

Croatia - World Bank Group Country Survey 2021

Public Opinion Research Group

Report generated on: February 19, 2025

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Identification

SURVEY ID NUMBER

HRV_2021_WBCS_v01_M

TITLE

World Bank Group Country Survey 2021

COUNTRY/ECONOMY

Name	Country code
Croatia	HRV

STUDY TYPE

Country Opinion Survey

SERIES INFORMATION

The World Bank Group Country Opinion Survey Program systematically measures and tracks the perceptions of the World Bank Group's clients, partners, and other stakeholders across the globe in client countries. The Strategic Insights Group surveyed 29 countries in FY2012 (July 2011-June 2012), 41 countries in FY2013 (July 2012-June 2013), 42 countries in FY2014 (July 2013-June 2014), 35 countries in FY2015 (July 2014-June 2015), 45 countries in FY2016 (July 2015-June 2016), 35 countries in FY2017 (July 2016-June 2017), 39 countries in FY2018 (July 2017-June 2018), 42 countries in FY2019 (July 2018-June 2019), and 21 countries in FY2020 (July 2019-June 2020). In FY2021, surveys were conducted in 36 countries. Nearly all of the World Bank Group's client countries are surveyed in every three year cycle.

ABSTRACT

The Country Opinion Survey in Croatia assists the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Croatia perceive the WBG. It provides the WBG with systematic feedback from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society in Croatia on 1) their views regarding the general environment in Croatia; 2) their overall attitudes toward the WBG in Croatia; 3) overall impressions of the WBG's effectiveness and results, knowledge work and activities, and communication and information sharing in Croatia; and 4) their perceptions of the WBG's future role in Croatia.

KIND OF DATA

Sample survey data [ssd]

UNIT OF ANALYSIS

Stakeholder

Version

VERSION DESCRIPTION

Version 01: Edited, anonymous dataset for public distribution.

VERSION DATE

2022-03-01

Scope

NOTES

The scope of the study includes:

- Overall Context
- Overall Attitudes toward the World Bank Group
- World Bank Group's Work and Engagement on the Ground
- World Bank Group's Support in Development Areas
- World Bank Group's Knowledge Work and Activities
- The Future Role of the World Bank Group in Croatia

- Communication and Information Sharing
- Background Information

Coverage

GEOGRAPHIC COVERAGE

- Zagreb region
- Other urban region
- Rural areas

UNIVERSE

Opinion leaders from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society.

Producers and sponsors

PRIMARY INVESTIGATORS

Name	Affiliation
Public Opinion Research Group	World Bank Group

FUNDING AGENCY/SPONSOR

Name
World Bank Group

Sampling

SAMPLING PROCEDURE

From April to July 2021, 697 stakeholders of the WBG in Croatia were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/ contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; NGOs and community based organizations; trade unions; the European Commission, youth groups; academia/research institutes/think tanks; the media; and other organizations.

RESPONSE RATE

Response rate was 22%.

WEIGHTING

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'18 (response rate was 28%, N=143). Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. To reduce the influence of the former, the samples are usually weighted to have equivalent stakeholder groupings, allowing for more statistically reliable comparisons. However, in Croatia, the two samples had somewhat different stakeholder compositions: in FY'18, there was a higher number of respondents from the private sector (12.3%) and the media (6.9%), while in FY'21 - from the local government (8.6%) and civil society (15.8%). Weighting such a discrepant sample can create statistically unreliable samples, so for this reason, the year comparisons included in the FY'21 COS report are based on unweighted data. One should keep in mind these differences when interpreting the results.

Data collection

DATES OF DATA COLLECTION

Start	End
2021-04	2021-07

DATA COLLECTION MODE

Internet [int]

DATA COLLECTION NOTES

Online Qualtrics platform.

DATA COLLECTORS

Name
Ipsos d.o.o.

Questionnaires

QUESTIONNAIRES

The questionnaire used to collect the survey data consisted of the following 8 sections:

- A. Overall Context
- B. Overall Attitudes toward the World Bank Group
- C. World Bank Group's Work and Engagement on the Ground
- D. World Bank Group's Support in Development Areas
- E. World Bank Group's Knowledge Work and Activities
- F. The Future Role of the World Bank Group in Croatia
- G. Communication and Information Sharing
- H. Background Information

The questionnaire was prepared in English and Croatian.

Access policy

CONTACTS

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CITATION REQUIREMENTS

Use of the dataset must be acknowledged using a citation which would include:

- the Identification of the Primary Investigator
- the title of the survey (including country, acronym and year of implementation)
- the survey reference number
- the source and date of download

Disclaimer and copyrights

DISCLAIMER

The user of the data acknowledges that the original collector of the data, the authorized distributor of the data, and the relevant funding agency bear no responsibility for use of the data or for interpretations or inferences based upon such uses.

Metadata production

DDI DOCUMENT ID

DDI_HRV_2021_WBCS_v01_M_WB

PRODUCERS

Name	Abbreviation	Affiliation	Role
Development Economics Data Group	DECDG	The World Bank	Documentation of the survey

DATE OF METADATA PRODUCTION

2022-10-05

DDI DOCUMENT VERSION

Version 01 (October 2022)

Data Dictionary

Data file	Cases	Variables
<p>croatia_cos_fy21_data.dta Data collected using the 2021 Croatia World Bank Group Country Survey questionnaire (FY21). - Overall Context - Overall Attitudes toward the World Bank Group - World Bank Group's Work and Engagement on the Ground - World Bank Group's Support in Development Areas - World Bank Group's Knowledge Work and Activities - The Future Role of the World Bank Group in Croatia - Communication and Information Sharing - Background Information</p>	156	276

Data file: croatia_cos_fy21_data.dta

Data collected using the 2021 Croatia World Bank Group Country Survey questionnaire (FY21).

- Overall Context
- Overall Attitudes toward the World Bank Group
- World Bank Group's Work and Engagement on the Ground
- World Bank Group's Support in Development Areas
- World Bank Group's Knowledge Work and Activities
- The Future Role of the World Bank Group in Croatia
- Communication and Information Sharing
- Background Information

Cases: 156

Variables: 276

Variables

ID	Name	Label	Question
V278	id	ID	
V279	method	Method	
V280	a1	In general, would you say that Croatia is headed in ... ?	SECTION A: OVERALL CONTEXT A1. In general, would you say that Croatia is headed in ... ?
V281	a2	Do you think that economic opportunity for citizens in Croatia over the next two	SECTION A: OVERALL CONTEXT A2. Do you think that economic opportunity for citizens in Croatia over the next two to three years is ... ?
V282	a3_1	Water, sanitation, and solid waste management	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Water, sanitation, and solid waste management
V283	a3_2	Energy and energy efficiency	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Energy and energy efficiency
V284	a3_3	Private sector development/business environment	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Private sector development/business environment
V285	a3_4	Disaster risk management (e.g., earthquakes, floods)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Disaster risk management (e.g., earthquakes, floods)
V286	a3_5	Financial markets	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Financial markets
V287	a3_6	Global/regional integration	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Global/regional integration
V288	a3_7	Convergence with income levels of the European Union (EU) and entry into the eur	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Convergence with income levels of the European Union (EU) and entry into the euro area
V289	a3_8	Regional and urban development	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Regional and urban development

ID	Name	Label	Question
V290	a3_9	Social protection (e.g., pensions, targeted social assistance, social inclusion)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Social protection (e.g., pensions, targeted social assistance, social inclusion)
V291	a3_10	Public sector governance/reform (i.e., government effectiveness, public financial management)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V292	a3_11	Job creation/employment	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Job creation/employment
V293	a3_12	Information and communications technology	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Information and communications technology
V294	a3_13	Equality of opportunity and gender equity (closing the gap between women and men)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Equality of opportunity and gender equity (closing the gap between women and men, and boys and girls)
V295	a3_14	Judiciary reform	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Judiciary reform
V296	a3_15	Anti-corruption	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Anti-corruption
V297	a3_16	Agriculture and rural development	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Agriculture and rural development
V298	a3_17	Innovation and research and development (R&D)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Innovation and research and development (R&D)
V299	a3_18	Health	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Health
V300	a3_19	Natural resource management and biodiversity	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Natural resource management and biodiversity
V301	a3_20	Climate change and the environment	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Climate change and the environment
V302	a3_21	Poverty reduction	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Poverty reduction
V303	a3_22	Global pandemics (e.g., COVID-19)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Global pandemics (e.g., COVID-19)

ID	Name	Label	Question
V304	a3_23	Demographic trends (i.e. rapidly aging society, shrinking population, migration)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Demographic trends (i.e. rapidly aging society, shrinking population, migration)
V305	a3_24	Education	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Education
V306	a3_25	Regional disparities	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Regional disparities
V307	a3_26	Transport (e.g., roads, railways, ports)	SECTION A: OVERALL CONTEXT A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia. - Transport (e.g., roads, railways, ports)
V308	a4_1	Judiciary reform	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Judiciary reform
V309	a4_2	Innovation and research and development (R&D)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Innovation and research and development (R&D)
V310	a4_3	Demographic trends (i.e. rapidly aging society, shrinking population, migration)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Demographic trends (i.e. rapidly aging society, shrinking population, migration)
V311	a4_4	Disaster risk management (e.g., earthquakes, floods)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Disaster risk management (e.g., earthquakes, floods)
V312	a4_5	Social protection (e.g., pensions, targeted social assistance, social inclusion)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Social protection (e.g., pensions, targeted social assistance, social inclusion)
V313	a4_6	Climate change and the environment	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Climate change and the environment
V314	a4_7	Information and communications technology	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Information and communications technology
V315	a4_8	Regional disparities	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Regional disparities
V316	a4_9	Anti-corruption	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Anti-corruption

ID	Name	Label	Question
V317	a4_10	Agriculture and rural development	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Agriculture and rural development
V318	a4_11	Energy and energy efficiency	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Energy and energy efficiency
V319	a4_12	Transport (e.g., roads, railways, ports)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Transport (e.g., roads, railways, ports)
V320	a4_13	Natural resource management and biodiversity	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Natural resource management and biodiversity
V321	a4_14	Public sector governance/reform (i.e., government effectiveness, public financial management)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V322	a4_15	Equality of opportunity and gender equity (closing the gap between women and men)	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Equality of opportunity and gender equity (closing the gap between women and men, and boys and girls)
V323	a4_16	Water, sanitation, and solid waste management	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Water, sanitation, and solid waste management
V324	a4_17	Health	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Health
V325	a4_18	Education	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Education
V326	a4_19	Job creation/employment	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Job creation/employment
V327	a4_20	Private sector development/business environment	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Private sector development/business environment
V328	a4_21	Regional and urban development	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Regional and urban development

ID	Name	Label	Question
V329	a4_22	Financial markets	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Financial markets
V330	a4_23	Convergence with income levels of the European Union (EU) and entry into the eur	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Convergence with income levels of the European Union (EU) and entry into the euro area
V331	a4_24	Global/regional integration	SECTION A: OVERALL CONTEXT A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia? - Global/regional integration
V332	a5_1	Fair and equal distribution of a COVID-19 vaccine	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Fair and equal distribution of a COVID-19 vaccine
V333	a5_2	Healthcare	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Healthcare
V334	a5_3	Providing direct financial support to businesses (business support packages)	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Providing direct financial support to businesses (business support packages)
V335	a5_4	Poverty and inequality (e.g., strengthening the social safety net, social assist	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Poverty and inequality (e.g., strengthening the social safety net, social assistance)
V336	a5_5	Regional disparities	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Regional disparities
V337	a5_6	Education	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Education
V338	a5_7	Supporting favorable business environment	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Supporting favorable business environment
V339	a5_8	Public service delivery and Public Administration (e.g., strengthening policies,	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Public service delivery and Public Administration (e.g., strengthening policies, institutions)
V340	a5_9	Other	SECTION A: OVERALL CONTEXT A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? - Other (please specify)

ID	Name	Label	Question
V341	a6_1	Corruption	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to? - Corruption
V342	a6_2	Inadequate level of private sector participation	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to? - Inadequate level of private sector participation
V343	a6_3	Inadequate level of citizen/civil society participation	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to? - Inadequate level of citizen/civil society participation
V344	a6_4	Political pressures and obstacles	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to? - Political pressures and obstacles
V345	a6_5	Inadequate level of government accountability	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to? - Inadequate level of government accountability
V346	a6_6	Inadequate level of capacity in the government	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to? - Inadequate level of capacity in the government
V347	a6_7	Reforms are not well thought out in light of the country challenges	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to? - Reforms are not well thought out in light of the country challenges
V348	a6_8	Pressure from outside interest groups (e.g., private sector, unions)	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to? - Pressure from outside interest groups (e.g., private sector, unions)
V349	a6_9	Other	SECTION A: OVERALL CONTEXT A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to? - Other (please specify)
V350	a7_1	The national/local government	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - The national/local government
V351	a7_2	European Commission and the EU Institutions	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - European Commission and the EU Institutions
V352	a7_3	The World Bank Group	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - The World Bank Group
V353	a7_4	The World Health Organization (WHO)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - The World Health Organization (WHO)
V354	a7_5	Regional development banks (i.e. European Investment Bank, European Bank for Rec	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Regional development banks (i.e. European Investment Bank, European Bank for Reconstruction and Development)
V355	a7_6	Croatia's Central Bank	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Croatia's Central Bank
V356	a7_7	The private sector	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - The private sector
V357	a7_8	Civil society (e.g., NGOs, CBOs)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Civil society (e.g., NGOs, CBOs)

ID	Name	Label	Question
V358	a7_9	Media and their web presence (e.g., newspapers, TV stations, radio)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Media and their web presence (e.g., newspapers, TV stations, radio)
V359	a7_10	Web based media (i.e., blogs, social media, other web-based news and information)	SECTION A: OVERALL CONTEXT A7. To what extent do you trust each of the following groups to do what is right? - Web based media (i.e., blogs, social media, other web-based news and information sources)
V360	b1_1	The World Bank (IBRD)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B1. How familiar are you with the work of these organizations in Croatia? - The World Bank (IBRD)
V361	b1_2	The International Finance Corporation (IFC), the World Bank Group's private sect	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B1. How familiar are you with the work of these organizations in Croatia? - The International Finance Corporation (IFC) - the World Bank Group's private sector arm
V362	b2	Overall the World Bank Group currently plays a relevant role in development in C	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements about the World Bank Group's work in Croatia? B2. Overall the World Bank Group currently plays a relevant role in development in Croatia
V363	b3	The World Bank Group's work is aligned with what I consider the development prio	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements about the World Bank Group's work in Croatia? B3. The World Bank Group's work is aligned with what I consider the development priorities for Croatia
V364	b4_1	The World Bank (IBRD)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. Overall, please rate your impression of the effectiveness of these organizations in Croatia. - The World Bank (IBRD)
V365	b4_2	The International Finance Corporation (IFC), the World Bank Group's private sect	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. Overall, please rate your impression of the effectiveness of these organizations in Croatia. - The International Finance Corporation (IFC), the World Bank Group's private sector arm
V366	b5	To what extent does the World Bank Group's work help to achieve development resu	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. To what extent does the World Bank Group's work help to achieve development results in Croatia?
V367	b6	To what extent does the World Bank Group influence the development agenda in Cro	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. To what extent does the World Bank Group influence the development agenda in Croatia?
V368	b7_1	Global advocacy	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most? - Global advocacy
V369	b7_2	Technical assistance, including Reimbursable Advisory Services (RAS) and impleme	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most? - Technical assistance, including Reimbursable Advisory Services (RAS) and implementation support
V370	b7_3	Bringing together different groups of stakeholders	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most? - Bringing together different groups of stakeholders
V371	b7_4	Policy advice, studies, analyses and promoting knowledge sharing	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most? - Policy advice, studies, analyses and promoting knowledge sharing
V372	b7_5	Informal advice that World Bank Group's staff provides (e.g., memos, short evide	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most? - Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)

