

The South Africa I know, the home I understand

Victims of Crime Survey 2014/15

| A: Particulars of the dwe | lling | | - | ue urv | | | ric | od | | | | | | | | | | | | | | |
|---|-------------------|-----|----------------|-----------|--------|-------|--------|--------|-----|-------|-------|------|--------------|---------------------|-------------------------|-----|----|-----|--------|-------------------|-----|---|
| A2: Dwelling Unit Number | | | | esp | _ | - | | | ils | | | | | | | | | | | | | |
| A3: Physical identification of the Dwelling | Unit/Household | | Vis No 1 | it - | Dat | te (a | ctua | al) | | у | у | у | Resu Code | It Nex | t visit (d m | | | у | у | у | | |
| | | | 3 | | | | | | | | | | | | | | | | | | | |
| | | | 4 | | | | | | | | | | | | | | | | | | | |
| A4: Telephone number of enumerated ho | usehold | E2: | Fina | al res | ult c | ode | | | | | | | | | | | | | | | | |
| A5: Total number of persons in household | d | E3: | Con | nmer | nts ai | nd fu | ıll de | etails | for | resul | t cod | es 0 | 2-11 | | | | | | | | | |
| A6: Questionnaire number of this househ | old | | | | | | | | | | | | | | | | | | | | | |
| B: Households at the sel | | | | | | | | | | | | | | | | | | | | | | |
| B2: Total number of households at select | ed dwelling | | | | | | | | | | | | | | | | | | | | | |
| C: Field staff | | | | | | | | | | | | | | | | | | | | | | |
| C1: Survey Officer name | Assignment Number | d | d | m | m | у | у | у | у | | | | | | | | | | | | | |
| | | | | | | | | | | | | - 1 | SULT | CODES | 3 | | 07 | Lie | ting e | arror | | _ |
| C2: DSC name | Assignment Number | d | d | m | m | У | У | у | У | | | | | contact | | | | | molis | | | |
| | | | | | | | | | | | | - 1 | Refus | | | | | | | of sta | | |
| C3: PQM name | Assignment Number | d | d | m | m | у | у | у | у | | | | | / compl sable in | | ion | | | | on-res Questid | | |
| | | | | | | | | | | | | | | nt/unoc | | | 11 | | u ai (| ZUCSII | ЛГБ | |

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Aim and use of the survey

The aim of the Victims of Crime Survey is to:

- Provide information about the dynamics of crime from the perspective of households and the victims of crime.
- Explore public perceptions of the activities of the police, prosecutors, courts and correctional services in the prevention of crime and victimisation.
- Provide complimentary data on the level of crime within South Africa (SA) in addition to the statistics published annually by the South African Police Service (SAPS).

The survey is conducted annually in all nine provinces and the data will be used for the development of policies and strategies, as well as crime prevention and public education programmes.

The survey design

A representative national sample of approximately 30 000 Dwelling Units (DUs) has been drawn from the 3 080 Primary Sampling Units (PSUs) that form the current master sample. The master sample is based on the 2001 Population Census Enumeration Areas (EAs) and approximately 1 - 15 dwelling units have been randomly sampled from each PSU and all the households residing within these sampled dwelling units will be enumerated.

Write figures very carefully

Close the zeros (0) so that they will not be mistaken for the sixes (6).

When there is more than one zero (0), as for instance in the value 1 000, do not connect the zeros on top, which is very common. Don't write the figures sideways or diagonally. Never use decimal points (or decimal commas).

Your figures should be written like this:

| I | 2 | 3 | 4 | 5 |
|---|---|---|---|---|
| 6 | 7 | 8 | 9 | 0 |

Your crosses should not touch the sides:



FLAP This section covers particulars of each person in the householdThe following information must be obtained for every person who is considered to be a member of the household.
Only add persons who had stayed here for at least four nights on average per week for the last four weeks. **Do not forget babies**. If there are more than 10 persons in the household, use a second questionnaire.

h h m m INTERVIEW START TIME

| | | Person (respondent) number | | | | | | | | | | | | | | | | | | | | | | |
|---|--|----------------------------|-----|-----|-----|-----|-----|-----|-----|---|-----|-----|----|-----|--------|-----|-----|----|-----|---|-----|-----|---|-------|
| | | 01 | 1 | (| 02 | (| 03 | | 04 | | (|)5 | | 06 | ; | 0 | 7 | (| 80 | | 0 | 9 | | 10 |
| A | First name and surname Write down first name and surname of each member of the household, starting with the head or acting head. If more than one head or acting head take the oldest. Surname: | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | |
| В | Hasstayed here (in this household) for at least four nights on average per week during the last four weeks? 1 = Yes 2 = No If "No", End of interview | | 1 | | 1 2 | | 1 2 | | 1 2 | | | 1 2 | | | 1 | | 1 2 | | 1 2 | | | 1 2 | | 1 2 |
| С | Is a male or a female? 1 = Male 2 = Female | | 1 | | 1 2 | | 1 2 | | 1 2 | | | 1 2 | | | 1 2 | | 1 2 | | 1 2 | | | 1 2 | | 1 2 |
| D | What is's date of birth and age in completed years? Day of Birth: Example of day 05 | d | d | d | d | d | d | (| d c | ı | d | d | | d | d | d | d | d | d | | d | d | C | d |
| | Month of birth: Example of month 11 | m r | m | m | m | m | m | n | n n | 1 | m | m | | m ı | m | m | m | m | m | | m | m | m | m |
| | Year of birth: Example of year 2007 | у у | у у | у у | у у | у у | УУ | / y | у у | y | у у | У | уу | У | у у | у у | у у | уу | / у | у | у у | у у | у | у у у |
| | Age in years Less than one year = 0 | | | | | | | | | | | | | | | | | | | | | | | |

| | | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
|---|--|-----------|----------|--------------|------|----|----|----|----|----|----|
| E | What population group does belong to? | | | | | | | | | | |
| | 1 = Black African | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| | 2 = Coloured | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| | 3 = Indian/Asian | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| | 4 = White | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 |
| | 5 = Other (specify) | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| | | | | | | | | | | | |
| F | Is there any other person residing in this household, other than those already mentioned, who is not presently here? | Yes No | → If "Ye | es", Go back | to A | | | | | | |

Select a member of the household 16 years and older for which sections 21-28 has to be completed in the following way:

Look at the birthdays of all individuals aged 16 years and older and select the individual whose birthday comes first after the interview month.

| G | Indicate the person number of the selected person | |
|---|---|--|
| | Selected person | |
| Н | Provide contact number of selected person | |

MOTOR VEHICLE OWNERSHIP

| I | In the past 12 months did <u>anyone in the household</u> own a motorised vehicle in working condition? 1 = Yes 2 = No | 1 2 |
|---|---|--------|
| J | If yes, how many motorised vehicles in working condition does this household own? | |

SECTION 1: HOUSEHOLD SPECIFIC CHARACTERISTICS

This section covers particulars of each person in the household

| | | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
|-----|--|----|----|----|----|----|----|----|----|----|----|
| 1.1 | What is's relationship to the head of the household? (i.e. to the person in column 1) 1 = Head/acting head 2 = Husband/wife/partner of person 01 3 = Son/daughter/stepchild/adopted child of person 01 4 = Brother/sister/stepbrother/stepsister of person 01 5 = Father/mother/stepfather/stepmother of person 01 6 = Grandparent/great grandparent of person 01 7 = Grandchild/great grandchild of person 01 8 = Other relative (e.g. in-laws or aunt/uncle) of person 01 9 = Non-related persons | | | | | | | | | | |
| 1.2 | What is's present marital status? 1 = Married 2 = Living together like husband and wife 3 = Divorced 4 = Separated, but still legally married 5 = Widowed 6 = Single, but have been living together with someone as husband/wife before 7 = Single and have never been married/never lived together as husband/wife before | | | | | | | | | | |

EDUCATION

Ask for all household members. Read out: Now I am going to ask you questions related to education for each member of the household

| | | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
|-----|---|----|----|----|----|----|----|----|----|----|----|
| 1.3 | What is the highest level of education that has successfully completed? Diplomas or certificates must be of six months plus study duration full-time (or equivalent) to be included 98 = No schooling 00 = Grade R/0 01 = Grade 1/Sub A/Class 1 02 = Grade 2/Sub B/Class 2 03 = Grade 3/Standard 1/AET 1(Kha Ri Gude, Sanli) 04 = Grade 4/Standard 2 05 = Grade 5/Standard 3/AET 2 06 = Grade 5/Standard 4 07 = Grade 6/Standard 4 07 = Grade 7/Standard 5/AET 3 08 = Grade 8/Standard 6/Form 1 09 = Grade 9/Standard 7/Form 2/ AET 4 10 = Grade 10/Standard 8/Form 3 11 = Grade 11/ Standard 9/Form 4 12 = Grade 12/Standard 10/Form 5/Matric (No Exemption) 13 = Grade 12/Standard 10/Form 5/Matric (Exemption*) 14 = NTC 1/N1/NC (V)/Level 2 15 = NTC 2/N2/NC (V)/Level 3 16 = NTC 3/N3/NC (V)/Level 4 17 = N4/NTC 4 18 = N5/NTC 5 | | UZ | 03 | 04 | US | | | Uo | OS | |
| | 19 = N6/NTC 6 20 = Certificate with less than Grade 12/Std 10 21 = Diploma with less than Grade 12/Std 10 22 = Certificate with Grade 12/Std 10 23 = Diploma with Grade 12/Std 10 24 = Higher Diploma (Technikon/University of Technology) | | | | | | | | | | |
| | 25 = Post Higher Diploma (Technikon/University of Technology Masters, Doctoral) 26 = Bachelor's Degree 27 = Bachelor's Degree and post-graduate diploma 28 = Honours Degree | | | | | | | | | | |
| | 29 = Higher degree (Masters, Doctorate) 30 = Other (specify in the box) 31 = Do not know | | | | | | | | | | |

ECONOMIC ACTIVITIES

Ask for all household members 15 years and older.

| | | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
|------|---|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| 1.4a | During the last week (Monday to Sunday) did work for a wage, salary, commission or any payment in kind (including paid domestic work), even if it was for only one hour? 1 = Yes 2 = No 3 = Do not know | 1 2 3 |
| 1.4b | During the last week (Monday to Sunday) did run or do any kind of business, big or small, for yourself or with one or more partners, even if it was for only one hour? Examples: Commercial farming, selling things, making things for sale, construction, repairing things, guarding cars, brewing beer, collecting wood or water for sale, hairdressing, crèche businesses, taxi or other transport business, having a legal or medical practice, performing in public, having a public phone shop, etc. 1 = Yes 2 = No 3 = Do not know | 1 2 3 |
| 1.4c | During the last week (Monday to Sunday) did help without being paid in any kind of household business, even if it was for only one hour? Examples: Commercial farming, production of agricultural produce to sell, help to sell things, make things for sale or exchange, doing the accounts, cleaning up for the business, etc. 1 = Yes 2 = No 3 = Do not know | 1 2 3 |

If "Yes" to any of the above —→ Go to Q1.5

| | | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 |
|------|---|----|-----|----|----|----|-----|----|-----|----|----|
| 1.4d | even though did not do any work for pay or profit, does have a job or business that would definitely return to? | 4 | 1 | 4 | 1 | 1 | 4 | 4 | 1 | 4 | 4 |
| | 1 = Yes 2 = No | 2 | 1 2 | 2 | 2 | 2 | 1 2 | 2 | 1 2 | 2 | 2 |
| | 3 = Do not know | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 |
| 1.5 | Is's work 1 = Permanent 2 = A fixed period contract 3 = Temporary 4 = Casual 5 = Seasonal 6 = Do not know | | | | | | | | | | |

The section on household income source and Section 2 to Section 20 covers information regarding the household. In these sections ask a responsible person in the household (preferably head of household or acting head of household) to answer on behalf of the household.

