

World - Global Financial Inclusion (Global Findex) Database 2011

**Development Research Group, Finance and Private Sector Development Unit -
World Bank**

Report generated on: April 15, 2015

Visit our data catalog at: <http://microdata.worldbank.org>

Sampling

Sampling Procedure

The Global Findex indicators are drawn from survey data collected by Gallup, Inc. over the 2011 calendar year, covering more than 150,000 adults in 148 economies and representing about 97 percent of the world's population. Since 2005, Gallup has surveyed adults annually around the world, using a uniform methodology and randomly selected, nationally representative samples. The second round of Global Findex indicators was collected in 2014 and is forthcoming in 2015. The set of indicators will be collected again in 2017.

Surveys were conducted face-to-face in economies where landline telephone penetration is less than 80 percent, or where face-to-face interviewing is customary. The first stage of sampling is the identification of primary sampling units, consisting of clusters of households. The primary sampling units are stratified by population size, geography, or both, and clustering is achieved through one or more stages of sampling. Where population information is available, sample selection is based on probabilities proportional to population size; otherwise, simple random sampling is used. Random route procedures are used to select sampled households. Unless an outright refusal occurs, interviewers make up to three attempts to survey the sampled household. If an interview cannot be obtained at the initial sampled household, a simple substitution method is used. Respondents are randomly selected within the selected households by means of the Kish grid.

Surveys were conducted by telephone in economies where landline telephone penetration is over 80 percent. The telephone surveys were conducted using random digit dialing or a nationally representative list of phone numbers. In selected countries where cell phone penetration is high, a dual sampling frame is used. Random respondent selection is achieved by using either the latest birthday or Kish grid method. At least three attempts are made to teach a person in each household, spread over different days and times of year.

The sample size in the majority of economies was 1,000 individuals.

Weighting

Data weighting is used to ensure a nationally representative sample for each economy. First, base sampling weights are constructed to account for oversamples and household size. If an oversample has been conducted, the data are weighted to correct the disproportionate sample. Weighting by household size (number of residents age 15 and above) is used to adjust for the probability of selection, as residents in large households will have a disproportionately lower probability of being selected for the sample. Second, poststratification weights are constructed. Population statistics are used to weight the data by gender, age, and, where reliable data are available, education or socioeconomic status.

Questionnaires

Overview

The questionnaire was designed by the World Bank, in conjunction with a Technical Advisory Board composed of leading academics, practitioners, and policy makers in the field of financial inclusion. The Bill and Melinda Gates Foundation and Gallup, Inc. also provided valuable input. The questionnaire was piloted in over 20 countries using focus groups, cognitive interviews, and field testing. The questionnaire is available in 142 languages upon request.

Questions on insurance, mobile payments, and loan purposes were asked only in developing economies. The indicators on awareness and use of microfinance institutions (MFIs) are not included in the public dataset. However, adults who report saving at an MFI are considered to have an account; this is reflected in the composite account indicator.

Data Collection

Data Collection Dates

Start	End	Cycle
2011-01-01	2011-12-31	Triennial

Data Collection Mode

Face-to-face [f2f] OR Landline telephone OR Landline and cellular telephone

DATA COLLECTION NOTES

See Methodology document for country-specific surveying languages.

Data Processing

No content available

Data Appraisal

Estimates of Sampling Error

Estimates of standard errors (which account for sampling error) vary by country and indicator. For country- and indicator-specific standard errors, refer to the Annex and Country Table in Demirguc-Kunt, Asli and L. Klapper. 2012. "Measuring Financial Inclusion: The Global Findex." Policy Research Working Paper 6025, World Bank, Washington, D.C.