ID	Name	Label	Question
V373	b7_6	Coordination with the European commission and international partners	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most? - Coordination with the European commission and international partners
V374	b7_7	Financial resources	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most? - Financial resources
V375	b7_8	Mobilizing third party financial resources, including EU funds	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most? - Mobilizing third party financial resources, including EU funds
V376	b7_9	Capacity development related to World Bank Group supported projects	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most? - Capacity development related to World Bank Group supported projects
V377	b7_10	Other	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most? - Other (please specify)
V378	b8_1	Not aligned with country priorities	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - Not aligned with country priorities
V379	b8_2	Not adequately flexible in changing country circumstances	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - Not adequately flexible in changing country circumstances
V380	b8_3	Staff inaccessible	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - Staff inaccessible
V381	b8_4	Not collaborating enough with private sector	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - Not collaborating enough with private sector
V382	b8_5	Not collaborating enough with partners such as bilaterals, multilaterals, Intern	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - Not collaborating enough with partners such as bilaterals, multilaterals, International Financial Institutions (IFIs), UN, European Commission
V383	b8_6	Not enough public disclosure of its work	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - Not enough public disclosure of its work
V384	b8_7	Not adequately sensitive to political/social realities in Croatia	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - Not adequately sensitive to political/social realities in Croatia
V385	b8_8	World Bank Group's processes too slow and complex	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - World Bank Group's processes too slow and complex
V386	b8_9	Not sufficiently focused on sustainable results	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - Not sufficiently focused on sustainable results

ID	Name	Label	Question
V387	b8_10	Not willing to honestly criticize policies and reform efforts of Croatia	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - Not willing to honestly criticize policies and reform efforts of Croatia
V388	b8_11	Inadequate number of innovative financial products and services	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - Inadequate number of innovative financial products and services
V389	b8_12	Inadequate level of real-time advice and guidance	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - Inadequate level of real-time advice and guidance
V390	b8_13	Inadequate number of innovative knowledge products and services	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - Inadequate number of innovative knowledge products and services
V391	b8_14	Not collaborating enough with civil society (e.g., NGOs, CBOs)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - Not collaborating enough with civil society (e.g., NGOs, CBOs)
V392	b8_15	Other	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - Other (please specify)
V393	b8_16	Don't know	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia? - Don't know
V394	b9_1	Social protection (e.g., pensions, targeted social assistance, social inclusion)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Social protection (e.g., pensions, targeted social assistance, social inclusion)
V395	b9_2	Public sector governance/reform (i.e., government effectiveness, public financial management)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V396	b9_3	Equality of opportunity and gender equity (closing the gap between women and men)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Equality of opportunity and gender equity (closing the gap between women and men, and boys and girls)
V397	b9_4	Private sector development/business environment	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Private sector development/business environment
V398	b9_5	Education	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Education

ID	Name	Label	Question
V399	b9_6	Energy and energy efficiency	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Energy and energy efficiency
V400	b9_7	Global/regional integration	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Global/regional integration
V401	b9_8	Convergence with income levels of the European Union (EU) and entry into the eur	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Convergence with income levels of the European Union (EU) and entry into the euro area
V402	b9_9	Health	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Health
V403	b9_10	Financial markets	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Financial markets
V404	b9_11	Water, sanitation, and solid waste management	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Water, sanitation, and solid waste management
V405	b9_12	Job creation/employment	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Job creation/employment
V406	b9_13	Regional and urban development	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Regional and urban development
V407	b9_14	Global pandemics (e.g., COVID-19)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Global pandemics (e.g., COVID-19)
V408	b9_15	Demographic trends (i.e. rapidly aging society, shrinking population, migration)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Demographic trends (i.e. rapidly aging society, shrinking population, migration)
V409	b9_16	Transport (e.g., roads, railways, ports)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Transport (e.g., roads, railways, ports)

ID	Name	Label	Question
V410	b9_17	Agriculture and rural development	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Agriculture and rural development
V411	b9_18	Innovation and research and development (R&D)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Innovation and research and development (R&D)
V412	b9_19	Anti-corruption	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Anti-corruption
V413	b9_20	Natural resource management and biodiversity	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Natural resource management and biodiversity
V414	b9_21	Climate change and the environment	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Climate change and the environment
V415	b9_22	Regional disparities	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Regional disparities
V416	b9_23	Information and communications technology	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Information and communications technology
V417	b9_24	Judiciary reform	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Judiciary reform
V418	b9_25	Disaster risk management (e.g., earthquakes, floods)	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Disaster risk management (e.g., earthquakes, floods)
V419	b9_26	Poverty reduction	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia? - Poverty reduction
V420	b10_1	Multi-lateral financial institution	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. What comes to mind when you hear about the International Finance Corporation (The IFC) - Multi-lateral financial institution
V421	b10_2	Public-private partnership	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. What comes to mind when you hear about the International Finance Corporation (The IFC) - Public-private partnership

ID	Name	Label	Question
V422	b10_3	Asset Manager	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. What comes to mind when you hear about the International Finance Corporation (The IFC) - Asset Manager
V423	b10_4	Development institution	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. What comes to mind when you hear about the International Finance Corporation (The IFC) - Development institution
V424	b10_5	Private sector solutions	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. What comes to mind when you hear about the International Finance Corporation (The IFC) - Private sector solutions
V425	b10_6	World Bank	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. What comes to mind when you hear about the International Finance Corporation (The IFC) - World Bank
V426	b10_7	Financial advisory solutions	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. What comes to mind when you hear about the International Finance Corporation (The IFC) - Financial advisory solutions
V427	b10_8	Impact investor	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. What comes to mind when you hear about the International Finance Corporation (The IFC) - Impact investor
V428	b10_9	Thought leader	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. What comes to mind when you hear about the International Finance Corporation (The IFC) - Thought leader
V429	b10_10	Venture capital	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. What comes to mind when you hear about the International Finance Corporation (The IFC) - Venture capital
V430	b10_11	Innovation and Entrepreneurship	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. What comes to mind when you hear about the International Finance Corporation (The IFC) - Innovation and Entrepreneurship
V431	b10_12	Investment Bank	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. What comes to mind when you hear about the International Finance Corporation (The IFC) - Investment Bank
V432	b10_13	None of the above	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. What comes to mind when you hear about the International Finance Corporation (The IFC) - None of the above
V433	b10_14	Don't know	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. What comes to mind when you hear about the International Finance Corporation (The IFC) - Don't know
V434	b10_15	Other	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. What comes to mind when you hear about the International Finance Corporation (The IFC) - Other (please specify)
V435	c1	To what extent do you believe the World Bank Group's staff is well prepared (e.g	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Croatia solve its most complicated development challenges?
V436	c2	Responsiveness to needs	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C2. Responsiveness to needs
V437	c3	Flexibility (in terms of the institution's products and services)	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C3. Flexibility (in terms of the institution's products and services)
V438	c4	Flexibility (in terms of changing country circumstances)	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C4. Flexibility (in terms of changing country circumstances)

ID	Name	Label	Question
V439	c5	Being inclusive	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C5. Being inclusive
V440	c6	Openness (sharing data and other information)	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C6. Openness (sharing data and other information).
V441	c7	Collaboration with the Government	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C7. Collaboration with the Government
V442	c8	The speed in which it gets things accomplished on the ground	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C8. The speed in which it gets things accomplished on the ground
V443	c9	Helping to bring discipline/effective supervision to implementation of investmen	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C9. Helping to bring discipline/effective supervision to implementation of investment projects
V444	c10	Collaboration with civil society	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C10. Collaboration with civil society
V445	c11	Staff accessibility	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C11. Staff accessibility
V446	c12	Collaboration with other donors and development partners	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C12. Collaboration with other donors and development partners
V447	c13	Collaboration with the private sector	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C13. Collaboration with the private sector
V448	c14	Straightforwardness and honesty	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C14. Straightforwardness and honesty
V449	c15	Treating clients and stakeholders in Croatia with respect	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C15. Treating clients and stakeholders in Croatia with respect
V450	c16	Being a long-term partner	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C16. Being a long-term partner
V451	c17	Acting with compassion and empathy	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C17. Acting with compassion and empathy
V452	c18	Insisting on accountability through its operations (e.g., performance-based fina	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C18. Insisting on accountability through its operations (e.g., performance-based financing/resources tied to results)

ID	Name	Label	Question
V453	c19	Measuring results effectively	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following? C19. Measuring results effectively
V454	c20	The World Bank Group disburses funds promptly	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C20. The World Bank Group disburses funds promptly
V455	c21	The World Bank Group effectively monitors and evaluates the projects and program	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C21. The World Bank Group effectively monitors and evaluates the projects and programs it supports
V456	c22	The World Bank Group's approvals and reviews are done in a timely fashion	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C22. The World Bank Group's approvals and reviews are done in a timely fashion
V457	c23	The World Bank Group's Environmental and Social Framework requirements are reasonable	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C23. The World Bank Group's Environmental and Social Framework requirements are reasonable
V458	c24	The World Bank Group's conditions on its lending are reasonable	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C24. The World Bank Group's conditions on its lending are reasonable
V459	c25	The World Bank Group takes decisions quickly in Croatia	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C25. The World Bank Group takes decisions quickly in Croatia
V460	c26	Working with the World Bank Group increases Croatia's institutional capacity	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements? C26. Working with the World Bank Group increases Croatia's institutional capacity
V461	c27	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Program-for-Results, etc.) meet the needs of Croatia	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements about the World Bank Group in Croatia? C27. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Program-for-Results, etc.) meet the needs of Croatia
V462	c28	The World Bank Group meets Croatia's needs for knowledge services (e.g., research, analysis, data, technical assistance)	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND To what extent do you agree/disagree with the following statements about the World Bank Group in Croatia? C28. The World Bank Group meets Croatia's needs for knowledge services (e.g., research, analysis, data, technical assistance)
V463	c29	To what extent do you believe that Croatia received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C29. To what extent do you believe that Croatia received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?
V464	c30	How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?	SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND C30. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?
V465	d1_1	Social protection (e.g., pensions, targeted social assistance, social inclusion)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Social protection (e.g., pensions, targeted social assistance, social inclusion)

ID	Name	Label	Question
V466	d1_2	Equality of opportunity and gender equity (closing the gap between women and men)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Equality of opportunity and gender equity (closing the gap between women and men, and boys and girls)
V467	d1_3	Private sector development/business environment	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Private sector development/business environment
V468	d1_4	Education	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Education
V469	d1_5	Public sector governance/reform (i.e., government effectiveness, public financial management)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V470	d1_6	Regional and urban development	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Regional and urban development
V471	d1_7	Energy and energy efficiency	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Energy and energy efficiency
V472	d1_8	Water, sanitation, and solid waste management	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Water, sanitation, and solid waste management
V473	d1_9	Convergence with income levels of the European Union (EU) and entry into the euro area	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Convergence with income levels of the European Union (EU) and entry into the euro area
V474	d1_10	Job creation/employment	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Job creation/employment

ID	Name	Label	Question
V475	d1_11	Health	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Health
V476	d1_12	Financial markets	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Financial markets
V477	d1_13	Transport (e.g., roads, railways, ports)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Transport (e.g., roads, railways, ports)
V478	d1_14	Agriculture and rural development	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Agriculture and rural development
V479	d1_15	Innovation and research and development (R&D)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Innovation and research and development (R&D)
V480	d1_16	Natural resource management and biodiversity	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Natural resource management and biodiversity
V481	d1_17	Climate change and the environment	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Climate change and the environment
V482	d1_18	Anti-corruption	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Anti-corruption
V483	d1_19	Judiciary reform	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Judiciary reform
V484	d1_20	Disaster risk management (e.g., earthquakes, floods)	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Disaster risk management (e.g., earthquakes, floods)

ID	Name	Label	Question
V485	d1_21	Information and communications technology	SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Information and communications technology
V486	e1	Are timely	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Croatia, to what extent do you believe that the World Bank Group's knowledge work and activities: E1. Are timely
V487	e2	Include appropriate level of stakeholder involvement during preparation	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Croatia, to what extent do you believe that the World Bank Group's knowledge work and activities: E2. Include appropriate level of stakeholder involvement during preparation
V488	e3	Lead to practical solutions	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Croatia, to what extent do you believe that the World Bank Group's knowledge work and activities: E3. Lead to practical solutions
V489	e4	Are source of relevant information on global good practices	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Croatia, to what extent do you believe that the World Bank Group's knowledge work and activities: E4. Are source of relevant information on global good practices
V490	e5	Are adequately disseminated	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Croatia, to what extent do you believe that the World Bank Group's knowledge work and activities: E5. Are adequately disseminated
V491	e6	Are translated enough into local language	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Croatia, to what extent do you believe that the World Bank Group's knowledge work and activities: E6. Are translated enough into local language
V492	e7	Are adaptable to Croatia's specific development challenges and country circumsta	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) In Croatia, to what extent do you believe that the World Bank Group's knowledge work and activities: E7. Are adaptable to Croatia's specific development challenges and country circumstances
V493	e8	Overall, how significant a contribution do you believe the World Bank Group's kn	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) E8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?
V494	e9	Overall, how would you rate the technical quality of the World Bank Group's know	SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences) E9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?
V495	f1_1	Provide more adequate data/knowledge/statistics/figures on Croatia's economy	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Provide more adequate data/knowledge/statistics/figures on Croatia's economy
V496	f1_2	Engage more effectively with partners such as the European Commission	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Engage more effectively with partners such as the European Commission