HOUSEHOLD INCOME SOURCE

| 1.6 | What are the sources of income for this household? Read all the options 1 = Salaries/wages/commission 2 = Income from a business 3 = Remittances/maintenance 4 = Pensions 5 = Social grants (including old age grants) 6 = Sales of farm products and services 7 = Other source of income 8 = No income Go to Section 2 | Yes 1 1 1 1 1 1 1 1 1 1 | 2 2 2 2 2 2 2 |
|-----|---|-------------------------|---------------------------------|
| 1.7 | Which one of the above income sources is the main source of income? Write the option number in the block provided. If only one source of income, write the code of that income source in the block provided. | , | 2 |

Н

SECTION 2 : GENERAL THINKING / BELIEFS ON CRIME

READ OUT: I would like to start by asking you some questions about your perceptions and general beliefs on crime in your area.

| 2.1 | Has the topic of crime come up in any conversation you 1 = Yes 2 = No | ou had with your family, friends or colleagues in the past tw | vo weeks? |
|-----|--|--|--|
| 2.2 | Which violent crimes (involving a threat or force) 01 = Murder 02 = Street robbery 03 = Home robbery 04 = Business robbery 05 = Vehicle hijacking (including truck or car) 06 = Assault (including domestic violence) 07 = Sexual assault (including rape) 08 = Child abuse 09 = Political violence 10 = Mob justice/vigilante groups 11 = Other (specify) | 2.2.1 occur mostly in your area Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 | 2.2.2 are you most afraid of in your area Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 |
| 2.3 | Which property and non-violent crimes 01 = Pick-pocketing, bag or purse-snatching 02 = Bicycle theft 03 = Car theft or theft of any other type of vehicle 04 = Home burglary (excluding home robbery) 05 = Crop theft 06 = Livestock/poultry theft 07 = White collar crime 08 = Fraud 09 = Corruption in the public service 10 = Identity document theft 11 = Other (specify) | 2.3.1 occur mostly in your area Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 | 2.3.2 are you most afraid of in your area Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 |

| 2.4 | How do you think the level of $\underline{\text{violent crime}}$ (e.g. assault, robbery murder) in your area has changed in the past three calendar years? | |
|-----|---|--------------------------------|
| | 1 = Increased 2 = Decreased 3 = Stayed the same | 1 2 3 |
| 2.5 | How do you think the level of <u>property crime</u> (e.g. burglary, theft) in your area has changed in the past three calendar years? | |
| | 1 = Increased 2 = Decreased 3 = Stayed the same | 1 2 3 |
| 2.6 | Do you think <u>violent crimes</u> in this area are more likely to be committed by: Read all the options 1 = People from this area 2 = People from other areas in South Africa 3 = People from outside South Africa | 1 2 3 |
| 2.7 | Do you think that <u>property crime</u> in this area are more likely to | |
| | be committed by: Read all the options 1 = People from this area 2 = People from other areas in South Africa 3 = People from outside South Africa | 1 2 3 |
| 2.8 | Do you think that people committing property crime in this area are mostly mostly motivated by: Read all the options 1 = Real need (such as hunger) 2 = Greed 3 = Non-financial motives (such as witchcraft, jealousy or hatred) 4 = Drugs related need 5 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 |

| 2.9 | Does the fear of crime prevent you from doing any of the | | | |
|------|---|-----|------------------|-----|
| | following in your area? Read all the options | Yes | No | N/A |
| | 1 = Using public transport | 1 | 2 | 3 |
| | 2 = Walking to the shops | 1 | 2 | |
| | 3 = Walking to work/town4 = Going in open spaces or parks in your area incl. forests/ bushy areas | 1 | 2 | 3 |
| | 5 = Allowing your children to play in/move around in your area freely | 1 | 2 | 3 |
| | 6 = Allowing your children to walk to school | 1 | 2 | 3 |
| | 7 = Keeping livestock/poultry outside in the kraal | 1 | 2 | |
| | 8 = Investing/starting a home business 9 = Walking to fetch wood/water | 1 | 2 | 3 |
| | | | | |
| 2.10 | If you had to walk, how safe would you feel walking alone in your area when it is dark? 1 = Very safe 2 = Fairly safe 3 = A bit unsafe 4 = Very unsafe | | 1 2 3 4 | 2 |
| 2.11 | If you had to walk, how safe would you feel walking <u>alone</u> in your area during the day? | | | |
| | 1 = Very safe | | 1 | |
| | 2 = Fairly safe 3 = A bit unsafe | | 2 | |
| | 4 = Very unsafe | | 3 | |

SECTION 3: INDIVIDUAL AND COMMUNITY RESPONSE TO CRIME

READ OUT: Next I would like to ask you some questions about what you believe the government should prioritise in order to reduce crime and how you respond to crime in your area.

| 3.1 | If you could tell the government what to spend money on in order to reduce crime, which ONE of the following would you select? Read all the options 1 = Law enforcement (more police, etc.) 2 = The Judiciary/courts (punishment, harsher penalties for offenders, etc.) 3 = Social and/or economic development (e.g. job creation) | | | 2 |
|-----|--|---|------------------|-----------------------------------|
| 3.2 | Have you taken any of the following measures to protect yourself against crime and violence? Read all the options 1 = Physical protection measures of home (such as burglar doors, alarm, etc.) 2 = Physical protection measures of vehicles (e.g. alarm) 3 = Carrying of weapons 4 = Private security (such as paid armed response) 5 = Self-help groups 6 = Other (specify) If "No" or "Not Applicable" to all go to Q3.4 | Yes 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | No 2 2 2 2 2 2 2 | N/A 3 3 3 3 3 3 |
| 3.3 | Do you feel safer because of taking these precautions? 1 = Yes 2 = No 3 = Do not know | | 2 | 2 |
| 3.4 | Is there any organisation or group, other than the police, that provides protection against crime in your community? 1 = Yes 2 = No 3 = Do not know | | 2 | 2 |

| 3.5 | If you are in a situation at home where you suspect that you or your household members may become victim(s) of crime, who will you contact first to come to your rescue? 1 = Nobody 2 = Relative/friend 3 = Private security companies 4 = Community group/organisation 5 = Religious / Traditional (incl. traditional leader) 6 = SAPS 7 = Metro Police 8 = Community Policing Forum 9 = Other (specify) | | |
|-----|--|-------|--------------|
| 3.6 | Are the following institutions easily accessible in your area? Read all the options 1 = Courts 2 = Police 3 = Victims Empowerment / Thuthuzela centres 4 = Medical institutions (incl. clinics, hospitals etc). | Yes N | No 2 2 2 2 2 |

SECTION 4: VICTIM SUPPORT AND OTHER INTERVENTIONS

READ OUT: Sometimes the police, Non Governmental Organisations (NGOs) or other agencies can offer some services to people who have been victims of crime. I would like to know if you are aware of any of the following services that are available to victims of crime.

| 4.1 | Do you know where to take someone to access medical services if he or she was a victim of violent crime? 1 = Yes 2 = No Go to Q4.3 | 1 2 |
|-----|--|--|
| 4.2 | If yes, where? Read all the options 1 = Police 2 = Hospital or trauma unit 3 = Local clinic 4 = Private doctor 5 = NGO/volunteer group 6 = Victim Empowerment Centres/Thuthuzela Centres 7 = Religious / Traditional (incl. traditional leader) 8 = Courts 9 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |
| 4.3 | Do you know where to take someone for counselling services if he or she was a victim of a violent crime? 1 = Yes 2 = No Go to Q4.5 | 1 2 |

| 4.4 | If yes, where? Read all the options 1 = Police 2 = Hospital or trauma unit 3 = Local clinic 4 = Private doctor 5 = NGO/volunteer group 6 = Victim Empowerment Centres/Thuthuzela Centres 7 = Religious / Traditional (incl. traditional leader) 8 = Courts 9 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |
|-----|--|--|
| 4.5 | Do you know of a <u>shelter or place of safety</u> in your area where you can take someone who was a victim of domestic violence? 1 = Yes 2 = No Go to Section 5 | 1 2 |
| 4.6 | If yes, what is the nature of this shelter or place of safety in the area? Read all the options 1 = NGO/volunteer run 2 = State run 3 = Religious / Traditional (incl. traditional leader) 4 = Other (specify) | 1 2 3 4 |
| 4.7 | How long does it take on average to get to the shelter or place of safety by means of your usual mode of transport? 1 = Less than 30 min 2 = Less than 1 hour (but more than 30 minutes) 3 = Less than 2 hours (but more than 1 hour) 4 = More than 2 hours | 1 2 3 4 |

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SECTION 5 : CITIZEN INTERACTION / COMMUNITY COHESION READ OUT: Next I am going to ask you some questions about your community.

| 5.1 | Do you know the name of your next-door neighbour? 1 = Yes 2 = No | 1 2 |
|-----|---|--------------------------------|
| 5.2 | Would you ask your next-door neighbour to watch your house for you if you were going away? 1 = Yes 2 = No | 1 2 |
| 5.3 | Do you trust your next-door neighbour enough that you would let them look after your children (even if you do not have children), for more than an hour? 1 = Yes 2 = No | 1 2 |
| 5.4 | Are you currently involved in any of the following community-based initiatives? Read all the options 1 = Religious group 2 = Stokvel /savings group 3 = Burial society 4 = Sports group 5 = Any other group | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 |
| | | |

SECTION 6: POLICE

READ OUT: Next I am going to ask you some questions about the Police.

| 6.1 | Do you know where the nearest police station is? 1 = Yes 2 = No Go to Q6.4 | 1 2 |
|-----|---|-----------------------|
| 6.2 | How long does it take on average to get to the police station by means of your usual mode of transport? 1 = Less than 30 minutes 2 = Less than 1 hour (but more than 30 minutes) 3 = Less than 2 hours (but more than 1 hour) 4 = More than 2 hours | 1 2 3 4 |
| 6.3 | Have you been to this police station in the past 3 calendar years? 1 = Yes 2 = No | 1 2 |
| 6.4 | Have you ever been in (OFFICIAL) contact with the police other than visiting them at this police station (such as during their patrols or per telephone)? 1 = Yes 2 = No Go to Q6.7 | 1 2 |
| 6.5 | Did this contact with the police change your opinion of the police? 1 = Yes 2 = No Go to Q6.7 | 1 2 |
| 6.6 | If yes, how did your opinion change? 1 = Made it better 2 = Made it worse | 1 2 |
| 6.7 | How long does it take the police on average to respond to an emergency call? 1 = Less than 30 minutes 2 = Less than 1 hour (but more than 30 minutes) 3 = Less than 2 hours (but more than 1 hour) 4 = More than 2 hours 5 = Never arrive | 1 2 3 4 5 |

| 6.8 | Are you satisfied with the police services in your area? 1 = Yes 2 = No Go to Q6.10 | 1 2 |
|------|---|---|
| 6.9 | If yes, why are you satisfied with the police services? 1 = They are committed 2 = They are trustworthy 3 = They always respond on time 4 = They come to the scene of the crime 5 = They arrest criminals 6 = They recover stolen property 7 = Other (specify) Go to Q6.11 | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |
| 6.10 | If no, why are you not satisfied with the police services? 01 = They don't have enough resources 02 = They are lazy 03 = They are corrupt 04 = They don't come to the area 05 = They release criminals early 06 = They co-operate with thieves/criminals 07 = They are harsh towards victims 08 = They never recover goods 09 = They don't respond on time 10 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 |
| 6.11 | How often do you see a police officer in uniform/on duty in your area? 1 = At least once a day 2 = At least once a week 3 = At least once a month 4 = More than once a month 5 = Never | 1 2 3 4 5 |

| 6.12 | Have there been specialised police operations in your area in the past 12 calendar months (joint police and metro police/ traffic police)? 1 = Yes 2 = No Go to Q6.14 | 1 2 |
|------|--|-------------|
| 6.13 | If yes, do you think the operation has helped to reduce crime in the area? 1 = Yes 2 = No 3 = Do not know | 1 2 3 |
| 6.14 | Would you teach your children (even if you do not have children) that if they are lost or are in trouble they should approach a police officer for help? 1 = Yes 2 = No | 1 2 |
| 6.15 | Do you trust the SAPS? 1 = Yes 2 = No | 1 2 |
| 6.16 | Do you trust the metro police/traffic police? 1 = Yes 2 = No | 1 2 |

SECTION 7a: COURTS

READ OUT: Next I am going to ask you some questions about the courts general.

| 7a.1 | Do you know where the nearest magistrates' court is? 1 = Yes 2 = No | 1 2 |
|------|--|------------------|
| 7a.2 | Do you think the courts are generally performing their duties adequately? 1 = Yes 2 = No | 1 2 |
| 7a.3 | Have you been to court in the past twelve months (for any reason)? 1 = Yes 2 = No Go to Q7a.5 | 1 2 |
| 7a.4 | If yes, why did you go to court? 1 = I was a party to a case 2 = As a witness 3 = Just to attend court 4 = Administrative reason (for example ex parte applications, affidavit, divorce, etc) 5 = Other (specify) | 1 2 3 4 |
| 7a.5 | Do you think the sentences served for violent crimes are long enough to discourage people from committing these crimes? 1 = Yes 2 = No | 1 2 |
| 7a.6 | Are you satisfied with the way the courts generally deal with perpetrators of crime? 1 = Yes 2 = No Go to Q7a.8 | 1 2 |

| 7a.7 | If yes, why are you satisfied with the way courts generally deal with perpetrators of crime? 1 = They have a high rate of conviction 2 = They pass sentences appropriate to the crime 3 = They are not corrupt 4 = Other (specify) Go to Q7a.9 | 1 2 3 4 |
|------|---|------------------|
| 7a.8 | If no, why are you <i>not</i> satisfied with the way the courts generally deal with perpetrators of crime? 1 = They do not have enough convictions 2 = Matters drag for too long/ postponements 3 = No proper notice of hearing is served 4 = Courts are too lenient on criminals 5 = They release perpetrators unconditionally 6 = Other (specify) | |
| 7a.9 | Are you satisfied with the overall service provided by the prosecutors/ state advocates in general? 1 = Yes 2 = No | 1 2 |

SECTION 7b: TRAFFICKING IN PERSONS

READ OUT: Next I would like to ask you some questions about Trafficking in Persons. Trafficking in Persons is the recruitment and transportation of people from one place to another or one country to another by using deception or force for the purpose of exploitation.

| 7b.1 | Have you ever heard of Trafficking in Persons? 1 = Yes 2 = No | 1 2 |
|------|---|--|
| 7b.2 | How did you learn of Trafficking in Persons? 1 = Media 2 = Awareness Campaigns 3 = Through family / friends / other community members 4 = I was a victim 5 = I was a witness 6 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |
| 7b.3 | What do you think could be the reasons of people being trafficked? Read all options 1 = Sexual exploitation 2 = Forced labour 3 = Begging on street corners 4 = Extraction of body parts 5 = Financial gain 6 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |
| 7b.4 | How do you think traffickers recruit their victims? 1 = Offering good job opportunities 2 = Dealing with strangers on social networks 3 = Free life-changing offers (e.g. marriage for a better life) 4 = Someone offering lifts 5 = Blackmail 6 = Offering free drugs 7 = Abduct 8 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 |

| 7b.5 | Who in your opinion is at risk of being a victim of Trafficking in Persons? Read all options 1 = Young girls/boys 2 = The unemployed 3 = The poor 4 = Children from child-headed households 5 = Substance abusers (e.g. drug addicts) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 |
|------|---|--------------------------------|
| | 6 = Other (specify) | 1 2 |
| 7b.6 | Do you know where to report a case related to Trafficking in Persons? 1 = Yes 2 = No Go to Q7b.8 | 1 2 |
| 7b.7 | If yes, where? 1 = Police 2 = NGO/Volunteer group 3 = Religious / Traditional (incl. traditional leader) 4 = Community Policing Forum 5 = Local Ward Councillor 6 = Embassy 7 = Other (specify) | |
| 7b.8 | Do you know of a shelter or place of safety in your area where you can take someone who is a victim of Trafficking in Persons? 1 = Yes 2 = No Go to Q7b.10 | 1 2 |
| | | |

| 7b.9 | If yes, what is the nature of this shelter or place of safety in your area? Read all options 1 = NGO/volunteer run 2 = State run 3 = Religious / Traditional (incl. traditional leader) 4 = Other (specify) | 1 2 3 4 |
|-------|--|------------------|
| | | |
| 7b.10 | What is your knowledge on the law with regard to Trafficking in Persons? 1 = Have heard about the law and policies 2 = Have in-depth knowledge of the laws and policies 3 = Do not know | 1 2 3 |
| 7b.11 | Do you think that the government is doing enough to reduce Trafficking in Person's crime in South Africa? 1 = Yes 2 = No 3 = Do not know | 1 2 3 |
| | | |

SECTION 8 : CORRECTIONAL SERVICES READ OUT: Next Lam going to ask you some questions about the Corrections.

