



## World Bank Group Country Survey FY16 – the Dominican Republic

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in the Dominican Republic or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in the Dominican Republic, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in the Dominican Republic.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

### SECTION A: GENERAL ISSUES FACING THE DOMINICAN REPUBLIC

A1. In general would you say that the Dominican Republic is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

## SECTION A: GENERAL ISSUES

<b>A2. Listed below are a number of development priorities in the Dominican Republic.</b>			
<b>Please identify which of the following you consider the most important development priorities in the Dominican Republic? (Choose no more than THREE)</b>			
1	Economic growth	16	Disaster risk management (planning, financing, mitigation)
2	Poverty reduction	17	Environmental sustainability (e.g., management of forest and water resources, improving solid waste management)
3	Equality of opportunity (i.e., equity, gender, social inclusion)	18	Fiscal policy (i.e., debt sustainability, tax policy, equity and efficiency of public expenditures)
4	Job creation/employment	19	Government effectiveness (i.e., institutional strengthening and capacity, quality of public services, municipal development)
5	Global/regional trade integration (e.g., logistics and connectivity, supply chains)	20	Anti-corruption (e.g., public financial management and procurement, open data, legislative and audit oversight)
6	Private sector development (e.g., investment climate, innovation, corporate governance)	21	Civic engagement and social accountability
7	Financial markets (e.g., access to microfinance)	22	Law and justice (i.e., judiciary system capacity and efficiency)
8	Urban development	23	Crime and violence (e.g., urban design to mitigate crime, youth programs)
9	Agricultural and rural development (e.g., irrigation, dam safety, improving product quality, linking farmers to markets)	24	Social protection (i.e., social safety nets, pensions)
10	Mining and extractive industries (transparency, regulation, cadaster, standards)	25	Education (quality and access)
11	Tourism	26	Health services (quality and access, including maternal and child health)
12	Transport infrastructure (e.g., roads, bridges, ports)	27	Nutrition and food security
13	Electricity sector (reducing losses, improving service quality, upgrading sector management, investing in renewables)	28	Water supply and sanitation (equitable access and quality of services)
14	Information and communications technology (ensuring national coverage and affordability)	29	Other (please specify: _____)
15	Climate change (mitigation and adaptation)		

## SECTION A: GENERAL ISSUES

**A3. The World Bank Group has committed itself to twin goals: ending extreme poverty by 2030 and boosting shared prosperity. Poverty reduction is a broad term that encompasses work in many different areas.**

**Which THREE areas of development listed below do you believe would contribute most to reducing poverty in the Dominican Republic? (Choose no more than THREE)**

1	Disaster risk management (planning, financing, mitigation)	15	Economic growth
2	Equality of opportunity (i.e., equity, gender, social inclusion)	16	Environmental sustainability (e.g., management of forest and water resources, improving solid waste management)
3	Crime and violence (e.g., urban design to mitigate crime, youth programs)	17	Fiscal policy (i.e., debt sustainability, tax policy, equity and efficiency of public expenditures)
4	Global/regional trade integration (e.g., logistics and connectivity, supply chains)	18	Government effectiveness (i.e., institutional strengthening and capacity, quality of public services, municipal development)
5	Private sector development (e.g., investment climate, innovation, corporate governance)	19	Anti-corruption (e.g., public financial management and procurement, open data, legislative and audit oversight)
6	Financial markets (e.g., access to microfinance)	20	Civic engagement and social accountability
7	Urban development	21	Law and justice (i.e., judiciary system capacity and efficiency)
8	Agricultural and rural development (e.g., irrigation, dam safety, improving product quality, linking farmers to markets)	22	Job creation/employment
9	Mining and extractive industries (transparency, regulation, cadaster, standards)	23	Social protection (i.e., social safety nets, pensions)
10	Tourism	24	Education (quality and access)
11	Transport infrastructure (e.g., roads, bridges, ports)	25	Health services (quality and access, including maternal and child health)
12	Nutrition and food security	26	Electricity sector (reducing losses, improving service quality, upgrading sector management, investing in renewables)
13	Information and communications technology (ensuring national coverage and affordability)	27	Water supply and sanitation (equitable access and quality of services)
14	Climate change (mitigation and adaptation)	28	Other (please specify: _____)

## SECTION A: GENERAL ISSUES

**A4. The World Bank Group’s “Shared Prosperity” goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and enhanced well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in the Dominican Republic? (Choose no more than TWO)**

