

Zambia - World Bank Group Country Survey 2024

Public Opinion Research Group

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Identification

SURVEY ID NUMBER

ZMB_2024_WBCS_v01_M

TITLE

World Bank Group Country Survey 2024

ABBREVIATION OR ACRONYM

WBCS 2024

COUNTRY/ECONOMY

Name	Country code
Zambia	ZMB

SERIES INFORMATION

The World Bank Group Country Opinion Survey Program (COS) is an ongoing effort to systematically gauge and track the perceptions and views of the World Bank Group's clients and partners across the globe over time. The survey data give the institution a more in-depth understanding of stakeholders' views on issues related to the World Bank's work on the ground (how it operates, its relationships, and its knowledge) and other development-related issues. The Department of External and Corporate Relations Business Intelligence Team oversees the program. This collection hosts open, accessible survey data from 29 countries collected in FY 2012 (July 2011-June 2012), 41 countries in FY 2013 (July 2012-June 2013), 42 countries in FY 2014 (July 2013-June 2014), 35 countries in FY 2015 (July 2014-June 2015), 45 countries in FY 2016 (July 2015-June 2016), 35 countries in FY 2017 (July 2016-June 2017), and 39 countries in FY 2018 (July 2017-June 2018), 42 countries in FY 2019 (July 2018-June 2019), 21 countries in FY 2020 (July 2019-June 2020), 36 countries in FY 2021 (July 2020-June 2021), 23 countries in FY 2022 (July 2021-June 2022), 31 countries in FY 2023 (July 2022-June 2023) and over 40 countries in FY2024 (July 2023-June 2024). All data will be regularly updated, and more countries will be added as data becomes available.

ABSTRACT

The Country Opinion Survey in Zambia assists the World Bank Group (WBG) in better understanding how stakeholders in Zambia perceive the WBG. It provides the WBG with systematic feedback from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society in Zambia on 1) their views regarding the general environment in Zambia; 2) their overall attitudes toward the WBG in Zambia; 3) overall impressions of the WBG's effectiveness and results, knowledge work and activities, and communication and information sharing in Zambia; and 4) their perceptions of the WBG's future role in Zambia.

KIND OF DATA

Sample survey data [ssd]

UNIT OF ANALYSIS

Stakeholders of the World Bank Group in Zambia

Version

VERSION DESCRIPTION

Edited, anonymized dataset for public distribution.

VERSION DATE

2025-01-15

Scope

NOTES

The scope of the study includes:

- Objectives

- Methodology Overview
- Overall Context
- Overall Attitudes Toward the World Bank Group
- World Bank Group's Support for Development Areas
- World Bank Group's Engagement on the Ground in Zambia
- World Bank Group's Financial Instruments and Knowledge Work
- The Future Role of the World Bank Group in Zambia
- Communication and Outreach
- Sample Demographics and Detailed Methodology

Coverage

GEOGRAPHIC COVERAGE

1. Central Province
2. Copperbelt Province
3. Eastern Province
4. Luapula Province
5. Lusaka Province
6. Muchinga Province
7. North- Western Province
8. Northern Province
9. Southern Province
10. Western Province

Producers and sponsors

PRIMARY INVESTIGATORS

Name	Affiliation
Public Opinion Research Group	World Bank Group

FUNDING AGENCY/SPONSOR

Name	Abbreviation	Role
World Bank Group	WBG	Funder

Sampling

SAMPLING PROCEDURE

From January to April 2024, a total of 1,292 stakeholders in Zambia were invited to provide their opinions on the WBG's work by participating in a Country Opinion Survey (COS). A list of potential participants was compiled by the WBG country team and the field agency. Participants were drawn from the Offices of the President, Prime Minister, Minister, and Parliament, government institutions, local governments, bilateral or multilateral agencies, the private sector, civil society, academia, and the media. Of these stakeholders, 624 participated in the survey.

RESPONSE RATE

The response rate was 48%

This year's survey results were compared to the FY21 Survey, which had a response rate of 43% (N=567). Comparing responses across Country Surveys reflects changes in attitudes over time as well as changes in respondent samples, changes in methodology, and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. However, the stakeholder compositions for both survey years should be considered when interpreting these comparisons as no government principals responded in FY24, and there were much larger samples from the private sector and academia and much smaller samples from civil society and local government.

Data collection

DATES OF DATA COLLECTION

Start	End
2024-01	2024-04

DATA COLLECTION MODE

Other [oth]

DATA COLLECTION NOTES

Respondents received the questionnaire via courier or mail and returned it accordingly or completed the questionnaire online.

Questionnaires

QUESTIONNAIRES

The survey was conducted in English and is provided as related material.

Access policy

CONTACTS

Name	Affiliation	Email
Public Opinion Research Group	The World Bank	countrysurveys@worldbankgroup.org

CONFIDENTIALITY

CITATION REQUIREMENTS

Use of the dataset must be acknowledged using a citation which would include:

- the Identification of the Primary Investigator
- the title of the survey (including country, acronym and year of implementation)
- the survey reference number
- the source and date of download

Example:

Public Opinion Research Group (World Bank Group). Zambia - World Bank Group Country Survey 2024 (WBCS 2024). Ref: ZMB_2024_WBCS_v01_M. Downloaded from [uri] on [date].

ACCESS AUTHORITY

Name	Affiliation
Public Opinion Research Group	The World Bank

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DISCLAIMER

The user of the data acknowledges that the original collector of the data, the authorized distributor of the data, and the relevant funding agency bear no responsibility for use of the data or for interpretations or inferences based upon such uses.

Metadata production

DDI DOCUMENT ID

DDI_ZMB_2024_WBCS_v01_M_WB

PRODUCERS

Name	Abbreviation	Affiliation	Role
Development Data Group	DECDG	World Bank	Documentation of the study

DATE OF METADATA PRODUCTION

2025-04-24

DDI DOCUMENT VERSION

Version 01 (2025-04-24)

Data Dictionary

Data file	Cases	Variables
<p>zambia_cos_fy24_data</p> <p>Data collected using the 2024 Zambia World Bank Group Country Survey questionnaire (FY24). Dataset covers the following themes:</p> <ul style="list-style-type: none"> • Objectives • Methodology Overview • Overall Context • Overall Attitudes Toward the World Bank Group • World Bank Group's Support for Development Areas • World Bank Group's Engagement on the Ground in Zambia • World Bank Group's Financial Instruments and Knowledge Work • The Future Role of the World Bank Group in Zambia • Communication and Outreach • Sample Demographics and Detailed Methodology 	624	164

Data file: zambia_cos_fy24_data

Data collected using the 2024 Zambia World Bank Group Country Survey questionnaire (FY24). Dataset covers the following themes:

- Objectives
- Methodology Overview
- Overall Context
- Overall Attitudes Toward the World Bank Group
- World Bank Group's Support for Development Areas
- World Bank Group's Engagement on the Ground in Zambia
- World Bank Group's Financial Instruments and Knowledge Work
- The Future Role of the World Bank Group in Zambia
- Communication and Outreach
- Sample Demographics and Detailed Methodology

Cases: 624

Variables: 164

Variables

ID	Name	Label	Question
V1	__		
V2	Method	Data entry method	Data entry method
V3	Q1	What is your primary professional affiliation? (Select only 1 response)	What is your primary professional affiliation? (Select only 1 response)
V4	Q2_1	World Bank Group	How familiar are you with the work of these organizations in Zambia?
V5	Q2_2	International Monetary Fund	How familiar are you with the work of these organizations in Zambia?
V6	Q2_3	United Nations	How familiar are you with the work of these organizations in Zambia?
V7	Q2_4	European Union	How familiar are you with the work of these organizations in Zambia?
V8	Q2_5	African Union	How familiar are you with the work of these organizations in Zambia?
V9	Q2_6	African Development Bank (AfDB)	How familiar are you with the work of these organizations in Zambia?
V10	Q3	Do you collaborate/work with the World Bank Group (WBG) in Zambia?	Do you collaborate/work with the World Bank Group (WBG) in Zambia?
V11	Q4_1	World Bank (IDA)	Which of the following WBG agencies do you collaborate/work with in Zambia? (Select ALL that apply)
V12	Q4_2	International Finance Corporation (IFC)	Which of the following WBG agencies do you collaborate/work with in Zambia? (Select ALL that apply)
V13	Q4_3	Multilateral Investment Guarantee Agency (MIGA)	Which of the following WBG agencies do you collaborate/work with in Zambia? (Select ALL that apply)
V14	Q4_4	International Centre for Settlement of Investment Disputes (ICSID)	Which of the following WBG agencies do you collaborate/work with in Zambia? (Select ALL that apply)
V15	A1_1	National government	How much do you trust each of the following institutions to do what is right for Zambia?
V16	A1_2	Local government	How much do you trust each of the following institutions to do what is right for Zambia?
V17	A1_3	Parliament / legislative branch	How much do you trust each of the following institutions to do what is right for Zambia?
V18	A1_4	Zambia's Central Bank (Bank of Zambia)	How much do you trust each of the following institutions to do what is right for Zambia?

