



Maldives

The World Bank Group
Country Survey FY 2014

Report of Findings
October 2014



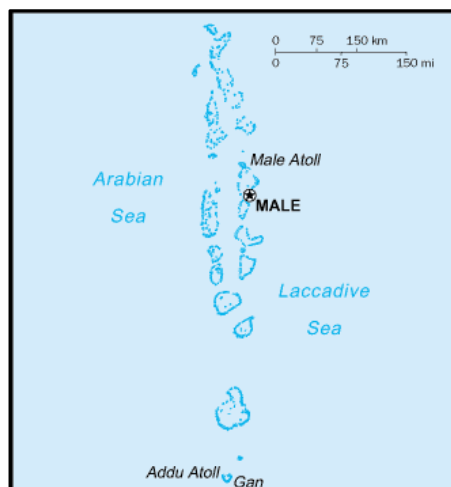
CountryOpinionSurveys
THE WORLD BANK GROUP

Acknowledgements

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I. Objectives

This survey was designed to achieve the following objectives:

- Assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Maldives perceive the Bank Group;
- Obtain systematic feedback from stakeholders in Maldives regarding:
 - Their views regarding the general environment in Maldives;
 - Their overall attitudes toward the World Bank Group in Maldives;
 - Overall impressions of the World Bank Group's effectiveness and results, knowledge work and activities, and communication and information sharing in Maldives;
 - Perceptions of the World Bank Group's future role in Maldives.
- Use data to help inform Maldives country team's strategy.

II. Methodology

Between April and June 2014, 300 stakeholders of the World Bank Group in Maldives were invited to provide their opinions on the WBG's work in the country by participating in a country opinion survey. Participants were drawn from the office of the President, Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments; consultants/contractors working on WBG-supported projects/programs; PMUs overseeing implementation of a project; atoll or island administration office; bilateral and multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs; community based organizations; the media; independent government institutions; trade unions; faith-based groups; academia/research institutes/think tanks; judiciary branch; and other organizations. A total of 104 stakeholders participated in the survey (35% response rate).

Respondents received and returned questionnaires through courier services. Respondents were asked about: general issues facing Maldives; their overall attitudes toward the WBG; the WBG's effectiveness and results; the WBG's knowledge work and activities; working with the WBG; the WBG's future role in Maldives; and the WBG's communication and information sharing.

Every country that engages in the Country Opinion Survey must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

- A. General Issues Facing Maldives: Respondents were asked to indicate whether Maldives is headed in the right direction, what they thought were the top three most important development priorities, which areas would contribute most to reducing poverty and generating economic growth in Maldives, and how "shared prosperity" would be best achieved in Maldives.

II. Methodology (continued)

- B. Overall Attitudes toward the World Bank Group (WBG): Respondents were asked to rate their familiarity with the WBG, its effectiveness in Maldives, WBG staff preparedness to help Maldives solve its development challenges, WBG's local presence, WBG's capacity building in Maldives, their agreement with various statements regarding the WBG's work, and the extent to which the WBG is an effective development partner. Respondents were asked to indicate the WBG's greatest values and weaknesses, the most effective instruments in helping reduce poverty in Maldives, in which sectoral areas the WBG should focus most of its resources (financial and knowledge services), and to what they would attribute failed or slow WBG-assisted reforms in Maldives.
- C. World Bank Group's Effectiveness and Results: Respondents were asked to rate the extent to which the WBG's work helps achieve development results in Maldives, the extent to which the WBG meets Maldives's needs for knowledge services and financial instruments, the importance for the WBG to be involved in thirty four development areas, and the WBG's level of effectiveness in eleven of these areas, such as law and justice, macroeconomic management/fiscal sustainability, anti corruption, and health.
- D. The World Bank Group's Knowledge Work and Activities: Respondents were asked to rate the effectiveness and quality of the WBG's knowledge work and activities, including how significant of a contribution it makes to development results and its technical quality. They were also asked to indicate how frequently they consult WBG's knowledge work and activities.
- E. Working with the World Bank Group: Respondents were asked to rate their level of agreement with a series of statements regarding working with the WBG, such as the WBG's "Safeguard Policy" requirements being reasonable, and disbursing funds promptly. The respondents were also asked whether they think the organization is risk-averse.
- F. The Future Role of the World Bank Group in Maldives: Respondents were asked to indicate what the WBG should do to make itself of greater value in Maldives and which services the Bank Group should offer more of in the country.
- G. Communication and Information Sharing: Respondents were asked to indicate how they get information about economic and social development issues, how they prefer to receive information from the WBG, and their usage and evaluation of the WBG's websites. Respondents were also asked about their awareness of the WBG's Access to Information policy, were asked to rate WBG's responsiveness to information requests, value of its social media channels, levels of easiness to find information they needed, the levels of easiness to navigate the WBG websites, and whether they use WBG data more often than before.
- H. Background Information: Respondents were asked to indicate their current position, specialization, whether they professionally collaborate with the WBG, their exposure to the WBG in Maldives, which WBG agencies they work with, whether they think that IFC and WB work well together, and their geographic locations.

III. Demographics of the Sample

Current Position

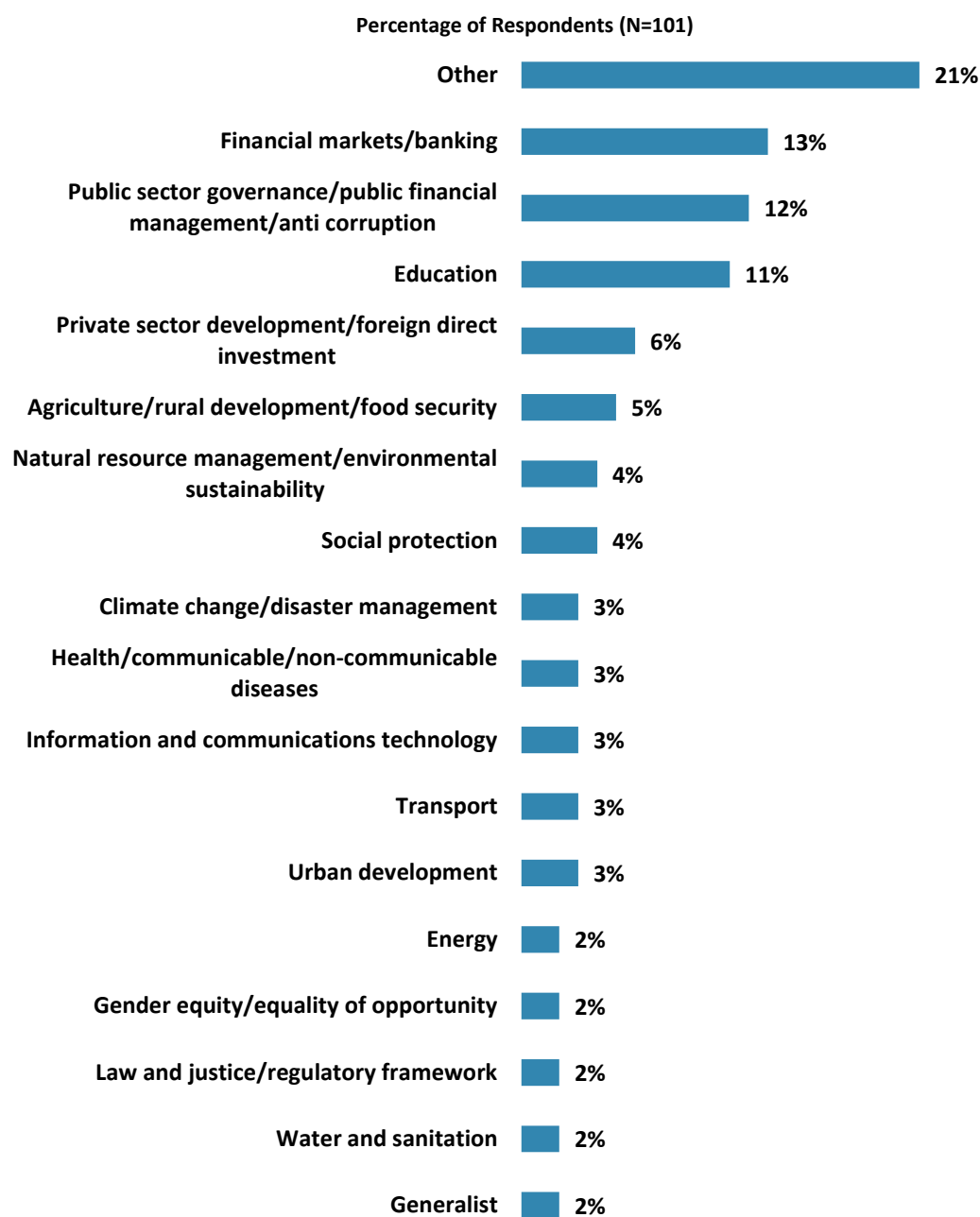
- For further analyses, consultants/contractors working on WBG projects were combined with respondents from PMUs and ministries/ministerial departments, respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from bilateral agencies were combined with those from multilateral agencies. Respondents from private foundations and NGOs were combined into “CSO.” Few respondents from the office of minister, atoll or island administration office, the media, academia/research institutes/think tanks and other organizations were included in the “Other” category. There were no respondents from the Office of President/Prime Minister, office of parliament, CBOs, trade unions, faith-based groups, or the judiciary branch.



“Which of the following best describes your current position?” (Respondents chose from a list.)

III. Demographics of the Sample (continued)

Area of Primary Specialization

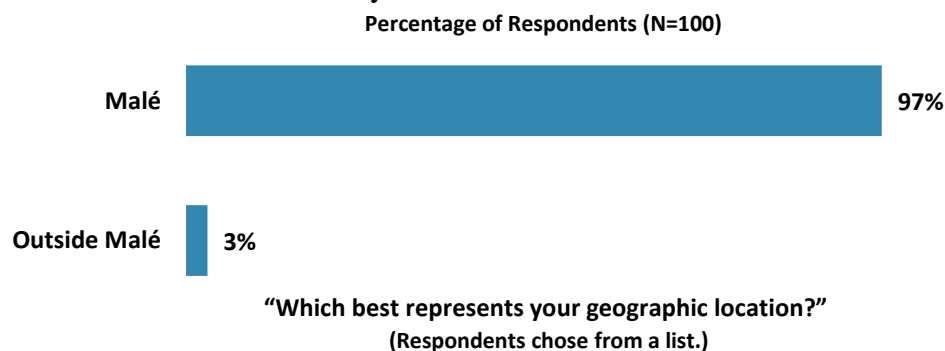


"Please identify the primary specialization of your work." (Respondents chose from a list.)

III. Demographics of the Sample (continued)

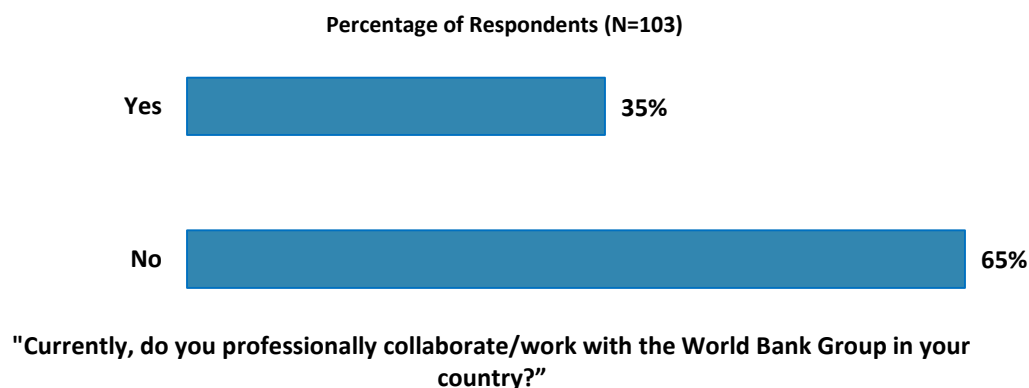
Geographic Location

- Nearly all respondents indicated that they were located in Malé. Because of the small number of respondents from outside Malé, statistical comparisons across geographic locations were not necessary.



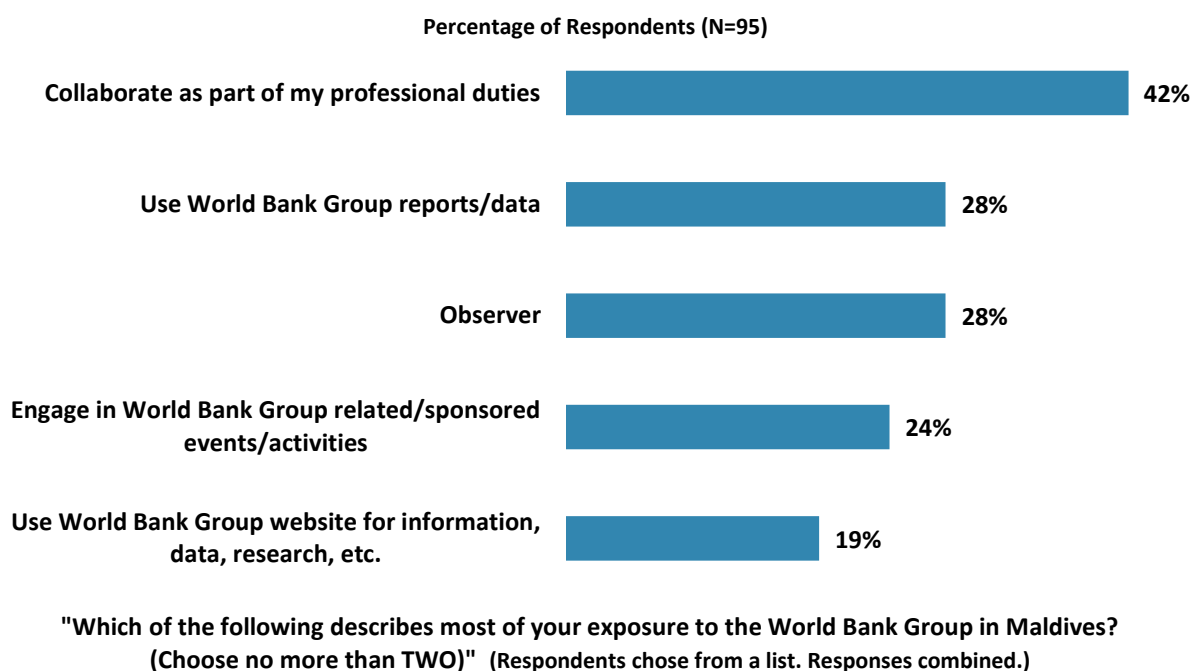
Collaboration with and Exposure to the World Bank Group

- Differences in responses to the indicator questions, based on levels of collaboration and exposure to the World Bank Group in Maldives, can be found in Appendix C (see page 88) and Appendix D (see page 101). Please note that where these two factors appear to have a significant relationship with overall views of the World Bank Group, it is highlighted in yellow in Appendix D.

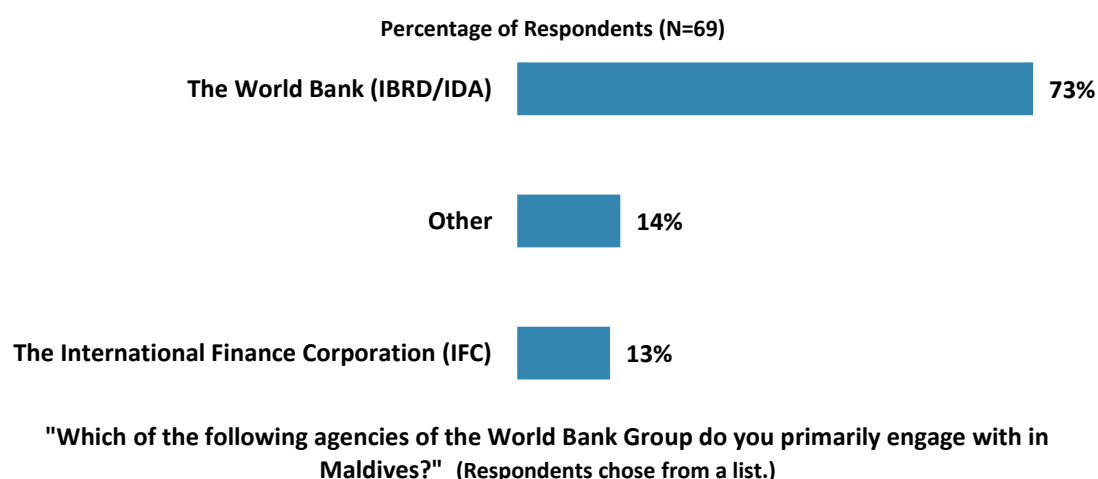


III. Demographics of the Sample (continued)

Collaboration with and Exposure to the World Bank Group (continued)



Exposure to Agencies within the World Bank Group



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- Respondents across stakeholder groups had statistically similar levels of familiarity with the WBG.
- Respondents' ratings of familiarity with the WBG were significantly, strongly correlated with their perceptions of the WBG's overall effectiveness in Maldives, and significantly, moderately correlated with their perceptions of the WBG's relevance to Maldives's development and its ability to help achieve development results in Maldives.

Mean Familiarity Rating



All Respondents

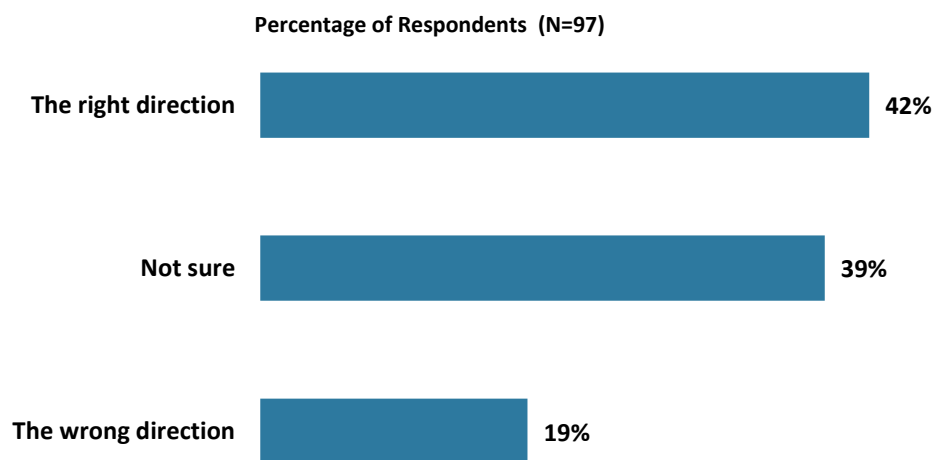


5.0

"How familiar are you with the work of the World Bank Group in Maldives?"
(1 - "Not familiar at all", 10 - "Extremely familiar")

IV. General Issues Facing Maldives

Headed in the Right Direction

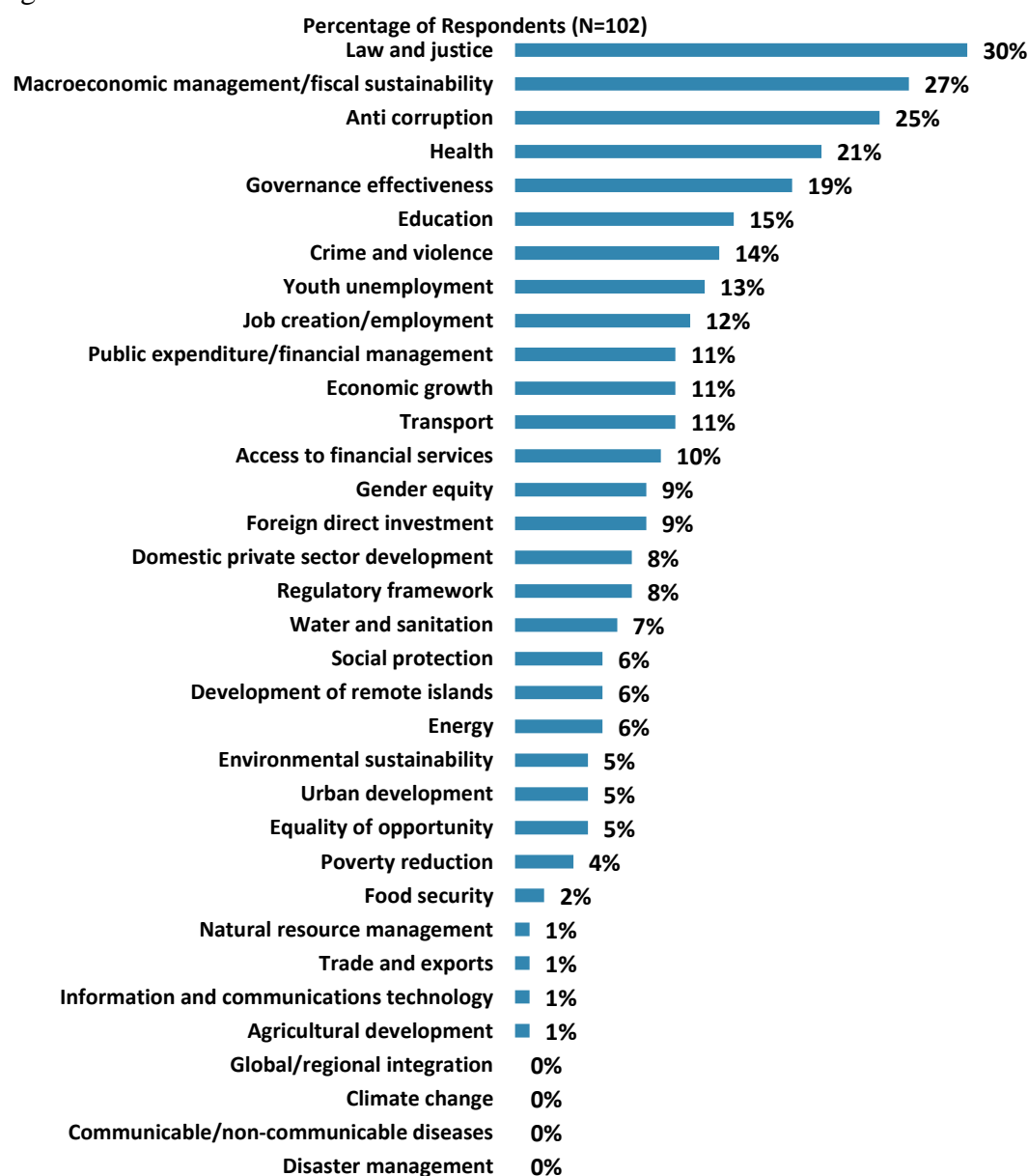


"In general, would you say that Maldives is headed in ...?"
(Respondents chose from a list.)

IV. General Issues Facing Maldives (continued)

Development Priority

- Respondents across stakeholder groups and sectoral areas all agreed that “*law and justice*” “*macroeconomic management/fiscal sustainability*,” “*anti corruption*,” and “*health*” are Maldives’s top development priorities.
- Among the top priorities, respondents who do not professionally collaborate/work with the WBG were significantly more likely to consider “*anti corruption*” the most important development priority in Maldives compared to respondents who do professionally work the organization.

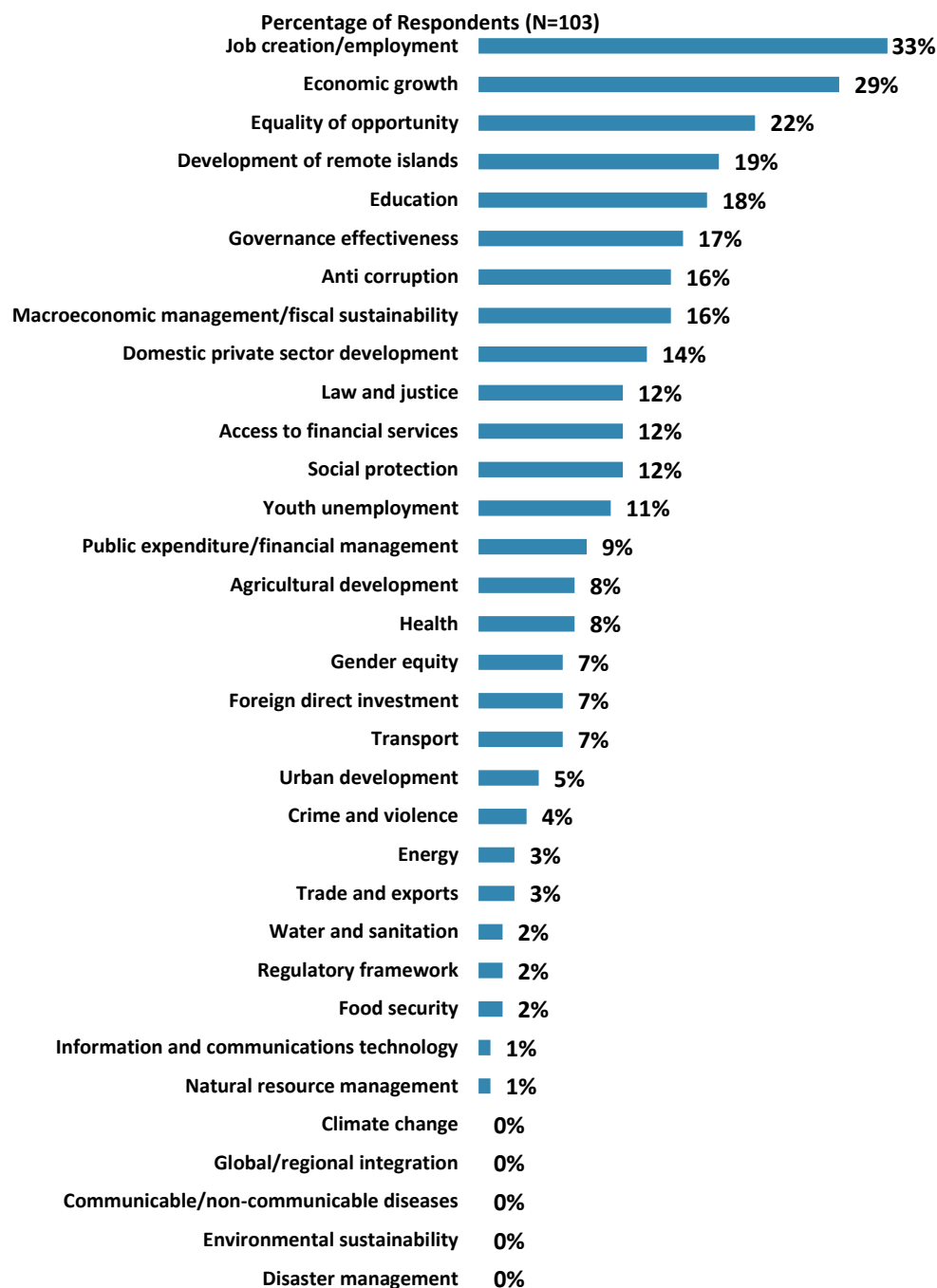


"Listed below are a number of development priorities in Maldives. Please identify which of the following you consider the most important development priorities in Maldives. (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)

When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents' views about the top development priorities.

IV. General Issues Facing Maldives (continued)

What Would Contribute Most to Reducing Poverty



"Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives?" (Respondents chose from a list. Responses combined.)

When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents' views about the areas of development that would contribute most to reducing poverty.

IV. General Issues Facing Maldives (continued)

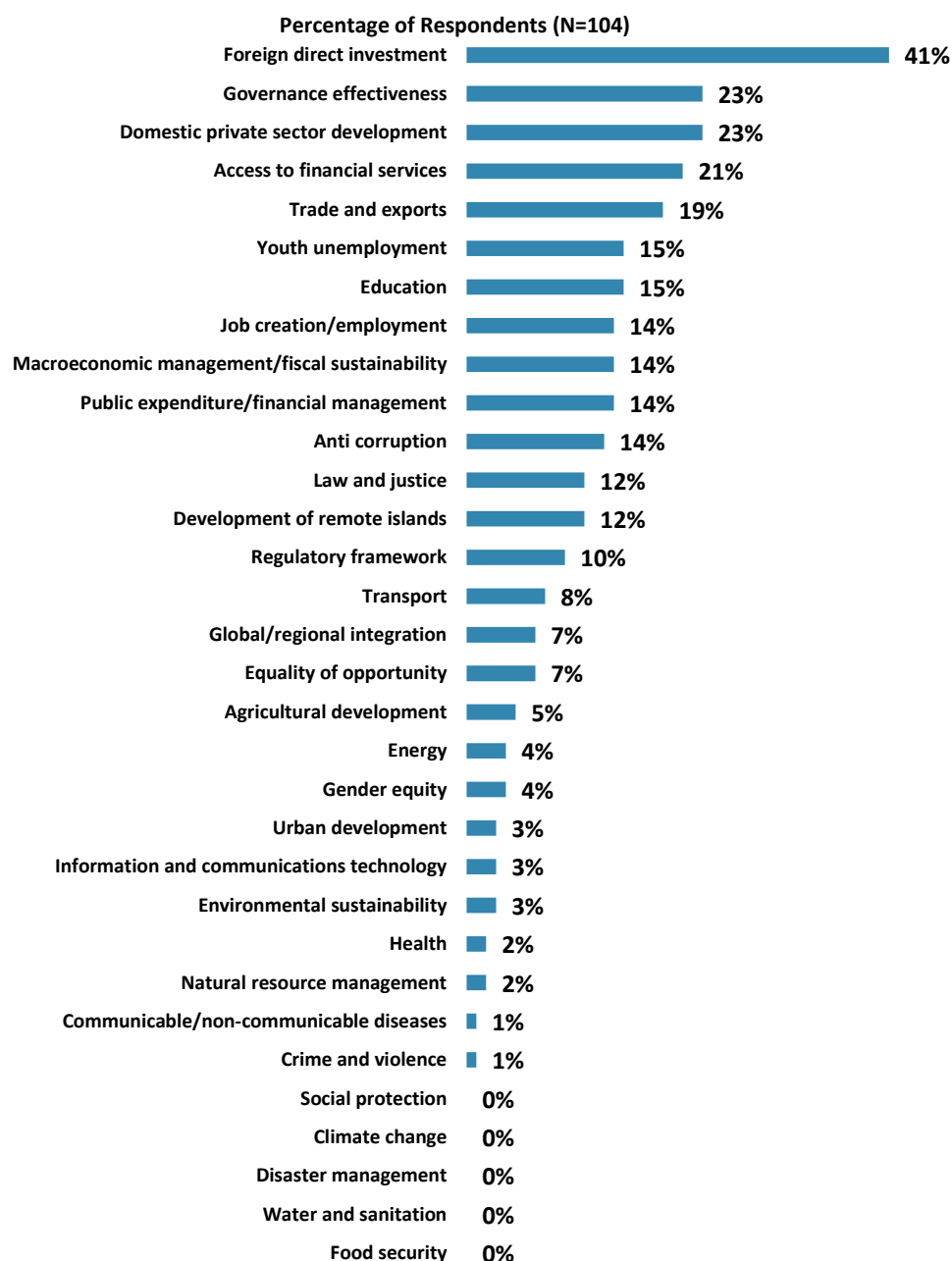
What Would Contribute Most to Reducing Poverty (continued)

- Respondents across stakeholder groups and levels of collaboration all agreed that “*job creation/employment*,” “*economic growth*,” “*equality of opportunity*,” “*development of remote islands*” and “*education*” are the greatest contributors to reducing poverty in Maldives.
- Respondents from the private sector/financial sector/private banks were significantly more likely to indicate that “*access to financial services*” is the greatest contributor to reducing poverty in Maldives compared to respondents from other stakeholder groups.
- Respondents who specialize in “*financial markets/banking*” (13% of the sample) were significantly more likely to indicate that “*access to financial services*” is the greatest contributor to reducing poverty in Maldives compared to respondents specialized in other sectors.

IV. General Issues Facing Maldives (continued)

What Would Contribute Most to Generating Economic Growth

- Respondents across stakeholder groups, levels of collaboration, and sectoral areas all agreed that “foreign direct investment,” “governance effectiveness,” “domestic private sector development” and “access to financial services” would contribute most to generating economic growth in Maldives.

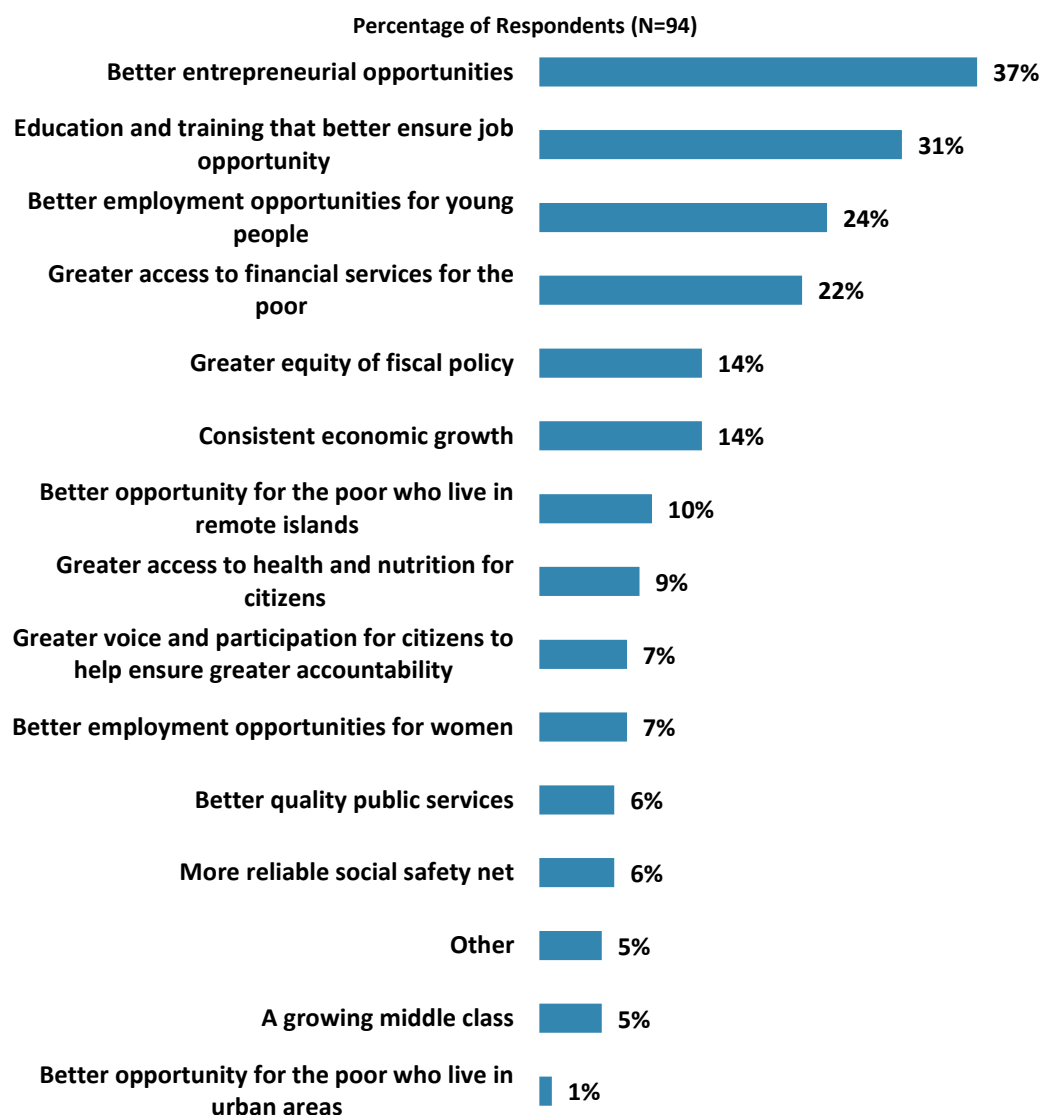


"Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Maldives? (Choose no more than THREE)" (Respondents chose from a list. Responses combined.)

