

# Serbia - World Bank Group Country Survey 2017

**Public Opinion Research Group - World Bank Group** 

Report generated on: June 28, 2018

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### Sampling

#### Sampling Procedure

From March to June 2017, 1008 stakeholders of the WBG in Serbia were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/ contractors working on WBG-supported projects/programs; local governments; bilateral/ multilateral agencies; private sector organizations; private foundations; the financial sector/ private banks; NGOs/community based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the judiciary branch; and other organizations.

#### Response Rate

28%

#### Weighting

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'14 (response rate was 41%, N=247). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'14 COS report and the non-weighted data presented in appendices A, B, C, D, and F. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix E of the survey report (page 102).

## Questionnaires

#### Overview

Questionnaires were published in English and Serbian. The questionnaires is provided as related materials in English.

# Data Collection

#### **Data Collection Dates**

Start	art Ellu	Cycle
2017-03		N/A

### Data Collection Mode

Other [oth]

#### **DATA COLLECTION NOTES**

Data was collected via email and online.

### Data Collectors

Name	Abbreviation	Affiliation	
Ipsos Strategic Marketing			

# **Data Processing**

No content available

# Data Appraisal

No content available

# **File Description**

### **Variable List**

### serbia\_cos\_fy17\_final\_

Content FY2017 Serbia Country Opinion Survey Data

Cases 280 Variable(s) 339

Structure Type: Keys: ()

Version
Producer
Missing Data

#### **Variables**

ID	Name	Label	Туре	Format	Question
V1	dataid	dataid	contin	numeric	
V2	A1	In general would you say that Serbia is headed in ?	discrete	numeric	In general would you say that Serbia is headed in ?
V3	A2_1	Social protection (e.g., pensions, targeted social assistance)	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Social protection (e.g., pensions, targeted social assistance)
V4	A2_2	Gender equity	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Gender equity
V5	A2_3	Private sector development	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Private sector development
V6	A2_4	Education	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Education
V7	A2_5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V8	A2_6	Global/regional integration	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Global/regional integration

ID	Name	Label	Туре	Format	Question
V9	A2_7	Food safety	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Food safety
V10	A2_8	Urban development	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Urban development
V11	A2_9	Energy	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Energy
V12	A2_10	Water and sanitation	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Water and sanitation
V13	A2_11	Pollution	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Pollution
V14	A2_12	Job creation/employment	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Job creation/employment
V15	A2_13	Health	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Health
V16	A2_14	Financial markets	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Financial markets
V17	A2_15	Transport (e.g., roads, bridges, transportation)	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Transport (e.g., roads, bridges, transportation)
V18	A2_16	Agriculture and rural development	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Agriculture and rural development

ID	Name	Label	Туре	Format	Question
V19	A2_17	Trade and exports	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Trade and exports
V20	A2_18	Crime and violence	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Crime and violence
V21	A2_19	Natural resource management	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Natural resource management
V22	A2_20	Climate change (e.g., mitigation, adaptation)	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Climate change (e.g., mitigation, adaptation)
V23	A2_21	Poverty reduction	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Poverty reduction
V24	A2_22	Anti corruption	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Anti corruption
V25	A2_23	Judiciary reform	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Judiciary reform
V26	A2_24	Economic growth	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Economic growth
V27	A2_25	Disaster risk management	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Disaster risk management
V28	A2_26	Equality of opportunity (i.e., social inclusion)	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Equality of opportunity (i.e., social inclusion)

ID	Name	Label	Туре	Format	Question
V29	A2_27	Disease (e.g., cancer, heart deficiencies)	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Disease (e.g., cancer, heart deficiencies)
V30	A2_28	Information and communications technology	discrete	numeric	SECTION A: GENERAL ISSUES A2. Listed below are a number of development priorities in Serbia. Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE) - Information and communications technology
V31	A3_1	Economic growth - Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia?	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Economic growth
V32	A3_2	Disaster risk management	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Disaster risk management
V33	A3_3	Equality of opportunity (i.e., social inclusion)	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Equality of opportunity (i.e., social inclusion)
V34	A3_4	Disease (e.g., cancer, heart deficiencies)	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Disease (e.g., cancer, heart deficiencies)
V35	A3_5	Information and communications technology	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Information and communications technology
V36	A3_6	Social protection (e.g., pensions, targeted social assistance)	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Social protection (e.g., pensions, targeted social assistance)
V37	A3_7	Agriculture and rural development	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Agriculture and rural development

ID	Name	Label	Туре	Format	Question
V38	A3_8	Trade and exports	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Trade and exports
V39	A3_9	Crime and violence	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Crime and violence
V40	A3_10	Climate change (e.g., mitigation, adaptation)	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Climate change (e.g., mitigation, adaptation)
V41	A3_11	Transport (e.g., roads, bridges, transportation)	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Transport (e.g., roads, bridges, transportation)
V42	A3_12	Energy	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Energy
V43	A3_13	Anti corruption	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Anti corruption
V44	A3_14	Judiciary reform	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Judiciary reform
V45	A3_15	Water and sanitation	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Water and sanitation
V46	A3_16	Pollution	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Pollution
V47	A3_17	Job creation/employment	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Job creation/employment

ID	Name	Label	Туре	Format	Question
V48	A3_18	Health	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Health
V49	A3_19	Financial markets	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Financial markets
V50	A3_20	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V51	A3_21	Gender equity	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Gender equity
V52	A3_22	Private sector development	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Private sector development
V53	A3_23	Education	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Education
V54	A3_24	Global/regional integration	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Global/regional integration
V55	A3_25	Food safety	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Food safety
V56	A3_26	Urban development	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Urban development
V57	A3_27	Natural resource management	discrete	numeric	A3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE) - Natural resource management

ID	Name	Label	Туре	Format	Question
V58	A4_1	Greater access to health and nutrition for citizens - World Bank Group's 'Shared Prosperity'• goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Im	discrete	numeric	A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Greater access to health and nutrition for citizens
V59	A4_2	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)	discrete	numeric	A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
V60	A4_3	A growing middle class	discrete	numeric	A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - A growing middle class
V61	A4_4	Better opportunity for the poor who live in rural areas	discrete	numeric	A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Better opportunity for the poor who live in rural areas
V62	A4_5	Better opportunity for the poor who live in urban areas	discrete	numeric	A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Better opportunity for the poor who live in urban areas

ID	Name	Label	Туре	Format	Question
V63	A4_6	Consistent economic growth	discrete	numeric	A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Consistent economic growth
V64	A4_7	More reliable social safety net	discrete	numeric	A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - More reliable social safety net
V65	A4_8	Greater access to micro-finance for the poor	discrete	numeric	A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Greater access to micro-finance for the poor
V66	A4_9	Greater voice and participation for citizens to help ensure greater accountability	discrete	numeric	A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Greater voice and participation for citizens to help ensure greater accountability
V67	A4_10	Education and training that better ensure job opportunity	discrete	numeric	A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population.  Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Education and training that better ensure job opportunity

ID	Name	Label	Туре	Format	Question
V68	A4_11	Better quality public services	discrete	numeric	A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Better quality public services
V69	A4_12	Better employment opportunities for young people	discrete	numeric	A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Better employment opportunities for young people
V70	A4_13	Better employment opportunities for women	discrete	numeric	A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Better employment opportunities for women
V71	A4_14	Other	discrete	numeric	A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population.  Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Other (please specify):
V72	A5	Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Serbia?	discrete	numeric	A5. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Serbia? (Select only ONE response)
V73	A6	In your view, is climate change a very serious problem, somewhat serious, not too serious, or not a problem in your country?	discrete	numeric	A6. In your view, is climate change a very serious problem, somewhat serious, not too serious, or not a problem in your country? (Select only ONE response)
V74	A7	In your view, is early childhood development (i.e. nutrition, growth, care, and education) a very important, moderately important, slightly important, or not an important development priority in Serbia?	discrete	numeric	A7. In your view, is early childhood development (i.e. nutrition, growth, care, and education) a very important, moderately important, slightly important, or not an important development priority in Serbia? (Select only ONE response)

ID	Name	Label	Туре	Format	Question
V75	A8	In your view, is improvement of business environment a very important, moderately important, slightly important, or not an important development priority in Serbia?	discrete	numeric	A8. In your view, is improvement of business environment a very important, moderately important, slightly important, or not an important development priority in Serbia? (Select only ONE response)
V76	A9	In your view, is improvement of infrastructure quality a very important, moderately important, slightly important, or not an important development priority in Serbia?	discrete	numeric	A9. In your view, is improvement of infrastructure quality a very important, moderately important, slightly important, or not an important development priority in Serbia? (Select only ONE response)
V77	A10	In your view, is improvement of energy security a very important, moderately important, slightly important, or not an important development priority in Serbia?	discrete	numeric	A10. In your view, is improvement of energy security a very important, moderately important, slightly important, or not an important development priority in Serbia? (Select only ONE response)
V78	B1	How familiar are you with the work of the World Bank Group in Serbia?	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B1. How familiar are you with the work of the World Bank Group in Serbia?
V79	B2	Overall, please rate your impression of the World Bank Group's effectiveness in Serbia.	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B2. Overall, please rate your impression of the World Bank Group's effectiveness in Serbia.
V80	B3	To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Serbia solve its most complicated development challenges?	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Serbia solve its most complicated development challenges?
V81	B4_1	Energy - When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia?	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Energy
V82	B4_2	Water and sanitation	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Water and sanitation
V83	B4_3	Pollution	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Pollution
V84	B4_4	Job creation/employment	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Job creation/employment

ID	Name	Label	Туре	Format	Question
V85	B4_5	Health	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Health
V86	B4_6	Financial markets	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Financial markets
V87	B4_7	Social protection (e.g., pensions, targeted social assistance)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Social protection (e.g., pensions, targeted social assistance)
V88	B4_8	Gender equity	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Gender equity
V89	B4_9	Private sector development	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Private sector development
V90	B4_10	Education	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Education
V91	B4_11	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

ID	Name	Label	Туре	Format	Question
V92	B4_12	Global/regional integration	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Global/regional integration
V93	B4_13	Food safety	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Food safety
V94	B4_14	Urban development	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Urban development
V95	B4_15	Judiciary reform	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Judiciary reform
V96	B4_16	Economic growth	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Economic growth
V97	B4_17	Disaster risk management	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Disaster risk management
V98	B4_18	Equality of opportunity (i.e., social inclusion)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Equality of opportunity (i.e., social inclusion)

ID	Name	Label	Туре	Format	Question
V99	B4_19	Disease (e.g., cancer, heart deficiencies)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Disease (e.g., cancer, heart deficiencies)
V100	B4_20	Information and communications technology	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Information and communications technology
V101	B4_21	Transport (e.g., roads, bridges, transportation)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Transport (e.g., roads, bridges, transportation)
V102	B4_22	Agriculture and rural development	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Agriculture and rural development
V103	B4_23	Trade and exports	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Trade and exports
V104	B4_24	Crime and violence	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Crime and violence
V105	B4_25	Natural resource management	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Natural resource management

ID	Name	Label	Туре	Format	Question
V106	B4_26	Climate change (e.g., mitigation, adaptation)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Climate change (e.g., mitigation, adaptation)
V107	B4_27	Poverty reduction	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Poverty reduction
V108	B4_28	Anti corruption	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE) - Anti corruption
V109	B5A_1	Bringing together different groups of stakeholders - Greatest Value - When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia?	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE) - Bringing together different groups of stakeholders
V110	B5A_2	Capacity development related to World Bank Group supported projects	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE) - Capacity development related to World Bank Group supported projects
V111	B5A_3	Technical assistance (system oriented)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE) - Technical assistance (system oriented)
V112	B5A_4	Policy advice, studies, analyses	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE) - Policy advice, studies, analyses
V113	B5A_5	Financial resources	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE) - Financial resources

