Appendix G: Georgia FY 2013 Questionnaire



World Bank Country Survey FY13 – Georgia

The World Bank is interested in gauging the views of clients and partners who are either involved in development in Georgia or who observe activities related to social and economic development. The following survey is meant to give the World Bank's team that works in Georgia, greater insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its critical stakeholders. With this understanding, the World Bank hopes to develop more effective strategies, outreach and programs that support development in Georgia. The World Bank commissioned an independent firm to oversee the logistics of this effort in Georgia. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING GEORGIA

A1	A1. In general, how would you assess Georgia's development path/trajectory?					
1	Going in the right direction					
2	Going in the wrong direction					
3	Not sure					

SECTION A: GENERAL ISSUES

A2.	Listed below are a number of development price	rities	in Georgia.
Ple	ase identify which of the following you consider	the m	ost important development priorities in
Geo	orgia? (Choose no more than THREE)		
1	Social protection (e.g., pensions, targeted social assistance, medical insurance plan)	18	Education
2	Transport infrastructure (e.g., roads, bridges, ports, railway, airports)	19	Poverty reduction
3	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	20	Energy (e.g., power generation incl. renewable and nonrenewable, power transit and trade; alternative sources of energy: wind, solar geothermal, biomass)
4	Global/regional integration	21	Food security
5	Gender	22	Climate change (e.g., mitigation, adaptation)
6	Domestic private sector development	23	Transportation services (e.g., trade logistics, transit services, urban and rural transportation)
7	Foreign direct investment	24	Trade and exports
8	Water and sanitation	25	Crime and violence
9	Anti corruption	26	Economic growth
10	Job creation/employment	27	Law and justice (e.g., judicial system)
11	Agriculture and rural development	28	Regulatory framework
12	Financial markets	29	Internally displaced persons (housing, social inclusion)
13	Municipal, urban and regional development	30	Youth development
14	Environmental sustainability	31	Natural resource management (e.g., oil, gas, mining)
15	Equality of opportunity (i.e., equity)	32	Disaster management
16	Health (access to quality healthcare services)	33	Information and communications technology
17	Tourism	34	Waste management

SECTION A: GENERAL ISSUES

А3.	Poverty reduction is a broad term that enco	ompa	sses work in many different areas.			
Whi	Which THREE areas of development listed below do you believe would contribute most to reducing					
pov	erty in Georgia? (Choose no more tha	n Th	HREE)			
1	Water and sanitation	18	Anti corruption			
2	Equality of opportunity (i.e., equity)	19	Domestic private sector development			
3	Economic growth	20	Foreign direct investment			
4	Climate change (e.g., mitigation, adaptation)	21	Education			
5	Global/regional integration	22	Energy (e.g., power generation incl. renewable and nonrenewable, power transit and trade; alternative sources of energy: wind, solar geothermal, biomass)			
6	Gender	23	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)			
7	Agriculture and rural development	24	Natural resource management (e.g., oil, gas, mining)			
8	Municipal, urban and regional development	25	Environmental sustainability			
9	Regulatory framework	26	Disaster management			
10	Youth development	27	Health (access to quality healthcare services)			
11	Social protection (e.g., pensions, targeted social assistance, medical insurance plan)	28	Transportation services (e.g., trade logistics, transit services, urban and rural transportation)			
12	Law and justice (e.g., judicial system)	29	Job creation/employment			
13	Transport infrastructure (e.g., roads, bridges, ports, railway, airports)	30	Financial markets			
14	Crime and violence	31	Trade and exports			
15	Tourism	32	Food security			
16	Information and communications technology	33	Internally displaced persons (housing, social			
17	Waste management	33	inclusion)			

SECTION A: GENERAL ISSUES

A4.	Economic growth can be driven by a numb	er of	factors.
Wł	ich THREE areas below do you believe would	d con	tribute most to generating economic growth in
Ge	orgia? (Choose no more than THRE	Ξ)	
1	Energy (e.g., power generation incl. renewable and nonrenewable, power transit and trade; alternative sources of energy: wind, solar geothermal, biomass)	17	Tourism
2	Gender	18	Trade and exports
3	Equality of opportunity (i.e., equity)	19	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
4	Social protection (e.g., pensions, targeted social assistance, medical insurance plan)	20	Domestic private sector development
5	Global/regional integration	21	Job creation/employment
6	Climate change (e.g., mitigation, adaptation)	22	Waste management
7	Anti corruption	23	Food security
8	Disaster management	24	Transport infrastructure (e.g., roads, bridges, ports, railway, airports)
9	Agriculture and rural development	25	Natural resource management (e.g., oil, gas, mining)
10	Foreign direct investment	26	Environmental sustainability
11	Municipal, urban and regional development	27	Health (access to quality healthcare services)
12	Water and sanitation	28	Youth development
13	Education	29	Law and justice (e.g., judicial system)
14	Information and communications technology	30	Crime and violence
15	Regulatory framework	31	Financial markets
16	Internally displaced persons (housing, social inclusion)	32	Transportation services (e.g., trade logistics, transit services, urban and rural transportation)