1	Consistent economic growth
2	More reliable social safety net
3	Greater access to micro-finance for the poor
4	Greater voice and participation for citizens to help ensure greater accountability
5	Greater access to health and nutrition for citizens
6	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
7	A growing middle class
8	Better opportunity for the poor who live in rural areas
9	Better opportunity for the poor who live in urban areas
10	Better employment opportunities for young people
11	Better employment opportunities for women
12	Greater equity of fiscal policy
13	Education and training that better ensure job opportunity
14	Better quality public services
15	More reliable judicial system
16	More reliable electricity services
17	Greater citizen security
18	Stronger institutions and rule of law
19	Better governance and transparency, less corruption
20	Resolving the problem of lack of documentation to recognize citizen rights for all Dominicans
21	Other (please specify): _____

**A5. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in the Dominican Republic?**

**(Select only ONE response)**

1	A very big problem
2	A moderately big problem
3	A small problem
4	Not a problem at all
5	Don’t know

**A6. In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem? (Select only ONE response)**

1	A very serious problem
2	A somewhat serious problem
3	Not too serious problem
4	Not a problem
5	Don’t know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

How familiar are you with the work of these organizations in the Dominican Republic?											
		Not familiar at all					Extremely familiar				
<b>B1</b>	World Bank Group (WBG)	1	2	3	4	5	6	7	8	9	10
<b>B2</b>	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10
<b>B3</b>	Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10
<b>B4</b>	European Investment Bank (EIB/BEI)	1	2	3	4	5	6	7	8	9	10

Overall, please rate your impression of the effectiveness of these organizations in the Dominican Republic.												
		Not effective at all					Extremely effective					Don't know
<b>B5</b>	World Bank Group (WBG)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B6</b>	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B7</b>	Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>B8</b>	European Investment Bank (EIB/BEI)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B9. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help the Dominican Republic solve its most complicated development challenges?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B10. When thinking about how the World Bank Group can have the most impact on development results in the Dominican Republic, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in the Dominican Republic?**

**(Choose no more than THREE)**

1	Water supply and sanitation (equitable access and quality of services)	16	Disaster risk management (planning, financing, mitigation)
2	Poverty reduction	17	Environmental sustainability (e.g., management of forest and water resources, improving solid waste management)
3	Equality of opportunity (i.e., equity, gender, social inclusion)	18	Fiscal policy (i.e., debt sustainability, tax policy, equity and efficiency of public expenditures)
4	Job creation/employment	19	Government effectiveness (i.e., institutional strengthening and capacity, quality of public services, municipal development)
5	Global/regional trade integration (e.g., logistics and connectivity, supply chains)	20	Anti-corruption (e.g., public financial management and procurement, open data, legislative and audit oversight)
6	Private sector development (e.g., investment climate, innovation, corporate governance)	21	Financial markets (e.g., access to microfinance)
7	Civic engagement and social accountability	22	Law and justice (i.e., judiciary system capacity and efficiency)
8	Urban development	23	Crime and violence (e.g., urban design to mitigate crime, youth programs)
9	Agricultural and rural development (e.g., irrigation, dam safety, improving product quality, linking farmers to markets)	24	Social protection (i.e., social safety nets, pensions)
10	Mining and extractive industries (transparency, regulation, cadaster, standards)	25	Education (quality and access)
11	Tourism	26	Health services (quality and access, including maternal and child health)
12	Transport infrastructure (e.g., roads, bridges, ports)	27	Nutrition and food security
13	Electricity sector (reducing losses, improving service quality, upgrading sector management, investing in renewables)	28	Economic growth
14	Information and communications technology (ensuring national coverage and affordability)	29	Other (please specify: _____)
15	Climate change (mitigation and adaptation)		

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

<b>B11. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in the Dominican Republic?</b>			
		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
2	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
3	Convening/Facilitating	<input type="checkbox"/>	<input type="checkbox"/>
4	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
5	Capacity development	<input type="checkbox"/>	<input type="checkbox"/>
6	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
7	Help to bring discipline/effective supervision to implementation of investment projects	<input type="checkbox"/>	<input type="checkbox"/>
8	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
9	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
10	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

