



South Sudan

The World Bank
Country Survey FY 2013

Report of Findings
March 2013

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I. Objectives

This survey was designed to achieve the following objectives:

- Assist the World Bank in gaining a better understanding of how stakeholders in South Sudan perceive the Bank;
- Obtain systematic feedback from stakeholders in South Sudan regarding:
 - Their views regarding the general environment in South Sudan;
 - Their overall attitudes toward the World Bank in South Sudan;
 - Overall impressions of the World Bank's effectiveness and results, knowledge and research, and communication and information sharing in South Sudan; and
 - Perceptions of the World Bank's future role in South Sudan.
- Use data to help inform the South Sudan country team's strategy.

II. Methodology

In February 2013, 300 stakeholders of the World Bank in South Sudan were invited to provide their opinions on the Bank's assistance to the country by participating in a country survey. Participants in the survey were drawn from among the office of the President; the office of the Prime Minister; the office of a Minister; the office of a Parliamentarian; employees of a ministry, ministerial department, or implementation agency; consultants/contractors working on World Bank-supported projects/programs; project management units (PMUs) overseeing implementation of a project; local government officials or staff; bilateral and multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs; community-based organizations (CBOs); the media; independent government institutions; trade unions; faith-based groups; academia/research institutes/think tanks; the judiciary branch; and self-employed individuals. A total of 191 stakeholders participated in the country survey (66% response rate).

Respondents received questionnaires via courier or face to face and returned them accordingly. Respondents were asked about: general issues facing South Sudan; their overall attitudes toward the Bank; the World Bank's effectiveness and results; the Bank's knowledge; working with the World Bank; the Bank's future role in South Sudan; and the Bank's communication and information sharing in South Sudan.

Every country that engages in the Country Survey must include specific indicator questions that will be aggregated for the World Bank's annual Corporate Scorecard. These questions are identified throughout the survey report.

- A. General Issues Facing South Sudan: Respondents were asked to indicate whether South Sudan is headed in the right direction, what they thought were the top three most important development priorities, and which areas of development would contribute most to reducing poverty and generating economic growth in South Sudan.

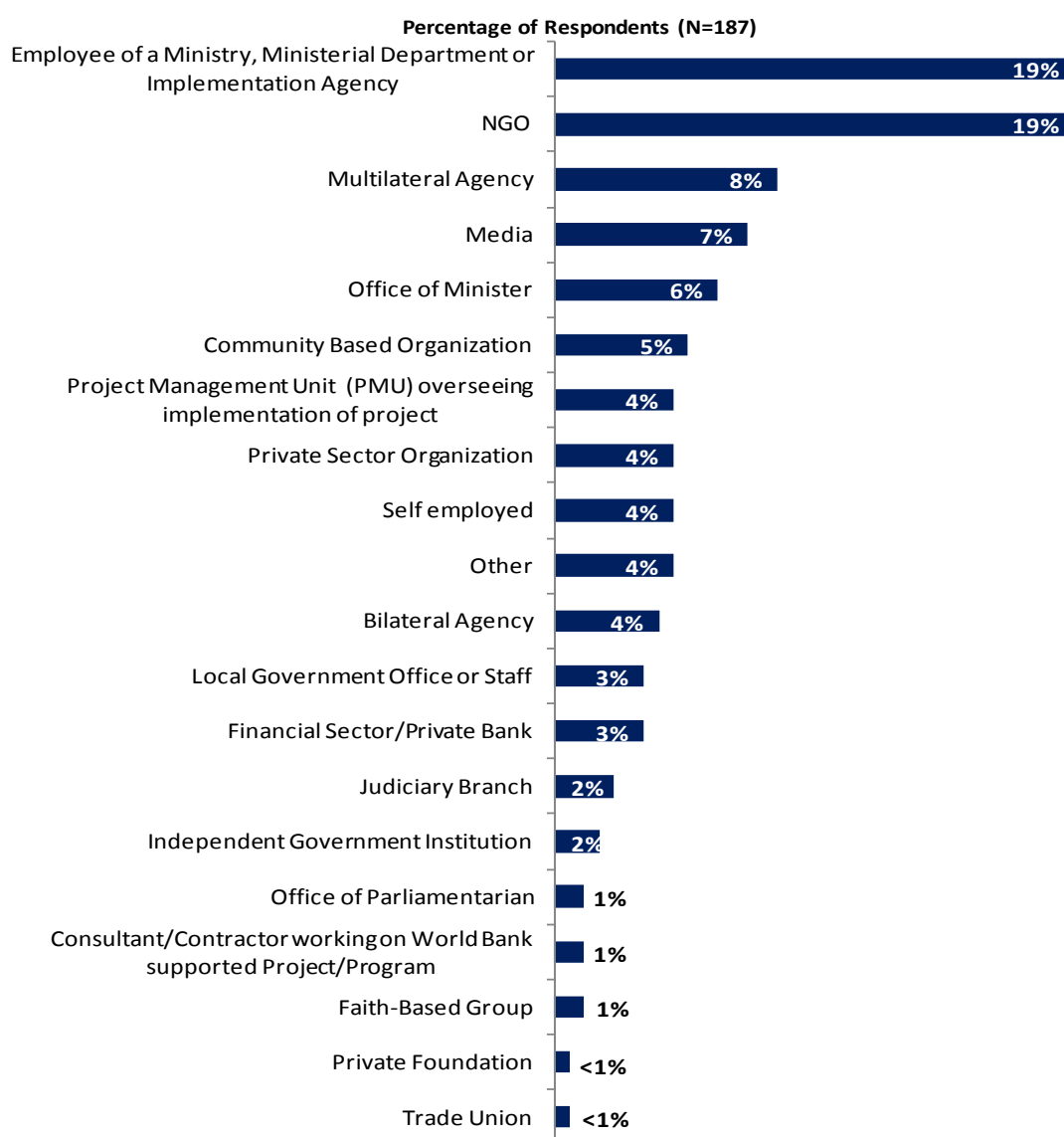
II. Methodology (continued)

- B. Overall Attitudes toward the World Bank: Respondents were asked to rate their familiarity with the World Bank, the Bank's effectiveness in South Sudan, Bank staff preparedness to help South Sudan solve its development challenges, their agreement with various statements regarding the Bank's work, and the extent to which the Bank is an effective development partner. Respondents were also asked to indicate the sectoral areas on which it would be most productive for the Bank to focus its resources, the Bank's greatest values and greatest weaknesses in its work, the most effective instruments in helping to reduce poverty in South Sudan, with which stakeholder groups the Bank should collaborate more, and to what reasons respondents attributed failed or slow reform efforts.
- C. World Bank Effectiveness and Results: Respondents were asked to rate the extent to which the Bank's work helps achieve development results in South Sudan, the extent to which the Bank meets South Sudan's needs for knowledge services and financial instruments, and the Bank's level of effectiveness across thirty six development areas, such as poverty reduction, agricultural development, water and sanitation, education and others.
- D. The World Bank's Knowledge: Respondents were asked to indicate how frequently they consult Bank knowledge work and activities, the areas on which the Bank should focus its research efforts, and to rate the effectiveness and quality of the Bank's knowledge work and activities, including how significant of a contribution they make to development results in South Sudan and its technical quality.
- E. Working with the World Bank: Respondents were asked to rate their level of agreement with a series of statements regarding working with the Bank, such as the World Bank's "Safeguard Policy" requirements being reasonable, the Bank imposing reasonable conditions on its lending, disbursing funds promptly, increasing South Sudan's institutional capacity, and providing effective implementation support.
- F. The Future Role of the World Bank in South Sudan: Respondents were asked to rate how significant a role the Bank should play in South Sudan's development in the near future and to indicate what the Bank should do to make itself of greater value in South Sudan.
- G. Communication and Information Sharing: Respondents were asked to indicate how they get information about economic and social development issues, how they prefer to receive information from the Bank, and their usage and evaluation of the Bank's websites. Respondents were asked about their awareness of the Bank's Access to Information policy, past information requests from the Bank, and their level of agreement that they use more data from the World Bank as a result of the Bank's Open Data policy. Respondents were also asked about their level of agreement that they know how to find information from the Bank and that the Bank is responsive to their information requests.
- H. Background Information: Respondents were asked to indicate their current position, specialization, whether they professionally collaborate with the World Bank, their exposure to the Bank in South Sudan, and their geographic location.

III. Demographics of the Sample

Current Position

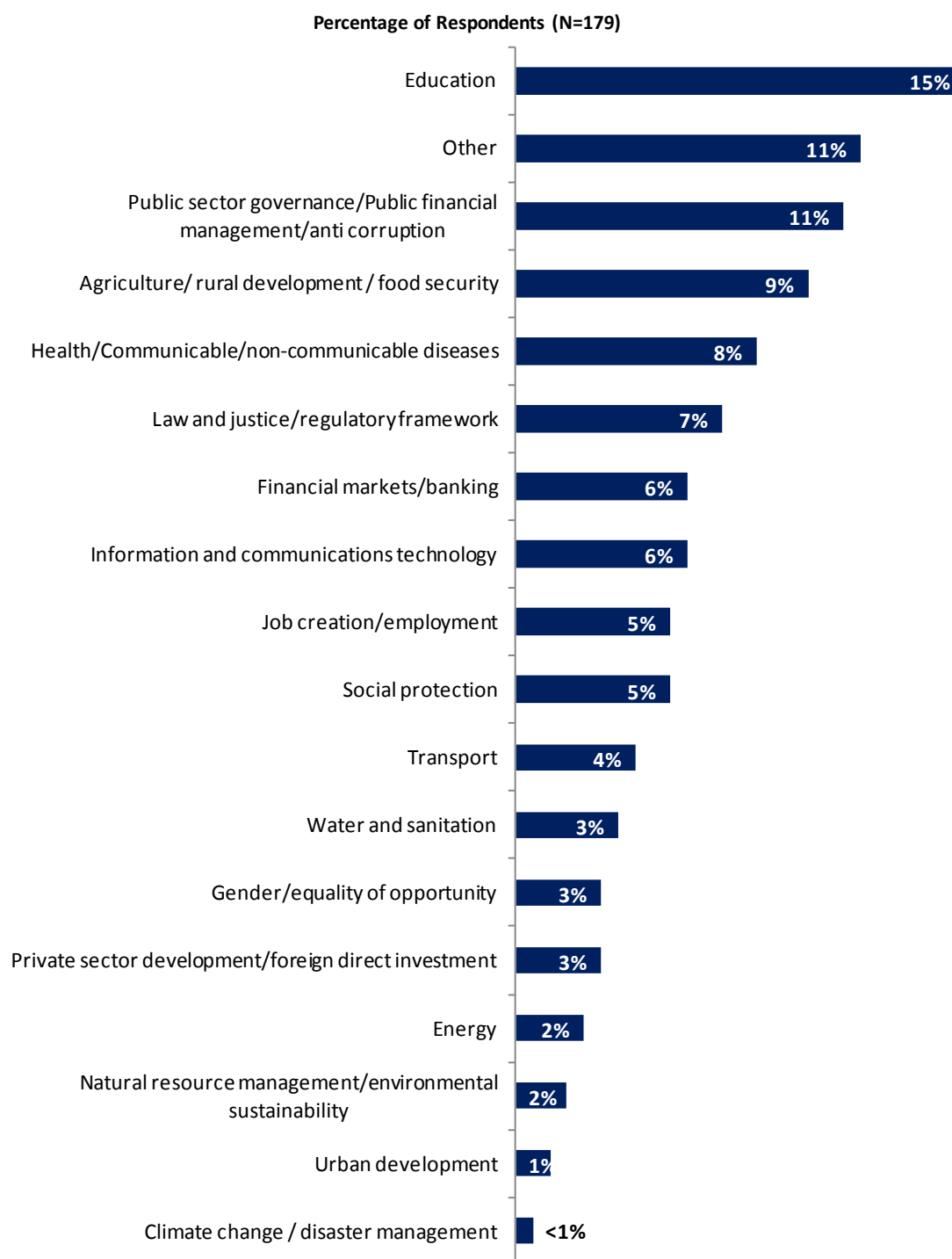
- For further analyses, the small number of respondents from the office of a Minister were combined with those from the office of the President/Prime Minister, consultants/contractors working on Bank-supported projects were combined with those from PMUs, respondents from multilateral agencies were combined with those from bilateral agencies, respondents from the financial sector/private banks were combined with those from the private sector, respondents from private foundations, CBOs, NGOs, trade unions, and faith-based groups were combined into a “CSO” category, and the few academic respondents, local government officials or staff, respondents from the office of a parliamentarian, the judiciary branch, independent government institutions, and respondents who are self-employed were included in the “Other” category.



“Which of the following best describes your current position?” (Respondents chose from a list.)

III. Demographics of the Sample (continued)

Area of Primary Specialization

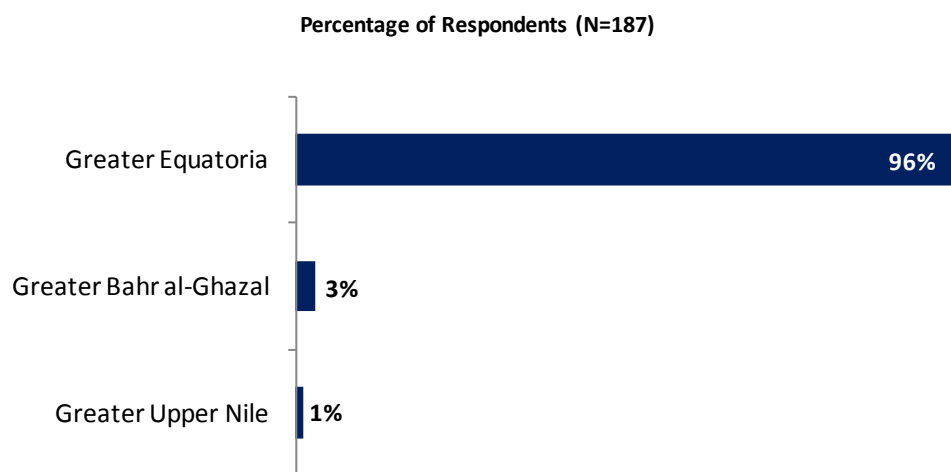


“Please identify the primary specialization of your work.” (Respondents chose from a list.)

III. Demographics of the Sample (continued)

Geographic Location

- Nearly all respondents indicated that they were located in Greater Equatoria. Because of the small number of respondents from Greater Bahr al-Ghazal and Greater Upper Nile, statistical comparisons across geographic locations were not possible.

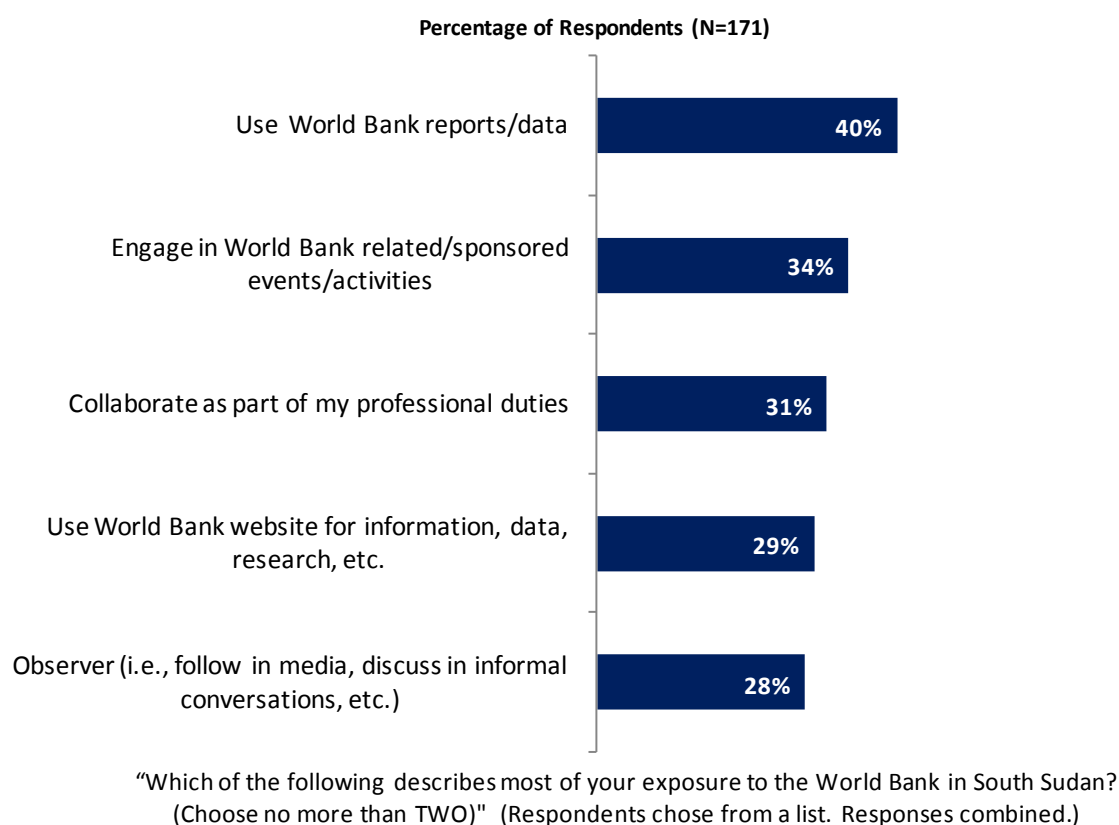
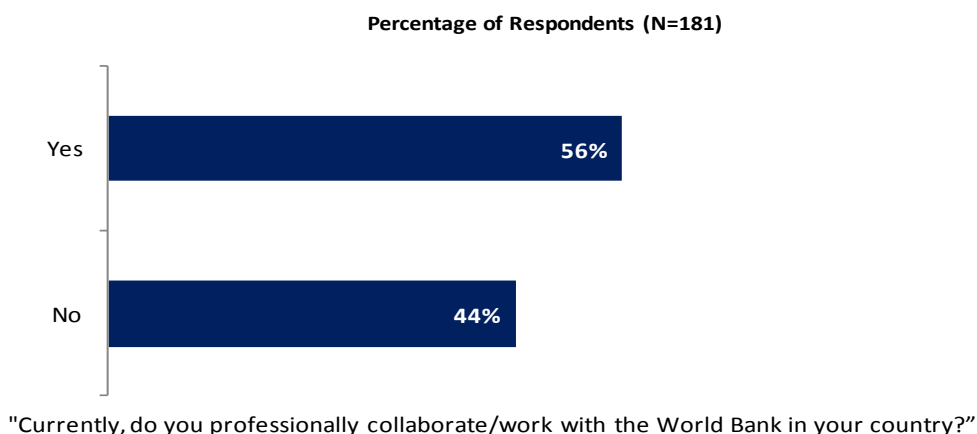


“Which best represents your geographic location?” (Respondents chose from a list.)

III. Demographics of the Sample (continued)

Collaboration with and Exposure to the World Bank

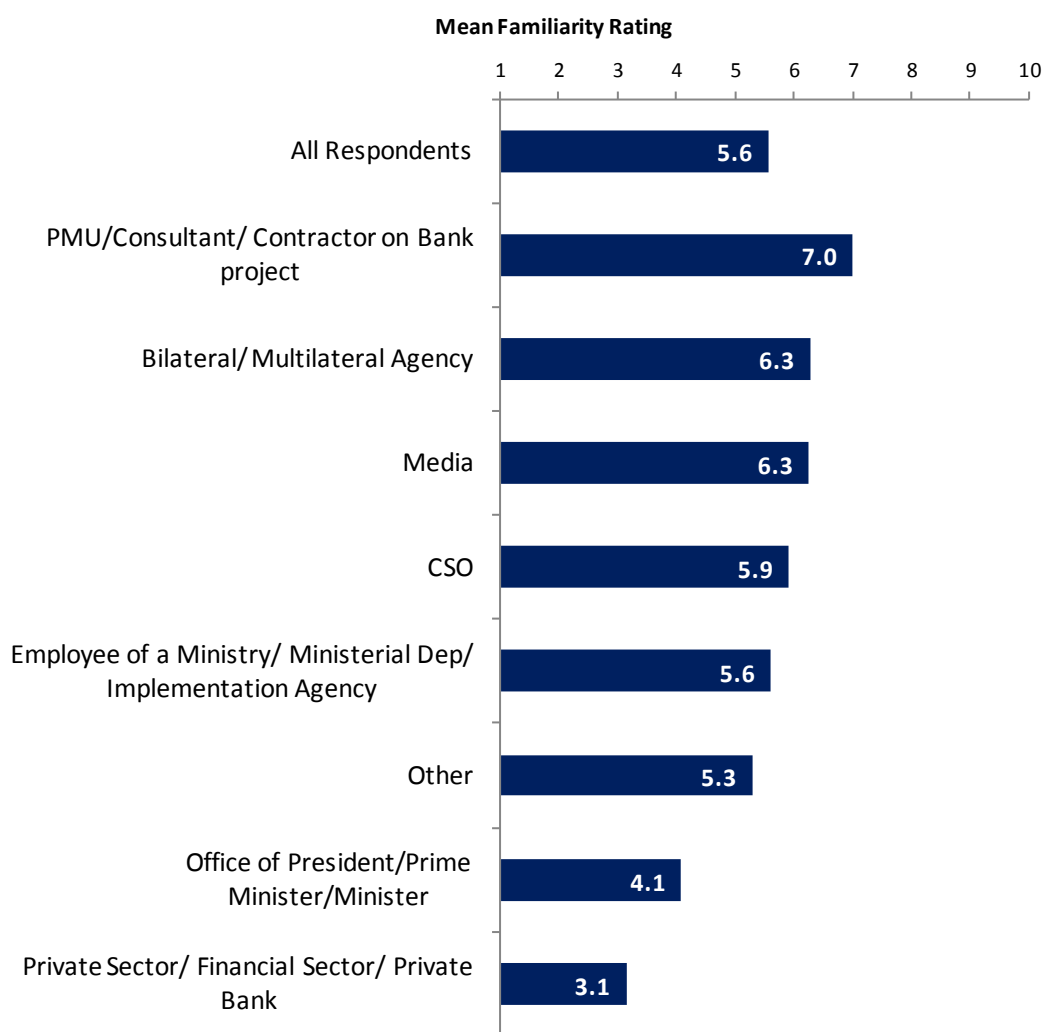
- Differences in responses to the indicator questions, based on levels of collaboration and exposure to the World Bank in South Sudan, can be found in the Appendix C (see page 85). Please note that where these two factors appear to have a significant relationship with overall views of the Bank, it is highlighted in yellow in that table.



III. Demographics of the Sample (continued)

Familiarity with the World Bank

- PMUs/consultants/contractors on Bank-supported projects, and respondents from the bilateral/multilateral agencies had the highest levels of familiarity with the World Bank, whereas respondents from the private sector/financial sector/private banks, and employees of the office of the President/Prime Minister/Minister had significantly lower levels of familiarity.
- It should be noted that respondents' ratings of familiarity with the Bank were significantly, strongly correlated with their perceptions of the Bank's overall effectiveness in South Sudan, the Bank's ability to help achieve development results, and the Bank's relevance to South Sudan's development.

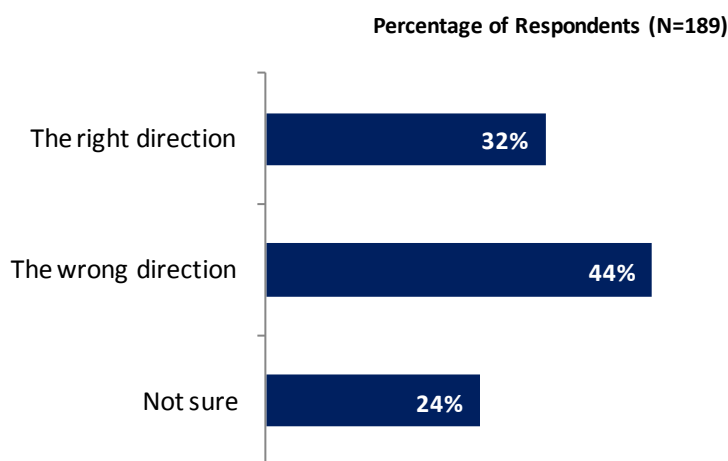


"How familiar are you with the work of the World Bank in South Sudan, on a ten point scale?"
 (1 - "Not familiar at all", 10 - "Extremely familiar")

IV. General Issues Facing South Sudan

Headed in the Right Direction

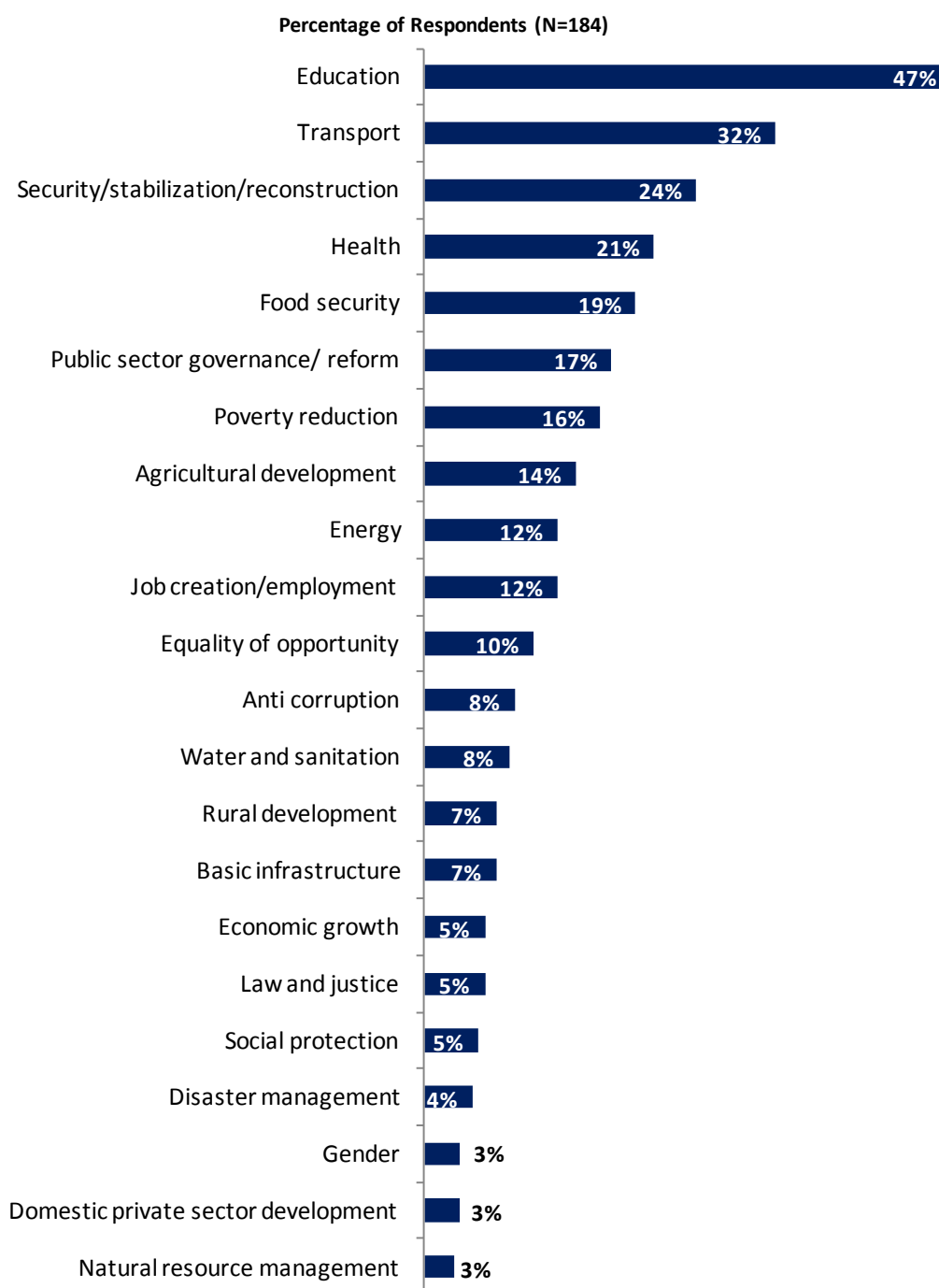
- A majority of employees of the office of the President/Prime Minister/Minister, respondents from the private sector/financial sector/private banks, and media professionals were more likely to indicate that South Sudan was headed in the wrong direction, while respondents from bilateral/multilateral agencies and PMUs/consultants/contractors working on Bank-supported projects tended to indicate that they were not sure whether South Sudan was headed in the right or wrong direction.



"In general would you say that South Sudan is headed in ... ?" (Respondents chose from a list.)

IV. General Issues Facing South Sudan (continued)

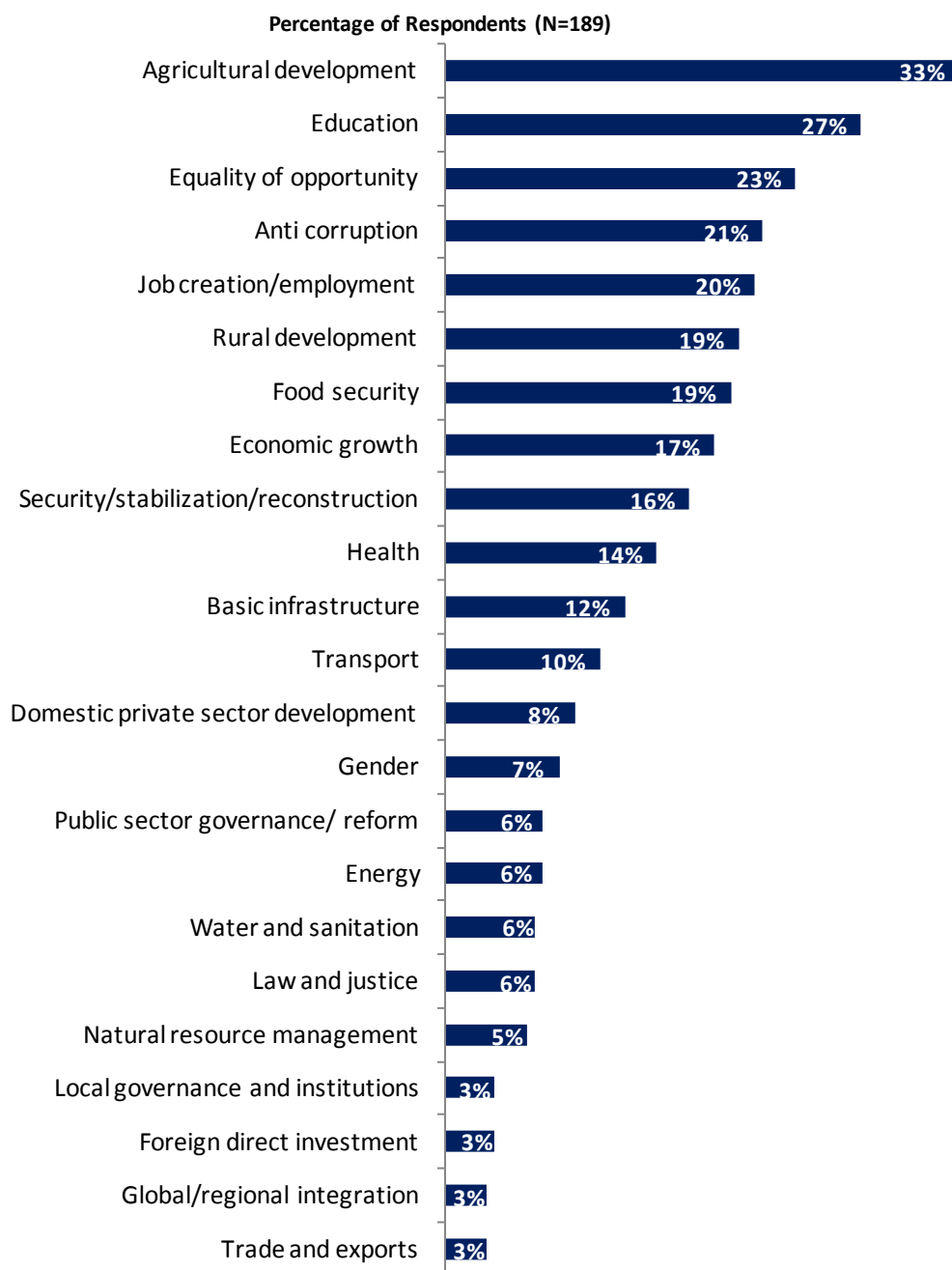
Development Priority



"Listed below are a number of development priorities in South Sudan. Please identify which of the following you consider the most important development priorities in South Sudan? (Choose no more than THREE)"
(Respondents chose from a list. Responses combined.)

