

|  |                       |   |
|--|-----------------------|---|
| Enumerator : _____ <input type="text"/><br>Editor : _____ <input type="text"/><br>Operator Data : _____ <input type="text"/> | <h1>CONFIDENTIAL</h1> | Household ID : <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/><br>Wave : 04 |
|--|-----------------------|---|

# Village Resources and Infrastructure Survey

## GOVERNANCE AND INSTITUTIONS QUESTIONNAIRE

| Visit Data          | First Visit  | Second Visit   | Third Visit  |
|---------------------|--|--|--|
| COV1. Date          | <input type="text"/> / <input type="text"/> / <input type="text"/> | <input type="text"/> / <input type="text"/> / <input type="text"/> | <input type="text"/> / <input type="text"/> / <input type="text"/> |
| COV2. Start Time    | <input type="text"/> : <input type="text"/>                        | <input type="text"/> : <input type="text"/>                        | <input type="text"/> : <input type="text"/>                        |
| COV3. Finish Time   | <input type="text"/> : <input type="text"/>                        | <input type="text"/> : <input type="text"/>                        | <input type="text"/> : <input type="text"/>                        |
| COV4. Visit outcome | <input type="checkbox"/> _____                                     | <input type="checkbox"/> _____                                     | <input type="checkbox"/> _____                                     |

|   |   |  |
|---|---|--|
| Code COV4:<br>1. Finish<br>3. Partly finished, because: _____ | COV5: Supervision<br>a. Observed            1. Yes   3. No<br>b. Examined            1. Yes   3. No | COV6. Data Operator Inspection:<br>1. Entered without error<br>2. Entered with notes<br>3. Not Entered, because: _____ |
|---|---|--|

## L. LOCATION

|                         |  |                              |
|-------------------------|--|------------------------------|
| L06. Name of Respondent |  | HHM No. <input type="text"/> |
|-------------------------|--|------------------------------|

## R. VILLAGE HEAD ELECTION

|  |   |
|--|---|
| R01. When was the last election conducted in this village?   | Month <input type="text"/><br>Year <input type="text"/>   |
| R02. Did you vote in that election?  | 1. Yes<br>3. No → S Section<br>96. NOT APPLICABLE   |
| R03. Did you feel satisfied, fairly satisfied, less satisfied or unsatisfied with the election process?    | 1. Satisfied<br>2. Fairly satisfied<br>3. Less satisfied<br>4. Unsatisfied<br>96. NOT APPLICABLE<br>98. DO NOT KNOW |
| R04. Did you feel satisfied, fairly satisfied, less satisfied or unsatisfied to the selected Village Head? | 1. Satisfied<br>2. Fairly satisfied<br>3. Less satisfied<br>4. Unsatisfied<br>98. DO NOT KNOW                       |

## S. ADMINISTRATION SERVICE AT THE VILLAGE OFFICE

### I. ID Card Processing

|   |  |
|---|--|
| S01. In the last 2 years, had you or other household member process an ID Card?   | 1. Yes<br>3. No → S 06   |
| S02. Did you or other household member use a <u>middleman</u> ?   | 1. Yes<br>3. No  |
| S03. Did you or other household member know the procedure of ID Card issuing/extension (including all the required supporting documents, fees and processing time)? | 1. Yes<br>3. No  |
| S04. How long does it take to process an ID Card?   | <input type="text"/> 1. Hours      2. Days      3. Months                        |
| S05. How much was the <u>total cost</u> to process an ID Card (excluding transportation cost)?  | 1. Rp. <input type="text"/> . <input type="text"/><br>3. Free<br>98. DO NOT KNOW |

## II. Administration service at the village office

We want you to assess the administration services in this village/kelurahan.

