

Albania - World Bank Country Survey 2026

Country Opinion Survey Program

Report generated on: October 1, 2026

Visit our data catalog at: <https://microdata.worldbank.org/>

Identification

SURVEY ID NUMBER

ALB_2026_WBCS_v01_M

TITLE

World Bank Country Survey 2026

ABBREVIATION OR ACRONYM

WBCS 2026

COUNTRY/ECONOMY

Name	Country code
Albania	ALB

SERIES INFORMATION

The World Bank Group Country Opinion Survey Program (COS) is an ongoing effort to systematically gauge and track the perceptions and views of the World Bank Group's clients and partners worldwide over time. The survey data provide the institution with a more in-depth understanding of stakeholders' views on issues related to the World Bank's on-the-ground work (how it operates, its relationships, and its knowledge) and other development-related issues. The Department of External and Corporate Relations Business Intelligence Team oversees the program. This collection hosts open, accessible survey data from 29 countries collected in FY 2012 (July 2011-June 2012), 41 countries in FY 2013 (July 2012-June 2013), 42 countries in FY 2014 (July 2013-June 2014), 35 countries in FY 2015 (July 2014-June 2015), 45 countries in FY 2016 (July 2015-June 2016), 35 countries in FY 2017 (July 2016-June 2017), and 39 countries in FY 2018 (July 2017-June 2018), 42 countries in FY 2019 (July 2018-June 2019), 21 countries in FY 2020 (July 2019-June 2020), 36 countries in FY 2021 (July 2020-June 2021), 23 countries in FY 2022 (July 2021-June 2022), 31 countries in FY 2023 (July 2022-June 2023), 43 countries in FY 2024 (July 2023-June 2024), 41 countries in FY 2025 (July 2024-June 2025), and 34 countries in FY 2026 (July 2025-June 2026).

ABSTRACT

The Country Opinion Survey in Albania assists the World Bank Group (WBG) in better understanding how stakeholders in Albania perceive the WBG. It provides the WBG with systematic feedback from national government officials and institutions, parliamentarians, local governments, bilateral/multilateral agencies, media, academia and research centers, the private sector, and civil society organizations in Albania on 1) their overall attitudes toward the WBG in Albania; 2) their views on development priorities and challenges in Albania; 3) overall impressions of the WBG's effectiveness and results, instruments, knowledge work and activities, engagement and collaboration, and communication and information sharing in Albania; and 4) their perceptions of the WBG's future role in Albania.

KIND OF DATA

Sample survey data [ssd]

UNIT OF ANALYSIS

Stakeholders of the World Bank Group in Albania

Version

VERSION DESCRIPTION

Edited, anonymized dataset for public distribution.

VERSION DATE

2026-08-15

Coverage

GEOGRAPHIC COVERAGE

National coverage, including Tirana and Durrës, Northern Albania, Central Albania, and Southern Albania.

Producers and sponsors

PRIMARY INVESTIGATORS

Name	Affiliation
Country Opinion Survey Program	World Bank Group

PRODUCERS

Name
World Bank Group

FUNDING AGENCY/SPONSOR

Name
World Bank Group

Sampling

SAMPLING PROCEDURE

From March to May 2026, a total of 680 stakeholders in Albania were invited to provide their opinions on the World Bank Group's work by participating in a Country Opinion Survey. A list of potential participants was compiled by the WBG country team and the fielding agency. Participants were drawn from government institutions, bilateral or multilateral agencies, civil society organizations, the private sector, academia and research centers, and the media.

Of these stakeholders, 219 participated in the survey. Respondents received the questionnaire in person, delivered by courier, or completed it online.

RESPONSE RATE

The response rate was 32%

This year's survey results were compared to the FY23 Country Opinion Survey, which had a response rate of 27% (N=130). Comparing responses across Country Surveys reflects changes in attitudes over time, as well as changes in respondent samples, methodology, and the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. However, differences in stakeholder composition across the two survey years should be taken into account when interpreting these comparisons.

Data collection

DATES OF DATA COLLECTION

Start	End
2026-03	2026-05

DATA COLLECTION MODE

Internet [int]

DATA COLLECTION NOTES

Respondents received the questionnaire in person, delivered by courier, or completed it online.

DATA COLLECTORS

Name	Affiliation
IDRA Research & Consulting	Independent fielding agency

Questionnaires

QUESTIONNAIRES

The survey was conducted in English and Albanian. The English- and Albanian-language questionnaires are provided as related materials.

