



World Bank Group Country Survey FY16 – Malaysia

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Malaysia or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Malaysia, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Malaysia. We would be very grateful, if you could spend 20-25 minutes to fill out the questionnaire.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING MALAYSIA

A1. In general would you say that Malaysia is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

SECTION A: GENERAL ISSUES FACING MALAYSIA

A2. Listed below are a number of economic and social development priorities in Malaysia. Please identify which of the following you consider the most important economic and social development priorities in Malaysia? (Choose no more than FIVE)

1	Social protection (e.g., pensions, targeted social assistance)	16	Health
2	Transport (e.g., roads, bridges, transportation)	17	Quality of education
3	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	18	Poverty reduction
4	Global/regional integration	19	Energy
5	Women's economic opportunities	20	Cost of living
6	Domestic private sector development	21	Climate change (e.g., mitigation, adaptation)
7	Foreign direct investment	22	Trade and exports
8	Water and sanitation	23	Crime and violence
9	Anti corruption	24	Economic growth
10	Job creation/employment	25	Law and justice (e.g., judicial system)
11	Rural development	26	Regulatory framework
12	Financial markets	27	Natural resource management (e.g., oil, gas, mining)
13	Urban development	28	Disaster management
14	Environmental sustainability	29	Information and communications technology
15	Income inequality		

A3. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Malaysia? (Choose no more than TWO)

1	Consistent economic growth
2	More reliable social safety net
3	Greater access to micro-finance for the poor
4	Greater voice and participation for citizens to help ensure greater accountability
5	Greater access to health and nutrition for citizens
6	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
7	A growing middle class
8	Better opportunity for the poor who live in rural areas
9	Better opportunity for the poor who live in urban areas
10	Better employment opportunities for young people
11	Better employment opportunities for women
12	Greater equity of fiscal policy
13	Education and training that better ensure job opportunity
14	Better quality public services
15	Other (please specify): _____

SECTION B: THE WORLD BANK GROUP'S KNOWLEDGE HUB IN MALAYSIA

The World Bank Group's Knowledge Hub recently opened in Malaysia with the following goals: i) to provide analytical and advisory services to the Malaysian government to support Malaysia's efforts to enter high income status by 2020; ii) to help Malaysia export its successful development experiences to other countries; iii) through the Kuala Lumpur-based teams from the World Bank Group DEC Research Group and Indicators Group, to carry out new and innovative global research out of the Malaysia office, while at the same time supporting the country's efforts to build its own global research capacity.

B1. To what extent do you think Malaysia will benefit from the World Bank Group's new global knowledge hub in Kuala Lumpur in terms of analytical and advisory services it will receive?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B2. To what extent will the World Bank Group knowledge hub help Malaysia build its own greater global research capacity?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B3. To what extent will increasing World Bank Group presence in Malaysia help the country's efforts to reach high income status by 2020?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B4. When considering Malaysia's efforts to enter high income status by 2020, which of the following areas of further knowledge and experience would be of most value to the country? (Choose no more than TWO)										
1	Innovation and productivity									
2	Education quality									
3	Green growth									
4	Fiscal stability									
5	Infrastructure development									

SECTION B: THE WORLD BANK GROUP'S KNOWLEDGE HUB IN MALAYSIA

B5. To what extent do you believe that the new global knowledge hub will provide opportunity for Malaysia to disseminate and share more broadly its knowledge with developing countries?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B6. When thinking about how the World Bank Group can better help Malaysia export its knowledge to developing countries, which of the following should the World Bank Group emphasize? (Choose no more than TWO)	
1	Sharing Malaysia's successful practices
2	Identifying and disseminating lessons learned from Malaysia's development experience
3	Supporting recipient countries to adapt Malaysia's successful policies to their political and economic context
4	Advancing economic development theory to better understand development processes and how to replicate them
5	Other (please specify): _____

B7. Which aspects of Malaysia's 'development story' do you think would be of greatest interest to the following groups of countries... (Choose up to THREE for each column)				
		A. ASEAN developing countries	B. Developing countries across Asia	C. Developing countries across the globe
1	Fiscal stability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Foreign direct investment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Integration of women in the workforce	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Governance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Education system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Inclusiveness of growth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Financial inclusion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SECTION C: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP IN MALAYSIA

