



World Bank Group Country Survey FY 2026 – Central African Republic (CAR)

The World Bank Group (WBG) seeks your insights regarding our engagement and activities in CAR. You have been identified as an integral partner, leader, or decision-maker in CAR, so **your perspective is invaluable**. Your honest feedback will not only shape the future of our work in CAR but also foster better development outcomes for the country.

To maintain the integrity and confidentiality of this process, we have engaged an independent consultant, Bénédicte Cynthia Nembi, to manage the survey logistics. **Your responses will remain anonymous**, and no feedback will be linked to any specific individual.

Please click the arrow below to begin the survey. By starting the survey, you indicate that you have read the purpose of the survey and voluntarily agree to participate.

If you have any questions or concerns about this survey, please contact:
countriesurveys@worldbankgroup.org

Q1. What is your primary professional affiliation? <i>(Select only 1 response)</i>	
1	Office of the President, Prime Minister, Minister
2	Office of a Parliamentarian (National Assembly)
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	Local Government Office or Staff
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)
6	Civil Society Organization: local and regional (NGO; Community-Based Organization; Private Foundation; Professional / Trade Association, Faith-Based Group, Youth Group)
7	Private Sector: Private Company / Financial Sector Organization / Private Bank
8	Academia / Research Centers
9	Media
10	Other (please specify): _____

Q2. How familiar are you with the World Bank Group's work in CAR?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all									Very familiar

Q3. In the past 3 years, have you worked or collaborated with the World Bank Group (WBG) in CAR?	
1	Yes
2	No

[ASK IF Q3=1] Q4. Which of the following WBG agencies have you worked or collaborated with in CAR? <i>(Select all that apply)</i>	
1	World Bank (IDA)
2	International Finance Corporation (IFC)
3	Multilateral Investment Guarantee Agency (MIGA)

SECTION A: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP [ASK ALL]

A1. How much do you **trust** each of the following institutions to do what is right for CAR?

		No trust at all										Trust very much										Don't know
1	Government of Central African Republic	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐
2	World Bank Group	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐
3	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐
4	United Nations agencies (e.g., MINUSCA, UNICEF, UNOPS, FAO, WHO, UNDP, WFP)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐
5	Regional development bank (e.g., Development Bank of Central African States (BDEAC), African Development Bank (AfDB))	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐
6	Private sector	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐
7	Civil society	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐
8	Academia / research centers	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐

A2. How **relevant** is each of the following organizations to CAR's development?

		Not relevant at all										Very relevant										Don't know
1	World Bank Group	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐
3	Regional development bank (e.g., Development Bank of Central African States (BDEAC), African Development Bank (AfDB))	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐
4	United Nations agencies (e.g., MINUSCA, UNICEF, UNOPS, FAO, WHO, UNDP, WFP)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐

A3. How **effective** is each of the following organizations in helping CAR achieve development results?

		Not effective at all										Very effective										Don't know
1	World Bank Group	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐
2	International Monetary Fund	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐
3	Regional development bank (e.g., Development Bank of Central African States (BDEAC), African Development Bank (AfDB))	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐
4	United Nations agencies (e.g., MINUSCA, UNICEF, UNOPS, FAO, WHO, UNDP, WFP, etc.)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	☐

A4. How **effective** is the WBG in terms of the following?

		Not effective at all										Very effective	Don't know
1	Being a long-term partner to CAR	1	2	3	4	5	6	7	8	9	10		☐
2	Being easy to work with (i.e., simple WBG processes)	1	2	3	4	5	6	7	8	9	10		☐
3	Increasing institutional capacity in CAR	1	2	3	4	5	6	7	8	9	10		☐
4	Responsiveness to needs in CAR	1	2	3	4	5	6	7	8	9	10		☐
5	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10		☐
6	The speed of WBG project approval	1	2	3	4	5	6	7	8	9	10		☐
7	The WBG's expertise being tailored to CAR's context	1	2	3	4	5	6	7	8	9	10		☐

A5. Creating more and better jobs in client countries is a top priority for the WBG. How **effective** is the WBG at...