A5.	When thinking about the idea of "shared prosperity" in your country, which of the following
TW	O best illustrate how this would be achieved in Georgia? (Choose no more than TWO)
1	A growing middle class
2	Better employment opportunities for young people
3	Better employment opportunities for women
4	Education and training that better ensure job opportunity
5	Greater access to health and nutrition for citizens
6	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
7	Greater access to micro-finance for the poor
8	Better opportunity for the poor who live in rural areas
9	Better opportunity for the poor who live in urban areas
10	Consistent economic growth
11	Greater voice and participation for citizens to help ensure greater accountability
12	Better quality public services
13	Other (please specify):

B1. How familia	ar are yo	u with	the wo	ork of th	e Worl	d Bank i	n Georg	ia, on a t	en point scale?
1	2	3	4	5	6	7	8	9	10
Not familiar at all									Extremely familiar

B2. Overall, please rate your impression of the World Bank's effectiveness in Georgia, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	
Not effective at all Very effective Don't know										

B3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help Georgia solve its most complicated development challenges, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	
To no degree at all To no degree at all To a very significant degree				Don't know						

	B4. When thinking about how the World Bank can have the most impact on development results in								
	Georgia, in which sectoral areas do you believe the World Bank should focus most of its attention and								
res	resources in Georgia? (Choose no more than THREE)								
1	Social protection (e.g., pensions, targeted social assistance, medical insurance plan)	18	Equality of opportunity (i.e., equity)						
2	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	19	Health (access to quality healthcare services)						
3	Transport infrastructure (e.g., roads, bridges, ports, railway, airports)	20	Education						
4	Poverty reduction	21	Food security						
5	Global/regional integration	22	Climate change (e.g., mitigation, adaptation)						
6	Gender	23	Tourism						
7	Crime and violence	24	Trade and exports						
8	Domestic private sector development	25	Economic growth						
9	Agriculture and rural development	26	Law and justice (e.g., judicial system)						
10	Foreign direct investment	27	Regulatory framework						
11	Water and sanitation	28	Waste management						
12	Energy (e.g., power generation incl. renewable and nonrenewable, power transit and trade; alternative sources of energy: wind, solar geothermal, biomass)	29	Transportation services (e.g., trade logistics, transit services, urban and rural transportation)						
13	Job creation/employment	30	Natural resource management (e.g., oil, gas, mining)						
14	Financial markets	31	Anti corruption						
15	Municipal, urban and regional development	32	Information and communications technology						
16	Environmental sustainability	33	Disaster management						
17	Youth development	34	Internally displaced persons (housing, social inclusion)						

B5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Georgia?

		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Financial resources: investment lending		
2	Financial resources: policy based lending / budget support to the Government		
3	Mobilizing third party financial resources		
4	Technical assistance		
5	Policy advice		
6	Donor coordination		
7	Data		
8	Training/capacity building		
9	Studies/analyses		
10	Convening/facilitating		
11	Linkage to non-Bank expertise		
12	Other (please specify):		

В6.	Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in
Ged	orgia? (Choose no more than TWO)

Ge	orgia? (Choose no more than TWO)
1	Staff too inaccessible
2	Not exploring alternative policy options
3	Not adequately sensitive to political/social realities in Georgia
4	Not enough public disclosure of its work
5	Arrogant in its approach
6	Not aligned with country priorities
7	The credibility of its knowledge/data
8	Not willing to honestly criticize policies and reform efforts in the country
9	Too influenced by developed countries
10	Imposing technocratic solutions without regard to political realities
11	World Bank processes too slow and complex
12	Too bureaucratic in its operational policies and procedures
13	Not aligned with other donors' work
14	Not collaborating enough with non-state actors
15	Not client focused
16	Other (please specify):