When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents' views about the areas of development that would contribute most to economic growth..

IV. General Issues Facing Maldives (continued)

Factors Contributing to “Shared Prosperity”

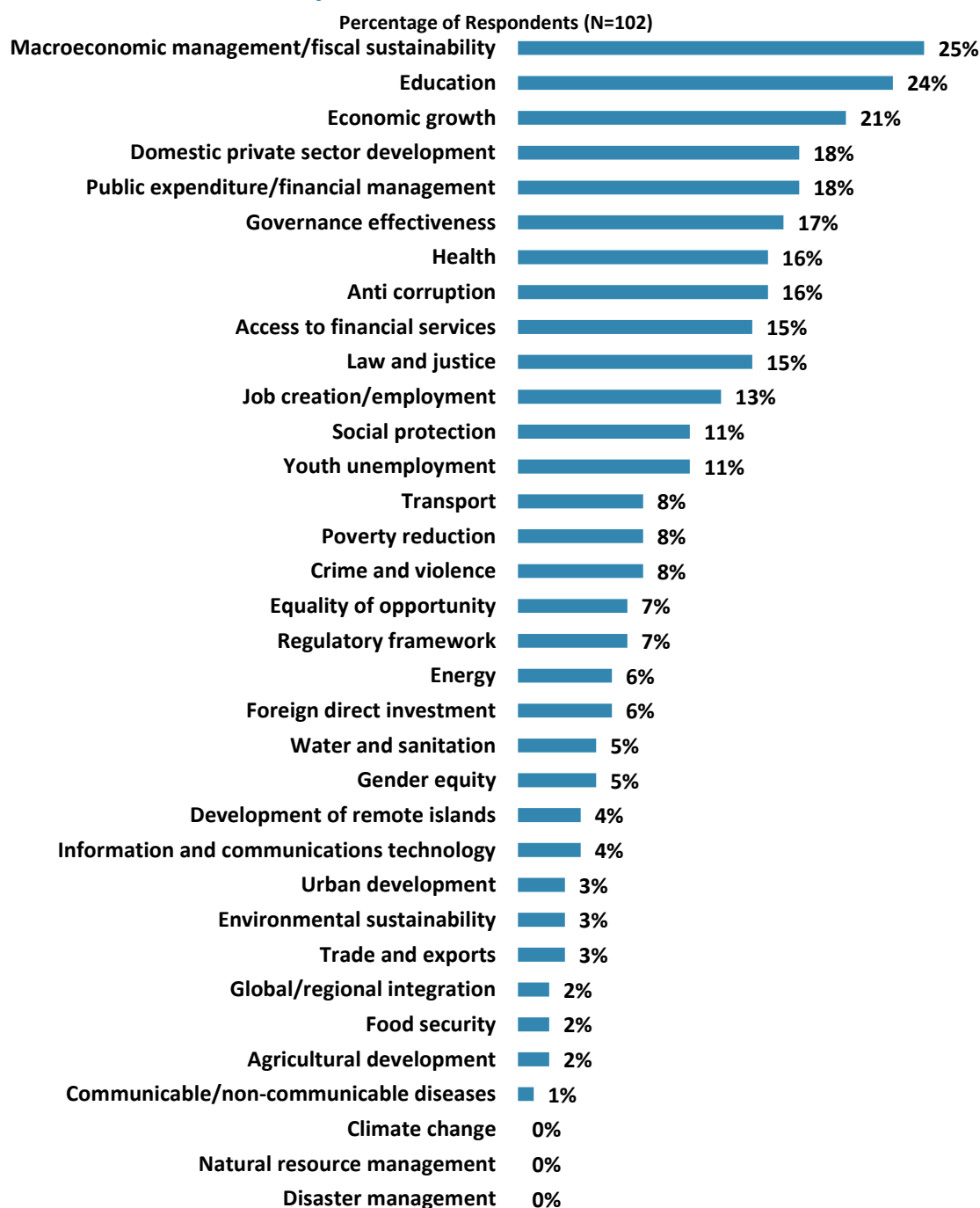


"The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Maldives? (Choose no more than TWO)"

(Respondents chose from a list. Responses combined.)

V. Overall Attitudes toward the World Bank Group

Where the World Bank Group Should Focus its Resources



“When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)”
(Respondents chose from a list. Responses combined.)

When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents' views about which areas the World Bank Group should focus its attention and resources on.

V. Overall Attitudes toward the World Bank Group (continued)

Where the World Bank Group Should Focus its Resources (continued)

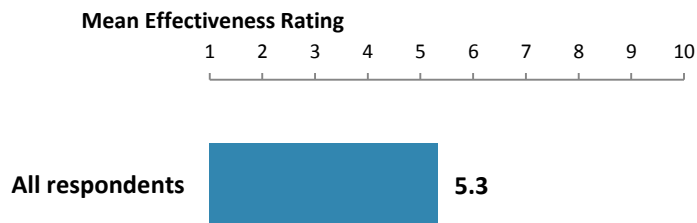
- Among the top areas in which stakeholders believe the WBG should focus its resources, respondents who specialize in “*education* (11% of the sample)” were mostly likely to think that the WBG should focus its resources on “*education*,” whereas respondents who specialize in “*public sector governance/public financial management/anti corruption* (12% of the sample)” were significantly less likely to think so.
- When it comes to “*social protection*,” the trend was reversed. Respondents who specialize in “*public sector governance/public financial management/anti corruption* (12% of the sample)” were mostly likely to think that the WBG should focus its resources on “*social protection*,” whereas respondents who specialize in “*education* (11% of the sample)” were significantly less likely to think so.
- Respondents from bilateral/multilateral agencies and independent government institutions were significantly more likely to indicate that the WBG should focus its resources on “*social protection*,” whereas respondents from private sector/financial sector/private banks were significantly less likely to indicate so.

V. Overall Attitudes toward the World Bank Group (continued)

As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Opinion Survey. These will be aggregated for the World Bank Group’s annual Corporate Scorecard.

The World Bank Group’s Overall Effectiveness (*Indicator Question*)

- Respondents across stakeholder groups and levels of collaboration had statistically similar ratings for the Bank Group’s overall effectiveness in Maldives.

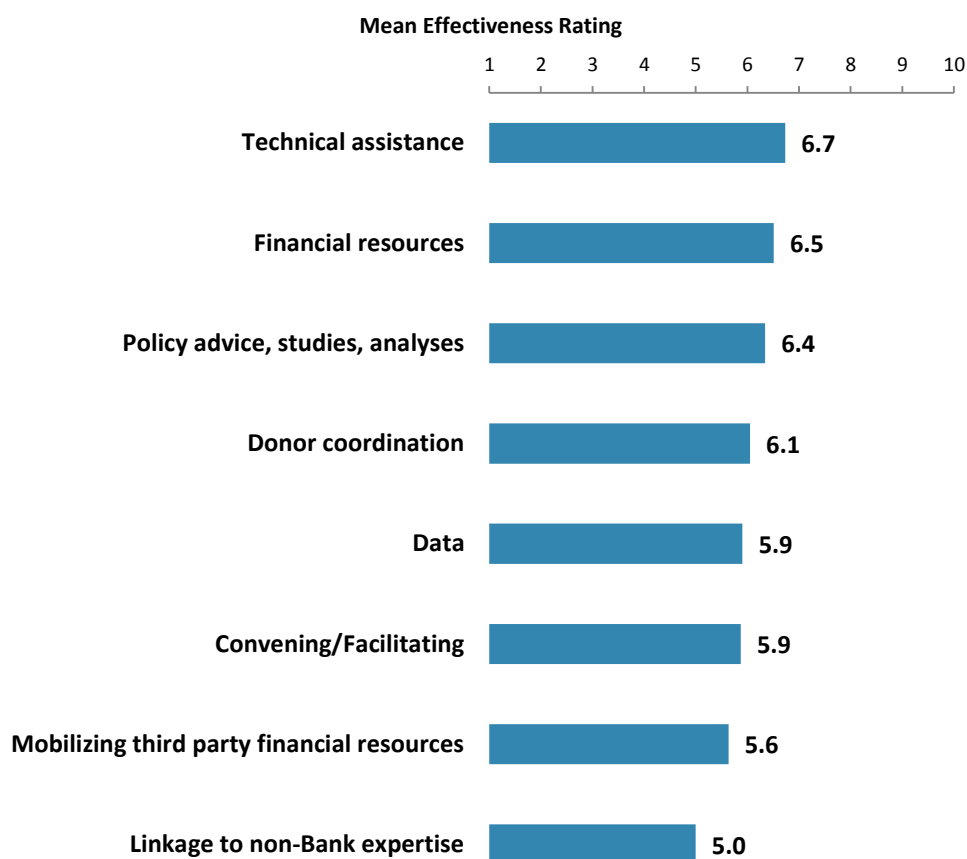


"Overall, please rate your impression of the World Bank Group’s effectiveness in Maldives."
(1 - "Not effective at all", 10 - "Very effective")

V. Overall Attitudes toward the World Bank Group (continued)

Effectiveness of the WBG Activities

- Respondents across stakeholder groups had statistically similar ratings for the effectiveness of the following WBG activities in supporting Maldives's efforts to achieve development results.
- Respondents who professionally collaborate/work with the WBG had significantly higher ratings for the WBG's effectiveness in several of the following activities compared to respondents who do not collaborate/work with the WBG. These activities include:
 - *Convening/facilitating;*
 - *Policy advice, studies, analyses;*
 - *Technical assistance;*
 - *Mobilizing third party financial resources; and*
 - *Donor coordination*



"How effectively do the World Bank Group's activities below support Maldives's efforts to achieve development results? "
 (1 - "Not effective at all", 10 - "Very effective")

V. Overall Attitudes toward the World Bank Group (continued)

Achieving Development Results (*Indicator Question*)

- Respondents across stakeholder groups had statistically similar ratings for the extent to which the WBG's work helped to achieve development results in Maldives.
- Respondents who do and do not professionally collaborate/work with the World Bank Group also had statistically similar ratings for the extent to which the WBG's work helped to achieve development results in Maldives.

Mean Rating
1 2 3 4 5 6 7 8 9 10

All respondents

6.3

"To what extent does the World Bank Group's work help to achieve development results in Maldives?"

(1 - "To no degree at all", 10 - "To a very significant degree")

Staff Preparedness (*Indicator Question*)

- Respondents across stakeholder groups had statistically similar ratings for the extent to which the WBG's staff is well prepared to help Maldives solve its most complicated development challenges.
- Respondents who do and do not professionally collaborate/work with the World Bank Group had statistically similar ratings for the extent to which the WBG's staff is well prepared to help Maldives solve its most complicated development challenges as well.

Mean Rating
1 2 3 4 5 6 7 8 9 10

All Respondents

6.1

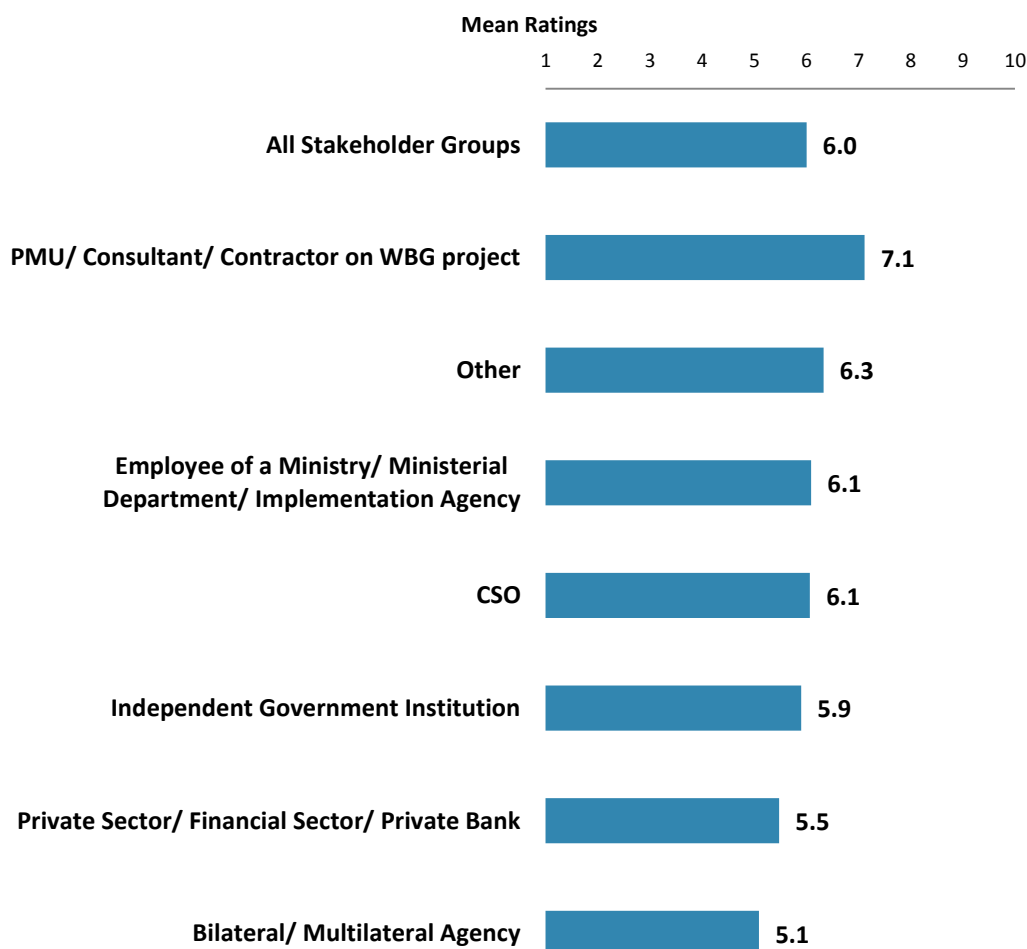
To what extent do you believe the World Bank Group's staff is well prepared to help Maldives solve its most complicated development challenges?"

(1-"To no degree at all", 10-"To a very significant degree")

V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups*

- Respondents across stakeholder groups overall had statistically similar responses to twenty six indicator questions.
- Respondents who professionally collaborate/work with the WBG gave statistically similar ratings (6.3) for twenty six indicator questions as respondents who do not professionally collaborate/work with the WBG (5.8).
- Responses to individual indicator questions by stakeholder groups can be found in Appendix E (page 102).

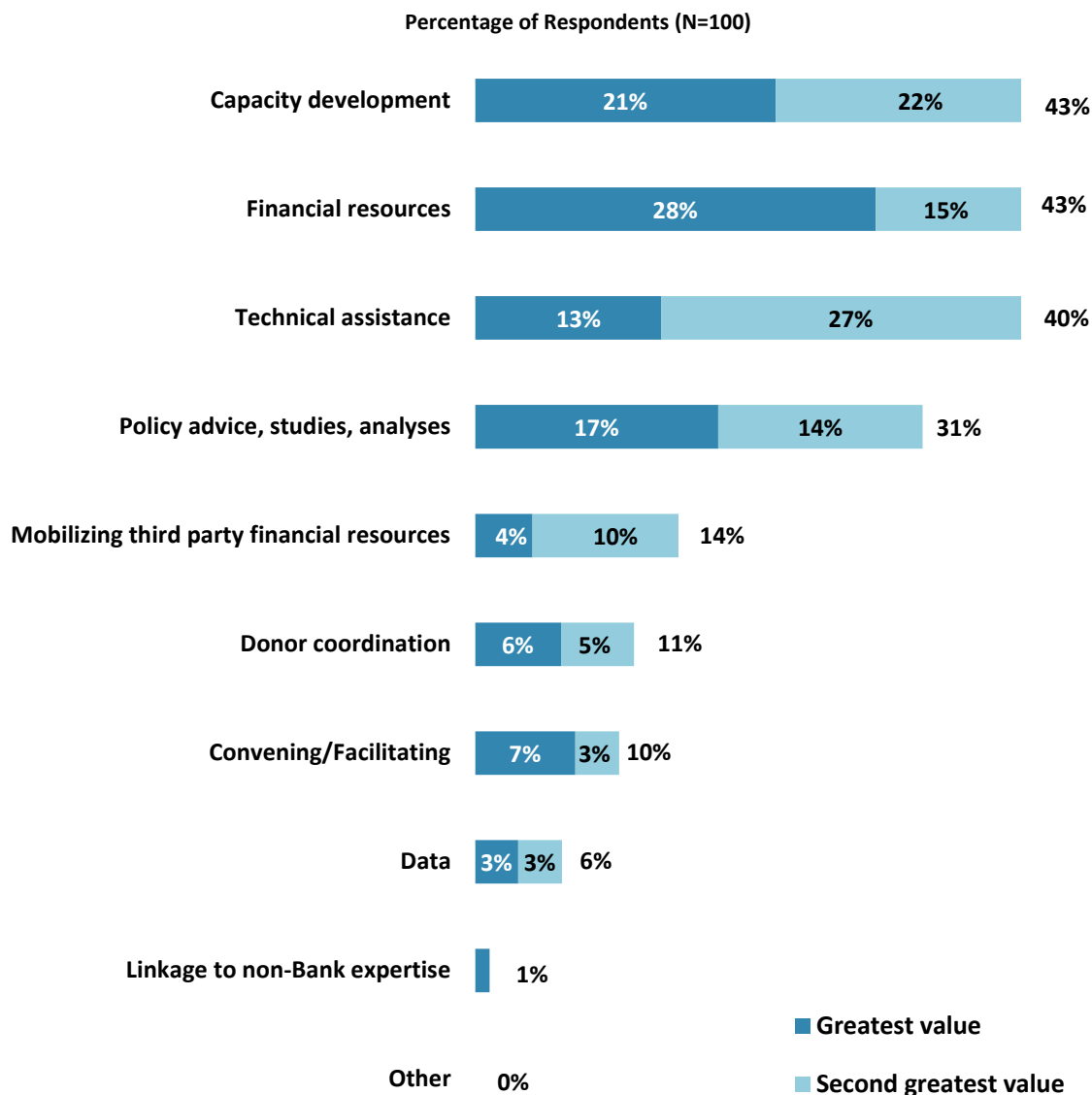


Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10

* Responses to all twenty six indicator questions can be found in Appendices D and E.

V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

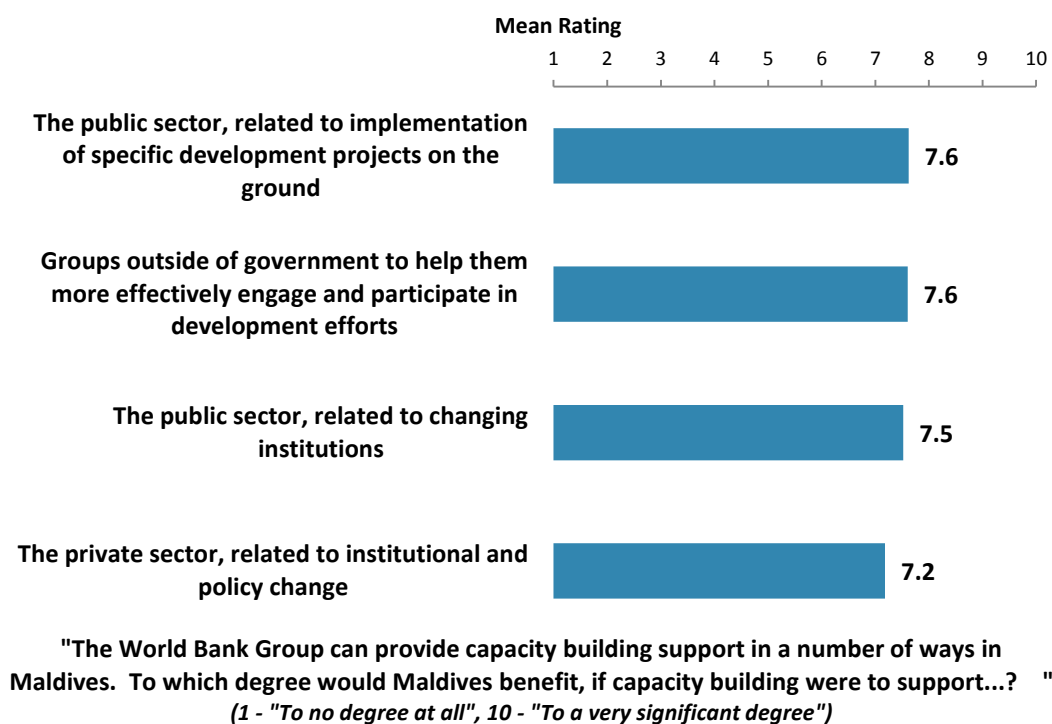


"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Maldives?"
(Respondents chose from a list.)

V. Overall Attitudes toward the World Bank Group (continued)

Ways of Capacity Building Support

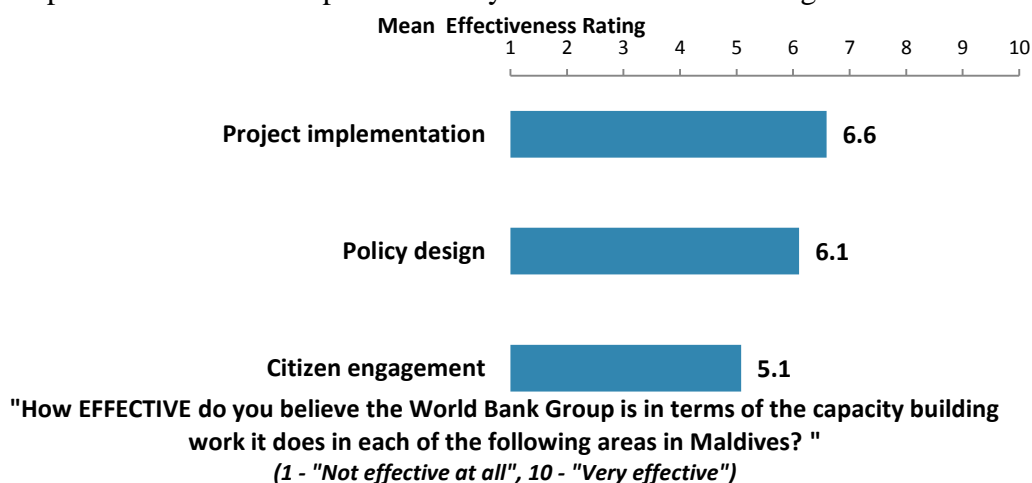
- Respondents across stakeholder groups gave statistically similar ratings for the extent to which Maldives would benefit, if capacity building were to support the four areas below except that “*groups outside government to help them more effectively engage and participate in development efforts.*” For this particular area of support, respondents from CSO had the highest ratings for the extent to which Maldives would benefit, if capacity building were to support the groups outside government, whereas respondents from bilateral/multilateral agencies had significantly lower ratings.
- Respondents who do and do not collaborate/work with the WBG gave statistically similar ratings for the extent to which Maldives would benefit, if capacity building were to support each of the four areas.



V. Overall Attitudes toward the World Bank Group (continued)

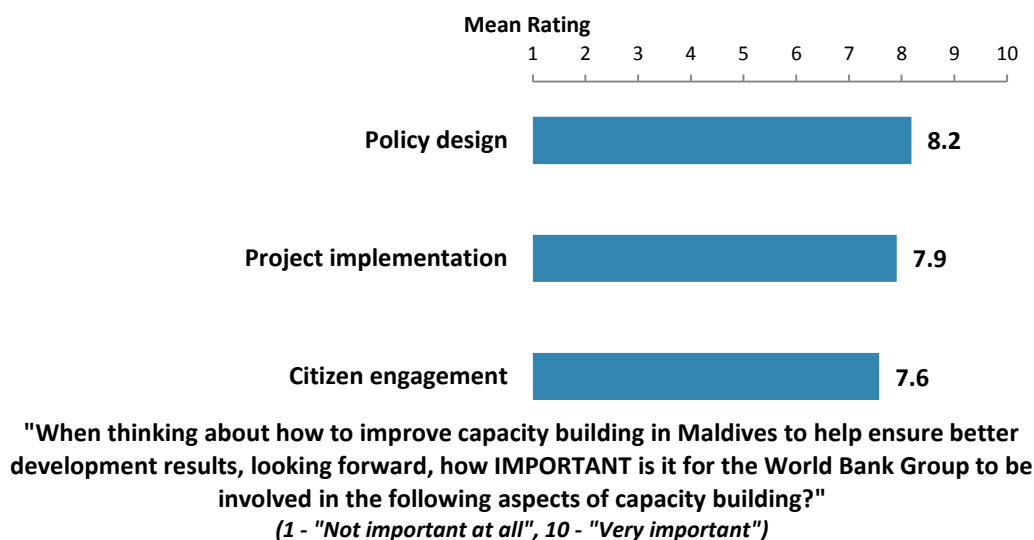
Effectiveness of WBG's Capacity Building Work

- Respondents across stakeholder groups had statistically similar ratings for the WBG's effectiveness in all three areas of capacity building work.
- Respondents who professionally collaborate with the WBG gave significantly higher ratings for the WBG's effectiveness in all three areas of capacity building work compared to respondents who do not professionally collaborate with the organization.



Importance of WBG's Capacity Building Work

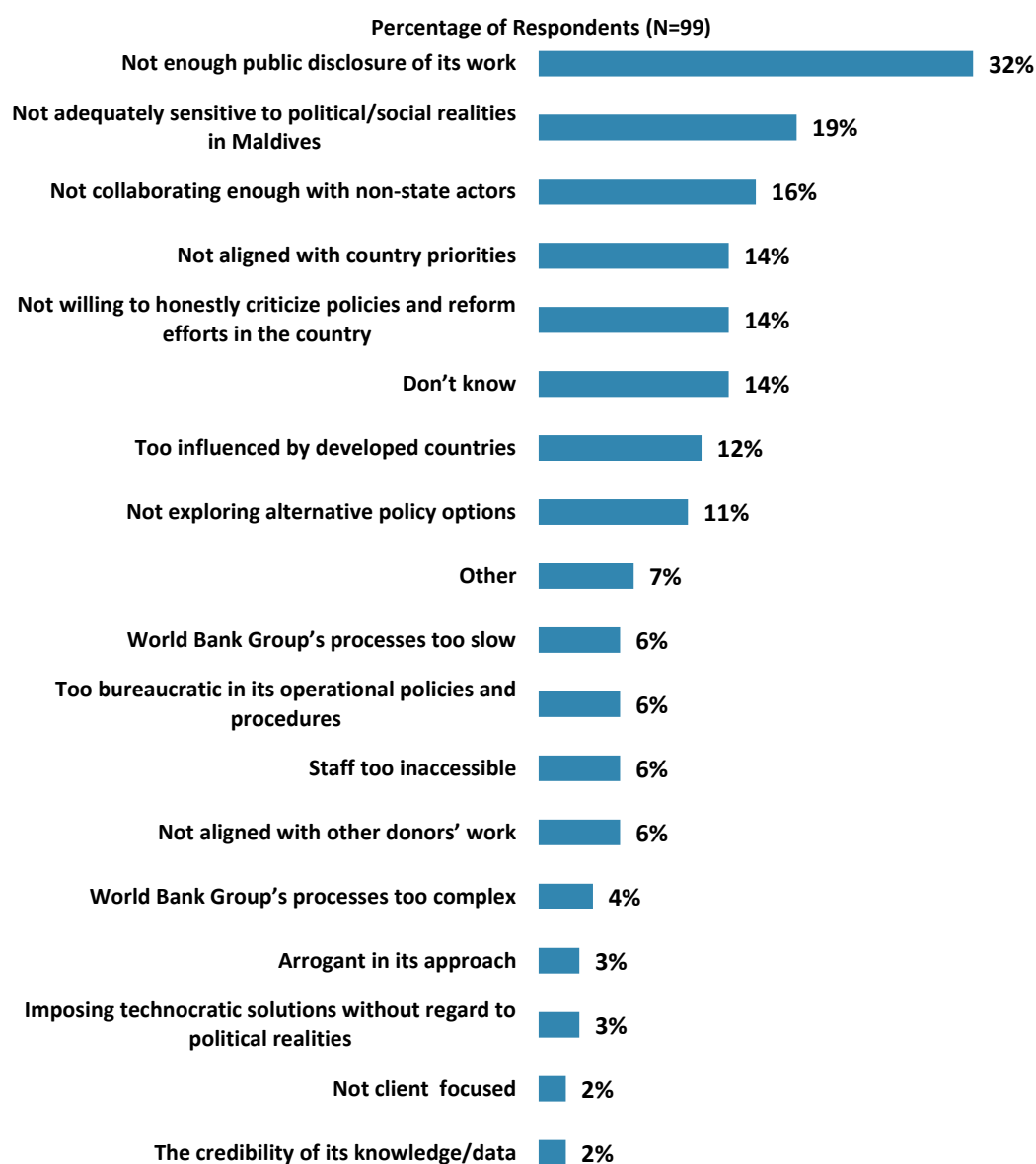
- Respondents across stakeholder groups gave statistically similar ratings for the importance of the WBG being involved in all three aspects of capacity building below.
- Respondents who do and do not collaborate/work with the WBG gave statistically similar ratings for the importance of the WBG being involved in all three aspects of capacity building below.



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- Respondents across stakeholder groups agreed that “*not enough public disclosure of its work*” “*not adequately sensitive to political/social realities in Maldives*” and “*not collaborating enough with non-state actors*” are the institution’s greatest weaknesses in its work in Maldives.
- It is worth pointing out that respondents who do not collaborate with the WBG were significantly more likely to indicate that “*not collaborating enough with non-state actors*” is the institution’s greatest weaknesses in its work in Maldives, compared to respondents who collaborate with the organization.

