

DEFAULT QTAG	QTAG	SCALE VALUE	American English
WP17624_CON	CON1		Do you have a mobile phone that you use to make and receive PERSONAL calls?
		1	Yes
		2	No
		3	(Don't know)
		4	(Refused)
			FILTER [QUESTION STEM]: WP17624_CON=2,3,4
	CON2		We would like to understand why you do NOT own a mobile phone. Are any of the following reasons why you do not have a mobile phone? Please answer yes or no.
			Read Items
			Programmer: Randomize Items
			FILTER [ALL ITEMS]: WP17624_CON=2,3,4
		1	Yes, a reason
		2	No, not a reason
		8	(DK)
		9	(Refused)
WP24019	CON2A		You don't have enough money to buy a mobile phone
WP24020	CON2B		Buying mobile minutes is too expensive
WP24021	CON2C		There is not reliable coverage where you live
WP24022	CON2D		You have difficulties reading or typing on a mobile phone
WP24023	CON2E		People in your family or community do not approve of you using a mobile phone
WP24024	CON2F		You are worried about your personal safety or security when using a mobile phone
WP24025	CON2G		You use someone else's mobile phone
			FILTER: WP17624_CON=2,3,4
CON2_ORD	CON2_ORD		CON2 Random Item Order
			(Programmer: If code 1 "yes" to ONLY ONE item in CON2A/WP24019 - CON2G/WP24025, autocode the "yes" item response from CON2 in CON3/WP24026 and do not display CON3/WP24026 on screen for the interviewer)
			FILTER: WP24019 or WP24020 or WP24021 or WP24022 or WP24023 or WP24024 or WP24025=1
WP24026	CON3		What is the MAIN reason you do not own a mobile phone?
			Read Items
			Programmer: Only display items from CON2A/WP24019 - CON2G/WP24025 if code 1 "yes"; Randomize Response
			Options 1-7 in the same order as CON2's item randomization
		1	You don't have enough money to buy a mobile phone
		2	Buying mobile minutes is too expensive
		3	There is not reliable coverage where you live
		4	You have difficulties reading or typing on a mobile phone
		5	People in your family or community do not approve of you using a mobile phone
		6	You are worried about your personal safety or security when using a mobile phone
		7	You use someone else's mobile phone

		97	(Some other reason/None of these reasons)
		98	(DK)
		99	(Refused)
CON3_ORD	CON3_ORD		FILTER: WP24019 or WP24020 or WP24021 or WP24022 or WP24023 or WP24024 or WP24025=1 CON3 Random Response Option Order
WP24027	CON4		FILTER: WP17624_CON=2,3,4 Have you used someone else's mobile phone in the PAST 3 MONTHS?
		1	Yes
		2	No
		8	(DK)
		9	(Refused)
WP24028	CON5		FILTER: WP24027=1 Was the mobile phone you used a smartphone or a basic text phone? INTERVIEWER: If respondent says they used more than one phone, Read: "Think about the mobile phone you use most often."
		1	A smartphone
		2	A basic text phone
		8	(DK)
		9	(Refused)
WP24029	CON6		FILTER: WP24027=1 Did you have a personal SIM card in your name that you have used in another person's mobile phone in the PAST 3 MONTHS?
		1	Yes
		2	No
		8	(DK)
		9	(Refused)
WP24030	CON7		FILTER: WP24027=1 Does someone, such as a family member, set rules about how you can use a mobile phone?
		1	Yes
		2	No
		8	(DK)
		9	(Refused)
WP24031	CON8		FILTER: WP24027=2,8,9 Does anyone in your household currently own a mobile phone?
		1	Yes
		2	No
		8	(DK)
		9	(Refused)
			FILTER: WP17624_CON=1

(READ:) Now, I'd like to ask you some additional questions about your mobile phone. Please think about your personal phone or the phone you use most often.

FILTER: WP17624\_CON=1

WP24032

CON9

Is the main mobile phone you use a smartphone or a basic text phone?

- 1 A smartphone
- 2 A basic text phone
- 8 (DK)
- 9 (Refused)

FILTER: WP24032=2

WP24033

CON10

Could you use WhatsApp on this basic text phone if you wanted to?

- 1 Yes
- 2 No
- 8 (DK)
- 9 (Refused)

FILTER: WP17624\_CON=1

WP24034

CON11

Is the SIM number in this mobile phone registered in your name?

