

# JORDAN NOW PILOT PROGRAM MIDLINE-SURVEY

A1. Date of the interview	_____/_____/ 2011
A2. Start time	_____:_____
A3. Interviewer's Name	

## 1<sup>st</sup> Module A: Introduction

*"HELLO, My name is \_\_\_\_\_; I am representing \_\_\_\_\_ and we are conducting a short follow-up study to find out how you have done in terms of finding a job and starting a good life after community college. I would like to ask you some questions about your economic situation. As compensation for this interview, you will participate in a lottery to win JD50 in cash.*

*Your answers to this survey are extremely important. The information you and others provide will help policymakers understand, and improve, the labor programs in Jordan.*

*In accordance with the law and our codes of conduct, your answers to these questions will be kept completely confidential and your names will not be DISCLOSED under any circumstances. The individual information you provide will be kept strictly confidential, and your answers will be aggregated with others and presented only in summary form.*

*Remember that your answers will not affect your eligibility or selection for any program.*

*We thank you in advance for your cooperation and interest.*

**THIS PART WILL BE FILLED BY THE INTERVIEWER BEFORE THE START OF THE INTERVIEW.**

RESPONDENT INFORMATION	
A4. Respondent's ID Number (seat #):	
A5. Respondent's Voucher/Training Number	
A6. Respondent's Name (Arabic):	
A7. Respondent's Name (English):	
A8. Address:	
A9. Governorate:	
A10. Mobile Number used for interview:	
A11. Mobile Number on record:	
A12. Home Landline:	
A13. e-mail address:	<div style="text-align: center;">           .....@.....         </div>

## 2<sup>nd</sup> Module B: Background Information & Training

B1	Gender of the respondent	1. Male 2. Female	c.1.
B2	What's your age?	<b>9998 Not known</b> <b>9999 Refused/No answer</b>	c.2.
B3	What is your marital status?	1. Single ► <b>B8</b> 2. Engaged ► <b>B7</b> 2. Married 3. Divorced/Separated/Widowed	c.3.
B4	What was the date of your marriage?	Year →	c.4.  _ _ _ _
		Write the Month if it is in 2009 or later →	c.5.  _ _
B5	Do you have any children?	1. Yes 2. No	c.6.
B6	Are you currently pregnant?	1. Yes ► <b>B8</b> 2. No ► <b>B8</b>	c.7.
B7	What is the date you plan to get married?	Year →	c.8.  _ _ _ _
		Write the Month if it is in 2011 or 2012 →	c.9.  _ _
B8	With whom do you live?	1. Parents 2. Husband or family of husband 3. Alone 4. With other family members 5. With friends	c.10.
B9	Have you attended any training courses to improve job skills in the past year?	1. Yes 2. No ► <b>Module C</b>	c.11.
B10	Was this training course provided by the Jordan NOW project to you through the Business Development Center (BDC)?	1. Yes 2. No ► <b>B18</b>	c.12.
B11	Did you complete this course	1. Yes ► <b>B13</b> 2. No	c.13.
B12	Why did you not complete this course	1. I did not find the content useful 2. Family commitments or responsibilities 3. Sickness  Other (Specify) _____	c.14.
B13	How would you rate the value of the following components of this course?  1 = Excellent, 2 = Good 3 = Average, 4 = Below Average, 5 = Poor, 6 = I didn't receive this component, 7 = I don't remember		c.15.
	Team Building		c.16.
	Communication Skills		c.17.
	Customer Service		c.18.
	Positive Thinking		c.19.
	Business Writing		c.20.
	Presentation Skills		c.21.
	Interviewing Skills		c.22.
	C.V. Writing		c.23.
B14	Would you recommend this course to another student from your university if he/she had to pay 150 JD for the course?	1. Yes 2. No	c.24.
B15	Would you have been willing to pay 150 JD to take this course?	1. Yes 2. No	c.25.

B16	Which of the following did this course do? 1 = course did this, 2 = course did not do this		
	It taught me new technical skills I didn't have before	1. Course did this, 2. Course did not do this	c.26.
	It taught me new strategies for helping to find a job	1. Course did this, 2. Course did not do this	c.27.
	It helped put me in contact with employers	1. Course did this, 2. Course did not do this	c.28.
	It gave me the confidence to apply for more jobs	1. Course did this, 2. Course did not do this	c.29.
B17	Have you taken any other training courses since June 2010 to improve job skills apart from this BDC course?	1. Yes 2. No ► <b>Module C</b>	c.30.

