



World Bank Group Country Survey FY 2026 – Mozambique

The World Bank Group (WBG) is a family of five institutions working to end poverty; the World Bank (IBRD and IDA) finances governments with loans and grants, the International Finance Corporation (IFC) invests in and mobilizes private capital, and the Multilateral Investment Guarantee Agency (MIGA) provides political risk insurance and guarantees to spur foreign investment.

The WBG seeks your insights regarding our engagement and activities in Mozambique. You have been identified as an integral partner, leader, or decision-maker in Mozambique, so **your perspective is invaluable**. Your honest feedback will not only shape the future of our work in Mozambique but also foster better development outcomes for the country.

To maintain the integrity and confidentiality of this process, we have engaged Ipsos Mozambique, a reputable local firm, to manage the survey logistics. **Your responses will remain anonymous**, and no feedback will be linked to any specific individual.

Please click the arrow below to begin the survey. By starting the survey, you indicate that you have read the purpose of the survey and voluntarily agree to participate.

If you have any questions or concerns about this survey, please contact:
countrysurveys@worldbankgroup.org

Q1. What is your primary professional affiliation? <i>(Select only 1 response)</i>	
1	Office of the President, Prime Minister, Minister
2	Office of a Parliamentarian (The Assembly of the Republic)
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	Local Government Office or Staff
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
6	Civil Society Organization: local and regional (NGO; Community-Based Organization; Private Foundation; Professional / Trade Association, Faith-Based Group, Youth Group)
7	Civic-Minded Youth: Activists, students, graduates, and young professionals (18–35) engaged in advocacy, community development, civic participation, or social change in urban and periurban areas
8	Private Sector: Private Company / Financial Sector Organization / Private Bank
9	Academia / Research Centers
10	Media
11	Other (please specify): _____

Q2. How familiar are you with the World Bank Group's work in Mozambique?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all									Very familiar

Q3. In the past 3 years, have you worked or collaborated with the World Bank Group (WBG) in Mozambique?	
1	Yes
2	No

[ASK IF Q3=1] Q4. Which of the following WBG agencies have you worked or collaborated with in Mozambique? <i>(Select all that apply)</i>	
1	World Bank (IDA)
2	International Finance Corporation (IFC)
3	Multilateral Investment Guarantee Agency (MIGA)
4	Don't know

SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP [ASK ALL]

A1. How much do you trust each of the following institutions to do what is right for Mozambique?													
		No trust at all										Trust very much	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Government of Mozambique	1	2	3	4	5	6	7	8	9	10	☐	
2	The Assembly of the Republic	1	2	3	4	5	6	7	8	9	10	☐	
3	Mozambique's Central Bank (Bank of Mozambique)	1	2	3	4	5	6	7	8	9	10	☐	
4	Local government	1	2	3	4	5	6	7	8	9	10	☐	
5	World Bank Group (WB, IFC, MIGA)	1	2	3	4	5	6	7	8	9	10	☐	
6	International Monetary Fund (IMF)	1	2	3	4	5	6	7	8	9	10	☐	
7	United Nations agencies	1	2	3	4	5	6	7	8	9	10	☐	
8	Regional development bank (e.g., African Development Bank, etc.)	1	2	3	4	5	6	7	8	9	10	☐	
9	Bilateral development partners (e.g., UK Aid, GIZ, Sida, JICA, KOICA, etc.)	1	2	3	4	5	6	7	8	9	10	☐	
10	Private sector	1	2	3	4	5	6	7	8	9	10	☐	
11	Civil society	1	2	3	4	5	6	7	8	9	10	☐	
12	Academia / research centers	1	2	3	4	5	6	7	8	9	10	☐	

A2. How relevant is each of the following organizations to Mozambique's development?													
		Not relevant at all										Very relevant	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	World Bank Group (WB, IFC, MIGA)	1	2	3	4	5	6	7	8	9	10	☐	
2	International Monetary Fund (IMF)	1	2	3	4	5	6	7	8	9	10	☐	
3	Regional development bank (e.g., African Development Bank, etc.)	1	2	3	4	5	6	7	8	9	10	☐	
4	Bilateral development partners (e.g., UK Aid, GIZ, Sida, JICA, KOICA, etc.)	1	2	3	4	5	6	7	8	9	10	☐	
5	United Nations agencies	1	2	3	4	5	6	7	8	9	10	☐	

