

# Bosnia and Herzegovina - World Bank Group Country Survey 2014

**Public Opinion Research Group - The World Bank Group**

Report generated on: April 30, 2015

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# Sampling

## Sampling Procedure

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From April to June 2014, 300 stakeholders of the World Bank Group in Bosnia and Herzegovina were invited to provide their opinions on the WBG's assistance to the country by participating in a country survey. Participants in the survey were drawn from among the office of the President or Prime Minister; the office of a Minister; the office of a Parliamentarian; employees of a ministry, ministerial department, or implementation agency; consultants/contractors working on World Bank Group-supported projects/programs; project management units (PMUs) overseeing implementation of a project; local government officials or staff; bilateral agencies; multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs; community-based organizations (CBOs); the media; independent government institutions; trade unions; faith-based groups; academia/research institutes/think tanks; and the judiciary branch.

## Response Rate

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A total of 109 stakeholders participated in the survey (36% response rate).

# Questionnaires

## Overview

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The Questionnaire consists of 8 sections:

A. General Issues Facing Bosnia and Herzegovina: Respondents were asked to indicate whether Bosnia and Herzegovina is headed in the right direction, what they thought were the most important development priorities, which areas would contribute most to reducing poverty, which areas would contribute most to generating economic growth, and what would achieve "shared prosperity".

B. Overall Attitudes toward the World Bank Group: Respondents were asked to rate their familiarity with the WBG, its effectiveness in Bosnia and Herzegovina, WBG staff preparedness, the effectiveness of its activities, to what extent it should provide capacity building support to certain groups, the importance and effectiveness of the WBG's current capacity building work, their agreement with various statements regarding the WBG's work, and the extent to which it is an effective development partner. Respondents were also asked to indicate the sectoral areas on which it would be most productive for the WBG to focus its resources, the WBG's greatest values and greatest weaknesses, its most effective instruments, with which stakeholder groups the WBG should collaborate more, if the WBG should have more or less of a local presence in Bosnia and Herzegovina, and to what they attributed slowed or failed reform efforts.

C. World Bank Group's Effectiveness and Results: Respondents were asked to rate the extent to which the WBG's work helps achieve development results in Bosnia and Herzegovina, the extent to which the WBG meets Bosnia and Herzegovina's needs for knowledge services and financial instruments, the extent to which the WBG measures and corrects its work in real time and builds/strengthens existing country systems, and the importance of the WBG's involvement and the WBG's level of effectiveness across twenty-seven development areas. Respondents were also asked to indicate if WBG decisions regarding its program were made primarily in country or at Headquarters.

D. The World Bank Group's Knowledge Work and Activities: Respondents were asked to indicate how frequently they consult WBG knowledge work and to rate the quality of the WBG's knowledge work and activities, including how significant of a contribution it makes to development results and its technical quality.

E. Working with the World Bank Group: Respondents were asked to rate the extent to which various aspects of the WBG's technical assistance/advisory work contribute to solving Bosnia and Herzegovina's development challenges and their agreement with a series of statements regarding working with the WBG. Respondents were asked to indicate if the WBG operates with too much risk and if it is adequately staffed in Bosnia and Herzegovina.

F. The Future Role of the World Bank Group in Bosnia and Herzegovina: Respondents were asked to indicate what the WBG should do to make itself of greater value, which of its services the WBG should offer more of in Bosnia and Herzegovina, and which areas would benefit most from the WBG playing a leading role versus other development partners.

G. Communication and Information Sharing: Respondents were asked to indicate how they get information about economic and social development issues, how they prefer to receive information from the WBG, their Internet access, and their usage and evaluation of the WBG's websites. Respondents were asked about their awareness of the WBG's Access to Information policy, past information requests from the WBG, and their level of agreement that they use more data from the World Bank Group as a result of the WBG's Open Data policy. Respondents were also asked to evaluate the WBG's information accessibility and responsiveness to information requests.

H. Background Information: Respondents were asked to indicate their current position, specialization, whether they currently collaborate with the WBG, with which WBG agencies they work, their exposure to the WBG in Bosnia and Herzegovina, and their geographic location. Respondents were also asked if their projects involved both the World Bank and the IFC, and if so, to indicate their view of the two institutions working together.

Questionnaires were available in English and Bosnian.

## Data Collection

### Data Collection Dates

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<b>Start</b>	<b>End</b>	<b>Cycle</b>
2014-04	2014-06	N/A

### Data Collection Mode

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Other [oth]

#### **DATA COLLECTION NOTES**

Respondents received questionnaires via post or email and returned them accordingly.

#### **SUPERVISION**

Prime Communications was responsible for data collection supervision.

# Data Processing

No content available

# Data Appraisal

## Other forms of Data Appraisal

When possible, responses from respondents completing this year's country survey were compared to responses from the 105 respondents (50% response rate) who completed the country survey in FY '07. These comparisons are presented in the Appendix (see page 136 of the survey report).

# File Description

# Variable List

**bosnia\_herzegovina\_fy14\_data**

Content	Data collected from the Bosnia and Herzegovina World Bank Opinion Survey FY 2014
Cases	109
Variable(s)	405
Structure	Type: Keys: ()
Version	
Producer	
Missing Data	

**Variables**

ID	Name	Label	Type	Format	Question
V1	id	id	contin	numeric	
V2	a1	In general would you say that Bosnia-Herzegovina is headed in...?	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A1. In general would you say that Bosnia and Herzegovina is headed in ... ?
V3	a2_1	Social protection (e.g., pensions, targeted social assistance)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 1. Social protection (e.g., pensions, targeted social assistance)
V4	a2_2	Transport (e.g., roads, bridges, transportation)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 2.Transport (e.g., roads, bridges, transportation)
V5	a2_3	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 3. Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V6	a2_4	Domestic private sector development	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 4. Domestic private sector development
V7	a2_5	Foreign direct investment	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 5. Foreign direct investment
V8	a2_6	Water and sanitation	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 6. Water and sanitation

ID	Name	Label	Type	Format	Question
V9	a2_7	Energy	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 7. Energy
V10	a2_8	Job creation/employment	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 8. Job creation/employment
V11	a2_9	Rural development	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 9. Rural development
V12	a2_10	Financial markets	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 10. Financial markets
V13	a2_11	Urban development	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 11. Urban development
V14	a2_12	Environmental sustainability	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 12. Environmental sustainability
V15	a2_13	Equality of opportunity (i.e., equity)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 13. Equality of opportunity (i.e., equity)
V16	a2_14	Health	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 14. Health
V17	a2_15	Education	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 15. Education
V18	a2_16	Poverty reduction	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 16. Poverty reduction
V19	a2_17	Social cohesion	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 17. Social cohesion

ID	Name	Label	Type	Format	Question
V20	a2_18	Climate change (e.g., mitigation, adaptation)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 18. Climate change (e.g., mitigation, adaptation)
V21	a2_19	Agricultural development	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 19. Agricultural development
V22	a2_20	Trade and exports	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 20. Trade and exports
V23	a2_21	Economic growth	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 21. Economic growth
V24	a2_22	Law and justice (e.g., judicial system)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 22. Law and justice (e.g., judicial system)
V25	a2_23	Local governance and institutions	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 23. Local governance and institutions
V26	a2_24	Natural resource management (e.g., oil, gas, mining)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 24. Natural resource management (e.g., oil, gas, mining)
V27	a2_25	Anti corruption	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 25. Anti corruption
V28	a2_26	Disaster management	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 26. Disaster management
V29	a2_27	Information and communications technology	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE) 27. Information and communications technology

ID	Name	Label	Type	Format	Question
V30	a3_1	Water and sanitation	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 1. Water and sanitation
V31	a3_2	Equality of opportunity (i.e., equity)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 2. Equality of opportunity (i.e., equity)
V32	a3_3	Economic growth	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 3. Economic growth
V33	a3_4	Climate change (e.g., mitigation, adaptation)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 4. Climate change (e.g., mitigation, adaptation)
V34	a3_5	Rural development	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 5. Rural development
V35	a3_6	Urban development	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 6. Urban development
V36	a3_7	Local governance and institutions	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 7. Local governance and institutions
V37	a3_8	Social protection (e.g., pensions, targeted social assistance)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 8. Social protection (e.g., pensions, targeted social assistance)
V38	a3_9	Law and justice (e.g., judicial system)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 9. Law and justice (e.g., judicial system)

ID	Name	Label	Type	Format	Question
V39	a3_10	Transport (e.g., roads, bridges, transportation)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 10. Transport (e.g., roads, bridges, transportation)
V40	a3_11	Information and communications technology	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 11. Information and communications technology
V41	a3_12	Anti corruption	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 12. Anti corruption
V42	a3_13	Domestic private sector development	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 13. Domestic private sector development
V43	a3_14	Foreign direct investment	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 14. Foreign direct investment
V44	a3_15	Energy	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 15. Energy
V45	a3_16	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 16. Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V46	a3_17	Social cohesion	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 17. Social cohesion
V47	a3_18	Education	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 18. Education

ID	Name	Label	Type	Format	Question
V48	a3_19	Natural resource management (e.g., oil, gas, mining)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 19. Natural resource management (e.g., oil, gas, mining)
V49	a3_20	Environmental sustainability	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 20. Environmental sustainability
V50	a3_21	Health	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 21. Health
V51	a3_22	Agricultural development	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 22. Agricultural development
V52	a3_23	Disaster management	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 23. Disaster management
V53	a3_24	Job creation/employment	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 24. Job creation/employment
V54	a3_25	Financial markets	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 25. Financial markets
V55	a3_26	Trade and exports	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE) 26. Trade and exports
V56	a4_1	Energy	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 1. Energy
V57	a4_2	Equality of opportunity (i.e., equity)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 2. Equality of opportunity (i.e., equity)

ID	Name	Label	Type	Format	Question
V58	a4_3	Social protection (e.g., pensions, targeted social assistance)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 3. Social protection (e.g., pensions, targeted social assistance)
V59	a4_4	Climate change (e.g., mitigation, adaptation)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 4. Climate change (e.g., mitigation, adaptation)
V60	a4_5	Anti corruption	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 5. Anti corruption
V61	a4_6	Disaster management	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 6. Disaster management
V62	a4_7	Rural development	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 7. Rural development
V63	a4_8	Foreign direct investment	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 8. Foreign direct investment
V64	a4_9	Urban development	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 9. Urban development
V65	a4_10	Water and sanitation	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 10. Water and sanitation
V66	a4_11	Trade and exports	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 11. Trade and exports
V67	a4_12	Information and communications technology	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 12. Information and communications technology

ID	Name	Label	Type	Format	Question
V68	a4_13	Social cohesion	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 13. Social cohesion
V69	a4_14	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 14. Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V70	a4_15	Domestic private sector development	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 15. Domestic private sector development
V71	a4_16	Job creation/employment	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 16. Job creation/employment
V72	a4_17	Agricultural development	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 17. Agricultural development
V73	a4_18	Transport (e.g., roads, bridges, transportation)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 18. Transport (e.g., roads, bridges, transportation)
V74	a4_19	Education	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 19. Education
V75	a4_20	Natural resource management (e.g., oil, gas, mining)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 20. Natural resource management (e.g., oil, gas, mining)
V76	a4_21	Environmental sustainability	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 21. Environmental sustainability
V77	a4_22	Health	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 22. Health

ID	Name	Label	Type	Format	Question
V78	a4_23	Law and justice (e.g., judicial system)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 23. Law and justice (e.g., judicial system)
V79	a4_24	Local governance and institutions	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 24. Local governance and institutions
V80	a4_25	Financial markets	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE) 25. Financial markets
V81	a5_1	Better employment opportunities for young people	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A5. When thinking about the idea of "shared prosperity"* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO) 1. Better employment opportunities for young people
V82	a5_2	Better employment opportunities for women	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A5. When thinking about the idea of "shared prosperity"* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO) 2. Better employment opportunities for women
V83	a5_3	Greater access to micro-finance for the poor	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A5. When thinking about the idea of "shared prosperity"* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO) 3. Greater access to micro-finance for the poor
V84	a5_4	Greater voice and participation for citizens to help ensure greater accountability	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A5. When thinking about the idea of "shared prosperity"* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO) 4. Greater voice and participation for citizens to help ensure greater accountability
V85	a5_5	Greater access to health and nutrition for citizens	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A5. When thinking about the idea of "shared prosperity"* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO) 5. Greater access to health and nutrition for citizens
V86	a5_6	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A5. When thinking about the idea of "shared prosperity"* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO) 6. Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
V87	a5_7	A growing middle class	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A5. When thinking about the idea of "shared prosperity"* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO) 7. A growing middle class
V88	a5_8	Better opportunity for the poor who live in rural areas	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A5. When thinking about the idea of "shared prosperity"* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO) 8. Better opportunity for the poor who live in rural areas

ID	Name	Label	Type	Format	Question
V89	a5_9	Better opportunity for the poor who live in urban areas	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A5. When thinking about the idea of "shared prosperity"* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO) 9. Better opportunity for the poor who live in urban areas
V90	a5_10	Consistent economic growth	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A5. When thinking about the idea of "shared prosperity"* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO) 10. Consistent economic growth
V91	a5_11	More reliable social safety net	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A5. When thinking about the idea of "shared prosperity"* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO) 11. More reliable social safety net
V92	a5_12	Greater equity of fiscal policy	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A5. When thinking about the idea of "shared prosperity"* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO) 12. Greater equity of fiscal policy
V93	a5_13	Education and training that better ensure job opportunity	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A5. When thinking about the idea of "shared prosperity"* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO) 13. Education and training that better ensure job opportunity
V94	a5_14	Better quality public services	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A5. When thinking about the idea of "shared prosperity"* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO) 14. Better quality public services
V95	a5_15	Other	discrete	numeric	Section A: General Issues Facing Bosnia and Herzegovina A5. When thinking about the idea of "shared prosperity"* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO) 15. Other (please specify): _____
V96	b1	How familiar are you with the work of the World Bank Group in Bosnia-Herzegovina?	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B1. How familiar are you with the work of the World Bank Group in Bosnia and Herzegovina?
V97	b2	Overall, please rate your impression of the World Bank Group's effectiveness in Bosnia-Herzegovina.	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B2. Overall, please rate your impression of the World Bank Group's effectiveness in BH.
V98	b3	To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Bosnia-Herzegovina solve its most complicated development challenges?	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help BH solve its most complicated development challenges?
V99	b4_1	Social protection (e.g., pensions, targeted social assistance)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 1. Social protection (e.g., pensions, targeted social assistance)

ID	Name	Label	Type	Format	Question
V100	b4_2	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 2. Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V101	b4_3	Transport (e.g., roads, bridges, transportation)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 3. Transport (e.g., roads, bridges, transportation)
V102	b4_4	Poverty reduction	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 4. Poverty reduction
V103	b4_5	Rural development	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 5. Rural development
V104	b4_6	Domestic private sector development	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 6. Domestic private sector development
V105	b4_7	Foreign direct investment	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 7. Foreign direct investment
V106	b4_8	Water and sanitation	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 8. Water and sanitation
V107	b4_9	Energy	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 9. Energy
V108	b4_10	Social cohesion	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 10. Social cohesion

