

# Eswatini - World Bank Group Country Survey 2025

**Public Opinion Research Group**

Report generated on: October 3, 2025

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## Identification

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SURVEY ID NUMBER  
SWZ\_2025\_WBCS\_v01\_M

TITLE  
World Bank Group Country Survey 2025

ABBREVIATION OR ACRONYM  
WBCS 2025

COUNTRY/ECONOMY

Name	Country code
Eswatini	SWZ

SERIES INFORMATION

The World Bank Group Country Opinion Survey Program (COS) is an ongoing effort to systematically gauge and track the perceptions and views of the World Bank Group's clients and partners across the globe over time. The survey data give the institution a more in-depth understanding of stakeholders' views on issues related to the World Bank's work on the ground (how it operates, its relationships, and its knowledge) and other development-related issues. The Department of External and Corporate Relations Business Intelligence Team oversees the program. This collection hosts open, accessible survey data from 29 countries collected in FY 2012 (July 2011-June 2012), 41 countries in FY 2013 (July 2012-June 2013), 42 countries in FY 2014 (July 2013-June 2014), 35 countries in FY 2015 (July 2014-June 2015), 45 countries in FY 2016 (July 2015-June 2016), 35 countries in FY 2017 (July 2016-June 2017), and 39 countries in FY 2018 (July 2017-June 2018), 42 countries in FY 2019 (July 2018-June 2019), 21 countries in FY 2020 (July 2019-June 2020), 36 countries in FY 2021 (July 2020-June 2021), 23 countries in FY 2022 (July 2021-June 2022), 31 countries in FY 2023 (July 2022-June 2023), 43 countries in FY 2024 (July 2023-June 2024), and 41 countries in FY 2025 (July 2024-June 2025). All data will be regularly updated, and more countries will be added as data becomes available.

ABSTRACT

The Country Opinion Survey in Eswatini assists the World Bank Group (WBG) in better understanding how stakeholders in Eswatini perceive the WBG. It provides the WBG with systematic feedback from national and local governments, multilateral/bilateral agencies, media, academia, the private sector, and civil society in Eswatini on 1) their views regarding the general environment in Eswatini; 2) their overall attitudes toward the WBG in Eswatini; 3) overall impressions of the WBG's effectiveness and results, knowledge work and activities, and communication and information sharing in Eswatini; and 4) their perceptions of the WBG's future role in Eswatini.

KIND OF DATA

Sample survey data [ssd]

UNIT OF ANALYSIS

Stakeholders of the World Bank Group in Eswatini

## Version

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VERSION DESCRIPTION

Edited, anonymized dataset for public distribution.

VERSION DATE

2025-06-01

## Coverage

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GEOGRAPHIC COVERAGE

National coverage

## Producers and sponsors

### PRIMARY INVESTIGATORS

Name	Affiliation
Public Opinion Research Group	World Bank Group

### FUNDING AGENCY/SPONSOR

Name	Abbreviation	Role
World Bank Group	WBG	Funder

## Sampling

### SAMPLING PROCEDURE

From February to April 2025, a total of 517 stakeholders in Eswatini were invited to provide their opinions on the WBG's work by participating in a Country Opinion Survey (COS). A list of potential participants was compiled by the WBG country team and the fielding agency. Participants were drawn from government institutions, the offices of Parliamentarians, local government, bilateral or multilateral agencies, civil society organizations, the private sector, academia/research centers, and the media. Of these stakeholders, 420 participated in the survey.

### RESPONSE RATE

The response rate was 81%

This year's survey results were compared to the FY21 Country Opinion Survey, which had a response rate of 65% (N=226). Comparing responses across Country Opinion Surveys reflects changes in attitudes over time, as well as changes in respondent samples, methodology, and the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. However, the stakeholder compositions for both survey years should be taken into consideration when interpreting these comparisons, as there were three times as many civil society respondents and half as many government institution respondents in FY21 as in FY25.

## Data collection

### DATES OF DATA COLLECTION

Start	End
2025-02	2025-05

### DATA COLLECTION MODE

Other [oth]

### DATA COLLECTION NOTES

Respondents completed the questionnaire via an online platform or with a representative of the fielding agency.

## Questionnaires

### QUESTIONNAIRES

The survey was conducted in English and is provided as related material.

## Access policy

### CONTACTS

Name	Affiliation	Email
Public Opinion Research Group	The World Bank	countrysurveys@worldbankgroup.org

## CONFIDENTIALITY

## CITATION REQUIREMENTS

Use of the dataset must be acknowledged using a citation which would include:

- the Identification of the Primary Investigator
- the title of the survey (including country, acronym and year of implementation)
- the survey reference number
- the source and date of download

Example:

Public Opinion Research Group (World Bank Group). Eswatini - World Bank Group Country Survey 2025 (WBCS 2025). Ref: SWZ\_2025\_WBCS\_v01\_M. Downloaded from [uri] on [date].

## ACCESS AUTHORITY

Name	Affiliation
Public Opinion Research Group	The World Bank

## Disclaimer and copyrights

## DISCLAIMER

The user of the data acknowledges that the original collector of the data, the authorized distributor of the data, and the relevant funding agency bear no responsibility for use of the data or for interpretations or inferences based upon such uses.

## Metadata production

## DDI DOCUMENT ID

DDI\_SWZ\_2025\_WBCS\_v01\_M\_WB

## PRODUCERS

Name	Abbreviation	Affiliation	Role
Development Data Group	DECDG	World Bank	Documentation of the study

## DATE OF METADATA PRODUCTION

2025-10-03

## DDI DOCUMENT VERSION

Version 01 (2025-10-03)

## Data Dictionary

Data file	Cases	Variables
<p><b>eswatini_cos_fy25_data</b>            Data collected using the 2025 Eswatini World Bank Group Country Survey questionnaire (FY25).            Dataset covers the following themes:</p> <ul style="list-style-type: none"> <li>• Objectives</li> <li>• Methodology Overview</li> <li>• Executive Summary</li> <li>• Overall Views of the World Bank Group (WBG)</li> <li>• The WBG's Work on Development Priorities</li> <li>• The WBG's Instruments</li> <li>• The WBG's Engagement and Collaboration</li> <li>• Communication and Outreach</li> <li>• Sample Demographics and Detailed Methodology</li> </ul>	420	167



**Data file: eswatini\_cos\_fy25\_data**

Data collected using the 2025 Eswatini World Bank Group Country Survey questionnaire (FY25). Dataset covers the following themes:

- Objectives
- Methodology Overview
- Executive Summary
- Overall Views of the World Bank Group (WBG)
- The WBG's Work on Development Priorities
- The WBG's Instruments
- The WBG's Engagement and Collaboration
- Communication and Outreach
- Sample Demographics and Detailed Methodology

Cases: 420

Variables: 167

**Variables**

ID	Name	Label	Question
V1	Field_Survey_ID	Field Survey ID	
V2	Method	Method	Method
V3	Q1	What is your primary professional affiliation? (Select only 1 response)	What is your primary professional affiliation? (Select only 1 response)
V4	Q2	How familiar are you with the World Bank Group's work in Eswatini?	How familiar are you with the World Bank Group's work in Eswatini?
V5	Q3	In the past 3 years, have you worked or collaborated with the World Bank Group (WBG) in Eswatini?	In the past 3 years, have you worked or collaborated with the World Bank Group (WBG) in Eswatini?
V6	Q4_1	World Bank (IBRD/IDA)	Which of the following WBG agencies have you worked or collaborated with in Eswatini? (Select all that apply)
V7	Q4_2	International Finance Corporation (IFC)	Which of the following WBG agencies have you worked or collaborated with in Eswatini? (Select all that apply)
V8	Q4_3	Multilateral Investment Guarantee Agency (MIGA)	Which of the following WBG agencies have you worked or collaborated with in Eswatini? (Select all that apply)
V9	A1_1	Government of Eswatini	How much do you trust each of the following institutions to do what is right for Eswatini?
V10	A1_2	Traditional authorities (Chiefs)	How much do you trust each of the following institutions to do what is right for Eswatini?
V11	A1_3	World Bank Group	How much do you trust each of the following institutions to do what is right for Eswatini?
V12	A1_4	International Monetary Fund	How much do you trust each of the following institutions to do what is right for Eswatini?
V13	A1_5	United Nations agencies	How much do you trust each of the following institutions to do what is right for Eswatini?
V14	A1_6	Regional development banks (African Development Bank (AfDB))	How much do you trust each of the following institutions to do what is right for Eswatini?
V15	A1_7	Private sector	How much do you trust each of the following institutions to do what is right for Eswatini?
V16	A1_8	Civil society	How much do you trust each of the following institutions to do what is right for Eswatini?