READ OUT: Next I am going to ask you some questions about the Correctional Services.

| 8.1 | Have you been to a prison for any reason (for business or as a visitor or as an inmate) in the past 12 months? 1 = Yes 2 = No | | | 1 |
|-----|---|-------------------------|--------------------|---|
| 8.2 | Would you be willing to welcome a former prisoner back into your community? 1 = Yes 2 = No | | | 1 |
| 8.3 | Would you be willing to provide employment to a former prisoner? 1 = Yes 2 = No | | | 1 |
| 8.4 | Please indicate whether you agree with the following statements? Read all the options 1 = Prison rehabilitates those who have been sentenced to imprisonment 2 = Prisons are just colleges for crooks 3 = Prisoners get parole too easily 4 = Prisons violate prisoners' rights 5 = It is easy to escape from prisons 6 = People who have been to prison will not easily commit crimes again 7 = Prisons safely lock away those who have been sentenced | Yes 1 1 1 1 1 1 1 1 1 1 | No 2 2 2 2 2 2 2 2 | 3 |

SECTION 9: CORRUPTION

READ OUT: I would now like to ask you some questions about corruption in the public sector. Corruption is when someone who is in a position of authority fails to do something he/she is required to do and solicits a bribe.

| 9.1 | What do you think are the reasons why people are engaging in corruption? Read all the options 1 = Real need (such as hunger) 2 = Greed 3 = Get rich quickly 4 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 |
|-----|---|----------------------------|
| 9.2 | How do you think the level of corruption has changed in the past three calendar years? 1 = Increased 2 = Decreased 3 = Stayed the same | 1 2 3 |
| 9.3 | What do you think is the main reason why people are paying bribes? 1 = Speeding up procedure 2 = Receive better treatment 3 = Finalisation of procedure 4 = Avoid payment of fine 5 = Reduce cost of procedure 6 = Receive information 7 = Other (specify) | |
| | | |

| 9.4 | Which the government services do you think the officials are likely to be involved in the act of corruption? Read all the options 01 = Social welfare grant 02 = Water or electricity 03 = Housing 04 = Medical care 05 = Policing 06 = Court related services 07 = Education/schooling 08 = Identity Documents/passports 09 = Drivers licences 10 = Traffic fines 11 = Employment/jobs 12 = When visiting a prison 13 = Customs 14 = Other (specify) | |
|-----|--|--|
| | | |

SECTION 10: EXPERIENCE OF HOUSEHOLD CRIME

+ READ OUT: Having asked in general about your perceptions of crime, I would like to ask you about your <u>experiences</u> of crime over the past five years, and in particular, within the past twelve months. I am going to read out a list of crimes, and I would like you to tell me if you or any member of your household have been a victim of any of these crimes in the past five years, and then in the past twelve months.

| 10.1 | | In the past 5 years have you or any member of the household experienced []? | In the past 12 months have you or any member of the household experienced []. If yes, how many times? | How many were successful in the past 12 months? | When did the most recent successful incident occur in the past 12 months? | If successful in the past 12 months, then go to SKIP PATTERN INSTRUCTIONS |
|------|--|---|---|---|---|---|
| | Type of Crime | Yes No | Write "0" if none | | Month Year | |
| Α | Theft of car | 1 2 | | | | Section 11, Page 18 |
| В | Housebreakings / burglary (when there was no contact between victim and perpetrator) | 1 2 | | | | Section 12, Page 20 |
| С | Home Robbery (incl. robbery often around or inside the household's dwelling) | 1 2 | | | | Section 13, Page 23 |
| D | Theft of livestock/poultry and other animals | 1 2 | | | | Section 14, Page 26 |
| E | Theft of crops planted by the household | 1 2 | | | | Section 15, Page 29 |
| F | Murder | 1 2 | | | | Section 16, Page 32 |
| G | Theft out of motor vehicle | 1 2 | | | | Section 17, Page 35 |
| Н | Deliberate damaging/burning/ destruction of dwellings | 1 2 | | | | Section 18, Page 38 |
| I | Motor vehicle vandalism/ deliberate damage of motor vehicle | 1 2 | | | | Section 19, Page 40 |
| J | Theft of bicycle | 1 2 | | | | Section 20, Page 42 |
| K | Other (specify) | 1 2 | | | | |

If the household has not been affected by the listed crimes in the past 12 months, then go to Q20.17 on page 43.

| • | h | h | m | m | |
|--------------------|---|---|---|---|--|
| HOUSEHOLD SECTION | | | | | |
| INTERVIEW END TIME | Ш | | | Ш | |

SECTION 11 : THEFT OF CAR
READ OUT: Now I would like to ask you some detailed questions about the theft of your car/household car that you or any member of your household experienced in the past 12 months. If more than one, report on the most recent one.

| | · • | |
|------|---|------------------|
| 11.1 | Where was the vehicle when it was stolen? 1 = At home 2 = In a public parking lot 3 = Outside the office/shops /at work 4 = In the street in town 5 = In the street in a residential area 6 = Other (specify) | |
| 11.2 | What period of the day did this happen? 1 = Morning hours 2 = Afternoon hours 3 = At night 4 = Do not know | 1 2 3 4 |
| 11.3 | When did this happen? Read all the options 1 = During the week 2 = Over the weekend | 1 2 |
| 11.4 | Did you or any member of your household report the incident to the police? 1 = Yes 2 = No Go to Q11.6 | 1 2 |
| 11.5 | If not, why not? 01 = Not serious enough/no loss/kid's stuff 02 = Solved it myself/perpetrator known to me 03 = Inappropriate for police/police not necessary 04 = Reported to other authorities instead 05 = My family resolved it 06 = No insurance 07 = Police could do nothing/lack of proof 08 = Police won't do anything about it 09 = Fear/dislike of the police/no involvement wanted with police 10 = Didn't dare (for fear of reprisal) 11 = Other reasons 12 = Do not know Go to Q11.11 | |
| 11.6 | If you did report it, were you satisfied with the police response? 1 = Yes 2 = No | 1 2 |

| 11.7 | Was an arrest made in the case? 1 = Yes 2 = No 3 = Do not know → Go to Q11.10 → Go to Q11.10 | 1 2 3 |
|-------|---|--|
| 11.8 | Did you or any member of your household have to attend court? 1 = Yes 2 = No 3 = Do not know 4 = Not yet Go to Q11.10 | 1 2 3 4 |
| 11.9 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 |
| 11.10 | Were you satisfied with the way the following authorities handled the case? Read all the options 1 = The uniformed police 2 = The detective(s) 3 = The prosecutors 4 = The judge/courts 5 = State lawyer 6 = Private lawyer 7 = Other (specify) | Yes No N/A 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 |
| 11.11 | Did you or any member of your household report the crime to anyone else (other than the police)? 1 = Yes 2 = No | 1 2 |
| | | |

| 11.12 | If yes, who did you first report the crime to? 1 = Religious / Traditional (incl. traditional leader) 2 = Local gang 3 = Community Policing Forum 4 = Local vigilante group 5 = Local ward councillor 6 = Private security 7 = Insurance company 8 = Vehicle tracking company 9 = Other (specify) | |
|-------|--|--------------|
| 11.13 | Was the stolen vehicle recovered? 1 = Yes 2 = No 3 = Do not know | 1 2 3 |
| 11.14 | Do you know who stole your vehicle? 1 = Yes 2 = No Go to Q11.18 | 1 2 |
| 11.15 | If you know, how do you know? 1 = Know the people involved by name/by face 2 = Others witnessed the theft 3 = Police report 4 = Witnessed theft 5 = General community knowledge 6 = Other (specify) | |
| 11.16 | How many of the perpetrators were male and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Males |

| 11.17 | How many of the perpetrators were female and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Females |
|-------|--|--|
| 11.18 | Was the vehicle insured? 1 = Yes 2 = No | 1 2 |
| 11.19 | Have you or any member of your household changed your behaviour as a result of this incident? 1 = Yes 2 = No | 1 2 |
| 11.20 | If yes, in what way? 1 = Took measures to protect my car 2 = Do not go out/travel alone anymore 3 = Changed travelling route 4 = Avoid certain places 5 = Increased awareness/more alert 6 = I carry a gun 7 = I carry another type of weapon (other than gun) 8 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 |
| 11.21 | If yes, do these measures make you feel safer? 1 = Yes 2 = No | 1 2 |

GO BACK TO SECTION 10, PAGE 17 TO CHECK FOR OTHER CRIMES.

SECTION 12: HOUSEBREAKING / BURGLARY (when there was no contact between victim(s) and perpetrator(s))
READ OUT: Now I would like to ask you some detailed questions about the housebreaking or burglary that you or any member of your household have experienced in the past 12 months. If more than one, report on the most recent one.

| 12.1 | Was there any contact between you or any member of your household and the perpetrator(s) at the time of the incident? 1 = Yes | 1 2 |
|------|--|---|
| 12.2 | What period of the day did this happen? 1 = Morning hours 2 = Afternoon hours 3 = At night 4 = Do not know | 1 2 3 4 |
| 12.3 | How did the burglars gain entry into the house? 1 = Door smashed 2 = Opened with duplicate keys 3 = Through the window 4 = Through the garage 5 = Through the roof 6 = Do not know 7 = Other (specify) | |
| 12.4 | Did you or any member of your household lose any belongings during the incident? 1 = Yes 2 = No 3 = Do not know → Go to Q12.7 Go to Q12.7 | 1 2 3 |
| 12.5 | If yes, what was this? 1 = Hand-bag/wallet 2 = Money 3 = Electronic equipment (e.g. laptop, TV, DVD Player) 4 = Travelling bag 5 = Food stuff 6 = Personal effects (watches, jewellery) 7 = Cell phone 8 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |

| 12.6 | Was any of the property that was stolen insured? 1 = Yes 2 = No | 1 2 |
|-------|---|------------------|
| 12.7 | Did you or any member of the household report the incident to the police? 1 = Yes 2 = No Go to Q12.9 | 1 2 |
| 12.8 | If not, why not? 01 = Not serious enough/no loss/kid's stuff 02 = Solved it myself/perpetrator known to me 03 = Inappropriate for police/police not necessary 04 = Reported to other authorities instead 05 = My family resolved it 06 = No insurance 07 = Police could do nothing/lack of proof 08 = Police won't do anything about it 09 = Fear/dislike of the police/no involvement wanted with police 10 = Didn't dare (for fear of reprisal) 11 = Other reasons 12 = Do not know Go to Q12.14 | |
| 12.9 | If you did report it, were you satisfied with the police response? 1 = Yes 2 = No | 1 2 |
| 12.10 | Was an arrest made in the case? 1 = Yes 2 = No | 1 2 3 |
| 12.11 | Did you or any member of your household have to attend court? 1 = Yes 2 = No 3 = Do not know 4 = Not yet | 1 2 3 4 |

| 12.12 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 |
|-------|--|--|
| 12.13 | Were you satisfied with the way the following authorities handled the case? Read all the options 1 = The uniformed police 2 = The detective(s) 3 = The prosecutors 4 = The judge/courts 5 = State lawyer 6 = Private lawyer 7 = Other (specify) | Yes No N/A 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 |
| 12.14 | Did you or any member of your household report the crime to anyone else (other than the police)? 1 = Yes 2 = No Go to Q12.16 | 1 2 |
| 12.15 | If yes, who did you first report the crime to? 1 = Religious / Traditional (incl. traditional leader) 2 = Local gang 3 = Community Policing Forum 4 = Local vigilante group 5 = Local ward councillor 6 = Private security 7 = Insurance company 8 = Other (specify) | |
| 12.16 | Were the stolen goods recovered? 1 = Yes 2 = No | 1 2 |

| 12.17 | Do you know any member of your household know who broke into your house? | |
|-------|---|----------------|
| | 1 = Yes 2 = No | 2 |
| 12.18 | If you know, how do you know? 1 = Know the people involved by name/by face 2 = Others witnessed the theft 3 = Police report 4 = Witnessed theft 5 = General community knowledge 6 = Other (specify) | |
| 12.19 | How many of the perpetrators were male and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Males |
| 12.20 | How many of the perpetrators were female and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Females |

+

| 12.21 | Have you or any member of your household done anything to make the property more secure as a result of this incident? 1 = Yes 2 = No Go to Section 10 | 1 2 |
|-------|---|---|
| 12.22 | If yes, in what way? 1 = Took measures to protect the house or property (target hardening) 2 = Increased awareness/more alert 3 = Acquired a gun 4 = Acquired another type of weapon (other than gun) 5 = Don't leave the house unattended 6 = Security alarm installed 7 = Replaced door locks 8 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |
| 12.23 | If yes, do these measures make you feel safer? 1 = Yes 2 = No | 1 2 |

GO BACK TO SECTION 10, PAGE 17 TO CHECK FOR OTHER CRIMES.

