

# Haiti

## The World Bank Group Country Survey FY 2014

Report of Findings  
July 2014



Country Opinion Surveys  
THE WORLD BANK GROUP

## Acknowledgements

The Haiti Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG) team led by Sharon Felzer (Senior Communications Officer, Head of PORG), Jing Guo, Jessica Cameron, and Svetlana Markova. Calita Woods and Dania Mendoza provided data support. The report was prepared under the overall guidance and supervision of Sumir Lal (Director, ECRGP). PORG acknowledges the significant contribution from the Haiti country team and the local fielding agency DAGMAR GROUP. In particular, PORG is grateful to Mary A. Barton-Dock (Special Envoy), Kanae Watanabe (Country Officer) and Berdine Edmond (Communications Associate) for their ongoing support throughout the Country Opinion Survey process.

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## I. Objectives

This survey was designed to achieve the following objectives:

- Assist the World Bank Group in gaining a better understanding of how stakeholders in Haiti perceive the Bank Group;
- Obtain systematic feedback from stakeholders in Haiti regarding:
  - Their views regarding the general environment in Haiti;
  - Their overall attitudes toward the World Bank Group in Haiti;
  - Overall impressions of the World Bank Group's effectiveness and results, knowledge work and activities, and communication and information sharing in Haiti;
  - Perceptions of the World Bank Group's future role in Haiti.
- Use data to help inform Haiti country team's strategy.

## II. Methodology

In May, 2014, 409 stakeholders of the World Bank Group in Haiti were invited to provide their opinions on the WBG's work in the country by participating in a country opinion survey. Participants were drawn from the office of the President/Prime Minister, office of a minister; office of a parliamentarian; ministries, ministerial departments, or implementation agencies; consultants/contractors working on WBG-supported projects/programs; project management units (PMUs) overseeing implementation of a project; local government officials; bilateral and multilateral agencies; private sector organizations; financial sector/private banks; NGOs; community based organizations; the media; independent government institutions; trade unions; faith-based groups; academia/research institutes/think tanks; the judiciary branch; and other organizations. A total of 204 stakeholders participated in the survey (50% response rate).

Some respondents received and returned questionnaires through courier. Others received a link to an online version of the questionnaire in the Qualtrics platform. Respondents were asked about: general issues facing Haiti; their overall attitudes toward the WBG; the WBG's effectiveness and results; the WBG's knowledge work and activities; working with the WBG; the WBG's future role in Haiti; and the WBG's communication and information sharing in Haiti.

Every country that engages in the Country Opinion Survey must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

- A. General Issues Facing Haiti: Respondents were asked to indicate whether Haiti is headed in the right direction, what they thought were the top three most important development priorities in the country, which areas would contribute most to reducing poverty and generating economic growth in Haiti, and how "shared prosperity" would be best achieved.
- B. Overall Attitudes toward the World Bank Group (WBG): Respondents were asked to rate their familiarity with the WBG and other regional development banks, their effectiveness in Haiti, WBG staff preparedness to help Haiti solve its development challenges, WBG's local presence, WBG's capacity building in Haiti, their agreement with various statements

## II. Methodology (continued)

### B. Overall Attitudes toward the World Bank Group (WBG) (continued):

regarding the WBG's work, and the extent to which the WBG is an effective development partner. Respondents were asked to indicate the WBG's greatest values and weaknesses, the most effective instruments in helping reduce poverty in Haiti, in which sectoral areas the WBG should focus most of its resources (financial and knowledge services), and to what reasons respondents attributed failed or slow reform efforts. Respondents were also asked to indicate which groups the WBG should collaborate more with in Haiti to ensure better development results.

### C. World Bank Group's Effectiveness and Results: Respondents were asked to rate the extent to which the WBG's work helps achieve development results in Haiti, the extent to which the WBG meets Haiti's needs for knowledge services and financial instruments, the importance for the WBG to be involved in thirty six development areas, and the WBG's level of effectiveness across twenty seven of these areas, such as education, policy sector governance/reform, job creation/employment, and health.

### D. The World Bank Group's Knowledge Work and Activities: Respondents were asked to indicate how frequently they consult WBG's knowledge work and activities and to rate the effectiveness and quality of the WBG's knowledge work and activities, including how significant of a contribution it makes to development results and its technical quality.

### E. Working with the World Bank Group: Respondents were asked to rate their level of agreement with a series of statements regarding working with the WBG, such as the WBG's "Safeguard Policy" requirements being reasonable, the WBG's speed in disbursing funds, and whether the WBG takes decisions quickly in Haiti.

### F. The Future Role of the World Bank Group in Haiti: Respondents were asked to indicate what the WBG should do to make itself of greater value in Haiti, and which services the Bank should offer more of in the country. They were asked whether WBG has moved to the right direction, and the future role international development cooperation should play in Haiti. Respondents were asked to indicate the areas in which Haiti would benefit the most if the WBG plays a leading role among international partners, and the areas in which Haiti would benefit the most from other donors in Haiti.

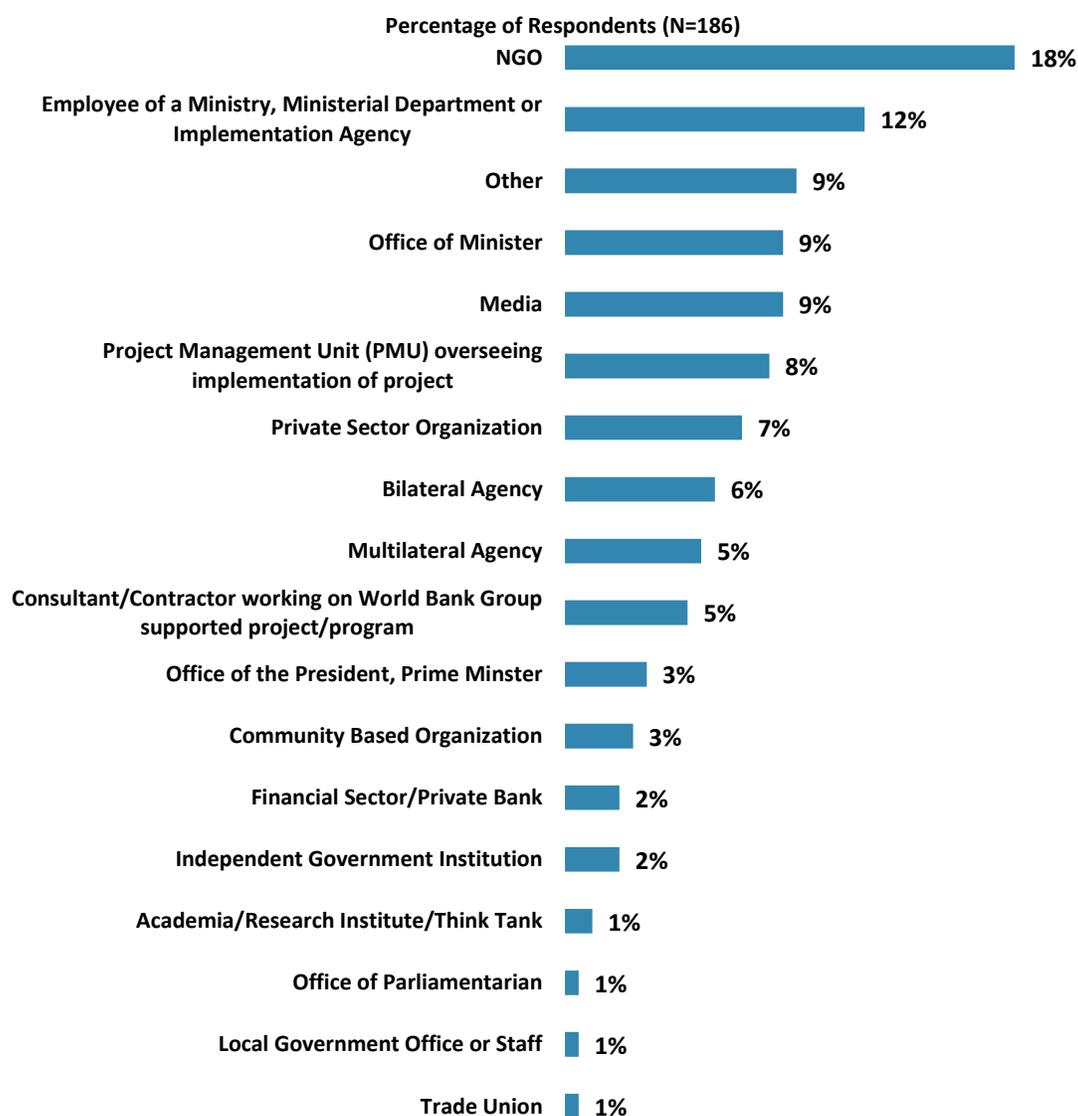
### G. Communication and Information Sharing: Respondents were asked to indicate how they get information about economic and social development issues, how they prefer to receive information from the WBG, the language in which they prefer to receive information from the WBG, and their usage and evaluation of the WBG's websites. Respondents were also asked about their awareness of the WBG's Access to Information policy, were asked to rate WBG's responsiveness to information requests, value of its social media channels, and levels of easiness to find information they needed.

### H. Background Information: Respondents were asked to indicate their current position, specialization, whether they professionally collaborate with the WBG, their exposure to the WBG in Haiti, which WBG agencies they work with, whether IFC and the Bank work well together, and their geographic location.

### III. Demographics of the Sample

#### Current Position

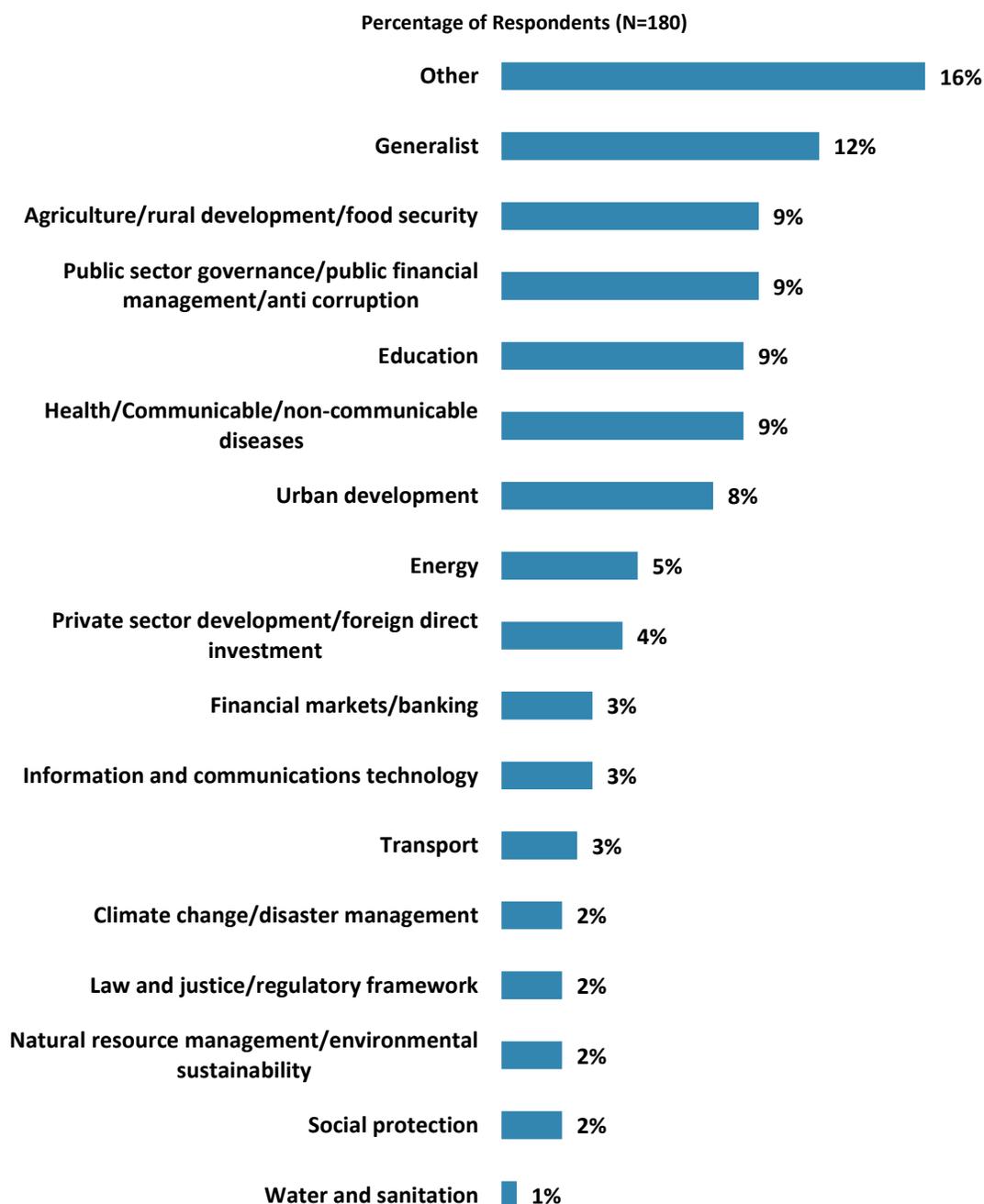
- For further analyses, respondents from the Office of the President, Prime Minister, and the office of a minister were combined, respondents from consultants/contractors working on WBG projects were combined with those from PMUs, respondents from bilateral agencies were combined with those from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations; Respondents from private foundations, NGOs, CBOs, and trade unions were combined into “CSO.” Few respondents from the office of parliamentarian, local governments, independent government organizations, academia/research institutes/think tanks, and other organizations were included in the “Other” category. There were no respondents from faith-based groups or the judiciary branch.



“Which of the following best describes your current position?” (Respondents chose from a list.)

### III. Demographics of the Sample (continued)

#### Area of Primary Specialization

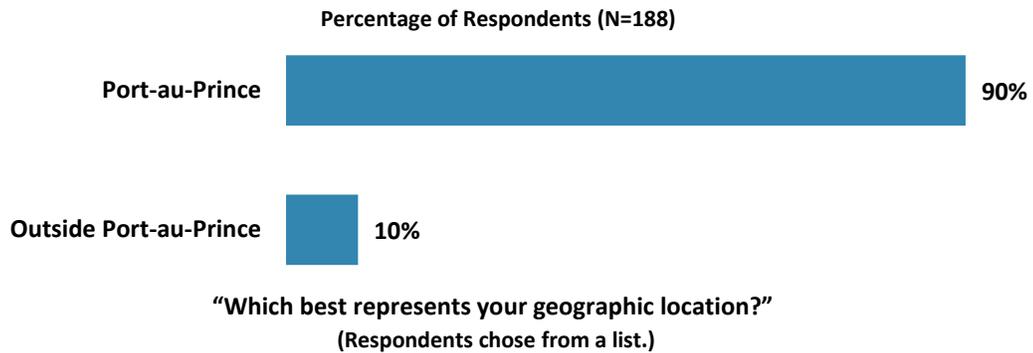


“Please identify the primary specialization of your work.” (Respondents chose from a list.)

### III. Demographics of the Sample (continued)

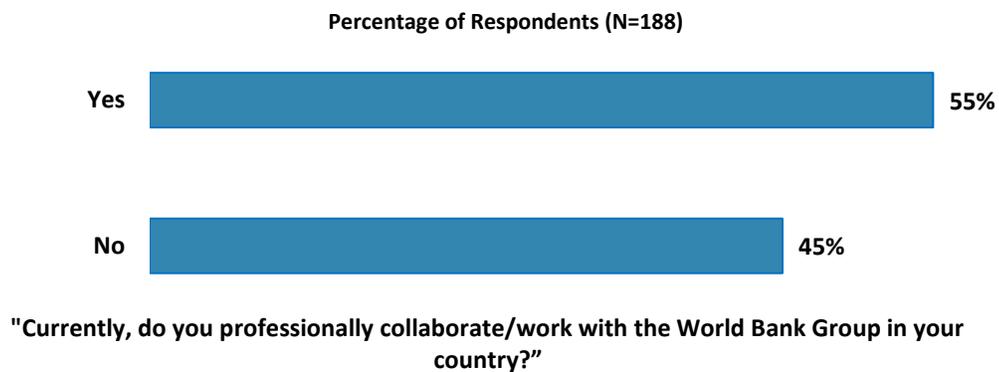
#### Geographic Location

- Responses across both geographic locations for all country survey questions can be found in the Appendix C (see page 101). Only significant differences between geographic locations in response to indicator questions will be discussed in the body of this report.



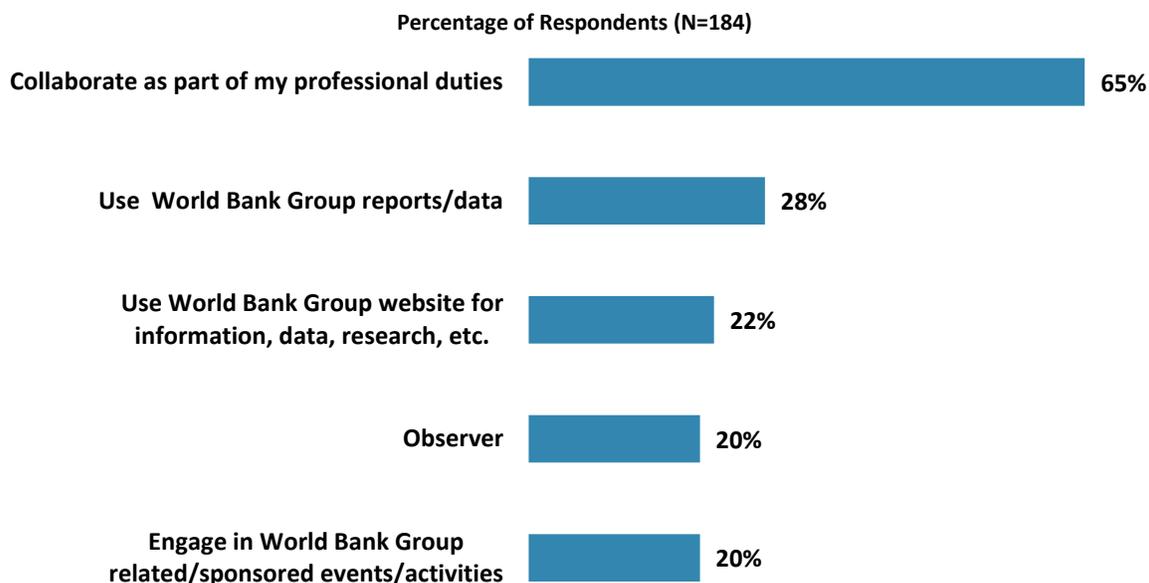
#### Collaboration with and Exposure to the World Bank Group

- Differences in responses to the indicator questions, based on levels of collaboration and exposure to the World Bank Group in Haiti, can be found in Appendix D (see page 117) and Appendix E (see page 133). Please note that where these two factors appear to have a significant relationship with overall views of the World Bank Group, it is highlighted in yellow in Appendix E.



### III. Demographics of the Sample (continued)

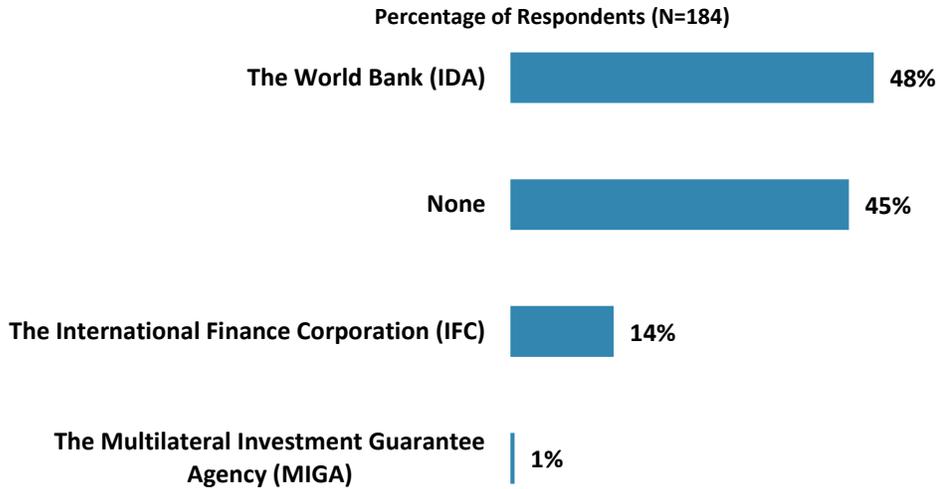
#### Collaboration with and Exposure to the World Bank Group (continued)



"Which of the following describes most of your exposure to the World Bank Group in Haiti?  
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)

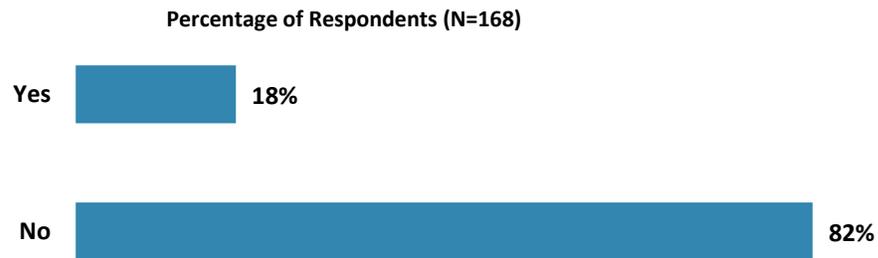
### III. Demographics of the Sample (continued)

#### Exposure to Agencies within the World Bank Group



"Which of the following describes most of your exposure to the World Bank Group in Haiti? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)

#### Exposure to the World Bank and IFC

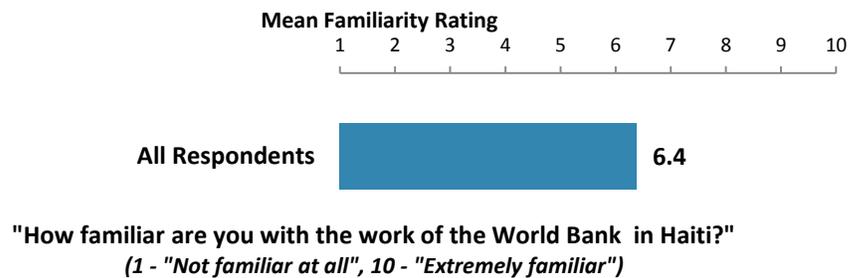


"Do your projects involve both the World Bank and IFC?"

### III. Demographics of the Sample (continued)

#### Familiarity with the World Bank

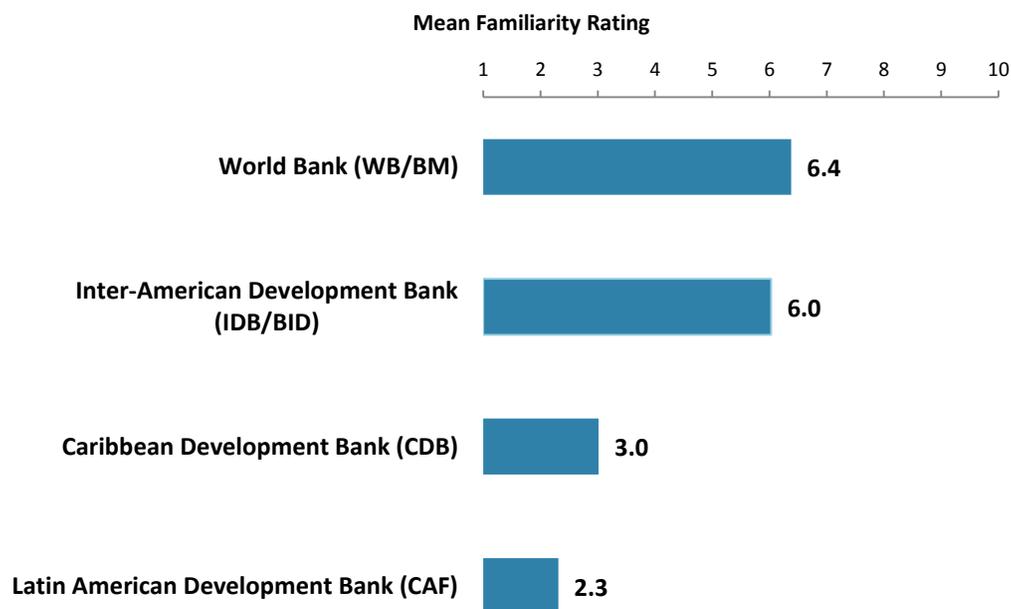
- Respondents from PMUs and consultants/contractors working on WBG projects had the highest levels of familiarity with the World Bank in Haiti, whereas respondents from CSO and the media had significantly lower levels of familiarity with the organization.
- Respondents from Port-au-Prince had significantly higher levels of familiarity with the World Bank than respondents from outside Port-au-Prince.
- Respondents' ratings of familiarity with the World Bank were significantly, strongly correlated with their perceptions of the Bank's overall effectiveness in Haiti, and significantly, moderately correlated with the Bank's relevance to Haiti's development and its ability to help achieve development results in Haiti.



### III. Demographics of the Sample (continued)

#### Familiarity with Other Organizations

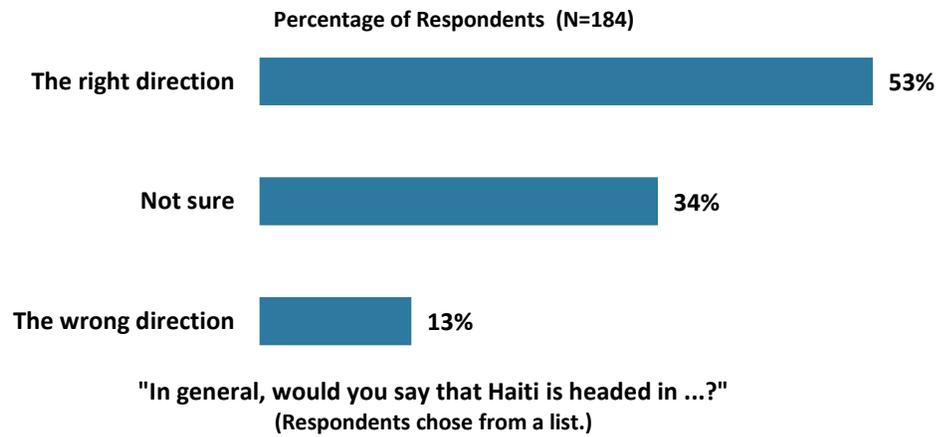
- Respondents had significantly higher levels of familiarity with the World Bank than the Inter-American Development Bank, Caribbean Development Bank, and Latin American Development Bank.



"How familiar are you with the work of these organizations in Haiti?"  
(1 - "Not familiar at all", 10 - "Extremely familiar")

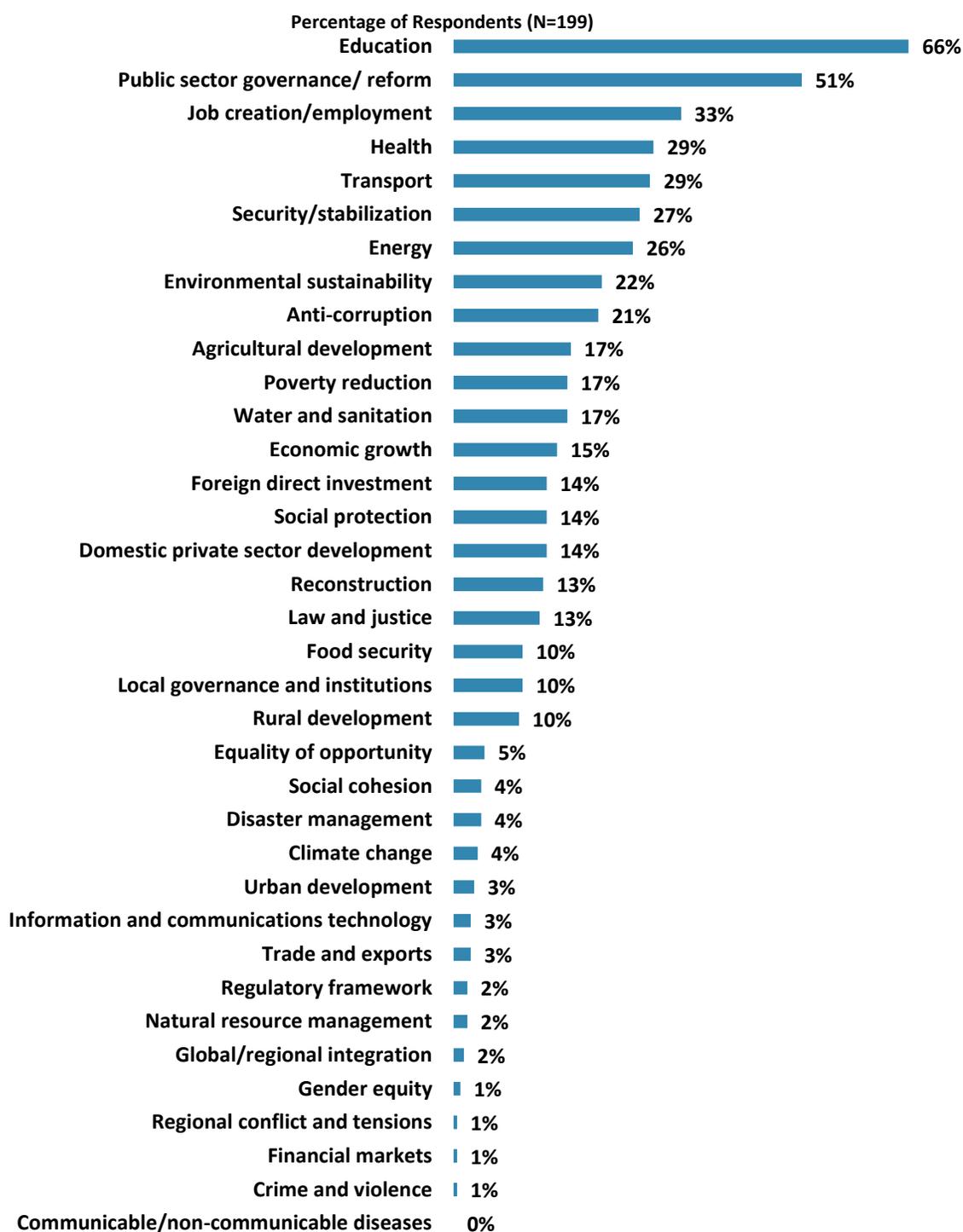
## IV. General Issues Facing Haiti

### Headed in the Right Direction



## IV. General Issues Facing Haiti (continued)

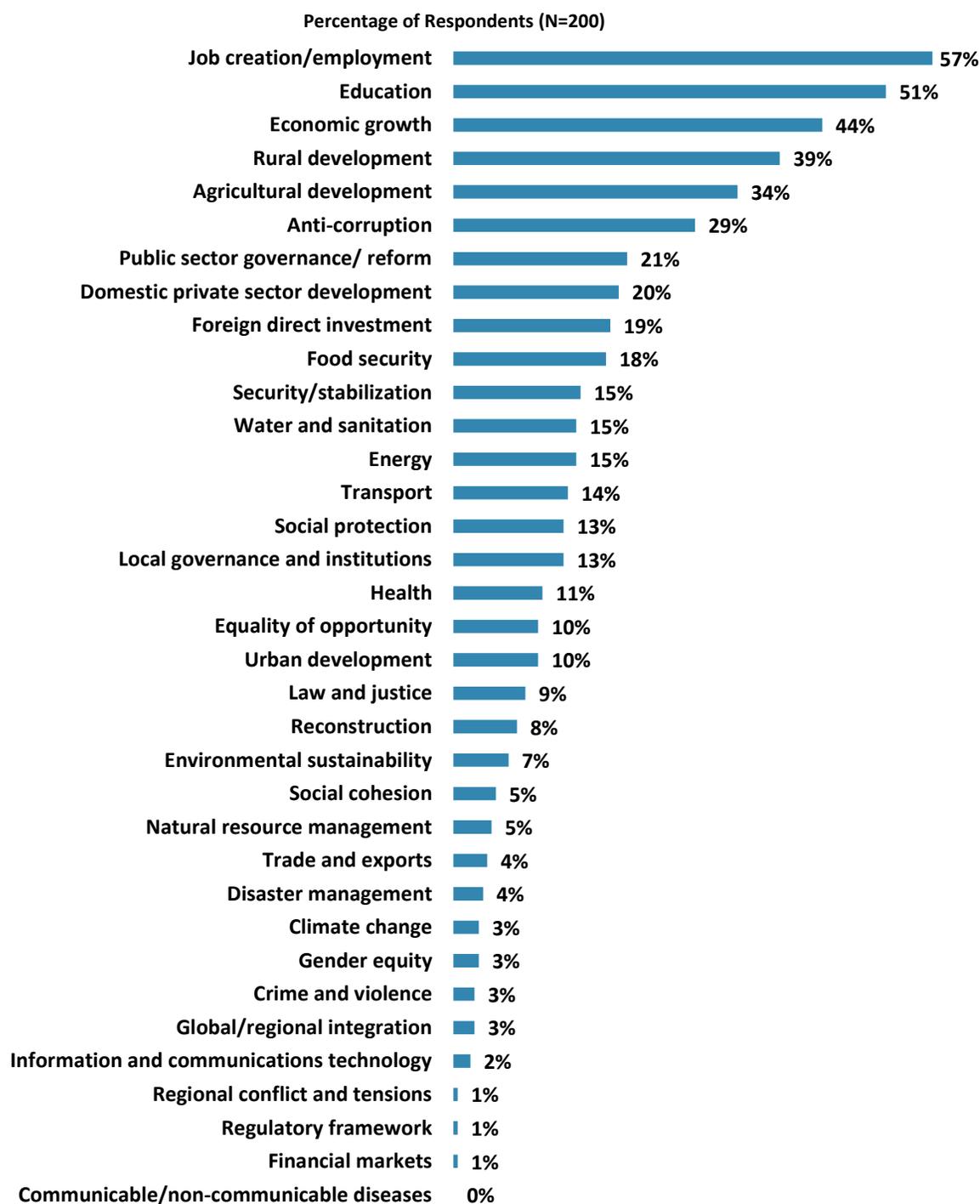
### Development Priority



"Listed below are a number of development priorities in Haiti. Please identify which of the following you consider the most important development priorities in Haiti. (Choose no more than FIVE)" (Respondents chose from a list. Responses combined.)

## IV. General Issues Facing Haiti (continued)

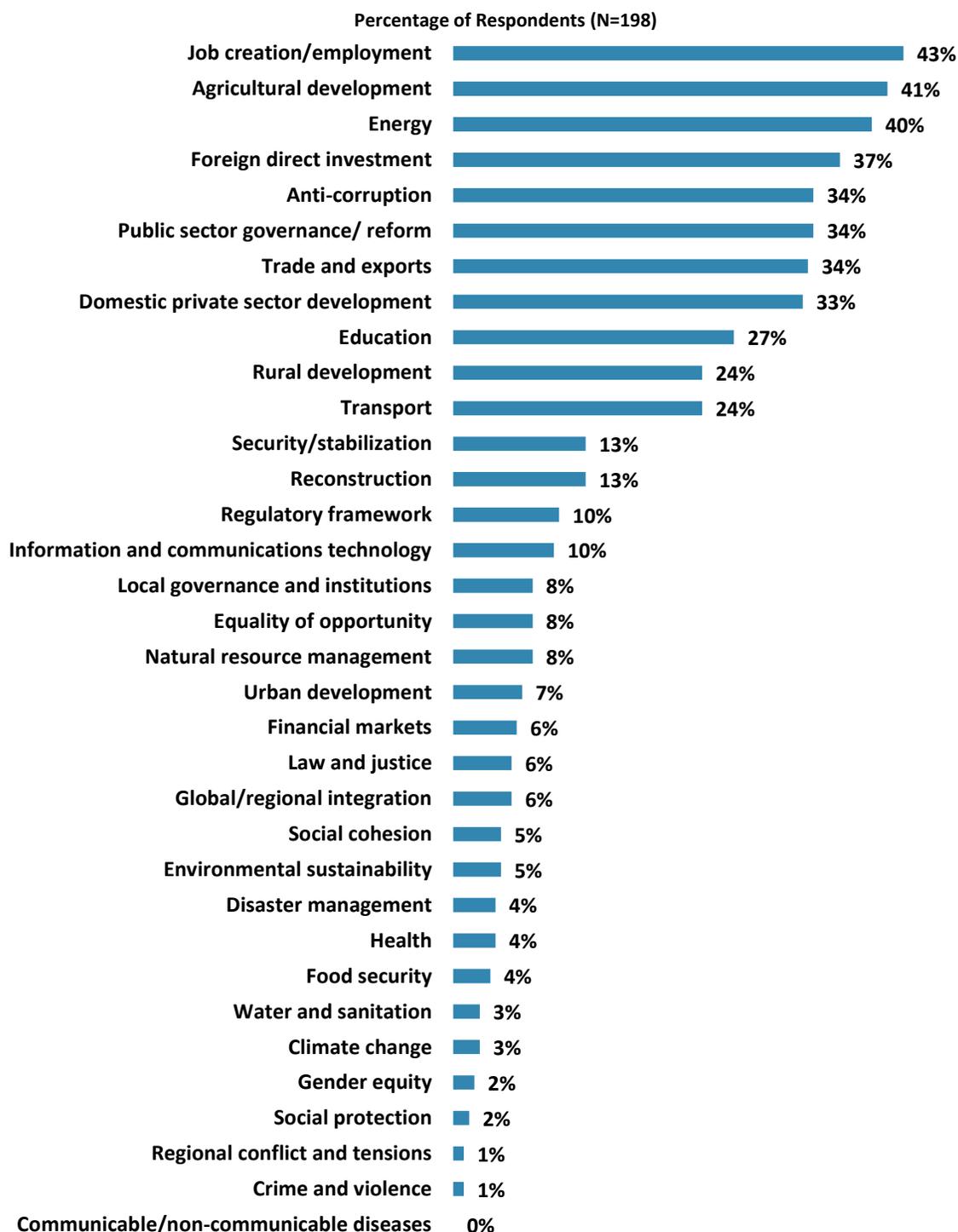
### What Would Contribute Most to Reducing Poverty



"Poverty reduction is a broad term that encompasses work in many different areas. Which FIVE areas of development listed below do you believe would contribute most to reducing poverty in Haiti? (Choose no more than FIVE)" (Respondents chose from a list. Responses combined.)

## IV. General Issues Facing Haiti (continued)

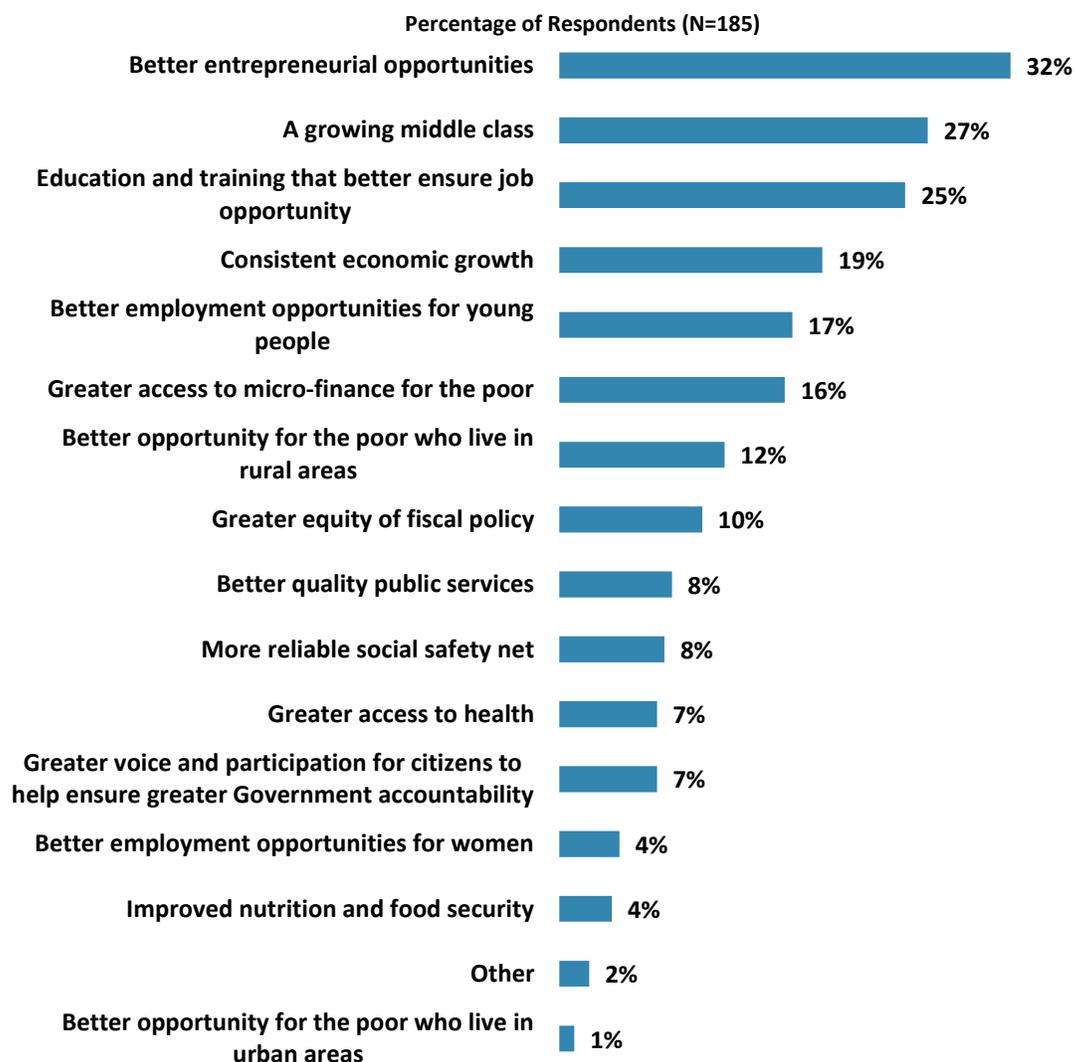
### What Would Contribute Most to Generating Economic Growth



"Economic growth can be driven by a number of factors. Which FIVE areas below do you believe would contribute most to generating economic growth in Haiti? (Choose no more than FIVE)" (Respondents chose from a list. Responses combined.)

## IV. General Issues Facing Haiti (continued)

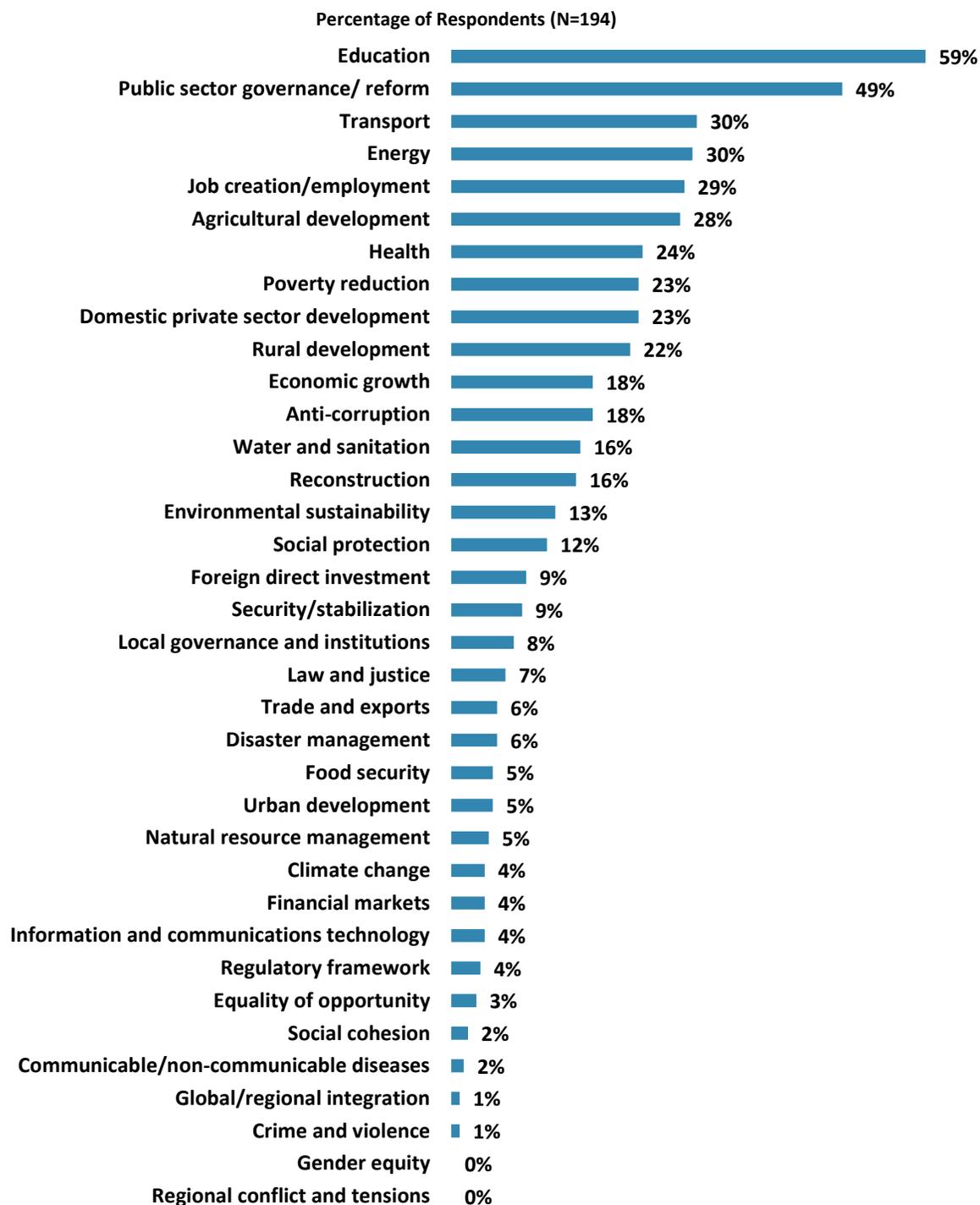
### Factors Contributing to “Shared Prosperity”



"When thinking about the idea of 'shared prosperity' in your country, which of the following TWO best illustrate how this would be achieved in Haiti? (Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)

## V. Overall Attitudes toward the World Bank Group

### Where the World Bank Group Should Focus its Resources



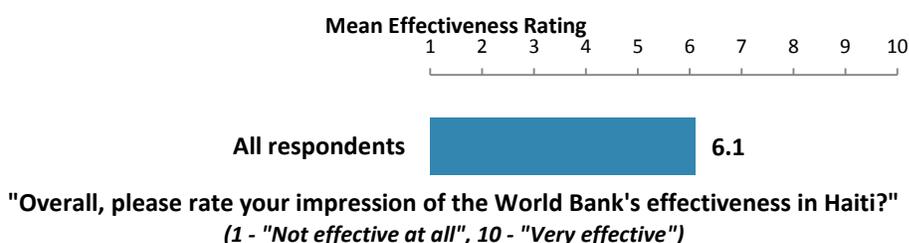
“When thinking about how the World Bank Group can have the most impact on development results in Haiti, in which sectoral areas do you believe the World Bank Group should focus most of its attention and resources in Haiti? (Choose no more than FIVE)”  
(Respondents chose from a list. Responses combined.)

