

NATIONAL VICTIM STUDY 2003

DRAID: {Office Use}		Questionnaire No: {Office Use}	
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INTRODUCTION

Hello. My name is _____. I am from Development Research Africa. We are undertaking a national survey of crime and violence for an independent research. Everyone would like to see your area and your country become a safer place in which to work and live. For this, information is required on your views. May I ask you a few questions on your experiences of crime? This interview will take about 30 to 40 minutes to complete. Your answers will, of course, be treated confidentially and anonymously. The point is to get a complete picture of the crime situation and to assist decision makers to develop practical strategies to combat crime. Please would you respond as honestly as possible to the following questions about crime in your area?

EA NUMBER										HOUSEHOLD ID NUMBER				
PROVINCE	1 = E Cape 2 = Free State 3 = Gauteng 4 = KZN 5 = Limpopo		6 = Mpumalanga 7 = North West 8 = N Cape 9 = W Cape						Area Type	1 = Metro 2 = Urban 3 = Traditional Rural 4 = Farming				
AREA NAME									Village/ Place Name					
City/ Town/ District									Name of Household Head					
NAME OF INTERVIEWER									DATE OF INTERVIEW [dd/mm/yy]					

FOR SUPERVISOR / OFFICE USE ONLY:			
Name of supervisor			Date checked [dd/mm/yy]
Selected for callback	1=Yes 2=No		Callback record number
Name of quality controller			Date checked [dd/mm/yy]
Name of 1st capturer			Date captured [dd/mm/yy]
Name of 2nd capturer			Date captured [dd/mm/yy]

SECTION 1: DEMOGRAPHICS OF THE HOUSEHOLD


1.1 Name of household members who SLEEP in this household FOR FOUR OR MORE NIGHTS EVERY WEEK? <i>(RESPONDENT FIRST THEN FROM OLDEST TO YOUNGEST)</i>	1.2 What is [NAME] relationship to the HH Head? 1= Head 2= Spouse of head 3= Child of head/ foster 4= Grandchild of the head 5= Child of a sibling 6= Child of another relative 7= Child of a neighbor or friend 8= Sibling of head 9= Parent of head 10= Step child 11= Tenant or lodger 12= In- laws 13= Child of in-laws 14= Domestic Worker	1.3 Sex? 1= Male 2= Female	1.4 Age at last birthday [AGE TODAY]? (in years) 0 = child under one year	1.5 Marital status 1= Married/ cohabitation 2= Widowed 3= Divorced 4= Separated 5= Never married	1.6 What is the highest level of SCHOOL education [NAME] COMPLETED so far? -99= Baby, preschool going age (1 – 6 yrs) -98= School age, no school (7-20 yrs) 0= Adult, no schooling 1= Grade 1 to 7 (Gr. 1/ Sub A to std 5) 2= Grade 8 to 10 (Std 6 to 8) 3=Grade 11 to 12 (Std 9 to 10)	1.7 What is the highest level of POST SCHOOL education [NAME] has COMPLETED so far? 0= None 1= 3 year diploma 2= 1 year Diploma/ Certificate 3= Vocational training 4= Some University 5= Completed undergraduate degree 6= Some post graduate university 7= Completed post graduate degree
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						
12						
13						
14						
15						

-1 - Don't know

-2- Not applicable


-3- Refused to answer


Respondent's Line Number <i>(COPY NAMES IN SAME ORDER AS ON PREVIOUS PAGE INTO THIS COLUMN.)</i>	1.8 Occupational status: what is [NAME] MAIN activity? 1= Baby or pre school going age 2= Full time scholar / student 3= School age (not attending) 4= Housewife / unpaid work 5= Retired / pensioner 6= Unemployed 7= Full time employed (formal) 8= Full time employed (informal) 9= Part time employed 10= Employed (Seasonal) 11= Casual labor 12= Self - employed 13= Vending 14= Farmer (commercial) 15= Farmer (subsistence) Other (Specify)	1.8a ONLY FOR THOSE HH MEMBERS UNDER 21 Please indicate where [NAME]'s natural father is.. 1= Natural father living in this household 2= Natural father deceased 3= Natural father living elsewhere (ENTER CODE -2 -NOT APPLICABLE IF NOT UNDER 21)	1.8b ONLY FOR THOSE UNDER 21 Please indicate where [NAME]'s natural mother is.. 1= Natural mother living in this household 2= Natural mother deceased 3= Natural mother living elsewhere (ENTER CODE -2 -NOT APPLICABLE IF NOT UNDER 21)	1.9 Does [NAME] receive money from? [ASK ALL AND MULTIPLE ANSWERS ALLOWED] 1= Govt old age pension 2= Other old age pension (e.g. private company) 3= Child maintenance payments 4= Government child support grant 5= Government foster care grant 6= Government disability grant 7= Workman's compensation fund/ UIF 8= Other Government grant 9=none (WRITE THE CODE NEXT TO THE PERSON OR CHILD IT IS RECEIVED FOR)	1.10 How much does [NAME] earn monthly AFTER TAX from salary/ wages/ business/rentals/pensions (IF NOT EARNING ANY WAGE, I.E. IS A BABY, SCHOLAR, STUDENT, UNEMPLOYED, HOUSEWIFE, RETIRED, THEN ENTER CODE 0 IF RECEIVE NOTHING BUT INCLUDE ALL INCOME INCLUDING PENSION AMOUNT EXCL REMILLANCES) [MONTHLY]	1.11 How much of [NAME]'s money is used by the household each month? <i>(If weekly, convert to monthly; i.e. x 4)</i> ENTER CODE 0 IF CONTRIBUTE NOTHING
1					R	R
2					R	R
3					R	R
4					R	R
5					R	R
6					R	R
7					R	R
8					R	R
9					R	R
10					R	R
11					R	R
12					R	R
13					R	R
14					R	R
15					R	R

1.12.1	What other kind of assistance or support does this household receive/have as a source of income (monetary or in kind) (READ OUT OPTIONS) (MULTIPLE ANSWERS ALLOWED)	1 = Food Parcels / handouts 2 = Clothing 3 = Money 4 = Nothing Other (Specify)	
1.13	How long have <u>you</u> (the respondent) been living in this neighborhood (READ OUT OPTIONS) (ONE ANSWER ALLOWED)	0 = Less than one year 1 = Between 1 and 5 years 2 = Between 5 and 10 years 3 = 10 years or more	
1.14 	Do you (the household) own this house (STRUCTURE)?	1- Yes → SKIP TO QUESTION 1.15 2- No	
1.14.1	If No, what type of tenancy do you (the household) have? (READ OUT OPTIONS) (ONE ANSWER ALLOWED)	1 = Rent 2 = Squat (illegally) 3 = Occupy on behalf of someone (e.g. house sitting) 4 = Tribal tenure Other (Specify)	
1.15	Did anyone in your household own a motor vehicle (in working condition) in the PAST YEAR?	1 = Yes 2 = No	
Does <u>anyone</u> in your household own the following in working condition?			
1.15.1	Motor car/ Bakkie?	1 = Yes 2 = No	
1.15.2	Motorbike/scooter	1 = Yes 2 = No	
1.15.3	Truck	1 = Yes 2 = No	
1.15.4	Taxi/van/mini-bus	1 = Yes 2 = No	
1.15.5	Bicycle	1 = Yes 2 = No	
1.15.6	Other transport (Specify) (IF NO OTHER CODE –2)	1 = Boat 2 = Horse 3 = Oxcart Other (Specify)	
1.16.1	What is the main language in this household?	1 = English 2 = Afrikaans 3 = Zulu 4 = South Sotho 5 = Setswana 6 = Xhosa 7 = Pedi / North Sotho 8 = Venda 9 = Tsonga/ Shangaan 10 = Seswati 11 = Ndebele Other (Specify)	
1.16.2	Were you born in South Africa?	1 = Yes 2 = No	
1.17	What is the race of the respondent?	1 = African/Black 2 = Coloured 3 = Asian/Indian 4 = White	

SECTION 2: SERVICES AND FACILITIES AVAILABLE TO THE HOUSEHOLD

Section 2.1: Housing			
2.1.1	What is the main material used for the walls of the MAIN dwelling in this house? (SELECT ONLY ONE)	1 = Traditional materials (mud, unburnt bricks, cow dung etc) 2 = Temporary shack (plastic, cardboard, plywood etc) 3 = Permanent shack (Corrugated iron, mixed brick, timber) 4 = Permanent house (burnt brick, block, asbestos or "prefab" housing)	
2.1.2	What is the main material used for the roof of the main dwelling in this house? (SELECT ONLY ONE)	1 = Traditional material (grass thatched) 2 = Shack (plastic, cardboard, plywood etc) 3 = Permanent without guttering (corrugated iron, tile, asbestos) 4 = Permanent with guttering (corrugated iron, tile, asbestos)	
2.1.3	What is the main material of the floor of your house? (SELECT ONLY ONE)	1 = Natural floor (Earth/ Sand / dung) 2 = Rudimentary (wood planks/bamboo/ broken bricks) 3 = Finished Floor (cemented, tiles, carpeted)	
2.1.4	How many rooms does this household have? (DOES INCLUDE ALL HH DWELLINGS NOT ONLY MAIN HOUSE AND INCLUDE BEDROOMS, LIVINGROOMS, KITCHENS, LOUNGES & DINING ROOMS & EXCLUDE BATHROOMS, TOILETS AND PASSAGES)	Number of Rooms	

Section 2.2: Water and Sanitation			
2.2.1	What is the main source of water for this household?	1 = Water piped into house 2 = Water from tap in own yard 3 = Water from borehole / well in own yard 4 = Water collected from community taps 5 = Water collected from springs, rivers, dam, pond, lake etc. 6 = Water collected from borehole / well elsewhere Other (Specify)	
2.2.2	What kind of toilet does this household use? 	1 = None (bush, rubbish dump, sand dunes, bucket system) → SKIP TO SECTION 2.3.1 2 = Flush toilet 3 = Pit Latrine / Ventilated improved pit latrine / portable/ chemical toilets	
2.2.3	Where is the toilet?	1 = Inside the dwelling 2 = Outside dwelling – household use only 3 = Outside dwelling – shared with other households	

Section 2.3: Knowledge of loss to HIV/AIDS- Now I am going to ask you a few questions about your knowledge of the youth and the affect of HIV/ AIDS on them			
2.3.1	Do you PERSONNALLY know of any young people below the age of 21 who have lost a caregiver to HIV/AIDS? 	1 = Yes 2 = No → SKIP TO SECTION 3	
2.3.2	How old is he/ she NOW (IF MORE THAN ONE ASK ABOUT THE YOUNGEST) (ANSWER IN YEARS) 0 - Less than one year		Years
2.3.3	With whom do they stay most of the time (main caregiver)?	1 = Both parents 2 = Mother 3 = Father 4 = Both grandparents 5 = Grand mother 6 = Grandfather 7 = Sibling(s) 8 = Aunt/uncle 9 = Other relative 10 = Neighbour 11 = Alone Other (Specify)	


ENUMERATOR TO READ OUT: *I would like to start by asking you some questions about your perceptions and general beliefs on crime in your area.*