SECTION 13: HOME ROBBERY (including robbery often around or inside the household's dwelling)
READ OUT: Now I would like to ask you some detailed questions about the robbery that you or any member of the household experienced in the past 12 months. If more than one, report on the most recent one.

| 13.1 | How many people robbed you or any member of your household? Write 98 if Do not know | |
|------|--|------------------------------------|
| 13.2 | Did you or any household member/visitor resist the robbery? 1 = Yes 2 = No | 1 2 |
| 13.3 | What period of the day did this happen? 1 = Morning hours 2 = Afternoon hours 3 = At night 4 = Do not know | 1 2 3 4 |
| 13.4 | Were any weapons used during the incident? 1 = Yes 2 = No | 1 2 |
| 13.5 | If yes, what weapons were used? 1 = Knife 2 = Stick/club 3 = Metal bar 4 = Axe / panga 5 = Gun 6 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |
| 13.6 | Did you or any household member/visitor sustain (suffer) any injuries? 1 = Yes 2 = No Go to Q13.9 | 1 2 |
| 13.7 | Did any of these injuries require medical attention? 1 = Yes 2 = No Go to Q13.9 | 1 2 |

| 13.8 | Was anyone admitted to hospital due to the injuries? 1 = Yes 2 = No | 1 2 |
|-------|---|---|
| 13.9 | Did anyone die as a result of the incident? 1 = Yes 2 = No | 1 2 |
| 13.10 | Did any member of the household lose some property in the robbery? 1 = Yes 2 = No Go to Q13.12 | 1 2 |
| 13.11 | If yes, what was this? 1 = Hand-bag / wallet 2 = Money 3 = Electronic equipment (eg. laptop, TV, DVD player) 4 = Travelling bag 5 = Food stuff 6 = Personal effects (such as watch, jewelleries and clothes) 7 = Cell phone 8 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 |
| 13.12 | Did you or any member of the household report the incident to the police? 1 = Yes 2 = No Go to Q13.14 | 1 2 |
| | | |

| 13.13 | If not, why not? 01 = Not serious enough/no loss/kid's stuff 02 = Solved it myself/perpetrator known to me 03 = Inappropriate for police/police not necessary 04 = Reported to other authorities instead 05 = My family resolved it 06 = No insurance 07 = Police could do nothing/lack of proof 08 = Police won't do anything about it 09 = Fear/dislike of the police/no involvement wanted with police 10 = Didn't dare (for fear of reprisal) 11 = Other reasons 12 = Do not know → Go to Q13.19 | |
|-------|---|------------------|
| 13.14 | If you did report it, were you satisfied with the police response? 1 = Yes 2 = No | 1 2 |
| 13.15 | Was an arrest made in the case? 1 = Yes 2 = No 3 = Do not know → Go to Q13.18 Go to Q13.18 | 1 2 3 |
| 13.16 | Did you or any member of your household have to attend court? 1 = Yes 2 = No 3 = Do not know 4 = Not yet | 1 2 3 4 |
| 13.17 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 |

| 13.18 | Were you satisfied with the way the following authorities handled the case? Read all the options 1 = The uniformed police 2 = The detective(s) 3 = The prosecutors 4 = The judge/courts 5 = State lawyer 6 = Private lawyer 7 = Other (specify) | Yes 1 1 1 1 1 1 1 1 1 | No 2 2 2 2 2 2 2 2 | N/A 3 3 3 3 3 3 3 |
|-------|--|-----------------------|--------------------|--|
| 13.19 | Did you or any member of your household report the crime to anyone else (other than the police)? 1 = Yes 2 = No Go to Q13.21 | | 1 2 | |
| 13.20 | If yes, who did you first report the crime to? 1 = Religious / Traditional (incl. traditional leader) 2 = Local gang 3 = Community Policing Forum 4 = Local vigilante group 5 = Local ward councillor 6 = Private security 7 = Insurance Company 8 = Other (specify) | | | |
| 13.21 | Were the stolen goods recovered? 1 = Yes 2 = No | | 1 2 | |
| 13.22 | Do you or any member of your household know who robbed you? 1 = Yes 2 = No Go to Q13.26 | | 1 2 | |

| 13.23 | If you know, how do you know? 1 = Know the people involved by name / by face 2 = Others witnessed the theft 3 = Police report 4 = Witnessed theft 5 = General community knowledge 6 = Other (specify) | |
|-------|---|----------------|
| 13.24 | How many of the perpetrators were male and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Males |
| 13.25 | How many of the perpetrators were female and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Females |
| 13.26 | Have you or any member of your household changed behaviour as a result of this incident? 1 = Yes 2 = No | 1 2 |

| 13.27 | If yes, in what way? 1 = Took measures to protect my house or property (target hardening) 2 = Increased awareness / more alert 3 = Acquired a gun 4 = Acquired another type of weapon (other than a gun) 5 = Don't leave the house unattended 6 = Security alarm installed 7 = Replaced door locks 8 = Other (specify) | Yes 1 1 1 1 1 1 1 1 1 1 1 | No 2 2 2 2 2 2 2 2 2 2 2 |
|-------|--|---------------------------|--------------------------|
| 13.28 | If yes, do these measures make you feel safer? 1 = Yes 2 = No | | 1 |

GO BACK TO SECTION 10, PAGE 17 TO CHECK FOR OTHER CRIMES.

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SECTION 14: THEFT OF LIVESTOCK, POULTRY AND OTHER ANIMALS

READ OUT: Now I would like to ask you some detailed questions about the livestock/poultry/other animal theft that you or any members of your household have experienced in the past 12 months. If more than one, report on the most recent one.

| 14.1 | Where did this incident occur? 1 = In a kraal /outside the house 2 = Inside the house 3 = In the fields / grazing land 4 = Around the home 5 = Other (specify) | 1 2 3 4 5 |
|------|--|---|
| 14.2 | In this specific incident, what kind of livestock was stolen? 1 = Cattle 2 = Rabbits 3 = Pigs 4 = Sheep 5 = Goats 6 = Poultry (chicken, ducks etc) 7 = Dogs (excl. pets) 8 = Horses, donkeys, mules 9 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 |
| 14.3 | How many were stolen? 1 = Cattle 2 = Rabbits 3 = Pigs 4 = Sheep 5 = Goats 6 = Poultry (chicken, ducks etc) 7 = Dogs (excl. pets) 8 = Horses, donkeys, mules 9 = Other | No. of livestock |

| _ | | |
|------|---|----------------|
| 14.4 | Do you or any member of your household know who stole your livestock? 1 = Yes 2 = No Go to Q14.8 | 1 2 |
| 14.5 | If you know, how do you know? 1 = Know the people involved by name/by face 2 = Others witnessed the theft 3 = Police report 4 = Witnessed theft 5 = General community knowledge 6 = Other (specify) | |
| 14.6 | How many of the perpetrators were male and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Males |
| 14.7 | How many of the perpetrators were female and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Females |

| 14.8 | Did you or any member of your household report the incident to the police? 1 = Yes 2 = No Go to Q14.10 | 1 2 |
|-------|---|------------------|
| 14.9 | If not, why not? 01 = Not serious enough/no loss/kid's stuff 02 = Solved it myself/perpetrator known to me 03 = Inappropriate for police/police not necessary 04 = Reported to other authorities instead 05 = My family resolved it 06 = No insurance 07 = Police could do nothing/lack of proof 08 = Police won't do anything about it 09 = Fear/dislike of the police/no involvement wanted with police 10 = Didn't dare (for fear of reprisal) 11 = Other reasons 12 = Do not know → Go to Q14.15 | |
| 14.10 | If you did report it, were you satisfied with the police response? 1 = Yes 2 = No | 1 2 |
| 14.11 | Was an arrest made in the case? 1 = Yes 2 = No 3 = Do not know → Go to Q14.14 → Go to Q14.14 | 1 2 3 |
| 14.12 | Did you or any member of your household have to attend court? 1 = Yes 2 = No 3 = Do not know 4 = Not yet Go to Q14.14 | 1 2 3 4 |

| 14.13 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 |
|-------|---|--|
| 14.14 | Were you satisfied with the way the following authorities handled the case? Read all the options 1 = The uniformed police 2 = The detective(s) 3 = The prosecutors 4 = The judge/courts 5 = State lawyer 6 = Private lawyer 7 = Other (specify) | Yes No N/A 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 |
| | | |
| 14.15 | Did you or any member of your household report the crime to anyone else (other than the police)? 1 = Yes 2 = No Go to Q14.17 | 1 2 |
| | anyone else (other than the police)? 1 = Yes | |

| 14.18 | Have you or any member of your household done anything to make your livestock more secure as a result of this incident? 1 = Yes 2 = No | 1 2 |
|-------|--|--------------------------------|
| 14.19 | If yes, in what way? 1 = Took measures to protect my livestock with better fencing, alarms etc. (target hardening) 2 = Increased awareness / more alert 3 = Acquired a gun 4 = Acquired another type of weapon (other than a gun) 5 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 |
| 14.20 | If yes, do these measures make you feel safer? 1 = Yes 2 = No | 1 2 |

GO BACK TO SECTION 10, PAGE 17 TO CHECK FOR OTHER CRIMES.

SECTION 15: THEFT OF CROPS PLANTED BY THE HOUSEHOLD

READ OUT: Now I would like to ask you some detailed questions about the crop theft that you or any members of your household have experienced in the past 12 months. If more than one, report on the most recent one.

| 15.1 | Where did the incident occur? 1 = In the garden 2 = In the fields 3 = In the house 4 = In the granary/silo 5 = Other (specify) | 1 2 3 4 5 |
|------|---|---|
| 15.2 | In this incident, please indicate what was stolen Read all the options 1 = Maize 2 = Spinach 3 = Beans 4 = Pumpkins 5 = Sugar cane 6 = Fruit 7 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |
| 15.3 | Do you or any member of your household know who stole your crops? 1 = Yes 2 = No Go to Q15.7 | 1 2 |
| 15.4 | If you know, how do you know? 1 = Know the people involved by name/by face 2 = Others witnessed the theft 3 = Police report 4 = Witnessed theft 5 = General community knowledge 6 = Other (specify) | |

| 15.5 | How many of the perpetrators were male and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Males |
|------|---|----------------|
| 15.6 | How many of the perpetrators were female and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Females |

| 15.7 | Did you or any member of your household report the incident to the police? 1 = Yes 2 = No | 1 2 |
|-------|---|------------------|
| 15.8 | | |
| 15.9 | If you did report it, were you satisfied with the police response? 1 = Yes 2 = No | 1 2 |
| 15.10 | Was an arrest made in the case? 1 = Yes 2 = No | 1 2 3 |
| 15.11 | Did you or any member of your household have to attend court? 1 = Yes 2 = No 3 = Do not know 4 = Not yet Go to Q15.13 | 1 2 3 4 |

| 15.12 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 |
|-------|--|---|
| 15.13 | Were you satisfied with the way the following authorities handled the case? Read all the options 1 = The uniformed police 2 = The detective(s) 3 = The prosecutors 4 = The judge/courts 5 = State lawyer 6 = Private lawyer 7 = Other (specify) | Yes No N/A 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 |
| 15.14 | Did you or any member of your household report the crime to anyone else (other than the police)? 1 = Yes 2 = No Go to Q15.16 | 1 2 |
| 15.15 | If yes, who did you first report the crime to? 1 = Religious / Traditional (incl. traditional leader) 2 = Local gang 3 = Community Policing Forum 4 = Local vigilante group 5 = Local ward councillor 6 = Private security 7 = Insurance company 8 = Other (specify) | |
| 15.16 | Were the stolen crops recovered? 1 = Yes 2 = No | 1 2 |

| 15.17 | Have you or any member of your household done anything to make your crops more secure as a result of this experience? 1 = Yes 2 = No Go to Section 10 | 1 2 |
|-------|--|---------------------------------|
| 15.18 | If yes, in what way? 1 = Took measures to protect my crops or property (target hardening such as alarms on barns, better fences, etc.) 2 = Increased awareness/more alert 3 = Acquired a gun 4 = Acquired another type of weapon (other than a gun) 5 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 |
| 15.19 | If yes, do these measures make you feel safer? 1 = Yes 2 = No | 1 2 |

GO BACK TO SECTION 10, PAGE 17 TO CHECK FOR OTHER CRIMES.

