



World Bank Group Country Survey FY 2026 – the Kyrgyz Republic

The World Bank Group (WBG)* seeks your insights regarding our engagement and activities in the Kyrgyz Republic. The WBG is conducting this survey to gather perspectives on its engagement under the current strategy (Country Partnership Framework FY2024-2028) with the Government of the Kyrgyz Republic. Your feedback will inform the Performance Learning Review (PLR), which assesses progress and identifies midcourse adjustments, if any, to the Country Partnership Framework.

You have been identified as an integral partner, leader, or decision-maker in the Kyrgyz Republic, so your perspective is invaluable and will help ensure WBG support remains relevant, effective, and impactful.

The World Bank Group is committed to maintaining the integrity and confidentiality of this process. **Your responses will remain anonymous**, and no feedback will be linked to any specific individual.

Please click the arrow below to begin the survey. By starting the survey, you indicate that you have read the purpose of the survey and voluntarily agree to participate.

If you have any questions or concerns about this survey, please contact:
country-surveys@worldbankgroup.org

**The WBG consists of five international organizations: the International Bank for Reconstruction and Development (IBRD), the International Development Association (IDA), the International Finance Corporation (IFC), the Multilateral Investment Guarantee Agency (MIGA), and the International Centre for Settlement of Investment Disputes (ICSID)*

Q1. What is your primary professional affiliation? <i>(Select only 1 response)</i>	
1	Senior officials in the Administration of the President, Ministries, Government Agencies
2	Member of Parliament (Jogorku Kenesh), Deputy's Office
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (for example, National Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	Local Government Office or Staff
5	Bilateral or Multilateral Agency (for example, embassy, development organization, development bank, UN Agency)
6	Civil Society Organization: local and regional (NGO; Community-Based Organization; Foundation; Professional / Trade Association, Faith-Based Group, Youth Group)
7	Private Sector: Private Company / Financial Sector Organization / Private Bank
8	Academia / Research Centers
9	Media
10	Other (please specify): _____

Q2. How familiar are you with the World Bank Group's work in the Kyrgyz Republic?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all									Very familiar

Q3. In the past 3 years, have you worked or collaborated with the World Bank Group (WBG) (including IDA, IFC, MIGA) in the Kyrgyz Republic?	
1	Yes
2	No

Q4. <u>If you answered Yes above</u> , which of the following WBG agencies have you worked or collaborated with in the Kyrgyz Republic? <i>(Select all that apply)</i>	
1	World Bank (IDA)
2	International Finance Corporation (IFC)
3	Multilateral Investment Guarantee Agency (MIGA)

SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

A1. How much do you trust each of the following institutions to do what is right for the Kyrgyz Republic?													
		No trust at all										Trust very much	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Government of the Kyrgyz Republic	1	2	3	4	5	6	7	8	9	10	☐	
2	Local governments	1	2	3	4	5	6	7	8	9	10	☐	
3	Parliament (Jogorku Kenesh)	1	2	3	4	5	6	7	8	9	10	☐	
4	National Bank of the Kyrgyz Republic	1	2	3	4	5	6	7	8	9	10	☐	
5	World Bank Group	1	2	3	4	5	6	7	8	9	10	☐	
6	United Nations agencies	1	2	3	4	5	6	7	8	9	10	☐	
7	Regional development banks (for example, Asian Development Bank (ADB), European Bank for Reconstruction and Development (EBRD), AIIB (Asian Infrastructure Investment Bank), EDB (Eurasian Development Bank), IsDB (Islamic Development Bank), and others)	1	2	3	4	5	6	7	8	9	10	☐	
8	Bilateral organizations (for example, Russian Kyrgyz Development Fund, Japan International Cooperation Agency (JICA), Korea International Cooperation Agency (KOICA), and others)	1	2	3	4	5	6	7	8	9	10	☐	
9	Private sector	1	2	3	4	5	6	7	8	9	10	☐	
10	Civil society	1	2	3	4	5	6	7	8	9	10	☐	
11	Academia / research centers	1	2	3	4	5	6	7	8	9	10	☐	
12	Media	1	2	3	4	5	6	7	8	9	10	☐	

A2. How relevant is each of the following organizations to the Kyrgyz Republic's development?													
		Not relevant at all										Very relevant	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	World Bank Group	1	2	3	4	5	6	7	8	9	10	☐	
2	United Nations agencies	1	2	3	4	5	6	7	8	9	10	☐	
3	Regional development banks (for example, ADB, EBRD, AIIB, EDB, IsDB, and others)	1	2	3	4	5	6	7	8	9	10	☐	
4	Bilateral organizations (for example, Russian Kyrgyz Development Fund, JICA, KOICA, and others)	1	2	3	4	5	6	7	8	9	10	☐	

A3. How **effective** is each of the following organizations in helping the Kyrgyz Republic achieve development results?

