



World Bank Group Country Survey FY14 – Maldives

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Maldives or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Maldives, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Maldives.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING MALDIVES

| A1. In general would you say that Maldives is headed in ... ? | |
|--|---------------------|
| 1 | The right direction |
| 2 | The wrong direction |
| 3 | Not sure |

SECTION A: GENERAL ISSUES

| | | | |
|---|--|----|--|
| A2. Listed below are a number of development priorities in Maldives. | | | |
| Please identify which of the following you consider the most important development priorities in Maldives? (Choose no more than THREE) | | | |
| 1 | Social protection (e.g., pensions, targeted social assistance) | 18 | Education |
| 2 | Transport (e.g., roads, bridges, transportation) | 19 | Poverty reduction |
| 3 | Macroeconomic management/fiscal sustainability | 20 | Energy |
| 4 | Global/regional integration | 21 | Food security |
| 5 | Gender equity | 22 | Climate change (e.g., mitigation, adaptation) |
| 6 | Domestic private sector development | 23 | Agricultural development |
| 7 | Foreign direct investment | 24 | Trade and exports |
| 8 | Water and sanitation | 25 | Crime and violence |
| 9 | Anti corruption | 26 | Economic growth |
| 10 | Job creation/employment | 27 | Law and justice (e.g., judicial system) |
| 11 | Development of remote islands | 28 | Regulatory framework |
| 12 | Access to financial services | 29 | Communicable/non-communicable diseases |
| 13 | Urban development | 30 | Natural resource management (e.g., oil, gas, mining) |
| 14 | Environmental sustainability | 31 | Disaster management |
| 15 | Equality of opportunity (i.e., equity) | 32 | Public expenditure/financial management |
| 16 | Health | 33 | Information and communications technology |
| 17 | Youth unemployment | 34 | Governance effectiveness |

SECTION A: GENERAL ISSUES

| | | | |
|--|--|----|--|
| A3. Poverty reduction is a broad term that encompasses work in many different areas. | | | |
| Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives? (Choose no more than THREE) | | | |
| 1 | Water and sanitation | 18 | Anti corruption |
| 2 | Equality of opportunity (i.e., equity) | 19 | Domestic private sector development |
| 3 | Economic growth | 20 | Foreign direct investment |
| 4 | Climate change (e.g., mitigation, adaptation) | 21 | Education |
| 5 | Global/regional integration | 22 | Energy |
| 6 | Gender equity | 23 | Public expenditure/financial management |
| 7 | Development of remote islands | 24 | Natural resource management (e.g., oil, gas, mining) |
| 8 | Urban development | 25 | Environmental sustainability |
| 9 | Regulatory framework | 26 | Disaster management |
| 10 | Social protection (e.g., pensions, targeted social assistance) | 27 | Health |
| 11 | Law and justice (e.g., judicial system) | 28 | Agricultural development |
| 12 | Transport (e.g., roads, bridges, transportation) | 29 | Job creation/employment |
| 13 | Crime and violence | 30 | Access to financial services |
| 14 | Communicable/non-communicable diseases | 31 | Trade and exports |
| 15 | Information and communications technology | 32 | Food security |
| 16 | Macroeconomic management/fiscal sustainability | 33 | Youth unemployment |
| 17 | Governance effectiveness | | |

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Maldives? (Choose no more than THREE)

| | | | |
|----|--|----|--|
| 1 | Energy | 17 | Trade and exports |
| 2 | Gender equity | 18 | Public expenditure/financial management |
| 3 | Youth unemployment | 19 | Domestic private sector development |
| 4 | Social protection (e.g., pensions, targeted social assistance) | 20 | Job creation/employment |
| 5 | Global/regional integration | 21 | Agricultural development |
| 6 | Climate change (e.g., mitigation, adaptation) | 22 | Food security |
| 7 | Anti corruption | 23 | Transport (e.g., roads, bridges, transportation) |
| 8 | Disaster management | 24 | Natural resource management (e.g., oil, gas, mining) |
| 9 | Development of remote islands | 25 | Environmental sustainability |
| 10 | Foreign direct investment | 26 | Health |
| 11 | Urban development | 27 | Law and justice (e.g., judicial system) |
| 12 | Water and sanitation | 28 | Crime and violence |
| 13 | Education | 29 | Access to financial services |
| 14 | Information and communications technology | 30 | Equality of opportunity (i.e., equity) |
| 15 | Regulatory framework | 31 | Macroeconomic management/fiscal sustainability |
| 16 | Communicable/non-communicable diseases | 32 | Governance effectiveness |

