

Appendix F: Sierra Leone FY 2013 Questionnaire



World Bank Client Survey FY13 – Sierra Leone

The World Bank is interested in gauging the views of clients and partners who are either involved in development in Sierra Leone or who observe activities related to social and economic development. The following survey is meant to give the World Bank's team that works in Sierra Leone, greater insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its critical stakeholders. With this understanding, the World Bank hopes to develop more effective strategies, outreach and programs that support development in Sierra Leone. The World Bank commissioned an independent firm to oversee the logistics of this effort in Sierra Leone. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING SIERRA LEONE

A1. In general would you say that Sierra Leone is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Sierra Leone.			
Please identify which of the following you consider the most important development priorities in Sierra Leone? (Choose no more than THREE)			
1	Social protection (e.g., pensions, targeted social assistance)	22	Education
2	Transport (e.g., roads, bridges, transportation)	23	Poverty reduction
3	Security/stabilization/reconstruction	24	Food security
4	Extractive industries development (e.g., mining)	25	People with disabilities (e.g., rights, employment, empowerment)
5	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	26	Social cohesion
6	Global/regional integration	27	Climate change (e.g., mitigation, adaptation)
7	Gender	28	Agricultural development
8	Land acquisition (e.g., improving the system for women)	29	Youth development (e.g., rights, employment, empowerment)
9	Domestic private sector development	30	Trade and exports
10	Foreign direct investment	31	Crime and violence
11	Water and sanitation	32	Economic growth
12	Energy	33	Law and justice (e.g., judicial system)
13	Creative industries development	34	Strengthening traditional institutions
14	Regional conflict and tensions	35	Regulatory framework
15	Job creation/employment	36	Communicable/non-communicable diseases
16	Rural development	37	Basic infrastructure
17	Financial markets	38	Local governance and institutions
18	Urban development	39	Natural resource management (e.g., oil, gas, mining)
19	Environmental sustainability	40	Anti corruption
20	Equality of opportunity (i.e., equity)	41	Disaster management
21	Health	42	Information and communications technology

SECTION A: GENERAL ISSUES

A3. Poverty reduction is a broad term that encompasses work in many different areas.			
Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Sierra Leone? (Choose no more than THREE)			
1	Water and sanitation	22	Security/stabilization/reconstruction
2	Equality of opportunity (i.e., equity)	23	Anti corruption
3	Economic growth	24	Domestic private sector development
4	Climate change (e.g., mitigation, adaptation)	25	Foreign direct investment
5	Regional conflict and tensions	26	Energy
6	Youth development (e.g., rights, employment, empowerment)	27	Land acquisition (e.g., improving the system for women)
7	Global/regional integration	28	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
8	Gender	29	Social cohesion
9	Rural development	30	Education
10	Urban development	31	Natural resource management (e.g., oil, gas, mining)
11	Regulatory framework	32	Environmental sustainability
12	Local governance and institutions	33	Health
13	Creative industries development	34	Extractive industries development (e.g., mining)
14	Basic infrastructure	35	Agricultural development
15	Social protection (e.g., pensions, targeted social assistance)	36	Disaster management
16	Law and justice (e.g., judicial system)	37	Job creation/employment
17	Transport (e.g., roads, bridges, transportation)	38	Financial markets
18	Crime and violence	39	Trade and exports
19	Strengthening traditional institutions	40	People with disabilities (e.g., rights, employment, empowerment)
20	Communicable/non-communicable diseases	41	Food security
21	Information and communications technology		

SECTION A: GENERAL ISSUES

A4. Economic growth can be driven by a number of factors.			
Which THREE areas below do you believe would contribute most to generating economic growth in Sierra Leone? (Choose no more than THREE)			
1	Energy	21	Social cohesion
2	Gender	22	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
3	Equality of opportunity (i.e., equity)	23	Domestic private sector development
4	People with disabilities (e.g., rights, employment, empowerment)	24	Creative industries development
5	Global/regional integration	25	Job creation/employment
6	Social protection (e.g., pensions, targeted social assistance)	26	Agricultural development
7	Climate change (e.g., mitigation, adaptation)	27	Food security
8	Anti corruption	28	Transport (e.g., roads, bridges, transportation)
9	Disaster management	29	Security/stabilization/reconstruction
10	Extractive industries development (e.g., mining)	30	Strengthening traditional institutions
11	Regional conflict and tensions	31	Education
12	Rural development	32	Natural resource management (e.g., oil, gas, mining)
13	Foreign direct investment	33	Environmental sustainability
14	Urban development	34	Health
15	Water and sanitation	35	Basic infrastructure
16	Trade and exports	36	Law and justice (e.g., judicial system)
17	Youth development (e.g., rights, employment, empowerment)	37	Land acquisition (e.g., improving the system for women)
18	Information and communications technology	38	Local governance and institutions
19	Regulatory framework	39	Crime and violence
20	Communicable/non-communicable diseases	40	Financial markets

