

METRO/NON METRO

EXEC: ANNEKE

SECTION D – RECONCILIATION BAROMETER 2009

- ASK MALES AND FEMALES -

► **INTRODUCTION:** I would now like to ask you some questions about relationships between South Africans in general and your perceptions on how government is dealing with reconciliation issues.

SHOW CARD: Please could you tell me how much you agree or disagree with the following statements? Would you say you strongly agree, agree, disagree or strongly disagree? **ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.**

	STRONGLY AGREE	AGREE	UNCERTAIN DNRO	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
1. The people who run the country are not really concerned about what happens to people like me.	851-5	-4	-3	-2	-1	-6
2. Most of the time I can trust the country's national leaders to do what is right.	852-5	-4	-3	-2	-1	-6
3. It is all right to get around the law, as long as you don't actually break it.	853-5	-4	-3	-2	-1	-6
4. It is desirable to create one united South African nation out of all the different groups who live in this country.	854-5	-4	-3	-2	-1	-6
5. If public officials are not interested in hearing what people like me think, then there is really no way to make them listen.	855-5	-4	-3	-2	-1	-6
6. The South African Parliament treats all people who come before it – whether black, white, coloured or Indian – the same.	856-5	-4	-3	-2	-1	-6
7. It is possible to create one united South African nation out of all the different groups in this country.	857-5	-4	-3	-2	-1	-6

SHOW CARD: Please indicate how much confidence you have in each of the following institutions? Would you say a great deal, quite a lot, not very much or none at all? **ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.**

	A GREAT DEAL	QUITE A LOT	NOT VERY MUCH	NONE AT ALL	DON'T KNOW DNRO
8. The Presidency	858-4	-3	-2	-1	-6
9. National government	859-4	-3	-2	-1	-6
10. Provincial government	860-4	-3	-2	-1	-6
11. Local government	861-4	-3	-2	-1	-6
12. Parliament	862-4	-3	-2	-1	-6
13. Big companies	863-4	-3	-2	-1	-6
14. Political parties	864-4	-3	-2	-1	-6
15. The Police	865-4	-3	-2	-1	-6
16. Print media, e.g. newspapers	866-4	-3	-2	-1	-6
17. Broadcast media, e.g. radio & TV	867-4	-3	-2	-1	-6
18. The SA Human Rights Commission	868-4	-3	-2	-1	-6
19. Religious institutions	869-4	-3	-2	-1	-6
20. The Constitutional Court	870-4	-3	-2	-1	-6
21. The legal system in general	871-4	-3	-2	-1	-6

SHOW CARD: Once again, please tell me whether you strongly agree, agree, disagree or strongly disagree with the following statements. **ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.**

	STRONGLY AGREE	AGREE	UNCERTAIN DNRO	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
22. The South African Parliament can usually be trusted to make decisions that are right for the country as a whole.	872-5	-4	-3	-2	-1	-6
23. If the South African Parliament started making a lot of decisions that most people disagree with, it might be better to do away with Parliament altogether.	873-5	-4	-3	-2	-1	-6
24. The rulings of South African courts should be in accordance with the South African Constitution, even if it contradicts what the majority of South Africans want.	874-5	-4	-3	-2	-1	-6

SHOW CARD: The issue of race remains present in all areas of public debate; ranging from politics and economics to issues such as public health, sport and the environment. It evokes strong emotions; yet, because of its sensitive nature, some South Africans are not willing to publicly express their true opinions about how the issue of race affects our lives. Please listen to the following situations and tell us under which circumstances you would be willing to tell us what you really think about this issue.

READ OUT BEFORE EACH STATEMENT.

