



World Bank Group Country Survey FY14 – Mexico

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Mexico or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Mexico, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders. With this understanding, the World Bank Group hopes to develop more effective strategies, outreach and programs that support development in Mexico.

The World Bank Group commissioned an independent firm to oversee the logistics of this effort in Mexico. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING MEXICO

A1. In general would you say that Mexico is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

SECTION A: GENERAL ISSUES FACING MEXICO

A2. Listed below are a number of development priorities in Mexico.

Please identify which of the following you consider the most important development priorities in Mexico? (Choose no more than THREE)

1	Increased use of integrated social programs among the poor	11	Access and quality of education
2	Upgrading infrastructure projects (e.g., telecommunications, roads, ports and logistics)	12	Effectiveness of states and municipalities (subnational governments)
3	Modernizing public sector management and information systems	13	Integrated risk management (disaster risk, financial risk, agriculture risk)
4	Enhancing the opportunity for private sector growth/investment	14	Using natural resources in an optimal way (e.g., forests, oil, sun, wind)
5	Gender equity	15	Climate change
6	Water management and access to water services	16	Improved business environment
7	Increased skilled labor market participation (employment/income generating opportunities)	17	Trade promotion and regional integration
8	Increased access to finance and improved financial inclusion	18	Reducing crime and violence (i.e. Citizen security)
9	Urban development	19	Increased public revenues and improved expenditure
10	Fostering innovation for productivity and competitiveness	20	Ethnicity (indigenous groups)

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Mexico? (Choose no more than THREE)

1	Improved business environment	11	Upgrading infrastructure projects (e.g., telecommunications, roads, ports and logistics)
2	Access and quality of education	12	Effectiveness of states and municipalities (subnational governments)
3	Modernizing public sector management and information systems	13	Enhancing the opportunity for private sector growth/investment
4	Integrated risk management (disaster risk, financial risk, agriculture risk)	14	Using natural resources in an optimal way (e.g., forests, oil, sun, wind)
5	Gender equity	15	Climate change
6	Ethnicity (indigenous groups)	16	Increased use of integrated social programs among the poor
7	Increased skilled labor market participation (employment/income generating opportunities)	17	Urban development
8	Increased access to finance and improved financial inclusion	18	Reducing crime and violence (i.e. Citizen security)
9	Trade promotion and regional integration	19	Fostering innovation for productivity and competitiveness
10	Increased public revenues and improved expenditure	20	Water management and access to water services

SECTION A: GENERAL ISSUES FACING MEXICO

A4. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Mexico? (Choose no more than TWO)	
1	Better employment opportunities for young people
2	Better employment opportunities for women
3	Greater access to finance for the financially under-served
4	Greater voice and participation for citizens to help ensure greater accountability
5	Greater access to health and nutrition for citizens
6	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
7	A growing middle class
8	Better opportunity for the poor who live in rural areas
9	Better opportunity for the poor who live in urban areas
10	Sustainable economic growth
11	More effective disaster risk management
12	More reliable social protection systems
13	Increased non-oil public revenues and improved expenditure efficiency
14	Education and training that better ensure job opportunity
15	Better quality of public services
16	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of the World Bank (IBRD) in Mexico?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

B2. How familiar are you with the work of the International Finance Corporation (IFC) in Mexico?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

B3. Overall, please rate your impression of the World Bank Group's (IBRD and IFC) effectiveness in Mexico?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

B4. How effectively do you believe the different parts of the World Bank Group (IBRD and IFC) collaborate and coordinate efforts in Mexico?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

B5. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Mexico solve its most complicated development challenges?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B6. When thinking about how the World Bank Group can have the most impact on development solutions in Mexico, which areas of engagement do you believe the World Bank Group should focus most of its attention and resources in Mexico? (Choose no more than THREE)							
1	Improved business environment			11	Access and quality of education		
2	Effectiveness of states and municipalities (subnational governments)			12	Upgrading infrastructure projects (e.g., telecommunications, roads, ports and logistics)		
3	Climate change			13	Modernizing public sector management and information systems		
4	Using natural resources in an optimal way (e.g., forests, oil, sun, wind)			14	Integrated risk management (disaster risk, financial risk, agriculture risk)		
5	Increased use of integrated social programs among the poor			15	Enhancing the opportunity for private sector growth/investment		
6	Urban development			16	Gender equity		
7	Increased skilled labor market participation (employment/income generating opportunities)			17	Reducing crime and violence (i.e. Citizen security)		
8	Fostering innovation for productivity and competitiveness			18	Trade promotion and regional integration		
9	Water management and access to water services			19	Increased access to finance and improved financial inclusion		
10	Increased public revenues and improved expenditure			20	Ethnicity (indigenous groups)		