A5. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Maldives? (Choose no more than TWO)

| | |
|----|---|
| 1 | Better employment opportunities for young people |
| 2 | Better employment opportunities for women |
| 3 | Greater access to financial services for the poor |
| 4 | Greater voice and participation for citizens to help ensure greater accountability |
| 5 | Greater access to health and nutrition for citizens |
| 6 | Better entrepreneurial opportunities (i.e., to start small and medium sized businesses) |
| 7 | A growing middle class |
| 8 | Better opportunity for the poor who live in remote islands |
| 9 | Better opportunity for the poor who live in urban areas |
| 10 | Consistent economic growth |
| 11 | More reliable social safety net |
| 12 | Greater equity of fiscal policy |
| 13 | Education and training that better ensure job opportunity |
| 14 | Better quality public services |
| 15 | Other (please specify): _____ |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

| | | | | | | | | | |
|--|---|---|---|---|---|---|---|--------------------|----|
| B1. How familiar are you with the work of the World Bank Group in Maldives? | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Not familiar at all | | | | | | | | Extremely familiar | |

| | | | | | | | | | | |
|--|---|---|---|---|---|---|---|----------------|------------|--------------------------|
| B2. Overall, please rate your impression of the World Bank Group's effectiveness in Maldives. | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| Not effective at all | | | | | | | | Very effective | Don't know | |

| | | | | | | | | | | |
|---|---|---|---|---|---|---|---|------------------------------|------------|--------------------------|
| B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Maldives solve its most complicated development challenges? | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| To no degree at all | | | | | | | | To a very significant degree | Don't know | |

| | | | | | | | |
|---|--|--|--|----|--|--|--|
| B4. When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Maldives? (Choose no more than THREE) | | | | | | | |
| 1 | Social protection (e.g., pensions, targeted social assistance) | | | 18 | Equality of opportunity (i.e., equity) | | |
| 2 | Macroeconomic management/fiscal sustainability | | | 19 | Health | | |
| 3 | Transport (e.g., roads, bridges, transportation) | | | 20 | Education | | |
| 4 | Poverty reduction | | | 21 | Food security | | |
| 5 | Global/regional integration | | | 22 | Climate change (e.g., mitigation, adaptation) | | |
| 6 | Gender equity | | | 23 | Agricultural development | | |
| 7 | Crime and violence | | | 24 | Trade and exports | | |
| 8 | Domestic private sector development | | | 25 | Economic growth | | |
| 9 | Development of remote islands | | | 26 | Law and justice (e.g., judicial system) | | |
| 10 | Foreign direct investment | | | 27 | Regulatory framework | | |
| 11 | Water and sanitation | | | 28 | Communicable/non-communicable diseases | | |
| 12 | Energy | | | 29 | Natural resource management (e.g., oil, gas, mining) | | |
| 13 | Job creation/employment | | | 30 | Anti corruption | | |
| 14 | Access to financial services | | | 31 | Information and communications technology | | |
| 15 | Urban development | | | 32 | Disaster management | | |
| 16 | Environmental sustainability | | | 33 | Governance effectiveness | | |
| 17 | Youth unemployment | | | 34 | Public expenditure/financial management | | |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

| B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Maldives? | | Greatest Value (Choose only ONE) | Second Greatest Value (Choose only ONE) |
|---|---|-------------------------------------|--|
| 1 | Convening/Facilitating | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Data | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Policy advice, studies, analyses | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Financial resources | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Capacity development | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | Technical assistance | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Mobilizing third party financial resources | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Donor coordination | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Linkage to non-Bank expertise (i.e., South-South knowledge sharing) | <input type="checkbox"/> | <input type="checkbox"/> |
| 10 | Other (please specify): _____ | <input type="checkbox"/> | <input type="checkbox"/> |

| How effectively do the World Bank Group's activities below support Maldives's efforts to achieve development results? | | | | | | | | | | | | | |
|---|---|----------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | Not effective at all | | | | | | | | | | Very effective | Don't know |
| B6 | Convening/Facilitating | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B7 | Data | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B8 | Policy advice, studies, analyses | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B9 | Financial resources | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B10 | Technical assistance | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B11 | Mobilizing third party financial resources | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B12 | Donor coordination | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B13 | Linkage to non-Bank expertise (i.e., South-South knowledge sharing) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

