



## World Bank Group Country Survey FY 2024 – Ethiopia

The World Bank Group seeks your insights regarding our engagement and activities in Ethiopia. Our goal is to refine our country program to achieve greater impact and tangible results. As an integral partner, leader, and decision-maker, your perspective is invaluable.

We deeply value your participation in this crucial consultation. Your honest feedback will not only shape the future of our work in Ethiopia but also foster better development outcomes for the country. We are committed to sharing the findings of this survey with you, ensuring that your voice drives our initiatives forward.

To maintain the integrity and confidentiality of this process, we have engaged a reputable local firm to manage the survey logistics. Your responses will remain anonymous, and no feedback will be linked to any specific individual.

**PLEASE NOTE: If a question asks for a specific number of responses, please do not choose more than the requested number. If more responses are chosen, data cannot be included in the analysis.**

## BACKGROUND INFORMATION

1. What is your primary professional affiliation? (Select only 1 response)	
1	Office of the President, Prime Minister, Minister
2	Office of a Parliamentarian (National Assembly, Legislative body)
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	Local Government Office or Staff
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
6	Civil Society Organization: local and regional (NGO; Community-Based Organization; Private Foundation; Professional / Trade association, Faith-Based Group, Youth Group)
7	Private Sector: Private Company / Financial Sector Organization / Private Bank
8	Academia / Research Centers
9	Media
10	Other (please specify): _____

2. How familiar are you with the work of these organizations in Ethiopia?		Not familiar at all										Very familiar
		1	2	3	4	5	6	7	8	9	10	
1	World Bank Group	1	2	3	4	5	6	7	8	9	10	
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	
3	United Nations	1	2	3	4	5	6	7	8	9	10	
4	European Union	1	2	3	4	5	6	7	8	9	10	
5	African Union	1	2	3	4	5	6	7	8	9	10	
6	African Development Bank (AfDB)	1	2	3	4	5	6	7	8	9	10	

3. Do you collaborate/work with the World Bank Group (WBG) in Ethiopia?	
1	Yes
2	No ( <i>please skip to A1</i> )

4. Which of the following WBG agencies do you collaborate/work with in Ethiopia? (Select ALL that apply)	
1	World Bank (IDA)
2	International Finance Corporation (IFC)
3	Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

## SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP IN ETHIOPIA

<b>A1. How much do you trust each of the following institutions to do what is right for Ethiopia?</b>												Don't know
		Not at all								Very much		
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
1	National government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Parliament / legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Ethiopia's Central Bank (National Bank of Ethiopia)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	United Nations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Bilateral organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Regional development banks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Regional organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Academia / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Media	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

### A2. How effective is the World Bank Group (WBG) in helping Ethiopia achieve development results?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

### A3. How significant a contribution do you believe the WBG's knowledge work makes to development results in Ethiopia?

*Knowledge work includes data resources, analytical reports, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.*

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

## SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP IN ETHIOPIA

To what extent do you agree with the following statements?														
		Strongly disagree										Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10			
<b>A4</b>	The WBG currently plays a relevant role in development in Ethiopia												<input type="checkbox"/>	
<b>A5</b>	The WBG's work is aligned with what I consider the development priorities for Ethiopia												<input type="checkbox"/>	
<b>A6</b>	The WBG has a positive influence on shaping development policy in Ethiopia												<input type="checkbox"/>	
<b>A7</b>	The WBG's work helps end poverty in Ethiopia												<input type="checkbox"/>	

## SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP IN ETHIOPIA

<b>A8. When considering the characteristics of a fragile state, please identify which of the following best illustrates fragility in Ethiopia. (Choose no more than 2)</b>	
1	None. I do not consider Ethiopia a fragile state.
2	Policy inconsistency
3	Weak social cohesion
4	Weak institutional capacity
5	Food insecurity
6	High levels of corruption
7	Weak accountability
8	Lack of security (i.e., conflict and violence)
9	Political uncertainty
10	Low levels of political and economic inclusion
11	Crime and violence
12	High influx of refugees/migrants
13	Lack of access to development finance
14	Other (please specify): _____

## SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN ETHIOPIA

<b>B1. Which WBG instruments do you VALUE the most in Ethiopia? (Select up to 2)</b>	
1	Convening / bringing together different groups of stakeholders
2	Capacity development and training
3	Technical assistance and implementation support (incl. project design and implementation)
4	Financial resources (e.g., budget support, investment lending, grants, trust funds)
5	Mobilizing third party financial resources (incl. both public and private)
6	Donor coordination
7	Knowledge and analytical products (e.g., data, reports, policy notes)
8	Other (please specify): _____

<b>B2. Which areas should the WBG prioritize to have the most impact on development results in Ethiopia? (Select up to 5)</b>			
1	Environment / natural resource management	13	Social inclusion
2	Water / sanitation	14	Private sector development
3	Health / pandemic preparedness	15	Education
4	Youth skills	16	Gender equity
5	Digital infrastructure development	17	Public sector governance
6	Energy	18	Social protection
7	Disaster risk management	19	Macroeconomic stability
8	Post-conflict recovery	20	Jobs
9	Social cohesion	21	Climate change
10	Agriculture / food security	22	Transport infrastructure
11	Debt management	23	Other (please specify): _____
12	Urban development		

## SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN ETHIOPIA

Listed below are development areas where the WBG is engaged in Ethiopia, organized by major thematic clusters.

