Albania - Thresholds I and II Performance Evaluation 2008-2012

Social Impact, Inc.

Report generated on: September 11, 2017

Visit our data catalog at: http://microdata.worldbank.org

Sampling

Sampling Procedure

Business Impact Survey (BIS2) sample frame: 486 businesses; 4 partially-overlapping samples from 4 different (though partially overlapping) sampling frames: (1) VAT payers, (2) large (LTO) taxpayers, (3) businesses that obtain licensing and (4) businesses that participate in public procurement.

Focus Group Discussions (Business Registration - VAT Payers) sample: Economic Operators that were registered after 2006 with NRC. Only 1 FG- in Tirana Businesses will vary by size and sector, but we will select only those businesses which have registered by themselves, without hiring an external person. Participants should be the individuals who personally interacted with the NRC to register.

Focus Group Discussions (Small Businesses) sample: small businesses, with an annual turnover of up to 8 million LEK, (proportionately representing ranges: 0-2 million LEK, 2-5 Million LEK, and 2-8 Million LEK, paying local government (simplified tax) recruited through small business association in Korca and RDAs in Korca and Tirana. A mix of those registered before 2006 (with the court system) and after (with NRC). The sample will include representatives of various sectors (retail shops, food outlets, restaurants, service sector, taxi drivers, etc).

Interviews with CSOs sample: Approximately 15 CSOs that were assisted by MCC ATP, but representing a mix: those having been trained/assisted with 1-on-1 capacity building/being part of the Coalition of CSO in support of Administrative Court/being part of the TCC/received monitoring grants (the latter, all 5, will be asked to participate in the interviews). Based on ISC reports we will ensure a mix of CSOs, which had recorded a progress (according to ISC assessment) and have not.

Questionnaires

Overview

Business impact survey (BIS2): The survey covered medium and large businesses (value-added tax [VAT] payers).

Focus group discussions (FGDs): The discussions included small businesses that are exempt from the VAT.

Open-ended and semi-structured key informant interviews (KIIs): KIIs were conducted with government officials, USAID and U.S. Embassy personnel, independent experts, former project staff representatives of consortium members and selected business leaders. Site visits were conducted to project-implementation sites in Tirana and the regions.

GOA data: Data, annual reports, and in-depth interviews were included from GOA agencies working with the ATPs.

Third-party reports and surveys: Findings were used if relevant to assessing project outcomes and impact.

Data Collection

Data Collection Dates

Start	End	Cycle
2008	2008	Business Impact Survey (BIS1)
2012	2012	Business Impact Survey 2 (BIS2)

Data Collectors

Name	Abbreviation	Affiliation
Institute for Development Research and Alternatives	IDRA	Subcontractor to Social Impact

Data Processing

No content available

Data Appraisal

No content available

File Description

Variable List

business_impact_survey_2008

Content

Cases 297 Variable(s) 97

Structure Type: Keys: ()

Version
Producer
Missing Data

Variables

ID	Name	Label	Туре	Format	Question
V1	idnum	id nr serial	contin	numeric	
V2	idcity	city	discrete	numeric	
V3	biznesi	Type of Taxpayer's Office: Large (LTO) or Tirana (TTO)	discrete	numeric	
V4	q1	what is your job title?	discrete	numeric	
V5	q2	which of the following sectors best describes your company activity (largest sal	discrete	numeric	
V6	q4	which of the following best describes your company ownership (based on the large	discrete	numeric	
V7	q5	q5 in what year (range) was the company established?	discrete	numeric	
V8	q6a1	sold domestically	contin	numeric	
V9	q6a2	exported	contin	numeric	
V10	q7	what is the legal form of your company?	discrete	numeric	
V11	q8	how many full-time employees does your company have? (check one box)	discrete	numeric	
V12	q9	do you have at your company offices: (one answer only)	discrete	numeric	
V13	q10	what kind of connection do you use to get access to internet?	discrete	numeric	
V14	q11	do you have intranet (local network) at your offices?	discrete	numeric	
V15	q12	if yes, how many computers do you have connected in your local network? (interv	discrete	numeric	
V16	q13	why don't you have internet access at your company offices?	discrete	numeric	
V17	q14	is your company using on-line banking services?	discrete	numeric	
V18	q15	what is your main source of information about the tax system in albania, includi	discrete	numeric	
V19	q15a	have you used the gdt website during the last three months?	discrete	numeric	
V20	q15b	if yes how often do you use the website?	discrete	numeric	
V21	q15c	how would you evaluate the quality of the gdt website?	discrete	numeric	
V22	q17	how do you usually obtain information about the status of your tax account (i.e.	discrete	numeric	
V23	q17a	how often, on average, do you meet with tax department per month?	discrete	numeric	
V24	q18a	availability and timeliness of information	discrete	numeric	
V25	q18b	quality of information	discrete	numeric	
V26	q18i	during the last 6 months, overall treatment your company has received during int	discrete	numeric	
V27	q18j	during the last 6 months, courtesy of the gdt employees during interactions	discrete	numeric	
V28	q18k	during the last 6 months, professionalism showed by gdt employees during interac	discrete	numeric	

