# Questionnaire for Head-teacher of school Expenditure and Service Delivery Survey ZAMBIA: Educational Sector The World Bank

		Put in the names here	Put comments here
1	Name of supervisor		To be filled in by area supervisor
2	Name of enumerator		Fill in at time of survey
3	Location of school: Province		Fill in at time of survey
4	Location of school: District		Fill in at time of survey
5	Location of school: Village/Town		Fill in at time of survey
6	Type of School		Fill in at time of survey
7	Interview Date		Fill in at time of survey
8	Interview Time		Fill in at time of survey
9	Name of School		Fill in at time of survey
10	Name of Respondent		Fill in at time of survey
11	Respondent's job		1=Head-Teacher 2=Deputy Head-Teacher 3=Acting Head-Teacher 4=Senior Teacher 5=Other
12	If the respondent is not the head- teacher, please record why the head-teacher is not available		1=Head-Teacher is sick 2=Family Member is Sick 3=Head-Teacher is on Leave 4=Head-Teacher has gone on official work 5=Other

# Republic of Zambia The World Bank: ESDS Zambia Province:

Head-Teacher Questionnaire

Province:			Section I: Demogr	District:	
Number	Question	Answer	Ũ	Codes/Instructions	
1 (*)	What is your gender?			1=Male 2=Female	
2 (*)	What is your age?			Fill in <i>age</i> of the he teacher and <b>not</b> the that he/she was born	year
3 (*)	What is your place of bin	th  Provir		 ict	
4 (*)	What ethnic group do yo belong to?	u			
5 (*)	Are you currently marrie	d?		1=Single 2=Married 3=Widowed 4=Separated/Divorc <i>If 1 skip to 7</i>	ed
6	What is your spouse's le education?	vel of		1=Primary or less th primary 2=Junior Secondary 3=Senior Secondary 4= College level 5=University	
7 (*)	How many children do y have living with you?	ou		Record 0 for no chil	dren
8 (*)	What type of housing do live in?	you		1= Own house2=Accommodationprovided by school3=Accommodationprovided by commu4=Rented House/Ap5=Other (specify)IF (1,3,4,5) skip to 1	artment
9	What kind of housing do the school provide for yo			1=Own Teacher's I 2=Shared housing w other teachers 3=Not living in teac housing 4=Other	House vith
10 (*)	How long does it take fo to get to the school from home?	r you		1=Less than 15 minu 2=15 minute to 30 m 3=30 to 1 hour 5=More than 1 hour	ninutes
11	Does the community pro any land for your use?	vide		1=Yes 2=No	

Number	Question	Answer	Codes/Instructions
12 (*)	Sometimes we or our families are struck by emergencies. Were you obliged to take any time off during the { <b>last</b> <b>month</b> } as a result of an		1=Yes 2=No If 2skip to 16
13	How many working days off did you have to take off as a result?	Days	
14	What kind of emergency was it?		1= Own Illness 2=Illness of Others 3=School Emergency 4=Funeral 5=Other (specify) If 2,3,4 or 5 skip to 16
15	If it was own illness, where were you treated for the illness		1=Treatment at home/No treatment 2=Local Health Centre 3=Health Centre in Nearby Town 4=Health Centre Elsewhere 5=Other
16 (*)	Were you obliged to take time off during the { <b>last month</b> } as a result of any official work (such as workshops)?		1=Yes 2=No If 2 skip to Section II
17	How many working days did you take off as a result?	Days	Add all working days taken off
18	What kind of work was required?		1=Meeting 2=Workshop 3=File Request/Complaint 4=Obtain school/office provisions 5=Collecting Salary 6=Other (specify )
19 (*)	How many years were you a teacher before becoming a Head-teacher?	Years Months	
20 (*)	Where was your last post before coming here?	Province District	
21 (*)	How long have you been the head of the school?	Years Months	