- 1 Yes
- 2 No
- 8 (DK)
- 9 (Refused)

FILTER: WP17624\_CON=1

WP24035

CON12

How frequently do you use a mobile phone? Daily, weekly, monthly, or less than once a month?

Interviewer: If the respondent says, "bi-weekly," code as "monthly"; if the respondent says, "once a year," code as "less than once a month."

- 1 Daily
- 2 Weekly
- 3 Monthly
- 4 Less than once a month
- 7 (Never)
- 8 (DK)
- 9 (Refused)

FILTER: WP24035=4,7,8,9

WP24036

CON13

Did you use a mobile phone in the PAST 3 MONTHS?

- 1 Yes
- 2 No
- 8 (DK)
- 9 (Refused)

FILTER: WP17624\_CON=1

WP24037	CON14		Have you ever READ a text message on a mobile phone? This can include an SMS or text message or a message on a messaging app like WhatsApp.
		1	Yes
		2	No
		8	(DK)
		9	(Refused)
			FILTER: WP24037=1
WP24039	CON16		Have you ever SENT a text message on a mobile phone? This can include an SMS or text message or a message sent through a messaging app like WhatsApp.
		1	Yes
		2	No
		8	(DK)
		9	(Refused)
			FILTER: WP17624_CON=1
WP24040	CON17		If the government needed to communicate important news to the population, such as a message about an extreme weather event or health information, would you prefer to receive it by SMS or text message or by a phone call with a recorded voice?
		1	By SMS or text message
		2	By a phone call with a recorded voice
		3	(Neither)
		4	(Both/Either one)
		8	(DK)
9	(Refused)		
			FILTER: WP17624_CON=1
WP24041	CON18		Is there a lock on the mobile phone that you use, such as a PIN, password, or fingerprint?
		1	Yes
		2	No
		8	(DK)
9	(Refused)		
			FILTER: WP24041=1
WP24042	CON19		Are you able to change the PIN or password on the mobile phone that you use without help?
		1	Yes
		2	No
		8	(DK)
9	(Refused)		
			FILTER: WP17624_CON=1
WP24043	CON20		Does someone, such as a family member, set rules about how you can use a mobile phone?
		1	Yes
		2	No

		8	(Don't know)
		9	(Refused)
			FILTER: WP17624_CON=1
WP24044	CON21		In the PAST 12 MONTHS, did you receive a phone call or SMS or text message on your mobile phone from someone you didn't know asking you to send money?
		1	Yes
		2	No
		8	(DK)
		9	(Refused)
			FILTER: WP24044=1
WP24045	CON22		Did you send the money to this person?
			INTERVIEWER: If the respondent says they have had more than one call or text, READ: "Please think about the most recent call or text you received from someone you didn't know who asked you to send money."
		1	Yes
		2	No
		8	(DK)
		9	(Refused)
			FILTER: WP17624_CON=1
WP24046	CON23		In the PAST 12 MONTHS, have you received unwanted and offensive messages, photos or videos to your mobile phone?
		1	Yes
		2	No
		8	(DK)
		9	(Refused)
			FILTER: Total Sample
WP15862_CON	CON24		Have you used the Internet in the past seven days, whether on a mobile phone, a computer, or some other device?
		1	Yes
		2	No
		3	(Don't know)
		4	(Refused)
			FILTER: WP15862_CON=2,3,4
WP24047	CON25		Did you use the Internet in the PAST THREE MONTHS?
		1	Yes
		2	No
		8	(DK)
		9	(Refused)
			FILTER: WP15862_CON or WP24047=1
			(READ:) We would now like to ask you additional questions about how you use the Internet.
			FILTER: WP15862_CON or WP24047=1