File Description

Variable List

micro_WORLD

Content	
Cases	149761
Variable(s)	53
Structure	Type: Keys: ()
Version	<p>Version 2 of the data includes the following changes: 1. Modifications to all countries - Modification of the “inc_q” data : The methodology to calculate within-country income quintiles changed since 2011. Instead of basing the within-country income quintiles on household income data alone, additional data on household headcount are used. The finer granularity allows a more precise mapping of the income data into the within-country income quintiles. Weights are used to make the mapping nationally representative to the income structure of the country. The new method was retroactively applied to the 2011 data. All observations in “inc_q” are affected. 2. Modifications to specific countries - Removal of Mozambique, 2011 data : Errors in the data collection make the data unusable. - Removal of Somalia, 2011 data : The regional distribution of observations in 2011 makes the data unusable when making comparisons over time; Changes in terminology of account ownership make the data unusable when making comparisons over time. - Removal of Tunisia, 2011 data : The regional distribution of observations in 2011 makes the data unusable when making comparisons over time. - Modification of Bangladesh, 2011 data: Due to the nature of saving at a microfinance institution in Bangladesh, those respondents that did so should not have been counted as owning an account. The number of observations in “account” that is affected is 83. - Modification of Congo, Rep., 2011 data: Weights are changed to adjust the regional distribution of observations in 2011 which was incorrect. All observations in “wgt” are affected. - Modification of Czech Republic, 2011 data: Local education categories were erroneously coded. The number of observations in “educ” that is affected is 108. - Modification of Jordan, 2011 data: Local education categories were erroneously coded. The number of observations in “educ” that is affected is 2. - Modification of Saudi Arabia, 2011 data: Local education categories were erroneously coded. The number of observations in “educ” that is affected is 5. 3. Modifications to World, 2011 data - All modifications as discussed under 1. - All modifications as discussed under 2. - Modification of the “pop_adult” data The adult population data is updated to reflect the revised population data published in the World Development Indicators as of July 2014.</p>
Producer	
Missing Data	

Variables

ID	Name	Label	Type	Format	Question
V1	economy	Economy	discrete	character	
V2	ecnmcode	Economy code	discrete	character	
V3	regionwb	Region, WB	discrete	character	
V4	pop_adult	Population, 15+, WDI	contin	numeric	
V5	wgt	weight	contin	numeric	
V6	female	Respondent is female	discrete	numeric	
V7	age	Respondent age	discrete	numeric	Please tell me your age.
V8	educ	Respondent education level	discrete	numeric	What is your highest completed level of education?
V9	inc_q	Within-economy income quintile	discrete	numeric	What is your total monthly household income in [insert local currency], before taxes? Please include income from wages and salaries, remittances from family members living elsewhere, farming, and all other sources.

ID	Name	Label	Type	Format	Question
V10	q1a	Has an account at a financial institution	discrete	numeric	Do you, either by yourself or together with someone else, currently have an account at any of the following places? An account can be used to save money, to make or receive payments, or to receive wages and remittances. Do you currently have an account at a bank or credit union (or another financial institution, where applicable - for example, cooperatives in Latin America)
V11	account	Has an account at a financial institution/post office/MFI (composite indicator)	discrete	numeric	Composite indicator.
V12	q1b	Has an account at a post office	discrete	numeric	Do you, either by yourself or together with someone else, currently have an account at any of the following places? An account can be used to save money, to make or receive payments, or to receive wages and remittances. Do you currently have an account at the Post Office (for example, [insert local example])?
V13	q2	If has account: purpose of account	discrete	numeric	Do you use your account(s) for personal transactions, business purposes, or both?
V14	q3a	Has a debit card	discrete	numeric	A debit card [(where applicable, read:) sometimes called [insert local example(s) here - a bank card, bank book or salary card] is a card that allows you to make payments, get money, or buy things and the money is taken out of your bank account right away. Do you have a debit card?
V15	q3b	Has a credit card	discrete	numeric	A credit card is like a debit card, but the money is not taken from your account right away. You get credit to make payments or buy things, and you can pay the balance off later. Do you have a credit card?
V16	q4	If has account: number of monthly deposits into account	discrete	numeric	In a typical month, about how many times is money deposited into your personal account(s)? This includes cash or electronic deposits, or any time money is put into your account(s) by yourself or others (read 1-4).
V17	q5	If has account: number of monthly withdrawals from account	discrete	numeric	In a typical month, about how many times is money taken out of your personal account(s)? This includes cash withdrawals, electronic payments or purchases, checks, or any other time money is removed from your account(s) by yourself or others (read 1-4)
V18	q6	If has account: most frequent mode of cash withdrawal	discrete	numeric	When you need to get cash (paper or coins) from your account(s), do you usually get it (read 1-4)?
V19	q7	If has account: most frequent mode of cash deposit	discrete	numeric	When you put cash (paper or coins) into your account(s), do you usually do it (read 1-4)?
V20	q8a	If has account: uses checks	discrete	numeric	In the past 12 months, have you used checks to make payments on bills or to buy things using money from your account(s)?
V21	q8b	If has account: uses electronic payments	discrete	numeric	In the past 12 months, have you used electronic payments that you make or that are made automatically (including wire transfers or payments made online) to make payments on bills or to buy things using money from your account(s)?
V22	q9a	If has account: uses it to receive work payments	discrete	numeric	In the past 12 months, have you used your account(s) to receive money or payments for work or from selling goods?
V23	q9b	If has account: uses it to receive gov't payments	discrete	numeric	In the past 12 months, have you used your account(s) to receive money or payments from the government?
V24	q9c	If has account: uses it to receive money from family	discrete	numeric	In the past 12 months, have you used your account(s) to receive money from family members living elsewhere?
V25	q9d	If has account: uses it to send money to family	discrete	numeric	In the past 12 months, have you used your account(s) to send money to family members living elsewhere?

