

TOOL 1: POST DISTRIBUTION MONITORING (PDM) Household Survey UNHCR Cash Based Interventions

Instructions for UNHCR staff:

* = Indicator marked in **red with an asterisk** is a **required core indicator**. The question should not be modified at all and should be included in all PDMs. Coding must be done using the standardised format.

☐ = question relates to an indicator in the CBI PDM Indicator Framework and should be included in PDMs. Refer to PDM Indicator Framework and CBI PDM User Guidance for more information.

◇ = response options need to be checked and adapted based on the context and purpose of the CBI.

➔ = option to insert sector specific and/or protection questions depending on the purpose of the cash based intervention. Refer to Technical Sectoral Annexes, Tools 1.2-1.7.

All questions are select one, and the response options can be read out, unless indicated otherwise.

Instruction for coding and data entry:

- An "owner" Kobo CBI account will be created for the operation, with full access to the form and the collected data.
- An "enumerator" Kobo CBI account will be created for enumerators in the operation, with the ability to submit data to the account.
- The HQ "cbipdm" Kobo account must receive "view submission" privileges related to the operation's Kobo CBI account, in order to perform central data analysis and to populate the dashboard.

A. Location details

(To be completed before starting the interview)

A1. Date:		
A2. Enumerator Name:	<input type="checkbox"/> Enumerator 1 <input type="checkbox"/> Enumerator 2 <input type="checkbox"/> Enumerator 3	<input type="checkbox"/> Enumerator 4 <input type="checkbox"/> Enumerator 5
A3. Province/District:	<input type="checkbox"/> Kakuma <input type="checkbox"/> Dadaab <input type="checkbox"/> Urban	
A4. Camp/Village/City, etc.:	<input type="checkbox"/> Kalobeyei village 1 <input type="checkbox"/> Kalobeyei village 2 <input type="checkbox"/> Kalobeyei village 3 <input type="checkbox"/> Kakuma 1 <input type="checkbox"/> Kakuma 2 <input type="checkbox"/> Kakuma 3 <input type="checkbox"/> Kakuma 4	<input type="checkbox"/> Dagahaley <input type="checkbox"/> Ifo <input type="checkbox"/> Ifo 2 <input type="checkbox"/> Hagadera <input type="checkbox"/> Nairobi <input type="checkbox"/> Mombasa <input type="checkbox"/> Eldoret <input type="checkbox"/> Nakuru <input type="checkbox"/> Other
A5. GPS Coordinates:	<p><i>NOTE: this is optional, and teams should consider if there are any security risks with collecting this data, as well as the time this may take to record for each household given the context.</i></p> <p><i>Suggest we keep it but not as mandatory</i></p>	



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A6. Is the person registered to receive the cash from UNHCR, or another member of their household over the age of 18, available for this survey?

NOTE: continue with the interview of under 18 if purposefully sampling unaccompanied/separated children for whom caregivers receive cash/vouchers, or teenage girls for sanitary items.

Yes F9 should be appearing
F5 on the soup
Priority other needs text

- Yes
- No
- No. I am below 18 and my caregiver/foster parent received cash on my behalf
- I am a girl below 18 and my parent/foster parent receives cash (for sanitary items monitoring)

If No, end the interview and select the next household.

“Thank you for your time. We need to speak to the person registered to receive the cash from UNHCR or another member of their household.”

For respondents below 18 whose “caregiver/foster parent received cash on their behalf” only ask Section B and F5, F6 (if female in B4) and F9-F10!!!

For girl respondents below 18 whose “parent/foster parent received cash on their behalf” only ask Section B and F5, F6 (if female in B4) and F10!!!

B. Interviewee details and household demographics

Instruction for enumerator: Introduction to read before starting the interview

Hello, my name is (Enumerator) and I am working for UNHCR. We would like to ask you a few questions about the work of UNHCR. The answers to these questions will help to understand if there is anything UNHCR can do to improve how we work and what we do.

Your participation is voluntary and you can choose not to answer any of the questions.

Your answers will not be used to determine if you or anyone in your household is eligible for assistance (or resettlement). Everything you tell us will be treated in confidence, and will be combined with the answers that other people provide.

The survey will take about 30 minutes, and I will be recording your responses using this tablet.