		Not effective at all										Very effective	Don't know
1	World Bank Group	1	2	3	4	5	6	7	8	9	10		☐
2	United Nations agencies	1	2	3	4	5	6	7	8	9	10		☐
3	Regional development banks (for example, ADB, EBRD, AIIB, EDB, IsDB, and others)	1	2	3	4	5	6	7	8	9	10		☐
4	Bilateral organizations (for example, Russian Kyrgyz Development Fund, JICA, KOICA, and others)	1	2	3	4	5	6	7	8	9	10		☐

A4. How **effective** is the WBG in terms of the following?

		Not effective at all										Very effective	Don't know
1	Being a long-term partner to the Kyrgyz Republic	1	2	3	4	5	6	7	8	9	10		☐
2	Being easy to work with (i.e., simple WBG processes)	1	2	3	4	5	6	7	8	9	10		☐
3	Increasing institutional capacity in the Kyrgyz Republic	1	2	3	4	5	6	7	8	9	10		☐
4	Responsiveness to needs in the Kyrgyz Republic	1	2	3	4	5	6	7	8	9	10		☐
5	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10		☐
6	The speed of WBG project approval	1	2	3	4	5	6	7	8	9	10		☐
7	The WBG's expertise being tailored to the Kyrgyz Republic	1	2	3	4	5	6	7	8	9	10		☐

A5. Creating more and better jobs in client countries is a top priority for the WBG. To what extent has the WBG **contributed** to the following in the Kyrgyz Republic?

		Not at all										To a significant degree	Don't know
1	Creating the conditions for more and better jobs	1	2	3	4	5	6	7	8	9	10		☐
2	Aligning its support for job creation to the national priorities	1	2	3	4	5	6	7	8	9	10		☐
3	Supporting sustainable job opportunities (incl. for women, youth, and rural communities)	1	2	3	4	5	6	7	8	9	10		☐

SECTION B: THE WBG'S OPERATIONS

B1. The WBG has identified three focus areas and two cross-cutting themes in its current strategy (Country Partnership Framework FY2024-2028) with the Kyrgyz Republic. How would you rate the **EFFECTIVENESS** of the WBG support in the following aspects of these focus areas?

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Governance and institutional strengthening												☐
2	Private sector-led growth and job creation												☐
3	Sustainable natural resource management, climate change and resilience												☐
4	Human capital and social inclusion												☐
5	Regional integration												☐
6	Digital transformation												☐

Please think about **a single** WBG-supported project or initiative that you are most familiar with under these focus areas.

B2. In what way did the WBG-supported project in these areas impact the people of the Kyrgyz Republic? *(Please be specific)*

B3. What areas should the WBG **scale up** or **adjust** under the partnership with the Kyrgyz Republic in the next 3 years? *(Please be specific)*

SECTION C: THE WBG'S COLLABORATION AND PARTNERSHIPS

C1. How effective is the WBG at collaborating with the following groups in the Kyrgyz Republic ?													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	National government	1	2	3	4	5	6	7	8	9	10	☐	
2	Local governments	1	2	3	4	5	6	7	8	9	10	☐	
3	Parliament / legislative branch	1	2	3	4	5	6	7	8	9	10	☐	
4	Private sector	1	2	3	4	5	6	7	8	9	10	☐	
5	Civil society (for example, NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	☐	
6	Other donors and development partners	1	2	3	4	5	6	7	8	9	10	☐	
7	Academia / research centers	1	2	3	4	5	6	7	8	9	10	☐	

C2. How effective is the WBG at partnering in terms of the following...													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Partnering with the government to improve the business environment in the Kyrgyz Republic	1	2	3	4	5	6	7	8	9	10	☐	
2	Partnering with the private sector in the Kyrgyz Republic to support business development and investment	1	2	3	4	5	6	7	8	9	10	☐	
3	Coordinating with other partners in Central Asia to address regional challenges (for example, improved use of water resources, energy sector, trade, migration)	1	2	3	4	5	6	7	8	9	10	☐	

C3. In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in the Kyrgyz Republic? (Select up to 2)			
1	Local governments	5	Other donors and development partners
2	Parliament / legislative branch	6	Academia / research centers
3	Private sector	7	Media
4	Civil society (for example, NGOs, CBOs)	8	Other (please specify): _____

The WBG supports the Government of the Kyrgyz Republic 's **engagement with civil society** (including citizens, community-based organizations, and CSOs, local communities, youth, women groups) in development policy dialogue and implementation (including the design, preparation, implementation, and oversight of WBG-supported operations).

