

# Kazakhstan - World Bank Group Country Survey 2017

**Public Opinion Research Group - World Bank Group**

Report generated on: June 21, 2018

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# Sampling

## Sampling Procedure

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From March to May 2017, 402 stakeholders of the WBG in Kazakhstan were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/ contractors working on WBG-supported projects/programs; local governments; bilateral/ multilateral agencies; private sector organizations; private foundations; the financial sector/ private banks; NGOs/community based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the judiciary branch; and other organizations. A total of 267 stakeholders participated in the survey (66% response rate).

## Response Rate

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66%

## Weighting

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The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'14 (response rate was 52%, N=192). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'14 COS report and the non-weighted data presented in appendices A, B, C, D, and F. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix E (page 92) in the attached report.

# Questionnaires

## Overview

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The Questionnaires are in English, Russian and Kazakh.

## Data Collection

### Data Collection Dates

Start	End	Cycle
2017-03	2017-05	N/A

### Data Collection Mode

Computer Assisted Personal Interview [capi]

#### DATA COLLECTION NOTES

Post, Courier, or Email.

### Data Collectors

Name	Abbreviation	Affiliation
Research Center "SANZH"		

# Data Processing

No content available

# Data Appraisal

No content available

## File Description



## Variable List

**kazakhstan\_cos\_fy17\_final\_**

Content	Data collected from “Kazakhstan World Bank Survey Questionnaire”
Cases	267
Variable(s)	331
Structure	Type: Keys: ()
Version	
Producer	
Missing Data	

**Variables**

ID	Name	Label	Type	Format	Question
V1	id	id	contin	numeric	
V2	a1	In general would you say that Kazakhstan is headed in ... ?	discrete	numeric	In general would you say that Kazakhstan is headed in ... ?
V3	a2_1	Social protection	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Social protection (e.g., pensions, targeted social assistance)
V4	a2_2	Gender equity	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Gender equity
V5	a2_3	Private sector development	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Private sector development (including SME development)
V6	a2_4	Education	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Education
V7	a2_5	Public sector governance/reform	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V8	a2_6	Global/regional integration	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Global/regional integration
V9	a2_7	Food security and safety	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Food security and safety
V10	a2_8	Urban development	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Urban development

ID	Name	Label	Type	Format	Question
V11	a2_9	Energy	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Energy
V12	a2_10	Water and sanitation	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Water and sanitation
V13	a2_11	Pollution	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Pollution
V14	a2_12	Job creation/employment	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Job creation/employment
V15	a2_13	Health	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Health
V16	a2_14	Financial markets	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Financial markets
V17	a2_15	Transport	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Transport (e.g., roads, bridges, transportation and logistics)
V18	a2_16	Agriculture and rural development	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Agriculture and rural development
V19	a2_17	Trade and exports	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Trade and exports
V20	a2_18	Crime and violence	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Crime and violence
V21	a2_19	Natural resource management	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Natural resource management (renewable and non-renewable)
V22	a2_20	Climate change	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Climate change (e.g., mitigation, adaptation)
V23	a2_21	Poverty reduction	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Poverty reduction

ID	Name	Label	Type	Format	Question
V24	a2_22	Anti corruption	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Anti corruption
V25	a2_23	Justice reform	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Justice reform
V26	a2_24	Economic growth	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Economic growth
V27	a2_25	Disaster risk management	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Disaster risk management
V28	a2_26	Equality of opportunity	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Equality of opportunity (i.e., social inclusion)
V29	a2_27	Disease management	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Disease management (e.g., hypertension, diabetes, chronic heart failure, etc.)
V30	a2_28	Information and communications technology	discrete	numeric	Listed below are a number of development priorities in Kazakhstan. Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE) - Information and communications technology
V31	a3_1	Economic growth	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Economic growth
V32	a3_2	Disaster risk management	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Disaster risk management
V33	a3_3	Equality of opportunity	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Equality of opportunity (i.e., social inclusion)
V34	a3_4	Disease management	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Disease management (e.g., hypertension, diabetes, chronic heart failure, etc.)
V35	a3_5	Information and communications technology	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Information and communications technology

ID	Name	Label	Type	Format	Question
V36	a3_6	Social protection	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Social protection (e.g., pensions, targeted social assistance)
V37	a3_7	Agriculture and rural development	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Agriculture and rural development
V38	a3_8	Trade and exports	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Trade and exports
V39	a3_9	Crime and violence	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Crime and violence
V40	a3_10	Climate change	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Climate change (e.g., mitigation, adaptation)
V41	a3_11	Transport	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Transport (e.g., roads, bridges, transportation and logistics)
V42	a3_12	Energy	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Energy
V43	a3_13	Anti corruption	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Anti corruption
V44	a3_14	Justice reform	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Justice reform
V45	a3_15	Water and sanitation	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Water and sanitation
V46	a3_16	Pollution	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Pollution
V47	a3_17	Job creation/employment	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Job creation/employment

ID	Name	Label	Type	Format	Question
V48	a3_18	Health	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Health
V49	a3_19	Financial markets	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Financial markets
V50	a3_20	Public sector governance/reform	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V51	a3_21	Gender equity	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Gender equity
V52	a3_22	Private sector development	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Private sector development (including SME development)
V53	a3_23	Education	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Education
V54	a3_24	Global/regional integration	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Global/regional integration
V55	a3_25	Food security and safety	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Food security and safety
V56	a3_26	Urban development	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Urban development
V57	a3_27	Natural resource management	discrete	numeric	Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE) - Natural resource management (renewable and non-renewable)
V58	a4_1	Greater access to health and nutrition for citizens	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO) - Greater access to health and nutrition for citizens

ID	Name	Label	Type	Format	Question
V59	a4_2	Better entrepreneurial opportunities (i.e., to start small and medium sized busi	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO) - Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
V60	a4_3	A growing middle class	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO) - A growing middle class
V61	a4_4	Better opportunity for the poor who live in rural areas	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO) - Better opportunity for the poor who live in rural areas
V62	a4_5	Better opportunity for the poor who live in urban areas	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO) - Better opportunity for the poor who live in urban areas
V63	a4_6	Consistent economic growth	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO) - Consistent economic growth
V64	a4_7	More reliable social safety net	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO) - More reliable social safety net



ID	Name	Label	Type	Format	Question
V65	a4_8	Greater access to micro-finance for the poor	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO) - Greater access to micro-finance for the poor
V66	a4_9	Greater voice and participation for citizens to help ensure greater accountability	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO) - Greater voice and participation for citizens to help ensure greater accountability
V67	a4_10	Education and training that better ensure job opportunity	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO) - Education and training that better ensure job opportunity
V68	a4_11	Better quality public services	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO) - Better quality public services
V69	a4_12	Better employment opportunities for young people	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO) - Better employment opportunities for young people
V70	a4_13	Better employment opportunities for women	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO) - Better employment opportunities for women



ID	Name	Label	Type	Format	Question
V71	a4_14	Other	discrete	numeric	The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO) - Other (please specify): _____
V72	a5	Do you think the gap between the rich and the poor is a very big problem, a moderate	discrete	numeric	Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Kazakhstan? (Select only ONE response)
V73	a6	In your view, is climate change a very serious problem, somewhat serious, not to	discrete	numeric	In your view, is climate change a very serious problem, somewhat serious, not too serious, or not a problem in your country? (Select only ONE response)
V74	a7	In your view, is early childhood development (i.e. nutrition, growth, care, and	discrete	numeric	In your view, is early childhood development (i.e. nutrition, growth, care, and education) a very important, moderately important, slightly important, or not an important development priority in Kazakhstan? (Select only ONE response)
V75	b1	How familiar are you with the work of the World Bank Group in Kazakhstan?	discrete	numeric	How familiar are you with the work of the World Bank Group in Kazakhstan?
V76	b2	Overall, please rate your impression of the World Bank Group's effectiveness in	discrete	numeric	Overall, please rate your impression of the World Bank Group's effectiveness in Kazakhstan.
V77	b3	To what extent do you believe the World Bank Group's staff is well prepared (e.g	discrete	numeric	To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Kazakhstan solve its most complicated development challenges?
V78	b4_1	Energy	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Energy
V79	b4_2	Water and sanitation	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Water and sanitation
V80	b4_3	Pollution	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Pollution
V81	b4_4	Job creation/employment	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Job creation/employment
V82	b4_5	Health	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Health

ID	Name	Label	Type	Format	Question
V83	b4_6	Financial markets	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Financial markets
V84	b4_7	Social protection	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Social protection (e.g., pensions, targeted social assistance)
V85	b4_8	Gender equity	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Gender equity
V86	b4_9	Private sector development	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Private sector development (including SME development)
V87	b4_10	Education	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Education
V88	b4_11	Public sector governance/reform	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V89	b4_12	Global/regional integration	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Global/regional integration
V90	b4_13	Food security and safety	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Food security and safety
V91	b4_14	Urban development	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Urban development
V92	b4_15	Justice reform	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Justice reform

ID	Name	Label	Type	Format	Question
V93	b4_16	Economic growth	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Economic growth
V94	b4_17	Disaster risk management	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Disaster risk management
V95	b4_18	Equality of opportunity	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Equality of opportunity (i.e., social inclusion)
V96	b4_19	Disease management	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Disease management (e.g., hypertension, diabetes, chronic heart failure, etc.)
V97	b4_20	Information and communications technology	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Information and communications technology
V98	b4_21	Transport	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Transport (e.g., roads, bridges, transportation and logistics)
V99	b4_22	Agriculture and rural development	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Agriculture and rural development
V100	b4_23	Trade and exports	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Trade and exports
V101	b4_24	Crime and violence	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Crime and violence
V102	b4_25	Natural resource management	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Natural resource management (renewable and non-renewable)

