

Zimbabwe - Enterprise Survey 2011

World Bank

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Sampling

Sampling Procedure

The sample for Zimbabwe was selected using stratified random sampling. Three levels of stratification were used in this country: industry, establishment size, and region.

Industry stratification was designed in the way that follows: the universe was stratified into one manufacturing industry, one service industry -retail -, and one residual sector as defined in the sampling manual. The manufacturing industry, service industry, and residual sectors had a target each of 120 interviews.

Size stratification was defined following the standardized definition for the rollout: small (5 to 19 employees), medium (20 to 99 employees), and large (more than 99 employees). For stratification purposes, the number of employees was defined on the basis of reported permanent full-time workers. This seems to be an appropriate definition of the labor force since seasonal/casual/part-time employment is not a common practice, except in the sectors of construction and agriculture.

Regional stratification was defined in four regions (city and the surrounding business area): Bulwayo, Harare, Manicaland, Midlands.

The sample frame used for the survey in Zimbabwe was Zimbabwe Statistics (ZimStats). A copy of that frame was sent to the TNS statistical team in London to select the establishments for interview.

The enumerated establishments were then used as the frame for the selection of a sample with the aim of obtaining interviews at 600 establishments with five or more employees.

The quality of the frame was assessed at the onset of the project through visits to a random subset of firms and local contractor knowledge. The sample frame was not immune from the typical problems found in establishment surveys: positive rates of non-eligibility, repetition, non-existent units, etc. In addition, the sample frame contains no telephone/fax numbers so the local contractor had to screen the contacts by visiting them. Due to response rate and ineligibility issues, additional sample had to be extracted by the World Bank in order to obtain enough eligible contacts and meet the sample targets.

Given the impact that non-eligible units included in the sample universe may have on the results, adjustments may be needed when computing the appropriate weights for individual observations. The percentage of confirmed non-eligible units as a proportion of the total number of sampled establishments contacted for the survey was 11% (89 out of 840 establishments).

Response Rate

The number of contacted establishments per realized interview was 0.71. This number is the result of two factors: explicit refusals to participate in the survey, as reflected by the rate of rejection (which includes rejections of the screener and the main survey) and the quality of the sample frame, as represented by the presence of ineligible units. The number of rejections per contact was 0.17.

Item non-response was addressed by two strategies:

- a- For sensitive questions that may generate negative reactions from the respondent, such as corruption or tax evasion, enumerators were instructed to collect the refusal to respond as a different option from don't know (-7).
- b- Establishments with incomplete information were re-contacted in order to complete this information, whenever necessary.

Survey non-response was addressed by maximizing efforts to contact establishments that were initially selected for interview. Attempts were made to contact the establishment for interview at different times/days of the week before a replacement establishment (with similar strata characteristics) was suggested for interview. Survey non-response did occur but substitutions were made in order to potentially achieve strata-specific goals.

Weighting

For some units it was impossible to determine eligibility because the contact was not successfully completed. Consequently, different assumptions as to their eligibility result in different universe cells' adjustments and in different sampling weights.

Three sets of assumptions were considered:

a- Strict assumption: eligible establishments are only those for which it was possible to directly determine eligibility.

b- Median assumption: eligible establishments are those for which it was possible to directly determine eligibility and those that rejected the screener questionnaire or an answering machine or fax was the only response. Median weights are used for computing indicators on the www.enterprisesurveys.org website.

c- Weak assumption: in addition to the establishments included in points a and b, all establishments for which it was not possible to finalize a contact are assumed eligible. This includes establishments with dead or out of service phone lines, establishments that never answered the phone, and establishments with incorrect addresses for which it was impossible to find a new address. Note that under the weak assumption only observed non-eligible units are excluded from universe projections.

Questionnaires

Overview

The following survey instruments are available:

- Manufacturing Questionnaire, Module A (show cards for innovation);
- Manufacturing Questionnaire, Module B (without show cards for innovation);
- Services Questionnaire, Module A (show cards for innovation) ;
- Services Questionnaire, Module B (without show cards for innovation);
- Screener Questionnaire.

The standard Enterprise Survey topics include firm characteristics, gender participation, access to finance, annual sales, costs of inputs/labor, workforce composition, bribery, licensing, infrastructure, trade, crime, competition, capacity utilization, land and permits, taxation, informality, business-government relations, innovation and technology, and performance measures. Over 90% of the questions objectively ascertain characteristics of a country's business environment. The remaining questions assess the survey respondents' opinions on what are the obstacles to firm growth and performance.

Data Collection

Data Collection Dates

Start	End	Cycle
2011-05	2012-02	N/A

Data Collection Mode

Face-to-face [f2f]

DATA COLLECTION NOTES

Private contractors conduct the Enterprise Surveys on behalf of the World Bank. Due to sensitive survey questions addressing business-government relations and corruption-related topics, private contractors are preferred over any government agency or an organization/institution associated with government, and are hired by the World Bank to collect the data.

The Enterprise Surveys are usually implemented following a two-stage procedure. In the first stage, a screener questionnaire is applied over the phone to determine eligibility and to make appointments; in the second stage, a face-to-face interview takes place with the Manager/Owner/Director of each establishment. All Enterprise Surveys are conducted in the local languages.

Zimbabwe experienced a hyperinflation period during 2008-2009. This situation affected the recall variable on sales (total annual sales in fiscal year 2008) but also recall variables on capacity utilization and labor.

Data Collectors

Name	Abbreviation	Affiliation
Probe Market Research		

SUPERVISION

Complete information regarding the sampling methodology, sample frame, weights, response rates, and implementation can be found in "Description of Zimbabwe Implementation" in external resources.

Data Processing

Data Editing

Data entry and quality controls are implemented by the contractor and data is delivered to the World Bank in batches (typically 10%, 50% and 100%). These data deliveries are checked for logical consistency, out of range values, skip patterns, and duplicate entries. Problems are flagged by the World Bank and corrected by the implementing contractor through data checks, callbacks, and revisiting establishments.

Data Appraisal

No content available

File Description

Variable List

Zimbabwe-2011-full data-

Content	The file contains the cleaned, raw database.
Cases	599
Variable(s)	300
Structure	Type: Keys: ()
Version	
Producer	World Bank
Missing Data	

Variables

ID	Name	Label	Type	Format	Question
V1	idstd	WEB STD FIRMID	contin	numeric	
V2	id	interview number	contin	numeric	
V3	cards	split ballot	discrete	numeric	
V4	a0	Questionnaire	discrete	numeric	
V5	a1	Country Code	discrete	numeric	
V6	a1a	Language Of The Interview	discrete	numeric	
V7	a2	Sampling Region	discrete	numeric	
V8	a3a	Region Of The Establishment	discrete	numeric	
V9	a3b	is this city the official capital city?	discrete	numeric	Is this city the official capital city?
V10	a3c	is this city the main business city?	discrete	numeric	Is this city the main business city?
V11	a3	Size Of Locality	discrete	numeric	
V12	a4a	Industry Sampling Sector	discrete	numeric	
V13	a4b	Industry Screener Sector	discrete	numeric	
V14	a5	Sector Match Between Screener Information And Sample Frame	discrete	numeric	Sector match between screener information and sample frame
V15	a6a	Sampling Size	discrete	numeric	
V16	a6b	Screener Size	discrete	numeric	
V17	a7	Establishment Is Part Of A Large Firm	discrete	numeric	
V18	a7a	Number Of Establishments In The Firm	contin	numeric	
V19	a8	Type Of Establishment	discrete	numeric	Type of establishment
V20	a9	Establishment's Financial Statements Prepared Separately from HQ Statements	discrete	numeric	Are establishment's financial statements prepared separately from HQ's statements?
V21	a10	Establishment's Financial Statements Separate from Other Establishments	discrete	numeric	Are establishment's financial statements prepared separately from other establishments of the same firm?
V22	a11	If HQ, Financial Statements Independent Of The Rest Of Establishment	discrete	numeric	If HQ, are financial statements independent from the rest of establishments?
V23	a12	Interviewer Number	contin	numeric	Interviewer code
V24	a13	Supervisor Number	contin	numeric	Supervisor code

ID	Name	Label	Type	Format	Question
V25	a14d	Day	contin	numeric	Date face-to-face interview begins: Day (dd)
V26	a14m	Month	discrete	numeric	Date face-to-face interview begins: Month (mm)
V27	a14y	Year	discrete	numeric	Date face-to-face interview begins: Year (yyyy)
V28	a14h	Hour	discrete	numeric	Time face-to-face interview begins: Hour (00 to 23)
V29	a14min	Minutes	contin	numeric	Time face-to-face interview begins: Minutes (00 to 59)
V30	b1	Legal Status of the Firm	discrete	numeric	What is this firm's current legal status?
V31	b1x	Other (Specify)	discrete	character	What is this firm's current legal status? Other
V32	b3	What Percentage Of This Firm Does The Largest Owner(s) Own?	discrete	numeric	What percent of this firm does the largest owner or owners own?
V33	b2a	% owned by Private Domestic Individuals, Companies Or Organizations	discrete	numeric	What percent of this firm is owned by each of the following: Private domestic individuals, companies or organizations
V34	b2b	% owned by Private Foreign Individuals, Companies Or Organizations	discrete	numeric	What percent of this firm is owned by each of the following: Private foreign individuals, companies or organizations
V35	b2c	% owned by Government/State	discrete	numeric	What percent of this firm is owned by each of the following: Government/State
V36	b2d	% owned by Other	discrete	numeric	What percent of this firm is owned by each of the following: Other
V37	b4	amongst the owners of the firm, are there any females?	discrete	numeric	Amongst the owners of the firm, are there any females?
V38	ZBb4	does this firm have subsidiaries outside zimbabwe?	discrete	numeric	Does this firm have subsidiaries outside Zimbabwe?
V39	b5	Year Establishment Began Operations	discrete	numeric	In what year did this establishment begin operations?
V40	b6	Number Of Full-Time Employees Of The Establishment When It Started Operations	discrete	numeric	How many full-time employees did this establishment employ when it started operations? Please include all employees and managers
V41	b6a	Was Establishment Formally Registered When It Began Operations?	discrete	numeric	Was this establishment formally registered when it began operations?
V42	b6b	In What Year Was This Establishment Formally Registered?	discrete	numeric	In what year was this establishment formally registered?
V43	b7	How Many Years Of Experience Working In This Sector Does The Top Manager Have?	discrete	numeric	How many years of experience working in this sector does the Top Manager have?
V44	b7a	Is The Top Manager Female?	discrete	numeric	Is the Top Manager female?
V45	b8	Does Establishment Have An Internationally-Recognized Quality Certification?	discrete	numeric	Does this establishment have an internationally-recognized quality certification?
V46	c3	Application To Obtain An electrical connection Submitted Over The Last 2 Years	discrete	numeric	Over the last two years, did this establishment submit an application to obtain an electrical connection?
V47	c4	How Many Days Did It Take For You To Receive An Electrical Connection Service?	discrete	numeric	In reference to that application for an electrical connection, approximately how many days did it take to obtain it from the day of the application to the day the service was received?

ID	Name	Label	Type	Format	Question
V48	c5	Informal Gift/Payment Expected Or Requested For An Electrical Connection?	discrete	numeric	In reference to that application for an electrical connection, was an informal gift or payment expected or requested?
V49	c6	Over last FY, Did This Establishment Experience Power Outages?	discrete	numeric	Over fiscal year 2010, did this establishment experience power outages?
V50	c7	Number Of Power Outages Experienced In A Typical Month In Last Fiscal Year	discrete	numeric	In a typical month, over fiscal year 2010, how many power outages did this establishment experience?
V51	c8	How Long Did The Average Power Outage Last?	discrete	numeric	How long did these power outages last on average?
V52	c9a	In last FY, losses as % of annual sales due to power outages	discrete	numeric	Please estimate the losses that resulted from power outages either as a percentage of total annual sales or as total annual losses. Loss as percent of total annual sales due to power outages
V53	c9b	In last FY, value of losses due to power outages	discrete	numeric	Please estimate the losses that resulted from power outages either as a percentage of total annual sales or as total annual losses. Annual losses due to power outages
V54	c10	Generator Shared Or Owned Over The Course Of Last Fiscal Year?	discrete	numeric	Over the course of fiscal year 2010, did this establishment own or share a generator?
V55	c11	% Electricity From Generator Owned/Shared By The Establishment In Last Fiscal Yr	discrete	numeric	In fiscal year 2010, what percent of this establishment's electricity came from a generator or generators that the establishment owned or shared?
V56	c12	Application To Obtain A Water Connection Submitted Over The Last 2 Years	discrete	numeric	Over the last two years, did this establishment submit an application to obtain a water connection?
V57	c13	How Many Days Did It Take For You To Obtain A Water Connection?	discrete	numeric	In reference to that application for a water connection, approximately how many days did it take to obtain it from the day of the application to the day the service was received?
V58	c14	When You Applied For A Water Connection, Was An Informal Gift/payment Requested?	discrete	numeric	In reference to that application for a water connection, was an informal gift or payment expected or requested?
V59	c15	Did You Experience Insufficient Water Supply For Production In Last Fiscal Yr?	discrete	numeric	Over fiscal year 2010, did this establishment experience insufficient water supply for production?
V60	c16	Frequency Of Incidents Of Water Shortages In A Typical Month In Last Fiscal Yr	discrete	numeric	In a typical month, over fiscal year 2010, how many incidents of insufficient water supply did this establishment experience?
V61	c17	Average Length Of Water Shortages (Affecting Production) In Last Fiscal Year	discrete	numeric	How long did these incidents of insufficient water supply last on average?
V62	c18	% Of Water Supply (Used In Production) From Public Sources In Last Fiscal Year	discrete	numeric	In fiscal year 2010, what percent of this establishment's water supply, used in the production process, was from public sources?
V63	c19	Application To Obtain A Telephone Connection Submitted Over The Last 2 Years	discrete	numeric	Over the last two years, did this establishment submit an application to obtain a telephone connection?
V64	c20	How Many Days Did It Take For You To Receive A Telephone Connection?	discrete	numeric	In reference to that application for a telephone connection, approximately how many days did it take to obtain it from the day of the application to the day the service was received?

ID	Name	Label	Type	Format	Question
V65	c21	When You Applied For A Tele. Connection Was An Informal/payment Gift Requested?	discrete	numeric	In reference to that application for a telephone connection, was an informal gift or payment expected or requested?
V66	c22a	Do You Currently Communicate With Clients And Suppliers By E-Mail?	discrete	numeric	At the present time, does this establishment use e-mail to communicate with clients or suppliers?
V67	c22b	Establishment has its own website	discrete	numeric	At the present time, does this establishment use its own website?
V68	c23	Does The Firm Have A High-Speed Internet Connection On Its Premises?	discrete	numeric	Does this establishment have a high-speed Internet connection on its premises?
V69	c24b	Internet Connection To: make Purchases For This Establishment?	discrete	numeric	Is this establishment's Internet connection used to: Make purchases for this establishment
V70	c24f	is this establishment's internet connection used to sell and market products	discrete	numeric	Is this establishment's Internet connection used to: Sell and market products
V71	c24d	Internet Connectrion To: Do Research/Develop Ideas On New Products & Services?	discrete	numeric	Is this establishment's Internet connection used to: Do research and develop ideas on new products and services
V72	c28	Cell phones used in operations of the establishment	discrete	numeric	Does this establishment currently use cell phones for the operations of the establishment?
V73	c30a	How Much Of An Obstacle: Electricity To Operations Of This Establishment?	discrete	numeric	Is electricity No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?
V74	c30b	How Much Of An Obstacle: Telecommunications To Operations Of This Establishment?	discrete	numeric	Is Telecommunications No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?
V75	d1a1x	Main Product/Service (By The Largest % Of Annual Sales) In Last Fiscal Year	discrete	character	In fiscal year 2010, what was this establishment's main product, that is, the product that represented the largest proportion of annual sales (in LCU)?
V76	d1a2	First Product/Service Isic Code	discrete	numeric	Using this card, please choose the 4-digit code that best applies to the main product of this establishment.
V77	d1a3	First Product/Service, Percent Of Total Annual Sales	discrete	numeric	What percentage of total sales does the main product represent?
V78	d2	In Last Fiscal Year, What Were This Establishment'S Total Annual Sales?	discrete	numeric	In fiscal year 2010, what were this establishment's total annual sales?
V79	d2x	d2x - amount in letters	discrete	character	In fiscal year 2010, what were this establishment's total annual sales for ALL products and services?
V80	n3	What Were the Establishment Sales 3 years ago	discrete	numeric	In fiscal year [insert three complete fiscal years ago], three fiscal years ago, what were total annual sales for this establishment?
V81	d3a	% of sales: National sales	discrete	numeric	In fiscal year 2010, what percent of this establishment's sales were: National sales
V82	d3b	% o sales: Indirect exports	discrete	numeric	In fiscal year 2010, what percent of this establishment's sales were: Indirect exports (sold domestically to third party that exports products)
V83	d3c	% of sales: Direct exports	discrete	numeric	In fiscal year 2010, what percent of this establishment's sales were: Direct exports

ID	Name	Label	Type	Format	Question
V84	d4	In last FY, avg. num. of days for exported goods to clear customs?	discrete	numeric	In fiscal year 2010, when this establishment exported goods directly, how many days did it take on average from the time this establishment's goods arrived at their main point of exit (e.g., port, airport) until the time these goods cleared customs?
V85	ZBd4	Informal gift expected/requested by customs in process of exporting goods	discrete	numeric	When dealing with customs in the process of exporting goods directly, was an informal gift or payment expected or requested?
V86	d6	In last FY, Export Losses Due To Theft As % Of value of products	discrete	numeric	In fiscal year 2010, what percent of the consignment value of the products exported directly was lost while in transit because of theft?
V87	d7	In last FY, Export Losses Due To Breakage Or Spoilage As % Of value of products	discrete	numeric	In fiscal year 2010, what percent of the consignment value of the products exported directly was lost while in transit because of breakage or spoilage?
V88	ZBd7a	Export growth obstacle: Lack of foreign demand for its products	discrete	numeric	Which of the following constitutes an obstacle to the growth of this establishment's exports? Lack of foreign demand for its products
V89	ZBd7b	Export growth obstacle: High costs of transport	discrete	numeric	Which of the following constitutes an obstacle to the growth of this establishment's exports? High costs of transport
V90	ZBd7c	Export growth obstacle: Red tape in customs	discrete	numeric	Which of the following constitutes an obstacle to the growth of this establishment's exports? Red tape in customs
V91	ZBd7d	Export growth obstacle: Insufficient production capacity to expand exports	discrete	numeric	Which of the following constitutes an obstacle to the growth of this establishment's exports? Insufficient production capacity to expand exports
V92	ZBd7e	Export growth obstacle: Lack of financing mechanisms to sell abroad	discrete	numeric	Which of the following constitutes an obstacle to the growth of this establishment's exports? Lack of financing mechanisms to sell abroad
V93	ZBd7f	Export growth obstacle: Non-price restrictions on foreign markets	discrete	numeric	Which of the following constitutes an obstacle to the growth of this establishment's exports? Non-price restrictions on foreign markets
V94	ZBd7g	Export growth obstacle: Lack of knowledge of foreign markets	discrete	numeric	Which of the following constitutes an obstacle to the growth of this establishment's exports? Lack of knowledge of foreign markets
V95	ZBd7h	Export growth obstacle: Other	discrete	numeric	Which of the following constitutes an obstacle to the growth of this establishment's exports? Any other.
V96	ZBd7hx	Export growth obstacle: Any other, Specify	discrete	character	Which of the following constitutes an obstacle to the growth of this establishment's exports? Any other. Specify
V97	d8	In What Year Did This Establishment First Export Directly Or Indirectly?	discrete	numeric	In which year did this establishment first export directly or indirectly?
V98	ZBd8	Value of total exports in fiscal year 2010 (USD)	discrete	numeric	In fiscal year 2010, what was the value of this establishment's total annual exports, direct and indirect?