IV. General Issues Facing South Sudan (continued)

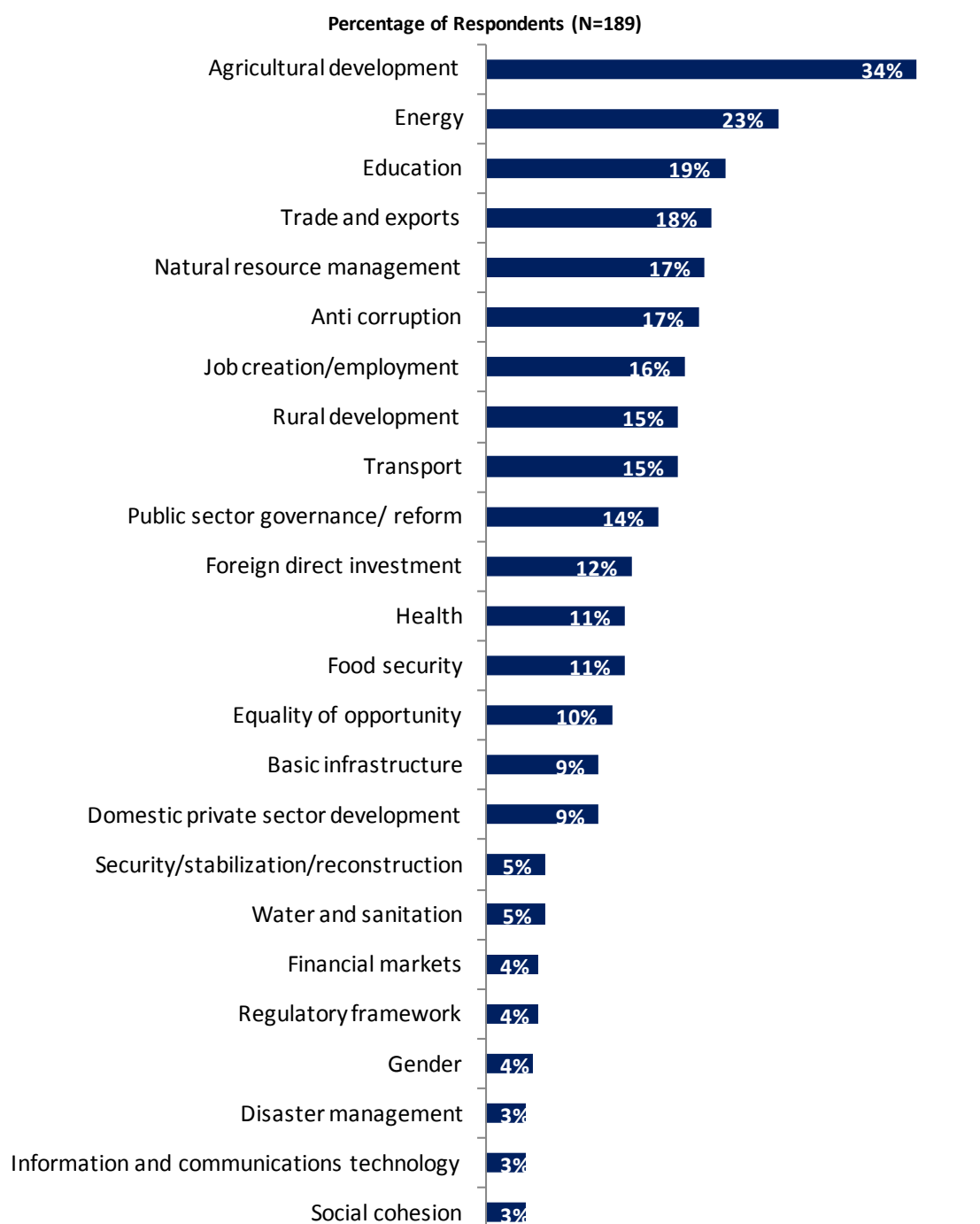
What Would Contribute Most to Reducing Poverty



"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in South Sudan? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)

IV. General Issues Facing South Sudan (continued)

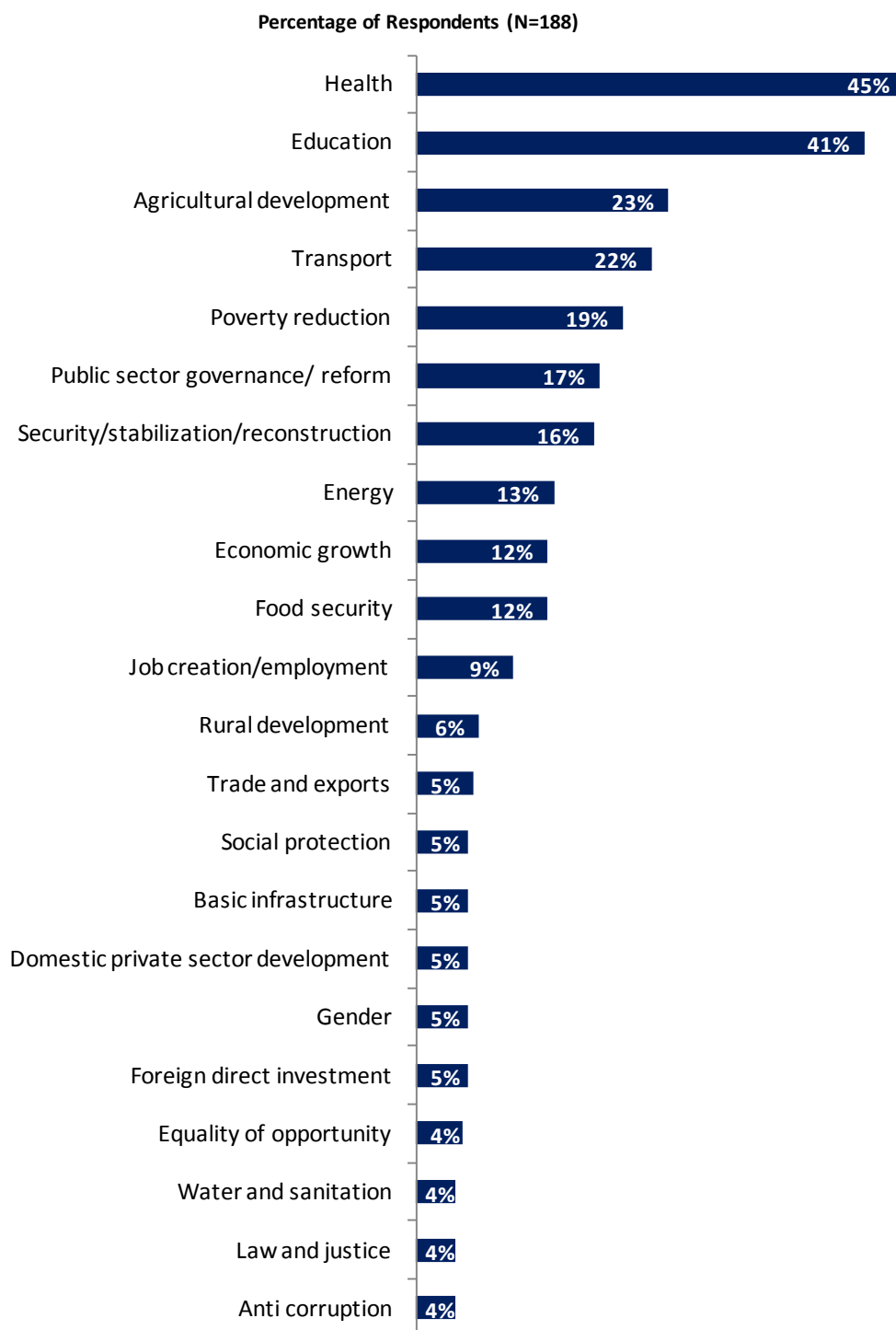
What Would Contribute Most to Generating Economic Growth



"Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in South Sudan? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)

V. Overall Attitudes toward the World Bank

Where the World Bank Should Focus its Resources



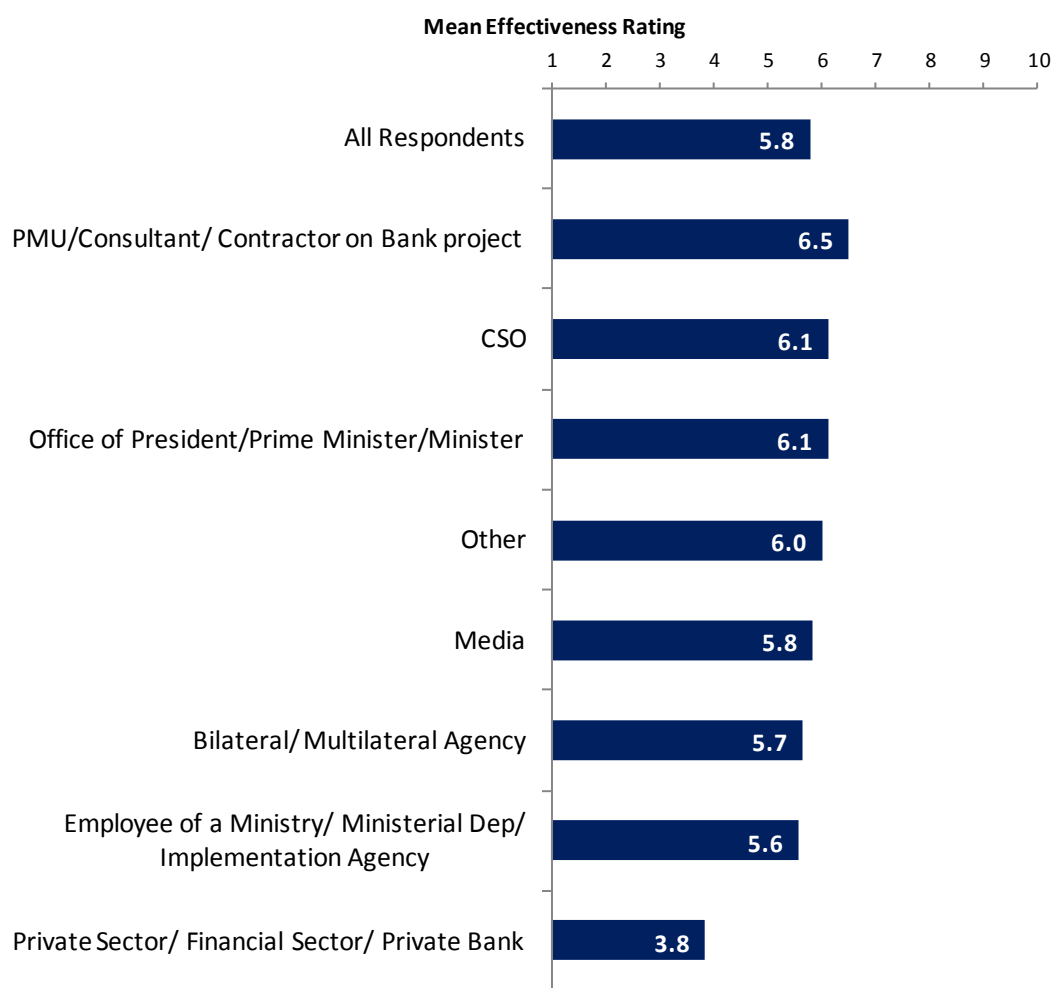
“When thinking about how the World Bank can have the most impact on development results in South Sudan, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in South Sudan? (Choose no more than THREE)”
(Respondents chose from a list. Responses combined.)

V. Overall Attitudes toward the World Bank (continued)

As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Survey. These will be aggregated for the Bank’s annual Corporate Scorecard.

The World Bank’s Overall Effectiveness (*Indicator Question*)

- Respondents across all stakeholder groups gave statistically similar ratings for the World Bank’s overall effectiveness in South Sudan.

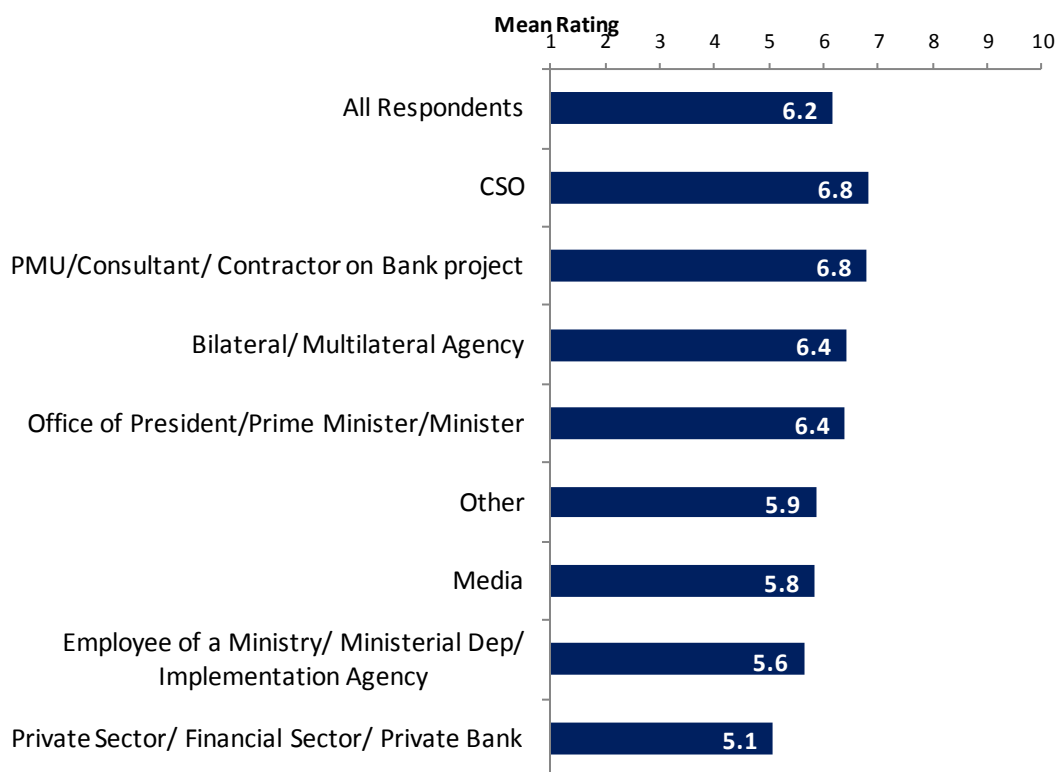


“Overall, please rate your impression of the World Bank’s effectiveness in South Sudan, on a ten point scale.” (1- “Not effective at all”, 10- “Very effective”)

V. Overall Attitudes toward the World Bank (continued)

Achieving Development Results *(Indicator Question)*

- Respondents across all stakeholder groups gave statistically similar ratings for the World Bank helping achieve development results in South Sudan.

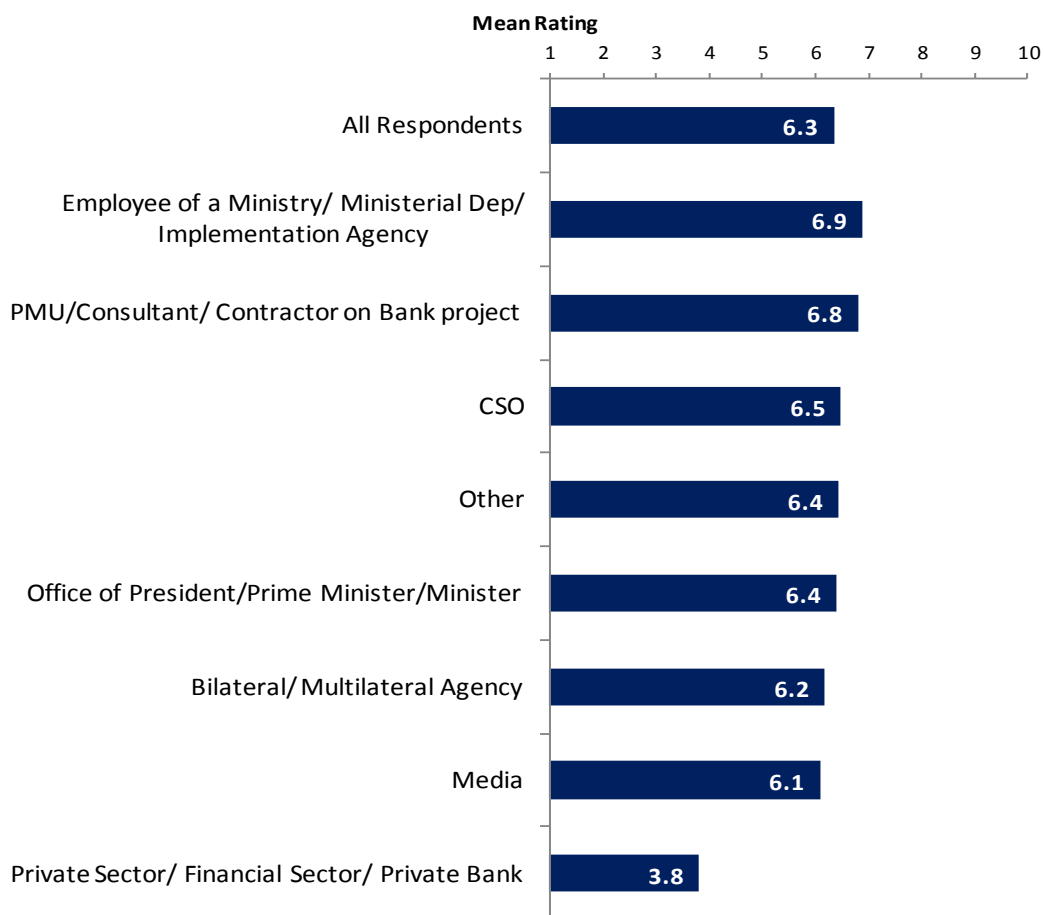


"To what extent does the World Bank's work help to achieve development results in South Sudan, on a ten point scale?" (1-"To no degree at all", 10-"To a very significant degree")

V. Overall Attitudes toward the World Bank (continued)

Staff Preparedness (*Indicator Question*)

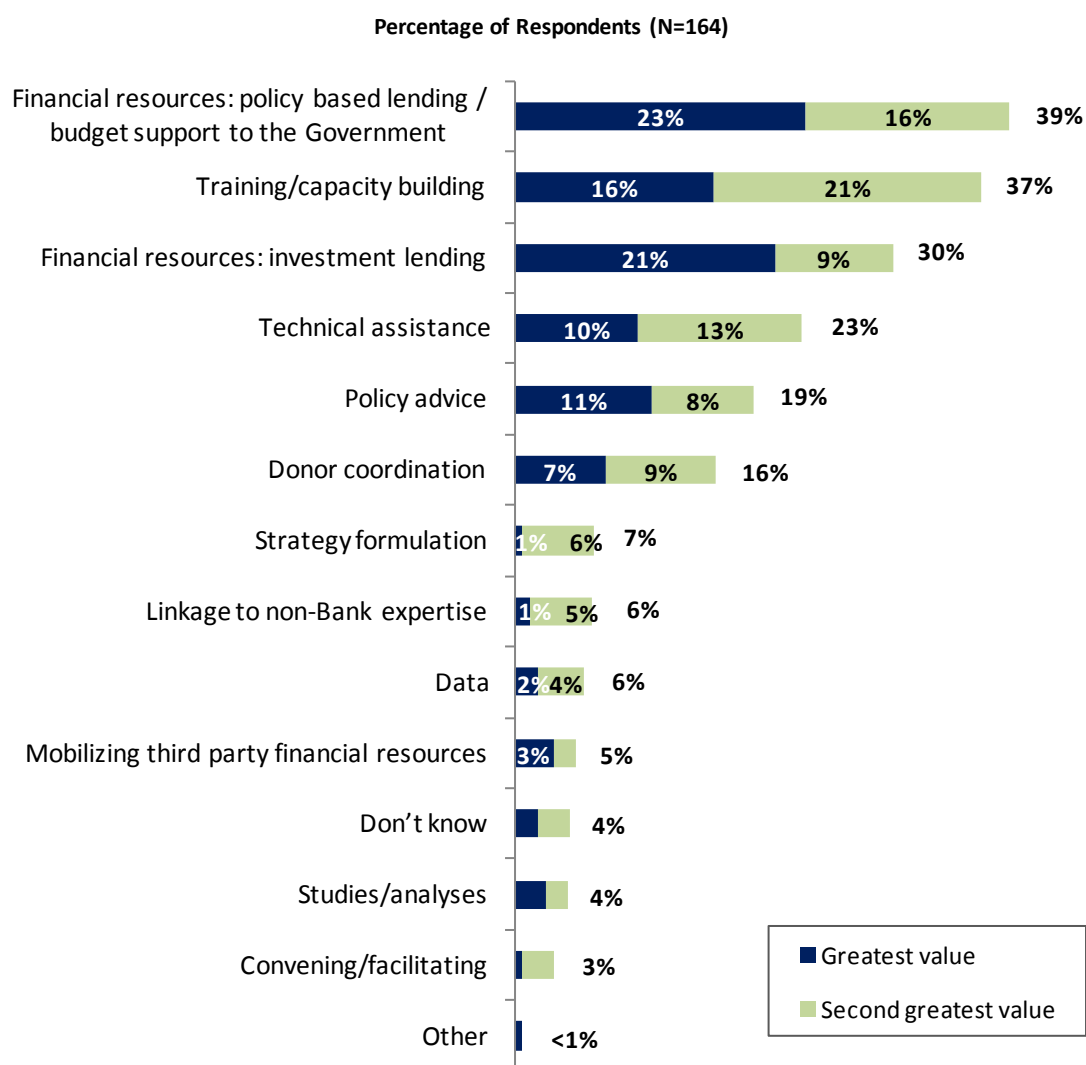
- Respondents across all stakeholder groups gave statistically similar ratings for the World Bank's staff being well prepared to help South Sudan solve its most complicated development challenges.



"To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help South Sudan solve its most complicated development challenges, on a ten point scale?"
 (1-"To no degree at all", 10-"To a very significant degree")

V. Overall Attitudes toward the World Bank (continued)

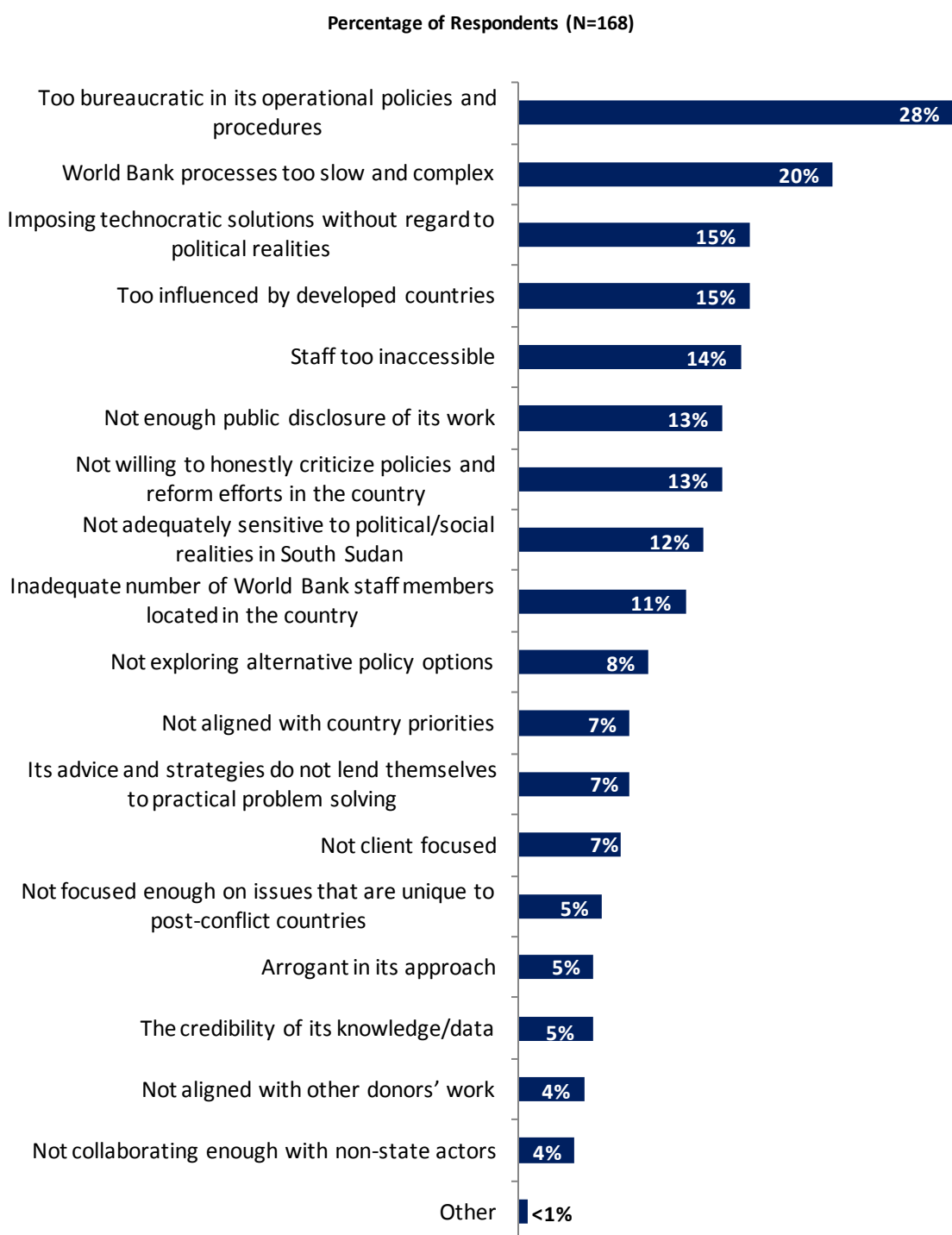
Greatest Value



“When thinking about the World Bank’s role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in South Sudan?” (Respondents chose from a list.)

V. Overall Attitudes toward the World Bank (continued)

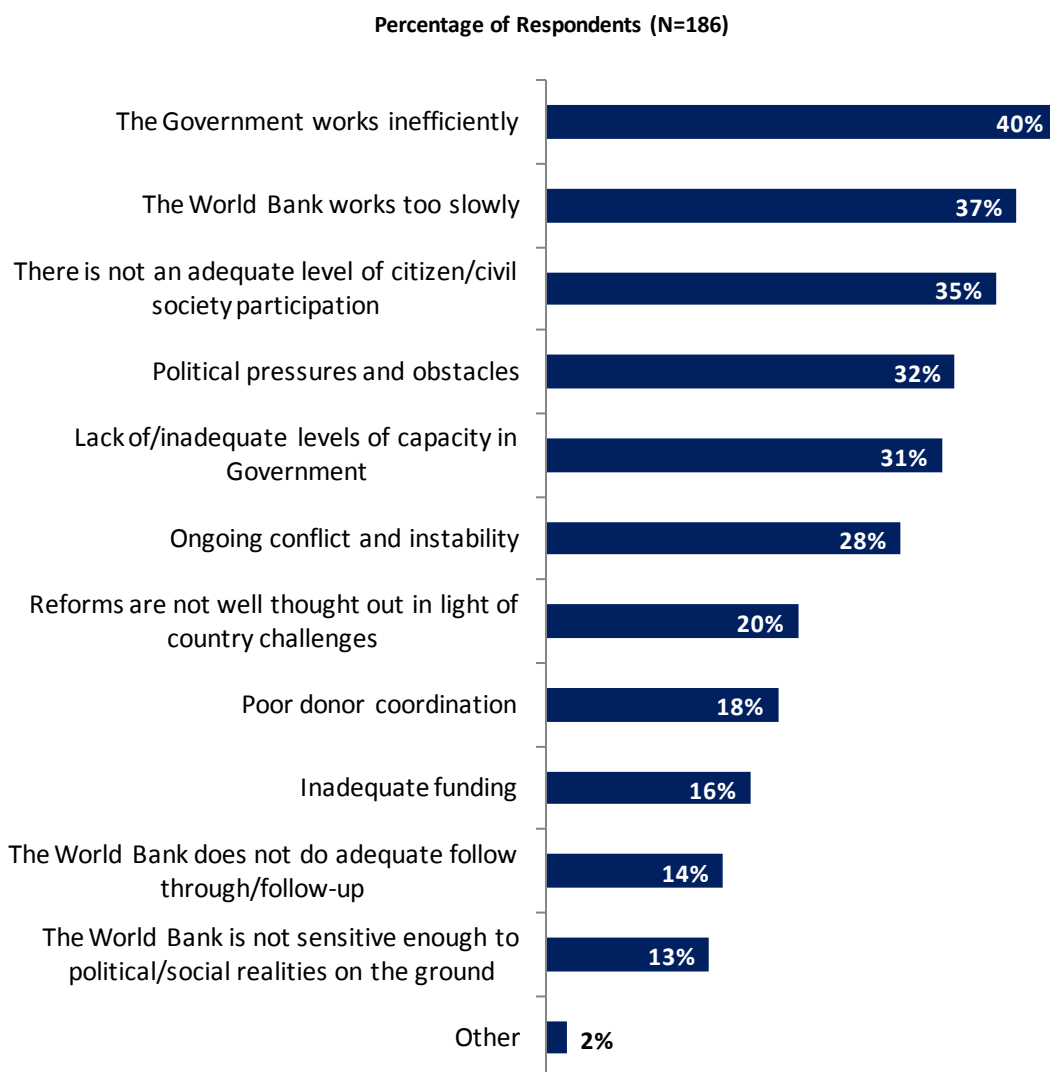
Greatest Weakness



"Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in South Sudan? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)

V. Overall Attitudes toward the World Bank (continued)

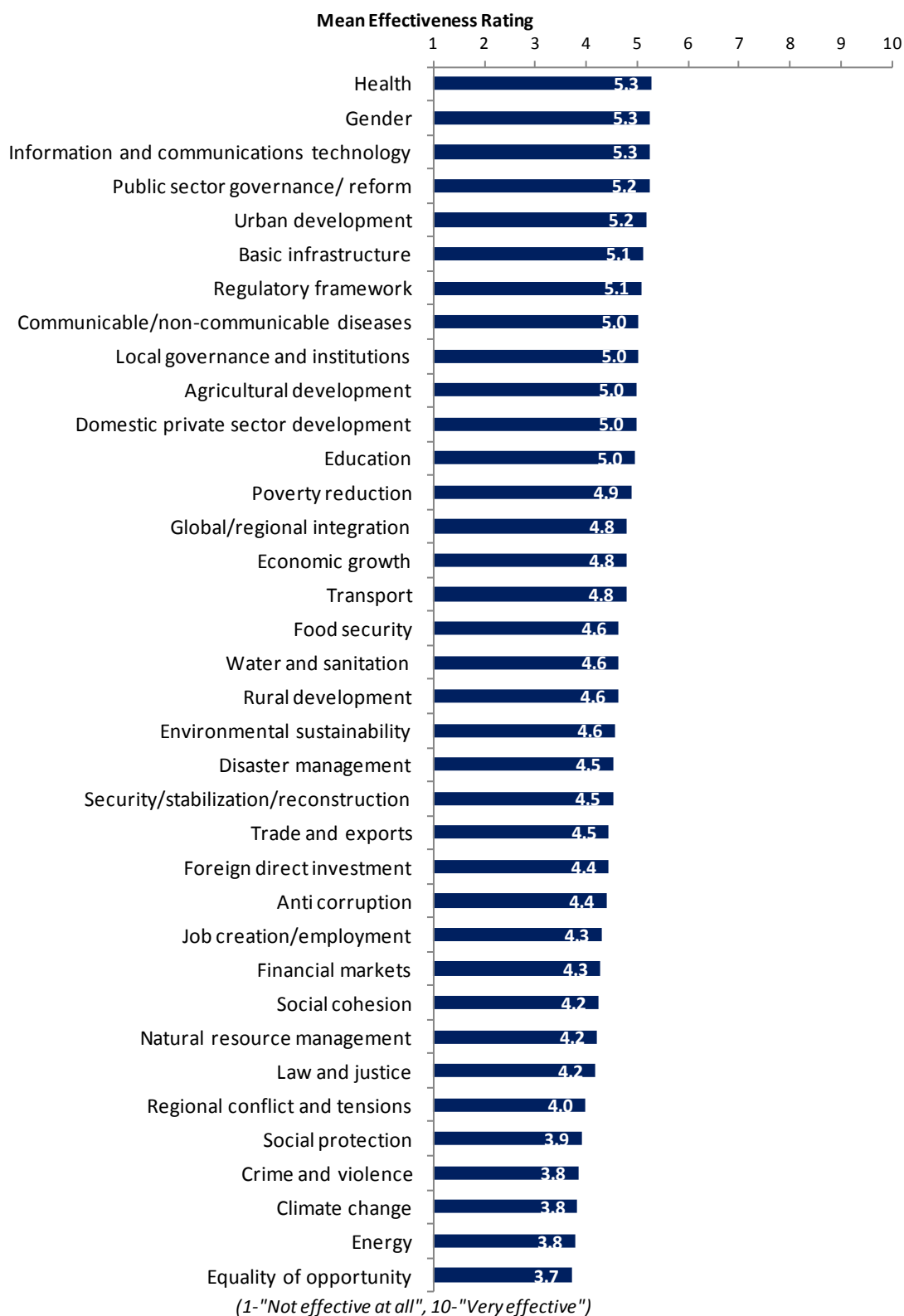
Attributing Slow or Failed Reform Efforts



"When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)"
(Respondents chose from a list. Responses combined.)