ID	Name	Label	Type	Format	Question
V26	q10a	If does not have account: b/c too far away	discrete	numeric	Please tell me whether each of the following is a reason why you, personally, DO NOT have an account at a bank, credit union or other financial institution: They are too far away
V27	q10b	If does not have account: b/c too expensive	discrete	numeric	Please tell me whether each of the following is a reason why you, personally, DO NOT have an account at a bank, credit union or other financial institution: They are too expensive
V28	q10c	If does not have account: b/c lack documentation	discrete	numeric	Please tell me whether each of the following is a reason why you, personally, DO NOT have an account at a bank, credit union or other financial institution: You don't have the necessary documentation (ID, wage slip)
V29	q10d	If does not have account: b/c lack trust	discrete	numeric	Please tell me whether each of the following is a reason why you, personally, DO NOT have an account at a bank, credit union or other financial institution: You don't trust them
V30	q10e	If does not have account: b/c lack of money	discrete	numeric	Please tell me whether each of the following is a reason why you, personally, DO NOT have an account at a bank, credit union or other financial institution: You don't have enough money to use them
V31	q10f	If does not have account: b/c religious reasons	discrete	numeric	Please tell me whether each of the following is a reason why you, personally, DO NOT have an account at a bank, credit union or other financial institution: Because of religious reasons
V32	q10g	If does not have account: b/c family member already has one	discrete	numeric	Please tell me whether each of the following is a reason why you, personally, DO NOT have an account at a bank, credit union or other financial institution: Because someone else in the family already has an account
V33	q11	Has saved money in the past 12 months	discrete	numeric	In the past 12 months, have you saved or set aside any money?
V34	q12a	If saved: saved for future expenses (education, wedding)	discrete	numeric	In the past 12 months, have you saved for: Expenses in the future such as education, a wedding, or a big purchase
V35	q12b	If saved: saved for emergencies	discrete	numeric	In the past 12 months, have you saved for: Emergencies or a time when you expect to have less income
V36	q13a	If saved: saved at a financial institution	discrete	numeric	In the past 12 months, have you saved or set aside money by using an account at a bank, credit union (or another financial institution, where applicable - for example, cooperatives in Latin America), or microfinance institution
V37	q13b	If saved: saved using a savings club	discrete	numeric	In the past 12 months, have you saved or set aside money by using an informal savings club or a person outside the family (If necessary, provide local examples (chit fund, tontine, merry-go-round, ROSCA, burial society, etc.)
V38	q14a	Borrowed money from financial institution in past 12 months	discrete	numeric	In the past 12 months, have you borrowed any money from a bank, credit union (or another financial institution, where applicable - for example, cooperatives in Latin America), or microfinance institution?
V39	q14b	Borrowed money from a store (store credit) in past 12 months	discrete	numeric	In the past 12 months, have you borrowed any money from a store by using installment credit or buying on credit?
V40	q14c	Borrowed money from family or friends in past 12 months	discrete	numeric	In the past 12 months, have you borrowed any money from family or friends?
V41	q14d	Borrowed money from employer in past 12 months	discrete	numeric	In the past 12 months, have you borrowed any money from employer?