Access policy

CONTACTS

Name	Affiliation	Email
Country Opinion Survey Program	World Bank Group	countrysurveys@worldbankgroup.org

CONFIDENTIALITY

CITATION REQUIREMENTS

Use of the dataset must be acknowledged using a citation which would include:

- the Identification of the Primary Investigator
- the title of the survey (including country, acronym and year of implementation)
- the survey reference number
- the source and date of download

Example:

Country Opinion Survey Program (World Bank Group). Albania - World Bank Country Survey 2026 (WBCS 2026). Ref: ALB_2026_WBCS_v01_M. Downloaded from [uri] on [date].

ACCESS AUTHORITY

Name	Affiliation
Country Opinion Survey Program	World Bank Group

Disclaimer and copyrights

DISCLAIMER

The user of the data acknowledges that the original collector of the data, the authorized distributor of the data, and the relevant funding agency bear no responsibility for use of the data or for interpretations or inferences based upon such uses.

Metadata production

DDI DOCUMENT ID

DDI_ALB_2026_WBCS_v01_M_WB

PRODUCERS

Name	Abbreviation	Affiliation	Role
Development Data Group	DECDG	World Bank	Documentation of the study

DATE OF METADATA PRODUCTION

2026-10-01

DDI DOCUMENT VERSION

Version 01 (2026-10-01)

Data Dictionary

Data file	Cases	Variables
albania_cos_fy26_data Data collected using the 2026 Albania World Bank Group Country Survey questionnaire (FY26). Dataset covers the following themes: - Overall Context - Overall Views of the World Bank Group (WBG) - The WBG's Work on Development Priorities - The WBG's Instruments - The WBG's Engagement and Collaboration - Communication and Outreach - Background Information		
	219	164

Data file: albania_cos_fy26_data

Data collected using the 2026 Albania World Bank Group Country Survey questionnaire (FY26). Dataset covers the following themes:

- Overall Context
- Overall Views of the World Bank Group (WBG)
- The WBG's Work on Development Priorities
- The WBG's Instruments
- The WBG's Engagement and Collaboration
- Communication and Outreach
- Background Information

Cases: 219

Variables: 164

Variables

ID	Name	Label	Question
V101	E4_6	I do not expect any changes	What outcomes do you expect from unified leadership representing the World Bank (IBRD/IDA), IFC, and MIGA in Albania? (Select all that apply)
V102	E4_7	I expect other outcomes	What outcomes do you expect from unified leadership representing the World Bank (IBRD/IDA), IFC, and MIGA in Albania? (Select all that apply)
V103	F1_1	WBG e-Newsletters	How would you prefer to obtain information from the WBG? (Select up to 3)
V104	F1_2	Direct contact with WBG staff (e.g., in person, virtually, phone, email)	How would you prefer to obtain information from the WBG? (Select up to 3)
V105	F1_3	WBG social media channels (e.g., Facebook, LinkedIn, Instagram, Twitter/X)	How would you prefer to obtain information from the WBG? (Select up to 3)
V106	F1_4	WBG direct messaging (e.g., WhatsApp)	How would you prefer to obtain information from the WBG? (Select up to 3)
V107	F1_5	WBG event / conference / workshop (in person or online)	How would you prefer to obtain information from the WBG? (Select up to 3)
V108	F1_6	WBG websites (including blogs)	How would you prefer to obtain information from the WBG? (Select up to 3)
V109	F1_7	WBG podcasts	How would you prefer to obtain information from the WBG? (Select up to 3)
V110	F1_8	WBG publications	How would you prefer to obtain information from the WBG? (Select up to 3)
V111	F1_9	Other	How would you prefer to obtain information from the WBG? (Select up to 3)
V112	F2	Do you recall seeing or hearing anything about the WBG recently?	Do you recall seeing or hearing anything about the WBG recently?
V113	F3_1	Media (television, radio, newspapers)	Where do you recall seeing or hearing this information? (Select all that apply)
V114	F3_2	Event / conference / workshop (in person or online)	Where do you recall seeing or hearing this information? (Select all that apply)
V115	F3_3	WBG websites (including blogs)	Where do you recall seeing or hearing this information? (Select all that apply)
V116	F3_4	Social media	Where do you recall seeing or hearing this information? (Select all that apply)
V117	F3_5	Direct contact with WBG staff	Where do you recall seeing or hearing this information? (Select all that apply)
V118	F3_6	Podcast	Where do you recall seeing or hearing this information? (Select all that apply)