SECTION 3: GENERAL THINKING/ BELIEFS ON CRIME

3.1	How do you think the level of crime in your area has changed in the last 3 years? <i>September 2000 – 2003 (READ OUT)</i>	1 = Increased 2 = Decreased 3 = Stayed the same	
3.1.1	How do you think the level of <u>violent crime</u> (e.g. robbery, rape, assault, murder) in your area has changed in the last three years? <i>September 2000 – 2003 (READ OUT)</i>	1 = Increased 2 = Decreased 3 = Stayed the same	
3.1.2	How do you think the level of <u>property crime</u> (e.g. burglary, theft) in your area has changed in the last three years? <i>September 2000 – 2003 (READ OUT)</i>	1 = Increased 2 = Decreased 3 = Stayed the same	
3.2	What <u>one</u> type of crime occurs <u>most</u> in your area? <i>(DO NOT READ OUT)</i>	1 = Theft of motor vehicle 2 = Theft of property 3 = Crop theft 4 = Livestock theft 5 = Pick pocketing / bag snatching 6 = House Breaking 7 = Murder 8 = Sexual assault / Rape 9 = Robbery 10 = Assault 11 = Land grabbing / land disputes 12 = Kidnapping 13 = Hijacking Other (Specify)	
3.3	How do you think <u>THIS CRIME</u> (recorded in 3.2) has changed over the past three years? <i>September 2000 – 2003 (READ OUT)</i>	1 = Increased 2 = Decreased 3 = Stayed the same	
3.4	What <u>one</u> crime are you <u>most</u> afraid of in this area? <i>(DO NOT READ OUT)</i>	1 = Theft of motor vehicle 2 = Theft of property 3 = Crop theft 4 = Livestock theft 5 = Pick pocketing / bag snatching 6 = House Breaking 7 = Murder 8 = Sexual assault / Rape 9 = Robbery 10 = Assault 11 = Land grabbing / land disputes 12 = Kidnapping 13 = Hijacking Other (Specify)	
3.5.1	Do you think <u>property crimes</u> in this area are more likely to be committed by: <i>(ONE ANSWER) (READ OUT)</i>	1 = People living in the area 2 = People living outside the area	
3.5.2	Do you think that <u>property crimes</u> in this area are more likely to be committed by: <i>(ONE ANSWER) (READ OUT)</i>	1 = People who were born in this area 2 = People from other areas in South Africa 3 = People who were born outside South Africa	
3.5.3	Do you think that most of the people committing <u>property crimes</u> in this area are <u>most</u> motivated by: <i>(ONE ANSWER) (READ OUT)</i>	1 = Real need 2 = Greed 3 = Non-financial motives	



3.6.1	Do you think <u>violent crimes</u> in this area are more likely to be committed by: (ONE ANSWER) (READ OUT)	1 = People living in the area 2 = People living outside the area	
3.6.2	Do you think that <u>violent crimes</u> in this area are more likely to be committed by: (ONE ANSWER) (READ OUT)	1 = People who were born in this area 2 = People from other areas in South Africa 3 = People who were born outside South Africa	
3.6.3	Do you think that most of the people committing <u>violent crimes</u> in this area are most motivated by: (ONE ANSWER) (READ OUT)	1 = Real need 2 = Greed 3 = Non-financial motives	
3.7	You don't have to name them, but do you personally <u>KNOW</u> anyone who makes a living from crime in your area?	1 = Yes 2 = No	

Do the levels of crime prevent you from doing any of the following in your area....?				
	When you are alone 1 = Yes 2 = NoIF YES, would you ... if accompanied by one or more people you know? 1 = Yes 2 = No	
3.8.1	Using public transport		3.8.1.1	
3.8.2	Walking to the shops		3.8.2.1	
3.8.3	Walking to work / town		3.8.3.1	
3.8.4	Walking to fetch water		3.8.4.1	
3.8.5	Walking to fetch firewood		3.8.5.1	
3.8.6	Walking/ playing/ resting in open spaces or parks in your area incl. forests / bushy areas		3.8.6.1	
3.8.7	Allowing your children to play in/ move around in your area freely (IF NO CHILDREN, ENTER -2)		3.8.7.1	
3.8.8	Allowing your children to walk to school (IF NO CHILDREN, ENTER -2)		3.8.8.1	
3.8.9	Keeping livestock / poultry			
3.8.10	Investing / starting a home business			



SECTION 4: PERSONAL SAFETY			
4.1	How safe do you feel walking <u>alone</u> in your area during the day? <i>(ONE ANSWER) (READ OUT)</i>	1 = very safe 2 = fairly safe 3 = a bit unsafe 4 = very unsafe	
4.2	How safe do you feel walking <u>alone</u> in your area after dark? <i>(ONE ANSWER) (READ OUT)</i>	1 = very safe 2 = fairly safe 3 = a bit unsafe 4 = very unsafe	
4.3 	Some people often talk about crime, whilst others talk about it less often or never. Has the topic of crime come up in any conversation you have had with your family, friends or colleagues or neighbours in the <u>past two weeks</u> ? <i>(ONE ANSWER)</i>	1 = Yes 2 = No → SKIP TO SECTION 5	
4.4	If yes, what was it that you <u>mainly</u> talked about (the crime most often discussed)? <i>(ONE ANSWER) (DO NOT READ OUT)</i>	1 = pick-pocketing/bag/purse snatching 2 = other theft of personal goods 3 = Robbery (excl. hijacking) 4 = Bicycle theft 5 = car/vehicle theft 6 = vehicle hijacking 7 = murder/killing 8 = sexual abuse/rape 9 = domestic violence 10 = burglary 11 = political violence 12 = assault 13 = livestock/poultry theft 14 = white collar crime 15 = corruption Other (Specify)	

ENUMERATOR TO READ OUT: *Next I would like to ask you some questions about what you believe people living in your area, the police and the government can do to bring the levels of crime in your area down.*


SECTION 5: INDIVIDUAL AND COMMUNITY RESPONSE TO CRIME


5.1.1	If you could tell the government what to spend money on which ONE of the following would you select in order to make your area safer in terms of property crime ? (ONE ANSWER) (READ OUT)	1 = Crime prevention and law enforcement (more police, etc.) 2 = The Judiciary / courts (punishment, harsher penalties for offenders, etc.) 3 = Social Development (create employment, etc.)	
5.1.2	If you could tell the government what to spend money on which ONE of the following would you select in order to make your area safer in terms of violent crime ? (ONE ANSWER) (READ OUT)	1 = Crime prevention and law enforcement (more police, etc.) 2 = The Judiciary / courts (punishment, harsher penalties for offenders, etc.) 3 = Social Development (create employment, etc.)	
5.2 	What measures have you or your household taken to protect yourself or household against crime and violence? (MULTIPLE ANSWERS ALLOWED) (DO NOT PROBE)	1 = Physical target hardening of home 2 = Physical target hardening of vehicles 3 = Carrying of weapons 4 = Private security 5 = Self help groups 14 = Nothing → SKIP TO QUESTION 5.3 Other (Specify)	
5.2.1	Do you feel safer because of taking these precautions?	1 = Yes 2 = No	
5.3 	Is there an organization or group, other than the police, that provides protection against crime in your community?	1 = Yes 2 = No → SKIP TO QUESTION 5.7	

Thinking about the most active group in this area...

5.4.1	Is this a volunteer group?	1 = Yes 2 = No	
5.4.2	Does one pay a fee for their services?	1 = Yes 2 = No	
5.4.3	Does this group give out or administer physical punishment to suspects?	1 = Yes 2 = No	
5.5	Have you personally seen such a group apprehending (catching) a suspect in your area?	1 = Yes 2 = No	
5.6	Have you personally seen such a group administering physical punishment to suspects?	1 = Yes 2 = No	
5.7	Have you personally SEEN any member(s) of the public in your area mete out (administer) physical punishment to a suspected criminal?	1 = Yes 2 = No	
5.8 	Do you know what a Community Police Forum (CPF) is?	1 = Yes 2 = No → SKIP TO SECTION 6A	
5.9	Is there a CPF in your area?	1 = Yes 2 = No	
5.10 	Have you ever attended a CPF meeting?	1 = Yes 2 = No → SKIP TO SECTION 6A	






Section 6A: Experience as a witness of killings: *I am going to ask you a bit about any killings or murders you might have witnessed. I do not want to know the name of the person that killed someone or a lot of detail about the incident.*

6A.1 	Have you ever seen anyone being killed violently (excludes car \ traffic accidents)?	1 = Yes 2 = No → SKIP TO SECTION 6	
6A.2	How old were you when you witnessed this murder or killing (IF WITNESSED MORE THAN ONE ASK ABOUT THE FIRST TIME YOU CAN REMEMBER) (ANSWER IN YEARS)		Years

6A.3.1 	Did you know the person(s) that were killed?	1 = Yes 2 = No → SKIP TO SECTION 6	
6A.3.2	How was the person that was murdered or killed related to you?	1 = Parent 2 = Grandparent 3 = Sibling(s) 4 = Child 5 = Other relative 6 = Friend 7 = Neighbour Other (Specify)	

ENUMERATOR TO READ OUT: Sometimes the police, Non Governmental Organisations (NGOs) or other agencies can offer some services to people who have been victims of crime. I would like to know if you are aware of any of the following services that are available to victims of crime such as places where they can go to for assistance.

SECTION 6: VICTIM SUPPORT AND OTHER INTERVENTIONS

6.1.1 	Do you know where to take someone to access medical services if he or she was raped?	1 = Yes 2 = No → SKIP TO QUESTION 6.1.2	
6.1.1a	If yes, where? (ONE ANSWER) (DO NOT READ OUT)	1 = police 2 = hospital 3 = local clinic 4 = private doctor 5 = NGO/volunteer group 6 = One stop centre 7 = traditional leader/authority Other (Specify)	
6.1.2 	Do you know where to take someone for counseling services if he or she was a victim of a violent crime?	1 = Yes 2 = No → SKIP TO QUESTION 6.1.3	
6.1.2a	If yes, where? (ONE ANSWER) (DO NOT READ OUT)	1 = police 2 = hospital 3 = local clinic 4 = private doctor 5 = NGO/volunteer group 6 = one stop centre 7 = traditional leader/authority Other (Specify)	
6.1.3 	Do you know of a shelter or place of safety in your area to take someone to who has been a victim of domestic violence?	1 = Yes 2 = No → SKIP TO QUESTION 6.1.4	
6.1.3a	If yes, what is the nature of this shelter or place of safety in the area? (ONE ANSWER) (DO NOT READ OUT)	1 = NGO/Volunteer run 2 = State run 3 = Traditional (incl. traditional leader) Other (Specify)	
6.1.4 	Do you know where to take someone to access financial support if he or she was a victim of crime?	1 = Yes 2 = No → SKIP TO QUESTION 6.1.5	
6.1.4a	If yes, where? (ONE ANSWER) (DO NOT READ OUT)	1 = police 2 = NGO/volunteer group 3 = traditional leader/authority 4 = One stop centre Other (Specify)	
6.1.5 	Do you know where to take someone to access information on how to prevent becoming a victim of crime?	1 = Yes 2 = No → SKIP TO SECTION 7	
6.1.5a	If yes, where? (ONE ANSWER) (DO NOT READ OUT)	1 = police 2 = hospital 3 = local clinic 4 = private doctor 5 = NGO/volunteer group 6 = One stop centre 7 = traditional leader/authority Other (Specify)	

ENUMERATOR READ OUT: Next I am going to ask you some questions about your community, the police and the courts in the area.






