

Lesotho - Enterprise Survey 2009-2016, Panel Data

World Bank

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Sampling

Sampling Procedure

Two levels of stratification were used in this country: industry and establishment size.

Industry stratification was designed as follows: the universe was stratified as into manufacturing and services industries - Manufacturing (ISIC Rev. 3.1 codes 15 - 37), and Services (ISIC codes 45, 50-52, 55, 60-64, and 72).

For the Lesotho ES, size stratification was defined as follows: small (5 to 19 employees), medium (20 to 99 employees), and large (100 or more employees). Regional stratification did not take place for the Lesotho ES.

In 2009, it was not possible to obtain a single usable frame for Lesotho. Instead frames were obtained from two government branches: the Chamber of Commerce and the Ministry of Trade, Industry, Cooperatives and Marketing. Those frames were merged and duplicates removed to provide the frame used for the survey.

In 2016 ES, the sample frame consisted of listings of firms from two sources: for panel firms the list of 151 firms from the Lesotho 2009 ES was used and for fresh firms (i.e., firms not covered in 2009) firm data from Lesotho Bureau of Statistics Business Register, published in August 2015, was used.

Response Rate

Survey non-response must be differentiated from item non-response. The former refers to refusals to participate in the survey altogether whereas the latter refers to the refusals to answer some specific questions. Enterprise Surveys suffer from both problems and different strategies were used to address these issues.

Item non-response was addressed by two strategies:

- a- For sensitive questions that may generate negative reactions from the respondent, such as corruption or tax evasion, enumerators were instructed to collect "Refusal to respond" (-8) as a different option from "Don't know" (-9).
- b- Establishments with incomplete information were re-contacted in order to complete this information, whenever necessary.

Survey non-response was addressed by maximizing efforts to contact establishments that were initially selected for interview. Attempts were made to contact the establishment for interview at different times/days of the week before a replacement establishment (with similar strata characteristics) was suggested for interview. Survey non-response did occur but substitutions were made in order to potentially achieve strata-specific goals.

Weighting

For some units it was impossible to determine eligibility because the contact was not successfully completed. Consequently, different assumptions as to their eligibility result in different universe cells' adjustments and in different sampling weights. Three sets of assumptions were considered:

- a- Strict assumption: eligible establishments are only those for which it was possible to directly determine eligibility.
- b- Median assumption: eligible establishments are those for which it was possible to directly determine eligibility and those that rejected the screener questionnaire or an answering machine or fax was the only response. Median weights are used for computing indicators on the www.enterprisesurveys.org website.
- c- Weak assumption: in addition to the establishments included in points a and b, all establishments for which it was not possible to finalize a contact are assumed eligible. This includes establishments with dead or out of service phone lines, establishments that never answered the phone, and establishments with incorrect addresses for which it was impossible to find a new address. Note that under the weak assumption only observed non-eligible units are excluded from universe projections.

Weights are representative of the universe for the year that the firm was interviewed. They are not panel weights.

Questionnaires

Overview

The following survey instruments were used for Lesotho ES:

- Manufacturing Module Questionnaire
- Services Module Questionnaire

The survey is fielded via manufacturing or services questionnaires in order not to ask questions that are irrelevant to specific types of firms, e.g. a question that relates to production and nonproduction workers should not be asked of a retail firm. In addition to questions that are asked across countries, all surveys are customized and contain country-specific questions. An example of customization would be including tourism-related questions that are asked in certain countries when tourism is an existing or potential sector of economic growth. There is a skip pattern in the Service Module Questionnaire for questions that apply only to retail firms.

Data Collection

Data Collection Dates

Start	End	Cycle
2008-09	2009-02	N/A
2016-06	2016-08	N/A

Data Collection Mode

Face-to-face [f2f]

DATA COLLECTION NOTES

Private contractors conduct the Enterprise Surveys on behalf of the World Bank. Due to sensitive survey questions addressing business-government relations and corruption-related topics, private contractors are preferred over any government agency or an organization/institution associated with government, and are hired by the World Bank to collect the data.

The Enterprise Surveys are usually implemented following a two-stage procedure. In the first stage, a screener questionnaire is applied over the phone to determine eligibility and to make appointments; in the second stage, a face-to-face interview takes place with the manager, owner or director of each establishment. In some cases, when the phone numbers were unavailable in the sample frame, the enumerators applied the screeners in person.

Data Collectors

Name	Abbreviation	Affiliation
activQuest		Data collection in 2009
CPS Consulting		Data collection in 2016

Data Processing

Data Editing

Data entry and quality controls are implemented by the contractor and data is delivered to the World Bank in batches (typically 10%, 50% and 100%). These data deliveries are checked for logical consistency, out of range values, skip patterns, and duplicate entries. Problems are flagged by the World Bank and corrected by the implementing contractor through data checks, callbacks, and revisiting establishments.

Data Appraisal

No content available

File Description

Variable List

Lesotho_2009_2016

Content

Cases	301
Variable(s)	353
Structure	Type: Keys: ()
Version	
Producer	
Missing Data	

Variables

ID	Name	Label	Type	Format	Question
V1972	idstd	WEB STD FIRMID	contin	numeric	
V1973	panelid	ID that is the same across the waves for panel firms	contin	numeric	
V1974	year	Year of survey	discrete	numeric	
V1975	panel	Panel: Firm interviewed in these years	discrete	numeric	
V1976	eligibility2016	Eligibility of 2009 firm in 2016	discrete	character	
V1977	a4a	Industry Sampling Sector	discrete	numeric	
V1978	a6a	Sampling Size	discrete	numeric	
V1979	a2	Sampling Region	discrete	numeric	
V1980	a5	Sector Match Between Screener Information And Sample Frame	discrete	numeric	Sector match between screener information and sample frame
V1981	a3b	Official Capital City?	discrete	numeric	Is this city the official capital city?
V1982	a3c	Main Business City?	discrete	numeric	Is this city the main business city?
V1983	a3	Size Of Locality	discrete	numeric	
V1984	a13	Supervisor Number	contin	numeric	Supervisor code
V1985	a4b	Industry Screener Sector	discrete	numeric	
V1986	a0	Questionnaire	discrete	numeric	
V1987	a3a	Region Of The Establishment	discrete	numeric	
V1988	a6b		discrete	numeric	
V1989	a14d	Day	contin	numeric	Date face-to-face interview begins: Day (dd)
V1990	a14m	Month	discrete	numeric	Date face-to-face interview begins: Month (mm)
V1991	a14y	Year	discrete	numeric	Date face-to-face interview begins: Year (yyyy)
V1992	a14h	Hour	contin	numeric	Time face-to-face interview begins: Hour (00 to 23)
V1993	a14min	Minutes	contin	numeric	Time face-to-face interview begins: Minutes (00 to 59)
V1994	a1	Country Code	discrete	numeric	
V1995	a12	Interviewer Number	contin	numeric	Interviewer code

ID	Name	Label	Type	Format	Question
V1996	a1a	Language Of The Interview	discrete	numeric	
V1997	a7	Establishment Is Part Of A Large Firm	discrete	numeric	
V1998	a7a	Number Of Establishments In The Firm	discrete	numeric	
V1999	a7b	Is This Establishment The Headquarters Location?	discrete	numeric	
V2000	a7c	Does This Headquarters Location Engage In Production Or Sales At This Location?	discrete	numeric	
V2001	a11	If Hq, Financial Statements Independent Of The Rest Of Establishment	discrete	numeric	
V2002	a9	Establishment'S Financial Statements Prepared Separately From Hq Statements	discrete	numeric	
V2003	b1	Legal Status Of The Firm	discrete	numeric	What is this firm's current legal status?
V2004	b1x	Other (Specify)	discrete	character	What is this firm's current legal status? Other
V2005	b3	What Percentage Of This Firm Does The Largest Owner(S) Own?	discrete	numeric	What percent of this firm does the largest owner or owners own?
V2006	b2a	% Owned By Private Domestic Individuals, Companies Or Organizations	discrete	numeric	What percent of this firm is owned by each of the following: Private domestic individuals, companies or organizations
V2007	b2b	% Owned By Private Foreign Individuals, Companies Or Organizations	discrete	numeric	What percent of this firm is owned by each of the following: Private foreign individuals, companies or organizations
V2008	b2c	% Owned By Government/State	discrete	numeric	What percent of this firm is owned by each of the following: Government/State
V2009	b2d	% Owned By Other	discrete	numeric	What percent of this firm is owned by each of the following: Other
V2010	leb1	Establishment Located In An LNDC Factory Shell?	discrete	numeric	
V2011	leb2	Amongst The Owners Of The Firm, Are Any From South Africa?	discrete	numeric	
V2012	b4	Amongst The Owners Of The Firm, Are There Any Females?	discrete	numeric	Amongst the owners of the firm, are there any females?
V2013	b4a	% Of The Firm Owned By Females	discrete	numeric	What percentage of the firm is owned by females?
V2014	b5	Year Establishment Began Operations	discrete	numeric	In what year did this establishment begin operations?
V2015	b6	Number Of Full-Time Employees Of The Establishment When It Started Operations	discrete	numeric	How many full-time employees did this establishment employ when it started operations? Please include all employees and managers
V2016	b6a	Was Establishment Formally Registered When It Began Operations?	discrete	numeric	Was this establishment formally registered when it began operations?
V2017	b6b	In What Year Was This Establishment Formally Registered?	discrete	numeric	In what year was this establishment formally registered?

ID	Name	Label	Type	Format	Question
V2018	b7	How Many Years Of Experience Working In This Sector Does The Top Manager Have?	discrete	numeric	How many years of experience working in this sector does the Top Manager have?
V2019	b7a	Is The Top Manager Female?	discrete	numeric	Is the Top Manager female?
V2020	b8	Does Establishment Have An Internationally-Recognized Quality Certification?	discrete	numeric	Does this establishment have an internationally-recognized quality certification?
V2021	b8x	Specify The Internationally-Recognized Quality Certifications	discrete	character	Please specify the internationally-recognized quality certifications
V2022	c3	Application To Obtain An Electrical Connection Submitted Over The Last 2 Years	discrete	numeric	Over the last two years, did this establishment submit an application to obtain an electrical connection?
V2023	c4	How Many Days Did It Take For You To Receive An Electrical Connection Service?	discrete	numeric	In reference to that application for an electrical connection, approximately how many days did it take to obtain it from the day of the application to the day the service was received?
V2024	c5	Informal Gift/Payment Expected Or Requested For An Electrical Connection?	discrete	numeric	In reference to that application for an electrical connection, was an informal gift or payment expected or requested?
V2025	c6	Over Last Fy, Did This Establishment Experience Power Outages?	discrete	numeric	Over fiscal year [insert last complete fiscal year], did this establishment experience power outages?
V2026	c7	Number Of Power Outages Experienced In A Typical Month In Last Fiscal Year	discrete	numeric	In a typical month, over fiscal year [insert last complete fiscal year], how many power outages did this establishment experience?
V2027	c8a	Average Duration Of Power Outages {Hours; Minutes}	discrete	numeric	How long did these power outages last on average? Hours
V2028	c8b	How Long Did These Power Outages Last On Average?	discrete	numeric	How long did these power outages last on average? Minutes
V2029	c9a	In Last Fy, Losses As % Of Annual Sales Due To Power Outages	discrete	numeric	Please estimate the losses that resulted from power outages either as a percentage of total annual sales or as total annual losses. Loss as percent of total annual sales due to power outages
V2030	c9b	In Last Fy, Value Of Losses Due To Power Outages	discrete	numeric	Please estimate the losses that resulted from power outages either as a percentage of total annual sales or as total annual losses. Annual losses due to power outages
V2031	c10	Generator Shared Or Owned Over The Course Of Last Fiscal Year?	discrete	numeric	Over the course of fiscal year [insert last complete fiscal year], did this establishment own or share a generator?
V2032	c11	% Electricity From Generator Owned/Shared By The Establishment In Last Fiscal Yr	discrete	numeric	In fiscal year [insert last complete fiscal year], what percent of this establishment's electricity came from a generator or generators that the establishment owned or shared?
V2033	c12	Application To Obtain A Water Connection Submitted Over The Last 2 Years	discrete	numeric	Over the last two years, did this establishment submit an application to obtain a water connection?

ID	Name	Label	Type	Format	Question
V2034	c13	How Many Days Did It Take For You To Obtain A Water Connection?	discrete	numeric	In reference to that application for a water connection, approximately how many days did it take to obtain it from the day of the application to the day the service was received?
V2035	c14	When You Applied For A Water Connection, Was An Informal Gift/Payment Requested?	discrete	numeric	In reference to that application for a water connection, was an informal gift or payment expected or requested?
V2036	c15	Did You Experience Insufficient Water Supply For Production In Last Fiscal Yr?	discrete	numeric	Over fiscal year [insert last complete fiscal year], did this establishment experience insufficient water supply for production?
V2037	c16	Frequency Of Incidents Of Water Shortages In A Typical Month In Last Fiscal Yr	discrete	numeric	In a typical month, over fiscal year [insert last complete fiscal year], how many incidents of insufficient water supply did this establishment experience?
V2038	c17	Average Length Of Water Shortages (Affecting Production) In Last Fiscal Year	discrete	numeric	How long did these incidents of insufficient water supply last on average?
V2039	c22a	Do You Currently Communicate With Clients And Suppliers By E-Mail?	discrete	numeric	At the present time, does this establishment use e-mail to communicate with clients or suppliers?
V2040	c22b	Establishment Has Its Own Website	discrete	numeric	At the present time, does this establishment have its own website?
V2041	c30a	How Much Of An Obstacle: Electricity To Operations Of This Establishment?	discrete	numeric	Using the response options on the card; To what degree is Electricity an obstacle to the current operations of this establishment?
V2042	c30b	How Much Of An Obstacle: Telecommunications To Operations Of This Establishment?	discrete	numeric	Using the response options on the card; To what degree is Telecommunications an obstacle to the current operations of this establishment?
V2043	d1a1a	Establishment'S Main Product/Service Last Fiscal Yr	discrete	numeric	
V2044	d1a1x	Main Product/Service (By The Largest % Of Annual Sales) In Last Fiscal Year	discrete	character	In fiscal year [insert last complete fiscal year], what was this establishment's main product, that is, the product that represented the largest proportion of annual sales?
V2045	d1a2	Main Product/Service Isic (Rev. 3.1) Code	contin	numeric	
V2046	d1a3	Main Product/Service: Percent Of Total Annual Sales	discrete	numeric	What percentage of total sales does the main product represent?
V2047	d2	In Last Fiscal Year, What Were This Establishment'S Total Annual Sales?	discrete	numeric	In fiscal year [insert last complete fiscal year], what were this establishment's total annual sales?
V2048	d2x	Please Also Write Out The Number	discrete	character	In fiscal year [insert last complete fiscal year], what were this establishment's total annual sales for all products and services?
V2049	n3	What Were The Establishment Sales 3 Years Ago	discrete	numeric	In fiscal year [insert three complete fiscal years ago], three fiscal years ago, what were total annual sales for this establishment?

ID	Name	Label	Type	Format	Question
V2050	d3a	% Of Sales: National Sales	discrete	numeric	In fiscal year [insert last complete fiscal year], what percent of this establishment's sales were: National sales
V2051	d3b	% O Sales: Indirect Exports	discrete	numeric	In fiscal year [insert last complete fiscal year], what percent of this establishment's sales were: Indirect exports (sold domestically to third party that exports products)
V2052	d3c	% Of Sales: Direct Exports	discrete	numeric	In fiscal year [insert last complete fiscal year], what percent of this establishment's sales were: Direct exports
V2053	d4	In Last Fy, Avg. Num. Of Days For Exported Goods To Clear Customs?	discrete	numeric	In fiscal year [insert last complete fiscal year], when this establishment exported goods directly, how many days did it take on average from the time this establishment's goods arrived at their main point of exit (e.g., port, airport) until the time these goods cleared customs?
V2054	d5a	In Clearing Exports Through Customs, Informal Gift/Payment Expected Or Requested?	discrete	numeric	In reference to when this establishment exported goods directly, in clearing these goods through customs was an informal gift or payment expected or requested?
V2055	d6	In Last Fy, Export Losses Due To Theft As % Of Value Of Products	discrete	numeric	In fiscal year [insert last complete fiscal year], what percentage of the value of the products exported directly was lost while in transit because of theft?
V2056	d7	In Last Fy, Export Losses Due To Breakage Or Spoilage As % Of Value Of Products	discrete	numeric	In fiscal year [insert last complete fiscal year], what percentage of the value of the products exported directly was lost while in transit because of breakage or spoilage?
V2057	led8	Value Of Establishments Total Annual Exports, Direct And Indirect?	discrete	numeric	In fiscal year 2015/2016, what was the value of this establishment's total annual export, direct and indirect?
V2058	led9a	% Of Annual Exports, Direct Or Indirect, To SADC	discrete	numeric	In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to: South Africa
V2059	led9b	% Of Annual Exports, Direct Or Indirect, To Other African Countries	discrete	numeric	In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to: Other SADC countries
V2060	led9c	% Of Annual Exports, Direct Or Indirect, To EU	discrete	numeric	In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to: EU
V2061	led9d	% Of Annual Exports, Direct Or Indirect, To Asia	discrete	numeric	In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to: Asia
V2062	led9e	% Of Annual Exports, Direct Or Indirect, To Australia	discrete	numeric	In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to: Australia
V2063	led9f	% Of Annual Exports, Direct Or Indirect, To USA	discrete	numeric	In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to: USA

ID	Name	Label	Type	Format	Question
V2064	led9g	% Of Annual Exports, Direct Or Indirect, To Other Regions	discrete	numeric	In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to: Other regions
V2065	led9h	Other Regions	discrete	numeric	In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to: Other regions
V2066	led10	Would The Establishment Continue To Operate If AGOA Suspended?	discrete	numeric	Would this establishment continue to operate in Lesotho were the AGOA (African Growth and Opportunities Act) (allowing preferential market access to the United States for Lesotho) to be suspended?
V2067	led11	Did This Establishment Chose Products Because Of AGOA	discrete	numeric	Did this establishment choose their products of activity due to the AGOA (African Growth and Opportunities Act) (allowing preferential market access to the United States for Lesotho)?
V2068	d8	In What Year Did This Establishment First Export Directly Or Indirectly?	discrete	numeric	In which year did this establishment first export directly or indirectly?
V2069	led13	What Is The Main Obstacle To Growth Of This Establishment'S Exports?	discrete	numeric	Which of the following constitutes the main obstacle to the growth of this establishment's exports?
V2070	led14	% Of Sales Directly To Government?	discrete	numeric	What percentage of total sales are sold directly to the government?
V2071	led15	Did This Establishment Have Any Payment Disputes Over Sales To Government?	discrete	numeric	In 2015/2016, did this establishment have any payment disputes over these sales to the government?
V2072	led16	How Long Did It Take For Dispute To Be Resolved?	discrete	numeric	How long did these disputes take to be resolved?
V2073	d10	In Last Fy, % Of Value Of Products Lost In Transit Due To Theft	discrete	numeric	In fiscal year [insert last complete fiscal year], what percentage of the value of products this establishment shipped to supply domestic markets was lost while in transit because of theft?
V2074	d11	In Last Fy, % Of Value Of Products Lost In Transit Due To Breakage Or Spoilage?	discrete	numeric	In fiscal year [insert last complete fiscal year], what percentage of value of products this establishment shipped to supply domestic markets was lost while in transit because of breakage or spoilage?
V2075	d12a	% Of Material Inputs And Supplies Of Domestic Origin In Last Fiscal Year	discrete	numeric	In fiscal year [insert last complete fiscal year], as a proportion of all of the material inputs or supplies purchased that year, what percent of this establishment's material inputs or supplies were: Material inputs or supplies of domestic origin
V2076	d12b	% Of Material Inputs And Supplies Of Foreign Origin In Last Fiscal Year	discrete	numeric	In fiscal year [insert last complete fiscal year], as a proportion of all of the material inputs or supplies purchased that year, what percent of this establishment's material inputs or supplies were: Material inputs or supplies of foreign origin
V2077	d13	Were Any Of These Material Inputs And Supplies Imported Directly?	discrete	numeric	Were any of the material inputs or supplies purchased in fiscal year [insert last complete fiscal year], imported directly?