ID	Name	Label	Question
V497	f1_3	Collaborate more effectively with Government clients (e.g., national, state, loc	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Collaborate more effectively with Government clients (e.g., national, state, local)
V498	f1_4	Work faster	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Work faster
V499	f1_5	Reduce the complexity of obtaining World Bank Group financing	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Reduce the complexity of obtaining World Bank Group financing
V500	f1_6	Offer more real-time advice and guidance	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Offer more real-time advice and guidance
V501	f1_7	Increase availability of Reimbursable Advisory Services (RAS)	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Increase availability of Reimbursable Advisory Services (RAS)
V502	f1_8	Help to bring discipline/effective supervision to implementation of World Bank G	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Help to bring discipline/effective supervision to implementation of World Bank Group projects
V503	f1_9	Offer more innovative knowledge products and services	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Offer more innovative knowledge products and services
V504	f1_10	Offer more innovative financial products and services	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Offer more innovative financial products and services
V505	f1_11	Ensure greater selectivity in its work	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Ensure greater selectivity in its work
V506	f1_12	Engage more effectively with private sector	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Engage more effectively with private sector
V507	f1_13	Improve the quality of its experts as related to Croatia's specific challenges	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Improve the quality of its experts as related to Croatia's specific challenges
V508	f1_14	Engage more directly with beneficiaries	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Engage more directly with beneficiaries
V509	f1_15	Increase the level of capacity development in the country	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Increase the level of capacity development in the country
V510	f1_16	Engage more effectively with civil society (e.g., NGOs, CBOs)	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Engage more effectively with civil society (e.g., NGOs, CBOs)
V511	f1_17	Other	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia? - Other (please specify)

ID	Name	Label	Question
V512	f2_1	Parliament	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Parliament
V513	f2_2	Youth/university groups	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Youth/university groups
V514	f2_3	Private sector	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Private sector
V515	f2_4	Academia/think tanks/research institutes	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Academia/think tanks/research institutes
V516	f2_5	European Commission/IFIs	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - European Commission/IFIs
V517	f2_6	Media	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Media
V518	f2_7	Local government	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Local government
V519	f2_8	Beneficiaries	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Beneficiaries
V520	f2_9	Foundations	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Foundations
V521	f2_10	NGOs/Community Based Organizations	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - NGOs/Community Based Organizations
V522	f2_11	Other	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Other (please specify)
V523	f2_12	Don't know	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? - Don't know
V524	g1	How frequently do you interact with the World Bank Group now in Croatia?	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How frequently do you interact with the World Bank Group now in Croatia?
V525	g2_1	World Bank Group's publications and other written materials	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? - World Bank Group's publications and other written materials

ID	Name	Label	Question
V526	g2_2	e-Newsletters	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? - e-Newsletters
V527	g2_3	World Bank Group's seminars/workshops/conferences	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? - World Bank Group's seminars/workshops/conferences
V528	g2_4	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? - Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
V529	g2_5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? - Direct contact with World Bank Group (i.e., face to face meetings/discussions)
V530	g2_6	World Bank Group's website	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? - World Bank Group's website
V531	g2_7	Webinars or online events hosted by the World Bank Group	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? - Webinars or online events hosted by the World Bank Group
V532	g2_8	Interviews and press conferences for the Croatia's media	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? - Interviews and press conferences for the Croatia's media
V533	g3_1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine,	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)
V534	g3_2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)
V535	g3_3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, comm	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)
V536	g3_4	Visited a WBG website (e.g., read a blog, used data)	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Visited a WBG website (e.g., read a blog, used data)
V537	g3_5	Attended an event/conference hosted by the WBG	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Attended an event/conference hosted by the WBG
V538	g3_6	Watched a webinar or online event hosted by the WBG	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Watched a webinar or online event hosted by the WBG
V539	g3_7	Read some or all of a WBG research paper or publication	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Read some or all of a WBG research paper or publication
V540	g3_8	Met professionally with WBG staff	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Met professionally with WBG staff

ID	Name	Label	Question
V541	g3_9	Read a WBG e-newsletter	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? - Read a WBG e-newsletter
V542	h1	Which of the following best describes your current affiliation?	SECTION H: BACKGROUND INFORMATION H1. Which of the following best describes your current affiliation?
V543	h2	Please identify the primary specialization of your work.	SECTION H: BACKGROUND INFORMATION H2. Please identify the primary specialization of your work.
V544	h3	Currently, do you professionally collaborate/work with the World Bank Group (IBR	SECTION H: BACKGROUND INFORMATION H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?
V545	h4	If yes, which of the following agencies of the World Bank Group do you primarily	SECTION H: BACKGROUND INFORMATION H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Croatia?
V546	h5_1	Observer (i.e., follow in media, discuss in informal conversations, etc.)	SECTION H: BACKGROUND INFORMATION H5. Which of the following describes most of your exposure to the World Bank Group in Croatia? - Observer (i.e., follow in media, discuss in informal conversations, etc.)
V547	h5_2	Use World Bank Group reports/data	SECTION H: BACKGROUND INFORMATION H5. Which of the following describes most of your exposure to the World Bank Group in Croatia? - Use World Bank Group reports/data
V548	h5_3	Engage in World Bank Group related/sponsored events/activities	SECTION H: BACKGROUND INFORMATION H5. Which of the following describes most of your exposure to the World Bank Group in Croatia? - Engage in World Bank Group related/sponsored events/activities
V549	h5_4	Collaborate as part of my professional duties	SECTION H: BACKGROUND INFORMATION H5. Which of the following describes most of your exposure to the World Bank Group in Croatia? - Collaborate as part of my professional duties
V550	h5_5	Use World Bank Group website for information, data, research, etc.	SECTION H: BACKGROUND INFORMATION H5. Which of the following describes most of your exposure to the World Bank Group in Croatia? - Use World Bank Group website for information, data, research, etc.
V551	h6	What's your gender?	SECTION H: BACKGROUND INFORMATION H6. What's your gender?
V552	h7	What's your age?	SECTION H: BACKGROUND INFORMATION H7. What's your age?
V553	h8	Which best represents your geographic location?	SECTION H: BACKGROUND INFORMATION H8. Which best represents your geographic location?

Total: 276

ID: ID**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 156 Invalid: Minimum: 101 Maximum: 256
 Type: Continuous Decimal: 0 Width: 3 Range: 101 - 256 Format: Numeric

METHOD: Method**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 156 Invalid: Minimum: 2 Maximum: 2
 Type: Discrete Decimal: 0 Width: 1 Range: 2 - 2 Format: Numeric

Questions and instructions

CATEGORIES

Value	Category	Cases	
2		156	100%

A1: In general, would you say that Croatia is headed in ... ?**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A1. In general, would you say that Croatia is headed in ... ?

CATEGORIES

Value	Category	Cases	
1	The right direction	57	36.8%
2	The wrong direction	39	25.2%
3	Not sure	59	38.1%
Sysmiss		1	

A2: Do you think that economic opportunity for citizens in Croatia over the next two**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 156 Invalid: Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

LITERAL QUESTION
 SECTION A: OVERALL CONTEXT

A2. Do you think that economic opportunity for citizens in Croatia over the next two to three years is ... ?

CATEGORIES

Value	Category	Cases	
1	Increasing	53	34%
2	Decreasing	30	19.2%
3	Staying about the same	73	46.8%

A3_1: Water, sanitation, and solid waste management**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION
 SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Water, sanitation, and solid waste management

CATEGORIES

Value	Category	Cases	
0		146	93.6%
1		10	6.4%

A3_2: Energy and energy efficiency**Data file:** croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Energy and energy efficiency

CATEGORIES

Value	Category	Cases	
0		134	85.9%
1		22	14.1%

A3_3: Private sector development/business environment

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Private sector development/business environment

CATEGORIES

Value	Category	Cases	
0		101	64.7%
1		55	35.3%

A3_4: Disaster risk management (e.g., earthquakes, floods)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Disaster risk management (e.g., earthquakes, floods)

CATEGORIES

Value	Category	Cases	
0		144	92.3%
1		12	7.7%

A3_5: Financial markets

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Financial markets

CATEGORIES

Value	Category	Cases	
0		152	97.4%
1		4	2.6%

A3_6: Global/regional integration

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Global/regional integration

CATEGORIES

Value	Category	Cases	
0		153	98.1%
1		3	1.9%

A3_7: Convergence with income levels of the European Union (EU) and entry into the eur

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Convergence with income levels of the European Union (EU) and entry into the euro area

CATEGORIES

Value	Category	Cases	
0		117	75%
1		39	25%

A3_8: Regional and urban development

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Regional and urban development

CATEGORIES

Value	Category	Cases	
0		142	91%
1		14	9%

A3_9: Social protection (e.g., pensions, targeted social assistance, social inclusion)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Social protection (e.g., pensions, targeted social assistance, social inclusion)

CATEGORIES

Value	Category	Cases	
0		142	91%
1		14	9%

A3_10: Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

CATEGORIES

Value	Category	Cases	
0		90	57.7%
1		66	42.3%

A3_11: Job creation/employment

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION
 SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.
 - Job creation/employment

CATEGORIES

Value	Category	Cases	
0		113	72.4%
1		43	27.6%

A3_12: Information and communications technology

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION
 SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.
 - Information and communications technology

CATEGORIES

Value	Category	Cases	
0		137	87.8%
1		19	12.2%

A3_13: Equality of opportunity and gender equity (closing the gap between women and men

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Equality of opportunity and gender equity (closing the gap between women and men, and boys and girls)

CATEGORIES

Value	Category	Cases	
0		146	93.6%
1		10	6.4%

A3_14: Judiciary reform

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Judiciary reform

CATEGORIES

Value	Category	Cases	
0		81	51.9%
1		75	48.1%

A3_15: Anti-corruption

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Anti-corruption

CATEGORIES

Value	Category	Cases	
0		88	56.4%
1		68	43.6%

A3_16: Agriculture and rural development

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Agriculture and rural development

CATEGORIES

Value	Category	Cases	
0		131	84%
1		25	16%

A3_17: Innovation and research and development (R&D)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Innovation and research and development (R&D)

CATEGORIES

Value	Category	Cases	
0		105	67.3%
1		51	32.7%

A3_18: Health

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Health

CATEGORIES

Value	Category	Cases	
0		124	79.5%
1		32	20.5%

A3_19: Natural resource management and biodiversity

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Natural resource management and biodiversity

CATEGORIES

Value	Category	Cases	
0		139	89.1%
1		17	10.9%

A3_20: Climate change and the environment

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION
 SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Climate change and the environment

CATEGORIES

Value	Category	Cases	
0		134	85.9%
1		22	14.1%

A3_21: Poverty reduction

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION
 SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Poverty reduction

CATEGORIES

Value	Category	Cases	
0		142	91%
1		14	9%

A3_22: Global pandemics (e.g., COVID-19)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Global pandemics (e.g., COVID-19)

CATEGORIES

Value	Category	Cases	
0		150	96.2%
1		6	3.8%

A3_23: Demographic trends (i.e. rapidly aging society, shrinking population, migration)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Demographic trends (i.e. rapidly aging society, shrinking population, migration)

CATEGORIES

Value	Category	Cases	
0		114	73.1%
1		42	26.9%

A3_24: Education

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Education

CATEGORIES

Value	Category	Cases	
0		99	63.5%
1		57	36.5%

A3_25: Regional disparities

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Regional disparities

CATEGORIES

Value	Category	Cases	
0		137	87.8%
1		19	12.2%

A3_26: Transport (e.g., roads, railways, ports)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A3. Listed below are a number of development priorities in Croatia. Please identify which of the following you consider the most important development priorities in Croatia.

- Transport (e.g., roads, railways, ports)

CATEGORIES

Value	Category	Cases	
0		144	92.3%
1		12	7.7%

A4_1: Judiciary reform

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Judiciary reform

CATEGORIES

Value	Category	Cases	
0		135	87.1%
1		20	12.9%
Sysmiss		1	

A4_2: Innovation and research and development (R&D)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION
SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?
- Innovation and research and development (R&D)

CATEGORIES

Value	Category	Cases	
0		128	82.6%
1		27	17.4%
Sysmiss		1	

A4_3: Demographic trends (i.e. rapidly aging society, shrinking population, migration)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION
SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?
- Demographic trends (i.e. rapidly aging society, shrinking population, migration)

CATEGORIES

Value	Category	Cases	
0		147	94.8%
1		8	5.2%
Sysmiss		1	

A4_4: Disaster risk management (e.g., earthquakes, floods)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION
SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Disaster risk management (e.g., earthquakes, floods)

CATEGORIES

Value	Category	Cases	
0		154	99.4%
1		1	0.6%
Sysmiss		1	

A4_5: Social protection (e.g., pensions, targeted social assistance, social inclusion)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Social protection (e.g., pensions, targeted social assistance, social inclusion)

CATEGORIES

Value	Category	Cases	
0		121	78.1%
1		34	21.9%
Sysmiss		1	

A4_6: Climate change and the environment

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Climate change and the environment

CATEGORIES

Value	Category	Cases	
0		154	99.4%
1		1	0.6%
Sysmiss		1	

A4_7: Information and communications technology

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Information and communications technology

CATEGORIES

Value	Category	Cases	
0		144	92.9%
1		11	7.1%
Sysmiss		1	

A4_8: Regional disparities

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Regional disparities

CATEGORIES

Value	Category	Cases	
0		141	91%
1		14	9%
Sysmiss		1	

A4_9: Anti-corruption

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Anti-corruption

CATEGORIES

Value	Category	Cases	
0		109	70.3%
1		46	29.7%
Sysmiss		1	

A4_10: Agriculture and rural development

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Agriculture and rural development

CATEGORIES

Value	Category	Cases	
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0		131	84.5%
1		24	15.5%
Sysmiss		1	

A4_11: Energy and energy efficiency

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Energy and energy efficiency

CATEGORIES

Value	Category	Cases	
0		149	96.1%
1		6	3.9%
Sysmiss		1	

A4_12: Transport (e.g., roads, railways, ports)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Transport (e.g., roads, railways, ports)

CATEGORIES

Value	Category	Cases	
0		149	96.1%

1		6	3.9%
Sysmiss		1	

A4_13: Natural resource management and biodiversity

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Natural resource management and biodiversity

CATEGORIES

Value	Category	Cases	
0		152	98.1%
1		3	1.9%
Sysmiss		1	

A4_14: Public sector governance/reform (i.e., government effectiveness, public financia

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

CATEGORIES

Value	Category	Cases	
0		124	80%
1		31	20%

Sysmiss		1	
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A4_15: Equality of opportunity and gender equity (closing the gap between women and men)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Equality of opportunity and gender equity (closing the gap between women and men, and boys and girls)

CATEGORIES

Value	Category	Cases	
0		147	94.8%
1		8	5.2%
Sysmiss		1	

A4_16: Water, sanitation, and solid waste management

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Water, sanitation, and solid waste management

CATEGORIES

Value	Category	Cases	
0		155	100%
Sysmiss		1	

A4_17: Health**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Health

CATEGORIES

Value	Category	Cases	
0		153	98.7%
1		2	1.3%
Sysmiss		1	

A4_18: Education**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Education

CATEGORIES

Value	Category	Cases	
0		91	58.7%
1		64	41.3%
Sysmiss		1	

A4_19: Job creation/employment**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Job creation/employment

CATEGORIES

Value	Category	Cases	
0		92	59.4%
1		63	40.6%
Sysmiss		1	

A4_20: Private sector development/business environment**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Private sector development/business environment

CATEGORIES

Value	Category	Cases	
0		104	67.1%
1		51	32.9%
Sysmiss		1	

A4_21: Regional and urban development**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Regional and urban development

CATEGORIES

Value	Category	Cases	
0		140	90.3%
1		15	9.7%
Sysmiss		1	

A4_22: Financial markets**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Financial markets

CATEGORIES

Value	Category	Cases	
0		154	99.4%
1		1	0.6%
Sysmiss		1	

A4_23: Convergence with income levels of the European Union (EU) and entry into the eur**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Convergence with income levels of the European Union (EU) and entry into the euro area

CATEGORIES

Value	Category	Cases	
0		134	86.5%
1		21	13.5%
Sysmiss		1	

A4_24: Global/regional integration**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Croatia?