		Not effective at all										Very effective	Don't know
1	Helping create the conditions for more and better jobs in CAR	1	2	3	4	5	6	7	8	9	10		☐
2	Aligning its support for job creation to the national priorities in CAR	1	2	3	4	5	6	7	8	9	10		☐

SECTION B: THE WBG'S OPERATIONS [ASK WBG COLLABORATORS, Q3=1]

B1. The WBG has emphasized two focus areas in its **Country Partnership Framework for fiscal years 2020-2025 with the Government of CAR**.

How would you rate the **EFFECTIVENESS** of the WBG's support in the following aspects of these focus areas?

		Not effective at all										Very effective	Don't know
I. Human Capital and Connectivity to Boost Stabilization, Inclusion and Resilience													
1	Support stabilization efforts for improved resilience	1	2	3	4	5	6	7	8	9	10	☐	
2	Improve access to and quality of education	1	2	3	4	5	6	7	8	9	10	☐	
3	Deliver quality and inclusive health services	1	2	3	4	5	6	7	8	9	10	☐	
4	Put in place sustainable safety nets	1	2	3	4	5	6	7	8	9	10	☐	
5	Build resilient infrastructure (power, mobility, water) for improved connectivity	1	2	3	4	5	6	7	8	9	10	☐	
II. Economic Management and Improved Governance to Build State Legitimacy and Foster Growth													
6	Improve core government functions and institutions for effective service delivery	1	2	3	4	5	6	7	8	9	10	☐	
7	Improve domestic resource mobilization for adequate investments to rebuild better	1	2	3	4	5	6	7	8	9	10	☐	
8	Enhance the business environment and support job creation	1	2	3	4	5	6	7	8	9	10	☐	

Please think about **ONE** WBG-supported project or initiative that you are most familiar with.

B2. If you recall, what was the **name** of this one WBG-supported project or initiative?

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B3. Please select the **development area** that was the primary focus of this WBG-supported project or initiative. (Select ONE only)

1	Agriculture / food security	7	Health
2	Climate / environmental sustainability	8	Private sector development
3	Digital infrastructure and services	9	Social protection
4	Education	10	Transport
5	Energy / electricity	11	Water / sanitation
6	Financial / micro-economic management	12	Other (please specify): _____

B4. How helpful was the WBG in achieving the goals of this one project or initiative?											
1	2	3	4	5	6	7	8	9	10	☐	
Not helpful at all									Very helpful		Don't know

B5. In what way, if any, did this WBG-supported project or initiative impact the people of CAR? <i>(Please be specific)</i>											

B6. How effective has this WBG-supported project or initiative been at creating sustainable, long-term jobs in CAR?											
1	2	3	4	5	6	7	8	9	10	☐	
Not effective at all									Very effective		Don't know

SECTION C: THE WBG'S COLLABORATION AND PARTNERSHIPS [ASK ALL]

C1. How effective is the WBG at collaborating with the following groups in CAR?													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	National government	1	2	3	4	5	6	7	8	9	10	☐	
2	Local government	1	2	3	4	5	6	7	8	9	10	☐	
3	Parliament / legislative branch	1	2	3	4	5	6	7	8	9	10	☐	
4	Private sector	1	2	3	4	5	6	7	8	9	10	☐	
5	Civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	☐	
6	Other donors and development partners (e.g., AfDB, MINUSCA, UNICEF, WHO, UNDP, WFP, French Development Agency (AFD), European Union)	1	2	3	4	5	6	7	8	9	10	☐	
7	Academia / research centers	1	2	3	4	5	6	7	8	9	10	☐	

C2. How effective is the WBG at partnering in terms of the following...													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Partnering with the government to improve the business environment in CAR	1	2	3	4	5	6	7	8	9	10	☐	
2	Partnering with the private sector in CAR to support business development and investment	1	2	3	4	5	6	7	8	9	10	☐	

C3. In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in CAR? (Select up to 2)			
1	Local government	5	Other donors and development partners
2	Parliament / legislative branch	6	Academia / research centers
3	Private sector	7	Media
4	Civil society (e.g., NGOs, CBOs)	8	Other (please specify) _____

The WBG supports the Government of CAR's **engagement with civil society** (including citizens, community-based organizations, and CSOs) in development policy dialogue and implementation (including the design, preparation, implementation, and oversight of WBG-supported operations).