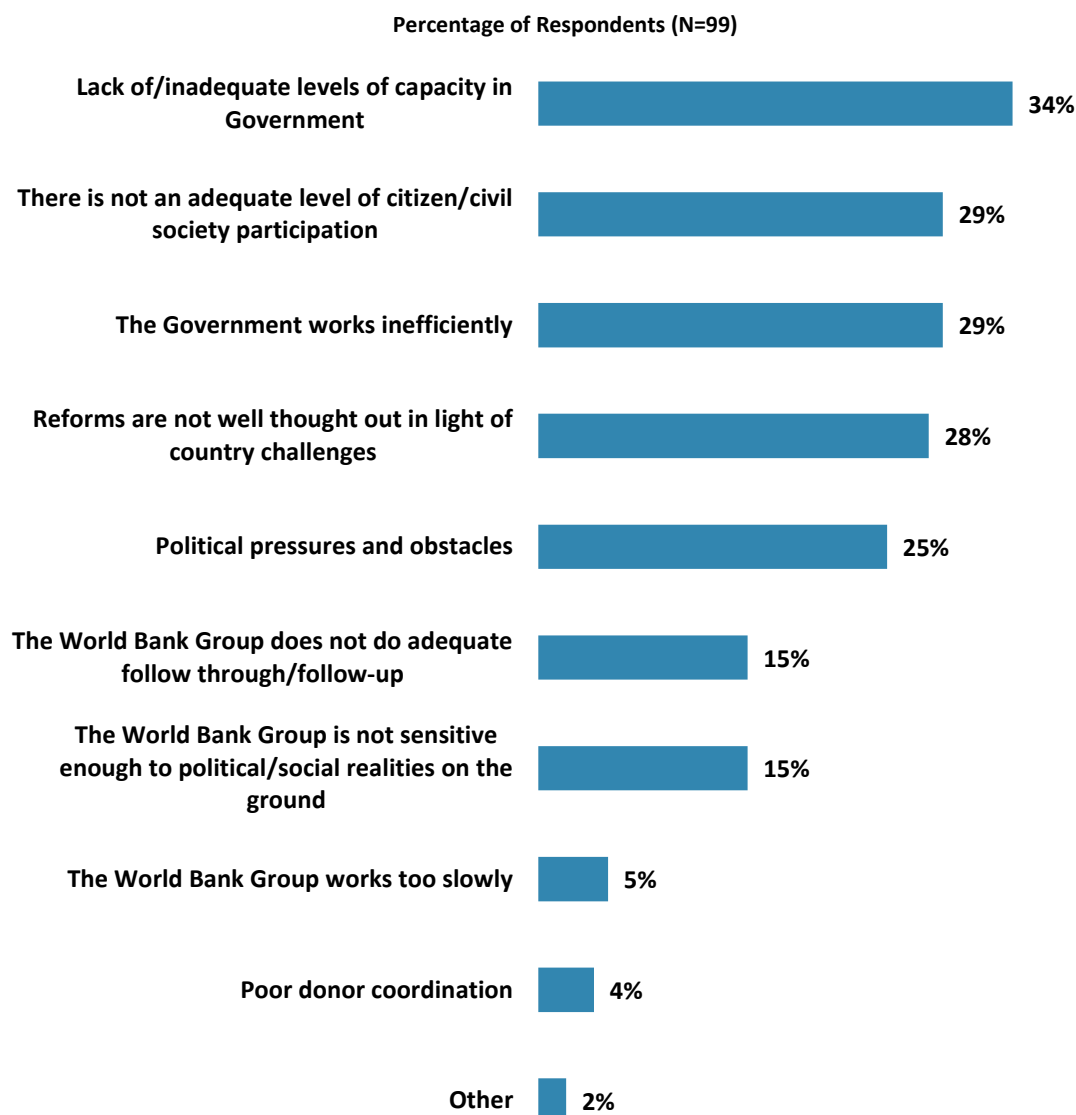


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)

V. Overall Attitudes toward the World Bank Group (continued)

Attributing Failed/Slow Reform Efforts

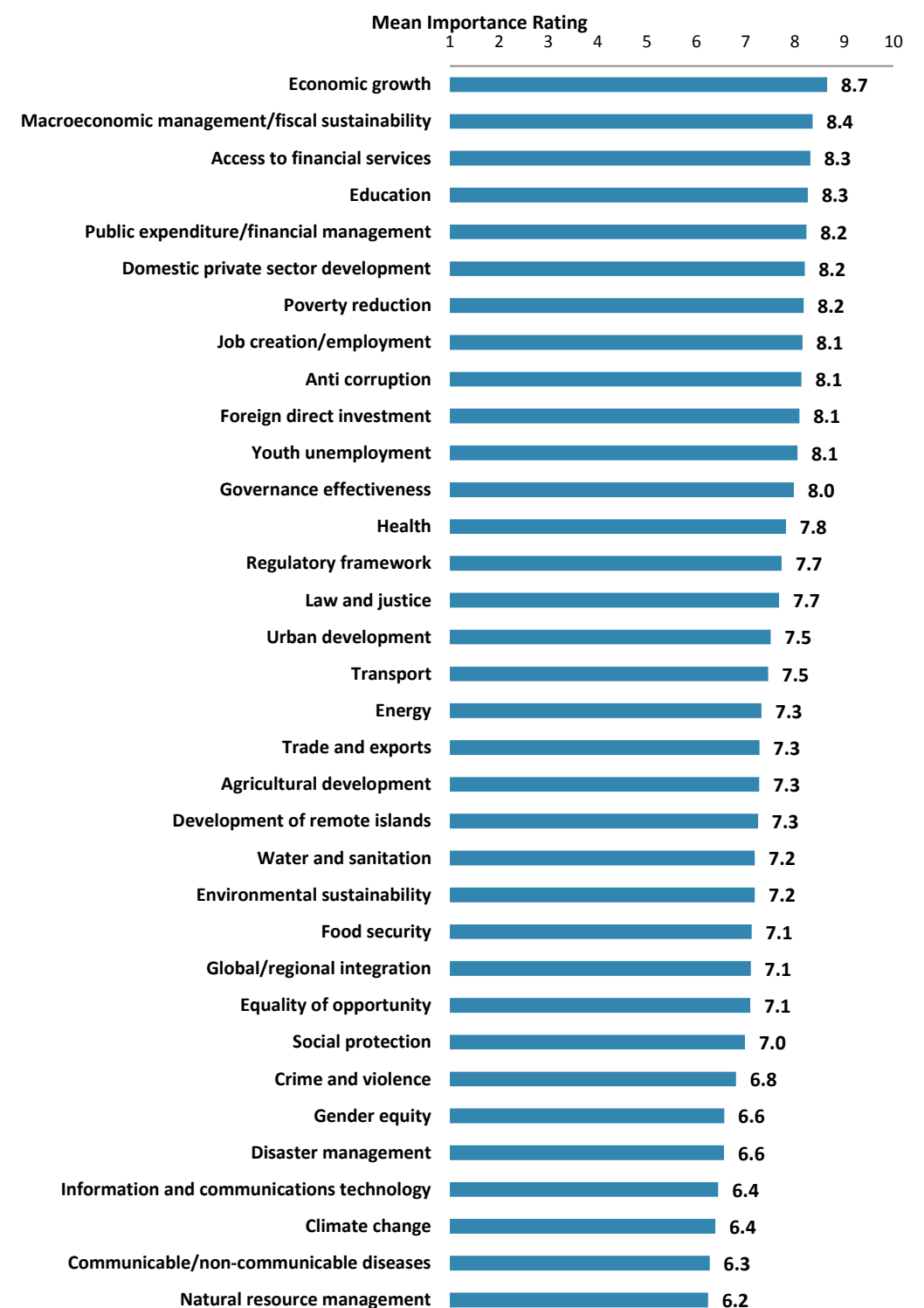
- Respondents across stakeholder groups, both collaborators and non-collaborators, all agreed that “*lack of/inadequate levels of capacity in Government*” “*inadequate level of citizen/civil society participation*” and “*government working inefficiently*” are the greatest causes of slow or failed WBG-assisted reforms in Maldives.



"When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)

VI. Sectoral Importance and Effectiveness

Importance of Sectoral Areas



"In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Maldives?"

(1-"Not important at all", 10-"important")

VI. Sectoral Importance and Effectiveness (continued)

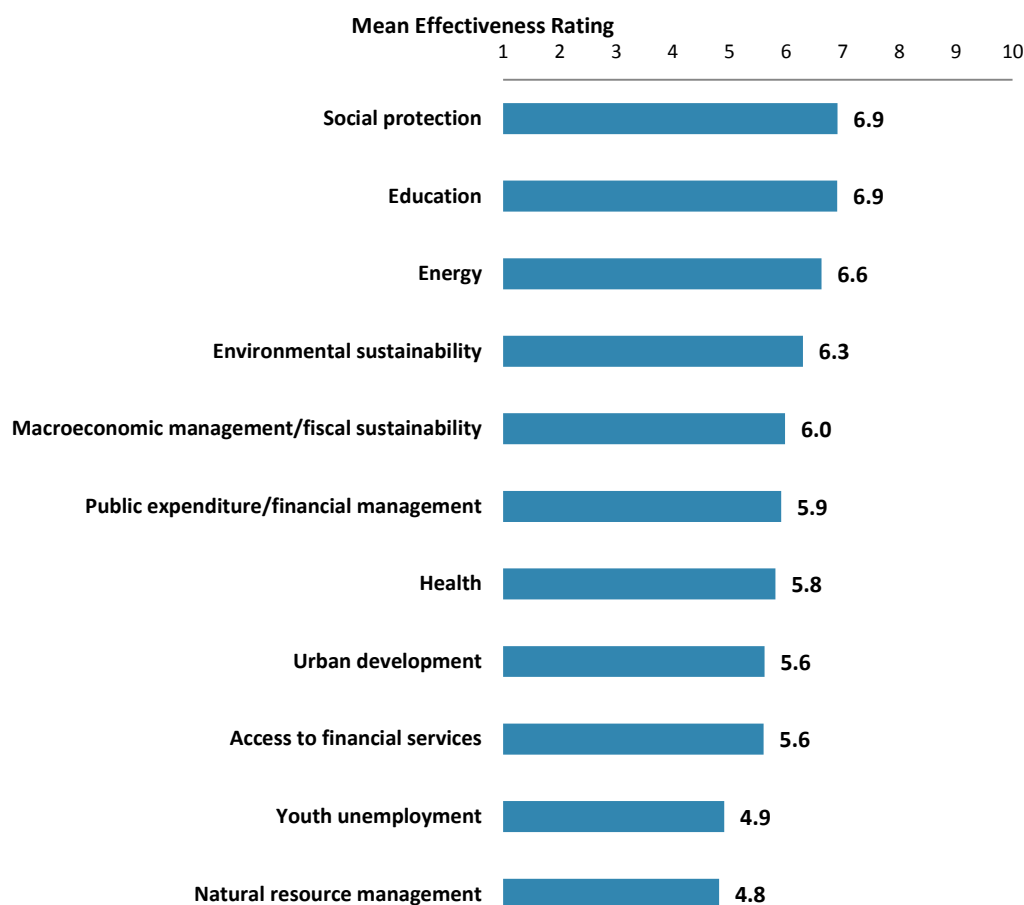
Importance of Sectoral Areas (continued)

- Respondents from PMUs and consultants/contractors working on WBG projects gave significantly higher ratings for the level of importance of “*water and sanitation*” and “*energy*” compared to respondents from other stakeholder groups.
- Respondents who professionally collaborate with the WBG gave significantly higher ratings than respondents do not collaborate with the organization for the level of importance of the following sectoral areas:
 - *Information and communications technology;*
 - *Governance effectiveness;*
 - *Public expenditure/financial management;*
 - *Energy;*
 - *Macroeconomic management/fiscal sustainability;*
 - *Job creation/employment;*
 - *Global/regional integration;*
 - *Climate change; and*
 - *Natural resource management*

VI. Sectoral Importance and Effectiveness (continued)

Effectiveness of Sectoral Areas

- Respondents across stakeholder groups gave statistically similar ratings for the WBG's effectiveness in all eleven development areas.
- Respondents who specialize in "*financial markets/banking* (13% of the sample)" "*public sector governance/public financial management/anti corruption* (12% of the sample)," "*education* (11% of the sample)," and all other sectoral areas gave statistically similar ratings for the WBG's effectiveness in the eleven sectoral areas.
- Note in the Appendix on the sectoral effectiveness (Appendix A, page 56) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.
- Responses across all stakeholder groups can be found in the Appendix.



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives?"
(1-"Not effective at all", 10-"Very effective")

VI. Sectoral Importance and Effectiveness (continued)

Effectiveness of Sectoral Areas: Collaborators vs. Non-Collaborators

- Respondents who collaborate with the WBG gave significantly higher ratings for the WBG's effectiveness than respondents who do not work with the organization in the following two sectoral areas:
 - *Environmental sustainability*; and
 - *Social protection*



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives?" (1-"Not effective at all", 10-"Very effective")
 (*Significantly different between respondents who do and do not collaborate with the WBG)

VI. Sectoral Importance and Effectiveness (continued)

Drivers of Effectiveness

To determine the key drivers of respondents' ratings of the World Bank Group's overall effectiveness and ratings of its ability to help achieve development results in Maldives, bivariate correlational analyses were conducted using respondents' ratings of the eleven specific areas of effectiveness.

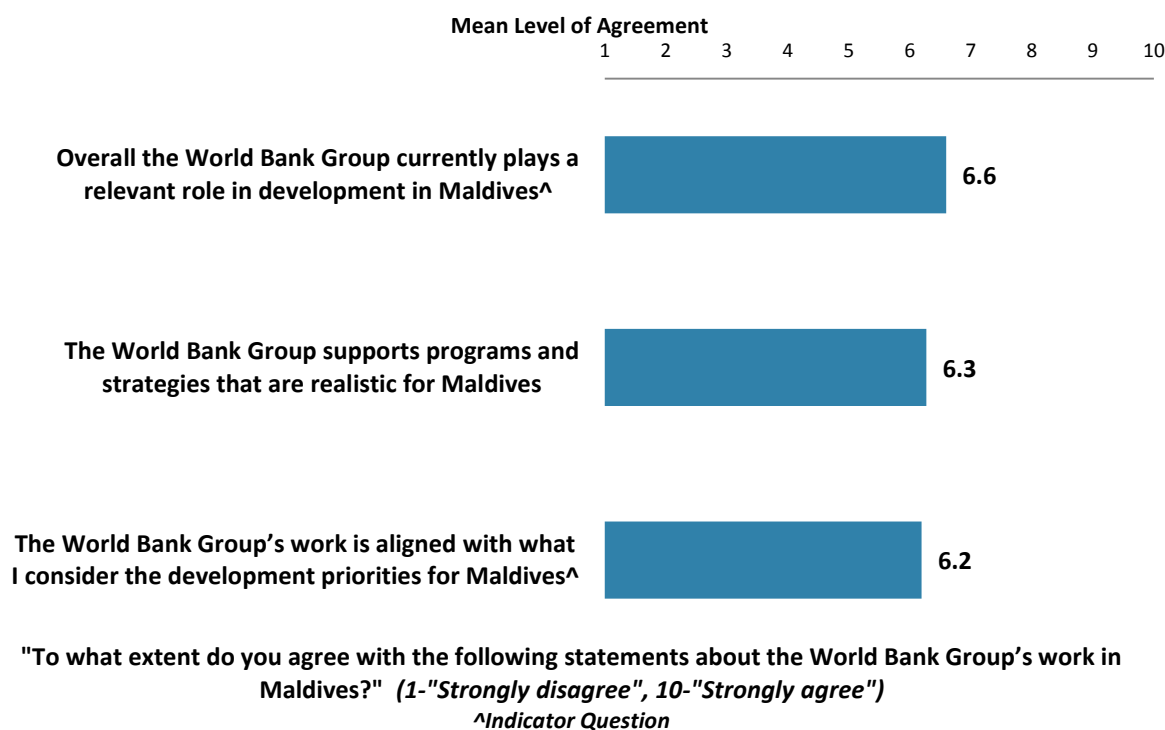
Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the World Bank's overall effectiveness or ratings of its ability to help achieve development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the Bank Group's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the WBG's ability to help achieve development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the Bank Group's overall effectiveness or perceptions of the WBG's ability to help achieve development results.

- Overall Effectiveness: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the Bank Group's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the Bank Group's overall effectiveness in Maldives. The areas determined to be key drivers from these analyses were:
 - The WBG's effectiveness at access to financial services;
 - The WBG's effectiveness at macroeconomic management/fiscal sustainability;
 - The WBG's effectiveness at education;
 - The WBG's effectiveness at public expenditure/financial management; and
 - The WBG's effectiveness at urban development.
- Achieving Development Results: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's ability to help achieve development results in Maldives, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's ability to help achieve development results. The areas determined to be key drivers from these analyses were:
 - The WBG's effectiveness at access to financial services;
 - The WBG's effectiveness at health;
 - The WBG's effectiveness at energy;
 - The WBG's effectiveness at education; and
 - The WBG's effectiveness at macroeconomic management/fiscal sustainability.

VII. How the World Bank Group Operates

The World Bank Group's Work in Maldives

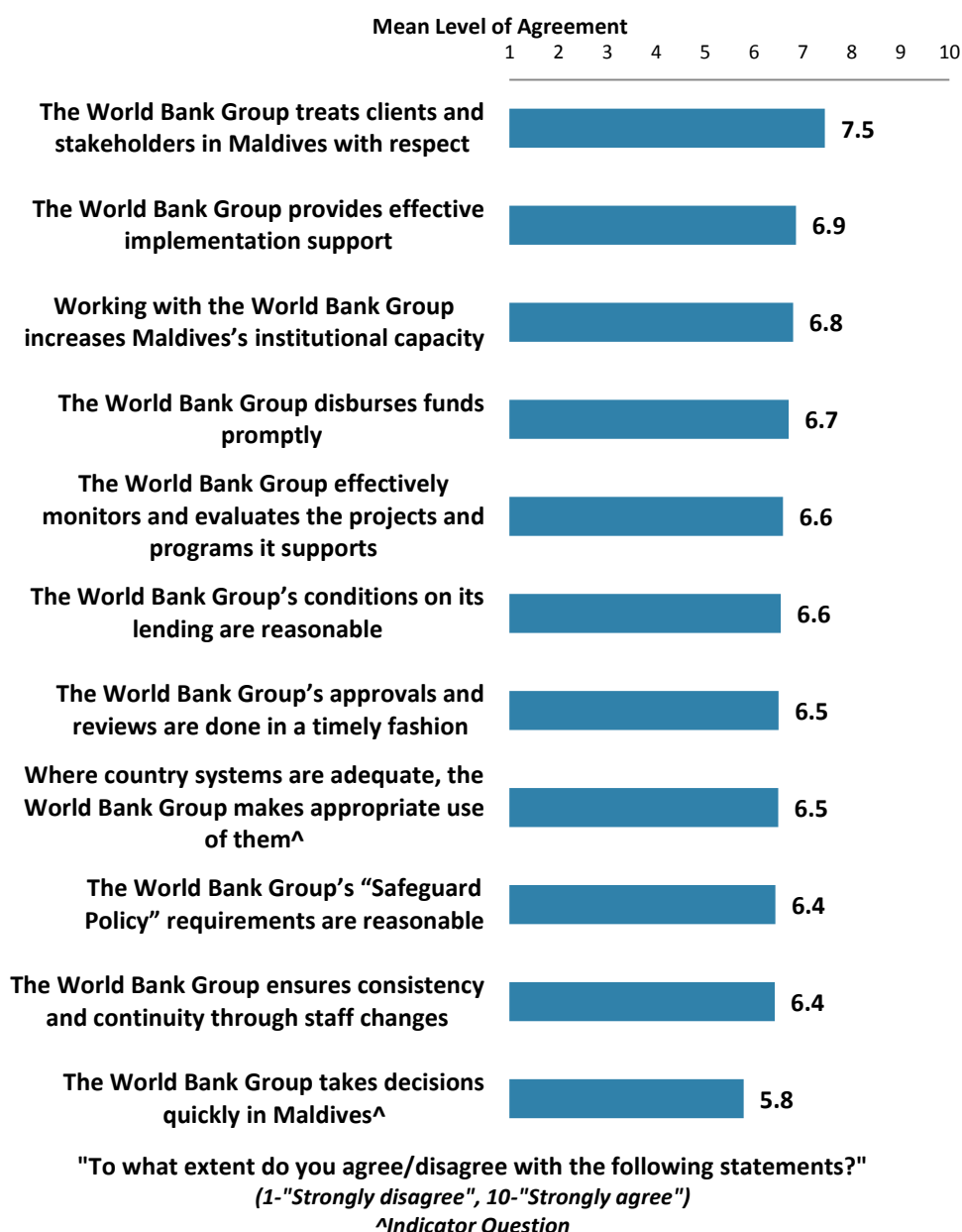
- Respondents across stakeholder groups had statistically similar levels of agreement with all three statements below about the WBG's work in Maldives.
- Respondents who professionally collaborate/work with WBG tended to have significantly higher levels of agreement with the statement that "*the WBG supports programs and strategies that are realistic for Maldives*" compared to respondents who do not professionally collaborate/work with WBG.



VII. How the World Bank Group Operates (continued)

Overall Perceptions

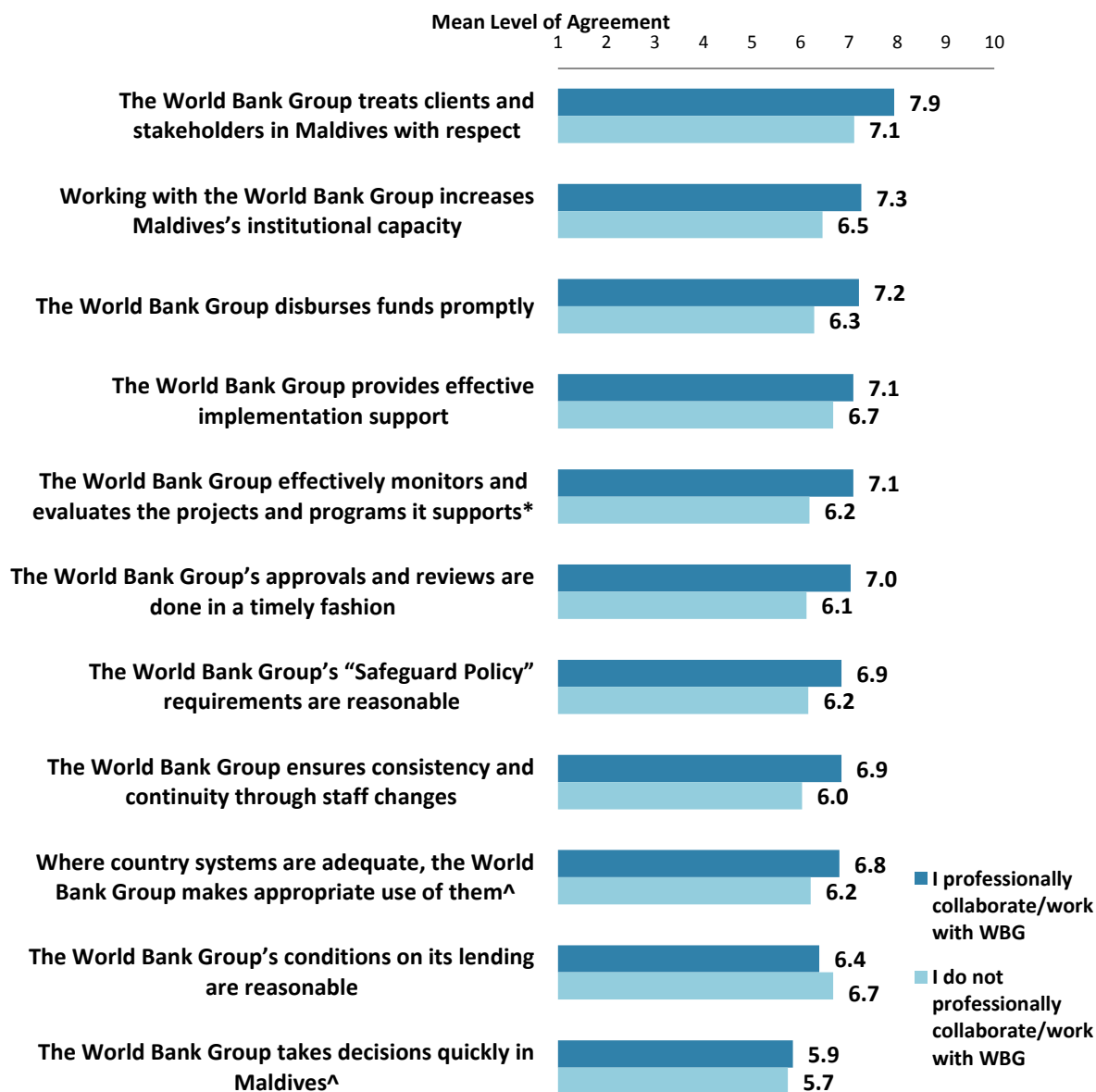
- Respondents from PMUs and consultants working on WBG projects had the highest levels of agreement with the statement that “*working with the WBG increases Maldives’ institutional capacity*,” whereas respondents from bilateral/multilateral agencies had significantly lower levels of agreement.



VII. How the World Bank Group Operates (continued)

Overall Perceptions (continued)

- Respondents who professionally collaborate/work with WBG had significantly higher levels of agreement with the statement that “*the WBG effectively monitors and evaluates the projects and programs it support,*” compared to respondents who do not collaborate/work with WBG (indicated with an * below).



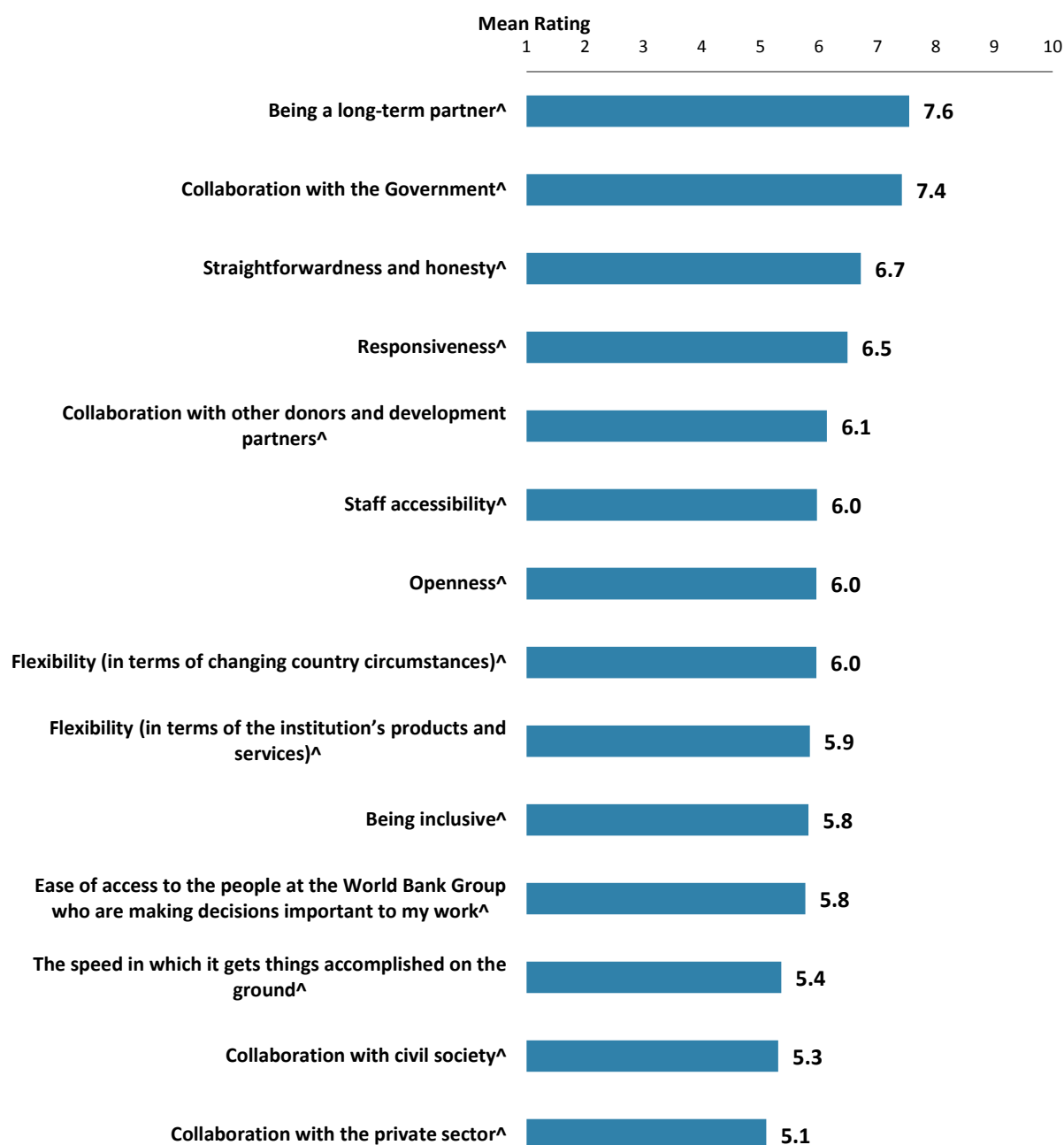
"To what extent do you agree/disagree with the following statements?"
 (1-"Strongly disagree", 10-"Strongly agree")

*Significantly different between respondents who do and do not collaborate/work with WBG

^Indicator Question

VII. How the World Bank Group Operates (continued)

The World Bank Group as an Effective Development Partner



"To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

^Indicator Question

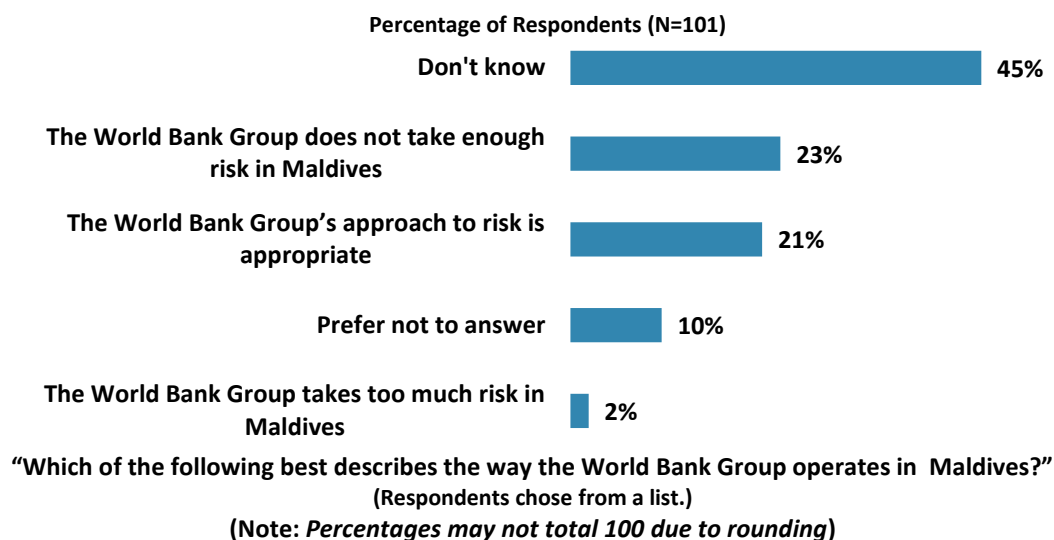
VII. How the World Bank Group Operates (continued)

The World Bank Group as an Effective Development Partner (continued)

- Respondents from independent government institutions tended to give the highest ratings for the WBG's "*staff accessibility*", whereas respondents from the private sector/financial sector/private banks tended to give significantly lower ratings.
- Respondents from PMUs and consultants/contractors working on WBG projects tended to give the highest ratings for the "*ease of access to the people at the World Bank Group who are making decisions important to my work*", whereas respondents from bilateral/multilateral agencies tended to give significantly lower ratings.
- It is worth noting that respondents' ratings for these fourteen areas are all statistically significantly correlated with stakeholders' perception of the WBG's ability to achieve development results in Maldives.
- Respondents who professionally collaborate/work with the World Bank Group gave significantly higher ratings than respondent who do not collaborate with the institution for the following aspects of the WBG being an effective development partner:
 - *Responsiveness;*
 - *Being inclusive;*
 - *Staff accessibility;*
 - *Straightforwardness and honesty;*
 - *Ease of access to the people at the World Bank Group who are making decisions important to my work;*
 - *Collaboration with civil society;*
 - *Collaboration with the private sector; and*
 - *The speed in which it gets things accomplished on the ground.*

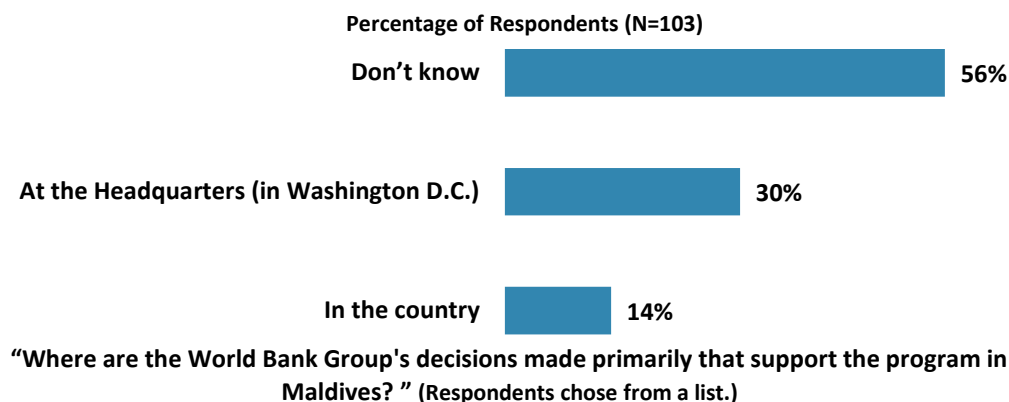
VII. How the World Bank Group Operates (continued)

The World Bank Group's Approach to Risk in Maldives



Making Decisions about the WBG Program in Maldives

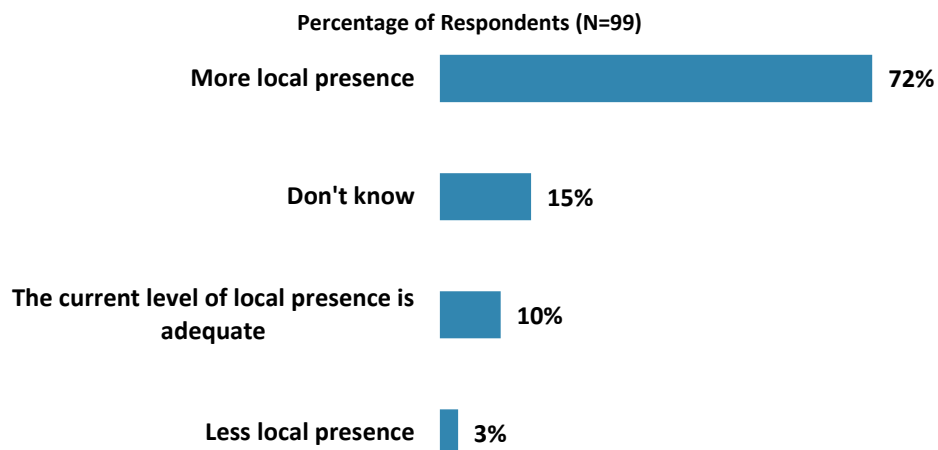
- Respondents who professionally work with the WBG were significantly more likely to indicate that the WBG's decisions are primarily made at its Headquarters in Washington D.C., compared to respondents who do not collaborate with the organization.



VII. How the World Bank Group Operates (continued)

The World Bank Group's Local Presence in Maldives

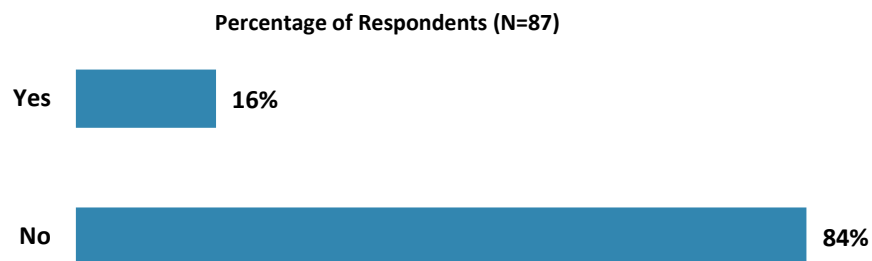
- Respondents across stakeholder groups, both collaborators and non-collaborators, all agreed that the WBG should have more local presence in Maldives.



