



Country Opinion Surveys

FY 2026 **Vanuatu**

Country Opinion Survey Report

Acknowledgements

Vanuatu Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the CER Analytics team, led by José De Buerba (Senior External Affairs Officer) and Svetlana Markova (Senior External Affairs Officer). Yulia Danilina, Jessica Cameron, Qi Xue, Sofya Gubaydullina, and Irina Popova oversaw the design, reporting, and analysis of the survey results. Noreen Wambui provided data support.

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Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Vanuatu perceive the WBG. The survey explored the following questions:

- 1. Overall Views of the WBG:** How familiar are stakeholders with the WBG? How much trust do stakeholders have in the WBG? What are their opinions on the WBG's effectiveness and relevance to development in Vanuatu?
- 2. The WBG's Work on Development Priorities:** What areas of development are perceived to be the most important? Has the WBG helped achieve the goals of its projects in these areas? How effective have WBG-supported projects or initiatives been in creating sustainable, long-term jobs in Vanuatu? How have these projects affected people in Vanuatu, and how could the WBG improve its effectiveness?
- 3. WBG Instruments:** What do key stakeholders value most about the WBG's work in Vanuatu? What are their views on the WBG's financial instruments and knowledge products? Has the WBG's advice influenced any new or existing policies in government or the private sector—particularly government policies related to employment and job creation?
- 4. The WBG's Engagement and Collaboration:** How effective is the WBG in collaborating with different stakeholder groups in Vanuatu? How effective has the WBG been in partnering with the government and the private sector to improve the business environment and support business development in Vanuatu?
- 5. Communications:** What communication channels do stakeholders prefer for receiving information from the WBG, and do these preferences vary across stakeholder groups? To what extent do stakeholders recall WBG messaging? Which key topics communicated by the WBG are most recalled by stakeholders? What types of information are stakeholders seeking from the WBG?



Methodology Overview

Fielded in April – June 2026

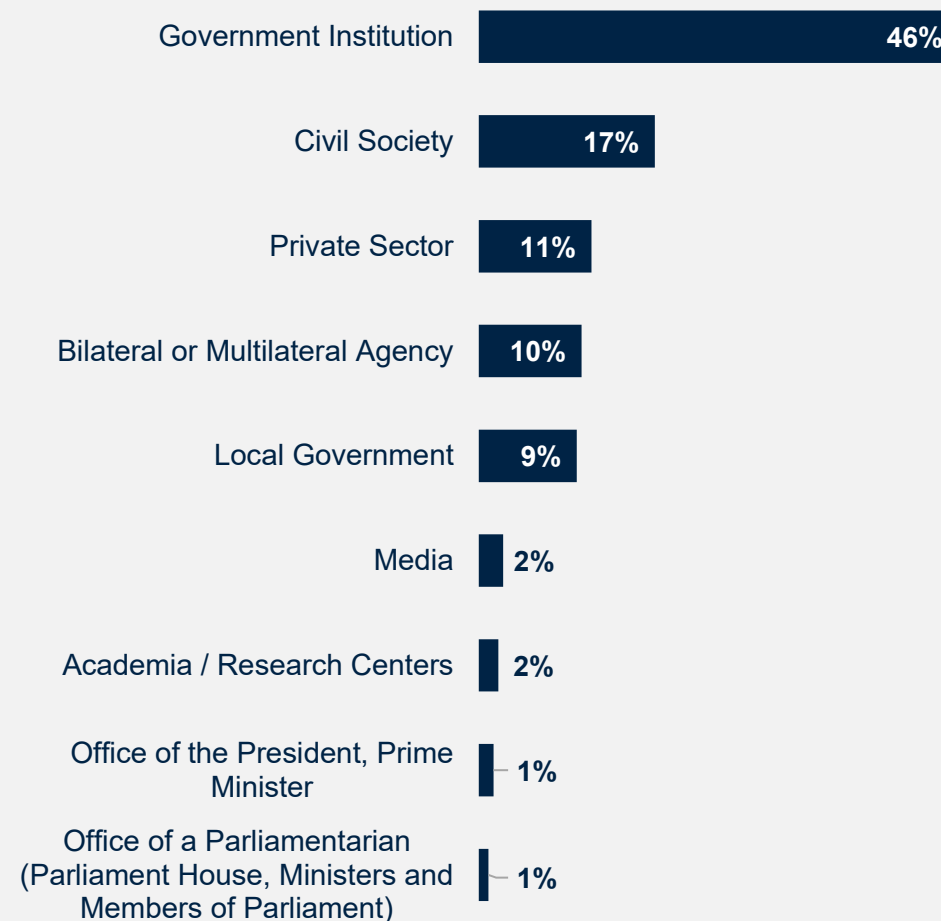
- 585 potential participants were asked to complete the survey
- Respondents received and completed the questionnaire online
- A list of names was provided by the WBG country team
- Data collection managed on the ground by an independent firm

213 participants (36% response rate)

- 71% from Shefa Province
- 46% have collaborated with the WBG within the past 3 years

Click [here](#) for details of the Respondent Sample and Methodology.

Stakeholders in FY26 COS Sample

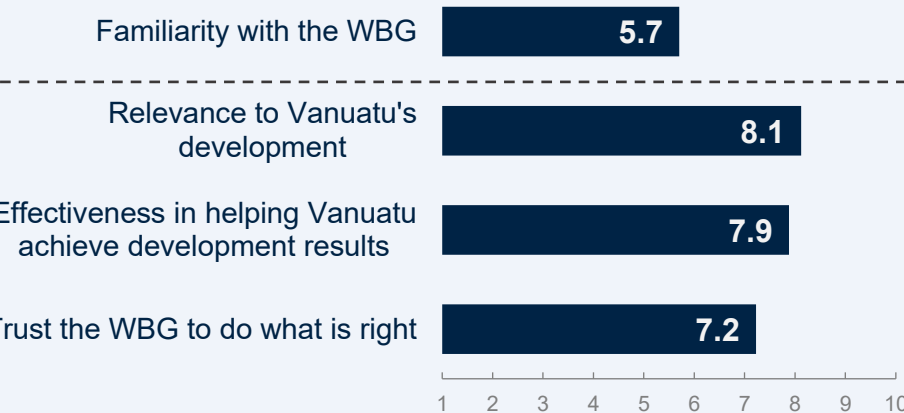


Executive Summary

1. Overall Views of the WBG:

Vanuatu's first Country Survey establishes a baseline for future assessments. Familiarity with the WBG is moderate and driven largely by direct engagement – those who collaborate with the WBG are far more familiar with its work than those who do not, and government and private sector respondents report notably higher familiarity than civil society. Despite this, the WBG stands out as one of Vanuatu's most relevant and trusted development partners, rated the most relevant multilateral institution to the country's development and the most effective at helping Vanuatu achieve results – above the ADB, UN, and IMF.

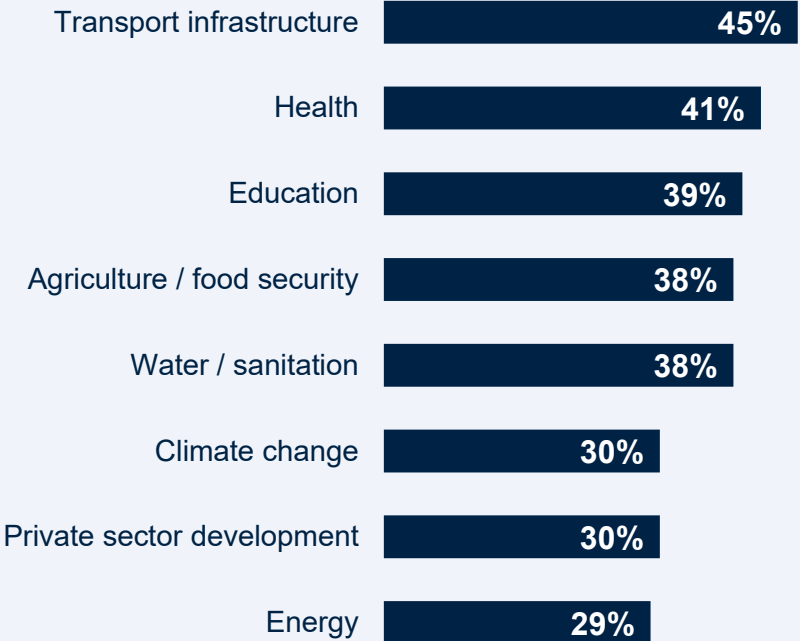
Stakeholder ratings on KPIs in Vanuatu are slightly higher than average ratings in the East Asia and Pacific region. Trust, while solid, trails regional and IDA benchmarks, pointing to an opportunity to convert strong perceptions of relevance into deeper trust. Government respondents (both national and local) consistently rate the WBG most favorably; civil society is more critical.



2. The WBG's Work on Development Priorities:

Transport infrastructure, health, education, agriculture/food security, and water/sanitation are considered the top priorities for WBG support, reflecting the need for reliable connectivity and basic services across Vanuatu's dispersed islands.

In open-ended comments, respondents pointed to tourism, agribusiness, and fisheries/the blue economy as the sectors with the greatest job-creation potential, alongside climate-resilient infrastructure and digital services. Stakeholders emphasized pairing sector investment with skills development and access to finance so job opportunities reach communities beyond Port Vila.



Executive Summary (continued)

3. WBG’s Operational Effectiveness:

The WBG is most valued as a long-term partner and is seen as reasonably responsive to Vanuatu’s needs, though views are more moderate on the speed of project approval and ease of working with the institution.

Most WBG clients rate the Bank as helpful in achieving project goals, with strongest recognition around infrastructure and connectivity, land and settlement access, and disaster recovery and social protection (including post-earthquake recovery and adaptive social protection systems).

Stakeholders want the WBG to build local capacity by relying less on external consultants and embedding sustained technical expertise in ministries and provinces, streamline and speed up project and disaster-financing processes, and deepen engagement with communities beyond Port Vila.

Awareness of the WBG’s move toward Joint Country Representation remains low (only 22% of respondents reported such awareness), though those familiar with it expect integrated public-private solutions and faster operations.

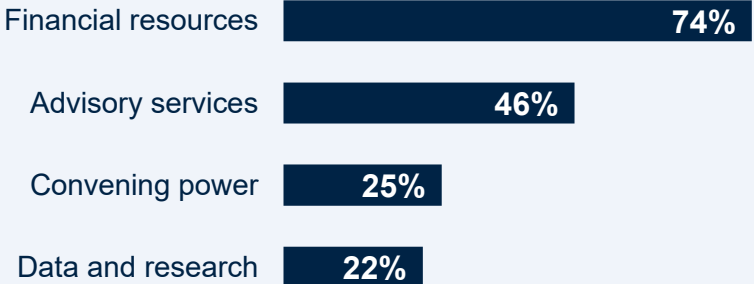
Political pressures and limited government capacity are seen as the main barriers to reform, while access to finance, workforce skills, and infrastructure gaps are viewed as the top constraints on private sector growth.

4. WBG Instruments:

Financial resources are seen as the WBG’s greatest value to Vanuatu, followed by advisory services. Government respondents and those who collaborate with the WBG closely on projects view financial support positively – as meeting Vanuatu’s needs, competitive, and delivered in a timely, reasonable manner.

Most respondents (68%) reported that they had used WBG knowledge work, primarily research, analytical reports, and data resources, and rate its quality and contribution to development results highly. The WBG’s policy advice is seen as positively influencing both government policy and, in turn, private sector strategies – with the Adaptive Social Protection Policy, climate-resilient road standards, and land subdivision reforms cited as concrete examples.

Stakeholders called for expanded, more flexible access to finance for SMEs and local businesses, particularly Vanuatu-owned enterprises, women and youth entrepreneurs, rural communities, and outer islands.