ID	Name	Label	Type	Format	Question
V99	ZBd8a1	FY2010 Exports Destination (%): SADC	discrete	numeric	In fiscal year 2010, what percentage of this establishment?s annual exports, direct or indirect, were to: SADC
V100	ZBd8a2	FY2010 Exports Destination (%): Other African Countries	discrete	numeric	In fiscal year 2010, what percentage of this establishment?s annual exports, direct or indirect, were to: Other African Countries
V101	ZBd8a3	FY2010 Exports Destination (%): EU	discrete	numeric	In fiscal year 2010, what percentage of this establishment?s annual exports, direct or indirect, were to: EU
V102	ZBd8a4	FY2010 Exports Destination (%): Asia	discrete	numeric	In fiscal year 2010, what percentage of this establishment?s annual exports, direct or indirect, were to: Asia
V103	ZBd8a5	FY2010 Exports Destination (%): Australia	discrete	numeric	In fiscal year 2010, what percentage of this establishment?s annual exports, direct or indirect, were to: Australia
V104	ZBd8a6	FY2010 Exports Destination (%): USA	discrete	numeric	In fiscal year 2010, what percentage of this establishment?s annual exports, direct or indirect, were to: USA
V105	ZBd8a7	FY2010 Exports Destination (%): Other regions	discrete	numeric	In fiscal year 2010, what percentage of this establishment?s annual exports, direct or indirect, were to: Other regions
V106	ZBd8b	FY2010 Exports Destination (%): COMESA	discrete	numeric	In fiscal year 2010, what percentage of this establishment?s annual exports, direct or indirect, was directed to the COMESA area?
V107	d10	In last FY, % of value of products lost in transit due to theft	discrete	numeric	In fiscal year 2010, what percent of the consignment value of products this establishment shipped to supply domestic markets was lost while in transit because of theft?
V108	d11	In last FY, % of value of products lost in transit due to breakage or spoilage?	discrete	numeric	In fiscal year 2010, what percent of the consignment value of products this establishment shipped to supply domestic markets was lost while in transit because of breakage or spoilage?
V109	d12a	% Of Material Inputs And Supplies Of Domestic Origin In Last Fiscal Year	discrete	numeric	In fiscal year 2010, as a proportion of all of the material inputs or supplies purchased that year, what percent of this establishment's material inputs or supplies were: Material inputs or supplies of domestic origin
V110	d12b	% Of Material Inputs And Supplies Of Foreign Origin In Last Fiscal Year	discrete	numeric	In fiscal year 2010, as a proportion of all of the material inputs or supplies purchased that year, what percent of this establishment's material inputs or supplies were: Material inputs or supplies of foreign origin
V111	d13	Were Any Of These Material Inputs And Supplies Imported Directly?	discrete	numeric	Were any of the material inputs or supplies purchased in fiscal year 2010, imported directly?
V112	ZBd13	value of all directly imported inputs, including tariffs for fiscal year 2010?	discrete	numeric	In fiscal year 2010, what was the value of all directly imported inputs, including tariffs?
V113	ZBd13a1	FY2010 Imports Source (%): SADC	discrete	numeric	In fiscal year 2010, what percentage of this establishment?s annual direct imports were from: SADC
V114	ZBd13a2	FY2010 Imports Source (%): Other African Countries	discrete	numeric	In fiscal year 2010, what percentage of this establishment?s annual direct imports were from: Other African Countries

ID	Name	Label	Type	Format	Question
V115	ZBd13a3	FY2010 Imports Source (%): EU	discrete	numeric	In fiscal year 2010, what percentage of this establishment's annual direct imports were from: EU
V116	ZBd13a4	FY2010 Imports Source (%): Asia	discrete	numeric	In fiscal year 2010, what percentage of this establishment's annual direct imports were from: Asia
V117	ZBd13a5	FY2010 Imports Source (%): Australia	discrete	numeric	In fiscal year 2010, what percentage of this establishment's annual direct imports were from: Australia
V118	ZBd13a6	FY2010 Imports Source (%): USA	discrete	numeric	In fiscal year 2010, what percentage of this establishment's annual direct imports were from: USA
V119	ZBd13a7	FY2010 Imports Source (%): Other regions	discrete	numeric	In fiscal year 2010, what percentage of this establishment's annual direct imports were from: Other regions
V120	ZBd13b	FY2010 Imports Source (%): COMESA	discrete	numeric	In fiscal year 2010, what percentage of this establishment's annual direct import, were from the COMESA area?
V121	d14	Avg. num. of Days For Imported Goods To Clear Customs In Last Fiscal Year	discrete	numeric	In fiscal year 2010, when this establishment imported material inputs or supplies, how many days did it take on average from the time these goods arrived to their point of entry (e.g. port, airport) until the time these goods could be claimed from customs?
V122	ZBd14	Informal gift expected/requested by customs in process of importing goods	discrete	numeric	When dealing with customs in the process of importing materials inputs or supplies, was an informal gift or payment expected or requested?
V123	d16	Avg. days of inventory of most important input kept by establishment	discrete	numeric	At the present time, when this establishment receives delivery of its most important input, on average, how many days of inventory, measured in days of production, does this establishment keep?
V124	ZBd16x	Most important input of production, including imported and locally produced input	discrete	character	At the present time, which is the most important input of production for this establishment, including imported and locally produced inputs?
V125	d17	Avg. days of inventory of main sales item kept by establishment	discrete	numeric	At the present time, when this establishment receives its main sales item, on average, how many days of inventory measured in days of sales, does this establishment keep?
V126	d30a	How Much Of An Obstacle: Transport?	discrete	numeric	Is transport No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?
V127	d30b	How Much Of An Obstacle: Customs And Trade Regulations?	discrete	numeric	Are customs and trade regulations No Obstacle, a Minor Obstacle, a Moderate obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?
V128	ZBd30	How Much Of An Obstacle: Import Tariffs?	discrete	numeric	To what degree are Import Tariffs an obstacle to the current operations of this establishment?
V129	e1	In last FY, main market for establishment's main product	discrete	numeric	In fiscal year 2010, which of the following was the main market in which this establishment sold its main product?

ID	Name	Label	Type	Format	Question
V130	e2b	In main market, number of competitors faced by establishment's main product	discrete	numeric	In fiscal year 2010, for the main market in which this establishment sold its main product, how many competitors did this establishment's main product face?
V131	e6	Do You Use Technology Licensed From A Foreign-Owned Company?	discrete	numeric	Does this establishment at present use technology licensed from a foreign-owned company, excluding office software?
V132	e11	Does This Establishment Compete Against Unregistered Or Informal Firms?	discrete	numeric	Does this establishment compete against unregistered or informal firms?
V133	e30	How Much Of An Obstacle: Practices of competitors in informal sector?	discrete	numeric	Are practices of competitors in the informal sector No Obstacle, a Minor Obstacle, a Moderate Obstacle, Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?
V134	f1	In last FY, What Was The Capacity Utilization (%) Of This Establishment?	discrete	numeric	In fiscal year 2010, what was this establishment's output produced as a proportion of the maximum output possible if using all facilities available (capacity utilization)?
V135	ZBf1	Additional Employees to Achieve Full Capacity Utilization at end of FY 2010	discrete	numeric	At the end of 2010 how many additional employees would this establishment have needed to achieve full capacity utilization?
V136	ZBf1a1	Capacity utilization in 2009	discrete	numeric	And what was this establishment's output produced as a proportion of the maximum output possible if using all the resources available, in 2009 and in 2008 that is capacity utilization? Capacity utilization in 2009
V137	ZBf1a2	Capacity utilization in 2008	discrete	numeric	And what was this establishment's output produced as a proportion of the maximum output possible if using all the resources available, in 2009 and in 2008 that is capacity utilization? Capacity utilization in 2008
V138	ZBf1b	Capacity utilization expected in 2011	discrete	numeric	And what is this establishment's expected capacity utilization at the end of this year 2011?
V139	ZBf1c1		discrete	numeric	Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?
V140	ZBf1c2	Capacity Utilization Obstacle: Unavailability of inputs of production	discrete	numeric	Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?
V141	ZBf1c3	Capacity Utilization Obstacle: Uncertainty about future market prospects	discrete	numeric	Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?
V142	ZBf1c4	Capacity Utilization Obstacle: Obsolete machinery equipment	discrete	numeric	Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?
V143	ZBf1c5	Capacity Utilization Obstacle: Lack of financing mechanisms	discrete	numeric	Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?
V144	ZBf1c6	Capacity Utilization Obstacle: Brain drain	discrete	numeric	Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?
V145	ZBf1c7	Capacity Utilization Obstacle: Excessive abundance of cheap imports	discrete	numeric	Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?

ID	Name	Label	Type	Format	Question
V146	ZBf1c8	Capacity Utilization Obstacle: Failure in electricity supply	discrete	numeric	Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?
V147	ZBf1c9	Capacity Utilization Obstacle: Other	discrete	numeric	Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?
V148	ZBf1c9x	Capacity Utilization Obstacle: Other, specify	discrete	character	Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?
V149	f2	Number Of Hours Per Week Operated By The Establishment In Last Fiscal Year	discrete	numeric	In fiscal year 2010, how many hours per week did this establishment normally operate?
V150	g1a	Percentage Of The Land Occupied: Owned By This Establishment	discrete	numeric	Of the land occupied by this establishment, what percent is: Owned by this establishment
V151	g1b	Percentage Of The Land Occupied: Rented Or Leased By This Establishment	discrete	numeric	Of the land occupied by this establishment, what percent is: Rented or Leased by this establishment
V152	g1c	Percentage Of The Land Occupied: Other	discrete	numeric	Of the land occupied by this establishment, what percent is: Other
V153	g2	Applic. To Obtain A Construction-Related Permit Submitted Over The Last 2 Years	discrete	numeric	Over the last two years, did this establishment submit an application to obtain a construction-related permit?
V154	g3	How Many Days Did It Take For You To Obtain A Construction-Related Permit?	discrete	numeric	In reference to that application for a construction-related permit, approximately how many days did it take to obtain it from the day of the application to the day the permit was granted?
V155	g4	Informal Gift/Payment Expected Or Requested For A Construction-Related Permit	discrete	numeric	In reference to that application for a construction-related permit, was an informal gift or payment expected or requested?
V156	g5a	What Is The Total Selling Area In This Establishment?	discrete	numeric	What is the total selling area of this establishment?
V157	g5b	The Area Is Measured In:	discrete	numeric	What is the total selling area of this establishment?
V158	g5bx	Specify Other Units (If Not Included Above) The Area Is Measured In	discrete	character	What is the total selling area of this establishment?
V159	g6a	Percentage Of The Building Occupied: Owned By This Establishment	contin	numeric	Of the buildings occupied by this establishment, what percent is owned and what percent is rented or leased? Owned by this establishment
V160	g6b	Percentage Of The Building Occupied: Leased or Rented By This Establishment	contin	numeric	Of the buildings occupied by this establishment, what percent is owned and what percent is rented or leased? Rented or leased by this establishment
V161	g6c	Percentage Of The Building Occupied: Other	discrete	numeric	Of the buildings occupied by this establishment, what percent is owned and what percent is rented or leased? Other
V162	g30a	How Much Of An Obstacle: Access To Land?	discrete	numeric	Is access to land No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?
V163	h1	In the last three years, has this establishment introduced new products or servi	discrete	numeric	In the last three years, has this establishment introduced new products or services?
V164	h2	new product or service also new for the establishment's main market	discrete	numeric	Was the new product or service also new for the establishment's main market?

ID	Name	Label	Type	Format	Question
V165	h3	Introduced any new or significantly improved methods of manufacturing or service	discrete	numeric	In the last three years, has this establishment introduced any new or significantly improved methods of manufacturing products or offering services?
V166	h4	Introduced any new or significantly improved logistical or business support proc	discrete	numeric	During the last three years, has this establishment introduced any new or significantly improved logistical or business support processes?
V167	h5	Introduced any new or significantly improved organizational structures or manage	discrete	numeric	During the last three years, has this establishment introduced any new or significantly improved organizational structures or management practices?
V168	h6	Introduced new or significantly improved marketing methods? (last 3 years)	discrete	numeric	During the last three years, has this establishment introduced new or significantly improved marketing methods?
V169	h7	Spend on formal R & D activities, either in-house or contracted with other compa	discrete	numeric	During the last three years, did this establishment spend on formal research and development activities, either in-house or contracted with other companies?
V170	h8	Give employees time to new approaches/ideas about products/services/process/mana	discrete	numeric	During the last three years, did this establishment give employees some time to develop or try out a new approach or new idea about products or services, business process, firm management, or marketing?
V171	h9	Engage in internal/external training for improved technologies/products/processe	discrete	numeric	During the last 3 years, did this establishment engage in internal or external training of the personnel to familiarize them with new or significantly improved technologies, products or processes, including changing management or marketing practices?
V172	i1	In last FY, Did This Establishment Pay For Security?	discrete	numeric	In fiscal year 2010, did this establishment pay for security, for example equipment, personnel, or professional security services?
V173	i2a	Percentage Of Total Annual Sales Paid For Security In Last Fiscal Year	contin	numeric	In fiscal year 2010, what percent of this establishment's total annual sales was paid for security, or what was the total annual cost of security? Percent of total annual sales for security
V174	i2b	In Last Fiscal Year, What Is The Total Annual Cost Of Security?	discrete	numeric	In fiscal year 2010, what percent of this establishment's total annual sales was paid for security, or what was the total annual cost of security? Total annual cost of security
V175	i3	Losses Due To Theft, Robbery, Vandalism Or Arson Experienced In Last Fiscal Year	discrete	numeric	In fiscal year 2010, did this establishment experience losses as a result of theft, robbery, vandalism or arson?
V176	i4a	Losses Due To Theft, Robbery, Vandalism Or Arson In Last Fiscal Yr (% Of Sales)	discrete	numeric	In fiscal year 2010, what were the estimated losses as a result of theft, robbery, vandalism or arson that occurred on this establishment's premises either as a percentage of total annual sales or as total annual losses? Losses as percent of total annual sales
V177	i4b	Value Of Losses Due To Theft, Robbery, Vandalism Or Arson In Last Fiscal Yr	discrete	numeric	In fiscal year 2010, what were the estimated losses as a result of theft, robbery, vandalism or arson that occurred on this establishment's premises either as a percentage of total annual sales or as total annual losses? Total annual value of losses

ID	Name	Label	Type	Format	Question
V178	i30	How Much Of An Obstacle: Crime, Theft And Disorder?	discrete	numeric	Are crime, theft and disorder No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?
V179	k1c	In last FY, % Of Material Inputs Or Services Paid For After Delivery	discrete	numeric	In fiscal year 2010, what percent, as a proportion of the value of total annual purchases of material inputs or services, were: Paid for after delivery?
V180	k2c	In last FY, % Of Total Annual Sales Paid For After Delivery	discrete	numeric	In fiscal year 2010, what percent of this establishment's total annual sales of its goods or services were: Paid for after delivery?
V181	k3a	% Of Working Capital Financed From Internal Funds/Retained Earnings	discrete	numeric	Over fiscal year 2010, please estimate the proportion of this establishment's working capital that was financed from each of the following sources? Internal funds/Retained earnings
V182	k3bc	% Of Working Capital Borrowed From Banks	discrete	numeric	Over fiscal year 2010, please estimate the proportion of this establishment's working capital that was financed from each of the following sources? Borrowed from banks (private and state-owned)
V183	k3e	% Of Working Capital Borrowed From Non-Bank Financial Institutions	discrete	numeric	Over fiscal year 2010, please estimate the proportion of this establishment's working capital that was financed from each of the following sources? Borrowed from non-bank financial institutions
V184	k3f	% Of Working Capital Purchased On Credit/Advances From Suppliers /Customers	discrete	numeric	Over fiscal year 2010, please estimate the proportion of this establishment's working capital that was financed from each of the following sources? Purchases on credit from suppliers and advances from customers
V185	k3hd	% Of Working Capital Financed By Other (Money Lenders, Friends, Relatives, Etc)	discrete	numeric	Over fiscal year 2010, please estimate the proportion of this establishment's working capital that was financed from each of the following sources? Other (moneylenders, friends, relatives, etc.)
V186	k4	Did This Establishment Purchase Any Fixed Assets In Last Fiscal Yr?	discrete	numeric	In fiscal year 2010, did this establishment purchase any fixed assets, such as machinery, vehicles, equipment, land or buildings?
V187	n5a	Total Annual Expenditure For Purchases Of Equipment In Last Fiscal Yr	discrete	numeric	In fiscal year 2010, how much did this establishment spend on purchases of: Machinery, vehicles, and equipment (new or used)
V188	n5b	Total Annual Expenditure For Purchases Of Land And Buildings In Last Fiscal Yr	discrete	numeric	In fiscal year 2010, how much did this establishment spend on purchases of: Land and buildings
V189	k5a	Last FY, % Fixed Assets Funded By: Internal Funds/Retained Earnings	discrete	numeric	Over fiscal year 2010, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Internal funds or retained earnings
V190	k5i	Last FY, % Fixed Assets Funded By: Owners' Contributions Or Issued New Equity	discrete	numeric	Over fiscal year 2010, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Owners' contribution or issued new equity shares

ID	Name	Label	Type	Format	Question
V191	k5bc	Last FY, % Fixed Assets Funded By: Bank Borrowing	discrete	numeric	Over fiscal year 2010, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Borrowed from banks (private and state-owned)
V192	k5e	Last FY, % Fixed Assets Funded By: Non-Bank Financial Institutions	discrete	numeric	Over fiscal year 2010, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Borrowed from non-bank financial institutions
V193	k5f	Last FY, % Fixed Assets Funded By: Credit From Suppliers/Advances From Customers	discrete	numeric	Over fiscal year 2010, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Purchases on credit from suppliers and advances from customers
V194	k5hdj	Last FY, % Fixed Assets Funded By: Other (Money Lenders\Friends\Relatives\Etc)	discrete	numeric	Over fiscal year 2010, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources: Other (moneylenders, friends, relatives, bonds, commercial papers etc)
V195	k6	Does This Establishment Have A Checking And\Or Saving Account?	discrete	numeric	Now let's talk about the establishment's current situation. At this time, does this establishment have a checking or savings account?
V196	k7	At This Time, Does This Establishment Have An Overdraft Facility?	discrete	numeric	At this time, does this establishment have an overdraft facility?
V197	k8	Establishment has A Line Of Credit Or Loan From A Financial Institution?	discrete	numeric	At this time, does this establishment have a line of credit or a loan from a financial institution?
V198	k9	Type Of Financial Institution That Granted The Line Of Credit Or Loan	discrete	numeric	Referring to the most recent line of credit or loan, what type of financial institution granted this loan?
V199	k10	Year When The Most Recent Loan/Line Of Credit Approved	discrete	numeric	Referring only to this most recent line of credit or loan, in what year was the most recent line of credit or loan approved?
V200	k11	For The Most Recent Loan, What Was The Value At The Time Of Approval?	discrete	numeric	Referring only to this most recent loan or line of credit, what was its value at the time of approval?
V201	k13	Financing Required For The Most Recent Line Of Credit Or Loan	discrete	numeric	Referring only to this most recent loan or line of credit, did the financing require collateral?
V202	k14a	Type Of Collateral Required For The Most Recent Loan? Land, Buildings	discrete	numeric	Referring only to this most recent loan or line of credit, what type of collateral was required? Land, buildings under ownership of the establishment
V203	k14b	Type Of Collateral Required For The Most Recent Loan? Equipment	discrete	numeric	Referring only to this most recent loan or line of credit, what type of collateral was required? Machinery and equipment including movables
V204	k14c	Type Of Collateral Required For The Most Recent Loan? Accounts	discrete	numeric	Referring only to this most recent loan or line of credit, what type of collateral was required? Accounts receivable and inventories
V205	k14d	Type Of Collateral Required For The Most Recent Loan? Personal Assets	discrete	numeric	Referring only to this most recent loan or line of credit, what type of collateral was required? Personal assets of owner (house, etc.)

ID	Name	Label	Type	Format	Question
V206	k14e	Type Of Collateral Required For The Most Recent Loan? Other	discrete	numeric	Referring only to this most recent loan or line of credit, what type of collateral was required? Other forms of collateral not included in the categories above
V207	k15a	Value Of Collateral Required For The Most Recent Credit/Loan	discrete	numeric	Referring only to this most recent line of credit or loan, what was the approximate value of the collateral required?
V208	k15b	what is the total number of outstanding loans or lines of credit held by this e	discrete	numeric	What is the total number of outstanding loans or lines of credit held by this establishment?
V209	k15c	what is the total value of outstanding loans or lines of credit held by this es	discrete	numeric	
V210	k15d	at this time, do you have any outstanding personal loans that are used to finan	discrete	numeric	What is the total value of outstanding loans or lines of credit held by this establishment?
V211	k16	In Last Fiscal Yr, Did Establishment Apply For New Loans/Lines Of Credit?	discrete	numeric	Referring again to the last fiscal year 2010, did this establishment apply for any loans or lines of credit?
V212	k17	Main Reason For Not Applying For New Loans Or New Lines Of Credit	discrete	numeric	What was the main reason why this establishment did not apply for any line of credit or loan in fiscal year 2009?
V213	k20a	referring only to this most recent application for a line of credit or loan, wh	discrete	numeric	Referring only to this most recent application for a line of credit or loan, what was the outcome of that application?
V214	k21	Financial Statements Checked & Certified By External Auditor In Last Fiscal Yr?	discrete	numeric	In fiscal year 2010, did this establishment have its annual financial statements checked and certified by an external auditor?
V215	k30	How Much Of An Obstacle: Access To Finance	discrete	numeric	Is access to finance, which includes availability and cost, interest rates, fees and collateral requirements, No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?
V216	h7a	The Court System Is Fair, Impartial And Uncorrupted	discrete	numeric	I am going to read some statements that describe the courts system and how it could affect business. For each statement, please tell me if you Strongly disagree, Tend to disagree, Tend to agree, or Strongly agree. "The court system is fair, impartial and uncorrupted."
V217	j2	What % Of Senior Management Time Was Spent In Dealing With Govt Regulations?	discrete	numeric	In a typical week over the last year, what percentage of total senior management's time was spent on dealing with requirements imposed by government regulations? [By senior management I mean managers, directors, and officers above direct supervisors of production/sales workers. Some examples of government regulations are taxes, customs, labor regulations, licensing and registration, including dealings with officials and completing forms]
V218	j3	Over The Last 12 Months, Was This Establishment Inspected By Tax Officials?	discrete	numeric	Over the last year, was this establishment visited or inspected by tax officials?
V219	j4	Frequency Of Inspections/Requirement For Meeting By Tax Officials	discrete	numeric	Over the last year, how many times was this establishment either inspected by tax officials or required to meet with them?