C4. How **effective** is the WBG in facilitating civil society participation in development policy dialogue and implementation in the Kyrgyz Republic?

If you are not familiar with this area of the WBG's work, please select "Don't know"

1	2	3	4	5	6	7	8	9	10	☐	
Not effective at all										Very effective	Don't know

C5. Please share examples, if any, of the WBG's **facilitation of civil society participation** in development policy dialogue and implementation. In what ways could the WBG be **more effective** in facilitating civil society participation? *(Please be specific)*

SECTION D: THE WBG'S INSTRUMENTS

D1. Which WBG instruments do you value the most in the Kyrgyz Republic? (Select up to 2)	
1	Convening power (for example, bringing together different stakeholder groups, donor / development partner coordination, mobilizing third party financial resources)
2	Advisory services (for example, capacity building and training, policy advice, technical assistance)
3	Financial resources (for example, budget support, investment lending, grants, trust funds)
4	Data and research (for example, statistics, reports, research on global development issues)
5	Other (please specify): _____

D2. To what extent do you agree with the following statements about the WBG's financial support to the Kyrgyz Republic? (If you have NO exposure to, or experience with the WBG's financing, please respond "Don't know")														
		Strongly disagree										Strongly agree		Don't know
1	The WBG's financial instruments (i.e., policy-based lending, investment credits, trust funds, WBG guarantees) meet the needs of the Kyrgyz Republic	1	2	3	4	5	6	7	8	9	10	☐		
2	The terms of the WBG's financing are competitive compared to other available options (for example, other development banks, private financial institutions/ investment banks, etc.)	1	2	3	4	5	6	7	8	9	10	☐		
3	The standards and requirements for the WBG's financing are reasonable	1	2	3	4	5	6	7	8	9	10	☐		
4	The WBG provides financial support in a timely manner	1	2	3	4	5	6	7	8	9	10	☐		

The following questions ask about the WBG's **knowledge work, including data, research, training, policy notes, and advisory services**, in the Kyrgyz Republic.

D3. How significant a contribution do you believe the WBG's knowledge work makes to development results in the Kyrgyz Republic?												
1	2	3	4	5	6	7	8	9	10	☐		
Not significant at all									Very significant		Don't know	

D4. In the past 3 years, what WBG knowledge work **have you used**?

(Select all that apply)

1	Data resources	5	Workshops or training courses (in-person or online)
2	Research and analytical reports	6	Other (please specify) _____
3	Policy notes	7	I have not used WBG knowledge work
4	Advisory services		

Please answer the following questions **ONLY if you used WBG's knowledge work** (options 1 through 7 above)

D5. How would you rate the **quality** of the WBG's knowledge work (*including data, research, training, policy notes, and advisory services*) in the Kyrgyz Republic?

1	2	3	4	5	6	7	8	9	10	☐
Very low quality					Very high quality					Don't know

D6. In your opinion, has the WBG supported a new or existing **government policy/reform** in the Kyrgyz Republic?

1	Yes
2	No

D7. In your opinion, has the WBG supported strategies or actions of **private sector** actors in the Kyrgyz Republic?

1	Yes
2	No

D8. If you answered "Yes" to either D6 or D7 above, what policy, strategy, or reform by the government and/or private sector did the WBG support, and **in what way**? (*Please be specific*)

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D9. If you answered "Yes" to D6 above, what extent has the WBG supported the government's **policies or strategies on employment and job creation in the Kyrgyz Republic**?

1	2	3	4	5	6	7	8	9	10	☐
Not supportive at all					Very supportive					Don't know

SECTION E: LOOKING FORWARD

E1. What is the **most important thing** the WBG could do **to increase its effectiveness** in the Kyrgyz Republic? *(Please be specific)*

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E2. **Which areas should the WBG prioritize** to have the most impact on development results in the Kyrgyz Republic? *(Select up to 5)*

1	Gender equity	11	Private sector development
2	Water / sanitation	12	Environment / natural resource management
3	Health	13	Social protection
4	Transport infrastructure	14	Jobs
5	Energy	15	Debt management
6	Public sector governance	16	Macroeconomic stability
7	Agriculture / food security	17	Judiciary reforms
8	Education	18	Tourism development
9	Climate change	19	Other (please specify): _____
10	Digital infrastructure development		

The Kyrgyz Republic is one of the WBG offices that, since spring 2025, has transitioned to a unified WBG country representation for the International Bank for Reconstruction and Development (IBRD), the International Development Association (IDA), the International Finance Corporation (IFC), and the Multilateral Investment Guarantee Agency (MIGA). The introduction of joint country offices is an essential step towards building a stronger WBG.