C4. How **effective** is the WBG in facilitating civil society participation in development policy dialogue and implementation in CAR?

If you are not familiar with this area of the WBG's work, please select "Don't know".

1	2	3	4	5	6	7	8	9	10	☐	
Not effective at all										Very effective	Don't know

C5. Please share examples, if any, of the WBG's **facilitation of civil society participation** in development policy dialogue and implementation. In what ways could the WBG be **more effective** in facilitating civil society participation? *(Please be specific)*

SECTION D: THE WBG'S INSTRUMENTS

[ASK ALL] D1. Which WBG instruments do you **value the most** in CAR?

(Select up to 2)

1	Convening power (e.g., bringing together different stakeholder groups, donor / development partner coordination, mobilizing third party financial resources)
2	Advisory services (e.g., capacity building and training, policy advice, technical assistance)
3	Financial resources (e.g., budget support, investments, grants, trust funds)
4	Data and research (e.g., statistics, reports, research on global development issues)
5	Other (please specify): _____

[ASK GOVT Q1=1-4, COLLAB ONLY FOR Q1 5-10, Q3=1]

D2. To what extent do you agree with the following statements about the WBG's **financial support** to CAR?

(If you have NO exposure to, or experience with the WBG's financing, please respond "Don't know")

		Strongly disagree										Strongly agree	Don't know
1	The WBG's financial instruments (e.g., budget support, investments, grants, trust funds) meet the needs of CAR	1	2	3	4	5	6	7	8	9	10		☐
2	The terms of the WBG's financing are competitive compared to other available options (e.g., other development banks, private financial institutions/ investment banks)	1	2	3	4	5	6	7	8	9	10		☐
3	The standards and requirements for the WBG's financing are reasonable	1	2	3	4	5	6	7	8	9	10		☐
4	The WBG provides financial support in a timely manner	1	2	3	4	5	6	7	8	9	10		☐

The following questions ask about the WBG's **knowledge work, including data, research, training, policy notes, and advisory services**, in CAR.

[ASK ALL] D3. How significant a **contribution** do you believe the WBG's knowledge work makes to development results in CAR?

1	2	3	4	5	6	7	8	9	10	☐
Not significant at all									Very significant	Don't know

[ASK ALL] D4. In the past 3 years, what WBG knowledge work **have you used?**

(Select all that apply)

1	Data resources	5	Online collaboration platforms
2	Research and analytical reports	6	Workshops or training courses (in-person or online)
3	Policy notes	7	Other (please specify) _____
4	Advisory services	8	I have not used WBG knowledge work [UNIQUE]

[ASK IF, D4=1-7] D5. How would you rate the **quality** of the WBG's knowledge work *(including data, research, training, policy notes, and advisory services)* in CAR?

1	2	3	4	5	6	7	8	9	10	☐
Very low quality					Very high quality					Don't know

[ASK IF D4=1-7] D6. In your opinion, has the WBG influenced a new or existing **government policy/action** in CAR?

1	Yes
2	No

[ASK IF D4=1-7] D7. In your opinion, has the WBG influenced strategies or actions of **private sector** actors in CAR?

1	Yes
2	No

[ASK IF D6=1 OR D7=1] D8. **What** policy, strategy, or action by the government and/or private sector did the WBG influence, and **in what way?** *(Please be specific)*

[ASK IF D6=1] D9. To what extent has the WBG influenced the government's **policies or strategies on employment and job creation** in CAR?