B7.	Which World Bank instruments do you believe are the MOST effective in reducing poverty
in G	eorgia? (Choose no more than TWO)
1	Capacity development
2	Policy based lending / budget support to the Government
3	Knowledge products/services (analytical work, studies, surveys, etc.)
4	Investment lending (financing specific projects)
5	Technical assistance (advice, best practice, international experience, etc.)
6	Trust Fund management
7	Other (please specify):
8	Don't know

	agenda	as rela	ated to	"globa	l public	good	s" (e.g.	, clima	influence the glob te change, commu scale?	
1	2	3	4	5	6	7	8	9	10	
To no degree at all									To a very significant degree	Don't know

wh	In addition to the regular relations with the national government as its main interlocutor, ich TWO of the following groups should the World Bank collaborate with more in your untry to ensure better development results there? (Choose no more than TWO)
1	NGOs
2	Local Government
3	Beneficiaries
4	Private sector
5	Community Based Organizations (CBOs)
6	Donor community
7	Foundations
8	Academia/think tanks/research institutes
9	Parliament
10	Media
11	Faith based organizations
12	Other (please specify):

	hat extent do you agree with the following state point scale?	ment	s abo	ut tl	ne V	/orlo	d Ba	nk's	WO	rk in	Georg	ia, on
		Strongly disagree agree										Don't know
B10	Overall the World Bank currently plays a relevant role in development in Georgia	1	2	3	4	5	6	7	8	9	10	
B11	The World Bank's work is aligned with what I consider the development priorities for Georgia	1	2	3	4	5	6	7	8	9	10	
B12	The World Bank supports programs and strategies that are realistic for Georgia	1	2	3	4	5	6	7	8	9	10	
B13	The World Bank treats clients and stakeholders in Georgia with respect	1	2	3	4	5	6	7	8	9	10	

To w follo	Ollowing? To no degree at significa													
D4.4		all									degree	know		
B14	Responsiveness	1	2	3	4	5	6	7	8	9	10			
B15	Flexibility (in terms of the World Bank's products and services)	1	2	3	4	5	6	7	8	9	10			
B16	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10			
B17	Being inclusive	1	2	3	4	5	6	7	8	9	10			
B18	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10			
B19	Staff accessibility	1	2	3	4	5	6	7	8	9	10			
B20	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10			
B21	Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)	1	2	3	4	5	6	7	8	9	10			
B22	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10			
B23	Collaboration with other donors	1	2	3	4	5	6	7	8	9	10			
B24	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10			
B25	Follow through over time	1	2	3	4	5	6	7	8	9	10			

B26	5. When World Bank assisted reform efforts fail or are slow to take place, which of the
foll	owing would you attribute this to? (Choose no more than TWO)
1	The World Bank works too slowly
2	The Government works inefficiently
3	There is not an adequate level of citizen/civil society participation
4	Poor donor coordination
5	The World Bank does not do adequate follow through/follow-up
6	Lack of/inadequate levels of capacity in Government
7	Political pressures and obstacles
8	Reforms are not well thought out in light of country challenges
9	The World Bank is not sensitive enough to political/social realities on the ground
10	Other (please specify):

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

	effective do you believe the World Bank is in terms lopment in Georgia, on a ten point scale?	s of th	ne wo	ork i	t do	es ir	the	foll	lowi	ng ar	eas of	1
	<u>.</u>	Not e	effectiv	e						ef	Very	Don't know
C1	Anti corruption	1	2	3	4	5	6	7	8	9	10	
C2	Information and communications technology	1	2	3	4	5	6	7	8	9	10	
СЗ	Transport infrastructure (e.g., roads, bridges, ports, railway, airports)	1	2	3	4	5	6	7	8	9	10	
C4	Crime and violence	1	2	3	4	5	6	7	8	9	10	
C5	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	
C6	Municipal, urban and regional development	1	2	3	4	5	6	7	8	9	10	
C7	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	
С8	Regulatory framework	1	2	3	4	5	6	7	8	9	10	
C9	Tourism	1	2	3	4	5	6	7	8	9	10	
C10	Waste management	1	2	3	4	5	6	7	8	9	10	
C11	Poverty reduction	1	2	3	4	5	6	7	8	9	10	
C12	Gender	1	2	3	4	5	6	7	8	9	10	
C13	Domestic private sector development	1	2	3	4	5	6	7	8	9	10	
C14	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	
C15	Water and sanitation	1	2	3	4	5	6	7	8	9	10	
C16	Trade and exports	1	2	3	4	5	6	7	8	9	10	
C17	Economic growth	1	2	3	4	5	6	7	8	9	10	
C18	Energy (e.g., power generation incl. renewable and nonrenewable, power transit and trade; alternative sources of energy: wind, solar geothermal, biomass)	1	2	3	4	5	6	7	8	9	10	
C19	Disaster management	1	2	3	4	5	6	7	8	9	10	
C20	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	
C21	Job creation/employment	1	2	3	4	5	6	7	8	9	10	
C22	Financial markets	1	2	3	4	5	6	7	8	9	10	
C23	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	
C24	Health (access to quality healthcare services)	1	2	3	4	5	6	7	8	9	10	
C25	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	
C26	Global/regional integration	1	2	3	4	5	6	7	8	9	10	
C27	Food security	1	2	3	4	5	6	7	8	9	10	
C28	Education	1	2	3	4	5	6	7	8	9	10	
C29	Social protection (e.g., pensions, targeted social assistance, medical insurance plan)	1	2	3	4	5	6	7	8	9	10	
C30	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	
C31	Transportation services (e.g., trade logistics, transit services, urban and rural transportation)	1	2	3	4	5	6	7	8	9	10	
C32	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	
C33	Youth development	1	2	3	4	5	6	7	8	9	10	
C34	Internally displaced persons (housing, social inclusion)	1	2	3	4	5	6	7	8	9	10	

