



# **Dominican Republic**

The World Bank  
Country Survey FY 2013

Report of Findings  
March 2013

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## I. Objectives

This survey was designed to achieve the following objectives:

- Assist the World Bank in gaining a better understanding of how stakeholders in the Dominican Republic perceive the Bank;
- Obtain systematic feedback from stakeholders in the Dominican Republic regarding:
  - Their views regarding the general environment in the Dominican Republic;
  - Their overall attitudes toward the World Bank in the Dominican Republic;
  - Overall impressions of the World Bank's effectiveness and results, knowledge and research, and communication and information sharing in the Dominican Republic; and
  - Perceptions of the World Bank's future role in the Dominican Republic.
- Use data to help inform the Dominican Republic country team's strategy.

## II. Methodology

In January 2013, 505 stakeholders of the World Bank in the Dominican Republic were invited to provide their opinions on the Bank's assistance to the country by participating in a country survey. Participants in the survey were drawn from among the office of the President; the office of the Vice President; the office of a Minister; the office of the Congress; the judiciary branch; employees of a ministry, ministerial department, or implementation agency; local government officials or staff; independent government institutions; consultants/contractors working on World Bank-supported projects/programs; project management units (PMUs) overseeing implementation of a project; private sector organizations; private foundations; the financial sector/private banks; the media; NGOs; community-based organizations (CBOs); trade unions; faith-based groups; academia/research institutes/think tanks; bilateral agencies; and multilateral agencies. A total of 275 stakeholders participated in the country survey (54%).

Respondents received questionnaires via courier and returned it accordingly or completed questionnaires with a representative of the fielding agency. Respondents were asked about: general issues facing the Dominican Republic, their overall attitudes toward the Bank; the World Bank's effectiveness and results; the Bank's knowledge work and activities; working with the World Bank; the Bank's future role in the Dominican Republic, and the Bank's communication and information sharing.

Every country that engages in the Country Survey must include specific indicator questions that will be aggregated for the Bank's annual Corporate Scorecard. These questions are identified throughout the survey report.

- A. General Issues facing the Dominican Republic: Respondents were asked to indicate whether the Dominican Republic was headed in the right or wrong direction, the most important development priorities, and which areas would contribute most to reducing poverty and generating economic growth in the Dominican Republic.

## II. Methodology (continued)

- B. Overall Attitudes toward the World Bank: Respondents were asked to rate their familiarity with the World Bank, the Bank's effectiveness in the Dominican Republic, Bank staff preparedness, the extent to which the Bank should seek to influence the global development agenda, agreement with various statements regarding the Bank's work, and the extent to which the Bank is an effective development partner. Respondents were also asked to indicate the sectoral areas on which it would be most productive for the Bank to focus its resources, the Bank's greatest values and greatest weaknesses in its work, the most effective instruments in helping to reduce poverty in the Dominican Republic, with which groups the Bank should work more, and how they attribute slow or failed reform efforts.
- C. World Bank Effectiveness and Results: Respondents were asked to rate the Bank's level of effectiveness across thirty-two development areas, the extent to which the Bank's work helps achieve sustainable development results, and the extent to which the Bank meets the Dominican Republic's needs for financial instruments and knowledge services.
- D. The World Bank's Knowledge Work and Activities (i.e., Analysis, Studies, Research, Data, Reports, Conferences): Respondents were asked to indicate how frequently they consult Bank knowledge work and activities in the work they do, the areas on which the Bank should focus its knowledge work and activities, and to rate the effectiveness and quality of the Bank's knowledge work and activities, including how significant a contribution it makes to development results and its technical quality.
- E. Working with the World Bank: Respondents were asked to rate their agreement with a series of statements regarding working with the Bank, such as the Bank disbursing funds promptly.
- F. The Future Role of the World Bank in the Dominican Republic: Respondents were asked to rate how significant a role the Bank should play in the Dominican Republic's development in the near future and to indicate what the Bank should do to make itself of greater value.
- G. Communication and Information Sharing: Respondents were asked to indicate how they get information about economic and social development issues, how they prefer to receive information from the Bank, their access to the Internet, and their usage and evaluation of the Bank's website. Respondents were asked about their awareness of the Bank's Access to Information policy, past information requests from the Bank, and their level of agreement that they use more data from the World Bank as a result of the Bank's Open Data policy. Respondents were also asked to indicate their level of agreement that they know how to find information from the Bank and that the Bank is responsive to information requests.
- H. Background Information: Respondents were asked to indicate their current position, specialization, whether they professionally collaborate with the World Bank, their exposure to the Bank in the Dominican Republic, and their geographic location.

In addition, when possible, responses from respondents completing this year's country survey were compared to responses from the 180 respondents (52% response rate) who completed the survey in FY 2009 and the 218 respondents (58% response rate) who completed the survey in FY 2005. Notations and/or charts are included when these comparisons were possible.

### III. Demographics of the Sample

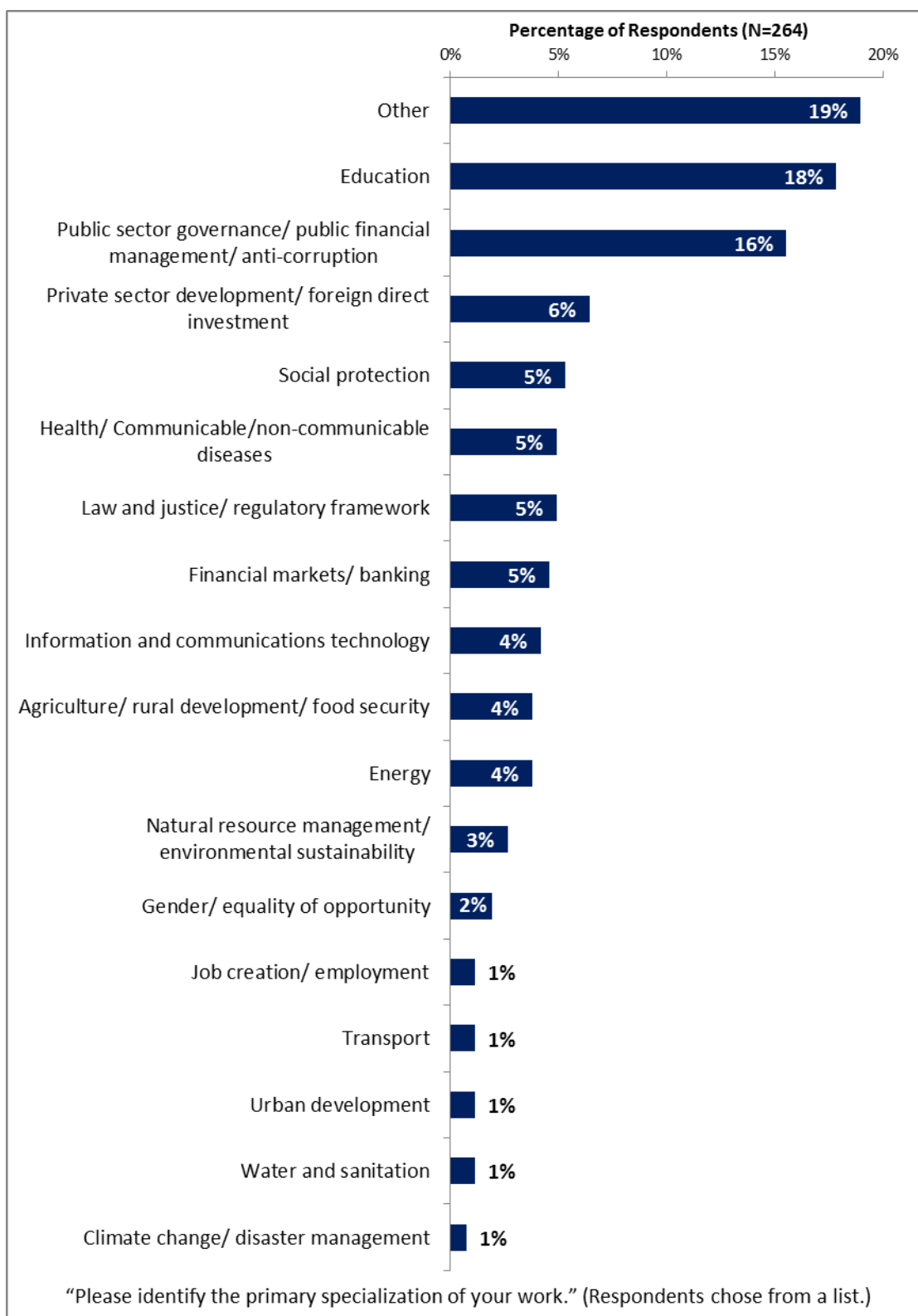
#### Current Position

- For further analyses, the small number of respondents from the office of the Vice President and the office of the Congress were combined with those from the office of the President, respondents from PMUs were combined with consultants on Bank projects, respondents from multilateral agencies were combined with those from bilateral agencies, respondents from the financial sector/private banks were combined with those from the private sector, respondents from private foundations and faith-based groups were combined with those from NGOs, and the few respondents from the office of a Minister, the judiciary branch, and local government were included in “Other”.



### III. Demographics of the Sample (continued)

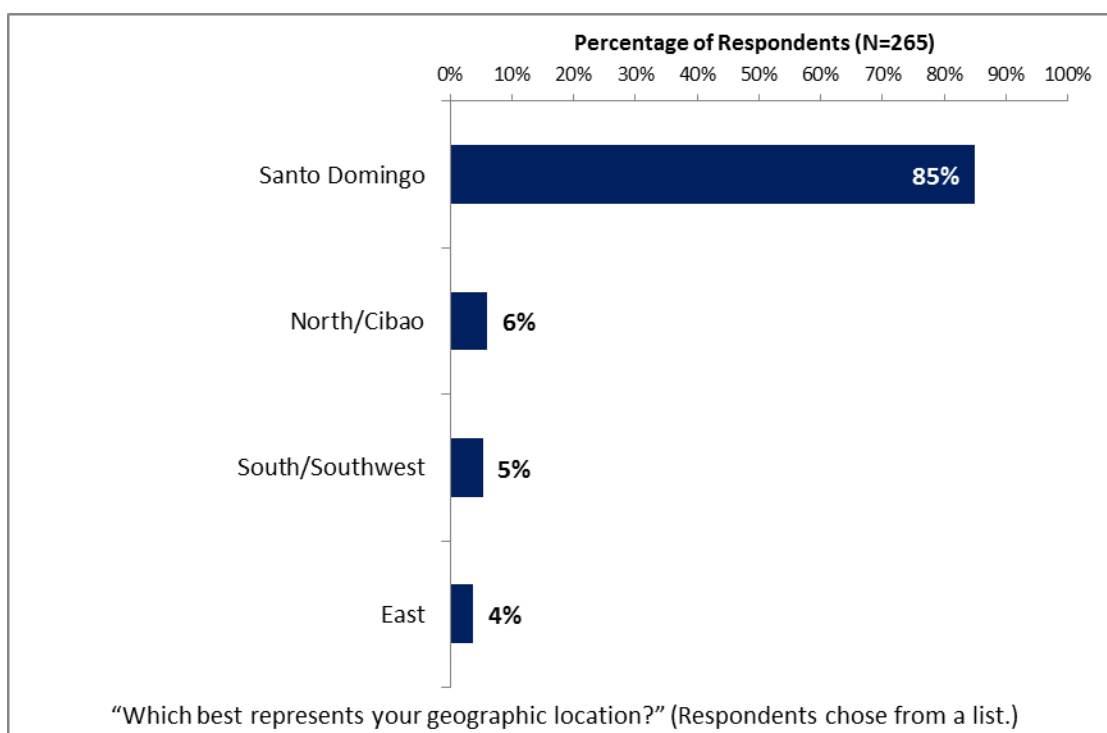
#### Area of Primary Specialization



### III. Demographics of the Sample (continued)

#### Geographic Location

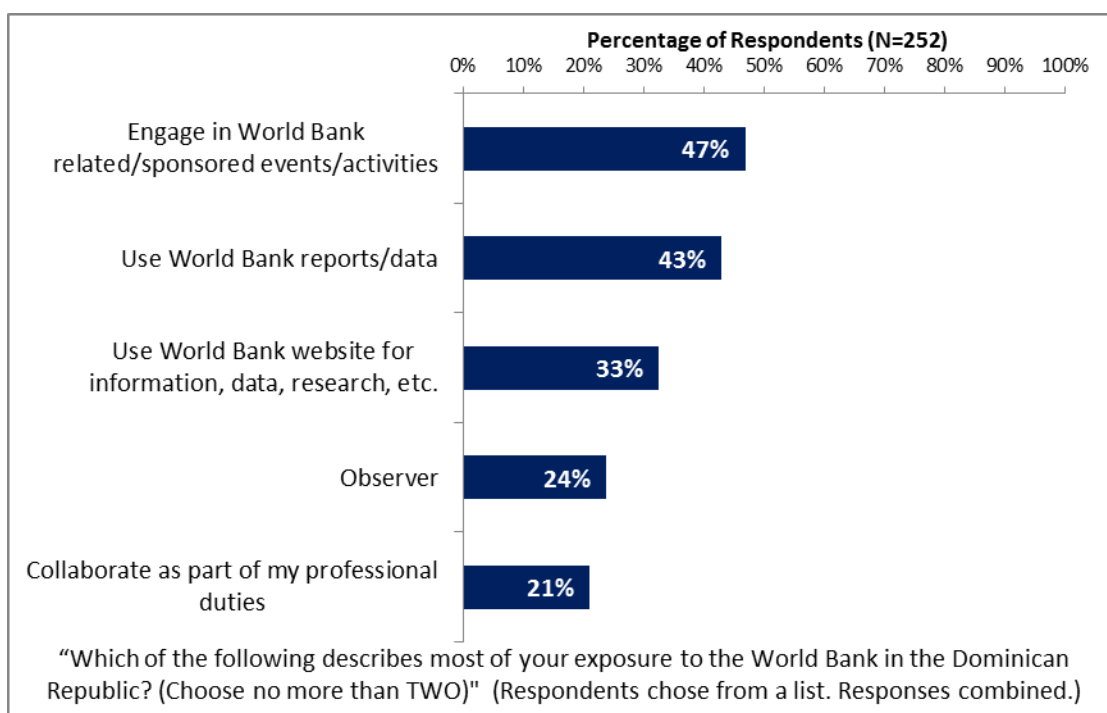
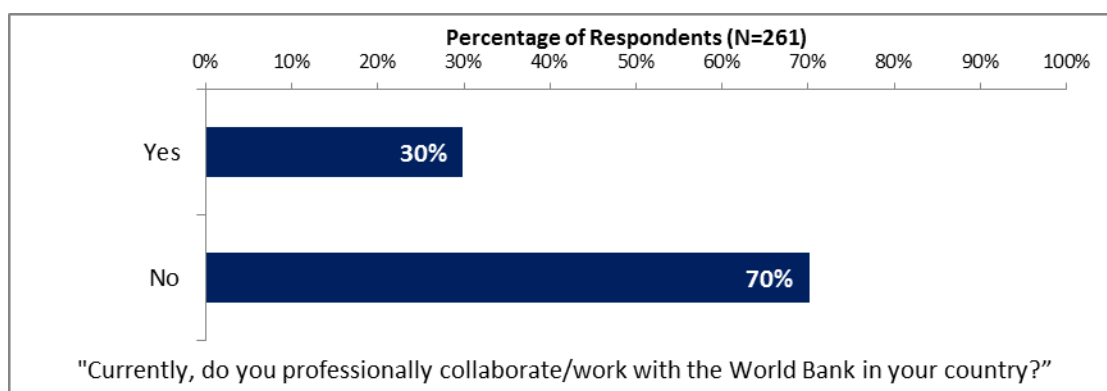
- Because of the small number of respondents from areas in the North/Cibao, South/Southwest, or East, these respondents were combined into an “Other Areas” category. Responses across geographic locations for all country survey questions can be found in the Appendix (see page 82). Only significant differences between geographic locations in response to indicator questions will be discussed in the body of this report.



### III. Demographics of the Sample (continued)

#### Collaboration with and Exposure to the World Bank

- Differences in responses to the indicator questions, based on levels of collaboration and exposure to the World Bank in the Dominican Republic, can be found in the Appendix (page 98). Please note that where these two factors appear to have a significant relationship with overall views of the Bank, it is highlighted in yellow in that table.

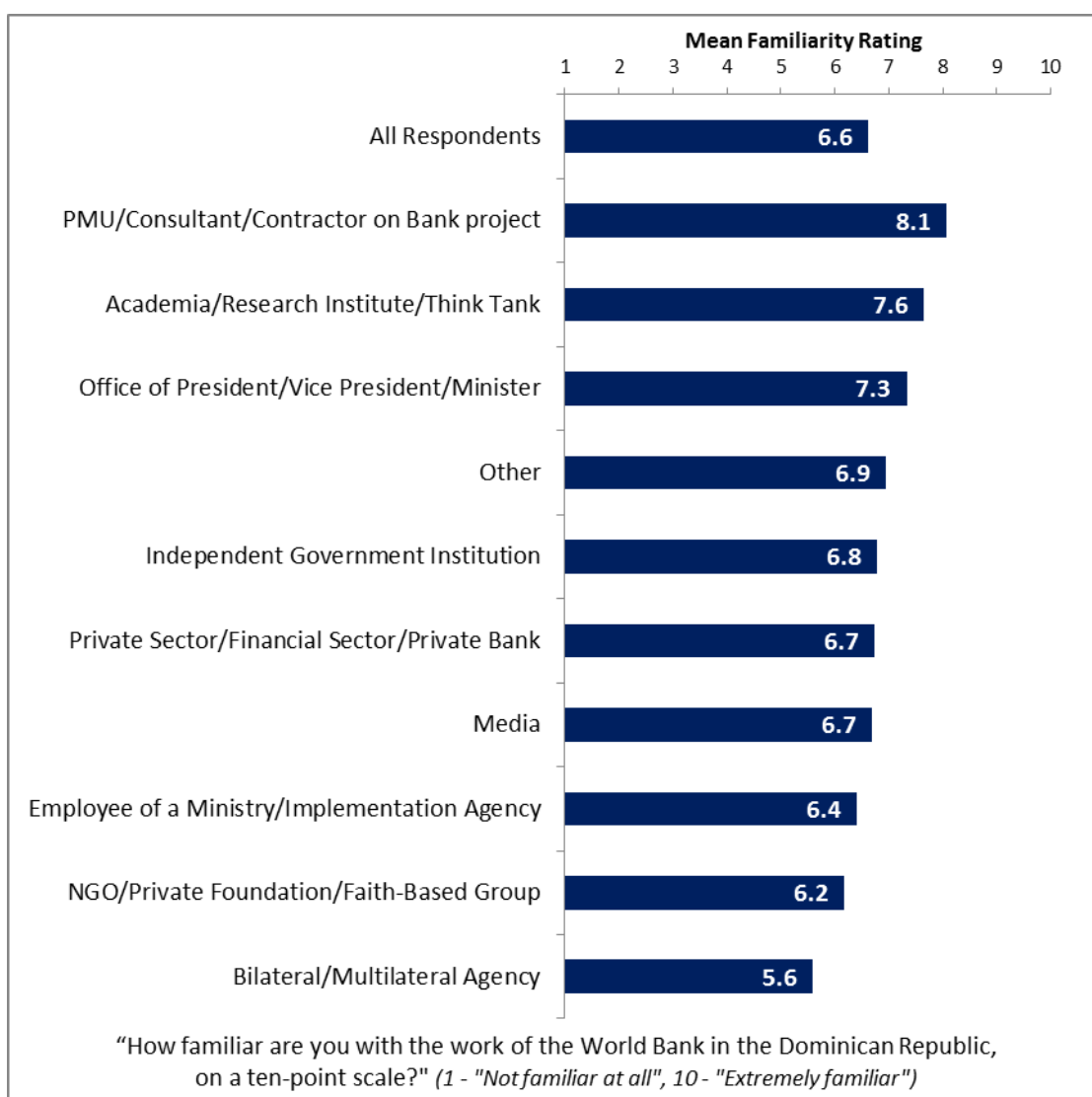




### III. Demographics of the Sample (continued)

#### Familiarity with the World Bank

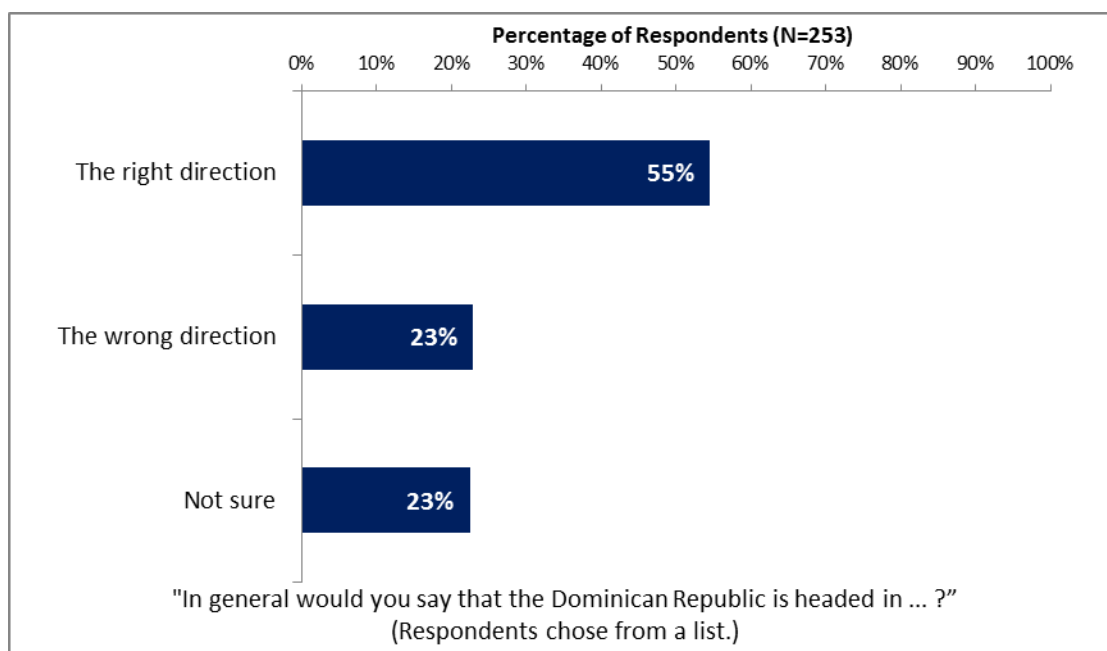
- Across all respondents, familiarity with the Bank received a mean rating of 6.6; this was statistically similar to the mean rating received in the FY '09 country survey (6.8) and the FY '05 country survey (6.4).
  - Respondents from PMUs/consultants on Bank-supported projects had the highest levels of familiarity with the Bank whereas respondents from bilateral or multilateral agencies had significantly lower levels of familiarity.
  - Respondents across geographic locations had statistically similar levels of familiarity with the Bank.
  - It should be noted that respondents' ratings of familiarity with the Bank were significantly, strongly correlated with their perceptions of the Bank's overall effectiveness in the Dominican Republic, the Bank's ability to help achieve sustainable development results, and the Bank's relevance to the Dominican Republic's development.



## IV. General Issues facing the Dominican Republic

### Headed in the Right Direction

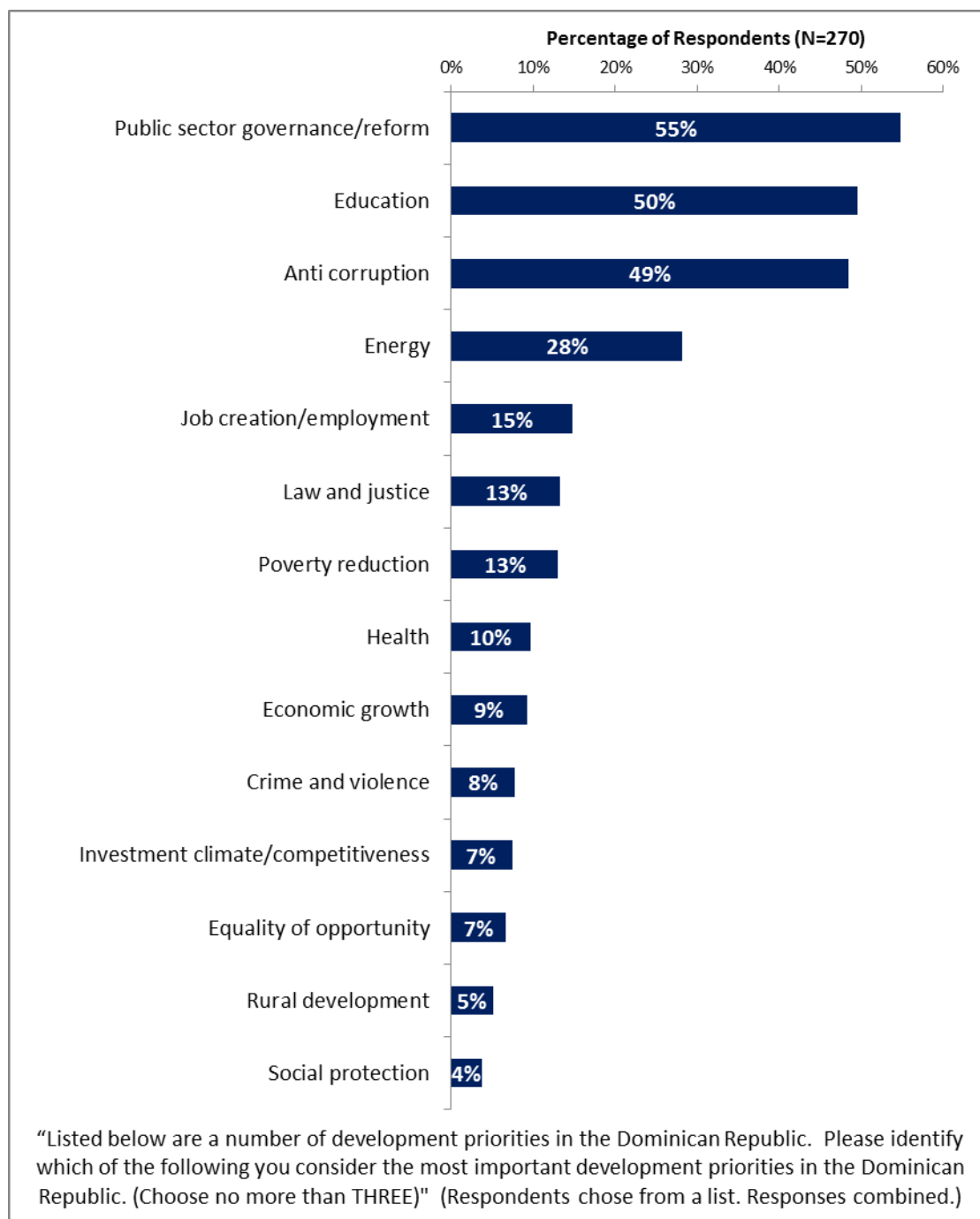
- Over half of all respondents indicated that the Dominican Republic is headed in the right direction.
  - Although the majority of respondents from most stakeholder groups indicated that the Dominican Republic is headed in the right direction, the majority of respondents from the media indicated that the Dominican Republic was headed in wrong direction, and respondents from NGOs/private foundations/faith-based groups and academia/research institutes/think tanks were split between the Dominican Republic being headed in the right direction, wrong direction, and being not sure.



## IV. General Issues facing the Dominican Republic (continued)

### Development Priorities

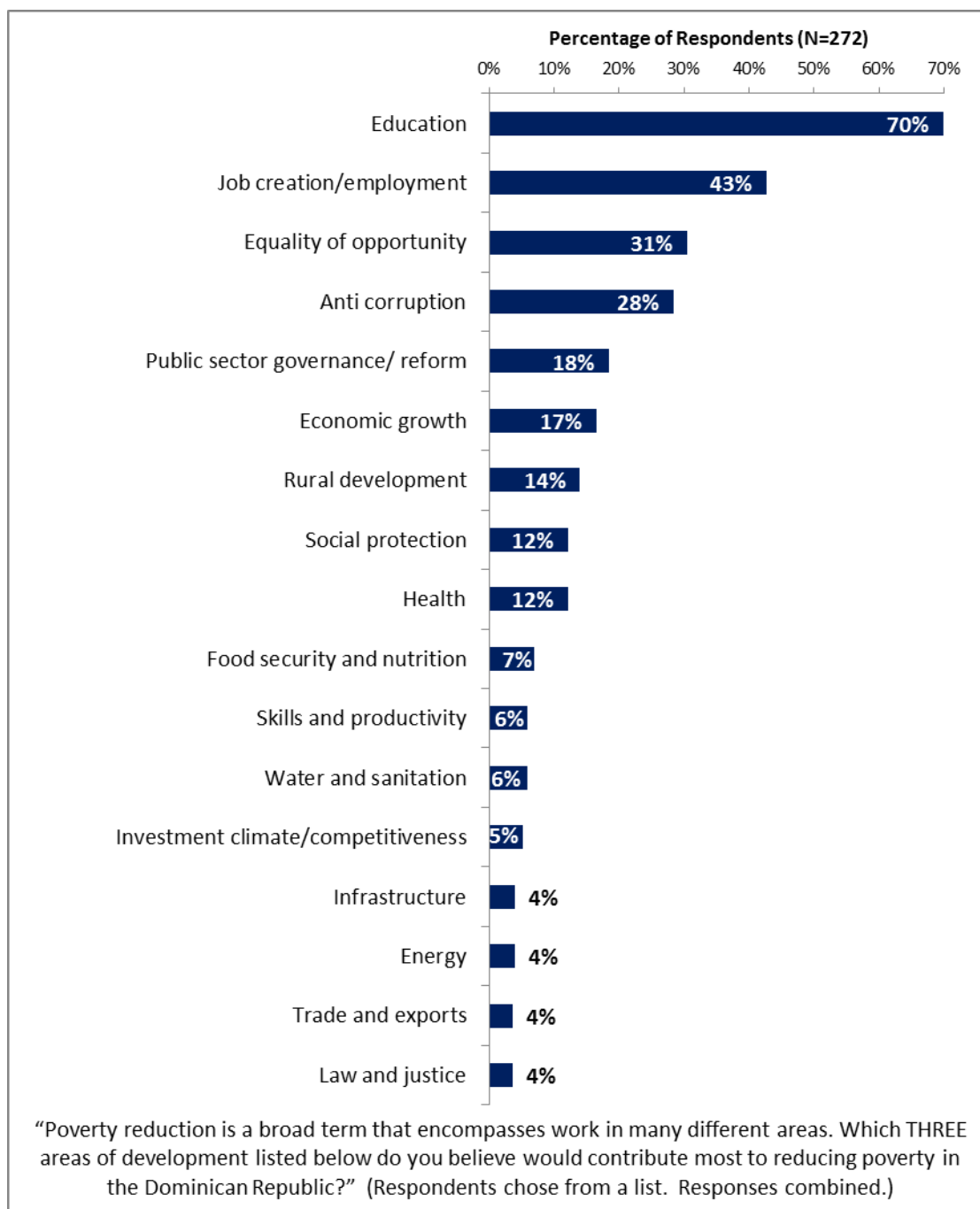
- Respondents in the FY '09 country survey indicated that education (49%), reducing corruption (34%), and government effectiveness (30%) were the most important development priorities facing the Dominican Republic.



## IV. General Issues facing the Dominican Republic (continued)

### Factors Contributing to Poverty Reduction

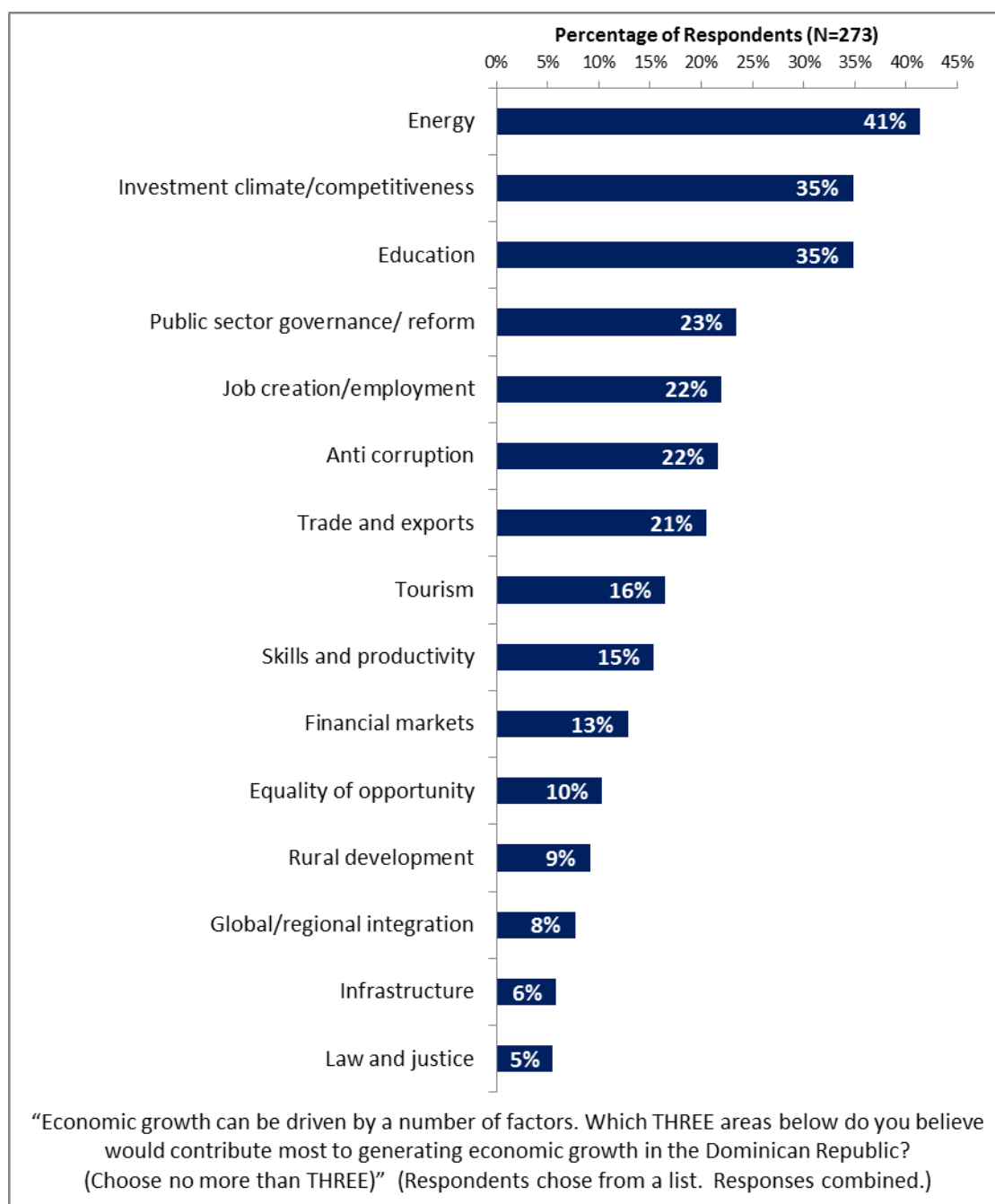
- Respondents in the FY '09 country survey indicated that education (66%) would contribute most to poverty reduction in the Dominican Republic, followed by sustained economic growth/reduction in inequality (31%), reducing corruption (25%), and increasing employment (25%).



## IV. General Issues facing the Dominican Republic (continued)

### Factors Contributing to Economic Growth

- Respondents in the FY '09 country survey indicated that education (41%), reducing corruption (29%) and improving energy/electricity efficiency (29%) would contribute most to generating economic growth in the Dominican Republic.
- Respondents from most stakeholder groups indicated that energy, investment climate, and education would contribute most to generating economic growth except respondents from PMUs/consultants on Bank-supported projects who were more likely to indicate that tourism would generate economic growth.

