



WORLD BANK Country Survey FY 2025 – Sint Maarten

The **World Bank** seeks your insights regarding our engagement and activities in Sint Maarten. You have been identified as an integral partner, leader, or decision-maker in Sint Maarten, so **your perspective is invaluable**. Your honest feedback will not only shape the future of our work in Sint Maarten but also foster better development outcomes for the country.

To maintain the integrity and confidentiality of this process, we have engaged CARIMAC a reputable local firm, to manage the survey logistics. **Your responses will remain anonymous**, and no feedback will be linked to any specific individual.

Please click the arrow below to begin the survey. By starting the survey, you indicate that you have read the purpose of the survey and voluntarily agree to participate.

[QUESTIONS IN RED REQUIRE A RESPONSE]

Q1. What is your primary professional affiliation? <i>(Select only 1 response)</i>	
1	Office of the Governor, Prime Minister, Minister
2	Office of a Parliamentarian (Legislative Body)
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	Local Government Office or Staff
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
6	Civil Society Organization: local and regional (NGO; Community-Based Organization; Private Foundation; Professional / Trade Association, Faith-Based Group, Youth Group)
7	Private Sector: Private Company / Financial Sector Organization / Private Bank
8	Academia / Research Centers
9	Media
10	Other (please specify): _____

Q2. How familiar are you with the World Bank's work in Sint Maarten?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all									Very familiar

Q3. Have you worked or collaborated with the World Bank (WB) in Sint Maarten?	
1	Yes
2	No

[ASK ALL]

A1. How much do you trust each of the following institutions to do what is right for Sint Maarten?		Not at all										Very much	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Government of Sint Maarten	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
2	Government of the Netherlands	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
3	World Bank	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
4	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
5	United Nations agencies (e.g., UNDP, UNOPS, UNESCO, UNICEF)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
6	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
7	Civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
8	Academia / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>

A2. How relevant is the World Bank to Sint Maarten's development?												
1	2	3	4	5	6	7	8	9	10			
Not relevant at all										Very relevant		Don't know

A3. How effective is the World Bank in helping Sint Maarten achieve development results?												
1	2	3	4	5	6	7	8	9	10			
Not effective at all										Very effective		Don't know

A4. Based on your experience, in the past two years, how has the WB changed in terms of...							
		Became significantly worse	Became somewhat worse	Stayed the same	Became somewhat better	Became significantly better	Don't know
1	[ASK ALL] Its work to improve people's lives in Sint Maarten	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	[ASK ALL] Its work to improve the overall business environment in Sint Maarten	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	[ASK ALL] Being easy to work with	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

[ASK WB COLLABORATORS, Q3=1]

Please think about a specific **WB-supported** project or initiative that you are most familiar with.

B1. Please select the project that you are most familiar with. (Select only one)			
1	Digital Government Transformation Project	9	Airport Terminal Reconstruction Project
2	Civil Society Partnership Facility for Resilience Project (CSPFRP)	10	Child Resilience and Protection Project
3	Irma Red Cross Roof Repair Project	11	Emergency Debris Management Project
4	Enterprise Support Project	12	Emergency Income Support and Training Project
5	Hospital Resiliency and Preparedness Project	13	Fostering Resilient Learning Project
6	Emergency Recovery Project	14	Sustaining Program Effectiveness and Advancing Resilience Project (SPEAR)
7	Wastewater Management Project	<input type="checkbox"/>	I am not familiar with any of the projects
8	Improving Mental Health Services Project		

B2. How helpful was the WB in achieving the goals of this project or initiative?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not helpful at all									Very helpful	Don't know

[ASK IF B2=1-4] B3a. How could the WB have been **more helpful** on this project or initiative? *(Please be specific)*

[ASK IF B2=5-10] B3b. How did this WB-supported project or initiative **impact the people** of Sint Maarten? *(Please be specific)*

B4. The WB has emphasized three focus areas in its current partnership with the Government of Sint Maarten and the Government of Netherlands. How would you rate the **EFFECTIVENESS of this partnership in the following aspects of these focus areas?**

		Not effective at all										Very effective	Don't know
I. Promote sustainable economic recovery													
1	Improved access to finance for micro, small, and medium-sized enterprises (MSMEs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Improved capacity to manage debris from Hurricane Irma and reconstruction activities to facilitate recovery and reduce risk	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Increased tourism and competitiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
II. Invest in citizens and resilient communities													
4	Increased access to quality healthcare	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Reduced economic impacts of Hurricane Irma on the poor and most vulnerable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Enhanced environmental resilience	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Improved access to psychosocial and parenting support	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
III. Build the foundations to improve long-term resilience and good governance													
8	Knowledge exchange	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

