

# EMPLOYMENT AND UNEMPLOYMENT STUDY

A.1. Name\Subject of the Course	.....
A.1. Course Code	
A.3. Date of the interview	_Day_____ / _Month_____ / 2011/2
A.4 Start time	_____ : _____
A.5. Interviewer's Name and Surname	

## Module A: Introduction

"HELLO, My name is \_\_\_\_\_; I am representing \_\_\_\_\_ and we are conducting a short follow-up study of unemployment and training program outcomes in Turkey. I would like to ask you some questions.

### [AND START BY THANKING THOSE THAT HAVE ALREADY ANSWERED THE BASELINE SURVEY]

Your answers to this survey are extremely important. The information you and others provide will help ISKUR understand, and improve, the labor programs in Turkey.

In accordance with the law and our codes of conduct, your answers to these questions will be kept completely confidential and your names will not be DISCLOSED under any circumstances. The individual information you will provide will be kept strictly confidential, and your answers will be aggregated with others and presented only in summary form to ISKUR.

We thank you in advance for your cooperation and interest."

### **THIS PART WILL BE FILLED BY THE INTERVIEWER BEFORE THE START OF THE INTERVIEW. --- BEFORE THE START OF THE INTERVIEW THE ENUMERATOR SHOULD CONFIRM THE RESPONDENT'S IDENTITY AND ID NUMBER.**

RESPONDENT INFORMATION	
A.6. Respondent's Name and Surname:	
A.7. Respondent's Identification Number:	
A.8. Address:	
A.9. Province: (province, 99 for outside of Turkey)	... ..
A.10. Have you been living in the same province that you had answered the baseline survey	1. Yes 2. No
A.11. Telephone Number (land line):	0 ( _ _ _ ) ( _ _ _ _ _ )
A.12. Telephone Number (cell):	0 ( _ _ _ ) ( _ _ _ _ _ )
A.13. e- mail address:	.....@.....
A.14. Gender	1. Male 2. Female
A.15. Date of Birth	... .. / ... .. / 19 ... ..
A.16. Place of Birth (province, 99 for outside of Turkey)	... ..

# MODULE D: LABOR

## JOB SEARCH AND UNEMPLOYMENT SPELL

B1	Are you currently registered unemployed?	1. Yes 2. No ► B6	c.1.
B2	When did you register as unemployed with the Labor Office for the last time?	Year →	c.2.  _ _ _ _
		(If the year is 2010 or 2011 or 2012) Month →	c.3.  _ _
B3	Are you currently receiving unemployment insurance?	1. Yes 2. No ► B6	c.4.
B4	When did you begin receiving unemployment insurance?	Year →	c.5.  _ _ _ _
		(If the year is 2010 or 2011 or 2012) Month →	c.6.  _ _
B5	How much is the monthly unemployment insurance you are receiving?	TL	c.7.
B6	Have you actively sought a job in the past 4 weeks?	1. Yes ► B8 2. No ► B7 then B21	c.8.
B7	Why have you not looked for work in the last 4 weeks? <i>[main reason]</i>	1. I am satisfied with my current employment. 2. Found a job but waiting to start 3. Awaiting recall from previous job 4. Work seasonally 5. Believe no job is available in the area 6. Undergoing education or training 7. Housewife/ looking after children in the family 8. Looking after incapacitated adults in the family 9. Own illness or disability 10. Do not want to work 11. Just finished military obligation  Other (Please explain)..... <b>► GO TO B21</b>	c.9.
B8	When did you actively begin looking for work?	Year →	c.10.  _ _ _ _
		(If the year is 2011 or 2012) Month →	c.11.  _ _
B9	How many hours per week have you spent in looking for a job, on average over the past 7 days?	Hours per week ►	c.12.
B10	What was your situation when you started to look for work in your most recent job search?	1. Was working temporarily, work came to an end 2. Dismissed 3. Left his/her job by own initiative 4. Closed his/her job or bankrupted 5. Was working as unpaid family worker 6. Was in education/training 7. Just graduated 8. Finished seasonal work 9. Just completed his military service 10. Housewife/looking after family  Other (Specify).....	c.13.
B11	What type of employment are you seeking?	1. Want to have a self-employment job 2. Full-time job is sought 3. Full time job is sought but if not available part-time job will be accepted 4. Part-time job is sought 5. Part-time job is sought but if not available full-time job will be accepted 6. Full-time or part-time job would be accepted	c.14.

