



World Bank Group Country Survey FY14 – Uruguay

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Uruguay or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Uruguay, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Uruguay.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING URUGUAY

A1. In general would you say that Uruguay is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Uruguay.

Please identify which of the following you consider the most important development priorities in Uruguay? (Choose no more than THREE)

1	Social protection (e.g., pensions, targeted social assistance)	14	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
2	Infrastructure development	15	Energy
3	Global/regional integration	16	Equality of opportunity (i.e., equity)
4	Environmental sustainability	17	Agricultural development
5	Private sector development (e.g., competitiveness, innovation)	18	Urban development
6	Water and sanitation	19	Crime and violence (i.e., citizen security)
7	Job creation/employment	20	Regulatory framework
8	Health	21	Natural resource management (e.g., oil, gas, mining)
9	Poverty reduction	22	Solid waste management
10	Climate change (e.g., mitigation, adaptation)	23	Gender equity
11	Education (incl. early childhood education)	24	Transport (incl. road safety)
12	Foreign direct investment	25	Disaster management
13	Economic growth	26	Trade and exports

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Uruguay? (Choose no more than THREE)

1	Water and sanitation	14	Health
2	Equality of opportunity (i.e., equity)	15	Private sector development (e.g., competitiveness, innovation)
3	Economic growth	16	Foreign direct investment
4	Climate change (e.g., mitigation, adaptation)	17	Education (incl. early childhood education)
5	Global/regional integration	18	Energy
6	Gender equity	19	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
7	Agricultural development	20	Natural resource management (e.g., oil, gas, mining)
8	Social protection (e.g., pensions, targeted social assistance)	21	Environmental sustainability
9	Crime and violence (i.e., citizen security)	22	Job creation/employment
10	Infrastructure development	23	Trade and exports
11	Transport (incl. road safety)	24	Disaster management
12	Solid waste management	25	Urban development
13	Regulatory framework		

SECTION A: GENERAL ISSUES

A4. The World Bank Group’s “Shared Prosperity” goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Uruguay?

(Choose no more than TWO)

1	Better employment opportunities for young people
2	Better employment opportunities for women
3	Greater access to micro-finance for the poor
4	Greater voice and participation for citizens to help ensure greater accountability
5	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
6	Better opportunity for the poor who live in rural areas
7	Better opportunity for the poor who live in urban areas
8	Consistent economic growth
9	More reliable social safety net
10	Better quality public services
11	Other (please specify): _____

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

How familiar are you with the work of these organizations in Uruguay?												
		Not familiar at all										Extremely familiar
		1	2	3	4	5	6	7	8	9	10	
B1	World Bank (WB/BM)	1	2	3	4	5	6	7	8	9	10	
B2	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10	
B3	Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10	

Overall, please rate your impression of the effectiveness of these organizations in Uruguay.													
		Not effective at all										Extremely effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
B4	World Bank (WB/BM)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B5	Inter-American Development Bank (IDB/BID)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B6	Latin American Development Bank (CAF)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

B7. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Uruguay solve its most complicated development challenges?													
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
		To no degree at all										To a very significant degree	Don't know
												<input type="checkbox"/>	

B8. When thinking about how the World Bank Group can have the most impact on development results in Uruguay, in which sectorial areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Uruguay? (Choose no more than THREE)			
1	Education (incl. early childhood education)	14	Equality of opportunity (i.e., equity)
2	Health	15	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
3	Infrastructure development	16	Natural resource management (e.g., oil, gas, mining)
4	Poverty reduction	17	Energy
5	Global/regional integration	18	Job creation/employment
6	Gender equity	19	Transport (incl. road safety)
7	Crime and violence (i.e., citizen security)	20	Trade and exports
8	Private sector development (e.g., competitiveness, innovation)	21	Economic growth
9	Agricultural development	22	Regulatory framework
10	Social protection (e.g., pensions, targeted social assistance)	23	Environmental sustainability
11	Water and sanitation	24	Solid waste management
12	Disaster management	25	Foreign direct investment
13	Urban development	26	Climate change (e.g., mitigation, adaptation)

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Uruguay?			
		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Convening/facilitating	<input type="checkbox"/>	<input type="checkbox"/>
2	Data	<input type="checkbox"/>	<input type="checkbox"/>
3	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
4	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
5	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
6	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	<input type="checkbox"/>	<input type="checkbox"/>
7	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