- Global/regional integration

CATEGORIES

Value	Category	Cases	
0		151	97.4%
1		4	2.6%
Sysmiss		1	

A5_1: Fair and equal distribution of a COVID-19 vaccine**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Fair and equal distribution of a COVID-19 vaccine

CATEGORIES

Value	Category	Cases	
0		126	81.3%
1		29	18.7%
Sysmiss		1	

A5_2: Healthcare**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Healthcare

CATEGORIES

Value	Category	Cases	
0		70	45.2%
1		85	54.8%
Sysmiss		1	

A5_3: Providing direct financial support to businesses (business support packages)**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Providing direct financial support to businesses (business support packages)

CATEGORIES

Value	Category	Cases	
0		105	67.7%
1		50	32.3%
Sysmiss		1	

A5_4: Poverty and inequality (e.g., strengthening the social safety net, social assist**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Poverty and inequality (e.g., strengthening the social safety net, social assistance)

CATEGORIES

Value	Category	Cases	
0		106	68.4%
1		49	31.6%
Sysmiss		1	

A5_5: Regional disparities**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Regional disparities

CATEGORIES

Value	Category	Cases	
0		126	81.3%
1		29	18.7%
Sysmiss		1	

A5_6: Education**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Education

CATEGORIES

Value	Category	Cases	
0		111	71.6%
1		44	28.4%
Sysmiss		1	

A5_7: Supporting favorable business environment**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Supporting favorable business environment

CATEGORIES

Value	Category	Cases	
0		58	37.4%
1		97	62.6%
Sysmiss		1	

A5_8: Public service delivery and Public Administration (e.g., strengthening policies,**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Public service delivery and Public Administration (e.g., strengthening policies, institutions)

CATEGORIES

Value	Category	Cases	
0		104	67.1%
1		51	32.9%
Sysmiss		1	

A5_9: Other**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A5. The COVID-19 pandemic has stressed many aspects of Croatia's growth and development. In which areas would you like to see the Croatian government focus most of its efforts related to the impact of COVID-19 over the next six months to a year?

- Other (please specify)

CATEGORIES

Value	Category	Cases	
0		148	95.5%
1		7	4.5%
Sysmiss		1	

A6_1: Corruption**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 150 Invalid: 6 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to?

- Corruption

CATEGORIES

Value	Category	Cases	
0		92	61.3%
1		58	38.7%
Sysmiss		6	

A6_2: Inadequate level of private sector participation**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 150 Invalid: 6 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to?

- Inadequate level of private sector participation

CATEGORIES

Value	Category	Cases	
0		141	94%
1		9	6%
Sysmiss		6	

A6_3: Inadequate level of citizen/civil society participation**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 150 Invalid: 6 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to?

- Inadequate level of citizen/civil society participation

CATEGORIES

Value	Category	Cases	
0		137	91.3%
1		13	8.7%
Sysmiss		6	

A6_4: Political pressures and obstacles

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 150 Invalid: 6 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION
 SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to?

- Political pressures and obstacles

CATEGORIES

Value	Category	Cases	
0		97	64.7%
1		53	35.3%
Sysmiss		6	

A6_5: Inadequate level of government accountability

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 150 Invalid: 6 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION
 SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to?

- Inadequate level of government accountability

CATEGORIES

Value	Category	Cases	
0		125	83.3%
1		25	16.7%
Sysmiss		6	

A6_6: Inadequate level of capacity in the government**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 150 Invalid: 6 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION
 SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to?

- Inadequate level of capacity in the government

CATEGORIES

Value	Category	Cases	
0		102	68%
1		48	32%
Sysmiss		6	

A6_7: Reforms are not well thought out in light of the country challenges**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 150 Invalid: 6 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION
 SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to?

- Reforms are not well thought out in light of the country challenges

CATEGORIES

Value	Category	Cases	
0		90	60%
1		60	40%
Sysmiss		6	

A6_8: Pressure from outside interest groups (e.g., private sector, unions)**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 150 Invalid: 6 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION
 SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to?

- Pressure from outside interest groups (e.g., private sector, unions)

CATEGORIES

Value	Category	Cases	
0		127	84.7%
1		23	15.3%
Sysmiss		6	

A6_9: Other**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 150 Invalid: 6 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION
 SECTION A: OVERALL CONTEXT

A6. When economic and/or social reform efforts fail or are slow to take place in Croatia, which of the following would you attribute this to?

- Other (please specify)

CATEGORIES

Value	Category	Cases	
0		148	98.7%
1		2	1.3%
Sysmiss		6	

A7_1: The national/local government**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 143 Invalid: 13 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- The national/local government

CATEGORIES

Value	Category	Cases	
1	To no degree at all	8	5.6%
2		16	11.2%
3		19	13.3%
4		28	19.6%
5		28	19.6%
6		19	13.3%
7		7	4.9%
8		5	3.5%
9		2	1.4%
10	To a very significant degree	5	3.5%
11	Don't know	6	4.2%
Sysmiss		13	

A7_2: European Commission and the EU Institutions**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 144 Invalid: 12 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- European Commission and the EU Institutions

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.1%
2		3	2.1%
3		6	4.2%
4		16	11.1%
5		24	16.7%
6		21	14.6%
7		25	17.4%
8		21	14.6%
9		8	5.6%
10	To a very significant degree	10	6.9%
11	Don't know	7	4.9%
Sysmiss		12	

A7_3: The World Bank Group

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 144 Invalid: 12 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- The World Bank Group

CATEGORIES

Value	Category	Cases	
1	To no degree at all	4	2.8%
2		5	3.5%
3		10	6.9%
4		9	6.3%
5		23	16%
6		22	15.3%
7		20	13.9%
8		20	13.9%
9		10	6.9%
10	To a very significant degree	7	4.9%
11	Don't know	14	9.7%

Sysmiss		12	
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A7_4: The World Health Organization (WHO)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 143 Invalid: 13 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?
 - The World Health Organization (WHO)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	6	4.2%
2		13	9.1%
3		7	4.9%
4		12	8.4%
5		21	14.7%
6		19	13.3%
7		22	15.4%
8		13	9.1%
9		12	8.4%
10	To a very significant degree	6	4.2%
11	Don't know	12	8.4%
Sysmiss		13	

A7_5: Regional development banks (i.e. European Investment Band, European Bank for Rec

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 143 Invalid: 13 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- Regional development banks (i.e. European Investment Band, European Bank for Reconstruction and Development)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.1%
2		8	5.6%
3		10	7%
4		10	7%
5		20	14%
6		18	12.6%
7		28	19.6%
8		16	11.2%
9		11	7.7%
10	To a very significant degree	5	3.5%
11	Don't know	14	9.8%
Sysmiss		13	

A7_6: Croatia's Central Bank

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- Croatia's Central Bank

CATEGORIES

Value	Category	Cases	
1	To no degree at all	4	2.8%
2		5	3.5%
3		14	9.9%
4		17	12%
5		20	14.1%
6		22	15.5%
7		13	9.2%
8		20	14.1%

9		10	7%
10	To a very significant degree	6	4.2%
11	Don't know	11	7.7%
Sysmiss		14	

A7_7: The private sector

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 145 Invalid: 11 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION
 SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?
 - The private sector

CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	0.7%
2		5	3.4%
3		14	9.7%
4		11	7.6%
5		19	13.1%
6		21	14.5%
7		22	15.2%
8		26	17.9%
9		12	8.3%
10	To a very significant degree	8	5.5%
11	Don't know	6	4.1%
Sysmiss		11	

A7_8: Civil society (e.g., NGOs, CBOs)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- Civil society (e.g., NGOs, CBOs)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.1%
2		9	6.3%
3		9	6.3%
4		10	7%
5		19	13.4%
6		25	17.6%
7		28	19.7%
8		19	13.4%
9		8	5.6%
10	To a very significant degree	5	3.5%
11	Don't know	7	4.9%
Sysmiss		14	

A7_9: Media and their web presence (e.g., newspapers, TV stations, radio)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 144 Invalid: 12 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- Media and their web presence (e.g., newspapers, TV stations, radio)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	14	9.7%
2		16	11.1%
3		20	13.9%
4		18	12.5%

5		19	13.2%
6		25	17.4%
7		15	10.4%
8		7	4.9%
9		3	2.1%
10	To a very significant degree	2	1.4%
11	Don't know	5	3.5%
Sysmiss		12	

A7_10: Web based media (i.e., blogs, social media, other web-based news and information

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 144 Invalid: 12 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION A: OVERALL CONTEXT

A7. To what extent do you trust each of the following groups to do what is right?

- Web based media (i.e., blogs, social media, other web-based news and information sources)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	17	11.8%
2		16	11.1%
3		22	15.3%
4		19	13.2%
5		18	12.5%
6		24	16.7%
7		9	6.3%
8		5	3.5%
9		4	2.8%
10	To a very significant degree	3	2.1%
11	Don't know	7	4.9%
Sysmiss		12	

B1_1: The World Bank (IBRD)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 145 Invalid: 11 Minimum: 1 Maximum: 10
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 10 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of these organizations in Croatia?
 - The World Bank (IBRD)

CATEGORIES

Value	Category	Cases	
1	Not familiar at all	4	2.8%
2		4	2.8%
3		13	9%
4		9	6.2%
5		21	14.5%
6		15	10.3%
7		30	20.7%
8		26	17.9%
9		10	6.9%
10	Extremely familiar	13	9%
Sysmiss		11	

B1_2: The International Finance Corporation (IFC), the World Bank Group's private sect

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 143 Invalid: 13 Minimum: 1 Maximum: 10
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 10 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of these organizations in Croatia?
 - The International Finance Corporation (IFC) - the World Bank Group's private sector arm

CATEGORIES

Value	Category	Cases	
1	Not familiar at all	30	21%
2		19	13.3%

3		18	12.6%
4		12	8.4%
5		23	16.1%
6		12	8.4%
7		13	9.1%
8		7	4.9%
9		6	4.2%
10	Extremely familiar	3	2.1%
Sysmiss		13	

B2: Overall the World Bank Group currently plays a relevant role in development in C

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Croatia?

B2. Overall the World Bank Group currently plays a relevant role in development in Croatia

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	5	3.5%
2		6	4.2%
3		9	6.3%
4		12	8.5%
5		13	9.2%
6		20	14.1%
7		26	18.3%
8		15	10.6%
9		9	6.3%
10	Strongly agree	10	7%
11	Don't know	17	12%
Sysmiss		14	

B3: The World Bank Group's work is aligned with what I consider the development prio

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Croatia?
 B3. The World Bank Group's work is aligned with what I consider the development priorities for Croatia

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	6	4.2%
2		3	2.1%
3		7	4.9%
4		11	7.7%
5		16	11.3%
6		17	12%
7		32	22.5%
8		18	12.7%
9		4	2.8%
10	Strongly agree	7	4.9%
11	Don't know	21	14.8%
Sysmiss		14	

B4_1: The World Bank (IBRD)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. Overall, please rate your impression of the effectiveness of these organizations in Croatia.
 - The World Bank (IBRD)

CATEGORIES

Value	Category	Cases	
1	Not effective at all	3	2.1%
2		5	3.5%
3		9	6.4%
4		6	4.3%
5		17	12.1%
6		17	12.1%
7		31	22%
8		20	14.2%
9		8	5.7%
10	Very effective	5	3.5%
11	Don't know	20	14.2%
Sysmiss		15	

B4_2: The International Finance Corporation (IFC), the World Bank Group's private sect

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 140 Invalid: 16 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. Overall, please rate your impression of the effectiveness of these organizations in Croatia.

- The International Finance Corporation (IFC), the World Bank Group's private sector arm

CATEGORIES

Value	Category	Cases	
1	Not effective at all	4	2.9%
2		5	3.6%
3		8	5.7%
4		3	2.1%
5		17	12.1%
6		15	10.7%
7		15	10.7%
8		5	3.6%
9		2	1.4%
10	Very effective	2	1.4%
11	Don't know	64	45.7%

Sysmiss		16	
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B5: To what extent does the World Bank Group's work help to achieve development resu

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 144 Invalid: 12 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. To what extent does the World Bank Group's work help to achieve development results in Croatia?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	5	3.5%
2		4	2.8%
3		8	5.6%
4		12	8.3%
5		16	11.1%
6		23	16%
7		28	19.4%
8		15	10.4%
9		7	4.9%
10	To a very significant degree	6	4.2%
11	Don't know	20	13.9%
Sysmiss		12	

B6: To what extent does the World Bank Group influence the development agenda in Cro

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 143 Invalid: 13 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. To what extent does the World Bank Group influence the development agenda in Croatia?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	4	2.8%
2		4	2.8%
3		8	5.6%
4		10	7%
5		16	11.2%
6		20	14%
7		26	18.2%
8		16	11.2%
9		7	4.9%
10	To a very significant degree	7	4.9%
11	Don't know	25	17.5%
Sysmiss		13	

B7_1: Global advocacy

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most?