ID	Name	Label	Type	Format	Question
V2078	d14	Avg. Num. Of Days For Imported Goods To Clear Customs In Last Fiscal Year	discrete	numeric	In fiscal year [insert last complete fiscal year], when this establishment imported material inputs or supplies (from outside the EU for European Union members), how many days did it take on average from the time goods arrived to their point of entry (e.g. port, airport) until the time these goods could be claimed from customs?
V2079	d15a	In Clearing Imports Through Customs, Informal Gift/Payment Expected Or Requested?	discrete	numeric	In reference to when this establishment imported material inputs or supplies, in claiming these goods from customs was an informal gift or payment expected or requested?
V2080	d30a	How Much Of An Obstacle: Transport?	discrete	numeric	Using the response options on the card; To what degree is Transport an obstacle to the current operations of this establishment?
V2081	d30b	How Much Of An Obstacle: Customs And Trade Regulations?	discrete	numeric	Using the response options on the card; To what degree is customs and trade regulations an obstacle to the current operations of this establishment?
V2082	e1	In Last Fy, Main Market For Establishment'S Main Product	discrete	numeric	In fiscal year [insert last complete fiscal year], which of the following was the main market in which this establishment sold its main product?
V2083	e2b	Competitors For The Main Product/Service In The Main Market	discrete	numeric	In fiscal year [insert last complete fiscal year], for the main market in which this establishment sold its main product or service, how many competitors did this establishment's main product or service face?
V2084	e6	Do You Use Technology Licensed From A Foreign-Owned Company?	discrete	numeric	Does this establishment at present use technology licensed from a foreign-owned company, excluding office software?
V2085	e11	Does This Establishment Compete Against Unregistered Or Informal Firms?	discrete	numeric	Does this establishment compete against unregistered or informal firms?
V2086	e30	How Much Of An Obstacle: Practices Of Competitors In Informal Sector?	discrete	numeric	Using the response options on the card; To what degree are Practices of Competitors in the Informal Sector an obstacle to the current operations of this establishment?
V2087	h1	New Products/Services Introduced Over Last 3 Yrs	discrete	numeric	During the last three years, has this establishment introduced new or significantly improved products or services? Please exclude the simple resale of new goods purchased from others and changes of a solely aesthetic nature.
V2088	h2	New Products/Services Also New For The Establishment'S Main Market	discrete	numeric	Were any of the new or significantly improved products or services of this establishment new to one of this establishment's markets?
V2089	h3x	Describe In Detail The Main New Or Significantly Improved Product Or Service	discrete	character	
V2090	h4x	Describe How The Main New/Significantly Improved Product Or Service Is Different	discrete	character	

ID	Name	Label	Type	Format	Question
V2091	h5	During Last 3 Yrs, Establishment Introduced New/Significantly Improved Process	discrete	numeric	During the last three years, has this establishment introduced new or significantly improved marketing methods?
V2092	h6x	Describe Main New/Significantly Improved Process This Establishment Introduced	discrete	character	Please describe in detail the main new or significantly improved process that this establishment introduced during the last three years The main innovative process is the innovative process that had the largest impact on the operations of the establishment during the last three years.
V2093	h7x	How The Main New/Significantly Improved Process Is Different	discrete	character	Please describe in detail how the main new or significantly improved process is different than the most similar process that is or was used by this establishment.
V2094	h8	During Last Fiscal Year, Establishment Spent On R&D (Excl Market Research)?	discrete	numeric	During the last three years, did this establishment give employees some time to develop or try out a new approach or new idea about products or services, business process, firm management, or marketing?
V2095	h9	How Much Spent On R&D, Either In-House Or External?	discrete	numeric	During last fiscal year, how much did this establishment spend on formal research and development activities, either in-house or contracted with other companies?
V2096	f1	In Last Fy, What Was The Capacity Utilization (%) Of This Establishment?	discrete	numeric	In fiscal year [insert last complete fiscal year], what was this establishment's output produced as a proportion of the maximum output possible if using all facilities available (capacity utilization)?
V2097	f2	Number Of Hours Per Week Operated By The Establishment In Last Fiscal Year	discrete	numeric	In fiscal year [insert last complete fiscal year], how many hours per week did this establishment normally operate?
V2098	lef1a	Lack Of Demand Is An Obstacle?	discrete	numeric	Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization? Lack of demand for its products
V2099	lef1b	Unavailability Of Inputs Is An Obstacle?	discrete	numeric	Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization? Unavailability of inputs of production
V2100	lef1c	Uncertainty About Future Is An Obstacle?	discrete	numeric	Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization? Uncertainty about future market prospects
V2101	lef1d	Obsolete Machinery Is An Obstacle?	discrete	numeric	Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization? Obsolete machinery equipment
V2102	lef1e	Lack Of Financing Mechanisms Is An Obstacle?	discrete	numeric	Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization? Lack of financing mechanisms
V2103	lef1f	Brain Drain Is An Obstacle?	discrete	numeric	Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization? Brain drain

ID	Name	Label	Type	Format	Question
V2104	lef1g	Abundance Of Cheap Imports Is An Obstacle?	discrete	numeric	Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization? Excessive abundance of cheap imports
V2105	lef1h	Failure In Electricity Supply Is An Obstacle?	discrete	numeric	Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization? Failure in electricity supply
V2106	lef1i	Property/Rental Costs Are An Obstacle?	discrete	numeric	Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization? Property or rental costs
V2107	lef1j	Lack Of Adequate Infrastructure Is An Obstacle?	discrete	numeric	Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization? Lack of adequate infrastructure
V2108	lef1k	Other Is An Obstacle?	discrete	numeric	Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization? Other
V2109	lef1kx	Specify Other	discrete	character	Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization? Other (specify)
V2110	g6a	Percentage Of The Building Occupied: Owned By This Establishment	discrete	numeric	Of the buildings occupied by this establishment, what percent is owned and what percent is rented or leased? Owned by this establishment
V2111	g6b	Percentage Of The Building Occupied: Leased Or Rented By This Establishment	discrete	numeric	Of the buildings occupied by this establishment, what percent is owned and what percent is rented or leased? Rented or leased by this establishment
V2112	g6c	Percentage Of The Building Occupied: Other	discrete	numeric	Of the buildings occupied by this establishment, what percent is owned and what percent is rented or leased? Other
V2113	g1a	Percentage Of The Land Occupied: Owned By This Establishment	discrete	numeric	Of the land occupied by this establishment, what percent is: Owned by this establishment
V2114	g1b	Percentage Of The Land Occupied: Rented Or Leased By This Establishment	discrete	numeric	Of the land occupied by this establishment, what percent is: Rented or leased by this establishment
V2115	g1c	Percentage Of The Land Occupied: Other	discrete	numeric	Of the land occupied by this establishment, what percent is: Other
V2116	g2	Applic. To Obtain A Construction-Related Permit Submitted Over The Last 2 Years	discrete	numeric	More specifically, over the last two years, did this establishment submit an application to obtain a construction-related permit?
V2117	g3	How Many Days Did It Take For You To Obtain A Construction-Related Permit?	discrete	numeric	In reference to that application for a construction-related permit, approximately how many days did it take to obtain it from the day of the application to the day the permit was granted?
V2118	g4	Informal Gift/Payment Expected Or Requested For A Construction-Related Permit	discrete	numeric	In reference to that application for a construction-related permit, was an informal gift or payment expected or requested?
V2119	g5a	What Is The Total Selling Area In This Establishment?	discrete	numeric	What is the total selling area of this establishment?

ID	Name	Label	Type	Format	Question
V2120	g5b	The Area Is Measured In:	discrete	numeric	What is the total selling area of this establishment? SPECIFY UNITS
V2121	g5bx	Specify Other Units (If Not Included Above) The Area Is Measured In	discrete	character	What is the total selling area of this establishment? SPECIFY UNITS
V2122	g30a	How Much Of An Obstacle: Access To Land?	discrete	numeric	Is access to land No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?
V2123	i1	In Last Fy, Did This Establishment Pay For Security?	discrete	numeric	In fiscal year [insert last complete fiscal year], did this establishment pay for security, for example equipment, personnel, or professional security services?
V2124	i2a	Percentage Of Total Annual Sales Paid For Security In Last Fiscal Year	discrete	numeric	In fiscal year [insert last complete fiscal year], what percent of this establishment's total annual sales was paid for security, or what was the total annual cost of security? Percent of total annual sales for security
V2125	i2b	In Last Fiscal Year, What Is The Total Annual Cost Of Security?	discrete	numeric	In fiscal year [insert last complete fiscal year], what percent of this establishment's total annual sales was paid for security, or what was the total annual cost of security? Total annual cost of security
V2126	i3	Losses Due To Theft, Robbery, Vandalism Or Arson Experienced In Last Fiscal Year	discrete	numeric	In fiscal year [insert last complete fiscal year], did this establishment experience losses as a result of theft, robbery, vandalism or arson?
V2127	i4a	Losses Due To Theft, Robbery, Vandalism Or Arson In Last Fiscal Yr (% Of Sales)	discrete	numeric	In fiscal year [insert last complete fiscal year], what were the estimated losses as a result of theft, robbery, vandalism or arson that occurred on this establishment's premises either as a percentage of total annual sales or as total annual losses? Losses as percent of total annual sales
V2128	i4b	Value Of Losses Due To Theft, Robbery, Vandalism Or Arson In Last Fiscal Yr	discrete	numeric	In fiscal year [insert last complete fiscal year], what were the estimated losses as a result of theft, robbery, vandalism or arson that occurred on this establishment's premises either as a percentage of total annual sales or as total annual losses? Total annual value of losses
V2129	i30	How Much Of An Obstacle: Crime, Theft And Disorder?	discrete	numeric	Using the response options on the card; To what degree is Crime, Theft and Disorder an obstacle to the current operations of this establishment?
V2130	k1c	In Last Fy, % Of Material Inputs Or Services Paid For After Delivery	discrete	numeric	In fiscal year [insert last complete fiscal year], what percentage of material inputs or services were purchased on credit - paid after delivery?
V2131	k2c	In Last Fy, % Of Total Annual Sales Paid For After Delivery	discrete	numeric	In fiscal year [insert last complete fiscal year], what percent of this establishment's total annual sales of its goods or services were: Paid for after delivery?

ID	Name	Label	Type	Format	Question
V2132	k3a	% Of Working Capital Financed From Internal Funds/Retained Earnings	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's working capital that was financed from each of the following sources? Internal funds or retained earnings
V2133	k3bc1	Borrowed From Banks Based In Lesotho: Private And State-Owned	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's working capital that was financed from each of the following sources? Borrowed from banks based IN LESOTHO: private and state-owned
V2134	k3bc2	Borrowed From Banks Based Outside Lesotho: Private And State-Owned	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's working capital that was financed from each of the following sources? Borrowed from banks based OUTSIDE LESOTHO: private and state-owned
V2135	k3e	% Of Working Capital Borrowed From Non-Bank Financial Institutions	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's working capital that was financed from each of the following sources? Borrowed from non-bank financial institutions which include microfinance institutions, credit cooperatives, credit unions, or finance companies.
V2136	k3f	% Of Working Capital Purchased On Credit/Advances From Suppliers /Customers	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's working capital that was financed from each of the following sources? Purchases on credit from suppliers and advances from customers
V2137	k3hd	% Of Working Capital Financed By Other (Money Lenders, Friends, Relatives, Etc)	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's working capital that was financed from each of the following sources? Other (moneylenders, friends, relatives, etc.)
V2138	k4	Did This Establishment Purchase Any Fixed Assets In Last Fiscal Yr?	discrete	numeric	In fiscal year [insert last complete fiscal year], did this establishment purchase any fixed assets, such as machinery, vehicles, equipment, land or buildings?
V2139	n5a	Total Annual Expenditure For Purchases Of Equipment In Last Fiscal Yr	discrete	numeric	In fiscal year [insert last complete fiscal year], how much did this establishment spend on purchases of: Machinery, vehicles, and equipment (new or used)
V2140	n5b	Total Annual Expenditure For Purchases Of Land And Buildings In Last Fiscal Yr	discrete	numeric	In fiscal year [insert last complete fiscal year], how much did this establishment spend on purchases of: Land and buildings
V2141	k5a	Last Fy, % Fixed Assets Funded By: Internal Funds/Retained Earnings	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Internal funds or retained earnings (percent)

ID	Name	Label	Type	Format	Question
V2142	k5a1	Fixed Assets - Value Internal Funds Or Retained Earnings	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Internal funds or retained earnings (amount)
V2143	k5i	Last Fy, % Fixed Assets Funded By: Owners€™ Contributions Or Issued New Equity	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Owners' contribution or issued new equity shares (percent)
V2144	k5i1	Fixed Assets - Value Owners€™ Contribution Or Issued New Equity Shares	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Owners' contribution or issued new equity shares (amount)
V2145	k5bca	Borrowed From Banks Based In Lesotho: Private And State-Owned	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Borrowed from banks based IN LESOTHO: private and state-owned (percent)
V2146	k5bc1a	Borrowed From Banks Based In Lesotho: Private And State-Owned	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Borrowed from banks based IN LESOTHO: private and state-owned (amount)
V2147	k5bcb	Borrowed From Banks Based Outside Lesotho: Private And State-Owned	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Borrowed from banks based OUTSIDE LESOTHO: private and state-owned (percent)
V2148	k5bc1b	Borrowed From Banks Based Outside Lesotho: Private And State-Owned	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Borrowed from banks based OUTSIDE LESOTHO: private and state-owned (amount)
V2149	k5e	Last Fy, % Fixed Assets Funded By: Non-Bank Financial Institutions	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources: Borrowed from non-bank financial institutions which include microfinance institutions, credit cooperatives, credit unions, or finance companies (percent)

ID	Name	Label	Type	Format	Question
V2150	k5e1	Fixed Assets - Value Borrowed From Non-Bank Financial Institutions	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources: Borrowed from non-bank financial institutions which include microfinance institutions, credit cooperatives, credit unions, or finance companies (amount)
V2151	k5f	Last Fy, % Fixed Assets Funded By: Credit From Suppliers/Advances From Customers	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources: Purchases on credit from suppliers and advances from customers
V2152	k5f1	Fixed Assets - Value Purchases On Credit From Suppliers, Advances From Customers	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources: Purchases on credit from suppliers and advances from customers (amount)
V2153	k5hd	Last Fy, % Fixed Assets Funded By: Other (Money Lenders\Friends\Relatives\Etc)	discrete	numeric	Over fiscal year 2007, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Other (moneylenders, friends, relatives, etc)
V2154	k5hdj1	Fixed Assets - Value Other	discrete	numeric	Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources: Other (moneylenders, friends, relatives, bonds, etc.) (amount)
V2155	k4b	Purchase Any New/Used Fixed Assets?	discrete	numeric	In fiscal year 2014/2015, did this establishment purchase any new or used fixed assets, such as machinery, vehicles, equipment, land or buildings, including expansion and renovations of existing structures?
V2156	n5c	Total Annual Expenditure For Purchases Of Equipment In Year Prior To Last Fy	discrete	numeric	In fiscal year 2014/2015, how much did this establishment spend on purchases of: New or used machinery, vehicles, and equipment
V2157	n5d	Total Annual Expenditure On Land And Buildings In Year Prior To Last Fy	discrete	numeric	In fiscal year 2014/2015, how much did this establishment spend on purchases of: Land and buildings
V2158	k6	Does This Establishment Have A Checking And\Or Saving Account?	discrete	numeric	Now let's talk about the establishment's current situation. At this time, does this establishment have a checking or savings account?
V2159	k7	At This Time, Does This Establishment Have An Overdraft Facility?	discrete	numeric	At this time, does this establishment have an overdraft facility?
V2160	k8	Establishment Has A Line Of Credit Or Loan From A Financial Institution?	discrete	numeric	At this time, does this establishment have a line of credit or a loan from a financial institution?

ID	Name	Label	Type	Format	Question
V2161	k9	Type Of Financial Institution That Granted The Line Of Credit Or Loan	discrete	numeric	Referring to the most recent line of credit or loan, what type of financial institution granted this loan?
V2162	k10	Year When The Most Recent Loan/Line Of Credit Approved	discrete	numeric	Referring only to this most recent line of credit or loan, in what year was the most recent line of credit or loan approved?
V2163	k11	For The Most Recent Loan, What Was The Value At The Time Of Approval?	discrete	numeric	Referring only to this most recent loan or line of credit, what was its value at the time of approval?
V2164	k13	Financing Required For The Most Recent Line Of Credit Or Loan	discrete	numeric	Referring only to this most recent loan or line of credit, did the financing require collateral?
V2165	k14a	Type Of Collateral Required For The Most Recent Loan? Land, Buildings	discrete	numeric	Referring only to this most recent loan or line of credit, what type of collateral was required? Land, buildings under ownership of the establishment
V2166	k14b	Type Of Collateral Required For The Most Recent Loan? Equipment	discrete	numeric	Referring only to this most recent loan or line of credit, what type of collateral was required? Machinery and equipment including movables
V2167	k14c	Type Of Collateral Required For The Most Recent Loan? Accounts	discrete	numeric	Referring only to this most recent loan or line of credit, what type of collateral was required? Accounts receivable and inventories
V2168	k14d	Type Of Collateral Required For The Most Recent Loan? Personal Assets	discrete	numeric	Referring only to this most recent loan or line of credit, what type of collateral was required? Personal assets of owner (house, etc.)
V2169	k14e	Type Of Collateral Required For The Most Recent Loan? Other	discrete	numeric	Referring only to this most recent loan or line of credit, what type of collateral was required? Other forms of collateral not included in the categories above
V2170	k15a	Value Of Collateral Required For The Most Recent Credit/Loan	discrete	numeric	Referring only to this most recent line of credit or loan, what was the approximate value of the collateral required?
V2171	k15b	Total Number Of Outstanding Loans/Lines Of Credit Held By This Establishment	discrete	numeric	What is the total number of outstanding loans or lines of credit held by this establishment?
V2172	k15c	Total Value Of Outstanding Loans/Lines Of Credit Held By This Establishment (Lcu	discrete	numeric	What is the total value of outstanding loans or lines of credit held by this establishment?
V2173	k15d	Outstanding Personal Loans Used To Finance Establishment'S Business Activities?	discrete	numeric	At this time, does the owner of this establishment have any outstanding personal loans that are used to finance this establishment's business activities?
V2174	k16	In Last Fiscal Yr, Did Establishment Apply For New Loans/Lines Of Credit?	discrete	numeric	Referring again to the last fiscal year [insert last complete fiscal year], did this establishment apply for any loans or lines of credit?
V2175	k17	Main Reason For Not Applying For New Loans Or New Lines Of Credit	discrete	numeric	What was the main reason why this establishment did not apply for any line of credit or loan?
V2176	k20a1	What Was The Outcome Of That Most Recent Application For Loan/Line Of Credit?	discrete	numeric	Referring only to this most recent application for a line of credit or loan, what was the outcome of that application?

ID	Name	Label	Type	Format	Question
V2177	k21	Financial Statements Checked & Certified By External Auditor In Last Fiscal Yr?	discrete	numeric	In fiscal year [insert last complete fiscal year], did this establishment have its annual financial statements checked and certified by an external auditor?
V2178	k30	How Much Of An Obstacle: Access To Finance	discrete	numeric	Using the response options on the card; To what degree is Access to Finance an obstacle to the current operations of this establishment?
V2179	h7a	The Court System Is Fair, Impartial And Uncorrupted	discrete	numeric	I am going to read some statements that describe the courts system and how it could affect business. For each statement, please tell me if you Strongly disagree, Tend to disagree, Tend to agree, or Strongly agree. "The court system is fair, impartial and uncorrupted."
V2180	j2	What % Of Senior Management Time Was Spent In Dealing With Govt Regulations?	discrete	numeric	In a typical week over the last year, what percentage of total senior management's time was spent on dealing with requirements imposed by government regulations? [By senior management I mean managers, directors, and officers above direct supervisors of production/sales workers. Some examples of government regulations are taxes, customs, labor regulations, licensing and registration, including dealings with officials and completing forms]
V2181	j3	Over The Last 12 Months, Was This Establishment Inspected By Tax Officials?	discrete	numeric	Over the last year, was this establishment visited or inspected by tax officials?
V2182	j4	Frequency Of Inspections/Requirement For Meeting By Tax Officials	discrete	numeric	Over the last year, how many times was this establishment either inspected by tax officials or required to meet with them?
V2183	j5	In Any Of These Inspections Was A Gift/Informal Payment Requested ?	discrete	numeric	In any of these inspections or meetings was a gift or informal payment expected or requested?
V2184	j6a	Government Contract Secured (Or Attempted) In The Last 12 Months?	discrete	numeric	Over the last year, has this establishment secured or attempted to secure a government contract?
V2185	j6	% Of Contract Value Avg. Firm Pays In Informal Gifts To Govt To Secure Contract?	discrete	numeric	When establishments like this one do business with the government, what percent of the contract value would be typically paid in informal payments or gifts to secure the contract?
V2186	j7a	Percent Of Total Annual Sales Paid In Informal Payments	discrete	numeric	It is said that establishments are sometimes required to make gifts or informal payments to public officials to "get things done" with regard to customs, taxes, licenses, regulations, services etc. On average, what percent of total annual sales, or estimated total annual value, do establishments like this one pay in informal payments or gifts to public officials for this purpose? Percent of total annual sales paid as informal payment

ID	Name	Label	Type	Format	Question
V2187	j7b	Total Annual Informal Payment	discrete	numeric	It is said that establishments are sometimes required to make gifts or informal payments to public officials to "get things done" with regard to customs, taxes, licenses, regulations, services etc. On average, what percent of total annual sales, or estimated total annual value, do establishments like this one pay in informal payments or gifts to public officials for this purpose? Total annual informal payment
V2188	j10	Application To Obtain An Import License Submitted Over The Last 2 Years?	discrete	numeric	Over the last two years, did this establishment submit an application to obtain an import license?
V2189	j11	How Many Days Did It Take To Obtain Your Import License?	discrete	numeric	Approximately how many days did it take to obtain this import license from the day of the application to the day it was granted?
V2190	j12	When You Applied For An Import License, Was An Informal Gift/Payment Requested?	discrete	numeric	In reference to that application for an import license, was an informal gift or payment expected or requested?
V2191	j13	Application To Obtain An Operating License Submitted Over Last 2 Years?	discrete	numeric	Over the last two years, did this establishment submit an application to obtain an operating license?
V2192	j14	How Many Days Did It Take To Obtain Your Operating License?	discrete	numeric	Approximately how many days did it take to obtain this operating license from the day of the application to the day it was granted?
V2193	j15	When You Applied For Operating License Was An Informal Gift/Payment Requested?	discrete	numeric	In reference to that application for an operating license, was an informal gift or payment expected or requested?
V2194	j30a	How Much Of An Obstacle: Tax Rates	discrete	numeric	As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment. Tax rates
V2195	j30b	How Much Of An Obstacle: Tax Administrations	discrete	numeric	As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment. Tax administration
V2196	j30c	How Much Of An Obstacle: Business Licensing And Permits	discrete	numeric	As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment. Business licensing and permits
V2197	j30e	How Much Of An Obstacle: Political Instability	discrete	numeric	Using the response options on the card; To what degree is political instability an obstacle to the current operations of this establishment?

ID	Name	Label	Type	Format	Question
V2198	j30f	How Much Of An Obstacle: Corruption	discrete	numeric	Using the response options on the card; To what degree is corruption an obstacle to the current operations of this establishment?
V2199	h30	How Much Of An Obstacle: Courts	discrete	numeric	Using the response options on the card; To what degree are courts an obstacle to the current operations of this establishment?
V2200	l1	Num. Permanent, Full-Time Employees At End Of Last Fiscal Year	discrete	numeric	At the end of fiscal year [insert last complete fiscal year], how many permanent, full-time employees did this establishment employ? Please include all employees and managers
V2201	lel1a	Did Establishment Lose Workers To Public Sector?	discrete	numeric	In fiscal year 2015/2016, did this establishment lose any employees to the public sector?
V2202	lel1b	How Many Employees Were Lost To Public Sector?	discrete	numeric	In fiscal year 2015/2016, how many employees were lost to the public sector?
V2203	l2	Num. Permanent, Full-Time Employees At End Of 3 Fiscal Years Ago	discrete	numeric	Three fiscal years ago, at the end of fiscal year [insert three complete fiscal years ago], how many permanent, full-time individuals worked in this establishment? Please include all employees and managers
V2204	lel2	In Past Two Years, Did Establishment Try To Hire New Employees?	discrete	numeric	In the last two years, did this establishment try to hire any new employees?
V2205	lel2a	Were You Successful In Hiring?	discrete	numeric	In reference to the attempt to hire any new employees in the last two years, was this establishment successful in hiring?
V2206	lel2ax	Describe Main Reason Why Unsuccessful	discrete	character	Please describe in detail the main reason why this establishment was not successful in its attempt to hire new employees in the last two years.
V2207	lel3	How Many Employees Were Hired Last Year?	discrete	numeric	Within the last two years, how many new employees did this establishment hire?
V2208	lel4	How Long Did It Take To Fill Most Recent Skilled Vacancy?	discrete	numeric	Within the last two years, how much time did it take to fill your most recent vacancy for Skilled production worker?
V2209	lel5	How Long Did It Take To Fill Most Recent Unskilled Vacancy?	discrete	numeric	Within the last two years, how much time did it take to fill your most recent vacancy for Unskilled production worker?
V2210	lel6	How Long Did It Take To Fill Manager Vacancy?	discrete	numeric	Within the last two years, how much time did it take to fill your most recent vacancy for a Manager?
V2211	l3a	Num. Full-Time Employees At End Of Last Fiscal Yr: Production Workers	discrete	numeric	At the end of fiscal year [insert last complete fiscal year], how many permanent, full-time employees were: Production employees
V2212	l3b	Num. Full-Time Employees At End Of Last Fiscal Yr: Non-Production Workers	discrete	numeric	At the end of fiscal year [insert last complete fiscal year], how many permanent, full-time employees were: Non-production employees [e.g., managers, administration, sales]

ID	Name	Label	Type	Format	Question
V2213	I4a1	Num. Of Permanent, Full-Time Highly Skilled Production Workers, Last Fy	discrete	numeric	At the end of fiscal year 2014, how many permanent, full-time individuals working in this establishment were: Highly skilled production workers
V2214	I4a2	Num. Of Permanent, Full-Time Semi Skilled Production Workers, Last Fy	discrete	numeric	At the end of fiscal year 2014, how many permanent, full-time individuals working in this establishment were: Semi-skilled production workers
V2215	I4b	Num. Of Permanent, Full-Time Unskilled Production Workers, Last Fy	discrete	numeric	At the end of fiscal year [insert last complete fiscal year], how many permanent, full-time employees were: Unskilled production workers
V2216	I5a	Num. Full-Time Employees At End Of Last Fiscal Yr: Female Production Workers	discrete	numeric	At the end of fiscal year [insert last complete fiscal year], how many permanent full-time employees of this establishment for the following categories were female? Female permanent full-time production employees
V2217	I5b	Num. Full-Time Employees At End Of Last Fiscal Yr: Female Non-Production Workers	discrete	numeric	At the end of fiscal year [insert last complete fiscal year], how many permanent full-time employees of this establishment for the following categories were female? Female permanent full-time non-production employees
V2218	I5	Num. Full-Time Employees At End Of Last Fiscal Yr: Female	discrete	numeric	At the end of fiscal year [insert last complete fiscal year], how many permanent full-time employees of this establishment for the following categories were female?
V2219	I6	Num. Full-Time Temporary Employees At End Of Last Fiscal Yr	discrete	numeric	How many full-time temporary employees did this establishment employ in fiscal year [insert last complete fiscal year]?
V2220	I6a	Female Temporary, Full-Time Workers Employed Throughout Last Fiscal Yr	discrete	numeric	How many full-time temporary employees employed throughout fiscal year [insert last complete fiscal year], were females?
V2221	I8	Avg. Length Of Employment Of All Full-Time Temporary Employees In Last Fiscal Yr	discrete	numeric	What was the average length of employment of all full-time temporary employees in fiscal year [insert last complete fiscal year]?
V2222	I9b	% Of Full Time Workers Completed High School	discrete	numeric	What is the percentage of full-time permanent workers who completed secondary school?
V2223	Iel7	Does The Establishment Need Skills That Are Hard To Find?	discrete	numeric	Does this establishment need certain skills that you cannot find or struggle to find in Lesotho?
V2224	Iel7x	What Is The Main Skill That Is Hard To Find?	discrete	character	What is the main skill that cannot be found or is very difficult to find in Lesotho?
V2225	Iel8	Do You Have Problems Because Staff Has Inefficient Proficiency	discrete	numeric	Among your current workforce, do you experience problems where your staff cannot implement job tasks due to inadequate proficiency?
V2226	Iel9	Did The Establishment Apply For Work Permit?	discrete	numeric	Over the last two years, did this establishment submit an application to obtain a work permit?