B12	<p>For the most recent job search in the past 4 weeks, in order to find a job ...?</p> <p><b>[mark one answer on each line]</b></p> <p>1. Yes 2. No</p>	Did you apply to employer directly?	c.15.
		Did you ask friends, relatives etc.?	c.16.
		Did you contact with İSKUR?	c.17.
		Did you contact with Private Employment Agencies?	c.18.
		Did you study advertisements in newspapers or journals?	c.19.
		Did you insert or answer advertisements in newspapers or journals?	c.20.
		Did you seek a job through internet?	c.21.
		Did you take a test, interview or examination?	c.22.
		Did you take active steps, such as look for premises, equipment, permits, or financial resources to start a self-employed business?	c.23.
		Did you use any other methods to find a job? (Please explain) _____	c.24.
B13	<p>Please list the work that you have applied for in <b>the past 4 weeks.</b> <b>[LIST THE 3 MOST RECENT]</b></p> <p><b>[PLEASE SPECIFY IN DETAIL (e.g. applied as waitress for fish restaurant, applied for job as accountant in small accounting firm)]</b></p>	1. Apply to employer directly 2. Ask friends, relatives etc 3. Contact with İSKUR 4. Contact with Private Employment Agencies 5. Answer advertisements in newspapers or journals 6. Seek a job through internet  Other ;(specify):.....	
		c.25.a 1).....	How did you find out about this? c.25.
		c.26.a 2).....	How did you find out about this? c.26.
		c.27.a 3).....	How did you find out about this? c.27.
B14	<p>In your opinion and based on experience, which of these means of searching for a wage job are likely to be most effective?</p> <p><b>[most effective]</b></p>	1. Apply to employer directly 2. Ask friends, relatives etc 3. Contact with İSKUR 4. Contact with private employment agencies 5. Answer advertisements in newspapers or journals 6. Seek a job through internet	c.28.
B15	<p>In your opinion, what is the most important factor in finding a job?</p> <p><b>[most important]</b></p>	1. Citizenship / same ethnic background with employer 2. Relatives/Friends 3. Networking/ being in good relationship with people 4. Graduated from well known schools 5. Graduated with a high degree 6. Past experiences 7. Efficient use of job finding channels 8. Political relations 9. Personal skills (leadership, initiative, etc.)	c.29.
B16	<p>Are you prepared to migrate to another city if you can't find a job here?</p>	1. Yes, prepared to migrate 2. Yes, have already migrated at least once looking for work 3. Perhaps prepared to migrate 4. Not prepared to migrate from this place 5. Don't know	c.30.
B17	<p>During the past 4 weeks while you were looking for work, if you had been offered a job <b>not covered social security</b> at NET 660 TL per month, would you have accepted it?</p>	1. Yes ► <b>B20</b> 2. No  99. Don't know/ refuse	c.31.

B18	During the past 4 weeks while you were looking for work, if you had been offered a job <b>not covered social security</b> at NET 1000 TL per month, would you have accepted it?	1. Yes ► <b>D21</b> 2. No 99. Don't know/ refuse	c.32.
B19	What is the minimum monthly NET wage you would have accepted for a job <b>not covered social security</b> offered in the past 4 weeks?	.....TL ►	c.33.
B20	What is the minimum monthly wage payment you would have accepted for a job covered by social security in the past four weeks?	.....TL	c.34.
B21	How many job offers have you turned down since March 2011?	1. None ► <b>B24</b> 2. 1 ► <b>B22</b> 3. 2 ► <b>B22</b> 4. More than 2 ► <b>B22</b> 99. Doesn't know/No response	c.35.
B22	When did you <b>last</b> turn down a job ?	YEAR → r	c.36. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
		(If the year is 2011 or 2012) Month →	c.37. <input type="text"/> <input type="text"/>
B23	What was the primary reason why?	1. Already working 2. Required moving to another city 3. Required too long of a commute 4. Salary was too low 5. Didn't have benefits 6. Could find childcare 7. Did think the work was interesting/good use of my skills Other:.....	c.38.

