

Post-Distribution Monitoring of Cash-Based Interventions 2024

United Nations High Commissioner for Refugees

report_generated_on: July 9, 2025

visit_data_catalog_at: <https://microdata.worldbank.org/index.php>

Identification

SURVEY ID NUMBER

BGD_2024_PDM-CBI_v01_M

TITLE

Post-Distribution Monitoring of Cash-Based Interventions 2024

ABBREVIATION OR ACRONYM

PDM-CBI 2024

COUNTRY/ECONOMY

Name	Country code
Bangladesh	BGD

STUDY TYPE

Sample Frame, Households [sf/hh]

ABSTRACT

This dataset originates from the 2024 Post-Distribution Monitoring (PDM) survey conducted by UNHCR's Sub-Office in Cox's Bazar to evaluate the delivery and impact of cash assistance to Rohingya refugees in Bangladesh. The PDM was part of a pilot Cash-Based Interventions (CBI) programme and aimed to gather feedback on the distribution process, usage of received cash, perceived outcomes, and any encountered challenges or protection risks.

The survey targeted refugee households in both Cox's Bazar and Bhasan Char and was conducted between June and July 2024. Data were collected through face-to-face interviews using a structured questionnaire. The findings support programme accountability, inform operational improvements, and guide evidence-based decision-making in humanitarian cash assistance programming.

KIND OF DATA

Sample survey data [ssd]

UNIT OF ANALYSIS

Household

Version

VERSION DESCRIPTION

Version 2.1: Edited, cleaned and anonymised data.

VERSION DATE

2025-04-01

Scope

NOTES

The scope of the dataset includes:

- receipt of cash assistance
- satisfaction with the distribution process
- use of cash received
- perceived outcomes of assistance
- risks or issues related to distribution
- feedback and accountability mechanisms

TOPICS

Topic

Cash Assistance
Emergency Shelter and NFI

KEYWORDS

Keyword
Cash-Based Interventions
Post-Distribution Monitoring
CBI
PDM
Refugees
Bangladesh
Cox's Bazar
Bhasan Char

Coverage

GEOGRAPHIC COVERAGE

Cox's Bazar and Bhasan Char, Chittagong Division, Bangladesh (Admin 2)

UNIVERSE

Rohingya refugee households residing in formal settlements in Cox's Bazar and Bhasan Char.

Producers and sponsors

PRIMARY INVESTIGATORS

Name	Affiliation
United Nations High Commissioner for Refugees	UN

PRODUCERS

Name	Abbreviation	Affiliation
UN Refugee Agency	UNHCR	UN

Sampling

SAMPLING PROCEDURE

Probability: Simple random

Data collection

DATES OF DATA COLLECTION

Start	End
2024-06-26	2024-07-17

DATA COLLECTION MODE

Face-to-face [f2f]

DATA COLLECTION NOTES

Face-to-face interviews were conducted with heads of refugee households or other consenting adults in Cox's Bazar and Bhasan Char. The interviews covered topics related to the receipt and use of cash assistance, perceived impact, and overall feedback on the pilot cash programme.

DATA COLLECTORS

Name	Abbreviation	Affiliation
UN Refugee Agency	UNHCR	UN

questionnaires

QUESTIONNAIRES

The structured questionnaire includes modules on cash assistance receipt, usage, satisfaction, perceived benefits, and suggestions for improving future distributions.

Access policy

CONTACTS

Name	Affiliation	Email
Curation team	UNHCR	dencomdl@unhcr.org

CITATION REQUIREMENTS

United Nations High Commissioner for Refugees (2025). Bangladesh: Post-Distribution Monitoring of Cash-Based Interventions - 2024. Accessed from: <https://microdata.unhcr.org>

Metadata production

DDI DOCUMENT ID

DDI_BGD_2024_PDM-CBI_v01_M

PRODUCERS

Name	Abbreviation	Affiliation	Role
UN Refugee Agency	UNHCR	UN	Metadata producer
Development Data Group	DECDG	The World Bank	Metadata adapted for World Bank Microdata Library

DATE OF METADATA PRODUCTION

2025-04-01

DDI DOCUMENT VERSION

Identical to a metadata (UNHCR_BGD_2024_CBI) published on UNHCR catalog (<https://microdata.unhcr.org/index.php/home>). Some of the metadata fields have been edited.

data_dictionary

Data file	Cases	variables
Households This file contains the household data dictionary.	667	278

Data file: Households

This file contains the household data dictionary.