ID	Name	Label	Type	Format	Question
V42	q14e	Borrowed money from another private lender in past 12 months	discrete	numeric	In the past 12 months, have you borrowed any money from another private lender?
V43	q15a	Currently has loan for home purchase	discrete	numeric	Do you currently have a loan you took out for any of the following reasons? To purchase your home or apartment.
V44	q16	Personally has health insurance in addition to nat'l insurance	discrete	numeric	Do you, personally, have health or medical insurance [(where applicable, read:) in addition to national health insurance]?
V45	q17	If has insurance: has personally purchased insurance	discrete	numeric	Did you, personally, purchase this insurance?
V46	q18	If ag worker: has personally paid for crop/rainfall/livestock insurance	discrete	numeric	In the past 12 months, have you personally paid for crop, rainfall, or livestock insurance?
V47	q15b	Currently has loan for home construction	discrete	numeric	Do you currently have a loan you took out for any of the following reasons? To purchase materials or services to build, extend, or renovate your home or apartment.
V48	q15c	Currently has loan for school fees	discrete	numeric	Do you currently have a loan you took out for any of the following reasons? To pay school fees.
V49	q15d	Currently has loan for emergency/health purposes	discrete	numeric	Do you currently have a loan you took out for any of the following reasons? For emergency/health purposes.
V50	q15e	Currently has loan for funeral/wedding	discrete	numeric	Do you currently have a loan you took out for any of the following reasons? For funerals or weddings.
V51	q15a1a	Has used a mobile phone to pay bills in past 12 months	discrete	numeric	In the past 12 months, have you used a mobile phone to pay bills?
V52	q15a1b	Has used a mobile phone to send money in past 12 months	discrete	numeric	In the past 12 months, have you used a mobile phone to send money?
V53	q15a1c	Has used a mobile phone to receive money in past 12 months	discrete	numeric	In the past 12 months, have you used a mobile phone to receive money?

Economy (economy)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 149761
Format: character	Invalid: 0
Width: 24	

Economy code (ecnmycode)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 149761
Format: character	Invalid: 0
Width: 3	

Region, WB (regionwb)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 148760
Format: character	Invalid: 0
Width: 26	

Population, 15+, WDI (pop_adult)

File: micro_WORLD

Overview

Type: Continuous	Valid cases: 149761
Format: numeric	Invalid: 0
Width: 12	Minimum: 352533.6
Decimals: 0	Maximum: 1102003584
Range: 357674.40625-1087755008	

weight (wgt)

File: micro_WORLD

Overview

Type: Continuous	Valid cases: 149761
Format: numeric	Invalid: 0
Width: 17	Minimum: 0.1
Decimals: 0	Maximum: 6.9
Range: 0.346734694650014-3.67841275399942	

Respondent is female (female)

File: micro_WORLD

Overview

Respondent is female (female)

File: micro_WORLD

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-2

Valid cases: 149761
Invalid: 0
Minimum: 1
Maximum: 2

Interviewer instructions

Interviewer coded.

Respondent age (age)

File: micro_WORLD

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: 0-100

Valid cases: 149085
Invalid: 676
Minimum: 15
Maximum: 99

Literal question

Please tell me your age.

Respondent education level (educ)

File: micro_WORLD

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-5

Valid cases: 148761
Invalid: 1000
Minimum: 1
Maximum: 5

Literal question

What is your highest completed level of education?

Within-economy income quintile (inc_q)

File: micro_WORLD

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-5

Valid cases: 149761
Invalid: 0
Minimum: 1
Maximum: 5

Literal question

What is your total monthly household income in [insert local currency], before taxes? Please include income from wages and salaries, remittances from family members living elsewhere, farming, and all other sources.

