

# Zambia - World Bank Group Country Survey 2015

**Public Opinion Research Group - World Bank Group**

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# Sampling

## Sampling Procedure

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From December 2014 to February 2015, 546 stakeholders of the World Bank Group in Zambia were invited to provide their opinions on the WBG's assistance to the country by participating in a country survey. Participants in the survey were drawn from among the office of the President or Vice President; the office of a Minister; the office of a Parliamentarian; employees of a ministry, ministerial department, or implementation agency; project management units (PMUs) overseeing implementation of a project or consultants/contractors working on World Bank Group-supported projects/programs; local government officials or staff; bilateral/ multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs/community-based organizations (CBOs); the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; and the judiciary branch. A total of 304 stakeholders participated in the survey (56% response rate).

## Response Rate

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56%

# Questionnaires

## Overview

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English

## Data Collection

### Data Collection Dates

Start	End	Cycle
2014-12	2015-02	N/A

### Data Collection Mode

Other [oth]

#### DATA COLLECTION NOTES

Mail and email.

### Data Collectors

Name	Abbreviation	Affiliation
Image Publishers Limited		

# Data Processing

No content available

# Data Appraisal

No content available

## File Description



## Variable List

**zambia\_cs\_fy15\_datafile\_with\_dk\_**

Content	Data collected from Zambia World Bank Group Country Survey 2015
Cases	304
Variable(s)	366
Structure	Type: Keys: ()
Version	
Producer	
Missing Data	

**Variables**

ID	Name	Label	Type	Format	Question
V1	id	id	contin	numeric	
V2	a1	In general would you say that Zambia is headed in?	discrete	numeric	In general would you say that Zambia is headed in ... ?
V3	a2_1	Foreign direct investment	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Foreign direct investment
V4	a2_2	Water and sanitation	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Water and sanitation
V5	a2_3	Anti-corruption	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Anti-corruption
V6	a2_4	Job creation/employment	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Job creation/employment
V7	a2_5	Energy	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Energy
V8	a2_6	Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable)	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable)
V9	a2_7	Food security	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Food security
V10	a2_8	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

ID	Name	Label	Type	Format	Question
V11	a2_9	Global/regional integration	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Global/regional integration
V12	a2_10	Gender equity	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Gender equity
V13	a2_11	Private sector development	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Private sector development
V14	a2_12	Financial markets	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Financial markets
V15	a2_13	Urban development	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Urban development
V16	a2_14	Environmental sustainability	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Environmental sustainability
V17	a2_15	Equality of opportunity (i.e., equity)	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Equality of opportunity (i.e., equity)
V18	a2_16	Health	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Health
V19	a2_17	Trade and exports	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Trade and exports
V20	a2_18	Crime and violence	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Crime and violence
V21	a2_19	Economic growth	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Economic growth
V22	a2_20	Law and justice (e.g., judicial system)	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Law and justice (e.g., judicial system)
V23	a2_21	Regulatory framework	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Regulatory framework

ID	Name	Label	Type	Format	Question
V24	a2_22	Education	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Education
V25	a2_23	Poverty reduction	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Poverty reduction
V26	a2_24	Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas)	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas)
V27	a2_25	Transport (e.g., roads, bridges, transportation)	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Transport (e.g., roads, bridges, transportation)
V28	a2_26	Climate change (e.g., mitigation, adaptation)	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Climate change (e.g., mitigation, adaptation)
V29	a2_27	Agricultural development	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Agricultural development
V30	a2_28	Communicable/non-communicable diseases	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Communicable/non-communicable diseases
V31	a2_29	Natural resource management (e.g., mining, copper)	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Natural resource management (e.g., mining, copper)
V32	a2_30	Disaster management	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Disaster management
V33	a2_31	Information and communications technology	discrete	numeric	Listed below are a number of development priorities in Zambia. Please identify which of the following you consider the most important development priorities in Zambia? Information and communications technology
V34	a3_1	Law and justice (e.g., judicial system)	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Law and justice (e.g., judicial system)
V35	a3_2	Transport (e.g., roads, bridges, transportation)	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Transport (e.g., roads, bridges, transportation)

ID	Name	Label	Type	Format	Question
V36	a3_3	Crime and violence	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Crime and violence
V37	a3_4	Communicable/non-communicable diseases	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Communicable/non-communicable diseases
V38	a3_5	Information and communications technology	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Information and communications technology
V39	a3_6	Water and sanitation	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Water and sanitation
V40	a3_7	Equality of opportunity (i.e., equity)	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Equality of opportunity (i.e., equity)
V41	a3_8	Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas)	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas)
V42	a3_9	Gender equity	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Gender equity
V43	a3_10	Economic growth	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Economic growth
V44	a3_11	Climate change (e.g., mitigation, adaptation)	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Climate change (e.g., mitigation, adaptation)
V45	a3_12	Global/regional integration	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Global/regional integration
V46	a3_13	Urban development	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Urban development

ID	Name	Label	Type	Format	Question
V47	a3_14	Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable)	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable)
V48	a3_15	Regulatory framework	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Regulatory framework
V49	a3_16	Agricultural development	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Agricultural development
V50	a3_17	Job creation/employment	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Job creation/employment
V51	a3_18	Financial markets	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Financial markets
V52	a3_19	Trade and exports	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Trade and exports
V53	a3_20	Food security	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Food security
V54	a3_21	Anti-corruption	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Anti-corruption
V55	a3_22	Private sector development	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Private sector development
V56	a3_23	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V57	a3_24	Natural resource management (e.g., mining, copper)	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Natural resource management (e.g., mining, copper)

ID	Name	Label	Type	Format	Question
V58	a3_25	Foreign direct investment	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Foreign direct investment
V59	a3_26	Education	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Education
V60	a3_27	Energy	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Energy
V61	a3_28	Environmental sustainability	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Environmental sustainability
V62	a3_29	Health	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Health
V63	a3_30	Disaster management	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia? Disaster management
V64	a4_1	Better employment opportunities for women	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? Better employment opportunities for women
V65	a4_2	Greater access to micro-finance for the poor	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? Greater access to micro-finance for the poor
V66	a4_3	Agricultural development	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? Agricultural development

ID	Name	Label	Type	Format	Question
V67	a4_4	Greater access to health and nutrition for citizens	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? Greater access to health and nutrition for citizens
V68	a4_5	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
V69	a4_6	Greater voice and participation for citizens to help ensure greater accountability	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? Greater voice and participation for citizens to help ensure greater accountability
V70	a4_7	Better opportunities for young people	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? Better opportunities for young people
V71	a4_8	Consistent economic growth	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? Consistent economic growth
V72	a4_9	More reliable social safety net	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? More reliable social safety net



ID	Name	Label	Type	Format	Question
V73	a4_10	Greater equity of fiscal policy	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? Greater equity of fiscal policy
V74	a4_11	A growing middle class	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? A growing middle class
V75	a4_12	Better opportunity for the poor who live in rural areas	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? Better opportunity for the poor who live in rural areas
V76	a4_13	Better opportunity for the poor who live in urban areas	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? Better opportunity for the poor who live in urban areas
V77	a4_14	Education and training that better ensure job opportunity	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? Education and training that better ensure job opportunity
V78	a4_15	Better quality public services	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? Better quality public services

ID	Name	Label	Type	Format	Question
V79	a4_16	Other	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia? Other (please specify):
V80	b1	How familiar are you with the work of the World Bank Group in Zambia?	discrete	numeric	How familiar are you with the work of the World Bank Group in Zambia?
V81	b2	Overall, please rate your impression of the World Bank Group's effectiveness in Zambia.	discrete	numeric	Overall, please rate your impression of the World Bank Group's effectiveness in Zambia.
V82	b3	To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills, knowledge, and understanding of the country situation) to help Zambia solve its most complicated development challenges?	discrete	numeric	To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills, knowledge, and understanding of the country situation) to help Zambia solve its most complicated development challenges?
V83	b4_1	Health	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Health
V84	b4_2	Trade and exports	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Trade and exports
V85	b4_3	Foreign direct investment	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Foreign direct investment
V86	b4_4	Education	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Education
V87	b4_5	Energy	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Energy
V88	b4_6	Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable)	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable)

ID	Name	Label	Type	Format	Question
V89	b4_7	Crime and violence	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Crime and violence
V90	b4_8	Transport (e.g., roads, bridges, transportation)	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Transport (e.g., roads, bridges, transportation)
V91	b4_9	Agricultural development	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Agricultural development
V92	b4_10	Global/regional integration	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Global/regional integration
V93	b4_11	Gender equity	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Gender equity
V94	b4_12	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V95	b4_13	Job creation/employment	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Job creation/employment
V96	b4_14	Financial markets	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Financial markets
V97	b4_15	Urban development	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Urban development
V98	b4_16	Environmental sustainability	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Environmental sustainability

ID	Name	Label	Type	Format	Question
V99	b4_17	Economic growth	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Economic growth
V100	b4_18	Law and justice (e.g., judicial system)	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Law and justice (e.g., judicial system)
V101	b4_19	Regulatory framework	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Regulatory framework
V102	b4_20	Communicable/non-communicable diseases	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Communicable/non-communicable diseases
V103	b4_21	Disaster management	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Disaster management
V104	b4_22	Equality of opportunity (i.e., equity)	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Equality of opportunity (i.e., equity)
V105	b4_23	Private sector development	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Private sector development
V106	b4_24	Water and sanitation	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Water and sanitation
V107	b4_25	Food security	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Food security
V108	b4_26	Climate change (e.g., mitigation, adaptation)	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Climate change (e.g., mitigation, adaptation)

ID	Name	Label	Type	Format	Question
V109	b4_27	Poverty reduction	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Poverty reduction
V110	b4_28	Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas)	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas)
V111	b4_29	Anti-corruption	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Anti-corruption
V112	b4_30	Information and communications technology	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Information and communications technology
V113	b4_31	Natural resource management (e.g., mining, copper)	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia? Natural resource management (e.g., mining, copper)
V114	b5a_1	Convening/Facilitating	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Convening/Facilitating
V115	b5a_2	Data	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Data
V116	b5a_3	Policy advice, studies, analyses	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Policy advice, studies, analyses
V117	b5a_4	Financial resources	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Financial resources
V118	b5a_5	Capacity development	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Capacity development
V119	b5a_6	Technical assistance	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Technical assistance
V120	b5a_7	Mobilizing third party financial resources	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Mobilizing third party financial resources

ID	Name	Label	Type	Format	Question
V121	b5a_8	Donor coordination	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Donor coordination
V122	b5a_9	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Linkage to non-Bank expertise (i.e., South-South knowledge sharing)
V123	b5a_10	Other	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Other (please specify):
V124	b5b_1	Convening/Facilitating	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Convening/Facilitating
V125	b5b_2	Data	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Data
V126	b5b_3	Policy advice, studies, analyses	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Policy advice, studies, analyses
V127	b5b_4	Financial resources	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Financial resources
V128	b5b_5	Capacity development	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Capacity development
V129	b5b_6	Technical assistance	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Technical assistance
V130	b5b_7	Mobilizing third party financial resources	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Mobilizing third party financial resources
V131	b5b_8	Donor coordination	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Donor coordination
V132	b5b_9	Linkage to non-Bank expertise (i.e., South-South knowledge sharing)	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Linkage to non-Bank expertise (i.e., South-South knowledge sharing)
V133	b5b_10	Other	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia? Other (please specify):
V134	b6	Project implementation (or other organizational strengthening)	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Zambia? Project implementation (or other organizational strengthening)



ID	Name	Label	Type	Format	Question
V135	b7	Citizen engagement (incorporating citizens' voices into development)	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Zambia? Citizen engagement (incorporating citizens' voices into development)
V136	b8	Policy formulation	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Zambia? Policy formulation
V137	b9	Project implementation (or other organizational strengthening)	discrete	numeric	When thinking about how to improve capacity building in Zambia to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? Project implementation (or other organizational strengthening)
V138	b10	Citizen engagement (incorporating citizens' voices into development)	discrete	numeric	When thinking about how to improve capacity building in Zambia to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? Citizen engagement (incorporating citizens' voices into development)
V139	b11	Policy formulation	discrete	numeric	When thinking about how to improve capacity building in Zambia to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? Policy formulation
V140	b12_1	Arrogant in its approach	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? Arrogant in its approach
V141	b12_2	Not client focused	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? Not client focused
V142	b12_3	Not aligned with other donors' work	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? Not aligned with other donors' work
V143	b12_4	Not aligned with country priorities	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? Not aligned with country priorities
V144	b12_5	The credibility of its knowledge/data	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? The credibility of its knowledge/data
V145	b12_6	World Bank Group's processes too complex	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? World Bank Group's processes too complex
V146	b12_7	Not willing to honestly criticize policies and reform efforts in the country	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? Not willing to honestly criticize policies and reform efforts in the country
V147	b12_8	Too influenced by developed countries	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? Too influenced by developed countries
V148	b12_9	Staff too inaccessible	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? Staff too inaccessible