Cases: 667

variables: 278

variables

ID	Name	Label	Question
hh_V201	mand_spend_essential_savings	k. Spent savings allocated for essential activities to meet food and other immediate basic needs such as housing, heating etc.	
hh_V202	enough_food_7_days	G4. Did your family experience problems in having enough food in the last 7 days?	
hh_V203	less_expensive_food	a. Rely on less preferred and less expensive foods?	
hh_V204	borrow_food	b. Borrow food, or rely on help from a friend or relative?	
hh_V205	limit_portions	c. Limit portion size at mealtimes?	
hh_V206	restrict_consumption_by_adults	d. Restrict consumption by adults in order for small children to eat?	
hh_V207	reduce_numbermeals	e. Reduce number of meals eaten in a day?	
hh_V208	have_bank_account	H1a. Have a bank account or mobile money account or other official account?	
hh_V209	have_itemsearn_living	H1b. Have the items (productive/livelihood assets) you need in order to earn a living?	
hh_V210	have_accessloans	H1c. Have access to loans or micro-credits?	
hh_V211	receive_info_mass_meetings	I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? Mass/community meetings Mass/community meetings	
hh_V212	receive_info_relatives_friends	I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? Via relatives, neighbours, friends Via relatives, neighbours, friends	
hh_V213	receive_info_local_leders	I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? Via local leaders/community representatives/Mahjis Via local leaders/community representatives/Mahjis	
hh_V214	receive_info_unhcr_staff	I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? UNHCR staff UNHCR staff	
hh_V215	receive_info_ngo_staff	I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? NGOs staff or outreach volunteers NGOs staff or outreach volunteers	
hh_V216	receive_info_help_desk	I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? When visiting Help desk, reception, community centers When visiting Help desk, reception, community centers	
hh_V217	receive_info_sms	I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? Text (SMS) message Text (SMS) message	
hh_V218	receive_info_social_media	I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? Social media (e.g. Facebook, Twitter, WhatsApp) Social media (e.g. Facebook, Twitter, WhatsApp)	
hh_V219	receive_info_unhcr_help_pages	I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? UNHCR Help pages UNHCR Help pages	

ID	Name	Label	Question
hh_V220	receive_info_leaflets	I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? Leaflets or other written material Leaflets or other written material	
hh_V221	receive_info_oth	Other, please specify	
hh_V222	recive_info_adequate	I2. Did you feel you received adequate information about monthly volunteer stipend payment provided by UNHCR partner?	
hh_V223	additional_info_need	I3. Is there any other information you would like to know about the volunteer stipend cash payment?	
hh_V224	additional_info_need_type_eli_1	I3a. If yes, what additional information would you require? Eligibility for cash assistance/requirements for volunteer engagement	
hh_V225	additional_info_need_type_dis_1	I3a. If yes, what additional information would you require? Distribution date, time and location	
hh_V226	additional_info_need_type_hel_1	I3a. If yes, what additional information would you require? Help/support to withdraw and use of cash assistance (e.g. use of ATM card, mobile money)	
hh_V227	additional_info_need_type_giv_1	I3a. If yes, what additional information would you require? How to give complaints and feedback to agencies	
hh_V228	additional_info_need_type_upc_1	I3a. If yes, what additional information would you require? What assistance is coming next or when is the next recruitment for volunteer	
hh_V229	additional_info_need_type_mis_1	I3a. If yes, what additional information would you require? I missed the distribution of cash/ volunteer stipends payment, how can I get my money?	
hh_V230	additional_info_need_type_ino_1	I3a. If yes, what additional information would you require? Information on other UNHCR services (CFW etc.)	
hh_V231	additional_info_need_type_oth	Other, please specify	
hh_V232	additional_info_need_type_non_1	I3a. If yes, what additional information would you require? None (Don't need any additional information)	
hh_V233	preferred_way_info_mass_meetings	I4. What would be your preferred way of receiving information about cash assistance? Mass/community meetings Mass/community meetings	
hh_V234	preferred_way_info_relatives_1	I4. What would be your preferred way of receiving information about cash assistance? Via relatives, neighbours, friends Via relatives, neighbours, friends	
hh_V235	preferred_way_info_local_leders	I4. What would be your preferred way of receiving information about cash assistance? Via local leaders/community representatives/Mahjis Via local leaders/community representatives/Mahjis	
hh_V236	preferred_way_info_unhcr_staff	I4. What would be your preferred way of receiving information about cash assistance? UNHCR staff UNHCR staff	
hh_V237	preferred_way_info_ngo_staff	I4. What would be your preferred way of receiving information about cash assistance? NGOs staff or outreach volunteers NGOs staff or outreach volunteers	
hh_V238	preferred_way_info_help_desk	I4. What would be your preferred way of receiving information about cash assistance? When visiting Help desk, reception, community centers When visiting Help desk, reception, community centers	
hh_V239	preferred_way_info_sms	I4. What would be your preferred way of receiving information about cash assistance? Text (SMS) message Text (SMS) message	
hh_V240	preferred_way_info_social_media	I4. What would be your preferred way of receiving information about cash assistance? Social media (e.g. Facebook, Twitter, WhatsApp) Social media (e.g. Facebook, Twitter, WhatsApp)	
hh_V241	preferred_way_info_unhcr_help_1	I4. What would be your preferred way of receiving information about cash assistance? UNHCR Help pages UNHCR Help pages	