ID	Name	Label	Type	Format	Question
V109	b4_11	Job creation/employment	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 11. Job creation/employment
V110	b4_12	Financial markets	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 12. Financial markets
V111	b4_13	Urban development	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 13. Urban development
V112	b4_14	Environmental sustainability	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 14. Environmental sustainability
V113	b4_15	Equality of opportunity (i.e., equity)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 15. Equality of opportunity (i.e., equity)
V114	b4_16	Health	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 16. Health
V115	b4_17	Education	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 17. Education
V116	b4_18	Climate change (e.g., mitigation, adaptation)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 18. Climate change (e.g., mitigation, adaptation)
V117	b4_19	Agricultural development	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 19. Agricultural development

ID	Name	Label	Type	Format	Question
V118	b4_20	Trade and exports	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 20. Trade and exports
V119	b4_21	Economic growth	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 21. Economic growth
V120	b4_22	Law and justice (e.g., judicial system)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 22. Law and justice (e.g., judicial system)
V121	b4_23	Local governance and institutions	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 23. Local governance and institutions
V122	b4_24	Natural resource management (e.g., oil, gas, mining)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 24. Natural resource management (e.g., oil, gas, mining)
V123	b4_25	Information and communications technology	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 25. Information and communications technology
V124	b4_26	Anti corruption	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 26. Anti corruption
V125	b4_27	Disaster management	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE) 27. Disaster management
V126	b5a_1	Convening/facilitating	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina? 1. Convening/facilitating
V127	b5a_2	Data	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina? 2. Data

ID	Name	Label	Type	Format	Question
V128	b5a_3	Policy advice, knowledge	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina? 3. Policy advice, knowledge
V129	b5a_4	Financial resources	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina? 4. Financial resources
V130	b5a_5	Capacity development (e.g., institutional development, training for staff at state and entity institutions)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina? 5. Capacity development (e.g., institutional development, training for staff at state and entity institutions)
V131	b5a_6	Technical assistance	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina? 6. Technical assistance
V132	b5a_7	Mobilizing third party financial resources	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina? 7. Mobilizing third party financial resources
V133	b5a_8	Coordination of development partners	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina? 8. Coordination of development partners
V134	b5a_9	Strategy formulation (e.g., PRSP assistance)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina? 9. Strategy formulation (e.g., PRSP assistance)
V135	b5a_10	Other	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina? 10. Other (please specify): _____
V136	b5b_1	Convening/facilitating	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina? 1. Convening/facilitating
V137	b5b_2	Data	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina? 2. Data
V138	b5b_3	Policy advice, knowledge	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina? 3. Policy advice, knowledge
V139	b5b_4	Financial resources	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina? 4. Financial resources
V140	b5b_5	Capacity development (e.g., institutional development, training for staff at state and entity institutions)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina? 5. Capacity development (e.g., institutional development, training for staff at state and entity institutions)

ID	Name	Label	Type	Format	Question
V141	b5b_6	Technical assistance	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina? 6. Technical assistance
V142	b5b_7	Mobilizing third party financial resources	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina? 7. Mobilizing third party financial resources
V143	b5b_8	Coordination of development partners	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina? 8. Coordination of development partners
V144	b5b_9	Strategy formulation (e.g., PRSP assistance)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina? 9. Strategy formulation (e.g., PRSP assistance)
V145	b5b_10	Other	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina? 10. Other (please specify): _____
V146	b6	Convening/facilitating	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group How effectively do the World Bank Group's activities below support BH's efforts to achieve development results? B6. Convening/facilitating
V147	b7	Data	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group How effectively do the World Bank Group's activities below support BH's efforts to achieve development results? B7. Data
V148	b8	Policy advice, knowledge	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group How effectively do the World Bank Group's activities below support BH's efforts to achieve development results? B8. Policy advice, knowledge
V149	b9	Financial resources	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group How effectively do the World Bank Group's activities below support BH's efforts to achieve development results? B9. Financial resources
V150	b10	Technical assistance	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group How effectively do the World Bank Group's activities below support BH's efforts to achieve development results? B10. Technical assistance
V151	b11	Mobilizing third party financial resources	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group How effectively do the World Bank Group's activities below support BH's efforts to achieve development results? B11. Mobilizing third party financial resources
V152	b12	Coordination of development partners	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group How effectively do the World Bank Group's activities below support BH's efforts to achieve development results? B12. Coordination of development partners
V153	b13	Strategy formulation (e.g., PRSP assistance)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group How effectively do the World Bank Group's activities below support BH's efforts to achieve development results? B13. Strategy formulation (e.g., PRSP assistance)

ID	Name	Label	Type	Format	Question
V154	b14	Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group The World Bank Group can provide capacity building support in a number of ways in BH. To which degree would BH benefit, if capacity building were to support...? B14. Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts
V155	b15	The public sector, related to implementation of specific development projects on the ground	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group The World Bank Group can provide capacity building support in a number of ways in BH. To which degree would BH benefit, if capacity building were to support...? B15. The public sector, related to implementation of specific development projects on the ground
V156	b16	The public sector, related to changing institutions (organizations or sociopolitical conditions)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group The World Bank Group can provide capacity building support in a number of ways in BH. To which degree would BH benefit, if capacity building were to support...? B16. The public sector, related to changing institutions (organizations or sociopolitical conditions)
V157	b17	The private sector, related to institutional and policy change	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group The World Bank Group can provide capacity building support in a number of ways in BH. To which degree would BH benefit, if capacity building were to support...? B17. The private sector, related to institutional and policy change
V158	b18	Project implementation (or other organizational strengthening)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in BH? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know") B18. Project implementation (or other organizational strengthening)
V159	b19	Citizen engagement (incorporating citizens' voices into development)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in BH? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know") B19. Citizen engagement (incorporating citizens' voices into development)
V160	b20	Policy design (for clarity and better incentives to achieve development goals)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in BH? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know") B20. Policy design (for clarity and better incentives to achieve development goals)
V161	b21	Project implementation (or other organizational strengthening)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group When thinking about how to improve capacity building in BH to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know") B21. Project implementation (or other organizational strengthening)
V162	b22	Citizen engagement (incorporating citizens' voices into development)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group When thinking about how to improve capacity building in BH to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know") B22. Citizen engagement (incorporating citizens' voices into development)

ID	Name	Label	Type	Format	Question
V163	b23	Policy design (for clarity and better incentives to achieve development goals)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group When thinking about how to improve capacity building in BH to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know") B23. Policy design (for clarity and better incentives to achieve development goals)
V164	b24_1	Not exploring alternative policy options	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 1. Not exploring alternative policy options
V165	b24_2	Not adequately sensitive to political/social realities in BH	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 2. Not adequately sensitive to political/social realities in BH
V166	b24_3	Staff too inaccessible	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 3. Staff too inaccessible
V167	b24_4	Not enough public disclosure of its work	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 4. Not enough public disclosure of its work
V168	b24_5	Arrogant in its approach	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 5. Arrogant in its approach
V169	b24_6	Not aligned with country priorities	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 6. Not aligned with country priorities
V170	b24_7	The credibility of its knowledge/data	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 7. The credibility of its knowledge/data
V171	b24_8	World Bank Group's processes too complex	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 8. World Bank Group's processes too complex
V172	b24_9	Not willing to honestly criticize policies and reform efforts in the country	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 9. Not willing to honestly criticize policies and reform efforts in the country
V173	b24_10	Too influenced by developed countries	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 10. Too influenced by developed countries
V174	b24_11	Imposing technocratic solutions without regard to political realities	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 11. Imposing technocratic solutions without regard to political realities

ID	Name	Label	Type	Format	Question
V175	b24_12	World Bank Group's processes too slow	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 12. World Bank Group's processes too slow
V176	b24_13	Too bureaucratic in its operational policies and procedures	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 13. Too bureaucratic in its operational policies and procedures
V177	b24_14	Not aligned with other development partners' work	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 14. Not aligned with other development partners' work
V178	b24_15	Not collaborating enough with non-state actors	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 15. Not collaborating enough with non-state actors
V179	b24_16	Not client focused	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 16. Not client focused
V180	b24_17	Its advice and strategies do not lend themselves to practical problem solving	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 17. Its advice and strategies do not lend themselves to practical problem solving
V181	b24_18	Not focused enough on issues that are unique to post-conflict countries	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 18. Not focused enough on issues that are unique to post-conflict countries
V182	b24_19	Inadequate number of World Bank Group staff members located in the country	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 19. Inadequate number of World Bank Group staff members located in the country
V183	b24_20	Other	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 20. Other (please specify): _____
V184	b24_21	Don't know	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO) 21. Don't know
V185	b25_1	Capacity development (e.g., institutional development, training for staff at state and entity institutions)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO) 1. Capacity development (e.g., institutional development, training for staff at state and entity institutions)
V186	b25_2	Policy based lending / budget support to the Government	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO) 2. Policy based lending / budget support to the Government

ID	Name	Label	Type	Format	Question
V187	b25_3	Knowledge products/services (analytical work, studies, surveys, etc.)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO) 3. Knowledge products/services (analytical work, studies, surveys, etc.)
V188	b25_4	Investment lending (financing specific projects)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO) 4. Investment lending (financing specific projects)
V189	b25_5	Technical assistance (advice, best practice, international experience, etc.)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO) 5. Technical assistance (advice, best practice, international experience, etc.)
V190	b25_6	Trust Fund management	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO) 6. Trust Fund management
V191	b25_7	Co-financing arrangements (i.e., with other development partners)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO) 7. Co-financing arrangements (i.e., with other development partners)
V192	b25_8	Sector-wide approaches	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO) 8. Sector-wide approaches
V193	b25_9	Emergency Recovery lending	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO) 9. Emergency Recovery lending
V194	b25_10	Other	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO) 10. Other (please specify): _____
V195	b25_11	Don't know	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO) 11. Don't know
V196	b26_1	Academia/think tanks/research institutes	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) 1. Academia/think tanks/research institutes
V197	b26_2	Community of development partners	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) 2. Community of development partners

ID	Name	Label	Type	Format	Question
V198	b26_3	Media	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) 3. Media
V199	b26_4	NGOs	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) 4. NGOs
V200	b26_5	Local Government	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) 5. Local Government
V201	b26_6	Private sector	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) 6. Private sector
V202	b26_7	Parliament	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) 7. Parliament
V203	b26_8	Community Based Organizations (CBOs)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) 8. Community Based Organizations (CBOs)
V204	b26_9	Beneficiaries	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) 9. Beneficiaries
V205	b26_10	Foundations	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) 10. Foundations
V206	b26_11	Emerging donors	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) 11. Emerging donors
V207	b26_12	UN agencies	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) 12. UN agencies

ID	Name	Label	Type	Format	Question
V208	b26_13	Other	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) 13. Other (please specify): _____
V209	b26_14	Don't know	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) 14. Don't know
V210	b27	Overall the World Bank Group currently plays a relevant role in development in Bosnia-Herzegovina	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent do you agree with the following statements about the World Bank Group's work in BH? B27. Overall the World Bank Group currently plays a relevant role in development in BH
V211	b28	The World Bank Group's work is aligned with what I consider the development priorities for Bosnia-Herzegovina	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent do you agree with the following statements about the World Bank Group's work in BH? B28. The World Bank Group's work is aligned with what I consider the development priorities for BH
V212	b29	The World Bank Group supports programs and strategies that are realistic for Bosnia-Herzegovina	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent do you agree with the following statements about the World Bank Group's work in BH? B29. The World Bank Group supports programs and strategies that are realistic for BH
V213	b30	The World Bank Group treats clients and stakeholders in Bosnia-Herzegovina with respect	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent do you agree with the following statements about the World Bank Group's work in BH? B30. The World Bank Group treats clients and stakeholders in BH with respect
V214	b31	Responsiveness	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following? B31. Responsiveness
V215	b32	Flexibility (in terms of the institution's products and services)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following? B32. Flexibility (in terms of the institution's products and services)
V216	b33	Flexibility (in terms of changing country circumstances)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following? B33. Flexibility (in terms of changing country circumstances)
V217	b34	Being inclusive	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following? B34. Being inclusive
V218	b35	Openness (sharing data and other information)	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following? B35. Openness (sharing data and other information)
V219	b36	Staff accessibility	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following? B36. Staff accessibility

ID	Name	Label	Type	Format	Question
V220	b37	Straightforwardness and honesty	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following? B37. Straightforwardness and honesty
V221	b38	Ease of access to the people at the World Bank Group who are making decisions important to my work	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following? B38. Ease of access to the people at the World Bank Group who are making decisions important to my work
V222	b39	Collaboration with civil society	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following? B39. Collaboration with civil society
V223	b40	Collaboration with the Government	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following? B40. Collaboration with the Government
V224	b41	Collaboration with EC and other development partners	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following? B41. Collaboration with EC and other development partners
V225	b42	Collaboration with the private sector	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following? B42. Collaboration with the private sector
V226	b43	The speed in which it gets things accomplished on the ground	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following? B43. The speed in which it gets things accomplished on the ground
V227	b44	Being a long-term partner	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following? B44. Being a long-term partner
V228	b45	To be a more effective development partner in Bosnia-Herzegovina, do you believe that the World Bank Group should have.. ?	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B45. To be a more effective development partner in BH, do you believe that the World Bank Group should have... ? (Select only ONE response)
V229	b46_1	The World Bank Group does not do adequate follow through/follow-up	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE) 1. The World Bank Group does not do adequate follow through/follow-up
V230	b46_2	The World Bank Group is not sensitive enough to political/social realities on the ground	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE) 2. The World Bank Group is not sensitive enough to political/social realities on the ground
V231	b46_3	Lack of/inadequate levels of capacity in Government	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE) 3. Lack of/inadequate levels of capacity in Government

ID	Name	Label	Type	Format	Question
V232	b46_4	There is not an adequate level of citizen/civil society participation	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE) 4. There is not an adequate level of citizen/civil society participation
V233	b46_5	Poor coordination with development partners	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE) 5. Poor coordination with development partners
V234	b46_6	The World Bank Group works too slowly	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE) 6. The World Bank Group works too slowly
V235	b46_7	The Government works inefficiently	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE) 7. The Government works inefficiently
V236	b46_8	Political pressures and obstacles	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE) 8. Political pressures and obstacles
V237	b46_9	Reforms are not well thought out in light of country challenges	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE) 9. Reforms are not well thought out in light of country challenges
V238	b46_10	Inadequate funding	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE) 10. Inadequate funding
V239	b46_11	Other	discrete	numeric	Section B: Overall Attitudes Toward The World Bank Group B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE) 11. Other (please specify): _____
V240	c1_1	Anti corruption	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 1. Anti corruption
V241	c1_2	Information and communications technology	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 2. Information and communications technology
V242	c1_3	Transport (e.g., roads, bridges, transportation)	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 3. Transport (e.g., roads, bridges, transportation)
V243	c1_4	Law and justice (e.g., judicial system)	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 4. Law and justice (e.g., judicial system)

ID	Name	Label	Type	Format	Question
V244	c1_5	Urban development	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 5. Urban development
V245	c1_6	Environmental sustainability	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 6. Environmental sustainability
V246	c1_7	Poverty reduction	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 7. Poverty reduction
V247	c1_8	Domestic private sector development	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 8. Domestic private sector development
V248	c1_9	Foreign direct investment	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 9. Foreign direct investment
V249	c1_10	Local governance and institutions	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 10. Local governance and institutions
V250	c1_11	Water and sanitation	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 11. Water and sanitation
V251	c1_12	Trade and exports	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 12. Trade and exports
V252	c1_13	Economic growth	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 13. Economic growth
V253	c1_14	Energy	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 14. Energy
V254	c1_15	Disaster management	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 15. Disaster management
V255	c1_16	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 16. Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