B1. Do you agree to continue with this survey? (Select one)	<input type="checkbox"/> Yes <input type="checkbox"/> No	
B1a. IF No: Thank you for your time. Instructions for enumerator: End survey		
B2. What is your UNHCR ProGres (Proof of Registration) number? <i>NOTE: Household/case number as per the Proof of Registration</i>	RAS-8xx-xxxxxxxx	
B3. What is your telephone number?	format	
B4. What is your sex? (Select one)	<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Other
B5. What is your age? (Select one)	<input type="checkbox"/> 17 or younger <input type="checkbox"/> 18-35 years	<input checked="" type="checkbox"/> 36-50 years <input checked="" type="checkbox"/> 51-59 years <input type="checkbox"/> 60 years +
B6. Are you the person registered to receive the cash assistance from UNHCR? (Select one) <i>NOTE: adjust based on who UNHCR is giving the cash to in each household. If UNHCR is only giving to the female head of household this question may not be needed.</i>	<input type="checkbox"/> Yes <input type="checkbox"/> No	
B6a. If no: What is the sex the person registered to receive the cash assistance from UNHCR? (Select one)	<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Other




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<p>B6b. If no: What is your relation to the person registered to receive the cash assistance from UNHCR? (Select one)</p>	<input type="checkbox"/> Spouse <input type="checkbox"/> Daughter / son <input type="checkbox"/> Mother/Father	<input type="checkbox"/> Foster child <input checked="" type="checkbox"/> Child under guardianship arrangement <input type="checkbox"/> Other family relation <input type="checkbox"/> Not related
<p>B7. How many people live in this household at present?</p>		
<p>B8. How many girls and women between 11-50 years old live in your household at present? <i>NOTE: This is asking about the number of girls and women of reproductive age.</i></p>		

C. Receiving and spending the cash assistance (basic facts)

<p>C1. What was the latest type of UNHCR cash assistance you received in the last distribution? <i>NOTE: Select one i.e. the latest even if recently received several eg. both CRI and shelter. HOWEVER, if PDM is specifically targeting a certain type of CBI project (eg. shelter), enumerator might select one, having confirmed with respondent that this type of assistance was indeed received recently</i></p>	<input type="checkbox"/> Cash for basic needs/Core Relief Items (soap and hygiene items) * camp only <input type="checkbox"/> Cash for basic needs * urban only <input type="checkbox"/> Cash for Permanent Shelter * camp only <input type="checkbox"/> Cash for Household Latrine Construction * camp only <input type="checkbox"/> Cash for Shelter Repair * camp only <input type="checkbox"/> Cash for protection * camp only <input type="checkbox"/> Cash for Education (stipend, tuition fees, transport, uniform, etc) <input type="checkbox"/> Voucher for Education (uniform, books, etc) <input type="checkbox"/> Cash for Livelihood (business grant) <input type="checkbox"/> Cash for Training <input type="checkbox"/> Cash for Work <input type="checkbox"/> Cash for Nutrition * camp only <input type="checkbox"/> Cash for Cooking Energy (firewood)* camp only <input type="checkbox"/> Cash for Cooking Energy (other)* camp only <input type="checkbox"/> Cash for Relocation <input type="checkbox"/> Other (specify)_____	
<p>C2. How much cash did your household receive from UNHCR in the last distribution? <i>Instructions for enumerators: This is asking for the monetary value of the last distribution of cash assistance received. Clarify with respondent that we are asking about the most recent cash received from UNHCR.</i></p>		
<p>C3. Was this the amount you were expecting to receive? (Select one)</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
<p>C. Did the person registered to receive the cash need help to withdraw or spend the cash assistance? (Select one)</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
<p>Ca. If Yes: Why did they need help? (Select one)</p>	<input type="checkbox"/> Limited mobility 1 <input type="checkbox"/> No time 2 <input type="checkbox"/> Did not know how to use the card 3 <input type="checkbox"/> Items too heavy to carry 4 <input type="checkbox"/> Place of withdrawal of cash not accessible 5 <input type="checkbox"/> No money to pay transport to withdraw/spend the cash 6 <input type="checkbox"/> Can't read instructions to withdraw money 7 <input type="checkbox"/> Other (specify)_____ 8_____	
<p>Cb. If Yes: Who gave help? (Select one)</p>	<input type="checkbox"/> Family Member 1 <input type="checkbox"/> Acquaintance (friend, neighbour etc.) 2 <input type="checkbox"/> Distant relative 3 <input type="checkbox"/> Stranger (e.g. person passing by on the street) 4	