ID	Name	Label	Question
V119	F3_7	Direct messaging (e.g., WhatsApp)	Where do you recall seeing or hearing this information? (Select all that apply)
V120	F3_8	e-Newsletter	Where do you recall seeing or hearing this information? (Select all that apply)
V121	F3_9	WBG publications	Where do you recall seeing or hearing this information? (Select all that apply)
V122	F3_10	Other	Where do you recall seeing or hearing this information? (Select all that apply)
V123	F4_1	WBG economic forecasts	What do you recall seeing or hearing about the WBG? (Select all that apply)
V124	F4_2	WBG reforms to become a better Bank	What do you recall seeing or hearing about the WBG? (Select all that apply)
V125	F4_3	WBG mission to end poverty on a livable planet	What do you recall seeing or hearing about the WBG? (Select all that apply)
V126	F4_4	Climate / environment	What do you recall seeing or hearing about the WBG? (Select all that apply)
V127	F4_5	Job creation / employment	What do you recall seeing or hearing about the WBG? (Select all that apply)
V128	F4_6	Education / skills development	What do you recall seeing or hearing about the WBG? (Select all that apply)
V129	F4_7	Agribusiness and food security	What do you recall seeing or hearing about the WBG? (Select all that apply)
V130	F4_8	Women empowerment	What do you recall seeing or hearing about the WBG? (Select all that apply)
V131	F4_9	Health	What do you recall seeing or hearing about the WBG? (Select all that apply)
V132	F4_10	Energy	What do you recall seeing or hearing about the WBG? (Select all that apply)
V133	F4_11	Regional initiatives or campaigns i.e. The Single Euro Payments Area (SEPA)	What do you recall seeing or hearing about the WBG? (Select all that apply)
V134	F4_12	Other	What do you recall seeing or hearing about the WBG? (Select all that apply)
V135	F5_1	Outcomes / results of WBG-supported projects or initiatives	What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)
V136	F5_2	Impact assessments and evaluations of WBG-supported projects	What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)
V137	F5_3	WBG sector-specific strategies	What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)
V138	F5_4	Overview of WBG financial products and services	What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)
V139	F5_5	Information on how to work / partner with WBG	What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)
V140	F5_6	Regular updates on WBG activities	What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)
V141	F5_7	WBG research and knowledge	What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)
V142	F5_8	Other	What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)
V143	G1_1	Inadequate government accountability	When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)

ID	Name	Label	Question
V144	G1_2	Inadequate donor coordination	When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)
V145	G1_3	Inadequate capacity in the government	When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)
V146	G1_4	Political pressures and obstacles	When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)
V147	G1_5	Corruption	When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)
V148	G1_6	Inadequate private sector participation	When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)
V149	G1_7	Reforms are not well thought out in light of country challenges	When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)
V150	G1_8	Inadequate citizen/civil society participation	When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)
V151	G1_9	Pressure from outside interest groups (e.g., private sector, unions)	When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)
V152	G1_10	Other	When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)
V153	G2_1	Access to finance	What are the biggest challenges facing private sector development in Albania? (Select up to 3)
V154	G2_2	Regulatory environment	What are the biggest challenges facing private sector development in Albania? (Select up to 3)
V155	G2_3	Infrastructure gaps (e.g., energy, transport)	What are the biggest challenges facing private sector development in Albania? (Select up to 3)
V156	G2_4	Availability of skilled workforce	What are the biggest challenges facing private sector development in Albania? (Select up to 3)
V157	G2_5	Political instability	What are the biggest challenges facing private sector development in Albania? (Select up to 3)
V158	G2_6	Corruption	What are the biggest challenges facing private sector development in Albania? (Select up to 3)
V159	G2_7	Market size / demand	What are the biggest challenges facing private sector development in Albania? (Select up to 3)
V160	G2_8	Other	What are the biggest challenges facing private sector development in Albania? (Select up to 3)
V161	H1	What is your gender?	What is your gender?
V162	H2	What is your age?	What is your age?
V163	H3	Within your organization, would you describe yourself as...	Within your organization, would you describe yourself as...
V164	H4	Which best represents your geographic location?	Which best represents your geographic location?

