



Argentina

The World Bank
Country Survey FY 2012

Report of Findings
September 2012

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I. Objectives

This survey was designed to achieve the following objectives:

- Assist the World Bank in gaining a better understanding of how stakeholders in Argentina perceive the Bank;
- Obtain systematic feedback from stakeholders in Argentina regarding:
 - Their views regarding the general environment in Argentina;
 - Their overall attitudes toward the World Bank in Argentina;
 - Overall impressions of the World Bank's effectiveness and results, knowledge and research, and communication and information sharing in Argentina; and
 - Perceptions of the World Bank's future role in Argentina.
- Use data to help inform the Argentina country partnership strategy.

II. Methodology

In May-July, 2012, 279 stakeholders of the World Bank in Argentina were invited to provide their opinions on the Bank's assistance to the country by participating in a country survey. Participants in the survey were drawn from among the office of the President, Prime Minister, Minister, or Parliamentarian; employees of a ministry, ministerial department, or implementation agency; consultants/contractors working on World Bank supported projects/programs; project management units (PMUs) overseeing implementation of a project; local government officials or staff; bilateral agencies; multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs; community-based organizations (CBOs); the media; independent government institutions; trade unions; academia/research institutes/think tanks; and the judiciary branch. A total of 104 stakeholders participated in the country survey (37%).

Importantly, this survey was administered electronically – respondents were emailed invitations to participate and the questionnaire was completed online. Respondents were asked about: general issues facing Argentina, their overall attitudes toward the Bank; the World Bank's effectiveness and results; the Bank's knowledge; working with the World Bank; the Bank's future role in Argentina; and the Bank's communication and information sharing in Argentina.

- A. General Issues Facing Argentina: Respondents were asked to indicate whether Argentina is headed in the right direction, what they thought were the top three most important development priorities, and which areas would contribute most to reducing poverty and generating economic growth in Argentina.

II. Methodology (continued)

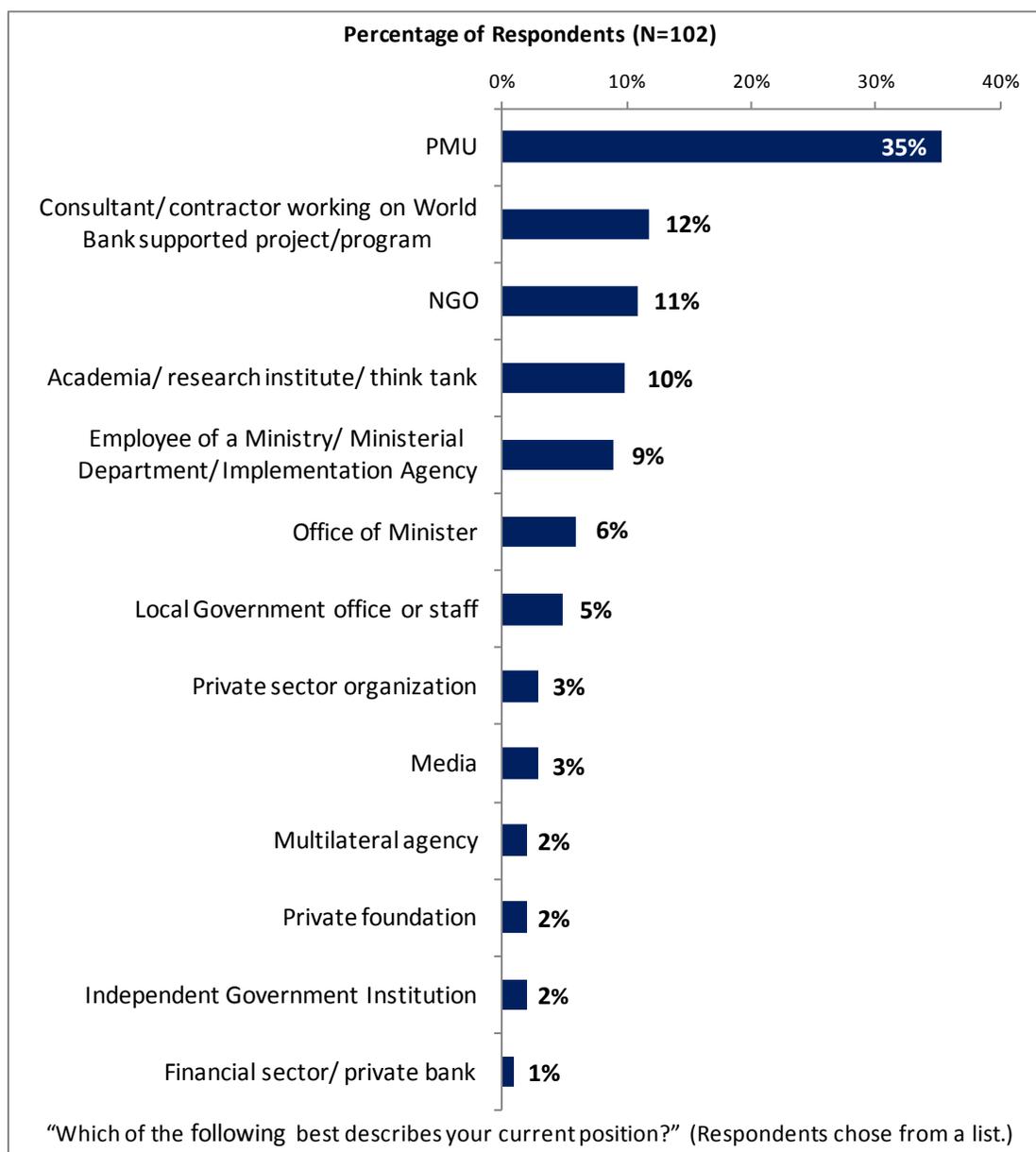
- B. Overall Attitudes toward the World Bank: Respondents were asked to rate their familiarity with the World Bank, the Bank's effectiveness in Argentina, Bank staff preparedness, their agreement with various statements regarding the Bank's work, and the extent to which the Bank is an effective development partner. Respondents were also asked to indicate the sectoral areas on which it would be most productive for the Bank to focus its resources, the Bank's greatest values and greatest weaknesses in its work, the most and least effective instruments in helping to reduce poverty in Argentina, and with which groups the Bank should work more.
- C. World Bank Effectiveness and Results: Respondents were asked to rate the extent to which the Bank's work helps achieve development results in Argentina, the extent to which the Bank meets Argentina's need for financial instruments and knowledge services, and the Bank's level of effectiveness across twenty-two development areas, such as economic growth, poverty reduction, governance, and others.
- D. The World Bank's Knowledge: Respondents were asked to indicate the areas on which the Bank should focus its research efforts, and to rate the effectiveness and quality of the Bank's knowledge/research, including how significant of a contribution the Bank's knowledge and research make to development results and the technical quality of the Bank's knowledge and research.
- E. Working with the World Bank: Respondents were asked to rate their level of agreement with a series of statements regarding working with the Bank, such as the World Bank's "Safeguard Policy" requirements being reasonable, working with the World Bank increasing Argentina's institutional capacity, and the Bank disbursing funds promptly.
- F. The Future Role of the World Bank in Argentina: Respondents were asked to indicate what the Bank should do to make itself of greater value in Argentina.
- G. Communication and Information Sharing: Respondents were asked to indicate where they get information about economic and social development issues, how they prefer to receive information from the Bank, and their usage and evaluation of the Bank's website and PIC. Respondents were asked about their level of agreement that they use more data from the World Bank as a result of the Bank's Open Data policy. Respondents were also asked about their level of agreement that they know how to find information from the Bank and that the Bank is responsive to information requests.
- H. Background Information: Respondents were asked to indicate their current position, specialization, whether they professionally collaborate with the World Bank, their exposure to the Bank in Argentina, and their geographic location.

In addition, when possible, responses from respondents completing this year's country survey were compared to responses from the 253 respondents (29% response rate) who completed the country survey in FY 2010 and the 279 respondents (53% response rate) who completed the survey in FY 2005. Notations and/or charts are included when these comparisons were possible.

III. Demographics of the Sample

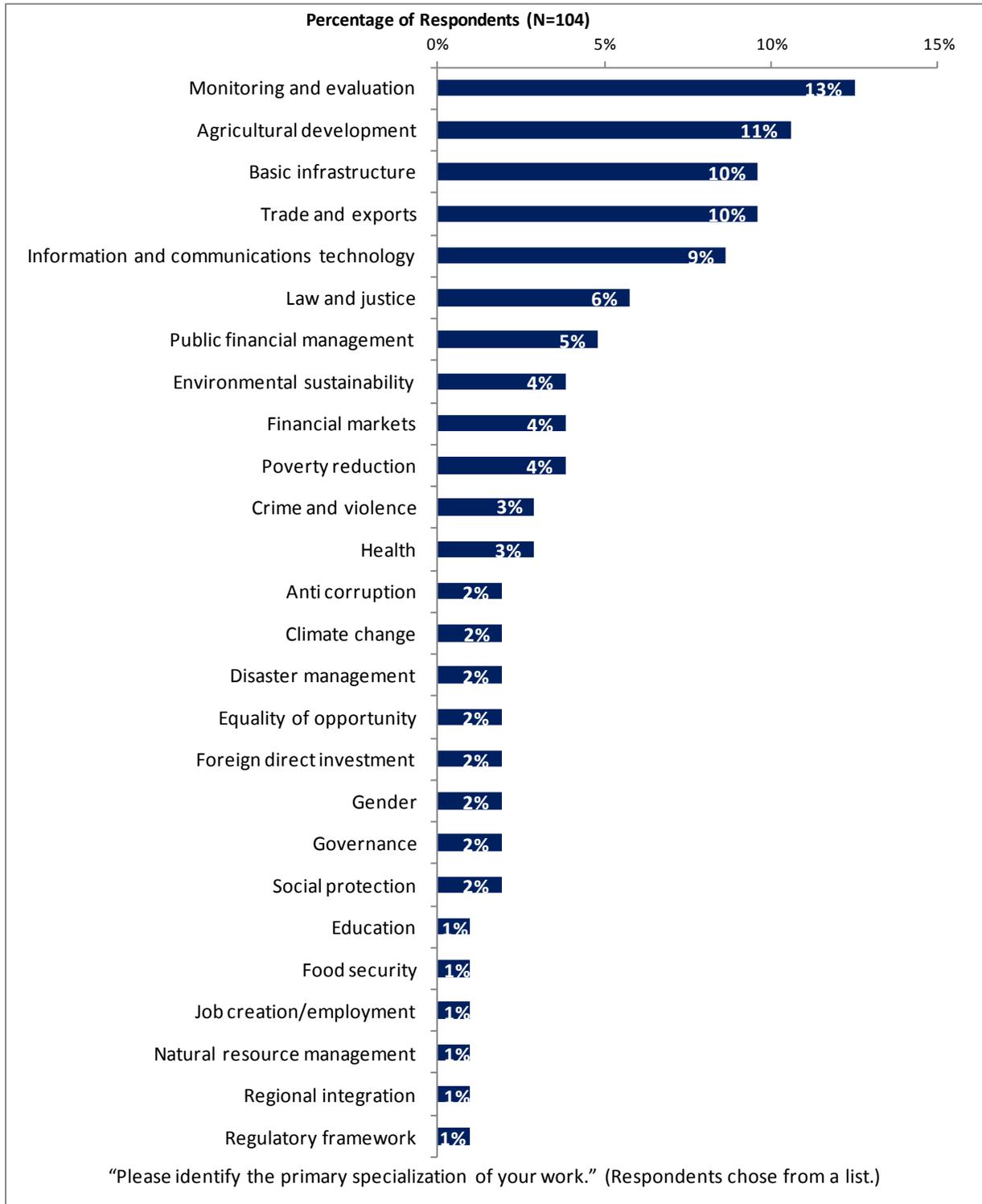
Current Position

- For further analyses, respondents from PMUs were combined with consultants/contractors working on Bank-supported projects/programs; the small number of respondents from local government, multilateral agencies, private sector organizations, private foundations, financial sector/private banks, independent government institutions, and the media were included in the “Other” category. Note there were no respondents from the office of the President, Prime Minister, or Parliamentarian; bilateral agencies; CBOs; trade unions; and the judiciary branch.



III. Demographics of the Sample (continued)

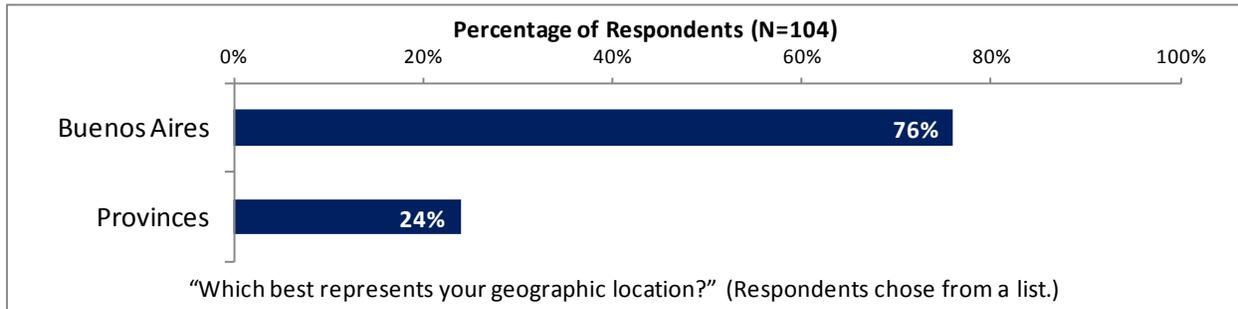
Area of Primary Specialization



III. Demographics of the Sample (continued)

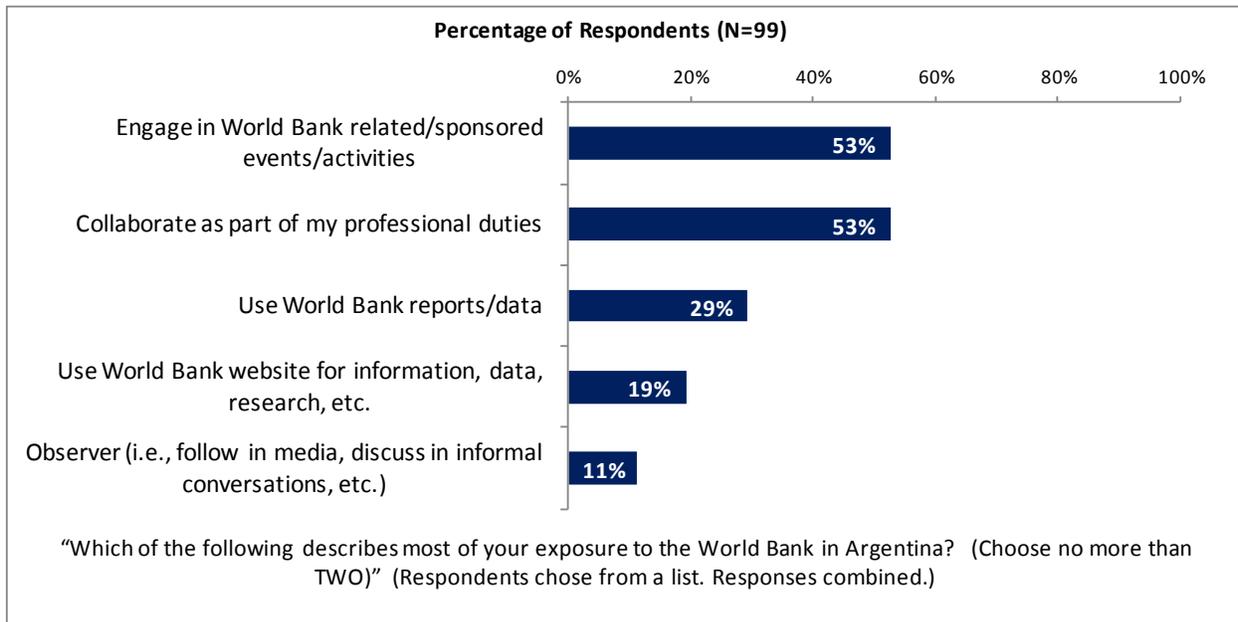
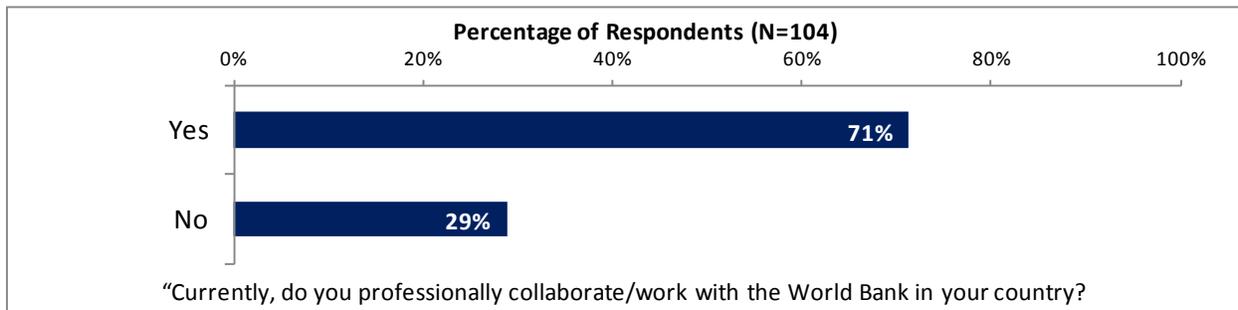
Geographic Location

- Responses across both geographic locations for all country survey questions can be found in the Appendix (see page 73). Only significant differences between geographic locations in response to indicator questions will be discussed in the body of this report.



Collaboration with and Exposure to the World Bank

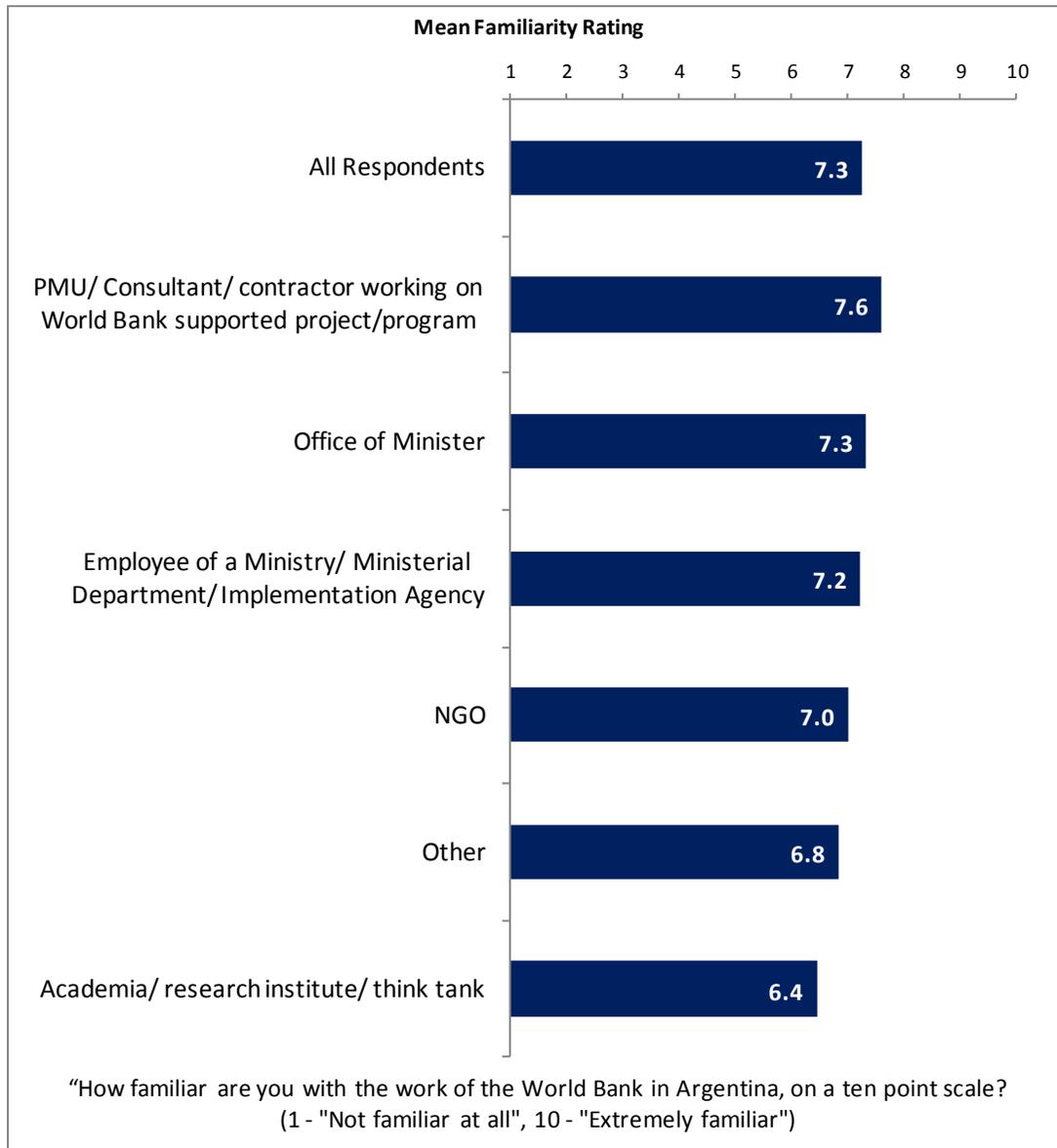
- Differences in responding to indicator questions based on collaborating with and exposure to the World Bank in Argentina can be found in the Appendix (see page 89).



III. Demographics of the Sample (continued)

Familiarity with the World Bank

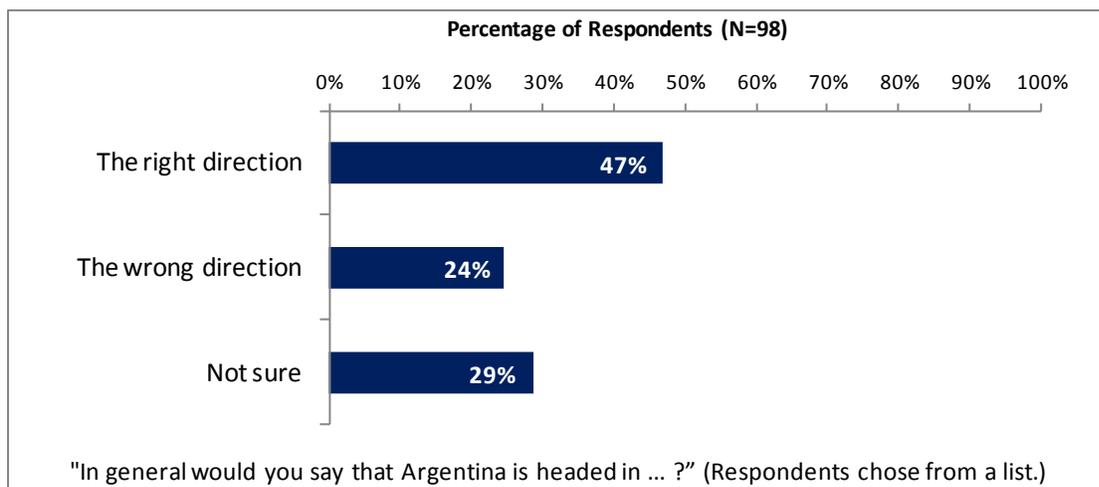
- Across all respondents, familiarity with the Bank received a mean rating of 7.3; this was significantly higher than the mean rating received in the FY '10 country survey (6.8).



IV. General Issues facing Argentina

Headed in the Right Direction

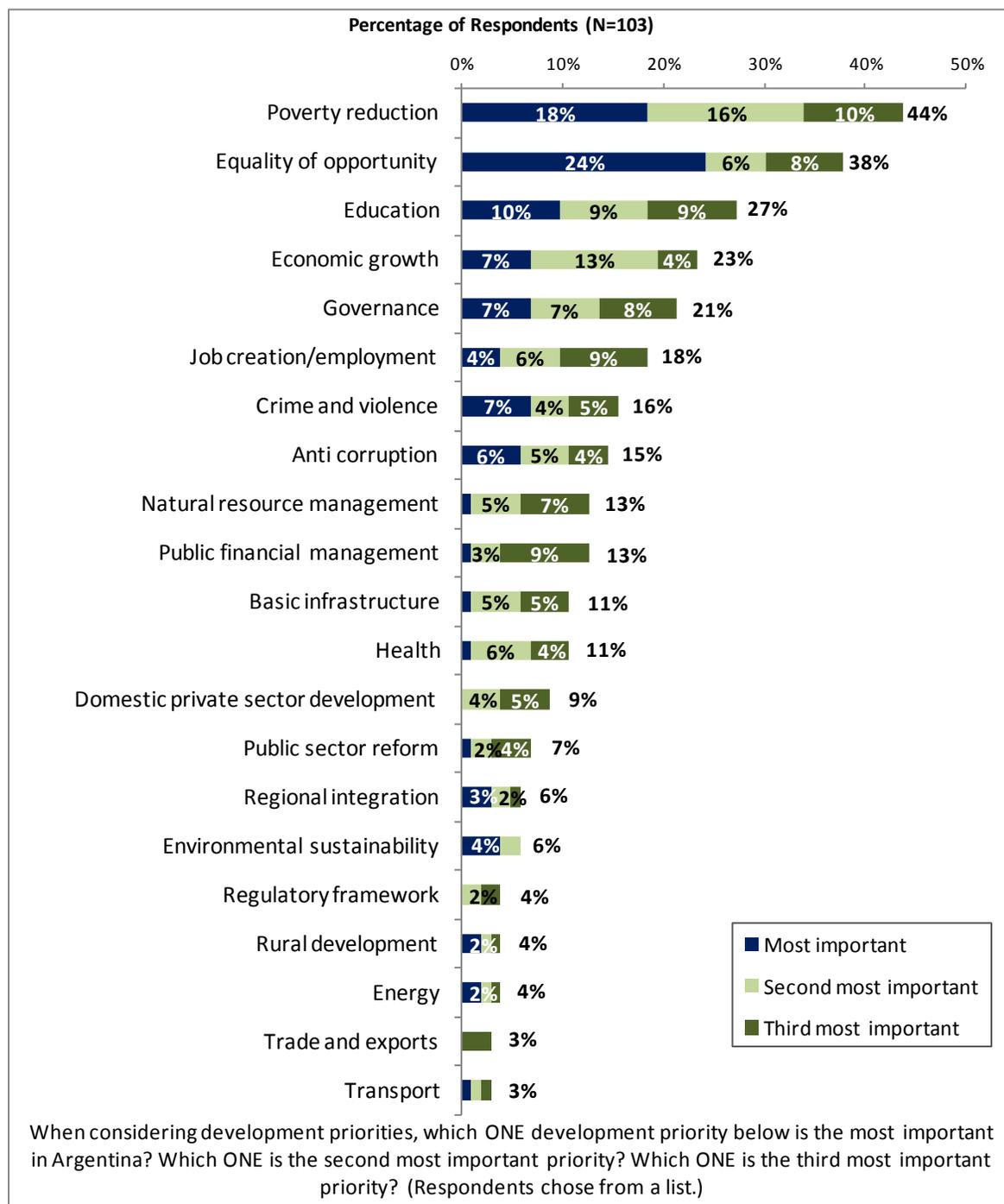
- A plurality of respondents across most stakeholder groups indicated that Argentina was headed in the right direction, except respondents from academia/research institutes/think tanks who were more likely to indicate that Argentina was headed in the wrong direction.



IV. General Issues facing Argentina (continued)

Development Priority

- In the FY '10 country survey*, reducing poverty (35%) and government effectiveness/governance (34%) were considered the most important development priorities for Argentina.

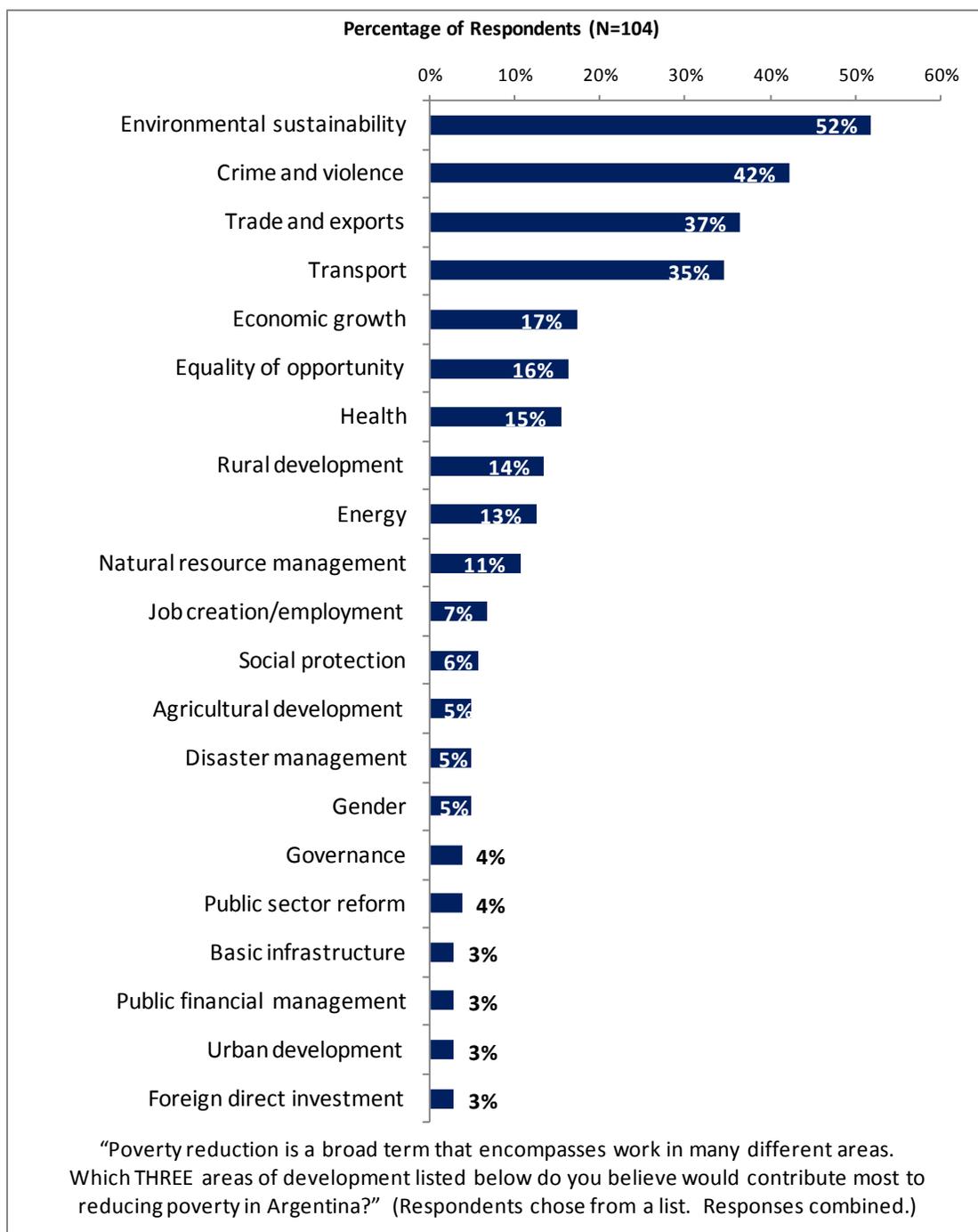


*Not all of the response options provided in the FY '12 survey were provided in the FY '10 survey.

IV. General Issues facing Argentina (continued)

Reducing Poverty

- In the FY '10 country survey*, respondents indicated that education (51%) and increasing employment (41%) would contribute most to poverty reduction in Argentina.

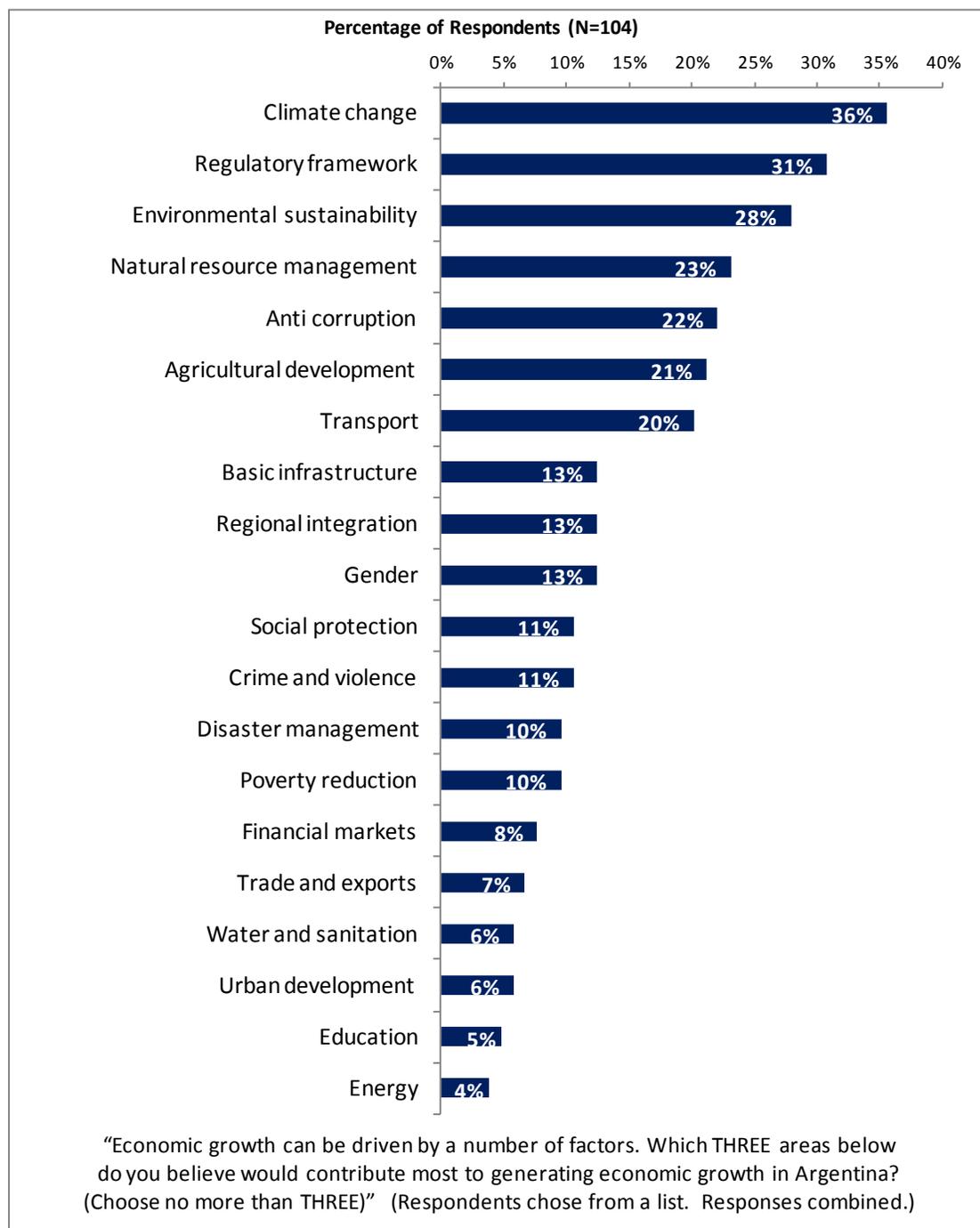


*Not all of the response options provided in the FY '12 survey were provided in the FY '10 survey.

IV. General Issues facing Argentina (continued)

Economic Growth

- In the FY '10 country survey*, respondents indicated that improving access to and/or quality of education (42%) and improving governance (34%) would contribute most to generating faster economic growth in Argentina.