ID	Name	Label	Туре	Format	Question
V114	B5A_6	Data and statistics	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE) - Data and statistics
V115	B5A_7	Promoting knowledge sharing	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE) - Promoting knowledge sharing
V116	B5A_8	Implementation support	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE) - Implementation support
V117	B5A_9	Mobilizing third party financial resources	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE) - Mobilizing third party financial resources
V118	B5A_10	Donor coordination	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE) - Donor coordination
V119	B5A_11	Other	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE) - Other
V120	B5B_1	Bringing together different groups of stakeholders - Second Greatest Value - When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia?	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE) - Bringing together different groups of stakeholders
V121	B5B_2	Capacity development related to World Bank Group supported projects	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE) - Capacity development related to World Bank Group supported projects
V122	B5B_3	Technical assistance (system oriented)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE) - Technical assistance (system oriented)

ID	Name	Label	Туре	Format	Question
V123	B5B_4	Policy advice, studies, analyses	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE) - Policy advice, studies, analyses
V124	B5B_5	Financial resources	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE) - Financial resources
V125	B5B_6	Data and statistics	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE) - Data and statistics
V126	B5B_7	Promoting knowledge sharing	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE) - Promoting knowledge sharing
V127	B5B_8	Implementation support	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE) - Implementation support
V128	B5B_9	Mobilizing third party financial resources	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE) - Mobilizing third party financial resources
V129	B5B_10	Donor coordination	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE) - Donor coordination
V130	B5B_11	Other	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE) - Other (please specify):
V131	B6_1	World Bank Group's processes too complex - Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia?	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - World Bank Group's processes too complex

ID	Name	Label	Туре	Format	Question
V132	B6_2	Not willing to honestly criticize policies and reform efforts in the country	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - Not willing to honestly criticize policies and reform efforts in the country
V133	B6_3	Staff too inaccessible	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - Staff too inaccessible
V134	B6_4	World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)
V135	B6_5	Not aligned with other donors' work	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - Not aligned with other donors' work
V136	B6_6	Not aligned with country priorities	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - Not aligned with country priorities
V137	B6_7	Not adequately sensitive to political/social realities in Serbia	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - Not adequately sensitive to political/social realities in Serbia
V138	B6_8	Too influenced by developed countries	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - Too influenced by developed countries
V139	B6_9	Not exploring alternative policy options	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - Not exploring alternative policy options
V140	B6_10	Not collaborating enough with stakeholders outside the Government	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - Not collaborating enough with stakeholders outside the Government

ID	Name	Label	Туре	Format	Question
V141	B6_11	Its advice and strategies do not lend themselves to practical problem solving	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - Its advice and strategies do not lend themselves to practical problem solving
V142	B6_12	Not enough public disclosure of its work	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - Not enough public disclosure of its work
V143	B6_13	Arrogant in its approach	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - Arrogant in its approach
V144	B6_14	Not client focused	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - Not client focused
V145	B6_15	The credibility of its knowledge/data	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - The credibility of its knowledge/data
V146	B6_16	Other	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - Other (please specify):
V147	B6_17	Don`t know	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO) - Don`t know
V148	В7	To what extent do you believe that the World Bank Group's work and support help the poorest in Serbia?	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Serbia? (Select only ONE response)
V149	B8_1	Investment Project Financing (IPF) - How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty?	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A") - Investment Project Financing (IPF)
V150	B8_2	Development Policy Financing (DPF)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A") - Development Policy Financing (DPF)

ID	Name	Label	Туре	Format	Question
V151	B8_3	Development Policy Financing (DPF)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A") - Development Policy Financing (DPF)
V152	B8_4	Trust funds and grants	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A") - Trust funds and grants
V153	B8_5	Guarantees	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A") - Guarantees
V154	B8_6	IFC Investment Services	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A") - IFC Investment Services
V155	B8_7	IFC Advisory Services	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty? (If you have NO exposure to/experience with the instruments listed below, please select "N/A") - IFC Advisory Services
V156	B9_1	Beneficiaries - In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country?	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Beneficiaries
V157	B9_2	Youth/university groups	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Youth/university groups
V158	B9_3	Private sector	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Private sector

ID	Name	Label	Туре	Format	Question
V159	B9_4	Local government	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Local government
V160	B9_5	Local government	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Local government
V161	B9_6	NGOs/Community Based Organizations	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - NGOs/Community Based Organizations
V162	B9_7	Academia/think tanks/research institutes	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Academia/think tanks/research institutes
V163	B9_8	Parliament	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Parliament
V164	B9_9	Foundations	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Foundations
V165	B9_10	Media	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Media
V166	B9_11	Other	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Other

ID	Name	Label	Туре	Format	Question
V167	B9_12	Don`t know	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO) - Don't know
V168	B10	Overall the World Bank Group currently plays a relevant role in development in Serbia	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - Overall the World Bank Group currently plays a relevant role in development in Serbia
V169	B11	The World Bank Group's work is aligned with what I consider the development priorities for Serbia	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - The World Bank Group's work is aligned with what I consider the development priorities for Serbia
V170	B12	Responsiveness to needs	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - Responsiveness to needs
V171	B13	Flexibility (in terms of the institution's products and services)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - Flexibility (in terms of the institution's products and services)
V172	B14	Flexibility (in terms of changing country circumstances)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - Flexibility (in terms of changing country circumstances)
V173	B15	Being inclusive	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - Being inclusive
V174	B16	Openness (sharing data and other information)	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - Openness (sharing data and other information)
V175	B17	Collaboration with the Government	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - Collaboration with the Government
V176	B18	The speed in which it gets things accomplished on the ground	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - The speed in which it gets things accomplished on the ground

ID	Name	Label	Туре	Format	Question
V177	B19	Helping to bring discipline/effective supervision to implementation of investment projects	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - Helping to bring discipline/effective supervision to implementation of investment projects
V178	B20	Collaboration with civil society	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - Collaboration with civil society
V179	B21	Staff accessibility	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - Staff accessibility
V180	B22	Collaboration with other donors and development partners	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - Collaboration with other donors and development partners
V181	B23	Collaboration with the private sector	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - Collaboration with the private sector
V182	B24	Straightforwardness and honesty	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - Straightforwardness and honesty
V183	B25	Treating clients and stakeholders in Serbia with respect	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - Treating clients and stakeholders in Serbia with respect
V184	B26	Being a long-term partner	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP To what extent do you agree with the following statements about the World Bank Group's work in Serbia? - Being a long-term partner
V185	B27_1	The World Bank Group does not do adequate follow through/follow-up - When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to?	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - The World Bank Group does not do adequate follow through/follow-up
V186	B27_2	Political pressures and obstacles	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - Political pressures and obstacles
V187	B27_3	Reforms are not well thought out in light of country challenges	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - Reforms are not well thought out in light of country challenges

ID	Name	Label	Туре	Format	Question
V188	B27_4	Poor coordination within the Government	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - Poor coordination within the Government
V189	B27_5	The Government works inefficiently	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - The Government works inefficiently
V190	B27_6	Poor donor coordination	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - Poor donor coordination
V191	B27_7	The World Bank Group is not sensitive enough to political/social realities on the ground	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - The World Bank Group is not sensitive enough to political/social realities on the ground
V192	B27_8	Lack of/inadequate levels of capacity in Government	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - Lack of/inadequate levels of capacity in Government
V193	B27_9	There is not an adequate level of citizen/civil society participation	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - There is not an adequate level of citizen/civil society participation
V194	B27_10	The World Bank Group works too slowly	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - The World Bank Group works too slowly
V195	B27_11	Poor coordination within the World Bank Group	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - Poor coordination within the World Bank Group
V196	B27_12	Other	discrete	numeric	SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) - Other (please specify):

ID	Name	Label	Туре	Format	Question
V197	C1_1	Social protection (e.g., pensions, targeted social assistance) - In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Social protection (e.g., pensions, targeted social assistance)
V198	C1_2	Gender equity	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Gender equity
V199	C1_3	Private sector development	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Private sector development
V200	C1_4	Education	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Education
V201	C1_5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V202	C1_6	Global/regional integration	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Global/regional integration
V203	C1_7	Food safety	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Food safety
V204	C1_8	Urban development	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Urban development
V205	C1_9	Energy	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Energy
V206	C1_10	Water and sanitation	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Water and sanitation

ID	Name	Label	Туре	Format	Question
V207	C1_11	Pollution	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Pollution
V208	C1_12	Job creation/employment	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Job creation/employment
V209	C1_13	Health	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Health
V210	C1_14	Financial markets	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Financial markets
V211	C1_15	Transport (e.g., roads, bridges, transportation)	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Transport (e.g., roads, bridges, transportation)
V212	C1_16	Agriculture and rural development	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Agriculture and rural development
V213	C1_17	Trade and exports	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Trade and exports
V214	C1_18	Crime and violence	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Crime and violence
V215	C1_19	Natural resource management	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Natural resource management
V216	C1_20	Climate change (e.g., mitigation, adaptation)	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Climate change (e.g., mitigation, adaptation)
V217	C1_21	Poverty reduction	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Poverty reduction

ID	Name	Label	Туре	Format	Question
V218	C1_22	Anti corruption	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Anti corruption
V219	C1_23	Judiciary reform	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Judiciary reform
V220	C1_24	Economic growth	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Economic growth
V221	C1_25	Disaster risk management	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Disaster risk management
V222	C1_26	Equality of opportunity (i.e., social inclusion)	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Equality of opportunity (i.e., social inclusion)
V223	C1_27	Disease (e.g., cancer, heart deficiencies)	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Disease (e.g., cancer, heart deficiencies)
V224	C1_28	Information and communications technology	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? - Information and communications technology
V225	C2_1	Social protection (e.g., pensions, targeted social assistance) - How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Social protection (e.g., pensions, targeted social assistance)
V226	C2_2	Gender equity	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Gender equity

ID	Name	Label	Туре	Format	Question
V227	C2_3	Private sector development	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Private sector development
V228	C2_4	Education	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Education
V229	C2_5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
V230	C2_6	Global/regional integration	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Global/regional integration
V231	C2_7	Food safety	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Food safety
V232	C2_8	Urban development	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Urban development
V233	C2_9	Energy	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Energy

ID	Name	Label	Туре	Format	Question
V234	C2_10	Water and sanitation	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Water and sanitation
V235	C2_11	Pollution	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Pollution
V236	C2_12	Job creation/employment	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Job creation/employment
V237	C2_13	Health	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Health
V238	C2_14	Financial markets	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Financial markets
V239	C2_15	Transport (e.g., roads, bridges, transportation)	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Transport (e.g., roads, bridges, transportation)
V240	C2_16	Agriculture and rural development	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Agriculture and rural development

ID	Name	Label	Туре	Format	Question
V241	C2_17	Trade and exports	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Trade and exports
V242	C2_18	Crime and violence	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Crime and violence
V243	C2_19	Natural resource management	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Natural resource management
V244	C2_20	Climate change (e.g., mitigation, adaptation)	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Climate change (e.g., mitigation, adaptation)
V245	C2_21	Poverty reduction	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Poverty reduction
V246	C2_22	Anti corruption	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Anti corruption
V247	C2_23	Judiciary reform	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Judiciary reform