SECTION 16: MURDER

READ OUT: Now I would like to ask you some detailed questions about the murder of a household member that happened in the past 12 months. If more than one, report on the most recent one.

| 16.1 | How many people died in this incident? Write 98 if Do not know | |
|-------|---|------------------------------------|
| 16.2a | Were any weapons used during the incident? 1 = Yes 2 = No | 1 2 |
| 16.2b | If yes, what weapons were used? 1 = Knife 2 = Stick/club 3 = Metal bar 4 = Axe / panga 5 = Gun 6 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |
| 16.3 | What was your relationship to the deceased? 1 = Parent 2 = Spouse 3 = Other blood relation 4 = Child 5 = Other marital relation 6 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |
| 16.4 | Was this person the main source of income for the household? 1 = Yes 2 = No | 1 2 |
| 16.5 | Did you or any member of your household report the incident to the police? 1 = Yes 2 = No Go to Q16.7 | 1 2 |

| 16.6 | If not, why not? 1 = Solved it myself/perpetrator known to me 2 = Inappropriate for police/police not necessary 3 = Reported to other authorities instead 4 = My family resolved it 5 = No insurance 6 = Police could do nothing/lack of proof 7 = Fear/dislike of the police/no involvement wanted with police 8 = Other reasons 9 = Do not know Go to Q16.8 | |
|-------|---|-----|
| 16.7 | If you did report it, were you satisfied with the police response? 1 = Yes 2 = No | 1 2 |
| 16.8 | Did you or any member of the household report the crime to anyone else (other than the police)? 1 = Yes 2 = No Go to Q16.10 | 1 2 |
| 16.9 | If yes, who did you first report the crime to? 1 = Religious / Traditional (incl. traditional leader) 2 = Local gang 3 = Community Policing Forum 4 = Local vigilante group 5 = Local ward councillor 6 = Private security 7 = Insurance company 8 = Other (specify) | |
| 16.10 | Do you or any member of your household know who committed this crime? 1 = Yes 2 = No → Go to Q16.15 | 1 2 |

| 16.11 | If you know, how do you know? 1 = Murderer confessed to self/others 2 = Others witnessed murder 3 = Police report 4 = Witnessed murder 5 = General community knowledge 6 = Other (specify) | |
|-------|--|----------------|
| 16.12 | How many of the perpetrators were male and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Males |
| 16.13 | How many of the perpetrators were female and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Females |

| 16.14 | What was the relationship between the murderer and the victim? 01 = Relative/other household member 02 = Spouse/lover 03 = Boss/teacher 04 = Other friends/acquaintances 05 = Police 06 = Other authority figure 07 = Known community members 08 = Known people from outside 09 = Unknown community members 10 = Unknown people from outside 11 = Other (specify) | |
|-------|--|------------------|
| 16.15 | Was an arrest made in the case? 1 = Yes 2 = No 3 = Do not know → Go to Q16.18 → Go to Q16.18 | 1 2 3 |
| 16.16 | Did you or any member of your household have to attend court? 1 = Yes 2 = No 3 = Do not know 4 = Not yet | 1 2 3 4 |
| 16.17 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 |

| 16.18 | Were you satisfied with the way the following authorities handled the case? Read all the options 1 = The uniformed police 2 = The detective(s) 3 = The prosecutors 4 = The judge/courts 5 = State lawyer 6 = Private lawyer 7 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |
|-------|--|--|
| 16.19 | What do you think was the motive for the murder? 01 = Long term personal anger towards victim 02 = Jealousy 03 = Attempted rape 04 = Gang or other group related motive 05 = Other unprovoked attack 06 = Sudden personal anger towards victim 07 = Money or other financial motive 08 = Racial, ethnic or political motivation 09 = Anger towards victims family/friends 10 = Discipline/attempted arrest 11 = Do not know 12 = Other (specify) | |

| 16.20 | Was alcohol or drugs involved? 1 = Yes 2 = No | 1 2 |
|-------|--|-----|
| 16.21 | Is this incident an on-going problem in which more people are likely to die? 1 = Yes 2 = No | 1 2 |
| 16.22 | Was counselling provided to you or any member of the household? 1 = Yes 2 = No | 1 2 |
| | | |
| | | |
| | | |

GO BACK TO SECTION 10, PAGE 17 TO CHECK FOR OTHER CRIMES.

SECTION 17: THEFT OUT OF MOTOR VEHICLE

READ OUT: Now I would like to ask you some detailed questions about the theft from your/household motor vehicle that you have experienced in the past 12 months. If more than one, report on the most recent one.

| 17.1 | Where was the vehicle when something was stolen from it? 1 = At home 2 = In a public parking lot 3 = Outside the office/shops/at work 4 = In the street in town 5 = In the street in a residential area 6 = Other (specify) | |
|------|---|--|
| 17.2 | What period of the day did this happen? 1 = Morning hours 2 = Afternoon hours 3 = At night 4 = Do not know | 1 2 3 4 |
| 17.3 | When did this happen? Read all the options 1 = During the week 2 = Over the weekend | 1 2 |
| 17.4 | What is it that was stolen? 1 = Money/purse/wallet 2 = Bank books/bank cards 3 = Cell phone 4 = Travel document 5 = Car radio 6 = Tyres/wheels 7 = Aerial 8 = Other car parts 9 = Other (specify) | Yes No N/A 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 |
| 17.5 | Did you or any member of your household report the incident to the police? 1 = Yes 2 = No | 1 2 |

| 17.6 | If not, why not? 01 = Not serious enough/no loss/kid's stuff 02 = Solved it myself/perpetrator known to me 03 = Inappropriate for police/police not necessary 04 = Reported to other authorities instead 05 = My family resolved it 06 = No insurance 07 = Police could do nothing/lack of proof 08 = Police won't do anything about it 09 = Fear/dislike of the police/no involvement wanted with police 10 = Didn't dare (for fear of reprisal) 11 = Other reasons 12 = Do not know Go to Q17.12 | |
|-------|---|------------------|
| 17.7 | If you did report it, were you satisfied with the police response? 1 = Yes 2 = No | 1 2 |
| 17.8 | Was an arrest made in the case? 1 = Yes 2 = No | 1 2 3 |
| 17.9 | Did you or any member of your household have to attend court? 1 = Yes 2 = No 3 = Do not know 4 = Not yet → Go to Q17.11 | 1 2 3 4 |
| 17.10 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 |

| 17.11 | Were you satisfied with the way the following authorities handled the case? Read all the options 1 = The uniformed police 2 = The detective 3 = The prosecutors 4 = The judge/courts 5 = State lawyer 6 = Private lawyer 7 = Other (specify) | Yes No N/A 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 |
|-------|--|---|
| 17.12 | Did you or any member of your household report the crime to anyone else (other than the police)? 1 = Yes 2 = No Go to Q17.14 | 1 2 |
| 17.13 | If yes, who did you first report the crime to? 1 = Religious / Traditional (incl. traditional leader) 2 = Local gang 3 = Community Policing Forum 4 = Local vigilante group 5 = Local ward councillor 6 = Private security 7 = Insurance company 8 = Other (specify) | |
| 17.14 | Were the stolen goods recovered? 1 = Yes 2 = No | 1 2 |
| 17.15 | Do you know who stole the things from your vehicle? 1 = Yes 2 = No Go to Q17.19 | 1 2 |

| 17.16 | If you know, how do you know? 1 = Know the people involved by name/by face 2 = Others witnessed the theft 3 = Police report 4 = Witnessed theft 5 = General community knowledge 6 = Other (specify) | |
|-------|---|----------------|
| 17.17 | How many of the perpetrators were male and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Males |
| 17.18 | How many of the perpetrators were female and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Females |

| 17.19 | Have you or any member of your household changed your behaviour as a result of this incident? 1 = Yes 2 = No | 1 2 |
|-------|--|--|
| 17.20 | If yes, in what way? 1 = Took measures to protect my car 2 = Do not leave goods in the vehicle 3 = Put goods out of sight, (e.g. in the boot) 4 = Changed travelling route/places where I park my vehicle 5 = Avoid certain places 6 = Increased awareness/more alert 7 = I carry a gun 8 = I carry another type of weapon (other than gun) 9 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |
| 17.21 | If yes, do these measures make you feel safer? 1 = Yes 2 = No | 1 2 |

GO BACK TO SECTION 10, PAGE 17 TO CHECK FOR OTHER CRIMES.

SECTION 18: DELIBERATE DAMAGING/BURNING OR DESTRUCTION OF DWELLINGS

READ OUT: Now I would like to ask you some detailed questions about the vandalism of buildings that you or any members of your household have experienced in the past 12 months. If more than one, report on the most recent one.

| 18.1 | When did this happen? Read all the options 1 = During the week 2 = Over the weekend | 1 2 |
|------|---|-----|
| 18.2 | Was anyone at home at the time of the incident? 1 = Yes 2 = No | 1 2 |
| 18.3 | What building(s) were damaged/destroyed in the incident? 1 = Main homestead/household dwelling 2 = Outbuildings used for dwelling (e.g. tenants room) 3 = Crop storage buildings 4 = Livestock buildings (stables/runs/hen houses e.t.c.) 5 = Adjacent office/shop building 6 = Garage 7 = Wall around property 8 = Other (specify) | |
| 18.4 | Did you or any member of your household report the incident to the police? 1 = Yes 2 = No Go to Q18.6 | 1 2 |
| 18.5 | If not, why not? 01 = Not serious enough/no loss/kid's stuff 02 = Solved it myself/perpetrator known to me 03 = Inappropriate for police/police not necessary 04 = Reported to other authorities instead 05 = My family resolved it 06 = No insurance 07 = Police could do nothing/lack of proof 08 = Police won't do anything about it 09 = Fear/dislike of the police/no involvement wanted with police 10 = Didn't dare (for fear of reprisal) 11 = Other reasons 12 = Do not know Go to Q18.11 | |

| 18.6 | If you did report it, were you satisfied with the police response? 1 = Yes 2 = No | 1 2 |
|-------|--|--|
| 18.7 | Was an arrest made in the case? 1 = Yes 2 = No 3 = Do not know → Go to Q18.10 → Go to Q18.10 | 1 2 3 |
| 18.8 | Did you or any member of your household have to attend court? 1 = Yes 2 = No 3 = Do not know 4 = Not yet Go to Q18.10 | 1 2 3 4 |
| 18.9 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 |
| 18.10 | Were you satisfied with the way the following authorities handled the case? Read all the options 1 = The uniformed police 2 = The detective 3 = The prosecutors 4 = The judge / courts 5 = State lawyer 6 = Private lawyer 7 = Other (specify) | Yes No N/A 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 |
| 18.11 | Did you or any member of your household report the crime to anyone else (other than the police)? 1 = Yes 2 = No Go to Q18.13 | 1 2 |

| 18.12 | If yes, who did you first report the crime to? 1 = Religious / Traditional (incl. traditional leader) 2 = Local gang 3 = Community Policing Forum 4 = Local vigilante group 5 = Local ward councillor 6 = Private security 7 = Insurance company 8 = Other (specify) | |
|-------|--|--------------|
| 18.13 | Do you or any member of your household know who damaged your building(s)? 1 = Yes 2 = No → Go to Q18.17 | 1 2 |
| 18.14 | If you know, how do you know? 1 = Know the people involved by name/by face 2 = Others witnessed the theft 3 = Police report 4 = Witnessed theft 5 = General community knowledge 6 = Other (specify) | |
| 18.15 | How many of the perpetrators were male and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Males |

| 18.16 | How many of the perpetrators were female and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Females |
|-------|---|---------------------------------|
| 18.17 | Was the property insured? 1 = Yes 2 = No | 1 2 |
| 18.18 | Have you or any member of your household done anything to make the house/dwelling more secure as a result of this experience? 1 = Yes 2 = No Go to Section 10 | 1 2 |
| 18.19 | If yes, in what way? 1 = Took measures to protect my house or property (target hardening) 2 = Increased awareness/more alert 3 = Acquired a gun 4 = Acquired another type of weapon (other than gun) 5 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 |
| 18.20 | If yes, do these measures make you feel safer? 1 = Yes 2 = No | 1 2 |

GO BACK TO SECTION 10, PAGE 17 TO CHECK FOR OTHER CRIMES.

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SECTION 19: MOTOR VEHICLE VANDALISM / DELIBERATE DAMAGE OF MOTOR VEHICLE

READ OUT: Now I would like to ask you some detailed questions about the vandalism of the motor vehicle or deliberate damage of motor vehicle that you or any member of your household have experienced in the past 12 months. If more than one, report on the most recent one.

| 19.1 | When did this happen? Read all the options 1 = During the week 2 = Over the weekend | 1 2 |
|------|---|---|
| 19.2 | Where was the vehicle when it was damaged? 1 = At home 2 = In a public parking lot 3 = Outside the office/ shops/at work 4 = In the street in town 5 = In the street in a residential area 6 = Other (specify) | |
| 19.3 | What part of the vehicle was damaged in the incident? 1 = Bodywork 2 = Paintwork 3 = Windscreen/windows 4 = Tyres/wheels 5 = Aerial 6 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |
| 19.4 | Did you or any member of your household report the incident to the police? 1 = Yes 2 = No | 1 2 |
| 19.5 | If not, why not? 01 = Not serious enough/no loss/kid's stuff 02 = Solved it myself/perpetrator known to me 03 = Inappropriate for police/police not necessary 04 = Reported to other authorities instead 05 = My family resolved it 06 = No insurance 07 = Police could do nothing/lack of proof 08 = Police won't do anything about it 09 = Fear/dislike of the police/no involvement wanted with police 10 = Didn't dare (for fear of reprisal) 11 = Other reasons 12 = Do not know Go to Q19.11 | |

| ent one. | | | |
|----------|---|--|--|
| 19.6 | If you did report it, were you satisfied with the police response? 1 = Yes 2 = No | 1 2 | |
| 19.7 | Was an arrest made in the case? 1 = Yes 2 = No | 1 2 3 | |
| 19.8 | Did you or any member of your household have to attend court? 1 = Yes 2 = No 3 = Do not know 4 = Not yet → Go to Q19.10 | 1 2 3 4 | |
| 19.9 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 | |
| 19.10 | Were you satisfied with the way the following authorities handled the case? Read all the options 1 = The uniformed police 2 = The detective(s) 3 = The prosecutors 4 = The judge/courts 5 = State lawyer 6 = Private lawyer 7 = Other (specify) | Yes No N/A 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 | |
| 19.11 | Did you or any member of your household report the crime to anyone else (other than the police)? 1 = Yes 2 = No Go to Q19.13 | 1 2 | |

| 19.12 | If yes, who did you first report the crime to? 1 = Religious / Traditional (incl. traditional leader) 2 = Local gang 3 = Community Policing Forum 4 = Local vigilante group 5 = Local ward councillor 6 = Private security 7 = Insurance company 8 = Other (specify) | |
|-------|--|--------------|
| 19.13 | Do you or any member of the household know who damaged your motor vehicle? 1 = Yes 2 = No Go to Q19.17 | 1 2 |
| 19.14 | If you know, how do you know? 1 = Know the people involved by name/by face 2 = Others witnessed the theft 3 = Police report 4 = Witnessed theft 5 = General community knowledge 6 = Other (specify) | |
| 19.15 | How many of the perpetrators were male and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Males |

| 19.16 | How many of the perpetrators were female and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Females |
|-------|--|---------------------------------|
| 19.17 | Was the vehicle insured? 1 = Yes 2 = No | 1 2 |
| 19.18 | Have you or any member of the household done anything to make the vehicle more secure as a result of this incident? 1 = Yes 2 = No | 1 2 |
| 19.19 | If yes, in what way? 1 = Took measures to protect my motor vehicle 2 = Increased awareness/more alert 3 = Acquired a gun 4 = Acquired another type of weapon (other than gun) 5 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 |
| 19.20 | If yes, do these measures make you feel safer? 1 = Yes 2 = No | 1 2 |

GO BACK TO SECTION 10, PAGE 17 TO CHECK FOR OTHER CRIMES.