## V. Overall Attitudes toward the World Bank Group (continued)

As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Opinion Survey. These will be aggregated for the World Bank Group’s annual Corporate Scorecard.

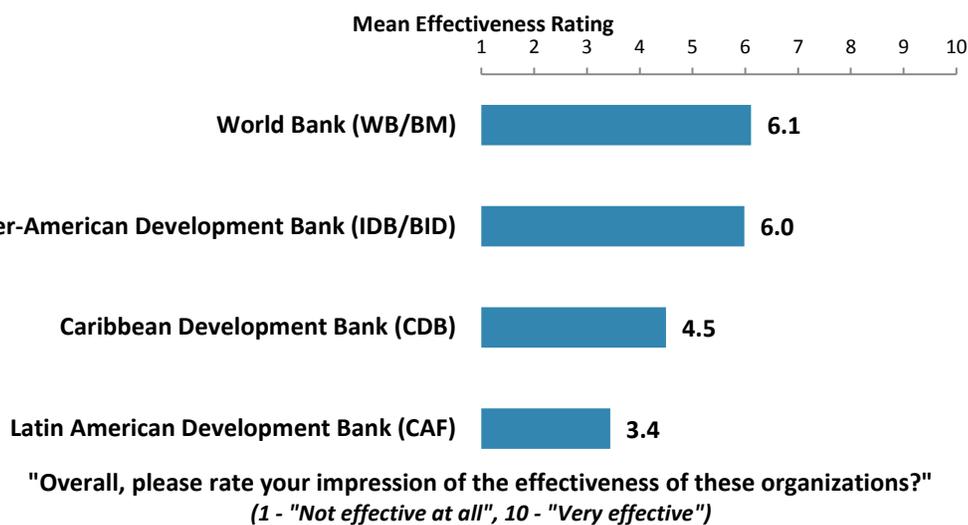
### The World Bank’s Overall Effectiveness (*Indicator Question*)

- Respondents across stakeholder groups and geographic locations gave statistically similar ratings for the Bank’s overall effectiveness in Haiti.
- Respondents who professionally collaborate/work with the World Bank gave significantly higher ratings for the Bank’s overall effectiveness in Haiti than those who do not collaborate/work with the organization.



### Overall Effectiveness of Other Organizations

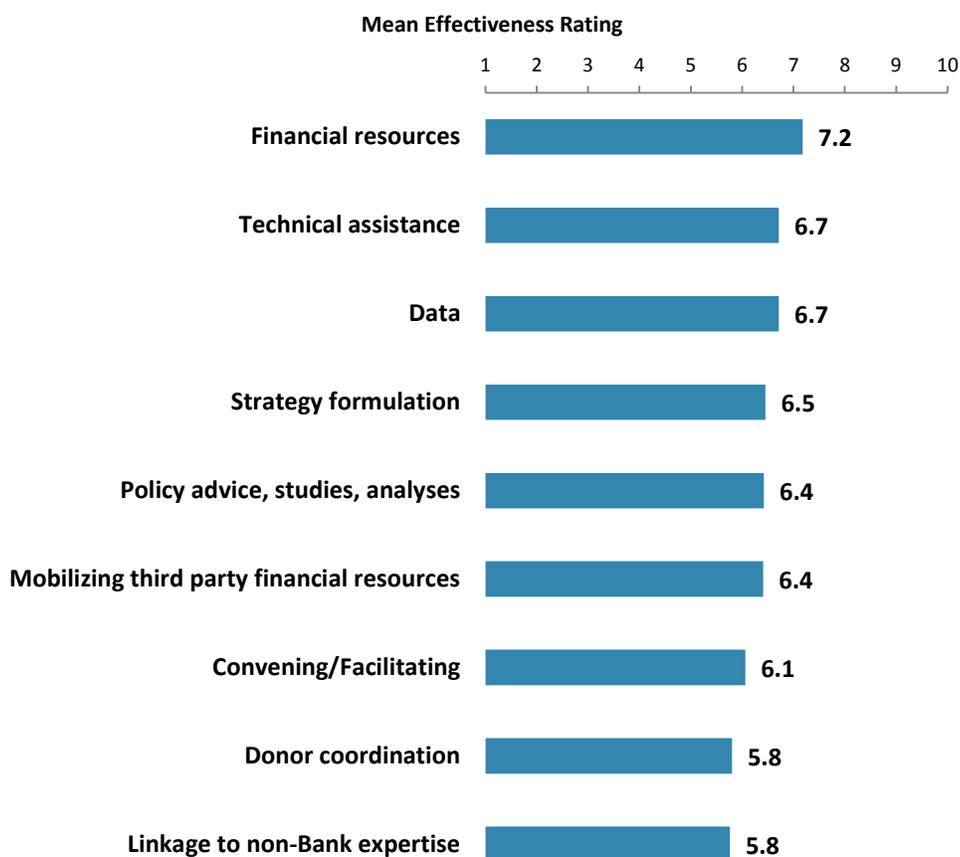
- Respondents gave significantly higher ratings for the World Bank’s effectiveness than the effectiveness of the Caribbean Development Bank and Latin American Development Bank.
- Respondents gave statistically similar ratings for the effectiveness of the World Bank and the Inter-American Development Bank.



## V. Overall Attitudes toward the World Bank Group (continued)

### Effectiveness of the WBG Activities

- Respondents across stakeholder groups had statistically similar ratings for the effectiveness of all of the following WBG activities in supporting Haiti's efforts to achieve development results, except its effectiveness in "*policy advice, studies, and analyses.*"
- Respondents from bilateral/multilateral agencies had the highest ratings for the WBG's effectiveness in its activities in "*policy advice, studies, and analyses,*" whereas respondents from the media had significantly lower ratings.
- Respondents across geographic locations had statistically similar ratings for the effectiveness of all of the following WBG activities in supporting Haiti's efforts to achieve development results.

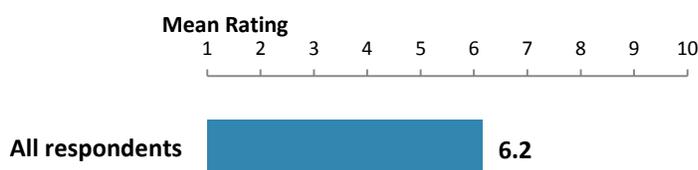


**"How effective do the World Bank Group's activities below support Haiti's efforts to achieve development results?"**  
*(1 - "Not effective at all", 10 - "Very effective")*

## V. Overall Attitudes toward the World Bank Group (continued)

### Achieving Development Results *(Indicator Question)*

- Respondents from private sector/financial sector/private banks had the highest ratings for the World Bank Group helping achieve development results in Haiti, where respondents from the media had significantly lower ratings.
- Respondents across geographic locations had statistically similar ratings for the World Bank Group helping achieve development results in Haiti.
- Respondents who do and do not professionally collaborate/work with the World Bank Group had statistically similar ratings for the World Bank Group helping achieve development results in Haiti.



"To what extent does the World Bank Group's work help to achieve development results in Haiti?"  
(1 - "To no degree at all", 10 - "To a very significant degree")

### Staff Preparedness *(Indicator Question)*

- Respondents across stakeholder groups and geographic locations gave statistically similar ratings for the extent to which the WBG's staff is well prepared to help Haiti solve its most complicated development challenges.
- Respondents who do and do not professionally collaborate/work with WBG had statistically similar ratings for the extent to which the WBG's staff is well prepared to help Haiti solve its most complicated development challenges.

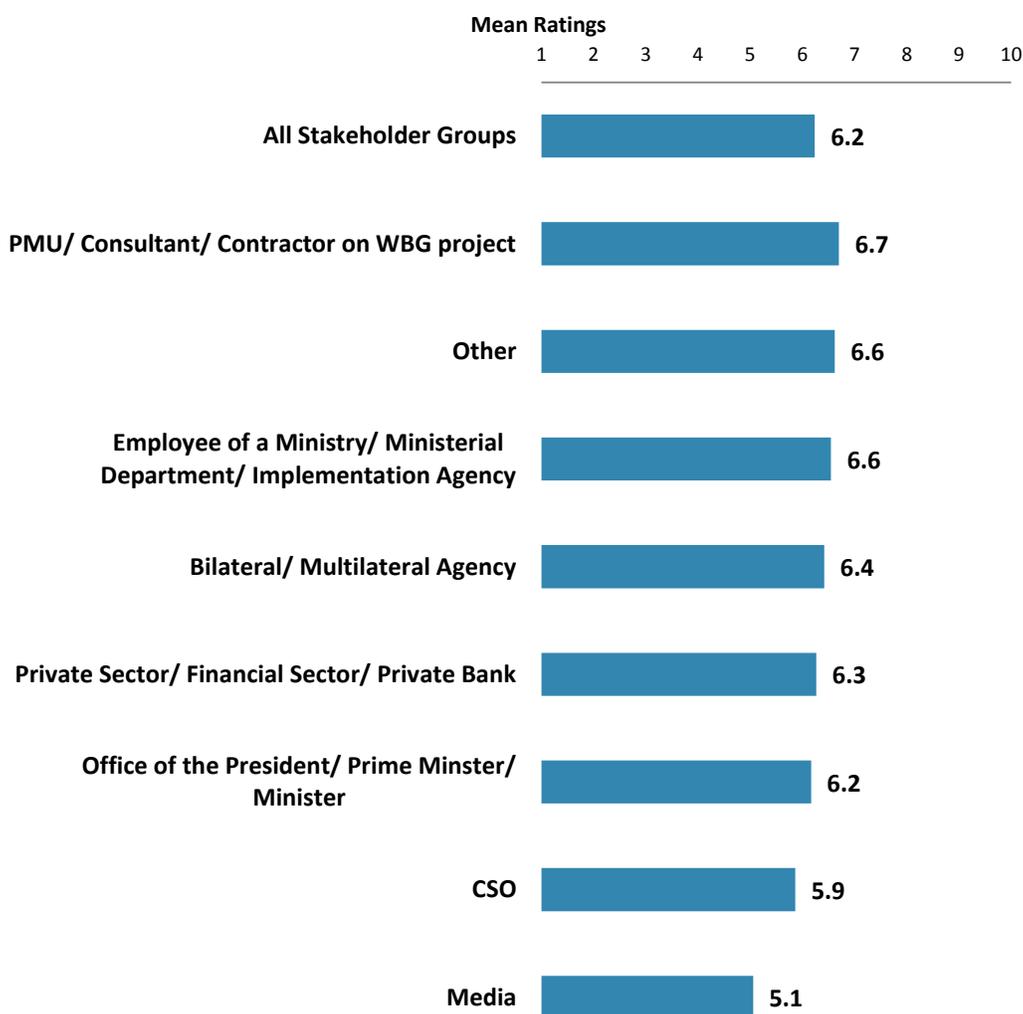


"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Haiti solve its most complicated development challenges?"  
(1-"To no degree at all", 10-"To a very significant degree")

## V. Overall Attitudes toward the World Bank Group (continued)

### Overall Ratings for Indicator Questions by Stakeholder Groups\*

- There were significant stakeholder differences in respondents' ratings for twenty seven indicator questions. Respondents from PMUs and consultants/contractors working on WBG projects tended to give the highest ratings for the indicator questions, whereas respondents from the media and CSO tended to give significantly lower ratings.
- Respondents who do and do not professionally collaborate/work with the WBG also gave statistically similar ratings for twenty seven indicator questions.
- Responses for individual indicator questions by stakeholder groups can be found in Appendix F (page 134).

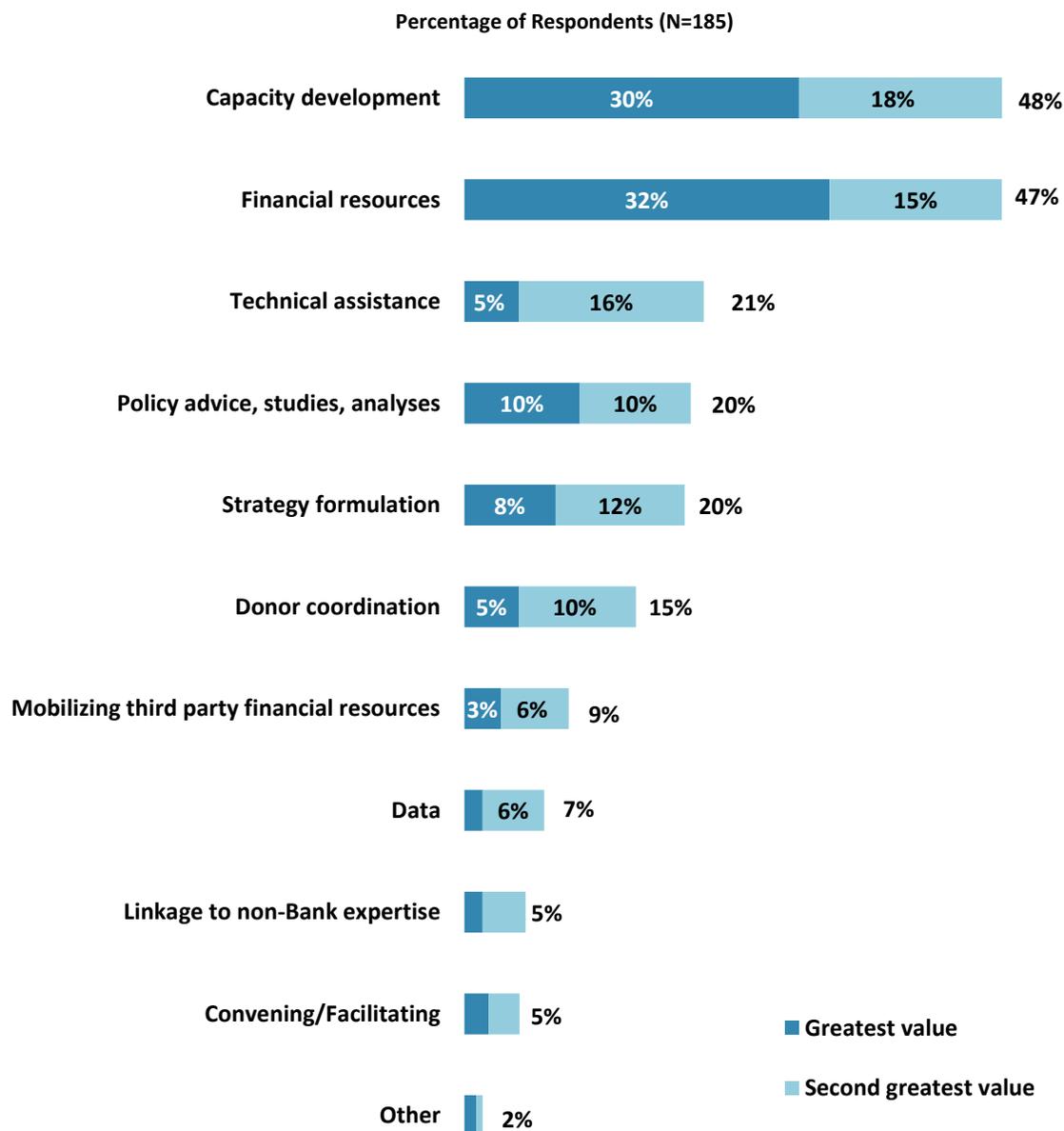


Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10

\* Responses to all twenty seven indicator questions can be found in Appendices E and F.

## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Value

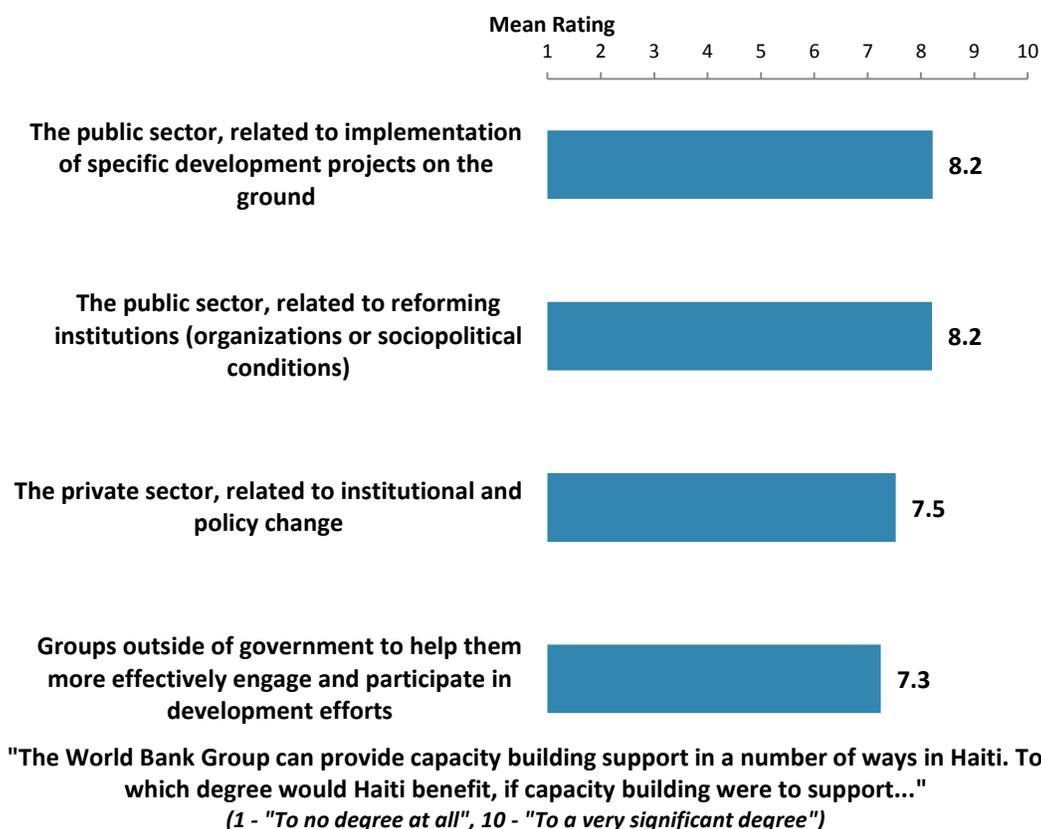


"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Haiti?"  
(Respondents chose from a list.)

## V. Overall Attitudes toward the World Bank Group (continued)

### Ways of Capacity Building Support

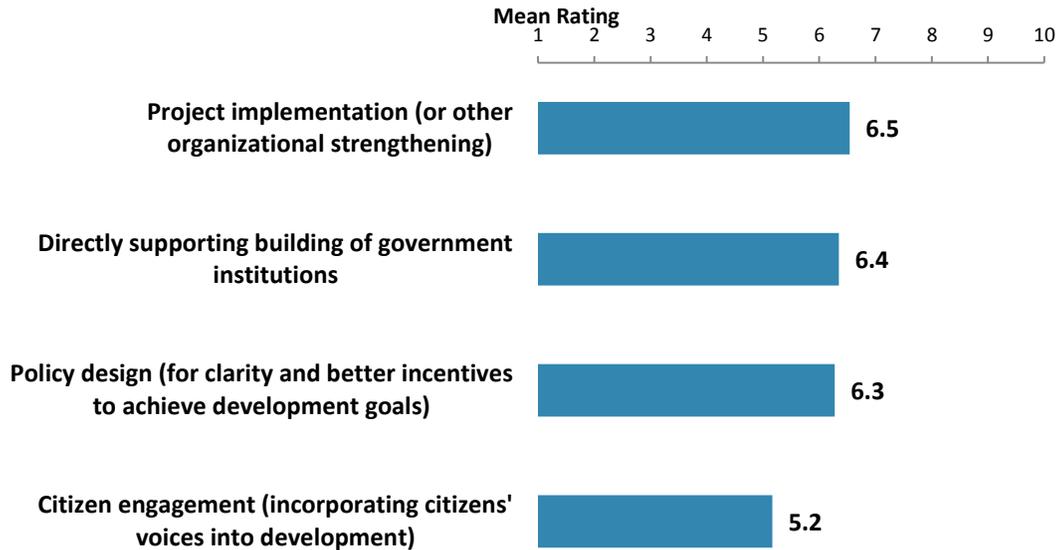
- Respondents across stakeholder groups had statistically similar ratings for the extent to which Haiti would benefit, if capacity building were to support all four areas, except for the “*public sector, related to reforming institutions.*” Respondents from the private sector/financial sector/private banks and employees of ministries/ministerial departments/implementation agencies tended to give the highest ratings for the extent to which Haiti would benefit, if the WBG’s capacity building were to support “*public sector, related to reforming institutions,*” whereas respondents from the media gave significantly lower ratings.
- Respondents across geographic locations had statistically similar ratings for the extent to which Haiti would benefit, if capacity building were to support all four areas.



## V. Overall Attitudes toward the World Bank Group (continued)

### Effectiveness of WBG’s Capacity Building Work

- Respondents across stakeholder groups and geographic locations had statistically similar ratings for the effectiveness of the WBG’s capacity building work in all four areas.

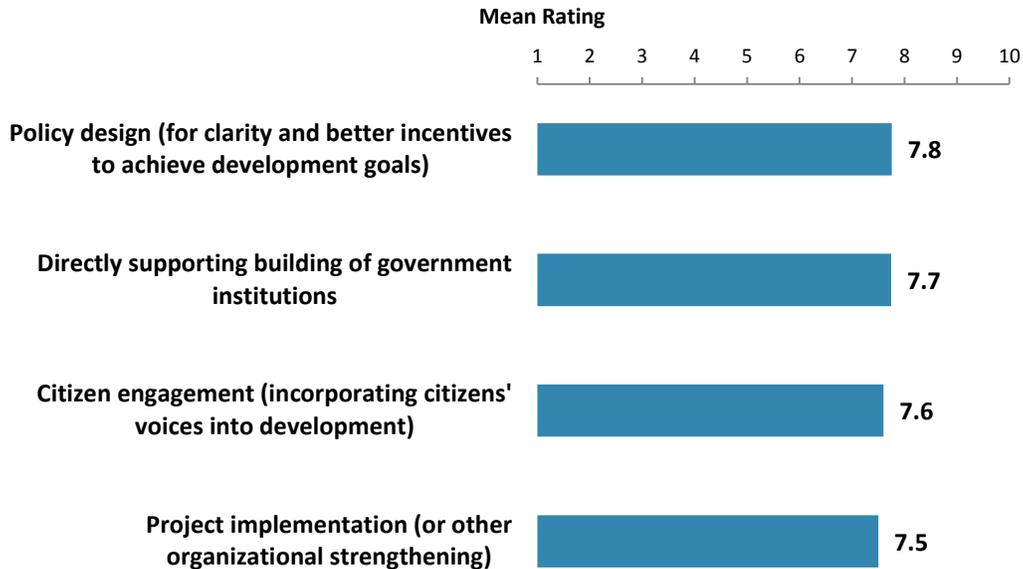


"How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Haiti?"  
 (1 - "Not effective at all", 10 - "Very effective")

## V. Overall Attitudes toward the World Bank Group (continued)

### Importance of WBG's Capacity Building Work

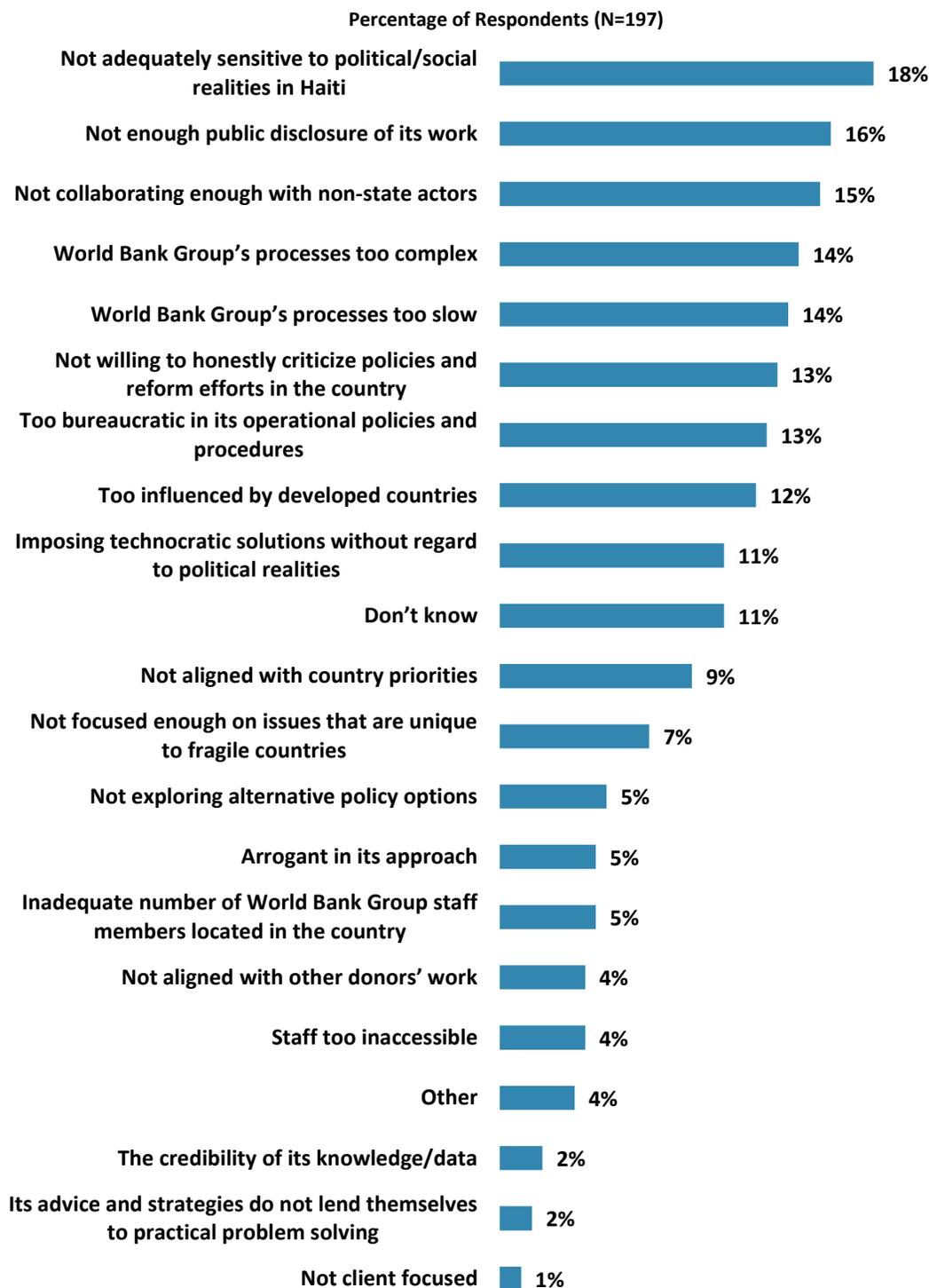
- Respondents across stakeholder groups and geographic locations had statistically similar ratings for the importance of the WBG's capacity building work in all four areas.



**"When thinking about how to improve capacity building in Haiti to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building?"**  
*(1 - "Not important at all", 10 - "Very important")*

## V. Overall Attitudes toward the World Bank Group (continued)

### Greatest Weakness



"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Haiti? (Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)

## V. Overall Attitudes toward the World Bank Group (continued)

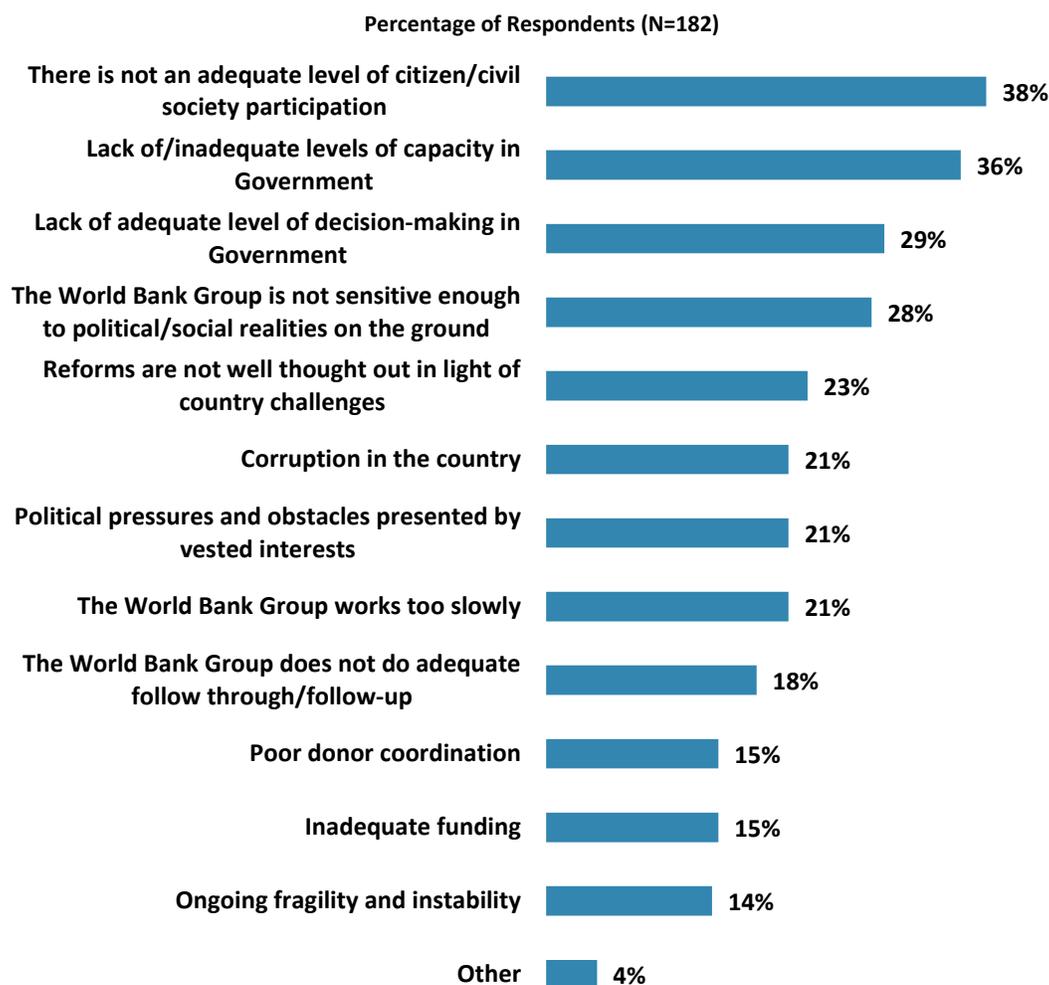
### Greatest Weakness (continued)

- “*Not adequately sensitive to political/social realities in Haiti,*” “*Not enough public disclosure of its work,*” and “*Not collaborating enough with non-state actors*” are perceived as the top three greatest weaknesses of the World Bank Group.
  - Employees of ministries/ministerial departments/implementation agencies were significantly more likely to indicate that the WBG is “*inadequately sensitive to political/social realities in Haiti*” than any other stakeholder groups.
  - Respondents from the media were significantly more likely to say that the WBG does not have “*enough public disclosure of its work,*” than any other stakeholder groups.
  - Respondents from the private sector/financial sector/private banks were significantly more likely to indicate that the WBG is “*not collaborating enough with non-state actors*” than any other stakeholder groups.
- Respondents across geographic locations and whether they professionally collaborate/work with the WBG or not all considered “*Not adequately sensitive to political/social realities in Haiti,*” “*Not enough public disclosure of its work,*” and “*Not collaborating enough with non-state actors*” as the top three greatest weaknesses of the World Bank Group.

## V. Overall Attitudes toward the World Bank Group (continued)

### Attributing Slow or Failed Reform Efforts

- Respondents from the private sector/financial sector/private banks and CSOs were significantly more likely to indicate that failed or slow WBG-assisted reforms in Haiti were a result of “*inadequate level of citizen/civil society participation*” than respondents from other stakeholder groups.
- Respondents across geographic locations, whether they professionally collaborate/work with the WBG or not all agreed that failed or slow WBG-assisted reforms in Haiti were most likely a result of “*inadequate level of citizen/civil society participation*” and “*lack of levels of capacity in Government.*”

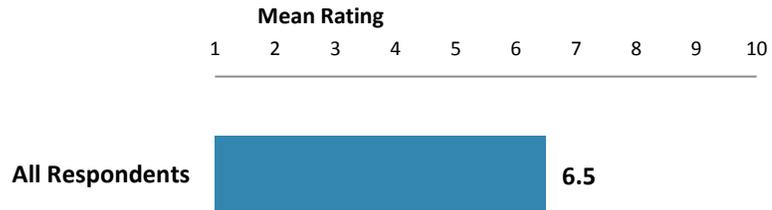


"When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)"  
(Respondents chose from a list. Responses combined.)

## V. Overall Attitudes toward the World Bank Group (continued)

### World Bank Group Moving in the Right Direction

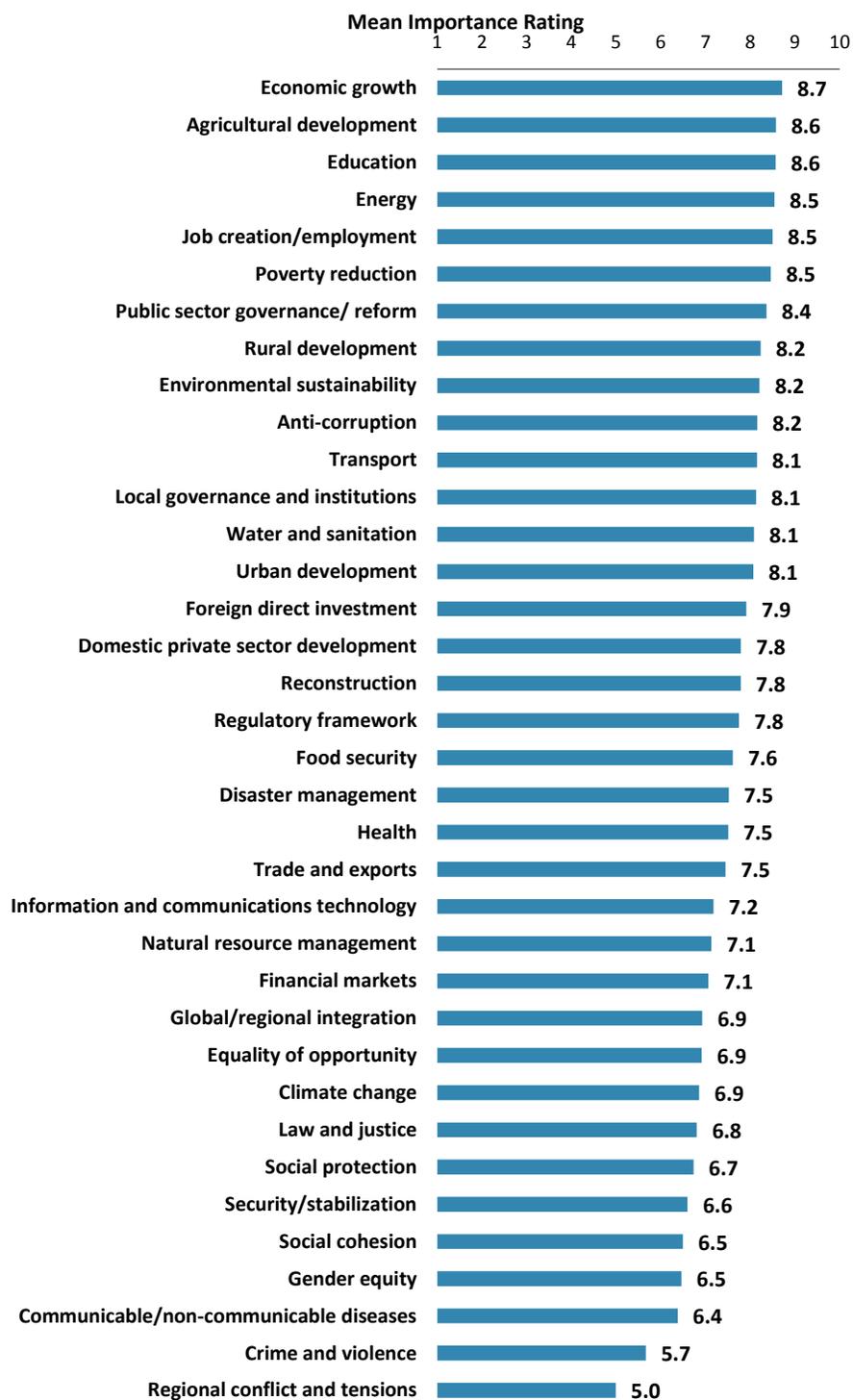
- Respondents across stakeholder groups and geographic locations, whether they professionally collaborate/work with the WBG or not, gave statistically similar ratings for the extent to which they believe the WBG has moved in the right direction in terms of the focus of its work in Haiti.



**"In the last three years, to what extent do you believe that the World Bank Group has moved in the right direction in terms of the focus of its work in Haiti?"**  
*(1-"To no degree at all", 10-"To a very significant degree")*

## VI. Sectoral Importance and Effectiveness

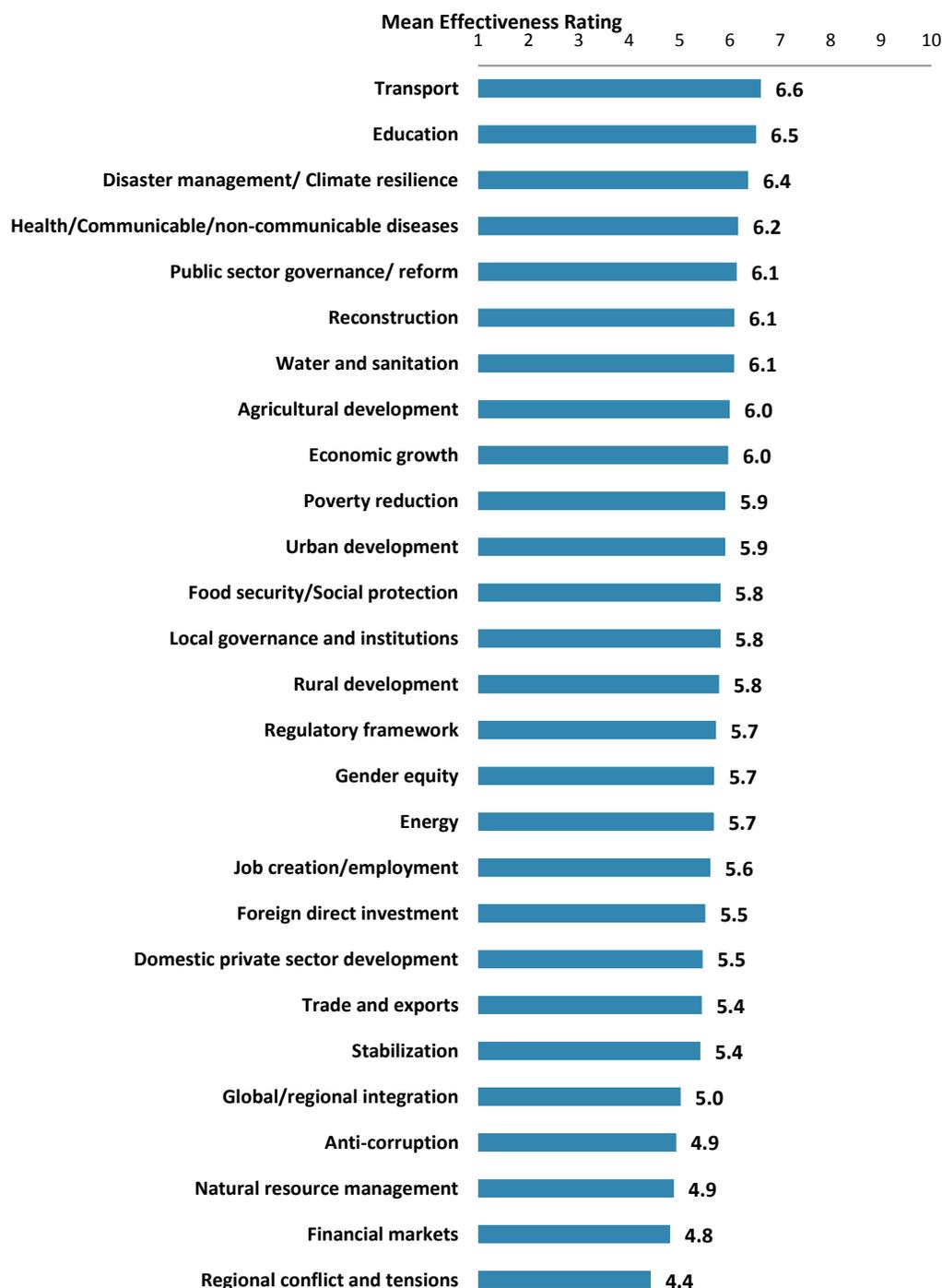
### Importance of Sectoral Areas



"In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Haiti?"  
(1-"Not important at all", 10-"important")

## VI. Sectoral Importance and Effectiveness (continued)

### Effectiveness of Sectoral Areas



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti?"

(1-"Not effective at all", 10-"Very effective")

## VI. Sectoral Importance and Effectiveness (continued)

### Effectiveness of Sectoral Areas (continued)

- There were significant stakeholder differences in their ratings for the WBG's effectiveness in a few development areas.
  - Respondents from PMUs and contractors/consultants working on WBG projects had the highest ratings for the WBG's effectiveness in "*regulatory framework*" and "*job creation/employment*," whereas respondents from the media had significantly lower ratings.
  - Respondents from bilateral/multilateral agencies had the highest ratings for the WBG's effectiveness in "*disaster management/climate resilience*," whereas respondents from the media again had significantly lower ratings.
  - Respondents from CSOs had the highest ratings for the WBG's effectiveness in "*financial markets*" whereas respondents from private sector/financial sector/private banks and the media had significantly lower ratings.
- Respondents from outside Port-au-Prince had significantly higher ratings for the WBG's effectiveness in "*regional conflict and tensions*," "*domestic private sector development*," and "*financial markets*" than respondents from Port-au-Prince.
- Note in the Appendix on the sectoral effectiveness (Appendix A, page 63) that primarily informed stakeholders responded to this question.

## VI. Sectoral Importance and Effectiveness (continued)

### Effectiveness of Sectoral Areas (continued)

- Respondents who do and do not professionally collaborate/work with the WBG gave statistically similar ratings for the WBG’s effectiveness in all of the following areas. *It is worth noting that only informed stakeholders responded to this question about the WBG’s sectoral effectiveness. In some cases, for example, only forty respondents rated the institution’s effectiveness in certain areas. Respondents who had no exposure to the WBG’s work in a given area were given the option of “Don’t Know.” For more information about the number of responses, please see Appendix A (page 63).*



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti?"  
(1-"Not effective at all", 10-"Very effective")

## VI. Sectoral Importance and Effectiveness (continued)

### Drivers of Effectiveness

To determine the key drivers of respondents' ratings of the World Bank Group's overall effectiveness and ratings of its ability to help achieve development results in Haiti, bivariate correlational analyses were conducted using respondents' ratings of the twenty-seven specific areas of effectiveness.