ID	Name	Label	Type	Format	Question
V2227	lel10	Was A Gift Expected To Obtain Work Permit?	discrete	numeric	In reference to that application for a work permit, was an informal gift or payment expected or requested?
V2228	l10	Formal Training Programs For Permanent, Full-Time Employees In Last Fiscal Yr	discrete	numeric	Over fiscal year [insert last complete fiscal year], did this establishment have formal training programs for its permanent, full-time employees?
V2229	l11a	% Permanent Full-Time Production Employees Received Formal Training In Last Ffy	discrete	numeric	Referring to the training programs run over fiscal year [insert last complete fiscal year], what percent of permanent, full-time employees of the following categories received formal training? Production full-time permanent employees trained
V2230	l11a1	Training Programs Amount: Production Full-Time Permanent Employees Trained	discrete	numeric	Referring to the training programs run over fiscal year 2015/2016, what percentage of permanent, full-time employees of the following categories received formal training? If easier please provide the total numbers (provide one or the other but not both) Production full-time permanent employees trained
V2231	l11b	% Permanent Fulltime Nonproduction Employees Received Formal Training In Last Fy	discrete	numeric	Referring to the training programs run over fiscal year [insert last complete fiscal year], what percent of permanent, full-time employees of the following categories received formal training? Non-production full-time permanent employees trained
V2232	l11b1	Training Programs Amount:Non-Production Full-Time Permanent Employees Trained	discrete	numeric	Referring to the training programs run over fiscal year 2015/2016, what percentage of permanent, full-time employees of the following categories received formal training? If easier please provide the total numbers (provide one or the other but not both) Non-production full-time permanent employees trained
V2233	l30a	How Much Of An Obstacle: Labor Regulations?	discrete	numeric	Using the response options on the card; To what degree are Labor Regulations an obstacle to the current operations of this establishment?
V2234	l30b	How Much Of An Obstacle: Inadequately Educated Workforce?	discrete	numeric	Using the response options on the card; To what degree is an Inadequately Educated Workforce an obstacle to the current operations of this establishment?
V2235	les1y	Does The Establishment Conduct Pre-Employment Health Check?	discrete	numeric	Does this establishment currently have a pre-employment health check for new employees?
V2236	les1a	Does The Establishment Have High Absenteesim Due Sickness?	discrete	numeric	Have the following situations affected this establishment's workforce in the past 2 years: High absenteeism due to sickness?
V2237	les1b	Have High Absenteesim Due To The Employee'S Need To Take Care Of Family Members?	discrete	numeric	Have the following situations affected this establishment's workforce in the past 2 years: High absenteeism as employees need to care of family members or friends due to sickness?

ID	Name	Label	Type	Format	Question
V2238	les2a	Does The Establishment Have High Absenteesim Due To Hiv/Aids?	discrete	numeric	Has HIV/AIDS affected this establishment's workforce in any of the following ways in the past 2 years: High absenteeism due to HIV/AIDS?
V2239	les2b	Have High Absenteesim Due To The Employee'S Need To Care For Family Members With	discrete	numeric	Has HIV/AIDS affected this establishment's workforce in any of the following ways in the past 2 years: High absenteeism as employees need to care of family members or friends due to HIV/AIDS?
V2240	les3a	Did The Establishment Undertake HIV Prevention Messages?	discrete	numeric	Did this establishment undertake any of the following activities, in fiscal year 2015/2016, to prevent HIV/AIDS among employees? HIV prevention messages
V2241	les3b	Did The Establishment Distributed Free Condoms?	discrete	numeric	Did this establishment undertake any of the following activities, in fiscal year 2015/2016, to prevent HIV/AIDS among employees? Free condom distribution
V2242	les3c	Did The Establishment Undertake Anonymous HIV Testing?	discrete	numeric	Did this establishment undertake any of the following activities, in fiscal year 2015/2016, to prevent HIV/AIDS among employees? Anonymous HIV testing
V2243	les4	Total Cost Of HIV/AIDS Programs And Activites (Lcu)	discrete	numeric	In fiscal year 2015/2016, how much did this establishment spend on AIDS/HIV program and activities?
V2244	m1a	Biggest Obstacle Affecting The Operation Of This Establishment	discrete	numeric	By looking at card [insert card number] can you tell me which of the elements of the business environment included in the list, if any, currently represents the biggest obstacle faced by this establishment?
V2245	m1d	Rotation Order	discrete	numeric	By looking at card [insert card number] can you tell me which of the elements of the business environment included in the list, if any, currently represents the biggest obstacle faced by this establishment? Rotation (option 1, 2 or 3)
V2246	n2a	Total Labor Cost (Incl. Wages, Salaries, Bonuses, Etc) In Last Fiscal Year	discrete	numeric	From this establishment's Income Statement for fiscal year [insert last complete fiscal year], please provide the following information: Total annual cost of labor including wages, salaries, bonuses, social security payments
V2247	n2e	Cost Of Raw Materials And Intermediate Goods Used In Prod. In Last Fiscal Year	discrete	numeric	From this establishment's Income Statement for fiscal year 2015/2016, please provide the following information: Total annual cost of raw materials and intermediate goods used in production
V2248	n2b	Total Annual Costs Of Electricity In Last Fiscal Year	discrete	numeric	From this establishment's Income Statement for fiscal year [insert last complete fiscal year], please provide the following information: Total annual costs of electricity

ID	Name	Label	Type	Format	Question
V2249	n2i	Total Annual Cost Of Finished Goods/Materials Bought To Resell In Last Fiscal Yr	discrete	numeric	From this establishment's Income Statement for fiscal year [insert last complete fiscal year], please provide the following information: Total annual cost of finished goods/materials bought to resell
V2250	n2p	Total Cost Of Sales In Last Fy	discrete	numeric	From this establishment's Income Statement for fiscal year [insert last complete fiscal year], please provide the following information: Total cost of sales
V2251	n6a	Net Book Value Of Machinery Vehicles, And Equipment In Last Fiscal Year	discrete	numeric	From this establishment's Balance Sheet for fiscal year [insert last complete fiscal year], what was the net book value, that is the value of assets after depreciation, of the following: Machinery, vehicles, and equipment
V2252	n7a	Cost For Establishment To Re-Purchase All Of Its Machinery	discrete	numeric	Hypothetically, if this establishment were to purchase the assets it uses now, in their current condition and regardless of whether the establishment owns them or not, how much would they cost, independently of whether they are owned, rented or leased? Machinery, vehicles, and equipment
V2253	a15a1ax	Main Respondent Position In The Firm	discrete	character	
V2254	a15a2a	Main Respondent Years Working In The Firm:	contin	numeric	
V2255	a15a3	Main Respondent'S Gender	discrete	numeric	
V2256	a15a1bx	Second Respondent Position In The Firm	discrete	character	
V2257	a15a2b	Second Respondent Years Working In The Firm:	contin	numeric	
V2258	a15b3	Second Respondent'S Gender	discrete	numeric	
V2259	a15a1cx	Third Respondent Position In The Firm	discrete	character	
V2260	a15a2c	Third Respondent Years Working In The Firm:	discrete	numeric	
V2261	a15c3	Third Respondent'S Gender	discrete	numeric	
V2262	a15d	Day	contin	numeric	Time face-to-face interview ends
V2263	a15m	Month	discrete	numeric	Time face-to-face interview ends
V2264	a15y	Year	discrete	numeric	Time face-to-face interview ends
V2265	a15h	Hour	discrete	numeric	Time face-to-face interview ends
V2266	a15min	Minutes	contin	numeric	Time face-to-face interview ends
V2267	a16	Perception Of The Questions Regarding Opinions And Perceptions	discrete	numeric	It is my perception that the responses to the questions regarding opinions and perceptions:
V2268	a17	Responses To The Questions About Figures Are€	discrete	numeric	The responses to the questions regarding figures (productivity and employment numbers):
V2269	a17x	Interviewer Comments	discrete	character	

ID	Name	Label	Type	Format	Question
V2270	a18	This Questionnaire Was Completed In:	discrete	numeric	This questionnaire was completed in:
V2271	a19h	If Option 2 Or 3 In A.18, Estimate Duration Of The Whole Interview: Hours	discrete	numeric	
V2272	a19m	If Option 2 Or 3 In A.18, Estimate Duration Of The Whole Interview: Minutes	contin	numeric	
V2273	stratificationregioncode	stratification region code	discrete	numeric	
V2274	stratificationsizecode	stratification size code	discrete	numeric	
V2275	stratificationsectorcode	stratification sector code	discrete	numeric	
V2276	stratificationpanelcode	panel code	discrete	numeric	
V2277	wstrict	Weight according to strict eligibility	contin	numeric	
V2278	wmedian	Weight according to median eligibility	contin	numeric	
V2279	wweak	Weight according to weak eligibility	contin	numeric	
V2280	strata	see notes	discrete	numeric	
V2281	k3bc		contin	numeric	Over fiscal year 2007, please estimate the proportion of this establishment's working capital that was financed from each of the following sources? Borrowed from banks (private and state-owned)
V2282	k5bc		contin	numeric	Over fiscal year 2007, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Borrowed from banks (private and state-owned)
V2283	a3x	City/town/village	discrete	character	
V2284	a8	a.8 Type of Establishment	discrete	numeric	Type of establishment HQ without production and/or sales in this location HQ with production and/or sales in this location Establishment physically separated from HQ and other establishments of the same firm Establishment physically separated from HQ but with other establishments of the same firm
V2285	a10	a.10 Establishment financial statements separate from other establishments	discrete	numeric	
V2286	b3a	Are the owner of the firm:	discrete	numeric	Are the owners of the firm:
V2287	AFb4a	Ethnic origin of the current largest owner	discrete	numeric	What is the nationality of the current largest owner?
V2288	AFb4a1	Main African ethnic group	discrete	numeric	What is the nationality of the current largest owner? African (specify)
V2289	AFb4a4	Main 'Other Asian ethnic groups'	discrete	numeric	What is the nationality of the current largest owner? Other Asian (specify)
V2290	b3c	How did the largest owner acquire ownership of this firm	discrete	numeric	How did the largest owner acquire ownership of this firm?
V2291	b3d	The family business was joined by:	discrete	numeric	The family business was joined by

ID	Name	Label	Type	Format	Question
V2292	b3e	Why did largest owner start or take over this firm?	discrete	numeric	Which of the following two options best describes why the largest owner started or took over this firm?
V2293	b3f	Largest owner's involvement in decision making in this firm(s)?	discrete	numeric	Which of the following best describes the largest owner's involvement in decision making in this firms?
V2294	b3g	Is the manager most responsible to run the firm female?	discrete	numeric	Is the manager most responsible to run the firm female?
V2295	AFb7a	What is the highest level of education of the current top manager?	discrete	numeric	What is the highest level of education of the current top manager? No Education Primary School (complete or not) Secondary School (complete or not) Vocational Training Some university training Graduate degree
V2296	AFb8a	Is this establishment located in an export processing or other industrial zone?	discrete	numeric	Is this establishment located in an export processing or other industrial zone?
V2297	c19	Application to obtain a telephone connection submitted over the last two years	discrete	numeric	Over the last two years, did this establishment submit an application to obtain a telephone connection?
V2298	c20	How many days did it take for you to receive a telephone connection service?	discrete	numeric	In reference to that application for a telephone connection, approximately how many days did it take to obtain it from the day of the application to the day the service was received?
V2299	c21	When you applied for a telephone connection was an informal gift requested?	discrete	numeric	In reference to that application for a telephone connection, was an informal gift or payment expected or requested?
V2300	AFd3f	In 2007, what % of annual export revenue was to: Neighboring Countries	discrete	numeric	In fiscal year 2007, what percent of this establishment's annual export revenue were to: Neighboring Countries within Sub-Saharan Africa
V2301	AFd3g	In 2007, what % of your annual export revenue was to: Developed Countries	discrete	numeric	In fiscal year 2007, what percent of this establishment's annual export revenue were to: Developed Countries
V2302	AFd3h	In 2007, what of your annual export revenue was to: (SHOW CARD) Other	discrete	numeric	In fiscal year 2007, what percent of this establishment's annual export revenue were to: Other
V2303	AFd3jx	In 2007, when exporting directly, what is the main point of exit used?	discrete	character	In fiscal year 2007, when exporting directly, what is the main point of exit (e.g., border crossing, land port, airport, or seaport) that this establishment used?
V2304	AFd5a	In 2007, what were the average clearing costs as % of the consignment value?	discrete	numeric	Thinking of the main point of exit, in fiscal year 2007, what were the total clearing costs for an average consignment as a percent of the consignment value? In calculating the total clearing costs, please include things such as payments to clearing agents, storage fees, container handling fees, and gifts or informal payments to customs officials.
V2305	AFd11a	In 2007, for how long had you known your main supplier of your main sales item?	discrete	numeric	In fiscal year 2007, for how many years have you known this establishment's primary supplier of its main input?
V2306	AFd11d	In 2007, did you subcontract any part of its production to other firms?	discrete	numeric	In fiscal year 2007, did this establishment subcontract any part of its production to other firms?

ID	Name	Label	Type	Format	Question
V2307	AFe1a	What is the local market share of your main product line, in 2007?	discrete	numeric	Please estimate what is the local market share of this establishment's main product line, in fiscal year 2007.
V2308	k2a	% of total annual sales paid for before the delivery in last fiscal year	discrete	numeric	In fiscal year 2007, what percent of this establishment's total annual sales of its goods or services were: Paid for before the delivery?
V2309	k2b	And what percent were: Paid on delivery?	discrete	numeric	In fiscal year 2007, what percent of this establishment's total annual sales of its goods or services were: Paid for on delivery?
V2310	k5j	% fixed assets financed from issued new debt FY 07	discrete	numeric	Over fiscal year 2007, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Issued new debt (including commercial paper and debentures)
V2311	AFk10a	What is the rate of interest of this most recent [line of credit or loan]?	discrete	numeric	What is the rate of interest of this most recent [line of credit or loan]?
V2312	k15	Approx. collateral needed as % of the loan value \ value of the line of credit	discrete	numeric	Referring only to this most recent line of credit or loan, what was the approximate value of the collateral required as a percentage of the loan value or the value of the line of credit?
V2313	k18a	Apply for any new loans/lines of credit that were rejected in last fiscal year?	discrete	numeric	In fiscal year 2007, did this establishment apply for any new loans or new lines of credit that were rejected?
V2314	k19	How many of those loan or line of credit applications were rejected?	discrete	numeric	How many of those loan or line of credit applications were rejected?
V2315	AFI8a	At end of 2007, how many part-time workers did you employ?	discrete	numeric	At the end of fiscal year 2007, how many part-time workers-workers that work less than a full shift per day-were employed by the establishment?
V2316	AFI12	What percent of this establishment's workforce is currently unionized?	discrete	numeric	What percent of this establishment's workforce is currently unionized?
V2317	AFn1d	In 2007, what % of your total revenue came from selling intermediate products?	discrete	numeric	In fiscal year 2007, what percent of this establishment's total revenue came from selling intermediate products?
V2318	AFn7c	In 2007, what would be the cost of replacing all your machinery and equipment?	discrete	numeric	In fiscal year 2007, what would be the cost of replacing all this establishment's machinery and equipment with new machines and equipment?
V2319	b20	Can we provide the WB with your contact information?	discrete	numeric	The World Bank might be interested in getting in touch with you to follow up on some aspects of this interview. Would you have any objection if we provide them with your contact information?
V2320	V349	group(a2 a4anew a6a)	discrete	numeric	
V2321	a2_2	a.2 Sampling Region	discrete	character	
V2322	a3ax	a.3a Region of the Establishment	discrete	character	
V2323	id2009	ID number of 2009 survey	contin	numeric	
V2324	id2016	ID number of 2016 survey	contin	numeric	

WEB STD FIRMID (idstd)

File: Lesotho_2009_2016

Overview

Type: Continuous
 Format: numeric
 Width: 6
 Decimals: 0
 Range: 435501-606694

Valid cases: 301
 Invalid: 0
 Minimum: 435501
 Maximum: 606694

ID that is the same across the waves for panel firms (panelid)

File: Lesotho_2009_2016

Overview

Type: Continuous
 Format: numeric
 Width: 6
 Decimals: 0
 Range: 435501-606694

Valid cases: 301
 Invalid: 0
 Minimum: 435501
 Maximum: 606694

Year of survey (year)

File: Lesotho_2009_2016

Overview

Type: Discrete
 Format: numeric
 Width: 4
 Decimals: 0
 Range: 2009-2016

Valid cases: 301
 Invalid: 0

Panel: Firm interviewed in these years (panel)

File: Lesotho_2009_2016

Overview

Type: Discrete
 Format: numeric
 Width: 1
 Decimals: 0
 Range: 1-4

Valid cases: 301
 Invalid: 0

Eligibility of 2009 firm in 2016 (eligibility2016)

File: Lesotho_2009_2016

Overview

Type: Discrete
 Format: character
 Width: 127

Valid cases: 151

Industry Sampling Sector (a4a)

File: Lesotho_2009_2016

Industry Sampling Sector (a4a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 1-72

Valid cases: 301
Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Classification of the establishment's activity as defined in the sample frame

Sampling Size (a6a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 0-3

Valid cases: 301
Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Size of the establishment taken from the sample frame

Sampling Region (a2)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-1

Valid cases: 301
Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Sampling region defines the region stratum of the establishment
It is defined by the regional classification of the establishment in the sample frame

Sector Match Between Screener Information And Sample Frame (a5)

File: Lesotho_2009_2016

Overview

Sector Match Between Screener Information And Sample Frame (a5)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-3

Valid cases: 301
Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Sector match between screener information and sample frame

Interviewer instructions

Self-explanatory

Official Capital City? (a3b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-2

Valid cases: 150
Invalid: 151

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Is this city the official capital city?

Main Business City? (a3c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-2

Valid cases: 150
Invalid: 151

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Is this city the main business city?

Size Of Locality (a3)

File: Lesotho_2009_2016

Overview

Size Of Locality (a3)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-5

Valid cases: 301
Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Location control variable: it is defined by the actual location of the establishment

Supervisor Number (a13)

File: Lesotho_2009_2016

Overview

Type: Continuous
Format: numeric
Width: 2
Decimals: 0
Range: 1-33

Valid cases: 301
Invalid: 0
Minimum: 1
Maximum: 33

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Supervisor code

Interviewer instructions

Information taken from the screener questionnaire

Industry Screener Sector (a4b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 2-72

Valid cases: 301
Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Classification of the establishment's activity as defined by the screener questionnaire

Questionnaire (a0)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-6

Valid cases: 301
Invalid: 0

Pre question

Questionnaire (a0)

File: Lesotho_2009_2016

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Questionnaire used in the interview. It is defined according to the screener sector of activity of the establishment

Region Of The Establishment (a3a)

File: Lesotho_2009_2016

Overview

Type: Discrete
 Format: numeric
 Width: 1
 Decimals: 0
 Range: 1-1

Valid cases: 301
 Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Codification of a3x into regions of homogeneous regulation and or business environment conditions, for ex. into regional clusters

(a6b)

File: Lesotho_2009_2016

Overview

Type: Discrete
 Format: numeric
 Width: 1
 Decimals: 0
 Range: 0-3

Valid cases: 301
 Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Size of the establishment as determined with the screener questionnaire

Day (a14d)

File: Lesotho_2009_2016

Overview

Type: Continuous
 Format: numeric
 Width: 2
 Decimals: 0
 Range: 1-31

Valid cases: 301
 Invalid: 0
 Minimum: 1
 Maximum: 31

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Date face-to-face interview begins:
 Day (dd)

Interviewer instructions

Self-explanatory

Month (a14m)

File: Lesotho_2009_2016

Overview

Type: Discrete
 Format: numeric
 Width: 2
 Decimals: 0
 Range: 7-12

Valid cases: 301
 Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Date face-to-face interview begins:
 Month (mm)

Interviewer instructions

Self-explanatory

Year (a14y)

File: Lesotho_2009_2016

Overview

Type: Discrete
 Format: numeric
 Width: 4
 Decimals: 0
 Range: 2008-2016

Valid cases: 301
 Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Date face-to-face interview begins:
 Year (yyyy)

Interviewer instructions

Self-explanatory

Hour (a14h)

File: Lesotho_2009_2016

Overview

Type: Continuous
 Format: numeric
 Width: 2
 Decimals: 0
 Range: 1-22

Valid cases: 301
 Invalid: 0
 Minimum: 1
 Maximum: 22

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Time face-to-face interview begins:
 Hour (00 to 23)

Interviewer instructions

Self-explanatory

Minutes (a14min)

File: Lesotho_2009_2016

Overview

Type: Continuous	Valid cases: 301
Format: numeric	Invalid: 0
Width: 2	Minimum: 0
Decimals: 0	Maximum: 59
Range: 0-59	

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Time face-to-face interview begins:
Minutes (00 to 59)

Interviewer instructions

Self-explanatory

Country Code (a1)

File: Lesotho_2009_2016

Overview

Type: Discrete	Valid cases: 301
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: 85-85	

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Country: self-explanatory

Interviewer Number (a12)

File: Lesotho_2009_2016

Overview

Type: Continuous	Valid cases: 301
Format: numeric	Invalid: 0
Width: 3	Minimum: 1
Decimals: 0	Maximum: 256
Range: 1-256	

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Interviewer code

Interviewer instructions

Information taken from the screener questionnaire

Language Of The Interview (a1a)

File: Lesotho_2009_2016

Overview

Language Of The Interview (a1a)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-2

Valid cases: 150
Invalid: 151

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Establishment Is Part Of A Large Firm (a7)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-2

Valid cases: 301
Invalid: 0

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Identifies establishments that are part of a larger firm

Number Of Establishments In The Firm (a7a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-120

Valid cases: 72
Invalid: 229

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Is This Establishment The Headquarters Location? (a7b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-2

Valid cases: 35
Invalid: 266

Does This Headquarters Location Engage In Production Or Sales At This Location? (a7c)

File: Lesotho_2009_2016

Does This Headquarters Location Engage In Production Or Sales At This Location? (a7c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-2

Valid cases: 23
Invalid: 278

If Hq, Financial Statements Independent Of The Rest Of Establishment (a11)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -7-2

Valid cases: 60
Invalid: 241

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Information taken from the screener questionnaire

Establishment'S Financial Statements Prepared Separately From Hq Statements (a9)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -7-2

Valid cases: 49
Invalid: 252

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Information taken from the screener questionnaire

Legal Status Of The Firm (b1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-6

Valid cases: 301
Invalid: 0

Pre question

Legal Status Of The Firm (b1)

File: Lesotho_2009_2016

1) READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING. The goal of this survey is to gather information and opinions about the investment climate in this country. Ultimately, the information gathered here will help to develop new policies and programs that enhance employment and economic growth. The information obtained here will be held in the strictest confidentiality. Neither your name nor the name of your business will be used in any document based on this survey.

