

Appendix E: Djibouti FY 2012 Questionnaire



World Bank Country Survey FY12 – Djibouti

The World Bank is interested in gauging the views of clients and partners who are either involved in development in DJIBOUTI or who observe activities related to social and economic development. The following survey is meant to give the World Bank's team that works in DJIBOUTI, greater insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its critical stakeholders. With this understanding, the World Bank hopes to develop more effective strategies, outreach and programs that support development in DJIBOUTI. The World Bank commissioned an independent firm to oversee the logistics of this effort in DJIBOUTI. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. **If you prefer not to answer a question, please leave it blank.**

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING DJIBOUTI

A1. In general would you say that DJIBOUTI is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

SECTION A: GENERAL ISSUES

A2. When considering development priorities, which ONE development priority below is the most important in DJIBOUTI? Which ONE is the second most important priority? Which ONE is the third most important priority?

Choose only ONE for each column		FIRST priority (Choose only ONE)	SECOND priority (Choose only ONE)	THIRD priority (Choose only ONE)
1	Rural/agricultural development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Social protection (e.g., pensions, targeted social assistance)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Transport (e.g., roads, bridges, transportation)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Poverty reduction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Public sector reform (i.e. government effectiveness)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Regional integration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Gender	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Domestic private sector development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Water and sanitation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Monitoring and evaluation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Public financial management (e.g., public expenditure, fiscal system reform)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Job creation/employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	Governance and anti-corruption	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15	Financial markets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16	Health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17	Energy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18	Food security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19	Trade and exports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20	Economic growth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21	Law and justice (e.g., judicial system)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22	Communicable/non-communicable diseases	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23	Basic infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24	Natural resource management (e.g., oil, gas, mining)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25	Fishery and livestock	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
26	Disaster management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27	Information and communications technology	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION A: GENERAL ISSUES

A3. Poverty reduction is a broad term that encompasses work in many different areas.			
Which THREE areas of development listed below do you believe would contribute most to reducing poverty in DJIBOUTI? (Choose no more than THREE)			
1	Rural/agricultural development	14	Financial markets
2	Education	15	Health
3	Social protection (e.g., pensions, targeted social assistance)	16	Energy
4	Transport (e.g., roads, bridges, transportation)	17	Food security
5	Public sector reform (i.e. government effectiveness)	18	Trade and exports
6	Regional integration	19	Economic growth
7	Gender	20	Law and justice (e.g., judicial system)
8	Domestic private sector development	21	Communicable/non-communicable diseases
9	Water and sanitation	22	Basic infrastructure
10	Monitoring and evaluation	23	Natural resource management (e.g., oil, gas, mining)
11	Public financial management (e.g., public expenditure, fiscal system reform)	24	Fishery and livestock
12	Job creation/employment	25	Disaster management
13	Governance and anti-corruption	26	Information and communications technology

A4. Economic growth can be driven by a number of factors.			
Which THREE areas below do you believe would contribute most to generating economic growth in DJIBOUTI? (Choose no more than THREE)			
1	Financial markets	14	Rural/agricultural development
2	Health	15	Education
3	Energy	16	Social protection (e.g., pensions, targeted social assistance)
4	Food security	17	Transport (e.g., roads, bridges, transportation)
5	Trade and exports	18	Poverty reduction
6	Law and justice (e.g., judicial system)	19	Public sector reform (i.e. government effectiveness)
7	Communicable/non-communicable diseases	20	Regional integration
8	Basic infrastructure	21	Gender
9	Natural resource management (e.g., oil, gas, mining)	22	Domestic private sector development
10	Fishery and livestock	23	Water and sanitation
11	Disaster management	24	Monitoring and evaluation
12	Information and communications technology	25	Public financial management (e.g., public expenditure, fiscal system reform)
13	Governance and anti-corruption	26	Job creation/employment

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B1. How familiar are you with the work of the World Bank in DJIBOUTI, on a ten point scale?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

B2. Overall, please rate your impression of the World Bank's effectiveness in DJIBOUTI, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all								Very effective		Don't know

B3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help DJIBOUTI solve its most complicated development challenges, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all								To a very significant degree		Don't know

