

# Lesotho - Health Results Based Financing Impact Evaluation 2015, Health Facility Baseline Survey

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# Sampling

## Sampling Procedure

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The facility survey was conducted in all Ministry of Health (MOH) and Christian Health Association of Lesotho (CHAL) health centers in the four districts, except for three randomly excluded health centers and one health center that was not accessible for the survey team.

The facility-based survey includes multiple components; a facility assessment, health provider interviews, and patient exit interviews.

- Facility assessment module: The respondent for this module was the individual in charge of the health facility at the time when the survey team visited the health center.
- Health worker interview module: A sample of up to three health providers with maternal and newborn health service delivery responsibilities at health facilities were interviewed as part of this module. Eligible health workers include doctors, nurses, midwives, and any other health worker providing maternal and newborn care. However, no doctors were available for interview in the health centers. In facilities with less than three health workers on the staff roster, all eligible health workers were interviewed.
- Patient exit interviews : A sample of two caregivers of children less than five visiting the facility for curative care with (preferably) a new complaint were interviewed to record the patient's experience and assess the patient's perception of quality of care and satisfaction at all health centers. In addition to this, exit interviews were conducted with two (preferably) first time ANC clients.

The final sample includes 53 health centers, 107 health provider interviews, 106 exit interviews with women who visited the health center for ANC, and 105 exit interviews with caregivers of children less than five who visited the health center at the day of the survey.

## Deviations from Sample Design

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Three health centers were randomly excluded and one health center was not accessible for the survey team. No doctors were available for interview in the health centers

# Questionnaires

## Overview

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- The facility assessment module: This module collects data on key aspects of facility functioning and structural aspects of quality of care. The respondent for this module was the individual in charge of the health facility at the time when the survey team visited the health center.
- The health worker interview module: A sample of up to three health providers with maternal and newborn health service delivery responsibilities at health facilities were interviewed as part of this module.
- Patient exit interviews: A sample of two caregivers of children less than five visiting the facility for curative care with (preferably) a new complaint were interviewed to record the patient's experience and assess the patient's perception of quality of care and satisfaction at all health centers. In addition to this, exit interviews were conducted with two (preferably) first time ANC clients.

## Data Collection

### Data Collection Dates

Start	End	Cycle
2015-03	2015-06	N/A

### Data Collection Mode

Face-to-face [f2f]

#### DATA COLLECTION NOTES

A local firm, Leads Services, was contracted to implement the baseline survey for the study, for both households and health centers. Leads Services was responsible for all aspects of the baseline survey implementation under the supervision and guidance of the research team. The national Health Institutional Review Board authorized to conduct the survey on February 13th, 2015.

### Data Collectors

Name	Abbreviation	Affiliation
Leads Services		

#### SUPERVISION

Health Facility survey team organization: One field team was trained to conduct the facility survey and the survey was pre-tested before the implementation. The team consisted of two supervisors and two interviewers. The interviewers reported directly to their supervisor, while the supervisors reported directly to the manager.

# Data Processing

No content available

# Data Appraisal

No content available



## Related Materials

### Questionnaires

#### Exit Interview Child Under Age 5

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Title Exit Interview Child Under Age 5  
Country Lesotho  
Language English  
Filename f4\_exit\_itw\_under\_5\_english.pdf

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#### Exit Interview for Antenatal Care Visit

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Title Exit Interview for Antenatal Care Visit  
Country Lesotho  
Language English  
Filename f3\_exit\_itw\_anc\_english.pdf

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#### Health Worker Individual Questionnaire

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Title Health Worker Individual Questionnaire  
Country Lesotho  
Language English  
Filename f2\_health\_worker\_english.pdf

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#### Health Center Assessment Questionnaire

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Title Health Center Assessment Questionnaire  
Country Lesotho  
Language English  
Filename f1\_health\_facility\_english.pdf

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### Reports

#### Lesotho - Baseline Study for the Maternal and Newborn Health Performance Based Financing Project in Lesotho - Final Report

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Title Lesotho - Baseline Study for the Maternal and Newborn Health Performance Based Financing Project in Lesotho - Final Report  
Date 2017-01-01  
Country Lesotho  
Language English  
Filename Lesotho\_PBF\_Baseline\_rport\_final.pdf

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