	<input type="checkbox"/> Member of agency staff 5 <input type="checkbox"/> Bank agent/trader 6 <input type="checkbox"/> Other 7
C5. Where did you go to spend the cash? <i>NOTE: Include this question if it is important to know where people are spending the money.</i>  <i>The response options may be names of market areas, rather than referencing camps. Selecting multiple options is possible.</i>	<input type="checkbox"/> Inside the camp <input type="checkbox"/> Outside the camp <input type="checkbox"/> Don't know <input type="checkbox"/> Local market <input type="checkbox"/> Local shop <input type="checkbox"/> Supermarket <input type="checkbox"/> Wholesalers
C6. Who is in possession of your ATM card / Biometric card at present? <i>(Select one) Skip logic – not asked if Voucher for Education is selected in C1.</i> <i>Instructions for enumerators: if the interview is taking place in the household, ask to see the card to verify if it is with the person.</i> <i>NOTE: Adapt question based on the payment mechanism being used.</i>	<input type="checkbox"/> Myself <input type="checkbox"/> Husband/wife <input type="checkbox"/> Another household member <input type="checkbox"/> Another family member (outside the household) <input type="checkbox"/> A friend <input type="checkbox"/> A trader/agent <input type="checkbox"/> Community leader <input type="checkbox"/> Other (specify) _____
C6a. Enumerator: Biometric/ATM card seen? <i>NOTE: adapt his question based on where the interview is taking place and if it is expected that the ATM card / SIM would be with the respondent at the place of the interview.</i>	<input type="checkbox"/> Yes <input type="checkbox"/> No
C7. Who in your household decided how the cash assistance should be spent? <i>(Select one)</i>	<input type="checkbox"/> The male head of household <input type="checkbox"/> The female head of household <input type="checkbox"/> Both (husband and wife together) <input type="checkbox"/> Your Father or Father-in-law <input type="checkbox"/> Your Mother or Mother-in-law <input type="checkbox"/> The whole household together <input type="checkbox"/> Other
C8. Was there any disagreement on use of the cash assistance? <i>(Select one)</i>	<input type="checkbox"/> Yes - we disagreed a lot <input type="checkbox"/> Some - we discussed but came to an agreement <input type="checkbox"/> No - there was no disagreement
C9. What other sources of income or support has your household received or used in the last 4 weeks? <i>(Tick all the apply)</i> <i>Instructions for enumerators: This is in addition to the support from UNHCR. Do not select 'NGOs/agencies' if the respondent is only receiving support from UNHCR.</i>	<input type="checkbox"/> Formal income generating activities e.g. any business or activities generating money, or salary <input type="checkbox"/> Informal income generating activities e.g. casual /seasonal labour/incentive work <input type="checkbox"/> Savings <input type="checkbox"/> Remittances <input type="checkbox"/> Support from friends / family (locally) <input type="checkbox"/> Loans (- credit) <input type="checkbox"/> WFP – unrestricted cash <input type="checkbox"/> WFP – Bamba Chakula <input type="checkbox"/> WFP – M-pesa Lite <input type="checkbox"/> WFP – in-kind food assistance <input type="checkbox"/> NGOs/agencies – giving cash support <input type="checkbox"/> NGOs/agencies – giving material support <input type="checkbox"/> NGOs/agencies – giving other support <input type="checkbox"/> None <input type="checkbox"/> Other

D. Risks and problems: Did people face problems with the CBI? Did the CBI put POCs at additional risk?

D1. Did you feel unsafe or at risk:

Instructions for enumerators: This question is asking if people did not feel safe at any point. 'Yes' means they felt at risk and did not feel safe.

QUESTION to measure indicator 4.1*: % of households who report feeling at risk (unsafe) receiving, keeping or spending the cash assistance.

Break down the indicator to feeling unsafe related to receiving, to feeling unsafe related to keeping and to feeling unsafe related to spending the cash assistance.

D1a. Going to withdraw or get the money?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
D1b. Deciding how to spend the money?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
D1c. Keeping the money at home?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
D1d. Going to spend the money?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
D1e. Did anything else make you feel unsafe or at risk of harm related to the cash assistance?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
D1f. IF Yes, to any of the above: Why did you not feel safe?		