ID	Name	Label	Type	Format	Question
V103	b4_26	Climate change	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Climate change (e.g., mitigation, adaptation)
V104	b4_27	Poverty reduction	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Poverty reduction
V105	b4_28	Anti corruption	discrete	numeric	When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE) - Anti corruption
V106	b5a_1	Bringing together different groups of stakeholders	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Greatest Value (Choose only ONE) - Bringing together different groups of stakeholders
V107	b5a_2	Capacity development related to World Bank Group supported projects	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Greatest Value (Choose only ONE) - Capacity development related to World Bank Group supported projects
V108	b5a_3	Technical assistance	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Greatest Value (Choose only ONE) - Technical assistance
V109	b5a_4	Policy advice, studies, analyses	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Greatest Value (Choose only ONE) - Policy advice, studies, analyses
V110	b5a_5	Financial resources	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Greatest Value (Choose only ONE) - Financial resources
V111	b5a_6	Data and statistics	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Greatest Value (Choose only ONE) - Data and statistics
V112	b5a_7	Promoting knowledge sharing	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Greatest Value (Choose only ONE) - Promoting knowledge sharing
V113	b5a_8	Implementation support	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Greatest Value (Choose only ONE) - Implementation support
V114	b5a_9	Mobilizing third party financial resources	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Greatest Value (Choose only ONE) - Mobilizing third party financial resources
V115	b5a_10	Donor coordination	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Greatest Value (Choose only ONE) - Donor coordination

ID	Name	Label	Type	Format	Question
V116	b5a_11	Other	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Greatest Value (Choose only ONE) - Other (please specify): _____
V117	b5b_1	Bringing together different groups of stakeholders	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Second Greatest Value (Choose only ONE) - Bringing together different groups of stakeholders
V118	b5b_2	Capacity development related to World Bank Group supported projects	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Second Greatest Value (Choose only ONE) - Capacity development related to World Bank Group supported projects
V119	b5b_3	Technical assistance	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Second Greatest Value (Choose only ONE) - Technical assistance
V120	b5b_4	Policy advice, studies, analyses	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Second Greatest Value (Choose only ONE) - Policy advice, studies, analyses
V121	b5b_5	Financial resources	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Second Greatest Value (Choose only ONE) - Financial resources
V122	b5b_6	Data and statistics	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Second Greatest Value (Choose only ONE) - Data and statistics
V123	b5b_7	Promoting knowledge sharing	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Second Greatest Value (Choose only ONE) - Promoting knowledge sharing
V124	b5b_8	Implementation support	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Second Greatest Value (Choose only ONE) - Implementation support
V125	b5b_9	Mobilizing third party financial resources	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Second Greatest Value (Choose only ONE) - Mobilizing third party financial resources
V126	b5b_10	Donor coordination	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Second Greatest Value (Choose only ONE) - Donor coordination
V127	b5b_11	Other	discrete	numeric	When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan? Second Greatest Value (Choose only ONE) - Other (please specify): _____
V128	b6_1	World Bank Group's processes too complex	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - World Bank Group's processes too complex

ID	Name	Label	Type	Format	Question
V129	b6_2	Not willing to honestly criticize policies and reform efforts in the country	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - Not willing to honestly criticize policies and reform efforts in the country
V130	b6_3	Staff too inaccessible	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - Staff too inaccessible
V131	b6_4	World Bank Group's processes too slow (e.g., too bureaucratic in its operational	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)
V132	b6_5	Not aligned with other donors' work	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - Not aligned with other donors' work
V133	b6_6	Not aligned with country priorities	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - Not aligned with country priorities
V134	b6_7	Not adequately sensitive to political/social realities in Kazakhstan	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - Not adequately sensitive to political/social realities in Kazakhstan
V135	b6_8	Too influenced by developed countries	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - Too influenced by developed countries
V136	b6_9	Not exploring alternative policy options	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - Not exploring alternative policy options
V137	b6_10	Not collaborating enough with stakeholders outside the Government	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - Not collaborating enough with stakeholders outside the Government
V138	b6_11	Its advice and strategies do not lend themselves to practical problem solving	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - Its advice and strategies do not lend themselves to practical problem solving
V139	b6_12	Not enough public disclosure of its work	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - Not enough public disclosure of its work
V140	b6_13	Not client focused	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - Not client focused
V141	b6_14	The credibility of its knowledge/data	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - The credibility of its knowledge/data
V142	b6_15	Other	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - Other (please specify): _____
V143	b6_16	Don't know	discrete	numeric	Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO) - Don't know



ID	Name	Label	Type	Format	Question
V144	b7	To what extent do you believe that the World Bank Group's work and support help	discrete	numeric	To what extent do you believe that the World Bank Group's work and support help the poorest in Kazakhstan? (Select only ONE response)
V145	b8_1	Investment Project Financing (IPF)	discrete	numeric	How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Kazakhstan Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A") - Investment Project Financing (IPF)
V146	b8_2	Development Policy Financing (DPF)	discrete	numeric	How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Kazakhstan Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A") - Development Policy Financing (DPF)
V147	b8_3	Trust funds and grants	discrete	numeric	How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Kazakhstan Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A") - Trust funds and grants
V148	b8_4	Guarantees	discrete	numeric	How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Kazakhstan Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A") - Guarantees
V149	b8_5	IFC Investment Services	discrete	numeric	How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Kazakhstan Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A") - IFC Investment Services
V150	b8_6	IFC Advisory Services	discrete	numeric	How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Kazakhstan Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A") - IFC Advisory Services
V151	b9_1	Beneficiaries	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Beneficiaries
V152	b9_2	Youth/university groups	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Youth/university groups
V153	b9_3	Private sector	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Private sector
V154	b9_4	Local government	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Local government
V155	b9_5	Donor community	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Donor community
V156	b9_6	NGOs/Community Based Organizations	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - NGOs/Community Based Organizations

ID	Name	Label	Type	Format	Question
V157	b9_7	Academia/think tanks/research institutes	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Academia/think tanks/research institutes
V158	b9_8	Parliament	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Parliament
V159	b9_9	Foundations	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Foundations
V160	b9_10	Media	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Media
V161	b9_11	Other	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Other (please specify): _____
V162	b9_12	Don't know	discrete	numeric	In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Don't know
V163	b10	Overall the World Bank Group currently plays a relevant role in development in K	discrete	numeric	To what extent do you agree with the following statements about the World Bank Group's work in Kazakhstan? - Overall the World Bank Group currently plays a relevant role in development in Kazakhstan
V164	b11	The World Bank Group's work is aligned with what I consider the development prio	discrete	numeric	To what extent do you agree with the following statements about the World Bank Group's work in Kazakhstan? - The World Bank Group's work is aligned with what I consider the development priorities for Kazakhstan
V165	b12	Responsiveness to needs	discrete	numeric	To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following? - Responsiveness to needs
V166	b13	Flexibility (in terms of the institution's products and services)	discrete	numeric	To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following? - Flexibility (in terms of the institution's products and services)
V167	b14	Flexibility (in terms of changing country circumstances)	discrete	numeric	To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following? - Flexibility (in terms of changing country circumstances)
V168	b15	Being inclusive	discrete	numeric	To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following? - Being inclusive
V169	b16	Openness (sharing data and other information)	discrete	numeric	To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following? - Openness (sharing data and other information)
V170	b17	Collaboration with the Government	discrete	numeric	To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following? - Collaboration with the Government
V171	b18	The speed in which it gets things accomplished on the ground	discrete	numeric	To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following? - The speed in which it gets things accomplished on the ground



ID	Name	Label	Type	Format	Question
V172	b19	Helping to bring discipline/effective supervision to implementation of investment	discrete	numeric	To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following? - Helping to bring discipline/effective supervision to implementation of investment projects
V173	b20	Collaboration with civil society	discrete	numeric	To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following? - Collaboration with civil society
V174	b21	Staff accessibility	discrete	numeric	To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following? - Staff accessibility
V175	b22	Collaboration with other donors and development partners	discrete	numeric	To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following? - Collaboration with other donors and development partners
V176	b23	Collaboration with the private sector	discrete	numeric	To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following? - Collaboration with the private sector
V177	b24	Straightforwardness and honesty	discrete	numeric	To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following? - Straightforwardness and honesty
V178	b25	Treating clients and stakeholders in Kazakhstan with respect	discrete	numeric	To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following? - Treating clients and stakeholders in Kazakhstan with respect
V179	b26	Being a long-term partner	discrete	numeric	To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following? - Being a long-term partner
V180	b27_1	The World Bank Group does not do adequate follow through/follow-up	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - The World Bank Group does not do adequate follow through/follow-up
V181	b27_2	Political pressures and obstacles	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - Political pressures and obstacles
V182	b27_3	Reforms are not well thought out in light of country challenges	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - Reforms are not well thought out in light of country challenges
V183	b27_4	Poor coordination within the Government	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - Poor coordination within the Government
V184	b27_5	The Government works inefficiently	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - The Government works inefficiently
V185	b27_6	Poor donor coordination	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - Poor donor coordination
V186	b27_7	The World Bank Group is not sensitive enough to political/social realities on th	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - The World Bank Group is not sensitive enough to political/social realities on the ground
V187	b27_8	Lack of/inadequate levels of capacity in Government	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - Lack of/inadequate levels of capacity in Government

ID	Name	Label	Type	Format	Question
V188	b27_9	There is not an adequate level of citizen/civil society participation	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - There is not an adequate level of citizen/civil society participation
V189	b27_10	The World Bank Group works too slowly	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - The World Bank Group works too slowly
V190	b27_11	Poor coordination within the World Bank Group	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - Poor coordination within the World Bank Group
V191	b27_12	Other	discrete	numeric	When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - Other (please specify): _____
V192	c1_1	Social protection	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Social protection (e.g., pensions, targeted social assistance)
V193	c1_2	Gender equity	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Gender equity
V194	c1_3	Private sector development	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Private sector development (including SME development)
V195	c1_4	Education	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Education
V196	c1_5	Public sector governance/reform	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V197	c1_6	Global/regional integration	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Global/regional integration
V198	c1_7	Food security and safety	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Food security and safety
V199	c1_8	Urban development	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Urban development
V200	c1_9	Energy	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Energy
V201	c1_10	Water and sanitation	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Water and sanitation
V202	c1_11	Pollution	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Pollution
V203	c1_12	Job creation/employment	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Job creation/employment
V204	c1_13	Health	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Health