### WORK EXPERIENCE

B24	Did you work to earn cash or income in kind in the last four weeks? (As regular employee, casual employee, employer, self employed or family worker)?	1. Yes 2. No ► B27	c.39.
B25	Please list last 3 jobs you have worked at the most in the past 4 weeks, even if you worked only for several hours  <b>[ please SPECIFY IN DETAIL SUCH AS INDICATING THE OCCUPATION/SECTOR e.g. response should be baker in bakery, i.e., using both occupation and sector codes]</b>	I (in total over the past 4 weeks)	
	c.40.a 1.st job .....	Hours worked at this job per week ->	c.40.
	c.41.a 2.nd job.....	Hours worked at this job per week ->	c.41.
	c.42.a 3.rd job.....	Hours worked at this job per week ->	c.42.
B26	Are you currently working 20 hours or more per week?	Yes – Go to B30 No –	c.43.
B27	Have you ever worked before, at least 20 hours per week?	1. Yes 2. No ► Go to Module C below	c.44.
B28	When did you last work for at least 20 hours per week? <b>[RECORD THE YEAR].</b>	Year →	c.45. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
		(If the year is 2010 or 2011) Month →	c.46. <input type="text"/> <input type="text"/>

B29	What was the main reason for leaving this work?	1. Job was temporary, came to an end 2. Was working seasonally 3. Dismissed/Liquidated/Bankrupted 4. Was not satisfied with job 5. Own illness or disability 6. Looking after children or incapacitated adults in the family 7. Her spouse requested to leave her job 8. Due to marriage 9. Education or training 10. Need to fulfill his military service 11. I could never get my money where I used to work Other (Specify)-_____	c.47.
B30	How many months or years did you work at this most recent job? <b>[If less than 12 months, record months].</b> <b>[If 12 months or more, record years]</b>	<b>If respond is MONTH ►</b>	c.48.
		<b>If respond is YEAR ►</b>	c.49.
B31	In this work are/were you...  <b>[Read all responses]</b>	1. An employee of someone who is not a member of your household 2. A paid worker in a household farm or a non-farm business enterprise ► <b>B33</b> 3. Unpaid worker in a household farm or a non-farm business enterprise. ► <b>B33</b> 4. An employer ► <b>B37</b> 5. A worker on own account. ► <b>B37</b>  Other (Specify) _____	c.50.
B32	Who is/was your employer in this work?	1. The government, public sector, or armed forces 2. A private person, company or enterprise 3. A public works program 4. A state-owned enterprise  Other (please specify _____)	c.51.
B33	Are/Were you covered by Social Security for this work	1. Yes 2. No	c.52.
B34	How did you find out about this job opportunity?  <b>[main method]</b>	1. Through the employer directly 2. Through friends, relatives, etc. 3. Through the Turkish Employment Office 4. Through a private employment agency 5. Advertisement in newspapers or journals 6. Through the internet  Other (Specify) _____	c.53.
B35	During the last month that you worked at this workplace, around how many hours per week did you work? <b>[If worked less than 1 month, average over the weeks worked]</b>	Weekly hours ►	c.54.
B36	During the last month that you were working what was your average monthly income? <b>[If worked less than 1 month, average over the weeks worked]</b>	TL / Ay ►	c.55.

**ADDITIONAL QUESTIONS FOR THE SELF-EMPLOYED**

**[ ask this module only if respondent replies OWN-ACCOUNT WORKER OR EMPLOYER in B31]**

B37	When did you start your business?	Year →	_ _ _ _ _	c.56.
		(If the year is 2010 or 2011) Month →	_ _	c.57.
B38	Approximately how much is the value of the start-up investment you made to start your business (the cost of any equipment or machines you purchased, start-up rent or purchase of land and buildings, cost of any start-up materials and inventories, etc.):	_____ TL		c.58.
B39	(If amount greater than zero): what was the main source of financing for starting this business?	1. Own savings 2. Loans or gifts from family and friends 3. Loans from a bank or financial institution  Other <b>(specify)</b> _____		c.59.

## Module C: Respondent's recent training experience

C1	Were you selected for an ISKUR training course between September 2010 and June 2011?	1. Yes 2. No	c.60.
C2	Did you attend any other vocational training course over the last year?	1. Yes 2. No	c.61.

(IF C1 AND C2 BOTH "NO" THAN SKIP TO MODULE E)

*If you took any ISKUR course, please answer the following questions with regard to the ISKUR course. If you did not take an ISKUR course, please tell us about the most recent course that you took*