Has an account at a financial institution (q1a)

File: micro_WORLD

Overview

Has an account at a financial institution (q1a)

File: micro_WORLD

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-4

Valid cases: 149761
Invalid: 0
Minimum: 1
Maximum: 4

Literal question

Do you, either by yourself or together with someone else, currently have an account at any of the following places? An account can be used to save money, to make or receive payments, or to receive wages and remittances. Do you currently have an account at a bank or credit union (or another financial institution, where applicable - for example, cooperatives in Latin America)

Has an account at a financial institution/post office/MFI (composite indicator) (account)

File: micro_WORLD

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 0-4

Valid cases: 149761
Invalid: 0
Minimum: 1
Maximum: 3

Literal question

Composite indicator.

Has an account at a post office (q1b)

File: micro_WORLD

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-4

Valid cases: 67020
Invalid: 82741
Minimum: 1
Maximum: 4

Literal question

Do you, either by yourself or together with someone else, currently have an account at any of the following places? An account can be used to save money, to make or receive payments, or to receive wages and remittances. Do you currently have an account at the Post Office (for example, [insert local example])?

If has account: purpose of account (q2)

File: micro_WORLD

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-5

Valid cases: 69447
Invalid: 80314
Minimum: 1
Maximum: 5

Literal question

Do you use your account(s) for personal transactions, business purposes, or both?

Interviewer instructions

If has account: purpose of account (q2)

File: micro_WORLD

Asked to those with an account

Has a debit card (q3a)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 149761
Format: numeric	Invalid: 0
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

A debit card [(where applicable, read:) sometimes called [insert local example(s) here - a bank card, bank book or salary card] is a card that allows you to make payments, get money, or buy things and the money is taken out of your bank account right away. Do you have a debit card?

Has a credit card (q3b)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 149761
Format: numeric	Invalid: 0
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

A credit card is like a debit card, but the money is not taken from your account right away. You get credit to make payments or buy things, and you can pay the balance off later. Do you have a credit card?

If has account: number of monthly deposits into account (q4)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 74209
Format: numeric	Invalid: 75552
Width: 1	Minimum: 0
Decimals: 0	Maximum: 6
Range: 1-6	

Literal question

In a typical month, about how many times is money deposited into your personal account(s)? This includes cash or electronic deposits, or any time money is put into your account(s) by yourself or others (read 1-4).

Interviewer instructions

Asked to those with an account.

If has account: number of monthly withdrawals from account (q5)

File: micro_WORLD

Overview

If has account: number of monthly withdrawals from account (q5)

File: micro_WORLD

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-6

Valid cases: 74208
Invalid: 75553
Minimum: 0
Maximum: 6

Literal question

In a typical month, about how many times is money taken out of your personal account(s)? This includes cash withdrawals, electronic payments or purchases, checks, or any other time money is removed from your account(s) by yourself or others (read 1-4)

Interviewer instructions

Asked to those with an account.

If has account: most frequent mode of cash withdrawal (q6)

File: micro_WORLD

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-7

Valid cases: 74208
Invalid: 75553
Minimum: 1
Maximum: 7

Literal question

When you need to get cash (paper or coins) from your account(s), do you usually get it (read 1-4)?

Interviewer instructions

Asked to those with an account.

If has account: most frequent mode of cash deposit (q7)

File: micro_WORLD

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-7

Valid cases: 74883
Invalid: 74878
Minimum: 1
Maximum: 7

Literal question

When you put cash (paper or coins) into your account(s), do you usually do it (read 1-4)?

Interviewer instructions

Asked to those with an account.

If has account: uses checks (q8a)

File: micro_WORLD

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-4

Valid cases: 74208
Invalid: 75553
Minimum: 1
Maximum: 4

Literal question

If has account: uses checks (q8a)

File: micro_WORLD

In the past 12 months, have you used checks to make payments on bills or to buy things using money from your

Interviewer instructions

Asked to those with an account.

If has account: uses electronic payments (q8b)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 74207
Format: numeric	Invalid: 75554
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you used electronic payments that you make or that are made automatically (including wire transfers or payments made online) to make payments on bills or to buy things using money from your account(s)?

Interviewer instructions

Asked to those with an account.

If has account: uses it to receive work payments (q9a)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 74207
Format: numeric	Invalid: 75554
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you used your account(s) to receive money or payments for work or from selling goods?

Interviewer instructions

Asked to those with an account.

