

Enumerator : <input type="text"/>		CONFIDENTIAL	Household ID : <input type="text"/>			
Editor : <input type="text"/>			Wave : 04			
Operator Data : <input type="text"/>						
<div>Village Resources and Infrastructure Survey</div> <div>GOVERNANCE AND INSTITUTIONS QUESTIONNAIRE</div>						
Visit Data	First Visit	Second Visit	Third Visit			
COV1. Date	<input type="text"/>	<input type="text"/>	<input type="text"/>			
COV2. Start Time	<input type="text"/>	<input type="text"/>	<input type="text"/>			
COV3. Finish Time	<input type="text"/>	<input type="text"/>	<input type="text"/>			
COV4. Visit outcome	<input type="text"/>	<input type="text"/>	<input type="text"/>			
<div>Code COV4:</div> <div>1. Finish</div> <div>3. Partly finished, because: <input type="text"/></div>					<div>COV5: Supervision</div> <div>a. Observed 1. Yes 3. No</div> <div>b. Examined 1. Yes 3. No</div>	<div>COV6. Data Operator Inspection:</div> <div>1. Entered without error</div> <div>2. Entered with notes</div> <div>3. Not Entered, because: <input type="text"/></div>

CONFIDENTIAL

Village Resources and Infrastructure Survey

Visit Data	First Visit	Second Visit	Third Visit
COV1. Date	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>
COV2. Start Time	<input type="text"/> : <input type="text"/>	<input type="text"/> : <input type="text"/>	<input type="text"/> : <input type="text"/>
COV3. Finish Time	<input type="text"/> : <input type="text"/>	<input type="text"/> : <input type="text"/>	<input type="text"/> : <input type="text"/>
COV4. Visit outcome	<input type="text"/>	<input type="text"/>	<input type="text"/>

Code COV4:	COV5: Supervision	COV6: Data Operator Inspection:
1. Finish	a. Observed 1. Yes 3. No	1. Entered without error
3. Partly finished, because: _____	b. Examined 1. Yes 3. No	2. Entered with notes
		3. Not Entered, because: _____

L. LOCATION

L06. Name of Respondent	_____	HHM No. <u> </u> <u> </u>
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R. VILLAGE HEAD ELECTION

R01. When was the last election conducted in this village?	Month <u> </u> <u> </u> Year <u> </u> <u> </u> <u> </u> <u> </u>
R02. Did you vote in that election?	1. Yes 3. No → S Section 96. NOT APPLICABLE
R03. Did you feel satisfied, fairly satisfied, less satisfied or unsatisfied with the election process?	1. Satisfied 2. Fairly satisfied 3. Less satisfied 4. Unsatisfied 96. NOT APPLICABLE 98. DO NOT KNOW
R04. Did you feel satisfied, fairly satisfied, less satisfied or unsatisfied to the selected Village Head?	1. Satisfied 2. Fairly satisfied 3. Less satisfied 4. Unsatisfied 98. DO NOT KNOW

S. ADMINISTRATION SERVICE AT THE VILLAGE OFFICE

I. ID Card Processing

S01. In the last 2 years, had you or other household member process an ID Card?	1. Yes 3. No → S 06
S02. Did you or other household member use a <u>middleman</u> ?	1. Yes 3. No
S03. Did you or other household member know the procedure of ID Card issuing/extension (including all the required supporting documents, fees and processing time)?	1. Yes 3. No
S04. How long does it take to process an ID Card?	<u> </u> <u> </u> <u> </u> 1. Hours 2. Days 3. Months
S05. How much was the <u>total cost</u> to process an ID Card (excluding transportation cost)?	1. Rp. <u> </u> <u> </u> <u> </u> <u> </u> . <u> </u> <u> </u> <u> </u> <u> </u> 3. Free 98. DO NOT KNOW

II. Administration service at the village office

We want you to assess the administration services in this village/kelurahan.

S06. At this moment, what is your satisfaction level with the administration [...] of this village/kelurahan?			
a. Employee hospitality	1. Satisfied 2. Fairly Satisfied	3. Less Satisfied 4. Unsatisfied	96. NOT APPLICABLE 98. DO NOT KNOW
b. Ease of requirements	1. Satisfied 2. Fairly Satisfied	3. Less Satisfied 4. Unsatisfied	96. NOT APPLICABLE 98. DO NOT KNOW
c. Ease of arrangements	1. Satisfied 2. Fairly Satisfied	3. Less Satisfied 4. Unsatisfied	96. NOT APPLICABLE 98. DO NOT KNOW
d. Arrangement time	1. Satisfied 2. Fairly Satisfied	3. Less Satisfied 4. Unsatisfied	96. NOT APPLICABLE 98. DO NOT KNOW
e. Service fee	1. Satisfied 2. Fairly Satisfied	3. Less Satisfied 4. Unsatisfied	96. NOT APPLICABLE 98. DO NOT KNOW

S07. In general, are you satisfied, fairly satisfied, less satisfied or unsatisfied with this village office administration services?	1. Satisfied 2. Fairly Satisfied	3. Less Satisfied 4. Unsatisfied	96. NOT APPLICABLE 98. DO NOT KNOW
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T. ACCOUNTABILITY