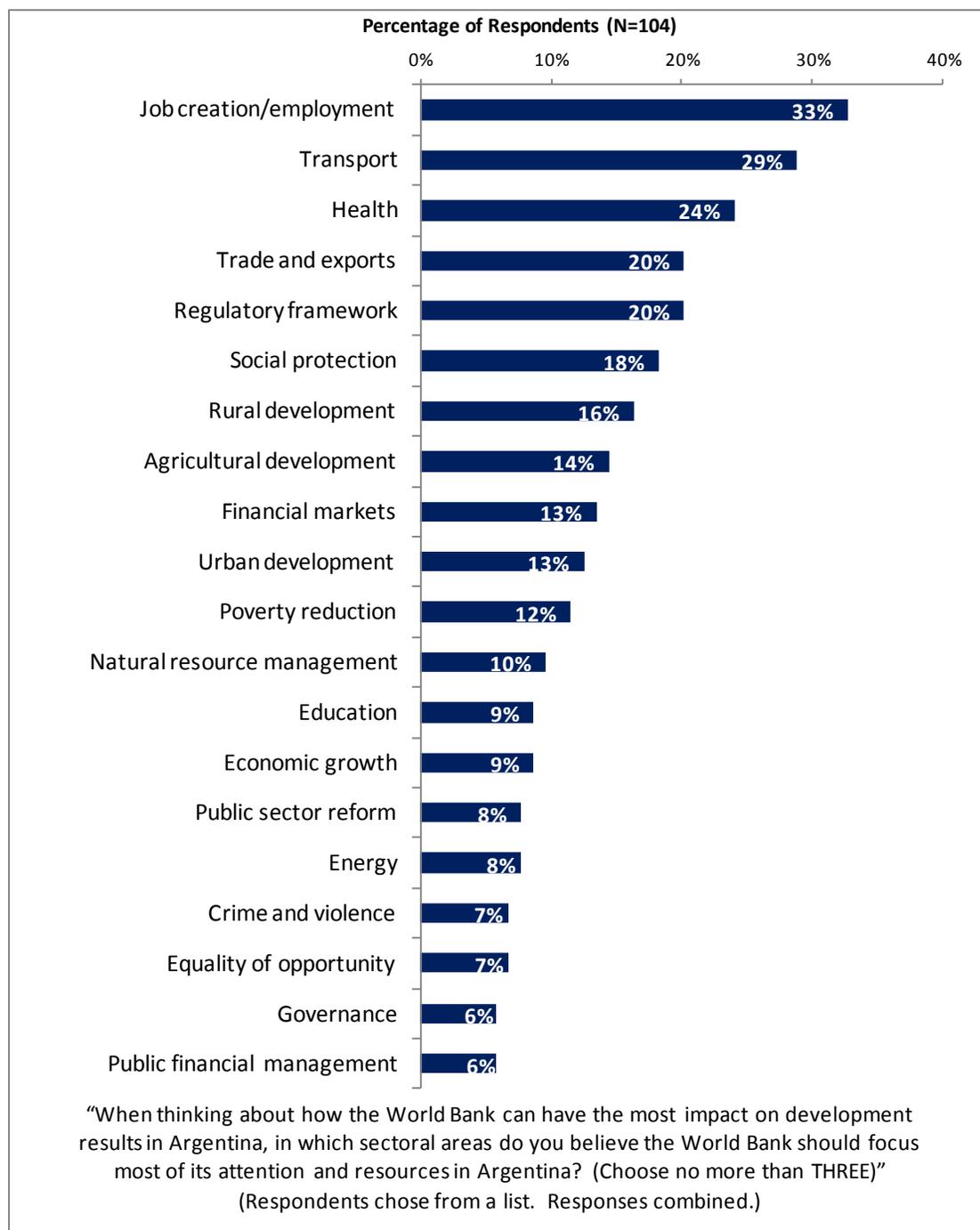


*Not all of the response options provided in the FY '12 survey were provided in the FY '10 survey.

V. Overall Attitudes toward the World Bank

Focusing World Bank Resources

- In the FY '10 country survey*, respondents indicated that the Bank should focus on reducing poverty (35%), improving basic infrastructure (30%), and increasing access to education (29%) in Argentina.

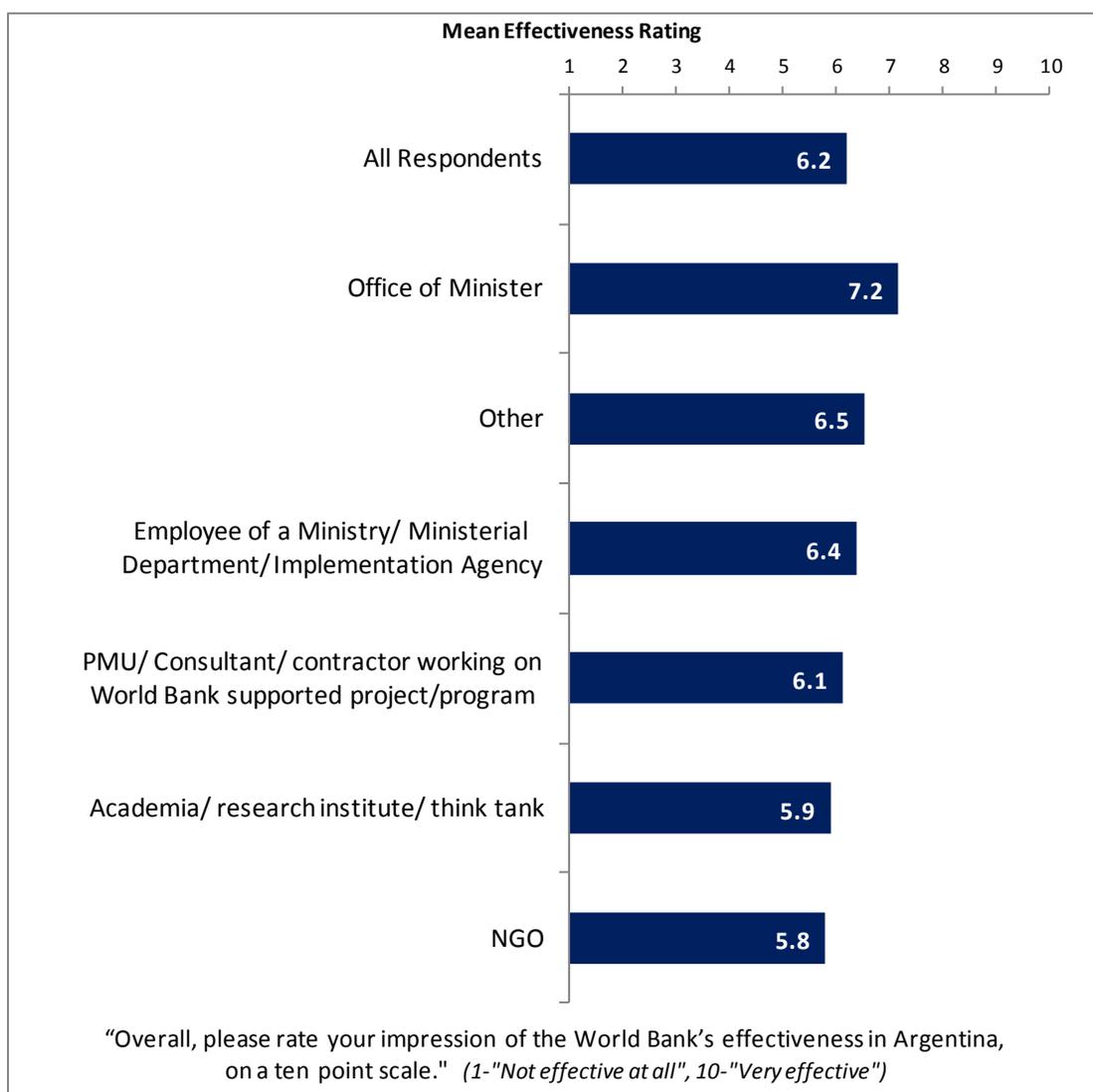


*Not all of the response options provided in the FY '12 survey were provided in the FY '10 survey.

V. Overall Attitudes toward the World Bank (continued)

The World Bank's Overall Effectiveness (*Indicator Question*)

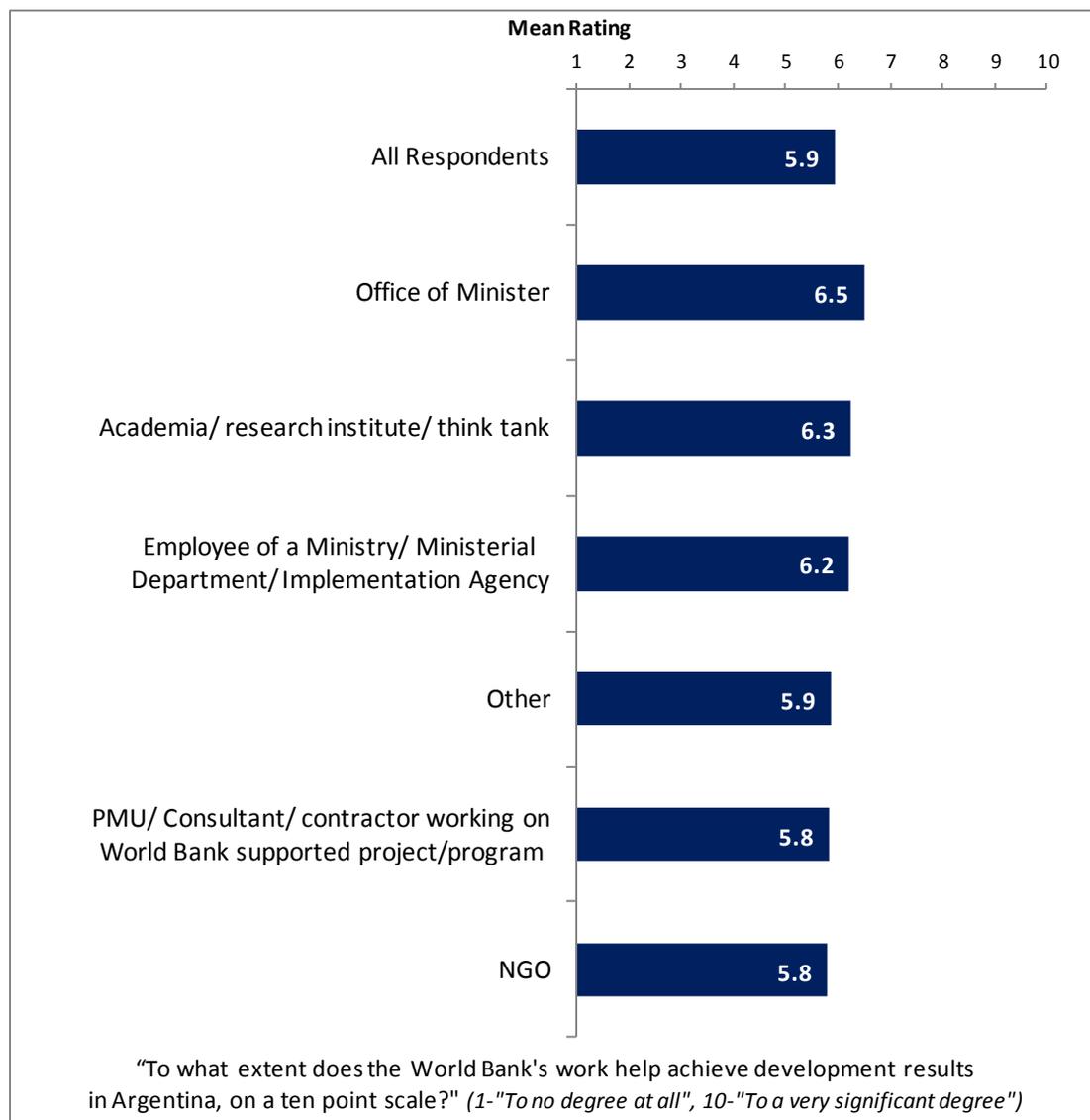
- Across all respondents, ratings of the World Bank's overall effectiveness in Argentina received a mean rating of 6.2; this was statistically similar to the mean rating received in the FY '10 country survey (6.2), but significantly higher than the mean rating received in the FY '05 country survey (5.6).
- Respondents across all stakeholder groups and both geographic locations had statistically similar ratings.



V. Overall Attitudes toward the World Bank (continued)

Achieving Development Results (*Indicator Question*)

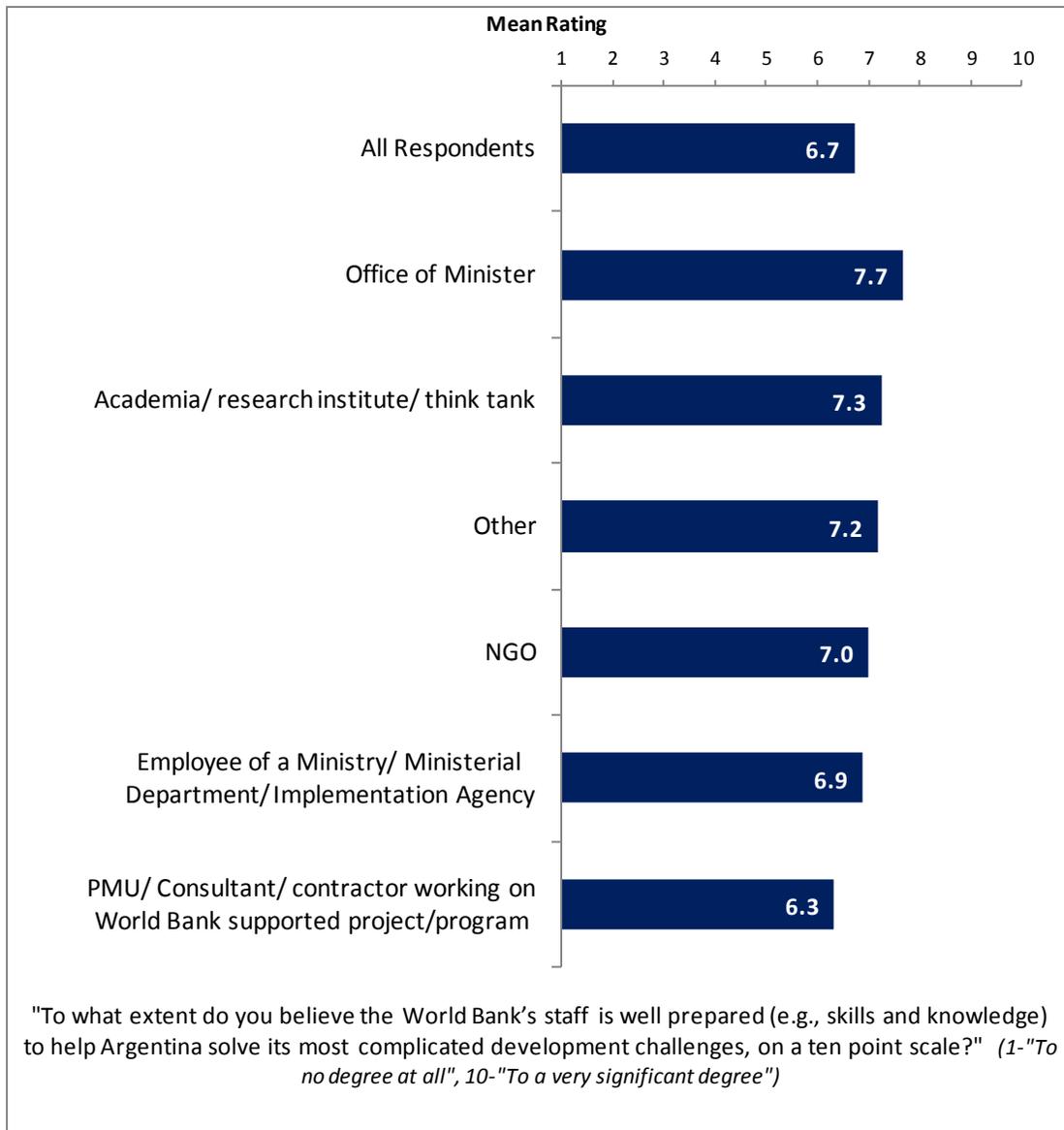
- Respondents across all stakeholder groups and both geographic locations had statistically similar ratings for the World Bank helping achieve development results in Argentina.



V. Overall Attitudes toward the World Bank (continued)

Staff Preparedness (*Indicator Question*)

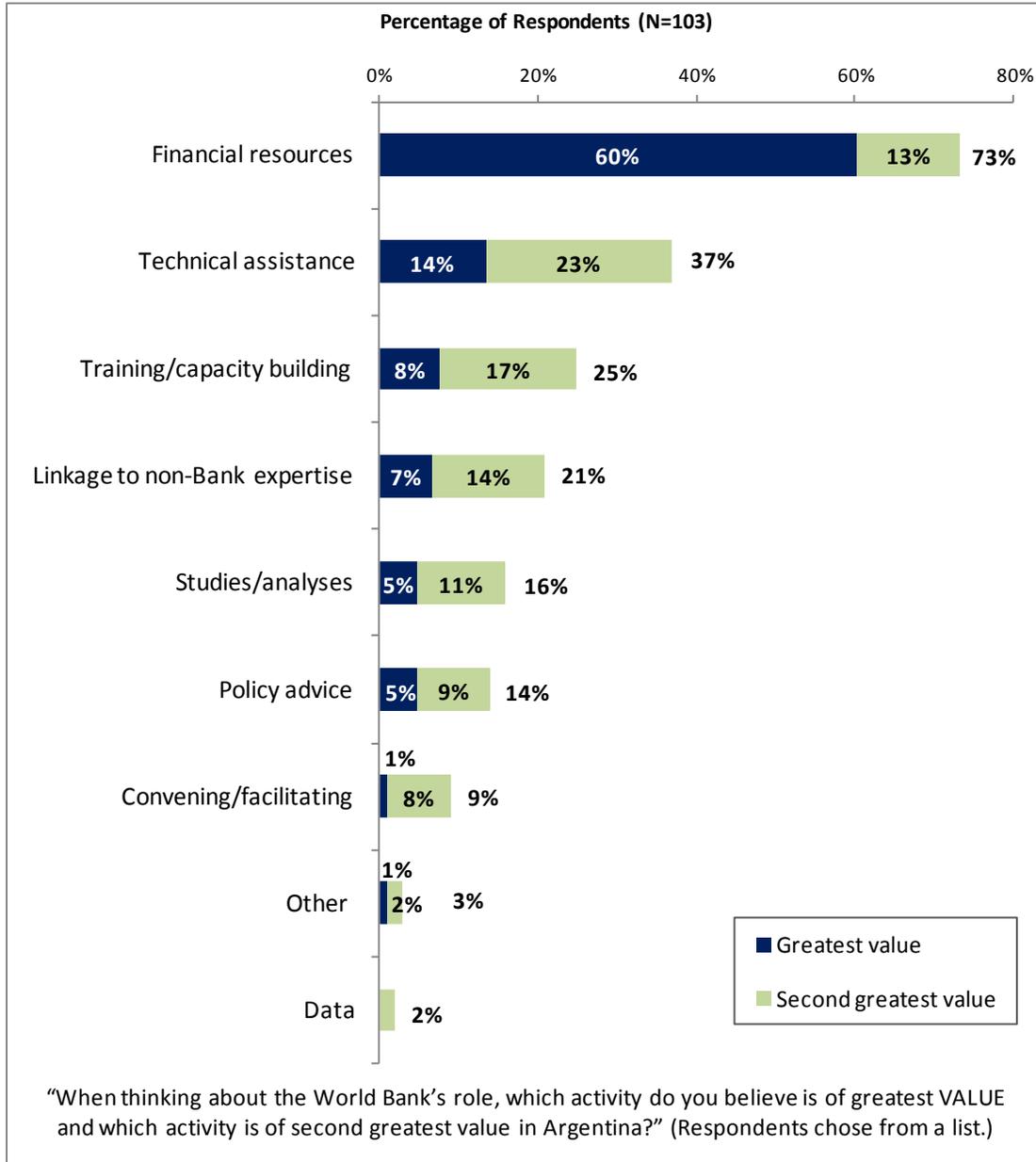
- Respondents across all stakeholder groups and both geographic locations had statistically similar ratings for the World Bank's staff being well prepared to help Argentina solve its most complicated development challenges.



V. Overall Attitudes toward the World Bank (continued)

Greatest Value

- Respondents in the FY '10 country survey* indicated that the Bank's greatest values to Argentina were lending when others won't (49%) and financial resources (46%).

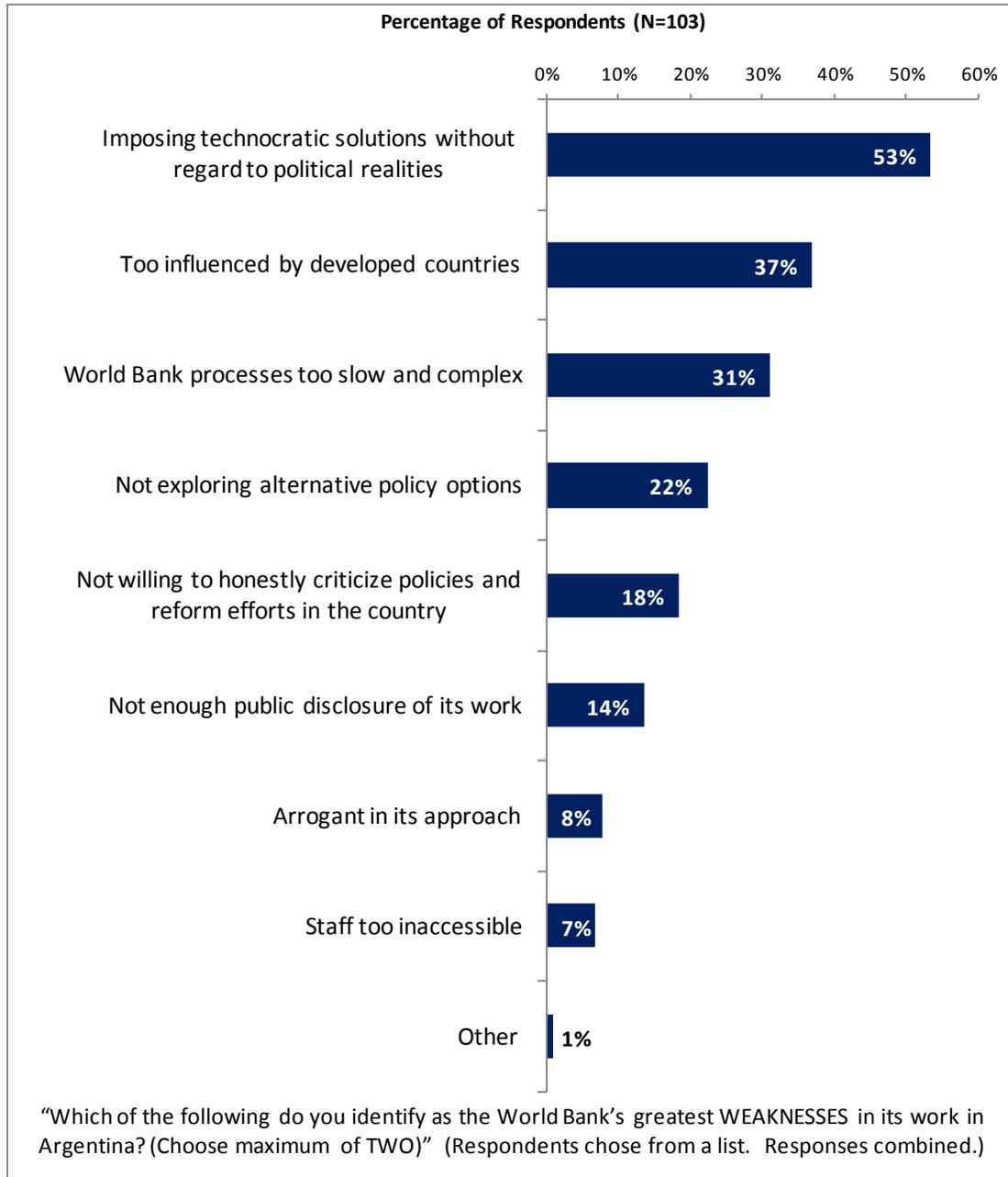


*Not all of the response options provided in the FY '12 survey were provided in the FY '10 survey.

V. Overall Attitudes toward the World Bank (continued)

Greatest Weakness

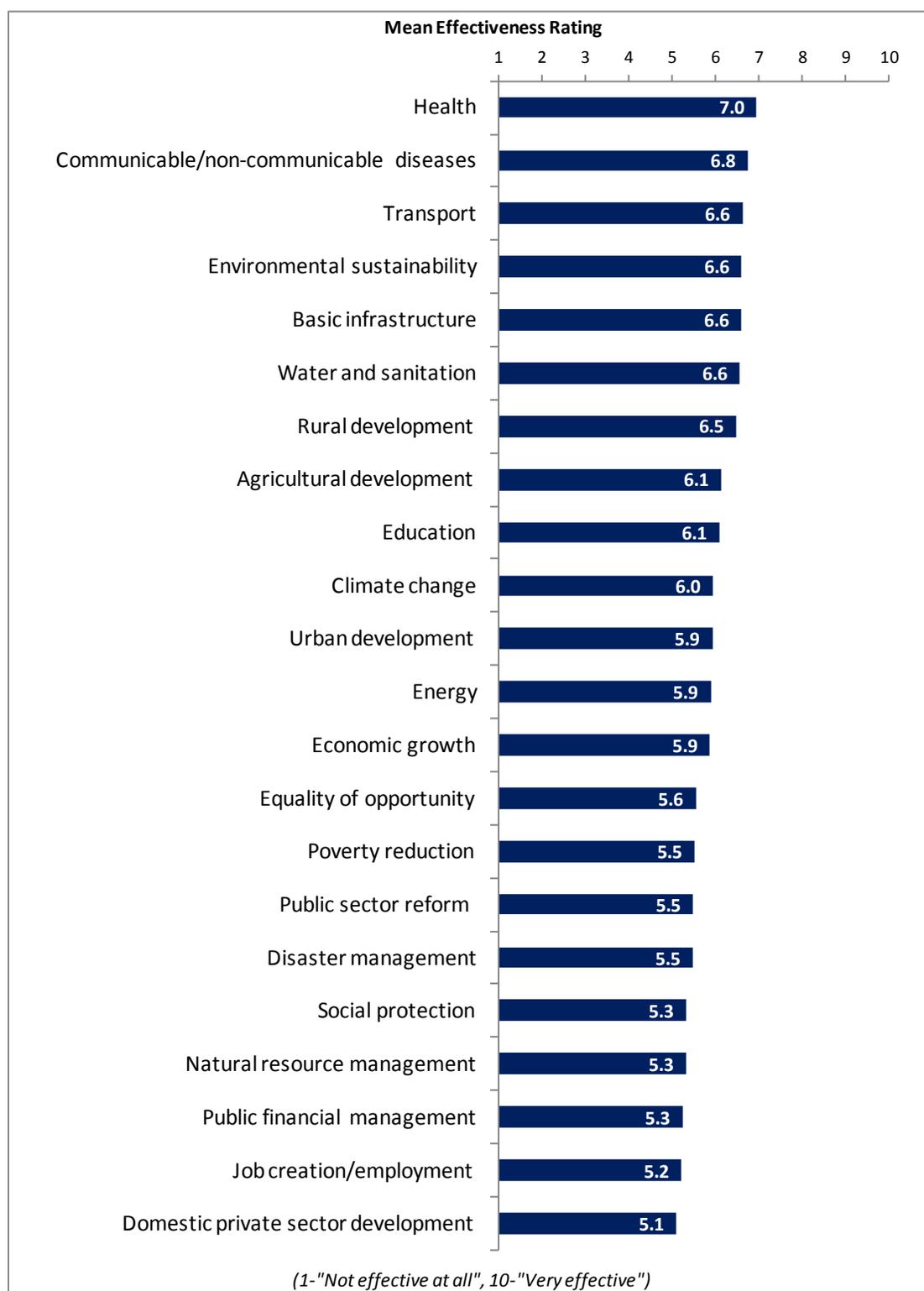
- Respondents in the FY '10 survey* indicated that the Bank's greatest weaknesses in its work were not exploring alternative policy options (53%), being too bureaucratic in its operational policies and procedures (51%), and imposing technocratic solutions without regard to political realities (50%) in Argentina.



*Not all of the response options provided in the FY '12 survey were provided in the FY '10 survey.

VI. Sectoral Effectiveness

Specific Areas of Effectiveness



VI. Sectoral Effectiveness (continued)

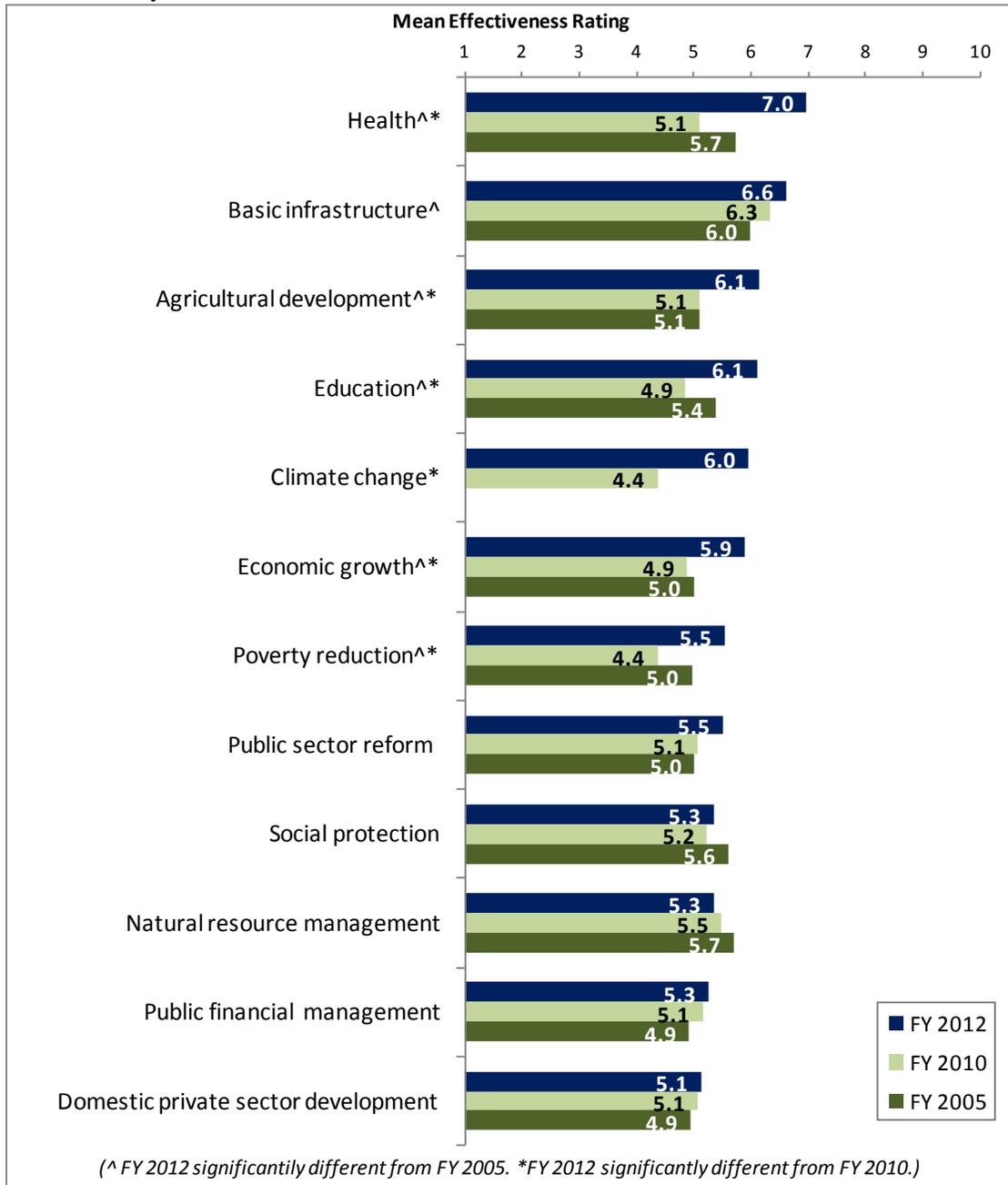
Specific Areas of Effectiveness (continued)

- There were no significant stakeholder differences in their ratings of the Bank's effectiveness across these twenty-two areas, except "Public sector reform". Employees of ministries/ministerial departments/implementation agencies had significantly lower ratings than respondents from NGOs.
- There were no significant differences in ratings of the Bank's effectiveness across geographic locations, except "Natural resource management". Respondents from provinces had significantly higher ratings than respondents from Buenos Aires.
- Responses across all stakeholder groups, geographic locations, and country surveys can be found in the Appendices.

VI. Sectoral Effectiveness (continued)

Specific Areas of Effectiveness (continued)

- Respondents in this year’s country survey gave significantly higher ratings for the Bank’s effectiveness at health, agricultural development, education, climate change, economic growth, and poverty reduction compared to respondents in the FY ’10 country survey. Respondents in this year’s country survey also gave significantly higher ratings for the Bank’s effectiveness at health, basic infrastructure, agricultural development, education, economic growth, and poverty reduction compared to respondents in the FY ’05 country survey.



VI. Sectoral Effectiveness (continued)

Drivers of Effectiveness

To determine the key drivers of respondents' ratings of the Bank's overall effectiveness and ratings of its ability to help achieve development results in Argentina, bivariate correlational analyses were conducted using respondents' ratings of the twenty-two specific areas of effectiveness.

Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the Bank's overall effectiveness or ratings of its ability to help achieve development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the Bank's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the Bank's ability to help achieve development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the Bank's overall effectiveness or perceptions of the Bank's ability to help achieve development results.

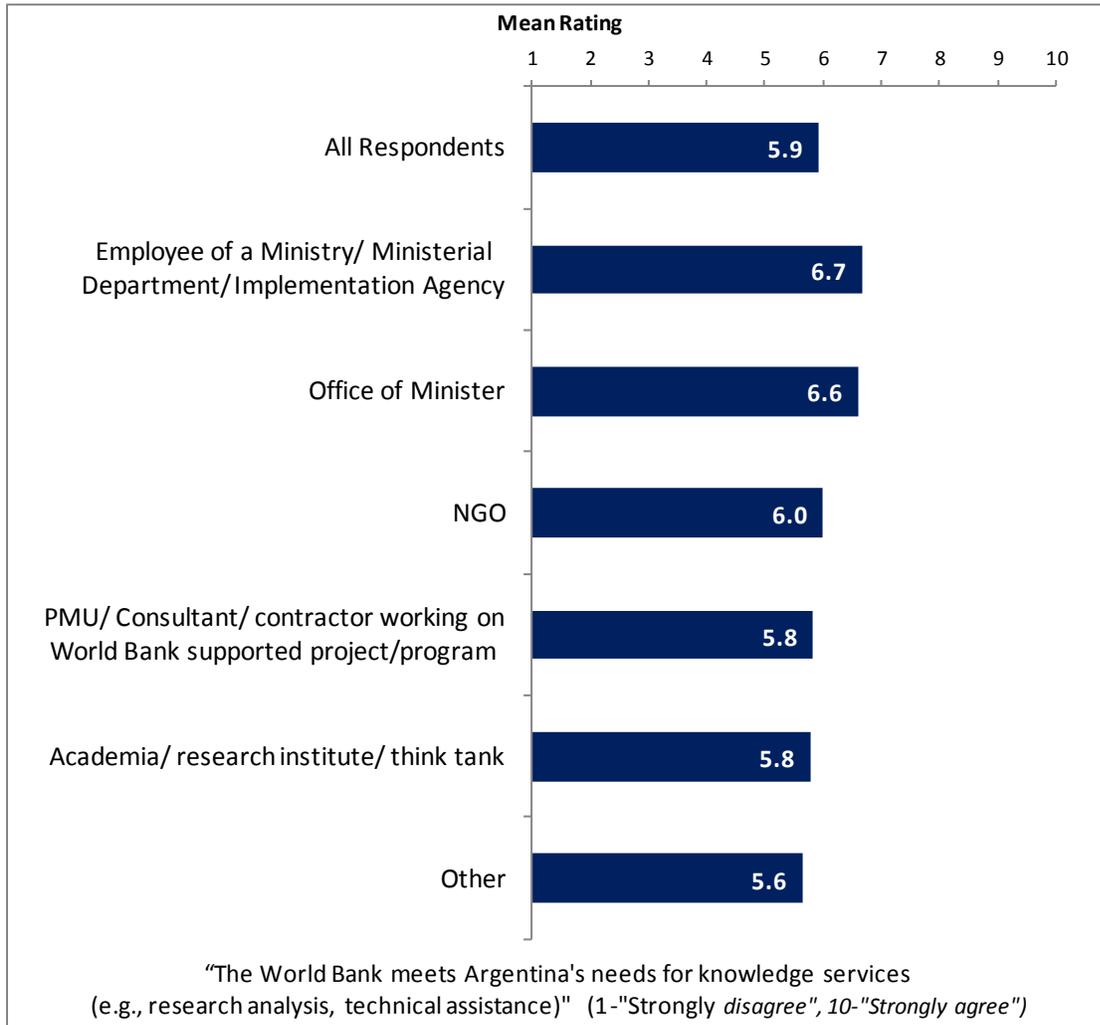
- Overall Effectiveness: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the Bank's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the Bank's overall effectiveness in Argentina. The areas determined to be key drivers from these analyses were:
 - The Bank's effectiveness at economic growth;
 - The Bank's effectiveness at natural resource management;
 - The Bank's effectiveness at public sector reform;
 - The Bank's effectiveness at domestic private sector development; and
 - The Bank's effectiveness at public financial management.