ID	Name	Label	Туре	Format	Question
V29	q19	monthly, how much time on average do company employees spend in preparing and $\ensuremath{\mathrm{fi}}$	discrete	numeric	
V30	q19a	thinking of unofficial payments or gift that a firm like yours would make in a g	discrete	numeric	
V31	q20	how much time on average do company employees spend in preparing and filing the	discrete	numeric	
V32	q21a	understand the tax laws and procedures	discrete	numeric	
V33	q21b	calculate tax liability	discrete	numeric	
V34	q21c	use the gdt web site	discrete	numeric	
V35	q22a	have you heard about the possibility of filing tax payments online?	discrete	numeric	
V36	q24a	has your company received classroom training in e-filing offered through the pro	discrete	numeric	
V37	q24b	what is the total number of tax payments you made last year for the corporate in	discrete	numeric	
V38	q25	what proportion of your company's revenues are from sales of goods, works and se	discrete	numeric	
V39	q26	has your company ever participated in a public tender?	discrete	numeric	
V40	q26a1	what does your company offers in public tenders? goods	discrete	numeric	
V41	q26a2	what does your company offers in public tenders? works	discrete	numeric	
V42	q26a3	what does your company offers in public tenders? services	discrete	numeric	
V43	q27	how many public tenders has your company submitted during the most recent three	discrete	numeric	
V44	q28year	when was the last time that your company participated in a public tender? year	discrete	numeric	
V45	q29v1	to what agencies has your company submitted tenders? (check all that apply) remo	discrete	numeric	
V46	q29v2	to what agencies has your company submitted tenders? (check all that apply) remo	discrete	numeric	
V47	q29v3	to what agencies has your company submitted tenders? (check all that apply) remo	discrete	numeric	
V48	q29v4	to what agencies has your company submitted tenders? (check all that apply) remo	discrete	numeric	
V49	q29v5	to what agencies has your company submitted tenders? (check all that apply) remo	discrete	numeric	
V50	q29v6	to what agencies has your company submitted tenders? (check all that apply) remo	discrete	numeric	
V51	q29v7	to what agencies has your company submitted tenders? (check all that apply) remo	discrete	numeric	
V52	q30v1	how do you obtain information about public procurement procedures?	discrete	numeric	
V53	q30v2	how do you obtain information about public procurement procedures?	discrete	numeric	
V54	q30v3	how do you obtain information about public procurement procedures?	discrete	numeric	
V55	q30v4	how do you obtain information about public procurement procedures?	discrete	numeric	
V56	q30v5	how do you obtain information about public procurement procedures?	discrete	numeric	
V57	q30v6	how do you obtain information about public procurement procedures?	discrete	numeric	
V58	q30v7	how do you obtain information about public procurement procedures?	discrete	numeric	
V59	q30a	have you heard about the possibility of on-line procurement (electronic procurem	discrete	numeric	
V60	q30b	have you/your company participated in e-procurement (online procurement)?	discrete	numeric	
V61	q30c	have you heard of the procurement advocate office?	discrete	numeric	
V62	q30d1	and if so, how did you hear about it?	discrete	numeric	
V63	q30d2	and if so, how did you hear about it?	discrete	numeric	
V64	q30d3	and if so, how did you hear about it?	discrete	numeric	
V65	q30d4	and if so, how did you hear about it?	discrete	numeric	
V66	q30d5	and if so, how did you hear about it?	discrete	numeric	
V67	q32	do you intend to participate in a public tender during the next 12 months?	discrete	numeric	

ID	Name	Label	Туре	Format	Question
V68	q34	how receptive would you be to submission of public tenders through the internet	discrete	numeric	
V69	q35a	how confident are you in your company's ability to understand the public procure	discrete	numeric	
V70	q35b	how confident are you in your company's ability to prepare and submit public ten	discrete	numeric	
V71	q35c	how confident are you in your company's ability to use the ppa web site and othe	discrete	numeric	
V72	q36a1	how would you like to receive public procurement system information in the futur	discrete	numeric	
V73	q36a2	how would you like to receive public procurement system information in the futur	discrete	numeric	
V74	q36a3	how would you like to receive public procurement system information in the futur	discrete	numeric	
V75	q36a4	how would you like to receive public procurement system information in the futur	discrete	numeric	
V76	q36a5	how would you like to receive public procurement system information in the futur	discrete	numeric	
V77	q36a6	how would you like to receive public procurement system information in the futur	discrete	numeric	
V78	q36a7	how would you like to receive public procurement system information in the futur	discrete	numeric	
V79	q36a	when firms in your industry do business with government, what percent of the con	discrete	numeric	
V80	q36b	thinking of unofficial payments or gifts that a firm like yours would make in a	discrete	numeric	
V81	q37a1	a have you attended a formal training for new public procurement law	discrete	numeric	
V82	q37a2	a have you attended a formal training for e-tendering (e-procurement system)	discrete	numeric	
V83	q38a1	why are you not planning to participate in public tenders?	discrete	numeric	
V84	q38a2	why are you not planning to participate in public tenders?	discrete	numeric	
V85	q38a3	why are you not planning to participate in public tenders?	discrete	numeric	
V86	q38a4	why are you not planning to participate in public tenders?	discrete	numeric	
V87	q38a5	why are you not planning to participate in public tenders?	discrete	numeric	
V88	q38a6	why are you not planning to participate in public tenders?	discrete	numeric	
V89	q38a7	why are you not planning to participate in public tenders?	discrete	numeric	
V90	q47	how receptive would you be to business registration through the internet (on-lin	discrete	numeric	
V91	q50	have you heard about the national registration center (one-stop shop for busines	discrete	numeric	
V92	q54	considering that the current fee for business registration services does not cov	discrete	numeric	
V93	d1	gender	discrete	numeric	
V94	d2	what is your age?	discrete	numeric	
V95	d3	what is your education?	discrete	numeric	
V96	d9	which is your internet service provider?	discrete	numeric	
V97	jotirane	Tirana or Non-Tirana?	discrete	numeric	

business_needs_survey_2007

Content

Cases 300 Variable(s) 134

Structure Type: Keys: ()