Number	Question	Answer	Codes/Instructions
1 (*)	What is the highest level of education you have attained?		1=Primary, 2=Junior Secondary, 3=Senior Secondary, 4= College level 5=University
2 (*)	How many years of pre- service training have you had?	Years	
3 (*)	Did you receive a primary certificate as part of your teacher training?		1=Yes 2=No
4 (*)	Did you receive any other certificate as part of your training?		1=Yes 2=No If 2 skip to6
5	What other certificate did you obtain as part of your training?		1=Advanced Primary Certificate 2=Primary Teacher's Degree 3=Secondary Teacher's Diploma 4=Secondary Teacher's Degree 5=Special Education Certificate 6=Student Trainee 7=Other
6 (*)	Have you had any Education management training?		1=Yes 2=No If 2skip to 8
7	When did you have this training?	Year	Record the year that the training ended (not began)
8 (*)	What were the main grades you taught before becoming a head-teacher?		Record each grade taught separately in the boxes, up to a maximum of 5
10 (*)	How many hours do you teach {every day} on average?	Hours Minutes	Record 0 if the head-teacher does not teach.
11 (*)	At what times of the day do you teach?		<ul><li>1= Morning only</li><li>2= Afternoon only</li><li>3=Both morning and afternoon</li><li>4=Don't teach at all</li></ul>
12 (*)	When was the last time you were visited by a standards officer?	Year	Please note that this is <b>not</b> a standard officer's visit to the school, but to the head-teacher in his/her teaching capacity

# Section II: Characteristics of Head-teacher

Number	Question	Answers	Codes/Instructions
1 (*)	How much is your {monthly net salary as the head teacher of this school? (Give the actual pay received.)	K	
2 (*)	Apart from your salary do you also receive any allowances?	APU/Open Class Allowance	1=Yes         2=No         99= Not sure         If No Allowances skip         to 6         Please note that these         are monthly recurring         allowances: Do not         include one-time         allowances or benefits         here
3	Please tell us the amount you are supposed to receive under each of these allowances { <b>per</b> <b>month</b> }	APU/Open Class Allowance       K         Double Class Allowance       K         Housing Allowance       K         Hardship Allowance       K         Subsistence Allowance       K         Student Trainee Allowance       K         Other Allowances       K	<pre>month: in case ne/sne gives you the amount per term, please divide by 3.</pre>
4	Please tell us the amount that you actually received last month under each of these allowances { <b>per</b> <b>month</b> }	Other Allowances       K         APU/Open Class Allowance       K         Double Class Allowance       K         Housing Allowance       K         Hardship Allowance       K         Subsistence Allowance       K         Student Trainee Allowance       K         Other Allowances       K	

# Section III: Remuneration of the Head-teacher

Number	Question	Answers	Codes/Instructions
5	Question How many months of pay do you have still outstanding for each of the allowance you are supposed to receive (cumulatively, not just from last month)?	Answers         Salary         APU/Open Class Allowance         Double Class Allowance         Housing Allowance         Hardship Allowance         Subsistence Allowance         Student Trainee Allowance	
		Other Allowances	
6	How much of your one time benefits/grants are outstanding?	Leave Benefit   K     Transfer Benefit   K	
		Other Benefits K	
7(*)	Besides your own salary and allowances do you have any other sources of income?	From agriculture     From other wage employment     From teaching outside hours     From business     From any other sources	1=Yes 2=No If 2 skip to Section IV Please note that every box must be filled in!
8	As a percentage of your salary as a head- teacher, how much extra doe these other sources of income give you?		1=Less than 10% 2=Between 10 and 25% 3=Between 25 and 50% 4=Between 50 and 75% 5=Between 75 and 100% 6=More than 100%

Number	Teacher	Has this teacher been absent in the last month?	How many days has the teacher been absent?	What was the reason for the absence?
	Code		teacher been absent?	
		1=Yes		1=Own Illness
		2=No		2=Illness in family
		If 2 skip to next teacher		3=Away on training 4=Travel to town
				5=Funeral
				6=Other
1	Teacher			
	Code			
	01		Days	
2	Teacher			
	Code		Days	
	02		Days	
3	Teacher			
	Code			
	03		Days	
4	Teacher			
	Code			
	04		Days	
5	Teacher			
	Code			
	05		Days	
6	Teacher			
	Code			
	06		Days	
7	Teacher			[
	Code			
	07		Days	
8	Teacher			
	Code			
	08		Days	
9	Teacher			
	Code			
	09		Days	
10	Teacher			
	Code			
	10		Days	

#### Section IVa: Teachers (Specific)

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 Logo

 Please use the same codes for the teachers as in the teacher roster that you filled up in the morning. Remember that teacher's names should not appear anywhere besides the roster!

