

# Vietnam - World Bank Group Country Survey 2014

**Public Opinion Research Group - World Bank Group**

Report generated on: November 25, 2014

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# Sampling

## Sampling Procedure

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From March to April 2014, 1,032 stakeholders of the World Bank Group in Vietnam were invited to provide their opinions on the Bank's assistance to the country by participating in a country survey. Participants in the survey were drawn from among the National Government; the National Assembly; project management units (PMUs); local government officials or staff; bilateral or multilateral agencies; private sector organizations; NGOs; the media; and academia/research institutes/think tanks.

## Response Rate

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A total of 501 questionnaires were completed (49% response rate).

# Questionnaires

## Overview

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The questionnaire consists of 8 Sections:

**A. General Issues Facing Vietnam:**

Respondents were asked to indicate whether Vietnam is headed in the right direction, what they thought were the three most important development priorities, and what would best achieve "shared prosperity" in Vietnam.

**B. Overall Attitudes toward the World Bank Group:**

Respondents were asked to rate their familiarity with the WBG, its effectiveness in Vietnam, Bank staff preparedness, to what extent it should provide capacity building support to certain groups, their agreement with various statements regarding the Bank's work, and the extent to which it is an effective development partner. Respondents were also asked to indicate the Bank's greatest values and greatest weaknesses, and with which stakeholder groups the Bank should collaborate more.

**C. World Bank Group's Effectiveness and Results:**

Respondents were asked to rate the extent to which the Bank's work helps achieve development results in Vietnam, the extent to which the Bank meets Vietnam's needs for knowledge services and financial instruments, and the Bank's level of effectiveness across twenty-four development areas.

**D. The World Bank Group's Knowledge Work and Activities:**

Respondents were asked to indicate how frequently they consult Bank knowledge work and to rate the quality of the Bank's knowledge work and activities, including how significant of a contribution it makes to development results and its technical quality.

**E. Working with the World Bank:**

Respondents were asked to rate the extent to which various aspects of the Bank's technical assistance/advisory work contributes to solving Vietnam's development challenges and their level of agreement with a series of statements regarding working with the Bank. Respondents were also asked to indicate if the Bank operates with too much risk.

**F. The Future Role of the World Bank Group in Vietnam:**

Respondents were asked to indicate what the Bank should do to make itself of greater value in Vietnam.

**G. Communication and Information Sharing:**

Respondents were asked to indicate how they get information about economic and social development issues, their awareness of the Bank's Access to Information policy, and their usage of the Bank's websites. Respondents were also asked to rate their agreement with various statements regarding the Bank's communication and information sharing in Vietnam.

**H. Background Information:**

Respondents were asked to indicate their current position, specialization, whether they currently collaborate with the WBG in Vietnam, their exposure to the Bank in Vietnam, and their geographic location.

The questionnaire was prepared in English and Vietnamese.

# Data Collection

## Data Collection Dates

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<b>Start</b>	<b>End</b>	<b>Cycle</b>
2014-03	2014-04	N/A

## Data Collection Mode

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Other [oth]

### **DATA COLLECTION NOTES**

Mode: Post, Telephone and email.

Paper questionnaires were sent to 907 potential respondents via post, with follow-up emails, and another 125 potential respondents received questionnaires via email. Questionnaires were completed and returned via post, telephone, or email.

### **SUPERVISION**

Viet Insight

# Data Processing

No content available

# Data Appraisal

No content available

# File Description

# Variable List

**vietnam\_fy14\_cos\_data**

Content	Data collected using Vietnam Country Opinion Survey FY 2014.
Cases	501
Variable(s)	190
Structure	Type: Keys: ()
Version	
Producer	
Missing Data	

**Variables**

ID	Name	Label	Type	Format	Question
V1	id	Questionnaire ID	contin	numeric	
V2	a1	In general would you say that Vietnam is headed in... ?	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A1. In general would you say that Vietnam is headed in ... ?
V3	a2_1	Social protection	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Social protection (e.g., pensions, targeted social assistance)
V4	a2_2	Transport	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Transport (e.g., roads, bridges, transportation)
V5	a2_3	Public sector governance/reform	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V6	a2_4	Gender equity	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Gender equity
V7	a2_5	Domestic private sector development	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Domestic private sector development
V8	a2_6	Foreign direct investment	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Foreign direct investment
V9	a2_7	Anti-corruption	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Anti corruption

ID	Name	Label	Type	Format	Question
V10	a2_8	Job creation/employment	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Job creation/employment
V11	a2_9	Financial markets	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Financial markets
V12	a2_10	Urban development	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Urban development
V13	a2_11	Environmental sustainability	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Environmental sustainability
V14	a2_12	Equality of opportunity	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Equality of opportunity (i.e., equity)
V15	a2_13	Education	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Education
V16	a2_14	Poverty reduction	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Poverty reduction
V17	a2_15	Energy	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Energy
V18	a2_16	Climate change	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Climate change (e.g., mitigation, adaptation)
V19	a2_17	Agricultural development	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Agricultural development
V20	a2_18	Trade and exports	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Trade and exports
V21	a2_19	Economic growth	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Economic growth

ID	Name	Label	Type	Format	Question
V22	a2_20	Law and justice	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Law and justice (e.g., judicial system)
V23	a2_21	Natural resource management	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Natural resource management (e.g., oil, gas, mining)
V24	a2_22	Disaster management	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Disaster management
V25	a2_23	Information and communications technology	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Information and communications technology
V26	a2_24	Health	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE) - Health
V27	a3_1	Better employment opportunities for young people	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO) - Better employment opportunities for young people
V28	a3_2	Better employment opportunities for women	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO) - Better employment opportunities for women
V29	a3_3	Greater access to micro-finance for the poor	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO) - Greater access to micro-finance for the poor
V30	a3_4	Greater voice and participation for citizens to help ensure greater accountability	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO) - Greater voice and participation for citizens to help ensure greater accountability
V31	a3_5	Greater access to health and nutrition for citizens	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO) - Greater access to health and nutrition for citizens
V32	a3_6	Better entrepreneurial opportunities (i.e., to start small and medium-sized businesses)	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO) - Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)

ID	Name	Label	Type	Format	Question
V33	a3_7	A growing middle class	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO) - A growing middle class
V34	a3_8	Better opportunity for the poor who live in rural areas	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO) - Better opportunity for the poor who live in rural areas
V35	a3_9	Better opportunity for the poor who live in urban areas	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO) - Better opportunity for the poor who live in urban areas
V36	a3_10	Consistent economic growth	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO) - Consistent economic growth
V37	a3_11	More reliable social safety net	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO) - More reliable social safety net
V38	a3_12	Greater equity of fiscal policy	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO) - Greater equity of fiscal policy
V39	a3_13	Education and training that better ensure job opportunity	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO) - Education and training that better ensure job opportunity
V40	a3_14	Better quality public services	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO) - Better quality public services
V41	a3_15	Other	discrete	numeric	SECTION A: GENERAL ISSUES FACING VIETNAM A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO) - Other (please specify)
V42	b1	How familiar are you with the work of the World Bank Group in Vietnam?	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B1. How familiar are you with the work of the World Bank Group in Vietnam?
V43	b2	Overall, please rate your impression of the World Bank Group's effectiveness in Vietnam	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B2. Overall, please rate your impression of the World Bank Group's effectiveness in Vietnam.
V44	b3	To what extent do you believe the World Bank Group's staff is well prepared to help Vietnam solve its most complicated development challenges?	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Vietnam solve its most complicated development challenges?
V45	b4a_1	Convening/Facilitating	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Vietnam? - Convening/Facilitating