2) READ OUT THE FOLLOWING INTRODUCTORY SENTENCE ONLY IF A7 = 1 (yes): The first few questions apply to the firm which your establishment is part of.

3) SHOW CARD

Literal question

What is this firm's current legal status?

Interviewer instructions

A firm's legal status is information well known for the target respondent: CEO, General Manager or owner of the firm. ENUMERATORS DO NOT NEED TO KNOW THE DEFINITION OF EACH TYPE OF LEGAL STATUS.

A firm's legal status is first determined by whether participation on ownership is by shares (first 2 options) or not (options 3 and 4). The fifth option is a combination of the previous ones.

If a firm's shares are publicly traded, it is a shareholding company with shares traded in the stock market. If the shares are not traded or they are traded only privately it is a shareholding company with shares traded privately. A shareholding company with shares traded privately is a firm that is owned by partners or shareholders for whom their claims over the firm are not publicly traded. They may or may not be traded privately. In both of these categories firms have limited liability.

A sole proprietorship is a business owned and operated by one individual natural person. A natural person is a real human being, as opposed to an artificial legal entity such as a corporation or organization that the law treats for some purposes as if it were a person distinct from its members or owner(s).

A firm's legal status defines the extent of the liability which defines the level of responsibility of the owner over the firm's obligations. Under limited liability each owner is only responsible for the proportion of his/her shares.

A partnership allows two or more people to share profits and liabilities, with or without privately held shares. In a partnership, the parties could be individuals, corporations, trusts, other partnerships, or a combination of all of the above. The essential characteristic of this partnership is the unlimited liability of every partner.

Limited partnership is a legal form that includes one or several general partners and one or more limited partners who invest capital into the partnership, but do not take part in the daily operation or management of the business. The limited partners limit their amount of liability to the amount of capital invested in the partnership. The general partners personally shoulder all debts and obligations of the partnership. Business operations are governed, unless otherwise specified in a written agreement, by majority vote of voting partners. Limited liability partnerships are separate legal entities that provide liability protection for all general partners as well as management rights in the business.

Cooperatives and state owned firms should be designated as Other. When other is chosen, the actual form of legal status must be specified in writing by the enumerator on the survey instrument.

Other (Specify) (b1x)

File: Lesotho_2009_2016

Overview

Type: Discrete

Valid cases: 5

Format: character

Width: 13

Literal question

What is this firm's current legal status? Other

What Percentage Of This Firm Does The Largest Owner(S) Own? (b3)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 234
Invalid: 67

Literal question

What percent of this firm does the largest owner or owners own?

% Owned By Private Domestic Individuals, Companies Or Organizations (b2a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

What percent of this firm is owned by each of the following:
Private domestic individuals, companies or organizations

Interviewer instructions

1) Foreign ownership refers to the nationality of the owners. If the primary owner is a foreign national resident in the country, it is still a foreign owned firm. If the owner is another company or institution owned by individuals who are foreign nationals, then it is foreign owned.

Domestic owners are nationals of the country in which the establishment is located. (Follow the same rule for companies.)

A firm that is a subsidiary of a government-owned firm should be considered government-owned.

Firms that operate under a franchise agreement should be classified according to the nationality of those awarded the franchise.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% Owned By Private Foreign Individuals, Companies Or Organizations (b2b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

% Owned By Private Foreign Individuals, Companies Or Organizations (b2b)

File: Lesotho_2009_2016

Literal question

What percent of this firm is owned by each of the following:
Private foreign individuals, companies or organizations

Interviewer instructions

1) Foreign ownership refers to the nationality of the owners. If the primary owner is a foreign national resident in the country, it is still a foreign owned firm. If the owner is another company or institution owned by individuals who are foreign nationals, then it is foreign owned.

Domestic owners are nationals of the country in which the establishment is located. (Follow the same rule for companies.)

A firm that is a subsidiary of a government-owned firm should be considered government-owned.

Firms that operate under a franchise agreement should be classified according to the nationality of those awarded the franchise.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% Owned By Government/State (b2c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-74

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

What percent of this firm is owned by each of the following:
Government/State

Interviewer instructions

1) Foreign ownership refers to the nationality of the owners. If the primary owner is a foreign national resident in the country, it is still a foreign owned firm. If the owner is another company or institution owned by individuals who are foreign nationals, then it is foreign owned.

Domestic owners are nationals of the country in which the establishment is located. (Follow the same rule for companies.)

A firm that is a subsidiary of a government-owned firm should be considered government-owned.

Firms that operate under a franchise agreement should be classified according to the nationality of those awarded the franchise.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% Owned By Other (b2d)

File: Lesotho_2009_2016

Overview

% Owned By Other (b2d)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

What percent of this firm is owned by each of the following:
Other

Interviewer instructions

1) Foreign ownership refers to the nationality of the owners. If the primary owner is a foreign national resident in the country, it is still a foreign owned firm. If the owner is another company or institution owned by individuals who are foreign nationals, then it is foreign owned.

Domestic owners are nationals of the country in which the establishment is located. (Follow the same rule for companies.)

A firm that is a subsidiary of a government-owned firm should be considered government-owned.

Firms that operate under a franchise agreement should be classified according to the nationality of those awarded the franchise.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Establishment Located In An LNDC Factory Shell? (leb1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 76
Invalid: 225

Amongst The Owners Of The Firm, Are Any From South Africa? (leb2)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 150
Invalid: 151

Amongst The Owners Of The Firm, Are There Any Females? (b4)

File: Lesotho_2009_2016

Overview

Amongst The Owners Of The Firm, Are There Any Females? (b4)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 222
Invalid: 79

Literal question

Amongst the owners of the firm, are there any females?

Interviewer instructions

Self-Explanatory

% Of The Firm Owned By Females (b4a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 68
Invalid: 233

Literal question

What percentage of the firm is owned by females?

Year Establishment Began Operations (b5)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-2012

Valid cases: 301
Invalid: 0

Pre question

READ ONLY IF A7=1 (yes)
I want to proceed by asking you about this establishment only.

Literal question

In what year did this establishment begin operations?

Interviewer instructions

1) The objective of this question is to obtain the year in which operations started regardless of who was the owner at the time.

The year when the establishment began operation refers to the year in which the establishment actually started producing (or providing services), not to the year in which it was registered for the first time.

If the establishment was privatized, then the date provided should refer to when the original government-owned establishment began operations.

If the establishment changed its production significantly to change sector classification, then the year when that took place should be provided.

2) INTERVIEWER: PROVIDE FOUR DIGITS FOR YEAR

Number Of Full-Time Employees Of The Establishment When It Started Operations (b6)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-3000

Valid cases: 301
Invalid: 0

Literal question

How many full-time employees did this establishment employ when it started operations? Please include all employees and managers

Interviewer instructions

The number of permanent, full-time employees for the time that the enterprise began operations should be provided. All employees and managers (including respondent) should be included.

Was Establishment Formally Registered When It Began Operations? (b6a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Was this establishment formally registered when it began operations?

Interviewer instructions

Registering refer to registration with the national registry (public or private).

If and only if the respondent asks what formal registration means explain that it's when the establishment registered with:

XXXXXXX "Ministry or department"

In What Year Was This Establishment Formally Registered? (b6b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-2013

Valid cases: 301
Invalid: 0

Literal question

In what year was this establishment formally registered?

Interviewer instructions

1) Year of registration refers to the year in which the establishment completed the registration as explained in B.6a.

2) INTERVIEWER: PROVIDE FOUR DIGITS FOR YEAR.

How Many Years Of Experience Working In This Sector Does The Top Manager Have? (b7)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-50

Valid cases: 301
Invalid: 0

Literal question

How many years of experience working in this sector does the Top Manager have?

Interviewer instructions

Top Manager as defined in B.7a. B.7 refers to years of Top Manager's managerial experience in the type of sector in which the establishment presently operates.

Is The Top Manager Female? (b7a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 150
Invalid: 151

Literal question

Is the Top Manager female?

Does Establishment Have An Internationally-Recognized Quality Certification? (b8)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Does this establishment have an internationally-recognized quality certification?

Post question

INTERVIEWER: If there is need for clarification, some examples are: ISO 9000, 9002 or 14000

Interviewer instructions

The question refers exclusively to internationally recognized certifications. Examples are: ISO (International Organization for Standardization) for manufacturing and services, HACCP (Hazard Analysis and Critical Control Point) for food (especially, but not exclusively, for seafood and juices), and AATCC (American Association of Textiles Chemists and Colorists) for textiles.

Certificates granted only nationally not recognized in international markets are not included.

Specify The Internationally-Recognized Quality Certifications (b8x)

File: Lesotho_2009_2016

Specify The Internationally-Recognized Quality Certifications (b8x) File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 126

Valid cases: 14

Pre question

Does this establishment have an internationally-recognized quality certification?

Literal question

Please specify the internationally-recognized quality certifications

Application To Obtain An Electrical Connection Submitted Over The Last 2 Years (c3) File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Pre question

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING. Now, we turn to the establishment's operations

Literal question

Over the last two years, did this establishment submit an application to obtain an electrical connection?

Interviewer instructions

Application for electrical connection.
Electrical connection refers to a new connection or to an increase in voltage of an existing connection that requires an application.

How Many Days Did It Take For You To Receive An Electrical Connection Service? (c4) File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-270

Valid cases: 65
Invalid: 236

Literal question

In reference to that application for an electrical connection, approximately how many days did it take to obtain it from the day of the application to the day the service was received?

Interviewer instructions

Wait for electrical connection. Self-explanatory

Informal Gift/Payment Expected Or Requested For An Electrical Connection? (c5) File: Lesotho_2009_2016

Informal Gift/Payment Expected Or Requested For An Electrical Connection? (c5)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 65
Invalid: 236

Literal question

In reference to that application for an electrical connection, was an informal gift or payment expected or requested?

Interviewer instructions

- 1) Bribe for electrical connection. Self-explanatory
- 2) Sensitive question, no clarification can be offered

Over Last Fy, Did This Establishment Experience Power Outages? (c6)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Over fiscal year [insert last complete fiscal year], did this establishment experience power outages?

Interviewer instructions

A power outage occurs when there is equipment malfunction from the failure of adequate supply of power. Blackouts that cause some, but not all equipment to malfunction are also considered power outages.

Number Of Power Outages Experienced In A Typical Month In Last Fiscal Year (c7)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-30

Valid cases: 183
Invalid: 118

Literal question

In a typical month, over fiscal year [insert last complete fiscal year], how many power outages did this establishment experience?

Interviewer instructions

If power outages are seasonal the interviewer should ask the respondent to calculate the number of outages in a typical month, excluding both the months in which outages are most frequent and the months where outages are most infrequent. The concept of a typical month must be well understood since it is used several times throughout the questionnaire: it is the most common type of month in the year regarding the characteristic being asked. Thus, for answers such as "electrical outages once every 3 months" in a typical month there are 0 outages (since there will be outages only in 4 months of the year and in the rest 8 months there will be no outages). For the answer "once every other month" write 1 since there will be 6 months with outages and 6 months without them.

Average Duration Of Power Outages {Hours; Minutes} (c8a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-96

Valid cases: 175
Invalid: 126

Literal question

How long did these power outages last on average? Hours

How Long Did These Power Outages Last On Average? (c8b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-59

Valid cases: 87
Invalid: 214

Literal question

How long did these power outages last on average? Minutes

In Last Fy, Losses As % Of Annual Sales Due To Power Outages (c9a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-80

Valid cases: 128
Invalid: 173

Literal question

Please estimate the losses that resulted from power outages either as a percentage of total annual sales or as total annual losses.

Loss as percent of total annual sales due to power outages

Post question

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH c9a or c9b

Interviewer instructions

Losses because of power outages: The Manager should estimate the amount of production lost because of power outages.

In Last Fy, Value Of Losses Due To Power Outages (c9b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 7
Decimals: 0
Range: -9-1970600

Valid cases: 50
Invalid: 251

In Last Fy, Value Of Losses Due To Power Outages (c9b)

File: Lesotho_2009_2016

Literal question

Please estimate the losses that resulted from power outages either as a percentage of total annual sales or as total annual losses.

Annual losses due to power outages

Post question

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH c9a or c9b

Interviewer instructions

Losses because of power outages: The Manager should estimate the amount of production lost because of power outages.

Generator Shared Or Owned Over The Course Of Last Fiscal Year? (c10)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Over the course of fiscal year [insert last complete fiscal year], did this establishment own or share a generator?

Interviewer instructions

Establishment owns or shares a generator. Self-explanatory

% Electricity From Generator Owned/Shared By The Establishment In Last Fiscal Yr (c11)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 60
Invalid: 241

Literal question

In fiscal year [insert last complete fiscal year], what percent of this establishment's electricity came from a generator or generators that the establishment owned or shared?

Interviewer instructions

Percentage of electricity from own or shared generator. Self-explanatory

Application To Obtain A Water Connection Submitted Over The Last 2 Years (c12)

File: Lesotho_2009_2016

Overview

Application To Obtain A Water Connection Submitted Over The Last 2 Years (c12)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Over the last two years, did this establishment submit an application to obtain a water connection?

Interviewer instructions

Application for water connection. Self-explanatory

How Many Days Did It Take For You To Obtain A Water Connection? (c13)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-90

Valid cases: 55
Invalid: 246

Literal question

In reference to that application for a water connection, approximately how many days did it take to obtain it from the day of the application to the day the service was received?

Interviewer instructions

Wait for water connection. Self-explanatory

When You Applied For A Water Connection, Was An Informal Gift/Payment Requested? (c14)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 55
Invalid: 246

Literal question

In reference to that application for a water connection, was an informal gift or payment expected or requested?

Interviewer instructions

- 1) Bribe for water connection. Self-explanatory
- 2) Sensitive question, no clarification can be offered.

Did You Experience Insufficient Water Supply For Production In Last Fiscal Yr? (c15)

File: Lesotho_2009_2016

Overview

Did You Experience Insufficient Water Supply For Production In Last Fiscal Yr? (c15)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 76
Invalid: 225

Literal question

Over fiscal year [insert last complete fiscal year], did this establishment experience insufficient water supply for production?

Interviewer instructions

Insufficient water supply: whenever there is equipment failure or cessation of production operations due to the lack of or reduction in water supply.

Frequency Of Incidents Of Water Shortages In A Typical Month In Last Fiscal Yr (c16)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-60

Valid cases: 173
Invalid: 128

Literal question

In a typical month, over fiscal year [insert last complete fiscal year], how many incidents of insufficient water supply did this establishment experience?

Interviewer instructions

Incidents of insufficient water supply per month can be estimated by considering the number of times water insufficiencies took place per month. The respondent should be asked to exclude months when water insufficiencies are rare or months when water insufficiencies are extreme from the calculation. The calculation should be made based on a typical month. Zero is the answer only if no insufficiencies occurred in a typical month.

Average Length Of Water Shortages (Affecting Production) In Last Fiscal Year (c17)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-35

Valid cases: 101
Invalid: 200

Literal question

How long did these incidents of insufficient water supply last on average?

Interviewer instructions

Duration of a water shortage can be estimated by considering the average duration of water insufficiencies that took place in a typical month.

Do You Currently Communicate With Clients And Suppliers By E-Mail? (c22a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

At the present time, does this establishment use e-mail to communicate with clients or suppliers?

Interviewer instructions

E-mail and website use.

Web page should be considered as part of the website.

Website use includes cases when the establishment has its own website but does not actually do any direct communication with clients or suppliers via the website.

Establishment Has Its Own Website (c22b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

At the present time, does this establishment have its own website?

Interviewer instructions

E-mail and website use.

Web page should be considered as part of the website.

Website use includes cases when the establishment has its own website but does not actually do any direct communication with clients or suppliers via the website.

How Much Of An Obstacle: Electricity To Operations Of This Establishment? (c30a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

Using the response options on the card; To what degree is Electricity an obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered.

How Much Of An Obstacle: Telecommunications To Operations Of This Establishment? (c30b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 150
Invalid: 151

Pre question

SHOW CARD

Literal question

Using the response options on the card; To what degree is Telecommunications an obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered.

Establishment'S Main Product/Service Last Fiscal Yr (d1a1a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-6

Valid cases: 150
Invalid: 151

Main Product/Service (By The Largest % Of Annual Sales) In Last Fiscal Year (d1a1x)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 176

Valid cases: 150

Pre question

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:

The next topic to be covered is how and where this establishment makes its sales.

Literal question

In fiscal year [insert last complete fiscal year], what was this establishment's main product, that is, the product that represented the largest proportion of annual sales?

Interviewer instructions

INTERVIEWER: PLEASE SPECIFY THE ACTIVITY AND MAIN PRODUCT IN AS MUCH DETAIL AS POSSIBLE, FOR EX., MANUFACTURING OF LEATHER SHOES.)

Main Product/Service Isic (Rev. 3.1) Code (d1a2)

File: Lesotho_2009_2016

Overview

Main Product/Service Isic (Rev. 3.1) Code (d1a2)

File: Lesotho_2009_2016

Type: Continuous
Format: numeric
Width: 4
Decimals: 0
Range: 1511-6303

Valid cases: 150
Invalid: 151
Minimum: 1511
Maximum: 6303

Interviewer instructions

INTERVIEWER: THE FOLLOWING QUESTION IS NOT PART OF THE INTERVIEW. IT WILL BE FILLED OUT IN THE OFFICE

PLEASE CHOOSE THE 4 DIGIT ISIC REV. 3.1 CODE THAT BEST APPLIES TO THE ESTABLISHMENT'S MAIN ACTIVITY AND PRODUCT OR SERVICE

Categorize the products according to standard industry classification codes. The enumerator should show the respondent the list of codes that correspond to the products identified to ensure agreement with the categorization. The respondent should be directed to look at the card only after he has provided the answer to D.1a1.

It may be that all major products fall into one category or that the establishment has only one main product. If the respondent does not know the code, the enumerator should write the sector and look for the corresponding code in the list of codes before submitting the completed questionnaire.

For the codes use United Nations ISIC Rev.3.1.

Main Product/Service: Percent Of Total Annual Sales (d1a3)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 150
Invalid: 151

Literal question

What percentage of total sales does the main product represent?

Interviewer instructions

The main product is defined in terms of sales in monetary value not volume.

In Last Fiscal Year, What Were This Establishment's Total Annual Sales? (d2)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 9
Decimals: 0
Range: -9-480495702

Valid cases: 301
Invalid: 0

Literal question

In fiscal year [insert last complete fiscal year], what were this establishment's total annual sales?

Interviewer instructions

Total sales include the value of all annual sales counting manufactured goods and goods the establishment has bought for trading. For ex. if an establishment makes blue jeans and also imports blue jeans for resale, total sales is the value of all blue jeans sold, both produced and imported. Revenue or receipts for all services rendered and any sales of merchandise for the year, even if the payment may have been received at a later date, are included in total sales.

Please Also Write Out The Number (d2x)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 82

Valid cases: 146

Literal question

In fiscal year [insert last complete fiscal year], what were this establishment's total annual sales for all products and services?

Interviewer instructions

PLEASE ALSO WRITE OUT THE NUMBER (I.E. 50,000 AS FIFTY THOUSAND)

What Were The Establishment Sales 3 Years Ago (n3)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 9
Decimals: 0
Range: -9-370000000

Valid cases: 301
Invalid: 0

Literal question

In fiscal year [insert three complete fiscal years ago], three fiscal years ago, what were total annual sales for this establishment?

Interviewer instructions

Total sales three complete fiscal years ago include the value of all annual sales counting manufactured goods and goods the establishment has bought for trading. If an establishment makes blue jeans and also imports blue jeans for resale, total sales is the value of all blue jeans sold, both produced and imported. Revenue or receipts for all services rendered and any sales of merchandise for the year even though payment may have been received at a later date are included in total sales. Firms operating on a commission basis should report commissions, fees, and other operating income, not gross billings or sales.

% Of Sales: National Sales (d3a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 301
Invalid: 0

Pre question

- 1) SHOW CARD
- 2) INTERVIEWER: THESE MUST BE ASKED IN THE ORDER THEY APPEAR ON THE TABLE

Literal question

In fiscal year [insert last complete fiscal year], what percent of this establishment's sales were:
National sales

Interviewer instructions

% Of Sales: National Sales (d3a)

File: Lesotho_2009_2016

1) Where sales are made. The purpose of this question is to determine where the establishment's customers are located.

Domestic sales are when goods or services are sold inside the borders of the country.

An indirect export is when the manufacturer sells its goods to a trader or another agent who then exports the product without modifications. Products that the manager knows are smuggled abroad should be counted as indirect exports.

Direct export is the sale of goods where the immediate recipient is outside the borders of the country.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% O Sales: Indirect Exports (d3b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 301
Invalid: 0

Pre question

- 1) SHOW CARD
- 2) INTERVIEWER: THESE MUST BE ASKED IN THE ORDER THEY APPEAR ON THE TABLE

Literal question

In fiscal year [insert last complete fiscal year], what percent of this establishment's sales were:
Indirect exports (sold domestically to third party that exports products)

Interviewer instructions

1) Where sales are made. The purpose of this question is to determine where the establishment's customers are located.

Domestic sales are when goods or services are sold inside the borders of the country.

An indirect export is when the manufacturer sells its goods to a trader or another agent who then exports the product without modifications. Products that the manager knows are smuggled abroad should be counted as indirect exports.

Direct export is the sale of goods where the immediate recipient is outside the borders of the country.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% Of Sales: Direct Exports (d3c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 301
Invalid: 0

Pre question

- 1) SHOW CARD
- 2) INTERVIEWER: THESE MUST BE ASKED IN THE ORDER THEY APPEAR ON THE TABLE

Literal question

In fiscal year [insert last complete fiscal year], what percent of this establishment's sales were:
Direct exports

Interviewer instructions

% Of Sales: Direct Exports (d3c)

File: Lesotho_2009_2016

1) Where sales are made. The purpose of this question is to determine where the establishment's customers are located.