### School Code

Number	Question	Answer	Codes
1	What action did you take the last time a teacher was absent for an extended period without official clearance?		1=Not applicable/Headmaster         not respondent         2=None         3=Warned teacher         4=Referred matter to DEO         5=Asked teacher to be         suspended/transferred         6=Respondent not Headmaster         7=Other (specify        )
			Only ask if this is the headmaster. If the headmaster is new to the school, ask what action he took at his previous school
2 (*)	Have any teachers left the school in the last year?		1=Yes 2=No If 2 skip to 4 Check to make sure that head- teacher or respondent does not include teachers who have passed away
3	What were the main reasons for teachers leaving the school? (Record a maximum of 2 reasons)	,	1=Voluntary Transfer 2=Promoted 3=Married 4=Transferred at request of head teacher 5=Other Transfer 6=Other reason(specify)
4 (*)	How many teachers passed away in the last year?		Record 0 if none

#### **Section IVb: Teachers (General)**

School Code

1 (*)       Would you say that pupils attend classes regularly?       1=Yes 2=No 3=Depends on the season         2 (*)       How would you characterize the attendance of boys over the course of the year?       1=Very High Attendance (present more tha days) 2=High Attendance (present 70-80% of 4= Intermediate Attendance (present 50-60% of 6=Low Attendance (present 70-80% of 4= Intermediate Attendance (present 70-80% of 4= Intermediate Attendance (present 50-60% of 6=Low Attendance (present 70-80% of 4= Intermediate Attendance (present 50-60% of 6=Low Attendance (present 70-80% of 4= Intermediate Attendance (present 50-60% of 6=Low Attendance (present 5	
characterize the attendance of boys over the course of the year?       2=High Attendance (present 80-90% of all 3=Moderate attendance (present 70-80% of 4= Intermediate Attendance (present 70-80% of 4= Intermediate Attendance (present 50-60% of 6=Low Attendance (present 50-60% of 6=Low Attendance (present star 50% of all da 3 (*)         3 (*)       How would you characterize the attendance of girls over the course of the year?       1=Very High Attendance (present 80-90% of all 3=Moderate attendance (present 70-80% of 4= Intermediate Attendance (present 60-70 days) 5=Moderate attendance (present 60-70% of 6=Low Attendance (present 50-60% of 6=Low Attendance (less than 50% of all da 3=Moderate Attendance (present 50-60% of 6=Low Attendance (less than 50% of all da 3=Wes, during the rainy Season 3=Yes, during the rainy Season 4=Yes, during the planting season 5=Yes, during the planting season 5=Yes, during the cold season 6=Other (Specify)         5 (*)       Have you suspended any students for absenteeism in the last term?         6 (*)       What are the tron?	
characterize the attendance of girls over the course of the year?days) 2=High Attendance (present 80-90% of all 3=Moderate attendance (present 70-80% of 4= Intermediate Attendance (present 60-70 days) 5=Moderate Attendance (present 50-60% of 6=Low Attendance (less than 50% of all da4 (*)Are there particular times of the year when attendance is low?1=No 2=Yes, during the rainy Season 3=Yes, during the harvest Season 4=Yes, during the planting season 5=Yes, during the cold season 6=Other (Specify)5 (*)Have you suspended any students for absenteeism in the last term?1=Needed at home to look after siblings 2=Needed at home to look after	l days) of all days) 0% of all of all days)
b       File there         particular times of       particular times of         the year when       3=Yes, during the rainy Season         attendance is low?       4=Yes, during the planting season         5 (*)       Have you         suspended any       1=Yes         students for       absenteeism in the         last term?       1=Needed at home to look after siblings         2=Needed at home to look after	l days) of all days) 0% of all of all days)
5 (*)       Have you suspended any students for absenteeism in the last term?       1=Yes 2=No         6 (*)       What are the typical reasons for       1=Needed at home to look after siblings 2=Needed at home to look after	
typical reasons for 2=Needed at home to look after	
boys not attending school regularly? ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
7 (*)       What are the typical reasons for girls not attending schools regularly?       1=Needed at home to look after siblings         9,       9,       9,       1=Needed at home to look after siblings         2=Needed at home to look after livestock/garden/household chores       3=Needed at home to look after sick parent         4=Own Illness       5=Lack of food/Malnutrition         6=No one to accompany child to school       7=Menstruation         8=Other (specify)       Record up to 3 reasons	nts/siblings

Section	V:	Pupil	s' Attend	lance
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# Section VIa: DEO (Relationship Roster)

#### **Relationship with DEO/PEO**

We are now going to ask you some questions about your relationship with other institutions that help in the running of this school. First, we will ask you about the DEO and the PEO, and then we are going to ask you about the PTA.