A3. How effective is each of the following organizations in helping Mozambique achieve development results?												
		Not effective at all Very effective										Don't know
1	World Bank Group (WB, IFC, MIGA)	1	2	3	4	5	6	7	8	9	10	☐
2	International Monetary Fund (IMF)	1	2	3	4	5	6	7	8	9	10	☐
3	Regional development bank (e.g., African Development Bank, etc.)	1	2	3	4	5	6	7	8	9	10	☐
4	Bilateral development partners (e.g., UK Aid, GIZ, Sida, JICA, KOICA, etc.)	1	2	3	4	5	6	7	8	9	10	☐
5	United Nations agencies	1	2	3	4	5	6	7	8	9	10	☐

A4. How effective is the WBG in terms of the following?												
		Not effective at all Very effective										Don't know
1	Being a long-term partner to Mozambique	1	2	3	4	5	6	7	8	9	10	☐
2	Being easy to work with (i.e., simple WBG processes)	1	2	3	4	5	6	7	8	9	10	☐
3	Increasing institutional capacity in Mozambique	1	2	3	4	5	6	7	8	9	10	☐
4	Responsiveness to needs in Mozambique	1	2	3	4	5	6	7	8	9	10	☐
5	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	☐
6	The speed of the WBG project approval	1	2	3	4	5	6	7	8	9	10	☐
7	The WBG's expertise being tailored to Mozambique's context	1	2	3	4	5	6	7	8	9	10	☐

A5. Creating more and better jobs in client countries is a top priority for the WBG. How effective is the WBG at...												
		Not effective at all Very effective										Don't know
1	Helping create the conditions for more and better jobs in Mozambique	1	2	3	4	5	6	7	8	9	10	☐
2	Aligning its support for job creation to the national priorities in Mozambique	1	2	3	4	5	6	7	8	9	10	☐

SECTION B: THE WBG'S OPERATIONS [ASK WBG COLLABORATORS, Q3=1]

Please think about **ONE** WBG-supported project or initiative that you are most familiar with.

B1. If you recall, what was the **name** of this one WBG-supported project or initiative?

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B2. Please select the **development area** that was the primary focus of this WBG-supported project or initiative. (Select ONE only)

1	Agriculture / food security	7	Health
2	Climate / environmental sustainability	8	Private sector development
3	Digital infrastructure and services	9	Social protection
4	Education	10	Transport
5	Energy / electricity	11	Water / sanitation
6	Financial / macro-economic management	12	Other (please specify): _____

B3. How **helpful** was the WBG in achieving the goals of this one project or initiative?

1	2	3	4	5	6	7	8	9	10	☐
Not helpful at all									Very helpful	Don't know

B4. In what way, if any, did this WBG-supported project or initiative **impact the people of Mozambique**? *(Please be specific)*

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B5. How **effective** has this WBG-supported project or initiative been at creating sustainable, long-term jobs in Mozambique?

1	2	3	4	5	6	7	8	9	10	☐
Not effective at all									Very effective	Don't know

SECTION C: THE WBG'S COLLABORATION AND PARTNERSHIPS [ASK ALL]

C1. How effective is the WBG at **collaborating** with the following groups in Mozambique?

		Not effective at all										Very effective	Don't know
1	National government	1	2	3	4	5	6	7	8	9	10		☐
2	The Assembly of the Republic	1	2	3	4	5	6	7	8	9	10		☐
3	Local government	1	2	3	4	5	6	7	8	9	10		☐
4	Mozambique's Central Bank (Bank of Mozambique)	1	2	3	4	5	6	7	8	9	10		☐
5	Private sector	1	2	3	4	5	6	7	8	9	10		☐
6	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10		☐
7	Other development partners (e.g., IMF, UN agencies, regional development banks, European Union, bilateral development partners)	1	2	3	4	5	6	7	8	9	10		☐
8	Academia / research centers	1	2	3	4	5	6	7	8	9	10		☐

C2. How effective is the WBG at **partnering** in terms of the following...

		Not effective at all										Very effective	Don't know
1	Partnering with the government to improve the business environment in Mozambique	1	2	3	4	5	6	7	8	9	10		☐
2	Partnering with the private sector in Mozambique to support business development and investment	1	2	3	4	5	6	7	8	9	10		☐

C3. In addition to its partnership with the national government, which of the following should the WBG **collaborate with more** to have greater impact in Mozambique?
(Select up to 2)

1	Local government	6	Other development partners (e.g., IMF, UN agencies, regional development banks, European Union, bilateral development partners)
2	Parliament / legislative branch	7	Academia / research centers
3	Private sector	8	Media
4	Youth organizations	9	Mozambique's Central Bank (Bank of Mozambique)
5	Civil society (e.g., NGOs, CBOs)	10	Other (please specify) _____

The WBG supports the Government of Mozambique’s **engagement with civil society** (including citizens, community-based organizations, and CSOs) in development policy dialogue and implementation (including the design, preparation, implementation, and oversight of WBG-supported operations).