ID	Name	Label	Туре	Format	Question
V248	C2_24	Economic growth	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Economic growth
V249	C2_25	Disaster risk management	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Disaster risk management
V250	C2_26	Equality of opportunity (i.e., social inclusion)	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Equality of opportunity (i.e., social inclusion)
V251	C3	To what extent does the World Bank Group's work help to achieve development results in Serbia?	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C3. To what extent does the World Bank Group's work help to achieve development results in Serbia?
V252	C4	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Serbia	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS To what extent do you agree with the following statements about the World Bank Group in Serbia? - The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Serbia
V253	C5	The World Bank Group meets Serbia's needs for knowledge services (e.g., research, analysis, data, technical assistance)	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS To what extent do you agree with the following statements about the World Bank Group in Serbia? - The World Bank Group meets Serbia's needs for knowledge services (e.g., research, analysis, data, technical assistance)
V254	C6	To what extent do you believe that Serbia received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?	discrete	numeric	SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS C6. To what extent do you believe that Serbia received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?
V255	D1	How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?
V256	D2	Are timely - In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities: - Are timely

ID	Name	Label	Туре	Format	Question
V257	D3	Include appropriate level of stakeholder involvement during preparation	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities: - Include appropriate level of stakeholder involvement during preparation
V258	D4	Lead to practical solutions	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities: - Lead to practical solutions
V259	D5	Are accessible (well written and easy to understand)	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities: - Are accessible (well written and easy to understand)
V260	D6	Are source of relevant information on global good practices	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities: - Are source of relevant information on global good practices
V261	D7	Are relevant to country challenges	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities: - Are relevant to country challenges
V262	D8	Are adequately disseminated	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities: - Are adequately disseminated
V263	D9	Are translated enough into local language	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities: - Are translated enough into local language
V264	D10	Are adaptable to Serbia's specific development challenges and country circumstances	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities: - Are adaptable to Serbia's specific development challenges and country circumstances

ID	Name	Label	Туре	Format	Question
V265	D11	Overall, how significant a contribution do you believe the World Bank Group`s knowledge work and activities make to development results in your country?	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) D11. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?
V266	D12	Overall, how would you rate the technical quality of the World Bank Group`s knowledge work and activities?	discrete	numeric	SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES) D12. Overall, how would you rate the technical quality of the World Bank Group`s knowledge work and activities?
V267	E1	The World Bank Group disburses funds promptly	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? - The World Bank Group disburses funds promptly
V268	E2	The World Bank Group effectively monitors and evaluates the projects and programs it supports	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? - The World Bank Group effectively monitors and evaluates the projects and programs it supports
V269	E3	The World Bank Group's approvals and reviews are done in a timely fashion	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? - The World Bank Group's approvals and reviews are done in a timely fashion
V270	E4	The World Bank Group's 'Safeguard Policy'• requirements are reasonable	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? - The World Bank Group's 'Safeguard Policy'• requirements are reasonable
V271	E5	The World Bank Group's conditions on its lending are reasonable	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? - The World Bank Group's conditions on its lending are reasonable
V272	E6	The World Bank Group takes decisions quickly in Serbia	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? - The World Bank Group takes decisions quickly in Serbia
V273	E7	Working with the World Bank Group increases Serbia's institutional capacity	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? - Working with the World Bank Group increases Serbia's institutional capacity
V274	E8	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? - Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them
V275	E9	The World Bank Group provides effective implementation support (i.e., supervision of projects)	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP To what extent do you agree/disagree with the following statements? - The World Bank Group provides effective implementation support (i.e., supervision of projects)

ID	Name	Label	Туре	Format	Question
V276	E10	To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Serbia?	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP E10. To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Serbia?
V277	E11	To what extent do you believe the World Bank Group measures and corrects its work in real time in Serbia?	discrete	numeric	SECTION E: WORKING WITH THE WORLD BANK GROUP E11. To what extent do you believe the World Bank Group measures and corrects its work in real time in Serbia?
V278	F1_1	Offer more innovative knowledge services - Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia?	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO) - Offer more innovative knowledge services
V279	F1_2	Collaborate more effectively with Government clients (e.g., national, state, local)	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO) - Collaborate more effectively with Government clients (e.g., national, state, local)
V280	F1_3	Work faster	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO) - Work faster
V281	F1_4	Reduce the complexity of obtaining World Bank Group financing	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO) - Reduce the complexity of obtaining World Bank Group financing
V282	F1_5	Increase availability of Reimbursable Advisory Services(RAS)	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO) - Increase availability of Reimbursable Advisory Services(RAS)
V283	F1_6	Help to bring discipline/effective supervision to implementation of investment projects	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO) - Help to bring discipline/effective supervision to implementation of investment projects
V284	F1_7	Offer more innovative financial products	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO) - Offer more innovative financial products
V285	F1_8	Ensure greater selectivity in its work	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO) - Ensure greater selectivity in its work

ID	Name	Label	Туре	Format	Question
V286	F1_9	Provide more adequate data/knowledge/statistics/figures on Serbia's economy	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO) - Provide more adequate data/knowledge/statistics/figures on Serbia's economy
V287	F1_10	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO) - Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
V288	F1_11	Reach out more to groups outside of Government	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO) - Reach out more to groups outside of Government
V289	F1_12	Increase the level of capacity development in the country	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO) - Increase the level of capacity development in the country
V290	F1_13	Improve the quality of its experts as related to Serbia's specific challenges	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO) - Improve the quality of its experts as related to Serbia's specific challenges
V291	F1_14	Other	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO) - Other (please specify):  ——
V292	F2	When considering the combination of services that the World Bank Group offers in Serbia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Serbia?	discrete	numeric	SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA F2. When considering the combination of services that the World Bank Group offers in Serbia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Serbia? (Select only ONE response)
V293	G1_1	Local radio - How do you get most of your information about economic and social development issues in Serbia?	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO) - Local radio
V294	G1_2	International radio	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO) - International radio
V295	G1_3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO) - Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)

ID	Name	Label	Туре	Format	Question
V296	G1_4	International newspapers	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO) - International newspapers
V297	G1_5	Local television	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO) - Local television
V298	G1_6	Internet	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO) - Internet
V299	G1_7	Periodicals	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO) - Periodicals
V300	G1_8	International television	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO) - International television
V301	G1_9	Local newspapers	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO) - Local newspapers
V302	G1_10	Other	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO) - Other (please specify):
V303	G2_1	World Bank Group's publications and other written materials - How would you prefer to receive information from the World Bank Group?	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - World Bank Group's publications and other written materials
V304	G2_2	e-Newsletters	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - e-Newsletters
V305	G2_3	World Bank Group's seminars/workshops/conferences	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - World Bank Group's seminars/workshops/conferences
V306	G2_4	Mobile phones	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - Mobile phones

ID	Name	Label	Туре	Format	Question
V307	G2_5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - Direct contact with World Bank Group (i.e., face to face meetings/discussions)
V308	G2_6	World Bank Group's website	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - World Bank Group's website
V309	G2_7	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
V310	G2_8	Other	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) - Other (please specify):
V311	G3	Are you aware of the World Bank Group`s Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G3. Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?
V312	G4	Do you have reliable access to the Internet?	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G4. Do you have reliable access to the Internet?
V313	G5	Do you use/have you used the World Bank Group website?	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G5. Do you use/have you used the World Bank Group website?
V314	G6	Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G6. Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?
V315	G7	Have you visited the 'World Bank Serbia' Facebook page?	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G7. Have you visited the "World Bank Serbia" Facebook page?
V316	G8	Which Internet connection do you use primarily when visiting a World Bank Group website?	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G8. Which Internet connection do you use primarily when visiting a World Bank Group website?
V317	G9	How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING G9. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?
V318	G10	I find the World Bank Group's websites easy to navigate. (Only answer if you have used a World Bank Group website)	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING Please rate how much you agree with the following statements I find the World Bank Group's websites easy to navigate. (Only answer if you have used a World Bank Group website)

ID	Name	Label	Туре	Format	Question
V319	G11	I find the information on the World Bank Group's websites useful. (Only answer if you have used a World Bank Group website)	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING Please rate how much you agree with the following statements I find the information on the World Bank Group's websites useful. (Only answer if you have used a World Bank Group website)
V320	G12	The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING Please rate how much you agree with the following statements The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution
V321	G13	When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING Please rate how much you agree with the following statements When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)
V322	G14	The World Bank Group is responsive to my information requests and inquiries	discrete	numeric	SECTION G: COMMUNICATION AND INFORMATION SHARING Please rate how much you agree with the following statements The World Bank Group is responsive to my information requests and inquiries
V323	H1	Which of the following best describes your current position?	discrete	numeric	SECTION H: BACKGROUND INFORMATION - H1. Which of the following best describes your current position? (Select only ONE response)
V324	H2	Please identify the primary specialization of your work.	discrete	numeric	SECTION H: BACKGROUND INFORMATION - H2. Please identify the primary specialization of your work. (Select only ONE response)
V325	Н3	Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, or MIGA) in your country?	discrete	numeric	SECTION H: BACKGROUND INFORMATION - H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, or MIGA) in your country?
V326	H4	Which of the following agencies of the World Bank Group do you primarily engage with in Serbia?	discrete	numeric	SECTION H: BACKGROUND INFORMATION - H4. Which of the following agencies of the World Bank Group do you primarily engage with in Serbia? (Select only ONE response)
V327	H5	Do your projects involve both the World Bank and the IFC?	discrete	numeric	SECTION H: BACKGROUND INFORMATION - H5. Do your projects involve both the World Bank and the IFC?
V328	H6	If yes, what was your view of how the two institutions work together in Serbia?	discrete	numeric	SECTION H: BACKGROUND INFORMATION - H6. If yes, what was your view of how the two institutions work together in Serbia? (Select only ONE response)
V329	H7_1	Observer (i.e., follow in media, discuss in informal conversations, etc.) - Which of the following describes most of your exposure to the World Bank Group in Serbia?	discrete	numeric	SECTION H: BACKGROUND INFORMATION - H7. Which of the following describes most of your exposure to the World Bank Group in Serbia? (Choose no more than TWO) - Observer (i.e., follow in media, discuss in informal conversations, etc.)
V330	H7_2	Use World Bank Group reports/data	discrete	numeric	SECTION H: BACKGROUND INFORMATION - H7. Which of the following describes most of your exposure to the World Bank Group in Serbia? (Choose no more than TWO) - Use World Bank Group reports/data
V331	H7_3	Engage in World Bank Group related/sponsored events/activities	discrete	numeric	SECTION H: BACKGROUND INFORMATION - H7. Which of the following describes most of your exposure to the World Bank Group in Serbia? (Choose no more than TWO) - Engage in World Bank Group related/sponsored events/activities

ID	Name	Label	Туре	Format	Question
V332	H7_4	Collaborate as part of my professional duties	discrete	numeric	SECTION H: BACKGROUND INFORMATION - H7. Which of the following describes most of your exposure to the World Bank Group in Serbia? (Choose no more than TWO) - Collaborate as part of my professional duties
V333	H7_5	Use World Bank Group website for information, data, research, etc.	discrete	numeric	SECTION H: BACKGROUND INFORMATION - H7. Which of the following describes most of your exposure to the World Bank Group in Serbia? (Choose no more than TWO) - Use World Bank Group website for information, data, research, etc.
V334	Н8	What's your gender?	discrete	numeric	SECTION H: BACKGROUND INFORMATION - H8. What's your gender?
V335	Н9	Which best represents your geographic location?	discrete	numeric	SECTION H: BACKGROUND INFORMATION - H9. Which best represents your geographic location?
V336	H1_r	Which of the following best describes your current position?	discrete	numeric	SECTION H: BACKGROUND INFORMATION -
V337	H9r	Which best represents your geographic location?	discrete	numeric	SECTION H: BACKGROUND INFORMATION - Which best represents your geographic location?
V338	Mean_of_Indicators	Mean of indicators	contin	numeric	SECTION H: BACKGROUND INFORMATION -
V339	H2r	Please identify the primary specialization of your work.	discrete	numeric	SECTION H: BACKGROUND INFORMATION - Please identify the primary specialization of your work.