SECTION 7: CITIZEN INTERACTION / COMMUNITY COHESION




7.1	Do you know the name of your next-door neighbour?	1 = Yes 2 = No	
7.2	Would you ask your next-door neighbour to watch your house for you if you were going away?	1 = Yes 2 = No	
7.3	Would you let your next-door neighbour look after your children for an evening? (IF NO CHILDREN, ENTER -2)	1 = Yes 2 = No	
7.4	Would you attend a funeral of a community member (non-related or non-friend) in this neighbourhood/ village or district?	1 = Yes 2 = No	





Are you currently involved in any of the following community-based initiatives?

7.5.1	Religious Group	1 = Yes 2 = No	
7.5.2	Stokvel	1 = Yes 2 = No	
7.5.3	Burial Society	1 = Yes 2 = No	
7.5.4	Sports Group	1 = Yes 2 = No	
7.5.5	Any other group (no need to Specify)	1 = Yes 2 = No	

SECTION 8: POLICE

8.1 	Do you know where the nearest police station is?	1 = Yes 2 = No → SKIP TO QUESTION 8.2.2	
8.1.1	How long does it take on average to get to the police station by means of <u>your usual mode of transport</u> ? (ONE ANSWER) (DO NOT READ OUT)	1 = less than 30 minutes 2 = less than 1 hour (but more than 30 minutes) 3 = less than 2 hours (but more than 1 hour) 4 = more than 2 hours	
8.1.2	Have you been to this police station in the last 3 years?	1 = Yes 2 = No	
8.1.3 	Have you ever been in (OFFICIAL) contact with the police other than visiting them at this police station (such as their patrols or per telephone)?	1 = Yes 2 = No → SKIP TO QUESTION 8.2.2	
8.2. 	Did this contact with the police, or your visit to the police station, affect your opinion of the police?	1 = Yes 2 = No → SKIP TO QUESTION 8.2.2	
8.2.1	If yes, how did your opinion change? (ONE ANSWER) (READ OUT)	1 = made it better 2 = made it worse 3 = no change	
8.2.2 	How do you think the Police are doing in your area?	1 = Good job 2 = Poor job → SKIP TO QUESTION 8.2.4	
8.2.3 	Why do you think they are doing a good job? (MULTIPLE ANSWERS ALLOWED) (DO NOT PROBE) THEN SKIP TO QUESTION 8.3.1	1 = the Police are committed 2 = they are trustworthy 3 = they always respond on time 4 = they come to the scene of the crime 6 = they arrest criminals 7 = they recover stolen property Other (Specify)	

8.2.4	Why do you think they are doing a poor job? (MULTIPLE ANSWERS ALLOWED) (DO NOT READ OUT)	1 = they don't have enough resources 2 = are lazy 3 = are corrupt 4 = don't come in the area 5 = they release criminals early 6 = they cooperate with thieves/ criminals 7 = are harsh towards victims 8 = they never recover goods 9 = don't respond on time Other (Specify)	
8.3.1 	If you knew of or witnessed a car being stolen, would you report it to the police?	1 = Yes → SKIP TO QUESTION 8.3.3 2 = No	
8.3.2	Why would you <u>not</u> report this to the police? (MULTIPLE ANSWERS ALLOWED) (DO NOT READ OUT)	1 = it's none of my business 2 = fear of reprisals 3 = police won't do anything 4 = not serious enough 5 = police are corrupt 6 = don't trust the criminal justice system Other (Specify)	
8.3.3 	If you knew of or witnessed a case of <u>domestic violence</u>, would you report it to the police?	1 = Yes → SKIP TO QUESTION 8.4 2 = No	
8.3.4	Why would you <u>not</u> report this to the police? (MULTIPLE ANSWERS ALLOWED) (DO NOT READ OUT)	1 = it's none of my business 2 = fear of reprisals 3 = police won't do anything 4 = not serious enough 5 = police are corrupt 6 = don't trust the criminal justice system Other (Specify)	
8.4	How often do you see a police officer in uniform/ on duty in your area? (ONE ANSWER) (READ OUT)	1 = at least once a day 2 = at least once a week 3 = at least once a month 4 = less than once a month 5 = never	
8.5 	Have there been specialised police operations (such as a crackdown operation) in your area in the past three years (e.g. joint police and military operation?)	1 = Yes 2 = No → SKIP TO QUESTION 8.7	
8.6	If yes, do you think the operation has helped to reduce crime in the area?	1 = Yes 2 = No	
8.7	Would you teach your children that if they are lost or are in trouble they should approach a police officer for help? (IF NO CHILDREN, ENTER -2)	1 = Yes 2 = No	

SECTION 9: COURTS			
9.1 	Do you know where the nearest magistrates' court is?	1 = Yes 2 = No → SKIP TO QUESTION 9.3	
9.2	How long does it take on average to get to the magistrate's court by means of your usual mode of transport? (ONE ANSWER ALLOWED) (DO NOT READ)	1 = less than 30 minutes 2 = less than 1 hour (more than 30 minutes) 3 = less than 2 hours (more than 1 hour) 4 = more than 2 hours	
9.3	Do you think the courts generally are performing their duties adequately?	1 = Yes 2 = No	
9.4 	Have you been to court in the last 3 years?	1 = Yes 2 = No → SKIP TO QUESTION 9.7	
9.5	If yes, why did you go to court? (ONE ANSWER ALLOWED) (DO NOT READ OUT)	1 = I was a party to a case 2 = as a witness 3 = just to attend court 4 = administrative reason (including ex parte applications) 5 = as a juror Other (Specify)	
9.6.1	Were you satisfied with the overall service provided by the prosecutor/state attorney/ state advocate that dealt with the case?	1 = Yes 2 = No	
9.6.2	Were you satisfied with the overall service provided by the magistrate/ judge that dealt with the case?	1 = Yes 2 = No	
9.7 	Are you satisfied with the way the courts GENERALLY deal with perpetrators of crime?	1 = Yes 2 = No → SKIP TO QUESTION 9.9	
9.8 	Why are you satisfied with this? (MULTIPLE ANSWERS ALLOWED) (DO NOT READ OUT) THEN SKIP TO SECTION 10	1 = they have a high rate of conviction 2 = they pass sentences appropriate to the crime 3 = they are not corrupt Other (Specify)	
9.9	Why are you <i>not</i> satisfied with this? (MULTIPLE ANSWERS ALLOWED) (DO NOT READ OUT)	1 = they do not have enough convictions 2 = matters drag for too long/ postponements 3 = no proper notice of hearing is served 4 = courts are too lenient on criminals 5 = they release perpetrators unconditionally Other (Specify)	

ENUMERATOR TO READ OUT: *I would now like to ask you some questions about corruption. Corruption is when someone who is in a position of authority fails to do something he is required to do and solicits a bribe.*



SECTION 10: CORRUPTION

During the PAST year (that is from September 2002 to September 2003) has any government official asked you or indicated to you that they'd be receptive to the following : money, a favour a present in return for a service



IF NO TO ALL, SKIP TO 10.3

10.1.1	Money	1 = Yes 2 = No		
10.1.2	A favour	1 = Yes 2 = No		
10.1.3	A present	1 = Yes 2 = No		
10.2	If yes to any of these...			
<p>During THE PAST YEAR, has any government or public official <u>asked you or indicated</u> to you that they are receptive to receiving money, a favour or a present in return for a service the official is legally required to perform?</p> <p>(READ OUT LIST)</p>		<p>Did it happen in the past year?</p> <p>1 = Yes 2 = No</p>	<p>When this incident occurred, how did you respond? (Prompt)</p> <p>1 = I paid\gave present\did a favour 2 = I did not pay\give present\do a favour</p>	<p>If you refused to pay, how did the public official respond?</p> <p>1 = s/he threatened me if I didn't pay; 2 = s/he refused to assist me; 3 = s/he assisted me anyway 4 = s/he threatened me AND refused to assist me</p>
10.2.1	Pension or social welfare grant	10.2.1	10.2.1.2 10.2.1.3	
10.2.2	Water or Electricity	10.2.2	10.2.2.2 10.2.2.3	
10.2.3	Telephone installation	10.2.3	10.2.3.2 10.2.3.3	
10.2.4	Medical Care	10.2.4	10.2.4.2 10.2.4.3	
10.2.5	Policing	10.2.5	10.2.5.2 10.2.5.3	
10.2.6	Court related services	10.2.6	10.2.6.2 10.2.6.3	
10.2.7	Education/Schooling	10.2.7	10.2.7.2 10.2.7.3	
10.2.8	Land or housing	10.2.8	10.2.8.2 10.2.8.3	
10.2.9	ID Document/ Passport	10.2.9	10.2.9.2 10.2.9.3	
10.2.10	Drivers licenses	10.2.10	10.2.10.2 10.2.10.3	
10.2.11	Traffic Fine	10.2.11	10.2.11.2 10.2.11.3	
10.2.12	Employment/ jobs	10.2.12	10.2.12.2 10.2.12.3	
10.2.13	When visiting a prison	10.2.13	10.2.13.2 10.2.13.3	
10.2.14	Customs	10.2.14	10.2.14.2 10.2.14.3	
10.2.15	Other (Specify)	10.2.15	10.2.15.2 10.2.15.3	

10.3	ASK ALL: Comparing the situation now with that of three years ago, do you think the level of requests by public officials for you to pay bribes/provide favours or presents has changed: (READ OUT)	1 = increased 2 = decreased 3 = stayed the same	
10.4.1	ASK ALL: When applying for a job in the private sector (private company), has anyone ever asked you or a family member to pay a bribe in order to SPEED UP THE JOB APPLICATION?	1 = Yes 2 = No	
10.4.2	ASK ALL: When applying for a job in the private sector (private company), has anyone ever asked you or a family member to pay a bribe in order to GET A JOB?	1 = Yes 2 = No	
10.5 	ASK ALL: Have you ever tried to report a corrupt official?	1 = Yes 2 = No → SKIP TO QUESTION 10.5.2 3 = N/A, Never dealt with a corrupt official → SKIP TO SECTION 11	
10.5.1 	If Yes – to whom did you report it THEN SKIP TO SECTION 11	1 = Local Police Station/charge office 2 = Telephone Hotline 3 = Another Official Other (Specify)	
10.5.2	If No – why not?	1 = It would not have changed anything 2 = I was afraid of being victimised 3 = I did not know who to report it to Other (Specify)	

ENUMERATOR TO READ OUT: Having asked in general about your perceptions of crime, I would like to ask you about your personal experiences of crime over the past five years, and in particular, within the past twelve months. I am going to read out a list of crimes, some would refer to your household and some relating ONLY to you, and I would like you to tell me if you as individual (or in some cases your household) been a victim of any of these crimes in the past five years, and then in the past twelve months, that is between September of last year (2002) and now.