ID	Name	Label	Type	Format	Question
V256	c1_17	Job creation/employment	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 17. Job creation/employment
V257	c1_18	Social cohesion	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 18. Social cohesion
V258	c1_19	Financial markets	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 19. Financial markets
V259	c1_20	Equality of opportunity (i.e., equity)	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 20. Equality of opportunity (i.e., equity)
V260	c1_21	Health	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 21. Health
V261	c1_22	Rural development	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 22. Rural development
V262	c1_23	Education	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 23. Education
V263	c1_24	Social protection (e.g., pensions, targeted social assistance)	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 24. Social protection (e.g., pensions, targeted social assistance)
V264	c1_25	Climate change (e.g., mitigation, adaptation)	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 25. Climate change (e.g., mitigation, adaptation)
V265	c1_26	Agricultural development	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 26. Agricultural development
V266	c1_27	Natural resource management (e.g., oil, gas, mining)	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina? 27. Natural resource management (e.g., oil, gas, mining)
V267	c2_1	Information and communications technology	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 1. Information and communications technology

ID	Name	Label	Type	Format	Question
V268	c2_2	Transport (e.g., roads, bridges, transportation)	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 2. Transport (e.g., roads, bridges, transportation)
V269	c2_3	Law and justice (e.g., judicial system)	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 3. Law and justice (e.g., judicial system)
V270	c2_4	Urban development	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 4. Urban development
V271	c2_5	Environmental sustainability	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 5. Environmental sustainability
V272	c2_6	Poverty reduction	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 6. Poverty reduction
V273	c2_7	Domestic private sector development	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 7. Domestic private sector development
V274	c2_8	Foreign direct investment	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 8. Foreign direct investment
V275	c2_9	Local governance and institutions	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 9. Local governance and institutions
V276	c2_10	Water and sanitation	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 10. Water and sanitation
V277	c2_11	Trade and exports	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 11. Trade and exports

ID	Name	Label	Type	Format	Question
V278	c2_12	Economic growth	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 12. Economic growth
V279	c2_13	Energy	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 13. Energy
V280	c2_14	Disaster management	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 14. Disaster management
V281	c2_15	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 15. Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V282	c2_16	Job creation/employment	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 16. Job creation/employment
V283	c2_17	Social cohesion	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 17. Social cohesion
V284	c2_18	Financial markets	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 18. Financial markets
V285	c2_19	Equality of opportunity (i.e., equity)	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 19. Equality of opportunity (i.e., equity)
V286	c2_20	Health	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 20. Health
V287	c2_21	Rural development	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 21. Rural development

ID	Name	Label	Type	Format	Question
V288	c2_22	Education	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 22. Education
V289	c2_23	Social protection (e.g., pensions, targeted social assistance)	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 23. Social protection (e.g., pensions, targeted social assistance)
V290	c2_24	Climate change (e.g., mitigation, adaptation)	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 24. Climate change (e.g., mitigation, adaptation)
V291	c2_25	Agricultural development	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 25. Agricultural development
V292	c2_26	Natural resource management (e.g., oil, gas, mining)	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") 26. Natural resource management (e.g., oil, gas, mining)
V293	c3	Where are the World Bank Group's decisions made primarily that support the program in Bosnia-Herzegovina?	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C3. Where are the World Bank Group's decisions made primarily that support the program in BH? (Select only ONE response)
V294	c4	To what extent does the World Bank Group's work help to achieve development results in Bosnia-Herzegovina?	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C4. To what extent does the World Bank Group's work help to achieve development results in BH?
V295	c5	To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Bosnia-Herzegovina?	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C5. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in BH?
V296	c6	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Bosnia-Herzegovina	discrete	numeric	Section C: World Bank Group's Effectiveness And Results To what extent do you agree with the following statements about the World Bank Group in Bosnia and Herzegovina? C6. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of BH
V297	c7	The World Bank Group meets Bosnia-Herzegovina's needs for knowledge services (e.g., research, analysis, data, technical assistance)	discrete	numeric	Section C: World Bank Group's Effectiveness And Results To what extent do you agree with the following statements about the World Bank Group in Bosnia and Herzegovina? C7. The World Bank Group meets BH's needs for knowledge services (e.g., research, analysis, data, technical assistance)
V298	c8	To what extent do you believe the World Bank Group measures and corrects its work in real time in Bosnia-Herzegovina?	discrete	numeric	Section C: World Bank Group's Effectiveness And Results C8. To what extent do you believe the World Bank Group measures and corrects its work in real time in BH?

ID	Name	Label	Type	Format	Question
V299	d1	How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	discrete	numeric	Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences) D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?
V300	d2	Are timely	discrete	numeric	Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences) In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities: D2. Are timely
V301	d3	Include appropriate level of stakeholder involvement during preparation	discrete	numeric	Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences) In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities: D3. Include appropriate level of stakeholder involvement during preparation
V302	d4	Are relevant to Bosnia-Herzegovina's development priorities	discrete	numeric	Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences) In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities: D4. Are relevant to BH's development priorities
V303	d5	Lead to practical solutions	discrete	numeric	Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences) In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities: D5. Lead to practical solutions
V304	d6	Are accessible (well written and easy to understand)	discrete	numeric	Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences) In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities: D6. Are accessible (well written and easy to understand)
V305	d7	Are source of relevant information on global good practices	discrete	numeric	Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences) In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities: D7. Are source of relevant information on global good practices
V306	d8	Enhance your knowledge and/or skills	discrete	numeric	Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences) In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities: D8. Enhance your knowledge and/or skills
V307	d9	Are adequately disseminated	discrete	numeric	Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences) In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities: D9. Are adequately disseminated
V308	d10	Are translated enough into local language	discrete	numeric	Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences) In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities: D10. Are translated enough into local language
V309	d11	Are adaptable to Bosnia-Herzegovina's specific development challenges and country circumstances	discrete	numeric	Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences) In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities: D11. Are adaptable to BH's specific development challenges and country circumstances

ID	Name	Label	Type	Format	Question
V310	d12	Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	discrete	numeric	Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences) D12. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?
V311	d13	Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	discrete	numeric	Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences) D13. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?
V312	e1	Conceptualization (understanding and framing the problem)	discrete	numeric	Section E: Working With The World Bank Group To what extent does each of the following aspects of the World Bank Group's technical assistance/ advisory work contribute to solving BH's development challenges? E1. Conceptualization (understanding and framing the problem)
V313	e2	Design (appraising and planning the solutions)	discrete	numeric	Section E: Working With The World Bank Group To what extent does each of the following aspects of the World Bank Group's technical assistance/ advisory work contribute to solving BH's development challenges? E2. Design (appraising and planning the solutions)
V314	e3	Implementation (Executing, carrying out, monitoring and making appropriate adjustments)	discrete	numeric	Section E: Working With The World Bank Group To what extent does each of the following aspects of the World Bank Group's technical assistance/ advisory work contribute to solving BH's development challenges? E3. Implementation (Executing, carrying out, monitoring and making appropriate adjustments)
V315	e4	Evaluation (assessing the impact and results)	discrete	numeric	Section E: Working With The World Bank Group To what extent does each of the following aspects of the World Bank Group's technical assistance/ advisory work contribute to solving BH's development challenges? E4. Evaluation (assessing the impact and results)
V316	e5	The World Bank Group disburses funds promptly	discrete	numeric	Section E: Working With The World Bank Group To what extent do you agree/disagree with the following statements? E5. The World Bank Group disburses funds promptly
V317	e6	The World Bank Group effectively monitors and evaluates the projects and programs it supports	discrete	numeric	Section E: Working With The World Bank Group To what extent do you agree/disagree with the following statements? E6. The World Bank Group effectively monitors and evaluates the projects and programs it supports
V318	e7	The World Bank Group's approvals and reviews are done in a timely fashion	discrete	numeric	Section E: Working With The World Bank Group To what extent do you agree/disagree with the following statements? E7. The World Bank Group's approvals and reviews are done in a timely fashion
V319	e8	The World Bank Group's 'Safeguard Policy' requirements are reasonable	discrete	numeric	Section E: Working With The World Bank Group To what extent do you agree/disagree with the following statements? E8. The World Bank Group's "Safeguard Policy" requirements are reasonable
V320	e9	The World Bank Group's conditions on its lending are reasonable	discrete	numeric	Section E: Working With The World Bank Group To what extent do you agree/disagree with the following statements? E9. The World Bank Group's conditions on its lending are reasonable
V321	e10	The World Bank Group takes decisions quickly in Bosnia-Herzegovina	discrete	numeric	Section E: Working With The World Bank Group To what extent do you agree/disagree with the following statements? E10. The World Bank Group takes decisions quickly in BH
V322	e11	Working with the World Bank Group increases Bosnia-Herzegovina's institutional capacity	discrete	numeric	Section E: Working With The World Bank Group To what extent do you agree/disagree with the following statements? E11. Working with the World Bank Group increases BH's institutional capacity
V323	e12	The World Bank Group ensures consistency and continuity through staff changes	discrete	numeric	Section E: Working With The World Bank Group To what extent do you agree/disagree with the following statements? E12. The World Bank Group ensures consistency and continuity through staff changes

ID	Name	Label	Type	Format	Question
V324	e13	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	discrete	numeric	Section E: Working With The World Bank Group To what extent do you agree/disagree with the following statements? E13. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them
V325	e14	The World Bank Group provides effective implementation support (i.e., supervision of projects)	discrete	numeric	Section E: Working With The World Bank Group To what extent do you agree/disagree with the following statements? E14. The World Bank Group provides effective implementation support (i.e., supervision of projects)
V326	e15	Which of the following best describes the way the World Bank Group operates in Bosnia-Herzegovina?	discrete	numeric	Section E: Working With The World Bank Group E15. Which of the following best describes the way the World Bank Group operates in Bosnia and Herzegovina? (Select only one response)
V327	e16	To what extent do you believe the World Bank Group is adequately staffed in Bosnia-Herzegovina?	discrete	numeric	Section E: Working With The World Bank Group E16. To what extent do you believe the World Bank Group is adequately staffed in BH?
V328	f1_1	Provide more adequate data/knowledge/statistics/figures on Bosnia-Herzegovina's economy	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO) 1. Provide more adequate data/knowledge/statistics/figures on BH's economy
V329	f1_2	Collaborate more effectively with Government clients (e.g., state, entity, cantonal, municipal)	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO) 2. Collaborate more effectively with Government clients (e.g., state, entity, cantonal, municipal)
V330	f1_3	Offer more innovative financial products	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO) 3. Offer more innovative financial products
V331	f1_4	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO) 4. Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
V332	f1_5	Reach out more to groups outside of Government	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO) 5. Reach out more to groups outside of Government
V333	f1_6	Improve the quality of its experts as related to Bosnia-Herzegovina's specific challenges	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO) 6. Improve the quality of its experts as related to BH's specific challenges
V334	f1_7	Offer more innovative knowledge services	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO) 7. Offer more innovative knowledge services
V335	f1_8	Ensure greater selectivity in its work	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO) 8. Ensure greater selectivity in its work
V336	f1_9	Increase the level of capacity development in the country	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO) 9. Increase the level of capacity development in the country

ID	Name	Label	Type	Format	Question
V337	f1_10	Reduce the complexity of obtaining World Bank Group financing	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO) 10. Reduce the complexity of obtaining World Bank Group financing
V338	f1_11	Work faster	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO) 11. Work faster
V339	f1_12	Increase the level of World Bank Group staffing in Bosnia-Herzegovina's office	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO) 12. Increase the level of World Bank Group staffing in BH's office
V340	f1_13	Other	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO) 13. Other (please specify): _____
V341	f2	When considering the combination of services that the World Bank Group offers in Bosnia-Herzegovina, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Bosnia-Herz	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F2. When considering the combination of services that the World Bank Group offers in BH, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in BH? (Select only ONE response)
V342	f3a_1	Social safety nets	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH? 1. Social safety nets
V343	f3a_2	Public financial management	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH? 2. Public financial management
V344	f3a_3	Access to justice systems	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH? 3. Access to justice systems
V345	f3a_4	Access to basic services	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH? 4. Access to basic services
V346	f3a_5	Capacity of state institutions	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH? 5. Capacity of state institutions

ID	Name	Label	Type	Format	Question
V347	f3a_6	Jobs	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH? 6. Jobs
V348	f3a_7	Improving livelihoods	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH? 7. Improving livelihoods
V349	f3a_8	Social cohesion	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH? 8. Social cohesion
V350	f3b_1	Social safety nets	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) B. Which THREE areas below would benefit most from other development partners in BH? 1. Social safety nets
V351	f3b_2	Public financial management	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) B. Which THREE areas below would benefit most from other development partners in BH? 2. Public financial management
V352	f3b_3	Access to justice systems	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) B. Which THREE areas below would benefit most from other development partners in BH? 3. Access to justice systems
V353	f3b_4	Access to basic services	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) B. Which THREE areas below would benefit most from other development partners in BH? 4. Access to basic services
V354	f3b_5	Capacity of state institutions	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) B. Which THREE areas below would benefit most from other development partners in BH? 5. Capacity of state institutions
V355	f3b_6	Jobs	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) B. Which THREE areas below would benefit most from other development partners in BH? 6. Jobs
V356	f3b_7	Improving livelihoods	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) B. Which THREE areas below would benefit most from other development partners in BH? 7. Improving livelihoods
V357	f3b_8	Social cohesion	discrete	numeric	Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina F3. Please answer the following questions: (Choose no more than THREE for each column) B. Which THREE areas below would benefit most from other development partners in BH? 8. Social cohesion

ID	Name	Label	Type	Format	Question
V358	g1_1	Local newspapers	discrete	numeric	Section G: Communication And Information Sharing G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina? (Choose no more than TWO) 1. Local newspapers
V359	g1_2	International newspapers	discrete	numeric	Section G: Communication And Information Sharing G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina? (Choose no more than TWO) 2. International newspapers
V360	g1_3	Local radio	discrete	numeric	Section G: Communication And Information Sharing G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina? (Choose no more than TWO) 3. Local radio
V361	g1_4	International radio	discrete	numeric	Section G: Communication And Information Sharing G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina? (Choose no more than TWO) 4. International radio
V362	g1_5	Local television	discrete	numeric	Section G: Communication And Information Sharing G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina? (Choose no more than TWO) 5. Local television
V363	g1_6	International television	discrete	numeric	Section G: Communication And Information Sharing G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina? (Choose no more than TWO) 6. International television
V364	g1_7	Periodicals	discrete	numeric	Section G: Communication And Information Sharing G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina? (Choose no more than TWO) 7. Periodicals
V365	g1_8	Internet	discrete	numeric	Section G: Communication And Information Sharing G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina? (Choose no more than TWO) 8. Internet
V366	g1_9	Social media (e.g., Facebook, Twitter, Youtube, Flickr)	discrete	numeric	Section G: Communication And Information Sharing G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina? (Choose no more than TWO) 9. Social media (e.g., Facebook, Twitter, Youtube, Flickr)
V367	g1_10	Blogs	discrete	numeric	Section G: Communication And Information Sharing G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina? (Choose no more than TWO) 10. Blogs
V368	g1_11	Mobile phones	discrete	numeric	Section G: Communication And Information Sharing G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina? (Choose no more than TWO) 11. Mobile phones
V369	g1_12	Instant messaging	discrete	numeric	Section G: Communication And Information Sharing G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina? (Choose no more than TWO) 12. Instant messaging
V370	g1_13	Other	discrete	numeric	Section G: Communication And Information Sharing G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina? (Choose no more than TWO) 13. Other (please specify): _____
V371	g2_1	Blogs	discrete	numeric	Section G: Communication And Information Sharing G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) 1. Blogs