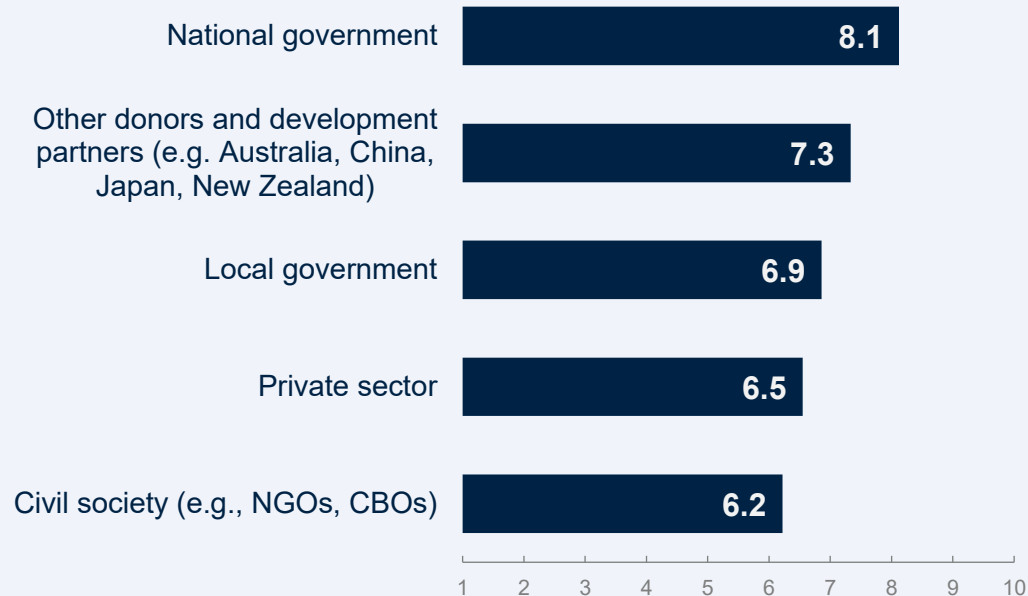


Executive Summary (continued)

5. The WBG's Engagement and Collaboration:

The WBG's collaboration with the national government is considered the most effective partnership, followed by collaboration with other donors and development partners. Ratings are more moderate for the WBG's partnerships with local governments, the private sector, and civil society.

Stakeholders most want to see the WBG deepen ties with local authorities, the private sector, and civil society organizations. A recurring theme: engagement should move beyond central ministries – involving provincial governments, area councils, women's groups, and the private sector from the design stage rather than after the fact – and extend beyond Port Vila to outer-island communities.



6. Communications:

Direct contact with WBG staff and WBG events (in-person and online) are indicated as the most preferred communication channels overall, though preferences vary – local government leans toward social media, bilateral/multilateral agencies toward websites and publications.

About half of respondents recall recent WBG communications, most often through direct staff contact, with climate/environment and education content most recalled.

Looking ahead, stakeholders most want to see information on the outcomes and results of WBG-supported projects, with local governments and civil society particularly interested in guidance on how to partner with the WBG.



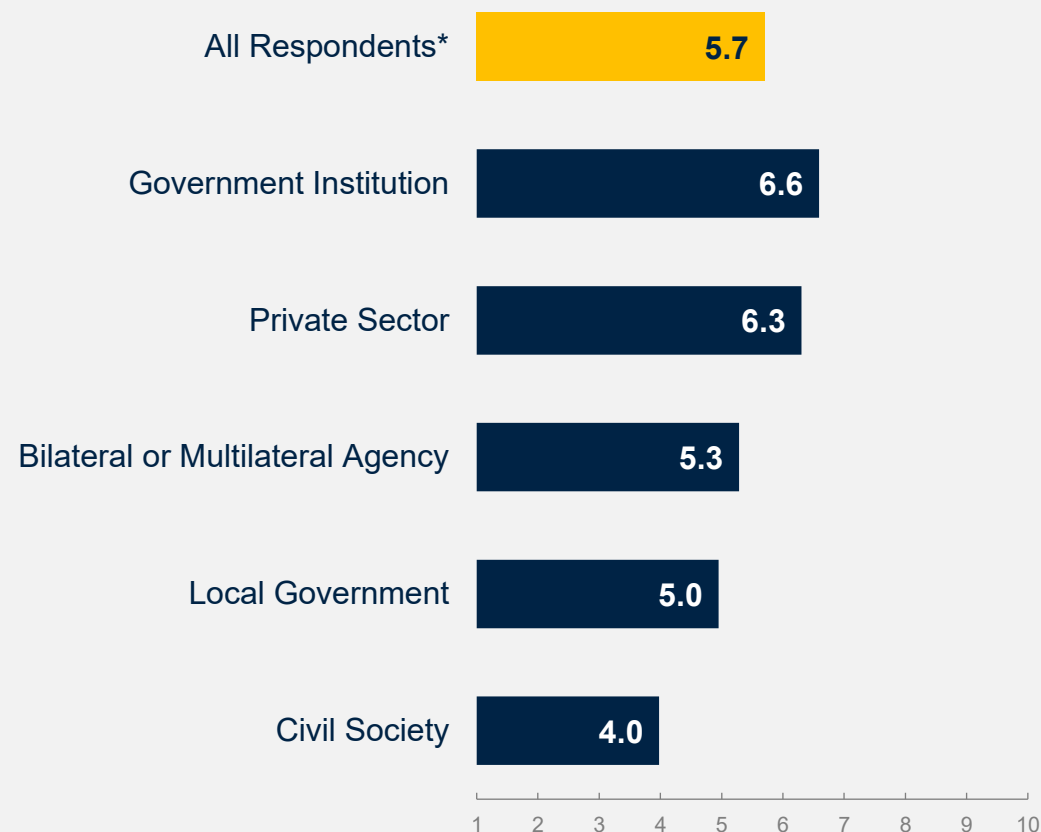
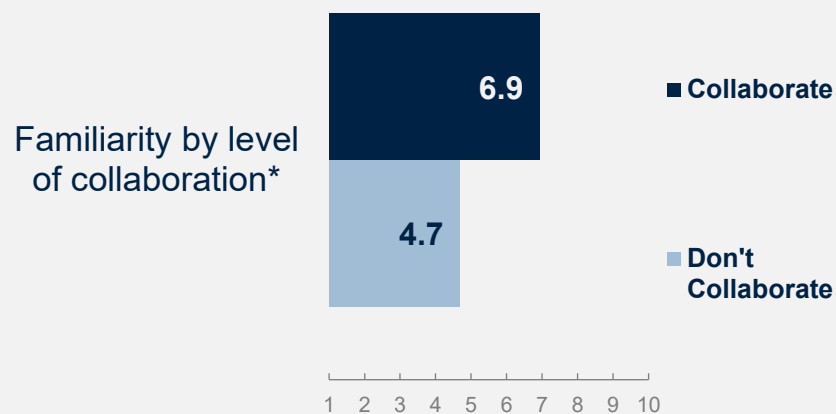
Overall Views of the World Bank Group



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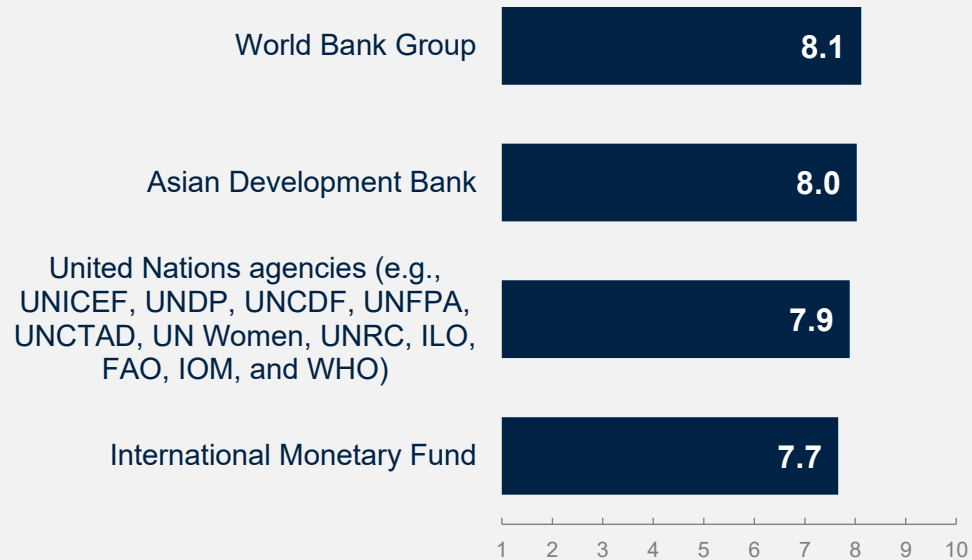
Stakeholders Who Collaborate with the WBG are Significantly More Familiar with its Work

Q: *How familiar are you with the World Bank Group's work in Vanuatu?*
1=Not familiar at all; 10=Very familiar (Mean is reported)

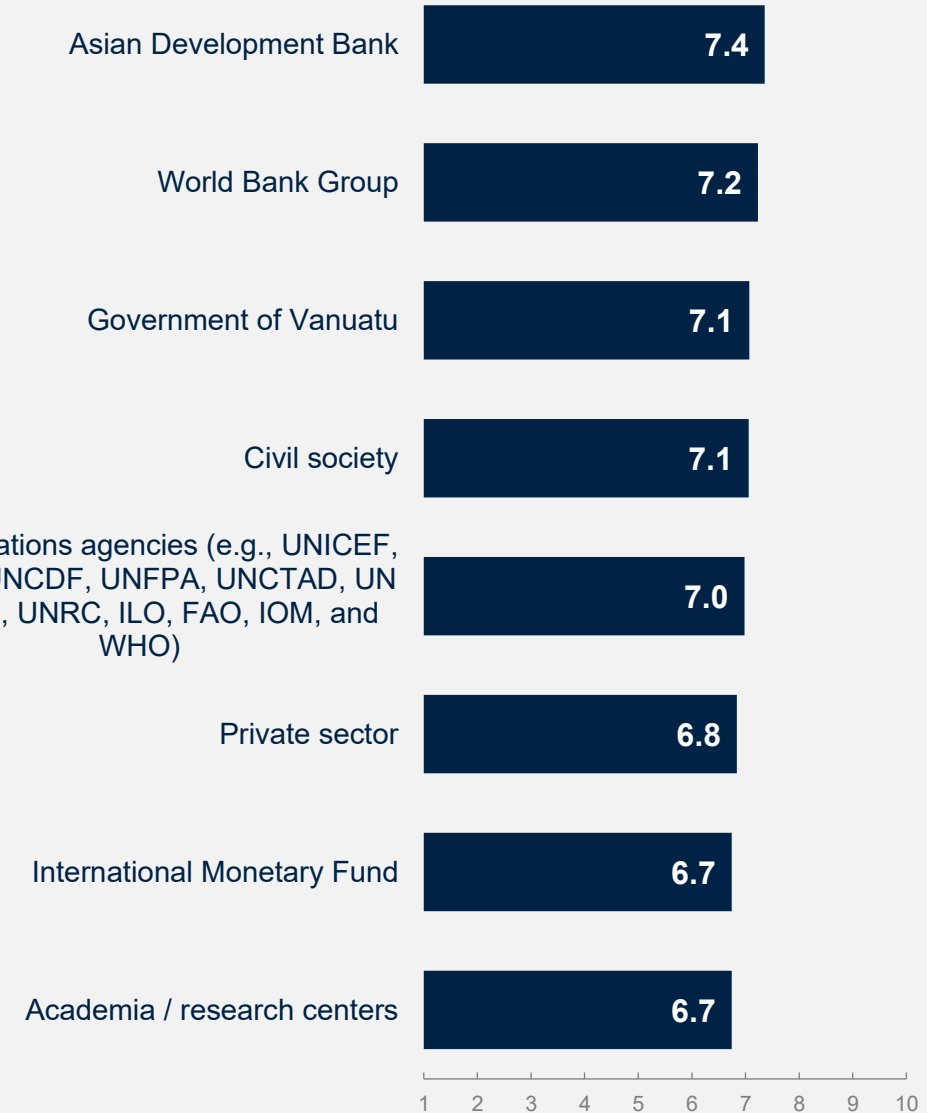


The WBG is Among the Most Relevant and Highly Trusted Institutions

Q: How **relevant** is each of the following organizations to Vanuatu's development? 1=Not at all; 10=Very much (Mean is reported)