| The World Bank Group can provide capacity building support in a number of ways in Maldives. To which degree would Maldives benefit, if capacity building were to support...? | | | | | | | | | | | | | |
|--|---|---------------------|---|---|---|---|---|---|---|---|----|------------------------------|------------|
| | | To no degree at all | | | | | | | | | | To a very significant degree | Don't know |
| B14 | The public sector, related to implementation of specific development projects on the ground | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B15 | The public sector, related to changing institutions (organizations or sociopolitical conditions) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B16 | The private sector, related to institutional and policy change | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B17 | Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Maldives? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")

| | | Not effective at all | | | | | | | | | | Very effective | Don't know |
|------------|--|-------------------------|---|---|---|---|---|---|---|---|----|-------------------|--------------------------|
| B18 | Project implementation (or other organizational strengthening) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B19 | Citizen engagement (incorporating citizens' voices into development) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B20 | Policy design (for clarity and better incentives to achieve development goals) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

When thinking about how to improve capacity building in Maldives to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")

| | | Not important at all | | | | | | | | | | Very important | Don't know |
|------------|--|-------------------------|---|---|---|---|---|---|---|---|----|-------------------|--------------------------|
| B21 | Project implementation (or other organizational strengthening) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B22 | Citizen engagement (incorporating citizens' voices into development) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B23 | Policy design (for clarity and better incentives to achieve development goals) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)

| | |
|----|--|
| 1 | Staff too inaccessible |
| 2 | Not exploring alternative policy options |
| 3 | Not adequately sensitive to political/social realities in Maldives |
| 4 | Not enough public disclosure of its work |
| 5 | Arrogant in its approach |
| 6 | Not aligned with country priorities |
| 7 | The credibility of its knowledge/data |
| 8 | World Bank Group's processes too complex |
| 9 | Not willing to honestly criticize policies and reform efforts in the country |
| 10 | Too influenced by developed countries |
| 11 | Imposing technocratic solutions without regard to political realities |
| 12 | World Bank Group's processes too slow |
| 13 | Too bureaucratic in its operational policies and procedures |
| 14 | Not aligned with other donors' work |
| 15 | Not collaborating enough with non-state actors |
| 16 | Not client focused |
| 17 | Other (please specify): _____ |
| 18 | Don't know |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Maldives? (Choose no more than TWO)

| | |
|---|--|
| 1 | Capacity development |
| 2 | Policy based lending / budget support to the Government |
| 3 | Knowledge products/services (analytical work, studies, surveys, etc.) |
| 4 | Investment lending (financing specific projects) |
| 5 | Technical assistance (advice, best practice, international experience, etc.) |
| 6 | Trust Fund management |
| 7 | Other (please specify): _____ |
| 8 | Don't know |

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

| | |
|----|--|
| 1 | Academia/think tanks/research institutes |
| 2 | Donor community |
| 3 | Media |
| 4 | NGOs |
| 5 | Atoll or island Administration |
| 6 | Private sector |
| 7 | Parliament |
| 8 | Community Based Organizations (CBOs) |
| 9 | Beneficiaries |
| 10 | Foundations |
| 11 | Faith based organizations |
| 12 | Other (please specify): _____ |
| 13 | Don't know |

To what extent do you agree with the following statements about the World Bank Group's work in Maldives?

| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
|------------|---|-------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|
| B27 | Overall the World Bank Group currently plays a relevant role in development in Maldives | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B28 | The World Bank Group's work is aligned with what I consider the development priorities for Maldives | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B29 | The World Bank Group supports programs and strategies that are realistic for Maldives | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| B30 | The World Bank Group treats clients and stakeholders in Maldives with respect | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

| To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following? | | | | | | | | | | | | | |
|---|--|---------------------|---|---|---|---|---|---|---|---|----|------------------------------|------------|
| | | To no degree at all | | | | | | | | | | To a very significant degree | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| B31 | Responsiveness | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B32 | Flexibility (in terms of the institution's products and services) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B33 | Flexibility (in terms of changing country circumstances) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B34 | Being inclusive | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B35 | Openness (sharing data and other information) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B36 | Staff accessibility | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B37 | Straightforwardness and honesty | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B38 | Ease of access to the people at the World Bank Group who are making decisions important to my work | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B39 | Collaboration with civil society | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B40 | Collaboration with the Government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B41 | Collaboration with other donors and development partners | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B42 | Collaboration with the private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B43 | The speed in which it gets things accomplished on the ground | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B44 | Being a long-term partner | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