ID	Name	Label	Type	Format	Question
V46	b4a_2	Policy advice, studies, analyses	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Vietnam? - Policy advice, studies, analyses
V47	b4a_3	Financial resources	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Vietnam? - Financial resources
V48	b4a_4	Technical assistance	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Vietnam? - Technical assistance
V49	b4a_5	Mobilizing third party financial resources	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Vietnam? - Mobilizing third party financial resources
V50	b4a_6	Donor coordination	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Vietnam? - Donor coordination
V51	b4a_7	Linkage to non-Bank expertise	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Vietnam? - Linkage to non-Bank expertise (i.e., South-South knowledge sharing)
V52	b4b_1	Convening/Facilitating	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Vietnam? - Convening/Facilitating
V53	b4b_2	Policy advice, studies, analyses	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Vietnam? - Policy advice, studies, analyses
V54	b4b_3	Financial resources	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Vietnam? - Financial resources
V55	b4b_4	Technical assistance	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Vietnam? - Technical assistance
V56	b4b_5	Mobilizing third party financial resources	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Vietnam? - Mobilizing third party financial resources
V57	b4b_6	Donor coordination	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Vietnam? - Donor coordination
V58	b4b_7	Linkage to non-Bank expertise	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Vietnam? - Linkage to non-Bank expertise (i.e., South-South knowledge sharing)

ID	Name	Label	Type	Format	Question
V59	b5	Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP The World Bank Group can provide capacity building support in a number of ways in Vietnam. To which degree would Vietnam benefit, if capacity building were to support...? B5. Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts
V60	b6	The public sector, related to implementation of specific development projects on the ground	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP The World Bank Group can provide capacity building support in a number of ways in Vietnam. To which degree would Vietnam benefit, if capacity building were to support...? B6. The public sector, related to implementation of specific development projects on the ground
V61	b7	The public sector, related to changing institutions (organizations or sociopolitical conditions)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP The World Bank Group can provide capacity building support in a number of ways in Vietnam. To which degree would Vietnam benefit, if capacity building were to support...? B7. The public sector, related to changing institutions (organizations or sociopolitical conditions)
V62	b8	The private sector, related to institutional and policy change	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP The World Bank Group can provide capacity building support in a number of ways in Vietnam. To which degree would Vietnam benefit, if capacity building were to support...? B8. The private sector, related to institutional and policy change
V63	b9_1	Staff too inaccessible	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - Staff too inaccessible
V64	b9_2	Not exploring alternative policy options	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - Not exploring alternative policy options
V65	b9_3	Not adequately sensitive to political/social realities in Vietnam	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - Not adequately sensitive to political/social realities in Vietnam
V66	b9_4	Not enough public disclosure of its work	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - Not enough public disclosure of its work
V67	b9_5	Arrogant in its approach	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - Arrogant in its approach
V68	b9_6	Not aligned with country priorities	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - Not aligned with country priorities
V69	b9_7	The credibility of its knowledge/data	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - The credibility of its knowledge/data

ID	Name	Label	Type	Format	Question
V70	b9_8	World Bank Group's processes too complex	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - World Bank Group's processes too complex
V71	b9_9	Not willing to honestly criticize policies and reform efforts in the country	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - Not willing to honestly criticize policies and reform efforts in the country
V72	b9_10	Imposing technocratic solutions without regard to political realities	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - Imposing technocratic solutions without regard to political realities
V73	b9_11	World Bank Group's processes too slow	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - World Bank Group's processes too slow
V74	b9_12	Too bureaucratic in its operational policies and procedures	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - Too bureaucratic in its operational policies and procedures
V75	b9_13	Not collaborating enough with non-state actors	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - Not collaborating enough with non-state actors
V76	b9_14	Not client focused	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - Not client focused
V77	b9_15	Other	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - Other (please specify)
V78	b9_16	Don't know	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam? (Choose no more than TWO) - Don't know
V79	b10_1	Academia/Think Tanks/Research Institutes	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) - Academia/think tanks/research institutes
V80	b10_2	Donor Community	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) - Donor community

ID	Name	Label	Type	Format	Question
V81	b10_3	Media	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) - Media
V82	b10_4	NGOs	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) - NGOs
V83	b10_5	Local Government	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) - Local Government
V84	b10_6	Private Sector	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) - Private sector
V85	b10_7	Parliament	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) - Parliament
V86	b10_8	Beneficiaries	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) - Beneficiaries
V87	b10_9	Other	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) - Other (please specify)
V88	b10_10	Don't know	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) - Don't know
V89	b11	Overall the World Bank Group currently plays a relevant role in development in Vietnam	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Vietnam? B11. Overall the World Bank Group currently plays a relevant role in development in Vietnam

ID	Name	Label	Type	Format	Question
V90	b12	The World Bank Group's work is aligned with what I consider the development priorities for Vietnam	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Vietnam? B12. The World Bank Group's work is aligned with what I consider the development priorities for Vietnam
V91	b13	Responsiveness	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following? B13. Responsiveness
V92	b14	Flexibility (in terms of the World Bank Group's products and services)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following? B14. Flexibility (in terms of the World Bank Group's products and services)
V93	b15	Flexibility (in terms of changing country circumstances)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following? B15. Flexibility (in terms of changing country circumstances)
V94	b16	Being inclusive	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following? B16. Being inclusive
V95	b17	Openness (sharing data and other information)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following? B17. Openness (sharing data and other information)
V96	b18	Staff accessibility	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following? B18. Staff accessibility
V97	b19	Straightforwardness and honesty	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following? B19. Straightforwardness and honesty
V98	b20	Ease of access to the people at the World Bank Group who are making decisions important to my work	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following? B20. Ease of access to the people at the World Bank Group who are making decisions important to my work
V99	b21	Collaboration with groups outside of the Government	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following? B21. Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)
V100	b22	Collaboration with the Government	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following? B22. Collaboration with the Government
V101	b23	Collaboration with other donors	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following? B23. Collaboration with other donors

ID	Name	Label	Type	Format	Question
V102	b24	The speed in which it gets things accomplished on the ground	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following? B24. The speed in which it gets things accomplished on the ground
V103	b25	Being a long-term partner	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following? B25. Being a long-term partner
V104	c1_1	Anti-corruption	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Anti corruption
V105	c1_2	Information and communications technology	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Information and communications technology
V106	c1_3	Transport	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Transport (e.g., roads, bridges, transportation)
V107	c1_4	Law and justice	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Law and justice (e.g., judicial system)
V108	c1_5	Urban development	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Urban development
V109	c1_6	Environmental sustainability	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Environmental sustainability
V110	c1_7	Poverty reduction	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Poverty reduction
V111	c1_8	Gender equity	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Gender equity

ID	Name	Label	Type	Format	Question
V112	c1_9	Domestic private sector development	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Domestic private sector development
V113	c1_10	Foreign direct investment	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Foreign direct investment
V114	c1_11	Trade and exports	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Trade and exports
V115	c1_12	Economic growth	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Economic growth
V116	c1_13	Energy	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Energy
V117	c1_14	Disaster management	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Disaster management
V118	c1_15	Public sector governance/reform	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V119	c1_16	Job creation/employment	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Job creation/employment
V120	c1_17	Financial markets	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Financial markets

ID	Name	Label	Type	Format	Question
V121	c1_18	Equality of opportunity	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Equality of opportunity (i.e., equity)
V122	c1_19	Health	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Health
V123	c1_20	Education	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Education
V124	c1_21	Social protection	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Social protection (e.g., pensions, targeted social assistance)
V125	c1_22	Climate change	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Climate change (e.g., mitigation, adaptation)
V126	c1_23	Agricultural development	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Agricultural development
V127	c1_24	Natural resource management	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Natural resource management (e.g., oil, gas, mining)
V128	c2	To what extent does the World Bank Group's work help to achieve development results in Vietnam?	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. To what extent does the World Bank Group's work help to achieve development results in Vietnam?
V129	c3	The World Bank Group's financial instruments meet the needs of Vietnam	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS To what extent do you agree with the following statements about the World Bank Group in Vietnam? C3. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Vietnam