ID	Name	Label	Question
V19	A1_5	World Bank Group	How much do you trust each of the following institutions to do what is right for Zambia?
V20	A1_6	International Monetary Fund	How much do you trust each of the following institutions to do what is right for Zambia?
V21	A1_7	United Nations	How much do you trust each of the following institutions to do what is right for Zambia?
V22	A1_8	Regional development banks and organizations (e.g., AfDB, COMESA, SADC)	How much do you trust each of the following institutions to do what is right for Zambia?
V23	A1_9	Private sector	How much do you trust each of the following institutions to do what is right for Zambia?
V24	A1_10	Civil society (e.g., NGOs, CBOs)	How much do you trust each of the following institutions to do what is right for Zambia?
V25	A1_11	Academia / research centers	How much do you trust each of the following institutions to do what is right for Zambia?
V26	A1_12	Media	How much do you trust each of the following institutions to do what is right for Zambia?
V27	A2	How effective is the World Bank Group (WBG) in helping Zambia achieve development results?	How effective is the World Bank Group (WBG) in helping Zambia achieve development results?
V28	A3	How significant a contribution do you believe the WBG's knowledge work makes to development results in Zambia?	How significant a contribution do you believe the WBG's knowledge work makes to development results in Zambia?
V29	A4	The WBG currently plays a relevant role in development in Zambia	To what extent do you agree with the following statements?
V30	A5	The WBG's work is aligned with what I consider the development priorities for Zambia	To what extent do you agree with the following statements?
V31	A6	The WBG has a positive influence on shaping development policy in Zambia	To what extent do you agree with the following statements?
V32	A7	The WBG's work helps end poverty in Zambia	To what extent do you agree with the following statements?
V33	B1_1	Cooperative Partners coordination	Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)
V34	B1_2	Knowledge and analytical products (e.g., data, reports, policy notes)	Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)
V35	B1_3	Capacity development and training	Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)
V36	B1_4	Convening / bringing together different groups of stakeholders	Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)
V37	B1_5	Financial resources (e.g., budget support, investment lending, grants, trust funds)	Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)
V38	B1_6	Mobilizing third party financial resources (incl. both public and private)	Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)
V39	B1_7	Technical assistance and implementation support (incl. project design and implementation)	Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)
V40	B1_8	Other	Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)
V41	B2_1	Public sector governance	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V42	B2_2	Social protection	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

ID	Name	Label	Question
V43	B2_3	Health / pandemic preparedness	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V44	B2_4	Transport infrastructure	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V45	B2_5	Jobs	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V46	B2_6	Macroeconomic stability	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V47	B2_7	Debt management	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V48	B2_8	Private sector development	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V49	B2_9	Disaster risk management	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V50	B2_10	Energy	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V51	B2_11	Agriculture / food security	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V52	B2_12	Education / Skills development	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V53	B2_13	Climate change	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V54	B2_14	Digital infrastructure development	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V55	B2_15	Judiciary reform	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V56	B2_16	Environment / natural resource management	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V57	B2_17	Urban development	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V58	B2_18	Macroeconomic stability	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V59	B2_19	Regional Integration	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V60	B2_20	Social Inclusion	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V61	B2_21	Water / sanitation	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V62	B2_22	Gender equity	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V63	B2_23	Financial markets development	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V64	B2_24	Tourism development	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V65	B2_25	Other	Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)
V66	B3_1	Education: more resilient and equitable education systems	How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Zambia?
V67	B3_2	Health: universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases	How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Zambia?
V68	B3_3	Social protection: pensions, social assistance, social safety nets	How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Zambia?

ID	Name	Label	Question
V69	B3_4	Social inclusion: increasing opportunities for marginalized people to participate fully in markets, services, technologies, and society	How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Zambia?
V70	B3_5	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency	How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Zambia?
V71	B4_1	Transport: roads, bridges, sustainable transportation	How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Zambia?
V72	B4_2	Water supply and sanitation infrastructure	How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Zambia?
V73	B4_3	Digital development: digital infrastructure, digital services, digital skills development	How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Zambia?
V74	B4_4	Urban development: urban planning, services, and institutions	How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Zambia?
V75	B4_5	Energy / extractives: access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources	How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Zambia?
V76	B5_1	Public sector governance: efficiency, effectiveness, accountability, and transparency of the government institutions	How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Zambia?
V77	B5_2	Debt sustainability: management, relief, financing, and transparency	How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Zambia?
V78	B5_3	Trade: access to markets, tariffs, customs	How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Zambia?
V79	B5_4	Private sector development: business regulation, access to finance, improved competitiveness	How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Zambia?
V80	B5_5	Job creation / employment: labor policies, skills development	How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Zambia?
V81	B5_6	Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy	How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Zambia?
V82	B5_7	Regional integration: promote common physical and institutional infrastructure	How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Zambia?
V83	B6_1	Environment / natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity	How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental sustainability in Zambia?
V84	B6_2	Climate change: transition to low-carbon economy	How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental sustainability in Zambia?
V85	B6_3	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems	How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental sustainability in Zambia?
V86	C1_1	Responsiveness to needs in Zambia	To what extent is the WBG an effective development partner in terms of the following?
V87	C1_2	Access to WBG staff and experts	To what extent is the WBG an effective development partner in terms of the following?

ID	Name	Label	Question
V88	C1_3	Flexibility when circumstances change in Zambia	To what extent is the WBG an effective development partner in terms of the following?
V89	C1_4	Openness (sharing data and other information)	To what extent is the WBG an effective development partner in terms of the following?
V90	C1_5	Being a long-term partner to Zambia	To what extent is the WBG an effective development partner in terms of the following?
V91	C2_1	National government	To what extent is the WBG an effective development partner in Zambia, in terms of collaborating with the following groups?
V92	C2_2	Local government	To what extent is the WBG an effective development partner in Zambia, in terms of collaborating with the following groups?
V93	C2_3	Parliament / legislative branch	To what extent is the WBG an effective development partner in Zambia, in terms of collaborating with the following groups?
V94	C2_4	Private sector	To what extent is the WBG an effective development partner in Zambia, in terms of collaborating with the following groups?
V95	C2_5	Civil society (e.g., NGOs, CBOs)	To what extent is the WBG an effective development partner in Zambia, in terms of collaborating with the following groups?
V96	C2_6	Other donors and development partners (UN agency, Multilateral organization, embassy)	To what extent is the WBG an effective development partner in Zambia, in terms of collaborating with the following groups?
V97	C2_7	Academia / research centers	To what extent is the WBG an effective development partner in Zambia, in terms of collaborating with the following groups?
V98	C3_1	Local government	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Zambia? (Select up to 2)
V99	C3_2	Parliament / legislative branch	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Zambia? (Select up to 2)
V100	C3_3	Private sector	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Zambia? (Select up to 2)
V101	C3_4	Civil society (e.g., NGOs, CBOs)	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Zambia? (Select up to 2)
V102	C3_5	Other donors and development partners	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Zambia? (Select up to 2)
V103	C3_6	Academia / research centers	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Zambia? (Select up to 2)
V104	C3_7	Other	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Zambia? (Select up to 2)
V105	C4_1	The WBG's financial instruments (i.e., budget support, loans, grants, trust funds) meet the needs of Zambia	To what extent do you agree with the following statements?
V106	C4_2	The conditions of the WBG's financing are competitive compared to markets	To what extent do you agree with the following statements?
V107	C4_3	The WBG insists on accountability through its lending (e.g., performance-based financing, resources tied to results)	To what extent do you agree with the following statements?
V108	C4_4	The WBG's Environmental and Social Framework requirements are reasonable	To what extent do you agree with the following statements?
V109	C4_5	The WBG effectively monitors and evaluates the projects it supports in Zambia	To what extent do you agree with the following statements?

ID	Name	Label	Question
V110	C5	Have you ever used the WBG's knowledge work, including participating in workshops or training programs?	Have you ever used the WBG's knowledge work, including participating in workshops or training programs?
V111	C6_1	I am satisfied with the quality of the WBG's knowledge work in Zambia	To what extent do you agree with the following statements?
V112	C6_2	Working with the WBG increases Zambia's institutional capacity	To what extent do you agree with the following statements?
V113	C6_3	The WBG brings global expertise to Zambia as part of its knowledge work	To what extent do you agree with the following statements?
V114	C6_4	The WBG's knowledge work is tailored to Zambia's context	To what extent do you agree with the following statements?
V115	C6_5	When I need to consult the WBG's knowledge work, I know how to find it	To what extent do you agree with the following statements?
V116	E1_1	e-Newsletters	How would you prefer to receive communication from the WBG? (Select up to 2)
V117	E1_2	Direct contact with staff (e.g., in person, virtually, phone, email)	How would you prefer to receive communication from the WBG? (Select up to 2)
V118	E1_3	Social media (e.g., Facebook, Twitter)	How would you prefer to receive communication from the WBG? (Select up to 2)
V119	E1_4	Direct messaging (e.g., WhatsApp, Telegram, Viber)	How would you prefer to receive communication from the WBG? (Select up to 2)
V120	E1_5	Event / conference / seminar / workshop (in person or online)	How would you prefer to receive communication from the WBG? (Select up to 2)
V121	E1_6	Other	How would you prefer to receive communication from the WBG? (Select up to 2)
V122	E2	Do you recall seeing or hearing anything about the WBG recently?	Do you recall seeing or hearing anything about the WBG recently?
V123	E3_1	Television (TV)	Where do you recall seeing or hearing this information? (Select ALL that apply)
V124	E3_2	Radio	Where do you recall seeing or hearing this information? (Select ALL that apply)
V125	E3_3	Newspapers (print or online)	Where do you recall seeing or hearing this information? (Select ALL that apply)
V126	E3_4	Event / conference / seminar (in person or online)	Where do you recall seeing or hearing this information? (Select ALL that apply)
V127	E3_5	WBG websites	Where do you recall seeing or hearing this information? (Select ALL that apply)
V128	E3_6	Social media	Where do you recall seeing or hearing this information? (Select ALL that apply)
V129	E3_7	Direct contact with WBG staff (e.g., in person, virtually, phone, email)	Where do you recall seeing or hearing this information? (Select ALL that apply)
V130	E3_8	Blogs	Where do you recall seeing or hearing this information? (Select ALL that apply)
V131	E3_9	Podcasts	Where do you recall seeing or hearing this information? (Select ALL that apply)
V132	E3_10	e-Newsletters	Where do you recall seeing or hearing this information? (Select ALL that apply)
V133	E3_11	Direct messaging (e.g., WhatsApp, Telegram, Viber)	Where do you recall seeing or hearing this information? (Select ALL that apply)
V134	E3_12	Other	Where do you recall seeing or hearing this information? (Select ALL that apply)
V135	E4_1	Changes to the WBG financial and operational model	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

