

## Appendix E: Sudan FY 2012 Questionnaire



### **World Bank Country Survey FY12 – Sudan**

The World Bank is interested in gauging the views of clients and partners who are either involved in development in Sudan or who observe activities related to social and economic development. The following survey is meant to give the World Bank's team that works in Sudan, greater insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its critical stakeholders. With this understanding, the World Bank hopes to develop more effective strategies, outreach and programs that support development in Sudan. The World Bank commissioned an independent firm to oversee the logistics of this effort in Sudan. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. **If you prefer not to answer a question, please leave it blank.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

#### **SECTION A: GENERAL ISSUES FACING SUDAN**

<b>A1. In general would you say that Sudan is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure

**SECTION A: GENERAL ISSUES**

<b>A2. When considering development priorities, which ONE development priority below is the most important in Sudan? Which ONE is the second most important priority? Which ONE is the third most important priority?</b>				
<b>Choose only ONE for each column</b>		<b>FIRST priority (Choose only ONE)</b>	<b>SECOND priority (Choose only ONE)</b>	<b>THIRD priority (Choose only ONE)</b>
1	Rural development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Social protection (e.g., pensions, targeted social assistance)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Poverty reduction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Gender	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Domestic private sector development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Foreign direct investment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Water and sanitation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Public financial management (e.g., public expenditure, fiscal system reform)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Job creation/employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Security/stabilization/reconstruction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Governance (i.e., government effectiveness)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	Financial markets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15	Environmental sustainability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16	Health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17	Energy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18	Food security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19	Agricultural development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20	Trade and exports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21	Economic growth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22	Basic infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23	Natural resource management (e.g., oil, gas, mining)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24	Disaster management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25	Information and communications technology	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
26	Regional conflict and tensions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27	Local governance and institutions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION A: GENERAL ISSUES**

<b>A3. Poverty reduction is a broad term that encompasses work in many different areas.</b>	
<b>Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Sudan? (Choose no more than THREE)</b>	
1	Public financial management (e.g., public expenditure, fiscal system reform)
2	Rural development
3	Social protection (e.g., pensions, targeted social assistance)
4	Financial markets
5	Gender
6	Basic infrastructure
7	Water and sanitation
8	Food security
9	Natural resource management (e.g., oil, gas, mining)
10	Agricultural development
11	Governance (i.e., government effectiveness)
12	Trade and exports
13	Information and communications technology
14	Foreign direct investment
15	Energy
16	Job creation/employment
17	Local governance and institutions
18	Domestic private sector development
19	Regional conflict and tensions
20	Disaster management
21	Social cohesion
22	Economic growth
23	Security/stabilization/reconstruction
24	Environmental sustainability
25	Health
26	Education

**SECTION A: GENERAL ISSUES**

<b>A4. Economic growth can be driven by a number of factors.</b>	
<b>Which THREE areas below do you believe would contribute most to generating economic growth in Sudan? (Choose no more than THREE)</b>	
1	Job creation/employment
2	Regional conflict and tensions
3	Trade and exports
4	Social cohesion
5	Governance (i.e., government effectiveness)
6	Basic infrastructure
7	Health
8	Agricultural development
9	Education
10	Local governance and institutions
11	Rural development
12	Domestic private sector development
13	Water and sanitation
14	Disaster management
15	Public financial management (e.g., public expenditure, fiscal system reform)
16	Gender
17	Security/stabilization/reconstruction
18	Environmental sustainability
19	Natural resource management (e.g., oil, gas, mining)
20	Foreign direct investment
21	Financial markets
22	Energy
23	Food security
24	Social protection (e.g., pensions, targeted social assistance)
25	Information and communications technology

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

<b>B1. How familiar are you with the work of the World Bank in Sudan, on a ten point scale?</b>									
1	2	3	4	5	6	7	8	9	10
Not familiar at all								Extremely familiar	

<b>B2. Overall, please rate your impression of the World Bank's effectiveness in Sudan, on a ten point scale?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all								Very effective		Don't know

<b>B3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help Sudan solve its most complicated development challenges, on a ten point scale?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all								To a very significant degree		Don't know

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**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