ID	Name	Label	Type	Format	Question
V205	c1_14	Financial markets	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Financial markets
V206	c1_15	Transport	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Transport (e.g., roads, bridges, transportation and logistics)
V207	c1_16	Agriculture and rural development	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Agriculture and rural development
V208	c1_17	Trade and exports	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Trade and exports
V209	c1_18	Crime and violence	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Crime and violence
V210	c1_19	Natural resource management	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Natural resource management (renewable and non-renewable)
V211	c1_20	Climate change	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Climate change (e.g., mitigation, adaptation)
V212	c1_21	Poverty reduction	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Poverty reduction
V213	c1_22	Anti corruption	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Anti corruption
V214	c1_23	Justice reform	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Justice reform
V215	c1_24	Economic growth	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Economic growth
V216	c1_25	Disaster risk management	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Disaster risk management
V217	c1_26	Equality of opportunity	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Equality of opportunity (i.e., social inclusion)
V218	c1_27	Disease management	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Disease management (e.g., hypertension, diabetes, chronic heart failure, etc.)
V219	c1_28	Information and communications technology	discrete	numeric	In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan? - Information and communications technology
V220	c2_1	Social protection	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Social protection (e.g., pensions, targeted social assistance)

ID	Name	Label	Type	Format	Question
V221	c2_2	Gender equity	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Gender equity
V222	c2_3	Private sector development	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Private sector development (including SME development)
V223	c2_4	Education	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Education
V224	c2_5	Public sector governance/reform	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Public sector governance/reform (i.e., tax administration and customs development, public financial management, public expenditure, fiscal system reform)
V225	c2_6	Global/regional integration	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Global/regional integration
V226	c2_7	Food security and safety	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Food security and safety
V227	c2_8	Urban development	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Urban development
V228	c2_9	Energy	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Energy
V229	c2_10	Water and sanitation	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Water and sanitation
V230	c2_11	Pollution	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Pollution
V231	c2_12	Job creation/employment	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Job creation/employment

ID	Name	Label	Type	Format	Question
V232	c2_13	Health	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Health
V233	c2_14	Financial markets	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Financial markets
V234	c2_15	Transport	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Transport (e.g., roads, bridges, transportation and logistics)
V235	c2_16	Agriculture and rural development	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Agriculture and rural development
V236	c2_17	Trade and exports	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Trade and exports
V237	c2_18	Natural resource management	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Natural resource management (renewable and non-renewable)
V238	c2_19	Climate change	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Climate change (e.g., mitigation, adaptation)
V239	c2_20	Poverty reduction	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Poverty reduction
V240	c2_21	Anti corruption	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Anti corruption
V241	c2_22	Justice reform	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Justice reform
V242	c2_23	Economic growth	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Economic growth

ID	Name	Label	Type	Format	Question
V243	c2_24	Disaster risk management	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Disaster risk management
V244	c2_25	Equality of opportunity	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Equality of opportunity (i.e., social inclusion)
V245	c2_26	Disease management	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Disease management (e.g., hypertension, diabetes, chronic heart failure, etc.)
V246	c2_27	Information and communications technology	discrete	numeric	How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Information and communications technology
V247	c3	To what extent does the World Bank Group's work help to achieve development results	discrete	numeric	To what extent does the World Bank Group's work help to achieve development results in Kazakhstan?
V248	c4	The World Bank Group's financial instruments meet the needs of Kazakhstan	discrete	numeric	To what extent do you agree with the following statements about the World Bank Group in Kazakhstan? - The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Kazakhstan
V249	c5	The World Bank Group meets Kazakhstan's needs for knowledge services	discrete	numeric	To what extent do you agree with the following statements about the World Bank Group in Kazakhstan? - The World Bank Group meets Kazakhstan's needs for knowledge services (e.g., research, analysis, data, technical assistance)
V250	c6	To what extent do you believe that Kazakhstan received value for money from the	discrete	numeric	To what extent do you believe that Kazakhstan received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?
V251	d1	How frequently do you consult World Bank Group's knowledge work and activities i	discrete	numeric	How frequently do you consult World Bank Group's knowledge work and activities in the work you do?
V252	d2	Are timely	discrete	numeric	In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities: - Are timely
V253	d3	Include appropriate level of stakeholder involvement during preparation	discrete	numeric	In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities: - Include appropriate level of stakeholder involvement during preparation
V254	d4	Lead to practical solutions	discrete	numeric	In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities: - Lead to practical solutions
V255	d5	Are accessible (well written and easy to understand)	discrete	numeric	In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities: - Are accessible (well written and easy to understand)
V256	d6	Are source of relevant information on global good practices	discrete	numeric	In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities: - Are source of relevant information on global good practices
V257	d7	Are relevant to country challenges	discrete	numeric	In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities: - Are relevant to country challenges



ID	Name	Label	Type	Format	Question
V258	d8	Are adequately disseminated	discrete	numeric	In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities: - Are adequately disseminated
V259	d9	Are translated enough into local language	discrete	numeric	In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities: - Are translated enough into local language
V260	d10	Are adaptable to Kazakhstan's specific development challenges and country circum	discrete	numeric	In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities: - Are adaptable to Kazakhstan's specific development challenges and country circumstances
V261	d11	Overall, how significant a contribution do you believe the World Bank Group's kn	discrete	numeric	Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?
V262	d12	Overall, how would you rate the technical quality of the World Bank Group's know	discrete	numeric	Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?
V263	e1	The World Bank Group disburses funds promptly	discrete	numeric	To what extent do you agree/disagree with the following statements? - The World Bank Group disburses funds promptly
V264	e2	The World Bank Group effectively monitors and evaluates the projects and program	discrete	numeric	To what extent do you agree/disagree with the following statements? - The World Bank Group effectively monitors and evaluates the projects and programs it supports
V265	e3	The World Bank Group's "Safeguard Policy" requirements are reasonable	discrete	numeric	To what extent do you agree/disagree with the following statements? - The World Bank Group's "Safeguard Policy" requirements are reasonable
V266	e4	The World Bank Group's conditions on its lending are reasonable	discrete	numeric	To what extent do you agree/disagree with the following statements? - The World Bank Group's conditions on its lending are reasonable
V267	e5	The World Bank Group takes decisions quickly in Kazakhstan	discrete	numeric	To what extent do you agree/disagree with the following statements? - The World Bank Group takes decisions quickly in Kazakhstan
V268	e6	Working with the World Bank Group increases Kazakhstan's institutional capacity	discrete	numeric	To what extent do you agree/disagree with the following statements? - Working with the World Bank Group increases Kazakhstan's institutional capacity
V269	e7	Where country systems are adequate, the World Bank Group makes appropriate use o	discrete	numeric	To what extent do you agree/disagree with the following statements? - Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them
V270	e8	The World Bank Group provides effective implementation support	discrete	numeric	To what extent do you agree/disagree with the following statements? - The World Bank Group provides effective implementation support (i.e., supervision of projects)
V271	e9	To what extent do you believe that the World Bank Group's work helps to find sol	discrete	numeric	To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Kazakhstan?
V272	e10	To what extent do you believe the World Bank Group measures and corrects its wor	discrete	numeric	To what extent do you believe the World Bank Group measures and corrects its work in real time in Kazakhstan?
V273	f1_1	Offer more innovative knowledge services	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Offer more innovative knowledge services
V274	f1_2	Collaborate more effectively with Government clients (e.g., national, state, loc	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Collaborate more effectively with Government clients (e.g., national, state, local)
V275	f1_3	Work faster	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Work faster

ID	Name	Label	Type	Format	Question
V276	f1_4	Reduce the complexity of obtaining World Bank Group financing	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Reduce the complexity of obtaining World Bank Group financing
V277	f1_5	Increase availability of Reimbursable Advisory Services (RAS)	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Increase availability of Reimbursable Advisory Services (RAS)
V278	f1_6	Help to bring discipline/effective supervision to implementation of investment p	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Help to bring discipline/effective supervision to implementation of investment projects
V279	f1_7	Rely more on national procurement systems	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Rely more on national procurement systems
V280	f1_8	Offer more innovative financial products	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Offer more innovative financial products
V281	f1_9	Ensure greater selectivity in its work	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Ensure greater selectivity in its work
V282	f1_10	Provide more adequate data/knowledge/statistics/figures on Kazakhstan's economy	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Provide more adequate data/knowledge/statistics/figures on Kazakhstan's economy
V283	f1_11	Work more with local service providers	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Work more with local service providers
V284	f1_12	Improve the competitiveness of its financing compared to markets (e.g., cost, ti	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
V285	f1_13	Reach out more to groups outside of Government	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Reach out more to groups outside of Government
V286	f1_14	Increase the level of capacity development in the country	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Increase the level of capacity development in the country
V287	f1_15	Improve the quality of its experts as related to Kazakhstan's specific challenge	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Improve the quality of its experts as related to Kazakhstan's specific challenges
V288	f1_16	Other	discrete	numeric	Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO) - Other (please specify): _____
V289	f2	When considering the combination of services that the World Bank Group offers in	discrete	numeric	When considering the combination of services that the World Bank Group offers in Kazakhstan, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Kazakhstan? (Select only ONE response)
V290	g1_1	Local radio	discrete	numeric	How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO) - Local radio



ID	Name	Label	Type	Format	Question
V291	g1_2	International radio	discrete	numeric	How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO) - International radio
V292	g1_3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	discrete	numeric	How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO) - Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
V293	g1_4	International newspapers	discrete	numeric	How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO) - International newspapers
V294	g1_5	Local television	discrete	numeric	How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO) - Local television
V295	g1_6	Internet	discrete	numeric	How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO) - Internet
V296	g1_7	Periodicals	discrete	numeric	How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO) - Periodicals
V297	g1_8	International television	discrete	numeric	How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO) - International television
V298	g1_9	Local newspapers	discrete	numeric	How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO) - Local newspapers
V299	g1_10	Other	discrete	numeric	How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO) - Other (please specify): _____
V300	g2_1	World Bank Group's publications and other written materials	discrete	numeric	How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - World Bank Group's publications and other written materials
V301	g2_2	e-Newsletters	discrete	numeric	How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - e-Newsletters
V302	g2_3	World Bank Group's seminars/workshops/conferences	discrete	numeric	How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - World Bank Group's seminars/workshops/conferences
V303	g2_4	Mobile phones	discrete	numeric	How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - Mobile phones
V304	g2_5	Direct contact with World Bank Group	discrete	numeric	How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - Direct contact with World Bank Group (i.e., face to face meetings/discussions)
V305	g2_6	World Bank Group's website	discrete	numeric	How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - World Bank Group's website
V306	g2_7	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	discrete	numeric	How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
V307	g2_8	Other	discrete	numeric	How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - Other (please specify): _____
V308	g3	Are you aware of the World Bank Group's Access to Information Policies under which	discrete	numeric	Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?