ID	Name	Label	Question
V17	A1_9	Academia / research centers	How much do you trust each of the following institutions to do what is right for Eswatini?
V18	A2_1	World Bank Group	How relevant is each of the following organizations to Eswatini's development?
V19	A2_2	Regional development banks (AfDB)	How relevant is each of the following organizations to Eswatini's development?
V20	A2_3	United Nations agencies	How relevant is each of the following organizations to Eswatini's development?
V21	A3_1	World Bank Group	How effective is each of the following organizations in helping Eswatini achieve development results?
V22	A3_2	Regional development banks (AfDB)	How effective is each of the following organizations in helping Eswatini achieve development results?
V23	A3_3	United Nations agencies	How effective is each of the following organizations in helping Eswatini achieve development results?
V24	A4_1	Its work to improve people's lives in Eswatini	Based on your experience, in the past two years, how has the WBG changed in terms of...
V25	A4_2	Its work to improve the overall business environment in Eswatini	Based on your experience, in the past two years, how has the WBG changed in terms of...
V26	A4_3	Being easy to work with	Based on your experience, in the past two years, how has the WBG changed in terms of...
V27	A4_4	The speed of WBG project approval	Based on your experience, in the past two years, how has the WBG changed in terms of...
V28	A4_5	Partnering with others to increase development finance	Based on your experience, in the past two years, how has the WBG changed in terms of...
V29	A4_6	Creating new investment opportunities in Eswatini	Based on your experience, in the past two years, how has the WBG changed in terms of...
V30	A4_7	Improving the technical quality of WBG-supported projects in Eswatini	Based on your experience, in the past two years, how has the WBG changed in terms of...
V31	A4_8	Working across its institutions as one World Bank Group	Based on your experience, in the past two years, how has the WBG changed in terms of...
V32	B1_1	Agriculture / food security	Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)
V33	B1_2	Climate change / environmental sustainability	Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)
V34	B1_3	Digital infrastructure and services	Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)
V35	B1_4	Education	Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)
V36	B1_5	Energy / electricity	Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)
V37	B1_6	Financial / micro-economic management	Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)
V38	B1_7	Health	Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)
V39	B1_8	Private sector development	Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)
V40	B1_9	Social protection	Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)
V41	B1_10	Transport	Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)
V42	B1_11	Water / sanitation	Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)

ID	Name	Label	Question
V43	B1_12	Other	Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)
V44	B3	How helpful was the WBG in achieving the goals of this project or initiative?	How helpful was the WBG in achieving the goals of this project or initiative?
V45	C1_1	Responsiveness to needs in Eswatini	To what extent is the WBG an effective development partner in terms of the following?
V46	C1_2	Access to WBG staff and experts	To what extent is the WBG an effective development partner in terms of the following?
V47	C1_3	Helping strengthen government systems in Eswatini	To what extent is the WBG an effective development partner in terms of the following?
V48	C1_4	Being a long-term partner to Eswatini	To what extent is the WBG an effective development partner in terms of the following?
V49	C2_1	National government	To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?
V50	C2_2	Traditional authorities (Chiefs)	To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?
V51	C2_3	Local government	To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?
V52	C2_4	Parliament / legislative branch	To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?
V53	C2_5	Private sector	To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?
V54	C2_6	Civil society (e.g., NGOs, CBOs)	To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?
V55	C2_7	Other donors and development partners (e.g., UNDP, UNICEF, EU, US Government (USAID, PEPFAR), Global Fund)	To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?
V56	C2_8	Academia / research centers	To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?
V57	C3_1	Local government	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Eswatini? (Select up to 2)
V58	C3_2	Parliament / legislative branch	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Eswatini? (Select up to 2)
V59	C3_3	Traditional authorities (Chiefs)	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Eswatini? (Select up to 2)
V60	C3_4	Private sector	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Eswatini? (Select up to 2)
V61	C3_5	Other donors and development partners (e.g., UNDP, UNICEF, EU, US Government (USAID, PEPFAR), Global Fund)	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Eswatini? (Select up to 2)
V62	C3_6	Academia / research centers	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Eswatini? (Select up to 2)
V63	C3_7	Civil society (e.g., NGOs, CBOs)	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Eswatini? (Select up to 2)
V64	C3_8	Other	In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Eswatini? (Select up to 2)

ID	Name	Label	Question
V65	C4	How effective is the WBG in facilitating civil society participation in policy dialogue and implementation in Eswatini?	How effective is the WBG in facilitating civil society participation in policy dialogue and implementation in Eswatini?
V66	D1_1	Convening power (e.g., bringing together different stakeholder groups, donor / development partner coordination, mobilizing 3rd party financial resources)	Which WBG instruments do you value the most in Eswatini? (Select up to 2)
V67	D1_2	Advisory services (e.g., capacity building and training, policy advice, technical assistance)	Which WBG instruments do you value the most in Eswatini? (Select up to 2)
V68	D1_3	Financial resources (e.g., budget support, investment lending, grants, trust funds)	Which WBG instruments do you value the most in Eswatini? (Select up to 2)
V69	D1_4	Data and research (e.g., statistics, reports, research on global development issues)	Which WBG instruments do you value the most in Eswatini? (Select up to 2)
V70	D1_5	Other	Which WBG instruments do you value the most in Eswatini? (Select up to 2)
V71	D2_1	The WBG's financial instruments (i.e., budget support, loans, grants, trust funds) meet the needs of Eswatini	To what extent do you agree with the following statements about the WBG's financial support to Eswatini?
V72	D2_2	The standards and requirements for the WBG's financing are reasonable	To what extent do you agree with the following statements about the WBG's financial support to Eswatini?
V73	D2_3	The WBG provides financial support in a timely manner	To what extent do you agree with the following statements about the WBG's financial support to Eswatini?
V74	D3	How significant a contribution do you believe the WBG's knowledge work makes to development results in Eswatini?	How significant a contribution do you believe the WBG's knowledge work makes to development results in Eswatini?
V75	D4_1	Data resources	In the past 3 years, what WBG knowledge work have you used? (Select all that apply)
V76	D4_2	Research and analytical reports	In the past 3 years, what WBG knowledge work have you used? (Select all that apply)
V77	D4_3	Policy notes	In the past 3 years, what WBG knowledge work have you used? (Select all that apply)
V78	D4_4	Advisory services	In the past 3 years, what WBG knowledge work have you used? (Select all that apply)
V79	D4_5	Online collaboration platforms	In the past 3 years, what WBG knowledge work have you used? (Select all that apply)
V80	D4_6	Workshops or training courses (in-person or online)	In the past 3 years, what WBG knowledge work have you used? (Select all that apply)
V81	D4_7	Other	In the past 3 years, what WBG knowledge work have you used? (Select all that apply)
V82	D4_8	I have not used WBG knowledge work	In the past 3 years, what WBG knowledge work have you used? (Select all that apply)
V83	D7	In your opinion, has the WBG's policy advice influenced a new or existing government policy in Eswatini?	In your opinion, has the WBG's policy advice influenced a new or existing government policy in Eswatini?
V84	D9_1	Working with the WBG increases Eswatini's institutional capacity	To what extent do you agree with the following statements?

ID	Name	Label	Question
V85	D9_2	I am satisfied with the quality of the WBG's knowledge work in Eswatini	To what extent do you agree with the following statements?
V86	E1_1	Public sector governance	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V87	E1_2	Water / sanitation	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V88	E1_3	Financial markets development	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V89	E1_4	Health	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V90	E1_5	Transport infrastructure	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V91	E1_6	Digital infrastructure development	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V92	E1_7	Urban development	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V93	E1_8	Debt management	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V94	E1_9	Social inclusion	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V95	E1_10	Jobs / skills development / youth employment	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V96	E1_11	Climate change	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V97	E1_12	Education	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V98	E1_13	Agriculture / food security	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V99	E1_14	Gender equity	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V100	E1_15	Financial markets development	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V101	E1_16	Private sector development	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V102	E1_17	Environment / natural resource management	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V103	E1_18	Energy	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V104	E1_19	Judiciary reform	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V105	E1_20	Social protection	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V106	E1_21	Disaster risk management	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V107	E1_22	Macroeconomic stability	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V108	E1_23	Regional integration	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V109	E1_24	Other	Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)
V110	E3_1	Regulatory environment	What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)