**B4. When thinking about how the World Bank can have the most impact on development results in Sudan, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in Sudan? (Choose no more than THREE)**

1	Foreign direct investment
2	Water and sanitation
3	Public financial management (e.g., public expenditure, fiscal system reform)
4	Job creation/employment
5	Governance (i.e., government effectiveness)
6	Local governance and institutions
7	Rural development
8	Education
9	Social protection (e.g., pensions, targeted social assistance)
10	Energy
11	Basic infrastructure
12	Financial markets
13	Trade and exports
14	Economic growth
15	Environmental sustainability
16	Natural resource management (e.g., oil, gas, mining)
17	Disaster management
18	Information and communications technology
19	Regional conflict and tensions
20	Domestic private sector development
21	Gender
22	Security/stabilization/reconstruction
23	Health
24	Poverty reduction
25	Food security
26	Social cohesion
27	Agricultural development

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

<b>B5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Sudan?</b>			
		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
2	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice	<input type="checkbox"/>	<input type="checkbox"/>
5	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
6	Data	<input type="checkbox"/>	<input type="checkbox"/>
7	Training/capacity building	<input type="checkbox"/>	<input type="checkbox"/>
8	Studies/analyses	<input type="checkbox"/>	<input type="checkbox"/>
9	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
10	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

<b>B6. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in Sudan? (Choose no more than TWO)</b>	
1	Imposing technocratic solutions without regard to political realities
2	Not exploring alternative policy options
3	Too bureaucratic in its operational policies and procedures
4	Staff too inaccessible
5	Arrogant in its approach
6	Not client focused
7	The credibility of its knowledge/data
8	Not willing to honestly criticize policies and reform efforts in the country
9	Too influenced by developed countries
10	Not enough public disclosure of its work
11	World Bank processes too slow and complex
12	Not aligned with country priorities
13	Not aligned with other donors' work
14	Not collaborating enough with non-state actors
15	Not adequately sensitive to political/social realities in Sudan
16	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

<b>B7. Which World Bank instruments do you believe are the MOST effective in reducing poverty in Sudan? (Choose no more than TWO)</b>	
1	Capacity development
2	Knowledge products/services (analytical work, studies, surveys, etc.)
3	Technical assistance (advice, best practice, international experience, etc.)
4	Trust Fund management
5	Co-financing arrangements (i.e., with other donors)
6	Sector-wide approaches
7	Emergency Recovery lending
8	Other (please specify): _____
9	Don't know

<b>B8. Which World Bank instruments do you believe are LEAST effective in helping to reduce poverty in Sudan? (Choose no more than TWO)</b>	
1	Capacity development
2	Knowledge products/services (analytical work, studies, surveys, etc.)
3	Technical assistance (advice, best practice, international experience, etc.)
4	Trust Fund management
5	Co-financing arrangements (i.e., with other donors)
6	Sector-wide approaches
7	Emergency Recovery lending
8	Other (please specify): _____
9	Don't know

<b>B9. To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to “global public goods” (e.g., climate change, communicable diseases, international financial systems, trade, etc.), on a ten point scale?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

**B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)**

1	NGOs
2	Local Government
3	Beneficiaries
4	Private sector
5	Community Based Organizations (CBOs)
6	Donor community
7	Foundations
8	Academia/think tanks/research institutes
9	Parliament
10	Media
11	Faith based organizations
12	UN and regional peace keeping forces
13	Emerging donors
14	UN agencies
15	Regional organizations
16	Other (please specify): _____

**To what extent do you agree with the following statements about the World Bank's work in Sudan, on a ten point scale?**

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B11</b>	Overall the World Bank currently plays a relevant role in development in Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B12</b>	The World Bank's work is aligned with what I consider the development priorities for this country	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B13</b>	The World Bank supports programs and strategies that are realistic for Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B14</b>	The World Bank treats clients and stakeholders in Sudan with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

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**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