ID	Name	Label	Type	Format	Question
V220	j5	In Any Of These Inspections Was A Gift/Informal payment Requested ?	discrete	numeric	In any of these inspections or meetings was a gift or informal payment expected or requested?
V221	j6a	Government Contract Secured (Or Attempted) In The Last 12 Months?	discrete	numeric	Over the last year, has this establishment secured or attempted to secure a government contract?
V222	j6	% Of Contract Value Avg. Firm Pays In Informal Gifts To Govt To Secure Contract?	discrete	numeric	When establishments like this one do business with the government, what percent of the contract value would be typically paid in informal payments or gifts to secure the contract?
V223	j7a	Percent Of Total Annual Sales Paid In Informal Payments	discrete	numeric	It is said that establishments are sometimes required to make gifts or informal payments to public officials to "get things done" with regard to customs, taxes, licenses, regulations, services etc. On average, what percent of total annual sales, or estimated total annual value, do establishments like this one pay in informal payments or gifts to public officials for this purpose? Percent of total annual sales paid as informal payment
V224	j7b	Total Annual Informal Payment	discrete	numeric	It is said that establishments are sometimes required to make gifts or informal payments to public officials to "get things done" with regard to customs, taxes, licenses, regulations, services etc. On average, what percent of total annual sales, or estimated total annual value, do establishments like this one pay in informal payments or gifts to public officials for this purpose? Total annual informal payment
V225	j10	Application To Obtain An Import License Submitted Over The Last 2 Years?	discrete	numeric	Over the last two years, did this establishment submit an application to obtain an import license?
V226	j11	How Many Days Did It Take To Obtain Your Import License?	discrete	numeric	Approximately how many days did it take to obtain this import license from the day of the application to the day it was granted?
V227	j12	When You Applied For An Import License, Was An Informal Gift/payment Requested?	discrete	numeric	In reference to that application for an import license, was an informal gift or payment expected or requested?
V228	j13	Application To Obtain An Operating License Submitted Over Last 2 Years?	discrete	numeric	Over the last two years, did this establishment submit an application to obtain an operating license?
V229	j14	How Many Days Did It Take To Obtain Your Operating License?	discrete	numeric	Approximately how many days did it take to obtain this operating license from the day of the application to the day it was granted?
V230	j15	When You Applied For Operating License Was An Informal Gift/payment Requested?	discrete	numeric	In reference to that application for an operating license, was an informal gift or payment expected or requested?
V231	j30a	How Much Of An Obstacle: Tax Rates	discrete	numeric	As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment. Tax rates

ID	Name	Label	Type	Format	Question
V232	j30b	How Much Of An Obstacle: Tax Administrations	discrete	numeric	As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment. Tax administration
V233	j30c	How Much Of An Obstacle: Business Licensing And Permits	discrete	numeric	As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment. Business licensing and permits
V234	j30e	How Much Of An Obstacle: Political Instability	discrete	numeric	As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment. Political instability
V235	j30f	How Much Of An Obstacle: Corruption	discrete	numeric	As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment. Corruption
V236	h30	How Much Of An Obstacle: Courts	discrete	numeric	As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment. Courts
V237	l1	Num. Permanent, Full-Time Employees At End Of Last Fiscal Year	discrete	numeric	At the end of fiscal year 2010, how many permanent, full-time employees did this establishment employ? Please include all employees and managers
V238	l2	Num. Permanent, Full-Time Employees At End Of 3 Fiscal Years Ago	discrete	numeric	Three fiscal years ago, at the end of fiscal year [insert three complete fiscal years ago], how many permanent, full-time employees did this establishment employ? Please include all employees and managers
V239	l3a	Num. Full-time Employees At End Of Last Fiscal Yr: production workers	discrete	numeric	At the end of fiscal year 2010, how many permanent, full-time employees were: Production workers
V240	l3b	Num. Full-time Employees At End Of Last Fiscal Yr: non-production workers	discrete	numeric	At the end of fiscal year 2010, how many permanent, full-time employees were: Non-production workers [e.g., managers, administration, sales]
V241	l4a	Num. Full-time Employees At End Of Last Fiscal Yr: Skilled Production Workers	discrete	numeric	At the end of fiscal year 2009, how many permanent, full-time employees were: Skilled production workers
V242	l4b	Num. Full-time Employees At End Of Last Fiscal Yr: Unskilled Production Workers	discrete	numeric	At the end of fiscal year 2009, how many permanent, full-time employees were: Unskilled production workers

ID	Name	Label	Type	Format	Question
V243	I5a	Num. Full-time Employees At End Of Last Fiscal Yr: female production workers	discrete	numeric	At the end of fiscal year 2010, how many permanent full-time employees of this establishment for the following categories were female? Female permanent full-time production employees
V244	I5b	Num. Full-time Employees At End Of Last Fiscal Yr: female non-production workers	discrete	numeric	At the end of fiscal year 2010, how many permanent full-time employees of this establishment for the following categories were female? Female permanent full-time non-production employees
V245	I5	Num. Full-time Employees At End Of Last Fiscal Yr: female	discrete	numeric	At the end of fiscal year 2010, how many permanent full-time employees of this establishment for the following categories were female?
V246	I6	Num. Full-Time Temporary Employees At End Of Last Fiscal Yr	discrete	numeric	How many full-time temporary employees did this establishment employ in fiscal year 2010?
V247	I6a	how many full-time temporary employees employed throughout fiscal year 2010 wer	discrete	numeric	How many full-time temporary employees did this establishment employ throughout year 2010? Female full-time seasonal or temporary workers employed last fiscal year
V248	I8	Avg. Length Of Employment Of All Full-time Temporary Employees In Last Fiscal Yr	discrete	numeric	What was the average length of employment of all full-time temporary employees in fiscal year 2010?
V249	I9a	Average Years Of Education For Typical Production Worker	discrete	numeric	What is the average number of years of education of a typical permanent full-time production worker employed in this establishment? Average number of years of education of typical production worker
V250	I9a2	Average number of years of education of typical Female full time production work	discrete	numeric	What is the average number of years of education of a typical permanent full-time production worker employed in this establishment? Average number of years of education of typical female production worker
V251	I9b	% Of Full Time Workers Completed High School	discrete	numeric	What is the percentage of full-time permanent workers who completed secondary school?
V252	I10	Formal Training Programs For Permanent, Full-time Employees In Last Fiscal Yr	discrete	numeric	Over fiscal year 2010, did this establishment have formal training programs for its permanent, full-time employees?
V253	I11a	% Permanent Full-time Production Employees Received Formal Training In Last FFY	discrete	numeric	Referring to the training programs run over fiscal year 2010, what percent of permanent, full-time employees of the following categories received formal training? Production full-time permanent employees trained
V254	I11b	% Permanent Fulltime NonProduction Employees Received Formal Training In Last FY	discrete	numeric	Referring to the training programs run over fiscal year 2010, what percent of permanent, full-time employees of the following categories received formal training? Non-production full-time permanent employees trained
V255	I30a	How Much Of An Obstacle: Labor Regulations?	discrete	numeric	Are labor regulations No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?

ID	Name	Label	Type	Format	Question
V256	I30b	How Much Of An Obstacle: Inadequately Educated Workforce?	discrete	numeric	Is an inadequately educated workforce No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?
V257	AFs1y	Does this establishment currently have a pre-employment health check for new emp	discrete	numeric	Does this establishment currently have a pre-employment health check for new employees?
V258	AFs1a	High absenteeism due to sickness (past 2 years)	discrete	numeric	Have the following situations affected this establishment's workforce in the past 2 years: High absenteeism due to sickness
V259	AFs1b	High absenteeism as employees need to care of family members or friends due to s	discrete	numeric	Have the following situations affected this establishment's workforce in the past 2 years: High absenteeism as employees need to care of family members or friends due to sickness
V260	AFs2a	High absenteeism due to HIV/AIDS (past 2 years)	discrete	numeric	Has HIV/AIDS affected this establishment's workforce in any of the following ways in the past 2 years: High absenteeism due to HIV/AIDS
V261	AFs2b	High absenteeism as employees need to care of family members or friends due to H	discrete	numeric	Has HIV/AIDS affected this establishment's workforce in any of the following ways in the past 2 years: High absenteeism as employees need to care of family members or friends due to HIV/AIDS
V262	AFs3a	HIV Prevention Activities: HIV prevention messages in FY2010	discrete	numeric	Did this establishment undertake any of the following activities, in fiscal year 2009, to prevent HIV/AIDS among employees? HIV prevention messages
V263	AFs3b	HIV Prevention Activities: Free condom distribution in FY2010	discrete	numeric	Did this establishment undertake any of the following activities, in fiscal year 2009, to prevent HIV/AIDS among employees? Free condom distribution
V264	AFs3c	HIV Prevention Activities: Anonymous HIV testing	discrete	numeric	Did this establishment undertake any of the following activities, in fiscal year 2009, to prevent HIV/AIDS among employees? Anonymous HIV testing
V265	AFs4	Cost of all AIDS/HIV programs and activities in FY2010	discrete	numeric	In fiscal year 2009, how much did this establishment spend on all AIDS/HIV programs and activities?
V266	m1a	Biggest Obstacle Affecting The Operation Of This Establishment	discrete	numeric	By looking at card [insert card number] can you tell me which of the elements of the business environment included in the list, if any, currently represents the biggest obstacle faced by this establishment
V267	m1d	Rotation Order	discrete	numeric	By looking at card [insert card number] can you tell me which of the elements of the business environment included in the list, if any, currently represents the biggest obstacle faced by this establishment. Rotation
V268	n2a	Total Labor Cost (Incl. Wages, Salaries, Bonuses, Etc) In Last Fiscal Year	discrete	numeric	For fiscal year 2009, please provide the following information about this establishment: Total annual cost of labor (including wages, salaries, bonuses, social security payments)
V269	n2e	Cost Of Raw Materials And Intermediate Goods Used In Prod. In Last Fiscal Year	discrete	numeric	For fiscal year 2009, please provide the following information about this establishment: Total annual cost of raw materials and intermediate goods used in production

ID	Name	Label	Type	Format	Question
V270	n2f	Total Annual Costs Of Fuel In Last Fiscal Year	discrete	numeric	For fiscal year 2009, please provide the following information about this establishment: Total annual costs of fuel
V271	n2b	Total Annual Costs Of Electricity In Last Fiscal Year	discrete	numeric	For fiscal year 2009, please provide the following information about this establishment: Total annual costs of electricity
V272	n2i	Total Annual Cost Of Finished Goods/Materials Bought To Resell In Last Fiscal Yr	discrete	numeric	For fiscal year 2009, please provide the following information about this establishment: Total annual cost of finished goods/materials bought to resell
V273	n2j	Other Cost Of Production	discrete	numeric	For fiscal year 2009, please provide the following information about this establishment: Other cost of production not included above
V274	n6a	Net Book Value Of Machinery Vehicles, And Equipment In Last Fiscal Year	discrete	numeric	At the end of fiscal year 2009, what was the net book value, that is the value of assets after depreciation, of the following: Machinery, vehicles, and equipment
V275	n6b	Net Book Value Of Land And Buildings In Last Fiscal Year	discrete	numeric	At the end of fiscal year 2009, what was the net book value, that is the value of assets after depreciation, of the following: Land and buildings
V276	n7a	Cost For Establishment To Re-Purchase All Of Its Machinery	discrete	numeric	Hypothetically, if this establishment were to purchase the assets it uses now, in their current condition, how much would they cost? Machinery, vehicles, and equipment
V277	n7b	Cost For Establishment To Re-Purchase All Of Its Land And Buildings	discrete	numeric	Hypothetically, if this establishment were to purchase the assets it uses now, in their current condition, how much would they cost? Land and buildings
V278	a15a1ax	Main Respondent Position In The Firm	discrete	character	
V279	a15a2a	Main Respondent Years Working In The Firm:	contin	numeric	
V280	a15a3	main respondent: gender	discrete	numeric	
V281	a15a1bx	Second Respondent Position In The Firm	discrete	character	
V282	a15a2b	Second Respondent Years Working In The Firm:	contin	numeric	
V283	a15b3	second respondent: gender	discrete	numeric	
V284	a15a1cx	Third Respondent Position In The Firm	discrete	character	
V285	a15a2c	Third Respondent Years Working In The Firm:	contin	numeric	
V286	a15c3	third respondent: position in the firm	discrete	numeric	
V287	a15d	Day	contin	numeric	Time face-to-face interview ends
V288	a15m	Month	discrete	numeric	Time face-to-face interview ends
V289	a15y	Year	discrete	numeric	Time face-to-face interview ends
V290	a15h	Hour	discrete	numeric	Time face-to-face interview ends
V291	a15min	Minutes	discrete	numeric	Time face-to-face interview ends
V292	a16	Perception Of The Questions Regarding Opinions And Perceptions	discrete	numeric	It is my perception that the responses to the questions regarding opinions and perceptions:

ID	Name	Label	Type	Format	Question
V293	a17	Responses To The Questions About Figures Are...	discrete	numeric	The responses to the questions regarding figures (productivity and employment numbers):
V294	a18	This Questionnaire Was Completed In:	discrete	numeric	This questionnaire was completed in:
V295	a19h	If Option 2 Or 3 In A.18, Estimate Duration Of The Whole Interview: Hours	discrete	numeric	
V296	a19m	If Option 2 Or 3 In A.18, Estimate Duration Of The Whole Interview: Minutes	discrete	numeric	
V297	Strict_Weights	Strict Weights	contin	numeric	
V298	Weak_Weights	Weak Weights	contin	numeric	
V299	Median_Weights	Median Weights	contin	numeric	
V300	strata	group(a2 a4anew a6a)	contin	numeric	

WEB STD FIRMID (idstd)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous	Valid cases: 599
Format: numeric	Invalid: 0
Width: 6	Minimum: 513401
Decimals: 0	Maximum: 513999
Range: 513401-513999	Mean: 513700
	Standard deviation: 173.1

interview number (id)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous	Valid cases: 599
Format: numeric	Invalid: 0
Width: 5	Minimum: 2491
Decimals: 0	Maximum: 55427
Range: 2491-55427	Mean: 8565
	Standard deviation: 11874.1

split ballot (cards)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 1	
Decimals: 0	
Range: 1-2	

Questionnaire (a0)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 1	
Decimals: 0	
Range: 1-3	

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Questionnaire used in the interview. It is defined according to the screener sector of activity of the establishment

Country Code (a1)

File: Zimbabwe-2011-full data-

Overview

Country Code (a1)

File: Zimbabwe-2011-full data-

Type: Discrete
 Format: numeric
 Width: 3
 Decimals: 0
 Range: 17-131

Valid cases: 599
 Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Country: self-explanatory

Language Of The Interview (a1a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
 Format: numeric
 Width: 1
 Decimals: 0
 Range: 1-2

Valid cases: 599
 Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Sampling Region (a2)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
 Format: numeric
 Width: 1
 Decimals: 0
 Range: 1-4

Valid cases: 599
 Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Sampling region defines the region stratum of the establishment
 It is defined by the regional classification of the establishment in the sample frame

Region Of The Establishment (a3a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
 Format: numeric
 Width: 1
 Decimals: 0
 Range: 1-4

Valid cases: 599
 Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Region Of The Establishment (a3a)

File: Zimbabwe-2011-full data-

Codification of a3x into regions of homogeneous regulation and or business environment conditions, for ex. into regional clusters

is this city the official capital city? (a3b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 1	
Decimals: 0	
Range: 1-2	

Literal question

Is this city the official capital city?

is this city the main business city? (a3c)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 1	
Decimals: 0	
Range: 1-2	

Literal question

Is this city the main business city?

Size Of Locality (a3)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 1	
Decimals: 0	
Range: 2-5	

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Location control variable: it is defined by the actual location of the establishment

Industry Sampling Sector (a4a)

File: Zimbabwe-2011-full data-

Overview

Industry Sampling Sector (a4a)

File: Zimbabwe-2011-full data-

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 15-72

Valid cases: 599
Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Classification of the establishment's activity as defined in the sample frame

Industry Screener Sector (a4b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 15-72

Valid cases: 599
Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Classification of the establishment's activity as defined by the screener questionnaire

Sector Match Between Screener Information And Sample Frame (a5)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-3

Valid cases: 599
Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Sector match between screener information and sample frame

Interviewer instructions

Self-explanatory

Sampling Size (a6a)

File: Zimbabwe-2011-full data-

Overview

Sampling Size (a6a)

File: Zimbabwe-2011-full data-

Type: Discrete
 Format: numeric
 Width: 1
 Decimals: 0
 Range: 0-3

Valid cases: 599
 Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Size of the establishment taken from the sample frame

Screening Size (a6b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
 Format: numeric
 Width: 1
 Decimals: 0
 Range: 0-3

Valid cases: 599
 Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Size of the establishment as determined with the screener questionnaire

Establishment Is Part Of A Large Firm (a7)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
 Format: numeric
 Width: 1
 Decimals: 0
 Range: 1-2

Valid cases: 599
 Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Identifies establishments that are part of a larger firm

Number Of Establishments In The Firm (a7a)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous
 Format: numeric
 Width: 3
 Decimals: 0
 Range: 1-300

Valid cases: 599
 Invalid: 0
 Minimum: 1
 Maximum: 300
 Mean: 4.4
 Standard deviation: 15.6

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Type Of Establishment (a8)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -7-4	

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Type of establishment

Interviewer instructions

Identifies type of establishment for those that are part of larger firms

Establishment's Financial Statements Prepared Separately from HQ Statements (a9)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -7-2	

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Are establishment's financial statements prepared separately from HQ's statements?

Interviewer instructions

Information taken from the screener questionnaire

Establishment's Financial Statements Separate from Other Establishments (a10)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -7-2	

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Are establishment's financial statements prepared separately from other establishments of the same firm?

Interviewer instructions

Information taken from the screener questionnaire

If HQ, Financial Statements Independent Of The Rest Of Establishment (a11)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -7-2	

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

If HQ, are financial statements independent from the rest of establishments?

Interviewer instructions

Information taken from the screener questionnaire

Interviewer Number (a12)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous	Valid cases: 599
Format: numeric	Invalid: 0
Width: 3	Minimum: 11
Decimals: 0	Maximum: 515
Range: 11-515	Mean: 152.9
	Standard deviation: 40

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Interviewer code

Interviewer instructions

Information taken from the screener questionnaire

Supervisor Number (a13)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous	Valid cases: 599
Format: numeric	Invalid: 0
Width: 3	Minimum: 1
Decimals: 0	Maximum: 146
Range: 1-146	Mean: 10.5
	Standard deviation: 6.2

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Supervisor code

Interviewer instructions

Information taken from the screener questionnaire

Day (a14d)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	Minimum: 1
Decimals: 0	Maximum: 31
Range: 1-31	Mean: 15.7
	Standard deviation: 8.4

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Date face-to-face interview begins:
Day (dd)

Interviewer instructions

Self-explanatory

Month (a14m)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: 5-12	

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Date face-to-face interview begins:
Month (mm)

Interviewer instructions

Self-explanatory

Year (a14y)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 4	
Decimals: 0	
Range: 2011-2011	

Literal question

Date face-to-face interview begins:
Year (yyyy)

Hour (a14h)

File: Zimbabwe-2011-full data-

Overview

Hour (a14h)

File: Zimbabwe-2011-full data-

Type: Discrete
 Format: numeric
 Width: 2
 Decimals: 0
 Range: 7-18

Valid cases: 599
 Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Time face-to-face interview begins:
 Hour (00 to 23)

Interviewer instructions

Self-explanatory

Minutes (a14min)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous
 Format: numeric
 Width: 2
 Decimals: 0
 Range: 0-59

Valid cases: 599
 Invalid: 0
 Minimum: 0
 Maximum: 59
 Mean: 18.7
 Standard deviation: 15.5

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Time face-to-face interview begins:
 Minutes (00 to 59)

Interviewer instructions

Self-explanatory

Legal Status of the Firm (b1)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
 Format: numeric
 Width: 2
 Decimals: 0
 Range: -9-6

Valid cases: 599
 Invalid: 0

Pre question

- 1) READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING. The goal of this survey is to gather information and opinions about the investment climate in this country. Ultimately, the information gathered here will help to develop new policies and programs that enhance employment and economic growth. The information obtained here will be held in the strictest confidentiality. Neither your name nor the name of your business will be used in any document based on this survey.
- 2) READ OUT THE FOLLOWING INTRODUCTORY SENTENCE ONLY IF A7 = 1 (yes): The first few questions apply to the firm which your establishment is part of.
- 3) SHOW CARD

Literal question

What is this firm's current legal status?

Post question

Legal Status of the Firm (b1)

File: Zimbabwe-2011-full data-

If answer is 3 then SKIP TO B.2

Interviewer instructions

A firm's legal status is information well known for the target respondent: CEO, General Manager or owner of the firm. ENUMERATORS DO NOT NEED TO KNOW THE DEFINITION OF EACH TYPE OF LEGAL STATUS.

A firm's legal status is first determined by whether participation on ownership is by shares (first 2 options) or not (options 3 and 4). The fifth option is a combination of the previous ones.

If a firm's shares are publicly traded, it is a shareholding company with shares traded in the stock market. If the shares are not traded or they are traded only privately it is a shareholding company with shares traded privately. A shareholding company with shares traded privately is a firm that is owned by partners or shareholders for whom their claims over the firm are not publicly traded. They may or may not be traded privately. In both of these categories firms have limited liability.

A sole proprietorship is a business owned and operated by one individual natural person. A natural person is a real human being, as opposed to an artificial legal entity such as a corporation or organization that the law treats for some purposes as if it were a person distinct from its members or owner(s).

A firm's legal status defines the extent of the liability which defines the level of responsibility of the owner over the firm's obligations. Under limited liability each owner is only responsible for the proportion of his/her shares.

A partnership allows two or more people to share profits and liabilities, with or without privately held shares. In a partnership, the parties could be individuals, corporations, trusts, other partnerships, or a combination of all of the above. The essential characteristic of this partnership is the unlimited liability of every partner.

Limited partnership is a legal form that includes one or several general partners and one or more limited partners who invest capital into the partnership, but do not take part in the daily operation or management of the business. The limited partners limit their amount of liability to the amount of capital invested in the partnership. The general partners personally shoulder all debts and obligations of the partnership. Business operations are governed, unless otherwise specified in a written agreement, by majority vote of voting partners. Limited liability partnerships are separate legal entities that provide liability protection for all general partners as well as management rights in the business.

Cooperatives and state owned firms should be designated as Other. When other is chosen, the actual form of legal status must be specified in writing by the enumerator on the survey instrument.

Other (Specify) (b1x)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: character
Width: 20

Valid cases: 2
Invalid: 0

Literal question

What is this firm's current legal status?
Other

Interviewer instructions

Other (Specify) (b1x)

File: Zimbabwe-2011-full data-

A firm's legal status is information well known for the target respondent: CEO, General Manager or owner of the firm. ENUMERATORS DO NOT NEED TO KNOW THE DEFINITION OF EACH TYPE OF LEGAL STATUS.

A firm's legal status is first determined by whether participation on ownership is by shares (first 2 options) or not (options 3 and 4). The fifth option is a combination of the previous ones.

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Limited partnership is a legal form that includes one or several general partners and one or more limited partners who invest capital into the partnership, but do not take part in the daily operation or management of the business. The limited partners limit their amount of liability to the amount of capital invested in the partnership. The general partners personally shoulder all debts and obligations of the partnership. Business operations are governed, unless otherwise specified in a written agreement, by majority vote of voting partners. Limited liability partnerships are separate legal entities that provide liability protection for all general partners as well as management rights in the business.