ID	Name	Label	Question
V111	E3_2	Corruption	What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)
V112	E3_3	Political instability	What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)
V113	E3_4	Skilled workforce availability	What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)
V114	E3_5	Infrastructure gaps	What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)
V115	E3_6	Access to finance	What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)
V116	E3_7	Market size / demand	What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)
V117	E3_8	Other	What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)
V118	F1_1	WBG e-Newsletters	How would you prefer to obtain information from the WBG? (Select up to 3)
V119	F1_2	Direct contact with WBG staff (e.g., in person, virtually, phone, email)	How would you prefer to obtain information from the WBG? (Select up to 3)
V120	F1_3	WBG podcasts	How would you prefer to obtain information from the WBG? (Select up to 3)
V121	F1_4	WBG direct messaging (e.g., WhatsApp)	How would you prefer to obtain information from the WBG? (Select up to 3)
V122	F1_5	WBG event / conference / workshop (in person or online)	How would you prefer to obtain information from the WBG? (Select up to 3)
V123	F1_6	WBG website (including blogs)	How would you prefer to obtain information from the WBG? (Select up to 3)
V124	F1_7	WBG publications	How would you prefer to obtain information from the WBG? (Select up to 3)
V125	F1_8	WBG social media channels (e.g., Facebook, LinkedIn, Instagram, Twitter/X)	How would you prefer to obtain information from the WBG? (Select up to 3)
V126	F1_9	Other	How would you prefer to obtain information from the WBG? (Select up to 3)
V127	F2	Do you recall seeing or hearing anything about the WBG recently?	Do you recall seeing or hearing anything about the WBG recently?
V128	F3_1	Media (television, radio, newspapers)	Where do you recall seeing or hearing this information? (Select all that apply)
V129	F3_2	Event / conference / workshop (in person or online)	Where do you recall seeing or hearing this information? (Select all that apply)
V130	F3_3	WBG website (including blogs)	Where do you recall seeing or hearing this information? (Select all that apply)
V131	F3_4	Social media	Where do you recall seeing or hearing this information? (Select all that apply)
V132	F3_5	Direct contact with WBG staff	Where do you recall seeing or hearing this information? (Select all that apply)
V133	F3_6	Podcast	Where do you recall seeing or hearing this information? (Select all that apply)
V134	F3_7	Direct messaging (e.g., WhatsApp)	Where do you recall seeing or hearing this information? (Select all that apply)
V135	F3_8	e-Newsletter	Where do you recall seeing or hearing this information? (Select all that apply)
V136	F3_9	WBG publications	Where do you recall seeing or hearing this information? (Select all that apply)

ID	Name	Label	Question
V137	F3_10	Other	Where do you recall seeing or hearing this information? (Select all that apply)
V138	F4_1	WBG economic reports, forecasts, and analysis	What do you recall seeing or hearing about the WBG? (Select all that apply)
V139	F4_2	WBG reforms to become a better bank	What do you recall seeing or hearing about the WBG? (Select all that apply)
V140	F4_3	WBG's COVID-19 emergency response to Eswatini	What do you recall seeing or hearing about the WBG? (Select all that apply)
V141	F4_4	WBG's support to orphan vulnerable children through the education project	What do you recall seeing or hearing about the WBG? (Select all that apply)
V142	F4_5	WBG's work on the water supply and sanitation in Eswatini	What do you recall seeing or hearing about the WBG? (Select all that apply)
V143	F4_6	WBG's engagement with media on its role and operations in Eswatini	What do you recall seeing or hearing about the WBG? (Select all that apply)
V144	F4_7	WBG's engagement on gender	What do you recall seeing or hearing about the WBG? (Select all that apply)
V145	F4_8	WBG's engagement in digital	What do you recall seeing or hearing about the WBG? (Select all that apply)
V146	F4_9	WBG mission to end poverty on a livable planet	What do you recall seeing or hearing about the WBG? (Select all that apply)
V147	F4_10	WBG's mission to enhance early childhood development and basic education systems	What do you recall seeing or hearing about the WBG? (Select all that apply)
V148	F4_11	WBG drivers of growth study	What do you recall seeing or hearing about the WBG? (Select all that apply)
V149	F4_12	WBG's support to the private sector in Eswatini's economic transformation	What do you recall seeing or hearing about the WBG? (Select all that apply)
V150	F4_13	WBG engages youth in a debate on education's role in poverty eradication	What do you recall seeing or hearing about the WBG? (Select all that apply)
V151	F4_14	WBG 's support to Eswatini's health system	What do you recall seeing or hearing about the WBG? (Select all that apply)
V152	F4_15	WBG's support of energy reliability and access in Eswatini	What do you recall seeing or hearing about the WBG? (Select all that apply)
V153	F4_16	WBG's engagement in public financial management	What do you recall seeing or hearing about the WBG? (Select all that apply)
V154	F4_17	WBG's engagement in the environment and climate change	What do you recall seeing or hearing about the WBG? (Select all that apply)
V155	F4_18	Other	What do you recall seeing or hearing about the WBG? (Select all that apply)
V156	F5_1	Case studies of WBG projects	What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)
V157	F5_2	Impact assessments and evaluations	What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)
V158	F5_3	Sector-specific strategies	What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)
V159	F5_4	Overview of WBG financial products and services	What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)
V160	F5_5	Information on how to work / partner with WBG	What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)
V161	F5_6	Regular updates on WBG activities	What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)

ID	Name	Label	Question
V162	F5_7	WBG research and knowledge	What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)
V163	F5_8	Other	What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)
V164	G1	What is your gender?	What is your gender?
V165	G2	What is your age?	What is your age?
V166	G3	Within your organization, would you describe yourself as...	Within your organization, would you describe yourself as...
V167	G4	Which best represents your geographic location?	Which best represents your geographic location?

Total: 167



**FIELD\_SURVEY\_ID: Field Survey ID****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 420 Invalid: 0  
 Type: Discrete Decimal: 0 Width: 6 Range: - Format: character

**A1\_2: Traditional authorities (Chiefs)****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 417 Invalid: 3 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Eswatini?

## CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	Not at all	40	9.6%
2		26	6.2%
3		22	5.3%
4		27	6.5%
5		31	7.4%
6		39	9.4%
7		36	8.6%
8		73	17.5%
9		52	12.5%
10	Very much	58	13.9%
11	Don't know	12	2.9%
Sysmiss		3	

**METHOD: Method****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 420 Invalid: 0 Minimum: 1 Maximum: 2  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Method

### CATEGORIES

Value	Category	Cases	
1	paper	152	36.2%
2	online	268	63.8%

## Q1: What is your primary professional affiliation? (Select only 1 response)

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 420 Invalid: 0 Minimum: 1 Maximum: 8  
Type: Discrete Decimal: 0 Width: 269 Range: 1 - 8 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

What is your primary professional affiliation? (Select only 1 response)

### CATEGORIES

Value	Category	Cases	
1	Government Institution: Office of the Prime Minister / Minister, Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise	126	30%
2	Office of a Parliamentarian (Legislative Body)	31	7.4%
3	Local Government Office or Staff	69	16.4%
4	Bilateral or Multilateral Agency (e.g., embassy, development organization, development bank, UN Agency)	31	7.4%
5	Civil Society Organization: local and regional (NGO/ Community-Based Organization/Private Foundation/ Professional / Trade Association/ Faith-Based Group/ Youth Group)	49	11.7%
6	Private Sector: Private Company / Financial Sector Organization / Private Bank	51	12.1%
7	Academia / Research Centers	30	7.1%
8	Media	33	7.9%
9	Other	0	0%

## Q2: How familiar are you with the World Bank Group's work in Eswatini?

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 408 Invalid: 12 Minimum: 1 Maximum: 10  
Type: Discrete Decimal: 0 Width: 19 Range: 1 - 10 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How familiar are you with the World Bank Group's work in Eswatini?

### CATEGORIES

Value	Category	Cases	
1	Not familiar at all	32	7.8%
2		23	5.6%
3		27	6.6%
4		29	7.1%
5		45	11%
6		64	15.7%
7		83	20.3%
8		60	14.7%
9		27	6.6%
10	Very familiar	18	4.4%
Sysmiss		12	

### Q3: In the past 3 years, have you worked or collaborated with the World Bank Group (WBG) in Eswatini?

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 419 Invalid: 1 Minimum: 1 Maximum: 2

Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

In the past 3 years, have you worked or collaborated with the World Bank Group (WBG) in Eswatini?