**Now, tell me about your most recent training since June 2010 to improve job skills that was not paid for by the Jordan NOW program:**

B18	Did you complete this course?	1. Yes 2. No, it is still going on 3. No I dropped out ► <b>B20</b>	c.31.
B19	What is the ending date of this course?	Year →	c.32.  _ _ _ _
		Month →	c.33.  _ _
B20	How did you hear about this training?  <i>[main channel]</i>	1. Unemployment office 2. Newspaper 3. Internet 4. Friends\Relatives\Family 5. School  Other (Specify) _____	c.34.
B21	What was the topic of the training?	Topic of training ->	c.35.
B22	How many hours in total was the training?	Number of Hours->	c.36.
B23	Who financed the majority of this course?	1. Myself / family 2. Employer 3. NGO/Association 4. School 5. Government Institution 6. Private institutions  Other (Specify) _____	c.37.
B24	How much in total did you/your family pay for this training course?		c.38.
B25	Who provided the training?	1. Employer 2. NGO/Association 3. School 4. Government Institution 5. Private Institution 6. Private Tutor 7. Online Course  Other (Specify) _____	c.39.
B26	On a scale from 1 to 10, where 1 = very dissatisfied, 5 = neither satisfied or dissatisfied, and 10 = very satisfied, how would you rate your satisfaction with this course?	Satisfaction with course (1-10) ->	c.40.

B27	Which of the following did this course do? 1 = course did this, 2 = course did not do this		
	It taught me new technical skills I didn't have before	1. Course did this, 2. Course did not do this	c.41.
	It taught me new strategies for helping to find a job	1. Course did this, 2. Course did not do this	c.42.
	It helped put me in contact with employers	1. Course did this, 2. Course did not do this	c.43.
	It gave me the confidence to apply for more jobs	1. Course did this, 2. Course did not do this	c.44.

### 3<sup>rd</sup> MODULE C: LABOR

#### A) Current Status and Voucher Experience

C1	Did you have a job voucher to present your employer?	1. Yes 2. No ► <b>C11</b>	c.45.
C2	Have you used your job voucher?	1. Yes 2. No ► <b>C6</b>	c.46.
C3	Do you believe the job voucher helped you get the job you're currently working in?	1. Yes 2. No	c.47.
C4	How many months have you used this voucher?		c.48.
C5	Do you expect to continue working in your job even after the job voucher expires?	1. Yes ► <b>C11</b> 2. No ► <b>C11</b>	c.49.
C6	What is your current employment status?	1. Employed in a full-time position ► <b>C10</b> 2. Employed in a part-time position ► <b>C10</b> 3. Unemployed and actively looking for work 4. Unemployed and not actively looking for work 5. Out of the labor force	c.50.
C7	Have you tried to use your job voucher when applying for jobs?	1. Yes ► <b>C9</b> 2. No	c.51.
C8	Why haven't you tried to use your job voucher?	1. I did not apply to any jobs 2. I didn't have the chance to explain the voucher to the potential employer 3. I don't understand how to use the voucher  Other (Specify) _____  ► <b>C12</b>	c.52.
C9	In the last job for which you applied and tried to use your voucher, why do you think you were not hired?	1. The potential employer was ineligible to use the voucher (e.g. informal business or government office unable to receive direct funds) 2. The potential employer did not want to deal with the extra paperwork of a voucher 3. The employer was looking for someone with different qualifications than me 4. I don't understand how to use the voucher 5. I don't know  Other (Specify) _____  ► <b>C12</b>	c.53.
C10	Why are you not using the voucher?	1. My employer is ineligible to use the voucher because my employer is an informal business 2. My employer is a government organization and it cannot receive direct funding 3. My employer does not want extra paperwork 4. I don't understand how to use the voucher	c.54.

		Other (Specify) _____	
		<b>► C12</b>	
C11	What is your current employment status?	1. Employed in a full-time position 2. Employed in a part-time position 3. Unemployed and actively looking for work 4. Unemployed and not actively looking for work 5. Out of the labor force	c.55.

**B) Work Experience**

C12	Did you work to earn cash or income in kind in the last month? (As a regular employee, casual employee, employer, self employed or family worker)?	1. Yes 2. No ► <b>C30</b>	c.56.
C13	In the past month, what was your main occupation (e.g. nurse, teacher)?		c.57.
C14	What is the name of your employer for that job?	<b>2222 Self employed</b>	c.58.
C15	Is this employer related to you?	1. Yes 2. No	c.59.
C16	How did you find out about this job?	1. Employer directly 2. Family connection 3. Friends/acquaintances 3. Career services at school 4. Private employment agency 5. Advertisement in newspapers or journals 6. Internet  Other (Specify) _____	c.60.
C17	Can you please provide the contact phone number and address of your employer?  *** We will only use this information to ask your employer a couple of general questions about hiring female workers, and we will not ask about you or anything you say in this interview  Telephone number _____  Address _____		c.61. c.62.
C18	In the last month, what was your income for this job?	Income for this job ->	c.63.
C19	In the last month, how many days/hours did you work at this job?	Hours/day worked at this job -> Days/month worked at this job ->	c.64. c.64.1
C20	How many months have you been working at this job?	Months worked at this job ->	c.65.
C21	Do you have a formal employment contract for this job?	1. Yes 2. No	c.66.
C22	Are you registered for social security in this job?	1. Yes 2. No	c.67.
C23	Do you have a second job in addition to this job?	1. Yes 2. No ► <b>C29</b>	c.68.
C24	What's your secondary occupation (e.g. nurse, teacher)?		c.69.
C25	In the last month, what was your income for this job?	Income for this job ->	c.70.
C26	In the last month, how many days/hours did you work at this job?	Hours/day worked at this job -> Days/month worked at this job ->	c.71.1 c.71.2
C27	How many months have you been working in this job?	Months worked at this job ->	c.72.