Total: 64

E4_6: I do not expect any changes**Data file:** albania_cos_fy26_data**Overview**

Valid: 182 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What outcomes do you expect from unified leadership representing the World Bank (IBRD/IDA), IFC, and MIGA in Albania?
 (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	176	96.7%
1	Selected	6	3.3%
Sysmiss		37	

E4_7: I expect other outcomes**Data file:** albania_cos_fy26_data**Overview**

Valid: 182 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What outcomes do you expect from unified leadership representing the World Bank (IBRD/IDA), IFC, and MIGA in Albania?
 (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	178	97.8%
1	Selected	4	2.2%
Sysmiss		37	

F1_1: WBG e-Newsletters**Data file:** albania_cos_fy26_data**Overview**

Valid: 187 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	136	72.7%
1	Selected	51	27.3%
Sysmiss		32	

F1_2: Direct contact with WBG staff (e.g., in person, virtually, phone, email)

Data file: albania_cos_fy26_data

Overview

Valid: 187 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	105	56.1%
1	Selected	82	43.9%
Sysmiss		32	

F1_3: WBG social media channels (e.g., Facebook, LinkedIn, Instagram, Twitter/X)

Data file: albania_cos_fy26_data

Overview

Valid: 187 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

0	Not selected	137	73.3%
1	Selected	50	26.7%
Sysmiss		32	

F1_4: WBG direct messaging (e.g., WhatsApp)

Data file: albania_cos_fy26_data

Overview

Valid: 187 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	147	78.6%
1	Selected	40	21.4%
Sysmiss		32	

F1_5: WBG event / conference / workshop (in person or online)

Data file: albania_cos_fy26_data

Overview

Valid: 187 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	85	45.5%
1	Selected	102	54.5%
Sysmiss		32	

F1_6: WBG websites (including blogs)**Data file:** albania_cos_fy26_data**Overview**

Valid: 187 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	132	70.6%
1	Selected	55	29.4%
Sysmiss		32	

F1_7: WBG podcasts**Data file:** albania_cos_fy26_data**Overview**

Valid: 187 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	173	92.5%
1	Selected	14	7.5%
Sysmiss		32	

F1_8: WBG publications**Data file:** albania_cos_fy26_data**Overview**

Valid: 187 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	117	62.6%
1	Selected	70	37.4%
Sysmiss		32	

F1_9: Other

Data file: albania_cos_fy26_data

Overview

Valid: 187 Invalid: 32 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

How would you prefer to obtain information from the WBG? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	184	98.4%
1	Selected	3	1.6%
Sysmiss		32	

F2: Do you recall seeing or hearing anything about the WBG recently?

Data file: albania_cos_fy26_data

Overview

Valid: 184 Invalid: 35 Minimum: 1 Maximum: 2
 Type: Discrete Decimal: 0 Width: 8 Range: 1 - 2 Format: Numeric

Questions and instructions

LITERAL QUESTION

Do you recall seeing or hearing anything about the WBG recently?

CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

1	Yes	103	56%
2	No	81	44%
Sysmiss		35	

F3_1: Media (television, radio, newspapers)

Data file: albania_cos_fy26_data

Overview

Valid: 102 Invalid: 117 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	60	58.8%
1	Selected	42	41.2%
Sysmiss		117	

F3_2: Event / conference / workshop (in person or online)

Data file: albania_cos_fy26_data

Overview

Valid: 102 Invalid: 117 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	56	54.9%
1	Selected	46	45.1%
Sysmiss		117	

F3_3: WBG websites (including blogs)**Data file:** albania_cos_fy26_data**Overview**

Valid: 102 Invalid: 117 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	71	69.6%
1	Selected	31	30.4%
Sysmiss		117	

F3_4: Social media**Data file:** albania_cos_fy26_data**Overview**

Valid: 102 Invalid: 117 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	69	67.6%
1	Selected	33	32.4%
Sysmiss		117	

F3_5: Direct contact with WBG staff**Data file:** albania_cos_fy26_data**Overview**

Valid: 102 Invalid: 117 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	64	62.7%
1	Selected	38	37.3%
Sysmiss		117	

F3_6: Podcast

Data file: albania_cos_fy26_data

Overview

Valid: 102 Invalid: 117 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	100	98%
1	Selected	2	2%
Sysmiss		117	

F3_7: Direct messaging (e.g., WhatsApp)

