

Appendix F: Poland FY 2013 Questionnaire



World Bank Country Survey FY13 – Poland

The World Bank is interested in gauging the views of clients and partners who are either involved in development in Poland or who observe activities related to social and economic development. The following survey is meant to give the World Bank's team that works in Poland, greater insight into how the Bank's work is perceived. This is one tool the World Bank uses to assess the views of its critical stakeholders. With this understanding, the World Bank hopes to develop more effective strategies, outreach and programs that support development in Poland. The World Bank commissioned an independent firm to oversee the logistics of this effort in Poland. This ensures anonymity and confidentiality. We hope you'll be candid. To complete the survey, please circle/check the response that most accurately reflects your opinion. **If you prefer not to answer a question, please leave it blank.**

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING POLAND

A1. In general would you say that Poland is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. Listed below are a number of development priorities in Poland.			
Please identify which of the following you consider the most important development priorities in Poland? (Choose no more than THREE)			
1	Social protection (e.g., pensions, targeted social assistance)	13	Equality of opportunity (i.e., equity)
2	Transport (e.g., roads, bridges, transportation)	14	Health
3	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	15	Education
4	Global/regional integration	16	Poverty reduction
5	Gender	17	Energy
6	Domestic private sector development	18	Climate change (e.g., mitigation, adaptation)
7	Foreign direct investment	19	Agricultural development
8	Job creation/employment	20	Trade and exports
9	Rural development	21	Economic growth
10	Financial markets	22	Regulatory framework
11	Urban development	23	Natural resource management (e.g., oil, gas, mining)
12	Environmental sustainability	24	Information and communications technology

SECTION A: GENERAL ISSUES

A3. Poverty reduction is a broad term that encompasses work in many different areas.			
Which THREE areas of development listed below do you believe would contribute most to reducing poverty and boosting shared prosperity in Poland? (Choose no more than THREE)			
1	Equality of opportunity (i.e., equity)	13	Foreign direct investment
2	Economic growth	14	Education
3	Climate change (e.g., mitigation, adaptation)	15	Energy
4	Global/regional integration	16	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
5	Gender	17	Natural resource management (e.g., oil, gas, mining)
6	Rural development	18	Environmental sustainability
7	Urban development	19	Health
8	Regulatory framework	20	Agricultural development
9	Social protection (e.g., pensions, targeted social assistance)	21	Job creation/employment
10	Transport (e.g., roads, bridges, transportation)	22	Financial markets
11	Information and communications technology	23	Trade and exports
12	Domestic private sector development		

A4. Economic growth can be driven by a number of factors.			
Which THREE areas below do you believe would contribute most to generating economic growth in Poland? (Choose no more than THREE)			
1	Energy	12	Regulatory framework
2	Gender	13	Trade and exports
3	Equality of opportunity (i.e., equity)	14	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
4	Social protection (e.g., pensions, targeted social assistance)	15	Domestic private sector development
5	Global/regional integration	16	Job creation/employment
6	Climate change (e.g., mitigation, adaptation)	17	Agricultural development
7	Rural development	18	Transport (e.g., roads, bridges, transportation)
8	Foreign direct investment	19	Natural resource management (e.g., oil, gas, mining)
9	Urban development	20	Environmental sustainability
10	Education	21	Health
11	Information and communications technology	22	Financial markets

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B1. How familiar are you with the work of the World Bank in Poland, on a ten point scale?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all					Extremely familiar				

B2. Overall, please rate your impression of the World Bank's effectiveness in Poland, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all								Very effective		Don't know

B3. To what extent do you believe the World Bank's staff is well prepared (e.g., skills and knowledge) to help Poland solve its most complicated development challenges, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all							To a very significant degree			Don't know

B4. Please rate your impression of the World Bank's responsiveness in supporting Poland's development agenda, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not responsive at all					Very responsive					Don't know