To what extent is the World Bank an effective development partner in Sudan, in terms of each of the following?													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B15</b>	Responsiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B16</b>	Flexibility (in terms of the World Bank's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B17</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B18</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B19</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B20</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B21</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B22</b>	Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B23</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B24</b>	Collaboration with other donors	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B25</b>	Follow through over time	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>B26. When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)</b>	
1	The World Bank works too slowly
2	The Government works inefficiently
3	There is not an adequate level of citizen/civil society participation
4	Poor donor coordination
5	The World Bank does not do adequate follow through/follow-up
6	Lack of/inadequate levels of capacity in Government
7	Political pressures and obstacles
8	Reforms are not well thought out in light of country challenges
9	The World Bank is not sensitive enough to political/social realities on the ground
10	Ongoing conflict and instability
11	Inadequate funding
12	Other (please specify): _____

## SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Sudan, on a ten point scale?													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>C1</b>	Public financial management (e.g., public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C2</b>	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C3</b>	Governance (i.e., government effectiveness)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C4</b>	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C5</b>	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C6</b>	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C7</b>	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C8</b>	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C9</b>	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C10</b>	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C11</b>	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C12</b>	Basic infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C13</b>	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C14</b>	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C15</b>	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C16</b>	Regional conflict and tensions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C17</b>	Local governance and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C18</b>	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C19</b>	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C20</b>	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C21</b>	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C22</b>	Gender	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C23</b>	Domestic private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C24</b>	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C25</b>	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C26</b>	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C27</b>	Security/stabilization/reconstruction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

**C28. Please identify the two areas related to agricultural development in Sudan where greater attention and resources from the World Bank would be most valuable. (Choose no more than TWO)**

1	Reducing food insecurity
2	Improving technology, research and development
3	Improving provision of extension services
4	Improving provision of input-seeds, fertilizer, diesel
5	Improving non-farm livelihoods
6	Processing of agriculture production
7	Don't know
8	Other (please specify): _____

**C29. To what extent does the World Bank's work help to achieve development results in Sudan, on a ten point scale?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

**To what extent do you agree with the following statements about the World Bank in Sudan, on a ten point scale?**

		Strongly disagree										Strongly agree	Don't know
<b>C30</b>	The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>C31</b>	The World Bank meets Sudan's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION D: THE WORLD BANK'S KNOWLEDGE**

<b>D1. How frequently do you consult World Bank knowledge and research (e.g., data, analysis, reports) in the work you do?</b>	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

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**SECTION D: THE WORLD BANK'S KNOWLEDGE**

**D2. When thinking about the development challenges in Sudan, where do you believe it would be most valuable for the World Bank to focus its research and knowledge efforts in the next few years? (Choose no more than THREE)**

1	Education
2	Social cohesion
3	Environmental sustainability
4	Regional conflict and tensions
5	Poverty reduction
6	Security/stabilization/reconstruction
7	Disaster management
8	Food security
9	Rural development
10	Environmental sustainability
11	Social protection (e.g., pensions, targeted social assistance)
12	Agricultural development
13	Economic growth
14	Domestic private sector development
15	Foreign direct investment
16	Water and sanitation
17	Health
18	Local governance and institutions
19	Trade and exports
20	Gender
21	Basic infrastructure
22	Natural resource management (e.g., oil, gas, mining)
23	Job creation/employment
24	Information and communications technology
25	Governance (i.e., government effectiveness)
26	Public financial management (e.g., public expenditure, fiscal system reform)
27	Financial markets

## SECTION D: THE WORLD BANK'S KNOWLEDGE

In Sudan, how effective do you believe the World Bank's knowledge and research are at...?												
		Not effective at all								Very effective		Don't know
<b>D3</b>	Raising your awareness of the particular topic	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D4</b>	Stimulating public debate/dialogue	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D5</b>	Enhancing your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D6</b>	Contributing to good policy making	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D7</b>	Providing support for program implementation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

In Sudan, to what extent do you believe that the World Bank's knowledge and research...?												
		To no degree at all								To a very significant degree		Don't know
<b>D8</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D9</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D10</b>	Are relevant to Sudan's development priorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D11</b>	Provide feasible recommendations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D12</b>	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D13</b>	A source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D14</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D15</b>	Are appropriately translated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D16</b>	Are adaptable to Sudan's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D17. Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country, on a ten point scale?												
1		2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Not significant at all								Very significant			Don't know	