VI. Sectoral Effectiveness

Specific Areas of Effectiveness



VI. Sectoral Effectiveness (continued)

Specific Areas of Effectiveness

- There were significant stakeholder group differences in their ratings of the Bank's effectiveness in just two of these thirty-six development areas.
 - Respondents from the office of the President/Prime Minister/Minister, bilateral/multilateral agencies, and CSOs had the highest ratings for the Bank's effectiveness at "Energy," whereas respondents from the media, and employees of a ministry/ministerial department/implementation agency had significantly lower ratings.
 - Respondents from PMUs and consultants/contractors on the Work Bank's projects had the highest ratings for the Bank's effectiveness at "Public sector governance/reform," whereas respondents from CSOs, private sector/financial sector/private banks, and other organizations had significantly lower ratings.

VI. Sectoral Effectiveness (continued)

Drivers of Effectiveness

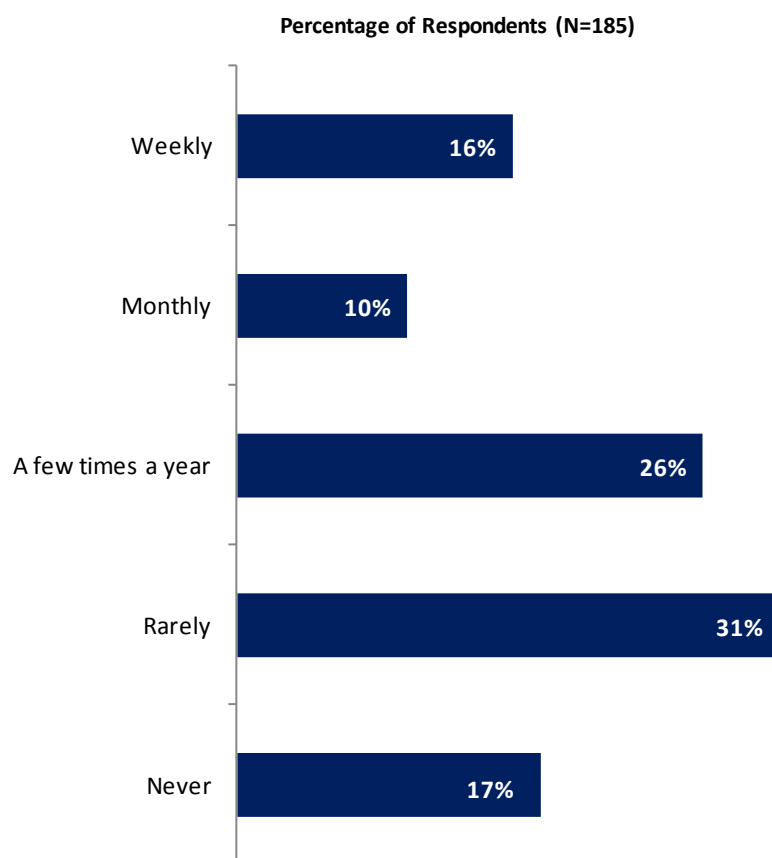
To determine the key drivers of respondents' ratings of the Bank's overall effectiveness and ratings of its ability to help achieve development results in South Sudan, bivariate correlational analyses were conducted using respondents' ratings of the thirty six specific areas of effectiveness.

Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the Bank's overall effectiveness or ratings of its ability to help achieve development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the Bank's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the Bank's ability to help achieve development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the Bank's overall effectiveness or perceptions of the Bank's ability to help achieve development results.

- Overall Effectiveness: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the Bank's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the Bank's overall effectiveness in South Sudan. The areas determined to be key drivers from these analyses were:
 - Communicable/non-communicable diseases;
 - Domestic private sector development;
 - Regional conflict and tensions;
 - Trade and exports; and
 - Natural resource management.
- Achieving Development Results: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the Bank's ability to help achieve development results in South Sudan, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the Bank's ability to help achieve development results. The areas determined to be key drivers from these analyses were:
 - Information and communications technology;
 - Local governance and institutions;
 - Basic infrastructure;
 - Security/stabilization/reconstruction; and
 - Economic growth.

VII. World Bank Knowledge and Instruments

Knowledge: Frequency of Use

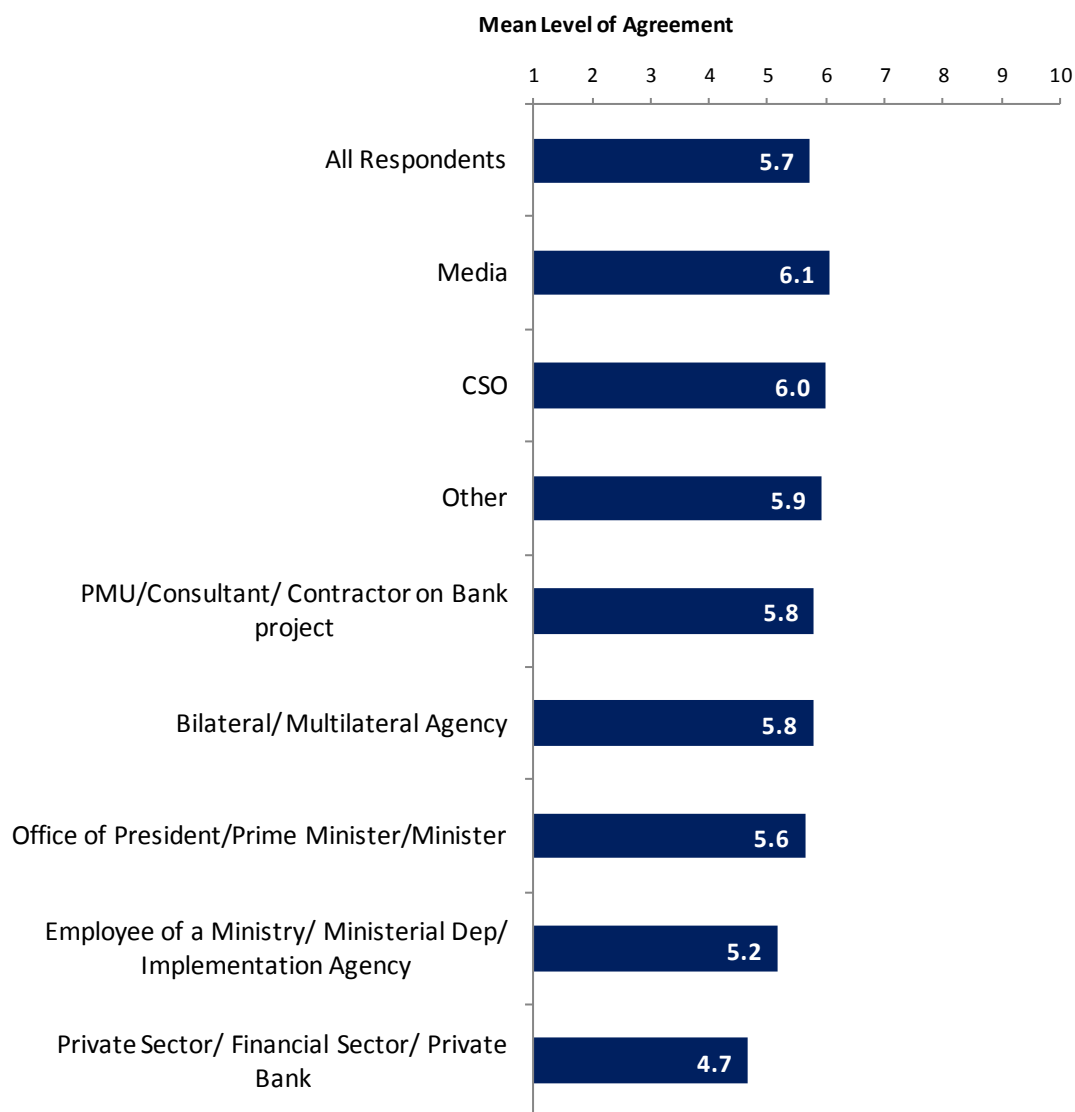


"How frequently do you consult World Bank knowledge work and activities in the work you do?"
(Respondents chose from a list.)

VII. World Bank Knowledge and Instruments (continued)

Knowledge: Meeting South Sudan' Knowledge Needs (*Indicator Question*)

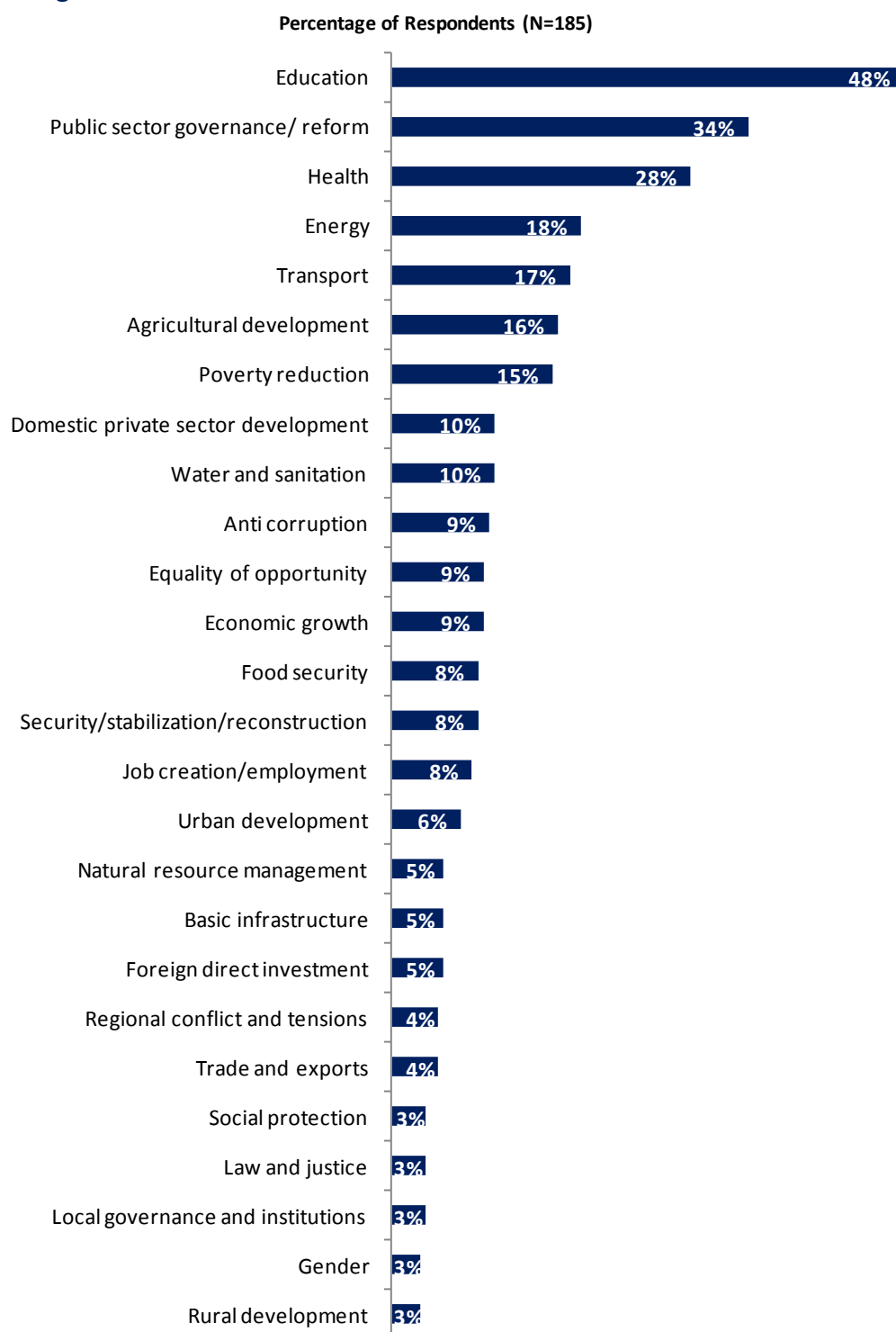
- Respondents across all stakeholder groups had statistically similar levels of agreement that the World Bank meets South Sudan' needs for knowledge services.



"The World Bank meets South Sudan's needs for knowledge services, on a ten point scale."
 (1-"Strongly disagree", 10-"Strongly agree")

VII. World Bank Knowledge and Instruments (continued)

Knowledge: Focusing Bank Research

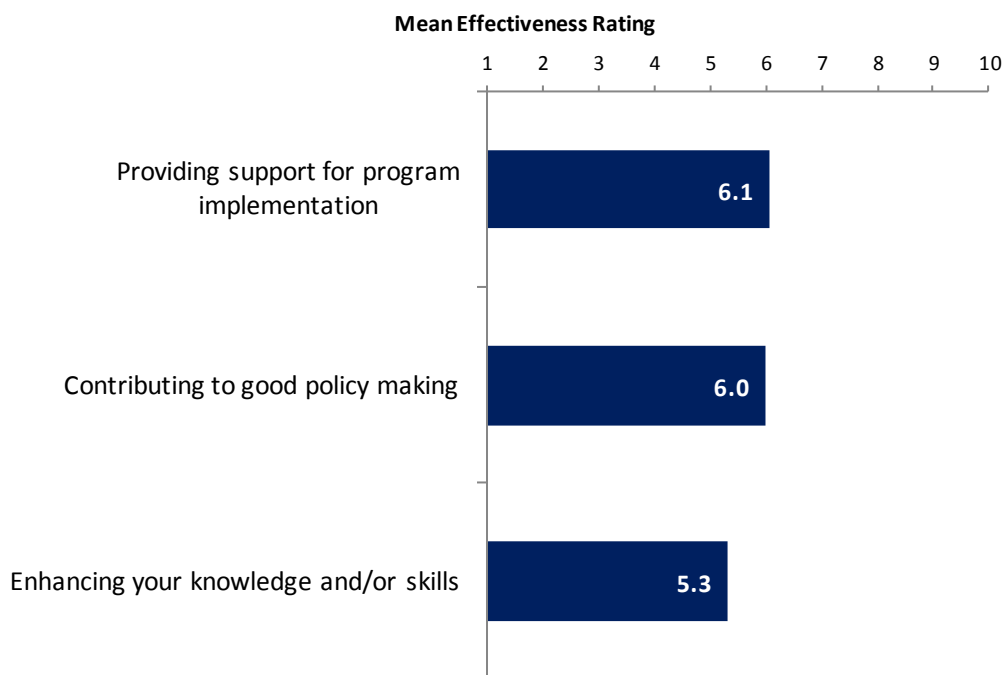


"When thinking about the development challenges in South Sudan, where do you believe it would be most valuable for the World Bank to focus its knowledge work and activities in the next few years?
(Choose no more than THREE)" (Respondents chose from a list. Responses combined.)

VII. World Bank Knowledge and Instruments (continued)

Knowledge: Effectiveness

- Respondents across all stakeholder groups gave statistically similar ratings for the effectiveness of the World Bank's knowledge work and activities at all of these aspects.

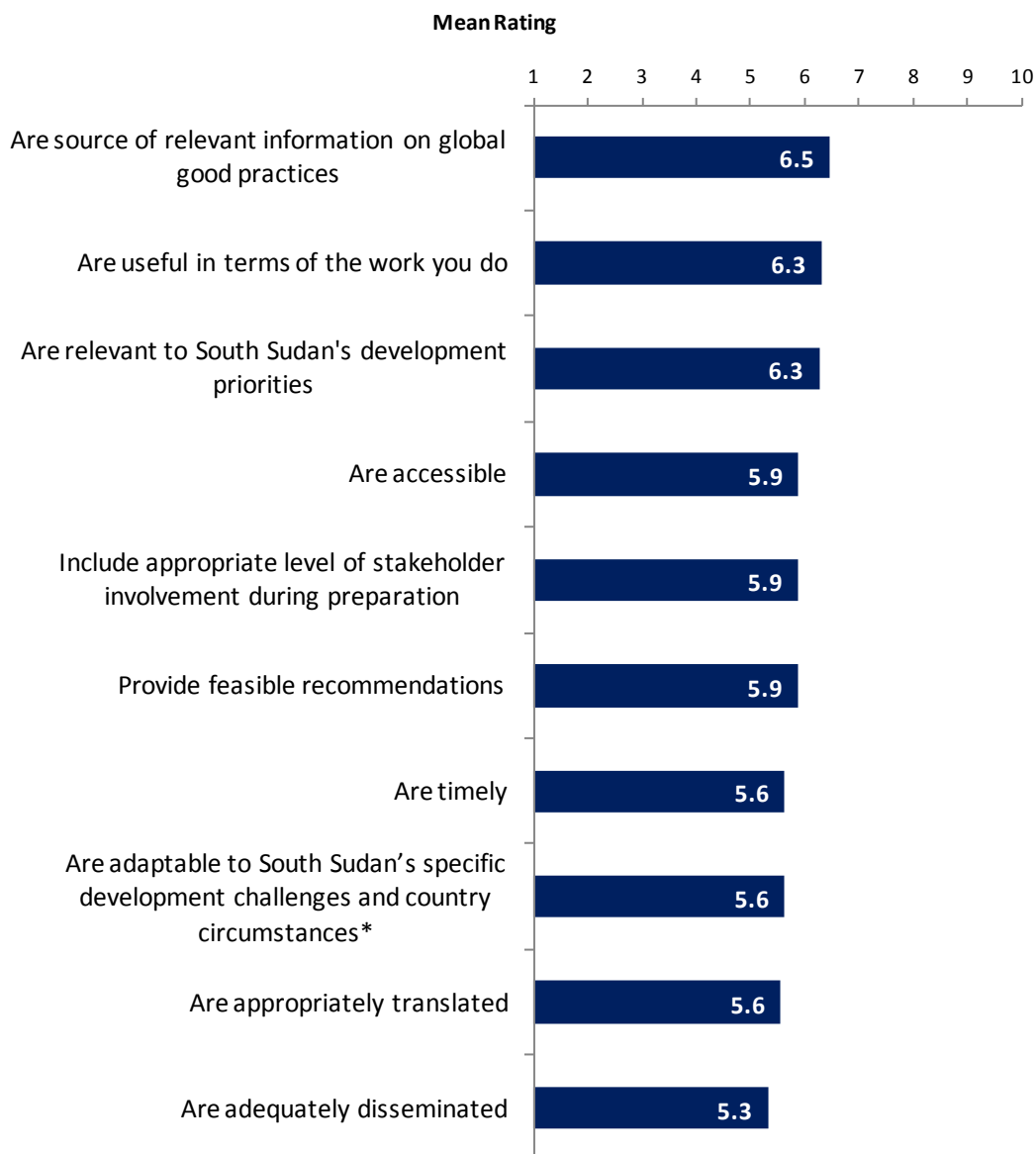


"In South Sudan, how effective do you believe the World Bank's knowledge work and activities are at" (1-"Not effective at all", 10-"Very effective")

VII. World Bank Knowledge and Instruments (continued)

Knowledge: Qualities

- Respondents across all stakeholder groups gave statistically similar ratings for all of these qualities of the World Bank's knowledge work and activities.

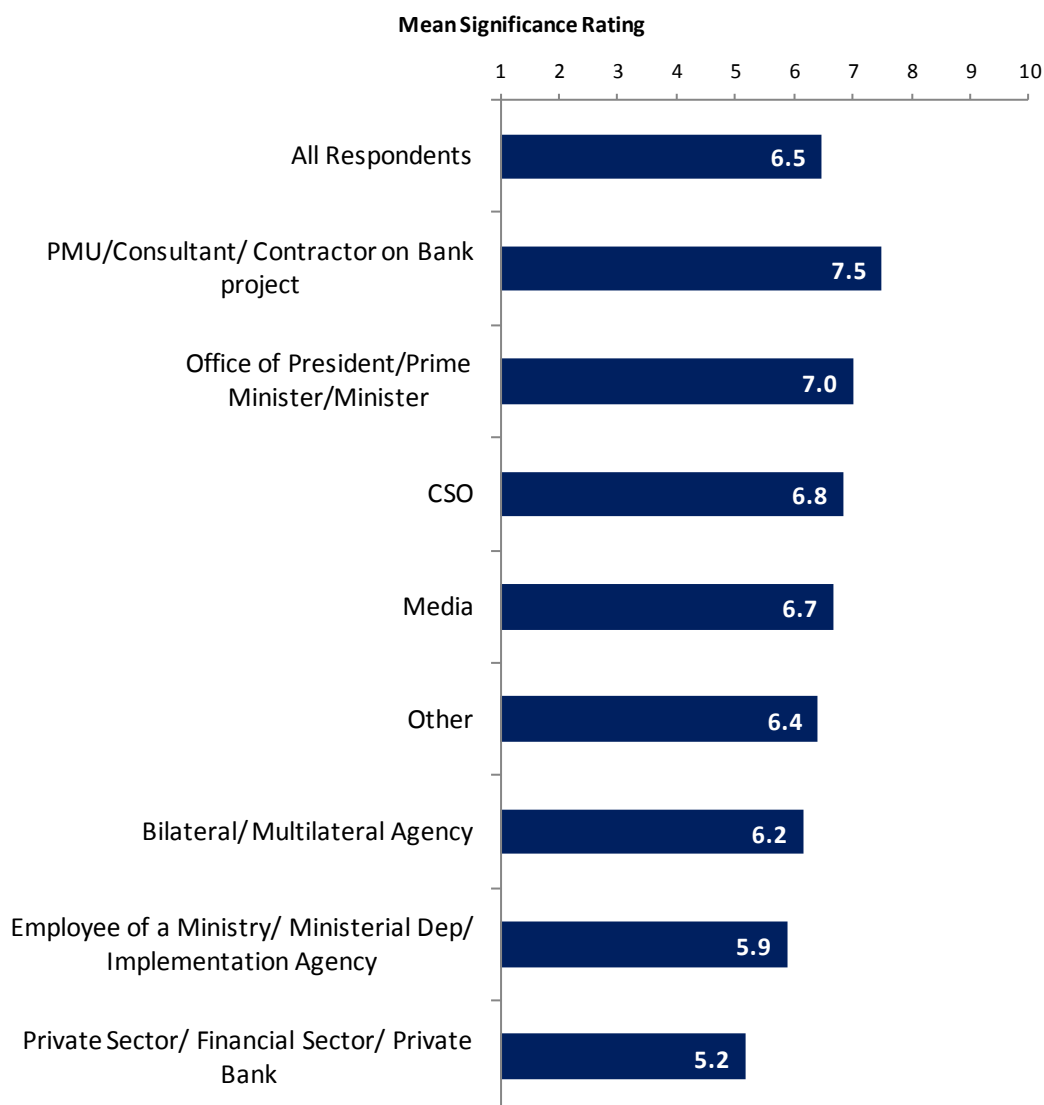


"In South Sudan, to what extent do you believe that the World Bank's knowledge work and activities:"
 (1-"To no degree at all", 10-"To a very significant degree") ***Indicator Question**

VII. World Bank Knowledge and Instruments (continued)

Knowledge: Contribution (*Indicator Question*)

- Respondents across all stakeholder groups gave statistically similar ratings for the significance of the contribution that the World Bank's knowledge work and activities make to development results in South Sudan.



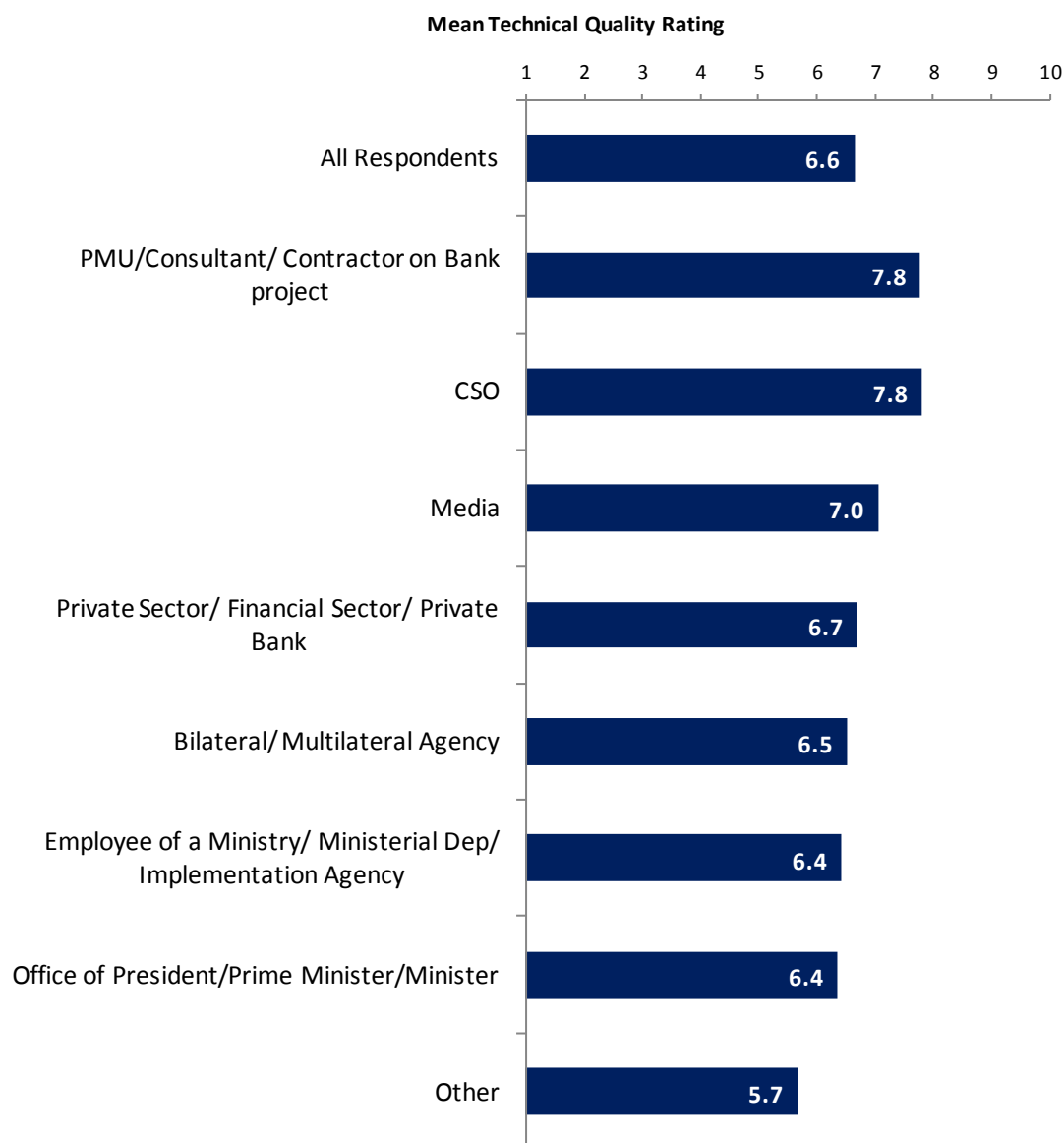
“Overall, how significant a contribution do you believe the World Bank's knowledge work and activities make to development results in your country, on a ten point scale?

(1-“Not significant at all”, 10-“Very significant”)

VII. World Bank Knowledge and Instruments (continued)

Knowledge: Technical Quality (*Indicator Question*)

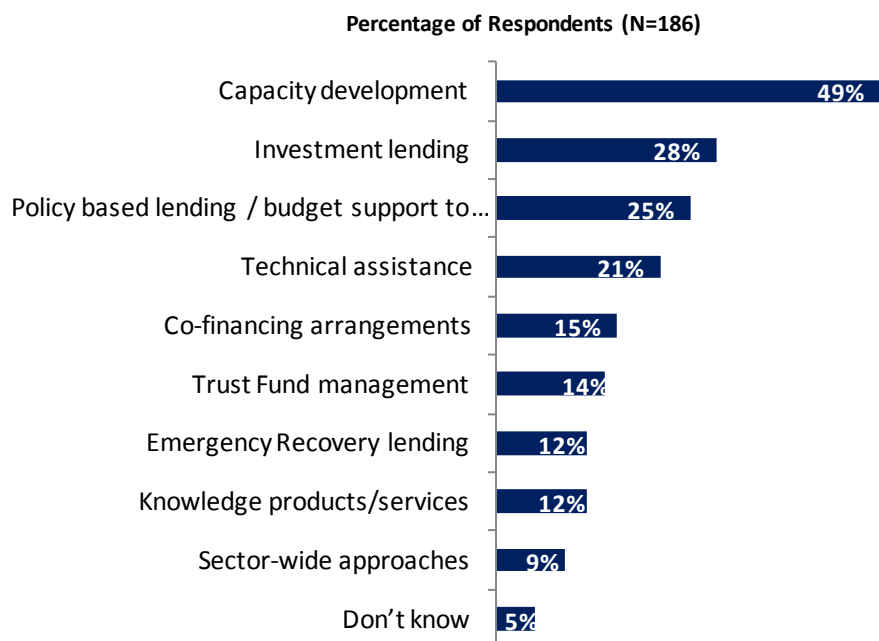
- Respondents across all stakeholder groups gave statistically similar ratings for the technical quality of the World Bank's knowledge work and activities.