SECTION 11: EXPERIENCE OF CRIME





11.0	(INSTRUCTION: ENUMERATOR TO REFER TO REFERENCE CARD LISTING ALL CRIME TYPES IF UNSURE OF HOW THE CRIME IS CLASSIFIED)	In the last 5 years (between September 1998-September 2003) have you, or a member of the household experienced [...] 1 = Yes 2 = No	In the past 12 months (between September 2002-September 2003) have you, or a member of the household experienced [...] 1 = Yes 2 = No	When did this [...] occur? (ENUMERATOR TO FILL IN MONTH AND YEAR OF LAST INCIDENT IN THE PREVIOUS 12 MONTHS) MONTH YEAR		If YES in the past 12 months, and matches with information in previous column, then go to... SKIP PATTERN INSTRUCTIONS
11.1	Theft of car (Household)	11.1.	11.1.1	11.1.2a	11.1.2b	Section 12, Page 17
11.2	Hijacking of car (Household)	11.2.	11.2.1	11.2.2a	11.2.2b	Section 13, Page 19
11.3	Breakings / Home Burglary (Household)	11.3.	11.3.1	11.3.2a	11.3.2b	Section 14, Page 21
11.4	Theft of personal property (including pick pocketing and bag snatching) (INDIVIDUAL)	11.4.	11.4.1	11.4.2a	11.4.2b	Section 15, Page 23
11.5	Robbery (incl. Armed robbery) (INDIVIDUAL)	11.5.	11.5.1	11.5.2a	11.5.2b	Section 16, Page 25
11.6	Theft of livestock (Household)	11.6.	11.6.1	11.6.2a	11.6.2b	Section 17, Page 27
11.7	Theft of crops (Household)	11.7.	11.7.1	11.7.2a	11.7.2b	Section 18, Page 29
11.8	Theft of Bicycle (Household)	11.8.	11.8.1	11.8.2a	11.8.2b	Section 19, Page 31
11.9	Assault (INDIVIDUAL)	11.9.	11.9.1	11.9.2a	11.9.2b	Section 20, Page 33
11.10	Sexual Assault (incl. Rape) (INDIVIDUAL)	11.10.	11.10.1	11.10.2a	11.10.2b	Section 21, Page 35
11.11	Murder (Household)	11.11.	11.11.1	11.11.2a	11.11.2b	Section 22, Page 37
11.12	Theft out of vehicle (Household)	11.12.	11.12.1	11.12.2a	11.12.2b	Section 23, Page 39
11.13	Theft of motorbikes / scooters (Household)	11.13.	11.13.1	11.13.2a	11.13.2b	Section 24, Page 41
11.14	Deliberate damaging/ burning/ destruction of dwellings (Household)	11.14.	11.14.1	11.14.2a	11.14.2b	Section 25, Page 43
11.15	Motor vehicle vandalism/ deliberate damage of motor vehicle (Household)	11.15.	11.15.1	11.15.2a	11.15.2b	Section 26, Page 45
11.16	Consumer Fraud (INDIVIDUAL)	11.16.	11.16.1	11.16.2a	11.16.2b	Section 27, Page 47
11.17	Other (Specify)	11.17.	11.17.1	11.17.2a	11.17.2b	

NOTE: IF THE RESPONDENT OR A MEMBER OF THE HOUSEHOLD HAS NOT BEEN A VICTIM OF CRIME IN THE LAST 12 MONTHS, THEN END THE INTERVIEW NOW.

ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about the theft of your car that you experienced in the past 12 months.

SECTION 12: THEFT OF CAR





12.1	Where was the vehicle when it was stolen?	1 = at home 2 = in a public parking lot 3 = outside the office/ shops /at work 4 = in the street in town 5 = in the street in a residential area Other (Specify)	
12.2	What time of the day did this happen?	1 = morning hours (6 am- 12 pm) 2 = at dawn (4-6 am) 3 = afternoon hours (12-6 pm) 4 = evening hours (6-10 pm) 5 = at night (10 pm-4 am)	
12.2.1	When in the week did this happen, over the weekend or during the week?	1 = during the week 2 = over the weekend	
12.2.2	In what month was it stolen?	1 = January 2 = February 3 = March 4 = April 5 = May 6 = June 7 = July 8 = August 9 = September 10 = October 11 = November 12 = December	
12.2.3	What type of car was it?	1 = Sedan/ car 2 = Bakkie 3 = 4 X 4 4 = van 5 = mini bus 6 = tractor 7 = bus 8 = lorry / truck Other (Specify)	
12.3 	Did you report the incident to the police?	1 = Yes → SKIP TO QUESTION 12.3.2 2 = No	
12.3.1 	If not, why not? (ONE ANSWER) THEN SKIP TO QUESTION 12.3.8	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve Other (Specify)	
12.3.2	If you did report, were you satisfied with the police response?	1 = Yes 2 = No	
12.3.3 	Was an arrest made in the case?	1 = Yes 2 = No → SKIP TO QUESTION 12.3.6	
12.3.4	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	
12.3.5	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	





12.3.6 	Were you satisfied with the way the authorities handled the case?	1 = Yes → SKIP TO QUESTION 12.3.8 2 = No	
12.3.7	If not, who do you think is to blame? <i>(PROMPT - ONE RESPONSE ONLY)</i>	1 = the uniformed Police 2 = the judge / courts 3 = the detective 4 = the prosecutors Other (Specify)	
12.3.8 	Did you report the crime to anyone else (other than the police)?	1 = Yes 2 = No → SKIP TO QUESTION 12.3.10	
12.3.9	If yes, who did you report the crime to? <i>(MULTIPLE RESPONSE)</i>	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security Other (Specify)	
12.3.10	Was the stolen car recovered	1 = Yes 2 = No	
12.4 	Do you know who stole your vehicle?	1 = Yes 2 = No → SKIP TO QUESTION 12.5	
12.4.1	If you know, how do you know?	1 = know the people involved by name / by face 2 = others witnessed the theft 3 = police report 4 = witnessed theft 5 = general community knowledge Other (Specify)	
12.5	Was the vehicle insured?	1 = Yes 2 = No	
12.6	After the crime was committed, what was the <u>most</u> important thing to you? <i>(ONE RESPONSE, DO NOT READ OUT)</i>	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street 6 = nothing	
12.7 	Have you changed your behaviour as a result of THIS incident?	1 = Yes 2 = No → SKIP TO SECTION 13	
12.8	If yes, in what way? <i>(MULTIPLE RESPONSE)</i> <i>(DO NOT READ OUT)</i>	1 = took measures to protect my car 2 = do not go out/travel alone anymore 3 = changed traveling route 4 = avoid certain places 5 = Increased awareness/more alert 6 = I carry a gun 7 = I carry another type of weapon (other than gun) Other (Specify)	
12.9	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

GO TO BACK TO SECTION 11, PAGE 16 TO CHECK FOR OTHER CRIMES

ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about the car hijacking you have experienced in the past 12 months.

SECTION 13: CAR HIJACKING






13.1	Where was the vehicle when it was hijacked?	1 = near home 2 = in a public parking lot 3 = outside the office/ shops 4 = in the street in town 5 = in the street in a residential area 6 = At the robots Other (Specify)	
13.2	What time of the day did this happen?	1 = morning hours (6 am- 12 pm) 2 = at dawn (4-6 am) 3 = afternoon hours (12-6 pm) 4 = evening hours (6-10 pm) 5 = at night (10 pm-4 am)	
13.2.1	When in the week did this happen, over the weekend or during the week?	1 = during the week 2 = over the weekend	
13.2.2	In what month was it hijacked?	1 = January 2 = February 3 = March 4 = April 5 = May 6 = June 7 = July 8 = August 9 = September 10 = October 11 = November 12 = December	
13.3	What type of car was it?	1 = Sedan/ car 2 = Bakkie 3 = 4 X 4 4 = van 5 = mini bus 6 = tractor 7 = bus 8 = lorry / truck	
13.4 	Were any weapons used during the incident?	1 = Yes 2 = No → SKIP TO QUESTION 13.5	
13.4.1	If yes, what weapons?	1 = pangas 2 = knives 3 = metal bars 4 = gun 5 = toy guns 6 = bare hands/ physical force Other (Specify)	
13.4.2 	Did anyone (suffer) sustain injuries?	1 = Yes 2 = No → SKIP TO QUESTION 13.5	
13.4.3	Did any of these injuries require medical attention?	1 = Yes 2 = No	
13.4.4	Was anyone admitted to hospital due to the injuries?	1 = Yes 2 = No	
13.4.5	Did anyone die in this incident?	1 = Yes 2 = No	
13.5 	Did you report the incident to the police?	1 = Yes → SKIP TO QUESTION 13.5.2 2 = No	
13.5.1 	If not, why not? THEN SKIP TO QUESTION 13.5.8	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve Other (Specify)	






13.5.2	Were you satisfied with the police response?	1 = Yes 2 = No	
13.5.3 	Was an arrest made in the case?	1 = Yes 2 = No → SKIP TO QUESTION 13.5.6	
13.5.4	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	
13.5.5	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
13.5.6 	Were you satisfied with the way the authorities handled the case?	1 = Yes → SKIP TO QUESTION 13.5.8 2 = No	
13.5.7	If not, who do you think is to blame? (PROMPT - ONE RESPONSE ONLY)	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
	Did you report the crime to anyone else (other than the police, that is)?	1 = Yes 2 = No → SKIP TO QUESTION 13.5.10	
13.5.9	If yes, who did you report the crime to? (MULTIPLE RESPONSE)	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security Other (Specify)	
13.5.10	Was the hijacked car recovered?	1 = Yes 2 = No	
13.6	Were you or a household member alone in the car when it was hijacked?	1 = Yes 2 = No	
13.7	How many hijackers were involved in the hijacking?	(ENTER RAW NUMBER)	
13.8.1 	Do you know who hijacked the vehicle?	1 = Yes 2 = No → SKIP TO QUESTION 13.8.3	
13.8.2	If you know, how do you know?	1 = know the people involved by name/ face 2 = general community knowledge 3 = witnessed theft 4 = others witnessed the theft 5 = police report	
13.8.3	Were you in the vehicle when it was hijacked?	1 = Yes 2 = No	
13.9	Was the vehicle insured?	1 = Yes 2 = No	
13.10	After the crime was committed, what was the most important thing to you? (ONE ANSWER, DO NOT READ OUT)	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street 6 = nothing	
13.11 	Have you changed your behaviour as a result of this incident?	1 = Yes 2 = No → SKIP TO NEXT SECTION 14	
13.12	If yes, in what way? (MULTIPLE RESPONSE) (DO NOT READ OUT)	1 = took measures to protect my car 2 = do not go out/travel alone anymore 3 = changed traveling route 4 = avoid certain places 5 = increased awareness/more alert 6 = I carry a gun 7 = I carry another type of weapon (other than gun) Other (Specify)	
13.13	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

GO BACK TO SECTION 11, PAGE 16 TO CHECK FOR OTHER CRIMES

ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about the housebreaking or burglary that you have experienced in the past 12 months.

