**Development Research Group, Finance and Private Sector Development Unit** 

Report generated on: April 26, 2021

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#### Overview

#### Identification

ID NUMBER WLD\_2014\_FINDEX\_v01\_M

#### **Version**

**VERSION DESCRIPTION** 

PRODUCTION DATE 2015-08-12

#### **Overview**

#### **ABSTRACT**

Financial inclusion is critical in reducing poverty and achieving inclusive economic growth. When people can participate in the financial system, they are better able to start and expand businesses, invest in their children's education, and absorb financial shocks. Yet prior to 2011, little was known about the extent of financial inclusion and the degree to which such groups as the poor, women, and rural residents were excluded from formal financial systems.

By collecting detailed indicators about how adults around the world manage their day-to-day finances, the Global Findex allows policy makers, researchers, businesses, and development practitioners to track how the use of financial services has changed over time. The database can also be used to identify gaps in access to the formal financial system and design policies to expand financial inclusion.

KIND OF DATA
Sample survey data [ssd]

UNITS OF ANALYSIS Individual

### Scope

#### NOTES

While the first edition provided more than 60 indicators on financial inclusion, the 2014 Global Findex features more than 100 indicators. The database includes indicators on ownership of financial institution accounts and mobile money accounts; use of mobile money accounts for savings and payments; purposes of account use, such as receiving government transfers, wage payments, and agricultural payments; how adults send and receive domestic remittances; savings behavior; use of savings methods, such as banks, and informal savings clubs or people outside the family; sources of borrowing, such as banks, friends, family members; and purposes of borrowing, such as home purchases, school fees, and emergencies. The 2014 Global Findex survey also explored the topic of financial resilience and contains information on how adults deal with emergencies by asking whether and how they can come up with money to deal with them.

## Coverage

#### GEOGRAPHIC COVERAGE

The 2014 Global Findex Database covers around 150,000 adults in more than 140 economies and representing about 97 percent of the world's population.

See Methodology document for country-specific geographic coverage details.

#### UNIVERSE

The target population is the civilian, non-institutionalized population 15 years and above.

### **Producers and Sponsors**

#### PRIMARY INVESTIGATOR(S)

Name	Affiliation
Development Research Group, Finance and Private Sector Development Unit	World Bank

#### OTHER PRODUCER(S)

Name	Affiliation	Role
Gallup, Inc.		Carried out the survey in association with its annual Gallup World Poll.

#### **FUNDING**

Name	Abbreviation	Role
Development Research Group, World Bank		
The Bill and Melinda Gates Foundation		Financial Support

#### **Metadata Production**

#### METADATA PRODUCED BY

Name	Abbreviation	Affiliation	Role
Development Economics Data Group	DECDG	The World Bank	Documentation of the DDI

DATE OF METADATA PRODUCTION

2015-06-25

DDI DOCUMENT VERSION

DDI Document - Version 02 - (04/21/21)

This version is identical to DDI\_WLD\_2014\_FINDEX\_v01\_M\_WB but country field has been updated to capture all the countries covered by survey.

Version 01 (August 2015)

DDI DOCUMENT ID

 $DDI\_WLD\_2014\_FINDEX\_v02\_M\_WB$ 

## Sampling

### **Sampling Procedure**

As in the first edition, the indicators in the 2014 Global Findex are drawn from survey data covering almost 150,000 people in more than 140 economies-representing more than 97 percent of the world's population. The survey was carried out over the 2014 calendar year by Gallup, Inc. as part of its Gallup World Poll, which since 2005 has continually conducted surveys of approximately 1,000 people in each of more than 160 economies and in over 140 languages, using randomly selected, nationally representative samples. The target population is the entire civilian, noninstitutionalized population age 15 and above. The set of indicators will be collected again in 2017.

Surveys are conducted face to face in economies where telephone coverage represents less than 80 percent of the population or is the customary methodology. In most economies the fieldwork is completed in two to four weeks. In economies where face-to-face surveys are conducted, the first stage of sampling is the identification of primary sampling units. These units are stratified by population size, geography, or both, and clustering is achieved through one or more stages of sampling. Where population information is available, sample selection is based on probabilities proportional to population size; otherwise, simple random sampling is used. Random route procedures are used to select sampled households. Unless an outright refusal occurs, interviewers make up to three attempts to survey the sampled household. To increase the probability of contact and completion, attempts are made at different times of the day and, where possible, on different days. If an interview cannot be obtained at the initial sampled household, a simple substitution method is used. Respondents are randomly selected within the selected households by means of the Kish grid. In economies where cultural restrictions dictate gender matching, respondents are randomly selected through the Kish grid from among all eligible adults of the interviewer's gender.

In economies where telephone interviewing is employed, random digit dialing or a nationally representative list of phone numbers is used. In most economies where cell phone penetration is high, a dual sampling frame is used. Random selection of respondents is achieved by using either the latest birthday or Kish grid method. At least three attempts are made to reach a person in each household, spread over different days and times of day.

### Weighting

Data weighting is used to ensure a nationally rep—resentative sample for each economy. Final weights consist of the base sampling weight, which corrects for unequal probability of selection based on house—hold size, and the poststratification weight, which corrects for sampling and nonresponse error. Poststratification weights use economy-level population statistics on gender and age and, where reliable data are available, education or socioeconomic status.

### Questionnaires

#### **Overview**

The questionnaire was designed by the World Bank, in conjunction with a Technical Advisory Board composed of leading academics, practitioners, and policy makers in the field of financial inclusion. The Bill and Melinda Gates Foundation and Gallup Inc. also provided valuable input. The questionnaire was piloted in multiple countries, using focus groups, cognitive interviews, and field testing. The questionnaire is available in 142 languages upon request.

Questions on cash withdrawals, saving using an informal savings club or person outside the family, domestic remittances, school fees, and agricultural payments are only asked in developing economies and few other selected countries. The question on mobile money accounts was only asked in economies that were part of the Mobile Money for the Unbanked (MMU) database of the GSMA at the time the interviews were being held.

### **Data Collection**

### **Data Collection Dates**

 Start
 End
 Cycle

 2014-01-01
 2014-12-31
 N/A

#### **Time Periods**

 Start
 End
 Cycle

 2014-01-01
 2014-12-31
 N/A

#### **Data Collection Mode**

Other [oth]

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## **Data Processing**

No content available

## Data Appraisal

**Estimates of Sampling Error**Estimates of standard errors (which account for sampling error) vary by country and indicator. For country-specific margins of error, please refer to the Methodology section and corresponding table in Asli Demirguc-Kunt, Leora Klapper, Dorothe Singer, and Peter Van Oudheusden, "The Global Findex Database 2014: Measuring Financial Inclusion around the World." Policy Research Working Paper 7255, World Bank, Washington, D.C.