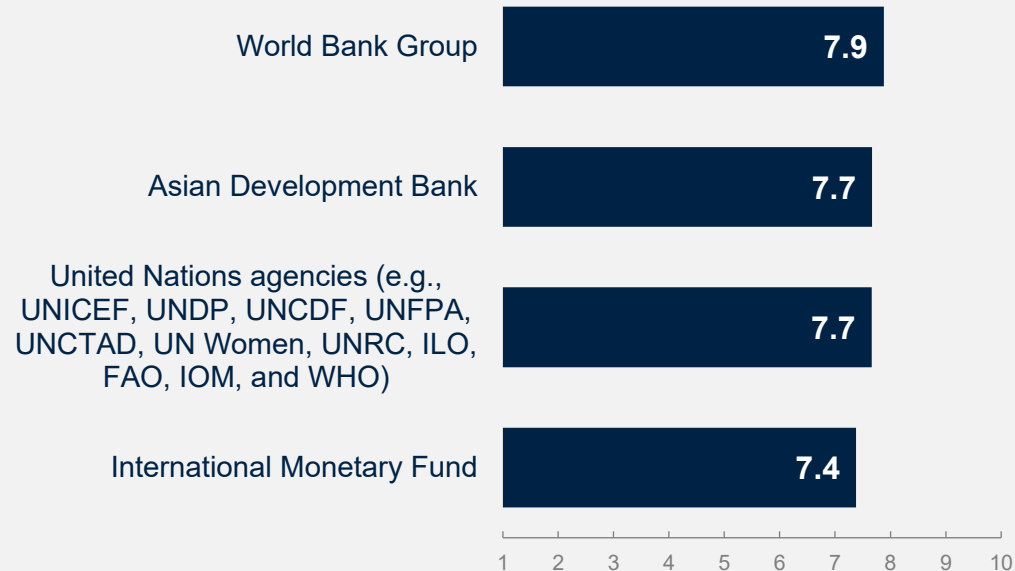


Q: How much do you **trust** each of the following institutions to do what is right for Vanuatu? 1=Not at all; 10=Very much (Mean is reported)

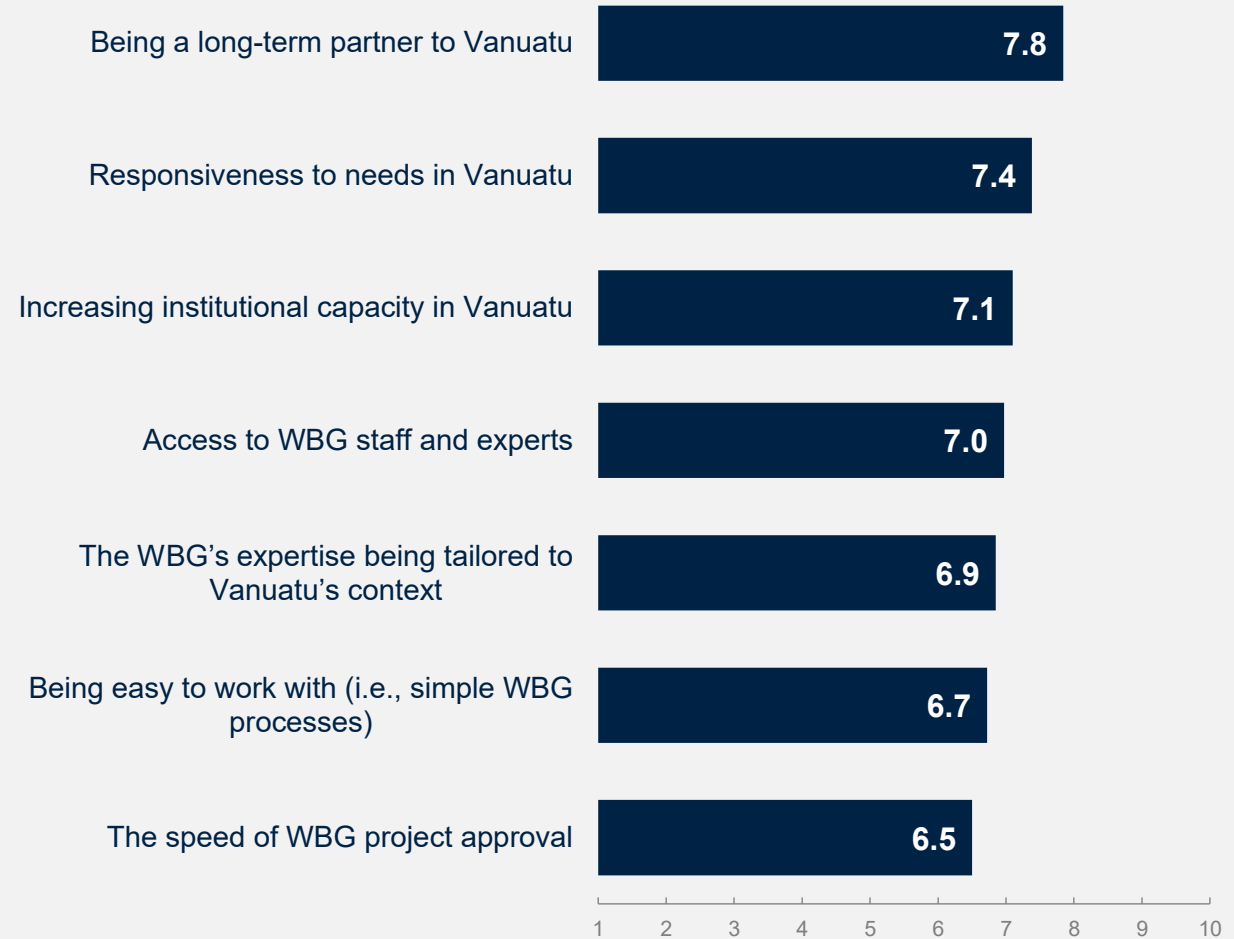


WBG Effectiveness and Stakeholder Perceptions on Key Aspects of the WBG's Work

Q: How *effective* is each of the following organizations in helping Vanuatu *achieve development results*?
1=Not at all; 10=Very much (mean is reported)



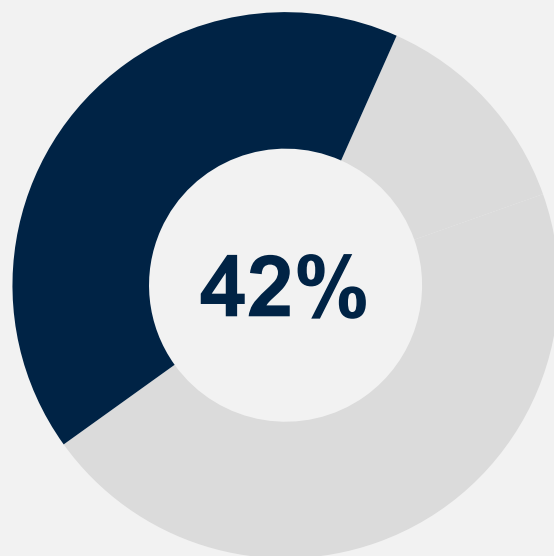
Q: How effective is the WBG in terms of the following? 1=Not effective at all; 10=Very effective (Mean is reported)



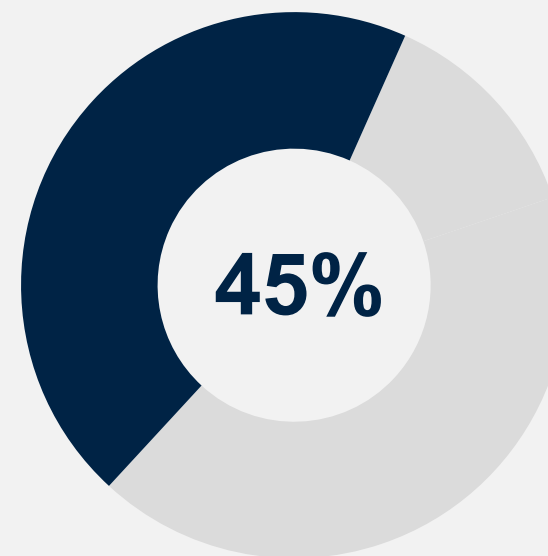
WBG's Effectiveness in Helping Create Better Jobs

Q: *Creating more and better jobs in client countries is a top priority for the WBG. **How effective** is the WBG at...*
1=Not effective at all; 10=Very effective

Creating the **conditions for more and better jobs** in Vanuatu (% rating – 8-10 on a 10-point scale)

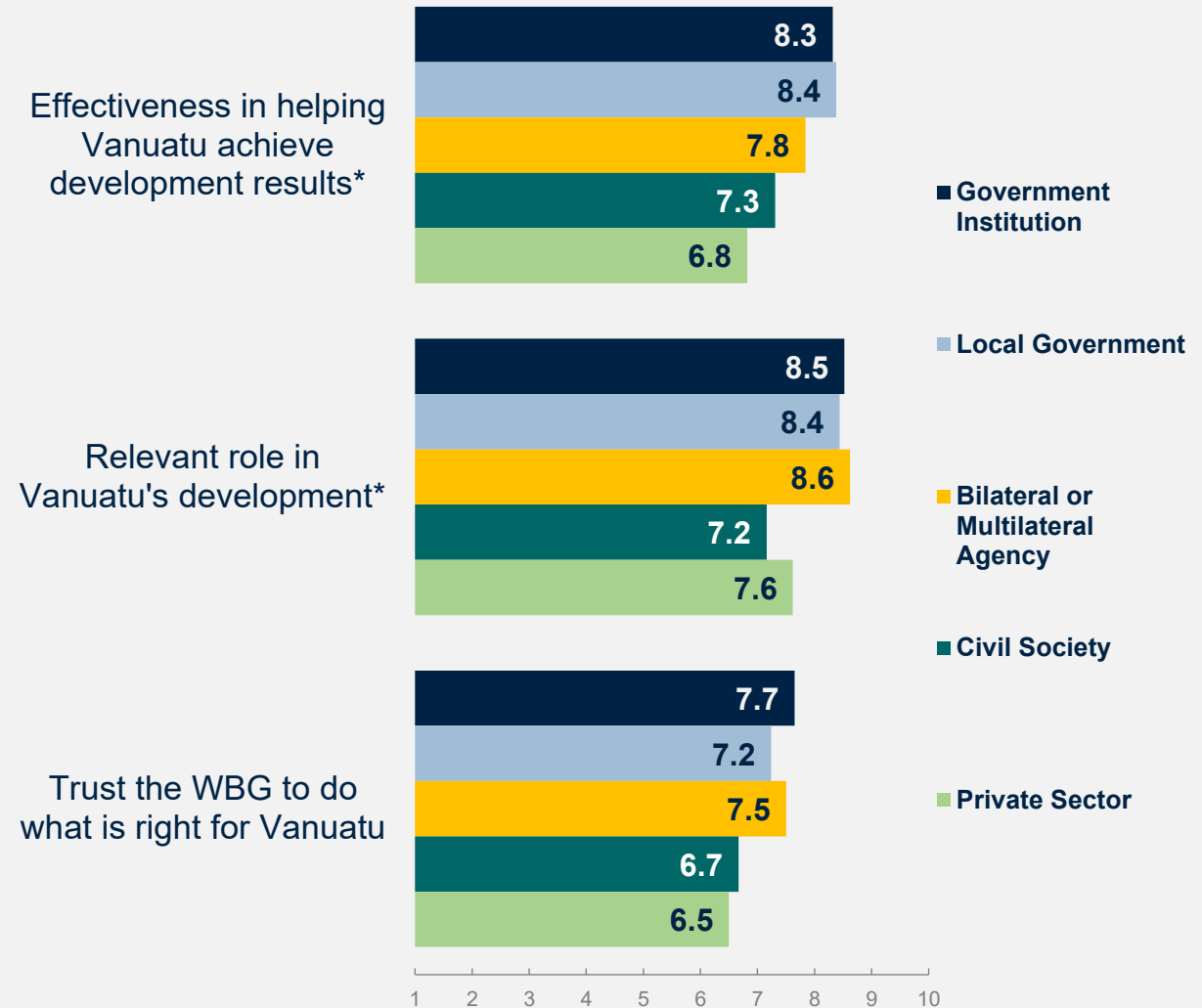


Aligning its support for job creation to the national priorities in Vanuatu (% rating – 8-10 on a 10-point scale)



Stakeholder Views on KPIs Vary, with Government Respondents Giving the Highest Ratings

Comparisons of ratings for trust, relevance, and effectiveness between stakeholder groups show that respondents from **government institutions** and **local government** gave the highest ratings for these key indicators, while respondents from **civil society** tend to give lower ratings.