SECTION 20 : THEFT OF BICYCLE
READ OUT: Now I would like to ask you some detailed questions about the bicycle theft that you have experienced in the past 12 months. If more than one, report on the most recent one.

| 20.1 | Where was the bicycle when it was stolen? 1 = At home 2 = In a public parking lot 3 = Outside the office/ shops /at work 4 = On the street in town 5 = On the street in a residential area 6 = Other (specify) | |
|------|--|-----|
| 20.2 | Do you or any member of your household know who stole your bicycle? 1 = Yes 2 = No Go to Q20.4 | 1 2 |
| 20.3 | If you know, how do you know? 1 = Know the people involved by name / by face 2 = Others witnessed the theft 3 = Police report 4 = Witnessed theft 5 = General community knowledge 6 = Other (specify) | |
| 20.4 | Did you or any member of your household report the incident to the police? 1 = Yes 2 = No Go to Q20.6 | 1 2 |

| 20.5 | 20.5 If not, why not? 01 = Not serious enough/no loss/kid's stuff 02 = Solved it myself/perpetrator known to me 03 = Inappropriate for police/police not necessary 04 = Reported to other authorities instead 05 = My family resolved it 06 = No insurance 07 = Police could do nothing/lack of proof 08 = Police won't do anything about it 09 = Fear/dislike of the police/no involvement wanted with police 10 = Didn't dare (for fear of reprisal) 11 = Other reasons 12 = Do not know → Go to Q20.11 | | |
|------|--|------------------|--|
| 20.6 | If you did report it, were you satisfied with the police response? 1 = Yes 2 = No | 1 2 | |
| 20.7 | Was an arrest made in the case? 1 = Yes 2 = No 3 = Do not know → Go to Q20.10 → Go to Q20.10 | 1 2 3 | |
| 20.8 | Did you or any member of your household have to attend court? 1 = Yes 2 = No 3 = Do not know 4 = Not yet Go to Q20.10 | 1 2 3 4 | |
| 20.9 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 | |

| 20.10 | Were you satisfied with the way the following authorities handled the case? Read all the options 1 = The uniformed police 2 = The detective 3 = The prosecutors 4 = The judge/courts 5 = State lawyer 6 = Private lawyer 7 = Other (specify) | Yes 1 1 1 1 1 1 1 1 1 1 | No 2 2 2 2 2 2 2 2 | N/A 3 3 3 3 3 3 |
|-------|--|-------------------------|--------------------|-----------------------------------|
| 20.11 | Did you or any member of your household report the crime to anyone else (other than the police)? 1 = Yes 2 = No | | 1 2 | |
| 20.12 | If yes, who did you first report the crime to? 1 = Religious / Traditional (incl. traditional leader) 2 = Local gang 3 = Community Policing Forum 4 = Local vigilante group 5 = Local ward councillor 6 = Private security 7 = Insurance company 8 = Other (specify) | | | |
| 20.13 | Was the stolen bicycle recovered? 1 = Yes 2 = No | | 1 2 | |

| 20.14 | Have you or any member of the household done anything to make your bicycle more secure as a result of this experience? 1 = Yes 2 = No Go to Q20.17 | 1 2 | | | | |
|---|---|---------------------------------|--|--|--|--|
| 20.15 | If yes, in what way? 1 = Took measures to protect my bicycle or property (target hardening) 2 = Increased awareness / more alert 3 = Acquired a gun 4 = Acquired another type of weapon (other than a gun) 5 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 | | | | |
| 20.16 | If yes, do these measures make you feel safer? 1 = Yes 2 = No | 1 2 | | | | |
| SURVEY OFFICER TO ANSWER QUESTION BELOW | | | | | | |
| 20.17 | Indicate the column number of the person who answered most of the questions from Section 1.6 to end of Section 20 | | | | | |

GO TO SECTION 21, PAGE 44

| OFOTION 04 | . EVDEDIENCE OF INDIVIDUAL | ODIME |
|------------|----------------------------|-------|
| SECTION 21 | · EXPERIENCE OF INDIVIDUAL | CRIME |

INDIVIDUAL SECTION INTERVIEW START TIME

| | า | h | m | m | |
|---|---|---|---|---|--|
| Г | | | | | |

READ OUT: Having asked household crime, I would like to ask you about your <u>personal experiences</u> of crime over the past five years, and in particular, within the past twelve months. I am + going to read out a list of crimes, and I would like you to tell me if you have been a victim of any of these crimes in the past five years, and then in the past twelve months.

| 21.1 | | In the past 5 years have you experienced [] | In the past 12 months have you experienced []. If yes, how many times? | How many were successful in the past 12 months? | When did the most recent successful incident occur in the past 12 months? | If successful in the past 12 months, then go to SKIP PATTERN INSTRUCTIONS |
|------|---|---|--|---|---|---|
| | Type of Crime | Yes No | Write "0" if none | | Month Year | |
| A | Theft of personal property (including pick-pocketing and bag snatching) | 1 2 | | | | Section 22, Page 45 |
| В | Hijacking of motor vehicle (incl. attempted hijacking) | 1 2 | | | | Section 23, Page 48 |
| С | Robbery (excl. home robbery and car/truck hijackings) | 1 2 | | | | Section 24, Page 51 |
| D | Sexual Offence (incl. rape, grabbing or touching without your consent) | 1 2 | | | | Section 25, Page 54 |
| E | Assault (excl. sexual assault) | 1 2 | | | | Section 26, Page 57 |
| F | Consumer Fraud | 1 2 | | | | Section 27, Page 60 |
| G | Corruption | 1 2 | | | | Section 28, Page 62 |
| н | Other (specify) | 1 2 | | | | |

If the selected person has not been affected by the listed crime during the past 12 months, then END THE INTERVIEW.

SURVEY OFFICER TO ANSWER QUESTIONS BELOW

| 21.2 | Indicate the person number of the selected person who answered questions in Section 21 to Section 28. | |
|------|---|--|
| 21.3 | Indicate the age of the selected person who answered questions in Section 21 to Section 28. | |
| 21.4 | Indicate the final result code for Section 21 to Section 28. | |

SECTION 22: THEFT OF PERSONAL PROPERTY

READ OUT: Now I would like to ask you some detailed questions about theft of your personal property that you have experienced in the past 12 months. If more than one, report on the most recent one.

| 22.1 | Where did this incident occur? 01 = In the work place 02 = In the street in a residential area 03 = At an entertainment area / bar/ tavern 04 = In a field / park 05 = In some other outdoor area 06 = In someone else's home 07 = In the street outside offices / shops 08 = In a shop / place of business 09 = At a public transport station/ taxi rank or stop 10 = While travelling on public transport 11 = At some other indoor area 12 = Other (specify) | |
|------|---|--|
| 22.2 | Were you alone at the time of the incident? 1 = Yes 2 = No | 1 2 |
| 22.3 | What is it that was stolen? 01 = Money / purse/wallet 02 = Bankbooks/cards 03 = Cell phone 04 = Travel document 05 = Travelling bag 06 = Personal effects (e.g. watches, jewellery) 07 = Portable radio / MP3 player 08 = Clothing 09 = Portable computer 10 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 |
| 22.4 | Do you know who stole your property? | |
| | 1 = Yes 2 = No —————————————————————————————————— | 1 2 |
| | | _ |

| 22.5 | How many of the perpetrators were male and in which age groups were they? Write 98 if Do not know | No. of Males |
|------|---|--------------|
| | Younger than 15 | |
| | 15-34 years | |
| | 35-54 years | |
| | 55 years or older | |
| | Unknown age | |
| 22.6 | 22.6 How many of the perpetrators were female and in which age groups were they? Write 98 if Do not know | |
| | Younger than 15 | |
| | 15-34 years | |
| | 35-54 years | |
| | 55 years or older | |
| | Unknown age | |
| 22.7 | Did you report the incident to the police? 1 = Yes | 1 2 |

| 22.8 | If not, why not? 01 = Not serious enough/no loss/kid's stuff 02 = Solved it myself/perpetrator known to me 03 = Inappropriate for police/police not necessary 04 = Reported to other authorities instead 05 = My family resolved it 06 = No insurance 07 = Police could do nothing/lack of proof 08 = Police won't do anything about it 09 = Fear/dislike of the police/no involvement wanted with police 10 = Didn't dare (for fear of reprisal) 11 = Other reasons 12 = Do not know Go to Q22.14 | |
|-------|---|------------------|
| 22.9 | Were you satisfied with the police response? 1 = Yes 2 = No | 1 2 |
| 22.10 | Was an arrest made in the case? 1 = Yes 2 = No 3 = Do not know Go to Q22.13 Go to Q22.13 | 1 2 3 |
| 22.11 | Did you have to attend court? 1 = Yes 2 = No 3 = Do not know 4 = Not yet Go to Q22.13 | 1 2 3 4 |
| 22.12 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 |

| 22.13 | Were you satisfied with the way the following authorities handled the case? Read all the options 1 = The uniformed police 2 = The detective (s) 3 = The prosecutors 4 = The judge/courts | Yes No N/A 1 2 3 1 2 3 1 2 3 1 2 3 |
|-------|--|--|
| | 5 = State lawyer 6 = Private lawyer 7 = Other (specify) | 1 2 3 1 2 3 1 2 3 |
| 22.14 | Did you report the crime to anyone else (other than the police)? 1 = Yes 2 = No Go to Q22.16 | 1 2 |
| 22.15 | If yes, who did you first report the crime to? 1 = Religious / Traditional (incl. traditional leader) 2 = Local gang 3 = Community Policing Forum 4 = Local vigilante group 5 = Local ward councillor 6 = Private security 7 = Insurance company 8 = Other (specify) | |
| 22.16 | Was the stolen property recovered? 1 = Yes 2 = No | 1 2 |
| 22.17 | Have you done anything to make your property more secure as a result of this incident? 1 = Yes 2 = No Go to Section 21 | 1 2 |

-

| 22.18 | If yes, in what way? 1 = Took measures to protect my property (target hardening) 2 = Increased awareness / more alert 3 = Acquired a gun 4 = Acquired another type of weapon (other than a gun) 5 = Other (specify) | Yes | No 2 2 2 2 2 2 2 |
|-------|--|-----|------------------|
| 22.19 | If yes, do these measures make you feel safer? 1 = Yes 2 = No | | 1 2 |

GO BACK TO SECTION 21, PAGE 44 TO CHECK FOR OTHER CRIMES.