ID	Name	Label	Type	Format	Question
V149	b12_10	Not exploring alternative policy options	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? Not exploring alternative policy options
V150	b12_11	Not collaborating enough with stakeholders outside the Government	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? Not collaborating enough with stakeholders outside the Government
V151	b12_12	Its advice and strategies do not lend themselves to practical problem solving	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? Its advice and strategies do not lend themselves to practical problem solving
V152	b12_13	Not enough public disclosure of its work	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? Not enough public disclosure of its work
V153	b12_14	Imposing technocratic solutions without regard to political realities	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? Imposing technocratic solutions without regard to political realities
V154	b12_15	World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)
V155	b12_16	Not adequately sensitive to political/social realities in Zambia	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? Not adequately sensitive to political/social realities in Zambia
V156	b12_17	Other	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? Other (please specify):
V157	b12_18	Don't know	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia? Don't know
V158	b13_1	Trust Fund management	discrete	numeric	Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia? Trust Fund management
V159	b13_2	Knowledge products/services (analytical work, studies, surveys, etc.)	discrete	numeric	Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia? Knowledge products/services (analytical work, studies, surveys, etc.)
V160	b13_3	Technical assistance (advice, best practice, international experience, etc.)	discrete	numeric	Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia? Technical assistance (advice, best practice, international experience, etc.)
V161	b13_4	Investment lending (financing specific projects)	discrete	numeric	Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia? Investment lending (financing specific projects)
V162	b13_5	Capacity development	discrete	numeric	Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia? Capacity development
V163	b13_6	Policy based lending/budget support to the Government	discrete	numeric	Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia? Policy based lending/budget support to the Government
V164	b13_7	Multi-sectoral approaches	discrete	numeric	Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia? Multi-sectoral approaches



ID	Name	Label	Type	Format	Question
V165	b13_8	Other	discrete	numeric	Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia? Other (please specify):
V166	b13_9	Don't know	discrete	numeric	Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia? Don't know
V167	b14_1	Academia/think tanks/research institutes	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? Academia/think tanks/research institutes
V168	b14_2	Donor community	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? Donor community
V169	b14_3	Media	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? Media
V170	b14_4	Local Government	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? Local Government
V171	b14_5	Private sector	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? Private sector
V172	b14_6	Parliament	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? Parliament
V173	b14_7	NGOs/Community Based Organizations (CBOs)	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? NGOs/Community Based Organizations (CBOs)
V174	b14_8	Youth/university groups	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? Youth/university groups
V175	b14_9	Beneficiaries (i.e., communities)	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? Beneficiaries (i.e., communities)
V176	b14_10	Foundations	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? Foundations
V177	b14_11	Other	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? Other (please specify)
V178	b14_12	Don't know	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? Don't know

ID	Name	Label	Type	Format	Question
V179	b15	Overall the World Bank Group currently plays a relevant role in development in Zambia	discrete	numeric	To what extent do you agree with the following statements about the World Bank Group's work in Zambia? Overall the World Bank Group currently plays a relevant role in development in Zambia
V180	b16	The World Bank Group's work is aligned with what I consider the development priorities for Zambia	discrete	numeric	To what extent do you agree with the following statements about the World Bank Group's work in Zambia? The World Bank Group's work is aligned with what I consider the development priorities for Zambia
V181	b17	The World Bank Group supports programs and strategies that are realistic for Zambia	discrete	numeric	To what extent do you agree with the following statements about the World Bank Group's work in Zambia? The World Bank Group supports programs and strategies that are realistic for Zambia
V182	b18	The World Bank Group treats clients and stakeholders in Zambia with respect	discrete	numeric	To what extent do you agree with the following statements about the World Bank Group's work in Zambia? The World Bank Group treats clients and stakeholders in Zambia with respect
V183	b19	Responsiveness	discrete	numeric	To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? Responsiveness
V184	b20	Flexibility (in terms of the institution's products and services)	discrete	numeric	To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? Flexibility (in terms of the institution's products and services)
V185	b21	Flexibility (in terms of changing country circumstances)	discrete	numeric	To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? Flexibility (in terms of changing country circumstances)
V186	b22	Being inclusive	discrete	numeric	To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? Being inclusive
V187	b23	Openness (sharing data and other information)	discrete	numeric	To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? Openness (sharing data and other information)
V188	b24	Staff accessibility	discrete	numeric	To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? Staff accessibility
V189	b25	Straightforwardness and honesty	discrete	numeric	To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? Straightforwardness and honesty
V190	b26	Ease of access to the people at the World Bank Group who are making decisions important to my work	discrete	numeric	To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? Ease of access to the people at the World Bank Group who are making decisions important to my work
V191	b27	Collaboration with civil society	discrete	numeric	To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? Collaboration with civil society
V192	b28	Collaboration with the Government	discrete	numeric	To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? Collaboration with the Government
V193	b29	Collaboration with other donors and development partners	discrete	numeric	To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? Collaboration with other donors and development partners

ID	Name	Label	Type	Format	Question
V194	b30	Collaboration with the private sector	discrete	numeric	To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? Collaboration with the private sector
V195	b31	The speed in which it gets things accomplished on the ground	discrete	numeric	To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? The speed in which it gets things accomplished on the ground
V196	b32	Being a long-term partner	discrete	numeric	To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following? Being a long-term partner
V197	b33	To be a more effective development partner in Zambia, do you believe that the World Bank Group should have...?	discrete	numeric	To be a more effective development partner in Zambia, do you believe that the World Bank Group should have... ?
V198	b34_1	Poor donor coordination	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? Poor donor coordination
V199	b34_2	The World Bank Group does not do adequate follow through/follow-up	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? The World Bank Group does not do adequate follow through/follow-up
V200	b34_3	The World Bank Group works too slowly	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? The World Bank Group works too slowly
V201	b34_4	The Government works inefficiently	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? The Government works inefficiently
V202	b34_5	The World Bank Group is not sensitive enough to political/social realities on the ground	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? The World Bank Group is not sensitive enough to political/social realities on the ground
V203	b34_6	Lack of/inadequate levels of capacity in Government	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? Lack of/inadequate levels of capacity in Government
V204	b34_7	There is not an adequate level of citizen/civil society participation	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? There is not an adequate level of citizen/civil society participation
V205	b34_8	Political pressures and obstacles	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? Political pressures and obstacles
V206	b34_9	Reforms are not well thought out in light of country challenges	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? Reforms are not well thought out in light of country challenges
V207	b34_10	Other	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? Other (please specify):

ID	Name	Label	Type	Format	Question
V208	c1_1	Anti-corruption	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Anti-corruption
V209	c1_2	Information and communications technology	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Information and communications technology
V210	c1_3	Transport (e.g., roads, bridges, transportation)	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Transport (e.g., roads, bridges, transportation)
V211	c1_4	Crime and violence	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Crime and violence
V212	c1_5	Law and justice (e.g., judicial system)	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Law and justice (e.g., judicial system)
V213	c1_6	Urban development	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Urban development
V214	c1_7	Environmental sustainability	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Environmental sustainability
V215	c1_8	Regulatory framework	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Regulatory framework
V216	c1_9	Communicable/non-communicable diseases	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Communicable/non-communicable diseases
V217	c1_10	Poverty reduction	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Poverty reduction
V218	c1_11	Gender equity	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Gender equity
V219	c1_12	Private sector development	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Private sector development
V220	c1_13	Foreign direct investment	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Foreign direct investment
V221	c1_14	Water and sanitation	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Water and sanitation
V222	c1_15	Trade and exports	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Trade and exports

ID	Name	Label	Type	Format	Question
V223	c1_16	Economic growth	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Economic growth
V224	c1_17	Energy	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Energy
V225	c1_18	Disaster management	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Disaster management
V226	c1_19	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V227	c1_20	Job creation/employment	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Job creation/employment
V228	c1_21	Financial markets	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Financial markets
V229	c1_22	Equality of opportunity (i.e., equity)	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Equality of opportunity (i.e., equity)
V230	c1_23	Health	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Health
V231	c1_24	Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas)	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas)
V232	c1_25	Global/regional integration	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Global/regional integration
V233	c1_26	Food security	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Food security
V234	c1_27	Education	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Education
V235	c1_28	Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable)	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable)
V236	c1_29	Climate change (e.g., mitigation, adaptation)	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Climate change (e.g., mitigation, adaptation)
V237	c1_30	Agricultural development	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Agricultural development

ID	Name	Label	Type	Format	Question
V238	c1_31	Natural resource management (e.g., mining, copper)	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia? Natural resource management (e.g., mining, copper)
V239	c2_1	Anti-corruption	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Anti-corruption
V240	c2_2	Information and communications technology	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Information and communications technology
V241	c2_3	Transport (e.g., roads, bridges, transportation)	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Transport (e.g., roads, bridges, transportation)
V242	c2_4	Crime and violence	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Crime and violence
V243	c2_5	Law and justice (e.g., judicial system)	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Law and justice (e.g., judicial system)
V244	c2_6	Urban development	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Urban development
V245	c2_7	Environmental sustainability	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Environmental sustainability
V246	c2_8	Regulatory framework	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Regulatory framework
V247	c2_9	Communicable/non-communicable diseases	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Communicable/non-communicable diseases
V248	c2_10	Poverty reduction	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Poverty reduction
V249	c2_11	Gender equity	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Gender equity
V250	c2_12	Private sector development	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Private sector development
V251	c2_13	Foreign direct investment	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Foreign direct investment
V252	c2_14	Water and sanitation	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Water and sanitation



ID	Name	Label	Type	Format	Question
V253	c2_15	Trade and exports	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Trade and exports
V254	c2_16	Economic growth	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Economic growth
V255	c2_17	Energy	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Energy
V256	c2_18	Disaster management	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Disaster management
V257	c2_19	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V258	c2_20	Job creation/employment	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Job creation/employment
V259	c2_21	Financial markets	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Financial markets
V260	c2_22	Equality of opportunity (i.e., equity)	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Equality of opportunity (i.e., equity)
V261	c2_23	Health	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Health
V262	c2_24	Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas)	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas)
V263	c2_25	Global/regional integration	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Global/regional integration
V264	c2_26	Food security	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Food security
V265	c2_27	Education	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Education
V266	c2_28	Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable)	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable)

ID	Name	Label	Type	Format	Question
V267	c2_29	Climate change (e.g., mitigation, adaptation)	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Climate change (e.g., mitigation, adaptation)
V268	c2_30	Agricultural development	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Agricultural development
V269	c2_31	Natural resource management (e.g., mining, copper)	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia? Natural resource management (e.g., mining, copper)
V270	c3	Where are the World Bank Group's decisions made primarily that support the program in Zambia?	discrete	numeric	Where are the World Bank Group's decisions made primarily that support the program in Zambia?
V271	c4	To what extent does the World Bank Group's work help to achieve development results in Zambia?	discrete	numeric	To what extent does the World Bank Group's work help to achieve development results in Zambia?
V272	c5	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Zambia	discrete	numeric	To what extent do you agree with the following statements about the World Bank Group in Zambia? The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Zambia
V273	c6	The World Bank Group meets Zambia's needs for knowledge services (e.g., research, analysis, data, technical assistance)	discrete	numeric	To what extent do you agree with the following statements about the World Bank Group in Zambia? The World Bank Group meets Zambia's needs for knowledge services (e.g., research, analysis, data, technical assistance)
V274	c7	To what extent do you believe the World Bank Group measures and corrects its work in real time in Zambia?	discrete	numeric	To what extent do you believe the World Bank Group measures and corrects its work in real time in Zambia?
V275	d1	How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	discrete	numeric	How frequently do you consult World Bank Group's knowledge work and activities in the work you do?
V276	d2	Are timely	discrete	numeric	In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities: Are timely
V277	d3	Include appropriate level of stakeholder involvement during preparation	discrete	numeric	In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities: Include appropriate level of stakeholder involvement during preparation
V278	d4	Lead to practical solutions	discrete	numeric	In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities: Lead to practical solutions
V279	d5	Are accessible (well written and easy to understand)	discrete	numeric	In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities: Are accessible (well written and easy to understand)
V280	d6	Are source of relevant information on global good practices	discrete	numeric	In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities: Are source of relevant information on global good practices
V281	d7	Are adequately disseminated	discrete	numeric	In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities: Are adequately disseminated