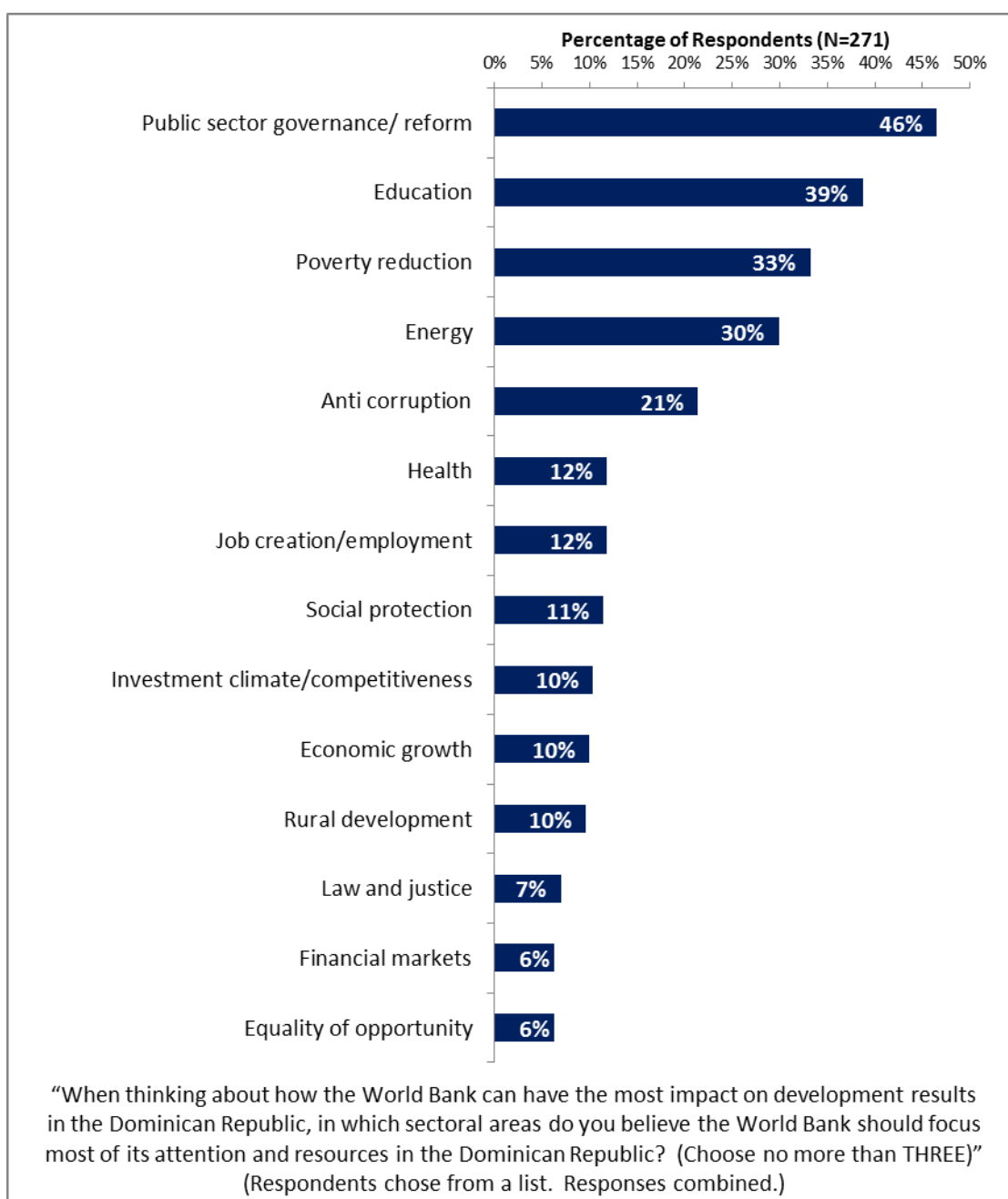


## V. Overall Attitudes toward the World Bank

As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Survey. These will be aggregated for the Bank’s annual Corporate Scorecard.

### Focusing World Bank Resources

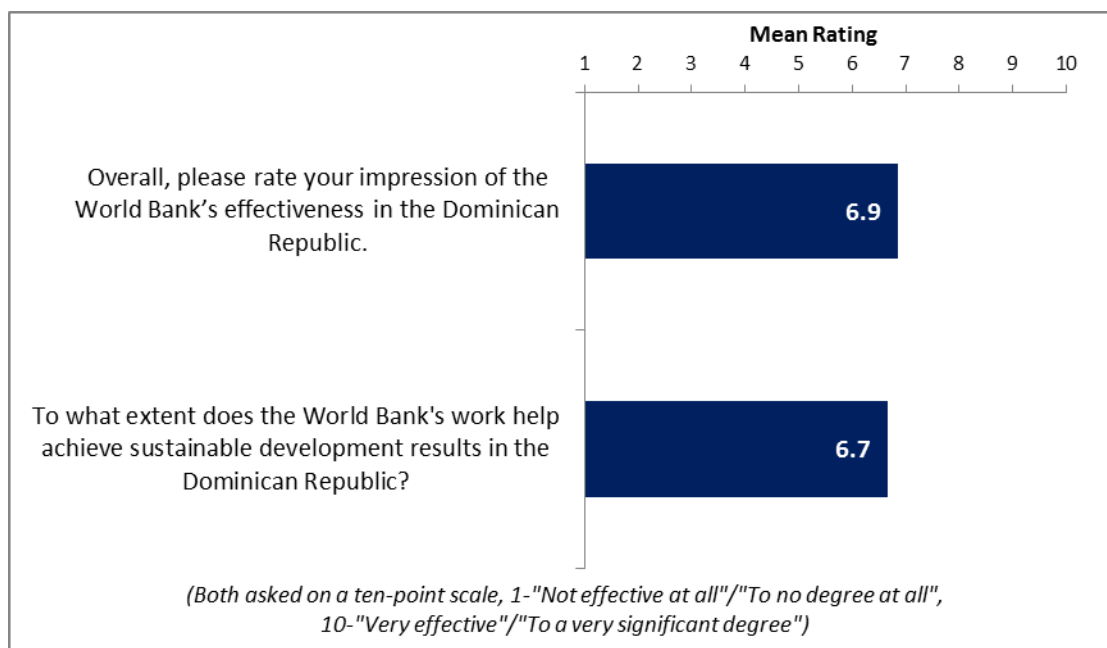
- Respondents in the FY '09 country survey indicated that it would be most productive for the Bank to focus most of its resources on increasing quality of/access to education (66%), followed by reducing corruption (33%) and increasing employment (31%).



## V. Overall Attitudes toward the World Bank (continued)

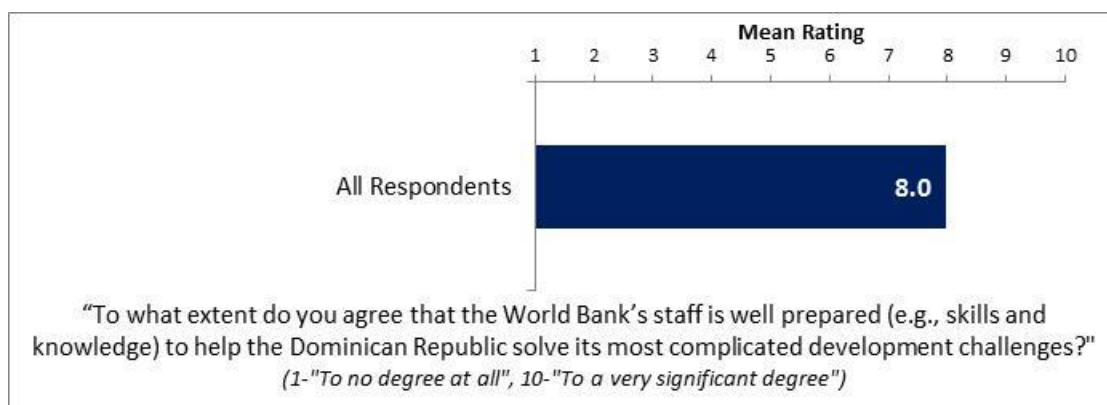
### The World Bank's Overall Effectiveness in the Dominican Republic (*Indicator Question*)

- Across all respondents, ratings of the World Bank's overall effectiveness in the Dominican Republic received a mean rating of 6.9; this was statistically similar to the mean overall effectiveness rating received in the FY '09 country survey (7.1) and in the FY '05 country survey (7.2).
  - Respondents across all stakeholder groups and geographic locations had statistically similar ratings for the Bank's overall effectiveness in the Dominican Republic.
- Ratings of the World Bank's work achieving sustainable development results in the Dominican Republic received a mean rating of 6.7 across all respondents.
  - Respondents from PMUs/consultants on Bank-supported projects had the highest ratings for the extent to which the Bank's work achieves sustainable development results in the Dominican Republic whereas respondents from the private sector/financial sector/private banks had significantly lower ratings.
  - Respondents across geographic locations gave statistically similar ratings for the extent to which the Bank's work achieves sustainable development results in the Dominican Republic.



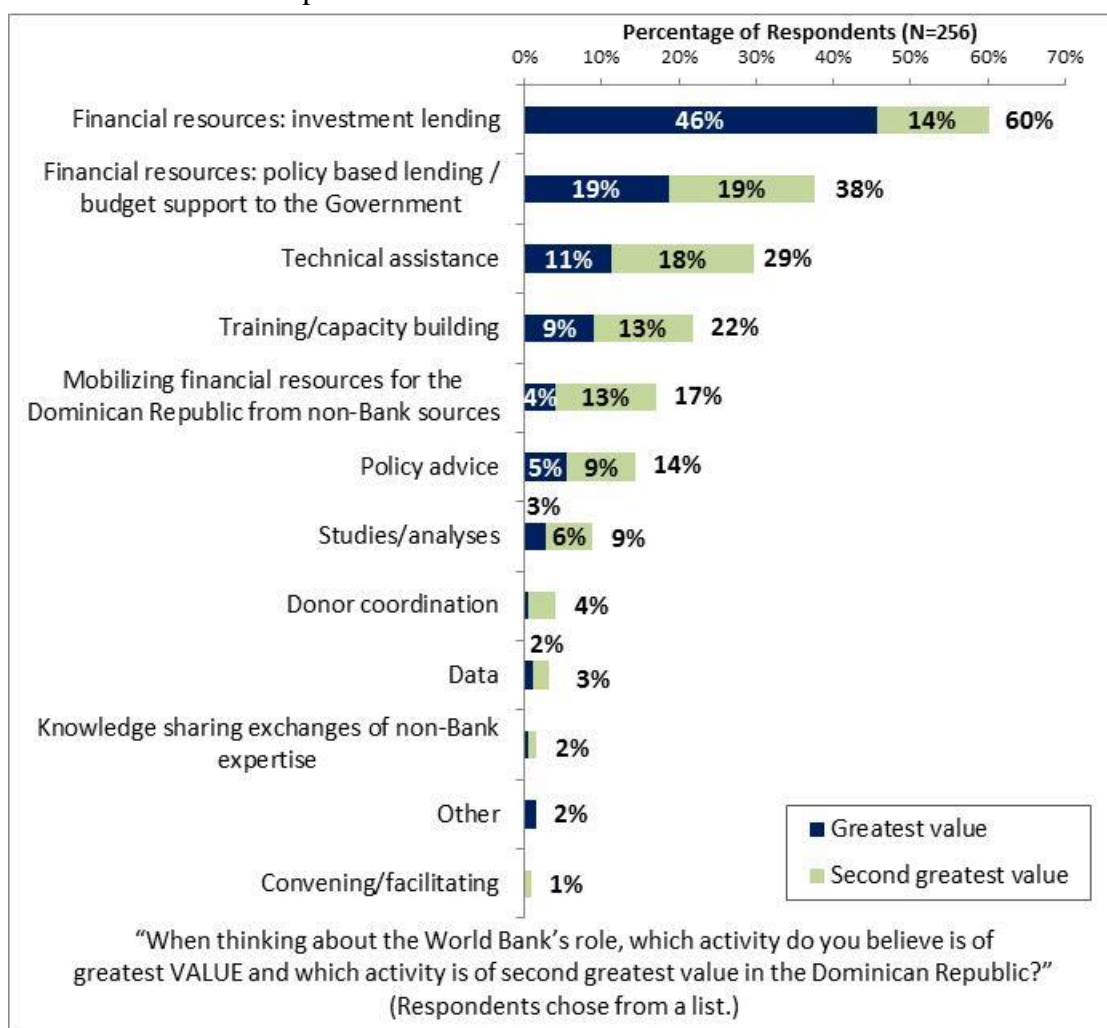
## V. Overall Attitudes toward the World Bank (continued)

### Bank Staff are Well Prepared to Help the Dominican Republic



### The World Bank's Greatest Value in the Dominican Republic

- Respondents in the FY '09 survey indicated that the Bank's financial resources (56%), policy and economic advice (37%), and technical advice (37%) were its greatest values to the Dominican Republic.

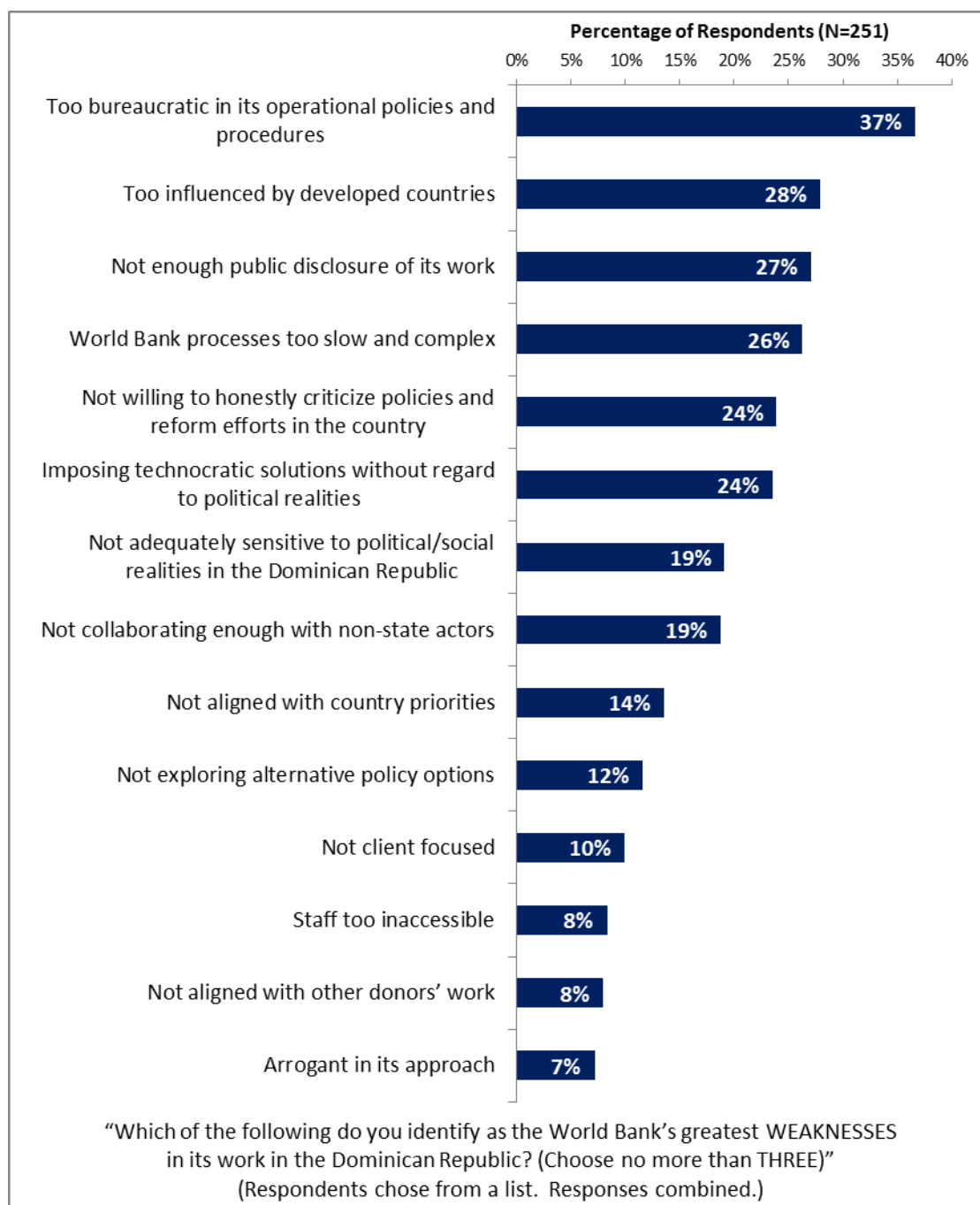




## V. Overall Attitudes toward the World Bank (continued)

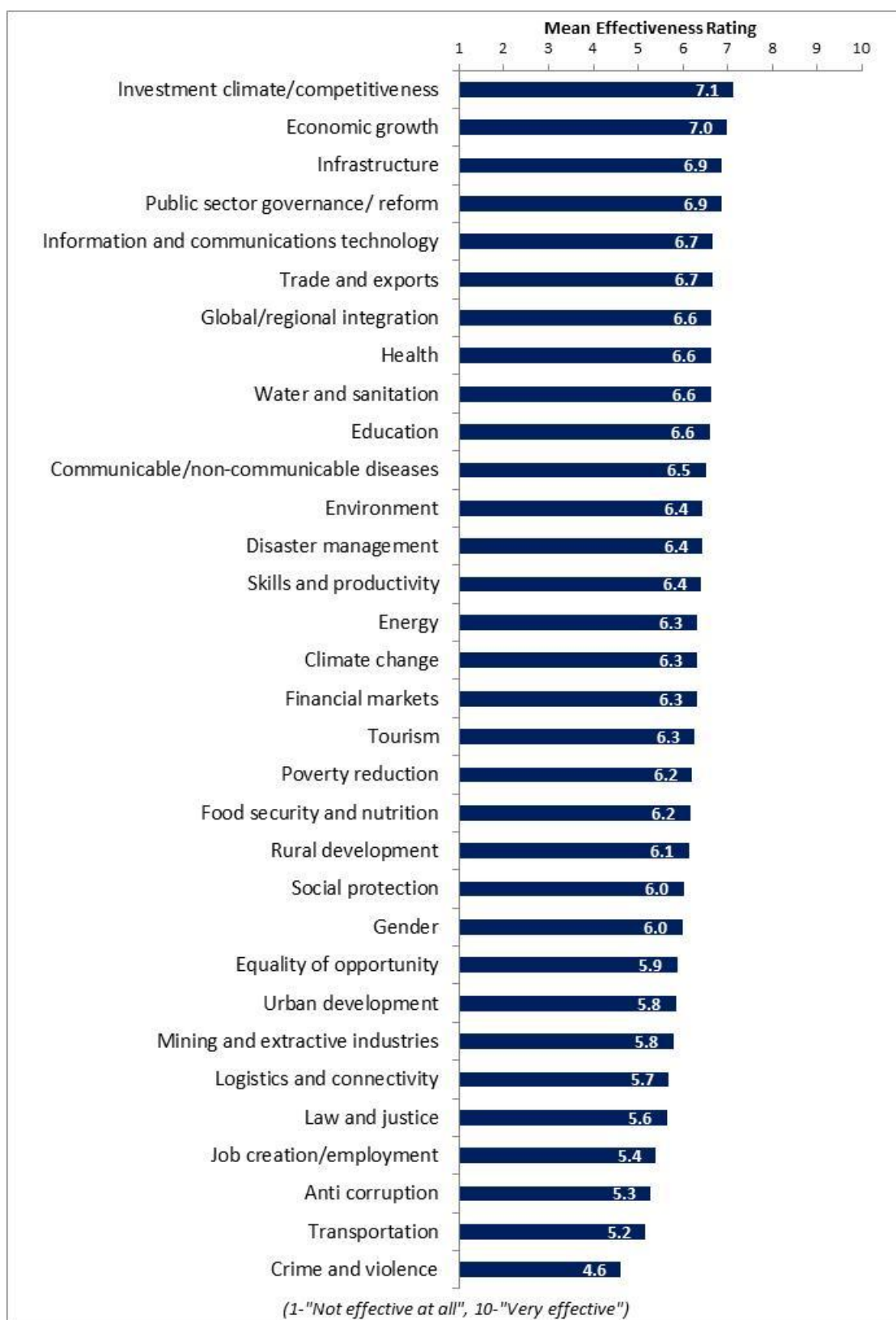
### Greatest Weakness

- Respondents in the FY '09 country survey indicated that the Bank's greatest weaknesses in its work in the Dominican Republic were being too bureaucratic in its operational policies and procedures (50%), imposing technocratic solutions without regard to political realities (27%), and not adequately inclusive of civil society (21%).



## VI. Sectoral Effectiveness

### Specific Areas of Effectiveness



## VI. Sectoral Effectiveness (continued)

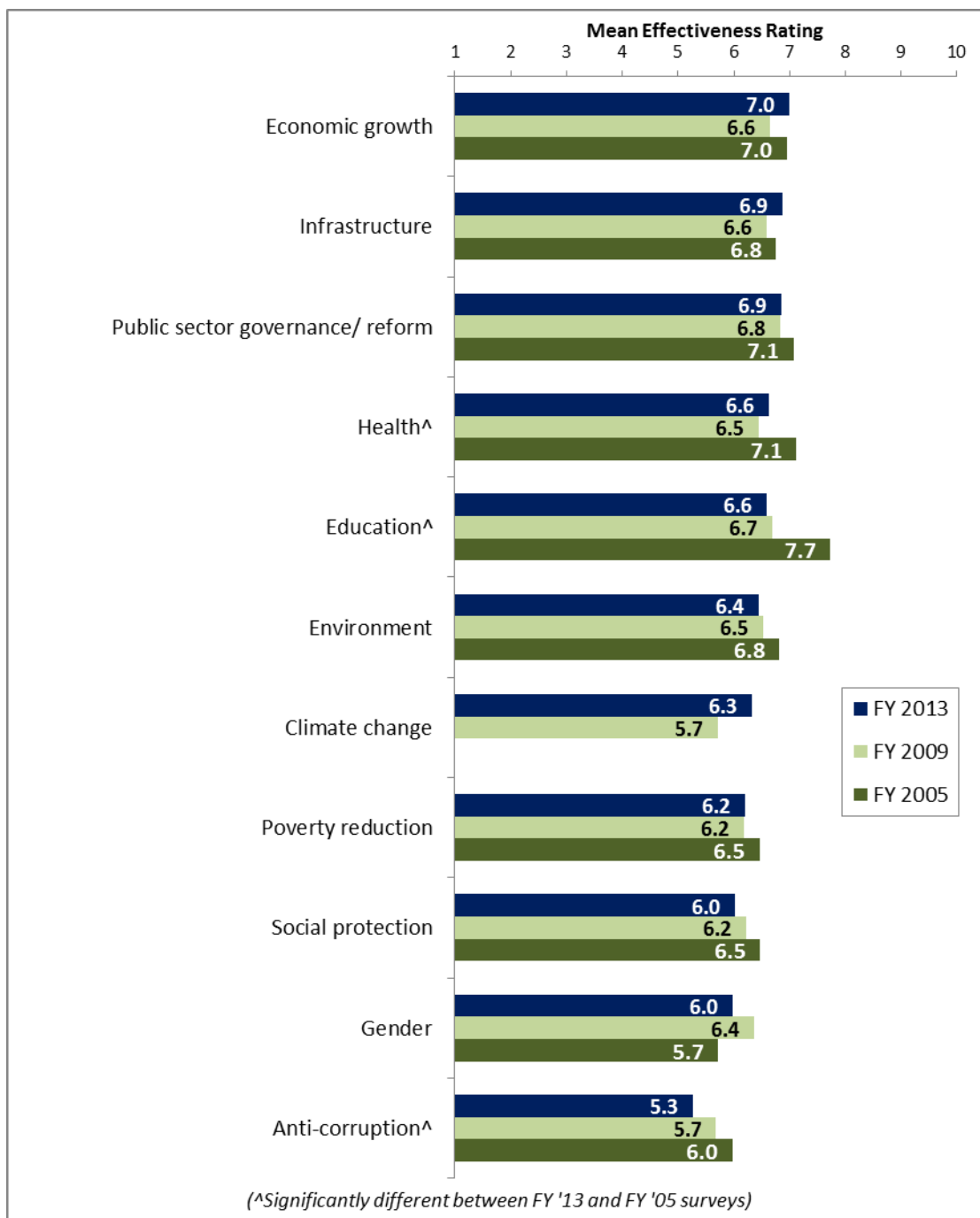
### Specific Areas of Effectiveness (continued)

- There were significant differences between stakeholder groups in their ratings of the Bank's effectiveness across several of these thirty-two areas (see the Appendix for full details). For the most part, respondents from independent government institutions, PMUs/consultants on Bank-supported projects, and academia/research institutes had the highest ratings for the Bank's effectiveness across these areas whereas respondents from the private sector/ financial sector/private banks had significantly lower ratings for the Bank's effectiveness. Those areas with significant differences were:
  - Anti-corruption;
  - Information and communications technology;
  - Law and justice;
  - Poverty reduction;
  - Energy;
  - Public sector governance/reform;
  - Education;
  - Climate change; and
  - Mining and extractive industries.

## VI. Sectoral Effectiveness (continued)

### Specific Areas of Effectiveness (continued)

- Respondents in this year's country survey gave statistically similar ratings for the Bank's effectiveness across all areas that could be compared to respondents in the FY '09 survey, but significantly lower ratings in some areas compared to respondents in the FY '05 survey (those differences that reached statistical significance are noted in the graph).



## VI. Sectoral Effectiveness (continued)

### Drivers of Effectiveness

To determine the key drivers of respondents' ratings of the Bank's overall effectiveness and ratings of its ability to help achieve sustainable development results in the Dominican Republic, bivariate correlational analyses were conducted using respondents' ratings of the thirty-two specific areas of effectiveness.

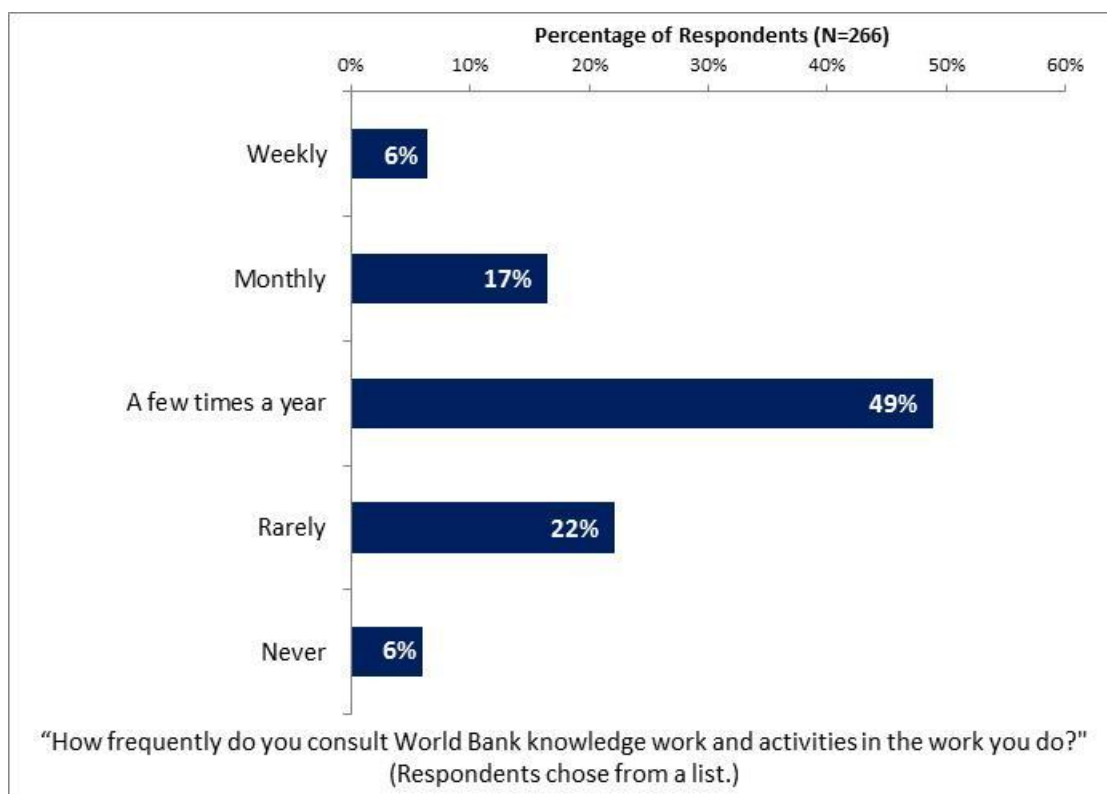
Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the Bank's overall effectiveness or ratings of its ability to help achieve sustainable development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the Bank's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the Bank's ability to help achieve sustainable development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the Bank's overall effectiveness or perceptions of the Bank's ability to help achieve sustainable development results.

- **Overall Effectiveness:** Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the Bank's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the Bank's overall effectiveness in the Dominican Republic. The area determined to be a key driver from these analyses was:
  - The Bank's effectiveness at food security and nutrition.
  - Of note, the areas determined to be key drivers of the Bank's overall effectiveness in the FY '09 country survey were:
    - The Bank's effectiveness at helping to empower communities to participate in their own development;
    - The Bank's effectiveness at helping to reduce poverty;
    - The Bank's effectiveness at helping to bring about economic growth; and
    - The Bank's effectiveness at helping to strengthen the education sector.
- **Achieving Sustainable Development Results:** Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the Bank's ability to help achieve sustainable development results in the Dominican Republic, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the Bank's ability to help achieve sustainable development results. The areas determined to be key drivers from these analyses were:
  - The Bank's effectiveness at food security and nutrition; and
  - The Bank's effectiveness at equality of opportunity.

## VII. World Bank Knowledge and Instruments

### Knowledge: Frequency of Use

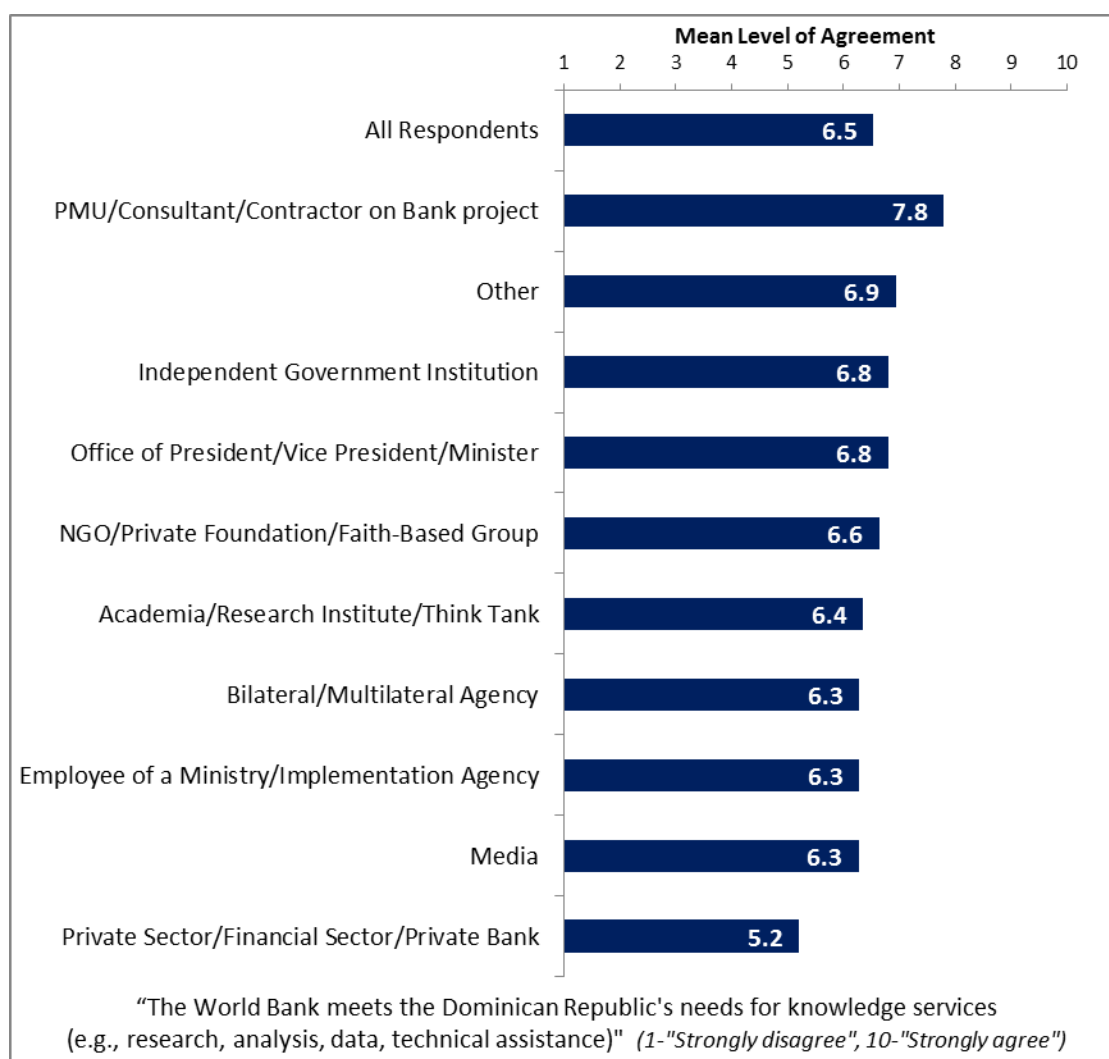
- Respondents from PMUs/consultants on Bank-supported projects consulted World Bank knowledge work and activities the most frequently whereas respondents from the private sector/financial sector/private banks consulted World Bank knowledge work and activities significantly less frequently.



## VII. World Bank Knowledge and Instruments (continued)

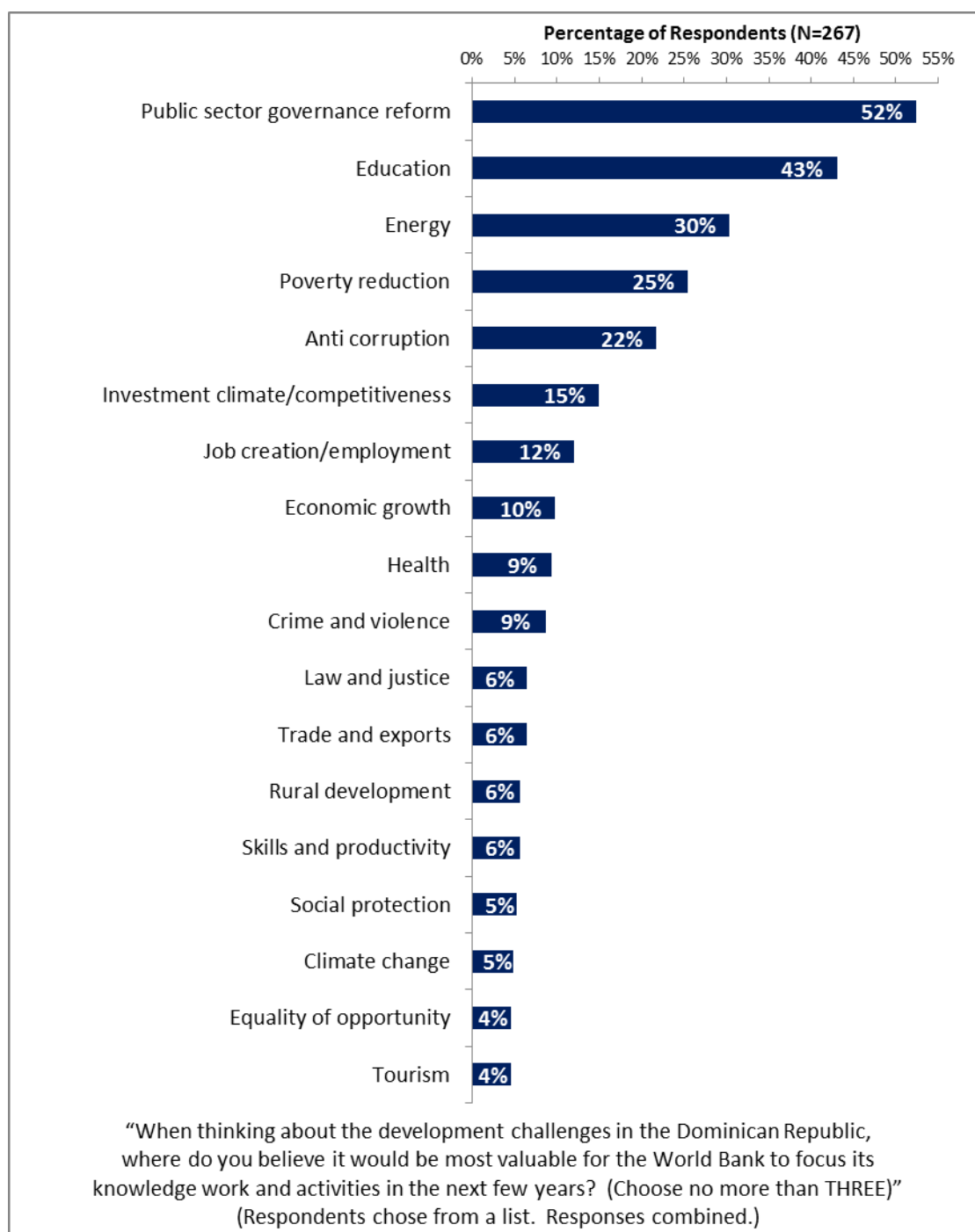
### Knowledge: Meeting the Dominican Republic's Knowledge Needs (*Indicator Question*)

- Respondents from PMUs/consultants and Bank-supported projects had the highest levels of agreement that the Bank meets the Dominican Republic's needs for knowledge services whereas respondents from the private sector/financial sector/private banks had significantly lower levels of agreement.
- Respondents across geographic locations had statistically similar levels of agreement that the Bank meets the Dominican Republic's needs for knowledge services.