D2. Did you experience any of these problems receiving/withdrawing or spending the cash from UNHCR?

The exact wording of the problems listed below may be somewhat adapted to the context, but the sense of the problem itself and the coding of the questions should not change. Teams can select an additional 4 *problems*, if the below list is not comprehensive and adapted to the context. Please add as options *f, g, h, and i* at the end of the list. The final question should however always be "Did you experience any other problems withdrawing or spending the cash from UNHCR? AND If Yes: what problems did you face?"

QUESTION to measure indicator 4.2*: % households who report facing one or more problem receiving, keeping and spending the cash assistance, per type of problem.

D2a. The registered person is not available to withdraw or access the money?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
D2b. Wrong pin code or forgotten pin code or could not enter PIN code yourself?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
D2c. Poor service at the agent/ bank / post-office / etc. when withdrawing the money?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
D2d. Market/shop/trader/ Wholesalers refused to serve you?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
D2e. Needed to pay additional money or do favours in order to withdraw or spend cash?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
D2ea If YES: Who did you need to give money or favours to?	<input type="checkbox"/> Another household member <input type="checkbox"/> Another family member (outside the household) <input type="checkbox"/> Friend <input type="checkbox"/> Community leader <input type="checkbox"/> Stranger <input type="checkbox"/> Bank/FSP agent <input type="checkbox"/> Shopkeeper <input type="checkbox"/> Other add text	
D2f. Point of Sale (PoS) machine could not read your fingerprints even though they are stored on the card?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
D2g. Did you experience any other problems withdrawing or spending the cash from UNHCR?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
D2ga. If Yes: what problems did you face?		

E. Markets and prices: Can POCs find what they need, and at a price they can afford, in the markets?

<p>E1. Were you able to find the items/services you needed in the markets / shops? <i>(Select one)</i> <i>Instructions for enumerators: This is asking if items were available to buy, not if they were affordable.</i> QUESTION to measure indicator 5.1*: % of households who report being able to find key items / services when needed.</p>	<input type="checkbox"/> Yes <input type="checkbox"/> Mostly <input type="checkbox"/> No <input type="checkbox"/> Don't know
<p>E1a. If Mostly or No: What items/services were not available?</p>	
<p>E2. Were you able to find the right <u>quality</u> of items/services in the market place? <i>(Select one)</i> <i>Instructions for enumerators: Quality also includes if preferred brands were available.</i> QUESTION to measure indicator 5.2: % of households who report being able to find key items / services of sufficient quality in shops/markets.</p>	<input type="checkbox"/> Yes <input type="checkbox"/> Mostly <input type="checkbox"/> No <input type="checkbox"/> Don't know
<p>E2a. If Mostly or No: What items/services were not available in sufficient quality?</p>	
<p>E3. Has there been any increase in the price of any items/services in the last 4 weeks? <i>(Select one)</i> QUESTION to measure indicator 5.3: % of households who report no increased in prices of key items/services over the last 4 weeks.</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know
<p>E3a. If yes: What items/services have increased in price?</p>	