Version
Producer
Missing Data

Variables

ID	Name	Label	Туре	Format	Question
V98	tir_var	Tirana or Non-Tirana?	discrete	numeric	
V99	idcity	id city	discrete	numeric	
V100	idnum	id nr serial	contin	numeric	
V101	q1	q1. what is your job title?	discrete	numeric	
V102	q1_other	q1. what is your job title?	discrete	numeric	
V103	q2	q2. which of the following sectors best describes your company activity (larges	discrete	numeric	
V104	q4	q4. which of the following best describes your company ownership (based on the I	discrete	numeric	
V105	q4_other	q4. which of the following best describes your company ownership (based on the I	discrete	numeric	
V106	q5	q5 in what year (range) was the company established?	discrete	numeric	
V107	q5a	year of establishment	discrete	numeric	
V108	q6a1	q6.1 what percentage of your firm's sales from last year) were sold domesticall	discrete	numeric	
V109	q6a2	q6.2 what percentage of your firm's sales from last year) were exported?	discrete	numeric	
V110	q7	q.7. what is the legal form of your company?	discrete	numeric	
V111	q8	q.8. how many full-time employees does your company have?	discrete	numeric	
V112	q8_other	q.8. how many full-time employees does your company have?	discrete	numeric	
V113	q9	q.9 do you have at your company offices:	discrete	numeric	
V114	q9_other	q.9 do you have at your company offices:	discrete	numeric	
V115	q10	q.10 what kind of connection do you use to get access to internet?	discrete	numeric	
V116	q11	q.11 do you have intranet (local network) at your offices?	discrete	numeric	
V117	q12	q.12 if yes, how many computers do you have connected in your local network? (in	discrete	numeric	
V118	q13	q.13 why don't you have internet access at your company offices?	discrete	numeric	
V119	q14	q.14 is your company using on-line banking services?	discrete	numeric	
V120	q15	q15. what is your main source of information about the tax system in albania, in	discrete	numeric	
V121	q16	q16. how do you obtain the tax forms that you submit monthly?	discrete	numeric	
V122	q17	q.17 how do you usually obtain information about the status of your tax account	discrete	numeric	
V123	q18q1	q18.1 availability and timeliness of information	discrete	numeric	
V124	q18q2	18.2 quality of information	discrete	numeric	
V125	q18q3	18.3 efficiency of the assessment procedures	discrete	numeric	

ID	Name	Label	Туре	Format	Question
V126	q18q4	18.4 fairness of the assessment procedures	discrete	numeric	
V127	q18q5	18. 5 efficiency of audit procedures	discrete	numeric	
V128	q18q6	18.6 fairness of audit procedures	discrete	numeric	
V129	q18q7	18. 7 efficiency of appeals procedures	discrete	numeric	
V130	q18q8	18.8 fairness of appeals procedures	discrete	numeric	
V131	q18q9	18.9 overall treatment your company has received during interactions with tax au	discrete	numeric	
V132	q19	$\ensuremath{\text{q.19}}$ monthly, how much time on average do company employees spend in preparing a	discrete	numeric	
V133	q20	q.20 how much time on average do company employees spend in preparing and filing	discrete	numeric	
V134	q21q1	q21.1 understand the tax laws and procedures	discrete	numeric	
V135	q21q2	q21.2 calculate tax liability	discrete	numeric	
V136	q21q3	q21. 3 use the gdt web site	discrete	numeric	
V137	q22q1	q22.1 download tax forms and instructions	discrete	numeric	
V138	q22q2	q22.2 submit monthly vat declarations	discrete	numeric	
V139	q22q3	q22.3 submit annual profits declarations	discrete	numeric	
V140	q22q4	q22.4 submit withholding declarations for personal income tax and social insurance contributions	discrete	numeric	
V141	q22q5	q22.5 make tax payments through the online banking system	discrete	numeric	
V142	q23a1	q23.1 general tax department website	discrete	numeric	
V143	q23a2	q23.2 business associations	discrete	numeric	
V144	q23a3	training seminars	discrete	numeric	
V145	q23a4	specialized accounting/consulting firms/experts	discrete	numeric	
V146	q23a5	publications	discrete	numeric	
V147	q23a6	email updates/electronic newsletters	discrete	numeric	
V148	q23a7	media (newspapers, tv, radio)	discrete	numeric	
V149	q23a8	other	discrete	numeric	
V150	q24	q.24 would your company be interested in participating during the next 12 months	discrete	numeric	
V151	q25	q.25 what proportion of your company's revenues come from sales of goods, works	discrete	numeric	
V152	q26	q26. has your company ever participated in a public tender?	discrete	numeric	
V153	q27	q27. how many public tenders has your company submitted during the most recent t	discrete	numeric	
V154	q28year	q28. 2 (year)	discrete	numeric	
V155	q29	q29. what agencies has your company submitted tenders to? - reponse 1	discrete	numeric	
V156	q29_2	q29. what agencies has your company submitted tenders to? - reponse 2	discrete	numeric	
V157	q29_3	q29. what agencies has your company submitted tenders to? - reponse 3	discrete	numeric	
V158	q29_4	q29. what agencies has your company submitted tenders to? - reponse 4	discrete	numeric	
V159	q30	q30. how do you obtain information about public procurement procedures? (multipl	discrete	numeric	
V160	q31q1	q31.1 availability and timeliness of public information about tenders	discrete	numeric	
V161	q31q2	q31.2 responsiveness to inquiries	discrete	numeric	
V162	q31q3	q31.3 fairness of award procedures	discrete	numeric	