C3	Did you complete this course?	1. No, I dropped out ► <b>C4</b> 2. No, I never started ► <b>C5 then Module E</b> 3. Yes, completed ► <b>C6</b>	c.62.										
C4	How many hours in total did were you trained for?	Total hours	c.63.										
C5	What was the reason of not completing	1. Found a job during training schedule 2. Did not found the training interesting/useful for the labor market 3. Unexpected Family problems demanding your time Other _____ ► <b>Go to Module E</b>	c.64.										
C6	On a scale from 1 to 10, where 1 = very dissatisfied, 5 = neither satisfied or dissatisfied, and 10 = very satisfied, how would you rate your satisfaction with this <b>course</b>	Not satisfied <span style="float: right;">Fully Satisfied</span> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td> </tr> </table>	1	2	3	4	5	6	7	8	9	10	c.65.
1	2	3	4	5	6	7	8	9	10				
C7	Why? Please explain:	Write:.....	c.66.										
C8	Which of the following did this course do? (1 = course did this, 2 = course did not do this)	It taught be new technical skills I didn't have before	c.67.										
		Simply certified skills that I already had	c.68.										
		It taught me new strategies for helping to find a job	c.69.										
		It helped put me in contact with employers	c.70.										
		It gave me the confidence to apply for more jobs	c.71.										
		It gave me a stipend which was more than I could have otherwise earned during this time	c.72.										
C9	What is the name of the course that you attended?		c.73.										
C10	What is the starting date of this course?	Year→	c.74.										
		Month→	c.75.										
C11	What is the ending date of this course?	Year→	c.76.										
		Month→	c.77.										
C12	How did you hear about this training? <b>[main channel]</b>	1. Unemployment office 2. Newspaper 3. Internet 4. Friends\Relatives\Family 5. Course place Other; Specify _____	c.78.										
C13	What was the topic of the training?	1. Vocational Training 2. Hobby Other; Specify _____	c.79.										
C14	Who financed the majority of this course?	1. Myself / family 2. Employer 3. ISKUR 4. Government (Municipality, MoNE, Public Education, Universities 5. NGO's 6. Private institutions Other; Specify _____	c.80.										
C15	How much in total did you /your family pay for this training course?	TL	c.81.										
C16	Who provided the training?	1. Government (MoNE, Universities) 2. Employer 3. ISKUR 4. Private training company/college 5. NGO/Association Other, specify _____	c.82.										

## Module D: Training Decisions

(Questions D1 – D2 are only for the respondents with C1=1 THOSE WHO ATTENDED THE ISKUR TRAINING COURSES )

We would like to ask a few questions on your opinions about the ISKUR training..

D1	For each of the following statements I read out, can you tell me how much you agree with each. Do you agree strongly, agree, disagree, or disagree strongly?	Disagree strongly	Disagree	Agree	Agree strongly	No response / No Opinion	
D1.1	ISKUR training MADE ME more aware of job opportunities because of the interaction with others in the course.	1	2	3	4	99	c.83.
D1.2	I WAS interested in ISKUR training mainly because of the stipend I would receive	1	2	3	4	99	c.84.
D1.3	There is a lot of competition for jobs, and I think employers value certified ISKUR training	1	2	3	4	99	c.85.
D1.4	ISKUR training is very useful to learn a job	1	2	3	4	99	c.86.
D1.5	ISKUR training is very useful to change a job	1	2	3	4	99	c.87.
D1.6	ISKUR training is very useful because it improves my knowledge and follow up the innovations in my job	1	2	3	4	99	c.88.
D1.7	I am interested in with ISKUR trainings to not waste my time while I am unemployed.	1	2	3	4	99	c.89.
D1.8	I do not think this ISKUR training will help me in the labour market	1	2	3	4	99	c.90.

D2	How confident do you feel that a course will be of good quality if it is provided by...	Not at all confident	Not very confident	Somewhat confident	Very confident	No answer/ No opinion	
D2.1	A public institute (such as a university or the Ministry of Education) contracted by ISKUR	1	2	3	4	99	c.91.
D2.2	A public institute (such as a university or the Ministry of Education) that you find on your own	1	2	3	4	99	c.92.
D2.3	Private provider contracted by ISKUR	1	2	3	4	99	c.93.
D2.4	Private provider you find on your own	1	2	3	4	99	c.94.