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

How effectively do the World Bank Group's activities below support Mexico's efforts to achieve development results?													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
B7	Convening/Facilitating/Linkage to non-Bank expertise (seminars/workshops/conferences/ South-South knowledge sharing)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B8	Data (World Development Indicators, Open Finances, Open Government Data)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B9	Policy advice, studies, analyses	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B10	Financial resources	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B11	Technical assistance (advice, best practice, international experience, etc.)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B12	Working in partnerships with others to improve impact (BID, CAF, French...)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B13	Leveraging private sector funds	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B14	Trust Fund management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B15	Other (please specify): _____	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

B16. Which of the following do you identify as the World Bank Group's (IBRD and IFC) greatest WEAKNESSES in its work in Mexico? (Choose no more than TWO)	
1	Staff too inaccessible
2	Not exploring alternative policy options
3	Not adequately sensitive to political/social realities in Mexico
4	Not enough public disclosure of its work
5	Arrogant in its approach
6	Not aligned with country priorities
7	The credibility of its knowledge/data
9	Not willing to honestly criticize policies and reform efforts in the country
10	Too influenced by developed countries
11	Imposing technocratic solutions without regard to political realities
12	World Bank Group's processes too slow and complex
13	Too bureaucratic in its operational policies and procedures
14	Not aligned with other development partners' work
15	Not collaborating enough with non-state actors
16	Not client focused
17	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B17. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

1	NGOs
2	Local Government
3	Beneficiaries
4	Private sector
5	Community Based Organizations (CBOs)
6	Community of development partners
7	Foundations
8	Academia/think tanks/research institutes
9	Parliament
10	Media
11	Faith-based organizations
12	Other (please specify): _____

To what extent do you agree with the following statements about the World Bank Group's work in Mexico?

		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
B18	Overall the World Bank Group currently plays a relevant role in development in Mexico											<input type="checkbox"/>
B19	The World Bank Group's work is aligned with what I consider the development priorities for Mexico											<input type="checkbox"/>
B20	The World Bank Group is an organization that does not represent a particular ideological perspective in Mexico											<input type="checkbox"/>
B21	The World Bank Group is an organization that has no dominant influence of any particular country											<input type="checkbox"/>
B22	The World Bank Group supports Mexico's effort to reduce social exclusion											<input type="checkbox"/>
B23	The World Bank Group respects the positions, views and demands of the government of Mexico											<input type="checkbox"/>
B24	The World Bank Group listens and takes into account your views.											<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Mexico, in terms of each of the following?													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B25	Responsiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B26	Flexibility (in terms of the World Bank's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B27	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B28	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B29	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B30	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B31	Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B32	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B33	Collaboration with other development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B34	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B35	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B36	Follow through over time	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

B37. When considering the national development needs in Mexico, to what extent does the combination of financial, knowledge and convening services that the World Bank Group currently provides meet the national development needs of Mexico?												
1	2	3	4	5	6	7	8	9	10			
To no degree at all									To a very significant degree		Don't know	
											<input type="checkbox"/>	

B38. When reform efforts that the World Bank Group supported fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)	
1	The World Bank Group works too slowly
2	The Government works inefficiently
3	The Subnational Government works inefficiently
4	There is not an adequate level of citizen/civil society participation
5	The World Bank Group does not do adequate follow through/follow-up
6	Lack of/inadequate levels of capacity in Government
7	Political pressures and obstacles
8	Reforms are not well thought out in light of country challenges
9	The World Bank Group is not sensitive enough to political/social realities on the ground
10	Other (please specify): _____

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SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

In its efforts to support the government of Mexico's national development plan, the World Bank Group is emphasizing in its 2014-2019 strategy a number of thematic objectives. To achieve those objectives, the WBG has shifted to a country engagement model that delivers a customized package of WBG financial, knowledge and convening activities. For each theme below, please indicate how *effective* you believe the World Bank Group is in supporting country efforts in each area of engagement in Mexico.