## **File Description**

## **Variable List**

## micro\_world

Content Combined file: 142 economies

Cases 146688

Variable(s) 86

Structure Type: Keys: ()

Version
Producer
Missing Data

### **Variables**

ID	NAME	LABEL	TYPE	FORMAT	QUESTION
V1	economy	Economy	discrete	character	
V2	economycode	Economy Code	discrete	character	
V3	regionwb	Region, WB	discrete	character	
V4	pop_adult	Population 15+, 2013, WDI	contin	numeric	
V5	wpid_random	Gallup World Poll identifier	contin	numeric	
V6	wgt	Weight	contin	numeric	
V7	female	Respondent is female	discrete	numeric	
V8	age	Respondent age	discrete	numeric	Please tell me your age
V9	educ	Respondent education level	discrete	numeric	What is your highest completed level of education?
V10	inc_q	Within-economy household income quintile	discrete	numeric	What is your total MONTHLY household income in [insert local currency], before taxes? Please include income from wages and salaries, remittances from family members living elsewhere, farming, and all other sources.
V11	account	Has an account	discrete	numeric	Composite indicator
V12	account_fin	Has an account at a financial institution	discrete	numeric	Composite indicator
V13	account_mob	Has a mobile money account	discrete	numeric	Composite indicator
V14	q2	Has a debit card	discrete	numeric	(A/An [insert local terminology for ATM/debit card]) is a card connected to an account at a financial institution that allows you to withdraw money, and the money is taken out of THAT ACCOUNT right away. Do you, personally, have (a/an [insert local terminology for ATM/debit card])?
V15	q3	If has debit card: card in own name	discrete	numeric	Is this [insert local terminology for ATM/debit card] connected to an account with your name on it?
V16	q4	If has debit card: used card in past 12 months	discrete	numeric	Have you, personally, used your [insert local terminology for ATM/debit card] to DIRECTLY make a purchase in the past 12 months?

				Austi	r Global Financial Inclusion (Global Findex) Database 2014
V17	q5	Has a credit card	discrete	numeric	A credit card is a card that allows you to BORROW money in order to make payments or buy things, and you can pay the balance off later. Do you, personally, have a credit card?
V18	q6	If has credit card: used card in past 12 months	discrete	numeric	Have you used your credit card in the past 12 months?
V19	q8a	If does not have account: b/c too far away	discrete	numeric	Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because financial institutions are too far away.
V20	q8b	If does not have account: b/c too expensive	discrete	numeric	Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because financial services are too expensive.
V21	q8c	If does not have account: b/c lack documentation	discrete	numeric	Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because you don't have the necessary documentation (identity card, wage slip, etc.)
V22	q8d	If does not have account: b/c lack trust	discrete	numeric	Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because you don't trust financial institutions.
V23	q8e	If does not have account: b/c religious reasons	discrete	numeric	Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because of religious reasons.
V24	q8f	If does not have account: b/c lack of money	discrete	numeric	Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because you don't have enough money to use financial institutions.
V25	q8g	If does not have account: b/c family member already has one	discrete	numeric	Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because someone else in the family already has an account.
V26	q8h	If does not have account: b/c cannot get one	discrete	numeric	Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because you cannot get an account.
V27	q8i	If does not have account: b/c no need for financial services	discrete	numeric	Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because you have no need for financial services at a formal institution.
V28	q9	If has account: any deposit into account in past 12 months	discrete	numeric	In the past 12 months, has money been DEPOSITED into your personal account(s)? This includes cash or electronic deposits, or any time money is put into your account(s) by yourself, an employer, or another person or institution.

				Austr	r Global Financial Inclusion (Global Findex) Database 2014
V29	q10	If has any deposit into account: number of monthly deposits	discrete	numeric	In a typical MONTH, about how many times is money DEPOSITED into your personal account(s): one or two times per month, three or more times per month, or, in a typical month, is money NOT deposited into your account(s)? (Read 1-3)
V30	q11	If has account: any withdrawal from account in past 12 months	discrete	numeric	In the past 12 months, has money been TAKEN OUT of your personal account(s)? This includes cash withdrawals in person or using your [insert local terminology for ATM/debit card], electronic payments or purchases, checks, or any other time money is removed from your account(s) by yourself or another person or institution.
V31	q12	If has any withdrawal from account: number of monthly withdrawals	discrete	numeric	In a typical MONTH, about how many times is money TAKEN OUT of your personal account(s): one or two times per month, three or more times per month, or, in a typical month, is money NOT taken out of your account(s)? (Read 1-3)
V32	q13	If has account: most frequent mode of cash withdrawal	discrete	numeric	When you need to GET CASH FROM your account(s), how do you USUALLY get it? (Read 1-4)
V33	q14	If has account: made a transaction using a mobile phone	discrete	numeric	In the PAST 12 MONTHS, have you ever made a transaction with money FROM YOUR ACCOUNT at a bank or another type of formal financial institution using a MOBILE PHONE? This can include using a MOBILE PHONE to make payments, buy things, or to send or receive money.
V34	q16	Made payments online using the Internet	discrete	numeric	In the PAST 12 MONTHS, have you, personally, made payments on bills or bought things online using the Internet?
V35	q17a	Saved in past 12 months: for farm/business purposes	discrete	numeric	In the PAST 12 MONTHS, have you, personally, saved or set aside any money for any of the following reasons? How about: To start, operate, or grow a business or farm?
V36	q17b	Saved in past 12 months: for old age	discrete	numeric	In the PAST 12 MONTHS, have you, personally, saved or set aside any money for any of the following reasons? How about: For old age?
V37	q17c	Saved in past 12 months: for education or school fees	discrete	numeric	In the PAST 12 MONTHS, have you, personally, saved or set aside any money for any of the following reasons? How about: For education or school fees?
V38	q18a	Saved in past 12 months: using an account at a financial institution	discrete	numeric	In the PAST 12 MONTHS, have you, personally, saved or set aside any money by: Using an account at a bank or another type of formal financial institution?
V39	q18b	Saved in past 12 months: using an informal savings club	discrete	numeric	In the PAST 12 MONTHS, have you, personally, saved or set aside any money by: Using an informal savings club (like [insert local example]), or a person outside the family?
V40	q20	Has loan from a financial institution for house, apartment, or land	discrete	numeric	Do you, by yourself or together with someone else, currently have a loan you took out from a bank or another type of formal financial institution to purchase a home, an apartment, or land?
V41	q21a	Borrowed in past 12 months: from a financial institution	discrete	numeric	In the PAST 12 MONTHS, have you, by yourself or together with someone else, borrowed any money from a bank, [insert all financial institutions], or another type of formal financial institution? This does NOT include credit cards.