ID	Name	Label	Type	Format	Question
V372	g2_2	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	discrete	numeric	Section G: Communication And Information Sharing G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) 2. Direct contact with World Bank Group (i.e., face to face meetings/discussions)
V373	g2_3	e-Newsletters	discrete	numeric	Section G: Communication And Information Sharing G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) 3. e-Newsletters
V374	g2_4	Instant messaging	discrete	numeric	Section G: Communication And Information Sharing G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) 4. Instant messaging
V375	g2_5	World Bank Group's seminars/workshops/conferences	discrete	numeric	Section G: Communication And Information Sharing G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) 5. World Bank Group's seminars/workshops/conferences
V376	g2_6	World Bank Group's publications and other written materials	discrete	numeric	Section G: Communication And Information Sharing G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) 6. World Bank Group's publications and other written materials
V377	g2_7	Mobile phones	discrete	numeric	Section G: Communication And Information Sharing G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) 7. Mobile phones
V378	g2_8	Social media (e.g., Facebook, Twitter, Youtube, Flickr)	discrete	numeric	Section G: Communication And Information Sharing G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) 8. Social media (e.g., Facebook, Twitter, Youtube, Flickr)
V379	g2_9	World Bank Group's website	discrete	numeric	Section G: Communication And Information Sharing G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) 9. World Bank Group's website
V380	g2_10	Other	discrete	numeric	Section G: Communication And Information Sharing G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) 10. Other (please specify): _____
V381	g3	Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	discrete	numeric	Section G: Communication And Information Sharing G3. Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?
V382	g4	Have you requested information from the World Bank Group on its activities in the past year?	discrete	numeric	Section G: Communication And Information Sharing G4. Have you requested information from the World Bank Group on its activities in the past year?
V383	g5	Were you able to obtain this information?	discrete	numeric	Section G: Communication And Information Sharing G5. Were you able to obtain this information?
V384	g6	Do you have access to the Internet?	discrete	numeric	Section G: Communication And Information Sharing G6. Do you have access to the Internet?
V385	g7	Do you use/have you used the World Bank Group website?	discrete	numeric	Section G: Communication And Information Sharing G7. Do you use/have you used the World Bank Group website?
V386	g8	Which do you primarily use?	discrete	numeric	Section G: Communication And Information Sharing G8. Which do you primarily use? (Select only ONE response)
V387	g9	Which Internet connection do you use primarily when visiting a World Bank Group website?	discrete	numeric	Section G: Communication And Information Sharing G9. Which Internet connection do you use primarily when visiting a World Bank Group website?

ID	Name	Label	Type	Format	Question
V388	g10	I use/consult World Bank Group's data more often than I did a few years ago	discrete	numeric	Section G: Communication And Information Sharing Please rate how much you agree with the following statements. G10. I use/consult World Bank Group's data more often than I did a few years ago
V389	g11	I find the World Bank Group's websites easy to navigate.	discrete	numeric	Section G: Communication And Information Sharing Please rate how much you agree with the following statements. G11. I find the World Bank Group's websites easy to navigate. (Only answer if you have used a World Bank Group website)
V390	g12	I find the information on the World Bank Group's websites useful.	discrete	numeric	Section G: Communication And Information Sharing Please rate how much you agree with the following statements. G12. I find the information on the World Bank Group's websites useful. (Only answer if you have used a World Bank Group website)
V391	g13	The World Bank Group's social media channels are valuable sources of information about the institution	discrete	numeric	Section G: Communication And Information Sharing Please rate how much you agree with the following statements. G13. The World Bank Group's social media channels (e.g., Facebook, Twitter, Youtube, Flickr) are valuable sources of information about the institution
V392	g14	When I need information from the World Bank Group I know how to find it	discrete	numeric	Section G: Communication And Information Sharing Please rate how much you agree with the following statements. G14. When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)
V393	g15	The World Bank Group is responsive to my information requests and inquiries	discrete	numeric	Section G: Communication And Information Sharing Please rate how much you agree with the following statements. G15. The World Bank Group is responsive to my information requests and inquiries
V394	h1	Which of the following best describes your current position?	discrete	numeric	Section H: Background Information H1. Which of the following best describes your current position? (Select only ONE response)
V395	h2	Please identify the primary specialization of your work.	discrete	numeric	Section H: Background Information H2. Please identify the primary specialization of your work. (Select only ONE response)
V396	h3	Currently, do you professionally collaborate/work with the World Bank Group in your country?	discrete	numeric	Section H: Background Information H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?
V397	h4	Which of the following agencies of the World Bank Group do you primarily engage with in Bosnia-Herzegovina?	discrete	numeric	Section H: Background Information H4. Which of the following agencies of the World Bank Group do you primarily engage with in Bosnia and Herzegovina? (Select only ONE response)
V398	h5	Do your projects involve both the World Bank and the IFC?	discrete	numeric	Section H: Background Information H5. Do your projects involve both the World Bank and the IFC? (If YES please go to Question H6; If NO please go to H7)
V399	h6	If yes, what was your view on the two institutions working together in Bosnia-Herzegovina?	discrete	numeric	Section H: Background Information H6. If yes, what was your view on the two institutions working together in BH? (Select only ONE response)
V400	h7_1	Observer	discrete	numeric	Section H: Background Information H7. Which of the following describes most of your exposure to the World Bank Group in BH? (Choose no more than TWO) 1. Observer (i.e., follow in media, discuss in informal conversations, etc.)
V401	h7_2	Use World Bank Group reports/data	discrete	numeric	Section H: Background Information H7. Which of the following describes most of your exposure to the World Bank Group in BH? (Choose no more than TWO) 2. Use World Bank Group reports/data
V402	h7_3	Engage in World Bank Group related/sponsored events/activities	discrete	numeric	Section H: Background Information H7. Which of the following describes most of your exposure to the World Bank Group in BH? (Choose no more than TWO) 3. Engage in World Bank Group related/sponsored events/activities

<b>ID</b>	<b>Name</b>	<b>Label</b>	<b>Type</b>	<b>Format</b>	<b>Question</b>
V403	h7_4	Collaborate as part of my professional duties	discrete	numeric	Section H: Background Information H7. Which of the following describes most of your exposure to the World Bank Group in BH? (Choose no more than TWO) 4. Collaborate as part of my professional duties
V404	h7_5	Use World Bank Group website for information, data, research, etc.	discrete	numeric	Section H: Background Information H7. Which of the following describes most of your exposure to the World Bank Group in BH? (Choose no more than TWO) 5. Use World Bank Group website for information, data, research, etc.
V405	h8	Which best represents your geographic location?	discrete	numeric	Section H: Background Information H8. Which best represents your geographic location?



id (id)

File: bosnia\_herzegovina\_fy14\_data

**Overview**

Type: Continuous	Valid cases: 109
Format: numeric	Invalid: 0
Width: 3	Minimum: 101
Decimals: 0	Maximum: 209
Range: 101-209	

In general would you say that Bosnia-Herzegovina is headed in...?

(a1)

File: bosnia\_herzegovina\_fy14\_data

**Overview**

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 1	Minimum: 1
Decimals: 0	Maximum: 3
Range: 1-3	

**Pre question**

Please note: in some cases the survey will ask for a specific number of responses. Please do not choose any more than requested. If more responses are chosen, data cannot be included in analysis.

**Literal question**

Section A: General Issues Facing Bosnia and Herzegovina

A1. In general would you say that Bosnia and Herzegovina is headed in ... ?

Social protection (e.g., pensions, targeted social assistance) (a2\_1)

File: bosnia\_herzegovina\_fy14\_data

**Overview**

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

**Literal question**

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

1. Social protection (e.g., pensions, targeted social assistance)

Transport (e.g., roads, bridges, transportation) (a2\_2)

File: bosnia\_herzegovina\_fy14\_data

**Overview**

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

## Transport (e.g., roads, bridges, transportation) (a2\_2)

File: bosnia\_herzegovina\_fy14\_data

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

2. Transport (e.g., roads, bridges, transportation)

## Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (a2\_3)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

3. Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

## Domestic private sector development (a2\_4)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

4. Domestic private sector development

## Foreign direct investment (a2\_5)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

## Foreign direct investment (a2\_5)

### File: bosnia\_herzegovina\_fy14\_data

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

5. Foreign direct investment

## Water and sanitation (a2\_6)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

6. Water and sanitation

## Energy (a2\_7)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

7. Energy

## Job creation/employment (a2\_8)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

## Job creation/employment (a2\_8)

File: bosnia\_herzegovina\_fy14\_data

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

8. Job creation/employment

## Rural development (a2\_9)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 105  
Invalid: 4  
Minimum: 0  
Maximum: 1

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

9. Rural development

## Financial markets (a2\_10)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 105  
Invalid: 4  
Minimum: 0  
Maximum: 1

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

10. Financial markets

## Urban development (a2\_11)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-0

Valid cases: 105  
Invalid: 4  
Minimum: 0  
Maximum: 0

### Literal question

## Urban development (a2\_11)

File: bosnia\_herzegovina\_fy14\_data

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

11. Urban development

## Environmental sustainability (a2\_12)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

12. Environmental sustainability

## Equality of opportunity (i.e., equity) (a2\_13)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

13. Equality of opportunity (i.e., equity)

## Health (a2\_14)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

## Health (a2\_14)

### File: bosnia\_herzegovina\_fy14\_data

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

14. Health

## Education (a2\_15)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

15. Education

## Poverty reduction (a2\_16)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

16. Poverty reduction

## Social cohesion (a2\_17)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

## Social cohesion (a2\_17)

### File: bosnia\_herzegovina\_fy14\_data

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

17. Social cohesion

## Climate change (e.g., mitigation, adaptation) (a2\_18)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

18. Climate change (e.g., mitigation, adaptation)

## Agricultural development (a2\_19)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

19. Agricultural development

## Trade and exports (a2\_20)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

## Trade and exports (a2\_20)

### File: bosnia\_herzegovina\_fy14\_data

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

20. Trade and exports

## Economic growth (a2\_21)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

21. Economic growth

## Law and justice (e.g., judicial system) (a2\_22)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

22. Law and justice (e.g., judicial system)

## Local governance and institutions (a2\_23)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

## Local governance and institutions (a2\_23)

File: bosnia\_herzegovina\_fy14\_data

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

23. Local governance and institutions

## Natural resource management (e.g., oil, gas, mining) (a2\_24)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

24. Natural resource management (e.g., oil, gas, mining)

## Anti corruption (a2\_25)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

25. Anti corruption

## Disaster management (a2\_26)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

## Disaster management (a2\_26)

### File: bosnia\_herzegovina\_fy14\_data

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

26. Disaster management

## Information and communications technology (a2\_27)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A2. Listed below are a number of development priorities in Bosnia and Herzegovina. Please identify which of the following you consider the most important development priorities in BH? (Choose no more than THREE)

27. Information and communications technology

## Water and sanitation (a3\_1)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

1. Water and sanitation

## Equality of opportunity (i.e., equity) (a3\_2)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

## Equality of opportunity (i.e., equity) (a3\_2)

File: bosnia\_herzegovina\_fy14\_data

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

2. Equality of opportunity (i.e., equity)

## Economic growth (a3\_3)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

3. Economic growth

## Climate change (e.g., mitigation, adaptation) (a3\_4)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

4. Climate change (e.g., mitigation, adaptation)

## Rural development (a3\_5)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

## Rural development (a3\_5)

### File: bosnia\_herzegovina\_fy14\_data

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

5. Rural development

## Urban development (a3\_6)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

6. Urban development

## Local governance and institutions (a3\_7)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

7. Local governance and institutions

## Social protection (e.g., pensions, targeted social assistance) (a3\_8)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

## Social protection (e.g., pensions, targeted social assistance) (a3\_8)

### File: bosnia\_herzegovina\_fy14\_data

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

8. Social protection (e.g., pensions, targeted social assistance)

## Law and justice (e.g., judicial system) (a3\_9)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

9. Law and justice (e.g., judicial system)

## Transport (e.g., roads, bridges, transportation) (a3\_10)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

10. Transport (e.g., roads, bridges, transportation)

## Information and communications technology (a3\_11)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

## Information and communications technology (a3\_11)

### File: bosnia\_herzegovina\_fy14\_data

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

11. Information and communications technology

## Anti corruption (a3\_12)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

12. Anti corruption

## Domestic private sector development (a3\_13)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

13. Domestic private sector development

## Foreign direct investment (a3\_14)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

## Foreign direct investment (a3\_14)

### File: bosnia\_herzegovina\_fy14\_data

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

14. Foreign direct investment

## Energy (a3\_15)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 107  
Invalid: 2  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

15. Energy

## Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (a3\_16)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 107  
Invalid: 2  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

16. Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

## Social cohesion (a3\_17)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Social cohesion (a3\_17)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 107  
Invalid: 2  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

17. Social cohesion

## Education (a3\_18)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 107  
Invalid: 2  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

18. Education

## Natural resource management (e.g., oil, gas, mining) (a3\_19)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 107  
Invalid: 2  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

19. Natural resource management (e.g., oil, gas, mining)

## Environmental sustainability (a3\_20)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Environmental sustainability (a3\_20)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-0

Valid cases: 107  
Invalid: 2  
Minimum: 0  
Maximum: 0

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

20. Environmental sustainability

## Health (a3\_21)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 107  
Invalid: 2  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

21. Health

## Agricultural development (a3\_22)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 107  
Invalid: 2  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

22. Agricultural development

## Disaster management (a3\_23)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Disaster management (a3\_23)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 107  
 Invalid: 2  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

23. Disaster management

## Job creation/employment (a3\_24)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 107  
 Invalid: 2  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

24. Job creation/employment

## Financial markets (a3\_25)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 107  
 Invalid: 2  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

25. Financial markets

## Trade and exports (a3\_26)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Trade and exports (a3\_26)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 107  
Invalid: 2  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Bosnia and Herzegovina? (Choose no more than THREE)

26. Trade and exports

## Energy (a4\_1)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 108  
Invalid: 1  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE)

1. Energy

## Equality of opportunity (i.e., equity) (a4\_2)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 108  
Invalid: 1  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE)

2. Equality of opportunity (i.e., equity)

## Social protection (e.g., pensions, targeted social assistance) (a4\_3)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Social protection (e.g., pensions, targeted social assistance) (a4\_3)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 108  
Invalid: 1  
Minimum: 0  
Maximum: 1

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

3. Social protection (e.g., pensions, targeted social assistance)

## Climate change (e.g., mitigation, adaptation) (a4\_4)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 108  
Invalid: 1  
Minimum: 0  
Maximum: 1

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

4. Climate change (e.g., mitigation, adaptation)

## Anti corruption (a4\_5)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 108  
Invalid: 1  
Minimum: 0  
Maximum: 1

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

5. Anti corruption

## Disaster management (a4\_6)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## Disaster management (a4\_6)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

6. Disaster management

## Rural development (a4\_7)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

7. Rural development

## Foreign direct investment (a4\_8)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

8. Foreign direct investment

## Urban development (a4\_9)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Urban development (a4\_9)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 108  
 Invalid: 1  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
 (Choose no more than THREE)

9. Urban development

## Water and sanitation (a4\_10)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 108  
 Invalid: 1  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
 (Choose no more than THREE)

10. Water and sanitation

## Trade and exports (a4\_11)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 108  
 Invalid: 1  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
 (Choose no more than THREE)

11. Trade and exports

## Information and communications technology (a4\_12)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Information and communications technology (a4\_12)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 108  
Invalid: 1  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

12. Information and communications technology

## Social cohesion (a4\_13)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 108  
Invalid: 1  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

13. Social cohesion

## Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (a4\_14)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 108  
Invalid: 1  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

14. Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

## Domestic private sector development (a4\_15)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE)

15. Domestic private sector development

## Job creation/employment (a4\_16)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE)

16. Job creation/employment

## Agricultural development (a4\_17)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina? (Choose no more than THREE)

17. Agricultural development

## Transport (e.g., roads, bridges, transportation) (a4\_18)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## Transport (e.g., roads, bridges, transportation) (a4\_18)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

18. Transport (e.g., roads, bridges, transportation)

## Education (a4\_19)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

19. Education

## Natural resource management (e.g., oil, gas, mining) (a4\_20)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

20. Natural resource management (e.g., oil, gas, mining)

## Environmental sustainability (a4\_21)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Environmental sustainability (a4\_21)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

21. Environmental sustainability

## Health (a4\_22)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

22. Health

## Law and justice (e.g., judicial system) (a4\_23)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

23. Law and justice (e.g., judicial system)

## Local governance and institutions (a4\_24)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Local governance and institutions (a4\_24)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

24. Local governance and institutions

## Financial markets (a4\_25)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A4. Economic growth can be driven by a number of factors.