ID	Name	Label	Question
hh_V242	preferred_way_info_leaflets	14. What would be your preferred way of receiving information about cash assistance? Leaflets or other written material Leaflets or other written material	
hh_V243	preferred_way_info_oth	Other, please specify	
hh_V244	mand_recive_info_complaints	15. Did you receive information about how to report complaints and feedback on cash assistance (the volunteer stipend payment) you received from UNHCR?	
hh_V245	feel_safe_reporting	16. Would you feel safe reporting feedback or a complaint to UNHCR?	
hh_V246	mand_infogive	17. Did you have any complaints or feedback to give regarding the cash assistance (the volunteer stipends payment) you received from UNHCR partners?	
hh_V247	mand_infogive_reported	17a. If yes, did you report the complaints or feedback?	
hh_V248	infogive_reported_how_via_loc_1	17b. If yes, how did you report the complaints or feedback? Via local leaders/ community representatives Via local leaders/ community representatives	
hh_V249	infogive_reported_how_via_com_1	17b. If yes, how did you report the complaints or feedback? Via community mobilisers/ outreach volunteers (non-UNHCR/NGO staff), Via community mobilisers/ outreach volunteers (non-UNHCR/NGO staff),	
hh_V250	infogive_reported_how_unhcr_s_1	17b. If yes, how did you report the complaints or feedback? UNHCR staff UNHCR staff	
hh_V251	infogive_reported_how_ngo_staff	17b. If yes, how did you report the complaints or feedback? NGO staff or outreach volunteers NGO staff or outreach volunteers	
hh_V252	infogive_reported_how_hotline	17b. If yes, how did you report the complaints or feedback? Hotline (phone, WhatsApp, call centers etc.) Hotline (phone, WhatsApp, call centers etc.)	
hh_V253	infogive_reported_how_complaints	17b. If yes, how did you report the complaints or feedback? Complaints desk Complaints desk	
hh_V254	infogive_reported_how_complai_1	17b. If yes, how did you report the complaints or feedback? Complaints and suggestion box Complaints and suggestion box	
hh_V255	infogive_reported_how_sms	17b. If yes, how did you report the complaints or feedback? SMS or similar SMS or similar	
hh_V256	infogive_reported_how_oth	17b. If yes, how did you report the complaints or feedback? Other (specify) Other (specify)	
hh_V257	infogive_reported_how_do_not_1	17b. If yes, how did you report the complaints or feedback? Don't know Don't know	
hh_V258	infogive_timely_response	17c. If yes, did you feel you received a timely response to your complaint or feedback?	
hh_V259	infogive_whys_not_reporting	17d. If you did not report your complaint or feedback, please explain why?	
hh_V260	info_prefered_method_via_loca_1	18. What would be your preferred way to report complaints and feedback? Via local leaders/ community representatives Via local leaders/ community representatives	
hh_V261	info_prefered_method_via_comm_1	18. What would be your preferred way to report complaints and feedback? Via community mobilisers/ outreach volunteers (non-UNHCR/NGO staff), Via community mobilisers/ outreach volunteers (non-UNHCR/NGO staff),	
hh_V262	info_prefered_method_unhcr_staff	18. What would be your preferred way to report complaints and feedback? UNHCR staff UNHCR staff	
hh_V263	info_prefered_method_ngo_staff	18. What would be your preferred way to report complaints and feedback? NGO staff or outreach volunteers NGO staff or outreach volunteers	
hh_V264	info_prefered_method_hotline	18. What would be your preferred way to report complaints and feedback? Hotline (phone, WhatsApp, call centers etc.) Hotline (phone, WhatsApp, call centers etc.)	