Cooperatives and state owned firms should be designated as Other. When other is chosen, the actual form of legal status must be specified in writing by the enumerator on the survey instrument.

What Percentage Of This Firm Does The Largest Owner(s) Own? (b3)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 501
Invalid: 98

Literal question

What percent of this firm does the largest owner or owners own?

% owned by Private Domestic Individuals, Companies Or Organizations (b2a)

File: Zimbabwe-2011-full data-

Overview

% owned by Private Domestic Individuals, Companies Or Organizations (b2a)

File: Zimbabwe-2011-full data-

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD

Literal question

What percent of this firm is owned by each of the following:
Private domestic individuals, companies or organizations

Interviewer instructions

1) Foreign ownership refers to the nationality of the owners. If the primary owner is a foreign national resident in the country, it is still a foreign owned firm. If the owner is another company or institution owned by individuals who are foreign nationals, then it is foreign owned.

Domestic owners are nationals of the country in which the establishment is located. (Follow the same rule for companies.)

A firm that is a subsidiary of a government-owned firm should be considered government-owned.

Firms that operate under a franchise agreement should be classified according to the nationality of those awarded the franchise.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% owned by Private Foreign Individuals, Companies Or Organizations (b2b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD

Literal question

What percent of this firm is owned by each of the following:
Private foreign individuals, companies or organizations

Interviewer instructions

1) Foreign ownership refers to the nationality of the owners. If the primary owner is a foreign national resident in the country, it is still a foreign owned firm. If the owner is another company or institution owned by individuals who are foreign nationals, then it is foreign owned.

Domestic owners are nationals of the country in which the establishment is located. (Follow the same rule for companies.)

A firm that is a subsidiary of a government-owned firm should be considered government-owned.

Firms that operate under a franchise agreement should be classified according to the nationality of those awarded the franchise.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% owned by Government/State (b2c)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-90

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD

Literal question

What percent of this firm is owned by each of the following:
Government/State

Post question

IF 100% TERMINATE

Interviewer instructions

1) Foreign ownership refers to the nationality of the owners. If the primary owner is a foreign national resident in the country, it is still a foreign owned firm. If the owner is another company or institution owned by individuals who are foreign nationals, then it is foreign owned.

Domestic owners are nationals of the country in which the establishment is located. (Follow the same rule for companies.)

A firm that is a subsidiary of a government-owned firm should be considered government-owned.

Firms that operate under a franchise agreement should be classified according to the nationality of those awarded the franchise.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% owned by Other (b2d)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-30

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD

Literal question

What percent of this firm is owned by each of the following:
Other

Interviewer instructions

1) Foreign ownership refers to the nationality of the owners. If the primary owner is a foreign national resident in the country, it is still a foreign owned firm. If the owner is another company or institution owned by individuals who are foreign nationals, then it is foreign owned.

Domestic owners are nationals of the country in which the establishment is located. (Follow the same rule for companies.)

A firm that is a subsidiary of a government-owned firm should be considered government-owned.

Firms that operate under a franchise agreement should be classified according to the nationality of those awarded the franchise.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

amongst the owners of the firm, are there any females? (b4)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
 Format: numeric
 Width: 2
 Decimals: 0
 Range: -9-2

Valid cases: 599
 Invalid: 0

Literal question

Amongst the owners of the firm, are there any females?

does this firm have subsidiaries outside zimbabwe? (ZBb4)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
 Format: numeric
 Width: 2
 Decimals: 0
 Range: -9-2

Valid cases: 599
 Invalid: 0

Literal question

Does this firm have subsidiaries outside Zimbabwe?

Year Establishment Began Operations (b5)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
 Format: numeric
 Width: 4
 Decimals: 0
 Range: -9-2010

Valid cases: 599
 Invalid: 0

Pre question

READ ONLY IF A7=1 (yes)
 I want to proceed by asking you about this establishment only.

Literal question

In what year did this establishment begin operations?

Post question

INTERVIEWER: PROVIDE FOUR DIGITS FOR YEAR

Interviewer instructions

The objective of this question is to obtain the year in which operations started regardless of who was the owner at the time.

The year when the establishment began operation refers to the year in which the establishment actually started producing (or providing services), not to the year in which it was registered for the first time.

If the establishment was privatized, then the date provided should refer to when the original government-owned establishment began operations.

If the establishment changed its production significantly to change sector classification, then the year when that took place should be provided.

Number Of Full-Time Employees Of The Establishment When It Started Operations (b6)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 4	
Decimals: 0	
Range: -9-2000	

Literal question

How many full-time employees did this establishment employ when it started operations? Please include all employees and managers

Interviewer instructions

The number of permanent, full-time employees for the time that the enterprise began operations should be provided. All employees and managers (including respondent) should be included.

Was Establishment Formally Registered When It Began Operations? (b6a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Was this establishment formally registered when it began operations?

Interviewer instructions

Registering refer to registration with the national registry (public or private).
If and only if the respondent asks what formal registration means explain that it's when the establishment registered with: XXXXXXX "Ministry or department"

In What Year Was This Establishment Formally Registered? (b6b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 4	
Decimals: 0	
Range: -9-2010	

Literal question

In what year was this establishment formally registered?

Post question

INTERVIEWER: PROVIDE FOUR DIGITS FOR YEAR.

Interviewer instructions

Year of registration refers to the year in which the establishment completed the registration as explained in B.6a.

How Many Years Of Experience Working In This Sector Does The Top Manager Have? (b7)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-70	

Literal question

How many years of experience working in this sector does the Top Manager have?

Interviewer instructions

Top Manager as defined in B.7a. B.7 refers to years of Top Manager's managerial experience in the type of sector in which the establishment presently operates.

Is The Top Manager Female? (b7a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Is the Top Manager female?

Does Establishment Have An Internationally-Recognized Quality Certification? (b8)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Does this establishment have an internationally-recognized quality certification?

Post question

INTERVIEWER: If there is need for clarification, some examples are: ISO 9000, 9002 or 14000

Interviewer instructions

The question refers exclusively to internationally recognized certifications. Examples are: ISO (International Organization for Standardization) for manufacturing and services, HACCP (Hazard Analysis and Critical Control Point) for food (especially, but not exclusively, for seafood and juices), and AATCC (American Association of Textiles Chemists and Colorists) for textiles.

Certificates granted only nationally not recognized in international markets are not included.

Application To Obtain An electrical connection Submitted Over The Last 2 Years (c3)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Pre question

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING. Now, we turn to the establishment's operations in fiscal year 2010.

Literal question

Over the last two years, did this establishment submit an application to obtain an electrical connection?

Post question

If answer is No or Don't Know then GO TO QUESTION C.6

Interviewer instructions

Application for electrical connection.
Electrical connection refers to a new connection or to an increase in voltage of an existing connection that requires an application.

How Many Days Did It Take For You To Receive An Electrical Connection Service? (c4)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-60

Valid cases: 18
Invalid: 581

Literal question

In reference to that application for an electrical connection, approximately how many days did it take to obtain it from the day of the application to the day the service was received?

Interviewer instructions

Wait for electrical connection. Self-explanatory

Informal Gift/Payment Expected Or Requested For An Electrical Connection? (c5)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 18
Invalid: 581

Literal question

In reference to that application for an electrical connection, was an informal gift or payment expected or requested?

Interviewer instructions

Informal Gift/Payment Expected Or Requested For An Electrical Connection? (c5)

File: Zimbabwe-2011-full data-

- 1) Bribe for electrical connection. Self-explanatory
- 2) Sensitive question, no clarification can be offered

Over last FY, Did This Establishment Experience Power Outages? (c6)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Over fiscal year 2010, did this establishment experience power outages?

Post question

If answer is No or Don't Know GO TO QUESTION C.10

Interviewer instructions

A power outage occurs when there is equipment malfunction from the failure of adequate supply of power. Blackouts that cause some, but not all equipment to malfunction are also considered power outages.

Number Of Power Outages Experienced In A Typical Month In Last Fiscal Year (c7)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 521
Format: numeric	Invalid: 78
Width: 2	
Decimals: 0	
Range: -9-80	

Literal question

In a typical month, over fiscal year 2010, how many power outages did this establishment experience?

Post question

IF 0, GO TO QUESTION C.10

Interviewer instructions

If power outages are seasonal the interviewer should ask the respondent to calculate the number of outages in a typical month, excluding both the months in which outages are most frequent and the months where outages are most infrequent. The concept of a typical month must be well understood since it is used several times throughout the questionnaire: it is the most common type of month in the year regarding the characteristic being asked. Thus, for answers such as "electrical outages once every 3 months" in a typical month there are 0 outages (since there will be outages only in 4 months of the year and in the rest 8 months there will be no outages). For the answer "once every other month" write 1 since there will be 6 months with outages and 6 months without them.

How Long Did The Average Power Outage Last? (c8)

File: Zimbabwe-2011-full data-

How Long Did The Average Power Outage Last? (c8)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-72

Valid cases: 509
Invalid: 90

Literal question

How long did these power outages last on average?

Interviewer instructions

This refers to the duration of the power outages in a typical month. The respondent should calculate average duration of power outages in the typical month.

In last FY, losses as % of annual sales due to power outages (c9a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 500
Invalid: 99

Literal question

Please estimate the losses that resulted from power outages either as a percentage of total annual sales or as total annual losses.

Loss as percent of total annual sales due to power outages

Post question

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH c9a or c9b

Interviewer instructions

Losses because of power outages: The Manager should estimate the amount of production lost because of power outages.

In last FY, value of losses due to power outages (c9b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 7
Decimals: 0
Range: -9-1200000

Valid cases: 9
Invalid: 590

Literal question

Please estimate the losses that resulted from power outages either as a percentage of total annual sales or as total annual losses.

Annual losses due to power outages

Post question

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH c9a or c9b

Interviewer instructions

Losses because of power outages: The Manager should estimate the amount of production lost because of power outages.

Generator Shared Or Owned Over The Course Of Last Fiscal Year? (c10)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Over the course of fiscal year 2010, did this establishment own or share a generator?

Post question

If answer is No or Don't Know then GO TO QUESTION C.12

Interviewer instructions

Establishment owns or shares a generator. Self-explanatory

% Electricity From Generator Owned/Shared By The Establishment In Last Fiscal Yr (c11)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 327
Format: numeric	Invalid: 272
Width: 2	
Decimals: 0	
Range: -9-90	

Literal question

In fiscal year 2010, what percent of this establishment's electricity came from a generator or generators that the establishment owned or shared?

Interviewer instructions

Percentage of electricity from own or shared generator. Self-explanatory

Application To Obtain A Water Connection Submitted Over The Last 2 Years (c12)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Over the last two years, did this establishment submit an application to obtain a water connection?

Post question

If answer is No or Don't Know then GO TO QUESTION C.15

Interviewer instructions

Application for water connection. Self-explanatory

How Many Days Did It Take For You To Obtain A Water Connection? (c13)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-120

Valid cases: 8
Invalid: 591

Literal question

In reference to that application for a water connection, approximately how many days did it take to obtain it from the day of the application to the day the service was received?

Interviewer instructions

Wait for water connection. Self-explanatory

When You Applied For A Water Connection, Was An Informal Gift/payment Requested? (c14)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 8
Invalid: 591

Literal question

In reference to that application for a water connection, was an informal gift or payment expected or requested?

Interviewer instructions

- 1) Bribe for water connection. Self-explanatory
- 2) Sensitive question, no clarification can be offered.

Did You Experience Insufficient Water Supply For Production In Last Fiscal Yr? (c15)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 358
Invalid: 241

Literal question

Over fiscal year 2010, did this establishment experience insufficient water supply for production?

Post question

If answer is No or Don't Know then GO TO QUESTION C.19

Interviewer instructions

Insufficient water supply: whenever there is equipment failure or cessation of production operations due to the lack of or reduction in water supply.

Frequency Of Incidents Of Water Shortages In A Typical Month In Last Fiscal Yr (c16)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-30

Valid cases: 87
Invalid: 512

Literal question

In a typical month, over fiscal year 2010, how many incidents of insufficient water supply did this establishment experience?

Post question

If answer is 0 then GO TO QUESTION C.19

Interviewer instructions

Incidents of insufficient water supply per month can be estimated by considering the number of times water insufficiencies took place per month. The respondent should be asked to exclude months when water insufficiencies are rare or months when water insufficiencies are extreme from the calculation. The calculation should be made based on a typical month. Zero is the answer only if no insufficiencies occurred in a typical month.

Average Length Of Water Shortages (Affecting Production) In Last Fiscal Year (c17)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-360

Valid cases: 82
Invalid: 517

Literal question

How long did these incidents of insufficient water supply last on average?

Interviewer instructions

Duration of a water shortage can be estimated by considering the average duration of water insufficiencies that took place in a typical month.

% Of Water Supply (Used In Production) From Public Sources In Last Fiscal Year (c18)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 358
Invalid: 241

Literal question

In fiscal year 2010, what percent of this establishment's water supply, used in the production process, was from public sources?

Application To Obtain A Telephone Connection Submitted Over The Last 2 Years (c19)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Over the last two years, did this establishment submit an application to obtain a telephone connection?

Post question

If answer is No or Don't Know then GO TO QUESTION C.22a

Interviewer instructions

Application for telephone connection. Self-explanatory

How Many Days Did It Take For You To Receive A Telephone Connection? (c20)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 28
Format: numeric	Invalid: 571
Width: 3	
Decimals: 0	
Range: -9-180	

Literal question

In reference to that application for a telephone connection, approximately how many days did it take to obtain it from the day of the application to the day the service was received?

Interviewer instructions

Wait for telephone connection. Self-explanatory

When You Applied For A Tele. Connection Was An Informal/payment Gift Requested? (c21)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 28
Format: numeric	Invalid: 571
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

In reference to that application for a telephone connection, was an informal gift or payment expected or requested?

Interviewer instructions

- 1) Bribe for telephone connection. Self-explanatory
- 2) Sensitive question, no clarification can be offered.

Do You Currently Communicate With Clients And Suppliers By E-Mail? (c22a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

At the present time, does this establishment use e-mail to communicate with clients or suppliers?

Interviewer instructions

E-mail and website use.
 Web page should be considered as part of the website.
 Website use includes cases when the establishment has its own website but does not actually do any direct communication with clients or suppliers via the website.

Establishment has its own website (c22b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

At the present time, does this establishment use its own website?

Interviewer instructions

E-mail and website use.
 Web page should be considered as part of the website.
 Website use includes cases when the establishment has its own website but does not actually do any direct communication with clients or suppliers via the website.

Does The Firm Have A High-Speed Internet Connection On Its Premises? (c23)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Does this establishment have a high-speed Internet connection on its premises?

Post question

If answer is No or Don't Know then GO TO QUESTION C.28

Interviewer instructions

High-speed, Internet connection is defined as Internet connection that is faster than using a telephone line with a modem.

Internet Connection To: make Purchases For This Establishment? (c24b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 356
Format: numeric	Invalid: 243
Width: 2	
Decimals: 0	
Range: -9-2	

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Is this establishment's Internet connection used to:
Make purchases for this establishment

Interviewer instructions

How Internet connection is used. Self-explanatory

is this establishment's internet connection used to sell and market products (c24f)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 356
Format: numeric	Invalid: 243
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Is this establishment's Internet connection used to:
Sell and market products

Internet Connectrion To: Do Research/Develop Ideas On New Products & Services? (c24d)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 356
Format: numeric	Invalid: 243
Width: 2	
Decimals: 0	
Range: -9-2	

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Is this establishment's Internet connection used to:
Do research and develop ideas on new products and services

Interviewer instructions

How Internet connection is used. Self-explanatory

Cell phones used in operations of the establishment (c28)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Does this establishment currently use cell phones for the operations of the establishment?

Post question

If answer is No or Do Not Know then GO TO QUESTION C.30

How Much Of An Obstacle: Electricity To Operations Of This Establishment? (c30a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-4	

Pre question

SHOW CARD

Literal question

Is electricity No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered.

How Much Of An Obstacle: Telecommunications To Operations Of This Establishment? (c30b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-4	

Pre question

SHOW CARD

Literal question

Is Telecommunications No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered.

Main Product/Service (By The Largest % Of Annual Sales) In Last Fiscal Year (d1a1x)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: character
Width: 47

Valid cases: 599
Invalid: 0

Pre question

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: The next topic to be covered is how and where this establishment makes its sales.

Literal question

In fiscal year 2010, what was this establishment's main product, that is, the product that represented the largest proportion of annual sales (in LCU)?

Interviewer instructions

Establishment's main product The purpose of this question is to determine what the company produces. The description should be written down exactly as provided by the respondent.
The main product is defined in terms of sales in monetary value not volume.

First Product/Service Isic Code (d1a2)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-7290

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD

Literal question

Using this card, please choose the 4-digit code that best applies to the main product of this establishment.

Interviewer instructions

Categorize the products according to standard industry classification codes. The enumerator should show the respondent the list of codes that correspond to the products identified to ensure agreement with the categorization. The respondent should be directed to look at the card only after he has provided the answer to D.1a1.
It may be that all major products fall into one category or that the establishment has only one main product. If the respondent does not know the code, the enumerator should write the sector and look for the corresponding code in the list of codes before submitting the completed questionnaire.

For the codes use United Nations ISIC Rev.3.1.

First Product/Service, Percent Of Total Annual Sales (d1a3)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 599
Invalid: 0

Literal question

What percentage of total sales does the main product represent?

Interviewer instructions

First Product/Service, Percent Of Total Annual Sales (d1a3)

File: Zimbabwe-2011-full data-

The main product is defined in terms of sales in monetary value not volume.

In Last Fiscal Year, What Were This Establishment'S Total Annual Sales? (d2)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 9
Decimals: 0
Range: -9-370000000

Valid cases: 599
Invalid: 0

Literal question

In fiscal year 2010, what were this establishment's total annual sales?

Interviewer instructions

Total sales include the value of all annual sales counting manufactured goods and goods the establishment has bought for trading. For ex. if an establishment makes blue jeans and also imports blue jeans for resale, total sales is the value of all blue jeans sold, both produced and imported. Revenue or receipts for all services rendered and any sales of merchandise for the year, even if the payment may have been received at a later date, are included in total sales.

d2x - amount in letters (d2x)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: character
Width: 79

Valid cases: 599
Invalid: 0

Literal question

In fiscal year 2010, what were this establishment's total annual sales for ALL products and services?

Interviewer instructions

PLEASE ALSO WRITE OUT THE NUMBER (i.e. 50,000 as Fifty Thousand)

What Were the Establishment Sales 3 years ago (n3)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 9
Decimals: 0
Range: -9-180000000

Valid cases: 599
Invalid: 0

Literal question

In fiscal year [insert three complete fiscal years ago], three fiscal years ago, what were total annual sales for this establishment?

Interviewer instructions

What Were the Establishment Sales 3 years ago (n3)

File: Zimbabwe-2011-full data-

Total sales three complete fiscal years ago include the value of all annual sales counting manufactured goods and goods the establishment has bought for trading. If an establishment makes blue jeans and also imports blue jeans for resale, total sales is the value of all blue jeans sold, both produced and imported. Revenue or receipts for all services rendered and any sales of merchandise for the year even though payment may have been received at a later date are included in total sales. Firms operating on a commission basis should report commissions, fees, and other operating income, not gross billings or sales.

% of sales: National sales (d3a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 599
Invalid: 0

Pre question

- 1) SHOW CARD
- 2) INTERVIEWER: THESE MUST BE ASKED IN THE ORDER THEY APPEAR ON THE TABLE

Literal question

In fiscal year 2010, what percent of this establishment's sales were:
National sales

Post question

IF 100, GO TO QUESTION D.10

Interviewer instructions

- 1) Where sales are made. The purpose of this question is to determine where the establishment's customers are located.

Domestic sales are when goods or services are sold inside the borders of the country.

An indirect export is when the manufacturer sells its goods to a trader or another agent who then exports the product without modifications. Products that the manager knows are smuggled abroad should be counted as indirect exports.

Direct export is the sale of goods where the immediate recipient is outside the borders of the country.

- 2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% o sales: Indirect exports (d3b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 599
Invalid: 0

Pre question

- 1) SHOW CARD
- 2) INTERVIEWER: THESE MUST BE ASKED IN THE ORDER THEY APPEAR ON THE TABLE

Literal question

In fiscal year 2010, what percent of this establishment's sales were:
Indirect exports (sold domestically to third party that exports products)

Post question

IF 100, GO TO QUESTION D.8

% of sales: Indirect exports (d3b)

File: Zimbabwe-2011-full data-

Interviewer instructions

1) Where sales are made. The purpose of this question is to determine where the establishment's customers are located.

Domestic sales are when goods or services are sold inside the borders of the country.

An indirect export is when the manufacturer sells its goods to a trader or another agent who then exports the product without modifications. Products that the manager knows are smuggled abroad should be counted as indirect exports.

Direct export is the sale of goods where the immediate recipient is outside the borders of the country.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% of sales: Direct exports (d3c)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-80

Valid cases: 599
Invalid: 0

Pre question

1) SHOW CARD

2) INTERVIEWER: THESE MUST BE ASKED IN THE ORDER THEY APPEAR ON THE TABLE

Literal question

In fiscal year 2010, what percent of this establishment's sales were:
Direct exports

Post question

IF 0, GO TO QUESTION D.8

Interviewer instructions

1) Where sales are made. The purpose of this question is to determine where the establishment's customers are located.

Domestic sales are when goods or services are sold inside the borders of the country.

An indirect export is when the manufacturer sells its goods to a trader or another agent who then exports the product without modifications. Products that the manager knows are smuggled abroad should be counted as indirect exports.

Direct export is the sale of goods where the immediate recipient is outside the borders of the country.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

In last FY, avg. num. of days for exported goods to clear customs? (d4)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-30

Valid cases: 48
Invalid: 551

Literal question

In fiscal year 2010, when this establishment exported goods directly, how many days did it take on average from the time this establishment's goods arrived at their main point of exit (e.g., port, airport) until the time these goods cleared customs?

In last FY, avg. num. of days for exported goods to clear customs? (d4)

File: Zimbabwe-2011-full data-

Interviewer instructions

Clearing customs for direct exports. The purpose of this question is to determine the efficiency of customs in clearing goods for export.