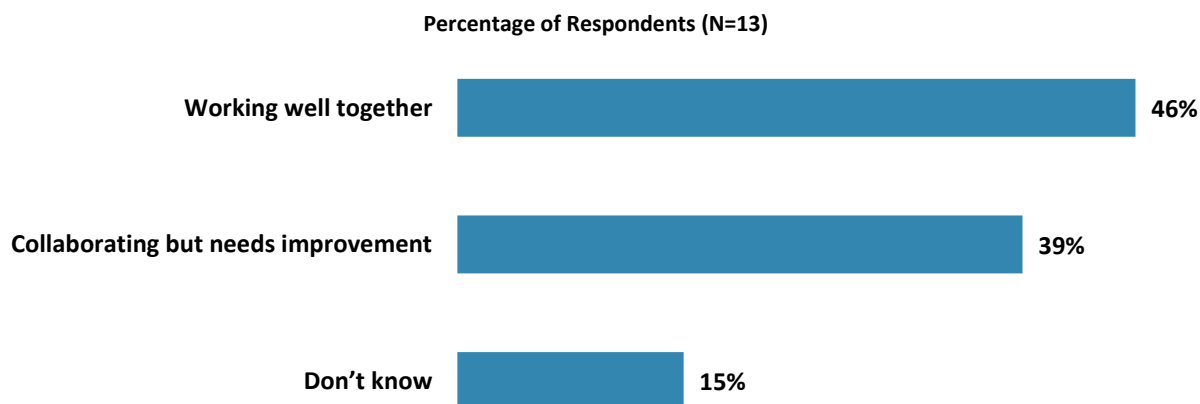
“To be a more effective development partner in Maldives, do you believe that the World Bank Group should have...?” (Respondents chose from a list.)

VII. How the World Bank Group Operates (continued)

IFC and IBRD Working Together



“Do your projects involve both the World Bank and IFC?”

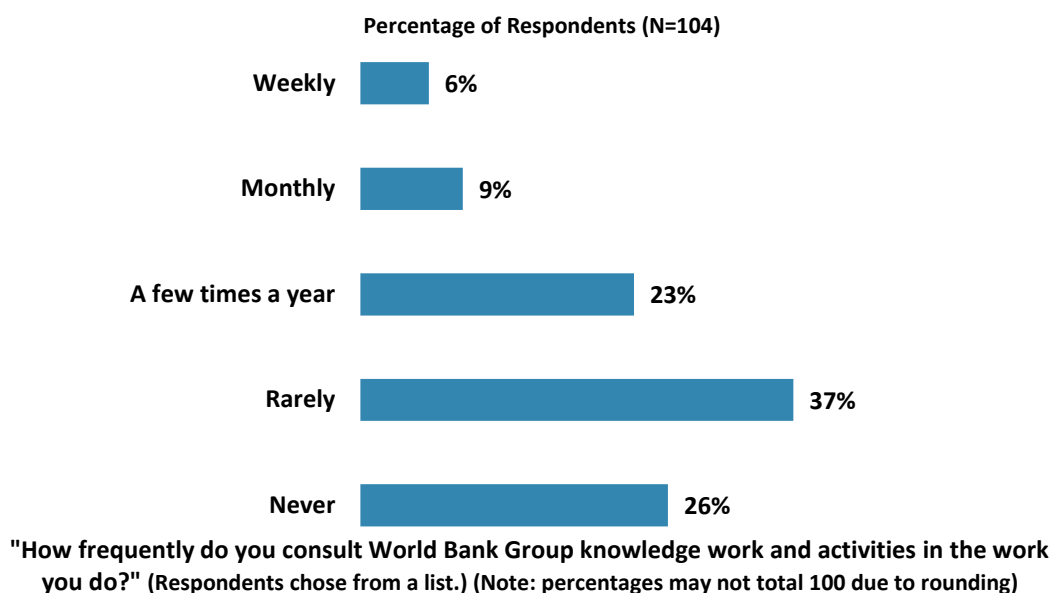


“If yes, what was your view on the two institutions working together in Maldives?”
(Respondents chose from a list.)

VIII. World Bank Group's Knowledge and Instruments

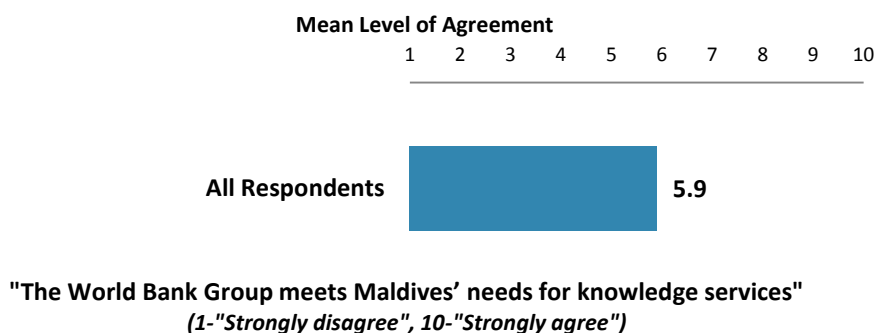
Frequencies of Consulting WBG's Knowledge Work and Activities

- Respondents from PMUs and consultants/contractors working on WBG projects used the WBG's knowledge work and activities significantly more often than respondents from other stakeholder groups.



Meeting Maldives's Knowledge Needs *(Indicator Question)*

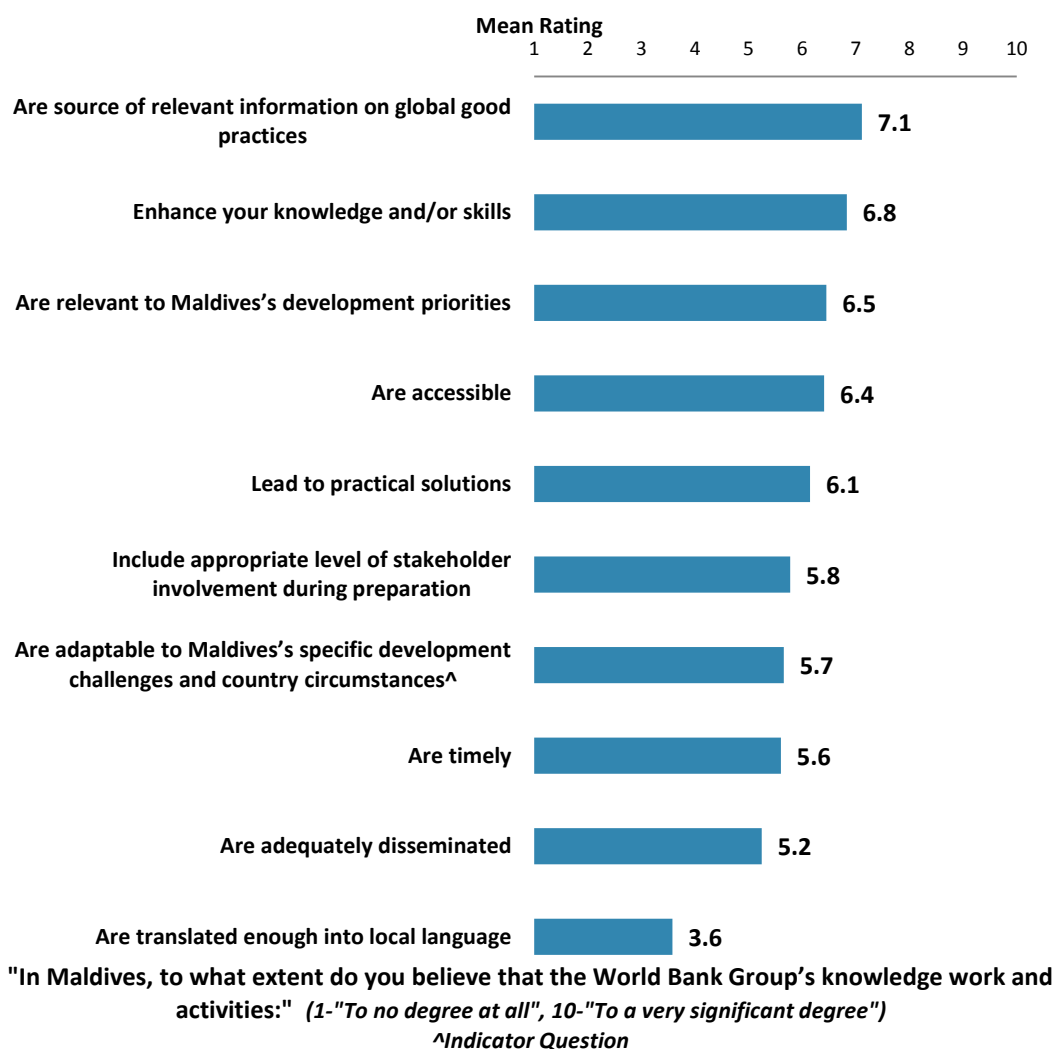
- Respondents across stakeholder groups had statistically similar levels of agreement that World Bank Group meets Maldives's needs for knowledge services.
- Respondents who do and do not professionally collaborate/work with the WBG had statistically similar levels of agreement that World Bank Group meets Maldives's needs for knowledge services.



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities

- Respondents from PMUs and contractors working on WBG projects had the highest ratings for the extent to which the WBG's knowledge work and activities are "*timely*," whereas respondents from bilateral/multilateral agencies had significantly lower ratings.
- Respondents who do and do not collaborate with the WBG had statistically similar ratings for all of the following qualities of the WBG's knowledge work and activities.



VIII. World Bank Group's Knowledge and Instruments (continued)

Contribution of the WBG's Knowledge Work and Activities (*Indicator Question*)

- Respondents across stakeholder groups had statistically similar ratings for the significance of the contribution that the WBG's knowledge work and activities make to development results in Maldives.
- Respondents who do and do not professionally collaborate/work with the WBG had statistically similar ratings for the significance of the contribution that the WBG's knowledge work and activities make to development results in Maldives.

Mean Significance Rating

1 2 3 4 5 6 7 8 9 10

All Respondents



6.6

"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"
(1-"Not significant at all", 10-"Very significant")

Technical Quality of the WBG's Knowledge Work and Activities (*Indicator Question*)

- Respondents across stakeholder groups gave statistically similar ratings for the technical quality of the WBG's knowledge work and activities.
- Respondents who do and do not professionally collaborate/work with the WBG also had statistically similar ratings for the technical quality of the WBG's knowledge work and activities.

Mean Technical Quality Rating

1 2 3 4 5 6 7 8 9 10

All Respondents



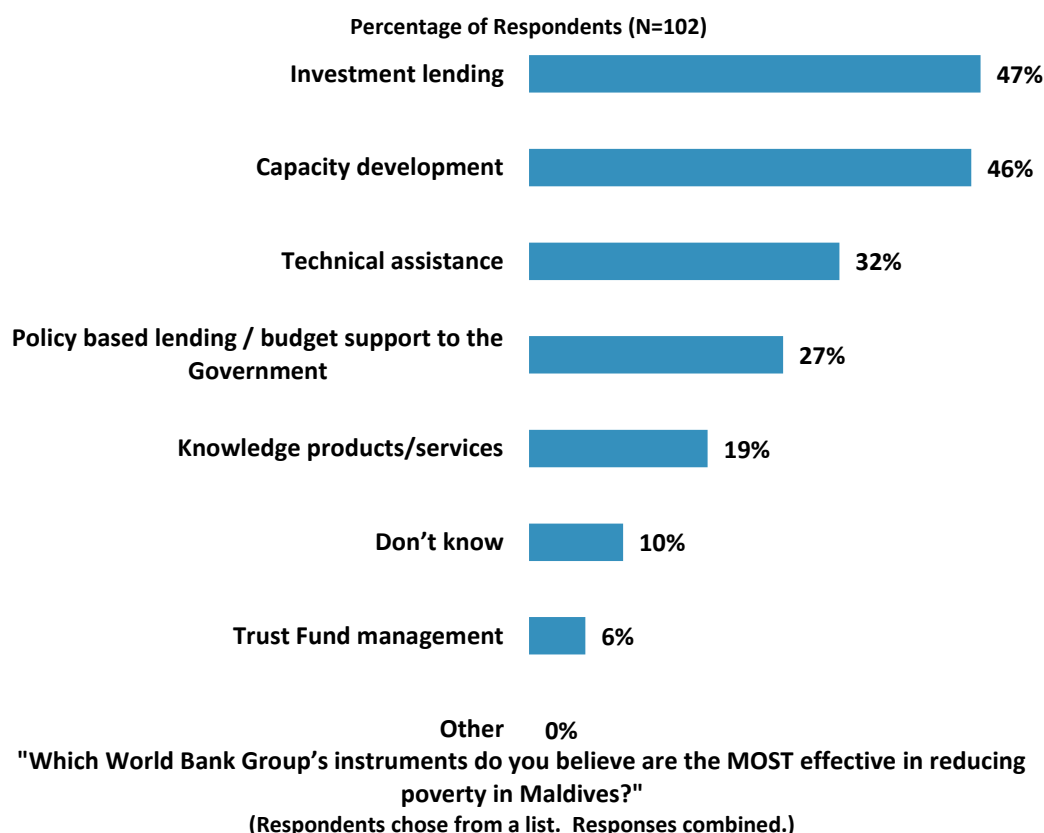
6.6

"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"
(1-"Very low technical quality", 10-"Very high technical quality")

VIII. World Bank Group's Knowledge and Instruments (continued)

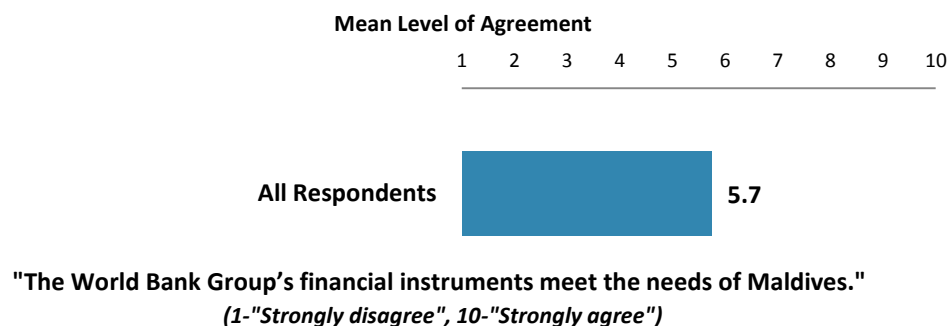
Most Effective Instruments in Reducing Poverty

- Respondents who professionally work with the WBG are significantly more likely to indicate that the most effective instrument in reducing poverty in Maldives is "*capacity development*" compared to respondents who do not collaborate with the WBG.



Meeting Maldives's Needs for Financial Instruments (*Indicator Question*)

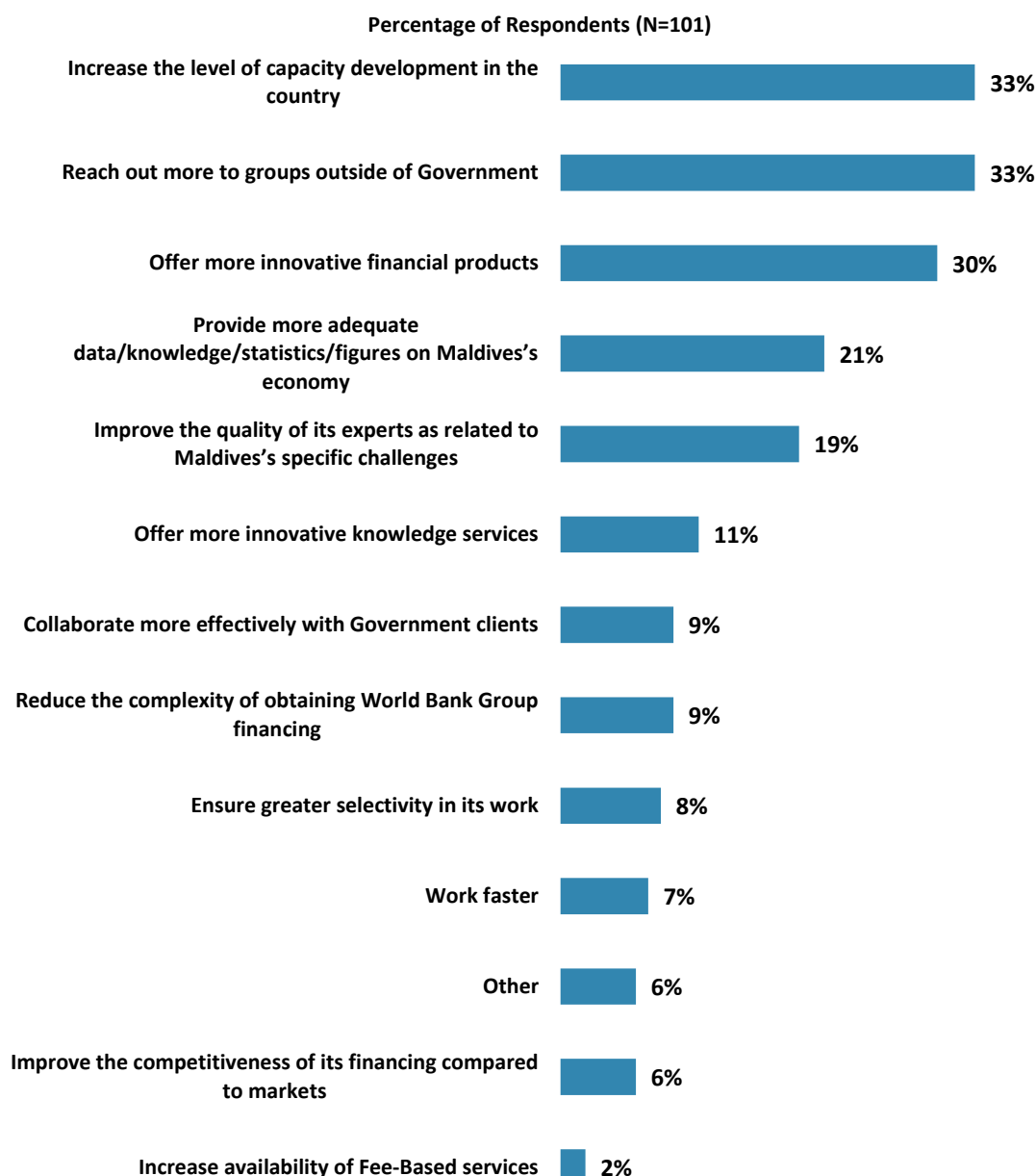
- Respondents across stakeholder groups, whether or not they collaborate with the WBG, had statistically similar levels of agreement that the World Bank Group's financial instruments meet Maldives's needs.



IX. The Future Role of the World Bank Group in Maldives

Making the World Bank Group of Greater Value

- While pluralities of respondents across stakeholder groups agreed that the WBG should “*increase the level of capacity development in the country*” and “*reach out more to groups outside of Government*” to make itself of greater value in Maldives, respondents who do not collaborate with the WBG were significantly more likely than those who collaborate to indicate that the WBG needs to “*reach out more to groups outside of Government.*”

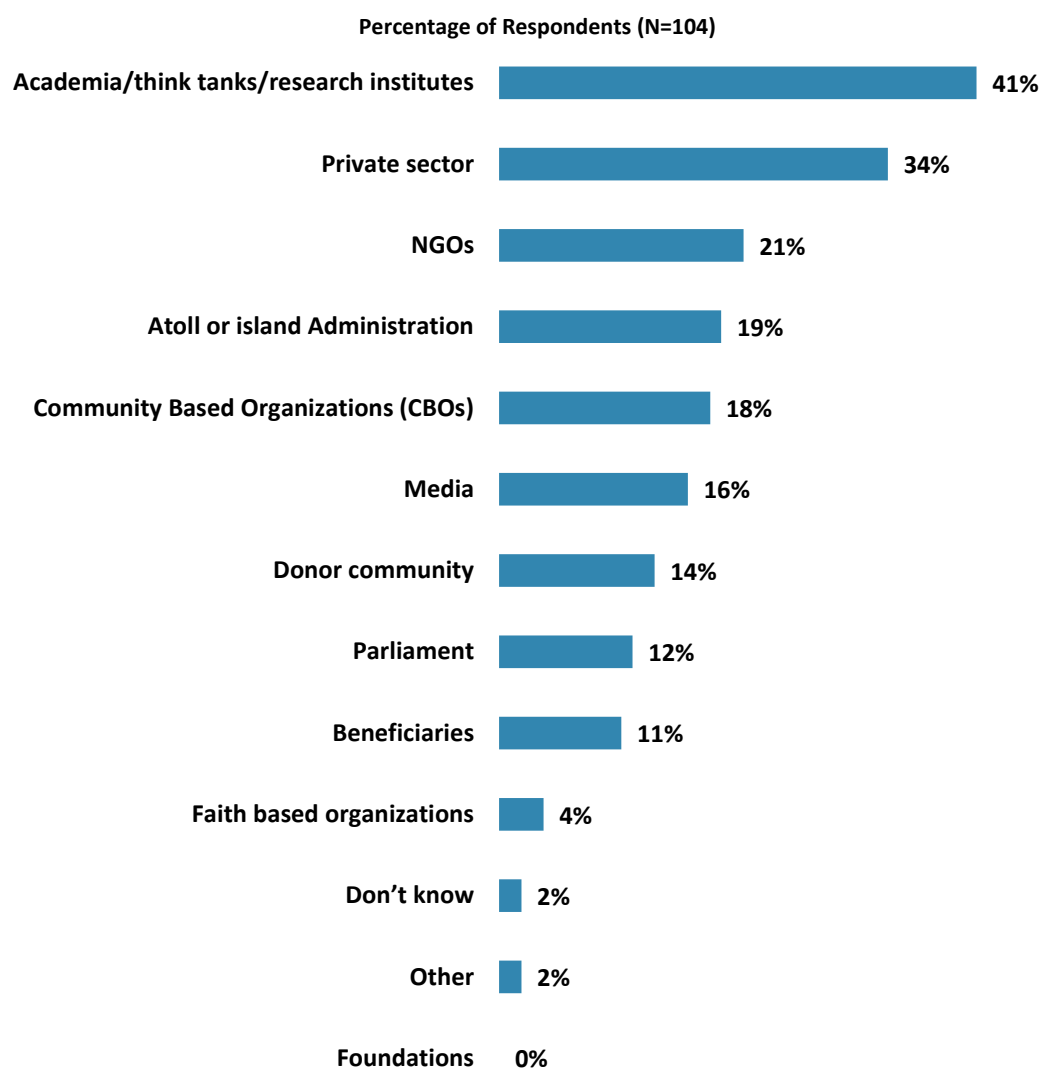


"Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)

IX. The Future Role of the World Bank Group in Maldives (continued)

Making the World Bank Group of Greater Value

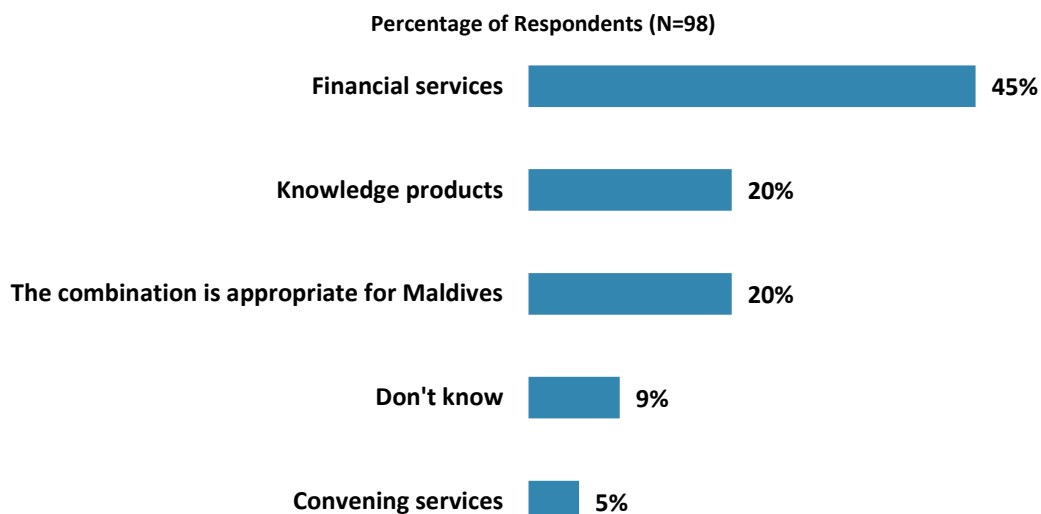
- Respondents from the private sector/financial sector/private banks were significantly more likely to indicate that the WBG should collaborate more with the private sector than respondents from other stakeholder groups.



"In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there?"
(Respondents chose from a list. Responses combined.)

IX. The Future Role of the World Bank Group in Maldives (continued)

World Bank Group's Services in Maldives

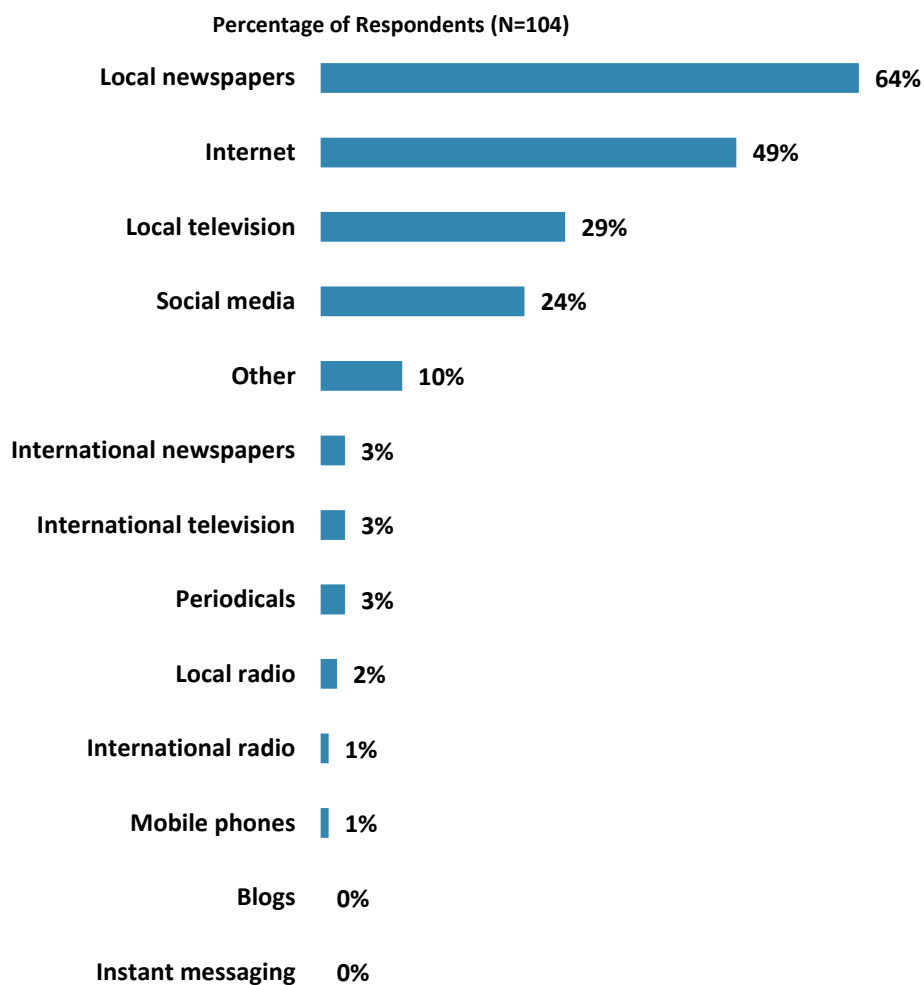


"When considering the combination of services that the World Bank Group offers in Maldives, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Maldives?"

(Respondents chose from a list.)(Note: percentages may not total 100 due to rounding)

X. Communication and Openness

General Information Sources

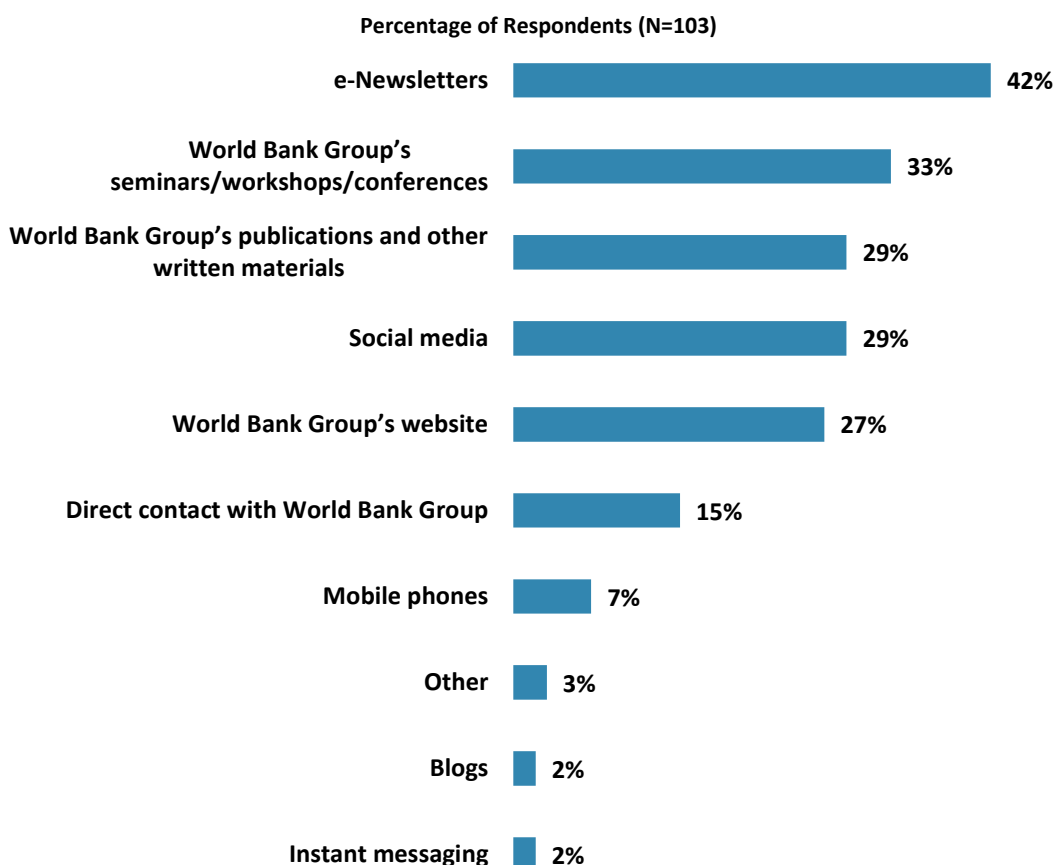


"How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)"
(Respondents chose from a list. Responses combined.)

X. Communication and Openness (continued)

Preferred Information Sources

- Respondents who collaborate with the WBG were significantly *more* likely to prefer receiving information from the WBG through the organization's seminars/workshops/conferences compared to those who do not work with the organization.
- Respondents who collaborate with the WBG were significantly *less* likely to prefer receiving information from the WBG through the WBG's publications and other written materials compared to those who do not work with the organization.



"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)"

(Respondents chose from a list. Responses combined.)

X. Communication and Openness (continued)

Access to Information

Percentage of Respondents (N=93)



"Are you aware of the World Bank Group's Access to Information Policy under which the Bank Group will now disclose any information in its possession that is not on a list of exceptions?"

- Respondents from bilateral/multilateral agencies were significantly more likely to have requested information from the WBG than other stakeholders.

Percentage of Respondents (N=98)



"Have you requested information from the World Bank Group on its activities in the past year?"

Percentage of Respondents (N=7)



"Were you able to obtain this information?"

X. Communication and Openness (continued)

Internet Access

Percentage of Respondents (N=94)



"Do you have access to the Internet?"

Percentage of Respondents (N=88)

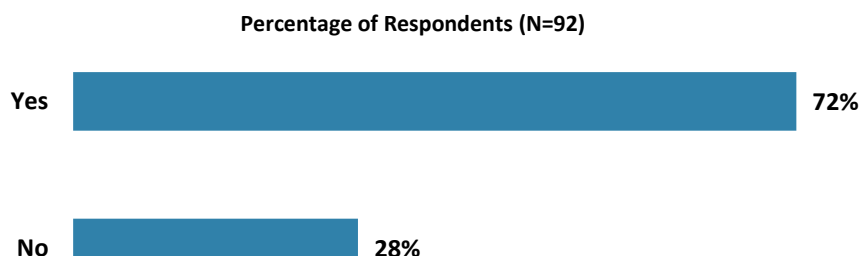


"Which Internet connection do you use primarily when visiting a World Bank Group website?"
(Respondents chose from a list.)

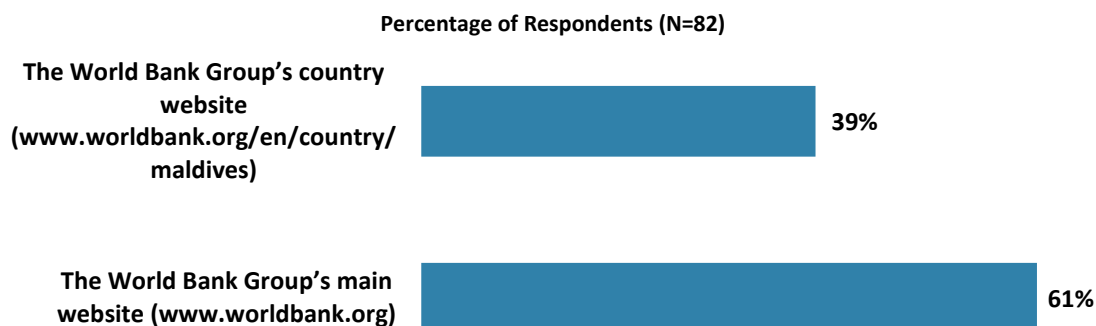
X. Communication and Openness (continued)

Website Usage

- Respondents who collaborate with the WBG were significantly more likely to have used the WBG website than those who do not work with the organization.