ID	Name	Label	Туре	Format	Question
V163	q31q4	q31.4 fairness of appeals procedures	discrete	numeric	
V164	q31q5	q31.5 efficiency and accuracy in administration of contracts	discrete	numeric	
V165	q32	q.32 do you intend to participate in a public tender during the next 12 months?	discrete	numeric	
V166	q33a1	q33.1 goods	discrete	numeric	
V167	q33a2	q33.2 works	discrete	numeric	
V168	q33a3	q33.3 services	discrete	numeric	
V169	q34	q.34 how receptive would you be to submission of public tenders through the inte	discrete	numeric	
V170	q35q1	q35.1 understand the public procurement laws and procedures	discrete	numeric	
V171	q35q2	q35.2 prepare and submit public tenders	discrete	numeric	
V172	q35q3	q35.3 use the ppa web site and other information sources	discrete	numeric	
V173	q36a1	q36.1 ppa website	discrete	numeric	
V174	q36a2	q36.2 business associations	discrete	numeric	
V175	q36a3	q36.3 training seminars	discrete	numeric	
V176	q36a4	q36.4 public announcement bulletin	discrete	numeric	
V177	q36a5	q36.5 email updates/ e-newsletters	discrete	numeric	
V178	q36a6	q36.6 newspapers	discrete	numeric	
V179	q36a7	q36.7 other	discrete	numeric	
V180	q37	q37. would your company be interested in participating in training relating to n	discrete	numeric	
V181	q38a1	q38.1 we don't make/produce anything that government buys	discrete	numeric	
V182	q38a2	q38.2 there is not enough profit doing business with government	discrete	numeric	
V183	q38a3	q38.3 we already sell everything we can produce to private customers (we are ope	discrete	numeric	
V184	q38a4	q38.4 tendering is a complicated and time consuming process	discrete	numeric	
V185	q38a5	q38.5 the public procurement system is unfair	discrete	numeric	
V186	q38a6	q38.6 we don't want to deal with government bureaucracy	discrete	numeric	
V187	q38a7	q38.7 other (specify)	discrete	numeric	
V188	q39	q.39 where was the company registered originally? (one answer only)	discrete	numeric	
V189	q40	q.40 does your company need any licenses to operate?	discrete	numeric	
V190	q41a1	q41.1 ministry of finance	discrete	numeric	
V191	q41a2	q41.2 ministry of economy, trade and energy	discrete	numeric	
V192	q41a3	q41.3 ministry of agriculture	discrete	numeric	
V193	q41a4	q41.4 ministry of environment	discrete	numeric	
V194	q41a5	q41.5 ministry of defense	discrete	numeric	
V195	q41a6	q41.6 ministry of public works transport and telecommunications	discrete	numeric	
V196	q41a7	q41.7 ministry of education and science	discrete	numeric	
V197	q41a8	q41.8 ministry of interior	discrete	numeric	
V198	q41a9	q41.9 ministry of health	discrete	numeric	
V199	q41a10	otherspecify)	discrete	numeric	
V200	q41a11	otherspecify)	discrete	numeric	
V201	q41a12	otherspecify)	discrete	numeric	

ID	Name	Label	Туре	Format	Question
V202	q42	q42. how many times has the company updated business registration information du	discrete	numeric	
V203	q43	q43 in what year (range) was the company established?	discrete	numeric	
V204	q44q1	availability of business registration information	discrete	numeric	
V205	q44q2	time required to register a business	discrete	numeric	
V206	q44q3	cost required to register a business	discrete	numeric	
V207	q44q4	time required to update business registration	discrete	numeric	
V208	q45a1	q45.1 lawyer	discrete	numeric	
V209	q45a2	q45.2 notary	discrete	numeric	
V210	q45a3	q45.3 accountant	discrete	numeric	
V211	q45a4	45. 4 courts	discrete	numeric	
V212	q45a5	45. 5 other	discrete	numeric	
V213	q46	q.46 who prepares the necessary documents and information for registration? (o	discrete	numeric	
V214	q47	q.47 how receptive would you be to business registration through the internet (o	discrete	numeric	
V215	q48	q.48 do you intend to change anything in your business registration information	discrete	numeric	
V216	q49q1	q49.1 understand the business registration laws:	discrete	numeric	
V217	q49q2	49.2 prepare business registration documents	discrete	numeric	
V218	q49q3	q49.3 use websites	discrete	numeric	
V219	q50	q50. have you heard about the national registration center(one -stop shop for bu	discrete	numeric	
V220	q51a1	q51.1 tv	discrete	numeric	
V221	q51a2	q51.2 newspapers	discrete	numeric	
V222	q51a3	company's lawyer	discrete	numeric	
V223	q51a4	employee or personal contact	discrete	numeric	
V224	q51a5	seminars/trainings	discrete	numeric	
V225	q51a6	meetings of business associations	discrete	numeric	
V226	q51a7	other	discrete	numeric	
V227	q52	q.52 how would you like to receive business registration system information in t	discrete	numeric	
V228	q53	q.53 would your company be interested in training relating to new business regis	discrete	numeric	
V229	d1	d1. gender	discrete	numeric	
V230	d2	d2. what is your age?	discrete	numeric	
V231	d3	d3. what is your education?	discrete	numeric	

id nr serial (idnum)

File: business impact survey 2008

Overview

Type: Continuous Format: numeric Width: 3 Decimals: 0 Range: 501-833 Valid cases: 297 Invalid: 0 Minimum: 501 Maximum: 833

city (idcity)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Valid cases: 297 Invalid: 0

Type of Taxpayer's Office: Large (LTO) or Tirana (TTO) (biznesi) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 297 Invalid: 0

what is your job title? (q1)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 297 Invalid: 0

which of the following sectors best describes your company activity (largest sal (q2)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 297 Invalid: 0

which of the following best describes your company ownership (based on the large (q4)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-6 Valid cases: 297 Invalid: 0

q5 in what year (range) was the company established? (q5) File: business_impact_survey_2008

Overview

Type: Discrete Format: numeric Width: 4 Decimals: 0 Range: 1-9999 Valid cases: 297 Invalid: 0

sold domestically (q6a1)

File: business impact survey 2008

Overview

Type: Continuous Format: numeric Width: 3 Decimals: 0 Range: 0-100 Valid cases: 297 Invalid: 0 Minimum: 0 Maximum: 100

exported (q6a2)