ID	Name	Label	Question
V136	E4_2	Food security	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V137	E4_3	Pandemic preparedness	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V138	E4_4	Job creation / employment	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V139	E4_5	Human capital	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V140	E4_6	Digital economy	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V141	E4_7	Women empowerment	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V142	E4_8	Youth development	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V143	E4_9	Climate change	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V144	E4_10	Ending poverty in developing countries	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V145	E4_11	WBG economic forecasts	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V146	E4_12	Debt relief for developing countries	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V147	E4_13	Other	What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)
V148	E5_1	More frequent and intense wild fires	How concerned are you about the following potential impacts of climate change in Zambia?
V149	E5_2	Decreased crop yields / increased food insecurity	How concerned are you about the following potential impacts of climate change in Zambia?
V150	E5_3	Climate-driven migration	How concerned are you about the following potential impacts of climate change in Zambia?
V151	E5_4	More frequent and severe floods	How concerned are you about the following potential impacts of climate change in Zambia?
V152	E5_5	More frequent and severe droughts	How concerned are you about the following potential impacts of climate change in Zambia?
V153	E5_6	More frequent and severe heatwaves	How concerned are you about the following potential impacts of climate change in Zambia?
V154	E5_7	Air pollution	How concerned are you about the following potential impacts of climate change in Zambia?
V155	E5_8	Extinction of plant / animal species	How concerned are you about the following potential impacts of climate change in Zambia?
V156	E5_9	Land and forest degradation	How concerned are you about the following potential impacts of climate change in Zambia?
V157	E5_10	Loss of jobs	How concerned are you about the following potential impacts of climate change in Zambia?
V158	E5_11	Increased erosion of shoreline	How concerned are you about the following potential impacts of climate change in Zambia?
V159	E5_12	Coastal flooding due to sea level rise	How concerned are you about the following potential impacts of climate change in Zambia?
V160	E5_13	Decreased water availability / quality	How concerned are you about the following potential impacts of climate change in Zambia?
V161	F1	What is the primary specialization of your work? (Select only 1 response)	What is the primary specialization of your work? (Select only 1 response)
V162	F2	What is your gender?	What is your gender?
V163	F3	What is your age?	What is your age?

ID	Name	Label	Question
V164	F4	Which best represents your geographic location?	Which best represents your geographic location?

Total: 164

| _:

Data file: zambia_cos_fy24_data**Overview**

Valid: 624 Invalid: 0 Minimum: 101 Maximum: 724
 Type: Discrete Decimal: 0 Width: 8 Range: 101 - 724 Format: Numeric

Q3: Do you collaborate/work with the World Bank Group (WBG) in Zambia?**Data file: zambia_cos_fy24_data****Overview**

Valid: 596 Invalid: 28 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

Questions and instructions

LITERAL QUESTION

Do you collaborate/work with the World Bank Group (WBG) in Zambia?

CATEGORIES

Value	Category	Cases	
1	Yes	161	27%
2	No	435	73%
Sysmiss		28	

METHOD: Data entry method**Data file: zambia_cos_fy24_data****Overview**

Valid: 624 Invalid: 0 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

Questions and instructions

LITERAL QUESTION

Data entry method

CATEGORIES

Value	Category	Cases	
1	paper	559	89.6%
2	online	65	10.4%

Q1: What is your primary professional affiliation? (Select only 1 response)**Data file:** zambia_cos_fy24_data**Overview**

Valid: 613 Invalid: 11 Minimum: 2 Maximum: 10
 Type: Discrete Decimal: 0 Width: 228 Range: 2 - 10 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your primary professional affiliation? (Select only 1 response)

CATEGORIES

Value	Category	Cases	
1	Office of the President, Prime Minister, Minister	0	0%
2	Office of a Parliamentarian (National Assembly)	7	1.1%
3	Government Institution: Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise	168	27.4%
4	Local Government Office or Staff	18	2.9%
5	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)	5	0.8%
6	Civil Society Organization: local and regional (NGO)	73	11.9%
7	Private Sector: Private Company / Financial Sector Organization / Private Bank	160	26.1%
8	Academia / Research Centers	109	17.8%
9	Media	69	11.3%
10	Other	4	0.7%
Sysmiss		11	

Q2_1: World Bank Group**Data file:** zambia_cos_fy24_data**Overview**

Valid: 616 Invalid: 8 Minimum: 1 Maximum: 10
 Type: Discrete Decimal: 0 Width: 19 Range: 1 - 10 Format: Numeric

Questions and instructions

LITERAL QUESTION

How familiar are you with the work of these organizations in Zambia?

CATEGORIES

Value	Category	Cases	
1	Not familiar at all	18	2.9%
2		17	2.8%

3		16	2.6%
4		27	4.4%
5		93	15.1%
6		91	14.8%
7		106	17.2%
8		116	18.8%
9		53	8.6%
10	Very familiar	79	12.8%
Sysmiss		8	

Q2_2: International Monetary Fund

Data file: zambia_cos_fy24_data

Overview

Valid: 607 Invalid: 17 Minimum: 1 Maximum: 10
 Type: Discrete Decimal: 0 Width: 19 Range: 1 - 10 Format: Numeric

Questions and instructions

LITERAL QUESTION

How familiar are you with the work of these organizations in Zambia?

CATEGORIES

Value	Category	Cases	
1	Not familiar at all	10	1.6%
2		11	1.8%
3		23	3.8%
4		25	4.1%
5		89	14.7%
6		99	16.3%
7		99	16.3%
8		99	16.3%
9		57	9.4%
10	Very familiar	95	15.7%
Sysmiss		17	

Q2_3: United Nations

Data file: zambia_cos_fy24_data

Overview

Valid: 612 Invalid: 12 Minimum: 1 Maximum: 10
 Type: Discrete Decimal: 0 Width: 19 Range: 1 - 10 Format: Numeric

Questions and instructions

LITERAL QUESTION

How familiar are you with the work of these organizations in Zambia?

CATEGORIES

Value	Category	Cases	
1	Not familiar at all	6	1%
2		3	0.5%
3		15	2.5%
4		23	3.8%
5		81	13.2%
6		91	14.9%
7		114	18.6%
8		84	13.7%
9		86	14.1%
10	Very familiar	109	17.8%
Sysmiss		12	

Q2_4: European Union

Data file: zambia_cos_fy24_data

Overview

Valid: 609 Invalid: 15 Minimum: 1 Maximum: 10
 Type: Discrete Decimal: 0 Width: 19 Range: 1 - 10 Format: Numeric

Questions and instructions

LITERAL QUESTION

How familiar are you with the work of these organizations in Zambia?

CATEGORIES

Value	Category	Cases	
1	Not familiar at all	21	3.4%
2		12	2%
3		41	6.7%
4		48	7.9%
5		104	17.1%
6		84	13.8%

7		79	13%
8		97	15.9%
9		51	8.4%
10	Very familiar	72	11.8%
Sysmiss		15	

Q2_5: African Union

Data file: zambia_cos_fy24_data

Overview

Valid: 608 Invalid: 16 Minimum: 1 Maximum: 10
 Type: Discrete Decimal: 0 Width: 19 Range: 1 - 10 Format: Numeric

Questions and instructions

LITERAL QUESTION

How familiar are you with the work of these organizations in Zambia?

CATEGORIES

Value	Category	Cases	
1	Not familiar at all	7	1.2%
2		9	1.5%
3		12	2%
4		36	5.9%
5		96	15.8%
6		90	14.8%
7		85	14%
8		105	17.3%
9		72	11.8%
10	Very familiar	96	15.8%
Sysmiss		16	

Q2_6: African Development Bank (AfDB)

Data file: zambia_cos_fy24_data

Overview

Valid: 608 Invalid: 16 Minimum: 1 Maximum: 10
 Type: Discrete Decimal: 0 Width: 19 Range: 1 - 10 Format: Numeric

Questions and instructions

LITERAL QUESTION

How familiar are you with the work of these organizations in Zambia?

CATEGORIES

Value	Category	Cases	
1	Not familiar at all	74	12.2%
2		23	3.8%
3		38	6.3%
4		34	5.6%
5		96	15.8%
6		66	10.9%
7		82	13.5%
8		74	12.2%
9		58	9.5%
10	Very familiar	63	10.4%
Sysmiss		16	

Q4_1: World Bank (IDA)

Data file: zambia_cos_fy24_data

Overview

Valid: 157 Invalid: 467 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which of the following WBG agencies do you collaborate/work with in Zambia? (Select ALL that apply)

Q4_2: International Finance Corporation (IFC)

Data file: zambia_cos_fy24_data

Overview

Valid: 157 Invalid: 467 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which of the following WBG agencies do you collaborate/work with in Zambia? (Select ALL that apply)

Q4_3: Multilateral Investment Guarantee Agency (MIGA)**Data file:** zambia_cos_fy24_data**Overview**

Valid: 157 Invalid: 467 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which of the following WBG agencies do you collaborate/work with in Zambia? (Select ALL that apply)

Q4_4: International Centre for Settlement of Investment Disputes (ICSID)**Data file:** zambia_cos_fy24_data**Overview**

Valid: 157 Invalid: 467 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which of the following WBG agencies do you collaborate/work with in Zambia? (Select ALL that apply)

A1_1: National government**Data file:** zambia_cos_fy24_data**Overview**

Valid: 618 Invalid: 6 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Zambia?

CATEGORIES

Value	Category	Cases	
-99		3	0.5%
1	Not at all	23	3.7%
2		29	4.7%
3		32	5.2%
4		36	5.8%
5		61	9.9%

6		64	10.4%
7		88	14.2%
8		108	17.5%
9		80	12.9%
10	Very much	86	13.9%
11	Don't know	8	1.3%
Sysmiss		6	

A1_2: Local government

Data file: zambia_cos_fy24_data

Overview

Valid: 616 Invalid: 8 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Zambia?

CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	Not at all	21	3.4%
2		28	4.5%
3		41	6.7%
4		44	7.1%
5		63	10.2%
6		79	12.8%
7		81	13.1%
8		107	17.4%
9		77	12.5%
10	Very much	70	11.4%
11	Don't know	4	0.6%
Sysmiss		8	

A1_3: Parliament / legislative branch

Data file: zambia_cos_fy24_data

Overview

Valid: 610 Invalid: 14 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Zambia?

CATEGORIES

Value	Category	Cases	
-99		3	0.5%
1	Not at all	32	5.2%
2		34	5.6%
3		38	6.2%
4		35	5.7%
5		68	11.1%
6		62	10.2%
7		88	14.4%
8		116	19%
9		59	9.7%
10	Very much	62	10.2%
11	Don't know	13	2.1%
Sysmiss		14	

A1_4: Zambia's Central Bank (Bank of Zambia)

Data file: zambia_cos_fy24_data

Overview

Valid: 611 Invalid: 13 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Zambia?

CATEGORIES

Value	Category	Cases	
-99		2	0.3%
1	Not at all	16	2.6%
2		8	1.3%
3		23	3.8%

4		37	6.1%
5		78	12.8%
6		54	8.8%
7		106	17.3%
8		103	16.9%
9		91	14.9%
10	Very much	87	14.2%
11	Don't know	6	1%
Sysmiss		13	

A1_5: World Bank Group

Data file: zambia_cos_fy24_data

Overview

Valid: 609 Invalid: 15 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Zambia?

CATEGORIES

Value	Category	Cases	
-99		3	0.5%
1	Not at all	17	2.8%
2		14	2.3%
3		17	2.8%
4		30	4.9%
5		113	18.6%
6		85	14%
7		109	17.9%
8		93	15.3%
9		60	9.9%
10	Very much	58	9.5%
11	Don't know	10	1.6%
Sysmiss		15	

A1_6: International Monetary Fund

Data file: zambia_cos_fy24_data

Overview

Valid: 609 Invalid: 15 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Zambia?

CATEGORIES

Value	Category	Cases	
-99		2	0.3%
1	Not at all	30	4.9%
2		32	5.3%
3		31	5.1%
4		45	7.4%
5		101	16.6%
6		85	14%
7		84	13.8%
8		81	13.3%
9		55	9%
10	Very much	48	7.9%
11	Don't know	15	2.5%
Sysmiss		15	

A1_7: United Nations

Data file: zambia_cos_fy24_data

Overview

Valid: 614 Invalid: 10 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Zambia?

CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	Not at all	19	3.1%
2		9	1.5%
3		14	2.3%

4		20	3.3%
5		114	18.6%
6		109	17.8%
7		101	16.4%
8		94	15.3%
9		72	11.7%
10	Very much	53	8.6%
11	Don't know	8	1.3%
Sysmiss		10	

A1_8: Regional development banks and organizations (e.g., AfDB, COMESA, SADC)

Data file: zambia_cos_fy24_data

Overview

Valid: 615 Invalid: 9 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Zambia?

CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	Not at all	10	1.6%
2		15	2.4%
3		11	1.8%
4		27	4.4%
5		105	17.1%
6		96	15.6%
7		97	15.8%
8		116	18.9%
9		65	10.6%
10	Very much	51	8.3%
11	Don't know	21	3.4%
Sysmiss		9	

A1_9: Private sector

Data file: zambia_cos_fy24_data

Overview

Valid: 612 Invalid: 12 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Zambia?

CATEGORIES

Value	Category	Cases	
-99		3	0.5%
1	Not at all	3	0.5%
2		10	1.6%
3		24	3.9%
4		17	2.8%
5		85	13.9%
6		80	13.1%
7		105	17.2%
8		118	19.3%
9		86	14.1%
10	Very much	71	11.6%
11	Don't know	10	1.6%
Sysmiss		12	

A1_10: Civil society (e.g., NGOs, CBOs)

Data file: zambia_cos_fy24_data

Overview

Valid: 611 Invalid: 13 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Zambia?

CATEGORIES

Value	Category	Cases	
-99		2	0.3%
1	Not at all	2	0.3%
2		6	1%
3		6	1%

4		26	4.3%
5		64	10.5%
6		88	14.4%
7		103	16.9%
8		133	21.8%
9		93	15.2%
10	Very much	80	13.1%
11	Don't know	8	1.3%
Sysmiss		13	

A1_11: Academia / research centers

Data file: zambia_cos_fy24_data

Overview

Valid: 610 Invalid: 14 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Zambia?

CATEGORIES

Value	Category	Cases	
-99		3	0.5%
1	Not at all	4	0.7%
2		12	2%
3		11	1.8%
4		18	3%
5		54	8.9%
6		78	12.8%
7		92	15.1%
8		118	19.3%
9		124	20.3%
10	Very much	78	12.8%
11	Don't know	18	3%
Sysmiss		14	

A1_12: Media

Data file: zambia_cos_fy24_data

Overview

Valid: 616 Invalid: 8 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Zambia?

CATEGORIES

Value	Category	Cases	
-99		3	0.5%
1	Not at all	5	0.8%
2		16	2.6%
3		22	3.6%
4		38	6.2%
5		72	11.7%
6		94	15.3%
7		92	14.9%
8		104	16.9%
9		78	12.7%
10	Very much	83	13.5%
11	Don't know	9	1.5%
Sysmiss		8	

A2: How effective is the World Bank Group (WBG) in helping Zambia achieve development results?

Data file: zambia_cos_fy24_data

Overview

Valid: 619 Invalid: 5 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How effective is the World Bank Group (WBG) in helping Zambia achieve development results?

CATEGORIES

Value	Category	Cases	
1	Not effective at all	10	1.6%
2		3	0.5%
3		16	2.6%

4		29	4.7%
5		79	12.8%
6		98	15.8%
7		98	15.8%
8		118	19.1%
9		95	15.3%
10	Very effective	48	7.8%
11	Don't know	25	4%
Sysmiss		5	

A3: How significant a contribution do you believe the WBG's knowledge work makes to development results in Zambia?

Data file: zambia_cos_fy24_data

Overview

Valid: 618 Invalid: 6 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 22 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How significant a contribution do you believe the WBG's knowledge work makes to development results in Zambia?

CATEGORIES

Value	Category	Cases	
1	Not significant at all	4	0.6%
2		7	1.1%
3		12	1.9%
4		16	2.6%
5		110	17.8%
6		95	15.4%
7		111	18%
8		100	16.2%
9		84	13.6%
10	Very significant	43	7%
11	Don't know	36	5.8%
Sysmiss		6	

A4: The WBG currently plays a relevant role in development in Zambia

Data file: zambia_cos_fy24_data

Overview

Valid: 621 Invalid: 3 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements?

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	4	0.6%
2		10	1.6%
3		18	2.9%
4		29	4.7%
5		102	16.4%
6		99	15.9%
7		116	18.7%
8		115	18.5%
9		51	8.2%
10	Strongly agree	62	10%
11	Don't know	15	2.4%
Sysmiss		3	

A5: The WBG's work is aligned with what I consider the development priorities for Zambia

Data file: zambia_cos_fy24_data

Overview

Valid: 615 Invalid: 9 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements?

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	10	1.6%
2		9	1.5%
3		22	3.6%
4		37	6%
5		121	19.7%

6		90	14.6%
7		100	16.3%
8		91	14.8%
9		53	8.6%
10	Strongly agree	43	7%
11	Don't know	39	6.3%
Sysmiss		9	

A6: The WBG has a positive influence on shaping development policy in Zambia

Data file: zambia_cos_fy24_data

Overview

Valid: 619 Invalid: 5 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements?

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	9	1.5%
2		7	1.1%
3		14	2.3%
4		31	5%
5		116	18.7%
6		100	16.2%
7		95	15.3%
8		105	17%
9		68	11%
10	Strongly agree	53	8.6%
11	Don't know	21	3.4%
Sysmiss		5	

A7: The WBG's work helps end poverty in Zambia

Data file: zambia_cos_fy24_data

Overview

Valid: 619 Invalid: 5 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements?

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	18	2.9%
2		17	2.7%
3		26	4.2%
4		36	5.8%
5		104	16.8%
6		97	15.7%
7		81	13.1%
8		104	16.8%
9		64	10.3%
10	Strongly agree	47	7.6%
11	Don't know	25	4%
Sysmiss		5	

B1_1: Cooperative Partners coordination

Data file: zambia_cos_fy24_data

Overview

Valid: 602 Invalid: 22 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)

B1_2: Knowledge and analytical products (e.g., data, reports, policy notes)

Data file: zambia_cos_fy24_data

Overview

Valid: 602 Invalid: 22 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)

B1_3: Capacity development and training

Data file: zambia_cos_fy24_data

Overview

Valid: 602 Invalid: 22 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)

B1_4: Convening / bringing together different groups of stakeholders

Data file: zambia_cos_fy24_data

Overview

Valid: 602 Invalid: 22 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)

B1_5: Financial resources (e.g., budget support, investment lending, grants, trust funds)

Data file: zambia_cos_fy24_data

Overview

Valid: 602 Invalid: 22 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)

B1_6: Mobilizing third party financial resources (incl. both public and private)

Data file: zambia_cos_fy24_data

Overview

Valid: 602 Invalid: 22 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)

B1_7: Technical assistance and implementation support (incl. project design and implementation)

Data file: zambia_cos_fy24_data

Overview

Valid: 602 Invalid: 22 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)

B1_8: Other

Data file: zambia_cos_fy24_data

Overview

Valid: 602 Invalid: 22 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which WBG instruments do you VALUE the most in Zambia? (Select up to 2)

B2_1: Public sector governance

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_2: Social protection

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_3: Health / pandemic preparedness

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_4: Transport infrastructure

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_5: Jobs

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_6: Macroeconomic stability

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_7: Debt management

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_8: Private sector development

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_9: Disaster risk management

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_10: Energy

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_11: Agriculture / food security

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_12: Education / Skills development

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_13: Climate change

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_14: Digital infrastructure development

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_15: Judiciary reform

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_16: Environment / natural resource management

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_17: Urban development

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_18: Macroeconomic stability

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_19: Regional Integration

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_20: Social Inclusion

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_21: Water / sanitation

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_22: Gender equity

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_23: Financial markets development

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_24: Tourism development

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B2_25: Other

Data file: zambia_cos_fy24_data

Overview

Valid: 590 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Zambia? (Select up to 5)

B3_1: Education: more resilient and equitable education systems

Data file: zambia_cos_fy24_data

Overview

Valid: 617 Invalid: 7 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Zambia?