1	2	3	4	5	6	7	8	9	10	☐
Not influential at all					Very influential					Don't know

SECTION E: LOOKING FORWARD [ASK ALL]

E1. Please answer the following questions: **(Choose no more than FIVE for each column)**

		A. Which 5 areas should the WBG prioritize in its work in CAR and play a leading role among international partners?	B. Which 5 areas would benefit most from other donors in CAR?
1	Gender equity	☐	☐
2	Water / sanitation	☐	☐
3	Health	☐	☐
4	Transport infrastructure	☐	☐
5	Energy	☐	☐
6	Public sector governance	☐	☐
7	Agriculture / food security	☐	☐
8	Education	☐	☐
9	Climate change	☐	☐
10	Digital infrastructure development	☐	☐
11	Private sector development	☐	☐
12	Environment / natural resource management	☐	☐
13	Social protection	☐	☐
14	Jobs	☐	☐
15	Debt management	☐	☐

E2. What is the **most important thing** the WBG could do **to increase its effectiveness** in CAR?
(Please be specific)

SECTION F: WBG COMMUNICATIONS

[ASK ALL] F1. How would you prefer to obtain information from the WBG? *(Select up to 3)*

1	WBG e-Newsletters	6	WBG websites (including blogs)
2	Direct contact with WBG staff (e.g., in person, virtually, phone, email)	7	WBG podcasts
3	WBG social media channels (e.g., Facebook, LinkedIn, Instagram, Twitter/X)	8	WBG publications
4	WBG direct messaging (e.g., WhatsApp)	9	Other (please specify): _____
5	WBG event / conference / workshop (in person or online)		

[ASK ALL] F2. Do you recall **seeing or hearing anything about the WBG recently?**

1	Yes
2	No

[ASK IF F2=1] F3. **Where do you recall** seeing or hearing this information? *(Select all that apply)*

1	Media (television, radio, newspapers)	6	Podcast
2	Event / conference / workshop (in person or online)	7	Direct messaging (e.g., WhatsApp)
3	WBG websites (including blogs)	8	e-Newsletter
4	Social media	9	WBG publications
5	Direct contact with WBG staff	10	Other (please specify): _____

[ASK IF F2=1] F4. **What do you recall** seeing or hearing about the WBG? *(Select all that apply)*

1	WBG economic forecasts	7	Agribusiness and food security
2	WBG reforms to become a better Bank	8	Women empowerment
3	WBG mission to end poverty on a livable planet	9	Health
4	Climate / environment	10	Energy
5	Job creation / employment	11	Other (please specify): _____
6	Education / skills development		

[ASK ALL] F5. What information would be most helpful to you in **understanding the WBG's role** in CAR? *(Select up to 3)*

1	Outcomes / results of WBG-supported projects or initiatives	5	Information on how to work / partner with WBG
2	Impact assessments and evaluations of WBG-supported projects	6	Regular updates on WBG activities
3	WBG sector-specific strategies	7	WBG research and knowledge
4	Overview of WBG financial products and services	8	Other (please specify): _____

SECTION G: COUNTRY CONTEXT [ASK ALL]

The next three questions ask about challenges to development in CAR.

G1. When economic and/or social reform efforts fail or are slow to take place in CAR, which of the following would you attribute this to? <i>(Select up to 3)</i>			
1	Inadequate government accountability	6	Inadequate private sector participation
2	Inadequate donor coordination	7	Reforms are not well thought out in light of country challenges
3	Inadequate capacity in the government	8	Inadequate citizen/civil society participation
4	Political pressures and obstacles	9	Pressure from outside interest groups (e.g., private sector, unions)
5	Corruption	10	Other (please specify): _____

G2. What are the biggest challenges facing private sector development in CAR? <i>(Select up to 3)</i>			
1	Access to finance	5	Political instability
2	Regulatory environment	6	Corruption
3	Infrastructure gaps (e.g., energy, transport)	7	Market size / demand
4	Availability of skilled workforce	8	Other (please specify): _____

G3. Which sectors hold the greatest promise to drive job creation in CAR? <i>(Please be specific)</i>	

SECTION H: ADDITIONAL INFORMATION [ASK ALL]

H1. What is your gender ?	
1	Female
2	Male
3	Other
4	Prefer not to specify

H2. What is your age ?	
1	25 or younger
2	26-35
3	36-45
4	46-55
5	56 and above
6	Prefer not to specify

H3. Within your organization , would you describe yourself as...	
1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level
5	Prefer not to specify

H4. Which best represents your geographic location ?	
1	Plateaux
2	Equateur
3	Yade
4	Kagas
5	Fertit
6	Haut Oubangui
7	Bas-Oubangui

Thank you for completing this survey!