SECTION 23: HIJACKING OF MOTOR VEHICLE (including attempted hijacking)

READ OUT: Now I would like to ask you some detailed questions about the hijacking of motor vehicle you have experienced in the past 12 months. If more than one, report on the most recent one.

| 23.1 | Where was the vehicle when it was hijacked? 1 = At home 2 = In a public parking lot 3 = Outside the office/shops/at work 4 = In the street in town 5 = In the street in a residential area 6 = Other (specify) | |
|------|--|------------------|
| 23.2 | What period of the day did this happen? 1 = Morning hours 2 = Afternoon hours 3 = At night 4 = Do not know | 1 2 3 4 |
| 23.3 | When did this happen? Read all the options 1 = During the week 2 = Over the weekend | 1 2 |
| 23.4 | What type of vehicle was it? 01 = Sedan/car 02 = Bakkie 03 = 4 X 4 04 = Panel van 05 = Mini bus 06 = Tractor 07 = Bus 08 = Lorry/truck 09 = SUV 10 = Other (specify) | |
| | | |

| 23.5 | Was this vehicle Read all the options 1 = This households vehicle 2 = Business or company vehicle 3 = Public transport (example minibus taxi) 4 = Other relatives or friends vehicle 5 = Other (specify) | 1 2 3 4 5 |
|-------|--|-------------------------------------|
| 23.6a | Were any weapons used during the incident? 1 = Yes 2 = No | 1 2 |
| 23.6b | If yes, what weapons were used? 1 = Knife 2 = Stick/club 3 = Metal bar 4 = Axe / panga 5 = Gun 6 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |
| 23.7 | Did anyone (suffer) sustain any injuries? 1 = Yes 2 = No | 1 2 |
| 23.8 | Did any of these injuries require medical attention? 1 = Yes 2 = No | 1 2 |
| 23.9 | Were you admitted to hospital due to the injuries? 1 = Yes 2 = No | 1 2 |

| 23.10 | Did anyone die as a result of this incident? 1 = Yes 2 = No | 1 2 |
|-------|---|-------------|
| 23.11 | Did you report the incident to the police? 1 = Yes | 1 2 |
| 23.12 | If not, why not? 01 = Not serious enough/no loss/kid's stuff 02 = Solved it myself/perpetrator known to me 03 = Inappropriate for police/police not necessary 04 = Reported to other authorities instead 05 = My family resolved it 06 = No insurance 07 = Police could do nothing/lack of proof 08 = Police won't do anything about it 09 = Fear/dislike of the police/no involvement wanted with police 10 = Didn't dare (for fear of reprisal) 11 = Other reasons 12 = Do not know Go to Q23.18 | |
| 23.13 | Were you satisfied with the police response? 1 = Yes 2 = No | 1 2 |
| 23.14 | Was an arrest made in the case? 1 = Yes 2 = No | 1 2 3 |
| 23.15 | Did you have to attend court? 1 = Yes 2 = No 3 = Not yet | 1 2 3 |

| 23.16 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 |
|-------|--|--|
| 23.17 | Were you satisfied with the way the following authorities handled the case? Read all the options 1 = The uniformed police 2 = The detective(s) 3 = The prosecutors 4 = The judge/courts 5 = State lawyer 6 = Private lawyer 7 = Other (specify) | Yes No N/A 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 |
| 23.18 | Did you report the crime to anyone else (other than the police)? 1 = Yes 2 = No → Go to Q23.20 | 1 2 |
| 23.19 | If yes, who did you first report the crime to? 1 = Religious / Traditional (incl. traditional leader) 2 = Local gang 3 = Community Policing Forum 4 = Local vigilante group 5 = Local ward councillor 6 = Private security 7 = Insurance company 8 = Other (specify) | |
| 23.20 | Was the hijacked motor vehicle recovered? 1 = Yes 2 = No | 1 2 |

| 23.21 | Were you alone in the motor vehicle when it was hijacked? 1 = Yes 2 = No | 1 2 |
|-------|--|-----------------------|
| 23.22 | Do you know who hijacked your vehicle? 1 = Yes 2 = No → Go to Q23.26 | 1 2 |
| 23.23 | If you know, how do you know? 1 = Know the people involved by name/by face 2 = General community knowledge 3 = Others witnessed the theft 4 = Police report 5 = Other (specify) | 1 2 3 4 5 |
| 23.24 | How many of the perpetrators were male and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Males |

| 23.25 | How many of the perpetrators were female and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Females |
|-------|--|---|
| 23.26 | Was the vehicle insured? 1 = Yes 2 = No | 1 2 |
| 23.27 | Have you changed your behaviour as a result of this incident? 1 = Yes 2 = No | 1 2 |
| 23.28 | If yes, in what way? 1 = Took measures to protect my car 2 = Do not go out/travel alone anymore 3 = Changed travelling route 4 = Avoid certain places 5 = Increased awareness/more alert 6 = I carry a gun 7 = I carry another type of weapon (other than gun) 8 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 |
| 23.29 | If yes, do these measures make you feel safer? 1 = Yes 2 = No | 1 2 |

GO BACK TO SECTION 21, PAGE 44 TO CHECK FOR OTHER CRIMES.

SECTION 24: ROBBERY (including street robberies and other non-residential robberies, excluding car or truck hijackings, and home robberies)

READ OUT: Now I would like to ask you some detailed questions about the robbery that you have experienced in the past 12 months. If more than one, report on the most recent one.

| 24.1 | Where did this incident occur? 01 = In the work place 02 = In the street in a residential area 03 = At an entertainment area/bar/tavern 04 = In a field/park 05 = In some other outdoor area 06 = In someone else's home 07 = In the street outside offices / shops 08 = In a shop/place of business 09 = At a public transport station/ taxi rank or stop 10 = While travelling on public transport 11 = At some other indoor area 12 = Other (specify) | |
|-------|--|------------------------------------|
| 24.2 | Were you alone at the time of the robbery? 1 = Yes 2 = No | 1 2 |
| 24.3 | Did you resist the robbery? 1 = Yes 2 = No | 1 2 |
| 24.4a | Were any weapons used during the incident? 1 = Yes 2 = No | 1 2 |
| 24.4b | If yes, what weapons were used? 1 = Knife 2 = Stick/club 3 = Metal bar 4 = Axe / panga 5 = Gun 6 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |

| 24.5 | Was anyone injured? 1 = Yes 2 = No 3 = Do not know | 1 2 3 |
|-------|--|-------------|
| 24.6 | Did you sustain (suffer) any injuries? 1 = Yes 2 = No Go to Q24.9 | 1 2 |
| 24.7 | Did any of these injuries require medical attention? 1 = Yes 2 = No | 1 2 |
| 24.8 | Was anyone admitted to hospital due to the injuries? 1 = Yes 2 = No | 1 2 |
| 24.9 | Did anyone die as a result of the incident? 1 = Yes 2 = No | 1 2 |
| 24.10 | Did you lose some property during the robbery? 1 = Yes 2 = No Go to Q24.12 | 1 2 |
| 24.11 | What property did you lose? 01 = Hand-bag/wallet 02 = Money 03 = Electronic equipment 04 = Travelling bag 05 = Livestock/poultry 06 = Bicycle 07 = Personal effects (such as watch, jewelleries and clothes) 08 = Cell phone 09 = Food items 10 = Motorbike or scooter 11 = Other (specify) | |

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| 24.12 | Did you report the incident to the police? 1 = Yes | 1 2 |
|-------|---|------------------|
| 24.13 | If not, why not? 01 = Not serious enough/no loss/kid's stuff 02 = Solved it myself/perpetrator known to me 03 = Inappropriate for police/police not necessary 04 = Reported to other authorities instead 05 = My family resolved it 06 = No insurance 07 = Police could do nothing/lack of proof 08 = Police won't do anything about it 09 = Fear/dislike of the police/no involvement wanted with police 10 = Didn't dare (for fear of reprisal) 11 = Other reasons 12 = Do not know → Go to Q24.19 | |
| 24.14 | Were you satisfied with the police response? 1 = Yes 2 = No | 1 2 |
| 24.15 | Was an arrest made in the case? 1 = Yes 2 = No 3 = Do not know Go to Q24.18 → Go to Q24.18 | 1 2 3 |
| 24.16 | Did you have to attend court? 1 = Yes 2 = No 3 = Not yet Go to Q24.18 | 1 2 3 |
| 24.17 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 |

| 24.18 | Were you satisfied with the way the following authorities handled the case? Read all the options 1 = The uniformed police 2 = The detective(s) 3 = The prosecutors 4 = The judge/courts 5 = State lawyer 6 = Private lawyer 7 = Other (specify) | Yes No N/A 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 |
|-------|---|--|
| 24.19 | Were the stolen goods recovered? 1 = Yes 2 = No | 1 2 |
| 24.20 | Do you know who robbed you? 1 = Yes 2 = No → Go to Q24.24 | 1 2 |
| 24.21 | If you know, how do you know? 1 = Know the people involved by name/by face 2 = Others witnessed the theft 3 = Police report 4 = General community knowledge 5 = Other (specify) | 1 2 3 4 5 |
| 24.22 | How many of the perpetrators were male and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Males |

| 24.23 | How many of the perpetrators were female and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Females |
|-------|---|--------------------------------|
| 24.24 | Have you changed your behaviour as a result of this incident? 1 = Yes 2 = No Go to Section 21 | 1 2 |
| 24.25 | If yes, in what way? 1 = Took measures to protect myself or property (self-defence) 2 = Increased awareness/more alert 3 = Acquired a gun 4 = Acquired another type of weapon (other than gun) 5 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 |
| 24.26 | If yes, do these measures make you feel safer? 1 = Yes 2 = No | 1 2 |

GO BACK TO SECTION 21, PAGE 44 TO CHECK FOR OTHER CRIMES.

most recent one.

| most r | ecent one. | |
|--------|--|------------------------------------|
| 25.1 | Where did this incident occur? 01 = At home 02 = In the street outside offices/shops 03 = At an entertainment area/bar/tavern 04 = While travelling on public transport 05 = At a political rally 06 = In someone else's home 07 = In the street in a residential area 08 = At a public transport station 09 = In some other outdoor area 10 = In the workplace 11 = In a shop or place of business 12 = In an open space like a field or park 13 = At some other indoor area 14 = Other (specify) | |
| 25.2 | When the incident occurred were you alone with the attacker? 1 = Yes 2 = No | 1 2 |
| 25.3a | Were any weapons used during the incident? 1 = Yes 2 = No Go to Q25.4 | 1 2 |
| 25.3b | If yes, what weapons were used? 1 = Knife 2 = Stick/club 3 = Metal bar 4 = Axe / panga 5 = Gun 6 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |

| 25.4 | Did you sustain (suffer) any injuries? 1 = Yes 2 = No Go to Q25.7 | 1 2 |
|------|---|----------------|
| 25.5 | Did any of these injuries require medical attention? 1 = Yes 2 = No → Go to Q25.7 | 1 2 |
| 25.6 | Were you admitted to hospital due to the injuries? 1 = Yes 2 = No | 1 2 |
| 25.7 | How many of the perpetrators were male and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Males |
| 25.8 | How many of the perpetrators were female and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Females |

| 25.9 | Who were these people? 01 = Relative/other household member 02 = Spouse/lover 03 = Boss/teacher 04 = Other friends/acquaintances 05 = Police 06 = Other authority figure 07 = Known community members 08 = Known people from outside 09 = Unknown community members 10 = Unknown people from outside 11 = Other (specify) | |
|-------|--|-------------|
| 25.10 | Was the attacker under the influence of alcohol or drugs at the time? 1 = Yes 2 = No 3 = Do not know | 1 2 3 |
| 25.11 | Were you under the influence of alcohol or drugs at the time? 1 = Yes 2 = No | 1 2 |
| 25.12 | Were you given any drugs/drops before the incident? 1 = Yes 2 = No 3 = Do not know | 1 2 3 |
| 25.13 | Did you report the incident to the police? 1 = Yes | 1 2 |

| 25.14 | If not, why not? 01 = Not serious enough/no loss/kid's stuff 02 = Solved it myself/perpetrator known to me 03 = Inappropriate for police/police not necessary 04 = Reported to other authorities instead 05 = My family resolved it 06 = Police could do nothing/lack of proof 07 = Police won't do anything about it 08 = Fear/dislike of the police/no involvement wanted with police 09 = Didn't dare (for fear of reprisal) 10 = Other reasons 11 = Do not know Go to Q25.20 | |
|-------|--|------------------|
| 25.15 | Were you satisfied with the police response? 1 = Yes 2 = No | 1 2 |
| 25.16 | Was an arrest made in the case? 1 = Yes 2 = No 3 = Do not know → Go to Q25.19 → Go to Q25.19 | 1 2 3 |
| 25.17 | Did you have to attend court? 1 = Yes 2 = No 3 = Not yet → Go to Q25.19 | 1 2 3 |
| 25.18 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 |

| 25.19 | Were you satisfied with the way the following authorities handled the case? | | | |
|-------|---|-----|----|-----|
| | Read all the options | Yes | No | N/A |
| | 1 = The uniformed police | 1 | 2 | 3 |
| | 2 = The detective(s) | 1 | 2 | 3 |
| | 3 = The prosecutors | 1 | 2 | 3 |
| | 4 = The judge/courts | 1 | 2 | 3 |
| | 5 =State lawyer | 1 | 2 | 3 |
| | 6 = Private lawyer | 1 | 2 | 3 |
| | 7 = Other (specify) | 1 | 2 | 3 |
| | | | | |
| 25.20 | Did you report the crime to anyone else (other than the | | | |
| | police)? | | | |
| | 1 = Yes | | 1 | |
| | 2 = No | | 2 | |
| 25 21 | If yes, who did you first report the crime to? | | | |
| 20.21 | 1 = Religious / Traditional (incl. traditional leader) | | | |
| | 2 = Local gang | | | |
| | 3 = Community Policing Forum | | | |
| | 4 = Local vigilante group | | | |
| | 5 = Local ward councillor | | | |
| | 6 = Private security | | | |
| | 7 = Insurance company | | | |
| | 8 = Other (specify) | | | |
| | (-p/) | | | |
| 25.22 | If you did report the crime to anyone, were you persuaded/ | | | |
| | pressurised by anyone not to do so? | | 1 | |
| | 1 = Yes | | 2 | |
| | 2 = No — Go to Q25.24 | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

| 25.23 | If persuaded/ pressurised, by whom? 1 = Relative 2 = Friend 3 = Other non-relative 4 = Partner/ spouse 5 = The authorities 6 = The perpetrator 7 = Other (specify) | |
|-------|--|---|
| 25.24 | Have you changed your behaviour as a result of this incident? 1 = Yes 2 = No | 1 2 |
| 25.25 | If yes, in what way? 1 = Do not go out/travel alone anymore 2 = Changed travelling route 3 = Avoid certain places 4 = Increased awareness/more alert 5 = I carry a gun 6 = I carry another type of weapon (other than gun) 7 = Changed behaviour towards perpetrator 8 = Applied for a Protection Order 9 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 |
| 25.26 | If yes, do these measures make you feel safer? 1 = Yes 2 = No | 1 2 |
| 25.27 | Are you aware of any help you could have accessed after the incident such as: Read all the options 1 = Protection order 2 = Counselling 3 = Medical assistance | Yes No 1 2 1 2 1 2 |

GO BACK TO SECTION 21, PAGE 44 TO CHECK FOR OTHER CRIMES.