CATEGORIES

Value	Category	Cases	
-99		2	0.3%
1	Not effective at all	14	2.3%
2		10	1.6%
3		17	2.8%
4		27	4.4%
5		90	14.6%
6		93	15.1%
7		100	16.2%
8		88	14.3%
9		41	6.6%
10	Very effective	42	6.8%
11	Don't know	93	15.1%
Sysmiss		7	

B3_2: Health: universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases

Data file: zambia_cos_fy24_data

Overview

Valid: 616 Invalid: 8 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Zambia?

CATEGORIES

Value	Category	Cases	
-99		3	0.5%
1	Not effective at all	5	0.8%

2		5	0.8%
3		16	2.6%
4		28	4.5%
5		93	15.1%
6		94	15.3%
7		110	17.9%
8		88	14.3%
9		61	9.9%
10	Very effective	38	6.2%
11	Don't know	75	12.2%
Sysmiss		8	

B3_3: Social protection: pensions, social assistance, social safety nets

Data file: zambia_cos_fy24_data

Overview

Valid: 616 Invalid: 8 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Zambia?

CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	Not effective at all	12	1.9%
2		15	2.4%
3		34	5.5%
4		38	6.2%
5		74	12%
6		71	11.5%
7		82	13.3%
8		74	12%
9		41	6.7%
10	Very effective	27	4.4%
11	Don't know	147	23.9%
Sysmiss		8	

B3_4: Social inclusion: increasing opportunities for marginalized people to participate fully in markets, services, technologies, and society

Data file: zambia_cos_fy24_data

Overview

Valid: 616 Invalid: 8 Minimum: -99 Maximum: 11
Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in Zambia?

CATEGORIES

Value	Category	Cases	
-99		3	0.5%
1	Not effective at all	16	2.6%
2		15	2.4%
3		28	4.5%
4		32	5.2%
5		74	12%
6		67	10.9%
7		74	12%
8		71	11.5%
9		46	7.5%
10	Very effective	34	5.5%
11	Don't know	156	25.3%
Sysmiss		8	

B3_5: Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency

Data file: zambia_cos_fy24_data

Overview

Valid: 617 Invalid: 7 Minimum: 1 Maximum: 11
Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in

Zambia?

CATEGORIES

Value	Category	Cases	
1	Not effective at all	20	3.2%
2		28	4.5%
3		16	2.6%
4		19	3.1%
5		69	11.2%
6		47	7.6%
7		92	14.9%
8		78	12.6%
9		47	7.6%
10	Very effective	34	5.5%
11	Don't know	167	27.1%
Sysmiss		7	

B4_1: Transport: roads, bridges, sustainable transportation

Data file: zambia_cos_fy24_data

Overview

Valid: 613 Invalid: 11 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Zambia?

CATEGORIES

Value	Category	Cases	
1	Not effective at all	10	1.6%
2		7	1.1%
3		10	1.6%
4		23	3.8%
5		74	12.1%
6		100	16.3%
7		105	17.1%
8		100	16.3%
9		48	7.8%
10	Very effective	28	4.6%
11	Don't know	108	17.6%

Sysmiss		11	
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B4_2: Water supply and sanitation infrastructure

Data file: zambia_cos_fy24_data

Overview

Valid: 611 Invalid: 13 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Zambia?

CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	Not effective at all	9	1.5%
2		12	2%
3		15	2.5%
4		18	2.9%
5		66	10.8%
6		100	16.4%
7		102	16.7%
8		100	16.4%
9		56	9.2%
10	Very effective	39	6.4%
11	Don't know	93	15.2%
Sysmiss		13	

B4_3: Digital development: digital infrastructure, digital services, digital skills development

Data file: zambia_cos_fy24_data

Overview

Valid: 612 Invalid: 12 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Zambia?

CATEGORIES

Value	Category	Cases	
-99		3	0.5%
1	Not effective at all	11	1.8%
2		9	1.5%
3		25	4.1%
4		27	4.4%
5		75	12.3%
6		76	12.4%
7		86	14.1%
8		66	10.8%
9		35	5.7%
10	Very effective	22	3.6%
11	Don't know	177	28.9%
Sysmiss		12	

B4_4: Urban development: urban planning, services, and institutions

Data file: zambia_cos_fy24_data

Overview

Valid: 613 Invalid: 11 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Zambia?

CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	Not effective at all	20	3.3%
2		26	4.2%
3		18	2.9%
4		33	5.4%
5		75	12.2%
6		67	10.9%
7		72	11.7%
8		85	13.9%
9		34	5.5%
10	Very effective	21	3.4%

11	Don't know	161	26.3%
Sysmiss		11	

B4_5: Energy / extractives: access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources

Data file: zambia_cos_fy24_data

Overview

Valid: 613 Invalid: 11 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in Zambia?

CATEGORIES

Value	Category	Cases	
-99		2	0.3%
1	Not effective at all	10	1.6%
2		7	1.1%
3		21	3.4%
4		28	4.6%
5		76	12.4%
6		72	11.7%
7		74	12.1%
8		66	10.8%
9		41	6.7%
10	Very effective	21	3.4%
11	Don't know	195	31.8%
Sysmiss		11	

B5_1: Public sector governance: efficiency, effectiveness, accountability, and transparency of the government institutions

Data file: zambia_cos_fy24_data

Overview

Valid: 611 Invalid: 13 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Zambia?

CATEGORIES

Value	Category	Cases	
-99		2	0.3%
1	Not effective at all	10	1.6%
2		6	1%
3		16	2.6%
4		35	5.7%
5		86	14.1%
6		80	13.1%
7		92	15.1%
8		87	14.2%
9		37	6.1%
10	Very effective	32	5.2%
11	Don't know	128	20.9%
Sysmiss		13	

B5_2: Debt sustainability: management, relief, financing, and transparency

Data file: zambia_cos_fy24_data

Overview

Valid: 610 Invalid: 14 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Zambia?

CATEGORIES

Value	Category	Cases	
1	Not effective at all	4	0.7%
2		8	1.3%
3		11	1.8%
4		35	5.7%
5		79	13%

6		94	15.4%
7		109	17.9%
8		84	13.8%
9		54	8.9%
10	Very effective	45	7.4%
11	Don't know	87	14.3%
Sysmiss		14	

B5_3: Trade: access to markets, tariffs, customs

Data file: zambia_cos_fy24_data

Overview

Valid: 597 Invalid: 27 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Zambia?

CATEGORIES

Value	Category	Cases	
1	Not effective at all	8	1.3%
2		15	2.5%
3		25	4.2%
4		24	4%
5		54	9%
6		94	15.7%
7		97	16.2%
8		78	13.1%
9		41	6.9%
10	Very effective	25	4.2%
11	Don't know	136	22.8%
Sysmiss		27	

B5_4: Private sector development: business regulation, access to finance, improved competitiveness

Data file: zambia_cos_fy24_data

Overview

Valid: 607 Invalid: 17 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Zambia?

CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	Not effective at all	13	2.1%
2		20	3.3%
3		27	4.4%
4		44	7.2%
5		77	12.7%
6		84	13.8%
7		86	14.2%
8		80	13.2%
9		32	5.3%
10	Very effective	29	4.8%
11	Don't know	114	18.8%
Sysmiss		17	

B5_5: Job creation / employment: labor policies, skills development

Data file: zambia_cos_fy24_data

Overview

Valid: 611 Invalid: 13 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Zambia?

CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	Not effective at all	18	2.9%

2		28	4.6%
3		29	4.7%
4		40	6.5%
5		91	14.9%
6		74	12.1%
7		81	13.3%
8		67	11%
9		40	6.5%
10	Very effective	30	4.9%
11	Don't know	112	18.3%
Sysmiss		13	

B5_6: Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy

Data file: zambia_cos_fy24_data

Overview

Valid: 610 Invalid: 14 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Zambia?

CATEGORIES

Value	Category	Cases	
1	Not effective at all	3	0.5%
2		18	3%
3		29	4.8%
4		42	6.9%
5		63	10.3%
6		79	13%
7		90	14.8%
8		64	10.5%
9		43	7%
10	Very effective	36	5.9%
11	Don't know	143	23.4%
Sysmiss		14	

B5_7: Regional integration: promote common physical and institutional infrastructure

Data file: zambia_cos_fy24_data

Overview

Valid: 611 Invalid: 13 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance / institutions / economic growth in Zambia?

CATEGORIES

Value	Category	Cases	
-99		4	0.7%
1	Not effective at all	11	1.8%
2		11	1.8%
3		19	3.1%
4		27	4.4%
5		70	11.5%
6		67	11%
7		73	11.9%
8		66	10.8%
9		37	6.1%
10	Very effective	22	3.6%
11	Don't know	204	33.4%
Sysmiss		13	

B6_1: Environment / natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity

Data file: zambia_cos_fy24_data

Overview

Valid: 614 Invalid: 10 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental sustainability in Zambia?

CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	Not effective at all	11	1.8%
2		7	1.1%
3		20	3.3%
4		28	4.6%
5		84	13.7%
6		88	14.3%
7		84	13.7%
8		78	12.7%
9		39	6.4%
10	Very effective	29	4.7%
11	Don't know	145	23.6%
Sysmiss		10	

B6_2: Climate change: transition to low-carbon economy

Data file: zambia_cos_fy24_data

Overview

Valid: 613 Invalid: 11 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental sustainability in Zambia?