"Overall, how would you rate the technical quality of the World Bank's knowledge work and activities, on a ten point scale?" (1-"Very low technical quality", 10-"Very high technical quality")

VII. World Bank Knowledge and Instruments (continued)

Instruments: Most Effective in Reducing Poverty

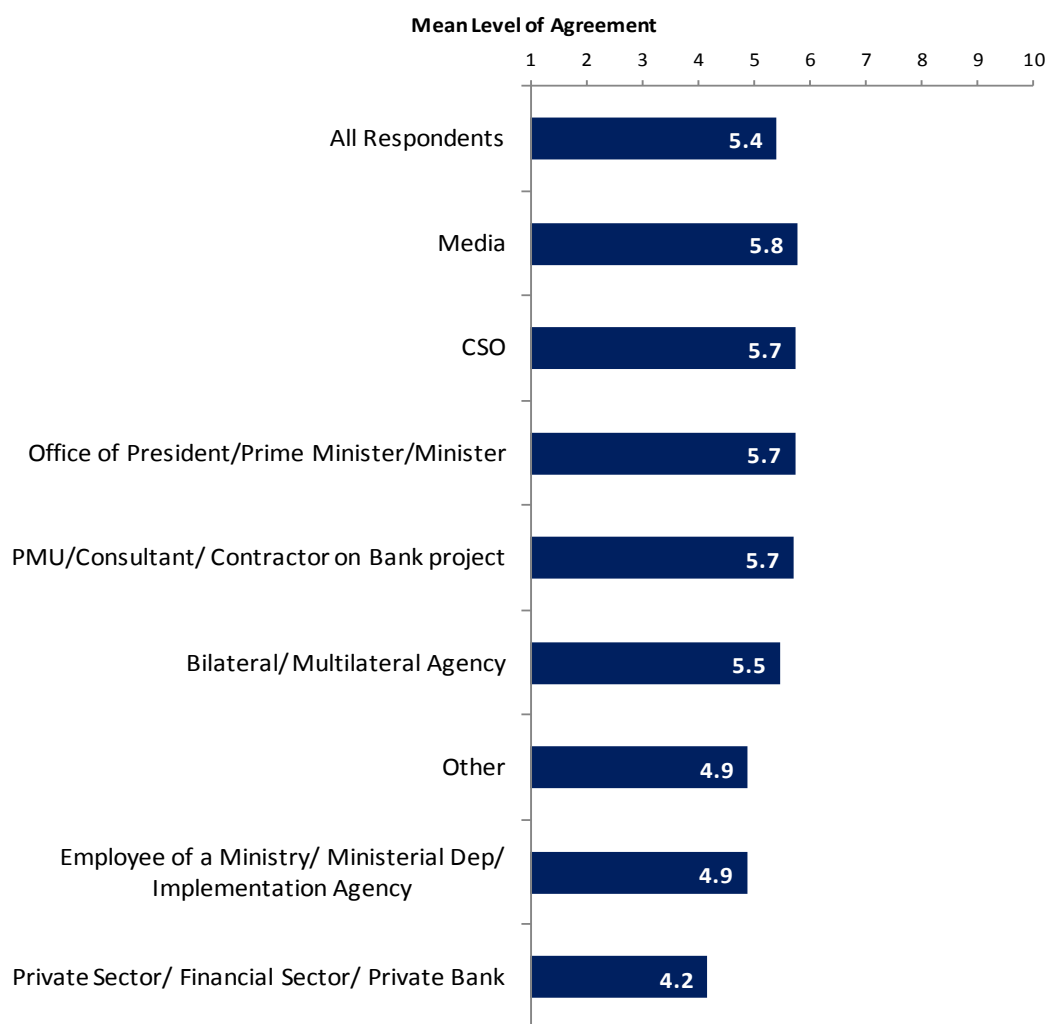


“Which World Bank instruments do you believe are the MOST effective in reducing poverty in South Sudan? (Choose no more than TWO)” (Respondents chose from a list. Responses combined.)

VII. World Bank Knowledge and Instruments (continued)

Instruments: Meeting South Sudan' Needs (*Indicator Question*)

- Respondents across all stakeholder groups had statistically similar levels of agreement on whether the Bank's financial instruments meet the needs of South Sudan.

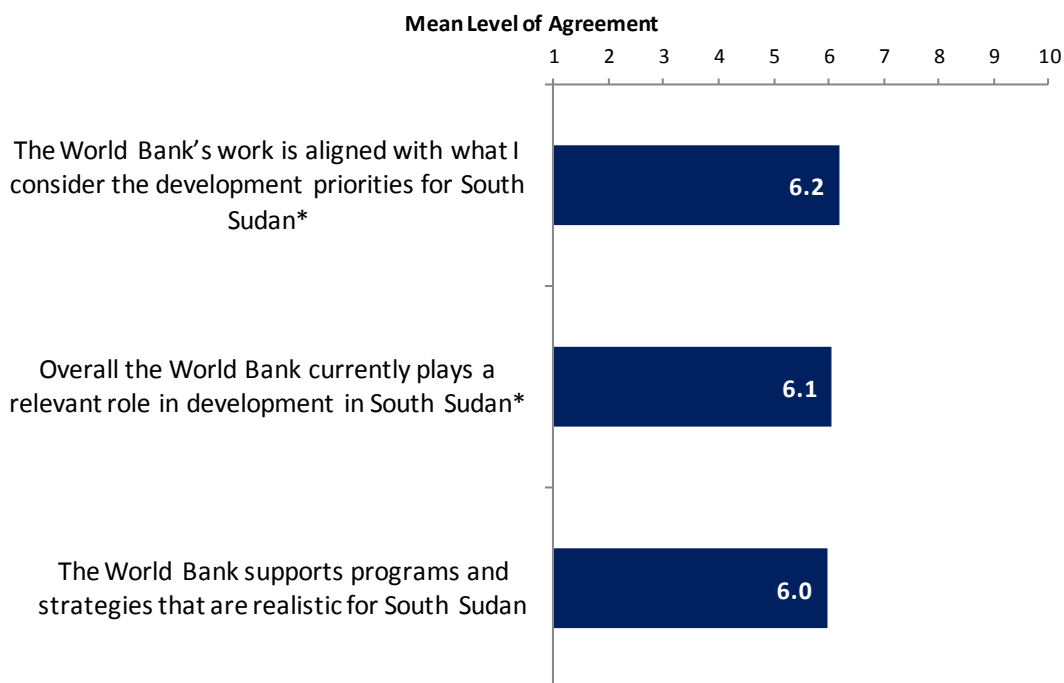


"The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, etc.) meet the needs of South Sudan, on a ten point scale." (1-"Strongly disagree", 10-"Strongly agree")

VIII. How the World Bank Operates

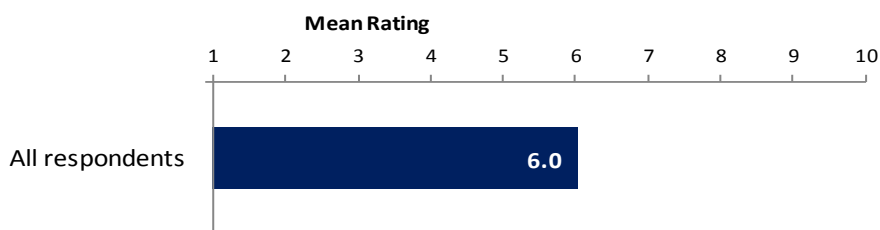
The World Bank's Work in South Sudan

- Respondents across all stakeholder groups had statistically similar levels of agreement on the World Bank's work in South Sudan in the following aspects.



"To what extent do you agree with the following statements about the World Bank's work in South Sudan, on a ten point scale?" (1-"Strongly disagree", 10-"Strongly agree") *Indicator question

Building/Strengthening Country Systems in South Sudan

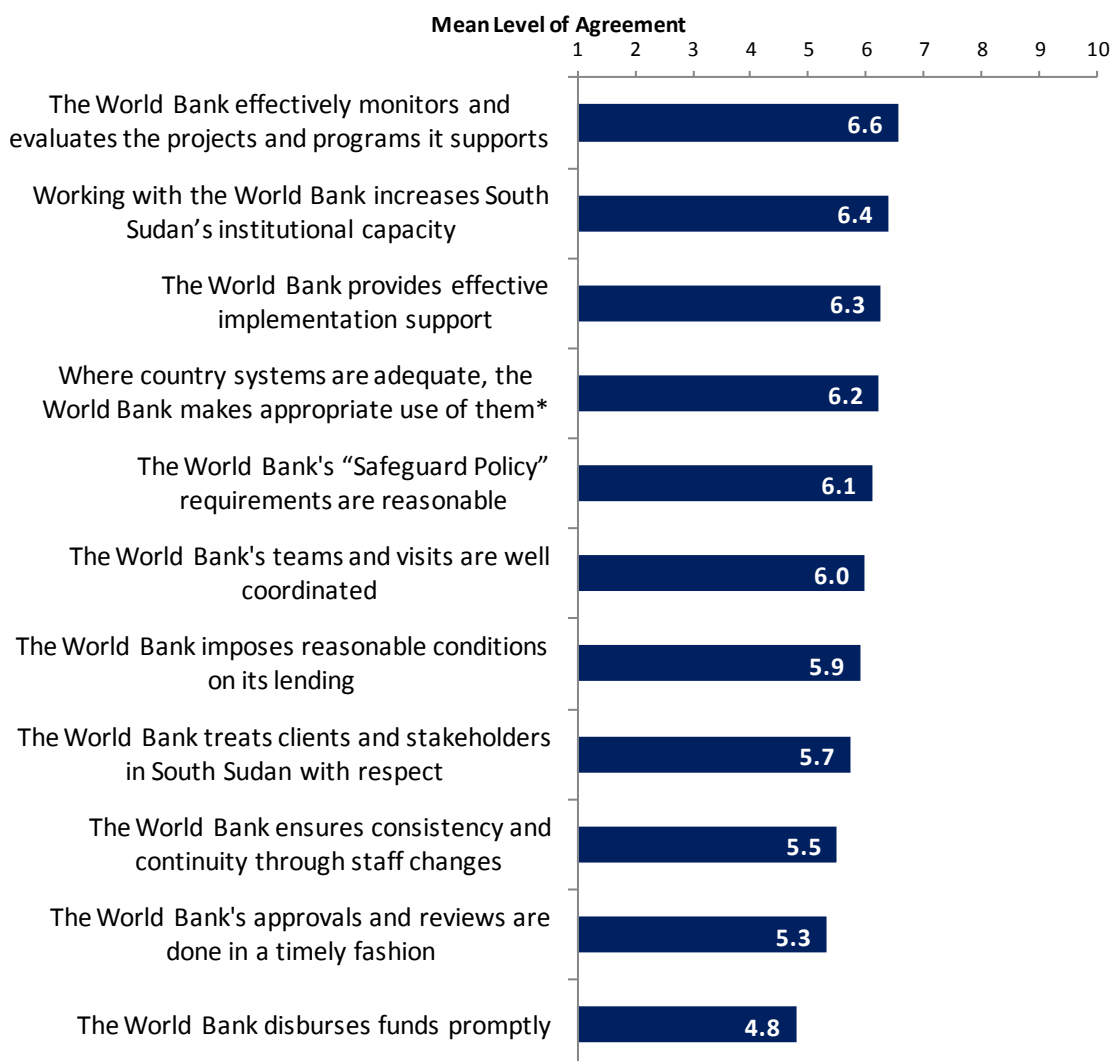


"To what extent does the World Bank help to build/strengthen existing country systems in South Sudan, on a ten point scale?" (1-"To no degree at all", 10-"To a very significant degree")

VIII. How the World Bank Operates (continued)

Overall Perceptions

- Respondents across all stakeholder groups had statistically similar levels of agreement across all of the aspects of how the Bank operates.

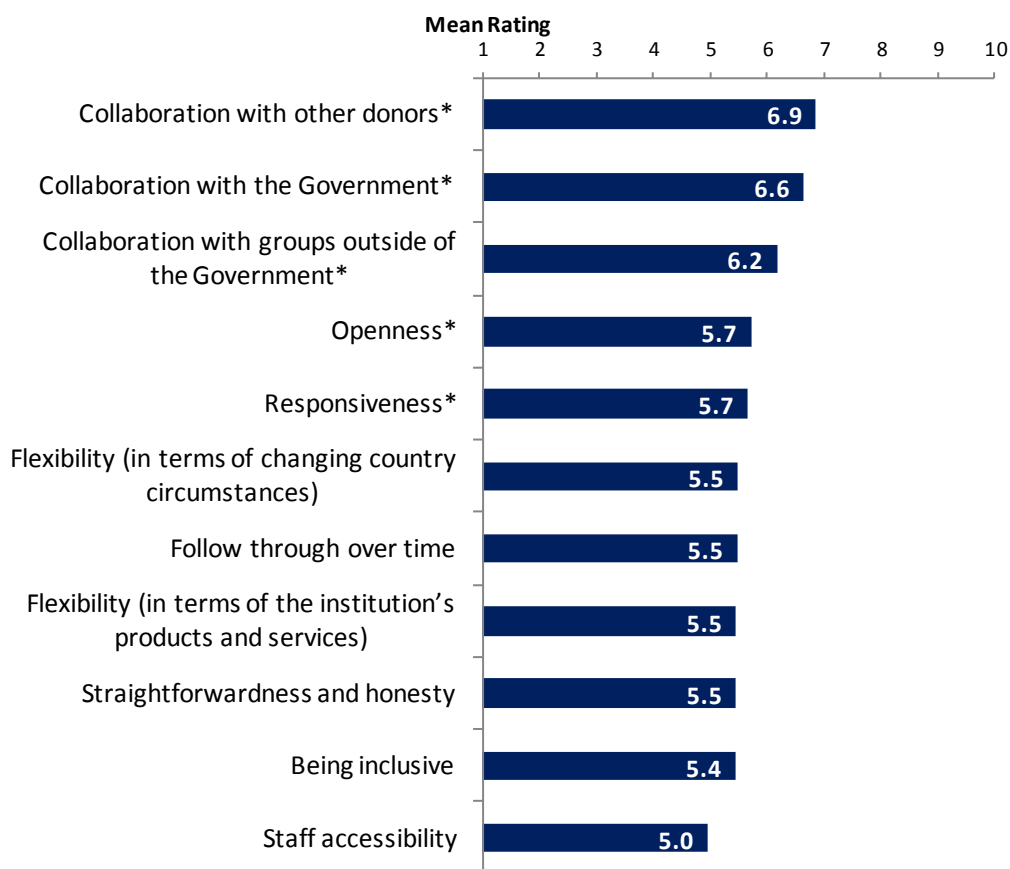


"To what extent do you agree/disagree with the following statements, on a ten point scale?"
 (1-"Strongly disagree", 10-"Strongly agree") **indicator question*

VIII. How the World Bank Operates (continued)

The World Bank as an Effective Development Partner

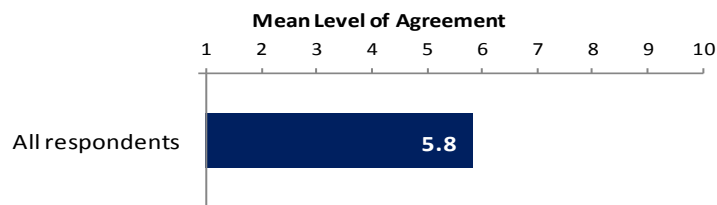
- There were significant stakeholder group differences in their ratings for “openness” of the World Bank as an effective development partner in the country. Employees of the office of President/Prime Minister/Minister, PMUs, and contractors/consultants working on Bank’s projects tended to give the highest ratings, whereas respondents from the private sector/financial sector/private banks tended to give significantly lower ratings.



“To what extent is the World Bank an effective development partner in South Sudan in terms of each of the following, on a ten point scale?”

(1-“To no degree at all”, 10-“To a very significant degree”) *Indicator question

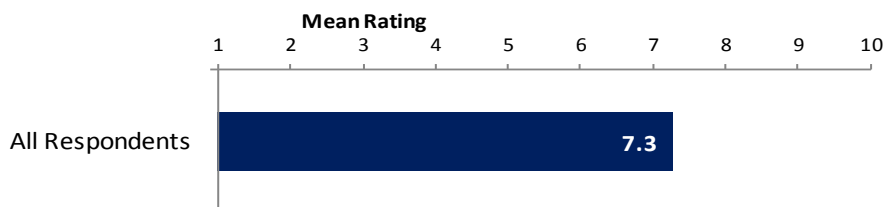
The World Bank is Adequately Staffed in South Sudan



“To what extent do you believe the World Bank is adequately staffed in South Sudan , on a ten point scale?” (1-“To no degree at all”, 10-“To a very significant degree”)

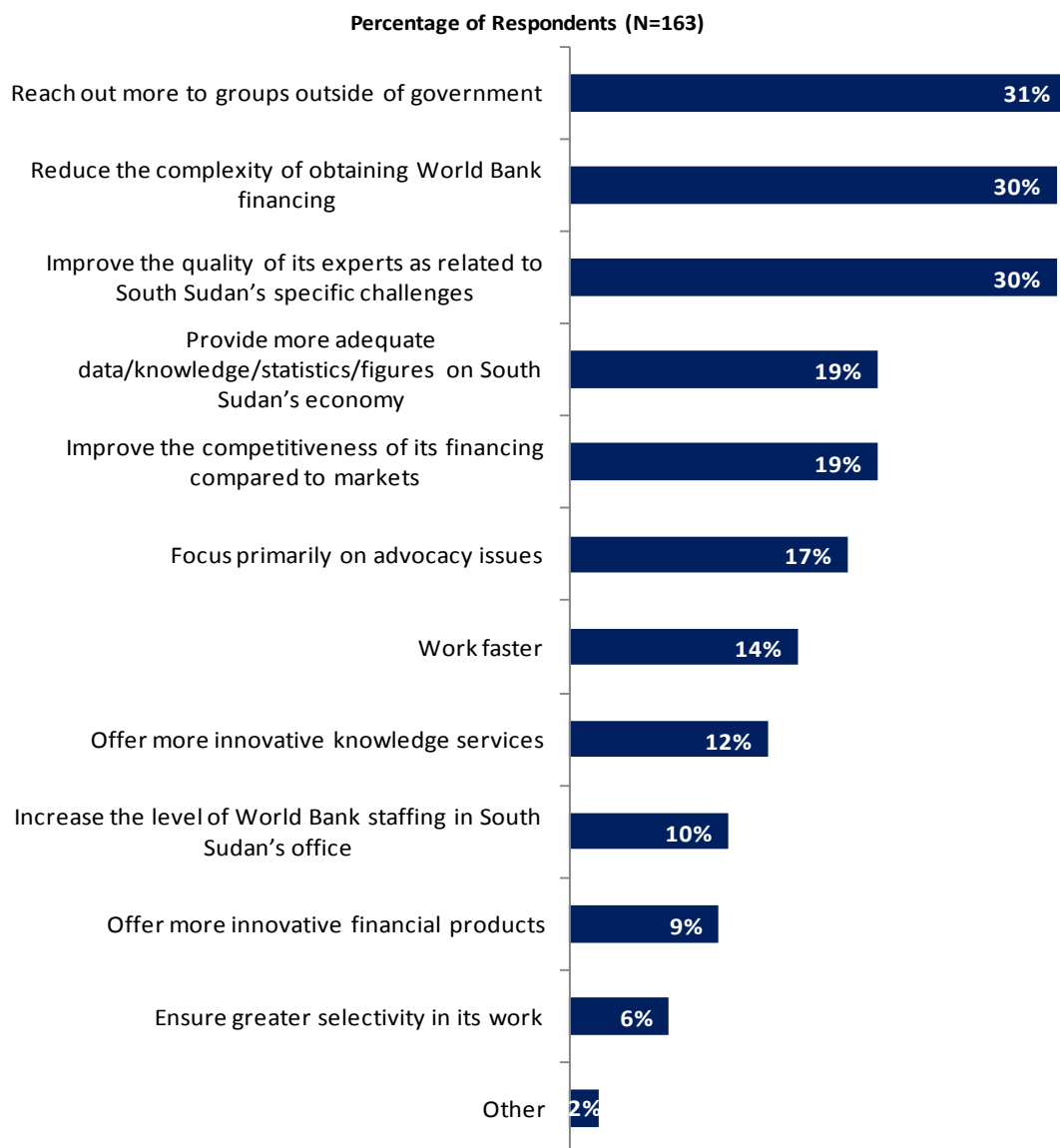
IX. The Future Role of the World Bank in South Sudan

Role Significance



"How significant a role do you believe the Bank SHOULD play in South Sudan's development in the near future, on a ten point scale?" (1-"Not significant at all", 10-"Very significant role")

Making the World Bank of Greater Value

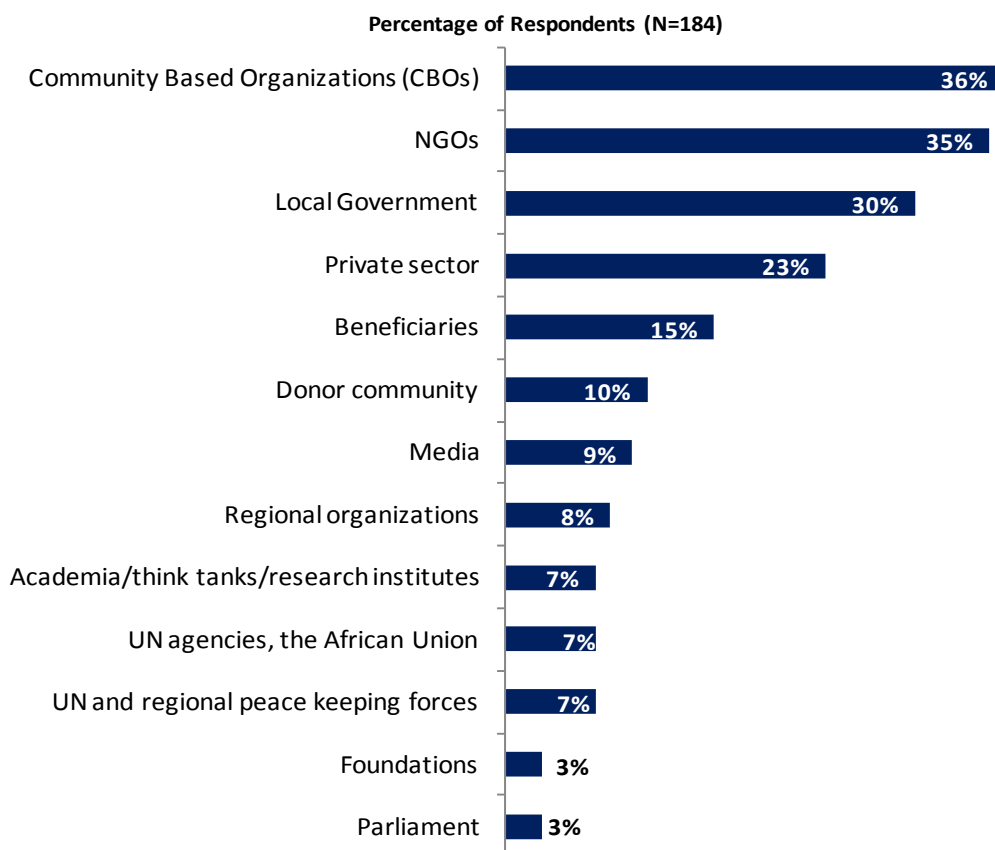


"Which of the following SHOULD the World Bank do to make itself of greater value in South Sudan? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)

IX. The Future Role of the World Bank in South Sudan (continued)

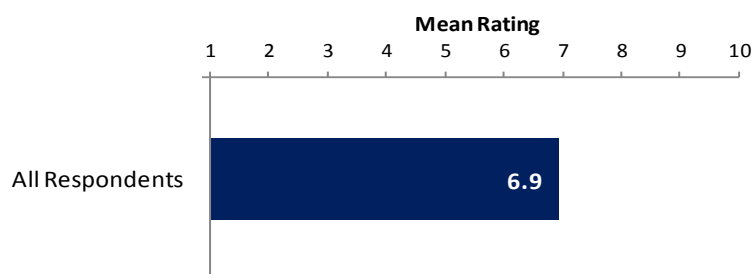
Collaborating with Stakeholders in South Sudan

- Respondents indicated that the World Bank should work more closely with CBOs, NGOs, local governments, and the private sector to ensure better development results in South Sudan.



"In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)"

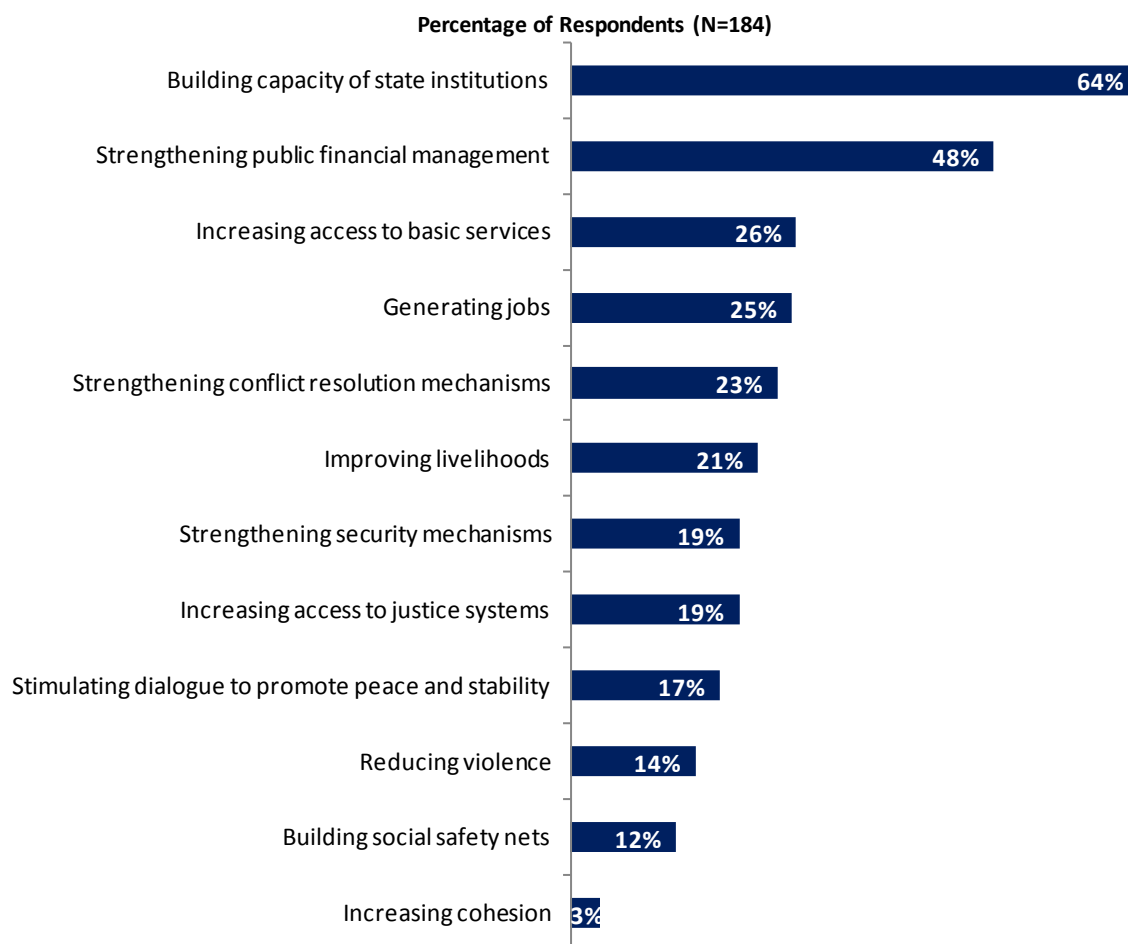
Influencing the Global Development Agenda



"To what extent do you believe that the World Bank SHOULD seek to influence the global development agenda?" (1 - "To no degree at all", 10 - "To a very significant degree")

IX. The Future Role of the World Bank in South Sudan (continued)

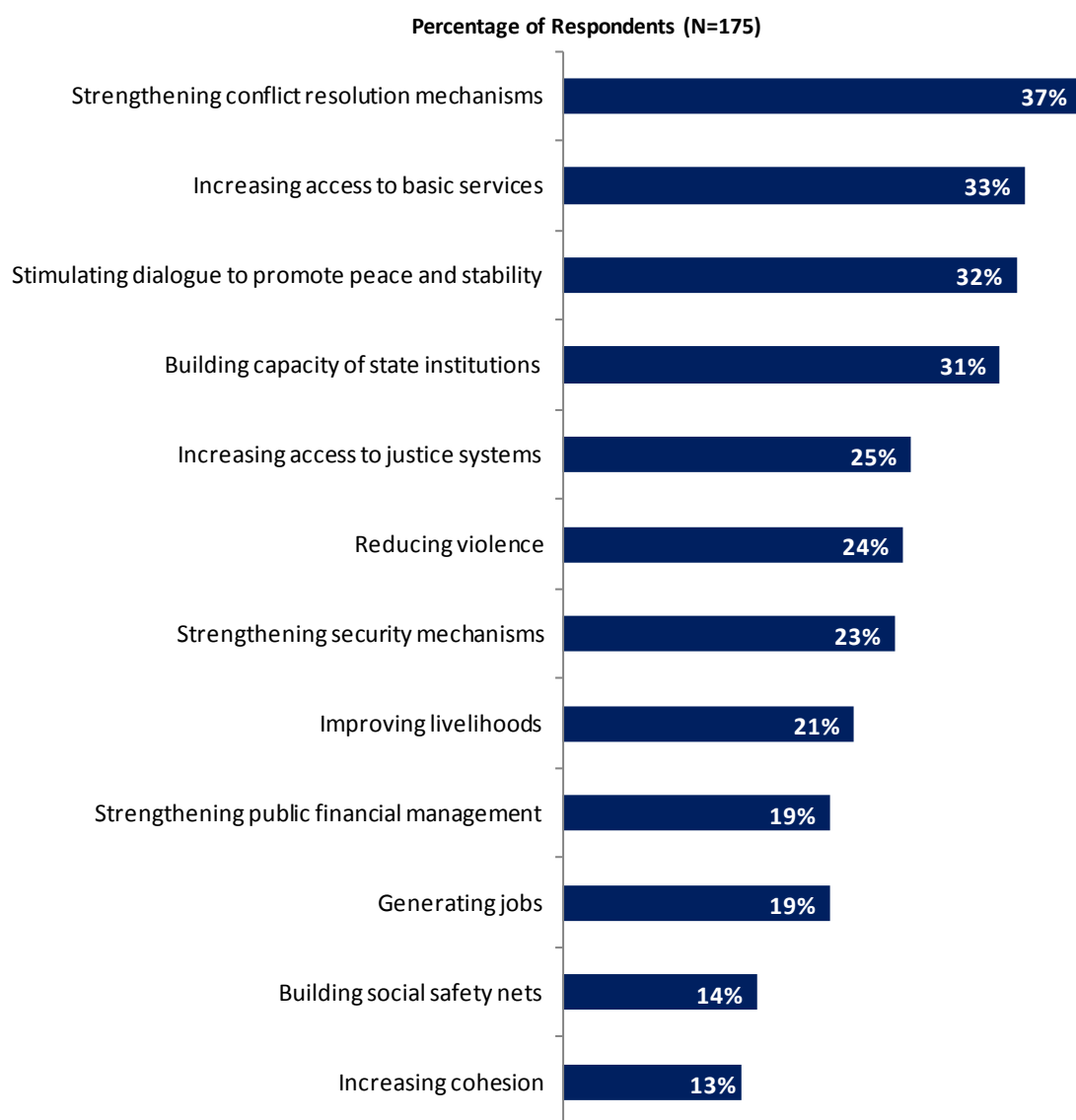
The World Bank Playing a Leading Role among International Partners in South Sudan



"Which THREE areas below would benefit most from the World Bank playing a leading role among international partners in South Sudan?" (Respondents chose from a list. Responses combined.)