Domestic sales are when goods or services are sold inside the borders of the country.

An indirect export is when the manufacturer sells its goods to a trader or another agent who then exports the product without modifications. Products that the manager knows are smuggled abroad should be counted as indirect exports.

Direct export is the sale of goods where the immediate recipient is outside the borders of the country.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

In Last Fy, Avg. Num. Of Days For Exported Goods To Clear Customs? (d4)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-40

Valid cases: 57
Invalid: 244

Literal question

In fiscal year [insert last complete fiscal year], when this establishment exported goods directly, how many days did it take on average from the time this establishment's goods arrived at their main point of exit (e.g., port, airport) until the time these goods cleared customs?

Interviewer instructions

Clearing customs for direct exports. The purpose of this question is to determine the efficiency of customs in clearing goods for export.

Main point of exit is the last domestic location (e.g. port, border crossing, airport, or internal custom) from which the goods leave the country.

Whenever different ports of exit are used this question refers to the port where "most goods" exit defined in terms of consignment value (not physical units).

Goods cleared customs They refer to the time it takes to obtain all clearances required from the moment the goods arrived at their point of exit until the moment they satisfy the requirements of the clearance procedures at the customs office. This includes transit procedures.

Average number of days to clear customs. Prompt the respondent to think of all shipments sent to the main point of exit and estimate an average time it took from the time the shipments arrived to the time they left that point of exit.

In Clearing Exports Through Customs, Informal Gift/Payment Expected Or Requested? (d5a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 21
Invalid: 280

Literal question

In reference to when this establishment exported goods directly, in clearing these goods through customs was an informal gift or payment expected or requested?

In Last Fy, Export Losses Due To Theft As % Of Value Of Products (d6)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-40

Valid cases: 57
Invalid: 244

Literal question

In fiscal year [insert last complete fiscal year], what percentage of the value of the products exported directly was lost while in transit because of theft?

In Last Fy, Export Losses Due To Breakage Or Spoilage As % Of Value Of Products (d7)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-40

Valid cases: 57
Invalid: 244

Literal question

In fiscal year [insert last complete fiscal year], what percentage of the value of the products exported directly was lost while in transit because of breakage or spoilage?

Value Of Establishments Total Annual Exports, Direct And Indirect? (led8)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 9
Decimals: 0
Range: -9-160000000

Valid cases: 38
Invalid: 263

Literal question

In fiscal year 2015/2016, what was the value of this establishment's total annual export, direct and indirect?

% Of Annual Exports, Direct Or Indirect, To SADC (led9a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 38
Invalid: 263

Literal question

% Of Annual Exports, Direct Or Indirect, To SADC (led9a)

File: Lesotho_2009_2016

In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to: South Africa

% Of Annual Exports, Direct Or Indirect, To Other African Countries (led9b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-50

Valid cases: 38
Invalid: 263

Literal question

In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to:
Other SADC countries

% Of Annual Exports, Direct Or Indirect, To EU (led9c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-50

Valid cases: 38
Invalid: 263

Literal question

In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to: EU

% Of Annual Exports, Direct Or Indirect, To Asia (led9d)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 38
Invalid: 263

Literal question

In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to: Asia

% Of Annual Exports, Direct Or Indirect, To Australia (led9e)

File: Lesotho_2009_2016

Overview

% Of Annual Exports, Direct Or Indirect, To Australia (led9e)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-20

Valid cases: 38
Invalid: 263

Literal question

In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to: Australia

% Of Annual Exports, Direct Or Indirect, To USA (led9f)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-10

Valid cases: 38
Invalid: 263

Literal question

In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to: USA

% Of Annual Exports, Direct Or Indirect, To Other Regions (led9g)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 38
Invalid: 263

Literal question

In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to: Other regions

Other Regions (led9h)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-80

Valid cases: 38
Invalid: 263

Literal question

In fiscal year 2015/2016, what percent of this establishment's annual exports, direct or indirect, were to: Other regions

Would The Establishment Continue To Operate If AGOA Suspended? (led10)

File: Lesotho_2009_2016

Would The Establishment Continue To Operate If AGOA Suspended? (led10)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 16
Invalid: 285

Literal question

Would this establishment continue to operate in Lesotho were the AGOA (African Growth and Opportunities Act) (allowing preferential market access to the United States for Lesotho) to be suspended?

Did This Establishment Chose Products Because Of AGOA (led11)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 16
Invalid: 285

Literal question

Did this establishment choose their products of activity due to the AGOA (African Growth and Opportunities Act) (allowing preferential market access to the United States for Lesotho)?

In What Year Did This Establishment First Export Directly Or Indirectly? (d8)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-2015

Valid cases: 38
Invalid: 263

Literal question

In which year did this establishment first export directly or indirectly?

Interviewer instructions

First exported directly or indirectly. The purpose of this question is self-explanatory.

What Is The Main Obstacle To Growth Of This Establishment'S Exports? (led13)

File: Lesotho_2009_2016

Overview

What Is The Main Obstacle To Growth Of This Establishment'S Exports? (led13)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-8

Valid cases: 150
Invalid: 151

Literal question

Which of the following constitutes the main obstacle to the growth of this establishment's exports?

% Of Sales Directly To Government? (led14)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-75

Valid cases: 150
Invalid: 151

Literal question

What percentage of total sales are sold directly to the government?

Did This Establishment Have Any Payment Disputes Over Sales To Government? (led15)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 52
Invalid: 249

Literal question

In 2015/2016, did this establishment have any payment disputes over these sales to the government?

How Long Did It Take For Dispute To Be Resolved? (led16)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-365

Valid cases: 12
Invalid: 289

Literal question

How long did these disputes take to be resolved?

In Last Fy, % Of Value Of Products Lost In Transit Due To Theft (d10)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-90

Valid cases: 301
Invalid: 0

Literal question

In fiscal year [insert last complete fiscal year], what percentage of the value of products this establishment shipped to supply domestic markets was lost while in transit because of theft?

In Last Fy, % Of Value Of Products Lost In Transit Due To Breakage Or Spoilage? (d11)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-90

Valid cases: 118
Invalid: 183

Literal question

In fiscal year [insert last complete fiscal year], what percentage of value of products this establishment shipped to supply domestic markets was lost while in transit because of breakage or spoilage?

% Of Material Inputs And Supplies Of Domestic Origin In Last Fiscal Year (d12a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

In fiscal year [insert last complete fiscal year], as a proportion of all of the material inputs or supplies purchased that year, what percent of this establishment's material inputs or supplies were:

Material inputs or supplies of domestic origin

Interviewer instructions

% Of Material Inputs And Supplies Of Domestic Origin In Last Fiscal Year (d12a)

File: Lesotho_2009_2016

1) The purpose of this question is to determine from where the inputs for production are obtained and purchased.

The calculation is done as a percent of all purchases of supplies and inputs purchased by the establishment for the fiscal year.

Inputs are materials that go through a mechanical, physical, or chemical transformation that will ultimately make up some portion of the final good produced. Lumber in a furniture factory is a good example of an input.

Supplies are materials or products that are used, expended, consumed, but will not comprise the final good produced. Pencils and writing paper are good examples of a supply.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% Of Material Inputs And Supplies Of Foreign Origin In Last Fiscal Year (d12b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

In fiscal year [insert last complete fiscal year], as a proportion of all of the material inputs or supplies purchased that year, what percent of this establishment's material inputs or supplies were:
Material inputs or supplies of foreign origin

Interviewer instructions

1) The purpose of this question is to determine from where the inputs for production are obtained and purchased.

The calculation is done as a percent of all purchases of supplies and inputs purchased by the establishment for the fiscal year.

Inputs are materials that go through a mechanical, physical, or chemical transformation that will ultimately make up some portion of the final good produced. Lumber in a furniture factory is a good example of an input.

Supplies are materials or products that are used, expended, consumed, but will not comprise the final good produced. Pencils and writing paper are good examples of a supply.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Were Any Of These Material Inputs And Supplies Imported Directly? (d13)

File: Lesotho_2009_2016

Overview

Were Any Of These Material Inputs And Supplies Imported Directly? (d13)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 205
Invalid: 96

Literal question

Were any of the material inputs or supplies purchased in fiscal year [insert last complete fiscal year], imported directly?

Interviewer instructions

The purpose of this question is to determine if the establishment has any interaction with customs when importing inputs and other materials.

Avg. Num. Of Days For Imported Goods To Clear Customs In Last Fiscal Year (d14)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-35

Valid cases: 155
Invalid: 146

Literal question

In fiscal year [insert last complete fiscal year], when this establishment imported material inputs or supplies (from outside the EU for European Union members), how many days did it take on average from the time goods arrived to their point of entry (e.g. port, airport) until the time these goods could be claimed from customs?

Interviewer instructions

The purpose of these questions is to measure the efficiency of customs clearance of imports.

Goods cleared customs includes all clearances required from the moment the goods arrived at their point of entry (e.g., port, airport) until the moment they satisfy the requirement of the clearance procedures at the customs office and can be picked up. It does not include time spent on transportation to reach the point of entry.

Average number of days to clear customs. Prompt respondent to think of various shipments destined to the establishment that originated from abroad, and to estimate an average of the time it took when the shipment arrived to the country's point of entry to the time the establishment was allowed to claim them and begin domestic transport.

In Clearing Imports Through Customs, Informal Gift/Payment Expected Or Requested? (d15a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 41
Invalid: 260

Literal question

In reference to when this establishment imported material inputs or supplies, in claiming these goods from customs was an informal gift or payment expected or requested?

How Much Of An Obstacle: Transport? (d30a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

Using the response options on the card; To what degree is Transport an obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Customs And Trade Regulations? (d30b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

Using the response options on the card; To what degree is customs and trade regulations an obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

In Last Fy, Main Market For Establishment'S Main Product (e1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-3

Valid cases: 76
Invalid: 225

Pre question

SHOW CARD

Literal question

In fiscal year [insert last complete fiscal year], which of the following was the main market in which this establishment sold its main product?

Interviewer instructions

In Last Fy, Main Market For Establishment'S Main Product (e1) File: Lesotho_2009_2016

The purpose of this question is to get the establishment to define what it considers to be its main market.

The main product is defined by the output that generates the highest proportion of sales. The establishment's main market is defined by the market that generates the most sales for the main product as defined above.

It could be the case that an establishment's main product is sold in smaller proportions in a greater number of markets and that the main product is never the greatest total annual share of revenue in any one market. For example, 51 percent of revenue comes from selling nails, but that is distributed equally in the local, national, and international markets, 33 percent in each. Bolts make up 49 percent of total annual revenues. However, half of the revenue for bolts comes from selling in the international market and half in the local market.

It is clear that bolts sell more in its respective market with respect to nails, but does not generate as much revenue as nails do for the establishment. In such a case, nails should be used as the main product. Whenever local, national and international markets have equal shares choose the national market and do not follow the skip pattern.

Competitors For The Main Product/Service In The Main Market (e2b) File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-30

Valid cases: 76
Invalid: 225

Literal question

In fiscal year [insert last complete fiscal year], for the main market in which this establishment sold its main product or service, how many competitors did this establishment's main product or service face?

Do You Use Technology Licensed From A Foreign-Owned Company? (e6) File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 227
Invalid: 74

Literal question

Does this establishment at present use technology licensed from a foreign-owned company, excluding office software?

Interviewer instructions

Technology licensed from a foreign owned company: it measures access to foreign technology. The license may be held by the establishment's parent company. The answer is "no" if the establishment uses foreign technology without a license or a formal agreement.

Does This Establishment Compete Against Unregistered Or Informal Firms? (e11) File: Lesotho_2009_2016

Does This Establishment Compete Against Unregistered Or Informal Firms? (e11)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Does this establishment compete against unregistered or informal firms?

Interviewer instructions

- 1) Competition from unregistered or informal firms
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Practices Of Competitors In Informal Sector? (e30)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

Using the response options on the card; To what degree are Practices of Competitors in the Informal Sector an obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

New Products/Services Introduced Over Last 3 Yrs (h1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 150
Invalid: 151

Pre question

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING

And now we switch to a new topic. In this section "new" means new to the firm but not necessarily new to the market or other firms, and it could have been originally developed by other firms.

Literal question

During the last three years, has this establishment introduced new or significantly improved products or services? Please exclude the simple resale of new goods purchased from others and changes of a solely aesthetic nature.

Interviewer instructions

New Products/Services Introduced Over Last 3 Yrs (h1)

File: Lesotho_2009_2016

INTERVIEWER: SHOW CARDS IN THIS SECTION CONTAIN EXAMPLES OF INNOVATIONS. THEY ARE MEANT AS EXAMPLES ONLY
- THEY DO NOT CONTAIN ALL POSSIBLE INNOVATIONS.

New Products/Services Also New For Thr Establishment'S Main Market (h2)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 8
Invalid: 293

Literal question

Were any of the new or significantly improved products or services of this establishment new to one of this establishment's markets?

Interviewer instructions

INTERVIEWER: SHOW CARDS IN THIS SECTION CONTAIN EXAMPLES OF INNOVATIONS. THEY ARE MEANT AS EXAMPLES ONLY
- THEY DO NOT CONTAIN ALL POSSIBLE INNOVATIONS.

Describe In Detail The Main New Or Significantly Improved Product Or Service (h3x)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 83

Valid cases: 8

Describe How The Main New/Significantly Improved Product Or Service Is Different (h4x)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 70

Valid cases: 8

During Last 3 Yrs, Establishment Introduced New/Significantly Improved Process (h5)

File: Lesotho_2009_2016

Overview

During Last 3 Yrs, Establishment Introduced New/Significantly Improved Process (h5)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 150
Invalid: 151

Literal question

During the last three years, has this establishment introduced new or significantly improved marketing methods?

Interviewer instructions

INTERVIEWER: SHOW CARDS IN THIS SECTION CONTAIN EXAMPLES OF INNOVATIONS. THEY ARE MEANT AS EXAMPLES ONLY - THEY DO NOT CONTAIN ALL POSSIBLE INNOVATIONS.

Describe Main New/Significantly Improved Process This Establishment Introduced (h6x)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 145

Valid cases: 9

Literal question

Please describe in detail the main new or significantly improved process that this establishment introduced during the last three years. The main innovative process is the innovative process that had the largest impact on the operations of the establishment during the last three years.

How The Main New/Significantly Improved Process Is Different (h7x)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 154

Valid cases: 9

Literal question

Please describe in detail how the main new or significantly improved process is different than the most similar process that is or was used by this establishment.

During Last Fiscal Year, Establishment Spent On R&D (Excl Market Research)? (h8)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 150
Invalid: 151

Literal question

During Last Fiscal Year, Establishment Spent On R&D (Excl Market Research)? (h8)

File: Lesotho_2009_2016

During the last three years, did this establishment give employees some time to develop or try out a new approach or new idea about products or services, business process, firm management, or marketing?

How Much Spent On R&D, Either In-House Or External? (h9)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 5
Decimals: 0
Range: -9-75000

Valid cases: 6
Invalid: 295

Literal question

During last fiscal year, how much did this establishment spend on formal research and development activities, either in-house or contracted with other companies?

In Last Fy, What Was The Capacity Utilization (%) Of This Establishment? (f1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 76
Invalid: 225

Literal question

In fiscal year [insert last complete fiscal year], what was this establishment's output produced as a proportion of the maximum output possible if using all facilities available (capacity utilization)?

Interviewer instructions

A capacity utilization estimate should be compared to a full production capacity capability.

This question only references the production facility and not the administrative offices.

Full production capacity is the maximum level of production that this establishment could reasonably expect to attain during regular working hours, and under normal and realistic operating conditions fully utilizing the machinery, equipment and employees in place.

Number Of Hours Per Week Operated By The Establishment In Last Fiscal Year (f2)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-91

Valid cases: 76
Invalid: 225

Literal question

Number Of Hours Per Week Operated By The Establishment In Last Fiscal Year (f2)

File: Lesotho_2009_2016

In fiscal year [insert last complete fiscal year], how many hours per week did this establishment normally operate?

Interviewer instructions

Hours per week of operation are the hours per week in which machines and employees are engaged in some type of mechanical, physical, or chemical transformation of materials into new products or in which the assembly of components into new products takes place, including maintenance.

This question only references the production facility and not the administrative offices.

Lack Of Demand Is An Obstacle? (lef1a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 76
Invalid: 225

Literal question

Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization?
Lack of demand for its products

Unavailability Of Inputs Is An Obstacle? (lef1b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 76
Invalid: 225

Literal question

Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization?
Unavailability of inputs of production

Uncertainty About Future Is An Obstacle? (lef1c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 76
Invalid: 225

Literal question

Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization?
Uncertainty about future market prospects

Obsolete Machinery Is An Obstacle? (lef1d)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 76
Invalid: 225

Literal question

Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization?
Obsolete machinery equipment

Lack Of Financing Mechanisms Is An Obstacle? (lef1e)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 76
Invalid: 225

Literal question

Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization?
Lack of financing mechanisms

Brain Drain Is An Obstacle? (lef1f)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 76
Invalid: 225

Literal question

Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization?
Brain drain

Abundance Of Cheap Imports Is An Obstacle? (lef1g)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 76
Invalid: 225

Literal question

Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization?
Excessive abundance of cheap imports

Failure In Electricity Supply Is An Obstacle? (lef1h)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 76
Invalid: 225

Literal question

Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization?
Failure in electricity supply

Property/Rental Costs Are An Obstacle? (lef1i)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 76
Invalid: 225

Literal question

Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization?
Property or rental costs

Lack Of Adequate Infrastructure Is An Obstacle? (lef1j)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 76
Invalid: 225

Literal question

Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization?
Lack of adequate infrastructure

Other Is An Obstacle? (lef1k)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 76
Invalid: 225

Literal question

Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization?
Other

Specify Other (lef1kx)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 21

Valid cases: 3

Literal question

Does any of the following constitute an obstacle to expansion of this establishment's capacity utilization?
Other (specify)

Percentage Of The Building Occupied: Owned By This Establishment (g6a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 150
Invalid: 151

Pre question

SHOW CARD

Literal question

Of the buildings occupied by this establishment, what percent is owned and what percent is rented or leased?
Owned by this establishment

Interviewer instructions

- 1) If establishment occupies several buildings the percentages should be computed for the summation of buildings.
- 2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Percentage Of The Building Occupied: Leased Or Rented By This Establishment (g6b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 150
Invalid: 151

Pre question

SHOW CARD

Literal question

Of the buildings occupied by this establishment, what percent is owned and what percent is rented or leased?
Rented or leased by this establishment

Interviewer instructions

- 1) If establishment occupies several buildings the percentages should be computed for the summation of buildings.
- 2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Percentage Of The Building Occupied: Other (g6c)

File: Lesotho_2009_2016

Percentage Of The Building Occupied: Other (g6c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-5

Valid cases: 150
Invalid: 151

Pre question

SHOW CARD

Literal question

Of the buildings occupied by this establishment, what percent is owned and what percent is rented or leased? Other

Interviewer instructions

- 1) If establishment occupies several buildings the percentages should be computed for the summation of buildings.
- 2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Percentage Of The Land Occupied: Owned By This Establishment (g1a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 150
Invalid: 151

Literal question

Of the land occupied by this establishment, what percent is:
Owned by this establishment

Percentage Of The Land Occupied: Rented Or Leased By This Establishment (g1b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 150
Invalid: 151

Literal question

Of the land occupied by this establishment, what percent is:
Rented or leased by this establishment

Percentage Of The Land Occupied: Other (g1c)

File: Lesotho_2009_2016

Overview

Percentage Of The Land Occupied: Other (g1c)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-0

Valid cases: 150
Invalid: 151

Literal question

Of the land occupied by this establishment, what percent is:
Other

Applic. To Obtain A Construction-Related Permit Submitted Over The Last 2 Years (g2)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

More specifically, over the last two years, did this establishment submit an application to obtain a construction-related permit?

Interviewer instructions

Application for construction permit. Self-explanatory

How Many Days Did It Take For You To Obtain A Construction-Related Permit? (g3)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-365

Valid cases: 51
Invalid: 250

Literal question

In reference to that application for a construction-related permit, approximately how many days did it take to obtain it from the day of the application to the day the permit was granted?

Interviewer instructions

Waiting time for construction permit. Self-explanatory

Informal Gift/Payment Expected Or Requested For A Construction-Related Permit (g4)

File: Lesotho_2009_2016

Overview

Informal Gift/Payment Expected Or Requested For A Construction-Related Permit (g4)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 51
Invalid: 250

Literal question

In reference to that application for a construction-related permit, was an informal gift or payment expected or requested?

Interviewer instructions

- 1) Bribe for construction permit. Self-explanatory
- 2) Sensitive question, no clarification can be offered

What Is The Total Selling Area In This Establishment? (g5a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 5
Decimals: 0
Range: -9-33000

Valid cases: 45
Invalid: 256

Literal question

What is the total selling area of this establishment?

Interviewer instructions

Total selling area refers to the space where sales take place. It does not include warehouses. Whenever the establishment is composed of several locations the selling areas of each location should be added.

The Area Is Measured In: (g5b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-4

Valid cases: 10
Invalid: 291

Literal question

What is the total selling area of this establishment?
SPECIFY UNITS

Interviewer instructions

Total selling area refers to the space where sales take place. It does not include warehouses. Whenever the establishment is composed of several locations the selling areas of each location should be added.

Specify Other Units (If Not Included Above) The Area Is Measured In (g5bx)

File: Lesotho_2009_2016

Overview

Specify Other Units (If Not Included Above) The Area Is Measured In (g5bx)

File: Lesotho_2009_2016

Type: Discrete

Valid cases: 0

Format: character

Width: 1

Literal question

What is the total selling area of this establishment?

SPECIFY UNITS

How Much Of An Obstacle: Access To Land? (g30a)

File: Lesotho_2009_2016

Overview

Type: Discrete

Valid cases: 301

Format: numeric

Invalid: 0

Width: 2

Decimals: 0

Range: -9-4

Literal question

Is access to land No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

In Last Fy, Did This Establishment Pay For Security? (i1)

File: Lesotho_2009_2016

Overview

Type: Discrete

Valid cases: 301

Format: numeric

Invalid: 0

Width: 2

Decimals: 0

Range: -9-2

Pre question

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: We now turn to another topic.

Literal question

In fiscal year [insert last complete fiscal year], did this establishment pay for security, for example equipment, personnel, or professional security services?

Interviewer instructions

Pay for security. Self-explanatory

Percentage Of Total Annual Sales Paid For Security In Last Fiscal Year (i2a)

File: Lesotho_2009_2016

Overview

Percentage Of Total Annual Sales Paid For Security In Last Fiscal Year (i2a)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-30

Valid cases: 94
Invalid: 207

Literal question

In fiscal year [insert last complete fiscal year], what percent of this establishment's total annual sales was paid for security, or what was the total annual cost of security?
Percent of total annual sales for security

Interviewer instructions

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH

How much pay for security. Self-explanatory

In Last Fiscal Year, What Is The Total Annual Cost Of Security? (i2b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 6
Decimals: 0
Range: -9-700000

Valid cases: 119
Invalid: 182

Literal question

In fiscal year [insert last complete fiscal year], what percent of this establishment's total annual sales was paid for security, or what was the total annual cost of security?
Total annual cost of security

Interviewer instructions

How much pay for security. Self-explanatory

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH

Losses Due To Theft, Robbery, Vandalism Or Arson Experienced In Last Fiscal Year (i3)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

In fiscal year [insert last complete fiscal year], did this establishment experience losses as a result of theft, robbery, vandalism or arson?