1				Austi	r Global Financial Inclusion (Global Findex) Database 2014
V42	q21b	Borrowed in past 12 months: from a store (store credit)	discrete	numeric	In the PAST 12 MONTHS, have you, by yourself or together with someone else, borrowed any money from a store by using installment credit or buying on credit?
V43	q21c	Borrowed in past 12 months: from family or friends	discrete	numeric	In the PAST 12 MONTHS, have you, by yourself or together with someone else, borrowed any money from family, relatives, or friends?
V44	q21d	Borrowed in past 12 months: from another private lender	discrete	numeric	In the PAST 12 MONTHS, have you, by yourself or together with someone else, borrowed any money from another private lender (for example, a/an [insert country-specific examples of private lenders, i.e., loan shark, payday lender, or pawn shop])?
V45	q22a	Borrowed in past 12 months: for education or school fees	discrete	numeric	In the PAST 12 MONTHS, have you, by yourself or together with someone else, borrowed money for education or school fees?
V46	q22b	Borrowed in past 12 months: for medical purposes	discrete	numeric	In the PAST 12 MONTHS, have you, by yourself or together with someone else, borrowed money for health or medical purposes?
V47	q22c	Borrowed in past 12 months: for farm/business purposes	discrete	numeric	In the PAST 12 MONTHS, have you, by yourself or together with someone else, borrowed money to start, operate, or grow a business or farm?
V48	q24	Possibility of coming up with emergency funds	discrete	numeric	Now, imagine that you have an emergency and you need to pay [insert 1/20 of GNI per capita in local currency]. How possible is it that you could come up with [insert 1/20 of GNI per capita in local currency] within the NEXT MONTH? Is it very possible, somewhat possible, not very possible, or not at all possible? (Read 1-4)
V49	q25	If able to come up with emergency funds: main source	discrete	numeric	What would be the MAIN source of money that you would use to come up with [insert 1/20 of GNI per capita in local currency] within the NEXT MONTH? (Read 1-6)
V50	q26	Sent domestic remittances in past 12 months	discrete	numeric	Have you, personally, GIVEN or SENT any of your MONEY to a relative or friend living in a different area INSIDE (country where survey takes place) in the PAST 12 MONTHS? This can be money you brought yourself or sent in some other way.
V51	q27a	If sent domestic remittances: in cash	discrete	numeric	In the PAST 12 MONTHS, have you, personally, GIVEN or SENT money to a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You handed cash to this person or sent cash through someone you know.
V52	q27b	If sent domestic remittances: through a financial institution	discrete	numeric	In the PAST 12 MONTHS, have you, personally, GIVEN or SENT money to a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You sent money through a bank or another type of formal financial institution (for example, at a branch, at an ATM, or through direct deposit into an account).
V53	q27c	If sent domestic remittances: through a mobile phone	discrete	numeric	In the PAST 12 MONTHS, have you, personally, GIVEN or SENT money to a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You sent money through a mobile phone.
V54	q27d	If sent domestic remittances: through an MTO	discrete	numeric	In the PAST 12 MONTHS, have you, personally, GIVEN or SENT money to a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You sent money through a money transfer service.

Maye you, personally, RECEIVED any MORY from a relative printend living in a different area inside (country where survey takes place) in the PAST 12 MONTHS, have you, personally, RECEIVED money from a relative or friend living in a different area inside (country where survey takes place) in the PAST 12 MONTHS, have you, personally, RECEIVED money from a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You were handed cash by this person or by someone you know.    V57 q29b
remittances: in cash  RECEIVED money from a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You were handed cash by this person or by someone you know.  V57 q29b  If received domestic remittances: through a financial institution  V58 q29c  If received domestic remittances: through a mobile phone  If received domestic remittances: through a mobile phone  V58 q29c  If received domestic remittances: through a mobile phone  If received domestic remittances: through a mobile phone  V59 q29d  If received domestic remittances: through a mobile phone  V59 q29d  If received domestic remittances: through a mobile phone  V59 q29d  If received domestic remittances: through a mobile phone  V59 q29d  If received domestic remittances: through an MTO  V50 q30  Paid utility bills in past 12 discrete numeric money through a mobile phone.  V60 q30  Paid utility bills: in cash discrete numeric  V61 q31a  If paid utility bills: in cash discrete numeric  If paid utility bills: using an account  If paid utility bills: using an account for example, and branch are an inside (country
remittances: through a financial institution shading and ifferent area inside (country where survey takes place) in any of the following ways? You received money through a bank or another type of formal financial institution (for example, at a branch, at an ATM, or through direct deposit into an account).  V58 q29c
remittances: through a mobile phone  RECEIVED money from a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You received money through a mobile phone.  V59 q29d  If received domestic remittances: through an MTO  In the PAST 12 MONTHS, have you, personally, RECEIVED money from a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You received money through a money transfer service.  V60 q30  Paid utility bills in past 12 discrete numeric months  In the PAST 12 MONTHS, have you, personally, made regular payments for electricity, water, or trash collection?  V61 q31a  If paid utility bills: in cash discrete numeric analyon of the following ways? You made a payment using cash.  V62 q31b  If paid utility bills: using an account  In the PAST 12 MONTHS, have you, personally, made payments for electricity, water, or trash collection in any of the following ways? You made a payment directly from an account (for example, using (a/an [insert local terminology for ATM/debit card]), a bank transfer, or a check).  V63 q31c  If paid utility bills: discrete numeric the PAST 12 MONTHS, have you, personally, made payments for electricity, water, or trash collection in any of the following ways? You made a payment directly from an account (for example, using (a/an [insert local terminology for ATM/debit card]), a bank transfer, or a check).
remittances: through an MTO  RECEIVED money from a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You received money through a money transfer service.  V60 q30  Paid utility bills in past 12 discrete numeric months  In the PAST 12 MONTHS, have you, personally, made regular payments for electricity, water, or trash collection?  V61 q31a  If paid utility bills: in cash discrete numeric in the PAST 12 MONTHS, have you, personally, made payments for electricity, water, or trash collection in any of the following ways? You made a payment using cash.  V62 q31b  If paid utility bills: using an account in the PAST 12 MONTHS, have you, personally, made payments for electricity, water, or trash collection in any of the following ways? You made a payment directly from an account (for example, using (a/an [insert local terminology for ATM/debit card]), a bank transfer, or a check).  V63 q31c  If paid utility bills: discrete numeric through a mobile phone  RECEIVED money from a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You made a payment directly from an account (for example, using (a/an [insert local terminology for ATM/debit card]), a bank transfer, or a check).
wonths  made regular payments for electricity, water, or trash collection?  V61 q31a  If paid utility bills: in cash discrete numeric lin the PAST 12 MONTHS, have you, personally, made payments for electricity, water, or trash collection in any of the following ways? You made a payment using cash.  V62 q31b  If paid utility bills: using an account  In the PAST 12 MONTHS, have you, personally, made payments for electricity, water, or trash collection in any of the following ways? You made a payment directly from an account (for example, using (a/an [insert local terminology for ATM/debit card]), a bank transfer, or a check).  V63 q31c  If paid utility bills: discrete numeric through a mobile phone  In the PAST 12 MONTHS, have you, personally, made payments for electricity, water, or trash
made payments for electricity, water, or trash collection in any of the following ways? You made a payment using cash.  V62 q31b  If paid utility bills: using an account  In the PAST 12 MONTHS, have you, personally, made payments for electricity, water, or trash collection in any of the following ways? You made a payment directly from an account (for example, using (a/an [insert local terminology for ATM/debit card]), a bank transfer, or a check).  V63 q31c  If paid utility bills: discrete numeric through a mobile phone  In the PAST 12 MONTHS, have you, personally, made payments for electricity, water, or trash
an account  made payments for electricity, water, or trash collection in any of the following ways? You made a payment directly from an account (for example, using (a/an [insert local terminology for ATM/debit card]), a bank transfer, or a check).  V63 q31c  If paid utility bills: discrete numeric through a mobile phone  In the PAST 12 MONTHS, have you, personally, made payments for electricity, water, or trash
through a mobile phone made payments for electricity, water, or trash
collection in any of the following ways? You made a payment through a mobile phone.
V64 q32 Paid school fees in past discrete numeric In the PAST 12 MONTHS, have you, personally, 12 months made regular payments for school fees?
V65 q33a If paid school fees: in discrete numeric In the PAST 12 MONTHS, have you, personally, made payments for school fees in any of the following ways? You made a payment using cash.
V66 q33b  If paid school fees: using discrete numeric In the PAST 12 MONTHS, have you, personally, made payments for school fees in any of the following ways? You made a payment directly from an account (for example, using a debit card, a bank transfer, or a check).
V67 q33c If paid school fees: discrete numeric In the PAST 12 MONTHS, have you, personally, made payments for school fees in any of the following ways? You made a payment through a mobile phone.