Which THREE areas below do you believe would contribute most to generating economic growth in Bosnia and Herzegovina?  
(Choose no more than THREE)

25. Financial markets

## Better employment opportunities for young people (a5\_1)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 102
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Pre question

Shared Prosperity - \* The World Bank Group aims to promote income growth of the bottom 40 percent of the population in each country. This involves achieving economic growth which is inclusive of all sections of the society. Inclusion demands equity so that it becomes the focus point.

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A5. When thinking about the idea of "shared prosperity"\* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO)

1. Better employment opportunities for young people

## Better employment opportunities for women (a5\_2)

### File: bosnia\_herzegovina\_fy14\_data

## Better employment opportunities for women (a5\_2)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 102
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A5. When thinking about the idea of "shared prosperity"\* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO)

2. Better employment opportunities for women

## Greater access to micro-finance for the poor (a5\_3)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 102
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A5. When thinking about the idea of "shared prosperity"\* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO)

3. Greater access to micro-finance for the poor

## Greater voice and participation for citizens to help ensure greater accountability (a5\_4)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 102
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A5. When thinking about the idea of "shared prosperity"\* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO)

4. Greater voice and participation for citizens to help ensure greater accountability

## Greater access to health and nutrition for citizens (a5\_5)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## Greater access to health and nutrition for citizens (a5\_5)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 102  
Invalid: 7  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A5. When thinking about the idea of "shared prosperity"\* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO)

5. Greater access to health and nutrition for citizens

## Better entrepreneurial opportunities (i.e., to start small and medium sized businesses) (a5\_6)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 102  
Invalid: 7  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A5. When thinking about the idea of "shared prosperity"\* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO)

6. Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)

## A growing middle class (a5\_7)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 102  
Invalid: 7  
Minimum: 0  
Maximum: 1

#### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A5. When thinking about the idea of "shared prosperity"\* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO)

7. A growing middle class

## Better opportunity for the poor who live in rural areas (a5\_8)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Better opportunity for the poor who live in rural areas (a5\_8)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 102  
Invalid: 7  
Minimum: 0  
Maximum: 1

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A5. When thinking about the idea of "shared prosperity"\* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO)

8. Better opportunity for the poor who live in rural areas

## Better opportunity for the poor who live in urban areas (a5\_9)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 102  
Invalid: 7  
Minimum: 0  
Maximum: 1

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A5. When thinking about the idea of "shared prosperity"\* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO)

9. Better opportunity for the poor who live in urban areas

## Consistent economic growth (a5\_10)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 102  
Invalid: 7  
Minimum: 0  
Maximum: 1

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A5. When thinking about the idea of "shared prosperity"\* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO)

10. Consistent economic growth

## More reliable social safety net (a5\_11)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## More reliable social safety net (a5\_11)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 102  
Invalid: 7  
Minimum: 0  
Maximum: 1

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A5. When thinking about the idea of "shared prosperity"\* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO)

11. More reliable social safety net

## Greater equity of fiscal policy (a5\_12)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 102  
Invalid: 7  
Minimum: 0  
Maximum: 1

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A5. When thinking about the idea of "shared prosperity"\* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO)

12. Greater equity of fiscal policy

## Education and training that better ensure job opportunity (a5\_13)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 102  
Invalid: 7  
Minimum: 0  
Maximum: 1

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A5. When thinking about the idea of "shared prosperity"\* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO)

13. Education and training that better ensure job opportunity

## Better quality public services (a5\_14)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## Better quality public services (a5\_14)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 102
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A5. When thinking about the idea of "shared prosperity"\* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO)

14. Better quality public services

## Other (a5\_15)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 102
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section A: General Issues Facing Bosnia and Herzegovina

A5. When thinking about the idea of "shared prosperity"\* in your country, which of the following TWO best illustrate how this would be achieved in BH? (Choose no more than TWO)

15. Other (please specify): \_\_\_\_\_

## How familiar are you with the work of the World Bank Group in Bosnia-Herzegovina? (b1)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-11	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B1. How familiar are you with the work of the World Bank Group in Bosnia and Herzegovina?

## Overall, please rate your impression of the World Bank Group's effectiveness in Bosnia-Herzegovina. (b2)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Overall, please rate your impression of the World Bank Group's effectiveness in Bosnia-Herzegovina. (b2)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 94
Format: numeric	Invalid: 15
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B2. Overall, please rate your impression of the World Bank Group's effectiveness in BH.

To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Bosnia-Herzegovina solve its most complicated development challenges? (b3)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 82
Format: numeric	Invalid: 27
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help BH solve its most complicated development challenges?

Social protection (e.g., pensions, targeted social assistance) (b4\_1)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

1. Social protection (e.g., pensions, targeted social assistance)

## Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (b4\_2)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

2. Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

## Transport (e.g., roads, bridges, transportation) (b4\_3)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

3. Transport (e.g., roads, bridges, transportation)

## Poverty reduction (b4\_4)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

4. Poverty reduction

## Rural development (b4\_5)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

5. Rural development

## Domestic private sector development (b4\_6)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

6. Domestic private sector development

## Foreign direct investment (b4\_7)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

7. Foreign direct investment

## Water and sanitation (b4\_8)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Water and sanitation (b4\_8)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

8. Water and sanitation

## Energy (b4\_9)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

9. Energy

## Social cohesion (b4\_10)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

10. Social cohesion

## Job creation/employment (b4\_11)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Job creation/employment (b4\_11)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 108  
 Invalid: 1  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

11. Job creation/employment

## Financial markets (b4\_12)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 108  
 Invalid: 1  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

12. Financial markets

## Urban development (b4\_13)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 108  
 Invalid: 1  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

13. Urban development

## Environmental sustainability (b4\_14)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Environmental sustainability (b4\_14)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 108  
 Invalid: 1  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

14. Environmental sustainability

## Equality of opportunity (i.e., equity) (b4\_15)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 108  
 Invalid: 1  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

15. Equality of opportunity (i.e., equity)

## Health (b4\_16)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 108  
 Invalid: 1  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

16. Health

## Education (b4\_17)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Education (b4\_17)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

17. Education

## Climate change (e.g., mitigation, adaptation) (b4\_18)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

18. Climate change (e.g., mitigation, adaptation)

## Agricultural development (b4\_19)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

19. Agricultural development

## Trade and exports (b4\_20)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Trade and exports (b4\_20)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

20. Trade and exports

## Economic growth (b4\_21)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

21. Economic growth

## Law and justice (e.g., judicial system) (b4\_22)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

22. Law and justice (e.g., judicial system)

## Local governance and institutions (b4\_23)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Local governance and institutions (b4\_23)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 108  
Invalid: 1  
Minimum: 0  
Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

23. Local governance and institutions

## Natural resource management (e.g., oil, gas, mining) (b4\_24)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 108  
Invalid: 1  
Minimum: 0  
Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

24. Natural resource management (e.g., oil, gas, mining)

## Information and communications technology (b4\_25)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-0

Valid cases: 108  
Invalid: 1  
Minimum: 0  
Maximum: 0

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

25. Information and communications technology

## Anti corruption (b4\_26)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Anti corruption (b4\_26)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

26. Anti corruption

## Disaster management (b4\_27)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B4. When thinking about how the World Bank Group can have the most impact on development results in BH, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in BH? (Choose no more than THREE)

27. Disaster management

## Convening/facilitating (b5a\_1)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina?

1. Convening/facilitating

## Data (b5a\_2)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Data (b5a\_2)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina?

2. Data

## Policy advice, knowledge (b5a\_3)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina?

3. Policy advice, knowledge

## Financial resources (b5a\_4)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina?

4. Financial resources

## Capacity development (e.g., institutional development, training for staff at state and entity institutions) (b5a\_5)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Capacity development (e.g., institutional development, training for staff at state and entity institutions) (b5a\_5)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina?

5. Capacity development (e.g., institutional development, training for staff at state and entity institutions)

## Technical assistance (b5a\_6)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina?

6. Technical assistance

## Mobilizing third party financial resources (b5a\_7)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina?

7. Mobilizing third party financial resources

## Coordination of development partners (b5a\_8)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## Coordination of development partners (b5a\_8)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina?

8. Coordination of development partners

## Strategy formulation (e.g., PRSP assistance) (b5a\_9)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina?

9. Strategy formulation (e.g., PRSP assistance)

## Other (b5a\_10)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE in Bosnia and Herzegovina?

10. Other (please specify): \_\_\_\_\_

## Convening/facilitating (b5b\_1)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Convening/facilitating (b5b\_1)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 104  
 Invalid: 5  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina?

1. Convening/facilitating

## Data (b5b\_2)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 104  
 Invalid: 5  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina?

2. Data

## Policy advice, knowledge (b5b\_3)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 104  
 Invalid: 5  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina?

3. Policy advice, knowledge

## Financial resources (b5b\_4)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Financial resources (b5b\_4)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 104  
 Invalid: 5  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina?

4. Financial resources

## Capacity development (e.g., institutional development, training for staff at state and entity institutions) (b5b\_5)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 104  
 Invalid: 5  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina?

5. Capacity development (e.g., institutional development, training for staff at state and entity institutions)

## Technical assistance (b5b\_6)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 104  
 Invalid: 5  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina?

6. Technical assistance

## Mobilizing third party financial resources (b5b\_7)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Mobilizing third party financial resources (b5b\_7)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 104  
Invalid: 5  
Minimum: 0  
Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina?

7. Mobilizing third party financial resources

## Coordination of development partners (b5b\_8)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 104  
Invalid: 5  
Minimum: 0  
Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina?

8. Coordination of development partners

## Strategy formulation (e.g., PRSP assistance) (b5b\_9)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 104  
Invalid: 5  
Minimum: 0  
Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina?

9. Strategy formulation (e.g., PRSP assistance)

## Other (b5b\_10)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Other (b5b\_10)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-0

Valid cases: 104  
Invalid: 5  
Minimum: 0  
Maximum: 0

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B5. When thinking about the World Bank Group's role, which activity do you believe is of second greatest value in Bosnia and Herzegovina?

10. Other (please specify): \_\_\_\_\_

## Convening/facilitating (b6)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 73  
Invalid: 36  
Minimum: 1  
Maximum: 10

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

How effectively do the World Bank Group's activities below support BH's efforts to achieve development results?

B6. Convening/facilitating

## Data (b7)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 85  
Invalid: 24  
Minimum: 1  
Maximum: 10

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

How effectively do the World Bank Group's activities below support BH's efforts to achieve development results?

B7. Data

## Policy advice, knowledge (b8)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Policy advice, knowledge (b8)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 82  
 Invalid: 27  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

How effectively do the World Bank Group's activities below support BH's efforts to achieve development results?  
 B8. Policy advice, knowledge

## Financial resources (b9)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 89  
 Invalid: 20  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

How effectively do the World Bank Group's activities below support BH's efforts to achieve development results?  
 B9. Financial resources

## Technical assistance (b10)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 84  
 Invalid: 25  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

How effectively do the World Bank Group's activities below support BH's efforts to achieve development results?  
 B10. Technical assistance

## Mobilizing third party financial resources (b11)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Mobilizing third party financial resources (b11)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 75  
Invalid: 34  
Minimum: 1  
Maximum: 10

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

How effectively do the World Bank Group's activities below support BH's efforts to achieve development results?  
B11. Mobilizing third party financial resources

## Coordination of development partners (b12)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 78  
Invalid: 31  
Minimum: 1  
Maximum: 10

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

How effectively do the World Bank Group's activities below support BH's efforts to achieve development results?  
B12. Coordination of development partners

## Strategy formulation (e.g., PRSP assistance) (b13)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 83  
Invalid: 26  
Minimum: 1  
Maximum: 10

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

How effectively do the World Bank Group's activities below support BH's efforts to achieve development results?  
B13. Strategy formulation (e.g., PRSP assistance)

Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts (b14)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts (b14)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 100
Format: numeric	Invalid: 9
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

The World Bank Group can provide capacity building support in a number of ways in BH. To which degree would BH benefit, if capacity building were to support...?

B14. Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts

The public sector, related to implementation of specific development projects on the ground (b15)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

The World Bank Group can provide capacity building support in a number of ways in BH. To which degree would BH benefit, if capacity building were to support...?

B15. The public sector, related to implementation of specific development projects on the ground

The public sector, related to changing institutions (organizations or sociopolitical conditions) (b16)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 99
Format: numeric	Invalid: 10
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

The World Bank Group can provide capacity building support in a number of ways in BH. To which degree would BH benefit, if capacity building were to support...?

B16. The public sector, related to changing institutions (organizations or sociopolitical conditions)

## The private sector, related to institutional and policy change (b17)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 100
Format: numeric	Invalid: 9
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

The World Bank Group can provide capacity building support in a number of ways in BH. To which degree would BH benefit, if capacity building were to support...?