IX. The Future Role of the World Bank in South Sudan (continued)

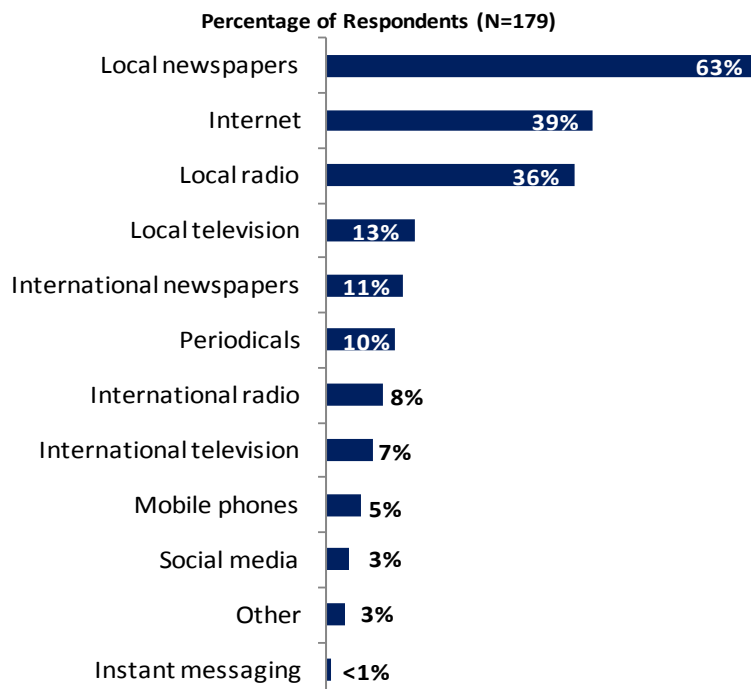
South Sudan Benefiting from Other Donors



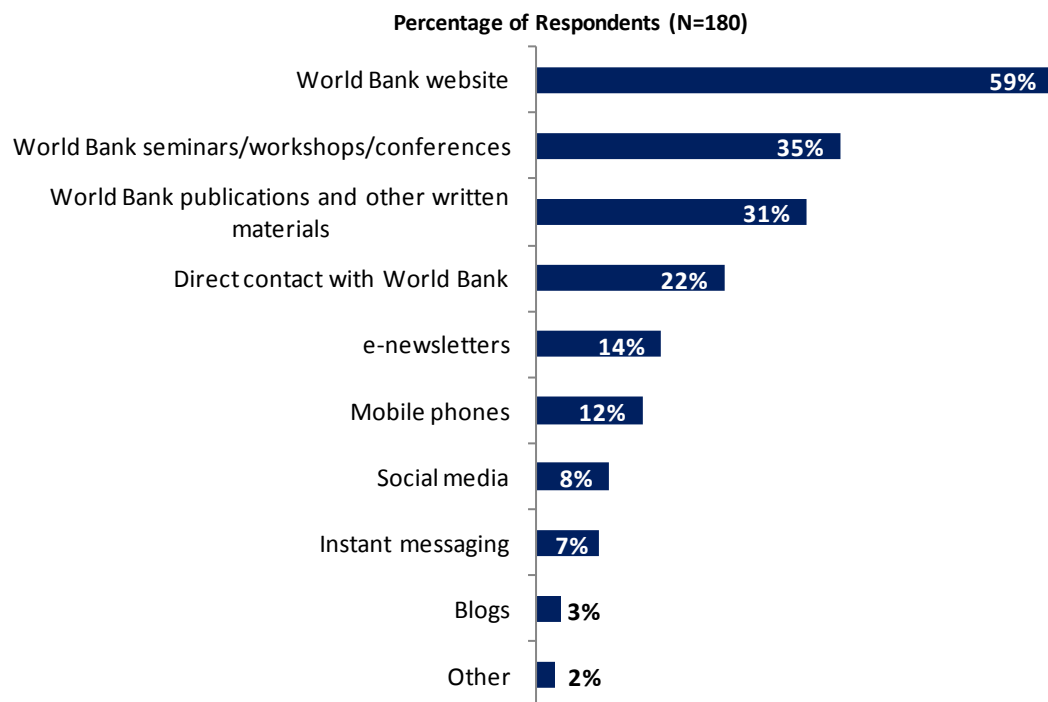
"Which THREE areas below would benefit most from other donors playing a leading role among international partners in South Sudan?"
(Respondents chose from a list. Responses combined.)

X. Communication and Openness

Information Sources



“How do you get most of your information about economic and social development issues in South Sudan? (Choose no more than TWO)” (Respondents chose from a list. Responses combined.)

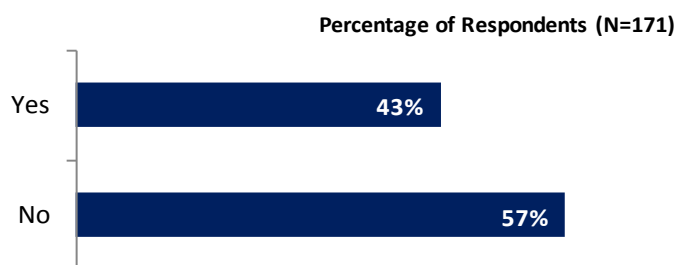


“How would you prefer to receive information from the World Bank? (Choose no more than TWO)” (Respondents chose from a list. Responses combined.)

X. Communication and Openness (continued)

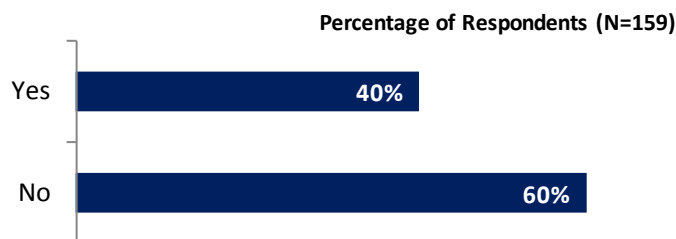
Access to Information

- Employees from ministries/ministerial departments/implementation agencies and respondents from the private sector/financial sector/private banks and other organizations were significantly *less* likely to be aware of the Bank's Access to Information Policy compared to respondents from other stakeholder groups.



"Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?"

- Employees from ministries/ministerial departments/implementation agencies and respondents from the office of President/Prime Minister/Minister were significantly *less* likely to have requested information from the World Bank on its activities in the past year compared to respondents from other stakeholder groups.

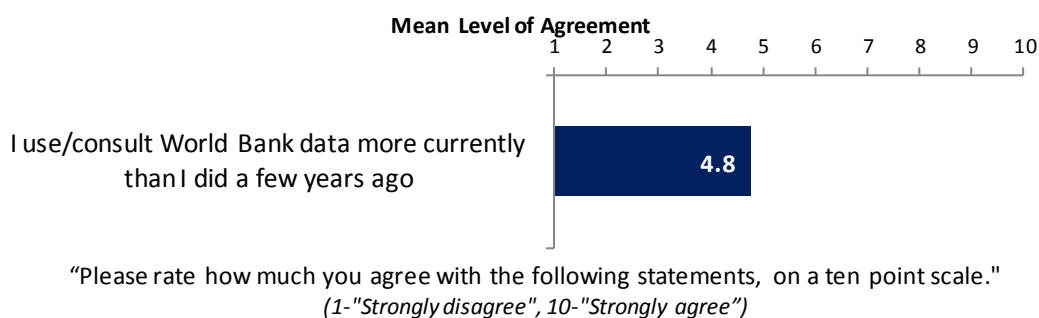
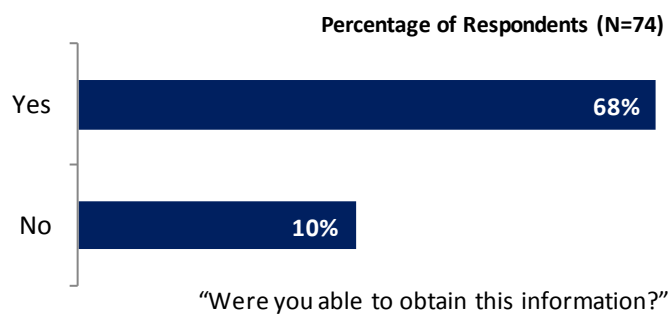


"Have you requested information from the World Bank on its activities in the past year?"

X. Communication and Openness (continued)

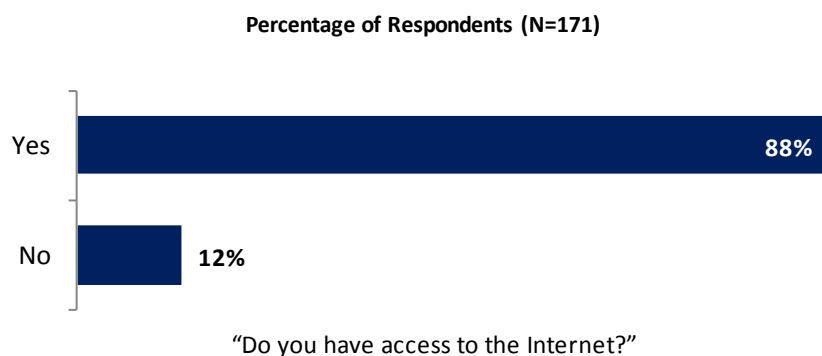
Access to Information (continued)

- PMUs/consultants/contractors on Bank-supported projects and respondents from bilateral/multilateral agencies, CSOs, and the media were significantly *less* likely to have obtained this information compared to respondents from other stakeholder groups.

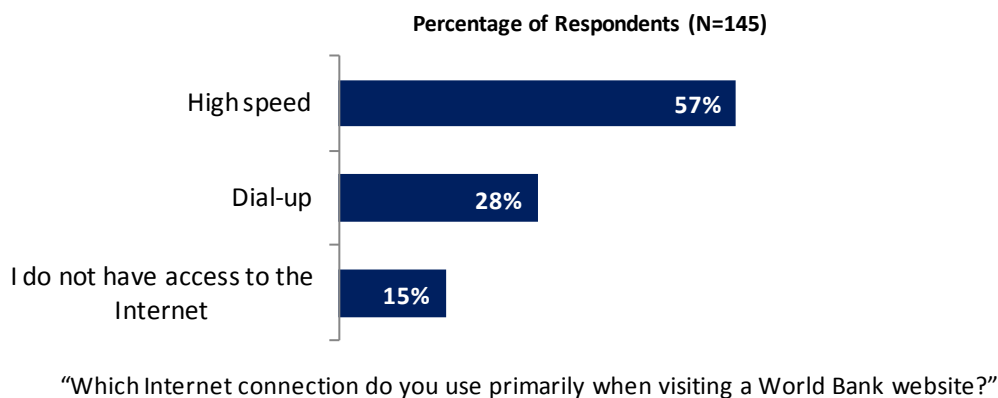


X. Communication and Openness (continued)

Internet Access



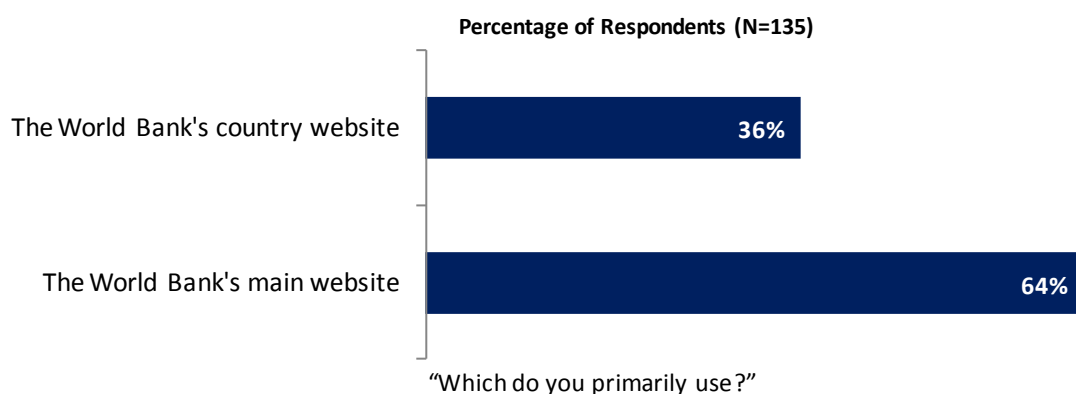
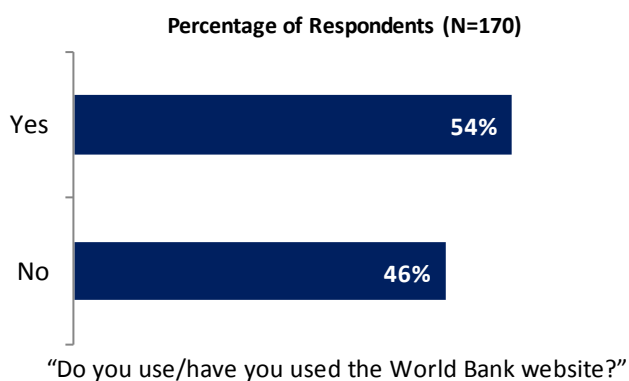
- PMUs/consultants/contractors on Bank supported projects, employees from ministries/ministerial department/implementation agencies, and respondents from bilateral/multilateral agencies and the media tended to use high speed Internet connections, whereas respondents from the office of President/Prime Minister/Minister and CSOs tended to use dial-up Internet connections.



X. Communication and Openness (continued)

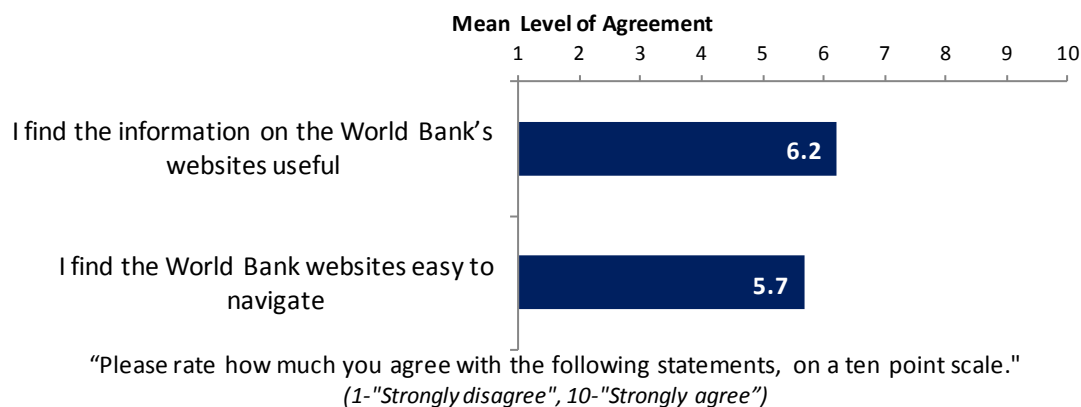
Website Usage

- Employees from ministries/ministerial departments/implementation agencies and the office of the President/Prime Minister/Minister, and respondents from the media and other organizations were significantly *less* likely to have used the Bank's website compared to respondents from other stakeholder groups.

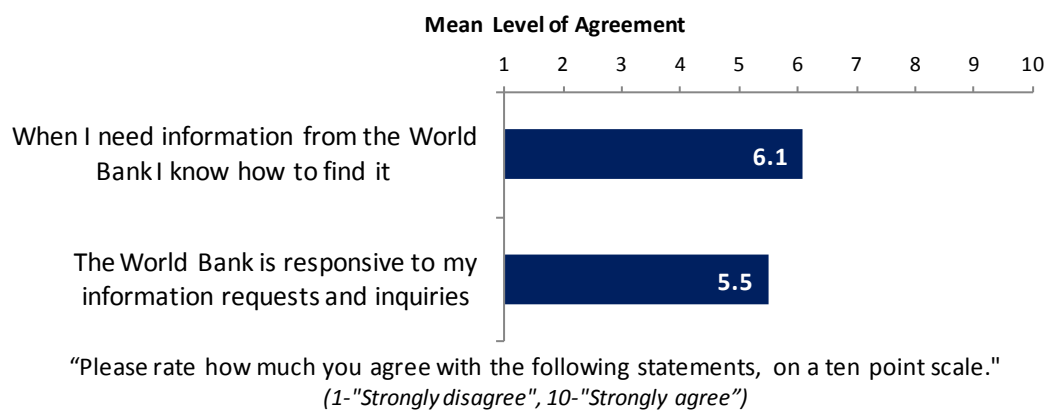


X. Communication and Openness (continued)

Website Evaluation



Information Sharing



XII. Appendices

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South Sudan



Appendix A: Responses to All Questions across All Respondents (N=191)

A. General Issues Facing South Sudan

1. In general would you say that South Sudan is headed in ...?	Percentage of Respondents (N=189)
The right direction	31.7%
The wrong direction	43.9%
Not sure	24.3%

2. Listed below are a number of development priorities in South Sudan. Please identify which of the following you consider the most important development priorities in South Sudan? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=184)
Education	47.3%
Transport	31.5%
Security/stabilization/reconstruction	24.5%
Health	20.7%
Food security	19.0%
Public sector governance/ reform	16.8%
Poverty reduction	15.8%
Agricultural development	13.6%
Energy	12.0%
Job creation/employment	12.0%
Equality of opportunity	9.8%
Anti corruption	8.2%
Water and sanitation	7.6%
Rural development	6.5%
Basic infrastructure	6.5%
Economic growth	5.4%
Law and justice	5.4%
Social protection	4.9%
Disaster management	4.3%
Gender	3.3%
Domestic private sector development	3.3%
Natural resource management	2.7%
Trade and exports	2.2%
Crime and violence	2.2%
Foreign direct investment	2.2%
Urban development	1.6%
Local governance and institutions	1.6%
Regional conflict and tensions	1.1%
Social cohesion	1.1%
Regulatory framework	1.1%
Global/regional integration	1.1%
Financial markets	1.1%
Information and communications technology	1.1%
Environmental sustainability	0.5%
Climate change	0.0%
Communicable/non-communicable diseases	0.0%

A. General Issues Facing South Sudan (continued)

3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in South Sudan? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=189)
Agricultural development	33.3%
Education	27.0%
Equality of opportunity	22.8%
Anti corruption	20.6%
Job creation/employment	20.1%
Rural development	19.0%
Food security	18.5%
Economic growth	17.5%
Security/stabilization/reconstruction	15.9%
Health	13.8%
Basic infrastructure	11.6%
Transport	10.1%
Domestic private sector development	8.5%
Gender	7.4%
Public sector governance/ reform	6.3%
Energy	6.3%
Water and sanitation	5.8%
Law and justice	5.8%
Natural resource management	5.3%
Local governance and institutions	3.2%
Foreign direct investment	3.2%
Global/regional integration	2.6%
Trade and exports	2.6%
Social protection	2.1%
Regional conflict and tensions	2.1%
Information and communications technology	1.1%
Urban development	1.1%
Disaster management	1.1%
Climate change	1.1%
Crime and violence	1.1%
Communicable/non-communicable diseases	1.1%
Financial markets	0.5%
Social cohesion	0.5%
Regulatory framework	0.0%
Environmental sustainability	0.0%

A. General Issues Facing South Sudan (continued)

4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in South Sudan? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=189)
Agricultural development	34.4%
Energy	23.3%
Education	19.0%
Trade and exports	18.0%
Natural resource management	17.5%
Anti corruption	16.9%
Job creation/employment	15.9%
Rural development	15.3%
Transport	15.3%
Public sector governance/ reform	13.8%
Foreign direct investment	11.6%
Health	11.1%
Food security	11.1%
Equality of opportunity	10.1%
Basic infrastructure	9.0%
Domestic private sector development	9.0%
Security/stabilization/reconstruction	4.8%
Water and sanitation	4.8%
Financial markets	4.2%
Regulatory framework	4.2%
Gender	3.7%
Disaster management	3.2%
Information and communications technology	3.2%
Social cohesion	3.2%
Law and justice	2.6%
Global/regional integration	2.1%
Communicable/non-communicable diseases	2.1%
Regional conflict and tensions	2.1%
Social protection	2.1%
Urban development	2.1%
Crime and violence	1.1%
Local governance and institutions	1.1%
Climate change	0.5%
Environmental sustainability	0.0%

B. Overall Attitudes toward the World Bank

Familiarity	N	Mean	SD
1. How familiar are you with the work of the World Bank in South Sudan, on a ten point scale? (1-Not familiar at all, 10-Extremely familiar)	186	5.56	3.13

Overall Effectiveness	N	Mean	SD
2. Overall, please rate your impression of the World Bank's effectiveness in South Sudan, on a ten point scale? (1-Not effective at all, 10-Very effective)	164	5.78	2.87

B. Overall Attitudes toward the World Bank (continued)

Staff Preparedness	N	Mean	SD
3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help South Sudan solve its most complicated development challenges, on a ten point scale? (1-To no degree at all, 10-To a very significant degree)	160	6.34	2.92

4. When thinking about how the World Bank can have the most impact on development results in South Sudan, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in South Sudan? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=188)
Health	45.2%
Education	41.5%
Agricultural development	23.4%
Transport	21.8%
Poverty reduction	19.1%
Public sector governance/ reform	17.0%
Security/stabilization/reconstruction	16.5%
Energy	12.8%
Economic growth	12.2%
Food security	12.2%
Job creation/employment	9.0%
Rural development	5.9%
Trade and exports	5.3%
Social protection	4.8%
Basic infrastructure	4.8%
Domestic private sector development	4.8%
Gender	4.8%
Foreign direct investment	4.8%
Equality of opportunity	4.3%
Water and sanitation	3.7%
Law and justice	3.7%
Anti corruption	3.7%
Natural resource management	2.1%
Financial markets	2.1%
Crime and violence	2.1%
Local governance and institutions	2.1%
Urban development	1.6%
Information and communications technology	1.6%
Disaster management	1.1%
Global/regional integration	1.1%
Environmental sustainability	1.1%
Social cohesion	0.5%
Climate change	0.5%
Regulatory framework	0.5%
Regional conflict and tensions	0.0%
Communicable/non-communicable diseases	0.0%

B. Overall Attitudes toward the World Bank (continued)

5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in South Sudan?	Percentage of Respondents (N=164)		
	Greatest Value	2 nd Greatest Value	Combined
Financial resources: policy based lending / budget support to the Government	23.2%	16.3%	39.4%
Training/capacity building	15.9%	21.3%	37.1%
Financial resources: investment lending	20.7%	9.4%	30.1%
Technical assistance	9.8%	13.1%	22.9%
Policy advice	11.0%	8.1%	19.1%
Donor coordination	7.3%	8.8%	16.1%
Strategy formulation	0.6%	5.6%	6.2%
Linkage to non-Bank expertise	1.2%	5.0%	6.2%
Data	1.8%	3.8%	5.6%
Mobilizing third party financial resources	3.0%	1.9%	4.9%
Don't know	1.8%	2.5%	4.3%
Studies/analyses	2.4%	1.9%	4.3%
Convening/facilitating	0.6%	2.5%	3.1%
Other	0.6%	0.0%	0.6%

6. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in South Sudan? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=168)
Too bureaucratic in its operational policies and procedures	28.0%
World Bank processes too slow and complex	20.2%
Imposing technocratic solutions without regard to political realities	14.9%
Too influenced by developed countries	14.9%
Staff too inaccessible	14.3%
Not enough public disclosure of its work	13.1%
Not willing to honestly criticize policies and reform efforts in the country	13.1%
Not adequately sensitive to political/social realities in South Sudan	11.9%
Inadequate number of World Bank staff members located in the country	10.7%
Not exploring alternative policy options	8.3%
Not aligned with country priorities	7.1%
Its advice and strategies do not lend themselves to practical problem solving	7.1%
Not client focused	6.5%
Not focused enough on issues that are unique to post-conflict countries	5.4%
Arrogant in its approach	4.8%
The credibility of its knowledge/data	4.8%
Not aligned with other donors' work	4.2%
Not collaborating enough with non-state actors	3.6%
Other	0.6%

B. Overall Attitudes toward the World Bank (continued)

7. Which World Bank instruments do you believe are the MOST effective in reducing poverty in South Sudan? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=186)
Capacity development	48.9%
Investment lending	28.0%
Policy based lending / budget support to the Government	24.7%
Technical assistance	20.9%
Co-financing arrangements	15.4%
Trust Fund management	13.7%
Emergency Recovery lending	11.5%
Knowledge products/services	11.5%
Sector-wide approaches	8.8%
Don't know	4.9%
Other	0.0%

Global Development Agenda	N	Mean	SD
8. To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to "global public goods" (e.g., climate change, communicable diseases, international financial systems, trade, etc.), on a ten point scale? (1-To no degree at all, 10-To a very significant degree)	149	6.92	2.75

9. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=184)
Community Based Organizations (CBOs)	36.4%
NGOs	35.3%
Local Government	29.9%
Private sector	23.4%
Beneficiaries	15.2%
Donor community	10.3%
Media	9.2%
Regional organizations	7.6%
Academia/think tanks/research institutes	6.5%
UN agencies, the African Union	6.5%
UN and regional peace keeping forces	6.5%
Foundations	2.7%
Parliament	2.7%
Faith based organizations	2.2%
Emerging donors	0.0%
Other	0.0%

To what extent do you agree with the following statements about the World Bank's work in South Sudan, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement		
	N	Mean	SD
10. Overall the World Bank currently plays a relevant role in development in South Sudan	158	6.07	3.12
11. The World Bank's work is aligned with what I consider the development priorities for South Sudan	158	6.19	3.05
12. The World Bank supports programs and strategies that are realistic for South Sudan	161	5.97	3.16
13. The World Bank treats clients and stakeholders in South Sudan with respect	143	5.73	3.27

B. Overall Attitudes toward the World Bank (continued)

To what extent is the World Bank an effective development partner in South Sudan, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree		
	N	Mean	SD
14. Responsiveness	154	5.66	2.98
15. Flexibility (in terms of the institution's products and services)	148	5.45	2.93
16. Flexibility (in terms of changing country circumstances)	139	5.48	2.84
17. Being inclusive	139	5.44	2.75
18. Openness (sharing data and other information)	144	5.71	3.00
19. Staff accessibility	145	4.95	2.83
20. Straightforwardness and honesty	144	5.45	3.06
21. Collaboration with groups outside of the Government	151	6.17	3.02
22. Collaboration with the Government	149	6.64	3.00
23. Collaboration with other donors	147	6.86	3.01
24. Follow through over time	136	5.47	2.86

25. When World Bank assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=186)
The Government works inefficiently	40.3%
The World Bank works too slowly	37.1%
There is not an adequate level of citizen/civil society participation	35.5%
Political pressures and obstacles	32.3%
Lack of/inadequate levels of capacity in Government	31.2%
Ongoing conflict and instability	28.0%
Reforms are not well thought out in light of country challenges	19.9%
Poor donor coordination	18.3%
Inadequate funding	16.1%
The World Bank does not do adequate follow through/follow-up	14.0%
The World Bank is not sensitive enough to political/social realities on the ground	12.9%
Other	1.6%

C. World Bank Effectiveness and Results

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in South Sudan, on a ten point scale? (1-Not effective at all, 10-Very effective)	Effectiveness		
	N	Mean	SD
1. Anti corruption	150	4.40	3.22
2. Information and communications technology	139	5.25	3.03
3. Transport	142	4.78	3.08
4. Crime and violence	136	3.84	2.68
5. Regional conflict and tensions	131	3.98	2.55
6. Law and justice	135	4.19	2.89
7. Urban development	145	5.17	3.05
8. Environmental sustainability	133	4.56	2.86
9. Regulatory framework	134	5.08	2.89
10. Basic infrastructure	141	5.12	3.07
11. Communicable/non-communicable diseases	138	5.04	3.06
12. Poverty reduction	152	4.88	3.22
13. Gender	148	5.26	3.09
14. Domestic private sector development	138	4.98	2.98
15. Foreign direct investment	136	4.44	2.86
16. Local governance and institutions	143	5.03	2.89
17. Water and sanitation	143	4.64	3.04
18. Trade and exports	140	4.45	3.03
19. Economic growth	144	4.79	3.08
20. Energy	139	3.78	2.85
21. Disaster management	139	4.53	3.06
22. Public sector governance/ reform	143	5.24	3.12
23. Job creation/employment	137	4.31	2.89
24. Social cohesion	132	4.24	2.66
25. Financial markets	139	4.28	2.83
26. Equality of opportunity	143	3.71	2.78
27. Health	150	5.27	3.11
28. Rural development	142	4.62	3.09
29. Global/regional integration	134	4.80	2.93
30. Food security	144	4.65	3.10
31. Education	152	4.95	3.03
32. Security/stabilization/reconstruction	137	4.52	2.98
33. Social protection	139	3.91	2.78
34. Climate change	132	3.83	2.75
35. Agricultural development	148	4.98	3.21
36. Natural resource management	142	4.22	3.07

C. World Bank Effectiveness and Results (continued)

Achieving Development Results	N	Mean	SD
37. To what extent does the World Bank's work help to achieve development results in South Sudan, on a ten point scale? (1-To no degree at all, 10-To a very significant degree)	174	6.18	2.77

Building/Strengthening Existing Country Systems	N	Mean	SD
38. To what extent does the World Bank help to build/strengthen existing country systems in South Sudan, on a ten point scale? (1-To no degree at all, 10-To a very significant degree)	168	6.02	2.91

To what extent do you agree with the following statements about the World Bank in South Sudan, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)	N	Mean	SD
39. The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result etc.) meet the needs of South Sudan	169	5.40	3.11
40. The World Bank meets South Sudan's needs for knowledge services (e.g., research, analysis, data, technical assistance)	168	5.73	3.10

D. The World Bank's Knowledge

1. How frequently do you consult World Bank knowledge work and activities in the work you do?	Percentage of Respondents (N=185)
Weekly	15.7%
Monthly	9.7%
A few times a year	26.5%
Rarely	30.8%
Never	17.3%