ID	Name	Label	Type	Format	Question
V282	d8	Are adaptable to Zambia's specific development challenges and country circumstances	discrete	numeric	In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities: Are adaptable to Zambia's specific development challenges and country circumstances
V283	d9	Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	discrete	numeric	Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?
V284	d10	Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	discrete	numeric	Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?
V285	e1	The World Bank Group disburses funds promptly	discrete	numeric	To what extent do you agree/disagree with the following statements? The World Bank Group disburses funds promptly
V286	e2	The World Bank Group effectively monitors and evaluates the projects and programs it supports	discrete	numeric	To what extent do you agree/disagree with the following statements? The World Bank Group effectively monitors and evaluates the projects and programs it supports
V287	e3	The World Bank Group's approvals and reviews are done in a timely fashion	discrete	numeric	To what extent do you agree/disagree with the following statements? The World Bank Group's approvals and reviews are done in a timely fashion
V288	e4	The World Bank Group's 'Safeguard Policy' requirements are reasonable	discrete	numeric	To what extent do you agree/disagree with the following statements? The World Bank Group's "Safeguard Policy" requirements are reasonable
V289	e5	The World Bank Group's conditions on its lending are reasonable	discrete	numeric	To what extent do you agree/disagree with the following statements? The World Bank Group's conditions on its lending are reasonable
V290	e6	The World Bank Group takes decisions quickly in Zambia	discrete	numeric	To what extent do you agree/disagree with the following statements? The World Bank Group takes decisions quickly in Zambia
V291	e7	Working with the World Bank Group increases Zambia's institutional capacity	discrete	numeric	To what extent do you agree/disagree with the following statements? Working with the World Bank Group increases Zambia's institutional capacity
V292	e8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	discrete	numeric	To what extent do you agree/disagree with the following statements? Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them
V293	e9	The World Bank Group provides effective implementation support (i.e., supervision of projects)	discrete	numeric	To what extent do you agree/disagree with the following statements? The World Bank Group provides effective implementation support (i.e., supervision of projects)
V294	e10	To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Zambia?	discrete	numeric	To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Zambia?
V295	e11	Which of the following best describes the way the World Bank Group operates in Zambia?	discrete	numeric	Which of the following best describes the way the World Bank Group operates in Zambia?
V296	e12	Which of the following best describes the WBG's support in Zambia?	discrete	numeric	Which of the following best describes the WBG's support in Zambia?

ID	Name	Label	Type	Format	Question
V297	f1_1	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
V298	f1_2	Provide more adequate data/knowledge/statistics/figures on Zambia's economy	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? Provide more adequate data/knowledge/statistics/figures on Zambia's economy
V299	f1_3	Offer more innovative financial products	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? Offer more innovative financial products
V300	f1_4	Ensure greater selectivity in its work	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? Ensure greater selectivity in its work
V301	f1_5	Reach out more to groups outside of Government	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? Reach out more to groups outside of Government
V302	f1_6	Work faster	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? Work faster
V303	f1_7	Increase the level of capacity development in the country	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? Increase the level of capacity development in the country
V304	f1_8	Improve the quality of its experts as related to Zambia's specific challenges	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? Improve the quality of its experts as related to Zambia's specific challenges
V305	f1_9	Offer more innovative knowledge services	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? Offer more innovative knowledge services
V306	f1_10	Collaborate more effectively with Government clients (e.g., national, state, local)	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? Collaborate more effectively with Government clients (e.g., national, state, local)
V307	f1_11	Reduce the complexity of obtaining World Bank Group financing	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? Reduce the complexity of obtaining World Bank Group financing
V308	f1_12	Other	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia? Other (please specify):
V309	f2	When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia?	discrete	numeric	When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia?
V310	g1_1	Periodicals	discrete	numeric	How do you get most of your information about economic and social development issues in Zambia? Periodicals
V311	g1_2	International newspapers	discrete	numeric	How do you get most of your information about economic and social development issues in Zambia? International newspapers

ID	Name	Label	Type	Format	Question
V312	g1_3	International radio	discrete	numeric	How do you get most of your information about economic and social development issues in Zambia? International radio
V313	g1_4	National radio	discrete	numeric	How do you get most of your information about economic and social development issues in Zambia? National radio
V314	g1_5	Local/community radio	discrete	numeric	How do you get most of your information about economic and social development issues in Zambia? Local/community radio
V315	g1_6	Commercial radio	discrete	numeric	How do you get most of your information about economic and social development issues in Zambia? Commercial radio
V316	g1_7	Local television	discrete	numeric	How do you get most of your information about economic and social development issues in Zambia? Local television
V317	g1_8	International television	discrete	numeric	How do you get most of your information about economic and social development issues in Zambia? International television
V318	g1_9	Local newspapers	discrete	numeric	How do you get most of your information about economic and social development issues in Zambia? Local newspapers
V319	g1_10	Internet	discrete	numeric	How do you get most of your information about economic and social development issues in Zambia? Internet
V320	g1_11	Social media (blogs, Facebook, Twitter, YouTube, Flickr)	discrete	numeric	How do you get most of your information about economic and social development issues in Zambia? Social media (blogs, Facebook, Twitter, YouTube, Flickr)
V321	g1_12	Other	discrete	numeric	How do you get most of your information about economic and social development issues in Zambia? Other (please specify):
V322	g2_1	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	discrete	numeric	How would you prefer to receive information from the World Bank Group? Direct contact with World Bank Group (i.e., face to face meetings/discussions)
V323	g2_2	e-Newsletters	discrete	numeric	How would you prefer to receive information from the World Bank Group? e-Newsletters
V324	g2_3	World Bank Group's seminars/workshops/ conferences	discrete	numeric	How would you prefer to receive information from the World Bank Group? World Bank Group's seminars/workshops/ conferences
V325	g2_4	World Bank Group's publications and other written materials	discrete	numeric	How would you prefer to receive information from the World Bank Group? World Bank Group's publications and other written materials
V326	g2_5	World Bank Group's website	discrete	numeric	How would you prefer to receive information from the World Bank Group? World Bank Group's website
V327	g2_6	Social media (blogs, Facebook, Twitter, YouTube, Flickr)	discrete	numeric	How would you prefer to receive information from the World Bank Group? Social media (blogs, Facebook, Twitter, YouTube, Flickr)
V328	g2_7	Mobile phones	discrete	numeric	How would you prefer to receive information from the World Bank Group? Mobile phones
V329	g2_8	Other	discrete	numeric	How would you prefer to receive information from the World Bank Group? Other (please specify):

ID	Name	Label	Type	Format	Question
V330	g3	Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?	discrete	numeric	Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?
V331	g4	Have you requested information from the World Bank Group on its activities in the past year?	discrete	numeric	Have you requested information from the World Bank Group on its activities in the past year?
V332	g5	Were you able to obtain this information?	discrete	numeric	Were you able to obtain this information?
V333	g6	Do you have access to the Internet?	discrete	numeric	Do you have access to the Internet?
V334	g7	Do you use/have you used the World Bank Group website?	discrete	numeric	Do you use/have you used the World Bank Group website?
V335	g8	Which Internet connection do you use primarily when visiting a World Bank Group website?	discrete	numeric	Which Internet connection do you use primarily when visiting a World Bank Group website?
V336	g9	I find the World Bank Group's websites easy to navigate.	discrete	numeric	Please rate how much you agree with the following statements. I find the World Bank Group's websites easy to navigate. (Only answer if you have used a World Bank Group website)
V337	g10	I find the information on the World Bank Group's websites useful.	discrete	numeric	Please rate how much you agree with the following statements. I find the information on the World Bank Group's websites useful. (Only answer if you have used a World Bank Group website)
V338	g11	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	discrete	numeric	Please rate how much you agree with the following statements. The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution
V339	g12	When I need information from the World Bank Group I know how to find it	discrete	numeric	Please rate how much you agree with the following statements. When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)
V340	g13	The World Bank Group is responsive to my information requests and inquiries	discrete	numeric	Please rate how much you agree with the following statements. The World Bank Group is responsive to my information requests and inquiries
V341	h1	Which of the following best describes your current position?	discrete	numeric	Which of the following best describes your current position?
V342	h2	Please identify the primary specialization of your work.	discrete	numeric	Please identify the primary specialization of your work.
V343	h3	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?	discrete	numeric	Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?
V344	h4	Which of the following agencies of the World Bank Group do you primarily engage with in Zambia?	discrete	numeric	Which of the following agencies of the World Bank Group do you primarily engage with in Zambia?
V345	h5	Do your projects involve both the World Bank and the IFC?	discrete	numeric	Do your projects involve both the World Bank and the IFC?
V346	h6	If yes, what was your view of how the two institutions work together in Zambia?	discrete	numeric	If yes, what was your view of how the two institutions work together in Zambia?

ID	Name	Label	Type	Format	Question
V347	h7_1	Observer (i.e., follow in media, discuss in informal conversations, etc.)	discrete	numeric	Which of the following describes most of your exposure to the World Bank Group in Zambia? Observer (i.e., follow in media, discuss in informal conversations, etc.)
V348	h7_2	Use World Bank Group reports/data	discrete	numeric	Which of the following describes most of your exposure to the World Bank Group in Zambia? Use World Bank Group reports/data
V349	h7_3	Engage in World Bank Group related/sponsored events/activities	discrete	numeric	Which of the following describes most of your exposure to the World Bank Group in Zambia? Engage in World Bank Group related/sponsored events/activities
V350	h7_4	Collaborate as part of my professional duties	discrete	numeric	Which of the following describes most of your exposure to the World Bank Group in Zambia? Collaborate as part of my professional duties
V351	h7_5	Use World Bank Group website for information, data, research, etc.	discrete	numeric	Which of the following describes most of your exposure to the World Bank Group in Zambia? Use World Bank Group website for information, data, research, etc.
V352	h8	What's your gender?	discrete	numeric	What's your gender?
V353	h9	Which best represents your geographic location?	discrete	numeric	Which best represents your geographic location?
V354	stakeholders	Which of the following best describes your current position?	discrete	numeric	
V355	f2_1	Financial services	discrete	numeric	When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia? Financial services
V356	f2_2	Knowledge products	discrete	numeric	When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia? Knowledge products
V357	f2_3	Convening services	discrete	numeric	When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia? Convening services (e.g., bringing specialists from countries together to learn from each other's experiences)
V358	f2_4	None of the above	discrete	numeric	When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia? None of the above
V359	f2_5	The combination is appropriate for Zambia	discrete	numeric	When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia? The combination is appropriate for Zambia
V360	f2_6	Don't know	discrete	numeric	When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia? Don't know

ID	Name	Label	Type	Format	Question
V361	location	Which best represents your geographic location?	discrete	numeric	
V362	collaborate	Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country?	discrete	numeric	
V363	specialization	Please identify the primary specialization of your work.	discrete	numeric	
V364	h2_mac	Please identify the primary specialization of your work.	discrete	numeric	
V365	h2_gen	Please identify the primary specialization of your work.	discrete	numeric	
V366	IND_Q		contin	numeric	



id (id)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Continuous	Valid cases: 304
Format: numeric	Invalid: 0
Width: 3	Minimum: 101
Decimals: 0	Maximum: 404
Range: 101-404	Mean: 252.5

In general would you say that Zambia is headed in? (a1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 284
Format: numeric	Invalid: 20
Width: 1	Mean: 1.4
Decimals: 0	
Range: 1-3	

**Literal question**

In general would you say that Zambia is headed in ... ?

