



World Bank Group Country Survey FY 2025 – Bangladesh

The World Bank Group seeks your insights regarding our engagement and activities in Bangladesh. You have been identified as an integral partner, leader, or decision-maker in Bangladesh, so **your perspective is invaluable**. Your honest feedback will help shape the future of our work in Bangladesh by identifying what is well-perceived and where adjustments are needed, enabling us to foster better development outcomes for the country.

To maintain the integrity and confidentiality of this process, we have engaged Org-Quest Research Ltd, a reputable local firm, to manage the survey logistics. **Your responses will remain anonymous**, and no feedback will be linked to any specific individual.

PLEASE NOTE: If a question asks for a specific number of responses, please do not choose more than the requested number. If more responses are chosen, the data cannot be included in analysis.

Q1. What is your primary professional affiliation? <i>(Select only 1 response)</i>	
1	Government Institution: Office of the Chief Adviser / Office of Adviser / Project Implementation Agency / Project Management Unit (PMU) / Consultant / Contractor working on a World Bank Group - supported project, Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / State-Owned Enterprise
2	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
3	Civil Society Organization: local and regional (NGO; Community-Based Organization; Private Foundation, Philanthropy, Professional / Trade Association, Faith-Based Group, Youth Group)
4	Private Sector: Private Company / Financial Sector Organization / Private Bank
5	Academia / Research Centers
6	University Student
7	Media
8	Other (please specify): _____

Q2. How familiar are you with the World Bank Group's work in Bangladesh?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all									Very familiar

Q3. In the past 3 years, have you worked or collaborated with the World Bank Group (WBG) in Bangladesh?	
1	Yes
2	No

Q4. If you answered Yes above , which of the following WBG agencies have you worked or collaborated with in Bangladesh? <i>(Select all that apply)</i>	
1	World Bank (IDA)
2	International Finance Corporation (IFC)
3	Multilateral Investment Guarantee Agency (MIGA)

A1. How much do you trust each of the following institutions to do what is right for Bangladesh?		Not at all										Very much	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Government of Bangladesh	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	United Nations agencies (UNICEF, WHO, UNDP, WFP, IOM, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Regional development bank (i.e. Asian Development Bank, Asian Infrastructure Investment Bank)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Academia / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Youth organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A2. How relevant is each of the following organizations to Bangladesh's development?		Not at all										Very much	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Asian Development Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	United Nations agencies (UNICEF, WHO, UNDP, WFP, IOM, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A3. How effective is each of the following organizations in helping Bangladesh achieve development results?		Not at all										Very much	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Asian Development Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	United Nations agencies (UNICEF, WHO, UNDP, WFP, IOM, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

A4. Based on your experience, since August 2024, how has the WBG changed in terms of...							
		Became significantly worse	Became somewhat worse	Stayed the same	Became somewhat better	Became significantly better	Don't know
1	Its work to improve people's lives in Bangladesh	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Its work to improve the overall business environment in Bangladesh	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Being easy to work with	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	The speed of WBG project approval	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Partnering with others to increase development finance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Creating new investment opportunities in Bangladesh	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Improving the technical quality of WBG-supported projects in Bangladesh	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Working across its institutions as one World Bank Group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you worked or collaborated with the WBG in Bangladesh in the past 3 years, please answer the following questions; otherwise, please skip to question C1.

Please think about a specific WBG-supported project or initiative that you are most familiar with.

B1. Please select the development area that this WBG-supported project or initiative supported. <i>(Select all that apply)</i>			
1	Transport	7	Energy / electricity
2	Water / sanitation	8	Social protection
3	Climate change / environmental sustainability	9	Private sector development
4	Digital infrastructure and services	10	Financial / micro-economic management
5	Education	11	Agriculture / food security
6	Health	12	Other (please specify): _____

B2. If you recall, what was the name of this WBG-supported project or initiative? [open-end]

B3. How helpful was the WBG in achieving the goals of this project or initiative?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not helpful at all									Very helpful	Don't know

If you worked or collaborated with the WBG in Bangladesh in the past 3 years, please answer the following questions; otherwise, please skip to question C1.