File: business impact survey 2008

Overview

Type: Continuous Format: numeric Width: 3 Decimals: 0 Range: 0-100 Valid cases: 297 Invalid: 0 Minimum: 0 Maximum: 100

what is the legal form of your company? (q7) File: business_impact_survey_2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 297 Invalid: 0

how many full-time employees does your company have? (check one box) (q8)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 297 Invalid: 0

do you have at your company offices: (one answer only) (q9) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 297 Invalid: 0

what kind of connection do you use to get access to internet? (q10) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-5 Valid cases: 250 Invalid: 47

do you have intranet (local network) at your offices? (q11) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 250 Invalid: 47

if yes, how many computers do you have connected in your local network? (interv (q12)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-5 Valid cases: 157 Invalid: 140

why don't you have internet access at your company offices? (q13) File: business_impact_survey_2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-6 Valid cases: 49 Invalid: 248

is your company using on-line banking services? (q14) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 297 Invalid: 0

what is your main source of information about the tax system in albania, includi (q15)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Valid cases: 297 Invalid: 0

have you used the gdt website during the last three months? (q15a)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 297 Invalid: 0

if yes how often do you use the website? (q15b) File: business_impact_survey_2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 241 Invalid: 56

how would you evaluate the quality of the gdt website? (q15c) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-6 Valid cases: 241 Invalid: 56

how do you usually obtain information about the status of your tax account (i.e. (q17)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 297 Invalid: 0

how often, on average, do you meet with tax department per month? (q17a)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 297 Invalid: 0

availability and timeliness of information (q18a) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 295 Invalid: 2

quality of information (q18b)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 296 Invalid: 1 during the last 6 months, overall treatment your company has received during int (q18i)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 294 Invalid: 3

during the last 6 months, courtesy of the gdt employees during interactions (q18j)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 292 Invalid: 5

during the last 6 months, professionalism showed by gdt employees during interac (q18k)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 290 Invalid: 7

monthly, how much time on average do company employees spend in preparing and fi (q19)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-6 Valid cases: 297 Invalid: 0

thinking of unofficial payments or gift that a firm like yours would make in a g (q19a)

File: business impact survey 2008

thinking of unofficial payments or gift that a firm like yours would make in a g (q19a)

File: business impact survey 2008

Type: Discrete Format: numeric Width: 1 Decimals: 0

Range: 1-5

Valid cases: 297 Invalid: 0

how much time on average do company employees spend in preparing and filing the (q20)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 297 Invalid: 0

understand the tax laws and procedures (q21a) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 297 Invalid: 0

calculate tax liability (q21b)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 297 Invalid: 0

use the gdt web site (q21c)

File: business_impact_survey_2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3

Valid cases: 297 Invalid: 0 have you heard about the possibility of filing tax payments online? (q22a)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 297 Invalid: 0

has your company received classroom training in e-filing offered through the pro (q24a)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 297 Invalid: 0

what is the total number of tax payments you made last year for the corporate in (q24b)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 297 Invalid: 0

what proportion of your company's revenues are from sales of goods, works and se (q25)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 297 Invalid: 0

has your company ever participated in a public tender? (q26) File: business_impact_survey_2008

has your company ever participated in a public tender? (q26) File: business impact survey 2008

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 297 Invalid: 0

what does your company offers in public tenders? goods (q26a1) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-1 Valid cases: 59 Invalid: 238

what does your company offers in public tenders? works (q26a2) File: business_impact_survey_2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 2-2 Valid cases: 21 Invalid: 276

what does your company offers in public tenders? services (q26a3) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 3-3 Valid cases: 44 Invalid: 253

how many public tenders has your company submitted during the most recent three (q27)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 108 Invalid: 189 when was the last time that your company participated in a public tender? year (q28year)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 4 Decimals: 0 Range: 1-9999 Valid cases: 108 Invalid: 189

to what agencies has your company submitted tenders? (check all that apply) remo (q29v1)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 40 Invalid: 257

to what agencies has your company submitted tenders? (check all that apply) remo (q29v2)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 53 Invalid: 244

to what agencies has your company submitted tenders? (check all that apply) remo (q29v3)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 34 Invalid: 263

to what agencies has your company submitted tenders? (check all that apply) remo (q29v4)

File: business_impact_survey_2008

to what agencies has your company submitted tenders? (check all that apply) remo (q29v4)

File: business impact survey 2008

Type: Discrete Format: numeric Width: 1 Decimals: 0

Range: 1-7

Valid cases: 0 Invalid: 297

to what agencies has your company submitted tenders? (check all that apply) remo (q29v5)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 3 Invalid: 294

to what agencies has your company submitted tenders? (check all that apply) remo (q29v6)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 11 Invalid: 286

to what agencies has your company submitted tenders? (check all that apply) remo (q29v7)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 9 Invalid: 288

how do you obtain information about public procurement procedures? (q30v1)

File: business_impact_survey_2008

how do you obtain information about public procurement procedures? (q30v1)

File: business impact survey 2008

Type: Discrete Format: numeric Width: 1 Decimals: 0

Range: 1-7

Valid cases: 68 Invalid: 229

how do you obtain information about public procurement procedures? (q30v2)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 20 Invalid: 277

how do you obtain information about public procurement procedures? (q30v3)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 34 Invalid: 263

how do you obtain information about public procurement procedures? (q30v4)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 31 Invalid: 266

how do you obtain information about public procurement procedures? (q30v5)

File: business impact survey 2008

how do you obtain information about public procurement procedures? (q30v5)

File: business impact survey 2008

Type: Discrete Format: numeric Width: 1 Decimals: 0

Range: 1-7

Valid cases: 10 Invalid: 287

how do you obtain information about public procurement procedures? (q30v6)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 14 Invalid: 283

how do you obtain information about public procurement procedures? (q30v7)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 6 Invalid: 291

have you heard about the possibility of on-line procurement (electronic procurem (q30a)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 108 Invalid: 189

have you/your company participated in e-procurement (online procurement)? (q30b)

File: business impact survey 2008

have you/your company participated in e-procurement (online procurement)? (q30b)

File: business impact survey 2008

Type: Discrete Format: numeric Width: 1 Decimals: 0

Range: 1-2

Valid cases: 108 Invalid: 189

have you heard of the procurement advocate office? (q30c) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 108 Invalid: 189

and if so, how did you hear about it? (q30d1) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 13 Invalid: 284

and if so, how did you hear about it? (q30d2) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 50 Invalid: 247

and if so, how did you hear about it? (q30d3) File: business_impact_survey_2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5