ID	Name	Label	Type	Format	Question
V130	c4	The World Bank Group meets Vietnam's needs for knowledge services	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS To what extent do you agree with the following statements about the World Bank Group in Vietnam? C4. The World Bank Group meets Vietnam's needs for knowledge services (e.g., research, analysis, data, technical assistance)
V131	d1	How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?
V132	d2	Are timely	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities: D2. Are timely
V133	d3	Include appropriate level of stakeholder involvement during preparation	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities: D3. Include appropriate level of stakeholder involvement during preparation
V134	d4	Are relevant to Vietnam's development priorities	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities: D4. Are relevant to Vietnam's development priorities
V135	d5	Lead to practical solutions	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities: D5. Lead to practical solutions
V136	d6	Are accessible (well written and easy to understand)	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities: D6. Are accessible (well written and easy to understand)
V137	d7	Are source of relevant information on global good practices	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities: D7. Are source of relevant information on global good practices
V138	d8	Are adequately disseminated	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities: D8. Are adequately disseminated
V139	d9	Are adaptable to Vietnam's specific development challenges and country circumstances	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities: D9. Are adaptable to Vietnam's specific development challenges and country circumstances

ID	Name	Label	Type	Format	Question
V140	d10	Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) D10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?
V141	d11	Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?
V142	e1	Conceptualization (understanding and framing the problem)	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent does each of the following aspects of the World Bank Group's technical assistance/advisory work contribute to solving Vietnam's development challenges? E1. Conceptualization (understanding and framing the problem)
V143	e2	Design (appraising and planning the solutions)	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent does each of the following aspects of the World Bank Group's technical assistance/advisory work contribute to solving Vietnam's development challenges? E2. Design (appraising and planning the solutions)
V144	e3	Implementation (executing, carrying out, monitoring and making appropriate adjustments)	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent does each of the following aspects of the World Bank Group's technical assistance/advisory work contribute to solving Vietnam's development challenges? E3. Implementation (Executing, carrying out, monitoring and making appropriate adjustments)
V145	e4	Evaluation (assessing the impact and results)	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent does each of the following aspects of the World Bank Group's technical assistance/advisory work contribute to solving Vietnam's development challenges? E4. Evaluation (assessing the impact and results)
V146	e5	The World Bank Group disburses funds promptly	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? E5. The World Bank Group disburses funds promptly
V147	e6	The World Bank Group effectively monitors and evaluates the projects and programs it supports	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? E6. The World Bank Group effectively monitors and evaluates the projects and programs it supports
V148	e7	The World Bank Group's approvals and reviews are done in a timely fashion	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? E7. The World Bank Group's approvals and reviews are done in a timely fashion
V149	e8	The World Bank Group's "Safeguard Policy" requirements are reasonable	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? E8. The World Bank Group's "Safeguard Policy" requirements are reasonable
V150	e9	The World Bank Group takes decisions quickly in Vietnam	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? E9. The World Bank Group takes decisions quickly in Vietnam
V151	e10	The World Bank Group ensures consistency and continuity through staff changes	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? E10. The World Bank Group ensures consistency and continuity through staff changes
V152	e11	Where country systems are adequate, the World Bank Group makes appropriate use of them	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? E11. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them

ID	Name	Label	Type	Format	Question
V153	e12	The World Bank Group provides effective implementation support	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? E12. The World Bank Group provides effective implementation support (i.e., supervision of projects)
V154	e13	Which of the following best describes the way the World Bank Group operates in Vietnam?	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP E13. Which of the following best describes the way the World Bank Group operates in Vietnam? (Select only one response)
V155	f1_1	Provide more adequate data/knowledge/statistics/figures on Vietnam's economy	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO) - Provide more adequate data/knowledge/statistics/figures on Vietnam's economy
V156	f1_2	Collaborate more effectively with Government clients	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO) - Collaborate more effectively with Government clients (e.g., national, state, local)
V157	f1_3	Reach out more to groups outside of Government	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO) - Reach out more to groups outside of Government
V158	f1_4	Improve the quality of its experts as related to Vietnam's specific challenges	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO) - Improve the quality of its experts as related to Vietnam's specific challenges
V159	f1_5	Offer more innovative knowledge services	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO) - Offer more innovative knowledge services
V160	f1_6	Ensure greater selectivity in its work	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO) - Ensure greater selectivity in its work
V161	f1_7	Reduce the complexity of obtaining World Bank Group financing	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO) - Reduce the complexity of obtaining World Bank Group financing
V162	f1_8	Work faster	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO) - Work faster
V163	f1_9	Other	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO) - Other (please specify)
V164	g1_1	Newspapers	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO) - Newspapers

ID	Name	Label	Type	Format	Question
V165	g1_2	Radio	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO) - Radio
V166	g1_3	Television	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO) - Television
V167	g1_4	Periodicals	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO) - Periodicals
V168	g1_5	Internet	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO) - Internet
V169	g1_6	Social media (e.g., Facebook, Twitter, YouTube, Flickr)	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO) - Social media (e.g., Facebook, Twitter, Youtube, Flickr)
V170	g1_7	Blogs	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO) - Blogs
V171	g1_8	Mobile phones	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO) - Mobile phones
V172	g1_9	Instant messaging	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO) - Instant messaging
V173	g1_10	Other	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO) - Other (please specify)
V174	g2	Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?
V175	g3	Do you use/have you used the World Bank Group website?	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. Do you use/have you used the World Bank Group website?
V176	g4	I use/consult World Bank Group's data more often than I did a few years ago	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING Please rate how much you agree with the following statements. G4. I use/consult World Bank Group's data more often than I did a few years ago
V177	g5	I find the World Bank Group's websites easy to navigate.	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING Please rate how much you agree with the following statements. G5. I find the World Bank Group's websites easy to navigate. (Only answer if you have used a World Bank Group website)
V178	g6	I find the information on the World Bank Group's websites useful.	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING Please rate how much you agree with the following statements. G6. I find the information on the World Bank Group's websites useful. (Only answer if you have used a World Bank Group website)

ID	Name	Label	Type	Format	Question
V179	g7	The World Bank Group's social media channels are valuable sources of information about the institution.	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING Please rate how much you agree with the following statements. G7. The World Bank Group's social media channels (e.g., Facebook, Twitter, Youtube, Flickr) are valuable sources of information about the institution
V180	g8	When I need information from the World Bank Group I know how to find it.	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING Please rate how much you agree with the following statements. G8. When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)
V181	g9	The World Bank Group is responsive to my information requests and inquiries.	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING Please rate how much you agree with the following statements. G9. The World Bank Group is responsive to my information requests and inquiries
V182	h1	Which of the following best describes your current position?	discrete	numeric	SECTION H: BACKGROUND INFORMATION H1. Which of the following best describes your current position? (Select only ONE response)
V183	h2	Please identify the primary specialization of your work.	discrete	numeric	SECTION H: BACKGROUND INFORMATION H2. Please identify the primary specialization of your work. (Select only ONE response)
V184	h3	Currently, do you professionally collaborate/work with the World Bank Group in your country?	discrete	numeric	SECTION H: BACKGROUND INFORMATION H3. Currently, do you professionally collaborate/work with the World Bank Group in your country?
V185	h4_1	Observer (i.e., follow in media, discuss in informal conversations, etc.)	discrete	numeric	SECTION H: BACKGROUND INFORMATION H4. Which of the following describes most of your exposure to the World Bank Group in Vietnam? (Choose no more than TWO) - Observer (i.e., follow in media, discuss in informal conversations, etc.)
V186	h4_2	Use World Bank Group reports/data	discrete	numeric	SECTION H: BACKGROUND INFORMATION H4. Which of the following describes most of your exposure to the World Bank Group in Vietnam? (Choose no more than TWO) - Use World Bank Group reports/data
V187	h4_3	Engage in World Bank Group related/sponsored events/activities	discrete	numeric	SECTION H: BACKGROUND INFORMATION H4. Which of the following describes most of your exposure to the World Bank Group in Vietnam? (Choose no more than TWO) - Engage in World Bank Group related/sponsored events/activities
V188	h4_4	Collaborate as part of my professional duties	discrete	numeric	SECTION H: BACKGROUND INFORMATION H4. Which of the following describes most of your exposure to the World Bank Group in Vietnam? (Choose no more than TWO) - Collaborate as part of my professional duties
V189	h4_5	Use World Bank Group website for information, data, research, etc.	discrete	numeric	SECTION H: BACKGROUND INFORMATION H4. Which of the following describes most of your exposure to the World Bank Group in Vietnam? (Choose no more than TWO) - Use World Bank Group website for information, data, research, etc.
V190	h5	Which best represents your geographic location?	discrete	numeric	SECTION H: BACKGROUND INFORMATION H5. Which best represents your geographic location?