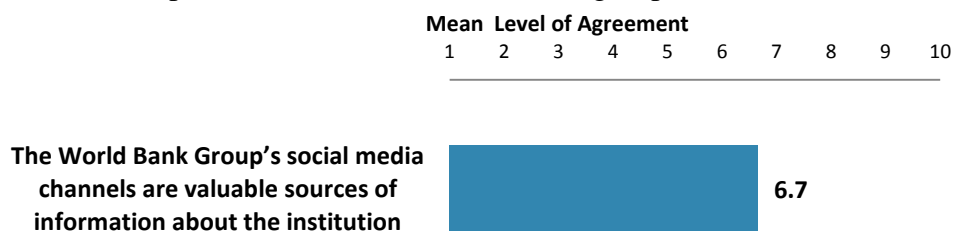
"Do you use/have you used the World Bank Group website?"



"Which do you primarily use?"

Evaluation of WBG's Social Media Channels

- Respondents from PMUs and consultants/contractors working on WBG projects had significantly higher levels of agreement that the WBG's social media channels are valuable than respondents from other stakeholder groups.

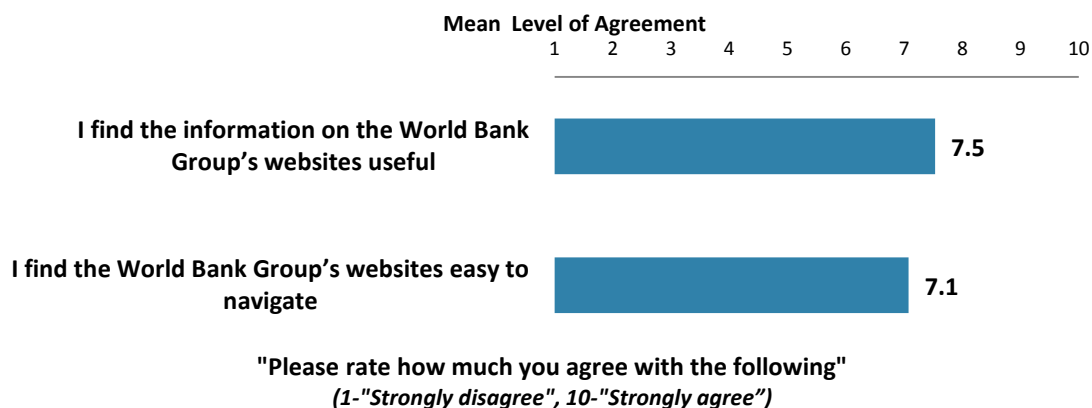


"Please rate how much you agree with the following statements"
(1-"Strongly disagree", 10-"Strongly agree")

X. Communication and Openness (continued)

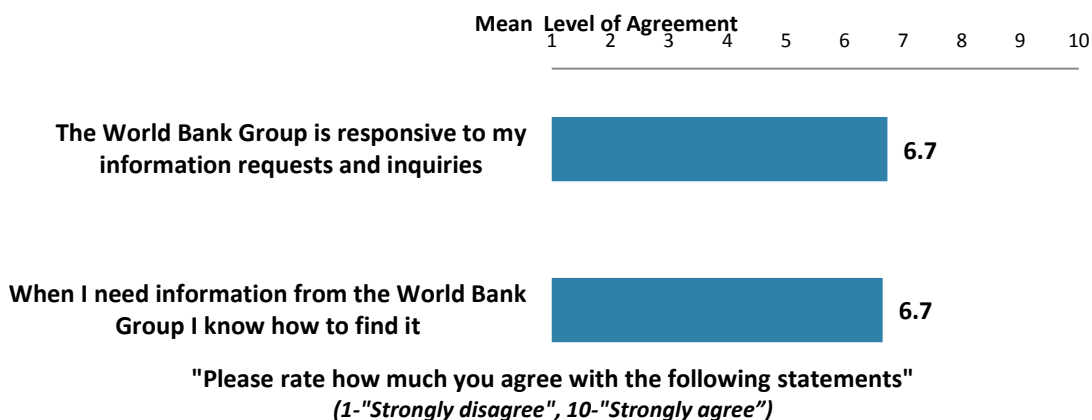
Website Evaluation

- Respondents who collaborate with the WBG had significantly higher levels of agreement with the statement that “*I find the WBG’s website useful*” than respondents who do not work with the organization.



Information Sharing

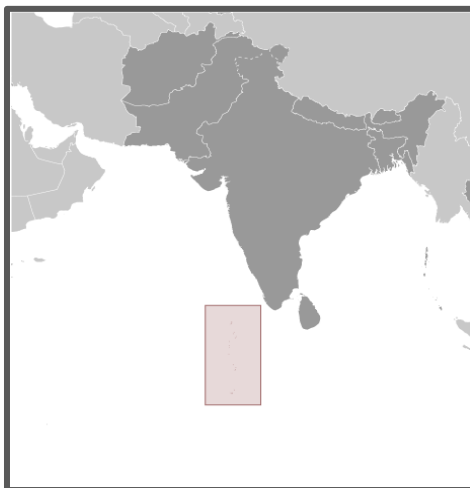
- Respondents who collaborate with the WBG had significantly higher levels of agreement with both statements below than respondents who do not work with the organization.



XI. Appendices

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Maldives



Appendix A: Responses to All Questions across All Respondents (N=104)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. General Issues Facing Maldives

1. In general would you say that Maldives is headed in ... ?	Percentage of Respondents (N=97)
The right direction	42.3%
Not sure	39.2%
The wrong direction	18.6%

2. Listed below are a number of development priorities in Maldives. Please identify which of the following you consider the most important development priorities in Maldives? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=102)
Law and justice	30.4%
Macroeconomic management/fiscal sustainability	26.5%
Anti corruption	24.5%
Health	20.6%
Governance effectiveness	18.6%
Education	14.7%
Crime and violence	13.7%
Youth unemployment	12.7%
Job creation/employment	11.8%
Public expenditure/financial management	10.8%
Economic growth	10.8%
Transport	10.8%
Access to financial services	9.8%
Gender equity	8.8%
Foreign direct investment	8.8%
Domestic private sector development	7.8%
Regulatory framework	7.8%
Water and sanitation	6.9%
Social protection	5.9%
Development of remote islands	5.9%
Energy	5.9%
Environmental sustainability	4.9%
Urban development	4.9%
Equality of opportunity	4.9%
Poverty reduction	3.9%
Food security	2.0%
Natural resource management	1.0%
Trade and exports	1.0%
Information and communications technology	1.0%
Agricultural development	1.0%
Global/regional integration	0.0%
Climate change	0.0%
Communicable/non-communicable diseases	0.0%
Disaster management	0.0%

A. General Issues Facing Maldives (continued)

3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=103)
Job creation/employment	33.0%
Economic growth	29.1%
Equality of opportunity	22.3%
Development of remote islands	19.4%
Education	18.4%
Governance effectiveness	16.5%
Anti corruption	15.5%
Macroeconomic management/fiscal sustainability	15.5%
Domestic private sector development	13.6%
Law and justice	11.7%
Access to financial services	11.7%
Social protection	11.7%
Youth unemployment	10.7%
Public expenditure/financial management	8.7%
Agricultural development	7.8%
Health	7.8%
Gender equity	6.8%
Foreign direct investment	6.8%
Transport	6.8%
Urban development	4.9%
Crime and violence	3.9%
Energy	2.9%
Trade and exports	2.9%
Water and sanitation	1.9%
Regulatory framework	1.9%
Food security	1.9%
Information and communications technology	1.0%
Natural resource management	1.0%
Climate change	0.0%
Global/regional integration	0.0%
Communicable/non-communicable diseases	0.0%
Environmental sustainability	0.0%
Disaster management	0.0%

A. General Issues Facing Maldives (continued)

4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Maldives? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=104)
Foreign direct investment	41.3%
Governance effectiveness	23.1%
Domestic private sector development	23.1%
Access to financial services	21.2%
Trade and exports	19.2%
Youth unemployment	15.4%
Education	15.4%
Job creation/employment	14.4%
Macroeconomic management/fiscal sustainability	14.4%
Public expenditure/financial management	14.4%
Anti corruption	13.5%
Law and justice	11.5%
Development of remote islands	11.5%
Regulatory framework	9.6%
Transport	7.7%
Global/regional integration	6.7%
Equality of opportunity	6.7%
Agricultural development	4.8%
Energy	3.8%
Gender equity	3.8%
Urban development	2.9%
Information and communications technology	2.9%
Environmental sustainability	2.9%
Health	1.9%
Natural resource management	1.9%
Communicable/non-communicable diseases	1.0%
Crime and violence	1.0%
Social protection	0.0%
Climate change	0.0%
Disaster management	0.0%
Water and sanitation	0.0%
Food security	0.0%

A. General Issues Facing Maldives (continued)

5. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "Shared Prosperity" in Maldives, which of the following TWO best illustrate how this would be achieved in Maldives? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=94)
Better entrepreneurial opportunities	37.2%
Education and training that better ensure job opportunity	30.9%
Better employment opportunities for young people	24.5%
Greater access to financial services for the poor	22.3%
Greater equity of fiscal policy	13.8%
Consistent economic growth	13.8%
Better opportunity for the poor who live in remote islands	9.6%
Greater access to health and nutrition for citizens	8.5%
Greater voice and participation for citizens to help ensure greater accountability	7.4%
Better employment opportunities for women	7.4%
Better quality public services	6.4%
More reliable social safety net	6.4%
Other	5.3%
A growing middle class	5.3%
Better opportunity for the poor who live in urban areas	1.1%

B. Overall Attitudes toward the World Bank Group

Familiarity	N	DK	Mean	SD
1. How familiar are you with the work of the World Bank Group in Maldives? (1-Not familiar at all, 10-Extremely familiar)	104	0	4.97	2.48

Effectiveness*	N	DK	Mean	SD
2. Overall, please rate your impression of the World Bank Group's effectiveness in Maldives? (1-Not effective at all, 10-Very effective)	86	17	5.34	1.81

Staff Preparedness*	N	DK	Mean	SD
3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help solve Maldives's most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	69	33	6.10	1.90

B. Overall Attitudes toward the World Bank Group (continued)

4. When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=102)
Macroeconomic management/fiscal sustainability	25.5%
Education	23.5%
Economic growth	20.6%
Domestic private sector development	17.6%
Public expenditure/financial management	17.6%
Governance effectiveness	16.7%
Health	15.7%
Anti corruption	15.7%
Access to financial services	14.7%
Law and justice	14.7%
Job creation/employment	12.7%
Social protection	10.8%
Youth unemployment	10.8%
Transport	7.8%
Poverty reduction	7.8%
Crime and violence	7.8%
Equality of opportunity	6.9%
Regulatory framework	6.9%
Energy	5.9%
Foreign direct investment	5.9%
Water and sanitation	4.9%
Gender equity	4.9%
Development of remote islands	3.9%
Information and communications technology	3.9%
Urban development	2.9%
Environmental sustainability	2.9%
Trade and exports	2.9%
Global/regional integration	2.0%
Food security	2.0%
Agricultural development	2.0%
Communicable/non-communicable diseases	1.0%
Climate change	0.0%
Natural resource management	0.0%
Disaster management	0.0%

B. Overall Attitudes toward the World Bank Group (continued)

5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Maldives?	Percentage of Respondents (N=100)		
	Greatest Value	2 nd Greatest Value	Combined
Capacity development	21.0%	22.4%	43.4%
Financial resources	28.0%	15.3%	43.3%
Technical assistance	13.0%	26.5%	39.5%
Policy advice, studies, analyses	17.0%	14.3%	31.3%
Mobilizing third party financial resources	4.0%	10.2%	14.2%
Donor coordination	6.0%	5.1%	11.1%
Convening/Facilitating	7.0%	3.1%	10.1%
Data	3.0%	3.1%	6.1%
Linkage to non-Bank expertise	1.0%	0.0%	1.0%
Other	0.0%	0.0%	0.0%

How effectively do the World Bank Group's activities below support Maldives's efforts to achieve development results? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
6. Convening/Facilitating	63	33	5.87	1.85
7. Data	64	32	5.91	2.11
8. Policy advice, studies, analyses	75	21	6.35	1.80
9. Financial resources	78	19	6.51	1.85
10. Technical assistance	79	18	6.73	1.72
11. Mobilizing third party financial resources	52	47	5.63	2.11
12. Donor coordination	59	38	6.05	2.07
13. Linkage to non-Bank expertise	45	52	5.00	1.95

The World Bank Group can provide capacity building support in a number of ways in Maldives. To which degree would Maldives benefit, if capacity building were to support...? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
14. The public sector, related to implementation of specific development projects on the ground	98	4	7.62	1.91
15. The public sector, related to changing institutions	94	6	7.52	2.01
16. The private sector, related to institutional and policy change	93	9	7.18	2.00
17. Groups outside of government to help them more effectively engage and participate in development efforts	96	7	7.60	2.26

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Maldives? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
18. Project implementation	71	33	6.59	1.51
19. Citizen engagement	50	54	5.08	1.90
20. Policy design	65	39	6.11	1.79

When thinking about how to improve capacity building in Maldives to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (1-Not important at all, 10-Very important)	Importance			
	N	DK	Mean	SD
21. Project implementation	86	17	7.91	1.75
22. Citizen engagement	75	28	7.57	2.15
23. Policy design	82	21	8.18	2.07

B. Overall Attitudes toward the World Bank Group (continued)

24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=99)
Not enough public disclosure of its work	32.3%
Not adequately sensitive to political/social realities in Maldives	19.2%
Not collaborating enough with non-state actors	16.2%
Not aligned with country priorities	14.1%
Not willing to honestly criticize policies and reform efforts in the country	14.1%
Don't know	14.1%
Too influenced by developed countries	12.1%
Not exploring alternative policy options	11.1%
Other	7.1%
World Bank Group's processes too slow	6.1%
Too bureaucratic in its operational policies and procedures	6.1%
Staff too inaccessible	6.1%
Not aligned with other donors' work	6.1%
World Bank Group's processes too complex	4.0%
Arrogant in its approach	3.0%
Imposing technocratic solutions without regard to political realities	3.0%
Not client focused	2.0%
The credibility of its knowledge/data	2.0%

25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Maldives? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=102)
Investment lending	47.1%
Capacity development	46.1%
Technical assistance	32.4%
Policy based lending / budget support to the Government	26.5%
Knowledge products/services	18.6%
Don't know	9.8%
Trust Fund management	5.9%
Other	0.0%

26. In addition to the regular relations with the national government as its interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=104)
Academia/think tanks/research institutes	41.3%
Private sector	33.7%
NGOs	21.2%
Atoll or island Administration	19.2%
Community Based Organizations (CBOs)	18.3%
Media	16.3%
Donor community	13.5%
Parliament	11.5%
Beneficiaries	10.6%
Faith based organizations	3.8%
Don't know	1.9%
Other	1.9%
Foundations	0.0%

B. Overall Attitudes toward the World Bank Group (continued)

To what extent do you agree with the following statements about the World Bank Group's work in Maldives? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
27. Overall the World Bank Group currently plays a relevant role in development in Maldives*	87	16	6.60	2.04
28. The World Bank Group's work is aligned with what I consider the development priorities for Maldives*	82	21	6.20	1.93
29. The World Bank Group supports programs and strategies that are realistic for Maldives	84	18	6.27	1.87
30. The World Bank Group treats clients and stakeholders in Maldives with respect	77	26	7.45	1.96
To what extent is the WBG an effective development partner in Maldives, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
31. Responsiveness*	69	31	6.49	1.72
32. Flexibility (in terms of the institution's products and services)*	65	34	5.85	1.74
33. Flexibility (in terms of changing country circumstances)*	70	29	5.96	1.87
34. Being inclusive*	68	28	5.82	1.86
35. Openness*	74	24	5.96	2.21
36. Staff accessibility*	64	36	5.97	1.97
37. Straightforwardness and honesty*	64	36	6.72	1.65
38. Ease of access to the people at the World Bank Group who are making decisions important to my work*	65	34	5.77	2.50
39. Collaboration with civil society*	65	35	5.31	1.84
40. Collaboration with the Government*	76	23	7.42	1.56
41. Collaboration with other donors and development partners*	57	43	6.14	1.88
42. Collaboration with the private sector*	59	40	5.10	1.79
43. The speed in which it gets things accomplished on the ground*	67	33	5.36	2.08
44. Being a long-term partner*	77	23	7.55	1.85
45. To be a more effective development partner in Maldives, do you believe that the World Bank Group should have...? (Select only ONE response)	Percentage of Respondents (N=99)			
More local presence	71.7%			
Don't know	15.2%			
The current level of local presence is adequate	10.1%			
Less local presence	3.0%			
46. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute to? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=99)			
Lack of/inadequate levels of capacity in Government	34.3%			
There is not an adequate level of citizen/civil society participation	29.3%			
The Government works inefficiently	29.3%			
Reforms are not well thought out in light of country challenges	28.3%			
Political pressures and obstacles	25.3%			
The World Bank Group does not do adequate follow through/follow-up	15.2%			
The World Bank Group is not sensitive enough to political/social realities on the ground	15.2%			
The World Bank Group works too slowly	5.1%			
Poor donor coordination	4.0%			
Other	2.0%			

C. World Bank Group's Effectiveness and Results

1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Maldives? (1-Not important at all, 10-Very important)	Importance			
	N	DK	Mean	SD
1. Anti corruption	97	5	8.13	2.43
2. Information and communications technology	92	5	6.45	2.54
3. Transport	92	5	7.46	2.17
4. Crime and violence	93	8	6.81	2.76
5. Law and justice	97	6	7.68	2.66
6. Governance effectiveness	98	2	7.98	2.06
7. Urban development	98	3	7.51	2.12
8. Environmental sustainability	97	4	7.19	2.25
9. Regulatory framework	97	2	7.73	1.75
10. Communicable/non-communicable diseases	92	7	6.27	2.65
11. Poverty reduction	101	1	8.18	1.91
12. Gender equity	99	2	6.57	2.59
13. Domestic private sector development	100	1	8.20	1.93
14. Foreign direct investment	96	3	8.09	2.15
15. Public expenditure/financial management	98	3	8.23	1.87
16. Water and sanitation	97	4	7.19	2.38
17. Trade and exports	96	4	7.28	2.13
18. Economic growth	99	3	8.66	1.64
19. Energy	96	4	7.32	2.28
20. Disaster management	94	5	6.56	2.27
21. Macroeconomic management/fiscal sustainability	98	4	8.36	2.00
22. Job creation/employment	97	4	8.15	1.98
23. Access to financial services	96	3	8.31	1.94
24. Equality of opportunity	95	4	7.09	2.33
25. Health	94	6	7.82	2.11
26. Development of remote islands	99	2	7.25	2.27
27. Global/regional integration	96	3	7.10	2.26
28. Food security	96	3	7.13	1.96
29. Education	99	2	8.26	1.93
30. Social protection	97	2	6.99	2.40
31. Climate change	98	3	6.39	2.33
32. Youth unemployment	97	4	8.05	1.95
33. Agricultural development	97	4	7.28	2.01
34. Natural resource management	97	3	6.24	2.54

C. World Bank Group's Effectiveness and Results (continued)

2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Urban development	39	62	5.62	1.90
2. Environmental sustainability	44	55	6.30	1.58
3. Public expenditure/financial management	55	46	5.91	1.97
4. Energy	37	63	6.62	1.62
5. Macroeconomic management/fiscal sustainability	52	49	5.98	1.91
6. Access to financial services	50	50	5.60	2.15
7. Health	42	57	5.81	2.14
8. Education	51	46	6.90	2.13
9. Social protection	54	47	6.91	2.01
10. Youth unemployment	43	56	4.91	2.07
11. Natural resource management	27	72	4.81	2.02

3. Where are the World Bank Group's decisions made primarily that support the program in Maldives? (Select only ONE response)	Percentage of Respondents (N=103)
Don't know	56.3%
At the Headquarters (in Washington D.C.)	30.1%
In the country	13.6%

Achieving Development Results*	N	DK	Mean	SD
4. To what extent does the World Bank Group's work help to achieve development results in Maldives? (1-To no degree at all, 10-To a very significant degree)	88	16	6.28	1.69

To what extent do you agree with the following statements about the World Bank Group in Maldives? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
5. The World Bank Group's financial instruments meet the needs of Maldives*	73	30	5.74	1.81
6. The World Bank Group meets Maldives's needs for knowledge services*	82	21	5.90	1.97

D. The World Bank Group's Knowledge Work and Activities

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=104)
Weekly	5.8%
Monthly	8.7%
A few times a year	23.1%
Rarely	36.5%
Never	26.0%

In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
Are timely	60	43	5.60	1.77
Include appropriate level of stakeholder involvement during preparation	75	28	5.77	1.96
Are relevant to Maldives's development priorities	80	22	6.45	1.83
Lead to practical solutions	76	25	6.14	1.86
Are accessible	76	27	6.41	2.07
Are source of relevant information on global good practices	73	29	7.11	1.60
Enhance your knowledge and/or skills	76	26	6.83	1.94
Are adequately disseminated	70	29	5.24	2.12
Are translated enough into local language	59	43	3.58	2.09
Are adaptable to Maldives's specific development challenges and country circumstances*	75	28	5.65	1.92

D. The World Bank Group's Knowledge Work and Activities (continued)

Overall Evaluations	N	DK	Mean	SD
1. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	84	20	6.55	1.86
2. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	80	23	6.60	1.83

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
1. The World Bank Group disburses funds promptly	52	49	6.71	2.04
2. The World Bank Group effectively monitors and evaluates the projects and programs it supports	77	24	6.60	1.93
3. The World Bank Group's approvals and reviews are done in a timely fashion	67	35	6.51	2.00
4. The World Bank Group's "Safeguard Policy" requirements are reasonable	50	52	6.44	1.92
5. The World Bank Group's conditions on its lending are reasonable	65	37	6.55	1.98
6. The World Bank Group takes decisions quickly in Maldives*	57	43	5.79	2.00
7. Working with the World Bank Group increases Maldives's institutional capacity	81	20	6.80	1.87
8. The World Bank Group ensures consistency and continuity through staff changes	54	48	6.43	1.87
9. Where country systems are adequate, the World Bank Group makes appropriate use of them*	54	46	6.50	1.99
10. The World Bank Group provides effective implementation support	73	27	6.86	1.58

11. Which of the following best describes the way the World Bank Group operates in Maldives? (Select only one response)	Percentage of Respondents (N=101)
Don't know	44.6%
The World Bank Group does not take enough risk in Maldives	22.8%
The World Bank Group's approach to risk is appropriate	20.8%
Prefer not to answer	9.9%
The World Bank Group takes too much risk in Maldives	2.0%

F. Recent Trends and the Future Role of the World Bank Group in Maldives

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=101)
Increase the level of capacity development in the country	32.7%
Reach out more to groups outside of Government	32.7%
Offer more innovative financial products	29.7%
Provide more adequate data/knowledge/statistics/figures on Maldives's economy	20.8%
Improve the quality of its experts as related to Maldives's specific challenges	18.8%
Offer more innovative knowledge services	10.9%
Collaborate more effectively with Government clients	8.9%
Reduce the complexity of obtaining World Bank Group financing	8.9%
Ensure greater selectivity in its work	7.9%
Work faster	6.9%
Other	5.9%
Improve the competitiveness of its financing compared to markets	5.9%
Increase availability of Fee-Based services	2.0%

F. Recent Trends and the Future Role of the World Bank Group in Maldives (continued)

2. When considering the combination of services that the World Bank Group offers in Maldives and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Maldives? (Select only ONE response)	Percentage of Respondents (N=98)
Financial services	44.9%
Knowledge products	20.4%
The combination is appropriate for Maldives	20.4%
Don't know	9.2%
Convening services	5.1%

G. Communication and Information Sharing

1. How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=104)
Local newspapers	63.5%
Internet	49.0%
Local television	28.8%
Social media	24.0%
Other	9.6%
International newspapers	2.9%
International television	2.9%
Periodicals	2.9%
Local radio	1.9%
International radio	1.0%
Mobile phones	1.0%
Blogs	0.0%
Instant messaging	0.0%

2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=103)
e-Newsletters	41.7%
World Bank Group's seminars/workshops/conferences	33.0%
World Bank Group's publications and other written materials	29.1%
Social media	29.1%
World Bank Group's website	27.2%
Direct contact with World Bank Group	14.6%
Mobile phones	6.8%
Other	2.9%
Blogs	1.9%
Instant messaging	1.9%

3. Are you aware of the WBG's Access to Information Policy under which the WBG will now disclose any information in its possession that is not on a list of exceptions?	Percentage of Respondents (N=93)
Yes	22.6%
No	77.4%

4. Have you requested information from the World Bank Group on its activities in the past year?	Percentage of Respondents (N=98)
Yes	8.2%
No	91.8%

G. Communication and Information Sharing (continued)

5. Were you able to obtain this information?	Percentage of Respondents (N=7)			
Yes	57.1%			
No	42.9%			
6. Do you have access to the Internet?	Percentage of Respondents (N=94)			
Yes	96.8%			
No	3.2%			
7. Do you use/have used the World Bank Group's website?	Percentage of Respondents (N=92)			
Yes	71.7%			
No	28.3%			
8. Which do you primarily use? (Select only ONE response)	Percentage of Respondents (N=82)			
The World Bank Group's country website	39.0%			
The World Bank Group's main website	61.0%			
9. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only ONE response)	Percentage of Respondents (N=88)			
High speed	98.9%			
Dial-up	1.1%			
Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
10. I find the World Bank Group's websites easy to navigate	74	17	7.08	1.59
11. I find the information on the World Bank Group's websites useful	77	14	7.53	1.60
12. The World Bank Group's social media channels are valuable sources of information about the institution	38	55	6.66	1.81
13. When I need information from the World Bank Group I know how to find it	72	22	6.65	1.89
14. The World Bank Group is responsive to my information requests and inquiries	41	51	6.73	2.13

H. Background Information

1. Which of the following best describes your current position? (Please mark only ONE response)	Percentage of Respondents (N=102)
Private Sector Organization	17.6%
Employee of a Ministry, Ministerial Department or Implementation Agency	15.7%
Independent Government Institution	11.8%
NGO	9.8%
Other	7.8%
Academia/Research Institute/Think Tank	5.9%
Office of Minister	4.9%
Financial Sector/Private Bank	4.9%
Consultant/Contractor working on World Bank supported project/program	3.9%
Project Management Unit overseeing implementation of project	3.9%
Multilateral Agency	3.9%
Media	3.9%
Private Foundation	2.9%
Bilateral Agency	2.0%
Atoll or island Administration Office or Staff	1.0%

H. Background Information (continued)

2. Please identify the primary specialization of your work. (Please mark only ONE response)	Percentage of Respondents (N=101)
Other	20.8%
Financial markets/banking	12.9%
Public sector governance/public financial management/anti corruption	11.9%
Education	10.9%
Private sector development/foreign direct investment	5.9%
Agriculture/rural development/food security	5.0%
Natural resource management/environmental sustainability	4.0%
Social protection	4.0%
Climate change/disaster management	3.0%
Health/communicable/non-communicable diseases	3.0%
Information and communications technology	3.0%
Transport	3.0%
Urban development	3.0%
Energy	2.0%
Gender equity/equality of opportunity	2.0%
Law and justice/regulatory framework	2.0%
Water and sanitation	2.0%
Generalist	2.0%
3. Currently, do you professionally collaborate/work with the World Bank Group in your country?	Percentage of Respondents (N=103)
Yes	35.0%
No	65.0%
4. Which of the following agencies of the World Bank Group do you primarily engage with in Maldives? (Select only ONE response)	Percentage of Respondents (N=69)
The World Bank (IBRD/IDA)	72.5%
Other	14.5%
The International Finance Corporation (IFC)	13.0%
5. Do your projects involve both the World Bank and the IFC?	Percentage of Respondents (N=87)
Yes	16.1%
No	83.9%
6. If yes, what was your view on the two institutions working together in Maldives? (Select only ONE response)	Percentage of Respondents (N=13)
Working well together	46.2%
Collaborating but needs improvement	38.5%
Don't know	15.4%
7. Which of the following describes most of your exposure to the World Bank Group in Maldives? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=95)
Collaborate as part of my professional duties	42.1%
Use World Bank Group reports/data	28.4%
Observer	28.4%
Engage in World Bank Group related/sponsored events/activities	24.2%
Use World Bank Group website for information, data, research, etc.	18.9%
8. Which best represents your geographic location?	Percentage of Respondents (N=100)
Malé	97.0%
Outside Malé	3.0%

Appendix B: Responses to All Questions by Stakeholder Groups

A. General Issues facing Maldives

In general, would you say that Maldives is headed in...?

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
The right direction	46.7%	25.0%	33.3%	63.6%	16.7%	54.5%	36.4%
The wrong direction	26.7%	12.5%	0.0%	13.6%	25.0%	18.2%	18.2%
Not sure	26.7%	62.5%	66.7%	22.7%	58.3%	27.3%	45.5%

Listed below are a number of development priorities in Maldives. Please identify which of the following you consider the most important development priorities in Maldives?

Percentage of Respondents (Responses combined)	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Social protection	0.0%	12.5%	0.0%	8.7%	15.4%	8.3%	0.0%
Transport	0.0%	0.0%	0.0%	21.7%	15.4%	16.7%	9.1%
Macroeconomic management/fiscal sustainability	37.5%	12.5%	33.3%	26.1%	0.0%	50.0%	22.7%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Gender equity	0.0%	0.0%	33.3%	0.0%	15.4%	8.3%	13.6%
Domestic private sector development	6.3%	25.0%	0.0%	8.7%	0.0%	16.7%	4.5%
Foreign direct investment	6.3%	0.0%	0.0%	17.4%	7.7%	8.3%	9.1%
Water and sanitation	12.5%	12.5%	0.0%	8.7%	7.7%	0.0%	4.5%
Anti corruption	18.8%	0.0%	0.0%	26.1%	30.8%	25.0%	40.9%
Job creation/employment	18.8%	0.0%	16.7%	4.3%	7.7%	16.7%	13.6%
Development of remote islands	0.0%	0.0%	0.0%	4.3%	23.1%	8.3%	4.5%
Access to financial services	6.3%	12.5%	16.7%	13.0%	7.7%	8.3%	9.1%
Urban development	12.5%	12.5%	0.0%	4.3%	7.7%	0.0%	0.0%
Environmental sustainability	12.5%	0.0%	0.0%	0.0%	7.7%	0.0%	9.1%
Equality of opportunity	6.3%	12.5%	0.0%	0.0%	0.0%	0.0%	9.1%
Health	6.3%	50.0%	33.3%	21.7%	15.4%	8.3%	27.3%
Youth unemployment	25.0%	25.0%	16.7%	0.0%	15.4%	16.7%	9.1%
Education	12.5%	25.0%	33.3%	21.7%	23.1%	0.0%	4.5%
Poverty reduction	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	9.1%
Energy	6.3%	25.0%	0.0%	8.7%	0.0%	0.0%	4.5%
Food security	0.0%	0.0%	0.0%	4.3%	0.0%	0.0%	4.5%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Agricultural development	0.0%	0.0%	0.0%	4.3%	0.0%	0.0%	0.0%
Trade and exports	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%
Crime and violence	12.5%	12.5%	16.7%	13.0%	15.4%	16.7%	13.6%
Economic growth	18.8%	12.5%	16.7%	13.0%	7.7%	8.3%	4.5%
Law and justice	18.8%	12.5%	33.3%	30.4%	38.5%	41.7%	36.4%
Regulatory framework	12.5%	0.0%	16.7%	4.3%	7.7%	16.7%	4.5%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Natural resource management	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Public expenditure/financial management	6.3%	0.0%	0.0%	26.1%	0.0%	16.7%	4.5%
Information and communications technology	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Governance effectiveness	25.0%	25.0%	33.3%	4.3%	23.1%	8.3%	27.3%

A. General Issues facing Maldives (continued)

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Water and sanitation	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.3%
Equality of opportunity	18.8%	50.0%	50.0%	13.0%	23.1%	8.3%	21.7%
Economic growth	37.5%	37.5%	16.7%	21.7%	38.5%	33.3%	26.1%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Gender equity	6.3%	0.0%	33.3%	4.3%	0.0%	0.0%	8.7%
Development of remote islands	18.8%	12.5%	0.0%	8.7%	38.5%	41.7%	17.4%
Urban development	0.0%	0.0%	0.0%	17.4%	0.0%	8.3%	0.0%
Regulatory framework	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	4.3%
Social protection	12.5%	12.5%	0.0%	8.7%	7.7%	16.7%	17.4%
Law and justice	0.0%	12.5%	16.7%	17.4%	23.1%	0.0%	13.0%
Transport	0.0%	0.0%	16.7%	8.7%	7.7%	16.7%	0.0%
Crime and violence	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	13.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Macroeconomic management/fiscal sustainability	25.0%	12.5%	0.0%	17.4%	7.7%	25.0%	13.0%
Governance effectiveness	31.3%	37.5%	16.7%	4.3%	15.4%	8.3%	17.4%
Anti corruption	18.8%	0.0%	0.0%	17.4%	15.4%	16.7%	21.7%
Domestic private sector development	12.5%	12.5%	16.7%	17.4%	0.0%	16.7%	13.0%
Foreign direct investment	0.0%	0.0%	0.0%	13.0%	7.7%	8.3%	8.7%
Education	18.8%	12.5%	50.0%	17.4%	30.8%	0.0%	17.4%
Energy	0.0%	0.0%	0.0%	8.7%	0.0%	0.0%	4.3%
Public expenditure/financial management	12.5%	12.5%	16.7%	13.0%	7.7%	0.0%	4.3%
Natural resource management	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Environmental sustainability	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Health	0.0%	37.5%	0.0%	8.7%	7.7%	8.3%	4.3%
Agricultural development	0.0%	12.5%	0.0%	4.3%	7.7%	0.0%	21.7%
Job creation/employment	50.0%	25.0%	0.0%	34.8%	30.8%	33.3%	34.8%
Access to financial services*	6.3%	0.0%	16.7%	30.4%	0.0%	16.7%	0.0%
Trade and exports	0.0%	12.5%	0.0%	4.3%	7.7%	0.0%	0.0%
Food security	0.0%	0.0%	0.0%	4.3%	0.0%	0.0%	4.3%
Youth unemployment	12.5%	0.0%	50.0%	4.3%	7.7%	16.7%	8.7%

*Significantly different between stakeholder groups

A. General Issues facing Maldives (continued)

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Maldives?

(Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Energy	6.3%	12.5%	0.0%	4.3%	0.0%	0.0%	4.2%
Gender equity	6.3%	0.0%	16.7%	0.0%	0.0%	0.0%	8.3%
Youth unemployment	6.3%	25.0%	33.3%	13.0%	15.4%	0.0%	20.8%
Social protection	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Global/regional integration	6.3%	0.0%	0.0%	8.7%	15.4%	8.3%	4.2%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Anti corruption	0.0%	12.5%	16.7%	17.4%	7.7%	16.7%	16.7%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Development of remote islands	6.3%	0.0%	16.7%	13.0%	30.8%	0.0%	12.5%
Foreign direct investment	37.5%	25.0%	16.7%	56.5%	46.2%	50.0%	37.5%
Urban development*	0.0%	0.0%	33.3%	0.0%	0.0%	0.0%	4.2%
Water and sanitation	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Education	18.8%	25.0%	0.0%	8.7%	15.4%	16.7%	20.8%
Information and communications technology	0.0%	0.0%	0.0%	8.7%	7.7%	0.0%	0.0%
Regulatory framework	0.0%	12.5%	0.0%	8.7%	7.7%	8.3%	20.8%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%
Trade and exports	18.8%	12.5%	0.0%	21.7%	15.4%	16.7%	25.0%
Public expenditure/financial management	12.5%	0.0%	0.0%	13.0%	30.8%	33.3%	8.3%
Domestic private sector development	18.8%	25.0%	50.0%	26.1%	7.7%	16.7%	25.0%
Job creation/employment	31.3%	12.5%	0.0%	8.7%	7.7%	25.0%	8.3%
Agricultural development	6.3%	12.5%	0.0%	0.0%	0.0%	8.3%	8.3%
Food security	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Transport	12.5%	12.5%	0.0%	17.4%	0.0%	0.0%	4.2%
Natural resource management	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%
Environmental sustainability	0.0%	12.5%	0.0%	0.0%	0.0%	8.3%	4.2%
Health	6.3%	0.0%	0.0%	4.3%	0.0%	0.0%	0.0%
Law and justice	12.5%	0.0%	16.7%	8.7%	7.7%	25.0%	12.5%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%
Access to financial services	37.5%	12.5%	16.7%	30.4%	7.7%	25.0%	12.5%
Equality of opportunity	6.3%	12.5%	16.7%	0.0%	0.0%	0.0%	12.5%
Macroeconomic management/fiscal sustainability	18.8%	25.0%	16.7%	17.4%	23.1%	8.3%	4.2%
Governance effectiveness	25.0%	50.0%	50.0%	13.0%	23.1%	25.0%	16.7%

*Significantly different between stakeholder groups

A. General Issues facing Maldives (continued)

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "Shared Prosperity" in Maldives, which of the following TWO best illustrate how this would be achieved in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Better employment opportunities for young people	33.3%	25.0%	20.0%	26.1%	18.2%	33.3%	19.0%
Better employment opportunities for women	6.7%	0.0%	0.0%	4.3%	9.1%	11.1%	9.5%
Greater access to financial services for the poor	20.0%	25.0%	20.0%	30.4%	9.1%	22.2%	19.0%
Greater voice and participation for citizens to help ensure greater accountability	13.3%	0.0%	20.0%	8.7%	18.2%	0.0%	0.0%
Greater access to health and nutrition for citizens*	0.0%	25.0%	0.0%	4.3%	0.0%	0.0%	23.8%
Better entrepreneurial opportunities	53.3%	12.5%	20.0%	52.2%	27.3%	44.4%	28.6%
A growing middle class	0.0%	12.5%	0.0%	4.3%	0.0%	0.0%	4.8%
Better opportunity for the poor who live in remote islands	6.7%	0.0%	0.0%	8.7%	18.2%	22.2%	9.5%
Better opportunity for the poor who live in urban areas	0.0%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
Consistent economic growth	0.0%	37.5%	0.0%	17.4%	18.2%	11.1%	14.3%
More reliable social safety net	6.7%	0.0%	0.0%	0.0%	27.3%	0.0%	9.5%
Greater equity of fiscal policy	13.3%	12.5%	40.0%	8.7%	0.0%	11.1%	23.8%
Education and training that better ensure job opportunity	33.3%	37.5%	40.0%	26.1%	27.3%	44.4%	28.6%
Better quality public services	6.7%	0.0%	0.0%	4.3%	18.2%	0.0%	9.5%
Other*	6.7%	0.0%	40.0%	4.3%	9.1%	0.0%	0.0%

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank Group

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Maldives?	16	5.38	2.28	8	5.75	3.28	6	2.83	1.33	23	4.78	2.86	13	4.08	1.93	12	6.25	1.96	24	5.08	2.28

(1-Not familiar at all, 10-Extremely familiar)

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Maldives.	13	5.62	1.61	7	6.14	1.86	4	3.75	1.71	18	4.94	1.98	10	5.20	.92	11	5.45	2.30	21	5.67	1.56

(1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Maldives solve its most complicated development challenges?	11	6.64	1.12	7	6.86	2.41	4	4.75	.96	13	5.31	2.06	6	6.83	1.47	10	6.50	1.84	16	6.13	1.82

(1-To no degree at all, 10-To a very significant degree)

B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectoral areas do you believe the World Bank Group should focus most of its resources in Maldives? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Social protection*	13.3%	12.5%	33.3%	4.3%	7.7%	33.3%	0.0%
Macroeconomic management/fiscal sustainability	26.7%	12.5%	33.3%	34.8%	15.4%	25.0%	20.8%
Transport	0.0%	12.5%	0.0%	13.0%	7.7%	0.0%	12.5%
Poverty reduction	20.0%	0.0%	0.0%	0.0%	15.4%	8.3%	8.3%
Global/regional integration*	0.0%	0.0%	0.0%	0.0%	15.4%	0.0%	0.0%
Gender equity	6.7%	0.0%	0.0%	0.0%	7.7%	8.3%	8.3%
Crime and violence	6.7%	0.0%	0.0%	0.0%	7.7%	16.7%	16.7%
Domestic private sector development	6.7%	0.0%	16.7%	26.1%	15.4%	25.0%	20.8%
Development of remote islands	0.0%	0.0%	0.0%	4.3%	15.4%	0.0%	4.2%
Foreign direct investment	6.7%	0.0%	0.0%	13.0%	0.0%	0.0%	8.3%
Water and sanitation	6.7%	12.5%	0.0%	4.3%	0.0%	0.0%	8.3%
Energy	0.0%	25.0%	0.0%	8.7%	0.0%	0.0%	8.3%
Job creation/employment	26.7%	37.5%	16.7%	4.3%	7.7%	8.3%	8.3%
Access to financial services	13.3%	0.0%	16.7%	26.1%	7.7%	16.7%	12.5%
Urban development	0.0%	0.0%	16.7%	4.3%	0.0%	0.0%	4.2%
Environmental sustainability	6.7%	12.5%	0.0%	4.3%	0.0%	0.0%	0.0%
Youth unemployment	13.3%	0.0%	16.7%	4.3%	30.8%	8.3%	8.3%
Equality of opportunity	0.0%	25.0%	16.7%	4.3%	7.7%	0.0%	8.3%
Health	13.3%	12.5%	0.0%	21.7%	23.1%	8.3%	16.7%
Education	33.3%	37.5%	0.0%	26.1%	15.4%	25.0%	20.8%
Food security	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	8.3%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Agricultural development	0.0%	0.0%	0.0%	8.7%	0.0%	0.0%	0.0%
Trade and exports	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	8.3%
Economic growth	26.7%	12.5%	33.3%	17.4%	15.4%	33.3%	12.5%
Law and justice	13.3%	12.5%	0.0%	8.7%	23.1%	16.7%	20.8%
Regulatory framework	6.7%	0.0%	16.7%	13.0%	7.7%	0.0%	4.2%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%
Natural resource management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Anti corruption	13.3%	0.0%	0.0%	21.7%	7.7%	16.7%	25.0%
Information and communications technology	0.0%	12.5%	0.0%	8.7%	0.0%	8.3%	0.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Governance effectiveness	20.0%	37.5%	33.3%	4.3%	15.4%	16.7%	16.7%
Public expenditure/financial management	20.0%	25.0%	33.3%	13.0%	15.4%	25.0%	8.3%

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank Group (continued)

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Maldives?

Greatest Value	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Percentage of Respondents							
Convening/Facilitating	0.0%	0.0%	16.7%	4.5%	18.2%	0.0%	12.5%
Data	0.0%	0.0%	0.0%	0.0%	9.1%	0.0%	4.2%
Policy advice, studies, analyses	18.8%	12.5%	50.0%	27.3%	0.0%	9.1%	12.5%
Financial resources	25.0%	37.5%	33.3%	22.7%	36.4%	18.2%	33.3%
Capacity development	31.3%	12.5%	0.0%	9.1%	9.1%	45.5%	29.2%
Technical assistance	0.0%	12.5%	0.0%	27.3%	27.3%	18.2%	4.2%
Mobilizing third party financial resources	6.3%	12.5%	0.0%	4.5%	0.0%	0.0%	4.2%
Donor coordination	18.8%	12.5%	0.0%	4.5%	0.0%	9.1%	0.0%
Linkage to non-Bank expertise	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

2 nd Greatest Value	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Percentage of Respondents							
Convening/Facilitating	0.0%	14.3%	0.0%	9.1%	0.0%	0.0%	0.0%
Data	0.0%	14.3%	16.7%	4.5%	0.0%	0.0%	0.0%
Policy advice, studies, analyses	12.5%	0.0%	16.7%	0.0%	18.2%	18.2%	30.4%
Financial resources	6.3%	14.3%	0.0%	27.3%	9.1%	18.2%	13.0%
Capacity development	31.3%	14.3%	16.7%	27.3%	18.2%	18.2%	21.7%
Technical assistance	25.0%	0.0%	33.3%	22.7%	45.5%	36.4%	21.7%
Mobilizing third party financial resources	18.8%	14.3%	16.7%	9.1%	0.0%	0.0%	13.0%
Donor coordination	6.3%	28.6%	0.0%	0.0%	9.1%	9.1%	0.0%
Linkage to non-Bank expertise	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

How effectively do the World Bank Group's activities below support Maldives's efforts to achieve development results? (1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Convening/Facilitating	8	6.25	1.67	5	7.20	1.92	4	3.75	1.50	13	5.38	2.02	10	6.20	1.23	8	6.25	1.91	14	5.64	1.86
Data	8	5.75	2.55	6	6.50	1.64	5	5.00	2.12	12	6.00	2.63	9	6.44	1.33	7	5.86	2.54	16	5.56	1.97
Policy advice, studies, analyses	10	5.80	2.10	6	7.67	1.63	5	7.20	.84	15	5.80	1.90	9	6.44	1.94	9	6.11	1.27	20	6.40	1.88
Financial resources	12	5.75	2.09	7	6.71	2.43	4	6.25	2.22	14	5.86	1.99	10	7.10	1.45	9	6.89	1.36	21	6.86	1.68
Technical assistance	13	5.85	2.19	7	7.29	1.80	5	6.40	1.52	16	6.19	1.91	10	6.90	1.29	9	7.33	1.12	18	7.28	1.49
Mobilizing third party financial resources	9	5.44	2.51	6	5.83	1.17	1	3.00		10	4.00	2.26	6	6.17	1.17	6	6.67	1.21	13	6.31	2.25
Donor coordination	10	6.50	2.59	7	6.43	1.90	3	3.00	1.73	11	5.64	2.16	7	6.29	1.38	7	6.57	1.27	13	6.08	2.18
Linkage to non-Bank expertise	8	4.75	2.43	5	5.60	1.52	1	7.00		8	3.38	1.77	5	5.60	1.95	6	5.83	1.60	11	5.00	1.73

B. Overall Attitudes toward the World Bank Group (continued)

The World Bank Group can provide capacity building support in a number of ways in Maldives. To what degree would Maldives benefit, if capacity building were to support...?

(1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The public sector, related to implementation of specific development projects on the ground	14	8.14	1.96	7	8.00	2.16	6	6.83	2.64	22	7.09	2.18	13	7.54	1.98	11	7.91	1.76	23	7.74	1.42
The public sector, related to changing institutions	14	8.50	1.74	7	7.43	2.07	6	6.33	2.34	19	6.95	2.37	13	7.77	2.09	11	8.09	1.14	22	7.55	1.60
The private sector, related to institutional and policy change	14	7.14	1.61	5	8.40	1.52	5	5.20	3.56	22	7.45	2.09	12	7.08	1.56	11	7.27	2.20	22	7.00	1.88
Groups outside of government to help them more effectively engage and participate in development efforts*	15	7.80	1.82	7	7.71	2.14	6	4.33	3.44	22	7.32	2.68	12	8.25	1.91	11	8.00	1.55	21	7.95	1.69

*Significantly different between stakeholder groups

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Maldives? (1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Project implementation	11	6.36	1.12	6	7.83	.75	3	6.00	1.73	15	6.40	1.76	9	6.00	1.12	9	6.44	1.51	17	6.88	1.73
Citizen engagement	10	5.00	1.33	6	6.00	1.41	2	4.00	1.41	10	3.80	1.75	5	5.20	2.39	4	5.25	1.26	12	5.67	2.39
Policy design	10	5.70	2.11	7	6.71	1.11	3	6.00	1.00	13	5.00	2.35	7	6.57	.98	6	6.83	1.47	18	6.44	1.62

When thinking about how to improve capacity building in Maldives to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (1-Not important at all, 10-Very important)

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Project implementation	16	7.56	1.90	7	8.86	.90	5	6.80	2.77	16	7.69	1.89	10	7.90	1.73	9	9.11	.78	22	7.77	1.63
Citizen engagement	14	7.14	2.32	7	8.29	1.38	5	5.80	2.59	13	7.08	2.78	11	8.36	2.01	7	8.57	.98	17	7.59	1.87
Policy design	16	7.69	2.60	7	8.71	1.60	6	7.83	2.93	16	7.50	2.34	9	8.78	1.48	7	9.29	.76	20	8.40	1.76

B. Overall Attitudes toward the World Bank Group (continued)

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Staff too inaccessible	7.1%	0.0%	33.3%	4.5%	0.0%	0.0%	8.3%
Not exploring alternative policy options	21.4%	25.0%	0.0%	9.1%	7.7%	10.0%	8.3%
Not adequately sensitive to political/social realities in Maldives	7.1%	12.5%	16.7%	22.7%	15.4%	20.0%	25.0%
Not enough public disclosure of its work	35.7%	25.0%	50.0%	31.8%	30.8%	40.0%	25.0%
Arrogant in its approach	0.0%	0.0%	0.0%	9.1%	7.7%	0.0%	0.0%
Not aligned with country priorities	21.4%	0.0%	0.0%	9.1%	15.4%	20.0%	16.7%
The credibility of its knowledge/data	7.1%	12.5%	0.0%	0.0%	0.0%	0.0%	0.0%
World Bank Group's processes too complex	7.1%	0.0%	0.0%	0.0%	0.0%	10.0%	8.3%
Not willing to honestly criticize policies and reform efforts in the country	21.4%	12.5%	0.0%	22.7%	15.4%	20.0%	4.2%
Too influenced by developed countries	0.0%	25.0%	0.0%	9.1%	30.8%	10.0%	12.5%
Imposing technocratic solutions without regard to political realities	7.1%	0.0%	0.0%	0.0%	0.0%	0.0%	8.3%
World Bank Group's processes too slow	7.1%	0.0%	0.0%	9.1%	0.0%	10.0%	8.3%
Too bureaucratic in its operational policies and procedures	7.1%	0.0%	0.0%	0.0%	0.0%	10.0%	16.7%
Not aligned with other donors' work*	7.1%	25.0%	50.0%	0.0%	0.0%	0.0%	0.0%
Not collaborating enough with non-state actors	0.0%	0.0%	0.0%	22.7%	30.8%	20.0%	16.7%
Not client focused	7.1%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%
Other	7.1%	25.0%	33.3%	4.5%	0.0%	0.0%	4.2%
Don't know	21.4%	0.0%	0.0%	18.2%	15.4%	10.0%	16.7%

*Significantly different between stakeholder groups

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Capacity development	60.0%	50.0%	50.0%	34.8%	46.2%	63.6%	41.7%
Policy based lending / budget support to the Government	26.7%	37.5%	50.0%	34.8%	7.7%	18.2%	25.0%
Knowledge products/services	20.0%	12.5%	16.7%	21.7%	0.0%	27.3%	20.8%
Investment lending	53.3%	37.5%	33.3%	60.9%	53.8%	45.5%	33.3%
Technical assistance	33.3%	12.5%	50.0%	30.4%	30.8%	27.3%	37.5%
Trust Fund management	0.0%	0.0%	0.0%	8.7%	7.7%	0.0%	12.5%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	25.0%	0.0%	4.3%	23.1%	9.1%	12.5%

B. Overall Attitudes toward the World Bank Group (continued)

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Academia/think tanks/research institutes	37.5%	37.5%	50.0%	39.1%	23.1%	41.7%	50.0%
Donor community*	31.3%	25.0%	66.7%	0.0%	7.7%	16.7%	0.0%
Media	6.3%	0.0%	16.7%	21.7%	15.4%	25.0%	20.8%
NGOs	6.3%	12.5%	0.0%	17.4%	38.5%	41.7%	20.8%
Atoll or island Administration	25.0%	25.0%	0.0%	13.0%	30.8%	8.3%	25.0%
Private sector*	12.5%	12.5%	33.3%	60.9%	30.8%	25.0%	37.5%
Parliament	12.5%	25.0%	16.7%	8.7%	7.7%	8.3%	12.5%
Community Based Organizations (CBOs)	25.0%	0.0%	0.0%	13.0%	46.2%	16.7%	12.5%
Beneficiaries	18.8%	12.5%	0.0%	13.0%	0.0%	8.3%	12.5%
Foundations	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Faith based organizations	0.0%	12.5%	16.7%	0.0%	0.0%	0.0%	8.3%
Other	0.0%	12.5%	0.0%	4.3%	0.0%	0.0%	0.0%
Don't know	6.3%	0.0%	0.0%	4.3%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank Group's work in Maldives? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Maldives	15	6.47	2.20	5	7.40	1.67	4	5.25	1.71	19	6.16	2.34	11	5.73	1.79	10	7.00	2.11	22	7.32	1.73
The World Bank Group's work is aligned with what I consider the development priorities for Maldives	14	6.00	1.71	6	6.67	2.16	4	5.25	2.06	17	6.06	2.28	9	5.67	1.80	10	6.50	2.27	21	6.52	1.75
The World Bank Group supports programs and strategies that are realistic for Maldives	13	6.23	2.05	7	6.71	1.98	4	6.00	2.16	17	5.82	1.98	9	5.56	1.94	11	6.82	1.72	22	6.55	1.74
The World Bank Group treats clients and stakeholders in Maldives with respect	14	7.21	2.36	6	8.17	1.83	2	4.50	2.12	17	7.12	2.42	9	7.22	1.79	10	8.00	1.15	17	7.76	1.48

B. Overall Attitudes toward the World Bank Group (continued)

To what extent is the World Bank Group an effective development partner in Maldives in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness	12	6.67	1.92	6	8.50	1.52	2	6.00	0.00	14	6.14	1.88	8	6.25	1.67	8	6.38	1.06	18	6.11	1.60
Flexibility (in terms of the institution's products and services)	13	6.15	1.86	7	7.29	1.89	1	7.00		12	5.17	1.75	8	5.63	1.51	7	5.71	1.38	16	5.44	1.63
Flexibility (in terms of changing country circumstances)	13	5.92	2.47	7	7.29	1.60	2	5.00	2.83	14	5.71	1.98	7	6.14	1.77	7	5.29	1.70	19	5.84	1.38
Being inclusive	12	6.25	2.14	6	7.00	1.67	4	5.00	1.83	13	5.15	2.08	7	5.43	1.51	7	6.29	.49	18	5.67	1.94
Openness	12	5.83	2.52	6	7.50	1.87	4	4.25	2.75	15	5.07	1.87	8	5.75	2.05	8	7.38	1.60	19	6.21	2.04
Staff accessibility*	10	6.20	1.87	6	7.33	1.51	4	5.00	.82	12	4.50	1.57	5	5.60	1.34	7	7.71	.95	18	6.17	1.98
Straightforwardness and honesty	10	7.00	2.00	6	7.33	2.50	4	6.75	.96	11	5.64	1.57	7	5.86	.90	8	7.38	1.30	17	7.00	1.41
Ease of access to the people at the World Bank Group who are making decisions important to my work*	7	5.71	2.98	7	8.29	1.70	4	3.25	2.06	13	4.62	2.18	6	5.17	1.72	8	6.13	2.42	18	6.39	2.17
Collaboration with civil society	7	4.71	2.06	5	7.20	1.79	2	3.50	2.12	14	5.00	1.11	10	5.10	1.91	6	5.67	1.37	19	5.53	1.84
Collaboration with the Government	12	7.25	1.76	7	8.00	1.63	4	7.00	1.83	14	6.64	2.06	10	7.30	1.34	8	7.88	1.36	20	7.80	1.06
Collaboration with other donors and development partners	8	6.63	1.41	5	6.80	1.79	5	3.80	2.77	12	5.58	1.62	5	7.20	1.79	6	6.33	1.21	15	6.40	1.84
Collaboration with the private sector*	5	5.00	1.00	5	6.20	1.64	1	5.00		17	3.94	1.82	8	6.00	1.85	6	5.83	1.72	15	5.40	1.35
The speed in which it gets things accomplished on the ground	11	5.64	2.20	7	7.00	2.08	2	4.00	1.41	15	4.33	2.26	6	5.50	1.52	8	5.75	1.91	16	5.44	1.75
Being a long-term partner	12	7.17	2.59	7	8.86	1.21	5	7.80	1.30	15	7.13	2.33	9	7.00	1.32	8	8.13	.83	20	7.60	1.70

*Significantly different between stakeholder groups

To be more effective development partner in Maldives, do you believe that the World Bank Group should have? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
More local presence	53.3%	37.5%	83.3%	82.6%	75.0%	80.0%	78.3%
The current level of local presence is adequate	20.0%	37.5%	0.0%	4.3%	8.3%	10.0%	4.3%
Less local presence	6.7%	0.0%	0.0%	0.0%	0.0%	0.0%	4.3%
Don't know	20.0%	25.0%	16.7%	13.0%	16.7%	10.0%	13.0%

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
The World Bank Group does not do adequate follow through/follow-up	21.4%	0.0%	0.0%	22.7%	15.4%	0.0%	20.8%
There is not an adequate level of citizen/civil society participation	14.3%	37.5%	0.0%	36.4%	23.1%	40.0%	33.3%
The World Bank Group is not sensitive enough to political/social realities on the ground	14.3%	12.5%	16.7%	18.2%	15.4%	0.0%	20.8%
Lack of/inadequate levels of capacity in Government	42.9%	50.0%	33.3%	22.7%	38.5%	40.0%	29.2%
Poor donor coordination	0.0%	12.5%	16.7%	4.5%	7.7%	0.0%	0.0%
The World Bank Group works too slowly	7.1%	12.5%	0.0%	9.1%	0.0%	0.0%	4.2%
The Government works inefficiently	28.6%	25.0%	33.3%	40.9%	30.8%	20.0%	25.0%
Political pressures and obstacles	28.6%	25.0%	50.0%	18.2%	23.1%	40.0%	16.7%
Reforms are not well thought out in light of country challenges	35.7%	12.5%	50.0%	18.2%	15.4%	50.0%	33.3%
Other	7.1%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%

C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Maldives? (1-Not important at all, 10-Very important)

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Anti corruption	15	7.60	2.82	7	6.57	3.95	4	6.25	2.87	22	8.50	2.22	12	8.17	2.33	11	8.73	1.27	24	8.71	1.94
Information and communications technology	14	6.14	2.21	7	7.29	1.80	5	4.60	2.30	22	6.50	2.94	11	6.55	2.30	10	7.00	2.67	21	6.48	2.64
Transport	13	8.23	1.59	7	7.29	2.14	4	5.00	2.58	22	7.18	2.52	13	7.15	2.03	11	7.64	2.29	20	7.75	1.94
Crime and violence	14	7.36	2.76	7	5.86	2.48	5	6.00	2.35	20	5.80	3.14	13	7.62	2.26	9	8.11	2.57	23	6.87	2.70
Law and justice	15	8.20	2.60	8	7.13	3.14	5	6.00	3.32	20	7.55	2.84	13	8.08	2.06	10	8.00	2.26	24	7.75	2.74
Governance effectiveness	15	8.47	1.96	7	7.57	3.10	6	6.83	2.64	21	7.10	2.43	13	8.15	1.91	11	8.64	1.21	23	8.43	1.47
Urban development	15	7.87	1.60	7	7.86	1.95	6	7.50	2.59	22	7.00	2.98	13	7.54	2.22	11	7.27	2.15	22	7.64	1.36
Environmental sustainability	15	7.67	1.80	8	8.00	2.20	6	6.00	2.53	20	6.65	2.64	13	6.77	2.24	11	7.64	1.63	22	7.55	2.11
Regulatory framework	13	7.85	1.57	8	7.25	1.75	6	7.67	1.51	22	7.73	1.86	11	7.00	2.14	12	7.92	1.78	23	8.09	1.73
Communicable/non-communicable diseases	13	6.62	2.79	7	7.57	1.72	5	4.60	2.30	22	6.09	2.76	12	6.00	3.10	9	5.78	1.64	22	6.41	2.92
Poverty reduction	15	7.73	1.91	7	8.14	1.21	6	6.67	3.44	22	8.14	1.73	13	8.38	2.02	12	8.75	1.42	24	8.46	1.91
Gender equity	15	6.33	2.87	7	5.14	2.67	6	7.33	2.80	22	6.05	2.50	13	7.31	2.21	11	7.00	2.53	23	6.57	2.66
Domestic private sector development	15	7.93	1.87	8	7.88	1.13	6	7.50	3.56	22	8.68	2.06	13	8.23	1.69	12	8.58	1.08	22	7.86	2.10
Foreign direct investment	15	7.87	2.83	8	7.63	1.85	6	6.83	2.71	21	8.95	1.50	12	7.50	2.28	11	8.00	1.67	21	8.19	2.25
Public expenditure/financial management	15	8.27	2.12	8	8.13	1.46	6	8.50	2.74	22	7.86	2.21	12	7.92	2.11	11	8.91	.83	22	8.23	1.54
Water and sanitation*	14	7.43	1.87	8	8.38	1.41	5	5.00	2.00	22	6.32	2.36	12	6.67	2.77	11	6.73	2.41	23	8.17	2.25
Trade and exports	13	7.54	2.37	8	7.00	2.00	6	6.50	1.87	22	6.95	2.68	11	7.09	2.17	11	7.09	1.76	23	7.78	1.76
Economic growth	16	8.44	2.10	7	8.71	1.11	6	7.67	2.94	22	9.05	1.46	12	8.33	1.56	11	8.73	1.27	23	8.74	1.45
Energy*	13	8.15	1.28	8	8.38	1.19	6	4.83	2.14	22	6.95	2.68	11	6.55	2.70	11	7.00	1.90	23	8.09	2.00
Disaster management	14	7.21	1.97	7	7.57	1.90	5	4.40	1.67	22	6.55	2.22	12	6.33	2.57	11	6.64	2.01	22	6.27	2.49
Macroeconomic management/fiscal sustainability	15	8.33	2.23	7	8.43	1.62	6	8.17	3.13	22	8.27	2.33	12	8.08	2.27	11	8.55	1.37	23	8.48	1.62
Job creation/employment	14	8.57	1.74	7	8.43	1.72	6	8.00	2.68	22	7.50	2.63	12	8.00	1.54	11	8.55	1.29	23	8.26	1.84
Access to financial services	14	8.93	1.21	8	7.75	1.16	6	8.67	2.80	22	8.64	2.17	12	6.83	2.21	11	8.00	1.90	22	8.59	1.68
Equality of opportunity	13	8.00	1.96	6	7.83	.75	6	7.33	3.20	22	6.73	2.59	12	6.33	2.71	10	7.10	2.23	24	7.13	2.05
Health	13	8.31	1.38	7	8.71	1.60	5	6.40	1.52	22	7.41	2.72	12	7.58	2.81	11	7.36	1.75	22	8.36	1.53
Development of remote islands	15	7.07	1.98	8	6.75	2.05	5	6.40	1.95	22	7.05	2.77	13	8.15	1.86	11	7.09	2.26	23	7.52	2.29
Global/regional integration	13	7.69	1.70	7	7.29	1.70	5	7.20	2.59	22	6.36	2.74	13	6.85	2.27	12	7.58	1.78	22	7.36	2.36
Food security	14	7.29	1.94	8	7.25	1.04	5	6.80	1.10	22	7.45	1.84	13	6.62	2.14	11	5.82	2.09	21	7.76	1.95
Education	14	8.57	1.95	8	7.88	1.46	6	7.17	1.47	22	8.64	2.22	13	8.46	1.66	11	8.00	2.19	23	8.30	1.64
Social protection	13	7.15	2.67	7	6.86	3.08	6	7.17	2.32	22	7.05	2.50	13	7.23	2.01	12	6.83	2.69	22	6.82	2.17
Climate change	14	7.00	1.96	8	7.50	1.69	5	6.60	1.82	22	5.14	2.14	13	6.15	3.05	11	6.82	1.72	23	6.78	2.35
Youth unemployment	13	8.46	1.20	7	8.43	2.23	6	7.50	2.51	22	8.09	2.00	13	7.38	2.47	11	7.73	1.90	23	8.30	1.87
Agricultural development	14	6.71	1.98	8	7.13	2.53	5	6.20	2.49	22	7.59	2.02	13	7.00	2.42	11	6.91	1.81	22	7.91	1.51
Natural resource management	14	7.00	2.54	8	7.00	2.33	5	6.00	1.41	22	5.68	3.06	13	5.38	2.53	11	6.73	2.10	22	6.36	2.26

*Significantly different between stakeholder groups

C. World Bank Group's Effectiveness and Results (continued)**How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (1-Not effective at all, 10-Very effective)**

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Urban development	7	5.57	2.30	1	6.00		1	3.00		8	5.25	2.25	6	6.00	1.55	4	6.25	.50	11	5.64	2.16
Environmental sustainability	7	5.71	1.38	5	7.40	2.41	1	5.00		6	5.33	1.37	6	6.00	1.26	5	6.00	.71	13	7.00	1.58
Public expenditure/financial management	10	5.60	1.43	3	7.00	2.65	2	5.00	2.83	11	6.09	2.17	5	6.00	1.22	7	5.43	2.44	15	6.53	1.64
Energy	8	6.50	.93	2	8.00	1.41				6	5.83	2.48	4	6.00	1.83	4	6.75	.96	12	7.08	1.68
Macroeconomic management/fiscal sustainability	9	5.33	.87	2	7.00	4.24	4	6.25	1.89	11	5.91	2.02	6	6.17	1.47	7	5.71	2.14	11	6.82	1.83
Access to financial services	7	6.29	2.69	2	6.00	2.83	2	5.50	3.54	12	4.75	2.30	5	6.00	.71	5	5.40	2.19	15	6.13	1.77
Health	5	6.00	2.12	5	6.20	2.49				11	5.73	2.37	5	5.60	1.34	4	6.75	2.36	11	5.55	2.38
Education	10	6.80	2.20	2	9.00	1.41	1	6.00		9	6.78	2.54	8	7.00	2.00	6	7.00	2.68	14	6.93	1.90
Social protection	9	6.56	2.01	4	7.25	1.50	3	6.67	.58	12	7.17	2.37	5	5.20	2.59	6	7.67	1.03	14	7.43	1.79
Youth unemployment	7	5.29	2.50	2	5.50	3.54	2	5.00	1.41	11	4.64	2.25	6	6.00	2.10	3	3.00	1.00	11	5.00	1.55
Natural resource management	6	5.00	2.45	2	7.00	0.00				5	5.00	1.22	3	5.33	3.79	2	4.00	1.41	8	4.13	1.81

Where are the World Bank Group's decisions made primarily that support the program in Maldives? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
At the Headquarters (in Washington D.C.)	18.8%	12.5%	50.0%	22.7%	15.4%	58.3%	37.5%
In the country	6.3%	37.5%	0.0%	9.1%	23.1%	16.7%	12.5%
Don't know	75.0%	50.0%	50.0%	68.2%	61.5%	25.0%	50.0%

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Maldives?	13	5.92	1.61	7	6.71	1.70	5	6.20	1.48	19	5.53	1.65	12	6.50	1.17	9	7.00	1.50	21	6.76	1.81

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Maldives? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Maldives	12	6.25	1.76	3	4.00	1.00	4	5.00	1.41	15	5.87	2.39	12	5.50	1.57	8	6.25	1.91	18	5.61	1.58
The World Bank Group meets Maldives's needs for knowledge services	13	5.15	1.86	7	6.57	1.99	5	5.20	1.64	17	6.06	2.41	11	5.64	1.29	8	6.88	1.89	19	6.11	1.91

D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?*

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Weekly	6.3%	37.5%	0.0%	0.0%	0.0%	0.0%	8.3%
Monthly	6.3%	12.5%	16.7%	17.4%	0.0%	16.7%	0.0%
A few times a year	18.8%	25.0%	50.0%	39.1%	15.4%	25.0%	8.3%
Rarely	50.0%	25.0%	33.3%	21.7%	38.5%	41.7%	45.8%
Never	18.8%	0.0%	0.0%	21.7%	46.2%	16.7%	37.5%