Foreign direct investment (a2\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

**Literal question**

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Foreign direct investment

**Interviewer instructions**

Choose no more than THREE

Water and sanitation (a2\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

**Literal question**

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Water and sanitation

**Interviewer instructions**

Choose no more than THREE



## Anti-corruption (a2\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Anti-corruption

### Interviewer instructions

Choose no more than THREE

## Job creation/employment (a2\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.5

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Job creation/employment

### Interviewer instructions

Choose no more than THREE

## Energy (a2\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Energy

### Interviewer instructions

Choose no more than THREE

## Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable) (a2\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

## Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable) (a2\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable)

### Interviewer instructions

Choose no more than THREE

## Food security (a2\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Food security

### Interviewer instructions

Choose no more than THREE

## Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (a2\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

### Interviewer instructions

Choose no more than THREE

## Global/regional integration (a2\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

**Literal question**

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Global/regional integration

**Interviewer instructions**

Choose no more than THREE

## Gender equity (a2\_10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

**Literal question**

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Gender equity

**Interviewer instructions**

Choose no more than THREE

## Private sector development (a2\_11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

**Literal question**

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Private sector development

**Interviewer instructions**

Choose no more than THREE

## Financial markets (a2\_12)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

## Financial markets (a2\_12)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Financial markets

### Interviewer instructions

Choose no more than THREE

## Urban development (a2\_13)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Urban development

### Interviewer instructions

Choose no more than THREE

## Environmental sustainability (a2\_14)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Environmental sustainability

### Interviewer instructions

Choose no more than THREE

## Equality of opportunity (i.e., equity) (a2\_15)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Equality of opportunity (i.e., equity) (a2\_15)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Equality of opportunity (i.e., equity)

### Interviewer instructions

Choose no more than THREE

## Health (a2\_16)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Health

### Interviewer instructions

Choose no more than THREE

## Trade and exports (a2\_17)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Trade and exports

### Interviewer instructions

Choose no more than THREE

## Crime and violence (a2\_18)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Crime and violence (a2\_18)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Crime and violence

### Interviewer instructions

Choose no more than THREE

## Economic growth (a2\_19)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Economic growth

### Interviewer instructions

Choose no more than THREE

## Law and justice (e.g., judicial system) (a2\_20)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Law and justice (e.g., judicial system)

### Interviewer instructions

Choose no more than THREE

## Regulatory framework (a2\_21)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Regulatory framework (a2\_21)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Regulatory framework

### Interviewer instructions

Choose no more than THREE

## Education (a2\_22)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Education

### Interviewer instructions

Choose no more than THREE

## Poverty reduction (a2\_23)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Poverty reduction

### Interviewer instructions

Choose no more than THREE

Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas) (a2\_24)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas) (a2\_24)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

#### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas)

#### Interviewer instructions

Choose no more than THREE

Transport (e.g., roads, bridges, transportation) (a2\_25)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

#### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Transport (e.g., roads, bridges, transportation)

#### Interviewer instructions

Choose no more than THREE

Climate change (e.g., mitigation, adaptation) (a2\_26)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

#### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Climate change (e.g., mitigation, adaptation)

#### Interviewer instructions

Choose no more than THREE

Agricultural development (a2\_27)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview



## Agricultural development (a2\_27)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Agricultural development

### Interviewer instructions

Choose no more than THREE

## Communicable/non-communicable diseases (a2\_28)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Communicable/non-communicable diseases

### Interviewer instructions

Choose no more than THREE

## Natural resource management (e.g., mining, copper) (a2\_29)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Natural resource management (e.g., mining, copper)

### Interviewer instructions

Choose no more than THREE

## Disaster management (a2\_30)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Disaster management (a2\_30)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-0

Valid cases: 290  
Invalid: 14  
Minimum: 0  
Maximum: 0  
Mean: 0

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Disaster management

### Interviewer instructions

Choose no more than THREE

## Information and communications technology (a2\_31)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 290  
Invalid: 14  
Minimum: 0  
Maximum: 1  
Mean: 0

### Literal question

Listed below are a number of development priorities in Zambia.

Please identify which of the following you consider the most important development priorities in Zambia?

Information and communications technology

### Interviewer instructions

Choose no more than THREE

## Law and justice (e.g., judicial system) (a3\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 302  
Invalid: 2  
Minimum: 0  
Maximum: 1  
Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Law and justice (e.g., judicial system)

### Interviewer instructions

Choose no more than THREE

## Transport (e.g., roads, bridges, transportation) (a3\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Transport (e.g., roads, bridges, transportation) (a3\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Transport (e.g., roads, bridges, transportation)

### Interviewer instructions

Choose no more than THREE

## Crime and violence (a3\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Crime and violence

### Interviewer instructions

Choose no more than THREE

## Communicable/non-communicable diseases (a3\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Communicable/non-communicable diseases

### Interviewer instructions

Choose no more than THREE

## Information and communications technology (a3\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Information and communications technology (a3\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Information and communications technology

### Interviewer instructions

Choose no more than THREE

## Water and sanitation (a3\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Water and sanitation

### Interviewer instructions

Choose no more than THREE

## Equality of opportunity (i.e., equity) (a3\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Equality of opportunity (i.e., equity)

### Interviewer instructions

Choose no more than THREE

Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas) (a3\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas) (a3\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.5

#### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas)

#### Interviewer instructions

Choose no more than THREE

Gender equity (a3\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

#### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Gender equity

#### Interviewer instructions

Choose no more than THREE

Economic growth (a3\_10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

#### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Economic growth

#### Interviewer instructions

Choose no more than THREE

Climate change (e.g., mitigation, adaptation) (a3\_11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

## Climate change (e.g., mitigation, adaptation) (a3\_11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 302  
Invalid: 2  
Minimum: 0  
Maximum: 1  
Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Climate change (e.g., mitigation, adaptation)

### Interviewer instructions

Choose no more than THREE

## Global/regional integration (a3\_12)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-0

Valid cases: 302  
Invalid: 2  
Minimum: 0  
Maximum: 0  
Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Global/regional integration

### Interviewer instructions

Choose no more than THREE

## Urban development (a3\_13)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-0

Valid cases: 302  
Invalid: 2  
Minimum: 0  
Maximum: 0  
Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Urban development

### Interviewer instructions

Choose no more than THREE

## Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable) (a3\_14)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable) (a3\_14)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable)

### Interviewer instructions

Choose no more than THREE

## Regulatory framework (a3\_15)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Regulatory framework

### Interviewer instructions

Choose no more than THREE

## Agricultural development (a3\_16)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.6

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Agricultural development

### Interviewer instructions

Choose no more than THREE

## Job creation/employment (a3\_17)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Job creation/employment (a3\_17)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 302  
Invalid: 2  
Minimum: 0  
Maximum: 1  
Mean: 0.4

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Job creation/employment

### Interviewer instructions

Choose no more than THREE

## Financial markets (a3\_18)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 302  
Invalid: 2  
Minimum: 0  
Maximum: 1  
Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Financial markets

### Interviewer instructions

Choose no more than THREE

## Trade and exports (a3\_19)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 302  
Invalid: 2  
Minimum: 0  
Maximum: 1  
Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Trade and exports

### Interviewer instructions

Choose no more than THREE

## Food security (a3\_20)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview



## Food security (a3\_20)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Food security

### Interviewer instructions

Choose no more than THREE

## Anti-corruption (a3\_21)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Anti-corruption

### Interviewer instructions

Choose no more than THREE

## Private sector development (a3\_22)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Private sector development

### Interviewer instructions

Choose no more than THREE

Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (a3\_23)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (a3\_23)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

#### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

#### Interviewer instructions

Choose no more than THREE

Natural resource management (e.g., mining, copper) (a3\_24)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

#### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Natural resource management (e.g., mining, copper)

#### Interviewer instructions

Choose no more than THREE

Foreign direct investment (a3\_25)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

#### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Foreign direct investment

#### Interviewer instructions

Choose no more than THREE

## Education (a3\_26)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Education

### Interviewer instructions

Choose no more than THREE

## Energy (a3\_27)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Energy

### Interviewer instructions

Choose no more than THREE

## Environmental sustainability (a3\_28)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Environmental sustainability

### Interviewer instructions

Choose no more than THREE

## Health (a3\_29)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Health (a3\_29)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Health

### Interviewer instructions

Choose no more than THREE

## Disaster management (a3\_30)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 302
Format: numeric	Invalid: 2
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Zambia?

Disaster management

### Interviewer instructions

Choose no more than THREE

## Better employment opportunities for women (a4\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 286
Format: numeric	Invalid: 18
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?

Better employment opportunities for women

### Interviewer instructions

Choose no more than TWO

## Greater access to micro-finance for the poor (a4\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Greater access to micro-finance for the poor (a4\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 286
Format: numeric	Invalid: 18
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?

Greater access to micro-finance for the poor

### Interviewer instructions

Choose no more than TWO

## Agricultural development (a4\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 286
Format: numeric	Invalid: 18
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?

Agricultural development

### Interviewer instructions

Choose no more than TWO

## Greater access to health and nutrition for citizens (a4\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 286
Format: numeric	Invalid: 18
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?

Greater access to health and nutrition for citizens

### Interviewer instructions

Choose no more than TWO

## Better entrepreneurial opportunities (i.e., to start small and medium sized businesses) (a4\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 286
Format: numeric	Invalid: 18
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.4

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?  
Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)

### Interviewer instructions

Choose no more than TWO

## Greater voice and participation for citizens to help ensure greater accountability (a4\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 286
Format: numeric	Invalid: 18
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?  
Greater voice and participation for citizens to help ensure greater accountability

### Interviewer instructions

Choose no more than TWO

## Better opportunities for young people (a4\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 286
Format: numeric	Invalid: 18
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?  
Better opportunities for young people

### Interviewer instructions

Choose no more than TWO

## Consistent economic growth (a4\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 286
Format: numeric	Invalid: 18
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?

Consistent economic growth

### Interviewer instructions

Choose no more than TWO

## More reliable social safety net (a4\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 286
Format: numeric	Invalid: 18
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?

More reliable social safety net

### Interviewer instructions

Choose no more than TWO

## Greater equity of fiscal policy (a4\_10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 286
Format: numeric	Invalid: 18
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?

Greater equity of fiscal policy

### Interviewer instructions

Choose no more than TWO

## A growing middle class (a4\_11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 286
Format: numeric	Invalid: 18
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?

A growing middle class

### Interviewer instructions

Choose no more than TWO

## Better opportunity for the poor who live in rural areas (a4\_12)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 286
Format: numeric	Invalid: 18
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?

Better opportunity for the poor who live in rural areas

### Interviewer instructions

Choose no more than TWO

## Better opportunity for the poor who live in urban areas (a4\_13)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 286
Format: numeric	Invalid: 18
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?

Better opportunity for the poor who live in urban areas

### Interviewer instructions

Choose no more than TWO



## Education and training that better ensure job opportunity (a4\_14)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 286  
Invalid: 18  
Mean: 0.3

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?

Education and training that better ensure job opportunity

### Interviewer instructions

Choose no more than TWO

## Better quality public services (a4\_15)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 286  
Invalid: 18  
Mean: 0

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?

Better quality public services

### Interviewer instructions

Choose no more than TWO

## Other (a4\_16)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-0

Valid cases: 286  
Invalid: 18  
Mean: 0

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Zambia?

Other (please specify):

### Interviewer instructions

Choose no more than TWO

How familiar are you with the work of the World Bank Group in Zambia? (b1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 298
Format: numeric	Invalid: 6
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-11	Mean: 6.8

#### Literal question

How familiar are you with the work of the World Bank Group in Zambia?

Overall, please rate your impression of the World Bank Group's effectiveness in Zambia. (b2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 282
Format: numeric	Invalid: 22
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.6
Invalid: 11	

#### Literal question

Overall, please rate your impression of the World Bank Group's effectiveness in Zambia.

To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills, knowledge, and understanding of the country situation) to help Zambia solve its most complicated development challenges? (b3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 275
Format: numeric	Invalid: 29
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.1
Invalid: 11	

#### Literal question

To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills, knowledge, and understanding of the country situation) to help Zambia solve its most complicated development challenges?

Health (b4\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

## Health (b4\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Health

### Interviewer instructions

Choose no more than THREE

## Trade and exports (b4\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Trade and exports

### Interviewer instructions

Choose no more than THREE

## Foreign direct investment (b4\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Foreign direct investment

### Interviewer instructions

Choose no more than THREE

## Education (b4\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Education (b4\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Education

### Interviewer instructions

Choose no more than THREE

## Energy (b4\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Energy

### Interviewer instructions

Choose no more than THREE

## Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable) (b4\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable)

### Interviewer instructions

Choose no more than THREE

## Crime and violence (b4\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

## Crime and violence (b4\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Crime and violence

### Interviewer instructions

Choose no more than THREE

## Transport (e.g., roads, bridges, transportation) (b4\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Transport (e.g., roads, bridges, transportation)

### Interviewer instructions

Choose no more than THREE

## Agricultural development (b4\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.4

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Agricultural development

### Interviewer instructions

Choose no more than THREE

## Global/regional integration (b4\_10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

## Global/regional integration (b4\_10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

**Literal question**

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Global/regional integration

**Interviewer instructions**

Choose no more than THREE

## Gender equity (b4\_11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

**Literal question**

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Gender equity

**Interviewer instructions**

Choose no more than THREE

## Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (b4\_12)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

**Literal question**

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

**Interviewer instructions**

Choose no more than THREE

## Job creation/employment (b4\_13)

### File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

#### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Job creation/employment

#### Interviewer instructions

Choose no more than THREE

## Financial markets (b4\_14)

### File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

#### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Financial markets

#### Interviewer instructions

Choose no more than THREE

## Urban development (b4\_15)

### File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

#### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Urban development

#### Interviewer instructions

Choose no more than THREE

## Environmental sustainability (b4\_16)

### File: zambia\_cs\_fy15\_datafile\_with\_dk\_

## Environmental sustainability (b4\_16)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Environmental sustainability

### Interviewer instructions

Choose no more than THREE

## Economic growth (b4\_17)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Economic growth

### Interviewer instructions

Choose no more than THREE

## Law and justice (e.g., judicial system) (b4\_18)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Law and justice (e.g., judicial system)

### Interviewer instructions

Choose no more than THREE

## Regulatory framework (b4\_19)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_



## Regulatory framework (b4\_19)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Regulatory framework

### Interviewer instructions

Choose no more than THREE

## Communicable/non-communicable diseases (b4\_20)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Communicable/non-communicable diseases

### Interviewer instructions

Choose no more than THREE

## Disaster management (b4\_21)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Disaster management

### Interviewer instructions

Choose no more than THREE

## Equality of opportunity (i.e., equity) (b4\_22)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

## Equality of opportunity (i.e., equity) (b4\_22)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Equality of opportunity (i.e., equity)

### Interviewer instructions

Choose no more than THREE

## Private sector development (b4\_23)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Private sector development

### Interviewer instructions

Choose no more than THREE

## Water and sanitation (b4\_24)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Water and sanitation

### Interviewer instructions

Choose no more than THREE

## Food security (b4\_25)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

## Food security (b4\_25)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

**Literal question**

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Food security

**Interviewer instructions**

Choose no more than THREE

## Climate change (e.g., mitigation, adaptation) (b4\_26)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

**Literal question**

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Climate change (e.g., mitigation, adaptation)

**Interviewer instructions**

Choose no more than THREE

## Poverty reduction (b4\_27)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

**Literal question**

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Poverty reduction

**Interviewer instructions**

Choose no more than THREE

Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas) (b4\_28)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

#### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas)

#### Interviewer instructions

Choose no more than THREE

Anti-corruption (b4\_29)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

#### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Anti-corruption

#### Interviewer instructions

Choose no more than THREE

Information and communications technology (b4\_30)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

#### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Information and communications technology

#### Interviewer instructions

Choose no more than THREE

## Natural resource management (e.g., mining, copper) (b4\_31)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 299
Format: numeric	Invalid: 5
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Zambia, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Zambia?