B5. When thinking about how the World Bank can have the most impact on development results in Poland, in which sectoral areas do you believe the World Bank should focus most of its attention and resources in Poland? (Choose no more than THREE)			
1	Social protection (e.g., pensions, targeted social assistance)	13	Urban development
2	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	14	Environmental sustainability
3	Transport (e.g., roads, bridges, transportation)	15	Equality of opportunity (i.e., equity)
4	Poverty reduction	16	Health
5	Global/regional integration	17	Education
6	Gender	18	Climate change (e.g., mitigation, adaptation)
7	Domestic private sector development	19	Agricultural development
8	Rural development	20	Trade and exports
9	Foreign direct investment	21	Economic growth
10	Energy	22	Regulatory framework
11	Job creation/employment	23	Natural resource management (e.g., oil, gas, mining)
12	Financial markets	24	Information and communications technology

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B6. When thinking about the World Bank's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Poland?

		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Financial resources: investment lending	<input type="checkbox"/>	<input type="checkbox"/>
2	Financial resources: policy based lending / budget support to the Government	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice	<input type="checkbox"/>	<input type="checkbox"/>
5	Data	<input type="checkbox"/>	<input type="checkbox"/>
6	Training/capacity building	<input type="checkbox"/>	<input type="checkbox"/>
7	Studies/analyses	<input type="checkbox"/>	<input type="checkbox"/>
8	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
9	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
10	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

B7. Which of the following do you identify as the World Bank's greatest WEAKNESSES in its work in Poland? (Choose no more than TWO)

1	Staff too inaccessible
2	Not exploring alternative policy options
3	Not adequately sensitive to political/social realities in Poland
4	Not enough public disclosure of its work
5	Arrogant in its approach
6	Not aligned with country priorities
7	The credibility of its knowledge/data
8	Not willing to honestly criticize policies and reform efforts in the country
9	Too influenced by developed countries
10	Imposing technocratic solutions without regard to political realities
11	World Bank processes too slow and complex
12	Too bureaucratic in its operational policies and procedures
13	Not aligned with other donors' work
14	Not collaborating enough with non-state actors
15	Not client focused
16	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B8. Which World Bank instruments do you believe are the MOST effective in reducing poverty and boosting shared prosperity in Poland? (Choose no more than TWO)	
1	Capacity development
2	Policy based lending / budget support to the Government
3	Knowledge products/services (analytical work, studies, surveys, etc.)
4	Investment lending (financing specific projects)
5	Technical assistance (advice, best practice, international experience, etc.)
6	Other (please specify): _____
7	Don't know

B9. To what extent do you believe the World Bank SHOULD seek to influence the global development agenda as related to “global public goods” (e.g., climate change, communicable diseases, international financial systems, trade, etc.), on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank collaborate with more in your country to ensure better development results there? (Choose no more than TWO)	
1	NGOs
2	Local Government
3	Beneficiaries
4	Private sector
5	European Commission and other International Financial Institutions
6	Foundations
7	Academia/think tanks/research institutes
8	Parliament
9	Media
10	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

To what extent do you agree with the following statements about the World Bank's work in Poland, on a ten point scale?												
		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
B11	Overall the World Bank currently plays a relevant role in development in Poland	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B12	The World Bank's work is aligned with what I consider the development priorities for Poland	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B13	The World Bank supports programs and strategies that are realistic for Poland	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B14	The World Bank treats clients and stakeholders in Poland with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent is the World Bank an effective development partner in Poland, in terms of each of the following?												
		To no degree at all								To a very significant degree		Don't know
		1	2	3	4	5	6	7	8	9	10	
B15	Responsiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B16	Flexibility (in terms of the World Bank's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B17	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B18	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B19	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B20	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B21	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B22	Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B23	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B24	Follow through over time	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK

B25. When World Bank assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)	
1	The World Bank works too slowly
2	The Government works inefficiently
3	There is not an adequate level of citizen/civil society participation
4	The World Bank does not do adequate follow through/follow-up
5	Lack of/inadequate levels of capacity in Government
6	Political pressures and obstacles
7	Reforms are not well thought out in light of country challenges
8	The World Bank is not sensitive enough to political/social realities on the ground
9	Other (please specify): _____

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SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

How effective do you believe the World Bank is in terms of the work it does in the following areas of development in Poland, on a ten point scale?												
		Not effective at all								Very effective	Don't know	
		1	2	3	4	5	6	7	8	9	10	
C1	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C2	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C3	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C4	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C6	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C7	Gender	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C8	Domestic private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C10	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C11	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C12	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C13	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C14	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C15	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C16	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C17	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C18	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C19	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C20	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C21	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C22	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C23	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C24	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION C: WORLD BANK EFFECTIVENESS AND RESULTS

C25. To what extent does the World Bank's work help to achieve development results in Poland, on a ten point scale?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank in Poland, on a ten point scale?												
		Strongly disagree					Strongly agree					Don't know
C26	The World Bank's financial instruments (i.e., investment lending, Development Policy Loan, Program 4 Result, etc.) meet the needs of Poland	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C27	The World Bank meets Poland's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

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SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

D2. When thinking about the development challenges in Poland, where do you believe it would be most valuable for the World Bank to focus its knowledge work and activities in the next few years? (Choose no more than THREE)			
1	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	13	Education
2	Gender	14	Global/regional integration
3	Domestic private sector development	15	Information and communications technology
4	Foreign direct investment	16	Transport (e.g., roads, bridges, transportation)
5	Trade and exports	17	Agricultural development
6	Energy	18	Natural resource management (e.g., oil, gas, mining)
7	Social protection (e.g., pensions, targeted social assistance)	19	Job creation/employment
8	Climate change (e.g., mitigation, adaptation)	20	Health
9	Poverty reduction	21	Economic growth
10	Financial markets	22	Rural development
11	Equality of opportunity (i.e., equity)	23	Environmental sustainability
12	Urban development	24	Regulatory framework

SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Poland, how effective do you believe the World Bank's knowledge work and activities are at:												
		Not effective at all								Very effective		Don't know
D3	Enhancing your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D4	Contributing to good policy making	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D5	Providing support for program implementation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D6	Complementing the EU and other IFIs support to Poland	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D7	Raising awareness of specific issues in conducting a dialogue	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

In Poland, to what extent do you believe that the World Bank's knowledge work and activities:												
		To no degree at all								To a very significant degree		Don't know
D8	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D9	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D10	Are relevant to Poland's development priorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D11	Provide feasible recommendations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D12	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D13	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D14	Are useful in terms of the work you do	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D15	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D16	Are appropriately translated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D17	Are adaptable to Poland's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D18. Overall, how significant a contribution do you believe the World Bank's knowledge work and activities make to development results in your country, on a ten point scale?												
1		2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Not significant at all							Very significant			Don't know		

SECTION D: THE WORLD BANK'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D19. Overall, how would you rate the technical quality of the World Bank's knowledge work and activities, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality						Very high technical quality				Don't know

D20. Please rate the World Bank's effectiveness in sharing global knowledge, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all						Very effective				Don't know

D21. To what extent do you believe that Poland received value for money from the World Bank's products/services that were paid for on a fee for service basis?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all						To a very significant degree				Don't know

SECTION E: WORKING WITH THE WORLD BANK

To what extent do you agree/disagree with the following statements, on a ten point scale?													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
E1	The World Bank disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E2	The World Bank effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	The World Bank's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	The World Bank imposes reasonable conditions (administrative requirements) on its lending	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	Working with the World Bank increases Poland's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	The World Bank ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	The World Bank's teams and visits are well coordinated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E9	The World Bank provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E10	The World Bank is effective in sharing international best practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E11	The World Bank provides services adequately tailored to Polish circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E12	The World Bank ensures selectivity in its technical assistance	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E13	The World Bank ensures that its technical assistance is provided in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