If has account: uses it to receive gov't payments (q9b)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 74207
Format: numeric	Invalid: 75554
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you used your account(s) to receive money or payments from the government?

Interviewer instructions

Asked to those with an account.

If has account: uses it to receive money from family (q9c)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 74207
Format: numeric	Invalid: 75554
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you used your account(s) to receive money from family members living elsewhere?

Interviewer instructions

Asked to those with an account.

If has account: uses it to send money to family (q9d)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 74206
Format: numeric	Invalid: 75555
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you used your account(s) to send money to family members living elsewhere?

Interviewer instructions

Asked to those with an account.

If does not have account: b/c too far away (q10a)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 74751
Format: numeric	Invalid: 75010
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

Please tell me whether each of the following is a reason why you, personally, DO NOT have an account at a bank, credit union or other financial institution:

They are too far away

Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

If does not have account: b/c too expensive (q10b)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 74751
Format: numeric	Invalid: 75010
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

If does not have account: b/c too expensive (q10b)

File: micro_WORLD

Literal question

Please tell me whether each of the following is a reason why you, personally, DO NOT have an account at a bank, credit union or other financial institution:

They are too expensive

Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

If does not have account: b/c lack documentation (q10c)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 74751
Format: numeric	Invalid: 75010
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

Please tell me whether each of the following is a reason why you, personally, DO NOT have an account at a bank, credit union or other financial institution:

You don't have the necessary documentation (ID, wage slip)

Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

If does not have account: b/c lack trust (q10d)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 74749
Format: numeric	Invalid: 75012
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

Please tell me whether each of the following is a reason why you, personally, DO NOT have an account at a bank, credit union or other financial institution:

You don't trust them

Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

If does not have account: b/c lack of money (q10e)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 74751
Format: numeric	Invalid: 75010
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

If does not have account: b/c lack of money (q10e)

File: micro_WORLD

Please tell me whether each of the following is a reason why you, personally, DO NOT have an account at a bank, credit union or other financial institution:

You don't have enough money to use them

Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

If does not have account: b/c religious reasons (q10f)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 74750
Format: numeric	Invalid: 75011
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

Please tell me whether each of the following is a reason why you, personally, DO NOT have an account at a bank, credit union or other financial institution:

Because of religious reasons

Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

If does not have account: b/c family member already has one (q10g)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 74751
Format: numeric	Invalid: 75010
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

Please tell me whether each of the following is a reason why you, personally, DO NOT have an account at a bank, credit union or other financial institution:

Because someone else in the family already has an account

Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

Has saved money in the past 12 months (q11)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 149761
Format: numeric	Invalid: 0
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you saved or set aside any money?

If saved: saved for future expenses (education, wedding) (q12a)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 55973
Format: numeric	Invalid: 93788
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you saved for: Expenses in the future such as education, a wedding, or a big purchase

Interviewer instructions

Asked to those who said they saved money in the past 12 months.

If saved: saved for emergencies (q12b)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 55973
Format: numeric	Invalid: 93788
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you saved for: Emergencies or a time when you expect to have less income

Interviewer instructions

Asked to those who said they saved money in the past 12 months.

If saved: saved at a financial institution (q13a)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 55973
Format: numeric	Invalid: 93788
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you saved or set aside money by using an account at a bank, credit union (or another financial institution, where applicable - for example, cooperatives in Latin America), or microfinance institution

Interviewer instructions

Asked to those who said they saved money in the past 12 months.

If saved: saved using a savings club (q13b)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 55973
Format: numeric	Invalid: 93788
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

If saved: saved using a savings club (q13b)

File: micro_WORLD

Literal question

In the past 12 months, have you saved or set aside money by using an informal savings club or a person outside the family (If necessary, provide local examples (chit fund, tontine, merry-go-round, ROSCA, burial society, etc.)

Interviewer instructions

Asked to those who said they saved money in the past 12 months.

Borrowed money from financial institution in past 12 months (q14a)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 149761
Format: numeric	Invalid: 0
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you borrowed any money from a bank, credit union (or another financial institution, where applicable - for example, cooperatives in Latin America), or microfinance institution?

Borrowed money from a store (store credit) in past 12 months (q14b)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 149761
Format: numeric	Invalid: 0
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you borrowed any money from a store by using installment credit or buying on credit?