ID	Name	Label	Type	Format	Question
V309	g4	Do you have reliable access to the Internet?	discrete	numeric	Do you have reliable access to the Internet?
V310	g5	Do you use/have you used the World Bank Group website?	discrete	numeric	Do you use/have you used the World Bank Group website?
V311	g6	Do you currently consult the World Bank Group social media sites (e.g., blogs, F	discrete	numeric	Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?
V312	g7	Which Internet connection do you use primarily when visiting a World Bank Group	discrete	numeric	Which Internet connection do you use primarily when visiting a World Bank Group website?
V313	g8	How frequently do you consult the World Bank Group's website and/or social media	discrete	numeric	How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?
V314	g9	I find the World Bank Group's websites easy to navigate	discrete	numeric	Please rate how much you agree with the following statements. - I find the World Bank Group's websites easy to navigate. (Only answer if you have used IBRD and IFC website)
V315	g10	I find the information on the World Bank Group's websites useful	discrete	numeric	Please rate how much you agree with the following statements. - I find the information on the World Bank Group's websites useful. (Only answer if you have used IBRD and IFC website)
V316	g11	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, Yo	discrete	numeric	Please rate how much you agree with the following statements. - The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution
V317	g12	When I need information from the World Bank Group I know how to find it (e.g., w	discrete	numeric	Please rate how much you agree with the following statements. - When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)
V318	g13	The World Bank Group is responsive to my information requests and inquiries	discrete	numeric	Please rate how much you agree with the following statements. - The World Bank Group is responsive to my information requests and inquiries
V319	h1	Which of the following best describes your current position?	discrete	numeric	Which of the following best describes your current position? (Select only ONE response)
V320	h2	Please identify the primary specialization of your work.	discrete	numeric	Please identify the primary specialization of your work. (Select only ONE response)
V321	h3	Currently, do you professionally collaborate/work with the World Bank Group (IBR	discrete	numeric	Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, or MIGA) in your country?
V322	h4	Which of the following agencies of the World Bank Group do you primarily engage	discrete	numeric	Which of the following agencies of the World Bank Group do you primarily engage with in Kazakhstan? (Select only ONE response)
V323	h5	Do your projects involve both the World Bank and the IFC?	discrete	numeric	Do your projects involve both the World Bank and the IFC?
V324	h6	If yes, what was your view of how the two institutions work together in Kazakhst	discrete	numeric	If yes, what was your view of how the two institutions work together in Kazakhstan? (Select only ONE response)
V325	h7_1	Observer (i.e., follow in media, discuss in informal conversations, etc.)	discrete	numeric	Which of the following describes most of your exposure to the World Bank Group in Kazakhstan? (Choose no more than TWO) - Observer (i.e., follow in media, discuss in informal conversations, etc.)
V326	h7_2	Use World Bank Group reports/data	discrete	numeric	Which of the following describes most of your exposure to the World Bank Group in Kazakhstan? (Choose no more than TWO) - Use World Bank Group reports/data

ID	Name	Label	Type	Format	Question
V327	h7_3	Engage in World Bank Group related/sponsored events/activities	discrete	numeric	Which of the following describes most of your exposure to the World Bank Group in Kazakhstan? (Choose no more than TWO) - Engage in World Bank Group related/sponsored events/activities
V328	h7_4	Collaborate as part of my professional duties	discrete	numeric	Which of the following describes most of your exposure to the World Bank Group in Kazakhstan? (Choose no more than TWO) - Collaborate as part of my professional duties
V329	h7_5	Use World Bank Group website for information, data, research, etc.	discrete	numeric	Which of the following describes most of your exposure to the World Bank Group in Kazakhstan? (Choose no more than TWO) - Use World Bank Group website for information, data, research, etc.
V330	h8	What's your gender?	discrete	numeric	What's your gender?
V331	h9	Which best represents your geographic location?	discrete	numeric	Which best represents your geographic location?



id (id)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Continuous  
 Format: numeric  
 Width: 3  
 Decimals: 0  
 Range: 101-367

Valid cases: 267  
 Invalid: 0  
 Minimum: 101  
 Maximum: 367

In general would you say that Kazakhstan is headed in ... ? (a1)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 1-3

Valid cases: 264  
 Invalid: 3

**Literal question**

In general would you say that Kazakhstan is headed in ... ?

Social protection (a2\_1)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 265  
 Invalid: 2

**Literal question**

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Social protection (e.g., pensions, targeted social assistance)

Gender equity (a2\_2)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 265  
 Invalid: 2

**Literal question**

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Gender equity

## Private sector development (a2\_3)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Private sector development (including SME development)

## Education (a2\_4)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Education

## Public sector governance/reform (a2\_5)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

## Global/regional integration (a2\_6)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

## Global/regional integration (a2\_6)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Global/regional integration

## Food security and safety (a2\_7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Food security and safety

## Urban development (a2\_8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Urban development

## Energy (a2\_9)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Energy

## Water and sanitation (a2\_10)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Water and sanitation

## Pollution (a2\_11)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Pollution

## Job creation/employment (a2\_12)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Job creation/employment

## Health (a2\_13)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2



## Health (a2\_13)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Health

## Financial markets (a2\_14)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Financial markets

## Transport (a2\_15)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Transport (e.g., roads, bridges, transportation and logistics)

## Agriculture and rural development (a2\_16)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Agriculture and rural development

## Trade and exports (a2\_17)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Trade and exports

## Crime and violence (a2\_18)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Crime and violence

## Natural resource management (a2\_19)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Natural resource management (renewable and non-renewable)

## Climate change (a2\_20)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

## Climate change (a2\_20)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Climate change (e.g., mitigation, adaptation)

## Poverty reduction (a2\_21)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Poverty reduction

## Anti corruption (a2\_22)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Anti corruption

## Justice reform (a2\_23)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Justice reform

## Economic growth (a2\_24)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Economic growth

## Disaster risk management (a2\_25)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Disaster risk management

## Equality of opportunity (a2\_26)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Equality of opportunity (i.e., social inclusion)

## Disease management (a2\_27)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

## Disease management (a2\_27)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Disease management (e.g., hypertension, diabetes, chronic heart failure, etc.)

## Information and communications technology (a2\_28)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 265  
Invalid: 2

### Literal question

Listed below are a number of development priorities in Kazakhstan.

Please identify which of the following you consider the most important development priorities in Kazakhstan. (Choose no more than THREE)

- Information and communications technology

## Economic growth (a3\_1)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE)

- Economic growth

## Disaster risk management (a3\_2)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE)

- Disaster risk management

## Equality of opportunity (a3\_3)

### File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

#### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Equality of opportunity (i.e., social inclusion)

## Disease management (a3\_4)

### File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

#### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Disease management (e.g., hypertension, diabetes, chronic heart failure, etc.)

## Information and communications technology (a3\_5)

### File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

#### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Information and communications technology

## Social protection (a3\_6)

### File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

## Social protection (a3\_6)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Social protection (e.g., pensions, targeted social assistance)

## Agriculture and rural development (a3\_7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Agriculture and rural development

## Trade and exports (a3\_8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Trade and exports

## Crime and violence (a3\_9)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Crime and violence

## Climate change (a3\_10)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 266  
 Invalid: 1

**Literal question**

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
 (Choose no more than THREE)

- Climate change (e.g., mitigation, adaptation)

## Transport (a3\_11)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 266  
 Invalid: 1

**Literal question**

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
 (Choose no more than THREE)

- Transport (e.g., roads, bridges, transportation and logistics)

## Energy (a3\_12)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 266  
 Invalid: 1

**Literal question**

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
 (Choose no more than THREE)

- Energy

## Anti corruption (a3\_13)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 266  
 Invalid: 1



## Anti corruption (a3\_13)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Anti corruption

## Justice reform (a3\_14)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Justice reform

## Water and sanitation (a3\_15)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Water and sanitation

## Pollution (a3\_16)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Pollution

## Job creation/employment (a3\_17)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Job creation/employment

## Health (a3\_18)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Health

## Financial markets (a3\_19)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Financial markets

## Public sector governance/reform (a3\_20)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

## Public sector governance/reform (a3\_20)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

## Gender equity (a3\_21)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Gender equity

## Private sector development (a3\_22)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Private sector development (including SME development)

## Education (a3\_23)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Education

## Global/regional integration (a3\_24)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Global/regional integration

## Food security and safety (a3\_25)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Food security and safety

## Urban development (a3\_26)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan?  
(Choose no more than THREE)

- Urban development

## Natural resource management (a3\_27)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 266  
Invalid: 1

## Natural resource management (a3\_27)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Kazakhstan? (Choose no more than THREE)

- Natural resource management (renewable and non-renewable)

## Greater access to health and nutrition for citizens (a4\_1)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO)

- Greater access to health and nutrition for citizens

## Better entrepreneurial opportunities (i.e., to start small and medium sized busi (a4\_2)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO)

- Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)

## A growing middle class (a4\_3)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

## A growing middle class (a4\_3)

File: kazakhstan\_cos\_fy17\_final\_

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO)

- A growing middle class

## Better opportunity for the poor who live in rural areas (a4\_4)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO)

- Better opportunity for the poor who live in rural areas

## Better opportunity for the poor who live in urban areas (a4\_5)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO)

- Better opportunity for the poor who live in urban areas

## Consistent economic growth (a4\_6)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

## Consistent economic growth (a4\_6)

File: kazakhstan\_cos\_fy17\_final\_

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO)

- Consistent economic growth

## More reliable social safety net (a4\_7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO)

- More reliable social safety net

## Greater access to micro-finance for the poor (a4\_8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO)

- Greater access to micro-finance for the poor

## Greater voice and participation for citizens to help ensure greater accountability (a4\_9)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