Valid cases: 2 Invalid: 295

and if so, how did you hear about it? (q30d4) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 19 Invalid: 278

and if so, how did you hear about it? (q30d5) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 14 Invalid: 283

do you intend to participate in a public tender during the next 12 months? (q32)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 297 Invalid: 0

how receptive would you be to submission of public tenders through the internet (q34)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 121 Invalid: 176

how confident are you in your company's ability to understand the public procure (q35a)

File: business impact survey 2008

how confident are you in your company's ability to understand the public procure (q35a)

File: business impact survey 2008

Type: Discrete Format: numeric Width: 1 Decimals: 0

Range: 1-3

Valid cases: 121 Invalid: 176

how confident are you in your company's ability to prepare and submit public ten (q35b)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 121 Invalid: 176

how confident are you in your company's ability to use the ppa web site and othe (q35c)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 121 Invalid: 176

how would you like to receive public procurement system information in the futur (q36a1)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 110 Invalid: 187

how would you like to receive public procurement system information in the futur (q36a2)

File: business impact survey 2008

how would you like to receive public procurement system information in the futur (q36a2)

File: business impact survey 2008

Type: Discrete Format: numeric Width: 1 Decimals: 0

Range: 1-7

Valid cases: 15 Invalid: 282

how would you like to receive public procurement system information in the futur (q36a3)

File: business_impact_survey_2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 31 Invalid: 266

how would you like to receive public procurement system information in the futur (q36a4)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 43 Invalid: 254

how would you like to receive public procurement system information in the futur (q36a5)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 34 Invalid: 263

how would you like to receive public procurement system information in the futur (q36a6)

File: business impact survey 2008

how would you like to receive public procurement system information in the futur (q36a6)

File: business impact survey 2008

Type: Discrete Format: numeric Width: 1 Decimals: 0

Range: 1-7

Valid cases: 10 Invalid: 287

how would you like to receive public procurement system information in the futur (q36a7)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 0 Invalid: 297

when firms in your industry do business with government, what percent of the con (q36a)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 121 Invalid: 176

thinking of unofficial payments or gifts that a firm like yours would make in a (q36b)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 121 Invalid: 176

a have you attended a formal training for new public procurement law (q37a1)

File: business impact survey 2008

a have you attended a formal training for new public procurement law (q37a1)

File: business impact_survey_2008

Type: Discrete Format: numeric

Width: 1 Decimals: 0 Range: 1-2 Valid cases: 121 Invalid: 176

a have you attended a formal training for e-tendering (e-procurement system) (q37a2)

File: business_impact_survey_2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 121 Invalid: 176

why are you not planning to participate in public tenders? (q38a1) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 77 Invalid: 220

why are you not planning to participate in public tenders? (q38a2) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 20 Invalid: 277

why are you not planning to participate in public tenders? (q38a3) File: business_impact_survey_2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 42 Invalid: 255

why are you not planning to participate in public tenders? (q38a4) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 43 Invalid: 254

why are you not planning to participate in public tenders? (q38a5) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 24 Invalid: 273

why are you not planning to participate in public tenders? (q38a6) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 34 Invalid: 263

why are you not planning to participate in public tenders? (q38a7) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 5 Invalid: 292

how receptive would you be to business registration through the internet (on-lin (q47)

File: business_impact_survey_2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4

have you heard about the national registration center (one-stop shop for busines (q50)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 297 Invalid: 0

considering that the current fee for business registration services does not cov (q54)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 297 Invalid: 0

gender (d1)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 297 Invalid: 0

what is your age? (d2)

File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 297 Invalid: 0

what is your education? (d3)

File: business_impact_survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5

which is your internet service provider? (d9) File: business_impact_survey_2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-7 Valid cases: 297 Invalid: 0

Tirana or Non-Tirana? (jotirane) File: business impact survey 2008

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2

Tirana or Non-Tirana? (tir_var) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 300 Invalid: 0

id city (idcity)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Valid cases: 300 Invalid: 0

id nr serial (idnum)

File: business_needs_survey_2007

Overview

Type: Continuous Format: numeric Width: 3 Decimals: 0 Range: 101-919 Valid cases: 300 Invalid: 0 Minimum: 101 Maximum: 919

q1. what is your job title? (q1)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 300 Invalid: 0

q1. what is your job title? (q1_other) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 300 Invalid: 0

q2. which of the following sectors best describes your company activity (larges (q2)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 300 Invalid: 0

q4. which of the following best describes your company ownership (based on the l (q4)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-6 Valid cases: 300 Invalid: 0

q4. which of the following best describes your company ownership (based on the l (q4 other)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-6 Valid cases: 300 Invalid: 0

q5 in what year (range) was the company established? (q5) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 300 Invalid: 0

year of establishment (q5a)

File: business_needs_survey_2007

year of establishment (q5a)

File: business_needs_survey_2007

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 300 Invalid: 0

q6.1 what percentage of your firm's sales from last year) were sold domesticall (q6a1)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 3 Decimals: 0 Range: 0-999 Valid cases: 300 Invalid: 0

q6.2 what percentage of your firm's sales from last year) were exported? (q6a2)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 3 Decimals: 0 Range: 0-999 Valid cases: 300 Invalid: 0

q.7. what is the legal form of your company? (q7) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 300 Invalid: 0

q.8. how many full-time employees does your company have? (q8) File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 300 Invalid: 0

q.8. how many full-time employees does your company have? (q8 other)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 300 Invalid: 0

q.9 do you have at your company offices: (q9) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 300 Invalid: 0

q.9 do you have at your company offices: (q9_other) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 300 Invalid: 0

q.10 what kind of connection do you use to get access to internet? (q10)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-5 Valid cases: 252 Invalid: 48

q.11 do you have intranet (local network) at your offices? (q11) File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2

q.12 if yes, how many computers do you have connected in your local network? (in (q12)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-5 Valid cases: 147 Invalid: 153

q.13 why don't you have internet access at your company offices? (q13)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-6 Valid cases: 48 Invalid: 252

q.14 is your company using on-line banking services? (q14) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 300 Invalid: 0

q15. what is your main source of information about the tax system in albania, in (q15)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Valid cases: 300 Invalid: 0

q16. how do you obtain the tax forms that you submit monthly? (q16)