Borrowed money from family or friends in past 12 months (q14c)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 149761
Format: numeric	Invalid: 0
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you borrowed any money from family or friends?

Borrowed money from employer in past 12 months (q14d)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 149761
Format: numeric	Invalid: 0
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you borrowed any money from employer?

Borrowed money from another private lender in past 12 months (q14e)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 149761
Format: numeric	Invalid: 0
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you borrowed any money from another private lender?

Currently has loan for home purchase (q15a)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 149761
Format: numeric	Invalid: 0
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

Do you currently have a loan you took out for any of the following reasons? To purchase your home or apartment.

Personally has health insurance in addition to nat'l insurance (q16)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 108976
Format: numeric	Invalid: 40785
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

Do you, personally, have health or medical insurance [(where applicable, read:) in addition to national health insurance]?

If has insurance: has personally purchased insurance (q17)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 13759
Format: numeric	Invalid: 136002
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

Did you, personally, purchase this insurance?

Interviewer instructions

Asked to those who said they personally purchased health insurance.

If ag worker: has personally paid for crop/rainfall/livestock insurance (q18)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 15250
Format: numeric	Invalid: 134511
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you personally paid for crop, rainfall, or livestock insurance?

Interviewer instructions

Asked to agricultural workers only.

Currently has loan for home construction (q15b)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 108976
Format: numeric	Invalid: 40785
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

Do you currently have a loan you took out for any of the following reasons? To purchase materials or services to build, extend, or renovate your home or apartment.

Currently has loan for school fees (q15c)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 108976
Format: numeric	Invalid: 40785
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

Currently has loan for school fees (q15c)

File: micro_WORLD

Do you currently have a loan you took out for any of the following reasons? To pay school fees.

Currently has loan for emergency/health purposes (q15d)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 108976
Format: numeric	Invalid: 40785
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

Do you currently have a loan you took out for any of the following reasons? For emergency/health purposes.

Currently has loan for funeral/wedding (q15e)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 108976
Format: numeric	Invalid: 40785
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

Do you currently have a loan you took out for any of the following reasons? For funerals or weddings.

Has used a mobile phone to pay bills in past 12 months (q15a1a)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 108841
Format: numeric	Invalid: 40920
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Literal question

In the past 12 months, have you used a mobile phone to pay bills?

Has used a mobile phone to send money in past 12 months (q15a1b)

File: micro_WORLD

Overview

Type: Discrete	Valid cases: 108841
Format: numeric	Invalid: 40920
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

Has used a mobile phone to send money in past 12 months (q15a1b)

File: micro_WORLD

Literal question

In the past 12 months, have you used a mobile phone to send money?

Has used a mobile phone to receive money in past 12 months (q15a1c)

File: micro_WORLD

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-4

Valid cases: 108841
Invalid: 40920
Minimum: 1
Maximum: 4

Literal question

In the past 12 months, have you used a mobile phone to receive money?

Related Materials

Questionnaires

Global Findex 2011 Questionnaires

Title Global Findex 2011 Questionnaires
 Date 2011-01-01
 Filename <http://go.worldbank.org/5XL9LXK6B0>

Global Findex 2011 Questionnaire (Other Languages)

Title Global Findex 2011 Questionnaire (Other Languages)
 Filename <http://go.worldbank.org/5XL9LXK6B0>

Technical documents

Global Findex 2011 - Survey Methodology

Title Global Findex 2011 - Survey Methodology
 Date 2011-01-01
 Language English
 Filename <http://go.worldbank.org/IGRTPHK660>

Other materials

Global Findex Notes

Title Global Findex Notes
 Author(s) Asli Demirguc-Kunt, Leora Klapper and others.
 Country World
 Language English
 Filename <http://go.worldbank.org/FHG800K6G0>

Measuring financial inclusion : the Global Findex Database

Title Measuring financial inclusion : the Global Findex Database
 subtitle World Bank Policy Research working paper no. WPS 6025
 Author(s) Asli Demirguc-Kunt and Leora Klapper
 Date 2012-04-01
 Country World
 Language English
 Filename <http://go.worldbank.org/J3T8AZ4KX0>