B45. To be a more effective development partner in Maldives, do you believe that the World Bank Group should have... ? (Select only ONE response)

- ☐ More local presence
 ☐ The current level of local presence is adequate
 ☐ Less local presence
 ☐ Don't know

B46. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- 1 The World Bank Group does not do adequate follow through/follow-up
- 2 There is not an adequate level of citizen/civil society participation
- 3 The World Bank Group is not sensitive enough to political/social realities on the ground
- 4 Lack of/inadequate levels of capacity in Government
- 5 Poor donor coordination
- 6 The World Bank Group works too slowly
- 7 The Government works inefficiently
- 8 Political pressures and obstacles
- 9 Reforms are not well thought out in light of country challenges
- 10 Other (please specify): _____

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

| C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Maldives? | | | | | | | | | | | | | |
|---|--|----------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | Not important at all | | | | | | | | | | Very important | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| 1 | Anti corruption | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 2 | Information and communications technology | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 3 | Transport (e.g., roads, bridges, transportation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 4 | Crime and violence | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 5 | Law and justice (e.g., judicial system) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 6 | Governance effectiveness | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 7 | Urban development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 8 | Environmental sustainability | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 9 | Regulatory framework | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 10 | Communicable/non-communicable diseases | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 11 | Poverty reduction | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 12 | Gender equity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 13 | Domestic private sector development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 14 | Foreign direct investment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 15 | Public expenditure/financial management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 16 | Water and sanitation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 17 | Trade and exports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 18 | Economic growth | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 19 | Energy | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 20 | Disaster management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 21 | Macroeconomic management/fiscal sustainability | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 22 | Job creation/employment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 23 | Access to financial services | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 24 | Equality of opportunity (i.e., equity) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 25 | Health | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 26 | Development of remote islands | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 27 | Global/regional integration | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 28 | Food security | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 29 | Education | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 30 | Social protection (e.g., pensions, targeted social assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 31 | Climate change (e.g., mitigation, adaptation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 32 | Youth unemployment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 33 | Agricultural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 34 | Natural resource management (e.g., oil, gas, mining) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

| | | Not effective at all | | | | | | | | | | Very effective | Don't know |
|----|--|-------------------------|---|---|---|---|---|---|---|---|----|-------------------|--------------------------|
| 1 | Urban development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 2 | Environmental sustainability | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 3 | Public expenditure/financial management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 4 | Energy | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 5 | Macroeconomic management/fiscal sustainability | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 6 | Access to financial services | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 7 | Health | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 8 | Education | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 9 | Social protection (e.g., pensions, targeted social assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 10 | Youth unemployment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| 11 | Natural resource management (e.g., oil, gas, mining) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

C3. Where are the World Bank Group's decisions made primarily that support the program in Maldives? (Select only ONE response)

| | |
|---|--|
| 1 | At the Headquarters (in Washington D.C.) |
| 2 | In the country |
| 3 | Don't know |

C4. To what extent does the World Bank Group's work help to achieve development results in Maldives?

| | | | | | | | | | | |
|---------------------|---|---|---|---|---|---|---|---|------------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | Don't know |

To what extent do you agree with the following statements about the World Bank Group in Maldives?

| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
|----|---|-------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|
| C5 | The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result*, etc.) meet the needs of Maldives | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| C6 | The World Bank Group meets Maldives's needs for knowledge services (e.g., research, analysis, data, technical assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

*Program for Results (PforR) financing aims to promote sustainable development and improve the efficiency and effectiveness of government programs of expenditures, by, among others, disbursing on the basis of key results achievement under such programs; using and, as appropriate, strengthening the programs systems, and institutional capacity for such programs to achieved their intended results.