ID	Name	Label	Question
hh_V265	info_prefered_method_complaints	I8. What would be your preferred way to report complaints and feedback? Complaints desk Complaints desk	
hh_V266	info_prefered_method_complain_1	I8. What would be your preferred way to report complaints and feedback? Complaints and suggestion box Complaints and suggestion box	
hh_V267	info_prefered_method_sms	I8. What would be your preferred way to report complaints and feedback? SMS or similar SMS or similar	
hh_V268	info_prefered_method_oth	Other, please specify	
hh_V269	info_prefered_method_do_not_know	I8. What would be your preferred way to report complaints and feedback? Don't know Don't know	
hh_V270	mand_asst_prefered_modality	I9. In future, if you would have to choose between receiving the assistance in the form of cash or in the form of in-kind (food or non-food items), what would you choose?	
hh_V271	cash	I10. If cash was to continue, how would you prefer to receive the money?	
hh_V272	cash_differently_bank_account	I10a. If different, how would you prefer to receive the money? Bank account	
hh_V273	cash_differently_pre_paid_card	I10a. If different, how would you prefer to receive the money? Pre-paid card	
hh_V274	cash_differently_mobile_money	I10a. If different, how would you prefer to receive the money? Mobile money	
hh_V275	cash_differently_virtual_wallet	I10a. If different, how would you prefer to receive the money? Virtual wallet	
hh_V276	cash_differently_cash_in_hand	I10a. If different, how would you prefer to receive the money? Cash in hand (physical cash)	
hh_V277	cash_differently_oth	I10a. If different, how would you prefer to receive the money? Other (specify)	
hh_V278	weight	Weight	

total: 78

MAND_SPEND_ESSENTIAL_SAVINGS: k. Spent savings allocated for essential activities to meet food and other immediate basic needs such as housing, heating etc.

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Character

ENOUGH_FOOD_7_DAYS: G4. Did your family experience problems in having enough food in the last 7 days?

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Character

LESS_EXPENSIVE_FOOD: a. Rely on less preferred and less expensive foods?

Data file: Households

Overview

Valid: 128 Invalid: 539
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
2	
3	
4	
5	
6	
7	
Missing value	

BORROW_FOOD: b. Borrow food, or rely on help from a friend or relative?

Data file: Households

Overview

Valid: 128 Invalid: 539

Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
2	
3	
4	
5	
6	
Missing value	

LIMIT_PORTIONS: c. Limit portion size at mealtimes?

Data file: Households

Overview

Valid: 128 Invalid: 539

Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
2	
3	
4	
7	
Missing value	

RESTRICT_CONSUMPTION_BY_ADULTS: d. Restrict consumption by adults in order for small children to eat?

Data file: Households

Overview

Valid: 128 Invalid: 539

Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
2	
3	
4	
Missing value	

REDUCE_NUMBERMEALS: e. Reduce number of meals eaten in a day?

Data file: Households

Overview

Valid: 128 Invalid: 539

Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
2	
3	
4	
5	
Missing value	

HAVE_BANK_ACCOUNT: H1a. Have a bank account or mobile money account or other official account?

Data file: Households

Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Character

HAVE_ITEMSEARN_LIVING: H1b. Have the items (productive/livelihood assets) you need in

order to earn a living?

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Character

HAVE_ACCESSLOANS: H1c. Have access to loans or micro-credits?

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Character

RECEIVE_INFO_MASS_MEETINGS: I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? Mass/community meetings Mass/community meetings

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

RECEIVE_INFO_RELATIVES_FRIENDS: I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? Via relatives, neighbours, friends Via relatives, neighbours, friends

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category

1	
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RECEIVE_INFO_LOCAL_LEDERS: I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? Via local leaders/community representatives/Mahjis Via local leaders/community representatives/Mahjis

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

RECEIVE_INFO_UNHCR_STAFF: I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? UNHCR staff UNHCR staff

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

RECEIVE_INFO_NGO_STAFF: I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? NGOs staff or outreach volunteers NGOs staff or outreach volunteers