B10. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Uruguay? (Choose no more than TWO)	
1	Staff too inaccessible
2	Not exploring alternative policy options
3	Not adequately sensitive to political/social realities in Uruguay
4	Not enough public disclosure of its work
5	Arrogant in its approach
6	Not aligned with country priorities
7	The credibility of its knowledge/data
8	World Bank Group's processes too complex
9	Not willing to honestly criticize policies and reform efforts in the country
10	Too influenced by developed countries
11	Imposing technocratic solutions without regard to political realities
12	World Bank Group's processes too slow
13	Too bureaucratic in its operational policies and procedures
14	Not collaborating enough with non-state actors
15	Other (please specify): _____
16	Don't know

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Uruguay?												
		Strongly disagree								Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10	
B11	Overall the World Bank Group currently plays a relevant role in development in Uruguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B12	The World Bank Group's work is aligned with what I consider the development priorities for Uruguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B13	The World Bank Group supports Uruguay's efforts to reduce social exclusion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B14	The World Bank Group treats clients and stakeholders in Uruguay with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B15	The World Bank Group is an organization that does not represent a particular ideological perspective in Uruguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B16	The World Bank Group is an organization that is not overly influenced by any particular country	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B17	The World Bank Group respects the positions, views and demands of the government of Uruguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B18	The World Bank Group listens and takes into account your views	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B19. When considering the national development needs in Uruguay, to what extent does the combination of financial, knowledge and convening services that the World Bank Group currently provides in Uruguay meet the national development needs of Uruguay?												
	1	2	3	4	5	6	7	8	9	10		
												<input type="checkbox"/>
	To no degree at all								To a very significant degree		Don't know	

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SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent is the World Bank Group an effective development partner in Uruguay, in terms of each of the following?		To no degree at all										To a very significant degree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B20	Responsiveness	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B21	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B22	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B23	Being inclusive	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B24	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B25	Staff accessibility	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B26	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B27	Ease of access to the people at the World Bank Group who are making decisions important to my work	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B28	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B29	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B30	Collaboration with other development partners	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B31	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B32	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
B33	Being a long-term partner	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

B34. To be a more effective development partner in Uruguay, do you believe that the World Bank Group should have... ? (Select only ONE response)			
<input type="checkbox"/> More local presence	<input type="checkbox"/> The current level of local presence is adequate	<input type="checkbox"/> Less local presence	<input type="checkbox"/> Don't know

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Uruguay?												
		Not important at all								Very important		Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Infrastructure development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Education (incl. early childhood education)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Crime and violence (i.e., citizen security)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Gender equity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Private sector development (e.g., competitiveness, innovation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
19	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
20	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
21	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
22	Transport (incl. road safety)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
23	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
24	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
25	Solid waste management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
26	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Uruguay? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")												
		Not effective at all									Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10	
1	Infrastructure development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Education (incl. early childhood education)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Equality of opportunity (i.e., equity)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	Environmental sustainability	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Crime and violence (i.e., citizen security)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Regulatory framework	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Gender equity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Private sector development (e.g., competitiveness, innovation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Disaster management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
19	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
20	Agricultural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
21	Natural resource management (e.g., oil, gas, mining)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
22	Transport (incl. road safety)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
23	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
24	Foreign direct investment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
25	Solid waste management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
26	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C3. To what extent does the World Bank Group's work help to achieve development results in Uruguay?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank Group in Uruguay?												
		Strongly disagree								Strongly agree		Don't know
C4	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Uruguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	The World Bank Group meets Uruguay's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

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SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

D2. To what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Uruguay's specific development challenges and country circumstances?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

D3. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not significant at all									Very significant	Don't know

D4. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Very low technical quality									Very high technical quality	Don't know

D5. Have you read/consulted the most recent LAC Flagship Report "Economic Mobility and the Rise of the Latin American Middle Class"? <i>(LAC Flagship Reports are annual reports prepared by the LAC Chief Economist Office)</i>	
1	Yes
2	No

D6. To what extent do you believe this Flagship Report raised substantive new information and insight that you were not aware of prior to reading?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

D7. To what extent do you believe this Flagship Report provided you with useful information in terms of the work you do?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?													
		Strongly disagree								Strongly agree		Don't know	
E1	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E2	The World Bank Group effectively monitors and evaluates the projects and programs it supports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E3	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E4	The World Bank Group takes decisions quickly in Uruguay	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E5	Working with the World Bank Group increases Uruguay's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E6	The World Bank Group ensures consistency and continuity through staff changes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E7	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
E8	The World Bank Group provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