File: business needs survey 2007

q16. how do you obtain the tax forms that you submit monthly? (q16)

File: business needs survey 2007

Type: Discrete Format: numeric Width: 1 Decimals: 0

Range: 1-3

Valid cases: 300 Invalid: 0

q.17 how do you usually obtain information about the status of your tax account (q17)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-6 Valid cases: 300 Invalid: 0

q18.1 availability and timeliness of information (q18q1) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 299 Invalid: 1

18.2 quality of information (q18q2) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 299 Invalid: 1

18.3 efficiency of the assessment procedures (q18q3) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4

18.4 fairness of the assessment procedures (q18q4) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 295 Invalid: 5

18. 5 efficiency of audit procedures (q18q5) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-5 Valid cases: 294 Invalid: 6

18.6 fairness of audit procedures (q18q6) File: business needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-5 Valid cases: 294 Invalid: 6

18. 7 efficiency of appeals procedures (q18q7) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-5 Valid cases: 159 Invalid: 141

18.8 fairness of appeals procedures (q18q8) File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-5

18.9 overall treatment your company has received during interactions with tax au (q18q9)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 297 Invalid: 3

q.19 monthly, how much time on average do company employees spend in preparing a (q19)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-6 Valid cases: 300 Invalid: 0

q.20 how much time on average do company employees spend in preparing and filing (q20)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 300 Invalid: 0

q21.1 understand the tax laws and procedures (q21q1) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-3 Valid cases: 300 Invalid: 0

q21.2 calculate tax liability (q21q2)

File: business_needs_survey_2007

q21.2 calculate tax liability (q21q2) File: business needs survey 2007

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-3 Valid cases: 300 Invalid: 0

q21. 3 use the gdt web site (q21q3) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-3 Valid cases: 300 Invalid: 0

q22.1 download tax forms and instructions (q22q1) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 300 Invalid: 0

q22.2 submit monthly vat declarations (q22q2) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 300 Invalid: 0

q22.3 submit annual profits declarations (q22q3) File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 300 Invalid: 0

q22.4 submit withholding declarations for personal income tax and social insurance contributions (q22q4)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 300 Invalid: 0

q22.5 make tax payments through the online banking system (q22q5)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 300 Invalid: 0

q23.1 general tax department website (q23a1)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-8 Valid cases: 244 Invalid: 56

q23.2 business associations (q23a2)

File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-8 Valid cases: 37 Invalid: 263

training seminars (q23a3)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-8 Valid cases: 81 Invalid: 219

specialized accounting/consulting firms/experts (q23a4) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-8 Valid cases: 84 Invalid: 216

publications (q23a5)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-8 Valid cases: 104 Invalid: 196

email updates/electronic newsletters (q23a6) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-8 Valid cases: 100 Invalid: 200

media (newspapers, tv, radio) (q23a7) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-8 Valid cases: 20 Invalid: 280

other (q23a8)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 8-8

q.24 would your company be interested in participating during the next 12 months (q24)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 300 Invalid: 0

q.25 what proportion of your company's revenues come from sales of goods, works (q25)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 300 Invalid: 0

q26. has your company ever participated in a public tender? (q26) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 300 Invalid: 0

q27. how many public tenders has your company submitted during the most recent t (q27)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 120 Invalid: 180

q28. 2 (year) (q28year)

File: business_needs_survey_2007

q28. 2 (year) (q28year)

File: business needs survey 2007

Type: Discrete Format: numeric Width: 4 Decimals: 0 Range: 0-2007 Valid cases: 120 Invalid: 180

q29. what agencies has your company submitted tenders to? - reponse 1 (q29)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-7 Valid cases: 120 Invalid: 180

q29. what agencies has your company submitted tenders to? - reponse 2 (q29-2)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-7 Valid cases: 24 Invalid: 276

q29. what agencies has your company submitted tenders to? - reponse 3 (q29-3)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-7 Valid cases: 12 Invalid: 288

q29. what agencies has your company submitted tenders to? - reponse 4 (q29_4)

File: business needs survey 2007

q29. what agencies has your company submitted tenders to? - reponse 4 (q29-4)

File: business needs survey 2007

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-7 Valid cases: 6 Invalid: 294

q30. how do you obtain information about public procurement procedures? (multipl (q30)

File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 120 Invalid: 180

q31.1 availability and timeliness of public information about tenders (q31q1)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 118 Invalid: 182

q31.2 responsiveness to inquiries (q31q2)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 117 Invalid: 183

q31.3 fairness of award procedures (q31q3)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4

q31.4 fairness of appeals procedures (q31q4) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-5 Valid cases: 107 Invalid: 193

q31.5 efficiency and accuracy in administration of contracts (q31q5)

File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-5 Valid cases: 120 Invalid: 180

q.32 do you intend to participate in a public tender during the next 12 months? (q32)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 300 Invalid: 0

q33.1 goods (q33a1)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 71 Invalid: 229

q33.2 works (q33a2)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3

q33.3 services (q33a3)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 57 Invalid: 243

q.34 how receptive would you be to submission of public tenders through the inte (q34)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 148 Invalid: 152

q35.1 understand the public procurement laws and procedures (q35q1)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3