Main point of exit is the last domestic location (e.g. port, border crossing, airport, or internal custom) from which the goods leave the country.

Whenever different ports of exit are used this question refers to the port where "most goods" exit defined in terms of consignment value (not physical units).

Goods cleared customs They refer to the time it takes to obtain all clearances required from the moment the goods arrived at their point of exit until the moment they satisfy the requirements of the clearance procedures at the customs office. This includes transit procedures.

Average number of days to clear customs. Prompt the respondent to think of all shipments sent to the main point of exit and estimate an average time it took from the time the shipments arrived to the time they left that point of exit.

Informal gift expected/requested by customes in process of exporting goods (ZBd4)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 48
Invalid: 551

Literal question

When dealing with customs in the process of exporting goods directly, was an informal gift or payment expected or requested?

Interviewer instructions

Sensitive question, no clarification can be offered

In last FY, Export Losses Due To Theft As % Of value of products (d6)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 48
Invalid: 551

Literal question

In fiscal year 2010, what percent of the consignment value of the products exported directly was lost while in transit because of theft?

In last FY, Export Losses Due To Breakage Or Spoilage As % Of value of products (d7)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 48
Format: numeric	Invalid: 551
Width: 2	
Decimals: 0	
Range: -9-18	

Literal question

In fiscal year 2010, what percent of the consignment value of the products exported directly was lost while in transit because of breakage or spoilage?

Export growth obstacle: Lack of foreign demand for its products (ZBd7a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 42
Format: numeric	Invalid: 557
Width: 2	
Decimals: 0	
Range: -9-2	

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the growth of this establishment's exports?
Lack of foreign demand for its products

Export growth obstacle: High costs of transport (ZBd7b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 42
Format: numeric	Invalid: 557
Width: 2	
Decimals: 0	
Range: -9-2	

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the growth of this establishment's exports?
High costs of transport

Export growth obstacle: Red tape in customs (ZBd7c)

File: Zimbabwe-2011-full data-

Overview

Export growth obstacle: Red tape in customs (ZBd7c)

File: Zimbabwe-2011-full data-

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 42
Invalid: 557

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the growth of this establishment's exports?
Red tape in customs

Export growth obstacle: Insufficient production capacity to expand exports (ZBd7d)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 42
Invalid: 557

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the growth of this establishment's exports?
Insufficient production capacity to expand exports

Export growth obstacle: Lack of financing mechanisms to sell abroad (ZBd7e)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 42
Invalid: 557

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the growth of this establishment's exports?
Lack of financing mechanisms to sell abroad

Export growth obstacle: Non-price restrictions on foreign markets (ZBd7f)

File: Zimbabwe-2011-full data-

Overview

Export growth obstacle: Non-price restrictions on foreign markets (ZBd7f)

File: Zimbabwe-2011-full data-

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 42
Invalid: 557

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the growth of this establishment's exports?
Non-price restrictions on foreign markets

Export growth obstacle: Lack of knowledge of foreign markets (ZBd7g)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 42
Invalid: 557

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the growth of this establishment's exports?
Lack of knowledge of foreign markets

Export growth obstacle: Other (ZBd7h)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 42
Invalid: 557

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the growth of this establishment's exports?
Any other.

Export growth obstacle: Any other, Specify (ZBd7hx)

File: Zimbabwe-2011-full data-

Overview

Export growth obstacle: Any other, Specify (ZBd7hx)

File: Zimbabwe-2011-full data-

Type: Discrete
Format: character
Width: 13

Valid cases: 3
Invalid: 0

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the growth of this establishment's exports?
Any other. Specify

In What Year Did This Establishment First Export Directly Or Indirectly? (d8)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-2009

Valid cases: 72
Invalid: 527

Literal question

In which year did this establishment first export directly or indirectly?

Interviewer instructions

First exported directly or indirectly. The purpose of this question is self-explanatory.

Value of total exports in fiscal year 2010 (USD) (ZBd8)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-60000000

Valid cases: 59
Invalid: 540

Literal question

In fiscal year 2010, what was the value of this establishment's total annual exports, direct and indirect?

FY2010 Exports Destination (%): SADC (ZBd8a1)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 59
Invalid: 540

Pre question

SHOW CARD

Literal question

FY2010 Exports Destination (%): SADC (ZBd8a1)

File: Zimbabwe-2011-full data-

In fiscal year 2010, what percentage of this establishment's annual exports, direct or indirect, were to:
SADC

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

FY2010 Exports Destination (%): Other African Countries (ZBd8a2)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-20

Valid cases: 59
Invalid: 540

Pre question

SHOW CARD

Literal question

In fiscal year 2010, what percentage of this establishment's annual exports, direct or indirect, were to:
Other African Countries

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

FY2010 Exports Destination (%): EU (ZBd8a3)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 59
Invalid: 540

Pre question

SHOW CARD

Literal question

In fiscal year 2010, what percentage of this establishment's annual exports, direct or indirect, were to:
EU

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

FY2010 Exports Destination (%): Asia (ZBd8a4)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-70

Valid cases: 59
Invalid: 540

Pre question

FY2010 Exports Destination (%): Asia (ZBd8a4)

File: Zimbabwe-2011-full data-

SHOW CARD

Literal question

In fiscal year 2010, what percentage of this establishment's annual exports, direct or indirect, were to:
Asia

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

FY2010 Exports Destination (%): Australia (ZBd8a5)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-10

Valid cases: 59
Invalid: 540

Pre question

SHOW CARD

Literal question

In fiscal year 2010, what percentage of this establishment's annual exports, direct or indirect, were to:
Australia

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

FY2010 Exports Destination (%): USA (ZBd8a6)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-20

Valid cases: 59
Invalid: 540

Pre question

SHOW CARD

Literal question

In fiscal year 2010, what percentage of this establishment's annual exports, direct or indirect, were to:
USA

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

FY2010 Exports Destination (%): Other regions (ZBd8a7)

File: Zimbabwe-2011-full data-

Overview

FY2010 Exports Destination (%): Other regions (ZBd8a7)

File: Zimbabwe-2011-full data-

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-40

Valid cases: 59
Invalid: 540

Pre question

SHOW CARD

Literal question

In fiscal year 2010, what percentage of this establishment's annual exports, direct or indirect, were to:
Other regions

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

FY2010 Exports Destination (%): COMESA (ZBd8b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 59
Invalid: 540

Literal question

In fiscal year 2010, what percentage of this establishment's annual exports, direct or indirect, was directed to the COMESA area?

In last FY, % of value of products lost in transit due to theft (d10)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-20

Valid cases: 358
Invalid: 241

Literal question

In fiscal year 2010, what percent of the consignment value of products this establishment shipped to supply domestic markets was lost while in transit because of theft?

In last FY, % of value of products lost in transit due to breakage or spoilage? (d11)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-11

Valid cases: 358
Invalid: 241

Literal question

In last FY, % of value of products lost in transit due to breakage or spoilage? (d11)

File: Zimbabwe-2011-full data-

In fiscal year 2010, what percent of the consignment value of products this establishment shipped to supply domestic markets was lost while in transit because of breakage or spoilage?

% Of Material Inputs And Supplies Of Domestic Origin In Last Fiscal Year (d12a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 358
Invalid: 241

Pre question

SHOW CARD

Literal question

In fiscal year 2010, as a proportion of all of the material inputs or supplies purchased that year, what percent of this establishment's material inputs or supplies were:
Material inputs or supplies of domestic origin

Interviewer instructions

1) The purpose of this question is to determine from where the inputs for production are obtained and purchased.

The calculation is done as a percent of all purchases of supplies and inputs purchased by the establishment for the fiscal year.

Inputs are materials that go through a mechanical, physical, or chemical transformation that will ultimately make up some portion of the final good produced. Lumber in a furniture factory is a good example of an input.

Supplies are materials or products that are used, expended, consumed, but will not comprise the final good produced. Pencils and writing paper are good examples of a supply.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% Of Material Inputs And Supplies Of Foreign Origin In Last Fiscal Year (d12b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 358
Invalid: 241

Pre question

SHOW CARD

Literal question

In fiscal year 2010, as a proportion of all of the material inputs or supplies purchased that year, what percent of this establishment's material inputs or supplies were:
Material inputs or supplies of foreign origin

Post question

IF 0, GO TO QUESTION D.16

% Of Material Inputs And Supplies Of Foreign Origin In Last Fiscal Year (d12b)

File: Zimbabwe-2011-full data-

Interviewer instructions

1) The purpose of this question is to determine from where the inputs for production are obtained and purchased.

The calculation is done as a percent of all purchases of supplies and inputs purchased by the establishment for the fiscal year.

Inputs are materials that go through a mechanical, physical, or chemical transformation that will ultimately make up some portion of the final good produced. Lumber in a furniture factory is a good example of an input.

Supplies are materials or products that are used, expended, consumed, but will not comprise the final good produced. Pencils and writing paper are good examples of a supply.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Were Any Of These Material Inputs And Supplies Imported Directly? (d13)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 208
Invalid: 391

Literal question

Were any of the material inputs or supplies purchased in fiscal year 2010, imported directly?

Post question

If answer is No or Don't Know then GO TO QUESTION D.16

Interviewer instructions

The purpose of this question is to determine if the establishment has any interaction with customs when importing inputs and other materials.

value of all directly imported inputs, including tariffs for fiscal year 2010? (ZBd13)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 9
Decimals: 0
Range: -9-100000000

Valid cases: 131
Invalid: 468

Literal question

In fiscal year 2010, what was the value of all directly imported inputs, including tariffs?

FY2010 Imports Source (%): SADC (ZBd13a1)

File: Zimbabwe-2011-full data-

FY2010 Imports Source (%): SADC (ZBd13a1)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 131
Format: numeric	Invalid: 468
Width: 3	
Decimals: 0	
Range: -9-100	

Pre question

SHOW CARD

Literal question

In fiscal year 2010, what percentage of this establishment?s annual direct imports were from: SADC

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

FY2010 Imports Source (%): Other African Countries (ZBd13a2)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 131
Format: numeric	Invalid: 468
Width: 3	
Decimals: 0	
Range: -9-100	

Pre question

SHOW CARD

Literal question

In fiscal year 2010, what percentage of this establishment?s annual direct imports were from: Other African Countries

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

FY2010 Imports Source (%): EU (ZBd13a3)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 131
Format: numeric	Invalid: 468
Width: 2	
Decimals: 0	
Range: -9-90	

Pre question

SHOW CARD

Literal question

In fiscal year 2010, what percentage of this establishment?s annual direct imports were from: EU

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

FY2010 Imports Source (%): Asia (ZBd13a4)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 131
Invalid: 468

Pre question

SHOW CARD

Literal question

In fiscal year 2010, what percentage of this establishment?s annual direct imports were from:
Asia

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

FY2010 Imports Source (%): Australia (ZBd13a5)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-10

Valid cases: 131
Invalid: 468

Pre question

SHOW CARD

Literal question

In fiscal year 2010, what percentage of this establishment?s annual direct imports were from:
Australia

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

FY2010 Imports Source (%): USA (ZBd13a6)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-40

Valid cases: 131
Invalid: 468

Pre question

SHOW CARD

Literal question

In fiscal year 2010, what percentage of this establishment?s annual direct imports were from:
USA

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

FY2010 Imports Source (%): Other regions (ZBd13a7)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 131
Format: numeric	Invalid: 468
Width: 2	
Decimals: 0	
Range: -9-30	

Pre question

SHOW CARD

Literal question

In fiscal year 2010, what percentage of this establishment's annual direct imports were from:
Other regions

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

FY2010 Imports Source (%): COMESA (ZBd13b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 131
Format: numeric	Invalid: 468
Width: 3	
Decimals: 0	
Range: -9-100	

Literal question

In fiscal year 2010, what percentage of this establishment's annual direct import, were from the COMESA area?

Avg. num. of Days For Imported Goods To Clear Customs In Last Fiscal Year (d14)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 131
Format: numeric	Invalid: 468
Width: 3	
Decimals: 0	
Range: -9-120	

Literal question

In fiscal year 2010, when this establishment imported material inputs or supplies, how many days did it take on average from the time these goods arrived to their point of entry (e.g. port, airport) until the time these goods could be claimed from customs?

Interviewer instructions

The purpose of these questions is to measure the efficiency of customs clearance of imports.

Goods cleared customs includes all clearances required from the moment the goods arrived at their point of entry (e.g., port, airport) until the moment they satisfy the requirement of the clearance procedures at the customs office and can be picked up. It does not include time spent on transportation to reach the point of entry.

Average number of days to clear customs. Prompt respondent to think of various shipments destined to the establishment that originated from abroad, and to estimate an average of the time it took when the shipment arrived to the country's point of entry to the time the establishment was allowed to claim them and begin domestic transport.

Informal gift expected/requested by customers in process of importing goods (ZBd14)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 131
Format: numeric	Invalid: 468
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

When dealing with customs in the process of importing materials inputs or supplies, was an informal gift or payment expected or requested?

Interviewer instructions

Sensitive question, no clarification can be offered.

Avg. days of inventory of most important input kept by establishment (d16)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 358
Format: numeric	Invalid: 241
Width: 3	
Decimals: 0	
Range: -9-365	

Literal question

At the present time, when this establishment receives delivery of its most important input, on average, how many days of inventory, measured in days of production, does this establishment keep?

Post question

INTERVIEWER: IF RESPONDENT REQUIRES CLARIFICATION, DEFINE AS STOCK ON HAND

Interviewer instructions

Days of inventory of main input. The purpose of this question is to assess the efficiency in the supply chain. When firms have to maintain a high level of stock, because they cannot rely on a predictable supply of inputs, this is a source of economic inefficiency. Inversely, if supplies of the main input can be relied upon to be easily available, firms will keep low levels of stock on hand.

The main input is the input that accounts for the highest value among all inputs. It is not the input for which stock is maintained the longest. For example, if a company makes shirts, the most important input is the cloth, not the buttons and thread, though the establishment may actually keep a 90 day supply of buttons on hand and only a 30 day stock of cloth.

Days of inventory should be calculated as the number of days of normal production capacity before running out of stock.

Most important input of production, including imported and locally produced input (ZBd16x)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 358
Format: character	Invalid: 0
Width: 39	

Literal question

At the present time, which is the most important input of production for this establishment, including imported and locally produced inputs?

Avg. days of inventory of main sales item kept by establishment (d17)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 126
Format: numeric	Invalid: 473
Width: 3	
Decimals: 0	
Range: -9-365	

Literal question

At the present time, when this establishment receives its main sales item, on average, how many days of inventory measured in days of sales, does this establishment keep?

Post question

INTERVIEWER: IF RESPONDENT REQUIRES CLARIFICATION, DEFINE AS STOCK ON HAND

Interviewer instructions

Days of inventory of main sales item The purpose of this question is to assess the efficiency in the supply chain. When firms have to maintain a high level of sales items in stock, because they cannot rely on a predictable supply, this is a source of economic inefficiency. Inversely, if supplies of the main sales can be relied upon to be easily available, firms will keep low levels of stock on hand.

The main sales item is the item that accounts for the highest percentage of sales among all items that the establishment sells. It is not the item for which stock is maintained the longest.

Days of inventory should be calculated as how many days it would take, under normal sales conditions, to deplete the main sales item held in supply at the establishment's premises.

How Much Of An Obstacle: Transport? (d30a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-4	

Pre question

SHOW CARD

Literal question

Is transport No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Customs And Trade Regulations? (d30b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-4	

How Much Of An Obstacle: Customs And Trade Regulations? (d30b)

File: Zimbabwe-2011-full data-

Pre question

SHOW CARD

Literal question

Are customs and trade regulations No Obstacle, a Minor Obstacle, a Moderate obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Import Tariffs? (ZBd30)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 358
Invalid: 241

Pre question

SHOW CARD

Literal question

To what degree are Import Tariffs an obstacle to the current operations of this establishment?

In last FY, main market for establishment's main product (e1)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-3

Valid cases: 358
Invalid: 241

Pre question

- 1) READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: Now we will talk about another topic.
- 2) SHOW CARD

Literal question

In fiscal year 2010, which of the following was the main market in which this establishment sold its main product?

Post question

If answer is 3 or Don't Know then GO TO QUESTION E.6

Interviewer instructions

In last FY, main market for establishment's main product (e1)

File: Zimbabwe-2011-full data-

The purpose of this question is to get the establishment to define what it considers to be its main market.

The main product is defined by the output that generates the highest proportion of sales. The establishment's main market is defined by the market that generates the most sales for the main product as defined above.

It could be the case that an establishment's main product is sold in smaller proportions in a greater number of markets and that the main product is never the greatest total annual share of revenue in any one market. For example, 51 percent of revenue comes from selling nails, but that is distributed equally in the local, national, and international markets, 33 percent in each. Bolts make up 49 percent of total annual revenues. However, half of the revenue for bolts comes from selling in the international market and half in the local market.

It is clear that bolts sell more in its respective market with respect to nails, but does not generate as much revenue as nails do for the establishment. In such a case, nails should be used as the main product. Whenever local, national and international markets have equal shares choose the national market and do not follow the skip pattern.

In main market, number of competitors faced by establishment's main product (e2b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 338
Invalid: 261

Literal question

In fiscal year 2010, for the main market in which this establishment sold its main product, how many competitors did this establishment's main product face?

Do You Use Technology Licensed From A Foreign-Owned Company? (e6)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 358
Invalid: 241

Literal question

Does this establishment at present use technology licensed from a foreign-owned company, excluding office software?

Interviewer instructions

Technology licensed from a foreign owned company: it measures access to foreign technology. The license may be held by the establishment's parent company. The answer is "no" if the establishment uses foreign technology without a license or a formal agreement.

Does This Establishment Compete Against Unregistered Or Informal Firms? (e11)

File: Zimbabwe-2011-full data-

Does This Establishment Compete Against Unregistered Or Informal Firms? (e11)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Does this establishment compete against unregistered or informal firms?

Interviewer instructions

- 1) Competition from unregistered or informal firms
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Practices of competitors in informal sector? (e30)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-4	

Pre question

SHOW CARD

Literal question

Are practices of competitors in the informal sector No Obstacle, a Minor Obstacle, a Moderate Obstacle, Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

In last FY, What Was The Capacity Utilization (%) Of This Establishment? (f1)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 358
Format: numeric	Invalid: 241
Width: 3	
Decimals: 0	
Range: -9-100	

Pre question

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: We now change the topic.

Literal question

In fiscal year 2010, what was this establishment's output produced as a proportion of the maximum output possible if using all facilities available (capacity utilization)?

Interviewer instructions

In last FY, What Was The Capacity Utilization (%) Of This Establishment? (f1)

File: Zimbabwe-2011-full data-

A capacity utilization estimate should be compared to a full production capacity capability.

This question only references the production facility and not the administrative offices.

Full production capacity is the maximum level of production that this establishment could reasonably expect to attain during regular working hours, and under normal and realistic operating conditions fully utilizing the machinery, equipment and employees in place.

Additional Employees to Achieve Full Capacity Utilization at end of FY 2010 (ZBf1)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 352
Format: numeric	Invalid: 247
Width: 4	
Decimals: 0	
Range: -9-2000	

Literal question

At the end of 2010 how many additional employees would this establishment have needed to achieve full capacity utilization?

Capacity utilization in 2009 (ZBf1a1)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 358
Format: numeric	Invalid: 241
Width: 3	
Decimals: 0	
Range: -9-100	

Literal question

And what was this establishment's output produced as a proportion of the maximum output possible if using all the resources available, in 2009 and in 2008 that is capacity utilization?

Capacity utilization in 2009

Capacity utilization in 2008 (ZBf1a2)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 358
Format: numeric	Invalid: 241
Width: 3	
Decimals: 0	
Range: -9-100	

Literal question

And what was this establishment's output produced as a proportion of the maximum output possible if using all the resources available, in 2009 and in 2008 that is capacity utilization?

Capacity utilization in 2008

Capacity utilization expected in 2011 (ZBf1b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 358
Invalid: 241

Literal question

And what is this establishment's expected capacity utilization at the end of this year 2011?

(ZBf1c1)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 358
Invalid: 241

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?

Capacity Utilization Obstacle: Unavailability of inputs of production (ZBf1c2)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 358
Invalid: 241

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?

Capacity Utilization Obstacle: Uncertainty about future market prospects (ZBf1c3)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 358
Invalid: 241

Capacity Utilization Obstacle: Uncertainty about future market prospects (ZBf1c3)

File: Zimbabwe-2011-full data-

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?

Capacity Utilization Obstacle: Obsolete machinery equipment (ZBf1c4)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 358
Invalid: 241

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?

Capacity Utilization Obstacle: Lack of financing mechanisms (ZBf1c5)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 358
Invalid: 241

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?

Capacity Utilization Obstacle: Brain drain (ZBf1c6)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 358
Invalid: 241

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Capacity Utilization Obstacle: Brain drain (ZBf1c6)

File: Zimbabwe-2011-full data-

Literal question

Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?

Capacity Utilization Obstacle: Excessive abundance of cheap imports (ZBf1c7)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 358
Invalid: 241

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?

Capacity Utilization Obstacle: Failure in electricity supply (ZBf1c8)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 358
Invalid: 241

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?

Capacity Utilization Obstacle: Other (ZBf1c9)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 358
Invalid: 241

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?

Capacity Utilization Obstacle: Other, specify (ZBf1c9x)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: character
Width: 21

Valid cases: 3
Invalid: 0

Pre question

INTERVIEWER: READ EACH OPTION ALOUD

Literal question

Which of the following constitutes an obstacle to the expansion of this establishment's capacity utilization?

Number Of Hours Per Week Operated By The Establishment In Last Fiscal Year (f2)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-168

Valid cases: 358
Invalid: 241

Literal question

In fiscal year 2010, how many hours per week did this establishment normally operate?

Interviewer instructions

Hours per week of operation are the hours per week in which machines and employees are engaged in some type of mechanical, physical, or chemical transformation of materials into new products or in which the assembly of components into new products takes place, including maintenance.

This question only references the production facility and not the administrative offices.