D. The World Bank's Knowledge (continued)

2. When thinking about the development challenges in South Sudan, where do you believe it would be most valuable for the World Bank to focus its knowledge work and activities in the next few years? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=185)
Education	48.1%
Public sector governance/ reform	33.5%
Health	28.1%
Energy	17.8%
Transport	16.8%
Agricultural development	15.7%
Poverty reduction	15.1%
Domestic private sector development	9.7%
Water and sanitation	9.7%
Anti corruption	9.2%
Equality of opportunity	8.6%
Economic growth	8.6%
Food security	8.1%
Security/stabilization/reconstruction	8.1%
Job creation/employment	7.6%
Urban development	6.5%
Natural resource management	4.9%
Basic infrastructure	4.9%
Foreign direct investment	4.9%
Regional conflict and tensions	4.3%
Trade and exports	4.3%
Social protection	3.2%
Law and justice	3.2%
Local governance and institutions	3.2%
Gender	2.7%
Rural development	2.7%
Financial markets	2.2%
Crime and violence	1.6%
Social cohesion	1.6%
Information and communications technology	1.1%
Global/regional integration	0.5%
Communicable/non-communicable diseases	0.5%
Disaster management	0.5%
Environmental sustainability	0.5%
Climate change	0.0%
Regulatory framework	0.0%

D. The World Bank's Knowledge (continued)

In South Sudan, how effective do you believe the World Bank's knowledge work and activities: <i>(1-Not effective at all, 10-Very effective)</i>	Level of Effectiveness		
	N	Mean	SD
3. Enhancing your knowledge and/or skills	168	5.32	3.14
4. Contributing to good policy making	164	5.98	3.15
5. Providing support for program implementation	176	6.06	3.23

In South Sudan, to what extent do you believe that the World Bank's knowledge work and activities: <i>(1-To no degree at all, 10-To a very significant degree)</i>	Degree		
	N	Mean	SD
6. Are timely	148	5.64	3.00
7. Include appropriate level of stakeholder involvement during preparation	155	5.88	3.02
8. Are relevant to South Sudan's development priorities	154	6.26	3.02
9. Provide feasible recommendations	150	5.87	2.99
10. Are source of relevant information on global good practices	152	6.46	3.07
11. Are accessible (well written and easy to understand)	153	5.89	3.01
12. Are useful in terms of the work you do	146	6.31	3.10
13. Are adequately disseminated	146	5.32	3.03
14. Are appropriately translated	139	5.56	3.09
15. Are adaptable to South Sudan's specific development challenges and country circumstances	153	5.63	2.97

Overall Evaluations	N	Mean	SD
16. Overall, how significant a contribution do you believe the World Bank's knowledge work and activities make to development results in your country, on a ten point scale? <i>(1-Not significant at all, 10-Very significant)</i>	165	6.47	2.79
17. Overall, how would you rate the technical quality of the World Bank's knowledge work and activities, on a ten point scale? <i>(1-Very low technical quality, 10-Very high technical quality)</i>	167	6.64	2.86

E. Working with the World Bank

To what extent do you agree/disagree with the following statements, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement		
	N	Mean	SD
1. The World Bank disburses funds promptly	141	4.78	2.99
2. The World Bank effectively monitors and evaluates the projects and programs it supports	158	6.56	3.07
3. The World Bank's approvals and reviews are done in a timely fashion	139	5.32	2.94
4. The World Bank's "Safeguard Policy" requirements are reasonable	144	6.10	2.96
5. The World Bank imposes reasonable conditions on its lending	143	5.90	3.24
6. Working with the World Bank increases South Sudan 's institutional capacity	155	6.38	3.15
7. The World Bank ensures consistency and continuity through staff changes	132	5.50	3.05
8. The World Bank's teams and visits are well coordinated	143	5.98	2.99
9. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	139	6.22	3.05
10. The World Bank provides effective implementation support (i.e., supervision of projects)	155	6.26	3.04

Adequate Staffing	Degree		
	N	Mean	SD
11. To what extent do you believe the World Bank is adequately staffed in Nepal, on a ten point scale? (1-To no degree at all, 10-To a very significant degree)	137	5.83	2.80

F. The Future Role of the World Bank in South Sudan

The Bank's Role	N	Mean	SD
1. How significant a role do you believe the World Bank SHOULD play in South Sudan's development in the near future, on a ten point scale? (1-Not a significant role at all, 10-Very significant role)	165	7.26	2.76

2. Which of the following SHOULD the World Bank do to make itself of greater value in South Sudan? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=163)
Reach out more to groups outside of government	30.7%
Reduce the complexity of obtaining World Bank financing	30.1%
Improve the quality of its experts as related to South Sudan's specific challenges	30.1%
Provide more adequate data/knowledge/statistics/figures on South Sudan's economy	19.0%
Improve the competitiveness of its financing compared to markets	19.0%
Focus primarily on advocacy issues	17.2%
Work faster	14.1%
Offer more innovative knowledge services	12.3%
Increase the level of World Bank staffing in South Sudan's office	9.8%
Offer more innovative financial products	9.2%
Ensure greater selectivity in its work	6.1%
Other	1.8%

F. The Future Role of the World Bank in South Sudan

3a. Below is a list of development priorities in South Sudan. Which THREE areas below would benefit most from the World Bank playing a leading role among international partners in South Sudan? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=184)
Building capacity of state institutions	64.1%
Strengthening public financial management	47.8%
Increasing access to basic services	25.5%
Generating jobs	25.0%
Strengthening conflict resolution mechanisms	23.4%
Improving livelihoods	21.2%
Strengthening security mechanisms	19.0%
Increasing access to justice systems	19.0%
Stimulating dialogue to promote peace and stability	16.8%
Reducing violence	14.1%
Building social safety nets	12.0%
Increasing cohesion	3.3%

3b. Below is a list of development priorities in South Sudan. Which THREE areas below would benefit most from other donors in South Sudan? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=175)
Strengthening conflict resolution mechanisms	36.6%
Increasing access to basic services	32.6%
Stimulating dialogue to promote peace and stability	32.0%
Building capacity of state institutions	30.9%
Increasing access to justice systems	24.6%
Reducing violence	24.0%
Strengthening security mechanisms	23.4%
Improving livelihoods	20.6%
Strengthening public financial management	18.9%
Generating jobs	18.9%
Building social safety nets	13.7%
Increasing cohesion	12.6%

G. Communication and Information Sharing

1. How do you get most of your information about economic and social development issues in South Sudan? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=179)
Local newspapers	63.1%
Internet	39.1%
Local radio	36.3%
Local television	12.8%
International newspapers	11.2%
Periodicals	10.1%
International radio	8.4%
International television	6.7%
Mobile phones	5.0%
Social media	3.4%
Other	2.8%
Instant messaging	0.6%
Blogs	0.0%

2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=180)
World Bank website	59.4%
World Bank seminars/workshops/conferences	35.0%
World Bank publications and other written materials	31.1%
Direct contact with World Bank	21.7%
e-newsletters	14.4%
Mobile phones	12.2%
Social media	8.3%
Instant messaging	7.2%
Blogs	2.8%
Other	2.2%

3. Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	Percentage of Respondents (N=171)
Yes	42.7%
No	57.3%

4. Have you requested information from the World Bank on its activities in the past year?	Percentage of Respondents (N=159)
Yes	40.3%
No	59.7%

5. Were you able to obtain this information?	Percentage of Respondents (N=74)
Yes	67.6%
No	32.4%

6. Do you have access to the Internet?	Percentage of Respondents (N=171)
Yes	87.7%
No	12.3%

G. Communication and Information Sharing (continued)

7. Do you use/have used the World Bank website?	Percentage of Respondents (N=170)
Yes	54.1%
No	45.9%

8. Which do you primarily use?	Percentage of Respondents (N=135)
The World Bank's country website	36.3%
The World Bank's main website	63.7%

9. Which Internet connection do you use primarily when visiting a World Bank website?	Percentage of Respondents (N=145)
High speed	56.6%
Dial-up	28.3%
I do not have access to the Internet	15.2%

Please rate how much you agree with the following statements, on a ten point scale. (1-Strongly disagree, 10-Strongly agree)	Level of Agreement		
	N	Mean	SD
10. I use/consult World Bank data more currently than I did a few years ago	156	4.78	3.41
11. I find the World Bank websites easy to navigate.	127	5.67	3.41
12. I find the information on the World Bank's websites useful.	124	6.22	3.46
13. When I need information from the World Bank I know how to find it	140	6.09	3.39
14. The World Bank is responsive to my information requests and inquiries	132	5.49	3.31

H. Background Information

1. Which of the following best describes your current position? (Please mark only ONE response)	Percentage of Respondents (N=187)
Employee of a Ministry, Ministerial Department or Implementation Agency	19.0%
NGO	19.0%
Multilateral Agency	8.2%
Media	7.1%
Office of Minister	6.0%
Community Based Organization	4.9%
Project Management Unit (PMU) overseeing implementation of project	4.3%
Private Sector Organization	4.3%
Self employed	4.3%
Other	4.3%
Bilateral Agency	3.8%
Local Government Office or Staff	3.3%
Financial Sector/Private Bank	3.3%
Judiciary Branch	2.2%
Independent Government Institution	1.6%
Office of Parliamentarian	1.1%
Consultant/Contractor working on World Bank supported Project/Program	1.1%
Faith-Based Group	1.1%
Private Foundation	0.5%
Trade Union	0.5%

2. Please identify the primary specialization of your work. (Please mark only ONE response)	Percentage of Respondents (N=179)
Education	14.5%
Other	11.2%
Public sector governance/Public financial management/anti corruption	10.6%
Agriculture/ rural development / food security	9.5%
Health/Communicable/non-communicable diseases	7.8%
Law and justice/regulatory framework	6.7%
Financial markets/banking	5.6%
Information and communications technology	5.6%
Job creation/employment	5.0%
Social protection	5.0%
Transport	3.9%
Water and sanitation	3.4%
Gender/equality of opportunity	2.8%
Private sector development/foreign direct investment	2.8%
Energy	2.2%
Natural resource management/environmental sustainability	1.7%
Urban development	1.1%
Climate change / disaster management	0.6%

H. Background Information (continued)

3. Currently, do you professionally collaborate/work with the World Bank in your country?	Percentage of Respondents (N=181)
Yes	55.8%
No	44.2%

4. Which of the following describes most of your exposure to the World Bank in South Sudan? (Choose no more than TWO)	Percentage of Respondents (N=171)
Use World Bank reports/data	40.4%
Engage in World Bank related/sponsored events/activities	33.9%
Collaborate as part of my professional duties	31.0%
Use World Bank website for information, data, research, etc.	29.2%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	28.1%

5. Which best represents your geographic location?	Percentage of Respondents (N=187)
Greater Bahr al-Ghazal	2.7%
Greater Equatoria	96.3%
Greater Upper Nile	1.1%

Appendix B: Responses to All Questions by Stakeholder Groups

A. General Issues facing South Sudan

In general would you say that South Sudan is headed in ...?*

Percentage of Respondents	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
The right direction	36.4%	31.4%	33.3%	33.3%	7.1%	43.8%	7.7%	29.0%
The wrong direction	63.6%	42.9%	11.1%	19.0%	71.4%	29.2%	84.6%	58.1%
Not sure	0.0%	25.7%	55.6%	47.6%	21.4%	27.1%	7.7%	12.9%

*Significantly different between stakeholder groups

Listed below are a number of development priorities in South Sudan. Please identify which of the following you consider the most important development priorities in South Sudan?

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Social protection	9.1%	5.9%	0.0%	0.0%	0.0%	10.4%	0.0%	0.0%
Transport*	18.2%	58.8%	66.7%	14.3%	28.6%	14.6%	33.3%	34.5%
Security/stabilization/reconstruction	18.2%	29.4%	33.3%	14.3%	35.7%	18.8%	41.7%	24.1%
Public sector governance/ reform	9.1%	17.6%	33.3%	19.0%	7.1%	14.6%	16.7%	20.7%
Global/regional integration	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%
Gender	9.1%	0.0%	0.0%	14.3%	0.0%	2.1%	8.3%	0.0%
Domestic private sector development	0.0%	0.0%	0.0%	4.8%	14.3%	4.2%	0.0%	3.4%
Foreign direct investment	9.1%	2.9%	0.0%	4.8%	0.0%	0.0%	0.0%	3.4%
Water and sanitation*	18.2%	2.9%	0.0%	0.0%	0.0%	4.2%	0.0%	31.0%
Energy	9.1%	20.6%	22.2%	14.3%	14.3%	10.4%	0.0%	6.9%
Regional conflict and tensions	9.1%	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%
Job creation/employment	18.2%	11.8%	0.0%	14.3%	28.6%	12.5%	0.0%	6.9%
Rural development	0.0%	8.8%	22.2%	4.8%	0.0%	6.3%	0.0%	10.3%
Financial markets	9.1%	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%
Urban development	0.0%	0.0%	0.0%	0.0%	7.1%	2.1%	0.0%	0.0%
Environmental sustainability	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%
Equality of opportunity	9.1%	2.9%	0.0%	4.8%	7.1%	10.4%	16.7%	24.1%
Health	0.0%	14.7%	11.1%	28.6%	7.1%	29.2%	33.3%	17.2%
Education	45.5%	47.1%	0.0%	61.9%	57.1%	50.0%	41.7%	44.8%
Poverty reduction	0.0%	14.7%	11.1%	19.0%	14.3%	22.9%	8.3%	10.3%
Food security*	27.3%	17.6%	22.2%	19.0%	0.0%	25.0%	50.0%	6.9%
Social cohesion*	0.0%	0.0%	0.0%	9.5%	0.0%	0.0%	0.0%	0.0%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Agricultural development	27.3%	17.6%	22.2%	4.8%	7.1%	16.7%	0.0%	13.8%
Trade and exports	0.0%	0.0%	11.1%	0.0%	0.0%	2.1%	0.0%	6.9%
Crime and violence	0.0%	2.9%	0.0%	4.8%	0.0%	4.2%	0.0%	0.0%
Economic growth	0.0%	5.9%	11.1%	4.8%	7.1%	6.3%	0.0%	3.4%
Law and justice	0.0%	2.9%	0.0%	9.5%	14.3%	2.1%	16.7%	6.9%
Regulatory framework	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Basic infrastructure	18.2%	5.9%	11.1%	9.5%	14.3%	4.2%	0.0%	3.4%
Local governance and institutions	0.0%	0.0%	11.1%	0.0%	7.1%	2.1%	0.0%	0.0%
Natural resource management	9.1%	2.9%	11.1%	0.0%	0.0%	0.0%	0.0%	6.9%
Anti corruption	9.1%	2.9%	0.0%	14.3%	21.4%	6.3%	16.7%	3.4%
Disaster management	9.1%	0.0%	0.0%	0.0%	7.1%	10.4%	0.0%	0.0%
Information and communications technology	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%

*Significantly different between stakeholder groups

A. General Issues facing South Sudan (continued)

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in South Sudan? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Water and sanitation	9.1%	2.9%	0.0%	18.2%	7.1%	8.5%	0.0%	0.0%
Equality of opportunity*	36.4%	34.3%	30.0%	0.0%	35.7%	14.9%	33.3%	22.6%
Economic growth	9.1%	20.0%	10.0%	13.6%	7.1%	21.3%	8.3%	22.6%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	4.3%	0.0%	0.0%
Regional conflict and tensions	0.0%	5.7%	0.0%	0.0%	7.1%	2.1%	0.0%	0.0%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	7.1%	8.5%	0.0%	0.0%
Gender	0.0%	2.9%	0.0%	22.7%	0.0%	10.6%	8.3%	6.5%
Rural development	27.3%	17.1%	10.0%	18.2%	28.6%	17.0%	8.3%	29.0%
Urban development	0.0%	2.9%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%
Regulatory framework	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Local governance and institutions	0.0%	2.9%	0.0%	4.5%	0.0%	4.3%	0.0%	6.5%
Basic infrastructure	27.3%	14.3%	30.0%	13.6%	14.3%	6.4%	0.0%	6.5%
Social protection	0.0%	2.9%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%
Law and justice	0.0%	0.0%	10.0%	4.5%	14.3%	8.5%	0.0%	3.2%
Transport*	0.0%	20.0%	10.0%	4.5%	7.1%	4.3%	33.3%	9.7%
Crime and violence	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	3.2%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%	8.3%	0.0%
Information and communications technology	0.0%	2.9%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%
Security/stabilization/reconstruction*	0.0%	8.6%	30.0%	9.1%	7.1%	14.9%	16.7%	35.5%
Anti corruption	45.5%	8.6%	10.0%	13.6%	28.6%	27.7%	25.0%	9.7%
Domestic private sector development	9.1%	20.0%	10.0%	0.0%	14.3%	6.4%	8.3%	3.2%
Foreign direct investment	0.0%	2.9%	0.0%	4.5%	7.1%	4.3%	8.3%	0.0%
Energy	18.2%	5.7%	20.0%	13.6%	0.0%	4.3%	0.0%	3.2%
Public sector governance/ reform	9.1%	5.7%	20.0%	0.0%	0.0%	6.4%	0.0%	9.7%
Social cohesion	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%
Education	45.5%	20.0%	10.0%	40.9%	42.9%	25.5%	33.3%	16.1%
Natural resource management	0.0%	14.3%	0.0%	4.5%	0.0%	2.1%	8.3%	6.5%
Environmental sustainability	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Health	9.1%	11.4%	10.0%	18.2%	7.1%	23.4%	0.0%	12.9%
Agricultural development	45.5%	45.7%	30.0%	22.7%	28.6%	19.1%	50.0%	41.9%
Disaster management	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.2%
Job creation/employment	0.0%	11.4%	20.0%	31.8%	21.4%	19.1%	16.7%	29.0%
Financial markets	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Trade and exports*	0.0%	2.9%	20.0%	0.0%	0.0%	0.0%	0.0%	3.2%
Food security	0.0%	14.3%	10.0%	22.7%	14.3%	27.7%	25.0%	16.1%

*Significantly different between stakeholder groups

A. General Issues facing South Sudan (continued)

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in South Sudan? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Energy	27.3%	25.7%	30.0%	27.3%	28.6%	17.0%	7.7%	22.6%
Gender	0.0%	0.0%	0.0%	0.0%	7.1%	6.4%	0.0%	6.5%
Equality of opportunity	0.0%	11.4%	10.0%	4.5%	14.3%	12.8%	7.7%	12.9%
Global/regional integration	0.0%	2.9%	0.0%	0.0%	7.1%	2.1%	7.7%	0.0%
Social protection	0.0%	2.9%	0.0%	4.5%	0.0%	2.1%	0.0%	3.2%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%
Anti corruption	18.2%	22.9%	20.0%	13.6%	28.6%	17.0%	15.4%	9.7%
Disaster management	0.0%	0.0%	0.0%	4.5%	0.0%	8.5%	0.0%	3.2%
Regional conflict and tensions	0.0%	2.9%	0.0%	0.0%	0.0%	6.4%	0.0%	0.0%
Rural development	27.3%	17.1%	0.0%	13.6%	7.1%	14.9%	30.8%	16.1%
Foreign direct investment	9.1%	2.9%	20.0%	9.1%	14.3%	14.9%	15.4%	16.1%
Urban development	0.0%	0.0%	10.0%	0.0%	0.0%	6.4%	0.0%	0.0%
Water and sanitation	0.0%	2.9%	0.0%	0.0%	0.0%	6.4%	0.0%	9.7%
Trade and exports	27.3%	8.6%	20.0%	9.1%	14.3%	25.5%	15.4%	25.8%
Information and communications technology	18.2%	5.7%	0.0%	0.0%	0.0%	2.1%	7.7%	0.0%
Regulatory framework	9.1%	8.6%	0.0%	0.0%	0.0%	2.1%	7.7%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	4.5%	0.0%	6.4%	0.0%	0.0%
Social cohesion	0.0%	2.9%	10.0%	4.5%	7.1%	2.1%	0.0%	0.0%
Public sector governance/ reform	0.0%	28.6%	10.0%	13.6%	7.1%	8.5%	7.7%	19.4%
Domestic private sector development	9.1%	17.1%	0.0%	4.5%	14.3%	4.3%	7.7%	12.9%
Job creation/employment	27.3%	11.4%	10.0%	27.3%	21.4%	12.8%	15.4%	12.9%
Agricultural development	45.5%	37.1%	30.0%	27.3%	42.9%	25.5%	53.8%	35.5%
Food security*	0.0%	8.6%	10.0%	36.4%	7.1%	8.5%	7.7%	6.5%
Transport	18.2%	11.4%	30.0%	9.1%	28.6%	10.6%	30.8%	12.9%
Security/stabilization/reconstruction	9.1%	2.9%	10.0%	0.0%	0.0%	6.4%	0.0%	9.7%
Education	9.1%	28.6%	10.0%	18.2%	7.1%	23.4%	15.4%	16.1%
Natural resource management*	9.1%	14.3%	30.0%	22.7%	21.4%	4.3%	7.7%	38.7%
Environmental sustainability	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Health*	9.1%	5.7%	10.0%	22.7%	7.1%	23.4%	0.0%	0.0%
Basic infrastructure	9.1%	14.3%	10.0%	13.6%	0.0%	6.4%	23.1%	0.0%
Law and justice	0.0%	0.0%	10.0%	4.5%	14.3%	2.1%	0.0%	0.0%
Local governance and institutions	9.1%	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%
Financial markets	9.1%	0.0%	0.0%	4.5%	0.0%	6.4%	0.0%	9.7%

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank in South Sudan?*	11	4.09	2.70	33	5.61	3.35	10	7.00	2.98	22	6.27	2.37	14	3.14	2.80	46	5.91	3.26	12	6.25	2.42	31	5.29	3.15

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between stakeholder groups

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank's effectiveness in South Sudan?	9	6.11	2.42	28	5.57	3.14	10	6.50	2.01	20	5.65	2.25	13	3.85	2.54	40	6.13	3.07	12	5.83	2.95	27	6.00	3.06

(1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help South Sudan solve its most complicated development challenges?	10	6.40	3.03	26	6.88	2.94	10	6.80	2.35	22	6.18	2.36	11	3.82	2.32	41	6.49	2.92	12	6.08	2.87	23	6.43	3.36

(1-To no degree at all, 10-To a very significant degree)

B. Overall Attitudes toward the World Bank (continued)

When thinking about how the World Bank can have the most impact on development results in South Sudan, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in South Sudan? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Social protection	0.0%	5.7%	0.0%	13.6%	0.0%	2.2%	0.0%	9.7%
Security/stabilization/reconstruction*	0.0%	14.3%	10.0%	0.0%	7.1%	21.7%	38.5%	22.6%
Public sector governance/ reform	0.0%	25.7%	20.0%	18.2%	14.3%	10.9%	15.4%	22.6%
Transport*	50.0%	28.6%	70.0%	13.6%	21.4%	10.9%	15.4%	19.4%
Poverty reduction	20.0%	17.1%	0.0%	13.6%	28.6%	21.7%	30.8%	16.1%
Global/regional integration	0.0%	0.0%	10.0%	0.0%	0.0%	2.2%	0.0%	0.0%
Gender	10.0%	0.0%	10.0%	18.2%	0.0%	4.3%	0.0%	3.2%
Crime and violence	0.0%	2.9%	10.0%	0.0%	0.0%	4.3%	0.0%	0.0%
Rural development	0.0%	11.4%	0.0%	9.1%	0.0%	8.7%	0.0%	3.2%
Domestic private sector development	0.0%	11.4%	0.0%	4.5%	14.3%	2.2%	0.0%	3.2%
Foreign direct investment	10.0%	8.6%	0.0%	0.0%	0.0%	4.3%	15.4%	0.0%
Water and sanitation	10.0%	5.7%	10.0%	0.0%	7.1%	0.0%	7.7%	3.2%
Energy	10.0%	25.7%	10.0%	13.6%	7.1%	8.7%	7.7%	9.7%
Social cohesion	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%
Job creation/employment*	10.0%	0.0%	0.0%	22.7%	28.6%	8.7%	0.0%	9.7%
Financial markets	0.0%	5.7%	0.0%	0.0%	7.1%	2.2%	0.0%	0.0%
Urban development	0.0%	0.0%	0.0%	4.5%	0.0%	2.2%	0.0%	0.0%
Environmental sustainability	10.0%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	0.0%
Equality of opportunity	0.0%	2.9%	0.0%	4.5%	0.0%	4.3%	23.1%	3.2%
Regional conflict and tensions	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Health*	40.0%	22.9%	40.0%	50.0%	28.6%	69.6%	46.2%	45.2%
Education	40.0%	37.1%	30.0%	31.8%	42.9%	50.0%	38.5%	41.9%
Food security	10.0%	8.6%	20.0%	9.1%	14.3%	15.2%	7.7%	12.9%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.2%
Agricultural development	30.0%	25.7%	30.0%	22.7%	35.7%	13.0%	23.1%	25.8%
Trade and exports	0.0%	8.6%	0.0%	9.1%	0.0%	0.0%	7.7%	9.7%
Economic growth	30.0%	5.7%	0.0%	18.2%	21.4%	10.9%	0.0%	16.1%
Law and justice	0.0%	5.7%	0.0%	4.5%	0.0%	4.3%	7.7%	3.2%
Local governance and institutions	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	3.2%
Regulatory framework	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Basic infrastructure	10.0%	2.9%	10.0%	9.1%	7.1%	2.2%	0.0%	6.5%
Natural resource management	10.0%	2.9%	10.0%	0.0%	0.0%	0.0%	0.0%	3.2%
Information and communications technology	0.0%	5.7%	0.0%	0.0%	0.0%	2.2%	0.0%	0.0%
Anti corruption	0.0%	2.9%	0.0%	4.5%	7.1%	6.5%	7.7%	0.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	3.2%

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank (continued)

When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in South Sudan?

1st Greatest Value	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Percentage of Respondents								
Financial resources: investment lending	37.5%	6.5%	11.1%	13.6%	45.5%	31.7%	25.0%	15.4%
Financial resources: policy based lending / budget support to the Government	12.5%	35.5%	44.4%	13.6%	9.1%	17.1%	16.7%	34.6%
Mobilizing third party financial resources	0.0%	3.2%	0.0%	0.0%	0.0%	4.9%	0.0%	7.7%
Technical assistance	25.0%	6.5%	0.0%	27.3%	9.1%	9.8%	0.0%	3.8%
Policy advice	0.0%	6.5%	11.1%	27.3%	0.0%	7.3%	25.0%	7.7%
Donor coordination	25.0%	6.5%	0.0%	4.5%	18.2%	7.3%	0.0%	0.0%
Data	0.0%	3.2%	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%
Training/capacity building	0.0%	25.8%	22.2%	4.5%	9.1%	7.3%	33.3%	26.9%
Studies/analyses	0.0%	0.0%	0.0%	9.1%	9.1%	2.4%	0.0%	0.0%
Convening/facilitating	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%	0.0%	0.0%
Linkage to non-Bank expertise	0.0%	3.2%	0.0%	0.0%	0.0%	2.4%	0.0%	0.0%
Strategy formulation	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.8%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	2.4%	0.0%	0.0%
Don't know	0.0%	3.2%	0.0%	0.0%	0.0%	4.9%	0.0%	0.0%

2nd Greatest Value	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Percentage of Respondents								
Financial resources: investment lending	0.0%	7.1%	0.0%	4.5%	25.0%	14.6%	25.0%	0.0%
Financial resources: policy based lending / budget support to the Government	28.6%	17.9%	0.0%	27.3%	0.0%	12.2%	25.0%	15.4%
Mobilizing third party financial resources	0.0%	7.1%	0.0%	0.0%	8.3%	0.0%	0.0%	0.0%
Technical assistance	0.0%	7.1%	33.3%	13.6%	0.0%	17.1%	25.0%	11.5%
Policy advice	0.0%	7.1%	22.2%	9.1%	8.3%	7.3%	0.0%	11.5%
Donor coordination	0.0%	7.1%	11.1%	22.7%	16.7%	2.4%	0.0%	11.5%
Data	0.0%	0.0%	0.0%	13.6%	0.0%	0.0%	0.0%	7.7%
Training/capacity building	14.3%	35.7%	22.2%	4.5%	16.7%	19.5%	25.0%	23.1%
Studies/analyses	0.0%	0.0%	0.0%	4.5%	8.3%	0.0%	0.0%	3.8%
Convening/facilitating	14.3%	0.0%	11.1%	0.0%	0.0%	4.9%	0.0%	0.0%
Linkage to non-Bank expertise	28.6%	0.0%	0.0%	0.0%	8.3%	7.3%	0.0%	7.7%
Strategy formulation	14.3%	10.7%	0.0%	0.0%	8.3%	7.3%	0.0%	3.8%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	0.0%	0.0%	0.0%	0.0%	7.3%	0.0%	3.8%

B. Overall Attitudes toward the World Bank (continued)

Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in South Sudan? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Imposing technocratic solutions without regard to political realities	0.0%	16.1%	0.0%	27.3%	8.3%	14.3%	23.1%	11.5%
Not exploring alternative policy options	14.3%	6.5%	10.0%	4.5%	8.3%	7.1%	0.0%	11.5%
Too bureaucratic in its operational policies and procedures	14.3%	32.3%	50.0%	31.8%	33.3%	28.6%	15.4%	23.1%
Staff too inaccessible	14.3%	6.5%	0.0%	18.2%	8.3%	26.2%	15.4%	7.7%
Arrogant in its approach	28.6%	0.0%	10.0%	0.0%	8.3%	4.8%	7.7%	3.8%
Not client focused	0.0%	6.5%	0.0%	4.5%	0.0%	9.5%	7.7%	11.5%
The credibility of its knowledge/data	0.0%	6.5%	10.0%	4.5%	0.0%	9.5%	0.0%	0.0%
Not willing to honestly criticize policies and reform efforts in the country	14.3%	16.1%	0.0%	4.5%	16.7%	14.3%	15.4%	11.5%
Its advice and strategies do not lend themselves to practical problem solving	0.0%	19.4%	10.0%	4.5%	0.0%	7.1%	0.0%	3.8%
Too influenced by developed countries	14.3%	16.1%	10.0%	22.7%	8.3%	9.5%	15.4%	23.1%
Not enough public disclosure of its work	14.3%	12.9%	20.0%	13.6%	16.7%	7.1%	23.1%	15.4%
World Bank processes too slow and complex	28.6%	22.6%	50.0%	13.6%	25.0%	14.3%	7.7%	19.2%
Not aligned with country priorities	28.6%	3.2%	0.0%	13.6%	8.3%	2.4%	7.7%	11.5%
Not aligned with other donors' work*	28.6%	0.0%	0.0%	4.5%	0.0%	7.1%	7.7%	0.0%
Not collaborating enough with non-state actors	0.0%	0.0%	0.0%	9.1%	8.3%	0.0%	15.4%	3.8%
Not adequately sensitive to political/social realities in South Sudan	0.0%	6.5%	0.0%	4.5%	16.7%	19.0%	0.0%	23.1%
Not focused enough on issues that are unique to post-conflict countries	0.0%	12.9%	0.0%	0.0%	0.0%	4.8%	0.0%	7.7%
Inadequate number of World Bank staff members located in the country	0.0%	6.5%	0.0%	13.6%	25.0%	14.3%	7.7%	7.7%
Other	0.0%	3.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