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

RECEIVE_INFO_HELP_DESK: I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? When visiting Help desk, reception, community centers When visiting Help desk, reception, community centers

Data file: Households

Overview

Valid: 667 Invalid:
Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

RECEIVE_INFO_SMS: I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? Text (SMS) message Text (SMS) message

Data file: Households

Overview

Valid: 667 Invalid:
Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

RECEIVE_INFO_SOCIAL_MEDIA: I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? Social media (e.g. Facebook, Twitter, WhatsApp) Social media (e.g. Facebook, Twitter, WhatsApp)

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

RECEIVE_INFO_UNHCR_HELP_PAGES: I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? UNHCR Help pages UNHCR Help pages

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

RECEIVE_INFO_LEAFLETS: I1. How did you receive information about volunteer stipends payment dates etc. from UNHCR partners? Leaflets or other written material Leaflets or other written material

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

RECEIVE_INFO_OTH: Other, please specify

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

RECIVE_INFO_ADEQUATE: I2. Did you feel you received adequate information about monthly volunteer stipend payment provided by UNHCR partner?

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Character

ADDITIONAL_INFO_NEED: I3. Is there any other information you would like to know about the volunteer stipend cash payment?

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Character

ADDITIONAL_INFO_NEED_TYPE_ELI_1: I3a. If yes, what additional information would you require? Eligibility for cash assistance/requirements for volunteer engagement

Data file: Households

Overview

Valid: 92 Invalid: 575
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

Missing value

ADDITIONAL_INFO_NEED_TYPE_DIS_1: I3a. If yes, what additional information would you require? Distribution date, time and location**Data file: Households****Overview**

Valid: 92 Invalid: 575

Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

ADDITIONAL_INFO_NEED_TYPE_HEL_1: I3a. If yes, what additional information would you require? Help/ support to withdraw and use of cash assistance (e.g. use of ATM card, mobile money)**Data file: Households****Overview**

Valid: 92 Invalid: 575

Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

ADDITIONAL_INFO_NEED_TYPE_GIV_1: I3a. If yes, what additional information would you require? How to give complaints and feedback to agencies**Data file: Households****Overview**

Valid: 92 Invalid: 575

Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

ADDITIONAL_INFO_NEED_TYPE_UPC_1: I3a. If yes, what additional information would you require? What assistance is coming next or when is the next recruitment for volunteer

Data file: Households

Overview

Valid: 92 Invalid: 575
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

ADDITIONAL_INFO_NEED_TYPE_MIS_1: I3a. If yes, what additional information would you require? I missed the distribution of cash/ volunteer stipends payment, how can I get my money?

Data file: Households

Overview

Valid: 92 Invalid: 575
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

ADDITIONAL_INFO_NEED_TYPE_INO_1: I3a. If yes, what additional information would you require? Information on other UNHCR services (CFW etc.)

Data file: Households

Overview

Valid: 92 Invalid: 575
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

ADDITIONAL_INFO_NEED_TYPE_OTH: Other, please specify

Data file: Households

Overview

Valid: 92 Invalid: 575
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

ADDITIONAL_INFO_NEED_TYPE_NON_1: I3a. If yes, what additional information would you require? None (Don't need any additional information)

Data file: Households

Overview

Valid: 92 Invalid: 575
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category

1	
Missing value	

PREFERRED_WAY_INFO_MASS_MEETINGS: I4. What would be your preferred way of receiving information about cash assistance? Mass/community meetings Mass/community meetings

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

PREFERRED_WAY_INFO_RELATIVES_1: I4. What would be your preferred way of receiving information about cash assistance? Via relatives, neighbours, friends Via relatives, neighbours, friends

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

PREFERRED_WAY_INFO_LOCAL_LEDERS: I4. What would be your preferred way of receiving information about cash assistance? Via local leaders/community representatives/Mahjis Via local leaders/community representatives/Mahjis

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

PREFERRED_WAY_INFO_UNHCR_STAFF: I4. What would be your preferred way of receiving information about cash assistance? UNHCR staff UNHCR staff

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

PREFERRED_WAY_INFO_NGO_STAFF: I4. What would be your preferred way of receiving information about cash assistance? NGOs staff or outreach volunteers NGOs staff or outreach volunteers

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

PREFERRED_WAY_INFO_HELP_DESK: I4. What would be your preferred way of receiving information about cash assistance? When visiting Help desk, reception, community centers When visiting Help desk, reception, community centers