Would you reveal your true thoughts about how racial issues affect your life ... **ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.**

	ALWAYS	ONLY UNDER CERTAIN CIRCUMSTANCES	NEVER	DON'T KNOW	REFUSED
25. When being interviewed in the street by a reporter for television news	875-5	-4	-3	-2	-1
26. When phoning in to a radio talk show	876-5	-4	-3	-2	-1
27. When writing a letter to your local newspaper	877-5	-4	-3	-2	-1
28. When posting a comment on the Internet	878-5	-4	-3	-2	-1
29. When debating the issue with people from your own racial group	879-5	-4	-3	-2	-1
30. When debating the issue with people from different racial groups	880-5	-4	-3	-2	-1

SHOW CARD: Now I would like to hear about your expectations for the future. Please tell me whether you think it will get a lot better, get a little better, stay about the same, get a little worse or get a lot worse? **ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.**

	GET A LOT BETTER	GET A LITTLE BETTER	STAY ABOUT THE SAME	GET A LITTLE WORSE	GET A LOT WORSE	DON'T KNOW DNRO
31. How do you think the economic situation of people like you will change during the next two years? Will it ...?	881-5	-4	-3	-2	-1	-6
32. How do you think the personal safety of people like you will change during the next two years? Will it ...?	882-5	-4	-3	-2	-1	-6

SHOW CARD: The South African Constitution requires the state to guarantee and protect the rights of citizens like you and I, so that we may practise our cultures and religions and use our mother tongue. Please look at the statements on the card and indicate to what extent you agree. Would you say you strongly agree, agree, disagree, or strongly disagree?

ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.

	STRONGLY AGREE	AGREE	UNCERTAIN DNRO	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
33. In South Africa, all religious groups enjoy equal rights.	883-5	-4	-3	-2	-1	-6
34. My mother tongue gets the recognition it deserves in a democratic South Africa.	884-5	-4	-3	-2	-1	-6
35. The promotion of the rights of other social or cultural groups is done to the detriment of the group that I belong to.	885-5	-4	-3	-2	-1	-6

SHOW CARD: Now I would like to hear about your living conditions. Please tell me whether you think it got a great deal better, got a lot better, stayed about the same, got a little worse or got a great deal worse? **ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.**

	GREAT DEAL BETTER	A LOT BETTER	STAYED ABOUT THE SAME	A LITTLE WORSE	A GREAT DEAL WORSE	DON'T KNOW DNRO
36. How does your current financial situation compare with what it was like 12 months ago? Did it get...?	886-5	-4	-3	-2	-1	-6
37. How do your current living conditions compare with what they were like 12 months ago? Are they...?	887-5	-4	-3	-2	-1	-6
38. Whether you currently have a job or not, how do the chances of you finding a job compare with your chances 12 months ago? Are they...?	888-5	-4	-3	-2	-1	-6

SHOW CARD: I just want to ask two more questions about your future. Please tell me whether you think the following is highly likely, likely, neither likely nor unlikely, unlikely or highly unlikely? **ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.**

	HIGHLY LIKELY	LIKELY	NEITHER LIKELY NOR UNLIKELY	UNLIKELY	HIGHLY UNLIKELY	DON'T KNOW DNRO
39. How likely is it that your house, property or land rights will be taken away from you during the next 12 months?	889-5	-4	-3	-2	-1	-6
40. How likely is it that the houses, properties or land rights of people like you will be taken away during the next two years?	890-5	-4	-3	-2	-1	-6

SHOW CARD: We want to know how you would compare the South Africa of today with the country it was in 1994, when it became a democracy. Would you say that the following have improved a great deal, improved somewhat, stayed the same, worsened somewhat, or worsened a great deal? **ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.**

	IMPROVED A GREAT DEAL	IMPROVED SOMEWHAT	STAYED THE SAME	WORSENEED SOMEWHAT	WORSENEED A GREAT DEAL	DON'T KNOW
41. Your personal economic circumstances	891-5	-4	-3	-2	-1	-6
42. Race relations	892-5	-4	-3	-2	-1	-6
43. Moral values	893-5	-4	-3	-2	-1	-6
44. Family life	894-5	-4	-3	-2	-1	-6
45. The gap between rich and poor	895-5	-4	-3	-2	-1	-6
46. Employment opportunities	896-5	-4	-3	-2	-1	-6
47. Your hope for the future	897-5	-4	-3	-2	-1	-6
48. Your personal safety	898-5	-4	-3	-2	-1	-6

SHOW CARD: Please tell me whether you think the following are certainly true, probably true, probably not true or certainly not true.
ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.