## VII. World Bank Knowledge and Instruments (continued)

### Knowledge: Focusing Bank Research

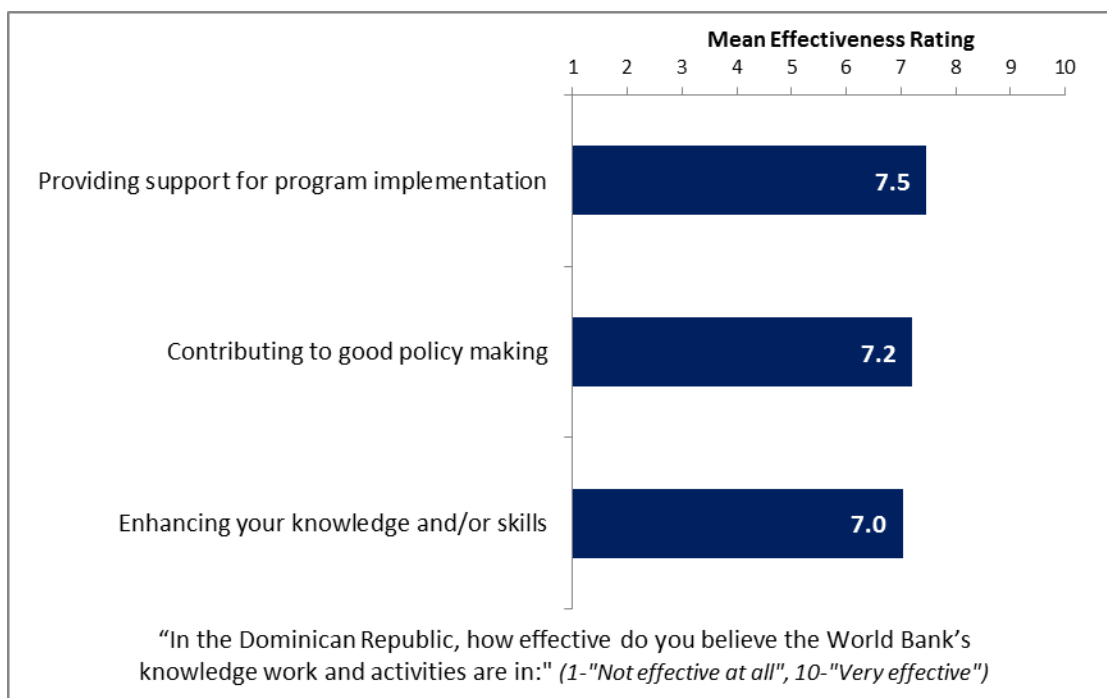




## VII. World Bank Knowledge and Instruments (continued)

### Knowledge: Effectiveness

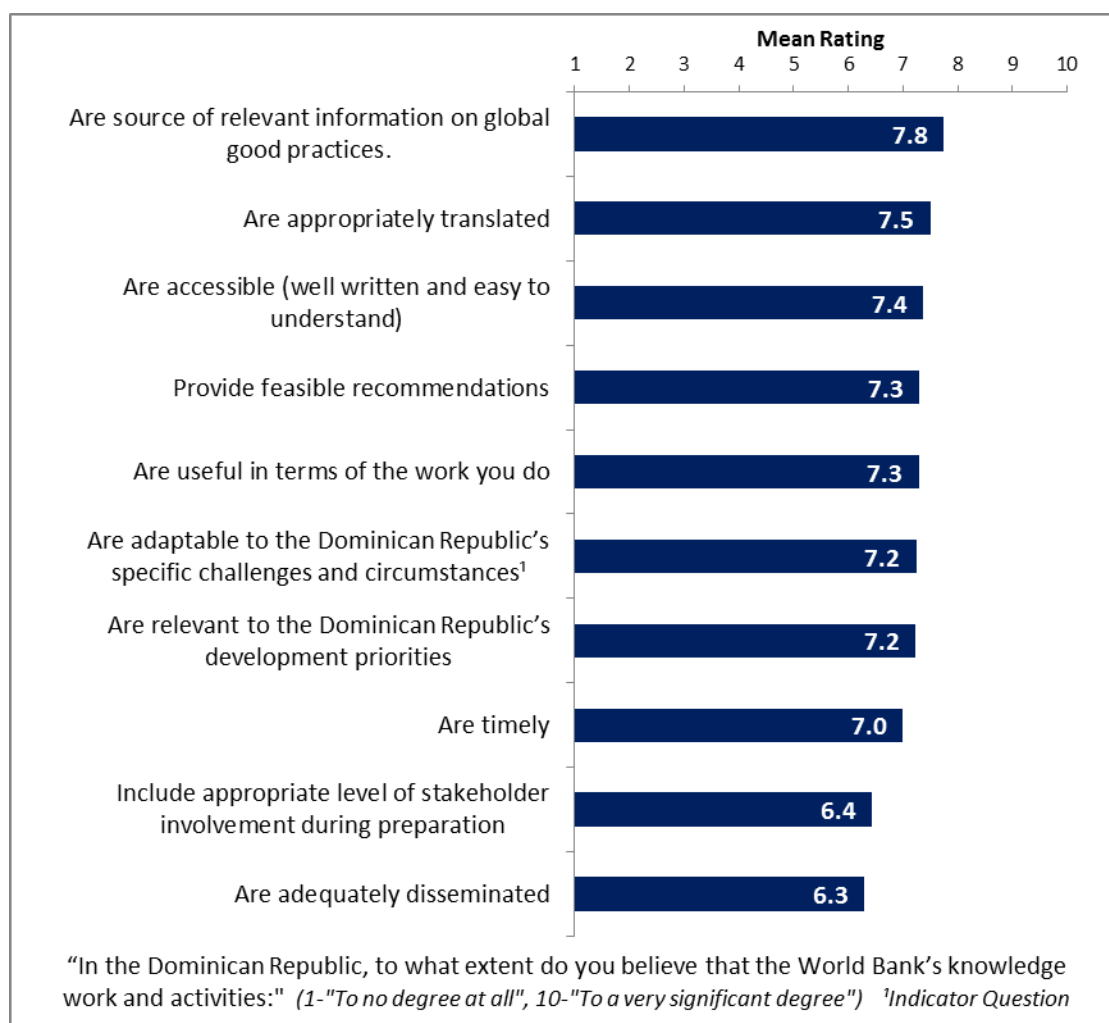
- Respondents from PMUs/consultants on Bank-supported projects had the highest ratings for the effectiveness of the Bank's knowledge work and activities to provide support for program implementation, contribute to good policy making, and enhance knowledge and skills whereas respondents from the private sector/financial sector/private banks had significantly lower ratings.



## VII. World Bank Knowledge and Instruments (continued)

### Knowledge: Qualities

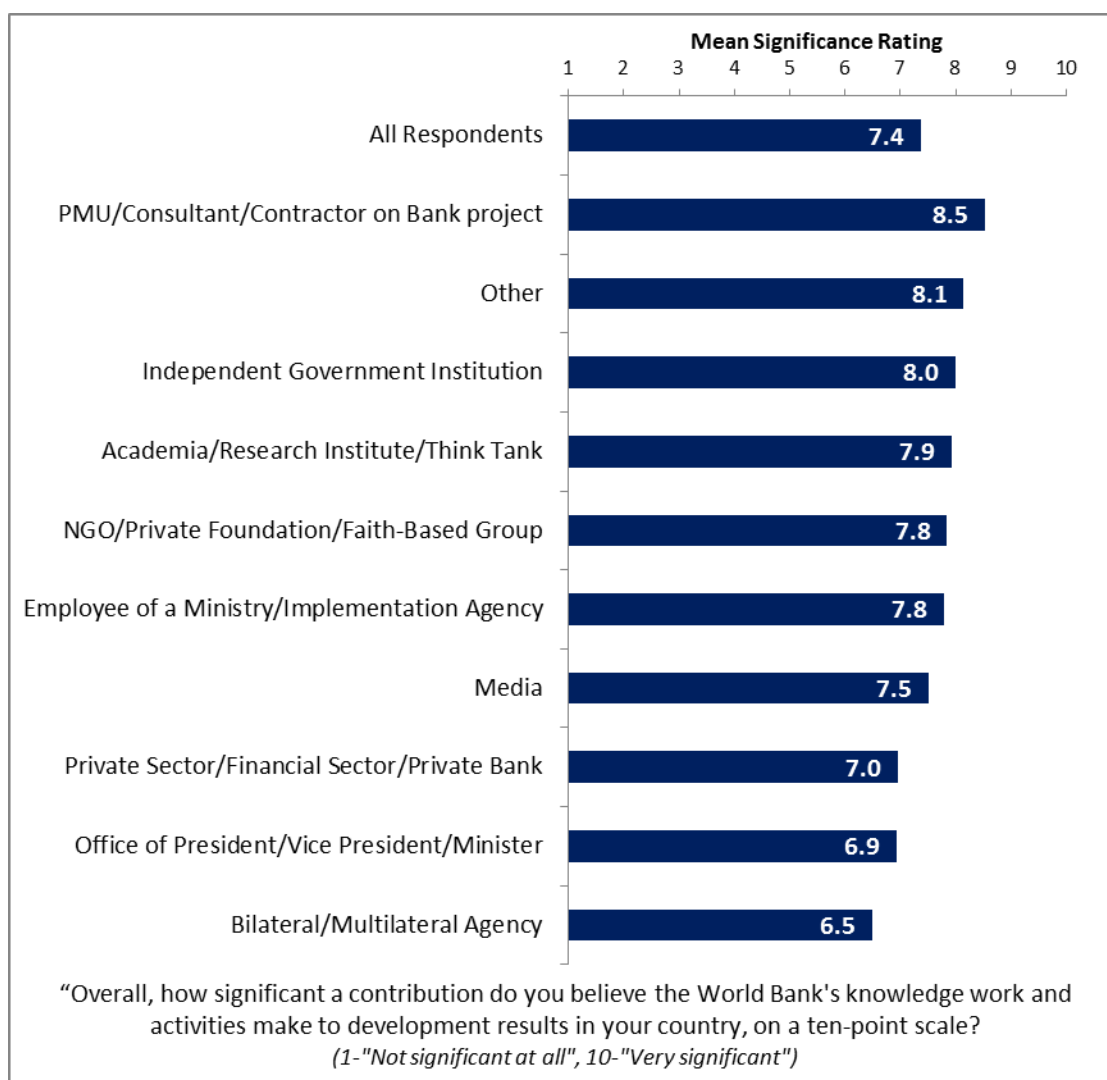
- Respondents in this year's country survey had significantly *higher* ratings for the extent to which the Bank's knowledge work and activities are adaptable to the Dominican Republic's specific development challenges and country circumstances compared to respondents from the FY '09 and FY '05 country surveys (6.6 and 6.7, respectively), but significantly *lower* ratings for the extent to which the Bank's knowledge work and activities are useful in terms of the work you do (8.4 and 8.5, respectively).
- Respondents from PMUs/consultants on Bank-supported projects had the highest ratings that the Bank's knowledge work and activities include an appropriate level of stakeholder involvement during preparation, are relevant to the Dominican Republic's development priorities, provide feasible recommendations (respondents from Independent Government Institutions had similarly high ratings for this quality), are accessible, are useful in terms of their work, and are adaptable to the Dominican Republic's specific development challenges and country circumstances whereas respondents from the private sector/financial sector/ private banks had significantly lower ratings.



## VII. World Bank Knowledge and Instruments (continued)

### Knowledge: Contribution (*Indicator Question*)

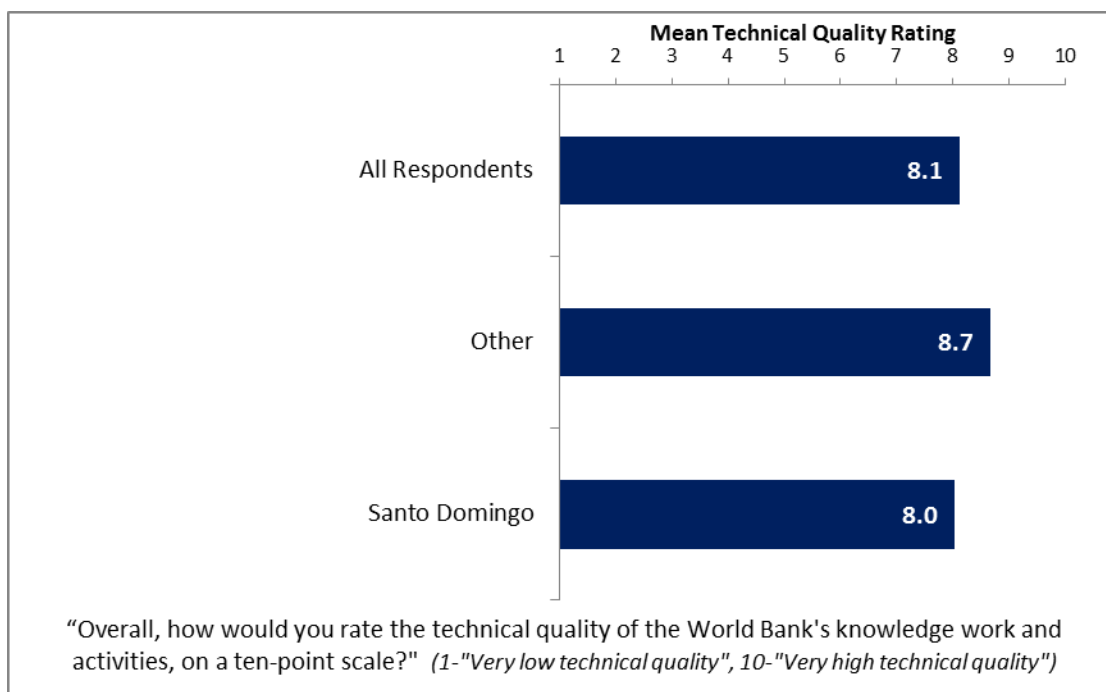
- Respondents from PMUs/consultants on Bank-supported projects had the highest ratings for the significance of the contribution that the World Bank's knowledge and research make to development results in the Dominican Republic whereas respondents from the private sector/financial sector/private banks, the office of the President/Vice President/Minister, and bilateral or multilateral agencies had significantly lower ratings.
- Respondents from Other Areas had significantly higher ratings for the significance of the contribution that the World Bank's knowledge and research make to development results in the Dominican Republic compared to respondents from Santo Domingo.



## VII. World Bank Knowledge and Instruments (continued)

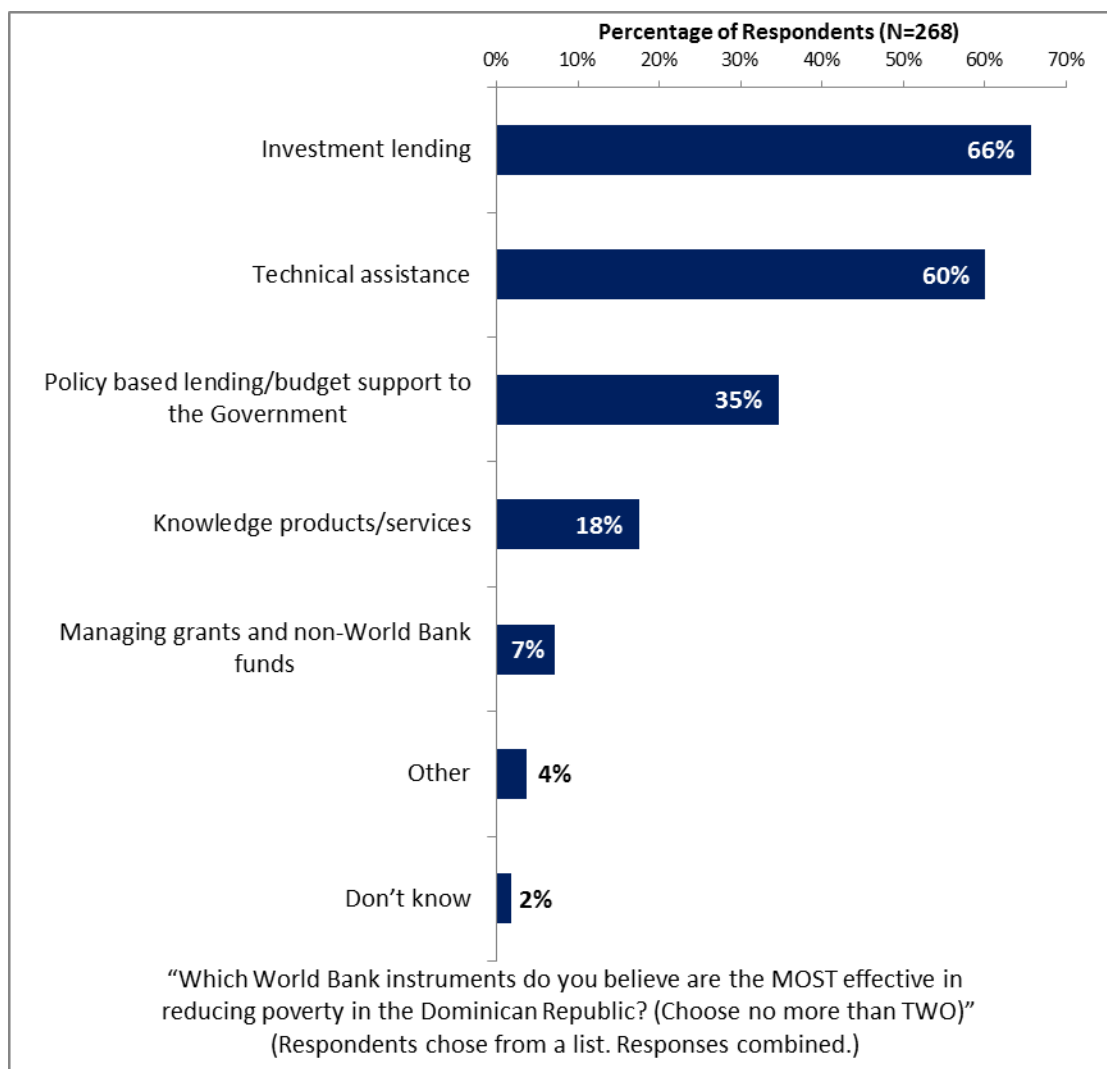
### Knowledge: Technical Quality (*Indicator Question*)

- Respondents from Other Areas had significantly higher ratings for the technical quality of the World Bank's knowledge work and activities compared to respondents from Santo Domingo.
- Respondents across all stakeholder groups had statistically similar ratings for the technical quality of the World Bank's knowledge work and activities.



## VII. World Bank Knowledge and Instruments (continued)

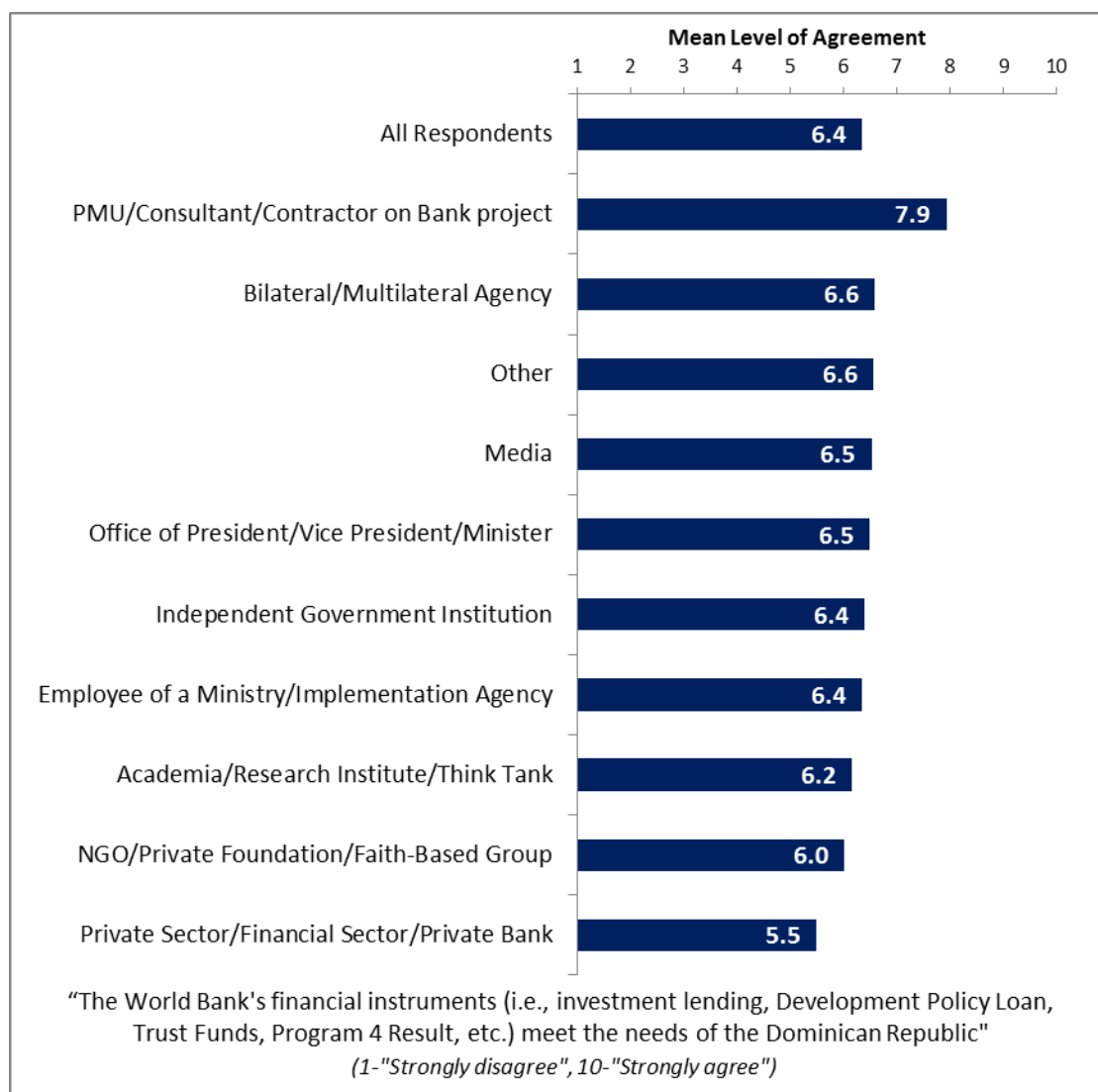
### Instruments: Most Effective



## VII. World Bank Knowledge and Instruments (continued)

### Instruments: Meeting the Dominican Republic's Needs (*Indicator Question*)

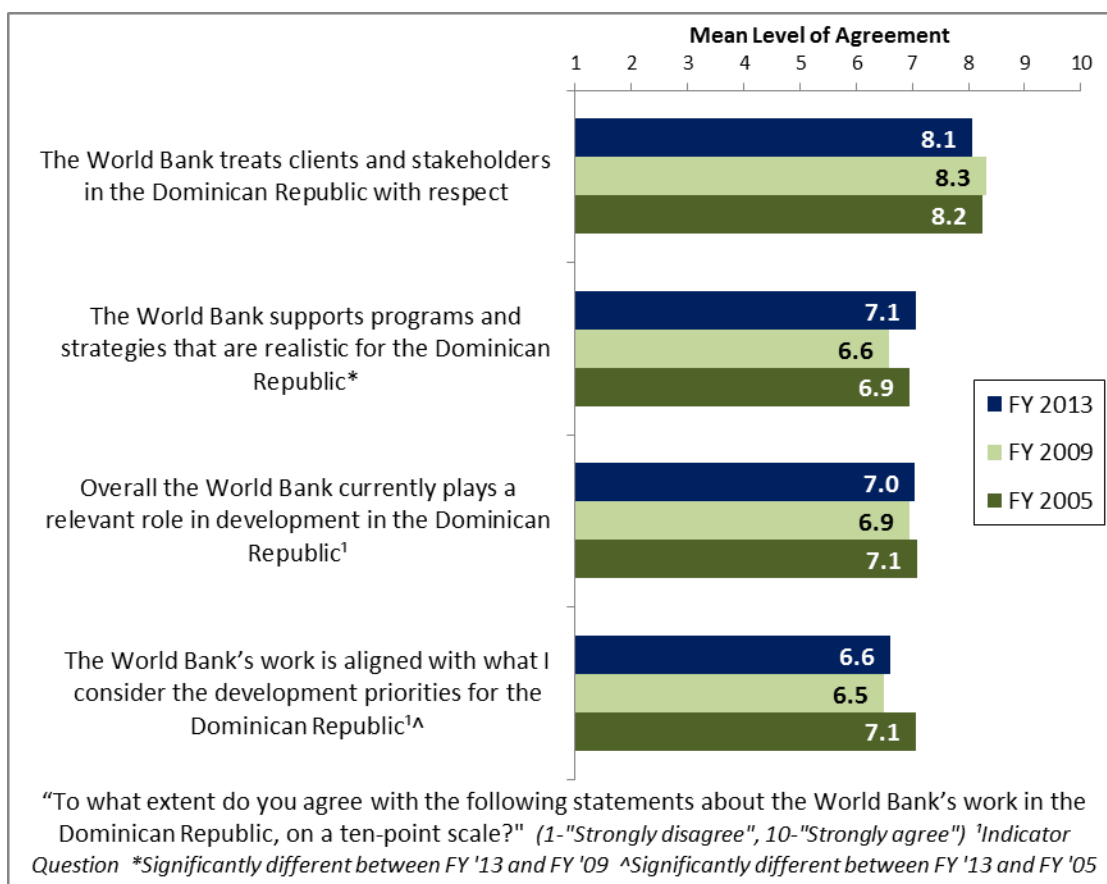
- Respondents across all stakeholder groups and geographic locations had statistically similar levels of agreement that the World Bank's financial instruments meet the needs of the Dominican Republic.



## VIII. How the World Bank Operates

### The World Bank's Work in the Dominican Republic

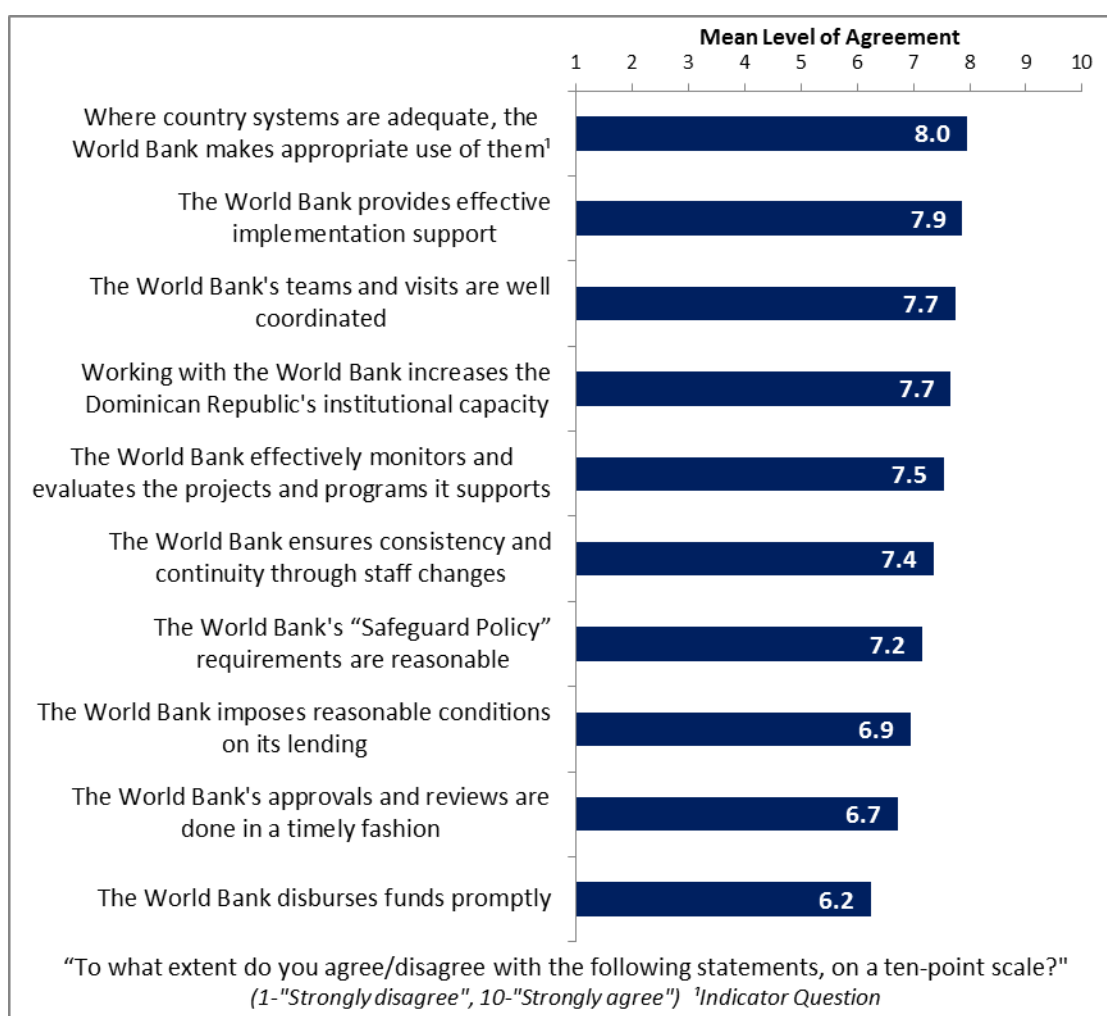
- Respondents in this year's country survey had significantly *higher* levels of agreement that the World Bank supports programs and strategies that are realistic for the Dominican Republic compared to respondents from the FY '09 country survey, but significantly *lower* levels of agreement that the World Bank's work is aligned with respondents' development priorities compared to respondents from the FY '05 country survey. All other comparisons across country surveys were statistically similar.
- Respondents from PMUs/consultants on Bank-supported projects had the highest levels of agreement that the World Bank supports programs and strategies that are realistic, that the World Bank plays a relevant role in the Dominican Republic's development, and that the World Bank's work is aligned with respondents' development priorities whereas respondents from the private sector/financial sector/private banks had significantly lower levels of agreement.
- Respondents across geographic locations had statistically similar levels of agreement across all of these aspects of the World Bank's work in the Dominican Republic.



## VIII. How the World Bank Operates (continued)

### Overall Perceptions

- Respondents in this year's country survey had statistically similar levels of agreement across all the aspects of how the World Bank operates that could be compared to respondents from the FY '09 and FY '05 country surveys.
- There were four instances in which there were stakeholder group differences in their level of agreement regarding these aspects of how the World Bank operates (see the Appendix for details). Respondents from PMUs/consultants on Bank-supported projects and academia tended to have the highest levels of agreement for these aspects whereas respondents from the private sector/financial sector/private banks and bilateral or multilateral agencies tended to have significantly lower levels of agreement. Those aspects with significant differences were that the Bank disburses funds promptly, that the Bank imposes reasonable conditions on its lending, that working with the Bank increases institutional capacity, and that the Bank's teams and visits are well coordinated.

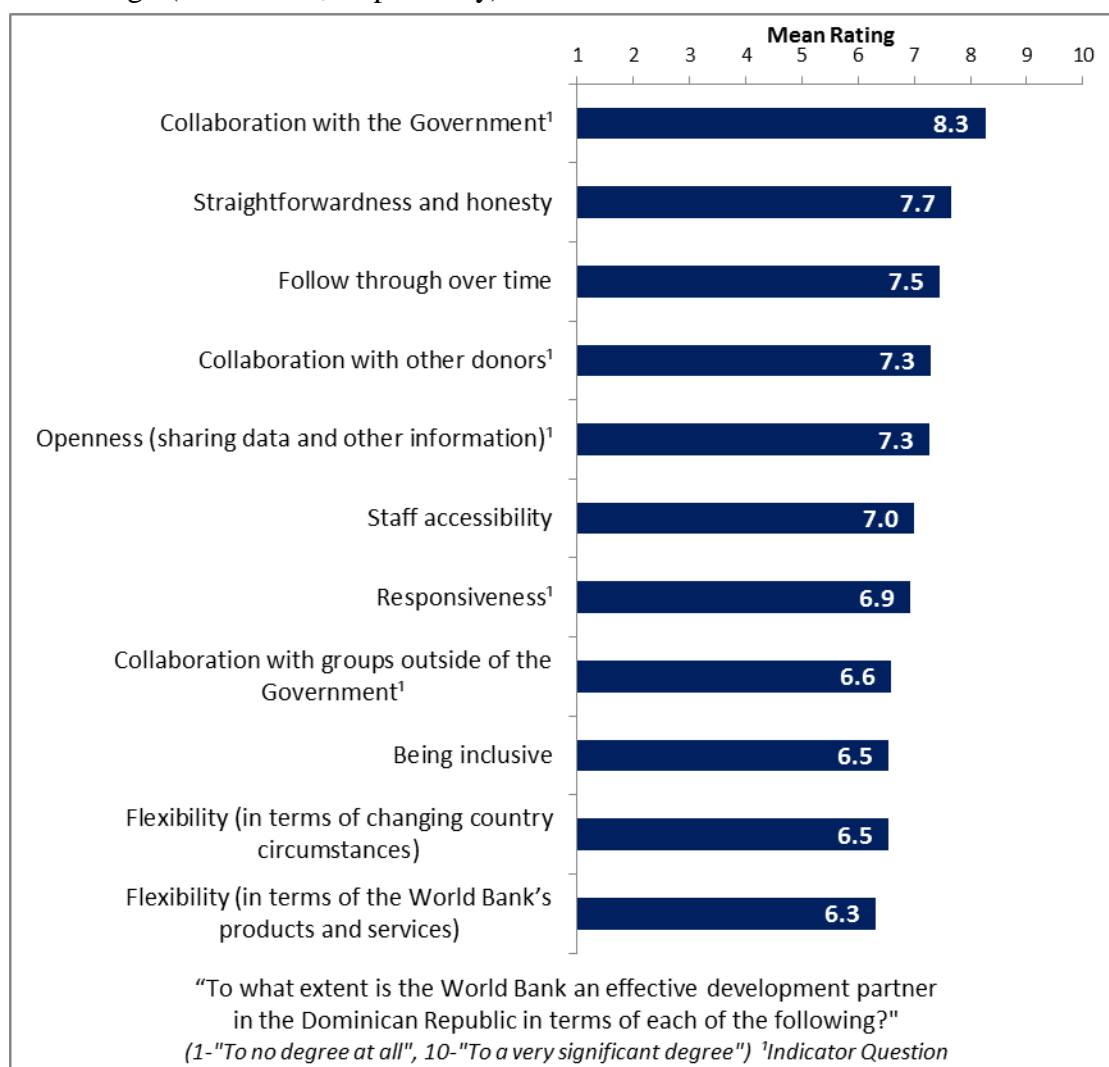




## VIII. How the World Bank Operates (continued)

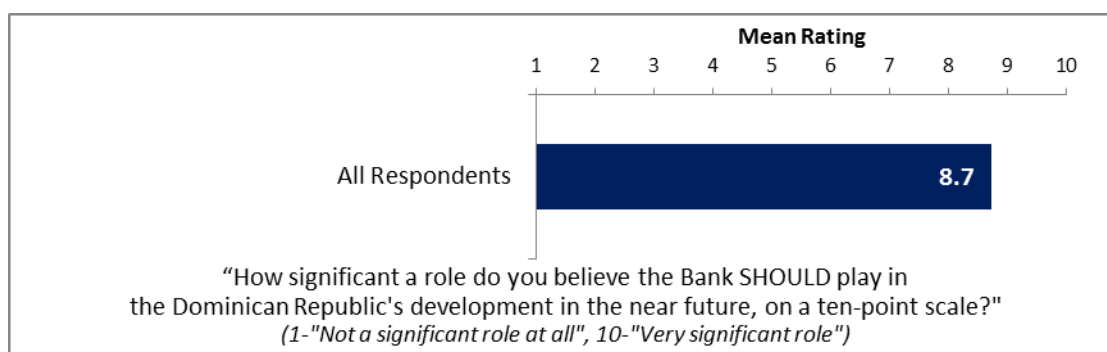
### The World Bank as an Effective Development Partner

- Respondents in this year's country survey had statistically similar ratings for the Bank's staff accessibility and flexibility (in terms of changing country circumstances) compared to respondents from the FY '09 (6.5 and 6.6, respectively) and FY '05 surveys (6.7 and 6.6, respectively).
- Respondents from independent government institutions, PMUs/consultants on Bank-supported projects, academia/research institutes and other organizations had the highest ratings regarding the Bank's responsiveness whereas respondents from the private sector/financial sector/private banks had significantly lower ratings. Respondents from PMUs/consultants on Bank-supported projects had the highest ratings regarding the Bank's inclusiveness whereas respondents from the private sector/financial sector/private banks had significantly lower ratings.
- Just in terms of the indicator questions, respondents from Other Areas had significantly higher ratings regarding the Bank's collaboration with groups outside of the government (7.3) and collaboration with the government (8.8) compared to respondents from Santo Domingo (6.5 and 8.2, respectively).