B4. When thinking about how the World Bank can have the most impact on development results in DJIBOUTI, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in DJIBOUTI? (Choose no more than THREE)			
1	Regional integration	15	Natural resource management (e.g., oil, gas, mining)
2	Gender	16	Fishery and livestock
3	Domestic private sector development	17	Disaster management
4	Water and sanitation	18	Information and communications technology
5	Monitoring and evaluation	19	Governance and anti-corruption
6	Public financial management (e.g., public expenditure, fiscal system reform)	20	Public sector reform (i.e. government effectiveness)
7	Job creation/employment	21	Financial markets
8	Communicable/non-communicable diseases	22	Health
9	Basic infrastructure	23	Energy
10	Rural/agricultural development	24	Food security
11	Education	25	Trade and exports
12	Social protection (e.g., pensions, targeted social assistance)	26	Economic growth
13	Transport (e.g., roads, bridges, transportation)	27	Law and justice (e.g., judicial system)
14	Poverty reduction		

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in DJIBOUTI?			
		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
2	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice	<input type="checkbox"/>	<input type="checkbox"/>
5	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
6	Data	<input type="checkbox"/>	<input type="checkbox"/>
7	Training/capacity building	<input type="checkbox"/>	<input type="checkbox"/>
8	Studies/analyses	<input type="checkbox"/>	<input type="checkbox"/>
9	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
10	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

B6. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in DJIBOUTI? (Choose no more than TWO)	
1	Imposing technocratic solutions without regard to political realities
2	Not exploring alternative policy options
3	Too bureaucratic in its operational policies and procedures
4	Staff too inaccessible
5	Arrogant in its approach
6	Not client focused
7	The credibility of its knowledge/data
8	No official presence in the country (office with staff)
9	Not willing to honestly criticize policies and reform efforts in the country
10	Too influenced by developed countries
11	Not enough public disclosure of its work
12	World Bank processes too slow and complex
13	Not aligned with country priorities
14	Not aligned with other donors' work
15	Not collaborating enough with non-state actors
16	Not adequately sensitive to political/social realities in DJIBOUTI
17	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B7. Which World Bank instruments do you believe are the MOST effective in reducing poverty in DJIBOUTI? (Choose no more than TWO)	
1	Investment lending (financing specific projects)
2	Capacity development
3	Policy based lending / Budget support to the Government
4	Knowledge products/services (analytical work, studies, surveys, etc.)
5	Technical assistance (advice, best practice, international experience, etc.)
6	Trust Fund management
7	Other (please specify): _____
8	Don't know

B8. Which World Bank instruments do you believe are LEAST effective in helping to reduce poverty in DJIBOUTI? (Choose no more than TWO)	
1	Investment lending (financing specific projects)
2	Capacity development
3	Policy based lending / Budget support to the Government
4	Knowledge products/services (analytical work, studies, surveys, etc.)
5	Technical assistance (advice, best practice, international experience, etc.)
6	Trust Fund management
7	Other (please specify): _____
8	Don't know

B9. To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to "global public goods" (e.g., climate change, communicable diseases, international financial systems, trade, etc.), on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

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SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

1	NGOs
2	Municipalities members
3	Beneficiaries
4	Private sector
5	Donor community
6	Academia/think tanks/research institutes
7	Parliament
8	Media
9	Other (please specify): _____

To what extent do you agree with the following statements about the World Bank's work in DJIBOUTI, on a ten point scale?

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B11	Overall the World Bank currently plays a relevant role in development in DJIBOUTI	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B12	The World Bank's work is aligned with what I consider the development priorities for this country	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B13	The World Bank supports programs and strategies that are realistic for DJIBOUTI	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B14	The World Bank treats clients and stakeholders in DJIBOUTI with respect	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

To what extent is the World Bank an effective development partner in DJIBOUTI, in terms of each of the following?													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B15	Responsiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B16	Flexibility (in terms of the World Bank's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B17	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B18	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B19	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B20	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B21	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B22	Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B23	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B24	Collaboration with other donors	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B25	Follow through over time	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

B26. When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)	
1	The World Bank works too slowly
2	The Government works inefficiently
3	There is not an adequate level of citizen/civil society participation
4	Poor donor coordination
5	The World Bank does not do adequate follow through/follow-up
6	No formal World Bank presence in the country (office and staff)
7	Lack of/inadequate levels of capacity in Government
8	Political pressures and obstacles
9	Reforms are not well thought out in light of country challenges
10	The World Bank is not sensitive enough to political/social realities on the ground
11	Other (please specify): _____