SECTION 26 : ASSAULT (excluding sexual assault)
READ OUT: Now I would like to ask you some detailed questions about the assault that you have experienced in the past 12 months. If more than one, report on the most recent one.

| 26.1 | Where did this incident occur? 01 = At home 02 = In the street outside offices/shops 03 = At an entertainment area/bar/tavern 04 = While travelling on public transport 05 = At a political rally 06 = In someone else's home 07 = In the street in a residential area 08 = At a public transport station 09 = In some other outdoor area 10 = In the workplace 11 = In a shop or place of business 12 = In an open space like a field or park 13 = At some other indoor area 14 = Other (specify) | |
|-------|--|------------------------------------|
| 26.2 | Has this person or group attacked you before? 1 = Yes 2 = No | 1 2 |
| 26.3a | Were any weapons used during the incident? 1 = Yes 2 = No | 1 2 |
| 26.3b | If yes, what weapons were used? 1 = Knife 2 = Stick/club 3 = Metal bar 4 = Axe / panga 5 = Gun 6 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |

| | • | |
|------|--|----------------|
| 26.4 | Did you sustain (suffer) any injuries? 1 = Yes 2 = No Go to Q26.7 | 1 2 |
| 26.5 | Did any of these injuries require medical attention? 1 = Yes 2 = No Go to Q26.7 | 1 2 |
| 26.6 | Were you admitted to hospital due to the injuries? 1 = Yes 2 = No | 1 2 |
| 26.7 | How many of the perpetrators were male and in which age groups were they? Write 98 if Do not know | No. of Males |
| | Younger than 15 | |
| | 15-34 years | |
| | 35-54 years | |
| | 55 years or older | |
| | Unknown age | |
| 26.8 | How many of the perpetrators were female and in which age groups were they? Write 98 if Do not know | No. of Females |
| | Younger than 15 | |
| | 15-34 years | |
| | 35-54 years | |
| | 55 years or older | |
| | Unknown age | |
| | | |
| | | |

| 26.9 | Who were these people? 01 = Relative/other household member 02 = Spouse/lover 03 = Boss/teacher 04 = Other friends/acquaintances 05 = Police 06 = Other authority figure 07 = Known community members 08 = Known people from outside 09 = Unknown community members 10 = Unknown people from outside 11 = Other (specify) | |
|-------|--|-------------|
| 26.10 | What do you think was the motive for the sexual offense? 01 = Long term personal anger towards you 02 = Attempted rape 03 = Anger toward your family or friends 04 = Money or other financial motive 05 = Gang or other group-related motive 06 = Outstanding debt 07 = Jealousy 08 = Racial, ethnic or political motivation 09 = Sudden personal anger towards you 10 = Attempted robbery 11 = Discipline / attempted arrest 12 = Other (specify) | |
| 26.11 | Were you under the influence of alcohol or drugs at the time? 1 = Yes 2 = No | 1 2 |
| 26.12 | Was the attacker under the influence of alcohol or drugs at the time? 1 = Yes 2 = No 3 = Do not know | 1 2 3 |

| 26.13 | Did you report the incident to the police? 1 = Yes | 1 2 |
|-------|---|------------------|
| 26.14 | If not, why not? 01 = Not serious enough/no loss/kid's stuff 02 = Solved it myself/perpetrator known to me 03 = Inappropriate for police/police not necessary 04 = Reported to other authorities instead 05 = My family resolved it 06 = No insurance 07 = Police could do nothing/lack of proof 08 = Police won't do anything about it 09 = Fear/dislike of the police/no involvement wanted with police 10 = Didn't dare (for fear of reprisal) 11 = Other reasons 12 = Do not know Go to Q26.20 | |
| 26.15 | Were you satisfied with the police response? 1 = Yes 2 = No | 1 2 |
| 26.16 | Was an arrest made in the case? 1 = Yes 2 = No | 1 2 3 |
| 26.17 | Did you have to attend court? 1 = Yes 2 = No 3 = Do not know 4 = Not yet Go to Q26.19 Go to Q26.19 | 1 2 3 4 |
| 26.18 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 |

| 26.1 | Were you satisfied with the way the following authorities handled the case? Read all the options 1 = The uniformed police 2 = The detective 3 = The prosecutors 4 = The judge/courts 5 = State lawyer 6 = Private lawyer 7 = Other (specify) | Yes | No 2 2 2 2 2 2 2 2 | N/A 3 3 3 3 3 3 |
|------|--|-----|--------------------|-----------------------------------|
| 26.2 | O Did you report the crime to anyone else (other than the police)? 1 = Yes 2 = No | | 1 2 | |
| 26.2 | 1 If yes, who did you first report the crime to? 1 = Religious / Traditional (incl. traditional leader) 2 = Local gang 3 = Community Policing Forum 4 = Local vigilante group 5 = Local ward councillor 6 = Private security 7 = Insurance company 8 = Other (specify) | | | |
| 26.2 | 2 If you did report the crime to anyone, were you persuaded/ pressurised by anyone not to do so? 1 = Yes 2 = No | | 1 2 | |

| 26.23 | If persuaded/ pressurised, by whom? 1 = Relative 2 = Friend 3 = Other non-relative 4 = Partner/ spouse 5 = The authorities 6 = The perpetrator 7 = Other (specify) | |
|-------|--|---|
| 26.24 | Have you changed your behaviour as a result of this incident? 1 = Yes 2 = No → Go to Section 21 | 1 2 |
| 26.25 | If yes, in what way? 1 = Do not go out/travel alone anymore 2 = Changed travelling route 3 = Avoid certain places 4 = Increased awareness/more alert 5 = I carry a gun 6 = I carry another type of weapon (other than gun) 7 = Changed behaviour towards perpetrator 8 = Applied for a Protection Order 9 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 |
| 26.26 | If yes, do these measures make you feel safer? 1 = Yes 2 = No | 1 2 |

GO BACK TO SECTION 21, PAGE 44 TO CHECK FOR OTHER CRIMES.

SECTION 27 : CONSUMER FRAUD (when someone is selling something to you or delivering a service or cheated you in terms of quantity or quality of the goods/service) (Individual)

READ OUT: Now I would like to ask you some detailed questions about the consumer fraud that you have experienced in the past 12 months. If more than one, report on the most recent one.

| recem | one. | |
|-------|--|-----|
| 27.1 | How did this incident take place? 01 = Construction or repair work 02 = Work done by a garage 03 = A hotel, restaurant or pub 04 = A shop of some sort 05 = Mail-order 06 = Sales person 07 = Illegal duplication of bank card/ATM fraud 08 = Banking fraud (internet, cellphone, etc.) 09 = Cheque/credit card fraud 10 = Identity theft 11 = Insurance fraud 12 = Pension fraud 13 = At the work place 14 = Permit fraud 15 = Other (specify) | |
| 27.2 | Did you report the incident to the police? 1 = Yes | 1 2 |
| 27.3 | If not, why not? 01 = Not serious enough/no loss/kid's stuff 02 = Solved it myself/perpetrator known to me 03 = Inappropriate for police/police not necessary 04 = Reported to other authorities instead 05 = My family resolved it 06 = No insurance 07 = Police could do nothing/lack of proof 08 = Police won't do anything about it 09 = Fear/dislike of the police/no involvement wanted with police 10 = Didn't dare (for fear of reprisal) 11 = Other reasons 12 = Do not know Go to Q27.9 | |
| | | |

| 0= 4 | | |
|------|---|---|
| 27.4 | Were you satisfied with the police response? 1 = Yes 2 = No | 1 2 |
| 27.5 | Was an arrest made in the case? 1 = Yes 2 = No | 1 2 3 |
| 27.6 | Did you have to attend court? 1 = Yes 2 = No 3 = Not yet Go to Q27.8 | 1 2 3 |
| 27.7 | Was there a conviction? 1 = Yes 2 = No 3 = Case on-going 4 = Do not know | 1 2 3 4 |
| 27.8 | Were you satisfied with the way the following authorit handled the case? Read all the options 1 = The uniformed police 2 = The detective 3 = The prosecutors 4 = The judge/courts 5 = State lawyer 6 = Private lawyer 7 = Other (specify) | Yes No N/A 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 |
| 27.9 | police)? 1 = Yes | 1 |
| | 2 = No —→ Go to Q27.11 | 2 |

| 27.10 | If yes, who did you first report the crime to? 1 = Religious /Traditional (incl. traditional leader) 2 = Community Policing Forum 3 = Local ward councillor 4 = Private security 5 = Insurance company 6 = Bank 7 = Ombudsman 8 = Other (specify) | |
|-------|---|--------------|
| 27.11 | Was any of the money lost recovered? | 4 |
| | 1 = Yes 2 = No 3 = Do not know | 1 2 3 |
| 27.12 | Do you know who defrauded you? 1 = Yes 2 = No 3 = Do not know → Go to Q27.16 Go to Q27.16 | 1 2 3 |
| 27.13 | If you know, how do you know? 1 = Know the people involved by name/by face 2 = Others witnessed the theft 3 = Police report 4 = General community knowledge 5 = Other (specify) | |
| 27.14 | How many of the perpetrators were male and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Males |

| 27.15 | How many of the perpetrators were female and in which age groups were they? Write 98 if Do not know Younger than 15 15-34 years 35-54 years 55 years or older Unknown age | No. of Females |
|-------|--|-------------------------------------|
| 27.16 | Have you changed your behaviour as a result of this incident? 1 = Yes 2 = No → Go to Section 21 | 1 2 |
| 27.17 | If yes, in what way? 1 = Took measure to protect myself 2 = Avoid certain places 3 = Carefully check transactions 4 = Increased awareness/more alert 5 = Keep documents in a safe places 6 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 |
| 27.18 | If yes, do these measures make you feel safer? 1 = Yes 2 = No | 1 2 |

GO BACK TO SECTION 21, PAGE 44 TO CHECK FOR OTHER CRIMES.

SECTION 28 : CORRUPTION (when someone who is in a position of authority fails to do something he/she is required to do and solicits a bribe)

+ READ OUT: Now I would like to ask you some questions about corruption that you have experienced in the past 12 months. If more than one, report on the most recent.

| 28.1 | During the past 12 months, has any government or public official asked YOU for the following in return for a service the official is legally required to perform? Read all the options 1 = Money 2 = A favour 3 = A present If "No" to all → End the interview | Yes No 1 2 1 2 1 2 |
|------|--|---|
| 28.2 | Which of the services has a government official asked you or indicated to you that they would be receptive to the following: money, a favour, a present in return? 01 = Social welfare grant 02 = Water or Electricity 03 = Housing 04 = Medical Care 05 = Policing 06 = Court related services 07 = Education/Schooling 08 = Identity Document/passport/other related permits 09 = Drivers Licences 10 = Traffic Fines 11 = Employment/Jobs 12 = When visiting a prison 13 = Revenue services/Customs 14 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 |
| 28.3 | If you were asked for money, or favour or present, did you pay/render a favour or provide a present? 1 = Yes 2 = No | 1 2 |
| 28.4 | What were your reasons for paying the bribe? 1 = Speed up procedure 2 = Receive better treatment 3 = Finalisation of procedure 4 = Avoid payment of fine 5 = No specific purpose 6 = Reduce cost of procedure 7 = Receive information 8 = Do not remember 9 = Other (specify) | Yes No 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 |

| 28.5 | Did you report the incident to any of the following authorities? Read all the options 01 = Police 02 = Prosecutors/judge/courts 03 = Supervisor to the official 04 = Anti-corruption body 05 = Journalist/media 06 = Ombudsman 07 = Traditional (incl. traditional leader) 08 = Community Policing Forum 09 = Member of municipal council 10 = Religious leader 11 = Other (specify) If "Yes" to any Go to Q28.7 If "No" to all → Go to Q28.6 | Yes | No 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 |
|------|---|-----|--|
| 28.6 | If not, why not? 1 = Pointless, nobody would care 2 = Benefit received from the bribe 3 = Common practice 4 = Sign of gratitude 5 = Fear of reprisals 6 = Do not know whom to report to 7 = I initiated 8 = Other (specify) ► END INTERVIEW | | |
| 28.7 | Were you satisfied with the way authorities handled your case? 1 = Yes 2 = No | | 1 2 |

END OF INTERVIEW Thank the respondent!

| | h | h | m | m |
|--------------------|---|---|---|---|
| INTERVIEW END TIME | | | | |

SECTION 29 : SURVEY OFFICER TO ANSWER QUESTIONS BELOW

| 29.1 | In what language was the main part of the interview conducted? 01 = Afrikaans 02 = English 03 = IsiNdebele/ South Ndebele/North Ndebele 04 = IsiXhosa/Xhosa 05 = IsiZulu/Zulu 06 = Sepedi /Northern Sotho 07 = Sesotho/Southern Sotho/Sotho 08 = Setswana/Tswana 09 = Siswati/Swazi 10 = Tshivenda/Venda 11 = Xitsonga/Tsonga 12 = Other (specify) | |
|------|---|-----|
| 29.2 | What type of living quarters are these? 1 = Private dwelling 2 = Workers hostel | 1 2 |
| 29.3 | What is the type of main dwelling at these living quarters? 1 = Formal 2 = Informal | 1 2 |

| Question Number | Person Number | General Comments |
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