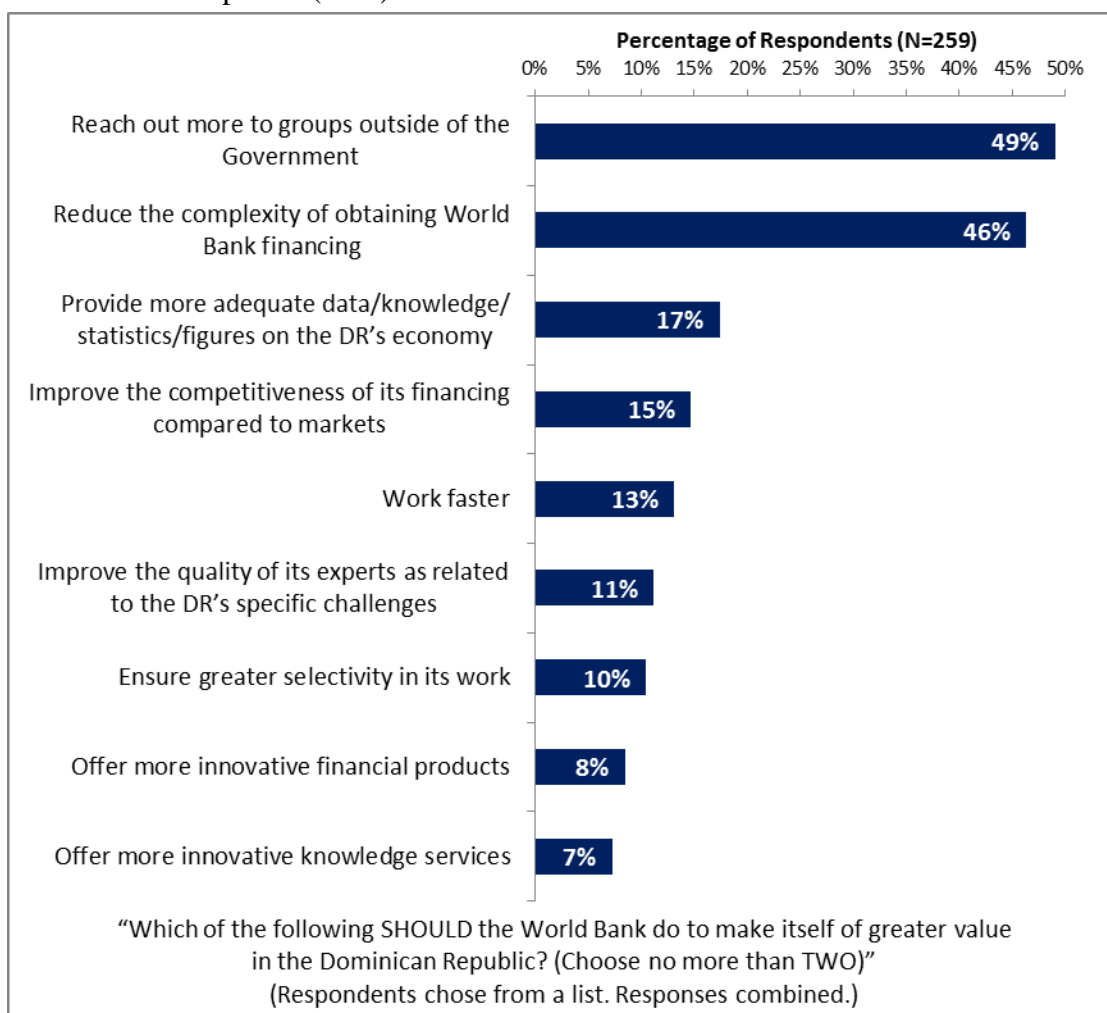
## IX. The Future Role of the World Bank in the Dominican Republic

### Role Significance



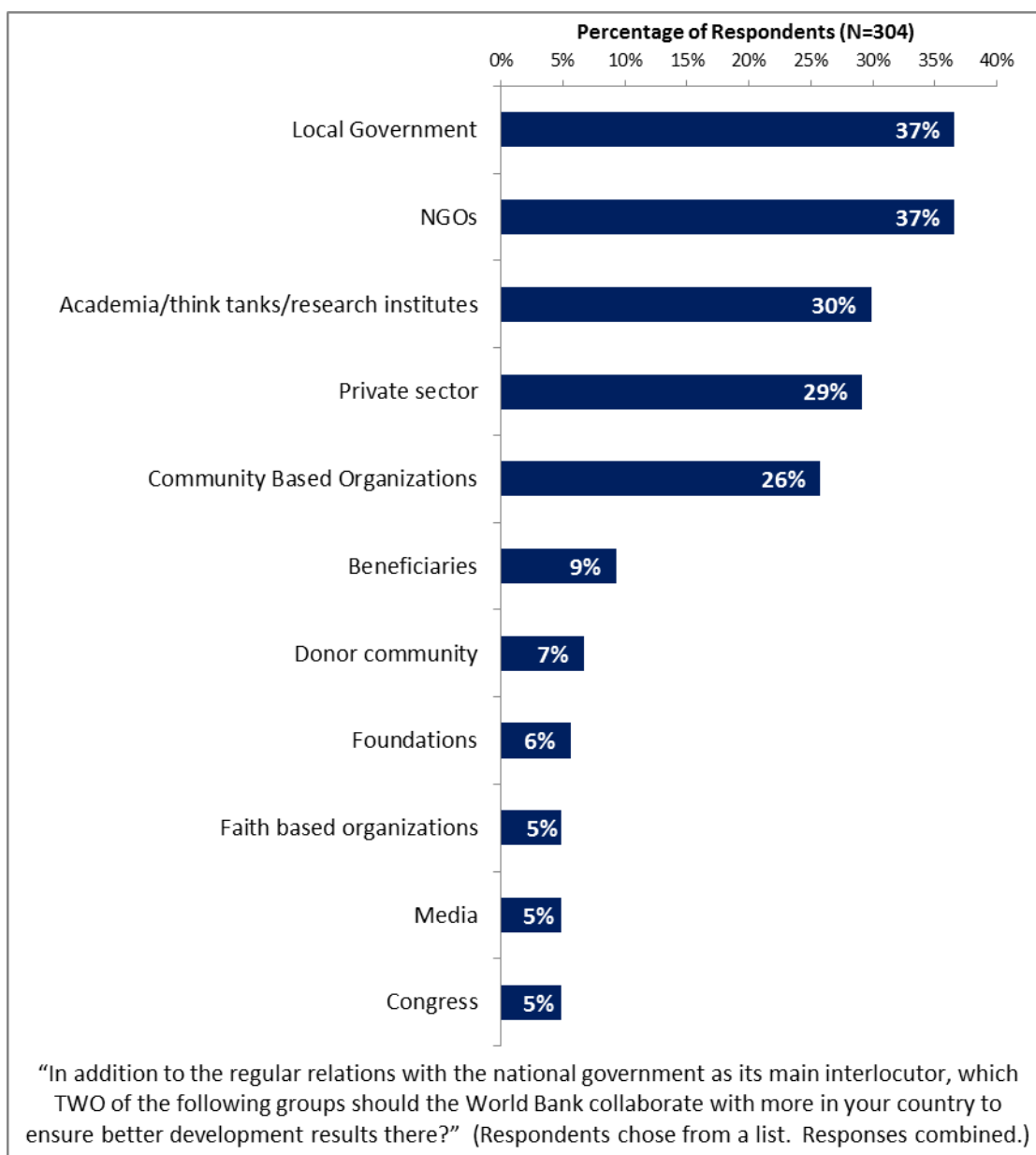
### Making the Bank of Greater Value

- Respondents from the FY '09 country survey indicated that the World Bank should reduce the complexity of obtaining Bank financing to make itself of greater value in the Dominican Republic (53%).



## IX. The Future Role of the World Bank in the Dominican Republic (continued)

### Collaborating in the Dominican Republic

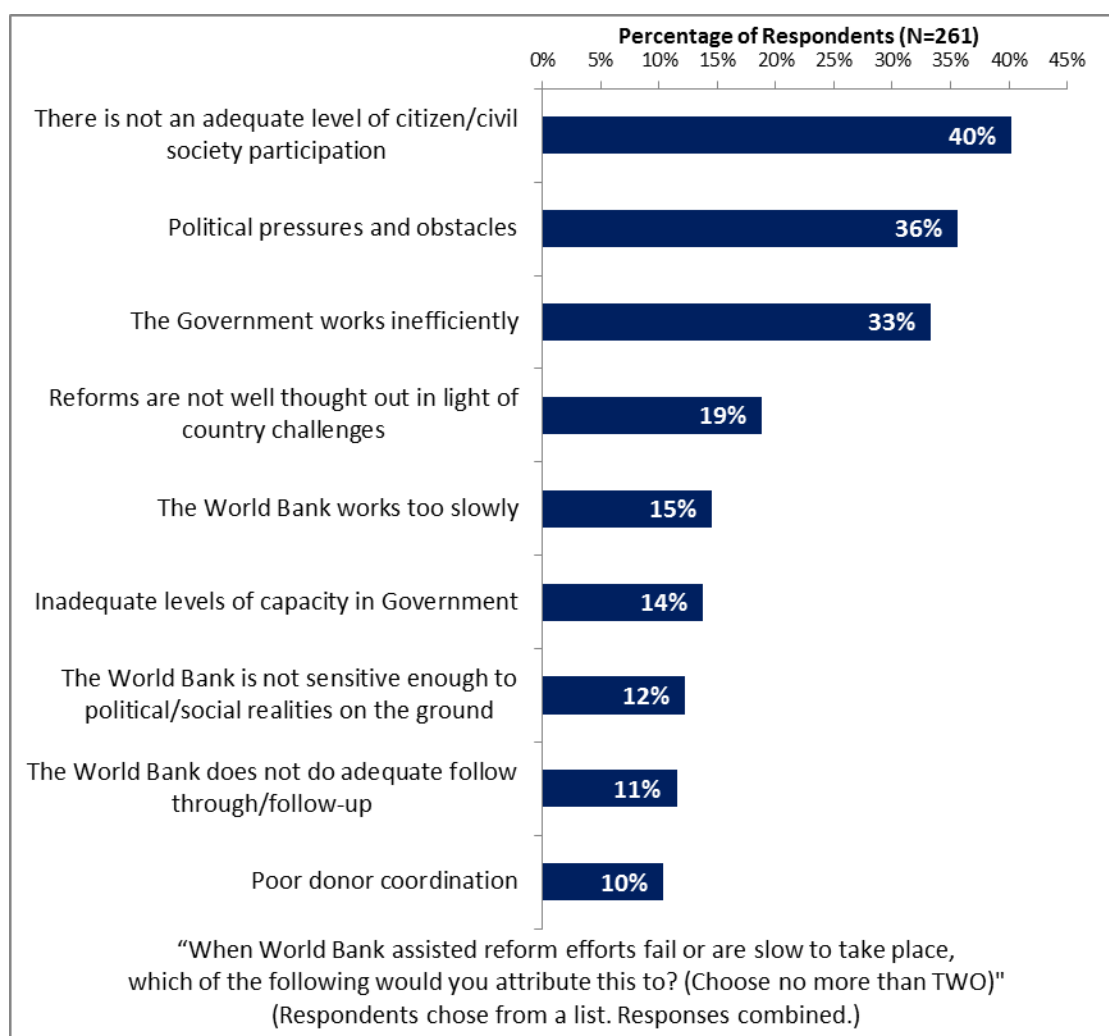


## IX. The Future Role of the World Bank in the Dominican Republic (continued)

### Influencing the Global Development Agenda



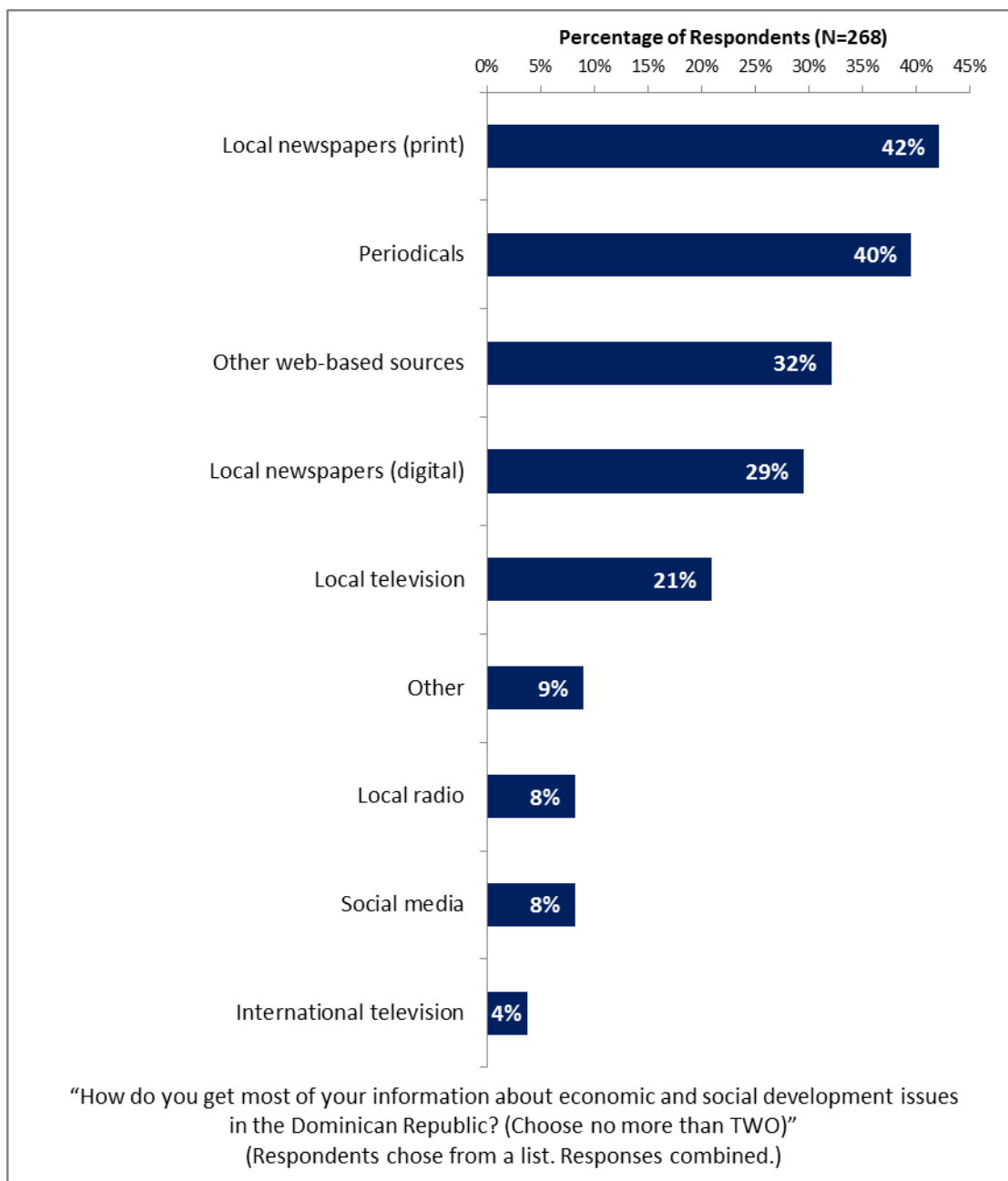
### Attributing Slow or Failed Reform Efforts



## X. Communication and Openness

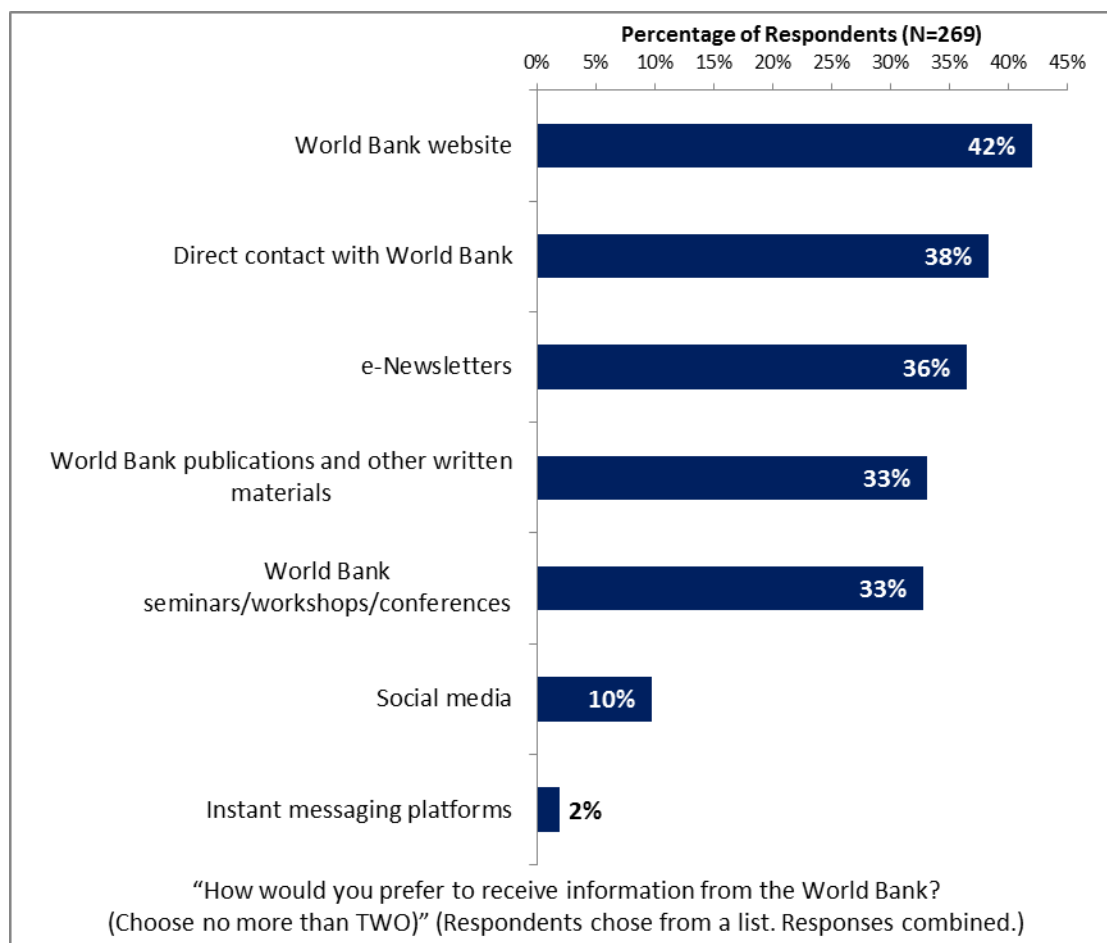
### Information Sources

- Respondents in the FY '09 country survey indicated that they got most of their information about economic and social development issues in the Dominican Republic from local newspapers (61%), followed by the Internet (45%) and periodicals (26%).



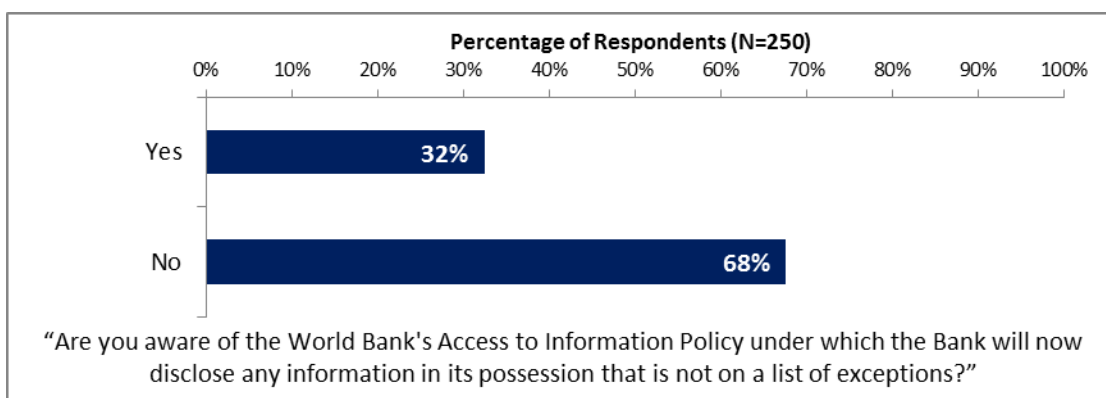
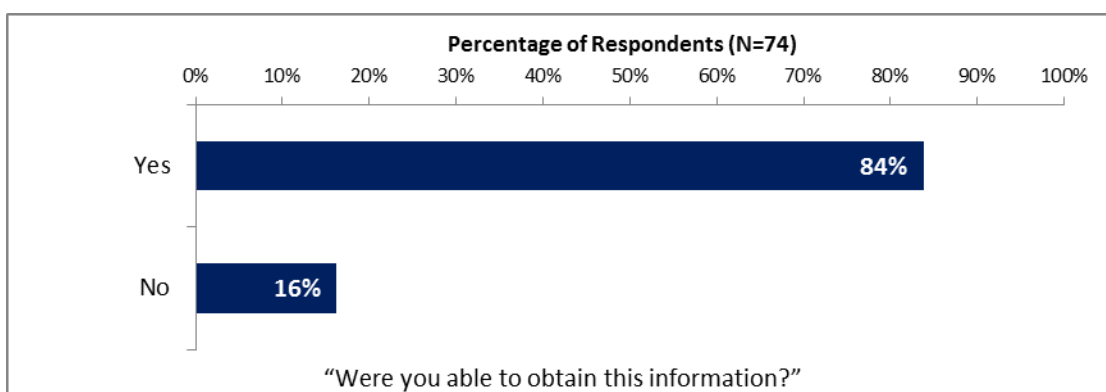
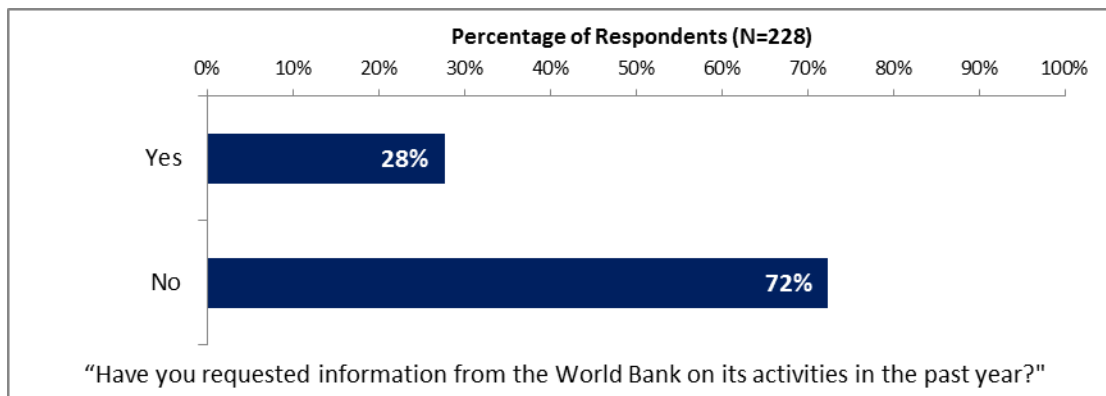
## X. Communication and Openness (continued)

### Preferred Information Sources



## X. Communication and Openness (continued)

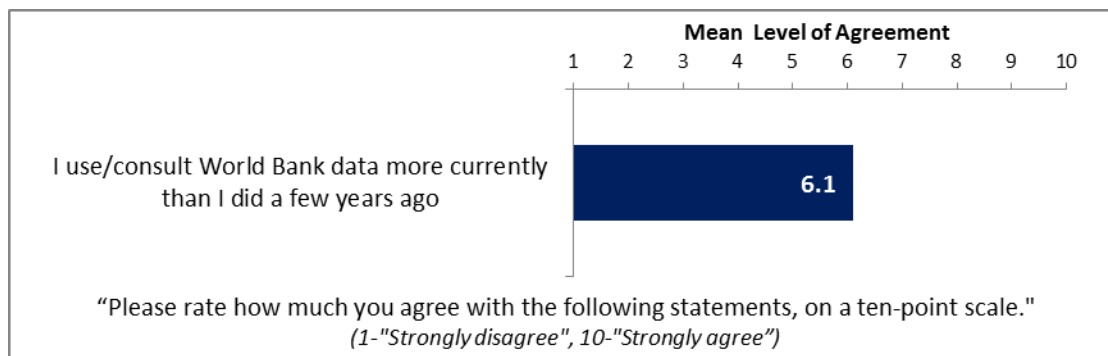
### Access to Information



## X. Communication and Openness (continued)

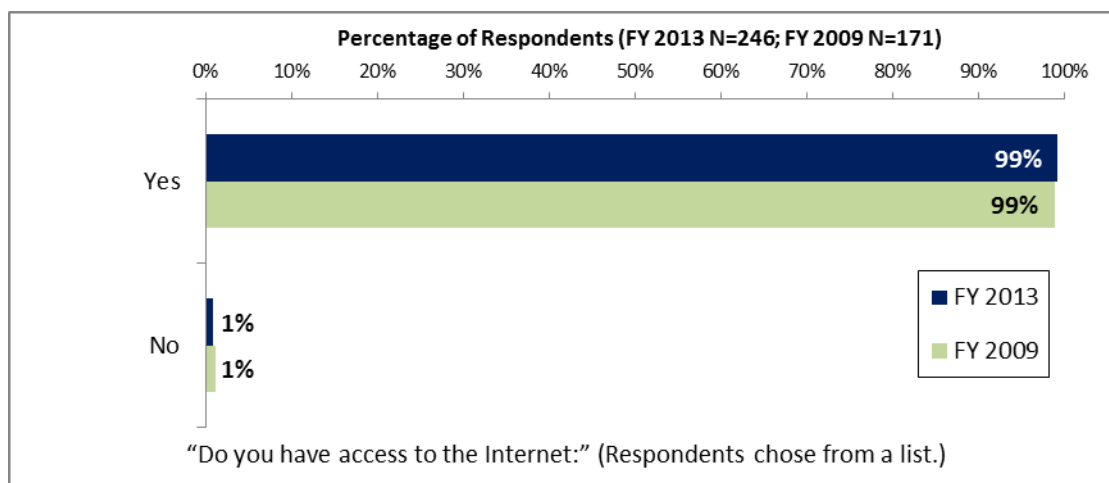
### Access to Information (continued)

- Respondents from PMUs/consultants on Bank-supported projects had the highest levels of agreement that they consult World Bank data more than they did a few years ago whereas respondents from bilateral or multilateral agencies had significantly lower levels of agreement.



### Internet Access

- Respondents in this year's country survey had statistically similar rates of Internet access compared to respondents from the FY '09 country survey.

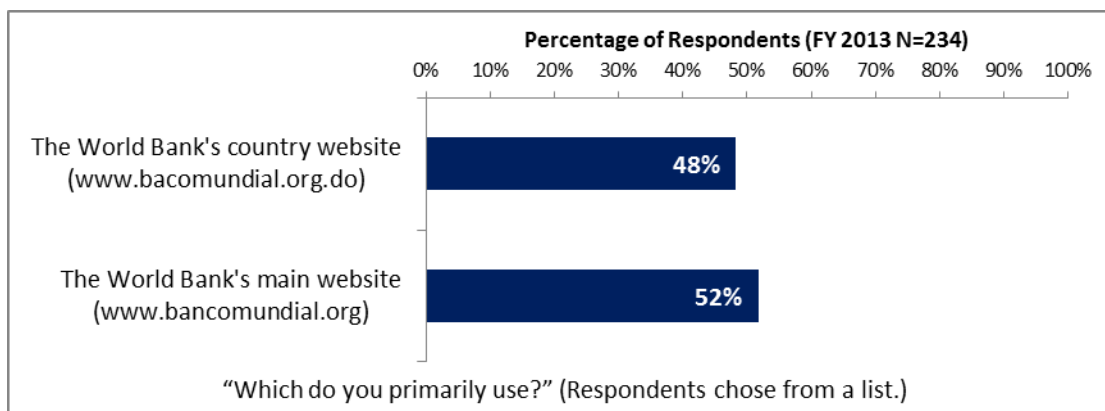
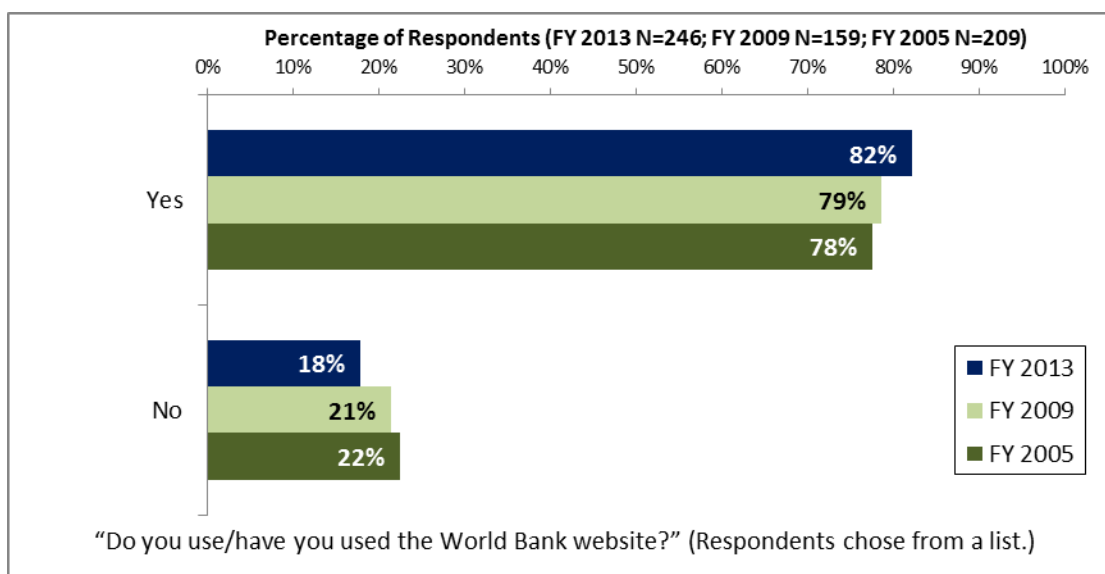




## X. Communication and Openness (continued)

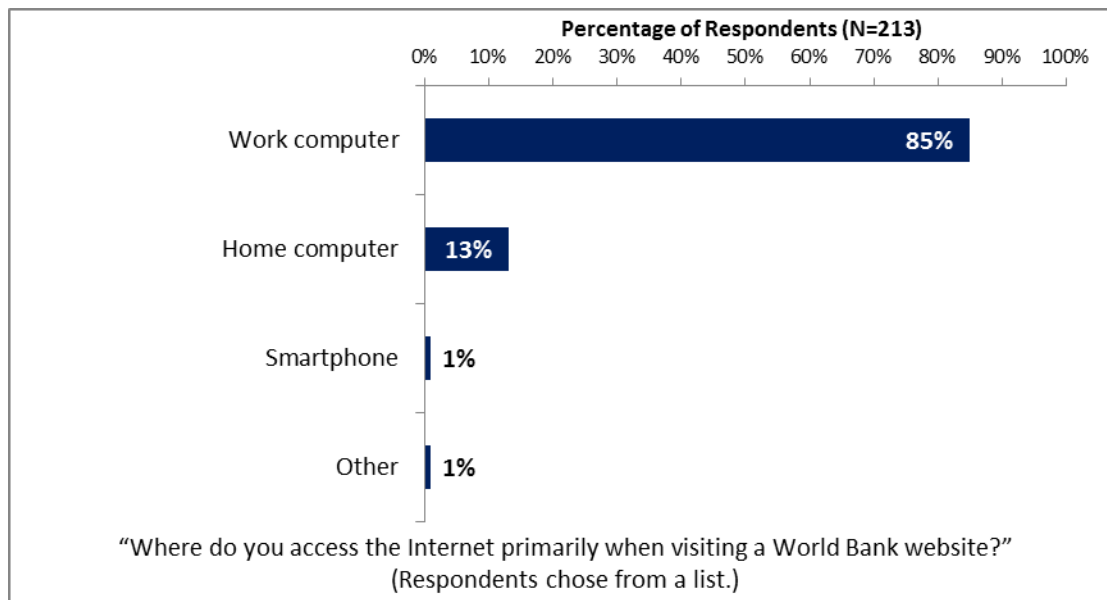
### Website Usage

- Respondents in this year's country survey had statistically similar rates of usage for the Bank's website compared to respondents from the FY '09 and FY '05 country surveys.



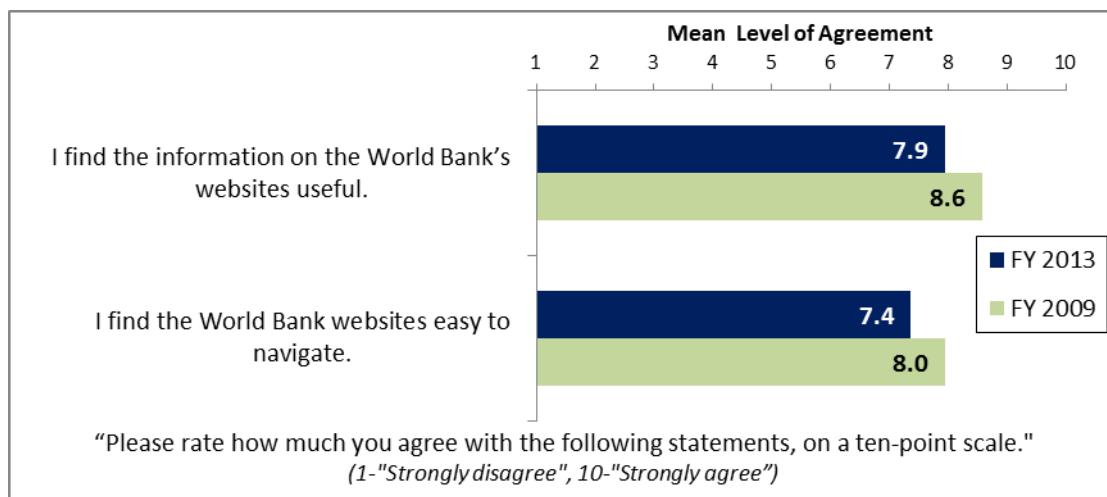
## X. Communication and Openness (continued)

### Accessing the World Bank's Websites



### Website Evaluation

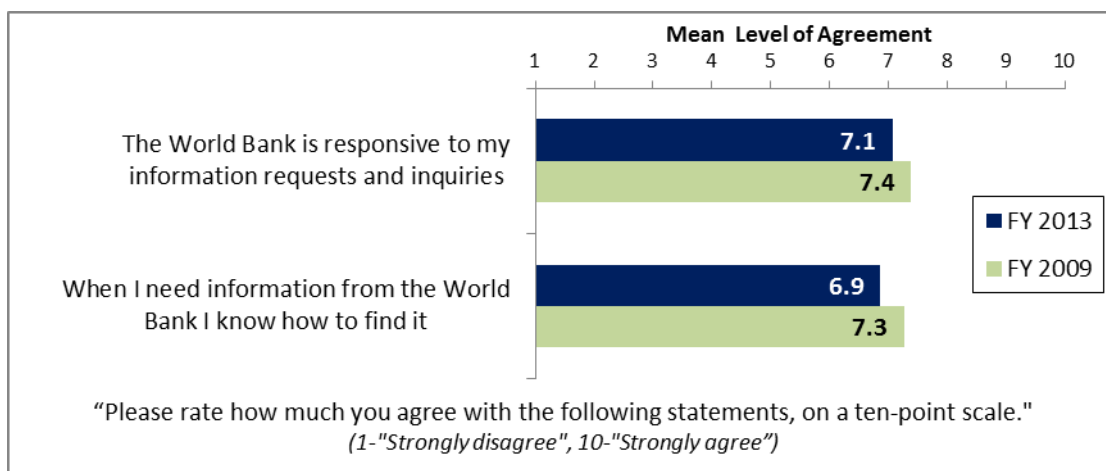
- Respondents in this year's country survey had significantly *lower* levels of agreement that they find the information on World Bank's websites useful and that they find the World Bank websites easy to navigate compared to respondents from the FY '09 country survey.