<b>B12. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in the Dominican Republic? (Choose no more than TWO)</b>	
1	Too influenced by developed countries
2	Not exploring alternative policy options
3	Not collaborating enough with stakeholders outside the Government
4	Its advice and strategies do not lend themselves to practical problem solving
5	Not enough public disclosure of its work
6	Arrogant in its approach
7	Not client focused
8	The credibility of its knowledge/data
9	World Bank Group's processes too complex
10	Not willing to honestly criticize policies and reform efforts in the country
11	Staff too inaccessible
12	Imposing technocratic solutions without regard to political realities
13	World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)
14	Not aligned with other donors' work
15	Not aligned with country priorities
16	Not adequately sensitive to political/social realities in the Dominican Republic
17	Budget ceilings do not allow for timely implementation of projects
18	Other (please specify): _____
19	Don't know

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

**B13. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in the Dominican Republic? (Choose no more than TWO)**

1	Trust Fund management
2	Knowledge products/services (analytical work, studies, surveys, etc.)
3	Capacity development
4	Technical assistance (advice, best practice, international experience, etc.)
5	Investment lending (financing specific projects)
6	Policy based lending / budget support to the Government
7	Multi-sectoral approaches
8	Other (please specify): _____
9	Don't know

**B14. To what extent do you believe that the World Bank Group's work and support help the poorest in the Dominican Republic? (Select only ONE response)**

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**To what extent do you agree with the following statements about the World Bank Group's work in the Dominican Republic?**

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B15</b>	Overall the World Bank Group currently plays a relevant role in development in the Dominican Republic	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B16</b>	The World Bank Group's work is aligned with what I consider the development priorities for the Dominican Republic	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in the Dominican Republic, in terms of each of the following?		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>B17</b>	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B18</b>	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B19</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B20</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B21</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B22</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B23</b>	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B24</b>	Ease of access to the people at the World Bank Group who are making decisions important to my work	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B25</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B26</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B27</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B28</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B29</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B30</b>	Treating clients and stakeholders in the Dominican Republic with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>B31</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

### **B32. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)**

1	The Government works inefficiently
2	Poor donor coordination
3	The World Bank Group is not sensitive enough to political/social realities on the ground
4	Lack of/inadequate levels of capacity in Government
5	There is not an adequate level of citizen/civil society participation
6	The World Bank Group works too slowly
7	The World Bank Group does not do adequate follow through/follow-up
8	Political pressures and obstacles
9	Reforms are not well thought out in light of country challenges
10	Other (please specify): _____

## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

<b>C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in the Dominican Republic?</b>													
		Not important at all										Very important	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Transport infrastructure (e.g., roads, bridges, ports)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Equality of opportunity (i.e., equity, gender, social inclusion)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Global/regional trade integration (e.g., logistics and connectivity, supply chains)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Private sector development (e.g., investment climate, innovation, corporate governance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Financial markets (e.g., access to microfinance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Agricultural and rural development (e.g., irrigation, dam safety, improving product quality, linking farmers to markets)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Mining and extractive industries (transparency, regulation, cadaster, standards)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Tourism	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Electricity sector (reducing losses, improving service quality, upgrading sector management, investing in renewables)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Information and communications technology (ensuring national coverage and affordability)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Climate change (mitigation and adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Disaster risk management (planning, financing, mitigation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Environmental sustainability (e.g., management of forest and water resources, improving solid waste management)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Fiscal policy (i.e., debt sustainability, tax policy, equity and efficiency of public expenditures)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Government effectiveness (i.e., institutional strengthening and capacity, quality of public services, municipal development)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Anti-corruption (e.g., public financial management and procurement, open data, legislative and audit oversight)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Civic engagement and social accountability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
22	Law and justice (i.e., judiciary system capacity and efficiency)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
23	Crime and violence (e.g., urban design to mitigate crime, youth programs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
24	Social protection (i.e., social safety nets, pensions)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
25	Education (quality and access)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
26	Health services (quality and access, including maternal and child health)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
27	Nutrition and food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
28	Water supply and sanitation (equitable access and quality of services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
29	Other (please specify: _____)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