### CATEGORIES

Value	Category	Cases	
1	Yes	134	32%
2	No	285	68%
Sysmiss		1	

### Q4\_1: World Bank (IBRD/IDA)

Data file: eswatini\_cos\_fy25\_data

**Overview**

Valid: 134 Invalid: 286 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Which of the following WBG agencies have you worked or collaborated with in Eswatini? (Select all that apply)

---

**Q4\_2: International Finance Corporation (IFC)**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 134 Invalid: 286 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Which of the following WBG agencies have you worked or collaborated with in Eswatini? (Select all that apply)

---

**Q4\_3: Multilateral Investment Guarantee Agency (MIGA)**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 134 Invalid: 286 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Which of the following WBG agencies have you worked or collaborated with in Eswatini? (Select all that apply)

---

**A1\_1: Government of Eswatini**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 420 Invalid: 0 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: 1 - 11 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Eswatini?

## CATEGORIES

Value	Category	Cases	
1	Not at all	33	7.9%
2		20	4.8%
3		14	3.3%
4		16	3.8%
5		30	7.1%
6		29	6.9%
7		47	11.2%
8		72	17.1%
9		57	13.6%
10	Very much	90	21.4%
11	Don't know	12	2.9%

### A1\_3: World Bank Group

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 415 Invalid: 5 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: 1 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Eswatini?

## CATEGORIES

Value	Category	Cases	
1	Not at all	2	0.5%
2		10	2.4%
3		8	1.9%
4		13	3.1%
5		31	7.5%
6		29	7%
7		54	13%
8		73	17.6%
9		73	17.6%
10	Very much	106	25.5%
11	Don't know	16	3.9%
Sysmiss		5	

**A1\_4: International Monetary Fund****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 418 Invalid: 2 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Eswatini?

## CATEGORIES

Value	Category	Cases	
1	Not at all	3	0.7%
2		10	2.4%
3		10	2.4%
4		16	3.8%
5		42	10%
6		36	8.6%
7		66	15.8%
8		58	13.9%
9		66	15.8%
10	Very much	92	22%
11	Don't know	19	4.5%
Sysmiss		2	

**A1\_5: United Nations agencies****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 418 Invalid: 2 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Eswatini?

## CATEGORIES

Value	Category	Cases	
-99		1	0.2%

1	Not at all	1	0.2%
2		4	1%
3		4	1%
4		7	1.7%
5		26	6.2%
6		50	12%
7		60	14.4%
8		66	15.8%
9		72	17.2%
10	Very much	111	26.6%
11	Don't know	16	3.8%
Sysmiss		2	

## A1\_6: Regional development banks (African Development Bank (AfDB))

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 419 Invalid: 1 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: 1 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Eswatini?

#### CATEGORIES

Value	Category	Cases	
1	Not at all	3	0.7%
2		3	0.7%
3		8	1.9%
4		16	3.8%
5		37	8.8%
6		39	9.3%
7		60	14.3%
8		66	15.8%
9		79	18.9%
10	Very much	93	22.2%
11	Don't know	15	3.6%
Sysmiss		1	

**A1\_7: Private sector****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 420 Invalid: 0 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Eswatini?

## CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	Not at all	2	0.5%
2		1	0.2%
3		9	2.1%
4		17	4%
5		41	9.8%
6		56	13.3%
7		54	12.9%
8		60	14.3%
9		65	15.5%
10	Very much	100	23.8%
11	Don't know	14	3.3%

**A1\_8: Civil society****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 419 Invalid: 1 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Eswatini?

## CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	Not at all	2	0.5%

2		2	0.5%
3		8	1.9%
4		18	4.3%
5		23	5.5%
6		36	8.6%
7		56	13.4%
8		74	17.7%
9		87	20.8%
10	Very much	98	23.4%
11	Don't know	14	3.3%
Sysmiss		1	

## A1\_9: Academia / research centers

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 420 Invalid: 0 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

How much do you trust each of the following institutions to do what is right for Eswatini?

#### CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	Not at all	0	0%
2		7	1.7%
3		12	2.9%
4		22	5.2%
5		39	9.3%
6		41	9.8%
7		48	11.4%
8		58	13.8%
9		68	16.2%
10	Very much	110	26.2%
11	Don't know	14	3.3%

**A2\_1: World Bank Group****Data file: eswatini\_cos\_fy25\_data****Overview**

Valid: 420 Invalid: 0 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How relevant is each of the following organizations to Eswatini's development?

## CATEGORIES

Value	Category	Cases	
1	Not at all	1	0.2%
2		6	1.4%
3		11	2.6%
4		10	2.4%
5		17	4%
6		30	7.1%
7		53	12.6%
8		83	19.8%
9		69	16.4%
10	Very much	124	29.5%
11	Don't know	16	3.8%

**A2\_2: Regional development banks (AfDB)****Data file: eswatini\_cos\_fy25\_data****Overview**

Valid: 420 Invalid: 0 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: 2 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

How relevant is each of the following organizations to Eswatini's development?

## CATEGORIES

Value	Category	Cases	
1	Not at all	0	0%
2		5	1.2%
3		8	1.9%

4		10	2.4%
5		22	5.2%
6		40	9.5%
7		78	18.6%
8		66	15.7%
9		72	17.1%
10	Very much	105	25%
11	Don't know	14	3.3%

### A2\_3: United Nations agencies

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 420 Invalid: 0 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: 2 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How relevant is each of the following organizations to Eswatini's development?

##### CATEGORIES

Value	Category	Cases	
1	Not at all	0	0%
2		4	1%
3		7	1.7%
4		10	2.4%
5		19	4.5%
6		29	6.9%
7		61	14.5%
8		75	17.9%
9		84	20%
10	Very much	116	27.6%
11	Don't know	15	3.6%

### A3\_1: World Bank Group

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 420 Invalid: 0 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: 2 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How effective is each of the following organizations in helping Eswatini achieve development results?

#### CATEGORIES

Value	Category	Cases	
1	Not at all	0	0%
2		7	1.7%
3		8	1.9%
4		11	2.6%
5		25	6%
6		29	6.9%
7		57	13.6%
8		69	16.4%
9		67	16%
10	Very much	125	29.8%
11	Don't know	22	5.2%

## A3\_2: Regional development banks (AfDB)

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 420 Invalid: 0 Minimum: 2 Maximum: 11

Type: Discrete Decimal: 0 Width: 10 Range: 2 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How effective is each of the following organizations in helping Eswatini achieve development results?

#### CATEGORIES

Value	Category	Cases	
1	Not at all	0	0%
2		4	1%
3		13	3.1%
4		11	2.6%
5		31	7.4%
6		40	9.5%
7		67	16%
8		61	14.5%
9		64	15.2%

10	Very much	105	25%
11	Don't know	24	5.7%

### A3\_3: United Nations agencies

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 420 Invalid: 0 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 10 Range: 2 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How effective is each of the following organizations in helping Eswatini achieve development results?

##### CATEGORIES

Value	Category	Cases	
1	Not at all	0	0%
2		3	0.7%
3		6	1.4%
4		5	1.2%
5		17	4%
6		49	11.7%
7		67	16%
8		67	16%
9		81	19.3%
10	Very much	109	26%
11	Don't know	16	3.8%

### A4\_1: Its work to improve people's lives in Eswatini

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 419 Invalid: 1 Minimum: 1 Maximum: 6  
 Type: Discrete Decimal: 0 Width: 27 Range: 1 - 6 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

Based on your experience, in the past two years, how has the WBG changed in terms of...

##### CATEGORIES

Value	Category	Cases	
1	Became significantly worse	2	0.5%
2	Became somewhat worse	18	4.3%
3	Stayed the same	61	14.6%
4	Became somewhat better	141	33.7%
5	Became significantly better	135	32.2%
6	Don't know	62	14.8%
Sysmiss		1	

## A4\_2: Its work to improve the overall business environment in Eswatini

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 417 Invalid: 3 Minimum: 2 Maximum: 6  
 Type: Discrete Decimal: 0 Width: 27 Range: 2 - 6 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Based on your experience, in the past two years, how has the WBG changed in terms of...

#### CATEGORIES

Value	Category	Cases	
1	Became significantly worse	0	0%
2	Became somewhat worse	16	3.8%
3	Stayed the same	83	19.9%
4	Became somewhat better	140	33.6%
5	Became significantly better	113	27.1%
6	Don't know	65	15.6%
Sysmiss		3	

## A4\_3: Being easy to work with

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 309 Invalid: 111 Minimum: 1 Maximum: 6  
 Type: Discrete Decimal: 0 Width: 27 Range: 1 - 6 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Based on your experience, in the past two years, how has the WBG changed in terms of...