C1. How familiar are you with the work of the World Bank Group in Malaysia?										
1	2	3	4	5	6	7	8	9	10	
Not familiar at all									Extremely familiar	

C2. Overall, please rate your impression of the World Bank Group's effectiveness in Malaysia.										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all								Very effective		Don't know

C3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Malaysia achieve the goals identified above?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all								To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank Group's work in Malaysia?												
		Strongly disagree								Strongly agree		Don't know
C4	Overall the World Bank Group currently plays a relevant role in Malaysia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	The World Bank Group's work is aligned with what I consider the development priorities for Malaysia	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent is the World Bank Group an effective partner in Malaysia, in terms of each of the following?												
		To no degree at all								To a very significant degree		Don't know
C6	Responsiveness	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C7	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C8	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C10	Ease of access to the people at the World Bank Group who are making decisions important to my work	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C11	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C12	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C13	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C14	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C15	Treating clients and stakeholders in Malaysia with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C16	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C17	Agenda setting influence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION C: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP IN MALAYSIA

C18. To what extent do you believe that Malaysia receives value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

C19. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Malaysia? (Choose no more than TWO)	
1	Too influenced by developed countries
2	Not collaborating enough with stakeholders outside the Government
3	Not enough public disclosure of its work
4	Arrogant in its approach
5	Understaffed
6	Not client focused
7	Not willing to honestly criticize policies and reform efforts in the country
8	Staff too inaccessible
9	Imposing technocratic solutions without regard to political realities
10	World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)
11	Other (please specify): _____
12	Don't know

C20. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)			
1	Parliament	6	NGOs
2	Media	7	Youth/university groups
3	Local Government	8	Faith based organizations
4	Private sector	9	Other (please specify): _____
5	Academia/think tanks/research institutes	10	Don't know

SECTION C: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP IN MALAYSIA

C21. When thinking about the following aspects of economic and social development in Malaysia, please identify the organization/group that you believe adds the most value in terms of the support it offers the country in this particular area.

(Choose only ONE for each area of social/economic development)

		Private consulting firms	NGOs	Academia/think tanks (nonprofits)	The World Bank Group	Other bilateral/multilateral institutions (ADB, UN, etc.)	Private banking/finance	Other (Please list)
1	Law and justice (e.g., judicial system)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2	Urban development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3	Environmental sustainability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4	Regulatory framework	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5	Infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6	Women's economic opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7	Domestic private sector development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
8	Trade and exports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
9	Economic growth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
10	Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
11	Job creation/ employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
12	Financial markets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
13	Health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
14	Regional integration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
15	Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
16	Social protection (e.g., pensions, targeted social assistance)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Malaysia, to what extent do you believe that the World Bank Group's knowledge work and activities:													
		To no degree at all					To a very significant degree					Don't know	
D2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D4	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D5	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D6	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D7	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D8	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D9	Are adaptable to Malaysia's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
D10	Enhance the dissemination/sharing of Malaysia's development experiences/successes	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Very low technical quality						Very high technical quality				Don't know	

D12. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to your country?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Not significant at all						Very significant				Don't know	

D13. Overall, to what extent does World Bank Group knowledge influence policy in developing countries?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all						To a very significant degree				Don't know	

D14. To what extent do you agree that the World Bank Group meets Malaysia's needs for knowledge services (e.g., research, analysis, data, and technical assistance)?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
Strongly disagree						Strongly agree				Don't know	

SECTION E: THE FUTURE ROLE OF THE WORLD BANK GROUP IN MALAYSIA

E1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Malaysia? (Choose no more than TWO)	
1	Improve the quality of its experts as related to Malaysia's specific challenges
2	Focus primarily on advocacy issues
3	Reach out more to groups outside of government
4	Ensure greater selectivity in its work
5	Provide more adequate data/knowledge/statistics/figures on Malaysia's economy
6	Offer more innovative financial products
7	Offer more innovative knowledge services
8	Work faster
9	Other (please specify): _____