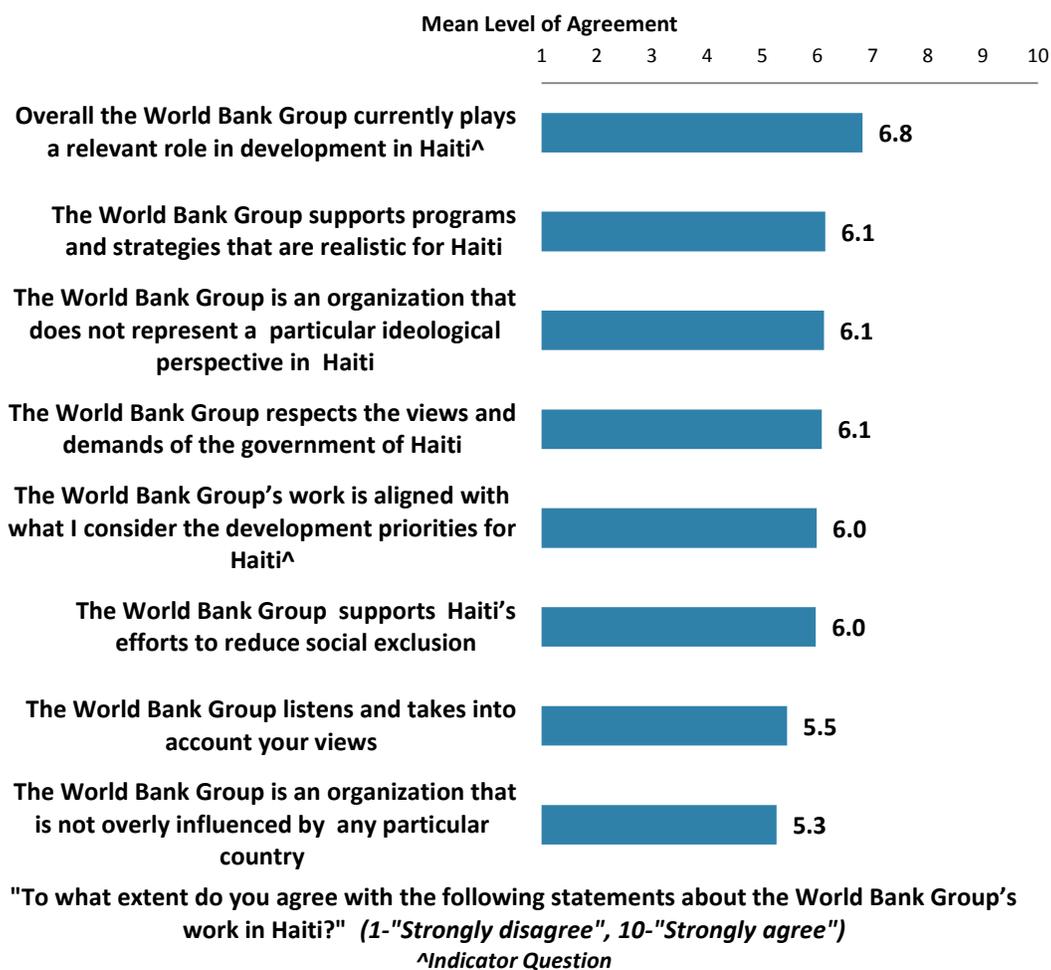
Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the World Bank's overall effectiveness or ratings of its ability to help achieve development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the Bank's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the WBG's ability to help achieve development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the Bank's overall effectiveness or perceptions of the WBG's ability to help achieve development results.

- Overall Effectiveness: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the Bank's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the Bank's overall effectiveness in Haiti. The areas determined to be key drivers from these analyses were:
  - The WBG's effectiveness at energy;
  - The WBG's effectiveness at education;
  - The WBG's effectiveness at disaster management/climate resilience;
  - The WBG's effectiveness at job creation/employment;
  - The WBG's effectiveness at local governance and institutions; and
  - The WBG's effectiveness at natural resource management.
  
- Achieving Development Results: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's ability to help achieve development results in Haiti, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's ability to help achieve development results. The areas determined to be key drivers from these analyses were:
  - The WBG's effectiveness at energy;
  - The WBG's effectiveness at local governance and institutions;
  - The WBG's effectiveness at health/communicable/non-communicable diseases;
  - The WBG's effectiveness at economic growth;
  - The WBG's effectiveness at natural resource management; and
  - The WBG's effectiveness at domestic private sector development.

## VII. How the World Bank Group Operates

### The World Bank Group's Work in Haiti

- Respondents across stakeholder groups had statistically similar levels of agreement with all of the statements below including the indicator questions, except the statement that *“the World Bank Group supports programs and strategies that are realistic for Haiti.”* Respondents from PMUs and contractors/consultants working on WBG projects had the highest levels of agreement with this statement, whereas respondents from the media had significantly lower levels of agreement.
- Respondents across geographic locations had statistically similar levels of agreement with all of the statements below including the indicator questions.
- Respondents who professionally collaborate/work with the WBG had significantly higher levels of agreement with the statement that *“the World Bank Group listens and takes into account your views”* than respondents who do not professionally collaborate/work with the WBG.



## VII. How the World Bank Group Operates (continued)

### Building /Strengthening Country Systems in Haiti

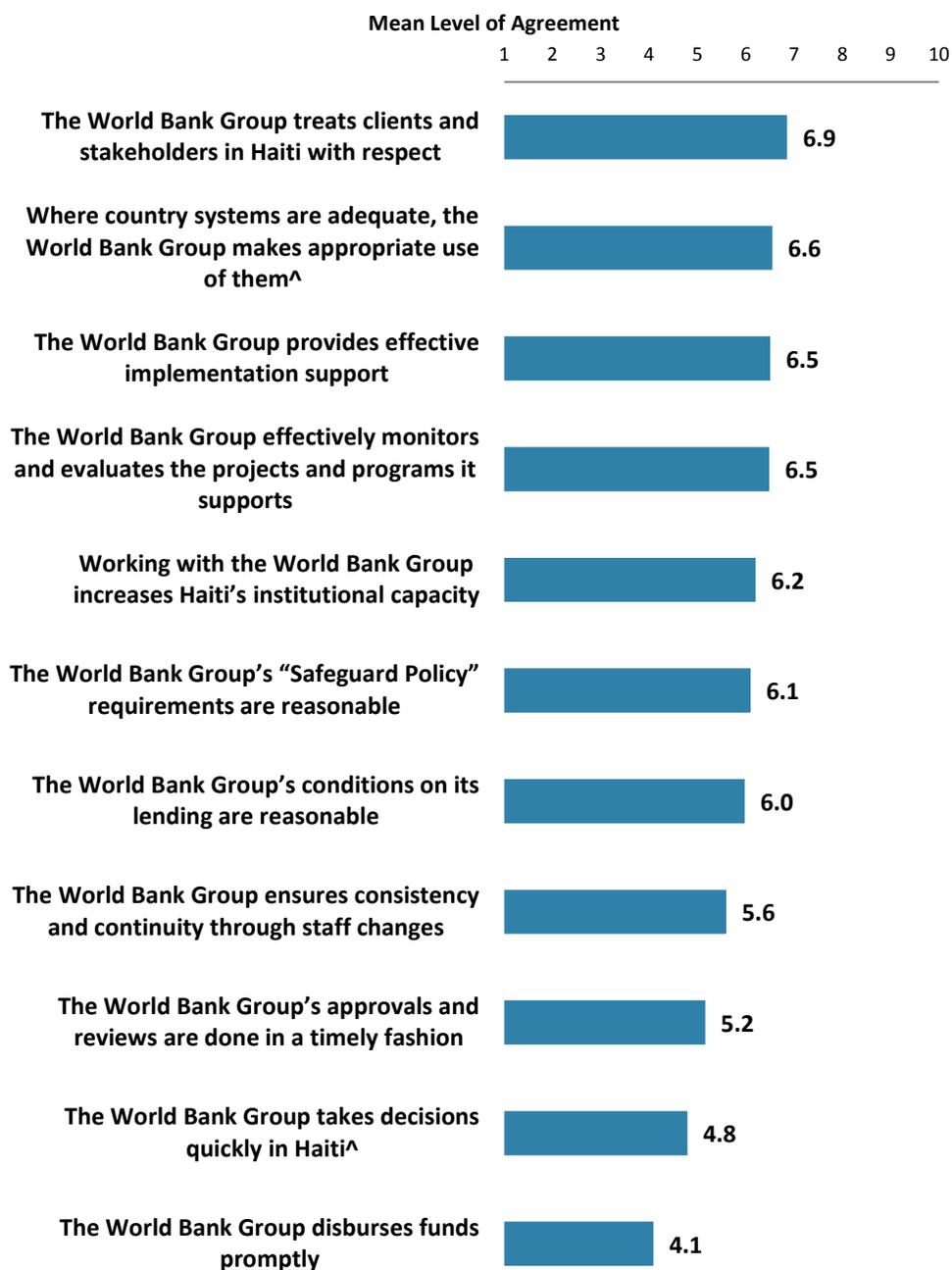
- Respondents from the private sector/financial sector/private banks, PMUs and contractors/consultants working on WBG project had the highest ratings for the extent to which the WBG helps to build/strengthen existing country systems in Haiti, whereas respondents from the media had significantly lower ratings.
- Respondents across geographic locations, whether they collaborate with the WBG or not, had statistically similar ratings for the extent to which the WBG helps to build/strengthen existing country systems in Haiti.



**"To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Haiti?"**  
*(1-"To no degree at all", 10-"To a very significant degree")*

## VII. How the World Bank Group Operates (continued)

### Overall Perceptions



"To what extent do you agree/disagree with the following statements?"

(1-"Strongly disagree", 10-"Strongly agree")

^Indicator Question

## VII. How the World Bank Group Operates (continued)

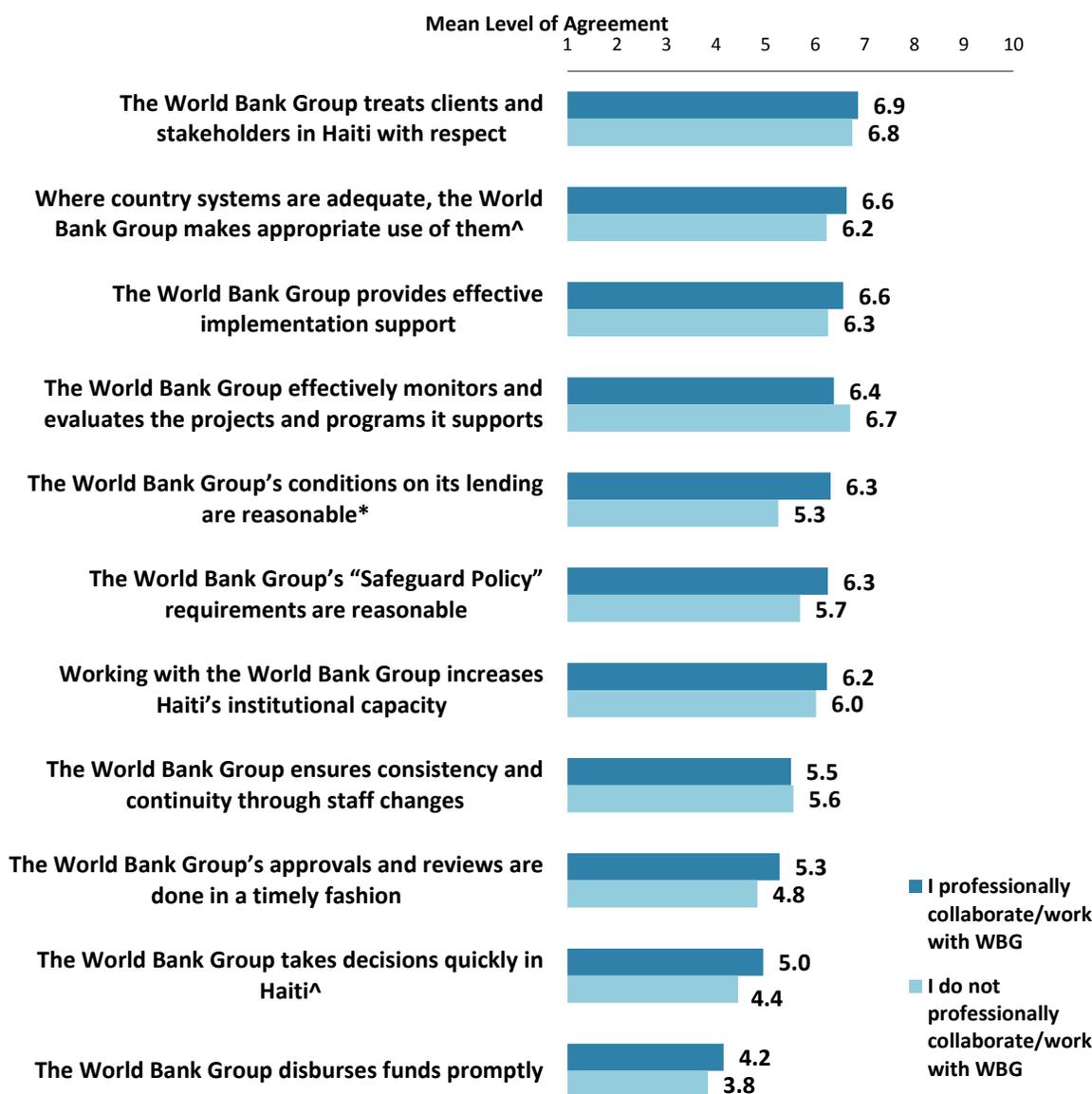
### Overall Perceptions (continued)

- There were significant stakeholder group differences in their levels of agreement with two of the statements above.
  - Respondents from PMUs and consultants/contractors working on WBG projects had the highest levels of agreement that “*the WBG takes decisions quickly in Haiti,*” whereas respondents from private sector/financial sector/private banks and the media had significantly lower levels of agreement.
  - Respondents from PMUs and consultants/contractors working on WBG projects had the highest levels of agreement that “*the WBG provides effective implementation support,*” whereas respondents from the media had significantly lower levels of agreement.
- Respondents across geographic locations had statistically similar levels of agreement with all of the statements above.

## VII. How the World Bank Group Operates (continued)

### Overall Perceptions (continued)

- Respondents who professionally collaborate/work with WBG had significantly higher levels of agreement with the statement that “the WBG’s conditions on its lending are reasonable,” compared to respondents who do not collaborate/work with WBG.



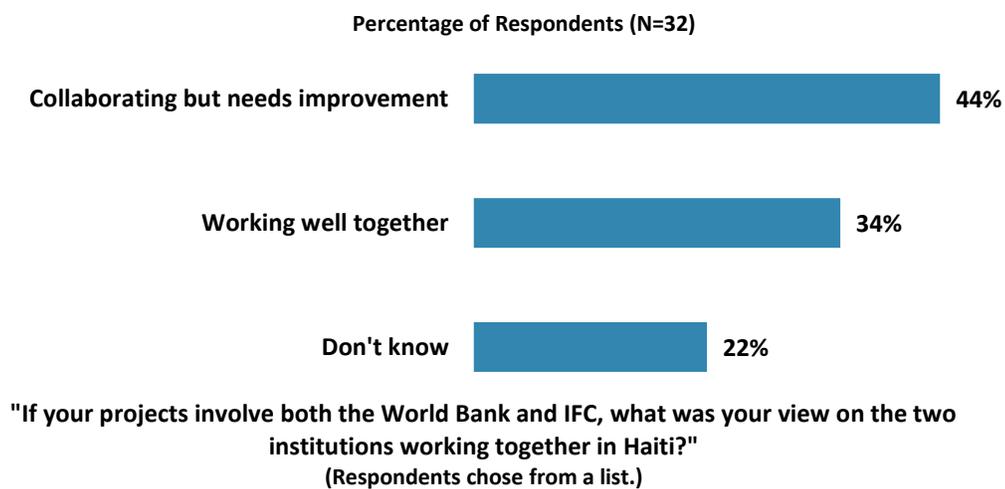
"To what extent do you agree/disagree with the following statements?"  
(1-"Strongly disagree", 10-"Strongly agree")

\*Significantly different between respondents who do and do not collaborate/work with WBG

^Indicator Question

## VII. How the World Bank Group Operates (continued)

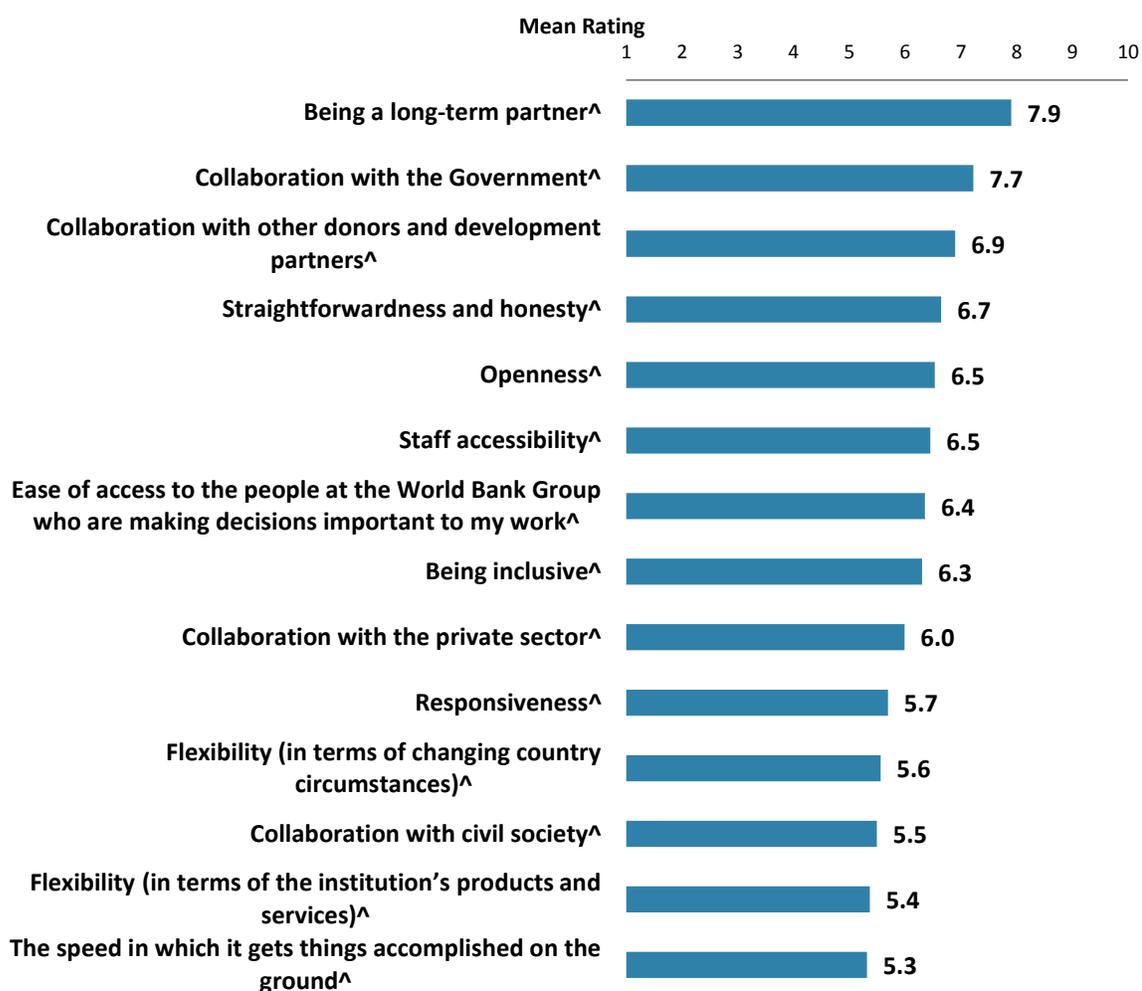
### Collaboration between the World Bank and IFC



## VII. How the World Bank Group Operates (continued)

### The World Bank Group as an Effective Development Partner

- Respondents from ministries/ministerial departments/implementation agencies, PMUs and contractors/consultants working on WBG projects tended to give the highest ratings for the WBG's "openness," "staff accessibility," "straightforwardness and honesty," "ease of access to the people at the WBG who are making decisions important to my work," "collaboration with other donors and development partners," and "the speed in which it gets things accomplished on the ground," whereas respondents from the media had significantly lower ratings for these qualities of the WBG as an effective development partner.
- Respondents who professionally collaborate/work with the WBG gave significantly higher ratings for the WBG's "staff accessibility" and "ease of access to the people at the WBG who are making decisions important to my work" than respondents who do not professionally collaborate with the WBG

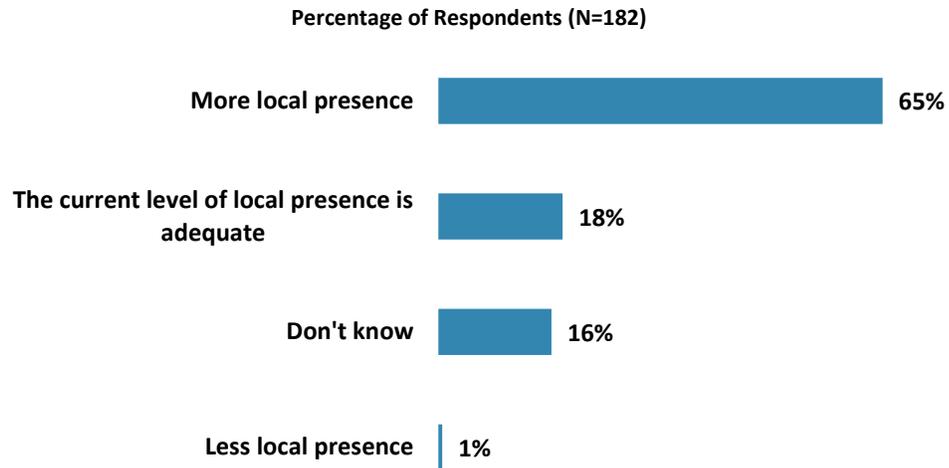


"To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

^Indicator Question

## VII. How the World Bank Group Operates (continued)

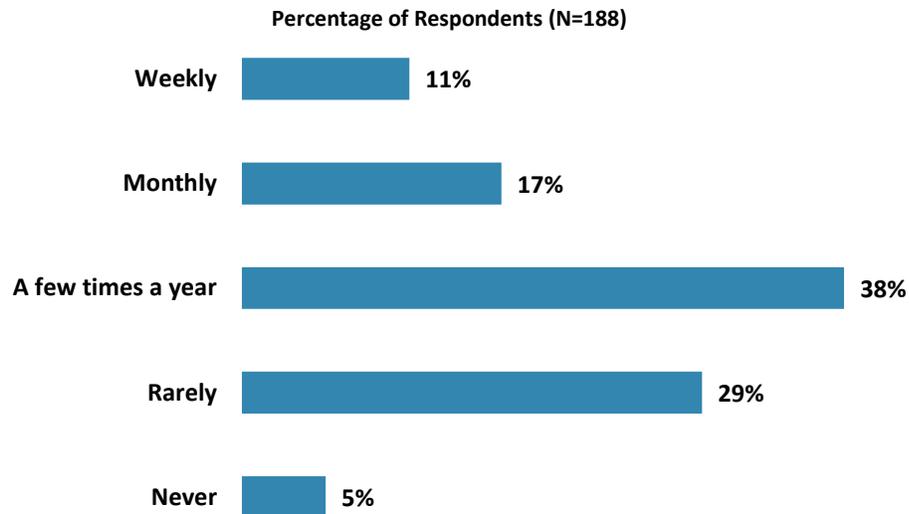
### The World Bank Group's Local Presence in Haiti



**“To be a more effective development partner in Haiti, do you believe that the World Bank Group should have...?”**  
(Respondents chose from a list.)

## VIII. World Bank Group's Knowledge and Instruments

### Frequency of Consulting World Bank Group's Knowledge Work and Activities



"How frequently do you consult World Bank Group knowledge work and activities in the work you do?" (Respondents chose from a list.)

## VIII. World Bank Group's Knowledge and Instruments (continued)

### Meeting Haiti's Knowledge Needs (*Indicator Question*)

- Respondents from the private sector/financial sector/private banks had the highest levels of agreement that the World Bank Group meets Haiti's needs for knowledge services, whereas respondents from the media had significantly lower levels of agreement.
- Respondents across geographic locations, whether they professionally collaborate/work with the WBG or not, also had statistically similar ratings for the levels of agreement that the World Bank Group meets Haiti's needs for knowledge services.

#### Mean Level of Agreement

1 2 3 4 5 6 7 8 9 10

All Respondents



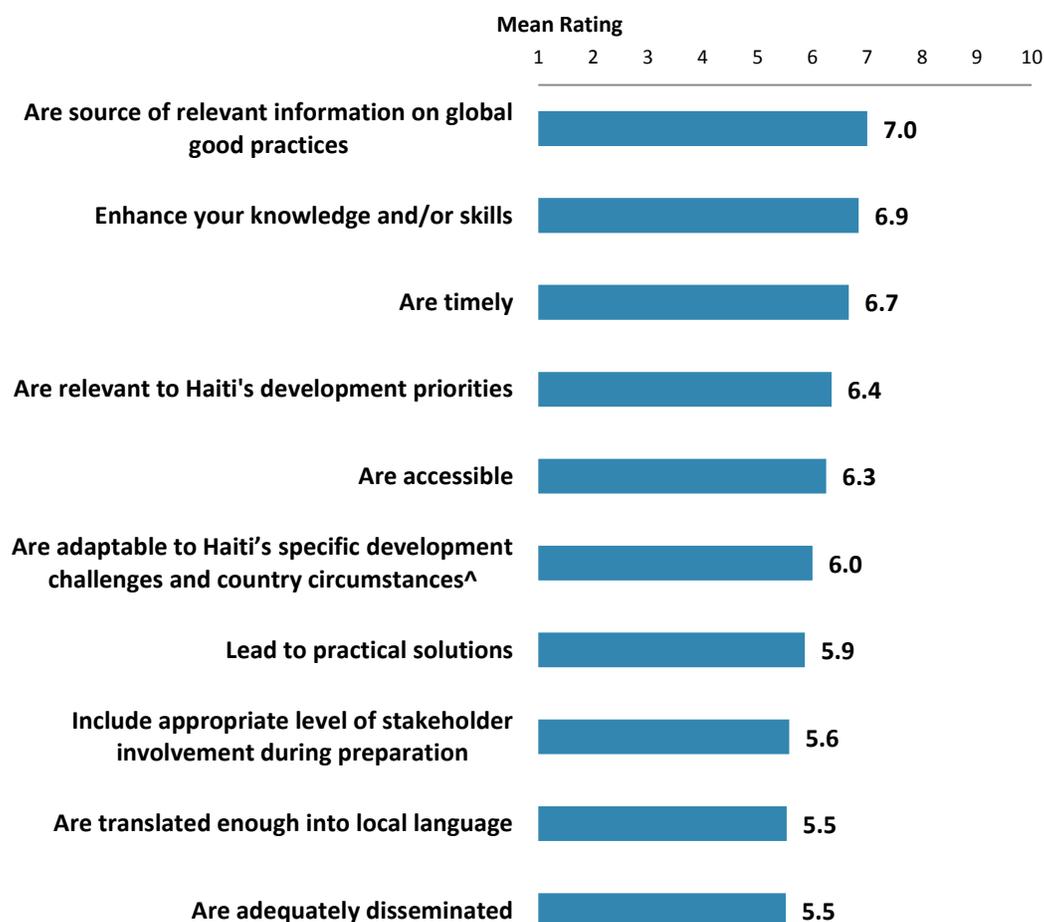
6.0

**"The World Bank Group meets Haiti's needs for knowledge services"**  
(1-"Strongly disagree", 10-"Strongly agree")

## VIII. World Bank Group's Knowledge and Instruments (continued)

### Qualities of the WBG's Knowledge Work and Activities

- Respondents from PMUs and consultants/contractors working on WBG projects had the highest ratings for two qualities of the WBG knowledge work and activities ("*being accessible*" and "*being adequately disseminated*"), whereas respondents from the media had significantly lower ratings for them.
- Respondents who are located outside Port-au-Prince gave significantly higher ratings for the "*timeliness*" of the WBG knowledge work and activities than respondents from Port-au-Prince.
- Respondents do and do not collaborate/work with the WBG had statistically similar ratings for all of the following qualities of the WBG's knowledge work and activities (including the indicator question).



"In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities:"

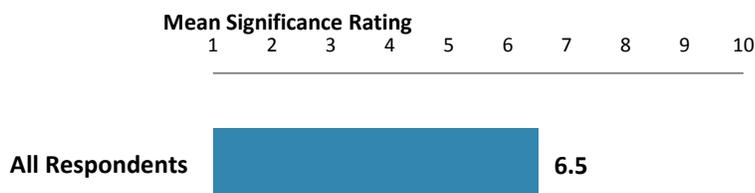
(1-"To no degree at all", 10-"To a very significant degree")

<sup>^</sup>Indicator Question

## VIII. World Bank Group's Knowledge and Instruments (continued)

### Contribution of the WBG's Knowledge Work and Activities (*Indicator Question*)

- Respondents across stakeholder groups and geographic locations had statistically similar ratings for the significance of the contribution that the WBG's knowledge work and activities make to development results in Haiti.
- Respondents who do and do not professionally collaborate/work with the WBG had statistically similar ratings for the significance of the contribution that the WBG's knowledge work and activities make to development results in Haiti.



**"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"**  
*(1-"Not significant at all", 10-"Very significant")*

### Technical Quality of the WBG's Knowledge Work and Activities (*Indicator Question*)

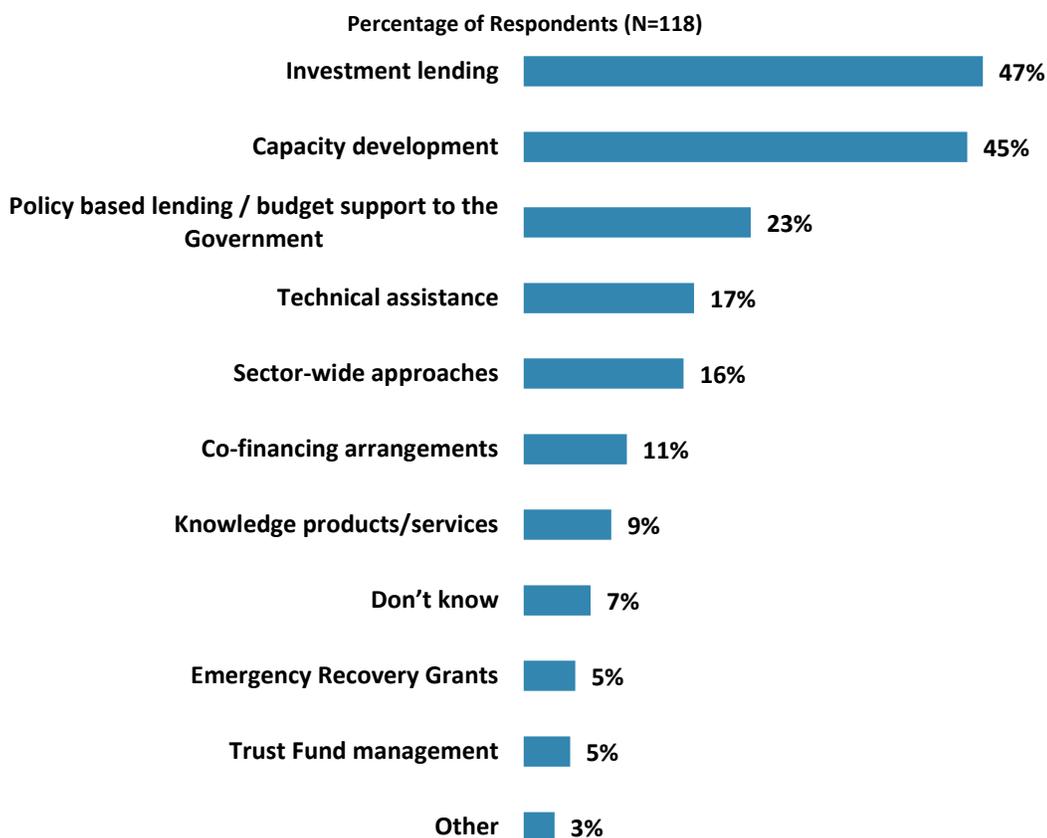
- Respondents across stakeholder groups and geographic locations gave statistically similar ratings for the technical quality of the WBG's knowledge work and activities.
- Respondents who do and do not professionally collaborate/work with the WBG had statistically similar ratings for the technical quality of the WBG's knowledge work and activities.



**"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"**  
*(1-"Very low technical quality", 10-"Very high technical quality")*

## VIII. World Bank Group's Knowledge and Instruments (continued)

### Most Effective Instruments in Reducing Poverty

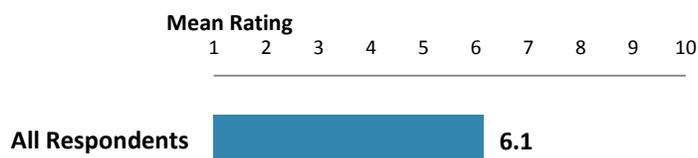


**“Which World Bank Group instruments do you believe are the MOST effective in reducing poverty in Haiti? (Choose no more than TWO)”**  
(Respondents chose from a list. Responses combined.)

## VIII. World Bank Group's Knowledge and Instruments (continued)

### Combination of World Bank Group Service

- Respondents from PMUs and consultants/contractors working on WBG projects had the highest ratings for the extent the combination of the WBG's financial, knowledge, and convening services meets the national development needs of Haiti, whereas respondents from the media had significantly lower ratings.
- Respondents across geographic locations had statistically similar ratings for the extent the combination of the WBG's financial, knowledge, and convening services meets the national development needs of Haiti.



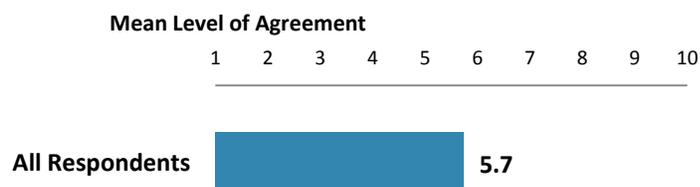
**"When considering the national development needs in Haiti, to what extent does the combination of financial, knowledge and convening services that the World Bank Group currently provides in Haiti meet the national development needs of Haiti?"**

*(1-"To no degree at all", 10-"To a very significant degree")*

## VIII. World Bank Group's Knowledge and Instruments (continued)

### Meeting Haiti's Needs for Financial Instruments (*Indicator Question*)

- Respondents across stakeholder groups and geographic locations had statistically similar levels of agreement that the World Bank Group's financial instruments meet Haiti's needs.
- Respondents who do and do not professionally collaborate/work with the WBG had statistically similar levels of agreement that the World Bank Group's financial instruments meet Haiti's needs.

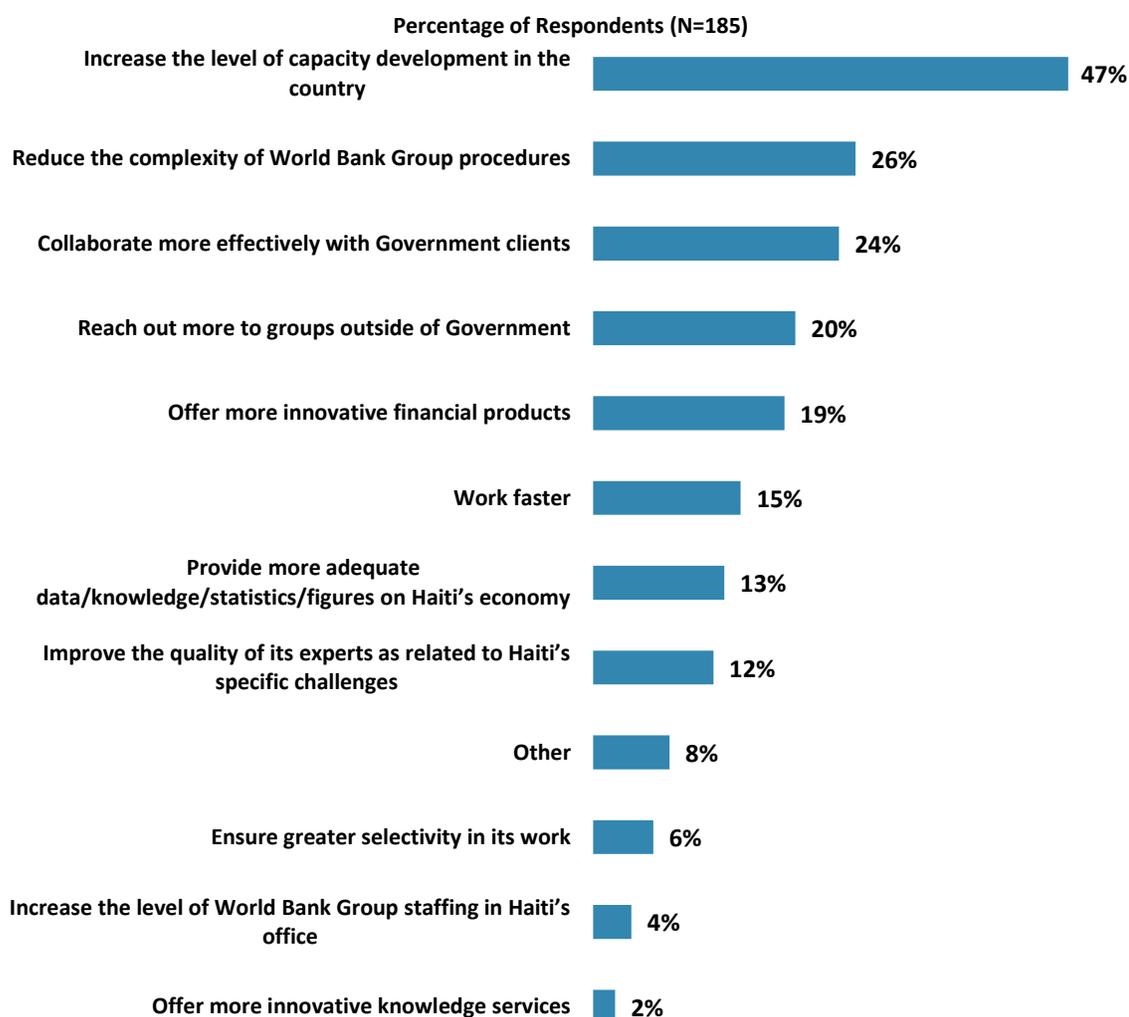


**"The World Bank Group's financial instruments meet the needs of Haiti."**  
(1-"Strongly disagree", 10-"Strongly agree")

## IX. The Future Role of the World Bank Group in Haiti

### Making the World Bank Group of Greater Value

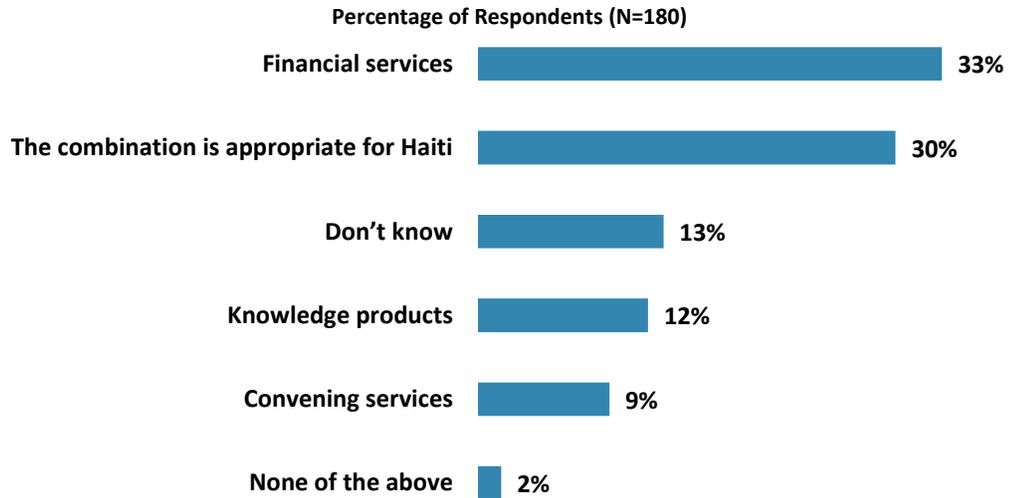
- Nine out of ten respondents from bilateral/multilateral agencies and more than half of the respondents from the Office of President/Prime Minister/Ministers indicated that the WBG should “*increase the level of capacity development in the country*” to make itself of greater value in Haiti. Respondents from CSOs and the media were significantly less to indicate so.
- There weren’t significant differences between respondents who do and do not professionally collaborate/work with the WBG in their responses to this question except their likelihood of choosing the response option “Other.” Respondents who collaborate with the WBG were significantly more likely to choose this option than those who do not collaborate with the WBG.



**"Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)**

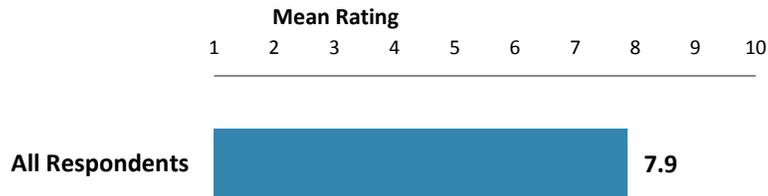
## IX. The Future Role of the World Bank Group in Haiti (continued)

### World Bank Group's Services in Haiti



"When considering the combination of services that the World Bank Group offers in Haiti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Haiti?"  
 (Respondents chose from a list.)

### Future Role of International Development in Haiti

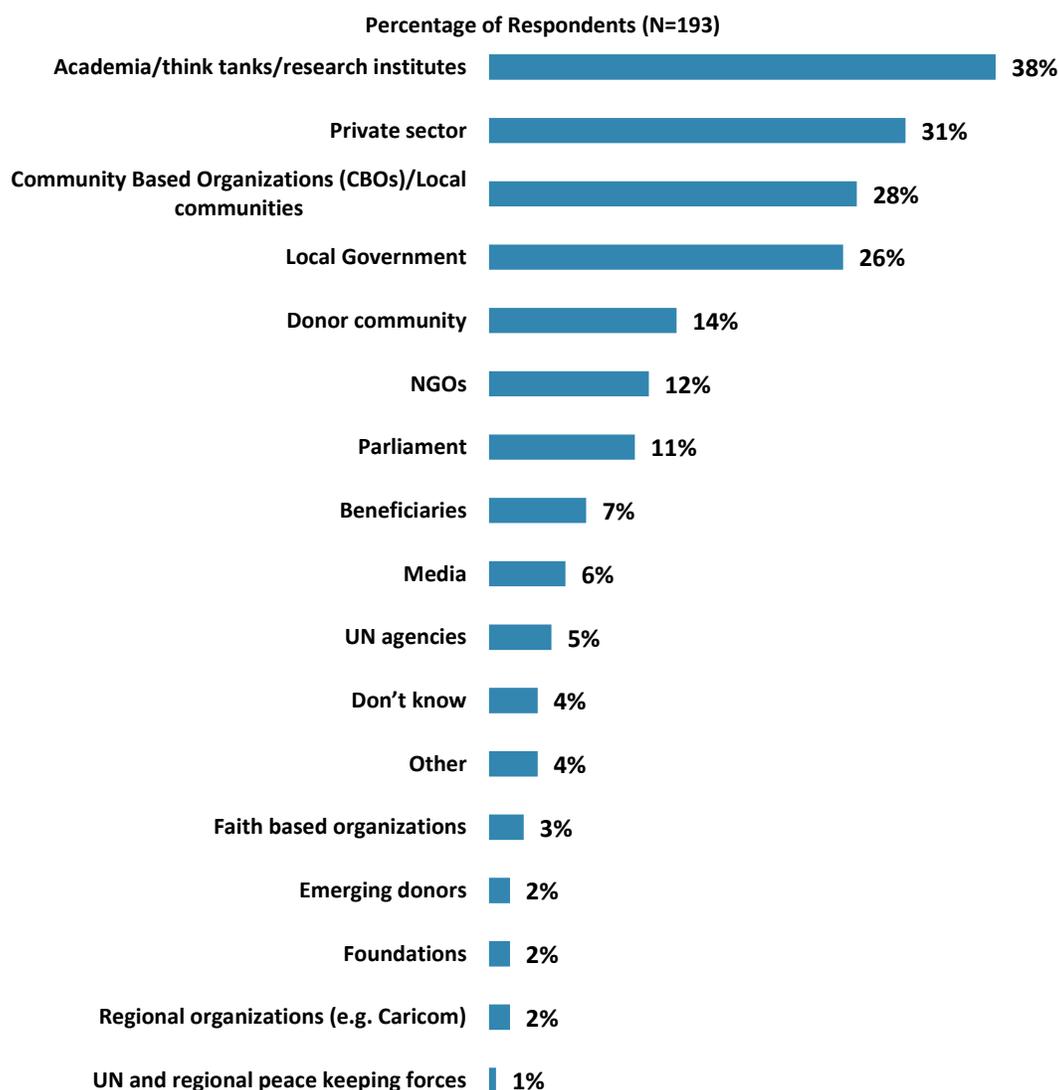


"How significant a role do you believe that international development cooperation SHOULD play in Haiti's development in the near future?"  
 (1-"Not a significant role at all", 10-"Very significant role")

## IX. The Future Role of the World Bank Group in Haiti (continued)

### Collaborating with Other Groups

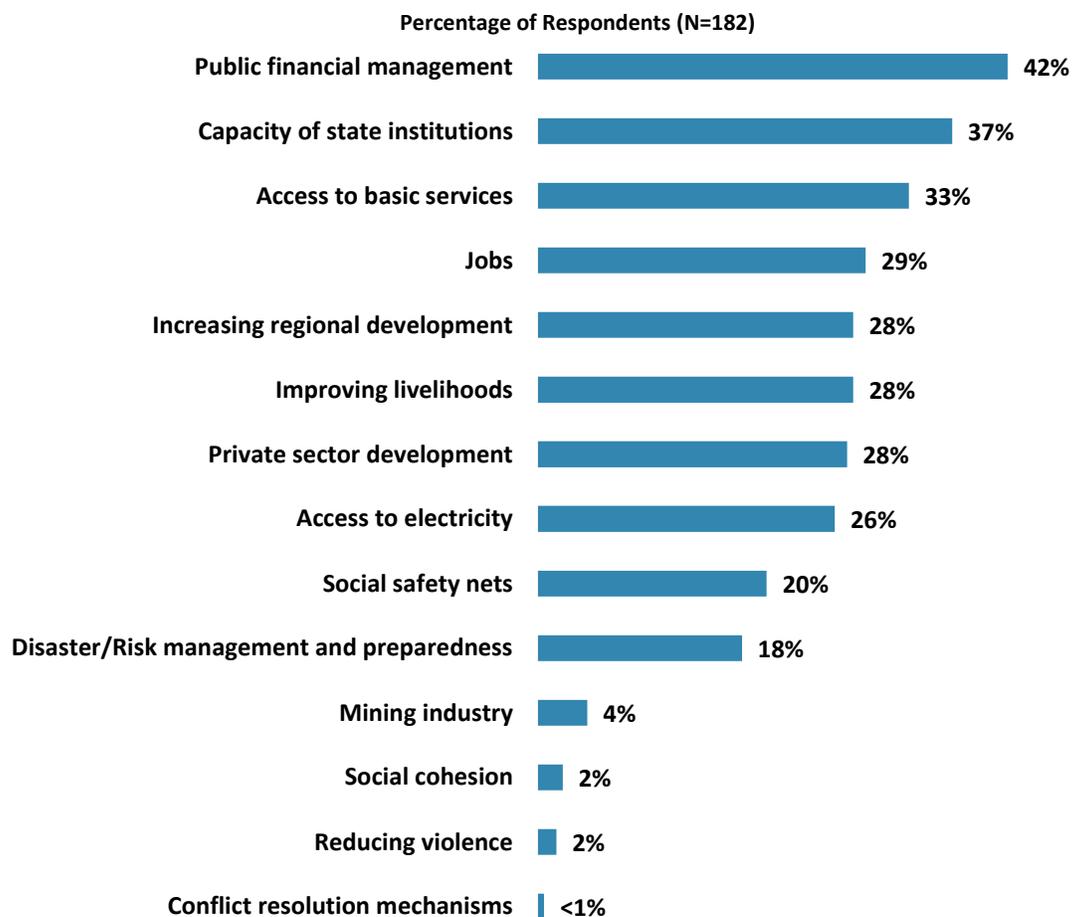
- It is worth noting that respondents from the Office of President/Prime Minister/Ministers, employees of ministries/ministerial departments/implementation agencies, and the private sector/financial sector/private banks were most likely to indicate that the WBG should collaborate more with the “*private sector*,” whereas respondents from the media and bilateral/multilateral agencies were significantly less likely to indicate so.
- Respondents across stakeholder groups all seemed to stress the importance of collaborating more with academia/think tanks/research institutes for the WBG in Haiti in the future.