## Questionnaire ID (id)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Continuous	Valid cases: 501
Format: numeric	Invalid: 0
Width: 3	Minimum: 101
Decimals: 0	Maximum: 601
Range: 101-601	

## In general would you say that Vietnam is headed in... ? (a1)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 485
Format: numeric	Invalid: 16
Width: 1	Minimum: 1
Decimals: 0	Maximum: 3
Range: 1-3	

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A1. In general would you say that Vietnam is headed in ... ?

## Social protection (a2\_1)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 492
Format: numeric	Invalid: 9
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Social protection (e.g., pensions, targeted social assistance)

## Transport (a2\_2)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 492
Format: numeric	Invalid: 9
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Transport (e.g., roads, bridges, transportation)

## Public sector governance/reform (a2\_3)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 491
Format: numeric	Invalid: 10
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

## Gender equity (a2\_4)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 492
Format: numeric	Invalid: 9
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Gender equity

## Domestic private sector development (a2\_5)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 492
Format: numeric	Invalid: 9
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Domestic private sector development

## Foreign direct investment (a2\_6)

File: vietnam\_fy14\_cos\_data

### Overview

## Foreign direct investment (a2\_6)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 492  
Invalid: 9  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Foreign direct investment

## Anti-corruption (a2\_7)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 492  
Invalid: 9  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Anti corruption

## Job creation/employment (a2\_8)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 492  
Invalid: 9  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Job creation/employment

## Financial markets (a2\_9)

File: vietnam\_fy14\_cos\_data

### Overview

## Financial markets (a2\_9)

### File: vietnam\_fy14\_cos\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 492  
 Invalid: 9  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Financial markets

## Urban development (a2\_10)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 492  
 Invalid: 9  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Urban development

## Environmental sustainability (a2\_11)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 492  
 Invalid: 9  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Environmental sustainability

## Equality of opportunity (a2\_12)

### File: vietnam\_fy14\_cos\_data

#### Overview

## Equality of opportunity (a2\_12)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 492  
Invalid: 9  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Equality of opportunity (i.e., equity)

## Education (a2\_13)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 492  
Invalid: 9  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Education

## Poverty reduction (a2\_14)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 492  
Invalid: 9  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Poverty reduction

## Energy (a2\_15)

File: vietnam\_fy14\_cos\_data

### Overview

## Energy (a2\_15)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 492  
Invalid: 9  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Energy

## Climate change (a2\_16)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 492  
Invalid: 9  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Climate change (e.g., mitigation, adaptation)

## Agricultural development (a2\_17)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 492  
Invalid: 9  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Agricultural development

## Trade and exports (a2\_18)

File: vietnam\_fy14\_cos\_data

### Overview

## Trade and exports (a2\_18)

### File: vietnam\_fy14\_cos\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 492  
 Invalid: 9  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Trade and exports

## Economic growth (a2\_19)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 492  
 Invalid: 9  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Economic growth

## Law and justice (a2\_20)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 492  
 Invalid: 9  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Law and justice (e.g., judicial system)

## Natural resource management (a2\_21)

### File: vietnam\_fy14\_cos\_data

#### Overview

## Natural resource management (a2\_21)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 492  
Invalid: 9  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Natural resource management (e.g., oil, gas, mining)

## Disaster management (a2\_22)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 492  
Invalid: 9  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Disaster management

## Information and communications technology (a2\_23)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 492  
Invalid: 9  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Information and communications technology

## Health (a2\_24)

File: vietnam\_fy14\_cos\_data

### Overview

## Health (a2\_24)

### File: vietnam\_fy14\_cos\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 492  
 Invalid: 9  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A2. Listed below are a number of development priorities in Vietnam. Please identify which of the following you consider the most important development priorities in Vietnam? (Choose no more than THREE)

- Health

## Better employment opportunities for young people (a3\_1)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 493  
 Invalid: 8  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO)

- Better employment opportunities for young people

## Better employment opportunities for women (a3\_2)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-0

Valid cases: 493  
 Invalid: 8  
 Minimum: 0  
 Maximum: 0

#### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A3. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO)

- Better employment opportunities for women

## Greater access to micro-finance for the poor (a3\_3)

### File: vietnam\_fy14\_cos\_data

#### Overview

## Greater access to micro-finance for the poor (a3\_3)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 493  
Invalid: 8  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A3. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO)

- Greater access to micro-finance for the poor

## Greater voice and participation for citizens to help ensure greater accountability (a3\_4)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 493  
Invalid: 8  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A3. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO)

- Greater voice and participation for citizens to help ensure greater accountability

## Greater access to health and nutrition for citizens (a3\_5)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 493  
Invalid: 8  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A3. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO)

- Greater access to health and nutrition for citizens

## Better entrepreneurial opportunities (i.e., to start small and medium-sized businesses) (a3\_6)

File: vietnam\_fy14\_cos\_data

### Overview

## Better entrepreneurial opportunities (i.e., to start small and medium-sized businesses) (a3\_6)

File: vietnam\_fy14\_cos\_data

Type: Discrete	Valid cases: 493
Format: numeric	Invalid: 8
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A3. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO)

- Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)

## A growing middle class (a3\_7)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 493
Format: numeric	Invalid: 8
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A3. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO)

- A growing middle class

## Better opportunity for the poor who live in rural areas (a3\_8)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 493
Format: numeric	Invalid: 8
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A3. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO)

- Better opportunity for the poor who live in rural areas

## Better opportunity for the poor who live in urban areas (a3\_9)

File: vietnam\_fy14\_cos\_data

### Overview

## Better opportunity for the poor who live in urban areas (a3\_9)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 493  
Invalid: 8  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A3. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO)

- Better opportunity for the poor who live in urban areas

## Consistent economic growth (a3\_10)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 493  
Invalid: 8  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A3. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO)

- Consistent economic growth

## More reliable social safety net (a3\_11)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 493  
Invalid: 8  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A3. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO)

- More reliable social safety net

## Greater equity of fiscal policy (a3\_12)

File: vietnam\_fy14\_cos\_data

### Overview

## Greater equity of fiscal policy (a3\_12)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 493  
Invalid: 8  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A3. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO)

- Greater equity of fiscal policy

## Education and training that better ensure job opportunity (a3\_13)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 493  
Invalid: 8  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A3. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO)

- Education and training that better ensure job opportunity

## Better quality public services (a3\_14)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 493  
Invalid: 8  
Minimum: 0  
Maximum: 1

### Literal question

SECTION A: GENERAL ISSUES FACING VIETNAM

A3. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO)

- Better quality public services

## Other (a3\_15)

File: vietnam\_fy14\_cos\_data

### Overview

## Other (a3\_15)

## File: vietnam\_fy14\_cos\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 493  
 Invalid: 8  
 Minimum: 0  
 Maximum: 1

**Literal question**

## SECTION A: GENERAL ISSUES FACING VIETNAM

A3. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Vietnam? (Choose no more than TWO)

- Other (please specify)

## How familiar are you with the work of the World Bank Group in Vietnam? (b1)

## File: vietnam\_fy14\_cos\_data

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 497  
 Invalid: 4  
 Minimum: 1  
 Maximum: 10

**Literal question**

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of the World Bank Group in Vietnam?