Which World Bank instruments do you believe are the MOST effective in reducing poverty in South Sudan? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Capacity development	20.0%	52.9%	70.0%	38.1%	42.9%	58.7%	50.0%	46.7%
Policy based lending / budget support to the Government	50.0%	17.6%	10.0%	19.0%	21.4%	30.4%	25.0%	20.0%
Knowledge products/services	10.0%	5.9%	20.0%	14.3%	14.3%	10.9%	0.0%	20.0%
Investment lending	40.0%	41.2%	10.0%	23.8%	42.9%	15.2%	41.7%	26.7%
Technical assistance	0.0%	20.6%	20.0%	23.8%	21.4%	30.4%	8.3%	20.0%
Trust Fund management	40.0%	14.7%	20.0%	19.0%	14.3%	10.9%	16.7%	3.3%
Co-financing arrangements	20.0%	8.8%	10.0%	14.3%	28.6%	13.0%	8.3%	23.3%
Sector-wide approaches	0.0%	5.9%	10.0%	23.8%	0.0%	13.0%	0.0%	6.7%
Emergency Recovery lending	0.0%	11.8%	10.0%	4.8%	0.0%	15.2%	16.7%	13.3%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	10.0%	8.8%	0.0%	0.0%	7.1%	0.0%	8.3%	6.7%

B. Overall Attitudes toward the World Bank (continued)

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to "global public goods"?	7	5.14	2.61	26	6.92	2.88	9	8.00	2.60	18	6.33	2.00	12	5.58	2.68	35	7.57	2.79	12	6.92	3.09	27	7.37	2.82

(1-To no degree at all, 10-To a very significant degree)

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
NGOs*	44.4%	11.4%	30.0%	57.1%	14.3%	60.9%	23.1%	19.4%
Local Government	22.2%	37.1%	30.0%	28.6%	35.7%	21.7%	23.1%	41.9%
Beneficiaries	22.2%	20.0%	20.0%	4.8%	14.3%	19.6%	7.7%	12.9%
Private sector	22.2%	37.1%	30.0%	28.6%	35.7%	13.0%	0.0%	19.4%
Community Based Organizations (CBOs)	33.3%	37.1%	30.0%	28.6%	42.9%	30.4%	53.8%	41.9%
Donor community	22.2%	17.1%	10.0%	14.3%	7.1%	6.5%	15.4%	3.2%
Foundations	11.1%	0.0%	0.0%	0.0%	7.1%	2.2%	7.7%	0.0%
Academia/think tanks/research institutes	0.0%	5.7%	0.0%	9.5%	7.1%	6.5%	0.0%	12.9%
Parliament	11.1%	0.0%	10.0%	4.8%	7.1%	2.2%	0.0%	0.0%
Media*	0.0%	2.9%	10.0%	0.0%	14.3%	13.0%	38.5%	3.2%
Faith based organizations	0.0%	5.7%	10.0%	0.0%	0.0%	0.0%	7.7%	0.0%
UN and regional peace keeping forces	11.1%	2.9%	0.0%	0.0%	0.0%	13.0%	7.7%	6.5%
Emerging donors	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
UN agencies, the African Union	0.0%	5.7%	0.0%	9.5%	7.1%	4.3%	7.7%	12.9%
Regional organizations	0.0%	14.3%	0.0%	9.5%	0.0%	2.2%	0.0%	19.4%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank's work in South Sudan, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank currently plays a relevant role in development in South Sudan	10	6.30	3.40	27	5.59	3.30	10	7.70	2.98	21	5.86	2.06	13	4.23	2.98	38	6.50	3.02	12	6.25	3.22	22	5.77	3.39
The World Bank's work is aligned with what I consider the development priorities for South Sudan	9	6.44	3.43	27	6.07	3.40	10	7.50	2.27	21	6.38	1.86	13	4.15	2.12	39	6.18	3.25	11	6.36	2.77	23	6.09	3.52
The World Bank supports programs and strategies that are realistic for South Sudan	10	6.20	3.29	29	5.31	3.24	10	7.50	2.88	21	6.14	2.10	13	4.00	3.42	38	5.74	3.23	11	6.91	2.63	24	6.42	3.32
The World Bank treats clients and stakeholders in South Sudan with respect	8	4.13	3.83	27	5.63	3.36	10	7.30	2.54	19	6.74	2.18	12	4.08	3.58	35	5.43	3.29	9	6.67	3.00	18	5.17	3.54

B. Overall Attitudes toward the World Bank (continued)

To what extent is the World Bank an effective development partner in South Sudan, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness	9	5.67	3.94	29	5.10	3.02	10	6.60	2.72	20	5.65	1.57	11	4.09	2.81	41	6.12	3.15	10	6.10	2.81	20	5.15	3.20
Flexibility (in terms of the institution's products and	9	6.00	3.28	29	5.62	3.14	10	5.50	2.92	19	5.47	1.31	13	3.46	2.37	36	5.92	3.19	9	5.56	2.51	18	4.39	2.97
Flexibility (in terms of changing country circumstances)	9	6.11	3.48	26	4.50	2.49	10	5.90	2.60	18	5.28	1.56	11	4.18	3.22	35	6.23	2.86	9	5.89	3.02	17	5.24	3.19
Being inclusive	9	4.44	3.17	27	5.04	3.08	10	6.00	2.40	20	6.00	1.49	13	4.15	2.51	34	6.15	2.99	8	6.13	2.75	15	4.33	2.26
Openness*	9	6.67	3.08	26	5.77	3.44	10	6.80	2.35	20	5.90	2.31	10	2.90	1.60	34	6.09	3.09	10	5.80	2.49	22	4.73	3.10
Staff accessibility	9	5.33	3.24	28	5.29	3.07	10	6.40	2.72	20	6.15	1.81	12	3.33	2.74	35	4.57	2.80	8	4.63	2.56	20	4.00	2.81
Straightforwardness and honesty	9	5.56	3.40	26	5.69	3.27	10	7.40	2.59	19	6.53	1.98	13	3.85	2.91	34	4.88	3.21	10	4.70	2.58	19	4.79	3.10
Collaboration with groups outside of the Government	10	7.20	3.43	27	6.19	3.17	10	6.90	2.18	18	6.00	1.37	13	4.54	3.43	40	6.18	3.42	11	7.55	2.73	18	5.22	2.84
Collaboration with the Government	9	6.33	3.24	28	6.61	2.97	10	7.70	2.58	21	6.90	2.07	10	5.10	3.35	36	6.53	3.10	10	7.50	3.41	20	6.15	3.18
Collaboration with other donors	8	6.88	3.48	29	7.34	2.89	10	7.60	2.84	21	6.81	1.81	12	6.58	3.20	35	6.23	3.38	10	7.90	3.00	17	6.59	3.24
Follow through over time	10	5.90	3.75	23	5.17	2.66	10	7.30	2.58	20	6.35	1.76	12	4.92	2.78	33	5.03	3.05	10	6.00	2.91	14	4.14	2.93

*Significantly different between stakeholder groups

When World Bank assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
The World Bank works too slowly	44.4%	34.3%	30.0%	36.4%	42.9%	37.0%	23.1%	38.7%
The Government works inefficiently	55.6%	31.4%	50.0%	45.5%	42.9%	39.1%	53.8%	35.5%
There is not an adequate level of citizen/civil society participation*	33.3%	34.3%	10.0%	22.7%	64.3%	43.5%	53.8%	22.6%
Poor donor coordination	33.3%	11.4%	20.0%	22.7%	28.6%	17.4%	23.1%	12.9%
The World Bank does not do adequate follow through/follow-up	0.0%	17.1%	10.0%	13.6%	7.1%	19.6%	7.7%	16.1%
Lack of/inadequate levels of capacity in Government*	22.2%	31.4%	80.0%	31.8%	28.6%	23.9%	15.4%	38.7%
Political pressures and obstacles	33.3%	22.9%	30.0%	45.5%	28.6%	32.6%	46.2%	29.0%
Reforms are not well thought out in light of country challenges	33.3%	31.4%	10.0%	18.2%	7.1%	15.2%	23.1%	16.1%
The World Bank is not sensitive enough to political/social realities on the ground	0.0%	25.7%	0.0%	18.2%	7.1%	6.5%	7.7%	16.1%
Ongoing conflict and instability	33.3%	20.0%	20.0%	4.5%	35.7%	32.6%	30.8%	45.2%
Inadequate funding	11.1%	22.9%	20.0%	4.5%	0.0%	19.6%	15.4%	16.1%
Other	0.0%	5.7%	0.0%	0.0%	0.0%	0.0%	0.0%	3.2%

*Significantly different between stakeholder groups

C. World Bank Effectiveness and Results

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in South Sudan, on a ten point scale?? (1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Anti corruption	10	6.20	3.43	25	3.64	3.17	8	6.75	3.15	17	4.71	1.79	12	3.75	3.60	40	4.30	3.31	11	5.55	3.53	22	3.64	3.00
Information and communications technology	10	7.30	2.91	26	5.08	3.43	7	6.00	3.16	16	5.31	2.33	14	3.43	1.95	32	5.75	3.08	10	5.60	2.91	21	4.29	2.85
Transport	10	4.60	3.37	27	4.44	3.06	6	6.17	3.76	17	5.35	1.97	12	3.50	3.03	35	4.80	3.19	9	5.78	3.53	22	4.86	3.15
Crime and violence	9	4.00	2.92	25	3.40	2.58	7	3.29	2.06	14	4.07	1.82	12	2.50	1.73	34	4.41	3.11	10	4.60	2.37	22	3.77	2.84
Regional conflict and tensions	9	4.11	2.76	24	3.75	2.71	8	3.25	1.91	15	4.53	1.92	12	3.50	1.83	29	4.21	2.91	9	5.11	2.26	23	3.61	2.86
Law and justice	8	5.25	3.69	27	3.30	2.49	8	4.50	2.51	15	5.20	2.24	12	2.83	2.17	31	4.55	3.20	10	4.80	2.82	20	3.60	2.87
Urban development	9	4.89	2.85	25	4.52	3.28	8	5.25	3.01	19	4.95	2.01	13	4.77	3.11	34	5.38	3.35	10	5.50	2.32	24	5.75	3.42
Environmental sustainability	8	5.63	3.29	22	3.95	3.12	9	5.78	2.91	16	4.81	2.23	12	3.58	2.31	31	5.03	2.95	10	5.20	2.66	21	3.81	2.73
Regulatory framework	8	4.63	3.34	25	4.60	3.06	8	6.00	2.83	18	5.83	2.28	12	4.33	2.84	32	5.41	2.96	10	5.60	2.99	19	4.42	2.78
Basic infrastructure	8	6.38	2.88	26	4.15	2.74	9	5.78	2.64	18	5.61	2.50	13	3.77	3.03	34	5.85	3.40	9	6.44	3.40	21	4.48	3.03
Communicable/non-communicable diseases	8	6.00	3.12	26	4.58	2.97	7	5.29	2.29	17	5.82	2.46	12	4.58	2.91	33	5.09	3.25	10	6.00	3.16	21	4.52	3.44
Poverty reduction	9	4.78	3.27	29	4.38	3.24	9	6.11	2.76	19	5.53	2.44	13	4.31	3.45	38	5.18	3.55	9	5.89	2.89	23	3.65	2.96
Gender	9	6.00	3.43	29	5.76	3.30	9	5.78	2.77	17	5.41	2.29	14	4.64	2.82	36	5.53	3.29	9	5.33	2.83	22	4.41	3.30
Domestic private sector development	9	5.89	2.98	25	4.80	3.11	7	5.86	2.41	17	5.06	2.11	12	4.25	3.08	34	5.26	3.16	9	6.00	2.74	22	3.73	2.93
Foreign direct investment	9	5.33	3.16	21	3.24	2.62	8	5.13	1.96	17	5.76	2.39	13	4.54	3.23	34	4.53	2.80	10	3.90	2.69	21	3.67	2.92
Local governance and institutions	8	6.75	3.49	27	4.44	2.91	7	5.29	1.98	18	5.72	2.37	13	3.85	2.58	35	5.63	3.06	10	5.10	2.42	23	4.22	2.86
Water and sanitation	10	5.70	3.68	25	4.68	3.31	8	5.25	2.92	18	5.33	2.45	12	2.42	1.83	34	5.03	3.10	9	5.89	2.76	24	4.00	2.95
Trade and exports	8	5.13	3.52	24	4.13	3.30	8	5.25	3.11	16	4.94	2.49	13	2.77	2.01	34	4.56	2.93	10	5.20	2.97	22	4.32	3.20
Economic growth	9	6.11	2.98	25	3.64	2.77	9	6.22	2.99	18	5.56	2.59	13	3.92	3.38	35	5.11	3.14	9	5.89	2.80	22	4.09	3.15
Energy*	8	4.38	3.34	24	2.33	1.74	8	4.00	2.33	17	6.18	2.77	12	3.17	3.01	35	4.03	2.88	9	2.89	2.71	22	3.55	2.63
Disaster management	9	5.89	2.85	23	4.78	3.29	8	5.50	3.02	17	5.00	2.62	11	3.64	2.84	36	4.67	3.38	9	4.56	2.70	21	3.24	2.47
Public sector governance/ reform*	8	5.88	3.40	29	6.17	3.28	9	7.22	3.11	19	6.05	2.41	12	4.50	2.39	33	4.06	2.98	10	6.10	3.00	21	4.14	3.20
Job creation/employment	9	5.33	3.61	27	4.74	3.08	9	4.78	1.99	17	4.53	1.97	12	3.17	2.33	30	4.00	3.04	10	4.60	3.41	20	3.45	2.61
Social cohesion	9	4.67	3.04	22	3.91	2.58	7	4.00	1.63	16	5.63	2.33	10	3.20	2.04	34	4.29	2.92	10	4.20	2.86	22	4.05	2.84
Financial markets	9	5.11	2.62	22	3.14	2.01	8	3.63	1.85	16	4.44	2.22	14	4.21	2.94	32	4.41	3.17	10	5.10	2.51	23	3.87	3.03
Equality of opportunity	9	4.22	2.77	27	2.85	2.40	8	3.63	1.60	16	4.38	2.13	13	2.69	1.89	34	4.41	3.29	9	4.56	3.50	23	2.87	2.42
Health	7	5.71	3.35	29	5.62	3.00	8	6.00	3.25	19	5.37	2.31	14	3.79	2.72	36	5.61	3.26	10	6.40	3.03	23	4.43	3.46
Rural development	9	5.00	2.92	25	4.00	3.11	9	6.33	2.78	16	5.19	2.76	14	3.36	2.87	33	5.12	3.16	9	6.11	2.57	23	3.78	3.10
Global/regional integration	8	4.88	3.04	21	4.90	3.03	8	5.38	2.56	16	5.13	2.19	14	3.79	2.94	34	5.00	3.26	10	5.80	2.04	21	4.14	3.28
Food security	9	5.11	3.14	26	4.73	3.17	8	6.88	2.53	16	5.19	2.64	14	3.29	2.89	34	4.74	3.23	10	5.60	2.84	24	3.88	3.25
Education	8	5.00	2.83	29	4.90	3.02	9	6.56	3.00	18	5.67	2.38	14	3.21	2.72	36	5.44	3.26	10	5.30	2.83	23	3.87	2.88
Security/stabilization/reconstruction	8	5.63	3.50	26	3.77	2.83	8	5.88	2.85	15	4.93	2.52	13	3.69	2.66	33	5.15	3.02	9	5.00	3.43	22	3.73	3.18
Social protection	10	4.40	3.24	24	3.75	2.85	8	4.25	1.91	16	5.06	2.59	13	2.85	2.34	33	4.00	2.76	10	3.90	2.85	21	3.14	2.82
Climate change)	10	4.70	2.71	21	3.57	2.75	8	4.25	2.12	15	4.60	2.56	14	2.43	2.06	30	3.87	2.85	10	3.90	3.03	22	3.68	2.93
Agricultural development	9	6.22	3.67	27	5.04	3.22	9	6.11	3.30	17	4.94	2.77	13	3.23	2.62	35	4.97	3.11	10	6.00	2.94	24	4.54	3.55
Natural resource management*	9	4.89	3.37	26	3.35	2.88	8	4.88	2.10	16	5.25	2.57	14	2.50	2.14	34	5.09	3.33	10	4.30	3.09	21	3.29	3.04

*Significantly different between stakeholder groups

C. World Bank Effectiveness and Results (continued)

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank's work help to achieve development results in South Sudan?	10	6.40	2.88	33	5.64	2.75	10	6.80	2.94	21	6.43	2.16	12	5.08	2.68	40	6.83	2.68	13	5.85	2.61	29	5.86	3.15

(1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank help to build/strengthen existing country systems in South Sudan?	9	5.56	3.36	31	6.48	2.89	10	7.50	2.95	20	5.65	1.76	13	5.08	2.14	40	6.28	3.10	12	5.58	2.75	27	5.15	3.35

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank in South Sudan, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank's financial instruments meet the needs of South Sudan	11	5.73	3.66	30	4.87	3.03	10	5.70	2.45	22	5.45	2.09	12	4.17	2.44	39	5.74	3.35	13	5.77	2.35	26	4.88	3.73
The World Bank meets South Sudan's needs for knowledge services	11	5.64	3.61	29	5.17	3.22	10	5.80	2.30	22	5.77	2.11	12	4.67	3.28	40	6.00	3.29	13	6.08	2.22	26	5.92	3.70

D. The World Bank's Knowledge**How frequently do you consult World Bank knowledge work and activities in the work you do?**

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Weekly	10.0%	17.1%	60.0%	9.1%	14.3%	17.4%	8.3%	9.7%
Monthly	10.0%	14.3%	20.0%	13.6%	14.3%	2.2%	0.0%	9.7%
A few times a year	30.0%	20.0%	20.0%	31.8%	21.4%	32.6%	41.7%	22.6%
Rarely	30.0%	28.6%	0.0%	45.5%	21.4%	28.3%	50.0%	35.5%
Never	20.0%	20.0%	0.0%	0.0%	28.6%	19.6%	0.0%	22.6%

D. The World Bank's Knowledge (continued)

When thinking about the development challenges in South Sudan, where do you believe it would be most valuable for the World Bank to focus its knowledge work and activities in the next few years? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Public sector governance/ reform	22.2%	34.3%	60.0%	36.4%	21.4%	26.1%	25.0%	48.4%
Gender	0.0%	0.0%	0.0%	0.0%	0.0%	8.7%	0.0%	3.2%
Social cohesion	0.0%	0.0%	0.0%	9.1%	0.0%	2.2%	0.0%	0.0%
Domestic private sector development	22.2%	14.3%	0.0%	4.5%	21.4%	10.9%	0.0%	6.5%
Foreign direct investment	0.0%	8.6%	0.0%	4.5%	7.1%	6.5%	0.0%	3.2%
Water and sanitation	11.1%	8.6%	30.0%	9.1%	0.0%	8.7%	8.3%	12.9%
Trade and exports	0.0%	2.9%	0.0%	0.0%	7.1%	4.3%	0.0%	6.5%
Energy	11.1%	34.3%	20.0%	22.7%	7.1%	13.0%	8.3%	12.9%
Regional conflict and tensions	0.0%	2.9%	0.0%	4.5%	7.1%	4.3%	0.0%	6.5%
Disaster management	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Social protection	11.1%	5.7%	10.0%	9.1%	0.0%	0.0%	0.0%	0.0%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Poverty reduction	22.2%	8.6%	30.0%	18.2%	14.3%	15.2%	33.3%	9.7%
Law and justice	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	9.7%
Security/stabilization/reconstruction	0.0%	5.7%	0.0%	4.5%	7.1%	6.5%	8.3%	22.6%
Anti corruption	11.1%	2.9%	10.0%	0.0%	28.6%	13.0%	8.3%	6.5%
Financial markets	0.0%	2.9%	0.0%	0.0%	0.0%	4.3%	0.0%	0.0%
Equality of opportunity	0.0%	5.7%	0.0%	0.0%	21.4%	10.9%	16.7%	9.7%
Urban development	11.1%	0.0%	0.0%	4.5%	0.0%	15.2%	0.0%	3.2%
Education	44.4%	51.4%	20.0%	50.0%	57.1%	54.3%	58.3%	35.5%
Crime and violence	0.0%	0.0%	0.0%	0.0%	7.1%	2.2%	8.3%	0.0%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	0.0%
Information and communications technology*	11.1%	0.0%	0.0%	0.0%	0.0%	0.0%	8.3%	0.0%
Local governance and institutions	22.2%	0.0%	0.0%	4.5%	0.0%	2.2%	0.0%	6.5%
Transport*	11.1%	31.4%	40.0%	22.7%	14.3%	6.5%	8.3%	12.9%
Agricultural development	33.3%	20.0%	20.0%	18.2%	14.3%	10.9%	25.0%	9.7%
Natural resource management	0.0%	0.0%	20.0%	9.1%	0.0%	4.3%	0.0%	9.7%
Job creation/employment	0.0%	5.7%	10.0%	13.6%	7.1%	4.3%	8.3%	6.5%
Health	11.1%	25.7%	10.0%	40.9%	21.4%	28.3%	50.0%	32.3%
Economic growth	11.1%	11.4%	10.0%	9.1%	14.3%	8.7%	0.0%	6.5%
Rural development	11.1%	2.9%	0.0%	0.0%	0.0%	4.3%	0.0%	3.2%
Food security	11.1%	2.9%	10.0%	0.0%	7.1%	10.9%	25.0%	9.7%
Environmental sustainability	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	0.0%
Regulatory framework	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Basic infrastructure	11.1%	8.6%	0.0%	0.0%	14.3%	2.2%	0.0%	3.2%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%	0.0%

*Significantly different between stakeholder groups

D. The World Bank's Knowledge (continued)**In South Sudan, how effective do you believe the World Bank's knowledge work and activities are at:** *(1-Not effective at all, 10-Very effective)*

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Enhancing your knowledge and/or skills	11	3.82	3.12	29	5.00	3.02	10	6.60	3.24	22	5.50	2.04	13	4.00	2.65	42	6.19	3.19	13	5.23	2.49	23	4.26	3.70
Contributing to good policy making	11	5.27	3.66	29	5.76	2.96	10	6.70	3.09	22	5.82	2.42	11	4.18	3.16	42	6.26	3.27	12	6.00	2.59	23	6.48	3.62
Providing support for program implementation	11	5.00	3.38	33	6.12	3.36	10	6.60	3.17	22	5.59	2.20	13	5.00	3.34	43	5.84	3.28	13	6.23	3.06	26	7.00	3.53

In South Sudan, to what extent do you believe that the World Bank's knowledge work and activities: *(1-To no degree at all, 10-To a very significant degree)*

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are timely	9	5.67	3.64	24	5.54	2.98	9	5.44	3.28	20	5.55	2.21	11	4.64	3.14	41	6.00	2.99	10	6.20	1.93	23	5.26	3.68
Include appropriate level of stakeholder involvement during preparation	8	5.00	3.96	27	5.44	2.94	10	6.40	3.10	20	5.55	2.06	11	5.27	2.83	41	6.32	3.08	10	6.40	1.90	24	5.33	3.64
Are relevant to South Sudan's development priorities	9	6.33	3.00	27	5.67	3.42	10	6.90	2.88	22	6.14	1.64	12	5.50	3.34	40	6.55	3.12	10	7.20	2.04	22	5.91	3.65
Provide feasible recommendations	8	5.38	2.97	28	6.54	3.26	10	6.90	3.21	21	5.48	2.14	12	4.92	2.68	38	6.53	2.98	10	7.00	2.45	21	4.29	3.02
Are source of relevant information on global good practices	8	5.00	3.63	27	6.85	3.10	10	7.00	3.62	19	5.95	2.12	11	5.00	2.32	41	6.71	3.06	10	7.40	2.17	25	6.44	3.76
Are accessible	10	4.60	3.10	27	6.07	2.89	10	6.80	3.12	20	6.15	2.08	11	5.36	2.69	40	6.05	3.19	10	6.40	2.07	22	4.77	3.68
Are useful in terms of the work you do	8	5.63	3.62	25	6.52	3.03	10	7.20	3.26	19	6.05	1.99	11	6.09	3.30	38	6.37	3.11	9	7.00	2.40	24	5.58	3.87
Are adequately disseminated	9	4.56	3.50	23	4.39	2.76	10	6.50	3.10	20	5.35	2.01	10	4.30	2.83	37	6.11	3.02	10	5.60	3.31	25	5.00	3.61
Are appropriately translated	9	5.44	4.07	21	5.90	3.00	9	6.78	2.82	18	6.06	2.04	10	5.60	2.84	39	5.82	3.09	10	5.10	3.28	21	4.48	3.50
Are adaptable to South Sudan's specific development challenges and country circumstances	9	5.00	3.24	29	5.69	3.00	10	7.10	2.88	21	5.86	1.77	12	5.92	2.57	40	5.15	3.13	8	5.63	1.60	21	5.90	3.81

D. The World Bank's Knowledge (continued)

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank's knowledge work and activities make to development results in your country?	9	7.00	2.78	33	5.88	3.01	10	7.50	2.27	20	6.15	1.93	12	5.17	2.98	42	6.83	2.90	12	6.67	2.42	24	6.42	2.99
Overall, how would you rate the technical quality of the World Bank's knowledge work and activities?	9	7.78	2.64	31	6.35	2.74	10	7.80	2.35	21	7.05	2.04	12	5.67	2.81	43	6.51	3.07	12	6.42	2.50	26	6.69	3.48

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank

To what extent do you agree/disagree with the following statements, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank disburses funds promptly	10	4.60	3.44	24	3.67	3.05	10	6.70	2.54	22	4.64	1.92	10	4.50	2.64	34	5.26	3.23	10	5.00	2.71	19	4.53	3.36
The World Bank effectively monitors and evaluates the projects and programs it supports	11	6.36	3.53	29	7.10	2.83	10	6.90	2.64	22	5.41	2.46	12	5.50	3.26	35	6.09	3.26	11	7.45	3.11	24	7.13	3.21
The World Bank's approvals and reviews are done in a timely fashion	9	4.89	3.22	27	5.52	3.33	10	5.80	2.49	22	4.77	1.80	10	3.70	2.87	32	5.81	2.99	9	7.22	2.82	17	5.41	3.02
The World Bank's "Safeguard Policy" requirements are reasonable	10	6.60	2.84	28	6.32	3.12	10	7.00	2.54	21	5.05	1.91	11	6.73	3.23	35	5.74	3.19	10	7.10	3.14	18	5.78	3.21
The World Bank imposes reasonable conditions on its lending	8	5.88	3.98	26	6.50	3.34	10	5.30	2.50	18	4.83	1.72	11	5.82	3.34	36	6.08	3.48	11	7.73	3.10	21	5.14	3.47
Working with the World Bank increases South Sudan's institutional capacity	9	6.11	3.33	32	5.72	3.59	10	7.40	2.59	22	5.59	2.38	12	4.83	2.98	35	6.66	3.11	10	8.70	1.57	23	6.78	3.45
The World Bank ensures consistency and continuity through staff changes	10	5.00	3.37	23	5.52	3.12	10	6.80	2.78	19	5.89	1.66	9	5.22	3.49	32	6.03	3.27	10	5.50	2.76	18	4.06	3.39
The World Bank's teams and visits are well coordinated	10	5.10	3.60	25	6.32	3.29	10	6.60	2.46	17	5.88	1.54	12	6.58	3.32	32	5.31	3.01	11	5.82	3.12	23	5.96	3.14
Where country systems are adequate, the World Bank makes appropriate use of them	9	5.22	3.38	28	6.43	3.66	10	6.70	2.31	18	5.72	1.93	10	7.80	2.62	32	5.63	3.18	9	6.22	2.22	21	6.81	3.16
The World Bank provides effective implementation support	9	6.22	3.19	29	6.52	2.98	10	7.10	2.47	22	5.27	2.00	11	6.00	3.71	35	5.46	3.19	11	7.55	2.73	26	6.85	3.38

E. Working with the World Bank (continued)

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank is adequately staffed in South Sudan?	11	5.45	3.53	23	5.30	2.74	10	8.00	2.00	18	6.11	2.03	11	6.27	2.87	33	5.97	2.98	8	5.25	1.91	20	4.90	2.75

(1-To no degree at all, 10-To a very significant degree)

F. The Future Role of the World Bank in South Sudan

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How significant a role do you believe the World Bank SHOULD play in South Sudan's development in the near future?	10	6.90	2.77	29	7.55	2.84	10	8.10	2.28	22	7.45	2.24	13	7.85	2.44	37	7.11	2.98	13	7.46	2.67	29	6.31	3.12

(1-Not a significant role at all, 10-Very significant role)

Which of the following SHOULD the World Bank do to make itself of greater value in South Sudan? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Focus primarily on advocacy issues	11.1%	3.1%	11.1%	23.8%	18.2%	29.3%	20.0%	12.0%
Improve the quality of its experts as related to South Sudan's specific challenges	44.4%	37.5%	33.3%	9.5%	45.5%	24.4%	20.0%	44.0%
Improve the competitiveness of its financing compared to markets	11.1%	21.9%	33.3%	14.3%	18.2%	14.6%	20.0%	20.0%
Reach out more to groups outside of government	33.3%	21.9%	22.2%	19.0%	27.3%	31.7%	70.0%	44.0%
Reduce the complexity of obtaining World Bank financing	33.3%	31.3%	33.3%	42.9%	9.1%	26.8%	50.0%	24.0%
Ensure greater selectivity in its work	0.0%	12.5%	11.1%	0.0%	0.0%	7.3%	0.0%	8.0%
Provide more adequate data/knowledge/statistics/figures on South Sudan's economy	44.4%	18.8%	22.2%	9.5%	27.3%	19.5%	10.0%	16.0%
Offer more innovative financial products*	11.1%	6.3%	0.0%	33.3%	27.3%	2.4%	0.0%	4.0%
Offer more innovative knowledge services	22.2%	6.3%	11.1%	14.3%	0.0%	12.2%	0.0%	16.0%
Work faster	0.0%	15.6%	11.1%	19.0%	27.3%	19.5%	0.0%	4.0%
Increase the level of World Bank staffing in South Sudan's office	0.0%	15.6%	0.0%	9.5%	9.1%	9.8%	10.0%	8.0%
Other	0.0%	6.3%	0.0%	0.0%	0.0%	2.4%	0.0%	0.0%

*Significantly different between stakeholder groups

F. The Future Role of the World Bank in South Sudan (continued)

Below is a list of development priorities in South Sudan. Which THREE areas below would benefit most from the World Bank playing a leading role among international partners in South Sudan? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Building capacity of state institutions	45.5%	62.9%	62.5%	59.1%	64.3%	68.1%	53.8%	75.0%
Strengthening public financial management	63.6%	60.0%	50.0%	36.4%	21.4%	44.7%	53.8%	57.1%
Strengthening conflict resolution mechanisms	18.2%	8.6%	12.5%	22.7%	21.4%	27.7%	38.5%	35.7%
Increasing access to justice systems	0.0%	22.9%	25.0%	13.6%	21.4%	29.8%	7.7%	14.3%
Strengthening security mechanisms	18.2%	14.3%	0.0%	13.6%	28.6%	21.3%	23.1%	21.4%
Reducing violence	9.1%	8.6%	0.0%	4.5%	21.4%	14.9%	15.4%	14.3%
Increasing access to basic services	36.4%	40.0%	50.0%	18.2%	35.7%	14.9%	15.4%	25.0%
Building social safety nets	18.2%	17.1%	12.5%	18.2%	14.3%	12.8%	0.0%	3.6%
Generating jobs	27.3%	22.9%	12.5%	36.4%	28.6%	25.5%	38.5%	14.3%
Improving livelihoods	27.3%	28.6%	37.5%	36.4%	14.3%	10.6%	15.4%	21.4%
Increasing cohesion	9.1%	5.7%	0.0%	4.5%	7.1%	2.1%	0.0%	0.0%
Stimulating dialogue to promote peace and stability	27.3%	5.7%	12.5%	4.5%	14.3%	21.3%	23.1%	17.9%