## CATEGORIES

Value	Category	Cases	
1	Became significantly worse	4	1.3%
2	Became somewhat worse	19	6.1%
3	Stayed the same	51	16.5%
4	Became somewhat better	88	28.5%
5	Became significantly better	87	28.2%
6	Don't know	60	19.4%
Sysmiss		111	

**A4\_4: The speed of WBG project approval**

Data file: eswatini\_cos\_fy25\_data

**Overview**

Valid: 311 Invalid: 109 Minimum: 1 Maximum: 6  
 Type: Discrete Decimal: 0 Width: 27 Range: 1 - 6 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Based on your experience, in the past two years, how has the WBG changed in terms of...

## CATEGORIES

Value	Category	Cases	
1	Became significantly worse	1	0.3%
2	Became somewhat worse	11	3.5%
3	Stayed the same	49	15.8%
4	Became somewhat better	94	30.2%
5	Became significantly better	78	25.1%
6	Don't know	78	25.1%
Sysmiss		109	

**A4\_5: Partnering with others to increase development finance**

Data file: eswatini\_cos\_fy25\_data

**Overview**

Valid: 310 Invalid: 110 Minimum: 1 Maximum: 6  
 Type: Discrete Decimal: 0 Width: 27 Range: 1 - 6 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

Based on your experience, in the past two years, how has the WBG changed in terms of...

## CATEGORIES

Value	Category	Cases	
1	Became significantly worse	3	1%
2	Became somewhat worse	22	7.1%
3	Stayed the same	40	12.9%
4	Became somewhat better	104	33.5%
5	Became significantly better	79	25.5%
6	Don't know	62	20%
Sysmiss		110	

### A4\_6: Creating new investment opportunities in Eswatini

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 291 Invalid: 129 Minimum: 1 Maximum: 6  
Type: Discrete Decimal: 0 Width: 27 Range: 1 - 6 Format: Numeric

#### Questions and instructions

## LITERAL QUESTION

Based on your experience, in the past two years, how has the WBG changed in terms of...

## CATEGORIES

Value	Category	Cases	
1	Became significantly worse	3	1%
2	Became somewhat worse	13	4.5%
3	Stayed the same	59	20.3%
4	Became somewhat better	107	36.8%
5	Became significantly better	70	24.1%
6	Don't know	39	13.4%
Sysmiss		129	

### A4\_7: Improving the technical quality of WBG-supported projects in Eswatini

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 311 Invalid: 109 Minimum: 2 Maximum: 6  
Type: Discrete Decimal: 0 Width: 27 Range: 2 - 6 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Based on your experience, in the past two years, how has the WBG changed in terms of...

#### CATEGORIES

Value	Category	Cases	
1	Became significantly worse	0	0%
2	Became somewhat worse	15	4.8%
3	Stayed the same	49	15.8%
4	Became somewhat better	112	36%
5	Became significantly better	97	31.2%
6	Don't know	38	12.2%
Sysmiss		109	

## A4\_8: Working across its institutions as one World Bank Group

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 312 Invalid: 108 Minimum: 1 Maximum: 6  
 Type: Discrete Decimal: 0 Width: 27 Range: 1 - 6 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Based on your experience, in the past two years, how has the WBG changed in terms of...

#### CATEGORIES

Value	Category	Cases	
1	Became significantly worse	1	0.3%
2	Became somewhat worse	24	7.7%
3	Stayed the same	46	14.7%
4	Became somewhat better	99	31.7%
5	Became significantly better	96	30.8%
6	Don't know	46	14.7%
Sysmiss		108	

## B1\_1: Agriculture / food security

Data file: eswatini\_cos\_fy25\_data

**Overview**

Valid: 124    Invalid: 296    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)

---

**B1\_2: Climate change / environmental sustainability****Data file: eswatini\_cos\_fy25\_data****Overview**

Valid: 124    Invalid: 296    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)

---

**B1\_3: Digital infrastructure and services****Data file: eswatini\_cos\_fy25\_data****Overview**

Valid: 124    Invalid: 296    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)

---

**B1\_4: Education****Data file: eswatini\_cos\_fy25\_data****Overview**

Valid: 124    Invalid: 296    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)

---

### **B1\_5: Energy / electricity**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 124    Invalid: 296    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

#### **Questions and instructions**

---

##### LITERAL QUESTION

Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)

---

### **B1\_6: Financial / micro-economic management**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 124    Invalid: 296    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

#### **Questions and instructions**

---

##### LITERAL QUESTION

Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)

---

### **B1\_7: Health**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 124    Invalid: 296    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

#### **Questions and instructions**

---

##### LITERAL QUESTION

Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)

---

### **B1\_8: Private sector development**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 124    Invalid: 296    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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LITERAL QUESTION

Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)

---

**B1\_9: Social protection****Data file: eswatini\_cos\_fy25\_data****Overview**

Valid: 124    Invalid: 296    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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LITERAL QUESTION

Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)

---

**B1\_10: Transport****Data file: eswatini\_cos\_fy25\_data****Overview**

Valid: 124    Invalid: 296    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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LITERAL QUESTION

Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)

---

**B1\_11: Water / sanitation****Data file: eswatini\_cos\_fy25\_data****Overview**

Valid: 124    Invalid: 296    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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LITERAL QUESTION

Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)

### B1\_12: Other

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 124 Invalid: 296 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

Please select the development area that this WBG-supported project or initiative supported. (Select all that apply)

### B3: How helpful was the WBG in achieving the goals of this project or initiative?

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 113 Invalid: 307 Minimum: 4 Maximum: 11  
Type: Discrete Decimal: 0 Width: 18 Range: 4 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How helpful was the WBG in achieving the goals of this project or initiative?

##### CATEGORIES

Value	Category	Cases	
1	Not helpful at all	0	0%
2		0	0%
3		0	0%
4		1	0.9%
5		5	4.4%
6		5	4.4%
7		37	32.7%
8		31	27.4%
9		25	22.1%
10	Very helpful	8	7.1%
11	Don't know	1	0.9%
Sysmiss		307	

**C1\_1: Responsiveness to needs in Eswatini****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 419 Invalid: 1 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent is the WBG an effective development partner in terms of the following?

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	7	1.7%
2		4	1%
3		13	3.1%
4		12	2.9%
5		28	6.7%
6		33	7.9%
7		59	14.1%
8		68	16.2%
9		49	11.7%
10	To a very significant degree	89	21.2%
11	Don't know	57	13.6%
Sysmiss		1	

**C1\_2: Access to WBG staff and experts****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 417 Invalid: 3 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent is the WBG an effective development partner in terms of the following?

## CATEGORIES

Value	Category	Cases	
-99		2	0.5%
1	To no degree at all	39	9.4%

2		6	1.4%
3		16	3.8%
4		7	1.7%
5		27	6.5%
6		40	9.6%
7		47	11.3%
8		62	14.9%
9		52	12.5%
10	To a very significant degree	60	14.4%
11	Don't know	59	14.1%
Sysmiss		3	

### C1\_3: Helping strengthen government systems in Eswatini

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 419 Invalid: 1 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

To what extent is the WBG an effective development partner in terms of the following?

##### CATEGORIES

Value	Category	Cases	
-99		2	0.5%
1	To no degree at all	6	1.4%
2		7	1.7%
3		12	2.9%
4		17	4.1%
5		28	6.7%
6		44	10.5%
7		47	11.2%
8		67	16%
9		63	15%
10	To a very significant degree	67	16%
11	Don't know	59	14.1%
Sysmiss		1	

**C1\_4: Being a long-term partner to Eswatini****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 419 Invalid: 1 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent is the WBG an effective development partner in terms of the following?

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	1	0.2%
2		7	1.7%
3		6	1.4%
4		11	2.6%
5		27	6.4%
6		31	7.4%
7		64	15.3%
8		80	19.1%
9		49	11.7%
10	To a very significant degree	101	24.1%
11	Don't know	42	10%
Sysmiss		1	

**C2\_1: National government****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 418 Invalid: 2 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	26	6.2%
2		10	2.4%

3		11	2.6%
4		9	2.2%
5		19	4.5%
6		24	5.7%
7		47	11.2%
8		84	20.1%
9		67	16%
10	To a very significant degree	92	22%
11	Don't know	29	6.9%
Sysmiss		2	

## C2\_2: Traditional authorities (Chiefs)

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 414 Invalid: 6 Minimum: -99 Maximum: 11

Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?

#### CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	To no degree at all	32	7.7%
2		20	4.8%
3		16	3.9%
4		18	4.3%
5		31	7.5%
6		40	9.7%
7		37	8.9%
8		56	13.5%
9		47	11.4%
10	To a very significant degree	63	15.2%
11	Don't know	53	12.8%
Sysmiss		6	

**C2\_3: Local government****Data file: eswatini\_cos\_fy25\_data****Overview**

Valid: 412 Invalid: 8 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?