## Overall, please rate your impression of the World Bank Group's effectiveness in Vietnam (b2)

## File: vietnam\_fy14\_cos\_data

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 481  
 Invalid: 20  
 Minimum: 2  
 Maximum: 10

**Literal question**

## SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B2. Overall, please rate your impression of the World Bank Group's effectiveness in Vietnam.

## To what extent do you believe the World Bank Group's staff is well prepared to help Vietnam solve its most complicated development challenges? (b3)

## File: vietnam\_fy14\_cos\_data

To what extent do you believe the World Bank Group's staff is well prepared to help Vietnam solve its most complicated development challenges? (b3)

File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 463
Format: numeric	Invalid: 38
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Vietnam solve its most complicated development challenges?

Convening/Facilitating (b4a\_1)

File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 477
Format: numeric	Invalid: 24
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Vietnam?  
- Convening/Facilitating

Policy advice, studies, analyses (b4a\_2)

File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 477
Format: numeric	Invalid: 24
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Vietnam?  
- Policy advice, studies, analyses

Financial resources (b4a\_3)

File: vietnam\_fy14\_cos\_data

#### Overview

## Financial resources (b4a\_3)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 477  
Invalid: 24  
Minimum: 0  
Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Vietnam?  
- Financial resources

## Technical assistance (b4a\_4)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 477  
Invalid: 24  
Minimum: 0  
Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Vietnam?  
- Technical assistance

## Mobilizing third party financial resources (b4a\_5)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 477  
Invalid: 24  
Minimum: 0  
Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Vietnam?  
- Mobilizing third party financial resources

## Donor coordination (b4a\_6)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 477  
Invalid: 24  
Minimum: 0  
Maximum: 1

### Literal question

## Donor coordination (b4a\_6)

File: vietnam\_fy14\_cos\_data

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Vietnam?  
- Donor coordination

## Linkage to non-Bank expertise (b4a\_7)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 477
Format: numeric	Invalid: 24
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Vietnam?  
- Linkage to non-Bank expertise (i.e., South-South knowledge sharing)

## Convening/Facilitating (b4b\_1)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 477
Format: numeric	Invalid: 24
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Vietnam?  
- Convening/Facilitating

## Policy advice, studies, analyses (b4b\_2)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 477
Format: numeric	Invalid: 24
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Vietnam?  
- Policy advice, studies, analyses

## Financial resources (b4b\_3)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 477
Format: numeric	Invalid: 24
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Vietnam?  
- Financial resources

## Technical assistance (b4b\_4)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 477
Format: numeric	Invalid: 24
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Vietnam?  
- Technical assistance

## Mobilizing third party financial resources (b4b\_5)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 477
Format: numeric	Invalid: 24
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Vietnam?  
- Mobilizing third party financial resources

## Donor coordination (b4b\_6)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 477
Format: numeric	Invalid: 24
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

## Donor coordination (b4b\_6)

File: vietnam\_fy14\_cos\_data

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Vietnam?  
- Donor coordination

## Linkage to non-Bank expertise (b4b\_7)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 477
Format: numeric	Invalid: 24
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Vietnam?  
- Linkage to non-Bank expertise (i.e., South-South knowledge sharing)

Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts (b5)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 440
Format: numeric	Invalid: 61
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

The World Bank Group can provide capacity building support in a number of ways in Vietnam. To which degree would Vietnam benefit, if capacity building were to support...?

B5. Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts

The public sector, related to implementation of specific development projects on the ground (b6)

File: vietnam\_fy14\_cos\_data

### Overview

## The public sector, related to implementation of specific development projects on the ground (b6)

File: vietnam\_fy14\_cos\_data

Type: Discrete	Valid cases: 477
Format: numeric	Invalid: 24
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

The World Bank Group can provide capacity building support in a number of ways in Vietnam. To which degree would Vietnam benefit, if capacity building were to support...?

B6. The public sector, related to implementation of specific development projects on the ground

## The public sector, related to changing institutions (organizations or sociopolitical conditions) (b7)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 432
Format: numeric	Invalid: 69
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

The World Bank Group can provide capacity building support in a number of ways in Vietnam. To which degree would Vietnam benefit, if capacity building were to support...?

B7. The public sector, related to changing institutions (organizations or sociopolitical conditions)

## The private sector, related to institutional and policy change (b8)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 436
Format: numeric	Invalid: 65
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

The World Bank Group can provide capacity building support in a number of ways in Vietnam. To which degree would Vietnam benefit, if capacity building were to support...?

B8. The private sector, related to institutional and policy change

## Staff too inaccessible (b9\_1)

File: vietnam\_fy14\_cos\_data

## Staff too inaccessible (b9\_1)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 488
Format: numeric	Invalid: 13
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- Staff too inaccessible

## Not exploring alternative policy options (b9\_2)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 488
Format: numeric	Invalid: 13
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- Not exploring alternative policy options

## Not adequately sensitive to political/social realities in Vietnam (b9\_3)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 488
Format: numeric	Invalid: 13
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- Not adequately sensitive to political/social realities in Vietnam

## Not enough public disclosure of its work (b9\_4)

### File: vietnam\_fy14\_cos\_data

#### Overview

## Not enough public disclosure of its work (b9\_4)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 488  
Invalid: 13  
Minimum: 0  
Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- Not enough public disclosure of its work

## Arrogant in its approach (b9\_5)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 488  
Invalid: 13  
Minimum: 0  
Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- Arrogant in its approach

## Not aligned with country priorities (b9\_6)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 488  
Invalid: 13  
Minimum: 0  
Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- Not aligned with country priorities

## The credibility of its knowledge/data (b9\_7)

File: vietnam\_fy14\_cos\_data

### Overview

## The credibility of its knowledge/data (b9\_7)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 488  
Invalid: 13  
Minimum: 0  
Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- The credibility of its knowledge/data

## World Bank Group's processes too complex (b9\_8)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 488  
Invalid: 13  
Minimum: 0  
Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- World Bank Group's processes too complex

## Not willing to honestly criticize policies and reform efforts in the country (b9\_9)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 488  
Invalid: 13  
Minimum: 0  
Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- Not willing to honestly criticize policies and reform efforts in the country

## Imposing technocratic solutions without regard to political realities (b9\_10)

File: vietnam\_fy14\_cos\_data

### Overview

## Imposing technocratic solutions without regard to political realities (b9\_10)

File: vietnam\_fy14\_cos\_data

Type: Discrete	Valid cases: 488
Format: numeric	Invalid: 13
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- Imposing technocratic solutions without regard to political realities

## World Bank Group's processes too slow (b9\_11)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 488
Format: numeric	Invalid: 13
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- World Bank Group's processes too slow

## Too bureaucratic in its operational policies and procedures (b9\_12)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 488
Format: numeric	Invalid: 13
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- Too bureaucratic in its operational policies and procedures

## Not collaborating enough with non-state actors (b9\_13)

File: vietnam\_fy14\_cos\_data

### Overview

## Not collaborating enough with non-state actors (b9\_13)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 488  
Invalid: 13  
Minimum: 0  
Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- Not collaborating enough with non-state actors

## Not client focused (b9\_14)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 488  
Invalid: 13  
Minimum: 0  
Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- Not client focused