## Module E: Personality Characteristics and Expectations about the Future

E1	Various risks have to be taken in our daily life. Are you generally a person who is fully prepared to take risks or do you try to avoid taking risks? Please tick a box on the scale, where the value 0 means: "unwilling to take risks" and the value 10 means: "fully prepared to take risks"	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: left;"><b>unwilling to take risks</b></td> <td style="text-align: right;"><b>fully prepared to take risks</b></td> </tr> <tr> <td style="text-align: center;">0</td><td style="text-align: center;">1</td><td style="text-align: center;">2</td><td style="text-align: center;">3</td><td style="text-align: center;">4</td><td style="text-align: center;">5</td><td style="text-align: center;">6</td><td style="text-align: center;">7</td><td style="text-align: center;">8</td><td style="text-align: center;">9</td><td style="text-align: center;">10</td> </tr> </table>	<b>unwilling to take risks</b>	<b>fully prepared to take risks</b>	0	1	2	3	4	5	6	7	8	9	10	c.95.
<b>unwilling to take risks</b>	<b>fully prepared to take risks</b>															
0	1	2	3	4	5	6	7	8	9	10						
E2	Consider now your risk behavior regarding your savings and finances. Someone who takes a lot of risks may not save very much or may not keep a careful account of what they spend. Someone who is very reluctant to take risks may save a lot in case of emergencies and only buy things that the household absolutely needs, etc. Are you generally a person who takes a lot of financial risks or do you try to avoid taking financial risks? Please tick a box on the scale, where the value 0 means: "unwilling to take financial risks" and the value 10 means: "fully prepared to take financial risks."	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="text-align: left;"><b>unwilling to take financial risks</b></td> <td style="text-align: right;"><b>fully prepared to take financial risks</b></td> </tr> <tr> <td style="text-align: center;">0</td><td style="text-align: center;">1</td><td style="text-align: center;">2</td><td style="text-align: center;">3</td><td style="text-align: center;">4</td><td style="text-align: center;">5</td><td style="text-align: center;">6</td><td style="text-align: center;">7</td><td style="text-align: center;">8</td><td style="text-align: center;">9</td><td style="text-align: center;">10</td> </tr> </table>	<b>unwilling to take financial risks</b>	<b>fully prepared to take financial risks</b>	0	1	2	3	4	5	6	7	8	9	10	c.96.
<b>unwilling to take financial risks</b>	<b>fully prepared to take financial risks</b>															
0	1	2	3	4	5	6	7	8	9	10						
E3	Imagine that you won a prize and have a choice of when to accept it: Would you prefer to take 1000 TL in one month or 900 TL tomorrow?	1= 1000 in one month 2= 900 tomorrow 3 = indifferent between the two	c.97.													
E4	What amount of money received tomorrow would leave you be equally as happy to get as getting 1000 TL in one month?	Amount _____	c.98.													
E5	What is the chance you think you will have a job in one year's time?	%  __ __ __ __	c.99.													
E6	What is the chance that you will be earning more at your job in one year's time than you are today?	%  __ __ __ __	c.100.													
E7	What is the chance you think you will have a job in two year's time?	%  __ __ __ __	c.101.													
E8	What is the chance that you will be earning more at your job in two year's time than you are today?	%  __ __ __ __	c.102.													

## Module F: Health

Now I'd like to ask you some questions about your health.

F1	Do you presently have a health problem that prevents you from doing physically demanding work?	1. Yes ► F3 2. No						c.103.
F2	Do you have any health problem that prevents you from being able to work at a full-time job?	1. Yes 2. No						c.104.
F3	These questions are about how you feel and how things have been with you during the past 4 weeks. For each question, please give the one answer that comes closest to the way you have been feeling.  How much of the time during the <b>past 4 weeks</b> .....	None of the Time	A Little of the Time	Some of the Time	Most of the Time	All of the Time	No response / No opinion	
F3.1	Have you been a very nervous person?	1	2	3	4	5	99	c.105.
F3.2	Have you felt so down in the dumps that nothing could cheer you up?	1	2	3	4	5	99	c.106.
F3.3	Have you felt calm and peaceful?	1	2	3	4	5	99	c.107.
F3.4	Have you felt downhearted and blue?	1	2	3	4	5	99	c.108.
F3.5	Have you been a happy person?	1	2	3	4	5	99	c.109.

## MODULE G: DECISION MAKING & GENDER ATTITUDES

G1	In your household who makes decisions about... [circle most important on each line]	Respondent	Spouse	Mother/Father Mother in law / Father	Son / Daughter	Other (Brother, sister, grandmother etc)	Does not apply to our situation	The Whole Family	No response / No Opinion	
G1.1	Expenditures on food	1	2	3	4	5		7	99	c.110.
G1.2	Clothes for yourself	1	2	3	4	5		7	99	c.111.
G1.3	Whether you work outside the home	1	2	3	4	5		7	99	c.112.
G1.4	How money earned by you is spent	1	2	3	4	5	6	7	99	c.113.
G1.5	Choice of schooling for your children	1	2	3	4	5	6	7	99	c.114.
G1.6	Time you spend socializing outside house	1	2	3	4	5		7	99	c.115.
G1.7	What educational/ training pursuits you follow	1	2	3	4	5		7	99	c.116.
G1.8	Purchase of large items (refrigerator, TV...)	1	2	3	4	5		7	99	c.117.
G1.9	Selection of a spouse for you	1	2	3	4	5		7	99	c.118.
G1.10	Which profession you will pick for yourself	1	2	3	4	5		7	99	c.119.