- Global advocacy

CATEGORIES

Value	Category	Cases	
0		131	92.9%
1		10	7.1%
Sysmiss		15	

B7_2: Technical assistance, including Reimbursable Advisory Services (RAS) and impleme

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most?
- Technical assistance, including Reimbursable Advisory Services (RAS) and implementation support

CATEGORIES

Value	Category	Cases	
0		104	73.8%
1		37	26.2%
Sysmiss		15	

B7_3: Bringing together different groups of stakeholders

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most?
- Bringing together different groups of stakeholders

CATEGORIES

Value	Category	Cases	
0		101	71.6%
1		40	28.4%
Sysmiss		15	

B7_4: Policy advice, studies, analyses and promoting knowledge sharing

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most?
- Policy advice, studies, analyses and promoting knowledge sharing

CATEGORIES

Value	Category	Cases	
0		67	47.5%
1		74	52.5%
Sysmiss		15	

B7_5: Informal advice that World Bank Group's staff provides (e.g., memos, short evidence

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most?
- Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)

CATEGORIES

Value	Category	Cases	
0		135	95.7%
1		6	4.3%
Sysmiss		15	

B7_6: Coordination with the European commission and international partners

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most?
- Coordination with the European commission and international partners

CATEGORIES

Value	Category	Cases	
0		125	88.7%
1		16	11.3%
Sysmiss		15	

B7_7: Financial resources

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most?
- Financial resources

CATEGORIES

Value	Category	Cases	
0		108	76.6%
1		33	23.4%
Sysmiss		15	

B7_8: Mobilizing third party financial resources, including EU funds

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most?
 - Mobilizing third party financial resources, including EU funds

CATEGORIES

Value	Category	Cases	
0		121	85.8%
1		20	14.2%
Sysmiss		15	

B7_9: Capacity development related to World Bank Group supported projects

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most?
 - Capacity development related to World Bank Group supported projects

CATEGORIES

Value	Category	Cases	
0		112	79.4%
1		29	20.6%
Sysmiss		15	

B7_10: Other

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. When thinking about the World Bank Group's role in Croatia, which activity do you VALUE the most?
 - Other (please specify)

CATEGORIES

Value	Category	Cases	
0		137	97.2%
1		4	2.8%
Sysmiss		15	

B8_1: Not aligned with country priorities

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?
 - Not aligned with country priorities

CATEGORIES

Value	Category	Cases	
0		127	92%
1		11	8%
Sysmiss		18	

B8_2: Not adequately flexible in changing country circumstances

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?
 - Not adequately flexible in changing country circumstances

CATEGORIES

Value	Category	Cases	
0		130	94.2%

1		8	5.8%
Sysmiss		18	

B8_3: Staff inaccessible

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?
 - Staff inaccessible

CATEGORIES

Value	Category	Cases	
0		134	97.1%
1		4	2.9%
Sysmiss		18	

B8_4: Not collaborating enough with private sector

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?
 - Not collaborating enough with private sector

CATEGORIES

Value	Category	Cases	
0		125	90.6%
1		13	9.4%
Sysmiss		18	

B8_5: Not collaborating enough with partners such as bilaterals, multilaterals, Intern

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?
 - Not collaborating enough with partners such as bilaterals, multilaterals, International Financial Institutions (IFIs), UN, European Commission

CATEGORIES

Value	Category	Cases	
0		134	97.1%
1		4	2.9%
Sysmiss		18	

B8_6: Not enough public disclosure of its work

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?
 - Not enough public disclosure of its work

CATEGORIES

Value	Category	Cases	
0		95	68.8%
1		43	31.2%
Sysmiss		18	

B8_7: Not adequately sensitive to political/social realities in Croatia

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?
 - Not adequately sensitive to political/social realities in Croatia

CATEGORIES

Value	Category	Cases	
0		116	84.1%
1		22	15.9%
Sysmiss		18	

B8_8: World Bank Group's processes too slow and complex

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?
 - World Bank Group's processes too slow and complex

CATEGORIES

Value	Category	Cases	
0		111	80.4%
1		27	19.6%
Sysmiss		18	

B8_9: Not sufficiently focused on sustainable results

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?
 - Not sufficiently focused on sustainable results

CATEGORIES

Value	Category	Cases	
0		131	94.9%
1		7	5.1%
Sysmiss		18	

B8_10: Not willing to honestly criticize policies and reform efforts of Croatia

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?
 - Not willing to honestly criticize policies and reform efforts of Croatia

CATEGORIES

Value	Category	Cases	
0		93	67.4%
1		45	32.6%
Sysmiss		18	

B8_11: Inadequate number of innovative financial products and services

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?
 - Inadequate number of innovative financial products and services

CATEGORIES

Value	Category	Cases	
0		133	96.4%
1		5	3.6%
Sysmiss		18	

B8_12: Inadequate level of real-time advice and guidance

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?
 - Inadequate level of real-time advice and guidance

CATEGORIES

Value	Category	Cases	
0		127	92%
1		11	8%
Sysmiss		18	

B8_13: Inadequate number of innovative knowledge products and services

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?
 - Inadequate number of innovative knowledge products and services

CATEGORIES

Value	Category	Cases	
0		128	92.8%
1		10	7.2%
Sysmiss		18	

B8_14: Not collaborating enough with civil society (e.g., NGOs, CBOs)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?
 - Not collaborating enough with civil society (e.g., NGOs, CBOs)

CATEGORIES

Value	Category	Cases	
0		128	92.8%
1		10	7.2%
Sysmiss		18	

B8_15: Other

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?
 - Other (please specify)

CATEGORIES

Value	Category	Cases	
0		135	97.8%
1		3	2.2%
Sysmiss		18	

B8_16: Don't know

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 138 Invalid: 18 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Croatia?

- Don't know

CATEGORIES

Value	Category	Cases	
0		129	93.5%
1		9	6.5%
Sysmiss		18	

B9_1: Social protection (e.g., pensions, targeted social assistance, social inclusion)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Social protection (e.g., pensions, targeted social assistance, social inclusion)

CATEGORIES

Value	Category	Cases	
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0		135	95.7%
1		6	4.3%
Sysmiss		15	

B9_2: Public sector governance/reform (i.e., government effectiveness, public financial management)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?
 - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

CATEGORIES

Value	Category	Cases	
0		92	65.2%
1		49	34.8%
Sysmiss		15	

B9_3: Equality of opportunity and gender equity (closing the gap between women and men)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?
 - Equality of opportunity and gender equity (closing the gap between women and men, and boys and girls)

CATEGORIES

Value	Category	Cases	
0		135	95.7%

1		6	4.3%
Sysmiss		15	

B9_4: Private sector development/business environment

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Private sector development/business environment

CATEGORIES

Value	Category	Cases	
0		116	82.3%
1		25	17.7%
Sysmiss		15	

B9_5: Education

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Education

CATEGORIES

Value	Category	Cases	
0		116	82.3%
1		25	17.7%

Sysmiss		15	
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B9_6: Energy and energy efficiency

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Energy and energy efficiency

CATEGORIES

Value	Category	Cases	
0		134	95%
1		7	5%
Sysmiss		15	

B9_7: Global/regional integration

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Global/regional integration

CATEGORIES

Value	Category	Cases	
0		137	97.2%
1		4	2.8%
Sysmiss		15	

B9_8: Convergence with income levels of the European Union (EU) and entry into the eur

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Convergence with income levels of the European Union (EU) and entry into the euro area

CATEGORIES

Value	Category	Cases	
0		127	90.1%
1		14	9.9%
Sysmiss		15	

B9_9: Health

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Health

CATEGORIES

Value	Category	Cases	
0		126	89.4%
1		15	10.6%
Sysmiss		15	

B9_10: Financial markets**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Financial markets

CATEGORIES

Value	Category	Cases	
0		136	96.5%
1		5	3.5%
Sysmiss		15	

B9_11: Water, sanitation, and solid waste management**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Water, sanitation, and solid waste management

CATEGORIES

Value	Category	Cases	
0		139	98.6%
1		2	1.4%
Sysmiss		15	

B9_12: Job creation/employment**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Job creation/employment

CATEGORIES

Value	Category	Cases	
0		120	85.1%
1		21	14.9%
Sysmiss		15	

B9_13: Regional and urban development**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Regional and urban development

CATEGORIES

Value	Category	Cases	
0		125	88.7%
1		16	11.3%
Sysmiss		15	

B9_14: Global pandemics (e.g., COVID-19)**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Global pandemics (e.g., COVID-19)

CATEGORIES

Value	Category	Cases	
0		137	97.2%
1		4	2.8%
Sysmiss		15	

B9_15: Demographic trends (i.e. rapidly aging society, shrinking population, migration)**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Demographic trends (i.e. rapidly aging society, shrinking population, migration)

CATEGORIES

Value	Category	Cases	
0		128	90.8%
1		13	9.2%
Sysmiss		15	

B9_16: Transport (e.g., roads, railways, ports)**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Transport (e.g., roads, railways, ports)

CATEGORIES

Value	Category	Cases	
0		131	92.9%
1		10	7.1%
Sysmiss		15	

B9_17: Agriculture and rural development**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Agriculture and rural development

CATEGORIES

Value	Category	Cases	
0		129	91.5%
1		12	8.5%
Sysmiss		15	

B9_18: Innovation and research and development (R&D)**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Innovation and research and development (R&D)

CATEGORIES

Value	Category	Cases	
0		115	81.6%
1		26	18.4%
Sysmiss		15	

B9_19: Anti-corruption**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Anti-corruption

CATEGORIES

Value	Category	Cases	
0		108	76.6%
1		33	23.4%
Sysmiss		15	

B9_20: Natural resource management and biodiversity**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Natural resource management and biodiversity

CATEGORIES

Value	Category	Cases	
0		135	95.7%
1		6	4.3%
Sysmiss		15	

B9_21: Climate change and the environment**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Climate change and the environment

CATEGORIES

Value	Category	Cases	
0		124	87.9%
1		17	12.1%
Sysmiss		15	

B9_22: Regional disparities**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Regional disparities

CATEGORIES

Value	Category	Cases	
0		126	89.4%
1		15	10.6%
Sysmiss		15	

B9_23: Information and communications technology**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Information and communications technology

CATEGORIES

Value	Category	Cases	
0		133	94.3%
1		8	5.7%
Sysmiss		15	

B9_24: Judiciary reform**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Judiciary reform

CATEGORIES

Value	Category	Cases	
0		111	78.7%
1		30	21.3%
Sysmiss		15	

B9_25: Disaster risk management (e.g., earthquakes, floods)**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Disaster risk management (e.g., earthquakes, floods)

CATEGORIES

Value	Category	Cases	
0		134	95%
1		7	5%
Sysmiss		15	

B9_26: Poverty reduction**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 141 Invalid: 15 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about how the World Bank Group can have the most impact on development results in Croatia, which sectors do you believe the World Bank Group should prioritize with its engagement in Croatia?

- Poverty reduction

CATEGORIES

Value	Category	Cases	
0		118	83.7%
1		23	16.3%
Sysmiss		15	

B10_1: Multi-lateral financial institution**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 142 Invalid: 14 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What comes to mind when you hear about the International Finance Corporation (The IFC)

- Multi-lateral financial institution

CATEGORIES

Value	Category	Cases	
0		103	72.5%
1		39	27.5%
Sysmiss		14	

B10_2: Public-private partnership**Data file:** croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What comes to mind when you hear about the International Finance Corporation (The IFC)
 - Public-private partnership

CATEGORIES

Value	Category	Cases	
0		133	93.7%
1		9	6.3%
Sysmiss		14	

B10_3: Asset Manager

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What comes to mind when you hear about the International Finance Corporation (The IFC)
 - Asset Manager

CATEGORIES

Value	Category	Cases	
0		140	98.6%
1		2	1.4%
Sysmiss		14	

B10_4: Development institution

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What comes to mind when you hear about the International Finance Corporation (The IFC)

- Development institution

CATEGORIES

Value	Category	Cases	
0		132	93%
1		10	7%
Sysmiss		14	

B10_5: Private sector solutions

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What comes to mind when you hear about the International Finance Corporation (The IFC)

- Private sector solutions

CATEGORIES

Value	Category	Cases	
0		125	88%
1		17	12%
Sysmiss		14	

B10_6: World Bank

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What comes to mind when you hear about the International Finance Corporation (The IFC)

- World Bank

CATEGORIES

Value	Category	Cases	
0		93	65.5%
1		49	34.5%
Sysmiss		14	

B10_7: Financial advisory solutions

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What comes to mind when you hear about the International Finance Corporation (The IFC)

- Financial advisory solutions

CATEGORIES

Value	Category	Cases	
0		119	83.8%
1		23	16.2%
Sysmiss		14	

B10_8: Impact investor

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What comes to mind when you hear about the International Finance Corporation (The IFC)

- Impact investor

CATEGORIES

Value	Category	Cases	
0		136	95.8%
1		6	4.2%
Sysmiss		14	

B10_9: Thought leader

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What comes to mind when you hear about the International Finance Corporation (The IFC)
 - Thought leader

CATEGORIES

Value	Category	Cases	
0		141	99.3%
1		1	0.7%
Sysmiss		14	

B10_10: Venture capital

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What comes to mind when you hear about the International Finance Corporation (The IFC)
 - Venture capital

CATEGORIES

Value	Category	Cases	
0		129	90.8%

1		13	9.2%
Sysmiss		14	

B10_11: Innovation and Entrepreneurship

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What comes to mind when you hear about the International Finance Corporation (The IFC)
 - Innovation and Entrepreneurship

CATEGORIES

Value	Category	Cases	
0		135	95.1%
1		7	4.9%
Sysmiss		14	

B10_12: Investment Bank

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What comes to mind when you hear about the International Finance Corporation (The IFC)
 - Investment Bank

CATEGORIES

Value	Category	Cases	
0		110	77.5%
1		32	22.5%
Sysmiss		14	

B10_13: None of the above

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What comes to mind when you hear about the International Finance Corporation (The IFC)
 - None of the above

CATEGORIES

Value	Category	Cases	
0		128	90.1%
1		14	9.9%
Sysmiss		14	

B10_14: Don't know

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What comes to mind when you hear about the International Finance Corporation (The IFC)
 - Don't know

CATEGORIES

Value	Category	Cases	
0		114	80.3%
1		28	19.7%
Sysmiss		14	

B10_15: Other

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 142 Invalid: 14 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. What comes to mind when you hear about the International Finance Corporation (The IFC)

- Other (please specify)

CATEGORIES

Value	Category	Cases	
0		138	97.2%
1		4	2.8%
Sysmiss		14	

C1: To what extent do you believe the World Bank Group's staff is well prepared (e.g

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 141 Invalid: 15 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Croatia solve its most complicated development challenges?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	0.7%
2		4	2.8%
3		7	5%
4		11	7.8%
5		13	9.2%
6		13	9.2%
7		24	17%
8		27	19.1%

9		8	5.7%
10	To a very significant degree	12	8.5%
11	Don't know	21	14.9%
Sysmiss		15	

C2: Responsiveness to needs

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 131 Invalid: 25 Minimum: 1 Maximum: 11
Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
C2. Responsiveness to needs

CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.5%
2		4	3.1%
3		11	8.4%
4		8	6.1%
5		11	8.4%
6		17	13%
7		22	16.8%
8		22	16.8%
9		5	3.8%
10	To a very significant degree	8	6.1%
11	Don't know	21	16%
Sysmiss		25	

C3: Flexibility (in terms of the institution's products and services)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 130 Invalid: 26 Minimum: 1 Maximum: 11
Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
C3. Flexibility (in terms of the institution's products and services)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.3%
2		5	3.8%
3		10	7.7%
4		6	4.6%
5		13	10%
6		24	18.5%
7		13	10%
8		16	12.3%
9		5	3.8%
10	To a very significant degree	8	6.2%
11	Don't know	27	20.8%
Sysmiss		26	

C4: Flexibility (in terms of changing country circumstances)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 130 Invalid: 26 Minimum: 1 Maximum: 11
Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
C4. Flexibility (in terms of changing country circumstances)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.3%
2		5	3.8%
3		10	7.7%
4		8	6.2%

5		14	10.8%
6		16	12.3%
7		22	16.9%
8		9	6.9%
9		5	3.8%
10	To a very significant degree	9	6.9%
11	Don't know	29	22.3%
Sysmiss		26	

C5: Being inclusive

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 132 Invalid: 24 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
 C5. Being inclusive

CATEGORIES

Value	Category	Cases	
1	To no degree at all	4	3%
2		2	1.5%
3		8	6.1%
4		5	3.8%
5		16	12.1%
6		8	6.1%
7		21	15.9%
8		22	16.7%
9		13	9.8%
10	To a very significant degree	8	6.1%
11	Don't know	25	18.9%
Sysmiss		24	

C6: Openness (sharing data and other information)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 132 Invalid: 24 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
 C6. Openness (sharing data and other information).