SECTION 14: HOUSE BREAKING / BURGLARY



14.1	When did this happen?	1 = day-time 2 = night-time	
14.2	Was anyone at home at the time of the incident?	1 = Yes 2 = No	
14.3	How did the burglars gain entry into the house?	1 = door smashed 2 = opened with duplicate keys 3 = through the window Other (Specify)	
14.4 	Were any weapons used?	1 = Yes 2 = No → SKIP TO QUESTION 14.5	
14.4.1	If yes, what weapons?	1 = pangas 2 = knives 3 = metal bars 4 = cane stick 5 = gun 6 = toy guns 7 = clubs 8 = axe 9 = stone Other (Specify)	
14.5 	Did anyone sustain (suffer) injuries?	1 = Yes 2 = No → SKIP TO QUESTION 14.6	
14.5.1	Did any of these injuries require medical attention?	1 = Yes 2 = No	
14.5.2	Was anyone admitted to hospital due to the injuries?	1 = Yes 2 = No	
14.5.3	Did anyone die in the incident?	1 = Yes 2 = No	
14.6 	Did you lose any belongings in the house breaking/burglary?	1 = Yes 2 = No → SKIP TO QUESTION 14.7	
14.6.1	If yes, what was this?	1 = hand-bag / wallet 2 = money 3 = electronic equipment 4 = traveling bag 5 = food stuff 6 = personal effects/ (watches, jewelry) 7 = cell phone Other (Specify)	
14.6.2	Was any of the property that was stolen insured?	1 = Yes 2 = No	
14.7 	Did you report the incident to the police?	1 = Yes → SKIP TO QUESTION 14.7.2 2 = No	
14.7.1 	If not, why not? THEN SKIP TO QUESTION 14.7.8	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve 8 = did not have culprit / evidence Other (Specify)	
14.7.2	If you did report, were you satisfied with the police response?	1 = Yes 2 = No	





14.7.3 	Was an arrest made in the case?	1 = Yes 2 = No → SKIP TO QUESTION 14.7.6	
14.7.4	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	
14.7.5	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
14.7.6 	Were you satisfied with the way the authorities handled the case?	1 = Yes → SKIP TO QUESTION 14.7.8 2 = No	
14.7.7	If no, who do you think is to blame? <i>(PROMPT - ONE RESPONSE ONLY)</i>	1 = the uniformed Police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
14.7.8 	Did you report the crime to anyone else (other than the police, that is)?	1 = Yes 2 = No → SKIP TO QUESTION 14.7.10	
14.7.9	If yes, who did you report the crime to? <i>(MULTIPLE RESPONSE)</i>	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security Other (Specify)	
14.7.10	Were any goods recovered?	1 = Yes 2 = No	
14.8 	Do you know who broke into your house?	1 = Yes 2 = No → SKIP TO QUESTION 14.9	
14.8.1	If you know, how do you know?	1 = know the people involved by name / face 2 = others witnessed the theft 3 = police report 4 = witnessed theft 5 = general community knowledge Other (Specify)	
14.9	After the crime was committed, what was the most important thing to you? <i>(ONE ANSWER, DO NOT READ OUT)</i>	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street 6 = nothing Other (Specify)	
14.10 	Has anyone in your household done anything to make the house more secure as a result of this experience?	1 = Yes 2 = No → SKIP TO SECTION 15	
14.11	If yes, in what way? <i>(MULTIPLE RESPONSE, DO NOT READ OUT)</i>	1 = took measures to protect my house or property (target hardening) 2 = increased awareness / more alert 3 = acquired a gun 4 = acquired another type of weapon (other than a gun) 5 = don't leave the house unattended 6 = security alarm installment 7 = replaced door locks Other (Specify)	
14.12	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

GO TO BACK TO SECTION 11, PAGE 16 TO CHECK FOR OTHER CRIMES

ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about the thefts that you have experienced in the past 12 months.

SECTION 15: THEFT OF PROPERTY INCLUDING PICK-POCKETTING/BAG-SNATCHING





15.1	Where did this happen?	1 = in the street 2 = in and around the shops 3 = while traveling (on a bus, train, ship) 4 = at the office/ work 5 = bus station / taxi rank 6 = at home 7 = at ATM 8 = at pension payout points/ queue Other (Specify)	
15.2	Were you alone at the time of the theft?	1 = Yes 2 = No	
15.3	What is it that was stolen?	1 = money 2 = bank books/ BANK CARDS 3 = cell phone 4 = purse / wallet 5 = travel documents 6 = traveling bag 7 = water taps 8 = radio 9 = clothing Other (Specify)	
15.4	When did you realize that you had lost something?	1 = immediately 2 = after I got home / to my destination	
15.5 	Did you report the incident to the police?	1 = Yes → SKIP TO QUESTION 15.5.2 2 = No	
15.5.1 	If not, why not? THEN SKIP TO QUESTION 15.5.8	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve 8 = police are negligent Other (Specify)	
15.5.2	If you did report, were you satisfied with the police response?	1 = Yes 2 = No	
15.5.3 	Was an arrest made in the case?	1 = Yes 2 = No → SKIP TO QUESTION 15.5.6	
15.5.4	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	






15.5.5	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
15.5.6 	Were you satisfied with the way the authorities handled the case?	1 = Yes → SKIP TO QUESTION 15.5.8 2 = No	
15.5.7	If not, who do you think is to blame? <i>(PROMPT - ONE RESPONSE ONLY)</i>	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
15.5.8 	Did you report the crime to anyone else (other than the police, that is)?	1 = Yes 2 = No → SKIP TO QUESTION 15.5.10	
15.5.9	If yes, who did you report the crime to? <i>(MULTIPLE RESPONSE)</i>	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor Other (Specify)	
15.5.10	Were any goods recovered?	1 = Yes 2 = No	
15.6 	Do you know who stole your things?	1 = Yes 2 = No → SKIP TO QUESTION 15.7	
15.6.1	If you know, how do you know?	1 = know the people involved by name/ face 2 = others witnessed the theft 3 = general community knowledge 4 = witnessed theft 5 = police report Other (Specify)	
15.7	After the crime was committed, what was the most important thing to you? <i>(ONE ANSWER, DO NOT READ OUT)</i>	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street 6 = nothing Other (Specify)	
15.8 	Have you changed your behaviour as a result of this incident?	1 = Yes 2 = No → SKIP TO SECTION 16	
15.9	If yes, in what way? <i>(MULTIPLE RESPONSE)</i> <i>(DO NOT READ OUT)</i>	1 = took measures to protect myself 2 = do not go out/travel alone anymore 3 = changed traveling route 4 = avoid certain places 5 = increased awareness/more alert 6 = I carry a gun 7 = I carry another type of weapon (other than gun) 8 = I am more careful / alert 9 = Keep valuables in safe places Other (Specify)	
15.10	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

GO TO BACK TO SECTION 11, PAGE 16 TO CHECK FOR OTHER CRIMES

ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about the robbery that you have experienced in the past 12 months.

SECTION 16: ROBBERY




16.1	Where did this incident occur?	1 = At home 2 = in the work place 3 = in the street in a residential area 4 = at an entertainment area / bar/ tavern 5 = in a field / park 6 = in some other outdoor area 7 = in someone else's home 8 = in the street outside offices / shops 9 = in a shop / place of business 10 = at a public transport station/ taxi rank or stop 11 = while traveling on public transport 12 = at some other indoor area Other (Specify)	
16.2	Were you alone at the time of the robbery?	1 = Yes 2 = No	
16.3	Did you resist the robbery?	1 = Yes 2 = No	
16.4	What weapons were used at the time of the robbery?	1 = no weapon 2 = knife 3 = physical strength 4 = panga / axe / stick / club 5 = gun Other (Specify)	
	Was anyone injured?	1 = Yes 2 = No	
16.5 	Did you sustain (suffer) any injuries?	1 = Yes 2 = No → SKIP TO QUESTION 16.6	
16.5.1	Did any of these injuries require medical attention?	1 = Yes 2 = No	
16.5.2	Was anyone admitted to hospital due to the injuries?	1 = Yes 2 = No	
16.5.3	Did anyone die in the incident?	1 = Yes 2 = No	
16.6 	Did you lose some property in the robbery?	1 = Yes 2 = No → SKIP TO QUESTION 16.7	
16.6.1	What property did you lose?	1 = hand-bag / wallet 2 = Loose cash/ money 3 = electronic equipment 4 = traveling bag 5 = livestock / poultry 6 = bicycle 7 = personal effects 8 = cell phone 9 = Crops Other (Specify)	
16.7 	Did you report the incident to the police?	1 = Yes 2 = No → SKIP TO QUESTION 16.7.2	
16.7.1 	If not, why not? THEN SKIP TO QUESTION 16.7.8	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve Other (Specify)	
16.7.2	Were you satisfied with the police response?	1 = Yes 2 = No	


16.7.3 	Was an arrest made in the case?	1 = Yes 2 = No → SKIP TO QUESTION 16.7.6	
16.7.4	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	
16.7.5	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
16.7.6 	Were you satisfied with the way the authorities handled the case?	1 = Yes → SKIP TO QUESTION 16.7.8 2 = No	
16.7.7	If not, who do you think is to blame? <i>(PROMPT - ONE RESPONSE ONLY)</i>	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
16.7.8 	Did you report the crime to anyone else (other than the police, that is)?	1 = Yes 2 = No → SKIP TO QUESTION 16.7.10	
16.7.9	If yes, who did you report the crime to? <i>(MULTIPLE RESPONSE)</i>	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security Other (Specify)	
16.7.10	Were the stolen goods recovered?	1 = Yes 2 = No	
16.8 	Do you know who robbed you?	1 = Yes 2 = No → SKIP TO QUESTION 16.9	
16.8.1	If you know, how do you know?	1 = know the people involved by name /face 2 = others witnessed the robbery 3 = police report 4 = witnessed theft 5 = general community knowledge Other (Specify)	
16.8.2	How many robbers were involved in the robbery?		<i>(RAW NUMBER)</i>
16.9	After the crime was committed, what was the most important thing to you? <i>(ONE ANSWER, DO NOT READ OUT)</i>	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street 6 = nothing Other (Specify)	
16.10 	Have you changed your behaviour as a result of this incident?	1 = Yes 2 = No → SKIP TO SECTION 17	
16.11	If yes, in what way? <i>(MULTIPLE RESPONSE)</i> <i>(DO NOT READ OUT)</i>	1 = took measures to protect my property 2 = do not go out/travel alone anymore 3 = changed traveling route 4 = avoid certain places 5 = increased awareness/more alert 6 = I carry a gun 7 = I carry another type of weapon (other than gun) Other (Specify)	
16.12	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

GO TO BACK TO SECTION 11, PAGE 16 TO CHECK FOR OTHER CRIMES

ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about the livestock theft that you have experienced in the past 12 months.