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B1. How familiar are you with the work of the World Bank in Sierra Leone, on a ten point scale?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

B2. Overall, please rate your impression of the World Bank's effectiveness in Sierra Leone, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	?
Not effective at all								Very effective		Don't know

B3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help Sierra Leone solve its most complicated development challenges, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	?
To no degree at all					To a very significant degree					Don't know

B4. When thinking about how the World Bank can have the most impact on development results in Sierra Leone, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in Sierra Leone? (Choose no more than THREE)			
1	Social protection (e.g., pensions, targeted social assistance)	22	Equality of opportunity (i.e., equity)
2	Security/stabilization/reconstruction	23	Regional conflict and tensions
3	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	24	Health
4	Transport (e.g., roads, bridges, transportation)	25	Education
5	Land acquisition (e.g., improving the system for women)	26	Youth development (e.g., rights, employment, empowerment)
6	Poverty reduction	27	Food security
7	Global/regional integration	28	Climate change (e.g., mitigation, adaptation)
8	Gender	29	Agricultural development
9	Crime and violence	30	Trade and exports
10	Creative industries development	31	Strengthening traditional institutions
11	Rural development	32	Economic growth
12	Domestic private sector development	33	Law and justice (e.g., judicial system)
13	Foreign direct investment	34	Local governance and institutions
14	Water and sanitation	35	Regulatory framework
15	Energy	36	Communicable/non-communicable diseases
16	Extractive industries development (e.g., mining)	37	People with disabilities (e.g., rights, employment, empowerment)
17	Social cohesion	38	Basic infrastructure
18	Job creation/employment	39	Natural resource management (e.g., oil, gas, mining)
19	Financial markets	40	Information and communications technology
20	Urban development	41	Anti corruption
21	Environmental sustainability	42	Disaster management

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Sierra Leone?			
		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Financial resources: investment lending	<input type="checkbox"/>	<input type="checkbox"/>
2	Financial resources: policy based lending / budget support to the Government	<input type="checkbox"/>	<input type="checkbox"/>
3	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
4	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
5	Policy advice	<input type="checkbox"/>	<input type="checkbox"/>
6	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
7	Data	<input type="checkbox"/>	<input type="checkbox"/>
8	Training/capacity building	<input type="checkbox"/>	<input type="checkbox"/>
9	Studies/analyses	<input type="checkbox"/>	<input type="checkbox"/>
10	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
11	Linkage to non-Bank expertise (e.g., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
12	Strategy formulation (e.g., PRSP assistance)	<input type="checkbox"/>	<input type="checkbox"/>
13	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

B6. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in Sierra Leone? (Choose no more than TWO)	
1	Imposing technocratic solutions without regard to political realities
2	Not exploring alternative policy options
3	Too bureaucratic in its operational policies and procedures
4	Staff too inaccessible
5	Arrogant in its approach
6	Not client focused
7	The credibility of its knowledge/data
8	Not willing to honestly criticize policies and reform efforts in the country
9	Its advice and strategies do not lend themselves to practical problem solving
10	Too influenced by developed countries
11	Not enough public disclosure of its work
12	World Bank processes too slow and complex
13	Not aligned with country priorities
14	Not aligned with other donors' work
15	Not collaborating enough with non-state actors
16	Not adequately sensitive to political/social realities in Sierra Leone
17	Not focused enough on issues that are unique to post-conflict countries
18	Inadequate number of World Bank staff members located in the country
19	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B7. Which World Bank instruments do you believe are the MOST effective in reducing poverty in Sierra Leone? (Choose no more than TWO)	
1	Capacity development
2	Policy based lending / budget support to the Government
3	Knowledge products/services (analytical work, studies, surveys, etc.)
4	Investment lending (financing specific projects)
5	Technical assistance (advice, best practice, international experience, etc.)
6	Trust Fund management
7	Co-financing arrangements (i.e., with other donors)
8	Sector-wide approaches
9	Emergency Recovery lending
10	Other (please specify): _____
11	Don't know

B8. To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to “global public goods” (e.g., climate change, communicable diseases, international financial systems, trade, etc.), on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B9. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)	
1	NGOs
2	Local Government
3	Beneficiaries
4	Private sector
5	Traditional authorities
6	Community Based Organizations (CBOs)
7	Donor community
8	Foundations
9	Academia/think tanks/research institutes
10	Parliament
11	Media
12	Faith based organizations
13	UN and regional peace keeping forces
14	Emerging donors
15	UN agencies
16	Regional organizations (e.g., Mano River Union, West Africa Monetary Union, Africa Union Peer Review Program)
17	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