## X. Communication and Openness (continued)

### Information Sharing

- Respondents in this year's country survey had statistically similar levels of agreement that the Bank is responsive to information requests and inquiries and that when they need information from the Bank they know how to find it compared to respondents from the FY '09 country survey.



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### DOMINICAN REPUBLIC



## Appendix A: Responses to All Questions across All Respondents (N=275)

### A. General Issues Facing Dominican Republic

1. In general would you say that the Dominican Republic is headed in ... ?	Percentage of Respondents (N=253)
The right direction	54.50%
The wrong direction	22.90%
Not sure""	22.50%

2. Listed below are a number of development priorities in Dominican Republic. Please identify which of the following you consider the most important development priorities in the Dominican Republic? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=270)
Public sector governance/reform	55.0%
Education	50.0%
Anti-corruption	49.0%
Energy	28.0%
Job creation/employment	15.0%
Law and justice	13.0%
Poverty reduction	13.0%
Health	10.0%
Economic growth	9.0%
Crime and violence	8.0%
Investment climate/competitiveness	7.0%
Equality of opportunity	7.0%
Rural development	5.0%
Social protection	4.0%
Trade and exports	3.0%
Water and sanitation	3.0%
Environment	3.0%
Skills and productivity	3.0%
Tourism	3.0%
Gender	3.0%
Food security and nutrition	2.0%
Financial markets	1.0%
Transportation	1.0%
Urban development	1.0%
Logistics and connectivity	1.0%
Mining and extractive industries	1.0%
Information and communications technology	1.0%
Climate change	1.0%
Communicable/non-communicable diseases	1.0%
Global/regional integration	0.0%
Infrastructure	0.0%
Disaster management	0.0%

**A. General Issues Facing Dominican Republic (continued)**

<b>3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in the Dominican Republic? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=272)</b>
Education	70.0%
Job creation/employment	43.0%
Equality of opportunity	31.0%
Anti-corruption	28.0%
Public sector governance/ reform	18.0%
Economic growth	17.0%
Rural development	14.0%
Social protection	12.0%
Health	12.0%
Food security and nutrition	7.0%
Water and sanitation	6.0%
Skills and productivity	6.0%
Investment climate/competitiveness	5.0%
Infrastructure	4.0%
Law and justice	4.0%
Energy	4.0%
Trade and exports	4.0%
Gender	3.0%
Crime and violence	3.0%
Financial markets	3.0%
Urban development	2.0%
Tourism	2.0%
Transportation	1.0%
Environment	1.0%
Climate change	0.0%
Global/regional integration	0.0%
Logistics and connectivity	0.0%
Communicable/non-communicable diseases	0.0%
Information and communications technology	0.0%
Mining and extractive industries	0.0%
Disaster management	0.0%

**A. General Issues Facing Dominican Republic (continued)**

<b>4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in the Dominican Republic? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=273)</b>
Energy	41.0%
Investment climate/competitiveness	35.0%
Education	35.0%
Public sector governance/ reform	23.0%
Anti-corruption	22.0%
Job creation/employment	22.0%
Trade and exports	21.0%
Tourism	16.0%
Skills and productivity	15.0%
Financial markets	13.0%
Equality of opportunity	10.0%
Rural development	9.0%
Global/regional integration	8.0%
Infrastructure	6.0%
Law and justice	5.0%
Social protection	3.0%
Information and communications technology	2.0%
Health	2.0%
Gender	1.0%
Urban development	1.0%
Logistics and connectivity	1.0%
Food security and nutrition	1.0%
Transportation	1.0%
Mining and extractive industries	1.0%
Crime and violence	1.0%
Climate change	0.0%
Disaster management	0.0%
Water and sanitation	0.0%
Communicable/non-communicable diseases	0.0%
Environment	0.0%

**B. Overall Attitudes toward the World Bank**

<b>Familiarity</b>	<b>N</b>	<b>Mean</b>	<b>SD</b>
1. How familiar are you with the work of the World Bank in the Dominican Republic, on a ten-point scale? (1-Not familiar at all, 10-Extremely familiar)	273	6.63	2.07

<b>Overall Effectiveness</b>	<b>N</b>	<b>Mean</b>	<b>SD</b>
2. Overall, please rate your impression of the World Bank's effectiveness in the Dominican Republic, on a ten-point scale? (1-Not effective at all, 10-Very effective)	245	6.85	1.80

**B. Overall Attitudes toward the World Bank (continued)**

<b>Staff Preparedness</b>	<b>N</b>	<b>Mean</b>	<b>SD</b>
3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help the Dominican Republic solve its most complicated development challenges, on a ten point scale? <i>(1-To no degree at all, 10-To a very significant degree)</i>	236	7.97	1.72

<b>4. When thinking about how the World Bank can have the most impact on development results in the Dominican Republic, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in the Dominican Republic? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=271)</b>
Public sector governance/ reform	46.0%
Education	39.0%
Poverty reduction	33.0%
Energy	30.0%
Anti-corruption	21.0%
Job creation/employment	12.0%
Health	12.0%
Social protection	11.0%
Rural development	10.0%
Investment climate/competitiveness	10.0%
Economic growth	10.0%
Law and justice	7.0%
Financial markets	6.0%
Equality of opportunity	6.0%
Water and sanitation	4.0%
Environment	4.0%
Trade and exports	4.0%
Skills and productivity	4.0%
Infrastructure	4.0%
Gender	3.0%
Crime and violence	3.0%
Tourism	3.0%
Food security and nutrition	3.0%
Global/regional integration	2.0%
Logistics and connectivity	2.0%
Transportation	1.0%
Urban development	1.0%
Climate change	1.0%
Mining and extractive industries	1.0%
Information and communications technology	1.0%
Disaster management	1.0%
Communicable/non-communicable diseases	0.0%



**B. Overall Attitudes toward the World Bank (continued)**

5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in the Dominican Republic?	Percentage of Respondents (N=256)		
	Greatest Value	2 <sup>nd</sup> Greatest Value	Combined
Financial resources: investment lending	46.0%	14.0%	60.0%
Financial resources: policy based lending / budget support to the Government	19.0%	19.0%	38.0%
Technical assistance	11.0%	18.0%	29.0%
Training/capacity building	9.0%	13.0%	22.0%
Mobilizing financial resources for the Dominican Republic from non-Bank sources	4.0%	13.0%	17.0%
Policy advice	5.0%	9.0%	14.0%
Studies/analyses	3.0%	6.0%	9.0%
Donor coordination	0.0%	4.0%	4.0%
Data	1.0%	2.0%	3.0%
Other	2.0%	0.0%	2.0%
Convening/facilitating	0.0%	1.0%	1.0%
Knowledge sharing exchanges of non-Bank expertise	0.0%	1.0%	1.0%

6. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in the Dominican Republic? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=251)
Too bureaucratic in its operational policies and procedures	37.0%
Too influenced by developed countries	28.0%
Not enough public disclosure of its work	27.0%
World Bank processes too slow and complex	26.0%
Imposing technocratic solutions without regard to political realities	24.0%
Not willing to honestly criticize policies and reform efforts in the country	24.0%
Not collaborating enough with non-state actors	19.0%
Not adequately sensitive to political/social realities in the Dominican Republic	19.0%
Not aligned with country priorities	14.0%
Not exploring alternative policy options	12.0%
Not client focused	10.0%
Staff too inaccessible	8.0%
Not aligned with other donors' work	8.0%
Arrogant in its approach	7.0%
Other	6.0%
The credibility of its knowledge/data	1.0%

**B. Overall Attitudes toward the World Bank (continued)**

<b>7. Which World Bank instruments do you believe are the MOST effective in reducing poverty in the Dominican Republic? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=268)</b>
Investment lending	66.0%
Technical assistance	60.0%
Policy based lending / budget support to the Government	35.0%
Knowledge products/services	18.0%
Managing grants and non-World Bank funds	7.0%
Other	4.0%
Don't know	2.0%

<b>Global Development Agenda</b>	<b>N</b>	<b>Mean</b>	<b>SD</b>
8. To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to "global public goods" (e.g., climate change, communicable diseases, international financial stability, education, clean environment, etc.), on a ten point scale? (1-To no degree at all, 10-To a very significant degree)	259	8.61	1.7

<b>9. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=268)</b>
NGOs	37.0%
Local Government	37.0%
Academia/think tanks/research institutes	30.0%
Private sector	29.0%
Community Based Organizations	26.0%
Beneficiaries	9.0%
Donor community	7.0%
Foundations	6.0%
Congress	5.0%
Media	5.0%
Faith based organizations	5.0%
Other	2.0%

<b>To what extent do you agree with the following statements about the World Bank's work in Dominican Republic, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)</b>	<b>Level of Agreement</b>		
	<b>N</b>	<b>Mean</b>	<b>SD</b>
10. Overall the World Bank currently plays a relevant role in development in the Dominican Republic	255	7.03	2.22
11. The World Bank's work is aligned with what I consider the development priorities for the Dominican Republic	256	6.61	1.94
12. The World Bank supports programs and strategies that are realistic for the Dominican Republic	256	7.07	1.89
13. The World Bank treats clients and stakeholders in the Dominican Republic with respect	238	8.07	1.73

**B. Overall Attitudes toward the World Bank (continued)**

To what extent is the World Bank an effective development partner in the Dominican Republic, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree		
	N	Mean	SD
14. Responsiveness	230	6.93	1.95
15. Flexibility (in terms of the World Bank's products and services)	225	6.32	2.05
16. Flexibility (in terms of changing country circumstances)	227	6.54	2.03
17. Being inclusive	217	6.55	2.10
18. Openness (sharing data and other information)	235	7.27	1.95
19. Staff accessibility	231	7.00	2.11
20. Straightforwardness and honesty	231	7.65	2.01
21. Collaboration with groups outside of the Government	223	6.58	2.11
22. Collaboration with the Government	248	8.26	1.33
23. Collaboration with other donors	182	7.29	1.78
24. Follow through over time	216	7.45	2.14

25. When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=261)
There is not an adequate level of citizen/civil society participation	40.0%
Political pressures and obstacles	36.0%
The Government works inefficiently	33.0%
Reforms are not well thought out in light of country challenges	19.0%
The World Bank works too slowly	15.0%
Inadequate levels of capacity in Government	14.0%
The World Bank is not sensitive enough to political/social realities on the ground	12.0%
The World Bank does not do adequate follow through/follow-up	11.0%
Poor donor coordination	10.0%
Other	2.0%

### C. World Bank Effectiveness and Results

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in the Dominican Republic, on a ten point scale? (1-Not effective at all, 10-Very effective)	Effectiveness		
	N	Mean	SD
1. Anti-corruption	225	5.27	2.54
2. Information and communications technology	182	6.67	1.91
3. Transportation	166	5.17	2.26
4. Crime and violence	171	4.61	2.44
5. Law and justice	185	5.64	2.27
6. Urban development	180	5.84	2.19
7. Environment	203	6.44	2.04
8. Skills and productivity	182	6.41	1.96
9. Infrastructure	193	6.88	2.03
10. Communicable/non-communicable diseases	187	6.51	2.10
11. Poverty reduction	227	6.21	2.17
12. Gender	181	5.98	2.23
13. Tourism	169	6.27	1.95
14. Investment climate/competitiveness	195	7.13	1.79
15. Water and sanitation	186	6.62	2.01
16. Trade and exports	172	6.66	1.83
17. Economic growth	203	6.99	1.75
18. Energy	212	6.33	2.32
19. Disaster management	182	6.44	2.03
20. Public sector governance/ reform	232	6.86	2.05
21. Job creation/employment	191	5.38	2.04
22. Financial markets	183	6.31	2.09
23. Equality of opportunity	173	5.87	2.30
24. Health	192	6.63	1.87
25. Rural development	183	6.13	2.08
26. Global/regional integration	181	6.63	2.07
27. Food security and nutrition	172	6.16	2.13
28. Education	210	6.60	2.06
29. Social protection	182	6.01	2.24
30. Climate change	177	6.32	2.10
31. Logistics and connectivity	144	5.67	2.10
32. Mining and extractive industries	144	5.78	2.22

**C. World Bank Effectiveness and Results (continued)**

<b>Achieving Development Results</b>	<b>N</b>	<b>Mean</b>	<b>SD</b>
33. To what extent does the World Bank's work help to achieve development results in the Dominican Republic, on a ten-point scale? (1-To no degree at all, 10-To a very significant degree)	255	6.67	1.88

<b>To what extent do you agree with the following statements about the World Bank in the Dominican Republic, on a ten-point scale? (1-Strongly disagree, 10-Strongly agree)</b>	<b>N</b>	<b>Mean</b>	<b>SD</b>
34. The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of the Dominican Republic	249	6.36	2.09
35. The World Bank meets the Dominican Republic's needs for knowledge services (e.g., research, analysis, data, technical assistance)	247	6.53	2.07

**D. The World Bank's Knowledge**

<b>1. How frequently do you consult World Bank knowledge work and activities in the work you do?</b>	<b>Percentage of Respondents (N=266)</b>
Weekly	6.4%
Monthly	16.5%
A few times a year	48.9%
Rarely	22.2%
Never	6.0%

**D. The World Bank's Knowledge (continued)**

<b>2. When thinking about the development challenges in the Dominican Republic, where do you believe it would be most valuable for the World Bank to focus its knowledge work and activities in the next few years? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=267)</b>
Public sector governance/ reform	52.0%
Education	43.0%
Energy	30.0%
Poverty reduction	25.0%
Anti-corruption	22.0%
Investment climate/competitiveness	15.0%
Job creation/employment	12.0%
Economic growth	10.0%
Crime and violence	9.0%
Health	9.0%
Trade and exports	6.0%
Law and justice	6.0%
Rural development	6.0%
Skills and productivity	6.0%
Social protection	5.0%
Climate change	5.0%
Tourism	4.0%
Equality of opportunity	4.0%
Gender	3.0%
Water and sanitation	3.0%
Financial markets	3.0%
Environment	3.0%
Disaster management	2.0%
Information and communications technology	2.0%
Logistics and connectivity	2.0%
Infrastructure	2.0%
Urban development	1.0%
Global/regional integration	1.0%
Mining and extractive industries	1.0%
Food security and nutrition	1.0%
Communicable/non-communicable diseases	1.0%
Transportation	0.0%

**D. The World Bank's Knowledge (continued)**

In the Dominican Republic, how effective do you believe the World Bank's knowledge work and activities are in: <i>(1-Not effective at all, 10-Very effective)</i>	Level of Effectiveness		
	N	Mean	SD
3. Enhancing your knowledge and/or skills	234	7.03	1.94
4. Contributing to good policy making	247	7.21	1.85
5. Providing support for program implementation	244	7.46	1.87

In the Dominican Republic, to what extent do you believe that the World Bank's knowledge work and activities: <i>(1-To no degree at all, 10-To a very significant degree)</i>	Degree		
	N	Mean	SD
6. Are timely	234	7.00	1.92
7. Include appropriate level of stakeholder involvement during preparation	229	6.43	1.94
8. Are relevant to Dominican Republic's development priorities	239	7.23	1.83
9. Provide feasible recommendations	232	7.30	1.66
10. Are accessible (well written and easy to understand)	229	7.37	1.90
11. Are source of relevant information on global good practices	232	7.75	1.79
12. Are useful in terms of the work you do	240	7.29	2.28
13. Are adequately disseminated	237	6.29	2.31
14. Are appropriately translated	219	7.50	2.08
15. Are adaptable to Dominican Republic's specific development challenges and country circumstances	233	7.24	1.85

Overall Evaluations	N	Mean	SD
16. Overall, how significant a contribution do you believe the World Bank's knowledge work and activities make to development results in your country, on a ten-point scale? <i>(1-Not significant at all, 10-Very significant)</i>	254	7.67	1.83
17. Overall, how would you rate the technical quality of the World Bank's knowledge work and activities, on a ten-point scale? <i>(1-Very low technical quality, 10-Very high technical quality)</i>	259	8.12	1.53

### E. Working with the World Bank

To what extent do you agree/disagree with the following statements, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement		
	N	Mean	SD
1. The World Bank disburses funds promptly	201	6.24	2.37
2. The World Bank effectively monitors and evaluates the projects and programs it supports	231	7.53	2.02
3. The World Bank's approvals and reviews are done in a timely fashion	189	6.72	2.09
4. The World Bank's "Safeguard Policy" requirements are reasonable	172	7.16	2.03
5. The World Bank imposes reasonable conditions on its lending	212	6.95	2.14
6. Working with the World Bank increases Dominican Republic 's institutional capacity	245	7.66	1.98
7. The World Bank ensures consistency and continuity through staff changes	185	7.35	1.82
8. The World Bank's teams and visits are well coordinated	183	7.74	1.91
9. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	165	7.95	1.67
10. The World Bank provides effective implementation support (i.e., supervision of projects)	211	7.87	1.81

### F. The Future Role of the World Bank in Dominican Republic

The Bank's Role	N	Mean	SD
1. How significant a role do you believe the World Bank SHOULD play in the Dominican Republic's development in the near future, on a ten-point scale? (1-Not a significant role at all, 10-Very significant role)	265	8.73	1.47

2. Which of the following SHOULD the World Bank do to make itself of greater value in the Dominican Republic? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=259)
Reach out more to groups outside of the Government	49.0%
Reduce the complexity of obtaining World Bank financing	46.0%
Provide more adequate data/knowledge/statistics/figures on the Dominican Republic's economy	17.0%
Improve the competitiveness of its financing compared to markets	15.0%
Work faster	13.0%
Improve the quality of its experts as related to the Dominican Republic's specific challenges	11.0%
Ensure greater selectivity in its work	10.0%
Offer more innovative financial products	8.0%
Offer more innovative knowledge services	7.0%
Other	5.0%
Focus primarily on advocacy issues	2.0%
Increase availability of Fee-Based services	2.0%



**G. Communication and Information Sharing**

<b>1. How do you get most of your information about economic and social development issues in the Dominican Republic? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=268)</b>
Local newspapers (print)	42.0%
Periodicals	40.0%
Other web-based sources	32.0%
Local newspapers (digital)	29.0%
Local television	21.0%
Other	9.0%
Local radio	8.0%
Social media	8.0%
International television	4.0%
Blogs	1.0%
Instant messaging platforms	1.0%
International radio	0.0%
Mobile phones	0.0%

<b>2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=269)</b>
World Bank website	42.0%
Direct contact with World Bank	38.0%
e-Newsletters	36.0%
World Bank seminars/workshops/conferences	33.0%
World Bank publications and other written materials	33.0%
Social media	10.0%
Instant messaging platforms	2.0%
Cell phone	1.0%
Other	1.0%
Blogs	0.0%

<b>3. Have you requested information from the World Bank on its activities in the past year?</b>	<b>Percentage of Respondents (N=228)</b>
Yes	27.6%
No	72.4%

<b>4. Were you able to obtain this information?</b>	<b>Percentage of Respondents (N=74)</b>
Yes	83.8%
No	16.2%

<b>5. Are you aware of the World Bank's Access to Information Policy (under which the Bank now discloses any information in its possession that is not on a list of exceptions)?</b>	<b>Percentage of Respondents (N=250)</b>
Yes	32.4%
No	67.6%

<b>6. Do you have access to the Internet?</b>	<b>Percentage of Respondents (N=246)</b>
Yes	99.2%
No	0.8%

**G. Communication and Information Sharing (continued)**

<b>7. Do you use/have used the World Bank website?</b>	<b>Percentage of Respondents (N=246)</b>
Yes	82.1%
No	17.9%

<b>8. Which do you primarily use?</b>	<b>Percentage of Respondents (N=234)</b>
The World Bank's country website	48.3%
The World Bank's main website	51.7%

<b>9. Where do you access the Internet primarily when visiting a World Bank website?</b>	<b>Percentage of Respondents (N=213)</b>
Home Computer	13.1%
Work Computer	85.0%
Smartphone	0.9%
Other	0.9%

<b>Please rate how much you agree with the following statements, on a ten point scale. (1-Strongly disagree, 10-Strongly agree)</b>	<b>Level of Agreement</b>		
	<b>N</b>	<b>Mean</b>	<b>SD</b>
10. I use/consult World Bank data more currently than I did a few years ago	247	6.11	2.78
11. I find the World Bank websites easy to navigate	224	7.37	2.02
12. I find the information on the World Bank's websites useful	222	7.94	1.77
13. When I need information from the World Bank I know how to find it	228	6.86	2.60
14. The World Bank is responsive to my information requests and inquiries	168	7.07	2.41

**H. Background Information**

<b>1. Which of the following best describes your current position? (Please mark only ONE response)</b>	<b>Percentage of Respondents (N=275)</b>
NGO	17.9%
Employee of a Ministry, Ministerial Department or Implementation Agency	15.2%
Other	9.1%
Independent Government Institution	8.4%
Media	7.2%
Private Sector Organization	6.1%
Academia/Research Institute/Think Tank	5.3%
Multilateral Agency	5.3%
Bilateral Agency	4.2%
Project Management Unit	3.8%
Office of the President	3.0%
Local Government Office or Staff	2.7%
Private Foundation	2.3%
Financial Sector/Private Bank	2.3%
Office of Minister	1.9%
Consultant/Contractor working on World Bank supported Project	1.9%
Office of the Congress	1.5%
Office of the Vice President	0.8%
Faith-Based Group	0.8%
Judiciary Branch	0.4%

<b>2. Please identify the primary specialization of your work. (Please mark only ONE response)</b>	<b>Percentage of Respondents (N=264)</b>
Other	18.9%
Education	17.8%
Public sector governance/ public financial management/ anti-corruption	15.5%
Private sector development/ foreign direct investment	6.4%
Social protection	5.3%
Health/ Communicable/non-communicable diseases	4.9%
Law and justice/ regulatory framework	4.9%
Financial markets/ banking	4.5%
Information and communications technology	4.2%
Agriculture/ rural development/ food security	3.8%
Energy	3.8%
Natural resource management/ environmental sustainability	2.7%
Gender/ equality of opportunity	1.9%
Job creation/ employment	1.1%
Transport	1.1%
Urban development	1.1%
Water and sanitation	1.1%
Climate change/ disaster management	0.8%

**H. Background Information (continued)**

<b>3. Currently, do you professionally collaborate/work with the World Bank in your country?</b>	<b>Percentage of Respondents (N=261)</b>
Yes	29.9%
No	70.1%

<b>4. Which of the following describes most of your exposure to the World Bank in the Dominican Republic? (Choose no more than TWO)</b>	<b>Percentage of Respondents (N=252)</b>
Engage in World Bank related/sponsored events/activities	47.0%
Use World Bank reports/data	43.0%
Use World Bank website for information, data, research, etc.	33.0%
Observer	24.0%
Collaborate as part of my professional duties	21.0%

<b>5. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=275)</b>
Santo Domingo	84.9%
North/Cibao	6.0%
South/Southwest	5.3%
East	3.8%

## Appendix B: Responses to All Questions by Stakeholder Groups

### A. General Issues facing Dominican Republic

In general would you say that the Dominican Republic is headed in ...?\*

Percentage of Respondents	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
The right direction	80.0%	67.6%	68.4%	78.6%	63.2%	36.7%	22.2%	46.2%	50.0%	57.6%
The wrong direction	13.3%	8.1%	15.8%	14.3%	10.5%	38.8%	55.6%	30.8%	16.7%	15.2%
Not sure	6.7%	24.3%	15.8%	7.1%	26.3%	24.5%	22.2%	23.1%	33.3%	27.3%

\*Significantly different between stakeholder groups

Listed below are a number of development priorities in the Dominican Republic. Please identify which of the following you consider the most important development priorities in the Dominican Republic? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Public sector governance/reform	53.3%	48.7%	40.9%	60.0%	54.5%	57.4%	36.8%	64.3%	70.8%	54.3%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Anti-corruption	46.7%	33.3%	40.9%	33.3%	40.9%	59.3%	73.7%	50.0%	37.5%	54.3%
Financial markets	0.0%	0.0%	0.0%	0.0%	4.5%	1.9%	0.0%	0.0%	0.0%	0.0%
Trade and exports	13.3%	5.1%	0.0%	0.0%	4.5%	0.0%	10.5%	0.0%	0.0%	5.7%
Economic growth	6.7%	15.4%	9.1%	6.7%	13.6%	9.3%	5.3%	14.3%	8.3%	5.7%
Law and justice	0.0%	15.4%	4.5%	6.7%	13.6%	16.7%	21.1%	0.0%	25.0%	14.3%
Transportation*	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Investment climate/competitiveness	13.3%	12.8%	9.1%	0.0%	18.2%	9.3%	0.0%	0.0%	8.3%	0.0%
Water and sanitation	6.7%	0.0%	4.5%	13.3%	0.0%	0.0%	0.0%	0.0%	4.2%	8.6%
Job creation/employment	13.3%	10.3%	22.7%	26.7%	18.2%	11.1%	15.8%	21.4%	12.5%	11.4%
Rural development	6.7%	2.6%	4.5%	20.0%	0.0%	5.6%	0.0%	7.1%	0.0%	5.7%
Urban development	0.0%	2.6%	0.0%	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Environment	6.7%	0.0%	4.5%	0.0%	0.0%	3.7%	0.0%	14.3%	4.2%	0.0%
Skills and productivity	0.0%	5.1%	4.5%	13.3%	0.0%	3.7%	0.0%	0.0%	0.0%	5.7%
Logistics and connectivity	0.0%	5.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Tourism	0.0%	5.1%	0.0%	0.0%	9.1%	5.6%	5.3%	0.0%	0.0%	2.9%
Energy*	20.0%	28.2%	45.5%	26.7%	54.5%	13.0%	31.6%	28.6%	29.2%	28.6%
Infrastructure	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Mining and extractive industries	6.7%	0.0%	0.0%	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology*	6.7%	0.0%	0.0%	13.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Social protection	13.3%	7.7%	4.5%	0.0%	0.0%	3.7%	0.0%	0.0%	4.2%	2.9%
Gender	0.0%	0.0%	0.0%	0.0%	0.0%	7.4%	5.3%	7.1%	8.3%	0.0%
Equality of opportunity	0.0%	7.7%	9.1%	0.0%	4.5%	3.7%	5.3%	14.3%	16.7%	2.9%
Health	20.0%	15.4%	13.6%	13.3%	4.5%	7.4%	0.0%	0.0%	4.2%	17.1%
Education	40.0%	61.5%	36.4%	40.0%	50.0%	59.3%	52.6%	42.9%	41.7%	42.9%
Poverty reduction	20.0%	7.7%	18.2%	13.3%	0.0%	14.8%	5.3%	21.4%	12.5%	20.0%
Food security and nutrition	0.0%	0.0%	0.0%	6.7%	4.5%	0.0%	5.3%	0.0%	0.0%	5.7%
Climate change	0.0%	2.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%	0.0%
Crime and violence	6.7%	7.7%	18.2%	6.7%	0.0%	5.6%	15.8%	0.0%	8.3%	8.6%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	2.9%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**A. General Issues facing Dominican Republic (continued)**

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in the Dominican Republic? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Water and sanitation	14.3%	5.0%	0.0%	6.7%	0.0%	5.6%	10.5%	7.1%	0.0%	11.1%
Equality of opportunity	28.6%	30.0%	27.3%	26.7%	13.6%	37.0%	36.8%	35.7%	36.0%	27.8%
Economic growth	21.4%	15.0%	27.3%	13.3%	27.3%	16.7%	15.8%	14.3%	16.0%	8.3%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Global/regional integration	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Gender	0.0%	0.0%	0.0%	0.0%	0.0%	3.7%	10.5%	7.1%	0.0%	5.6%
Rural development	7.1%	17.5%	22.7%	26.7%	4.5%	13.0%	5.3%	7.1%	16.0%	11.1%
Urban development	0.0%	0.0%	4.5%	6.7%	0.0%	1.9%	0.0%	0.0%	0.0%	2.8%
Logistics and connectivity	0.0%	2.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Infrastructure	0.0%	0.0%	0.0%	13.3%	9.1%	1.9%	10.5%	14.3%	0.0%	5.6%
Social protection	7.1%	15.0%	13.6%	26.7%	9.1%	5.6%	5.3%	21.4%	24.0%	8.3%
Law and justice	7.1%	5.0%	0.0%	0.0%	0.0%	3.7%	10.5%	0.0%	4.0%	5.6%
Transportation	0.0%	0.0%	0.0%	0.0%	4.5%	1.9%	0.0%	0.0%	0.0%	0.0%
Crime and violence*	14.3%	5.0%	0.0%	0.0%	0.0%	1.9%	0.0%	0.0%	12.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Anti-corruption	21.4%	20.0%	31.8%	20.0%	18.2%	33.3%	52.6%	7.1%	40.0%	27.8%
Skills and productivity	7.1%	7.5%	0.0%	13.3%	4.5%	9.3%	0.0%	7.1%	0.0%	8.3%
Investment climate/competitiveness	0.0%	7.5%	4.5%	0.0%	9.1%	9.3%	0.0%	7.1%	4.0%	0.0%
Education	78.6%	72.5%	81.8%	66.7%	77.3%	57.4%	73.7%	85.7%	76.0%	63.9%
Energy	7.1%	5.0%	4.5%	0.0%	9.1%	0.0%	5.3%	0.0%	0.0%	11.1%
Public sector governance/ reform	21.4%	10.0%	4.5%	13.3%	18.2%	22.2%	15.8%	14.3%	28.0%	25.0%
Mining and extractive industries	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Environment	0.0%	0.0%	0.0%	0.0%	0.0%	3.7%	0.0%	0.0%	0.0%	0.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Health	7.1%	22.5%	0.0%	6.7%	18.2%	13.0%	0.0%	14.3%	0.0%	16.7%
Tourism	0.0%	5.0%	0.0%	13.3%	4.5%	0.0%	0.0%	0.0%	0.0%	2.8%
Job creation/employment	42.9%	47.5%	63.6%	40.0%	40.9%	37.0%	36.8%	50.0%	36.0%	41.7%
Financial markets	0.0%	0.0%	9.1%	0.0%	4.5%	7.4%	0.0%	0.0%	0.0%	0.0%
Trade and exports	0.0%	2.5%	0.0%	0.0%	13.6%	3.7%	10.5%	0.0%	0.0%	2.8%
Food security and nutrition	14.3%	5.0%	0.0%	6.7%	9.1%	9.3%	0.0%	0.0%	8.0%	13.9%

\*Significantly different between stakeholder groups

**A. General Issues facing Dominican Republic (continued)**

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in the Dominican Republic?  
(Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Energy	33.3%	42.5%	45.5%	26.7%	59.1%	30.9%	57.9%	61.5%	40.0%	41.7%
Gender*	0.0%	0.0%	0.0%	0.0%	0.0%	1.8%	10.5%	0.0%	0.0%	0.0%
Equality of opportunity	13.3%	2.5%	4.5%	20.0%	9.1%	9.1%	21.1%	0.0%	16.0%	8.3%
Social protection*	0.0%	0.0%	4.5%	20.0%	4.5%	1.8%	0.0%	0.0%	8.0%	2.8%
Global/regional integration	6.7%	7.5%	13.6%	13.3%	0.0%	7.3%	5.3%	7.7%	12.0%	5.6%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Anti-corruption	33.3%	12.5%	0.0%	20.0%	22.7%	21.8%	26.3%	23.1%	36.0%	25.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Rural development	6.7%	7.5%	0.0%	20.0%	0.0%	14.5%	15.8%	7.7%	8.0%	11.1%
Investment climate/competitiveness	40.0%	45.0%	31.8%	26.7%	40.9%	36.4%	15.8%	46.2%	44.0%	27.8%
Urban development	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.8%
Water and sanitation	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Education	33.3%	42.5%	40.9%	20.0%	36.4%	30.9%	36.8%	46.2%	20.0%	38.9%
Information and communications technology	0.0%	0.0%	0.0%	0.0%	0.0%	1.8%	5.3%	0.0%	8.0%	0.0%
Skills and productivity	6.7%	12.5%	22.7%	26.7%	9.1%	14.5%	10.5%	23.1%	28.0%	11.1%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Trade and exports	20.0%	27.5%	31.8%	6.7%	9.1%	21.8%	21.1%	23.1%	8.0%	25.0%
Public sector governance/ reform	33.3%	15.0%	22.7%	13.3%	22.7%	27.3%	31.6%	7.7%	28.0%	27.8%
Logistics and connectivity	0.0%	0.0%	0.0%	0.0%	4.5%	1.8%	0.0%	0.0%	0.0%	0.0%
Job creation/employment	20.0%	30.0%	31.8%	13.3%	22.7%	25.5%	15.8%	7.7%	20.0%	13.9%
Tourism	6.7%	15.0%	22.7%	40.0%	27.3%	10.9%	10.5%	15.4%	8.0%	22.2%
Food security and nutrition	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.6%
Transportation	6.7%	5.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Mining and extractive industries	6.7%	0.0%	0.0%	0.0%	0.0%	1.8%	0.0%	0.0%	0.0%	0.0%
Environment	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Health	0.0%	2.5%	0.0%	13.3%	0.0%	1.8%	0.0%	0.0%	0.0%	2.8%
Infrastructure	6.7%	2.5%	13.6%	13.3%	9.1%	9.1%	0.0%	7.7%	0.0%	2.8%
Law and justice	0.0%	7.5%	0.0%	0.0%	4.5%	9.1%	5.3%	15.4%	0.0%	5.6%
Crime and violence	6.7%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	8.0%	0.0%
Financial markets	6.7%	22.5%	9.1%	6.7%	18.2%	16.4%	5.3%	7.7%	4.0%	13.9%

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank**

	Which of the following best describes your current position?																													
	Office of President/ Vice President/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			Independent Government Institution			PMU/Consultant/ Contractor on Bank project			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Faith-Based Group			Media			Academia/ Research Institute/ Think Tank			Bilateral/ Multilateral Agency			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank in the Dominican Republic, on a ten point scale?*	15	7.33	1.40	40	6.40	2.33	22	6.77	2.05	15	8.07	2.46	22	6.73	1.72	55	6.18	1.95	19	6.68	2.19	14	7.64	1.50	25	5.60	1.85	36	6.94	1.91

(1-Not familiar at all, 10-Extremely familiar) \*Significantly different between stakeholder groups

	Which of the following best describes your current position?																													
	Office of President/ Vice President/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			Independent Government Institution			PMU/Consultant/ Contractor on Bank project			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Faith-Based Group			Media			Academia/ Research Institute/ Think Tank			Bilateral/ Multilateral Agency			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank's effectiveness in the Dominican Republic, on a ten point scale?	14	7.14	1.92	35	6.91	1.58	20	7.50	1.28	14	7.43	1.99	20	6.25	1.62	51	6.57	2.15	16	6.69	2.15	13	7.46	1.33	19	6.21	1.36	35	7.20	1.75

(1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?																													
	Office of President/ Vice President/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			Independent Government Institution			PMU/Consultant/ Contractor on Bank project			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Faith-Based Group			Media			Academia/ Research Institute/ Think Tank			Bilateral/ Multilateral Agency			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help the Dominican Republic solve its most complicated development challenges, on a ten point scale?	12	7.75	1.71	34	7.79	1.34	17	8.35	1.22	15	7.67	1.91	17	7.82	1.59	51	7.76	2.17	17	7.88	2.03	13	8.69	1.25	19	7.47	1.84	32	8.56	1.44

(1-To no degree at all, 10-To a very significant degree)



**B. Overall Attitudes toward the World Bank (continued)**

When thinking about how the World Bank can have the most impact on development results in the Dominican Republic, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in the Dominican Republic? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Social protection	13.3%	10.0%	18.2%	33.3%	0.0%	10.9%	5.3%	0.0%	8.0%	13.9%
Public sector governance/ reform	40.0%	40.0%	50.0%	33.3%	36.4%	54.5%	47.4%	46.2%	72.0%	38.9%
Transportation	0.0%	2.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.6%
Poverty reduction	33.3%	32.5%	31.8%	26.7%	22.7%	36.4%	26.3%	53.8%	36.0%	33.3%
Global/regional integration	0.0%	0.0%	0.0%	6.7%	0.0%	3.6%	0.0%	0.0%	4.0%	0.0%
Gender	0.0%	0.0%	0.0%	0.0%	0.0%	7.3%	5.3%	7.7%	8.0%	2.8%
Crime and violence	6.7%	5.0%	9.1%	0.0%	0.0%	3.6%	0.0%	0.0%	0.0%	5.6%
Tourism*	0.0%	2.5%	0.0%	20.0%	9.1%	1.8%	0.0%	0.0%	0.0%	2.8%
Rural development	6.7%	12.5%	13.6%	13.3%	0.0%	14.5%	0.0%	15.4%	0.0%	11.1%
Investment climate/competitiveness	13.3%	10.0%	4.5%	6.7%	22.7%	14.5%	10.5%	0.0%	16.0%	0.0%
Water and sanitation	13.3%	5.0%	4.5%	6.7%	0.0%	0.0%	7.7%	0.0%	0.0%	13.9%
Energy	40.0%	30.0%	27.3%	46.7%	40.9%	12.7%	36.8%	46.2%	32.0%	33.3%
Job creation/employment	13.3%	10.0%	9.1%	13.3%	13.6%	10.9%	15.8%	15.4%	16.0%	8.3%
Financial markets*	0.0%	7.5%	9.1%	0.0%	18.2%	12.7%	0.0%	0.0%	0.0%	0.0%
Urban development	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.8%
Environment	6.7%	0.0%	13.6%	0.0%	0.0%	7.3%	0.0%	7.7%	0.0%	2.8%
Equality of opportunity	0.0%	7.5%	9.1%	13.3%	0.0%	5.5%	21.1%	7.7%	4.0%	2.8%
Health	20.0%	7.5%	9.1%	26.7%	13.6%	3.6%	21.1%	0.0%	4.0%	19.4%
Education	40.0%	47.5%	36.4%	26.7%	36.4%	36.4%	47.4%	46.2%	36.0%	36.1%
Food security and nutrition	0.0%	5.0%	0.0%	0.0%	4.5%	1.8%	0.0%	7.7%	0.0%	2.8%
Climate change	0.0%	0.0%	4.5%	0.0%	0.0%	3.6%	0.0%	0.0%	0.0%	0.0%
Logistics and connectivity	0.0%	2.5%	0.0%	0.0%	4.5%	1.8%	0.0%	0.0%	8.0%	2.8%
Trade and exports	13.3%	5.0%	0.0%	6.7%	13.6%	1.8%	5.3%	0.0%	0.0%	0.0%
Economic growth	6.7%	17.5%	13.6%	0.0%	22.7%	5.5%	5.3%	0.0%	8.0%	8.3%
Law and justice	0.0%	7.5%	4.5%	0.0%	9.1%	10.9%	0.0%	0.0%	12.0%	8.3%
Skills and productivity	0.0%	7.5%	4.5%	6.7%	4.5%	3.6%	0.0%	7.7%	0.0%	8.3%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.8%
Infrastructure	6.7%	2.5%	9.1%	0.0%	4.5%	1.8%	10.5%	0.0%	4.0%	2.8%
Mining and extractive industries	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	5.3%	0.0%	0.0%	0.0%
Anti-corruption	20.0%	20.0%	13.6%	6.7%	18.2%	23.6%	36.8%	15.4%	28.0%	27.8%
Information and communications technology	6.7%	0.0%	0.0%	0.0%	0.0%	1.8%	0.0%	0.0%	4.0%	0.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	1.8%	0.0%	7.7%	0.0%	0.0%

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank (continued)**

When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in the Dominican Republic?