	CERTAINLY TRUE	PROBABLY TRUE	PROBABLY NOT TRUE	CERTAINLY NOT TRUE	DON'T KNOW DNRO
49. Apartheid was a crime against humanity.	899-4	-3	-2	-1	-6
50. South Africa has great income differences today, because, in the past, black people were not given the same education opportunities as white people.	900-4	-3	-2	-1	-6
51. In the past, the state committed horrific atrocities against those struggling against Apartheid.	901-4	-3	-2	-1	-6

SHOW CARD: Here are some different actions people could take if government was **disregarding, violating** or **going against** their human rights. I would like you to tell me if it would be justified if some people did the following? Would it be completely justified, probably justified, probably unjustified or completely unjustified? **ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.**

	COMPLETELY JUSTIFIED	PROBABLY JUSTIFIED	UNCERTAIN DNRO	PROBABLY UNJUSTIFIED	COMPLETELY UNJUSTIFIED	DON'T KNOW DNRO
52. Took part in demonstrations.	902-5	-4	-3	-2	-1	-6
53. Joined strikes.	903-5	-4	-3	-2	-1	-6

SHOW CARD: If this does not work, would it be justified to: **READ OUT. ONE MENTION ONLY PER STATEMENT.**

	COMPLETELY JUSTIFIED	PROBABLY JUSTIFIED	UNCERTAIN DNRO	PROBABLY UNJUSTIFIED	COMPLETELY UNJUSTIFIED	DON'T KNOW DNRO
54. Use force or violence, such as damaging public property or taking hostages.	904-5	-4	-3	-2	-1	-6

SHOW CARD: Please could you tell me how much you agree or disagree with the following statements? Would you say you strongly agree, agree, disagree, or strongly disagree? **ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.**

	STRONGLY AGREE	AGREE	UNCERTAIN DNRO	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
55. I think it is fair that the people who discriminated against others during Apartheid feel what it is like to be discriminated against.	905-5	-4	-3	-2	-1	-6
56. Sometimes it might be better to ignore the law and solve problems immediately, rather than wait for a legal solution.	906-5	-4	-3	-2	-1	-6
57. Government has done enough to prosecute perpetrators of Apartheid crimes.	907-5	-4	-3	-2	-1	-6
58. It is not necessary to obey the laws of a government that I did not vote for.	908-5	-4	-3	-2	-1	-6
59. Government has not done enough to support victims who experienced human rights abuse under Apartheid.	909-5	-4	-3	-2	-1	-6
60. The use of racial categories must be retained to measure the impact of government programmes on previously disadvantaged communities.	910-5	-4	-3	-2	-1	-6
61. It should be a national priority to make the workforce of each South African institution representative of all races.	911-5	-4	-3	-2	-1	-6

		STRONGLY AGREE	AGREE	UNCERTAIN DNRO	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
62.	It should be a national priority to make the workforce of each South African institution representative of both genders.	912-5	-4	-3	-2	-1	-6
63.	It should be a national priority to make the workforce of each South African institution representative in terms of physical ability and disability.	913-5	-4	-3	-2	-1	-6
64.	Little progress has been made in returning land to people who have been evicted under Apartheid law.	914-5	-4	-3	-2	-1	-6

SHOW CARD: Once again, please tell me whether you strongly agree, agree, disagree or strongly disagree with the following statements. **ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.**

		STRONGLY AGREE	AGREE	UNCERTAIN DNRO	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
65.	It is highly likely that you will be unemployed at some stage during the next year.	915-5	-4	-3	-2	-1	-6
66.	It is better to have a low-paying full-time job than to make your own living.	916-5	-4	-3	-2	-1	-6
67.	Your child/children or the child/children of friends, receive education of a high standard.	917-5	-4	-3	-2	-1	-6
68.	The education system prepares your child/children or the child/children of friends to find jobs.	918-5	-4	-3	-2	-1	-6

NOTE TO INTERVIEWERS: REPLACE [GROUP] AS FOLLOWS:

- IF RESPONDENT IS WHITE, INSERT (BLACK, COLOURED OR INDIAN)
- IF RESPONDENT IS BLACK, INSERT (WHITE, INDIAN OR COLOURED)
- IF RESPONDENT IS COLOURED, INSERT (WHITE, BLACK OR INDIAN)
- IF RESPONDENT IS INDIAN, INSERT (WHITE, BLACK OR COLOURED)

YOU MUST READ OUT ALL 3 POPULATION GROUPS AS THEY ARE LISTED IN BRACKETS. WE ARE INTERESTED IN TOTAL CONTACT WITH POPULATION GROUPS OTHER THAN THE ONE THE RESPONDENT BELONGS TO, IRRESPECTIVE OF WHETHER A RESPONDENT HAS MORE CONTACT WITH ONE POPULATION GROUP THAN ANOTHER.

SHOW CARD: Now we would like to ask you some questions about the contact you have with [GROUP] people. Would you say it occurs always, often, sometimes, rarely or never? **ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.**

		ALWAYS	OFTEN	SOMETIMES	RARELY	NEVER	DON'T KNOW DNRO
69.	On a typical weekday, whether at work or otherwise, how often do you talk to [GROUP] people?	919-5	-4	-3	-2	-1	-6
70.	When socialising in your own home or the homes of friends, how often do you talk to [GROUP] people?	920-5	-4	-3	-2	-1	-6

SHOW CARD:

		MORE OFTEN	ABOUT THE SAME AS NOW	LESS OFTEN	NEVER	DON'T KNOW DNRO
71.	If you had a choice, would you want to talk to [GROUP] people...?	921-4	-3	-2	-1	-6

SHOW CARD: Would you say you strongly agree, agree, disagree or strongly disagree with these statements?

ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.

	STRONGLY AGREE	AGREE	UNCERTAIN DNRO	DISAGREE	STRONGLY DISAGREE	NOT APPLICABLE	DON'T KNOW DNRO
72. I want to forget about the past and just get on with my life.	922-5	-4	-3	-2	-1	-6	-7
73. I am trying to forgive those who hurt me during Apartheid.	923-5	-4	-3	-2	-1	-6	-7

INSTRUCTION: REPLACE GROUP WITH RELEVANT GROUP.

SHOW CARD: Thinking of the combination of groups previously mentioned (**NAME OF GROUP selected prior to Q.69.**) Please say whether you strongly agree, agree, disagree or strongly disagree that...

ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.

READ OUT.	STRONGLY AGREE	AGREE	UNCERTAIN DNRO	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
74. You find it difficult to understand the customs and ways of [GROUP] people.	924-5	-4	-3	-2	-1	-6
75. You want to learn more about the customs and ways of [GROUP] people	925-5	-4	-3	-2	-1	-6
76. [GROUP] people are untrustworthy.	926-5	-4	-3	-2	-1	-6
77. You could never imagine being part of a political party made up mainly of [GROUP] people.	927-5	-4	-3	-2	-1	-6

78. ASK ALL: Which ONE of the following groups, apart from your own , do you find most difficult to associate with? READ OUT 3 OTHERS. ONE MENTION ONLY. ANSWER CANNOT BE THE SAME AS RESPONDENT'S POPULATION GROUP.	1. Black South Africans	928-1
	2. Indian South Africans	-2
	3. White South Africans	-3
	4. Coloured South Africans	-4

SHOW CARD: Now I would like you to tell me how you feel about the following. Again, thinking of ... **[GROUP MENTIONED IN Q77]** tell me for each of the following statements whether you would strongly approve, approve, neither disapprove nor approve, disapprove, or strongly disapprove of any of the following things: **ASK FOR EACH. ONE MENTION ONLY PER STATEMENT.**