### dataid (dataid)

### File: serbia cos fy17 final

#### **Overview**

Type: Continuous Format: numeric Width: 5 Decimals: 0 Range: 380-45999 Valid cases: 280 Invalid: 0 Minimum: 380 Maximum: 45999

### In general would you say that Serbia is headed in ... ? (A1) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-3 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 3

#### **Literal question**

In general would you say that Serbia is headed in ...?

### Social protection (e.g., pensions, targeted social assistance) (A2\_1) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### **Literal question**

**SECTION A: GENERAL ISSUES** 

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Social protection (e.g., pensions, targeted social assistance)

### Gender equity (A2\_2)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### **Literal question**

SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Gender equity

## Private sector development (A2\_3) File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

#### SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Private sector development

### Education (A2 4)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

#### **SECTION A: GENERAL ISSUES**

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Education

# Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (A2 5)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

#### **SECTION A: GENERAL ISSUES**

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

### Global/regional integration (A2\_6) File: serbia cos fy17 final

## Global/regional integration (A2\_6) File: serbia\_cos\_fy17\_final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

#### SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Global/regional integration

### Food safety (A2 7)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

#### SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Food safety

## Urban development (A2\_8) File: serbia\_cos\_fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### **Literal question**

#### **SECTION A: GENERAL ISSUES**

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Urban development

### Energy (A2 9)

File: serbia cos fy17 final

### Energy (A2 9)

### File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### **Literal question**

#### **SECTION A: GENERAL ISSUES**

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Energy

## Water and sanitation (A2\_10) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

#### SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Water and sanitation

### Pollution (A2 11)

### File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

#### **SECTION A: GENERAL ISSUES**

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Pollution

### Job creation/employment (A2\_12)

File: serbia cos fy17 final

### Job creation/employment (A2\_12) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### **Literal question**

#### **SECTION A: GENERAL ISSUES**

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Job creation/employment

### Health (A2 13)

### File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

#### SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Health

## Financial markets (A2\_14) File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

#### **SECTION A: GENERAL ISSUES**

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Financial markets

## Transport (e.g., roads, bridges, transportation) (A2\_15) File: serbia cos fy17 final

### Transport (e.g., roads, bridges, transportation) (A2\_15) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### **Literal question**

#### **SECTION A: GENERAL ISSUES**

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THRFF)

- Transport (e.g., roads, bridges, transportation)

## Agriculture and rural development (A2\_16) File: serbia\_cos\_fy17\_final\_

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

#### SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Agriculture and rural development

## Trade and exports (A2\_17) File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

#### **SECTION A: GENERAL ISSUES**

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Trade and exports

## Crime and violence (A2\_18) File: serbia cos fy17 final

## Crime and violence (A2\_18) File: serbia cos fy17 final

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### **Literal question**

#### SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Crime and violence

## Natural resource management (A2\_19) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

#### SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Natural resource management

## Climate change (e.g., mitigation, adaptation) (A2\_20) File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 0-1

#### Literal question

#### SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Climate change (e.g., mitigation, adaptation)

## Poverty reduction (A2\_21) File: serbia cos fy17 final

## Poverty reduction (A2\_21) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### **Literal question**

#### **SECTION A: GENERAL ISSUES**

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Poverty reduction

### Anti corruption (A2\_22) File: serbia cos fy17 final

#### **Overview**

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 0-1

Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

#### SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Anti corruption

### Judiciary reform (A2\_23) File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

#### SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Judiciary reform

## Economic growth (A2\_24) File: serbia cos fy17 final

### Economic growth (A2\_24) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### **Literal question**

#### SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Economic growth

## Disaster risk management (A2\_25) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

#### SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Disaster risk management

## Equality of opportunity (i.e., social inclusion) (A2\_26) File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

#### SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Equality of opportunity (i.e., social inclusion)

### Disease (e.g., cancer, heart deficiencies) (A2\_27) File: serbia cos fy17 final

### Disease (e.g., cancer, heart deficiencies) (A2\_27) File: serbia cos fy17 final

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### **Literal question**

#### **SECTION A: GENERAL ISSUES**

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Disease (e.g., cancer, heart deficiencies)

## Information and communications technology (A2\_28) File: serbia\_cos\_fy17\_final\_

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

#### SECTION A: GENERAL ISSUES

A2. Listed below are a number of development priorities in Serbia.

Please identify which of the following you consider the most important development priorities in Serbia. (Choose no more than THREE)

- Information and communications technology

### Economic growth - Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (A3 1)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Economic growth

## Disaster risk management (A3\_2) File: serbia cos fy17 final

### Disaster risk management (A3\_2) File: serbia cos fy17 final

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Disaster risk management

## Equality of opportunity (i.e., social inclusion) (A3\_3) File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal guestion

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Equality of opportunity (i.e., social inclusion)

### Disease (e.g., cancer, heart deficiencies) (A3\_4) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Disease (e.g., cancer, heart deficiencies)

## Information and communications technology (A3\_5) File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### **Literal question**

## Information and communications technology (A3\_5) File: serbia\_cos\_fy17\_final\_

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Information and communications technology

## Social protection (e.g., pensions, targeted social assistance) (A3\_6) File: serbia\_cos\_fy17\_final\_

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Social protection (e.g., pensions, targeted social assistance)

## Agriculture and rural development (A3\_7) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Agriculture and rural development

### Trade and exports (A3\_8) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Trade and exports

## Crime and violence (A3\_9) File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Crime and violence

## Climate change (e.g., mitigation, adaptation) (A3\_10) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Climate change (e.g., mitigation, adaptation)

## Transport (e.g., roads, bridges, transportation) (A3\_11) File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Transport (e.g., roads, bridges, transportation)

### Energy (A3\_12)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Energy (A3 12)

### File: serbia\_cos\_fy17\_final\_

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Energy

### Anti corruption (A3\_13) File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Anti corruption

### Judiciary reform (A3\_14) File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Judiciary reform

### Water and sanitation (A3\_15) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Water and sanitation

### Pollution (A3 16)

### File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Minimum: 0

Maximum: 0

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Pollution

### Job creation/employment (A3\_17) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Job creation/employment

### Health (A3 18)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Health

## Financial markets (A3\_19) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Financial markets (A3\_19) File: serbia cos fy17 final

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Financial markets

# Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (A3 20)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

### Gender equity (A3\_21)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Gender equity

### Private sector development (A3\_22)

File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

### Private sector development (A3\_22) File: serbia cos fy17 final

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Private sector development

### Education (A3 23)

File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Education

### Global/regional integration (A3\_24) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Global/regional integration

### Food safety (A3 25)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### **Literal question**

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

Food safety

### Urban development (A3 26) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1

Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 0

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Urban development

### Natural resource management (A3 27) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1

Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A3. Poverty reduction is a broad term that encompasses work in many different areas.

Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Serbia? (Choose no more than THREE)

- Natural resource management

Greater access to health and nutrition for citizens - World Bank Group's 'Shared Prosperity' goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Im (A4 1) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1

Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO)

- Greater access to health and nutrition for citizens

## Better entrepreneurial opportunities (i.e., to start small and medium sized businesses) (A4 2)

File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal guestion

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)

## A growing middle class (A4\_3) File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 0-1

#### Literal question

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - A growing middle class

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

## Better opportunity for the poor who live in rural areas (A4\_4) File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Better opportunity for the poor who live in rural areas

### Better opportunity for the poor who live in urban areas (A4\_5) File: serbia cos fy17 final

## Better opportunity for the poor who live in urban areas (A4\_5) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Better opportunity for the poor who live in urban areas

### Consistent economic growth (A4\_6) File: serbia cos fy17 final

#### **Overview**

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Minimum: 1

Maximum: 1

#### Literal question

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Consistent economic growth

## More reliable social safety net (A4\_7) File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - More reliable social safety net

## Greater access to micro-finance for the poor (A4\_8) File: serbia cos fy17 final

### Greater access to micro-finance for the poor (A4\_8) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Greater access to micro-finance for the poor

### Greater voice and participation for citizens to help ensure greater accountability (A4 9)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 0-1

Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Greater voice and participation for citizens to help ensure greater accountability

### Education and training that better ensure job opportunity (A4\_10) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Education and training that better ensure job opportunity

### Better quality public services (A4\_11) File: serbia cos fy17 final

## Better quality public services (A4\_11) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Better quality public services

## Better employment opportunities for young people (A4\_12) File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Better employment opportunities for young people

## Better employment opportunities for women (A4\_13) File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Better employment opportunities for women

### Other $(A4_14)$

File: serbia cos fy17 final

### Other (A4 14)

File: serbia cos fy17 final

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

A4. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Serbia? (Choose no more than TWO) - Other (please specify):

Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Serbia? (A5)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 5

#### Literal question

A5. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Serbia? (Select only ONE response)

In your view, is climate change a very serious problem, somewhat serious, not too serious, or not a problem in your country? (A6) File: serbia\_cos\_fy17\_final\_

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 5

#### Literal question

A6. In your view, is climate change a very serious problem, somewhat serious, not too serious, or not a problem in your country? (Select only ONE response)

In your view, is early childhood development (i.e. nutrition, growth, care, and education) a very important, moderately important, slightly important, or not an important development priority in Serbia? (A7)

File: serbia cos fy17 final

In your view, is early childhood development (i.e. nutrition, growth, care, and education) a very important, moderately important, slightly important, or not an important development priority in Serbia? (A7)

File: serbia cos fy17 final

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 1-5

Valid cases: 280

Invalid: 0

Minimum: 1

Minimum: 1

Maximum: 4

#### **Literal question**

A7. In your view, is early childhood development (i.e. nutrition, growth, care, and education) a very important, moderately important, slightly important, or not an important development priority in Serbia? (Select only ONE response)

In your view, is improvement of business environment a very important, moderately important, slightly important, or not an important development priority in Serbia? (A8)

File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 5
Range: 1-5

#### Literal question

A8. In your view, is improvement of business environment a very important, moderately important, slightly important, or not an important development priority in Serbia? (Select only ONE response)

In your view, is improvement of infrastructure quality a very important, moderately important, slightly important, or not an important development priority in Serbia? (A9)

File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 5
Range: 1-5

#### Literal question

A9. In your view, is improvement of infrastructure quality a very important, moderately important, slightly important, or not an important development priority in Serbia? (Select only ONE response)

In your view, is improvement of energy security a very important, moderately important, slightly important, or not an important development priority in Serbia? (A10)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 5

### Literal question

A10. In your view, is improvement of energy security a very important, moderately important, slightly important, or not an important development priority in Serbia? (Select only ONE response)

# How familiar are you with the work of the World Bank Group in Serbia? (B1)

File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP B1. How familiar are you with the work of the World Bank Group in Serbia?

### Overall, please rate your impression of the World Bank Group's effectiveness in Serbia. (B2)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 250 Invalid: 30 Minimum: 1 Maximum: 10

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B2. Overall, please rate your impression of the World Bank Group's effectiveness in Serbia.