## Other (b9\_15)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 488  
Invalid: 13  
Minimum: 0  
Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- Other (please specify)

## Don't know (b9\_16)

File: vietnam\_fy14\_cos\_data

### Overview

## Don't know (b9\_16)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 488  
Invalid: 13  
Minimum: 0  
Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Vietnam?  
(Choose no more than TWO)

- Don't know

## Academia/Think Tanks/Research Institutes (b10\_1)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 497  
Invalid: 4  
Minimum: 0  
Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there?  
(Choose no more than TWO)

- Academia/think tanks/research institutes

## Donor Community (b10\_2)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 497  
Invalid: 4  
Minimum: 0  
Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there?  
(Choose no more than TWO)

- Donor community

## Media (b10\_3)

File: vietnam\_fy14\_cos\_data

### Overview

## Media (b10\_3)

### File: vietnam\_fy14\_cos\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 497  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

- Media

## NGOs (b10\_4)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 497  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

- NGOs

## Local Government (b10\_5)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 497  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

- Local Government

## Private Sector (b10\_6)

### File: vietnam\_fy14\_cos\_data

#### Overview

## Private Sector (b10\_6)

### File: vietnam\_fy14\_cos\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 497  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

- Private sector

## Parliament (b10\_7)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 497  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

- Parliament

## Beneficiaries (b10\_8)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 497  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

- Beneficiaries

## Other (b10\_9)

### File: vietnam\_fy14\_cos\_data

#### Overview

## Other (b10\_9)

## File: vietnam\_fy14\_cos\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-0

Valid cases: 497  
 Invalid: 4  
 Minimum: 0  
 Maximum: 0

**Literal question**

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

- Other (please specify)

## Don't know (b10\_10)

## File: vietnam\_fy14\_cos\_data

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 497  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

**Literal question**

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B10. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

- Don't know

## Overall the World Bank Group currently plays a relevant role in development in Vietnam (b11)

## File: vietnam\_fy14\_cos\_data

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 476  
 Invalid: 25  
 Minimum: 4  
 Maximum: 10

**Literal question**

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Vietnam?

B11. Overall the World Bank Group currently plays a relevant role in development in Vietnam

## The World Bank Group's work is aligned with what I consider the development priorities for Vietnam (b12)

## File: vietnam\_fy14\_cos\_data

## The World Bank Group's work is aligned with what I consider the development priorities for Vietnam (b12)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 475
Format: numeric	Invalid: 26
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Vietnam?  
B12. The World Bank Group's work is aligned with what I consider the development priorities for Vietnam

## Responsiveness (b13)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 450
Format: numeric	Invalid: 51
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following?  
B13. Responsiveness

## Flexibility (in terms of the World Bank Group's products and services) (b14)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 441
Format: numeric	Invalid: 60
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following?  
B14. Flexibility (in terms of the World Bank Group's products and services)

## Flexibility (in terms of changing country circumstances) (b15)

File: vietnam\_fy14\_cos\_data

## Flexibility (in terms of changing country circumstances) (b15)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 423
Format: numeric	Invalid: 78
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following?  
B15. Flexibility (in terms of changing country circumstances)

## Being inclusive (b16)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 456
Format: numeric	Invalid: 45
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following?  
B16. Being inclusive

## Openness (sharing data and other information) (b17)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 465
Format: numeric	Invalid: 36
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following?  
B17. Openness (sharing data and other information)

## Staff accessibility (b18)

File: vietnam\_fy14\_cos\_data

### Overview

## Staff accessibility (b18)

### File: vietnam\_fy14\_cos\_data

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 462  
 Invalid: 39  
 Minimum: 1  
 Maximum: 10

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following?  
 B18. Staff accessibility

## Straightforwardness and honesty (b19)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 462  
 Invalid: 39  
 Minimum: 3  
 Maximum: 10

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following?  
 B19. Straightforwardness and honesty

## Ease of access to the people at the World Bank Group who are making decisions important to my work (b20)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 431  
 Invalid: 70  
 Minimum: 1  
 Maximum: 10

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following?  
 B20. Ease of access to the people at the World Bank Group who are making decisions important to my work

## Collaboration with groups outside of the Government (b21)

### File: vietnam\_fy14\_cos\_data

#### Overview

## Collaboration with groups outside of the Government (b21)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 377  
Invalid: 124  
Minimum: 1  
Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following?  
B21. Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector)

## Collaboration with the Government (b22)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 429  
Invalid: 72  
Minimum: 5  
Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following?  
B22. Collaboration with the Government

## Collaboration with other donors (b23)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 395  
Invalid: 106  
Minimum: 2  
Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following?  
B23. Collaboration with other donors

## The speed in which it gets things accomplished on the ground (b24)

File: vietnam\_fy14\_cos\_data

### Overview

## The speed in which it gets things accomplished on the ground (b24)

File: vietnam\_fy14\_cos\_data

Type: Discrete	Valid cases: 422
Format: numeric	Invalid: 79
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following?  
B24. The speed in which it gets things accomplished on the ground

## Being a long-term partner (b25)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 479
Format: numeric	Invalid: 22
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Vietnam in terms of each of the following?  
B25. Being a long-term partner

## Anti-corruption (c1\_1)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 291
Format: numeric	Invalid: 210
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Anti corruption

## Information and communications technology (c1\_2)

File: vietnam\_fy14\_cos\_data

### Overview

## Information and communications technology (c1\_2)

### File: vietnam\_fy14\_cos\_data

Type: Discrete	Valid cases: 280
Format: numeric	Invalid: 221
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Information and communications technology

## Transport (c1\_3)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 370
Format: numeric	Invalid: 131
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Transport (e.g., roads, bridges, transportation)

## Law and justice (c1\_4)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 246
Format: numeric	Invalid: 255
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Law and justice (e.g., judicial system)

## Urban development (c1\_5)

### File: vietnam\_fy14\_cos\_data

## Urban development (c1\_5)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 326
Format: numeric	Invalid: 175
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Urban development

## Environmental sustainability (c1\_6)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 395
Format: numeric	Invalid: 106
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Environmental sustainability

## Poverty reduction (c1\_7)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 426
Format: numeric	Invalid: 75
Width: 2	Minimum: 5
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Poverty reduction

## Gender equity (c1\_8)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 373
Format: numeric	Invalid: 128
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Gender equity

## Domestic private sector development (c1\_9)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 300
Format: numeric	Invalid: 201
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Domestic private sector development

## Foreign direct investment (c1\_10)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 208
Format: numeric	Invalid: 293
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Foreign direct investment

## Trade and exports (c1\_11)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 195
Format: numeric	Invalid: 306
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Trade and exports

## Economic growth (c1\_12)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 349
Format: numeric	Invalid: 152
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Economic growth

## Energy (c1\_13)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 259
Format: numeric	Invalid: 242
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Energy

## Disaster management (c1\_14)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 265
Format: numeric	Invalid: 236
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Disaster management

## Public sector governance/reform (c1\_15)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 351
Format: numeric	Invalid: 150
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

## Job creation/employment (c1\_16)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 336
Format: numeric	Invalid: 165
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Job creation/employment

## Financial markets (c1\_17)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 253
Format: numeric	Invalid: 248
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Financial markets

## Equality of opportunity (c1\_18)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 319
Format: numeric	Invalid: 182
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Equality of opportunity (i.e., equity)

## Health (c1\_19)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 346
Format: numeric	Invalid: 155
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Health

## Education (c1\_20)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 335
Format: numeric	Invalid: 166
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Education

## Social protection (c1\_21)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 261
Format: numeric	Invalid: 240
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Social protection (e.g., pensions, targeted social assistance)

## Climate change (c1\_22)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 352
Format: numeric	Invalid: 149
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Climate change (e.g., mitigation, adaptation)

## Agricultural development (c1\_23)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 358
Format: numeric	Invalid: 143
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Agricultural development

## Natural resource management (c1\_24)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 246
Format: numeric	Invalid: 255
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Vietnam? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Natural resource management (e.g., oil, gas, mining)

## To what extent does the World Bank Group's work help to achieve development results in Vietnam? (c2)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 470
Format: numeric	Invalid: 31
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. To what extent does the World Bank Group's work help to achieve development results in Vietnam?