Data file: albania_cos_fy26_data

Overview

Valid: 102 Invalid: 117 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

0	Not selected	97	95.1%
1	Selected	5	4.9%
Sysmiss		117	

F3_8: e-Newsletter

Data file: albania_cos_fy26_data

Overview

Valid: 102 Invalid: 117 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	90	88.2%
1	Selected	12	11.8%
Sysmiss		117	

F3_9: WBG publications

Data file: albania_cos_fy26_data

Overview

Valid: 102 Invalid: 117 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	59	57.8%
1	Selected	43	42.2%
Sysmiss		117	

F3_10: Other**Data file:** albania_cos_fy26_data**Overview**

Valid: 102 Invalid: 117 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

Where do you recall seeing or hearing this information? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	100	98%
1	Selected	2	2%
Sysmiss		117	

F4_1: WBG economic forecasts**Data file:** albania_cos_fy26_data**Overview**

Valid: 100 Invalid: 119 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	46	46%
1	Selected	54	54%
Sysmiss		119	

F4_2: WBG reforms to become a better Bank**Data file:** albania_cos_fy26_data**Overview**

Valid: 100 Invalid: 119 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	92	92%
1	Selected	8	8%
Sysmiss		119	

F4_3: WBG mission to end poverty on a livable planet

Data file: albania_cos_fy26_data

Overview

Valid: 100 Invalid: 119 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	87	87%
1	Selected	13	13%
Sysmiss		119	

F4_4: Climate / environment

Data file: albania_cos_fy26_data

Overview

Valid: 100 Invalid: 119 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

0	Not selected	56	56%
1	Selected	44	44%
Sysmiss		119	

F4_5: Job creation / employment

Data file: albania_cos_fy26_data

Overview

Valid: 100 Invalid: 119 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	83	83%
1	Selected	17	17%
Sysmiss		119	

F4_6: Education / skills development

Data file: albania_cos_fy26_data

Overview

Valid: 100 Invalid: 119 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	82	82%
1	Selected	18	18%
Sysmiss		119	

F4_7: Agribusiness and food security**Data file:** albania_cos_fy26_data**Overview**

Valid: 100 Invalid: 119 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	81	81%
1	Selected	19	19%
Sysmiss		119	

F4_8: Women empowerment**Data file:** albania_cos_fy26_data**Overview**

Valid: 100 Invalid: 119 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	85	85%
1	Selected	15	15%
Sysmiss		119	

F4_9: Health**Data file:** albania_cos_fy26_data**Overview**

Valid: 100 Invalid: 119 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	87	87%
1	Selected	13	13%
Sysmiss		119	

F4_10: Energy

Data file: albania_cos_fy26_data

Overview

Valid: 100 Invalid: 119 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	76	76%
1	Selected	24	24%
Sysmiss		119	

F4_11: Regional initiatives or campaigns i.e. The Single Euro Payments Area (SEPA)

Data file: albania_cos_fy26_data

Overview

Valid: 100 Invalid: 119 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

0	Not selected	66	66%
1	Selected	34	34%
Sysmiss		119	

F4_12: Other

Data file: albania_cos_fy26_data

Overview

Valid: 100 Invalid: 119 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What do you recall seeing or hearing about the WBG? (Select all that apply)

CATEGORIES

Value	Category	Cases	
0	Not selected	94	94%
1	Selected	6	6%
Sysmiss		119	

F5_1: Outcomes / results of WBG-supported projects or initiatives

Data file: albania_cos_fy26_data

Overview

Valid: 185 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	94	50.8%
1	Selected	91	49.2%
Sysmiss		34	

F5_2: Impact assessments and evaluations of WBG-supported projects**Data file:** albania_cos_fy26_data**Overview**

Valid: 185 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	103	55.7%
1	Selected	82	44.3%
Sysmiss		34	

F5_3: WBG sector-specific strategies**Data file:** albania_cos_fy26_data**Overview**

Valid: 185 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	100	54.1%
1	Selected	85	45.9%
Sysmiss		34	

F5_4: Overview of WBG financial products and services**Data file:** albania_cos_fy26_data**Overview**

Valid: 185 Invalid: 34 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	131	70.8%
1	Selected	54	29.2%
Sysmiss		34	

F5_5: Information on how to work / partner with WBG

Data file: albania_cos_fy26_data

Overview

Valid: 185 Invalid: 34 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	137	74.1%
1	Selected	48	25.9%
Sysmiss		34	