F. Expenditure: What did people spend the money on?

<p>F1. Of the cash you have received from UNHCR, how much have you spent already? <i>Instructions for enumerators: This question is asking about the last distribution of cash from UNHCR, not all cash received from UNHCR.</i></p>	<input type="checkbox"/> All <input type="checkbox"/> More than half <input type="checkbox"/> Half <input type="checkbox"/> Less than half <input type="checkbox"/> Don't know																						
<p>F2. What did you spend the UNHCR cash on? <i>(Read out each option. Tick all that apply)</i></p> <p>F3. Of these items/services which did you spend the most money on, ranked in order of importance? <i>Instructions for enumerators: if respondents identify an items/services they spent to most money on, which has not been selected under the previous question, please confirm and go back to correct the previous question.</i></p> <p><i>Ideally use Top 5 expenses, IF this makes sense operationally. 5 should not be mandatory. Beneficiaries should choose 1 or more.</i></p> <p>QUESTIONS F2 and F3 to measure indicator 6.1*: Top expenditures done with the cash grant; OR Expenditures done, ranked per % of household doing the purchase</p>	<table border="1"> <thead> <tr> <th>HOUSEHOLD NEEDS - ITEMS / SERVICES</th> <th>Top expenses, ranked</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/> Food</td> <td>1</td> </tr> <tr> <td><input type="checkbox"/> Water</td> <td>2</td> </tr> <tr> <td><input type="checkbox"/> Hygiene items</td> <td>3</td> </tr> <tr> <td><input type="checkbox"/> Health costs (including medicines)</td> <td>4</td> </tr> <tr> <td><input type="checkbox"/> Rent</td> <td>5</td> </tr> <tr> <td><input type="checkbox"/> Shelter or latrine construction or repair materials (e.g. rehabilitation, extension, materials)</td> <td>6</td> </tr> <tr> <td><input type="checkbox"/> Household items (e.g. mattress, blankets, jerry can)</td> <td>7</td> </tr> <tr> <td><input type="checkbox"/> Firewood / Fuel for cooking or heating</td> <td>8</td> </tr> <tr> <td><input type="checkbox"/> Clothes / shoes</td> <td>9</td> </tr> <tr> <td><input type="checkbox"/> Utilities and bills (e.g. electricity, water bills, phone calling credit)</td> <td>10</td> </tr> </tbody> </table>	HOUSEHOLD NEEDS - ITEMS / SERVICES	Top expenses, ranked	<input type="checkbox"/> Food	1	<input type="checkbox"/> Water	2	<input type="checkbox"/> Hygiene items	3	<input type="checkbox"/> Health costs (including medicines)	4	<input type="checkbox"/> Rent	5	<input type="checkbox"/> Shelter or latrine construction or repair materials (e.g. rehabilitation, extension, materials)	6	<input type="checkbox"/> Household items (e.g. mattress, blankets, jerry can)	7	<input type="checkbox"/> Firewood / Fuel for cooking or heating	8	<input type="checkbox"/> Clothes / shoes	9	<input type="checkbox"/> Utilities and bills (e.g. electricity, water bills, phone calling credit)	10
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<p>(and suggested indicator 6.2: % of cash expenditure reported as spent in-line with intended CBI objective)</p>	<table border="1"> <tr> <td><input type="checkbox"/> Assets for a livelihood activity (e.g. seeds, tools, farming, fishing, petty trade etc.)</td> <td>11</td> </tr> <tr> <td><input type="checkbox"/> Education (e.g. school fees, uniform, books).</td> <td>12</td> </tr> <tr> <td><input type="checkbox"/> Entertainment (including alcohol, cigarettes)</td> <td>13</td> </tr> <tr> <td><input type="checkbox"/> Transport</td> <td>14</td> </tr> <tr> <td><input type="checkbox"/> Debt repayment</td> <td>15</td> </tr> <tr> <td><input type="checkbox"/> Saved some money</td> <td></td> </tr> <tr> <td><input type="checkbox"/> Gave some to other family members/relatives/friends</td> <td>16</td> </tr> <tr> <td><input type="checkbox"/> Legal assistance/documents</td> <td>17</td> </tr> <tr> <td><input type="checkbox"/> Other (Specify) _____</td> <td>18</td> </tr> </table>	<input type="checkbox"/> Assets for a livelihood activity (e.g. seeds, tools, farming, fishing, petty trade etc.)	11	<input type="checkbox"/> Education (e.g. school fees, uniform, books).	12	<input type="checkbox"/> Entertainment (including alcohol, cigarettes)	13	<input type="checkbox"/> Transport	14	<input type="checkbox"/> Debt repayment	15	<input type="checkbox"/> Saved some money		<input type="checkbox"/> Gave some to other family members/relatives/friends	16	<input type="checkbox"/> Legal assistance/documents	17	<input type="checkbox"/> Other (Specify) _____	18
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<input type="checkbox"/> Legal assistance/documents	17																		
<input type="checkbox"/> Other (Specify) _____	18																		
<p>F4. Did you withdraw the whole amount received?</p>	<table border="1"> <tr> <td><input type="checkbox"/> Withdrew all and spent all in one go</td> <td rowspan="4"> <input type="checkbox"/> Paid at vendors (PoS) directly without withdrawing <input type="checkbox"/> Withdrew and spent some as cash and paid at vendors (PoS) directly <input type="checkbox"/> Don't know </td> </tr> <tr> <td><input type="checkbox"/> Withdrew all, kept the rest as cash</td> </tr> <tr> <td><input type="checkbox"/> Withdrew some and some remains on the account/card</td> </tr> <tr> <td></td> </tr> </table>	<input type="checkbox"/> Withdrew all and spent all in one go	<input type="checkbox"/> Paid at vendors (PoS) directly without withdrawing <input type="checkbox"/> Withdrew and spent some as cash and paid at vendors (PoS) directly <input type="checkbox"/> Don't know	<input type="checkbox"/> Withdrew all, kept the rest as cash	<input type="checkbox"/> Withdrew some and some remains on the account/card														
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<p>F5. Please show me the soap you have in the household. (OBSERVATION)</p>	<input type="checkbox"/> Presented within one minute <input type="checkbox"/> Not presented within one minute/no soap																		
<p>F5a. Do you use this soap for: NOTE: Select all that applies</p>	<input type="checkbox"/> Handwashing 1 <input type="checkbox"/> Bathing 2 <input type="checkbox"/> Wasing clothes 3																		
<p>F6. What menstrual hygiene materials did you use during your last monthly period? NOTE: If respondent is female in B4 and age 0-50 in B5</p>	<input type="checkbox"/> Disposable pad 1 <input type="checkbox"/> Reusable pad 2 <input type="checkbox"/> Reusable cloth 3 <input type="checkbox"/> Tampon 4 <input type="checkbox"/> Cotton 5 <input type="checkbox"/> Menstrual cup 6 <input type="checkbox"/> Layers of underwear 7 <input type="checkbox"/> Nothing/bleed into clothes 8 <input type="checkbox"/> Other 9																		
<p>F6a. Is this your preferable hygiene material?</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know																		
<p>F6b. Are you satisfied with its quality?</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know																		
<p>F7. What type of cooking energy did you buy? Can you show a sample if remaining? NOTE: Skip logic question only asked if cash for firewood is selected in C1.</p>	<input type="checkbox"/> Fire wood <input type="checkbox"/> Charcoal <input type="checkbox"/> LPG (Gas) <input type="checkbox"/> Briquettes <input type="checkbox"/> Electricity <input type="checkbox"/> Etanol <input type="checkbox"/> Solar energy <input type="checkbox"/> Other																		