<b>C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in the Dominican Republic? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")</b>													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Transport infrastructure (e.g., roads, bridges, ports)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Equality of opportunity (i.e., equity, gender, social inclusion)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Job creation/employment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Global/regional trade integration (e.g., logistics and connectivity, supply chains)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Private sector development (e.g., investment climate, innovation, corporate governance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Financial markets (e.g., access to microfinance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Urban development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Agricultural and rural development (e.g., irrigation, dam safety, improving product quality, linking farmers to markets)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Mining and extractive industries (transparency, regulation, cadaster, standards)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Tourism	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Electricity sector (reducing losses, improving service quality, upgrading sector management, investing in renewables)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Information and communications technology (ensuring national coverage and affordability)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Climate change (mitigation and adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Disaster risk management (planning, financing, mitigation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Environmental sustainability (e.g., management of forest and water resources, improving solid waste management)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Fiscal policy (i.e., debt sustainability, tax policy, equity and efficiency of public expenditures)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Government effectiveness (i.e., institutional strengthening and capacity, quality of public services, municipal development)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Anti-corruption (e.g., public financial management and procurement, open data, legislative and audit oversight)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Civic engagement and social accountability	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
22	Law and justice (i.e., judiciary system capacity and efficiency)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
23	Crime and violence (e.g., urban design to mitigate crime, youth programs)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
24	Social protection (i.e., social safety nets, pensions)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
25	Education (quality and access)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
26	Health services (quality and access, including maternal and child health)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
27	Nutrition and food security	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
28	Water supply and sanitation (equitable access and quality of services)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
29	Other (please specify: _____)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

## SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

<b>C3. To what extent does the World Bank Group's work help to achieve development results in the Dominican Republic?</b>											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
To no degree at all									To a very significant degree		Don't know

<b>To what extent do you agree with the following statements about the World Bank Group in the Dominican Republic?</b>																				
										Strongly disagree		Strongly agree		Don't know						
<b>C4</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of the Dominican Republic									1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C5</b>	The World Bank Group meets the Dominican Republic's needs for knowledge services (e.g., research, analysis, data, technical assistance)									1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C6. To what extent do you believe that the Dominican Republic received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?</b>											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
To no degree at all									To a very significant degree		Don't know

<b>C7. To what extent do you believe the World Bank Group measures and corrects its work in real time in the Dominican Republic?</b>											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
To no degree at all									To a very significant degree		Don't know

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)**

**D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?**

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

**In the Dominican Republic, to what extent do you believe that the World Bank Group's knowledge work and activities:**

		To no degree at all										To a very significant degree		Don't know								
		1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D3</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D4</b>	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D5</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>D6</b>	Are adaptable to the Dominican Republic's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**D7. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not significant at all										Very significant	Don't know

**D8. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Very low technical quality										Very high technical quality	Don't know

## SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>E1</b>	The World Bank Group disburses funds promptly											<input type="checkbox"/>	
<b>E2</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports											<input type="checkbox"/>	
<b>E3</b>	The World Bank Group's approvals and reviews are done in a timely fashion											<input type="checkbox"/>	
<b>E4</b>	The World Bank Group's "Safeguard Policy" requirements are reasonable											<input type="checkbox"/>	
<b>E5</b>	The World Bank Group's conditions on its lending are reasonable											<input type="checkbox"/>	
<b>E6</b>	The World Bank Group takes decisions quickly in the Dominican Republic											<input type="checkbox"/>	
<b>E7</b>	Working with the World Bank Group increases the Dominican Republic's institutional capacity											<input type="checkbox"/>	
<b>E8</b>	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them											<input type="checkbox"/>	
<b>E9</b>	The World Bank Group provides effective implementation support (i.e., supervision of projects)											<input type="checkbox"/>	

<b>E10. To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in the Dominican Republic?</b>												
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all											To a very significant degree	Don't know

<b>E11. Which of the following best describes the World Bank Group's support in the Dominican Republic? (Select only one response)</b>	
1	The World Bank Group is sufficiently selective and focuses on the most important development challenges in the Dominican Republic
2	The World Bank Group is not sufficiently selective in the Dominican Republic, and it is involved in too many areas of development.
3	The World Bank Group is too selective in the Dominican Republic, and it is not involved in enough areas of development
4	Don't know

## SECTION F: RECENT TRENDS AND THE FUTURE ROLE OF THE WORLD BANK GROUP IN THE DOMINICAN REPUBLIC

### F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in the Dominican Republic? (Choose no more than TWO)

1	Offer more innovative financial products
2	Ensure greater selectivity in its work
3	Provide more adequate data/knowledge/statistics/figures on the Dominican Republic's economy
4	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
5	Reach out more to groups outside of Government (i.e., the private sector and civil society)
6	Provide more capacity building in the country
7	Improve the quality of its experts as related to the Dominican Republic's specific challenges
8	Offer more innovative knowledge services
9	Collaborate more effectively with Government clients (e.g., national, state, local, or municipal level)
10	Work faster
11	Reduce the complexity of obtaining World Bank Group financing
12	Increase availability of Reimbursable Advisory Services (RAS)
13	Be more flexible in its response to country circumstances
14	Coordinate more closely with other donors
15	Promote local multi-stakeholder participation (coalition building)
16	Increase knowledge sharing and learning activities (e.g., South-South exchanges, online courses and products, conferences)
17	Promote more cross-cutting, multi-sectoral solutions to problems
18	Increase the number of World Bank Group technical specialists in the Dominican Republic country office
19	Share more global experiences and international benchmarking to inform local policy decisions
20	Other (please specify): _____

