

FY 2017 Senegal Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



November 2017



Acknowledgements

The Senegal Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Public Opinion Research Group (PORG), led by Sharon Felzer (Senior Communications Officer, Head of PORG). Svetlana Markova, Jing Guo, and Jessica Cameron oversaw design, reporting, and analysis. Calita Woods, Dania Mendoza, and Noreen Wambui provided data support. PORG acknowledges the significant contribution from the Senegal country team and the local fielding agency Synchronix. In particular, PORG is grateful for the support from Mademba Ndiaye (Senior Communications Officer) who coordinated the survey related activities from Dakar, Senegal.



Country Opinion Surveys
THE WORLD BANK GROUP



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I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Senegal perceive the WBG. The survey explored:

- *General Issues Facing Senegal*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Effectiveness and Results*
- *The World Bank Group's Knowledge Work and Activities*
- *Working with the World Bank Group*
- *The Future Role of the World Bank Group in Senegal*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From May to June 2017, 700 stakeholders of the WBG in Senegal were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister; office of a minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; bilateral and multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs and community based organizations; the media; independent government institutions; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the judiciary branch; and other organizations.

A total of 446 stakeholders participated in the survey (64% response rate). Respondents completed the questionnaires with a representative from an independent fielding company, or received and returned the questionnaires via courier or email.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

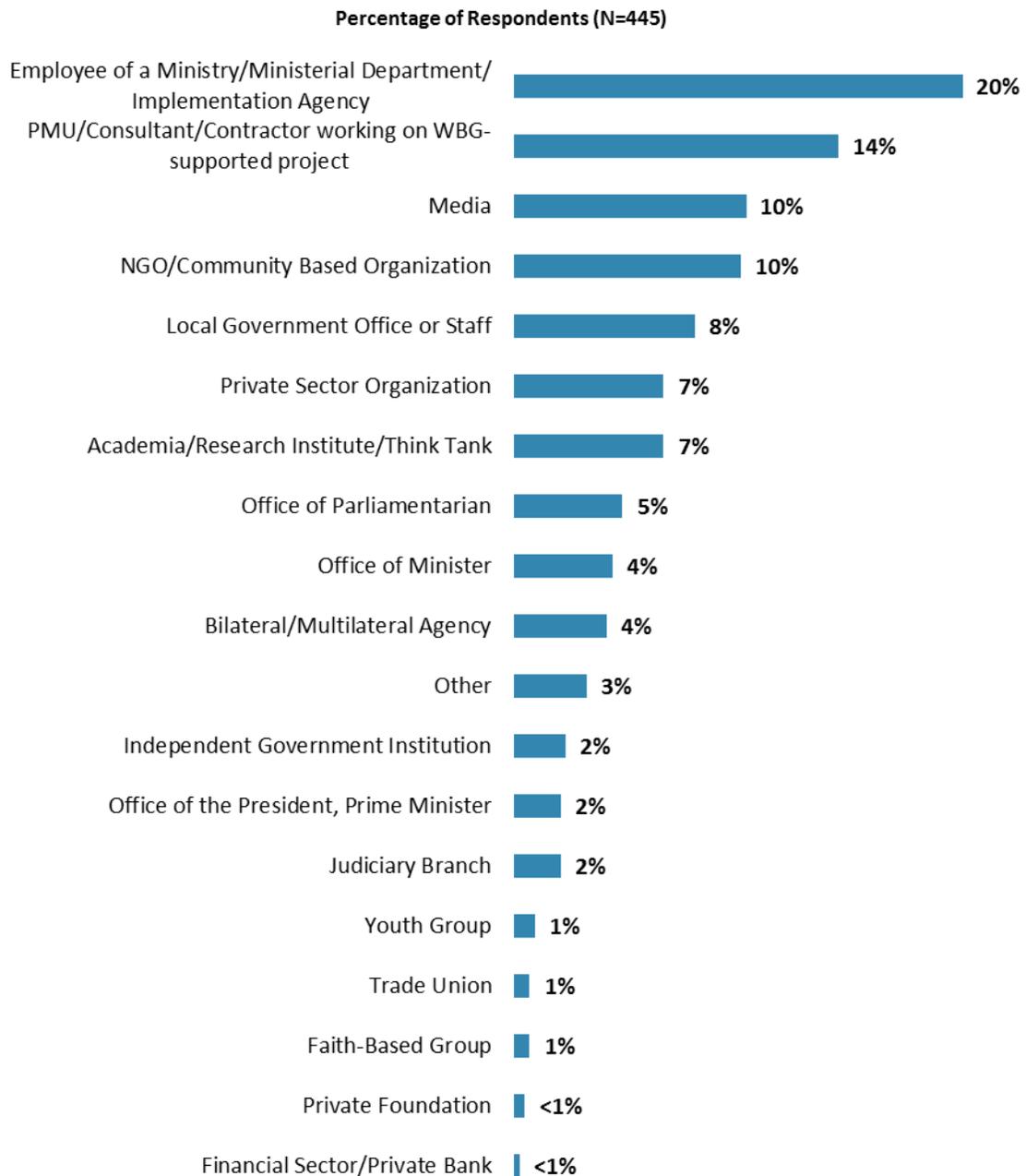
The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'14 (response rate was 10%, N=269). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'14 COS report and the non-weighted data presented in appendices A, B, C, D, and F. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix E (page 70).