## CATEGORIES

Value	Category	Cases	
-99		1	0.2%
1	To no degree at all	31	7.5%
2		10	2.4%
3		13	3.2%
4		18	4.4%
5		29	7%
6		33	8%
7		36	8.7%
8		61	14.8%
9		67	16.3%
10	To a very significant degree	64	15.5%
11	Don't know	49	11.9%
Sysmiss		8	

**C2\_4: Parliament / legislative branch****Data file: eswatini\_cos\_fy25\_data****Overview**

Valid: 416 Invalid: 4 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	26	6.3%

2		10	2.4%
3		11	2.6%
4		21	5%
5		32	7.7%
6		44	10.6%
7		51	12.3%
8		55	13.2%
9		52	12.5%
10	To a very significant degree	67	16.1%
11	Don't know	47	11.3%
Sysmiss		4	

## C2\_5: Private sector

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 415 Invalid: 5 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?

#### CATEGORIES

Value	Category	Cases	
-99		2	0.5%
1	To no degree at all	3	0.7%
2		5	1.2%
3		9	2.2%
4		25	6%
5		43	10.4%
6		43	10.4%
7		31	7.5%
8		58	14%
9		65	15.7%
10	To a very significant degree	84	20.2%
11	Don't know	47	11.3%
Sysmiss		5	

**C2\_6: Civil society (e.g., NGOs, CBOs)****Data file: eswatini\_cos\_fy25\_data****Overview**

Valid: 418 Invalid: 2 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	3	0.7%
2		7	1.7%
3		10	2.4%
4		18	4.3%
5		27	6.5%
6		41	9.8%
7		54	12.9%
8		60	14.4%
9		75	17.9%
10	To a very significant degree	87	20.8%
11	Don't know	36	8.6%
Sysmiss		2	

**C2\_7: Other donors and development partners (e.g., UNDP, UNICEF, EU, US Government (USAID, PEPFAR), Global Fund)****Data file: eswatini\_cos\_fy25\_data****Overview**

Valid: 416 Invalid: 4 Minimum: 1 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: 1 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?

## CATEGORIES

Value	Category	Cases	
1	To no degree at all	17	4.1%
2		2	0.5%

3		10	2.4%
4		14	3.4%
5		25	6%
6		33	7.9%
7		45	10.8%
8		83	20%
9		64	15.4%
10	To a very significant degree	82	19.7%
11	Don't know	41	9.9%
Sysmiss		4	

## C2\_8: Academia / research centers

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 416 Invalid: 4 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 28 Range: -99 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent is the WBG an effective development partner in Eswatini, in terms of collaborating with the following groups?

#### CATEGORIES

Value	Category	Cases	
-99		5	1.2%
1	To no degree at all	4	1%
2		10	2.4%
3		12	2.9%
4		18	4.3%
5		30	7.2%
6		32	7.7%
7		47	11.3%
8		50	12%
9		80	19.2%
10	To a very significant degree	83	20%
11	Don't know	45	10.8%
Sysmiss		4	

**C3\_1: Local government****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 401    Invalid: 19    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

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## LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Eswatini? (Select up to 2)

---

**C3\_2: Parliament / legislative branch****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 401    Invalid: 19    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Eswatini? (Select up to 2)

---

**C3\_3: Traditional authorities (Chiefs)****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 401    Invalid: 19    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Eswatini? (Select up to 2)

---

**C3\_4: Private sector****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 401    Invalid: 19    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Eswatini? (Select up to 2)

---

### **C3\_5: Other donors and development partners (e.g., UNDP, UNICEF, EU, US Government (USAID, PEPFAR), Global Fund)**

**Data file:** eswatini\_cos\_fy25\_data

#### Overview

Valid: 401    Invalid: 19    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Eswatini? (Select up to 2)

---

### **C3\_6: Academia / research centers**

**Data file:** eswatini\_cos\_fy25\_data

#### Overview

Valid: 401    Invalid: 19    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Eswatini? (Select up to 2)

---

### **C3\_7: Civil society (e.g., NGOs, CBOs)**

**Data file:** eswatini\_cos\_fy25\_data

#### Overview

Valid: 401    Invalid: 19    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to

have greater impact in Eswatini? (Select up to 2)

### C3\_8: Other

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 401 Invalid: 19 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

In addition to its partnership with the national government, which of the following should the WBG collaborate with more to have greater impact in Eswatini? (Select up to 2)

### C4: How effective is the WBG in facilitating civil society participation in policy dialogue and implementation in Eswatini?

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 417 Invalid: 3 Minimum: 1 Maximum: 11  
Type: Discrete Decimal: 0 Width: 20 Range: 1 - 11 Format: Numeric

#### Questions and instructions

##### LITERAL QUESTION

How effective is the WBG in facilitating civil society participation in policy dialogue and implementation in Eswatini?

##### CATEGORIES

Value	Category	Cases	
1	Not effective at all	2	0.5%
2		10	2.4%
3		15	3.6%
4		13	3.1%
5		19	4.6%
6		26	6.2%
7		26	6.2%
8		24	5.8%
9		20	4.8%
10	Very effective	25	6%
11	Don't know	237	56.8%
Sysmiss		3	

### **D1\_1: Convening power (e.g., bringing together different stakeholder groups, donor / development partner coordination, mobilizing 3rd party financial resources)**

Data file: eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 410 Invalid: 10 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

#### **Questions and instructions**

LITERAL QUESTION

Which WBG instruments do you value the most in Eswatini? (Select up to 2)

### **D1\_2: Advisory services (e.g., capacity building and training, policy advice, technical assistance)**

Data file: eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 410 Invalid: 10 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

#### **Questions and instructions**

LITERAL QUESTION

Which WBG instruments do you value the most in Eswatini? (Select up to 2)

### **D1\_3: Financial resources (e.g., budget support, investment lending, grants, trust funds)**

Data file: eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 410 Invalid: 10 Minimum: -99 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

#### **Questions and instructions**

LITERAL QUESTION

Which WBG instruments do you value the most in Eswatini? (Select up to 2)

### **D1\_4: Data and research (e.g., statistics, reports, research on global development issues)**

Data file: eswatini\_cos\_fy25\_data

## Overview

Valid: 410 Invalid: 10 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Which WBG instruments do you value the most in Eswatini? (Select up to 2)

### D1\_5: Other

Data file: eswatini\_cos\_fy25\_data

## Overview

Valid: 410 Invalid: 10 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

Which WBG instruments do you value the most in Eswatini? (Select up to 2)

### D2\_1: The WBG's financial instruments (i.e., budget support, loans, grants, trust funds) meet the needs of Eswatini

Data file: eswatini\_cos\_fy25\_data

## Overview

Valid: 275 Invalid: 145 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: 2 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree with the following statements about the WBG's financial support to Eswatini?

### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	0	0%
2		7	2.5%
3		3	1.1%
4		3	1.1%
5		5	1.8%
6		15	5.5%
7		19	6.9%

8		37	13.5%
9		66	24%
10	Strongly agree	34	12.4%
11	Don't know	86	31.3%
Sysmiss		145	

## D2\_2: The standards and requirements for the WBG's financing are reasonable

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 275 Invalid: 145 Minimum: 2 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: 2 - 11 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

To what extent do you agree with the following statements about the WBG's financial support to Eswatini?

#### CATEGORIES

Value	Category	Cases	
1	Strongly disagree	0	0%
2		7	2.5%
3		4	1.5%
4		2	0.7%
5		8	2.9%
6		26	9.5%
7		26	9.5%
8		39	14.2%
9		54	19.6%
10	Strongly agree	22	8%
11	Don't know	87	31.6%
Sysmiss		145	

## D2\_3: The WBG provides financial support in a timely manner

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 275 Invalid: 145 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

To what extent do you agree with the following statements about the WBG's financial support to Eswatini?

### CATEGORIES

Value	Category	Cases	
-99		1	0.4%
1	Strongly disagree	0	0%
2		6	2.2%
3		3	1.1%
4		6	2.2%
5		9	3.3%
6		15	5.5%
7		23	8.4%
8		51	18.5%
9		51	18.5%
10	Strongly agree	22	8%
11	Don't know	88	32%
Sysmiss		145	

### D3: How significant a contribution do you believe the WBG's knowledge work makes to development results in Eswatini?

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 411 Invalid: 9 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 22 Range: -99 - 11 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

How significant a contribution do you believe the WBG's knowledge work makes to development results in Eswatini?