Interviewer instructions

Experienced losses from theft, robbery, vandalism, arson. Self-explanatory

Losses Due To Theft, Robbery, Vandalism Or Arson In Last Fiscal Yr (% Of Sales) (i4a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-90

Valid cases: 75
Invalid: 226

Literal question

In fiscal year [insert last complete fiscal year], what were the estimated losses as a result of theft, robbery, vandalism or arson that occurred on this establishment's premises either as a percentage of total annual sales or as total annual losses? Losses as percent of total annual sales

Interviewer instructions

Extent of losses from theft, robbery, vandalism, arson. Self-explanatory

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH

Value Of Losses Due To Theft, Robbery, Vandalism Or Arson In Last Fiscal Yr (i4b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 6
Decimals: 0
Range: -9-600000

Valid cases: 49
Invalid: 252

Literal question

In fiscal year [insert last complete fiscal year], what were the estimated losses as a result of theft, robbery, vandalism or arson that occurred on this establishment's premises either as a percentage of total annual sales or as total annual losses? Total annual value of losses

Interviewer instructions

Extent of losses from theft, robbery, vandalism, arson. Self-explanatory

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH

How Much Of An Obstacle: Crime, Theft And Disorder? (i30)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

Using the response options on the card; To what degree is Crime, Theft and Disorder an obstacle to the current operations of this establishment?

Interviewer instructions

How Much Of An Obstacle: Crime, Theft And Disorder? (i30)

File: Lesotho_2009_2016

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

In Last Fy, % Of Material Inputs Or Services Paid For After Delivery (k1c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 150
Invalid: 151

Literal question

In fiscal year [insert last complete fiscal year], what percentage of material inputs or services were purchased on credit - paid after delivery?

In Last Fy, % Of Total Annual Sales Paid For After Delivery (k2c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

In fiscal year [insert last complete fiscal year], what percent of this establishment's total annual sales of its goods or services were: Paid for after delivery?

Interviewer instructions

1) The questions refer to an establishment's ability to provide and be provided trade credit arrangements with suppliers and customers.

- a. Paid before delivery means the invoice was paid before the shipment arrived.
- b. Paid for on delivery means that the payment was made at the time the shipment arrived.
- c. Paid for after delivery means that the payment was made at some period after the shipment had arrived.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% Of Working Capital Financed From Internal Funds/Retained Earnings (k3a)

File: Lesotho_2009_2016

Overview

% Of Working Capital Financed From Internal Funds/Retained Earnings (k3a)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 301
Invalid: 0

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's working capital that was financed from each of the following sources?
Internal funds or retained earnings

Borrowed From Banks Based In Lesotho: Private And State-Owned (k3bc1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 150
Invalid: 151

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's working capital that was financed from each of the following sources?
Borrowed from banks based IN LESOTHO: private and state-owned

Borrowed From Banks Based Outside Lesotho: Private And State-Owned (k3bc2)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 150
Invalid: 151

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's working capital that was financed from each of the following sources?
Borrowed from banks based OUTSIDE LESOTHO: private and state-owned

% Of Working Capital Borrowed From Non-Bank Financial Institutions (k3e)

File: Lesotho_2009_2016

Overview

% Of Working Capital Borrowed From Non-Bank Financial Institutions (k3e)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 301
Invalid: 0

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's working capital that was financed from each of the following sources?

Borrowed from non-bank financial institutions which include microfinance institutions, credit cooperatives, credit unions, or finance companies.

% Of Working Capital Purchased On Credit/Advances From Suppliers /Customers (k3f)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 301
Invalid: 0

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's working capital that was financed from each of the following sources?

Purchases on credit from suppliers and advances from customers

% Of Working Capital Financed By Other (Money Lenders, Friends, Relatives, Etc) (k3hd)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 301
Invalid: 0

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's working capital that was financed from each of the following sources?

Other (moneylenders, friends, relatives, etc.)

Did This Establishment Purchase Any Fixed Assets In Last Fiscal Yr? (k4)

File: Lesotho_2009_2016

Overview

Did This Establishment Purchase Any Fixed Assets In Last Fiscal Yr? (k4)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

In fiscal year [insert last complete fiscal year], did this establishment purchase any fixed assets, such as machinery, vehicles, equipment, land or buildings?

Interviewer instructions

Purchase of fixed assets, investments, etc. Self-explanatory

Total Annual Expenditure For Purchases Of Equipment In Last Fiscal Yr (n5a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-12000000

Valid cases: 43
Invalid: 258

Literal question

In fiscal year [insert last complete fiscal year], how much did this establishment spend on purchases of: Machinery, vehicles, and equipment (new or used)

Interviewer instructions

The category machinery, vehicles and equipment is the annual investment of anything used directly by this establishment to produce. Vehicles include transport and loading and unloading vehicles. It should include not only the purchase cost but also all other costs involved in the investment such as transport of the item and installation cost. Computer hardware should be considered under equipment

Land, buildings is the annual investment in land, buildings and structures used directly or indirectly by this establishment to produce goods and services.

Included are expenditures for new and used structures (including those under construction at the end of last complete fiscal year), fixtures and equipment, additions, major alterations and improvements to existing facilities, and capitalized repairs.

Total Annual Expenditure For Purchases Of Land And Buildings In Last Fiscal Yr (n5b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 6
Decimals: 0
Range: -9-500000

Valid cases: 43
Invalid: 258

Literal question

In fiscal year [insert last complete fiscal year], how much did this establishment spend on purchases of: Land and buildings

Interviewer instructions

Total Annual Expenditure For Purchases Of Land And Buildings In Last Fiscal Yr (n5b)

File: Lesotho_2009_2016

The category machinery, vehicles and equipment is the annual investment of anything used directly by this establishment to produce. Vehicles include transport and loading and unloading vehicles. It should include not only the purchase cost but also all other costs involved in the investment such as transport of the item and installation cost. Computer hardware should be considered under equipment

Land, buildings is the annual investment in land, buildings and structures used directly or indirectly by this establishment to produce goods and services.

Included are expenditures for new and used structures (including those under construction at the end of last complete fiscal year), fixtures and equipment, additions, major alterations and improvements to existing facilities, and capitalized repairs.

Last Fy, % Fixed Assets Funded By: Internal Funds/Retained Earnings (k5a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 146
Invalid: 155

Pre question

SHOW CARD

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources?
Internal funds or retained earnings (percent)

Interviewer instructions

1) Fixed assets include any indivisible purchase made by the establishment as described in K.4. Examples include machinery/equipment, land, buildings, building improvements, etc.

The source of funds for these purchases may be diverse, so it is important for the enumerator to make sure that the various sources do add up to 100%.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Fixed Assets - Value Internal Funds Or Retained Earnings (k5a1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 7
Decimals: 0
Range: -9-2500000

Valid cases: 2
Invalid: 299

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources?
Internal funds or retained earnings (amount)

Last Fy, % Fixed Assets Funded By: Owners' Contributions Or Issued New Equity (k5i)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 148
Invalid: 153

Pre question

SHOW CARD

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources? Owners' contribution or issued new equity shares (percent)

Interviewer instructions

1) Fixed assets include any indivisible purchase made by the establishment as described in K.4. Examples include machinery/equipment, land, buildings, building improvements, etc.

The source of funds for these purchases may be diverse, so it is important for the enumerator to make sure that the various sources do add up to 100%.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Fixed Assets - Value Owners' Contribution Or Issued New Equity Shares (k5i1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9--9

Valid cases: 0
Invalid: 301

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources?
Owners' contribution or issued new equity shares (amount)

Borrowed From Banks Based In Lesotho: Private And State-Owned (k5bca)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-70

Valid cases: 43
Invalid: 258

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources?
Borrowed from banks based IN LESOTHO: private and state-owned (percent)

Borrowed From Banks Based In Lesotho: Private And State-Owned (k5bc1a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9--9

Valid cases: 0
Invalid: 301

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources?

Borrowed from banks based IN LESOTHO: private and state-owned (amount)

Borrowed From Banks Based Outside Lesotho: Private And State-Owned (k5bcb)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 43
Invalid: 258

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources?

Borrowed from banks based OUTSIDE LESOTHO: private and state-owned (percent)

Borrowed From Banks Based Outside Lesotho: Private And State-Owned (k5bc1b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9--9

Valid cases: 0
Invalid: 301

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources?

Borrowed from banks based OUTSIDE LESOTHO: private and state-owned (amount)

Last Fy, % Fixed Assets Funded By: Non-Bank Financial Institutions (k5e)

File: Lesotho_2009_2016

Overview

Last Fy, % Fixed Assets Funded By: Non-Bank Financial Institutions (k5e)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 148
Invalid: 153

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources:

Borrowed from non-bank financial institutions which include microfinance institutions, credit cooperatives, credit unions, or finance companies (percent)

Fixed Assets - Value Borrowed From Non-Bank Financial Institutions (k5e1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9--9

Valid cases: 0
Invalid: 301

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources:

Borrowed from non-bank financial institutions which include microfinance institutions, credit cooperatives, credit unions, or finance companies (amount)

Last Fy, % Fixed Assets Funded By: Credit From Suppliers/Advances From Customers (k5f)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 148
Invalid: 153

Pre question

SHOW CARD

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources:

Purchases on credit from suppliers and advances from customers

Interviewer instructions

1) Fixed assets include any indivisible purchase made by the establishment as described in K.4. Examples include machinery/equipment, land, buildings, building improvements, etc.

The source of funds for these purchases may be diverse, so it is important for the enumerator to make sure that the various sources do add up to 100%.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

Fixed Assets - Value Purchases On Credit From Suppliers, Advances From Customers (k5f1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9--9

Valid cases: 0
Invalid: 301

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources:
Purchases on credit from suppliers and advances from customers (amount)

Last Fy, % Fixed Assets Funded By: Other (Money Lenders\Friends\Relatives\Etc) (k5hd)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 148
Invalid: 153

Literal question

Over fiscal year 2007, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources?
Other (moneylenders, friends, relatives, etc)

Fixed Assets - Value Other (k5hdj1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9--9

Valid cases: 0
Invalid: 301

Literal question

Over fiscal year [insert last complete fiscal year], please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources: Other (moneylenders, friends, relatives, bonds, etc.) (amount)

Purchase Any New/Used Fixed Assets? (k4b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 150
Invalid: 151

Purchase Any New/Used Fixed Assets? (k4b)

File: Lesotho_2009_2016

Literal question

In fiscal year 2014/2015, did this establishment purchase any new or used fixed assets, such as machinery, vehicles, equipment, land or buildings, including expansion and renovations of existing structures?

Total Annual Expenditure For Purchases Of Equipment In Year Prior To Last Fy (n5c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-70000000

Valid cases: 38
Invalid: 263

Literal question

In fiscal year 2014/2015, how much did this establishment spend on purchases of:
New or used machinery, vehicles, and equipment

Total Annual Expenditure On Land And Buildings In Year Prior To Last Fy (n5d)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 6
Decimals: 0
Range: -9-100000

Valid cases: 38
Invalid: 263

Literal question

In fiscal year 2014/2015, how much did this establishment spend on purchases of:
Land and buildings

Does This Establishment Have A Checking And\Or Saving Account? (k6)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Now let's talk about the establishment's current situation. At this time, does this establishment have a checking or savings account?

Interviewer instructions

Checking/ savings account. Self-explanatory

At This Time, Does This Establishment Have An Overdraft Facility? (k7)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

At this time, does this establishment have an overdraft facility?

Interviewer instructions

An overdraft facility is a flexible account that allows firms to draw upon in the event their account balance becomes negative. The firm will incur fees or are subject to interest payments if they exercise this option.

Establishment Has A Line Of Credit Or Loan From A Financial Institution? (k8)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

At this time, does this establishment have a line of credit or a loan from a financial institution?

Interviewer instructions

A line of credit is an available amount of credit that the establishment can draw upon or leave untapped. Lines of credit usually carry monthly interest rates, and are repaid quickly (as soon as the establishment's cash flow allows for repayment). They may or may not have a defined date of expiration.

A loan is generally a much less flexible form of finance. It comes in fixed amounts (rather than ranges), carry annual interest rates (either fixed or floating), and they carry a determined term to maturity (finite period for repayment).

Type Of Financial Institution That Granted The Line Of Credit Or Loan (k9)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 37
Invalid: 264

Pre question

SHOW CARD

Literal question

Referring to the most recent line of credit or loan, what type of financial institution granted this loan?

Interviewer instructions

Institutions that granted loan. Self-explanatory

Year When The Most Recent Loan/Line Of Credit Approved (k10)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-2016

Valid cases: 37
Invalid: 264

Literal question

Referring only to this most recent line of credit or loan, in what year was the most recent line of credit or loan approved?

Interviewer instructions

INTERVIEWER: WRITE YEAR USING 4 DIGITS.

For The Most Recent Loan, What Was The Value At The Time Of Approval? (k11)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-11500000

Valid cases: 37
Invalid: 264

Literal question

Referring only to this most recent loan or line of credit, what was its value at the time of approval?

Interviewer instructions

Value of the loan. Self-explanatory

Financing Required For The Most Recent Line Of Credit Or Loan (k13)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 80
Invalid: 221

Literal question

Referring only to this most recent loan or line of credit, did the financing require collateral?

Interviewer instructions

Collateral refers to property of the business or personal property of the manager or owners that is used to secure the loan in the event that the establishment defaults on its payment obligations. Collateral only refers to real property or financial assets, not to personal guarantees by third parties.

Type Of Collateral Required For The Most Recent Loan? Land, Buildings (k14a)

File: Lesotho_2009_2016

Overview

Type Of Collateral Required For The Most Recent Loan? Land, Buildings (k14a)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 35
Invalid: 266

Pre question

INTERVIEWER: READ OUT

Literal question

Referring only to this most recent loan or line of credit, what type of collateral was required?
Land, buildings under ownership of the establishment

Interviewer instructions

Collateral refers to property of the business or personal property of the manager or owners that is used to secure the loan in the event that the establishment defaults on its payment obligations. Collateral only refers to real property or financial assets, not to personal guarantees by third parties.

Type Of Collateral Required For The Most Recent Loan? Equipment (k14b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 35
Invalid: 266

Literal question

Referring only to this most recent loan or line of credit, what type of collateral was required?
Machinery and equipment including movables

Interviewer instructions

Collateral refers to property of the business or personal property of the manager or owners that is used to secure the loan in the event that the establishment defaults on its payment obligations. Collateral only refers to real property or financial assets, not to personal guarantees by third parties.

Type Of Collateral Required For The Most Recent Loan? Accounts (k14c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 35
Invalid: 266

Literal question

Referring only to this most recent loan or line of credit, what type of collateral was required?
Accounts receivable and inventories

Interviewer instructions

Collateral refers to property of the business or personal property of the manager or owners that is used to secure the loan in the event that the establishment defaults on its payment obligations. Collateral only refers to real property or financial assets, not to personal guarantees by third parties.

Type Of Collateral Required For The Most Recent Loan? Personal Assets (k14d)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 35
Invalid: 266

Literal question

Referring only to this most recent loan or line of credit, what type of collateral was required?
Personal assets of owner (house, etc.)

Interviewer instructions

Collateral refers to property of the business or personal property of the manager or owners that is used to secure the loan in the event that the establishment defaults on its payment obligations. Collateral only refers to real property or financial assets, not to personal guarantees by third parties.

Type Of Collateral Required For The Most Recent Loan? Other (k14e)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 35
Invalid: 266

Literal question

Referring only to this most recent loan or line of credit, what type of collateral was required?
Other forms of collateral not included in the categories above

Interviewer instructions

Collateral refers to property of the business or personal property of the manager or owners that is used to secure the loan in the event that the establishment defaults on its payment obligations. Collateral only refers to real property or financial assets, not to personal guarantees by third parties.

Value Of Collateral Required For The Most Recent Credit/Loan (k15a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-10000000

Valid cases: 35
Invalid: 266

Literal question

Referring only to this most recent line of credit or loan, what was the approximate value of the collateral required?

Total Number Of Outstanding Loans/Lines Of Credit Held By This Establishment (k15b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 37
Invalid: 264

Literal question

What is the total number of outstanding loans or lines of credit held by this establishment?

Total Value Of Outstanding Loans/Lines Of Credit Held By This Establishment (Lcu (k15c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-10000000

Valid cases: 34
Invalid: 267

Literal question

What is the total value of outstanding loans or lines of credit held by this establishment?

Outstanding Personal Loans Used To Finance Establishment'S Business Activities? (k15d)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 150
Invalid: 151

Literal question

At this time, does the owner of this establishment have any outstanding personal loans that are used to finance this establishment's business activities?

In Last Fiscal Yr, Did Establishment Apply For New Loans/Lines Of Credit? (k16)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

In Last Fiscal Yr, Did Establishment Apply For New Loans/Lines Of Credit? (k16)

File: Lesotho_2009_2016

Referring again to the last fiscal year [insert last complete fiscal year], did this establishment apply for any loans or lines of credit?

Interviewer instructions

Apply for new loans in last year. Self-explanatory

Main Reason For Not Applying For New Loans Or New Lines Of Credit (k17)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-7

Valid cases: 206
Invalid: 95

Pre question

SHOW CARD

Literal question

What was the main reason why this establishment did not apply for any line of credit or loan?

What Was The Outcome Of That Most Recent Application For Loan/Line Of Credit? (k20a1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 42
Invalid: 259

Literal question

Referring only to this most recent application for a line of credit or loan, what was the outcome of that application?

Financial Statements Checked & Certified By External Auditor In Last Fiscal Yr? (k21)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

In fiscal year [insert last complete fiscal year], did this establishment have its annual financial statements checked and certified by an external auditor?

Interviewer instructions

Financial Statements Checked & Certified By External Auditor In Last Fiscal Yr? (k21)

File: Lesotho_2009_2016

Certification of financial statements by external auditor. Self-explanatory

How Much Of An Obstacle: Access To Finance (k30)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 301
Invalid: 0

Literal question

Using the response options on the card; To what degree is Access to Finance an obstacle to the current operations of this establishment?

The Court System Is Fair, Impartial And Uncorrupted (h7a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

I am going to read some statements that describe the courts system and how it could affect business. For each statement, please tell me if you Strongly disagree, Tend to disagree, Tend to agree, or Strongly agree.

"The court system is fair, impartial and uncorrupted."

Interviewer instructions

Self-explanatory

What % Of Senior Management Time Was Spent In Dealing With Govt Regulations? (j2)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-80

Valid cases: 301
Invalid: 0

Literal question

In a typical week over the last year, what percentage of total senior management's time was spent on dealing with requirements imposed by government regulations? [By senior management I mean managers, directors, and officers above direct supervisors of production/sales workers. Some examples of government regulations are taxes, customs, labor regulations, licensing and registration, including dealings with officials and completing forms]

What % Of Senior Management Time Was Spent In Dealing With Govt Regulations? (j2)

File: Lesotho_2009_2016

Interviewer instructions

Percent of total senior management's time. Ask managers to estimate what percentage of their time senior managers spend dealing with government regulations, inspections, negotiations and other bureaucratic burden. This is time that would otherwise be spent on business matters. It should not include time spent negotiating procurement contracts with the government - only time dealing with red tape and bureaucracy.

Over The Last 12 Months, Was This Establishment Inspected By Tax Officials? (j3)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Over the last year, was this establishment visited or inspected by tax officials?

Interviewer instructions

Visitations and inspections from tax inspectorate officials. Self-explanatory

Frequency Of Inspections/Requirement For Meeting By Tax Officials (j4)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-132

Valid cases: 203
Invalid: 98

Literal question

Over the last year, how many times was this establishment either inspected by tax officials or required to meet with them?

Interviewer instructions

Self-explanatory

In Any Of These Inspections Was A Gift/Informal Payment Requested ? (j5)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 203
Invalid: 98

Literal question

In Any Of These Inspections Was A Gift/Informal Payment Requested ? (j5)

File: Lesotho_2009_2016

In any of these inspections or meetings was a gift or informal payment expected or requested?

Interviewer instructions

- 1) Bribes from tax inspectors. Self-explanatory
- 2) Sensitive question, no clarification can be offered

Government Contract Secured (Or Attempted) In The Last 12 Months? (j6a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Over the last year, has this establishment secured or attempted to secure a government contract?

% Of Contract Value Avg. Firm Pays In Informal Gifts To Govt To Secure Contract? (j6)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-50

Valid cases: 95
Invalid: 206

Literal question

When establishments like this one do business with the government, what percent of the contract value would be typically paid in informal payments or gifts to secure the contract?

Interviewer instructions

- 1) Percent of the contract value. The question is designed to get at the size of the unaudited or unreported payment that is made to a government officials that directly aided in granting a government contract, in part or in whole, or expanded the size of the contract to include the establishment's business.

Again, notice the wording (phrasing) of the question: it asks for the respondent to answer for the "typical" establishment, rather than the establishment being interviewed.

- 2) Sensitive question, no clarification can be offered

Percent Of Total Annual Sales Paid In Informal Payments (j7a)

File: Lesotho_2009_2016

Overview

Percent Of Total Annual Sales Paid In Informal Payments (j7a)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-34

Valid cases: 159
Invalid: 142

Literal question

It is said that establishments are sometimes required to make gifts or informal payments to public officials to "get things done" with regard to customs, taxes, licenses, regulations, services etc. On average, what percent of total annual sales, or estimated total annual value, do establishments like this one pay in informal payments or gifts to public officials for this purpose?

Percent of total annual sales paid as informal payment

Interviewer instructions

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH

1) Size of informal payments/gifts Informal payments are payments made to government officials that are unaudited or unreported. They are generally given to an official with the expectation that a service will be performed (such as granting a business license), a violation overlooked (such as violation of health regulation), or because the official threatens the business.

Notice the wording (phrasing) of the question: it asks for the respondent to answer for establishments "like this one" rather than the establishment being interviewed.

2) Sensitive question, no clarification can be offered

Total Annual Informal Payment (j7b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 5
Decimals: 0
Range: -9-50000

Valid cases: 142
Invalid: 159

Literal question

It is said that establishments are sometimes required to make gifts or informal payments to public officials to "get things done" with regard to customs, taxes, licenses, regulations, services etc. On average, what percent of total annual sales, or estimated total annual value, do establishments like this one pay in informal payments or gifts to public officials for this purpose?

Total annual informal payment

Interviewer instructions

PROVIDE EITHER ONE OR THE OTHER, NOT BOTH

1) Size of informal payments/gifts Informal payments are payments made to government officials that are unaudited or unreported. They are generally given to an official with the expectation that a service will be performed (such as granting a business license), a violation overlooked (such as violation of health regulation), or because the official threatens the business.

Notice the wording (phrasing) of the question: it asks for the respondent to answer for establishments "like this one" rather than the establishment being interviewed.

2) Sensitive question, no clarification can be offered

Application To Obtain An Import License Submitted Over The Last 2 Years? (j10)

File: Lesotho_2009_2016

Application To Obtain An Import License Submitted Over The Last 2 Years? (j10)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Over the last two years, did this establishment submit an application to obtain an import license?

Interviewer instructions

Application for import license Self-explanatory

How Many Days Did It Take To Obtain Your Import License? (j11)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-91

Valid cases: 44
Invalid: 257

Literal question

Approximately how many days did it take to obtain this import license from the day of the application to the day it was granted?