To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Serbia solve its most complicated development challenges? (B3)

File: serbia cos fy17 final

To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Serbia solve its most complicated development challenges? (B3)

File: serbia cos fy17 final

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 1-10
Invalid: 11

Valid cases: 226 Invalid: 54 Minimum: 1 Maximum: 10

### **Literal question**

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Serbia solve its most complicated development challenges?

Energy - When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (B4\_1) File: serbia cos fy17 final

#### Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 0-1

Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Energy

# Water and sanitation (B4\_2) File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Water and sanitation

### Pollution (B4 3)

### File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Pollution

# Job creation/employment (B4\_4) File: serbia\_cos\_fy17\_final\_

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Job creation/employment

### Health (B4 5)

### File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### **Literal question**

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Health

### Financial markets (B4\_6) File: serbia cos fy17 final

### Financial markets (B4\_6) File: serbia cos fy17 final

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Financial markets

### Social protection (e.g., pensions, targeted social assistance) (B4\_7) File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Social protection (e.g., pensions, targeted social assistance)

### Gender equity (B4\_8)

File: serbia cos fy17 final

### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Gender equity

### Private sector development (B4\_9)

File: serbia\_cos\_fy17\_final\_

### Private sector development (B4\_9) File: serbia cos fy17 final

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Private sector development

### Education (B4 10)

File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Education

# Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (B4 11)

File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### **Literal question**

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

### Global/regional integration (B4\_12) File: serbia cos fy17 final

### Global/regional integration (B4\_12) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

#### SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Global/regional integration

### Food safety (B4 13)

File: serbia cos fy17 final

### **Overview**

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Food safety

# Urban development (B4\_14) File: serbia cos fy17 final

### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

### SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Urban development

### Judiciary reform (B4\_15) File: serbia cos fy17 final

### Judiciary reform (B4\_15) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Judiciary reform

### Economic growth (B4\_16) File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Economic growth

# Disaster risk management (B4\_17) File: serbia cos fy17 final

### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Disaster risk management

# Equality of opportunity (i.e., social inclusion) (B4\_18) File: serbia cos fy17 final

### Equality of opportunity (i.e., social inclusion) (B4\_18) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Equality of opportunity (i.e., social inclusion)

### Disease (e.g., cancer, heart deficiencies) (B4\_19) File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Disease (e.g., cancer, heart deficiencies)

# Information and communications technology (B4\_20) File: serbia cos fy17 final

### Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 0-1

Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Information and communications technology

# Transport (e.g., roads, bridges, transportation) (B4\_21) File: serbia cos fy17 final

### Transport (e.g., roads, bridges, transportation) (B4\_21) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Transport (e.g., roads, bridges, transportation)

# Agriculture and rural development (B4\_22) File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Agriculture and rural development

# Trade and exports (B4\_23) File: serbia cos fy17 final

### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Trade and exports

# Crime and violence (B4\_24) File: serbia cos fy17 final

### Crime and violence (B4\_24) File: serbia cos fy17 final

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Crime and violence

### Natural resource management (B4\_25) File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Natural resource management

# Climate change (e.g., mitigation, adaptation) (B4\_26) File: serbia cos fy17 final

### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Climate change (e.g., mitigation, adaptation)

# Poverty reduction (B4\_27) File: serbia cos fy17 final

# Poverty reduction (B4\_27) File: serbia cos fy17 final

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Poverty reduction

### Anti corruption (B4\_28) File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B4. When thinking about how the World Bank Group can have the most impact on development results in Serbia, in which sectors do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Serbia? (Choose no more than THREE)

- Anti corruption

Bringing together different groups of stakeholders - Greatest Value - When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? (B5A 1)

File: serbia\_cos\_fy17\_final\_

### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE)

- Bringing together different groups of stakeholders

Capacity development related to World Bank Group supported projects (B5A 2)

File: serbia\_cos\_fy17\_final\_

# Capacity development related to World Bank Group supported projects (B5A 2)

File: serbia cos fy17 final

### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE)

- Capacity development related to World Bank Group supported projects

### Technical assistance (system oriented) (B5A\_3) File: serbia cos fy17 final

### **Overview**

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 0-1

Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE)

- Technical assistance (system oriented)

### Policy advice, studies, analyses (B5A\_4) File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE)

- Policy advice, studies, analyses

### Financial resources (B5A\_5) File: serbia cos fy17 final

### Financial resources (B5A\_5) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE)

- Financial resources

### Data and statistics (B5A\_6) File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Minimum: 1

Maximum: 1

#### Literal guestion

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE)

- Data and statistics

### Promoting knowledge sharing (B5A\_7) File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### **Literal question**

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE)

- Promoting knowledge sharing

# Implementation support (B5A\_8) File: serbia cos fy17 final

### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### **Literal question**

# Implementation support (B5A\_8) File: serbia cos fy17 final

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE)

- Implementation support

### Mobilizing third party financial resources (B5A\_9) File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE)

- Mobilizing third party financial resources

### Donor coordination (B5A\_10) File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE)

- Donor coordination

### Other (B5A 11)

### File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 0

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Greatest Value (Choose only ONE)

- Other

Bringing together different groups of stakeholders - Second Greatest Value - When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? (B5B\_1)

File: serbia cos fy17 final

### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE)

- Bringing together different groups of stakeholders

# Capacity development related to World Bank Group supported projects (B5B\_2)

File: serbia cos fy17 final

### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE)

- Capacity development related to World Bank Group supported projects

### Technical assistance (system oriented) (B5B\_3) File: serbia cos fy17 final

### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE)

- Technical assistance (system oriented)

Policy advice, studies, analyses (B5B\_4) File: serbia\_cos\_fy17\_final\_

# Policy advice, studies, analyses (B5B\_4) File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE)

- Policy advice, studies, analyses

### Financial resources (B5B\_5) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE)

- Financial resources

### Data and statistics (B5B\_6) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE)

- Data and statistics

### Promoting knowledge sharing (B5B\_7) File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Promoting knowledge sharing (B5B\_7) File: serbia cos fy17 final

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE)

- Promoting knowledge sharing

# Implementation support (B5B\_8) File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE)

- Implementation support

# Mobilizing third party financial resources (B5B\_9) File: serbia\_cos\_fy17\_final\_

### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE)

- Mobilizing third party financial resources

### Donor coordination (B5B\_10) File: serbia cos fy17 final

### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE)

- Donor coordination

### Other (B5B 11)

File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Serbia? Second Greatest Value (Choose only ONE)

- Other (please specify): \_\_\_\_\_

# World Bank Group's processes too complex - Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (B6\_1)

File: serbia cos fy17 final

### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Minimum: 0

Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- World Bank Group's processes too complex

### Not willing to honestly criticize policies and reform efforts in the country (B6 2)

File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- Not willing to honestly criticize policies and reform efforts in the country

# Staff too inaccessible (B6\_3) File: serbia cos fy17 final

# Staff too inaccessible (B6\_3) File: serbia cos fy17 final

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- Staff too inaccessible

# World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures) (B6 $_4$ )

File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)

### Not aligned with other donors' work (B6\_5) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- Not aligned with other donors' work

# Not aligned with country priorities (B6\_6) File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

# Not aligned with country priorities (B6\_6) File: serbia cos fy17 final

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- Not aligned with country priorities

### Not adequately sensitive to political/social realities in Serbia (B6 7)

File: serbia cos fy17 final

### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- Not adequately sensitive to political/social realities in Serbia

# Too influenced by developed countries (B6\_8) File: serbia\_cos\_fy17\_final\_

### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- Too influenced by developed countries

### Not exploring alternative policy options (B6\_9) File: serbia cos fy17 final

### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- Not exploring alternative policy options

### Not collaborating enough with stakeholders outside the Government (B6 10)

File: serbia cos fy17 final

### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- Not collaborating enough with stakeholders outside the Government

# Its advice and strategies do not lend themselves to practical problem solving (B6 11)

File: serbia cos fy17 final

### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

### **Literal question**

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- Its advice and strategies do not lend themselves to practical problem solving

### Not enough public disclosure of its work (B6\_12) File: serbia cos fy17 final

### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- Not enough public disclosure of its work

### Arrogant in its approach (B6\_13)

File: serbia\_cos\_fy17\_final\_

### Arrogant in its approach (B6\_13) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose

no more than TWO)
- Arrogant in its approach

### Not client focused (B6\_14) File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- Not client focused

### The credibility of its knowledge/data (B6\_15) File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### **Literal question**

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- The credibility of its knowledge/data

### Other (B6\_16)

File: serbia\_cos\_fy17\_final\_

### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### **Literal question**

### Other (B6 16)

File: serbia cos fy17 final

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- Other (please specify):

### Don't know (B6\_17)

File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 0

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B6. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Serbia? (Choose no more than TWO)

- Don't know

# To what extent do you believe that the World Bank Group's work and support help the poorest in Serbia? (B7)

File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 5

#### Literal guestion

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Serbia? (Select only ONE response)

Investment Project Financing (IPF) - How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty? (B8 1)

File: serbia\_cos\_fy17\_final\_

### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 **Literal question**  Valid cases: 183 Invalid: 97 Minimum: 1 Maximum: 10

# Investment Project Financing (IPF) - How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty? (B8 1)

File: serbia cos fy17 final

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty?

(If you have NO exposure to/experience with the instruments listed below, please select "N/A")

- Investment Project Financing (IPF)

### Development Policy Financing (DPF) (B8\_2) File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 177 Invalid: 103 Minimum: 1 Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty?

(If you have NO exposure to/experience with the instruments listed below, please select "N/A")

- Development Policy Financing (DPF)

# Development Policy Financing (DPF) (B8\_3) File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 158 Invalid: 122 Minimum: 1 Maximum: 10

### **Literal question**

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty?

(If you have NO exposure to/experience with the instruments listed below, please select "N/A")

- Development Policy Financing (DPF)

### Trust funds and grants (B8\_4) File: serbia cos fy17 final

### Trust funds and grants (B8\_4) File: serbia cos fy17 final

Type: Discrete Valid cases: 173
Format: numeric Invalid: 107
Width: 2 Minimum: 1
Decimals: 0 Maximum: 10

Range: 1-10 Invalid: 11

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty?

(If you have NO exposure to/experience with the instruments listed below, please select "N/A")

- Trust funds and grants

### Guarantees (B8 5)

File: serbia cos fy17 final

### Overview

Type: Discrete

Format: numeric

Width: 2

Decimals: 0

Range: 1-10

Valid cases: 129

Invalid: 151

Minimum: 1

Maximum: 10

Range: 1-10 Invalid: 11

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty?

(If you have NO exposure to/experience with the instruments listed below, please select "N/A")

- Guarantees

# IFC Investment Services (B8\_6) File: serbia cos\_fy17\_final\_

#### **Overview**

Type: Discrete Valid cases: 146
Format: numeric Invalid: 134
Width: 2 Minimum: 1
Decimals: 0 Maximum: 10

Range: 1-10 Invalid: 11

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty?

(If you have NO exposure to/experience with the instruments listed below, please select "N/A")

- IFC Investment Services

### IFC Advisory Services (B8\_7) File: serbia cos fy17 final

### IFC Advisory Services (B8\_7) File: serbia cos fy17 final

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 164 Invalid: 116 Minimum: 1 Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B8. How EFFECTIVE do you believe the following World Bank Group's instruments are in supporting the Serbia Government's efforts to reduce poverty?