### CATEGORIES

Value	Category	Cases	
-99		2	0.5%
1	Not significant at all	2	0.5%
2		12	2.9%
3		10	2.4%
4		12	2.9%
5		28	6.8%

6		37	9%
7		68	16.5%
8		52	12.7%
9		55	13.4%
10	Very significant	62	15.1%
11	Don't know	71	17.3%
Sysmiss		9	

## D4\_1: Data resources

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 382 Invalid: 38 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

In the past 3 years, what WBG knowledge work have you used? (Select all that apply)

## D4\_2: Research and analytical reports

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 382 Invalid: 38 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

In the past 3 years, what WBG knowledge work have you used? (Select all that apply)

## D4\_3: Policy notes

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 382 Invalid: 38 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

LITERAL QUESTION

In the past 3 years, what WBG knowledge work have you used? (Select all that apply)

---

#### **D4\_4: Advisory services**

**Data file:** eswatini\_cos\_fy25\_data

##### **Overview**

Valid: 382    Invalid: 38    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

##### **Questions and instructions**

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LITERAL QUESTION

In the past 3 years, what WBG knowledge work have you used? (Select all that apply)

---

#### **D4\_5: Online collaboration platforms**

**Data file:** eswatini\_cos\_fy25\_data

##### **Overview**

Valid: 382    Invalid: 38    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

##### **Questions and instructions**

---

LITERAL QUESTION

In the past 3 years, what WBG knowledge work have you used? (Select all that apply)

---

#### **D4\_6: Workshops or training courses (in-person or online)**

**Data file:** eswatini\_cos\_fy25\_data

##### **Overview**

Valid: 382    Invalid: 38    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

##### **Questions and instructions**

---

LITERAL QUESTION

In the past 3 years, what WBG knowledge work have you used? (Select all that apply)

---

#### **D4\_7: Other**

**Data file:** eswatini\_cos\_fy25\_data

## Overview

Valid: 382 Invalid: 38 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

In the past 3 years, what WBG knowledge work have you used? (Select all that apply)

### D4\_8: I have not used WBG knowledge work

Data file: eswatini\_cos\_fy25\_data

## Overview

Valid: 382 Invalid: 38 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

In the past 3 years, what WBG knowledge work have you used? (Select all that apply)

### D7: In your opinion, has the WBG's policy advice influenced a new or existing government policy in Eswatini?

Data file: eswatini\_cos\_fy25\_data

## Overview

Valid: 260 Invalid: 160 Minimum: -99 Maximum: 2  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 2 Format: Numeric

## Questions and instructions

### LITERAL QUESTION

In your opinion, has the WBG's policy advice influenced a new or existing government policy in Eswatini?

### CATEGORIES

Value	Category	Cases	
-99		2	0.8%
1	Yes	161	61.9%
2	No	97	37.3%
Sysmiss		160	

**D9\_1: Working with the WBG increases Eswatini's institutional capacity****Data file: eswatini\_cos\_fy25\_data****Overview**

Valid: 261 Invalid: 159 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent do you agree with the following statements?

## CATEGORIES

Value	Category	Cases	
-99		1	0.4%
1	Strongly disagree	0	0%
2		2	0.8%
3		4	1.5%
4		4	1.5%
5		8	3.1%
6		18	6.9%
7		31	11.9%
8		55	21.1%
9		54	20.7%
10	Strongly agree	67	25.7%
11	Don't know	17	6.5%
Sysmiss		159	

**D9\_2: I am satisfied with the quality of the WBG's knowledge work in Eswatini****Data file: eswatini\_cos\_fy25\_data****Overview**

Valid: 261 Invalid: 159 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 17 Range: -99 - 11 Format: Numeric

**Questions and instructions**

## LITERAL QUESTION

To what extent do you agree with the following statements?

## CATEGORIES

Value	Category	Cases	
-99		2	0.8%

1	Strongly disagree	2	0.8%
2		4	1.5%
3		4	1.5%
4		9	3.4%
5		11	4.2%
6		17	6.5%
7		38	14.6%
8		45	17.2%
9		49	18.8%
10	Strongly agree	64	24.5%
11	Don't know	16	6.1%
Sysmiss		159	

## E1\_1: Public sector governance

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 408 Invalid: 12 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

## E1\_2: Water / sanitation

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 408 Invalid: 12 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

#### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

## E1\_3: Financial markets development

Data file: eswatini\_cos\_fy25\_data

**Overview**

Valid: 408 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

**E1\_4: Health**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 408 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

**E1\_5: Transport infrastructure**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 408 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

**E1\_15: Financial markets development**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 408 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

## **E1\_6: Digital infrastructure development**

**Data file:** eswatini\_cos\_fy25\_data

### **Overview**

Valid: 408    Invalid: 12    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

### **Questions and instructions**

---

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

## **E1\_7: Urban development**

**Data file:** eswatini\_cos\_fy25\_data

### **Overview**

Valid: 408    Invalid: 12    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

### **Questions and instructions**

---

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

## **E1\_8: Debt management**

**Data file:** eswatini\_cos\_fy25\_data

### **Overview**

Valid: 408    Invalid: 12    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

### **Questions and instructions**

---

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

## **E1\_9: Social inclusion**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 408 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

**E1\_10: Jobs / skills development / youth employment**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 408 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

**E1\_11: Climate change**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 408 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

**E1\_12: Education**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 408 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

### **E1\_13: Agriculture / food security**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 408    Invalid: 12    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

#### **Questions and instructions**

---

##### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

### **E1\_14: Gender equity**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 408    Invalid: 12    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

#### **Questions and instructions**

---

##### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

### **E1\_16: Private sector development**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 408    Invalid: 12    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

#### **Questions and instructions**

---

##### LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

### **E1\_17: Environment / natural resource management**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 408 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

**E1\_18: Energy**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 408 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

**E1\_19: Judiciary reform**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 408 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

**E1\_20: Social protection**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 408 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

### **E1\_21: Disaster risk management**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 408    Invalid: 12    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

### **E1\_22: Macroeconomic stability**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 408    Invalid: 12    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

### **E1\_23: Regional integration**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 408    Invalid: 12    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

### **E1\_24: Other**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 408 Invalid: 12 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Which areas should the WBG prioritize to have the most impact on development results in Eswatini? (Select up to 5)

---

**E3\_1: Regulatory environment**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 286 Invalid: 134 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)

---

**E3\_2: Corruption**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 286 Invalid: 134 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)

---

**E3\_3: Political instability**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 286 Invalid: 134 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)

---

### **E3\_4: Skilled workforce availability**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 286 Invalid: 134 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)

---

### **E3\_5: Infrastructure gaps**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 286 Invalid: 134 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)

---

### **E3\_6: Access to finance**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 286 Invalid: 134 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)

---

### **E3\_7: Market size / demand**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 286 Invalid: 134 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)

---

**E3\_8: Other**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 286 Invalid: 134 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What are the biggest challenges facing private sector development in Eswatini? (Select up to 3)

---

**F1\_1: WBG e-Newsletters**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 411 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

---

**F1\_2: Direct contact with WBG staff (e.g., in person, virtually, phone, email)**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 411 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

---

### **F1\_3: WBG podcasts**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 411 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

---

### **F1\_4: WBG direct messaging (e.g., WhatsApp)**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 411 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

---

### **F1\_5: WBG event / conference / workshop (in person or online)**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 411 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

#### **Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

---

### **F1\_6: WBG website (including blogs)**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 411 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

---

**F1\_7: WBG publications**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 411 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

---

**F1\_8: WBG social media channels (e.g., Facebook, LinkedIn, Instagram, Twitter/X)**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 411 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

---

**F1\_9: Other**

**Data file:** eswatini\_cos\_fy25\_data

**Overview**

Valid: 411 Invalid: 9 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

---

## F2: Do you recall seeing or hearing anything about the WBG recently?

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 408 Invalid: 12 Minimum: 1 Maximum: 2  
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

### Questions and instructions

---

#### LITERAL QUESTION

Do you recall seeing or hearing anything about the WBG recently?