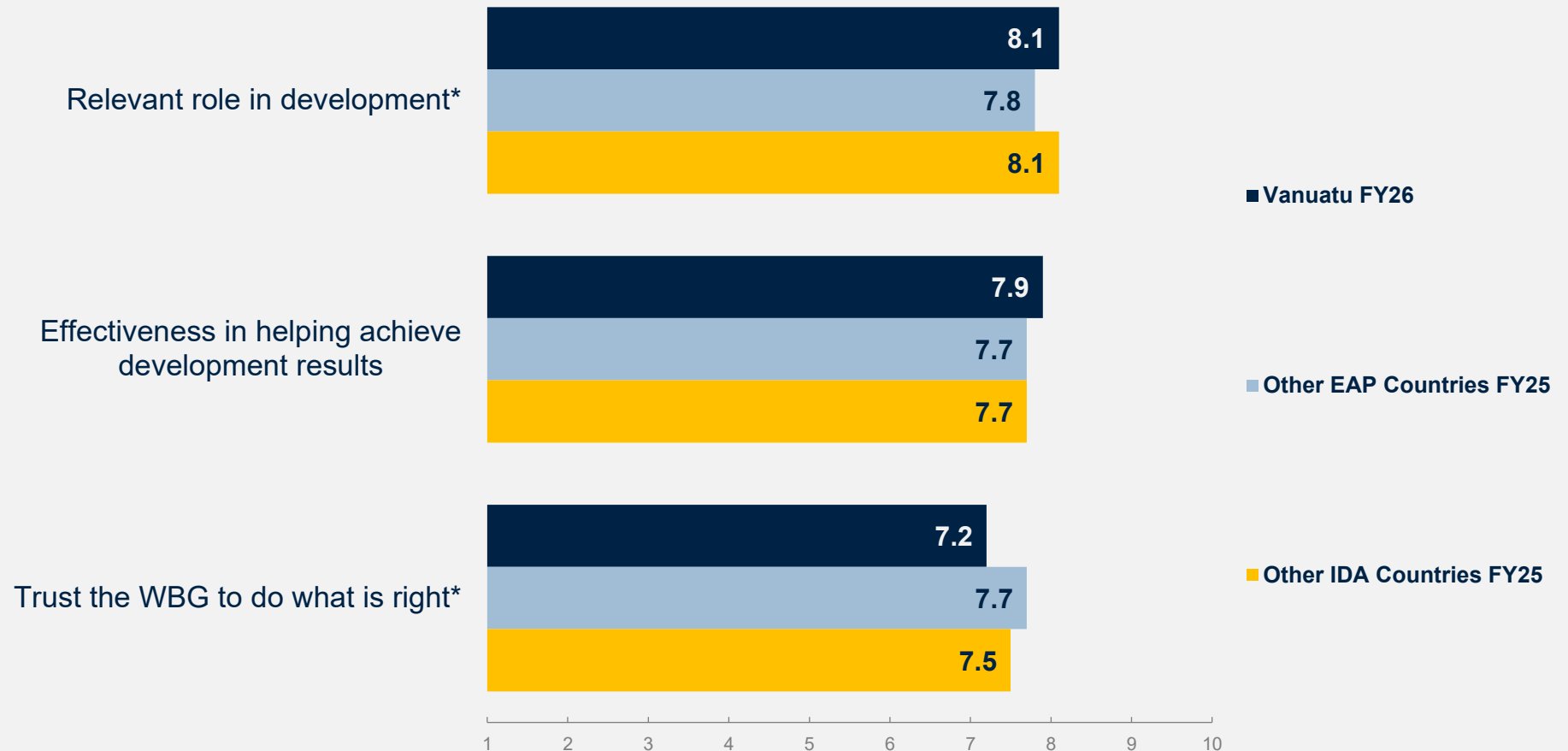


For question wording and scales, please see previous slides.

*Denotes significant differences between stakeholder groups.



KPI Ratings in Vanuatu are on Par with the East Asia and Pacific Regional Trends and Global IDA Ratings



FY25 East Asia and Pacific Region countries included: China, Indonesia, Kiribati, Philippines, Samoa, Thailand, Timor-Leste, Tonga

FY25 IDA countries included: Bangladesh, Cote d'Ivoire, Democratic Republic of Congo, Ethiopia, Kiribati, Kosovo, Liberia, Madagascar, Malawi, Rwanda, Samoa, Sierra Leone, Tajikistan, Tonga



The WBG's Work on Development Priorities



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Development Areas for WBG Focus

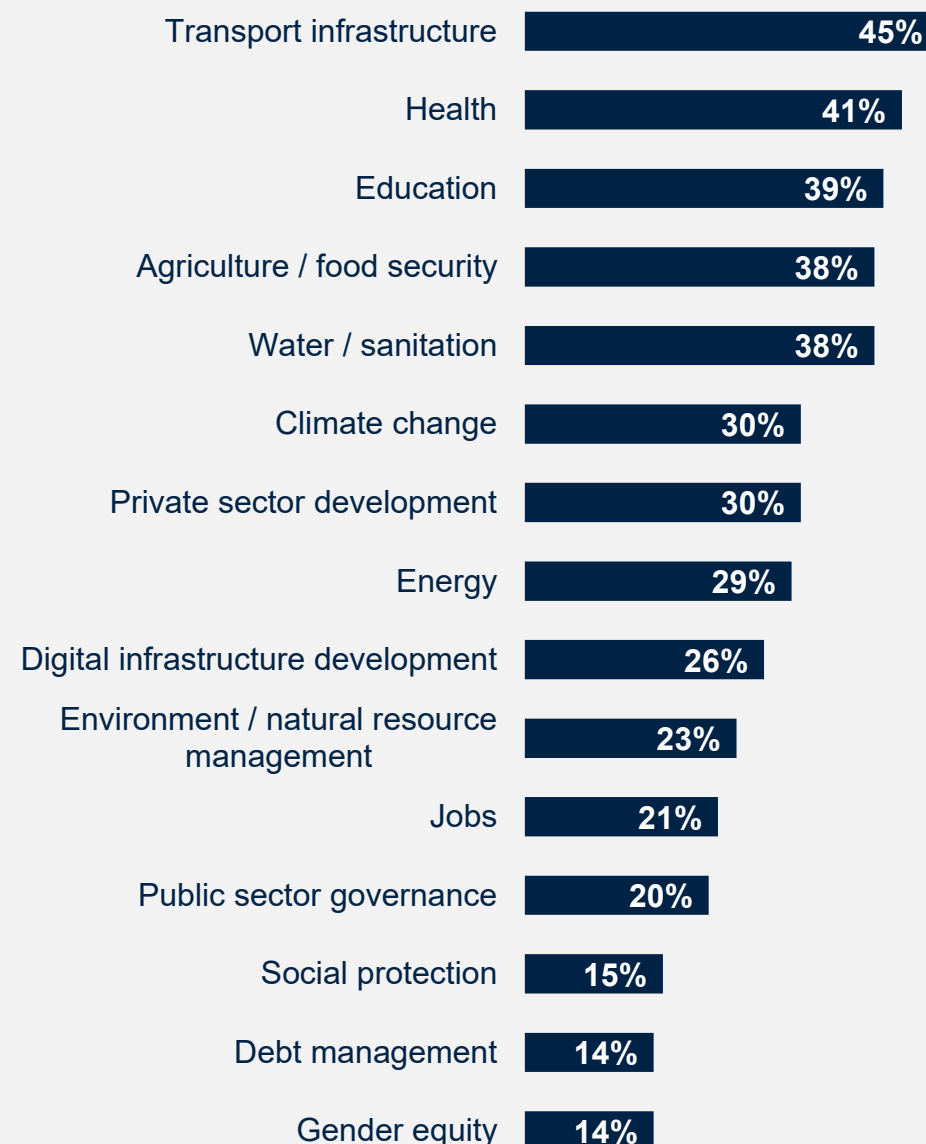
Transport infrastructure, health, education, agriculture and food security, and water and sanitation emerged as the highest-priority areas for WBG engagement in Vanuatu.

Infrastructure was the most frequently identified priority, reflecting the importance of reliable transport links across Vanuatu's dispersed islands. Health, education, agriculture and food security, and water and sanitation were likewise viewed as foundations for a more productive workforce, stronger livelihoods, and inclusive development in rural and outer-island communities.

In open-ended comments, **respondents most often identified tourism and hospitality, agriculture and agribusiness, and fisheries and the blue economy as the sectors with greatest promise for job creation.** Construction and climate-resilient infrastructure, renewable energy, private-sector and SME development, and digital services were also seen as potential sources of employment.

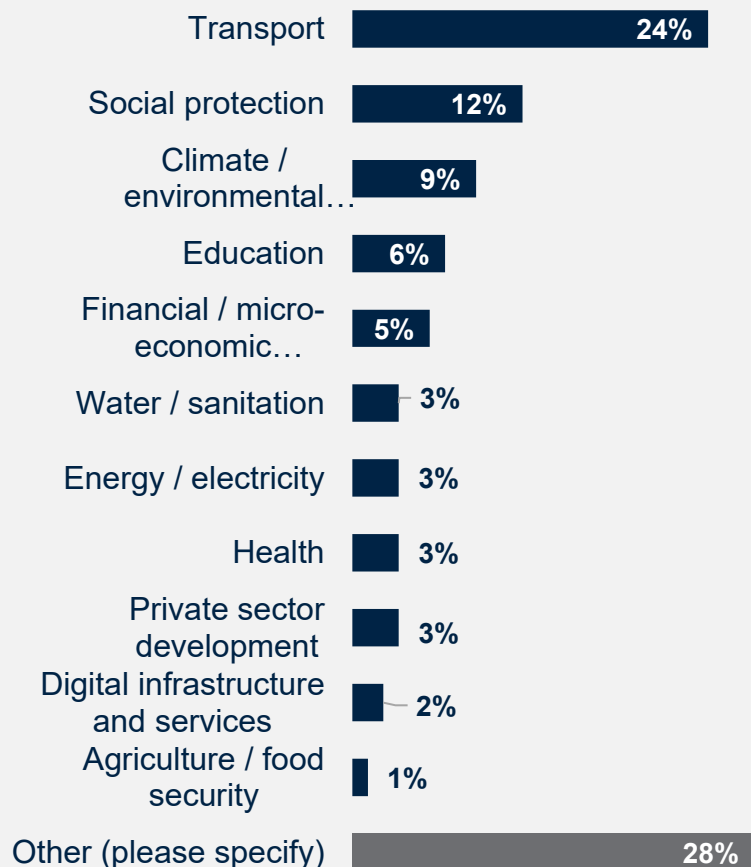
Respondents emphasized the need to **pair sector investments with skills development, access to finance** for local enterprises, market access, and climate-resilient infrastructure so that job opportunities reach communities beyond Port Vila.

Q: Which areas should the WBG prioritize to have the most impact on development results in Vanuatu? Select up to 5 (%)

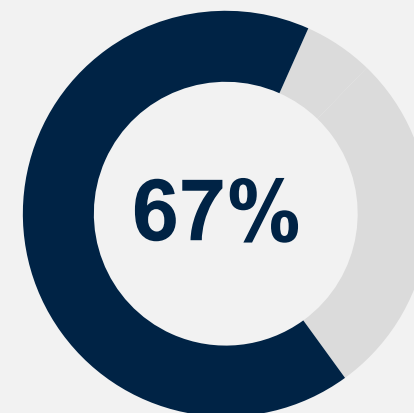


Two-Thirds of WBG Clients in Vanuatu Rate WBG as Helpful in Achieving Project Goals

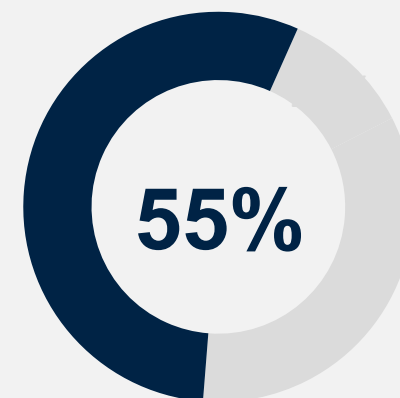
Q: Please select the development area that was the primary focus of this WBG-supported project or initiative. Select ONE only (%)



Q: How helpful was the WBG in achieving the goals of this one project or initiative?
1=Not helpful at all; 10=Very helpful (% rating – 8-10 on a 10-point scale)



Q: How effective has this WBG-supported project or initiative been at creating sustainable, long-term jobs in Vanuatu?
1=Not effective at all; 10=Very effective (% rating – 8-10 on a 10-point scale)



Perceptions of Impact of WBG-Supported Projects in Vanuatu

Q: *In what way did the WBG-supported project in these areas impact the people of Vanuatu?*

Infrastructure and Connectivity

“Building strong roads and bridges and connecting communities in South Santo, Vanuatu. Empowering women in the local communities and providing employment opportunities in the rural areas.”

(Government Institution Respondent)

Land, Housing, and Settlement Access

“The project will allow proper constructed subdivisions to be made more affordable and accessible to ni-Vanuatu, help upgrade informal settlements for urban dwellers and allow more ni-Vanuatu to access better services from the Ministry of Lands & Natural Resources.”