## Greater voice and participation for citizens to help ensure greater accountability (a4\_9)

File: kazakhstan\_cos\_fy17\_final\_

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO)

- Greater voice and participation for citizens to help ensure greater accountability

## Education and training that better ensure job opportunity (a4\_10)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO)

- Education and training that better ensure job opportunity

## Better quality public services (a4\_11)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO)

- Better quality public services

## Better employment opportunities for young people (a4\_12)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question



## Better employment opportunities for young people (a4\_12)

File: kazakhstan\_cos\_fy17\_final\_

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO)

- Better employment opportunities for young people

## Better employment opportunities for women (a4\_13)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO)

- Better employment opportunities for women

## Other (a4\_14)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Kazakhstan? (Choose no more than TWO)

- Other (please specify): \_\_\_\_\_

## Do you think the gap between the rich and the poor is a very big problem, a moderate (a5)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-5

Valid cases: 265  
Invalid: 2

### Literal question

Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Kazakhstan? (Select only ONE response)

In your view, is climate change a very serious problem, somewhat serious, not to (a6)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-5

Valid cases: 264  
Invalid: 3

#### Literal question

In your view, is climate change a very serious problem, somewhat serious, not too serious, or not a problem in your country? (Select only ONE response)

In your view, is early childhood development (i.e. nutrition, growth, care, and (a7)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-5

Valid cases: 265  
Invalid: 2

#### Literal question

In your view, is early childhood development (i.e. nutrition, growth, care, and education) a very important, moderately important, slightly important, or not an important development priority in Kazakhstan? (Select only ONE response)

How familiar are you with the work of the World Bank Group in Kazakhstan? (b1)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-10

Valid cases: 264  
Invalid: 3

#### Literal question

How familiar are you with the work of the World Bank Group in Kazakhstan?

Overall, please rate your impression of the World Bank Group's effectiveness in (b2)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 209  
Invalid: 58

Overall, please rate your impression of the World Bank Group's effectiveness in (b2)

File: kazakhstan\_cos\_fy17\_final\_

**Literal question**

Overall, please rate your impression of the World Bank Group's effectiveness in Kazakhstan.

To what extent do you believe the World Bank Group's staff is well prepared (e.g (b3)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 200  
Invalid: 67

**Literal question**

To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Kazakhstan solve its most complicated development challenges?

Energy (b4\_1)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

**Literal question**

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Energy

Water and sanitation (b4\_2)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

**Literal question**

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Water and sanitation

## Pollution (b4\_3)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Pollution

## Job creation/employment (b4\_4)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Job creation/employment

## Health (b4\_5)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Health

## Financial markets (b4\_6)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

## Financial markets (b4\_6)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Financial markets

## Social protection (b4\_7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Social protection (e.g., pensions, targeted social assistance)

## Gender equity (b4\_8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Gender equity

## Private sector development (b4\_9)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Private sector development (including SME development)

## Education (b4\_10)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Education

## Public sector governance/reform (b4\_11)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

## Global/regional integration (b4\_12)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Global/regional integration

## Food security and safety (b4\_13)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

## Food security and safety (b4\_13)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Food security and safety

## Urban development (b4\_14)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Urban development

## Justice reform (b4\_15)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Justice reform

## Economic growth (b4\_16)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 0-11

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Economic growth

## Disaster risk management (b4\_17)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Disaster risk management

## Equality of opportunity (b4\_18)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Equality of opportunity (i.e., social inclusion)

## Disease management (b4\_19)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Disease management (e.g., hypertension, diabetes, chronic heart failure, etc.)

## Information and communications technology (b4\_20)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6



## Information and communications technology (b4\_20)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Information and communications technology

## Transport (b4\_21)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Transport (e.g., roads, bridges, transportation and logistics)

## Agriculture and rural development (b4\_22)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Agriculture and rural development

## Trade and exports (b4\_23)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Trade and exports

## Crime and violence (b4\_24)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Crime and violence

## Natural resource management (b4\_25)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Natural resource management (renewable and non-renewable)

## Climate change (b4\_26)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Climate change (e.g., mitigation, adaptation)

## Poverty reduction (b4\_27)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

## Poverty reduction (b4\_27)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Poverty reduction

## Anti corruption (b4\_28)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 261  
Invalid: 6

### Literal question

When thinking about how the World Bank Group can have the most impact on development results in Kazakhstan, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Kazakhstan? (Choose no more than THREE)

- Anti corruption

## Bringing together different groups of stakeholders (b5a\_1)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 252  
Invalid: 15

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Greatest Value (Choose only ONE)

- Bringing together different groups of stakeholders

## Capacity development related to World Bank Group supported projects (b5a\_2)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 252  
Invalid: 15

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Greatest Value (Choose only ONE)

- Capacity development related to World Bank Group supported projects

## Technical assistance (b5a\_3)

### File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 252  
Invalid: 15

#### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Greatest Value (Choose only ONE)

- Technical assistance

## Policy advice, studies, analyses (b5a\_4)

### File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 252  
Invalid: 15

#### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Greatest Value (Choose only ONE)

- Policy advice, studies, analyses

## Financial resources (b5a\_5)

### File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 252  
Invalid: 15

#### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Greatest Value (Choose only ONE)

- Financial resources

## Data and statistics (b5a\_6)

### File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 252  
Invalid: 15

## Data and statistics (b5a\_6)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Greatest Value (Choose only ONE)

- Data and statistics

## Promoting knowledge sharing (b5a\_7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 0-1

Valid cases: 252

Invalid: 15

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Greatest Value (Choose only ONE)

- Promoting knowledge sharing

## Implementation support (b5a\_8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 0-1

Valid cases: 252

Invalid: 15

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Greatest Value (Choose only ONE)

- Implementation support

## Mobilizing third party financial resources (b5a\_9)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 0-1

Valid cases: 252

Invalid: 15

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Greatest Value (Choose only ONE)

- Mobilizing third party financial resources

## Donor coordination (b5a\_10)

### File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 252  
Invalid: 15

#### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Greatest Value (Choose only ONE)

- Donor coordination

## Other (b5a\_11)

### File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 252  
Invalid: 15

#### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Greatest Value (Choose only ONE)

- Other (please specify): \_\_\_\_\_

## Bringing together different groups of stakeholders (b5b\_1)

### File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 248  
Invalid: 19

#### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Second Greatest Value (Choose only ONE)

- Bringing together different groups of stakeholders

## Capacity development related to World Bank Group supported projects (b5b\_2)

### File: kazakhstan\_cos\_fy17\_final\_

#### Overview

## Capacity development related to World Bank Group supported projects (b5b\_2)

File: kazakhstan\_cos\_fy17\_final\_

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 248  
Invalid: 19

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Second Greatest Value (Choose only ONE)

- Capacity development related to World Bank Group supported projects

## Technical assistance (b5b\_3)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 248  
Invalid: 19

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Second Greatest Value (Choose only ONE)

- Technical assistance

## Policy advice, studies, analyses (b5b\_4)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 248  
Invalid: 19

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Second Greatest Value (Choose only ONE)

- Policy advice, studies, analyses

## Financial resources (b5b\_5)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 248  
Invalid: 19

## Financial resources (b5b\_5)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Second Greatest Value (Choose only ONE)

- Financial resources

## Data and statistics (b5b\_6)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 248  
Invalid: 19

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Second Greatest Value (Choose only ONE)

- Data and statistics

## Promoting knowledge sharing (b5b\_7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 248  
Invalid: 19

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Second Greatest Value (Choose only ONE)

- Promoting knowledge sharing

## Implementation support (b5b\_8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 248  
Invalid: 19

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Second Greatest Value (Choose only ONE)

- Implementation support



## Mobilizing third party financial resources (b5b\_9)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 248  
Invalid: 19

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Second Greatest Value (Choose only ONE)

- Mobilizing third party financial resources

## Donor coordination (b5b\_10)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 248  
Invalid: 19

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Second Greatest Value (Choose only ONE)

- Donor coordination

## Other (b5b\_11)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 248  
Invalid: 19

### Literal question

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Kazakhstan?

Second Greatest Value (Choose only ONE)

- Other (please specify): \_\_\_\_\_

## World Bank Group's processes too complex (b6\_1)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 260  
Invalid: 7

## World Bank Group's processes too complex (b6\_1)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- World Bank Group's processes too complex

## Not willing to honestly criticize policies and reform efforts in the country (b6\_2)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 260  
Invalid: 7

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- Not willing to honestly criticize policies and reform efforts in the country

## Staff too inaccessible (b6\_3)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 260  
Invalid: 7

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- Staff too inaccessible

## World Bank Group's processes too slow (e.g., too bureaucratic in its operational (b6\_4)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 260  
Invalid: 7

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)

## Not aligned with other donors' work (b6\_5)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 260  
 Invalid: 7

**Literal question**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- Not aligned with other donors' work

## Not aligned with country priorities (b6\_6)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 260  
 Invalid: 7

**Literal question**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- Not aligned with country priorities

## Not adequately sensitive to political/social realities in Kazakhstan (b6\_7)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 260  
 Invalid: 7

**Literal question**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- Not adequately sensitive to political/social realities in Kazakhstan

## Too influenced by developed countries (b6\_8)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 260  
 Invalid: 7

**Literal question**

## Too influenced by developed countries (b6\_8)

File: kazakhstan\_cos\_fy17\_final\_

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- Too influenced by developed countries

## Not exploring alternative policy options (b6\_9)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 260  
Invalid: 7

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- Not exploring alternative policy options

## Not collaborating enough with stakeholders outside the Government (b6\_10)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 260  
Invalid: 7

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- Not collaborating enough with stakeholders outside the Government

## Its advice and strategies do not lend themselves to practical problem solving (b6\_11)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 260  
Invalid: 7

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- Its advice and strategies do not lend themselves to practical problem solving

## Not enough public disclosure of its work (b6\_12)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 260  
Invalid: 7

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- Not enough public disclosure of its work

## Not client focused (b6\_13)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 260  
Invalid: 7

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- Not client focused

## The credibility of its knowledge/data (b6\_14)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 260  
Invalid: 7

### Literal question

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- The credibility of its knowledge/data