- Achieving Development Results: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the Bank's ability to help achieve development results in Argentina, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the Bank's ability to help achieve development results. The areas determined to be key drivers from these analyses were:
 - The Bank's effectiveness at domestic private sector development;
 - The Bank's effectiveness at economic growth;
 - The Bank's effectiveness at natural resource management; and
 - The Bank's effectiveness at social protection.

VII. World Bank Knowledge and Instruments

Knowledge: Meeting Argentina’s Knowledge Needs (*Indicator Question*)

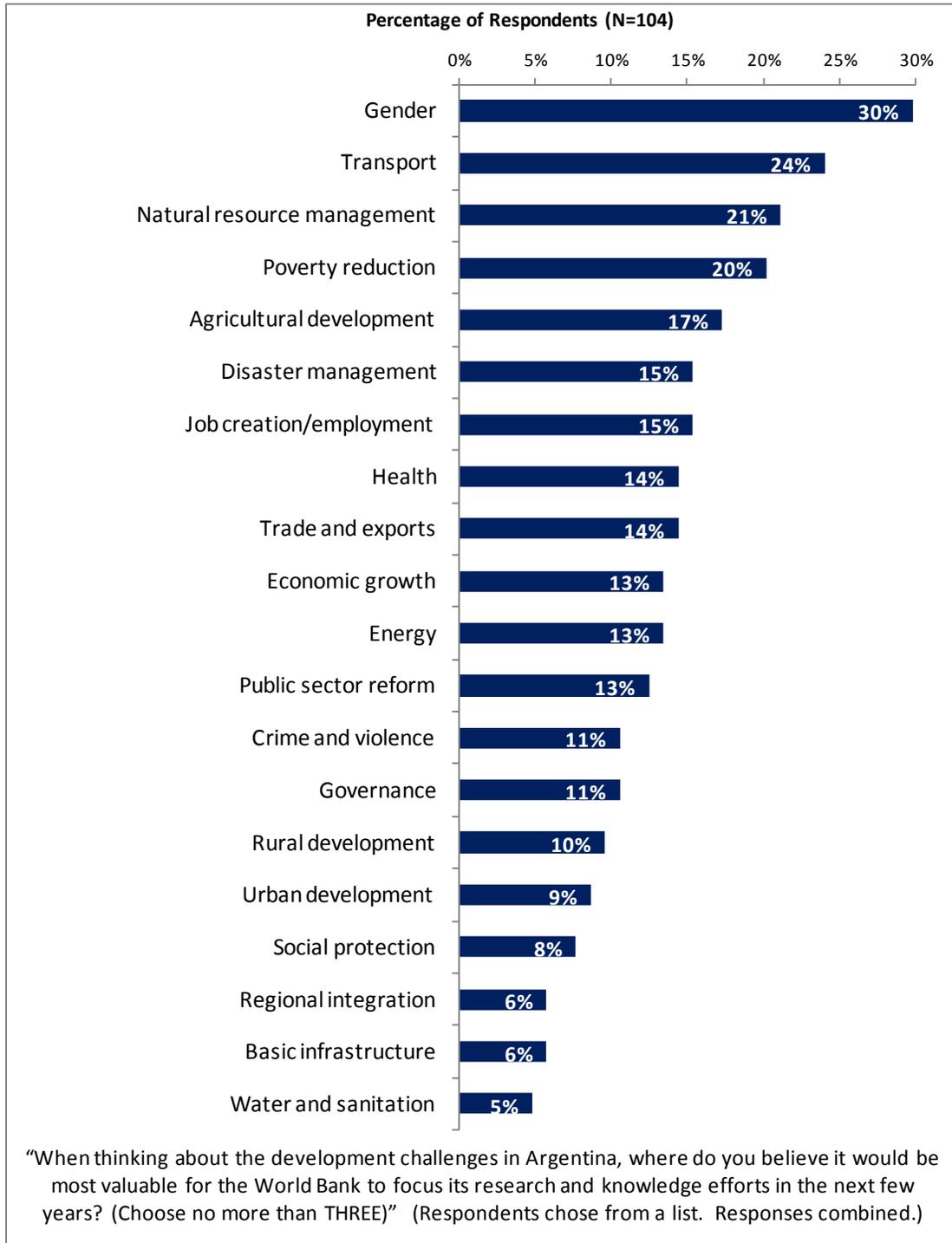
- Respondents across all stakeholder groups and both geographic locations had statistically similar ratings for the World Bank meeting Argentina’s needs for knowledge services.



VII. World Bank Knowledge and Instruments (continued)

Knowledge: Focusing Bank Research

- Respondents in the FY '10 country survey indicated that it would be most valuable for the Bank to focus on education (33%) and poverty (29%) in Argentina.

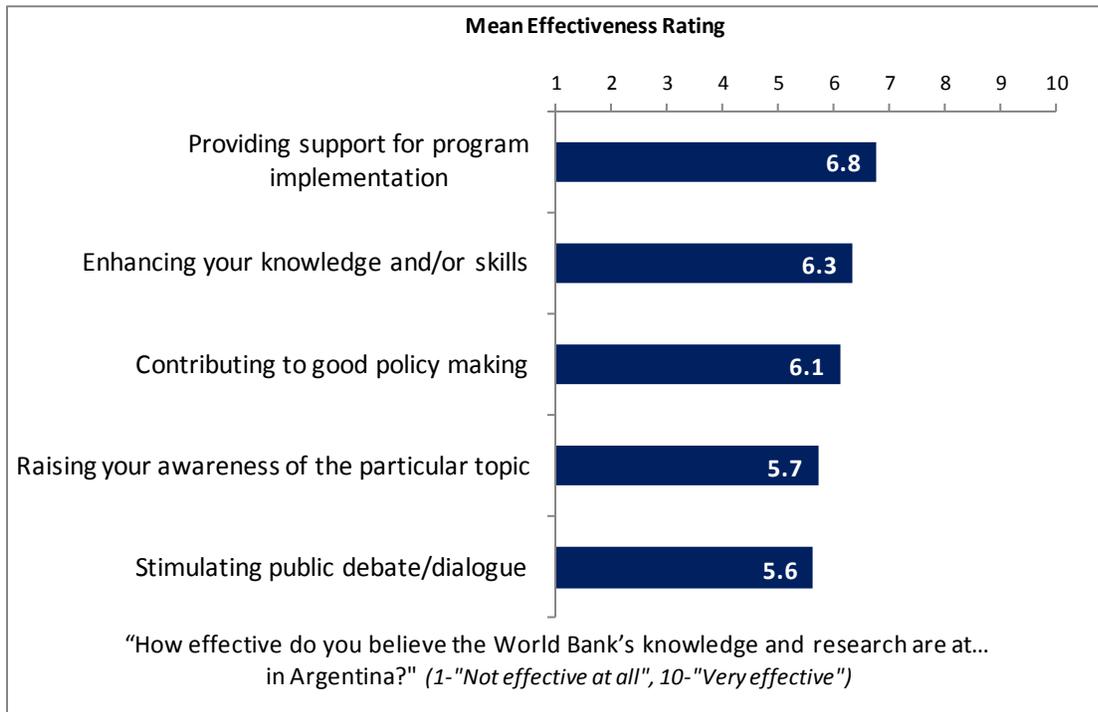


*Not all of the response options provided in the FY '12 survey were provided in the FY '10 survey.

VII. World Bank Knowledge and Instruments (continued)

Knowledge: Effectiveness

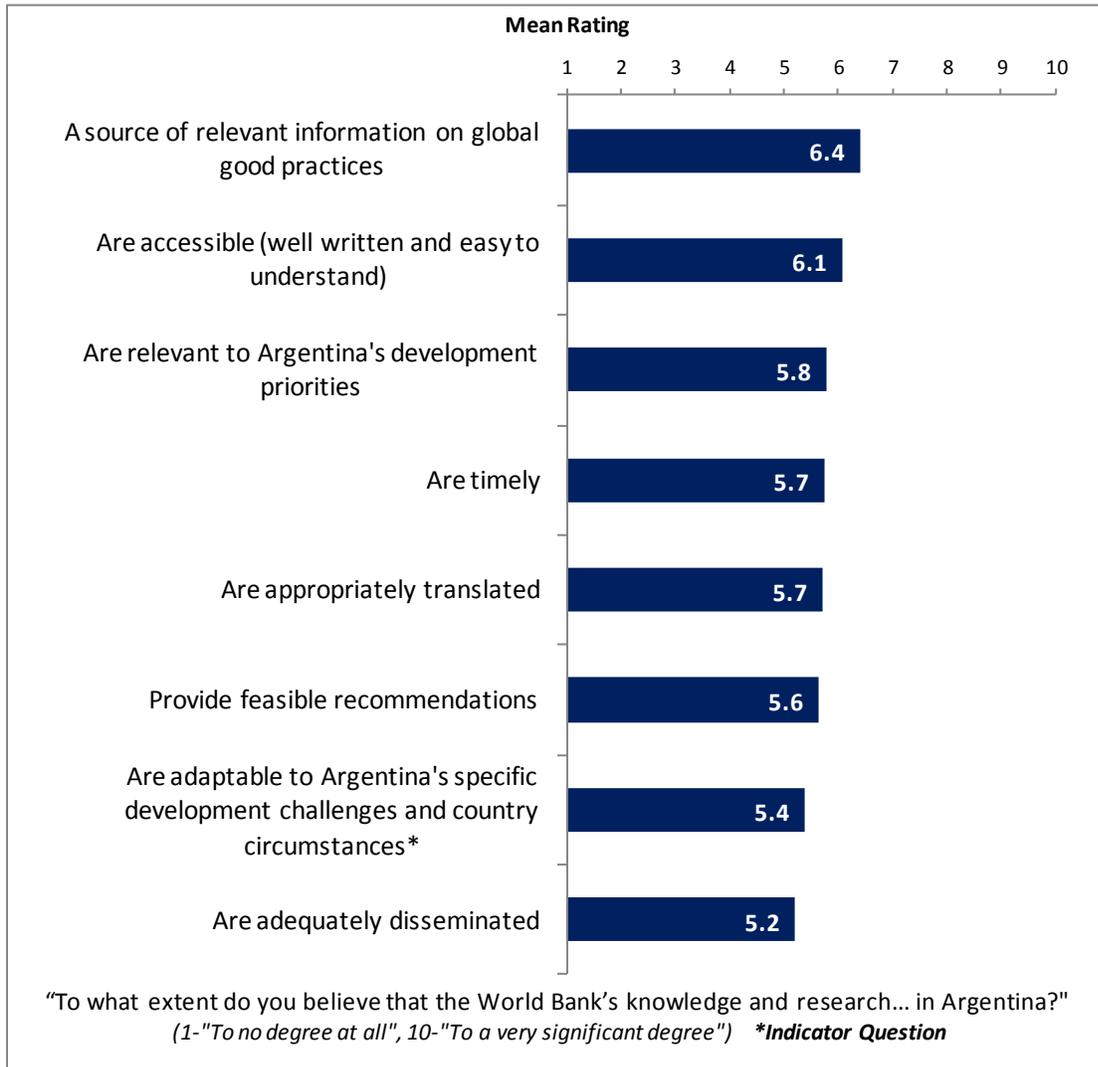
- Respondents across all stakeholder groups and both geographic locations had statistically similar ratings for the World Bank's knowledge and research effectiveness at all five of these aspects.



VII. World Bank Knowledge and Instruments (continued)

Knowledge: Qualities

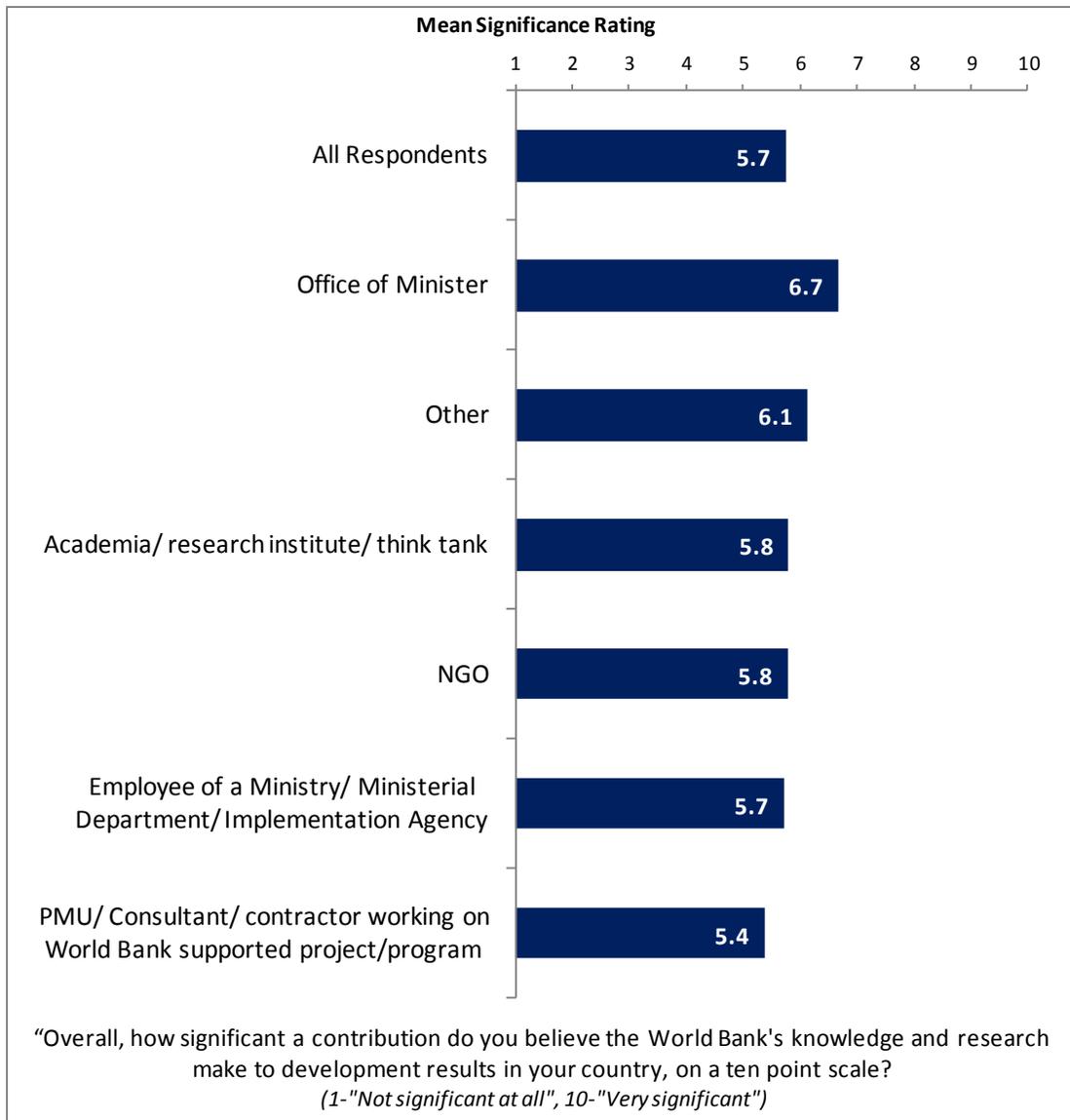
- Respondents across all stakeholder groups and both geographic locations had statistically similar ratings for these qualities of the World Bank's knowledge and research.



VII. World Bank Knowledge and Instruments (continued)

Knowledge: Contribution (*Indicator Question*)

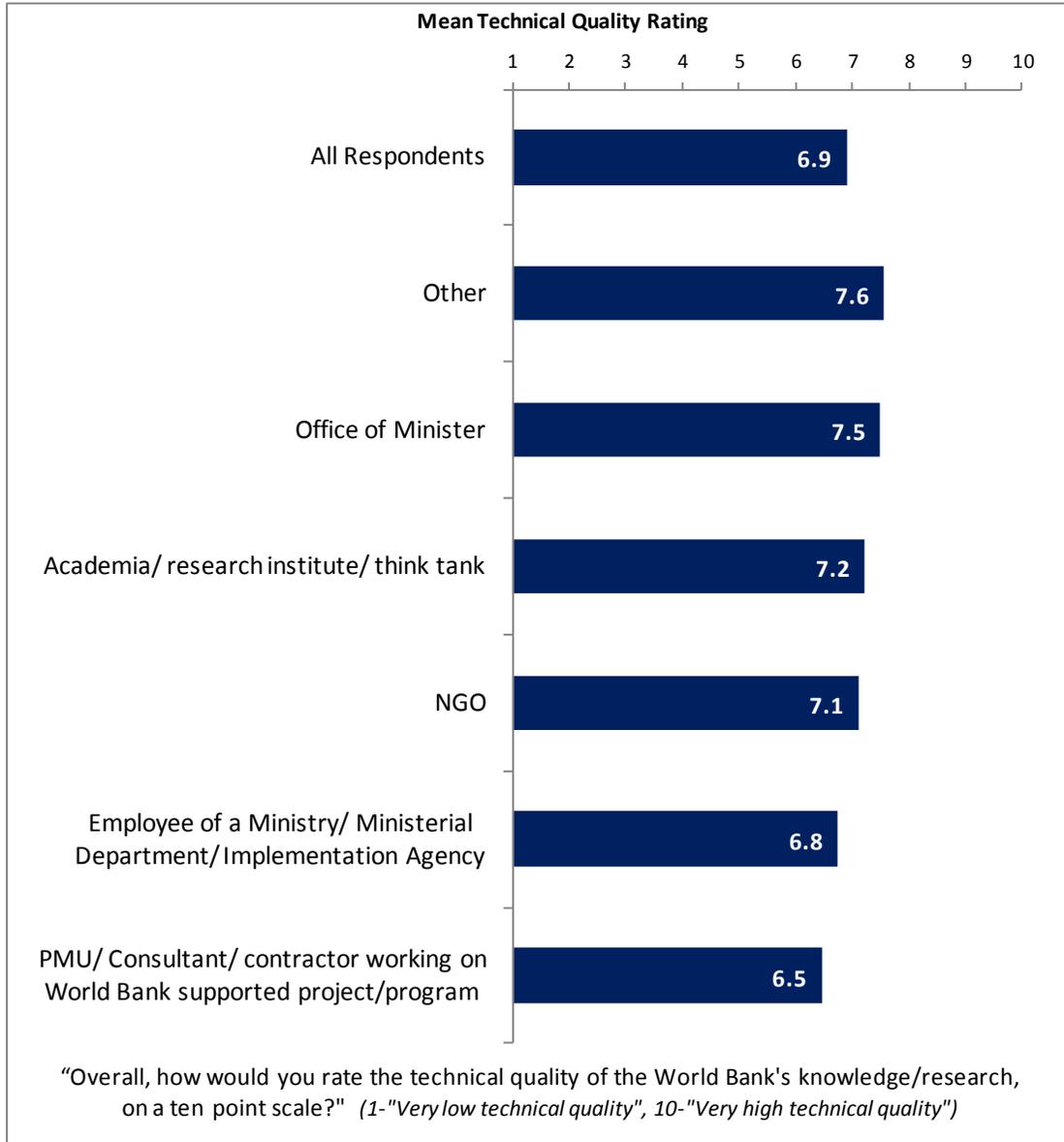
- Respondents across all stakeholder groups and both geographic locations had statistically similar ratings for the significance of the contribution that the World Bank's knowledge and research make to development results in Argentina.



VII. World Bank Knowledge and Instruments (continued)

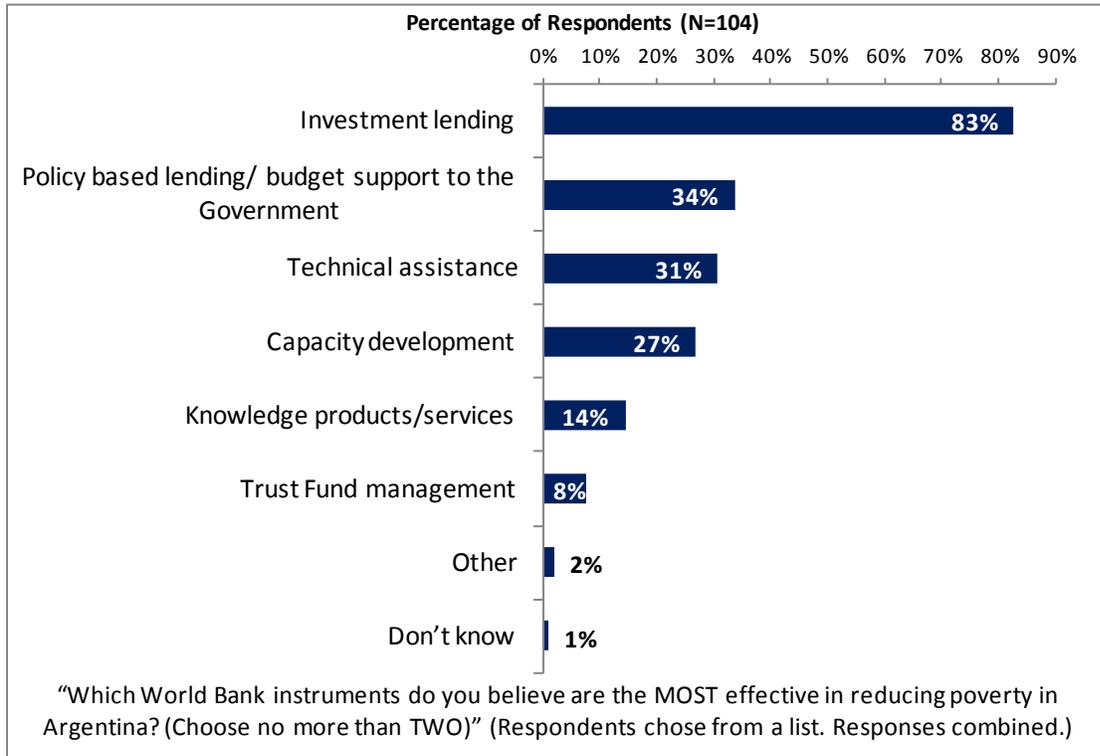
Knowledge: Technical Quality (*Indicator Question*)

- Respondents across all stakeholder groups and both geographic locations had statistically similar ratings for the technical quality of the World Bank's knowledge and research.

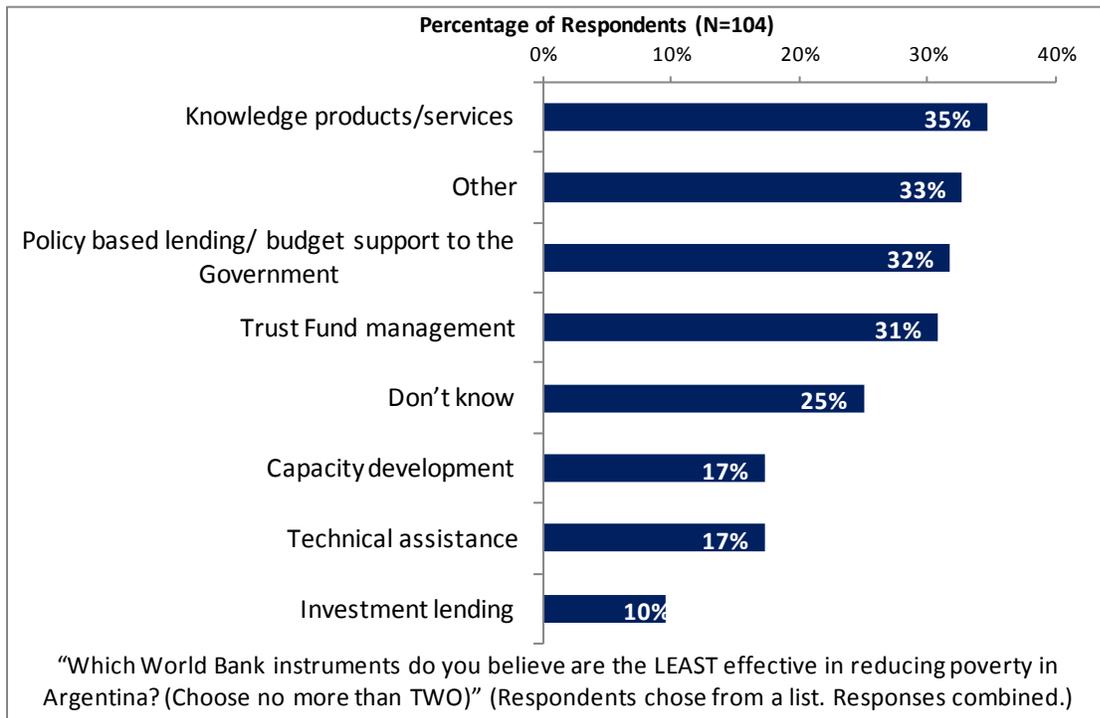


VII. World Bank Knowledge and Instruments (continued)

Instruments: Most Effective



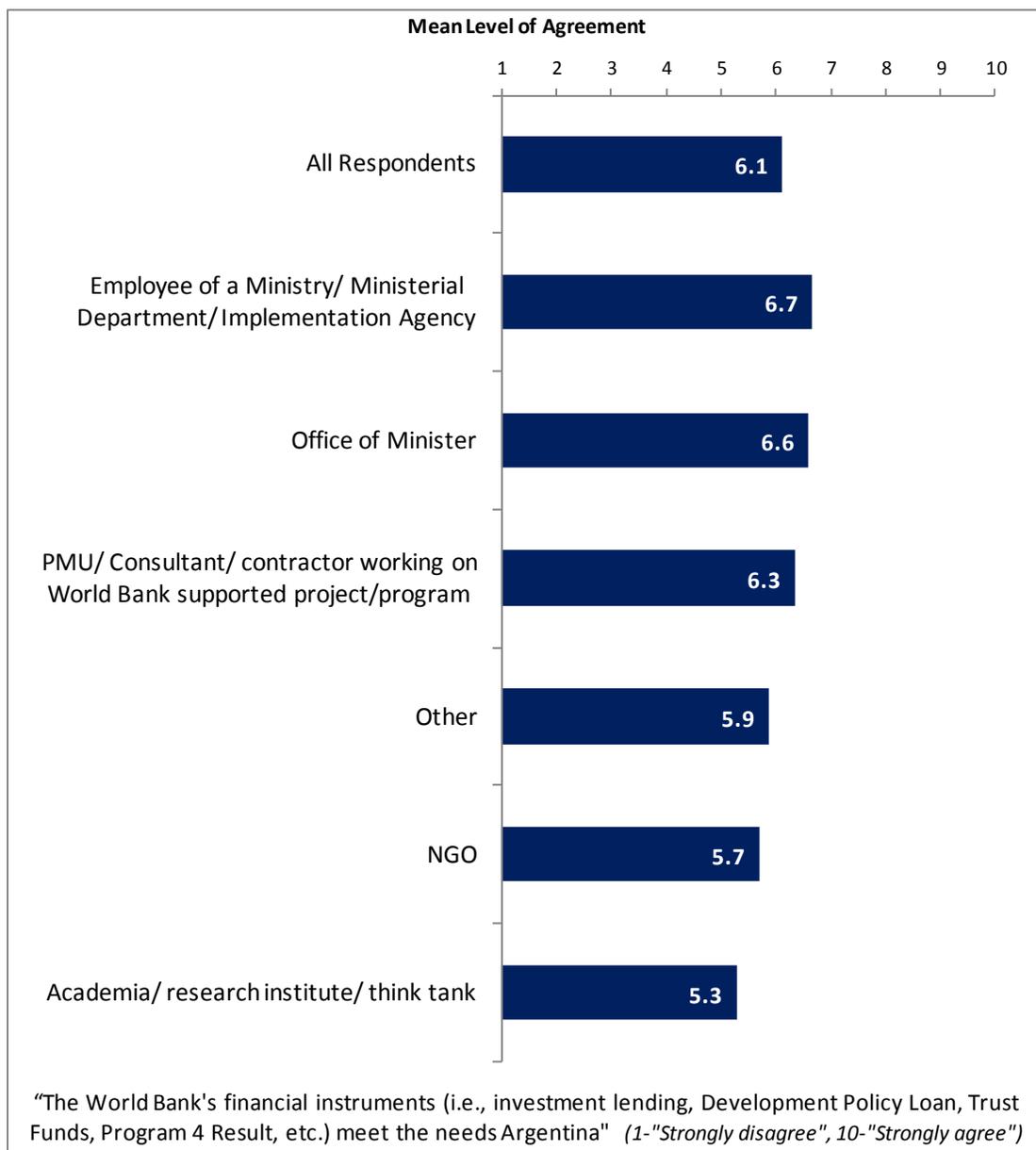
Instruments: Least Effective



VII. World Bank Knowledge and Instruments (continued)

Instruments: Meeting Argentina's Needs (*Indicator Question*)

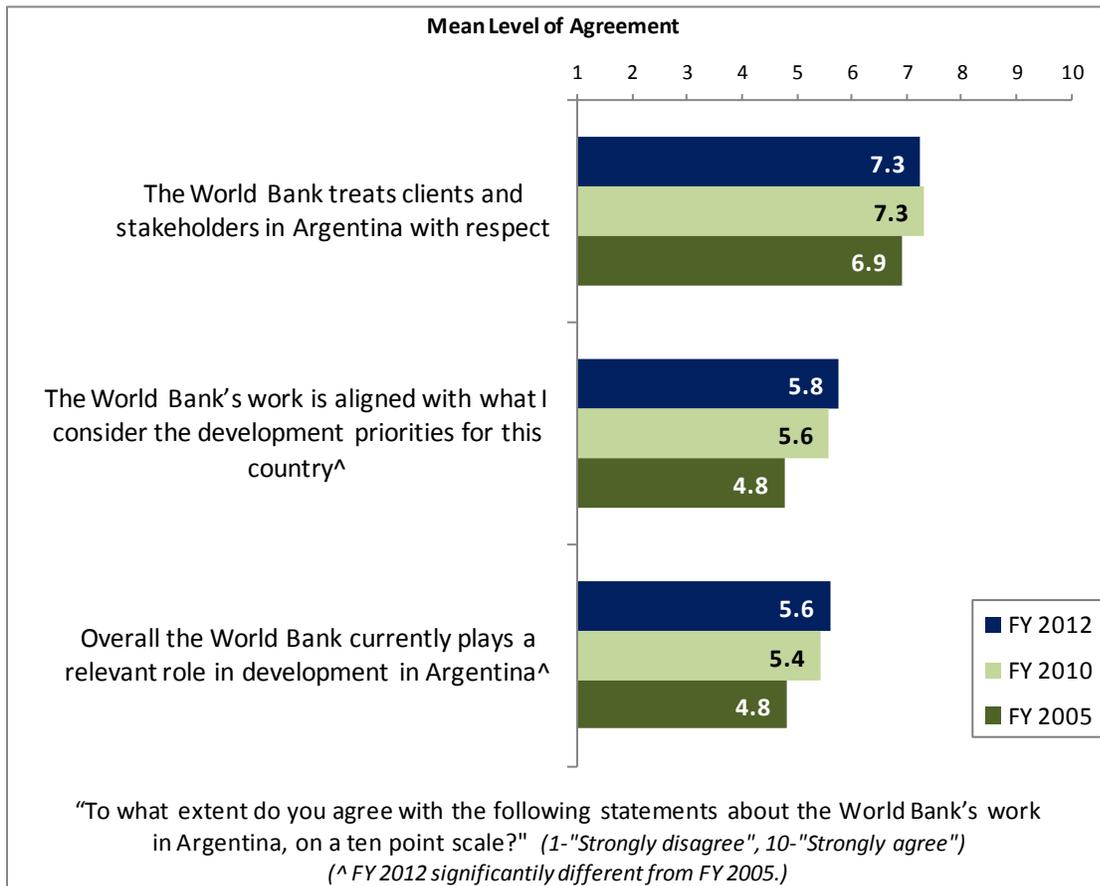
- Respondents across all stakeholder groups and both geographic locations had statistically similar levels of agreement that the Bank's financial instruments meet Argentina's needs.



VIII. How the World Bank Operates

The World Bank’s Work in Argentina

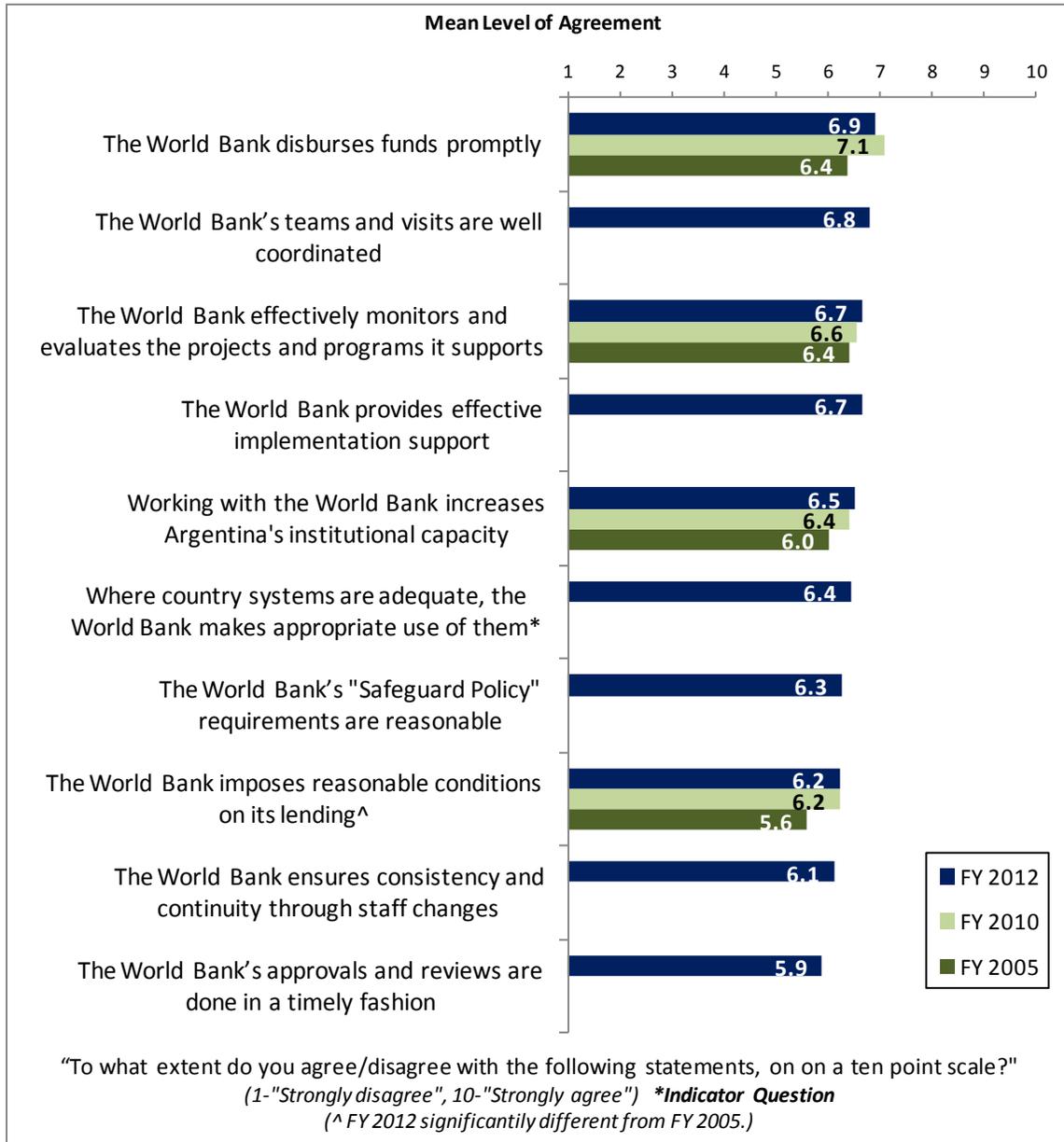
- Respondents in this year’s country survey had significantly higher levels of agreement that the Bank is aligned with respondents’ development priorities, and that the Bank plays a relevant role in Argentina’s development compared to respondents from the FY ’05 country survey.
- Respondents across all stakeholder groups and both geographic locations had statistically similar levels of agreement in this year’s country survey.