(Government Institution Respondent)

“Create better living conditions for numerous people and provide an opportunity for individuals to obtain access to their own housing. After the earthquake VARS has supported building the needed conditions for the economy and Government to re-build with confidence.”

(Government Institution Respondent)

Disaster Recovery and Social Protection

“This has included developing the NASPP, supporting an ASP situational analysis, and work on implementation and systems such as the ASP database, G2P payments, and VNPF SOPs for disaster response. Overall, this is helping the Government put in place the systems needed to provide support to vulnerable households during shocks.”

(Civil Society Respondent)

“The budget support also plays an important role in the Government expansionary fiscal policy especially the Relief and Recovery efforts including the stimulus packages that really impact the people of Vanuatu.”

(Government Institution Respondent)

Key Themes from Open-Ended Responses on WBG's Operational Effectiveness

Q: B4: In what way did this WBG-supported project or initiative impact the people of Vanuatu? | E1: What is the most important thing the WBG could do to increase its effectiveness in Vanuatu?

Build Local Capacity and Presence

- **Reduce reliance on external consultants:** Invest more consistently in national counterparts and structured skills transfer so implementation capacity remains after projects close.
- **Embed technical expertise locally:** Provide sustained, in-country technical support within ministries, rather than short-term or project-specific advisory inputs.
- **Extend capacity beyond central agencies:** Strengthen provincial governments, local councils, and community organizations alongside national ministries.

Streamline Delivery and Responsiveness

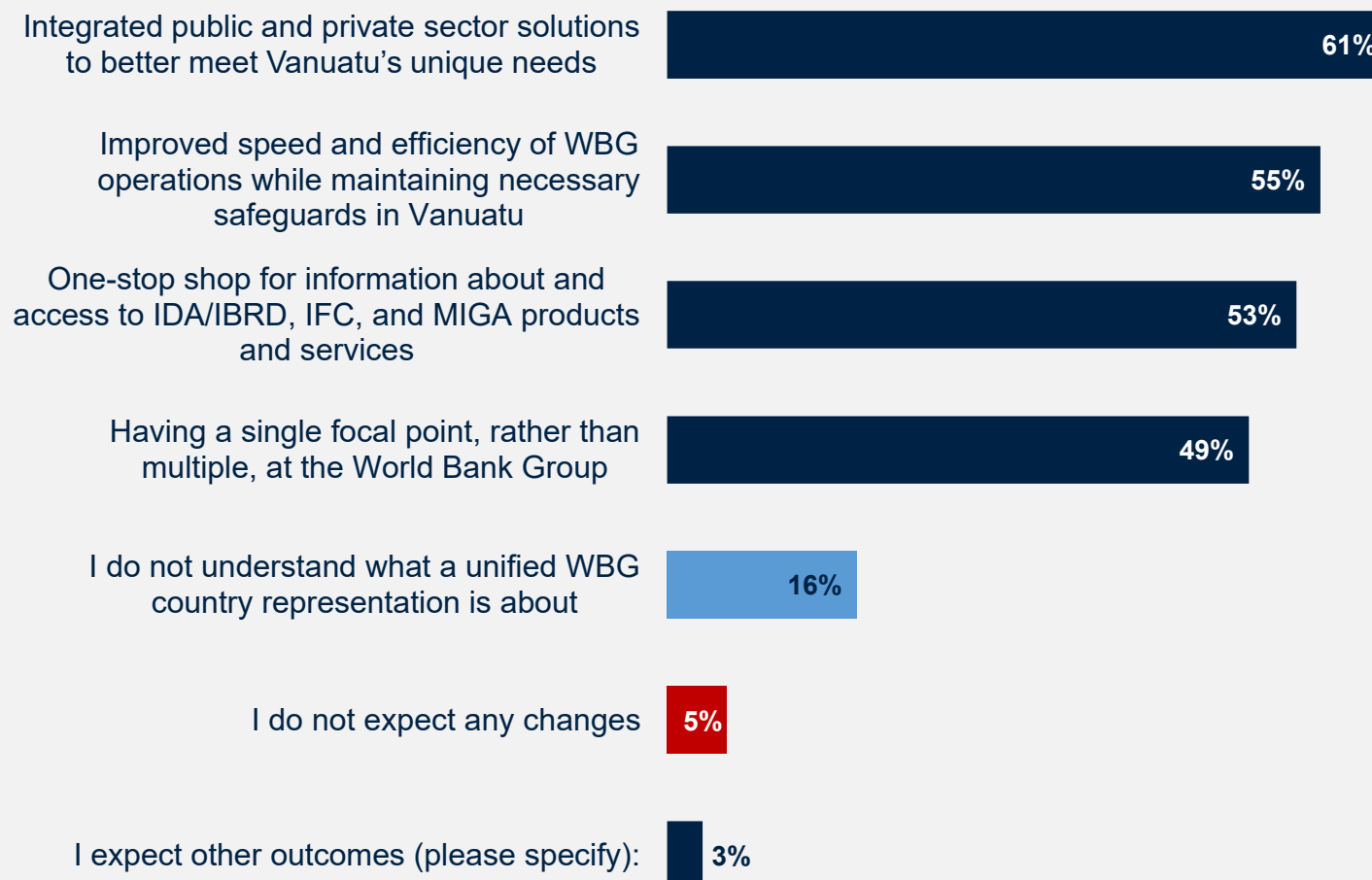
- **Simplify project processes:** Adapt approval, procurement, and reporting requirements to Vanuatu's small-island context and implementation capacity.
- **Speed up disaster financing:** Establish faster and more flexible disbursement mechanisms to support timely response and recovery after shocks.
- **Align with government readiness:** Sequence project preparation and implementation around local priorities and agencies' operational capacity.

Deepen Engagement and Local Reach

- **Co-design with local stakeholders:** Engage civil society, provincial authorities, women's groups, area councils, and communities from project design through implementation.
- **Improve communication and visibility:** Make WBG-supported activities more accessible and understandable through outreach in Bislama and at community level.
- **Reach rural and outer islands:** Ensure that engagement, investments, and benefits extend beyond Port Vila to underserved communities.

Only 22% of Respondents are Aware of the Joint Country Representation in Vanuatu

Q: *What outcomes do you expect from unified leadership representing the World Bank (IDA), IFC, and MIGA in Vanuatu? (Select all that apply)*



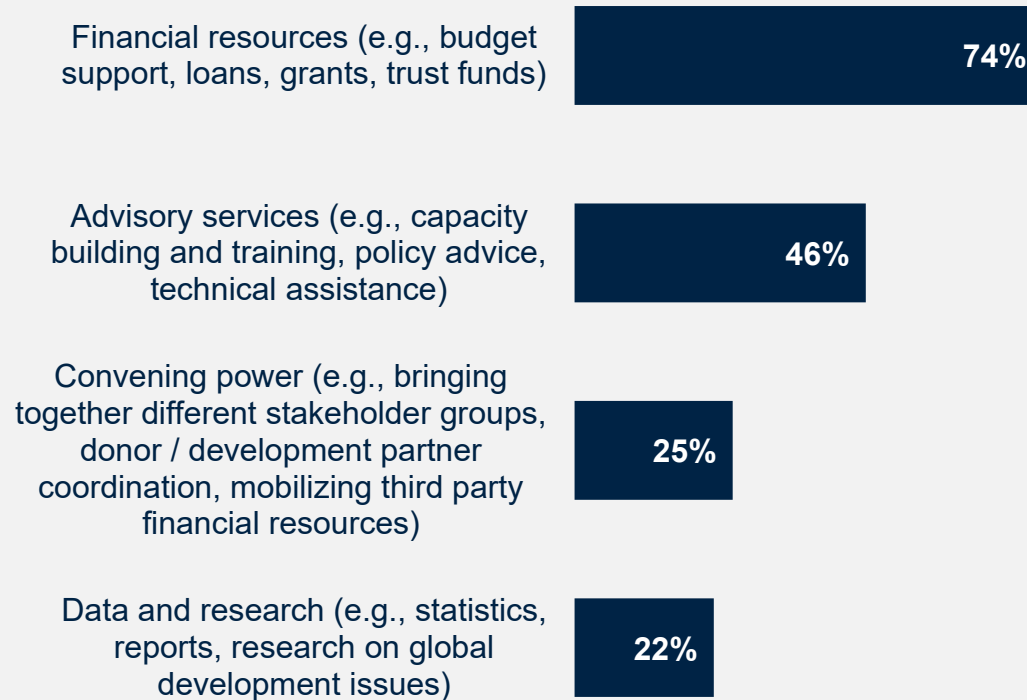
The WBG's Instruments



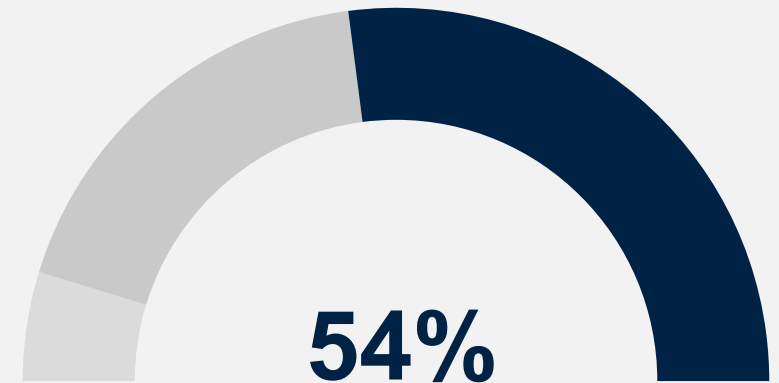
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Financial Resources are Considered the WBG's Greatest Value to Vanuatu

Q: Which WBG instruments do you *VALUE* the most in Vanuatu? Select up to 2 (%)



Q: How significant a **contribution** do you believe the WBG's knowledge work makes to development results in Vanuatu? 1=Not significant at all; 10=Very significant (% rating – 8-10 on a 10-point scale)
(Mean = 7.43)



WBG Financial Support Meets the Needs of Vanuatu and is Seen as Competitive and Timely

Q: *To what extent do you agree with the following statements about the WBG's financial support to Vanuatu? 1=Strongly disagree; 10=Strongly agree (Only asked of respondents in government institutions or those who indicated that they collaborate with the WBG. Mean is reported)*

The WBG's financial instruments (i.e., budget support, loans, grants, trust funds) meet the needs of Vanuatu

8.0

The terms of the WBG's financing are competitive compared to other available options (e.g., other development banks, private financial institutions/ investment banks, etc.)

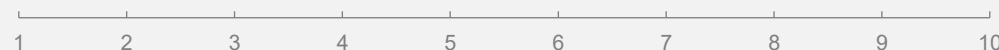
7.5

The WBG provides financial support in a timely manner

7.4

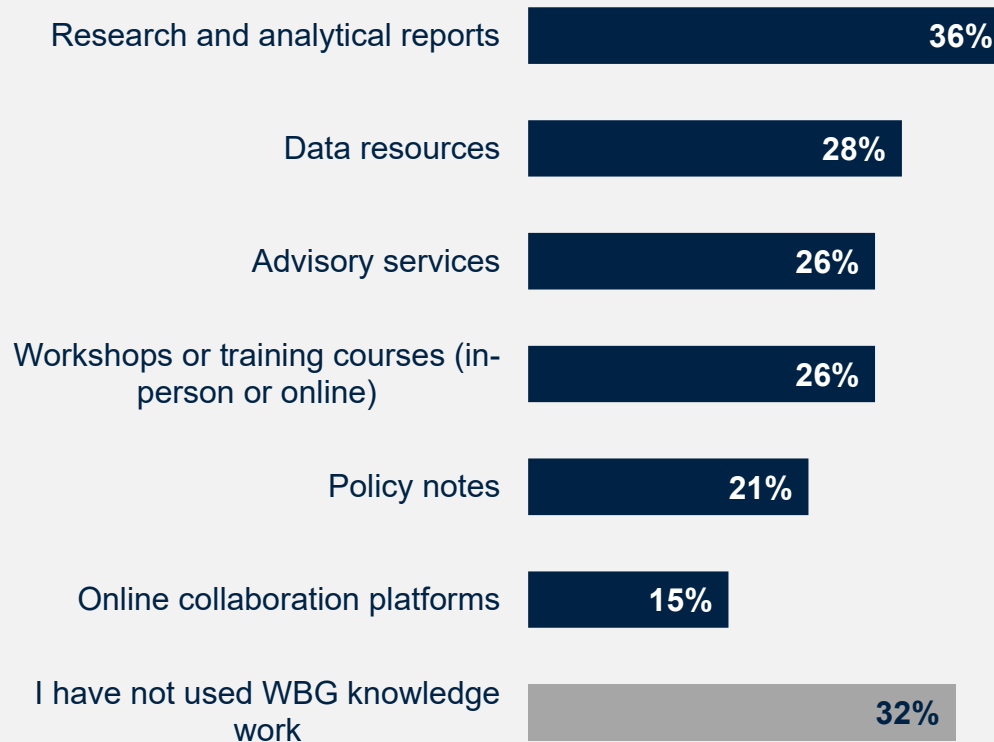
The standards and requirements for the WBG's financing are reasonable