## Other (b6\_15)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 260  
Invalid: 7

### Literal question

## Other (b6\_15)

File: kazakhstan\_cos\_fy17\_final\_

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- Other (please specify): \_\_\_\_\_

## Don't know (b6\_16)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 260  
Invalid: 7

**Literal question**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Kazakhstan? (Choose no more than TWO)

- Don't know

## To what extent do you believe that the World Bank Group's work and support help (b7)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-5

Valid cases: 258  
Invalid: 9

**Literal question**

To what extent do you believe that the World Bank Group's work and support help the poorest in Kazakhstan? (Select only ONE response)

## Investment Project Financing (IPF) (b8\_1)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 132  
Invalid: 135

**Literal question**

How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Kazakhstan Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A")

- Investment Project Financing (IPF)

## Development Policy Financing (DPF) (b8\_2)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 112  
Invalid: 155

### Literal question

How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Kazakhstan Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A")

- Development Policy Financing (DPF)

## Trust funds and grants (b8\_3)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 109  
Invalid: 158

### Literal question

How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Kazakhstan Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A")

- Trust funds and grants

## Guarantees (b8\_4)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 81  
Invalid: 186

### Literal question

How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Kazakhstan Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A")

- Guarantees

## IFC Investment Services (b8\_5)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 96  
Invalid: 171

## IFC Investment Services (b8\_5)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Kazakhstan Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A")

- IFC Investment Services

## IFC Advisory Services (b8\_6)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 109  
Invalid: 158

### Literal question

How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Kazakhstan Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A")

- IFC Advisory Services

## Beneficiaries (b9\_1)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Beneficiaries

## Youth/university groups (b9\_2)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Youth/university groups



## Private sector (b9\_3)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 259  
 Invalid: 8

**Literal question**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Private sector

## Local government (b9\_4)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 259  
 Invalid: 8

**Literal question**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Local government

## Donor community (b9\_5)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 259  
 Invalid: 8

**Literal question**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Donor community

## NGOs/Community Based Organizations (b9\_6)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 259  
 Invalid: 8

**Literal question**

## NGOs/Community Based Organizations (b9\_6)

File: kazakhstan\_cos\_fy17\_final\_

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- NGOs/Community Based Organizations

## Academia/think tanks/research institutes (b9\_7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Academia/think tanks/research institutes

## Parliament (b9\_8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Parliament

## Foundations (b9\_9)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 259  
Invalid: 8

### Literal question

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Foundations

## Media (b9\_10)

File: kazakhstan\_cos\_fy17\_final\_

## Media (b9\_10)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 259  
 Invalid: 8

**Literal question**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Media

## Other (b9\_11)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 259  
 Invalid: 8

**Literal question**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Other (please specify): \_\_\_\_\_

## Don't know (b9\_12)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 259  
 Invalid: 8

**Literal question**

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Don't know

## Overall the World Bank Group currently plays a relevant role in development in K (b10)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 2  
 Decimals: 0  
 Range: 1-11

Valid cases: 205  
 Invalid: 62

**Literal question**

Overall the World Bank Group currently plays a relevant role in development in K (b10)

File: kazakhstan\_cos\_fy17\_final\_

To what extent do you agree with the following statements about the World Bank Group's work in Kazakhstan?

- Overall the World Bank Group currently plays a relevant role in development in Kazakhstan

The World Bank Group's work is aligned with what I consider the development prio (b11)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 197  
Invalid: 70

#### Literal question

To what extent do you agree with the following statements about the World Bank Group's work in Kazakhstan?

- The World Bank Group's work is aligned with what I consider the development priorities for Kazakhstan

Responsiveness to needs (b12)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 173  
Invalid: 94

#### Literal question

To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following?

- Responsiveness to needs

Flexibility (in terms of the institution's products and services) (b13)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 164  
Invalid: 103

#### Literal question

To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following?

- Flexibility (in terms of the institution's products and services)

Flexibility (in terms of changing country circumstances) (b14)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

## Flexibility (in terms of changing country circumstances) (b14)

File: kazakhstan\_cos\_fy17\_final\_

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 169  
Invalid: 98

### Literal question

To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following?  
- Flexibility (in terms of changing country circumstances)

## Being inclusive (b15)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 137  
Invalid: 130

### Literal question

To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following?  
- Being inclusive

## Openness (sharing data and other information) (b16)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 186  
Invalid: 81

### Literal question

To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following?  
- Openness (sharing data and other information)

## Collaboration with the Government (b17)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 188  
Invalid: 79

### Literal question

To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following?  
- Collaboration with the Government

## The speed in which it gets things accomplished on the ground (b18)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 169  
Invalid: 98

### Literal question

To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following?  
- The speed in which it gets things accomplished on the ground

## Helping to bring discipline/effective supervision to implementation of investment (b19)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 157  
Invalid: 110

### Literal question

To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following?  
- Helping to bring discipline/effective supervision to implementation of investment projects

## Collaboration with civil society (b20)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 144  
Invalid: 123

### Literal question

To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following?  
- Collaboration with civil society

## Staff accessibility (b21)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 174  
Invalid: 93

### Literal question

## Staff accessibility (b21)

File: kazakhstan\_cos\_fy17\_final\_

To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following?  
- Staff accessibility

## Collaboration with other donors and development partners (b22)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 122  
Invalid: 145

### Literal question

To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following?  
- Collaboration with other donors and development partners

## Collaboration with the private sector (b23)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 132  
Invalid: 135

### Literal question

To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following?  
- Collaboration with the private sector

## Straightforwardness and honesty (b24)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 162  
Invalid: 105

### Literal question

To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following?  
- Straightforwardness and honesty

## Treating clients and stakeholders in Kazakhstan with respect (b25)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

## Treating clients and stakeholders in Kazakhstan with respect (b25)

File: kazakhstan\_cos\_fy17\_final\_

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 171  
Invalid: 96

### Literal question

To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following?  
- Treating clients and stakeholders in Kazakhstan with respect

## Being a long-term partner (b26)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 161  
Invalid: 106

### Literal question

To what extent is the World Bank Group an effective development partner in Kazakhstan, in terms of each of the following?  
- Being a long-term partner

## The World Bank Group does not do adequate follow through/follow-up (b27\_1)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)  
- The World Bank Group does not do adequate follow through/follow-up

## Political pressures and obstacles (b27\_2)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)  
- Political pressures and obstacles



## Reforms are not well thought out in light of country challenges (b27\_3)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- Reforms are not well thought out in light of country challenges

## Poor coordination within the Government (b27\_4)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- Poor coordination within the Government

## The Government works inefficiently (b27\_5)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- The Government works inefficiently

## Poor donor coordination (b27\_6)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

## Poor donor coordination (b27\_6)

File: kazakhstan\_cos\_fy17\_final\_

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- Poor donor coordination

## The World Bank Group is not sensitive enough to political/social realities on th (b27\_7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- The World Bank Group is not sensitive enough to political/social realities on the ground

## Lack of/inadequate levels of capacity in Government (b27\_8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- Lack of/inadequate levels of capacity in Government

## There is not an adequate level of citizen/civil society participation (b27\_9)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- There is not an adequate level of citizen/civil society participation

## The World Bank Group works too slowly (b27\_10)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- The World Bank Group works too slowly

## Poor coordination within the World Bank Group (b27\_11)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- Poor coordination within the World Bank Group

## Other (b27\_12)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- Other (please specify): \_\_\_\_\_

## Social protection (c1\_1)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 204  
Invalid: 63

### Literal question

## Social protection (c1\_1)

File: kazakhstan\_cos\_fy17\_final\_

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Social protection (e.g., pensions, targeted social assistance)

## Gender equity (c1\_2)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 199  
Invalid: 68

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Gender equity

## Private sector development (c1\_3)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 211  
Invalid: 56

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Private sector development (including SME development)

## Education (c1\_4)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 207  
Invalid: 60

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Education

## Public sector governance/reform (c1\_5)

File: kazakhstan\_cos\_fy17\_final\_

## Public sector governance/reform (c1\_5)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 205  
Invalid: 62

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

## Global/regional integration (c1\_6)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 191  
Invalid: 76

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Global/regional integration

## Food security and safety (c1\_7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 198  
Invalid: 69

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Food security and safety

## Urban development (c1\_8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 202  
Invalid: 65

### Literal question

## Urban development (c1\_8)

File: kazakhstan\_cos\_fy17\_final\_

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Urban development

## Energy (c1\_9)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 193  
Invalid: 74

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Energy

## Water and sanitation (c1\_10)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 205  
Invalid: 62

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Water and sanitation

## Pollution (c1\_11)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 201  
Invalid: 66

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Pollution

## Job creation/employment (c1\_12)

File: kazakhstan\_cos\_fy17\_final\_

## Job creation/employment (c1\_12)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 198  
Invalid: 69

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Job creation/employment

## Health (c1\_13)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 204  
Invalid: 63

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Health

## Financial markets (c1\_14)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 181  
Invalid: 86

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Financial markets

## Transport (c1\_15)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 202  
Invalid: 65

### Literal question

## Transport (c1\_15)

File: kazakhstan\_cos\_fy17\_final\_

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Transport (e.g., roads, bridges, transportation and logistics)

## Agriculture and rural development (c1\_16)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 205  
Invalid: 62

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Agriculture and rural development

## Trade and exports (c1\_17)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 191  
Invalid: 76

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Trade and exports

## Crime and violence (c1\_18)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 178  
Invalid: 89

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Crime and violence

## Natural resource management (c1\_19)

File: kazakhstan\_cos\_fy17\_final\_



## Natural resource management (c1\_19)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 190  
Invalid: 77

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Natural resource management (renewable and non-renewable)

## Climate change (c1\_20)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 197  
Invalid: 70

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Climate change (e.g., mitigation, adaptation)

## Poverty reduction (c1\_21)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 198  
Invalid: 69

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Poverty reduction

## Anti corruption (c1\_22)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 194  
Invalid: 73

### Literal question

## Anti corruption (c1\_22)

File: kazakhstan\_cos\_fy17\_final\_

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Anti corruption

## Justice reform (c1\_23)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 188  
Invalid: 79

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Justice reform

## Economic growth (c1\_24)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 202  
Invalid: 65

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Economic growth

## Disaster risk management (c1\_25)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 174  
Invalid: 93

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Disaster risk management

## Equality of opportunity (c1\_26)

File: kazakhstan\_cos\_fy17\_final\_

## Equality of opportunity (c1\_26)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 193  
Invalid: 74

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Equality of opportunity (i.e., social inclusion)

## Disease management (c1\_27)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 193  
Invalid: 74

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Disease management (e.g., hypertension, diabetes, chronic heart failure, etc.)