## The World Bank Group's financial instruments meet the needs of Vietnam (c3)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 444
Format: numeric	Invalid: 57
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

To what extent do you agree with the following statements about the World Bank Group in Vietnam?

C3. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Vietnam

## The World Bank Group meets Vietnam's needs for knowledge services (c4)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 453
Format: numeric	Invalid: 48
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

To what extent do you agree with the following statements about the World Bank Group in Vietnam?

C4. The World Bank Group meets Vietnam's needs for knowledge services (e.g., research, analysis, data, technical assistance)

## How frequently do you consult World Bank Group's knowledge work and activities in the work you do? (d1)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 492
Format: numeric	Invalid: 9
Width: 1	Minimum: 1
Decimals: 0	Maximum: 5
Range: 1-5	

### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

## Are timely (d2)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 427
Format: numeric	Invalid: 74
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities:  
D2. Are timely

## Include appropriate level of stakeholder involvement during preparation (d3)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 439
Format: numeric	Invalid: 62
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities:  
D3. Include appropriate level of stakeholder involvement during preparation

## Are relevant to Vietnam's development priorities (d4)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 445
Format: numeric	Invalid: 56
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities:  
D4. Are relevant to Vietnam's development priorities

## Lead to practical solutions (d5)

File: vietnam\_fy14\_cos\_data

## Lead to practical solutions (d5)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 447
Format: numeric	Invalid: 54
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities:  
D5. Lead to practical solutions

## Are accessible (well written and easy to understand) (d6)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 454
Format: numeric	Invalid: 47
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities:  
D6. Are accessible (well written and easy to understand)

## Are source of relevant information on global good practices (d7)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 417
Format: numeric	Invalid: 84
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities:  
D7. Are source of relevant information on global good practices

## Are adequately disseminated (d8)

File: vietnam\_fy14\_cos\_data

### Overview

## Are adequately disseminated (d8)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 426  
Invalid: 75  
Minimum: 1  
Maximum: 10

### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities:  
D8. Are adequately disseminated

## Are adaptable to Vietnam's specific development challenges and country circumstances (d9)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 445  
Invalid: 56  
Minimum: 3  
Maximum: 10

### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Vietnam, to what extent do you believe that the World Bank Group's knowledge work and activities:  
D9. Are adaptable to Vietnam's specific development challenges and country circumstances

## Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? (d10)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 468  
Invalid: 33  
Minimum: 3  
Maximum: 10

### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

## Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? (d11)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 469
Format: numeric	Invalid: 32
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

## Conceptualization (understanding and framing the problem) (e1)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 444
Format: numeric	Invalid: 57
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent does each of the following aspects of the World Bank Group's technical assistance/advisory work contribute to solving Vietnam's development challenges?

E1. Conceptualization (understanding and framing the problem)

## Design (appraising and planning the solutions) (e2)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 428
Format: numeric	Invalid: 73
Width: 2	Minimum: 5
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent does each of the following aspects of the World Bank Group's technical assistance/advisory work contribute to solving Vietnam's development challenges?

E2. Design (appraising and planning the solutions)

## Implementation (executing, carrying out, monitoring and making appropriate adjustments) (e3)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 446
Format: numeric	Invalid: 55
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent does each of the following aspects of the World Bank Group's technical assistance/advisory work contribute to solving Vietnam's development challenges?

E3. Implementation (Executing, carrying out, monitoring and making appropriate adjustments)

## Evaluation (assessing the impact and results) (e4)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 436
Format: numeric	Invalid: 65
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent does each of the following aspects of the World Bank Group's technical assistance/advisory work contribute to solving Vietnam's development challenges?

E4. Evaluation (assessing the impact and results)

## The World Bank Group disburses funds promptly (e5)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 408
Format: numeric	Invalid: 93
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

E5. The World Bank Group disburses funds promptly

## The World Bank Group effectively monitors and evaluates the projects and programs it supports (e6)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 454
Format: numeric	Invalid: 47
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

E6. The World Bank Group effectively monitors and evaluates the projects and programs it supports

## The World Bank Group's approvals and reviews are done in a timely fashion (e7)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 426
Format: numeric	Invalid: 75
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

E7. The World Bank Group's approvals and reviews are done in a timely fashion

## The World Bank Group's "Safeguard Policy" requirements are reasonable (e8)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 369
Format: numeric	Invalid: 132
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

E8. The World Bank Group's "Safeguard Policy" requirements are reasonable

## The World Bank Group takes decisions quickly in Vietnam (e9)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 425
Format: numeric	Invalid: 76
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

E9. The World Bank Group takes decisions quickly in Vietnam

## The World Bank Group ensures consistency and continuity through staff changes (e10)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 393
Format: numeric	Invalid: 108
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

E10. The World Bank Group ensures consistency and continuity through staff changes

## Where country systems are adequate, the World Bank Group makes appropriate use of them (e11)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 387
Format: numeric	Invalid: 114
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

E11. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them

## The World Bank Group provides effective implementation support (e12)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 412
Format: numeric	Invalid: 89
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

E12. The World Bank Group provides effective implementation support (i.e., supervision of projects)

## Which of the following best describes the way the World Bank Group operates in Vietnam? (e13)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 495
Format: numeric	Invalid: 6
Width: 1	Minimum: 1
Decimals: 0	Maximum: 5
Range: 1-5	

### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

E13. Which of the following best describes the way the World Bank Group operates in Vietnam? (Select only one response)

## Provide more adequate data/knowledge/statistics/figures on Vietnam's economy (f1\_1)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 496
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO)

- Provide more adequate data/knowledge/statistics/figures on Vietnam's economy

## Collaborate more effectively with Government clients (f1\_2)

File: vietnam\_fy14\_cos\_data

## Collaborate more effectively with Government clients (f1\_2)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 496
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO)

- Collaborate more effectively with Government clients (e.g., national, state, local)

## Reach out more to groups outside of Government (f1\_3)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 496
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO)

- Reach out more to groups outside of Government

## Improve the quality of its experts as related to Vietnam's specific challenges (f1\_4)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete	Valid cases: 496
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO)

- Improve the quality of its experts as related to Vietnam's specific challenges

## Offer more innovative knowledge services (f1\_5)

File: vietnam\_fy14\_cos\_data

### Overview

## Offer more innovative knowledge services (f1\_5)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 496  
Invalid: 5  
Minimum: 0  
Maximum: 1

### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO)

- Offer more innovative knowledge services

## Ensure greater selectivity in its work (f1\_6)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 496  
Invalid: 5  
Minimum: 0  
Maximum: 1

### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO)

- Ensure greater selectivity in its work

## Reduce the complexity of obtaining World Bank Group financing (f1\_7)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 496  
Invalid: 5  
Minimum: 0  
Maximum: 1

### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO)

- Reduce the complexity of obtaining World Bank Group financing

## Work faster (f1\_8)

File: vietnam\_fy14\_cos\_data

### Overview

## Work faster (f1\_8)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 496  
Invalid: 5  
Minimum: 0  
Maximum: 1

### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO)

- Work faster

## Other (f1\_9)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 496  
Invalid: 5  
Minimum: 0  
Maximum: 1

### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN VIETNAM

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Vietnam? (Choose no more than TWO)

- Other (please specify)