|   |                                     |                                     |                                       |
|---|-------------------------------------|-------------------------------------|---------------------------------------|
| S06. At this moment, what is your satisfaction level with the administration [...] of this village/kelurahan? |                                     |                                     |                                       |
| a. Employee hospitality   | 1. Satisfied<br>2. Fairly Satisfied | 3. Less Satisfied<br>4. Unsatisfied | 96. NOT APPLICABLE<br>98. DO NOT KNOW |
| b. Ease of requirements   | 1. Satisfied<br>2. Fairly Satisfied | 3. Less Satisfied<br>4. Unsatisfied | 96. NOT APPLICABLE<br>98. DO NOT KNOW |
| c. Ease of arrangements   | 1. Satisfied<br>2. Fairly Satisfied | 3. Less Satisfied<br>4. Unsatisfied | 96. NOT APPLICABLE<br>98. DO NOT KNOW |
| d. Arrangement time   | 1. Satisfied<br>2. Fairly Satisfied | 3. Less Satisfied<br>4. Unsatisfied | 96. NOT APPLICABLE<br>98. DO NOT KNOW |
| e. Service fee  | 1. Satisfied<br>2. Fairly Satisfied | 3. Less Satisfied<br>4. Unsatisfied | 96. NOT APPLICABLE<br>98. DO NOT KNOW |

|   |                                     |                                     |                                       |
|---|-------------------------------------|-------------------------------------|---------------------------------------|
| S07. In general, are you satisfied, fairly satisfied, less satisfied or unsatisfied with this village office administration services? | 1. Satisfied<br>2. Fairly Satisfied | 3. Less Satisfied<br>4. Unsatisfied | 96. NOT APPLICABLE<br>98. DO NOT KNOW |
|---|-------------------------------------|-------------------------------------|---------------------------------------|

## T. ACCOUNTABILITY

|   |                                    |
|---|------------------------------------|
| T01. Have you ever heard/know about the corruption case in this <u>Village Head Office in the last 2 years</u> , such as:<br>- improper use of Village Budget/financial/Village Fund<br>- improper use of government/other parties support such as POOR RICE (RASKIN), PKPS-BBM   | 1. Yes, the case of _____<br>3. No |
| T02. Have you ever heard/know about the bribery case in this <u>Village Head Office in the last 2 years</u> , such as:<br>- land seizure case where someone gave a certain fund to the Village Head so he can have the land<br>- extortion on the making/arrangement of documents | 1. Yes, the case of _____<br>3. No |

Next we want to ask you about your knowledge of transparency in this village

| T03TYPE  | T03. Do you know the information related to [...]? | T04. Where did you learn that from?<br>A. Attend a meeting<br>B. Village apparatus<br>C. Head of RT/RW/Hamlet<br>D. Neighbor<br>E. Information board<br>F. Religious group<br>G. Farmer/fishermen working group<br>V. Others, _____ |
|--|--|---|
| a. Village Budget accountability report        | 1. Yes 3. No ↓                                     | A B C D E F G V _____   |
| b. The use of Village Development Program Fund | 1. Yes 3. No ↓                                     | A B C D E F G V _____   |
| c. Implementation of development program       | 1. Yes 3. No ↓                                     | A B C D E F G V _____   |

Here we want to ask about the handling of suggestions/problem that you sent related to the conditions of road, bridge and clean water facilities

| T05TYPE                   | T05. Have you ever give suggestions or report a problem related to [...]? | T06. To whom you sent the suggestions or problem report related to the [...]?<br>A. Neighborhood Leader (RT)<br>B. Hamlet Leader<br>C. Village Apparatus<br>D. Village Head<br>E. Management group<br>F. Outsiders, specify _____<br>V. Others, _____ | T07. Is there any follow-up of the presented suggestions or problem reports? | T08. Do you feel satisfied with the follow up? | T09. Reason             |
|---------------------------|---|---|--|--|-------------------------|
| a. Road                   | 1. Yes 3. No ↓  | A B C D E<br>F _____<br>V _____   | 1. Yes<br>3. No ↓  | 1. Yes<br>3. No ↓                              | _____<br>_____<br>_____ |
| b. Bridge                 | 1. Yes 3. No ↓  | A B C D E<br>F _____<br>V _____   | 1. Yes<br>3. No ↓  | 1. Yes<br>3. No ↓                              | _____<br>_____<br>_____ |
| c. Clean Water Facilities | 1. Yes 3. No ↓  | A B C D E<br>F _____<br>V _____   | 1. Yes<br>3. No ↓  | 1. Yes<br>3. No ↓                              | _____<br>_____<br>_____ |

|   |                             |
|---|-----------------------------|
| T10. INTERVIEWER CHECK :<br>ARE ALL THE ANSWERS OF QUESTION T05 a, b and c = 3. NO? | 1. YES → T11<br>3. NO → U01 |
|---|-----------------------------|

|   |                |
|---|----------------|
| T11. Why you never give suggestions or report a problem related to the road, bridge and clean water facilities? | _____<br>_____ |
|---|----------------|