VIII. How the World Bank Operates (continued)

Overall Perceptions

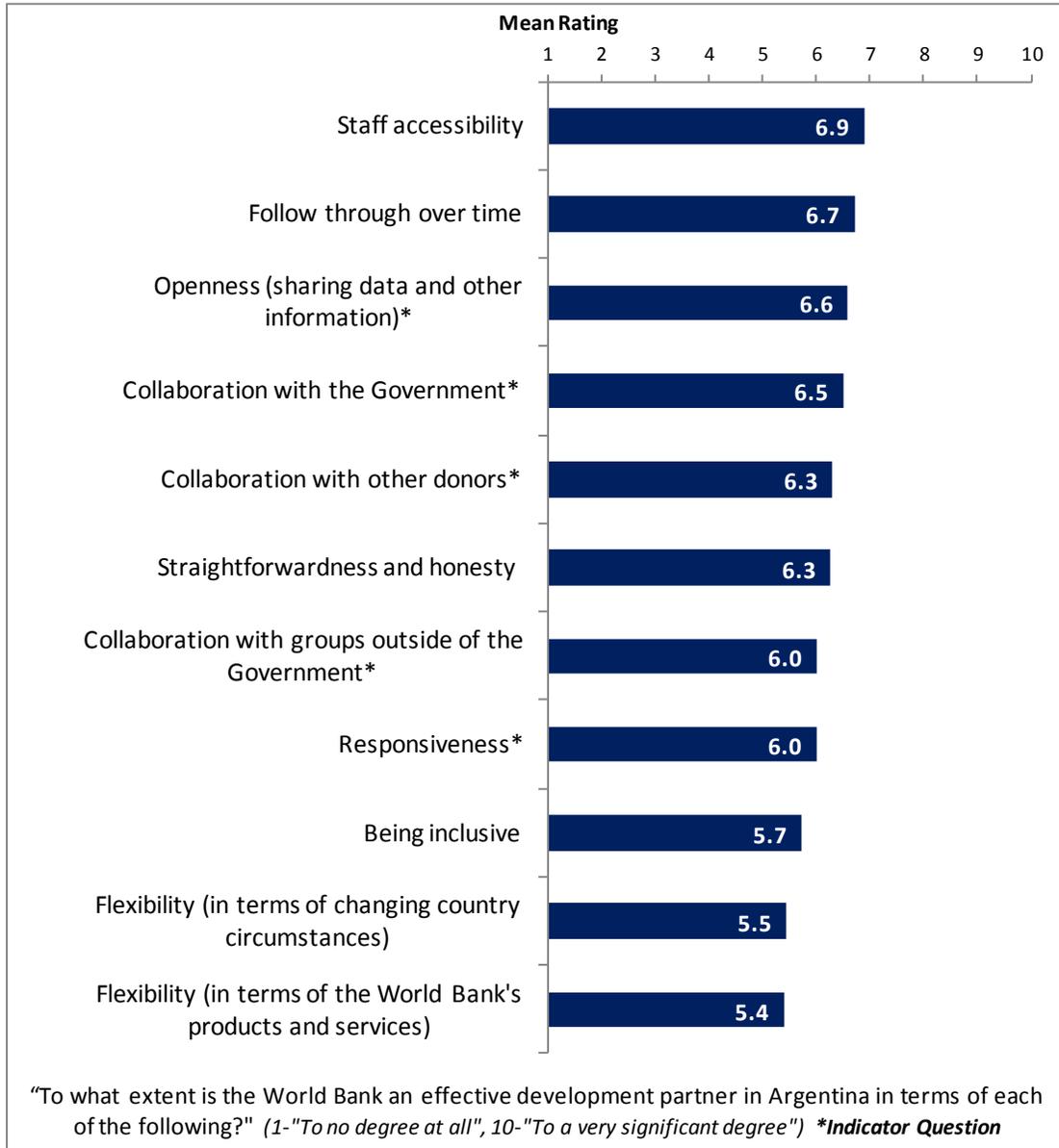
- Respondents in this year’s country survey had significantly higher levels of agreement that the World Bank imposes reasonable conditions on its lending compared to respondents from the FY ’05 country survey.
- Respondents across all stakeholder groups and both geographic locations had statistically similar levels of agreement in this year’s country survey.



VIII. How the World Bank Operates (continued)

The World Bank as an Effective Development Partner

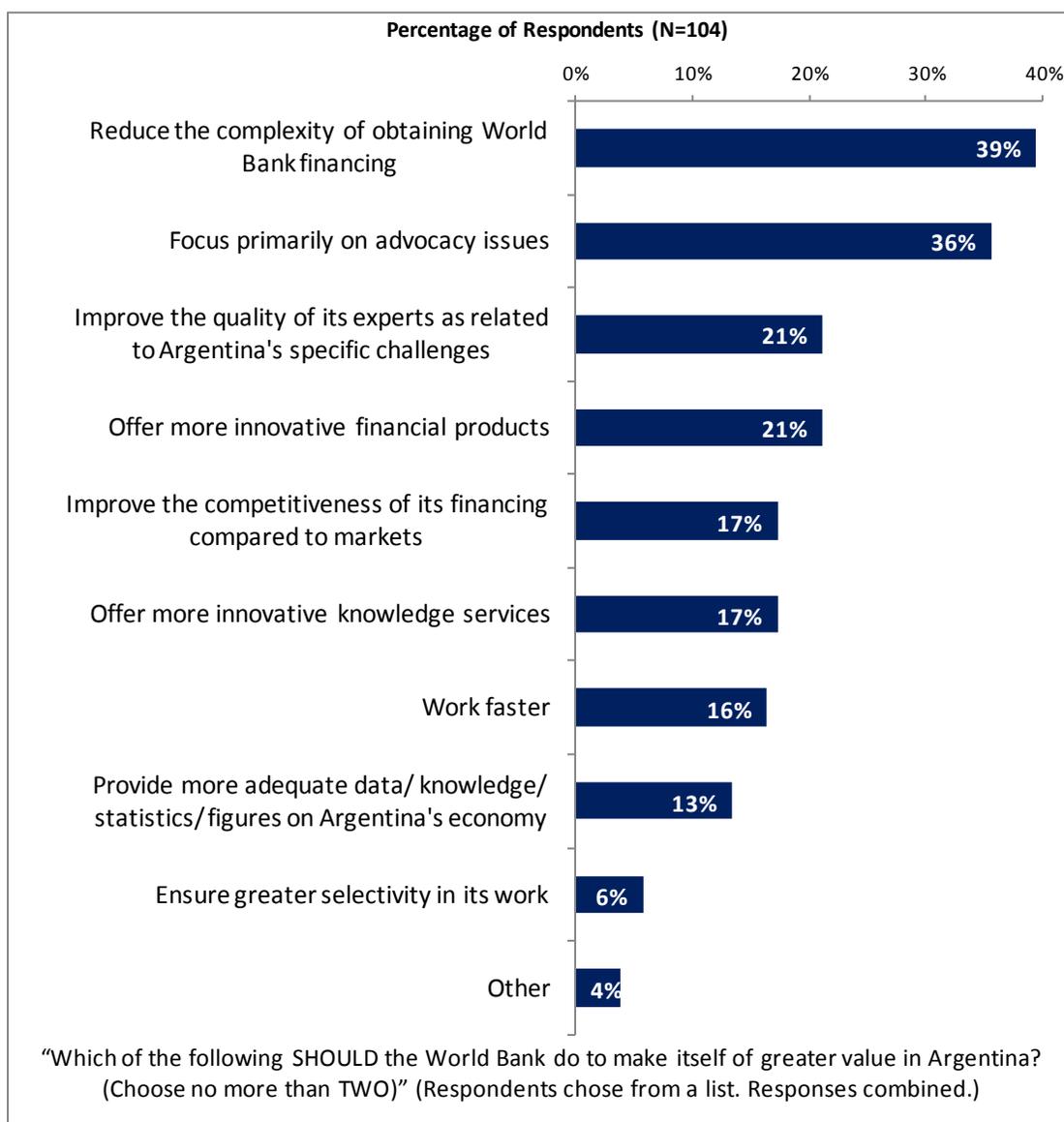
- Respondents across all stakeholder groups and both geographic locations had statistically similar ratings for all of these aspects of the Bank being an effective development partner.



IX. The Future Role of the World Bank in Argentina

Making the Bank of Greater Value

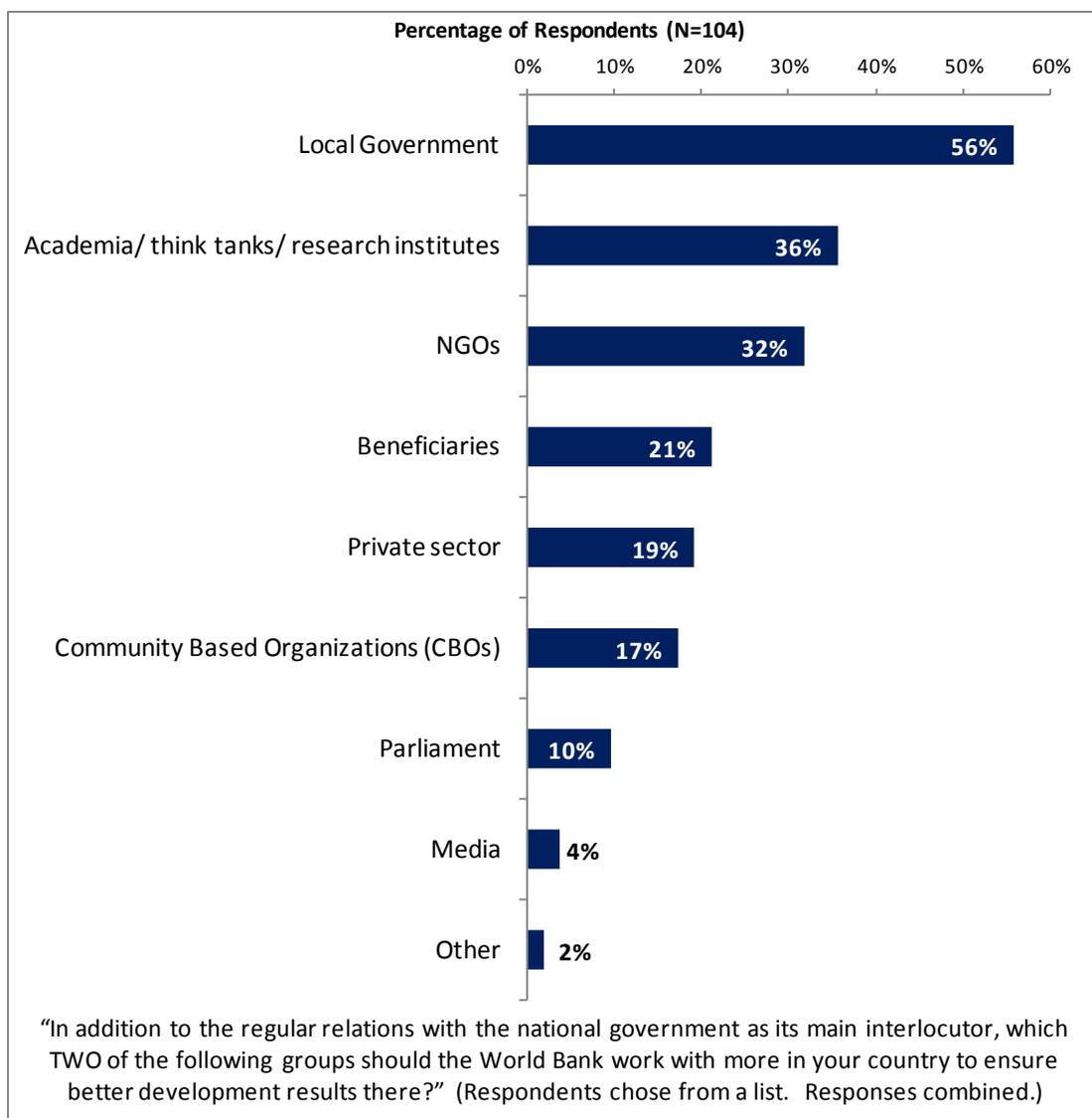
- Respondents in the FY '10 country survey also indicated that the World Bank should reduce the complexity of obtaining Bank financing (26%) and focus primarily on advice and advocacy issues (22%) as top priorities for the Bank in making itself of greater value in Argentina.



IX. The Future Role of the World Bank in Argentina (continued)

Collaborating in Argentina

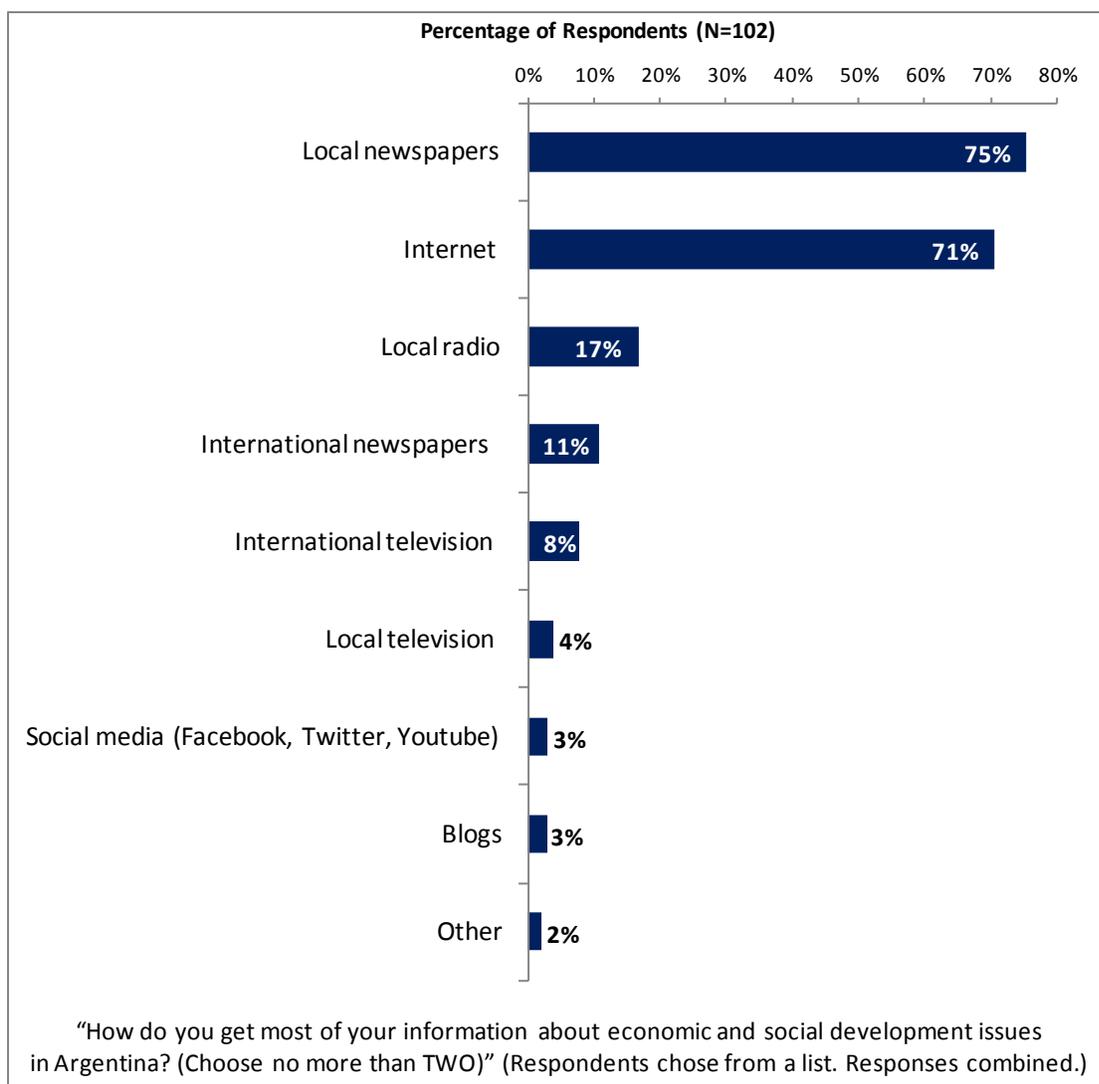
- Respondents indicated that the World Bank should collaborate more closely with local government, academia/think tanks/research institutes, and NGOs to ensure better development results in Argentina. Majority of respondents from the Office of Minister, PMUs/consultants/contractors working on Bank supported projects/programs, and employees of ministries/ministerial departments/implementation agencies indicated that the Bank should collaborate more with local government. Respondents from NGOs and academia/think tanks/research institutes tended to indicate that the Bank should work more with NGOs and academia/think tanks/research institutes.
- Respondents in the FY '10 country survey also indicated local government (51%) as a top group, which the World Bank should work with more closely.



X. Communication and Openness

Information Sources

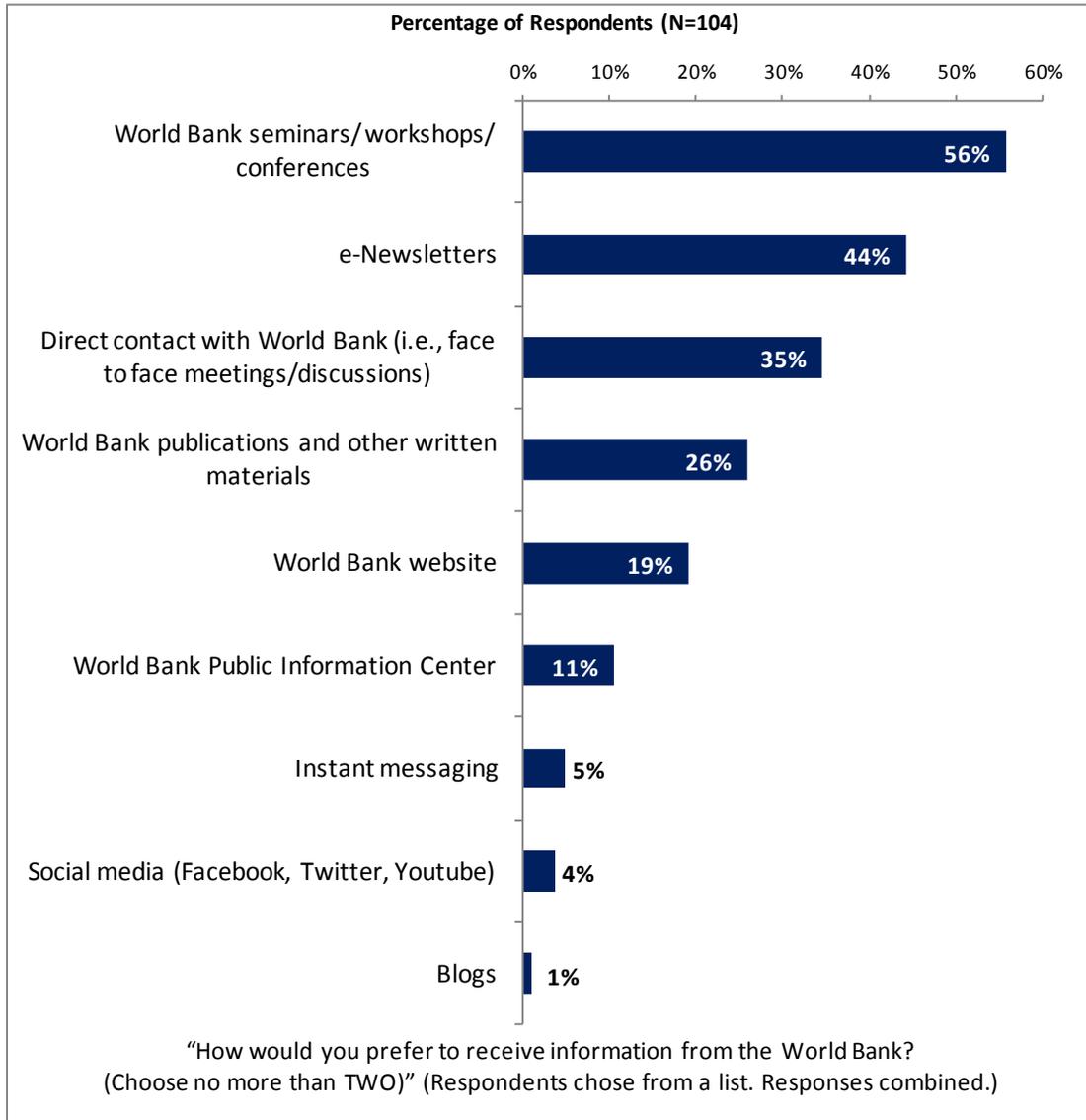
- Respondents in the FY '10 country survey* indicated that they got most of their information about economic and social development issues in Argentina from local newspapers (57%) and the Internet (56%).



*Not all of the response options provided in the FY '12 survey were provided in the FY '10 survey.

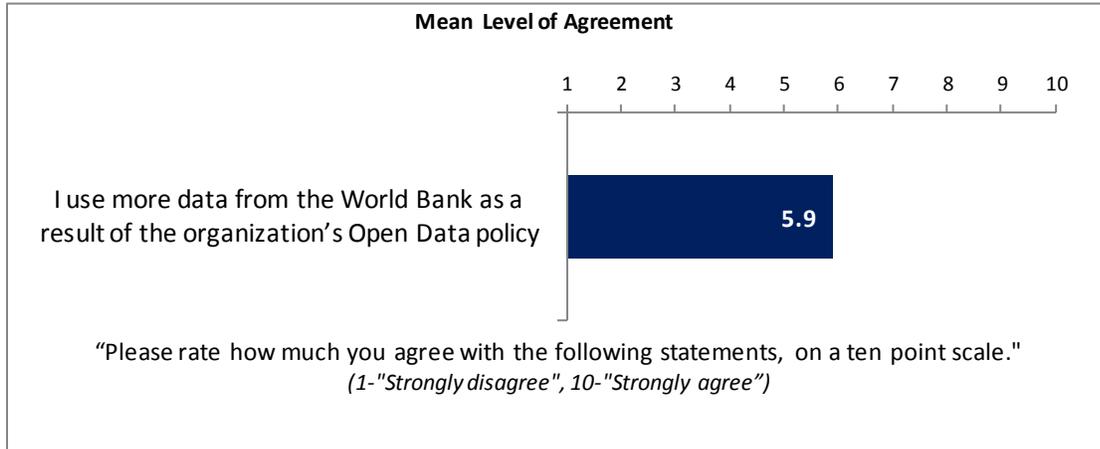
X. Communication and Openness (continued)

Information Sources (continued)



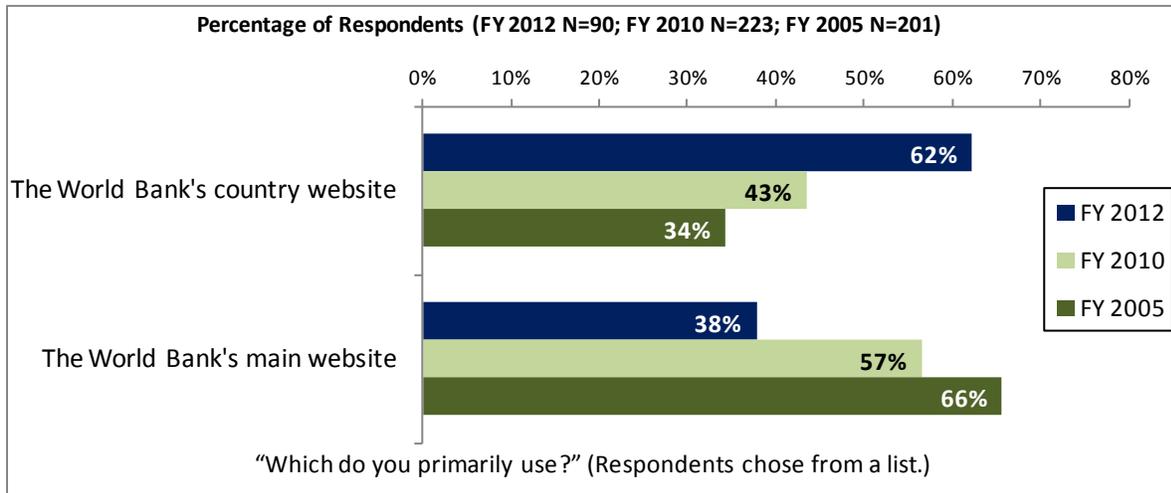
X. Communication and Openness (continued)

Access to Information



Website Usage

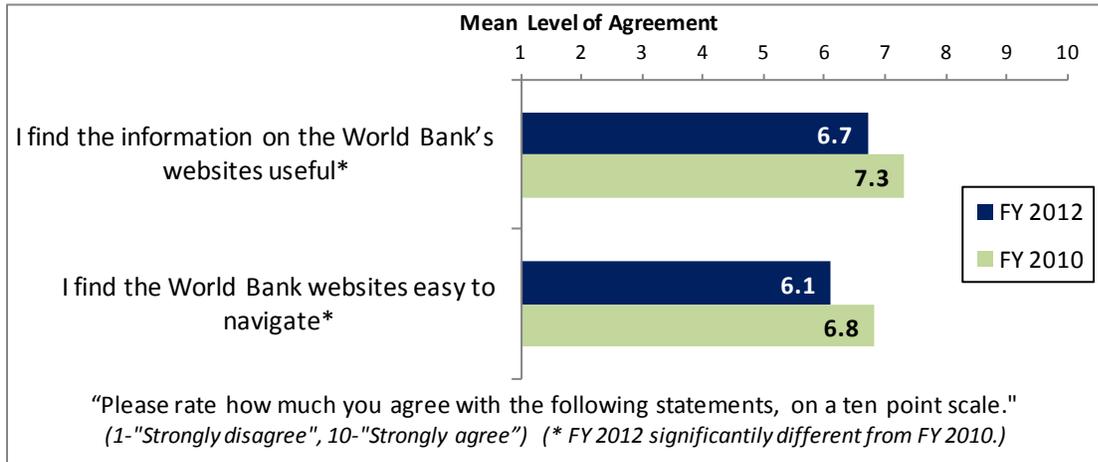
- Significantly higher number of respondents in this year's country survey indicated that they used the World Bank's country website compared to respondents in the FY '10 and FY '05 country surveys.



X. Communication and Openness (continued)

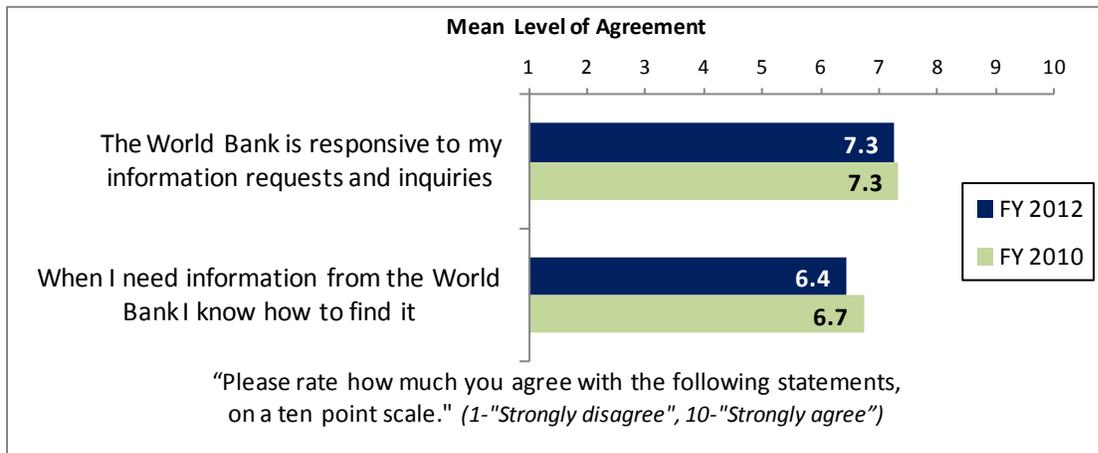
Website Evaluation

- Respondents in this year’s country survey had significantly lower levels of agreement that they find the information on Bank websites useful and that Bank websites are easy to navigate compared to respondents in the FY ’10 country survey.



Information Sharing

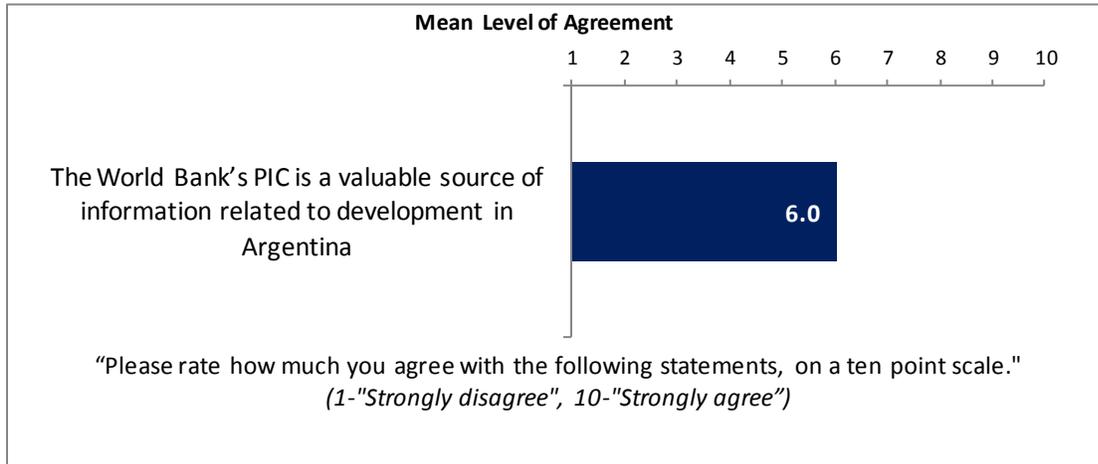
- Respondents from Buenos Aires (7.0) had significantly lower levels of agreement that the World Bank is responsive to their information requests and inquiries compared to respondents from provinces (8.3) in this year’s country survey.



X. Communication and Openness (continued)

Public Information Centers (PICs)

- Respondents from NGOs (7.7) and academia/think tanks/research institutes (7.4) had significantly higher levels of agreement that the World Bank's PIC is a valuable source of information related to development in Argentina compared to respondents from PMUs/consultants/contractors working on Bank supported projects/programs (5.2) and respondents from the Office of Minister (5.5).