		Level of Effectiveness										Don't know
		<div>Not effective at all</div> <div>Very effective</div>										
<u>Unleashing Productivity</u>												
C1	Fostering sound financial sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C2	Creating a more competitive business environment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C3	Fostering innovation for productivity and competitiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C4	Upgrading infrastructure (i.e. transport, energy and telecommunications)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<u>Increasing Social Prosperity</u>												
C5	Developing an integral social protection system	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C6	Developing labor markets that allow for inclusive growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<u>Strengthening Public Finances and Government Efficiency</u>												
C7	Managing medium-term fiscal challenges at national and sub-national levels	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C8	Enhancing service delivery through better public sector management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	Implementing an integrated sovereign risk management framework.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<u>Promoting Green and Inclusive Growth</u>												
C10	Reducing the footprint of growth (i.e. strengthen the institutional framework to manage urban development and reduce greenhouse gas emissions)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C11	Using natural resources in an optimal way (i.e. reduce deforestation, improve water management systems, and increase production of renewable energy)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C12. To what extent does the World Bank Group's work help to achieve development results in Mexico?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank Group in Mexico?												
		Strongly disagree								Strongly agree		Don't know
C13	The World Bank (IBRD) financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Mexico	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C14	The IFC financial instruments (i.e. direct lending, equity, quasi-equity, trade finance, etc.) meet Mexico's needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C15	The World Bank Group meets Mexico's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C16	The World Bank Group's convening services (seminars/workshops/conferences) meet the needs of Mexico	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C17. To what extent do you believe that Mexico received value for money from the World Bank Group's reimbursable advisory services?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

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SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE AND CONVENING SERVICES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, CONFERENCES, WORKSHOPS, STUDY TOURS)

D1. How frequently do you interact with the World Bank Group on knowledge and convening services in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

D2	Have you read/consulted the most recent LAC Flagship Report: <i>Latin American Entrepreneurs: Many Firms but Little Innovation?</i> (If YES please go to D3; if NO please go to D5)	Yes	No
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D3. To what extent do you believe this Flagship Report raised substantive new information and insight that you were not aware of prior to reading?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

D4. To what extent do you believe this Flagship Report provided you with useful information in terms of the work you do?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

In Mexico, to what extent do you believe that the World Bank Group's knowledge and convening services:														
		To no degree at all										To a very significant degree		Don't know
D5	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
D6	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
D7	Are relevant to Mexico's development priorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
D8	Provide feasible recommendations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
D9	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
D10	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
D11	Are useful in terms of the work you do	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
D12	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
D13	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
D14	Are adaptable to Mexico's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE AND CONVENING SERVICES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, CONFERENCES, WORKSHOPS, STUDY TOURS)

D15. Overall, how significant a contribution do you believe the World Bank Group's knowledge and convening services make to development results in your country?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

D16. Overall, how would you rate the technical quality of the World Bank Group's knowledge and convening services?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

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SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
E1	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E2	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	The World Bank Group takes decisions quickly in Mexico	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	Working with the World Bank Group increases Mexico's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	The World Bank Group ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E9	The World Bank Group provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

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SECTION F: RECENT TRENDS AND THE FUTURE ROLE OF THE WORLD BANK GROUP IN MEXICO

F1. In the last three years, to what extent do you believe that the World Bank Group has moved in the right direction in terms of the focus of its work in Mexico?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all					To a very significant degree					Don't know

F2. How significant a role do you believe that the World Bank Group SHOULD play in Mexico's development in the near future?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all					Very significant role					Don't know

F3. How significant a role do you believe that international development cooperation (e.g. range of development partners) SHOULD play in Mexico's development in the near future?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all					Very significant role					Don't know

F4. How significant a role do you believe IFC, through its support for the private sector, SHOULD play in helping Mexico achieve its development goals in the future?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all					Very significant role					Don't know

F5. Which of the following SHOULD the World Bank Group do to make itself of greater value in Mexico? (Choose no more than TWO)