Below is a list of development priorities in South Sudan. Which THREE areas below would benefit most from other donors in South Sudan? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Building capacity of state institutions	50.0%	39.4%	33.3%	40.9%	14.3%	32.6%	27.3%	14.8%
Strengthening public financial management	20.0%	24.2%	50.0%	18.2%	7.1%	15.2%	18.2%	14.8%
Strengthening conflict resolution mechanisms	40.0%	36.4%	66.7%	22.7%	42.9%	32.6%	18.2%	44.4%
Increasing access to justice systems	20.0%	30.3%	33.3%	31.8%	14.3%	21.7%	45.5%	11.1%
Strengthening security mechanisms	10.0%	21.2%	0.0%	22.7%	28.6%	26.1%	18.2%	33.3%
Reducing violence	50.0%	24.2%	16.7%	22.7%	28.6%	10.9%	27.3%	40.7%
Increasing access to basic services	10.0%	24.2%	33.3%	45.5%	35.7%	30.4%	36.4%	37.0%
Building social safety nets	20.0%	3.0%	33.3%	18.2%	14.3%	8.7%	18.2%	22.2%
Generating jobs	10.0%	27.3%	0.0%	13.6%	28.6%	17.4%	9.1%	18.5%
Improving livelihoods	30.0%	27.3%	0.0%	13.6%	35.7%	23.9%	9.1%	11.1%
Increasing cohesion*	10.0%	9.1%	0.0%	13.6%	14.3%	28.3%	0.0%	0.0%
Stimulating dialogue to promote peace and stability*	30.0%	27.3%	0.0%	9.1%	21.4%	41.3%	54.5%	48.1%

*Significantly different between stakeholder groups

G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in South Sudan? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Local newspapers	60.0%	73.5%	50.0%	50.0%	33.3%	70.2%	66.7%	63.3%
International newspapers	20.0%	8.8%	0.0%	25.0%	8.3%	6.4%	8.3%	16.7%
Local radio	40.0%	17.6%	40.0%	40.0%	25.0%	38.3%	58.3%	46.7%
International radio	20.0%	14.7%	0.0%	10.0%	8.3%	10.6%	0.0%	0.0%
Local television	30.0%	20.6%	20.0%	5.0%	8.3%	10.6%	16.7%	6.7%
International television	0.0%	5.9%	0.0%	5.0%	16.7%	8.5%	0.0%	3.3%
Periodicals	0.0%	2.9%	30.0%	20.0%	25.0%	8.5%	0.0%	10.0%
Internet	30.0%	47.1%	50.0%	35.0%	58.3%	29.8%	50.0%	36.7%
Social media	10.0%	2.9%	0.0%	0.0%	0.0%	2.1%	8.3%	3.3%
Blogs	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Mobile phones	0.0%	2.9%	0.0%	0.0%	16.7%	10.6%	0.0%	3.3%
Instant messaging	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.3%
Other	0.0%	5.9%	0.0%	5.0%	0.0%	2.1%	0.0%	3.3%

How would you prefer to receive information from the World Bank? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
World Bank website	50.0%	55.9%	66.7%	63.6%	57.1%	60.0%	66.7%	60.0%
Direct contact with World Bank	40.0%	23.5%	0.0%	27.3%	14.3%	22.2%	8.3%	26.7%
e-newsletters	30.0%	8.8%	22.2%	18.2%	14.3%	6.7%	16.7%	20.0%
Instant messaging	10.0%	5.9%	11.1%	9.1%	7.1%	13.3%	0.0%	0.0%
World Bank seminars/workshops/conferences	10.0%	35.3%	22.2%	45.5%	50.0%	26.7%	41.7%	43.3%
World Bank publications and other written materials*	30.0%	50.0%	66.7%	31.8%	14.3%	17.8%	25.0%	33.3%
Mobile phones	20.0%	8.8%	0.0%	0.0%	35.7%	17.8%	8.3%	3.3%
Social media*	10.0%	2.9%	0.0%	0.0%	0.0%	20.0%	33.3%	0.0%
Blogs	0.0%	0.0%	0.0%	0.0%	0.0%	8.9%	0.0%	3.3%
Other	0.0%	5.9%	0.0%	0.0%	0.0%	4.4%	0.0%	0.0%

*Significantly different between stakeholder groups

Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?*

Percentage of Respondents	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Yes	45.5%	20.7%	57.1%	63.6%	35.7%	55.8%	50.0%	20.7%
No	54.5%	79.3%	42.9%	36.4%	64.3%	44.2%	50.0%	79.3%

*Significantly different between stakeholder groups

Have you requested information from the World Bank on its activities in the past year?*

Percentage of Respondents	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Yes	37.5%	17.2%	62.5%	68.4%	30.8%	53.7%	27.3%	25.9%
No	62.5%	82.8%	37.5%	31.6%	69.2%	46.3%	72.7%	74.1%

*Significantly different between stakeholder groups

G. Communication and Information Sharing (continued)**Were you able to obtain this information?***

Percentage of Respondents	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Yes	50.0%	50.0%	80.0%	100.0%	50.0%	71.4%	66.7%	36.4%
No	50.0%	50.0%	20.0%	0.0%	50.0%	28.6%	33.3%	63.6%

*Significantly different between stakeholder groups

Do you have access to the Internet?

Percentage of Respondents	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Yes	90.9%	93.5%	100.0%	95.2%	85.7%	81.8%	91.7%	78.6%
No	9.1%	6.5%	0.0%	4.8%	14.3%	18.2%	8.3%	21.4%

Do you use/have used the World Bank website?*

Percentage of Respondents	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Yes	45.5%	24.1%	75.0%	86.4%	53.8%	65.1%	45.5%	39.3%
No	54.5%	75.9%	25.0%	13.6%	46.2%	34.9%	54.5%	60.7%

*Significantly different between stakeholder groups

Which do you primarily use?

Percentage of Respondents	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
The World Bank's country website	37.5%	53.6%	0.0%	27.8%	50.0%	39.4%	20.0%	26.7%
The World bank's main website	62.5%	46.4%	100.0%	72.2%	50.0%	60.6%	80.0%	73.3%

Which Internet connection do you use primarily when visiting a World Bank website?*

Percentage of Respondents	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
High speed	22.2%	60.7%	71.4%	78.9%	58.3%	38.5%	72.7%	70.6%
Dial-up	55.6%	21.4%	14.3%	10.5%	33.3%	48.7%	18.2%	5.9%
I do not have access to the Internet	22.2%	17.9%	14.3%	10.5%	8.3%	12.8%	9.1%	23.5%

*Significantly different between stakeholder groups

G. Communication and Information Sharing (continued)

Please rate how much you agree with the following statements, on a ten point scale. (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																							
	Office of President/Prime Minister/Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/Consultant/ Contractor on Bank project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
I use/consult World Bank data more currently than I did a few years ago	10	5.90	3.67	27	4.81	3.43	9	6.00	3.67	22	5.64	2.65	14	4.57	3.55	40	4.95	3.67	11	3.09	2.55	21	3.00	2.88
I find the World Bank websites easy to navigate	9	7.22	2.59	21	4.62	3.68	9	6.11	3.92	21	6.62	2.09	10	3.60	3.41	34	5.97	3.49	7	4.86	3.67	15	5.40	3.83
I find the information on the World Bank's websites useful	9	7.11	3.37	20	5.55	3.66	7	6.71	3.45	19	6.89	2.35	9	3.44	3.24	37	6.38	3.69	7	6.71	3.86	15	6.27	3.58
When I need information from the World Bank I know how to find it	10	6.90	3.41	25	5.24	3.68	8	7.13	3.40	20	6.95	2.14	11	4.45	3.47	39	6.15	3.55	11	6.18	3.54	16	6.25	3.61
The World Bank is responsive to my information requests and inquiries	10	6.30	3.13	24	5.58	3.41	9	6.56	2.65	19	6.37	2.01	10	3.70	3.71	34	5.41	3.56	6	5.67	2.88	18	4.06	3.62

H. Background Information

Currently, do you professionally collaborate/work with the World Bank in your country?*

Percentage of Respondents	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Yes	60.0%	60.6%	100.0%	81.8%	15.4%	57.8%	46.2%	36.7%
No	40.0%	39.4%	0.0%	18.2%	84.6%	42.2%	53.8%	63.3%

*Significantly different between stakeholder groups

Which of the following describes most of your exposure to the World Bank in South Sudan? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/Minister	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on Bank project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Observer (i.e., follow in media, discuss in informal conversations, etc.)	36.4%	28.1%	10.0%	9.1%	23.1%	33.3%	53.8%	30.4%
Use World Bank reports/data	63.6%	34.4%	20.0%	40.9%	30.8%	46.7%	53.8%	34.8%
Engage in World Bank related/sponsored events/activities	36.4%	34.4%	50.0%	18.2%	38.5%	33.3%	15.4%	47.8%
Collaborate as part of my professional duties	9.1%	34.4%	60.0%	50.0%	23.1%	24.4%	30.8%	21.7%
Use World Bank website for information, data, research, etc.	36.4%	15.6%	0.0%	31.8%	38.5%	37.8%	15.4%	34.8%

Appendix C: Indicator Questions as a Function of Exposure to the Bank

Indicator Question	Currently, do you professionally collaborate/work with the World Bank in your country?		Which of the following describes most of your exposure to the World Bank in South Sudan? (Choose no more than TWO)									
			Observer		Use WB reports/data		Engage in WB activities		Collaborate		Use WB website	
	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank's effectiveness in South Sudan?	5.15	6.14	6.11	5.70	5.69	6.43	5.93	6.16	6.05	5.91	6.05	5.91
To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help South Sudan solve its most complicated development challenges?	5.81	6.51	6.25	6.58	6.31	6.37	6.16	6.69	6.60	5.79	6.38	6.24
Overall the World Bank currently plays a relevant role in development in South Sudan	5.89	6.16	6.16	6.17	6.05	6.30	5.96	6.59	6.09	6.29	6.02	6.48
The World Bank's work is aligned with what I consider the development priorities for South	5.82	6.42	6.08	6.42	5.94	6.49	6.02	6.47	6.21	6.11	6.15	6.23
Responsiveness	5.53	5.69	5.45	6.05	5.48	5.79	5.46	5.90	5.52	5.77	5.63	5.54
Openness	5.60	5.75	5.62	6.41	5.57	6.18	5.83	5.81	5.76	5.98	6.00	5.44
Collaboration with groups outside of the Government	5.90	6.36	6.01	6.83	5.84	6.74	6.32	6.02	6.31	6.02	6.19	6.29
Collaboration with the Government	6.62	6.73	6.64	7.06	6.54	7.02	6.78	6.67	6.66	6.93	6.62	7.02
Collaboration with other donors	6.98	6.86	6.94	6.47	6.36	7.46	6.94	6.58	6.69	7.12	6.78	6.93
To what extent does the World Bank's work help to achieve development results in South Sudan?	5.68	6.51	6.15	6.27	6.12	6.29	5.91	6.75	6.16	6.23	6.28	5.96
The World Bank's financial instruments meet the needs of South Sudan	5.28	5.55	5.14	6.29	5.36	5.61	5.35	5.66	5.67	5.02	5.35	5.72
The World Bank meets South Sudan's needs for knowledge services	5.73	5.74	5.45	6.20	5.43	5.98	5.65	5.63	5.54	5.88	5.77	5.36
The Word Bank are adaptable to South Sudan's specific development challenges and country circumstances	5.96	5.45	5.57	5.74	5.67	5.53	5.23	6.29	5.63	5.59	5.66	5.50
Overall, how significant a contribution do you believe the World Bank's knowledge work and activities make to development results in your	6.12	6.70	6.37	6.93	6.34	6.79	6.32	6.91	6.72	6.12	6.46	6.69
Overall, how would you rate the technical quality of the World Bank's knowledge work and activities?	6.25	6.88	6.55	6.90	6.85	6.36	6.41	7.07	6.63	6.68	6.75	6.40
Where country systems are adequate, the World Bank makes appropriate use of them	6.43	5.95	6.00	6.80	6.52	5.67	5.83	6.88	6.27	6.11	6.31	5.94

Yellow highlight indicates significant difference between Yes and No mean.

Appendix D: South Sudan FY 2013 Questionnaire



World Bank Client Survey FY13 – Republic of South Sudan

The World Bank is interested in gauging the views of clients and partners who are either involved in development in South Sudan or who observe activities related to social and economic development. The following survey is meant to give the World Bank's team that works in South Sudan, greater insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its critical stakeholders. With this understanding, the World Bank hopes to develop more effective strategies, outreach and programs that support development in South Sudan. The World Bank commissioned an independent firm to oversee the logistics of this effort in South Sudan. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING SOUTH SUDAN

A1. In general would you say that South Sudan is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in South Sudan.			
Please identify which of the following you consider the most important development priorities in South Sudan? (Choose no more than THREE)			
1	Social protection (e.g., pensions, targeted social assistance)	19	Education
2	Transport (e.g., roads, bridges, transportation)	20	Poverty reduction
3	Security/stabilization/reconstruction	21	Food security
4	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	22	Social cohesion
5	Global/regional integration	23	Climate change (e.g., mitigation, adaptation)
6	Gender	24	Agricultural development
7	Domestic private sector development	25	Trade and exports
8	Foreign direct investment	26	Crime and violence
9	Water and sanitation	27	Economic growth
10	Energy	28	Law and justice (e.g., enforcing law and order)
11	Regional conflict and tensions	29	Regulatory framework
12	Job creation/employment	30	Communicable/non-communicable diseases
13	Rural development	31	Basic infrastructure
14	Financial markets	32	Local governance and institutions
15	Urban development	33	Natural resource management (e.g., oil, gas, mining)
16	Environmental sustainability	34	Anti corruption
17	Equality of opportunity (e.g., elimination of tribalism and nepotism)	35	Disaster management
18	Health	36	Information and communications technology

SECTION A: GENERAL ISSUES

A3. Poverty reduction is a broad term that encompasses work in many different areas.			
Which THREE areas of development listed below do you believe would contribute most to reducing poverty in South Sudan? (Choose no more than THREE)			
1	Water and sanitation	19	Security/stabilization/reconstruction
2	Equality of opportunity (e.g., elimination of tribalism and nepotism)	20	Anti corruption
3	Economic growth	21	Domestic private sector development
4	Climate change (e.g., mitigation, adaptation)	22	Foreign direct investment
5	Regional conflict and tensions	23	Energy
6	Global/regional integration	24	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Gender	25	Social cohesion
8	Rural development	26	Education
9	Urban development	27	Natural resource management (e.g., oil, gas, mining)
10	Regulatory framework	28	Environmental sustainability
11	Local governance and institutions	29	Health
12	Basic infrastructure	30	Agricultural development
13	Social protection (e.g., pensions, targeted social assistance)	31	Disaster management
14	Law and justice (e.g., enforcing law and order)	32	Job creation/employment
15	Transport (e.g., roads, bridges, transportation)	33	Financial markets
16	Crime and violence	34	Trade and exports
17	Communicable/non-communicable diseases	35	Food security
18	Information and communications technology		

SECTION A: GENERAL ISSUES

A4. Economic growth can be driven by a number of factors.			
Which THREE areas below do you believe would contribute most to generating economic growth in South Sudan? (Choose no more than THREE)			
1	Energy	18	Social cohesion
2	Gender	19	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
3	Equality of opportunity (e.g., elimination of tribalism and nepotism)	20	Domestic private sector development
4	Global/regional integration	21	Job creation/employment
5	Social protection (e.g., pensions, targeted social assistance)	22	Agricultural development
6	Climate change (e.g., mitigation, adaptation)	23	Food security
7	Anti corruption	24	Transport (e.g., roads, bridges, transportation)
8	Disaster management	25	Security/stabilization/reconstruction
9	Regional conflict and tensions	26	Education
10	Rural development	27	Natural resource management (e.g., oil, gas, mining)
11	Foreign direct investment	28	Environmental sustainability
12	Urban development	29	Health
13	Water and sanitation	30	Basic infrastructure
14	Trade and exports	31	Law and justice (e.g., enforcing law and order)
15	Information and communications technology	32	Local governance and institutions
16	Regulatory framework	33	Crime and violence
17	Communicable/non-communicable diseases	34	Financial markets

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B1. How familiar are you with the work of the World Bank in South Sudan, on a ten point scale?

1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

B2. Overall, please rate your impression of the World Bank's effectiveness in South Sudan, on a ten point scale?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all					Very effective					Don't know

B3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help South Sudan solve its most complicated development challenges, on a ten point scale?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all					To a very significant degree					Don't know

B4. When thinking about how the World Bank can have the most impact on development results in South Sudan, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in South Sudan? (Choose no more than THREE)

1	Social protection (e.g., pensions, targeted social assistance)	19	Equality of opportunity (e.g., elimination of tribalism and nepotism)
2	Security/stabilization/reconstruction	20	Regional conflict and tensions
3	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	21	Health
4	Transport (e.g., roads, bridges, transportation)	22	Education
5	Poverty reduction	23	Food security
6	Global/regional integration	24	Climate change (e.g., mitigation, adaptation)
7	Gender	25	Agricultural development
8	Crime and violence	26	Trade and exports
9	Rural development	27	Economic growth
10	Domestic private sector development	28	Law and justice (e.g., enforcing law and order)
11	Foreign direct investment	29	Local governance and institutions
12	Water and sanitation	30	Regulatory framework
13	Energy	31	Communicable/non-communicable diseases
14	Social cohesion	32	Basic infrastructure
15	Job creation/employment	33	Natural resource management (e.g., oil, gas, mining)
16	Financial markets	34	Information and communications technology
17	Urban development	35	Anti corruption
18	Environmental sustainability	36	Disaster management

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in South Sudan?

		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Financial resources: investment lending	<input type="checkbox"/>	<input type="checkbox"/>
2	Financial resources: policy based lending / budget support to the Government	<input type="checkbox"/>	<input type="checkbox"/>
3	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
4	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
5	Policy advice	<input type="checkbox"/>	<input type="checkbox"/>
6	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
7	Data	<input type="checkbox"/>	<input type="checkbox"/>
8	Training/capacity building	<input type="checkbox"/>	<input type="checkbox"/>
9	Studies/analyses	<input type="checkbox"/>	<input type="checkbox"/>
10	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
11	Linkage to non-Bank expertise (e.g., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
12	Strategy formulation (e.g., PRSP assistance)	<input type="checkbox"/>	<input type="checkbox"/>
13	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>
14	Don't know	<input type="checkbox"/>	<input type="checkbox"/>

B6. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in South Sudan? (Choose no more than TWO)

1	Imposing technocratic solutions without regard to political realities
2	Not exploring alternative policy options
3	Too bureaucratic in its operational policies and procedures
4	Staff too inaccessible
5	Arrogant in its approach
6	Not client focused
7	The credibility of its knowledge/data
8	Not willing to honestly criticize policies and reform efforts in the country
9	Its advice and strategies do not lend themselves to practical problem solving
10	Too influenced by developed countries
11	Not enough public disclosure of its work
12	World Bank processes too slow and complex
13	Not aligned with country priorities
14	Not aligned with other donors' work
15	Not collaborating enough with non-state actors
16	Not adequately sensitive to political/social realities in South Sudan
17	Not focused enough on issues that are unique to post-conflict countries
18	Inadequate number of World Bank staff members located in the country
19	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B7. Which World Bank instruments do you believe are the MOST effective in reducing poverty in South Sudan? (Choose no more than TWO)

1	Capacity development
2	Policy based lending / budget support to the Government
3	Knowledge products/services (analytical work, studies, surveys, etc.)
4	Investment lending (financing specific projects)
5	Technical assistance (advice, best practice, international experience, etc.)
6	Trust Fund management
7	Co-financing arrangements (i.e., with other donors)
8	Sector-wide approaches
9	Emergency Recovery lending
10	Other (please specify): _____
11	Don't know

B8. To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to “global public goods” (e.g., climate change, communicable diseases, international financial systems, trade, etc.), on a ten point scale?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B9. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

1	NGOs
2	Local Government
3	Beneficiaries
4	Private sector
5	Community Based Organizations (CBOs)
6	Donor community
7	Foundations
8	Academia/think tanks/research institutes
9	Parliament
10	Media
11	Faith based organizations
12	UN and regional peace keeping forces
13	Emerging donors
14	UN agencies, the African Union
15	Regional organizations (e.g., Inter-Governmental Authority on Development (IGAD), East African Community (EAC), Common Market for Eastern and Southern Africa (COMESA))
16	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

To what extent do you agree with the following statements about the World Bank's work in South Sudan, on a ten point scale?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B10	Overall the World Bank currently plays a relevant role in development in South Sudan											<input type="checkbox"/>	
B11	The World Bank's work is aligned with what I consider the development priorities for South Sudan											<input type="checkbox"/>	
B12	The World Bank supports programs and strategies that are realistic for South Sudan											<input type="checkbox"/>	
B13	The World Bank treats clients and stakeholders in South Sudan with respect											<input type="checkbox"/>	

To what extent is the World Bank an effective development partner in South Sudan, in terms of each of the following?													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B14	Responsiveness											<input type="checkbox"/>	
B15	Flexibility (in terms of the institution's products and services)											<input type="checkbox"/>	
B16	Flexibility (in terms of changing country circumstances)											<input type="checkbox"/>	
B17	Being inclusive											<input type="checkbox"/>	
B18	Openness (sharing data and other information)											<input type="checkbox"/>	
B19	Staff accessibility											<input type="checkbox"/>	
B20	Straightforwardness and honesty											<input type="checkbox"/>	
B21	Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)											<input type="checkbox"/>	
B22	Collaboration with the Government											<input type="checkbox"/>	
B23	Collaboration with other donors											<input type="checkbox"/>	
B24	Follow through over time											<input type="checkbox"/>	

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B25. When World Bank assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)	
1	The World Bank works too slowly
2	The Government works inefficiently
3	There is not an adequate level of citizen/civil society participation
4	Poor donor coordination
5	The World Bank does not do adequate follow through/follow-up
6	Lack of/inadequate levels of capacity in Government
7	Political pressures and obstacles
8	Reforms are not well thought out in light of country challenges
9	The World Bank is not sensitive enough to political/social realities on the ground
10	Ongoing conflict and instability
11	Inadequate funding
12	Other (please specify): _____

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in South Sudan, on a ten point scale?													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
C1	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C2	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C3	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C4	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C5	Regional conflict and tensions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C6	Law and justice (e.g., enforcing law and order)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C7	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C8	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C9	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C10	Basic infrastructure	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C11	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C12	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C13	Gender	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C14	Domestic private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C15	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C16	Local governance and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C17	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C18	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C19	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C20	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C21	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C22	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C23	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C24	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C25	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C26	Equality of opportunity (e.g., elimination of tribalism and nepotism)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C27	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C28	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C29	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C30	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C31	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C32	Security/stabilization/reconstruction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C33	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C34	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C35	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C36	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

C37. To what extent does the World Bank's work help to achieve development results in South Sudan, on a ten point scale?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

C38. To what extent does the World Bank help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in South Sudan, on a ten point scale?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all										To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank in South Sudan, on a ten point scale?													
		Strongly disagree								Strongly agree		Don't know	
C39	The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of South Sudan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C40	The World Bank meets South Sudan's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

D2. When thinking about the development challenges in South Sudan, where do you believe it would be most valuable for the World Bank to focus its knowledge work and activities in the next few years? (Choose no more than THREE)			
1	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	19	Urban development
2	Gender	20	Education
3	Social cohesion	21	Crime and violence
4	Domestic private sector development	22	Global/regional integration
5	Foreign direct investment	23	Information and communications technology
6	Water and sanitation	24	Local governance and institutions
7	Trade and exports	25	Transport (e.g., roads, bridges, transportation)
8	Energy	26	Agricultural development
9	Regional conflict and tensions	27	Natural resource management (e.g., oil, gas, mining)
10	Disaster management	28	Job creation/employment
11	Social protection (e.g., pensions, targeted social assistance)	29	Health
12	Climate change (e.g., mitigation, adaptation)	30	Economic growth
13	Poverty reduction	31	Rural development
14	Law and justice (e.g., enforcing law and order)	32	Food security
15	Security/stabilization/reconstruction	33	Environmental sustainability
16	Anti corruption	34	Regulatory framework
17	Financial markets	35	Basic infrastructure
18	Equality of opportunity (e.g., elimination of tribalism and nepotism)	36	Communicable/non-communicable diseases

SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In South Sudan, how effective do you believe the World Bank's knowledge work and activities are at:												
		Not effective at all										Very effective
		1	2	3	4	5	6	7	8	9	10	Don't know
D3	Enhancing your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D4	Contributing to good policy making	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D5	Providing support for program implementation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

In South Sudan, to what extent do you believe that the World Bank's knowledge work and activities:												
		To no degree at all										To a very significant degree
		1	2	3	4	5	6	7	8	9	10	Don't know
D6	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D7	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D8	Are relevant to South Sudan's development priorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D9	Provide feasible recommendations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D10	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D11	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D12	Are useful in terms of the work you do	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D13	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D14	Are appropriately translated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D15	Are adaptable to South Sudan's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D16. Overall, how significant a contribution do you believe the World Bank's knowledge work and activities make to development results in your country, on a ten point scale?												
1	2	3	4	5	6	7	8	9	10			
Not significant at all									Very significant	Don't know		

D17. Overall, how would you rate the technical quality of the World Bank's knowledge work and activities, on a ten point scale?												
1	2	3	4	5	6	7	8	9	10			
Very low technical quality									Very high technical quality	Don't know		

SECTION E: WORKING WITH THE WORLD BANK

To what extent do you agree/disagree with the following statements, on a ten point scale?													
		Strongly disagree										Strongly agree	Don't know
E1	The World Bank disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E2	The World Bank effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	The World Bank's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	The World Bank's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	The World Bank imposes reasonable conditions on its lending	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	Working with the World Bank increases South Sudan's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	The World Bank ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E8	The World Bank's teams and visits are well coordinated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E9	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E10	The World Bank provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

E11. To what extent do you believe the World Bank is adequately staffed in South Sudan, on a ten point scale?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree	Don't know	

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN SOUTH SUDAN

F1. How significant a role do you believe the World Bank SHOULD play in South Sudan's development in the near future, on a ten point scale?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know

F2. Which of the following SHOULD the World Bank do to make itself of greater value in South Sudan? (Choose no more than TWO)

1	Focus primarily on advocacy issues
2	Improve the quality of its experts as related to South Sudan's specific challenges
3	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, and other terms)
4	Reach out more to groups outside of government
5	Reduce the complexity of obtaining World Bank financing
6	Ensure greater selectivity in its work
7	Provide more adequate data/knowledge/statistics/figures on South Sudan's economy
8	Offer more innovative financial products
9	Offer more innovative knowledge services
10	Work faster
11	Increase the level of World Bank staffing in South Sudan's office
12	Other (please specify): _____

F3. Below is a list of development priorities in South Sudan. Please answer the following questions:

Choose no more than THREE for each column		A. Which THREE areas below would benefit most from the World Bank playing a leading role among international partners in South Sudan?	B. Which THREE areas below would benefit most from other donors in South Sudan?
1	Building capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
2	Strengthening public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Strengthening conflict resolution mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
4	Increasing access to justice systems	<input type="checkbox"/>	<input type="checkbox"/>
5	Strengthening security mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
6	Reducing violence	<input type="checkbox"/>	<input type="checkbox"/>
7	Increasing access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
8	Building social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
9	Generating jobs	<input type="checkbox"/>	<input type="checkbox"/>
10	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
11	Increasing cohesion	<input type="checkbox"/>	<input type="checkbox"/>
12	Stimulating dialogue to promote peace and stability	<input type="checkbox"/>	<input type="checkbox"/>

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in South Sudan? (Choose no more than TWO)

1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Social media (Facebook, Twitter, YouTube)
10	Blogs
11	Mobile phones
12	Instant messaging
13	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)

1	World Bank website
2	Direct contact with World Bank (i.e., face to face meetings/discussions)
3	e-newsletters
4	Instant messaging
5	World Bank seminars/workshops/conferences
6	World Bank publications and other written materials
7	Mobile phones
8	Social media (Facebook, Twitter, YouTube)
9	Blogs
10	Other (please specify): _____

G3	Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	Yes	No
G4	Have you requested information from the World Bank on its activities in the past year? (If YES please go to Question G5; if NO please go to G6)	Yes	No
G5	Were you able to obtain this information?	Yes	No
G6	Do you have access to the Internet?	Yes	No
G7	Do you use/have you used the World Bank website?	Yes	No

SECTION G: COMMUNICATION AND INFORMATION SHARING

G8. Which do you primarily use? (Please mark only ONE response)	
1	The World Bank's country website (www.worldbank.org/en/country/southsudan)
2	The World Bank's main website (www.worldbank.org)

G9. Which Internet connection do you use primarily when visiting a World Bank website?	
1	High speed
2	Dial-up
3	I do not have access to the Internet

Please rate how much you agree with the following statements, on a ten point scale.													
		Strongly disagree								Strongly agree		Don't know	
G10	I use/consult World Bank data more currently than I did a few years ago	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G11	I find the World Bank websites easy to navigate. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G12	I find the information on the World Bank’s websites useful. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G13	When I need information from the World Bank I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G14	The World Bank is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

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SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current position? (Please mark only ONE response)	
1	Office of the President, Prime Minister
2	Office of Minister
3	Office of Parliamentarian
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank supported Project/Program
6	Project Management Unit (PMU) overseeing implementation of project
7	Local Government Office or Staff
8	Bilateral Agency
9	Multilateral Agency
10	Private Sector Organization
11	Private Foundation
12	Financial Sector/Private Bank
13	NGO
14	Community Based Organization
15	Media (Press, Radio, TV, Web, etc.)
16	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
17	Trade Union
18	Faith-Based Group
19	Academia/Research Institute/Think Tank
20	Judiciary Branch
21	Self employed
22	Other (please specify): _____

H2. Please identify the primary specialization of your work. (Please mark only ONE response)			
1	Agriculture/ rural development / food security	10	Law and justice / regulatory framework
2	Climate change / disaster management	11	Natural resource management / environmental sustainability
3	Education	12	Private sector development / foreign direct investment
4	Energy	13	Public sector governance / public financial management / anti corruption
5	Financial markets / banking	14	Social protection
6	Gender / equality of opportunity	15	Transport
7	Health / communicable/non-communicable diseases	16	Urban development
8	Information and communications technology	17	Water and sanitation
9	Job creation/employment	18	Other (please specify): _____

SECTION H: BACKGROUND INFORMATION**H3. Currently, do you professionally collaborate/work with the World Bank in your country?**

1	Yes
2	No

H4. Which of the following describes most of your exposure to the World Bank in South Sudan? (Choose no more than TWO)

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank reports/data
3	Engage in World Bank related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank website for information, data, research, etc.

H5. Which best represents your current geographic location?

1	Greater Bahr al-Ghazal
2	Greater Equatoria
3	Greater Upper Nile

Thank you for completing the survey!