## U. PERCEPTION OF PUBLIC SERVICES

|   |        |       |                    |                 |
|---|--------|-------|--------------------|-----------------|
| U01. At this moment, does the [...] service in this village already adequate? |        |       |                    |                 |
| a. Clean water  | 1. Yes | 3. No | 96. NOT APPLICABLE | 98. DO NOT KNOW |
| b. Sanitation/sewerage  | 1. Yes | 3. No | 96. NOT APPLICABLE | 98. DO NOT KNOW |
| c. Road   | 1. Yes | 3. No | 96. NOT APPLICABLE | 98. DO NOT KNOW |
| d. Waste management   | 1. Yes | 3. No | 96. NOT APPLICABLE | 98. DO NOT KNOW |
| e. Drainage/flood handling management   | 1. Yes | 3. No | 96. NOT APPLICABLE | 98. DO NOT KNOW |
| f. Irrigation system (for agricultural)                                       | 1. Yes | 3. No | 96. NOT APPLICABLE | 98. DO NOT KNOW |
| g. Education services   | 1. Yes | 3. No | 96. NOT APPLICABLE | 98. DO NOT KNOW |
| h. Health services  | 1. Yes | 3. No | 96. NOT APPLICABLE | 98. DO NOT KNOW |
| i. ID Card processing   | 1. Yes | 3. No | 96. NOT APPLICABLE | 98. DO NOT KNOW |
| j. Family Card making   | 1. Yes | 3. No | 96. NOT APPLICABLE | 98. DO NOT KNOW |

## N. SOCIAL TRUSTS AND BONDS

We want to ask a few questions related to trust among the people who live in this village

|   |  |   |
|---|--|---|
| N01. In general, do you agree or disagree with the following statements about the people of this village? | 1. Strongly agree<br>2. Agree<br>3. Disagree | 4. Strongly disagree<br>98. DO NOT KNOW |
| a. They can be trusted  | 1 2 3 4                                      | 98                                      |
| b. They are willing to help whenever needed   | 1 2 3 4                                      | 98                                      |
| c. They care about each other/protect each other  | 1 2 3 4                                      | 98                                      |
| d. They trust the village apparatus   | 1 2 3 4                                      | 98                                      |
| e. They trust the sub-district apparatus  | 1 2 3 4                                      | 98                                      |

|   |  |  |
|---|--|--|
| N02. In general, how do you rate the social trust/solidarity in this village? | 1. Very high<br>2. High<br>3. Moderate | 4. Low<br>5. Very low<br>98. DO NOT KNOW |
|---|--|--|

|                                       |  |  |   |   |   |           |
|---------------------------------------|--|--|---|---|---|-----------|
|                                       | N03. At this moment, is there any [...] in this village? | N04. How do you rate the level of trust currently between the [...]  |   |   |   |           |
| a. Resident from a different tribe    | 1. Yes                      3. No ↓                      | 1  | 2 | 3 | 4 | 5      98 |
| b. Resident with a different religion | 1. Yes                      3. No ↓                      | 1  | 2 | 3 | 4 | 5      98 |
|                                       |  | Code for N04 questions<br>1. Very high<br>2. High<br>3. Moderate<br>4. Low<br>5. Very low<br>98. DO NOT KNOW |   |   |   |           |

Here we would like to ask you some questions about security in this village

|  |                             |  |
|--|-----------------------------|--|
| N05. How do you think the security in this village?  | 1. Very secure<br>2. Secure | 3. Less secure<br>4. Insecure<br>98. DO NOT KNOW |
| N06. How safe and secure do you think for the residents to travel between villages in the DISTRICT where you currently lived in? | 1. Very secure<br>2. Secure | 3. Less secure<br>4. Insecure<br>98. DO NOT KNOW |

CP. ENUMERATOR'S NOTES

Write additional information about the issues in question, a difficult question to answer by the respondent, etc.

A large, empty rectangular box with a thin black border, intended for the enumerator to write additional information or notes. The box is currently blank.