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<p>F8. Did you move residence using the cash assistance provided? <i>NOTE: Skip logic question only asked if cash for basic needs (urban) or cash for protection (camp) is selected in C1.</i></p>	<input type="checkbox"/> Yes <input type="checkbox"/> No
<p>F9. Did your caregiver/foster parent give you the money he/she received on your behalf for you to spend? <i>NOTE: Skip logic question only asked if below 18 and caregiver is selected in the A6</i></p>	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know
<p>F10. Did your caregiver/foster parent/parent buy the items or services you think he/she was supposed to provide for you using cash assistance? <i>NOTE: Skip logic question only asked if below 18 and caregiver is selected, or girl respondents under 18, in the A6</i></p>	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know
<p>F11. Did you buy the food items required for your diet using the cash assistance provided? <i>NOTE: Skip logic question only asked if cash for basic needs (urban) or cash for nutrition (camp) is selected in C1.</i></p>	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know
<p>F11a. If no, why not?</p>	<input type="checkbox"/> Not available in the market <input type="checkbox"/> Too expensive <input type="checkbox"/> Spent on something else which I needed more <input type="checkbox"/> Other (specify) _____
<p>•</p>	

G. Outcomes: What changes is the cash assistance contributing to in POC households?

G1. To what extent has the cash assistance from UNHCR:

QUESTION to measure indicator 7.1: % of households who report improved living conditions; and

indicator 7.2: % of households who report reduced feelings of stress

◆ Teams to select approximately 3 “aspects of life” for asking to what degree the cash assistance has supported changes. These should be linked to the intended objectives of the cash assistance. **Options G1a. and G1c. are in the indicators framework.**