III. Demographics of the Sample

Current Position

- For further analyses, respondents from the Office of the President/Prime Minister were combined with respondents from the office of a minister; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from NGOs/community based organizations, youth groups, trade unions, faith-based groups, and private foundations were combined in the “CSO” category.

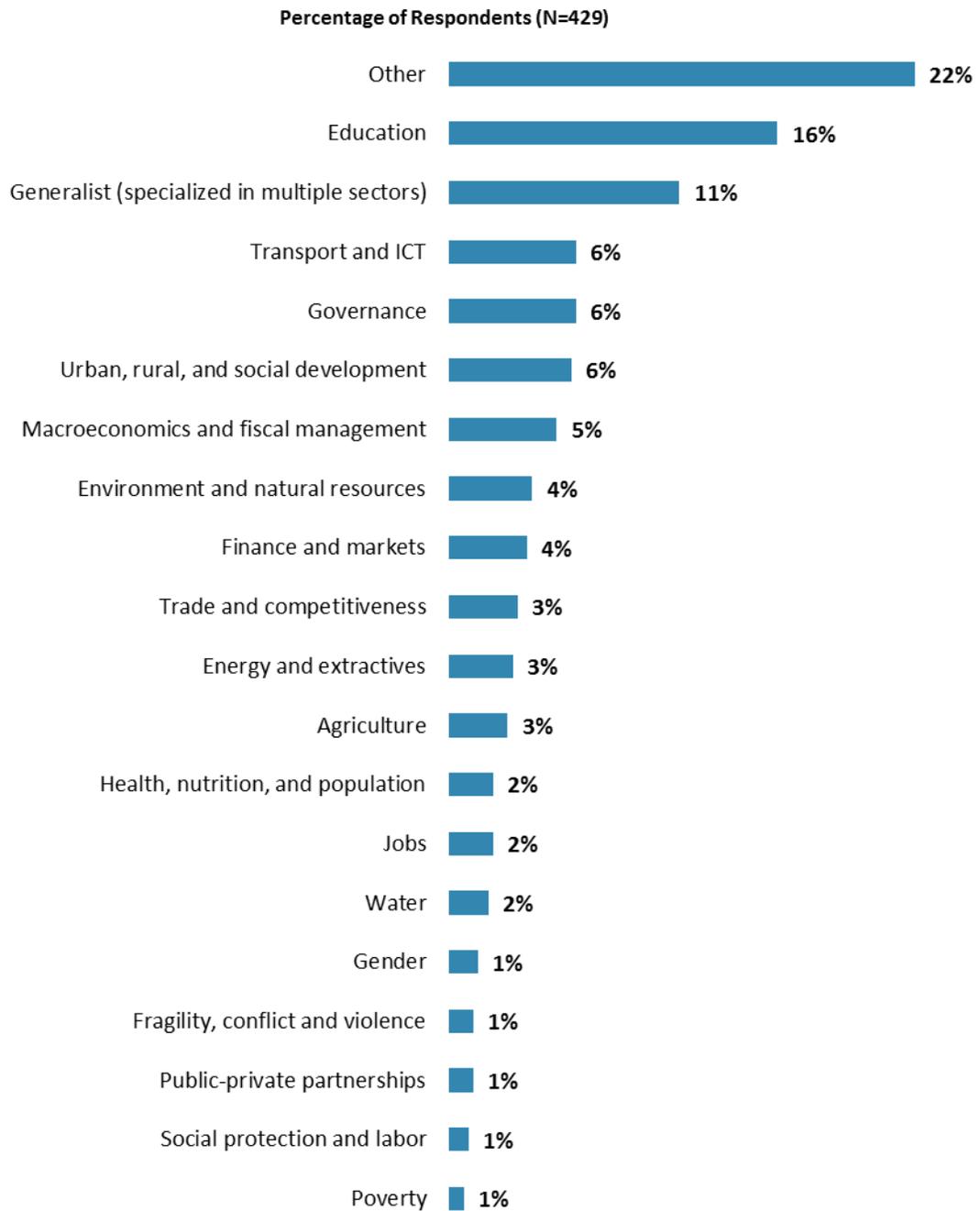


“Which of the following best describes your current position?” (Respondents chose from a list.)