B17. The private sector, related to institutional and policy change

## Project implementation (or other organizational strengthening) (b18)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 76
Format: numeric	Invalid: 33
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in BH? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")

B18. Project implementation (or other organizational strengthening)

## Citizen engagement (incorporating citizens' voices into development) (b19)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 51
Format: numeric	Invalid: 58
Width: 2	Minimum: 1
Decimals: 0	Maximum: 9
Range: 1-10	
Invalid: 11	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in BH? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")

B19. Citizen engagement (incorporating citizens' voices into development)

## Policy design (for clarity and better incentives to achieve development goals) (b20)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 63
Format: numeric	Invalid: 46
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in BH? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")

B20. Policy design (for clarity and better incentives to achieve development goals)

## Project implementation (or other organizational strengthening) (b21)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 96
Format: numeric	Invalid: 13
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

When thinking about how to improve capacity building in BH to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")

B21. Project implementation (or other organizational strengthening)

## Citizen engagement (incorporating citizens' voices into development) (b22)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 79
Format: numeric	Invalid: 30
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

When thinking about how to improve capacity building in BH to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")

B22. Citizen engagement (incorporating citizens' voices into development)

## Policy design (for clarity and better incentives to achieve development goals) (b23)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 81
Format: numeric	Invalid: 28
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

When thinking about how to improve capacity building in BH to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")

B23. Policy design (for clarity and better incentives to achieve development goals)

## Not exploring alternative policy options (b24\_1)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

1. Not exploring alternative policy options

## Not adequately sensitive to political/social realities in BH (b24\_2)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

2. Not adequately sensitive to political/social realities in BH

## Staff too inaccessible (b24\_3)

File: bosnia\_herzegovina\_fy14\_data

## Staff too inaccessible (b24\_3)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

3. Staff too inaccessible

## Not enough public disclosure of its work (b24\_4)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

4. Not enough public disclosure of its work

## Arrogant in its approach (b24\_5)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

5. Arrogant in its approach

## Not aligned with country priorities (b24\_6)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## Not aligned with country priorities (b24\_6)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 105  
Invalid: 4  
Minimum: 0  
Maximum: 1

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

6. Not aligned with country priorities

## The credibility of its knowledge/data (b24\_7)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-0

Valid cases: 105  
Invalid: 4  
Minimum: 0  
Maximum: 0

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

7. The credibility of its knowledge/data

## World Bank Group's processes too complex (b24\_8)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 105  
Invalid: 4  
Minimum: 0  
Maximum: 1

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

8. World Bank Group's processes too complex

## Not willing to honestly criticize policies and reform efforts in the country (b24\_9)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## Not willing to honestly criticize policies and reform efforts in the country (b24\_9)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

9. Not willing to honestly criticize policies and reform efforts in the country

## Too influenced by developed countries (b24\_10)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

10. Too influenced by developed countries

## Imposing technocratic solutions without regard to political realities (b24\_11)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

11. Imposing technocratic solutions without regard to political realities

## World Bank Group's processes too slow (b24\_12)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## World Bank Group's processes too slow (b24\_12)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

12. World Bank Group's processes too slow

## Too bureaucratic in its operational policies and procedures (b24\_13)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

13. Too bureaucratic in its operational policies and procedures

## Not aligned with other development partners' work (b24\_14)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

14. Not aligned with other development partners' work

## Not collaborating enough with non-state actors (b24\_15)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## Not collaborating enough with non-state actors (b24\_15)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

15. Not collaborating enough with non-state actors

## Not client focused (b24\_16)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

16. Not client focused

## Its advice and strategies do not lend themselves to practical problem solving (b24\_17)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

17. Its advice and strategies do not lend themselves to practical problem solving

## Not focused enough on issues that are unique to post-conflict countries (b24\_18)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Not focused enough on issues that are unique to post-conflict countries (b24\_18)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

18. Not focused enough on issues that are unique to post-conflict countries

## Inadequate number of World Bank Group staff members located in the country (b24\_19)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

19. Inadequate number of World Bank Group staff members located in the country

## Other (b24\_20)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

20. Other (please specify): \_\_\_\_\_

## Don't know (b24\_21)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## Don't know (b24\_21)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B24. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in BH? (Choose no more than TWO)

21. Don't know

## Capacity development (e.g., institutional development, training for staff at state and entity institutions) (b25\_1)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 106  
 Invalid: 3  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO)

1. Capacity development (e.g., institutional development, training for staff at state and entity institutions)

## Policy based lending / budget support to the Government (b25\_2)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 106  
 Invalid: 3  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO)

2. Policy based lending / budget support to the Government

## Knowledge products/services (analytical work, studies, surveys, etc.) (b25\_3)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Knowledge products/services (analytical work, studies, surveys, etc.) (b25\_3)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO)

3. Knowledge products/services (analytical work, studies, surveys, etc.)

## Investment lending (financing specific projects) (b25\_4)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO)

4. Investment lending (financing specific projects)

## Technical assistance (advice, best practice, international experience, etc.) (b25\_5)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO)

5. Technical assistance (advice, best practice, international experience, etc.)

## Trust Fund management (b25\_6)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## Trust Fund management (b25\_6)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO)

6. Trust Fund management

## Co-financing arrangements (i.e., with other development partners) (b25\_7)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO)

7. Co-financing arrangements (i.e., with other development partners)

## Sector-wide approaches (b25\_8)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO)

8. Sector-wide approaches

## Emergency Recovery lending (b25\_9)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Emergency Recovery lending (b25\_9)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 106  
Invalid: 3  
Minimum: 0  
Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO)

9. Emergency Recovery lending

## Other (b25\_10)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 106  
Invalid: 3  
Minimum: 0  
Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO)

10. Other (please specify): \_\_\_\_\_

## Don't know (b25\_11)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 106  
Invalid: 3  
Minimum: 0  
Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B25. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Bosnia and Herzegovina? (Choose no more than TWO)

11. Don't know

## Academia/think tanks/research institutes (b26\_1)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Academia/think tanks/research institutes (b26\_1)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

1. Academia/think tanks/research institutes

## Community of development partners (b26\_2)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

2. Community of development partners

## Media (b26\_3)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

3. Media

## NGOs (b26\_4)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## NGOs (b26\_4)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

4. NGOs

## Local Government (b26\_5)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

5. Local Government

## Private sector (b26\_6)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

6. Private sector

## Parliament (b26\_7)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Parliament (b26\_7)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

7. Parliament

## Community Based Organizations (CBOs) (b26\_8)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

8. Community Based Organizations (CBOs)

## Beneficiaries (b26\_9)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

9. Beneficiaries

## Foundations (b26\_10)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Foundations (b26\_10)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

10. Foundations

## Emerging donors (b26\_11)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

11. Emerging donors

## UN agencies (b26\_12)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

12. UN agencies

## Other (b26\_13)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Other (b26\_13)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

13. Other (please specify): \_\_\_\_\_

## Don't know (b26\_14)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 109
Format: numeric	Invalid: 0
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B26. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

14. Don't know

## Overall the World Bank Group currently plays a relevant role in development in Bosnia-Herzegovina (b27)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 96
Format: numeric	Invalid: 13
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent do you agree with the following statements about the World Bank Group's work in BH?

B27. Overall the World Bank Group currently plays a relevant role in development in BH

## The World Bank Group's work is aligned with what I consider the development priorities for Bosnia-Herzegovina (b28)

### File: bosnia\_herzegovina\_fy14\_data

## The World Bank Group's work is aligned with what I consider the development priorities for Bosnia-Herzegovina (b28)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 91
Format: numeric	Invalid: 18
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent do you agree with the following statements about the World Bank Group's work in BH?  
B28. The World Bank Group's work is aligned with what I consider the development priorities for BH

## The World Bank Group supports programs and strategies that are realistic for Bosnia-Herzegovina (b29)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 89
Format: numeric	Invalid: 20
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent do you agree with the following statements about the World Bank Group's work in BH?  
B29. The World Bank Group supports programs and strategies that are realistic for BH

## The World Bank Group treats clients and stakeholders in Bosnia-Herzegovina with respect (b30)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 89
Format: numeric	Invalid: 20
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent do you agree with the following statements about the World Bank Group's work in BH?  
B30. The World Bank Group treats clients and stakeholders in BH with respect

## Responsiveness (b31)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 89
Format: numeric	Invalid: 20
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following?

B31. Responsiveness

## Flexibility (in terms of the institution's products and services) (b32)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 85
Format: numeric	Invalid: 24
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following?

B32. Flexibility (in terms of the institution's products and services)

## Flexibility (in terms of changing country circumstances) (b33)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 82
Format: numeric	Invalid: 27
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following?

B33. Flexibility (in terms of changing country circumstances)

## Being inclusive (b34)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## Being inclusive (b34)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 80
Format: numeric	Invalid: 29
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following?

B34. Being inclusive

## Openness (sharing data and other information) (b35)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 84
Format: numeric	Invalid: 25
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following?

B35. Openness (sharing data and other information)

## Staff accessibility (b36)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 90
Format: numeric	Invalid: 19
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following?

B36. Staff accessibility

## Straightforwardness and honesty (b37)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Straightforwardness and honesty (b37)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 83  
 Invalid: 26  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following?

B37. Straightforwardness and honesty

## Ease of access to the people at the World Bank Group who are making decisions important to my work (b38)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 80  
 Invalid: 29  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following?

B38. Ease of access to the people at the World Bank Group who are making decisions important to my work

## Collaboration with civil society (b39)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 68  
 Invalid: 41  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following?

B39. Collaboration with civil society

## Collaboration with the Government (b40)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Collaboration with the Government (b40)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 84
Format: numeric	Invalid: 25
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following?

B40. Collaboration with the Government

## Collaboration with EC and other development partners (b41)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 64
Format: numeric	Invalid: 45
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following?

B41. Collaboration with EC and other development partners

## Collaboration with the private sector (b42)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 68
Format: numeric	Invalid: 41
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following?

B42. Collaboration with the private sector

## The speed in which it gets things accomplished on the ground (b43)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## The speed in which it gets things accomplished on the ground (b43)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 77
Format: numeric	Invalid: 32
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following?

B43. The speed in which it gets things accomplished on the ground

## Being a long-term partner (b44)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 84
Format: numeric	Invalid: 25
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

To what extent is the World Bank Group an effective development partner in Bosnia and Herzegovina, in terms of each of the following?

B44. Being a long-term partner

## To be a more effective development partner in Bosnia-Herzegovina, do you believe that the World Bank Group should have.. ? (b45)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B45. To be a more effective development partner in BH, do you believe that the World Bank Group should have... ? (Select only ONE response)

## The World Bank Group does not do adequate follow through/follow-up (b46\_1)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

1. The World Bank Group does not do adequate follow through/follow-up

## The World Bank Group is not sensitive enough to political/social realities on the ground (b46\_2)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

2. The World Bank Group is not sensitive enough to political/social realities on the ground

## Lack of/inadequate levels of capacity in Government (b46\_3)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

3. Lack of/inadequate levels of capacity in Government

## There is not an adequate level of citizen/civil society participation (b46\_4)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

4. There is not an adequate level of citizen/civil society participation

## Poor coordination with development partners (b46\_5)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

5. Poor coordination with development partners

## The World Bank Group works too slowly (b46\_6)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

6. The World Bank Group works too slowly

## The Government works inefficiently (b46\_7)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## The Government works inefficiently (b46\_7)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

7. The Government works inefficiently

## Political pressures and obstacles (b46\_8)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

8. Political pressures and obstacles

## Reforms are not well thought out in light of country challenges (b46\_9)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

9. Reforms are not well thought out in light of country challenges

## Inadequate funding (b46\_10)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Inadequate funding (b46\_10)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 108  
Invalid: 1  
Minimum: 0  
Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

10. Inadequate funding

## Other (b46\_11)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 108  
Invalid: 1  
Minimum: 0  
Maximum: 1

#### Literal question

Section B: Overall Attitudes Toward The World Bank Group

B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

11. Other (please specify): \_\_\_\_\_

## Anti corruption (c1\_1)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 97  
Invalid: 12  
Minimum: 1  
Maximum: 10

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

1. Anti corruption

## Information and communications technology (c1\_2)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Information and communications technology (c1\_2)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 95  
 Invalid: 14  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

2. Information and communications technology

## Transport (e.g., roads, bridges, transportation) (c1\_3)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 100  
 Invalid: 9  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

3. Transport (e.g., roads, bridges, transportation)

## Law and justice (e.g., judicial system) (c1\_4)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 99  
 Invalid: 10  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

4. Law and justice (e.g., judicial system)

## Urban development (c1\_5)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Urban development (c1\_5)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 91
Format: numeric	Invalid: 18
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

5. Urban development

## Environmental sustainability (c1\_6)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 90
Format: numeric	Invalid: 19
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

6. Environmental sustainability

## Poverty reduction (c1\_7)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 100
Format: numeric	Invalid: 9
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

7. Poverty reduction

## Domestic private sector development (c1\_8)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Domestic private sector development (c1\_8)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 100
Format: numeric	Invalid: 9
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

8. Domestic private sector development

## Foreign direct investment (c1\_9)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 97
Format: numeric	Invalid: 12
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

9. Foreign direct investment

## Local governance and institutions (c1\_10)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 94
Format: numeric	Invalid: 15
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

10. Local governance and institutions

## Water and sanitation (c1\_11)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Water and sanitation (c1\_11)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 93  
 Invalid: 16  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

11. Water and sanitation

## Trade and exports (c1\_12)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 94  
 Invalid: 15  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

12. Trade and exports

## Economic growth (c1\_13)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 101  
 Invalid: 8  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

13. Economic growth

## Energy (c1\_14)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Energy (c1\_14)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 95
Format: numeric	Invalid: 14
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

14. Energy

## Disaster management (c1\_15)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 91
Format: numeric	Invalid: 18
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

15. Disaster management

## Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (c1\_16)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 96
Format: numeric	Invalid: 13
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

16. Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

## Job creation/employment (c1\_17)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 101
Format: numeric	Invalid: 8
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

17. Job creation/employment

## Social cohesion (c1\_18)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 97
Format: numeric	Invalid: 12
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

18. Social cohesion

## Financial markets (c1\_19)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 93
Format: numeric	Invalid: 16
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

19. Financial markets

## Equality of opportunity (i.e., equity) (c1\_20)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Equality of opportunity (i.e., equity) (c1\_20)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 92  
 Invalid: 17  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

20. Equality of opportunity (i.e., equity)

## Health (c1\_21)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 90  
 Invalid: 19  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

21. Health

## Rural development (c1\_22)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 97  
 Invalid: 12  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

22. Rural development

## Education (c1\_23)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Education (c1\_23)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 93
Format: numeric	Invalid: 16
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

23. Education

## Social protection (e.g., pensions, targeted social assistance)

### (c1\_24)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 95
Format: numeric	Invalid: 14
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

24. Social protection (e.g., pensions, targeted social assistance)

## Climate change (e.g., mitigation, adaptation) (c1\_25)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 89
Format: numeric	Invalid: 20
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

25. Climate change (e.g., mitigation, adaptation)

## Agricultural development (c1\_26)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Agricultural development (c1\_26)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 95  
 Invalid: 14  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

26. Agricultural development

## Natural resource management (e.g., oil, gas, mining) (c1\_27)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 95  
 Invalid: 14  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Bosnia and Herzegovina?