How <b>EFFECTIVE</b> has the WBG been at achieving development results in each of these areas of <b>human development</b> in Ethiopia? <i>(If you have NO exposure to/experience in working in any of these areas, please respond "Don't know")</i>													
<b>B3. Human Development:</b>		Not effective at all										Very effective	Don't know
1	<b>Education:</b> more resilient and equitable education systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	<b>Health:</b> universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	<b>Social protection:</b> pensions, social assistance, social safety nets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	<b>Social inclusion:</b> increasing opportunities for marginalized people to participate fully in markets, services, technologies, and society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	<b>Gender equity:</b> close gender gaps in health, education, social protection, economic opportunities, and voice and agency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How <b>EFFECTIVE</b> has the WBG been at achieving development results in each of these areas of <b>infrastructure</b> in Ethiopia? <i>(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")</i>													
<b>B4. Infrastructure:</b>		Not effective at all										Very effective	Don't know
1	<b>Transport:</b> roads, bridges, sustainable transportation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	<b>Water supply and sanitation</b> infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	<b>Digital development:</b> digital infrastructure, digital services, digital skills development, digital ID	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	<b>Urban development:</b> urban planning, services, and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	<b>Energy:</b> access to energy, enhancing utilities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION B: WORLD BANK GROUP'S WORK AND EFFECTIVENESS IN ETHIOPIA

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **finance / institutions / economic growth** in Ethiopia?

*(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

<b>B5. Finance / Institutions / Economic growth:</b>		Not effective at all										Very effective	Don't know
1	<b>Public sector governance:</b> efficiency, effectiveness, accountability, and transparency of the government institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	<b>Debt sustainability:</b> management, relief, financing, and transparency	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	<b>Trade:</b> access to markets, logistics, customs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	<b>Private sector development:</b> business regulation, access to finance, improved competitiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	<b>Job creation / employment:</b> labor policies, skills development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	<b>Macroeconomic stability:</b> sustainable fiscal policy, effective tax administration, monetary policy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	<b>Regional integration:</b> promote common physical and institutional infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	<b>Crime and violence:</b> violence prevention and psychological support; gender-based violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of **environmental sustainability** in Ethiopia?

*(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")*

<b>B6. Environmental Sustainability:</b>		Not effective at all										Very effective	Don't know
1	<b>Environment / natural resource management:</b> air/water quality and sustainable land resource management, biodiversity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	<b>Climate change:</b> transition to a low-carbon economy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	<b>Agriculture and food security:</b> sustainable agriculture, inclusive and efficient food systems	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN ETHIOPIA

<b>C1. To what extent is the WBG an effective development partner in terms of the following?</b>												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Responsiveness to needs in Ethiopia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Flexibility when circumstances change in Ethiopia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Being a long-term partner to Ethiopia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C2. To what extent is the WBG an effective development partner in Ethiopia, in terms of collaborating with the following groups?</b>												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	National government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Local government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Parliament / legislative branch	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Academia / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

<b>C3. In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Ethiopia? (Select up to 2)</b>	
1	Local government
2	Parliament / legislative branch
3	Private sector
4	Civil society (e.g., NGOs, CBOs)
5	Other donors and development partners
6	Academia / research centers
7	Other (please specify): _____

## SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN ETHIOPIA

The following questions ask about **the WBG's financial support to Ethiopia**.

<b>C4. To what extent do you agree with the following statements?</b>													
<i>(If you have NO exposure to, or experience with the WBG's financing, please respond "Don't know")</i>													
		<b>Strongly disagree</b>										<b>Strongly agree</b>	<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10		
1	The WBG's financial instruments (i.e., loans, grants, and trust funds) <b>meet the needs</b> of Ethiopia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	The conditions of the WBG's financing are <b>competitive</b> compared to markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	The WBG provides financial support in a <b>timely</b> manner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	The WBG <b>insists on accountability</b> through its lending (e.g., performance-based financing, resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	The WBG's <b>Environmental and Social Framework</b> requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	The WBG effectively <b>monitors and evaluates</b> the projects it supports in Ethiopia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

## SECTION C: WORLD BANK GROUP'S ENGAGEMENT AND COLLABORATION IN ETHIOPIA

The following questions ask about **the WBG's knowledge work in Ethiopia**.

*Knowledge work* is WBG's non-lending activities that include data resources, analytical reports, policy notes, hands-on advice, and knowledge-sharing workshops or training programs.