Number		Record Answer Here	Number of times seen
1 (*)	How many visits has a Standards Officer (from DEOs office) made to this school since <b>January 2002?</b>		1=One time 2=Two times 3=Three times 4=More than three times 5=No visits since January
2 (*)	How many visits has a Buildings Officer (from DEOs office) made to this school since <b>January 2002?</b>		1=One time 2=Two times 3=Three times 4=More than three times 5=No visits since January
3 (*)	How many visits has a Sports Officer (from DEOs office) made to this school since <b>January 2002?</b>		1=One time 2=Two times 3=Three times 4=More than three times 5=No visits since January
4 (*)	Which official from the DEO's office visited this school most recently?		1=DEO 2=Standards Officer 3=Accounts Officer 4=Building Officer 5=Educational Officer 6=Other (Specify)

Could you please list for us the people you know personally at the DEO's office

# Section VIb: DEO/PEO (Contacts and Visits)

Num	Question			Codes
ber		Answer for DEO	Answer for PEO	
1 (*)	How many times have you met the since January 2002?			1=One time 2=Two times 3=Three times 4=More than three times 5=No meeting last year
2 (*)	How many times has visited the school since January 2002?			1=One time 2=Two times 3=Three times 4=More than three times 5=No visit this year
3 (*)	When did you last see the?	Month Year	Month Year	
4 (*)	What was the occasion?			1=Zonal Meeting 2=Workshop/Other Educational Meeting 3=Infrastructure plans 4=Other School Related Work 5=Do not remember 6=Other
5 (*)	Have you received any direct transfers of money from the's office this year (apart from the BESSIP 2 million)			1=Yes 2=No If 2 skip to 10
6	If yes, what was it for?			1=School Repair 2=Building Construction 3=Purchase of Textbooks 4=Purchase of Educational Material 5=Other (Specify)
7 (*)	Have you applied for any transfers that the school is eligible for, but that have not been received?			1=Yes 2=No
8	In your opinion what impact has decentralisation had on the flow of educational materials/money to the school? ( <i>only in</i> <i>decentralized districts</i> )		·	·

Number	Question	Answer	Code/Instructions
1 (*)	How long has the PTA been in existence in this school?		1=Less than 1 year 2=Between 1 and 5 years 3=Between 5 and 10 years 4=Between 10 and 20 years 5=More than 20 years 6= Don't know
2 (*)	How many times has the PTA executive met { <b>since January</b> <b>2002</b> }?		1=One time 2=Two times 3=Three times 4=More than three times 5=Has not met this term
3 (*)	When did the PTA executive last meet?	Month Year	
4 (*)	Where did this meeting take place?		1=School Building 2=Chairman's House 3=Other officer's house 4=Other (Specify)
5 (*)	What was the occasion?		1=Emergency (Specify) 2=Workshop/Other Educational Meeting 3=School Infrastructure 4=Other School Related Work 5=Not sure/Do not remember 6=Other
6 (*)	How many men and women are on the PTA executive?	Men Women	
7 (*)	Is the chair of the PTA executive a man or a woman?		1=Man 2=Woman
8 (*)	What is the level of education attained by the PTA chair?		1=Primary or less than primary 2=Junior Secondary 3=Senior Secondary 4= College level 5=University
9 (*)	How long has he/she been in the present post?	Months Years	
10 (*)	How rich would you say that the chairperson is relative to other parents in the PTA?		1=Much richer than the average 2=Richer than the average 3=Average 4=Less rich than average 5=Much less rich than the average