1st Greatest Value	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Percentage of Respondents										
Financial resources: investment lending*	64.3%	39.5%	40.0%	71.4%	72.7%	40.0%	33.3%	23.1%	28.0%	60.6%
Financial resources: policy based lending / budget support to the Government	21.4%	21.1%	20.0%	14.3%	9.1%	30.0%	33.3%	7.7%	20.0%	6.1%
Mobilizing financial resources for the Dominican Republic from non-Bank sources	0.0%	2.6%	0.0%	0.0%	4.5%	6.0%	0.0%	15.4%	8.0%	0.0%
Technical assistance	7.1%	10.5%	25.0%	7.1%	4.5%	4.0%	5.6%	23.1%	20.0%	9.1%
Policy advice	7.1%	2.6%	5.0%	0.0%	0.0%	4.0%	5.6%	15.4%	12.0%	9.1%
Donor coordination	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.0%
Data	0.0%	0.0%	0.0%	0.0%	0.0%	2.0%	5.6%	0.0%	0.0%	0.0%
Training/capacity building	0.0%	13.2%	5.0%	7.1%	0.0%	12.0%	5.6%	15.4%	4.0%	15.2%
Studies/analyses	0.0%	10.5%	0.0%	0.0%	4.5%	0.0%	5.6%	0.0%	4.0%	0.0%
Convening/facilitating	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Knowledge sharing exchanges of non-Bank expertise	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.0%
Other	0.0%	0.0%	0.0%	0.0%	4.5%	2.0%	5.6%	0.0%	4.0%	0.0%

\*Significantly different between stakeholder groups

2nd Greatest Value	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Percentage of Respondents										
Financial resources: investment lending	14.3%	21.6%	0.0%	14.3%	0.0%	14.6%	23.5%	25.0%	16.0%	15.2%
Financial resources: policy based lending / budget support to the Government*	28.6%	8.1%	10.5%	21.4%	36.4%	8.3%	0.0%	16.7%	28.0%	33.3%
Mobilizing financial resources for the Dominican Republic from non-Bank sources	28.6%	24.3%	10.5%	14.3%	18.2%	4.2%	23.5%	8.3%	4.0%	6.1%
Technical assistance	21.4%	24.3%	31.6%	35.7%	18.2%	18.8%	5.9%	16.7%	8.0%	15.2%
Policy advice	7.1%	5.4%	15.8%	0.0%	4.5%	10.4%	17.6%	8.3%	8.0%	9.1%
Donor coordination	0.0%	0.0%	0.0%	0.0%	4.5%	8.3%	0.0%	8.3%	0.0%	9.1%
Data	0.0%	0.0%	0.0%	0.0%	4.5%	6.3%	0.0%	0.0%	4.0%	0.0%
Training/capacity building	0.0%	13.5%	10.5%	7.1%	4.5%	16.7%	23.5%	16.7%	20.0%	9.1%
Studies/analyses*	0.0%	2.7%	26.3%	7.1%	0.0%	10.4%	0.0%	0.0%	8.0%	0.0%
Convening/facilitating	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%
Knowledge sharing exchanges of non-Bank expertise	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%	5.9%	0.0%	4.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank (continued)**

Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in the Dominican Republic? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Imposing technocratic solutions without regard to political realities	30.8%	33.3%	38.1%	21.4%	22.7%	16.0%	22.2%	15.4%	13.0%	22.6%
Not exploring alternative policy options*	15.4%	13.9%	9.5%	7.1%	4.5%	8.0%	11.1%	46.2%	4.3%	12.9%
Too bureaucratic in its operational policies and procedures	38.5%	33.3%	28.6%	35.7%	54.5%	44.0%	22.2%	0.0%	34.8%	45.2%
Staff too inaccessible	0.0%	11.1%	19.0%	0.0%	9.1%	6.0%	5.6%	7.7%	8.7%	6.5%
Arrogant in its approach	0.0%	5.6%	4.8%	14.3%	4.5%	10.0%	11.1%	7.7%	4.3%	6.5%
Not client focused	30.8%	8.3%	14.3%	28.6%	9.1%	4.0%	5.6%	7.7%	8.7%	6.5%
The credibility of its knowledge/data	0.0%	2.8%	0.0%	0.0%	0.0%	0.0%	5.6%	0.0%	0.0%	0.0%
Not willing to honestly criticize policies and reform efforts in the country	15.4%	22.2%	14.3%	28.6%	27.3%	28.0%	27.8%	23.1%	26.1%	22.6%
Too influenced by developed countries	30.8%	27.8%	23.8%	21.4%	22.7%	36.0%	38.9%	38.5%	4.3%	32.3%
Not enough public disclosure of its work	30.8%	27.8%	33.3%	0.0%	27.3%	30.0%	22.2%	23.1%	34.8%	29.0%
World Bank processes too slow and complex*	53.8%	30.6%	23.8%	50.0%	31.8%	10.0%	22.2%	15.4%	30.4%	32.3%
Not aligned with country priorities	0.0%	22.2%	9.5%	14.3%	18.2%	14.0%	16.7%	15.4%	4.3%	12.9%
Not aligned with other donors' work*	0.0%	5.6%	14.3%	7.1%	0.0%	4.0%	0.0%	7.7%	21.7%	19.4%
Not collaborating enough with non-state actors*	23.1%	5.6%	0.0%	0.0%	18.2%	36.0%	5.6%	61.5%	13.0%	19.4%
Not adequately sensitive to political/social realities in the Dominican Republic	15.4%	19.4%	23.8%	14.3%	22.7%	24.0%	16.7%	15.4%	13.0%	12.9%
Other	0.0%	2.8%	9.5%	7.1%	18.2%	4.0%	11.1%	7.7%	8.7%	0.0%

\*Significantly different between stakeholder groups

Which World Bank instruments do you believe are the MOST effective in reducing poverty in the Dominican Republic? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Policy based lending / budget support to the Government	46.7%	32.5%	40.9%	46.7%	36.4%	19.2%	42.1%	30.8%	48.0%	37.1%
Investment lending	73.3%	65.0%	68.2%	66.7%	86.4%	71.2%	63.2%	53.8%	48.0%	65.7%
Managing grants and non-World Bank funds	13.3%	10.0%	4.5%	0.0%	9.1%	1.9%	10.5%	15.4%	0.0%	8.6%
Knowledge products/services	0.0%	17.5%	13.6%	26.7%	0.0%	21.2%	10.5%	30.8%	20.0%	25.7%
Technical assistance	60.0%	65.0%	68.2%	60.0%	54.5%	65.4%	52.6%	61.5%	52.0%	57.1%
Other	0.0%	0.0%	4.5%	0.0%	9.1%	7.7%	0.0%	7.7%	4.0%	0.0%
Don't know	0.0%	2.5%	0.0%	0.0%	0.0%	1.9%	5.3%	0.0%	4.0%	2.9%

	Which of the following best describes your current position?																													
	Office of President/ Vice President/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			Independent Government Institution			PMU/Consultant/ Contractor on Bank project			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Faith-Based Group			Media			Academia/ Research Institute/ Think Tank			Bilateral/ Multilateral Agency			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to “global public goods” ?	14	8.93	1.59	35	8.54	1.58	22	8.68	1.49	15	9.40	0.74	21	7.86	1.98	53	8.87	1.73	18	8.89	1.32	13	9.00	1.35	25	7.80	2.04	34	8.62	1.79

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes toward the World Bank (continued)**

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
NGOs*	46.7%	12.5%	36.4%	6.7%	31.8%	81.1%	36.8%	30.8%	16.0%	26.5%
Local Government*	46.7%	45.0%	27.3%	60.0%	4.5%	28.3%	36.8%	46.2%	36.0%	50.0%
Beneficiaries	13.3%	10.0%	9.1%	20.0%	13.6%	9.4%	5.3%	0.0%	4.0%	11.8%
Private sector*	20.0%	27.5%	31.8%	20.0%	81.8%	13.2%	31.6%	15.4%	56.0%	17.6%
Community Based Organizations*	0.0%	27.5%	54.5%	46.7%	4.5%	20.8%	36.8%	7.7%	4.0%	38.2%
Donor community*	0.0%	2.5%	0.0%	6.7%	0.0%	1.9%	0.0%	0.0%	48.0%	8.8%
Foundations	20.0%	5.0%	4.5%	0.0%	4.5%	9.4%	5.3%	7.7%	0.0%	0.0%
Academia/think tanks/research institutes*	46.7%	40.0%	27.3%	13.3%	27.3%	24.5%	10.5%	92.3%	16.0%	26.5%
Congress	6.7%	5.0%	0.0%	13.3%	13.6%	1.9%	0.0%	0.0%	4.0%	8.8%
Media*	0.0%	0.0%	4.5%	13.3%	4.5%	0.0%	36.8%	0.0%	8.0%	0.0%
Faith based organizations*	0.0%	20.0%	0.0%	0.0%	0.0%	3.8%	0.0%	0.0%	4.0%	2.9%
Other	0.0%	2.5%	0.0%	0.0%	4.5%	1.9%	0.0%	0.0%	0.0%	5.9%

\*Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank's work in the Dominican Republic, on a ten point scale?? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																													
	Office of President/ Vice President/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			Independent Government Institution			PMU/Consultant/ Contractor on Bank project			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Faith-Based Group			Media			Academia/ Research Institute/ Think Tank			Bilateral/ Multilateral Agency			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank currently plays a relevant role in development in the Dominican Republic*	14	7.07	2.13	36	6.56	2.29	20	6.90	1.89	15	8.53	1.41	21	5.95	1.94	50	7.06	2.52	18	6.67	2.72	14	7.14	1.41	23	7.17	1.92	34	7.71	2.02
The World Bank's work is aligned with what I consider the development priorities for the Dominican Republic*	15	7.07	1.83	37	6.41	1.98	21	6.24	1.67	14	7.71	1.68	21	5.38	1.53	51	6.59	2.15	18	6.44	2.20	14	7.14	1.10	22	6.59	2.02	34	7.03	1.96
The World Bank supports programs and strategies that are realistic for the Dominican Republic*	14	7.00	2.15	36	6.89	1.77	21	7.00	1.70	15	8.33	.90	21	6.14	2.13	52	6.75	2.24	18	6.94	1.89	13	7.69	.95	22	6.91	1.87	35	7.71	1.64
The World Bank treats clients and stakeholders in the Dominican Republic with respect	12	7.75	1.91	35	8.20	1.16	21	7.86	1.80	14	8.86	1.46	21	7.52	1.66	47	7.81	2.33	15	8.33	1.40	13	8.31	1.25	20	7.50	1.73	33	8.61	1.54

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank (continued)**

To what extent is the World Bank an effective development partner in the Dominican Republic, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																													
	Office of President/ Vice President/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			Independent Government Institution			PMU/Consultant/ Contractor on Bank project			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Faith-Based Group						Academia/ Research Institute/ Think Tank			Bilateral/ Multilateral Agency			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness*	12	7.00	2.17	34	6.50	1.89	19	7.63	1.50	14	7.57	1.95	19	5.74	1.91	49	6.94	1.96	14	6.36	2.59	13	7.77	1.30	17	6.41	1.50	33	7.48	1.94
Flexibility (in terms of the World Bank's products and services)	13	6.69	2.06	32	6.06	1.63	18	6.61	1.75	15	6.67	2.32	18	5.06	2.04	48	6.29	2.08	14	6.29	2.37	13	7.00	1.73	17	6.06	1.92	32	6.72	2.22
Flexibility (in terms of changing country circumstances)	14	6.93	2.16	32	6.41	1.76	18	7.11	1.64	15	7.40	2.23	19	5.58	1.80	47	6.43	2.09	15	6.47	2.67	13	7.31	1.18	16	6.00	1.46	32	6.63	2.24
Being inclusive*	11	7.00	2.10	29	6.41	1.82	16	6.63	1.75	13	7.85	1.46	17	4.94	1.52	46	6.65	2.29	17	6.06	2.59	12	7.25	1.66	18	6.22	1.99	31	7.06	2.19
Openness	13	7.31	1.65	33	7.39	1.64	17	7.41	1.06	14	8.21	1.58	18	6.89	2.05	49	7.43	2.03	16	6.75	2.89	13	7.62	1.45	22	6.32	1.91	32	7.50	2.14
Staff accessibility	11	6.91	2.51	32	6.69	2.21	16	7.00	1.97	14	8.14	1.29	20	7.00	1.97	49	6.80	2.22	15	6.07	2.66	13	7.62	1.26	22	6.73	2.07	31	7.68	1.89
Straightforwardness and	13	7.54	2.40	31	7.87	1.31	16	8.38	1.02	15	8.00	1.31	20	7.25	2.02	49	7.57	2.37	15	6.67	2.79	12	8.00	1.54	22	7.14	2.08	32	8.03	1.96
Collaboration with groups outside of the Government	10	6.60	2.95	28	6.79	1.81	17	7.06	1.52	13	6.85	1.52	20	5.90	1.71	51	6.27	2.38	15	5.93	2.76	14	6.57	1.79	18	6.56	1.62	30	7.40	1.99
Collaboration with the Government	13	8.00	1.41	37	8.05	1.37	20	8.25	.85	15	8.67	.82	20	7.95	1.57	53	8.26	1.48	16	8.13	1.59	13	8.92	.86	21	7.76	1.41	33	8.73	1.13
Collaboration with other donors	10	6.90	1.60	23	7.48	1.04	11	7.09	1.70	11	7.45	1.44	14	7.07	2.50	38	6.74	1.98	10	6.80	2.25	11	8.27	1.01	20	7.05	1.99	28	7.96	1.53
Follow through over time	11	7.18	1.40	26	6.92	2.40	17	7.94	1.71	14	8.21	1.25	16	7.31	2.24	48	7.21	2.53	16	7.44	2.28	14	8.07	1.21	18	6.67	2.03	30	7.90	2.17

\*Significantly different between stakeholder groups

When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
The World Bank works too slowly	30.8%	21.1%	13.6%	33.3%	9.1%	10.0%	10.5%	0.0%	8.0%	14.3%
The Government works inefficiently	15.4%	26.3%	18.2%	40.0%	22.7%	38.0%	63.2%	42.9%	32.0%	31.4%
There is not an adequate level of citizen/civil society participation	30.8%	34.2%	59.1%	26.7%	27.3%	52.0%	47.4%	42.9%	28.0%	40.0%
Poor donor coordination*	15.4%	13.2%	0.0%	13.3%	0.0%	2.0%	0.0%	7.1%	24.0%	22.9%
The World Bank does not do adequate follow through/follow-up	15.4%	18.4%	22.7%	0.0%	13.6%	10.0%	5.3%	7.1%	12.0%	8.6%
Inadequate levels of capacity in Government	7.7%	10.5%	13.6%	20.0%	13.6%	22.0%	0.0%	21.4%	20.0%	8.6%
Political pressures and obstacles	46.2%	28.9%	27.3%	26.7%	59.1%	32.0%	31.6%	21.4%	48.0%	40.0%
Reforms are not well thought out in light of country challenges	15.4%	23.7%	31.8%	20.0%	18.2%	14.0%	26.3%	21.4%	8.0%	17.1%
The World Bank is not sensitive enough to political/social realities on the ground	7.7%	10.5%	13.6%	13.3%	13.6%	16.0%	5.3%	28.6%	8.0%	11.4%
Other*	0.0%	2.6%	0.0%	0.0%	13.6%	0.0%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

### C. World Bank Effectiveness and Results

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in the Dominican Republic, on a ten point scale? (1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?																													
	Office of President/ Vice President/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			Independent Government Institution			PMU/Consultant/ Contractor on Bank project			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Faith-Based Group			Media			Academia/ Research Institute/ Think Tank			Bilateral/ Multilateral Agency			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Anti corruption*	13	5.46	2.54	32	5.66	2.39	17	6.47	1.91	14	6.57	2.68	19	3.26	1.91	48	4.60	2.45	14	5.14	2.60	12	6.00	2.22	18	5.44	2.66	31	5.61	2.64
Information and communications technology*	12	6.83	1.64	28	5.89	1.87	13	7.00	2.04	11	8.18	1.08	13	5.15	1.52	44	6.77	1.80	12	6.67	2.06	9	6.67	1.80	8	6.25	2.19	27	7.19	2.02
Transportation	12	5.75	1.86	25	4.56	2.04	15	5.47	2.36	8	6.75	1.39	13	4.77	1.69	39	4.87	2.49	12	3.92	2.35	8	5.88	1.55	5	5.00	2.35	24	5.79	2.54
Crime and violence	12	4.92	1.88	26	4.31	2.05	11	5.64	2.11	8	6.25	2.92	11	3.00	1.48	43	4.37	2.63	14	3.93	2.64	12	4.42	1.73	6	4.67	2.07	23	5.52	2.87
Law and justice*	11	6.00	2.14	28	4.93	2.24	16	6.69	1.70	10	6.90	1.85	15	4.20	1.90	43	5.23	1.97	16	5.19	2.79	9	6.00	1.58	6	4.50	2.26	27	6.70	2.52
Urban development	11	5.82	1.78	28	5.64	1.73	13	6.38	2.29	11	7.09	1.76	16	5.56	1.71	41	5.61	2.39	12	4.67	2.90	11	5.91	2.43	6	6.17	2.14	27	6.15	2.38
Environment	12	6.42	2.07	29	6.00	1.79	15	7.13	2.03	12	8.00	1.65	17	6.24	1.39	44	6.20	2.27	16	5.81	2.20	12	6.92	1.38	11	6.27	1.49	30	6.73	2.26
Skills and productivity	11	5.73	1.85	28	6.14	1.58	16	7.38	1.45	7	7.14	1.57	17	5.88	1.69	41	6.59	2.12	12	5.17	2.69	12	6.58	1.83	7	6.43	1.51	27	6.63	2.17
Infrastructure	11	6.27	1.68	30	6.60	1.79	14	7.50	2.03	12	6.58	2.61	16	7.19	1.60	42	6.88	2.04	14	6.07	2.56	12	7.58	1.31	8	7.00	1.77	28	7.29	2.31
Communicable/non- communicable diseases	13	6.23	1.36	27	6.56	1.69	15	7.33	2.16	12	7.25	2.45	15	6.73	1.49	42	6.38	2.16	16	6.00	2.34	11	6.36	2.11	4	4.75	2.50	28	6.50	2.60
Poverty reduction*	12	6.17	1.99	33	6.18	2.20	16	7.00	1.59	13	7.69	1.60	19	4.89	1.37	50	5.96	2.34	16	5.44	2.71	14	7.36	1.39	14	6.21	1.63	32	6.47	2.44
Gender	11	6.45	2.02	24	5.75	2.21	13	7.15	1.63	10	7.60	1.65	15	5.33	1.50	43	5.65	2.49	13	5.62	2.53	11	5.27	1.90	8	5.88	1.81	29	6.21	2.61
Tourism	10	5.80	2.04	26	6.31	1.95	13	6.62	1.45	10	7.30	2.31	16	5.88	1.93	38	6.45	2.05	12	6.42	1.93	11	6.00	1.84	7	5.57	1.40	21	6.10	2.21
Investment climate/competitiveness	12	6.67	1.97	29	6.79	1.99	13	7.85	.90	9	8.44	1.59	21	6.90	1.22	40	6.98	1.85	14	6.86	1.79	12	7.67	1.50	13	6.85	1.82	27	7.59	1.91
Water and sanitation	11	6.18	1.94	27	6.48	2.21	17	6.94	2.05	13	8.00	1.47	18	6.44	1.72	40	6.10	2.05	12	6.17	2.17	11	7.09	1.14	5	6.80	1.10	26	6.96	2.36
Trade and exports	11	6.09	1.76	25	6.80	1.96	15	7.33	1.68	9	6.78	1.92	16	5.44	2.10	38	6.53	1.74	13	6.62	1.98	12	7.42	1.31	7	7.00	1.15	21	6.86	1.88
Economic growth	13	6.77	1.48	28	6.64	1.93	17	7.24	1.35	12	7.58	1.73	21	6.43	1.63	40	7.08	1.58	12	6.50	2.54	13	7.62	1.66	12	6.75	1.48	29	7.34	1.95
Energy*	10	4.60	2.17	32	6.47	2.21	17	7.00	1.80	14	7.43	2.03	19	5.16	2.29	44	6.09	2.15	15	5.13	3.16	12	7.83	1.59	15	5.73	2.15	29	7.28	2.02
Disaster management	10	5.80	1.81	27	5.93	2.29	16	6.81	1.38	12	7.75	1.86	14	6.93	1.94	38	6.26	2.10	15	5.80	2.48	10	7.10	1.45	10	5.70	1.25	26	6.69	2.20
Public sector governance/ reform*	13	6.54	1.61	34	7.09	2.17	19	7.89	.94	15	7.93	1.75	21	5.38	1.56	48	6.58	2.30	15	6.67	2.09	13	7.62	1.04	17	6.53	1.91	33	7.03	2.38
Job creation/employment	11	5.09	1.45	27	5.22	2.34	14	6.14	2.21	14	6.14	1.83	19	4.26	1.10	42	5.45	2.11	13	4.77	2.45	11	5.64	2.11	8	5.88	2.03	27	5.48	2.05
Financial markets	10	5.40	1.51	22	5.91	2.52	15	7.07	1.22	11	6.00	1.79	21	5.57	1.91	37	6.70	2.05	12	5.42	2.54	12	6.58	1.98	9	6.78	1.30	28	6.82	2.39
Equality of opportunity	10	5.00	2.05	24	5.83	2.65	14	6.29	1.94	8	6.25	2.60	13	4.69	1.89	41	6.15	2.17	13	4.85	2.79	11	7.18	1.47	9	6.33	1.80	25	5.96	2.46
Health	10	5.80	2.30	30	6.50	1.91	16	7.50	1.10	14	7.21	1.89	16	6.13	1.82	38	6.61	1.90	15	6.27	2.22	12	7.08	1.08	7	5.71	1.80	28	6.68	2.13
Rural development	11	5.36	2.11	26	5.96	1.97	15	6.67	1.88	11	6.64	2.29	16	5.19	2.07	38	6.53	2.17	14	5.36	2.17	13	6.08	1.66	6	5.33	1.75	28	6.64	2.04
Global/regional integration	11	6.09	1.51	23	5.96	2.25	18	7.00	2.00	10	7.60	2.27	19	5.68	1.95	39	6.95	1.88	12	5.83	2.59	11	7.18	2.14	8	6.75	1.04	26	7.04	2.01
Food security and nutrition	9	5.56	2.13	22	5.68	2.61	16	7.06	1.69	11	6.91	2.30	16	5.13	1.82	39	6.59	1.92	12	5.67	2.64	12	6.00	1.65	5	5.60	2.07	26	6.38	2.10
Education*	10	5.40	2.17	33	6.18	2.27	17	7.65	1.17	14	7.79	2.12	18	5.83	1.86	46	6.54	2.02	14	6.14	1.92	13	7.31	1.60	13	6.77	1.92	28	6.82	2.25
Social protection	10	6.00	2.16	27	5.44	2.50	14	6.50	1.65	12	6.83	3.07	14	4.79	1.48	37	5.84	2.23	15	5.33	2.23	12	6.83	1.64	12	7.08	1.98	25	6.32	2.38
Climate change*	10	6.10	2.18	24	5.33	2.26	13	7.46	1.61	11	7.55	1.21	14	5.21	1.67	37	6.49	1.98	16	6.13	2.47	12	7.08	1.31	8	6.00	1.69	27	6.41	2.47
Logistics and connectivity	10	5.50	2.07	22	5.45	2.34	11	6.73	1.68	6	6.00	3.03	12	4.50	1.00	33	5.79	1.71	11	4.55	2.70	10	6.30	1.49	5	5.60	1.95	20	5.90	2.43
Mining and extractive industries*	10	5.80	2.04	20	5.30	2.03	12	6.67	1.78	7	5.43	3.95	12	4.92	1.44	31	6.52	2.10	12	3.92	2.43	11	6.18	1.66	5	5.00	0.00	21	6.24	2.34

\*Significantly different between stakeholder groups

**C. World Bank Effectiveness and Results (continued)**

	Which of the following best describes your current position?																													
	Office of President/ Vice President/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			Independent Government Institution			PMU/Consultant/ Contractor on Bank project			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Faith-Based Group			Media			Academia/ Research Institute/ Think Tank			Bilateral/ Multilateral Agency			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank's work help to achieve development results in the Dominican Republic?*	15	6.87	1.88	35	6.54	1.95	20	6.70	1.72	14	7.79	1.37	22	5.36	1.33	52	6.62	1.99	18	6.83	2.28	14	7.14	1.10	21	6.57	1.54	35	7.06	2.07

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

**To what extent do you agree with the following statements about the World Bank in the Dominican Republic, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)**

	Which of the following best describes your current position?																													
	Office of President/ Vice President/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			Independent Government Institution			PMU/Consultant/ Contractor on Bank project			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Faith-Based Group			Media			Academia/ Research Institute/ Think Tank			Bilateral/ Multilateral Agency			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of the Dominican Republic	14	6.50	1.74	37	6.35	1.96	20	6.40	2.26	15	7.93	1.28	22	5.50	2.15	50	6.02	2.18	17	6.53	2.53	13	6.15	1.21	19	6.58	1.95	34	6.56	2.05
The World Bank meets the Dominican Republic's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	15	6.80	1.86	36	6.28	2.24	20	6.80	1.77	15	7.80	1.32	20	5.20	1.79	52	6.63	2.28	15	6.27	2.12	14	6.36	2.06	21	6.29	1.87	33	6.94	1.98

\*Significantly different between stakeholder groups

**D. The World Bank's Knowledge****How frequently do you consult World Bank knowledge work and activities in the work you do?\***

Percentage of Respondents	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Weekly	0.0%	10.0%	0.0%	40.0%	4.5%	3.8%	10.5%	0.0%	4.2%	2.9%
Monthly	26.7%	15.0%	18.2%	0.0%	4.5%	13.5%	15.8%	35.7%	20.8%	20.0%
A few times a year	46.7%	52.5%	50.0%	60.0%	40.9%	46.2%	57.9%	50.0%	41.7%	54.3%
Rarely	26.7%	10.0%	22.7%	0.0%	40.9%	32.7%	15.8%	14.3%	33.3%	17.1%
Never	0.0%	12.5%	9.1%	0.0%	9.1%	3.8%	0.0%	0.0%	0.0%	5.7%

\*Significantly different between stakeholder groups

**D. The World Bank's Knowledge (continued)**

When thinking about the development challenges in the Dominican Republic, where do you believe it would be most valuable for the World Bank to focus its knowledge work and activities in the next few years?  
(Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Public sector governance/ reform	64.3%	35.9%	45.5%	66.7%	50.0%	52.8%	52.6%	50.0%	84.0%	51.4%
Gender	0.0%	0.0%	4.5%	0.0%	0.0%	3.8%	5.3%	7.1%	8.0%	5.7%
Tourism	7.1%	7.7%	9.1%	13.3%	4.5%	1.9%	5.3%	0.0%	0.0%	2.9%
Investment climate/competitiveness	14.3%	12.8%	4.5%	6.7%	27.3%	18.9%	10.5%	14.3%	28.0%	11.4%
Water and sanitation	0.0%	2.6%	4.5%	6.7%	0.0%	1.9%	0.0%	7.1%	0.0%	11.4%
Trade and exports	21.4%	12.8%	0.0%	0.0%	9.1%	3.8%	10.5%	0.0%	0.0%	8.6%
Energy	35.7%	38.5%	31.8%	26.7%	36.4%	20.8%	52.6%	42.9%	32.0%	17.1%
Disaster management	7.1%	5.1%	0.0%	0.0%	0.0%	1.9%	0.0%	0.0%	0.0%	2.9%
Social protection	7.1%	5.1%	4.5%	20.0%	0.0%	3.8%	0.0%	7.1%	8.0%	5.7%
Climate change	7.1%	2.6%	9.1%	0.0%	0.0%	7.5%	0.0%	7.1%	4.0%	8.6%
Poverty reduction	14.3%	28.2%	22.7%	26.7%	22.7%	28.3%	26.3%	57.1%	20.0%	17.1%
Law and justice	0.0%	5.1%	0.0%	0.0%	9.1%	9.4%	15.8%	0.0%	4.0%	2.9%
Anti-corruption	7.1%	17.9%	9.1%	20.0%	13.6%	24.5%	15.8%	21.4%	36.0%	34.3%
Financial markets	0.0%	5.1%	4.5%	0.0%	13.6%	1.9%	0.0%	0.0%	0.0%	0.0%
Equality of opportunity	0.0%	2.6%	0.0%	6.7%	0.0%	7.5%	0.0%	0.0%	8.0%	8.6%
Urban development	7.1%	0.0%	0.0%	0.0%	0.0%	1.9%	0.0%	0.0%	0.0%	0.0%
Crime and violence	7.1%	2.6%	13.6%	13.3%	4.5%	13.2%	10.5%	7.1%	4.0%	8.6%
Education*	28.6%	61.5%	54.5%	33.3%	50.0%	43.4%	57.9%	35.7%	24.0%	25.7%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	4.0%	0.0%
Information and communications technology	0.0%	0.0%	4.5%	6.7%	0.0%	3.8%	0.0%	0.0%	0.0%	2.9%
Transportation	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Logistics and connectivity	0.0%	2.6%	4.5%	0.0%	4.5%	1.9%	0.0%	0.0%	4.0%	0.0%
Mining and extractive industries	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%	2.9%
Job creation/employment	21.4%	2.6%	13.6%	13.3%	22.7%	15.1%	10.5%	0.0%	12.0%	11.4%
Health	7.1%	15.4%	9.1%	13.3%	4.5%	7.5%	10.5%	0.0%	0.0%	14.3%
Economic growth	7.1%	12.8%	13.6%	13.3%	13.6%	5.7%	0.0%	14.3%	8.0%	11.4%
Rural development	7.1%	5.1%	9.1%	13.3%	0.0%	5.7%	5.3%	0.0%	4.0%	5.7%
Food security and nutrition	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.7%
Environment	7.1%	0.0%	9.1%	0.0%	0.0%	1.9%	0.0%	7.1%	0.0%	2.9%
Skills and productivity	14.3%	5.1%	13.6%	0.0%	0.0%	3.8%	0.0%	7.1%	4.0%	11.4%
Infrastructure	7.1%	0.0%	4.5%	0.0%	4.5%	0.0%	0.0%	14.3%	0.0%	2.9%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	3.8%	0.0%	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups



**D. The World Bank's Knowledge (continued)**

In the Dominican Republic, how effective do you believe the World Bank's knowledge work and activities are in: (1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?																													
	Office of President/ Vice President/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			Independent Government Institution			PMU/Consultant/ Contractor on Bank project			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Faith-Based Group			Media			Academia/ Research Institute/ Think Tank			Bilateral/ Multilateral Agency			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Enhancing your knowledge and/or skills*	13	7.15	1.57	33	6.88	1.65	19	7.11	0.91	15	8.47	1.30	19	5.74	1.94	45	6.93	2.17	17	7.35	2.18	14	7.14	1.51	18	6.72	1.93	33	7.39	1.71
Contributing to good policy making*	13	7.54	1.39	34	7.21	1.37	21	7.38	1.28	15	8.40	.99	21	5.81	1.44	47	7.17	2.33	18	7.56	2.25	14	7.57	1.50	21	6.52	2.25	35	7.60	1.61
Providing support for program implementation*	13	7.31	1.93	34	7.56	1.58	21	7.76	1.48	15	8.93	1.16	21	6.29	1.79	48	7.44	2.09	18	7.72	1.96	14	7.57	1.45	20	6.85	2.08	33	7.64	1.80