<p>G1a. Improved your living conditions? <i>(Select one)</i></p>	<input type="checkbox"/> Significantly 1 <input type="checkbox"/> Moderately 2 <input type="checkbox"/> Slightly 3 <input type="checkbox"/> Not at all 4
<p>G1b. Reduced the financial burden of your household? <i>(Select one)</i></p>	<input type="checkbox"/> Significantly <input type="checkbox"/> Moderately <input type="checkbox"/> Slightly <input type="checkbox"/> Not at all
<p>G1c. Reduced feelings of stress? <i>(Select one)</i></p>	<input type="checkbox"/> Significantly <input type="checkbox"/> Moderately <input type="checkbox"/> Slightly <input type="checkbox"/> Not at all
<p>G2. Overall, to what extent are you currently able to meet the basic needs of your household?</p>	<input type="checkbox"/> All 1 <input type="checkbox"/> More half (but not all) 2 <input type="checkbox"/> Half 3 <input type="checkbox"/> Less than half 4



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NOTE: the term 'most pressing needs' could be used as an alternative for 'basic needs' if this is easier to understand in the context of work.

QUESTION to measure indicator 7.3*: % of households who report being able to meet all of their basic needs; AND % of households who report being able to meet more than half of their basic needs; AND % of households who report being able to meet half of their basic needs; AND % of households who report being able to meet less than half of their basic needs; AND % of households who report being able to meet none of their basic needs*

- Not at all 5
- Don't know 6

G2a. If more than half (but not all), half, a little or not at all: Which of your household's basic needs can you not afford?

(Select up to three)

NOTE: the term 'most pressing needs' could be used as an alternative for 'basic needs' if this is easier to understand in the context of work.

NOTE: these response options should be the same as those used for the expenditure questions above.

- Food
- Water
- Hygiene items
- Health costs (including medicines)
- Rent
- Shelter repair (e.g. rehabilitation, extension, materials)
- Household items (e.g. mattress, blankets, jerry can)
- Energy for cooking (firewood or charcoal), cooking device or lighting products.
- Clothes / shoes
- Utilities and bills (e.g. electricity, water bills, phone calling credit)
- Towards a livelihood activity (e.g. seeds, tools, farming, fishing, petty trade etc.)
- Education (e.g. school fees, uniform, books).
- Entertainment (including alcohol, cigarettes)
- Transport
- Debt repayment
- Save some money
- Support other family members / relatives / friends
- Other (Specify) _____

G3. In the past 4 weeks has your household needed to:

Instructions for enumerators: Read aloud each strategy, and record 'yes' if the household has needed to do this in the last 4 weeks.

The exact wording of the questions listed below may be somewhat adapted to the context, but the sense of the coping strategy itself and the coding of the questions should not change. Teams can select an additional 4 *negative coping strategies*, if the below list is not comprehensive and adapted to the context. Please add as options *k, l, m* and *n* at the end of the list.

QUESTION to measure indicator 7.4*: % of households reporting using one or more negative coping strategy in the last 4 weeks; AND Coping strategies used ranked per % of household using them

a. Stop a child from attending school?	<input type="checkbox"/> Yes <input type="checkbox"/> No
b. Sell livelihood/productive assets in order to buy food or basic goods? (e.g. sold items such as a car, motorbike, plough, sewing machine, tools, seed stock, livestock, productive land)	<input type="checkbox"/> Yes <input type="checkbox"/> No
c. Ask for money from strangers (begging)?	<input type="checkbox"/> Yes <input type="checkbox"/> No
d. Move to a poorer quality shelter?	<input type="checkbox"/> Yes <input type="checkbox"/> No
e. Send household members under the age of 16 to work?	<input type="checkbox"/> Yes <input type="checkbox"/> No
f. Send a member of the household to work far away?	<input type="checkbox"/> Yes <input type="checkbox"/> No
g. Engage in activities for money or items that you feel puts you or other members of your household at risk of harm? (E.g. illegal activities, survival sex, drug dealing, early marriage, joining armed groups etc.)	<input type="checkbox"/> Yes <input type="checkbox"/> No
h. Skip paying rent / debt repayments to meet other needs?	<input type="checkbox"/> Yes <input type="checkbox"/> No
i. Take out new loans or borrowed money?	<input type="checkbox"/> Yes <input type="checkbox"/> No
j. Reduce expenditure hygiene items, water, baby items, health, or education in order to meet household food needs?	<input type="checkbox"/> Yes <input type="checkbox"/> No

G4. In the past 7 days, if there have been times when you did not have enough food or did not have enough money to buy food, how often has your household had to:

(This is the Reduced Coping Strategy Index CSI (rCSI). Read aloud each strategy, recording the number of days that the respondent's household has needed to do the following from 0-7. For severity scoring and analysis refer to "The Coping Strategies Index: Field Methods Manual 2nd Edition, January 2008". Daniel Maxwell, Tufts University and Richard Caldwell, TANGO International

(https://documents.wfp.org/stellent/groups/public/documents/manual_guide_proced/wfp211058.pdf?qa=2.216083798.1509752943.1544178231-200682845.1494315723)

This is an optional food security-related indicator which is commonly used for monitoring multi-purpose cash transfers.