G2	For each of the following statements I read out, can you tell me how much you agree with each. Do you agree strongly, agree, disagree, or disagree strongly?	Disagree strongly	Disagree	Agree	Agree strongly	No response / No Opinion	
G2.1	Both the husband and wife should contribute to household income.	1	2	3	4	99	c.120.
G2.2	A university education is more important for a boy than for a girl.	1	2	3	4	99	c.121.
G2.3	A married woman should not work outside the home unless forced to do so by economic circumstances.	1	2	3	4	99	c.122.
G2.4	It is demeaning to a man for his wife to work.	1	2	3	4	99	c.123.
G2.5	Women could express their opinions in the family but never in public.	1	2	3	4	99	c.124.
G2.6	A wife must always obey her husband	1	2	3	4	99	c.125.

G3	Imagine that you won a prize and have a choice of when to accept it: Would you prefer to take 1000 TL in six months or 900 TL in five months from today?	1= 1000 in six months 2= 900 in five months 3 = indifferent between the two	c.126.
G4	What amount of money received five months from now would leave you equally as happy to get as getting 1000 TL in six months from now?	Amount _____	c.127.

## Module H: Assets

H1	Do you have the following in your household? If yes, how many ?  <b>[READ AND CODE EACH OF THEM]</b>	a	Gas or Electric Oven	c.128.	number
		b	Microwave Oven	c.129.	number
		c	Dishwasher	c.130.	number
		d	DVD/VCD player	c.131.	number
		e	Camera (Video/Photo)	c.132.	number
		f	Digiturk, Satellite Antennas, etc.	c.133.	number
		g	Air Conditioner	c.134.	number
		h	CD Player / ipod/ MP3 Player	c.135.	number
		i	Telephone	c.136.	number
		j	Computer	c.137.	number
		k	Internet connection	c.138.	number
		l	Private Car (If yes, how many ?)	c.139.	number
		m	Taxi/Minibus/Bus/Commercial vehicles	c.140.	number
		n	Bicycle	c.141.	number
H2	How many rooms are there in your house? (include salon, living rooms, study rooms) <b>[Do not include kitchens, hallways, bathrooms, patios]</b>	c.142.	number of rooms		

## Module I: Household Income and Subjective Well-Being

I1	Please imagine a 10-step ladder, where on the bottom, the first step, stand the poorest people, and on the top, the tenth, stand the richest people.  On which step do you think your household is today?	<table border="1"> <tr> <td colspan="5">Poorest</td> <td colspan="5">Richest</td> </tr> <tr> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td> </tr> </table>	Poorest					Richest					1	2	3	4	5	6	7	8	9	10	c.143.
Poorest					Richest																		
1	2	3	4	5	6	7	8	9	10														
I2	On which step was your household two years ago?	<table border="1"> <tr> <td colspan="5">Poorest</td> <td colspan="5">Richest</td> </tr> <tr> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td> </tr> </table>	Poorest					Richest					1	2	3	4	5	6	7	8	9	10	c.144.
Poorest					Richest																		
1	2	3	4	5	6	7	8	9	10														
I3	On which step do you think your household will be 5 years from now?	<table border="1"> <tr> <td colspan="5">Poorest</td> <td colspan="5">Richest</td> </tr> <tr> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td> </tr> </table>	Poorest					Richest					1	2	3	4	5	6	7	8	9	10	c.145.
Poorest					Richest																		
1	2	3	4	5	6	7	8	9	10														

11	The following list has possible sources of income for a household.	12. Did this source of livelihood apply to your household in the past 12 months  1. Yes 2 No	13. What is the total income the household has received through this source in the last 12 months?  <b>TL</b>
11.1	Income from wages (work for an employer) in cash	c.146.a	c.146.b _____
11.2	Wages in kind (e.g. products or services from the employer)	c.147.a	c.147.b _____
11.3	Income from self-employment, or own or family business	c.148.a	c.148.b _____
11.4	Remittances sent by family members from another or this province, including alimonies	c.149.a	c.149.b _____
11.5	Remittances sent by family members from another country, including alimonies	c.150.a	c.150.b _____
11.6	Sales of farm products	c.151.a	c.151.b _____
11.7	Pensions	c.152.a	c.152.b _____
11.8	Unemployment benefits	c.153.a	c.153.b _____
11.9	Investments, savings, renting of property (apartment or plot of land)	c.154.a	c.154.b _____
11.10	State provided social benefits	c.155.a	c.155.b _____
11.11	Community /privately provided social benefits or help from charities and non-governmental organizations	c.156.a	c.156.b _____
11.12	Other sources	c.157.a	c.157.b _____