1				Austi	r Global Financial Inclusion (Global Findex) Database 2014 I
V68	q34	Received wage payments in past 12 months	discrete	numeric	Have you received any money from an employer or boss, in the form of SALARY OR WAGES, for doing work in the PAST 12 MONTHS? Please do not consider any money you received directly from clients or customers.
V69	q35	If received wage payments: work in public sector	discrete	numeric	In the PAST 12 MONTHS, have you been employed by the government, military, or public sector?
V70	q36a	If received wage payments: in cash	discrete	numeric	In the PAST 12 MONTHS, has an employer or boss paid your salary or wages in any of the following ways? You received payments DIRECTLY in cash.
V71	q36bc	If received wage payments: into an account or to a card	discrete	numeric	In the PAST 12 MONTHS, has an employer or boss paid your salary or wages in any of the following ways? You received payments DIRECTLY into an account at a bank or another type of financial institution or to a card.
V72	q36d	If received wage payments: through a mobile phone	discrete	numeric	In the PAST 12 MONTHS, has an employer or boss paid your salary or wages in any of the following ways? You received payments through a mobile phone.
V73	q37	If received cashless wage payments: account use	discrete	numeric	After your payment from an employer is transferred into an account, do you usually withdraw or transfer ALL OF THE MONEY out of the account RIGHT AWAY, or do you withdraw or transfer the money over time as you need it?
V74	q38	If received cashless wage payments: account type	discrete	numeric	Which of the following statements best describes the account that you use to receive payments from an employer? (Read 1-3)
V75	q39	Received government transfers in past 12 months	discrete	numeric	Have you, personally, RECEIVED any financial support from the government in the PAST 12 MONTHS? This money could include payments for educational or medical expenses, unemployment benefits, subsidy payments, or any kind of SOCIAL BENEFITS. Please do NOT include wages or any payments related to work.
V76	q40a	If received government transfers: in cash	discrete	numeric	In the PAST 12 MONTHS, have you received money from the government in any of the following ways? You received payments DIRECTLY in cash.
V77	q40bc	If received government transfers: into an account or to a card	discrete	numeric	In the PAST 12 MONTHS, have you received money from the government in any of the following ways? You received payments DIRECTLY in cash.
V78	q40d	If received government transfers: through a mobile phone	discrete	numeric	In the PAST 12 MONTHS, have you received money from the government in any of the following ways? You received payments through a mobile phone.
V79	q41	If received cashless government transfers: account use	discrete	numeric	After your payment from the government is transferred into an account, do you usually withdraw or transfer ALL OF THE MONEY out of the account RIGHT AWAY, or do you withdraw or transfer the money over time as you need it?
V80	q42	If received cashless government transfers: account type	discrete	numeric	Which of the following statements best describes the account that you use to receive payments from the government? (Read 1-3)
V81	q43	Received agricultural payments in past 12 months	discrete	numeric	In the PAST 12 MONTHS, have you personally RECEIVED money from any source for the sale of your or your family's agricultural products, crops, produce, or livestock?

V82	q44a	If received agricultural payments: in cash	discrete	numeric	In the PAST 12 MONTHS, have you received money for the sale of your or your family's agricultural products, crops, produce, or livestock in any of the following ways? You received payments DIRECTLY in cash.
V83	q44b	If received agricultural payments: into an account	discrete	numeric	In the PAST 12 MONTHS, have you received money for the sale of your or your family's agricultural products, crops, produce, or livestock in any of the following ways? You received payments DIRECTLY into an account at a bank or another type of formal financial institution.
V84	q44c	If received agricultural payments: through a mobile phone	discrete	numeric	In the PAST 12 MONTHS, have you received money for the sale of your or your family's agricultural products, crops, produce, or livestock in any of the following ways? You received payments through a mobile phone.
V85	saved	Saved in the past year	discrete	numeric	Composite indicator
V86	borrowed	Borrowed in the past year	discrete	numeric	Composite indicator

## Economy(economy)

File: micro\_world

#### **Overview**

Type: Discrete Valid cases: 146688

Format: character Invalid: 0

Width: 24

## Economy Code(economycode)

File: micro\_world

#### Overview

Type: Discrete Valid cases: 146688

Format: character Invalid: 0

Width: 3

## Region, WB(regionwb)

File: micro\_world

#### **Overview**

Type: Discrete Valid cases: 129082

Format: character Invalid: 0

Width: 26

## Population 15+, 2013, WDI(pop adult)

File: micro world

#### Overview

Type: Continuous Valid cases: 146688

Format: numeric Invalid: 0

Width: 10 Minimum: 219521
Decimals: 0 Maximum: 1112633472

Range: 219521-1112633472

## Gallup World Poll identifier(wpid\_random)

File: micro world

#### **Overview**

Type: Continuous Valid cases: 146688

Format: numeric Invalid: 0

 Width: 9
 Minimum: 111116204

 Decimals: 0
 Maximum: 211109994

Range: 111116204-211109994

## Weight(wgt)

File: micro world

Type: Continuous Valid cases: 146688

Format: numeric Invalid: 0
Width: 16 Minimum: 0.1
Decimals: 0 Maximum: 4.7

Range: 0.10365560851443-4.70248005171934

#### Interviewer instructions

Interviewer coded

## Respondent is female(female)

## File: micro\_world

#### **Overview**

Type: Discrete Valid cases: 146688
Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 2
Range: 1-2

#### Interviewer instructions

Interviewer coded

## Respondent age(age)

## File: micro\_world

#### **Overview**

Type: Discrete Valid cases: 146364
Format: numeric Invalid: 324
Width: 2 Minimum: 15
Decimals: 0 Maximum: 99
Range: 15-99

#### Literal question

Please tell me your age

## Respondent education level(educ)

## File: micro world

#### Overview

Type: Discrete Valid cases: 146686
Format: numeric Invalid: 2
Width: 1 Minimum: 1
Decimals: 0 Maximum: 5
Range: 1-5

#### Literal question

What is your highest completed level of education?

## Within-economy household income quintile(inc\_q)

## File: micro\_world

#### Overview

Type: Discrete Valid cases: 146672
Format: numeric Invalid: 16
Width: 1 Minimum: 1
Decimals: 0 Maximum: 5
Range: 1-5

#### Literal question

What is your total MONTHLY household income in [insert local currency], before taxes? Please include income from wages and salaries, remittances from family members living elsewhere, farming, and all other sources.

#### Post question

[Indicators are constructed on information resulting from this question]

## Has an account(account)

File: micro\_world

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Valid cases: 146688 Invalid: 0 Minimum: 1 Maximum: 2

## Range: 1-3 **Description**

Equal to 1 (2 otherwise) if the respondent has an account at a financial institution, a mobile money account, or both.