SECTION 17: THEFT OF LIVESTOCK, POULTRY AND OTHER ANIMALS

17.1	Where did this incident occur?	1 = in a Kraal /outside the house 2 = inside the house 3 = in the fields / grazing land 4 = around the home Other (Specify)	
17.2	In this specific incident, what livestock was stolen (MAXIMUM OF THREE)	1 = cattle 2 = rabbits 3 = pigs 4 = sheep 5 = goats 6 = poultry (chicken, ducks etc) 7 = dogs (pets) 8 = Horses, donkeys, mules Other (Specify)	
17.3	In what month of the Year did this incident occur?	1 = January 2 = February 3 = March 4 = April 5 = May 6 = June 7 = July 8 = August 9 = September 10 = October 11 = November 12 = December	
17.4.1 	Do you know who stole your livestock?	1 = Yes 2 = No → SKIP TO QUESTION 17.5	
17.4.2	If you know, how do you know?	1 = know the people involved by name /face 2 = others witnessed the robbery 3 = police report 4 = witnessed theft 5 = general community knowledge Other (Specify)	
17.5 	Did you report the incident to the police?	1 = Yes → SKIP TO QUESTION 17.5.2 2 = No	
17.5.1 	If not, why not? THEN SKIP TO QUESTION 17.5.8	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = no chance of recovery even if reported 7 = felt threatened by perpetrators 8 = used other means to resolve 9 = managed to recover stolen poultry Other (Specify)	
17.5.2	Were you satisfied with the police response?	1 = Yes 2 = No	
17.5.3	Was an arrest made in the case?	1 = Yes 2 = No → SKIP TO QUESTION 17.5.6	
17.5.4	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	




17.5.5	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
17.5.6 	Were you satisfied with the way the authorities handled the case?	1 = Yes → SKIP TO QUESTION 17.5.8 2 = No	
17.5.7	If not, who do you think is to blame? <i>(PROMPT - ONE RESPONSE ONLY)</i>	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
17.5.8 	Did you report the crime to anyone else (other than the police, that is)?	1 = Yes 2 = No → SKIP TO QUESTION 17.5.10	
17.5.9	If yes, who did you report the crime to? <i>(MULTIPLE RESPONSE)</i>	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security Other (Specify)	
17.5.10	Were the stolen goods recovered?	1 = Yes 2 = No	
17.6	After the crime was committed, what was the most important thing to you? <i>(ONE ANSWER, DO NOT READ OUT)</i>	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street Other (Specify)	
17.7 	Has anyone in your household done anything to make your livestock more secure as a result of this experience?	1 = Yes 2 = No → SKIP TO SECTION 18	
17.8	If yes, in what way? <i>(MULTIPLE RESPONSE, DO NOT READ OUT)</i>	1 = took measures to protect my livestock with better fencing, alarms etc. (target hardening) 2 = increased awareness / more alert 3 = acquired a gun 4 = acquired another type of weapon (other than a gun) Other (Specify)	
17.9	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

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ENUMERATOR TO READ OUT: *Now I would like to ask you some detailed questions about the crop theft that you have experienced in the past 12 months.*

SECTION 18: THEFT OF CROPS





18.1	Where did this incident occur?	1 = in the garden 2 = in the fields 3 = in the house 4 = in the granary/ silo Other (Specify)	
18.2	In this incident, please indicate what was stolen (MAXIMUM OF THREE)	1 = maize 2 = rice 3 = beans 4 = pumpkins 10 = Sugar cane 11 = Vegetables 12 = fruit Other (Specify)	
18.3	In what month of the year did this incident occur?	1 = January 2 = February 3 = March 4 = April 5 = May 6 = June 7 = July 8 = August 9 = September 10 = October 11 = November 12 = December	
18.4	Do you know who took away your things?	1 = Yes 2 = No → SKIP TO QUESTION 18.5	
18.4.1	Do you know who stole your crops?	1 = Yes 2 = No → SKIP TO QUESTION 18.5	
18.4.2	If you know, how do you know?	1 = know the people involved by name /face 2 = others witnessed the robbery 3 = police report 4 = witnessed theft 5 = general community knowledge Other (Specify)	
18.5	Did you report the incident to the police?	1 = Yes → SKIP TO QUESTION 18.5.2 2 = No	
18.5.1	If not, why not? THEN SKIP TO QUESTION 18.5.8	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve Other (Specify)	
18.5.2	If you did report, were you satisfied with the police response?	1 = Yes 2 = No	
18.5.3	Was an arrest made in the case?	1 = Yes 2 = No → SKIP TO QUESTION 18.5.6	
18.5.4	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	



18.5.5	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
18.5.6 	Were you satisfied with the way the authorities handled the case?	1 = Yes → SKIP TO QUESTION 18.5.8 2 = No	
18.5.7	If not, who do you think is to blame? (PROMPT - ONE RESPONSE ONLY)	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
18.5.8 	Did you report the crime to anyone else (other than the police, that is)?	1 = Yes 2 = No → SKIP TO QUESTION 18.5.10	
18.5.9	If yes, who did you report the crime to? (MULTIPLE RESPONSE)	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security Other (Specify)	
18.5.10	Were the stolen crops recovered?	1 = Yes 2 = No	
18.6	After the crime was committed, what was the most important thing to you? (ONE ANSWER, DO NOT READ OUT)	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street Other (Specify)	
18.7 	Has anyone in your household done anything to make your crops more secure as a result of this experience?	1 = Yes 2 = No → SKIP TO SECTION 19	
18.8	If yes, in what way? (MULTIPLE RESPONSE) (DO NOT READ OUT)	1 = took measures to protect my crops or property (target hardening such as alarms on barns, better fences etc.) 2 = increased awareness / more alert 3 = acquired a gun 4 = acquired another type of weapon (other than a gun) Other (Specify)	
18.9	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

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ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about the bicycle theft that you have experienced in the past 12 months.

SECTION 19: THEFT OF BICYCLE



19.1	Where did this incident occur?	1 = at home 2 = while traveling 3 = at work 4 = at the market 5 = while visiting friends 6 = at a tavern/bar/place of entertainment 7 = at church 8 = at a place of public transport 9 = while using public transport Other (Specify)	
19.2	In what month of the year did this incident occur?	1 = January 2 = February 3 = March 4 = April 5 = May 6 = June 7 = July 8 = August 9 = September 10 = October 11 = November 12 = December	
19.3.1 	Do you know who stole your bicycle?	1 = Yes 2 = No → SKIP TO QUESTION 19.4	
19.3.2	If you know, how do you know?	1 = know the people involved by name /face 2 = others witnessed the robbery 3 = police report 4 = witnessed theft 5 = general community knowledge Other (Specify)	
19.4 	Did you report the incident to the police?	1 = Yes → SKIP TO QUESTION 19.4.2 2 = No	
19.4.1 	If not, why not? THEN SKIP TO QUESTION 19.4.8	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve Other (Specify)	
19.4.2	If you did report, were you satisfied with the police response?	1 = Yes 2 = No	
19.4.3 	Was an arrest made in the case?	1 = Yes 2 = No → SKIP TO QUESTION 19.4.6	
19.4.4	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	







19.4.5	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
19.4.6 	Were you satisfied with the way the authorities handled the case?	1 = Yes → SKIP TO QUESTION 19.4.8 2 = No	
19.4.7	If not, who do you think is to blame? (PROMPT - ONE RESPONSE ONLY)	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
19.4.8 	Did you report the crime to anyone else (other than the police, that is)?	1 = Yes 2 = No → SKIP TO QUESTION 19.4.10	
19.4.9	If yes, who did you report the crime to? (MULTIPLE RESPONSE)	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security Other (Specify)	
19.4.10	Was the stolen bicycle recovered?	1 = Yes 2 = No	
19.5	After the crime was committed, what was the most important thing to you? (ONE ANSWER) (DO NOT READ OUT)	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street Other (Specify)	
19.6	Has anyone in your household done anything to make your bicycle more secure as a result of this experience?	1 = Yes 2 = No → SKIP TO SECTION 20	
19.7	If yes, in what way? (MULTIPLE RESPONSE) (DO NOT READ OUT)	1 = took measures to protect my bicycle or property (target hardening) 2 = increased awareness / more alert 3 = acquired a gun 4 = acquired another type of weapon (other than a gun) Other (Specify)	
19.8	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

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ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about the assault that you have experienced in the past 12 months.

SECTION 20: ASSAULT

20.1	Where did this incident occur?	1 = at home 2 = in the street outside offices/shops 3 = at an entertainment area / bar/ tavern 4 = while traveling on public transport 5 = at a political rally 6 = in someone else's home 7 = in the street in a residential area 8 = at a public transport station 9 = in some other outdoor area 10 = in the workplace 11 = in a shop or place of business 12 = in an open space like a field or park 13 = at some other indoor area Other (Specify)	
20.2	Has this person or group attacked you before?	1 = Yes 2 = No	
20.3	Were weapons used during the assault?	1 = no weapon 2 = axe/stick/panga/club 3 = gun 4 = physical strength/hands 5 = knife Other (Specify)	
20.4 	Did you sustain (suffer) any injuries?	1 = Yes 2 = No → SKIP TO QUESTION 20.5	
20.4.1	Did any of these injuries require medical attention?	1 = Yes 2 = No	
20.4.2	Were you admitted to hospital due to the injuries?	1 = Yes 2 = No	
20.5	How many people assaulted you?	(RAW NUMBER)	
20.6	Who were these people? <i>(DO NOT READ OUT)</i>	1 = spouse or lover 2 = police 3 = other relative or other household member 4 = other authority figure 5 = other unknown people 6 = other friends or acquaintances 7 = known community members 8 = boss or teacher 9 = unknown community members Other (Specify)	
20.7	What do you think was their motivation? <i>(SELECT ONLY ONE)</i> <i>(DO NOT READ OUT)</i>	1 = long term personal anger towards you 2 = attempted rape 3 = anger toward your family or friends 4 = money or other financial motive 5 = gang or other group-related motive 6 = outstanding debt 7 = jealousy 8 = racial, ethnic or political motivation 9 = sudden personal anger towards you 10 = attempted robbery 11 = "Discipline" or attempted arrest Other (Specify)	
20.8	Was the attacker under the influence of alcohol or drugs?	1 = Yes 2 = No	
20.9	Were you under the influence of alcohol or drugs?	1 = Yes 2 = No	
20.10 	Did you report the incident to the police?	1 = Yes → SKIP TO QUESTION 20.10.2 2 = No	