Percentage Of The Land Occupied: Owned By This Establishment (g1a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 599
Invalid: 0

Pre question

- 1) READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: The next topic to be covered is about the land.
- 2) INTERVIEWER: SHOW CARD

Literal question

Of the land occupied by this establishment, what percent is:
Owned by this establishment

Percentage Of The Land Occupied: Rented Or Leased By This Establishment (g1b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 3	
Decimals: 0	
Range: -9-100	

Pre question

INTERVIEWER: SHOW CARD

Literal question

Of the land occupied by this establishment, what percent is:
Rented or Leased by this establishment

Percentage Of The Land Occupied: Other (g1c)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-0	

Pre question

INTERVIEWER: SHOW CARD

Literal question

Of the land occupied by this establishment, what percent is:
Other

Applic. To Obtain A Construction-Related Permit Submitted Over The Last 2 Years (g2)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Over the last two years, did this establishment submit an application to obtain a construction-related permit?

Post question

If answer is No or Don't Know then GO TO QUESTION G.30

Interviewer instructions

Application for construction permit. Self-explanatory

How Many Days Did It Take For You To Obtain A Construction-Related Permit? (g3)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-360

Valid cases: 32
Invalid: 567

Literal question

In reference to that application for a construction-related permit, approximately how many days did it take to obtain it from the day of the application to the day the permit was granted?

Interviewer instructions

Waiting time for construction permit. Self-explanatory

Informal Gift/Payment Expected Or Requested For A Construction-Related Permit (g4)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 32
Invalid: 567

Literal question

In reference to that application for a construction-related permit, was an informal gift or payment expected or requested?

Interviewer instructions

- 1) Bribe for construction permit. Self-explanatory
- 2) Sensitive question, no clarification can be offered

What Is The Total Selling Area In This Establishment? (g5a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 5
Decimals: 0
Range: -9-24000

Valid cases: 126
Invalid: 473

Literal question

What is the total selling area of this establishment?

Interviewer instructions

Total selling area refers to the space where sales take place. It does not include warehouses. Whenever the establishment is composed of several locations the selling areas of each location should be added.

The Area Is Measured In: (g5b)

File: Zimbabwe-2011-full data-

Overview

The Area Is Measured In: (g5b)

File: Zimbabwe-2011-full data-

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-3

Valid cases: 126
Invalid: 473

Literal question

What is the total selling area of this establishment?

Post question

SPECIFY UNITS
Square Feet
Square Yards
Square Meters

Interviewer instructions

Total selling area refers to the space where sales take place. It does not include warehouses. Whenever the establishment is composed of several locations the selling areas of each location should be added.

Specify Other Units (If Not Included Above) The Area Is Measured In (g5bx)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: character
Width: 1

Valid cases: 0
Invalid: 0

Literal question

What is the total selling area of this establishment?

Post question

SPECIFY UNITS
Other

Interviewer instructions

Total selling area refers to the space where sales take place. It does not include warehouses. Whenever the establishment is composed of several locations the selling areas of each location should be added.

Percentage Of The Building Occupied: Owned By This Establishment (g6a)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous
Format: numeric
Width: 3
Decimals: 0
Range: 0-100

Valid cases: 126
Invalid: 473
Minimum: 0
Maximum: 100
Mean: 52.7
Standard deviation: 49.8

Pre question

SHOW CARD

Literal question

Of the buildings occupied by this establishment, what percent is owned and what percent is rented or leased?
Owned by this establishment

Interviewer instructions

Percentage Of The Building Occupied: Owned By This Establishment (g6a)

File: Zimbabwe-2011-full data-

- 1) If establishment occupies several buildings the percentages should be computed for the summation of buildings.
- 2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Percentage Of The Building Occupied: Leased or Rented By This Establishment (g6b)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous	Valid cases: 126
Format: numeric	Invalid: 473
Width: 3	Minimum: 0
Decimals: 0	Maximum: 100
Range: 0-100	Mean: 47.3
	Standard deviation: 49.8

Pre question

SHOW CARD

Literal question

Of the buildings occupied by this establishment, what percent is owned and what percent is rented or leased?
Rented or leased by this establishment

Interviewer instructions

- 1) If establishment occupies several buildings the percentages should be computed for the summation of buildings.
- 2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Percentage Of The Building Occupied: Other (g6c)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 126
Format: numeric	Invalid: 473
Width: 1	
Decimals: 0	
Range: 0-0	

Pre question

SHOW CARD

Literal question

Of the buildings occupied by this establishment, what percent is owned and what percent is rented or leased? Other

Interviewer instructions

- 1) If establishment occupies several buildings the percentages should be computed for the summation of buildings.
- 2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

How Much Of An Obstacle: Access To Land? (g30a)

File: Zimbabwe-2011-full data-

Overview

How Much Of An Obstacle: Access To Land? (g30a)

File: Zimbabwe-2011-full data-

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD

Literal question

Is access to land No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

In the last three years, has this establishment introduced new products or servi (h1)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Pre question

1) READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING

And now we switch to a new topic. In this section "new" means new to the firm but not necessarily new to the market or other firms, and it could have been originally developed by other firms.

Literal question

In the last three years, has this establishment introduced new products or services?

Post question

If answer is No or Don't Know, then GO TO QUESTION H.3

new product or service also new for the establishment's main market (h2)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 352
Invalid: 247

Literal question

Was the new product or service also new for the establishment's main market?

Introduced any new or significantly improved methods of manufacturing or service (h3)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

In the last three years, has this establishment introduced any new or significantly improved methods of manufacturing products or offering services?

Introduced any new or significantly improved logistical or business support proc (h4)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

During the last three years, has this establishment introduced any new or significantly improved logistical or business support processes?

Introduced any new or significantly improved organizational structures or manage (h5)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

During the last three years, has this establishment introduced any new or significantly improved organizational structures or management practices?

Introduced new or significantly improved marketing methods? (last 3 years) (h6)

File: Zimbabwe-2011-full data-

Overview

Introduced new or significantly improved marketing methods? (last 3 years) (h6)

File: Zimbabwe-2011-full data-

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

During the last three years, has this establishment introduced new or significantly improved marketing methods?

Spend on formal R & D activities, either in-house or contracted with other compa (h7)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

During the last three years, did this establishment spend on formal research and development activities, either in-house or contracted with other companies?

Give employees time to new approaches/ideas about products/services/process/mana (h8)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

During the last three years, did this establishment give employees some time to develop or try out a new approach or new idea about products or services, business process, firm management, or marketing?

Engage in internal/external training for improved technologies/products/processe (h9)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

Engage in internal/external training for improved technologies/products/processes (h9)

File: Zimbabwe-2011-full data-

During the last 3 years, did this establishment engage in internal or external training of the personnel to familiarize them with new or significantly improved technologies, products or processes, including changing management or marketing practices?

In last FY, Did This Establishment Pay For Security? (i1)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Pre question

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: We now turn to another topic.

Literal question

In fiscal year 2010, did this establishment pay for security, for example equipment, personnel, or professional security services?

Post question

If answer is No or Don't Know then GO TO QUESTION I.3

Interviewer instructions

Pay for security. Self-explanatory

Percentage Of Total Annual Sales Paid For Security In Last Fiscal Year (i2a)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous
Format: numeric
Width: 2
Decimals: 0
Range: -9-21

Valid cases: 508
Invalid: 91
Minimum: -9
Maximum: 21
Mean: 1.6
Standard deviation: 2.9

Literal question

In fiscal year 2010, what percent of this establishment's total annual sales was paid for security, or what was the total annual cost of security?

Percent of total annual sales for security

Post question

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH i2a and i2b

Interviewer instructions

How much pay for security. Self-explanatory

In Last Fiscal Year, What Is The Total Annual Cost Of Security? (i2b)

File: Zimbabwe-2011-full data-

In Last Fiscal Year, What Is The Total Annual Cost Of Security? (i2b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 46
Format: numeric	Invalid: 553
Width: 7	
Decimals: 0	
Range: -9-2000000	

Literal question

In fiscal year 2010, what percent of this establishment's total annual sales was paid for security, or what was the total annual cost of security?
Total annual cost of security

Post question

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH i2a and i2b

Interviewer instructions

How much pay for security. Self-explanatory

Losses Due To Theft, Robbery, Vandalism Or Arson Experienced In Last Fiscal Year (i3)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

In fiscal year 2010, did this establishment experience losses as a result of theft, robbery, vandalism or arson?

Post question

If answer is No or Don't Know then GO TO QUESTION I.30

Interviewer instructions

Experienced losses from theft, robbery, vandalism, arson. Self-explanatory

Losses Due To Theft, Robbery, Vandalism Or Arson In Last Fiscal Yr (% Of Sales) (i4a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 96
Format: numeric	Invalid: 503
Width: 2	
Decimals: 0	
Range: -9-60	

Literal question

In fiscal year 2010, what were the estimated losses as a result of theft, robbery, vandalism or arson that occurred on this establishment's premises either as a percentage of total annual sales or as total annual losses?
Losses as percent of total annual sales

Post question

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH i4a and i4b

Losses Due To Theft, Robbery, Vandalism Or Arson In Last Fiscal Yr (% Of Sales) (i4a)

File: Zimbabwe-2011-full data-

Interviewer instructions

Extent of losses from theft, robbery, vandalism, arson. Self-explanatory

Value Of Losses Due To Theft, Robbery, Vandalism Or Arson In Last Fiscal Yr (i4b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 6
Decimals: 0
Range: -9-500000

Valid cases: 29
Invalid: 570

Literal question

In fiscal year 2010, what were the estimated losses as a result of theft, robbery, vandalism or arson that occurred on this establishment?s premises either as a percentage of total annual sales or as total annual losses?
Total annual value of losses

Post question

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH i4a and i4b

Interviewer instructions

Extent of losses from theft, robbery, vandalism, arson. Self-explanatory

How Much Of An Obstacle: Crime, Theft And Disorder? (i30)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD

Literal question

Are crime, theft and disorder No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

In last FY, % Of Material Inputs Or Services Paid For After Delivery (k1c)

File: Zimbabwe-2011-full data-

Overview

In last FY, % Of Material Inputs Or Services Paid For After Delivery (k1c)

File: Zimbabwe-2011-full data-

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 599
Invalid: 0

Literal question

In fiscal year 2010, what percent, as a proportion of the value of total annual purchases of material inputs or services, were: Paid for after delivery?

Interviewer instructions

INTERVIEWER: CHECK THAT TOTAL SUMS TO100%

In last FY, % Of Total Annual Sales Paid For After Delivery (k2c)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD

Literal question

In fiscal year 2010, what percent of this establishment's total annual sales of its goods or services were: Paid for after delivery?

Interviewer instructions

1) The questions refer to an establishment's ability to provide and be provided trade credit arrangements with suppliers and customers.

- a. Paid before delivery means the invoice was paid before the shipment arrived.
- b. Paid for on delivery means that the payment was made at the time the shipment arrived.
- c. Paid for after delivery means that the payment was made at some period after the shipment had arrived.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% Of Working Capital Financed From Internal Funds/Retained Earnings (k3a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 599
Invalid: 0

Pre question

INTERVIEWER: SHOW CARD

Literal question

% Of Working Capital Financed From Internal Funds/Retained Earnings (k3a)

File: Zimbabwe-2011-full data-

Over fiscal year 2010, please estimate the proportion of this establishment's working capital that was financed from each of the following sources?

Internal funds/Retained earnings

Interviewer instructions

INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% Of Working Capital Borrowed From Banks (k3bc)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 599
Invalid: 0

Pre question

INTERVIEWER: SHOW CARD

Literal question

Over fiscal year 2010, please estimate the proportion of this establishment's working capital that was financed from each of the following sources?

Borrowed from banks (private and state-owned)

Interviewer instructions

INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% Of Working Capital Borrowed From Non-Bank Financial Institutions (k3e)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-30

Valid cases: 599
Invalid: 0

Pre question

INTERVIEWER: SHOW CARD

Literal question

Over fiscal year 2010, please estimate the proportion of this establishment's working capital that was financed from each of the following sources?

Borrowed from non-bank financial institutions

Interviewer instructions

INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% Of Working Capital Purchased On Credit/Advances From Suppliers /Customers (k3f)

File: Zimbabwe-2011-full data-

% Of Working Capital Purchased On Credit/Advances From Suppliers /Customers (k3f)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 599
Invalid: 0

Pre question

INTERVIEWER: SHOW CARD

Literal question

Over fiscal year 2010, please estimate the proportion of this establishment's working capital that was financed from each of the following sources?

Purchases on credit from suppliers and advances from customers

Interviewer instructions

INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% Of Working Capital Financed By Other (Money Lenders, Friends, Relatives, Etc) (k3hd)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-95

Valid cases: 599
Invalid: 0

Pre question

INTERVIEWER: SHOW CARD

Literal question

Over fiscal year 2010, please estimate the proportion of this establishment's working capital that was financed from each of the following sources?

Other (moneylenders, friends, relatives, etc.)

Interviewer instructions

INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Did This Establishment Purchase Any Fixed Assets In Last Fiscal Yr? (k4)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

In fiscal year 2010, did this establishment purchase any fixed assets, such as machinery, vehicles, equipment, land or buildings?

Post question

Did This Establishment Purchase Any Fixed Assets In Last Fiscal Yr? (k4)

File: Zimbabwe-2011-full data-

If answer is No or Don't Know then GO TO QUESTION K.6

Interviewer instructions

Purchase of fixed assets, investments, etc. Self-explanatory

Total Annual Expenditure For Purchases Of Equipment In Last Fiscal Yr (n5a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-30000000

Valid cases: 207
Invalid: 392

Literal question

In fiscal year 2010, how much did this establishment spend on purchases of: Machinery, vehicles, and equipment (new or used)

Interviewer instructions

The category machinery, vehicles and equipment is the annual investment of anything used directly by this establishment to produce. Vehicles include transport and loading and unloading vehicles. It should include not only the purchase cost but also all other costs involved in the investment such as transport of the item and installation cost. Computer hardware should be considered under equipment

Land, buildings is the annual investment in land, buildings and structures used directly or indirectly by this establishment to produce goods and services.

Included are expenditures for new and used structures (including those under construction at the end of last complete fiscal year), fixtures and equipment, additions, major alterations and improvements to existing facilities, and capitalized repairs.

Total Annual Expenditure For Purchases Of Land And Buildings In Last Fiscal Yr (n5b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 7
Decimals: 0
Range: -9-1000000

Valid cases: 207
Invalid: 392

Literal question

In fiscal year 2010, how much did this establishment spend on purchases of: Land and buildings

Interviewer instructions

Total Annual Expenditure For Purchases Of Land And Buildings In Last Fiscal Yr (n5b)

File: Zimbabwe-2011-full data-

The category machinery, vehicles and equipment is the annual investment of anything used directly by this establishment to produce. Vehicles include transport and loading and unloading vehicles. It should include not only the purchase cost but also all other costs involved in the investment such as transport of the item and installation cost. Computer hardware should be considered under equipment

Land, buildings is the annual investment in land, buildings and structures used directly or indirectly by this establishment to produce goods and services.

Included are expenditures for new and used structures (including those under construction at the end of last complete fiscal year), fixtures and equipment, additions, major alterations and improvements to existing facilities, and capitalized repairs.

Last FY, % Fixed Assets Funded By: Internal Funds/Retained Earnings (k5a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 207
Invalid: 392

Pre question

SHOW CARD

Literal question

Over fiscal year 2010, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources?

Internal funds or retained earnings

Interviewer instructions

1) Fixed assets include any indivisible purchase made by the establishment as described in K.4. Examples include machinery/equipment, land, buildings, building improvements, etc.

The source of funds for these purchases may be diverse, so it is important for the enumerator to make sure that the various sources do add up to 100%.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Last FY, % Fixed Assets Funded By: Owners' Contributions Or Issued New Equity (k5i)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 207
Invalid: 392

Pre question

SHOW CARD

Literal question

Last FY, % Fixed Assets Funded By: Owners' Contributions Or Issued New Equity (k5i)

File: Zimbabwe-2011-full data-

Over fiscal year 2010, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources?

Owners' contribution or issued new equity shares

Interviewer instructions

1) Fixed assets include any indivisible purchase made by the establishment as described in K.4. Examples include machinery/equipment, land, buildings, building improvements, etc.

The source of funds for these purchases may be diverse, so it is important for the enumerator to make sure that the various sources do add up to 100%.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Last FY, % Fixed Assets Funded By: Bank Borrowing (k5bc)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 207
Invalid: 392

Pre question

SHOW CARD

Literal question

Over fiscal year 2010, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources?

Borrowed from banks (private and state-owned)

Interviewer instructions

INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Last FY, % Fixed Assets Funded By: Non-Bank Financial Institutions (k5e)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-20

Valid cases: 207
Invalid: 392

Pre question

SHOW CARD

Literal question

Over fiscal year 2010, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources?

Borrowed from non-bank financial institutions

Interviewer instructions

INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Last FY, % Fixed Assets Funded By: Credit From Suppliers/Advances From Customers (k5f)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 207
Format: numeric	Invalid: 392
Width: 3	
Decimals: 0	
Range: -9-100	

Pre question

SHOW CARD

Literal question

Over fiscal year 2010, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources?

Purchases on credit from suppliers and advances from customers

Interviewer instructions

1) Fixed assets include any indivisible purchase made by the establishment as described in K.4. Examples include machinery/equipment, land, buildings, building improvements, etc.

The source of funds for these purchases may be diverse, so it is important for the enumerator to make sure that the various sources do add up to 100%.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Last FY, % Fixed Assets Funded By: Other (Money Lenders\Friends\Relatives\Etc) (k5hdj)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 207
Format: numeric	Invalid: 392
Width: 2	
Decimals: 0	
Range: -9-20	

Literal question

Over fiscal year 2010, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources:

Other (moneylenders, friends, relatives, bonds, commercial papers etc)

Does This Establishment Have A Checking And\Or Saving Account? (k6)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Now let's talk about the establishment's current situation. At this time, does this establishment have a checking or savings account?

Interviewer instructions

Does This Establishment Have A Checking And\Or Saving Account? (k6)

File: Zimbabwe-2011-full data-

Checking/ savings account. Self-explanatory

At This Time, Does This Establishment Have An Overdraft Facility? (k7)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

At this time, does this establishment have an overdraft facility?

Interviewer instructions

An overdraft facility is a flexible account that allows firms to draw upon in the event their account balance becomes negative. The firm will incur fees or are subject to interest payments if they exercise this option.

Establishment has A Line Of Credit Or Loan From A Financial Institution? (k8)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

At this time, does this establishment have a line of credit or a loan from a financial institution?

Post question

If answer is No or Don't Know then GO TO QUESTION K.16

Interviewer instructions

A line of credit is an available amount of credit that the establishment can draw upon or leave untapped. Lines of credit usually carry monthly interest rates, and are repaid quickly (as soon as the establishment's cash flow allows for repayment). They may or may not have a defined date of expiration.

A loan is generally a much less flexible form of finance. It comes in fixed amounts (rather than ranges), carry annual interest rates (either fixed or floating), and they carry a determined term to maturity (finite period for repayment).

Type Of Financial Institution That Granted The Line Of Credit Or Loan (k9)

File: Zimbabwe-2011-full data-

Overview

Type Of Financial Institution That Granted The Line Of Credit Or Loan (k9)

File: Zimbabwe-2011-full data-

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 91
Invalid: 508

Pre question

SHOW CARD

Literal question

Referring to the most recent line of credit or loan, what type of financial institution granted this loan?

Interviewer instructions

Institutions that granted loan. Self-explanatory

Year When The Most Recent Loan/Line Of Credit Approved (k10)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-2011

Valid cases: 91
Invalid: 508

Literal question

Referring only to this most recent line of credit or loan, in what year was the most recent line of credit or loan approved?

Interviewer instructions

INTERVIEWER: PROVIDE FOUR DIGITS FOR YEAR

For The Most Recent Loan, What Was The Value At The Time Of Approval? (k11)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 7
Decimals: 0
Range: -9-9000000

Valid cases: 91
Invalid: 508

Literal question

Referring only to this most recent loan or line of credit, what was its value at the time of approval?

Interviewer instructions

Value of the loan. Self-explanatory

Financing Required For The Most Recent Line Of Credit Or Loan (k13)

File: Zimbabwe-2011-full data-

Overview

Financing Required For The Most Recent Line Of Credit Or Loan (k13)

File: Zimbabwe-2011-full data-

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 91
Invalid: 508

Literal question

Referring only to this most recent loan or line of credit, did the financing require collateral?

Post question

If answer is No or Don't Know then GO TO QUESTION K.16

Interviewer instructions

Collateral refers to property of the business or personal property of the manager or owners that is used to secure the loan in the event that the establishment defaults on its payment obligations. Collateral only refers to real property or financial assets, not to personal guarantees by third parties.

Type Of Collateral Required For The Most Recent Loan? Land, Buildings (k14a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 74
Invalid: 525

Pre question

INTERVIEWER: READ OUT

Literal question

Referring only to this most recent loan or line of credit, what type of collateral was required? Land, buildings under ownership of the establishment

Interviewer instructions

Collateral refers to property of the business or personal property of the manager or owners that is used to secure the loan in the event that the establishment defaults on its payment obligations. Collateral only refers to real property or financial assets, not to personal guarantees by third parties.

Type Of Collateral Required For The Most Recent Loan? Equipment (k14b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 74
Invalid: 525

Literal question

Referring only to this most recent loan or line of credit, what type of collateral was required?
Machinery and equipment including movables

Interviewer instructions

Type Of Collateral Required For The Most Recent Loan? Equipment (k14b)

File: Zimbabwe-2011-full data-

Collateral refers to property of the business or personal property of the manager or owners that is used to secure the loan in the event that the establishment defaults on its payment obligations. Collateral only refers to real property or financial assets, not to personal guarantees by third parties.

Type Of Collateral Required For The Most Recent Loan? Accounts (k14c)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 74
Invalid: 525

Literal question

Referring only to this most recent loan or line of credit, what type of collateral was required?
Accounts receivable and inventories

Interviewer instructions

Collateral refers to property of the business or personal property of the manager or owners that is used to secure the loan in the event that the establishment defaults on its payment obligations. Collateral only refers to real property or financial assets, not to personal guarantees by third parties.