#### Literal question

Composite indicator

## Has an account at a financial institution(account\_fin)

## File: micro world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Valid cases: 146688 Invalid: 0

Minimum: 1 Maximum: 2

## Range: 1-3 **Description**

Equal to 1 (2 otherwise) if the respondent, personally or together with someone else, has an account at a bank or another type of financial institution, such as a credit union, microfinance institution, cooperative, or the post office; has a debit card connected to an account at a financial institution with their name on it; received wages, government transfers, or payments for agricultural products directly into an account at a financial institution in the past year; or personally paid utility bills or school fees from an account at a financial institution in the past year.

#### Literal question

Composite indicator

## Has a mobile money account(account mob)

## File: micro world

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 74298 Invalid: 72390 Minimum: 1 Maximum: 2

#### Description

Equal to 1 (2 otherwise) if the respondent, personally, used a GSM Association (GSMA) mobile money service to pay bills or to send or receive money in the past year; or received wages, government transfers, or payments for agricultural products through a mobile money account in the past year. Available only for countries where a GSMA mobile money service is available.

#### Literal question

Composite indicator

## Has a debit card(q2) File: micro\_world

#### **Overview**

Type: Discrete Valid cases: 146688

Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4
Range: 1-4

#### Literal question

(A/An [insert local terminology for ATM/debit card]) is a card connected to an account at a financial institution that allows you to withdraw money, and the money is taken out of THAT ACCOUNT right away. Do you, personally, have (a/an [insert local terminology for ATM/debit card])?

## If has debit card: card in own name(q3)

## File: micro world

#### Overview

Type: Discrete Valid cases: 60715
Format: numeric Invalid: 85973
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4
Range: 1-4

#### Literal question

Is this [insert local terminology for ATM/debit card] connected to an account with your name on it?

#### Interviewer instructions

Asked to those with a debit card.

## If has debit card: used card in past 12 months(q4)

## File: micro\_world

#### Overview

Type: Discrete Valid cases: 60715
Format: numeric Invalid: 85973
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4
Range: 1-4

#### Literal question

Have you, personally, used your [insert local terminology for ATM/debit card] to DIRECTLY make a purchase in the past 12 months?

#### Interviewer instructions

Asked to those with a debit card.

## Has a credit card(q5)

## File: micro\_world

#### **Overview**

Range: 1-4

Type: Discrete Valid cases: 146688
Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4

Literal question

A credit card is a card that allows you to BORROW money in order to make payments or buy things, and you can pay the balance off later. Do you, personally, have a credit card?

## If has credit card: used card in past 12 months(q6)

## File: micro\_world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 28307 Invalid: 118381 Minimum: 1 Maximum: 4

#### Literal question

Have you used your credit card in the past 12 months?

#### Interviewer instructions

Asked to those with a credit card.

## If does not have account: b/c too far away(q8a)

## File: micro world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 68015 Invalid: 78673 Minimum: 1 Maximum: 4

#### Literal question

Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because financial institutions are too far away.

#### Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

## If does not have account: b/c too expensive(q8b)

## File: micro world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 68015 Invalid: 78673 Minimum: 1 Maximum: 4

#### Literal question

Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because financial services are too expensive.

#### Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

## If does not have account: b/c lack documentation(q8c)

## File: micro\_world

Afghanistan, Angola, Angola, Albania, Albania, United Arab Emirates, Argentina, Argentina, Armenia, Armenia, Australia, Australia, Austria,

Austr... - Global Financial Inclusion (Global Findex) Database 2014

Type: Discrete Valid cases: 68015
Format: numeric Invalid: 78673
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4
Range: 1-4

#### Literal question

Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because you don't have the necessary documentation (identity card, wage slip, etc.)

#### Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

## If does not have account: b/c lack trust(q8d)

## File: micro world

#### Overview

Type: Discrete Valid cases: 68015
Format: numeric Invalid: 78673
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4
Range: 1-4

#### Literal question

Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because you don't trust financial institutions.

#### Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

## If does not have account: b/c religious reasons(q8e)

## File: micro world

#### **Overview**

Type: Discrete Valid cases: 68015
Format: numeric Invalid: 78673
Width: 2 Minimum: 1
Decimals: 0 Maximum: 22
Range: 1-22

#### Literal question

Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because of religious reasons.

#### Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

## If does not have account: b/c lack of money(q8f)

## File: micro\_world

#### **Overview**

Type: Discrete Valid cases: 68015
Format: numeric Invalid: 78673
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4
Range: 1-4

#### Literal question

Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because you don't have enough money to use financial institutions.

#### Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

# If does not have account: b/c family member already has one(q8g) File: micro world

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 68015 Invalid: 78673 Minimum: 1 Maximum: 4

#### Literal question

Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because someone else in the family already has an account.

#### Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

## If does not have account: b/c cannot get one(q8h)

## File: micro\_world

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 68015 Invalid: 78673 Minimum: 1 Maximum: 4

#### Literal question

Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because you cannot get an account.

#### Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

# If does not have account: b/c no need for financial services(q8i) File: micro world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 68015 Invalid: 78673 Minimum: 1 Maximum: 4

#### Literal question

Please tell me whether each of the following is A REASON why you, personally, DO NOT have an account at a bank or another type of formal financial institution: Because you have no need for financial services at a formal institution.

#### Interviewer instructions

Asked to those without an account. Multiple responses for not having an account permitted.

## If has account: any deposit into account in past 12 months(q9)

## File: micro\_world

Type: Discrete Valid cases: 78673
Format: numeric Invalid: 68015
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4

Range: 1-4

#### Literal question

In the past 12 months, has money been DEPOSITED into your personal account(s)? This includes cash or electronic deposits, or any time money is put into your account(s) by yourself, an employer, or another person or institution.

#### Interviewer instructions

Asked to those with an account.

# If has any deposit into account: number of monthly deposits(q10) File: micro world

#### **Overview**

Type: Discrete Valid cases: 65141
Format: numeric Invalid: 81547
Width: 1 Minimum: 1
Decimals: 0 Maximum: 5
Range: 1-5

#### Literal question

In a typical MONTH, about how many times is money DEPOSITED into your personal account(s): one or two times per month, three or more times per month, or, in a typical month, is money NOT deposited into your account(s)? (Read 1-3)

#### Interviewer instructions

Asked to those with any deposit.

# If has account: any withdrawal from account in past 12 months(q11) File: micro world

#### Overview

Type: Discrete Valid cases: 78673
Format: numeric Invalid: 68015
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4
Range: 1-4

#### Literal question

In the past 12 months, has money been TAKEN OUT of your personal account(s)? This includes cash withdrawals in person or using your [insert local terminology for ATM/debit card], electronic payments or purchases, checks, or any other time money is removed from your account(s) by yourself or another person or institution.

#### Interviewer instructions

Asked to those with an account.

# If has any withdrawal from account: number of monthly withdrawals(q12)

## File: micro\_world

#### **Overview**

Type: Discrete Valid cases: 65858
Format: numeric Invalid: 80830
Width: 1 Minimum: 1
Decimals: 0 Maximum: 5
Range: 1-5

#### Literal question

In a typical MONTH, about how many times is money TAKEN OUT of your personal account(s): one or two times per month, three or more times per month, or, in a typical month, is money NOT taken out of your account(s)? (Read 1-3)

#### Interviewer instructions

Asked to those with any withdrawal.

## If has account: most frequent mode of cash withdrawal(q13)

### File: micro world

#### **Overview**

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-7

Valid cases: 49290 Invalid: 97398 Minimum: 1 Maximum: 7

#### Literal question

When you need to GET CASH FROM your account(s), how do you USUALLY get it? (Read 1-4)

#### Interviewer instructions

Asked to those with an account.