**"In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there?"**  
(Respondents chose from a list. Responses combined.)

## IX. The Future Role of the World Bank Group in Haiti (continued)

### World Bank Group Playing a Leading Role in Haiti

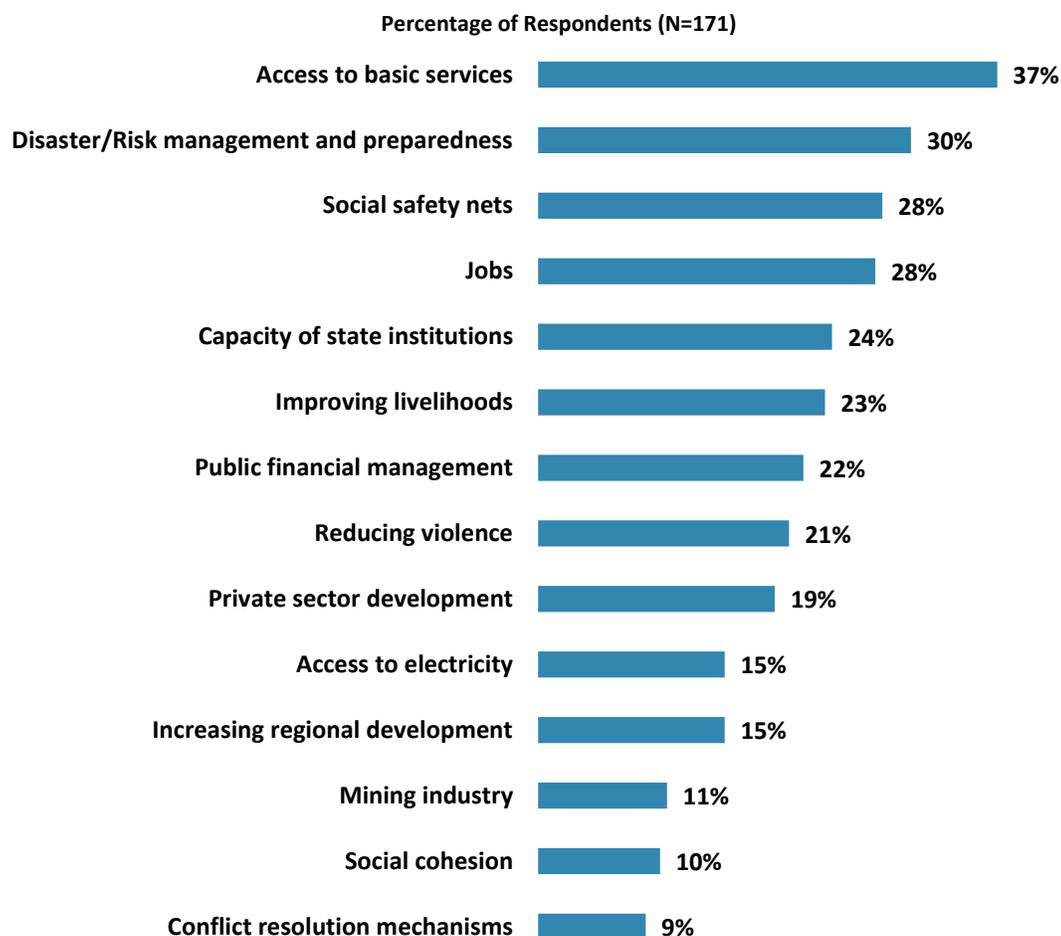


"Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Haiti?"

(Respondents chose from a list. Responses combined.)

## IX. The Future Role of the World Bank Group in Haiti (continued)

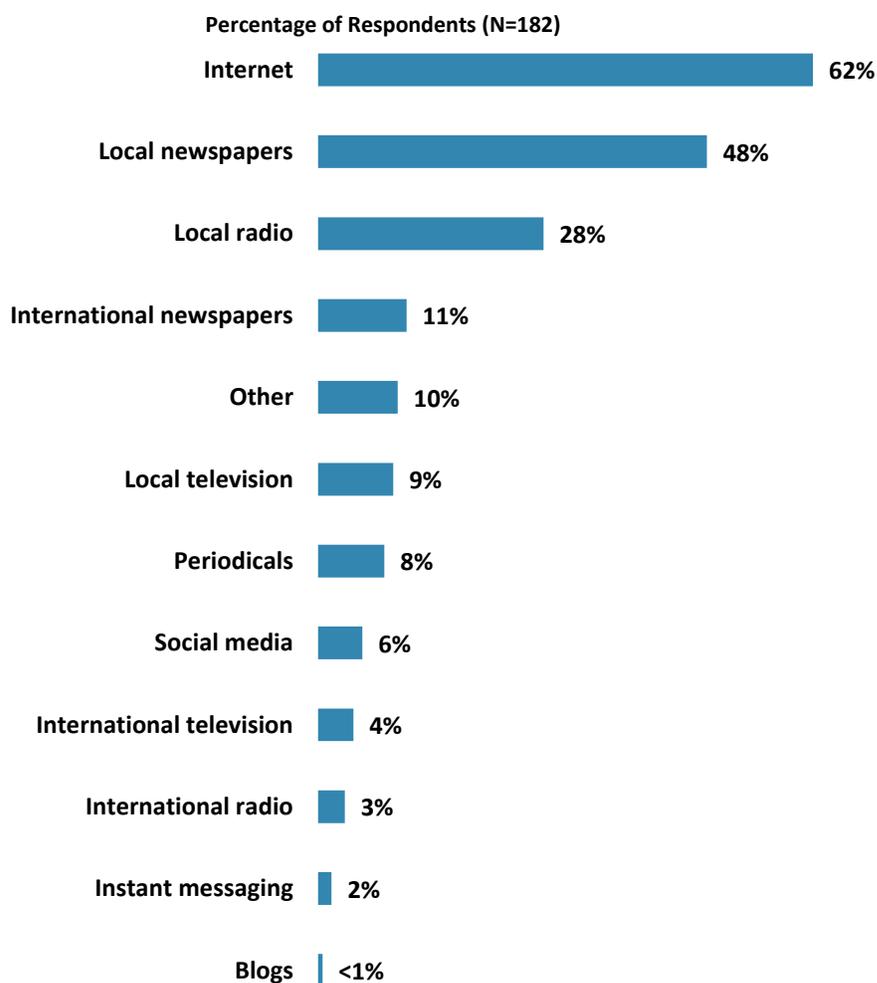
### Other Donors Playing a Leading Role in Haiti



"Which THREE areas below would benefit most from other donors playing a leading role among international partners in Haiti?" (Respondents chose from a list. Responses combined.)

## X. Communication and Openness

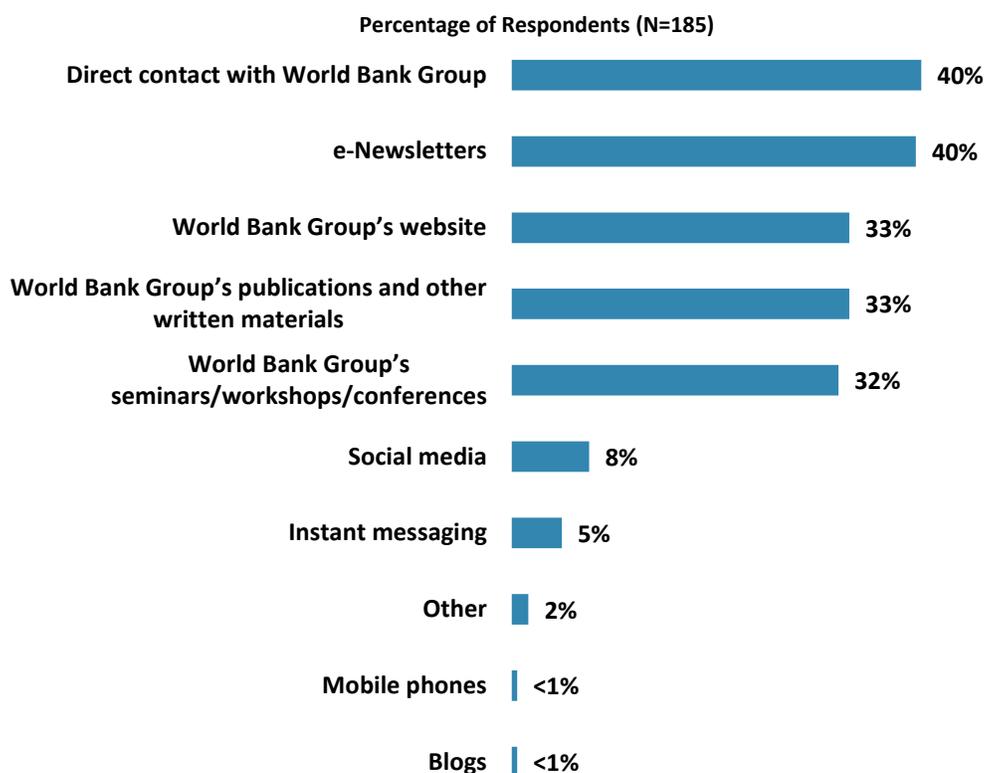
### General Information Sources



"How do you get most of your information about economic and social development issues in Haiti? (Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)

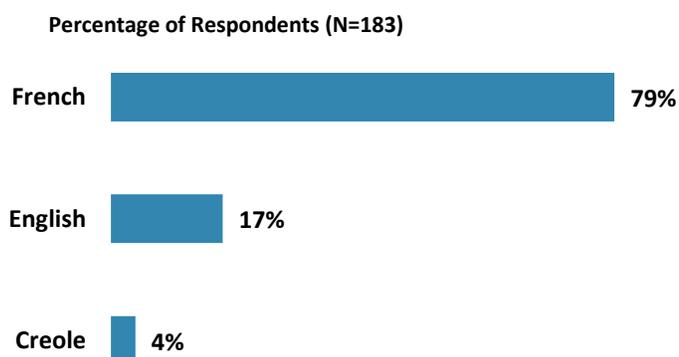
## X. Communication and Openness (continued)

### Preferred Information Sources



"How would you prefer to receive information from the World Bank Group?  
(Choose no more than TWO)"  
(Respondents chose from a list. Responses combined.)

### Preferred Languages

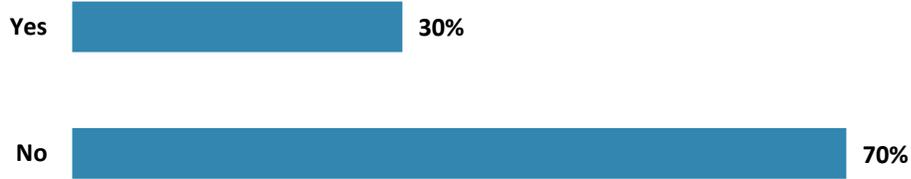


"In which language would you prefer to receive information from the World Bank Group?  
(Select only ONE response)" (Respondents chose from a list.)

## X. Communication and Openness (continued)

### Access to Information

Percentage of Respondents (N=177)



"Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?"

Percentage of Respondents (N=170)



"Have you requested information from the World Bank Group on its activities in the past year?"

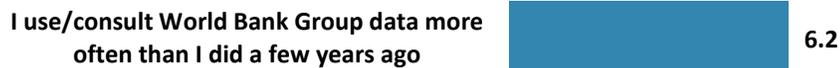
Percentage of Respondents (N=36)



"Were you able to obtain this information?"

Mean Level of Agreement

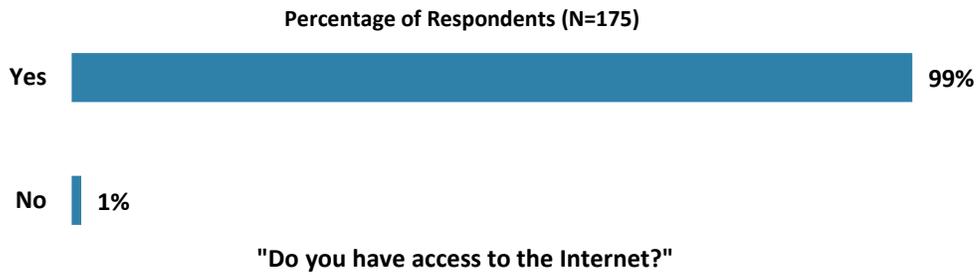
1 2 3 4 5 6 7 8 9 10



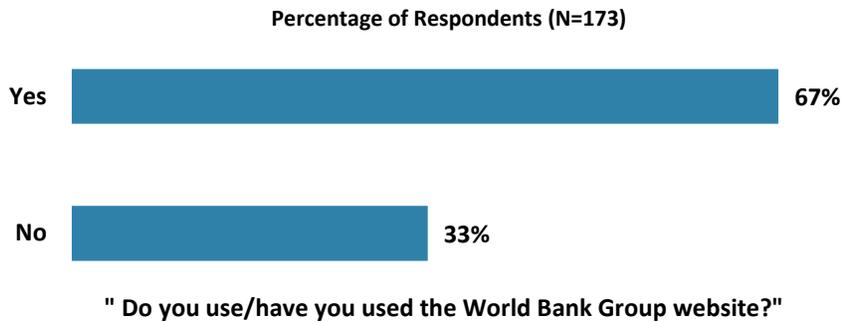
"Please rate how much you agree with the following statements"  
(1-"Strongly disagree", 10-"Strongly agree")

## X. Communication and Openness (continued)

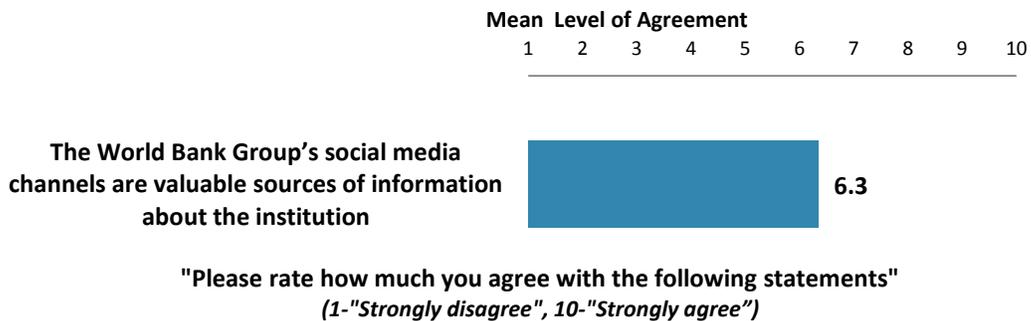
### Internet Access



### Website Usage

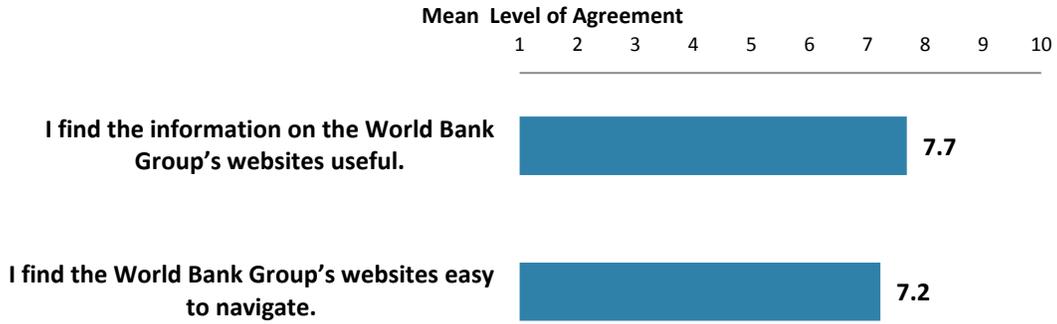


### Evaluation of WBG's Social Media Channels



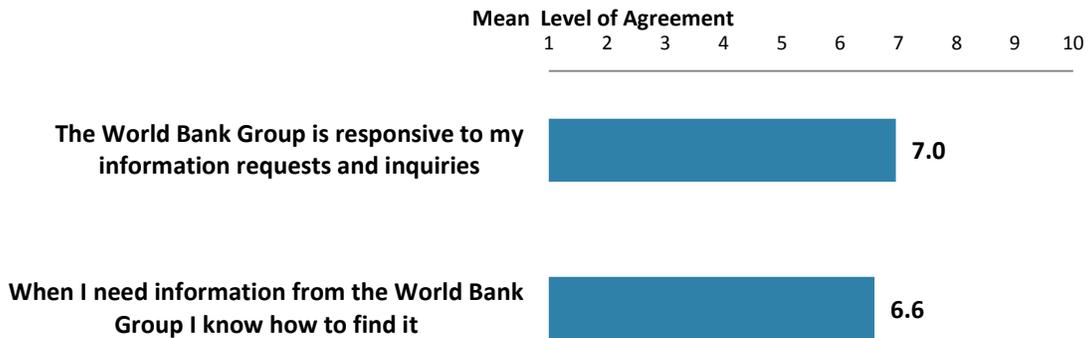
## X. Communication and Openness (continued)

### Website Evaluation



"Please rate how much you agree with the following"  
 (1-"Strongly disagree", 10-"Strongly agree")

### Information Sharing



"Please rate how much you agree with the following statements"  
 (1-"Strongly disagree", 10-"Strongly agree")

## XI. Appendices

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### Haiti



## Appendix A: Responses to All Questions across All Respondents (N=204)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (\*).

### A. General Issues Facing Haiti

<b>1. In general would you say that Haiti is headed in ... ?</b>	<b>Percentage of Respondents (N=184)</b>
The right direction	52.7%
Not sure	34.2%
The wrong direction	13.0%

<b>2. Listed below are a number of development priorities in Haiti. Please identify which of the following you consider the most important development priorities in Haiti? (Choose no more than FIVE)</b>	<b>Percentage of Respondents (Responses Combined; N=199)</b>
Education	66.3%
Public sector governance/ reform	50.8%
Job creation/employment	33.2%
Health	29.1%
Transport	28.6%
Security/stabilization	27.1%
Energy	26.1%
Environmental sustainability	21.6%
Anti-corruption	21.1%
Agricultural development	17.1%
Poverty reduction	16.6%
Water and sanitation	16.6%
Economic growth	15.1%
Foreign direct investment	13.6%
Social protection	13.6%
Domestic private sector development	13.6%
Reconstruction	13.1%
Law and justice	12.6%
Food security	10.1%
Local governance and institutions	10.1%
Rural development	9.5%
Equality of opportunity	4.5%
Social cohesion	4.0%
Disaster management	4.0%
Climate change	3.5%
Urban development	3.0%
Information and communications technology	2.5%
Trade and exports	2.5%
Regulatory framework	2.0%
Natural resource management	2.0%
Global/regional integration	1.5%
Gender equity	1.0%
Regional conflict and tensions	0.5%
Financial markets	0.5%
Crime and violence	0.5%
Communicable/non-communicable diseases	0.0%

**A. General Issues Facing Haiti (continued)**

<b>3. Poverty reduction is a broad term that encompasses work in many different areas. Which FIVE areas of development listed below do you believe would contribute most to reducing poverty in Haiti? (Choose no more than FIVE)</b>	<b>Percentage of Respondents (Responses Combined; N=200)</b>
Job creation/employment	56.5%
Education	51.0%
Economic growth	43.5%
Rural development	38.5%
Agricultural development	33.5%
Anti-corruption	28.5%
Public sector governance/ reform	20.5%
Domestic private sector development	19.5%
Foreign direct investment	18.5%
Food security	18.0%
Security/stabilization	15.0%
Water and sanitation	14.5%
Energy	14.5%
Transport	13.5%
Social protection	13.0%
Local governance and institutions	13.0%
Health	10.5%
Equality of opportunity	10.0%
Urban development	10.0%
Law and justice	8.5%
Reconstruction	7.5%
Environmental sustainability	6.5%
Social cohesion	5.0%
Natural resource management	4.5%
Trade and exports	4.0%
Disaster management	3.5%
Climate change	3.0%
Gender equity	3.0%
Crime and violence	2.5%
Global/regional integration	2.5%
Information and communications technology	2.0%
Regional conflict and tensions	0.5%
Regulatory framework	0.5%
Financial markets	0.5%
Communicable/non-communicable diseases	0.0%

**A. General Issues Facing Haiti (continued)**

<b>4. Economic growth can be driven by a number of factors. Which FIVE areas below do you believe would contribute most to generating economic growth in Haiti? (Choose no more than FIVE)</b>	<b>Percentage of Respondents (Responses Combined; N=198)</b>
Job creation/employment	42.9%
Agricultural development	41.4%
Energy	39.9%
Foreign direct investment	36.9%
Anti-corruption	34.3%
Public sector governance/ reform	34.3%
Trade and exports	33.8%
Domestic private sector development	33.3%
Education	26.8%
Rural development	23.7%
Transport	23.7%
Security/stabilization	12.6%
Reconstruction	12.6%
Regulatory framework	10.1%
Information and communications technology	9.6%
Local governance and institutions	7.6%
Equality of opportunity	7.6%
Natural resource management	7.6%
Urban development	6.6%
Financial markets	6.1%
Law and justice	5.6%
Global/regional integration	5.6%
Social cohesion	4.5%
Environmental sustainability	4.5%
Disaster management	4.0%
Health	4.0%
Food security	3.5%
Water and sanitation	2.5%
Climate change	2.5%
Gender equity	2.0%
Social protection	1.5%
Regional conflict and tensions	1.0%
Crime and violence	1.0%
Communicable/non-communicable diseases	0.0%

**A. General Issues Facing Haiti (continued)**

<b>5. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Haiti? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=185)</b>
Better entrepreneurial opportunities	32.4%
A growing middle class	26.5%
Education and training that better ensure job opportunity	24.9%
Consistent economic growth	18.9%
Better employment opportunities for young people	16.8%
Greater access to micro-finance for the poor	16.2%
Better opportunity for the poor who live in rural areas	11.9%
Greater equity of fiscal policy	10.3%
Better quality public services	8.1%
More reliable social safety net	7.6%
Greater access to health	7.0%
Greater voice and participation for citizens to help ensure greater Government accountability	7.0%
Better employment opportunities for women	4.3%
Improved nutrition and food security	3.8%
Other	2.2%
Better opportunity for the poor who live in urban areas	1.1%
Accelerated reconstruction	0.0%

**B. Overall Attitudes toward the World Bank Group**

<b>How familiar are you with the work of these organizations in Haiti?</b> <i>(1-Not familiar at all, 10-Extremely familiar)</i>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. World Bank (WB/BM)	199	0	6.38	2.55
2. Inter-American Development Bank (IDB/BID)	194	0	6.03	2.66
3. Latin American Development Bank (CAF)	187	0	2.31	2.11
4. Caribbean Development Bank (CDB)	191	0	3.02	2.57

<b>Overall, please rate your impression of the effectiveness of these organizations in Haiti.</b> <i>(1-Not effective at all, 10-Extremely effective)</i>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
5. World Bank (WB/BM)*	170	18	6.11	1.80
6. Inter-American Development Bank (IDB/BID)	159	28	5.98	1.93
7. Latin American Development Bank (CAF)	41	127	3.44	2.21
8. Caribbean Development Bank (CDB)	64	108	4.50	2.46

<b>Staff Preparedness*</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
9. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help solve Haiti's most complicated development challenges? <i>(1-To no degree at all, 10-To a very significant degree)</i>	140	53	6.63	1.95

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>10. When thinking about how the World Bank Group can have the most impact on development results in Haiti, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Haiti? (Choose no more than FIVE)</b>	<b>Percentage of Respondents (Responses Combined; N=194)</b>
Education	58.8%
Public sector governance/ reform	48.5%
Transport	30.4%
Energy	29.9%
Job creation/employment	28.9%
Agricultural development	28.4%
Health	23.7%
Poverty reduction	23.2%
Domestic private sector development	23.2%
Rural development	22.2%
Economic growth	17.5%
Anti-corruption	17.5%
Water and sanitation	16.0%
Reconstruction	15.5%
Environmental sustainability	12.9%
Social protection	11.9%
Foreign direct investment	9.3%
Security/stabilization	8.8%
Local governance and institutions	7.7%
Law and justice	6.7%
Trade and exports	5.7%
Disaster management	5.7%
Food security	5.2%
Urban development	5.2%
Natural resource management	4.6%
Climate change	4.1%
Financial markets	4.1%
Information and communications technology	4.1%
Regulatory framework	3.6%
Equality of opportunity	3.1%
Social cohesion	2.1%
Communicable/non-communicable diseases	1.5%
Global/regional integration	1.0%
Crime and violence	1.0%
Gender equity	0.0%
Regional conflict and tensions	0.0%

**B. Overall Attitudes toward the World Bank Group (continued)**

11. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Haiti?	Percentage of Respondents (N=185)		
	Greatest Value	2 <sup>nd</sup> Greatest Value	Combined
Capacity development	29.7%	18.0%	47.8%
Financial resources	32.4%	15.3%	47.7%
Technical assistance	4.9%	16.4%	21.3%
Policy advice, studies, analyses	10.3%	9.8%	20.1%
Strategy formulation	8.1%	11.5%	19.6%
Donor coordination	4.9%	10.4%	15.2%
Mobilizing third party financial resources	3.2%	6.0%	9.3%
Data	1.6%	5.5%	7.1%
Linkage to non-Bank expertise	1.6%	3.8%	5.4%
Convening/Facilitating	2.2%	2.7%	4.9%
Other	1.1%	0.5%	1.6%

How effectively do the World Bank Group's activities below support Haiti's efforts to achieve development results? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
12. Convening/Facilitating	101	62	6.06	1.77
13. Data	118	46	6.71	1.68
14. Policy advice, studies, analyses	130	39	6.42	1.93
15. Financial resources	148	26	7.18	1.81
16. Technical assistance	143	30	6.71	1.77
17. Mobilizing third party financial resources	117	53	6.41	1.98
18. Donor coordination	130	39	5.80	2.25
19. Linkage to non-Bank expertise	96	71	5.76	1.97
20. Strategy formulation	117	56	6.45	1.88

The World Bank Group can provide capacity building support in a number of ways in Haiti. To which degree would Haiti benefit, if capacity building were to support...? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
21. Groups outside of government to help them more effectively engage and participate in development efforts	169	15	7.25	2.13
22. The public sector, related to implementation of specific development projects on the ground	181	7	8.22	1.68
23. The public sector, related to reforming institutions (organizations or sociopolitical conditions)	172	10	8.21	1.61
24. The private sector, related to institutional and policy change	164	18	7.52	1.82

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Haiti? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
25. Project implementation (or other organizational strengthening)	128	62	6.54	1.83
26. Citizen engagement (incorporating citizens' voices into development)	91	96	5.16	2.18
27. Policy design (for clarity and better incentives to achieve development goals)	106	83	6.27	1.79
28. Directly supporting building of government institutions	121	68	6.35	1.85

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how to improve capacity building in Haiti to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (1-Not important at all, 10-Very important)	Effectiveness			
	N	DK	Mean	SD
29. Project implementation (or other organizational strengthening)	150	38	7.50	2.13
30. Citizen engagement (incorporating citizens' voices into development)	138	50	7.60	1.81
31. Policy design (for clarity and better incentives to achieve development goals)	137	50	7.76	1.70
32. Directly supporting building of government institutions	144	44	7.74	1.99
<b>33. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Haiti? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=197)</b>			
Not adequately sensitive to political/social realities in Haiti	17.8%			
Not enough public disclosure of its work	15.7%			
Not collaborating enough with non-state actors	15.2%			
World Bank Group's processes too complex	14.2%			
World Bank Group's processes too slow	13.7%			
Not willing to honestly criticize policies and reform efforts in the country	13.2%			
Too bureaucratic in its operational policies and procedures	12.7%			
Too influenced by developed countries	12.2%			
Imposing technocratic solutions without regard to political realities	10.7%			
Don't know	10.7%			
Not aligned with country priorities	9.1%			
Not focused enough on issues that are unique to fragile countries	7.1%			
Not exploring alternative policy options	5.1%			
Arrogant in its approach	4.6%			
Inadequate number of World Bank Group staff members located in the country	4.6%			
Not aligned with other donors' work	4.1%			
Staff too inaccessible	4.1%			
Other	3.6%			
The credibility of its knowledge/data	2.0%			
Its advice and strategies do not lend themselves to practical problem solving	1.5%			
Not client focused	1.0%			
<b>34. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Haiti? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=191)</b>			
Investment lending	46.6%			
Capacity development	45.0%			
Policy based lending / budget support to the Government	23.0%			
Technical assistance	17.3%			
Sector-wide approaches	16.2%			
Co-financing arrangements	10.5%			
Knowledge products/services	8.9%			
Don't know	6.8%			
Emergency Recovery Grants	5.2%			
Trust Fund management	4.7%			
Other	3.1%			

**B. Overall Attitudes toward the World Bank Group (continued)**

<b>35. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=193)</b>
Academia/think tanks/research institutes	37.8%
Private sector	31.1%
Community Based Organizations (CBOs)/Local communities	27.5%
Local Government	26.4%
Donor community	14.0%
NGOs	11.9%
Parliament	10.9%
Beneficiaries	7.3%
Media	5.7%
UN agencies	4.7%
Don't know	3.6%
Other	3.6%
Faith based organizations	2.6%
Emerging donors	1.6%
Foundations	1.6%
Regional organizations (e.g. Caricom)	1.6%
UN and regional peace keeping forces	0.5%

<b>To what extent do you agree with the following statements about the World Bank Group's work in Haiti? (1-Strongly disagree, 10-Strongly agree)</b>	<b>Level of Agreement</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
36. Overall the World Bank Group currently plays a relevant role in development in Haiti*	168	22	6.82	1.95
37. The World Bank Group's work is aligned with what I consider the development priorities for Haiti*	159	31	5.99	1.92
38. The World Bank Group supports Haiti's efforts to reduce social exclusion	141	44	5.97	2.02
39. The World Bank Group supports programs and strategies that are realistic for Haiti	154	33	6.14	2.03
40. The World Bank Group treats clients and stakeholders in Haiti with respect	128	54	6.86	2.07
41. The World Bank Group is an organization that does not represent a particular ideological perspective in Haiti	127	53	6.12	2.69
42. The World Bank Group is an organization that is not overly influenced by any particular country	122	58	5.26	2.80
43. The World Bank Group respects the views and demands of the government of Haiti	139	46	6.08	2.13
44. The World Bank Group listens and takes into account your views	146	36	5.45	2.28

<b>Combination of services</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
45. When considering the national development needs in Haiti, to what extent does the combination of financial, knowledge and convening services that the World Bank Group currently provides in Haiti meet the national development needs of Haiti? (1-To no degree at all, 10-To a very significant degree)	154	30	6.14	1.79

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
46. Responsiveness*	117	56	5.69	1.90
47. Flexibility (in terms of the institution's products and services)*	123	51	5.37	1.84
48. Flexibility (in terms of changing country circumstances)*	123	48	5.56	1.76
49. Being inclusive*	115	56	6.30	1.81
50. Openness*	137	37	6.53	1.96
51. Staff accessibility*	135	41	6.45	2.04
52. Straightforwardness and honesty*	113	58	6.65	2.02
53. Ease of access to the people at the World Bank Group who are making decisions important to my work*	130	46	6.35	2.33
54. Collaboration with civil society*	101	73	5.50	2.12
55. Collaboration with the Government*	143	37	7.22	1.86
56. Collaboration with other donors and development partners*	115	59	6.90	2.07
57. Collaboration with the private sector*	92	84	5.99	1.90
58. The speed in which it gets things accomplished on the ground*	120	56	5.32	2.11
59. Being a long-term partner*	122	54	7.90	1.76

60. To be a more effective development partner in Haiti, do you believe that the World Bank Group should have...? (Select only ONE response)	Percentage of Respondents (N=182)
More local presence	64.8%
The current level of local presence is adequate	18.1%
Don't know	16.5%
Less local presence	.5%

61. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=182)
There is not an adequate level of citizen/civil society participation	37.9%
Lack of/inadequate levels of capacity in Government	35.7%
Lack of adequate level of decision-making in Government	29.1%
The World Bank Group is not sensitive enough to political/social realities on the ground	28.0%
Reforms are not well thought out in light of country challenges	22.5%
Corruption in the country	20.9%
Political pressures and obstacles presented by vested interests	20.9%
The World Bank Group works too slowly	20.9%
The World Bank Group does not do adequate follow through/follow-up	18.1%
Poor donor coordination	14.8%
Inadequate funding	14.8%
Ongoing fragility and instability	14.3%
Other	4.4%

### C. World Bank Group's Effectiveness and Results

1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Haiti? (1-Not important at all, 10-Very important)	Importance			
	N	DK	Mean	SD
1. Anti-corruption	157	17	8.16	1.91
2. Information and communications technology	161	12	7.18	2.30
3. Transport	175	6	8.15	1.95
4. Crime and violence	135	32	5.67	2.39
5. Regional conflict and tensions	129	35	4.99	2.56
6. Law and justice	149	23	6.81	2.52
7. Urban development	162	11	8.07	1.67
8. Environmental sustainability	167	8	8.21	1.71
9. Regulatory framework	147	20	7.75	1.79
10. Communicable/non-communicable diseases	141	22	6.38	2.54
11. Poverty reduction	165	8	8.46	1.71
12. Gender equity	148	20	6.46	2.28
13. Domestic private sector development	161	13	7.79	1.92
14. Foreign direct investment	157	17	7.91	1.83
15. Local governance and institutions	164	8	8.13	1.67
16. Water and sanitation	166	7	8.08	1.79
17. Trade and exports	161	12	7.45	2.20
18. Economic growth	165	9	8.72	1.28
19. Reconstruction	159	9	7.79	1.95
20. Energy	168	9	8.54	1.75
21. Disaster management	164	8	7.52	1.98
22. Public sector governance/ reform	173	7	8.36	1.87
23. Job creation/employment	170	8	8.50	1.74
24. Social cohesion	148	18	6.49	2.34
25. Financial markets	140	31	7.06	2.14
26. Equality of opportunity	150	21	6.91	2.26
27. Health	166	10	7.51	2.23
28. Rural development	167	7	8.23	1.75
29. Global/regional integration	152	20	6.93	2.33
30. Food security	157	12	7.61	2.23
31. Education	173	6	8.57	1.87
32. Security/stabilization	150	16	6.60	2.59
33. Social protection	156	17	6.73	2.41
34. Climate change	149	23	6.86	2.35
35. Agricultural development	171	8	8.57	1.70
36. Natural resource management	154	19	7.13	2.49

**C. World Bank Group's Effectiveness and Results (continued)**

2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Anti-corruption	61	114	4.93	2.17
2. Transport	83	89	6.61	1.83
3. Regional conflict and tensions	35	133	4.43	2.13
4. Urban development	88	86	5.91	1.85
5. Regulatory framework	72	96	5.72	2.03
6. Health/Communicable/non-communicable diseases	71	101	6.17	2.21
7. Poverty reduction	100	73	5.91	1.86
8. Gender equity	55	109	5.69	1.83
9. Domestic private sector development	69	95	5.46	1.94
10. Foreign direct investment	62	104	5.52	2.23
11. Local governance and institutions	92	75	5.82	2.06
12. Water and sanitation	95	72	6.08	1.97
13. Trade and exports	54	111	5.44	2.38
14. Economic growth	90	77	5.97	2.02
15. Energy	69	94	5.68	2.39
16. Disaster management/ Climate resilience	82	86	6.37	2.17
17. Public sector governance/ reform	104	66	6.13	2.09
18. Job creation/employment	83	90	5.61	2.16
19. Financial markets	38	130	4.82	2.08
20. Rural development	79	91	5.78	2.10
21. Global/regional integration	42	121	5.02	2.42
22. Education	102	70	6.52	2.01
23. Stabilization	46	117	5.41	2.33
24. Food security/Social protection	76	95	5.82	2.19
25. Reconstruction	90	83	6.09	2.09
26. Agricultural development	78	95	6.00	2.35
27. Natural resource management	45	123	4.89	2.42
<b>Achieving Development Results*</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
3. To what extent does the World Bank Group's work help to achieve development results in Haiti?* (1-To no degree at all, 10-To a very significant degree)	158	35	6.16	1.84
<b>Building/Strengthening Existing Country Systems</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Haiti?* (1-To no degree at all, 10-To a very significant degree)	139	53	6.45	1.98
<b>To what extent do you agree with the following statements about the World Bank Group in Haiti? (1-Strongly disagree, 10-Strongly agree)</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
5. The World Bank Group's financial instruments meet the needs of Haiti*	141	46	5.73	1.92
6. The World Bank Group meets Haiti's needs for knowledge services*	154	37	6.03	2.01

**D. The World Bank Group's Knowledge Work and Activities (i.e., Analysis, Studies, Research, Data, Reports, Conferences)**

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=188)
Weekly	10.6%
Monthly	16.5%
A few times a year	38.3%
Rarely	29.3%
Never	5.3%

In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	128	40	6.66	1.76
3. Include appropriate level of stakeholder involvement during preparation	121	51	5.58	1.95
4. Are relevant to Haiti's development priorities	141	34	6.35	1.69
5. Lead to practical solutions	131	41	5.86	1.80
6. Are accessible	142	32	6.25	1.86
7. Are source of relevant information on global good practices	135	37	7.00	1.60
8. Enhance your knowledge and/or skills	142	32	6.85	1.90
9. Are adequately disseminated	131	43	5.51	2.20
10. Are translated enough into local language	124	50	5.53	2.55
11. Are adaptable to Haiti's specific development challenges and country circumstances*	131	42	6.00	1.86

Overall Evaluations	N	DK	Mean	SD
12. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*(1-Not significant at all, 10-Very significant)	147	39	6.52	1.63
13. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*(1-Very low technical quality, 10-Very high technical quality)	149	36	7.09	1.59

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
1. The World Bank Group disburses funds promptly	137	53	4.09	2.07
2. The World Bank Group effectively monitors and evaluates the projects and programs it supports	145	46	6.49	1.84
3. The World Bank Group's approvals and reviews are done in a timely fashion	123	61	5.16	1.97
4. The World Bank Group's "Safeguard Policy" requirements are reasonable	90	94	6.10	1.84
5. The World Bank Group's conditions on its lending are reasonable	90	93	5.98	2.11
6. The World Bank Group takes decisions quickly in Haiti*	127	56	4.80	2.10
7. Working with the World Bank Group increases Haiti's institutional capacity	146	40	6.21	1.88
8. The World Bank Group ensures consistency and continuity through staff changes	82	100	5.60	2.05
9. Where country systems are adequate, the World Bank Group makes appropriate use of them*	85	97	6.55	2.16
10. The World Bank Group provides effective implementation support	127	59	6.51	1.87

**F. Recent Trends and the Future Role of the World Bank Group in Haiti**

<b>World Bank Group Moving in the Right Direction</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
1. In the last three years, to what extent do you believe that the World Bank Group has moved in the right direction in terms of the focus of its work in Haiti? (1-To no degree at all, 10-To a very significant degree)	132	51	6.50	1.66

<b>Role of International Development Cooperation</b>	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
2. How significant a role do you believe that international development cooperation (e.g., range of donors and partners) SHOULD play in Haiti's development in the near future? (1-Not a significant role at all, 10-Very significant role)	175	9	7.87	1.86

<b>3. Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=185)</b>
Increase the level of capacity development in the country	47.0%
Reduce the complexity of World Bank Group procedures	25.9%
Collaborate more effectively with Government clients	24.3%
Reach out more to groups outside of Government	20.0%
Offer more innovative financial products	18.9%
Work faster	14.6%
Provide more adequate data/knowledge/statistics/figures on Haiti's economy	13.0%
Improve the quality of its experts as related to Haiti's specific challenges	11.9%
Other	7.6%
Ensure greater selectivity in its work	5.9%
Increase the level of World Bank Group staffing in Haiti's office	3.8%
Offer more innovative knowledge services	2.2%

<b>4. When considering the combination of services that the World Bank Group offers in Haiti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Haiti? (Select only ONE response)</b>	<b>Percentage of Respondents (N=180)</b>
Financial services	33.3%
The combination is appropriate for Haiti	30.0%
Don't know	13.3%
Knowledge products	12.2%
Convening services	9.4%
None of the above	1.7%

**F. Recent Trends and the Future Role of the World Bank Group in Haiti (continued)**

<b>5a. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Haiti? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=182)</b>
Public financial management	41.8%
Capacity of state institutions	36.8%
Access to basic services	33.0%
Jobs	29.1%
Increasing regional development	28.0%
Improving livelihoods	28.0%
Private sector development	27.5%
Access to electricity	26.4%
Social safety nets	20.3%
Disaster/Risk management and preparedness	18.1%
Mining industry	4.4%
Social cohesion	2.2%
Reducing violence	1.6%
Conflict resolution mechanisms	0.5%
<b>5b. Which THREE areas below would benefit most from other donors in Haiti? (Choose no more than THREE)</b>	<b>Percentage of Respondents (Responses Combined; N=171)</b>
Access to basic services	37.4%
Disaster/Risk management and preparedness	30.4%
Social safety nets	28.1%
Jobs	27.5%
Capacity of state institutions	24.0%
Improving livelihoods	23.4%
Public financial management	21.6%
Reducing violence	20.5%
Private sector development	19.3%
Access to electricity	15.2%
Increasing regional development	15.2%
Mining industry	10.5%
Social cohesion	9.9%
Conflict resolution mechanisms	8.8%

**G. Communication and Information Sharing**

<b>1. How do you get most of your information about economic and social development issues in Haiti? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=182)</b>
Internet	61.5%
Local newspapers	48.4%
Local radio	28.0%
International newspapers	11.0%
Other	9.9%
Local television	9.3%
Periodicals	8.2%
Social media	5.5%
International television	4.4%
International radio	3.3%
Instant messaging	1.6%
Blogs	0.5%
Mobile phones	0.0%

**G. Communication and Information Sharing (continued)**

<b>2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=185)</b>			
Direct contact with World Bank Group	40.0%			
e-Newsletters	39.5%			
World Bank Group's website	33.0%			
World Bank Group's publications and other written materials	33.0%			
World Bank Group's seminars/workshops/conferences	31.9%			
Social media	7.6%			
Instant messaging	4.9%			
Other	1.6%			
Mobile phones	0.5%			
Blogs	0.5%			
<b>3. In which language would you prefer to receive information from the World Bank Group?</b>	<b>Percentage of Respondents (N=183)</b>			
French	78.7%			
English	17.5%			
Creole	3.8%			
<b>4. Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?</b>	<b>Percentage of Respondents (N=177)</b>			
Yes	29.9%			
No	70.1%			
<b>5. Have you requested information from the World Bank Group on its activities in the past year?</b>	<b>Percentage of Respondents (N=170)</b>			
Yes	18.8%			
No	81.2%			
<b>6. Were you able to obtain this information?</b>	<b>Percentage of Respondents (N=36)</b>			
Yes	88.9%			
No	11.1%			
<b>7. Do you have access to the Internet?</b>	<b>Percentage of Respondents (N=175)</b>			
Yes	98.9%			
No	1.1%			
<b>8. Do you use/have used the World Bank Group's website?</b>	<b>Percentage of Respondents (N=173)</b>			
Yes	66.5%			
No	33.5%			
<b>Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)</b>	<b>Level of Agreement</b>			
	<b>N</b>	<b>DK</b>	<b>Mean</b>	<b>SD</b>
9. I use/consult World Bank Group's data more often than I did a few years ago	162	18	6.15	2.68
10. I find the World Bank Group's websites easy to navigate.	119	40	7.23	1.84
11. I find the information on the World Bank Group's websites useful.	119	32	7.68	1.69
12. The World Bank Group's social media channels are valuable sources of information about the institution	67	102	6.34	2.35
13. When I need information from the World Bank Group I know how to find it	145	30	6.59	2.47
14. The World Bank Group is responsive to my information requests and inquiries	112	56	6.96	2.02

**H. Background Information**

<b>1. Which of the following best describes your current position? (Please mark only ONE response)</b>	<b>Percentage of Respondents (N=186)</b>
NGO	17.7%
Employee of a Ministry, Ministerial Department or Implementation Agency	11.8%
Other	9.1%
Office of Minister	8.6%
Media	8.6%
Project Management Unit (PMU) overseeing implementation of project	8.1%
Private Sector Organization	7.0%
Bilateral Agency	5.9%
Multilateral Agency	5.4%
Consultant/Contractor working on World Bank Group supported project/program	4.8%
Office of the President, Prime Minister	3.2%
Community Based Organization	2.7%
Financial Sector/Private Bank	2.2%
Independent Government Institution	2.2%
Academia/Research Institute/Think Tank	1.1%
Office of Parliamentarian	.5%
Local Government Office or Staff	.5%
Trade Union	.5%

<b>2. Please identify the primary specialization of your work. (Please mark only ONE response)</b>	<b>Percentage of Respondents (N=180)</b>
Other	15.6%
Generalist	11.7%
Agriculture/rural development/food security	9.4%
Public sector governance/public financial management/anti corruption	9.4%
Education	8.9%
Health/Communicable/non-communicable diseases	8.9%
Urban development	7.8%
Energy	5.0%
Private sector development/foreign direct investment	4.4%
Financial markets/banking	3.3%
Information and communications technology	3.3%
Transport	2.8%
Climate change/disaster management	2.2%
Law and justice/regulatory framework	2.2%
Natural resource management/environmental sustainability	2.2%
Social protection	2.2%
Water and sanitation	.6%

<b>3. Currently, do you professionally collaborate/work with the World Bank Group in your country?</b>	<b>Percentage of Respondents (N=188)</b>
Yes	55.3%
No	44.7%

**H. Background Information (continued)**

<b>4. Which of the following agencies of the World Bank Group do you work with in Haiti? (Select all that apply)</b>	<b>Percentage of Respondents (Responses Combined; N=184)</b>
The World Bank (IDA)	47.8%
None	44.6%
The International Finance Corporation (IFC)	13.6%
The Multilateral Investment Guarantee Agency (MIGA)	0.5%
<b>5. Do your projects involve both the World Bank and IFC?</b>	<b>Percentage of Respondents (N=168)</b>
Yes	17.9%
No	82.1%
<b>6. If yes, what was your view on the two institutions working together in Haiti? (Select only ONE response)</b>	<b>Percentage of Respondents (N=32)</b>
Collaborating but needs improvement	43.8%
Working well together	34.4%
Don't know	21.9%
<b>7. Which of the following describes most of your exposure to the World Bank Group in Haiti? (Choose no more than TWO)</b>	<b>Percentage of Respondents (Responses Combined; N=184)</b>
Collaborate as part of my professional duties	65.2%
Use World Bank Group reports/data	27.7%
Use World Bank Group website for information, data, research, etc.	21.7%
Observer	20.1%
Engage in World Bank Group related/sponsored events/activities	20.1%
<b>8. Which best represents your geographic location?</b>	<b>Percentage of Respondents (N=188)</b>
Port-au-Prince	90.4%
Outside Port-au-Prince	9.6%

## Appendix B: Responses to All Questions by Stakeholder Groups

### A. General Issues facing Haiti

In general, would you say that Haiti is headed in...?\*

Percentage of Respondents	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/C ontractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
The right direction	94.7%	61.9%	66.7%	38.1%	53.3%	37.8%	33.3%	40.9%
The wrong direction	0.0%	9.5%	0.0%	9.5%	13.3%	21.6%	33.3%	22.7%
Not sure	5.3%	28.6%	33.3%	52.4%	33.3%	40.5%	33.3%	36.4%

\*Significantly different between stakeholder groups

Listed below are a number of development priorities in Haiti. Please identify which of the following you consider the most important development priorities in Haiti?