7.3

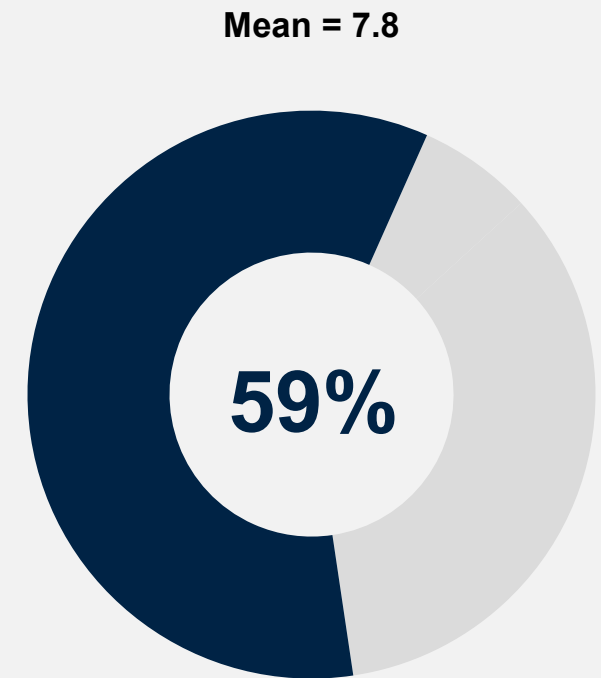


68% of Respondents Used WBG Knowledge Work in the Past Three Years; Those Who Did Report High Quality

Q: In the past 3 years, what WBG knowledge work have you used? Select all that apply (%)



Q: How would you rate the **quality** of the WBG's knowledge work (including data, research, training, policy notes, and advisory services) in Vanuatu? 1=Very low quality; 10=Very high quality (% rating – 8-10 on a 10-point scale)



Comments on Financial Instruments and Knowledge: Summary of Comments

Q: *What is the most important thing the WBG could do to increase its effectiveness in these priority areas in Vanuatu?*

Expand Access to Finance for the Private Sector, SMEs, and Local Businesses

- **Offer accessible financing:** Respondents call for concessional loans, grants, credit lines, and guarantees that local businesses and entrepreneurs can realistically access.
- **Prioritize underserved groups:** Target financing toward Vanuatu-owned enterprises, small producers, women and youth entrepreneurs, rural communities, and outer islands.
- **Use local financial channels:** Work with domestic banks and other local delivery partners to make WBG-supported finance more visible, practical, and widely available.

Improve the Speed, Flexibility, and Reach of Financial Delivery

- **Accelerate fund disbursement:** Respondents identify slow release of funds as a key constraint, particularly where communities need timely support after disasters.
- **Simplify access requirements:** Streamline eligibility, application, procurement, and reporting processes so smaller firms, local institutions, and community organizations can participate.
- **Support rapid disaster response:** Strengthen pre-arranged and flexible financing mechanisms that can be deployed quickly for disaster response, recovery, and resilience.

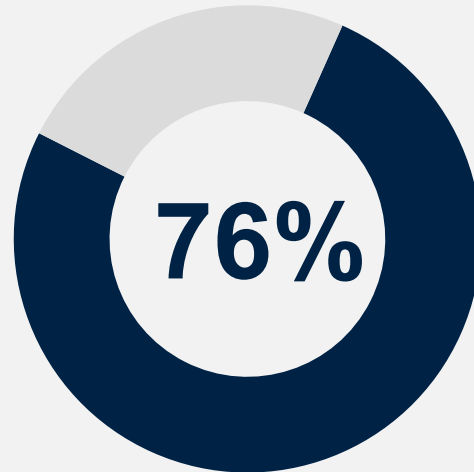
Strengthen Knowledge, Advisory, and Implementation Support

- **Embed practical technical assistance:** Provide sustained, in-country advisory support in ministries and implementing agencies rather than relying on short-term, project-specific inputs.
- **Build local delivery capacity:** Pair financing with skills transfer in planning, procurement, financial management, project delivery, and infrastructure maintenance.
- **Turn evidence into action:** Use research, diagnostics, and policy advice to identify practical investments, tailor approaches to Vanuatu's context, and support follow-through during implementation.



Influence of WBG Knowledge on Policy, Including Employment Policy

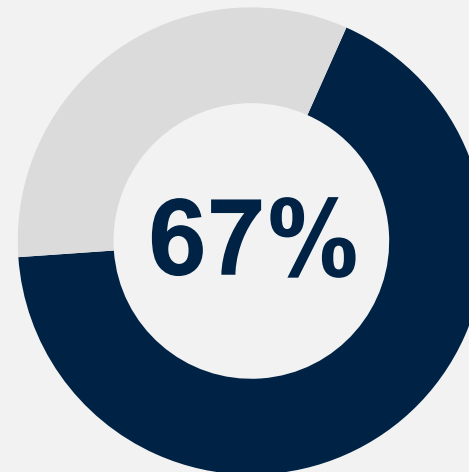
Influence on
government policy
(% Yes)



Q: In your opinion, has the WBG influenced a new or existing government policy/action in Vanuatu?

Asked only to those who indicated that they had used WBG knowledge work in the past 3 years.

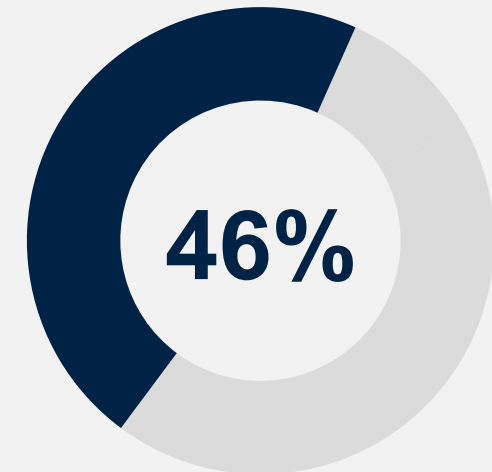
Influence on
private sector
(% Yes)



Q: In your opinion, has the WBG influenced strategies or actions of private sector actors in Vanuatu?

Asked only to those who indicated that they had used WBG knowledge work in the past 3 years.

WBG support of policies
on employment and job
creation (% selected 8-10)



Q: To what extent has the WBG influenced the government's policies or strategies on employment and job creation in Vanuatu?
1=Not influential at all;
10=Very influential (% rating – 8-10 on a 10-point scale)

Asked only to those who indicated that the WBG had influenced new or existing government policy/action.



Examples of Strategies, Policies and Reforms Supported by WBG

Q: What policy, strategy, or reform by the government and/or private sector did the WBG support, and in what way?

Adaptive Social Protection Policy and Systems

- *“The World Bank influenced the development of Vanuatu's National Adaptive Social Protection technical Policy (2024–28) by providing assistance, including an ASP situational analysis and advisory support to the Government.”*
(Bilateral or Multilateral Respondent)
- *“From my line of work and direct interactions with them, I have mentioned that they have provided research & analytical support through evidence-based reports for the Adaptive Social Protection Policy and even the technical support throughout the development of this policy.”*
(Government Institution Respondent)

Climate Resilience and Disaster Risk Management Frameworks

- *“WBG Provided engineering standards and climate risk screening tools for road and bridge design on Espiritu Santo (65 km of upgrades). Policy influenced was the Vanuatu Climate Resilient Road Standards and physical planning guidelines.”*
(Government Institution Respondent)

Land, Housing, and Subdivision Policy Reform

- *“The World Bank's support of the VARS Project influenced a shift in approach to addressing access to land to address growing urbanization by enabling smaller more affordable lots to be developed in subdivisions giving people greater access to security of tenure and home ownership. This approach and influence led to legislative changes which has facilitated this approach.”*
(Government Institution Respondent)
- *“The establishment of an affordable and resilient new subdivision development has influenced a Policy change in the Ministry of Land's Subdivision Policy in terms of a change in the land size of rural subdivision from 1,000sqm to 400sqm.”*
(Government Institution Respondent)

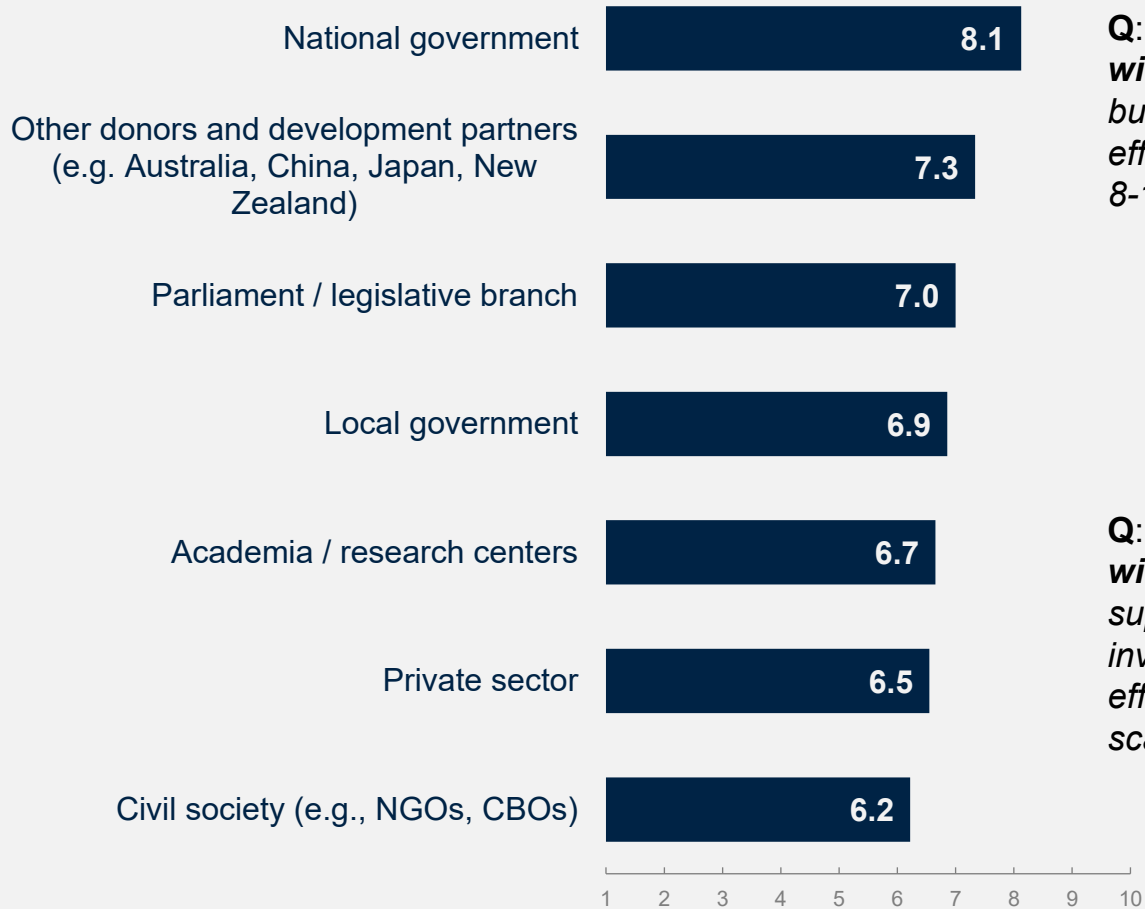
The WBG's Engagement and Collaboration



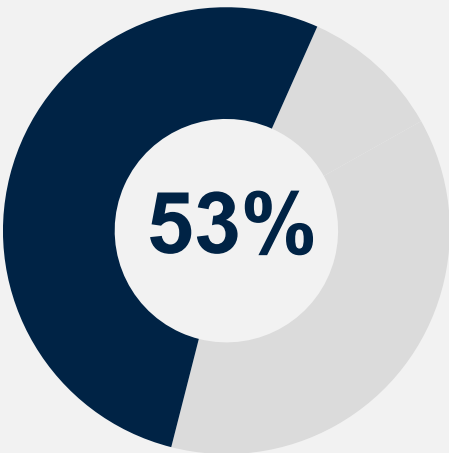
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Stakeholders Share Positive Perceptions on WBG Partnerships