Type Of Collateral Required For The Most Recent Loan? Personal Assets (k14d)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 74
Invalid: 525

Literal question

Referring only to this most recent loan or line of credit, what type of collateral was required? Personal assets of owner
(house, etc.)

Interviewer instructions

Collateral refers to property of the business or personal property of the manager or owners that is used to secure the loan in the event that the establishment defaults on its payment obligations. Collateral only refers to real property or financial assets, not to personal guarantees by third parties.

Type Of Collateral Required For The Most Recent Loan? Other (k14e)

File: Zimbabwe-2011-full data-

Overview

Type Of Collateral Required For The Most Recent Loan? Other (k14e)

File: Zimbabwe-2011-full data-

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 74
Invalid: 525

Literal question

Referring only to this most recent loan or line of credit, what type of collateral was required? Other forms of collateral not included in the categories above

Interviewer instructions

Collateral refers to property of the business or personal property of the manager or owners that is used to secure the loan in the event that the establishment defaults on its payment obligations. Collateral only refers to real property or financial assets, not to personal guarantees by third parties.

Value Of Collateral Required For The Most Recent Credit/Loan (k15a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-30000000

Valid cases: 74
Invalid: 525

Literal question

Referring only to this most recent line of credit or loan, what was the approximate value of the collateral required?

what is the total number of outstanding loans or lines of credit held by this e (k15b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-11

Valid cases: 91
Invalid: 508

Literal question

What is the total number of outstanding loans or lines of credit held by this establishment?

what is the total value of outstanding loans or lines of credit held by this es (k15c)

File: Zimbabwe-2011-full data-

Overview

what is the total value of outstanding loans or lines of credit held by this es (k15c)

File: Zimbabwe-2011-full data-

Type: Discrete
Format: numeric
Width: 9
Decimals: 0
Range: -9-100000000

Valid cases: 91
Invalid: 508

at this time, do you have any outstanding personal loans that are used to finan (k15d)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

What is the total value of outstanding loans or lines of credit held by this establishment?

In Last Fiscal Yr, Did Establishment Apply For New Loans/Lines Of Credit? (k16)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

Referring again to the last fiscal year 2010, did this establishment apply for any loans or lines of credit?

Post question

If answer is Yes or Don't Know then GO TO QUESTION K.21

Interviewer instructions

Apply for new loans in last year. Self-explanatory

Main Reason For Not Applying For New Loans Or New Lines Of Credit (k17)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-7

Valid cases: 477
Invalid: 122

Pre question

Main Reason For Not Applying For New Loans Or New Lines Of Credit (k17)

File: Zimbabwe-2011-full data-

SHOW CARD

Literal question

What was the main reason why this establishment did not apply for any line of credit or loan in fiscal year 2009?

Interviewer instructions

Reasons for not applying for loan last year. Self-explanatory

referring only to this most recent application for a line of credit or loan, wh (k20a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 117
Invalid: 482

Literal question

Referring only to this most recent application for a line of credit or loan, what was the outcome of that application?

Financial Statements Checked & Certified By External Auditor In Last Fiscal Yr? (k21)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

In fiscal year 2010, did this establishment have its annual financial statements checked and certified by an external auditor?

Interviewer instructions

Certification of financial statements by external auditor. Self-explanatory

How Much Of An Obstacle: Access To Finance (k30)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD

Literal question

How Much Of An Obstacle: Access To Finance (k30)

File: Zimbabwe-2011-full data-

Is access to finance, which includes availability and cost, interest rates, fees and collateral requirements, No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

The Court System Is Fair, Impartial And Uncorrupted (h7a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-4	

Pre question

SHOW CARD

Literal question

I am going to read some statements that describe the courts system and how it could affect business. For each statement, please tell me if you Strongly disagree, Tend to disagree, Tend to agree, or Strongly agree.

"The court system is fair, impartial and uncorrupted."

Interviewer instructions

Self-explanatory

What % Of Senior Management Time Was Spent In Dealing With Govt Regulations? (j2)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-92	

Literal question

In a typical week over the last year, what percentage of total senior management's time was spent on dealing with requirements imposed by government regulations? [By senior management I mean managers, directors, and officers above direct supervisors of production/sales workers. Some examples of government regulations are taxes, customs, labor regulations, licensing and registration, including dealings with officials and completing forms]

Interviewer instructions

Percent of total senior management's time. Ask managers to estimate what percentage of their time senior managers spend dealing with government regulations, inspections, negotiations and other bureaucratic burden. This is time that would otherwise be spent on business matters. It should not include time spent negotiating procurement contracts with the government - only time dealing with red tape and bureaucracy.

Over The Last 12 Months, Was This Establishment Inspected By Tax Officials? (j3)

File: Zimbabwe-2011-full data-

Over The Last 12 Months, Was This Establishment Inspected By Tax Officials? (j3)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Over the last year, was this establishment visited or inspected by tax officials?

Post question

If answer is No or Don't Know then GO TO QUESTION J.6a

Interviewer instructions

Visitations and inspections from tax inspectorate officials. Self-explanatory

Frequency Of Inspections/Requirement For Meeting By Tax Officials (j4)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 505
Format: numeric	Invalid: 94
Width: 2	
Decimals: 0	
Range: -9-52	

Literal question

Over the last year, how many times was this establishment either inspected by tax officials or required to meet with them?

Interviewer instructions

Self-explanatory

In Any Of These Inspections Was A Gift/Informal payment Requested ? (j5)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 505
Format: numeric	Invalid: 94
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

In any of these inspections or meetings was a gift or informal payment expected or requested?

Interviewer instructions

- 1) Bribes from tax inspectors. Self-explanatory
- 2) Sensitive question, no clarification can be offered

Government Contract Secured (Or Attempted) In The Last 12 Months? (j6a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Over the last year, has this establishment secured or attempted to secure a government contract?

Post question

If answer is No or Don't Know then GO TO QUESTION J.7

Interviewer instructions

Self-explanatory

% Of Contract Value Avg. Firm Pays In Informal Gifts To Govt To Secure Contract? (j6)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 129
Format: numeric	Invalid: 470
Width: 2	
Decimals: 0	
Range: -9-10	

Literal question

When establishments like this one do business with the government, what percent of the contract value would be typically paid in informal payments or gifts to secure the contract?

Interviewer instructions

1) Percent of the contract value. The question is designed to get at the size of the unaudited or unreported payment that is made to a government officials that directly aided in granting a government contract, in part or in whole, or expanded the size of the contract to include the establishment's business.

Again, notice the wording (phrasing) of the question: it asks for the respondent to answer for the "typical" establishment, rather than the establishment being interviewed.

2) Sensitive question, no clarification can be offered

Percent Of Total Annual Sales Paid In Informal Payments (j7a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 592
Format: numeric	Invalid: 7
Width: 2	
Decimals: 0	
Range: -9-20	

Literal question

It is said that establishments are sometimes required to make gifts or informal payments to public officials to "get things done" with regard to customs, taxes, licenses, regulations, services etc. On average, what percent of total annual sales, or estimated total annual value, do establishments like this one pay in informal payments or gifts to public officials for this purpose?

Percent of total annual sales paid as informal payment

Percent Of Total Annual Sales Paid In Informal Payments (j7a)

File: Zimbabwe-2011-full data-

Post question

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH j7a and j7b

Interviewer instructions

1) Size of informal payments/gifts Informal payments are payments made to government officials that are unaudited or unreported. They are generally given to an official with the expectation that a service will be performed (such as granting a business license), a violation overlooked (such as violation of health regulation), or because the official threatens the business.

Notice the wording (phrasing) of the question: it asks for the respondent to answer for establishments "like this one" rather than the establishment being interviewed.

2) Sensitive question, no clarification can be offered

Total Annual Informal Payment (j7b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-1000

Valid cases: 7
Invalid: 592

Literal question

It is said that establishments are sometimes required to make gifts or informal payments to public officials to "get things done" with regard to customs, taxes, licenses, regulations, services etc. On average, what percent of total annual sales, or estimated total annual value, do establishments like this one pay in informal payments or gifts to public officials for this purpose?

Total annual informal payment

Post question

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH j7a and j7b

Interviewer instructions

1) Size of informal payments/gifts Informal payments are payments made to government officials that are unaudited or unreported. They are generally given to an official with the expectation that a service will be performed (such as granting a business license), a violation overlooked (such as violation of health regulation), or because the official threatens the business.

Notice the wording (phrasing) of the question: it asks for the respondent to answer for establishments "like this one" rather than the establishment being interviewed.

2) Sensitive question, no clarification can be offered

Application To Obtain An Import License Submitted Over The Last 2 Years? (j10)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

Over the last two years, did this establishment submit an application to obtain an import license?

Application To Obtain An Import License Submitted Over The Last 2 Years? (j10)

File: Zimbabwe-2011-full data-

Post question

If answer is No or Don't Know then GO TO QUESTION J.13

Interviewer instructions

Application for import license Self-explanatory

How Many Days Did It Take To Obtain Your Import License? (j11)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-200

Valid cases: 64
Invalid: 535

Literal question

Approximately how many days did it take to obtain this import license from the day of the application to the day it was granted?

Interviewer instructions

Wait for import license Self-explanatory

When You Applied For An Import License, Was An Informal Gift/payment Requested? (j12)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 64
Invalid: 535

Literal question

In reference to that application for an import license, was an informal gift or payment expected or requested?

Interviewer instructions

- 1) Bribe for import license. Self-explanatory
- 2) Sensitive question, no clarification can be offered

Application To Obtain An Operating License Submitted Over Last 2 Years? (j13)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

Application To Obtain An Operating License Submitted Over Last 2 Years? (j13)

File: Zimbabwe-2011-full data-

Over the last two years, did this establishment submit an application to obtain an operating license?

Interviewer instructions

Application for operating license Self-explanatory-Includes renewals of operating licenses

How Many Days Did It Take To Obtain Your Operating License? (j14)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-180

Valid cases: 440
Invalid: 159

Literal question

Approximately how many days did it take to obtain this operating license from the day of the application to the day it was granted?

Interviewer instructions

Wait for operating license. Self-explanatory

When You Applied For Operating License Was An Informal Gift/payment Requested? (j15)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 440
Invalid: 159

Literal question

In reference to that application for an operating license, was an informal gift or payment expected or requested?

Interviewer instructions

Sensitive question, no clarification can be offered

How Much Of An Obstacle: Tax Rates (j30a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD

Literal question

How Much Of An Obstacle: Tax Rates (j30a)

File: Zimbabwe-2011-full data-

As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment.

Tax rates

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Tax Administrations (j30b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD

Literal question

As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment.

Tax administration

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Business Licensing And Permits (j30c)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD

Literal question

As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment.

Business licensing and permits

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Political Instability (j30e)

File: Zimbabwe-2011-full data-

How Much Of An Obstacle: Political Instability (j30e)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD

Literal question

As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment.

Political instability

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Corruption (j30f)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD

Literal question

As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment.

Corruption

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Courts (h30)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD

Literal question

How Much Of An Obstacle: Courts (h30)

File: Zimbabwe-2011-full data-

As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment.

Courts

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

Num. Permanent, Full-Time Employees At End Of Last Fiscal Year (I1)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-3500

Valid cases: 599
Invalid: 0

Pre question

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: Now I would like to ask you a few questions about this establishment's labor force.

Literal question

At the end of fiscal year 2010, how many permanent, full-time employees did this establishment employ? Please include all employees and managers

Post question

INTERVIEWER: include interviewee if applicable

Interviewer instructions

Number of permanent, full-time employees last complete fiscal year are defined as all paid employees that are contracted for a term of one or more fiscal years and/or have a guaranteed renewal of their employment contract and that work up to 8 or more hours per day.

All employees and managers (including respondent) should be counted.

Num. Permanent, Full-Time Employees At End Of 3 Fiscal Years Ago (I2)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-3800

Valid cases: 599
Invalid: 0

Literal question

Three fiscal years ago, at the end of fiscal year [insert three complete fiscal years ago], how many permanent, full-time employees did this establishment employ? Please include all employees and managers

Post question

INTERVIEWER: include interviewee if applicable

Interviewer instructions

Number of permanent, full-time employees three complete fiscal years ago. See definition of permanent, full-time employees in I1

Num. Full-time Employees At End Of Last Fiscal Yr: production workers (l3a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 358
Format: numeric	Invalid: 241
Width: 4	
Decimals: 0	
Range: -9-2800	

Pre question

INTERVIEWER: READ EACH CATEGORY

Literal question

At the end of fiscal year 2010, how many permanent, full-time employees were:
Production workers

Interviewer instructions

Number of permanent, full-time production employees are employees (up to the line supervisor level) engaged in fabricating, processing, assembling, inspecting, receiving, storing, handling, packing, warehousing, shipping (but not delivering), maintenance, repair, product development, auxiliary production for plant's own use (e.g., power plant), recordkeeping, and other services closely associated with these production operations. Employees above the working-supervisor level are excluded from this item.

Number of permanent, full-time non-production employees are those employees not engaged in fabricating, processing, assembling, inspecting, receiving, storing, handling, packing, warehousing, shipping (but not delivering), maintenance, repair, product development, auxiliary production for plant's own use (e.g., power plant), recordkeeping, and other services closely associated with these production operations. Managers and other supervisory personnel with responsibilities for the performance of shop floor supervisors and below are included. Do not include shop floor supervisors.

Employees in sales (including driver-salespersons), sales delivery (highway truck drivers and their helpers), janitorial and guard services, advertising, credit, collection, installation and servicing of own products, clerical and routine office functions, executive, purchasing, financing, legal, personnel (including cafeteria, medical, etc.) are included. Also included are employees on the payroll of the manufacturing establishment engaged in the construction of major additions or alterations utilized as a separate work force. Professional, and technical employees are included in this category.

Num. Full-time Employees At End Of Last Fiscal Yr: non-production workers (l3b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 358
Format: numeric	Invalid: 241
Width: 3	
Decimals: 0	
Range: -9-700	

Pre question

INTERVIEWER: READ EACH CATEGORY

Literal question

At the end of fiscal year 2010, how many permanent, full-time employees were:
Non-production workers [e.g., managers, administration, sales]

Interviewer instructions

Num. Full-time Employees At End Of Last Fiscal Yr: non-production workers (l3b)

File: Zimbabwe-2011-full data-

Number of permanent, full-time production employees are employees (up to the line supervisor level) engaged in fabricating, processing, assembling, inspecting, receiving, storing, handling, packing, warehousing, shipping (but not delivering), maintenance, repair, product development, auxiliary production for plant's own use (e.g., power plant), recordkeeping, and other services closely associated with these production operations. Employees above the working-supervisor level are excluded from this item.

Number of permanent, full-time non-production employees are those employees not engaged in fabricating, processing, assembling, inspecting, receiving, storing, handling, packing, warehousing, shipping (but not delivering), maintenance, repair, product development, auxiliary production for plant's own use (e.g., power plant), recordkeeping, and other services closely associated with these production operations. Managers and other supervisory personnel with responsibilities for the performance of shop floor supervisors and below are included. Do not include shop floor supervisors.

Employees in sales (including driver-salespersons), sales delivery (highway truck drivers and their helpers), janitorial and guard services, advertising, credit, collection, installation and servicing of own products, clerical and routine office functions, executive, purchasing, financing, legal, personnel (including cafeteria, medical, etc.) are included. Also included are employees on the payroll of the manufacturing establishment engaged in the construction of major additions or alterations utilized as a separate work force. Professional, and technical employees are included in this category.

Num. Full-time Employees At End Of Last Fiscal Yr: Skilled Production Workers (l4a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-980

Valid cases: 358
Invalid: 241

Pre question

INTERVIEWER: READ EACH CATEGORY

Literal question

At the end of fiscal year 2009, how many permanent, full-time employees were:
Skilled production workers

Interviewer instructions

Numbers of different types of permanent, full-time skilled production workers have some special knowledge or (usually acquired) ability in their work. A skilled worker may have attended a college, university or technical school or, may have learned their skills on the job.

Unskilled production worker are unskilled in that it is not required that they have special training, education, or skill to perform their job.

Num. Full-time Employees At End Of Last Fiscal Yr: Unskilled Production Workers (l4b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-2000

Valid cases: 358
Invalid: 241

Pre question

Num. Full-time Employees At End Of Last Fiscal Yr: Unskilled Production Workers (l4b)

File: Zimbabwe-2011-full data-

INTERVIEWER: READ EACH CATEGORY

Literal question

At the end of fiscal year 2009, how many permanent, full-time employees were:
Unskilled production workers

Interviewer instructions

Numbers of different types of permanent, full-time skilled production workers have some special knowledge or (usually acquired) ability in their work. A skilled worker may have attended a college, university or technical school or, may have learned their skills on the job.

Unskilled production worker are unskilled in that it is not required that they have special training, education, or skill to perform their job.

Num. Full-time Employees At End Of Last Fiscal Yr: female production workers (l5a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-300

Valid cases: 358
Invalid: 241

Pre question

INTERVIEWER: READ EACH CATEGORY

Literal question

At the end of fiscal year 2010, how many permanent full-time employees of this establishment for the following categories were female?

Female permanent full-time production employees

Interviewer instructions

Self explanatory

Num. Full-time Employees At End Of Last Fiscal Yr: female non-production workers (l5b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-120

Valid cases: 358
Invalid: 241

Pre question

INTERVIEWER: READ EACH CATEGORY

Literal question

At the end of fiscal year 2010, how many permanent full-time employees of this establishment for the following categories were female?

Female permanent full-time non-production employees

Interviewer instructions

Self explanatory

Num. Full-time Employees At End Of Last Fiscal Yr: female (15)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
 Format: numeric
 Width: 3
 Decimals: 0
 Range: -9-270

Valid cases: 241
 Invalid: 358

Literal question

At the end of fiscal year 2010, how many permanent full-time employees of this establishment for the following categories were female?

Num. Full-Time Temporary Employees At End Of Last Fiscal Yr (16)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
 Format: numeric
 Width: 4
 Decimals: 0
 Range: -9-5000

Valid cases: 599
 Invalid: 0

Literal question

How many full-time temporary employees did this establishment employ in fiscal year 2010?

Post question

IF 0, GO TO QUESTION L.9a

Interviewer instructions

Full-time temporary or seasonal employees are defined as all paid short-term (i.e. for less than a fiscal year) employees with no guarantee of renewal of employment contract and work 40 hours or more per week for the term of their contract.

how many full-time temporary employees employed throughout fiscal year 2010 wer (16a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
 Format: numeric
 Width: 3
 Decimals: 0
 Range: -9-600

Valid cases: 207
 Invalid: 392

Literal question

How many full-time temporary employees did this establishment employ throughout year 2010?
 Female full-time seasonal or temporary workers employed last fiscal year

Interviewer instructions

(INTERVIEWER: Full-time, temporary workers are all paid short-term (i.e. for less than a year) employees with no guarantee of renewal of contract employment and work 8 or more hours per day)

Avg. Length Of Employment Of All Full-time Temporary Employees In Last Fiscal Yr (18)

File: Zimbabwe-2011-full data-

Avg. Length Of Employment Of All Full-time Temporary Employees In Last Fiscal Yr (l8)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 207
Format: numeric	Invalid: 392
Width: 2	
Decimals: 0	
Range: -9-12	

Literal question

What was the average length of employment of all full-time temporary employees in fiscal year 2010?

Interviewer instructions

Average length of employment of all full-time temporary or seasonal employees refers to the number of months that the employee was contracted for work that occupied employees for 40 hours or more per week. If average full-time temporary or seasonal employment was for less than one month, enumerator should write 1.

Average Years Of Education For Typical Production Worker (l9a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 358
Format: numeric	Invalid: 241
Width: 2	
Decimals: 0	
Range: -9-20	

Literal question

What is the average number of years of education of a typical permanent full-time production worker employed in this establishment?

Average number of years of education of typical production worker

Interviewer instructions

INTERVIEWER: READ EACH CATEGORY

Average number of years of education of typical Female full time production work (l9a2)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 358
Format: numeric	Invalid: 241
Width: 2	
Decimals: 0	
Range: -9-20	

Literal question

What is the average number of years of education of a typical permanent full-time production worker employed in this establishment?

Average number of years of education of typical female production worker

Interviewer instructions

INTERVIEWER: READ EACH CATEGORY

% Of Full Time Workers Completed High School (19b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 599
Invalid: 0

Literal question

What is the percentage of full-time permanent workers who completed secondary school?

Formal Training Programs For Permanent, Full-time Employees In Last Fiscal Yr (110)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

Over fiscal year 2010, did this establishment have formal training programs for its permanent, full-time employees?

Post question

If answer is No or Don't Know then GO TO QUESTION AFL.12

Interviewer instructions

Formal training has a structured and defined curriculum. Formal training may include classroom work, seminars, lectures, workshops, and audio-visual presentations and demonstrations. This does not include training to familiarize employees with equipment and machinery on the shop floor, training aimed at familiarizing employees with the establishment's standard operation procedures, or employee orientation at the beginning of an employee's tenure. In-house training may be conducted by other non-supervisory employees of the establishment, the establishment's supervisors or managers, or the establishments training centers.

% Permanent Full-time Production Employees Received Formal Training In Last FFY (111a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 109
Invalid: 490

Pre question

INTERVIEWER: READ EACH CATEGORY

Literal question

Referring to the training programs run over fiscal year 2010, what percent of permanent, full-time employees of the following categories received formal training?

Production full-time permanent employees trained

Interviewer instructions

Percentage of production vs. non-production employees that were trained. Self-explanatory

% Permanent Fulltime NonProduction Employees Received Formal Training In Last FY (l11b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 490
Width: 3	
Decimals: 0	
Range: -9-100	

Pre question

INTERVIEWER: READ EACH CATEGORY

Literal question

Referring to the training programs run over fiscal year 2010, what percent of permanent, full-time employees of the following categories received formal training?