Natural resource management (e.g., mining, copper)

### Interviewer instructions

Choose no more than THREE

## Convening/Facilitating (b5a\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Convening/Facilitating

### Interviewer instructions

Choose only ONE

## Data (b5a\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Data

### Interviewer instructions

Choose only ONE

## Policy advice, studies, analyses (b5a\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Policy advice, studies, analyses (b5a\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Policy advice, studies, analyses

### Interviewer instructions

Choose only ONE

## Financial resources (b5a\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Financial resources

### Interviewer instructions

Choose only ONE

## Capacity development (b5a\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Capacity development

### Interviewer instructions

Choose only ONE

## Technical assistance (b5a\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Technical assistance (b5a\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Technical assistance

### Interviewer instructions

Choose only ONE

## Mobilizing third party financial resources (b5a\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Mobilizing third party financial resources

### Interviewer instructions

Choose only ONE

## Donor coordination (b5a\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Donor coordination

### Interviewer instructions

Choose only ONE

## Linkage to non-Bank expertise (i.e., South-South knowledge sharing) (b5a\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Linkage to non-Bank expertise (i.e., South-South knowledge sharing) (b5a\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Linkage to non-Bank expertise (i.e., South-South knowledge sharing)

### Interviewer instructions

Choose only ONE

## Other (b5a\_10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Other (please specify):

### Interviewer instructions

Choose only ONE

## Convening/Facilitating (b5b\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Convening/Facilitating

### Interviewer instructions

Choose only ONE

## Data (b5b\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview



## Data (b5b\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Data

### Interviewer instructions

Choose only ONE

## Policy advice, studies, analyses (b5b\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Policy advice, studies, analyses

### Interviewer instructions

Choose only ONE

## Financial resources (b5b\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Financial resources

### Interviewer instructions

Choose only ONE

## Capacity development (b5b\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Capacity development (b5b\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Capacity development

### Interviewer instructions

Choose only ONE

## Technical assistance (b5b\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Technical assistance

### Interviewer instructions

Choose only ONE

## Mobilizing third party financial resources (b5b\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Mobilizing third party financial resources

### Interviewer instructions

Choose only ONE

## Donor coordination (b5b\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Donor coordination (b5b\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

**Literal question**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Donor coordination

**Interviewer instructions**

Choose only ONE

## Linkage to non-Bank expertise (i.e., South-South knowledge sharing) (b5b\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

**Literal question**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Linkage to non-Bank expertise (i.e., South-South knowledge sharing)

**Interviewer instructions**

Choose only ONE

## Other (b5b\_10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

**Literal question**

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Zambia?

Other (please specify):

**Interviewer instructions**

Choose only ONE

## Project implementation (or other organizational strengthening) (b6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

## Project implementation (or other organizational strengthening) (b6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 249
Format: numeric	Invalid: 55
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.8
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Zambia?

Project implementation (or other organizational strengthening)

### Interviewer instructions

If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know"

## Citizen engagement (incorporating citizens' voices into development) (b7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 223
Format: numeric	Invalid: 81
Width: 2	Minimum: 2
Decimals: 0	Maximum: 9
Range: 1-10	Mean: 5.3
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Zambia?

Citizen engagement (incorporating citizens' voices into development)

### Interviewer instructions

If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know"

## Policy formulation (b8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 241
Format: numeric	Invalid: 63
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Zambia?

Policy formulation

### Interviewer instructions

If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know"

## Project implementation (or other organizational strengthening) (b9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 268
Format: numeric	Invalid: 36
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.5
Invalid: 11	

### Literal question

When thinking about how to improve capacity building in Zambia to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? Project implementation (or other organizational strengthening)

### Interviewer instructions

If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know"

## Citizen engagement (incorporating citizens' voices into development) (b10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.9
Invalid: 11	

### Literal question

When thinking about how to improve capacity building in Zambia to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? Citizen engagement (incorporating citizens' voices into development)

### Interviewer instructions

If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know"

## Policy formulation (b11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.3
Invalid: 11	

### Literal question

When thinking about how to improve capacity building in Zambia to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? Policy formulation

### Interviewer instructions

If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know"

## Arrogant in its approach (b12\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

**Literal question**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?

Arrogant in its approach

**Interviewer instructions**

Choose no more than TWO

## Not client focused (b12\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

**Literal question**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?

Not client focused

**Interviewer instructions**

Choose no more than TWO

## Not aligned with other donors' work (b12\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

**Literal question**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?

Not aligned with other donors' work

**Interviewer instructions**

Choose no more than TWO

## Not aligned with country priorities (b12\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

## Not aligned with country priorities (b12\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
Not aligned with country priorities

### Interviewer instructions

Choose no more than TWO

## The credibility of its knowledge/data (b12\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
The credibility of its knowledge/data

### Interviewer instructions

Choose no more than TWO

## World Bank Group's processes too complex (b12\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
World Bank Group's processes too complex

### Interviewer instructions

Choose no more than TWO

## Not willing to honestly criticize policies and reform efforts in the country (b12\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Not willing to honestly criticize policies and reform efforts in the country (b12\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
Not willing to honestly criticize policies and reform efforts in the country

### Interviewer instructions

Choose no more than TWO

## Too influenced by developed countries (b12\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
Too influenced by developed countries

### Interviewer instructions

Choose no more than TWO

## Staff too inaccessible (b12\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
Staff too inaccessible

### Interviewer instructions

Choose no more than TWO

## Not exploring alternative policy options (b12\_10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview



## Not exploring alternative policy options (b12\_10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
Not exploring alternative policy options

### Interviewer instructions

Choose no more than TWO

## Not collaborating enough with stakeholders outside the Government (b12\_11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
Not collaborating enough with stakeholders outside the Government

### Interviewer instructions

Choose no more than TWO

## Its advice and strategies do not lend themselves to practical problem solving (b12\_12)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
Its advice and strategies do not lend themselves to practical problem solving

### Interviewer instructions

Choose no more than TWO

## Not enough public disclosure of its work (b12\_13)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Not enough public disclosure of its work (b12\_13)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
Not enough public disclosure of its work

### Interviewer instructions

Choose no more than TWO

## Imposing technocratic solutions without regard to political realities (b12\_14)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
Imposing technocratic solutions without regard to political realities

### Interviewer instructions

Choose no more than TWO

## World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures) (b12\_15)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)

### Interviewer instructions

Choose no more than TWO

## Not adequately sensitive to political/social realities in Zambia (b12\_16)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Not adequately sensitive to political/social realities in Zambia (b12\_16)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
Not adequately sensitive to political/social realities in Zambia

### Interviewer instructions

Choose no more than TWO

## Other (b12\_17)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
Other (please specify):

### Interviewer instructions

Choose no more than TWO

## Don't know (b12\_18)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 281
Format: numeric	Invalid: 23
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Zambia?  
Don't know

### Interviewer instructions

Choose no more than TWO

## Trust Fund management (b13\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Trust Fund management (b13\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 291
Format: numeric	Invalid: 13
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia?  
Trust Fund management

### Interviewer instructions

Choose no more than TWO

## Knowledge products/services (analytical work, studies, surveys, etc.) (b13\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 291
Format: numeric	Invalid: 13
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia?  
Knowledge products/services (analytical work, studies, surveys, etc.)

### Interviewer instructions

Choose no more than TWO

## Technical assistance (advice, best practice, international experience, etc.) (b13\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 291
Format: numeric	Invalid: 13
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia?  
Technical assistance (advice, best practice, international experience, etc.)

### Interviewer instructions

Choose no more than TWO

## Investment lending (financing specific projects) (b13\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Investment lending (financing specific projects) (b13\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 291
Format: numeric	Invalid: 13
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.4

### Literal question

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia?  
Investment lending (financing specific projects)

### Interviewer instructions

Choose no more than TWO

## Capacity development (b13\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 291
Format: numeric	Invalid: 13
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.4

### Literal question

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia?  
Capacity development

### Interviewer instructions

Choose no more than TWO

## Policy based lending/budget support to the Government (b13\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 291
Format: numeric	Invalid: 13
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia?  
Policy based lending/budget support to the Government

### Interviewer instructions

Choose no more than TWO

## Multi-sectoral approaches (b13\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 291
Format: numeric	Invalid: 13
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

## Multi-sectoral approaches (b13\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Literal question**

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia?

Multi-sectoral approaches

**Interviewer instructions**

Choose no more than TWO

## Other (b13\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 291
Format: numeric	Invalid: 13
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

**Literal question**

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia?

Other (please specify):

**Interviewer instructions**

Choose no more than TWO

## Don't know (b13\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 291
Format: numeric	Invalid: 13
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

**Literal question**

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Zambia?

Don't know

**Interviewer instructions**

Choose no more than TWO

## Academia/think tanks/research institutes (b14\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 293
Format: numeric	Invalid: 11
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

**Literal question**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

Academia/think tanks/research institutes

**Interviewer instructions**

## Academia/think tanks/research institutes (b14\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Choose no more than TWO

## Donor community (b14\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 293
Format: numeric	Invalid: 11
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

**Literal question**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

Donor community

**Interviewer instructions**

Choose no more than TWO

## Media (b14\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 293
Format: numeric	Invalid: 11
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

**Literal question**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

Media

**Interviewer instructions**

Choose no more than TWO

## Local Government (b14\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 293
Format: numeric	Invalid: 11
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

**Literal question**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

Local Government

**Interviewer instructions**

Choose no more than TWO

## Private sector (b14\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 293
Format: numeric	Invalid: 11
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.4

**Literal question**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

Private sector

**Interviewer instructions**

Choose no more than TWO

## Parliament (b14\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 293
Format: numeric	Invalid: 11
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

**Literal question**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

Parliament

**Interviewer instructions**

Choose no more than TWO

## NGOs/Community Based Organizations (CBOs) (b14\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 293
Format: numeric	Invalid: 11
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

**Literal question**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

NGOs/Community Based Organizations (CBOs)

**Interviewer instructions**

Choose no more than TWO

## Youth/university groups (b14\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**



## Youth/university groups (b14\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 293
Format: numeric	Invalid: 11
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

Youth/university groups

### Interviewer instructions

Choose no more than TWO

## Beneficiaries (i.e., communities) (b14\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 293
Format: numeric	Invalid: 11
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.4

### Literal question

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

Beneficiaries (i.e., communities)

### Interviewer instructions

Choose no more than TWO

## Foundations (b14\_10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 293
Format: numeric	Invalid: 11
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

Foundations

### Interviewer instructions

Choose no more than TWO

## Other (b14\_11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Other (b14\_11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-0

Valid cases: 293  
 Invalid: 11  
 Minimum: 0  
 Maximum: 0  
 Mean: 0

**Literal question**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

Other (please specify):

**Interviewer instructions**

Choose no more than TWO

## Don't know (b14\_12)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-0

Valid cases: 293  
 Invalid: 11  
 Minimum: 0  
 Maximum: 0  
 Mean: 0

**Literal question**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?

Don't know

**Interviewer instructions**

Choose no more than TWO

## Overall the World Bank Group currently plays a relevant role in development in Zambia (b15)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 289  
 Invalid: 15  
 Minimum: 3  
 Maximum: 10  
 Mean: 7.6

**Literal question**

To what extent do you agree with the following statements about the World Bank Group's work in Zambia?