E3. Are you aware that the WBG's the Kyrgyz Republic office now has unified leadership representing the World Bank (IDA), IFC, and MIGA?	
1	Yes
2	No

E4. What outcomes do you expect from unified leadership representing the World Bank (IDA), IFC, and MIGA in the Kyrgyz Republic? <i>(Select all that apply)</i>	
1	One-stop shop for information about and access to IDA, IFC, and MIGA products and services
2	Having a single focal point, rather than multiple, at the World Bank Group
3	Integrated public and private sector solutions to better meet the Kyrgyz Republic's unique needs
4	Improved speed and efficiency of WBG operations while maintaining necessary safeguards in the Kyrgyz Republic
5	I do not understand what a unified WBG country representation is about
6	I do not expect any changes
7	I expect other outcomes (please specify): _____

SECTION F: WBG COMMUNICATIONS

F1. How would you prefer to obtain information from the WBG? *(Select up to 3)*

1	WBG e-Newsletters	6	WBG websites (including blogs)
2	Direct contact with WBG staff (for example, in person, virtually, phone, email)	7	WBG podcasts
3	WBG social media channels (for example, Facebook, LinkedIn, Instagram, Twitter/X)	8	WBG publications
4	WBG direct messaging (for example, WhatsApp, Telegram)	9	Other (please specify): _____
5	WBG event / conference / workshop (in person or online)		

F2. Do you recall **seeing or hearing anything about the WBG recently?**

1	Yes
2	No

F3. If you answered Yes above, where do you recall seeing or hearing this information? *(Select all that apply)*

1	Media (television, radio, newspapers)	6	Podcast
2	Event / conference / workshop (in person or online)	7	Direct messaging (for example, WhatsApp, Telegram)
3	WBG websites (including blogs)	8	e-Newsletter
4	Social media	9	WBG publications
5	Direct contact with WBG staff	10	Other (please specify): _____

F4. If you answered Yes above, **what do you recall** seeing or hearing about the WBG? *(Select all that apply)*

1	WBG economic forecasts	7	Agribusiness and food security
2	WBG reforms to become a better Bank	8	Women empowerment
3	WBG mission to end poverty on a livable planet	9	Health
4	Climate / environment	10	Energy
5	Job creation / employment	11	Regional initiatives or campaigns
6	Education / skills development	12	Other (please specify): _____

F5. What information would be most helpful to you in **understanding the WBG's role** in the Kyrgyz Republic? *(Select up to 3)*

1	Outcomes / results of WBG-supported projects or initiatives	5	Information on how to work / partner with WBG
2	Impact assessments and evaluations of WBG-supported projects	6	Regular updates on WBG activities
3	WBG sector-specific strategies	7	WBG research and knowledge
4	Overview of WBG financial products and services	8	Other (please specify): _____

SECTION G: COUNTRY CONTEXT

The next three questions ask about challenges to development in the Kyrgyz Republic.

G1. When economic and/or social reform efforts are slow to take place in the Kyrgyz Republic, which of the following would you attribute this to? <i>(Select up to 3)</i>			
1	Inadequate government accountability	6	Inadequate private sector participation
2	Inadequate donor coordination	7	Reforms are not well thought out in light of country challenges
3	Inadequate capacity in the government institutions	8	Inadequate citizen/civil society participation
4	Political pressures and obstacles	9	Pressure from outside interest groups (for example, private sector, unions)
5	Corruption	10	Other (please specify): _____

G2. What are the biggest challenges facing private sector development in the Kyrgyz Republic? <i>(Select up to 3)</i>			
1	Access to finance	7	Market size / demand
2	Regulatory environment (including investment protection, and rule of law/court system)	8	Macroeconomic environment/conditions
3	Infrastructure gaps (for example, energy, transport)	9	Monopolization of markets; state dominance in selected markets
4	Availability of skilled workforce	10	Taxes
5	Political instability	11	Other (please specify): _____
6	Corruption		

G3. Which sectors hold the greatest promise to drive job creation in the Kyrgyz Republic? <i>(Please be specific)</i>	

SECTION H: ADDITIONAL INFORMATION

H1. What is your gender ?	
1	Female
2	Male
3	Prefer not to specify

H2. What is your age ?	
1	25 or younger
2	26-35
3	36-45
4	46-55
5	56 and above
6	Prefer not to specify

H3. Within your organization , would you describe yourself as...	
1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level
5	Prefer not to specify

H4. Which best represents your geographic location ?	
1	Bishkek
2	Oblast Centers
3	Small towns
4	Other

Thank you for completing this survey!