B4. If you rated the WBG's helpfulness between 1 and 4, how could the WBG have been more helpful on this project or initiative? *(Please be specific)*

If you rated the WBG's helpfulness between 5 and 10, how did this WBG-supported project or initiative **impact the people of Bangladesh? *(Please be specific)***

C1. To what extent is the WBG an effective development partner in terms of the following?													
		To no degree at all										To a very significant degree	Don't know
1	Responsiveness to the needs of the people in Bangladesh	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Access to WBG knowledge and analytical work	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Being a long-term partner to Bangladesh	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

C2. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Bangladesh solve its most complicated development challenges?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

C3. To what extent is the WBG an effective development partner in Bangladesh, in terms of collaborating with the following groups?													
		To no degree at all										To a very significant degree	Don't know
1	National government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Parliament / legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Academia / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	International and Regional Philanthropies (e.g., Sajida Foundation, Bill and Melinda Gates Foundation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Youth groups / Students	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

C4. In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Bangladesh? (Select up to 2)			
1	Other donors and development partners	5	Local government
2	Parliament / legislative branch	6	Academia / research centers
3	International and Regional Philanthropies (e.g., Sajida Foundation, Bill and Melinda Gates Foundation)	7	Private sector
4	Civil society (e.g., NGOs, CBOs)	8	Other (please specify): _____

The WBG supports the Government of Bangladesh’s **engagement with civil society** (including citizens, CBOs, and CSOs) in development policy dialogue and implementation (including the design, preparation, implementation, and oversight of WBG-supported operations).

C5. How **effective** is the WBG in facilitating **civil society participation** in development policy dialogue and implementation in Bangladesh?

If you are not familiar with this area of the WBG’s work, please select “Don’t know”

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

C5a. **If you rated the WBG’s effectiveness in the previous question between 1 and 4**, how could the WBG be **more effective** in facilitating civil society participation in development policy dialogue and implementation? *(Please be specific)*

If you rated the WBG’s effectiveness in the previous question between 5 and 10, please share examples of the WBG’s **effective facilitation of civil society participation** in development policy dialogue and implementation. *(Please be specific)*

If you answered “Don’t know”, please skip to the next question.

D1. Which WBG instruments do you value the most in Bangladesh? (Select up to 2)	
1	Data and research (e.g., statistics, reports, research on global development issues)
2	Advisory services (e.g., capacity building and training, policy advice, technical assistance)
3	Financial resources (e.g., budget support, investment lending, grants, trust funds)
4	Convening power (e.g., bringing together different stakeholder groups, donor / development partner coordination, mobilizing 3 rd party financial resources)
5	Other (please specify): _____

D2. To what extent do you agree with the following statements about the WBG's financial support to Bangladesh? (If you have NO exposure to, or experience with the WBG's financing, please respond "Don't know")													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	The WBG's financial instruments (i.e., budget support, loans, grants, trust funds) meet the needs of Bangladesh	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	The conditions of the WBG's financing are competitive compared to markets (private sector or other development banks)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The WBG utilizes trust funds effectively	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The standards and requirements for the WBG's financing are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	The WBG provides financial support in a timely manner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

The following questions ask about the WBG's **knowledge work, including data, research, training, and advisory services**, in Bangladesh.

D3. How significant a contribution do you believe the WBG's knowledge work makes to development results in Bangladesh?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

D4. In the past 3 years, what WBG knowledge work have you used ? <i>(Select all that apply)</i>			
1	Data resources	5	Online collaboration platforms
2	Research and analytical reports	6	Workshops or training courses (in-person or online)
3	Policy notes	7	Other (please specify) _____
4	Advisory services	8	I have not used WBG knowledge work

If you have used WBG knowledge work in the past 3 years, please answer the following questions, otherwise, please skip to question E1.