20.10.1 	<p>If not, why not?</p> <p>THEN SKIP TO 20.10.8</p>	<p>1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve Other (Specify)</p>	
20.10.2	Were you satisfied with the police response?	<p>1 = Yes 2 = No</p>	
20.10.3 	Was an arrest made in the case?	<p>1 = Yes 2 = No → SKIP TO QUESTION 20.10.6</p>	
20.10.4	Did you have to attend court?	<p>1 = Yes 2 = No 3 = Not yet</p>	
20.10.5	Was there a conviction?	<p>1 = Yes 2 = No 3 = Case ongoing</p>	
20.10.6 	Were you satisfied with the way the authorities (Criminal Justice System) handled the case?	<p>1 = Yes → SKIP TO QUESTION 20.10.8 2 = No</p>	
20.10.7	<p>If not, who do you think is to blame?</p> <p><i>(PROMPT - ONE RESPONSE ONLY)</i></p>	<p>1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors Other (Specify)</p>	
20.10.8 	Did you report the crime to anyone else (other than the police, that is)?	<p>1 = Yes 2 = No → SKIP TO QUESTION 20.10.10</p>	
20.10.9	<p>Who did you report the crime to?</p> <p><i>(MULTIPLE RESPONSE)</i></p>	<p>1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security Other (Specify)</p>	
20.10.10 	If not reported the crime to anyone, were you persuaded/ pressurized by anyone not to do so?	<p>1 = Yes 2 = No → SKIP TO QUESTION 20.11</p>	
20.10.11	If persuaded/ pressurized, by whom?	<p>1 = relative 2 = friend 3 = other non-relative 4 = Partner/ spouse 5 = the authorities 6 = the perpetrator Other (Specify)</p>	
20.11	<p>After the crime was committed, what was the most important thing to you?</p> <p><i>(ONE ANSWER, DO NOT READ OUT)</i></p>	<p>1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street Other (Specify)</p>	
20.12 	Have you changed your behaviour as a result of this incident?	<p>1 = Yes 2 = No → SKIP TO SECTION 21</p>	
20.13	<p>If yes, in what way?</p> <p><i>(MULTIPLE RESPONSE) (DO NOT READ OUT)</i></p>	<p>1 = do not go out/travel alone anymore 2 = changed traveling route 3 = avoid certain places 4 = increased awareness/more alert 5 = I carry a gun 6 = I carry another type of weapon (other than gun) 7 = respect the spouse 8 = applied for a Protection order Other (Specify)</p>	
20.14	If yes, do these measures make you feel safer?	<p>1 = Yes 2 = No</p>	






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-1 - Don't know -2- Not applicable -3- Refused to answer

ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about the sexual assault or rape that you have experienced in the past 12 months.

SECTION 21: SEXUAL ASSAULT (including Rape)




21.1	Where did this happen?	1 = at home 2 = at the workplace 3 = in the street in a residential area 4 = in someone else's home 5 = in the bush 6 = at an entertainment area Other (Specify)	
21.1.1	When the incident occurred were you alone with the attacker?	1 = Yes 2 = No	
21.1.2 	Were weapons used?	1 = Yes 2 = No → SKIP TO QUESTION 21.2	
21.1.3	If yes, what weapons?	1 = machete/ Panga 2 = knives 3 = gagging rugs / rope 4 = gun Other (Specify)	
21.2	How many people assaulted you?	(RAW NUMBER)	
21.2.1	Who were these people? (DO NOT READ OUT)	1 = spouse / lover 2 = other friends / acquaintances 3 = police 4 = known community members 5 = known people from outside 6 = other relative / household member 7 = boss / teacher 8 = other authority figure 9 = unknown community members 10 = other unknown people Other (Specify)	
21.2.2	How would you classify this incident?	1 = attempted rape 2 = rape 3 = Offensive sexual behaviour 4 = Sexual abuse 5 = Domestic violence Other (Specify)	
21.3 	Did you sustain (suffer) injuries?	1 = Yes 2 = No → SKIP TO QUESTION 21.4	
21.3.1	Did any of these injuries require medical attention?	1 = Yes 2 = No	
21.4	Was the attacker under the influence of alcohol or drugs?	1 = Yes 2 = No	


21.5 	Did you report the incident to the police?	1 = Yes → SKIP TO QUESTION 21.5.2 2 = No	
21.5.1 	If not, why not? THEN SKIP TO QUESTION 21.5.8	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve Other (Specify)	
21.5.2	If you did report, were you satisfied with the police response?	1 = Yes 2 = No	
21.5.3 	Was an arrest made in the case?	1 = Yes 2 = No → SKIP TO QUESTION 21.5.8	
21.5.4	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	
21.5.5	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
21.5.6 	Were you satisfied with the way the authorities handled the case?	1 = Yes 2 = No → SKIP TO QUESTION 21.5.8	
21.5.7	If not, who do you think is to blame? <i>(PROMPT - ONE RESPONSE ONLY)</i>	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
21.5.8 	Did you report the crime to anyone else (other than the police, that is)?	1 = Yes 2 = No → SKIP TO QUESTION 21.6	
21.5.9	If yes, who did you report the crime to? <i>(MULTIPLE RESPONSE)</i>	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security Other (Specify)	
21.6	After the crime was committed, what was the most important thing to you? <i>(MULTIPLE RESPONSE, DO NOT READ OUT)</i>	1 = getting life back to normal 2 = reconciling with the attacker 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street Other (Specify)	
21.9	If yes, do these measures make you feel safer?	1 = Yes 2 = No	
21.10	Are you aware of any help you could have accessed after the incident such as... <i>(MULTIPLE RESPONSE, READ OUT)</i>	1 = Protection order 2 = Counselling 3 = Medical assistance 4 = Anti-Retrovirals Other (specify)	

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ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about the murder that happened in this household in the past 12 months.

SECTION 22: MURDER






22.1	How many people died in this incident?	(RAW NUMBER)	
22.2	Where did this incident occur?	1 = at home / in front of the house 2 = at the bus depot / public transport stop 3 = outside in the street 4 = at an entertainment area / stadium / tavern / bar Other (Specify)	
22.3	What weapon used in the killing	1 = no weapon 2 = knife 3 = physical strength / hands 4 = gun 5 = axe/ stick/ panga/ club Other (Specify)	
22.4	What was your relationship to the person who died?	1 = parent 2 = spouse 3 = other blood relation 4 = child 5 = other marital relation Other (Specify)	
22.5	Was this person a source of income for the household?	1 = Yes 2 = No	
22.6 	Was this incident reported to the police?	1 = Yes → SKIP TO QUESTION 22.6.2 2 = No	
22.6.1 	If not, why not? THEN SKIP TO QUESTION 22.6.3	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve Other (Specify)	
22.6.2	If this incident was reported to the police, were you satisfied with the police response?	1 = Yes 2 = No	
22.6.3 	Was the crime reported to anyone else (other than the police, that is)?	1 = Yes 2 = No → SKIP TO QUESTION 22.7	
22.6.4	If yes, who else was the crime reported to? (MULTIPLE RESPONSE)	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security Other (Specify)	



22.7 	Do you know who committed this crime?	1 = Yes 2 = No → SKIP TO QUESTION 22.7.2	
22.7.1	If Yes, how do you know?	1 = murderer confessed to self / others 2 = others witnessed murder 3 = police report 4 = witnessed murder 5 = general community knowledge Other (Specify)	
22.7.2	What was the relationship between the murderer and the victim? (DO NOT READ OUT)	1 = relative / other household member 2 = other friends / Acquaintances 3 = police 4 = known community members 5 = known people from outside 6 = spouse / Lover 7 = boss / teacher 8 = other authority figure 9 = unknown community members 10 = unknown people from outside Other (Specify)	
22.7.3	What do you think was the motive for the murder? (ONE ANSWER, DO NOT READ OUT)	1 = long term personal anger towards victim 2 = jealousy 3 = attempted rape 4 = gang or other group related motive 5 = other unprovoked attack 6 = sudden personal anger towards victim 7 = money or other financial motive 8 = racial, ethnic or political motivation 9 = anger towards victims family / friends 10 = discipline / attempted arrest Other (Specify)	
22.7.4	Were alcohol or drugs involved?	1 = Yes 2 = No	
22.7.5	Is this incident an ongoing problem in which more are likely to die?	1 = Yes 2 = No	
22.8	After the crime was committed, what was the most important thing to you? (MULTIPLE RESPONSE) (DO NOT READ OUT)	1 = getting life back to normal 2 = burying the dead 3 = that the criminals suffer for their crime 4 = avoiding other being victimized again (restraining order) 5 = that the criminals be taken off the street Other (Specify)	

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ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about the theft from your motor vehicle that you have experienced in the past 12 months

SECTION 23: THEFT OUT OF MOTOR VEHICLE

23.1	Where was the car parked when the goods were stolen?	1 = at home 2 = in the street in a residential area 3 = in the street in town 4 = outside the office/shops/at work 5 = in a public parking lot Other (Specify)	
23.2	What time of day did the incident happen?	1 = morning hours (6 am- 12 pm) 2 = at dawn (4-6 am) 3 = afternoon hours (12-6 pm) 4 = evening hours (6-10 pm) 5 = at night (10 pm-4 am)	
23.3	When in the week did this happen, over the weekend or during the week?	1 = during the week 2 = over the weekend	
23.4	What is it that was stolen?	1 = money / purse/wallet 2 = bank books 3 = cell phone 4 = travel document 5 = car radio 6 = tyres 7 = aerial 8 = other car parts Other (Specify)	
23.5 	Did you report the incident to the police?	1 = Yes → SKIP TO QUESTION 23.5.2 2 = No	
23.5.1 	If not, why not? THEN SKIP TO QUESTION 23.5.8	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve Other (Specify)	
23.5.2	If you did report, were you satisfied with the police response?	1 = Yes 2 = No	
23.5.3 	Was an arrest made in the case?	1 = Yes 2 = No → SKIP TO QUESTION 23.5.6	
23.5.4	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	
23.5.5	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
23.5.6 	Were you satisfied with the way the authorities handled the case?	1 = Yes → SKIP TO QUESTION 23.5.8 2 = No	
23.5.7	If not, who do you think is to blame? (PROMPT - ONE RESPONSE ONLY)	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
23.5.8 	Did you report the crime to anyone else (other than the police, that is)?	1 = Yes 2 = No → SKIP TO QUESTION 23.5.10	



23.5.9	If yes, who did you report the crime to? <i>(MULTIPLE RESPONSE)</i>	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security Other (Specify)	
23.5.10	Were the stolen goods recovered?	1 = Yes 2 = No	
23.6 	Do you know who stole the things from your vehicle?	1 = Yes 2 = No → SKIP TO QUESTION 23.7	
23.6.1	If you know, how do you know?	1 = know the people involved by name/ face 2 = others witnessed the theft 3 = general community knowledge 4 = witnessed theft 5 = police report Other (Specify)	
23.7	After the crime was committed, what was the most important thing to you? <i>(ONE ANSWER, DO NOT READ OUT)</i>	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street Other (Specify)	
23.8 	Have you changed your behaviour as a result of this incident?	1 = Yes 2 = No → SKIP TO SECTION 24	
23.9	If yes, in what way? <i>(MULTIPLE RESPONSE)</i> <i>(DO NOT READ OUT)</i>	1 = took measures to protect my car 2 = do not go out/travel alone anymore 3 = changed traveling route / places where I park my vehicle 4 = avoid certain places 5 = increased awareness/more alert 6 = I carry a gun 7 = I carry another type of weapon (other than gun) Other (Specify)	
23.10	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

TO BACK TO SECTION 11, PAGE 16 TO CHECK FOR OTHER CRIMES

ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about the vandalism of buildings that you have experienced in the past 12 months.