SECTION F: THE WORLD BANK GROUP'S WORK AND ENGAGEMENT IN CLIENT COUNTRIES

F1. How familiar are you with the World Bank Group's work in client countries?												
1	2	3	4	5	6	7	8	9	10			
Not familiar at all									Extremely familiar			

F2. To what extent is the World Bank Group an effective development partner in client countries, in terms of each of the following...														
		To no degree at all										To a very significant degree		Don't know
		1	2	3	4	5	6	7	8	9	10			
1	Collaboration with government	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
2	Collaboration with other partners	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
3	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
4	Collaboration with private sector	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
5	Accessibility	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
6	Speed	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
7	Flexibility	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
8	Providing influential policy advice	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	
9	Being helpful with its implementation support	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>	

F3. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in client countries? (Choose no more than TWO)	
1	Too influenced by developed countries
2	Not exploring alternative policy options
3	Not collaborating enough with stakeholders outside the Government
4	Its advice and strategies do not lend themselves to practical problem solving
5	Not enough public disclosure of its work
6	Arrogant in its approach
7	Not client focused
8	The credibility of its knowledge/data
9	World Bank Group's processes too complex
10	Not willing to honestly criticize policies and reform efforts in the country
11	Staff too inaccessible
12	Imposing technocratic solutions without regard to political realities
13	World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)
14	Not aligned with other donors' work
15	Not aligned with country priorities
16	Not adequately sensitive to political/social realities in client countries
17	Other (please specify): _____
18	Don't know

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Malaysia? (Choose no more than TWO)			
1	Social media (e.g., Facebook, blogs, Twitter, YouTube, Flickr)	6	International television
2	International newspapers	7	Local newspapers
3	Local radio	8	Internet
4	International radio	9	Periodicals
5	Local television	10	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)			
1	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	5	World Bank Group's website
2	Mobile phones	6	Social media (e.g., Facebook, blogs, Twitter, YouTube, Flickr)
3	World Bank Group's seminars/workshops/conferences	7	e-Newsletters
4	World Bank Group's publications and other written materials	8	Other (please specify): _____

G3. How frequently would you like to interact with the World Bank Group's knowledge hub in Kuala Lumpur? (Select only ONE response)	
1	Weekly
2	Monthly
3	A few times a year
4	Only when I'm seeking knowledge/data/etc.

G4	Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions? (If YES please go to Question G5; if NO please go to G6)	Yes	No
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G5. If yes, from which of the following sources did you learn about the World Bank Group's Access to Information Policies? (Select only ONE response)	
1	World Bank Group's seminars/workshops/conferences
2	World Bank Group's website
3	World Bank Group's e-Newsletters
4	News/Media
5	Colleagues/Friends/Peer organizations
6	Other (please specify): _____

G6	Do you use/have you used the World Bank Group website?	Yes	No
G7	Do you currently consult the World Bank Group social media sites (e.g., Facebook, blogs, Twitter, YouTube, and Flickr)?	Yes	No

SECTION G: COMMUNICATION AND INFORMATION SHARING

Please rate how much you agree with the following statements.														
		Strongly disagree										Strongly agree		Don't know
		1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
G8	I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
G9	I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i>	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
G10	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
G11	When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
G12	The World Bank Group is responsive to my information requests and inquiries	1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>

SECTION H: BACKGROUND INFORMATION

H1. Which of the following best describes your current position? (Select only ONE response)			
1	Office of the Prime Minister	11	NGO/Community Based Organization
2	Office of Minister	12	Media (press, radio, TV, web, etc.)
3	Office of Parliamentarian	13	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
4	Employee of a Ministry, Ministerial Department or Implementation Agency	14	Trade Union
5	Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	15	Faith-Based Group
6	Local Government Office or Staff	16	Youth Group
7	Bilateral/Multilateral Agency	17	Academia/Research Institute/Think Tank
8	Private Sector Organization	18	Judiciary Branch
9	Private Foundation	19	Other (please specify): _____
10	Financial Sector/Private Bank		

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate Change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

H3. Which of the following describes most of your exposure to the World Bank Group in Malaysia? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H4. What's your gender?	
1	Female
2	Male

H5. Which best represents your geographic location?	
1	Greater Kuala Lumpur/Klang Valley
2	Other

Thank you for completing the survey!