Overall the World Bank Group currently plays a relevant role in development in Zambia

## The World Bank Group's work is aligned with what I consider the development priorities for Zambia (b16)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

The World Bank Group's work is aligned with what I consider the development priorities for Zambia (b16)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 283
Format: numeric	Invalid: 21
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.4
Invalid: 11	

#### Literal question

To what extent do you agree with the following statements about the World Bank Group's work in Zambia?  
The World Bank Group's work is aligned with what I consider the development priorities for Zambia

The World Bank Group supports programs and strategies that are realistic for Zambia (b17)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 283
Format: numeric	Invalid: 21
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.4
Invalid: 11	

#### Literal question

To what extent do you agree with the following statements about the World Bank Group's work in Zambia?  
The World Bank Group supports programs and strategies that are realistic for Zambia

The World Bank Group treats clients and stakeholders in Zambia with respect (b18)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 257
Format: numeric	Invalid: 47
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.7
Invalid: 11	

#### Literal question

To what extent do you agree with the following statements about the World Bank Group's work in Zambia?  
The World Bank Group treats clients and stakeholders in Zambia with respect

Responsiveness (b19)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

## Responsiveness (b19)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 262
Format: numeric	Invalid: 42
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.4
Invalid: 11	

### Literal question

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
Responsiveness

## Flexibility (in terms of the institution's products and services) (b20)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 244
Format: numeric	Invalid: 60
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 5.4
Invalid: 11	

### Literal question

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
Flexibility (in terms of the institution's products and services)

## Flexibility (in terms of changing country circumstances) (b21)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 251
Format: numeric	Invalid: 53
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 5.6
Invalid: 11	

### Literal question

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
Flexibility (in terms of changing country circumstances)

## Being inclusive (b22)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 264
Format: numeric	Invalid: 40
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 5.9
Invalid: 11	

### Literal question

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
Being inclusive

## Openness (sharing data and other information) (b23)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 280
Format: numeric	Invalid: 24
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.6
Invalid: 11	

### Literal question

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
Openness (sharing data and other information)

## Staff accessibility (b24)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 264
Format: numeric	Invalid: 40
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 5.6
Invalid: 11	

### Literal question

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
Staff accessibility

## Straightforwardness and honesty (b25)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 240
Format: numeric	Invalid: 64
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.9
Invalid: 11	

### Literal question

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
Straightforwardness and honesty

## Ease of access to the people at the World Bank Group who are making decisions important to my work (b26)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 272
Format: numeric	Invalid: 32
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 5.7
Invalid: 11	

## Ease of access to the people at the World Bank Group who are making decisions important to my work (b26)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Literal question

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
Ease of access to the people at the World Bank Group who are making decisions important to my work

## Collaboration with civil society (b27)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 230
Format: numeric	Invalid: 74
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 5.8
Invalid: 11	

### Literal question

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
Collaboration with civil society

## Collaboration with the Government (b28)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 278
Format: numeric	Invalid: 26
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8
Invalid: 11	

### Literal question

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
Collaboration with the Government

## Collaboration with other donors and development partners (b29)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 252
Format: numeric	Invalid: 52
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.7
Invalid: 11	

### Literal question

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
Collaboration with other donors and development partners

## Collaboration with the private sector (b30)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 224
Format: numeric	Invalid: 80
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.3
Invalid: 11	

### Literal question

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
Collaboration with the private sector

## The speed in which it gets things accomplished on the ground (b31)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 258
Format: numeric	Invalid: 46
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 5.7
Invalid: 11	

### Literal question

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
The speed in which it gets things accomplished on the ground

## Being a long-term partner (b32)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 280
Format: numeric	Invalid: 24
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.2
Invalid: 11	

### Literal question

To what extent is the World Bank Group an effective development partner in Zambia, in terms of each of the following?  
Being a long-term partner

## To be a more effective development partner in Zambia, do you believe that the World Bank Group should have...? (b33)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 287
Format: numeric	Invalid: 17
Width: 1	Mean: 1.4
Decimals: 0	
Range: 1-4	

To be a more effective development partner in Zambia, do you believe that the World Bank Group should have...? (b33)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Literal question

To be a more effective development partner in Zambia, do you believe that the World Bank Group should have... ?

#### Interviewer instructions

Select only ONE response

Poor donor coordination (b34\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

#### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to?

Poor donor coordination

#### Interviewer instructions

Choose no more than TWO

The World Bank Group does not do adequate follow through/follow-up (b34\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

#### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to?

The World Bank Group does not do adequate follow through/follow-up

#### Interviewer instructions

Choose no more than TWO

The World Bank Group works too slowly (b34\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

#### Literal question



## The World Bank Group works too slowly (b34\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to?

The World Bank Group works too slowly

### Interviewer instructions

Choose no more than TWO

## The Government works inefficiently (b34\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to?

The Government works inefficiently

### Interviewer instructions

Choose no more than TWO

## The World Bank Group is not sensitive enough to political/social realities on the ground (b34\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to?

The World Bank Group is not sensitive enough to political/social realities on the ground

### Interviewer instructions

Choose no more than TWO

## Lack of/inadequate levels of capacity in Government (b34\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

## Lack of/inadequate levels of capacity in Government (b34\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to?

Lack of/inadequate levels of capacity in Government

### Interviewer instructions

Choose no more than TWO

## There is not an adequate level of citizen/civil society participation (b34\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to?

There is not an adequate level of citizen/civil society participation

### Interviewer instructions

Choose no more than TWO

## Political pressures and obstacles (b34\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to?

Political pressures and obstacles

### Interviewer instructions

Choose no more than TWO

## Reforms are not well thought out in light of country challenges (b34\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.4

## Reforms are not well thought out in light of country challenges (b34\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to?

Reforms are not well thought out in light of country challenges

### Interviewer instructions

Choose no more than TWO

## Other (b34\_10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 290
Format: numeric	Invalid: 14
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to?

Other (please specify):

### Interviewer instructions

Choose no more than TWO

## Anti-corruption (c1\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 268
Format: numeric	Invalid: 36
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.2
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Anti-corruption

## Information and communications technology (c1\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 260
Format: numeric	Invalid: 44
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.9
Invalid: 11	

### Literal question

## Information and communications technology (c1\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Information and communications technology

## Transport (e.g., roads, bridges, transportation) (c1\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 275
Format: numeric	Invalid: 29
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.3
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Transport (e.g., roads, bridges, transportation)

## Crime and violence (c1\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 266
Format: numeric	Invalid: 38
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 5
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Crime and violence

## Law and justice (e.g., judicial system) (c1\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 268
Format: numeric	Invalid: 36
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.3
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Law and justice (e.g., judicial system)

## Urban development (c1\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 260
Format: numeric	Invalid: 44
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.1
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Urban development

## Environmental sustainability (c1\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 270
Format: numeric	Invalid: 34
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.4
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Environmental sustainability

## Regulatory framework (c1\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 274
Format: numeric	Invalid: 30
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.6
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Regulatory framework

## Communicable/non-communicable diseases (c1\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 266
Format: numeric	Invalid: 38
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.2
Invalid: 11	

## Communicable/non-communicable diseases (c1\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Communicable/non-communicable diseases

## Poverty reduction (c1\_10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 270
Format: numeric	Invalid: 34
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 9
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Poverty reduction

## Gender equity (c1\_11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 268
Format: numeric	Invalid: 36
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.7
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Gender equity

## Private sector development (c1\_12)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 278
Format: numeric	Invalid: 26
Width: 2	Minimum: 5
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.8
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Private sector development

## Foreign direct investment (c1\_13)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 274
Format: numeric	Invalid: 30
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Foreign direct investment

## Water and sanitation (c1\_14)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 274
Format: numeric	Invalid: 30
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.5
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Water and sanitation

## Trade and exports (c1\_15)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 270
Format: numeric	Invalid: 34
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Trade and exports

## Economic growth (c1\_16)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 270
Format: numeric	Invalid: 34
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.9
Invalid: 11	

## Economic growth (c1\_16)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Economic growth

## Energy (c1\_17)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 282
Format: numeric	Invalid: 22
Width: 2	Minimum: 5
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.9
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Energy

## Disaster management (c1\_18)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 268
Format: numeric	Invalid: 36
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.1
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Disaster management

Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (c1\_19)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 274
Format: numeric	Invalid: 30
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.4
Invalid: 11	

### Literal question



Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (c1\_19)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

Job creation/employment (c1\_20)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 278
Format: numeric	Invalid: 26
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.5
Invalid: 11	

#### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Job creation/employment

Financial markets (c1\_21)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 260
Format: numeric	Invalid: 44
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.9
Invalid: 11	

#### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Financial markets

Equality of opportunity (i.e., equity) (c1\_22)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 266
Format: numeric	Invalid: 38
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.8
Invalid: 11	

#### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Equality of opportunity (i.e., equity)

## Health (c1\_23)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 278
Format: numeric	Invalid: 26
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.5
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Health

Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas) (c1\_24)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 282
Format: numeric	Invalid: 22
Width: 2	Minimum: 6
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 9.3
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas)

## Global/regional integration (c1\_25)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 268
Format: numeric	Invalid: 36
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.8
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Global/regional integration

## Food security (c1\_26)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Food security (c1\_26)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 268
Format: numeric	Invalid: 36
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.5
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Food security

## Education (c1\_27)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 278
Format: numeric	Invalid: 26
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.7
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Education

## Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable) (c1\_28)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 266
Format: numeric	Invalid: 38
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.5
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable)

## Climate change (e.g., mitigation, adaptation) (c1\_29)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 276
Format: numeric	Invalid: 28
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.2
Invalid: 11	

## Climate change (e.g., mitigation, adaptation) (c1\_29)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Climate change (e.g., mitigation, adaptation)

## Agricultural development (c1\_30)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 282
Format: numeric	Invalid: 22
Width: 2	Minimum: 5
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 9.2
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Agricultural development

## Natural resource management (e.g., mining, copper) (c1\_31)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 274
Format: numeric	Invalid: 30
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 8.1
Invalid: 11	

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Zambia?

Natural resource management (e.g., mining, copper)

## Anti-corruption (c2\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 143
Format: numeric	Invalid: 161
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 4.7
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Anti-corruption

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Information and communications technology (c2\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 142
Format: numeric	Invalid: 162
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 5.3
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Information and communications technology

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Transport (e.g., roads, bridges, transportation) (c2\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 220
Format: numeric	Invalid: 84
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Transport (e.g., roads, bridges, transportation)

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Crime and violence (c2\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 125
Format: numeric	Invalid: 179
Width: 2	Minimum: 1
Decimals: 0	Maximum: 7
Range: 1-10	Mean: 3.6
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Crime and violence

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Law and justice (e.g., judicial system) (c2\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

## Law and justice (e.g., judicial system) (c2\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 147
Format: numeric	Invalid: 157
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 5
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Law and justice (e.g., judicial system)

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Urban development (c2\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 189
Format: numeric	Invalid: 115
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.7
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Urban development

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Environmental sustainability (c2\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 220
Format: numeric	Invalid: 84
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.9
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Environmental sustainability

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Regulatory framework (c2\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

## Regulatory framework (c2\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 207
Format: numeric	Invalid: 97
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.6
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Regulatory framework

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Communicable/non-communicable diseases (c2\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 181
Format: numeric	Invalid: 123
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.1
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Communicable/non-communicable diseases

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Poverty reduction (c2\_10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 234
Format: numeric	Invalid: 70
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.1
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Poverty reduction

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Gender equity (c2\_11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

## Gender equity (c2\_11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 180
Format: numeric	Invalid: 124
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 5.9
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Gender equity

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Private sector development (c2\_12)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 220
Format: numeric	Invalid: 84
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.8
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Private sector development

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Foreign direct investment (c2\_13)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 193
Format: numeric	Invalid: 111
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.9
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Foreign direct investment

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Water and sanitation (c2\_14)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_



## Water and sanitation (c2\_14)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 204
Format: numeric	Invalid: 100
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.3
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Water and sanitation

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Trade and exports (c2\_15)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 183
Format: numeric	Invalid: 121
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.5
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Trade and exports

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Economic growth (c2\_16)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 216
Format: numeric	Invalid: 88
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.4
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Economic growth

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Energy (c2\_17)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

## Energy (c2\_17)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 220
Format: numeric	Invalid: 84
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.8
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Energy

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Disaster management (c2\_18)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 170
Format: numeric	Invalid: 134
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 5.7
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Disaster management

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (c2\_19)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 232
Format: numeric	Invalid: 72
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.1
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Job creation/employment (c2\_20)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 197
Format: numeric	Invalid: 107
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 5.9
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Job creation/employment

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Financial markets (c2\_21)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 165
Format: numeric	Invalid: 139
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Financial markets

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Equality of opportunity (i.e., equity) (c2\_22)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 166
Format: numeric	Invalid: 138
Width: 2	Minimum: 2
Decimals: 0	Maximum: 9
Range: 1-10	Mean: 5.5
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Equality of opportunity (i.e., equity)

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Health (c2\_23)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

## Health (c2\_23)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 216
Format: numeric	Invalid: 88
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.4
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Health

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas) (c2\_24)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 210
Format: numeric	Invalid: 94
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.2
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Rural development (e.g. access to electricity, safe drinking water, roads, connectivity and other services in the rural areas)

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Global/regional integration (c2\_25)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 182
Format: numeric	Invalid: 122
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.4
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Global/regional integration

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Food security (c2\_26)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 203
Format: numeric	Invalid: 101
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.7
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Food security

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Education (c2\_27)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 230
Format: numeric	Invalid: 74
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.7
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Education

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable) (c2\_28)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 171
Format: numeric	Invalid: 133
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 5.9
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Social protection (e.g., pensions, targeted social assistance focused on the most vulnerable)

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Climate change (e.g., mitigation, adaptation) (c2\_29)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 214
Format: numeric	Invalid: 90
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.8
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Climate change (e.g., mitigation, adaptation)

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Agricultural development (c2\_30)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 222
Format: numeric	Invalid: 82
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.1
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Agricultural development

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

## Natural resource management (e.g., mining, copper) (c2\_31)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 214
Format: numeric	Invalid: 90
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.3
Invalid: 11	

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Zambia?