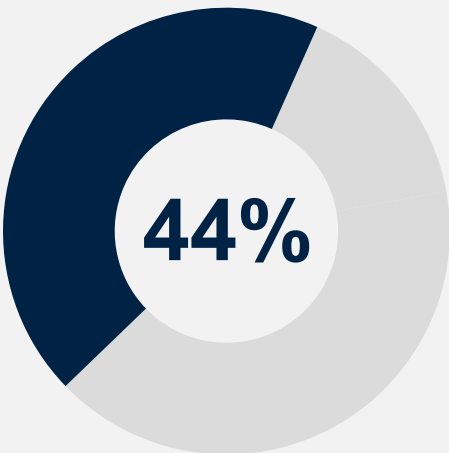
Q: How effective is the WBG at **collaborating** with the following groups in Vanuatu? 1=Not effective at all; 10=Very effective (Mean is reported)



Q: How effective is the WBG at **partnering with the government** to improve the business environment in Vanuatu 1=Not effective at all; 10=Very effective (% rating – 8-10 on a 10-point scale)



Q: How effective is the WBG at **partnering with the private sector** in Vanuatu to support business development and investment 1=Not effective at all; 10=Very effective (% rating – 8-10 on a 10-point scale)



Stakeholders Want the WBG to Collaborate More With Local Authorities, the Private Sector, and CSOs

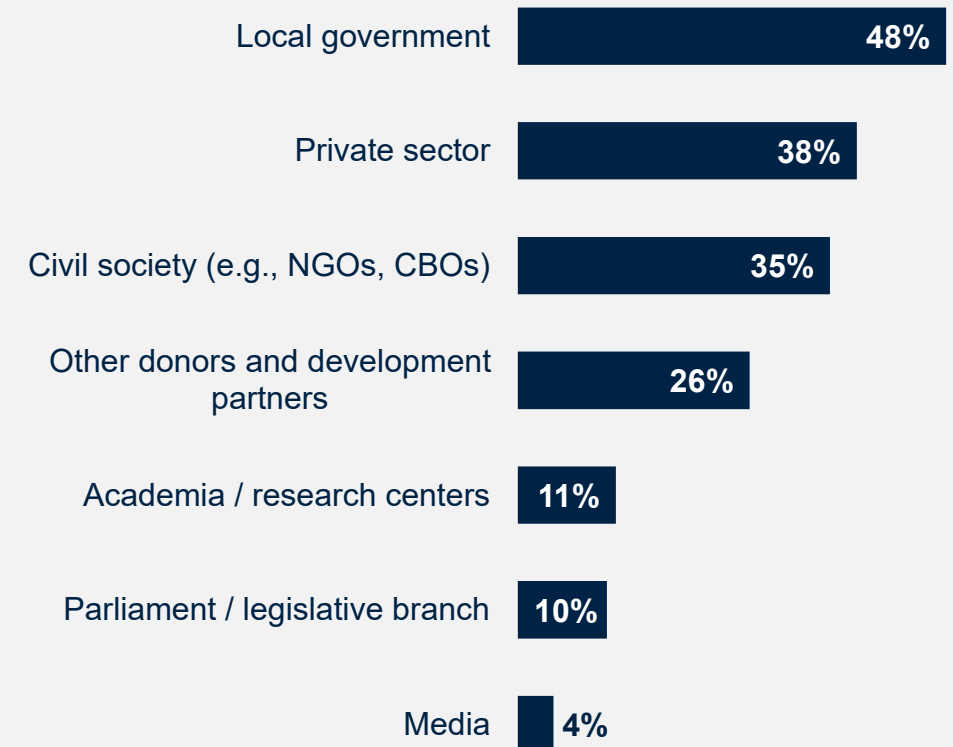
Stakeholders consistently call on the WBG to broaden and deepen its **engagement beyond central ministries** — explicitly naming provincial governments, area councils, civil society organizations, women's groups, and the private sector as partners that should be involved from the design stage rather than consulted after the fact.

A recurring concern is that engagement currently concentrates in Port Vila, leaving outer island communities, grassroots organizations, and smaller government departments without meaningful participation in WBG-supported processes.

More specifically, stakeholders discussed:

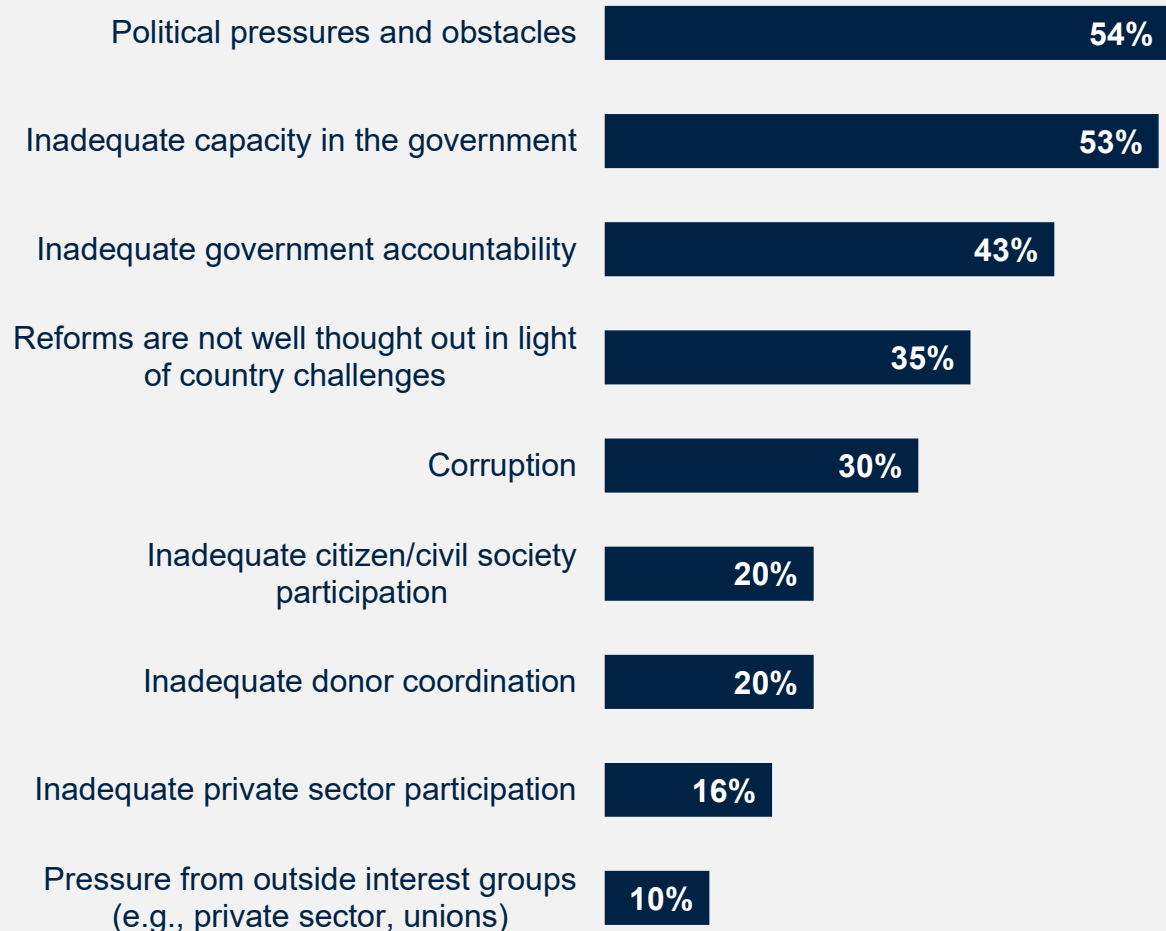
- **Co-design with local actors and sustained presence** at the community and provincial level are cited as prerequisites for effective project delivery and long-term ownership.
- **Greater coordination with other development partners** — including bilateral donors, UN agencies, and regional bodies — is requested by several respondents to reduce duplication and maximize collective impact.

Q: *In addition to its partnership with the national government, which of the following should the WBG **collaborate with more** to have greater impact in Vanuatu? Select up to 2 (%)*

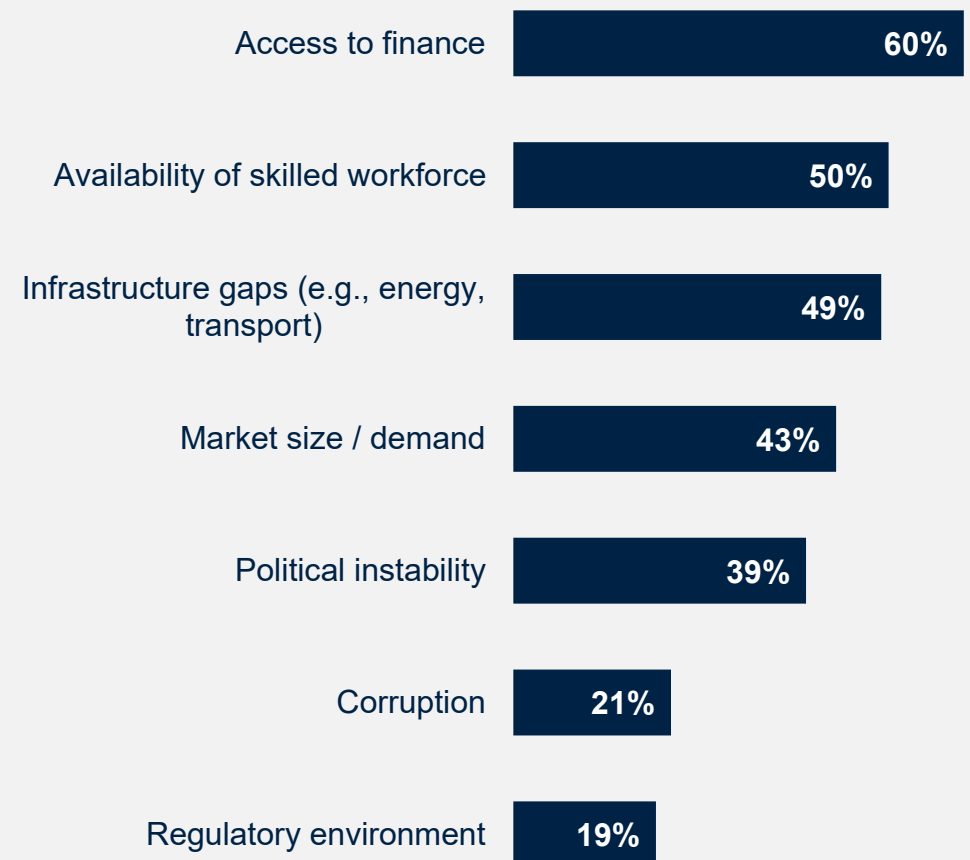


Stakeholders Believe that Political Obstacles and Inadequate Government Capacity Slow Down the Reforms

Q: When economic and/or social reform efforts fail or are slow to take place in Vanuatu, which of the following would you attribute this to? Select up to 3 (%)



Q: What are the biggest challenges facing private sector development in Vanuatu? Select up to 3 (%)



Communication and Outreach



WORLD BANK GROUP

Direct Contact with WBG Staff and WBG Events are Indicated as Preferred Channels for Communication

Top Two Preferred WBG Channels						
	All Respondents	Government Institution	Local Government	Bilateral / Multilateral Agency	Civil Society	Private Sector
Direct contact with WBG staff (e.g., in person, virtually, phone, email)	45%	51%	39%	18%	56%	38%
WBG event / conference / workshop (in person or online)	43%	43%	39%	35%	42%	57%
WBG social media channels (e.g., Facebook, LinkedIn, Instagram, Twitter/X)	38%	39%	61%	24%	33%	29%
WBG websites (including blogs)	33%	28%	33%	76%	31%	19%
WBG publications	31%	34%	22%	53%	17%	29%
WBG e-Newsletters	25%	29%	17%	35%	17%	24%



How would you prefer to obtain information from the WBG? (Select up to 3)