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

| | |
|---|--------------------|
| D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? | |
| 1 | Weekly |
| 2 | Monthly |
| 3 | A few times a year |
| 4 | Rarely |
| 5 | Never |

| | | | | | | | | | | | | | |
|--|---|---------------------|---|---|---|---|---|---|---|---|----|------------------------------|--------------------------|
| In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities: | | | | | | | | | | | | | |
| | | To no degree at all | | | | | | | | | | To a very significant degree | Don't know |
| D2 | Are timely | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D3 | Include appropriate level of stakeholder involvement during preparation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D4 | Are relevant to Maldives's development priorities | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D5 | Lead to practical solutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D6 | Are accessible (well written and easy to understand) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D7 | Are source of relevant information on global good practices | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D8 | Enhance your knowledge and/or skills | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D9 | Are adequately disseminated | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D10 | Are translated enough into local language | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| D11 | Are adaptable to Maldives's specific development challenges and country circumstances | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

| | | | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|------------------|--------------------------|------------|--|--|
| D12. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | | | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | | | |
| Not significant at all | | | | | | | | | Very significant | | Don't know | | |

| | | | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|-----------------------------|--------------------------|------------|--|--|
| D13. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | | | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | | | |
| Very low technical quality | | | | | | | | | Very high technical quality | | Don't know | | |

SECTION E: WORKING WITH THE WORLD BANK GROUP

| To what extent do you agree/disagree with the following statements? | | | | | | | | | | | | | |
|---|--|-------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
| E1 | The World Bank Group disburses funds promptly | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E2 | The World Bank Group effectively monitors and evaluates the projects and programs it supports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E3 | The World Bank Group's approvals and reviews are done in a timely fashion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E4 | The World Bank Group's "Safeguard Policy" requirements are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E5 | The World Bank Group's conditions on its lending are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E6 | The World Bank Group takes decisions quickly in Maldives | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E7 | Working with the World Bank Group increases Maldives's institutional capacity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E8 | The World Bank Group ensures consistency and continuity through staff changes | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E9 | Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E10 | The World Bank Group provides effective implementation support (i.e., supervision of projects) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

| E11. Which of the following best describes the way the World Bank Group operates in Maldives? (Select only one response) | |
|---|--|
| 1 | The World Bank Group takes too much risk in Maldives |
| 2 | The World Bank Group does not take enough risk in Maldives |
| 3 | The World Bank Group's approach to risk is appropriate |
| 4 | Don't know |
| 5 | Prefer not to answer |

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN MALDIVES

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)

| | |
|----|--|
| 1 | Provide more adequate data/knowledge/statistics/figures on Maldives's economy |
| 2 | Collaborate more effectively with Government clients (e.g., national, state, local) |
| 3 | Offer more innovative financial products |
| 4 | Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms) |
| 5 | Reach out more to groups outside of Government |
| 6 | Improve the quality of its experts as related to Maldives's specific challenges |
| 7 | Offer more innovative knowledge services |
| 8 | Ensure greater selectivity in its work |
| 9 | Increase the level of capacity development in the country |
| 10 | Reduce the complexity of obtaining World Bank Group financing |
| 11 | Increase availability of Fee-Based services |
| 12 | Work faster |
| 13 | Other (please specify): _____ |

F2. When considering the combination of services that the World Bank Group offers in Maldives, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Maldives? (Select only ONE response)

| | |
|---|---|
| 1 | Financial services |
| 2 | Knowledge products |
| 3 | Convening services |
| 4 | None of the above |
| 5 | The combination is appropriate for Maldives |
| 6 | Don't know |

SECTION G: COMMUNICATION AND INFORMATION SHARING

| | |
|--|---|
| G1. How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO) | |
| 1 | Local newspapers |
| 2 | International newspapers |
| 3 | Local radio |
| 4 | International radio |
| 5 | Local television |
| 6 | International television |
| 7 | Periodicals |
| 8 | Internet |
| 9 | Social media (e.g., Facebook, Twitter, Youtube, Flickr) |
| 10 | Blogs |
| 11 | Mobile phones |
| 12 | Instant messaging |
| 13 | Other (please specify): _____ |

| | |
|---|--|
| G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) | |
| 1 | Blogs |
| 2 | Direct contact with World Bank Group (i.e., face to face meetings/discussions) |
| 3 | e-Newsletters |
| 4 | Instant messaging |
| 5 | World Bank Group's seminars/workshops/conferences |
| 6 | World Bank Group's publications and other written materials |
| 7 | Mobile phones |
| 8 | Social media (e.g., Facebook, Twitter, Youtube, Flickr) |
| 9 | World Bank Group's website |
| 10 | Other (please specify): _____ |

| | | | |
|-----------|--|------------|-----------|
| G3 | Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions? | Yes | No |
| G4 | Have you requested information from the World Bank Group on its activities in the past year? (If YES please go to Question G5; if NO please go to G6) | Yes | No |
| G5 | Were you able to obtain this information? | Yes | No |
| G6 | Do you have access to the Internet? | Yes | No |
| G7 | Do you use/have you used the World Bank Group website? | Yes | No |

