

Form ID	Province ID		District ID		Clinic ID	
HEALTH WORKER ID						

FORM 6A: INTERVIEW TO COLLECT PERSONAL BACKGROUND AND WORK CONDITIONS INFORMATION FROM EMPLOYEES OF THE COMMUNE HEALTH CENTER

BACKGROUND	
Province
District
Commune health center (CHC)
Surveyor name
Interview date/time	Date Month Year

A. PERSONAL BACKGROUND INFORMATION	
1. Age: 2. Sex: 1. Male 2. Female 3. Ethnic group: 1. Vietnamese 2. Other ethnic group	
4. Position	<u>Clinical position:</u> a. Medical doctor b. Assistant doctor (general) c. Assistant doctors on OB/PED d. Female birth attendant e. Nurse f. Pharmacist/druggist g. Traditional medicine assistant physician/healer h. Others (specify)
	<u>Managerial position:</u> a. CHC manager b. CHC assistant manager c. Not in a management position
5. Years in practice	a. Clinical position years b. Managerial position years
6. Years in medical practice: years	7. Years working at the CHC: years

8. Highest education: 1. <i>Elementary</i> 2. <i>Intermediate</i> 3. <i>Undergraduate</i> 4. <i>Bachelor's degree</i> 5. <i>Specialist I</i> 6. <i>Specialist II</i> 7. <i>Others</i>			
9. Year of completion of the highest education:			
10. Tertiary education branch: 1. <i>Formal education</i> 2. <i>Twinning/In-service programs</i> 3. <i>Direct entry/Addressed-based programs</i>			
11. Employment status: 1. <i>Permanent</i> 2. <i>Contracted</i> 3. <i>Others (specify)</i>			
12. Apart from medical care, what other activities/programs are you also in charge at the center? <i>(MULTIPLE choices are allowed)</i>		1. Malaria 2. Dengue 3. HIV/AIDS 4. Diabetes control 5. Hypertension control	6. Expanded immunization 7. Tuberculosis 8. Food safety 9. Mental health 10. Reproductive health care 11. Others (specify):
B. INFORMATION RELATED TO WORK CONDITIONS			
1.	In the last 12 months, did you attend any short-course (less than three months) training related to your lines of practice?	1. Yes	2. No → Move to question 3
2.	If yes, how many times did you attend? times	
3.	On a weekly average, how much time do you spend on each of the following task at the CHC, in percentage terms?	1. Curative care:%	2. Preventive care:% 3. Others (writing reports, meeting etc.):%
4.	How much is your total monthly income from salary, hazardous work/on-call/position-based allowance, according to the current pay grade?(VND)	
5.	What is your current pay multiplier?	
6.	Do you plan on working here for long?	1. Yes	2. No
7.	Are you also involved in practice at other private clinics?	1. Yes	2. No → Move to question 9
8.	If yes, how many hours do you spend on average a day working at such private practices?	a. Weekdays:hours per day b. Weekends:hours per day	

<p>9.</p>	<p>Can you suggest three things that you think the CHC can do to improve its quality of care?</p> <p>Place them in an order of importance from low to high in the three boxes below, box 1 being the most important.</p>			<p>A. Buying more equipment</p> <p>B. Investing more in the physical facilities</p> <p>C. Using more information technology at the CHC</p> <p>D. Guaranteeing sufficient drugs and supply</p> <p>E. Increasing the staff size (doctors, pharmacists etc.)</p> <p>F. Training, clinical knowledge update</p> <p>G. Providing reasonable financial support</p> <p>H. Beefing up the security system at the CHC</p> <p>I. Procedural revamp in care delivery</p> <p>J. Others (specify):</p> <p>.....</p> <p>.....</p>
	1	2	3	
<p><i>(Surveyors must NOT READ answer keys to the interviewees)</i></p>				

(Please fill out the next page also)

10.	Please rate your level of satisfaction against the criteria given below. (Surveyors should guide the respondents to fill in the answers themselves. Respondents will respectively circle their choice for level of satisfaction on each criterion on the 5-level scale.)							
a)	Salaries/wages	<i>Very unsatisfie d</i>	1	2	3	4	5	<i>Very satisfied</i>
b)	Allowances	<i>Very unsatisfie d</i>	1	2	3	4	5	<i>Very satisfied</i>
c)	Opportunities for training and career upgrade	<i>Very unsatisfie d</i>	1	2	3	4	5	<i>Very satisfied</i>
d)	Opportunities for promotion	<i>Very unsatisfie d</i>	1	2	3	4	5	<i>Very satisfied</i>
e)	Career security (protection from harms or risks of infection etc.)	<i>Very unsatisfie d</i>	1	2	3	4	5	<i>Very satisfied</i>
f)	CHC security (protection from assault, violence etc.)	<i>Very unsatisfie d</i>	1	2	3	4	5	<i>Very satisfied</i>
g)	Workplace environment	<i>Very unsatisfie d</i>	1	2	3	4	5	<i>Very satisfied</i>
h)	Drug availability	<i>Very unsatisfie d</i>	1	2	3	4	5	<i>Very satisfied</i>
i)	Equipment availability	<i>Very unsatisfie d</i>	1	2	3	4	5	<i>Very satisfied</i>
j)	Pressure from work, stress	<i>Very unsatisfie d</i>	1	2	3	4	5	<i>Very satisfied</i>

k)	Staffing sufficiency	<i>Very unsatisfie d</i>	1	2	3	4	5	<i>Very satisfied</i>
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Thank you!