F5_6: Regular updates on WBG activities

Data file: albania_cos_fy26_data

Overview

Valid: 185 Invalid: 34 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

0	Not selected	136	73.5%
1	Selected	49	26.5%
Sysmiss		34	

F5_7: WBG research and knowledge

Data file: albania_cos_fy26_data

Overview

Valid: 185 Invalid: 34 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	128	69.2%
1	Selected	57	30.8%
Sysmiss		34	

F5_8: Other

Data file: albania_cos_fy26_data

Overview

Valid: 185 Invalid: 34 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What information would be most helpful to you in understanding the WBG's role in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	183	98.9%
1	Selected	2	1.1%
Sysmiss		34	

G1_1: Inadequate government accountability**Data file:** albania_cos_fy26_data**Overview**

Valid: 183 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	121	66.1%
1	Selected	62	33.9%
Sysmiss		36	

G1_2: Inadequate donor coordination**Data file:** albania_cos_fy26_data**Overview**

Valid: 183 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	155	84.7%
1	Selected	28	15.3%
Sysmiss		36	

G1_3: Inadequate capacity in the government**Data file:** albania_cos_fy26_data**Overview**

Valid: 183 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	119	65%
1	Selected	64	35%
Sysmiss		36	

G1_4: Political pressures and obstacles

Data file: albania_cos_fy26_data

Overview

Valid: 183 Invalid: 36 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	122	66.7%
1	Selected	61	33.3%
Sysmiss		36	

G1_5: Corruption

Data file: albania_cos_fy26_data

Overview

Valid: 183 Invalid: 36 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	81	44.3%
1	Selected	102	55.7%
Sysmiss		36	

G1_6: Inadequate private sector participation

Data file: albania_cos_fy26_data

Overview

Valid: 183 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	145	79.2%
1	Selected	38	20.8%
Sysmiss		36	

G1_7: Reforms are not well thought out in light of country challenges

Data file: albania_cos_fy26_data

Overview

Valid: 183 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	138	75.4%
1	Selected	45	24.6%
Sysmiss		36	

G1_8: Inadequate citizen/civil society participation**Data file:** albania_cos_fy26_data**Overview**

Valid: 183 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions**LITERAL QUESTION**

When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	136	74.3%
1	Selected	47	25.7%
Sysmiss		36	

G1_9: Pressure from outside interest groups (e.g., private sector, unions)**Data file:** albania_cos_fy26_data**Overview**

Valid: 183 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions**LITERAL QUESTION**

When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	154	84.2%
1	Selected	29	15.8%
Sysmiss		36	

G1_10: Other**Data file:** albania_cos_fy26_data

Overview

Valid: 183 Invalid: 36 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

When economic and/or social reform efforts fail or are slow to take place in Albania, which of the following would you attribute this to? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	176	96.2%
1	Selected	7	3.8%
Sysmiss		36	

G2_1: Access to finance

Data file: albania_cos_fy26_data

Overview

Valid: 182 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What are the biggest challenges facing private sector development in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	111	61%
1	Selected	71	39%
Sysmiss		37	

G2_2: Regulatory environment

Data file: albania_cos_fy26_data

Overview

Valid: 182 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What are the biggest challenges facing private sector development in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	97	53.3%
1	Selected	85	46.7%
Sysmiss		37	

G2_3: Infrastructure gaps (e.g., energy, transport)

Data file: albania_cos_fy26_data

Overview

Valid: 182 Invalid: 37 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What are the biggest challenges facing private sector development in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	149	81.9%
1	Selected	33	18.1%
Sysmiss		37	

G2_4: Availability of skilled workforce

Data file: albania_cos_fy26_data

Overview

Valid: 182 Invalid: 37 Minimum: 0 Maximum: 1
Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What are the biggest challenges facing private sector development in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	87	47.8%
1	Selected	95	52.2%
Sysmiss		37	

G2_5: Political instability**Data file:** albania_cos_fy26_data**Overview**

Valid: 182 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What are the biggest challenges facing private sector development in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	147	80.8%
1	Selected	35	19.2%
Sysmiss		37	

G2_6: Corruption**Data file:** albania_cos_fy26_data**Overview**

Valid: 182 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What are the biggest challenges facing private sector development in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	87	47.8%
1	Selected	95	52.2%
Sysmiss		37	

G2_7: Market size / demand**Data file:** albania_cos_fy26_data**Overview**

Valid: 182 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What are the biggest challenges facing private sector development in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	129	70.9%
1	Selected	53	29.1%
Sysmiss		37	

G2_8: Other

Data file: albania_cos_fy26_data

Overview

Valid: 182 Invalid: 37 Minimum: 0 Maximum: 1
 Type: Discrete Decimal: 0 Width: 12 Range: 0 - 1 Format: Numeric

Questions and instructions

LITERAL QUESTION

What are the biggest challenges facing private sector development in Albania? (Select up to 3)

CATEGORIES

Value	Category	Cases	
0	Not selected	176	96.7%
1	Selected	6	3.3%
Sysmiss		37	

H1: What is your gender?