### F2. When considering the combination of services that the World Bank Group offers in the Dominican Republic, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in the Dominican Republic? (Select only ONE response)

1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for the Dominican Republic
6	Don't know

## SECTION G: COMMUNICATION AND INFORMATION SHARING

### G1. How do you get most of your information about economic and social development issues in the Dominican Republic? (Choose no more than TWO)

1	Social media (e.g., Facebook, blogs, Twitter, YouTube, Flickr)	6	International television
2	International newspapers	7	Local newspapers
3	Local radio	8	Internet
4	International radio	9	Periodicals
5	Local television	10	Other (please specify): _____

### G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	5	World Bank Group's website
2	Mobile phones	6	Social media (e.g., Facebook, blogs, Twitter, YouTube, Flickr)
3	World Bank Group's seminars/workshops/conferences	7	e-Newsletters
4	World Bank Group's publications and other written materials	8	Other (please specify): _____

<b>G3</b>	Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions? (If YES please go to Question G4; if NO please go to G5)	<b>Yes</b>	<b>No</b>
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### G4. If yes, from which of the following sources did you learn about the World Bank Group's Access to Information Policies? (Select only ONE response)

1	World Bank Group's seminars/workshops/conferences
2	World Bank Group's website
3	World Bank Group's e-Newsletters
4	News/Media
5	Colleagues/Friends/Peer organizations
6	Other (please specify): _____

<b>G5</b>	Have you requested information from the World Bank Group on its activities in the past year? (If YES please go to Question G6; if NO please go to G7)	<b>Yes</b>	<b>No</b>
<b>G6</b>	Were you able to obtain this information?	<b>Yes</b>	<b>No</b>
<b>G7</b>	Do you use/have you used the World Bank Group website?	<b>Yes</b>	<b>No</b>
<b>G8</b>	Do you currently consult the World Bank Group social media sites (e.g., Facebook, blogs, Twitter, YouTube, and Flickr)?	<b>Yes</b>	<b>No</b>

### Please rate how much you agree with the following statements.

		Strongly disagree										Strongly agree										Don't know
<b>G9</b>	When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>G10</b>	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>G11</b>	The World Bank Group is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

## SECTION H: BACKGROUND INFORMATION

<b>H1. Which of the following best describes your current position? (Select only ONE response)</b>			
1	Office of the President, Prime Minister	11	NGO/Community Based Organization
2	Office of Minister	12	Media (press, radio, TV, web, etc.)
3	Office of Parliamentarian	13	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
4	Employee of a Ministry, Ministerial Department or Implementation Agency	14	Trade Union
5	Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	15	Faith-Based Group
6	Local Government Office or Staff	16	Youth Group
7	Bilateral/Multilateral Agency	17	Academia/Research Institute/Think Tank
8	Private Sector Organization	18	Judiciary Branch
9	Private Foundation	19	Other (please specify): _____
10	Financial Sector/Private Bank		

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate Change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

<b>H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country? (Select only ONE response)</b>	
1	Yes
2	No

## SECTION H: BACKGROUND INFORMATION

**H4. Which of the following agencies of the World Bank Group do you primarily engage with in the Dominican Republic? (Select only ONE response)**

1	The World Bank (IBRD/IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	Other (please specify): _____

**H5. Do your projects involve both the World Bank and the IFC? (If YES please go to Question H6; If NO please go to H7)**

1	Yes
2	No

**H6. If yes, what was your view of how the two institutions work together in the Dominican Republic? (Select only ONE response)**

1	The two institutions work well together
2	The way the two institutions work together needs improvement
3	The two institutions do not work well together
4	Don't know

**H7. Which of the following describes most of your exposure to the World Bank Group in the Dominican Republic? (Choose no more than TWO)**

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

**H8. What's your gender?**

1	Female
2	Male

**H9. Which best represents your geographic location?**

1	Santo Domingo
2	North/Cibao
3	South/Southwest
4	East

**Thank you for completing the survey!**