



World Bank Group Country Survey FY 2026 – Comoros

The World Bank Group (WBG) seeks your insights regarding our engagement and activities in Comoros. You have been identified as an integral partner, leader, or decision-maker in Comoros, so **your perspective is invaluable**. Your honest feedback will not only shape the future of our work in Comoros but also foster better development outcomes for the country.

To maintain the integrity and confidentiality of this process, we have engaged COFINCO, a reputable local firm, to manage the survey logistics. **Your responses will remain anonymous**, and no feedback will be linked to any specific individual.

Please click the arrow below to begin the survey. By starting the survey, you indicate that you have read the purpose of the survey and voluntarily agree to participate.

If you have any questions or concerns about this survey, please contact:
countrysurveys@worldbankgroup.org

Q1. What is your primary professional affiliation? <i>(Select only 1 response)</i>	
1	Office of the President, Minister
2	Office of a Parliamentarian (Assembly of the Union)
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	Local Government Office or Staff
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
6	Civil Society Organization: local and regional (NGO; Community-Based Organization; Private Foundation; Professional / Trade Association, Youth Group)
7	Private Sector: Private Company / Financial Sector Organization / Private Bank
8	Academia / Research Centers
9	Media
10	Other (please specify): _____

Q2. How familiar are you with the World Bank Group's work in Comoros?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all									Very familiar

Q3. In the past 3 years, have you worked or collaborated with the World Bank Group (WBG) in Comoros?	
1	Yes
2	No

[ASK IF Q3=1] Q4. Which of the following WBG agencies have you worked or collaborated with in Comoros? <i>(Select all that apply)</i>	
1	World Bank (IDA)
2	International Finance Corporation (IFC)
3	Multilateral Investment Guarantee Agency (MIGA)

SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP [ASK ALL]

A1. How much do you trust each of the following institutions to do what is right for Comoros?														
		No trust at all										Trust very much		Don't know
		1	2	3	4	5	6	7	8	9	10			
1	Government of Comoros	1	2	3	4	5	6	7	8	9	10	☐		
2	World Bank Group (WB, IFC, and MIGA)	1	2	3	4	5	6	7	8	9	10	☐		
3	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	☐		
4	United Nations agencies	1	2	3	4	5	6	7	8	9	10	☐		
5	Regional development bank (e.g., African Development Bank (AfDB), Islamic Development Bank (IsDB))	1	2	3	4	5	6	7	8	9	10	☐		
6	Private sector	1	2	3	4	5	6	7	8	9	10	☐		
7	Civil society	1	2	3	4	5	6	7	8	9	10	☐		
8	Academia / research centers	1	2	3	4	5	6	7	8	9	10	☐		

A2. How relevant is each of the following organizations to Comoros' development?														
		Not relevant at all										Very relevant		Don't know
		1	2	3	4	5	6	7	8	9	10			
1	World Bank Group	1	2	3	4	5	6	7	8	9	10	☐		
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	☐		
3	Regional development bank (e.g., African Development Bank (AfDB), Islamic Development Bank (IsDB))	1	2	3	4	5	6	7	8	9	10	☐		
4	United Nations agencies	1	2	3	4	5	6	7	8	9	10	☐		
5	European Union	1	2	3	4	5	6	7	8	9	10	☐		
6	French Development Agency (AFD)	1	2	3	4	5	6	7	8	9	10	☐		

A3. How effective is each of the following organizations in helping Comoros achieve development results?														
		Not effective at all										Very effective		Don't know
		1	2	3	4	5	6	7	8	9	10			
1	World Bank Group	1	2	3	4	5	6	7	8	9	10	☐		
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	☐		
3	Regional development bank (e.g., African Development Bank (AfDB), Islamic Development Bank (IsDB))	1	2	3	4	5	6	7	8	9	10	☐		
4	United Nations agencies	1	2	3	4	5	6	7	8	9	10	☐		
5	European Union													
6	French Development Agency (AFD)	1	2	3	4	5	6	7	8	9	10	☐		

A4. How effective is the WBG in terms of the following?												
		Not effective Very effective at all										Don't know
1	Being a long-term partner to Comoros	1	2	3	4	5	6	7	8	9	10	☐
2	Being easy to work with (i.e., simple WBG processes)	1	2	3	4	5	6	7	8	9	10	☐
3	Increasing institutional capacity in Comoros	1	2	3	4	5	6	7	8	9	10	☐
4	Responsiveness to needs in Comoros	1	2	3	4	5	6	7	8	9	10	☐
5	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	☐
6	The speed of WBG project approval	1	2	3	4	5	6	7	8	9	10	☐
7	The WBG's expertise being tailored to Comoros' context	1	2	3	4	5	6	7	8	9	10	☐

SECTION B: THE WBG'S OPERATIONS [ASK WBG COLLABORATORS, Q3=1]

B1. The WBG has emphasized two focus areas in its **Country Partnership Framework for fiscal years 2020-2025 with the Government of Comoros**:

- (i) crisis response and building resilience; and
- (ii) economic recovery and inclusive growth.