	STRONGLY APPROVE	APPROVE	NEITHER DISAPPROVE NOR APPROVE	DISAPPROVE	STRONGLY DISAPPROVE	DON'T KNOW DNRO
79. Living in a neighbourhood where half of your neighbours are [GROUP] people.	929-5	-4	-3	-2	-1	-6
80. Having to work for and take instructions from a [GROUP] person.	930-5	-4	-3	-2	-1	-6
81. Having a close relative marry a [GROUP] person.	931-5	-4	-3	-2	-1	-6
82. Having a [GROUP] person sitting next to my child, or the child of a family member, at school	932-5	-4	-3	-2	-1	-6

83. SHOW CARD WITH STATEMENTS 1 - 12: In all societies, people belong to one or more social groups. Some of these groups, like social clubs, we choose to belong to, while others, such as religious, racial or gender groups we do not belong to by choice, but by virtue of our birth. In this list, you will find a number of social groups that people typically associate with. When you think of yourself and your daily interaction with others, which group do you belong to? And which group is the second group that you feel you belong to? (NOTE TO INTERVIEWER: ONLY ONE RESPONSE PER COLUMN)	1. Those who speak the same language - mother tongue - as I do.	FIRST GROUP OMO	933-01	SECOND GROUP OMO	935-01
	2. Those who belong to the same ethnic group as I do, e.g. Zulu, Xhosa, Afrikaner, Venda, Sesotho.		-02		-02
	3. Those who belong to the same racial group as I do, e.g. black, coloured, Indian, white.		-03		-03
	4. Those who are in the same economic class, e.g. poor, middle class, upper income.		-04		-04
	5. Those who live in the same neighbourhood as I do.		-05		-05
	6. Those who have the same religious beliefs as I do, e.g. Christian, Muslim, Jewish, atheist, agnostic.		-06		-06
	7. Those who regard themselves as South Africans first.		-07		-07
	8. Those who belong to the same social, savings or sports club as I do.		-08		-08
	9. Those who work or study with me.		-09		-09
	10. Those who are in the same age group as I am.		-10		-10
	11. Those who regard themselves as African first.		-11		-11
	12. Those who are the same gender as I am - male or female.		-12		-12
84. SHOW CARD: How important is this first or main identity [i.e. first group in Q83] to you? Would you say that it is very important; somewhat important; not very important; not important at all? ONE MENTION ONLY.	4. Very important		937-4		
	3. Somewhat important		-3		
	2. Not very important		-2		
	1. Not important at all		-1		
	9. Don't know		-9		
	6. Refused		-6		

SHOW CARD: People have different feelings, because they belong to certain groups. Do you strongly agree, agree, disagree or strongly disagree that each characteristic describes how you feel about the first group you associate yourself with, namely (READ GROUP FROM Q.83) [FIRST GROUP IDENTIFIED IN ABOVE QUESTION]?							
READ OUT BEFORE EACH STATEMENT.							
To what extent do you agree that belonging to this group makes you feel ... ASK FOR EACH.		STRONGLY AGREE	AGREE	UNCERTAIN DNRO	DISAGREE	STRONGLY DISAGREE	DON'T KNOW DNRO
ONE MENTION ONLY PER STATEMENT.		AGREE	AGREE	DNRO	DISAGREE	DISAGREE	DNRO
85.	good about yourself	938-5	-4	-3	-2	-1	-6
86.	important	939-5	-4	-3	-2	-1	-6
87.	secure	940-5	-4	-3	-2	-1	-6

88. **SHOW CARD:** People sometimes talk about the divisions between people in South Africa. Sometimes these divisions cause people to be left out or discriminated against. In other instances it can lead to anger and even violence between groups. What, in your experience, is the biggest division in South Africa today? **RECORD FIRST MENTION. READ OUT.**

ASK: And, which would you say is the second biggest division in South Africa today? **READ OUT. RECORD AS SECOND MENTION.**

	FIRST MENTION OMO	SECOND MENTION OMO
A. The division between the supporters of different political parties.	941-1	942-1
B. The division between poor and middle-class or wealthy South Africans	-2	-2
C. The division between those living with HIV/Aids and other infectious diseases and the rest of the community	-3	-3
D. The division between members of different religions	-4	-4
E. The division between black, white, coloured and Indian South Africans	-5	-5
F. The division between South Africans of different language groups	-6	-6