## Module J: Household Members and Respondent's Family

On the following roster please list all the people LIVING IN THE SAME HOUSEHOLD WITH YOU. Please include spouse, parents or children who usually live in this household, even if they are temporarily living elsewhere or temporarily working in another location  
**[EXCLUDE THE RESPONDENT]**

HOUSEHOLD MEMBER ID	J1. Name	J2. Sex 1. Male 2. Female	J3. Relationship to respondent  1. Spouse 2. Son 3. Daughter 4. Father 5. Mother 6. Brother/Sister 7. Other	J4. Age  IF LESS THAN 6 YEARS DO NOT ASK J5 AND J6  ▶ <b>NEXT PERSON</b>	J5. What is the highest level of education he/she has graduated from?  1. None 2. Primary School 3. Junior High/ Middle School 4. High School (Lycee) 5. Vocational School 6. Higher education of 2 years 7. University - Undergraduate degree 8. University -Masters degree or more 98. No opinion 99. Refused / No Answer	J6. What was the labour status of this person in the past 4 weeks? 01. Salaried/wage employee- full time 02. Salaried/wage employee- part time 03. Self-economic activities- full time 04. Self-economic activities- part time 05. Employer 06. Unpaid family worker 07. Student 08. House wife 09. Retired 10. Disabled 11. Inactive 12. Unemployed 13. Overseas worker 14. Other
01						
02						
03						
04						
05						
06						
07						
08						
09						
100						
11						
12						

J.7	Is this the same household you were living in December 2010?	1. Yes 2. No	c.158.
J8	Are you the head of the household or the spouse of the household head?	1 = Yes, household head 2 = Yes, spouse of household head 3 = No.	c.159.
<b>[SPOUSE QUESTIONS WILL BE ASKED IF NOT LISTED ON THE HH ROASTER]</b>			
J9	Do you have a <b>SPOUSE</b> (married or common-law who is alive)?	1. Yes 2. No ▶ <b>Module K</b>	c.160.
J10	How old is your spouse?	Age	c.161.
J11	What was the highest education level your spouse has received?	<b>[use education codes from J5]</b>	c.162.
J12	Where does your spouse live?	<b>[Record province or Country code, see last page]</b>	c.163.
J13	What was his or her labor status over the past 4 weeks?	<b>[use codes from J6]</b>	c.164.
<b>[ASK EVERYONE ]- CHILDREN</b>			
J14	Do you have children under age 12?	1. Yes 2. No ▶ <b>Module K</b>	c.165.
J15	Are your child(ren) in school?	1. Yes 2. No	c.166.
J16	INTERVIEWER: Check D21. Have they worked in the past four weeks? (If no, skip to Q8)	1. Yes 2. No	c.167.
J17	Do you work when your child is not in school? (If no, skip to Q8)	1. Yes 2. No- ▶ <b>J20</b>	c.168.

J18	If yes, Who takes care of your child when you are working?	1. Spouse 2. Other family member 3. Private childcare 4. Employer childcare	c.169.
J19	How much do you pay per month, if anything? Go to next module	.....TL	c.170.
J20	If you found (additional) work, who would take care of your child(ren)?	1. Spouse 2. Other family member 3. Private childcare 4. Employer childcare 5. Don't know 6. Could not find childcare/could afford it	c.171.