Interviewer instructions

Wait for import license Self-explanatory

When You Applied For An Import License, Was An Informal Gift/Payment Requested? (j12)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 44
Invalid: 257

Literal question

In reference to that application for an import license, was an informal gift or payment expected or requested?

Interviewer instructions

- 1) Bribe for import license Self-explanatory
- 2) Sensitive question, no clarification can be offered

Application To Obtain An Operating License Submitted Over Last 2 Years? (j13)

File: Lesotho_2009_2016

Overview

Application To Obtain An Operating License Submitted Over Last 2 Years? (j13)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Over the last two years, did this establishment submit an application to obtain an operating license?

Interviewer instructions

Application for operating license Self-explanatory-Includes renewals of operating licenses

How Many Days Did It Take To Obtain Your Operating License? (j14)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-5555

Valid cases: 110
Invalid: 191

Literal question

Approximately how many days did it take to obtain this operating license from the day of the application to the day it was granted?

Interviewer instructions

Wait for operating license Self-explanatory

When You Applied For Operating License Was An Informal Gift/Payment Requested? (j15)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 110
Invalid: 191

Literal question

In reference to that application for an operating license, was an informal gift or payment expected or requested?

How Much Of An Obstacle: Tax Rates (j30a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 301
Invalid: 0

How Much Of An Obstacle: Tax Rates (j30a)

File: Lesotho_2009_2016

Pre question

- 1) SHOW CARD
- 2) ROTATE OPTIONS

Literal question

As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment.

Tax rates

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Tax Administrations (j30b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 301
Invalid: 0

Pre question

- 1) SHOW CARD
- 2) ROTATE OPTIONS

Literal question

As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment.

Tax administration

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Business Licensing And Permits (j30c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 301
Invalid: 0

Pre question

- 1) SHOW CARD
- 2) ROTATE OPTIONS

Literal question

As I list some factors that can affect the current operations of a business, please look at this card and tell me if you think that each factor is No Obstacle, a Minor Obstacle, a Moderate Obstacle, a Major Obstacle, or a Very Severe Obstacle to the current operations of this establishment.

Business licensing and permits

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Political Instability (j30e)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

Using the response options on the card; To what degree is political instability an obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Corruption (j30f)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

Using the response options on the card; To what degree is corruption an obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Courts (h30)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

Using the response options on the card; To what degree are courts an obstacle to the current operations of this establishment?

Interviewer instructions

- 1) The manager should be given a card with the different alternatives for 'degree of obstacle' (from 0 to 4).
- 2) Sensitive question, no clarification can be offered

Num. Permanent, Full-Time Employees At End Of Last Fiscal Year (11)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 5
Decimals: 0
Range: -9-64000

Valid cases: 301
Invalid: 0

Pre question

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: Now I would like to ask you a few questions about this establishment's labour force.

Literal question

At the end of fiscal year [insert last complete fiscal year], how many permanent, full-time employees did this establishment employ? Please include all employees and managers

Post question

INTERVIEWER: include interviewee if applicable

Interviewer instructions

Number of permanent, full-time employees last complete fiscal year are defined as all paid employees that are contracted for a term of one or more fiscal years and/or have a guaranteed renewal of their employment contract and that work up to 8 or more hours per day.

All employees and managers (including respondent) should be counted.

Did Establishment Lose Workers To Public Sector? (le11a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 150
Invalid: 151

Literal question

In fiscal year 2015/2016, did this establishment lose any employees to the public sector?

How Many Employees Were Lost To Public Sector? (le11b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 43
Invalid: 258

Literal question

In fiscal year 2015/2016, how many employees were lost to the public sector?

Num. Permanent, Full-Time Employees At End Of 3 Fiscal Years Ago (l2)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 5
Decimals: 0
Range: -9-64000

Valid cases: 301
Invalid: 0

Literal question

Three fiscal years ago, at the end of fiscal year [insert three complete fiscal years ago], how many permanent, full-time individuals worked in this establishment? Please include all employees and managers

Post question

INTERVIEWER: include interviewee if applicable

Interviewer instructions

Number of permanent, full-time employees three complete fiscal years ago. See definition of permanent, full-time employees in l1

In Past Two Years, Did Establishment Try To Hire New Employees? (lel2)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 150
Invalid: 151

Literal question

In the last two years, did this establishment try to hire any new employees?

Were You Successful In Hiring? (lel2a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-3

Valid cases: 78
Invalid: 223

Literal question

In reference to the attempt to hire any new employees in the last two years, was this establishment successful in hiring?

Describe Main Reason Why Unsuccessful (lel2ax)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 73

Valid cases: 1

Describe Main Reason Why Unsuccessful (lel2ax)

File: Lesotho_2009_2016

Literal question

Please describe in detail the main reason why this establishment was not successful in its attempt to hire new employees in the last two years.

How Many Employees Were Hired Last Year? (lel3)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-500

Valid cases: 78
Invalid: 223

Literal question

Within the last two years, how many new employees did this establishment hire?

How Long Did It Take To Fill Most Recent Skilled Vacancy? (lel4)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-180

Valid cases: 78
Invalid: 223

Literal question

Within the last two years, how much time did it take to fill your most recent vacancy for Skilled production worker?

How Long Did It Take To Fill Most Recent Unskilled Vacancy? (lel5)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-21

Valid cases: 78
Invalid: 223

Literal question

Within the last two years, how much time did it take to fill your most recent vacancy for Unskilled production worker?

How Long Did It Take To Fill Manager Vacancy? (lel6)

File: Lesotho_2009_2016

Overview

How Long Did It Take To Fill Manager Vacancy? (l16)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-60

Valid cases: 78
Invalid: 223

Literal question

Within the last two years, how much time did it take to fill your most recent vacancy for a Manager?

Num. Full-Time Employees At End Of Last Fiscal Yr: Production Workers (l3a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-5330

Valid cases: 76
Invalid: 225

Pre question

INTERVIEWER: READ EACH CATEGORY

Literal question

At the end of fiscal year [insert last complete fiscal year], how many permanent, full-time employees were:
Production employees

Interviewer instructions

Number of permanent, full-time production employees are employees (up to the line supervisor level) engaged in fabricating, processing, assembling, inspecting, receiving, storing, handling, packing, warehousing, shipping (but not delivering), maintenance, repair, product development, auxiliary production for plant's own use (e.g., power plant), recordkeeping, and other services closely associated with these production operations. Employees above the working-supervisor level are excluded from this item.

Number of permanent, full-time non-production employees are those employees not engaged in fabricating, processing, assembling, inspecting, receiving, storing, handling, packing, warehousing, shipping (but not delivering), maintenance, repair, product development, auxiliary production for plant's own use (e.g., power plant), recordkeeping, and other services closely associated with these production operations. Managers and other supervisory personnel with responsibilities for the performance of shop floor supervisors and below are included. Do not include shop floor supervisors.

Employees in sales (including driver-salespersons), sales delivery (highway truck drivers and their helpers), janitorial and guard services, advertising, credit, collection, installation and servicing of own products, clerical and routine office functions, executive, purchasing, financing, legal, personnel (including cafeteria, medical, etc.) are included. Also included are employees on the payroll of the manufacturing establishment engaged in the construction of major additions or alterations utilized as a separate work force. Professional, and technical employees are included in this category.

Num. Full-Time Employees At End Of Last Fiscal Yr: Non-Production Workers (l3b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-200

Valid cases: 76
Invalid: 225

Pre question

Num. Full-Time Employees At End Of Last Fiscal Yr: Non-Production Workers (l3b)

File: Lesotho_2009_2016

INTERVIEWER: READ EACH CATEGORY

Literal question

At the end of fiscal year [insert last complete fiscal year], how many permanent, full-time employees were:
Non-production employees [e.g., managers, administration, sales]

Interviewer instructions

Number of permanent, full-time production employees are employees (up to the line supervisor level) engaged in fabricating, processing, assembling, inspecting, receiving, storing, handling, packing, warehousing, shipping (but not delivering), maintenance, repair, product development, auxiliary production for plant's own use (e.g., power plant), recordkeeping, and other services closely associated with these production operations. Employees above the working-supervisor level are excluded from this item.

Number of permanent, full-time non-production employees are those employees not engaged in fabricating, processing, assembling, inspecting, receiving, storing, handling, packing, warehousing, shipping (but not delivering), maintenance, repair, product development, auxiliary production for plant's own use (e.g., power plant), recordkeeping, and other services closely associated with these production operations. Managers and other supervisory personnel with responsibilities for the performance of shop floor supervisors and below are included. Do not include shop floor supervisors.

Employees in sales (including driver-salespersons), sales delivery (highway truck drivers and their helpers), janitorial and guard services, advertising, credit, collection, installation and servicing of own products, clerical and routine office functions, executive, purchasing, financing, legal, personnel (including cafeteria, medical, etc.) are included. Also included are employees on the payroll of the manufacturing establishment engaged in the construction of major additions or alterations utilized as a separate work force. Professional, and technical employees are included in this category.

Num. Of Permanent, Full-Time Highly Skilled Production Workers, Last Fy (l4a1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-710

Valid cases: 76
Invalid: 225

Literal question

At the end of fiscal year 2014, how many permanent, full-time individuals working in this establishment were:
Highly skilled production workers

Num. Of Permanent, Full-Time Semi Skilled Production Workers, Last Fy (l4a2)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-2960

Valid cases: 76
Invalid: 225

Literal question

At the end of fiscal year 2014, how many permanent, full-time individuals working in this establishment were:
Semi-skilled production workers

Num. Of Permanent, Full-Time Unskilled Production Workers, Last Fy (l4b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-4830

Valid cases: 76
Invalid: 225

Pre question

INTERVIEWER: READ EACH CATEGORY

Literal question

At the end of fiscal year [insert last complete fiscal year], how many permanent, full-time employees were:
Unskilled production workers

Interviewer instructions

Numbers of different types of permanent, full-time skilled production workers have some special knowledge or (usually acquired) ability in their work. A skilled worker may have attended a college, university or technical school or, may have learned their skills on the job.

Unskilled production worker are unskilled in that it is not required that they have special training, education, or skill to perform their job.

Num. Full-Time Employees At End Of Last Fiscal Yr: Female Production Workers (l5a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-3500

Valid cases: 76
Invalid: 225

Literal question

At the end of fiscal year [insert last complete fiscal year], how many permanent full-time employees of this establishment for the following categories were female?
Female permanent full-time production employees

Interviewer instructions

Self explanatory

Num. Full-Time Employees At End Of Last Fiscal Yr: Female Non-Production Workers (l5b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-200

Valid cases: 76
Invalid: 225

Literal question

At the end of fiscal year [insert last complete fiscal year], how many permanent full-time employees of this establishment for the following categories were female?
Female permanent full-time non-production employees

Num. Full-Time Employees At End Of Last Fiscal Yr: Female Non-Production Workers (l5b)

File: Lesotho_2009_2016

Interviewer instructions

Self explanatory

Num. Full-Time Employees At End Of Last Fiscal Yr: Female (l5)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 5
Decimals: 0
Range: -9-38400

Valid cases: 225
Invalid: 76

Literal question

At the end of fiscal year [insert last complete fiscal year], how many permanent full-time employees of this establishment for the following categories were female?

Num. Full-Time Temporary Employees At End Of Last Fiscal Yr (l6)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 4
Decimals: 0
Range: -9-1100

Valid cases: 301
Invalid: 0

Literal question

How many full-time temporary employees did this establishment employ in fiscal year [insert last complete fiscal year]?

Post question

(Full-time, temporary workers are all paid short-term (i.e. for less than a fiscal year) employees with no guarantee of renewal of contract employment and that work full-time)

Interviewer instructions

Full-time temporary or seasonal employees are defined as all paid short-term (i.e. for less than a fiscal year) employees with no guarantee of renewal of employment contract and work 40 hours or more per week for the term of their contract.

Female Temporary, Full-Time Workers Employed Throughout Last Fiscal Yr (l6a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-500

Valid cases: 41
Invalid: 260

Literal question

How many full-time temporary employees employed throughout fiscal year [insert last complete fiscal year], were females?

Avg. Length Of Employment Of All Full-Time Temporary Employees In Last Fiscal Yr (l8)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-12

Valid cases: 132
Invalid: 169

Literal question

What was the average length of employment of all full-time temporary employees in fiscal year [insert last complete fiscal year]?

Interviewer instructions

Average length of employment of all full-time temporary or seasonal employees refers to the number of months that the employee was contracted for work that occupied employees for 40 hours or more per week. If average full-time temporary or seasonal employment was for less than one month, enumerator should write 1.

% Of Full Time Workers Completed High School (l9b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 150
Invalid: 151

Literal question

What is the percentage of full-time permanent workers who completed secondary school?

Does The Establishment Need Skills That Are Hard To Find? (l17)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 150
Invalid: 151

Literal question

Does this establishment need certain skills that you cannot find or struggle to find in Lesotho?

What Is The Main Skill That Is Hard To Find? (l17x)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 91

Valid cases: 10

Literal question

What is the main skill that cannot be found or is very difficult to find in Lesotho?

Do You Have Problems Because Staff Has Inefficient Proeficiency (lel8)

File: Lesotho_2009_2016

Overview

Type: Discrete	Valid cases: 150
Format: numeric	Invalid: 151
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Among your current workforce, do you experience problems where your staff cannot implement job tasks due to inadequate proficiency?

Did The Establishment Apply For Work Permit? (lel9)

File: Lesotho_2009_2016

Overview

Type: Discrete	Valid cases: 150
Format: numeric	Invalid: 151
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Over the last two years, did this establishment submit an application to obtain a work permit?

Was A Gift Expected To Obtain Work Permit? (lel10)

File: Lesotho_2009_2016

Overview

Type: Discrete	Valid cases: 9
Format: numeric	Invalid: 292
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

In reference to that application for a work permit, was an informal gift or payment expected or requested?

Formal Training Programs For Permanent, Full-Time Employees In Last Fiscal Yr (l10)

File: Lesotho_2009_2016

Overview

Type: Discrete	Valid cases: 301
Format: numeric	Invalid: 0
Width: 2	
Decimals: 0	
Range: -9-2	

Literal question

Over fiscal year [insert last complete fiscal year], did this establishment have formal training programs for its permanent, full-time employees?

Interviewer instructions

Formal Training Programs For Permanent, Full-Time Employees In Last Fiscal Yr (l10)

File: Lesotho_2009_2016

Formal training has a structured and defined curriculum. Formal training may include classroom work, seminars, lectures, workshops, and audio-visual presentations and demonstrations. This does not include training to familiarize employees with equipment and machinery on the shop floor, training aimed at familiarizing employees with the establishment's standard operation procedures, or employee orientation at the beginning of an employee's tenure. In-house training may be conducted by other non-supervisory employees of the establishment, the establishment's supervisors or managers, or the establishments training centers.

% Permanent Full-Time Production Employees Received Formal Training In Last Ffy (l11a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 30
Invalid: 271

Literal question

Referring to the training programs run over fiscal year [insert last complete fiscal year], what percent of permanent, full-time employees of the following categories received formal training?
Production full-time permanent employees trained

Interviewer instructions

Percentage of production vs. non-production employees that were trained. Self-explanatory

Training Programs Amount: Production Full-Time Permanent Employees Trained (l11a1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-18

Valid cases: 2
Invalid: 299

Literal question

Referring to the training programs run over fiscal year 2015/2016, what percentage of permanent, full-time employees of the following categories received formal training? If easier please provide the total numbers (provide one or the other but not both)
Production full-time permanent employees trained

% Permanent Fulltime Nonproduction Employees Received Formal Training In Last Fy (l11b)

File: Lesotho_2009_2016

Overview

% Permanent Fulltime Nonproduction Employees Received Formal Training In Last Fy (l11b)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 31
Invalid: 270

Literal question

Referring to the training programs run over fiscal year [insert last complete fiscal year], what percent of permanent, full-time employees of the following categories received formal training?

Non-production full-time permanent employees trained

Interviewer instructions

Percentage of production vs. non-production employees that were trained. Self-explanatory

Training Programs Amount:Non-Production Full-Time Permanent Employees Trained (l11b1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-0

Valid cases: 1
Invalid: 300

Literal question

Referring to the training programs run over fiscal year 2015/2016, what percentage of permanent, full-time employees of the following categories received formal training? If easier please provide the total numbers (provide one or the other but not both)

Non-production full-time permanent employees trained

How Much Of An Obstacle: Labor Regulations? (l30a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

Using the response options on the card; To what degree are Labor Regulations an obstacle to the current operations of this establishment?

Interviewer instructions

- 1) Self-explanatory
- 2) Sensitive question, no clarification can be offered

How Much Of An Obstacle: Inadequately Educated Workforce? (l30b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-4

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

Using the response options on the card; To what degree is an Inadequately Educated Workforce an obstacle to the current operations of this establishment?

Interviewer instructions

- 1) Self-explanatory
- 2) Sensitive question, no clarification can be offered

Does The Establishment Conduct Pre-Employment Health Check? (les1y)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Does this establishment currently have a pre-employment health check for new employees?

Does The Establishment Have High Absenteesim Due Sickness? (les1a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Have the following situations affected this establishment's workforce in the past 2 years:
High absenteeism due to sickness?

Have High Absenteesim Due To The Employee'S Need To Take Care Of Family Members? (les1b)

File: Lesotho_2009_2016

Have High Absenteesim Due To The Employee'S Need To Take Care Of Family Members? (les1b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Have the following situations affected this establishment's workforce in the past 2 years:
High absenteeism as employees need to care of family members or friends due to sickness?

Does The Establishment Have High Absenteesim Due To Hiv/Aids? (les2a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Has HIV/AIDS affected this establishment's workforce in any of the following ways in the past 2 years:
High absenteeism due to HIV/AIDS?

Have High Absenteesim Due To The Employee'S Need To Care For Family Members With (les2b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Has HIV/AIDS affected this establishment's workforce in any of the following ways in the past 2 years:
High absenteeism as employees need to care of family members or friends due to HIV/AIDS?

Did The Establishment Undertake HIV Prevention Messages? (les3a)

File: Lesotho_2009_2016

Overview

Did The Establishment Undertake HIV Prevention Messages? (les3a)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Did this establishment undertake any of the following activities, in fiscal year 2015/2016, to prevent HIV/AIDS among employees?
HIV prevention messages

Did The Establishment Distributed Free Condoms? (les3b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Did this establishment undertake any of the following activities, in fiscal year 2015/2016, to prevent HIV/AIDS among employees?
Free condom distribution

Did The Establishment Undertake Anonymous HIV Testing? (les3c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 301
Invalid: 0

Literal question

Did this establishment undertake any of the following activities, in fiscal year 2015/2016, to prevent HIV/AIDS among employees?
Anonymous HIV testing

Total Cost Of HIV/AIDS Programs And Activites (Lcu) (les4)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 6
Decimals: 0
Range: -9-360000

Valid cases: 301
Invalid: 0

Literal question

In fiscal year 2015/2016, how much did this establishment spend on AIDS/HIV program and activities?

Biggest Obstacle Affecting The Operation Of This Establishment (m1a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-15

Valid cases: 301
Invalid: 0

Pre question

1) READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING: The next set of questions is designed to get a general picture of your opinion about the business environment that affects your operations.
2) SHOW CARD (DO NOT READ OUT)

Literal question

By looking at card [insert card number] can you tell me which of the elements of the business environment included in the list, if any, currently represents the biggest obstacle faced by this establishment?

Interviewer instructions

INTERVIEWER: ONE ANSWER ONLY

Rotation Order (m1d)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-3

Valid cases: 301
Invalid: 0

Pre question

SHOW CARD

Literal question

By looking at card [insert card number] can you tell me which of the elements of the business environment included in the list, if any, currently represents the biggest obstacle faced by this establishment?
Rotation (option 1, 2 or 3)

Total Labor Cost (Incl. Wages, Salaries, Bonuses, Etc) In Last Fiscal Year (n2a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 9
Decimals: 0
Range: -9-100000000

Valid cases: 301
Invalid: 0

Pre question

READ THE FOLLOWING TO THE RESPONDENT BEFORE PROCEEDING:

Now, we would like to ask you a few questions about the financial results of this establishment. It is important that this information be as accurate as possible. The individual data are treated as confidential - the identity of your establishment will not be revealed at any point. Please provide the following information from the financial statements of this establishment.

Literal question

Total Labor Cost (Incl. Wages, Salaries, Bonuses, Etc) In Last Fiscal Year (n2a)

File: Lesotho_2009_2016

From this establishment's Income Statement for fiscal year [insert last complete fiscal year], please provide the following information:

Total annual cost of labor including wages, salaries, bonuses, social security payments

Interviewer instructions

Total cost of labor, including wages, salaries and benefits is the total annual wages and all annual benefits, including food, transport, social security (i.e. pensions, medical insurance, and unemployment insurance).

Raw materials and intermediate goods (M) is the cost of all inputs in the production activity. This is usually an item directly taken from the financial statements

Total annual cost of finished goods and materials purchased to resell: (S) is the cost of all finished goods and materials purchased to be resold.

Fuel (M) is the total annual cost of all fuels consumed for heat, power, transportation, or the generation of electricity. Do not include the estimated costs of fuels, such as sawdust or blast furnace gas, produced as a byproduct of your manufacturing activities. Include anthracite and bituminous coal, coke, natural and manufactured gas, fuel oil, liquefied petroleum gas, gasoline, and all other fuels, including purchased steam. Be sure to include fuel used to power delivery trucks, fork lifts, or other motor vehicles associated with the establishment.

Electricity is the total annual cost of electric energy purchased from public or private utility companies or received from other establishments that belong to the same firm. Exclude the value of electricity generated and used at this establishment.

Total annual depreciation is the amortization of fixed assets due to the wearing down and/or obsolescence

Cost Of Raw Materials And Intermediate Goods Used In Prod. In Last Fiscal Year (n2e)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-17000000

Valid cases: 76
Invalid: 225

Literal question

From this establishment's Income Statement for fiscal year 2015/2016, please provide the following information:
Total annual cost of raw materials and intermediate goods used in production

Total Annual Costs Of Electricity In Last Fiscal Year (n2b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 6
Decimals: 0
Range: -9-700000

Valid cases: 150
Invalid: 151

Literal question

From this establishment's Income Statement for fiscal year [insert last complete fiscal year], please provide the following information:

Total annual costs of electricity

Interviewer instructions

Total Annual Costs Of Electricity In Last Fiscal Year (n2b)

File: Lesotho_2009_2016

Total cost of labor, including wages, salaries and benefits is the total annual wages and all annual benefits, including food, transport, social security (i.e. pensions, medical insurance, and unemployment insurance).

Raw materials and intermediate goods (M) is the cost of all inputs in the production activity. This is usually an item directly taken from the financial statements

Total annual cost of finished goods and materials purchased to resell: (S) is the cost of all finished goods and materials purchased to be resold.

Fuel (M) is the total annual cost of all fuels consumed for heat, power, transportation, or the generation of electricity. Do not include the estimated costs of fuels, such as sawdust or blast furnace gas, produced as a byproduct of your manufacturing activities. Include anthracite and bituminous coal, coke, natural and manufactured gas, fuel oil, liquefied petroleum gas, gasoline, and all other fuels, including purchased steam. Be sure to include fuel used to power delivery trucks, fork lifts, or other motor vehicles associated with the establishment.