Data file: Households

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Valid: 667 Invalid:
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Questions and instructions

CATEGORIES

Value	Category
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Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

PREFERRED_WAY_INFO_SOCIAL_MEDIA: I4. What would be your preferred way of receiving information about cash assistance? Social media (e.g. Facebook, Twitter, WhatsApp) Social media (e.g. Facebook, Twitter, WhatsApp)

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

PREFERRED_WAY_INFO_UNHCR_HELP_1: I4. What would be your preferred way of receiving information about cash assistance? UNHCR Help pages UNHCR Help pages

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

PREFERRED_WAY_INFO_LEAFLETS: I4. What would be your preferred way of receiving information about cash assistance? Leaflets or other written material Leaflets or other written material

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category

PREFERRED_WAY_INFO_OTH: Other, please specify

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

MAND_RECIVE_INFO_COMPLAINTS: I5. Did you receive information about how to report complaints and feedback on cash assistance (the volunteer stipend payment) you received from UNHCR?

Data file: Households

Overview

Valid: 667 Invalid:
Type: Discrete Range: - Format: Character

FEEL_SAFE_REPORTING: I6. Would you feel safe reporting feedback or a complaint to UNHCR?

Data file: Households

Overview

Valid: 667 Invalid:
Type: Discrete Range: - Format: Character

MAND_INFOGIVE: I7. Did you have any complaints or feedback to give regarding the cash assistance (the volunteer stipends payment) you received from UNHCR partners?

Data file: Households

Overview

Valid: 667 Invalid:
Type: Discrete Range: - Format: Character

MAND_INFOGIVE_REPORTED: I7a. If yes, did you report the complaints or feedback?

Data file: Households

Overview

Valid: 50 Invalid: 617
Type: Discrete Range: - Format: Character

INFOGIVE_REPORTED_HOW_VIA_LOC_1: I7b. If yes, how did you report the complaints or feedback? Via local leaders/ community representatives Via local leaders/ community representatives

Data file: Households

Overview

Valid: 39 Invalid: 628
Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

INFOGIVE_REPORTED_HOW_VIA_COM_1: I7b. If yes, how did you report the complaints or feedback? Via community mobilisers/ outreach volunteers (non-UNHCR/NGO staff), Via community mobilisers/ outreach volunteers (non-UNHCR/NGO staff),

Data file: Households

Overview

Valid: 39 Invalid: 628
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

INFOGIVE_REPORTED_HOW_UNHCR_S_1: I7b. If yes, how did you report the complaints or feedback? UNHCR staff UNHCR staff

Data file: Households

Overview

Valid: 39 Invalid: 628
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

INFOGIVE_REPORTED_HOW_NGO_STAFF: I7b. If yes, how did you report the complaints or feedback? NGO staff or outreach volunteers NGO staff or outreach volunteers

Data file: Households

Overview

Valid: 39 Invalid: 628
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

INFOGIVE_REPORTED_HOW_HOTLINE: I7b. If yes, how did you report the complaints or feedback? Hotline (phone, WhatsApp, call centers etc.) Hotline (phone, WhatsApp, call centers etc.)

Data file: Households

Overview

Valid: 39 Invalid: 628
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

INFOGIVE_REPORTED_HOW_COMPLAINTS: I7b. If yes, how did you report the complaints or feedback? Complaints desk Complaints desk

Data file: Households

Overview

Valid: 39 Invalid: 628
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

Missing value	
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INFOGIVE_REPORTED_HOW_COMPLAI_1: I7b. If yes, how did you report the complaints or feedback? Complaints and suggestion box Complaints and suggestion box

Data file: Households

Overview

Valid: 39 Invalid: 628
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

INFOGIVE_REPORTED_HOW_SMS: I7b. If yes, how did you report the complaints or feedback? SMS or similar SMS or similar

Data file: Households

Overview

Valid: 39 Invalid: 628
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

INFOGIVE_REPORTED_HOW_OTH: I7b. If yes, how did you report the complaints or feedback? Other (specify) Other (specify)

Data file: Households

Overview

Valid: 39 Invalid: 628
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

INFOGIVE_REPORTED_HOW_DO_NOT_1: I7b. If yes, how did you report the complaints or feedback? Don't know Don't know

Data file: Households

Overview

Valid: 39 Invalid: 628
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
Missing value	

INFOGIVE_TIMELY_RESPONSE: I7c. If yes, did you feel you received a timely response to your complaint or feedback?