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in DJIBOUTI, on a ten point scale?		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
C1	Regional integration	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C2	Gender	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C3	Domestic private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C4	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C5	Monitoring and evaluation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C6	Public financial management (e.g., public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C7	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C8	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C9	Basic infrastructure	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C10	Rural/agricultural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C11	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C12	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C13	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C14	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C15	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C16	Fishery and livestock	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C17	Disaster management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C18	Information and communications technology	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C19	Governance and anti-corruption	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C20	Public sector reform (i.e. government effectiveness)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C21	Financial markets	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C22	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C23	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C24	Food security	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C25	Trade and exports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C26	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C27	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

C28. To what extent does the World Bank's work help to achieve development results in DJIBOUTI, on a ten point scale?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank in DJIBOUTI, on a ten point scale?																				
										Strongly disagree		Strongly agree		Don't know						
C29	The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of DJIBOUTI									1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C30	The World Bank meets DJIBOUTI's needs for knowledge services (e.g., research, analysis, data, technical assistance)									1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

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SECTION D: THE WORLD BANK'S KNOWLEDGE

D1. How frequently do you consult World Bank knowledge and research (e.g., data, analysis, reports) in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

D2. When thinking about the development challenges in DJIBOUTI, where do you believe it would be most valuable for the World Bank to focus its research and knowledge efforts in the next few years? (Choose no more than THREE)

1	Natural resource management (e.g., oil, gas, mining)
2	Fishery and livestock
3	Disaster management
4	Information and communications technology
5	Governance and anti-corruption
6	Public sector reform (i.e. government effectiveness)
7	Financial markets
8	Health
9	Energy
10	Food security
11	Trade and exports
12	Economic growth
13	Law and justice (e.g., judicial system)
14	Regional integration
15	Gender
16	Domestic private sector development
17	Water and sanitation
18	Monitoring and evaluation
19	Public financial management (e.g., public expenditure, fiscal system reform)
20	Job creation/employment
21	Communicable/non-communicable diseases
22	Basic infrastructure
23	Rural/agricultural development
24	Education
25	Social protection (e.g., pensions, targeted social assistance)
26	Transport (e.g., roads, bridges, transportation)
27	Poverty reduction

SECTION D: THE WORLD BANK'S KNOWLEDGE

How effective do you believe the World Bank's knowledge and research are at ... in DJIBOUTI?													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
D3	Raising your awareness of the particular topic	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D4	Stimulating public debate/dialogue	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D5	Enhancing your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D6	Contributing to good policy making	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D7	Providing support for program implementation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

To what extent do you believe that the World Bank's knowledge and research ... in DJIBOUTI?													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
D8	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D9	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D10	Are relevant to DJIBOUTI's development priorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D11	Provide feasible recommendations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D12	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D13	A source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D14	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D15	Are appropriately translated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D16	Are adaptable to DJIBOUTI's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

D17. Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country, on a ten point scale?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

SECTION D: THE WORLD BANK'S KNOWLEDGE

D18. Overall, how would you rate the technical quality of the World Bank's knowledge/research, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

D19. Overall, how effective is the World Bank at providing linkage to non-Bank expertise (i.e., South-South knowledge sharing, etc.)?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

SECTION E: WORKING WITH THE WORLD BANK

To what extent do you agree/disagree with the following statements, on a ten point scale?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
E1	The World Bank disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E2	The World Bank effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	The World Bank's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	The World Bank's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	The World Bank imposes reasonable conditions on its lending	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	The World Bank disburses an adequate level of financial resources in DJIBOUTI	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	Working with the World Bank increases DJIBOUTI's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E8	The World Bank ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E9	The World Bank's teams and visits are well coordinated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E10	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E11	The World Bank provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

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SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN DJIBOUTI

F1. How significant a role do you believe the World Bank SHOULD play in DJIBOUTI's development in the near future, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know

F2. Which of the following SHOULD the World Bank do to make itself of greater value in DJIBOUTI? (Choose no more than TWO)	
1	Improve the quality of its experts as related to DJIBOUTI's specific challenges
2	Reduce the complexity of obtaining World Bank financing
3	Focus primarily on advocacy issues
4	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, and other terms)
5	Ensure greater selectivity in its work
6	Provide more adequate data/knowledge/statistics/figures on DJIBOUTI's economy
7	Offer more innovative financial products
8	Offer more innovative knowledge services
9	Increase availability of Fee-Based services
10	Work faster
11	Others (please specify): _____

SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN DJIBOUTI

Please choose responses for each question provided in the columns.		F3. Which development areas below would benefit most from the World Bank playing a leading role among international partners in DJIBOUTI? (Choose no more than TWO)	F4. Which of the following should receive little or no resources from the World Bank in DJIBOUTI? (Choose no more than TWO)	F5. Which of the following should be left to the government to manage without World Bank support. (Choose no more than THREE)
1	Disaster management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Regional cooperation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Expansion of economic opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Encouraging competition	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Communicable-non-communicable disease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Rural/agricultural development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Safety nets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Power generation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Regional integration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Governance and anti-corruption	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Urban services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Monitoring and evaluation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Education and skills development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in DJIBOUTI? (Choose no more than TWO)	
1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Mobile phones
12	Instant messaging
13	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)	
1	World Bank website
2	Direct contact with World Bank (i.e., face to face meetings/discussions)
3	e-newsletters
4	Instant messaging
5	World Bank seminars/workshops/conferences
6	World Bank Public Information Center
7	World Bank publications and other written materials
8	Mobile phones
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Others (please specify): _____

G3	Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	Yes	No
G4	Have you requested information from the World Bank on its activities in the past year? (If YES please go to Question G5; if NO please go to G6)	Yes	No
G5	Were you able to obtain this information?	Yes	No
G6	Do you have access to the Internet?	Yes	No
G7	Do you use/have you used the World Bank website?	Yes	No

SECTION G: COMMUNICATION AND INFORMATION SHARING

G8. Which do you primarily use?	
1	The World Bank's country website (www.worldbank.org/djibouti)
2	The World Bank's main website (www.worldbank.org)

Please rate how much you agree with the following statements, on a ten point scale.													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
G9	I use more data from the World Bank as a result of the organization's Open Data policy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G10	I find the World Bank websites easy to navigate. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G11	I find the information on the World Bank's websites useful. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G12	When I need information from the World Bank I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G13	The World Bank is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current position? (Please mark only ONE response)	
1	Office of the President, Prime Minister
2	Office of Minister
3	Office of Parliamentarian
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank supported Project/Program
6	Project Management Unit (PMU) overseeing implementation of project
7	Local Government Office or Staff
8	Bilateral Agency
9	Multilateral Agency
10	Private Sector Organization
11	Private Foundation
12	Financial Sector/Private Bank
13	NGO
14	Community Based Organization
15	Media (Press, Radio, TV, Web, etc.)
16	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
17	Trade Union
18	Faith-Based Group
19	Academia/Research Institute/Think Tank
20	Judiciary Branch
21	Other (please specify): _____

SECTION H: BACKGROUND INFORMATION

H2. Please identify the primary specialization of your work. (Please mark only ONE response)	
1	Agricultural development
2	Anti corruption
3	Basic infrastructure
4	Climate change (e.g., mitigation, adaptation)
5	Communicable/non-communicable diseases
6	Crime and violence
7	Disaster management
8	Domestic private sector development
9	Economic growth
10	Education
11	Energy
12	Environmental sustainability
13	Equality of opportunity (i.e., equity)
14	Financial markets
15	Food security
16	Foreign direct investment
17	Gender
18	Global integration
19	Governance (i.e., government effectiveness)
20	Health
21	Information and communications technology
22	Job creation/employment
23	Law and justice (e.g., judicial system)
24	Monitoring and evaluation
25	Natural resource management (e.g., oil, gas, mining)
26	Poverty reduction
27	Public financial management (e.g., public expenditure, fiscal system reform)
28	Public sector reform
29	Regional integration
30	Regulatory framework
31	Rural development
32	Social protection (e.g., pensions, targeted social assistance)
33	Trade and exports
34	Transport (e.g., roads, bridges, transportation)
35	Urban development
36	Water and sanitation
37	Other (please specify): _____

SECTION H: BACKGROUND INFORMATION

H3. Currently, do you professionally collaborate/work with the World Bank in your country?	
1	Yes
2	No

H4. Which of the following describes most of your exposure to the World Bank in DJIBOUTI? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank reports/data
3	Engage in World Bank related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank website for information, data, research, etc.

H5. Which best represents your geographic location?	
1	Djibouti ville
2	Région d'Ali Sabieh
3	Région de Dikhil
4	Région de Tadjourah
5	Région d'Obock
6	Région d'Arta

Thank you for completing the survey!