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/C ontractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Social protection	18.2%	18.2%	0.0%	19.0%	0.0%	15.4%	20.0%	8.0%
Transport	36.4%	36.4%	34.8%	9.5%	35.3%	20.5%	40.0%	28.0%
Security/stabilization	22.7%	22.7%	21.7%	28.6%	35.3%	23.1%	46.7%	32.0%
Reconstruction	9.1%	13.6%	8.7%	14.3%	0.0%	12.8%	20.0%	8.0%
Public sector governance/ reform	45.5%	45.5%	39.1%	71.4%	58.8%	51.3%	60.0%	56.0%
Global/regional integration	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%	0.0%	4.0%
Gender equity	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%	6.7%	0.0%
Domestic private sector development*	27.3%	22.7%	17.4%	0.0%	35.3%	7.7%	6.7%	8.0%
Foreign direct investment	13.6%	18.2%	26.1%	4.8%	17.6%	5.1%	13.3%	16.0%
Water and sanitation	4.5%	13.6%	17.4%	38.1%	5.9%	20.5%	6.7%	24.0%
Energy*	40.9%	27.3%	26.1%	14.3%	35.3%	7.7%	20.0%	48.0%
Regional conflict and tensions	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.0%
Job creation/employment	22.7%	27.3%	52.2%	57.1%	29.4%	30.8%	20.0%	36.0%
Rural development	18.2%	0.0%	21.7%	4.8%	5.9%	15.4%	6.7%	4.0%
Financial markets	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%
Urban development	9.1%	4.5%	4.3%	4.8%	0.0%	0.0%	0.0%	0.0%
Environmental sustainability	36.4%	27.3%	26.1%	9.5%	17.6%	20.5%	33.3%	16.0%
Equality of opportunity	4.5%	4.5%	0.0%	9.5%	11.8%	5.1%	6.7%	0.0%
Health	22.7%	31.8%	34.8%	9.5%	23.5%	35.9%	13.3%	40.0%
Education	63.6%	68.2%	65.2%	47.6%	82.4%	74.4%	53.3%	60.0%
Poverty reduction	13.6%	18.2%	8.7%	23.8%	11.8%	15.4%	6.7%	20.0%
Food security*	0.0%	0.0%	0.0%	23.8%	0.0%	23.1%	6.7%	8.0%
Social cohesion	9.1%	9.1%	4.3%	0.0%	0.0%	2.6%	0.0%	4.0%
Climate change	4.5%	0.0%	4.3%	4.8%	0.0%	5.1%	0.0%	0.0%
Agricultural development	27.3%	22.7%	13.0%	19.0%	11.8%	17.9%	13.3%	12.0%
Trade and exports	0.0%	9.1%	0.0%	0.0%	5.9%	5.1%	0.0%	0.0%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6.7%	0.0%
Economic growth	18.2%	22.7%	13.0%	9.5%	11.8%	10.3%	6.7%	28.0%
Law and justice	4.5%	13.6%	26.1%	19.0%	17.6%	10.3%	26.7%	0.0%
Regulatory framework	0.0%	4.5%	4.3%	4.8%	0.0%	0.0%	0.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Local governance and institutions*	9.1%	4.5%	4.3%	28.6%	0.0%	17.9%	0.0%	12.0%
Natural resource management	0.0%	4.5%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%
Anti-corruption*	13.6%	9.1%	21.7%	19.0%	41.2%	17.9%	53.3%	8.0%
Disaster management*	4.5%	0.0%	0.0%	0.0%	0.0%	12.8%	0.0%	0.0%
Information and communications technology	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%	6.7%	12.0%

\*Significantly different between stakeholder groups

**A. General Issues facing Haiti (continued)**

Poverty reduction is a broad term that encompasses work in many different areas. Which FIVE areas of development listed below do you believe would contribute most to reducing poverty in Haiti? (Choose no more than FIVE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Water and sanitation	18.2%	9.1%	12.5%	9.5%	5.9%	21.1%	13.3%	12.0%
Equality of opportunity	13.6%	9.1%	0.0%	9.5%	0.0%	15.8%	6.7%	16.0%
Economic growth	27.3%	45.5%	50.0%	61.9%	35.3%	31.6%	46.7%	64.0%
Climate change	0.0%	0.0%	0.0%	4.8%	0.0%	7.9%	0.0%	0.0%
Regional conflict and tensions	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6.7%	0.0%
Global/regional integration	4.5%	0.0%	4.2%	0.0%	0.0%	2.6%	6.7%	0.0%
Gender equity	0.0%	0.0%	4.2%	9.5%	5.9%	2.6%	6.7%	0.0%
Rural development	22.7%	45.5%	29.2%	38.1%	47.1%	44.7%	33.3%	52.0%
Urban development	9.1%	9.1%	16.7%	14.3%	11.8%	15.8%	0.0%	4.0%
Regulatory framework	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%	0.0%	0.0%
Local governance and institutions	0.0%	9.1%	4.2%	19.0%	23.5%	15.8%	6.7%	16.0%
Social protection	22.7%	13.6%	8.3%	14.3%	5.9%	15.8%	13.3%	12.0%
Law and justice	9.1%	4.5%	8.3%	4.8%	17.6%	5.3%	6.7%	16.0%
Transport	18.2%	18.2%	25.0%	4.8%	11.8%	5.3%	0.0%	20.0%
Crime and violence	4.5%	4.5%	0.0%	0.0%	0.0%	0.0%	13.3%	4.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Information and communications technology	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%	13.3%	4.0%
Security/stabilization	9.1%	9.1%	16.7%	0.0%	23.5%	18.4%	26.7%	20.0%
Anti-corruption*	22.7%	36.4%	25.0%	19.0%	5.9%	34.2%	60.0%	16.0%
Domestic private sector development	22.7%	18.2%	25.0%	19.0%	11.8%	23.7%	13.3%	12.0%
Foreign direct investment	27.3%	18.2%	25.0%	9.5%	17.6%	13.2%	13.3%	20.0%
Energy	22.7%	13.6%	20.8%	9.5%	5.9%	2.6%	13.3%	32.0%
Public sector governance/ reform	22.7%	18.2%	16.7%	38.1%	11.8%	23.7%	13.3%	24.0%
Social cohesion	0.0%	9.1%	8.3%	0.0%	11.8%	7.9%	0.0%	0.0%
Education	50.0%	63.6%	41.7%	52.4%	70.6%	36.8%	60.0%	48.0%
Natural resource management	9.1%	0.0%	4.2%	0.0%	11.8%	5.3%	0.0%	0.0%
Environmental sustainability	9.1%	4.5%	4.2%	4.8%	11.8%	10.5%	6.7%	4.0%
Health	13.6%	18.2%	20.8%	0.0%	0.0%	7.9%	0.0%	12.0%
Agricultural development	40.9%	27.3%	41.7%	57.1%	41.2%	28.9%	20.0%	24.0%
Disaster management	0.0%	0.0%	0.0%	0.0%	0.0%	10.5%	6.7%	0.0%
Job creation/employment	59.1%	50.0%	45.8%	61.9%	82.4%	60.5%	60.0%	48.0%
Financial markets	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6.7%	0.0%
Trade and exports	0.0%	4.5%	16.7%	0.0%	0.0%	5.3%	6.7%	0.0%
Food security	27.3%	18.2%	12.5%	33.3%	23.5%	13.2%	6.7%	16.0%
Reconstruction	9.1%	13.6%	8.3%	4.8%	5.9%	5.3%	13.3%	4.0%

\*Significantly different between stakeholder groups

**A. General Issues facing Haiti (continued)**

Economic growth can be driven by a number of factors. Which FIVE areas below do you believe would contribute most to generating economic growth in Haiti?

(Choose no more than FIVE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Energy	63.6%	28.6%	25.0%	33.3%	41.2%	35.1%	43.8%	52.0%
Gender equity	0.0%	0.0%	4.2%	0.0%	0.0%	5.4%	0.0%	0.0%
Equality of opportunity	9.1%	0.0%	0.0%	14.3%	11.8%	10.8%	6.3%	4.0%
Global/regional integration	4.5%	4.8%	4.2%	0.0%	17.6%	0.0%	6.3%	12.0%
Social protection	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%	6.3%	4.0%
Climate change	0.0%	0.0%	0.0%	0.0%	0.0%	8.1%	0.0%	0.0%
Anti-corruption	31.8%	23.8%	25.0%	19.0%	35.3%	51.4%	50.0%	20.0%
Disaster management	0.0%	0.0%	0.0%	14.3%	0.0%	5.4%	6.3%	0.0%
Regional conflict and tensions	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	4.0%
Rural development	31.8%	19.0%	16.7%	23.8%	23.5%	27.0%	43.8%	20.0%
Foreign direct investment*	50.0%	52.4%	45.8%	23.8%	47.1%	16.2%	37.5%	48.0%
Urban development	9.1%	9.5%	4.2%	0.0%	5.9%	16.2%	0.0%	0.0%
Water and sanitation	0.0%	0.0%	4.2%	0.0%	0.0%	2.7%	0.0%	12.0%
Trade and exports	31.8%	42.9%	50.0%	28.6%	47.1%	32.4%	37.5%	20.0%
Information and communications technology	4.5%	19.0%	0.0%	0.0%	17.6%	8.1%	18.8%	16.0%
Regulatory framework	9.1%	14.3%	25.0%	14.3%	5.9%	2.7%	6.3%	12.0%
Communicable/non-communicable diseases	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Social cohesion*	0.0%	0.0%	0.0%	0.0%	0.0%	13.5%	12.5%	0.0%
Public sector governance/ reform*	36.4%	28.6%	20.8%	76.2%	23.5%	37.8%	18.8%	28.0%
Domestic private sector development	31.8%	47.6%	33.3%	38.1%	35.3%	29.7%	31.3%	24.0%
Job creation/employment	31.8%	57.1%	54.2%	42.9%	29.4%	48.6%	31.3%	40.0%
Agricultural development	50.0%	33.3%	50.0%	57.1%	41.2%	37.8%	25.0%	44.0%
Food security	0.0%	0.0%	0.0%	0.0%	5.9%	2.7%	6.3%	8.0%
Transport	27.3%	23.8%	33.3%	19.0%	23.5%	16.2%	37.5%	24.0%
Security/stabilization	13.6%	19.0%	16.7%	19.0%	11.8%	5.4%	6.3%	8.0%
Education	18.2%	28.6%	25.0%	33.3%	23.5%	29.7%	6.3%	36.0%
Natural resource management	4.5%	0.0%	0.0%	9.5%	11.8%	18.9%	0.0%	4.0%
Environmental sustainability	13.6%	4.8%	4.2%	0.0%	0.0%	2.7%	0.0%	12.0%
Health*	4.5%	4.8%	0.0%	0.0%	0.0%	0.0%	6.3%	20.0%
Reconstruction	13.6%	23.8%	8.3%	4.8%	17.6%	8.1%	12.5%	0.0%
Law and justice	0.0%	0.0%	4.2%	14.3%	5.9%	5.4%	12.5%	8.0%
Local governance and institutions	0.0%	0.0%	20.8%	0.0%	11.8%	10.8%	6.3%	12.0%
Crime and violence*	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	12.5%	0.0%
Financial markets	0.0%	9.5%	12.5%	4.8%	5.9%	8.1%	6.3%	4.0%

\*Significantly different between stakeholder groups

**A. General Issues facing Haiti (continued)**

When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Haiti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
	Better employment opportunities for young people	10.5%	5.0%	18.2%	15.0%	6.3%	27.0%	15.4%
Better employment opportunities for women	10.5%	5.0%	4.5%	5.0%	0.0%	8.1%	0.0%	0.0%
Greater access to micro-finance for the poor*	26.3%	30.0%	0.0%	0.0%	12.5%	27.0%	15.4%	12.5%
Improved nutrition and food security*	5.3%	0.0%	0.0%	20.0%	6.3%	0.0%	7.7%	0.0%
Greater access to health	5.3%	10.0%	4.5%	5.0%	6.3%	8.1%	7.7%	8.3%
Better entrepreneurial opportunities	36.8%	30.0%	31.8%	30.0%	43.8%	32.4%	38.5%	20.8%
Accelerated reconstruction	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Better opportunity for the poor who live in rural areas	5.3%	20.0%	22.7%	5.0%	6.3%	10.8%	7.7%	12.5%
Better opportunity for the poor who live in urban areas	0.0%	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%	4.2%
Consistent economic growth	10.5%	15.0%	22.7%	15.0%	37.5%	10.8%	23.1%	33.3%
More reliable social safety net	5.3%	10.0%	9.1%	15.0%	0.0%	8.1%	15.4%	4.2%
Greater equity of fiscal policy	0.0%	5.0%	0.0%	15.0%	6.3%	10.8%	30.8%	12.5%
Education and training that better ensure job opportunity	42.1%	25.0%	27.3%	40.0%	25.0%	16.2%	15.4%	16.7%
Better quality public services	5.3%	10.0%	9.1%	0.0%	0.0%	16.2%	0.0%	12.5%
Greater voice and participation for citizens to help ensure greater Government accountability	5.3%	5.0%	0.0%	10.0%	12.5%	10.8%	0.0%	8.3%
A growing middle class	26.3%	30.0%	45.5%	15.0%	37.5%	13.5%	23.1%	25.0%
Other	0.0%	0.0%	0.0%	5.0%	0.0%	2.7%	0.0%	8.3%

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group**

How familiar are you with the work of these organizations in Haiti?

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
World Bank (WB/BM)*	22	7.23	1.80	21	7.29	2.19	24	7.75	1.82	21	7.29	1.93	17	7.00	2.24	39	5.08	2.63	14	5.00	1.75	25	6.36	2.50
Inter-American Development Bank (IDB/BID)*	22	7.23	1.93	20	6.40	2.30	23	6.39	2.62	21	6.52	2.62	17	7.47	1.59	38	4.61	2.75	14	5.00	1.96	24	6.29	2.69
Latin American Development Bank (CAF)*	22	3.50	2.74	18	2.50	2.48	22	1.50	.86	21	2.33	2.37	17	2.12	1.83	36	1.86	1.25	12	2.92	2.97	24	2.33	1.74
Caribbean Development Bank (CDB)*	22	4.14	2.78	18	3.72	3.03	22	3.55	3.04	21	2.90	2.66	17	3.47	2.40	39	2.15	1.65	13	2.92	2.78	24	2.29	1.85

(1-Not familiar at all, 10-Extremely familiar) \*Significantly different between stakeholder groups

Overall, please rate your impression of the effectiveness of these organizations in Haiti?

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
World Bank (WB/BM)	19	6.47	1.78	19	6.53	1.54	23	6.43	1.88	20	6.25	1.16	16	6.06	1.61	33	5.91	1.77	10	4.50	1.84	21	6.14	1.77
Inter-American Development Bank (IDB/BID)*	20	6.60	2.14	17	6.59	1.62	21	5.86	1.88	18	6.00	1.71	17	6.29	1.31	27	5.78	1.55	12	3.58	1.83	19	6.37	1.71
Latin American Development Bank (CAF)*	5	4.60	2.61	2	7.50	2.12	3	4.33	.58	3	4.67	2.52	7	2.00	1.73	6	3.83	1.94	6	1.83	1.17	5	2.80	.45
Caribbean Development Bank (CDB)*	8	5.38	2.67	8	6.38	2.00	9	6.00	1.58	6	5.00	2.10	9	3.44	2.65	8	5.13	2.23	6	1.50	.84	5	2.80	.45

(1-Not effective at all, 10-Very effective) \*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Haiti solve its most complicated development challenges?	17	7.12	1.69	17	7.00	1.84	21	6.95	2.04	16	6.75	1.73	14	6.43	1.87	23	6.22	2.09	8	5.50	2.00	17	6.47	1.74

(1-To no degree at all, 10-To a very significant degree)

When thinking about how the World Bank Group can have the most impact on development results in Haiti, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Haiti? (Choose no more than FIVE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/C ontractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Social protection	10.0%	22.7%	0.0%	14.3%	0.0%	18.4%	12.5%	8.7%
Security/stabilization*	10.0%	4.5%	4.3%	9.5%	0.0%	7.9%	31.3%	0.0%
Public sector governance/ reform*	50.0%	31.8%	26.1%	81.0%	58.8%	55.3%	31.3%	65.2%
Transport	20.0%	36.4%	43.5%	28.6%	41.2%	21.1%	25.0%	30.4%
Poverty reduction	10.0%	31.8%	21.7%	14.3%	11.8%	28.9%	31.3%	26.1%
Global/regional integration	5.0%	0.0%	0.0%	0.0%	0.0%	2.6%	0.0%	0.0%
Gender equity	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Crime and violence	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%	6.3%	0.0%
Rural development	35.0%	18.2%	34.8%	9.5%	23.5%	15.8%	31.3%	26.1%
Domestic private sector development*	25.0%	13.6%	21.7%	23.8%	58.8%	15.8%	18.8%	13.0%
Foreign direct investment	5.0%	13.6%	8.7%	9.5%	5.9%	5.3%	0.0%	26.1%
Water and sanitation	0.0%	22.7%	17.4%	19.0%	17.6%	15.8%	6.3%	26.1%
Energy*	35.0%	31.8%	17.4%	28.6%	35.3%	15.8%	25.0%	60.9%
Social cohesion	0.0%	0.0%	4.3%	0.0%	0.0%	0.0%	6.3%	0.0%
Job creation/employment	20.0%	27.3%	56.5%	28.6%	29.4%	26.3%	31.3%	21.7%
Financial markets	10.0%	0.0%	8.7%	0.0%	5.9%	2.6%	0.0%	8.7%
Urban development	10.0%	9.1%	8.7%	9.5%	5.9%	2.6%	0.0%	0.0%
Environmental sustainability	15.0%	13.6%	8.7%	14.3%	0.0%	21.1%	12.5%	17.4%
Equality of opportunity	5.0%	0.0%	4.3%	0.0%	5.9%	2.6%	12.5%	0.0%
Regional conflict and tensions	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Health	20.0%	31.8%	34.8%	4.8%	11.8%	28.9%	12.5%	30.4%
Education*	60.0%	81.8%	73.9%	33.3%	47.1%	55.3%	56.3%	52.2%
Food security	5.0%	0.0%	0.0%	4.8%	5.9%	10.5%	12.5%	0.0%
Climate change	5.0%	0.0%	0.0%	4.8%	0.0%	10.5%	0.0%	0.0%
Agricultural development	35.0%	31.8%	34.8%	28.6%	23.5%	26.3%	18.8%	26.1%
Trade and exports	10.0%	9.1%	0.0%	0.0%	5.9%	10.5%	6.3%	0.0%
Economic growth	20.0%	13.6%	17.4%	33.3%	29.4%	10.5%	6.3%	17.4%
Law and justice	5.0%	4.5%	17.4%	4.8%	11.8%	5.3%	12.5%	0.0%
Local governance and institutions	20.0%	0.0%	0.0%	9.5%	5.9%	7.9%	6.3%	13.0%
Regulatory framework*	0.0%	0.0%	0.0%	4.8%	23.5%	5.3%	0.0%	0.0%
Communicable/non-communicable diseases	0.0%	4.5%	0.0%	4.8%	0.0%	2.6%	0.0%	0.0%
Natural resource management	5.0%	4.5%	0.0%	4.8%	5.9%	7.9%	0.0%	0.0%
Information and communications technology	10.0%	9.1%	0.0%	0.0%	0.0%	0.0%	6.3%	13.0%
Anti-corruption*	15.0%	9.1%	4.3%	19.0%	17.6%	18.4%	56.3%	4.3%
Disaster management	0.0%	0.0%	13.0%	14.3%	5.9%	5.3%	6.3%	0.0%
Reconstruction	15.0%	22.7%	13.0%	28.6%	5.9%	13.2%	12.5%	13.0%

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Haiti?

Greatest Value	Office of	Employee of Ministry/	PMU/Consultant/	Bilateral/	Private Sector/			
	President/Prime	Ministerial Dep/	Contractor on	Multilateral	Financial Sector/	CSO	Media	Other
Percentage of Respondents	Minister/ Minister	Implementation Agency	WBG project	Agency	Private Bank			
Convening/Facilitating	0.0%	4.8%	4.3%	0.0%	6.3%	2.8%	0.0%	0.0%
Data	0.0%	0.0%	0.0%	0.0%	6.3%	5.6%	0.0%	0.0%
Policy advice, studies, analyses	0.0%	9.5%	17.4%	20.0%	12.5%	0.0%	7.7%	12.5%
Financial resources	35.0%	23.8%	43.5%	35.0%	25.0%	33.3%	30.8%	41.7%
Capacity development	35.0%	42.9%	17.4%	30.0%	18.8%	30.6%	38.5%	16.7%
Technical assistance	10.0%	4.8%	4.3%	0.0%	12.5%	5.6%	0.0%	4.2%
Mobilizing third party financial resources	0.0%	4.8%	4.3%	0.0%	0.0%	0.0%	7.7%	12.5%
Donor coordination	5.0%	4.8%	0.0%	0.0%	6.3%	5.6%	15.4%	4.2%
Linkage to non-Bank expertise	0.0%	0.0%	4.3%	0.0%	0.0%	2.8%	0.0%	4.2%
Strategy formulation	15.0%	4.8%	4.3%	10.0%	12.5%	13.9%	0.0%	4.2%
Other	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%	0.0%	0.0%

2 <sup>nd</sup> Greatest Value	Office of	Employee of Ministry/	PMU/Consultant/	Bilateral/	Private Sector/			
	President/Prime	Ministerial Dep/	Contractor on	Multilateral	Financial Sector/	CSO	Media	Other
Percentage of Respondents	Minister/ Minister	Implementation Agency	WBG project	Agency	Private Bank			
Convening/Facilitating	0.0%	4.8%	0.0%	10.0%	0.0%	2.9%	7.7%	0.0%
Data	15.0%	9.5%	4.3%	5.0%	0.0%	5.7%	0.0%	4.3%
Policy advice, studies, analyses	15.0%	9.5%	17.4%	15.0%	6.3%	5.7%	0.0%	13.0%
Financial resources	15.0%	23.8%	8.7%	25.0%	6.3%	11.4%	15.4%	8.7%
Capacity development	10.0%	9.5%	17.4%	15.0%	25.0%	25.7%	7.7%	17.4%
Technical assistance	5.0%	14.3%	26.1%	25.0%	31.3%	17.1%	7.7%	8.7%
Mobilizing third party financial resources	5.0%	4.8%	8.7%	0.0%	6.3%	14.3%	0.0%	4.3%
Donor coordination*	20.0%	0.0%	0.0%	5.0%	6.3%	5.7%	38.5%	17.4%
Linkage to non-Bank expertise	10.0%	4.8%	0.0%	0.0%	6.3%	5.7%	7.7%	0.0%
Strategy formulation	5.0%	19.0%	17.4%	0.0%	12.5%	5.7%	15.4%	21.7%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.3%

\*Significantly different between stakeholder groups

How effectively do the World Bank Group's activities below support Haiti's efforts to achieve development results? (1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Convening/Facilitating	9	5.78	1.09	9	6.56	1.33	13	6.46	1.98	14	5.86	1.56	9	6.11	1.76	21	6.33	1.85	7	4.57	2.37	14	5.64	1.86
Data	11	5.82	1.40	16	7.25	1.77	13	6.92	1.89	17	6.53	1.50	11	6.09	2.02	22	6.91	1.69	6	5.50	1.22	16	7.19	1.52
Policy advice, studies, analyses*	13	6.85	2.08	14	6.07	1.86	19	6.63	1.86	17	7.12	1.58	13	6.38	1.76	23	6.13	1.63	8	4.00	2.33	17	6.82	1.38
Financial resources	18	6.50	1.92	17	7.53	1.87	20	7.35	2.01	19	7.16	1.61	15	7.20	1.15	27	7.22	1.55	7	5.71	2.21	18	7.50	1.92
Technical assistance	18	6.50	1.98	16	6.06	1.61	20	6.75	1.65	16	6.69	1.25	14	7.29	1.38	26	6.54	1.58	8	5.63	2.13	16	7.25	1.77
Mobilizing third party financial resources	13	5.62	1.98	12	6.75	1.96	18	6.50	1.98	12	6.17	2.21	12	6.42	1.68	23	6.74	1.79	8	5.13	2.47	13	7.00	1.58
Donor coordination	15	5.80	2.01	15	5.93	2.28	18	6.06	2.15	17	5.82	2.01	12	5.83	1.59	22	5.55	2.84	9	4.00	2.50	17	6.47	1.77
Linkage to non-Bank expertise	13	5.54	1.51	8	5.75	2.12	13	5.77	2.49	9	5.89	1.54	11	6.18	1.40	18	5.78	2.26	7	4.71	2.36	11	6.18	1.47
Strategy formulation	14	6.29	1.49	13	6.54	2.57	18	6.06	2.04	14	6.36	1.22	13	6.62	1.56	19	6.95	2.01	6	4.67	1.86	15	6.40	1.68

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

The World Bank Group can provide capacity building support in a number of ways in Haiti. To what degree would Haiti benefit, if capacity building were to support...?

(1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Groups outside of government to help them more effectively engage and participate in development efforts	16	6.00	2.50	17	7.29	2.08	20	6.90	1.94	21	6.67	2.11	17	8.41	1.58	33	7.45	2.11	13	7.54	2.50	22	7.23	1.66
The public sector, related to implementation of specific development projects on the ground	21	8.52	1.54	21	8.43	1.33	23	8.13	1.74	20	8.10	1.92	17	8.59	1.12	36	7.97	1.54	12	6.67	2.74	21	8.43	1.60
The public sector, related to reforming institutions (organizations or sociopolitical conditions)*	20	7.70	1.49	18	8.78	.88	21	8.29	1.55	21	8.71	1.31	17	8.82	1.29	35	7.86	1.46	11	6.09	2.84	20	8.75	1.16
The private sector, related to institutional and policy change	18	7.44	1.92	17	8.59	1.00	20	7.15	1.76	21	7.52	1.54	17	8.29	2.11	33	7.18	1.93	11	6.82	2.44	20	7.30	1.56

\*Significantly different between stakeholder groups

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Haiti? (1-Not effective at all, 10-Very effective)

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Project implementation (or other organizational strengthening)	17	6.35	1.46	14	6.93	1.54	22	7.36	1.68	15	6.07	1.58	9	7.22	1.39	24	6.29	1.88	5	5.20	3.03	18	6.28	2.11
Citizen engagement (incorporating citizens' voices into development)	15	5.53	2.00	8	5.50	2.27	9	4.00	2.24	12	5.33	1.92	10	5.40	1.84	15	5.73	1.94	7	3.43	2.76	11	5.09	2.26
Policy design (for clarity and better incentives to achieve development goals)	16	5.88	1.96	10	6.50	1.84	15	6.13	1.51	15	6.67	1.63	11	6.09	1.87	17	6.06	1.39	4	5.00	2.94	14	6.86	1.70
Directly supporting building of government institutions	20	6.45	1.61	13	6.62	2.10	15	6.33	1.72	16	6.56	1.67	12	5.92	1.51	19	6.00	2.24	5	4.80	2.86	16	6.94	1.48

When thinking about how to improve capacity building in Haiti to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (1-Not important at all, 10-Very important)

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Project implementation (or other organizational strengthening)	15	7.47	1.96	18	8.11	1.88	24	7.71	2.68	17	7.35	1.93	10	7.90	1.45	30	6.83	2.21	8	6.38	2.39	20	7.35	1.90
Citizen engagement (incorporating citizens' voices into development)	16	7.75	1.65	15	7.07	2.15	15	7.93	1.49	18	7.06	1.83	12	8.17	1.34	28	7.64	1.87	8	7.00	2.88	17	7.53	1.55
Policy design (for clarity and better incentives to achieve development goals)	15	7.33	1.59	14	7.50	2.14	17	7.47	2.21	18	7.94	.94	12	8.17	1.47	27	7.96	1.51	7	6.00	2.71	18	8.33	.91
Directly supporting building of government institutions	17	7.47	1.94	16	7.56	1.86	18	7.00	2.09	18	8.56	1.50	12	8.33	1.23	29	7.48	2.26	7	6.14	2.97	18	8.33	1.37

**B. Overall Attitudes toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Haiti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Staff too inaccessible	0.0%	4.5%	0.0%	4.8%	0.0%	5.1%	12.5%	4.3%
Not exploring alternative policy options	5.0%	4.5%	4.2%	4.8%	0.0%	7.7%	0.0%	4.3%
Not adequately sensitive to political/social realities in Haiti*	20.0%	40.9%	25.0%	0.0%	23.5%	12.8%	12.5%	17.4%
Not enough public disclosure of its work*	10.0%	0.0%	16.7%	19.0%	11.8%	20.5%	43.8%	13.0%
Arrogant in its approach	5.0%	9.1%	8.3%	9.5%	0.0%	0.0%	0.0%	8.7%
Not aligned with country priorities*	15.0%	0.0%	8.3%	0.0%	17.6%	2.6%	18.8%	21.7%
The credibility of its knowledge/data	0.0%	0.0%	0.0%	0.0%	0.0%	7.7%	0.0%	0.0%
World Bank Group's processes too complex*	35.0%	13.6%	8.3%	23.8%	23.5%	7.7%	0.0%	13.0%
Not willing to honestly criticize policies and reform efforts in the country	10.0%	13.6%	12.5%	23.8%	11.8%	15.4%	12.5%	8.7%
Too influenced by developed countries	15.0%	22.7%	12.5%	4.8%	0.0%	7.7%	18.8%	8.7%
Imposing technocratic solutions without regard to political realities*	15.0%	27.3%	12.5%	14.3%	0.0%	0.0%	25.0%	4.3%
World Bank Group's processes too slow	20.0%	13.6%	16.7%	4.8%	17.6%	15.4%	6.3%	8.7%
Too bureaucratic in its operational policies and procedures	20.0%	13.6%	20.8%	9.5%	11.8%	12.8%	12.5%	8.7%
Not aligned with other donors' work	0.0%	0.0%	0.0%	14.3%	0.0%	5.1%	0.0%	8.7%
Not collaborating enough with non-state actors*	5.0%	4.5%	16.7%	9.5%	35.3%	30.8%	6.3%	13.0%
Not client focused	0.0%	0.0%	4.2%	0.0%	0.0%	2.6%	0.0%	0.0%
Its advice and strategies do not lend themselves to practical problem solving	0.0%	4.5%	0.0%	0.0%	5.9%	0.0%	6.3%	0.0%
Not focused enough on issues that are unique to fragile countries*	0.0%	9.1%	0.0%	0.0%	11.8%	2.6%	18.8%	17.4%
Inadequate number of World Bank Group staff members located in the country*	10.0%	0.0%	0.0%	19.0%	5.9%	0.0%	6.3%	4.3%
Other	0.0%	4.5%	0.0%	4.8%	0.0%	7.7%	0.0%	4.3%
Don't know	5.0%	0.0%	12.5%	14.3%	11.8%	15.4%	6.3%	13.0%

\*Significantly different between stakeholder groups

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Haiti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Capacity development	50.0%	45.5%	50.0%	60.0%	25.0%	38.5%	56.3%	39.1%
Policy based lending / budget support to the Government	15.0%	45.5%	20.8%	25.0%	6.3%	28.2%	12.5%	21.7%
Knowledge products/services	5.0%	9.1%	0.0%	20.0%	18.8%	12.8%	0.0%	0.0%
Investment lending*	55.0%	31.8%	62.5%	20.0%	62.5%	43.6%	37.5%	60.9%
Technical assistance	10.0%	18.2%	12.5%	30.0%	25.0%	10.3%	6.3%	30.4%
Trust Fund management	10.0%	0.0%	8.3%	10.0%	0.0%	2.6%	6.3%	0.0%
Co-financing arrangements	10.0%	4.5%	8.3%	10.0%	18.8%	5.1%	18.8%	13.0%
Sector-wide approaches	10.0%	13.6%	20.8%	10.0%	12.5%	28.2%	18.8%	8.7%
Emergency Recovery Grants	10.0%	4.5%	0.0%	0.0%	0.0%	7.7%	6.3%	8.7%
Other	0.0%	4.5%	4.2%	5.0%	6.3%	2.6%	6.3%	0.0%
Don't know	10.0%	9.1%	0.0%	5.0%	6.3%	7.7%	12.5%	8.7%

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

In addition to the regular relations with the national government as its main interlocutor, which TOW of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Academia/think tanks/research institutes	45.5%	45.5%	41.7%	25.0%	37.5%	33.3%	37.5%	34.8%
Donor community	13.6%	9.1%	8.3%	15.0%	6.3%	17.9%	12.5%	21.7%
Media*	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	50.0%	8.7%
NGOs*	4.5%	9.1%	8.3%	0.0%	0.0%	35.9%	6.3%	4.3%
Local Government	40.9%	36.4%	25.0%	20.0%	31.3%	23.1%	12.5%	30.4%
Private sector*	40.9%	31.8%	29.2%	35.0%	81.3%	12.8%	6.3%	34.8%
Parliament	9.1%	9.1%	12.5%	20.0%	18.8%	5.1%	6.3%	17.4%
Community Based Organizations (CBOs)/Local communities	22.7%	18.2%	41.7%	10.0%	12.5%	38.5%	37.5%	17.4%
Beneficiaries	4.5%	4.5%	12.5%	15.0%	0.0%	7.7%	0.0%	13.0%
Foundations	4.5%	4.5%	0.0%	0.0%	0.0%	2.6%	0.0%	0.0%
Faith based organizations	9.1%	0.0%	4.2%	5.0%	0.0%	0.0%	6.3%	0.0%
UN and regional peace keeping forces	0.0%	0.0%	0.0%	5.0%	0.0%	0.0%	0.0%	0.0%
Emerging donors	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	6.3%	0.0%
UN agencies	0.0%	4.5%	8.3%	20.0%	0.0%	2.6%	0.0%	4.3%
Regional organizations (e.g. Caricom)	0.0%	0.0%	4.2%	5.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	9.1%	0.0%	5.0%	0.0%	7.7%	0.0%	0.0%
Don't know	0.0%	4.5%	0.0%	10.0%	6.3%	5.1%	6.3%	0.0%

\*Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank Group's work in Haiti? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Haiti	20	6.80	2.09	16	7.06	1.53	23	6.96	2.31	19	7.21	1.36	16	6.94	1.98	33	6.48	1.62	13	5.85	2.76	20	7.25	1.77
The World Bank Group's work is aligned with what I consider the development priorities for Haiti	17	5.18	1.94	19	5.74	1.59	23	6.57	2.04	18	6.89	1.23	14	6.00	1.62	30	5.97	1.87	12	5.42	2.81	19	5.84	1.89
The World Bank Group supports Haiti's efforts to reduce social exclusion	15	5.13	1.77	16	5.94	2.43	20	6.65	1.46	16	6.44	1.46	13	6.23	1.69	26	5.65	2.06	11	4.91	2.88	17	6.18	1.91
The World Bank Group supports programs and strategies that are realistic for Haiti*	17	5.41	1.94	16	6.00	1.86	24	6.96	1.85	18	6.78	1.17	13	6.46	1.98	28	5.71	2.07	12	4.25	2.63	20	6.85	1.63
The World Bank Group treats clients and stakeholders in Haiti with respect	12	7.17	1.75	13	6.46	2.07	21	7.05	2.11	18	7.39	1.79	16	6.38	1.86	20	7.05	2.01	7	6.14	3.02	15	6.40	2.23
The World Bank Group is an organization that does not represent a particular ideological perspective in Haiti	15	7.20	2.48	15	4.93	2.99	20	6.80	2.78	14	6.29	2.64	12	6.00	2.73	21	6.48	2.20	9	3.89	2.89	15	6.27	2.09
The World Bank Group is an organization that is not overly influenced by any particular country	14	5.93	2.62	12	4.67	3.11	17	5.29	2.73	14	5.43	2.50	12	5.08	2.61	20	5.45	3.03	11	3.64	2.84	16	5.31	2.80
The World Bank Group respects the views and demands of the government of Haiti	18	5.28	1.74	17	6.47	2.15	23	6.48	2.11	15	6.33	2.02	14	6.21	2.04	20	6.35	1.63	9	4.33	2.55	18	6.22	2.18
The World Bank Group listens and takes into account your views	21	5.19	1.72	15	5.87	2.29	21	5.86	1.85	17	6.18	2.27	13	4.92	1.85	25	4.96	2.42	11	4.09	2.81	16	6.19	2.17

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
When considering the national development needs in Haiti, to what extent does the combination of financial, knowledge and convening services that the World Bank Group currently provides in Haiti meet the national development needs of Haiti?*	18	5.83	2.09	17	6.24	2.08	22	6.73	2.07	19	6.11	1.33	14	5.57	1.40	30	6.20	1.37	10	4.40	2.01	17	6.76	1.48

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

**To what extent is the World Bank Group an effective development partner in Haiti in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)**

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness	11	5.82	2.14	12	6.08	1.93	18	6.06	1.35	17	5.71	1.83	11	5.73	1.19	25	5.24	2.15	5	3.80	2.68	15	6.20	1.74
Flexibility (in terms of the institution's products and services)	13	5.15	1.68	14	5.21	1.97	20	6.10	1.89	14	5.14	1.61	12	5.08	.90	25	5.24	2.01	6	4.00	2.19	16	5.63	1.50
Flexibility (in terms of changing country circumstances)	12	5.33	1.83	13	5.85	1.95	19	6.05	1.54	14	5.64	1.65	12	5.33	1.07	27	5.48	1.42	6	5.50	2.59	16	4.81	1.97
Being inclusive	12	6.42	1.98	12	6.08	2.15	19	7.16	1.34	14	6.21	1.25	11	6.55	1.37	24	5.71	2.01	5	5.00	1.41	15	6.53	1.73
Openness*	12	6.67	1.50	13	7.62	1.56	21	7.19	1.63	20	6.30	1.66	12	6.42	1.68	29	5.76	2.13	6	5.33	2.42	18	6.72	1.84
Staff accessibility*	14	6.79	1.97	13	7.77	1.74	22	7.09	1.63	17	6.94	1.34	13	6.46	1.94	26	5.04	2.01	8	5.38	2.13	16	6.44	1.86
Straightforwardness and honesty*	13	6.62	2.29	13	6.62	2.22	18	6.89	1.97	16	7.31	1.49	13	7.00	1.68	19	5.68	2.00	5	4.60	1.52	13	7.38	1.61
Ease of access to the people at the World Bank Group who are making decisions important to my work*	15	7.20	1.61	14	7.14	2.54	20	6.60	2.58	19	6.58	2.12	13	6.38	1.61	25	5.24	2.44	6	3.67	2.34	15	7.00	1.60
Collaboration with civil society	10	6.20	2.10	7	6.00	2.08	14	5.50	1.87	9	5.44	2.19	10	4.90	1.37	26	5.31	2.40	8	4.38	2.50	13	6.15	1.52
Collaboration with the Government	15	7.27	2.09	16	7.38	1.75	22	7.27	1.93	17	7.59	1.23	11	6.55	1.75	31	7.45	1.57	9	5.67	2.65	17	7.53	1.59
Collaboration with other donors and development partners*	12	6.92	2.27	12	7.58	1.73	17	7.59	1.23	20	6.95	1.57	8	6.50	1.51	24	6.67	2.73	6	4.33	2.34	13	7.15	1.46
Collaboration with the private sector	11	5.55	1.75	8	6.63	1.92	12	6.08	2.19	10	6.30	1.77	12	5.08	1.93	19	6.21	1.78	2	5.00	0.00	13	6.23	1.36
The speed in which it gets things accomplished on the ground*	14	4.79	2.22	16	6.00	1.90	17	5.94	2.28	12	4.92	1.78	13	4.23	1.96	26	5.88	2.07	5	3.20	1.79	14	5.14	1.51
Being a long-term partner	15	7.67	2.38	16	8.25	1.48	17	8.24	1.35	16	7.94	1.06	13	7.31	2.10	20	8.20	1.58	7	6.86	2.34	15	8.20	1.32

\*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

To be more effective development partner in Haiti, do you believe that the World Bank Group should have? (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
More local presence	63.2%	55.0%	70.8%	70.0%	62.5%	59.0%	64.3%	72.7%
The current level of local presence is adequate	15.8%	30.0%	20.8%	15.0%	25.0%	20.5%	14.3%	9.1%
Less local presence	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%	0.0%	0.0%
Don't know	21.1%	15.0%	8.3%	15.0%	12.5%	17.9%	21.4%	18.2%

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
The World Bank Group does not do adequate follow through/follow-up	14.3%	19.0%	13.0%	19.0%	13.3%	16.7%	28.6%	27.3%
There is not an adequate level of citizen/civil society participation*	19.0%	42.9%	30.4%	9.5%	66.7%	55.6%	28.6%	31.8%
The World Bank Group is not sensitive enough to political/social realities on the ground	52.4%	33.3%	21.7%	9.5%	26.7%	22.2%	42.9%	27.3%
Corruption in the country	9.5%	9.5%	13.0%	23.8%	20.0%	25.0%	28.6%	31.8%
Poor donor coordination	14.3%	14.3%	0.0%	14.3%	33.3%	16.7%	21.4%	9.1%
The World Bank Group works too slowly	33.3%	23.8%	26.1%	14.3%	26.7%	22.2%	14.3%	9.1%
Lack of adequate level of decision-making in Government	28.6%	19.0%	39.1%	38.1%	20.0%	22.2%	21.4%	40.9%
Political pressures and obstacles presented by vested interests	14.3%	0.0%	21.7%	33.3%	13.3%	27.8%	14.3%	31.8%
Reforms are not well thought out in light of country challenges	28.6%	19.0%	26.1%	33.3%	13.3%	11.1%	28.6%	31.8%
Ongoing fragility and instability*	9.5%	4.8%	34.8%	23.8%	0.0%	8.3%	14.3%	18.2%
Inadequate funding*	23.8%	42.9%	21.7%	4.8%	0.0%	13.9%	7.1%	4.5%
Lack of/inadequate levels of capacity in Government*	19.0%	38.1%	30.4%	66.7%	60.0%	27.8%	14.3%	36.4%
Other	4.8%	14.3%	4.3%	0.0%	0.0%	8.3%	0.0%	0.0%