\*Significantly different between stakeholder groups

In the Dominican Republic, to what extent do you believe that the World Bank's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																													
	Office of President/ Vice President/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			Independent Government Institution			PMU/Consultant/ Contractor on Bank project			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Faith-Based Group			Media			Academia/ Research Institute/ Think Tank			Bilateral/ Multilateral Agency			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are timely	14	6.57	1.87	34	6.65	1.65	18	7.56	1.29	14	7.71	1.64	19	6.05	1.96	49	7.24	2.09	16	6.88	2.50	14	7.29	1.44	16	6.56	2.06	32	7.44	1.74
Include appropriate level of stakeholder involvement during preparation*	14	6.71	1.27	32	6.31	1.73	17	6.94	1.75	14	7.86	1.23	20	4.70	1.56	46	6.26	2.29	14	6.29	2.16	14	6.57	1.34	17	5.71	2.05	33	7.36	1.64
Are relevant to the Dominican Republic's development	14	7.00	1.47	35	7.09	1.90	18	7.67	1.14	14	8.14	1.29	21	5.90	1.34	48	7.40	2.25	16	7.00	2.56	14	7.79	1.19	18	7.06	1.66	33	7.61	1.52
Provide feasible	14	6.86	1.61	32	7.06	1.56	18	8.11	.83	15	8.00	1.20	21	5.52	1.47	45	7.64	1.82	15	7.07	2.34	13	7.69	1.38	18	7.00	1.41	34	7.74	1.31
Are accessible (well written and easy to understand)*	14	6.79	1.63	32	7.31	1.53	18	7.44	1.62	15	8.33	.90	17	6.06	2.08	48	7.48	2.18	14	6.93	2.37	13	7.54	1.94	19	7.05	1.81	32	7.91	1.87
Are source of relevant information on global good practices.	13	7.31	1.38	32	7.53	1.54	18	7.28	1.64	15	8.40	1.12	20	7.20	2.14	46	7.83	2.09	16	7.25	2.35	14	8.57	1.22	19	7.37	2.17	32	8.41	1.29
Are useful in terms of the work you do*	14	6.36	1.69	35	6.89	2.40	20	7.25	1.62	15	8.67	.98	19	6.05	2.72	49	7.22	2.76	15	7.13	2.42	14	7.93	1.64	19	7.11	2.40	33	8.03	1.79
Are adequately disseminated	14	6.36	1.60	36	6.14	2.45	18	6.00	2.30	15	7.40	1.80	21	5.29	2.17	47	6.09	2.47	15	6.13	2.10	14	6.36	2.02	17	5.94	2.61	32	7.19	2.19
Are appropriately translated	14	6.79	1.25	31	7.23	2.01	18	7.50	1.86	15	7.93	1.39	16	7.00	2.76	47	7.45	2.19	13	6.85	2.85	14	8.86	1.41	16	7.19	2.51	30	8.03	1.77
Are adaptable to the Dominican Republic's specific development challenges and country circumstances*	14	6.71	1.73	33	7.09	1.53	19	7.26	1.56	15	8.40	1.18	19	6.16	2.19	45	7.36	2.18	16	7.25	2.08	14	7.64	1.34	18	6.67	2.00	32	7.72	1.75

\*Significantly different between stakeholder groups

**D. The World Bank's Knowledge (continued)**

	Which of the following best describes your current position?																													
	Office of President/ Vice President/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			Independent Government Institution			PMU/Consultant/ Contractor on Bank project			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Faith-Based Group			Media			Academia/ Research Institute/ Think Tank			Bilateral/ Multilateral Agency			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank's knowledge work and activities make to development results in your country?	14	6.93	1.27	38	7.79	1.47	22	8.00	1.63	15	8.53	1.25	21	6.95	1.75	52	7.85	2.17	18	7.50	2.26	13	7.92	1.38	20	6.50	2.14	34	8.15	1.56
Overall, how would you rate the technical quality of the World Bank's knowledge work and activities, on a ten point scale?	15	7.53	1.25	38	8.13	1.21	21	8.43	1.12	15	8.47	1.30	22	7.86	1.64	49	8.20	1.87	18	7.67	2.09	14	8.50	1.56	23	7.78	1.38	35	8.34	1.35

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality) \*Significantly different between stakeholder groups

**E. Working with the World Bank**

To what extent do you agree/disagree with the following statements, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																													
	Office of President/ Vice President/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			Independent Government Institution			PMU/Consultant/ Contractor on Bank project			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Faith-Based Group			Media			Academia/ Research Institute/ Think Tank			Bilateral/ Multilateral Agency			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank disburses funds promptly*	13	6.54	2.33	34	5.91	2.29	19	6.37	2.19	15	7.80	1.26	13	3.77	1.69	38	6.11	2.52	14	6.57	2.14	8	7.50	1.41	14	6.71	1.64	28	6.32	2.91
The World Bank effectively monitors and evaluates the projects and programs it supports	14	7.43	1.50	33	7.55	1.48	19	7.47	1.98	15	8.47	.99	18	6.50	1.95	49	7.63	2.29	16	7.44	2.50	10	8.00	1.70	20	6.85	1.81	31	8.03	2.21
The World Bank's approvals and reviews are done in a timely fashion	14	6.79	1.93	29	6.34	2.04	18	6.94	1.86	15	7.13	2.17	12	5.25	1.54	39	6.87	2.30	13	7.08	2.33	8	7.63	1.41	14	6.57	1.55	22	7.05	2.30
The World Bank's "Safeguard Policy" requirements are reasonable	11	7.09	1.87	26	6.85	1.83	16	7.44	1.75	14	7.43	2.38	11	6.00	2.32	37	7.19	1.93	15	7.13	2.26	7	7.86	.90	8	7.25	2.31	22	7.64	2.04
The World Bank imposes reasonable conditions on its lending*	13	6.54	2.07	32	6.72	2.10	20	7.30	1.56	14	8.43	1.22	14	5.14	2.03	40	6.85	2.12	17	6.88	2.83	9	7.56	1.01	17	6.76	2.36	29	7.48	2.03
Working with the World Bank increases the Dominican Republic's institutional capacity*	15	7.13	1.96	37	7.59	1.48	19	8.00	.94	15	8.80	1.42	19	6.89	2.21	50	7.72	2.41	17	7.12	2.42	14	8.43	1.50	19	6.42	1.92	34	8.09	1.91
The World Bank ensures consistency and continuity through staff changes	13	7.31	2.10	27	7.37	1.64	18	7.50	1.58	13	8.46	.66	18	6.39	1.50	37	7.32	1.96	12	6.33	2.84	8	7.63	.92	13	7.23	1.96	21	7.90	1.64
The World Bank's teams and visits are well coordinated*	11	7.91	1.70	31	7.61	1.45	17	8.29	1.40	15	8.80	1.01	12	7.08	2.27	35	7.66	2.24	12	6.92	2.47	8	8.38	.74	14	6.21	2.36	25	8.28	1.67
Where country systems (e.g., procurement, financial management, etc.) are adequate,	13	7.85	1.63	27	7.59	1.74	14	7.93	1.90	11	8.36	1.43	11	7.82	2.04	29	8.17	1.67	13	7.62	2.29	6	8.50	1.05	10	7.10	1.20	26	8.35	1.38
The World Bank provides effective implementation support	13	7.77	1.64	35	7.97	1.25	19	7.32	1.83	15	8.53	1.36	11	7.09	1.76	45	7.96	2.08	16	7.81	2.26	9	8.44	1.13	12	7.08	2.43	31	8.00	1.90

\*Significantly different between stakeholder groups

**F. The Future Role of the World Bank in Dominican Republic**

	Which of the following best describes your current position?																													
	Office of President/ Vice President/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			Independent Government Institution			PMU/Consultant/ Contractor on Bank project			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Faith-Based Group			Media			Academia/ Research Institute/ Think Tank			Bilateral/ Multilateral Agency			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How significant a role do you believe the World Bank SHOULD play in the Dominican Republic's development in the near future?	14	8.71	.91	39	8.62	1.23	22	8.86	1.04	15	9.33	1.11	22	8.41	1.79	53	8.81	1.95	18	8.56	1.82	13	8.69	1.11	25	8.08	1.19	36	9.11	1.28

(1-Not a significant role at all, 10-Very significant role)

**Which of the following SHOULD the World Bank do to make itself of greater value in the Dominican Republic? (Choose no more than TWO)**

Percentage of Respondents (Responses Combined)	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Reduce the complexity of obtaining World Bank financing	64.3%	53.8%	52.4%	40.0%	38.1%	39.6%	33.3%	38.5%	30.4%	65.7%
Improve the competitiveness of its financing compared to markets	14.3%	12.8%	19.0%	20.0%	14.3%	11.3%	16.7%	7.7%	13.0%	17.1%
Improve the quality of its experts as related to the Dominican Republic's specific challenges	0.0%	10.3%	9.5%	33.3%	0.0%	15.1%	22.2%	7.7%	8.7%	8.6%
Ensure greater selectivity in its work	14.3%	10.3%	19.0%	6.7%	0.0%	5.7%	11.1%	7.7%	30.4%	8.6%
Provide more adequate data/knowledge/statistics/figures on the Dominican Republic's economy	0.0%	33.3%	9.5%	13.3%	19.0%	13.2%	22.2%	23.1%	17.4%	8.6%
Focus primarily on advocacy issues	7.1%	2.6%	0.0%	6.7%	0.0%	1.9%	0.0%	0.0%	0.0%	2.9%
Reach out more to groups outside of the Government*	21.4%	17.9%	42.9%	26.7%	71.4%	81.1%	55.6%	61.5%	30.4%	48.6%
Offer more innovative financial products	14.3%	12.8%	0.0%	0.0%	14.3%	3.8%	0.0%	0.0%	13.0%	14.3%
Offer more innovative knowledge services	14.3%	2.6%	9.5%	6.7%	9.5%	3.8%	11.1%	30.8%	8.7%	2.9%
Increase availability of Fee-Based services	7.1%	2.6%	0.0%	0.0%	0.0%	1.9%	0.0%	7.7%	0.0%	0.0%
Work faster*	21.4%	20.5%	19.0%	40.0%	14.3%	3.8%	5.6%	0.0%	4.3%	17.1%
Other	0.0%	5.1%	4.8%	0.0%	14.3%	5.7%	0.0%	7.7%	13.0%	2.9%

\*Significantly different between stakeholder groups

## G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in the Dominican Republic? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Local radio	0.0%	10.3%	9.1%	6.7%	0.0%	12.7%	10.5%	7.1%	8.0%	2.9%
International radio	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Local television	40.0%	28.2%	27.3%	13.3%	9.5%	25.5%	10.5%	7.1%	8.0%	22.9%
International television*	13.3%	0.0%	13.6%	13.3%	0.0%	1.8%	5.3%	0.0%	0.0%	2.9%
Local newspapers (print)	26.7%	51.3%	36.4%	33.3%	52.4%	40.0%	47.4%	42.9%	56.0%	28.6%
Local newspapers (digital)	33.3%	35.9%	27.3%	20.0%	14.3%	34.5%	36.8%	28.6%	24.0%	31.4%
Periodicals	40.0%	30.8%	31.8%	40.0%	66.7%	34.5%	31.6%	42.9%	40.0%	51.4%
Social media	13.3%	7.7%	13.6%	13.3%	4.8%	7.3%	0.0%	7.1%	0.0%	11.4%
Blogs	0.0%	0.0%	4.5%	0.0%	0.0%	1.8%	0.0%	7.1%	0.0%	0.0%
Mobile phones	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Instant messaging platforms	0.0%	0.0%	0.0%	0.0%	0.0%	3.6%	0.0%	0.0%	0.0%	0.0%
Other web-based sources	20.0%	20.5%	27.3%	46.7%	23.8%	32.7%	31.6%	42.9%	44.0%	40.0%
Other	6.7%	10.3%	4.5%	13.3%	28.6%	5.5%	15.8%	14.3%	4.0%	2.9%

\*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
World Bank website	53.3%	35.0%	59.1%	33.3%	40.9%	41.5%	47.4%	50.0%	40.0%	38.9%
Direct contact with World Bank	53.3%	32.5%	27.3%	46.7%	54.5%	20.8%	42.1%	42.9%	48.0%	47.2%
e-Newsletters	26.7%	45.0%	45.5%	20.0%	22.7%	49.1%	36.8%	21.4%	36.0%	27.8%
Instant messaging platforms	0.0%	2.5%	4.5%	0.0%	0.0%	3.8%	0.0%	0.0%	4.0%	0.0%
World Bank seminars/workshops/conferences*	26.7%	35.0%	31.8%	80.0%	31.8%	34.0%	21.1%	35.7%	12.0%	30.6%
World Bank publications and other written materials	33.3%	27.5%	27.3%	6.7%	27.3%	35.8%	42.1%	35.7%	48.0%	38.9%
Cell phone	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%	0.0%	0.0%	0.0%	2.8%
Social media	6.7%	15.0%	4.5%	13.3%	4.5%	11.3%	5.3%	14.3%	4.0%	8.3%
Blogs	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	4.5%	0.0%	5.3%	0.0%	0.0%	2.8%

\*Significantly different between stakeholder groups

Have you requested information from the World Bank on its activities in the past year?

Percentage of Respondents	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Yes	23.1%	30.3%	25.0%	46.2%	26.3%	22.2%	21.4%	25.0%	43.5%	25.8%
No	76.9%	69.7%	75.0%	53.8%	73.7%	77.8%	78.6%	75.0%	56.5%	74.2%

Were you able to obtain this information?

Percentage of Respondents	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Yes	60.0%	76.9%	100.0%	100.0%	85.7%	60.0%	100.0%	100.0%	90.9%	88.9%
No	40.0%	23.1%	0.0%	0.0%	14.3%	40.0%	0.0%	0.0%	9.1%	11.1%

**G. Communication and Information Sharing (continued)****Are you aware of the World Bank's Access to Information Policy (under which the Bank now discloses any information in its possession that is not on a list of exceptions)?**

Percentage of Respondents	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Yes	15.4%	30.0%	23.8%	30.8%	38.1%	29.2%	46.7%	42.9%	40.0%	32.4%
No	84.6%	70.0%	76.2%	69.2%	61.9%	70.8%	53.3%	57.1%	60.0%	67.6%

**Do you have access to the Internet?**

Percentage of Respondents	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Yes	100.0%	100.0%	100.0%	100.0%	100.0%	97.9%	100.0%	100.0%	95.8%	100.0%
No	0.0%	0.0%	0.0%	0.0%	0.0%	2.1%	0.0%	0.0%	4.2%	0.0%

**Do you use/have you used the World Bank website?**

Percentage of Respondents	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Yes	85.7%	78.9%	90.9%	92.9%	81.8%	76.6%	73.3%	100.0%	75.0%	83.3%
No	14.3%	21.1%	9.1%	7.1%	18.2%	23.4%	26.7%	0.0%	25.0%	16.7%

**Which do you primarily use?**

Percentage of Respondents	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
The World Bank's country website	30.8%	37.5%	47.6%	40.0%	45.0%	65.2%	56.3%	42.9%	33.3%	51.7%
The World Bank's main website	69.2%	62.5%	52.4%	60.0%	55.0%	34.8%	43.8%	57.1%	66.7%	48.3%

**Where do you access the Internet primarily when visiting a World Bank website?**

Percentage of Respondents	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Home computer	7.7%	6.5%	21.1%	7.7%		14.6%	33.3%	28.6%	5.0%	8.7%
Work computer	92.3%	87.1%	78.9%	92.3%	100.0%	85.4%	66.7%	71.4%	90.0%	87.0%
Smartphone	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	5.0%	4.3%
Other	0.0%	6.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

**G. Communication and Information Sharing (continued)**

Please rate how much you agree with the following statements, on a ten point scale. (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																													
	Office of President/ Vice President/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			Independent Government Institution			PMU/Consultant/ Contractor on Bank project			Private Sector/ Financial Sector/ Private Bank			NGO/Private Foundation/ Faith-Based Group			Media			Academia/ Research Institute/ Think Tank			Bilateral/ Multilateral Agency			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
I use/consult World Bank data more currently than I did a few years ago*	12	5.42	2.57	34	6.00	2.79	21	6.33	2.67	15	8.00	2.98	21	5.33	2.69	51	5.88	3.09	18	6.78	2.26	14	7.07	2.16	23	4.78	2.75	31	6.55	2.39
I find the World Bank websites easy to navigate.	10	7.50	.97	32	6.88	2.23	21	8.14	1.15	14	7.71	2.61	19	6.79	2.37	45	7.33	2.31	16	7.69	2.41	14	7.57	1.79	20	6.95	1.50	27	7.85	1.56
I find the information on the World Bank's websites useful.	10	7.50	1.27	33	7.67	1.93	21	7.71	1.23	13	9.00	1.00	17	7.76	2.31	44	8.07	1.73	16	7.63	2.66	14	8.29	1.54	20	7.35	1.66	28	8.57	1.40
When I need information from the World Bank I know how to find it*	10	7.60	1.65	35	6.34	2.55	18	6.17	2.94	15	8.47	2.03	16	6.81	2.66	49	6.71	2.43	16	7.81	2.66	13	7.31	2.87	23	5.83	2.76	26	7.88	1.84
The World Bank is responsive to my information requests and inquiries	7	7.00	1.83	28	6.68	2.28	13	7.23	2.01	12	8.17	1.70	10	6.30	1.83	34	6.94	2.46	13	6.92	3.59	10	8.00	2.21	17	7.53	1.81	19	7.42	2.80

\*Significantly different between stakeholder groups

**H. Background Information**

Currently, do you professionally collaborate/work with the World Bank in your country?\*

Percentage of Respondents	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Yes	28.6%	37.5%	27.3%	86.7%	13.6%	18.9%	0.0%	30.8%	58.3%	26.5%
No	71.4%	62.5%	72.7%	13.3%	86.4%	81.1%	100.0%	69.2%	41.7%	73.5%

\*Significantly different between stakeholder groups

Which of the following describes most of your exposure to the World Bank in the Dominican Republic? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/ Vice President/ Minister	Employee of a Ministry/ Ministerial Dept./ Implementation Agency	Independent Government Institution	PMU/Consultant/ Contractor on Bank project	Private Sector/ Financial Sector/ Private Bank	NGO/Private Foundation/ Faith-Based Group	Media	Academia/ Research Institute/ Think Tank	Bilateral/ Multilateral Agency	Other
Observer	42.9%	15.8%	31.6%	7.1%	27.3%	23.1%	44.4%	7.1%	26.1%	17.6%
Use World Bank reports/data*	42.9%	39.5%	42.1%	21.4%	31.8%	30.8%	72.2%	78.6%	39.1%	52.9%
Engage in World Bank related/sponsored events/activities	35.7%	52.6%	36.8%	57.1%	45.5%	53.8%	27.8%	50.0%	47.8%	50.0%
Collaborate as part of my professional duties*	0.0%	28.9%	31.6%	57.1%	18.2%	13.5%	0.0%	14.3%	39.1%	14.7%
Use World Bank website for information, data, research, etc.	35.7%	31.6%	36.8%	28.6%	36.4%	38.5%	33.3%	35.7%	13.0%	32.4%

\*Significantly different between stakeholder groups

## Appendix C: Responses to All Questions by Geographic Location

### A. General Issues facing Dominican Republic

In general would you say that the Dominican Republic is headed in ... ?\*

Percentage of Respondents	Santo Domingo	Other
The right direction	58.0%	36.1%
The wrong direction	19.8%	36.1%
Not sure	22.2%	27.8%

\*Significantly different between locations

Listed below are a number of development priorities in Dominican Republic. Please identify which of the following you consider the most important development priorities in the Dominican Republic? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Santo Domingo	Other
Public sector governance/reform	55.2%	47.4%
Global/regional integration	0.0%	0.0%
Anti-corruption	47.1%	60.5%
Financial markets	0.9%	0.0%
Trade and exports	3.6%	2.6%
Economic growth*	11.2%	0.0%
Law and justice	13.9%	13.2%
Transportation	0.9%	0.0%
Investment climate/competitiveness	7.2%	2.6%
Water and sanitation	3.1%	5.3%
Job creation/employment*	13.0%	26.3%
Rural development	3.6%	10.5%
Urban development	0.9%	0.0%
Environment	2.2%	2.6%
Skills and productivity	3.6%	2.6%
Logistics and connectivity	0.9%	0.0%
Tourism	2.7%	5.3%
Energy	28.7%	26.3%
Infrastructure	0.4%	0.0%
Mining and extractive industries	0.9%	0.0%
Information and communications technology	1.3%	0.0%
Social protection	4.0%	2.6%
Gender	3.6%	0.0%
Equality of opportunity	7.6%	0.0%
Health	9.9%	7.9%
Education	47.5%	60.5%
Poverty reduction	13.9%	10.5%
Food security and nutrition	2.2%	0.0%
Climate change	0.9%	0.0%
Crime and violence	8.1%	7.9%
Communicable/non-communicable diseases	0.4%	2.6%
Disaster management*	0.0%	2.6%

\*Significantly different between locations

**A. General Issues facing Dominican Republic (continued)**

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in the Dominican Republic? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Santo Domingo	Other
Water and sanitation	5.4%	7.5%
Equality of opportunity	29.1%	40.0%
Economic growth	17.9%	10.0%
Climate change	0.0%	0.0%
Global/regional integration	0.4%	0.0%
Gender	3.1%	0.0%
Rural development	13.9%	12.5%
Urban development	1.3%	5.0%
Logistics and connectivity	0.4%	0.0%
Infrastructure	3.6%	7.5%
Social protection*	13.9%	2.5%
Law and justice	4.0%	2.5%
Transportation	1.3%	0.0%
Crime and violence	3.1%	2.5%
Communicable/non-communicable diseases	0.0%	0.0%
Information and communications technology	0.0%	0.0%
Anti-corruption	26.9%	35.0%
Skills and productivity	5.8%	5.0%
Investment climate/competitiveness	4.9%	2.5%
Education	69.5%	72.5%
Energy	4.0%	5.0%
Public sector governance/ reform	17.5%	20.0%
Mining and extractive industries	0.0%	0.0%
Environment	0.9%	0.0%
Disaster management	0.0%	0.0%
Health	12.1%	10.0%
Tourism	2.7%	0.0%
Job creation/employment	42.6%	45.0%
Financial markets	2.7%	2.5%
Trade and exports	4.0%	2.5%
Food security and nutrition	6.7%	10.0%

\*Significantly different between locations



**A. General Issues facing Dominican Republic (continued)**

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in the Dominican Republic? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Santo Domingo	Other
Energy	43.3%	35.0%
Gender	1.3%	0.0%
Equality of opportunity	9.8%	10.0%
Social protection	2.7%	7.5%
Global/regional integration	7.6%	5.0%
Climate change	0.0%	0.0%
Anti-corruption	21.9%	20.0%
Disaster management	0.0%	0.0%
Rural development	8.9%	12.5%
Investment climate/competitiveness	35.7%	30.0%
Urban development	0.4%	0.0%
Water and sanitation	0.4%	0.0%
Education*	32.1%	55.0%
Information and communications technology	1.3%	0.0%
Skills and productivity*	17.0%	2.5%
Communicable/non-communicable diseases	0.0%	0.0%
Trade and exports	21.4%	20.0%
Public sector governance/ reform	23.2%	25.0%
Logistics and connectivity	0.9%	0.0%
Job creation/employment	22.8%	15.0%
Tourism	15.2%	25.0%
Food security and nutrition*	0.9%	5.0%
Transportation	0.9%	2.5%
Mining and extractive industries	0.4%	2.5%
Environment	0.4%	0.0%
Health	2.2%	2.5%
Infrastructure	4.9%	12.5%
Law and justice	6.3%	2.5%
Crime and violence	1.8%	0.0%
Financial markets	13.4%	5.0%

\*Significantly different between locations

**B. Overall Attitudes toward the World Bank**

	Which best represents your geographic location?					
	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank in the Dominican Republic, on a ten point scale?	225	6.64	2.04	40	6.63	2.23

(1-Not familiar at all, 10-Extremely familiar)

	Which best represents your geographic location?					
	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank's effectiveness in the Dominican Republic, on a ten point scale?	202	6.81	1.81	36	7.17	1.84

(1-Not effective at all, 10-Very effective)

	Which best represents your geographic location?					
	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help the Dominican Republic solve its most complicated development challenges, on a ten point scale?	194	7.85	1.68	35	8.57	1.93

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between locations

**When thinking about how the World Bank can have the most impact on development results in the Dominican Republic, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in the Dominican Republic? (Choose no more than THREE)**

Percentage of Respondents (Responses Combined)	Santo Domingo	Other
Social protection	11.2%	7.5%
Public sector governance/ reform	47.1%	40.0%
Transportation	1.3%	0.0%
Poverty reduction*	31.4%	47.5%
Global/regional integration	1.8%	0.0%
Gender	3.6%	2.5%
Crime and violence	3.1%	5.0%
Tourism	2.7%	5.0%
Rural development	9.4%	12.5%
Investment climate/competitiveness	11.2%	5.0%
Water and sanitation	4.9%	2.5%
Energy	32.3%	20.0%
Job creation/employment	12.1%	12.5%
Financial markets	5.4%	5.0%
Urban development	0.4%	2.5%
Environment	3.1%	7.5%
Equality of opportunity	6.7%	5.0%
Health	10.8%	20.0%
Education	36.3%	52.5%
Food security and nutrition	2.7%	0.0%
Climate change*	0.4%	5.0%
Logistics and connectivity	2.7%	0.0%
Trade and exports	4.5%	2.5%
Economic growth	9.9%	5.0%
Law and justice	8.1%	2.5%
Skills and productivity	4.0%	7.5%
Communicable/non-communicable diseases*	0.0%	2.5%
Infrastructure	3.6%	5.0%
Mining and extractive industries	0.9%	0.0%
Anti-corruption	23.8%	10.0%
Information and communications technology	1.3%	0.0%
Disaster management	0.4%	2.5%

\*Significantly different between locations

### B. Overall Attitudes toward the World Bank (continued)

When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in the Dominican Republic?

<b>1<sup>st</sup> Greatest Value</b>		
Percentage of Respondents	Santo Domingo	Other
Financial resources: investment lending	44.5%	51.3%
Financial resources: policy based lending / budget support to the Government	19.0%	15.4%
Mobilizing financial resources for the Dominican Republic from non-Bank sources	2.8%	7.7%
Technical assistance	11.8%	10.3%
Policy advice	6.6%	0.0%
Donor coordination	0.5%	0.0%
Data	1.4%	0.0%
Training/capacity building	8.5%	12.8%
Studies/analyses	2.8%	2.6%
Convening/facilitating	0.0%	0.0%
Knowledge sharing exchanges of non-Bank expertise	0.5%	0.0%
Other	1.9%	0.0%

<b>2<sup>nd</sup> Greatest Value</b>		
Percentage of Respondents	Santo Domingo	Other
Financial resources: investment lending	13.6%	18.4%
Financial resources: policy based lending / budget support to the Government	20.4%	13.2%
Mobilizing financial resources for the Dominican Republic from non-Bank sources	14.6%	5.3%
Technical assistance	17.5%	18.4%
Policy advice	8.3%	13.2%
Donor coordination	3.4%	5.3%
Data	2.4%	0.0%
Training/capacity building	11.7%	21.1%
Studies/analyses	6.8%	0.0%
Convening/facilitating	1.0%	0.0%
Knowledge sharing exchanges of non-Bank expertise*	0.5%	5.3%
Other	0.0%	0.0%

\*Significantly different between locations

Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in the Dominican Republic? (Choose no more than THREE)

Percentage of Respondents (Responses Combined)	Santo Domingo	Other
Imposing technocratic solutions without regard to political realities	23.8%	15.8%
Not exploring alternative policy options	12.6%	7.9%
Too bureaucratic in its operational policies and procedures	35.0%	47.4%
Staff too inaccessible	7.3%	10.5%
Arrogant in its approach	7.8%	2.6%
Not client focused	9.7%	10.5%
The credibility of its knowledge/data	1.0%	0.0%
Not willing to honestly criticize policies and reform efforts in the country	26.2%	13.2%
Too influenced by developed countries*	24.8%	47.4%
Not enough public disclosure of its work	24.8%	36.8%
World Bank processes too slow and complex	27.7%	21.1%
Not aligned with country priorities	13.6%	10.5%
Not aligned with other donors' work*	9.7%	0.0%
Not collaborating enough with non-state actors*	16.5%	31.6%
Not adequately sensitive to political/social realities in the Dominican Republic	19.9%	15.8%
Other	6.3%	5.3%

\*Significantly different between locations

**B. Overall Attitudes toward the World Bank (continued)**

Which World Bank instruments do you believe are the MOST effective in reducing poverty in the Dominican Republic? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Santo Domingo	Other
Policy based lending / budget support to the Government*	37.4%	18.4%
Investment lending	64.4%	73.7%
Managing grants and non-World Bank funds	8.1%	0.0%
Knowledge products/services	16.7%	26.3%
Technical assistance	60.4%	60.5%
Other	3.6%	5.3%
Don't know	1.4%	2.6%

\*Significantly different between locations

	Which best represents your geographic location?					
	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to "global public goods" (e.g., climate change, communicable diseases, international financial stability, education, clean environment, etc.), on a ten point scale?	213	8.57	1.72	39	8.87	1.59

(1-To no degree at all, 10-To a very significant degree)

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Santo Domingo	Other
NGOs*	31.7%	56.4%
Local Government	37.1%	35.9%
Beneficiaries	10.9%	2.6%
Private sector	30.3%	23.1%
Community Based Organizations	24.0%	35.9%
Donor community	7.7%	0.0%
Foundations	5.4%	7.7%
Academia/think tanks/research institutes	32.1%	20.5%
Congress	5.4%	2.6%
Media	5.4%	2.6%
Faith based organizations	5.0%	2.6%
Other*	1.4%	7.7%

\*Significantly different between locations

To what extent do you agree with the following statements about the World Bank's work in the Dominican Republic, on a ten point scale?

(1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?					
	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
Overall the World Bank currently plays a relevant role in development in the Dominican Republic	213	6.93	2.23	36	7.67	2.07
The World Bank's work is aligned with what I consider the development priorities for the Dominican Republic	210	6.59	1.95	38	6.71	1.92
The World Bank supports programs and strategies that are realistic for the Dominican Republic	210	7.04	1.92	38	7.32	1.77
The World Bank treats clients and stakeholders in the Dominican Republic with respect	196	7.98	1.75	36	8.58	1.70

### B. Overall Attitudes toward the World Bank (continued)

To what extent is the World Bank an effective development partner in the Dominican Republic, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Which best represents your geographic location?					
	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
Responsiveness	189	6.86	1.92	36	7.42	1.95
Flexibility (in terms of the World Bank's products and services)	185	6.28	1.98	35	6.51	2.47
Flexibility (in terms of changing country circumstances)	184	6.51	1.94	37	6.65	2.46
Being inclusive	180	6.49	2.09	32	6.94	2.26
Openness	195	7.23	1.94	34	7.47	2.12
Staff accessibility	189	7.00	2.09	35	7.37	2.04
Straightforwardness and honesty*	191	7.55	1.95	35	8.46	1.99
Collaboration with groups outside of the Government*	180	6.51	2.03	36	7.28	2.24
Collaboration with the Government*	203	8.18	1.34	37	8.78	1.18
Collaboration with other donors	148	7.29	1.80	29	7.38	1.72
Follow through over time*	175	7.30	2.15	36	8.28	1.92

\*Significantly different between locations

When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Santo Domingo	Other
The World Bank works too slowly	15.1%	10.5%
The Government works inefficiently	32.1%	42.1%
There is not an adequate level of citizen/civil society participation*	35.8%	63.2%
Poor donor coordination	11.5%	2.6%
The World Bank does not do adequate follow through/follow-up	13.3%	2.6%
Inadequate levels of capacity in Government	14.2%	10.5%
Political pressures and obstacles	36.2%	31.6%
Reforms are not well thought out in light of country challenges	17.9%	23.7%
The World Bank is not sensitive enough to political/social realities on the ground	13.3%	7.9%
Other	1.8%	0.0%

\*Significantly different between locations

### C. World Bank Effectiveness and Results

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in the Dominican Republic, on a ten point scale? (1-Not effective at all, 10-Very effective)

	Which best represents your geographic location?					
	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
Anti corruption	186	5.39	2.54	32	4.75	2.37
Information and communications technology*	145	6.52	1.97	33	7.24	1.58
Transportation	135	5.20	2.25	27	4.89	2.44
Crime and violence	139	4.68	2.48	27	4.44	2.28
Law and justice	152	5.51	2.34	30	6.30	1.78
Urban development	144	5.72	2.20	32	6.28	2.23
Environment	163	6.46	2.05	35	6.54	1.96
Skills and productivity	145	6.33	1.94	34	6.82	1.95
Infrastructure	157	6.80	2.03	31	7.16	2.18
Communicable/non-communicable diseases	149	6.54	2.13	34	6.47	2.00
Poverty reduction	185	6.21	2.18	35	6.40	2.05
Gender	145	5.97	2.28	33	6.06	2.14
Tourism	137	6.26	2.03	28	6.18	1.56
Investment climate/competitiveness	157	7.07	1.79	32	7.59	1.58
Water and sanitation	148	6.74	1.95	33	6.15	2.22
Trade and exports	134	6.69	1.81	33	6.58	1.98
Economic growth	165	6.96	1.75	34	7.09	1.83
Energy	176	6.34	2.31	30	6.47	2.36
Disaster management	149	6.56	2.00	29	5.90	2.24
Public sector governance/ reform	192	6.87	2.03	35	6.63	2.25
Job creation/employment	152	5.37	2.08	34	5.41	1.83
Financial markets	148	6.27	2.09	31	6.52	2.13
Equality of opportunity	137	5.85	2.32	33	6.06	2.24
Health	154	6.64	1.86	34	6.65	1.82
Rural development	146	6.12	2.04	34	6.21	2.17
Global/regional integration	147	6.56	2.02	31	6.94	2.34
Food security and nutrition	134	6.19	2.11	35	6.06	2.29
Education	171	6.55	2.09	34	6.97	1.90
Social protection	145	5.92	2.27	32	6.47	2.17
Climate change	141	6.23	2.09	33	6.76	2.06
Logistics and connectivity	113	5.72	2.13	28	5.54	2.03
Mining and extractive industries	117	5.78	2.26	23	5.74	2.12

\*Significantly different between locations

**C. World Bank Effectiveness and Results (continued)**

	Which best represents your geographic location?					
	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank's work help to achieve development results in the Dominican Republic, on a ten point scale?	212	6.63	1.89	37	6.95	1.87

(1-To no degree at all, 10-To a very significant degree)

**To what extent do you agree with the following statements about the World Bank in the Dominican Republic, on a ten point scale?**

(1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?					
	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of the Dominican Republic	204	6.31	2.10	38	6.79	1.91
The World Bank meets the Dominican Republic's needs for knowledge services (e.g., research, analysis, data, technical assistance)	206	6.45	2.09	36	6.94	1.97

**D. The World Bank's Knowledge****How frequently do you consult World Bank knowledge work and activities in the work you do?**

Percentage of Respondents	Santo Domingo	Other
Weekly	6.8%	5.3%
Monthly	16.2%	21.1%
A few times a year	50.0%	42.1%
Rarely	21.6%	21.1%
Never	5.4%	10.5%

**When thinking about the development challenges in the Dominican Republic, where do you believe it would be most valuable for the World Bank to focus its knowledge work and activities in the next few years? (Choose no more than THREE)**

Percentage of Respondents (Responses Combined)	Santo Domingo	Other
Public sector governance/ reform	52.7%	46.2%
Gender	3.2%	5.1%
Tourism	4.5%	5.1%
Investment climate/competitiveness	14.4%	12.8%
Water and sanitation	4.1%	0.0%
Trade and exports	6.3%	7.7%
Energy	32.9%	20.5%
Disaster management	1.8%	2.6%
Social protection	5.9%	2.6%
Climate change	4.5%	7.7%
Poverty reduction	24.8%	25.6%
Law and justice	6.3%	7.7%
Anti-corruption	22.1%	17.9%
Financial markets	3.2%	0.0%
Equality of opportunity	4.5%	5.1%
Urban development	0.9%	0.0%
Crime and violence	7.7%	15.4%
Education*	41.0%	59.0%
Global/regional integration	0.9%	0.0%
Information and communications technology	1.8%	2.6%
Transportation	0.0%	0.0%
Logistics and connectivity	2.3%	0.0%
Mining and extractive industries	0.9%	0.0%
Job creation/employment*	10.4%	23.1%
Health	9.0%	10.3%
Economic growth	10.4%	7.7%
Rural development	5.9%	5.1%
Food security and nutrition	0.9%	0.0%
Environment	2.7%	2.6%
Skills and productivity	6.3%	2.6%
Infrastructure	2.7%	0.0%
Communicable/non-communicable diseases	0.5%	2.6%

\*Significantly different between locations

**D. The World Bank's Knowledge (continued)**

**In the Dominican Republic, how effective do you believe the World Bank's knowledge work and activities are in:**

(1-Not effective at all, 10-Very effective)

	Which best represents your geographic location?					
	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
Enhancing your knowledge and/or skills	194	6.99	1.95	35	7.37	1.94
Contributing to good policy making	204	7.17	1.82	38	7.50	1.97
Providing support for program implementation	202	7.42	1.85	37	7.76	2.01

**In the Dominican Republic, to what extent do you believe that the World Bank's knowledge work and activities:**

(1-To no degree at all, 10-To a very significant degree)

	Which best represents your geographic location?					
	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
Are timely	192	6.92	1.86	35	7.54	2.17
Include appropriate level of stakeholder involvement during preparation	191	6.38	1.95	31	7.10	1.68
Are relevant to the Dominican Republic's development priorities	197	7.20	1.82	35	7.63	1.93
Provide feasible recommendations*	191	7.18	1.64	35	7.91	1.72
Are accessible (well written and easy to understand)	187	7.28	1.87	35	7.91	1.98
Are source of relevant information on global good practices.	191	7.64	1.81	36	8.28	1.72
Are useful in terms of the work you do	199	7.21	2.27	35	7.86	2.02
Are adequately disseminated	193	6.21	2.31	36	6.83	2.10
Are appropriately translated	179	7.44	2.11	35	7.97	1.90
Are adaptable to the Dominican Republic's specific development challenges and country circumstances	190	7.14	1.87	36	7.78	1.77

\*Significantly different between locations

	Which best represents your geographic location?					
	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank's knowledge work and activities make to development results in your country, on a ten point scale?*	210	7.57	1.82	38	8.29	1.78
Overall, how would you rate the technical quality of the World Bank's knowledge work and activities, on a ten point scale?*	214	8.02	1.50	38	8.66	1.62

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality) \*Significantly different between locations



### E. Working with the World Bank

To what extent do you agree/disagree with the following statements, on a ten point scale?