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

C35. To what a ten point sca		does t	he Wo	rld Ban	k's woı	rk help	to ach	ieve de	evelopment result	s in Georgia, on
1	2	3	4	5	6	7	8	9	10	
To no degree at all									To a very significant degree	Don't know

	hat extent do you agree with the following point scale?	g stat	emei	nts al	oout	the V	Vorl	d Ban	k in (Geor	gia, o	n a
		Stroi	.								ongly agree	Don't know
C36	The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Georgia	1	2	3	4	5	6	7	8	9	10	
C37	The World Bank meets Georgia's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	

SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1	. How frequently do you consult World Bank knowledge work and activities in the work you do?
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

D2. When thinking about the development challenges in Georgia, where do you believe it would be most valuable for the World Bank to focus its knowledge work and activities in the next few years? (Choose no more than THREE)

10	nouse no more than Triket		
1	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	18	Crime and violence
2	Gender	19	Education
3	Domestic private sector development	20	Global/regional integration
4	Foreign direct investment	21	Information and communications technology
5	Water and sanitation	22	Transport infrastructure (e.g., roads, bridges, ports, railway, airports)
6	Trade and exports	23	Tourism
7	Energy (e.g., power generation incl. renewable and nonrenewable, power transit and trade; alternative sources of energy: wind, solar geothermal, biomass)	24	Natural resource management (e.g., oil, gas, mining)
8	Disaster management	25	Job creation/employment
9	Social protection (e.g., pensions, targeted social assistance, medical insurance plan)	26	Health (access to quality healthcare services)
10	Climate change (e.g., mitigation, adaptation)	27	Economic growth
11	Poverty reduction	28	Agriculture and rural development
12	Law and justice (e.g., judicial system)	29	Food security
13	Anti corruption	30	Environmental sustainability
14	Financial markets	31	Regulatory framework
15	Equality of opportunity (i.e., equity)	32	Waste management
16	Municipal, urban and regional development	33	Youth development
17	Transportation services (e.g., trade logistics, transit services, urban and rural transportation)	34	Internally displaced persons (housing, social inclusion)

SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In G	eorgia, how effective do you believe the	World I	Bank	's kno	owled	lge w	ork a	nd a	ctivit	ies ar	e at:	
	Not Very effective at all											Don't know
D3	Enhancing your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	
D4	Contributing to good policy making	1	2	3	4	5	6	7	8	9	10	
D5	Providing support for program implementation	1	2	3	4	5	6	7	8	9	10	

In Ge	eorgia, to what extent do you believe that	the W	/orld	Banl	k's kn	owle	dge v	work	and a	activi	ties:		
		To no degree at all									To a very significant degree		
D6	Are timely	1	2	3	4	5	6	7	8	9	10		
D7	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10		
D8	Are relevant to Georgia's development priorities	1	2	3	4	5	6	7	8	9	10		
D9	Provide feasible recommendations	1	2	3	4	5	6	7	8	9	10		
D10	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10		
D11	Are source of relevant information on global good practices.	1	2	3	4	5	6	7	8	9	10		
D12	Are useful in terms of the work you do	1	2	3	4	5	6	7	8	9	10		
D13	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10		
D14	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10		
D15	Are adaptable to Georgia's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10		

D16. Overall, how activities make to	_					•			d Bank's knowledge t scale?	work and
1	2	3	4	5	6	7	8	9	10	
Not significant at all									Very significant	Don't know

D17. Overall, he activities, on a t		•		ne tech	nical qu	uality o	f the V	Vorld E	Bank's knowledge w	ork and
1	2	3	4	5	6	7	8	9	10	
Very low technical quality									Very high technical quality	Don't know