*Please think about a **specific WBG knowledge work** that you most recently utilized.*

D5. If you recall, what was the name of this WBG knowledge work? <i>(Please write the name of the knowledge work or activity)</i>

D6. For what purpose did you use this WBG knowledge work? <i>(Please be specific)</i>

D7. In your opinion, has the WBG's policy advice influenced a new or existing government policy in Bangladesh?	
1	Yes
2	No

D8. If you answered Yes above, what government policy or action did the WBG's advice influence and **in what way?** *(Please be specific)*

D9. To what extent do you agree with the following statements?													
		Strongly disagree								Strongly agree		Don't know	
1	I am satisfied with the quality of the WBG's knowledge work in Bangladesh	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Working with the WBG increases Bangladesh's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

D10. If you rated the quality of the WBG's knowledge work 1-4, how could the WBG **improve the quality** of its knowledge work in Bangladesh? *(Please be specific)*

E1. Which areas should the WBG prioritize to have the most impact on development results in Bangladesh? (Select up to 5)

1	Debt management	9	Climate change
2	Digital infrastructure development	10	Energy
3	Health	11	Private sector development
4	Transport infrastructure	12	Education
5	Environment / natural resource management	13	Social protection
6	Public sector governance	14	Jobs / female labor force participation
7	Agriculture / food security	15	Gender equity
8	Water / sanitation	16	Other (please specify): _____

E2. What is the most important thing the WBG could do to increase its effectiveness in these priority areas in Bangladesh? (Please be specific)

E3. What are the biggest challenges facing private sector development in Bangladesh? (Select up to 3)

1	Market size / demand	5	Political instability
2	Regulatory environment	6	Corruption
3	Infrastructure gaps	7	Access to finance
4	Skilled workforce availability	8	Other (please specify): _____

F1. How would you prefer to obtain information from the WBG? <i>(Select up to 3)</i>			
1	WBG e-Newsletters	6	WBG website (including blogs)
2	Direct contact with WBG staff (e.g., in person, virtually, phone, email)	7	WBG podcasts
3	WBG social media channels (e.g., Facebook, LinkedIn, Instagram, Twitter/X)	8	WBG publications
4	WBG direct messaging (e.g., WhatsApp)	9	Other (please specify): _____
5	WBG event / conference / workshop (in person or online)		

F2. Do you recall seeing or hearing anything about the WBG recently?	
1	Yes
2	No

F3. <u>If you answered Yes above, where do you recall</u> seeing or hearing this information? <i>(Select all that apply)</i>			
1	Media (television, radio, newspapers)	6	Podcast
2	Event / conference / workshop (in person or online)	7	Direct messaging (e.g., WhatsApp)
3	WBG website (including blogs)	8	e-Newsletter
4	Social media	9	WBG publications
5	Direct contact with WBG staff	10	Other (please specify): _____

F4. <u>If you answered Yes above, what do you recall</u> seeing or hearing about the WBG? <i>(Select all that apply)</i>			
1	WBG's work on job creation	6	WBG's work on the digital economy
2	WBG reforms to become a better bank	7	WBG economic forecasts
3	WBG's mission to end poverty on a livable planet	8	WBG's work on food security
4	WBG's work on women's empowerment	9	WBG's work on climate change
5	WBG's work on youth development	10	Other (please specify): _____

F5. What information would be most helpful to you in understanding the WBG's role in Bangladesh? <i>(Select up to 3)</i>			
1	Regular updates on WBG activities	5	Information on how to work / partner with WBG
2	Overview of WBG financial products and services	6	Case studies of WBG projects
3	Sector-specific strategies	7	WBG research and knowledge
4	Impact assessments and evaluations	8	Other (please specify): _____

G1. What is your gender ?	
1	Female
2	Male
3	Other
4	Prefer not to specify

G2. What is your age ?	
1	25 years or younger
2	26-35 years
3	36-45 years
4	46-55 years
5	56 years and above
6	Prefer not to specify

G3. Within your organization , would you describe yourself as...	
1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level
5	Prefer not to specify

G4. Which best represents your geographic location ?	
1	Dhaka
2	Divisional city (e.g., Chattogram, Sylhet, etc.)
3	District city

Thank you for completing this survey!