XI. Appendices

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ARGENTINA



Appendix A: Responses to All Questions across All Respondents (N=104)

A. General Issues facing Argentina

| 1. In general would you say that Argentina is headed in...? | Percentage of Respondents (N=98) |
|---|----------------------------------|
| The right direction | 46.9% |
| The wrong direction | 24.5% |
| Not sure | 28.6% |

| 2. When considering development priorities, which ONE development priority below is the most important in Argentina? Which ONE is the second most important priority? Which ONE is the third most important priority? | Percentage of Respondents (N=103) | | | |
|---|-----------------------------------|--------------------------------------|--------------------------------------|-----------------|
| | <i>Most Important</i> | <i>2nd Most Important</i> | <i>3rd Most Important</i> | <i>Combined</i> |
| Poverty reduction | 18.4% | 15.5% | 9.7% | 43.7% |
| Equality of opportunity | 24.3% | 5.8% | 7.8% | 37.9% |
| Education | 9.7% | 8.7% | 8.7% | 27.2% |
| Economic growth | 6.8% | 12.6% | 3.9% | 23.3% |
| Governance | 6.8% | 6.8% | 7.8% | 21.4% |
| Job creation/employment | 3.9% | 5.8% | 8.7% | 18.4% |
| Crime and violence | 6.8% | 3.9% | 4.9% | 15.5% |
| Anti corruption | 5.8% | 4.9% | 3.9% | 14.6% |
| Natural resource management | 1.0% | 4.9% | 6.8% | 12.6% |
| Public financial management | 1.0% | 2.9% | 8.7% | 12.6% |
| Basic infrastructure | 1.0% | 4.9% | 4.9% | 10.7% |
| Health | 1.0% | 5.8% | 3.9% | 10.7% |
| Domestic private sector development | 0.0% | 3.9% | 4.9% | 8.7% |
| Public sector reform | 1.0% | 1.9% | 3.9% | 6.8% |
| Regional integration | 2.9% | 1.9% | 1.0% | 5.8% |
| Environmental sustainability | 3.9% | 1.9% | 0.0% | 5.8% |
| Regulatory framework | 0.0% | 1.9% | 1.9% | 3.9% |
| Rural development | 1.9% | 1.0% | 1.0% | 3.9% |
| Energy | 1.9% | 1.0% | 1.0% | 3.9% |
| Trade and exports | 0.0% | 0.0% | 2.9% | 2.9% |
| Transport | 1.0% | 1.0% | 1.0% | 2.9% |
| Foreign direct investment | 0.0% | 1.0% | 0.0% | 1.0% |
| Agricultural development | 1.0% | 0.0% | 0.0% | 1.0% |
| Water and sanitation | 0.0% | 0.0% | 1.0% | 1.0% |
| Urban development | 0.0% | 1.0% | 0.0% | 1.0% |
| Climate change | 0.0% | 0.0% | 0.0% | 0.0% |
| Gender | 0.0% | 0.0% | 0.0% | 0.0% |
| Disaster management | 0.0% | 0.0% | 0.0% | 0.0% |
| Social protection | 0.0% | 0.0% | 0.0% | 0.0% |
| Financial markets | 0.0% | 0.0% | 0.0% | 0.0% |

A. General Issues facing Argentina (continued)

| 3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Argentina? (Choose no more than THREE) | Percentage of Respondents (Responses Combined; N=104) |
|---|--|
| Environmental sustainability | 51.9% |
| Crime and violence | 42.3% |
| Trade and exports | 36.5% |
| Transport | 34.6% |
| Economic growth | 17.3% |
| Equality of opportunity | 16.3% |
| Health | 15.4% |
| Rural development | 13.5% |
| Energy | 12.5% |
| Natural resource management | 10.6% |
| Job creation/employment | 6.7% |
| Social protection | 5.8% |
| Agricultural development | 4.8% |
| Disaster management | 4.8% |
| Gender | 4.8% |
| Governance | 3.8% |
| Public sector reform | 3.8% |
| Basic infrastructure | 2.9% |
| Public financial management | 2.9% |
| Urban development | 2.9% |
| Foreign direct investment | 2.9% |
| Water and sanitation | 1.0% |
| Climate change | 1.0% |
| Regional integration | 1.0% |
| Regulatory framework | 0.0% |
| Anti corruption | 0.0% |
| Education | 0.0% |
| Financial markets | 0.0% |
| Domestic private sector development | 0.0% |

A. General Issues facing Argentina (continued)

| 4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Argentina? (Choose no more than THREE) | Percentage of Respondents (Responses Combined; N=104) |
|--|--|
| Climate change | 35.6% |
| Regulatory framework | 30.8% |
| Environmental sustainability | 27.9% |
| Natural resource management | 23.1% |
| Anti corruption | 22.1% |
| Agricultural development | 21.2% |
| Transport | 20.2% |
| Basic infrastructure | 12.5% |
| Regional integration | 12.5% |
| Gender | 12.5% |
| Social protection | 10.6% |
| Crime and violence | 10.6% |
| Disaster management | 9.6% |
| Poverty reduction | 9.6% |
| Financial markets | 7.7% |
| Trade and exports | 6.7% |
| Water and sanitation | 5.8% |
| Urban development | 5.8% |
| Education | 4.8% |
| Energy | 3.8% |
| Domestic private sector development | 2.9% |
| Public financial management | 1.9% |
| Governance | 1.0% |
| Public sector reform | 1.0% |
| Job creation/employment | 0.0% |
| Equality of opportunity | 0.0% |
| Health | 0.0% |
| Rural development | 0.0% |
| Foreign direct investment | 0.0% |

B. Overall Attitudes toward the World Bank

| Familiarity | N | Mean | SD |
|--|----------|-------------|-----------|
| 1. How familiar are you with the work of the World Bank in Argentina, on a ten-point scale? (1-Not familiar at all, 10-Extremely familiar) | 103 | 7.25 | 1.63 |

| Overall Effectiveness | N | Mean | SD |
|---|----------|-------------|-----------|
| 2. Overall, please rate your impression of the World Bank's effectiveness in Argentina, on a ten-point scale. (1-Not effective at all, 10-Very effective) | 100 | 6.20 | 1.72 |

| Staff Preparedness | N | Mean | SD |
|--|----------|-------------|-----------|
| 3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help Argentina solve its most complicated development challenges, on a ten point scale? | 99 | 6.73 | 1.95 |

B. Overall Attitudes toward the World Bank (continued)

| 4. When thinking about how the World Bank can have the most impact on development results in Argentina, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in Argentina? (Choose no more than THREE) | Percentage of Respondents (Responses Combined; N=104) |
|---|--|
| Job creation/employment | 32.7% |
| Transport | 28.8% |
| Health | 24.0% |
| Trade and exports | 20.2% |
| Regulatory framework | 20.2% |
| Social protection | 18.3% |
| Rural development | 16.3% |
| Agricultural development | 14.4% |
| Financial markets | 13.5% |
| Urban development | 12.5% |
| Poverty reduction | 11.5% |
| Natural resource management | 9.6% |
| Education | 8.7% |
| Economic growth | 8.7% |
| Public sector reform | 7.7% |
| Energy | 7.7% |
| Crime and violence | 6.7% |
| Equality of opportunity | 6.7% |
| Governance | 5.8% |
| Public financial management | 5.8% |
| Gender | 3.8% |
| Basic infrastructure | 3.8% |
| Disaster management | 3.8% |
| Foreign direct investment | 2.9% |
| Climate change | 1.9% |
| Regional integration | 1.0% |
| Domestic private sector development | 1.0% |
| Water and sanitation | 1.0% |
| Environmental sustainability | 1.0% |
| Anti corruption | 0.0% |

B. Overall Attitudes toward the World Bank (continued)

| 5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Argentina? | Percentage of Respondents (N=103) | | |
|---|-----------------------------------|--------------------------------|----------|
| | Greatest Value | 2 nd Greatest Value | Combined |
| Financial resources | 60.2% | 13.1% | 73.3% |
| Technical assistance | 13.6% | 23.2% | 36.8% |
| Training/capacity building | 7.8% | 17.2% | 24.9% |
| Linkage to non-Bank expertise | 6.8% | 14.1% | 20.9% |
| Studies/analyses | 4.9% | 11.1% | 16.0% |
| Policy advice | 4.9% | 9.1% | 13.9% |
| Convening/facilitating | 1.0% | 8.1% | 9.1% |
| Other | 1.0% | 2.0% | 3.0% |
| Data | 0.0% | 2.0% | 2.0% |

| 6. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in Argentina? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=103) |
|---|---|
| Imposing technocratic solutions without regard to political realities | 53.4% |
| Too influenced by developed countries | 36.9% |
| World Bank processes too slow and complex | 31.1% |
| Not exploring alternative policy options | 22.3% |
| Not willing to honestly criticize policies and reform efforts in the country | 18.4% |
| Not enough public disclosure of its work | 13.6% |
| Arrogant in its approach | 7.8% |
| Staff too inaccessible | 6.8% |
| Other | 1.0% |

| 7. Which World Bank instruments do you believe are the MOST effective in reducing poverty in Argentina? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=104) |
|---|---|
| Investment lending | 82.7% |
| Policy based lending/ budget support to the Government | 33.7% |
| Technical assistance | 30.8% |
| Capacity development | 26.9% |
| Knowledge products/services | 14.4% |
| Trust Fund management | 7.7% |
| Other | 1.9% |
| Don't know | 1.0% |

| 8. Which World Bank instruments do you believe are LEAST effective in helping to reduce poverty in Argentina? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=104) |
|---|---|
| Knowledge products/services | 34.6% |
| Other | 32.7% |
| Policy based lending/ budget support to the Government | 31.7% |
| Trust Fund management | 30.8% |
| Don't know | 25.0% |
| Capacity development | 17.3% |
| Technical assistance | 17.3% |
| Investment lending | 9.6% |

B. Overall Attitudes toward the World Bank (continued)

| 9. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=104) |
|---|--|
| Local Government | 55.8% |
| Academia/think tanks/research institutes | 35.6% |
| NGOs | 31.7% |
| Beneficiaries | 21.2% |
| Private sector | 19.2% |
| Community Based Organizations (CBOs) | 17.3% |
| Parliament | 9.6% |
| Media | 3.8% |
| Other | 1.9% |

| To what extent do you agree with the following statements about the World Bank's work in Argentina, on a ten point scale? (1-Strongly disagree, 10-Strongly agree) | Level of Agreement | | |
|---|---------------------------|-------------|-----------|
| | N | Mean | SD |
| 10. Overall the World Bank currently plays a relevant role in development in Argentina | 100 | 5.60 | 1.85 |
| 11. The World Bank's work is aligned with what I consider the development priorities for this country | 98 | 5.77 | 1.84 |
| 12. The World Bank treats clients and stakeholders in Argentina with respect | 98 | 7.26 | 2.19 |

| To what extent is the World Bank an effective development partner in Argentina, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree) | Degree | | |
|--|---------------|-------------|-----------|
| | N | Mean | SD |
| 13. Responsiveness | 92 | 6.01 | 1.89 |
| 14. Flexibility (in terms of the World Bank's products and services) | 91 | 5.40 | 1.93 |
| 15. Flexibility (in terms of changing country circumstances) | 93 | 5.45 | 2.02 |
| 16. Being inclusive | 90 | 5.73 | 2.07 |
| 17. Openness (sharing data and other information) | 97 | 6.60 | 2.03 |
| 18. Staff accessibility | 99 | 6.89 | 2.23 |
| 19. Straightforwardness and honesty | 92 | 6.27 | 2.36 |
| 20. Collaboration with groups outside of the Government | 77 | 6.01 | 2.14 |
| 21. Collaboration with the Government | 92 | 6.50 | 2.02 |
| 22. Collaboration with other donors | 62 | 6.31 | 2.00 |
| 23. Follow through over time | 88 | 6.72 | 1.95 |

C. World Bank Effectiveness and Results

| How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Argentina, on a ten point scale? (1-Not effective at all, 10-Very effective) | Effectiveness | | |
|--|---------------|------|------|
| | N | Mean | SD |
| 1. Transport | 69 | 6.64 | 2.09 |
| 2. Urban development | 63 | 5.94 | 1.79 |
| 3. Environmental sustainability | 82 | 6.62 | 2.08 |
| 4. Basic infrastructure | 81 | 6.62 | 1.62 |
| 5. Communicable/non-communicable diseases | 60 | 6.77 | 1.47 |
| 6. Poverty reduction | 76 | 5.54 | 2.03 |
| 7. Domestic private sector development | 58 | 5.12 | 1.89 |
| 8. Water and sanitation | 72 | 6.58 | 1.82 |
| 9. Economic growth | 64 | 5.89 | 1.99 |
| 10. Energy | 59 | 5.90 | 2.07 |
| 11. Disaster management | 50 | 5.50 | 2.06 |
| 12. Public financial management | 62 | 5.26 | 2.34 |
| 13. Job creation/employment | 64 | 5.23 | 2.21 |
| 14. Equality of opportunity | 66 | 5.56 | 1.99 |
| 15. Health | 65 | 6.97 | 1.62 |
| 16. Rural development | 64 | 6.50 | 1.58 |
| 17. Education | 67 | 6.10 | 2.13 |
| 18. Social protection | 55 | 5.35 | 2.18 |
| 19. Climate change | 71 | 5.96 | 2.28 |
| 20. Public sector reform | 65 | 5.51 | 2.34 |
| 21. Agricultural development | 61 | 6.15 | 1.88 |
| 22. Natural resource management | 55 | 5.35 | 2.11 |

| Achieving Development Results | N | Mean | SD |
|--|----|------|------|
| 23. To what extent does the World Bank's work help to achieve development results in Argentina, on a ten point scale? (1-To no degree at all, 10-To a very significant degree) | 96 | 5.94 | 1.67 |

| To what extent do you agree with the following statements about the World Bank in Argentina, on a ten point scale? (1-Strongly disagree, 10-Strongly agree) | Level of Agreement | | |
|---|--------------------|------|------|
| | N | Mean | SD |
| 24. The World Bank's financial instruments meet the needs of Argentina | 92 | 6.12 | 1.77 |
| 25. The World Bank meets Argentina's needs for knowledge services | 89 | 5.92 | 1.89 |

D. The World Bank's Knowledge

| 1. When thinking about the development challenges in Argentina, where do you believe it would be most valuable for the World Bank to focus its research and knowledge efforts in the next few years? (Choose no more than THREE) | Percentage of Respondents (Responses Combined; N=104) |
|---|--|
| Gender | 29.8% |
| Transport | 24.0% |
| Natural resource management | 21.2% |
| Poverty reduction | 20.2% |
| Agricultural development | 17.3% |
| Disaster management | 15.4% |
| Job creation/employment | 15.4% |
| Health | 14.4% |
| Trade and exports | 14.4% |
| Economic growth | 13.5% |
| Energy | 13.5% |
| Public sector reform | 12.5% |
| Crime and violence | 10.6% |
| Governance | 10.6% |
| Rural development | 9.6% |
| Urban development | 8.7% |
| Social protection | 7.7% |
| Regional integration | 5.8% |
| Basic infrastructure | 5.8% |
| Water and sanitation | 4.8% |
| Foreign direct investment | 3.8% |
| Public financial management | 3.8% |
| Financial markets | 3.8% |
| Equality of opportunity | 2.9% |
| Domestic private sector development | 1.9% |
| Climate change | 1.9% |
| Regulatory framework | 1.9% |
| Anti corruption | 1.9% |
| Education | 1.0% |
| Environmental sustainability | 1.0% |

| How effective do you believe the World Bank's knowledge and research are at... in Argentina? (1-Not effective at all, 10-Very effective) | Level of Effectiveness | | |
|---|-------------------------------|-------------|-----------|
| | N | Mean | SD |
| 2. Raising your awareness of the particular topic | 85 | 5.72 | 1.91 |
| 3. Stimulating public debate/dialogue | 85 | 5.64 | 1.90 |
| 4. Enhancing your knowledge and/or skills | 92 | 6.34 | 1.84 |
| 5. Contributing to good policy making | 88 | 6.11 | 1.90 |
| 6. Providing support for program implementation | 92 | 6.77 | 1.82 |

D. The World Bank's Knowledge (continued)

| To what extent do you believe that the World Bank's knowledge and research... in Argentina? (1-To no degree at all, 10-To a very significant degree) | Degree | | |
|---|--------|------|------|
| | N | Mean | SD |
| 7. Are timely | 86 | 5.74 | 1.85 |
| 8. Are relevant to Argentina's development priorities | 85 | 5.79 | 1.79 |
| 9. Provide feasible recommendations | 85 | 5.65 | 1.76 |
| 10. Are accessible (well written and easy to understand) | 86 | 6.08 | 1.97 |
| 11. A source of relevant information on global good practices | 87 | 6.40 | 1.96 |
| 12. Are adequately disseminated | 90 | 5.21 | 2.04 |
| 13. Are appropriately translated | 79 | 5.72 | 2.00 |
| 14. Are adaptable to Argentina's specific development challenges and circumstances | 85 | 5.39 | 1.92 |

| Overall Evaluations | N | Mean | SD |
|---|----|------|------|
| 15. Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country, on a ten point scale? (1-Not significant at all, 10-Very significant) | 95 | 5.75 | 1.77 |
| 16. Overall, how would you rate the technical quality of the World Bank's knowledge/ research, on a ten point scale? (1-Very low technical quality, 10-Very high technical quality) | 94 | 6.89 | 1.52 |

E. Working with the World Bank

| To what extent do you agree/disagree with the following statements, on a ten point scale? (1-Strongly disagree, 10-Strongly agree) | Level of Agreement | | |
|---|--------------------|------|------|
| | N | Mean | SD |
| 1. The World Bank disburses funds promptly | 85 | 6.92 | 2.14 |
| 2. The World Bank effectively monitors and evaluates the projects and programs it supports | 93 | 6.66 | 1.98 |
| 3. The World Bank's approvals and reviews are done in a timely fashion | 88 | 5.89 | 2.30 |
| 4. The World Bank's "Safeguard Policy" requirements are reasonable | 85 | 6.27 | 2.36 |
| 5. The World Bank asks reasonable conditions on its lending | 89 | 6.22 | 2.04 |
| 6. Working with the World Bank increases Argentina's institutional capacity | 95 | 6.53 | 2.09 |
| 7. The World Bank ensures consistency and continuity through staff changes | 86 | 6.12 | 2.30 |
| 8. The World Bank's teams and visits are well coordinated | 87 | 6.82 | 2.13 |
| 9. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them | 82 | 6.44 | 2.40 |
| 10. The World Bank provides effective implementation support (i.e., supervision of projects) | 90 | 6.66 | 2.19 |

F. The Future Role of the World Bank in Argentina

| 1. Which of the following SHOULD the World Bank do to make itself of greater value in Argentina? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=104) |
|---|--|
| Reduce the complexity of obtaining World Bank financing | 39.4% |
| Focus primarily on advocacy issues | 35.6% |
| Improve the quality of its experts as related to Argentina's specific challenges | 21.2% |
| Offer more innovative financial products | 21.2% |
| Improve the competitiveness of its financing compared to markets | 17.3% |
| Offer more innovative knowledge services | 17.3% |
| Work faster | 16.3% |
| Provide more adequate data/knowledge/statistics/figures on Argentina's economy | 13.5% |
| Ensure greater selectivity in its work | 5.8% |
| Other | 3.8% |
| Increase availability of Fee-Based services | 0.0% |

G. Communication and Information Sharing

| 1. How do you get most of your information about economic and social development issues in Argentina? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=102) |
|--|--|
| Local newspapers | 75.5% |
| Internet | 70.6% |
| Local radio | 16.7% |
| International newspapers | 10.8% |
| International television | 7.8% |
| Local television | 3.9% |
| Social media (Facebook, Twitter, Youtube) | 2.9% |
| Blogs | 2.9% |
| Other | 2.0% |

| 2. How would you prefer to receive information from the World Bank? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=104) |
|--|--|
| World Bank seminars/workshops/conferences | 55.8% |
| e-Newsletters | 44.2% |
| Direct contact with World Bank (i.e., face to face meetings/discussions) | 34.6% |
| World Bank publications and other written materials | 26.0% |
| World Bank website | 19.2% |
| World Bank Public Information Center | 10.6% |
| Instant messaging | 4.8% |
| Social media (Facebook, Twitter, Youtube) | 3.8% |
| Blogs | 1.0% |
| Mobile phones | 0.0% |
| Other | 0.0% |

G. Communication and Information Sharing (continued)

| 3. Which do you primarily use? | Percentage of Respondents (N=90) |
|--|---|
| The World Bank's country website (www.bancomundial.org.ar) | 62.2% |
| The World Bank's main website (www.worldbank.org) | 37.8% |

| Please rate how much you agree with the following statements, on a ten point scale. (1-Strongly disagree, 10-Strongly agree) | Level of Agreement | | |
|---|---------------------------|-------------|-----------|
| | N | Mean | SD |
| 4. I use more data from the World Bank as a result of the organization's Open Data policy | 78 | 5.88 | 2.31 |
| 5. The World Bank's PIC is a valuable source of information related to development in Argentina | 49 | 6.02 | 2.01 |
| 6. I find the World Bank websites easy to navigate | 91 | 6.11 | 2.04 |
| 7. I find the information on the World Bank's websites useful | 90 | 6.71 | 1.92 |
| 8. When I need information from the World Bank I know how to find it | 94 | 6.43 | 2.19 |
| 9. The World Bank is responsive to my information requests and inquiries | 74 | 7.26 | 2.23 |

H. Background Information

| 1. Which of the following best describes your current position? (Please mark only ONE response) | Percentage of Respondents (N=102) |
|--|--|
| PMU | 35.3% |
| Consultant/Contractor on Bank supported Project | 11.8% |
| NGO | 10.8% |
| Academia/Research institute/Think tank | 9.8% |
| Employee of Ministry/Ministerial Dep/Implementation Agency | 8.8% |
| Office of Minister | 5.9% |
| Local Government office or staff | 4.9% |
| Private sector organization | 2.9% |
| Media | 2.9% |
| Multilateral agency | 2.0% |
| Private foundation | 2.0% |
| Independent Government Institution | 2.0% |
| Financial sector/Private bank | 1.0% |

H. Background Information (continued)

| 2. Please identify the primary specialization of your work. (Please mark only ONE response) | Percentage of Respondents (N=104) |
|--|--|
| Monitoring and evaluation | 12.5% |
| Agricultural development | 10.6% |
| Basic infrastructure | 9.6% |
| Trade and exports | 9.6% |
| Information and communications technology | 8.7% |
| Law and justice | 5.8% |
| Public financial management | 4.8% |
| Environmental sustainability | 3.8% |
| Financial markets | 3.8% |
| Poverty reduction | 3.8% |
| Crime and violence | 2.9% |
| Health | 2.9% |
| Anti corruption | 1.9% |
| Climate change | 1.9% |
| Disaster management | 1.9% |
| Equality of opportunity | 1.9% |
| Foreign direct investment | 1.9% |
| Gender | 1.9% |
| Governance | 1.9% |
| Social protection | 1.9% |
| Education | 1.0% |
| Food security | 1.0% |
| Job creation/employment | 1.0% |
| Natural resource management | 1.0% |
| Regional integration | 1.0% |
| Regulatory framework | 1.0% |

| 3. Currently, do you professionally collaborate/work with the World Bank in your country? | Percentage of Respondents (N=104) |
|--|--|
| Yes | 71.2% |
| No | 28.8% |

| 4. Which of the following describes most of your exposure to the World Bank in Argentina? (Choose no more than TWO) | Percentage of Respondents (N=99) |
|--|---|
| Engage in World Bank related/sponsored events/activities | 52.5% |
| Collaborate as part of my professional duties | 52.5% |
| Use World Bank reports/data | 29.3% |
| Use World Bank website for information, data, research, etc. | 19.2% |
| Observer (i.e., follow in media, discuss in informal conversations, etc.) | 11.1% |

| 5. Which best represents your geographic location? | Percentage of Respondents (N=104) |
|---|--|
| Buenos Aires | 76.0% |
| Provinces | 24.0% |

Appendix B: Responses to All Questions by Stakeholder Groups

A. General Issues facing Argentina

In general, would you say that Argentina is headed in...?

| Percentage of Respondents | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
|---------------------------|--------------------|---|---|-------|--|-------|
| The right direction | 83.3% | 57.1% | 44.4% | 54.5% | 22.2% | 50.0% |
| The wrong direction | 0.0% | 0.0% | 24.4% | 18.2% | 55.6% | 22.2% |
| Not sure | 16.7% | 42.9% | 31.1% | 27.3% | 22.2% | 27.8% |

When considering development priorities, which ONE development priority below is the most important in Argentina? Which ONE is the second most important priority? Which ONE is the third most important priority?

| 1 st Most Important | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
|-------------------------------------|--------------------|---|---|-------|--|-------|
| Environmental sustainability | 0.0% | 0.0% | 2.1% | 18.2% | 10.0% | 0.0% |
| Equality of opportunity | 33.3% | 22.2% | 23.4% | 18.2% | 20.0% | 33.3% |
| Health | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% |
| Climate change | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Poverty reduction* | 50.0% | 0.0% | 17.0% | 45.5% | 10.0% | 11.1% |
| Public sector reform | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.6% |
| Regional integration | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 11.1% |
| Gender | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Crime and violence | 0.0% | 22.2% | 6.4% | 0.0% | 10.0% | 5.6% |
| Domestic private sector development | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Foreign direct investment | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Agricultural development | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% |
| Trade and exports | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Economic growth | 0.0% | 11.1% | 8.5% | 0.0% | 0.0% | 11.1% |
| Regulatory framework | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Basic infrastructure | 0.0% | 0.0% | 0.0% | 0.0% | 10.0% | 0.0% |
| Natural resource management | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% |
| Anti corruption | 0.0% | 11.1% | 4.3% | 0.0% | 20.0% | 0.0% |
| Disaster management | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Rural development | 0.0% | 0.0% | 2.1% | 9.1% | 0.0% | 0.0% |
| Education | 0.0% | 11.1% | 12.8% | 0.0% | 10.0% | 5.6% |
| Social protection | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Governance | 0.0% | 11.1% | 4.3% | 9.1% | 10.0% | 11.1% |
| Transport | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.6% |
| Water and sanitation | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Energy | 16.7% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% |
| Public financial management | 0.0% | 11.1% | 0.0% | 0.0% | 0.0% | 0.0% |
| Job creation/employment | 0.0% | 0.0% | 8.5% | 0.0% | 0.0% | 0.0% |
| Financial markets | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Urban development | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

A. General Issues facing Argentina (continued)

When considering development priorities, which ONE development priority below is the most important in Argentina? Which ONE is the second most important priority? Which ONE is the third most important priority?

| 2 nd Most Important | | | | | | | |
|-------------------------------------|---------------------------|--------------------|---|---|-------|--|-------|
| | Percentage of Respondents | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
| Environmental sustainability* | 0.0% | 0.0% | 0.0% | 0.0% | 18.2% | 0.0% | 0.0% |
| Equality of opportunity | 0.0% | 0.0% | 11.1% | 2.1% | 18.2% | 10.0% | 5.6% |
| Health | 0.0% | 0.0% | 11.1% | 10.6% | 0.0% | 0.0% | 0.0% |
| Climate change | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Poverty reduction | 0.0% | 0.0% | 11.1% | 17.0% | 0.0% | 30.0% | 16.7% |
| Public sector reform | 0.0% | 0.0% | 11.1% | 2.1% | 0.0% | 0.0% | 0.0% |
| Regional integration | 0.0% | 0.0% | 0.0% | 2.1% | 9.1% | 0.0% | 0.0% |
| Gender | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Crime and violence | 0.0% | 0.0% | 0.0% | 4.3% | 9.1% | 0.0% | 5.6% |
| Domestic private sector development | 0.0% | 0.0% | 0.0% | 8.5% | 0.0% | 0.0% | 0.0% |
| Foreign direct investment | 0.0% | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% |
| Agricultural development | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Trade and exports | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Economic growth | 33.3% | 22.2% | 14.9% | 9.1% | 10.0% | 0.0% | |
| Regulatory framework | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 11.1% |
| Basic infrastructure | 16.7% | 0.0% | 0.0% | 4.3% | 0.0% | 0.0% | 11.1% |
| Natural resource management | 16.7% | 0.0% | 0.0% | 0.0% | 9.1% | 10.0% | 11.1% |
| Anti corruption | 16.7% | 0.0% | 0.0% | 6.4% | 0.0% | 10.0% | 0.0% |
| Disaster management | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Rural development | 0.0% | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% |
| Education | 16.7% | 0.0% | 0.0% | 4.3% | 18.2% | 10.0% | 16.7% |
| Social protection | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Governance | 0.0% | 0.0% | 11.1% | 6.4% | 0.0% | 10.0% | 5.6% |
| Transport | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.6% |
| Water and sanitation | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Energy | 0.0% | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% | 0.0% |
| Public financial management | 0.0% | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 11.1% |
| Job creation/employment | 0.0% | 0.0% | 22.2% | 8.5% | 0.0% | 0.0% | 0.0% |
| Financial markets | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Urban development | 0.0% | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

A. General Issues facing Argentina (continued)

When considering development priorities, which ONE development priority below is the most important in Argentina? Which ONE is the second most important priority? Which ONE is the third most important priority?

| 3rd Most Important | | | | | | |
|--------------------------------------|---------------------------|--|--|------------|---|--------------|
| Percentage of Respondents | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
| Environmental sustainability | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Equality of opportunity | 16.7% | 0.0% | 12.8% | 0.0% | 0.0% | 5.6% |
| Health | 0.0% | 11.1% | 4.3% | 0.0% | 0.0% | 5.6% |
| Climate change | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Poverty reduction | 33.3% | 0.0% | 6.4% | 18.2% | 10.0% | 11.1% |
| Public sector reform | 0.0% | 0.0% | 4.3% | 0.0% | 0.0% | 11.1% |
| Regional integration | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% |
| Gender | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Crime and violence | 16.7% | 0.0% | 6.4% | 0.0% | 0.0% | 0.0% |
| Domestic private sector development* | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 22.2% |
| Foreign direct investment | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Agricultural development | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Trade and exports | 0.0% | 0.0% | 4.3% | 0.0% | 10.0% | 0.0% |
| Economic growth | 0.0% | 0.0% | 4.3% | 0.0% | 20.0% | 0.0% |
| Regulatory framework | 0.0% | 11.1% | 2.1% | 0.0% | 0.0% | 0.0% |
| Basic infrastructure | 0.0% | 11.1% | 4.3% | 18.2% | 0.0% | 0.0% |
| Natural resource management | 0.0% | 22.2% | 4.3% | 0.0% | 0.0% | 16.7% |
| Anti corruption | 16.7% | 0.0% | 6.4% | 0.0% | 0.0% | 0.0% |
| Disaster management | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Rural development | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% |
| Education | 16.7% | 11.1% | 6.4% | 9.1% | 10.0% | 11.1% |
| Social protection | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Governance | 0.0% | 22.2% | 10.6% | 0.0% | 10.0% | 0.0% |
| Transport | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Water and sanitation | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% | 0.0% |
| Energy | 0.0% | 0.0% | 0.0% | 0.0% | 10.0% | 0.0% |
| Public financial management | 0.0% | 0.0% | 8.5% | 18.2% | 10.0% | 11.1% |
| Job creation/employment | 0.0% | 0.0% | 8.5% | 27.3% | 10.0% | 5.6% |
| Financial markets | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Urban development | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

A. General Issues facing Argentina (continued)

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Argentina? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
|---|--------------------|---|---|-------|--|-------|
| Agricultural development | 0.0% | 0.0% | 2.1% | 18.2% | 10.0% | 5.6% |
| Trade and exports | 16.7% | 22.2% | 33.3% | 36.4% | 40.0% | 61.1% |
| Economic growth | 33.3% | 0.0% | 25.0% | 9.1% | 0.0% | 16.7% |
| Regulatory framework | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Basic infrastructure | 0.0% | 11.1% | 2.1% | 0.0% | 10.0% | 0.0% |
| Natural resource management | 33.3% | 11.1% | 6.3% | 9.1% | 20.0% | 5.6% |
| Anti corruption | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Disaster management | 0.0% | 0.0% | 6.3% | 9.1% | 0.0% | 5.6% |
| Rural development | 0.0% | 11.1% | 12.5% | 9.1% | 30.0% | 16.7% |
| Education | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Social protection | 0.0% | 0.0% | 8.3% | 9.1% | 0.0% | 5.6% |
| Governance | 0.0% | 22.2% | 4.2% | 0.0% | 0.0% | 0.0% |
| Transport | 66.7% | 22.2% | 35.4% | 45.5% | 20.0% | 27.8% |
| Water and sanitation | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.6% |
| Energy | 16.7% | 0.0% | 14.6% | 0.0% | 10.0% | 16.7% |
| Public financial management | 0.0% | 0.0% | 4.2% | 9.1% | 0.0% | 0.0% |
| Job creation/employment | 16.7% | 11.1% | 4.2% | 18.2% | 10.0% | 0.0% |
| Financial markets | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Urban development | 0.0% | 0.0% | 6.3% | 0.0% | 0.0% | 0.0% |
| Environmental sustainability | 50.0% | 33.3% | 56.3% | 36.4% | 70.0% | 44.4% |
| Equality of opportunity | 0.0% | 33.3% | 18.8% | 18.2% | 10.0% | 11.1% |
| Health | 0.0% | 22.2% | 14.6% | 9.1% | 20.0% | 16.7% |
| Climate change | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% | 0.0% |
| Public sector reform | 0.0% | 11.1% | 2.1% | 18.2% | 0.0% | 0.0% |
| Regional integration | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% |
| Gender | 0.0% | 11.1% | 6.3% | 9.1% | 0.0% | 0.0% |
| Crime and violence | 50.0% | 77.8% | 35.4% | 27.3% | 40.0% | 55.6% |
| Domestic private sector development | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Foreign direct investment | 16.7% | 0.0% | 0.0% | 0.0% | 10.0% | 5.6% |

*Significantly different between stakeholder groups

A. General Issues facing Argentina (continued)

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Argentina? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Employee of Ministry/ Ministerial Department/ Implementation Agency | | PMU/ Consultant/ Contractor on Bank supported project | | Academia/ Research institute/ Think tank | | Other | |
|---|---|-------|---|-------|--|-------|-------|--|
| | Office of Minister | | | | | | | |
| Water and sanitation* | 0.0% | 0.0% | 0.0% | 0.0% | 27.3% | 0.0% | 16.7% | |
| Energy | 16.7% | 0.0% | 6.3% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Public financial management | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% | 5.6% | |
| Job creation/employment | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Financial markets | 0.0% | 22.2% | 4.2% | 18.2% | 0.0% | 0.0% | 11.1% | |
| Urban development | 0.0% | 11.1% | 6.3% | 9.1% | 10.0% | 0.0% | 0.0% | |
| Environmental sustainability | 33.3% | 0.0% | 25.0% | 27.3% | 40.0% | 38.9% | 0.0% | |
| Equality of opportunity | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Health | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | |
| Climate change | 50.0% | 33.3% | 35.4% | 27.3% | 40.0% | 33.3% | | |
| Agricultural development | 0.0% | 22.2% | 27.1% | 9.1% | 40.0% | 5.6% | | |
| Trade and exports | 0.0% | 11.1% | 8.3% | 0.0% | 10.0% | 5.6% | | |
| Regulatory framework* | 50.0% | 33.3% | 39.6% | 0.0% | 40.0% | 11.1% | | |
| Basic infrastructure | 0.0% | 11.1% | 10.4% | 18.2% | 10.0% | 22.2% | | |
| Natural resource management* | 33.3% | 22.2% | 12.5% | 9.1% | 30.0% | 55.6% | | |
| Anti corruption | 0.0% | 22.2% | 22.9% | 36.4% | 30.0% | 11.1% | | |
| Disaster management | 16.7% | 0.0% | 10.4% | 18.2% | 20.0% | 0.0% | | |
| Rural development | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | |
| Education | 0.0% | 0.0% | 8.3% | 0.0% | 10.0% | 0.0% | | |
| Social protection | 16.7% | 11.1% | 12.5% | 0.0% | 10.0% | 11.1% | | |
| Governance | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% | 0.0% | | |
| Transport | 0.0% | 11.1% | 29.2% | 36.4% | 10.0% | 5.6% | | |
| Poverty reduction | 16.7% | 11.1% | 6.3% | 9.1% | 0.0% | 16.7% | | |
| Public sector reform | 0.0% | 11.1% | 0.0% | 0.0% | 0.0% | 0.0% | | |
| Regional integration | 16.7% | 11.1% | 16.7% | 9.1% | 0.0% | 11.1% | | |
| Gender* | 0.0% | 44.4% | 4.2% | 18.2% | 0.0% | 27.8% | | |
| Crime and violence | 33.3% | 11.1% | 10.4% | 18.2% | 0.0% | 5.6% | | |
| Domestic private sector development | 16.7% | 0.0% | 2.1% | 0.0% | 0.0% | 5.6% | | |
| Foreign direct investment | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | |

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|---|------|------|--|------|------|-----|------|------|---|------|------|-------|------|------|
| | Office of Minister | | | Employee of Ministry/Ministerial Dep/Implementation Agency | | | PMU/Consultant/Contractor on Bank supported project | | | NGO | | | Academia/Research institute/Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| How familiar are you with the work of the World Bank in Argentina? | 6 | 7.33 | 2.25 | 9 | 7.22 | 1.30 | 48 | 7.60 | 1.48 | 11 | 7.00 | 2.28 | 9 | 6.44 | 1.33 | 18 | 6.83 | 1.65 |

(1-Not familiar at all, 10-Extremely familiar)

B. Overall Attitudes toward the World Bank (continued)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|---|------|------|--|------|------|-----|------|------|---|------|------|-------|------|------|
| | Office of Minister | | | Employee of Ministry/Ministerial Dep/Implementation Agency | | | PMU/Consultant/Contractor on Bank supported project | | | NGO | | | Academia/Research institute/Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Overall, please rate your impression of the World Bank's effectiveness in Argentina. | 6 | 7.17 | 1.72 | 8 | 6.38 | 1.06 | 48 | 6.13 | 1.63 | 10 | 5.80 | 1.14 | 9 | 5.89 | 2.09 | 17 | 6.53 | 2.21 |

(1-Not effective at all, 10-Very effective)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|---|------|------|--|------|------|-----|------|------|---|------|------|-------|------|------|
| | Office of Minister | | | Employee of Ministry/Ministerial Dep/Implementation Agency | | | PMU/Consultant/Contractor on Bank supported project | | | NGO | | | Academia/Research institute/Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank's staff is well prepared to help Argentina solve its most complicated development challenges? | 6 | 7.67 | 1.63 | 9 | 6.89 | 1.36 | 48 | 6.33 | 1.93 | 9 | 7.00 | 1.58 | 8 | 7.25 | 1.49 | 17 | 7.18 | 2.51 |

(1-To no degree at all, 10-To a very significant degree)