SECTION E: WORKING WITH THE WORLD BANK

		Stror								S	trongly agree	Don't know
E1	The World Bank disburses funds promptly	1	2	3	4	5	6	7	8	9	10	
E2	The World Bank effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	
E3	The World Bank's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	
E4	The World Bank's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	
E5	The World Bank's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	
E6	Working with the World Bank increases Georgia's institutional capacity	1	2	3	4	5	6	7	8	9	10	
E7	The World Bank ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	
E8	The World Bank's teams and visits are well coordinated	1	2	3	4	5	6	7	8	9	10	
E9	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	
E10	The World Bank provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	

SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN GEORGIA

F1. How signif development i			-				ank SHO	OULD p	lay in Georgia's	
1	2	3	4	5	6	7	8	9	10	
Not a significant role at all									Very significant role	Don't know

	Which of the following SHOULD the World Bank do to make itself of greater value in orgia? (Choose no more than TWO)
1	Improve the quality of its experts as related to Georgia's specific challenges
2	Reduce the complexity of obtaining World Bank financing
3	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, and other terms)
4	Reach out more to groups outside of government
5	Ensure greater selectivity in its work
6	Provide more adequate data/knowledge/statistics/figures on Georgia's economy
7	Offer more innovative financial products
8	Offer more innovative knowledge services
9	Increase availability of Fee-Based services
10	Work faster
11	Other (please specify):

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1.	How do you get most of your information about economic and social development issues
in (Georgia? (Choose no more than TWO)
1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Mobile phones
12	Instant messaging
13	Other (please specify):

	G2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)					
1	World Bank website					
2	Direct contact with World Bank (i.e., face to face meetings/discussions)					
3	e-newsletters					
4	Instant messaging					
5	World Bank seminars/workshops/conferences					
6	World Bank publications and other written materials					
7	Mobile phones					
8	Social media (Facebook, Twitter, Youtube)					
9	Blogs					
10	Other (please specify):					

G3	Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	Yes	No
G4	Have you requested information from the World Bank on its activities in the past year? (If YES please go to Question G5; if NO please go to G6)	Yes	No
G5	Were you able to obtain this information?	Yes	No
G6	Do you have access to the Internet?	Yes	No
G7	Do you use/have you used the World Bank website?	Yes	No

SECTION G: COMMUNICATION AND INFORMATION SHARING

		Stror disag									ongly agree	Don't know
G8	I use/consult World Bank data more often than I did a few years ago	1	2	3	4	5	6	7	8	9	10	
G9	I find the World Bank websites easy to navigate. (Only answer if you have used a World Bank website)	1	2	3	4	5	6	7	8	9	10	
G10	I find the information on the World Bank's websites useful. (Only answer if you have used a World Bank website)	1	2	3	4	5	6	7	8	9	10	
G11	When I need information from the World Bank I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10	
G12	The World Bank is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10	

SECTION H: BACKGROUND INFORMATION

	Which of the following best describes your current position? (Please mark only ONE sponse)
1	Office of the President, Prime Minister
2	Office of Minister
3	Office of Parliamentarian
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank supported Project/Program
6	Project Management Unit (PMU) overseeing implementation of project
7	Local Government Office or Staff
8	Bilateral Agency
9	Multilateral Agency
10	Private Sector Organization
11	Private Foundation
12	Financial Sector/Private Bank
13	NGO
14	Community Based Organization
15	Media (Press, Radio, TV, Web, etc.)
16	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
17	Trade Union
18	Faith-Based Group
19	Academia/Research Institute/Think Tank
20	Judiciary Branch
21	Former Official of Government, Ministry
22	Other (please specify):

re	sponse)		
1	Agriculture/ rural development / food security	10	Law and justice / regulatory framework
2	Climate change / disaster management	11	Natural resource management / environmental sustainability
3	Education	12	Private sector development / foreign direct investment
4	Energy	13	Public sector governance / public financial management / anti corruption
5	Financial markets / banking	14	Social protection
6	Gender / equality of opportunity	15	Transport
7	Health / communicable/non-communicable diseases	16	Urban development
8	Information and communications technology	17	Water and sanitation
9	Job creation/employment	18	Other (please specify):

SECTION H: BACKGROUND INFORMATION

Н3	H3. Currently, do you professionally collaborate/work with the World Bank in your count	
1	Yes	
2	No	

H4. Which of the following describes most of your exposure to the World Bank in Georgia? (Choose no more than TWO)		
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)	
2	Use World Bank reports/data	
3	Engage in World Bank related/sponsored events/activities	
4	Collaborate as part of my professional duties	
5	Use World Bank website for information, data, research, etc.	

Н5	H5. Which best represents your geographic location?	
1	Tbilisi	
2	Other	

Н6	H6. Please indicate your gender.		
1	Female		
2	Male		

Thank you for completing the survey!