(If you have NO exposure to/experience with the instruments listed below, please select "N/A")

- IFC Advisory Services

Beneficiaries - In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (B9 1)

File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Beneficiaries

### Youth/university groups (B9\_2) File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Youth/university groups

Private sector (B9 3)

File: serbia cos fy17 final

### Private sector (B9\_3) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Private sector

### Local government (B9\_4) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

Local government

### Local government (B9\_5) File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Local government

# NGOs/Community Based Organizations (B9\_6) File: serbia cos fy17 final

### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

Literal question

# NGOs/Community Based Organizations (B9\_6) File: serbia cos fy17 final

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- NGOs/Community Based Organizations

### Academia/think tanks/research institutes (B9\_7) File: serbia cos fy17 final

### **Overview**

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 0-1

Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Academia/think tanks/research institutes

### Parliament (B9 8)

File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Parliament

### Foundations (B9 9)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### **Literal question**

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Foundations

### Media (B9 10)

### File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

Media

### Other (B9 11)

File: serbia cos fy17 final

#### Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 0-1

Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Other

### Don't know (B9 12)

File: serbia\_cos\_fy17 final

### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B9. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than TWO)

- Don't know

# Overall the World Bank Group currently plays a relevant role in development in Serbia (B10)

File: serbia cos fy17 final

# Overall the World Bank Group currently plays a relevant role in development in Serbia (B10)

File: serbia cos fy17 final

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 250 Invalid: 30 Minimum: 1 Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- Overall the World Bank Group currently plays a relevant role in development in Serbia

# The World Bank Group's work is aligned with what I consider the development priorities for Serbia (B11)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 246 Invalid: 34 Minimum: 1 Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- The World Bank Group's work is aligned with what I consider the development priorities for Serbia

### Responsiveness to needs (B12) File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 222 Invalid: 58 Minimum: 1 Maximum: 10

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- Responsiveness to needs

### Flexibility (in terms of the institution's products and services) (B13)

File: serbia\_cos\_fy17\_final\_

### Flexibility (in terms of the institution's products and services) (B13)

File: serbia cos fy17 final

Type: Discrete Valid cases: 213
Format: numeric Invalid: 67
Width: 2 Minimum: 1
Decimals: 0 Maximum: 10

Range: 1-10 Invalid: 11

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- Flexibility (in terms of the institution's products and services)

### Flexibility (in terms of changing country circumstances) (B14) File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 220 Invalid: 60 Minimum: 1 Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- Flexibility (in terms of changing country circumstances)

### Being inclusive (B15)

File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 205 Invalid: 75 Minimum: 1 Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- Being inclusive

# Openness (sharing data and other information) (B16) File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11

Valid cases: 230 Invalid: 50 Minimum: 1 Maximum: 10

# Openness (sharing data and other information) (B16) File: serbia\_cos\_fy17\_final\_

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- Openness (sharing data and other information)

# Collaboration with the Government (B17) File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 222 Invalid: 58 Minimum: 1 Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- Collaboration with the Government

### The speed in which it gets things accomplished on the ground (B18)

File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 222 Invalid: 58 Minimum: 1 Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- The speed in which it gets things accomplished on the ground

# Helping to bring discipline/effective supervision to implementation of investment projects (B19)

File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 214 Invalid: 66 Minimum: 1 Maximum: 10

Literal question

# Helping to bring discipline/effective supervision to implementation of investment projects (B19)

File: serbia\_cos fy17 final

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- Helping to bring discipline/effective supervision to implementation of investment projects

### Collaboration with civil society (B20) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 196 Invalid: 84 Minimum: 1 Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- Collaboration with civil society

### Staff accessibility (B21) File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 227 Invalid: 53 Minimum: 1 Maximum: 10

#### Literal guestion

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- Staff accessibility

# Collaboration with other donors and development partners (B22) File: serbia\_cos\_fy17\_final\_

### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 188 Invalid: 92 Minimum: 1 Maximum: 10

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- Collaboration with other donors and development partners

### Collaboration with the private sector (B23) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 170 Invalid: 110 Minimum: 1 Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- Collaboration with the private sector

### Straightforwardness and honesty (B24) File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 219 Invalid: 61 Minimum: 1 Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- Straightforwardness and honesty

### Treating clients and stakeholders in Serbia with respect (B25) File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 227 Invalid: 53 Minimum: 1 Maximum: 10

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- Treating clients and stakeholders in Serbia with respect

### Being a long-term partner (B26) File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 236 Invalid: 44 Minimum: 1 Maximum: 10

### Being a long-term partner (B26) File: serbia cos fy17 final

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

To what extent do you agree with the following statements about the World Bank Group's work in Serbia?

- Being a long-term partner

The World Bank Group does not do adequate follow through/follow-up - When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (B27\_1)

File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- The World Bank Group does not do adequate follow through/follow-up

### Political pressures and obstacles (B27\_2) File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### **Literal question**

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- Political pressures and obstacles

### Reforms are not well thought out in light of country challenges (B27-3)

File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Literal question

# Reforms are not well thought out in light of country challenges (B27 3)

File: serbia cos fy17 final

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- Reforms are not well thought out in light of country challenges

# Poor coordination within the Government (B27\_4) File: serbia\_cos\_fy17\_final\_

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- Poor coordination within the Government

# The Government works inefficiently (B27\_5) File: serbia cos fy17 final

### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- The Government works inefficiently

### Poor donor coordination (B27\_6) File: serbia cos fy17 final

### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- Poor donor coordination

# The World Bank Group is not sensitive enough to political/social realities on the ground (B27-7)

File: serbia\_cos\_fy17\_final\_

#### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- The World Bank Group is not sensitive enough to political/social realities on the ground

### Lack of/inadequate levels of capacity in Government (B27\_8) File: serbia cos fy17 final

#### **Overview**

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 0-1

Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- Lack of/inadequate levels of capacity in Government

### There is not an adequate level of citizen/civil society participation (B27-9)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- There is not an adequate level of citizen/civil society participation

# The World Bank Group works too slowly (B27\_10) File: serbia cos fy17 final

### The World Bank Group works too slowly (B27\_10) File: serbia cos fy17 final

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- The World Bank Group works too slowly

### Poor coordination within the World Bank Group (B27\_11) File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal guestion

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

Poor coordination within the World Bank Group

### Other (B27 12)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

B27. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

- Other (please specify):

Social protection (e.g., pensions, targeted social assistance) - In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? (C1\_1) File: serbia cos fy17 final

Social protection (e.g., pensions, targeted social assistance) - In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia? (C1\_1) File: serbia cos fy17 final

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 1-10

Valid cases: 254 Invalid: 26 Minimum: 1 Maximum: 10

#### **Literal question**

Invalid: 11

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Social protection (e.g., pensions, targeted social assistance)

### Gender equity (C1 2)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 253 Invalid: 27 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Gender equity

## Private sector development (C1\_3) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 265 Invalid: 15 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Private sector development

### Education (C1 4)

File: serbia\_cos\_fy17\_final\_

### Education (C1\_4)

File: serbia cos fy17 final

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 265 Invalid: 15 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Education

# Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (C1 5)

File: serbia cos fy17\_final\_

#### Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 1-10
Invalid: 11

Valid cases: 266 Invalid: 14 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

### Global/regional integration (C1\_6) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 262 Invalid: 18 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Global/regional integration

### Food safety (C1 7)

File: serbia cos fy17 final

### Food safety (C1\_7)

File: serbia\_cos\_fy17\_final\_

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 244 Invalid: 36 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Food safety

# Urban development (C1\_8) File: serbia cos fy17 final

#### **Overview**

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 1-10
Invalid: 11

Valid cases: 251 Invalid: 29 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Urban development

### Energy (C1 9)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 263 Invalid: 17 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Energy

# Water and sanitation (C1\_10) File: serbia cos fy17 final

# Water and sanitation (C1\_10) File: serbia cos fy17 final

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 1-10

Invalid: 27 Minimum: 1 Maximum: 10

Valid cases: 253

### Literal question

Invalid: 11

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Water and sanitation

### Pollution (C1 11)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 257 Invalid: 23 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Pollution

# Job creation/employment (C1\_12) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 266 Invalid: 14 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Job creation/employment

### Health (C1 13)

File: serbia cos fy17 final

### Health (C1 13)

### File: serbia\_cos\_fy17\_final\_

Type: Discrete Valid cases: 261
Format: numeric Invalid: 19
Width: 2 Minimum: 1
Decimals: 0 Maximum: 10

Range: 1-10 Invalid: 11

#### **Literal question**

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Health

### Financial markets (C1\_14) File: serbia cos fy17 final

#### **Overview**

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 1-10
Invalid: 11

Valid cases: 248 Invalid: 32 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Financial markets

# Transport (e.g., roads, bridges, transportation) (C1\_15) File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 261 Invalid: 19 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Transport (e.g., roads, bridges, transportation)

## Agriculture and rural development (C1\_16) File: serbia cos fy17 final

# Agriculture and rural development (C1\_16) File: serbia\_cos\_fy17\_final\_

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 254 Invalid: 26 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Agriculture and rural development

# Trade and exports (C1\_17) File: serbia\_cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 247 Invalid: 33 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Trade and exports

# Crime and violence (C1\_18) File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 242 Invalid: 38 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Crime and violence

### Natural resource management (C1\_19) File: serbia cos fy17 final

### Natural resource management (C1\_19) File: serbia cos fy17 final

Type: Discrete Valid cases: 245
Format: numeric Invalid: 35
Width: 2 Minimum: 1
Decimals: 0 Maximum: 10

Range: 1-10 Invalid: 11

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Natural resource management

# Climate change (e.g., mitigation, adaptation) (C1\_20) File: serbia\_cos\_fy17\_final\_

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 258 Invalid: 22 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Climate change (e.g., mitigation, adaptation)

# Poverty reduction (C1\_21) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 258 Invalid: 22 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Poverty reduction

### Anti corruption (C1\_22) File: serbia cos fy17 final

### Anti corruption (C1\_22) File: serbia cos fy17 final

Type: Discrete Valid cases: 252
Format: numeric Invalid: 28
Width: 2 Minimum: 1
Decimals: 0 Maximum: 10

Range: 1-10 Invalid: 11

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Anti corruption

### Judiciary reform (C1\_23) File: serbia cos fy17 final

#### **Overview**

Invalid: 11

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Valid cases: 251 Invalid: 29 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Judiciary reform

# Economic growth (C1\_24) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 259 Invalid: 21 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Economic growth

### Disaster risk management (C1\_25) File: serbia cos fy17 final

### Disaster risk management (C1\_25) File: serbia cos fy17 final

Type: Discrete Valid cases: 253
Format: numeric Invalid: 27
Width: 2 Minimum: 1
Decimals: 0 Maximum: 10

Range: 1-10 Invalid: 11

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Disaster risk management

# Equality of opportunity (i.e., social inclusion) (C1\_26) File: serbia\_cos\_fy17\_final\_

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 252 Invalid: 28 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Equality of opportunity (i.e., social inclusion)

# Disease (e.g., cancer, heart deficiencies) (C1\_27) File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 244 Invalid: 36 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Disease (e.g., cancer, heart deficiencies)

### Information and communications technology (C1\_28) File: serbia cos fy17 final

### Information and communications technology (C1\_28) File: serbia cos fy17 final

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 254 Invalid: 26 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Serbia?