CATEGORIES

Value	Category	Cases	
-99		2	0.3%
1	Not effective at all	7	1.1%
2		8	1.3%
3		16	2.6%
4		29	4.7%
5		70	11.4%
6		90	14.7%
7		86	14%
8		83	13.5%
9		48	7.8%
10	Very effective	28	4.6%

11	Don't know	146	23.8%
Sysmiss		11	

B6_3: Agriculture and food security: sustainable agriculture, inclusive and efficient food systems

Data file: zambia_cos_fy24_data

Overview

Valid: 614 Invalid: 10 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental sustainability in Zambia?

CATEGORIES

Value	Category	Cases	
-99		2	0.3%
1	Not effective at all	5	0.8%
2		15	2.4%
3		27	4.4%
4		28	4.6%
5		77	12.5%
6		79	12.9%
7		103	16.8%
8		98	16%
9		54	8.8%
10	Very effective	36	5.9%
11	Don't know	90	14.7%
Sysmiss		10	

C1_1: Responsiveness to needs in Zambia

Data file: zambia_cos_fy24_data

Overview

Valid: 613 Invalid: 11 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in terms of the following?

CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	To no degree at all	4	0.7%
2		8	1.3%
3		27	4.4%
4		37	6%
5		110	17.9%
6		108	17.6%
7		89	14.5%
8		81	13.2%
9		52	8.5%
10	To a very significant degree	43	7%
11	Don't know	53	8.6%
Sysmiss		11	

C1_2: Access to WBG staff and experts

Data file: zambia_cos_fy24_data

Overview

Valid: 607 Invalid: 17 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in terms of the following?

CATEGORIES

Value	Category	Cases	
-99		2	0.3%
1	To no degree at all	29	4.8%
2		40	6.6%
3		62	10.2%
4		41	6.8%
5		82	13.5%
6		68	11.2%

7		63	10.4%
8		63	10.4%
9		31	5.1%
10	To a very significant degree	25	4.1%
11	Don't know	101	16.6%
Sysmiss		17	

C1_3: Flexibility when circumstances change in Zambia

Data file: zambia_cos_fy24_data

Overview

Valid: 603 Invalid: 21 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in terms of the following?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	6	1%
2		15	2.5%
3		23	3.8%
4		42	7%
5		117	19.4%
6		98	16.3%
7		88	14.6%
8		52	8.6%
9		38	6.3%
10	To a very significant degree	33	5.5%
11	Don't know	91	15.1%
Sysmiss		21	

C1_4: Openness (sharing data and other information)

Data file: zambia_cos_fy24_data

Overview

Valid: 604 Invalid: 20 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in terms of the following?

CATEGORIES

Value	Category	Cases	
-99		3	0.5%
1	To no degree at all	32	5.3%
2		31	5.1%
3		41	6.8%
4		35	5.8%
5		92	15.2%
6		84	13.9%
7		70	11.6%
8		65	10.8%
9		47	7.8%
10	To a very significant degree	43	7.1%
11	Don't know	61	10.1%
Sysmiss		20	

C1_5: Being a long-term partner to Zambia

Data file: zambia_cos_fy24_data

Overview

Valid: 612 Invalid: 12 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in terms of the following?

CATEGORIES

Value	Category	Cases	
-99		2	0.3%
1	To no degree at all	2	0.3%
2		2	0.3%
3		9	1.5%
4		14	2.3%
5		71	11.6%
6		90	14.7%

7		104	17%
8		109	17.8%
9		69	11.3%
10	To a very significant degree	94	15.4%
11	Don't know	46	7.5%
Sysmiss		12	

C3_3: Private sector

Data file: zambia_cos_fy24_data

Overview

Valid: 588 Invalid: 36 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Zambia? (Select up to 2)

C2_1: National government

Data file: zambia_cos_fy24_data

Overview

Valid: 611 Invalid: 13 Minimum: 1 Maximum: 11
Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Zambia, in terms of collaborating with the following groups?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	6	1%
2		4	0.7%
3		8	1.3%
4		8	1.3%
5		60	9.8%
6		85	13.9%
7		89	14.6%
8		125	20.5%

9		84	13.7%
10	To a very significant degree	82	13.4%
11	Don't know	60	9.8%
Sysmiss		13	

C2_2: Local government

Data file: zambia_cos_fy24_data

Overview

Valid: 602 Invalid: 22 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Zambia, in terms of collaborating with the following groups?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	10	1.7%
2		4	0.7%
3		18	3%
4		16	2.7%
5		69	11.5%
6		84	14%
7		101	16.8%
8		94	15.6%
9		68	11.3%
10	To a very significant degree	51	8.5%
11	Don't know	87	14.5%
Sysmiss		22	

C2_3: Parliament / legislative branch

Data file: zambia_cos_fy24_data

Overview

Valid: 602 Invalid: 22 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Zambia, in terms of collaborating with the following groups?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	16	2.7%
2		8	1.3%
3		15	2.5%
4		25	4.2%
5		74	12.3%
6		79	13.1%
7		92	15.3%
8		74	12.3%
9		44	7.3%
10	To a very significant degree	37	6.1%
11	Don't know	138	22.9%
Sysmiss		22	

C2_4: Private sector

Data file: zambia_cos_fy24_data

Overview

Valid: 602 Invalid: 22 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Zambia, in terms of collaborating with the following groups?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	13	2.2%
2		16	2.7%
3		15	2.5%
4		36	6%
5		71	11.8%
6		79	13.1%
7		100	16.6%
8		85	14.1%
9		49	8.1%
10	To a very significant degree	36	6%

11	Don't know	102	16.9%
Sysmiss		22	

C2_5: Civil society (e.g., NGOs, CBOs)

Data file: zambia_cos_fy24_data

Overview

Valid: 607 Invalid: 17 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Zambia, in terms of collaborating with the following groups?

CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	To no degree at all	7	1.2%
2		5	0.8%
3		19	3.1%
4		21	3.5%
5		78	12.9%
6		66	10.9%
7		106	17.5%
8		94	15.5%
9		61	10%
10	To a very significant degree	40	6.6%
11	Don't know	109	18%
Sysmiss		17	

C2_6: Other donors and development partners (UN agency, Multilateral organization, embassy)

Data file: zambia_cos_fy24_data

Overview

Valid: 605 Invalid: 19 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Zambia, in terms of collaborating with the following groups?

CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	To no degree at all	3	0.5%
2		4	0.7%
3		19	3.1%
4		21	3.5%
5		53	8.8%
6		69	11.4%
7		95	15.7%
8		109	18%
9		57	9.4%
10	To a very significant degree	51	8.4%
11	Don't know	123	20.3%
Sysmiss		19	

C2_7: Academia / research centers

Data file: zambia_cos_fy24_data

Overview

Valid: 609 Invalid: 15 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent is the WBG an effective development partner in Zambia, in terms of collaborating with the following groups?

CATEGORIES

Value	Category	Cases	
1	To no degree at all	13	2.1%
2		23	3.8%
3		22	3.6%
4		17	2.8%
5		61	10%
6		73	12%
7		80	13.1%
8		76	12.5%
9		68	11.2%
10	To a very significant degree	49	8%

11	Don't know	127	20.9%
Sysmiss		15	

C3_1: Local government

Data file: zambia_cos_fy24_data

Overview

Valid: 588 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Zambia? (Select up to 2)

C3_2: Parliament / legislative branch

Data file: zambia_cos_fy24_data

Overview

Valid: 588 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Zambia? (Select up to 2)

C3_4: Civil society (e.g., NGOs, CBOs)

Data file: zambia_cos_fy24_data

Overview

Valid: 588 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Zambia? (Select up to 2)

C3_5: Other donors and development partners**Data file:** zambia_cos_fy24_data**Overview**

Valid: 588 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Zambia? (Select up to 2)

C3_6: Academia / research centers**Data file:** zambia_cos_fy24_data**Overview**

Valid: 588 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Zambia? (Select up to 2)

C3_7: Other**Data file:** zambia_cos_fy24_data**Overview**

Valid: 588 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Zambia? (Select up to 2)

C4_1: The WBG's financial instruments (i.e., budget support, loans, grants, trust funds) meet the needs of Zambia**Data file:** zambia_cos_fy24_data

Overview

Valid: 608 Invalid: 16 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements?

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	9	1.5%
2		7	1.2%
3		23	3.8%
4		43	7.1%
5		101	16.6%
6		95	15.6%
7		88	14.5%
8		72	11.8%
9		24	3.9%
10	Strongly agree	41	6.7%
11	Don't know	105	17.3%
Sysmiss		16	

C4_2: The conditions of the WBG's financing are competitive compared to markets

Data file: zambia_cos_fy24_data

Overview

Valid: 603 Invalid: 21 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	Strongly disagree	6	1%
2		9	1.5%
3		23	3.8%
4		30	5%

5		80	13.3%
6		70	11.6%
7		70	11.6%
8		48	8%
9		28	4.6%
10	Strongly agree	43	7.1%
11	Don't know	195	32.3%
Sysmiss		21	

C4_3: The WBG insists on accountability through its lending (e.g., performance-based financing, resources tied to results)

Data file: zambia_cos_fy24_data

Overview

Valid: 606 Invalid: 18 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		2	0.3%
1	Strongly disagree	5	0.8%
2		7	1.2%
3		19	3.1%
4		22	3.6%
5		85	14%
6		66	10.9%
7		79	13%
8		82	13.5%
9		54	8.9%
10	Strongly agree	58	9.6%
11	Don't know	127	21%
Sysmiss		18	

C4_4: The WBG's Environmental and Social Framework requirements are reasonable

Data file: zambia_cos_fy24_data

Overview

Valid: 605 Invalid: 19 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		2	0.3%
1	Strongly disagree	5	0.8%
2		11	1.8%
3		12	2%
4		22	3.6%
5		82	13.6%
6		90	14.9%
7		68	11.2%
8		65	10.7%
9		35	5.8%
10	Strongly agree	37	6.1%
11	Don't know	176	29.1%
Sysmiss		19	

C4_5: The WBG effectively monitors and evaluates the projects it supports in Zambia

Data file: zambia_cos_fy24_data

Overview

Valid: 604 Invalid: 20 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements?