*Significantly different between stakeholder groups

In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are timely*	7	4.71	1.89	7	6.86	1.77	4	3.75	.96	14	5.29	1.94	4	5.75	.96	7	6.57	1.13	16	5.88	1.54
Include appropriate level of stakeholder involvement during preparation	11	5.73	2.20	7	6.14	2.61	4	3.75	1.71	17	5.88	2.06	7	5.43	1.27	8	6.00	.93	20	5.95	2.09
Are relevant to Maldives's development priorities	13	6.54	1.66	7	6.86	1.95	3	6.67	1.15	18	6.17	1.95	10	5.70	2.00	8	6.38	1.77	20	7.10	1.55
Lead to practical solutions	13	6.15	1.82	7	7.00	1.91	3	6.00	0.00	15	5.53	2.29	9	6.00	1.50	8	6.38	1.92	20	6.50	1.61
Are accessible	12	6.58	1.98	7	7.29	1.70	3	7.33	.58	16	5.88	2.66	9	5.33	1.66	8	7.25	1.49	20	6.65	1.90
Are source of relevant information on global good practices	10	6.90	1.66	7	7.43	2.07	4	7.00	1.41	16	7.19	1.52	8	6.00	1.51	8	7.75	1.39	19	7.21	1.65
Enhance your knowledge and/or skills	13	6.69	2.02	7	7.71	2.43	3	6.33	1.15	16	7.38	2.50	9	5.67	1.32	8	7.25	1.16	19	6.58	1.71
Are adequately disseminated	12	5.83	1.70	7	7.00	2.31	4	4.00	1.41	17	4.59	2.06	7	4.29	1.80	8	5.63	2.13	14	5.50	2.18
Are translated enough into local language	9	2.56	1.13	7	4.57	1.72	3	2.67	.58	13	3.69	2.87	6	3.67	2.16	7	3.43	2.15	13	4.08	1.93
Are adaptable to Maldives's specific development challenges and country circumstances	13	6.15	1.68	7	6.71	2.43	2	5.50	.71	17	5.18	2.10	9	5.33	1.80	8	5.88	1.36	18	5.61	1.94

*Significantly different between stakeholder groups

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	13	6.08	1.93	7	7.14	1.57	6	5.50	1.64	18	6.33	2.14	10	6.80	1.99	8	6.50	.93	21	7.24	1.58
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	14	6.71	1.77	7	7.43	1.40	5	5.80	1.64	19	5.95	2.39	8	6.13	1.25	8	7.25	1.58	19	7.00	1.60

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	9	6.33	2.12	4	8.50	1.00				13	5.77	1.83	5	6.00	1.58	7	8.14	1.21	14	6.86	2.35
The World Bank Group effectively monitors and evaluates the projects and programs it supports	12	6.50	2.07	8	7.75	1.16	2	5.00	0.00	16	6.31	1.74	9	6.33	2.00	9	6.78	2.17	20	6.60	2.23
The World Bank Group's approvals and reviews are done in a timely fashion	11	6.27	2.33	7	6.43	1.90	1	6.00		15	5.93	2.28	9	6.44	2.01	8	7.13	1.64	15	7.00	1.93
The World Bank Group's "Safeguard Policy" requirements are reasonable	9	6.00	2.69	6	6.67	2.16	1	5.00		10	6.40	2.01	7	6.00	1.73	5	7.00	1.00	11	6.82	1.78
The World Bank Group's conditions on its lending are reasonable	11	6.00	2.19	7	7.43	1.81	1	6.00		17	6.76	2.44	7	6.14	1.46	6	6.33	1.63	15	6.60	1.92
The World Bank Group takes decisions quickly in Maldives	10	6.00	2.58	7	7.29	1.98	1	6.00		13	4.69	2.25	6	5.67	1.21	5	5.40	2.19	14	6.00	1.18
Working with the World Bank Group increases Maldives's institutional capacity*	12	7.08	2.43	7	8.29	1.11	5	5.60	1.67	17	6.18	1.98	9	6.22	1.72	9	7.78	.83	20	6.95	1.43
The World Bank Group ensures consistency and continuity through staff changes	9	6.00	1.87	5	8.00	1.22	2	5.50	2.12	10	5.30	2.36	7	6.00	1.73	7	7.00	1.00	13	7.00	1.73
Where country systems are adequate, the World Bank Group makes appropriate use of them	9	6.11	1.90	7	7.71	1.25	1	5.00		13	5.92	2.63	4	6.25	1.26	7	6.71	1.98	12	6.75	1.91
The World Bank Group provides effective implementation support	11	6.55	1.81	7	7.86	1.21	2	5.00	1.41	16	6.44	1.82	9	6.78	1.30	8	7.75	.71	19	6.89	1.56

*Significantly different between stakeholder groups

Which of the following best describes the way the World Bank Group operates in Maldives? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
The World Bank Group takes too much risk in Maldives	0.0%	0.0%	0.0%	4.5%	7.7%	0.0%	0.0%
The World Bank Group does not take enough risk in Maldives	37.5%	0.0%	0.0%	40.9%	0.0%	18.2%	25.0%
The World Bank Group's approach to risk is appropriate	25.0%	28.6%	0.0%	13.6%	23.1%	18.2%	29.2%
Don't know	31.3%	57.1%	83.3%	36.4%	53.8%	54.5%	33.3%
Prefer not to answer	6.3%	14.3%	16.7%	4.5%	15.4%	9.1%	12.5%

F. Recent Trends and the Future Role of the World Bank Group in Maldives

Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Provide more adequate data/knowledge/statistics/figures on Maldives's economy	14.3%	12.5%	16.7%	27.3%	30.8%	16.7%	16.7%
Collaborate more effectively with Government clients	14.3%	12.5%	0.0%	9.1%	7.7%	0.0%	12.5%
Offer more innovative financial products	14.3%	0.0%	33.3%	45.5%	15.4%	25.0%	45.8%
Improve the competitiveness of its financing compared to markets	7.1%	12.5%	16.7%	4.5%	7.7%	8.3%	0.0%
Reach out more to groups outside of Government	21.4%	12.5%	33.3%	27.3%	46.2%	33.3%	41.7%
Improve the quality of its experts as related to Maldives's specific challenges	21.4%	12.5%	16.7%	27.3%	15.4%	25.0%	12.5%
Offer more innovative knowledge services	14.3%	0.0%	33.3%	18.2%	7.7%	8.3%	4.2%
Ensure greater selectivity in its work	7.1%	12.5%	0.0%	0.0%	7.7%	16.7%	12.5%
Increase the level of capacity development in the country	57.1%	37.5%	33.3%	18.2%	30.8%	41.7%	25.0%
Reduce the complexity of obtaining World Bank Group financing*	28.6%	25.0%	0.0%	9.1%	0.0%	0.0%	4.2%
Increase availability of Fee-Based services	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	8.3%
Work faster	0.0%	25.0%	0.0%	9.1%	7.7%	0.0%	8.3%
Other	0.0%	12.5%	16.7%	4.5%	15.4%	0.0%	4.2%

*Significantly different between stakeholder groups

When considering the combination of services that the World Bank Group offers in Maldives, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Maldives? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Financial services	40.0%	37.5%	33.3%	42.9%	25.0%	63.6%	56.5%
Knowledge products	26.7%	0.0%	33.3%	28.6%	25.0%	27.3%	8.7%
Convening services	0.0%	25.0%	16.7%	4.8%	8.3%	0.0%	0.0%
The combination is appropriate for Maldives	20.0%	37.5%	16.7%	14.3%	25.0%	9.1%	26.1%
Don't know	13.3%	0.0%	0.0%	9.5%	16.7%	0.0%	8.7%

G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Local newspapers	62.5%	75.0%	50.0%	60.9%	61.5%	58.3%	70.8%
International newspapers	0.0%	0.0%	0.0%	13.0%	0.0%	0.0%	0.0%
Local radio	6.3%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%
International radio	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.2%
Local television	31.3%	25.0%	16.7%	21.7%	38.5%	33.3%	33.3%
International television	6.3%	0.0%	0.0%	0.0%	0.0%	0.0%	8.3%
Periodicals	0.0%	0.0%	0.0%	4.3%	0.0%	8.3%	4.2%
Internet	50.0%	37.5%	83.3%	39.1%	61.5%	50.0%	41.7%
Social media	31.3%	12.5%	33.3%	34.8%	7.7%	25.0%	20.8%
Blogs	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Mobile phones	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%
Instant messaging	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	12.5%	12.5%	16.7%	13.0%	7.7%	8.3%	4.2%

G. Communication and Information Sharing (continued)**How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Blogs	0.0%	0.0%	0.0%	8.7%	0.0%	0.0%	0.0%
Direct contact with World Bank Group	12.5%	14.3%	16.7%	17.4%	7.7%	16.7%	12.5%
e-Newsletters	50.0%	28.6%	33.3%	47.8%	46.2%	41.7%	33.3%
Instant messaging	6.3%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%
World Bank Group's seminars/workshops/conferences	43.8%	71.4%	33.3%	30.4%	0.0%	41.7%	33.3%
World Bank Group's publications and other written materials	31.3%	14.3%	50.0%	21.7%	46.2%	16.7%	33.3%
Mobile phones	6.3%	0.0%	16.7%	4.3%	7.7%	8.3%	8.3%
Social media	12.5%	0.0%	50.0%	34.8%	15.4%	33.3%	45.8%
World Bank Group's website	18.8%	57.1%	0.0%	30.4%	46.2%	25.0%	16.7%
Other	12.5%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%

Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Yes	20.0%	28.6%	16.7%	23.8%	9.1%	27.3%	25.0%
No	80.0%	71.4%	83.3%	76.2%	90.9%	72.7%	75.0%

Have you requested information from the World Bank Group on its activities in the past year?*

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Yes	0.0%	14.3%	50.0%	4.8%	7.7%	0.0%	8.7%
No	100.0%	85.7%	50.0%	95.2%	92.3%	100.0%	91.3%

*Significantly different between stakeholder groups

Were you able to obtain this information?

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Yes		0.0%	33.3%	100.0%			100.0%
No		100.0%	66.7%	0.0%			0.0%

Do you have access to the Internet?

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Yes	100.0%	100.0%	100.0%	94.1%	100.0%	100.0%	91.3%
No	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%	8.7%

Do you use/have used the World Bank Group website?

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Yes	86.7%	85.7%	66.7%	75.0%	63.6%	91.7%	52.2%
No	13.3%	14.3%	33.3%	25.0%	36.4%	8.3%	47.8%

G. Communication and Information Sharing (continued)**Which do you primarily use?**

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
The World Bank Group's country website (www.worldbank.org/en/country/maldives)	33.3%	28.6%	60.0%	47.4%	55.6%	27.3%	27.8%
The World Bank Group's main website (www.worldbank.org)	66.7%	71.4%	40.0%	52.6%	44.4%	72.7%	72.2%

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
High speed	91.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Dial-up	8.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate	12	7.00	1.54	7	7.29	1.89	3	7.00	1.00	19	6.89	1.56	9	7.11	1.27	9	7.44	2.01	14	7.00	1.84
I find the information on the World Bank Group's websites useful	12	7.42	1.51	7	8.14	1.21	5	6.60	2.41	19	7.42	1.95	9	7.11	1.36	10	8.20	1.23	14	7.57	1.45
The World Bank Group's social media channels are valuable sources of information about the institution*	4	6.25	.96	3	8.00	2.00	1	5.00		10	5.20	1.99	4	6.00	1.41	5	7.80	1.10	10	7.60	1.26
When I need information from the World Bank Group I know how to find it	12	7.00	1.81	7	7.29	2.06	4	6.50	1.29	16	5.88	2.25	8	7.50	1.60	8	5.88	1.64	16	6.81	1.76
The World Bank Group is responsive to my information requests and inquiries	8	6.75	2.25	6	8.17	1.17	3	5.00	1.73	8	5.50	2.83	2	6.50	2.12	5	6.60	.89	8	7.63	2.07

*Significantly different between stakeholder groups

H. Background Information**Currently, do you professionally collaborate/work with the World Bank Group in your country?***

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Yes	31.3%	85.7%	50.0%	21.7%	15.4%	66.7%	29.2%
No	68.8%	14.3%	50.0%	78.3%	84.6%	33.3%	70.8%

*Significantly different between stakeholder groups

Which of the following agencies of the World Bank Group do you primarily engage with in Maldives? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
The World Bank (IBRD/IDA)	60.0%	100.0%	100.0%	50.0%	50.0%	100.0%	77.8%
The International Finance Corporation (IFC)	20.0%	0.0%	0.0%	31.3%	25.0%	0.0%	5.6%
Other	20.0%	0.0%	0.0%	18.8%	25.0%	0.0%	16.7%

H. Background Information (continued)**Do you projects involve both the World Bank and IFC?***

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Yes	46.2%	0.0%	20.0%	9.5%	0.0%	8.3%	15.0%
No	53.8%	100.0%	80.0%	90.5%	100.0%	91.7%	85.0%

*Significantly different between stakeholder groups

If yes, what was your view on the two institutions working together in Maldives? (Select only ONE response)

Percentage of Respondents	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Working well together	50.0%		0.0%	0.0%	0.0%	100.0%	50.0%
Collaborating but needs improvement	16.7%		100.0%	100.0%	100.0%	0.0%	33.3%
Don't know	33.3%		0.0%	0.0%	0.0%	0.0%	16.7%

Which of the following describes most of your exposure to the World Bank Group in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Employee of a Ministry/ Ministerial Dep/ Implementation Agency	PMU/ Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Independent Government Institution	Other
Observer	26.7%	0.0%	16.7%	30.0%	30.0%	27.3%	41.7%
Use World Bank Group reports/data	33.3%	0.0%	50.0%	45.0%	30.0%	18.2%	16.7%
Engage in World Bank Group related/sponsored events/activities	40.0%	57.1%	16.7%	10.0%	30.0%	9.1%	20.8%
Collaborate as part of my professional duties	40.0%	71.4%	33.3%	35.0%	10.0%	72.7%	45.8%
Use World Bank Group website for information, data, research, etc.	13.3%	14.3%	33.3%	20.0%	40.0%	9.1%	12.5%

Appendix C: Responses to All Questions by Levels of Collaboration

A. General Issues facing Maldives

In general, would you say that Maldives is headed in...?

Percentage of Respondents	Collaborator	Non-collaborator
The right direction	39.4%	44.4%
The wrong direction	18.2%	19.0%
Not sure	42.4%	36.5%

Listed below are a number of development priorities in Maldives. Please identify which of the following you consider the most important development priorities in Maldives?

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Social protection	5.9%	6.0%
Transport	8.8%	11.9%
Macroeconomic management/fiscal sustainability	35.3%	22.4%
Global/regional integration	0.0%	0.0%
Gender equity	5.9%	10.4%
Domestic private sector development	11.8%	6.0%
Foreign direct investment	8.8%	9.0%
Water and sanitation	5.9%	7.5%
Anti corruption*	11.8%	31.3%
Job creation/employment	8.8%	13.4%
Development of remote islands	2.9%	7.5%
Access to financial services	14.7%	7.5%
Urban development	2.9%	6.0%
Environmental sustainability	2.9%	6.0%
Equality of opportunity	2.9%	6.0%
Health	26.5%	16.4%
Youth unemployment	8.8%	13.4%
Education	17.6%	13.4%
Poverty reduction	0.0%	6.0%
Energy*	11.8%	1.5%
Food security	0.0%	3.0%
Climate change	0.0%	0.0%
Agricultural development	0.0%	1.5%
Trade and exports	2.9%	0.0%
Crime and violence	11.8%	14.9%
Economic growth	8.8%	11.9%
Law and justice	26.5%	32.8%
Regulatory framework	8.8%	7.5%
Communicable/non-communicable diseases	0.0%	0.0%
Natural resource management	2.9%	0.0%
Disaster management	0.0%	0.0%
Public expenditure/financial management	14.7%	9.0%
Information and communications technology	2.9%	0.0%
Governance effectiveness	23.5%	16.4%

*Significantly different between collaborators and non-collaborators

A. General Issues facing Maldives (continued)

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Water and sanitation	0.0%	3.0%
Equality of opportunity	28.6%	19.4%
Economic growth	28.6%	29.9%
Climate change	0.0%	0.0%
Global/regional integration	0.0%	0.0%
Gender equity	5.7%	7.5%
Development of remote islands	14.3%	22.4%
Urban development	0.0%	7.5%
Regulatory framework	0.0%	3.0%
Social protection	11.4%	11.9%
Law and justice	8.6%	13.4%
Transport	5.7%	7.5%
Crime and violence	5.7%	3.0%
Communicable/non-communicable diseases	0.0%	0.0%
Information and communications technology	2.9%	0.0%
Macroeconomic management/fiscal sustainability	14.3%	16.4%
Governance effectiveness	20.0%	14.9%
Anti corruption	8.6%	19.4%
Domestic private sector development	14.3%	13.4%
Foreign direct investment	2.9%	9.0%
Education	20.0%	16.4%
Energy	5.7%	1.5%
Public expenditure/financial management	11.4%	7.5%
Natural resource management	2.9%	0.0%
Environmental sustainability	0.0%	0.0%
Disaster management	0.0%	0.0%
Health	11.4%	4.5%
Agricultural development	8.6%	7.5%
Job creation/employment	28.6%	34.3%
Access to financial services	8.6%	13.4%
Trade and exports	5.7%	1.5%
Food security	2.9%	1.5%
Youth unemployment	14.3%	9.0%

A. General Issues facing Maldives (continued)

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Maldives? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Energy	5.6%	3.0%
Gender equity	2.8%	4.5%
Youth unemployment	13.9%	16.4%
Social protection	0.0%	0.0%
Global/regional integration	2.8%	9.0%
Climate change	0.0%	0.0%
Anti corruption	13.9%	13.4%
Disaster management	0.0%	0.0%
Development of remote islands	8.3%	13.4%
Foreign direct investment	50.0%	37.3%
Urban development	2.8%	3.0%
Water and sanitation	0.0%	0.0%
Education	22.2%	11.9%
Information and communications technology	5.6%	1.5%
Regulatory framework	13.9%	7.5%
Communicable/non-communicable diseases	0.0%	1.5%
Trade and exports	11.1%	23.9%
Public expenditure/financial management	13.9%	14.9%
Domestic private sector development	19.4%	25.4%
Job creation/employment	8.3%	16.4%
Agricultural development	5.6%	4.5%
Food security	0.0%	0.0%
Transport	8.3%	7.5%
Natural resource management	0.0%	3.0%
Environmental sustainability	5.6%	1.5%
Health	0.0%	3.0%
Law and justice	13.9%	10.4%
Crime and violence	2.8%	0.0%
Access to financial services	19.4%	20.9%
Equality of opportunity	2.8%	7.5%
Macroeconomic management/fiscal sustainability	19.4%	11.9%
Governance effectiveness	25.0%	22.4%

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "Shared Prosperity" in Maldives, which of the following TWO best illustrate how this would be achieved in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Better employment opportunities for young people	25.7%	24.1%
Better employment opportunities for women	8.6%	6.9%
Greater access to financial services for the poor	17.1%	24.1%
Greater voice and participation for citizens to help ensure greater accountability	5.7%	8.6%
Greater access to health and nutrition for citizens	11.4%	6.9%
Better entrepreneurial opportunities	31.4%	41.4%
A growing middle class	5.7%	5.2%
Better opportunity for the poor who live in remote islands	5.7%	12.1%
Better opportunity for the poor who live in urban areas	0.0%	0.0%
Consistent economic growth	20.0%	10.3%
More reliable social safety net	5.7%	6.9%
Greater equity of fiscal policy	14.3%	13.8%
Education and training that better ensure job opportunity	40.0%	25.9%
Better quality public services	2.9%	8.6%
Other	5.7%	5.2%

B. Overall Attitudes toward the World Bank Group

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Maldives?*	36	6.33	2.15	67	4.28	2.35

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between collaborators and non-collaborators

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Maldives.	35	5.66	1.78	51	5.12	1.82

(1-Not effective at all, 10-Very effective)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Maldives solve its most complicated development challenges?	31	6.52	1.77	38	5.76	1.97

(1-To no degree at all, 10-To a very significant degree)

When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectoral areas do you believe the WBG should focus most of its resources in Maldives? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Social protection	16.7%	7.7%
Macroeconomic management/fiscal sustainability	19.4%	29.2%
Transport	11.1%	6.2%
Poverty reduction	5.6%	9.2%
Global/regional integration	0.0%	3.1%
Gender equity	5.6%	4.6%
Crime and violence	5.6%	9.2%
Domestic private sector development*	5.6%	24.6%
Development of remote islands	0.0%	6.2%
Foreign direct investment	5.6%	6.2%
Water and sanitation	8.3%	3.1%
Energy*	13.9%	1.5%
Job creation/employment	13.9%	10.8%
Access to financial services	13.9%	15.4%
Urban development	2.8%	3.1%
Environmental sustainability	2.8%	3.1%
Youth unemployment	8.3%	12.3%
Equality of opportunity	8.3%	4.6%
Health	13.9%	16.9%
Education	27.8%	20.0%
Food security	0.0%	3.1%
Climate change	0.0%	0.0%
Agricultural development	0.0%	3.1%
Trade and exports	5.6%	1.5%
Economic growth	22.2%	20.0%
Law and justice	13.9%	15.4%
Regulatory framework	8.3%	6.2%
Communicable/non-communicable diseases	0.0%	1.5%
Natural resource management	0.0%	0.0%
Anti corruption	13.9%	16.9%
Information and communications technology*	11.1%	0.0%
Disaster management	0.0%	0.0%
Governance effectiveness	19.4%	15.4%
Public expenditure/financial management	16.7%	18.5%

*Significantly different between collaborators and non-collaborators

B. Overall Attitudes toward the World Bank Group (continued)

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Maldives?

Greatest Value		
Percentage of Respondents	Collaborator	Non-collaborator
Convening/Facilitating	2.9%	9.4%
Data	0.0%	4.7%
Policy advice, studies, analyses	14.3%	18.8%
Financial resources	28.6%	26.6%
Capacity development	31.4%	15.6%
Technical assistance	11.4%	14.1%
Mobilizing third party financial resources	5.7%	3.1%
Donor coordination	5.7%	6.3%
Linkage to non-Bank expertise	0.0%	1.6%
Other	0.0%	0.0%

2 nd Greatest Value		
Percentage of Respondents	Collaborator	Non-collaborator
Convening/Facilitating	2.9%	3.2%
Data	2.9%	3.2%
Policy advice, studies, analyses	17.6%	12.7%
Financial resources	14.7%	15.9%
Capacity development	20.6%	23.8%
Technical assistance	26.5%	27.0%
Mobilizing third party financial resources	11.8%	9.5%
Donor coordination	2.9%	4.8%
Linkage to non-Bank expertise	0.0%	0.0%
Other	0.0%	0.0%

How effectively do the World Bank Group's activities below support Maldives's efforts to achieve development results?
(1-Not effective at all, 10-Very effective)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Convening/Facilitating*	24	6.50	1.98	39	5.49	1.68
Data	25	6.36	2.02	39	5.62	2.14
Policy advice, studies, analyses*	31	6.87	1.52	44	5.98	1.91
Financial resources	33	6.94	1.77	45	6.20	1.87
Technical assistance*	33	7.21	1.39	46	6.39	1.87
Mobilizing third party financial resources*	21	6.86	1.74	31	4.81	1.96
Donor coordination*	27	6.67	1.96	32	5.53	2.05
Linkage to non-Bank expertise	19	5.53	1.84	26	4.62	1.98

*Significantly different between collaborators and non-collaborators

The World Bank Group can provide capacity building support in a number of ways in Maldives. To what degree would Maldives benefit, if capacity building were to support...? (1-To no degree at all, 10-To a very significant degree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
The public sector, related to implementation of specific development projects on the ground	35	7.77	1.80	63	7.54	1.97
The public sector, related to changing institutions	33	7.73	1.72	61	7.41	2.16
The private sector, related to institutional and policy change	33	7.09	1.99	60	7.23	2.02
Groups outside of government to help them more effectively engage and participate in development efforts	34	7.53	1.99	62	7.65	2.42

B. Overall Attitudes toward the World Bank Group (continued)

How **EFFECTIVE** do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Maldives? (1-Not effective at all, 10-Very effective)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Project implementation*	33	6.97	1.53	38	6.26	1.43
Citizen engagement*	23	5.74	1.81	27	4.52	1.83
Policy design*	27	6.78	1.45	38	5.63	1.87

*Significantly different between collaborators and non-collaborators

When thinking about how to improve capacity building in Maldives to help ensure better development results, looking forward, how **IMPORTANT** is it for the World Bank Group to be involved in the following aspects of capacity building?

(1-Not important at all, 10-Very important)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Project implementation	32	8.34	1.41	54	7.65	1.88
Citizen engagement	26	8.00	1.57	49	7.35	2.39
Policy design	29	8.72	1.16	53	7.89	2.39

Which of the following do you identify as the World Bank Group's greatest **WEAKNESSES** in its work in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Staff too inaccessible	5.7%	6.3%
Not exploring alternative policy options	14.3%	9.5%
Not adequately sensitive to political/social realities in Maldives	22.9%	17.5%
Not enough public disclosure of its work	28.6%	33.3%
Arrogant in its approach	0.0%	4.8%
Not aligned with country priorities	14.3%	14.3%
The credibility of its knowledge/data	5.7%	0.0%
World Bank Group's processes too complex	2.9%	4.8%
Not willing to honestly criticize policies and reform efforts in the country	17.1%	12.7%
Too influenced by developed countries	14.3%	9.5%
Imposing technocratic solutions without regard to political realities	0.0%	4.8%
World Bank Group's processes too slow	11.4%	3.2%
Too bureaucratic in its operational policies and procedures*	14.3%	1.6%
Not aligned with other donors' work	11.4%	3.2%
Not collaborating enough with non-state actors*	5.7%	22.2%
Not client focused	0.0%	3.2%
Other*	14.3%	3.2%
Don't know	5.7%	19.0%

*Significantly different between collaborators and non-collaborators

Which World Bank Group's instruments do you believe are the **MOST** effective in reducing poverty in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Capacity development*	61.1%	38.5%
Policy based lending / budget support to the Government	27.8%	26.2%
Knowledge products/services	19.4%	18.5%
Investment lending	50.0%	46.2%
Technical assistance	33.3%	32.3%
Trust Fund management	0.0%	9.2%
Other	0.0%	0.0%
Don't know	2.8%	12.3%

*Significantly different between collaborators and non-collaborators

B. Overall Attitudes toward the World Bank Group (continued)

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the WBG collaborate with more to ensure better development results there? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Academia/think tanks/research institutes	47.2%	38.8%
Donor community*	25.0%	7.5%
Media	11.1%	19.4%
NGOs	19.4%	22.4%
Atoll or island Administration	16.7%	19.4%
Private sector	27.8%	37.3%
Parliament	13.9%	10.4%
Community Based Organizations (CBOs)	16.7%	19.4%
Beneficiaries	11.1%	10.4%
Foundations	0.0%	0.0%
Faith based organizations	2.8%	3.0%
Other	2.8%	1.5%
Don't know	0.0%	3.0%

*Significantly different between collaborators and non-collaborators

To what extent do you agree with the following statements about the World Bank Group's work in Maldives?

(1-Strongly disagree, 10-Strongly agree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Maldives	33	7.09	2.14	54	6.30	1.94
The World Bank Group's work is aligned with what I consider the development priorities for Maldives	34	6.53	2.14	48	5.96	1.76
The World Bank Group supports programs and strategies that are realistic for Maldives*	35	6.80	1.86	49	5.90	1.79
The World Bank Group treats clients and stakeholders in Maldives with respect	32	7.94	1.68	45	7.11	2.08

*Significantly different between collaborators and non-collaborators

To what extent is the World Bank Group an effective development partner in Maldives in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Responsiveness*	31	6.97	1.74	38	6.11	1.62
Flexibility (in terms of the institution's products and services)	29	6.14	1.81	36	5.61	1.68
Flexibility (in terms of changing country circumstances)	31	6.13	1.80	39	5.82	1.93
Being inclusive*	31	6.35	1.72	37	5.38	1.88
Openness	32	6.53	2.12	42	5.52	2.20
Staff accessibility*	29	6.55	2.03	35	5.49	1.80
Straightforwardness and honesty*	31	7.16	1.71	33	6.30	1.49
Ease of access to the people at the World Bank Group who are making decisions important to my work*	31	6.48	2.57	34	5.12	2.29
Collaboration with civil society*	23	5.91	1.86	42	4.98	1.77
Collaboration with the Government	31	7.65	1.68	45	7.27	1.47
Collaboration with other donors and development partners	23	6.48	2.15	34	5.91	1.66
Collaboration with the private sector*	21	5.86	1.31	38	4.68	1.89
The speed in which it gets things accomplished on the ground*	30	5.93	2.00	37	4.89	2.05
Being a long-term partner	33	7.73	1.68	44	7.41	1.98

*Significantly different between collaborators and non-collaborators

To be more effective development partner in Maldives, do you believe that the WBG should have?

(Select only ONE response)

Percentage of Respondents	Collaborator	Non-collaborator
More local presence	70.6%	73.4%
The current level of local presence is adequate	14.7%	7.8%
Less local presence	0.0%	4.7%
Don't know	14.7%	14.1%

B. Overall Attitudes toward the World Bank Group (continued)

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
The World Bank Group does not do adequate follow through/follow-up	8.6%	19.0%
There is not an adequate level of citizen/civil society participation	20.0%	34.9%
The World Bank Group is not sensitive enough to political/social realities on the ground	11.4%	17.5%
Lack of/inadequate levels of capacity in Government	42.9%	28.6%
Poor donor coordination	5.7%	1.6%
The World Bank Group works too slowly	8.6%	3.2%
The Government works inefficiently	37.1%	25.4%
Political pressures and obstacles	22.9%	27.0%
Reforms are not well thought out in light of country challenges	31.4%	27.0%
Other	2.9%	1.6%

C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Maldives? (1-Not important at all, 10-Very important)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Anti corruption	33	8.03	2.36	63	8.30	2.33
Information and communications technology*	32	7.41	2.42	59	5.95	2.49
Transport	31	7.61	2.29	60	7.33	2.10
Crime and violence	32	6.63	2.71	60	7.00	2.72
Law and justice	34	7.76	2.43	62	7.74	2.69
Governance effectiveness*	33	8.61	1.27	64	7.77	2.16
Urban development	33	7.94	2.03	64	7.25	2.14
Environmental sustainability	35	7.57	1.93	61	6.92	2.38
Regulatory framework	36	8.08	1.78	60	7.57	1.70
Communicable/non-communicable diseases	31	6.48	2.46	60	6.10	2.73
Poverty reduction	35	8.14	1.75	65	8.17	2.00
Gender equity	33	6.70	2.31	65	6.58	2.67
Domestic private sector development	35	8.14	1.67	64	8.23	2.08
Foreign direct investment	34	8.29	1.87	61	8.03	2.29
Public expenditure/financial management*	35	8.80	1.16	62	7.97	2.10
Water and sanitation	35	7.40	2.06	61	7.02	2.54
Trade and exports	35	7.43	2.12	60	7.23	2.14
Economic growth	34	8.97	1.14	64	8.52	1.84
Energy*	35	7.94	1.81	60	6.92	2.44
Disaster management	33	6.48	2.08	60	6.55	2.37
Macroeconomic management/fiscal sustainability*	34	9.00	1.15	63	8.06	2.24
Job creation/employment*	34	8.74	1.40	62	7.81	2.17
Access to financial services	34	8.76	1.46	61	8.10	2.13
Equality of opportunity	33	7.67	1.71	62	6.79	2.57
Health	33	8.12	1.69	60	7.62	2.30
Development of remote islands	34	7.41	2.08	64	7.13	2.37
Global/regional integration*	34	8.12	1.75	61	6.57	2.33
Food security	34	7.56	1.74	61	6.90	2.06
Education	35	8.74	1.50	63	8.03	2.09
Social protection	34	7.26	2.40	62	6.94	2.31
Climate change*	35	7.06	1.81	62	5.95	2.47
Youth unemployment	34	8.50	1.73	62	7.77	2.04
Agricultural development	34	7.59	1.81	62	7.06	2.10
Natural resource management*	34	7.12	2.20	62	5.69	2.56

*Significantly different between collaborators and non-collaborators

C. World Bank Group's Effectiveness and Results (continued)

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (1-Not effective at all, 10-Very effective)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Urban development	14	6.14	1.66	25	5.32	1.99
Environmental sustainability*	17	7.24	1.35	26	5.77	1.42
Public expenditure/financial management	23	5.96	2.08	32	5.88	1.91
Energy	12	7.33	1.23	25	6.28	1.70
Macroeconomic management/fiscal sustainability	20	6.10	2.13	32	5.91	1.80
Access to financial services	20	6.20	2.28	30	5.20	1.99
Health	18	6.33	2.22	24	5.42	2.04
Education	19	7.37	2.29	32	6.63	2.01
Social protection*	27	7.59	1.47	27	6.22	2.26
Youth unemployment	17	4.88	2.34	26	4.92	1.92
Natural resource management	10	5.70	2.11	17	4.29	1.83

*Significantly different between collaborators and non-collaborators

Where are the WBG's decisions made primarily that support the program in Maldives? (Select only ONE response)

Percentage of Respondents	Collaborator	Non-collaborator
At the Headquarters (in Washington D.C.)	47.2%	21.2%
In the country	22.2%	9.1%
Don't know	30.6%	69.7%

*Significantly different between collaborators and non-collaborators

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Maldives?	34	6.71	1.64	54	6.02	1.69

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the WBG? (1-Strongly disagree, 10-Strongly agree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Maldives	30	5.83	1.84	43	5.67	1.81
The World Bank Group meets Maldives's needs for knowledge services	33	6.09	1.72	49	5.78	2.13

D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	Collaborator	Non-collaborator
Weekly	16.7%	0.0%
Monthly	13.9%	6.0%
A few times a year	41.7%	11.9%
Rarely	19.4%	46.3%
Never	8.3%	35.8%

In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Are timely	29	6.00	1.87	31	5.23	1.61
Include appropriate level of stakeholder involvement during preparation	33	6.09	1.89	42	5.52	2.00
Are relevant to Maldives's development priorities	32	6.75	1.76	48	6.25	1.86
Lead to practical solutions	33	6.39	1.85	43	5.95	1.86
Are accessible	32	6.56	1.92	44	6.30	2.19
Are source of relevant information on global good practices	31	7.13	1.57	42	7.10	1.65
Enhance your knowledge and/or skills	32	7.06	1.85	44	6.66	2.01
Are adequately disseminated	30	5.73	1.96	40	4.88	2.17
Are translated enough into local language	26	3.96	1.97	33	3.27	2.15
Are adaptable to Maldives's specific development challenges and country circumstances	31	5.90	1.94	44	5.48	1.91

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	34	6.26	1.66	50	6.74	1.98
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	34	6.88	1.74	46	6.39	1.89

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	24	7.21	2.36	28	6.29	1.65
The World Bank Group effectively monitors and evaluates the projects and programs it supports*	33	7.09	1.77	43	6.19	1.99
The World Bank Group's approvals and reviews are done in a timely fashion	28	7.04	1.77	39	6.13	2.09
The World Bank Group's "Safeguard Policy" requirements are reasonable	20	6.85	1.93	30	6.17	1.90
The World Bank Group's conditions on its lending are reasonable	28	6.39	1.77	37	6.68	2.15
The World Bank Group takes decisions quickly in Maldives	26	5.85	2.13	31	5.74	1.91
Working with the World Bank Group increases Maldives's institutional capacity	35	7.26	1.74	46	6.46	1.92
The World Bank Group ensures consistency and continuity through staff changes	26	6.85	1.69	28	6.04	1.97
Where country systems are adequate, the World Bank Group makes appropriate use of them	26	6.81	2.04	28	6.21	1.93
The World Bank Group provides effective implementation support	33	7.09	1.57	40	6.68	1.58

*Significantly different between collaborators and non-collaborators

E. Working with the World Bank Group

Which of the following best describes the way the World Bank Group operates in Maldives? (Select only ONE response)

Percentage of Respondents	Collaborator	Non-collaborator
The World Bank Group takes too much risk in Maldives	0.0%	3.1%
The World Bank Group does not take enough risk in Maldives	28.6%	20.0%
The World Bank Group's approach to risk is appropriate	20.0%	21.5%
Don't know	45.7%	43.1%
Prefer not to answer	5.7%	12.3%

F. Recent Trends and the Future Role of the World Bank Group in Maldives

Which of the following SHOULD the WBG do to make itself of greater value in Maldives? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Provide more adequate data/knowledge/statistics/figures on Maldives's economy	19.4%	21.9%
Collaborate more effectively with Government clients	5.6%	10.9%
Offer more innovative financial products	30.6%	29.7%
Improve the competitiveness of its financing compared to markets	8.3%	4.7%
Reach out more to groups outside of Government*	11.1%	43.8%
Improve the quality of its experts as related to Maldives's specific challenges	27.8%	14.1%
Offer more innovative knowledge services	11.1%	10.9%
Ensure greater selectivity in its work	8.3%	7.8%
Increase the level of capacity development in the country	41.7%	26.6%
Reduce the complexity of obtaining World Bank Group financing	8.3%	9.4%
Increase availability of Fee-Based services	0.0%	3.1%
Work faster	11.1%	4.7%
Other	5.6%	6.3%

*Significantly different between collaborators and non-collaborators

When considering the combination of services that the WBG offers in Maldives, and taking into account its limited level of resources, which ONE of the following do you believe the WBG should offer more of in Maldives?