- Information and communications technology

Social protection (e.g., pensions, targeted social assistance) - How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia? (C2 1)

File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 168 Invalid: 112 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Social protection (e.g., pensions, targeted social assistance)

### Gender equity (C2\_2)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 150 Invalid: 130 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Gender equity

## Private sector development (C2\_3) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 170 Invalid: 110 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Private sector development

### Education (C2 4)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 180 Invalid: 100 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Education

# Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) (C2\_5)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 197 Invalid: 83 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)

### Global/regional integration (C2\_6) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 159 Invalid: 121 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Global/regional integration

### Food safety (C2 7)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 125 Invalid: 155 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Food safety

### Urban development (C2\_8) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 146 Invalid: 134 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Urban development

### Energy (C2 9)

File: serbia cos fy17 final

### Energy (C2 9)

### File: serbia cos fy17 final

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 1-10

Valid cases: 161 Invalid: 119 Minimum: 1 Maximum: 10

#### **Literal question**

Invalid: 11

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Energy

# Water and sanitation (C2\_10) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 135 Invalid: 145 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Water and sanitation

### Pollution (C2 11)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 139 Invalid: 141 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Pollution

### Job creation/employment (C2\_12) File: serbia cos fy17 final

### Job creation/employment (C2\_12) File: serbia cos fy17 final

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 1-10

Valid cases: 166 Invalid: 114 Minimum: 1 Maximum: 10

#### Literal question

Invalid: 11

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Job creation/employment

### Health (C2 13)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 163 Invalid: 117 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Health

### Financial markets (C2\_14) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 149 Invalid: 131 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Financial markets

### Transport (e.g., roads, bridges, transportation) (C2\_15) File: serbia cos fy17 final

# Transport (e.g., roads, bridges, transportation) (C2\_15) File: serbia\_cos\_fy17\_final\_

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 171 Invalid: 109 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Transport (e.g., roads, bridges, transportation)

# Agriculture and rural development (C2\_16) File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 158 Invalid: 122 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Agriculture and rural development

## Trade and exports (C2\_17) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 143 Invalid: 137 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Trade and exports

### Crime and violence (C2\_18) File: serbia cos fy17 final

# Crime and violence (C2\_18) File: serbia cos fy17 final

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 124 Invalid: 156 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Crime and violence

### Natural resource management (C2\_19) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 127 Invalid: 153 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Natural resource management

# Climate change (e.g., mitigation, adaptation) (C2\_20) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 149 Invalid: 131 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Climate change (e.g., mitigation, adaptation)

### Poverty reduction (C2\_21) File: serbia cos fy17 final

# Poverty reduction (C2\_21) File: serbia\_cos\_fy17\_final\_

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 1-10

Valid cases: 175 Invalid: 105 Minimum: 1 Maximum: 10

#### Literal question

Invalid: 11

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Poverty reduction

### Anti corruption (C2\_22) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 156 Invalid: 124 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Anti corruption

### Judiciary reform (C2\_23) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 157 Invalid: 123 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") - Judiciary reform

Economic growth (C2\_24)
File: serbia cos fy17 final

# Economic growth (C2\_24) File: serbia\_cos\_fy17\_final\_

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 1-10

Valid cases: 178 Invalid: 102 Minimum: 1 Maximum: 10

#### Literal question

Invalid: 11

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Economic growth

### Disaster risk management (C2\_25) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 153 Invalid: 127 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Disaster risk management

# Equality of opportunity (i.e., social inclusion) (C2\_26) File: serbia\_cos\_fy17\_final\_

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 155 Invalid: 125 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Serbia?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

- Equality of opportunity (i.e., social inclusion)

# To what extent does the World Bank Group's work help to achieve development results in Serbia? (C3)

File: serbia cos fy17 final

# To what extent does the World Bank Group's work help to achieve development results in Serbia? (C3)

File: serbia cos fy17 final

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 1-10
Invalid: 11

Valid cases: 240 Invalid: 40 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C3. To what extent does the World Bank Group's work help to achieve development results in Serbia?

The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Serbia (C4) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 224 Invalid: 56 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

To what extent do you agree with the following statements about the World Bank Group in Serbia?

- The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program-for-Results, etc.) meet the needs of Serbia

The World Bank Group meets Serbia's needs for knowledge services (e.g., research, analysis, data, technical assistance) (C5) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 238 Invalid: 42 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

To what extent do you agree with the following statements about the World Bank Group in Serbia?

- The World Bank Group meets Serbia's needs for knowledge services (e.g., research, analysis, data, technical assistance)

### To what extent do you believe that Serbia received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)? (C6)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 172 Invalid: 108 Minimum: 1 Maximum: 10

#### Literal question

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

C6. To what extent do you believe that Serbia received value for money from the World Bank Group's Reimbursable Advisory Services (RAS)?

# How frequently do you consult World Bank Group's knowledge work and activities in the work you do? (D1)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 5

#### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

# Are timely - In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities (D2) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 217 Invalid: 63 Minimum: 1 Maximum: 10

#### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities:

- Are timely

# Include appropriate level of stakeholder involvement during preparation (D3)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 216 Invalid: 64 Minimum: 1 Maximum: 10

#### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities:

- Include appropriate level of stakeholder involvement during preparation

# Lead to practical solutions (D4) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 228 Invalid: 52 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities:

- Lead to practical solutions

# Are accessible (well written and easy to understand) (D5) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 225 Invalid: 55 Minimum: 1 Maximum: 10

#### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities:

- Are accessible (well written and easy to understand)

### Are source of relevant information on global good practices (D6) File: serbia cos fy17 final

### Are source of relevant information on global good practices (D6) File: serbia cos fy17 final

Type: Discrete Valid cases: 229
Format: numeric Invalid: 51
Width: 2 Minimum: 1
Decimals: 0 Maximum: 10

Range: 1-10 Invalid: 11

#### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities:

- Are source of relevant information on global good practices

### Are relevant to country challenges (D7) File: serbia cos fy17 final

#### Overview

Type: Discrete
Format: numeric
Width: 2
Decimals: 0
Range: 1-10

Valid cases: 225 Invalid: 55 Minimum: 1 Maximum: 10

#### Literal question

Invalid: 11

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities:

- Are relevant to country challenges

# Are adequately disseminated (D8) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 207 Invalid: 73 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities:

- Are adequately disseminated

# Are translated enough into local language (D9) File: serbia cos fy17 final

### Are translated enough into local language (D9) File: serbia cos fy17 final

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 199 Invalid: 81 Minimum: 1 Maximum: 10

#### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities:

- Are translated enough into local language

# Are adaptable to Serbia's specific development challenges and country circumstances (D10)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 216 Invalid: 64 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Serbia, to what extent do you believe that the World Bank Group's knowledge work and activities:

- Are adaptable to Serbia's specific development challenges and country circumstances

# Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? (D11)

File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 241 Invalid: 39 Minimum: 1 Maximum: 10

#### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D11. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

# Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? (D12)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 235 Invalid: 45 Minimum: 1 Maximum: 10

#### Literal question

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

D12. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

### The World Bank Group disburses funds promptly (E1) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 163 Invalid: 117 Minimum: 1 Maximum: 10

#### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

- The World Bank Group disburses funds promptly

# The World Bank Group effectively monitors and evaluates the projects and programs it supports (E2)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 220 Invalid: 60 Minimum: 1 Maximum: 10

#### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

- The World Bank Group effectively monitors and evaluates the projects and programs it supports

## The World Bank Group's approvals and reviews are done in a timely fashion (E3)

File: serbia cos fy17 final

# The World Bank Group's approvals and reviews are done in a timely fashion (E3)

File: serbia cos fy17 final

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 176 Invalid: 104 Minimum: 1 Maximum: 10

#### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

- The World Bank Group's approvals and reviews are done in a timely fashion

### The World Bank Group's 'Safeguard Policy' • requirements are reasonable (E4)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 148 Invalid: 132 Minimum: 1 Maximum: 10

#### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

- The World Bank Group's 'Safeguard Policy' • requirements are reasonable

### The World Bank Group's conditions on its lending are reasonable (E5)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 177 Invalid: 103 Minimum: 1 Maximum: 10

#### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements? - The World Bank Group's conditions on its lending are reasonable

### The World Bank Group takes decisions quickly in Serbia (E6) File: serbia cos fy17 final

### The World Bank Group takes decisions quickly in Serbia (E6) File: serbia cos fy17 final

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 196 Invalid: 84 Minimum: 1 Maximum: 10

#### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

- The World Bank Group takes decisions quickly in Serbia

# Working with the World Bank Group increases Serbia's institutional capacity (E7)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 228 Invalid: 52 Minimum: 1 Maximum: 10

#### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

- Working with the World Bank Group increases Serbia's institutional capacity

Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them (E8)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 159 Invalid: 121 Minimum: 1 Maximum: 10

#### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

- Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them

The World Bank Group provides effective implementation support (i.e., supervision of projects) (E9)

File: serbia cos fy17 final

# The World Bank Group provides effective implementation support (i.e., supervision of projects) (E9)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 209 Invalid: 71 Minimum: 1 Maximum: 10

#### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

To what extent do you agree/disagree with the following statements?

- The World Bank Group provides effective implementation support (i.e., supervision of projects)

To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Serbia? (E10)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 189 Invalid: 91 Minimum: 1 Maximum: 10

#### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

E10. To what extent do you believe that the World Bank Group's work helps to find solutions that promote private public partnerships in Serbia?

To what extent do you believe the World Bank Group measures and corrects its work in real time in Serbia? (E11)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 171 Invalid: 109 Minimum: 1 Maximum: 10

#### Literal question

SECTION E: WORKING WITH THE WORLD BANK GROUP

E11. To what extent do you believe the World Bank Group measures and corrects its work in real time in Serbia?

# Offer more innovative knowledge services - Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (F1 1)

File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO)

- Offer more innovative knowledge services

# Collaborate more effectively with Government clients (e.g., national, state, local) (F1\_2)

File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO)

- Collaborate more effectively with Government clients (e.g., national, state, local)

### Work faster (F1 3)

File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO)

- Work faster

# Reduce the complexity of obtaining World Bank Group financing (F1\_4)

File: serbia\_cos\_fy17\_final\_

# Reduce the complexity of obtaining World Bank Group financing (F1 4)

File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO)

- Reduce the complexity of obtaining World Bank Group financing

# Increase availability of Reimbursable Advisory Services(RAS) (F1 5)

File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO)

- Increase availability of Reimbursable Advisory Services(RAS)

# Help to bring discipline/effective supervision to implementation of investment projects (F1 6)

File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO)

- Help to bring discipline/effective supervision to implementation of investment projects

### Offer more innovative financial products (F1\_7)

File: serbia cos fy17 final

## Offer more innovative financial products (F1\_7) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO)

- Offer more innovative financial products

### Ensure greater selectivity in its work (F1\_8) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal guestion

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO)

- Ensure greater selectivity in its work

# Provide more adequate data/knowledge/statistics/figures on Serbia's economy (F1 9)

File: serbia cos\_fy17\_final\_

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO)

- Provide more adequate data/knowledge/statistics/figures on Serbia's economy

# Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms) $(F1_10)$

File: serbia\_cos\_fy17\_final\_

# Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms) $(F1_10)$

File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO)

- Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)

### Reach out more to groups outside of Government (F1\_11) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO)

- Reach out more to groups outside of Government

### Increase the level of capacity development in the country (F1\_12) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO)

- Increase the level of capacity development in the country

### Improve the quality of its experts as related to Serbia's specific challenges (F1 13)

File: serbia cos fy17 final

# Improve the quality of its experts as related to Serbia's specific challenges (F1 13)

File: serbia cos fy17 final

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO)

- Improve the quality of its experts as related to Serbia's specific challenges

### Other (F1 14)

File: serbia cos fy17 final

#### Overview

Type: Discrete
Format: numeric
Width: 1
Decimals: 0
Range: 0-1

Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Serbia? (Choose no more than TWO)

- Other (please specify): \_\_\_\_

When considering the combination of services that the World Bank Group offers in Serbia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Serbia? (F2)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-6 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 6