To what extent do you agree with the following statements about the World Bank's work in Sierra Leone, on a ten point scale?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B10	Overall the World Bank currently plays a relevant role in development in Sierra Leone	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B11	The World Bank's work is aligned with what I consider the development priorities for Sierra Leone	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B12	The World Bank supports programs and strategies that are realistic for Sierra Leone	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B13	The World Bank treats clients and stakeholders in Sierra Leone with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

To what extent is the World Bank an effective development partner in Sierra Leone, in terms of each of the following?													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B14	Responsiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B15	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B16	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B17	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B18	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B19	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B20	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B21	Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B22	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B23	Collaboration with other donors	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B24	Follow through over time	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B25. When World Bank assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)	
1	The World Bank works too slowly
2	The Government works inefficiently
3	There is not an adequate level of citizen/civil society participation
4	Poor donor coordination
5	The World Bank does not do adequate follow through/follow-up
6	Lack of/inadequate levels of capacity in Government
7	Political pressures and obstacles
8	Reforms are not well thought out in light of country challenges
9	The World Bank is not sensitive enough to political/social realities on the ground
10	Ongoing conflict and instability
11	Inadequate funding
12	Other (please specify): _____

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Sierra Leone, on a ten point scale?

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
C1	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C2	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C3	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C4	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C5	Regional conflict and tensions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C6	Extractive industries development (e.g., mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C7	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C8	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C9	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C10	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C11	Basic infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C12	Land acquisition (e.g., improving the system for women)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C13	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C14	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C15	Gender	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C16	Domestic private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C17	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C18	Youth development (e.g., rights, employment, empowerment)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C19	Local governance and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C20	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C21	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C22	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C23	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C24	Strengthening traditional institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C25	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C26	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C27	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C28	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C29	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C30	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C31	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C32	Creative industries development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C33	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C34	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C35	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C36	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C37	Security/stabilization/reconstruction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C38	People with disabilities (e.g., rights, employment, empowerment)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C39	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C40	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C41	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C42	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

C43. To what extent does the World Bank's work help to achieve development results in Sierra Leone, on a ten point scale?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
To no degree at all								To a very significant degree			Don't know

To what extent do you agree with the following statements about the World Bank in Sierra Leone, on a ten point scale?												
		Strongly disagree					Strongly agree					Don't know
C44	The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Sierra Leone	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C45	The World Bank meets Sierra Leone's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

D2. When thinking about the development challenges in Sierra Leone, where do you believe it would be most valuable for the World Bank to focus its knowledge work and activities in the next few years? (Choose no more than THREE)			
1	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	22	Urban development
2	Gender	23	Education
3	Creative industries development	24	Land acquisition (e.g., improving the system for women)
4	Social cohesion	25	Crime and violence
5	Domestic private sector development	26	Global/regional integration
6	Foreign direct investment	27	Information and communications technology
7	Water and sanitation	28	Local governance and institutions
8	Trade and exports	29	Transport (e.g., roads, bridges, transportation)
9	Youth development (e.g., rights, employment, empowerment)	30	Strengthening traditional institutions
10	Energy	31	Agricultural development
11	Regional conflict and tensions	32	Natural resource management (e.g., oil, gas, mining)
12	Disaster management	33	Job creation/employment
13	Social protection (e.g., pensions, targeted social assistance)	34	Health
14	Climate change (e.g., mitigation, adaptation)	35	Economic growth
15	People with disabilities (e.g., rights, employment, empowerment)	36	Extractive industries development (e.g., mining)
16	Poverty reduction	37	Rural development
17	Law and justice (e.g., judicial system)	38	Food security
18	Security/stabilization/reconstruction	39	Environmental sustainability
19	Anti corruption	40	Regulatory framework
20	Financial markets	41	Basic infrastructure
21	Equality of opportunity (i.e., equity)	42	Communicable/non-communicable diseases

SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Sierra Leone, how effective do you believe the World Bank's knowledge work and activities are at:												
		Not effective at all									Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10	
D3	Enhancing your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D4	Contributing to good policy making	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D5	Providing support for program implementation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

In Sierra Leone, to what extent do you believe that the World Bank's knowledge work and activities:												
		To no degree at all									To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10	
D6	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D7	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D8	Are relevant to Sierra Leone's development priorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D9	Provide feasible recommendations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D10	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D11	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D12	Are useful in terms of the work you do	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D13	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D14	Are appropriately translated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D15	Are adaptable to Sierra Leone's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D16. Overall, how significant a contribution do you believe the World Bank's knowledge work and activities make to development results in your country, on a ten point scale?												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all						Very significant					Don't know	

D17. Overall, how would you rate the technical quality of the World Bank's knowledge work and activities, on a ten point scale?												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality						Very high technical quality					Don't know	