C4. How **effective** is the WBG in facilitating civil society participation in development policy dialogue and implementation in Mozambique?

If you are not familiar with this area of the WBG’s work, please select “Don’t know”

1	2	3	4	5	6	7	8	9	10	☐	
Not effective at all										Very effective	Don't know

C5. Please share examples, if any, of the WBG’s **facilitation of civil society participation** in development policy dialogue and implementation. In what ways could the WBG be **more effective** in facilitating civil society participation? *(Please be specific)*

SECTION D: THE WBG'S INSTRUMENTS

[ASK ALL] D1. Which WBG instruments do you **value the most** in Mozambique?

(Select up to 2)

1	Convening power (e.g., bringing together different stakeholder groups, donor / development partner coordination, mobilizing third party financial resources)
2	Advisory services (e.g., capacity building and training, policy advice, technical assistance)
3	Financial resources (e.g., budget support, investment lending, grants, trust funds)
4	Data and research (e.g., statistics, reports, research on global development issues)
5	Other (please specify): _____

[ASK GOVT Q1=1-4, COLLAB ONLY FOR Q1 5-10, Q3=1]

D2. To what extent do you agree with the following statements about the WBG's **financial support** to Mozambique?

(If you have NO exposure to, or experience with the WBG's financing, please respond "Don't know")

		Strongly disagree										Strongly agree	Don't know
1	The WBG's financial instruments (i.e., budget support, loans, grants, trust funds) meet the needs of Mozambique	1	2	3	4	5	6	7	8	9	10		☐
2	The terms of the WBG's financing are competitive compared to other available options (e.g., other development banks, private financial institutions/ investment banks, etc.)	1	2	3	4	5	6	7	8	9	10		☐
3	The standards and requirements for the WBG's financing are reasonable	1	2	3	4	5	6	7	8	9	10		☐
4	The WBG provides financial support in a timely manner	1	2	3	4	5	6	7	8	9	10		☐

The following questions ask about the WBG's **knowledge work, including data, research, training, policy notes, and advisory services**, in Mozambique.

[ASK ALL] D3. How significant a **contribution** do you believe the WBG's knowledge work makes to development results in Mozambique?

1	2	3	4	5	6	7	8	9	10	☐
Not significant at all									Very significant	Don't know

[ASK ALL] D4. In the past 3 years, what WBG knowledge work **have you used?**

(Select all that apply)

1	Data resources	5	Online collaboration platforms
2	Research and analytical reports	6	Workshops or training courses (in-person or online)
3	Policy notes	7	Other (please specify) _____
4	Advisory services	8	I have not used WBG knowledge work

[ASK IF, D4=1-7] D5. How would you rate the **quality** of the WBG's knowledge work *(including data, research, training, policy notes, and advisory services)* in Mozambique?

1	2	3	4	5	6	7	8	9	10	☐
Very low quality					Very high quality					Don't know

[ASK IF D4=1-7] D6. In your opinion, has the WBG influenced a new or existing **government policy/action** in Mozambique?

1	Yes
2	No

[ASK IF D4=1-7] D7. In your opinion, has the WBG influenced strategies or actions of **private sector** actors in Mozambique?

1	Yes
2	No

[ASK IF D6=1 OR D7=1] D8. **What** policy, strategy, or action by the government and/or private sector did the WBG influence, and **in what way?** *(Please be specific)*

[ASK IF D6=1] D9. To what extent has the WBG influenced the government's **policies or strategies on employment and job creation** in Mozambique?

1	2	3	4	5	6	7	8	9	10	☐
Not influential at all					Very influential					Don't know

SECTION E: LOOKING FORWARD [ASK ALL]

E1. What is the **most important thing** the WBG could do to **increase its effectiveness** in Mozambique? *(Please be specific)*

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E2. **Which areas should the WBG prioritize** to have the most impact on development results in Mozambique? *(Select up to 5)*

1	Gender equity	12	Climate change
2	Water / sanitation	13	Digital infrastructure development
3	Health	14	Private sector development
4	Transport infrastructure	15	Environment / natural resource management
5	Energy	16	Social protection
6	Public sector governance (including public financial management)	17	Jobs
7	Macroeconomic stability	18	Tourism
8	Financial sector development	19	Stabilization and recovery
9	Disaster risk management	20	Fiscal and debt management
10	Agriculture / food security	21	Other (please specify): _____
11	Education and skills		