C28	Do you have a formal employment contract for this job?	1. Yes 2. No	c.73.
C29	How would you rate your personal income, currently, compared to the incomes of other classmates from your community college?	1. Much worse 2. A little worse 3. About the same 4. A little better 5. Much better 6. Don't know  ► <b>Module D</b>	c.74.

**B) Unemployment**

C30	In the last 3 months, was there any week where you worked for pay at least part-time?	1. Yes 2. No ► <b>C34</b>	c.75.
C31	What was the main reason for leaving this work?	1. Job was temporary, came to an end 2. Was working seasonally 3. Dismissed/Liquidated/Bankrupted 4. Was not satisfied with job 5. Own illness or disability 6. Looking after children or incapacitated adults in the family 7. His /Her spouse requested to leave the job 8. Due to marriage 9. Education or training 10. I could never get my money where I used to work  Other (Specify)_____	c.76.
C32	Who was your employer for this work?	1. The government or public sector 2. A private person, company or enterprise 3. A state-owned enterprise 4. Self employed  Other (Specify)_____	c.77.
C33	Are you related to this previous employer?	1. Yes 2. No	c.78.

**C) JOB SEARCH AND UNEMPLOYMENT SPELL**

**Now, I'd like to ask you some questions about your health.**

C34	Do you presently have a health problem that prevents you from doing physically demanding work?	1. Yes 2. No	c.79.
C35	Do you have any health problem that prevents you from being able to work at a full-time job?	1. Yes 2. No	c.80.
C36	Have you actively sought a job in the past month?	1. Yes ► <b>C38</b> 2. No	c.81.
C37	Why have you not looked for work in the last month?  <b>[main reason]</b>	1. Found a job but waiting to start 2. Awaiting recall from previous job 3. Work seasonally 4. Believe no job is available in the area 5. Undergoing education or training 6. Housewife/ looking after children in the family 7. Looking after incapacitated adults in the family 8. Own illness or disability 9. Do not want to work 10. Family doesn't allow me to work 11. Waiting a response from the course  Other (Please explain)_____	c.82.
C38	When did you actively begin looking for work?	Year →	c.83.

		(If the year is 2009 or 2010) Month →	c.84.
C39	In the past week, how many hours did you spend looking for a job?	Hours per week ►	c.85.
C40	What type of employment are you seeking?	1. Want to have a self-employment job 2. Full-time job is sought 3. Full time job is sought but if not available part-time job will be accepted 4. Part-time job is sought 5. Part-time job is sought but if not available full-time job will be accepted 6. Full-time or part-time job would be accepted	c.86.

## Module D: Attitudes

D1	How confident are you about approaching employers you don't know when looking for a job?	1. Very confident 2. Somewhat confident 3. Not at all confident 4. I would never approach an employer whom I didn't know	c.87.
D2	Do you have any money of your own that you alone can decide how to use?	1. Yes 2. No	c.88.
D3	Are you usually permitted to go to the market alone or only if someone accompanies you?	1. Alone 2. Not Alone 3. Never	c.89.

## Module E: Tracking Information for Panel Survey

<b>E1 Do you have any plans to move to a new house in the next year?</b> 1. Yes  2. No  <b>If you do plan to move, where do you plan to move to?</b>  <hr/> <p>In case you leave your present address, can you tell us the names of two friends or family members who are sure to know where you are, and how to contact you? These should be friends or family that we could find in your town or city if you moved away. [Note to interviewer: Contacts should not typically be spouses or children, since they usually move along with the respondent. We want contacts that are likely to stay in the same place when the respondent moves.]</p>	
<b>E2: Contact 1</b>	
(a) Name:	(b) Relation to you:
(c) Address:	(d) District:
(e) Province:	(f) Home phone
(g) Cell phone:	(h) Work phone
(i) e-mail:	
<b>E3: Contact 2</b>	
(a) Name:	(b) Relation to you:
(c) Address:	(d) District:
(e) Province:	(f) Home phone
(g) Cell phone:	(h) Work phone

(i) e-mail:	
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E4: Any other relevant contact information? (Telephone numbers of spouse, children, parents)	
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**E5. End time** \_\_\_\_\_

**End**

*Thank you for taking the time to participate in this survey.*

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