## Information and communications technology (c1\_28)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 198  
Invalid: 69

### Literal question

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Kazakhstan?

- Information and communications technology

## Social protection (c2\_1)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 99  
Invalid: 168

### Literal question

## Social protection (c2\_1)

File: kazakhstan\_cos\_fy17\_final\_

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Social protection (e.g., pensions, targeted social assistance)

## Gender equity (c2\_2)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 84  
Invalid: 183

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Gender equity

## Private sector development (c2\_3)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 118  
Invalid: 149

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Private sector development (including SME development)

## Education (c2\_4)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 120  
Invalid: 147

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Education

## Public sector governance/reform (c2\_5)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 110  
Invalid: 157

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Public sector governance/reform (i.e., tax administration and customs development, public financial management, public expenditure, fiscal system reform)

## Global/regional integration (c2\_6)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 85  
Invalid: 182

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Global/regional integration

## Food security and safety (c2\_7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 73  
Invalid: 194

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Food security and safety

## Urban development (c2\_8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 98  
Invalid: 169

## Urban development (c2\_8)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Urban development

## Energy (c2\_9)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 97  
Invalid: 170

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Energy

## Water and sanitation (c2\_10)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 92  
Invalid: 175

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Water and sanitation

## Pollution (c2\_11)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 98  
Invalid: 169

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Pollution

## Job creation/employment (c2\_12)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 101  
Invalid: 166

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Job creation/employment

## Health (c2\_13)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 115  
Invalid: 152

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Health

## Financial markets (c2\_14)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 94  
Invalid: 173

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Financial markets

## Transport (c2\_15)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 108  
Invalid: 159

## Transport (c2\_15)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Transport (e.g., roads, bridges, transportation and logistics)

## Agriculture and rural development (c2\_16)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 104  
Invalid: 163

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Agriculture and rural development

## Trade and exports (c2\_17)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 84  
Invalid: 183

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Trade and exports

## Natural resource management (c2\_18)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 93  
Invalid: 174

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Natural resource management (renewable and non-renewable)



## Climate change (c2\_19)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 90  
Invalid: 177

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Climate change (e.g., mitigation, adaptation)

## Poverty reduction (c2\_20)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 100  
Invalid: 167

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Poverty reduction

## Anti corruption (c2\_21)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 89  
Invalid: 178

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Anti corruption

## Justice reform (c2\_22)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 86  
Invalid: 181

## Justice reform (c2\_22)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Justice reform

## Economic growth (c2\_23)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 108  
Invalid: 159

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Economic growth

## Disaster risk management (c2\_24)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 76  
Invalid: 191

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Disaster risk management

## Equality of opportunity (c2\_25)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 81  
Invalid: 186

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Equality of opportunity (i.e., social inclusion)

## Disease management (c2\_26)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 75  
Invalid: 192

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Disease management (e.g., hypertension, diabetes, chronic heart failure, etc.)

## Information and communications technology (c2\_27)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 86  
Invalid: 181

### Literal question

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Kazakhstan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Information and communications technology

## To what extent does the World Bank Group's work help to achieve development results (c3)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 188  
Invalid: 79

### Literal question

To what extent does the World Bank Group's work help to achieve development results in Kazakhstan?

## The World Bank Group's financial instruments meet the needs of Kazakhstan (c4)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 185  
Invalid: 82

## The World Bank Group's financial instruments meet the needs of Kazakhstan (c4)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

To what extent do you agree with the following statements about the World Bank Group in Kazakhstan?

- The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Kazakhstan

## The World Bank Group meets Kazakhstan's needs for knowledge services (c5)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 178  
Invalid: 89

### Literal question

To what extent do you agree with the following statements about the World Bank Group in Kazakhstan?

- The World Bank Group meets Kazakhstan's needs for knowledge services (e.g., research, analysis, data, technical assistance)

## To what extent do you believe that Kazakhstan received value for money from the (c6)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 146  
Invalid: 121

### Literal question

To what extent do you believe that Kazakhstan received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?

## How frequently do you consult World Bank Group's knowledge work and activities i (d1)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-5

Valid cases: 237  
Invalid: 30

### Literal question

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

## Are timely (d2)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 162  
Invalid: 105

### Literal question

In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities:  
- Are timely

## Include appropriate level of stakeholder involvement during preparation (d3)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 158  
Invalid: 109

### Literal question

In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities:  
- Include appropriate level of stakeholder involvement during preparation

## Lead to practical solutions (d4)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 167  
Invalid: 100

### Literal question

In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities:  
- Lead to practical solutions

## Are accessible (well written and easy to understand) (d5)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 170  
Invalid: 97

### Literal question

In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities:  
- Are accessible (well written and easy to understand)

## Are source of relevant information on global good practices (d6)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 167  
Invalid: 100

### Literal question

In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities:  
- Are source of relevant information on global good practices

## Are relevant to country challenges (d7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 168  
Invalid: 99

### Literal question

In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities:  
- Are relevant to country challenges

## Are adequately disseminated (d8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 168  
Invalid: 99

### Literal question

In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities:  
- Are adequately disseminated

## Are translated enough into local language (d9)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 155  
Invalid: 112

### Literal question

In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities:  
- Are translated enough into local language

## Are adaptable to Kazakhstan's specific development challenges and country circum (d10)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 159  
Invalid: 108

### Literal question

In Kazakhstan, to what extent do you believe that the World Bank Group's knowledge work and activities:  
- Are adaptable to Kazakhstan's specific development challenges and country circumstances

## Overall, how significant a contribution do you believe the World Bank Group's kn (d11)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 191  
Invalid: 76

### Literal question

Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

## Overall, how would you rate the technical quality of the World Bank Group's know (d12)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 178  
Invalid: 89

### Literal question

Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

## The World Bank Group disburses funds promptly (e1)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 114  
Invalid: 153

### Literal question

## The World Bank Group disburses funds promptly (e1)

File: kazakhstan\_cos\_fy17\_final\_

To what extent do you agree/disagree with the following statements?

- The World Bank Group disburses funds promptly

## The World Bank Group effectively monitors and evaluates the projects and program (e2)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 155  
Invalid: 112

### Literal question

To what extent do you agree/disagree with the following statements?

- The World Bank Group effectively monitors and evaluates the projects and programs it supports

## The World Bank Group's "Safeguard Policy" requirements are reasonable (e3)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 103  
Invalid: 164

### Literal question

To what extent do you agree/disagree with the following statements?

- The World Bank Group's "Safeguard Policy" requirements are reasonable

## The World Bank Group's conditions on its lending are reasonable (e4)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 120  
Invalid: 147

### Literal question

To what extent do you agree/disagree with the following statements?

- The World Bank Group's conditions on its lending are reasonable

## The World Bank Group takes decisions quickly in Kazakhstan (e5)

File: kazakhstan\_cos\_fy17\_final\_



## The World Bank Group takes decisions quickly in Kazakhstan (e5)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 136  
Invalid: 131

### Literal question

To what extent do you agree/disagree with the following statements?  
- The World Bank Group takes decisions quickly in Kazakhstan

## Working with the World Bank Group increases Kazakhstan's institutional capacity (e6)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 167  
Invalid: 100

### Literal question

To what extent do you agree/disagree with the following statements?  
- Working with the World Bank Group increases Kazakhstan's institutional capacity

## Where country systems are adequate, the World Bank Group makes appropriate use o (e7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 118  
Invalid: 149

### Literal question

To what extent do you agree/disagree with the following statements?  
- Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them

## The World Bank Group provides effective implementation support (e8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 156  
Invalid: 111

The World Bank Group provides effective implementation support (e8)

File: kazakhstan\_cos\_fy17\_final\_

#### Literal question

To what extent do you agree/disagree with the following statements?

- The World Bank Group provides effective implementation support (i.e., supervision of projects)

To what extent do you believe that the World Bank Group's work helps to find sol (e9)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 139  
Invalid: 128

#### Literal question

To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Kazakhstan?

To what extent do you believe the World Bank Group measures and corrects its wor (e10)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 142  
Invalid: 125

#### Literal question

To what extent do you believe the World Bank Group measures and corrects its work in real time in Kazakhstan?