T01. Have you ever heard/know about the corruption case in this <u>Village Head Office in the last 2 years</u> , such as: <ul style="list-style-type: none"> - improper use of Village Budget/financial/Village Fund - improper use of government/other parties support such as POOR RICE (RASKIN), PKPS-BBM 	1. Yes, the case of _____ 3. No
T02. Have you ever heard/know about the bribery case in this <u>Village Head Office in the last 2 years</u> , such as: <ul style="list-style-type: none"> - land seizure case where someone gave a certain fund to the Village Head so he can have the land - extortion on the making/arrangement of documents 	1. Yes, the case of _____ 3. No

Next we want to ask you about your knowledge of transparency in this village

T03TYPE	T03. Do you know the information related to [...]?	T04. Where did you learn that from? A. Attend a meeting B. Village apparatus C. Head of RT/RW/Hamlet D. Neighbor E. Information board F. Religious group G. Farmer/fishermen working group V. Others, _____
a. Village Budget accountability report	1. Yes 3. No ↓	A B C D E F G V _____
b. The use of Village Development Program Fund	1. Yes 3. No ↓	A B C D E F G V _____
c. Implementation of development program	1. Yes 3. No ↓	A B C D E F G V _____

Here we want to ask about the handling of suggestions/problem that you sent related to the conditions of road, bridge and clean water facilities

T05TYPE	T05. Have you ever give suggestions or report a problem related to [...]?	T06. To whom you sent the suggestions or problem report related to the [...]? A. Neighborhood Leader (RT) B. Hamlet Leader C. Village Apparatus D. Village Head E. Management group F. Outsiders, specify _____ V. Others, _____	T07. Is there any follow-up of the presented suggestions or problem reports?	T08. Do you feel satisfied with the follow up?	T09. Reason
a. Road	1. Yes 3. No ↓	A B C D E F _____ V _____	1. Yes 3. No ↓	1. Yes 3. No ↓	_____ _____ _____
b. Bridge	1. Yes 3. No ↓	A B C D E F _____ V _____	1. Yes 3. No ↓	1. Yes 3. No ↓	_____ _____ _____
c. Clean Water Facilities	1. Yes 3. No ↓	A B C D E F _____ V _____	1. Yes 3. No ↓	1. Yes 3. No ↓	_____ _____ _____

T10. INTERVIEWER CHECK : ARE ALL THE ANSWERS OF QUESTION T05 a, b and c = 3. NO?	1. YES → T11 3. NO → U01
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T11. Why you never give suggestions or report a problem related to the road, bridge and clean water facilities?	_____ _____
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U. PERCEPTION OF PUBLIC SERVICES

U01. At this moment, does the [...] service in this village already <u>adequate</u> ?				
a. Clean water	1. Yes	3. No	96. NOT APPLICABLE	98. DO NOT KNOW
b. Sanitation/sewerage	1. Yes	3. No	96. NOT APPLICABLE	98. DO NOT KNOW
c. Road	1. Yes	3. No	96. NOT APPLICABLE	98. DO NOT KNOW
d. Waste management	1. Yes	3. No	96. NOT APPLICABLE	98. DO NOT KNOW
e. Drainage/flood handling management	1. Yes	3. No	96. NOT APPLICABLE	98. DO NOT KNOW
f. Irrigation system (for agricultural)	1. Yes	3. No	96. NOT APPLICABLE	98. DO NOT KNOW
g. Education services	1. Yes	3. No	96. NOT APPLICABLE	98. DO NOT KNOW
h. Health services	1. Yes	3. No	96. NOT APPLICABLE	98. DO NOT KNOW
i. ID Card processing	1. Yes	3. No	96. NOT APPLICABLE	98. DO NOT KNOW
j. Family Card making	1. Yes	3. No	96. NOT APPLICABLE	98. DO NOT KNOW

N. SOCIAL TRUSTS AND BONDS

We want to ask a few questions related to trust among the people who live in this village

N01. In general, do you agree or disagree with the following statements about the people of this village?	1. Strongly agree 2. Agree 3. Disagree	4. Strongly disagree 98. DO NOT KNOW
a. They can be trusted	1 2 3 4	98
b. They are willing to help whenever needed	1 2 3 4	98
c. They care about each other/protect each other	1 2 3 4	98
d. They trust the village apparatus	1 2 3 4	98
e. They trust the sub-district apparatus	1 2 3 4	98

N02. In general, how do you rate the social trust/solidarity in this village?	1. Very high 2. High 3. Moderate	4. Low 5. Very low 98. DO NOT KNOW
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	N03. At this moment, is there any [...] in this village?	N04. How do you rate the level of trust currently between the [...]					
a. Resident from a different tribe	1. Yes 3. No ↓	1	2	3	4	5	98
b. Resident with a different religion	1. Yes 3. No ↓	1	2	3	4	5	98
		Code for N04 questions 1. Very high 2. High 3. Moderate 4. Low 5. Very low 98. DO NOT KNOW					

Here we would like to ask you some questions about security in this village

N05. How do you think the security in this village?	1. Very secure 2. Secure	3. Less secure 4. Insecure 98. DO NOT KNOW
N06. How safe and secure do you think for the residents to travel between villages in the DISTRICT where you currently lived in?	1. Very secure 2. Secure	3. Less secure 4. Insecure 98. DO NOT KNOW

CP. ENUMERATOR'S NOTES

Write additional information about the issues in question, a difficult question to answer by the respondent, etc.

PS CROSS EXAMINATION

No.	Question no.	Page	Editor's Notes	Enumerator's confirmations