How would you rate the **EFFECTIVENESS** of the WBG's support in the following aspects of these focus areas?

		Not effective at all										Very effective	Don't know
I. Crisis response and building resilience													
1	Enhancing social protection services	1	2	3	4	5	6	7	8	9	10	☐	
2	Enhancing health services	1	2	3	4	5	6	7	8	9	10	☐	
3	Improving the resilience of residents in local communities	1	2	3	4	5	6	7	8	9	10	☐	
II. Economic recovery and inclusive growth													
4	Strengthening institutional framework and investment for the Comorian power sector	1	2	3	4	5	6	7	8	9	10	☐	
5	Improving financial viability of public electricity and water utilities	1	2	3	4	5	6	7	8	9	10	☐	
6	Improving the effectiveness of Tax/Statistics Offices	1	2	3	4	5	6	7	8	9	10	☐	
III. Private sector growth													
7	Improving business environment	1	2	3	4	5	6	7	8	9	10	☐	
8	Strengthening regional connectivity and integration	1	2	3	4	5	6	7	8	9	10	☐	

B2. Creating more and better jobs in client countries is a top priority for the WBG. How **effective** is the WBG at...

		Not effective at all										Very effective	Don't know
1	Helping create the conditions for more and better jobs in Comoros	1	2	3	4	5	6	7	8	9	10	☐	
2	Aligning its support for job creation to the national priorities in Comoros	1	2	3	4	5	6	7	8	9	10	☐	

Please think about **ONE** WBG-supported project or initiative that you are most familiar with.

B3. If you recall, what was the **name** of this one WBG-supported project or initiative?

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B4. Please select the **development area** that was the primary focus of this WBG-supported project or initiative. (Select ONE only)

1	Agriculture / food security	7	Health
2	Climate / environmental sustainability	8	Private sector development
3	Digital infrastructure and services	9	Social protection
4	Education	10	Transport
5	Energy / electricity	11	Water / sanitation
6	Financial / micro-economic management	12	Other (please specify): _____

B5. How **helpful** was the WBG in achieving the goals of this one project or initiative?

1	2	3	4	5	6	7	8	9	10	☐
Not helpful at all Very helpful										Don't know

B6. In what way, if any, did this WBG-supported project or initiative **impact the people** of Comoros? *(Please be specific)*

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B7. How effective has this WBG-supported project or initiative been at creating sustainable, long-term jobs in Comoros?												
1	2	3	4	5	6	7	8	9	10	☐		
Not effective at all									Very effective		Don't know	

SECTION C: THE WBG'S COLLABORATION AND PARTNERSHIPS [ASK ALL]

C1. How effective is the WBG at collaborating with the following groups in Comoros?														
		Not effective at all										Very effective		Don't know
1	National government	1	2	3	4	5	6	7	8	9	10	☐		
2	Local government	1	2	3	4	5	6	7	8	9	10	☐		
3	Parliament (Assembly of the Union)	1	2	3	4	5	6	7	8	9	10	☐		
4	Central Bank of Comoros	1	2	3	4	5	6	7	8	9	10	☐		
5	Private sector	1	2	3	4	5	6	7	8	9	10	☐		
6	Civil society (e.g., NGOs, CBOs, youth groups, gender groups)	1	2	3	4	5	6	7	8	9	10	☐		
7	Other donors and development partners (European Union, United Nations, IMF, AFD, AfDB, IsDB)	1	2	3	4	5	6	7	8	9	10	☐		
8	Academia / research centers	1	2	3	4	5	6	7	8	9	10	☐		

C2. How effective is the WBG at partnering in terms of the following...														
		Not effective at all										Very effective		Don't know
1	Partnering with the government to improve the business environment in Comoros	1	2	3	4	5	6	7	8	9	10	☐		
2	Partnering with the private sector in Comoros to support business development and investment	1	2	3	4	5	6	7	8	9	10	☐		

C3. In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Comoros? (Select up to 2)			
1	Local government	5	Other donors and development partners (European Union, United Nations, IMF, AFD, AfDB, IsDB)
2	Parliament (Assembly of the Union)	6	Academia / research centers
3	Private sector	7	Central Bank of Comoros
4	Civil society (e.g., NGOs, CBOs, youth groups, gender groups)	8	Other (please specify) _____

SECTION D: THE WBG'S INSTRUMENTS

[ASK ALL] D1. Which WBG instruments do you **value the most** in Comoros?