CATEGORIES

Value	Category	Cases	
-99		3	0.5%
1	Strongly disagree	6	1%
2		5	0.8%
3		9	1.5%

4		20	3.3%
5		73	12.1%
6		77	12.7%
7		77	12.7%
8		87	14.4%
9		64	10.6%
10	Strongly agree	54	8.9%
11	Don't know	129	21.4%
Sysmiss		20	

C5: Have you ever used the WBG's knowledge work, including participating in workshops or training programs?

Data file: zambia_cos_fy24_data

Overview

Valid: 549 Invalid: 75 Minimum: -99 Maximum: 2
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 2 Format: Numeric

Questions and instructions

LITERAL QUESTION

Have you ever used the WBG's knowledge work, including participating in workshops or training programs?

CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	Yes	130	23.7%
2	No	418	76.1%
Sysmiss		75	

C6_1: I am satisfied with the quality of the WBG's knowledge work in Zambia

Data file: zambia_cos_fy24_data

Overview

Valid: 594 Invalid: 30 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements?

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	16	2.7%
2		15	2.5%
3		19	3.2%
4		36	6.1%
5		85	14.3%
6		70	11.8%
7		51	8.6%
8		47	7.9%
9		34	5.7%
10	Strongly agree	37	6.2%
11	Don't know	184	31%
Sysmiss		30	

C6_2: Working with the WBG increases Zambia's institutional capacity

Data file: zambia_cos_fy24_data

Overview

Valid: 594 Invalid: 30 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements?

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	4	0.7%
2		4	0.7%
3		13	2.2%
4		19	3.2%
5		62	10.4%
6		83	14%
7		63	10.6%
8		87	14.6%
9		38	6.4%
10	Strongly agree	47	7.9%
11	Don't know	174	29.3%
Sysmiss		30	

C6_3: The WBG brings global expertise to Zambia as part of its knowledge work

Data file: zambia_cos_fy24_data

Overview

Valid: 594 Invalid: 30 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements?

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	3	0.5%
2		4	0.7%
3		4	0.7%
4		20	3.4%
5		69	11.6%
6		86	14.5%
7		69	11.6%
8		69	11.6%
9		43	7.2%
10	Strongly agree	56	9.4%
11	Don't know	171	28.8%
Sysmiss		30	

C6_4: The WBG's knowledge work is tailored to Zambia's context

Data file: zambia_cos_fy24_data

Overview

Valid: 593 Invalid: 31 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements?

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	16	2.7%

2		10	1.7%
3		17	2.9%
4		25	4.2%
5		88	14.8%
6		59	9.9%
7		63	10.6%
8		50	8.4%
9		22	3.7%
10	Strongly agree	30	5.1%
11	Don't know	213	35.9%
Sysmiss		31	

C6_5: When I need to consult the WBG's knowledge work, I know how to find it

Data file: zambia_cos_fy24_data

Overview

Valid: 594 Invalid: 30 Minimum: 1 Maximum: 11
 Type: Discrete Decimal: 0 Width: 17 Range: 1 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

To what extent do you agree with the following statements?

CATEGORIES

Value	Category	Cases	
1	Strongly disagree	29	4.9%
2		16	2.7%
3		26	4.4%
4		20	3.4%
5		56	9.4%
6		32	5.4%
7		51	8.6%
8		57	9.6%
9		27	4.5%
10	Strongly agree	37	6.2%
11	Don't know	243	40.9%
Sysmiss		30	

E1_1: e-Newsletters**Data file:** zambia_cos_fy24_data**Overview**

Valid: 600 Invalid: 24 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to receive communication from the WBG? (Select up to 2)

E1_2: Direct contact with staff (e.g., in person, virtually, phone, email)**Data file:** zambia_cos_fy24_data**Overview**

Valid: 600 Invalid: 24 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to receive communication from the WBG? (Select up to 2)

E1_3: Social media (e.g., Facebook, Twitter)**Data file:** zambia_cos_fy24_data**Overview**

Valid: 600 Invalid: 24 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to receive communication from the WBG? (Select up to 2)

E1_4: Direct messaging (e.g., WhatsApp, Telegram, Viber)**Data file:** zambia_cos_fy24_data**Overview**

Valid: 600 Invalid: 24 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to receive communication from the WBG? (Select up to 2)

E1_5: Event / conference / seminar / workshop (in person or online)

Data file: zambia_cos_fy24_data

Overview

Valid: 600 Invalid: 24 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to receive communication from the WBG? (Select up to 2)

E1_6: Other

Data file: zambia_cos_fy24_data

Overview

Valid: 600 Invalid: 24 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to receive communication from the WBG? (Select up to 2)

E2: Do you recall seeing or hearing anything about the WBG recently?

Data file: zambia_cos_fy24_data

Overview

Valid: 608 Invalid: 16 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

Questions and instructions

LITERAL QUESTION

Do you recall seeing or hearing anything about the WBG recently?

CATEGORIES

Value	Category	Cases	

1	Yes	305	50.2%
2	No	303	49.8%
Sysmiss		16	

E3_1: Television (TV)

Data file: zambia_cos_fy24_data

Overview

Valid: 304 Invalid: 320 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

E3_2: Radio

Data file: zambia_cos_fy24_data

Overview

Valid: 304 Invalid: 320 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

E3_3: Newspapers (print or online)

Data file: zambia_cos_fy24_data

Overview

Valid: 304 Invalid: 320 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

E3_4: Event / conference / seminar (in person or online)**Data file:** zambia_cos_fy24_data**Overview**

Valid: 304 Invalid: 320 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

E3_5: WBG websites**Data file:** zambia_cos_fy24_data**Overview**

Valid: 304 Invalid: 320 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

E3_6: Social media**Data file:** zambia_cos_fy24_data**Overview**

Valid: 304 Invalid: 320 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

E3_7: Direct contact with WBG staff (e.g., in person, virtually, phone, email)**Data file:** zambia_cos_fy24_data**Overview**

Valid: 304 Invalid: 320 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

E3_8: Blogs

Data file: zambia_cos_fy24_data

Overview

Valid: 304 Invalid: 320 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

E3_9: Podcasts

Data file: zambia_cos_fy24_data

Overview

Valid: 304 Invalid: 320 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

E3_10: e-Newsletters

Data file: zambia_cos_fy24_data

Overview

Valid: 304 Invalid: 320 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

E3_11: Direct messaging (e.g., WhatsApp, Telegram, Viber)**Data file:** zambia_cos_fy24_data**Overview**

Valid: 304 Invalid: 320 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

E3_12: Other**Data file:** zambia_cos_fy24_data**Overview**

Valid: 304 Invalid: 320 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select ALL that apply)

E4_1: Changes to the WBG financial and operational model**Data file:** zambia_cos_fy24_data**Overview**

Valid: 303 Invalid: 321 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

E4_2: Food security**Data file:** zambia_cos_fy24_data**Overview**

Valid: 303 Invalid: 321 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

E4_3: Pandemic preparedness

Data file: zambia_cos_fy24_data

Overview

Valid: 303 Invalid: 321 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

E4_4: Job creation / employment

Data file: zambia_cos_fy24_data

Overview

Valid: 303 Invalid: 321 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

E4_5: Human capital

Data file: zambia_cos_fy24_data

Overview

Valid: 303 Invalid: 321 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

E4_6: Digital economy**Data file:** zambia_cos_fy24_data**Overview**

Valid: 303 Invalid: 321 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

E4_7: Women empowerment**Data file:** zambia_cos_fy24_data**Overview**

Valid: 303 Invalid: 321 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

E4_8: Youth development**Data file:** zambia_cos_fy24_data**Overview**

Valid: 303 Invalid: 321 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

E4_9: Climate change**Data file:** zambia_cos_fy24_data**Overview**

Valid: 303 Invalid: 321 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

E4_10: Ending poverty in developing countries

Data file: zambia_cos_fy24_data

Overview

Valid: 303 Invalid: 321 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

E4_11: WBG economic forecasts

Data file: zambia_cos_fy24_data

Overview

Valid: 303 Invalid: 321 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

E4_12: Debt relief for developing countries

Data file: zambia_cos_fy24_data

Overview

Valid: 303 Invalid: 321 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

E4_13: Other**Data file:** zambia_cos_fy24_data**Overview**

Valid: 303 Invalid: 321 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What topics were included in what you saw or heard about WBG's work or research? (Select ALL that apply)

E5_1: More frequent and intense wild fires**Data file:** zambia_cos_fy24_data**Overview**

Valid: 602 Invalid: 22 Minimum: -99 Maximum: 5
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

Questions and instructions

LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Zambia?

CATEGORIES

Value	Category	Cases	
-99		6	1%
1	Not concerned at all	66	11%
2	A little concerned	60	10%
3	Somewhat concerned	64	10.6%
4	Very concerned	313	52%
5	NA	93	15.4%
Sysmiss		22	

E5_2: Decreased crop yields / increased food insecurity**Data file:** zambia_cos_fy24_data**Overview**

Valid: 608 Invalid: 16 Minimum: -99 Maximum: 5
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

Questions and instructions

LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Zambia?