Non-production full-time permanent employees trained

Interviewer instructions

Percentage of production vs. non-production employees that were trained. Self-explanatory

How Much Of An Obstacle: Labor Regulations? (l30a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-4	

Pre question

SHOW CARD

Literal question

Are labor regulations No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?

Interviewer instructions

- 1) Self-explanatory
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Inadequately Educated Workforce? (l30b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-4	

Pre question

SHOW CARD

Literal question

Is an inadequately educated workforce No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?

Interviewer instructions

How Much Of An Obstacle: Inadequately Educated Workforce? (I30b)

File: Zimbabwe-2011-full data-

- 1) Self-explanatory
- 2) Sensitive question, no clarification can be offered

Does this establishment currently have a pre-employment health check for new emp (AFs1y)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Pre question

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: We now turn to another topic.

Literal question

Does this establishment currently have a pre-employment health check for new employees?

High absenteeism due to sickness (past 2 years) (AFs1a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Have the following situations affected this establishment's workforce in the past 2 years:
High absenteeism due to sickness

High absenteeism as employees need to care of family members or friends due to s (AFs1b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Have the following situations affected this establishment's workforce in the past 2 years:
High absenteeism as employees need to care of family members or friends due to sickness

High absenteeism due to HIV/AIDS (past 2 years) (AFs2a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Has HIV/AIDS affected this establishment's workforce in any of the following ways in the past 2 years:
High absenteeism due to HIV/AIDS

High absenteeism as employees need to care of family members or friends due to H (AFs2b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Has HIV/AIDS affected this establishment's workforce in any of the following ways in the past 2 years:
High absenteeism as employees need to care of family members or friends due to HIV/AIDS

HIV Prevention Activities: HIV prevention messages in FY2010 (AFs3a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Did this establishment undertake any of the following activities, in fiscal year 2009, to prevent HIV/AIDS among employees?
HIV prevention messages

HIV Prevention Activities: Free condom distribution in FY2010 (AFs3b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

HIV Prevention Activities: Free condom distribution in FY2010 (AFs3b)

File: Zimbabwe-2011-full data-

Did this establishment undertake any of the following activities, in fiscal year 2009, to prevent HIV/AIDS among employees?
Free condom distribution

HIV Prevention Activities: Anonymous HIV testing (AFs3c)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 599
Invalid: 0

Literal question

Did this establishment undertake any of the following activities, in fiscal year 2009, to prevent HIV/AIDS among employees?
Anonymous HIV testing

Cost of all AIDS/HIV programs and activities in FY2010 (AFs4)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 6
Decimals: 0
Range: -9-500000

Valid cases: 599
Invalid: 0

Literal question

In fiscal year 2009, how much did this establishment spend on all AIDS/HIV programs and activities?

Biggest Obstacle Affecting The Operation Of This Establishment (m1a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-15

Valid cases: 599
Invalid: 0

Pre question

SHOW CARD with ROTATION

Literal question

By looking at card [insert card number] can you tell me which of the elements of the business environment included in the list, if any, currently represents the biggest obstacle faced by this establishment

Interviewer instructions

Self-explanatory

Rotation Order (m1d)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 1	
Decimals: 0	
Range: 1-3	

Literal question

By looking at card [insert card number] can you tell me which of the elements of the business environment included in the list, if any, currently represents the biggest obstacle faced by this establishment.

Rotation

Total Labor Cost (Incl. Wages, Salaries, Bonuses, Etc) In Last Fiscal Year (n2a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 8	
Decimals: 0	
Range: -9-53000000	

Pre question

1) READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: Now, we would like to ask you a few questions about the financial results of this establishment. It is important that this information be as accurate as possible. The individual data are treated as confidential - the identity of your establishment will not be revealed at any point. Please provide the following information from the financial statements of this establishment.

2) SHOW CARD

3) READ OUT

Literal question

For fiscal year 2009, please provide the following information about this establishment:

Total annual cost of labor (including wages, salaries, bonuses, social security payments)

Interviewer instructions

Total cost of labor, including wages, salaries and benefits is the total annual wages and all annual benefits, including food, transport, social security (i.e. pensions, medical insurance, and unemployment insurance).

Raw materials and intermediate goods (M) is the cost of all inputs in the production activity. This is usually an item directly taken from the financial statements

Total annual cost of finished goods and materials purchased to resell: (S) is the cost of all finished goods and materials purchased to be resold.

Fuel (M) is the total annual cost of all fuels consumed for heat, power, transportation, or the generation of electricity. Do not include the estimated costs of fuels, such as sawdust or blast furnace gas, produced as a byproduct of your manufacturing activities. Include anthracite and bituminous coal, coke, natural and manufactured gas, fuel oil, liquefied petroleum gas, gasoline, and all other fuels, including purchased steam. Be sure to include fuel used to power delivery trucks, fork lifts, or other motor vehicles associated with the establishment.

Electricity is the total annual cost of electric energy purchased from public or private utility companies or received from other establishments that belong to the same firm. Exclude the value of electricity generated and used at this establishment.

Total annual depreciation is the amortization of fixed assets due to the wearing down and/or obsolescence

Cost Of Raw Materials And Intermediate Goods Used In Prod. In Last Fiscal Year (n2e)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
 Format: numeric
 Width: 8
 Decimals: 0
 Range: -9-90000000

Valid cases: 383
 Invalid: 216

Pre question

- 1) SHOW CARD
- 2) READ OUT

Literal question

For fiscal year 2009, please provide the following information about this establishment:
 Total annual cost of raw materials and intermediate goods used in production

Interviewer instructions

Total cost of labor, including wages, salaries and benefits is the total annual wages and all annual benefits, including food, transport, social security (i.e. pensions, medical insurance, and unemployment insurance).

Raw materials and intermediate goods (M) is the cost of all inputs in the production activity. This is usually an item directly taken from the financial statements

Total annual cost of finished goods and materials purchased to resell: (S) is the cost of all finished goods and materials purchased to be resold.

Fuel (M) is the total annual cost of all fuels consumed for heat, power, transportation, or the generation of electricity. Do not include the estimated costs of fuels, such as sawdust or blast furnace gas, produced as a byproduct of your manufacturing activities. Include anthracite and bituminous coal, coke, natural and manufactured gas, fuel oil, liquefied petroleum gas, gasoline, and all other fuels, including purchased steam. Be sure to include fuel used to power delivery trucks, fork lifts, or other motor vehicles associated with the establishment.

Electricity is the total annual cost of electric energy purchased from public or private utility companies or received from other establishments that belong to the same firm. Exclude the value of electricity generated and used at this establishment.

Total annual depreciation is the amortization of fixed assets due to the wearing down and/or obsolescence

Total Annual Costs Of Fuel In Last Fiscal Year (n2f)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
 Format: numeric
 Width: 7
 Decimals: 0
 Range: -9-3100000

Valid cases: 359
 Invalid: 240

Pre question

- 1) SHOW CARD
- 2) READ OUT

Literal question

For fiscal year 2009, please provide the following information about this establishment:
 Total annual costs of fuel

Interviewer instructions

Total Annual Costs Of Fuel In Last Fiscal Year (n2f)

File: Zimbabwe-2011-full data-

Total cost of labor, including wages, salaries and benefits is the total annual wages and all annual benefits, including food, transport, social security (i.e. pensions, medical insurance, and unemployment insurance).

Raw materials and intermediate goods (M) is the cost of all inputs in the production activity. This is usually an item directly taken from the financial statements

Total annual cost of finished goods and materials purchased to resell: (S) is the cost of all finished goods and materials purchased to be resold.

Fuel (M) is the total annual cost of all fuels consumed for heat, power, transportation, or the generation of electricity. Do not include the estimated costs of fuels, such as sawdust or blast furnace gas, produced as a byproduct of your manufacturing activities. Include anthracite and bituminous coal, coke, natural and manufactured gas, fuel oil, liquefied petroleum gas, gasoline, and all other fuels, including purchased steam. Be sure to include fuel used to power delivery trucks, fork lifts, or other motor vehicles associated with the establishment.

Electricity is the total annual cost of electric energy purchased from public or private utility companies or received from other establishments that belong to the same firm. Exclude the value of electricity generated and used at this establishment.

Total annual depreciation is the amortization of fixed assets due to the wearing down and/or obsolescence

Total Annual Costs Of Electricity In Last Fiscal Year (n2b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete

Format: numeric

Width: 8

Decimals: 0

Range: -9-15000000

Valid cases: 599

Invalid: 0

Pre question

1) SHOW CARD

2) READ OUT

Literal question

For fiscal year 2009, please provide the following information about this establishment:

Total annual costs of electricity

Interviewer instructions

Total cost of labor, including wages, salaries and benefits is the total annual wages and all annual benefits, including food, transport, social security (i.e. pensions, medical insurance, and unemployment insurance).

Raw materials and intermediate goods (M) is the cost of all inputs in the production activity. This is usually an item directly taken from the financial statements

Total annual cost of finished goods and materials purchased to resell: (S) is the cost of all finished goods and materials purchased to be resold.

Fuel (M) is the total annual cost of all fuels consumed for heat, power, transportation, or the generation of electricity. Do not include the estimated costs of fuels, such as sawdust or blast furnace gas, produced as a byproduct of your manufacturing activities. Include anthracite and bituminous coal, coke, natural and manufactured gas, fuel oil, liquefied petroleum gas, gasoline, and all other fuels, including purchased steam. Be sure to include fuel used to power delivery trucks, fork lifts, or other motor vehicles associated with the establishment.

Electricity is the total annual cost of electric energy purchased from public or private utility companies or received from other establishments that belong to the same firm. Exclude the value of electricity generated and used at this establishment.

Total annual depreciation is the amortization of fixed assets due to the wearing down and/or obsolescence

Total Annual Cost Of Finished Goods/Materials Bought To Resell In Last Fiscal Yr (n2i)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-24000000

Valid cases: 126
Invalid: 473

Pre question

- 1) SHOW CARD
- 2) READ OUT

Literal question

For fiscal year 2009, please provide the following information about this establishment:
Total annual cost of finished goods/materials bought to resell

Interviewer instructions

Total cost of labor, including wages, salaries and benefits is the total annual wages and all annual benefits, including food, transport, social security (i.e. pensions, medical insurance, and unemployment insurance).

Raw materials and intermediate goods (M) is the cost of all inputs in the production activity. This is usually an item directly taken from the financial statements

Total annual cost of finished goods and materials purchased to resell: (S) is the cost of all finished goods and materials purchased to be resold.

Fuel (M) is the total annual cost of all fuels consumed for heat, power, transportation, or the generation of electricity. Do not include the estimated costs of fuels, such as sawdust or blast furnace gas, produced as a byproduct of your manufacturing activities. Include anthracite and bituminous coal, coke, natural and manufactured gas, fuel oil, liquefied petroleum gas, gasoline, and all other fuels, including purchased steam. Be sure to include fuel used to power delivery trucks, fork lifts, or other motor vehicles associated with the establishment.

Electricity is the total annual cost of electric energy purchased from public or private utility companies or received from other establishments that belong to the same firm. Exclude the value of electricity generated and used at this establishment.

Total annual depreciation is the amortization of fixed assets due to the wearing down and/or obsolescence

Other Cost Of Production (n2j)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-17000000

Valid cases: 358
Invalid: 241

Pre question

- 1) SHOW CARD
- 2) READ OUT

Literal question

For fiscal year 2009, please provide the following information about this establishment:
Other cost of production not included above

Net Book Value Of Machinery Vehicles, And Equipment In Last Fiscal Year (n6a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-90000000

Valid cases: 358
Invalid: 241

Literal question

At the end of fiscal year 2009, what was the net book value, that is the value of assets after depreciation, of the following: Machinery, vehicles, and equipment

Interviewer instructions

Net book value equals the purchase value minus depreciation.

The net book value represents the actual cost of assets at the time they were acquired, including all costs incurred in making the assets usable (such as transportation and installation) minus depreciation accumulated since the date of purchase. Included in the assets are all buildings, structures, machinery, and equipment (production, office, and transportation equipment) for which depreciation reserves are maintained. Accordingly, the value of assets at the end of the year includes the value of construction in progress.

Net Book Value Of Land And Buildings In Last Fiscal Year (n6b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-60000000

Valid cases: 358
Invalid: 241

Literal question

At the end of fiscal year 2009, what was the net book value, that is the value of assets after depreciation, of the following: Land and buildings

Interviewer instructions

Net book value equals the purchase value minus depreciation.

The net book value represents the actual cost of assets at the time they were acquired, including all costs incurred in making the assets usable (such as transportation and installation) minus depreciation accumulated since the date of purchase. Included in the assets are all buildings, structures, machinery, and equipment (production, office, and transportation equipment) for which depreciation reserves are maintained. Accordingly, the value of assets at the end of the year includes the value of construction in progress.

Cost For Establishment To Re-Purchase All Of Its Machinery (n7a)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-70000000

Valid cases: 358
Invalid: 241

Literal question

Hypothetically, if this establishment were to purchase the assets it uses now, in their current condition, how much would they cost?

Machinery, vehicles, and equipment

Cost For Establishment To Re-Purchase All Of Its Machinery (n7a)

File: Zimbabwe-2011-full data-

Interviewer instructions

This question is designed to ascertain the market value of the establishment's assets. Data on equipment is the most important. You can ask the manager to estimate the market value if all of the equipment, land and buildings were sold on the open market. If the respondent states that there is no market, ask how much the respondent would be willing to pay for the capital, knowing what it can produce in its current condition. Estimate how much it would cost to buy machinery in the current market which is similar in terms of age and characteristics. This estimate is to give an indication of the capital intensity of the firm. Keep in mind that it is one of the most important questions on the questionnaire.

Cost For Establishment To Re-Purchase All Of Its Land And Buildings (n7b)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-90000000

Valid cases: 358
Invalid: 241

Literal question

Hypothetically, if this establishment were to purchase the assets it uses now, in their current condition, how much would they cost?

Land and buildings

Interviewer instructions

This question is designed to ascertain the market value of the establishment's assets. Data on equipment is the most important. You can ask the manager to estimate the market value if all of the equipment, land and buildings were sold on the open market. If the respondent states that there is no market, ask how much the respondent would be willing to pay for the capital, knowing what it can produce in its current condition. Estimate how much it would cost to buy machinery in the current market which is similar in terms of age and characteristics. This estimate is to give an indication of the capital intensity of the firm. Keep in mind that it is one of the most important questions on the questionnaire.

Main Respondent Position In The Firm (a15a1ax)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: character
Width: 30

Valid cases: 599
Invalid: 0

Pre question

Please complete the following information about the interviewee(s)

Main Respondent Years Working In The Firm: (a15a2a)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous
Format: numeric
Width: 2
Decimals: 0
Range: 1-70

Valid cases: 599
Invalid: 0
Minimum: 1
Maximum: 70
Mean: 12.4
Standard deviation: 9.5

Pre question

Main Respondent Years Working In The Firm: (a15a2a)

File: Zimbabwe-2011-full data-

Please complete the following information about the interviewee(s)

main respondent: gender (a15a3)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 1	
Decimals: 0	
Range: 1-2	

Pre question

Please complete the following information about the interviewee(s)

Second Respondent Position In The Firm (a15a1bx)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 42
Format: character	Invalid: 0
Width: 25	

Pre question

Please complete the following information about the interviewee(s)

Second Respondent Years Working In The Firm: (a15a2b)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous	Valid cases: 42
Format: numeric	Invalid: 557
Width: 2	Minimum: 1
Decimals: 0	Maximum: 29
Range: 1-29	Mean: 9.4
	Standard deviation: 6.1

Pre question

Please complete the following information about the interviewee(s)

second respondent: gender (a15b3)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 42
Format: numeric	Invalid: 557
Width: 1	
Decimals: 0	
Range: 1-2	

Pre question

Please complete the following information about the interviewee(s)

Third Respondent Position In The Firm (a15a1cx)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 7
Format: character	Invalid: 0
Width: 14	

Pre question

Please complete the following information about the interviewee(s)

Third Respondent Years Working In The Firm: (a15a2c)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous	Valid cases: 7
Format: numeric	Invalid: 592
Width: 2	Minimum: 1
Decimals: 0	Maximum: 30
Range: 1-30	Mean: 8.9
	Standard deviation: 9.9

Pre question

Please complete the following information about the interviewee(s)

third respondent: position in the firm (a15c3)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 7
Format: numeric	Invalid: 592
Width: 1	
Decimals: 0	
Range: 1-2	

Pre question

Please complete the following information about the interviewee(s)

Day (a15d)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	Minimum: 1
Decimals: 0	Maximum: 31
Range: 1-31	Mean: 15.8
	Standard deviation: 8.4

Literal question

Time face-to-face interview ends

Month (a15m)

File: Zimbabwe-2011-full data-

Month (a15m)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: 5-12	

Literal question

Time face-to-face interview ends

Year (a15y)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 4	
Decimals: 0	
Range: 2011-2011	

Literal question

Time face-to-face interview ends

Hour (a15h)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: 7-19	

Literal question

Time face-to-face interview ends

Minutes (a15min)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: 0-59	

Literal question

Time face-to-face interview ends

Perception Of The Questions Regarding Opinions And Perceptions (a16)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 1	
Decimals: 0	
Range: 1-3	

Pre question

INTERVIEWERS PLEASE ANSWER AT END OF THE INTERVIEW

Literal question

It is my perception that the responses to the questions regarding opinions and perceptions:

Responses To The Questions About Figures Are... (a17)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 1	
Decimals: 0	
Range: 1-3	

Literal question

The responses to the questions regarding figures (productivity and employment numbers):

This Questionnaire Was Completed In: (a18)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete	Valid cases: 599
Format: numeric	Invalid: 0
Width: 1	
Decimals: 0	
Range: 1-3	

Pre question

SUPERVISORS PLEASE ANSWER

Literal question

This questionnaire was completed in:

Post question

If answer is 1 then STOP HERE

If Option 2 Or 3 In A.18, Estimate Duration Of The Whole Interview: Hours (a19h)

File: Zimbabwe-2011-full data-

Overview

If Option 2 Or 3 In A.18, Estimate Duration Of The Whole Interview: Hours (a19h)

File: Zimbabwe-2011-full data-

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 0-3

Valid cases: 64
Invalid: 535

Pre question

- 1) SUPERVISORS PLEASE ANSWER
- 2) If option 2 or 3 in A.18, estimate duration of the whole interview

If Option 2 Or 3 In A.18, Estimate Duration Of The Whole Interview: Minutes (a19m)

File: Zimbabwe-2011-full data-

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 0-58

Valid cases: 64
Invalid: 535

Pre question

- 1) SUPERVISORS PLEASE ANSWER
- 2) If option 2 or 3 in A.18, estimate duration of the whole interview

Strict Weights (Strict_Weights)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous
Format: numeric
Width: 4
Decimals: 0
Range: 1-7.14

Valid cases: 599
Invalid: 0
Minimum: 1
Maximum: 7.1
Mean: 2.8
Standard deviation: 1.9

Description

Strict assumption: eligible establishments are only those for which it was possible to directly determine eligibility.

Weak Weights (Weak_Weights)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous
Format: numeric
Width: 3
Decimals: 0
Range: 1-9.4

Valid cases: 599
Invalid: 0
Minimum: 1
Maximum: 9.4
Mean: 3.6
Standard deviation: 2.6

Description

Weak Weights (Weak_Weights)

File: Zimbabwe-2011-full data-

Weak assumption: in addition to the establishments included in strict and median assumptions, all establishments for which it was not possible to contact or that refused the screening questionnaire are assumed eligible. This definition includes as eligible establishments with dead or out of service phone lines, establishments that never answered the phone, and establishments with incorrect addresses for which it was impossible to find a new address. Under the weak assumption only observed non-eligible units are excluded from universe projections.

Median Weights (Median_Weights)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous	Valid cases: 599
Format: numeric	Invalid: 0
Width: 3	Minimum: 1
Decimals: 0	Maximum: 9.4
Range: 1-9.4	Mean: 3.6
	Standard deviation: 2.6

Description

Median assumption: eligible establishments are those for which it was possible to directly determine eligibility and those that rejected the screener questionnaire or an answering machine or fax was the only response.

group(a2 a4anew a6a) (strata)

File: Zimbabwe-2011-full data-

Overview

Type: Continuous	Valid cases: 599
Format: numeric	Invalid: 0
Width: 2	Minimum: 1
Decimals: 0	Maximum: 58
Range: 1-58	Mean: 22.7
	Standard deviation: 19

Related Materials

Questionnaires

Manufacturing Questionnaire, Module A

Title Manufacturing Questionnaire, Module A
 Country Zimbabwe
 Language English
 Filename ES Manufacturing Ques English Mod A_ May 2011.pdf

Manufacturing Questionnaire, Module B

Title Manufacturing Questionnaire, Module B
 Country Zimbabwe
 Language English
 Filename ES Manufacturing Ques English Mod B_ May 2011.pdf

Services Questionnaire, Module A

Title Services Questionnaire, Module A
 Country Zimbabwe
 Language English
 Filename ES Service Ques English Mod A_ May 2011.pdf

Services Questionnaire, Module B

Title Services Questionnaire, Module B
 Country Zimbabwe
 Language English
 Filename ES Service Ques English Mod B_ May 2011.pdf

Screeener Questionnaire

Title Screeener Questionnaire
 Country Zimbabwe
 Language English
 Filename SCREENER_Africa_EN_May 2011.pdf

Reports

Zimbabwe 2011 Enterprise Survey Country Profile

Title Zimbabwe 2011 Enterprise Survey Country Profile
 Country Zimbabwe
 Language English
 Filename Zimbabwe_Country Profile 2011.pdf

Technical documents

Zimbabwe 2011 Enterprise Survey Implementation Report

Title Zimbabwe 2011 Enterprise Survey Implementation Report
Country Zimbabwe
Language English
Filename Zimbabwe 2011_Implementation Report.pdf

Enterprise Surveys Questionnaire Manual

Title Enterprise Surveys Questionnaire Manual
Language English
Filename Questionnaire-Manual.pdf

Enterprise Surveys Sampling Methodology

Title Enterprise Surveys Sampling Methodology
Language English
Filename Sampling_Note.pdf