E3. Which **geographic areas** should the WBG prioritize to have the most impact on development results in Mozambique? *(Select up to 5)*

1	Nampula Province	7	Maputo Province
2	Niassa Province	8	Gaza Province
3	Inhambane Province	9	Sofala Province
4	Manica Province	10	Zambezia Province
5	Tete Province	11	Other urban areas (please specify which): _____
6	Cabo Delgado Province	12	Other rural areas (please specify which): _____

SECTION F: WBG COMMUNICATIONS

[ASK ALL] F1. How would you prefer to obtain information from the WBG? *(Select up to 3)*

1	WBG e-Newsletters	6	WBG websites (including blogs)
2	Direct contact with WBG staff (e.g., in person, virtually, phone, email)	7	WBG podcasts
3	WBG social media channels (e.g., Facebook, LinkedIn, Instagram, Twitter/X)	8	WBG publications
4	WBG direct messaging (e.g., WhatsApp)	9	Other (please specify): _____
5	WBG event / conference / workshop (in person or online)		

[ASK ALL] F2. Do you recall seeing or hearing anything about the WBG recently?

1	Yes
2	No

[ASK IF F2=1] F3. **Where do you recall** seeing or hearing this information? *(Select all that apply)*

1	Media (television, radio, newspapers)	6	Podcast
2	Event / conference / workshop (in person or online)	7	Direct messaging (e.g., WhatsApp)
3	WBG websites (including blogs)	8	e-Newsletter
4	Social media	9	WBG publications
5	Direct contact with WBG staff	10	Other (please specify): _____

[ASK IF F2=1] F4. **What do you recall** seeing or hearing about the WBG? *(Select all that apply)*

1	WBG economic forecasts	7	Agribusiness and food security
2	WBG reforms to become a better Bank	8	Women empowerment
3	WBG mission to end poverty on a livable planet	9	Health
4	Climate / environment	10	Energy
5	Job creation / employment	11	Other (please specify): _____
6	Education / skills development		

[ASK ALL] F5. What information would be most helpful to you in **understanding the WBG's role** in Mozambique? *(Select up to 3)*

1	Outcomes / results of WBG-supported projects or initiatives	5	Information on how to work / partner with WBG
2	Impact assessments and evaluations of WBG-supported projects	6	Regular updates on WBG activities
3	WBG sector-specific strategies	7	WBG research and knowledge
4	Overview of WBG financial products and services	8	Other (please specify): _____

SECTION G: COUNTRY CONTEXT [ASK ALL]

The next three questions ask about challenges to development in Mozambique.

G1. When economic and/or social reform efforts fail or are slow to take place in Mozambique, which of the following would you attribute this to? <i>(Select up to 3)</i>			
1	Inadequate government transparency and accountability	6	Inadequate private sector participation
2	Inadequate donor coordination	7	Reforms are not well thought out in light of country challenges
3	Inadequate capacity in the government	8	Inadequate citizen/civil society participation
4	Political pressures and obstacles	9	Pressure from outside interest groups (e.g., private sector, unions)
5	Corruption	10	Other (please specify): _____

G2. What are the biggest challenges facing private sector development in Mozambique? <i>(Select up to 3)</i>			
1	Access to finance	6	Political instability
2	Regulatory environment	7	Corruption
3	Infrastructure gaps (e.g., energy, transport, digital/telecom)	8	Market size / demand
4	Macro-economic instability	9	Security and fragility
5	Availability of skilled workforce	10	Other (please specify): _____

G3. Which sectors hold the greatest promise to drive job creation in Mozambique? <i>(Please be specific)</i>			

SECTION H: ADDITIONAL INFORMATION [ASK ALL]

H1. What is your gender ?	
1	Female
2	Male
3	Other
4	Prefer not to specify

H2. What is your age ?	
1	25 or younger
2	26-35
3	36-45
4	46-55
5	56 and above
6	Prefer not to specify

H3. Within your organization , would you describe yourself as...	
1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level
5	I am a student
6	Prefer not to specify

H4. Which best represents your geographic location ?	
1	Maputo City
2	Maputo Province
3	Province Capital (please specify): _____
4	District Capital (please specify): _____
5	Area outside the provincial capital (please specify province and district): _____
6	Rural area (please specify province and district): _____

Thank you for completing this survey!