Natural resource management (e.g., mining, copper)

### Interviewer instructions

If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know"

Where are the World Bank Group's decisions made primarily that support the program in Zambia? (c3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 296
Format: numeric	Invalid: 8
Width: 1	Mean: 1.6
Decimals: 0	
Range: 1-3	

#### Literal question

Where are the World Bank Group's decisions made primarily that support the program in Zambia?

#### Interviewer instructions

Select only ONE response

To what extent does the World Bank Group's work help to achieve development results in Zambia? (c4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.5
Invalid: 11	

#### Literal question

To what extent does the World Bank Group's work help to achieve development results in Zambia?

The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Zambia (c5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 245
Format: numeric	Invalid: 59
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 5.8
Invalid: 11	

#### Literal question

To what extent do you agree with the following statements about the World Bank Group in Zambia?

The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Zambia

The World Bank Group meets Zambia's needs for knowledge services (e.g., research, analysis, data, technical assistance) (c6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

The World Bank Group meets Zambia's needs for knowledge services (e.g., research, analysis, data, technical assistance) (c6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 252
Format: numeric	Invalid: 52
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.5
Invalid: 11	

#### Literal question

To what extent do you agree with the following statements about the World Bank Group in Zambia?

The World Bank Group meets Zambia's needs for knowledge services (e.g., research, analysis, data, technical assistance)

To what extent do you believe the World Bank Group measures and corrects its work in real time in Zambia? (c7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 208
Format: numeric	Invalid: 96
Width: 2	Minimum: 3
Decimals: 0	Maximum: 9
Range: 1-10	Mean: 6
Invalid: 11	

#### Literal question

To what extent do you believe the World Bank Group measures and corrects its work in real time in Zambia?

How frequently do you consult World Bank Group's knowledge work and activities in the work you do? (d1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 291
Format: numeric	Invalid: 13
Width: 1	Mean: 3.1
Decimals: 0	
Range: 1-5	

#### Literal question

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Are timely (d2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 218
Format: numeric	Invalid: 86
Width: 2	Minimum: 3
Decimals: 0	Maximum: 9
Range: 1-10	Mean: 6.2
Invalid: 11	



Are timely (d2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Literal question**

In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities:

Are timely

Include appropriate level of stakeholder involvement during preparation (d3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 245
Format: numeric	Invalid: 59
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.2
Invalid: 11	

**Literal question**

In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities:

Include appropriate level of stakeholder involvement during preparation

Lead to practical solutions (d4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 261
Format: numeric	Invalid: 43
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.2
Invalid: 11	

**Literal question**

In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities:

Lead to practical solutions

Are accessible (well written and easy to understand) (d5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 267
Format: numeric	Invalid: 37
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.9
Invalid: 11	

**Literal question**

In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities:

Are accessible (well written and easy to understand)

## Are source of relevant information on global good practices (d6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 261
Format: numeric	Invalid: 43
Width: 2	Minimum: 4
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.7
Invalid: 11	

### Literal question

In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities:  
Are source of relevant information on global good practices

## Are adequately disseminated (d7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 255
Format: numeric	Invalid: 49
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.1
Invalid: 11	

### Literal question

In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities:  
Are adequately disseminated

## Are adaptable to Zambia's specific development challenges and country circumstances (d8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 261
Format: numeric	Invalid: 43
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.2
Invalid: 11	

### Literal question

In Zambia, to what extent do you believe that the World Bank Group's knowledge work and activities:  
Are adaptable to Zambia's specific development challenges and country circumstances

## Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? (d9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? (d9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 274
Format: numeric	Invalid: 30
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.5
Invalid: 11	

#### Literal question

Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? (d10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 274
Format: numeric	Invalid: 30
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.4
Invalid: 11	

#### Literal question

Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

The World Bank Group disburses funds promptly (e1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 195
Format: numeric	Invalid: 109
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.2
Invalid: 11	

#### Literal question

To what extent do you agree/disagree with the following statements?  
The World Bank Group disburses funds promptly

The World Bank Group effectively monitors and evaluates the projects and programs it supports (e2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

The World Bank Group effectively monitors and evaluates the projects and programs it supports (e2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 236
Format: numeric	Invalid: 68
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.4
Invalid: 11	

#### Literal question

To what extent do you agree/disagree with the following statements?

The World Bank Group effectively monitors and evaluates the projects and programs it supports

The World Bank Group's approvals and reviews are done in a timely fashion (e3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 211
Format: numeric	Invalid: 93
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.1
Invalid: 11	

#### Literal question

To what extent do you agree/disagree with the following statements?

The World Bank Group's approvals and reviews are done in a timely fashion

The World Bank Group's 'Safeguard Policy' requirements are reasonable (e4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 179
Format: numeric	Invalid: 125
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.8
Invalid: 11	

#### Literal question

To what extent do you agree/disagree with the following statements?

The World Bank Group's "Safeguard Policy" requirements are reasonable

The World Bank Group's conditions on its lending are reasonable (e5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

The World Bank Group's conditions on its lending are reasonable (e5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 200
Format: numeric	Invalid: 104
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.2
Invalid: 11	

#### Literal question

To what extent do you agree/disagree with the following statements?  
The World Bank Group's conditions on its lending are reasonable

The World Bank Group takes decisions quickly in Zambia (e6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 202
Format: numeric	Invalid: 102
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.2
Invalid: 11	

#### Literal question

To what extent do you agree/disagree with the following statements?  
The World Bank Group takes decisions quickly in Zambia

Working with the World Bank Group increases Zambia's institutional capacity (e7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 273
Format: numeric	Invalid: 31
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.3
Invalid: 11	

#### Literal question

To what extent do you agree/disagree with the following statements?  
Working with the World Bank Group increases Zambia's institutional capacity

Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them (e8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them (e8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 211
Format: numeric	Invalid: 93
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.5
Invalid: 11	

#### Literal question

To what extent do you agree/disagree with the following statements?

Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them

The World Bank Group provides effective implementation support (i.e., supervision of projects) (e9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 235
Format: numeric	Invalid: 69
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7
Invalid: 11	

#### Literal question

To what extent do you agree/disagree with the following statements?

The World Bank Group provides effective implementation support (i.e., supervision of projects)

To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Zambia? (e10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 220
Format: numeric	Invalid: 84
Width: 2	Minimum: 2
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.1
Invalid: 11	

#### Literal question

To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Zambia?

Which of the following best describes the way the World Bank Group operates in Zambia? (e11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Which of the following best describes the way the World Bank Group operates in Zambia? (e11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 285
Format: numeric	Invalid: 19
Width: 1	Mean: 3.1
Decimals: 0	
Range: 1-4	

#### Literal question

Which of the following best describes the way the World Bank Group operates in Zambia?

#### Interviewer instructions

Select only one response

Which of the following best describes the WBG's support in Zambia? (e12)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 289
Format: numeric	Invalid: 15
Width: 1	Mean: 1.6
Decimals: 0	
Range: 1-3	

#### Literal question

Which of the following best describes the WBG's support in Zambia?

#### Interviewer instructions

Select only one response

Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms) (f1\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 285
Format: numeric	Invalid: 19
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

#### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)

#### Interviewer instructions

Choose no more than TWO

Provide more adequate data/knowledge/statistics/figures on Zambia's economy (f1\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

## Provide more adequate data/knowledge/statistics/figures on Zambia's economy (f1\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 285
Format: numeric	Invalid: 19
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
Provide more adequate data/knowledge/statistics/figures on Zambia's economy

### Interviewer instructions

Choose no more than TWO

## Offer more innovative financial products (f1\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 285
Format: numeric	Invalid: 19
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
Offer more innovative financial products

### Interviewer instructions

Choose no more than TWO

## Ensure greater selectivity in its work (f1\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 285
Format: numeric	Invalid: 19
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
Ensure greater selectivity in its work

### Interviewer instructions

Choose no more than TWO

## Reach out more to groups outside of Government (f1\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview



## Reach out more to groups outside of Government (f1\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 285
Format: numeric	Invalid: 19
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.5

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
Reach out more to groups outside of Government

### Interviewer instructions

Choose no more than TWO

## Work faster (f1\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 285
Format: numeric	Invalid: 19
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
Work faster

### Interviewer instructions

Choose no more than TWO

## Increase the level of capacity development in the country (f1\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 285
Format: numeric	Invalid: 19
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
Increase the level of capacity development in the country

### Interviewer instructions

Choose no more than TWO

## Improve the quality of its experts as related to Zambia's specific challenges (f1\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Improve the quality of its experts as related to Zambia's specific challenges (f1\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 285
Format: numeric	Invalid: 19
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
Improve the quality of its experts as related to Zambia's specific challenges

### Interviewer instructions

Choose no more than TWO

## Offer more innovative knowledge services (f1\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 285
Format: numeric	Invalid: 19
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
Offer more innovative knowledge services

### Interviewer instructions

Choose no more than TWO

## Collaborate more effectively with Government clients (e.g., national, state, local) (f1\_10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 285
Format: numeric	Invalid: 19
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
Collaborate more effectively with Government clients (e.g., national, state, local)

### Interviewer instructions

Choose no more than TWO

## Reduce the complexity of obtaining World Bank Group financing (f1\_11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## Reduce the complexity of obtaining World Bank Group financing (f1\_11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 285
Format: numeric	Invalid: 19
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
Reduce the complexity of obtaining World Bank Group financing

### Interviewer instructions

Choose no more than TWO

## Other (f1\_12)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 285
Format: numeric	Invalid: 19
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Zambia?  
Other (please specify):

### Interviewer instructions

Choose no more than TWO

When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia? (f2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 268
Format: numeric	Invalid: 36
Width: 1	Mean: 3.2
Decimals: 0	
Range: 1-6	

### Literal question

When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia?

### Interviewer instructions

Select only ONE response

## Periodicals (g1\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

## Periodicals (g1\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 297
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

How do you get most of your information about economic and social development issues in Zambia?  
Periodicals

### Interviewer instructions

Choose no more than TWO

## International newspapers (g1\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 297
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

How do you get most of your information about economic and social development issues in Zambia?  
International newspapers

### Interviewer instructions

Choose no more than TWO

## International radio (g1\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 297
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

How do you get most of your information about economic and social development issues in Zambia?  
International radio

### Interviewer instructions

Choose no more than TWO

## National radio (g1\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## National radio (g1\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 297
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.2

### Literal question

How do you get most of your information about economic and social development issues in Zambia?  
National radio

### Interviewer instructions

Choose no more than TWO

## Local/community radio (g1\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 297
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

### Literal question

How do you get most of your information about economic and social development issues in Zambia?  
Local/community radio

### Interviewer instructions

Choose no more than TWO

## Commercial radio (g1\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 297
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 0
Range: 0-0	Mean: 0

### Literal question

How do you get most of your information about economic and social development issues in Zambia?  
Commercial radio

### Interviewer instructions

Choose no more than TWO

## Local television (g1\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 297
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

## Local television (g1\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Literal question

How do you get most of your information about economic and social development issues in Zambia?

Local television

### Interviewer instructions

Choose no more than TWO

## International television (g1\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 297
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

How do you get most of your information about economic and social development issues in Zambia?