27. Natural resource management (e.g., oil, gas, mining)

## Information and communications technology (c2\_1)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 36  
 Invalid: 73  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

1. Information and communications technology

## Transport (e.g., roads, bridges, transportation) (c2\_2)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Transport (e.g., roads, bridges, transportation) (c2\_2)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 53
Format: numeric	Invalid: 56
Width: 2	Minimum: 1
Decimals: 0	Maximum: 9
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

2. Transport (e.g., roads, bridges, transportation)

## Law and justice (e.g., judicial system) (c2\_3)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 48
Format: numeric	Invalid: 61
Width: 2	Minimum: 1
Decimals: 0	Maximum: 9
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

3. Law and justice (e.g., judicial system)

## Urban development (c2\_4)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 49
Format: numeric	Invalid: 60
Width: 2	Minimum: 1
Decimals: 0	Maximum: 9
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

4. Urban development

## Environmental sustainability (c2\_5)

### File: bosnia\_herzegovina\_fy14\_data

## Environmental sustainability (c2\_5)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 56
Format: numeric	Invalid: 53
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

5. Environmental sustainability

## Poverty reduction (c2\_6)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 68
Format: numeric	Invalid: 41
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

6. Poverty reduction

## Domestic private sector development (c2\_7)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 64
Format: numeric	Invalid: 45
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

7. Domestic private sector development

## Foreign direct investment (c2\_8)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 60
Format: numeric	Invalid: 49
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

8. Foreign direct investment

## Local governance and institutions (c2\_9)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 64
Format: numeric	Invalid: 45
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

9. Local governance and institutions

## Water and sanitation (c2\_10)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 58
Format: numeric	Invalid: 51
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

10. Water and sanitation

## Trade and exports (c2\_11)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 53
Format: numeric	Invalid: 56
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

11. Trade and exports

## Economic growth (c2\_12)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 69
Format: numeric	Invalid: 40
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

12. Economic growth

## Energy (c2\_13)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 59
Format: numeric	Invalid: 50
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

13. Energy

## Disaster management (c2\_14)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 43
Format: numeric	Invalid: 66
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

14. Disaster management

## Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (c2\_15)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 70
Format: numeric	Invalid: 39
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

15. Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

## Job creation/employment (c2\_16)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 63
Format: numeric	Invalid: 46
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

16. Job creation/employment

## Social cohesion (c2\_17)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 54
Format: numeric	Invalid: 55
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

17. Social cohesion

## Financial markets (c2\_18)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 59
Format: numeric	Invalid: 50
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

18. Financial markets

## Equality of opportunity (i.e., equity) (c2\_19)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 55
Format: numeric	Invalid: 54
Width: 2	Minimum: 1
Decimals: 0	Maximum: 9
Range: 1-10	
Invalid: 11	

### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

19. Equality of opportunity (i.e., equity)

## Health (c2\_20)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 56
Format: numeric	Invalid: 53
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

20. Health

## Rural development (c2\_21)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 62
Format: numeric	Invalid: 47
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

21. Rural development

## Education (c2\_22)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 57
Format: numeric	Invalid: 52
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

22. Education

## Social protection (e.g., pensions, targeted social assistance) (c2\_23)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 52
Format: numeric	Invalid: 57
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

23. Social protection (e.g., pensions, targeted social assistance)

## Climate change (e.g., mitigation, adaptation) (c2\_24)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 48
Format: numeric	Invalid: 61
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

24. Climate change (e.g., mitigation, adaptation)

## Agricultural development (c2\_25)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 61
Format: numeric	Invalid: 48
Width: 2	Minimum: 1
Decimals: 0	Maximum: 9
Range: 1-10	
Invalid: 11	

### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

25. Agricultural development

## Natural resource management (e.g., oil, gas, mining) (c2\_26)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 42
Format: numeric	Invalid: 67
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section C: World Bank Group's Effectiveness And Results

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in BH? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

26. Natural resource management (e.g., oil, gas, mining)

## Where are the World Bank Group's decisions made primarily that support the program in Bosnia-Herzegovina? (c3)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 1
Decimals: 0	Maximum: 3
Range: 1-3	

### Literal question

Section C: World Bank Group's Effectiveness And Results

C3. Where are the World Bank Group's decisions made primarily that support the program in BH? (Select only ONE response)

## To what extent does the World Bank Group's work help to achieve development results in Bosnia-Herzegovina? (c4)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 92
Format: numeric	Invalid: 17
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section C: World Bank Group's Effectiveness And Results

C4. To what extent does the World Bank Group's work help to achieve development results in BH?

To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Bosnia-Herzegovina? (c5)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 84
Format: numeric	Invalid: 25
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C5. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in BH?

The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Bosnia-Herzegovina (c6)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 90
Format: numeric	Invalid: 19
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

To what extent do you agree with the following statements about the World Bank Group in Bosnia and Herzegovina?  
C6. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of BH

The World Bank Group meets Bosnia-Herzegovina's needs for knowledge services (e.g., research, analysis, data, technical assistance) (c7)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 84
Format: numeric	Invalid: 25
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

The World Bank Group meets Bosnia-Herzegovina's needs for knowledge services (e.g., research, analysis, data, technical assistance) (c7)

File: bosnia\_herzegovina\_fy14\_data

Section C: World Bank Group's Effectiveness And Results

To what extent do you agree with the following statements about the World Bank Group in Bosnia and Herzegovina?  
C7. The World Bank Group meets BH's needs for knowledge services (e.g., research, analysis, data, technical assistance)

To what extent do you believe the World Bank Group measures and corrects its work in real time in Bosnia-Herzegovina? (c8)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 74
Format: numeric	Invalid: 35
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section C: World Bank Group's Effectiveness And Results

C8. To what extent do you believe the World Bank Group measures and corrects its work in real time in BH?

How frequently do you consult World Bank Group's knowledge work and activities in the work you do? (d1)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 1
Decimals: 0	Maximum: 5
Range: 1-5	

#### Pre question

Please note: in some cases the survey will ask for a specific number of responses. Please do not choose any more than requested. If more responses are chosen, data cannot be included in analysis.

#### Literal question

Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Are timely (d2)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Are timely (d2)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 79  
Invalid: 30  
Minimum: 1  
Maximum: 10

#### Literal question

Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences)

In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities:  
D2. Are timely

## Include appropriate level of stakeholder involvement during preparation (d3)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 74  
Invalid: 35  
Minimum: 1  
Maximum: 10

#### Literal question

Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences)

In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities:  
D3. Include appropriate level of stakeholder involvement during preparation

## Are relevant to Bosnia-Herzegovina's development priorities (d4)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10  
Invalid: 11

Valid cases: 76  
Invalid: 33  
Minimum: 1  
Maximum: 10

#### Literal question

Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences)

In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities:  
D4. Are relevant to BH's development priorities

## Lead to practical solutions (d5)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Lead to practical solutions (d5)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 80  
 Invalid: 29  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences)

In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities:  
 D5. Lead to practical solutions

## Are accessible (well written and easy to understand) (d6)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 82  
 Invalid: 27  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences)

In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities:  
 D6. Are accessible (well written and easy to understand)

## Are source of relevant information on global good practices (d7)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 84  
 Invalid: 25  
 Minimum: 1  
 Maximum: 10

#### Literal question

Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences)

In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities:  
 D7. Are source of relevant information on global good practices

## Enhance your knowledge and/or skills (d8)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Enhance your knowledge and/or skills (d8)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 85
Format: numeric	Invalid: 24
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences)

In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities: D8. Enhance your knowledge and/or skills

## Are adequately disseminated (d9)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 76
Format: numeric	Invalid: 33
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences)

In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities: D9. Are adequately disseminated

## Are translated enough into local language (d10)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 73
Format: numeric	Invalid: 36
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences)

In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities: D10. Are translated enough into local language

## Are adaptable to Bosnia-Herzegovina's specific development challenges and country circumstances (d11)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Are adaptable to Bosnia-Herzegovina's specific development challenges and country circumstances (d11)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 78
Format: numeric	Invalid: 31
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences)

In Bosnia and Herzegovina, to what extent do you believe that the World Bank Group's knowledge work and activities: D11. Are adaptable to BH's specific development challenges and country circumstances

## Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? (d12)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 85
Format: numeric	Invalid: 24
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences)

D12. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

## Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? (d13)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 84
Format: numeric	Invalid: 25
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section D: The World Bank Group's Knowledge Work And Activities (I.E., Analysis, Studies, Research, Data, Reports, Conferences)

D13. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

## Conceptualization (understanding and framing the problem) (e1)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 82
Format: numeric	Invalid: 27
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section E: Working With The World Bank Group

To what extent does each of the following aspects of the World Bank Group's technical assistance/ advisory work contribute to solving BH's development challenges?

E1. Conceptualization (understanding and framing the problem)

## Design (appraising and planning the solutions) (e2)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 79
Format: numeric	Invalid: 30
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section E: Working With The World Bank Group

To what extent does each of the following aspects of the World Bank Group's technical assistance/ advisory work contribute to solving BH's development challenges?

E2. Design (appraising and planning the solutions)

## Implementation (Executing, carrying out, monitoring and making appropriate adjustments) (e3)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 79
Format: numeric	Invalid: 30
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section E: Working With The World Bank Group

To what extent does each of the following aspects of the World Bank Group's technical assistance/ advisory work contribute to solving BH's development challenges?

E3. Implementation (Executing, carrying out, monitoring and making appropriate adjustments)

## Evaluation (assessing the impact and results) (e4)

File: bosnia\_herzegovina\_fy14\_data

## Evaluation (assessing the impact and results) (e4)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 78
Format: numeric	Invalid: 31
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section E: Working With The World Bank Group

To what extent does each of the following aspects of the World Bank Group's technical assistance/ advisory work contribute to solving BH's development challenges?

E4. Evaluation (assessing the impact and results)

## The World Bank Group disburses funds promptly (e5)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 58
Format: numeric	Invalid: 51
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section E: Working With The World Bank Group

To what extent do you agree/disagree with the following statements?

E5. The World Bank Group disburses funds promptly

## The World Bank Group effectively monitors and evaluates the projects and programs it supports (e6)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 74
Format: numeric	Invalid: 35
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section E: Working With The World Bank Group

To what extent do you agree/disagree with the following statements?

E6. The World Bank Group effectively monitors and evaluates the projects and programs it supports

## The World Bank Group's approvals and reviews are done in a timely fashion (e7)

File: bosnia\_herzegovina\_fy14\_data

The World Bank Group's approvals and reviews are done in a timely fashion (e7)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 70
Format: numeric	Invalid: 39
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section E: Working With The World Bank Group

To what extent do you agree/disagree with the following statements?

E7. The World Bank Group's approvals and reviews are done in a timely fashion

The World Bank Group's 'Safeguard Policy' requirements are reasonable (e8)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 54
Format: numeric	Invalid: 55
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section E: Working With The World Bank Group

To what extent do you agree/disagree with the following statements?

E8. The World Bank Group's "Safeguard Policy" requirements are reasonable

The World Bank Group's conditions on its lending are reasonable (e9)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 69
Format: numeric	Invalid: 40
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section E: Working With The World Bank Group

To what extent do you agree/disagree with the following statements?

E9. The World Bank Group's conditions on its lending are reasonable

## The World Bank Group takes decisions quickly in Bosnia-Herzegovina (e10)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 67
Format: numeric	Invalid: 42
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section E: Working With The World Bank Group

To what extent do you agree/disagree with the following statements?

E10. The World Bank Group takes decisions quickly in BH

## Working with the World Bank Group increases Bosnia-Herzegovina's institutional capacity (e11)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 85
Format: numeric	Invalid: 24
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section E: Working With The World Bank Group

To what extent do you agree/disagree with the following statements?

E11. Working with the World Bank Group increases BH's institutional capacity

## The World Bank Group ensures consistency and continuity through staff changes (e12)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 56
Format: numeric	Invalid: 53
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section E: Working With The World Bank Group

To what extent do you agree/disagree with the following statements?

E12. The World Bank Group ensures consistency and continuity through staff changes

Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them (e13)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 61
Format: numeric	Invalid: 48
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section E: Working With The World Bank Group

To what extent do you agree/disagree with the following statements?

E13. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them

The World Bank Group provides effective implementation support (i.e., supervision of projects) (e14)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 66
Format: numeric	Invalid: 43
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section E: Working With The World Bank Group

To what extent do you agree/disagree with the following statements?

E14. The World Bank Group provides effective implementation support (i.e., supervision of projects)

Which of the following best describes the way the World Bank Group operates in Bosnia-Herzegovina? (e15)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 2
Decimals: 0	Maximum: 5
Range: 1-5	

#### Literal question

Section E: Working With The World Bank Group

E15. Which of the following best describes the way the World Bank Group operates in Bosnia and Herzegovina? (Select only one response)

## To what extent do you believe the World Bank Group is adequately staffed in Bosnia-Herzegovina? (e16)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 54
Format: numeric	Invalid: 55
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section E: Working With The World Bank Group

E16. To what extent do you believe the World Bank Group is adequately staffed in BH?

## Provide more adequate data/knowledge/statistics/figures on Bosnia-Herzegovina's economy (f1\_1)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Pre question

Please note: in some cases the survey will ask for a specific number of responses. Please do not choose any more than requested. If more responses are chosen, data cannot be included in analysis.

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO)

1. Provide more adequate data/knowledge/statistics/figures on BH's economy

## Collaborate more effectively with Government clients (e.g., state, entity, cantonal, municipal) (f1\_2)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO)

2. Collaborate more effectively with Government clients (e.g., state, entity, cantonal, municipal)

## Offer more innovative financial products (f1\_3)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO)

3. Offer more innovative financial products

## Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms) (f1\_4)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO)

4. Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)

## Reach out more to groups outside of Government (f1\_5)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO)

5. Reach out more to groups outside of Government

## Improve the quality of its experts as related to Bosnia-Herzegovina's specific challenges (f1\_6)

File: bosnia\_herzegovina\_fy14\_data

## Improve the quality of its experts as related to Bosnia-Herzegovina's specific challenges (f1\_6)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO)

6. Improve the quality of its experts as related to BH's specific challenges

## Offer more innovative knowledge services (f1\_7)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO)

7. Offer more innovative knowledge services

## Ensure greater selectivity in its work (f1\_8)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO)

8. Ensure greater selectivity in its work

## Increase the level of capacity development in the country (f1\_9)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## Increase the level of capacity development in the country (f1\_9)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 106  
Invalid: 3  
Minimum: 0  
Maximum: 1

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO)

9. Increase the level of capacity development in the country

## Reduce the complexity of obtaining World Bank Group financing (f1\_10)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 106  
Invalid: 3  
Minimum: 0  
Maximum: 1

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO)

10. Reduce the complexity of obtaining World Bank Group financing

## Work faster (f1\_11)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 106  
Invalid: 3  
Minimum: 0  
Maximum: 1

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO)

11. Work faster

## Increase the level of World Bank Group staffing in Bosnia-Herzegovina's office (f1\_12)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## Increase the level of World Bank Group staffing in Bosnia-Herzegovina's office (f1\_12)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO)

12. Increase the level of World Bank Group staffing in BH's office

## Other (f1\_13)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 106
Format: numeric	Invalid: 3
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in BH? (Choose no more than TWO)

13. Other (please specify): \_\_\_\_\_

When considering the combination of services that the World Bank Group offers in Bosnia-Herzegovina, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Bosnia-Herz (f2)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 1	Minimum: 1
Decimals: 0	Maximum: 6
Range: 1-6	

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F2. When considering the combination of services that the World Bank Group offers in BH, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in BH? (Select only ONE response)

## Social safety nets (f3a\_1)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)

A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH?

1. Social safety nets

## Public financial management (f3a\_2)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)

A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH?

2. Public financial management

## Access to justice systems (f3a\_3)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)

A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH?

3. Access to justice systems

## Access to basic services (f3a\_4)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Access to basic services (f3a\_4)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)

A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH?

4. Access to basic services

## Capacity of state institutions (f3a\_5)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)

A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH?

5. Capacity of state institutions

## Jobs (f3a\_6)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)

A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH?

6. Jobs

## Improving livelihoods (f3a\_7)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Improving livelihoods (f3a\_7)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 107  
Invalid: 2  
Minimum: 0  
Maximum: 1

#### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)

A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH?