SECTION G: COMMUNICATION AND INFORMATION SHARING

| G8. Which do you primarily use? (Select only ONE response) | |
|---|--|
| 1 | The World Bank Group's country website (www.worldbank.org/en/country/maldives) |
| 2 | The World Bank Group's main website (www.worldbank.org) |

| G9. Which Internet connection do you use primarily when visiting a World Bank Group website? | |
|---|------------|
| 1 | High speed |
| 2 | Dial-up |

| Please rate how much you agree with the following statements. | | | | | | | | | | | | | |
|--|---|-------------------|---|---|---|---|---|---|---|---|----|----------------|--------------------------|
| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
| G10 | I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i> | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| G11 | I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i> | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| G12 | The World Bank Group's social media channels (e.g., Facebook, Twitter, Youtube, Flickr) are valuable sources of information about the institution | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| G13 | When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| G14 | The World Bank Group is responsive to my information requests and inquiries | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION H: BACKGROUND INFORMATION

| H1. Which of the following best describes your current position? (Select only ONE response) | |
|--|--|
| 1 | Office of the President, Prime Minister |
| 2 | Office of Minister |
| 3 | Office of Parliamentarian |
| 4 | Employee of a Ministry, Ministerial Department or Implementation Agency |
| 5 | Consultant/Contractor working on World Bank Group supported project/program |
| 6 | Project Management Unit (PMU) overseeing implementation of project |
| 7 | Atoll or island Administration Office or Staff |
| 8 | Bilateral Agency |
| 9 | Multilateral Agency |
| 10 | Private Sector Organization |
| 11 | Private Foundation |
| 12 | Financial Sector/Private Bank |
| 13 | NGO |
| 14 | Community Based Organization |
| 15 | Media (Press, Radio, TV, Web, etc.) |
| 16 | Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution) |
| 17 | Trade Union |
| 18 | Faith-Based Group |
| 19 | Academia/Research Institute/Think Tank |
| 20 | Judiciary Branch |
| 21 | Other (please specify): _____ |

| H2. Please identify the primary specialization of your work. (Select only ONE response) | | | |
|--|---|----|--|
| 1 | Agriculture/ rural development / food security | 11 | Natural resource management / environmental sustainability |
| 2 | Climate change / disaster management | 12 | Private sector development / foreign direct investment |
| 3 | Education | 13 | Public sector governance / public financial management / anti corruption |
| 4 | Energy | 14 | Social protection |
| 5 | Financial markets / banking | 15 | Transport |
| 6 | Gender equity / equality of opportunity | 16 | Urban development |
| 7 | Health / communicable/non-communicable diseases | 17 | Water and sanitation |
| 8 | Information and communications technology | 18 | Generalist |
| 9 | Job creation/employment | 19 | Other (please specify): _____ |
| 10 | Law and justice / regulatory framework | | |

SECTION H: BACKGROUND INFORMATION

H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?

- | | |
|---|-----|
| 1 | Yes |
| 2 | No |

H4. Which of the following agencies of the World Bank Group do you primarily engage with in Maldives? (Select only ONE response)

- | | |
|---|---|
| 1 | The World Bank (IBRD/IDA) |
| 2 | The International Finance Corporation (IFC) |
| 3 | The Multilateral Investment Guarantee Agency (MIGA) |
| 4 | Other (Please specify_____) |

**H5. Do your projects involve both the World Bank and the IFC?
(If YES please go to Question H6; If NO please go to H7)**

- | | |
|---|-----|
| 1 | Yes |
| 2 | No |

H6. If yes, what was your view on the two institutions working together in Maldives? (Select only ONE response)

- | | |
|---|-------------------------------------|
| 1 | Working well together |
| 2 | Collaborating but needs improvement |
| 3 | In conflict |
| 4 | Other |
| 5 | Don't know |

H7. Which of the following describes most of your exposure to the World Bank Group in Maldives? (Choose no more than TWO)

- | | |
|---|---|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data |
| 3 | Engage in World Bank Group related/sponsored events/activities |
| 4 | Collaborate as part of my professional duties |
| 5 | Use World Bank Group website for information, data, research, etc. |

H8. Which best represents your geographic location?

- | | |
|---|--------------|
| 1 | Malé |
| 2 | Outside Malé |

Thank you for completing the survey!