SECTION E: WORKING WITH THE WORLD BANK

To what extent do you agree/disagree with the following statements, on a ten point scale?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E1	The World Bank disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E2	The World Bank effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	The World Bank's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	The World Bank's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	The World Bank imposes reasonable conditions on its lending	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	Working with the World Bank increases Sierra Leone's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	The World Bank ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E8	The World Bank's teams and visits are well coordinated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E9	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E10	The World Bank provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E11	The World Bank communicates effectively about its efforts in Sierra Leone	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

E12. To what extent do you believe the World Bank is adequately staffed in Sierra Leone, on a ten point scale?												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all		To a very significant degree										Don't know

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN SIERRA LEONE

F1. How significant a role do you believe the World Bank SHOULD play in Sierra Leone's development in the near future, on a ten point scale?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not a significant role at all									Very significant role		Don't know

F2. Which of the following SHOULD the World Bank do to make itself of greater value in Sierra Leone? (Choose no more than TWO)	
1	Improve the quality of its experts as related to Sierra Leone's specific challenges
2	Reduce the complexity of obtaining World Bank financing
3	Focus primarily on advocacy issues
4	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, and other terms)
5	Reach out more to groups outside of government
6	Focus more attention on donor coordination and collaboration
7	Ensure greater selectivity in its work
8	Provide more adequate data/knowledge/statistics/figures on Sierra Leone's economy
9	Offer more innovative financial products
10	Offer more innovative knowledge services
11	Work faster
12	Increase the level of World Bank staffing in Sierra Leone's office
13	Other (please specify): _____

F3. How effectively do you believe the donors work together with the Government in Sierra Leone to see through development results on the ground, on a ten point scale?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not effectively at all									Very effectively		Don't know

F4. How effective do you believe the World Bank has been in helping forge regional economic integration, on a ten point scale?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not effective at all									Very effective		Don't know

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Sierra Leone? (Choose no more than TWO)	
1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Mobile phones
12	Instant messaging
13	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)	
1	World Bank website
2	Direct contact with World Bank (i.e., face to face meetings/discussions)
3	e-newsletters
4	Instant messaging
5	World Bank seminars/workshops/conferences
6	World Bank publications and other written materials
7	Traditional media (e.g., music, theater, etc.)
8	Mobile phones
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Other (please specify): _____

G3	Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	Yes	No
G4	Have you requested information from the World Bank on its activities in the past year? (If YES please go to Question G5; if NO please go to G6)	Yes	No
G5	Were you able to obtain this information?	Yes	No
G6	Do you have access to the Internet?	Yes	No
G7	Do you use/have you used the World Bank website?	Yes	No

SECTION G: COMMUNICATION AND INFORMATION SHARING

G8. Which do you primarily use? (Please mark only ONE response)	
1	The World Bank's country website (www.worldbank.org/sl)
2	The World Bank's main website (www.worldbank.org)

G9. Which Internet connection do you use primarily when visiting a World Bank website?	
1	High speed
2	Dial-up

Please rate how much you agree with the following statements, on a ten point scale.													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
G10	I use/consult World Bank data more currently than I did a few years ago	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G11	I find the World Bank websites easy to navigate. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G12	I find the information on the World Bank's websites useful. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G13	When I need information from the World Bank I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
G14	The World Bank is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current position? (Please mark only ONE response)	
1	Office of the President, Prime Minister
2	Office of Minister
3	Office of Parliamentarian
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank supported Project/Program
6	Project Management Unit (PMU) overseeing implementation of project
7	Local Government Office or Staff
8	Bilateral Agency
9	Multilateral Agency
10	Private Sector Organization
11	Private Foundation
12	Financial Sector/Private Bank
13	NGO
14	Community Based Organization
15	Media (Press, Radio, TV, Web, etc.)
16	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
17	Trade Union
18	Faith-Based Group
19	Academia/Research Institute/Think Tank
20	Judiciary Branch
21	Other (please specify): _____

H2. Please identify the primary specialization of your work. (Please mark only ONE response)			
1	Agriculture/ rural development / food security	10	Law and justice / regulatory framework
2	Climate change / disaster management	11	Natural resource management / environmental sustainability
3	Education	12	Private sector development / foreign direct investment
4	Energy	13	Public sector governance / public financial management / anti corruption
5	Financial markets / banking	14	Social protection
6	Gender / equality of opportunity	15	Transport
7	Health / communicable/non-communicable diseases	16	Urban development
8	Information and communications technology	17	Water and sanitation
9	Job creation/employment	18	Other (please specify): _____

SECTION H: BACKGROUND INFORMATION

H3. Currently, do you professionally collaborate/work with the World Bank in your country?	
1	Yes
2	No

H4. Which of the following describes most of your exposure to the World Bank in Sierra Leone? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank reports/data
3	Engage in World Bank related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank website for information, data, research, etc.

H5. Which best represents your geographic location?	
1	Southern Region
2	Northern Region
3	Western Region
4	Eastern Region

Thank you for completing the survey!