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.3%
2		2	1.5%
3		3	2.3%
4		11	8.3%
5		14	10.6%
6		15	11.4%
7		20	15.2%
8		20	15.2%
9		11	8.3%
10	To a very significant degree	14	10.6%
11	Don't know	19	14.4%
Sysmiss		24	

C7: Collaboration with the Government

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 131 Invalid: 25 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
 C7. Collaboration with the Government

CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	0.8%

2		3	2.3%
4		4	3.1%
5		12	9.2%
6		9	6.9%
7		27	20.6%
8		22	16.8%
9		8	6.1%
10	To a very significant degree	14	10.7%
11	Don't know	31	23.7%
Sysmiss		25	

C8: The speed in which it gets things accomplished on the ground

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 130 Invalid: 26 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
 C8. The speed in which it gets things accomplished on the ground

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.3%
2		4	3.1%
3		9	6.9%
4		5	3.8%
5		17	13.1%
6		13	10%
7		22	16.9%
8		10	7.7%
9		8	6.2%
10	To a very significant degree	8	6.2%
11	Don't know	31	23.8%
Sysmiss		26	

C9: Helping to bring discipline/effective supervision to implementation of investment**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 130 Invalid: 26 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
 C9. Helping to bring discipline/effective supervision to implementation of investment projects

CATEGORIES

Value	Category	Cases	
1	To no degree at all	4	3.1%
2		3	2.3%
3		5	3.8%
4		5	3.8%
5		14	10.8%
6		17	13.1%
7		14	10.8%
8		12	9.2%
9		4	3.1%
10	To a very significant degree	6	4.6%
11	Don't know	46	35.4%
Sysmiss		26	

C10: Collaboration with civil society**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 129 Invalid: 27 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
 C10. Collaboration with civil society

CATEGORIES

Value	Category	Cases	
1	To no degree at all	5	3.9%
2		5	3.9%
3		6	4.7%
4		8	6.2%
5		14	10.9%
6		14	10.9%
7		14	10.9%
8		8	6.2%
9		4	3.1%
10	To a very significant degree	4	3.1%
11	Don't know	47	36.4%
Sysmiss		27	

C11: Staff accessibility

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 130 Invalid: 26 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
 C11. Staff accessibility

CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.5%
2		3	2.3%
3		4	3.1%
4		8	6.2%
5		12	9.2%
6		8	6.2%
7		15	11.5%
8		22	16.9%
9		17	13.1%
10	To a very significant degree	13	10%
11	Don't know	26	20%

Sysmiss		26	
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C12: Collaboration with other donors and development partners

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 127 Invalid: 29 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
 C12. Collaboration with other donors and development partners

CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.6%
2		2	1.6%
3		5	3.9%
4		6	4.7%
5		8	6.3%
6		5	3.9%
7		17	13.4%
8		11	8.7%
9		8	6.3%
10	To a very significant degree	3	2.4%
11	Don't know	60	47.2%
Sysmiss		29	

C13: Collaboration with the private sector

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 129 Invalid: 27 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
C13. Collaboration with the private sector

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.3%
2		3	2.3%
3		8	6.2%
4		10	7.8%
5		10	7.8%
6		13	10.1%
7		13	10.1%
8		12	9.3%
9		5	3.9%
10	To a very significant degree	2	1.6%
11	Don't know	50	38.8%
Sysmiss		27	

C14: Straightforwardness and honesty

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 129 Invalid: 27 Minimum: 1 Maximum: 11
Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
C14. Straightforwardness and honesty

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.3%
2		2	1.6%
3		8	6.2%
4		9	7%
5		8	6.2%
6		13	10.1%
7		18	14%
8		21	16.3%

9		7	5.4%
10	To a very significant degree	14	10.9%
11	Don't know	26	20.2%
Sysmiss		27	

C15: Treating clients and stakeholders in Croatia with respect

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 131 Invalid: 25 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
 C15. Treating clients and stakeholders in Croatia with respect

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.3%
2		4	3.1%
3		2	1.5%
4		5	3.8%
5		8	6.1%
6		4	3.1%
7		18	13.7%
8		18	13.7%
9		18	13.7%
10	To a very significant degree	29	22.1%
11	Don't know	22	16.8%
Sysmiss		25	

C16: Being a long-term partner

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 129 Invalid: 27 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?

C16. Being a long-term partner

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.3%
2		4	3.1%
3		3	2.3%
4		3	2.3%
5		10	7.8%
6		7	5.4%
7		17	13.2%
8		23	17.8%
9		13	10.1%
10	To a very significant degree	22	17.1%
11	Don't know	24	18.6%
Sysmiss		27	

C17: Acting with compassion and empathy

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 131 Invalid: 25 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?

C17. Acting with compassion and empathy

CATEGORIES

Value	Category	Cases	
1	To no degree at all	5	3.8%
2		5	3.8%
3		4	3.1%
4		7	5.3%

5		10	7.6%
6		13	9.9%
7		17	13%
8		9	6.9%
9		6	4.6%
10	To a very significant degree	18	13.7%
11	Don't know	37	28.2%
Sysmiss		25	

C18: Insisting on accountability through its operations (e.g., performance-based fina

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LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
C18. Insisting on accountability through its operations (e.g., performance-based financing/resources tied to results)

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.3%
2		3	2.3%
3		3	2.3%
4		5	3.8%
5		13	9.9%
6		7	5.3%
7		21	16%
8		16	12.2%
9		12	9.2%
10	To a very significant degree	15	11.5%
11	Don't know	33	25.2%
Sysmiss		25	

C19: Measuring results effectively

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 130 Invalid: 26 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent is the World Bank Group an effective development partner in Croatia, in terms of each of the following?
 C19. Measuring results effectively

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.3%
2		3	2.3%
3		5	3.8%
4		5	3.8%
5		10	7.7%
6		11	8.5%
7		21	16.2%
8		13	10%
9		15	11.5%
10	To a very significant degree	15	11.5%
11	Don't know	29	22.3%
Sysmiss		26	

C20: The World Bank Group disburses funds promptly

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 132 Invalid: 24 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?
 C20. The World Bank Group disburses funds promptly

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	2	1.5%

2		2	1.5%
3		4	3%
4		1	0.8%
5		4	3%
6		4	3%
7		7	5.3%
8		14	10.6%
9		6	4.5%
10	Strongly agree	19	14.4%
11	Don't know	69	52.3%
Sysmiss		24	

C21: The World Bank Group effectively monitors and evaluates the projects and program

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Overview

Valid: 131 Invalid: 25 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

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LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C21. The World Bank Group effectively monitors and evaluates the projects and programs it supports

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	2	1.5%
2		4	3.1%
3		2	1.5%
4		1	0.8%
5		8	6.1%
6		8	6.1%
7		12	9.2%
8		23	17.6%
9		10	7.6%
10	Strongly agree	12	9.2%
11	Don't know	49	37.4%
Sysmiss		25	

C22: The World Bank Group's approvals and reviews are done in a timely fashion

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Overview

Valid: 132 Invalid: 24 Minimum: 1 Maximum: 11
Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C22. The World Bank Group's approvals and reviews are done in a timely fashion

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	3	2.3%
2		1	0.8%
3		1	0.8%
4		2	1.5%
5		12	9.1%
6		8	6.1%
7		16	12.1%
8		15	11.4%
9		6	4.5%
10	Strongly agree	8	6.1%
11	Don't know	60	45.5%
Sysmiss		24	

C23: The World Bank Group's Environmental and Social Framework requirements are reaso

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LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C23. The World Bank Group's Environmental and Social Framework requirements are reasonable

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	1	0.8%
2		4	3%
3		2	1.5%
4		1	0.8%
5		11	8.3%
6		7	5.3%
7		8	6.1%
8		16	12.1%
9		6	4.5%
10	Strongly agree	9	6.8%
11	Don't know	67	50.8%
Sysmiss		24	

C24: The World Bank Group's conditions on its lending are reasonable

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LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C24. The World Bank Group's conditions on its lending are reasonable

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	3	2.3%
2		2	1.5%
3		3	2.3%
4		2	1.5%
5		8	6.1%
6		10	7.6%
7		7	5.3%
8		10	7.6%
9		3	2.3%

10	Strongly agree	12	9.2%
11	Don't know	71	54.2%
Sysmiss		25	

C25: The World Bank Group takes decisions quickly in Croatia

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Overview

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LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C25. The World Bank Group takes decisions quickly in Croatia

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	3	2.3%
2		3	2.3%
3		2	1.5%
4		4	3.1%
5		10	7.6%
6		9	6.9%
7		18	13.7%
8		13	9.9%
9		7	5.3%
10	Strongly agree	8	6.1%
11	Don't know	54	41.2%
Sysmiss		25	

C26: Working with the World Bank Group increases Croatia's institutional capacity

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LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements?

C26. Working with the World Bank Group increases Croatia's institutional capacity

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	4	3.1%
2		3	2.3%
4		5	3.8%
5		12	9.2%
6		10	7.6%
7		21	16%
8		20	15.3%
9		10	7.6%
10	Strongly agree	20	15.3%
11	Don't know	26	19.8%
Sysmiss		25	

C27: The World Bank Group's financial instruments (i.e., investment lending, Developm

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LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements about the World Bank Group in Croatia?

C27. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Program-for-Results, etc.) meet the needs of Croatia

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	4	3%
2		2	1.5%
3		6	4.5%
4		6	4.5%

5		6	4.5%
6		10	7.6%
7		24	18.2%
8		9	6.8%
9		4	3%
10	Strongly agree	6	4.5%
11	Don't know	55	41.7%
Sysmiss		24	

C28: The World Bank Group meets Croatia's needs for knowledge services (e.g., research

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SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

To what extent do you agree/disagree with the following statements about the World Bank Group in Croatia?

C28. The World Bank Group meets Croatia's needs for knowledge services (e.g., research, analysis, data, technical assistance)

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	3	2.3%
2		4	3.1%
3		3	2.3%
4		6	4.6%
5		13	9.9%
6		7	5.3%
7		28	21.4%
8		12	9.2%
9		8	6.1%
10	Strongly agree	10	7.6%
11	Don't know	37	28.2%
Sysmiss		25	

C29: To what extent do you believe that Croatia received value for money from the Wor

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Overview

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LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C29. To what extent do you believe that Croatia received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	6	4.6%
2		6	4.6%
3		4	3.1%
4		7	5.3%
5		11	8.4%
6		10	7.6%
7		21	16%
8		13	9.9%
9		2	1.5%
10	To a very significant degree	6	4.6%
11	Don't know	45	34.4%
Sysmiss		25	

C30: How important is the World Bank Group's global advocacy role in areas such as cl

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Overview

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LITERAL QUESTION

SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND

C30. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?

CATEGORIES

Value	Category	Cases	
1	Not important at all	5	3.9%
2		4	3.1%
3		4	3.1%
4		4	3.1%
5		7	5.4%
6		11	8.5%
7		9	7%
8		20	15.5%
9		8	6.2%
10	Very important	22	17.1%
11	Don't know	35	27.1%
Sysmiss		27	

D1_1: Social protection (e.g., pensions, targeted social assistance, social inclusion)

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Overview

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LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Social protection (e.g., pensions, targeted social assistance, social inclusion)

CATEGORIES

Value	Category	Cases	
1	Not effective at all	3	2.4%
2		4	3.3%
3		2	1.6%
4		1	0.8%
5		6	4.9%
6		7	5.7%
7		13	10.6%
8		4	3.3%
9		2	1.6%

10	Very effective	4	3.3%
11	Don't know	77	62.6%
Sysmiss		33	

D1_2: Equality of opportunity and gender equity (closing the gap between women and men)

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Overview

Valid: 123 Invalid: 33 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

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LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Equality of opportunity and gender equity (closing the gap between women and men, and boys and girls)

CATEGORIES

Value	Category	Cases	
1	Not effective at all	2	1.6%
2		4	3.3%
3		2	1.6%
4		2	1.6%
5		2	1.6%
6		7	5.7%
7		11	8.9%
8		5	4.1%
9		2	1.6%
10	Very effective	2	1.6%
11	Don't know	84	68.3%
Sysmiss		33	

D1_3: Private sector development/business environment

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 122 Invalid: 34 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

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LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Private sector development/business environment

CATEGORIES

Value	Category	Cases	
1	Not effective at all	3	2.5%
2		2	1.6%
3		5	4.1%
4		4	3.3%
5		7	5.7%
6		12	9.8%
7		6	4.9%
8		12	9.8%
9		4	3.3%
10	Very effective	4	3.3%
11	Don't know	63	51.6%
Sysmiss		34	

D1_4: Education

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 123 Invalid: 33 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Education

CATEGORIES

Value	Category	Cases	
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1	Not effective at all	4	3.3%
2		3	2.4%
3		1	0.8%
4		4	3.3%
5		6	4.9%
6		5	4.1%
7		9	7.3%
8		10	8.1%
9		2	1.6%
10	Very effective	4	3.3%
11	Don't know	75	61%
Sysmiss		33	

D1_5: Public sector governance/reform (i.e., government effectiveness, public financial management)

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 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

CATEGORIES

Value	Category	Cases	
1	Not effective at all	5	4.1%
2		5	4.1%
3		2	1.6%
4		8	6.6%
5		8	6.6%
6		10	8.2%
7		8	6.6%
8		8	6.6%
9		4	3.3%

10	Very effective	9	7.4%
11	Don't know	55	45.1%
Sysmiss		34	

D1_6: Regional and urban development

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Overview

Valid: 123 Invalid: 33 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Regional and urban development