SECTION 24: DELIBERATE DAMAGING/BURNING OR DESTRUCTION OF DWELLINGS






24.1	When did this happen?	1 = day-time 2 = night-time	
24.2	Was anyone at home at the time of the incident?	1 = Yes 2 = No	
24.3	What buildings were damaged in the incident?	1 = main homestead / household dwelling 2 = outbuildings used for dwelling (e.g. tenants room) 3 = crop storage buildings 4 = livestock buildings (stables/runs/hen houses etc) 5 = adjacent office/shop building 6- garage Other (Specify)	
24.4	Did you report the incident to the police?	1 = Yes → SKIP TO QUESTION 24.7.5 2 = No	
24.5	If not, why not? THEN SKIP TO QUESTION 24.7.5	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve Other (Specify)	
24.6	If you did report, were you satisfied with the police response?	1 = Yes 2 = No	
24.7	Was an arrest made in the case?	1 = Yes 2 = No → SKIP TO QUESTION 24.7.3	
24.7.1	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	
24.7.2	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
24.7.3	Were you satisfied with the way the authorities handled the case?	1 = Yes → SKIP TO QUESTION 24.7.5 2 = No	
24.7.4	If not, who do you think is to blame? (PROMPT - ONE RESPONSE ONLY)	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
24.7.5	Did you report the crime to anyone else (other than the police, that is)?	1 = Yes 2 = No → SKIP TO QUESTION 24.8	
24.7.6	If yes, who did you report the crime to? (MULTIPLE RESPONSE)	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security Other (Specify)	



24.8 	Do you know who damaged your buildings?	1 = Yes 2 = No → SKIP TO QUESTION 24.10	
24.9	If you know, how do you know?	1 = know the people involved by name / face 2 = others witnessed the theft 3 = police report 4 = witnessed incident 5 = general community knowledge Other (Specify)	
24.10	Was the property insured?	1 = Yes 2 = No	
24.11	After the crime was committed, what was the most important thing to you? (ONE ANSWER) (DO NOT READ OUT)	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street Other (Specify)	
24.12 	Has anyone in your household done anything to make the house/ dwelling more secure as a result of this experience?	1 = Yes 2 = No → SKIP TO SECTION 25	
24.13	If yes, in what way? (MULTIPLE RESPONSE) (DO NOT READ OUT)	1 = took measures to protect my house or property (target hardening) 2 = increased awareness / more alert 3 = acquired a gun 4 = acquired another type of weapon (other than a gun) Other (Specify)	
24.14	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

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ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about the vandalism of your motor vehicle that you have experienced in the past 12 months.

SECTION 25: MOTOR VEHICLE VANDALISM / DELIBERATE DAMAGE OF MOTOR VEHICLE

25.1	When did the incident happen?	1 = day-time 2 = night-time	
25.2	Where was the vehicle when it was damaged?	1 = at home 2 = in a public parking lot 3 = outside the office/ shops/at work 4 = in the street in town 5 = in the street in a residential area Other (Specify)	
25.3	What part of the vehicle was damaged in the incident?	1 = bodywork 2 = paintwork 3 = windscreen / windows 4 = tyres / wheels 5 = aerial Other (Specify)	
25.4 	Did you report the incident to the police?	1 = Yes → SKIP TO QUESTION 25.5 2 = No	
25.4.1 	If not, why not? THEN SKIP TO QUESTION 25.6.5	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve Other (Specify)	
25.5	If you did report, were you satisfied with the police response?	1 = Yes 2 = No	
25.6 	Was an arrest made in the case?	1 = Yes 2 = No → SKIP TO QUESTION 25.6.3	
25.6.1	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	
25.6.2	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
25.6.3 	Were you satisfied with the way the authorities handled the case?	1 = Yes → SKIP TO QUESTION 25.6.5 2 = No	
25.6.4	If not, who do you think is to blame? (PROMPT - ONE RESPONSE ONLY)	1 = the uniformed Police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
25.6.5 	Did you report the crime to anyone else (other than the police, that is)?	1 = Yes 2 = No → SKIP TO QUESTION 25.7	
25.6.6	If yes, who did you report the crime to? (MULTIPLE RESPONSE)	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = private security Other (Specify)	

25.7 	Do you know who damaged your motor vehicle?	1 = Yes 2 = No → SKIP TO QUESTION 25.8	
25.7.1	If you know, how do you know?	1 = know the people involved by name / face 2 = others witnessed the theft 3 = police report 4 = witnessed incident 5 = general community knowledge Other (Specify)	
25.8	Was the property insured?	1 = Yes 2 = No	
25.9	After the crime was committed, what was the most important thing to you? (ONE ANSWER, DO NOT READ OUT)	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street Other (Specify)	
25.10 	Has anyone in your household done anything to make your vehicle more secure as a result of this experience?	1 = Yes 2 = No → SKIP TO SECTION 26	
25.11	If yes, in what way? (MULTIPLE RESPONSE) (DO NOT READ OUT)	1 = took measures to protect my motor vehicle 2 = increased awareness / more alert 3 = acquired a gun 4 = acquired another type of weapon (other than a gun) Other (Specify)	
25.12	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

TO BACK TO SECTION 11, PAGE 16 TO CHECK FOR OTHER CRIMES

ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about the theft of your motorbike or scooter that you have experienced in the past 12 months.

SECTION 26: THEFT OF MOTORBIKE / SCOOTER

26.1	Where was the vehicle when it was stolen?	1 = at home 2 = in a public parking lot 3 = outside the office/ shops / at work 4 = in the street in town 5 = in the street in a residential area Other (Specify)	
26.2	What time of the day did this happen?	1 = morning hours (6 am- 12 pm) 2 = at dawn (4-6 am) 3 = afternoon hours (12-6 pm) 4 = evening hours (6-10 pm) 5 = at night (10 pm-4 am)	
26.2.1	When in the week did this happen, over the weekend or during the week?	1 = during the week 2 = over the weekend	
26.2.2	In what month was it stolen?	1 = January 2 = February 3 = March 4 = April 5 = May 6 = June 7 = July 8 = August 9 = September 10 = October 11 = November 12 = December	
26.3	What type of vehicle was it?	1 = motorbike 2 = scooter	
26.4	Did you report the incident to the police?	1 = Yes 2 = No → SKIP TO QUESTION 26.5	
26.4.1	If not, why not? THEN SKIP TO QUESTION 26.6.5	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = too embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve Other (Specify)	
26.5	If you did report, were you satisfied with the police response?	1 = Yes 2 = No	
26.6	Was an arrest made in the case?	1 = Yes 2 = No → SKIP TO QUESTION 26.6.3	
26.6.1	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	
26.6.2	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
26.6.3	Were you satisfied with the way the authorities handled the case?	1 = Yes 2 = No → SKIP TO QUESTION 26.6.6	
26.6.4	If not, who do you think is to blame? (PROMPT - ONE RESPONSE ONLY)	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	

26.6.5	Did you report the crime to anyone else (other than the police, that is)?	1 = Yes 2 = No →SKIP TO QUESTION 26.6.7	
26.6.6	If yes, who did you report the crime to? (MULTIPLE RESPONSE)	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = Private Security Other (Specify)	
26.6.7	Was the stolen motorbike/ scooter recovered?	1 = Yes 2 = No	
26.7	Do you know who stole your vehicle?	1 = Yes 2 = No →SKIP TO QUESTION 26.9	
26.8	If you know, how do you know?	1 = know the people involved by name / by face 2 = witnessed theft 3 = others witnessed the theft 4 = general community knowledge 5 = police report Other (Specify)	
26.9	Was the vehicle insured?	1 = Yes 2 = No	
26.10	After the crime was committed, what was the most important thing to you? (ONE ANSWER, DO NOT READ OUT)	1 = getting life back to normal 2 = recovering the property 3 = that the criminals suffer for their crime 4 = avoiding being victimized again (restraining order) 5 = that the criminals be taken off the street Other (Specify)	
26.11	Have you changed your behaviour as a result of this incident?	1 = Yes 2 = No →SKIP TO END OF INTERVIEW	
26.12	If yes, in what way? (MULTIPLE RESPONSE, DO NOT READ OUT)	1 = took measures to protect my bike/scooter 2 = do not go out/travel alone anymore 3 = changed traveling route 4 = avoid certain places 5 = increased awareness/more alert 6 = I carry a gun 7 = I carry another type of weapon (other than gun) Other (Specify)	
26.13	If yes, do these measures make you feel safer?	1 = Yes 2 = No	

TO BACK TO SECTION 11, PAGE 16 TO CHECK FOR OTHER CRIMES

ENUMERATOR TO READ OUT: Now I would like to ask you some detailed questions about CONSUMER FRAUD that you have experienced in the past 12 months.

SECTION 27: CONSUMER FRAUD

27.1	How did this fraud take place? Was it to do with... (READ OUT)	1 = construction of repair work 2 = work done by a garage 3 = a hotel restaurant or pub 4 = a shop of some sort 5 = mail-order 6 = sales person 7 = cheque /credit card 8 = insurance fraud 9 = pension fraud 10 = at the work place Other (Specify)	
27.5 	Did you report the incident to the police?	1 = Yes → SKIP TO QUESTION 27.5.2 2 = No	
27.5.1 	If not, why not? THEN SKIP TO QUESTION 27.5.8	1 = it wasn't necessary/not important 2 = police not available/accessible 3 = to embarrassed 4 = physically unable to report 5 = don't trust the police 6 = felt threatened by perpetrators 7 = used other means to resolve Other (Specify)	
27.5.2	If you did report, were you satisfied with the police response?	1 = Yes 2 = No	
27.5.3 	Was an arrest made in the case?	1 = Yes 2 = No → SKIP TO QUESTION 27.5.6	
27.5.4	Did you have to attend court?	1 = Yes 2 = No 3 = Not yet	
27.5.5	Was there a conviction?	1 = Yes 2 = No 3 = Case ongoing	
27.5.6 	Were you satisfied with the way the authorities handled the case?	1 = Yes → SKIP TO QUESTION 27.5.8 2 = No	
27.5.7	If not, who do you think is to blame? (PROMPT - ONE RESPONSE ONLY)	1 = the uniformed police 2 = the judge / courts 3 = the detective 4 = the prosecutors	
27.5.8 	Did you report the crime to anyone else (other than the police)?	1 = Yes 2 = No → SKIP TO QUESTION 27.5.10	
27.5.9	If yes, who did you report the crime to? (MULTIPLE RESPONSE)	1 = traditional authority (chief etc.) 2 = local gang 3 = CPF 4 = local vigilante group 5 = local ward councilor 6 = Private Security Other (Specify)	
27.5.10	Were any of the money lost recovered?	1 = Yes 2 = No	
27.6 	Do you know who defrauded you?	1 = Yes 2 = No → SKIP TO END OF INTERVIEW	
27.6.1	If you know, how do you know?	1 = know the people involved by name/ face 2 = others witnessed the theft 3 = general community knowledge 4 = witnessed theft 5 = police report Other (Specify)	

----- **END OF INTERVIEW** -----

ENUMERATOR DECLARATION

I declare that I have asked this entire Qnaire as it is laid out and as I have been briefed.

I declare that all the responses and answers recorded by me in this Qnaire were given to me by the correct respondent.

This Questionnaire has been fully checked by myself.

PLEASE PRINT:

First name	
Surname	
Signature	
Date	

QUALITY CONTROL RECORD SHEET

[illegible]