1	Improve the quality of its experts as related to Mexico's specific challenges
2	Reduce the complexity of obtaining World Bank Group financing
3	Focus primarily on advocacy issues
4	Reach out more to groups outside of government
5	Ensure greater selectivity in its work
6	Provide more adequate data/knowledge/statistics/figures on Mexico's economy
7	Offer more innovative financial products
8	Offer more innovative knowledge services
9	Work faster
10	Other (please specify): _____

F6. When considering the combination of services that the World Bank Group offers in Mexico, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Mexico? (Select only ONE response)

1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Mexico

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about development issues in Mexico? (Choose no more than TWO)

1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Social media (e.g., Facebook, Twitter, Youtube)
10	Blogs
11	Mobile phones
12	Instant messaging
13	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	World Bank Group website
2	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
3	e-newsletters
4	Instant messaging
5	World Bank Group seminars/workshops/conferences
6	World Bank Group publications and other written materials
7	Mobile phones
8	Social media (Facebook, Twitter, Youtube)
9	Blogs
10	Other (please specify): _____

G3	Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	Yes	No
G4	Have you requested information from the World Bank Group on its activities in the past year? (If YES please go to Question G5; if NO please go to G6)	Yes	No
G5	Were you able to obtain this information?	Yes	No
G6	Do you use/have you used the World Bank Group website?	Yes	No

SECTION G: COMMUNICATION AND INFORMATION SHARING

Please rate how much you agree with the following statements.														
		Strongly disagree										Strongly agree		Don't know
G7	I use/consult World Bank Group data more often than I did a few years ago	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
G8	I find the World Bank Group websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
G9	I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
G10	I find the information on the World Bank Group's social media (e.g., Facebook, Twitter, Youtube) useful. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
G11	When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
G12	The World Bank Group is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION H: DEVELOPMENT ORGANIZATIONS IN THE REGION

How familiar are you with the work of these organizations in Mexico?													
		Not familiar at all								Extremely familiar		Don't know	
H1	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

Overall, please rate your impression of the effectiveness of these organizations in Mexico?													
		Not effective at all								Extremely effective		Don't know	
H2	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION I: BACKGROUND INFORMATION

11. Which of the following best describes your current position? (Select only ONE response)		
1	Office of the President	
2	Office of Minister	
3	Office of Parliamentarian	
4	Employee of a Ministry, Ministerial Department or Implementation Agency	
5	Consultant/Contractor working on World Bank Group supported project/program	
6	Project Management Unit (PMU) overseeing implementation of project	
7	Local Government Office or Staff	
8	Bilateral Agency	
9	Multilateral Agency	
10	Private Sector Organization	
11	Private Foundation	
12	Financial Sector/Private Bank	
13	NGO	
14	Community Based Organization	
15	Media (Press, Radio, TV, Web, etc.)	
16	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)	
17	Trade Union	
18	Faith-Based Group	
19	Academia/Research Institute/Think Tank	
20	Judiciary Branch	
21	Other (please specify): _____	

12. Please identify the primary specialization of your work. (Select only ONE response)		
1	Agriculture/ rural development / food security	11 Natural resource management / environmental sustainability
2	Climate change / disaster management	12 Private sector development / foreign direct investment
3	Education	13 Public sector governance / public financial management / anti-corruption
4	Energy	14 Social protection
5	Financial markets / banking	15 Transport
6	Gender equity / equality of opportunity	16 Urban development
7	Health / communicable/non-communicable diseases	17 Water and sanitation
8	Information and communications technology	18 Generalist
9	Job creation/employment	19 Other (please specify): _____
10	Law and justice / regulatory framework	

SECTION I: BACKGROUND INFORMATION

13. Currently, do you professionally collaborate/work with the World Bank Group in your country?	
1	Yes
2	No

14. Are you/have you been an IFC client?	
1	Yes
2	No

15. Which of the following describes most of your exposure to the World Bank Group in Mexico? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

16. Currently, which of the following agencies of the World Bank Group do you primarily work with in Mexico? (Please mark only ONE response)	
1	The World Bank (IBRD)
2	International Finance Corporation (IFC)
3	Both World Bank and IFC
4	I don't collaborate/work with the World Bank Group

17. Which best represents your geographic location?	
1	Mexico City
2	Outside Mexico City

Thank you for completing the survey!