WP24048	CON26		In a typical month, how frequently do you use the Internet? Daily, weekly, monthly, or less than once a month? Interviewer: If the respondent says, "bi-weekly," code as "monthly"; if the respondent says, "once a year," code as "less than once a month."
		1	Daily
		2	Weekly
		3	Monthly
		4	Less than once a month
		7	(Never)
		8	(DK)
		9	(Refused)
			FILTER: WP15862_CON or WP24047=1
WP24049	CON27		Do you buy a data package to use the Internet? Interviewer: If respondent says someone else pays for their data package, code as "Yes."
		1	Yes
		2	No
		8	(DK)
		9	(Refused)
			FILTER: WP24049=1
WP24050	CON28		How frequently do you buy your data package to use the Internet? Daily, weekly, monthly, or less than once a month? Interviewer: If the respondent says, "bi-weekly," code as "monthly"; if the respondent says, "once a year," code as "less than once a month." Interviewer: If the respondent says someone else pays for their data package, Read: "How frequently does this person buy your data package to use the Internet?"
		1	Daily
		2	Weekly
		3	Monthly
		4	Less than once a month
		7	(Never)
		8	(DK)
		9	(Refused)
			FILTER: WP24049=2,8,9
WP24051	CON29		Do you connect to the Internet ONLY through FREE WiFi, such as from a neighbor, a shop, or a FREE public WiFi area? Interviewer: If respondent says someone else pays for their Internet, code as "No."
		1	Yes
		2	No
		8	(DK)
		9	(Refused)
			FILTER [QUESTION STEM]: WP24032 or WP15862_CON or WP24047=1

	CON30		In the PAST 3 MONTHS, have you personally done any of the following activities? Please answer yes or no. Read Items Programmer: Randomize Items FILTER [ALL ITEMS]: WP24032 or WP15862_CON or WP24047=1
		1	Yes
		2	No
		8	(DK)
		9	(Refused)
WP24052	CON30A		Sent a voice message from a mobile phone
WP24053	CON30B		Sent a photo from a mobile phone
WP24054	CON30C		Used social media, like Facebook or TikTok, on a mobile phone
WP24055	CON30D		Read about news or current events online
WP24056	CON30E		Accessed information online to learn, train, or educate yourself or someone else
WP24057	CON30F		Used apps or websites to earn money, for example, selling goods or services online
WP24058	CON30G		Accessed government services or searched for government information online
WP24059	CON30H		Searched or applied for a job online
			FILTER: WP24032 or WP15862_CON or WP24047=1
CON30_ORD	CON30_ORD		CON30 Random Item Order FILTER [QUESTION STEM]: WP24032=2,8,9
	CON31		Please tell me whether each of the following are reasons why you do NOT OWN a smartphone. Read Items Programmer: Randomize Items FILTER [ALL ITEMS]: WP24032=2,8,9
		1	Yes, a reason
		2	No, not a reason
		8	(DK)
		9	(Refused)
WP24060	CON31A		You don't have enough money to buy a smartphone
WP24061	CON31B		Buying a mobile data plan is too expensive
WP24062	CON31C		There is not reliable Internet coverage where you live
WP24063	CON31D		You have difficulties reading or typing on a smartphone
WP24064	CON31E		People in your family or community do not approve of you using a smartphone
WP24065	CON31F		You are worried about your personal safety or security when using a smartphone
WP24066	CON31G		You use someone else's smartphone
WP24067	CON31H		You have no need for a smartphone
			FILTER: WP24032=2,8,9
CON31_ORD	CON31_ORD		CON31 Random Item Order (Programmer: If code 1 "yes" to ONLY ONE item in CON31A/WP24060 - CON31H/WP24067, autocode the "yes" response from CON31 in CON32/WP24068 and do not ask CON32/WP24068)

WP24068

CON32

FILTER: WP24060 or WP24061 or WP24062 or WP24063 or WP24064 or WP24065 or WP24066 or WP24067=1  
What is the MAIN reason you do not own a smartphone?

Read Items

Programmer: Only display items from CON31A/WP24060 - CON31H/WP24067 if code 1 "yes"; Randomize Response

Options 1-8 in the same order as CON31's item randomization

- 1 You don't have enough money to buy a smartphone
- 2 Buying a mobile data plan is too expensive
- 3 There is not reliable Internet coverage where you live
- 4 You have difficulties reading or typing on a smartphone
- 5 People in your family or community do not approve of you using a smartphone
- 6 You are worried about your personal safety or security when using a smartphone
- 7 You use someone else's smartphone
- 8 You have no need for a smartphone
- 97 (Some other reason/None of these reasons)
- 98 (DK)
- 99 (Refused)

CON32\_ORD

CON32\_ORD

FILTER: WP24060 or WP24061 or WP24062 or WP24063 or WP24064 or WP24065 or WP24066 or WP24067=1

CON32 Random Response Option Order

FILTER [QUESTION STEM]: WP15862\_CON=1 or WP24047=1