Data file: Households

Overview

Valid: 36 Invalid: 631
 Type: Discrete Range: - Format: Character

INFOGIVE_WHYS_NOT_REPORTING: I7d. If you did not report your complaint or feedback, please explain why?

Data file: Households

Overview

Valid: 14 Invalid: 653
 Type: Discrete Range: - Format: Character

INFO_PREFERED_METHOD_VIA_LOCA_1: I8. What would be your preferred way to report

complaints and feedback? Via local leaders/ community representatives Via local leaders/ community representatives

Data file: Households

Overview

Valid: 667 Invalid:
Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

INFO_PREFERED_METHOD_VIA_COMM_1: I8. What would be your preferred way to report complaints and feedback? Via community mobilisers/ outreach volunteers (non-UNHCR/NGO staff), Via community mobilisers/ outreach volunteers (non-UNHCR/NGO staff),

Data file: Households

Overview

Valid: 667 Invalid:
Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

INFO_PREFERED_METHOD_UNHCR_STAFF: I8. What would be your preferred way to report complaints and feedback? UNHCR staff UNHCR staff

Data file: Households

Overview

Valid: 667 Invalid:
Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category

1	
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INFO_PREFERED_METHOD_NGO_STAFF: I8. What would be your preferred way to report complaints and feedback? NGO staff or outreach volunteers NGO staff or outreach volunteers

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

INFO_PREFERED_METHOD_HOTLINE: I8. What would be your preferred way to report complaints and feedback? Hotline (phone, WhatsApp, call centers etc.) Hotline (phone, WhatsApp, call centers etc.)

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

INFO_PREFERED_METHOD_COMPLAINTS: I8. What would be your preferred way to report complaints and feedback? Complaints desk Complaints desk

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

INFO_PREFERED_METHOD_COMPLAIN_1: I8. What would be your preferred way to report complaints and feedback? Complaints and suggestion box Complaints and suggestion box

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

INFO_PREFERED_METHOD_SMS: I8. What would be your preferred way to report complaints and feedback? SMS or similar SMS or similar

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

INFO_PREFERED_METHOD_OTH: Other, please specify

Data file: Households

Overview

Valid: 667 Invalid:

Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

INFO_PREFERED_METHOD_DO_NOT_KNOW: I8. What would be your preferred way to report complaints and feedback? Don't know Don't know

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

MAND_ASST_PREFERED_MODALITY: I9. In future, if you would have to choose between receiving the assistance in the form of cash or in the form of in-kind (food or non-food items), what would you choose?

Data file: Households

Overview

Valid: 667 Invalid:
 Type: Discrete Range: - Format: Character

CASH: I10. If cash was to continue, how would you prefer to receive the money?

Data file: Households

Overview

Valid: 654 Invalid: 13
 Type: Discrete Range: - Format: Character

CASH_DIFFERENTLY_BANK_ACCOUNT: I10a. If different, how would you prefer to receive the

money? Bank account

Data file: Households

Overview

Valid: 7 Invalid: 660
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

CASH_DIFFERENTLY_PRE_PAID_CARD: I10a. If different, how would you prefer to receive the money? Pre-paid card

Data file: Households

Overview

Valid: 7 Invalid: 660
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
Missing value	

CASH_DIFFERENTLY_MOBILE_MONEY: I10a. If different, how would you prefer to receive the money? Mobile money

Data file: Households

Overview

Valid: 7 Invalid: 660
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	

Missing value

CASH_DIFFERENTLY_VIRTUAL_WALLET: I10a. If different, how would you prefer to receive the money? Virtual wallet

Data file: Households

Overview

Valid: 7 Invalid: 660
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
Missing value	

CASH_DIFFERENTLY_CASH_IN_HAND: I10a. If different, how would you prefer to receive the money? Cash in hand (physical cash)

Data file: Households

Overview

Valid: 7 Invalid: 660
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
1	
Missing value	

CASH_DIFFERENTLY_OTH: I10a. If different, how would you prefer to receive the money? Other (specify)

Data file: Households

Overview

Valid: 7 Invalid: 660
 Type: Discrete Range: - Format: Integer

Questions and instructions

CATEGORIES

Value	Category
Missing value	

WEIGHT: Weight

Data file: Households

Overview

Valid: 667 Invalid: Mean: 2313.17 Standard deviation: 1851.23
Type: Continuous Range: - Format: Numeric