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SECTION F: THE FUTURE ROLE OF THE WORLD BANK IN POLAND

F1. How significant a role do you believe the World Bank SHOULD play in Poland's development in the near future, on a ten point scale?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know

F2. Which of the following SHOULD the World Bank do to make itself of greater value in Poland? (Choose no more than TWO)	
1	Improve the quality of its experts as related to Poland's specific challenges
2	Reduce the complexity of obtaining World Bank financing
3	Focus primarily on advocacy issues
4	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, and other terms)
5	Reach out more to groups outside of government
6	Ensure greater selectivity in its work
7	Provide more adequate data/knowledge/statistics/figures on Poland's economy
8	Offer more innovative financial products
9	Offer more innovative knowledge services
10	Increase availability of Fee-Based services (i.e., reimbursable technical assistance)
11	Work faster
12	Partner with Poland on global issues
13	Other (please specify): _____

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Poland? (Choose no more than TWO)	
1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Social media (Facebook, Twitter, Youtube)
10	Blogs
11	Mobile phones
12	Instant messaging
13	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank? (Choose no more than TWO)	
1	World Bank website
2	Direct contact with World Bank (i.e., face to face meetings/discussions)
3	e-newsletters
4	Instant messaging
5	World Bank seminars/workshops/conferences
6	World Bank publications and other written materials
7	Mobile phones
8	Social media (Facebook, Twitter, Youtube)
9	Blogs
10	Other (please specify): _____

G3. Do you use/have you used the World Bank website? (Please mark only ONE response)	
1	Yes
2	No

SECTION G: COMMUNICATION AND INFORMATION SHARING

G4. Which do you primarily use? (Please mark only ONE response)	
1	The World Bank's country website (www.worldbank.org/pl)
2	The World Bank's main website (www.worldbank.org)

Please rate how much you agree with the following statements, on a ten point scale.														
		Strongly disagree										Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
G5	I use/consult World Bank data more currently than I did a few years ago	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
G6	I find the World Bank websites easy to navigate. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
G7	I find the information on the World Bank's websites useful. <i>(Only answer if you have used a World Bank website)</i>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
G8	When I need information from the World Bank I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
G9	The World Bank is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current position? (Please mark only ONE response)	
1	Office of the President, Prime Minister
2	Office of Minister
3	Office of Parliamentarian
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank supported Project/Program
6	Project Management Unit (PMU) overseeing implementation of project
7	Local Government Office or Staff
8	Bilateral Agency
9	Multilateral Agency
10	Private Sector Organization
11	Private Foundation
12	Financial Sector/Private Bank
13	NGO
14	Media (Press, Radio, TV, Web, etc.)
15	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
16	Faith-Based Group
17	Academia/Research Institute/Think Tank
18	Judiciary Branch
19	Other (please specify): _____

H2. Please identify the primary specialization of your work. (Please mark only ONE response)			
1	Agriculture/ rural development / food security	10	Law and justice / regulatory framework
2	Climate change / disaster management	11	Natural resource management / environmental sustainability
3	Education	12	Private sector development / foreign direct investment
4	Energy	13	Public sector governance / public financial management / anti corruption
5	Financial markets / banking	14	Social protection
6	Gender / equality of opportunity	15	Transport
7	Health / communicable/non-communicable diseases	16	Urban development
8	Information and communications technology	17	Water and sanitation
9	Job creation/employment	18	Other (please specify): _____

SECTION H: BACKGROUND INFORMATION

H3. Currently, do you professionally collaborate/work with the World Bank in your country?	
1	Yes
2	No

H4. Which of the following describes most of your exposure to the World Bank in Poland? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank reports/data
3	Engage in World Bank related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank website for information, data, research, etc.

H5. Which best represents your geographic location?	
1	Warsaw
2	Outside Warsaw

Thank you for completing the survey!