**SECTION D: THE WORLD BANK'S KNOWLEDGE**

<b>D18. Overall, how would you rate the technical quality of the World Bank's knowledge/research, on a ten point scale?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality					Very high technical quality					Don't know

<b>D19. Overall, how effective is the World Bank at providing linkage to non-Bank expertise (i.e., South-South knowledge sharing, etc.)?</b>										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all					Very effective					Don't know

**SECTION E: WORKING WITH THE WORLD BANK**

To what extent do you agree/disagree with the following statements, on a ten point scale?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>E1</b>	The World Bank disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E2</b>	The World Bank effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E3</b>	The World Bank's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E4</b>	The World Bank's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E5</b>	The World Bank imposes reasonable conditions on its lending	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E6</b>	Working with the World Bank increases Sudan's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E7</b>	The World Bank ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E8</b>	The World Bank's teams and visits are well coordinated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E9</b>	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E10</b>	The World Bank provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>E11. To what extent do you believe the World Bank is adequately staffed in Sudan, on a ten point scale?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION F: THE MULTI DONOR TRUST FUND IN SUDAN AS MANAGED BY THE WORLD BANK**

<b>F1. Which of the following best describe what you consider the greatest STRENGTHS of the Multi Donor Trust Fund in Sudan? (Choose no more than TWO)</b>	
1	The donors worked collaboratively with the government
2	The donors were well coordinated
3	There was an adequate level of communication and sharing of results amongst all players (government, World Bank, donors)
4	The Trust Fund's development priorities were aligned with country development priorities
5	The level of resources distributed was sufficient
6	The Trust Fund was adequately staffed
7	The Trust Fund adequately took into consideration voices from outside of government
8	Don't know
9	Other (please specify): _____

<b>F2. Which of the following best describe what you consider the greatest WEAKNESSES of the Multi Donor Trust Fund in Sudan? (Choose no more than TWO)</b>	
1	The Trust Fund was not adequately staffed
2	The level of resources distributed was too low
3	There was an inadequate level of communication and sharing of results amongst all players (government, World Bank, donors)
4	The Trust Fund's development priorities were not aligned with country development priorities
5	The donors were not well coordinated
6	The donors did not work collaboratively with the government
7	The Trust Fund did not adequately take into consideration voices from outside of government
8	Don't know
9	Other (please specify): _____

**SECTION G: THE FUTURE ROLE OF THE WORLD BANK IN SUDAN**

**G1. How significant a role do you believe the World Bank SHOULD play in Sudan's development in the near future, on a ten point scale?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know

**G2. Which of the following SHOULD the World Bank do to make itself of greater value in Sudan? (Choose no more than TWO)**

1	Improve the quality of its experts as related to Sudan's specific challenges
2	Reduce the complexity of obtaining World Bank financing
3	Focus primarily on advocacy issues
4	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, and other terms)
5	Ensure greater selectivity in its work
6	Provide more adequate data/knowledge/statistics/figures on Sudan's economy
7	Offer more innovative financial products
8	Offer more innovative knowledge services
9	Increase availability of Fee-Based services
10	Work faster
11	Increase the level of World Bank staffing in Sudan's office
12	Others (please specify): _____

**SECTION H: COMMUNICATION AND INFORMATION SHARING**

<b>H1. How do you get most of your information about economic and social development issues in Sudan? (Choose no more than TWO)</b>	
1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Mobile phones
12	Instant messaging
13	Other (please specify): _____

<b>H2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)</b>	
1	World Bank website
2	Direct contact with World Bank (i.e., face to face meetings/discussions)
3	e-newsletters
4	Instant messaging
5	World Bank seminars/workshops/conferences
6	World Bank Public Information Center
7	World Bank publications and other written materials
8	Mobile phones
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Others (please specify): _____

<b>H3</b>	Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	<b>Yes</b>	<b>No</b>
<b>H4</b>	Have you requested information from the World Bank on its activities in the past year? (If YES please go to Question G5; if NO please go to G6)	<b>Yes</b>	<b>No</b>
<b>H5</b>	Were you able to obtain this information?	<b>Yes</b>	<b>No</b>
<b>H6</b>	Do you have access to the Internet?	<b>Yes</b>	<b>No</b>
<b>H7</b>	Do you use/have you used the World Bank website?	<b>Yes</b>	<b>No</b>