## Newspapers (g1\_1)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 486  
Invalid: 15  
Minimum: 0  
Maximum: 1

### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO)

- Newspapers

## Radio (g1\_2)

File: vietnam\_fy14\_cos\_data

### Overview

## Radio (g1\_2)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 486  
Invalid: 15  
Minimum: 0  
Maximum: 1

### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO)

- Radio

## Television (g1\_3)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 486  
Invalid: 15  
Minimum: 0  
Maximum: 1

### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO)

- Television

## Periodicals (g1\_4)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 486  
Invalid: 15  
Minimum: 0  
Maximum: 1

### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO)

- Periodicals

## Internet (g1\_5)

File: vietnam\_fy14\_cos\_data

### Overview

## Internet (g1\_5)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 486  
Invalid: 15  
Minimum: 0  
Maximum: 1

### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO)

- Internet

## Social media (e.g., Facebook, Twitter, YouTube, Flickr) (g1\_6)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 486  
Invalid: 15  
Minimum: 0  
Maximum: 1

### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO)

- Social media (e.g., Facebook, Twitter, Youtube, Flickr)

## Blogs (g1\_7)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-0

Valid cases: 486  
Invalid: 15  
Minimum: 0  
Maximum: 0

### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO)

- Blogs

## Mobile phones (g1\_8)

File: vietnam\_fy14\_cos\_data

### Overview

## Mobile phones (g1\_8)

### File: vietnam\_fy14\_cos\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-0

Valid cases: 486  
 Invalid: 15  
 Minimum: 0  
 Maximum: 0

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO)

- Mobile phones

## Instant messaging (g1\_9)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 486  
 Invalid: 15  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO)

- Instant messaging

## Other (g1\_10)

### File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 486  
 Invalid: 15  
 Minimum: 0  
 Maximum: 1

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Vietnam? (Choose no more than TWO)

- Other (please specify)

Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions? (g2)

File: vietnam\_fy14\_cos\_data

#### Overview

Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions? (g2)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 438  
Invalid: 63  
Minimum: 1  
Maximum: 2

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?

Do you use/have you used the World Bank Group website? (g3)

File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 430  
Invalid: 71  
Minimum: 1  
Maximum: 2

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. Do you use/have you used the World Bank Group website?

I use/consult World Bank Group's data more often than I did a few years ago (g4)

File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 424  
Invalid: 77  
Minimum: 1  
Maximum: 10

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

Please rate how much you agree with the following statements.

G4. I use/consult World Bank Group's data more often than I did a few years ago

I find the World Bank Group's websites easy to navigate. (g5)

File: vietnam\_fy14\_cos\_data

#### Overview

I find the World Bank Group's websites easy to navigate. (g5)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 369  
Invalid: 132  
Minimum: 1  
Maximum: 10

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

Please rate how much you agree with the following statements.

G5. I find the World Bank Group's websites easy to navigate. (Only answer if you have used a World Bank Group website)

I find the information on the World Bank Group's websites useful.  
(g6)

File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 366  
Invalid: 135  
Minimum: 1  
Maximum: 10

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

Please rate how much you agree with the following statements.

G6. I find the information on the World Bank Group's websites useful. (Only answer if you have used a World Bank Group website)

The World Bank Group's social media channels are valuable sources of information about the institution. (g7)

File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 208  
Invalid: 293  
Minimum: 1  
Maximum: 10

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

Please rate how much you agree with the following statements.

G7. The World Bank Group's social media channels (e.g., Facebook, Twitter, Youtube, Flickr) are valuable sources of information about the institution

When I need information from the World Bank Group I know how to find it. (g8)

File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 366
Format: numeric	Invalid: 135
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

Please rate how much you agree with the following statements.

G8. When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)

The World Bank Group is responsive to my information requests and inquiries. (g9)

File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 359
Format: numeric	Invalid: 142
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

Please rate how much you agree with the following statements.

G9. The World Bank Group is responsive to my information requests and inquiries

Which of the following best describes your current position? (h1)

File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete	Valid cases: 487
Format: numeric	Invalid: 14
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	

#### Literal question

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current position? (Select only ONE response)

Please identify the primary specialization of your work. (h2)

File: vietnam\_fy14\_cos\_data

#### Overview

Please identify the primary specialization of your work. (h2)

File: vietnam\_fy14\_cos\_data

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-19

Valid cases: 495  
Invalid: 6  
Minimum: 1  
Maximum: 19

#### Literal question

SECTION H: BACKGROUND INFORMATION

H2. Please identify the primary specialization of your work. (Select only ONE response)

Currently, do you professionally collaborate/work with the World Bank Group in your country? (h3)

File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 478  
Invalid: 23  
Minimum: 1  
Maximum: 2

#### Literal question

SECTION H: BACKGROUND INFORMATION

H3. Currently, do you professionally collaborate/work with the World Bank Group in your country?

Observer (i.e., follow in media, discuss in informal conversations, etc.) (h4\_1)

File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 489  
Invalid: 12  
Minimum: 0  
Maximum: 1

#### Literal question

SECTION H: BACKGROUND INFORMATION

H4. Which of the following describes most of your exposure to the World Bank Group in Vietnam? (Choose no more than TWO)

- Observer (i.e., follow in media, discuss in informal conversations, etc.)

Use World Bank Group reports/data (h4\_2)

File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 489  
Invalid: 12  
Minimum: 0  
Maximum: 1

## Use World Bank Group reports/data (h4\_2)

File: vietnam\_fy14\_cos\_data

### Literal question

SECTION H: BACKGROUND INFORMATION

H4. Which of the following describes most of your exposure to the World Bank Group in Vietnam? (Choose no more than TWO)

- Use World Bank Group reports/data

## Engage in World Bank Group related/sponsored events/activities (h4\_3)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 489  
Invalid: 12  
Minimum: 0  
Maximum: 1

### Literal question

SECTION H: BACKGROUND INFORMATION

H4. Which of the following describes most of your exposure to the World Bank Group in Vietnam? (Choose no more than TWO)

- Engage in World Bank Group related/sponsored events/activities

## Collaborate as part of my professional duties (h4\_4)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 489  
Invalid: 12  
Minimum: 0  
Maximum: 1

### Literal question

SECTION H: BACKGROUND INFORMATION

H4. Which of the following describes most of your exposure to the World Bank Group in Vietnam? (Choose no more than TWO)

- Collaborate as part of my professional duties

## Use World Bank Group website for information, data, research, etc. (h4\_5)

File: vietnam\_fy14\_cos\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 489  
Invalid: 12  
Minimum: 0  
Maximum: 1

### Literal question

Use World Bank Group website for information, data, research, etc. (h4\_5)

File: vietnam\_fy14\_cos\_data

SECTION H: BACKGROUND INFORMATION

H4. Which of the following describes most of your exposure to the World Bank Group in Vietnam? (Choose no more than TWO)

- Use World Bank Group website for information, data, research, etc.

Which best represents your geographic location? (h5)

File: vietnam\_fy14\_cos\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-4

Valid cases: 346  
Invalid: 155  
Minimum: 1  
Maximum: 4

#### Literal question

SECTION H: BACKGROUND INFORMATION

H5. Which best represents your geographic location?

## Related Materials

### Questionnaires

#### Vietnam, The World Bank Group Country Survey FY 2014 Questionnaire

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Title Vietnam, The World Bank Group Country Survey FY 2014 Questionnaire  
 Author(s) The World Bank Group  
 Country Viet Nam  
 Language English  
 Filename vietnam\_cs\_fy14\_eng\_final\_.pdf

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### Reports

#### Vietnam, The World Bank Country Survey FY 2014 Report of Findings

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Title Vietnam, The World Bank Country Survey FY 2014 Report of Findings  
 Author(s) The World Bank Group  
 Date 2014-05-01  
 Country Viet Nam  
 Language English

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