Percentage of Respondents	Collaborator	Non-collaborator
Financial services	51.5%	40.6%
Knowledge products	27.3%	17.2%
Convening services	6.1%	4.7%
The combination is appropriate for Maldives	15.2%	23.4%
Don't know	0.0%	14.1%

G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Maldives?
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Local newspapers	63.9%	62.7%
International newspapers	5.6%	1.5%
Local radio	0.0%	3.0%
International radio	0.0%	1.5%
Local television	27.8%	29.9%
International television	2.8%	3.0%
Periodicals	2.8%	3.0%
Internet	55.6%	44.8%
Social media	19.4%	26.9%
Blogs	0.0%	0.0%
Mobile phones	0.0%	1.5%
Instant messaging	0.0%	0.0%
Other	8.3%	10.4%

G. Communication and Information Sharing (continued)**How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Collaborator	Non-collaborator
Blogs	2.9%	1.5%
Direct contact with World Bank Group	17.1%	13.4%
e-Newsletters	40.0%	41.8%
Instant messaging	0.0%	3.0%
World Bank Group's seminars/workshops/conferences*	57.1%	19.4%
World Bank Group's publications and other written materials*	17.1%	35.8%
Mobile phones	2.9%	9.0%
Social media	25.7%	31.3%
World Bank Group's website	28.6%	26.9%
Other	0.0%	4.5%

Significantly different between collaborators and non-collaborators*Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?**

Percentage of Respondents	Collaborator	Non-collaborator
Yes	20.6%	24.1%
No	79.4%	75.9%

Have you requested information from the World Bank Group on its activities in the past year?

Percentage of Respondents	Collaborator	Non-collaborator
Yes	14.7%	4.8%
No	85.3%	95.2%

Were you able to obtain this information?

Percentage of Respondents	Collaborator	Non-collaborator
Yes	60.0%	50.0%
No	40.0%	50.0%

Do you have access to the Internet?

Percentage of Respondents	Collaborator	Non-collaborator
Yes	97.1%	96.6%
No	2.9%	3.4%

Do you use/have used the World Bank Group website?*

Percentage of Respondents	Collaborator	Non-collaborator
Yes	91.4%	60.7%
No	8.6%	39.3%

Significantly different between collaborators and non-collaborators*Which do you primarily use?**

Percentage of Respondents	Collaborator	Non-collaborator
The World Bank Group's country website (www.worldbank.org/en/country/maldives)	31.3%	44.0%
The World Bank Group's main website (www.worldbank.org)	68.8%	56.0%

Which Internet connection do you use primarily when visiting a World Bank Group website?

Percentage of Respondents	Collaborator	Non-collaborator
High speed	97.0%	100.0%
Dial-up	3.0%	0.0%

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
I find the World Bank Group's websites easy to navigate	31	7.13	1.71	43	7.05	1.53
I find the information on the World Bank Group's websites useful*	31	8.03	1.40	46	7.20	1.65
The World Bank Group's social media channels are valuable sources of information about the institution	15	6.73	1.87	23	6.61	1.80
When I need information from the World Bank Group I know how to find it*	30	7.20	1.67	42	6.26	1.95
The World Bank Group is responsive to my information requests and inquiries*	22	7.45	2.11	19	5.89	1.88

**Significantly different between collaborators and non-collaborators*

H. Background Information

Which of the following agencies of the World Bank Group do you primarily engage with in Maldives?

(Select only ONE response)

Percentage of Respondents	Collaborator	Non-collaborator
The World Bank (IBRD/IDA)	78.8%	66.7%
The International Finance Corporation (IFC)	15.2%	11.1%
Other	6.1%	22.2%

Do you projects involve both the World Bank and IFC?*

Percentage of Respondents	Collaborator	Non-collaborator
Yes	27.3%	9.3%
No	72.7%	90.7%

*Significantly different between collaborators and non-collaborators

If yes, what was your view on the two institutions working together in Maldives? (Select only ONE response)

Percentage of Respondents	Collaborator	Non-collaborator
Working well together	50.0%	40.0%
Collaborating but needs improvement	37.5%	40.0%
Don't know	12.5%	20.0%

Appendix D: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in Maldives? (Choose no more than TWO)									
			Observer		Use WB reports/data		Engage in WB activities		Collaborate		Use WB website	
	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank Group's effectiveness in Maldives.	5.12	5.66	5.56	5.05	5.36	5.64	5.33	5.80	5.30	5.61	5.43	5.54
To what extent do you believe the World Bank Group's staff is well prepared to help Maldives solve its most complicated development challenges?	5.76	6.52	6.06	6.07	6.17	5.79	5.96	6.32	5.74	6.42	6.09	5.90
Overall the World Bank Group currently plays a relevant role in development in Maldives	6.30	7.09	6.51	7.00	6.65	6.58	6.74	6.26	6.64	6.62	6.63	6.65
The World Bank Group's work is aligned with what I consider the development priorities for Maldives	5.96	6.53	6.21	6.35	6.25	6.23	6.38	5.85	6.02	6.49	6.16	6.60
Responsiveness	6.11	6.97	6.61	6.19	6.43	6.67	6.56	6.35	6.09	6.94	6.52	6.45
Flexibility (in terms of the institution's products and services)	5.61	6.14	5.98	5.38	5.93	5.73	5.91	5.71	5.68	6.03	5.75	6.40
Flexibility (in terms of changing country circumstances)	5.82	6.13	6.00	5.87	5.89	6.14	6.08	5.68	5.76	6.18	5.91	6.25
Being inclusive	5.38	6.35	5.94	5.29	5.67	6.04	5.90	5.53	5.43	6.23	5.83	5.69
Openness	5.52	6.53	5.84	6.25	6.06	5.65	5.85	6.17	5.66	6.19	5.93	5.92
Staff accessibility	5.49	6.55	5.94	6.00	6.04	5.71	5.81	6.26	5.40	6.47	6.08	5.42
Straightforwardness and honesty	6.30	7.16	6.84	6.50	6.71	6.94	6.67	7.06	6.25	7.21	6.96	6.08
Ease of access to the people at the World Bank Group who are making decisions important to my work	5.12	6.48	5.85	5.47	5.87	5.50	5.71	5.89	5.06	6.59	5.80	5.62
Collaboration with civil society	4.98	5.91	5.34	5.12	5.27	5.30	5.28	5.28	4.97	5.68	5.38	4.93
Collaboration with the Government	7.27	7.65	7.39	7.41	7.42	7.35	7.45	7.22	7.13	7.73	7.32	7.65
Collaboration with other donors and development partners	5.91	6.48	6.12	6.00	6.16	5.94	6.00	6.31	5.74	6.54	6.12	6.00
Collaboration with the private sector	4.68	5.86	5.00	5.27	5.11	5.00	4.98	5.36	4.72	5.54	5.30	4.25
The speed in which it gets things accomplished on the ground	4.89	5.93	5.52	4.69	5.26	5.52	5.21	5.76	4.70	6.03	5.46	4.92
Being a long-term partner	7.41	7.73	7.62	7.20	7.60	7.40	7.64	7.22	7.18	7.91	7.42	7.94
To what extent does the World Bank Group's work help to achieve development results in Maldives?	6.02	6.71	6.31	6.22	6.09	6.70	6.47	5.76	6.22	6.37	6.33	6.12
The World Bank Group's financial instruments meet the needs of Maldives	5.67	5.83	5.67	5.57	5.52	5.88	5.58	5.88	5.69	5.59	5.77	5.20
The World Bank Group meets Maldives's needs for knowledge services	5.78	6.09	5.98	5.31	5.59	6.35	5.91	5.63	5.67	6.06	5.88	5.71
The World Bank Group's knowledge work and activities are adaptable to Maldives's specific development challenges and country circumstances	5.48	5.90	5.82	4.86	5.53	5.83	5.55	5.89	5.25	6.03	5.75	5.20
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.74	6.26	6.39	6.78	6.31	6.81	6.51	6.38	6.56	6.38	6.55	6.13
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	6.39	6.88	6.70	6.00	6.43	6.77	6.61	6.38	6.40	6.70	6.55	6.54
The World Bank Group takes decisions quickly in Maldives	5.74	5.85	5.89	5.27	5.81	5.67	5.67	6.00	5.41	6.15	5.90	5.31
Where country systems are adequate, the World Bank Group makes appropriate use of them	6.21	6.81	6.76	5.10	6.56	6.08	6.26	6.82	6.23	6.65	6.41	6.55

Yellow highlight indicates significant difference between Yes and No mean.

Appendix E: Indicator Questions by Stakeholder Groups

	Which of the following best describes your current position?																				
	Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Independent Government Institution			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Maldives.	13	5.62	1.61	7	6.14	1.86	4	3.75	1.71	18	4.94	1.98	10	5.20	.92	11	5.45	2.30	21	5.67	1.56
To what extent do you believe the World Bank Group's staff is well prepared to help Maldives solve its most complicated development challenges?	11	6.64	1.12	7	6.86	2.41	4	4.75	.96	13	5.31	2.06	6	6.83	1.47	10	6.50	1.84	16	6.13	1.82
Overall the World Bank Group currently plays a relevant role in development in Maldives	15	6.47	2.20	5	7.40	1.67	4	5.25	1.71	19	6.16	2.34	11	5.73	1.79	10	7.00	2.11	22	7.32	1.73
The World Bank Group's work is aligned with what I consider the development priorities for Maldives	14	6.00	1.71	6	6.67	2.16	4	5.25	2.06	17	6.06	2.28	9	5.67	1.80	10	6.50	2.27	21	6.52	1.75
Responsiveness	12	6.67	1.92	6	8.50	1.52	2	6.00	0.00	14	6.14	1.88	8	6.25	1.67	8	6.38	1.06	18	6.11	1.60
Flexibility (in terms of the institution's products and services)	13	6.15	1.86	7	7.29	1.89	1	7.00		12	5.17	1.75	8	5.63	1.51	7	5.71	1.38	16	5.44	1.63
Flexibility (in terms of changing country circumstances)	13	5.92	2.47	7	7.29	1.60	2	5.00	2.83	14	5.71	1.98	7	6.14	1.77	7	5.29	1.70	19	5.84	1.38
Being inclusive	12	6.25	2.14	6	7.00	1.67	4	5.00	1.83	13	5.15	2.08	7	5.43	1.51	7	6.29	.49	18	5.67	1.94
Openness	12	5.83	2.52	6	7.50	1.87	4	4.25	2.75	15	5.07	1.87	8	5.75	2.05	8	7.38	1.60	19	6.21	2.04
Staff accessibility*	10	6.20	1.87	6	7.33	1.51	4	5.00	.82	12	4.50	1.57	5	5.60	1.34	7	7.71	.95	18	6.17	1.98
Straightforwardness and honesty	10	7.00	2.00	6	7.33	2.50	4	6.75	.96	11	5.64	1.57	7	5.86	.90	8	7.38	1.30	17	7.00	1.41
Ease of access to the people at the World Bank Group who are making decisions important to my work*	7	5.71	2.98	7	8.29	1.70	4	3.25	2.06	13	4.62	2.18	6	5.17	1.72	8	6.13	2.42	18	6.39	2.17
Collaboration with civil society	7	4.71	2.06	5	7.20	1.79	2	3.50	2.12	14	5.00	1.11	10	5.10	1.91	6	5.67	1.37	19	5.53	1.84
Collaboration with the Government	12	7.25	1.76	7	8.00	1.63	4	7.00	1.83	14	6.64	2.06	10	7.30	1.34	8	7.88	1.36	20	7.80	1.06
Collaboration with other donors and development partners	8	6.63	1.41	5	6.80	1.79	5	3.80	2.77	12	5.58	1.62	5	7.20	1.79	6	6.33	1.21	15	6.40	1.84
Collaboration with the private sector*	5	5.00	1.00	5	6.20	1.64	1	5.00		17	3.94	1.82	8	6.00	1.85	6	5.83	1.72	15	5.40	1.35
The speed in which it gets things accomplished on the ground	11	5.64	2.20	7	7.00	2.08	2	4.00	1.41	15	4.33	2.26	6	5.50	1.52	8	5.75	1.91	16	5.44	1.75
Being a long-term partner	12	7.17	2.59	7	8.86	1.21	5	7.80	1.30	15	7.13	2.33	9	7.00	1.32	8	8.13	.83	20	7.60	1.70
To what extent does the World Bank Group's work help to achieve development results in Maldives?	13	5.92	1.61	7	6.71	1.70	5	6.20	1.48	19	5.53	1.65	12	6.50	1.17	9	7.00	1.50	21	6.76	1.81
The World Bank Group's financial instruments meet the needs of Maldives	12	6.25	1.76	3	4.00	1.00	4	5.00	1.41	15	5.87	2.39	12	5.50	1.57	8	6.25	1.91	18	5.61	1.58
The World Bank Group meets Maldives's needs for knowledge services	13	5.15	1.86	7	6.57	1.99	5	5.20	1.64	17	6.06	2.41	11	5.64	1.29	8	6.88	1.89	19	6.11	1.91
The World Bank Group's knowledge work and activities are adaptable to Maldives's specific development challenges and country circumstances	13	6.15	1.68	7	6.71	2.43	2	5.50	.71	17	5.18	2.10	9	5.33	1.80	8	5.88	1.36	18	5.61	1.94
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	13	6.08	1.93	7	7.14	1.57	6	5.50	1.64	18	6.33	2.14	10	6.80	1.99	8	6.50	.93	21	7.24	1.58
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	14	6.71	1.77	7	7.43	1.40	5	5.80	1.64	19	5.95	2.39	8	6.13	1.25	8	7.25	1.58	19	7.00	1.60
The World Bank Group takes decisions quickly in Maldives	10	6.00	2.58	7	7.29	1.98	1	6.00		13	4.69	2.25	6	5.67	1.21	5	5.40	2.19	14	6.00	1.18
Where country systems are adequate, the World Bank Group makes appropriate use of them	9	6.11	1.90	7	7.71	1.25	1	5.00		13	5.92	2.63	4	6.25	1.26	7	6.71	1.98	12	6.75	1.91

*Significantly different between stakeholder groups

Appendix F: Maldives FY 2014 Questionnaire



World Bank Group Country Survey FY14 – Maldives

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Maldives or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Maldives, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Maldives.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING MALDIVES

A1. In general would you say that Maldives is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Maldives.			
Please identify which of the following you consider the most important development priorities in Maldives? (Choose no more than THREE)			
1	Social protection (e.g., pensions, targeted social assistance)	18	Education
2	Transport (e.g., roads, bridges, transportation)	19	Poverty reduction
3	Macroeconomic management/fiscal sustainability	20	Energy
4	Global/regional integration	21	Food security
5	Gender equity	22	Climate change (e.g., mitigation, adaptation)
6	Domestic private sector development	23	Agricultural development
7	Foreign direct investment	24	Trade and exports
8	Water and sanitation	25	Crime and violence
9	Anti corruption	26	Economic growth
10	Job creation/employment	27	Law and justice (e.g., judicial system)
11	Development of remote islands	28	Regulatory framework
12	Access to financial services	29	Communicable/non-communicable diseases
13	Urban development	30	Natural resource management (e.g., oil, gas, mining)
14	Environmental sustainability	31	Disaster management
15	Equality of opportunity (i.e., equity)	32	Public expenditure/financial management
16	Health	33	Information and communications technology
17	Youth unemployment	34	Governance effectiveness

SECTION A: GENERAL ISSUES

A3. Poverty reduction is a broad term that encompasses work in many different areas.			
Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Maldives? (Choose no more than THREE)			
1	Water and sanitation	18	Anti corruption
2	Equality of opportunity (i.e., equity)	19	Domestic private sector development
3	Economic growth	20	Foreign direct investment
4	Climate change (e.g., mitigation, adaptation)	21	Education
5	Global/regional integration	22	Energy
6	Gender equity	23	Public expenditure/financial management
7	Development of remote islands	24	Natural resource management (e.g., oil, gas, mining)
8	Urban development	25	Environmental sustainability
9	Regulatory framework	26	Disaster management
10	Social protection (e.g., pensions, targeted social assistance)	27	Health
11	Law and justice (e.g., judicial system)	28	Agricultural development
12	Transport (e.g., roads, bridges, transportation)	29	Job creation/employment
13	Crime and violence	30	Access to financial services
14	Communicable/non-communicable diseases	31	Trade and exports
15	Information and communications technology	32	Food security
16	Macroeconomic management/fiscal sustainability	33	Youth unemployment
17	Governance effectiveness		

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES

A4. Economic growth can be driven by a number of factors.			
Which THREE areas below do you believe would contribute most to generating economic growth in Maldives? (Choose no more than THREE)			
1	Energy	17	Trade and exports
2	Gender equity	18	Public expenditure/financial management
3	Youth unemployment	19	Domestic private sector development
4	Social protection (e.g., pensions, targeted social assistance)	20	Job creation/employment
5	Global/regional integration	21	Agricultural development
6	Climate change (e.g., mitigation, adaptation)	22	Food security
7	Anti corruption	23	Transport (e.g., roads, bridges, transportation)
8	Disaster management	24	Natural resource management (e.g., oil, gas, mining)
9	Development of remote islands	25	Environmental sustainability
10	Foreign direct investment	26	Health
11	Urban development	27	Law and justice (e.g., judicial system)
12	Water and sanitation	28	Crime and violence
13	Education	29	Access to financial services
14	Information and communications technology	30	Equality of opportunity (i.e., equity)
15	Regulatory framework	31	Macroeconomic management/fiscal sustainability
16	Communicable/non-communicable diseases	32	Governance effectiveness

A5. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Maldives?

(Choose no more than TWO)

1	Better employment opportunities for young people
2	Better employment opportunities for women
3	Greater access to financial services for the poor
4	Greater voice and participation for citizens to help ensure greater accountability
5	Greater access to health and nutrition for citizens
6	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
7	A growing middle class
8	Better opportunity for the poor who live in remote islands
9	Better opportunity for the poor who live in urban areas
10	Consistent economic growth
11	More reliable social safety net
12	Greater equity of fiscal policy
13	Education and training that better ensure job opportunity
14	Better quality public services
15	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B1. How familiar are you with the work of the World Bank Group in Maldives?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all								Extremely familiar	

B2. Overall, please rate your impression of the World Bank Group's effectiveness in Maldives.										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all								Very effective	Don't know	

B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Maldives solve its most complicated development challenges?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all								To a very significant degree	Don't know	

B4. When thinking about how the World Bank Group can have the most impact on development results in Maldives, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Maldives? (Choose no more than THREE)							
1	Social protection (e.g., pensions, targeted social assistance)			18	Equality of opportunity (i.e., equity)		
2	Macroeconomic management/fiscal sustainability			19	Health		
3	Transport (e.g., roads, bridges, transportation)			20	Education		
4	Poverty reduction			21	Food security		
5	Global/regional integration			22	Climate change (e.g., mitigation, adaptation)		
6	Gender equity			23	Agricultural development		
7	Crime and violence			24	Trade and exports		
8	Domestic private sector development			25	Economic growth		
9	Development of remote islands			26	Law and justice (e.g., judicial system)		
10	Foreign direct investment			27	Regulatory framework		
11	Water and sanitation			28	Communicable/non-communicable diseases		
12	Energy			29	Natural resource management (e.g., oil, gas, mining)		
13	Job creation/employment			30	Anti corruption		
14	Access to financial services			31	Information and communications technology		
15	Urban development			32	Disaster management		
16	Environmental sustainability			33	Governance effectiveness		
17	Youth unemployment			34	Public expenditure/financial management		

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Maldives?		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Convening/Facilitating	<input type="checkbox"/>	<input type="checkbox"/>
2	Data	<input type="checkbox"/>	<input type="checkbox"/>
3	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
4	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
5	Capacity development	<input type="checkbox"/>	<input type="checkbox"/>
6	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
7	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
8	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
9	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
10	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

How effectively do the World Bank Group's activities below support Maldives's efforts to achieve development results?													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
B6	Convening/Facilitating	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B7	Data	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B8	Policy advice, studies, analyses	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B9	Financial resources	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B10	Technical assistance	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B11	Mobilizing third party financial resources	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B12	Donor coordination	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B13	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

The World Bank Group can provide capacity building support in a number of ways in Maldives. To which degree would Maldives benefit, if capacity building were to support...?													
		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B14	The public sector , related to implementation of specific development projects on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B15	The public sector , related to changing institutions (organizations or sociopolitical conditions)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B16	The private sector , related to institutional and policy change	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
B17	Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Maldives? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")

		Not effective at all										Very effective	Don't know
B18	Project implementation (or other organizational strengthening)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B19	Citizen engagement (incorporating citizens' voices into development)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B20	Policy design (for clarity and better incentives to achieve development goals)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

When thinking about how to improve capacity building in Maldives to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")

		Not important at all										Very important	Don't know
B21	Project implementation (or other organizational strengthening)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B22	Citizen engagement (incorporating citizens' voices into development)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B23	Policy design (for clarity and better incentives to achieve development goals)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Maldives? (Choose no more than TWO)

1	Staff too inaccessible
2	Not exploring alternative policy options
3	Not adequately sensitive to political/social realities in Maldives
4	Not enough public disclosure of its work
5	Arrogant in its approach
6	Not aligned with country priorities
7	The credibility of its knowledge/data
8	World Bank Group's processes too complex
9	Not willing to honestly criticize policies and reform efforts in the country
10	Too influenced by developed countries
11	Imposing technocratic solutions without regard to political realities
12	World Bank Group's processes too slow
13	Too bureaucratic in its operational policies and procedures
14	Not aligned with other donors' work
15	Not collaborating enough with non-state actors
16	Not client focused
17	Other (please specify): _____
18	Don't know

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Maldives? (Choose no more than TWO)

1	Capacity development
2	Policy based lending / budget support to the Government
3	Knowledge products/services (analytical work, studies, surveys, etc.)
4	Investment lending (financing specific projects)
5	Technical assistance (advice, best practice, international experience, etc.)
6	Trust Fund management
7	Other (please specify): _____
8	Don't know

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

1	Academia/think tanks/research institutes
2	Donor community
3	Media
4	NGOs
5	Atoll or island Administration
6	Private sector
7	Parliament
8	Community Based Organizations (CBOs)
9	Beneficiaries
10	Foundations
11	Faith based organizations
12	Other (please specify): _____
13	Don't know

To what extent do you agree with the following statements about the World Bank Group's work in Maldives?

		Strongly disagree										Strongly agree	Don't know
B27	Overall the World Bank Group currently plays a relevant role in development in Maldives	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B28	The World Bank Group's work is aligned with what I consider the development priorities for Maldives	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B29	The World Bank Group supports programs and strategies that are realistic for Maldives	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B30	The World Bank Group treats clients and stakeholders in Maldives with respect	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Maldives, in terms of each of the following?

		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B31	Responsiveness												<input type="checkbox"/>
B32	Flexibility (in terms of the institution's products and services)												<input type="checkbox"/>
B33	Flexibility (in terms of changing country circumstances)												<input type="checkbox"/>
B34	Being inclusive												<input type="checkbox"/>
B35	Openness (sharing data and other information)												<input type="checkbox"/>
B36	Staff accessibility												<input type="checkbox"/>
B37	Straightforwardness and honesty												<input type="checkbox"/>
B38	Ease of access to the people at the World Bank Group who are making decisions important to my work												<input type="checkbox"/>
B39	Collaboration with civil society												<input type="checkbox"/>
B40	Collaboration with the Government												<input type="checkbox"/>
B41	Collaboration with other donors and development partners												<input type="checkbox"/>
B42	Collaboration with the private sector												<input type="checkbox"/>
B43	The speed in which it gets things accomplished on the ground												<input type="checkbox"/>
B44	Being a long-term partner												<input type="checkbox"/>

B45. To be a more effective development partner in Maldives, do you believe that the World Bank Group should have... ? (Select only ONE response)

<input type="checkbox"/> More local presence	<input type="checkbox"/> The current level of local presence is adequate	<input type="checkbox"/> Less local presence	<input type="checkbox"/> Don't know
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B46. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

1	The World Bank Group does not do adequate follow through/follow-up
2	There is not an adequate level of citizen/civil society participation
3	The World Bank Group is not sensitive enough to political/social realities on the ground
4	Lack of/inadequate levels of capacity in Government
5	Poor donor coordination
6	The World Bank Group works too slowly
7	The Government works inefficiently
8	Political pressures and obstacles
9	Reforms are not well thought out in light of country challenges
10	Other (please specify): _____

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Maldives?													
		Not important at all										Very important	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Governance effectiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Gender equity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Domestic private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Public expenditure/financial management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Macroeconomic management/fiscal sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
22	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
23	Access to financial services	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
24	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
25	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
26	Development of remote islands	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
27	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
28	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
29	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
30	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
31	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
32	Youth unemployment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
33	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
34	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Maldives? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Urban development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Environmental sustainability	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Public expenditure/financial management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Macroeconomic management/fiscal sustainability	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Access to financial services	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Youth unemployment	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

C3. Where are the World Bank Group's decisions made primarily that support the program in Maldives? (Select only ONE response)

1	At the Headquarters (in Washington D.C.)
2	In the country
3	Don't know

C4. To what extent does the World Bank Group's work help to achieve development results in Maldives?

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

To what extent do you agree with the following statements about the World Bank Group in Maldives?

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
C5	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result*, etc.) meet the needs of Maldives	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
C6	The World Bank Group meets Maldives's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

*Program for Results (PforR) financing aims to promote sustainable development and improve the efficiency and effectiveness of government programs of expenditures, by, among others, disbursing on the basis of key results achievement under such programs; using and, as appropriate, strengthening the programs systems, and institutional capacity for such programs to achieved their intended results.

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Maldives, to what extent do you believe that the World Bank Group's knowledge work and activities:												
		To no degree at all										To a very significant degree
												Don't know
D2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D4	Are relevant to Maldives's development priorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D5	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D6	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D7	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D8	Enhance your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D9	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D10	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D11	Are adaptable to Maldives's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D12. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Not significant at all									Very significant		Don't know	

D13. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
Very low technical quality									Very high technical quality		Don't know	

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
E1	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E2	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	The World Bank Group’s approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	The World Bank Group’s “Safeguard Policy” requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	The World Bank Group’s conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	The World Bank Group takes decisions quickly in Maldives	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	Working with the World Bank Group increases Maldives’s institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E8	The World Bank Group ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E9	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E10	The World Bank Group provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

E11. Which of the following best describes the way the World Bank Group operates in Maldives? (Select only one response)

1	The World Bank Group takes too much risk in Maldives
2	The World Bank Group does not take enough risk in Maldives
3	The World Bank Group's approach to risk is appropriate
4	Don't know
5	Prefer not to answer

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN MALDIVES**F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Maldives? (Choose no more than TWO)**

1	Provide more adequate data/knowledge/statistics/figures on Maldives's economy
2	Collaborate more effectively with Government clients (e.g., national, state, local)
3	Offer more innovative financial products
4	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
5	Reach out more to groups outside of Government
6	Improve the quality of its experts as related to Maldives's specific challenges
7	Offer more innovative knowledge services
8	Ensure greater selectivity in its work
9	Increase the level of capacity development in the country
10	Reduce the complexity of obtaining World Bank Group financing
11	Increase availability of Fee-Based services
12	Work faster
13	Other (please specify): _____

F2. When considering the combination of services that the World Bank Group offers in Maldives, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Maldives? (Select only ONE response)

1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Maldives
6	Don't know

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Maldives? (Choose no more than TWO)	
1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Social media (e.g., Facebook, Twitter, Youtube, Flickr)
10	Blogs
11	Mobile phones
12	Instant messaging
13	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)	
1	Blogs
2	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
3	e-Newsletters
4	Instant messaging
5	World Bank Group's seminars/workshops/conferences
6	World Bank Group's publications and other written materials
7	Mobile phones
8	Social media (e.g., Facebook, Twitter, Youtube, Flickr)
9	World Bank Group's website
10	Other (please specify): _____

G3	Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	Yes	No
G4	Have you requested information from the World Bank Group on its activities in the past year? (If YES please go to Question G5; if NO please go to G6)	Yes	No
G5	Were you able to obtain this information?	Yes	No
G6	Do you have access to the Internet?	Yes	No
G7	Do you use/have you used the World Bank Group website?	Yes	No

SECTION G: COMMUNICATION AND INFORMATION SHARING

G8. Which do you primarily use? (Select only ONE response)	
1	The World Bank Group's country website (www.worldbank.org/en/country/maldives)
2	The World Bank Group's main website (www.worldbank.org)

G9. Which Internet connection do you use primarily when visiting a World Bank Group website?	
1	High speed
2	Dial-up

Please rate how much you agree with the following statements.													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
G10	I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>												<input type="checkbox"/>
G11	I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>												<input type="checkbox"/>
G12	The World Bank Group's social media channels (e.g., Facebook, Twitter, Youtube, Flickr) are valuable sources of information about the institution												<input type="checkbox"/>
G13	When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)												<input type="checkbox"/>
G14	The World Bank Group is responsive to my information requests and inquiries												<input type="checkbox"/>

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current position? (Select only ONE response)	
1	Office of the President, Prime Minister
2	Office of Minister
3	Office of Parliamentarian
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank Group supported project/program
6	Project Management Unit (PMU) overseeing implementation of project
7	Atoll or island Administration Office or Staff
8	Bilateral Agency
9	Multilateral Agency
10	Private Sector Organization
11	Private Foundation
12	Financial Sector/Private Bank
13	NGO
14	Community Based Organization
15	Media (Press, Radio, TV, Web, etc.)
16	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
17	Trade Union
18	Faith-Based Group
19	Academia/Research Institute/Think Tank
20	Judiciary Branch
21	Other (please specify): _____

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Agriculture/ rural development / food security	11	Natural resource management / environmental sustainability
2	Climate change / disaster management	12	Private sector development / foreign direct investment
3	Education	13	Public sector governance / public financial management / anti corruption
4	Energy	14	Social protection
5	Financial markets / banking	15	Transport
6	Gender equity / equality of opportunity	16	Urban development
7	Health / communicable/non-communicable diseases	17	Water and sanitation
8	Information and communications technology	18	Generalist
9	Job creation/employment	19	Other (please specify): _____
10	Law and justice / regulatory framework		

SECTION H: BACKGROUND INFORMATION

H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?	
1	Yes
2	No

H4. Which of the following agencies of the World Bank Group do you primarily engage with in Maldives? (Select only ONE response)	
1	The World Bank (IBRD/IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	Other (Please specify _____)

H5. Do your projects involve both the World Bank and the IFC? (If YES please go to Question H6; If NO please go to H7)	
1	Yes
2	No

H6. If yes, what was your view on the two institutions working together in Maldives? (Select only ONE response)	
1	Working well together
2	Collaborating but needs improvement
3	In conflict
4	Other
5	Don't know

H7. Which of the following describes most of your exposure to the World Bank Group in Maldives? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H8. Which best represents your geographic location?	
1	Malé
2	Outside Malé

Thank you for completing the survey!