B. Overall Attitudes toward the World Bank (continued)

When thinking about how the World Bank can have the most impact on development results in Argentina, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in Argentina? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Employee of Ministry/ Ministerial Department/ Implementation Agency | | | | | | PMU/ Consultant/ Contractor on Bank supported project | | Academia/ Research institute/ Think tank | | Other |
|---|---|--|-------|--|--|-------|---|-------|--|-------|-------|
| | Office of Minister | | | | | | NGO | | | | |
| Rural development | 0.0% | | 22.2% | | | 12.5% | | 27.3% | | 30.0% | 16.7% |
| Education | 0.0% | | 0.0% | | | 8.3% | | 18.2% | | 20.0% | 5.6% |
| Social protection | 16.7% | | 22.2% | | | 27.1% | | 9.1% | | 0.0% | 11.1% |
| Governance* | 0.0% | | 11.1% | | | 2.1% | | 27.3% | | 10.0% | 0.0% |
| Transport | 16.7% | | 11.1% | | | 29.2% | | 45.5% | | 50.0% | 22.2% |
| Poverty reduction | 33.3% | | 0.0% | | | 14.6% | | 0.0% | | 10.0% | 11.1% |
| Public sector reform | 0.0% | | 0.0% | | | 8.3% | | 9.1% | | 10.0% | 11.1% |
| Regional integration | 0.0% | | 0.0% | | | 0.0% | | 9.1% | | 0.0% | 0.0% |
| Gender | 0.0% | | 11.1% | | | 4.2% | | 0.0% | | 0.0% | 5.6% |
| Crime and violence | 33.3% | | 11.1% | | | 4.2% | | 0.0% | | 0.0% | 11.1% |
| Domestic private sector development | 0.0% | | 0.0% | | | 2.1% | | 0.0% | | 0.0% | 0.0% |
| Foreign direct investment | 0.0% | | 0.0% | | | 4.2% | | 0.0% | | 10.0% | 0.0% |
| Water and sanitation | 0.0% | | 0.0% | | | 2.1% | | 0.0% | | 0.0% | 0.0% |
| Energy | 0.0% | | 11.1% | | | 12.5% | | 0.0% | | 0.0% | 5.6% |
| Public financial management | 16.7% | | 0.0% | | | 2.1% | | 9.1% | | 0.0% | 16.7% |
| Job creation/employment* | 50.0% | | 22.2% | | | 29.2% | | 9.1% | | 20.0% | 61.1% |
| Financial markets | 16.7% | | 44.4% | | | 10.4% | | 9.1% | | 10.0% | 5.6% |
| Urban development | 33.3% | | 11.1% | | | 10.4% | | 9.1% | | 30.0% | 0.0% |
| Environmental sustainability | 0.0% | | 0.0% | | | 2.1% | | 0.0% | | 0.0% | 0.0% |
| Equality of opportunity | 0.0% | | 0.0% | | | 8.3% | | 18.2% | | 0.0% | 5.6% |
| Health | 33.3% | | 33.3% | | | 25.0% | | 18.2% | | 20.0% | 16.7% |
| Climate change | 0.0% | | 0.0% | | | 2.1% | | 0.0% | | 0.0% | 5.6% |
| Agricultural development | 16.7% | | 0.0% | | | 16.7% | | 27.3% | | 20.0% | 0.0% |
| Trade and exports* | 16.7% | | 44.4% | | | 12.5% | | 18.2% | | 0.0% | 38.9% |
| Economic growth | 0.0% | | 11.1% | | | 10.4% | | 9.1% | | 0.0% | 11.1% |
| Regulatory framework | 16.7% | | 11.1% | | | 22.9% | | 9.1% | | 20.0% | 27.8% |
| Basic infrastructure | 0.0% | | 0.0% | | | 2.1% | | 9.1% | | 20.0% | 0.0% |
| Natural resource management | 0.0% | | 22.2% | | | 10.4% | | 9.1% | | 20.0% | 0.0% |
| Anti corruption | 0.0% | | 0.0% | | | 0.0% | | 0.0% | | 0.0% | 0.0% |
| Disaster management | 0.0% | | 0.0% | | | 4.2% | | 0.0% | | 0.0% | 11.1% |

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank (continued)

When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Argentina?

| Greatest Value Percentage of Respondents | When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Argentina? | | | | | |
|---|--|---|---|-------|--|-------|
| | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
| Financial resources | 50.0% | 55.6% | 70.2% | 63.6% | 40.0% | 55.6% |
| Technical assistance | 16.7% | 22.2% | 10.6% | 9.1% | 20.0% | 11.1% |
| Policy advice | 16.7% | 0.0% | 0.0% | 9.1% | 0.0% | 11.1% |
| Data | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Training/capacity building | 0.0% | 11.1% | 2.1% | 18.2% | 20.0% | 11.1% |
| Studies/analyses | 0.0% | 11.1% | 6.4% | 0.0% | 10.0% | 0.0% |
| Convening/facilitating | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% |
| Linkage to non-Bank expertise | 16.7% | 0.0% | 8.5% | 0.0% | 10.0% | 5.6% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.6% |

When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Argentina?

| 2 nd Greatest Value Percentage of Respondents | When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Argentina? | | | | | |
|---|--|---|---|-------|--|-------|
| | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
| Financial resources | 0.0% | 22.2% | 11.1% | 10.0% | 20.0% | 11.8% |
| Technical assistance | 33.3% | 22.2% | 22.2% | 10.0% | 10.0% | 41.2% |
| Policy advice* | 0.0% | 0.0% | 8.9% | 40.0% | 10.0% | 0.0% |
| Data | 0.0% | 0.0% | 0.0% | 10.0% | 0.0% | 5.9% |
| Training/capacity building | 0.0% | 22.2% | 17.8% | 10.0% | 30.0% | 11.8% |
| Studies/analyses | 33.3% | 0.0% | 11.1% | 10.0% | 10.0% | 11.8% |
| Convening/facilitating | 0.0% | 11.1% | 8.9% | 10.0% | 10.0% | 5.9% |
| Linkage to non-Bank expertise | 33.3% | 22.2% | 17.8% | 0.0% | 10.0% | 5.9% |
| Other | 0.0% | 0.0% | 2.2% | 0.0% | 0.0% | 5.9% |

*Significantly different between stakeholder groups

Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in Argentina? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in Argentina? (Choose no more than TWO) | | | | | |
|---|--|---|---|-------|--|-------|
| | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
| Imposing technocratic solutions without regard to political realities | 50.0% | 44.4% | 57.4% | 36.4% | 30.0% | 66.7% |
| Not exploring alternative policy options | 33.3% | 33.3% | 21.3% | 27.3% | 30.0% | 11.1% |
| Staff too inaccessible | 0.0% | 11.1% | 10.6% | 9.1% | 0.0% | 0.0% |
| Arrogant in its approach | 0.0% | 11.1% | 14.9% | 0.0% | 0.0% | 0.0% |
| Not willing to honestly criticize policies and reform efforts in the country* | 50.0% | 44.4% | 8.5% | 27.3% | 20.0% | 11.1% |
| Too influenced by developed countries | 16.7% | 33.3% | 40.4% | 18.2% | 40.0% | 44.4% |
| Not enough public disclosure of its work | 16.7% | 11.1% | 6.4% | 27.3% | 30.0% | 16.7% |
| World Bank processes too slow and complex | 33.3% | 11.1% | 38.3% | 27.3% | 20.0% | 33.3% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.6% |

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank (continued)

Which World Bank instruments do you believe are the MOST effective in reducing poverty in Argentina? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
|--|--------------------|---|---|-------|--|-------|
| Investment lending* | 83.3% | 88.9% | 91.7% | 45.5% | 70.0% | 83.3% |
| Capacity development | 16.7% | 33.3% | 25.0% | 36.4% | 40.0% | 22.2% |
| Policy based lending/ budget support to the Government | 33.3% | 33.3% | 27.1% | 45.5% | 20.0% | 50.0% |
| Knowledge products/services | 0.0% | 22.2% | 16.7% | 9.1% | 20.0% | 11.1% |
| Technical assistance | 33.3% | 11.1% | 25.0% | 63.6% | 50.0% | 27.8% |
| Trust Fund management | 16.7% | 11.1% | 10.4% | 0.0% | 0.0% | 5.6% |
| Other | 16.7% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% |
| Don't know | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

Which World Bank instruments do you believe are LEAST effective in helping to reduce poverty in Argentina? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
|---|--------------------|---|---|-------|--|-------|
| Investment lending | 16.7% | 22.2% | 8.3% | 18.2% | 10.0% | 0.0% |
| Capacity development | 33.3% | 22.2% | 16.7% | 9.1% | 0.0% | 22.2% |
| Policy based lending/ budget support to the Government* | 66.7% | 33.3% | 33.3% | 9.1% | 60.0% | 16.7% |
| Knowledge products/services | 83.3% | 33.3% | 25.0% | 27.3% | 30.0% | 50.0% |
| Technical assistance | 0.0% | 33.3% | 20.8% | 18.2% | 0.0% | 11.1% |
| Trust Fund management | 0.0% | 33.3% | 31.3% | 27.3% | 30.0% | 38.9% |
| Other | 0.0% | 22.2% | 33.3% | 45.5% | 40.0% | 38.9% |
| Don't know | 0.0% | 0.0% | 29.2% | 45.5% | 30.0% | 22.2% |

*Significantly different between stakeholder groups

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
|---|--------------------|---|---|-------|--|-------|
| NGOs* | 16.7% | 44.4% | 12.5% | 90.9% | 70.0% | 27.8% |
| Local Government | 83.3% | 55.6% | 64.6% | 27.3% | 30.0% | 55.6% |
| Beneficiaries | 16.7% | 22.2% | 33.3% | 9.1% | 0.0% | 5.6% |
| Private sector | 0.0% | 0.0% | 25.0% | 18.2% | 10.0% | 27.8% |
| Community Based Organizations (CBOs) | 16.7% | 22.2% | 20.8% | 9.1% | 10.0% | 11.1% |
| Academia/think tanks/research institutes* | 33.3% | 22.2% | 27.1% | 27.3% | 80.0% | 44.4% |
| Parliament | 16.7% | 22.2% | 6.3% | 0.0% | 0.0% | 22.2% |
| Media* | 16.7% | 11.1% | 0.0% | 18.2% | 0.0% | 0.0% |
| Other | 0.0% | 0.0% | 4.2% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank (continued)

To what extent do you agree with the following statements about the World Bank's work in Argentina, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|---|------|------|-----|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of Ministry/Ministerial Dep/Implementation Agency | | | PMU/Consultant/Contractor on Bank supported project | | | NGO | | | Academia/Research institute/Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Overall the World Bank currently plays a relevant role in development in Argentina | 6 | 6.17 | 2.86 | 9 | 6.33 | 1.22 | 48 | 5.58 | 1.87 | 10 | 5.20 | 1.87 | 8 | 5.75 | 1.91 | 17 | 5.41 | 1.62 |
| The World Bank's work is aligned with what I consider the development priorities for this country | 6 | 6.00 | 2.37 | 9 | 5.44 | 2.01 | 48 | 5.73 | 1.76 | 10 | 5.60 | 2.01 | 7 | 6.00 | 2.00 | 16 | 6.06 | 1.84 |
| The World Bank treats clients and stakeholders in Argentina with respect | 6 | 7.83 | 1.47 | 8 | 7.63 | 1.92 | 48 | 6.71 | 2.33 | 10 | 7.70 | 1.64 | 8 | 8.00 | 1.31 | 16 | 7.69 | 2.65 |

To what extent is the World Bank an effective development partner in Argentina, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|---|------|------|-----|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of Ministry/Ministerial Dep/Implementation Agency | | | PMU/Consultant/Contractor on Bank supported project | | | NGO | | | Academia/Research institute/Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Responsiveness | 5 | 7.20 | .84 | 8 | 6.38 | 2.07 | 46 | 5.65 | 1.86 | 8 | 5.63 | 1.41 | 9 | 6.89 | 1.96 | 14 | 6.00 | 2.22 |
| Flexibility (in terms of the World Bank's products and services) | 5 | 5.60 | 1.52 | 6 | 6.00 | 2.00 | 47 | 5.17 | 1.87 | 8 | 4.88 | 1.89 | 9 | 6.22 | 1.92 | 14 | 5.36 | 2.37 |
| Flexibility (in terms of changing country circumstances) | 5 | 5.40 | 1.52 | 9 | 6.56 | 2.51 | 46 | 5.07 | 1.82 | 9 | 5.44 | 2.19 | 7 | 6.86 | 1.86 | 15 | 5.27 | 2.31 |
| Being inclusive | 5 | 5.80 | 1.30 | 7 | 4.86 | 2.34 | 45 | 5.53 | 1.89 | 8 | 5.75 | 1.98 | 8 | 6.88 | 2.53 | 15 | 6.07 | 2.55 |
| Openness (sharing data and other information) | 6 | 7.00 | 2.37 | 8 | 5.88 | 1.81 | 47 | 6.64 | 1.76 | 8 | 6.88 | 2.23 | 10 | 7.10 | 2.02 | 16 | 6.25 | 2.84 |
| Staff accessibility | 5 | 7.40 | 1.52 | 9 | 7.22 | 1.48 | 47 | 6.57 | 2.35 | 10 | 6.70 | 2.58 | 9 | 7.44 | 2.46 | 17 | 7.12 | 2.29 |
| Straightforwardness and honesty | 5 | 5.80 | 2.17 | 8 | 6.00 | 2.39 | 47 | 6.26 | 2.32 | 8 | 5.88 | 2.75 | 8 | 7.13 | 3.00 | 14 | 6.29 | 2.43 |
| Collaboration with groups outside of the Government | 5 | 6.00 | 1.87 | 4 | 5.50 | 2.52 | 36 | 5.81 | 1.55 | 10 | 6.40 | 2.99 | 9 | 6.11 | 2.89 | 12 | 6.33 | 2.67 |
| Collaboration with the Government | 5 | 6.60 | 2.07 | 9 | 7.00 | 1.80 | 44 | 5.95 | 2.01 | 10 | 7.60 | 1.43 | 8 | 7.25 | 1.83 | 15 | 6.60 | 2.41 |
| Collaboration with other donors | 4 | 6.75 | 2.06 | 6 | 6.67 | 1.51 | 31 | 5.87 | 1.88 | 7 | 6.71 | 1.80 | 5 | 7.00 | 2.83 | 8 | 6.63 | 2.72 |
| Follow through over time | 5 | 6.00 | 2.55 | 8 | 7.25 | 1.98 | 42 | 6.50 | 1.69 | 10 | 6.90 | 2.33 | 7 | 6.86 | 2.85 | 15 | 7.00 | 1.96 |

C. World Bank Effectiveness and Results

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Argentina, on a ten point scale? (1-Not effective at all, 10-Very effective)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|---|------|------|-----|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of Ministry/Ministerial Dep/Implementation Agency | | | PMU/Consultant/Contractor on Bank supported project | | | NGO | | | Academia/Research institute/Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Transport | 4 | 5.75 | 3.50 | 8 | 7.38 | 1.85 | 29 | 6.90 | 1.57 | 5 | 5.80 | 2.86 | 7 | 6.00 | 3.00 | 15 | 6.87 | 1.73 |
| Urban development | 4 | 5.50 | 1.73 | 5 | 6.20 | 1.64 | 28 | 5.86 | 1.35 | 6 | 6.00 | 2.68 | 6 | 5.83 | 2.99 | 13 | 6.46 | 1.56 |
| Environmental sustainability | 4 | 5.75 | 1.71 | 8 | 6.75 | 2.25 | 37 | 6.84 | 1.72 | 9 | 6.56 | 2.60 | 9 | 6.33 | 3.00 | 14 | 6.79 | 1.89 |
| Basic infrastructure | 4 | 6.75 | 1.26 | 7 | 6.00 | 1.15 | 38 | 6.76 | 1.36 | 8 | 6.25 | 1.49 | 7 | 6.00 | 2.83 | 16 | 7.25 | 1.39 |
| Communicable/non-communicable diseases | 4 | 6.75 | .96 | 5 | 7.00 | .71 | 30 | 6.83 | 1.34 | 4 | 5.25 | 1.26 | 4 | 6.75 | 2.87 | 12 | 7.25 | 1.36 |
| Poverty reduction | 4 | 5.50 | 1.73 | 7 | 4.57 | 2.15 | 38 | 5.50 | 2.18 | 9 | 5.56 | 1.42 | 5 | 5.40 | 3.05 | 12 | 6.50 | 1.31 |
| Domestic private sector development | 4 | 5.00 | 2.16 | 5 | 6.40 | 1.52 | 22 | 4.50 | 1.60 | 8 | 5.25 | 1.67 | 5 | 6.20 | 2.39 | 14 | 5.21 | 2.19 |
| Water and sanitation | 4 | 6.25 | 1.26 | 7 | 6.71 | 1.98 | 35 | 6.71 | 1.66 | 7 | 6.57 | 1.40 | 6 | 5.67 | 2.88 | 13 | 6.69 | 2.14 |
| Economic growth | 5 | 6.00 | 1.87 | 6 | 5.50 | 2.59 | 29 | 5.69 | 1.89 | 7 | 6.43 | .98 | 5 | 6.80 | 2.59 | 12 | 5.83 | 2.33 |
| Energy | 4 | 6.00 | .82 | 5 | 5.80 | .84 | 26 | 5.88 | 2.16 | 7 | 6.14 | 1.95 | 6 | 6.00 | 2.61 | 10 | 6.10 | 2.42 |
| Disaster management | 4 | 5.25 | 1.50 | 4 | 7.50 | 2.08 | 22 | 5.36 | 1.62 | 5 | 5.40 | 1.52 | 5 | 5.20 | 3.56 | 9 | 5.67 | 2.35 |
| Public financial management | 5 | 6.00 | 2.35 | 6 | 3.50 | 2.88 | 26 | 5.23 | 2.05 | 7 | 6.29 | 1.25 | 5 | 4.80 | 3.96 | 12 | 5.67 | 2.27 |
| Job creation/employment | 4 | 5.00 | 2.83 | 5 | 5.00 | 2.92 | 31 | 4.97 | 2.18 | 6 | 5.83 | .98 | 5 | 5.20 | 3.27 | 12 | 6.08 | 1.78 |
| Equality of opportunity | 5 | 5.20 | 2.17 | 5 | 6.60 | 2.61 | 30 | 5.63 | 1.79 | 8 | 5.38 | 1.51 | 5 | 5.20 | 3.27 | 12 | 5.67 | 1.87 |
| Health | 4 | 6.75 | 1.26 | 5 | 6.80 | 1.79 | 34 | 7.18 | 1.60 | 5 | 6.60 | .89 | 5 | 6.40 | 2.61 | 11 | 7.18 | 1.47 |
| Rural development | 3 | 5.33 | 2.31 | 7 | 6.00 | 1.73 | 34 | 6.71 | 1.40 | 4 | 6.25 | .96 | 4 | 6.75 | 2.87 | 11 | 6.73 | 1.49 |
| Education | 4 | 5.50 | 1.91 | 6 | 5.00 | 2.53 | 31 | 6.10 | 1.70 | 6 | 7.00 | 1.41 | 7 | 6.86 | 3.80 | 12 | 6.25 | 2.05 |
| Social protection | 4 | 5.75 | 1.50 | 6 | 4.50 | 2.35 | 24 | 5.38 | 1.84 | 4 | 5.75 | 1.26 | 5 | 5.20 | 3.70 | 11 | 5.73 | 2.69 |
| Climate change | 5 | 6.60 | 1.34 | 7 | 7.57 | 2.07 | 31 | 5.71 | 1.88 | 8 | 6.25 | 2.25 | 7 | 6.29 | 2.81 | 12 | 5.25 | 3.05 |
| Public sector reform* | 4 | 5.00 | 2.16 | 6 | 3.00 | 2.45 | 31 | 5.68 | 2.02 | 7 | 6.71 | .76 | 5 | 5.00 | 3.54 | 11 | 6.18 | 2.68 |
| Agricultural development | 2 | 6.50 | 2.12 | 5 | 5.40 | 1.52 | 30 | 6.50 | 1.72 | 5 | 6.20 | .84 | 6 | 6.33 | 2.34 | 12 | 5.67 | 2.39 |
| Natural resource management | 2 | 6.00 | 2.83 | 5 | 4.60 | 2.51 | 23 | 5.48 | 1.47 | 6 | 5.67 | 2.25 | 7 | 4.71 | 2.87 | 11 | 5.82 | 2.52 |

*Significantly different between stakeholder groups

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|---|------|------|-----|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of Ministry/Ministerial Dep/Implementation Agency | | | PMU/Consultant/Contractor on Bank supported project | | | NGO | | | Academia/Research institute/Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank's work help to achieve development results in Argentina? | 6 | 6.50 | 2.07 | 9 | 6.22 | 1.20 | 46 | 5.83 | 1.70 | 10 | 5.80 | 1.55 | 8 | 6.25 | 1.98 | 15 | 5.87 | 1.77 |

(1-To no degree at all, 10-To a very significant degree)

C. World Bank Effectiveness and Results (continued)

To what extent do you agree with the following statements about the World Bank in Argentina, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|---|------|------|-----|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of Ministry/Ministerial Dep/Implementation Agency | | | PMU/Consultant/Contractor on Bank supported project | | | NGO | | | Academia/Research institute/Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| The World Bank's financial instruments meet the needs of Argentina | 5 | 6.60 | 1.95 | 9 | 6.67 | 1.66 | 43 | 6.35 | 1.59 | 10 | 5.70 | 2.16 | 7 | 5.29 | 1.80 | 16 | 5.88 | 1.82 |
| The World Bank meets Argentina's needs for knowledge services | 5 | 6.60 | 1.67 | 9 | 6.67 | 1.80 | 41 | 5.83 | 1.60 | 9 | 6.00 | 1.80 | 9 | 5.78 | 2.54 | 14 | 5.64 | 2.47 |

D. The World Bank's Knowledge

When thinking about the development challenges in Argentina, where do you believe it would be most valuable for the World Bank to focus its research and knowledge efforts in the next few years? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
|--|--------------------|---|---|-------|--|-------|
| Transport | 33.3% | 11.1% | 16.7% | 36.4% | 40.0% | 33.3% |
| Poverty reduction | 33.3% | 33.3% | 12.5% | 45.5% | 20.0% | 16.7% |
| Public sector reform | 0.0% | 11.1% | 20.8% | 0.0% | 0.0% | 11.1% |
| Regional integration* | 33.3% | 0.0% | 4.2% | 18.2% | 0.0% | 0.0% |
| Gender | 33.3% | 11.1% | 25.0% | 54.5% | 40.0% | 33.3% |
| Crime and violence | 0.0% | 11.1% | 14.6% | 9.1% | 10.0% | 5.6% |
| Rural development | 16.7% | 11.1% | 8.3% | 0.0% | 0.0% | 22.2% |
| Education | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% |
| Social protection | 16.7% | 33.3% | 6.3% | 0.0% | 0.0% | 5.6% |
| Governance | 16.7% | 0.0% | 14.6% | 9.1% | 10.0% | 5.6% |
| Domestic private sector development | 16.7% | 0.0% | 0.0% | 0.0% | 0.0% | 5.6% |
| Foreign direct investment | 0.0% | 0.0% | 6.3% | 0.0% | 0.0% | 5.6% |
| Water and sanitation* | 33.3% | 0.0% | 4.2% | 0.0% | 10.0% | 0.0% |
| Health | 0.0% | 11.1% | 22.9% | 0.0% | 10.0% | 11.1% |
| Climate change | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 5.6% |
| Agricultural development | 16.7% | 11.1% | 18.8% | 0.0% | 10.0% | 33.3% |
| Trade and exports | 16.7% | 33.3% | 12.5% | 0.0% | 30.0% | 5.6% |
| Economic growth | 33.3% | 11.1% | 10.4% | 18.2% | 10.0% | 11.1% |
| Regulatory framework | 0.0% | 0.0% | 2.1% | 9.1% | 0.0% | 0.0% |
| Basic infrastructure | 0.0% | 0.0% | 6.3% | 18.2% | 10.0% | 0.0% |
| Natural resource management | 0.0% | 22.2% | 22.9% | 9.1% | 40.0% | 16.7% |
| Anti corruption | 0.0% | 11.1% | 2.1% | 0.0% | 0.0% | 0.0% |
| Disaster management | 0.0% | 11.1% | 10.4% | 36.4% | 30.0% | 11.1% |
| Energy | 0.0% | 22.2% | 8.3% | 18.2% | 20.0% | 16.7% |
| Public financial management | 0.0% | 11.1% | 4.2% | 0.0% | 0.0% | 5.6% |
| Job creation/employment | 0.0% | 22.2% | 22.9% | 0.0% | 10.0% | 5.6% |
| Financial markets | 0.0% | 0.0% | 4.2% | 9.1% | 0.0% | 5.6% |
| Urban development | 0.0% | 0.0% | 12.5% | 9.1% | 0.0% | 11.1% |
| Environmental sustainability | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.6% |
| Equality of opportunity | 0.0% | 11.1% | 0.0% | 0.0% | 0.0% | 11.1% |

*Significantly different between stakeholder groups

D. The World Bank's Knowledge (continued)

How effective do you believe the World Bank's knowledge and research are at ... in Argentina? (1-Not effective at all, 10-Very effective)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|---|------|------|-----|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of Ministry/Ministerial Dep/Implementation Agency | | | PMU/Consultant/Contractor on Bank supported project | | | NGO | | | Academia/Research institute/Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Raising your awareness of the particular topic | 6 | 6.00 | 1.67 | 8 | 5.63 | 2.33 | 38 | 5.34 | 1.85 | 9 | 5.11 | 1.90 | 7 | 6.86 | 2.04 | 15 | 6.20 | 1.82 |
| Stimulating public debate/dialogue | 5 | 5.80 | 1.48 | 7 | 6.71 | 1.98 | 39 | 5.13 | 1.94 | 9 | 5.33 | 1.50 | 7 | 7.14 | 1.77 | 17 | 5.82 | 1.88 |
| Enhancing your knowledge and/or skills | 6 | 6.83 | 1.72 | 9 | 7.44 | 1.42 | 43 | 5.95 | 1.79 | 9 | 6.56 | 1.01 | 7 | 7.57 | 1.90 | 16 | 5.75 | 2.21 |
| Contributing to good policy making | 6 | 6.83 | 1.17 | 6 | 6.33 | 1.97 | 41 | 5.80 | 1.78 | 10 | 6.30 | 2.00 | 8 | 7.00 | 1.93 | 15 | 6.20 | 2.21 |
| Providing support for program implementation | 5 | 7.60 | 2.19 | 8 | 7.63 | 1.51 | 43 | 6.49 | 1.97 | 10 | 6.60 | 1.65 | 8 | 6.88 | 2.10 | 16 | 6.88 | 1.54 |

To what extent do you believe that the World Bank's knowledge and research ... in Argentina? (1-To no degree at all, 10-To a very significant degree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|--|--|------|------|--|------|------|---|------|------|-----|------|------|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of Ministry/Ministerial Dep/Implementation Agency | | | PMU/Consultant/Contractor on Bank supported project | | | NGO | | | Academia/Research institute/Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Are timely | 6 | 6.50 | 1.38 | 8 | 5.25 | 2.31 | 42 | 5.48 | 1.61 | 8 | 5.50 | 2.07 | 7 | 6.86 | 2.19 | 14 | 6.00 | 2.11 |
| Are relevant to Argentina's development priorities | 6 | 6.67 | 1.37 | 8 | 5.50 | 2.33 | 40 | 5.58 | 1.72 | 8 | 5.50 | 1.20 | 8 | 6.25 | 2.12 | 14 | 6.00 | 2.00 |
| Provide feasible recommendations | 5 | 6.00 | 2.45 | 7 | 5.71 | 2.14 | 42 | 5.38 | 1.62 | 8 | 5.38 | 1.06 | 7 | 6.43 | 1.90 | 14 | 6.00 | 2.18 |
| Are accessible (well written and easy to understand) | 6 | 6.67 | 2.73 | 7 | 6.00 | 1.91 | 43 | 5.95 | 1.65 | 8 | 5.25 | 1.67 | 7 | 7.00 | 2.52 | 13 | 6.08 | 2.53 |
| A source of relevant information on global good practices | 6 | 6.83 | 1.72 | 8 | 6.38 | 2.00 | 42 | 6.14 | 1.77 | 8 | 7.00 | 1.20 | 8 | 6.88 | 2.42 | 13 | 6.23 | 2.80 |
| Are adequately disseminated | 6 | 6.17 | 2.14 | 9 | 4.67 | 2.18 | 44 | 5.27 | 1.83 | 9 | 4.22 | 2.11 | 7 | 6.43 | 1.40 | 13 | 5.15 | 2.58 |
| Are appropriately translated | 5 | 6.40 | 2.51 | 7 | 6.29 | .95 | 39 | 5.46 | 1.82 | 7 | 5.43 | 1.99 | 7 | 6.29 | 2.14 | 13 | 5.77 | 2.80 |
| Are adaptable to Argentina's specific development challenges and country circumstances | 6 | 6.17 | 1.72 | 8 | 4.38 | 2.07 | 41 | 5.20 | 1.86 | 8 | 5.00 | 1.20 | 7 | 6.00 | 1.83 | 13 | 5.85 | 2.30 |

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|---|--|------|------|--|------|------|---|------|------|-----|------|-----|--|------|------|-------|------|------|
| | Office of Minister | | | Employee of Ministry/Ministerial Dep/Implementation Agency | | | PMU/Consultant/Contractor on Bank supported project | | | NGO | | | Academia/Research institute/Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country? | 6 | 6.67 | 2.07 | 7 | 5.71 | 1.89 | 46 | 5.37 | 1.57 | 9 | 5.78 | .97 | 10 | 5.80 | 1.99 | 15 | 6.13 | 2.13 |
| Overall, how would you rate the technical quality of the World Bank's knowledge/research? | 6 | 7.50 | 1.87 | 8 | 6.75 | 1.39 | 44 | 6.45 | 1.49 | 9 | 7.11 | .78 | 9 | 7.22 | 1.64 | 16 | 7.56 | 1.67 |

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank

To what extent do you agree/disagree with the following statements, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|---|--|------|------|---|------|------|--|------|------|-----|------|------|---|------|------|-------|------|------|
| | Office of Minister | | | Employee of Ministry/Ministerial Dep/Implementation Agency | | | PMU/Consultant/Contractor on Bank supported project | | | NGO | | | Academia/Research institute/Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| The World Bank disburses funds promptly | 5 | 6.80 | 2.77 | 9 | 7.89 | 1.76 | 44 | 7.18 | 1.73 | 8 | 6.25 | 3.01 | 5 | 6.80 | 2.17 | 12 | 5.67 | 2.77 |
| The World Bank effectively monitors and evaluates the projects and programs it supports | 5 | 6.00 | 1.87 | 9 | 6.89 | 2.03 | 47 | 6.49 | 1.83 | 10 | 7.00 | 2.67 | 6 | 7.00 | 2.28 | 14 | 7.14 | 1.66 |
| The World Bank's approvals and reviews are done in a timely fashion | 5 | 5.80 | 2.17 | 8 | 6.13 | 3.00 | 46 | 5.43 | 2.05 | 9 | 6.89 | 2.57 | 5 | 6.80 | 3.03 | 13 | 6.15 | 2.41 |
| The World Bank's "Safeguard Policy" requirements are reasonable | 4 | 5.00 | 3.16 | 8 | 6.63 | 1.85 | 45 | 6.11 | 2.14 | 9 | 7.67 | 2.29 | 6 | 7.33 | 1.86 | 11 | 5.18 | 3.19 |
| The World Bank imposes reasonable conditions on its lending | 5 | 5.20 | 2.17 | 9 | 6.44 | 2.30 | 46 | 6.02 | 1.86 | 8 | 7.00 | 2.14 | 6 | 7.33 | 2.50 | 13 | 5.92 | 2.25 |
| Working with the World Bank increases Argentina's institutional capacity | 5 | 6.00 | 2.45 | 9 | 6.67 | 2.74 | 47 | 6.49 | 1.67 | 9 | 7.00 | 2.83 | 7 | 7.00 | 2.52 | 16 | 6.38 | 2.28 |
| The World Bank ensures consistency and continuity through staff changes | 5 | 6.00 | 1.87 | 9 | 6.56 | 2.19 | 44 | 5.70 | 2.21 | 7 | 6.71 | 2.69 | 6 | 7.17 | 2.04 | 13 | 6.54 | 2.73 |
| The World Bank's teams and visits are well coordinated | 5 | 7.20 | 1.79 | 8 | 7.50 | 1.77 | 46 | 6.74 | 2.02 | 9 | 7.33 | 2.06 | 5 | 6.80 | 2.59 | 12 | 6.42 | 2.68 |
| Where country systems are adequate, the World Bank makes appropriate use of them | 4 | 4.75 | 3.10 | 9 | 6.78 | 2.39 | 41 | 6.24 | 2.31 | 8 | 7.38 | 1.85 | 6 | 7.50 | 1.87 | 13 | 6.15 | 3.00 |
| The World Bank provides effective implementation support | 4 | 6.25 | 1.89 | 9 | 6.22 | 2.64 | 47 | 6.45 | 2.17 | 9 | 7.44 | 1.88 | 6 | 7.67 | 2.34 | 13 | 7.08 | 1.98 |

F. The Future Role of the World Bank in Argentina

Which of the following SHOULD the World Bank do to make itself of greater value in Argentina? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
|--|--------------------|---|---|-------|--|-------|
| Improve the quality of its experts as related to Argentina's specific challenges | 0.0% | 22.2% | 29.2% | 27.3% | 0.0% | 16.7% |
| Reduce the complexity of obtaining World Bank financing | 50.0% | 33.3% | 35.4% | 45.5% | 50.0% | 44.4% |
| Focus primarily on advocacy issues | 83.3% | 33.3% | 33.3% | 27.3% | 30.0% | 33.3% |
| Improve the competitiveness of its financing compared to markets | 0.0% | 11.1% | 18.8% | 18.2% | 10.0% | 22.2% |
| Ensure greater selectivity in its work* | 33.3% | 11.1% | 2.1% | 0.0% | 0.0% | 11.1% |
| Provide more adequate data/knowledge/ statistics/figures on Argentina's economy | 0.0% | 33.3% | 8.3% | 27.3% | 30.0% | 5.6% |
| Offer more innovative financial products | 0.0% | 11.1% | 25.0% | 18.2% | 10.0% | 27.8% |
| Offer more innovative knowledge services | 16.7% | 33.3% | 12.5% | 18.2% | 30.0% | 16.7% |
| Increase availability of Fee-Based services | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Work faster | 16.7% | 11.1% | 27.1% | 0.0% | 10.0% | 5.6% |
| Other | 0.0% | 0.0% | 2.1% | 9.1% | 10.0% | 5.6% |

*Significantly different between stakeholder groups

G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Argentina? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
|---|--------------------|---|---|-------|--|-------|
| Local newspapers | 66.7% | 77.8% | 76.1% | 63.6% | 80.0% | 83.3% |
| International newspapers | 16.7% | 22.2% | 2.2% | 18.2% | 20.0% | 16.7% |
| Local radio | 0.0% | 33.3% | 19.6% | 9.1% | 10.0% | 16.7% |
| Local television | 16.7% | 0.0% | 4.3% | 0.0% | 10.0% | 0.0% |
| International television | 0.0% | 0.0% | 13.0% | 9.1% | 10.0% | 0.0% |
| Internet | 100.0% | 66.7% | 73.9% | 63.6% | 50.0% | 66.7% |
| Social media (Facebook, Twitter, Youtube) | 0.0% | 0.0% | 2.2% | 18.2% | 0.0% | 0.0% |
| Blogs | 0.0% | 0.0% | 2.2% | 0.0% | 10.0% | 5.6% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 10.0% | 0.0% |

G. Communication and Information Sharing (continued)

How would you prefer to receive information from the World Bank? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Employee of Ministry/ Ministerial Department/ Implementation Agency | | PMU/ Consultant/ Contractor on Bank supported project | | Academia/ Research institute/ Think tank | | Other | |
|--|---|-------|---|-------|--|-------|-------|--|
| | Office of Minister | | NGO | | | | | |
| World Bank website | 33.3% | 22.2% | 18.8% | 0.0% | 10.0% | 27.8% | | |
| Direct contact with World Bank (i.e., face to face meetings/discussions) | 33.3% | 22.2% | 31.3% | 54.5% | 30.0% | 44.4% | | |
| e-Newsletters | 33.3% | 55.6% | 39.6% | 45.5% | 60.0% | 38.9% | | |
| Instant messaging | 0.0% | 22.2% | 6.3% | 0.0% | 0.0% | 0.0% | | |
| World Bank seminars/workshops/conferences | 50.0% | 66.7% | 62.5% | 36.4% | 30.0% | 61.1% | | |
| World Bank Public Information Center | 16.7% | 0.0% | 10.4% | 18.2% | 30.0% | 0.0% | | |
| World Bank publications and other written materials | 33.3% | 11.1% | 27.1% | 36.4% | 30.0% | 22.2% | | |
| Mobile phones | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | |
| Social media (Facebook, Twitter, Youtube) | 0.0% | 0.0% | 2.1% | 9.1% | 10.0% | 5.6% | | |
| Blogs | 0.0% | 0.0% | 2.1% | 0.0% | 0.0% | 0.0% | | |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | | |

Which do you primarily use?