\*Significantly different between stakeholder groups

### C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Haiti? (1-Not important at all, 10-Very important)

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Anti-corruption	14	7.64	1.95	12	7.75	2.49	19	8.26	2.05	19	7.74	1.41	16	8.69	1.78	37	8.38	1.67	10	8.70	2.87	23	7.57	1.80
Information and communications technology*	14	6.71	1.77	16	7.44	1.97	18	7.22	2.44	20	4.85	2.50	15	7.93	1.62	34	7.09	2.45	13	8.38	1.85	24	7.54	1.74
Transport*	16	8.13	1.75	19	8.89	1.29	24	8.92	1.77	21	6.76	2.43	16	9.19	.83	36	7.64	1.78	11	7.00	2.86	24	8.21	1.69
Crime and violence	13	6.00	1.83	12	5.33	2.27	17	5.65	2.47	19	4.63	2.54	12	6.17	2.37	30	6.00	2.30	8	5.88	3.31	20	5.45	2.39
Regional conflict and tensions	13	5.38	2.06	11	4.09	2.47	14	5.00	2.60	17	3.59	2.15	13	5.69	2.18	29	5.31	2.79	8	5.63	3.46	19	5.05	2.41
Law and justice	12	6.58	2.15	13	5.77	2.65	16	6.94	3.11	17	6.00	2.72	15	7.60	1.80	34	6.85	2.43	12	7.83	2.37	23	6.61	2.29
Urban development	15	7.47	1.64	17	8.24	1.56	19	8.63	1.71	19	7.37	1.83	16	8.50	1.37	35	8.31	1.62	12	8.00	1.54	23	7.48	1.75
Environmental sustainability	16	8.44	1.67	19	8.58	1.71	20	8.45	1.47	20	7.75	1.59	14	8.14	1.61	37	8.11	1.91	11	8.36	2.06	23	7.70	1.74
Regulatory framework	15	7.00	1.25	16	7.19	2.32	16	7.75	1.84	20	8.00	1.30	12	8.50	1.38	31	7.84	1.46	9	8.22	1.79	22	7.23	2.37
Communicable/non-communicable diseases	14	6.86	1.56	15	6.40	2.61	14	6.79	2.29	18	4.61	2.25	13	5.62	1.76	33	6.48	2.85	9	6.78	3.27	20	6.75	2.53
Poverty reduction	15	7.87	1.81	18	8.89	1.32	21	8.90	1.51	19	8.47	1.26	15	8.13	1.51	36	8.36	1.74	11	8.82	1.40	24	8.00	2.43
Gender equity*	15	6.60	1.72	13	4.62	2.22	16	6.88	2.60	19	6.58	2.22	14	6.36	2.17	35	7.11	2.22	10	5.80	1.75	21	5.76	2.30
Domestic private sector development*	15	7.20	1.61	17	7.82	1.51	19	8.42	1.46	20	7.45	2.14	15	9.07	.96	35	7.51	2.03	11	7.36	2.38	22	7.18	2.22
Foreign direct investment	14	7.86	1.70	16	8.00	1.90	20	8.65	1.42	19	7.11	2.18	14	8.21	1.48	34	7.68	1.92	10	7.30	2.11	22	7.86	1.75
Local governance and institutions	14	7.57	1.50	17	7.65	1.90	21	8.19	1.78	20	8.20	1.47	15	8.33	1.50	36	8.50	1.21	11	7.73	2.69	24	8.04	1.76
Water and sanitation	16	7.81	1.83	17	8.24	1.79	22	8.55	1.53	20	7.20	1.96	15	7.93	1.49	37	7.97	1.74	10	8.70	1.57	22	8.09	2.18
Trade and exports	15	6.87	1.92	16	7.19	2.74	21	7.57	2.04	20	6.90	2.15	15	7.87	1.41	34	7.71	2.48	11	8.09	1.70	22	7.05	2.54
Economic growth	15	8.47	1.19	17	8.82	1.19	22	8.82	1.10	18	8.61	1.38	16	8.88	1.09	36	8.78	1.31	10	8.60	1.65	23	8.39	1.56
Reconstruction	14	7.71	1.82	17	8.29	1.40	21	8.48	1.81	17	7.47	2.07	16	7.69	1.70	36	7.22	2.11	11	8.18	2.18	21	7.38	2.13
Energy	16	8.25	1.91	19	9.00	1.11	21	8.67	1.74	20	8.10	1.41	15	9.20	.94	37	8.19	2.05	12	8.08	2.81	22	8.68	1.59
Disaster management	16	7.31	1.40	17	7.76	1.60	20	8.00	2.13	21	7.24	2.02	14	6.79	1.63	37	7.57	2.17	10	8.10	1.85	23	7.04	2.33
Public sector governance/ reform	17	7.76	2.36	17	7.71	2.52	22	8.23	1.82	21	9.00	1.22	16	8.81	1.22	37	8.46	1.50	12	7.92	3.03	24	8.46	1.74
Job creation/employment	16	8.19	1.76	17	8.59	1.50	22	8.82	1.84	20	8.65	1.04	15	8.73	1.28	35	8.51	1.77	14	8.00	2.72	23	8.04	2.03
Social cohesion	14	6.21	2.22	17	6.88	2.47	17	6.59	2.40	19	5.84	1.68	14	7.00	1.75	30	6.67	2.58	9	5.78	2.49	21	5.81	2.62
Financial markets*	13	7.08	1.50	14	6.14	1.88	18	7.83	1.76	17	5.41	1.91	14	6.71	2.27	30	8.07	2.16	9	6.56	2.74	20	6.90	1.77
Equality of opportunity	13	6.85	1.77	16	5.94	2.95	18	7.17	2.12	18	6.61	2.40	14	6.86	1.88	35	7.54	2.19	10	6.70	2.41	20	6.20	2.04
Health	15	7.80	1.90	17	7.65	2.18	21	8.10	1.87	20	6.35	2.21	15	7.33	1.95	37	7.14	2.43	12	7.25	3.02	21	7.90	2.05
Rural development	16	7.63	1.78	16	8.69	1.40	23	8.39	2.04	19	7.58	1.74	16	8.94	1.00	36	8.44	1.68	11	8.00	2.19	23	7.70	1.82
Global/regional integration*	14	6.57	1.79	15	6.27	2.25	19	7.16	2.65	20	5.50	2.26	15	7.33	1.91	32	7.78	1.96	11	7.09	3.02	20	6.50	2.42
Food security	14	7.00	1.96	16	7.81	1.76	19	7.42	2.41	20	6.65	2.39	14	7.57	1.83	37	7.81	2.46	11	8.09	2.12	20	7.80	2.35
Education	18	8.50	1.76	19	9.16	1.38	22	8.73	1.55	21	7.57	2.44	16	8.56	1.26	37	8.43	2.23	12	8.33	2.53	22	8.86	1.17
Security/stabilization	15	7.20	2.24	14	6.07	2.46	18	6.33	2.52	19	5.16	2.91	14	7.50	1.65	33	6.79	2.37	10	5.90	3.73	20	6.70	2.52
Social protection	15	6.67	2.79	15	6.80	2.57	20	5.70	2.54	19	7.32	1.77	14	6.86	1.83	35	6.97	2.38	11	5.82	3.25	20	6.65	2.23
Climate change	13	6.62	1.89	15	5.93	2.76	18	7.06	2.90	19	6.58	2.50	14	7.00	2.00	35	7.23	2.17	8	7.25	2.19	22	6.64	2.36
Agricultural development	17	7.76	2.36	17	8.88	1.83	22	8.73	1.55	20	7.85	1.79	15	9.00	.76	37	8.68	1.70	11	8.36	2.06	24	8.71	1.40
Natural resource management	14	6.50	2.74	15	6.80	2.60	18	6.89	2.89	19	6.89	2.11	15	8.73	1.16	35	7.29	2.26	11	6.00	3.77	22	7.14	2.32

\*Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results (continued)**

**How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti? (1-Not effective at all, 10-Very effective)**

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Anti-corruption	6	6.50	1.64	5	4.20	2.17	7	5.71	1.25	10	5.50	2.59	6	5.17	1.72	12	4.92	2.11	6	3.17	2.64	9	4.11	1.96
Transport	9	6.67	1.12	10	6.30	2.41	9	6.78	1.39	13	6.69	1.89	11	7.64	1.57	13	6.15	1.77	5	5.40	1.95	10	7.10	1.10
Regional conflict and tensions	5	5.40	.89	4	4.75	2.22	1	2.00		9	4.78	1.99	4	5.00	1.63	8	4.50	2.78	2	1.00	0.00	2	3.00	1.41
Urban development	10	6.10	.74	9	7.11	1.90	10	5.90	1.52	9	6.11	1.90	10	5.70	1.95	24	6.04	2.05	5	3.60	1.95	9	6.11	1.05
Regulatory framework*	11	6.36	1.36	5	5.60	1.82	8	6.63	1.51	9	6.00	2.24	10	6.30	1.95	11	5.45	1.69	4	2.75	1.26	12	5.83	2.12
Health/Communicable/non-communicable diseases	8	6.88	1.89	8	5.63	2.77	11	6.73	1.95	10	5.80	1.62	5	6.00	2.83	15	6.33	2.35	5	3.40	1.95	8	6.88	1.46
Poverty reduction	10	5.60	1.58	8	4.88	1.64	12	6.42	1.98	15	6.00	1.69	9	6.44	1.88	26	5.81	1.94	7	4.43	1.40	11	6.36	1.57
Gender equity	7	6.00	1.73	4	4.50	2.38	4	6.75	1.50	10	5.90	1.52	5	4.40	2.51	12	6.42	1.93	5	5.20	.45	8	5.25	1.83
Domestic private sector development	10	5.00	1.63	6	4.50	1.76	7	5.00	2.77	8	5.88	1.73	11	5.27	2.15	13	6.23	2.31	4	5.50	.58	10	5.70	1.42
Foreign direct investment	10	4.80	1.87	4	4.50	1.73	8	6.13	3.09	10	5.60	1.51	8	4.25	2.12	9	6.78	2.22	4	5.75	1.50	8	5.38	2.33
Local governance and institutions	10	6.40	1.07	10	6.10	1.97	10	5.90	2.23	15	5.67	1.76	9	4.78	2.22	21	6.48	2.44	5	4.80	2.59	12	5.25	1.76
Water and sanitation	10	6.50	1.65	10	5.70	2.21	13	6.23	1.79	11	6.00	1.73	10	5.60	1.96	20	5.85	2.37	4	6.25	1.26	14	6.86	1.66
Trade and exports	7	4.86	1.35	2	4.00	2.83	7	6.14	3.02	7	5.57	1.90	7	4.71	2.14	14	6.36	2.59	4	3.00	1.41	6	6.00	2.61
Economic growth	10	6.10	1.10	6	5.17	1.72	13	6.38	2.43	14	6.14	1.79	10	6.10	1.52	18	6.44	2.43	7	4.14	2.79	11	5.91	1.51
Energy	8	5.63	1.77	5	6.00	2.92	10	6.40	2.59	11	6.27	1.85	10	5.80	2.20	8	5.63	2.92	5	3.00	2.35	11	5.36	2.50
Disaster management/ Climate resilience*	7	6.71	1.98	6	7.00	1.90	9	6.33	1.50	14	7.07	1.27	7	5.57	1.90	22	6.91	2.58	7	3.14	1.86	9	6.11	1.45
Public sector governance/ reform	9	6.00	1.94	10	6.60	1.78	14	6.14	1.41	19	6.63	1.86	10	5.60	2.22	24	6.21	2.65	8	4.63	2.33	9	6.44	1.94
Job creation/employment*	11	5.73	1.85	8	5.13	1.36	12	6.42	2.27	10	5.90	2.02	10	5.20	2.30	16	6.38	2.06	7	2.71	1.60	9	5.89	2.09
Financial markets*	7	5.71	1.89	3	3.67	3.06	2	4.00	1.41	4	6.00	.82	6	3.33	1.21	8	6.25	2.31	5	3.20	1.30	3	4.67	1.53
Rural development	9	5.44	1.42	10	5.60	2.01	7	6.29	2.81	9	6.00	2.00	9	5.56	1.24	20	5.95	2.37	5	3.60	2.61	10	6.70	1.83
Global/regional integration	5	5.80	1.79	5	5.00	2.00	4	4.00	3.46	5	6.00	1.22	4	5.00	1.41	9	5.33	3.08	5	2.60	1.14	4	5.25	2.87
Education	13	7.00	1.68	12	6.58	1.83	12	7.17	1.80	12	6.17	2.04	11	6.09	2.17	17	6.65	2.06	9	5.44	2.70	14	6.71	1.77
Stabilization	4	5.75	2.36	3	5.33	1.53	4	6.00	3.37	7	5.29	2.43	7	5.14	2.41	9	5.67	2.12	4	3.00	2.45	7	6.14	2.34
Food security/Social protection	10	6.00	1.56	6	5.00	2.00	6	6.17	2.32	11	5.82	1.83	7	5.71	2.14	19	6.42	2.19	6	3.50	2.07	10	6.70	2.26
Reconstruction	11	6.18	1.60	11	6.27	2.53	9	5.89	2.15	13	7.00	1.58	8	6.50	2.07	19	6.21	2.10	9	4.33	2.24	8	6.38	1.85
Agricultural development	10	6.50	1.65	5	6.40	2.70	8	6.00	1.60	10	5.70	2.26	9	6.00	2.24	16	6.56	2.39	7	4.14	2.41	9	6.33	2.18
Natural resource management	4	5.00	1.83	3	6.00	3.61	4	4.00	2.94	7	4.71	2.14	8	5.13	2.36	8	6.13	2.23	4	2.00	1.15	6	5.67	1.97

\*Significantly different between stakeholder groups

**C. World Bank Group's Effectiveness and Results (continued)**

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Haiti?*	19	5.89	1.91	18	6.33	2.17	23	6.35	2.04	19	6.11	1.24	15	6.73	1.67	30	6.37	1.50	10	4.00	1.94	18	6.33	1.50
To what extent does the World Bank Group help to build/strengthen existing country systems in Haiti?*	16	6.75	2.14	17	6.41	2.00	22	6.95	2.01	15	6.00	1.81	14	6.93	1.77	24	6.54	1.72	8	4.13	1.55	19	6.47	1.87

(1-To no degree at all, 10-To a very significant degree) \*Significantly different between stakeholder groups

**To what extent do you agree with the following statements about the World Bank Group in Haiti? (1-Strongly disagree, 10-Strongly agree)**

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Haiti	18	5.61	2.00	16	6.13	2.03	18	5.78	1.93	17	5.71	1.72	16	6.06	1.48	27	5.63	1.90	8	3.88	1.96	15	6.13	1.64
The World Bank Group meets Haiti's needs for knowledge services*	17	5.18	1.81	19	6.21	1.90	21	6.00	2.17	16	5.63	1.59	16	6.63	1.59	32	6.44	1.97	8	3.88	2.17	19	6.63	1.54

\*Significantly different between stakeholder groups

**D. The World Bank Group's Knowledge Work and Activities****How frequently do you consult World Bank Group's knowledge work and activities in the work you do?**

Percentage of Respondents	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Weekly	10.5%	13.6%	20.8%	10.0%	5.9%	2.6%	12.5%	16.7%
Monthly	15.8%	22.7%	16.7%	20.0%	5.9%	20.5%	18.8%	8.3%
A few times a year	52.6%	40.9%	37.5%	30.0%	52.9%	38.5%	18.8%	41.7%
Rarely	21.1%	22.7%	25.0%	40.0%	35.3%	28.2%	31.3%	20.8%
Never	0.0%	0.0%	0.0%	0.0%	0.0%	10.3%	18.8%	12.5%

**D. The World Bank Group's Knowledge Work and Activities (continued)**

In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are timely	14	6.29	2.02	16	7.06	1.39	18	7.11	1.18	14	6.21	1.48	13	6.69	1.84	23	6.57	1.62	9	5.67	2.65	17	7.18	1.81
Include appropriate level of stakeholder involvement during preparation	15	6.00	1.69	13	5.62	1.98	17	5.88	2.06	13	4.85	1.91	12	6.42	1.78	28	5.36	2.02	7	4.43	2.30	12	5.75	1.86
Are relevant to Haiti's development priorities	19	5.89	1.52	15	6.60	1.30	21	6.67	1.77	17	6.59	1.42	13	6.46	1.71	29	6.21	1.76	9	4.89	2.09	15	7.07	1.58
Lead to practical solutions	18	5.56	1.38	16	6.13	1.45	17	6.47	1.84	15	5.80	1.52	12	5.75	1.22	26	5.88	2.10	8	4.13	2.36	15	6.47	1.68
Are accessible*	17	6.12	1.36	17	6.76	1.79	20	6.70	1.95	16	5.19	1.60	14	6.57	1.55	27	6.26	1.85	9	4.44	2.19	18	7.00	1.94
Are source of relevant information on global good practices	17	6.65	1.58	16	7.13	1.36	19	7.42	1.07	16	7.00	1.67	14	7.00	1.18	27	6.81	1.75	6	5.67	2.07	16	7.75	1.65
Enhance your knowledge and/or skills	18	6.39	1.14	16	7.75	1.44	20	7.55	2.04	17	6.88	1.54	14	6.79	1.48	28	6.50	2.12	8	5.75	2.60	17	7.24	1.89
Are adequately disseminated*	16	4.94	1.84	15	5.93	2.09	20	6.45	2.31	15	5.40	2.13	13	5.54	1.51	24	5.29	2.24	8	3.13	2.30	15	6.00	2.36
Are translated enough into local language	15	4.80	2.18	17	5.59	2.53	18	6.00	2.59	13	6.23	2.55	12	6.42	2.47	24	5.04	2.79	10	4.20	2.15	12	6.17	2.55
Are adaptable to Haiti's specific development challenges and country circumstances*	16	5.44	1.75	15	5.87	1.73	19	6.58	1.71	14	6.14	1.35	13	6.31	1.38	27	6.33	1.92	9	4.00	2.12	15	6.40	1.55

\*Significantly different between stakeholder groups

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	19	6.42	1.46	16	6.81	1.22	20	6.80	1.82	15	5.87	1.46	13	6.85	1.52	29	6.14	1.55	12	5.75	2.22	18	7.17	1.38
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	15	6.80	1.08	16	7.31	.95	22	7.27	1.88	16	7.19	1.33	15	7.33	1.11	27	6.70	1.59	12	6.08	2.54	20	7.70	1.45

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

**E. Working with the World Bank Group**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	20	3.55	1.73	15	3.80	1.82	22	5.09	2.37	15	4.00	1.51	12	3.58	1.51	25	4.40	2.20	9	3.44	1.94	15	4.20	2.46
The World Bank Group effectively monitors and evaluates the projects and programs it supports	18	5.72	1.93	17	6.82	1.98	23	7.30	1.64	17	6.12	1.45	13	6.69	1.11	28	6.46	2.08	7	5.57	2.23	20	6.40	1.88
The World Bank Group's approvals and reviews are done in a timely fashion	15	4.47	1.85	13	5.15	1.77	20	6.05	2.04	14	5.50	1.99	12	5.33	1.78	24	5.04	1.97	7	4.14	1.57	14	5.00	1.80
The World Bank Group's "Safeguard Policy" requirements are reasonable	14	5.50	1.34	11	5.36	2.01	17	7.18	1.85	9	6.22	1.56	6	5.67	1.51	14	6.07	1.49	6	5.50	2.66	11	6.64	1.75
The World Bank Group's conditions on its lending are reasonable	14	6.43	2.38	7	5.29	2.43	16	6.75	1.69	9	7.00	2.00	10	5.30	2.00	13	5.54	2.03	6	4.33	1.21	12	5.83	1.95
The World Bank Group takes decisions quickly in Haiti*	17	4.47	2.03	14	4.57	1.79	18	5.56	2.25	15	5.40	1.92	12	3.92	1.62	23	4.87	2.30	9	3.11	1.54	15	5.47	1.73
Working with the World Bank Group increases Haiti's institutional capacity	18	5.72	2.05	16	6.31	1.89	21	6.67	1.74	18	6.28	1.67	14	5.86	1.92	29	6.28	1.81	9	5.11	2.32	18	6.78	1.66
The World Bank Group ensures consistency and continuity through staff changes	14	4.71	1.38	8	5.00	1.77	13	6.54	1.39	11	5.73	2.00	9	5.89	2.15	11	5.45	2.50	4	4.25	2.99	9	7.00	1.58
Where country systems are adequate, the World Bank Group makes appropriate use of them	10	5.80	1.81	11	6.82	1.94	17	6.65	2.03	11	7.09	1.76	8	6.63	2.26	11	7.27	1.68	4	4.25	2.75	10	6.40	2.63
The World Bank Group provides effective implementation support*	17	5.76	2.02	16	6.94	1.69	19	7.74	1.52	13	6.08	1.44	12	6.42	1.73	25	6.48	1.76	7	4.57	2.07	17	6.65	1.97

\*Significantly different between stakeholder groups

**F. Recent Trends and the Future Role of the World Bank Group in Haiti**

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
In the last three years, to what extent do you believe that the World Bank Group has moved in the right direction in terms of the focus of its work in Haiti?	17	6.12	1.65	16	6.75	1.57	19	7.00	1.60	17	6.41	1.23	12	6.17	1.90	22	6.55	1.60	10	5.90	2.38	17	6.88	1.27
How significant a role do you believe that international development cooperation SHOULD play in Haiti's development in the near future?	19	7.84	2.57	21	7.76	1.70	22	7.64	2.06	21	8.14	1.46	16	7.31	1.54	35	7.71	1.47	15	7.33	2.89	22	8.73	1.12

(1-To no degree at all, 10-To a very significant degree; 1-Not a significant role at all, 10-Very significant role)

### F. Recent Trends and the Future Role of the World Bank Group in Haiti (continued)

Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Provide more adequate data/knowledge/statistics/figures on Haiti's economy*	10.0%	27.3%	4.3%	0.0%	0.0%	15.8%	40.0%	12.0%
Collaborate more effectively with Government clients	30.0%	18.2%	34.8%	15.0%	18.8%	26.3%	13.3%	28.0%
Offer more innovative financial products	30.0%	13.6%	21.7%	10.0%	18.8%	21.1%	13.3%	20.0%
Increase the level of capacity development in the country*	55.0%	45.5%	43.5%	90.0%	43.8%	31.6%	33.3%	44.0%
Improve the quality of its experts as related to Haiti's specific challenges	15.0%	13.6%	13.0%	5.0%	6.3%	10.5%	20.0%	8.0%
Offer more innovative knowledge services	0.0%	9.1%	0.0%	0.0%	6.3%	2.6%	0.0%	0.0%
Ensure greater selectivity in its work	5.0%	9.1%	8.7%	0.0%	0.0%	7.9%	13.3%	4.0%
Reach out more to groups outside of Government*	0.0%	4.5%	8.7%	10.0%	50.0%	34.2%	33.3%	20.0%
Reduce the complexity of World Bank Group procedures	45.0%	22.7%	34.8%	25.0%	31.3%	13.2%	13.3%	32.0%
Work faster	10.0%	18.2%	13.0%	5.0%	18.8%	13.2%	20.0%	24.0%
Increase the level of World Bank Group staffing in Haiti's office	0.0%	0.0%	8.7%	15.0%	0.0%	2.6%	0.0%	4.0%
Other	0.0%	9.1%	4.3%	15.0%	6.3%	15.8%	0.0%	4.0%

\*Significantly different between stakeholder groups

When considering the combination of services that the World Bank Group offers in Haiti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Haiti? (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Financial services	35.0%	40.0%	31.8%	30.0%	31.3%	33.3%	18.8%	44.0%
Knowledge products	10.0%	15.0%	4.5%	15.0%	12.5%	10.3%	18.8%	12.0%
Convening services	10.0%	0.0%	9.1%	5.0%	18.8%	12.8%	18.8%	4.0%
None of the above	0.0%	0.0%	0.0%	0.0%	6.3%	2.6%	6.3%	0.0%
The combination is appropriate for Haiti	35.0%	40.0%	50.0%	30.0%	18.8%	17.9%	18.8%	32.0%
Don't know	10.0%	5.0%	4.5%	20.0%	12.5%	23.1%	18.8%	8.0%

Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Haiti? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Social safety nets*	15.0%	18.2%	20.8%	42.9%	0.0%	18.4%	41.7%	8.7%
Public financial management	35.0%	36.4%	29.2%	71.4%	53.3%	34.2%	50.0%	43.5%
Reducing violence	0.0%	0.0%	4.2%	0.0%	0.0%	2.6%	0.0%	0.0%
Conflict resolution mechanisms	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Access to basic services*	10.0%	50.0%	37.5%	19.0%	20.0%	47.4%	33.3%	26.1%
Capacity of state institutions	55.0%	40.9%	33.3%	38.1%	40.0%	36.8%	25.0%	30.4%
Mining industry	0.0%	4.5%	0.0%	4.8%	20.0%	2.6%	0.0%	8.7%
Improving livelihoods	30.0%	31.8%	33.3%	9.5%	6.7%	34.2%	41.7%	34.8%
Social cohesion	5.0%	4.5%	0.0%	0.0%	6.7%	2.6%	0.0%	0.0%
Disaster/Risk management and preparedness	15.0%	18.2%	20.8%	23.8%	6.7%	15.8%	8.3%	26.1%
Access to electricity	35.0%	22.7%	29.2%	28.6%	26.7%	15.8%	25.0%	26.1%
Increasing regional development	35.0%	31.8%	33.3%	9.5%	46.7%	18.4%	41.7%	30.4%
Jobs	40.0%	13.6%	33.3%	28.6%	26.7%	36.8%	25.0%	26.1%
Private sector development	20.0%	27.3%	25.0%	23.8%	46.7%	26.3%	8.3%	39.1%

\*Significantly different between stakeholder groups

**F. Recent Trends and the Future Role of the World Bank Group in Haiti (continued)**

Which THREE areas below would benefit most from other donors in Haiti? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Social safety nets	30.0%	30.0%	17.4%	20.0%	40.0%	32.4%	0.0%	45.5%
Public financial management	30.0%	15.0%	21.7%	5.0%	40.0%	26.5%	16.7%	18.2%
Reducing violence	20.0%	20.0%	26.1%	30.0%	20.0%	11.8%	25.0%	22.7%
Conflict resolution mechanisms	10.0%	5.0%	17.4%	10.0%	0.0%	8.8%	8.3%	9.1%
Access to basic services	40.0%	35.0%	21.7%	60.0%	33.3%	44.1%	33.3%	31.8%
Capacity of state institutions	5.0%	20.0%	21.7%	30.0%	20.0%	26.5%	33.3%	36.4%
Mining industry	15.0%	10.0%	8.7%	0.0%	20.0%	5.9%	33.3%	9.1%
Improving livelihoods	15.0%	35.0%	30.4%	25.0%	6.7%	23.5%	16.7%	22.7%
Social cohesion	10.0%	0.0%	13.0%	10.0%	20.0%	2.9%	8.3%	18.2%
Disaster/Risk management and preparedness	15.0%	20.0%	30.4%	40.0%	20.0%	44.1%	41.7%	31.8%
Access to electricity	20.0%	30.0%	8.7%	15.0%	13.3%	20.6%	0.0%	9.1%
Increasing regional development	20.0%	20.0%	4.3%	10.0%	20.0%	14.7%	8.3%	22.7%
Jobs	30.0%	40.0%	34.8%	25.0%	13.3%	23.5%	33.3%	9.1%
Private sector development*	25.0%	15.0%	39.1%	10.0%	33.3%	8.8%	25.0%	4.5%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing**

How do you get most of your information about economic and social development issues in Haiti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Local newspapers	23.8%	45.5%	68.2%	50.0%	50.0%	61.5%	40.0%	39.1%
International newspapers	4.8%	4.5%	13.6%	11.1%	18.8%	15.4%	6.7%	8.7%
Local radio*	33.3%	50.0%	18.2%	11.1%	37.5%	23.1%	53.3%	17.4%
International radio	0.0%	0.0%	9.1%	0.0%	0.0%	5.1%	6.7%	4.3%
Local television	23.8%	9.1%	9.1%	16.7%	6.3%	2.6%	0.0%	8.7%
International television	4.8%	4.5%	0.0%	5.6%	6.3%	5.1%	6.7%	4.3%
Periodicals	19.0%	4.5%	13.6%	0.0%	12.5%	5.1%	13.3%	4.3%
Internet	61.9%	50.0%	59.1%	66.7%	56.3%	66.7%	40.0%	78.3%
Social media*	4.8%	0.0%	0.0%	5.6%	6.3%	2.6%	26.7%	8.7%
Blogs	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Mobile phones	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Instant messaging	0.0%	4.5%	0.0%	5.6%	0.0%	0.0%	0.0%	4.3%
Other	9.5%	4.5%	4.5%	27.8%	6.3%	7.7%	0.0%	17.4%

\*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)****How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
World Bank Group's website	33.3%	31.8%	45.8%	19.0%	40.0%	28.2%	20.0%	45.5%
Direct contact with World Bank Group	38.1%	27.3%	41.7%	52.4%	33.3%	56.4%	40.0%	18.2%
e-Newsletters	28.6%	54.5%	20.8%	38.1%	26.7%	46.2%	26.7%	54.5%
Instant messaging	0.0%	9.1%	0.0%	4.8%	6.7%	2.6%	6.7%	13.6%
World Bank Group's seminars/workshops/conferences	42.9%	36.4%	37.5%	14.3%	33.3%	30.8%	46.7%	22.7%
World Bank Group's publications and other written materials*	38.1%	27.3%	45.8%	57.1%	46.7%	15.4%	26.7%	31.8%
Mobile phones	0.0%	4.5%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Social media	19.0%	0.0%	4.2%	0.0%	13.3%	7.7%	20.0%	4.5%
Blogs	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	0.0%	0.0%	0.0%	4.8%	0.0%	2.6%	0.0%	4.5%

\*Significantly different between stakeholder groups

**In which language would you prefer to receive information from the World Bank Group?\*** (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
French	90.5%	95.2%	87.5%	57.1%	56.3%	81.6%	93.3%	65.2%
Creole	4.8%	4.8%	0.0%	0.0%	0.0%	7.9%	6.7%	4.3%
English	4.8%	0.0%	12.5%	42.9%	43.8%	10.5%	0.0%	30.4%

\*Significantly different between stakeholder groups

**Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?**

Percentage of Respondents	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Yes	30.0%	36.4%	33.3%	47.4%	31.3%	13.2%	18.2%	39.1%
No	70.0%	63.6%	66.7%	52.6%	68.8%	86.8%	81.8%	60.9%

**Have you requested information from the World Bank Group on its activities in the past year?**

Percentage of Respondents	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Yes	11.1%	25.0%	13.0%	40.0%	18.8%	18.4%	20.0%	9.1%
No	88.9%	75.0%	87.0%	60.0%	81.3%	81.6%	80.0%	90.9%

**Were you able to obtain this information?**

Percentage of Respondents	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Yes	100.0%	100.0%	100.0%	100.0%	66.7%	70.0%	100.0%	100.0%
No	0.0%	0.0%	0.0%	0.0%	33.3%	30.0%	0.0%	0.0%

**G. Communication and Information Sharing (continued)****Do you have access to the Internet?**

Percentage of Respondents	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Yes	100.0%	100.0%	100.0%	100.0%	100.0%	97.4%	100.0%	95.7%
No	0.0%	0.0%	0.0%	0.0%	0.0%	2.6%	0.0%	4.3%

**Do you use/have used the World Bank Group website?**

Percentage of Respondents	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Yes	76.2%	66.7%	73.9%	70.6%	80.0%	59.5%	33.3%	65.2%
No	23.8%	33.3%	26.1%	29.4%	20.0%	40.5%	66.7%	34.8%

**Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)**

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
I use/consult World Bank Group's data more often than I did a few years ago	19	6.84	2.06	17	7.29	2.34	22	5.77	2.67	19	5.63	2.95	13	6.08	2.81	35	5.43	3.04	14	5.93	2.70	20	6.95	2.37
I find the World Bank Group's websites easy to navigate*	14	7.21	1.81	14	8.29	1.38	15	7.67	1.23	16	6.75	1.91	10	6.90	1.52	24	6.75	1.65	7	6.00	2.65	16	7.88	1.75
I find the information on the World Bank Group's websites useful.	14	7.57	1.40	14	7.71	2.05	17	8.18	1.47	15	7.93	1.33	12	7.50	1.68	24	7.21	1.84	6	6.17	2.64	15	8.53	1.06
The World Bank Group's social media channels are valuable sources of information about the institution	12	6.17	2.08	5	7.20	.84	11	7.45	2.02	7	6.00	3.11	3	6.00	1.00	15	5.33	2.69	5	6.40	3.51	6	6.00	1.79
When I need information from the World Bank Group I know how to find it*	17	6.53	2.00	18	7.89	2.35	19	7.26	2.21	19	7.63	1.83	12	6.17	2.25	32	4.84	2.29	9	6.56	2.83	18	6.83	2.66
The World Bank Group is responsive to my information requests and inquiries*	13	7.31	1.38	14	7.93	1.64	16	7.56	1.63	18	7.00	2.09	11	6.27	1.90	18	5.72	2.35	7	5.57	2.82	13	7.77	1.30

\*Significantly different between stakeholder groups

## H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group in your country?\*

Percentage of Respondents	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Yes	68.2%	81.0%	75.0%	81.0%	41.2%	42.1%	6.3%	45.8%
No	31.8%	19.0%	25.0%	19.0%	58.8%	57.9%	93.8%	54.2%

\*Significantly different between stakeholder groups

Which of the following agencies of the World Bank Group do you work with in Haiti? (Select all that apply)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
The World Bank (IDA)*	61.9%	75.0%	78.3%	85.7%	17.6%	27.0%	0.0%	37.5%
The International Finance Corporation (IFC)*	14.3%	0.0%	8.7%	23.8%	47.1%	2.7%	0.0%	20.8%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%
None*	28.6%	25.0%	17.4%	14.3%	41.2%	70.3%	100.0%	50.0%

\*Significantly different between stakeholder groups

Do your projects involve both the World Bank and IFC?

Percentage of Respondents	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Yes	37.5%	10.5%	18.2%	20.0%	28.6%	16.2%	7.1%	8.7%
No	62.5%	89.5%	81.8%	80.0%	71.4%	83.8%	92.9%	91.3%

If yes, what was your view on the two institutions working together in Haiti?

Percentage of Respondents	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Working well together	33.3%	0.0%	33.3%	50.0%	33.3%	33.3%	0.0%	50.0%
Collaborating but needs improvement	50.0%	66.7%	33.3%	25.0%	50.0%	33.3%	100.0%	50.0%
Don't know	16.7%	33.3%	33.3%	25.0%	16.7%	33.3%	0.0%	0.0%

Which of the following describes most of your exposure to the World Bank Group in Haiti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Office of President/Prime Minister/ Minister	Employee of Ministry/ Ministerial Dep/ Implementation Agency	PMU/Consultant/ Contractor on WBG project	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Other
Observer*	4.5%	14.3%	13.0%	9.5%	47.1%	22.2%	43.8%	13.0%
Use World Bank Group reports/data	22.7%	23.8%	17.4%	33.3%	23.5%	41.7%	31.3%	26.1%
Engage in World Bank Group related/sponsored events/activities	31.8%	33.3%	21.7%	9.5%	17.6%	19.4%	6.3%	17.4%
Collaborate as part of my professional duties*	72.7%	90.5%	78.3%	90.5%	47.1%	52.8%	31.3%	60.9%
Use World Bank Group website for information, data, research, etc.	27.3%	9.5%	8.7%	14.3%	11.8%	30.6%	37.5%	30.4%

\*Significantly different between stakeholder groups

## Appendix C: Responses to All Questions by Geographic Locations

### A. General Issues facing Haiti

In general, would you say that Haiti is headed in...?

Percentage of Respondents	Port-au-Prince	Outside Port-au-Prince
The right direction	54.5%	41.2%
The wrong direction	12.3%	29.4%
Not sure	33.1%	29.4%

Listed below are a number of development priorities in Haiti. Please identify which of the following you consider the most important development priorities in Haiti?

Percentage of Respondents (Responses combined)	Port-au-Prince	Outside Port-au-Prince
Social protection	12.7%	16.7%
Transport	28.9%	27.8%
Security/stabilization	29.5%	16.7%
Reconstruction	11.4%	11.1%
Public sector governance/ reform	51.2%	61.1%
Global/regional integration*	0.6%	11.1%
Gender equity	0.6%	5.6%
Domestic private sector development	15.1%	11.1%
Foreign direct investment	14.5%	5.6%
Water and sanitation	16.9%	22.2%
Energy	29.5%	11.1%
Regional conflict and tensions	0.6%	0.0%
Job creation/employment	36.7%	16.7%
Rural development	8.4%	22.2%
Financial markets	0.6%	0.0%
Urban development	3.0%	0.0%
Environmental sustainability*	19.9%	44.4%
Equality of opportunity	4.8%	5.6%
Health	27.7%	27.8%
Education	66.3%	50.0%
Poverty reduction	13.9%	27.8%
Food security*	7.8%	22.2%
Social cohesion	3.6%	5.6%
Climate change	2.4%	5.6%
Agricultural development	16.3%	16.7%
Trade and exports	2.4%	5.6%
Crime and violence	0.6%	0.0%
Economic growth	15.1%	11.1%
Law and justice	13.9%	11.1%
Regulatory framework	2.4%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%
Local governance and institutions	11.4%	5.6%
Natural resource management	1.8%	5.6%
Anti-corruption	21.7%	11.1%
Disaster management	3.0%	5.6%
Information and communications technology	3.0%	0.0%

\*Significantly different between geographic locations

**A. General Issues facing Haiti (continued)**

Poverty reduction is a broad term that encompasses work in many different areas. Which FIVE areas of development listed below do you believe would contribute most to reducing poverty in Haiti? (Choose no more than FIVE)

Percentage of Respondents (Responses combined)	Port-au-Prince	Outside Port-au-Prince
Water and sanitation	13.8%	11.1%
Equality of opportunity	9.6%	11.1%
Economic growth	46.1%	33.3%
Climate change*	1.2%	11.1%
Regional conflict and tensions	0.6%	0.0%
Global/regional integration	2.4%	0.0%
Gender equity	3.6%	0.0%
Rural development	38.3%	44.4%
Urban development	10.2%	16.7%
Regulatory framework*	0.0%	5.6%
Local governance and institutions	12.0%	16.7%
Social protection	13.8%	11.1%
Law and justice	7.8%	11.1%
Transport	13.2%	11.1%
Crime and violence	3.0%	0.0%
Communicable/non-communicable diseases	0.0%	0.0%
Information and communications technology	1.8%	5.6%
Security/stabilization	15.6%	16.7%
Anti-corruption	25.7%	44.4%
Domestic private sector development	19.2%	22.2%
Foreign direct investment	19.8%	5.6%
Energy	14.4%	11.1%
Public sector governance/ reform	23.4%	5.6%
Social cohesion	4.8%	5.6%
Education	50.3%	55.6%
Natural resource management	3.6%	5.6%
Environmental sustainability	6.6%	11.1%
Health	10.8%	5.6%
Agricultural development	35.3%	27.8%
Disaster management*	1.2%	16.7%
Job creation/employment	58.7%	44.4%
Financial markets	0.6%	0.0%
Trade and exports	3.6%	5.6%
Food security	18.6%	22.2%
Reconstruction	7.8%	5.6%

\*Significantly different between geographic locations

**A. General Issues facing Haiti (continued)**

Economic growth can be driven by a number of factors. Which FIVE areas below do you believe would contribute most to generating economic growth in Haiti? (Choose no more than FIVE)

Percentage of Respondents (Responses combined)	Port-au-Prince	Outside Port-au-Prince
Energy	39.2%	44.4%
Gender equity	1.2%	5.6%
Equality of opportunity	6.6%	11.1%
Global/regional integration	4.8%	11.1%
Social protection	1.2%	5.6%
Climate change*	0.6%	11.1%
Anti-corruption	31.3%	44.4%
Disaster management	3.0%	5.6%
Regional conflict and tensions	1.2%	0.0%
Rural development	25.3%	16.7%
Foreign direct investment	40.4%	22.2%
Urban development	5.4%	16.7%
Water and sanitation	2.4%	5.6%
Trade and exports	34.9%	33.3%
Information and communications technology	9.0%	16.7%
Regulatory framework*	9.0%	27.8%
Communicable/non-communicable diseases	0.0%	0.0%
Social cohesion	3.0%	11.1%
Public sector governance/ reform	36.7%	16.7%
Domestic private sector development	34.3%	27.8%
Job creation/employment	44.6%	33.3%
Agricultural development	44.6%	33.3%
Food security	3.0%	0.0%
Transport	25.9%	11.1%
Security/stabilization	12.7%	5.6%
Education	27.7%	16.7%
Natural resource management	6.6%	11.1%
Environmental sustainability	4.8%	5.6%
Health	4.8%	0.0%
Reconstruction	9.0%	22.2%
Law and justice	6.6%	0.0%
Local governance and institutions	8.4%	5.6%
Crime and violence	1.2%	0.0%
Financial markets	6.0%	11.1%

\*Significantly different between geographic locations

When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Haiti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Port-au-Prince	Outside Port-au-Prince
Better employment opportunities for young people	15.7%	5.6%
Better employment opportunities for women	5.2%	0.0%
Greater access to micro-finance for the poor	15.7%	22.2%
Improved nutrition and food security	4.6%	0.0%
Greater access to health	7.8%	0.0%
Better entrepreneurial opportunities	34.6%	22.2%
Accelerated reconstruction	0.0%	0.0%
Better opportunity for the poor who live in rural areas	9.2%	22.2%
Better opportunity for the poor who live in urban areas	1.3%	0.0%
Consistent economic growth	19.0%	33.3%
More reliable social safety net	7.8%	11.1%
Greater equity of fiscal policy	9.8%	11.1%
Education and training that better ensure job opportunity	27.5%	11.1%
Better quality public services	7.2%	11.1%
Greater voice and participation for citizens to help ensure greater Government accountability	5.9%	16.7%
A growing middle class	26.1%	27.8%
Other	2.6%	0.0%

**B. Overall Attitudes toward the World Bank Group****How familiar are you with the work of these organizations in Haiti?**

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
World Bank (WB/BM)*	167	6.75	2.34	18	5.17	2.43
Inter-American Development Bank (IDB/BID)	164	6.26	2.56	17	5.24	2.39
Latin American Development Bank (CAF)	159	2.35	2.07	16	2.19	2.23
Caribbean Development Bank (CDB)	161	3.08	2.56	17	2.94	2.68

*(1-Not familiar at all, 10-Extremely familiar) \*Significantly different between geographic locations***Overall, please rate your impression of the effectiveness of these organizations in Haiti?**

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
World Bank (WB/BM)	146	6.19	1.65	17	5.47	2.48
Inter-American Development Bank (IDB/BID)*	137	6.09	1.83	16	4.81	2.04
Latin American Development Bank (CAF)	36	3.28	2.15	2	5.00	2.83
Caribbean Development Bank (CDB)	56	4.45	2.49	4	5.75	2.50

*(1-Not effective at all, 10-Very effective) \*Significantly different between geographic locations*

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Haiti solve its most complicated development challenges?	122	6.64	1.98	12	6.75	1.42

*(1-To no degree at all, 10-To a very significant degree)*

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Haiti, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Haiti? (Choose no more than FIVE)

Percentage of Respondents (Responses combined)	Port-au-Prince	Outside Port-au-Prince
Social protection	12.2%	11.8%
Security/stabilization	9.1%	0.0%
Public sector governance/ reform	50.6%	47.1%
Transport	30.5%	29.4%
Poverty reduction	22.6%	23.5%
Global/regional integration	1.2%	0.0%
Gender equity	0.0%	0.0%
Crime and violence	1.2%	0.0%
Rural development	21.3%	23.5%
Domestic private sector development	24.4%	11.8%
Foreign direct investment	11.0%	0.0%
Water and sanitation	15.2%	23.5%
Energy	31.1%	29.4%
Social cohesion	1.2%	0.0%
Job creation/employment	29.9%	23.5%
Financial markets	4.3%	5.9%
Urban development	6.1%	0.0%
Environmental sustainability*	11.6%	35.3%
Equality of opportunity	3.0%	5.9%
Regional conflict and tensions	0.0%	0.0%
Health	22.6%	23.5%
Education	59.1%	47.1%
Food security	4.9%	11.8%
Climate change	3.0%	5.9%
Agricultural development	28.7%	23.5%
Trade and exports	6.1%	0.0%
Economic growth	17.1%	23.5%
Law and justice	7.9%	0.0%
Local governance and institutions	7.3%	11.8%
Regulatory framework	3.7%	5.9%
Communicable/non-communicable diseases*	0.6%	11.8%
Natural resource management	3.7%	5.9%
Information and communications technology	4.3%	5.9%
Anti-corruption	15.2%	29.4%
Disaster management	5.5%	0.0%
Reconstruction	15.9%	17.6%

\*Significantly different between geographic locations

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Haiti?

Greatest Value		
Percentage of Respondents	Port-au-Prince	Outside Port-au-Prince
Convening/Facilitating	2.5%	0.0%
Data	1.9%	0.0%
Policy advice, studies, analyses	9.6%	5.9%
Financial resources	32.5%	29.4%
Capacity development	30.6%	23.5%
Technical assistance	4.5%	11.8%
Mobilizing third party financial resources	3.2%	5.9%
Donor coordination	5.1%	5.9%
Linkage to non-Bank expertise	1.9%	0.0%
Strategy formulation	7.6%	17.6%
Other	0.6%	0.0%

2 <sup>nd</sup> Greatest Value		
Percentage of Respondents	Port-au-Prince	Outside Port-au-Prince
Convening/Facilitating	2.6%	5.9%
Data	5.8%	5.9%
Policy advice, studies, analyses	9.6%	17.6%
Financial resources	14.1%	17.6%
Capacity development	16.7%	17.6%
Technical assistance	17.3%	11.8%
Mobilizing third party financial resources	5.8%	11.8%
Donor coordination	10.9%	5.9%
Linkage to non-Bank expertise	4.5%	0.0%
Strategy formulation	12.2%	5.9%
Other	0.6%	0.0%

How effectively do the World Bank Group's activities below support Haiti's efforts to achieve development results?