7. Improving livelihoods

## Social cohesion (f3a\_8)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 107  
Invalid: 2  
Minimum: 0  
Maximum: 1

#### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)

A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in BH?

8. Social cohesion

## Social safety nets (f3b\_1)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 98  
Invalid: 11  
Minimum: 0  
Maximum: 1

#### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)

B. Which THREE areas below would benefit most from other development partners in BH?

1. Social safety nets

## Public financial management (f3b\_2)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Public financial management (f3b\_2)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 98  
 Invalid: 11  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)  
 B. Which THREE areas below would benefit most from other development partners in BH?  
 2. Public financial management

## Access to justice systems (f3b\_3)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 98  
 Invalid: 11  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)  
 B. Which THREE areas below would benefit most from other development partners in BH?  
 3. Access to justice systems

## Access to basic services (f3b\_4)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 98  
 Invalid: 11  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)  
 B. Which THREE areas below would benefit most from other development partners in BH?  
 4. Access to basic services

## Capacity of state institutions (f3b\_5)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Capacity of state institutions (f3b\_5)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 98  
Invalid: 11  
Minimum: 0  
Maximum: 1

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)  
B. Which THREE areas below would benefit most from other development partners in BH?  
5. Capacity of state institutions

## Jobs (f3b\_6)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 98  
Invalid: 11  
Minimum: 0  
Maximum: 1

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)  
B. Which THREE areas below would benefit most from other development partners in BH?  
6. Jobs

## Improving livelihoods (f3b\_7)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 98  
Invalid: 11  
Minimum: 0  
Maximum: 1

### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)  
B. Which THREE areas below would benefit most from other development partners in BH?  
7. Improving livelihoods

## Social cohesion (f3b\_8)

File: bosnia\_herzegovina\_fy14\_data

### Overview

## Social cohesion (f3b\_8)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 98  
Invalid: 11  
Minimum: 0  
Maximum: 1

#### Literal question

Section F: The Future Role Of The World Bank Group In Bosnia and Herzegovina

F3. Please answer the following questions: (Choose no more than THREE for each column)  
B. Which THREE areas below would benefit most from other development partners in BH?  
8. Social cohesion

## Local newspapers (g1\_1)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 105  
Invalid: 4  
Minimum: 0  
Maximum: 1

#### Literal question

Section G: Communication And Information Sharing

G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina?  
(Choose no more than TWO)  
1. Local newspapers

## International newspapers (g1\_2)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 105  
Invalid: 4  
Minimum: 0  
Maximum: 1

#### Literal question

Section G: Communication And Information Sharing

G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina?  
(Choose no more than TWO)  
2. International newspapers

## Local radio (g1\_3)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Local radio (g1\_3)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-0

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 0

#### Literal question

Section G: Communication And Information Sharing

G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina?  
 (Choose no more than TWO)

3. Local radio

## International radio (g1\_4)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-0

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 0

#### Literal question

Section G: Communication And Information Sharing

G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina?  
 (Choose no more than TWO)

4. International radio

## Local television (g1\_5)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section G: Communication And Information Sharing

G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina?  
 (Choose no more than TWO)

5. Local television

## International television (g1\_6)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## International television (g1\_6)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section G: Communication And Information Sharing

G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina?  
 (Choose no more than TWO)  
 6. International television

## Periodicals (g1\_7)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section G: Communication And Information Sharing

G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina?  
 (Choose no more than TWO)  
 7. Periodicals

## Internet (g1\_8)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section G: Communication And Information Sharing

G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina?  
 (Choose no more than TWO)  
 8. Internet

## Social media (e.g., Facebook, Twitter, Youtube, Flickr) (g1\_9)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Social media (e.g., Facebook, Twitter, Youtube, Flickr) (g1\_9)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section G: Communication And Information Sharing

G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina?  
 (Choose no more than TWO)

9. Social media (e.g., Facebook, Twitter, Youtube, Flickr)

## Blogs (g1\_10)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section G: Communication And Information Sharing

G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina?  
 (Choose no more than TWO)

10. Blogs

## Mobile phones (g1\_11)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 105  
 Invalid: 4  
 Minimum: 0  
 Maximum: 1

#### Literal question

Section G: Communication And Information Sharing

G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina?  
 (Choose no more than TWO)

11. Mobile phones

## Instant messaging (g1\_12)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Instant messaging (g1\_12)

### File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 105  
Invalid: 4  
Minimum: 0  
Maximum: 1

#### Literal question

Section G: Communication And Information Sharing

G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina?  
(Choose no more than TWO)  
12. Instant messaging

## Other (g1\_13)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 105  
Invalid: 4  
Minimum: 0  
Maximum: 1

#### Literal question

Section G: Communication And Information Sharing

G1. How do you get most of your information about economic and social development issues in Bosnia and Herzegovina?  
(Choose no more than TWO)  
13. Other (please specify): \_\_\_\_\_

## Blogs (g2\_1)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 107  
Invalid: 2  
Minimum: 0  
Maximum: 1

#### Literal question

Section G: Communication And Information Sharing

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
1. Blogs

## Direct contact with World Bank Group (i.e., face to face meetings/discussions) (g2\_2)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Direct contact with World Bank Group (i.e., face to face meetings/discussions) (g2\_2)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section G: Communication And Information Sharing

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
2. Direct contact with World Bank Group (i.e., face to face meetings/discussions)

## e-Newsletters (g2\_3)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section G: Communication And Information Sharing

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
3. e-Newsletters

## Instant messaging (g2\_4)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section G: Communication And Information Sharing

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
4. Instant messaging

## World Bank Group's seminars/workshops/conferences (g2\_5)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

## World Bank Group's seminars/workshops/conferences (g2\_5)

File: bosnia\_herzegovina\_fy14\_data

### Literal question

Section G: Communication And Information Sharing

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
5. World Bank Group's seminars/workshops/conferences

## World Bank Group's publications and other written materials (g2\_6)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section G: Communication And Information Sharing

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
6. World Bank Group's publications and other written materials

## Mobile phones (g2\_7)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section G: Communication And Information Sharing

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
7. Mobile phones

## Social media (e.g., Facebook, Twitter, Youtube, Flickr) (g2\_8)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section G: Communication And Information Sharing

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
8. Social media (e.g., Facebook, Twitter, Youtube, Flickr)

## World Bank Group's website (g2\_9)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section G: Communication And Information Sharing

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
9. World Bank Group's website

## Other (g2\_10)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 107
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

#### Literal question

Section G: Communication And Information Sharing

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
10. Other (please specify): \_\_\_\_\_

Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions? (g3)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 86
Format: numeric	Invalid: 23
Width: 1	Minimum: 1
Decimals: 0	Maximum: 2
Range: 1-2	

#### Literal question

Section G: Communication And Information Sharing

G3. Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?

Have you requested information from the World Bank Group on its activities in the past year? (g4)

### File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Have you requested information from the World Bank Group on its activities in the past year? (g4)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete	Valid cases: 87
Format: numeric	Invalid: 22
Width: 1	Minimum: 1
Decimals: 0	Maximum: 2
Range: 1-2	

### Literal question

Section G: Communication And Information Sharing

G4. Have you requested information from the World Bank Group on its activities in the past year?

### Post question

(If YES please go to Question G5; if NO please go to G6)

## Were you able to obtain this information? (g5)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 41
Format: numeric	Invalid: 68
Width: 1	Minimum: 1
Decimals: 0	Maximum: 2
Range: 1-2	

### Literal question

Section G: Communication And Information Sharing

G5. Were you able to obtain this information?

## Do you have access to the Internet? (g6)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 100
Format: numeric	Invalid: 9
Width: 1	Minimum: 1
Decimals: 0	Maximum: 2
Range: 1-2	

### Literal question

Section G: Communication And Information Sharing

G6. Do you have access to the Internet?

## Do you use/have you used the World Bank Group website? (g7)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 96
Format: numeric	Invalid: 13
Width: 1	Minimum: 1
Decimals: 0	Maximum: 2
Range: 1-2	

### Literal question

## Do you use/have you used the World Bank Group website? (g7)

File: bosnia\_herzegovina\_fy14\_data

Section G: Communication And Information Sharing

G7. Do you use/have you used the World Bank Group website?

## Which do you primarily use? (g8)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 100
Format: numeric	Invalid: 9
Width: 1	Minimum: 1
Decimals: 0	Maximum: 2
Range: 1-2	

### Literal question

Section G: Communication And Information Sharing

G8. Which do you primarily use? (Select only ONE response)

## Which Internet connection do you use primarily when visiting a World Bank Group website? (g9)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 102
Format: numeric	Invalid: 7
Width: 1	Minimum: 1
Decimals: 0	Maximum: 2
Range: 1-2	

### Literal question

Section G: Communication And Information Sharing

G9. Which Internet connection do you use primarily when visiting a World Bank Group website?

## I use/consult World Bank Group's data more often than I did a few years ago (g10)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 97
Format: numeric	Invalid: 12
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

### Literal question

Section G: Communication And Information Sharing

Please rate how much you agree with the following statements.

G10. I use/consult World Bank Group's data more often than I did a few years ago

I find the World Bank Group's websites easy to navigate. (g11)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 85
Format: numeric	Invalid: 24
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section G: Communication And Information Sharing

Please rate how much you agree with the following statements.

G11. I find the World Bank Group's websites easy to navigate. (Only answer if you have used a World Bank Group website)

I find the information on the World Bank Group's websites useful.  
(g12)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 86
Format: numeric	Invalid: 23
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section G: Communication And Information Sharing

Please rate how much you agree with the following statements.

G12. I find the information on the World Bank Group's websites useful. (Only answer if you have used a World Bank Group website)

The World Bank Group's social media channels are valuable  
sources of information about the institution (g13)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 53
Format: numeric	Invalid: 56
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section G: Communication And Information Sharing

Please rate how much you agree with the following statements.

G13. The World Bank Group's social media channels (e.g., Facebook, Twitter, Youtube, Flickr) are valuable sources of information about the institution

When I need information from the World Bank Group I know how to find it (g14)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 97
Format: numeric	Invalid: 12
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section G: Communication And Information Sharing

Please rate how much you agree with the following statements.

G14. When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)

The World Bank Group is responsive to my information requests and inquiries (g15)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 70
Format: numeric	Invalid: 39
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	
Invalid: 11	

#### Literal question

Section G: Communication And Information Sharing

Please rate how much you agree with the following statements.

G15. The World Bank Group is responsive to my information requests and inquiries

Which of the following best describes your current position? (h1)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 108
Format: numeric	Invalid: 1
Width: 2	Minimum: 1
Decimals: 0	Maximum: 21
Range: 1-21	

#### Pre question

Please note: in some cases the survey will ask for a specific number of responses. Please do not choose any more than requested. If more responses are chosen, data cannot be included in analysis.

#### Literal question

Section H: Background Information

H1. Which of the following best describes your current position? (Select only ONE response)

Please identify the primary specialization of your work. (h2)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 105
Format: numeric	Invalid: 4
Width: 2	Minimum: 1
Decimals: 0	Maximum: 19
Range: 1-19	

#### Literal question

Section H: Background Information

H2. Please identify the primary specialization of your work. (Select only ONE response)

Currently, do you professionally collaborate/work with the World Bank Group in your country? (h3)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 104
Format: numeric	Invalid: 5
Width: 1	Minimum: 1
Decimals: 0	Maximum: 2
Range: 1-2	

#### Literal question

Section H: Background Information

H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?

Which of the following agencies of the World Bank Group do you primarily engage with in Bosnia-Herzegovina? (h4)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

Type: Discrete	Valid cases: 82
Format: numeric	Invalid: 27
Width: 1	Minimum: 1
Decimals: 0	Maximum: 4
Range: 1-4	

#### Literal question

Section H: Background Information

H4. Which of the following agencies of the World Bank Group do you primarily engage with in Bosnia and Herzegovina? (Select only ONE response)

Do your projects involve both the World Bank and the IFC? (h5)

File: bosnia\_herzegovina\_fy14\_data

#### Overview

## Do your projects involve both the World Bank and the IFC? (h5)

File: bosnia\_herzegovina\_fy14\_data

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 87  
Invalid: 22  
Minimum: 1  
Maximum: 2

### Literal question

Section H: Background Information

H5. Do your projects involve both the World Bank and the IFC? (If YES please go to Question H6; If NO please go to H7)

## If yes, what was your view on the two institutions working together in Bosnia-Herzegovina? (h6)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-5

Valid cases: 39  
Invalid: 70  
Minimum: 1  
Maximum: 5

### Literal question

Section H: Background Information

H6. If yes, what was your view on the two institutions working together in BH? (Select only ONE response)

## Observer (h7\_1)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 98  
Invalid: 11  
Minimum: 0  
Maximum: 1

### Literal question

Section H: Background Information

H7. Which of the following describes most of your exposure to the World Bank Group in BH? (Choose no more than TWO)

1. Observer (i.e., follow in media, discuss in informal conversations, etc.)

## Use World Bank Group reports/data (h7\_2)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 98  
Invalid: 11  
Minimum: 0  
Maximum: 1

### Literal question

## Use World Bank Group reports/data (h7\_2)

File: bosnia\_herzegovina\_fy14\_data

Section H: Background Information

H7. Which of the following describes most of your exposure to the World Bank Group in BH? (Choose no more than TWO)  
2. Use World Bank Group reports/data

## Engage in World Bank Group related/sponsored events/activities (h7\_3)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 98
Format: numeric	Invalid: 11
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section H: Background Information

H7. Which of the following describes most of your exposure to the World Bank Group in BH? (Choose no more than TWO)  
3. Engage in World Bank Group related/sponsored events/activities

## Collaborate as part of my professional duties (h7\_4)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 98
Format: numeric	Invalid: 11
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section H: Background Information

H7. Which of the following describes most of your exposure to the World Bank Group in BH? (Choose no more than TWO)  
4. Collaborate as part of my professional duties

## Use World Bank Group website for information, data, research, etc. (h7\_5)

File: bosnia\_herzegovina\_fy14\_data

### Overview

Type: Discrete	Valid cases: 98
Format: numeric	Invalid: 11
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	

### Literal question

Section H: Background Information

H7. Which of the following describes most of your exposure to the World Bank Group in BH? (Choose no more than TWO)  
5. Use World Bank Group website for information, data, research, etc.

# Which best represents your geographic location? (h8)

File: bosnia\_herzegovina\_fy14\_data

## Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-4

Valid cases: 105  
Invalid: 4  
Minimum: 1  
Maximum: 4

## Literal question

Section H: Background Information

H8. Which best represents your geographic location?

## Related Materials

### Questionnaires

#### Bosnia and Herzegovina FY 2014 World Bank Country Survey Questionnaire

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Title Bosnia and Herzegovina FY 2014 World Bank Country Survey Questionnaire  
 Author(s) The World Bank Group  
 Country Bosnia and Herzegovina  
 Language English  
 Filename bosnia\_and\_herzegovina\_cs\_fy14\_eng\_final\_.pdf

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### Reports

#### Bosnia and Herzegovina FY 2014 World Bank Country Survey Report

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Title Bosnia and Herzegovina FY 2014 World Bank Country Survey Report  
 Author(s) The World Bank Group  
 Date 2015-01-01  
 Country Bosnia and Herzegovina  
 Language English

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Filename bosnia\_and\_herzegovina\_cs\_report\_fy14.pdf

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