| Percentage of Respondents | Employee of Ministry/ Ministerial Department/ Implementation Agency | | PMU/ Consultant/ Contractor on Bank supported project | | Academia/ Research institute/ Think tank | | Other | |
|----------------------------------|---|-------|---|-------|--|-------|-------|--|
| | Office of Minister | | NGO | | | | | |
| The World Bank's country website | 66.7% | 55.6% | 62.8% | 55.6% | 60.0% | 68.8% | | |
| The World Bank's main website | 33.3% | 44.4% | 37.2% | 44.4% | 40.0% | 31.3% | | |

Please rate how much you agree with the following statements, on a ten point scale. (1-Strongly disagree, 10-Strongly agree)

| | Which of the following best describes your current position? | | | | | | | | | | | | | | | | | |
|---|--|------|------|---|------|------|--|------|------|-----|------|------|---|------|------|-------|------|------|
| | Office of Minister | | | Employee of Ministry/Ministerial Dep/Implementation Agency | | | PMU/Consultant/Contractor on Bank supported project | | | NGO | | | Academia/Research institute/Think tank | | | Other | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| I use more data from the World Bank as a result of the organization's Open Data policy | 6 | 5.17 | 2.93 | 7 | 6.14 | 2.41 | 35 | 5.26 | 1.96 | 8 | 7.00 | 1.20 | 8 | 7.63 | 1.69 | 13 | 5.85 | 3.13 |
| The World Bank's PIC is a valuable source of information related to development in Argentina* | 4 | 5.50 | 1.91 | 5 | 5.80 | 1.92 | 19 | 5.16 | 1.68 | 6 | 7.67 | 1.63 | 7 | 7.43 | 1.62 | 8 | 6.00 | 2.45 |
| I find the World Bank websites easy to navigate | 6 | 6.33 | 2.07 | 8 | 5.50 | 1.60 | 44 | 5.80 | 1.91 | 9 | 5.56 | 2.30 | 6 | 7.83 | 1.17 | 16 | 6.50 | 2.31 |
| I find the information on the World Bank's websites useful | 6 | 6.33 | 2.25 | 8 | 7.13 | 1.13 | 41 | 6.27 | 1.76 | 9 | 6.22 | 1.72 | 7 | 7.71 | 1.60 | 17 | 7.29 | 2.42 |
| When I need information from the World Bank I know how to find it | 6 | 6.33 | 2.07 | 8 | 5.63 | 1.60 | 45 | 6.60 | 2.00 | 9 | 4.89 | 2.37 | 7 | 8.00 | 1.83 | 17 | 6.53 | 2.67 |
| The World Bank is responsive to my information requests and inquiries | 5 | 7.20 | 1.48 | 4 | 7.50 | .58 | 38 | 7.11 | 2.08 | 9 | 7.00 | 2.92 | 6 | 8.00 | 2.10 | 10 | 7.30 | 3.27 |

*Significantly different between stakeholder groups

H. Background Information

Currently, do you professionally collaborate/work with the World Bank in your country?

| Percentage of Respondents | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
|---------------------------|--------------------|---|---|-------|--|-------|
| Yes | 100.0% | 100.0% | 87.5% | 36.4% | 40.0% | 44.4% |
| No | 0.0% | 0.0% | 12.5% | 63.6% | 60.0% | 55.6% |

Which of the following describes most of your exposure to the World Bank in Argentina? (Choose no more than TWO)

| Percentage of Respondents | Office of Minister | Employee of Ministry/ Ministerial Department/ Implementation Agency | PMU/ Consultant/ Contractor on Bank supported project | NGO | Academia/ Research institute/ Think tank | Other |
|---|--------------------|---|---|-------|--|-------|
| Observer | 0.0% | 0.0% | 4.5% | 20.0% | 30.0% | 22.2% |
| Use World Bank reports/data | 33.3% | 44.4% | 13.6% | 40.0% | 50.0% | 44.4% |
| Engage in World Bank related/sponsored events/activities | 66.7% | 33.3% | 63.6% | 50.0% | 40.0% | 38.9% |
| Collaborate as part of my professional duties* | 33.3% | 77.8% | 70.5% | 40.0% | 10.0% | 33.3% |
| Use World Bank website for information, data, research, etc. | 50.0% | 22.2% | 13.6% | 10.0% | 10.0% | 27.8% |

*Significantly different between stakeholder groups

Appendix C: Responses to All Questions by Geographic Location

A. General Issues facing Argentina

In general, would you say that Argentina is headed in...?

| Percentage of Respondents | Buenos Aires | Provinces |
|---------------------------|--------------|-----------|
| The right direction | 47.3% | 45.8% |
| The wrong direction | 25.7% | 20.8% |
| Not sure | 27.0% | 33.3% |

When considering development priorities, which ONE development priority below is the most important in Argentina? Which ONE is the second most important priority? Which ONE is the third most important priority?

| 1 st Most Important | | |
|-------------------------------------|--------------|-----------|
| Percentage of Respondents | Buenos Aires | Provinces |
| Environmental sustainability | 5.1% | 0.0% |
| Equality of opportunity | 24.4% | 24.0% |
| Health | 1.3% | 0.0% |
| Climate change | 0.0% | 0.0% |
| Poverty reduction | 21.8% | 8.0% |
| Public sector reform | 1.3% | 0.0% |
| Regional integration | 1.3% | 8.0% |
| Gender | 0.0% | 0.0% |
| Crime and violence | 6.4% | 8.0% |
| Domestic private sector development | 0.0% | 0.0% |
| Foreign direct investment | 0.0% | 0.0% |
| Agricultural development | 1.3% | 0.0% |
| Trade and exports | 0.0% | 0.0% |
| Economic growth | 5.1% | 12.0% |
| Regulatory framework | 0.0% | 0.0% |
| Basic infrastructure | 1.3% | 0.0% |
| Natural resource management | 0.0% | 4.0% |
| Anti corruption | 7.7% | 0.0% |
| Disaster management | 0.0% | 0.0% |
| Rural development | 1.3% | 4.0% |
| Education* | 6.4% | 20.0% |
| Social protection | 0.0% | 0.0% |
| Governance | 7.7% | 4.0% |
| Transport | 0.0% | 4.0% |
| Water and sanitation | 0.0% | 0.0% |
| Energy | 1.3% | 4.0% |
| Public financial management | 1.3% | 0.0% |
| Job creation/employment | 5.1% | 0.0% |
| Financial markets | 0.0% | 0.0% |
| Urban development | 0.0% | 0.0% |

*Significantly different between locations

A. General Issues facing Argentina (continued)

When considering development priorities, which ONE development priority below is the most important in Argentina? Which ONE is the second most important priority? Which ONE is the third most important priority?

| 2nd Most Important | | |
|--------------------------------------|---------------------|------------------|
| Percentage of Respondents | Buenos Aires | Provinces |
| Environmental sustainability* | 0.0% | 8.0% |
| Equality of opportunity | 6.4% | 4.0% |
| Health | 6.4% | 4.0% |
| Climate change | 0.0% | 0.0% |
| Poverty reduction | 16.7% | 12.0% |
| Public sector reform | 2.6% | 0.0% |
| Regional integration | 2.6% | 0.0% |
| Gender | 0.0% | 0.0% |
| Crime and violence | 5.1% | 0.0% |
| Domestic private sector development | 2.6% | 8.0% |
| Foreign direct investment | 0.0% | 4.0% |
| Agricultural development | 0.0% | 0.0% |
| Trade and exports | 0.0% | 0.0% |
| Economic growth | 12.8% | 12.0% |
| Regulatory framework | 2.6% | 0.0% |
| Basic infrastructure | 3.8% | 8.0% |
| Natural resource management | 5.1% | 4.0% |
| Anti corruption | 5.1% | 4.0% |
| Disaster management | 0.0% | 0.0% |
| Rural development | 1.3% | 0.0% |
| Education | 7.7% | 12.0% |
| Social protection | 0.0% | 0.0% |
| Governance | 7.7% | 4.0% |
| Transport | 1.3% | 0.0% |
| Water and sanitation | 0.0% | 0.0% |
| Energy | 1.3% | 0.0% |
| Public financial management | 3.8% | 0.0% |
| Job creation/employment* | 2.6% | 16.0% |
| Financial markets | 0.0% | 0.0% |
| Urban development | 1.3% | 0.0% |

*Significantly different between locations

A. General Issues facing Argentina (continued)

When considering development priorities, which ONE development priority below is the most important in Argentina?
Which ONE is the second most important priority? Which ONE is the third most important priority?

| 3rd Most Important | | |
|--------------------------------------|---------------------|------------------|
| Percentage of Respondents | Buenos Aires | Provinces |
| Environmental sustainability | 0.0% | 0.0% |
| Equality of opportunity | 5.1% | 16.0% |
| Health | 3.8% | 4.0% |
| Climate change | 0.0% | 0.0% |
| Poverty reduction | 9.0% | 12.0% |
| Public sector reform | 3.8% | 4.0% |
| Regional integration | 1.3% | 0.0% |
| Gender | 0.0% | 0.0% |
| Crime and violence | 6.4% | 0.0% |
| Domestic private sector development | 5.1% | 4.0% |
| Foreign direct investment | 0.0% | 0.0% |
| Agricultural development | 0.0% | 0.0% |
| Trade and exports | 3.8% | 0.0% |
| Economic growth | 3.8% | 4.0% |
| Regulatory framework | 2.6% | 0.0% |
| Basic infrastructure | 5.1% | 4.0% |
| Natural resource management | 6.4% | 8.0% |
| Anti corruption | 5.1% | 0.0% |
| Disaster management | 0.0% | 0.0% |
| Rural development | 0.0% | 4.0% |
| Education | 11.5% | 0.0% |
| Social protection | 0.0% | 0.0% |
| Governance | 7.7% | 8.0% |
| Transport | 0.0% | 4.0% |
| Water and sanitation | 1.3% | 0.0% |
| Energy | 0.0% | 4.0% |
| Public financial management | 7.7% | 12.0% |
| Job creation/employment | 9.0% | 8.0% |
| Financial markets | 0.0% | 0.0% |
| Urban development | 0.0% | 0.0% |

A. General Issues facing Argentina (continued)

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Argentina? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Buenos Aires | Provinces |
|---|--------------|-----------|
| Agricultural development | 5.1% | 4.0% |
| Trade and exports* | 41.8% | 20.0% |
| Economic growth | 19.0% | 12.0% |
| Regulatory framework | 0.0% | 0.0% |
| Basic infrastructure | 1.3% | 8.0% |
| Natural resource management | 10.1% | 12.0% |
| Anti corruption | 0.0% | 0.0% |
| Disaster management | 5.1% | 4.0% |
| Rural development | 11.4% | 20.0% |
| Education | 0.0% | 0.0% |
| Social protection | 3.8% | 12.0% |
| Governance | 5.1% | 0.0% |
| Transport | 36.7% | 28.0% |
| Water and sanitation | 1.3% | 0.0% |
| Energy | 10.1% | 20.0% |
| Public financial management | 2.5% | 4.0% |
| Job creation/employment | 7.6% | 4.0% |
| Financial markets | 0.0% | 0.0% |
| Urban development | 2.5% | 4.0% |
| Environmental sustainability | 53.2% | 48.0% |
| Equality of opportunity | 13.9% | 24.0% |
| Health | 15.2% | 16.0% |
| Climate change | 1.3% | 0.0% |
| Public sector reform | 5.1% | 0.0% |
| Regional integration | 0.0% | 4.0% |
| Gender | 5.1% | 4.0% |
| Crime and violence | 39.2% | 52.0% |
| Domestic private sector development | 0.0% | 0.0% |
| Foreign direct investment | 3.8% | 0.0% |

*Significantly different between locations

A. General Issues facing Argentina (continued)

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Argentina? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Buenos Aires | Provinces |
|---|--------------|-----------|
| Water and sanitation | 5.1% | 8.0% |
| Energy | 5.1% | 0.0% |
| Public financial management | 2.5% | 0.0% |
| Job creation/employment | 0.0% | 0.0% |
| Financial markets | 8.9% | 4.0% |
| Urban development | 7.6% | 0.0% |
| Environmental sustainability | 29.1% | 24.0% |
| Equality of opportunity | 0.0% | 0.0% |
| Health | 0.0% | 0.0% |
| Climate change | 32.9% | 44.0% |
| Agricultural development | 19.0% | 28.0% |
| Trade and exports | 7.6% | 4.0% |
| Regulatory framework | 29.1% | 36.0% |
| Basic infrastructure | 12.7% | 12.0% |
| Natural resource management | 20.3% | 32.0% |
| Anti corruption | 21.5% | 24.0% |
| Disaster management | 11.4% | 4.0% |
| Rural development | 0.0% | 0.0% |
| Education | 5.1% | 4.0% |
| Social protection | 10.1% | 12.0% |
| Governance | 1.3% | 0.0% |
| Transport | 22.8% | 12.0% |
| Poverty reduction | 10.1% | 8.0% |
| Public sector reform | 1.3% | 0.0% |
| Regional integration | 11.4% | 16.0% |
| Gender | 12.7% | 12.0% |
| Crime and violence | 10.1% | 12.0% |
| Domestic private sector development | 2.5% | 4.0% |
| Foreign direct investment | 0.0% | 0.0% |

B. Overall Attitudes toward the World Bank

| | Which best represents your geographic location? | | | | | |
|--|---|------|------|-----------|------|------|
| | Buenos Aires | | | Provinces | | |
| | N | Mean | SD | N | Mean | SD |
| How familiar are you with the work of the World Bank in Argentina? | 78 | 7.29 | 1.69 | 25 | 7.12 | 1.45 |

(1-Not familiar at all, 10-Extremely familiar)

| | Which best represents your geographic location? | | | | | |
|--|---|------|------|-----------|------|------|
| | Buenos Aires | | | Provinces | | |
| | N | Mean | SD | N | Mean | SD |
| Overall, please rate your impression of the World Bank's effectiveness in Argentina. | 75 | 6.05 | 1.75 | 25 | 6.64 | 1.58 |

(1-Not effective at all, 10-Very effective)

| | Which best represents your geographic location? | | | | | |
|--|---|------|------|-----------|------|------|
| | Buenos Aires | | | Provinces | | |
| | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank's staff is well prepared to help Argentina solve its most complicated development challenges? | 75 | 6.67 | 1.83 | 24 | 6.92 | 2.34 |

(1-To no degree at all, 10-To a very significant degree)

When thinking about how the World Bank can have the most impact on development results in Argentina, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in Argentina? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Which best represents your geographic location? | |
|---|---|-----------|
| | Buenos Aires | Provinces |
| Rural development | 13.9% | 24.0% |
| Education | 10.1% | 4.0% |
| Social protection | 21.5% | 8.0% |
| Governance | 6.3% | 4.0% |
| Transport* | 34.2% | 12.0% |
| Poverty reduction | 11.4% | 12.0% |
| Public sector reform | 8.9% | 4.0% |
| Regional integration | 1.3% | 0.0% |
| Gender | 5.1% | 0.0% |
| Crime and violence | 6.3% | 8.0% |
| Domestic private sector development | 0.0% | 4.0% |
| Foreign direct investment | 2.5% | 4.0% |
| Water and sanitation | 0.0% | 4.0% |
| Energy | 7.6% | 8.0% |
| Public financial management | 7.6% | 0.0% |
| Job creation/employment | 27.8% | 48.0% |
| Financial markets | 10.1% | 24.0% |
| Urban development | 13.9% | 8.0% |
| Environmental sustainability | 0.0% | 4.0% |
| Equality of opportunity | 5.1% | 12.0% |
| Health | 25.3% | 20.0% |
| Climate change | 1.3% | 4.0% |
| Agricultural development | 17.7% | 4.0% |
| Trade and exports | 17.7% | 28.0% |
| Economic growth | 7.6% | 12.0% |
| Regulatory framework | 19.0% | 24.0% |
| Basic infrastructure | 3.8% | 4.0% |
| Natural resource management | 10.1% | 8.0% |
| Anti corruption | 0.0% | 0.0% |
| Disaster management | 3.8% | 4.0% |

*Significantly different between locations

B. Overall Attitudes toward the World Bank (continued)

When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Argentina?

| Greatest Value | | |
|----------------------------------|---------------------|------------------|
| Percentage of Respondents | Buenos Aires | Provinces |
| Financial resources | 57.7% | 68.0% |
| Technical assistance | 12.8% | 16.0% |
| Policy advice | 6.4% | 0.0% |
| Data | 0.0% | 0.0% |
| Training/capacity building | 9.0% | 4.0% |
| Studies/analyses | 5.1% | 4.0% |
| Convening/facilitating | 1.3% | 0.0% |
| Linkage to non-Bank expertise | 6.4% | 8.0% |
| Other | 1.3% | 0.0% |

When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Argentina?

| 2nd Greatest Value | | |
|--------------------------------------|---------------------|------------------|
| Percentage of Respondents | Buenos Aires | Provinces |
| Financial resources | 14.9% | 8.0% |
| Technical assistance | 23.0% | 24.0% |
| Policy advice | 6.8% | 16.0% |
| Data | 2.7% | 0.0% |
| Training/capacity building | 17.6% | 16.0% |
| Studies/analyses | 12.2% | 8.0% |
| Convening/facilitating | 8.1% | 8.0% |
| Linkage to non-Bank expertise | 13.5% | 16.0% |
| Other | 1.4% | 4.0% |

Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in Argentina? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Buenos Aires | Provinces |
|--|---------------------|------------------|
| Imposing technocratic solutions without regard to political realities | 53.8% | 52.0% |
| Not exploring alternative policy options | 25.6% | 12.0% |
| Staff too inaccessible | 6.4% | 8.0% |
| Arrogant in its approach | 9.0% | 4.0% |
| Not willing to honestly criticize policies and reform efforts in the country | 16.7% | 24.0% |
| Too influenced by developed countries | 33.3% | 48.0% |
| Not enough public disclosure of its work | 14.1% | 12.0% |
| World Bank processes too slow and complex | 30.8% | 32.0% |
| Other | 0.0% | 4.0% |

Which World Bank instruments do you believe are the MOST effective in reducing poverty in Argentina? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Buenos Aires | Provinces |
|---|---------------------|------------------|
| Investment lending | 83.5% | 80.0% |
| Capacity development | 22.8% | 40.0% |
| Policy based lending/ budget support to the Government | 35.4% | 28.0% |
| Knowledge products/services | 15.2% | 12.0% |
| Technical assistance | 30.4% | 32.0% |
| Trust Fund management | 7.6% | 8.0% |
| Other | 2.5% | 0.0% |
| Don't know | 1.3% | 0.0% |

B. Overall Attitudes toward the World Bank (continued)

Which World Bank instruments do you believe are LEAST effective in helping to reduce poverty in Argentina?
(Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Which best represents your geographic location? | |
|--|---|-----------|
| | Buenos Aires | Provinces |
| Investment lending | 7.6% | 16.0% |
| Capacity development | 16.5% | 20.0% |
| Policy based lending/ budget support to the Government | 29.1% | 40.0% |
| Knowledge products/services | 35.4% | 32.0% |
| Technical assistance | 20.3% | 8.0% |
| Trust Fund management | 30.4% | 32.0% |
| Other | 35.4% | 24.0% |
| Don't know | 24.1% | 28.0% |

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there?
(Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Which best represents your geographic location? | |
|---|---|-----------|
| | Buenos Aires | Provinces |
| NGOs | 35.4% | 20.0% |
| Local Government | 50.6% | 72.0% |
| Beneficiaries | 17.7% | 32.0% |
| Private sector | 17.7% | 24.0% |
| Community Based Organizations (CBOs) | 19.0% | 12.0% |
| Academia/think tanks/research institutes | 34.2% | 40.0% |
| Parliament | 12.7% | 0.0% |
| Media | 5.1% | 0.0% |
| Other | 2.5% | 0.0% |

To what extent do you agree with the following statements about the World Bank's work in Argentina, on a ten point scale?
(1-Strongly disagree, 10-Strongly agree)

| | Which best represents your geographic location? | | | | | |
|---|---|------|------|-----------|------|------|
| | Buenos Aires | | | Provinces | | |
| | N | Mean | SD | N | Mean | SD |
| Overall the World Bank currently plays a relevant role in development in Argentina | 75 | 5.44 | 1.83 | 25 | 6.08 | 1.85 |
| The World Bank's work is aligned with what I consider the development priorities for this country | 73 | 5.68 | 1.82 | 25 | 6.00 | 1.94 |
| The World Bank treats clients and stakeholders in Argentina with respect | 74 | 7.15 | 2.13 | 24 | 7.58 | 2.38 |

To what extent is the World Bank an effective development partner in Argentina, in terms of each of the following?
(1-To no degree at all, 10-To a very significant degree)

| | Which best represents your geographic location? | | | | | |
|--|---|------|------|-----------|------|------|
| | Buenos Aires | | | Provinces | | |
| | N | Mean | SD | N | Mean | SD |
| Responsiveness | 68 | 5.96 | 1.95 | 24 | 6.17 | 1.74 |
| Flexibility (in terms of the World Bank's products and services) | 67 | 5.27 | 1.99 | 24 | 5.75 | 1.75 |
| Flexibility (in terms of changing country circumstances) | 69 | 5.22 | 1.96 | 24 | 6.13 | 2.09 |
| Being inclusive | 68 | 5.51 | 2.12 | 22 | 6.41 | 1.79 |
| Openness (sharing data and other information) | 74 | 6.50 | 2.04 | 23 | 6.91 | 2.02 |
| Staff accessibility | 74 | 6.77 | 2.15 | 25 | 7.24 | 2.45 |
| Straightforwardness and honesty | 68 | 6.04 | 2.24 | 24 | 6.92 | 2.62 |
| Collaboration with groups outside of the Government | 59 | 5.86 | 2.19 | 18 | 6.50 | 1.98 |
| Collaboration with the Government | 68 | 6.41 | 1.99 | 24 | 6.75 | 2.13 |
| Collaboration with other donors | 48 | 6.06 | 2.04 | 14 | 7.14 | 1.70 |
| Follow through over time | 65 | 6.51 | 1.94 | 23 | 7.30 | 1.92 |

C. World Bank Effectiveness and Results

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Argentina, on a ten point scale?

(1-Not effective at all, 10-Very effective)

| | Which best represents your geographic location? | | | | | |
|--|---|------|------|-----------|------|------|
| | Buenos Aires | | | Provinces | | |
| | N | Mean | SD | N | Mean | SD |
| Transport | 51 | 6.41 | 2.03 | 18 | 7.28 | 2.16 |
| Urban development | 48 | 5.75 | 1.76 | 15 | 6.53 | 1.85 |
| Environmental sustainability | 62 | 6.45 | 2.05 | 20 | 7.15 | 2.13 |
| Basic infrastructure | 62 | 6.48 | 1.58 | 19 | 7.05 | 1.72 |
| Communicable/non-communicable diseases | 49 | 6.71 | 1.50 | 11 | 7.00 | 1.34 |
| Poverty reduction | 59 | 5.36 | 1.95 | 17 | 6.18 | 2.21 |
| Domestic private sector development | 43 | 4.93 | 1.74 | 15 | 5.67 | 2.26 |
| Water and sanitation | 54 | 6.39 | 1.83 | 18 | 7.17 | 1.72 |
| Economic growth | 48 | 5.79 | 1.79 | 16 | 6.19 | 2.54 |
| Energy | 44 | 5.91 | 1.94 | 15 | 5.87 | 2.47 |
| Disaster management | 37 | 5.62 | 1.93 | 13 | 5.15 | 2.44 |
| Public financial management | 46 | 5.24 | 2.28 | 16 | 5.31 | 2.57 |
| Job creation/employment | 47 | 5.15 | 2.05 | 17 | 5.47 | 2.65 |
| Equality of opportunity | 49 | 5.43 | 1.91 | 17 | 5.94 | 2.19 |
| Health | 52 | 7.04 | 1.39 | 13 | 6.69 | 2.39 |
| Rural development | 48 | 6.33 | 1.46 | 16 | 7.00 | 1.86 |
| Education | 52 | 5.96 | 2.04 | 15 | 6.60 | 2.44 |
| Social protection | 44 | 5.32 | 1.97 | 11 | 5.45 | 2.98 |
| Climate change | 56 | 5.75 | 2.27 | 15 | 6.73 | 2.22 |
| Public sector reform | 50 | 5.34 | 2.15 | 15 | 6.07 | 2.89 |
| Agricultural development | 45 | 5.89 | 1.86 | 16 | 6.88 | 1.78 |
| Natural resource management* | 43 | 5.05 | 2.00 | 12 | 6.42 | 2.23 |

*Significantly different between locations

| | Which best represents your geographic location? | | | | | |
|---|---|------|------|-----------|------|------|
| | Buenos Aires | | | Provinces | | |
| | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank's work help to achieve development results in Argentina? | 72 | 5.82 | 1.51 | 24 | 6.29 | 2.07 |

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank in Argentina, on a ten point scale?

(1-Strongly disagree, 10-Strongly agree)

| | Which best represents your geographic location? | | | | | |
|--|---|------|------|-----------|------|------|
| | Buenos Aires | | | Provinces | | |
| | N | Mean | SD | N | Mean | SD |
| The World Bank's financial instruments meet the needs of Argentina | 70 | 5.99 | 1.78 | 22 | 6.55 | 1.71 |
| The World Bank meets Argentina's needs for knowledge services | 67 | 5.79 | 1.80 | 22 | 6.32 | 2.15 |

D. The World Bank's Knowledge

When thinking about the development challenges in Argentina, where do you believe it would be most valuable for the World Bank to focus its research and knowledge efforts in the next few years? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Buenos Aires | | Provinces | |
|---|--------------|--|-----------|--|
| | | | | |
| Transport | 22.8% | | 28.0% | |
| Poverty reduction | 24.1% | | 8.0% | |
| Public sector reform* | 16.5% | | 0.0% | |
| Regional integration | 6.3% | | 4.0% | |
| Gender | 32.9% | | 20.0% | |
| Crime and violence | 12.7% | | 4.0% | |
| Rural development | 7.6% | | 16.0% | |
| Education | 1.3% | | 0.0% | |
| Social protection | 10.1% | | 0.0% | |
| Governance | 8.9% | | 16.0% | |
| Domestic private sector development* | 0.0% | | 8.0% | |
| Foreign direct investment | 2.5% | | 8.0% | |
| Water and sanitation | 6.3% | | 0.0% | |
| Health | 17.7% | | 4.0% | |
| Climate change | 1.3% | | 4.0% | |
| Agricultural development* | 12.7% | | 32.0% | |
| Trade and exports | 11.4% | | 24.0% | |
| Economic growth | 16.5% | | 4.0% | |
| Regulatory framework | 1.3% | | 4.0% | |
| Basic infrastructure | 5.1% | | 8.0% | |
| Natural resource management | 24.1% | | 12.0% | |
| Anti corruption | 2.5% | | 0.0% | |
| Disaster management | 16.5% | | 12.0% | |
| Energy* | 7.6% | | 32.0% | |
| Public financial management | 2.5% | | 8.0% | |
| Job creation/employment | 12.7% | | 24.0% | |
| Financial markets | 2.5% | | 8.0% | |
| Urban development | 8.9% | | 8.0% | |
| Environmental sustainability | 1.3% | | 0.0% | |
| Equality of opportunity | 2.5% | | 4.0% | |

*Significantly different between locations

How effective do you believe the World Bank's knowledge and research are at ... in Argentina?

(1-Not effective at all, 10-Very effective)

| | Which best represents your geographic location? | | | | | |
|--|---|------|------|-----------|------|------|
| | Buenos Aires | | | Provinces | | |
| | N | Mean | SD | N | Mean | SD |
| Raising your awareness of the particular topic | 64 | 5.66 | 1.86 | 21 | 5.90 | 2.10 |
| Stimulating public debate/dialogue | 63 | 5.49 | 1.89 | 22 | 6.05 | 1.91 |
| Enhancing your knowledge and/or skills | 69 | 6.26 | 1.78 | 23 | 6.57 | 2.02 |
| Contributing to good policy making | 66 | 6.11 | 1.82 | 22 | 6.14 | 2.17 |
| Providing support for program implementation | 69 | 6.77 | 1.78 | 23 | 6.78 | 2.00 |

D. The World Bank's Knowledge (continued)

To what extent do you believe that the World Bank's knowledge and research... in Argentina?

(1-To no degree at all, 10-To a very significant degree)

| | Which best represents your geographic location? | | | | | |
|--|---|------|------|-----------|------|------|
| | Buenos Aires | | | Provinces | | |
| | N | Mean | SD | N | Mean | SD |
| Are timely | 64 | 5.66 | 1.78 | 22 | 6.00 | 2.05 |
| Are relevant to Argentina's development priorities | 64 | 5.78 | 1.68 | 21 | 5.81 | 2.14 |
| Provide feasible recommendations | 64 | 5.52 | 1.62 | 21 | 6.05 | 2.13 |
| Are accessible (well written and easy to understand) | 64 | 5.92 | 1.99 | 22 | 6.55 | 1.90 |
| A source of relevant information on global good practices | 66 | 6.39 | 1.92 | 21 | 6.43 | 2.11 |
| Are adequately disseminated | 68 | 5.09 | 2.09 | 22 | 5.59 | 1.87 |
| Are appropriately translated | 61 | 5.57 | 2.09 | 18 | 6.22 | 1.59 |
| Are adaptable to Argentina's specific development challenges and country circumstances | 65 | 5.37 | 1.86 | 20 | 5.45 | 2.16 |

| | Which best represents your geographic location? | | | | | |
|---|---|------|------|-----------|------|------|
| | Buenos Aires | | | Provinces | | |
| | N | Mean | SD | N | Mean | SD |
| Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country? | 72 | 5.61 | 1.63 | 23 | 6.17 | 2.12 |
| Overall, how would you rate the technical quality of the World Bank's knowledge/research? | 72 | 6.83 | 1.44 | 22 | 7.09 | 1.77 |

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank

To what extent do you agree/disagree with the following statements, on a ten point scale?

(1-Strongly disagree, 10-Strongly agree)

| | Which best represents your geographic location? | | | | | |
|---|---|------|------|-----------|------|------|
| | Buenos Aires | | | Provinces | | |
| | N | Mean | SD | N | Mean | SD |
| The World Bank disburses funds promptly* | 63 | 6.63 | 2.11 | 22 | 7.73 | 2.07 |
| The World Bank effectively monitors and evaluates the projects and programs it supports | 69 | 6.45 | 1.88 | 24 | 7.25 | 2.15 |
| The World Bank's approvals and reviews are done in a timely fashion* | 65 | 5.60 | 2.21 | 23 | 6.70 | 2.38 |
| The World Bank's "Safeguard Policy" requirements are reasonable | 62 | 6.16 | 2.18 | 23 | 6.57 | 2.81 |
| The World Bank imposes reasonable conditions on its lending | 66 | 6.06 | 2.06 | 23 | 6.70 | 1.96 |
| Working with the World Bank increases Argentina's institutional capacity* | 71 | 6.27 | 2.11 | 24 | 7.29 | 1.88 |
| The World Bank ensures consistency and continuity through staff changes | 65 | 6.03 | 2.25 | 21 | 6.38 | 2.48 |
| The World Bank's teams and visits are well coordinated | 64 | 6.59 | 2.01 | 23 | 7.43 | 2.37 |
| Where country systems are adequate, the World Bank makes appropriate use of them | 60 | 6.30 | 2.28 | 22 | 6.82 | 2.74 |
| The World Bank provides effective implementation support* | 66 | 6.36 | 2.22 | 24 | 7.46 | 1.93 |

*Significantly different between locations

F. The Future Role of the World Bank in Argentina

Which of the following SHOULD the World Bank do to make itself of greater value in Argentina? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Buenos Aires | Provinces |
|--|--------------|-----------|
| Improve the quality of its experts as related to Argentina's specific challenges | 20.3% | 24.0% |
| Reduce the complexity of obtaining World Bank financing | 41.8% | 32.0% |
| Focus primarily on advocacy issues | 35.4% | 36.0% |
| Improve the competitiveness of its financing compared to markets | 16.5% | 20.0% |
| Ensure greater selectivity in its work | 7.6% | 0.0% |
| Provide more adequate data/knowledge/statistics/figures on Argentina's economy | 13.9% | 12.0% |
| Offer more innovative financial products | 17.7% | 32.0% |
| Offer more innovative knowledge services | 16.5% | 20.0% |
| Increase availability of Fee-Based services | 0.0% | 0.0% |
| Work faster | 17.7% | 12.0% |
| Other | 3.8% | 4.0% |

G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Argentina? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Buenos Aires | Provinces |
|---|--------------|-----------|
| Local newspapers | 78.2% | 66.7% |
| International newspapers | 11.5% | 8.3% |
| Local radio | 16.7% | 16.7% |
| Local television | 2.6% | 8.3% |
| International television | 9.0% | 4.2% |
| Internet | 65.4% | 87.5% |
| Social media (Facebook, Twitter, Youtube) | 3.8% | 0.0% |
| Blogs | 2.6% | 4.2% |
| Other | 2.6% | 0.0% |

How would you prefer to receive information from the World Bank? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Buenos Aires | Provinces |
|--|--------------|-----------|
| World Bank website | 20.3% | 16.0% |
| Direct contact with World Bank (i.e., face to face meetings/discussions) | 32.9% | 40.0% |
| e-Newsletters | 46.8% | 36.0% |
| Instant messaging | 5.1% | 4.0% |
| World Bank seminars/workshops/conferences | 53.2% | 64.0% |
| World Bank Public Information Center | 11.4% | 8.0% |
| World Bank publications and other written materials | 25.3% | 28.0% |
| Mobile phones | 0.0% | 0.0% |
| Social media (Facebook, Twitter, Youtube) | 3.8% | 4.0% |
| Blogs | 1.3% | 0.0% |
| Other | 0.0% | 0.0% |

Which do you primarily use?

| Percentage of Respondents | Buenos Aires | Provinces |
|----------------------------------|--------------|-----------|
| The World Bank's country website | 60.6% | 66.7% |
| The World Bank's main website | 39.4% | 33.3% |

G. Communication and Information Sharing (continued)

Please rate how much you agree with the following statements, on a ten point scale.

(1-Strongly disagree, 10-Strongly agree)

| | Which best represents your geographic location? | | | | | |
|--|---|------|------|-----------|------|------|
| | Buenos Aires | | | Provinces | | |
| | N | Mean | SD | N | Mean | SD |
| I use more data from the World Bank as a result of the organization's Open Data policy | 63 | 5.68 | 2.37 | 15 | 6.73 | 1.87 |
| The World Bank's PIC is a valuable source of information related to development in Argentina | 38 | 5.79 | 2.04 | 11 | 6.82 | 1.72 |
| I find the World Bank websites easy to navigate | 70 | 6.04 | 2.07 | 21 | 6.33 | 1.96 |
| I find the information on the World Bank's websites useful | 70 | 6.59 | 1.91 | 20 | 7.15 | 1.93 |
| When I need information from the World Bank I know how to find it | 71 | 6.32 | 2.16 | 23 | 6.74 | 2.30 |
| The World Bank is responsive to my information requests and inquiries* | 59 | 7.00 | 2.27 | 15 | 8.27 | 1.83 |

*Significantly different between locations

H. Background Information

Currently, do you professionally collaborate/work with the World Bank in your country?

| Percentage of Respondents | Buenos Aires | Provinces |
|---------------------------|--------------|-----------|
| Yes | 72.2% | 68.0% |
| No | 27.8% | 32.0% |

Which of the following describes most of your exposure to the World Bank in Argentina? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Buenos Aires | Provinces |
|--|--------------|-----------|
| Observer | 9.2% | 17.4% |
| Use World Bank reports/data | 30.3% | 26.1% |
| Engage in World Bank related/sponsored events/activities | 52.6% | 52.2% |
| Collaborate as part of my professional duties | 52.6% | 52.2% |
| Use World Bank website for information, data, research, etc. | 19.7% | 17.4% |

Appendix D: Responses to All Questions by Year¹

FY '05 Response Number = 279 • FY '10 Response Number = 253 • FY '12 Response Number = 104

B. Overall Attitudes toward the World Bank

| | year | | | | | | | | |
|---|---------|------|------|---------|------|------|---------|------|------|
| | FY 2005 | | | FY 2010 | | | FY 2012 | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| How familiar are you with the work of the World Bank in Argentina?* | 270 | 7.09 | 1.92 | 253 | 6.77 | 2.05 | 103 | 7.25 | 1.63 |
| Overall, please rate your impression of the World Bank's effectiveness in Argentina.^ | 257 | 5.58 | 1.82 | 239 | 6.16 | 1.88 | 100 | 6.20 | 1.72 |

(1-Not familiar at all, 10-Extremely familiar; 1-Not effective at all, 10-Very effective)

*Significantly different between FY12 and FY10 country surveys. ^Significantly different between FY12 and FY05 country surveys.