<b>C5. Have you ever used the WBG's knowledge work, including participating in workshops or training programs?</b>	
1	Yes
2	No ( <i>please skip to D1</i> )

<b>C6. To what extent do you agree with the following statements?</b>														
<i>(If you have NO exposure to, or experience with the WBG's knowledge work, please respond "Don't know")</i>														
		<b>Strongly disagree</b>										<b>Strongly agree</b>		<b>Don't know</b>
		1	2	3	4	5	6	7	8	9	10			
1	I am satisfied with the <b>quality</b> of the WBG's knowledge work in Ethiopia	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
2	Working with the WBG <b>increases</b> Ethiopia's institutional <b>capacity</b>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
3	The WBG brings <b>global expertise</b> to Ethiopia as part of its knowledge work	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
4	The WBG's knowledge work is <b>tailored</b> to Ethiopia's context	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
5	The WBG's publications are adequately <b>disseminated</b>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
6	When I need to consult the WBG's knowledge work, I <b>know how to find it</b>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
7	I <b>anticipate using</b> the WBG's knowledge work in the future	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

## SECTION D: THE WORLD BANK GROUP IN ETHIOPIA GOING FORWARD

<b>D1. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Ethiopia? (Choose no more than 3)</b>	
1	Social cohesion
2	Public financial management
3	Reducing gender-based violence
4	Human capital (education, health, social protection)
5	Social safety nets
6	Crisis preparedness
7	Crisis response
8	Improving livelihoods
9	Security mechanisms
10	Conflict resolution mechanisms
11	Support domestic resource mobilization
12	Access to basic services
13	Capacity of state institutions
14	Jobs
15	Food security
16	Access to justice systems
17	Stimulating dialogue to promote peace and stability

<b>D2. In your opinion, what is the most important thing the WBG could do to increase its effectiveness in Ethiopia? (Please be specific)</b>	

## SECTION E: WORLD BANK GROUP'S COMMUNICATION AND INFORMATION SHARING

<b>E1. How would you prefer to receive communication from the WBG? (Select up to 2)</b>			
1	WBG Website	4	Direct messaging (e.g., WhatsApp, Telegram, Viber)
2	Direct contact with staff (e.g., in person, virtually, phone, email)	5	Event / conference / seminar / workshop (in person or online)
3	Social media (e.g., Facebook, Twitter)	6	Other (please specify): _____

<b>E2. Do you recall seeing or hearing anything about the WBG recently?</b>	
1	Yes
2	No ( <i>please skip to E5</i> )

<b>E3. If you answered "Yes" for E2, where do you recall seeing or hearing this information? (Select ALL that apply)</b>			
1	Television (TV)	7	Direct contact with WBG staff (e.g., in person, virtually, by phone, email)
2	Radio	8	Blogs
3	Newspapers (print or online)	9	Podcasts
4	Event / conference / seminar (in person or online)	10	Direct messaging (e.g., WhatsApp, Telegram, Viber)
5	WBG websites	11	Other (please specify): _____
6	Social media		

## SECTION E: WORLD BANK'S COMMUNICATION AND INFORMATION SHARING

**E4. If you answered "Yes" for E2, what topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)**

1	Women empowerment
2	Ending poverty in developing countries
3	Pandemic preparedness
4	Job creation / employment
5	Human capital (education, health)
6	Food security
7	Digital economy
8	Changes to the WBG financial and operational model
9	Youth development
10	Debt relief for developing countries
11	Climate change
12	WBG economic forecasts
13	Other (please specify): _____

**E5. How concerned are you about the following potential impacts of climate change in Ethiopia?**

		Not concerned at all	A little concerned	Somewhat concerned	Very concerned	NA
1	More frequent and intense wildfires	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Decreased crop yields / increased food insecurity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Climate-driven migration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	More frequent and severe floods	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	More frequent and severe droughts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	More frequent and severe heatwaves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Air pollution	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Extinction of plant / animal species	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Land and forest degradation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Loss of jobs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Increased erosion of shoreline	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Coastal flooding due to sea level rise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Decreased water availability / quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## SECTION F: ADDITIONAL BACKGROUND INFORMATION

<b>F1. What is the primary specialization of your work? (Select only 1 response)</b>			
1	Education	10	Macroeconomics, fiscal / debt management
2	Health / pandemic preparedness	11	Private sector development / trade
3	Social protection	12	Environment / natural resource management
4	Gender equity	13	Climate change
5	Transport	14	Agriculture and food security
6	Water / sanitation	15	Urban development
7	Digital development	16	Legal / human rights
8	Energy	17	Generalist (specialize in multiple sectors)
9	Public sector governance	18	Other (please specify): _____

<b>F2. What is your gender?</b>	
1	Female
2	Male
3	Prefer not to specify

<b>F3. What is your age?</b>	
1	25 or younger
2	26-35
3	36-45
4	46-55
5	56 and above
6	Prefer not to specify

<b>F4. Which best represents your geographic location?</b>	
1	Addis Ababa
2	Regional State (please specify): _____

**Thank you for completing this survey!**