# If has account: made a transaction using a mobile phone(q14) File: micro world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 78673 Invalid: 68015 Minimum: 1 Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you ever made a transaction with money FROM YOUR ACCOUNT at a bank or another type of formal financial institution using a MOBILE PHONE? This can include using a MOBILE PHONE to make payments, buy things, or to send or receive money.

#### Interviewer instructions

Asked to those with an account.

## Made payments online using the Internet(q16)

## File: micro world

#### Overview

Range: 1-4

Type: Discrete Format: numeric Width: 1 Decimals: 0 Valid cases: 146688

Invalid: 0 Minimum: 1 Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you, personally, made payments on bills or bought things online using the Internet?

## Saved in past 12 months: for farm/business purposes(q17a)

## File: micro\_world

Valid cases: 146688

Type: Discrete Valid cases: 14
Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4

Range: 1-4

#### Literal question

In the PAST 12 MONTHS, have you, personally, saved or set aside any money for any of the following reasons? How about: To start, operate, or grow a business or farm?

## Saved in past 12 months: for old age(q17b)

## File: micro\_world

#### **Overview**

Type: Discrete Valid cases: 146688

Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4
Range: 1-4

#### Literal question

In the PAST 12 MONTHS, have you, personally, saved or set aside any money for any of the following reasons? How about: For old age?

## Saved in past 12 months: for education or school fees(q17c)

## File: micro world

#### Overview

Type: Discrete Valid cases: 146688

Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4

Range: 1-4

#### **Literal question**

In the PAST 12 MONTHS, have you, personally, saved or set aside any money for any of the following reasons? How about: For education or school fees?

# Saved in past 12 months: using an account at a financial institution(q18a)

## File: micro world

#### **Overview**

Type: Discrete Valid cases: 146688

Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4

Range: 1-4

#### Literal question

In the PAST 12 MONTHS, have you, personally, saved or set aside any money by: Using an account at a bank or another type of formal financial institution?

# Saved in past 12 months: using an informal savings club(q18b) File: micro world

Type: Discrete Valid cases: 115563
Format: numeric Invalid: 31125
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4

Range: 1-4

#### Literal question

In the PAST 12 MONTHS, have you, personally, saved or set aside any money by: Using an informal savings club (like [insert local example]), or a person outside the family?

# Has loan from a financial institution for house, apartment, or land(q20) File: micro world

#### Overview

Type: Discrete Valid cases: 146688

Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4
Range: 1-4

#### Literal question

Do you, by yourself or together with someone else, currently have a loan you took out from a bank or another type of formal financial institution to purchase a home, an apartment, or land?

# Borrowed in past 12 months: from a financial institution(q21a) File: micro world

#### Overview

Range: 1-4

Type: Discrete Valid cases: 146688

Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4

Literal question

In the PAST 12 MONTHS, have you, by yourself or together with someone else, borrowed any money from a bank, [insert all financial institutions], or another type of formal financial institution? This does NOT include credit cards.

# Borrowed in past 12 months: from a store (store credit)(q21b) File: micro world

#### **Overview**

Type: Discrete Valid cases: 145688
Format: numeric Invalid: 1000
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4
Range: 1-4

#### Literal question

In the PAST 12 MONTHS, have you, by yourself or together with someone else, borrowed any money from a store by using installment credit or buying on credit?

## Borrowed in past 12 months: from family or friends(q21c)

## File: micro\_world

Type: Discrete Valid cases: 146688

Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4

Range: 1-4

#### **Literal question**

In the PAST 12 MONTHS, have you, by yourself or together with someone else, borrowed any money from family, relatives, or friends?

# Borrowed in past 12 months: from another private lender(q21d) File: micro world

#### **Overview**

Type: Discrete Valid cases: 146688

Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4
Range: 1-4

#### Literal question

In the PAST 12 MONTHS, have you, by yourself or together with someone else, borrowed any money from another private lender (for example, a/an [insert country-specific examples of private lenders, i.e., loan shark, payday lender, or pawn shop])?

# Borrowed in past 12 months: for education or school fees(q22a) File: micro\_world

#### Overview

Type: Discrete Valid cases: 146688

Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4

Range: 1-4

#### **Literal question**

In the PAST 12 MONTHS, have you, by yourself or together with someone else, borrowed money for education or school fees?

## Borrowed in past 12 months: for medical purposes(q22b)

## File: micro\_world

#### **Overview**

Type: Discrete Valid cases: 146688

Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4

Range: 1-4

#### Literal question

In the PAST 12 MONTHS, have you, by yourself or together with someone else, borrowed money for health or medical purposes?

## Borrowed in past 12 months: for farm/business purposes(q22c)

## File: micro world

Afghanistan, Angola, Angola, Albania, Albania, United Arab Emirates, Argentina, Argentina, Armenia, Armenia, Australia, Australia, Austria,

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Type: Discrete Valid cases: 146688

Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4

Range: 1-4

#### Literal question

In the PAST 12 MONTHS, have you, by yourself or together with someone else, borrowed money to start, operate, or grow a business or farm?

# Possibility of coming up with emergency funds(q24) File: micro\_world

#### **Overview**

Type: Discrete Valid cases: 146688

Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 6
Range: 1-6

#### Literal question

Now, imagine that you have an emergency and you need to pay [insert 1/20 of GNI per capita in local currency]. How possible is it that you could come up with [insert 1/20 of GNI per capita in local currency] within the NEXT MONTH? Is it very possible, somewhat possible, not very possible, or not at all possible? (Read 1-4)

## If able to come up with emergency funds: main source(q25)

## File: micro world

#### Overview

Type: Discrete Valid cases: 111355
Format: numeric Invalid: 35333
Width: 1 Minimum: 1
Decimals: 0 Maximum: 8
Range: 1-8

#### Literal question

What would be the MAIN source of money that you would use to come up with [insert 1/20 of GNI per capita in local currency] within the NEXT MONTH? (Read 1-6)

#### Interviewer instructions

Asked to those that can come up with emergency funds.

## Sent domestic remittances in past 12 months(q26)

## File: micro world

#### **Overview**

Type: Discrete Valid cases: 115563
Format: numeric Invalid: 31125
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4
Range: 1-4

Literal question

Have you, personally, GIVEN or SENT any of your MONEY to a relative or friend living in a different area INSIDE (country where survey takes place) in the PAST 12 MONTHS? This can be money you brought yourself or sent in some other way.

If sent domestic remittances: in cash(q27a)

File: micro\_world

Overview

Type: Discrete Valid cases: 21472
Format: numeric Invalid: 125216
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4

Range: 1-4

#### Literal question

In the PAST 12 MONTHS, have you, personally, GIVEN or SENT money to a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You handed cash to this person or sent cash through someone you know.

#### Interviewer instructions

Asked to those who sent domestic remittances. Multiple responses for the way remittances are sent are permitted.

# If sent domestic remittances: through a financial institution(q27b) File: micro world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 21472 Invalid: 125216 Minimum: 1 Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you, personally, GIVEN or SENT money to a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You sent money through a bank or another type of formal financial institution (for example, at a branch, at an ATM, or through direct deposit into an account).

#### Interviewer instructions

Asked to those who sent domestic remittances. Multiple responses for the way remittances are sent are permitted.