Valid cases: 148 Invalid: 152

q35.2 prepare and submit public tenders (q35q2)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 148 Invalid: 152

q35.3 use the ppa web site and other information sources (q35q3) File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 148 Invalid: 152

q36.1 ppa website (q36a1)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 123 Invalid: 177

q36.2 business associations (q36a2) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 23 Invalid: 277

q36.3 training seminars (q36a3) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 21 Invalid: 279

q36.4 public announcement bulletin (q36a4) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 69 Invalid: 231

q36.5 email updates/ e-newsletters (q36a5) File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 50 Invalid: 250

q36.6 newspapers (q36a6)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 19 Invalid: 281

q36.7 other (q36a7)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 1 Invalid: 299

q37. would your company be interested in participating in training relating to n (q37)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 148 Invalid: 152

q38.1 we don't make/produce anything that government buys (q38a1)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 59 Invalid: 241

q38.2 there is not enough profit doing business with government (q38a2)

File: business_needs_survey_2007

q38.2 there is not enough profit doing business with government (q38a2)

File: business_needs_survey_2007

Type: Discrete Format: numeric Width: 1 Decimals: 0

Range: 1-7

Valid cases: 6 Invalid: 294

q38.3 we already sell everything we can produce to private customers (we are ope (q38a3)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 44 Invalid: 256

q38.4 tendering is a complicated and time consuming process (q38a4)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 22 Invalid: 278

q38.5 the public procurement system is unfair (q38a5) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 27 Invalid: 273

q38.6 we don't want to deal with government bureaucracy (q38a6) File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7 Valid cases: 33 Invalid: 267 q38.7 other (specify) (q38a7)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7

Valid cases: 26 Invalid: 274

q.39 where was the company registered originally? (one answer only) (q39)

File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 300 Invalid: 0

q.40 does your company need any licenses to operate? (q40) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 300 Invalid: 0

q41.1 ministry of finance (q41a1) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-9 Valid cases: 58 Invalid: 242

q41.2 ministry of economy, trade and energy (q41a2) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-9 Valid cases: 44 Invalid: 256

q41.3 ministry of agriculture (q41a3) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-9 Valid cases: 9 Invalid: 291

q41.4 ministry of environment (q41a4) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-9 Valid cases: 27 Invalid: 273

q41.5 ministry of defense (q41a5) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-9 Valid cases: 0 Invalid: 300

q41.6 ministry of public works transport and telecommunications (q41a6)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-9 Valid cases: 83 Invalid: 217

q41.7 ministry of education and science (q41a7) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-9

q41.8 ministry of interior (q41a8) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-9 Valid cases: 0 Invalid: 300

q41.9 ministry of health (q41a9) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-9 Valid cases: 17 Invalid: 283

other_____specify) (q41a10) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 10-10 Valid cases: 15 Invalid: 285

other_____specify) (q41a11) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Valid cases: 0 Invalid: 300

other_____specify) (q41a12) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0

q42. how many times has the company updated business registration information du (q42)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 300 Invalid: 0

q43 in what year (range) was the company established? (q43) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 300 Invalid: 0

availability of business registration information (q44q1) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 138 Invalid: 162

time required to register a business (q44q2) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 136 Invalid: 164

cost required to register a business (q44q3) File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4

time required to update business registration (q44q4) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-4 Valid cases: 133 Invalid: 167

q45.1 lawyer (q45a1)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 47 Invalid: 253

q45.2 notary (q45a2)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 17 Invalid: 283

q45.3 accountant (q45a3)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 83 Invalid: 217

45. 4 courts (q45a4)

File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5

45. 5 other (q45a5)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 2 Invalid: 298

q.46 who prepares the necessary documents and information for registration? (o (q46)

File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 141 Invalid: 159

q.47 how receptive would you be to business registration through the internet (o (q47)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 300 Invalid: 0

q.48 do you intend to change anything in your business registration information (q48)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 300 Invalid: 0

q49.1 understand the business registration laws: (q49q1)

File: business_needs_survey_2007

q49.1 understand the business registration laws: (q49q1) File: business needs survey 2007

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 57 Invalid: 243

49.2 prepare business registration documents (q49q2) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 57 Invalid: 243

q49.3 use websites (q49q3)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 57 Invalid: 243

q50. have you heard about the national registration center(one -stop shop for bu (q50)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 57 Invalid: 243

q51.1 tv (q51a1)

File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-7

Valid cases: 14 Invalid: 286

q51.2 newspapers (q51a2)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 2-2 Valid cases: 11 Invalid: 289

company's lawyer (q51a3)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 3-3 Valid cases: 4 Invalid: 296

employee or personal contact (q51a4) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 4-4 Valid cases: 10 Invalid: 290

seminars/trainings (q51a5)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 5-5 Valid cases: 3 Invalid: 297

meetings of business associations (q51a6) File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 6-6

other (q51a7)

File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 7-7 Valid cases: 5 Invalid: 295

q.52 how would you like to receive business registration system information in t (q52)

File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-6 Valid cases: 57 Invalid: 243

q.53 would your company be interested in training relating to new business regis (q53)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 57 Invalid: 243

d1. gender (d1)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 300 Invalid: 0

d2. what is your age? (d2)

File: business needs survey 2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 300 Invalid: 0

d3. what is your education? (d3) File: business_needs_survey_2007

Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-6 Valid cases: 300 Invalid: 0

Related Materials

Questionnaires

Business Needs Questionnaire

Title Business Needs Questionnaire

Country Albania Language English

Filename questionnairre-alb-threshold-business needs-2007.pdf

Business Impact Survey

Title Business Impact Survey

Country Albania Language English

Filename questionnaire-alb-threshold-idra wave2-2008.pdf

Reports

Final Report

Title Final Report
Author(s) Lilit Melikyan
Date 2012-01-01
Country Albania
Language English

Filename finalreport-alb-threshold-jan12.pdf

MCC Management Response

Title MCC Management Response

Author(s) MCC
Date 2012-01-01
Country Albania

Language English

Filename mccresponse-alb-threshold-jan12.pdf