CATEGORIES

Value	Category	Cases	
1	Not effective at all	3	2.4%
2		6	4.9%
4		7	5.7%
5		9	7.3%
6		12	9.8%
7		12	9.8%
8		5	4.1%
9		2	1.6%
10	Very effective	6	4.9%
11	Don't know	61	49.6%
Sysmiss		33	

D1_7: Energy and energy efficiency

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 122 Invalid: 34 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Energy and energy efficiency

CATEGORIES

Value	Category	Cases	
1	Not effective at all	4	3.3%
2		2	1.6%
3		4	3.3%
4		3	2.5%
5		6	4.9%
6		10	8.2%
7		5	4.1%
8		4	3.3%
9		2	1.6%
10	Very effective	5	4.1%
11	Don't know	77	63.1%
Sysmiss		34	

D1_8: Water, sanitation, and solid waste management

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 122 Invalid: 34 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Water, sanitation, and solid waste management

CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

1	Not effective at all	4	3.3%
2		2	1.6%
3		4	3.3%
4		2	1.6%
5		6	4.9%
6		9	7.4%
7		5	4.1%
8		7	5.7%
9		2	1.6%
10	Very effective	3	2.5%
11	Don't know	78	63.9%
Sysmiss		34	

D1_9: Convergence with income levels of the European Union (EU) and entry into the eur

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 123 Invalid: 33 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Convergence with income levels of the European Union (EU) and entry into the euro area

CATEGORIES

Value	Category	Cases	
1	Not effective at all	5	4.1%
2		5	4.1%
3		2	1.6%
4		4	3.3%
5		5	4.1%
6		4	3.3%
7		11	8.9%
8		5	4.1%
9		1	0.8%
10	Very effective	1	0.8%

11	Don't know	80	65%
Sysmiss		33	

D1_10: Job creation/employment

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 121 Invalid: 35 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Job creation/employment

CATEGORIES

Value	Category	Cases	
1	Not effective at all	4	3.3%
2		4	3.3%
3		6	5%
4		3	2.5%
5		5	4.1%
6		14	11.6%
7		10	8.3%
8		3	2.5%
9		1	0.8%
10	Very effective	2	1.7%
11	Don't know	69	57%
Sysmiss		35	

D1_11: Health

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 122 Invalid: 34 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Health

CATEGORIES

Value	Category	Cases	
1	Not effective at all	4	3.3%
2		3	2.5%
3		3	2.5%
4		5	4.1%
5		6	4.9%
6		6	4.9%
7		8	6.6%
8		3	2.5%
9		3	2.5%
10	Very effective	3	2.5%
11	Don't know	78	63.9%
Sysmiss		34	

D1_12: Financial markets

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 123 Invalid: 33 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Financial markets

CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

1	Not effective at all	3	2.4%
2		3	2.4%
3		4	3.3%
4		3	2.4%
5		6	4.9%
6		9	7.3%
7		8	6.5%
8		2	1.6%
9		3	2.4%
10	Very effective	3	2.4%
11	Don't know	79	64.2%
Sysmiss		33	

D1_13: Transport (e.g., roads, railways, ports)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 123 Invalid: 33 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Transport (e.g., roads, railways, ports)

CATEGORIES

Value	Category	Cases	
1	Not effective at all	5	4.1%
2		3	2.4%
3		2	1.6%
4		3	2.4%
5		4	3.3%
6		6	4.9%
7		9	7.3%
8		7	5.7%
9		4	3.3%
10	Very effective	5	4.1%

11	Don't know	75	61%
Sysmiss		33	

D1_14: Agriculture and rural development

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 122 Invalid: 34 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Agriculture and rural development

CATEGORIES

Value	Category	Cases	
1	Not effective at all	4	3.3%
2		3	2.5%
3		4	3.3%
4		3	2.5%
5		6	4.9%
6		11	9%
7		7	5.7%
8		5	4.1%
9		1	0.8%
10	Very effective	3	2.5%
11	Don't know	75	61.5%
Sysmiss		34	

D1_15: Innovation and research and development (R&D)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 123 Invalid: 33 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Innovation and research and development (R&D)

CATEGORIES

Value	Category	Cases	
1	Not effective at all	3	2.4%
2		3	2.4%
3		5	4.1%
4		3	2.4%
5		9	7.3%
6		8	6.5%
7		9	7.3%
8		6	4.9%
9		3	2.4%
10	Very effective	6	4.9%
11	Don't know	68	55.3%
Sysmiss		33	

D1_16: Natural resource management and biodiversity

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 122 Invalid: 34 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Natural resource management and biodiversity

CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

1	Not effective at all	5	4.1%
2		3	2.5%
3		4	3.3%
4		2	1.6%
5		4	3.3%
6		7	5.7%
7		6	4.9%
8		5	4.1%
9		3	2.5%
10	Very effective	2	1.6%
11	Don't know	81	66.4%
Sysmiss		34	

D1_17: Climate change and the environment

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 123 Invalid: 33 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Climate change and the environment

CATEGORIES

Value	Category	Cases	
1	Not effective at all	5	4.1%
2		2	1.6%
3		4	3.3%
4		2	1.6%
5		5	4.1%
6		9	7.3%
7		10	8.1%
8		5	4.1%
9		3	2.4%
10	Very effective	3	2.4%

11	Don't know	75	61%
Sysmiss		33	

D1_18: Anti-corruption

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 122 Invalid: 34 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Anti-corruption

CATEGORIES

Value	Category	Cases	
1	Not effective at all	7	5.7%
2		2	1.6%
3		4	3.3%
4		7	5.7%
5		6	4.9%
6		5	4.1%
7		6	4.9%
8		2	1.6%
9		5	4.1%
10	Very effective	2	1.6%
11	Don't know	76	62.3%
Sysmiss		34	

D1_19: Judiciary reform

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 123 Invalid: 33 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Judiciary reform

CATEGORIES

Value	Category	Cases	
1	Not effective at all	8	6.5%
2		2	1.6%
3		5	4.1%
4		4	3.3%
5		8	6.5%
6		8	6.5%
7		8	6.5%
8		3	2.4%
9		4	3.3%
10	Very effective	2	1.6%
11	Don't know	71	57.7%
Sysmiss		33	

D1_20: Disaster risk management (e.g., earthquakes, floods)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 123 Invalid: 33 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Disaster risk management (e.g., earthquakes, floods)

CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

1	Not effective at all	4	3.3%
2		4	3.3%
3		3	2.4%
4		2	1.6%
5		6	4.9%
6		6	4.9%
7		12	9.8%
8		6	4.9%
9		3	2.4%
10	Very effective	2	1.6%
11	Don't know	75	61%
Sysmiss		33	

D1_21: Information and communications technology

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 121 Invalid: 35 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Croatia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Information and communications technology

CATEGORIES

Value	Category	Cases	
1	Not effective at all	3	2.5%
2		2	1.7%
3		3	2.5%
4		2	1.7%
5		7	5.8%
6		8	6.6%
7		7	5.8%
8		5	4.1%
9		1	0.8%
10	Very effective	4	3.3%

11	Don't know	79	65.3%
Sysmiss		35	

E1: Are timely

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 122 Invalid: 34 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Croatia, to what extent do you believe that the World Bank Group's knowledge work and activities:

E1. Are timely

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.5%
2		2	1.6%
3		2	1.6%
4		12	9.8%
5		10	8.2%
6		9	7.4%
7		24	19.7%
8		22	18%
9		3	2.5%
10	To a very significant degree	11	9%
11	Don't know	24	19.7%
Sysmiss		34	

E2: Include appropriate level of stakeholder involvement during preparation

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 122 Invalid: 34 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Croatia, to what extent do you believe that the World Bank Group's knowledge work and activities:

E2. Include appropriate level of stakeholder involvement during preparation

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.5%
2		3	2.5%
3		3	2.5%
4		6	4.9%
5		9	7.4%
6		7	5.7%
7		25	20.5%
8		23	18.9%
9		2	1.6%
10	To a very significant degree	14	11.5%
11	Don't know	27	22.1%
Sysmiss		34	

E3: Lead to practical solutions

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 121 Invalid: 35 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Croatia, to what extent do you believe that the World Bank Group's knowledge work and activities:

E3. Lead to practical solutions

CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.7%
2		5	4.1%
3		8	6.6%

4		6	5%
5		5	4.1%
6		12	9.9%
7		21	17.4%
8		21	17.4%
9		2	1.7%
10	To a very significant degree	13	10.7%
11	Don't know	26	21.5%
Sysmiss		35	

E4: Are source of relevant information on global good practices

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 120 Invalid: 36 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Croatia, to what extent do you believe that the World Bank Group's knowledge work and activities:

E4. Are source of relevant information on global good practices

CATEGORIES

Value	Category	Cases	
1	To no degree at all	2	1.7%
2		2	1.7%
3		3	2.5%
4		7	5.8%
5		10	8.3%
6		7	5.8%
7		14	11.7%
8		24	20%
9		8	6.7%
10	To a very significant degree	20	16.7%
11	Don't know	23	19.2%
Sysmiss		36	

E5: Are adequately disseminated**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 122 Invalid: 34 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Croatia, to what extent do you believe that the World Bank Group's knowledge work and activities:
 E5. Are adequately disseminated

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.5%
2		3	2.5%
3		3	2.5%
4		9	7.4%
5		9	7.4%
6		13	10.7%
7		15	12.3%
8		19	15.6%
9		7	5.7%
10	To a very significant degree	14	11.5%
11	Don't know	27	22.1%
Sysmiss		34	

E6: Are translated enough into local language**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 122 Invalid: 34 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Croatia, to what extent do you believe that the World Bank Group's knowledge work and activities:
 E6. Are translated enough into local language

CATEGORIES

Value	Category	Cases	
1	To no degree at all	4	3.3%
2		3	2.5%
3		4	3.3%
4		7	5.7%
5		11	9%
6		8	6.6%
7		18	14.8%
8		15	12.3%
9		11	9%
10	To a very significant degree	11	9%
11	Don't know	30	24.6%
Sysmiss		34	

E7: Are adaptable to Croatia's specific development challenges and country circumsta

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 122 Invalid: 34 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

In Croatia, to what extent do you believe that the World Bank Group's knowledge work and activities:
 E7. Are adaptable to Croatia's specific development challenges and country circumstances

CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	2.5%
2		5	4.1%
3		3	2.5%
4		12	9.8%
5		11	9%
6		7	5.7%
7		13	10.7%
8		21	17.2%
9		11	9%

10	To a very significant degree	13	10.7%
11	Don't know	23	18.9%
Sysmiss		34	

E8: Overall, how significant a contribution do you believe the World Bank Group's kn

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 124 Invalid: 32 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

CATEGORIES

Value	Category	Cases	
1	Not significant at all	2	1.6%
2		4	3.2%
3		6	4.8%
4		9	7.3%
5		10	8.1%
6		9	7.3%
7		22	17.7%
8		20	16.1%
9		6	4.8%
10	Very significant	10	8.1%
11	Don't know	26	21%
Sysmiss		32	

E9: Overall, how would you rate the technical quality of the World Bank Group's know

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 123 Invalid: 33 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 2 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

CATEGORIES

Value	Category	Cases	
1	Very low technical quality	3	2.4%
2		2	1.6%
3		3	2.4%
4		6	4.9%
5		11	8.9%
6		2	1.6%
7		24	19.5%
8		24	19.5%
9		12	9.8%
10	Very high technical quality	14	11.4%
11	Don't know	22	17.9%
Sysmiss		33	

F1_1: Provide more adequate data/knowledge/statistics/figures on Croatia's economy

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?
 - Provide more adequate data/knowledge/statistics/figures on Croatia's economy

CATEGORIES

Value	Category	Cases	
0		103	86.6%
1		16	13.4%
Sysmiss		37	

F1_2: Engage more effectively with partners such as the European Commission

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?
 - Engage more effectively with partners such as the European Commission

CATEGORIES

Value	Category	Cases	
0		115	96.6%
1		4	3.4%
Sysmiss		37	

F1_3: Collaborate more effectively with Government clients (e.g., national, state, loc

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?
 - Collaborate more effectively with Government clients (e.g., national, state, local)

CATEGORIES

Value	Category	Cases	
0		101	84.9%
1		18	15.1%
Sysmiss		37	

F1_4: Work faster**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?

- Work faster

CATEGORIES

Value	Category	Cases	
0		111	93.3%
1		8	6.7%
Sysmiss		37	

F1_5: Reduce the complexity of obtaining World Bank Group financing**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?

- Reduce the complexity of obtaining World Bank Group financing

CATEGORIES

Value	Category	Cases	
0		106	89.1%
1		13	10.9%
Sysmiss		37	

F1_6: Offer more real-time advice and guidance**Data file:** croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?
 - Offer more real-time advice and guidance

CATEGORIES

Value	Category	Cases	
0		102	85.7%
1		17	14.3%
Sysmiss		37	

F1_7: Increase availability of Reimbursable Advisory Services (RAS)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?
 - Increase availability of Reimbursable Advisory Services (RAS)

CATEGORIES

Value	Category	Cases	
0		113	95%
1		6	5%
Sysmiss		37	

F1_8: Help to bring discipline/effective supervision to implementation of World Bank G

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?
 - Help to bring discipline/effective supervision to implementation of World Bank Group projects

CATEGORIES

Value	Category	Cases	
0		106	89.1%
1		13	10.9%
Sysmiss		37	

F1_9: Offer more innovative knowledge products and services

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?
 - Offer more innovative knowledge products and services

CATEGORIES

Value	Category	Cases	
0		109	91.6%
1		10	8.4%
Sysmiss		37	

F1_10: Offer more innovative financial products and services

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?

- Offer more innovative financial products and services

CATEGORIES

Value	Category	Cases	
0		113	95%
1		6	5%
Sysmiss		37	

F1_11: Ensure greater selectivity in its work

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?

- Ensure greater selectivity in its work

CATEGORIES

Value	Category	Cases	
0		114	95.8%
1		5	4.2%
Sysmiss		37	

F1_12: Engage more effectively with private sector

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?

- Engage more effectively with private sector

CATEGORIES

Value	Category	Cases	
0		97	81.5%
1		22	18.5%
Sysmiss		37	

F1_13: Improve the quality of its experts as related to Croatia's specific challenges

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?

- Improve the quality of its experts as related to Croatia's specific challenges

CATEGORIES

Value	Category	Cases	
0		106	89.1%
1		13	10.9%
Sysmiss		37	

F1_14: Engage more directly with beneficiaries

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?