# If sent domestic remittances: through a mobile phone(q27c) File: micro\_world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 21472 Invalid: 125216 Minimum: 1 Maximum: 4

#### **Literal question**

In the PAST 12 MONTHS, have you, personally, GIVEN or SENT money to a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You sent money through a mobile phone.

#### Interviewer instructions

Asked to those who sent domestic remittances. Multiple responses for the way remittances are sent are permitted.

## If sent domestic remittances: through an MTO(q27d)

## File: micro\_world

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 21472 Invalid: 125216 Minimum: 1 Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you, personally, GIVEN or SENT money to a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You sent money through a money transfer service.

#### Interviewer instructions

Asked to those who sent domestic remittances. Multiple responses for the way remittances are sent are permitted.

## Received domestic remittances in past 12 months(q28)

### File: micro world

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 115563 Invalid: 31125 Minimum: 1 Maximum: 4

#### Literal question

Have you, personally, RECEIVED any MONEY from a relative or friend living in a different area INSIDE (country where survey takes place) in the PAST 12 MONTHS, including any money you received in person?

## If received domestic remittances: in cash(q29a)

### File: micro world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 26507 Invalid: 120181 Minimum: 1 Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you, personally, RECEIVED money from a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You were handed cash by this person or by someone you know

#### Interviewer instructions

Asked to those who received domestic remittances. Multiple responses for the way remittances are received are permitted.

# If received domestic remittances: through a financial institution(q29b) File: micro world

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 26507 Invalid: 120181 Minimum: 1 Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you, personally, RECEIVED money from a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You received money through a bank or another type of formal financial institution (for example, at a branch, at an ATM, or through direct deposit into an account).

#### Interviewer instructions

Asked to those who received domestic remittances. Multiple responses for the way remittances are received are permitted.

If received domestic remittances: through a mobile phone(q29c)

File: micro world

#### Overview

Type: Discrete Valid cases: 26507
Format: numeric Invalid: 120181
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4

Range: 1-4

#### Literal question

In the PAST 12 MONTHS, have you, personally, RECEIVED money from a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You received money through a mobile phone.

#### Interviewer instructions

Asked to those who received domestic remittances. Multiple responses for the way remittances are received are permitted.

## If received domestic remittances: through an MTO(q29d)

## File: micro world

#### Overview

Type: Discrete Valid cases: 26507
Format: numeric Invalid: 120181
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4

Range: 1-4

#### **Literal question**

In the PAST 12 MONTHS, have you, personally, RECEIVED money from a relative or friend living in a different area inside (country where survey takes place) in any of the following ways? You received money through a money transfer service.

#### Interviewer instructions

Asked to those who received domestic remittances. Multiple responses for the way remittances are received are permitted.

## Paid utility bills in past 12 months(q30)

## File: micro world

#### Overview

Type: Discrete Valid cases: 146688 Format: numeric Invalid: 0

Width: 1 Minimum: 1
Decimals: 0 Maximum: 4
Range: 1-4

**Literal question** 

In the PAST 12 MONTHS, have you, personally, made regular payments for electricity, water, or trash collection?

## If paid utility bills: in cash(q31a)

## File: micro world

#### **Overview**

Type: Discrete Valid cases: 85611
Format: numeric Invalid: 61077
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4
Range: 1-4

#### Literal question

In the PAST 12 MONTHS, have you, personally, made payments for electricity, water, or trash collection in any of the following ways? You made a payment using cash.

#### Interviewer instructions

Asked to those who paid utility bills. Multiple responses for the way utility bills are paid are permitted.

## If paid utility bills: using an account(q31b)

## File: micro\_world

#### **Overview**

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 1-4

Valid cases: 85611

Invalid: 61077

Minimum: 1

Maximum: 4

Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you, personally, made payments for electricity, water, or trash collection in any of the following ways? You made a payment directly from an account (for example, using (a/an [insert local terminology for ATM/debit card]), a bank transfer, or a check).

#### Interviewer instructions

Asked to those who paid utility bills. Multiple responses for the way utility bills are paid are permitted.

## If paid utility bills: through a mobile phone(q31c)

## File: micro\_world

#### **Overview**

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-4

Valid cases: 85611 Invalid: 61077 Minimum: 1 Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you, personally, made payments for electricity, water, or trash collection in any of the following ways? You made a payment through a mobile phone.

#### Interviewer instructions

Asked to those who paid utility bills. Multiple responses for the way utility bills are paid are permitted.

## Paid school fees in past 12 months(q32)

## File: micro\_world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 115563 Invalid: 31125 Minimum: 1 Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you, personally, made regular payments for school fees?

## If paid school fees: in cash(q33a)

## File: micro\_world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4

Valid cases: 26146 Invalid: 120542 Minimum: 1 Maximum: 4

#### **Literal question**

In the PAST 12 MONTHS, have you, personally, made payments for school fees in any of the following ways? You made a payment using cash.

#### Interviewer instructions

Asked to those who paid school fees. Multiple responses for the way school fees are paid are permitted.

## If paid school fees: using an account(q33b)

### File: micro world

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 26146 Invalid: 120542 Minimum: 1 Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you, personally, made payments for school fees in any of the following ways? You made a payment directly from an account (for example, using a debit card, a bank transfer, or a check).

#### Interviewer instructions

Asked to those who paid school fees. Multiple responses for the way school fees are paid are permitted.

## If paid school fees: through a mobile phone(q33c)

## File: micro\_world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 26146 Invalid: 120542 Minimum: 1 Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you, personally, made payments for school fees in any of the following ways? You made a payment through a mobile phone.

#### Interviewer instructions

Asked to those who paid school fees. Multiple responses for the way school fees are paid are permitted.

## Received wage payments in past 12 months(q34)

## File: micro world

#### Overview

Range: 1-4

Type: Discrete Format: numeric Width: 1 Decimals: 0 Valid cases: 146688

Invalid: 0 Minimum: 1 Maximum: 4

#### Literal question

Have you received any money from an employer or boss, in the form of SALARY OR WAGES, for doing work in the PAST 12 MONTHS? Please do not consider any money you received directly from clients or customers.

## If received wage payments: work in public sector(q35)

## File: micro\_world

Valid cases: 48979 Invalid: 97709 Minimum: 1 Maximum: 4

Width: 1 Decimals: 0 Range: 1-4

Type: Discrete

Format: numeric

#### Literal question

In the PAST 12 MONTHS, have you been employed by the government, military, or public sector?

#### Interviewer instructions

Asked to those who received wage payments.

## If received wage payments: in cash(q36a)

### File: micro world

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 48979 Invalid: 97709 Minimum: 1 Maximum: 4

#### **Literal question**

In the PAST 12 MONTHS, has an employer or boss paid your salary or wages in any of the following ways? You received payments DIRECTLY in cash.

#### Interviewer instructions

Asked to those who received wage payments. Multiple responses for the way wage payments are received are permitted.

# If received wage payments: into an account or to a card(q36bc) File: micro world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 48979 Invalid: 97709 Minimum: 1 Maximum: 2

#### Literal question

In the PAST 12 MONTHS, has an employer or boss paid your salary or wages in any of the following ways? You received payments DIRECTLY into an account at a bank or another type of financial institution or to a card.

#### Interviewer instructions

Asked to those who received wage payments. Multiple responses for the way wage payments are received are permitted.