(Select up to 2)

1	Convening power (e.g., bringing together different stakeholder groups, donor / development partner coordination, mobilizing third party financial resources)
2	Advisory services (e.g., capacity building and training, policy advice, technical assistance)
3	Financial resources (e.g., budget support, investment lending, grants, trust funds)
4	Data and research (e.g., statistics, reports, research on global development issues)
5	Other (please specify): _____

[ASK GOVT Q1=1-4, COLLAB ONLY FOR Q1 5-10, Q3=1]

D2. To what extent do you agree with the following statements about the WBG's **financial support** to Comoros?

(If you have **NO** exposure to, or experience with the WBG's financing, please respond "Don't know")

		Strongly disagree										Strongly agree	Don't know
1	The WBG's financial instruments (i.e., budget support, loans, grants, trust funds) meet the needs of Comoros	1	2	3	4	5	6	7	8	9	10		☐
2	The terms of the WBG's financing are competitive compared to other available options (e.g., other development banks, private financial institutions/ investment banks, etc.)	1	2	3	4	5	6	7	8	9	10		☐
3	The standards and requirements for the WBG's financing are reasonable	1	2	3	4	5	6	7	8	9	10		☐
4	The WBG provides financial support in a timely manner	1	2	3	4	5	6	7	8	9	10		☐

The following questions ask about the WBG's **knowledge work, including data, research, training, policy notes, and advisory services**, in Comoros.

[ASK ALL] D3. How significant a **contribution** do you believe the WBG's knowledge work makes to development results in Comoros?

1	2	3	4	5	6	7	8	9	10	☐
Not significant at all									Very significant	Don't know

[ASK ALL] D4. In the past 3 years, what WBG knowledge work **have you used**?

(Select all that apply)

1	Data resources	5	Online collaboration platforms
2	Research and analytical reports	6	Workshops or training courses (in-person or online)
3	Policy notes	7	Other (please specify) _____
4	Advisory services	8	I have not used WBG knowledge work

[ASK IF, D4=1-7] D5. How would you rate the **quality** of the WBG's knowledge work *(including data, research, training, policy notes, and advisory services)* in Comoros?

1	2	3	4	5	6	7	8	9	10	☐
Very low quality					Very high quality					Don't know

[ASK IF, D4=1-7] D6. In your opinion, has the WBG influenced a new or existing **government policy/action** in Comoros?

1	Yes
2	No

[ASK IF, D4=1-7] D7. In your opinion, has the WBG influenced strategies or actions of **private sector** actors in Comoros?

1	Yes
2	No

[ASK IF D6=1 OR D7=1] D8. **What policy, strategy, or action** by the government and/or private sector did the WBG influence, and **in what way**? *(Please be specific)*

[ASK IF D6=1] D9. To what extent has the WBG influenced the government's **policies or strategies on employment and job creation** in Comoros?

1	2	3	4	5	6	7	8	9	10	☐
Not influential at all									Very influential	Don't know

SECTION E: LOOKING FORWARD [ASK ALL]

E1. Please answer the following questions: (Choose no more than FIVE for each column)			
		A. Which FIVE areas should the WBG prioritize in its work in Comoros and play a leading role among international partners?	B. Which FIVE areas would benefit most from other donors in Comoros?
1	Gender equity	☐	☐
2	Water / sanitation / irrigation	☐	☐
3	Health	☐	☐
4	Transport infrastructure	☐	☐
5	Energy	☐	☐
6	Public sector governance, incl. public financial management	☐	☐
7	Agriculture, livestock & fisheries / food security	☐	☐
8	Education	☐	☐
9	Climate change / disaster risk management	☐	☐
10	Digital infrastructure development	☐	☐
11	Private sector development	☐	☐
12	Environment / natural resource management	☐	☐
13	Social protection	☐	☐
14	Jobs	☐	☐
15	Financial sector (e.g., banks, microfinance institutions (MFIs), insurance companies)	☐	☐
16	Regional cooperation, incl. trade facilitation	☐	☐
17	Tourism	☐	☐