Coping strategy	Frequency
a. Rely on less preferred and less expensive foods?	
b. Borrow food, or rely on help from a friend or relative?	
c. Limit portion size at mealtimes?	
d. Restrict consumption by adults for small children to eat?	
e. Reduce number of meals eaten in a day?	

G5. In your opinion, could cash assistance have contributed to?

- More tension/conflicts within household
 Less tensions/conflict within household

	<input type="checkbox"/> No contribution
G6. In your opinion, could cash assistance have contributed to?	<input type="checkbox"/> More tension/conflicts between refugee households <input type="checkbox"/> Less tensions/conflict between refugee households <input type="checkbox"/> No contribution
G7. In your opinion, could cash assistance have contributed to?	<input type="checkbox"/> More tension/conflicts between refugees and local communities <input type="checkbox"/> Less tensions/conflict between refugees and local communities <input type="checkbox"/> No contribution

H. Longer-Term Outcomes: Has the cash assistance helped put POC on the pathway to sustainable solutions?

H1. (as a result of the cash assistance), do you, or another member of your household:

◆ Teams to identify the most important 3-4 elements that POC households need to have in order to increase the likelihood of sustainable solutions, for the given context. Example pathways will depend on the context but may include: investing in productive assets; having access to jobs; opening a bank account; having identification cards; being registered on national social safety net. **Options H1.a is in the indicator framework.**

QUESTION to measure indicator 8.1: % of households who have a bank account or mobile money account or other official account; and

Indicator 8.2: % of households who are on a pathway to sustainable solutions

H1a. Have a bank account or mobile money account or other official account? (Select one)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
H1b. Have the items (productive/livelihood assets) you need in order to earn a living? (Select one)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
H1c. Have access to loans, micro-credit? (Select one)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know
H1d. Obtained skills through training or education which will help you earn a living?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Don't know

I. Accountability to Affected Persons: Is the CBI intervention accountable to persons of concern? (What preferences do people have over how assistance is delivered?)

I3. Do you know how you can report complaints and feedback on the cash assistance from UNHCR? (Select one) QUESTION to measure indicator 3.1*: % of households who are able to correctly identify at least one of the locally available channels for raising complaints or feedback with UNHCR about the cash assistance.	<input type="checkbox"/> Yes <input type="checkbox"/> No
I3a. If yes, how could you report complaints and receive feedback? (Tick all that apply). ◆ Adapt response options based on the complaints and feedback channels that are available to POCs – both formal channels (that go directly to UNHCR or another agency) and informal channels (that may not always reach UNHCR).	<input type="checkbox"/> Via local leaders <input type="checkbox"/> Via community mobilisers <input type="checkbox"/> Helpline <input type="checkbox"/> Report to other organizations (NGOs, etc) <input type="checkbox"/> Counselling through KASI appointment



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	<input type="checkbox"/> Field post <input type="checkbox"/> Email <input type="checkbox"/> Complaints and suggestion box <input type="checkbox"/> Bank's hotline <input type="checkbox"/> Partner's complaints and suggestion box <input type="checkbox"/> Other (specify) _____ <input type="checkbox"/> Don't know
14. If you tried to report complaints via one or more of the mechanisms above, was it resolved to your satisfaction?	<input type="checkbox"/> Yes 1 <input type="checkbox"/> No 0 <input type="checkbox"/> Partially 2
15. If the assistance could be started again would you prefer: <i>(Select one)</i> QUESTION to measure indicator 3.3*: % of households who rate CBI as their preferred modality for assistance.	<input type="checkbox"/> Cash 1 <input type="checkbox"/> Items/ in-kind (food or non-food 2 items) <input type="checkbox"/> Combination 3 <input type="checkbox"/> Other (please specify) 4

Thank you for your time in answering these questions.