CATEGORIES

Value	Category	Cases	
-99		2	0.3%
1	Not concerned at all	22	3.6%
2	A little concerned	25	4.1%
3	Somewhat concerned	52	8.6%
4	Very concerned	503	82.7%
5	NA	4	0.7%
Sysmiss		16	

E5_3: Climate-driven migration

Data file: zambia_cos_fy24_data

Overview

Valid: 601 Invalid: 23 Minimum: 1 Maximum: 5
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 5 Format: Numeric

Questions and instructions

LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Zambia?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	49	8.2%
2	A little concerned	47	7.8%
3	Somewhat concerned	105	17.5%
4	Very concerned	374	62.2%
5	NA	26	4.3%
Sysmiss		23	

E5_4: More frequent and severe floods

Data file: zambia_cos_fy24_data

Overview

Valid: 600 Invalid: 24 Minimum: -99 Maximum: 5
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

Questions and instructions

LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Zambia?

CATEGORIES

Value	Category	Cases	
-99		3	0.5%
1	Not concerned at all	15	2.5%
2	A little concerned	58	9.7%
3	Somewhat concerned	105	17.5%
4	Very concerned	385	64.2%
5	NA	34	5.7%
Sysmiss		24	

E5_5: More frequent and severe droughts

Data file: zambia_cos_fy24_data

Overview

Valid: 600 Invalid: 24 Minimum: -99 Maximum: 5
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

Questions and instructions

LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Zambia?

CATEGORIES

Value	Category	Cases	
-99		2	0.3%
1	Not concerned at all	5	0.8%
2	A little concerned	33	5.5%
3	Somewhat concerned	67	11.2%
4	Very concerned	481	80.2%
5	NA	12	2%
Sysmiss		24	

E5_6: More frequent and severe heatwaves

Data file: zambia_cos_fy24_data

Overview

Valid: 602 Invalid: 22 Minimum: -99 Maximum: 5
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

Questions and instructions

LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Zambia?

CATEGORIES

Value	Category	Cases	
-99		5	0.8%
1	Not concerned at all	25	4.2%
2	A little concerned	65	10.8%
3	Somewhat concerned	59	9.8%
4	Very concerned	431	71.6%
5	NA	17	2.8%
Sysmiss		22	

E5_7: Air pollution

Data file: zambia_cos_fy24_data

Overview

Valid: 601 Invalid: 23 Minimum: -99 Maximum: 5
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

Questions and instructions

LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Zambia?

CATEGORIES

Value	Category	Cases	
-99		3	0.5%
1	Not concerned at all	28	4.7%
2	A little concerned	67	11.1%
3	Somewhat concerned	86	14.3%
4	Very concerned	411	68.4%
5	NA	6	1%
Sysmiss		23	

E5_8: Extinction of plant / animal species**Data file:** zambia_cos_fy24_data**Overview**

Valid: 604 Invalid: 20 Minimum: -99 Maximum: 5
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

Questions and instructions

LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Zambia?

CATEGORIES

Value	Category	Cases	
-99		4	0.7%
1	Not concerned at all	37	6.1%
2	A little concerned	78	12.9%
3	Somewhat concerned	88	14.6%
4	Very concerned	359	59.4%
5	NA	38	6.3%
Sysmiss		20	

E5_9: Land and forest degradation**Data file:** zambia_cos_fy24_data**Overview**

Valid: 607 Invalid: 17 Minimum: 1 Maximum: 5
 Type: Discrete Decimal: 0 Width: 20 Range: 1 - 5 Format: Numeric

Questions and instructions

LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Zambia?

CATEGORIES

Value	Category	Cases	
1	Not concerned at all	21	3.5%
2	A little concerned	58	9.6%
3	Somewhat concerned	86	14.2%
4	Very concerned	425	70%
5	NA	17	2.8%
Sysmiss		17	

E5_10: Loss of jobs**Data file:** zambia_cos_fy24_data**Overview**

Valid: 602 Invalid: 22 Minimum: -99 Maximum: 5
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

Questions and instructions

LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Zambia?

CATEGORIES

Value	Category	Cases	
-99		5	0.8%
1	Not concerned at all	5	0.8%
2	A little concerned	34	5.6%
3	Somewhat concerned	90	15%
4	Very concerned	458	76.1%
5	NA	10	1.7%
Sysmiss		22	

E5_11: Increased erosion of shoreline**Data file:** zambia_cos_fy24_data**Overview**

Valid: 601 Invalid: 23 Minimum: -99 Maximum: 5
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

Questions and instructions

LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Zambia?

CATEGORIES

Value	Category	Cases	
-99		3	0.5%
1	Not concerned at all	37	6.2%
2	A little concerned	66	11%
3	Somewhat concerned	84	14%
4	Very concerned	282	46.9%
5	NA	129	21.5%
Sysmiss		23	

E5_12: Coastal flooding due to sea level rise

Data file: zambia_cos_fy24_data

Overview

Valid: 601 Invalid: 23 Minimum: -99 Maximum: 5
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 5 Format: Numeric

Questions and instructions

LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Zambia?

CATEGORIES

Value	Category	Cases	
-99		4	0.7%
1	Not concerned at all	57	9.5%
2	A little concerned	46	7.7%
3	Somewhat concerned	62	10.3%
4	Very concerned	276	45.9%
5	NA	156	26%
Sysmiss		23	

E5_13: Decreased water availability / quality

Data file: zambia_cos_fy24_data

Overview

Valid: 605 Invalid: 19 Minimum: -99 Maximum: 11
 Type: Discrete Decimal: 0 Width: 20 Range: -99 - 11 Format: Numeric

Questions and instructions

LITERAL QUESTION

How concerned are you about the following potential impacts of climate change in Zambia?

CATEGORIES

Value	Category	Cases	
-99		4	0.7%
1	Not concerned at all	7	1.2%
2	A little concerned	27	4.5%
3	Somewhat concerned	80	13.2%
4	Very concerned	465	76.9%
5	NA	21	3.5%

11		1	0.2%
Sysmiss		19	

F1: What is the primary specialization of your work? (Select only 1 response)

Data file: zambia_cos_fy24_data

Overview

Valid: 568 Invalid: 56 Minimum: 1 Maximum: 18
 Type: Discrete Decimal: 0 Width: 43 Range: 1 - 18 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is the primary specialization of your work? (Select only 1 response)

CATEGORIES

Value	Category	Cases	
1	Education	124	21.8%
2	Health / pandemic preparedness	47	8.3%
3	Social protection	25	4.4%
4	Gender equity	5	0.9%
5	Transport	15	2.6%
6	Water / sanitation	7	1.2%
7	Digital development	20	3.5%
8	Energy	9	1.6%
9	Public sector governance	39	6.9%
10	Macroeconomics, fiscal / debt management	12	2.1%
11	Private sector development / trade	95	16.7%
12	Environment / natural resource management	5	0.9%
13	Climate change	2	0.4%
14	Agriculture and food security	26	4.6%
15	Urban development	11	1.9%
16	Legal / human rights	11	1.9%
17	Generalist (specialize in multiple sectors)	48	8.5%
18	Other	67	11.8%
Sysmiss		56	

F2: What is your gender?

Data file: zambia_cos_fy24_data

Overview

Valid: 609 Invalid: 15 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 21 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your gender?

CATEGORIES

Value	Category	Cases	
1	Female	185	30.4%
2	Male	383	62.9%
3	Other	2	0.3%
4	Prefer not to specify	39	6.4%
Sysmiss		15	

F3: What is your age?

Data file: zambia_cos_fy24_data

Overview

Valid: 607 Invalid: 17 Minimum: 1 Maximum: 6
 Type: Discrete Decimal: 0 Width: 21 Range: 1 - 6 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your age?

CATEGORIES

Value	Category	Cases	
1	25 or younger	54	8.9%
2	26-35	159	26.2%
3	36-45	176	29%
4	46-55	105	17.3%
5	56 and above	43	7.1%
6	Prefer not to specify	70	11.5%
Sysmiss		17	

F4: Which best represents your geographic location?

Data file: zambia_cos_fy24_data

Overview

Valid: 583 Invalid: 41 Minimum: 1 Maximum: 10
 Type: Discrete Decimal: 0 Width: 23 Range: 1 - 10 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which best represents your geographic location?

CATEGORIES

Value	Category	Cases	
1	Central Province	13	2.2%
2	Copperbelt Province	11	1.9%
3	Eastern Province	8	1.4%
4	Luapula Province	11	1.9%
5	Lusaka Province	513	88%
6	Muchinga Province	4	0.7%
7	North- Western Province	4	0.7%
8	Northern Province	7	1.2%
9	Southern Province	11	1.9%
10	Western Province	1	0.2%
Sysmiss		41	

Documentation

Questionnaires

World Bank Group Country Survey FY 2024 - Zambia Questionnaire (Online)

Title World Bank Group Country Survey FY 2024 - Zambia Questionnaire (Online)
 Country Zambia
 Description World Bank Group Country Survey FY 2024 - Zambia Questionnaire (Online)
 Filename zambia_cos_fy24_questionnaire_online_.pdf

World Bank Group Country Survey FY 2024 - Zambia Questionnaire (Paper)

Title World Bank Group Country Survey FY 2024 - Zambia Questionnaire (Paper)
 Country Zambia
 Description World Bank Group Country Survey FY 2024 - Zambia Questionnaire (Paper)
 Filename zambia_cos_fy24_questionnaire_paper_.pdf

Reports

FY 2024 Zambia Country Opinion Survey Report

Title FY 2024 Zambia Country Opinion Survey Report
 Country Zambia
 Description FY 2024 Zambia Country Opinion Survey Report
 Filename zambia_cos_fy24_report_final_okr.pdf

Technical documents

Zambia Country Opinion Survey 2024 -Tables with Data Breakdown

Title Zambia Country Opinion Survey 2024 -Tables with Data Breakdown
 Country Zambia
 Description Zambia Country Opinion Survey 2024 -Tables with Data Breakdown
 Filename zambia_cos_fy24_appendices_with_data_breakdowns.xlsx

FY 2024 Zambia Country Opinion Survey Codebook

Title FY 2024 Zambia Country Opinion Survey Codebook
 Country Zambia
 Description FY 2024 Zambia Country Opinion Survey Codebook
 Filename zambia_cos_fy24_codebook.xlsx