- Engage more directly with beneficiaries

CATEGORIES

Value	Category	Cases	
0		102	85.7%

1		17	14.3%
Sysmiss		37	

F1_15: Increase the level of capacity development in the country

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?
- Increase the level of capacity development in the country

CATEGORIES

Value	Category	Cases	
0		81	68.1%
1		38	31.9%
Sysmiss		37	

F1_16: Engage more effectively with civil society (e.g., NGOs, CBOs)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?
- Engage more effectively with civil society (e.g., NGOs, CBOs)

CATEGORIES

Value	Category	Cases	
0		105	88.2%
1		14	11.8%
Sysmiss		37	

F1_17: Other**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Croatia?
 - Other (please specify)

CATEGORIES

Value	Category	Cases	
0		115	96.6%
1		4	3.4%
Sysmiss		37	

F2_1: Parliament**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 120 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?
 - Parliament

CATEGORIES

Value	Category	Cases	
0		118	98.3%
1		2	1.7%
Sysmiss		36	

F2_2: Youth/university groups**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 120 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Youth/university groups

CATEGORIES

Value	Category	Cases	
0		110	91.7%
1		10	8.3%
Sysmiss		36	

F2_3: Private sector**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 120 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Private sector

CATEGORIES

Value	Category	Cases	
0		70	58.3%
1		50	41.7%
Sysmiss		36	

F2_4: Academia/think tanks/research institutes**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 120 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Academia/think tanks/research institutes

CATEGORIES

Value	Category	Cases	
0		72	60%
1		48	40%
Sysmiss		36	

F2_5: European Commission/IFIs**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 120 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- European Commission/IFIs

CATEGORIES

Value	Category	Cases	
0		107	89.2%
1		13	10.8%
Sysmiss		36	

F2_6: Media**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 120 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Media

CATEGORIES

Value	Category	Cases	
0		113	94.2%
1		7	5.8%
Sysmiss		36	

F2_7: Local government**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 120 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Local government

CATEGORIES

Value	Category	Cases	
0		97	80.8%
1		23	19.2%
Sysmiss		36	

F2_8: Beneficiaries**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 120 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Beneficiaries

CATEGORIES

Value	Category	Cases	
0		90	75%
1		30	25%
Sysmiss		36	

F2_9: Foundations**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 120 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Foundations

CATEGORIES

Value	Category	Cases	
0		116	96.7%
1		4	3.3%
Sysmiss		36	

F2_10: NGOs/Community Based Organizations**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 120 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- NGOs/Community Based Organizations

CATEGORIES

Value	Category	Cases	
0		101	84.2%
1		19	15.8%
Sysmiss		36	

F2_11: Other**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 120 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Other (please specify)

CATEGORIES

Value	Category	Cases	
0		116	96.7%
1		4	3.3%
Sysmiss		36	

F2_12: Don't know**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 120 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN CROATIA

F2. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

- Don't know

CATEGORIES

Value	Category	Cases	
0		113	94.2%
1		7	5.8%
Sysmiss		36	

G1: How frequently do you interact with the World Bank Group now in Croatia?**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 122 Invalid: 34 Minimum: 1 Maximum: 6
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 6 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How frequently do you interact with the World Bank Group now in Croatia?

CATEGORIES

Value	Category	Cases	
1	Never	9	7.4%
2	Less than once a year	19	15.6%
3	Once a year to a few times a year	54	44.3%
4	Less than once a month	8	6.6%
5	At least once a month	21	17.2%
6	At least once a week	11	9%
Sysmiss		34	

G2_1: World Bank Group's publications and other written materials

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group?
 - World Bank Group's publications and other written materials

CATEGORIES

Value	Category	Cases	
0		75	63%
1		44	37%
Sysmiss		37	

G2_2: e-Newsletters

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group?
 - e-Newsletters

CATEGORIES

Value	Category	Cases	
0		80	67.2%
1		39	32.8%
Sysmiss		37	

G2_3: World Bank Group's seminars/workshops/conferences**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group?

- World Bank Group's seminars/workshops/conferences

CATEGORIES

Value	Category	Cases	
0		70	58.8%
1		49	41.2%
Sysmiss		37	

G2_4: Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group?

- Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)

CATEGORIES

Value	Category	Cases	
0		98	82.4%
1		21	17.6%
Sysmiss		37	

G2_5: Direct contact with World Bank Group (i.e., face to face meetings/discussions)**Data file:** croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group?
 - Direct contact with World Bank Group (i.e., face to face meetings/discussions)

CATEGORIES

Value	Category	Cases	
0		78	65.5%
1		41	34.5%
Sysmiss		37	

G2_6: World Bank Group's website

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group?
 - World Bank Group's website

CATEGORIES

Value	Category	Cases	
0		87	73.1%
1		32	26.9%
Sysmiss		37	

G2_7: Webinars or online events hosted by the World Bank Group

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group?
- Webinars or online events hosted by the World Bank Group

CATEGORIES

Value	Category	Cases	
0		72	60.5%
1		47	39.5%
Sysmiss		37	

G2_8: Interviews and press conferences for the Croatia's media

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 119 Invalid: 37 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group?
- Interviews and press conferences for the Croatia's media

CATEGORIES

Value	Category	Cases	
0		110	92.4%
1		9	7.6%
Sysmiss		37	

G3_1: Read, viewed or heard a story about the WBG in local media (newspaper, magazine,

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 117 Invalid: 39 Minimum: 1 Maximum: 4
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)

CATEGORIES

Value	Category	Cases	
1	Every few days	7	6%
2	Every few weeks	18	15.4%
3	Every few months	50	42.7%
4	Not at all	42	35.9%
Sysmiss		39	

G3_2: Read, viewed or heard a story about the WBG in global media (newspaper, magazine

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 117 Invalid: 39 Minimum: 1 Maximum: 4
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)

CATEGORIES

Value	Category	Cases	
1	Every few days	9	7.7%
2	Every few weeks	20	17.1%
3	Every few months	46	39.3%
4	Not at all	42	35.9%
Sysmiss		39	

G3_3: Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, comm

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 116 Invalid: 40 Minimum: 1 Maximum: 4
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)

CATEGORIES

Value	Category	Cases	
1	Every few days	4	3.4%
2	Every few weeks	10	8.6%
3	Every few months	24	20.7%
4	Not at all	78	67.2%
Sysmiss		40	

G3_4: Visited a WBG website (e.g., read a blog, used data)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 117 Invalid: 39 Minimum: 1 Maximum: 4

Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Visited a WBG website (e.g., read a blog, used data)

CATEGORIES

Value	Category	Cases	
1	Every few days	7	6%
2	Every few weeks	20	17.1%
3	Every few months	55	47%
4	Not at all	35	29.9%
Sysmiss		39	

G3_5: Attended an event/conference hosted by the WBG

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 116 Invalid: 40 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Attended an event/conference hosted by the WBG

CATEGORIES

Value	Category	Cases	
1	Every few days	2	1.7%
2	Every few weeks	6	5.2%
3	Every few months	45	38.8%
4	Not at all	63	54.3%
Sysmiss		40	

G3_6: Watched a webinar or online event hosted by the WBG

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 117 Invalid: 39 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Watched a webinar or online event hosted by the WBG

CATEGORIES

Value	Category	Cases	
1	Every few days	2	1.7%
2	Every few weeks	6	5.1%
3	Every few months	47	40.2%
4	Not at all	62	53%
Sysmiss		39	

G3_7: Read some or all of a WBG research paper or publication**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 116 Invalid: 40 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Read some or all of a WBG research paper or publication

CATEGORIES

Value	Category	Cases	
1	Every few days	4	3.4%
2	Every few weeks	18	15.5%
3	Every few months	63	54.3%
4	Not at all	31	26.7%
Sysmiss		40	

G3_8: Met professionally with WBG staff**Data file:** croatia_cos_fy21_data.dta**Overview**

Valid: 117 Invalid: 39 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Met professionally with WBG staff

CATEGORIES

Value	Category	Cases	
1	Every few days	5	4.3%
2	Every few weeks	17	14.5%
3	Every few months	56	47.9%
4	Not at all	39	33.3%

Sysmiss		39	
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G3_9: Read a WBG e-newsletter

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 114 Invalid: 42 Minimum: 1 Maximum: 4
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?

- Read a WBG e-newsletter

CATEGORIES

Value	Category	Cases	
1	Every few days	2	1.8%
2	Every few weeks	7	6.1%
3	Every few months	20	17.5%
4	Not at all	85	74.6%
Sysmiss		42	

H1: Which of the following best describes your current affiliation?

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 1 Maximum: 20
Type: Discrete Decimal: 0 Width: 2 Range: 1 - 20 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current affiliation?

CATEGORIES

Value	Category	Cases	
1	Office of the President, Prime Minister	3	1.9%
2	Office of Minister	1	0.6%
3	Office of Parliamentarian	1	0.6%

4	Employee of Ministry, Ministerial Department, Implementation Agency	48	31%
5	Project Management Unit (PMU) overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project/program	5	3.2%
6	Local Government Office or Staff	12	7.7%
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	4	2.6%
8	Judicial System (e.g., courts)	1	0.6%
9	State-Owned Enterprise	10	6.5%
10	Bilateral Agency (e.g., embassy, diplomatic, military)	1	0.6%
11	Multilateral Agency/IFIs (EBRD, EIB)	6	3.9%
12	Private Sector Organization	6	3.9%
13	Financial Sector/Private Bank	2	1.3%
14	NGO/Community Based Organization	21	13.5%
15	Trade Union	1	0.6%
16	European Commission	8	5.2%
17	Youth Group	0	0%
18	Academia/Research Institute/Think Tank	17	11%
19	Media (press, radio, TV, web, etc.)	1	0.6%
20	Other (specify)	7	4.5%
Sysmiss		1	

H2: Please identify the primary specialization of your work.

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 2 Maximum: 24
 Type: Discrete Decimal: 0 Width: 2 Range: 2 - 24 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H2. Please identify the primary specialization of your work.

CATEGORIES

Value	Category	Cases	
1	Poverty	0	0%
2	Macroeconomics, fiscal management	12	7.7%
3	Governance, anti-corruption	4	2.6%
4	Education	5	3.2%
5	Health, nutrition	0	0%
6	Social protection	2	1.3%

7	Jobs	5	3.2%
8	Energy	1	0.6%
9	Environment, natural resources	10	6.4%
10	Climate change	0	0%
11	Water, sanitation	1	0.6%
12	Gender	5	3.2%
13	Agriculture, rural development	3	1.9%
14	Urban development	4	2.6%
15	Transport	10	6.4%
16	Digital development and technology (ICT)	5	3.2%
17	Tourism	6	3.8%
18	Fragility, conflict, violence, refugees	1	0.6%
19	Demographics, migration	1	0.6%
20	Trade and competitiveness	6	3.8%
21	Finance and markets	14	9%
22	Communications, public affairs	2	1.3%
23	Generalist (specialized in multiple sectors)	27	17.3%
24	Other	32	20.5%

H3: Currently, do you professionally collaborate/work with the World Bank Group (IBR

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 156 Invalid: Minimum: 1 Maximum: 2
Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?

CATEGORIES

Value	Category	Cases	
1	Yes	79	50.6%
2	No	77	49.4%

H4: If yes, which of the following agencies of the World Bank Group do you primarily

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 79 Invalid: 77 Minimum: 1 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Croatia?

CATEGORIES

Value	Category	Cases	
1	The World Bank (IBRD)	79	100%
2	The International Finance Corporation (IFC)	0	0%
3	The Multilateral Investment Guarantee Agency (MIGA)	0	0%
4	International Centre for Settlement of Investment Disputes (ICSID)	0	0%
Sysmiss		77	

H5_1: Observer (i.e., follow in media, discuss in informal conversations, etc.)

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H5. Which of the following describes most of your exposure to the World Bank Group in Croatia?
 - Observer (i.e., follow in media, discuss in informal conversations, etc.)

CATEGORIES

Value	Category	Cases	
0		134	86.5%
1		21	13.5%
Sysmiss		1	

H5_2: Use World Bank Group reports/data

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H5. Which of the following describes most of your exposure to the World Bank Group in Croatia?
 - Use World Bank Group reports/data

CATEGORIES

Value	Category	Cases	
0		107	69%
1		48	31%
Sysmiss		1	

H5_3: Engage in World Bank Group related/sponsored events/activities

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H5. Which of the following describes most of your exposure to the World Bank Group in Croatia?
 - Engage in World Bank Group related/sponsored events/activities

CATEGORIES

Value	Category	Cases	
0		112	72.3%
1		43	27.7%
Sysmiss		1	

H5_4: Collaborate as part of my professional duties

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H5. Which of the following describes most of your exposure to the World Bank Group in Croatia?

- Collaborate as part of my professional duties

CATEGORIES

Value	Category	Cases	
0		68	43.9%
1		87	56.1%
Sysmiss		1	

H5_5: Use World Bank Group website for information, data, research, etc.

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 155 Invalid: 1 Minimum: 0 Maximum: 1

Type: Discrete Decimal: 0 Width: 1 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H5. Which of the following describes most of your exposure to the World Bank Group in Croatia?

- Use World Bank Group website for information, data, research, etc.

CATEGORIES

Value	Category	Cases	
0		134	86.5%
1		21	13.5%
Sysmiss		1	

H6: What's your gender?

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 153 Invalid: 3 Minimum: 1 Maximum: 2

Type: Discrete Decimal: 0 Width: 1 Range: 1 - 2 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H6. What's your gender?

CATEGORIES

Value	Category	Cases	
1	Female	85	55.6%
2	Male	68	44.4%
Sysmiss		3	

H7: What's your age?

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 154 Invalid: 2 Minimum: 2 Maximum: 5
 Type: Discrete Decimal: 0 Width: 1 Range: 2 - 5 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H7. What's your age?

CATEGORIES

Value	Category	Cases	
1	25 and under	0	0%
2	26-35	12	7.8%
3	36-45	67	43.5%
4	46-55	50	32.5%
5	56 and above	25	16.2%
Sysmiss		2	

H8: Which best represents your geographic location?

Data file: croatia_cos_fy21_data.dta

Overview

Valid: 154 Invalid: 2 Minimum: 1 Maximum: 3
 Type: Discrete Decimal: 0 Width: 1 Range: 1 - 3 Format: Numeric

Questions and instructions

LITERAL QUESTION

SECTION H: BACKGROUND INFORMATION

H8. Which best represents your geographic location?

CATEGORIES

Value	Category	Cases	
1	Zagreb region	123	79.9%
2	Other urban region	29	18.8%
3	Rural areas	2	1.3%
Sysmiss		2	

Documentation

Questionnaires

World Bank Group Country Survey FY 2021 - Croatia, Questionnaire

Title World Bank Group Country Survey FY 2021 - Croatia, Questionnaire
 Author(s) The World Bank Group
 Country Croatia
 Language English
 Filename croatia_cos_fy21_eng_final_.pdf

Reports

FY 2021 Croatia Country Opinion Survey Report

Title FY 2021 Croatia Country Opinion Survey Report
 Author(s) Public Opinion Research Group, The World Bank Group
 Date 2022-03
 Country Croatia
 Language English

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