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there?

(Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | FY 2010 | FY 2012 |
|--|---------|---------|
| NGOs | 31.2% | 31.7% |
| Local Government | 51.0% | 55.8% |
| Beneficiaries | 26.9% | 21.2% |
| Private sector | 17.4% | 19.2% |
| Community Based Organizations (CBOs) | 18.6% | 17.3% |
| Academia/think tanks/research institutes* | - | 35.6% |
| Parliament | 14.2% | 9.6% |
| Media* | - | 3.8% |
| Other | 39.5% | 1.9% |

* Not included in FY 2010 questionnaire.

To what extent do you agree with the following statements about the World Bank's work in Argentina, on a ten point scale?

(1-Strongly disagree, 10-Strongly agree)

| | year | | | | | | | | |
|--|---------|------|------|---------|------|------|---------|------|------|
| | FY 2005 | | | FY 2010 | | | FY 2012 | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Overall the World Bank currently plays a relevant role in development in Argentina^ | 260 | 4.81 | 2.03 | 247 | 5.43 | 2.07 | 100 | 5.60 | 1.85 |
| The World Bank's work is aligned with what I consider the development priorities for this country^ | 251 | 4.76 | 1.95 | 243 | 5.59 | 2.05 | 98 | 5.77 | 1.84 |
| The World Bank treats clients and stakeholders in Argentina with respect | 228 | 6.91 | 2.34 | 229 | 7.32 | 2.05 | 98 | 7.26 | 2.19 |

^Significantly different between FY12 and FY05 country surveys.

¹ Only those questions that were asked in the FY '05, FY '10 and FY '12 country surveys, with similar response scales/options, are presented.

C. World Bank Effectiveness and Results

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Argentina, on a ten point scale?

| | year | | | | | | | | |
|--|---------|------|------|---------|------|------|---------|------|------|
| | FY 2005 | | | FY 2010 | | | FY 2012 | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Basic infrastructure [^] | 225 | 5.99 | 2.04 | 226 | 6.35 | 2.09 | 81 | 6.62 | 1.62 |
| Poverty reduction ^{^*} | 238 | 4.96 | 1.96 | 226 | 4.37 | 1.88 | 76 | 5.54 | 2.03 |
| Domestic private sector development | 187 | 4.95 | 2.07 | 191 | 5.08 | 2.14 | 58 | 5.12 | 1.89 |
| Economic growth ^{^*} | 231 | 4.99 | 1.68 | 227 | 4.90 | 1.88 | 64 | 5.89 | 1.99 |
| Public financial management | 208 | 4.93 | 1.99 | 186 | 5.15 | 2.25 | 62 | 5.26 | 2.34 |
| Health ^{^*} | 215 | 5.72 | 2.13 | 212 | 5.11 | 2.22 | 65 | 6.97 | 1.62 |
| Education ^{^*} | 224 | 5.39 | 2.20 | 212 | 4.86 | 2.21 | 67 | 6.10 | 2.13 |
| Social protection | 213 | 5.61 | 2.22 | 201 | 5.24 | 2.23 | 55 | 5.35 | 2.18 |
| Climate change [*] | | | | 179 | 4.37 | 2.23 | 71 | 5.96 | 2.28 |
| Public sector reform | 235 | 5.02 | 2.11 | 229 | 5.08 | 2.13 | 65 | 5.51 | 2.34 |
| Agricultural development ^{^*} | 187 | 5.09 | 2.14 | 181 | 5.11 | 2.24 | 61 | 6.15 | 1.88 |
| Natural resource management | 215 | 5.70 | 2.11 | 223 | 5.49 | 2.31 | 55 | 5.35 | 2.11 |

(1-Not effective at all, 10-Very effective)

*Significantly different between FY12 and FY10 country surveys. [^]Significantly different between FY12 and FY05 country surveys.

D. The World Bank's Knowledge

When thinking about the development challenges in Argentina, where do you believe it would be most valuable for the World Bank to focus its research and knowledge efforts in the next few years?

| Percentage of Respondents (Responses Combined) | FY 2010 | FY 2012 |
|--|---------|---------|
| Transport | 6.7% | 24.0% |
| Poverty reduction | 28.5% | 20.2% |
| Public sector reform | 11.1% | 12.5% |
| Regional integration [*] | - | 5.8% |
| Gender [*] | - | 29.8% |
| Crime and violence [*] | - | 10.6% |
| Rural development | 2.4% | 9.6% |
| Education | 33.2% | 1.0% |
| Social protection | 6.7% | 7.7% |
| Governance | 7.9% | 10.6% |
| Domestic private sector development | 6.7% | 1.9% |
| Foreign direct investment [*] | - | 3.8% |
| Water and sanitation | 3.6% | 4.8% |
| Health | 12.6% | 14.4% |
| Climate change [*] | - | 1.9% |
| Agricultural development | 4.3% | 17.3% |
| Trade and exports [*] | - | 14.4% |
| Economic growth [*] | - | 13.5% |
| Regulatory framework [*] | - | 1.9% |
| Basic infrastructure [*] | - | 5.8% |
| Natural resource management/environmental sustainability | 15.0% | 22.1% |
| Anti corruption | 9.1% | 1.9% |
| Disaster management [*] | - | 15.4% |
| Energy | 11.5% | 13.5% |
| Public financial management | 5.1% | 3.8% |
| Job creation/employment | 10.3% | 15.4% |
| Financial markets | 1.6% | 3.8% |
| Urban development | 7.1% | 8.7% |
| Equality of opportunity | 11.5% | 2.9% |

* Not included in FY 2010 questionnaire.

E. Working with the World Bank

To what extent do you agree/disagree with the following statements, on a ten point scale?

| | year | | | | | | | | |
|---|---------|------|------|---------|------|------|---------|------|------|
| | FY 2005 | | | FY 2010 | | | FY 2012 | | |
| | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| The World Bank disburses funds promptly | 152 | 6.37 | 2.49 | 165 | 7.08 | 2.20 | 85 | 6.92 | 2.14 |
| The World Bank effectively monitors and evaluates the projects and programs it supports | 157 | 6.42 | 2.11 | 180 | 6.57 | 2.05 | 93 | 6.66 | 1.98 |
| The World Bank imposes reasonable conditions on its lending [^] | 242 | 5.60 | 2.38 | 220 | 6.23 | 2.18 | 89 | 6.22 | 2.04 |
| Working with the World Bank increases Argentina's institutional capacity | 155 | 6.02 | 2.16 | 174 | 6.43 | 1.99 | 95 | 6.53 | 2.09 |

(1-Strongly disagree, 10-Strongly agree)

[^]Significantly different between FY12 and FY05 country surveys.

F. The Future Role of the World Bank in Argentina

Which of the following SHOULD the World Bank do to make itself of greater value in Argentina?

| Percentage of Respondents (Responses Combined) | FY 2010 | FY 2012 |
|--|---------|---------|
| Improve the quality of its experts as related to Argentina's specific challenges | 17.0% | 21.2% |
| Reduce the complexity of obtaining World Bank financing | 25.7% | 39.4% |
| Focus primarily on advocacy issues | 22.1% | 35.6% |
| Improve the competitiveness of its financing compared to markets | 9.5% | 17.3% |
| Ensure greater selectivity in its work* | - | 5.8% |
| Provide more adequate data/knowledge/statistics/figures on Argentina's economy* | - | 13.5% |
| Offer more innovative financial products | 9.9% | 21.2% |
| Offer more innovative knowledge services | 9.9% | 17.3% |
| Increase availability of Fee-Based services* | - | 0.0% |
| Work faster* | - | 16.3% |
| Other | 5.9% | 3.8% |

* Not included in FY 2010 questionnaire.

G. Communication and Information Sharing

Which do you primarily use?

| Percentage of Respondents | FY 2005 | FY 2010 | FY 2012 |
|--|---------|---------|---------|
| The World Bank's country website ^{^*} | 34.3% | 43.5% | 62.2% |
| The World Bank's main website ^{^*} | 65.7% | 56.5% | 37.8% |

*Significantly different between FY12 and FY10 country surveys. [^]Significantly different between FY12 and FY05 country surveys.

Please rate how much you agree with the following statements, on a ten point scale.

(1-Strongly disagree, 10-Strongly agree)

| | year | | | | | |
|---|---------|------|------|---------|------|------|
| | FY 2010 | | | FY 2012 | | |
| | N | Mean | SD | N | Mean | SD |
| I find the World Bank websites easy to navigate* | 226 | 6.82 | 2.07 | 91 | 6.11 | 2.04 |
| I find the information on the World Bank's websites useful* | 224 | 7.32 | 1.79 | 90 | 6.71 | 1.92 |
| When I need information from the World Bank I know how to find it | 236 | 6.73 | 2.26 | 94 | 6.43 | 2.19 |
| The World Bank is responsive to my information requests and inquiries | 213 | 7.33 | 2.02 | 74 | 7.26 | 2.23 |

*Significantly different between FY12 and FY10 country surveys.

Appendix E: Indicator Questions as a Function of Exposure to the Bank

| Indicator Question | Currently, do you professionally collaborate/work with the World Bank in your country? | | Which of the following describes most of your exposure to the World Bank in Argentina? (Choose no more than TWO) | | | | | | | | | |
|---|--|----------|--|----------|---------------------|----------|-------------------------|----------|-------------|----------|----------------|----------|
| | No Mean | Yes Mean | Observer | | Use WB reports/data | | Engage in WB activities | | Collaborate | | Use WB website | |
| | | | No Mean | Yes Mean | No Mean | Yes Mean | No Mean | Yes Mean | No Mean | Yes Mean | No Mean | Yes Mean |
| Overall, please rate your impression of the World Bank's effectiveness in Argentina. | 6.18 | 6.21 | 6.34 | 5.40 | 5.96 | 6.96 | 6.16 | 6.31 | 6.36 | 6.14 | 6.16 | 6.58 |
| To what extent do you believe the World Bank's staff is well prepared to help Argentina solve its most complicated development challenges? | 6.92 | 6.66 | 6.81 | 6.44 | 6.49 | 7.46 | 6.84 | 6.72 | 7.07 | 6.54 | 6.58 | 7.58 |
| Overall the World Bank currently plays a relevant role in development in Argentina | 5.26 | 5.73 | 5.80 | 4.40 | 5.30 | 6.50 | 5.62 | 5.68 | 5.64 | 5.67 | 5.55 | 6.05 |
| The World Bank's work is aligned with what I consider the development priorities for this country | 5.92 | 5.71 | 5.94 | 4.56 | 5.55 | 6.44 | 5.59 | 6.00 | 5.88 | 5.75 | 5.77 | 5.95 |
| Responsiveness | 6.08 | 5.99 | 6.18 | 5.11 | 5.75 | 6.88 | 6.00 | 6.12 | 6.29 | 5.87 | 5.99 | 6.50 |
| Openness (sharing data and other information) | 6.67 | 6.57 | 6.64 | 6.60 | 6.54 | 6.86 | 6.63 | 6.64 | 6.76 | 6.51 | 6.53 | 7.12 |
| Collaboration with groups outside of the Government | 6.13 | 5.96 | 6.10 | 4.83 | 5.83 | 6.43 | 5.79 | 6.14 | 5.81 | 6.19 | 6.11 | 5.42 |
| Collaboration with the Government | 6.81 | 6.38 | 6.60 | 5.90 | 6.22 | 7.28 | 6.49 | 6.55 | 6.67 | 6.39 | 6.45 | 6.87 |
| Collaboration with other donors | 6.53 | 6.23 | 6.38 | 5.00 | 5.98 | 7.20 | 6.48 | 6.17 | 6.26 | 6.31 | 6.30 | 6.25 |
| To what extent does the World Bank's work help to achieve development results in Argentina? | 5.81 | 5.99 | 6.11 | 4.78 | 5.63 | 6.81 | 6.05 | 5.92 | 6.05 | 5.92 | 5.84 | 6.59 |
| The World Bank's financial instruments meet the needs of Argentina | 5.64 | 6.30 | 6.28 | 4.75 | 5.97 | 6.56 | 6.08 | 6.19 | 5.88 | 6.35 | 6.04 | 6.53 |
| The World Bank meets Argentina's needs for knowledge services | 5.76 | 5.98 | 6.09 | 5.00 | 5.72 | 6.64 | 5.89 | 6.06 | 5.88 | 6.09 | 5.85 | 6.67 |
| Are adaptable to Argentina's specific development challenges and country circumstances | 5.46 | 5.36 | 5.53 | 4.56 | 5.17 | 6.04 | 5.34 | 5.48 | 5.58 | 5.28 | 5.30 | 6.00 |
| Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country? | 5.85 | 5.71 | 5.93 | 5.00 | 5.45 | 6.77 | 5.93 | 5.75 | 5.89 | 5.76 | 5.76 | 6.13 |
| Overall, how would you rate the technical quality of the World Bank's knowledge/research? | 7.50 | 6.66 | 6.95 | 7.22 | 6.68 | 7.64 | 7.07 | 6.90 | 7.41 | 6.57 | 6.84 | 7.63 |
| Where country systems are adequate, the World Bank makes appropriate use of them | 7.05 | 6.24 | 6.49 | 5.80 | 6.09 | 7.32 | 6.47 | 6.42 | 6.97 | 6.05 | 6.23 | 7.58 |

Yellow highlight indicates significant difference between Yes and No mean.

Appendix F: Argentina FY 2012 Questionnaire



World Bank Country Survey FY12 – ARGENTINA

The World Bank is interested in gauging the views of clients and partners who are either involved in development in Argentina or who observe activities related to social and economic development. The following survey is meant to give the World Bank's team that works in Argentina, greater insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its critical stakeholders. With this understanding, the World Bank hopes to develop more effective strategies, outreach and programs that support development in Argentina. The World Bank commissioned an independent firm to oversee the logistics of this effort in Argentina. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. **If you prefer not to answer a question, please leave it blank.**

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING ARGENTINA

| A1. In general would you say that ARGENTINA is headed in ... ? | |
|---|---------------------|
| 1 | The right direction |
| 2 | The wrong direction |
| 3 | Not sure |

SECTION A: GENERAL ISSUES FACING ARGENTINA (CONT...)

A2. When considering development priorities, which ONE development priority below is the most important in ARGENTINA? Which ONE is the second most important priority? Which ONE is the third most important priority?

| Choose only ONE for each column | | FIRST priority (Choose only ONE) | SECOND priority (Choose only ONE) | THIRD priority (Choose only ONE) |
|--|--|---|--|---|
| 1 | Environmental sustainability | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Equality of opportunity (i.e., equity) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Health | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Climate change (e.g., mitigation, adaptation) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Poverty reduction | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | Public sector reform | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Regional integration | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Gender | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Crime and violence | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 10 | Domestic private sector development | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 11 | Foreign direct investment | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 12 | Agricultural development | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 13 | Trade and exports | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 14 | Economic growth | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 15 | Regulatory framework | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 16 | Basic infrastructure | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 17 | Natural resource management (e.g., oil, gas, mining) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 18 | Anti corruption | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 19 | Disaster management | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 20 | Rural development | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 21 | Education | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 22 | Social protection (e.g., pensions, targeted social assistance) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 23 | Governance (i.e., government effectiveness) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 24 | Transport (e.g., roads, bridges, transportation) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 25 | Water and sanitation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 26 | Energy | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 27 | Public financial management (e.g., public expenditure, fiscal system reform) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 28 | Job creation/employment | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 29 | Financial markets | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 30 | Urban development | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

SECTION A: GENERAL ISSUES FACING ARGENTINA (CONT...)

| | |
|---|--|
| A 3. Poverty reduction is a broad term that encompasses work in many different areas. | |
| Which THREE areas of development listed below do you believe would contribute most to reducing poverty in ARGENTINA? (Choose no more than THREE) | |
| 1 | Agricultural development |
| 2 | Trade and exports |
| 3 | Economic growth |
| 4 | Regulatory framework |
| 5 | Basic infrastructure |
| 6 | Natural resource management (e.g., oil, gas, mining) |
| 7 | Anti corruption |
| 8 | Disaster management |
| 9 | Rural development |
| 10 | Education |
| 11 | Social protection (e.g., pensions, targeted social assistance) |
| 12 | Governance (i.e., government effectiveness) |
| 13 | Transport (e.g., roads, bridges, transportation) |
| 14 | Water and sanitation |
| 15 | Energy |
| 16 | Public financial management (e.g., public expenditure, fiscal system reform) |
| 17 | Job creation/employment |
| 18 | Financial markets |
| 19 | Urban development |
| 20 | Environmental sustainability |
| 21 | Equality of opportunity (i.e., equity) |
| 22 | Health |
| 23 | Climate change (e.g., mitigation, adaptation) |
| 24 | Public sector reform |
| 25 | Regional integration |
| 26 | Gender |
| 27 | Crime and violence |
| 28 | Domestic private sector development |
| 29 | Foreign direct investment |

SECTION A: GENERAL ISSUES FACING ARGENTINA (CONT...)

| A4. Economic growth can be driven by a number of factors. | |
|---|--|
| Which THREE areas below do you believe would contribute most to generating economic growth in ARGENTINA? (Choose no more than THREE) | |
| 1 | Water and sanitation |
| 2 | Energy |
| 3 | Public financial management (e.g., public expenditure, fiscal system reform) |
| 4 | Job creation/employment |
| 5 | Financial markets |
| 6 | Urban development |
| 7 | Environmental sustainability |
| 8 | Equality of opportunity (i.e., equity) |
| 9 | Health |
| 10 | Climate change (e.g., mitigation, adaptation) |
| 11 | Agricultural development |
| 12 | Trade and exports |
| 13 | Regulatory framework |
| 14 | Basic infrastructure |
| 15 | Natural resource management (e.g., oil, gas, mining) |
| 16 | Anti corruption |
| 17 | Disaster management |
| 18 | Rural development |
| 19 | Education |
| 20 | Social protection (e.g., pensions, targeted social assistance) |
| 21 | Governance (i.e., government effectiveness) |
| 22 | Transport (e.g., roads, bridges, transportation) |
| 23 | Poverty reduction |
| 24 | Public sector reform |
| 25 | Regional integration |
| 26 | Gender |
| 27 | Crime and violence |
| 28 | Domestic private sector development |
| 29 | Foreign direct investment |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|--------------------|
| B1. How familiar are you with the work of the World Bank in ARGENTINA, on a ten point scale? | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Not familiar at all | | | | | | | | | Extremely familiar |

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|----------------|--------------------------|
| B2. Overall, please rate your impression of the World Bank's effectiveness in ARGENTINA, on a ten point scale? | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| Not effective at all | | | | | | | | | Very effective | Don't know |

| | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|------------------------------|--------------------------|
| B3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help ARGENTINA solve its most complicated development challenges, on a ten point scale? | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | Don't know |

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK (CONT...)

B4. When thinking about how the World Bank can have the most impact on development results in ARGENTINA, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in ARGENTINA? (Choose no more than THREE)

| | |
|----|--|
| 1 | Rural development |
| 2 | Education |
| 3 | Social protection (e.g., pensions, targeted social assistance) |
| 4 | Governance (i.e., government effectiveness) |
| 5 | Transport (e.g., roads, bridges, transportation) |
| 6 | Poverty reduction |
| 7 | Public sector reform |
| 8 | Regional integration |
| 9 | Gender |
| 10 | Crime and violence |
| 11 | Domestic private sector development |
| 12 | Foreign direct investment |
| 13 | Water and sanitation |
| 14 | Energy |
| 15 | Public financial management (e.g., public expenditure, fiscal system reform) |
| 16 | Job creation/employment |
| 17 | Financial markets |
| 18 | Urban development |
| 19 | Environmental sustainability |
| 20 | Equality of opportunity (i.e., equity) |
| 21 | Health |
| 22 | Climate change (e.g., mitigation, adaptation) |
| 23 | Agricultural development |
| 24 | Trade and exports |
| 25 | Economic growth |
| 26 | Regulatory framework |
| 27 | Basic infrastructure |
| 28 | Natural resource management (e.g., oil, gas, mining) |
| 29 | Anti corruption |
| 30 | Disaster management |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK (CONT...)

B5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in ARGENTINA?

| | | Greatest Value (Choose only ONE) | Second Greatest Value (Choose only ONE) |
|---|---|-------------------------------------|--|
| 1 | Financial resources | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Technical assistance | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Policy advice | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Data | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Training/capacity building | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | Studies/analyses | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Convening/facilitating | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Linkage to non-Bank expertise (i.e., South-South knowledge sharing) | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Other (please specify): _____ | <input type="checkbox"/> | <input type="checkbox"/> |

B6. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in ARGENTINA? (Choose no more than TWO)

| | |
|---|--|
| 1 | Imposing technocratic solutions without regard to political realities |
| 2 | Not exploring alternative policy options |
| 3 | Staff too inaccessible |
| 4 | Arrogant in its approach |
| 5 | Not willing to honestly criticize policies and reform efforts in the country |
| 6 | Too influenced by developed countries |
| 7 | Not enough public disclosure of its work |
| 8 | World Bank processes too slow and complex |
| 9 | Other (please specify): _____ |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK (CONT...)

| B7. Which World Bank instruments do you believe are the MOST effective in reducing poverty in ARGENTINA? (Choose no more than TWO) | |
|---|--|
| 1 | Investment lending (financing specific projects) |
| 2 | Capacity development |
| 3 | Policy based lending / Budget support to the Government |
| 4 | Knowledge products/services (analytical work, studies, surveys, etc.) |
| 5 | Technical assistance (advice, best practice, international experience, etc.) |
| 6 | Trust Fund management |
| 7 | Other (please specify): _____ |
| 8 | Don't know |

| B8. Which World Bank instruments do you believe are LEAST effective in helping to reduce poverty in ARGENTINA? (Choose no more than TWO) | |
|---|--|
| 1 | Investment lending (financing specific projects) |
| 2 | Capacity development |
| 3 | Policy based lending / Budget support to the Government |
| 4 | Knowledge products/services (analytical work, studies, surveys, etc.) |
| 5 | Technical assistance (advice, best practice, international experience, etc.) |
| 6 | Trust Fund management |
| 7 | Other (please specify): _____ |
| 8 | Don't know |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK (CONT...)

| | |
|--|--|
| B9. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO) | |
| 1 | NGOs |
| 2 | Local Government |
| 3 | Beneficiaries |
| 4 | Private sector |
| 5 | Community Based Organizations (CBOs) |
| 8 | Academia/think tanks/research institutes |
| 9 | Parliament |
| 10 | Media |
| 12 | Other (please specify): _____ |

| | | | | | | | | | | | | |
|--|---|--------------------------|---|---|---|---|---|---|---|-----------------------|----|--------------------------|
| To what extent do you agree with the following statements about the World Bank's work in Argentina, on a ten point scale? | | | | | | | | | | | | |
| | | Strongly disagree | | | | | | | | Strongly agree | | Don't know |
| B10 | Overall the World Bank currently plays a relevant role in development in Argentina | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B11 | The World Bank's work is aligned with what I consider the development priorities for this country | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B12 | The World Bank treats clients and stakeholders in Argentina with respect | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK (CONT...)

| To what extent is the World Bank an effective development partner in Argentina, in terms of each of the following? | | | | | | | | | | | | |
|--|--|---------------------|---|---|---|---|---|---|---|------------------------------|----|--------------------------|
| | | To no degree at all | | | | | | | | To a very significant degree | | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| B13 | Responsiveness | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B14 | Flexibility (in terms of the World Bank's products and services) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B15 | Flexibility (in terms of changing country circumstances) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B16 | Being inclusive | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B17 | Openness (sharing data and other information) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B18 | Staff accessibility | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B19 | Straightforwardness and honesty | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B20 | Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B21 | Collaboration with the Government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B22 | Collaboration with other donors | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B23 | Follow through over time | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

| How effective do you believe the World Bank is in terms of the work it does in the following areas of development in ARGENTINA, on a ten point scale? | | | | | | | | | | | | | |
|---|--|----------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | Not effective at all | | | | | | | | | | Very effective | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| C1 | Transport (e.g., roads, bridges, transportation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C2 | Urban development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C3 | Environmental sustainability | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C4 | Basic infrastructure | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C5 | Communicable/non-communicable diseases | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C6 | Poverty reduction | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C7 | Domestic private sector development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C8 | Water and sanitation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C9 | Economic growth | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C10 | Energy | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C11 | Disaster management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C12 | Public financial management (e.g., public expenditure, fiscal system reform) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C13 | Job creation/employment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C14 | Equality of opportunity (i.e., equity) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C15 | Health | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C16 | Rural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C17 | Education | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C18 | Social protection (e.g., pensions, targeted social assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C19 | Climate change (e.g., mitigation, adaptation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C20 | Public sector reform | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C21 | Agricultural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| C22 | Natural resource management (e.g., oil, gas, mining) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS (CONT...)

| | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------------------|--------------------------|------------|
| C23. To what extent does the World Bank's work help to achieve development results in ARGENTINA, on a ten point scale? | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| To no degree at all | | | | | | | | | To a very significant degree | | Don't know |

| | | | | | | | | | | | | |
|---|---|-------------------|---|---|---|---|----------------|---|---|---|----|--------------------------|
| To what extent do you agree with the following statements about the World Bank in ARGENTINA, on a ten point scale? | | | | | | | | | | | | |
| | | Strongly disagree | | | | | Strongly agree | | | | | Don't know |
| C24 | The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of ARGENTINA | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C25 | The World Bank meets ARGENTINA's needs for knowledge services (e.g., research, analysis, data, technical assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION D: THE WORLD BANK'S KNOWLEDGE

| D1. When thinking about the development challenges in ARGENTINA, where do you believe it would be most valuable for the World Bank to focus its research and knowledge efforts in the next few years? (Choose no more than THREE) | |
|--|--|
| 1 | Transport (e.g., roads, bridges, transportation) |
| 2 | Poverty reduction |
| 3 | Public sector reform |
| 4 | Regional integration |
| 5 | Gender |
| 6 | Crime and violence |
| 7 | Rural development |
| 8 | Education |
| 9 | Social protection (e.g., pensions, targeted social assistance) |
| 10 | Governance (i.e., government effectiveness) |
| 11 | Domestic private sector development |
| 12 | Foreign direct investment |
| 13 | Water and sanitation |
| 14 | Health |
| 15 | Climate change (e.g., mitigation, adaptation) |
| 16 | Agricultural development |
| 17 | Trade and exports |
| 18 | Economic growth |
| 19 | Regulatory framework |
| 20 | Basic infrastructure |
| 21 | Natural resource management (e.g., oil, gas, mining) |
| 22 | Anti corruption |
| 23 | Disaster management |
| 24 | Energy |
| 25 | Public financial management (e.g., public expenditure, fiscal system reform) |
| 26 | Job creation/employment |
| 27 | Financial markets |
| 28 | Urban development |
| 29 | Environmental sustainability |
| 30 | Equality of opportunity (i.e., equity) |

SECTION D: THE WORLD BANK'S KNOWLEDGE (CONT...)

| How effective do you believe the World Bank's knowledge and research are at ... in ARGENTINA? | | | | | | | | | | | | | |
|---|--|----------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | Not effective at all | | | | | | | | | | Very effective | Don't know |
| D2 | Raising your awareness of the particular topic | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D3 | Stimulating public debate/dialogue | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D4 | Enhancing your knowledge and/or skills | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D5 | Contributing to good policy making | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D6 | Providing support for program implementation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

| To what extent do you believe that the World Bank's knowledge and research ... in ARGENTINA? | | | | | | | | | | | | | |
|--|--|---------------------|---|---|---|---|---|---|---|---|----|------------------------------|------------|
| | | To no degree at all | | | | | | | | | | To a very significant degree | Don't know |
| D7 | Are timely | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D8 | Are relevant to ARGENTINA's development priorities | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D9 | Provide feasible recommendations | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D10 | Are accessible (well written and easy to understand) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D11 | A source of relevant information on global good practices | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D12 | Are adequately disseminated | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D13 | Are appropriately translated | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D14 | Are adaptable to ARGENTINA's specific development challenges and country circumstances | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

| D15. Overall, how significant a contribution do you believe the World Bank's knowledge and research make to development results in your country, on a ten point scale? | | | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|------------------|--------------------------|--|--|--|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | | | |
| Not significant at all | | | | | | | | | Very significant | Don't know | | | |

SECTION D: THE WORLD BANK'S KNOWLEDGE (CONT...)

| D16. Overall, how would you rate the technical quality of the World Bank's knowledge/research, on a ten point scale? | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| Very low technical quality | | | | | | | | | Very high technical quality | Don't know |

SECTION E: WORKING WITH THE WORLD BANK

| To what extent do you agree/disagree with the following statements, on a ten point scale? | | | | | | | | | | | | | |
|---|--|-------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| E1 | The World Bank disburses funds promptly | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E2 | The World Bank effectively monitors and evaluates the projects and programs it supports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E3 | The World Bank's approvals and reviews are done in a timely fashion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E4 | The World Bank's "Safeguard Policy" requirements are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E5 | The World Bank imposes reasonable conditions on its lending | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E6 | Working with the World Bank increases Argentina's institutional capacity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E7 | The World Bank ensures consistency and continuity through staff changes | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E8 | The World Bank's teams and visits are well coordinated | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E9 | Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E10 | The World Bank provides effective implementation support (i.e., supervision of projects) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN ARGENTINA

| F1. Which of the following SHOULD the World Bank do to make itself of greater value in ARGENTINA? (Choose no more than TWO) | |
|--|--|
| 1 | Improve the quality of its experts as related to ARGENTINA's specific challenges |
| 2 | Reduce the complexity of obtaining World Bank financing |
| 3 | Focus primarily on advocacy issues |
| 4 | Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, and other terms) |
| 5 | Ensure greater selectivity in its work |
| 6 | Provide more adequate data/knowledge/statistics/figures on ARGENTINA's economy |
| 7 | Offer more innovative financial products |
| 8 | Offer more innovative knowledge services |
| 9 | Increase availability of Fee-Based services |
| 10 | Work faster |
| 11 | Others (please specify): _____ |

SECTION G: COMMUNICATION AND INFORMATION SHARING

| G1. How do you get most of your information about economic and social development issues in ARGENTINA? (Choose no more than TWO) | |
|---|---|
| 1 | Local newspapers |
| 2 | International newspapers |
| 3 | Local radio |
| 4 | Local television |
| 5 | International television |
| 6 | Internet |
| 7 | Social media (Facebook, Twitter, Youtube) |
| 8 | Blogs |
| 9 | Other (please specify): _____ |

| G2. How would you prefer to receive information from the World Bank? (Choose no more than TWO) | |
|---|--|
| 1 | World Bank website |
| 2 | Direct contact with World Bank (i.e., face to face meetings/discussions) |
| 3 | e-newsletters |
| 4 | Instant messaging |
| 5 | World Bank seminars/workshops/conferences |
| 6 | World Bank Public Information Center |
| 7 | World Bank publications and other written materials |
| 8 | Mobile phones |
| 9 | Social media (Facebook, Twitter, Youtube) |
| 10 | Blogs |
| 11 | Others (please specify): _____ |

SECTION G: COMMUNICATION AND INFORMATION SHARING (CONT...)

| G3. Which do you primarily use? | |
|--|--|
| 1 | The World Bank's country website (www.bancomundial.org.ar) |
| 2 | The World Bank's main website (www.worldbank.org) |

| Please rate how much you agree with the following statements, on a ten point scale. | | | | | | | | | | | | | | |
|--|--|--------------------------|---|---|---|---|---|---|---|---|----|-----------------------|--|--------------------------|
| | | Strongly disagree | | | | | | | | | | Strongly agree | | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |
| G4 | I use more data from the World Bank as a result of the organization's Open Data policy | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |
| G5 | The World Bank's PIC is a valuable source of information related to development in Argentina <i>(Only answer if you have used the PIC)</i> | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |
| G6 | I find the World Bank websites easy to navigate. <i>(Only answer if you have used a World Bank website)</i> | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |
| G7 | I find the information on the World Bank's websites useful. <i>(Only answer if you have used a World Bank website)</i> | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |
| G8 | When I need information from the World Bank I know how to find it (e.g., whom to call, where to reach them, etc.) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |
| G9 | The World Bank is responsive to my information requests and inquiries | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | <input type="checkbox"/> |

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION H: BACKGROUND INFORMATION

| H1. Which of the following best describes your current position? (Please mark only ONE response) | |
|---|--|
| 1 | Office of the President, Prime Minister |
| 2 | Office of Minister |
| 3 | Office of Parliamentarian |
| 4 | Employee of a Ministry, Ministerial Department or Implementation Agency |
| 5 | Consultant/Contractor working on World Bank supported Project/Program |
| 6 | Project Management Unit (PMU) overseeing implementation of project |
| 7 | Local Government Office or Staff |
| 8 | Bilateral Agency |
| 9 | Multilateral Agency |
| 10 | Private Sector Organization |
| 11 | Private Foundation |
| 12 | Financial Sector/Private Bank |
| 13 | NGO |
| 14 | Community Based Organization |
| 15 | Media (Press, Radio, TV, Web, etc.) |
| 16 | Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution) |
| 17 | Trade Union |
| 18 | Academia/Research Institute/Think Tank |
| 19 | Judiciary Branch |
| 20 | Other (please specify): _____ |

SECTION H: BACKGROUND INFORMATION (CONT...)

| H2. Please identify the primary specialization of your work. (Please mark only ONE response) | |
|---|--|
| 1 | Agricultural development |
| 2 | Anti corruption |
| 3 | Basic infrastructure |
| 4 | Climate change (e.g., mitigation, adaptation) |
| 5 | Communicable/non-communicable diseases |
| 6 | Crime and violence |
| 7 | Disaster management |
| 8 | Domestic private sector development |
| 9 | Economic growth |
| 10 | Education |
| 11 | Energy |
| 12 | Environmental sustainability |
| 13 | Equality of opportunity (i.e., equity) |
| 14 | Financial markets |
| 15 | Food security |
| 16 | Foreign direct investment |
| 17 | Gender |
| 18 | Global integration |
| 19 | Governance (i.e., government effectiveness) |
| 20 | Health |
| 21 | Information and communications technology |
| 22 | Job creation/employment |
| 23 | Law and justice (e.g., judicial system) |
| 24 | Monitoring and evaluation |
| 25 | Natural resource management (e.g., oil, gas, mining) |
| 26 | Poverty reduction |
| 27 | Public financial management (e.g., public expenditure, fiscal system reform) |
| 28 | Public sector reform |
| 29 | Regional integration |
| 30 | Regulatory framework |
| 31 | Rural development |
| 32 | Social protection (e.g., pensions, targeted social assistance) |
| 33 | Trade and exports |
| 34 | Transport (e.g., roads, bridges, transportation) |
| 35 | Urban development |
| 36 | Water and sanitation |
| 37 | Other (please specify): _____ |

SECTION H: BACKGROUND INFORMATION (CONT...)

| | |
|---|-----|
| H3. Currently, do you professionally collaborate/work with the World Bank in your country? | |
| 1 | Yes |
| 2 | No |

| | |
|---|---|
| H4. Which of the following describes most of your exposure to the World Bank in Argentina? (Choose no more than TWO) | |
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank reports/data |
| 3 | Engage in World Bank related/sponsored events/activities |
| 4 | Collaborate as part of my professional duties |
| 5 | Use World Bank website for information, data, research, etc. |

| | |
|--|------------------------|
| H5. Which best represents your geographic location? | |
| 1 | Ciudad de Buenos Aires |
| 2 | Provincias |

Thank you for completing the survey!