#### Literal question

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SERBIA

F2. When considering the combination of services that the World Bank Group offers in Serbia, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Serbia? (Select only ONE response)

Local radio - How do you get most of your information about economic and social development issues in Serbia? (G1\_1) File: serbia cos fv17 final

# Local radio - How do you get most of your information about economic and social development issues in Serbia? (G1\_1) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO)

- Local radio

### International radio (G1\_2) File: serbia cos fy17 final

#### **Overview**

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Minimum: 0

Maximum: 0

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO)

- International radio

### Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr) (G1 3)

File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO)

- Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)

### International newspapers ( $G1_4$ )

File: serbia\_cos\_fy17\_final\_

# International newspapers (G1\_4) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more

than TWO)

- International newspapers

### Local television (G1\_5) File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more

than TWO)

- Local television

### Internet (G1 6)

### File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Maximum: 1

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### **Literal question**

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more

than TWO)
- Internet

### Periodicals (G1 7)

### File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

**Literal question** 

### Periodicals (G1 7)

### File: serbia cos fy17 final

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO)

- Periodicals

# International television (G1\_8) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO)

- International television

### Local newspapers (G1\_9) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO)

- Local newspapers

### Other (G1 10)

### File: serbia cos fy17 final

#### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 1
Range: 0-1

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G1. How do you get most of your information about economic and social development issues in Serbia? (Choose no more than TWO)

- Other (please specify):

### World Bank Group's publications and other written materials -How would you prefer to receive information from the World Bank Group? (G2 1)

File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric

Width: 1

Decimals: 0

Range: 0-1

Valid cases: 280

Invalid: 0

Minimum: 0

Maximum: 1

#### **Literal question**

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

- World Bank Group's publications and other written materials

### e-Newsletters (G2\_2)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

- e-Newsletters

# World Bank Group's seminars/workshops/conferences (G2\_3) File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

- World Bank Group's seminars/workshops/conferences

### Mobile phones (G2\_4)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

### Mobile phones (G2\_4)

File: serbia cos fy17 final

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

- Mobile phones

# Direct contact with World Bank Group (i.e., face to face meetings/discussions) (G2\_5)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Direct contact with World Bank Group (i.e., face to face meetings/discussions)

### World Bank Group's website (G2\_6)

File: serbia\_cos\_fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

- World Bank Group's website

# Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr) (G2\_7)

File: serbia\_cos\_fy17\_final\_

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

- Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)

### Other (G2 8)

File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 0
Decimals: 0 Maximum: 0
Range: 0-1

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

- Other (please specify):

Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions? (G3)

File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 2

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G3. Are you aware of the World Bank Group's Access to Information Policies under which the World Bank Group discloses any information in its possession that is not on a list of exceptions?

# Do you have reliable access to the Internet? (G4) File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 2

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G4. Do you have reliable access to the Internet?

## Do you use/have you used the World Bank Group website? (G5) File: serbia cos fy17 final

#### Overview

### Do you use/have you used the World Bank Group website? (G5) File: serbia cos fy17 final

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 2

Range: 1-2
Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING G5. Do you use/have you used the World Bank Group website?

# Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)? (G6) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 2
Range: 1-2

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G6. Do you currently consult the World Bank Group social media sites (e.g., blogs, Facebook, Twitter, YouTube, and Flickr)?

## Have you visited the 'World Bank Serbia' Facebook page? (G7) File: serbia cos fy17 final

#### Overview

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 2
Range: 1-2

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING G7. Have you visited the "World Bank Serbia" Facebook page?

### Which Internet connection do you use primarily when visiting a World Bank Group website? (G8)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Valid cases: 233
Format: numeric Invalid: 47
Width: 1 Minimum: 1
Decimals: 0 Maximum: 2
Range: 1-2

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G8. Which Internet connection do you use primarily when visiting a World Bank Group website?

How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work? (G9)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 1 Minimum: 1
Decimals: 0 Maximum: 5
Range: 1-5

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

G9. How frequently do you consult the World Bank Group's website and/or social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) for information/knowledge that you can use in your work?

# I find the World Bank Group's websites easy to navigate. (Only answer if you have used a World Bank Group website) (G10) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 206 Invalid: 74 Minimum: 1 Maximum: 10

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

Please rate how much you agree with the following statements.

- I find the World Bank Group's websites easy to navigate. (Only answer if you have used a World Bank Group website)

# I find the information on the World Bank Group's websites useful. (Only answer if you have used a World Bank Group website) (G11) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 211 Invalid: 69 Minimum: 1 Maximum: 10

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

Please rate how much you agree with the following statements.

- I find the information on the World Bank Group's websites useful. (Only answer if you have used a World Bank Group website)

The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution (G12)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 103 Invalid: 177 Minimum: 1 Maximum: 10

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

Please rate how much you agree with the following statements.

- The World Bank Group's social media channels (e.g., blogs, Facebook, Twitter, YouTube, Flickr) are valuable sources of information about the institution

When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.) (G13) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 229 Invalid: 51 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION G: COMMUNICATION AND INFORMATION SHARING

Please rate how much you agree with the following statements.

- When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.)

# The World Bank Group is responsive to my information requests and inquiries (G14)

File: serbia cos fy17 final

#### Overview

Type: Discrete

Format: numeric Width: 2 Decimals: 0 Range: 1-10 Invalid: 11 Valid cases: 140 Invalid: 140 Minimum: 1 Maximum: 10

#### Literal question

SECTION G: COMMUNICATION AND INFORMATION SHARING

Please rate how much you agree with the following statements.

- The World Bank Group is responsive to my information requests and inquiries

# Which of the following best describes your current position? (H1) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Valid cases: 280
Format: numeric Invalid: 0
Width: 2 Minimum: 1
Decimals: 0 Maximum: 19
Range: 1-19

#### Literal question

SECTION H: BACKGROUND INFORMATION

- H1. Which of the following best describes your current position? (Select only ONE response)

## Please identify the primary specialization of your work. (H2) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-21 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 20

#### Literal question

SECTION H: BACKGROUND INFORMATION

- H2. Please identify the primary specialization of your work. (Select only ONE response)

# Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, or MIGA) in your country? (H3) File: serbia\_cos\_fy17\_final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 2

#### **Literal question**

SECTION H: BACKGROUND INFORMATION

- H3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, or MIGA) in your country?

# Which of the following agencies of the World Bank Group do you primarily engage with in Serbia? (H4)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-5 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 5

#### Literal question

# Which of the following agencies of the World Bank Group do you primarily engage with in Serbia? (H4)

File: serbia cos fy17 final

SECTION H: BACKGROUND INFORMATION

- H4. Which of the following agencies of the World Bank Group do you primarily engage with in Serbia? (Select only ONE response)

### Do your projects involve both the World Bank and the IFC? (H5) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 2

#### Literal question

SECTION H: BACKGROUND INFORMATION

- H5. Do your projects involve both the World Bank and the IFC?

#### Post question

(If YES please go to Question H6; If NO please go to H7)

# If yes, what was your view of how the two institutions work together in Serbia? (H6)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 93 Invalid: 187 Minimum: 1 Maximum: 4

#### Literal question

SECTION H: BACKGROUND INFORMATION

- H6. If yes, what was your view of how the two institutions work together in Serbia? (Select only ONE response)

Observer (i.e., follow in media, discuss in informal conversations, etc.) - Which of the following describes most of your exposure to the World Bank Group in Serbia? (H7 1)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

# Observer (i.e., follow in media, discuss in informal conversations, etc.) - Which of the following describes most of your exposure to the World Bank Group in Serbia? (H7 1)

File: serbia cos fy17 final

SECTION H: BACKGROUND INFORMATION

- H7. Which of the following describes most of your exposure to the World Bank Group in Serbia? (Choose no more than TWO)
- Observer (i.e., follow in media, discuss in informal conversations, etc.)

### Use World Bank Group reports/data (H7\_2) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION H: BACKGROUND INFORMATION

- H7. Which of the following describes most of your exposure to the World Bank Group in Serbia? (Choose no more than TWO)
- Use World Bank Group reports/data

# Engage in World Bank Group related/sponsored events/activities (H7 3)

File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION H: BACKGROUND INFORMATION

- H7. Which of the following describes most of your exposure to the World Bank Group in Serbia? (Choose no more than TWO)
- Engage in World Bank Group related/sponsored events/activities

## Collaborate as part of my professional duties (H7\_4) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### **Literal question**

# Collaborate as part of my professional duties (H7\_4) File: serbia\_cos\_fy17\_final\_

SECTION H: BACKGROUND INFORMATION

- H7. Which of the following describes most of your exposure to the World Bank Group in Serbia? (Choose no more than TWO)
- Collaborate as part of my professional duties

# Use World Bank Group website for information, data, research, etc. (H7\_5)

File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 0-1 Valid cases: 280 Invalid: 0 Minimum: 0 Maximum: 1

#### Literal question

SECTION H: BACKGROUND INFORMATION

- H7. Which of the following describes most of your exposure to the World Bank Group in Serbia? (Choose no more than TWO)
- Use World Bank Group website for information, data, research, etc.

## What's your gender? (H8) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 2

#### Literal question

SECTION H: BACKGROUND INFORMATION

- H8. What's your gender?

# Which best represents your geographic location? (H9) File: serbia\_cos\_fy17\_final\_

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-4 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 4

#### Literal question

SECTION H: BACKGROUND INFORMATION

- H9. Which best represents your geographic location?

# Which of the following best describes your current position? (H1\_r) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 2 Decimals: 0 Range: 1-11 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 11

#### Literal question

SECTION H: BACKGROUND INFORMATION

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## Which best represents your geographic location? (H9r) File: serbia cos fy17 final

#### Overview

Type: Discrete Format: numeric Width: 1 Decimals: 0 Range: 1-2 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 2

#### Literal question

SECTION H: BACKGROUND INFORMATION

- Which best represents your geographic location?

# Mean of indicators (Mean\_of\_Indicators) File: serbia cos fy17 final

#### **Overview**

Type: Continuous Format: numeric Width: 5 Decimals: 2 Range: 1-10 Valid cases: 276 Invalid: 4 Minimum: 1 Maximum: 10

#### **Literal question**

SECTION H: BACKGROUND INFORMATION

-

# Please identify the primary specialization of your work. (H2r) File: serbia cos fy17 final

#### **Overview**

Type: Discrete Format: numeric Width: 4 Decimals: 2 Range: 1-2 Valid cases: 280 Invalid: 0 Minimum: 1 Maximum: 2

#### Literal question

SECTION H: BACKGROUND INFORMATION

- Please identify the primary specialization of your work.

### **Related Materials**

### **Questionnaires**

### World Bank Group Country Survey FY 2017 - Serbia

Title World Bank Group Country Survey FY 2017 - Serbia

Country Serbia Language English

Filename serbia\_cos\_fy17\_eng\_final\_.pdf

### **Reports**

### FY2017 Serbia Country Opinion Survey Report

Title	FY2017 Serbia Country Opinion Survey Report	
Author(s)	Public Opinion Research Group	
Date	2017-08-01	
Country	Serbia	
Language	English	
Publisher(s)	The World Bank Group	
Table of conten	I. Objectives II. Methodology III. Demographics of the Sample IV. General Issues Facing Serbia V. Overall Attitudes toward the World Bank Group ts VI. Sectoral Effectiveness VII. How the World Bank Group Operates VIII. World Bank Group's Knowledge and Instruments IX. The Future Role of the World Bank Group in Serbia	3 4 8 . 15 21 24 30
Filename	X. Communication and Outreach XI. Appendices serbia cos fy17 report final .pdf	. 38