Electricity is the total annual cost of electric energy purchased from public or private utility companies or received from other establishments that belong to the same firm. Exclude the value of electricity generated and used at this establishment.

Total annual depreciation is the amortization of fixed assets due to the wearing down and/or obsolescence

Total Annual Cost Of Finished Goods/Materials Bought To Resell In Last Fiscal Yr (n2i)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-30000000

Valid cases: 45
Invalid: 256

Literal question

From this establishment's Income Statement for fiscal year [insert last complete fiscal year], please provide the following information:

Total annual cost of finished goods/materials bought to resell

Interviewer instructions

Total cost of labor, including wages, salaries and benefits is the total annual wages and all annual benefits, including food, transport, social security (i.e. pensions, medical insurance, and unemployment insurance).

Raw materials and intermediate goods (M) is the cost of all inputs in the production activity. This is usually an item directly taken from the financial statements

Total annual cost of finished goods and materials purchased to resell: (S) is the cost of all finished goods and materials purchased to be resold.

Fuel (M) is the total annual cost of all fuels consumed for heat, power, transportation, or the generation of electricity. Do not include the estimated costs of fuels, such as sawdust or blast furnace gas, produced as a byproduct of your manufacturing activities. Include anthracite and bituminous coal, coke, natural and manufactured gas, fuel oil, liquefied petroleum gas, gasoline, and all other fuels, including purchased steam. Be sure to include fuel used to power delivery trucks, fork lifts, or other motor vehicles associated with the establishment.

Electricity is the total annual cost of electric energy purchased from public or private utility companies or received from other establishments that belong to the same firm. Exclude the value of electricity generated and used at this establishment.

Total annual depreciation is the amortization of fixed assets due to the wearing down and/or obsolescence

Total Cost Of Sales In Last Fy (n2p)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 9
Decimals: 0
Range: -9-119000000

Valid cases: 76
Invalid: 225

Literal question

From this establishment's Income Statement for fiscal year [insert last complete fiscal year], please provide the following information:
Total cost of sales

Net Book Value Of Machinery Vehicles, And Equipment In Last Fiscal Year (n6a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-53350000

Valid cases: 76
Invalid: 225

Literal question

From this establishment's Balance Sheet for fiscal year [insert last complete fiscal year], what was the net book value, that is the value of assets after depreciation, of the following:
Machinery, vehicles, and equipment

Interviewer instructions

Net book value equals the purchase value minus depreciation.

The net book value represents the actual cost of assets at the time they were acquired, including all costs incurred in making the assets usable (such as transportation and installation) minus depreciation accumulated since the date of purchase. Included in the assets are all buildings, structures, machinery, and equipment (production, office, and transportation equipment) for which depreciation reserves are maintained. Accordingly, the value of assets at the end of the year includes the value of construction in progress.

Cost For Establishment To Re-Purchase All Of Its Machinery (n7a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-35000000

Valid cases: 76
Invalid: 225

Literal question

Hypothetically, if this establishment were to purchase the assets it uses now, in their current condition and regardless of whether the establishment owns them or not, how much would they cost, independently of whether they are owned, rented or leased?
Machinery, vehicles, and equipment

Interviewer instructions

Cost For Establishment To Re-Purchase All Of Its Machinery (n7a) File: Lesotho_2009_2016

This question is designed to ascertain the market value of the establishment's assets. Data on equipment is the most important. You can ask the manager to estimate the market value if all of the equipment, land and buildings were sold on the open market. If the respondent states that there is no market, ask how much the respondent would be willing to pay for the capital, knowing what it can produce in its current condition. Estimate how much it would cost to buy machinery in the current market which is similar in terms of age and characteristics. This estimate is to give an indication of the capital intensity of the firm. Keep in mind that it is one of the most important questions on the questionnaire.

Main Respondent Position In The Firm (a15a1ax) File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 35

Valid cases: 301

Main Respondent Years Working In The Firm: (a15a2a) File: Lesotho_2009_2016

Overview

Type: Continuous
Format: numeric
Width: 2
Decimals: 0
Range: -9-41

Valid cases: 301
Invalid: 0
Minimum: -9
Maximum: 41

Main Respondent'S Gender (a15a3) File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-2

Valid cases: 301
Invalid: 0

Second Respondent Position In The Firm (a15a1bx) File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 28

Valid cases: 23

Second Respondent Years Working In The Firm: (a15a2b) File: Lesotho_2009_2016

Overview

Second Respondent Years Working In The Firm: (a15a2b)

File: Lesotho_2009_2016

Type: Continuous
Format: numeric
Width: 2
Decimals: 0
Range: -9-12

Valid cases: 23
Invalid: 278
Minimum: -9
Maximum: 12

Second Respondent'S Gender (a15b3)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -7-2

Valid cases: 23
Invalid: 278

Third Respondent Position In The Firm (a15a1cx)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 22

Valid cases: 7

Third Respondent Years Working In The Firm: (a15a2c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-11

Valid cases: 7
Invalid: 294

Third Respondent'S Gender (a15c3)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -7-2

Valid cases: 7
Invalid: 294

Day (a15d)

File: Lesotho_2009_2016

Overview

Day (a15d)

File: Lesotho_2009_2016

Type: Continuous
 Format: numeric
 Width: 2
 Decimals: 0
 Range: 1-31

Valid cases: 301
 Invalid: 0
 Minimum: 1
 Maximum: 31

Literal question

Time face-to-face interview ends

Month (a15m)

File: Lesotho_2009_2016

Overview

Type: Discrete
 Format: numeric
 Width: 2
 Decimals: 0
 Range: 7-12

Valid cases: 301
 Invalid: 0

Literal question

Time face-to-face interview ends

Year (a15y)

File: Lesotho_2009_2016

Overview

Type: Discrete
 Format: numeric
 Width: 4
 Decimals: 0
 Range: 2016-2016

Valid cases: 150
 Invalid: 151

Literal question

Time face-to-face interview ends

Hour (a15h)

File: Lesotho_2009_2016

Overview

Type: Discrete
 Format: numeric
 Width: 2
 Decimals: 0
 Range: 1-18

Valid cases: 301
 Invalid: 0

Literal question

Time face-to-face interview ends

Minutes (a15min)

File: Lesotho_2009_2016

Overview

Minutes (a15min)

File: Lesotho_2009_2016

Type: Continuous
Format: numeric
Width: 2
Decimals: 0
Range: 0-59

Valid cases: 301
Invalid: 0
Minimum: 0
Maximum: 59

Literal question

Time face-to-face interview ends

Perception Of The Questions Regarding Opinions And Perceptions (a16)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-3

Valid cases: 301
Invalid: 0

Pre question

INTERVIEWERS PLEASE ANSWER AT END OF THE INTERVIEW

Literal question

It is my perception that the responses to the questions regarding opinions and perceptions:

Responses To The Questions About Figures Are€ (a17)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-4

Valid cases: 301
Invalid: 0

Literal question

The responses to the questions regarding figures (productivity and employment numbers):

Interviewer Comments (a17x)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 244

Valid cases: 300

This Questionnaire Was Completed In: (a18)

File: Lesotho_2009_2016

Overview

This Questionnaire Was Completed In: (a18)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-3

Valid cases: 301
Invalid: 0

Pre question

SUPERVISORS PLEASE ANSWER

Literal question

This questionnaire was completed in:

If Option 2 Or 3 In A.18, Estimate Duration Of The Whole Interview: Hours (a19h)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 0-9

Valid cases: 27
Invalid: 274

Pre question

- 1) SUPERVISORS PLEASE ANSWER
- 2) If option 2 or 3 in A.18, estimate duration of the whole interview

If Option 2 Or 3 In A.18, Estimate Duration Of The Whole Interview: Minutes (a19m)

File: Lesotho_2009_2016

Overview

Type: Continuous
Format: numeric
Width: 2
Decimals: 0
Range: 0-55

Valid cases: 27
Invalid: 274
Minimum: 0
Maximum: 55

Pre question

- 1) SUPERVISORS PLEASE ANSWER
- 2) If option 2 or 3 in A.18, estimate duration of the whole interview

stratification region code (stratificationregioncode)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-1

Valid cases: 150
Invalid: 151

stratification size code (stratificationsizecode)

File: Lesotho_2009_2016

Overview

Type: Discrete	Valid cases: 150
Format: numeric	Invalid: 151
Width: 1	
Decimals: 0	
Range: 1-3	

stratification sector code (stratificationsectorcode)

File: Lesotho_2009_2016

Overview

Type: Discrete	Valid cases: 150
Format: numeric	Invalid: 151
Width: 1	
Decimals: 0	
Range: 1-2	

panel code (stratificationpanelcode)

File: Lesotho_2009_2016

Overview

Type: Discrete	Valid cases: 150
Format: numeric	Invalid: 151
Width: 1	
Decimals: 0	
Range: 0-1	

Weight according to strict eligibility (wstrict)

File: Lesotho_2009_2016

Overview

Type: Continuous	Valid cases: 301
Format: numeric	Invalid: 0
Width: 5	Minimum: 1
Decimals: 2	Maximum: 22.9
Range: 1-22.8700160980225	

Weight according to median eligibility (wmedian)

File: Lesotho_2009_2016

Overview

Type: Continuous	Valid cases: 301
Format: numeric	Invalid: 0
Width: 5	Minimum: 1
Decimals: 2	Maximum: 24.9
Range: 1-24.8797225952148	

Weight according to weak eligibility (wweak)

File: Lesotho_2009_2016

Overview

Type: Continuous
Format: numeric
Width: 5
Decimals: 2
Range: 1-56.1481170654297

Valid cases: 301
Invalid: 0
Minimum: 1
Maximum: 56.1

see notes (strata)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 1-12

Valid cases: 150
Invalid: 151

(k3bc)

File: Lesotho_2009_2016

Overview

Type: Continuous
Format: numeric
Width: 3
Decimals: 0
Range: 0-100

Valid cases: 288
Invalid: 13
Minimum: 0
Maximum: 100

Pre question

INTERVIEWER: SHOW CARD

Literal question

Over fiscal year 2007, please estimate the proportion of this establishment's working capital that was financed from each of the following sources?

Borrowed from banks (private and state-owned)

Interviewer instructions

INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

(k5bc)

File: Lesotho_2009_2016

Overview

Type: Continuous
Format: numeric
Width: 3
Decimals: 0
Range: 0-100

Valid cases: 148
Invalid: 153
Minimum: 0
Maximum: 100

Pre question

SHOW CARD

Literal question

Over fiscal year 2007, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources?

Borrowed from banks (private and state-owned)

(k5bc)

File: Lesotho_2009_2016

Interviewer instructions

INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

City/town/village (a3x)

File: Lesotho_2009_2016

Overview

Type: Discrete

Format: character

Width: 6

Valid cases: 151

Invalid: 0

a.8 Type of Establishment (a8)

File: Lesotho_2009_2016

Overview

Type: Discrete

Format: numeric

Width: 2

Decimals: 0

Range: -7-4

Valid cases: 37

Invalid: 264

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Literal question

Type of establishment

HQ without production and/or sales in this location

HQ with production and/or sales in this location

Establishment physically separated from HQ and other establishments of the same firm

Establishment physically separated from HQ but with other establishments of the same firm

Interviewer instructions

Identifies type of establishment for those that are part of larger firms

a.10 Establishment financial statements separate from other establishments (a10)

File: Lesotho_2009_2016

Overview

Type: Discrete

Format: numeric

Width: 2

Decimals: 0

Range: -7-2

Valid cases: 37

Invalid: 264

Pre question

CONTROL INFORMATION [TO BE COMPLETED BEFORE INTERVIEW]

Interviewer instructions

Information taken from the screener questionnaire

Are the owner of the firm: (b3a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-5

Valid cases: 151
Invalid: 150

Pre question

INTERVIEWER: SHOW CARD

Literal question

Are the owners of the firm:

Post question

If answer is 1 or Don't know or Doesn't apply then GO TO QUESTION AFB4a

Ethnic origin of the current largest owner (AFb4a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-6

Valid cases: 151
Invalid: 150

Literal question

What is the nationality of the current largest owner?

Main African ethnic group (AFb4a1)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-5

Valid cases: 105
Invalid: 196

Literal question

What is the nationality of the current largest owner?
African (specify)

Main 'Other Asian ethnic groups' (AFb4a4)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-5

Valid cases: 31
Invalid: 270

Literal question

What is the nationality of the current largest owner?
Other Asian (specify)

How did the largest owner acquire ownership of this firm (b3c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-5

Valid cases: 151
Invalid: 150

Pre question

INTERVIEWER: SHOW CARD

Literal question

How did the largest owner acquire ownership of this firm?

Post question

If answer is other than 3 then GO TO QUESTION B3e

The family business was joined by: (b3d)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-3

Valid cases: 6
Invalid: 295

Literal question

The family business was joined by

Why did largest owner start or take over this firm? (b3e)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 151
Invalid: 150

Pre question

INTERVIEWER: SHOW CARD

Literal question

Which of the following two options best describes why the largest owner started or took over this firm?

Largest owner's involvement in decision making in this firm(s)? (b3f)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-6

Valid cases: 151
Invalid: 150

Largest owner's involvement in decision making in this firm(s)? (b3f)

File: Lesotho_2009_2016

Pre question

INTERVIEWER: SHOW CARD

Literal question

Which of the following best describes the largest owner's involvement in decision making in this firms?

Post question

If answer is 1 then GO TO QUESTION B5

Is the manager most responsible to run the firm female? (b3g)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 85
Invalid: 216

Literal question

Is the manager most responsible to run the firm female?

What is the highest level of education of the current top manager? (AFb7a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-11

Valid cases: 151
Invalid: 150

Pre question

INTERVIEWER: SHOW CARD

Literal question

What is the highest level of education of the current top manager?

No Education

Primary School (complete or not)

Secondary School (complete or not)

Vocational Training

Some university training

Graduate degree

Is this establishment located in an export processing or other industrial zone? (AFb8a)

File: Lesotho_2009_2016

Overview

Is this establishment located in an export processing or other industrial zone? (AFb8a)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-3

Valid cases: 151
Invalid: 150

Literal question

Is this establishment located in an export processing or other industrial zone?

Application to obtain a telephone connection submitted over the last two years (c19)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 151
Invalid: 150

Literal question

Over the last two years, did this establishment submit an application to obtain a telephone connection?

Post question

If answer is No or Don't Know then GO TO QUESTION C.22

Interviewer instructions

Application for telephone connection. Self-explanatory

How many days did it take for you to receive a telephone connection service? (c20)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-365

Valid cases: 54
Invalid: 247

Literal question

In reference to that application for a telephone connection, approximately how many days did it take to obtain it from the day of the application to the day the service was received?

Interviewer instructions

Wait for telephone connection. Self-explanatory

When you applied for a telephone connection was an informal gift requested? (c21)

File: Lesotho_2009_2016

Overview

When you applied for a telephone connection was an informal gift requested? (c21)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 54
Invalid: 247

Literal question

In reference to that application for a telephone connection, was an informal gift or payment expected or requested?

Interviewer instructions

- 1) Bribe for telephone connection. Self-explanatory
- 2) Sensitive question, no clarification can be offered.

In 2007, what % of annual export revenue was to: Neighboring Countries (AFd3f)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 36
Invalid: 265

Pre question

SHOW CARD

Literal question

In fiscal year 2007, what percent of this establishment's annual export revenue were to: Neighboring Countries within Sub-Saharan Africa

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

In 2007, what % of your annual export revenue was to: Developed Countries (AFd3g)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 36
Invalid: 265

Pre question

SHOW CARD

Literal question

In fiscal year 2007, what percent of this establishment's annual export revenue were to: Developed Countries

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

In 2007, what of your annual export revenue was to: (SHOW CARD) Other (AFd3h)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 36
Invalid: 265

Pre question

SHOW CARD

Literal question

In fiscal year 2007, what percent of this establishment's annual export revenue were to:
Other

Interviewer instructions

INTERVIEWER: CHECK THAT THE TOTAL IS 100%

In 2007, when exporting directly, what is the main point of exit used? (AFd3jx)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 14

Valid cases: 36
Invalid: 0

Literal question

In fiscal year 2007, when exporting directly, what is the main point of exit (e.g., border crossing, land port, airport, or seaport) that this establishment used?

In 2007, what were the average clearing costs as % of the consignment value? (AFd5a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-50

Valid cases: 36
Invalid: 265

Literal question

Thinking of the main point of exit, in fiscal year 2007, what were the total clearing costs for an average consignment as a percent of the consignment value? In calculating the total clearing costs, please include things such as payments to clearing agents, storage fees, container handling fees, and gifts or informal payments to customs officials.

In 2007, for how long had you known your main supplier of your main sales item? (AFd11a)

File: Lesotho_2009_2016

Overview

In 2007, for how long had you known your main supplier of your main sales item? (AFd11a)

File: Lesotho_2009_2016

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-32

Valid cases: 151
Invalid: 150

Literal question

In fiscal year 2007, for how many years have you known this establishment's primary supplier of its main input?

In 2007, did you subcontract any part of its production to other firms? (AFd11d)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 151
Invalid: 150

Literal question

In fiscal year 2007, did this establishment subcontract any part of its production to other firms?

What is the local market share of your main product line, in 2007? (AFe1a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 151
Invalid: 150

Literal question

Please estimate what is the local market share of this establishment's main product line, in fiscal year 2007.

% of total annual sales paid for before the delivery in last fiscal year (k2a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 151
Invalid: 150

Pre question

SHOW CARD

Literal question

% of total annual sales paid for before the delivery in last fiscal year (k2a)

File: Lesotho_2009_2016

In fiscal year 2007, what percent of this establishment's total annual sales of its goods or services were:
Paid for before the delivery?

Interviewer instructions

1) The questions refer to an establishment's ability to provide and be provided trade credit arrangements with suppliers and customers.

- a. Paid before delivery means the invoice was paid before the shipment arrived.
- b. Paid for on delivery means that the payment was made at the time the shipment arrived.
- c. Paid for after delivery means that the payment was made at some period after the shipment had arrived.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

And what percent were: Paid on delivery? (k2b)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 151
Invalid: 150

Pre question

SHOW CARD

Literal question

In fiscal year 2007, what percent of this establishment's total annual sales of its goods or services were:
Paid for on delivery?

Interviewer instructions

1) The questions refer to an establishment's ability to provide and be provided trade credit arrangements with suppliers and customers.

- a. Paid before delivery means the invoice was paid before the shipment arrived.
- b. Paid for on delivery means that the payment was made at the time the shipment arrived.
- c. Paid for after delivery means that the payment was made at some period after the shipment had arrived.

2) INTERVIEWER: CHECK THAT TOTAL SUMS TO 100%

% fixed assets financed from issued new debt FY 07 (k5j)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 105
Invalid: 196

Pre question

SHOW CARD

Literal question

% fixed assets financed from issued new debt FY 07 (k5j)

File: Lesotho_2009_2016

Over fiscal year 2007, please estimate the proportion of this establishment's total purchase of fixed assets that was financed from each of the following sources?

Issued new debt (including commercial paper and debentures)

What is the rate of interest of this most recent [line of credit or loan]? (AFk10a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-30

Valid cases: 43
Invalid: 258

Literal question

What is the rate of interest of this most recent [line of credit or loan]?

Approx. collateral needed as % of the loan value \ value of the line of credit (k15)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 7
Decimals: 0
Range: -9-2000000

Valid cases: 24
Invalid: 277

Literal question

Referring only to this most recent line of credit or loan, what was the approximate value of the collateral required as a percentage of the loan value or the value of the line of credit?

Apply for any new loans/lines of credit that were rejected in last fiscal year? (k18a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 51
Invalid: 250

Literal question

In fiscal year 2007, did this establishment apply for any new loans or new lines of credit that were rejected?

How many of those loan or line of credit applications were rejected? (k19)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: -9-2

Valid cases: 14
Invalid: 287

Literal question

How many of those loan or line of credit applications were rejected?

At end of 2007, how many part-time workers did you employ? (AF18a)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-300

Valid cases: 151
Invalid: 150

Literal question

At the end of fiscal year 2007, how many part-time workers-workers that work less than a full shift per day-were employed by the establishment?

What percent of this establishment's workforce is currently unionized? (AF112)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 151
Invalid: 150

Literal question

What percent of this establishment's workforce is currently unionized?

In 2007, what % of your total revenue came from selling intermediate products? (AFn1d)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 3
Decimals: 0
Range: -9-100

Valid cases: 151
Invalid: 150

Literal question

In 2007, what % of your total revenue came from selling intermediate products? (AFn1d)

File: Lesotho_2009_2016

In fiscal year 2007, what percent of this establishment's total revenue came from selling intermediate products?

In 2007, what would be the cost of replacing all your machinery and equipment? (AFn7c)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 8
Decimals: 0
Range: -9-70000000

Valid cases: 151
Invalid: 150

Literal question

In fiscal year 2007, what would be the cost of replacing all this establishment's machinery and equipment with new machines and equipment?

Can we provide the WB with your contact information? (b20)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-2

Valid cases: 151
Invalid: 150

Literal question

The World Bank might be interested in getting in touch with you to follow up on some aspects of this interview. Would you have any objection if we provide them with your contact information?

group(a2 a4anew a6a) (V349)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 1-6

Valid cases: 151
Invalid: 150

a.2 Sampling Region (a2_2)

File: Lesotho_2009_2016

Overview

Type: Discrete
Format: character
Width: 6

Valid cases: 151
Invalid: 0

a.3a Region of the Establishment (a3ax)

File: Lesotho_2009_2016

Overview

Type: Discrete
 Format: character
 Width: 6

Valid cases: 151
 Invalid: 0

ID number of 2009 survey (id2009)

File: Lesotho_2009_2016

Overview

Type: Continuous
 Format: numeric
 Width: 3
 Decimals: 0
 Range: 1-153

Valid cases: 151
 Invalid: 150
 Minimum: 1
 Maximum: 153

ID number of 2016 survey (id2016)

File: Lesotho_2009_2016

Overview

Type: Continuous
 Format: numeric
 Width: 4
 Decimals: 0
 Range: 6-1383

Valid cases: 150
 Invalid: 151
 Minimum: 6
 Maximum: 1383

Related Materials

Questionnaires

Manufacturing Module Questionnaire 2016

Title Manufacturing Module Questionnaire 2016
 Language English
 Filename Lesotho_2016_ES_Questionnaire_Manufacturing.pdf

Services Module Questionnaire 2016

Title Services Module Questionnaire 2016
 Language English
 Filename Lesotho_2016 ES_Questionnaire_Services.pdf

Indicator Survey Questionnaire 2009

Title Indicator Survey Questionnaire 2009
 Language English
 Filename AFR indicator Lesotho_sept22.pdf

Reports

Lesotho Country Profile 2016

Title Lesotho Country Profile 2016
 Language English
 Filename <http://www.enterprisesurveys.org/~media/GIAWB/EnterpriseSurveys/Documents/Profiles/English/Lesotho-2016.pdf>

Technical documents

Description of Lesotho ES 2016 Implementation

Title Description of Lesotho ES 2016 Implementation
 Language English
 Filename Lesotho 2016 ES Implementation Report.pdf

Description of Lesotho ES 2009 Implementation

Title Description of Lesotho ES 2009 Implementation
 Language English
 Filename Lesotho Implementation Report.pdf

General Structure of Enterprise Surveys Panel Datasets

Title General Structure of Enterprise Surveys Panel Datasets
Language English
Filename Notes on Panel Datasets.pdf