[ASK WB COLLABORATORS, Q3=1]

B5. To what extent do you agree with the following statements about the WB's Trust Fund (TF) in Sint Maarten?
If you have NO exposure to, or experience with the WB's Trust Fund, please respond "Don't know"

		Strongly disagree								Strongly agree		Don't know
1	The TF meets the needs of Sint Maarten	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The TF provides financial support in a timely manner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Working with the TF increases Sint Maarten's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The TF priorities are aligned with the key development priorities in Sint Maarten	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The TF is flexible and responds to changing circumstances in Sint Maarten	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The TF's efforts are leading to sustainable results on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	There should be more oversight of how TF resources are spent	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	There should be more public information available about the work of the TF	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

[ASK ALL]

C1. To what extent is the WB an effective development partner in Sint Maarten, in terms of collaborating with the following groups?		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	National government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Parliament of Sint Maarten	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Other donors and development partners (e.g., the UN, EU)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Academia / research centers	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

C2. In addition to its partnership with the national government, which of the following should the WB collaborate with more to have greater impact in Sint Maarten? <i>(Select up to 2)</i>			
1	Parliament of Sint Maarten	6	Youth organizations
2	Private sector	7	Media
3	Civil society (e.g., NGOs, CBOs)	8	International Monetary Fund
4	Other donors and development partners (e.g., the UN, EU)	9	Central Bank of Curacao and Sint Maarten
5	Academia / research centers	10	Other (please specify): _____

The WB supports the Government of Sint Maarten's **engagement with civil society** (including citizens, CBOs, and CSOs) in development policy dialogue and implementation (including the design, preparation, implementation, and oversight of WB-supported operations).

[ASK ALL]

C3. How effective is the WB in facilitating civil society participation in development policy dialogue and implementation in Sint Maarten?

If you are not familiar with this area of the WB's work, please select "Don't know"

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

[ASK IF C3=1-4] C4a. How could the WB be **more effective** in facilitating civil society participation in development policy dialogue and implementation? *(Please be specific)*

[ASK IF C3=5-10] C4b. Please share examples of the WB's **effective facilitation of civil society participation** in development policy dialogue and implementation. *(Please be specific)*

[ASK ALL] D1. How would you prefer to obtain information from the WB ? <i>(Select up to 3)</i>			
1	WB e-Newsletters	6	WB website (including blogs)
2	Direct contact with WB staff (e.g., in person, virtually, phone, email)	7	WB podcasts
3	WB social media channels (e.g., Facebook, LinkedIn, Instagram, Twitter/X)	8	WB publications
4	WB direct messaging (e.g., WhatsApp)	9	Other (please specify): _____
5	WB event / conference / workshop (in person or online)		

[ASK ALL] D2. Do you recall seeing or hearing anything about the WB recently?	
1	Yes
2	No

[ASK IF RECALL, D2=1] D3. Where do you recall seeing or hearing this information? <i>(Select all that apply)</i>			
1	Media (television, radio, newspapers)	6	Podcast
2	Event / conference / workshop (in person or online)	7	Direct messaging (e.g., WhatsApp)
3	WB website (including blogs)	8	e-Newsletter
4	Social media	9	WB publications
5	Direct contact with WB staff	10	Other (please specify): _____

[ASK IF D2=1] D4. What do you recall seeing or hearing about the WB ? <i>(Select all that apply)</i>			
1	WB economic forecasts	5	Human capital
2	WB reforms to become a better bank	6	WB's work in disaster recovery
3	WB mission to end poverty on a livable planet	7	Other (please specify): _____
4	Climate change		

[ASK ALL] D5. What information would be most helpful to you in understanding the WB's role in Sint Maarten? <i>(Select up to 3)</i>			
1	Case studies of WB projects	5	Information on how to work / partner with WB
2	Impact assessments and evaluations	6	Regular updates on WB activities
3	Sector-specific strategies	7	WB research and knowledge
4	Overview of WB financial products and services	8	Other (please specify): _____

[ASK ALL]

E1. What is your gender ?	
1	Female
2	Male
3	Other
4	Prefer not to specify

E2. What is your age ?	
1	25 or younger
2	26-35
3	36-45
4	46-55
5	56 and above
6	Prefer not to specify

E3. Within your organization , would you describe yourself as...	
1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level
5	Prefer not to specify

Thank you for completing this survey!