#### CATEGORIES

Value	Category	Cases	
1	Yes	236	57.8%
2	No	172	42.2%
Sysmiss		12	

---

## F3\_1: Media (television, radio, newspapers)

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 235 Invalid: 185 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

---

#### LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

---

## F3\_2: Event / conference / workshop (in person or online)

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 235 Invalid: 185 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

### Questions and instructions

---

#### LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

### F3\_3: WBG website (including blogs)

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 235 Invalid: 185 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

#### Questions and instructions

---

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

---

### F3\_4: Social media

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 235 Invalid: 185 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

#### Questions and instructions

---

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

---

### F3\_5: Direct contact with WBG staff

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 235 Invalid: 185 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

#### Questions and instructions

---

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

---

### F3\_6: Podcast

Data file: eswatini\_cos\_fy25\_data

#### Overview

Valid: 235 Invalid: 185 Minimum: 0 Maximum: 1  
Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

---

### **F3\_7: Direct messaging (e.g., WhatsApp)**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 235    Invalid: 185    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

---

### **F3\_8: e-Newsletter**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 235    Invalid: 185    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

---

### **F3\_9: WBG publications**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 235    Invalid: 185    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

---

**F3\_10: Other****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 235    Invalid: 185    Minimum: 0    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: 0 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

---

**F4\_1: WBG economic reports, forecasts, and analysis****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 236    Invalid: 184    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

**F4\_2: WBG reforms to become a better bank****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 236    Invalid: 184    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

**F4\_3: WBG's COVID-19 emergency response to Eswatini****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 236    Invalid: 184    Minimum: -99    Maximum: 1  
 Type: Discrete    Decimal: 0    Width: 8    Range: -99 - 1    Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

## **F4\_4: WBG's support to orphan vulnerable children through the education project**

**Data file: eswatini\_cos\_fy25\_data**

### Overview

Valid: 236 Invalid: 184 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

## **F4\_5: WBG's work on the water supply and sanitation in Eswatini**

**Data file: eswatini\_cos\_fy25\_data**

### Overview

Valid: 236 Invalid: 184 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

## **F4\_6: WBG's engagement with media on its role and operations in Eswatini**

**Data file: eswatini\_cos\_fy25\_data**

### Overview

Valid: 236 Invalid: 184 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

**F4\_7: WBG's engagement on gender****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 236 Invalid: 184 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

**F4\_8: WBG's engagement in digital****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 236 Invalid: 184 Minimum: -99 Maximum: 11  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 11 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

**F4\_9: WBG mission to end poverty on a livable planet****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 236 Invalid: 184 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

**F4\_10: WBG's mission to enhance early childhood development and basic education systems****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 236 Invalid: 184 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

### **F4\_11: WBG drivers of growth study**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 236 Invalid: 184 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

### **F4\_12: WBG's support to the private sector in Eswatini's economic transformation**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 236 Invalid: 184 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

### **F4\_13: WBG engages youth in a debate on education's role in poverty eradication**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 236 Invalid: 184 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

**F4\_14: WBG 's support to Eswatini's health system****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 236 Invalid: 184 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

**F4\_15: WBG's support of energy reliability and access in Eswatini****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 236 Invalid: 184 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

**F4\_16: WBG's engagement in public financial management****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 236 Invalid: 184 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

**Questions and instructions**

---

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

**F4\_17: WBG's engagement in the environment and climate change****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 236 Invalid: 184 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

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#### **F4\_18: Other**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 236 Invalid: 184 Minimum: -99 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: -99 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

---

#### **F5\_1: Case studies of WBG projects**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 399 Invalid: 21 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)

---

#### **F5\_2: Impact assessments and evaluations**

**Data file:** eswatini\_cos\_fy25\_data

#### **Overview**

Valid: 399 Invalid: 21 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)

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**F5\_3: Sector-specific strategies****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 399 Invalid: 21 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)

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**F5\_4: Overview of WBG financial products and services****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 399 Invalid: 21 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)

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**F5\_5: Information on how to work / partner with WBG****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 399 Invalid: 21 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

**Questions and instructions**

---

## LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)

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**F5\_6: Regular updates on WBG activities****Data file:** eswatini\_cos\_fy25\_data**Overview**

Valid: 399 Invalid: 21 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)

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## F5\_7: WBG research and knowledge

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 399 Invalid: 21 Minimum: 0 Maximum: 1  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 1 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)

---

## F5\_8: Other

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 399 Invalid: 21 Minimum: 0 Maximum: 0  
 Type: Discrete Decimal: 0 Width: 8 Range: 0 - 0 Format: Numeric

## Questions and instructions

---

### LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Eswatini? (Select up to 3)

---

## G1: What is your gender?

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 409 Invalid: 11 Minimum: 1 Maximum: 4  
 Type: Discrete Decimal: 0 Width: 21 Range: 1 - 4 Format: Numeric

## Questions and instructions

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### LITERAL QUESTION

What is your gender?

### CATEGORIES

Value	Category	Cases	

1	Female	150	36.7%
2	Male	243	59.4%
3	Other	13	3.2%
4	Prefer not to specify	3	0.7%
Sysmiss		11	

## G2: What is your age?

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 408 Invalid: 12 Minimum: -99 Maximum: 6  
 Type: Discrete Decimal: 0 Width: 21 Range: -99 - 6 Format: Numeric

### Questions and instructions

LITERAL QUESTION

What is your age?

CATEGORIES

Value	Category	Cases	
-99		3	0.7%
1	25 or younger	41	10%
2	26-35	107	26.2%
3	36-45	113	27.7%
4	46-55	84	20.6%
5	56 and above	46	11.3%
6	Prefer not to specify	14	3.4%
Sysmiss		12	

## G3: Within your organization, would you describe yourself as...

Data file: eswatini\_cos\_fy25\_data

### Overview

Valid: 409 Invalid: 11 Minimum: -99 Maximum: 5  
 Type: Discrete Decimal: 0 Width: 34 Range: -99 - 5 Format: Numeric

### Questions and instructions

LITERAL QUESTION

Within your organization, would you describe yourself as...

CATEGORIES

Value	Category	Cases	
-99		8	2%
1	Junior level	74	18.1%
2	Mid-level staff	120	29.3%
3	Mid-level decision-maker / manager	97	23.7%
4	Senior level	75	18.3%
5	Prefer not to specify	35	8.6%
Sysmiss		11	

#### G4: Which best represents your geographic location?

Data file: eswatini\_cos\_fy25\_data

##### Overview

Valid: 409 Invalid: 11 Minimum: -99 Maximum: 3  
 Type: Discrete Decimal: 0 Width: 42 Range: -99 - 3 Format: Numeric

##### Questions and instructions

###### LITERAL QUESTION

Which best represents your geographic location?

###### CATEGORIES

Value	Category	Cases	
-99		7	1.7%
1	Mbabane	205	50.1%
2	Manzini, Siteki, Piggs Peak, and Nhlanguano	142	34.7%
3	Shiselweni, Hhohho, Manzini, and Lubombo	55	13.4%
Sysmiss		11	

# Documentation

## Questionnaires

### World Bank Group Country Survey FY 2025 - Eswatini Questionnaire (Online)

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Title World Bank Group Country Survey FY 2025 - Eswatini Questionnaire (Online)  
 Author(s) World Bank Group  
 Country Eswatini  
 Description World Bank Group Country Survey FY 2025 - Eswatini Questionnaire (Online)  
 Filename eswatini\_cos\_fy25\_questionnaire\_online\_.pdf

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### World Bank Group Country Survey FY 2025 - Eswatini Questionnaire (Paper)

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Title World Bank Group Country Survey FY 2025 - Eswatini Questionnaire (Paper)  
 Author(s) World Bank Group  
 Country Eswatini  
 Description World Bank Group Country Survey FY 2025 - Eswatini Questionnaire (Paper)  
 Filename eswatini\_cos\_fy25\_questionnaire\_paper\_.pdf

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## Reports

### FY 2025 Eswatini Country Opinion Survey Report

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Title FY 2025 Eswatini Country Opinion Survey Report  
 Author(s) World Bank Group  
 Country Eswatini  
 Description FY 2025 Eswatini Country Opinion Survey Report  
 Filename eswatini\_cos\_fy25\_report\_final\_.pdf

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## Technical documents

### FY 2025 Eswatini Country Opinion Survey Codebook

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Title FY 2025 Eswatini Country Opinion Survey Codebook  
 Author(s) World Bank Group  
 Country Eswatini  
 Description FY 2025 Eswatini Country Opinion Survey Codebook  
 Filename eswatini\_cos\_fy25\_codebook.xlsx

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### Eswatini Country Opinion Survey 2025 -Tables with Data Breakdown

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Title Eswatini Country Opinion Survey 2025 -Tables with Data Breakdown  
 Author(s) World Bank Group  
 Country Eswatini  
 Description Eswatini Country Opinion Survey 2025 -Tables with Data Breakdown  
 Filename eswatini\_cos\_fy25\_appendices.xlsx

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