Offer more innovative knowledge services (f1\_1)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

#### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Offer more innovative knowledge services

Collaborate more effectively with Government clients (e.g., national, state, loc (f1\_2)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

#### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Collaborate more effectively with Government clients (e.g., national, state, local)

Work faster (f1\_3)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

#### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Work faster

Reduce the complexity of obtaining World Bank Group financing (f1\_4)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

#### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Reduce the complexity of obtaining World Bank Group financing

Increase availability of Reimbursable Advisory Services (RAS) (f1\_5)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

## Increase availability of Reimbursable Advisory Services (RAS) (f1\_5)

File: kazakhstan\_cos\_fy17\_final\_

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Increase availability of Reimbursable Advisory Services (RAS)

## Help to bring discipline/effective supervision to implementation of investment p (f1\_6)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Help to bring discipline/effective supervision to implementation of investment projects

## Rely more on national procurement systems (f1\_7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Rely more on national procurement systems

## Offer more innovative financial products (f1\_8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

### Literal question

## Offer more innovative financial products (f1\_8)

File: kazakhstan\_cos\_fy17\_final\_

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Offer more innovative financial products

## Ensure greater selectivity in its work (f1\_9)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Ensure greater selectivity in its work

## Provide more adequate data/knowledge/statistics/figures on Kazakhstan's economy (f1\_10)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Provide more adequate data/knowledge/statistics/figures on Kazakhstan's economy

## Work more with local service providers (f1\_11)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Work more with local service providers

Improve the competitiveness of its financing compared to markets (e.g., cost, ti (f1\_12)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

#### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)

Reach out more to groups outside of Government (f1\_13)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

#### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Reach out more to groups outside of Government

Increase the level of capacity development in the country (f1\_14)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

#### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Increase the level of capacity development in the country

Improve the quality of its experts as related to Kazakhstan's specific challenge (f1\_15)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

## Improve the quality of its experts as related to Kazakhstan's specific challenge (f1\_15)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Improve the quality of its experts as related to Kazakhstan's specific challenges

## Other (f1\_16)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

### Literal question

Which of the following SHOULD the World Bank Group do to make itself of greater value in Kazakhstan? (Choose no more than TWO)

- Other (please specify): \_\_\_\_\_

## When considering the combination of services that the World Bank Group offers in (f2)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-6

Valid cases: 240  
Invalid: 27

### Literal question

When considering the combination of services that the World Bank Group offers in Kazakhstan, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Kazakhstan? (Select only ONE response)

## Local radio (g1\_1)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO)

- Local radio

## International radio (g1\_2)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-0

Valid cases: 242  
 Invalid: 25

**Literal question**

How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO)

- International radio

Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)  
(g1\_3)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 242  
 Invalid: 25

**Literal question**

How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO)

- Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)

## International newspapers (g1\_4)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 242  
 Invalid: 25

**Literal question**

How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO)

- International newspapers

## Local television (g1\_5)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 242  
 Invalid: 25

**Literal question**



## Local television (g1\_5)

File: kazakhstan\_cos\_fy17\_final\_

How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO)

- Local television

## Internet (g1\_6)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO)

- Internet

## Periodicals (g1\_7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO)

- Periodicals

## International television (g1\_8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 242  
Invalid: 25

### Literal question

How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO)

- International television

## Local newspapers (g1\_9)

File: kazakhstan\_cos\_fy17\_final\_

## Local newspapers (g1\_9)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 242  
 Invalid: 25

**Literal question**

How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO)

- Local newspapers

## Other (g1\_10)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 242  
 Invalid: 25

**Literal question**

How do you get most of your information about economic and social development issues in Kazakhstan? (Choose no more than TWO)

- Other (please specify): \_\_\_\_\_

## World Bank Group's publications and other written materials (g2\_1)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 237  
 Invalid: 30

**Literal question**

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

- World Bank Group's publications and other written materials

## e-Newsletters (g2\_2)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 237  
 Invalid: 30

**Literal question**

## e-Newsletters (g2\_2)

File: kazakhstan\_cos\_fy17\_final\_

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
 - e-Newsletters

## World Bank Group's seminars/workshops/conferences (g2\_3)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 237  
 Invalid: 30

**Literal question**

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
 - World Bank Group's seminars/workshops/conferences

## Mobile phones (g2\_4)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 237  
 Invalid: 30

**Literal question**

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
 - Mobile phones

## Direct contact with World Bank Group (g2\_5)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

Type: Discrete  
 Format: numeric  
 Width: 1  
 Decimals: 0  
 Range: 0-1

Valid cases: 237  
 Invalid: 30

**Literal question**

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
 - Direct contact with World Bank Group (i.e., face to face meetings/discussions)

## World Bank Group's website (g2\_6)

File: kazakhstan\_cos\_fy17\_final\_

**Overview**

## World Bank Group's website (g2\_6)

File: kazakhstan\_cos\_fy17\_final\_

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

### Literal question

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
- World Bank Group's website

## Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr) (g2\_7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

### Literal question

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
- Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)

## Other (g2\_8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 237  
Invalid: 30

### Literal question

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)  
- Other (please specify): \_\_\_\_\_

## Are you aware of the World Bank Group's Access to Information Policies under whi (g3)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 233  
Invalid: 34

### Literal question

Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?

## Do you have reliable access to the Internet? (g4)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 239  
Invalid: 28

### Literal question

Do you have reliable access to the Internet?

## Do you use/have you used the World Bank Group website? (g5)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 234  
Invalid: 33

### Literal question

Do you use/have you used the World Bank Group website?

## Do you currently consult the World Bank Group social media sites (e.g., blogs, F (g6)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 237  
Invalid: 30

### Literal question

Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?

## Which Internet connection do you use primarily when visiting a World Bank Group (g7)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 221  
Invalid: 46

### Literal question

Which Internet connection do you use primarily when visiting a World Bank Group website?

How frequently do you consult the World Bank Group's website and/or social media (g8)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-5

Valid cases: 238  
Invalid: 29

#### Literal question

How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?

I find the World Bank Group's websites easy to navigate (g9)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 155  
Invalid: 112

#### Literal question

Please rate how much you agree with the following statements.

- I find the World Bank Group's websites easy to navigate. (Only answer if you have used IBRD and IFC website)

I find the information on the World Bank Group's websites useful (g10)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 150  
Invalid: 117

#### Literal question

Please rate how much you agree with the following statements.

- I find the information on the World Bank Group's websites useful. (Only answer if you have used IBRD and IFC website)

The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, Yo (g11)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 87  
Invalid: 180

#### Literal question

The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, Yo (g11)

File: kazakhstan\_cos\_fy17\_final\_

Please rate how much you agree with the following statements.

- The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution

When I need information from the World Bank Group I know how to find it (e.g., w (g12)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 168  
Invalid: 99

#### Literal question

Please rate how much you agree with the following statements.

- When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)

The World Bank Group is responsive to my information requests and inquiries (g13)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-11

Valid cases: 114  
Invalid: 153

#### Literal question

Please rate how much you agree with the following statements.

- The World Bank Group is responsive to my information requests and inquiries

Which of the following best describes your current position? (h1)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-19

Valid cases: 264  
Invalid: 3

#### Literal question

Which of the following best describes your current position? (Select only ONE response)

Please identify the primary specialization of your work. (h2)

File: kazakhstan\_cos\_fy17\_final\_

Please identify the primary specialization of your work. (h2)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 2  
Decimals: 0  
Range: 1-21

Valid cases: 262  
Invalid: 5

#### Literal question

Please identify the primary specialization of your work. (Select only ONE response)

Currently, do you professionally collaborate/work with the World Bank Group (IBR (h3)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 262  
Invalid: 5

#### Literal question

Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, or MIGA) in your country?

Which of the following agencies of the World Bank Group do you primarily engage (h4)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-4

Valid cases: 231  
Invalid: 36

#### Literal question

Which of the following agencies of the World Bank Group do you primarily engage with in Kazakhstan? (Select only ONE response)

Do your projects involve both the World Bank and the IFC? (h5)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 261  
Invalid: 6

#### Literal question

Do your projects involve both the World Bank and the IFC?

#### Post question

If YES please go to Question H6; If NO please go to H7



If yes, what was your view of how the two institutions work together in Kazakhst (h6)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-4

Valid cases: 95  
Invalid: 172

#### Literal question

If yes, what was your view of how the two institutions work together in Kazakhstan? (Select only ONE response)

Observer (i.e., follow in media, discuss in informal conversations, etc.) (h7\_1)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 253  
Invalid: 14

#### Literal question

Which of the following describes most of your exposure to the World Bank Group in Kazakhstan? (Choose no more than TWO)

- Observer (i.e., follow in media, discuss in informal conversations, etc.)

Use World Bank Group reports/data (h7\_2)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 253  
Invalid: 14

#### Literal question

Which of the following describes most of your exposure to the World Bank Group in Kazakhstan? (Choose no more than TWO)

- Use World Bank Group reports/data

Engage in World Bank Group related/sponsored events/activities (h7\_3)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 253  
Invalid: 14

## Engage in World Bank Group related/sponsored events/activities (h7\_3)

File: kazakhstan\_cos\_fy17\_final\_

### Literal question

Which of the following describes most of your exposure to the World Bank Group in Kazakhstan? (Choose no more than TWO)

- Engage in World Bank Group related/sponsored events/activities

## Collaborate as part of my professional duties (h7\_4)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 253  
Invalid: 14

### Literal question

Which of the following describes most of your exposure to the World Bank Group in Kazakhstan? (Choose no more than TWO)

- Collaborate as part of my professional duties

## Use World Bank Group website for information, data, research, etc. (h7\_5)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 0-1

Valid cases: 253  
Invalid: 14

### Literal question

Which of the following describes most of your exposure to the World Bank Group in Kazakhstan? (Choose no more than TWO)

- Use World Bank Group website for information, data, research, etc.

## What's your gender? (h8)

File: kazakhstan\_cos\_fy17\_final\_

### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-2

Valid cases: 266  
Invalid: 1

### Literal question

What's your gender?

Which best represents your geographic location? (h9)

File: kazakhstan\_cos\_fy17\_final\_

#### Overview

Type: Discrete  
Format: numeric  
Width: 1  
Decimals: 0  
Range: 1-4

Valid cases: 266  
Invalid: 1

#### Literal question

Which best represents your geographic location?

## Related Materials

### Questionnaires

#### World Bank Group Country Opinion Survey Questionnaire 2017 (English)

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Title World Bank Group Country Opinion Survey Questionnaire 2017 (English)  
 Country Kazakhstan  
 Language English  
 Filename kazakhstan\_cos\_fy17\_eng\_final\_.pdf

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#### World Bank Group Country Opinion Survey Questionnaire 2017 (Russian)

---

Title World Bank Group Country Opinion Survey Questionnaire 2017 (Russian)  
 Country Kazakhstan  
 Language Russian  
 Filename kazakhstan\_cos\_fy17\_rus\_final\_.pdf

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#### World Bank Group Country Opinion Survey Questionnaire 2017 (Kazakh)

---

Title World Bank Group Country Opinion Survey Questionnaire 2017 (Kazakh)  
 Country Kazakhstan  
 Language Kazakh  
 Filename kazakhstan\_cos\_fy17\_kaz\_final\_.pdf

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### Reports

#### Kazakhstan World Bank Group Country Survey 2017 Report

---

Title Kazakhstan World Bank Group Country Survey 2017 Report  
 Country Kazakhstan  
 Language English  
 Filename Kazakhstan COS FY17 Report.pdf

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