**SECTION H: COMMUNICATION AND INFORMATION SHARING**

<b>H8. Which do you primarily use?</b>	
1	The World Bank's country website (www.afr.worldbank.org/sudan)
2	The World Bank's main website (www.worldbank.org)
3	The Multi Donor Trust Fund (MDTF) website (www.mdtnf.org)

<b>H9. Do you use/have you used the World Bank's Information Centers for Development (ICD) located at the University of Khartoum in Sudan?</b>	
1	Yes
2	No
3	I don't know what ICD is

<b>Please rate how much you agree with the following statements, on a ten point scale.</b>														
		<b>Strongly disagree</b>										<b>Strongly agree</b>		<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10	10	10	<input type="checkbox"/>
<b>H10</b>	I use more data from the World Bank as a result of the organization's Open Data policy	1	2	3	4	5	6	7	8	9	10	10	10	<input type="checkbox"/>
<b>H11</b>	The World Bank's ICD is a valuable source of information related to development in Sudan. <i>(Only answer if you have used the ICD)</i>	1	2	3	4	5	6	7	8	9	10	10	10	<input type="checkbox"/>
<b>H12</b>	I find the World Bank websites easy to navigate. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10	10	10	<input type="checkbox"/>
<b>H13</b>	I find the information on the World Bank's websites useful. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10	10	10	<input type="checkbox"/>
<b>H14</b>	When I need information from the World Bank I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10	10	10	<input type="checkbox"/>
<b>H15</b>	The World Bank is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10	10	10	<input type="checkbox"/>

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**SECTION I: BACKGROUND INFORMATION**

<b>11. Which of the following best describes your current position? (Please mark only ONE response)</b>	
1	Office of the President, Vice President/s, assistants, advisors
2	Office of Minister/ State minister, Undersecretary, Director General
3	Office of Parliamentarian
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank supported Project/Program
6	Project Management Unit (PMU) overseeing implementation of project
7	Local Government Office or Staff
8	Bilateral Agency
9	Multilateral Agency
10	Private Sector Organization
11	Private Foundation
12	Financial Sector/Private Bank
13	NGO
14	Community Based Organization
15	Media (Press, Radio, TV, Web, etc.)
16	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
17	Trade Union
18	Faith-Based Group
19	Academia/Research Institute/Think Tank
20	Judiciary Branch
21	Other (please specify): _____

**SECTION I: BACKGROUND INFORMATION**

<b>12. Please identify the primary specialization of your work. (Please mark only ONE response)</b>	
1	Agricultural development
2	Basic infrastructure
3	Disaster management
4	Domestic private sector development
5	Economic growth
6	Education
7	Energy
8	Environmental sustainability
9	Financial markets
10	Food security
11	Foreign direct investment
12	Gender
13	Governance (i.e., government effectiveness)
14	Health
15	Information and communications technology
16	Job creation/employment
17	Local governance and institutions
18	Natural resource management (e.g., oil, gas, mining)
19	Poverty reduction
20	Public financial management (e.g., public expenditure, fiscal system reform)
21	Regional conflict and tensions
22	Rural development
23	Security/stabilization/reconstruction
24	Social cohesion
25	Social protection (e.g., pensions, targeted social assistance)
26	Trade and exports
27	Water and sanitation
28	Other (please specify): _____

**SECTION I: BACKGROUND INFORMATION**

<b>13. Currently, do you professionally collaborate/work with the World Bank in your country?</b>	
1	Yes
2	No

<b>14. Which of the following describes most of your exposure to the World Bank in Sudan? (Choose no more than TWO)</b>	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank reports/data
3	Engage in World Bank related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank website for information, data, research, etc.

<b>15. Which best represents your geographic location?</b>	
1	Central Sudan (Khartoum, Gezira, Sennar, Blue Nile, and White Nile States)
2	Northern Sudan (Nile and Northern States)
3	Eastern Sudan (Gedarif, Kassala, and Red Sea States)
4	Western Sudan (North Kordofan and South Kordofan States)

**Thank you for completing the survey!**