(1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?					
	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
The World Bank disburses funds promptly	165	6.12	2.42	32	6.91	2.02
The World Bank effectively monitors and evaluates the projects and programs it supports*	190	7.38	2.01	36	8.42	1.73
The World Bank's approvals and reviews are done in a timely fashion	157	6.60	2.12	30	7.40	1.77
The World Bank's "Safeguard Policy" requirements are reasonable	141	7.12	2.09	27	7.44	1.72
The World Bank imposes reasonable conditions on its lending	175	6.88	2.16	31	7.42	2.03
Working with the World Bank increases the Dominican Republic's institutional capacity	205	7.61	1.97	34	8.24	1.65
The World Bank ensures consistency and continuity through staff changes	155	7.39	1.80	25	7.32	1.93
The World Bank's teams and visits are well coordinated*	153	7.59	1.96	27	8.52	1.48
Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	135	7.94	1.74	26	8.12	1.31
The World Bank provides effective implementation support	172	7.77	1.87	33	8.39	1.48

\*Significantly different between locations

### F. The Future Role of the World Bank in Dominican Republic

	Which best represents your geographic location?					
	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
How significant a role do you believe the World Bank SHOULD play in the Dominican Republic's development in the near future, on a ten point scale?*	220	8.62	1.48	38	9.37	1.34

\*Significantly different between locations

Which of the following SHOULD the World Bank do to make itself of greater value in the Dominican Republic? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Santo Domingo	Other
Reduce the complexity of obtaining World Bank financing*	43.2%	61.5%
Improve the competitiveness of its financing compared to markets	14.6%	12.8%
Improve the quality of its experts as related to the Dominican Republic's specific challenges	12.7%	2.6%
Ensure greater selectivity in its work	11.7%	5.1%
Provide more adequate data/knowledge/statistics/figures on the Dominican Republic's economy	17.8%	15.4%
Focus primarily on advocacy issues	1.4%	5.1%
Reach out more to groups outside of the Government*	44.1%	71.8%
Offer more innovative financial products	9.4%	5.1%
Offer more innovative knowledge services	8.5%	2.6%
Increase availability of Fee-Based services	1.4%	2.6%
Work faster	14.1%	10.3%
Other	6.6%	0.0%

\*Significantly different between locations

### G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Dominican Republic? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Santo Domingo	Other
Local radio*	6.3%	17.9%
International radio	0.0%	0.0%
Local television	19.4%	25.6%
International television	4.1%	2.6%
Local newspapers (print)	44.6%	28.2%
Local newspapers (digital)	28.8%	35.9%
Periodicals	39.2%	43.6%
Social media	8.1%	7.7%
Blogs	0.9%	2.6%
Mobile phones	0.0%	0.0%
Instant messaging platforms	0.9%	0.0%
Other web-based sources	32.0%	30.8%
Other	10.4%	2.6%

\*Significantly different between locations

How would you prefer to receive information from the World Bank? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Santo Domingo	Other
World Bank website	39.5%	51.3%
Direct contact with World Bank	40.4%	30.8%
e-Newsletters	35.4%	41.0%
Instant messaging platforms	1.8%	2.6%
World Bank seminars/workshops/conferences	32.3%	35.9%
World Bank publications and other written materials	35.0%	23.1%
Cell phone	0.9%	0.0%
Social media	9.4%	10.3%
Blogs	0.0%	0.0%
Other	0.9%	2.6%

Have you requested information from the World Bank on its activities in the past year?

Percentage of Respondents	Santo Domingo	Other
Yes	28.6%	25.0%
No	71.4%	75.0%

Were you able to obtain this information?

Percentage of Respondents	Santo Domingo	Other
Yes	81.8%	100.0%
No	18.2%	0.0%

Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?

Percentage of Respondents	Santo Domingo	Other
Yes	33.5%	31.4%
No	66.5%	68.6%

Do you have access to the Internet?

Percentage of Respondents	Santo Domingo	Other
Yes	99.0%	100.0%
No	1.0%	0.0%

Do you use/have used the World Bank website?

Percentage of Respondents	Santo Domingo	Other
Yes	82.0%	79.4%
No	18.0%	20.6%

Which do you primarily use?

Percentage of Respondents	Santo Domingo	Other
The World Bank's country website	46.4%	54.5%
The World Bank's main website	53.6%	45.5%

Where do you access the Internet primarily when visiting a World Bank website?\*

Percentage of Respondents	Santo Domingo	Other
Home computer	11.2%	27.6%
Work computer	87.1%	69.0%
Smartphone	0.6%	3.4%
Other	1.1%	0.0%

\*Significantly different between locations

### G. Communication and Information Sharing (continued)

Please rate how much you agree with the following statements, on a ten point scale.

(1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?					
	Santo Domingo			Other		
	N	Mean	SD	N	Mean	SD
I use/consult World Bank data more currently than I did a few years ago	206	6.05	2.82	35	6.40	2.58
I find the World Bank websites easy to navigate.	186	7.27	2.05	32	7.81	1.99
I find the information on the World Bank's websites useful.	186	7.91	1.75	31	8.10	1.94
When I need information from the World Bank I know how to find it	194	6.86	2.63	28	6.89	2.63
The World Bank is responsive to my information requests and inquiries	143	7.15	2.32	21	6.62	3.01

### H. Background Information

Currently, do you professionally collaborate/work with the World Bank in your country?\*

Percentage of Respondents	Santo Domingo	Other
Yes	33.6%	7.9%
No	66.4%	92.1%

\*Significantly different between locations

Which of the following describes most of your exposure to the World Bank in the Dominican Republic? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Santo Domingo	Other
Observer	23.1%	29.7%
Use World Bank reports/data	44.3%	32.4%
Engage in World Bank related/sponsored events/activities	48.6%	37.8%
Collaborate as part of my professional duties*	24.5%	2.7%
Use World Bank website for information, data, research, etc.*	28.8%	51.4%

\*Significantly different between locations

## Appendix D: Responses to All Questions by Year<sup>1</sup>

**FY '05 Response Number = 218 • FY '09 Response Number = 180 • FY '13 Response Number = 275**

### B. Overall Attitudes toward the World Bank

	year								
	FY 2005			FY 2009			FY 2013		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank in the Dominican Republic?	215	6.44	2.09	176	6.80	2.14	273	6.63	2.07

(1-Not familiar at all, 10-Extremely familiar)

	year								
	FY 2005			FY 2009			FY 2013		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank's effectiveness in the Dominican Republic?	190	7.23	1.82	172	7.10	1.72	245	6.85	1.80

(1-Not effective at all, 10-Very effective)

**To what extent do you agree with the following statements about the World Bank's work in the Dominican Republic, on a ten point scale?**

(1-Strongly disagree, 10-Strongly agree)

	year								
	FY 2005			FY 2009			FY 2013		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank currently plays a relevant role in development in the Dominican Republic	205	7.09	1.81	174	6.94	2.08	255	7.03	2.22
The World Bank's work is aligned with what I consider the development priorities for the Dominican Republic^	207	7.06	1.78	170	6.49	2.02	256	6.61	1.94
The World Bank supports programs and strategies that are realistic for the Dominican Republic*	203	6.94	1.99	169	6.59	1.84	256	7.07	1.89
The World Bank treats clients and stakeholders in the Dominican Republic with respect	175	8.24	1.77	159	8.31	1.70	238	8.07	1.73

<sup>a</sup>Significantly different between FY13 and FY05 country surveys; <sup>\*</sup>Significantly different between FY13 and FY09 country surveys.

**To what extent is the World Bank an effective development partner in the Dominican Republic in terms of each of the following?**

(1-To no degree at all, 10-To a very significant degree)

	year								
	FY 2005			FY 2009			FY 2013		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Flexibility (in terms of changing country circumstances)	98	6.74	2.11	88	6.51	2.24	227	6.54	2.03
Staff accessibility	186	6.61	2.30	154	6.61	2.13	231	7.00	2.11

<sup>1</sup> Only those questions that were asked in the FY '05, FY '09, and FY '13 country surveys, with similar response scales/options, are presented.

### C. World Bank Effectiveness and Results

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in the Dominican Republic, on a ten point scale? (1-Not effective at all, 10-Very effective)

	year								
	FY 2005			FY 2009			FY 2013		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Anti corruption <sup>^</sup>	195	5.97	2.62	149	5.68	2.32	225	5.27	2.54
Environment	187	6.82	2.09	147	6.52	1.98	203	6.44	2.04
Infrastructure	186	6.76	2.02	152	6.58	1.97	193	6.88	2.03
Poverty reduction	204	6.46	2.15	166	6.18	1.82	227	6.21	2.17
Gender	167	5.72	2.22	147	6.37	2.03	181	5.98	2.23
Economic growth	203	6.95	2.11	157	6.64	1.73	203	6.99	1.75
Public sector governance/ reform	202	7.07	2.26	161	6.83	2.08	232	6.86	2.05
Health <sup>^</sup>	195	7.13	2.23	152	6.45	1.84	192	6.63	1.87
Education <sup>^</sup>	199	7.74	1.96	164	6.69	1.94	210	6.60	2.06
Social protection	192	6.47	2.28	150	6.22	2.15	182	6.01	2.24
Climate change <sup>*</sup>				146	5.71	2.17	177	6.32	2.10

<sup>^</sup>Significantly different between FY13 and FY05 country surveys; <sup>\*</sup>Significantly different between FY13 and FY09 country surveys.

### D. The World Bank's Knowledge

In the Dominican Republic, to what extent do you believe that the World Bank's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	year								
	FY 2005			FY 2009			FY 2013		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are useful in terms of the work you do <sup>*</sup>	202	8.53	1.63	160	8.35	1.81	240	7.29	2.28
Are adaptable to the Dominican Republic's specific development challenges and country circumstances <sup>^</sup>	198	6.73	1.79	164	6.58	1.94	233	7.24	1.85

<sup>^</sup>Significantly different between FY13 and FY05 country surveys; <sup>\*</sup>Significantly different between FY13 and FY09 country surveys.

### E. Working with the World Bank

To what extent do you agree/disagree with the following statements, on a ten point scale? (1-Strongly disagree, 10-Strongly agree)

	year								
	FY 2005			FY 2009			FY 2013		
	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank disburses funds promptly	97	6.53	2.39	82	6.11	2.34	201	6.24	2.37
The World Bank effectively monitors and evaluates the projects and programs it supports	103	7.83	2.06	89	7.66	1.97	231	7.53	2.02
The World Bank imposes reasonable conditions on its lending	180	6.59	2.25	154	6.64	2.20	212	6.95	2.14
Working with the World Bank increases the Dominican Republic's institutional capacity	101	7.55	2.02	88	7.75	1.98	245	7.66	1.98

### G. Communication and Information Sharing

#### Do you have access to the Internet?

Percentage of Respondents	2009	2013
Yes	98.8%	99.2%
No	1.2%	0.8%

#### Do you use/have you used the World Bank website?

Percentage of Respondents	2005	2009	2013
Yes	77.5%	78.6%	82.1%
No	22.5%	21.4%	17.9%

Please rate how much you agree with the following statements, on a ten point scale. (1-Strongly disagree, 10-Strongly agree)

	year					
	FY 2009			FY 2013		
	N	Mean	SD	N	Mean	SD
I find the World Bank websites easy to navigate*	122	7.95	1.87	224	7.37	2.02
I find the information on the World Bank's websites useful*	120	8.57	1.62	222	7.94	1.77
When I need information from the World Bank I know how to find it	129	7.27	2.40	228	6.86	2.60
The World Bank is responsive to my information requests and inquiries	109	7.39	2.41	168	7.07	2.41

\*Significantly different between FY13 and FY09 country surveys.

## Appendix E: Indicator Questions as a Function of Exposure to the Bank

Indicator Question	Currently, do you professionally collaborate/work with the World Bank in your country?		Which of the following describes most of your exposure to the World Bank in Dominican Republic?									
			Observer		Use WB reports/data		Engage in WB activities		Collaborate		Use WB website	
	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank's effectiveness in the Dominican Republic, on a ten point scale?	6.70	7.19	6.99	6.69	6.94	6.89	6.71	7.14	6.88	7.06	6.95	6.87
To what extent do you believe the World Bank's staff is well prepared to help the Dominican Republic solve its most complicated development challenges?	7.94	7.93	8.05	7.84	7.94	8.08	7.98	8.03	8.02	7.94	7.97	8.07
Overall the World Bank currently plays a relevant role in development in the Dominican Republic	6.84	7.41	7.22	6.74	7.20	7.00	6.83	7.43	7.04	7.38	7.12	7.09
The World Bank's work is aligned with what I consider the development priorities for the Dominican Republic	6.50	6.81	6.80	6.30	6.53	6.89	6.44	6.96	6.72	6.58	6.75	6.56
Responsiveness	6.89	6.99	7.00	6.69	6.90	6.99	6.72	7.15	6.98	6.80	6.97	6.86
Openness	7.25	7.32	7.33	7.13	7.40	7.14	7.10	7.48	7.25	7.44	7.34	7.19
Collaboration with groups outside of the Government	6.56	6.63	6.69	6.36	6.63	6.61	6.30	6.93	6.67	6.42	6.72	6.41
Collaboration with the Government	8.27	8.28	8.37	8.06	8.25	8.38	8.15	8.45	8.33	8.20	8.32	8.27
Collaboration with other donors	7.17	7.40	7.40	7.00	7.32	7.29	6.98	7.65	7.23	7.61	7.44	7.04
To what extent does the World Bank's work help to achieve development results in the Dominican Republic?	6.57	6.85	6.96	5.93	6.57	6.92	6.55	6.92	6.70	6.83	6.71	6.76
The World Bank's financial instruments meet the needs of the Dominican Republic	6.23	6.82	6.61	5.92	6.42	6.51	6.31	6.62	6.37	6.80	6.46	6.45
The World Bank meets the Dominican Republic's needs for knowledge services	6.38	6.84	6.69	6.06	6.43	6.70	6.30	6.81	6.50	6.73	6.67	6.30
In Dominican Republic, to what extent do you believe that the World Bank's knowledge work and activities are adaptable to the Dominican Republic's specific development challenges and country circumstances	7.23	7.29	7.43	6.85	7.13	7.51	7.04	7.58	7.35	7.14	7.36	7.19
Overall, how significant a contribution do you believe the World Bank's knowledge work and activities make to development results in your country?	7.65	7.64	7.77	7.46	7.56	7.88	7.45	7.99	7.69	7.76	7.81	7.49
Overall, how would you rate the technical quality of the World Bank's knowledge work and activities?	8.12	8.04	8.20	7.91	7.98	8.33	8.02	8.26	8.11	8.22	8.20	8.00
Where country systems are adequate, the World Bank makes appropriate use of them	7.94	7.98	8.08	7.30	7.83	8.04	7.78	8.08	7.97	7.77	7.88	8.02

Yellow highlight indicates significant difference between Yes and No mean.

## Appendix F: Dominican Republic FY 2013 Questionnaire



### **World Bank Country Survey FY13 – The Dominican Republic**

The World Bank is interested in gauging the views of clients and partners who are either involved in development in the Dominican Republic or who observe activities related to social and economic development. The following survey is meant to give the World Bank's team that works in the Dominican Republic, greater insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its critical stakeholders. With this understanding, the World Bank hopes to develop more effective strategies, outreach and programs that support development in the Dominican Republic. The World Bank commissioned an independent firm to oversee the logistics of this effort in the Dominican Republic. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. **If you prefer not to answer a question, please leave it blank.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

#### **SECTION A: GENERAL ISSUES FACING THE DOMINICAN REPUBLIC**

<b>A1. In general would you say that the Dominican Republic is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure



**SECTION A: GENERAL ISSUES**

<b>A2. Listed below are a number of development priorities in the Dominican Republic.</b>			
<b>Please identify which of the following you consider the most important development priorities in the Dominican Republic? (Choose no more than THREE)</b>			
1	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	17	Tourism
2	Global/regional integration	18	Energy (e.g., electricity, renewable energy)
3	Anti corruption	19	Infrastructure (e.g., roads, bridges, highways, ports)
4	Financial markets (e.g., soundness, access, microfinance)	20	Mining and extractive industries
5	Trade and exports	21	Information and communications technology
6	Economic growth	22	Social protection (e.g., pensions, social programs)
7	Law and justice (e.g., judicial system)	23	Gender
8	Transportation	24	Equality of opportunity (i.e., equity)
9	Investment climate/competitiveness (incl. foreign direct investment)	25	Health
10	Water and sanitation	26	Education
11	Job creation/employment	27	Poverty reduction
12	Rural development	28	Food security and nutrition
13	Urban development	29	Climate change (e.g., mitigation, adaptation)
14	Environment	30	Crime and violence
15	Skills and productivity	31	Communicable/non-communicable diseases
16	Logistics and connectivity (e.g., supply chain, security, warehousing, etc.)	32	Disaster management

**SECTION A: GENERAL ISSUES**

**A3. Poverty reduction is a broad term that encompasses work in many different areas.**

**Which THREE areas of development listed below do you believe would contribute most to reducing poverty in the Dominican Republic? (Choose no more than THREE)**

1	Water and sanitation	17	Anti corruption
2	Equality of opportunity (i.e., equity)	18	Skills and productivity
3	Economic growth	19	Investment climate/competitiveness (incl. foreign direct investment)
4	Climate change (e.g., mitigation, adaptation)	20	Education
5	Global/regional integration	21	Energy (e.g., electricity, renewable energy)
6	Gender	22	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Rural development	23	Mining and extractive industries
8	Urban development	24	Environment
9	Logistics and connectivity (e.g., supply chain, security, warehousing, etc.)	25	Disaster management
10	Infrastructure (e.g., roads, bridges, highways, ports)	26	Health
11	Social protection (e.g., pensions, social programs)	27	Tourism
12	Law and justice (e.g., judicial system)	28	Job creation/employment
13	Transportation	29	Financial markets (e.g., soundness, access, microfinance)
14	Crime and violence	30	Trade and exports
15	Communicable/non-communicable diseases	31	Food security and nutrition
16	Information and communications technology		

**SECTION A: GENERAL ISSUES**

<b>A4. Economic growth can be driven by a number of factors.</b>			
<b>Which THREE areas below do you believe would contribute most to generating economic growth in the Dominican Republic? (Choose no more than THREE)</b>			
1	Energy (e.g., electricity, renewable energy)	16	Communicable/non-communicable diseases
2	Gender	17	Trade and exports
3	Equality of opportunity (i.e., equity)	18	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
4	Social protection (e.g., pensions, social programs)	19	Logistics and connectivity (e.g., supply chain, security, warehousing, etc.)
5	Global/regional integration	20	Job creation/employment
6	Climate change (e.g., mitigation, adaptation)	21	Tourism
7	Anti corruption	22	Food security and nutrition
8	Disaster management	23	Transportation
9	Rural development	24	Mining and extractive industries
10	Investment climate/competitiveness (incl. foreign direct investment)	25	Environment
11	Urban development	26	Health
12	Water and sanitation	27	Infrastructure (e.g., roads, bridges, highways, ports)
13	Education	28	Law and justice (e.g., judicial system)
14	Information and communications technology	29	Crime and violence
15	Skills and productivity	30	Financial markets (e.g., soundness, access, microfinance)

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

**B1. How familiar are you with the work of the World Bank in the Dominican Republic, on a ten point scale?**

1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

**B2. Overall, please rate your impression of the World Bank's effectiveness in the Dominican Republic, on a ten point scale?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all					Very effective					Don't know

**B3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help the Dominican Republic solve its most complicated development challenges, on a ten point scale?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all					To a very significant degree					Don't know

**B4. When thinking about how the World Bank can have the most impact on development results in the Dominican Republic, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in the Dominican Republic? (Choose no more than THREE)**

1	Social protection (e.g., pensions, social programs)	17	Equality of opportunity (i.e., equity)
2	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	18	Health
3	Transportation	19	Education
4	Poverty reduction	20	Food security and nutrition
5	Global/regional integration	21	Climate change (e.g., mitigation, adaptation)
6	Gender	22	Logistics and connectivity (e.g., supply chain, security, warehousing, etc.)
7	Crime and violence	23	Trade and exports
8	Tourism	24	Economic growth
9	Rural development	25	Law and justice (e.g., judicial system)
10	Investment climate/competitiveness (incl. foreign direct investment)	26	Skills and productivity
11	Water and sanitation	27	Communicable/non-communicable diseases
12	Energy (e.g., electricity, renewable energy)	28	Infrastructure (e.g., roads, bridges, highways, ports)
13	Job creation/employment	29	Mining and extractive industries
14	Financial markets (e.g., soundness, access, microfinance)	30	Anti corruption
15	Urban development	31	Information and communications technology
16	Environment	32	Disaster management

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

<b>B5. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in the Dominican Republic?</b>			
		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Financial resources: investment lending	<input type="checkbox"/>	<input type="checkbox"/>
2	Financial resources: policy based lending / budget support to the Government	<input type="checkbox"/>	<input type="checkbox"/>
3	Mobilizing financial resources for the Dominican Republic from non-Bank sources	<input type="checkbox"/>	<input type="checkbox"/>
4	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
5	Policy advice	<input type="checkbox"/>	<input type="checkbox"/>
6	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
7	Data	<input type="checkbox"/>	<input type="checkbox"/>
8	Training/capacity building	<input type="checkbox"/>	<input type="checkbox"/>
9	Studies/analyses	<input type="checkbox"/>	<input type="checkbox"/>
10	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
11	Knowledge sharing exchanges of non-Bank expertise	<input type="checkbox"/>	<input type="checkbox"/>
12	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

<b>B6. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in the Dominican Republic? (Choose no more than THREE)</b>	
1	Imposing technocratic solutions without regard to political realities
2	Not exploring alternative policy options
3	Too bureaucratic in its operational policies and procedures
4	Staff too inaccessible
5	Arrogant in its approach
6	Not client focused
7	The credibility of its knowledge/data
8	Not willing to honestly criticize policies and reform efforts in the country
9	Too influenced by developed countries
10	Not enough public disclosure of its work
11	World Bank processes too slow and complex
12	Not aligned with country priorities
13	Not aligned with other donors' work
14	Not collaborating enough with non-state actors
15	Not adequately sensitive to political/social realities in the Dominican Republic
16	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

**B7. Which World Bank instruments do you believe are the MOST effective in reducing poverty in the Dominican Republic? (Choose no more than TWO)**

1	Policy based lending / budget support to the Government
2	Investment lending (financing specific projects)
3	Managing grants and non-World Bank funds
4	Knowledge products/services (analytical work, studies, surveys, etc.)
5	Technical assistance (advice, best practice, capacity development, etc.)
6	Other (please specify): _____
7	Don't know

**B8. To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to “global public goods” (e.g., climate change, communicable diseases, international financial stability, education, clean environment, etc.), on a ten point scale?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all					To a very significant degree					Don't know

**B9. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)**

1	NGOs
2	Local Government
3	Beneficiaries
4	Private sector
5	Community Based Organizations (CBOs)
6	Donor community
7	Foundations
8	Academia/think tanks/research institutes
9	Congress
10	Media
11	Faith based organizations
12	Other (please specify): _____

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

To what extent do you agree with the following statements about the World Bank's work in the Dominican Republic, on a ten point scale?												
		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>B10</b>	Overall the World Bank currently plays a relevant role in development in the Dominican Republic											<input type="checkbox"/>
<b>B11</b>	The World Bank's work is aligned with what I consider the development priorities for the Dominican Republic											<input type="checkbox"/>
<b>B12</b>	The World Bank supports programs and strategies that are realistic for the Dominican Republic											<input type="checkbox"/>
<b>B13</b>	The World Bank treats clients and stakeholders in the Dominican Republic with respect											<input type="checkbox"/>

To what extent is the World Bank an effective development partner in the Dominican Republic, in terms of each of the following?												
		To no degree at all								To a very significant degree		Don't know
		1	2	3	4	5	6	7	8	9	10	
<b>B14</b>	Responsiveness											<input type="checkbox"/>
<b>B15</b>	Flexibility (in terms of the World Bank's products and services)											<input type="checkbox"/>
<b>B16</b>	Flexibility (in terms of changing country circumstances)											<input type="checkbox"/>
<b>B17</b>	Being inclusive											<input type="checkbox"/>
<b>B18</b>	Openness (sharing data and other information)											<input type="checkbox"/>
<b>B19</b>	Staff accessibility											<input type="checkbox"/>
<b>B20</b>	Straightforwardness and honesty											<input type="checkbox"/>
<b>B21</b>	Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)											<input type="checkbox"/>
<b>B22</b>	Collaboration with the Government											<input type="checkbox"/>
<b>B23</b>	Collaboration with other donors											<input type="checkbox"/>
<b>B24</b>	Follow through over time											<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK**

<b>B25. When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)</b>	
1	The World Bank works too slowly
2	The Government works inefficiently
3	There is not an adequate level of citizen/civil society participation
4	Poor donor coordination
5	The World Bank does not do adequate follow through/follow-up
6	Inadequate levels of capacity in Government
7	Political pressures and obstacles
8	Reforms are not well thought out in light of country challenges
9	The World Bank is not sensitive enough to political/social realities on the ground
10	Other (please specify): _____

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## SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in the Dominican Republic, on a ten point scale?													
		Not effective at all										Very effective	Don't know
C1	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C2	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C3	Transportation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C4	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C5	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C6	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C7	Environment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C8	Skills and productivity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C9	Infrastructure (e.g., roads, bridges, highways, ports)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C10	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C11	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C12	Gender	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C13	Tourism	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C14	Investment climate/competitiveness (incl. foreign direct investment)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C15	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C16	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C17	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C18	Energy (e.g., electricity, renewable energy)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C19	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C20	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C21	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C22	Financial markets (e.g., soundness, access, microfinance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C23	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C24	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C25	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C26	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C27	Food security and nutrition	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C28	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C29	Social protection (e.g., pensions, social programs)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C30	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C31	Logistics and connectivity (e.g., supply chain, security, warehousing, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C32	Mining and extractive industries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS**

<b>C33. To what extent does the World Bank's work help to achieve development results in the Dominican Republic, on a ten point scale?</b>											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

<b>To what extent do you agree with the following statements about the World Bank in the Dominican Republic, on a ten point scale?</b>												
		Strongly disagree								Strongly agree		Don't know
<b>C34</b>	The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of the Dominican Republic	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
<b>C35</b>	The World Bank meets the Dominican Republic's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

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## SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

### D1. How frequently do you consult World Bank knowledge work and activities in the work you do?

1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

### D2. When thinking about the development challenges in the Dominican Republic, where do you believe it would be most valuable for the World Bank to focus its knowledge work and activities in the next few years? (Choose no more than THREE)

1	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	17	Crime and violence
2	Gender	18	Education
3	Tourism	19	Global/regional integration
4	Investment climate/competitiveness (incl. foreign direct investment)	20	Information and communications technology
5	Water and sanitation	21	Transportation
6	Trade and exports	22	Logistics and connectivity (e.g., supply chain, security, warehousing, etc.)
7	Energy (e.g., electricity, renewable energy)	23	Mining and extractive industries
8	Disaster management	24	Job creation/employment
9	Social protection (e.g., pensions, social programs)	25	Health
10	Climate change (e.g., mitigation, adaptation)	26	Economic growth
11	Poverty reduction	27	Rural development
12	Law and justice (e.g., judicial system)	28	Food security and nutrition
13	Anti corruption	29	Environment
14	Financial markets (e.g., soundness, access, microfinance)	30	Skills and productivity
15	Equality of opportunity (i.e., equity)	31	Infrastructure (e.g., roads, bridges, highways, ports)
16	Urban development	32	Communicable/non-communicable diseases

## SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In the Dominican Republic, how effective do you believe the World Bank's knowledge work and activities are in:													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>D3</b>	Enhancing your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D4</b>	Contributing to good policy making	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D5</b>	Providing support for program implementation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

In the Dominican Republic, to what extent do you believe that the World Bank's knowledge work and activities:													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>D6</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D7</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D8</b>	Are relevant to the Dominican Republic's development priorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D9</b>	Provide feasible recommendations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D10</b>	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D11</b>	Are source of relevant information on global good practices.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D12</b>	Are useful in terms of the work you do	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D13</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D14</b>	Are appropriately translated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>D15</b>	Are adaptable to the Dominican Republic's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

<b>D16. Overall, how significant a contribution do you believe the World Bank's knowledge work and activities make to development results in your country, on a ten point scale?</b>													
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>			
Not significant at all									Very significant	Don't know			

<b>D17. Overall, how would you rate the technical quality of the World Bank's knowledge work and activities, on a ten point scale?</b>													
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>			
Very low technical quality									Very high technical quality	Don't know			

**SECTION E: WORKING WITH THE WORLD BANK**

To what extent do you agree/disagree with the following statements, on a ten point scale?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
<b>E1</b>	The World Bank disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E2</b>	The World Bank effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E3</b>	The World Bank's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E4</b>	The World Bank's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E5</b>	The World Bank imposes reasonable conditions on its lending	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E6</b>	Working with the World Bank increases the Dominican Republic's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E7</b>	The World Bank ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E8</b>	The World Bank's teams and visits are well coordinated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E9</b>	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
<b>E10</b>	The World Bank provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

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## SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN THE DOMINICAN REPUBLIC

**F1. How significant a role do you believe the World Bank SHOULD play in the Dominican Republic's development in the near future, on a ten point scale?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know

**F2. Which of the following SHOULD the World Bank do to make itself of greater value in the Dominican Republic? (Choose no more than TWO)**

1	Reduce the complexity of obtaining World Bank financing
2	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, and other terms)
3	Improve the quality of its experts as related to the Dominican Republic's specific challenges
4	Ensure greater selectivity in its work
5	Provide more adequate data/knowledge/statistics/figures on the Dominican Republic's economy
6	Focus primarily on advocacy issues
7	Reach out more to groups outside of the Government
8	Offer more innovative financial products
9	Offer more innovative knowledge services
10	Increase availability of Fee-Based services
11	Work faster
12	Other (please specify): _____

**SECTION G: COMMUNICATION AND INFORMATION SHARING****G1. How do you get most of your information about economic and social development issues in the Dominican Republic? (Choose no more than TWO)**

1	Local radio
2	International radio
3	Local television
4	International television
5	Local newspapers (print)
6	Local newspapers (digital)
7	Periodicals
8	Social media (Facebook, Twitter, Youtube)
9	Blogs
10	Mobile phones
11	Instant messaging platforms (e.g., SMS)
12	Other web-based sources
13	Other (please specify): _____

**G2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)**

1	World Bank website (Dominican Republic)
2	Direct contact with World Bank (i.e., face to face meetings/discussions)
3	e-Newsletters
4	Instant messaging platforms (e.g., SMS)
5	World Bank seminars/workshops/conferences
6	World Bank publications and other written materials
7	Cell phone
8	Social media (Facebook, Twitter, Youtube)
9	Blogs
10	Other (please specify): _____

<b>G3</b>	Have you requested information from the World Bank on its activities in the past year? (If YES please go to Question G4; if NO please go to G5)	<b>Yes</b>	<b>No</b>
<b>G4</b>	Were you able to obtain this information?	<b>Yes</b>	<b>No</b>
<b>G5</b>	Are you aware of the World Bank's Access to Information Policy (under which the Bank now discloses any information in its possession that is not on a list of exceptions)?	<b>Yes</b>	<b>No</b>
<b>G6</b>	Do you have access to the Internet?	<b>Yes</b>	<b>No</b>
<b>G7</b>	Do you use/have you used the World Bank website?	<b>Yes</b>	<b>No</b>

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

<b>G8. Which do you primarily use? (Please mark only ONE response)</b>	
1	The World Bank's country website (www.bancomundial.org.do)
2	The World Bank's main website (www.bancomundial.org)

<b>G9. Where do you access the Internet primarily when visiting a World Bank website?</b>	
1	Home Computer
2	Work Computer
3	Smartphone
4	Other (please specify): _____

<b>Please rate how much you agree with the following statements, on a ten point scale.</b>													
		<b>Strongly disagree</b>								<b>Strongly agree</b>		<b>Don't know</b>	
		1	2	3	4	5	6	7	8	9	10		
<b>G10</b>	I use/consult World Bank data more currently than I did a few years ago											<input type="checkbox"/>	
<b>G11</b>	I find the World Bank websites easy to navigate. <i>(Only answer if you have used a World Bank website)</i>											<input type="checkbox"/>	
<b>G12</b>	I find the information on the World Bank's websites useful. <i>(Only answer if you have used a World Bank website)</i>											<input type="checkbox"/>	
<b>G13</b>	When I need information from the World Bank I know how to find it (e.g., whom to call, where to reach them, etc.)											<input type="checkbox"/>	
<b>G14</b>	The World Bank is responsive to my information requests and inquiries											<input type="checkbox"/>	

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**SECTION H: BACKGROUND INFORMATION****H1. Which of the following best describes your current position? (Please mark only ONE response)**

1	Office of the President
2	Office of the Vice President
3	Office of Minister
4	Office of the Congress
5	Judiciary Branch
6	Employee of a Ministry, Ministerial Department or Implementation Agency
7	Local Government Office or Staff
8	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
9	Consultant/Contractor working on World Bank supported project/program
10	Project Management Unit (PMU) overseeing implementation of project
11	Private Sector Organization
12	Private Foundation
13	Financial Sector/Private Bank
14	Media (Press, Radio, TV, Web, etc.)
15	NGO
16	Community Based Organization
17	Trade Union
18	Faith-Based Group
19	Academia/Research Institute/Think Tank
20	Bilateral Agency
21	Multilateral Agency
22	Other (please specify): _____

**H2. Please identify the primary specialization of your work. (Please mark only ONE response)**

1	Agriculture/ rural development / food security	10	Law and justice / regulatory framework
2	Climate change / disaster management	11	Natural resource management / environmental sustainability
3	Education	12	Private sector development / foreign direct investment
4	Energy	13	Public sector governance / public financial management / anti corruption
5	Financial markets / banking	14	Social protection
6	Gender / equality of opportunity	15	Transport
7	Health / communicable/non-communicable diseases	16	Urban development
8	Information and communications technology	17	Water and sanitation
9	Job creation/employment	18	Other (please specify): _____

**SECTION H: BACKGROUND INFORMATION**

<b>H3. Currently, do you professionally collaborate/work with the World Bank in your country?</b>	
1	Yes
2	No

<b>H4. Which of the following describes most of your exposure to the World Bank in the Dominican Republic? (Choose no more than TWO)</b>	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank reports/data
3	Engage in World Bank related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank website for information, data, research, etc.

<b>H5. Which best represents your geographic location?</b>	
1	Santo Domingo
2	North/Cibao
3	South/Southwest
4	East

**Thank you for completing the survey!**