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SECTION F: RECENT TRENDS AND THE FUTURE ROLE OF THE WORLD BANK GROUP IN URUGUAY

F1. In the last three years, to what extent do you believe that the World Bank Group has moved in the right direction in terms of the focus of its work in Uruguay?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

F2. How significant a role do you believe that international development cooperation (e.g., range of donors and partners) SHOULD play in Uruguay's development in the near future?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not a significant role at all									Very significant role	Don't know

F3. Which of the following SHOULD the World Bank Group do to make itself of greater value in Uruguay? (Choose no more than TWO)	
1	Collaborate more effectively with Government clients (e.g., national, state, local)
2	Offer more innovative financial products
3	Reach out more to groups outside of Government
4	Offer more innovative knowledge services
5	Ensure greater selectivity in its work
6	Increase the level of capacity development in the country
7	Work faster
8	Other (please specify): _____

F4. When considering the combination of services that the World Bank Group offers in Uruguay, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Uruguay? (Select only ONE response)	
1	Financial services
2	Knowledge products
3	Convening services
4	None of the above
5	The combination is appropriate for Uruguay
6	Don't know

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Uruguay? (Choose no more than TWO)	
1	Local newspapers
2	International newspapers
3	Local radio
4	International radio
5	Local television
6	International television
7	Periodicals
8	Internet
9	Social media (e.g., Facebook, Twitter, Youtube, Flickr)
10	Blogs
11	Mobile phones
12	Instant messaging
13	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)	
1	Blogs
2	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
3	e-Newsletters
4	Instant messaging
5	World Bank Group's seminars/workshops/conferences
6	World Bank Group's publications and other written materials
7	Mobile phones
8	Social media (e.g., Facebook, Twitter, Youtube, Flickr)
9	World Bank Group's website
10	Other (please specify): _____

G3	Do you use/have you used the World Bank Group's website?	Yes	No
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Please rate how much you agree with the following statements.													
		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
G4	When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G5	The World Bank Group's social media channels (e.g., Facebook, Twitter, Youtube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
G6	The World Bank Group is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current position? (Select only ONE response)	
1	Office of the President, Prime Minister
2	Office of Minister
3	Office of Parliamentarian
4	Employee of a Ministry, Ministerial Department or Implementation Agency
5	Consultant/Contractor working on World Bank Group supported project/program
6	Project Management Unit (PMU) overseeing implementation of project
7	Local Government Office or Staff
8	Bilateral Agency
9	Multilateral Agency
10	Private Sector Organization
11	Private Foundation
12	Financial Sector/Private Bank
13	NGO
14	Community Based Organization
15	Media (Press, Radio, TV, Web, etc.)
16	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
17	Trade Union
18	Faith-Based Group
19	Academia/Research Institute/Think Tank
20	Judiciary Branch
21	Other (please specify): _____

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Agriculture/ rural development / food security	11	Natural resource management / environmental sustainability
2	Climate change / disaster management	12	Private sector development / foreign direct investment
3	Education	13	Public sector governance / public financial management / anti corruption
4	Energy	14	Social protection
5	Financial markets / banking	15	Transport / infrastructure
6	Gender equity / equality of opportunity	16	Urban development
7	Health / communicable/non-communicable diseases	17	Water and sanitation
8	Information and communications technology	18	Generalist
9	Job creation/employment	19	Other (please specify): _____
10	Law and justice / regulatory framework		

SECTION H: BACKGROUND INFORMATION

H3. Currently, do you professionally collaborate/work with the World Bank Group in your country?	
1	Yes
2	No

H4. Which of the following agencies of the World Bank Group do you primarily engage with in Uruguay? (Select only ONE response)	
1	The World Bank (IBRD)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	Other (please specify): _____

H5. Do your projects involve both the World Bank and the IFC? <i>(If YES please go to Question H6; If NO please go to H7)</i>	
1	Yes
2	No

H6. If yes, what was your view on the two institutions working together in Uruguay? (Select only ONE response)	
1	Working well together
2	Collaborating but needs improvement
3	In conflict
4	Other
5	Don't know

H7. Which of the following describes most of your exposure to the World Bank Group in Uruguay? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H8. Which best represents your geographic location?	
1	Montevideo
2	Departamento

Thank you for completing the survey!