Section VIc. PTA

Number	Question	Answer	Code/Instructions		
11 (*)	How many times have you met all the members of the PTA { <b>this</b> <b>year</b> }? (including the parents not on the executive committee)		1=One time 2=Two times 3=Three times 4=More than three times 5=Has not met this year		
12 (*)	How much are the PTA/Community fees?	Fees/Year	Specify the fees per year. Write 0 if the school does not have PTA fees.		
13 (*)	Does the PTA provide any in- kind support ( <i>such as textbooks</i> , <i>chalk etc.</i> )?		1=Yes 2=No If 2 skip to Section VII		
14 (*)	What is the most important support that that PTA provides?		1=Labour 2=Transport 3=Labour animals 4=Building Materials 5=Other(specify)		
15 (*)	What other support does the PTA provide?	Labour	1=Yes 2=No		
	Please fill 1 or 2 for every item in the list	Transport Labour animals Building Materials			

#### **Section VII Decision Section**

We are going to ask some questions about problems that arise during the running of the school. We will ask you to tell us who the people making decisions and providing money are. For instance, we may ask you about what happens when a window is broken- who makes the decision that the window be repaired, and who provides money for fixing the window. For each question, please provide the most important and the 2<sup>nd</sup> most important body/individual for the decision/action.

Num	Торіс	Which of the following have         Which of the following have			History	
ber	- °F-°	to make the decision to		to provide money for		Juston
501		1=Ministry of Ed		1=Ministry of Education		Have
		2=PEO	ucation	2=PEO		You had
		3=DEO				to deal
				3=DEO		with a
		4=Head-teacher		4=Head-teacher		
		5=Teachers		5=Teachers		case like
		6=PTA Executiv		6=PTA Executive		this in
		7=Churches/Dor	nors	7=Churches/Donors		this
		8=NGO's		8=NGO's		school?
		9=Parents		9=Parents		
		10=Community		10=Community		
		11=Other		11=Other		
		Most	2 <sup>nd</sup> Most	Most	2 <sup>nd</sup> Most	1=Yes
		important	Important	important	Important	2=No
1	Decide PTA/Community fees					
2	Exempt a child from PTA fees					
	F					
3	Provide financial support to a					
	child who is particularly needy					
	child who is particularly needy					
4	Provide housing for teachers					
	Trovide nousing for teachers					
5	Provide more permanent					
-	classrooms for students					
	classrooms for students					
6	Repair something that has					
0						
	broken in the school such as					
	the borehole or a window					
7	Provide textbooks that are in					
	short supply after the allotment					
	from the MOE					
0						
8	Provide chalk if it is in short					
	supply					
9	Rehabilitation of					
	classrooms/offices					
10	Hire an extra teacher to					
-						
	supplement shortage of					
	teachers					
11	Transfer/Suspend a teacher					
	*					
			1			

School Code

#### Section VIII: Shortages and Requests

Finally, we would like to ask you some questions about shortages and problems that you have faced in the last year, and how they were dealt with.

Num ber	Use this column to fill in the blank in the next column	Did you experience a shortage/ problem in the { <b>last</b> <b>year</b> } of 	Did you make a request 1= Yes 2=No <i>If 1skip</i> <i>next</i> <i>column</i>	If you made a request, <b>when</b> did you make that request? <i>Please write in month and</i> <i>last two digits of the year</i> <i>e.g April 2001 should be</i> <i>entered as</i> 04 01	Was your request successful? 1=Fully Successful 2=Partially Successful 3=Not Successful 4=Request is Pending	To whom was the request made? 1=DEO 2=PEO 3=Ministry of Education 4=NGO's 5=Other (Specify) Up to 2 officials	If no request was made, why not? 1= Requests never successful 2=Problem was not serious 3=Other (Specify)
1	Shortage of textbooks			month year			
2	Shortage of desks			month year			
3	Shortage of Staff			month year			
4	Late payment of Staff			month year			
5	Problem with building maintenan ce			month year			

### **Interviewer Checkpoint:**

- 1. Have you filled in the school code on all pages?
- 2. Have you put the cover page and the roster card in the CONFIDENTIAL ENVELOPE
- 3. Have you filled up all **required** (\*) **questions**
- 4. Have you completed *all* columns on the cover page (except the `supervisor')?

School	Code
Denoor	Couc