[ASK ALL] E2. What is the **most important thing** the WBG could do **to increase its effectiveness** in these priority areas in Comoros? *(Please be specific)*

SECTION F: WBG COMMUNICATIONS

[ASK ALL] F1. How would you prefer to obtain information from the WBG? *(Select up to 3)*

1	WBG e-Newsletters	6	WBG websites (including blogs)
2	Direct contact with WBG staff (e.g., in person, virtually, phone, email)	7	WBG podcasts
3	WBG social media channels (e.g., Facebook, LinkedIn, Instagram, Twitter/X)	8	WBG publications
4	WBG direct messaging (e.g., WhatsApp)	9	Other (please specify): _____
5	WBG event / conference / workshop (in person or online)		

[ASK ALL] F2. Do you recall seeing or hearing anything about the WBG recently?

1	Yes
2	No

[ASK IF F2=1] F3. Where do you recall seeing or hearing this information? *(Select all that apply)*

1	Media (television, radio, newspapers)	6	Podcast
2	Event / conference / workshop (in person or online)	7	Direct messaging (e.g., WhatsApp)
3	WBG websites (including blogs)	8	e-Newsletter
4	Social media	9	WBG publications
5	Direct contact with WBG staff	10	Other (please specify): _____

[ASK IF F2=1] F4. What do you recall seeing or hearing about the WBG? *(Select all that apply)*

1	WBG economic forecasts	8	Energy sector strengthening and electrification
2	WBG reforms to become a better bank	9	Water supply and sanitation improvement
3	WBG mission to end poverty on a livable planet	10	Investment in private sector development
4	Agriculture sector strengthening and irrigation management	11	Tax reform and public finance management
5	Food security	12	Women empowerment
6	Human capital (education, health, social protection)	13	Digital economy
7	Climate change	14	Other (please specify): _____

[ASK ALL] F5. What information would be most helpful to you in **understanding the WBG's role** in Comoros? *(Select up to 3)*

1	Outcomes / results of WBG-supported projects or initiatives	5	Information on how to work / partner with WBG
2	Impact assessments and evaluations of WBG-supported projects	6	Regular updates on WBG activities
3	WBG sector-specific strategies	7	WBG research and knowledge
4	Overview of WBG financial products and services	8	Other (please specify): _____

SECTION G: COUNTRY CONTEXT **[ASK ALL]**

The next three questions ask about challenges to development in Comoros.

G1. When **economic and/or social reform efforts fail** or are slow to take place in Comoros, which of the following would you attribute this to? *(Select up to 3)*

1	Inadequate government accountability	6	Inadequate private sector participation
2	Inadequate donor coordination	7	Reforms are not well thought out in light of country challenges
3	Inadequate capacity in the government	8	Inadequate citizen/civil society participation
4	Pressure from outside interest groups (e.g., private sector, unions)	9	Other (please specify): _____
5	Corruption		

G2. What are the **biggest challenges facing private sector** development in Comoros? *(Select up to 3)*

1	Access to finance	5	Corruption
2	Regulatory environment	6	Market size / demand
3	Infrastructure gaps (e.g., energy, transport)	7	Other (please specify): _____
4	Availability of skilled workforce		

G3. Which sectors hold the greatest promise to **drive job creation** in Comoros? *(Please be specific)*

SECTION H: ADDITIONAL INFORMATION [ASK ALL]

H1. What is your **gender**?

- | | |
|---|--------|
| 1 | Female |
| 2 | Male |

H2. What is your **age**?

- | | |
|---|-----------------------|
| 1 | 25 or younger |
| 2 | 26-35 |
| 3 | 36-45 |
| 4 | 46-55 |
| 5 | 56 and above |
| 6 | Prefer not to specify |

H3. **Within your organization**, would you describe yourself as...

- | | |
|---|------------------------------------|
| 1 | Junior level |
| 2 | Mid-level staff |
| 3 | Mid-level decision-maker / manager |
| 4 | Senior level |
| 5 | Prefer not to specify |

H4. Which best represents your **geographic location**?

- | | |
|---|-------------------------------|
| 1 | Moroni |
| 2 | Grande Comore (autres villes) |
| 3 | Anjouan |
| 4 | Mohéli |

Thank you for completing this survey!