International television

### Interviewer instructions

Choose no more than TWO

## Local newspapers (g1\_9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 297
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.5

### Literal question

How do you get most of your information about economic and social development issues in Zambia?

Local newspapers

### Interviewer instructions

Choose no more than TWO

## Internet (g1\_10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 297
Format: numeric	Invalid: 7
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.5

### Literal question

How do you get most of your information about economic and social development issues in Zambia?

Internet

### Interviewer instructions

Choose no more than TWO

## Social media (blogs, Facebook, Twitter, YouTube, Flickr) (g1\_11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 297  
Invalid: 7  
Mean: 0

### Literal question

How do you get most of your information about economic and social development issues in Zambia?  
Social media (blogs, Facebook, Twitter, YouTube, Flickr)

### Interviewer instructions

Choose no more than TWO

## Other (g1\_12)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 297  
Invalid: 7  
Mean: 0.1

### Literal question

How do you get most of your information about economic and social development issues in Zambia?  
Other (please specify):

### Interviewer instructions

Choose no more than TWO

## Direct contact with World Bank Group (i.e., face to face meetings/discussions) (g2\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 292  
Invalid: 12  
Minimum: 0  
Maximum: 1  
Mean: 0.3

### Literal question

How would you prefer to receive information from the World Bank Group?  
Direct contact with World Bank Group (i.e., face to face meetings/discussions)

### Interviewer instructions

Choose no more than TWO

## e-Newsletters (g2\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

## e-Newsletters (g2\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 292
Format: numeric	Invalid: 12
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

**Literal question**

How would you prefer to receive information from the World Bank Group?  
e-Newsletters

**Interviewer instructions**

Choose no more than TWO

## World Bank Group's seminars/workshops/ conferences (g2\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 292
Format: numeric	Invalid: 12
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

**Literal question**

How would you prefer to receive information from the World Bank Group?  
World Bank Group's seminars/workshops/ conferences

**Interviewer instructions**

Choose no more than TWO

## World Bank Group's publications and other written materials (g2\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete	Valid cases: 292
Format: numeric	Invalid: 12
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.5

**Literal question**

How would you prefer to receive information from the World Bank Group?  
World Bank Group's publications and other written materials

**Interviewer instructions**

Choose no more than TWO

## World Bank Group's website (g2\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**



## World Bank Group's website (g2\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 292
Format: numeric	Invalid: 12
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.4

### Literal question

How would you prefer to receive information from the World Bank Group?  
World Bank Group's website

### Interviewer instructions

Choose no more than TWO

## Social media (blogs, Facebook, Twitter, YouTube, Flickr) (g2\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 292
Format: numeric	Invalid: 12
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

How would you prefer to receive information from the World Bank Group?  
Social media (blogs, Facebook, Twitter, YouTube, Flickr)

### Interviewer instructions

Choose no more than TWO

## Mobile phones (g2\_7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 292
Format: numeric	Invalid: 12
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.1

### Literal question

How would you prefer to receive information from the World Bank Group?  
Mobile phones

### Interviewer instructions

Choose no more than TWO

## Other (g2\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 292
Format: numeric	Invalid: 12
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0

Other (g2\_8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Literal question**

How would you prefer to receive information from the World Bank Group?  
Other (please specify):

**Interviewer instructions**

Choose no more than TWO

Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions? (g3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 292  
Invalid: 12  
Mean: 1.8

**Literal question**

Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?

Have you requested information from the World Bank Group on its activities in the past year? (g4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 286  
Invalid: 18  
Mean: 1.8

**Literal question**

Have you requested information from the World Bank Group on its activities in the past year?

**Interviewer instructions**

If YES please go to Question G5; if NO please go to G6

Were you able to obtain this information? (g5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 62  
Invalid: 242  
Mean: 1

**Literal question**

Were you able to obtain this information?

## Do you have access to the Internet? (g6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 1-2

Valid cases: 285  
 Invalid: 19  
 Mean: 1

**Literal question**

Do you have access to the Internet?

## Do you use/have you used the World Bank Group website? (g7)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 1-2

Valid cases: 290  
 Invalid: 14  
 Mean: 1.2

**Literal question**

Do you use/have you used the World Bank Group website?

## Which Internet connection do you use primarily when visiting a World Bank Group website? (g8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 1-2

Valid cases: 257  
 Invalid: 47  
 Mean: 1.1

**Literal question**

Which Internet connection do you use primarily when visiting a World Bank Group website?

## I find the World Bank Group's websites easy to navigate. (g9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-10  
 Invalid: 11

Valid cases: 237  
 Invalid: 67  
 Minimum: 1  
 Maximum: 10  
 Mean: 7.2

**Literal question**

Please rate how much you agree with the following statements.

I find the World Bank Group's websites easy to navigate. (Only answer if you have used a World Bank Group website)

I find the information on the World Bank Group's websites useful.  
(g10)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 230
Format: numeric	Invalid: 74
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7.7
Invalid: 11	

#### Literal question

Please rate how much you agree with the following statements.

I find the information on the World Bank Group's websites useful. (Only answer if you have used a World Bank Group website)

The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution (g11)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 102
Format: numeric	Invalid: 202
Width: 2	Minimum: 3
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 7
Invalid: 11	

#### Literal question

Please rate how much you agree with the following statements.

The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution

When I need information from the World Bank Group I know how to find it (g12)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 232
Format: numeric	Invalid: 72
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.1
Invalid: 11	

#### Literal question

Please rate how much you agree with the following statements.

When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)

The World Bank Group is responsive to my information requests and inquiries (g13)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

The World Bank Group is responsive to my information requests and inquiries (g13)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 167
Format: numeric	Invalid: 137
Width: 2	Minimum: 1
Decimals: 0	Maximum: 10
Range: 1-10	Mean: 6.5
Invalid: 11	

#### Literal question

Please rate how much you agree with the following statements.  
The World Bank Group is responsive to my information requests and inquiries

Which of the following best describes your current position? (h1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 296
Format: numeric	Invalid: 8
Width: 2	Mean: 8.2
Decimals: 0	
Range: 1-19	

#### Literal question

Which of the following best describes your current position?

#### Interviewer instructions

Select only ONE response

Please identify the primary specialization of your work. (h2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 297
Format: numeric	Invalid: 7
Width: 2	Mean: 12.9
Decimals: 0	
Range: 1-21	

#### Literal question

Please identify the primary specialization of your work.

#### Interviewer instructions

Select only ONE response

Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country? (h3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country? (h3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-4

Valid cases: 294  
Invalid: 10  
Mean: 2.4

#### Literal question

Which one of the following best describes your level of interaction with the World Bank Group (IBRD, IDA, IFC, or MIGA) in your country?

#### Interviewer instructions

Select only ONE response

Which of the following agencies of the World Bank Group do you primarily engage with in Zambia? (h4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-4

Valid cases: 245  
Invalid: 59  
Mean: 1.4

#### Literal question

Which of the following agencies of the World Bank Group do you primarily engage with in Zambia?

#### Interviewer instructions

Select only ONE response

Do your projects involve both the World Bank and the IFC? (h5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 238  
Invalid: 66  
Mean: 1.8

#### Literal question

Do your projects involve both the World Bank and the IFC?

#### Interviewer instructions

If YES please go to Question H6; If NO please go to H7

If yes, what was your view of how the two institutions work together in Zambia? (h6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

If yes, what was your view of how the two institutions work together in Zambia? (h6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-4

Valid cases: 57  
Invalid: 247  
Mean: 2

#### Literal question

If yes, what was your view of how the two institutions work together in Zambia?

#### Interviewer instructions

Select only ONE response

Observer (i.e., follow in media, discuss in informal conversations, etc.) (h7\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 274  
Invalid: 30  
Minimum: 0  
Maximum: 1  
Mean: 0.1

#### Literal question

Which of the following describes most of your exposure to the World Bank Group in Zambia?  
Observer (i.e., follow in media, discuss in informal conversations, etc.)

#### Interviewer instructions

Choose no more than TWO

Use World Bank Group reports/data (h7\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 274  
Invalid: 30  
Minimum: 0  
Maximum: 1  
Mean: 0.4

#### Literal question

Which of the following describes most of your exposure to the World Bank Group in Zambia?  
Use World Bank Group reports/data

#### Interviewer instructions

Choose no more than TWO

Engage in World Bank Group related/sponsored events/activities (h7\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

## Engage in World Bank Group related/sponsored events/activities (h7\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete	Valid cases: 274
Format: numeric	Invalid: 30
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

Which of the following describes most of your exposure to the World Bank Group in Zambia?  
Engage in World Bank Group related/sponsored events/activities

### Interviewer instructions

Choose no more than TWO

## Collaborate as part of my professional duties (h7\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 274
Format: numeric	Invalid: 30
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.5

### Literal question

Which of the following describes most of your exposure to the World Bank Group in Zambia?  
Collaborate as part of my professional duties

### Interviewer instructions

Choose no more than TWO

## Use World Bank Group website for information, data, research, etc. (h7\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete	Valid cases: 274
Format: numeric	Invalid: 30
Width: 1	Minimum: 0
Decimals: 0	Maximum: 1
Range: 0-1	Mean: 0.3

### Literal question

Which of the following describes most of your exposure to the World Bank Group in Zambia?  
Use World Bank Group website for information, data, research, etc.

### Interviewer instructions

Choose no more than TWO

## What's your gender? (h8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview



## What's your gender? (h8)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 291  
Invalid: 13  
Mean: 1.7

### Literal question

What's your gender?

## Which best represents your geographic location? (h9)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10

Valid cases: 298  
Invalid: 6  
Mean: 6

### Literal question

Which best represents your geographic location?

## Which of the following best describes your current position? (stakeholders)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-19

Valid cases: 296  
Invalid: 8  
Mean: 8.9

## Financial services (f2\_1)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 268  
Invalid: 36  
Mean: 0.3

### Literal question

When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia?  
Financial services

### Interviewer instructions

Select only ONE response

## Knowledge products (f2\_2)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 268  
Invalid: 36  
Mean: 0.2

### Literal question

When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia? Knowledge products

### Interviewer instructions

Select only ONE response

## Convening services (f2\_3)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 268  
Invalid: 36  
Mean: 0.1

### Literal question

When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia? Convening services (e.g., bringing specialists from countries together to learn from each other's experiences)

### Interviewer instructions

Select only ONE response

## None of the above (f2\_4)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 268  
Invalid: 36  
Mean: 0

### Literal question

When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia? None of the above

### Interviewer instructions

Select only ONE response

## The combination is appropriate for Zambia (f2\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

### Overview

The combination is appropriate for Zambia (f2\_5)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 268  
Invalid: 36  
Mean: 0.4

#### Literal question

When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia?  
The combination is appropriate for Zambia

#### Interviewer instructions

Select only ONE response

Don't know (f2\_6)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 268  
Invalid: 36  
Mean: 0.1

#### Literal question

When considering the combination of services that the World Bank Group offers in Zambia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Zambia?  
Don't know

#### Interviewer instructions

Select only ONE response

Which best represents your geographic location? (location)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 298  
Invalid: 6  
Mean: 1.1

Which one of the following best describes your level of interaction with the World Bank Group (IBRD/IDA, IFC, or MIGA) in your country? (collaborate)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-4

Valid cases: 294  
Invalid: 10  
Mean: 1.7

Please identify the primary specialization of your work.  
(specialization)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 297
Format: numeric	Invalid: 7
Width: 2	Mean: 13.1
Decimals: 0	
Range: 1-21	

Please identify the primary specialization of your work. (h2\_mac)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 297
Format: numeric	Invalid: 7
Width: 1	Mean: 1.9
Decimals: 0	
Range: 1-2	

Please identify the primary specialization of your work. (h2\_gen)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Discrete	Valid cases: 297
Format: numeric	Invalid: 7
Width: 1	Mean: 1.9
Decimals: 0	
Range: 1-2	

(IND\_Q)

File: zambia\_cs\_fy15\_datafile\_with\_dk\_

#### Overview

Type: Continuous	Valid cases: 300
Format: numeric	Invalid: 4
Width: 5	Minimum: 3.5
Decimals: 2	Maximum: 10
Range: 3.52-10	Mean: 6.6

## Related Materials

### Questionnaires

#### Zambia World Bank Group Country Survey 2015 Questionnaire

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Title Zambia World Bank Group Country Survey 2015 Questionnaire  
 Date 2015-01-01  
 Country Zambia  
 Language English  
 Filename zambia\_cos\_fy15\_eng\_final\_.pdf

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### Reports

#### Zambia World Bank Group Country Survey 2015 Report

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Title Zambia World Bank Group Country Survey 2015 Report  
 Date 2015-04-01  
 Country Zambia  
 Language English

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Filename zambia\_cs\_report\_fy15\_final\_.pdf

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