## If received wage payments: through a mobile phone(q36d)

## File: micro\_world

#### **Overview**

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-4

Valid cases: 48979 Invalid: 97709 Minimum: 1 Maximum: 4

#### Literal guestion

In the PAST 12 MONTHS, has an employer or boss paid your salary or wages in any of the following ways? You received payments through a mobile phone.

#### Interviewer instructions

Asked to those who received wage payments. Multiple responses for the way wage payments are received are permitted.

## If received cashless wage payments: account use(q37)

## File: micro world

#### **Overview**

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 1-4

Valid cases: 33042

Invalid: 113646

Minimum: 1

Maximum: 4

Maximum: 4

#### Literal question

After your payment from an employer is transferred into an account, do you usually withdraw or transfer ALL OF THE MONEY out of the account RIGHT AWAY, or do you withdraw or transfer the money over time as you need it?

#### Interviewer instructions

Asked to those who received cashless wage payments.

## If received cashless wage payments: account type(q38)

### File: micro world

#### Overview

Type: Discrete Valid cases: 33042
Format: numeric Invalid: 113646
Width: 1 Minimum: 1
Decimals: 0 Maximum: 5
Range: 1-5

#### Literal question

Which of the following statements best describes the account that you use to receive payments from an employer? (Read 1-3)

#### Interviewer instructions

Asked to those who received cashless wage payments.

## Received government transfers in past 12 months(q39)

## File: micro world

#### **Overview**

Type: Discrete Valid cases: 146688
Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 4
Range: 1-4

#### Literal question

Have you, personally, RECEIVED any financial support from the government in the PAST 12 MONTHS? This money could include payments for educational or medical expenses, unemployment benefits, subsidy payments, or any kind of SOCIAL BENEFITS. Please do NOT include wages or any payments related to work.

## If received government transfers: in cash(q40a)

## File: micro world

#### **Overview**

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 1-4

Valid cases: 21459

Invalid: 125229

Minimum: 1

Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you received money from the government in any of the following ways? You received payments DIRECTLY in cash.

#### Interviewer instructions

Asked to those who received government transfers. Multiple responses for the way government transfers are received are permitted.

# If received government transfers: into an account or to a card(q40bc) File: micro world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 21459 Invalid: 125229 Minimum: 1 Maximum: 2

#### Literal question

In the PAST 12 MONTHS, have you received money from the government in any of the following ways? You received payments DIRECTLY in cash.

#### Interviewer instructions

Asked to those who received government transfers. Multiple responses for the way government transfers are received are permitted.

# If received government transfers: through a mobile phone(q40d) File: micro world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 21459 Invalid: 125229 Minimum: 1 Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you received money from the government in any of the following ways? You received payments through a mobile phone.

#### Interviewer instructions

Asked to those who received government transfers. Multiple responses for the way government transfers are received are permitted.

# If received cashless government transfers: account use(q41) File: micro world

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 14259 Invalid: 132429 Minimum: 1 Maximum: 4

#### Literal question

After your payment from the government is transferred into an account, do you usually withdraw or transfer ALL OF THE MONEY out of the account RIGHT AWAY, or do you withdraw or transfer the money over time as you need it?

#### Interviewer instructions

Asked to those who received cashless government transfers.

## If received cashless government transfers: account type(q42)

## File: micro world

#### **Overview**

Type: Discrete Valid cases: 14259
Format: numeric Invalid: 132429
Width: 1 Minimum: 1
Decimals: 0 Maximum: 5
Range: 1-5

#### Literal question

Which of the following statements best describes the account that you use to receive payments from the government? (Read 1-3)

#### Interviewer instructions

Asked to those who received cashless government transfers.

## Received agricultural payments in past 12 months(q43)

## File: micro world

#### Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-4

Valid cases: 115563 Invalid: 31125 Minimum: 1 Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you personally RECEIVED money from any source for the sale of your or your family's agricultural products, crops, produce, or livestock?

## If received agricultural payments: in cash(q44a)

## File: micro\_world

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 23956 Invalid: 122732 Minimum: 1 Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you received money for the sale of your or your family's agricultural products, crops, produce, or livestock in any of the following ways? You received payments DIRECTLY in cash.

#### Interviewer instructions

Asked to those who received agricultural payments. Multiple responses for the way agricultural payments are received are permitted.

## If received agricultural payments: into an account(q44b)

## File: micro world

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 23956 Invalid: 122732 Minimum: 1 Maximum: 4

#### Literal question

In the PAST 12 MONTHS, have you received money for the sale of your or your family's agricultural products, crops, produce, or livestock in any of the following ways? You received payments DIRECTLY into an account at a bank or another type of formal financial institution.

#### Interviewer instructions

Asked to those who received agricultural payments. Multiple responses for the way agricultural payments are received are permitted.

Valid cases: 23956

Invalid: 122732

Minimum: 1

Maximum: 4

# If received agricultural payments: through a mobile phone(q44c) File: micro world

#### **Overview**

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-4

#### Literal question

In the PAST 12 MONTHS, have you received money for the sale of your or your family's agricultural products, crops, produce, or livestock in any of the following ways? You received payments through a mobile phone.

#### Interviewer instructions

Asked to those who received agricultural payments. Multiple responses for the way agricultural payments are received are permitted.

## Saved in the past year(saved)

## File: micro world

#### Overview

Type: Discrete Valid cases: 146688
Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 2
Range: 1-3

#### **Description**

Equal to 1 (2 otherwise) if the respondent, personally, saved or set aside money in the past year, including using an account at a financial institution, a savings club or person outside the family, or for education or school fees, old age, or to start, operate, or expand a farm or business, or for any other reason.

#### Literal question

Composite indicator

## Borrowed in the past year(borrowed)

## File: micro world

#### Overview

Type: Discrete Valid cases: 146688
Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 2
Range: 1-3

#### **Description**

Equal to 1 (2 otherwise) if the respondent, personally or together with someone else, borrowed money in the past year, including from a financial institution, a store (by using installment credit), family or friends, or another private lender, or for education or school fees, medical purposes, to start, operate, or expand a farm or business, or for any other reason.

#### Literal question

Composite indicator

### **Documentation**

#### **Questionnaires**

### The Global Findex Questionnaire

Title The Global Findex Questionnaire

Date 2014-01-01 Country World Language English

Contributor(s) The World Bank Group Bill & Melinda Gates Foundation

Filename http://www.worldbank.org/en/programs/globalfindex/methodology#2

#### Reports

## The Global Findex Database 2014: Measuring Financial Inclusion around the World

Title The Global Findex Database 2014: Measuring Financial Inclusion around the World

Author(s) Asli Demirguc-Kunt Leora Klapper Dorothe Singer Peter Van Oudheusden

Date 2015-04-01 Language English

#### **Technical documents**

### 2014 Global Findex Methodology

Title 2014 Global Findex Methodology

Date 2014-01-01 Language English

Filename http://www.worldbank.org/content/dam/Worldbank/Research/GlobalFindex/PDF/Methodology.pdf

#### **Indicator Definitions**

Title Indicator Definitions

Language English

Description This document describes the composite indicators included in the report.

Filename indicator definitions.pdf

#### Other materials

## Micro14\_indicators.do

Title Micro14\_indicators.do

Language English

Description This is a STATA do-file that can be used to create additional variables used in the report.

Filename micro14\_indicators.do