(1-Not effective at all, 10-Very effective)

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
Convening/Facilitating	89	5.93	1.72	6	7.00	2.61
Data	100	6.58	1.68	12	7.33	1.78
Policy advice, studies, analyses	113	6.35	1.94	10	6.60	1.96
Financial resources	128	7.06	1.84	12	7.42	1.51
Technical assistance	122	6.64	1.71	12	6.50	2.20
Mobilizing third party financial resources	103	6.25	2.00	7	7.00	1.63
Donor coordination	114	5.67	2.29	9	6.00	1.73
Linkage to non-Bank expertise	84	5.60	2.00	6	7.00	1.41
Strategy formulation	104	6.36	1.84	7	7.00	2.58

The World Bank Group can provide capacity building support in a number of ways in Haiti. To what degree would Haiti benefit, if capacity building were to support...? (1-To no degree at all, 10-To a very significant degree)

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
Groups outside of government to help them more effectively engage and participate in development efforts	150	7.17	2.12	11	7.45	2.62
The public sector, related to implementation of specific development projects on the ground	156	8.24	1.69	17	7.71	1.72
The public sector, related to reforming institutions (organizations or sociopolitical conditions)	152	8.22	1.65	13	8.23	1.09
The private sector, related to institutional and policy change	146	7.48	1.85	13	8.00	1.87

**B. Overall Attitudes toward the World Bank Group (continued)**

How **EFFECTIVE** do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Haiti? (1-Not effective at all, 10-Very effective)

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
Project implementation (or other organizational strengthening)	114	6.52	1.81	9	6.56	2.30
Citizen engagement (incorporating citizens' voices into development)	80	5.10	2.13	8	5.00	2.56
Policy design (for clarity and better incentives to achieve development goals)	96	6.17	1.75	6	7.33	1.63
Directly supporting building of government institutions	111	6.28	1.89	6	7.00	.89

When thinking about how to improve capacity building in Haiti to help ensure better development results, looking forward, how **IMPORTANT** is it for the World Bank Group to be involved in the following aspects of capacity building? (1-Not important at all, 10-Very important)

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
Project implementation (or other organizational strengthening)	128	7.44	2.11	14	7.21	2.52
Citizen engagement (incorporating citizens' voices into development)	116	7.49	1.82	14	7.93	1.98
Policy design (for clarity and better incentives to achieve development goals)	116	7.71	1.72	13	8.00	1.63
Directly supporting building of government institutions	125	7.67	2.02	12	8.33	1.44

Which of the following do you identify as the World Bank Group's greatest **WEAKNESSES** in its work in Haiti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Port-au-Prince	Outside Port-au-Prince
Staff too inaccessible	3.6%	5.6%
Not exploring alternative policy options	4.8%	0.0%
Not adequately sensitive to political/social realities in Haiti	17.5%	16.7%
Not enough public disclosure of its work	16.9%	16.7%
Arrogant in its approach	5.4%	0.0%
Not aligned with country priorities	9.6%	11.1%
The credibility of its knowledge/data	1.2%	0.0%
World Bank Group's processes too complex	15.7%	5.6%
Not willing to honestly criticize policies and reform efforts in the country	12.0%	22.2%
Too influenced by developed countries	9.6%	16.7%
Imposing technocratic solutions without regard to political realities	11.4%	11.1%
World Bank Group's processes too slow	14.5%	11.1%
Too bureaucratic in its operational policies and procedures	13.9%	11.1%
Not aligned with other donors' work	4.8%	0.0%
Not collaborating enough with non-state actors	15.1%	27.8%
Not client focused	0.6%	5.6%
Its advice and strategies do not lend themselves to practical problem solving	1.8%	0.0%
Not focused enough on issues that are unique to fragile countries	6.6%	11.1%
Inadequate number of World Bank Group staff members located in the country	5.4%	0.0%
Other	3.0%	5.6%
Don't know	11.4%	5.6%

### B. Overall Attitudes toward the World Bank Group (continued)

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Haiti?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Which best represents your geographic location?	
	Port-au-Prince	Outside Port-au-Prince
Capacity development	46.6%	33.3%
Policy based lending / budget support to the Government	24.5%	11.1%
Knowledge products/services	8.0%	11.1%
Investment lending	46.6%	44.4%
Technical assistance	17.8%	11.1%
Trust Fund management	4.9%	0.0%
Co-financing arrangements	11.7%	0.0%
Sector-wide approaches	14.7%	27.8%
Emergency Recovery Grants	4.3%	11.1%
Other	3.1%	5.6%
Don't know*	5.5%	22.2%

\*Significantly different between geographic locations

In addition to the regular relations with the national government as its main interlocutor, which TOW of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Which best represents your geographic location?	
	Port-au-Prince	Outside Port-au-Prince
Academia/think tanks/research institutes	39.4%	27.8%
Donor community	14.5%	11.1%
Media	6.7%	0.0%
NGOs	9.1%	22.2%
Local Government	27.3%	22.2%
Private sector	33.9%	16.7%
Parliament	10.9%	16.7%
Community Based Organizations (CBOs)/Local communities*	23.0%	50.0%
Beneficiaries	7.3%	5.6%
Foundations	1.2%	5.6%
Faith based organizations	3.0%	0.0%
UN and regional peace keeping forces	0.6%	0.0%
Emerging donors	1.8%	0.0%
UN agencies	5.5%	0.0%
Regional organizations (e.g. Caricom)	0.6%	5.6%
Other	3.0%	5.6%
Don't know	3.6%	5.6%

\*Significantly different between geographic locations

To what extent do you agree with the following statements about the World Bank Group's work in Haiti?

(1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Haiti	147	6.80	1.89	14	6.86	2.71
The World Bank Group's work is aligned with what I consider the development priorities for Haiti	139	5.91	1.89	14	6.29	2.43
The World Bank Group supports Haiti's efforts to reduce social exclusion	121	5.86	1.96	13	6.00	2.48
The World Bank Group supports programs and strategies that are realistic for Haiti	136	6.09	2.01	12	6.17	2.44
The World Bank Group treats clients and stakeholders in Haiti with respect	112	6.79	2.05	11	7.36	2.38
The World Bank Group is an organization that does not represent a particular ideological perspective in Haiti	111	6.18	2.68	10	4.90	3.11
The World Bank Group is an organization that is not overly influenced by any particular country	108	5.29	2.76	9	3.89	3.22
The World Bank Group respects the views and demands of the government of Haiti	122	6.03	2.08	11	5.73	2.69
The World Bank Group listens and takes into account your views	129	5.41	2.26	11	5.73	2.20

**B. Overall Attitudes toward the World Bank Group (continued)**

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
When considering the national development needs in Haiti, to what extent does the combination of financial, knowledge and convening services that the World Bank Group currently provides in Haiti meet the national development needs of Haiti?	133	6.11	1.79	14	5.93	1.86

(1-To no degree at all, 10-To a very significant degree)

**To what extent is the World Bank Group an effective development partner in Haiti in terms of each of the following?**

(1-To no degree at all, 10-To a very significant degree)

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
Responsiveness	103	5.58	1.87	10	6.40	2.12
Flexibility (in terms of the institution's products and services)	109	5.20	1.78	9	6.33	1.66
Flexibility (in terms of changing country circumstances)	107	5.39	1.66	10	6.30	2.06
Being inclusive	99	6.21	1.80	11	6.73	1.90
Openness	120	6.49	1.91	10	5.90	2.02
Staff accessibility	119	6.39	1.97	10	6.10	2.42
Straightforwardness and honesty	99	6.63	2.04	10	6.30	1.42
Ease of access to the people at the World Bank Group who are making decisions important to my work	116	6.26	2.33	10	6.80	2.10
Collaboration with civil society	86	5.30	2.02	11	6.09	2.59
Collaboration with the Government	125	7.15	1.89	13	7.38	1.61
Collaboration with other donors and development partners	103	6.84	2.13	8	7.13	1.55
Collaboration with the private sector	79	5.91	1.89	8	5.63	1.77
The speed in which it gets things accomplished on the ground	108	5.19	2.06	9	6.11	2.42
Being a long-term partner	109	7.82	1.79	10	8.70	1.34

**To be more effective development partner in Haiti, do you believe that the World Bank Group should have?**

(Select only ONE response)

Percentage of Respondents	Port-au-Prince	Outside Port-au-Prince
More local presence	65.4%	50.0%
The current level of local presence is adequate	18.6%	22.2%
Less local presence	.6%	0.0%
Don't know	15.4%	27.8%

**When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than THREE)**

Percentage of Respondents (Responses combined)	Port-au-Prince	Outside Port-au-Prince
The World Bank Group does not do adequate follow through/follow-up	19.7%	6.3%
There is not an adequate level of citizen/civil society participation	35.7%	43.8%
The World Bank Group is not sensitive enough to political/social realities on the ground	26.8%	43.8%
Corruption in the country	21.0%	6.3%
Poor donor coordination	14.6%	12.5%
The World Bank Group works too slowly	22.3%	12.5%
Lack of adequate level of decision-making in Government	29.9%	25.0%
Political pressures and obstacles presented by vested interests	19.7%	18.8%
Reforms are not well thought out in light of country challenges*	21.0%	43.8%
Ongoing fragility and instability	15.3%	6.3%
Inadequate funding	14.0%	31.3%
Lack of/inadequate levels of capacity in Government	37.6%	31.3%
Other	4.5%	6.3%

\*Significantly different between geographic locations

### C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Haiti? (1-Not important at all, 10-Very important)

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
Anti-corruption	137	8.08	1.95	15	8.67	1.59
Information and communications technology	141	7.12	2.32	15	7.20	2.27
Transport	153	8.14	1.99	16	8.25	1.81
Crime and violence	120	5.64	2.43	12	5.67	2.35
Regional conflict and tensions	113	4.97	2.59	13	4.85	2.64
Law and justice	130	6.75	2.53	15	6.80	2.60
Urban development	143	8.03	1.62	15	8.20	2.11
Environmental sustainability	145	8.15	1.74	16	8.44	1.63
Regulatory framework	129	7.71	1.82	15	8.07	1.49
Communicable/non-communicable diseases	122	6.30	2.51	15	6.33	2.74
Poverty reduction	144	8.44	1.71	16	8.50	1.90
Gender equity	129	6.37	2.27	15	6.67	2.44
Domestic private sector development	143	7.76	1.95	15	8.07	1.62
Foreign direct investment	137	7.94	1.81	13	7.31	2.21
Local governance and institutions	143	8.12	1.71	16	8.13	1.45
Water and sanitation	145	8.07	1.83	16	8.00	1.63
Trade and exports	141	7.43	2.21	15	7.27	2.31
Economic growth	144	8.68	1.29	15	8.93	1.28
Reconstruction	138	7.83	1.92	16	7.25	2.29
Energy	147	8.49	1.81	16	8.81	1.28
Disaster management	143	7.48	1.98	16	7.50	2.10
Public sector governance/ reform	152	8.38	1.91	15	8.27	1.91
Job creation/employment	150	8.55	1.70	14	7.79	2.29
Social cohesion	130	6.51	2.25	14	5.79	3.02
Financial markets	123	7.03	2.11	14	7.14	2.54
Equality of opportunity	131	6.85	2.23	15	7.00	2.56
Health	144	7.56	2.18	16	6.69	2.63
Rural development	145	8.23	1.78	17	8.06	1.68
Global/regional integration	133	6.89	2.28	15	6.80	2.83
Food security	136	7.60	2.22	16	7.25	2.52
Education	152	8.60	1.88	17	8.18	1.94
Security/stabilization	130	6.60	2.61	15	5.87	2.45
Social protection	136	6.63	2.47	15	7.07	1.67
Climate change	130	6.69	2.39	15	7.93	1.83
Agricultural development	149	8.58	1.73	16	8.38	1.71
Natural resource management	136	7.10	2.51	14	6.79	2.36

**C. World Bank Group's Effectiveness and Results (continued)**

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti? (1-Not effective at all, 10-Very effective)

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
Anti-corruption	56	5.07	2.17	4	3.25	1.71
Transport	79	6.61	1.84	3	6.33	2.08
Regional conflict and tensions*	33	4.24	1.95	2	7.50	3.54
Urban development	81	5.94	1.84	6	5.67	2.34
Regulatory framework	66	5.71	2.02	6	5.83	2.32
Health/Communicable/non-communicable diseases	63	6.08	2.22	5	6.40	2.51
Poverty reduction	86	5.84	1.83	10	5.70	1.77
Gender equity	48	5.69	1.86	6	5.50	1.87
Domestic private sector development*	62	5.42	1.99	7	5.86	1.46
Foreign direct investment	59	5.42	2.14	2	6.00	4.24
Local governance and institutions	81	5.80	2.09	9	6.00	2.12
Water and sanitation	86	6.03	1.92	6	6.50	2.74
Trade and exports	50	5.44	2.34	3	5.67	4.04
Economic growth	79	6.09	1.95	10	5.00	2.54
Energy	62	5.84	2.34	6	4.00	2.61
Disaster management/ Climate resilience	69	6.36	2.16	11	6.18	2.36
Public sector governance/ reform	93	6.15	2.11	10	6.10	2.13
Job creation/employment	75	5.57	2.14	7	6.00	2.71
Financial markets*	34	4.59	1.92	4	6.75	2.63
Rural development	69	5.80	2.15	8	5.75	2.05
Global/regional integration	40	4.85	2.35	1	8.00	
Education	95	6.51	2.03	6	6.67	1.97
Stabilization	44	5.30	2.31	2	8.00	1.41
Food security/Social protection	66	5.88	2.22	8	5.50	2.33
Reconstruction	82	6.16	2.12	7	5.14	1.68
Agricultural development	67	5.99	2.32	8	5.38	2.45
Natural resource management	40	4.80	2.47	4	5.50	2.38

\*Significantly different between geographic locations

**C. World Bank Group's Effectiveness and Results (continued)**

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Haiti?	140	6.16	1.75	14	5.71	2.61
To what extent does the World Bank Group help to build/strengthen existing country systems in Haiti?	125	6.34	1.93	11	7.18	2.27

(1-To no degree at all, 10-To a very significant degree)

**To what extent do you agree with the following statements about the World Bank Group in Haiti?**

(1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Haiti	127	5.70	1.93	9	5.44	1.81
The World Bank Group meets Haiti's needs for knowledge services	135	6.01	1.98	14	5.64	2.31

**D. The World Bank Group's Knowledge Work and Activities****How frequently do you consult World Bank Group's knowledge work and activities in the work you do?**

Percentage of Respondents	Port-au-Prince	Outside Port-au-Prince
Weekly	10.4%	17.6%
Monthly	17.7%	11.8%
A few times a year	39.0%	41.2%
Rarely	27.4%	23.5%
Never	5.5%	5.9%

**In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities:**

(1-To no degree at all, 10-To a very significant degree)

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
Are timely*	115	6.52	1.71	8	8.50	1.41
Include appropriate level of stakeholder involvement during preparation	107	5.50	1.92	10	6.70	2.11
Are relevant to Haiti's development priorities	128	6.33	1.71	9	6.78	1.72
Lead to practical solutions	118	5.80	1.79	9	6.11	2.03
Are accessible	130	6.25	1.80	10	6.20	2.74
Are source of relevant information on global good practices	124	6.98	1.53	9	7.00	2.55
Enhance your knowledge and/or skills	128	6.78	1.82	11	7.36	2.62
Are adequately disseminated	118	5.50	2.12	10	5.00	2.71
Are translated enough into local language	111	5.50	2.51	9	4.67	2.87
Are adaptable to Haiti's specific development challenges and country circumstances	118	5.99	1.83	10	5.70	2.11

\*Significantly different between geographic locations

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	130	6.43	1.60	11	7.00	1.79
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	133	7.03	1.55	11	7.55	2.07

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

### E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	125	3.97	2.07	9	5.11	1.62
The World Bank Group effectively monitors and evaluates the projects and programs it supports	130	6.47	1.81	11	7.00	2.24
The World Bank Group's approvals and reviews are done in a timely fashion	112	5.11	1.97	7	5.43	2.23
The World Bank Group's "Safeguard Policy" requirements are reasonable	79	5.97	1.85	8	6.63	1.30
The World Bank Group's conditions on its lending are reasonable	83	5.96	2.13	6	5.67	1.75
The World Bank Group takes decisions quickly in Haiti	117	4.72	2.04	8	5.38	2.83
Working with the World Bank Group increases Haiti's institutional capacity	133	6.11	1.86	10	6.80	1.75
The World Bank Group ensures consistency and continuity through staff changes	75	5.49	2.00	5	6.20	2.77
Where country systems are adequate, the World Bank Group makes appropriate use of them	76	6.55	2.19	5	6.80	2.17
The World Bank Group provides effective implementation support	113	6.50	1.90	10	6.60	1.78

### F. Recent Trends and the Future Role of the World Bank Group in Haiti

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
In the last three years, to what extent do you believe that the World Bank Group has moved in the right direction in terms of the focus of its work in Haiti?	118	6.45	1.67	11	7.09	1.58
How significant a role do you believe that international development cooperation SHOULD play in Haiti's development in the near future?	155	7.82	1.89	16	8.50	1.63

(1-To no degree at all, 10-To a very significant degree; 1-Not a significant role at all, 10-Very significant role)

Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti?

(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Port-au-Prince	Outside Port-au-Prince
Provide more adequate data/knowledge/statistics/figures on Haiti's economy	12.3%	23.5%
Collaborate more effectively with Government clients	23.9%	35.3%
Offer more innovative financial products	20.2%	5.9%
Increase the level of capacity development in the country	47.2%	41.2%
Improve the quality of its experts as related to Haiti's specific challenges	12.9%	0.0%
Offer more innovative knowledge services	2.5%	0.0%
Ensure greater selectivity in its work*	4.9%	17.6%
Reach out more to groups outside of Government*	16.6%	52.9%
Reduce the complexity of World Bank Group procedures	26.4%	17.6%
Work faster	16.6%	0.0%
Increase the level of World Bank Group staffing in Haiti's office	4.3%	0.0%
Other	8.0%	0.0%

\*Significantly different between geographic locations

When considering the combination of services that the World Bank Group offers in Haiti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Haiti?

(Select only ONE response)

Percentage of Respondents	Port-au-Prince	Outside Port-au-Prince
Financial services	30.4%	56.3%
Knowledge products	11.8%	18.8%
Convening services	9.3%	12.5%
None of the above	1.9%	0.0%
The combination is appropriate for Haiti	32.9%	0.0%
Don't know	13.7%	12.5%

### F. Recent Trends and the Future Role of the World Bank Group in Haiti (continued)

Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Haiti? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Port-au-Prince	Outside Port-au-Prince
Social safety nets	20.8%	22.2%
Public financial management	43.4%	22.2%
Reducing violence	1.3%	0.0%
Conflict resolution mechanisms	0.6%	0.0%
Access to basic services	30.2%	50.0%
Capacity of state institutions	39.0%	27.8%
Mining industry	4.4%	0.0%
Improving livelihoods*	24.5%	55.6%
Social cohesion*	1.3%	11.1%
Disaster/Risk management and preparedness	16.4%	33.3%
Access to electricity	27.0%	16.7%
Increasing regional development	30.2%	16.7%
Jobs	29.6%	22.2%
Private sector development	28.9%	22.2%

\*Significantly different between geographic locations

Which THREE areas below would benefit most from Outside Port-au-Prince donors in Haiti? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Port-au-Prince	Outside Port-au-Prince
Social safety nets	28.3%	26.7%
Public financial management	21.7%	20.0%
Reducing violence	21.7%	13.3%
Conflict resolution mechanisms	9.9%	0.0%
Access to basic services	35.5%	46.7%
Capacity of state institutions	24.3%	26.7%
Mining industry	10.5%	13.3%
Improving livelihoods	23.7%	20.0%
Social cohesion	11.2%	0.0%
Disaster/Risk management and preparedness	30.3%	26.7%
Access to electricity	13.8%	26.7%
Increasing regional development	15.1%	13.3%
Jobs	27.0%	40.0%
Private sector development	20.4%	13.3%

### G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Haiti?

(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Port-au-Prince	Outside Port-au-Prince
Local newspapers	49.4%	47.1%
International newspapers	10.0%	11.8%
Local radio	30.6%	11.8%
International radio	3.8%	0.0%
Local television	10.6%	0.0%
International television	3.8%	11.8%
Periodicals	8.1%	11.8%
Internet	60.0%	70.6%
Social media	5.0%	11.8%
Blogs	0.6%	0.0%
Mobile phones	0.0%	0.0%
Instant messaging	1.9%	0.0%
Other	8.8%	17.6%

**G. Communication and Information Sharing (continued)****How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)**

Percentage of Respondents (Responses combined)	Port-au-Prince	Outside Port-au-Prince
World Bank Group's website	32.9%	31.3%
Direct contact with World Bank Group	39.6%	37.5%
e-Newsletters	37.8%	50.0%
Instant messaging	5.5%	0.0%
World Bank Group's seminars/workshops/conferences	29.9%	50.0%
World Bank Group's publications and other written materials	34.8%	25.0%
Mobile phones	0.6%	0.0%
Social media	8.5%	0.0%
Blogs	0.6%	0.0%
Other	1.8%	0.0%

**In which language would you prefer to receive information from the World Bank Group?\*** (Select only ONE response)

Percentage of Respondents	Port-au-Prince	Outside Port-au-Prince
French	77.6%	82.4%
Creole	3.7%	5.9%
English	18.6%	11.8%

**Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?**

Percentage of Respondents	Port-au-Prince	Outside Port-au-Prince
Yes	30.6%	13.3%
No	69.4%	86.7%

**Have you requested information from the World Bank Group on its activities in the past year?**

Percentage of Respondents	Port-au-Prince	Outside Port-au-Prince
Yes	20.1%	12.5%
No	79.9%	87.5%

**Were you able to obtain this information?**

Percentage of Respondents	Port-au-Prince	Outside Port-au-Prince
Yes	87.1%	100.0%
No	12.9%	0.0%

**Do you have access to the Internet?**

Percentage of Respondents	Port-au-Prince	Outside Port-au-Prince
Yes	99.4%	100.0%
No	.6%	0.0%

**Do you use/have used the World Bank Group website?**

Percentage of Respondents	Port-au-Prince	Outside Port-au-Prince
Yes	67.5%	60.0%
No	32.5%	40.0%

**Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)**

	Which best represents your geographic location?					
	Port-au-Prince			Outside Port-au-Prince		
	N	Mean	SD	N	Mean	SD
I use/consult World Bank Group's data more often than I did a few years ago	144	6.30	2.63	14	5.14	3.16
I find the World Bank Group's websites easy to navigate.	109	7.20	1.84	9	7.22	1.79
I find the information on the World Bank Group's websites useful.	109	7.73	1.66	9	7.33	1.94
The World Bank Group's social media channels are valuable sources of information about the institution	63	6.37	2.39	2	5.50	2.12
When I need information from the World Bank Group I know how to find it*	130	6.85	2.36	13	4.15	2.27
The World Bank Group is responsive to my information requests and inquiries	105	7.06	2.04	5	5.60	.89

\*Significantly different between geographic locations

## H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group in your country?

Percentage of Respondents	Port-au-Prince	Outside Port-au-Prince
Yes	56.3%	50.0%
No	43.7%	50.0%

Which of the following agencies of the World Bank Group do you work with in Haiti? (Select all that apply)

Percentage of Respondents (Responses Combined)	Port-au-Prince	Outside Port-au-Prince
The World Bank (IDA)	49.1%	35.3%
The International Finance Corporation (IFC)	13.9%	11.8%
The Multilateral Investment Guarantee Agency (MIGA)	0.6%	0.0%
None	43.0%	58.8%

Do your projects involve both the World Bank and IFC?

Percentage of Respondents	Port-au-Prince	Outside Port-au-Prince
Yes	17.3%	26.7%
No	82.7%	73.3%

If yes, what was your view on the two institutions working together in Haiti?

Percentage of Respondents	Port-au-Prince	Outside Port-au-Prince
Working well together	35.7%	25.0%
Collaborating but needs improvement	42.9%	50.0%
Don't know	21.4%	25.0%

Which of the following describes most of your exposure to the World Bank Group in Haiti? (Choose no more than TWO)

Percentage of Respondents (Responses Combined)	Port-au-Prince	Outside Port-au-Prince
Observer	21.2%	12.5%
Use World Bank Group reports/data	27.3%	31.3%
Engage in World Bank Group related/sponsored events/activities	20.6%	12.5%
Collaborate as part of my professional duties	65.5%	62.5%
Use World Bank Group website for information, data, research, etc.	21.8%	25.0%

## Appendix D: Responses to All Questions by Levels of Collaboration

### A. General Issues facing Haiti

In general, would you say that Haiti is headed in...?

Percentage of Respondents	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
The right direction	57.1%	46.6%
The wrong direction	9.2%	20.5%
Not sure	33.7%	32.9%

Listed below are a number of development priorities in Haiti. Please identify which of the following you consider the most important development priorities in Haiti?

Percentage of Respondents (Responses combined)	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Social protection	11.9%	13.3%
Transport	24.8%	31.3%
Security/stabilization	24.8%	32.5%
Reconstruction	11.9%	12.0%
Public sector governance/ reform	51.5%	51.8%
Global/regional integration	0.0%	3.6%
Gender equity	2.0%	0.0%
Domestic private sector development	18.8%	9.6%
Foreign direct investment	14.9%	10.8%
Water and sanitation*	23.8%	10.8%
Energy	26.7%	27.7%
Regional conflict and tensions	1.0%	0.0%
Job creation/employment*	43.6%	25.3%
Rural development	10.9%	8.4%
Financial markets	1.0%	0.0%
Urban development*	5.0%	0.0%
Environmental sustainability	21.8%	22.9%
Equality of opportunity	5.0%	4.8%
Health	24.8%	32.5%
Education*	56.4%	77.1%
Poverty reduction	14.9%	15.7%
Food security	10.9%	7.2%
Social cohesion	5.9%	1.2%
Climate change	3.0%	2.4%
Agricultural development	17.8%	15.7%
Trade and exports	2.0%	3.6%
Crime and violence	0.0%	1.2%
Economic growth	17.8%	10.8%
Law and justice	11.9%	15.7%
Regulatory framework	2.0%	2.4%
Communicable/non-communicable diseases	0.0%	0.0%
Local governance and institutions	10.9%	10.8%
Natural resource management	1.0%	3.6%
Anti-corruption*	13.9%	27.7%
Disaster management	4.0%	2.4%
Information and communications technology	2.0%	3.6%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

**A. General Issues facing Haiti (continued)**

Poverty reduction is a broad term that encompasses work in many different areas. Which FIVE areas of development listed below do you believe would contribute most to reducing poverty in Haiti? (Choose no more than FIVE)

Percentage of Respondents (Responses combined)	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Water and sanitation	13.6%	13.6%
Equality of opportunity	10.7%	8.6%
Economic growth	46.6%	42.0%
Climate change	1.0%	3.7%
Regional conflict and tensions	1.0%	0.0%
Global/regional integration	1.9%	2.5%
Gender equity	1.9%	4.9%
Rural development	35.9%	42.0%
Urban development	14.6%	6.2%
Regulatory framework	0.0%	1.2%
Local governance and institutions*	17.5%	6.2%
Social protection	17.5%	8.6%
Law and justice	5.8%	11.1%
Transport	11.7%	12.3%
Crime and violence	2.9%	2.5%
Communicable/non-communicable diseases	0.0%	0.0%
Information and communications technology*	0.0%	4.9%
Security/stabilization*	9.7%	22.2%
Anti-corruption*	19.4%	35.8%
Domestic private sector development	23.3%	14.8%
Foreign direct investment	22.3%	12.3%
Energy	14.6%	13.6%
Public sector governance/ reform	22.3%	21.0%
Social cohesion	6.8%	2.5%
Education	45.6%	58.0%
Natural resource management	2.9%	4.9%
Environmental sustainability	6.8%	7.4%
Health	8.7%	12.3%
Agricultural development	38.8%	30.9%
Disaster management	1.0%	4.9%
Job creation/employment	62.1%	53.1%
Financial markets	0.0%	1.2%
Trade and exports	3.9%	4.9%
Food security	16.5%	22.2%
Reconstruction	7.8%	7.4%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

**A. General Issues facing Haiti (continued)**

Economic growth can be driven by a number of factors. Which FIVE areas below do you believe would contribute most to generating economic growth in Haiti? (Choose no more than FIVE)

Percentage of Respondents (Responses combined)	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Energy	38.2%	42.0%
Gender equity	2.0%	1.2%
Equality of opportunity	7.8%	6.2%
Global/regional integration	4.9%	6.2%
Social protection	1.0%	2.5%
Climate change	1.0%	2.5%
Anti-corruption*	21.6%	46.9%
Disaster management	2.9%	3.7%
Regional conflict and tensions	0.0%	2.5%
Rural development	25.5%	23.5%
Foreign direct investment	40.2%	34.6%
Urban development	7.8%	4.9%
Water and sanitation	2.0%	3.7%
Trade and exports	36.3%	33.3%
Information and communications technology	10.8%	8.6%
Regulatory framework	12.7%	8.6%
Communicable/non-communicable diseases	0.0%	0.0%
Social cohesion*	0.0%	8.6%
Public sector governance/ reform	34.3%	33.3%
Domestic private sector development	34.3%	32.1%
Job creation/employment*	51.0%	34.6%
Agricultural development	44.1%	44.4%
Food security	2.0%	4.9%
Transport	28.4%	19.8%
Security/stabilization	13.7%	9.9%
Education	26.5%	27.2%
Natural resource management	3.9%	8.6%
Environmental sustainability	6.9%	2.5%
Health	2.9%	6.2%
Reconstruction	10.8%	11.1%
Law and justice	3.9%	8.6%
Local governance and institutions	7.8%	8.6%
Crime and violence	0.0%	2.5%
Financial markets	6.9%	4.9%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

**A. General Issues facing Haiti (continued)**

When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Haiti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Better employment opportunities for young people	15.8%	16.9%
Better employment opportunities for women	4.2%	5.2%
Greater access to micro-finance for the poor	15.8%	16.9%
Improved nutrition and food security	4.2%	3.9%
Greater access to health	6.3%	6.5%
Better entrepreneurial opportunities	32.6%	32.5%
Accelerated reconstruction	0.0%	0.0%
Better opportunity for the poor who live in rural areas	10.5%	13.0%
Better opportunity for the poor who live in urban areas	2.1%	0.0%
Consistent economic growth	17.9%	23.4%
More reliable social safety net	9.5%	6.5%
Greater equity of fiscal policy	8.4%	10.4%
Education and training that better ensure job opportunity	24.2%	27.3%
Better quality public services	9.5%	6.5%
Greater voice and participation for citizens to help ensure greater Government accountability	7.4%	6.5%
A growing middle class	28.4%	22.1%
Other	2.1%	2.6%

**B. Overall Attitudes toward the World Bank Group**

How familiar are you with the work of these organizations in Haiti?

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
World Bank (WB/BM)*	103	7.47	1.85	82	5.40	2.47
Inter-American Development Bank (IDB/BID)*	99	6.55	2.45	82	5.70	2.59
Latin American Development Bank (CAF)	97	2.38	2.03	78	2.29	2.14
Caribbean Development Bank (CDB)	99	3.38	2.57	80	2.73	2.51

(1-Not familiar at all, 10-Extremely familiar)

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

Overall, please rate your impression of the effectiveness of these organizations in Haiti?

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
World Bank (WB/BM)*	98	6.34	1.62	64	5.77	1.92
Inter-American Development Bank (IDB/BID)	85	6.19	1.69	68	5.68	2.11
Latin American Development Bank (CAF)	17	3.53	2.03	21	3.24	2.32
Caribbean Development Bank (CDB)	33	5.00	2.36	28	4.00	2.54

(1-Not effective at all, 10-Very effective)

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Haiti solve its most complicated development challenges?	91	6.65	1.80	43	6.49	2.19

(1-To no degree at all, 10-To a very significant degree)

### B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Haiti, in which sectoral areas do you believe the World Bank Group should focus most of its resources in Haiti?

(Choose no more than FIVE)

Percentage of Respondents (Responses combined)	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Social protection	13.1%	9.8%
Security/stabilization	5.1%	12.2%
Public sector governance/ reform	48.5%	51.2%
Transport	28.3%	32.9%
Poverty reduction	20.2%	25.6%
Global/regional integration	1.0%	1.2%
Gender equity	0.0%	0.0%
Crime and violence	0.0%	2.4%
Rural development	22.2%	23.2%
Domestic private sector development	28.3%	17.1%
Foreign direct investment	12.1%	7.3%
Water and sanitation	18.2%	14.6%
Energy	28.3%	32.9%
Social cohesion	0.0%	2.4%
Job creation/employment*	38.4%	18.3%
Financial markets	7.1%	1.2%
Urban development*	9.1%	1.2%
Environmental sustainability	14.1%	13.4%
Equality of opportunity	2.0%	4.9%
Regional conflict and tensions	0.0%	0.0%
Health	21.2%	26.8%
Education	54.5%	62.2%
Food security	3.0%	7.3%
Climate change	3.0%	3.7%
Agricultural development	31.3%	26.8%
Trade and exports	5.1%	4.9%
Economic growth	20.2%	13.4%
Law and justice	5.1%	9.8%
Local governance and institutions	8.1%	6.1%
Regulatory framework	4.0%	3.7%
Communicable/non-communicable diseases	1.0%	2.4%
Natural resource management	2.0%	6.1%
Information and communications technology	2.0%	7.3%
Anti-corruption*	10.1%	23.2%
Disaster management	7.1%	3.7%
Reconstruction	19.2%	12.2%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Haiti?

Greatest Value Percentage of Respondents	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Convening/Facilitating	2.1%	2.6%
Data	1.0%	2.6%
Policy advice, studies, analyses	12.4%	5.2%
Financial resources	27.8%	39.0%
Capacity development	32.0%	26.0%
Technical assistance*	8.2%	1.3%
Mobilizing third party financial resources	3.1%	3.9%
Donor coordination*	2.1%	9.1%
Linkage to non-Bank expertise	2.1%	1.3%
Strategy formulation	9.3%	7.8%
Other	0.0%	1.3%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

**B. Overall Attitudes toward the World Bank Group (continued)**

2 <sup>nd</sup> Greatest Value Percentage of Respondents	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Convening/Facilitating	3.1%	2.7%
Data	6.1%	5.3%
Policy advice, studies, analyses	13.3%	6.7%
Financial resources*	20.4%	6.7%
Capacity development*	11.2%	25.3%
Technical assistance	18.4%	14.7%
Mobilizing third party financial resources	5.1%	6.7%
Donor coordination*	6.1%	17.3%
Linkage to non-Bank expertise	3.1%	4.0%
Strategy formulation	13.3%	9.3%
Other	0.0%	1.3%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

**How effectively do the World Bank Group's activities below support Haiti's efforts to achieve development results?**

(1-Not effective at all, 10-Very effective)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Convening/Facilitating	62	5.82	1.63	32	6.19	1.97
Data	74	6.68	1.71	38	6.58	1.60
Policy advice, studies, analyses	80	6.44	1.78	44	6.18	2.18
Financial resources	92	7.18	1.86	49	7.00	1.78
Technical assistance	87	6.64	1.64	49	6.59	1.91
Mobilizing third party financial resources	72	6.15	1.90	41	6.66	2.07
Donor coordination	80	5.55	2.07	45	6.02	2.54
Linkage to non-Bank expertise	60	5.48	2.02	32	6.06	1.85
Strategy formulation	71	6.21	1.87	40	6.68	1.89

**The World Bank Group can provide capacity building support in a number of ways in Haiti. To what degree would Haiti benefit, if capacity building were to support...? (1-To no degree at all, 10-To a very significant degree)**

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Groups outside of government to help them more effectively engage and participate in development efforts*	88	6.78	2.07	73	7.70	2.15
The public sector, related to implementation of specific development projects on the ground	100	8.20	1.66	73	8.14	1.75
The public sector, related to reforming institutions (organizations or sociopolitical conditions)	97	8.19	1.53	68	8.31	1.66
The private sector, related to institutional and policy change	91	7.51	1.66	69	7.49	2.05

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

**How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Haiti? (1-Not effective at all, 10-Very effective)**

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Project implementation (or other organizational strengthening)	83	6.67	1.77	42	6.14	1.91
Citizen engagement (incorporating citizens' voices into development)	55	5.05	2.09	33	5.09	2.26
Policy design (for clarity and better incentives to achieve development goals)	66	6.35	1.74	35	5.83	1.72
Directly supporting building of government institutions	74	6.22	1.77	42	6.43	2.03

### B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how to improve capacity building in Haiti to help ensure better development results, looking forward, how **IMPORTANT** is it for the World Bank Group to be involved in the following aspects of capacity building?

(1-Not important at all, 10-Very important)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Project implementation (or other organizational strengthening)	89	7.39	2.20	53	7.51	2.04
Citizen engagement (incorporating citizens' voices into development)	77	7.32	1.91	52	7.79	1.67
Policy design (for clarity and better incentives to achieve development goals)	80	7.71	1.69	48	7.75	1.73
Directly supporting building of government institutions	83	7.59	2.05	52	7.94	1.90

Which of the following do you identify as the WBG's greatest **WEAKNESSES** in its work in Haiti? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Staff too inaccessible	2.9%	4.9%
Not exploring alternative policy options	6.8%	1.2%
Not adequately sensitive to political/social realities in Haiti	18.4%	18.5%
Not enough public disclosure of its work	12.6%	21.0%
Arrogant in its approach*	7.8%	1.2%
Not aligned with country priorities*	4.9%	16.0%
The credibility of its knowledge/data	1.9%	1.2%
World Bank Group's processes too complex	16.5%	11.1%
Not willing to honestly criticize policies and reform efforts in the country	10.7%	16.0%
Too influenced by developed countries	13.6%	8.6%
Imposing technocratic solutions without regard to political realities	13.6%	8.6%
World Bank Group's processes too slow	12.6%	16.0%
Too bureaucratic in its operational policies and procedures*	18.4%	7.4%
Not aligned with other donors' work	4.9%	3.7%
Not collaborating enough with non-state actors	15.5%	16.0%
Not client focused	1.0%	1.2%
Its advice and strategies do not lend themselves to practical problem solving	1.9%	1.2%
Not focused enough on issues that are unique to fragile countries	3.9%	9.9%
Inadequate number of World Bank Group staff members located in the country	6.8%	2.5%
Other*	5.8%	0.0%
Don't know*	6.8%	16.0%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

Which WBG's instruments do you believe are the **MOST** effective in reducing poverty in Haiti?(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Capacity development	45.5%	42.5%
Policy based lending / budget support to the Government	24.8%	21.3%
Knowledge products/services	7.9%	10.0%
Investment lending*	53.5%	37.5%
Technical assistance	17.8%	16.3%
Trust Fund management	6.9%	1.3%
Co-financing arrangements	12.9%	8.8%
Sector-wide approaches	14.9%	18.8%
Emergency Recovery Grants	4.0%	5.0%
Other	2.0%	5.0%
Don't know*	2.0%	13.8%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

### B. Overall Attitudes toward the World Bank Group (continued)

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there?  
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Academia/think tanks/research institutes	35.3%	40.7%
Donor community	13.7%	14.8%
Media*	2.0%	11.1%
NGOs	8.8%	13.6%
Local Government*	32.4%	18.5%
Private sector	35.3%	27.2%
Parliament	12.7%	9.9%
Community Based Organizations (CBOs)/Local communities	26.5%	27.2%
Beneficiaries	8.8%	6.2%
Foundations	2.0%	1.2%
Faith based organizations	2.9%	2.5%
UN and regional peace keeping forces	1.0%	0.0%
Emerging donors*	0.0%	3.7%
UN agencies	5.9%	3.7%
Regional organizations (e.g. Caricom)	2.0%	0.0%
Other	2.9%	3.7%
Don't know	2.9%	4.9%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

#### To what extent do you agree with the following statements about the World Bank Group's work in Haiti?

(1-Strongly disagree, 10-Strongly agree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Haiti	93	6.83	1.82	68	6.72	2.15
The World Bank Group's work is aligned with what I consider the development priorities for Haiti	93	6.00	1.94	62	5.89	1.93
The World Bank Group supports Haiti's efforts to reduce social exclusion	81	5.94	1.91	54	5.83	2.11
The World Bank Group supports programs and strategies that are realistic for Haiti	94	6.21	2.01	55	5.84	2.04
The World Bank Group treats clients and stakeholders in Haiti with respect	81	6.86	2.11	44	6.75	2.04
The World Bank Group is an organization that does not represent a particular ideological perspective in Haiti	73	6.12	2.63	49	5.94	2.85
The World Bank Group is an organization that is not overly influenced by any particular country	67	5.13	2.75	50	5.16	2.85
The World Bank Group respects the views and demands of the government of Haiti	80	6.16	2.02	55	5.73	2.17
The World Bank Group listens and takes into account your views*	91	5.71	2.24	49	4.80	2.08

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
When considering the national development needs in Haiti, to what extent does the combination of financial, knowledge and convening services that the World Bank Group currently provides in Haiti meet the national development needs of Haiti?	90	6.18	1.88	57	5.91	1.60

(1-To no degree at all, 10-To a very significant degree)

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Haiti in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Responsiveness	75	5.67	1.95	39	5.64	1.86
Flexibility (in terms of the institution's products and services)	81	5.26	1.88	39	5.41	1.63
Flexibility (in terms of changing country circumstances)	77	5.44	1.74	42	5.50	1.64
Being inclusive	74	6.28	1.78	38	6.16	1.84
Openness	86	6.48	2.00	46	6.35	1.77
Staff accessibility*	87	6.72	2.01	43	5.63	1.84
Straightforwardness and honesty	79	6.68	2.02	31	6.29	1.94
Ease of access to the people at the World Bank Group who are making decisions important to my work*	88	6.69	2.22	39	5.49	2.38
Collaboration with civil society	54	5.54	2.05	45	5.29	2.14
Collaboration with the Government	82	7.20	1.87	56	7.13	1.86
Collaboration with other donors and development partners	70	6.80	2.03	41	6.90	2.21
Collaboration with the private sector	59	5.75	1.95	30	6.20	1.63
The speed in which it gets things accomplished on the ground	77	5.23	2.13	39	5.28	2.06
Being a long-term partner	77	7.79	1.76	42	8.02	1.80

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

To be more effective development partner in Haiti, do you believe that the World Bank Group should have?