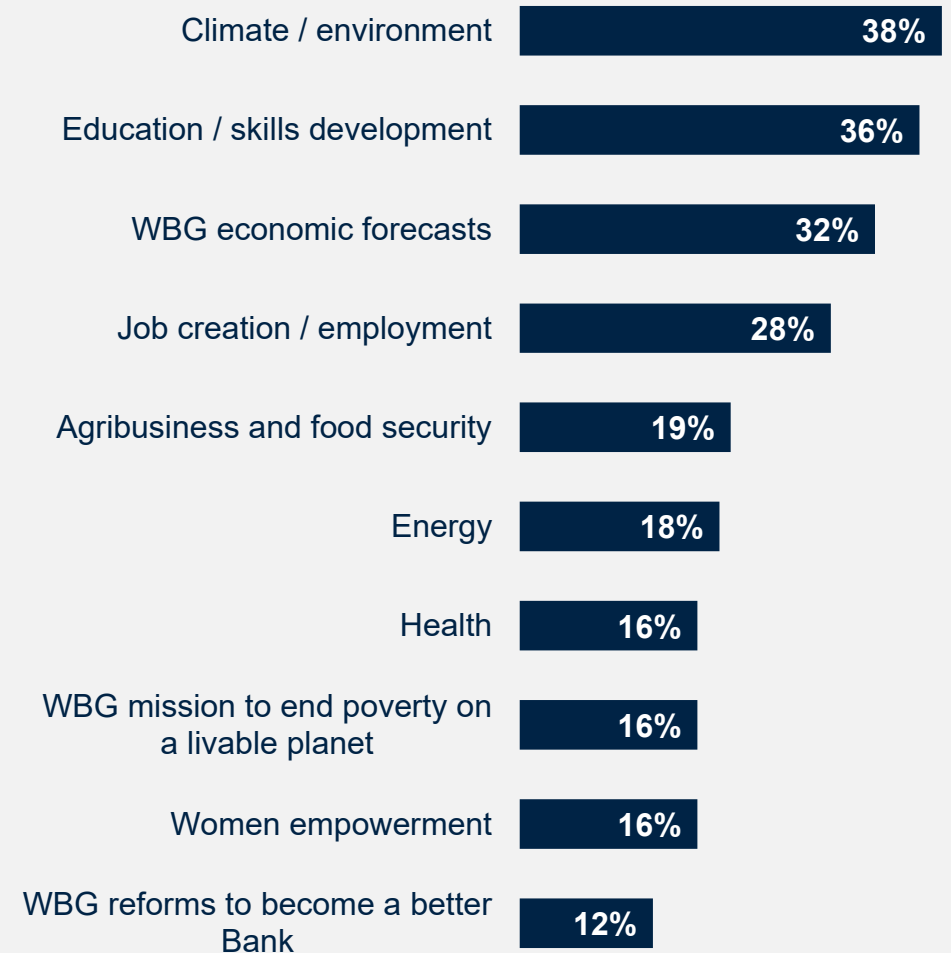
WORLD BANK GROUP

50% of Respondents Recalled Seeing or Hearing About the WBG Recently, Most Through Direct Contact with WBG Staff

Q: Where do you recall seeing or hearing this information? Select all that apply (%)



Q: What do you recall seeing or hearing about the WBG? Select all that apply (%)



Stakeholders Would Like to See More Information About Outcomes/Results of WBG-Supported Projects or Initiatives

Key differences across stakeholder groups should be considered when designing targeted outreach. For example, respondents from local government and civil society are more interested in knowing how to work / partner with WBG.

Top Two Types of Preferred Information About the WBG

	All Respondents	Government Institution	Local Government	Bilateral / Multilateral Agency	Civil Society	Private Sector
Outcomes / results of WBG-supported projects or initiatives	67%	78%	67%	47%	63%	52%
Impact assessments and evaluations of WBG-supported projects	52%	64%	44%	41%	40%	48%
Information on how to work / partner with WBG	41%	32%	50%	29%	57%	43%
Regular updates on WBG activities*	38%	31%	28%	65%	51%	29%
WBG sector-specific strategies	29%	30%	22%	35%	20%	38%
Overview of WBG financial products and services	22%	24%	33%	24%	17%	14%
WBG research and knowledge*	14%	9%	11%	41%	9%	29%



What information would be most helpful to you in understanding the WBG's role in Vanuatu? (Select up to 3)

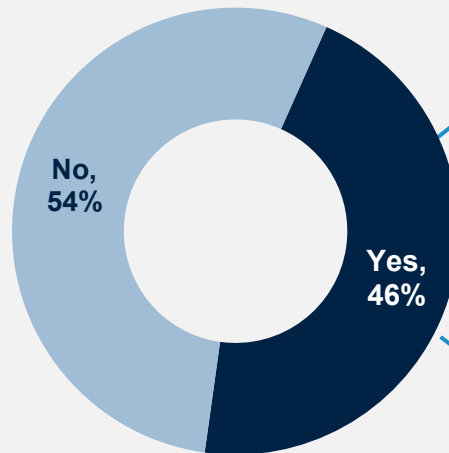
*Denotes significant differences between stakeholder groups

Sample Demographics and Detailed Methodology

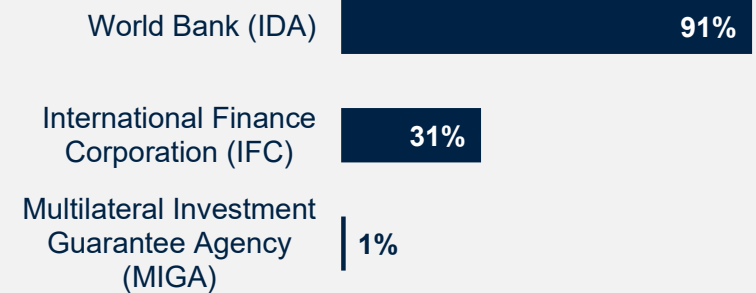


Sample Demographics

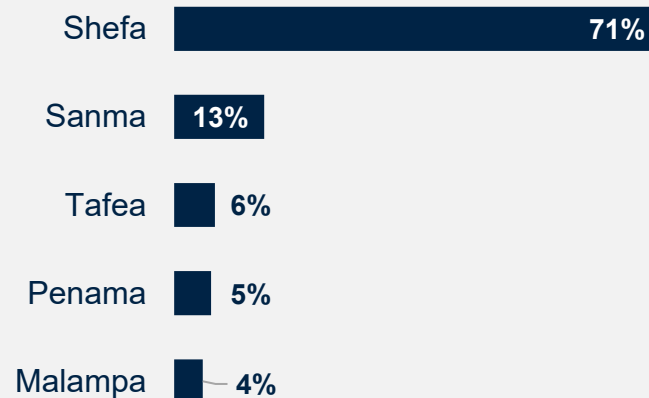
Q: In the past 3 years, have you worked or collaborated with the WBG in Vanuatu?
(N=213)



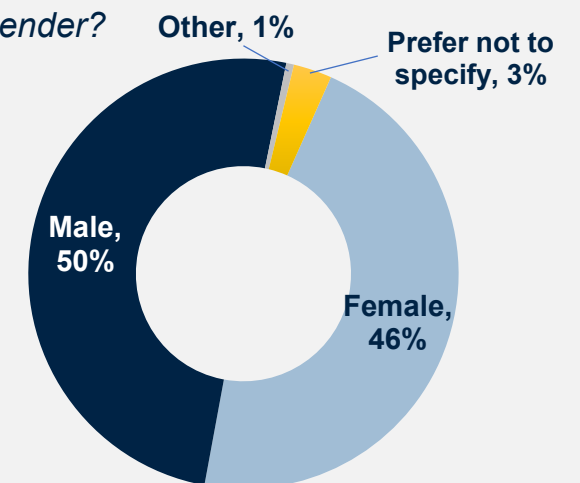
Q: Which of the following WBG agencies have you worked or collaborated with in Vanuatu?
(N=97)



Q: Which best represents your geographic location? (N=167)

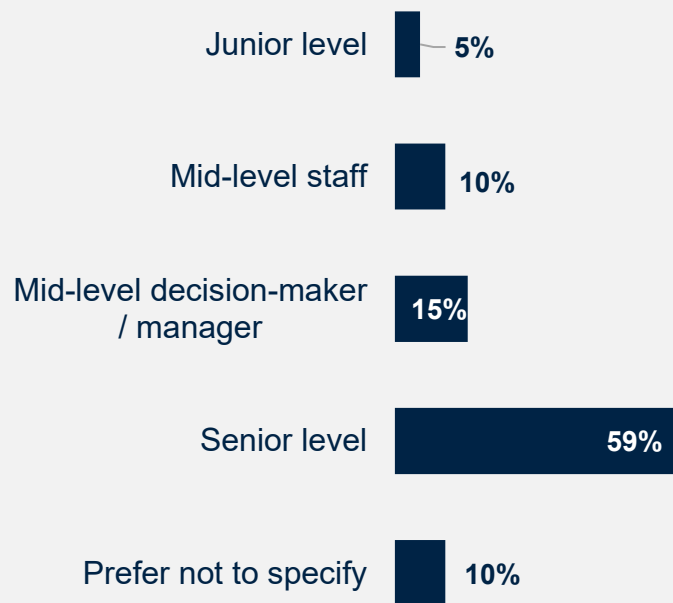


Q: What is your gender?
(N=173)

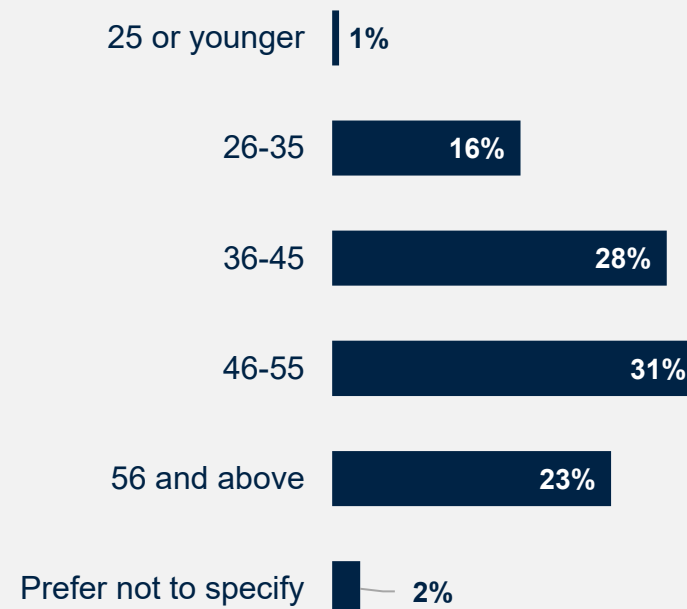


Sample Demographics (continued)

**Q: Within your organization,
would you describe yourself as...**
(N=172)



Q: What's your age?
(N=173)



Detailed Methodology

From **April to June 2026**, a total of **585** stakeholders in Vanuatu were invited to provide their opinions on the WBG's work by participating in a Country Opinion Survey (COS). A list of potential participants was compiled by the WBG country team and the field agency. Participants were drawn from government institutions, bilateral or multilateral agencies, civil society organizations, the private sector, academia and research centers, and the media.

Of these stakeholders, **213 participated in the survey (36% response rate)**. Respondents received and completed the questionnaire online.

Key statistically significant findings (tested at the research standard of $p < .05$) are noted throughout the report.

Percentage of Respondents	FY 2026
Government Principals: Office of the President, Prime Minister, Minister, Parliamentarian	2%
Government Institutions: Employee of a Ministry, Department, Project Implementation Unit, Independent Government Institution, Judiciary, State-Owned Enterprise	46%
Local Government	10%
Bilateral/Multilateral Agency: Embassy, Development Organization, Development Bank, UN Agency	10%
Civil Society Organization: Local and regional NGO, Community-Based Organization, Private Foundation, Philanthropy, Professional/Trade Association, Faith-Based Group, Youth Group	17%
Private Sector: Private Company, Financial Sector Organization, Private Bank	11%
Academia / Research Center	2%
Media	2%
Total Number of Respondents	213

Detailed Methodology (continued)

Breakdowns for individual questions by stakeholder group and by year can be found in the “Vanuatu COS FY26 Appendices.xlsx” file published in the WBG Microdata Library, along with the survey microdata and this report.

Please note that not all questions were asked of every respondent in FY26. Some questions—particularly those requiring more in-depth knowledge of WBG projects and operations—were only presented to a subset of stakeholders. Please refer to the questionnaire for details on question routing. The questionnaire is published in the WBG Microdata Library, along with the survey microdata, appendices, and this report.

The open-ended comments to this survey were analyzed with Mai, the World Bank Group’s AI-powered, secure tool, and reviewed by the WBG staff for accuracy.



Country Opinion Surveys

Thank you

*For more information about this report
or the Country Opinion Survey program,
please contact:*

countrysurveys@worldbankgroup.org