Data file: albania_cos_fy26_data

Overview

Valid: 186 Invalid: 33 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 21 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your gender?

CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

1	Female	107	57.5%
2	Male	73	39.2%
3	Other	1	0.5%
4	Prefer not to specify	5	2.7%
Sysmiss		33	

H2: What is your age?

Data file: albania_cos_fy26_data

Overview

Valid: 186 Invalid: 33 Minimum: 1 Maximum: 6
 Type: Discrete Decimal: 0 Width: 21 Range: 1 - 6 Format: Numeric

Questions and instructions

LITERAL QUESTION

What is your age?

CATEGORIES

Value	Category	Cases	
1	25 or younger	3	1.6%
2	26-35	24	12.9%
3	36-45	60	32.3%
4	46-55	54	29%
5	56 and above	36	19.4%
6	Prefer not to specify	9	4.8%
Sysmiss		33	

H3: Within your organization, would you describe yourself as...

Data file: albania_cos_fy26_data

Overview

Valid: 184 Invalid: 35 Minimum: 1 Maximum: 5
 Type: Discrete Decimal: 0 Width: 34 Range: 1 - 5 Format: Numeric

Questions and instructions

LITERAL QUESTION

Within your organization, would you describe yourself as...

CATEGORIES

Value	Category	Cases	
-------	----------	-------	--

1	Junior level	3	1.6%
2	Mid-level staff	28	15.2%
3	Mid-level decision-maker / manager	43	23.4%
4	Senior level	89	48.4%
5	Prefer not to specify	21	11.4%
Sysmiss		35	

H4: Which best represents your geographic location?

Data file: albania_cos_fy26_data

Overview

Valid: 185 Invalid: 34 Minimum: 1 Maximum: 4
 Type: Discrete Decimal: 0 Width: 18 Range: 1 - 4 Format: Numeric

Questions and instructions

LITERAL QUESTION

Which best represents your geographic location?

CATEGORIES

Value	Category	Cases	
1	Tirana and Durrës	154	83.2%
2	Northern Albania	5	2.7%
3	Central Albania	18	9.7%
4	Southern Albania	8	4.3%
Sysmiss		34	

Documentation

Questionnaires

World Bank Group Country Survey FY 2026 - Albania Questionnaire (Albanian)

Title	World Bank Group Country Survey FY 2026 - Albania Questionnaire (Albanian)
Author(s)	World Bank Group
Country	Albania
Description	World Bank Group Country Survey FY 2026 - Albania Questionnaire (Albanian)
Filename	albania_cos_fy26_questionnaire_albanian.pdf

World Bank Group Country Survey FY 2026 - Albania Questionnaire

Title	World Bank Group Country Survey FY 2026 - Albania Questionnaire
Author(s)	World Bank Group
Country	Albania
Language	English
Description	World Bank Group Country Survey FY 2026 - Albania Questionnaire
Filename	albania_cos_fy26_questionnaire_english.pdf

Reports

FY 2026 Albania Country Opinion Survey Report

Title	FY 2026 Albania Country Opinion Survey Report
Author(s)	World Bank Group
Country	Albania
Language	English
Description	FY 2026 Albania Country Opinion Survey Report
Filename	albania_cos_fy26_report.pdf

Technical documents

FY 2026 Albania Country Opinion Survey Codebook

Title	FY 2026 Albania Country Opinion Survey Codebook
Author(s)	World Bank Group
Country	Albania
Language	English
Description	FY 2026 Albania Country Opinion Survey Codebook
Filename	albania_cos_fy26_codebook.xlsx

Albania Country Opinion Survey 2026 - Tables with Data Breakdown

Title	Albania Country Opinion Survey 2026 - Tables with Data Breakdown
Author(s)	World Bank Group

Country	Albania
Language	English
Description	Albania Country Opinion Survey 2026 - Tables with Data Breakdown
Filename	albania_cos_fy26_appendices.xlsx