(Select only ONE response)

Percentage of Respondents	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
More local presence	65.0%	61.3%
The current level of local presence is adequate	22.0%	14.7%
Less local presence	1.0%	0.0%
Don't know	12.0%	24.0%

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
The World Bank Group does not do adequate follow through/follow-up	17.0%	20.3%
There is not an adequate level of citizen/civil society participation	32.0%	41.9%
The World Bank Group is not sensitive enough to political/social realities on the ground	27.0%	28.4%
Corruption in the country*	11.0%	33.8%
Poor donor coordination	15.0%	13.5%
The World Bank Group works too slowly	25.0%	16.2%
Lack of adequate level of decision-making in Government	34.0%	21.6%
Political pressures and obstacles presented by vested interests	25.0%	14.9%
Reforms are not well thought out in light of country challenges	25.0%	21.6%
Ongoing fragility and instability	15.0%	13.5%
Inadequate funding	18.0%	12.2%
Lack of/inadequate levels of capacity in Government	35.0%	37.8%
Other	4.0%	5.4%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

### C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Haiti? (1-Not important at all, 10-Very important)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Anti-corruption	83	7.84	1.85	69	8.43	1.95
Information and communications technology*	86	6.60	2.44	71	7.75	1.95
Transport	97	8.02	1.95	72	8.24	1.99
Crime and violence*	76	5.11	2.30	55	6.40	2.39
Regional conflict and tensions*	73	4.52	2.51	54	5.57	2.57
Law and justice*	76	6.24	2.52	68	7.26	2.43
Urban development	89	7.98	1.62	70	8.13	1.75
Environmental sustainability	93	8.01	1.70	69	8.36	1.72
Regulatory framework	85	7.69	1.66	58	7.76	1.99
Communicable/non-communicable diseases	78	6.05	2.54	60	6.67	2.51
Poverty reduction	91	8.45	1.66	70	8.43	1.81
Gender equity	83	6.37	2.26	62	6.52	2.37
Domestic private sector development	90	7.67	2.02	67	7.93	1.80
Foreign direct investment	84	7.70	1.89	66	8.06	1.78
Local governance and institutions	92	7.99	1.59	67	8.28	1.78
Water and sanitation*	92	7.77	1.93	70	8.47	1.54
Trade and exports	90	7.20	2.24	67	7.79	2.09
Economic growth	92	8.64	1.26	68	8.81	1.31
Reconstruction	89	7.70	2.06	66	7.91	1.84
Energy	92	8.36	1.79	72	8.74	1.73
Disaster management	92	7.37	1.92	68	7.66	2.08
Public sector governance/ reform	94	8.13	2.02	73	8.62	1.69
Job creation/employment	93	8.55	1.49	72	8.43	2.05
Social cohesion	85	6.36	2.28	60	6.60	2.44
Financial markets	80	6.83	2.14	57	7.33	2.14
Equality of opportunity	84	6.82	2.20	62	7.02	2.37
Health*	91	7.15	2.24	70	7.89	2.19
Rural development	92	8.14	1.71	71	8.35	1.77
Global/regional integration	84	6.69	2.33	64	7.22	2.33
Food security	87	7.29	2.33	66	7.95	2.09
Education	97	8.33	1.96	73	8.86	1.74
Security/stabilization*	82	6.09	2.52	63	7.22	2.55
Social protection	85	6.56	2.32	67	6.82	2.52
Climate change	84	6.63	2.32	61	7.11	2.37
Agricultural development	93	8.40	1.87	72	8.76	1.51
Natural resource management	86	6.91	2.54	64	7.38	2.44

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

**C. World Bank Group's Effectiveness and Results (continued)**

**How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti? (1-Not effective at all, 10-Very effective)**

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Anti-corruption	36	5.17	1.99	24	4.67	2.43
Transport	50	6.56	1.73	32	6.69	2.02
Regional conflict and tensions	25	4.36	1.63	10	4.60	3.17
Urban development	54	6.04	1.82	33	5.64	1.90
Regulatory framework	46	6.07	1.94	25	5.20	2.08
Health/Communicable/non-communicable diseases	45	5.93	2.14	24	6.58	2.30
Poverty reduction	57	5.93	1.71	40	5.73	1.96
Gender equity	33	5.45	1.68	22	6.05	2.03
Domestic private sector development	43	5.33	2.03	25	5.72	1.81
Foreign direct investment	37	5.41	2.30	23	5.48	2.04
Local governance and institutions	54	5.63	2.11	36	5.97	1.96
Water and sanitation	60	6.02	1.89	33	6.12	2.12
Trade and exports	32	5.19	2.31	22	5.82	2.50
Economic growth	57	5.93	1.97	32	6.00	2.17
Energy	41	5.80	2.24	27	5.41	2.62
Disaster management/ Climate resilience	53	6.58	1.98	27	5.74	2.40
Public sector governance/ reform	62	6.15	1.96	41	6.07	2.31
Job creation/employment	51	5.90	2.01	31	5.10	2.36
Financial markets	21	5.38	1.77	17	4.12	2.26
Rural development	45	5.91	1.99	33	5.64	2.30
Global/regional integration	22	4.77	2.16	18	5.22	2.67
Education	61	6.51	1.94	40	6.53	2.16
Stabilization	23	5.22	2.07	23	5.61	2.61
Food security/Social protection	45	5.89	1.92	30	5.73	2.60
Reconstruction	55	6.18	1.95	35	5.94	2.31
Agricultural development	45	6.07	2.18	31	5.68	2.51
Natural resource management	26	4.85	2.11	19	4.95	2.86

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Haiti?	91	6.13	1.77	62	6.06	1.94
To what extent does the World Bank Group help to build/strengthen existing country systems in Haiti?	82	6.50	1.96	53	6.26	2.03

(1-To no degree at all, 10-To a very significant degree)

**To what extent do you agree with the following statements about the World Bank Group in Haiti?**

(1-Strongly disagree, 10-Strongly agree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Haiti	81	5.69	1.91	56	5.63	1.88
The World Bank Group meets Haiti's needs for knowledge services	90	5.90	1.99	60	6.03	1.97

### D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?\*

Percentage of Respondents	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Weekly	15.0%	4.9%
Monthly	22.0%	11.1%
A few times a year	36.0%	42.0%
Rarely	26.0%	30.9%
Never	1.0%	11.1%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Are timely	79	6.84	1.55	47	6.28	2.01
Include appropriate level of stakeholder involvement during preparation	80	5.54	1.91	40	5.63	2.06
Are relevant to Haiti's development priorities	89	6.36	1.68	51	6.29	1.74
Lead to practical solutions	85	5.81	1.65	45	5.89	2.04
Are accessible	90	6.30	1.74	51	6.14	2.08
Are source of relevant information on global good practices	87	6.93	1.41	47	7.11	1.91
Enhance your knowledge and/or skills	88	6.95	1.71	53	6.64	2.19
Are adequately disseminated	82	5.51	2.06	47	5.47	2.41
Are translated enough into local language	79	5.44	2.48	44	5.61	2.67
Are adaptable to Haiti's specific development challenges and country circumstances	83	5.96	1.74	47	5.98	1.99

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	84	6.42	1.51	58	6.55	1.75
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	88	7.08	1.43	58	7.03	1.81

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

### E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
The World Bank Group disburses funds promptly	85	4.15	2.07	48	3.83	1.95
The World Bank Group effectively monitors and evaluates the projects and programs it supports	90	6.38	1.86	51	6.71	1.83
The World Bank Group's approvals and reviews are done in a timely fashion	78	5.28	1.84	43	4.84	2.15
The World Bank Group's "Safeguard Policy" requirements are reasonable	62	6.26	1.76	26	5.69	2.02
The World Bank Group's conditions on its lending are reasonable*	58	6.31	2.04	31	5.26	2.07
The World Bank Group takes decisions quickly in Haiti	80	4.95	2.02	45	4.44	2.20
Working with the World Bank Group increases Haiti's institutional capacity	89	6.24	1.89	54	6.02	1.82
The World Bank Group ensures consistency and continuity through staff changes	55	5.51	1.91	25	5.56	2.29
Where country systems are adequate, the World Bank Group makes appropriate use of them	57	6.63	2.07	26	6.23	2.39
The World Bank Group provides effective implementation support	81	6.57	1.86	42	6.26	1.91

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

### F. Recent Trends and the Future Role of the World Bank Group in Haiti

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
In the last three years, to what extent do you believe that the World Bank Group has moved in the right direction in terms of the focus of its work in Haiti?	83	6.64	1.57	46	6.17	1.80
How significant a role do you believe that international development cooperation SHOULD play in Haiti's development in the near future?	101	7.90	1.68	70	7.74	2.11

(1-To no degree at all, 10-To a very significant degree; 1-Not a significant role at all, 10-Very significant role)

Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti?

(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Provide more adequate data/knowledge/statistics/figures on Haiti's economy	11.9%	13.9%
Collaborate more effectively with Government clients	24.8%	25.3%
Offer more innovative financial products	16.8%	22.8%
Increase the level of capacity development in the country	44.6%	48.1%
Improve the quality of its experts as related to Haiti's specific challenges	13.9%	8.9%
Offer more innovative knowledge services	2.0%	2.5%
Ensure greater selectivity in its work	6.9%	5.1%
Reach out more to groups outside of Government	14.9%	26.6%
Reduce the complexity of World Bank Group procedures	30.7%	19.0%
Work faster	11.9%	19.0%
Increase the level of World Bank Group staffing in Haiti's office	5.9%	1.3%
Other*	10.9%	2.5%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

**F. Recent Trends and the Future Role of the World Bank Group in Haiti (continued)**

When considering the combination of services that the World Bank Group offers in Haiti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Haiti?

(Select only ONE response)

Percentage of Respondents	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Financial services	30.6%	35.4%
Knowledge products	15.3%	8.9%
Convening services	7.1%	11.4%
None of the above	2.0%	1.3%
The combination is appropriate for Haiti	35.7%	24.1%
Don't know	9.2%	19.0%

Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Haiti? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Social safety nets	21.8%	18.2%
Public financial management	37.6%	46.8%
Reducing violence	0.0%	2.6%
Conflict resolution mechanisms	1.0%	0.0%
Access to basic services	29.7%	35.1%
Capacity of state institutions	36.6%	37.7%
Mining industry	5.9%	2.6%
Improving livelihoods	25.7%	31.2%
Social cohesion	3.0%	1.3%
Disaster/Risk management and preparedness	18.8%	16.9%
Access to electricity	26.7%	26.0%
Increasing regional development	30.7%	26.0%
Jobs	31.7%	27.3%
Private sector development	28.7%	26.0%

Which THREE areas below would benefit most from other donors in Haiti? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Social safety nets	26.6%	29.7%
Public financial management	22.3%	21.6%
Reducing violence*	26.6%	13.5%
Conflict resolution mechanisms*	12.8%	4.1%
Access to basic services	34.0%	41.9%
Capacity of state institutions	21.3%	28.4%
Mining industry	9.6%	12.2%
Improving livelihoods	24.5%	21.6%
Social cohesion	8.5%	12.2%
Disaster/Risk management and preparedness	26.6%	33.8%
Access to electricity	18.1%	9.5%
Increasing regional development	17.0%	13.5%
Jobs	28.7%	25.7%
Private sector development	18.1%	21.6%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

### G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Haiti?

(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Local newspapers	44.9%	55.0%
International newspapers	9.2%	12.5%
Local radio	25.5%	31.3%
International radio	3.1%	3.8%
Local television	10.2%	8.8%
International television	4.1%	5.0%
Periodicals	8.2%	8.8%
Internet	65.3%	56.3%
Social media	5.1%	6.3%
Blogs	1.0%	0.0%
Mobile phones	0.0%	0.0%
Instant messaging	2.0%	1.3%
Other*	14.3%	3.8%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
World Bank Group's website	30.4%	36.7%
Direct contact with World Bank Group	43.1%	34.2%
e-Newsletters	41.2%	36.7%
Instant messaging	4.9%	5.1%
World Bank Group's seminars/workshops/conferences	34.3%	29.1%
World Bank Group's publications and other written materials	32.4%	35.4%
Mobile phones	1.0%	0.0%
Social media	5.9%	10.1%
Blogs	0.0%	1.3%
Other	1.0%	2.5%

In which language would you prefer to receive information from the World Bank Group? (Select only ONE response)

Percentage of Respondents	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
French	83.8%	72.5%
Creole	4.0%	3.8%
English	12.1%	23.8%

Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?

Percentage of Respondents	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Yes	34.0%	23.7%
No	66.0%	76.3%

Have you requested information from the World Bank Group on its activities in the past year?\*

Percentage of Respondents	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Yes	27.7%	6.9%
No	72.3%	93.1%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

Were you able to obtain this information?

Percentage of Respondents	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Yes	92.6%	75.0%
No	7.4%	25.0%

**G. Communication and Information Sharing (continued)****Do you have access to the Internet?**

Percentage of Respondents	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Yes	100.0%	97.4%
No	0.0%	2.6%

**Do you use/have used the World Bank Group website?\***

Percentage of Respondents	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Yes	75.8%	55.4%
No	24.2%	44.6%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

**Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)**

	Currently, do you professionally collaborate/work with the World Bank Group in your country?					
	Yes			No		
	N	Mean	SD	N	Mean	SD
I use/consult World Bank Group's data more often than I did a few years ago*	89	6.52	2.61	69	5.67	2.67
I find the World Bank Group's websites easy to navigate	74	7.18	1.69	43	7.19	2.04
I find the information on the World Bank Group's websites useful	75	7.72	1.56	43	7.56	1.89
The World Bank Group's social media channels are valuable sources of information about the institution	37	6.35	2.10	29	6.28	2.70
When I need information from the World Bank Group I know how to find it*	90	6.99	2.14	54	5.87	2.79
The World Bank Group is responsive to my information requests and inquiries	77	7.12	1.91	33	6.39	2.14

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

**H. Background Information****Which of the following agencies of the World Bank Group do you work with in Haiti? (Select all that apply)**

Percentage of Respondents (Responses Combined)	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
The World Bank (IDA)*	79.2%	8.8%
The International Finance Corporation (IFC)*	20.8%	5.0%
The Multilateral Investment Guarantee Agency (MIGA)	1.0%	0.0%
None*	9.9%	87.5%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

**Do your projects involve both the World Bank and IFC?\***

Percentage of Respondents	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Yes	23.6%	11.8%
No	76.4%	88.2%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

**If yes, what was your view on the two institutions working together in Haiti?\***

Percentage of Respondents	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Yes	No
Working well together	36.4%	30.0%
Collaborating but needs improvement	54.5%	20.0%
Don't know	9.1%	50.0%

\*Significantly different between stakeholders who do and do not collaborate with the World Bank Group professionally

## Appendix E: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank in your country?		Which of the following describes most of your exposure to the World Bank in Haiti? (Choose no more than TWO)									
	No Mean	Yes Mean	Observer		Use WB reports/data		Engage in WB activities		Collaborate		Use WB website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Please rate your impression of the effectiveness of the World Bank	5.77	6.34	6.35	5.18	6.23	5.93	5.98	6.74	5.96	6.23	6.01	6.79
To what extent do you believe the World Bank Group's staff is well prepared to help Haiti solve its most complicated development challenges?	6.49	6.65	6.81	5.74	6.63	6.73	6.65	6.69	6.53	6.70	6.49	7.50
Overall the World Bank Group currently plays a relevant role in development in Haiti	6.72	6.83	6.88	6.47	6.96	6.39	6.65	7.38	6.60	6.90	6.83	6.69
The World Bank Group's work is aligned with what I consider the development priorities for Haiti	5.89	6.00	6.00	5.82	6.23	5.32	5.84	6.42	5.64	6.13	5.99	5.86
Responsiveness	5.64	5.67	5.88	4.90	5.79	5.47	5.57	6.12	5.68	5.71	5.59	6.20
Flexibility (in terms of the institution's products and services)	5.41	5.26	5.46	4.80	5.43	5.14	5.12	6.15	5.65	5.24	5.33	5.45
Flexibility (in terms of changing country circumstances)	5.50	5.44	5.57	5.14	5.46	5.57	5.36	5.96	5.59	5.46	5.43	5.81
Being inclusive	6.16	6.28	6.49	5.28	6.27	6.34	6.24	6.43	5.79	6.47	6.27	6.37
Openness	6.35	6.48	6.57	5.82	6.43	6.49	6.38	6.73	6.32	6.50	6.37	6.79
Staff accessibility	5.63	6.72	6.62	5.16	6.52	6.09	6.30	6.76	5.53	6.72	6.54	5.78
Straightforwardness and honesty	6.29	6.68	6.70	5.94	6.66	6.35	6.57	6.64	6.29	6.67	6.58	6.65
Ease of access to the people at the World Bank Group who are making decisions important to my work	5.49	6.69	6.67	4.47	6.42	6.09	6.14	6.94	5.36	6.68	6.52	5.52
Collaboration with civil society	5.29	5.54	5.80	4.15	5.55	5.27	5.49	5.36	4.74	5.93	5.44	5.52
Collaboration with the Government	7.12	7.20	7.26	6.74	7.12	7.30	7.14	7.28	7.24	7.14	7.05	7.63
Collaboration with other donors and development partners	6.90	6.80	7.10	5.44	6.80	7.00	6.73	7.22	6.23	7.10	6.83	6.95
Collaboration with the private sector	6.20	5.75	5.97	5.70	5.98	5.84	6.00	5.71	5.83	5.98	5.75	6.67
The speed in which it gets things accomplished on the ground	5.28	5.23	5.38	4.29	5.33	5.06	5.08	5.78	5.28	5.23	5.10	5.86
Being a long-term partner	8.02	7.79	7.92	7.68	7.94	7.74	7.83	8.04	7.68	7.96	7.80	8.22
To what extent does the World Bank Group's work help to achieve development results in Haiti?	6.06	6.13	6.19	6.15	6.29	5.87	6.02	6.69	6.13	6.20	6.17	6.22
To what extent does the World Bank Group help to build/strengthen existing country systems in Haiti?	6.26	6.50	6.58	5.96	6.43	6.57	6.31	6.97	6.38	6.51	6.48	6.43
The World Bank Group's financial instruments meet the needs of Haiti	5.63	5.69	5.74	5.67	5.87	5.35	5.63	6.03	5.60	5.78	5.65	6.04
The World Bank Group meets Haiti's needs for knowledge services	6.03	5.90	5.96	6.20	5.90	6.23	5.88	6.36	6.13	5.94	5.95	6.21
The World Bank Group's knowledge work and activities are adaptable to Haiti's specific development challenges and country circumstances	5.98	5.96	5.92	6.15	5.95	5.95	5.79	6.45	6.13	5.88	5.99	5.81
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.55	6.42	6.51	6.25	6.57	6.20	6.25	7.19	6.64	6.38	6.40	6.68
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	7.03	7.08	7.19	6.42	6.98	7.25	6.95	7.45	7.13	7.03	7.00	7.29
The World Bank Group takes decisions quickly in Haiti	4.44	4.95	4.87	4.27	4.92	4.29	4.56	5.48	4.74	4.78	4.65	5.25
Where country systems are adequate, the World Bank Group makes appropriate use of them	6.23	6.63	6.64	5.86	6.39	7.04	6.22	7.42	6.62	6.56	6.60	6.43

Yellow highlight indicates significant difference between Yes and No mean.

## Appendix F: Indicator Questions by Stakeholder Groups

	Which of the following best describes your current position?																							
	Office of the President/ Prime Minister/ Minister			Employee of a Ministry/ Ministerial Dep/ Implementation Agency			PMU/ Consultant/ Contractor on WBG project			Bilateral/ Multilateral Agency			Private Sector/ Financial Sector/ Private Bank			CSO			Media			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Please rate your impression of the effectiveness of the World Bank	19	6.47	1.78	19	6.53	1.54	23	6.43	1.88	20	6.25	1.16	16	6.06	1.61	33	5.91	1.77	10	4.50	1.84	21	6.14	1.77
To what extent do you believe the World Bank Group's staff is well prepared to help Haiti solve its most complicated development challenges?	17	7.12	1.69	17	7.00	1.84	21	6.95	2.04	16	6.75	1.73	14	6.43	1.87	23	6.22	2.09	8	5.50	2.00	17	6.47	1.74
Overall the World Bank Group currently plays a relevant role in development in Haiti	20	6.80	2.09	16	7.06	1.53	23	6.96	2.31	19	7.21	1.36	16	6.94	1.98	33	6.48	1.62	13	5.85	2.76	20	7.25	1.77
The World Bank Group's work is aligned with what I consider the development priorities for Haiti	17	5.18	1.94	19	5.74	1.59	23	6.57	2.04	18	6.89	1.23	14	6.00	1.62	30	5.97	1.87	12	5.42	2.81	19	5.84	1.89
Responsiveness	11	5.82	2.14	12	6.08	1.93	18	6.06	1.35	17	5.71	1.83	11	5.73	1.19	25	5.24	2.15	5	3.80	2.68	15	6.20	1.74
Flexibility (in terms of the institution's products and services)	13	5.15	1.68	14	5.21	1.97	20	6.10	1.89	14	5.14	1.61	12	5.08	.90	25	5.24	2.01	6	4.00	2.19	16	5.63	1.50
Flexibility (in terms of changing country circumstances)	12	5.33	1.83	13	5.85	1.95	19	6.05	1.54	14	5.64	1.65	12	5.33	1.07	27	5.48	1.42	6	5.50	2.59	16	4.81	1.97
Being inclusive	12	6.42	1.98	12	6.08	2.15	19	7.16	1.34	14	6.21	1.25	11	6.55	1.37	24	5.71	2.01	5	5.00	1.41	15	6.53	1.73
Openness*	12	6.67	1.50	13	7.62	1.56	21	7.19	1.63	20	6.30	1.66	12	6.42	1.68	29	5.76	2.13	6	5.33	2.42	18	6.72	1.84
Staff accessibility*	14	6.79	1.97	13	7.77	1.74	22	7.09	1.63	17	6.94	1.34	13	6.46	1.94	26	5.04	2.01	8	5.38	2.13	16	6.44	1.86
Straightforwardness and honesty*	13	6.62	2.29	13	6.62	2.22	18	6.89	1.97	16	7.31	1.49	13	7.00	1.68	19	5.68	2.00	5	4.60	1.52	13	7.38	1.61
Ease of access to the people at the World Bank Group who are making decisions important to my work*	15	7.20	1.61	14	7.14	2.54	20	6.60	2.58	19	6.58	2.12	13	6.38	1.61	25	5.24	2.44	6	3.67	2.34	15	7.00	1.60
Collaboration with civil society	10	6.20	2.10	7	6.00	2.08	14	5.50	1.87	9	5.44	2.19	10	4.90	1.37	26	5.31	2.40	8	4.38	2.50	13	6.15	1.52
Collaboration with the Government	15	7.27	2.09	16	7.38	1.75	22	7.27	1.93	17	7.59	1.23	11	6.55	1.75	31	7.45	1.57	9	5.67	2.65	17	7.53	1.59
Collaboration with other donors and development partners*	12	6.92	2.27	12	7.58	1.73	17	7.59	1.23	20	6.95	1.57	8	6.50	1.51	24	6.67	2.73	6	4.33	2.34	13	7.15	1.46
Collaboration with the private sector	11	5.55	1.75	8	6.63	1.92	12	6.08	2.19	10	6.30	1.77	12	5.08	1.93	19	6.21	1.78	2	5.00	0.00	13	6.23	1.36
The speed in which it gets things accomplished on the ground*	14	4.79	2.22	16	6.00	1.90	17	5.94	2.28	12	4.92	1.78	13	4.23	1.96	26	5.88	2.07	5	3.20	1.79	14	5.14	1.51
Being a long-term partner	15	7.67	2.38	16	8.25	1.48	17	8.24	1.35	16	7.94	1.06	13	7.31	2.10	20	8.20	1.58	7	6.86	2.34	15	8.20	1.32
To what extent does the World Bank Group's work help to achieve development results in Haiti?*	19	5.89	1.91	18	6.33	2.17	23	6.35	2.04	19	6.11	1.24	15	6.73	1.67	30	6.37	1.50	10	4.00	1.94	18	6.33	1.50
To what extent does the World Bank Group help to build/strengthen existing country systems in Haiti?*	16	6.75	2.14	17	6.41	2.00	22	6.95	2.01	15	6.00	1.81	14	6.93	1.77	24	6.54	1.72	8	4.13	1.55	19	6.47	1.87
The World Bank Group's financial instruments meet the needs of Haiti	18	5.61	2.00	16	6.13	2.03	18	5.78	1.93	17	5.71	1.72	16	6.06	1.48	27	5.63	1.90	8	3.88	1.96	15	6.13	1.64
The World Bank Group meets Haiti's needs for knowledge services*	17	5.18	1.81	19	6.21	1.90	21	6.00	2.17	16	5.63	1.59	16	6.63	1.59	32	6.44	1.97	8	3.88	2.17	19	6.63	1.54
The World Bank Group's knowledge work and activities are adaptable to Haiti's specific development challenges and country circumstances*	16	5.44	1.75	15	5.87	1.73	19	6.58	1.71	14	6.14	1.35	13	6.31	1.38	27	6.33	1.92	9	4.00	2.12	15	6.40	1.55
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	19	6.42	1.46	16	6.81	1.22	20	6.80	1.82	15	5.87	1.46	13	6.85	1.52	29	6.14	1.55	12	5.75	2.22	18	7.17	1.38
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	15	6.80	1.08	16	7.31	.95	22	7.27	1.88	16	7.19	1.33	15	7.33	1.11	27	6.70	1.59	12	6.08	2.54	20	7.70	1.45
The World Bank Group takes decisions quickly in Haiti*	17	4.47	2.03	14	4.57	1.79	18	5.56	2.25	15	5.40	1.92	12	3.92	1.62	23	4.87	2.30	9	3.11	1.54	15	5.47	1.73
Where country systems are adequate, the World Bank Group makes appropriate use of them	10	5.80	1.81	11	6.82	1.94	17	6.65	2.03	11	7.09	1.76	8	6.63	2.26	11	7.27	1.68	4	4.25	2.75	10	6.40	2.63

\*Significantly different between stakeholder groups

## Appendix G: Haiti FY 2014 Questionnaire



### **World Bank Group Country Survey FY14 – Haiti**

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Haiti or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Haiti, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Haiti.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

**To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.**

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

#### **SECTION A: GENERAL ISSUES FACING HAITI**

<b>A1. In general would you say that Haiti is headed in ... ?</b>	
1	The right direction
2	The wrong direction
3	Not sure

**SECTION A: GENERAL ISSUES**

<b>A2. Listed below are a number of development priorities in Haiti.</b>			
<b>Please identify which of the following you consider the most important development priorities in Haiti? (Choose no more than FIVE)</b>			
1	Social protection (e.g., pensions, targeted social assistance)	19	Health
2	Transport (e.g., roads, bridges, transportation)	20	Education
3	Security/stabilization	21	Poverty reduction
4	Reconstruction (neighborhood, infrastructure, and housing)	22	Food security
5	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	23	Social cohesion
6	Global/regional integration	24	Climate change (e.g., mitigation, adaptation)
7	Gender equity	25	Agricultural development
8	Domestic private sector development	26	Trade and exports
9	Foreign direct investment	27	Crime and violence
10	Water and sanitation	28	Economic growth
11	Energy (e.g. electricity)	29	Law and justice (e.g., judicial system)
12	Regional conflict and tensions	30	Regulatory framework
13	Job creation/employment	31	Communicable/non-communicable diseases
14	Rural development	32	Local governance and institutions
15	Financial markets	33	Natural resource management (e.g., oil, gas, mining)
16	Urban development	34	Anti-corruption
17	Environmental sustainability	35	Disaster management
18	Equality of opportunity (i.e., equity)	36	Information and communications technology

**SECTION A: GENERAL ISSUES**

<b>A3. Poverty reduction is a broad term that encompasses work in many different areas.</b>			
<b>Which FIVE areas of development listed below do you believe would contribute most to reducing poverty in Haiti? (Choose no more than FIVE)</b>			
1	Water and sanitation	19	Anti-corruption
2	Equality of opportunity (i.e., equity)	20	Domestic private sector development
3	Economic growth	21	Foreign direct investment
4	Climate change (e.g., mitigation, adaptation)	22	Energy (e.g. electricity)
5	Regional conflict and tensions	23	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
6	Global/regional integration	24	Social cohesion
7	Gender equity	25	Education
8	Rural development	26	Natural resource management (e.g., oil, gas, mining)
9	Urban development	27	Environmental sustainability
10	Regulatory framework	28	Health
11	Local governance and institutions	29	Agricultural development
12	Social protection (e.g., pensions, targeted social assistance)	30	Disaster management
13	Law and justice (e.g., judicial system)	31	Job creation/employment
14	Transport (e.g., roads, bridges, transportation)	32	Financial markets
15	Crime and violence	33	Trade and exports
16	Communicable/non-communicable diseases	34	Food security
17	Information and communications technology	35	Reconstruction (neighborhood, infrastructure, and housing)
18	Security/stabilization		

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

**SECTION A: GENERAL ISSUES**

**A4. Economic growth can be driven by a number of factors.**  
**Which FIVE areas below do you believe would contribute most to generating economic growth in Haiti? (Choose no more than FIVE)**

1	Energy (e.g. electricity)	18	Social cohesion
2	Gender equity	19	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
3	Equality of opportunity (i.e., equity)	20	Domestic private sector development
4	Global/regional integration	21	Job creation/employment
5	Social protection (e.g., pensions, targeted social assistance)	22	Agricultural development
6	Climate change (e.g., mitigation, adaptation)	23	Food security
7	Anti-corruption	24	Transport (e.g., roads, bridges, transportation)
8	Disaster management	25	Security/stabilization
9	Regional conflict and tensions	26	Education
10	Rural development	27	Natural resource management (e.g., oil, gas, mining)
11	Foreign direct investment	28	Environmental sustainability
12	Urban development	29	Health
13	Water and sanitation	30	Reconstruction (neighborhood, infrastructure, and housing)
14	Trade and exports	31	Law and justice (e.g., judicial system)
15	Information and communications technology	32	Local governance and institutions
16	Regulatory framework	33	Crime and violence
17	Communicable/non-communicable diseases	34	Financial markets

**A5. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Haiti? (Choose no more than TWO)**

1	Better employment opportunities for young people
2	Better employment opportunities for women
3	Greater access to micro-finance for the poor
4	Improved nutrition and food security
5	Greater access to health
6	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
7	Accelerated reconstruction
8	Better opportunity for the poor who live in rural areas
9	Better opportunity for the poor who live in urban areas
10	Consistent economic growth
11	More reliable social safety net
12	Greater equity of fiscal policy
13	Education and training that better ensure job opportunity
14	Better quality public services
15	Greater voice and participation for citizens to help ensure greater Government accountability
16	A growing middle class
17	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>How familiar are you with the work of these organizations in Haiti?</b>											
		<b>Not familiar at all</b>									<b>Extremely familiar</b>
		1	2	3	4	5	6	7	8	9	10
<b>B1</b>	World Bank (WB/BM)	1	2	3	4	5	6	7	8	9	10
<b>B2</b>	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10
<b>B3</b>	Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10
<b>B4</b>	Caribbean Development Bank (CDB)	1	2	3	4	5	6	7	8	9	10

<b>Overall, please rate your impression of the effectiveness of these organizations in Haiti.</b>													
		<b>Not effective at all</b>							<b>Extremely effective</b>			<b>Don't know</b>	<b>Prefer not to answer</b>
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>B5</b>	World Bank (WB/BM)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>B6</b>	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>B7</b>	Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>B8</b>	Caribbean Development Bank (CDB)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>

<b>B9. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Haiti solve its most complicated development challenges?</b>												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>To no degree at all</b>									<b>To a very significant degree</b>		<b>Don't know</b>	<b>Prefer not to answer</b>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

**B10. When thinking about how the World Bank Group can have the most impact on development results in Haiti, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Haiti? (Choose no more than FIVE)**

1	Social protection (e.g., pensions, targeted social assistance)	19	Equality of opportunity (i.e., equity)
2	Security/stabilization	20	Regional conflict and tensions
3	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	21	Health
4	Transport (e.g., roads, bridges, transportation)	22	Education
5	Poverty reduction	23	Food security
6	Global/regional integration	24	Climate change (e.g., mitigation, adaptation)
7	Gender equity	25	Agricultural development
8	Crime and violence	26	Trade and exports
9	Rural development	27	Economic growth
10	Domestic private sector development	28	Law and justice (e.g., judicial system)
11	Foreign direct investment	29	Local governance and institutions
12	Water and sanitation	30	Regulatory framework
13	Energy (e.g. electricity)	31	Communicable/non-communicable diseases
14	Social cohesion	32	Natural resource management (e.g., oil, gas, mining)
15	Job creation/employment	33	Information and communications technology
16	Financial markets	34	Anti-corruption
17	Urban development	35	Disaster management
18	Environmental sustainability	36	Reconstruction (neighborhood, infrastructure, and housing)

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B11. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Haiti?</b>		<b>Greatest Value (Choose only ONE)</b>	<b>Second Greatest Value (Choose only ONE)</b>
1	Convening/Facilitating	<input type="checkbox"/>	<input type="checkbox"/>
2	Data	<input type="checkbox"/>	<input type="checkbox"/>
3	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
4	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
5	Capacity development (e.g. directly supporting the building of government institutions)	<input type="checkbox"/>	<input type="checkbox"/>
6	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
7	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
8	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
9	Linkage to non-Bank expertise (e.g., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
10	Strategy formulation (e.g., PRSP assistance)	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

<b>How effectively do the World Bank Group's activities below support Haiti's efforts to achieve development results?</b>														
		<b>Not effective at all</b>										<b>Very effective</b>	<b>Don't know</b>	<b>Prefer not to answer</b>
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B12</b>	Convening/Facilitating	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B13</b>	Data	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B14</b>	Policy advice, studies, analyses	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B15</b>	Financial resources	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B16</b>	Technical assistance	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B17</b>	Mobilizing third party financial resources	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B18</b>	Donor coordination	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B19</b>	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B20</b>	Strategy formulation (e.g., PRSP assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	

<b>The World Bank Group can provide capacity building support in a number of ways in Haiti. To which degree would Haiti benefit, if capacity building were to support...?</b>														
		<b>To no degree at all</b>										<b>To a very significant degree</b>	<b>Don't know</b>	<b>Prefer not to answer</b>
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B21</b>	<b>Groups outside of government</b> (e.g., civil society, media) to help them more effectively engage and participate in development efforts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B22</b>	<b>The public sector</b> , related to implementation of specific development projects on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B23</b>	<b>The public sector</b> , related to reforming institutions (organizations or sociopolitical conditions)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B24</b>	<b>The private sector</b> , related to institutional and policy change	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

**How effective do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Haiti? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")**

		Not effective at all										Very effective	Don't know	Prefer not to answer
		1	2	3	4	5	6	7	8	9	10			
<b>B25</b>	Project implementation (or other organizational strengthening)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B26</b>	Citizen engagement (incorporating citizens' voices into development)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B27</b>	Policy design (for clarity and better incentives to achieve development goals)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B28</b>	Directly supporting building of government institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	

**When thinking about how to improve capacity building in Haiti to help ensure better development results, looking forward, how important is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")**

		Not important at all										Very important	Don't know	Prefer not to answer
		1	2	3	4	5	6	7	8	9	10			
<b>B29</b>	Project implementation (or other organizational strengthening)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B30</b>	Citizen engagement (incorporating citizens' voices into development)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B31</b>	Policy design (for clarity and better incentives to achieve development goals)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>B32</b>	Directly supporting building of government institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>B33. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Haiti? (Choose no more than TWO)</b>	
1	Staff too inaccessible
2	Not exploring alternative policy options
3	Not adequately sensitive to political/social realities in Haiti
4	Not enough public disclosure of its work
5	Arrogant in its approach
6	Not aligned with country priorities
7	The credibility of its knowledge/data
8	World Bank Group's processes too complex
9	Not willing to honestly criticize policies and reform efforts in the country
10	Too influenced by developed countries
11	Imposing technocratic solutions without regard to political realities
12	World Bank Group's processes too slow
13	Too bureaucratic in its operational policies and procedures
14	Not aligned with other donors' work
15	Not collaborating enough with non-state actors
16	Not client focused
17	Its advice and strategies do not lend themselves to practical problem solving
18	Not focused enough on issues that are unique to fragile countries
19	Inadequate number of World Bank Group staff members located in the country
20	Other (please specify): _____
21	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****B34. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Haiti? (Choose no more than TWO)**

1	Capacity development (e.g. directly supporting the building of government institutions)
2	Policy based lending / budget support to the Government
3	Knowledge products/services (analytical work, studies, surveys, etc.)
4	Investment lending (financing specific projects)
5	Technical assistance (advice, best practice, international experience, etc.)
6	Trust Fund management
7	Co-financing arrangements (i.e., with other donors)
8	Sector-wide approaches
9	Emergency Recovery Grants
10	Other (please specify): _____
11	Don't know

**B35. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)**

1	Academia/think tanks/research institutes
2	Donor community
3	Media
4	NGOs
5	Local Government
6	Private sector
7	Parliament
8	Community Based Organizations (CBOs)/Local communities
9	Beneficiaries
10	Foundations
11	Faith based organizations
12	UN and regional peace keeping forces
13	Emerging donors
14	UN agencies
15	Regional organizations (e.g. Caricom)
16	Other (please specify): _____
17	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>To what extent do you agree with the following statements about the World Bank Group's work in Haiti?</b>													
		<b>Strongly disagree</b>					<b>Strongly agree</b>					<b>Don't know</b>	<b>Prefer not to answer</b>
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>B36</b>	Overall the World Bank Group currently plays a relevant role in development in Haiti	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>B37</b>	The World Bank Group's work is aligned with what I consider the development priorities for Haiti	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>B38</b>	The World Bank Group supports Haiti's efforts to reduce social exclusion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>B39</b>	The World Bank Group supports programs and strategies that are realistic for Haiti	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>B40</b>	The World Bank Group treats clients and stakeholders in Haiti with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>B41</b>	The World Bank Group is an organization that does not represent a particular ideological perspective in Haiti	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>B42</b>	The World Bank Group is an organization that is not overly influenced by any particular country	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>B43</b>	The World Bank Group respects the views and demands of the government of Haiti	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>B44</b>	The World Bank Group listens and takes into account your views	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>

**B45. When considering the national development needs in Haiti, to what extent does the combination of financial, knowledge and convening services that the World Bank Group currently provides in Haiti meet the national development needs of Haiti?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>To no degree at all</b>									<b>To a very significant degree</b>	<b>Don't know</b>	<b>Prefer not to answer</b>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

<b>To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following?</b>		<b>To no degree at all</b>										<b>To a very significant degree</b>		<b>Don't know</b>	<b>Prefer not to answer</b>								
		1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>B46</b>	Responsiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>										
<b>B47</b>	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>										
<b>B48</b>	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>										
<b>B49</b>	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>										
<b>B50</b>	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>										
<b>B51</b>	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>										
<b>B52</b>	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>										
<b>B53</b>	Ease of access to the people at the World Bank Group who are making decisions important to my work	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>										
<b>B54</b>	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>										
<b>B55</b>	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>										
<b>B56</b>	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>										
<b>B57</b>	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>										
<b>B58</b>	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>										
<b>B59</b>	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>										

**B60. To be a more effective development partner in Haiti, do you believe that the World Bank Group should have... ? (Select only ONE response)**

<input type="checkbox"/> More local presence	<input type="checkbox"/> The current level of local presence is adequate	<input type="checkbox"/> Less local presence	<input type="checkbox"/> Don't know
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**B61. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)**

1	The World Bank Group does not do adequate follow through/follow-up
2	There is not an adequate level of citizen/civil society participation
3	The World Bank Group is not sensitive enough to political/social realities on the ground
4	Corruption in the country
5	Poor donor coordination
6	The World Bank Group works too slowly
7	Lack of adequate level of decision-making in Government
8	Political pressures and obstacles presented by vested interests
9	Reforms are not well thought out in light of country challenges
10	Ongoing fragility and instability
11	Inadequate funding
12	Lack of/inadequate levels of capacity in Government
13	Other (please specify): _____

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

<b>C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Haiti?</b>														
		Not important at all										Very important	Don't know	Prefer not to answer
1	2	3	4	5	6	7	8	9	10	11	12	13	14	
1	Anti-corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
2	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
3	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
4	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
5	Regional conflict and tensions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
6	Law and justice (e.g., judicial system)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
7	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
8	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
9	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
10	Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
11	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
12	Gender equity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
13	Domestic private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
14	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
15	Local governance and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
16	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
17	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
18	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
19	Reconstruction (neighborhood, infrastructure, and housing)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
20	Energy (e.g. electricity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
21	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
22	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
23	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
24	Social cohesion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
25	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
26	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
27	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
28	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
29	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
30	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
31	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
32	Security/stabilization	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
33	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
34	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
35	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
36	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

**C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")**

		Not effective at all										Very effective	Don't know	Prefer not to answer
		1	2	3	4	5	6	7	8	9	10			
1	Anti-corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
2	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
3	Regional conflict and tensions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
4	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
5	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
6	Health/Communicable/non-communicable diseases	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
7	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
8	Gender equity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
9	Domestic private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
10	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
11	Local governance and institutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
12	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
13	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
14	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
15	Energy (e.g. electricity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
16	Disaster management/ Climate resilience (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
17	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
18	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
19	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
20	Rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
21	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
22	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
23	Stabilization	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
24	Food security/Social protection (e.g. targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
25	Reconstruction (neighborhood, infrastructure, and housing)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
26	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
27	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

<b>C3. To what extent does the World Bank Group's work help to achieve development results in Haiti?</b>													
1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>	<input type="checkbox"/>
To no degree at all									To a very significant degree			Don't know	Prefer not to answer

<b>C4. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Haiti?</b>													
1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>	<input type="checkbox"/>
To no degree at all									To a very significant degree			Don't know	Prefer not to answer

<b>To what extent do you agree with the following statements about the World Bank Group in Haiti?</b>													
		Strongly disagree					Strongly agree					Don't know	Prefer not to answer
<b>C5</b>	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Haiti	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>C6</b>	The World Bank Group meets Haiti's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>

**PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.**

## SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

<b>D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?</b>	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

<b>In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities:</b>													
		To no degree at all					To a very significant degree					Don't know	Prefer not to answer
<b>D2</b>	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>D3</b>	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>D4</b>	Are relevant to Haiti's development priorities	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>D5</b>	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>D6</b>	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>D7</b>	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>D8</b>	Enhance your knowledge and/or skills	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>D9</b>	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>D10</b>	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>D11</b>	Are adaptable to Haiti's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>

<b>D12. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?</b>													
1		2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	<input type="checkbox"/>
Not significant at all										Very significant		Don't know	Prefer not to answer

<b>D13. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?</b>													
1		2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	<input type="checkbox"/>
Very low technical quality										Very high technical quality		Don't know	Prefer not to answer

**SECTION E: WORKING WITH THE WORLD BANK GROUP**

To what extent do you agree/disagree with the following statements?														
		Strongly disagree										Strongly agree	Don't know	Prefer not to answer
		1	2	3	4	5	6	7	8	9	10			
<b>E1</b>	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>E2</b>	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>E3</b>	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>E4</b>	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>E5</b>	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>E6</b>	The World Bank Group takes decisions quickly in Haiti	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>E7</b>	Working with the World Bank Group increases Haiti's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>E8</b>	The World Bank Group ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>E9</b>	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	
<b>E10</b>	The World Bank Group provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>	

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN HAITI**

**F1. In the last three years, to what extent do you believe that the World Bank Group has moved in the right direction in terms of the focus of its work in Haiti?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know	Prefer not to answer

**F2. How significant a role do you believe that international development cooperation (e.g., range of donors and partners) SHOULD play in Haiti's development in the near future?**

1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know	Prefer not to answer

**F3. Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti? (Choose no more than TWO)**

1	Provide more adequate data/knowledge/statistics/figures on Haiti's economy
2	Collaborate more effectively with Government clients (e.g., national, state, local)
3	Offer more innovative financial products
4	Increase the level of capacity development in the country (e.g. directly supporting the building of government institutions)
5	Improve the quality of its experts as related to Haiti's specific challenges
6	Offer more innovative knowledge services
7	Ensure greater selectivity in its work
8	Reach out more to groups outside of Government
9	Reduce the complexity of World Bank Group procedures
10	Work faster
11	Increase the level of World Bank Group staffing in Haiti's office
12	Other (please specify): _____

**F4. When considering the combination of services that the World Bank Group offers in Haiti, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Haiti?**

1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Haiti
6	Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN HAITI**

<b>F5. Please answer the following questions:</b>		<b>(Choose no more than THREE for each column)</b>	
		<b>A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Haiti?</b>	<b>B. Which THREE areas below would benefit most from other donors in Haiti?</b>
1	Social safety nets	<input type="checkbox"/>	<input type="checkbox"/>
2	Public financial management	<input type="checkbox"/>	<input type="checkbox"/>
3	Reducing violence	<input type="checkbox"/>	<input type="checkbox"/>
4	Conflict resolution mechanisms	<input type="checkbox"/>	<input type="checkbox"/>
5	Access to basic services	<input type="checkbox"/>	<input type="checkbox"/>
6	Capacity of state institutions	<input type="checkbox"/>	<input type="checkbox"/>
7	Mining industry	<input type="checkbox"/>	<input type="checkbox"/>
8	Improving livelihoods	<input type="checkbox"/>	<input type="checkbox"/>
9	Social cohesion	<input type="checkbox"/>	<input type="checkbox"/>
10	Disaster/Risk management and preparedness	<input type="checkbox"/>	<input type="checkbox"/>
11	Access to electricity	<input type="checkbox"/>	<input type="checkbox"/>
12	Increasing regional development	<input type="checkbox"/>	<input type="checkbox"/>
13	Jobs	<input type="checkbox"/>	<input type="checkbox"/>
14	Private sector development	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION G: COMMUNICATION AND INFORMATION SHARING****G1. How do you get most of your information about economic and social development issues in Haiti?  
(Choose no more than TWO)**

1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Social media (e.g., Facebook, Twitter, Youtube, Flickr)
10	Blogs
11	Mobile phones
12	Instant messaging
13	Other (please specify): _____

**G2. How would you prefer to receive information from the World Bank Group?  
(Choose no more than TWO)**

1	Blogs
2	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
3	e-Newsletters
4	Instant messaging
5	World Bank Group's seminars/workshops/conferences
6	World Bank Group's publications and other written materials
7	Mobile phones
8	Social media (e.g., Facebook, Twitter, Youtube, Flickr)
9	World Bank Group's website
10	Other (please specify): _____

**G3. In which language would you prefer to receive information from the World Bank Group?  
(Select only ONE response)**

1	French
2	Creole
3	English

<b>G4</b>	Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	<b>Yes</b>	<b>No</b>
<b>G5</b>	Have you requested information from the World Bank Group on its activities in the past year? <b>(If YES please go to Question G5; if NO please go to G6)</b>	<b>Yes</b>	<b>No</b>
<b>G6</b>	Were you able to obtain this information?	<b>Yes</b>	<b>No</b>
<b>G7</b>	Do you have access to the Internet?	<b>Yes</b>	<b>No</b>
<b>G8</b>	Do you use/have you used the World Bank Group website?	<b>Yes</b>	<b>No</b>

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

Please rate how much you agree with the following statements.													
		Strongly disagree								Strongly agree		Don't know	Prefer not to answer
		1	2	3	4	5	6	7	8	9	10		
<b>G9</b>	I use/consult World Bank Group's data more often than I did a few years ago	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>G10</b>	I find the World Bank Group's websites easy to navigate.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>G11</b>	I find the information on the World Bank Group's websites useful.	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>G12</b>	The World Bank Group's social media channels (e.g., Facebook, Twitter, Youtube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>G13</b>	When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>
<b>G14</b>	The World Bank Group is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	<input type="checkbox"/>

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**SECTION H: BACKGROUND INFORMATION**

<b>H1. Which of the following best describes your current position? (Select only ONE response)</b>	
1	Office of the President, Prime Minister
2	Office of Minister
3	Office of Parliamentarian
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank Group supported project/program
6	Project Management Unit (PMU) overseeing implementation of project
7	Local Government Office or Staff
8	Bilateral Agency
9	Multilateral Agency
10	Private Sector Organization
11	Financial Sector/Private Bank
12	NGO
13	Community Based Organization
14	Media (Press, Radio, TV, Web, etc.)
15	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
16	Trade Union
17	Faith-Based Group
18	Academia/Research Institute/Think Tank
19	Judiciary Branch
20	Other (please specify): _____

<b>H2. Please identify the primary specialization of your work. (Select only ONE response)</b>			
1	Agriculture/ rural development / food security	11	Natural resource management / environmental sustainability
2	Climate change / disaster management	12	Private sector development / foreign direct investment
3	Education	13	Public sector governance / public financial management / Anti-corruption
4	Energy	14	Social protection
5	Financial markets / banking	15	Transport
6	Gender equity / equality of opportunity	16	Urban development
7	Health / communicable/non-communicable diseases	17	Water and sanitation
8	Information and communications technology	18	Generalist
9	Job creation/employment	19	Other (please specify): _____
10	Law and justice / regulatory framework		

**SECTION H: BACKGROUND INFORMATION****H3. Currently, do you professionally collaborate/work with the World Bank Group in your country?**

1	Yes
2	No

**H4. Which of the following agencies of the World Bank Group do you work with in Haiti? (Select all that apply)**

1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	None

**H5. Do your projects involve both the World Bank and IFC?  
(If YES please go to Question H6; If NO please go to H7)**

1	Yes
2	No

**H6. If yes, what was your view on the two institutions working together in Haiti? (Select only ONE response)**

1	Working well together
2	Collaborating but needs improvement
3	In conflict
4	Other
5	Don't know

**H7. Which of the following describes most of your exposure to the World Bank Group in Haiti?  
(Choose no more than TWO)**

1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

**H8. Which best represents your geographic location?**

1	Port-au-Prince
2	Outside Port-au-Prince

**Thank you for completing the survey!**