## Module K: Evaluation of İŞKUR Services

*To all respondents: Please evaluate İŞKURs services.*

K1	How do you collect information on İSKUR's services for unemployed and employed people? (You may select more than one answer)	1. Television	c.172.
		2. Newspaper	
		3. Radio	c.173.
		4. Internet	
		5. İSKUR Provincial Offices	c.174.
K2	Can you evaluate İŞKUR's web site (accessibility and promotion) (You may select more than one answer)	6. İSKUR Web Site	
		7. İSKUR Special Service Access Points	c.175.
		8. İSKUR Alo 170 line	
		9. Fairs	
		10. Friends/relatives	
K3	Do you know İŞKUR's Special Service Access Points?	11. I don't ► <b>Module L</b>	
		1. I am content with these services	c.176.
		2. I can't easily reach these services	
		3. The system works very slowly	c.177.
		4. There are not much information	
K4	Are you satisfied with the quality of the services of İŞKUR's Special Service Access Points?	5. There is not enough guidance	c.178.
		Other (Specify) _____	
		1. Yes, I've used these services	
		2. I know but I haven't used these services	c.179.
		3. No, I don't --- <b>GO TO K6</b>	
K5	Are you satisfied with the quality of technical infrastructure of İŞKUR's Special Service Access Points?	1. Yes	
		2. No	c.180.
		3. Partly	
K6	Can you have a good dialogue with İŞKUR personnel? (You may select more than one answer)	1. Yes	c.181.
		2. No	
		3. Partly	
K7	Can you have a good dialogue with İŞKUR personnel? (You may select more than one answer)	1. Yes, I can	c.182.
		2. They treat me well but the waiting time is very long	
		3. No I can't	c.183.
K8	Have you observed any negative attitude of İSKUR personnel ? (You may select more than one answer)	1. No, I haven't	c.184.
		2. İSKUR personnel do not guide me well to fulfill my needs	
		3. İSKUR personnel do not spend enough time with me	c.185.
		4. İSKUR personnel have negative attitudes towards me	
K9	Have you applied to İSKUR for a recommendation or a complaint? Did İŞKUR take corrective action for your requests and concerns?	1. No I haven't	c.186.
		2. Yes it did	
		3. No it didn't	
		4. İSKUR officials respond but did not solve the problem	
K10	Do you you receive timely response from İSKUR for your requests?	1. Yes	c.187.
		2. Yes, but not in short time	
		3. No	
K11	Do you know İSKUR's ALO 170 telephone service line?	1. Yes, I used it.	c.188.
		2. I know but I haven't used it yet	
		3. No I don't	

## Module M: tracking information for Panel survey

**Do you have any plans to move house in the next year?**

1. **Yes**
2. **No**

**If you do plan to move, where do you plan to move to?**

In case you leave your present address, can you tell us the names of two friends or family members who are sure to know where you are, and how to contact you? These should be friends or family that we could find in your town or city if you moved away. [Note to interviewer: Contacts should not typically be spouses or children, since they usually move along with the respondent. We want contacts that are likely to stay in the same place when the respondent moves.]

PLEASE NOTE THAT THIS INFORMATION SHOULD BE COLLECTED REGARDLESS OF WHETHER OR NOT THE PERSON PLANS TO MOVE HOUSE

<b>Contact 1</b>	Name	
	Relation to you	
	Home phone	
	Cell phone	
	Work phone	
	Address	

<b>Contact 2</b>	Name	
	Relation to you	
	Home phone	
	Cell phone	
	Work phone	
	Address	

Any other relevant contact information?	
---	--

**M4. End time** \_\_\_\_\_

**End**

*Thank you for taking the time to participate in this survey.*

**İL PLAKA KODLARI**

1 Adana	17 Çanakkale	33 İçel	49 Muş	65 Van	81 Düzce
2 Adıyaman	18 Çankırı	34 İstanbul	50 Nevşehir	66 Yozgat	
3 Afyon	19 Çorum	35 İzmir	51 Niğde	67 Zonguldak	
4 Ağrı	20 Denizli	36 Kars	52 Ordu	68 Aksaray	
5 Amasya	21 Diyarbakır	37 Kastamonu	53 Rize	69 Bayburt	
6 Ankara	22 Edirne	38 Kayseri	54 Sakarya	70 Karaman	
7 Antalya	23 Elazığ	39 Kırklareli	55 Samsun	71 Kırıkkale	
8 Artvin	24 Erzincan	40 Kırşehir	56 Siirt	72 Batman	
9 Aydın	25 Erzurum	41 Kocaeli	57 Sinop	73 Şırnak	
10 Balıkesir	26 Eskişehir	42 Konya	58 Sivas	74 Bartın	
11 Bilecik	27 Gaziantep	43 Kütahya	59 Tekirdağ	75 Ardahan	
12 Bingöl	28 Giresun	44 Malatya	60 Tokat	76 Iğdır	
13 Bitlis	29 Gümüşhane	45 Manisa	61 Trabzon	77 Yalova	
14 Bolu	30 Hakkari	46 Kahramanmaraş	62 Tunceli	78 Karabük	
15 Burdur	31 Hatay	47 Mardin	63 Şanlıurfa	79 Kilis	
16 Bursa	32 Isparta	48 Muğla	64 Uşak	80 Osmaniye	