III. Demographics of the Sample (continued)

Area of Primary Specialization



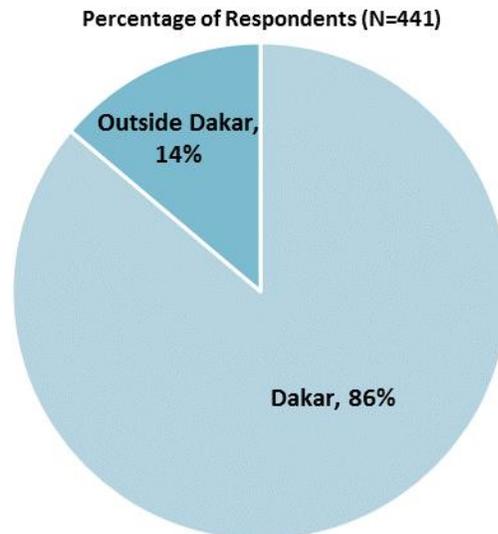
“Please identify the primary specialization of your work.” (Respondents chose from a list.)



III. Demographics of the Sample (continued)

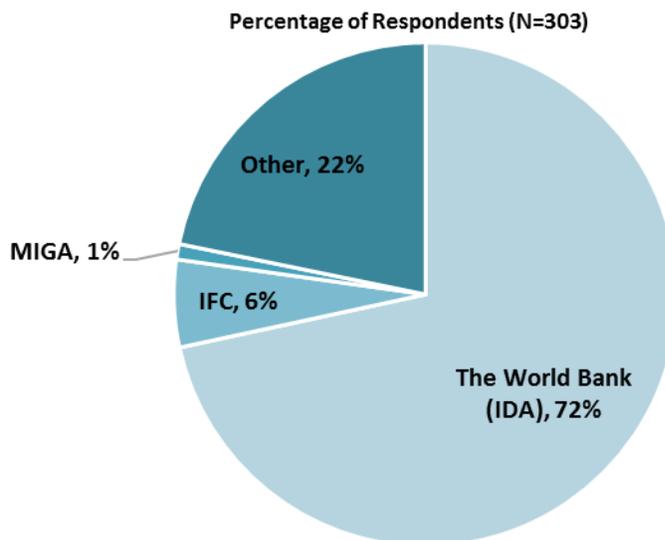
Geographic Locations

- Geographic location comparisons can be found in Appendix C (page 63).



"Which best represents your geographic location?"
(Respondents chose from a list.)

Exposure to Agencies within the World Bank Group



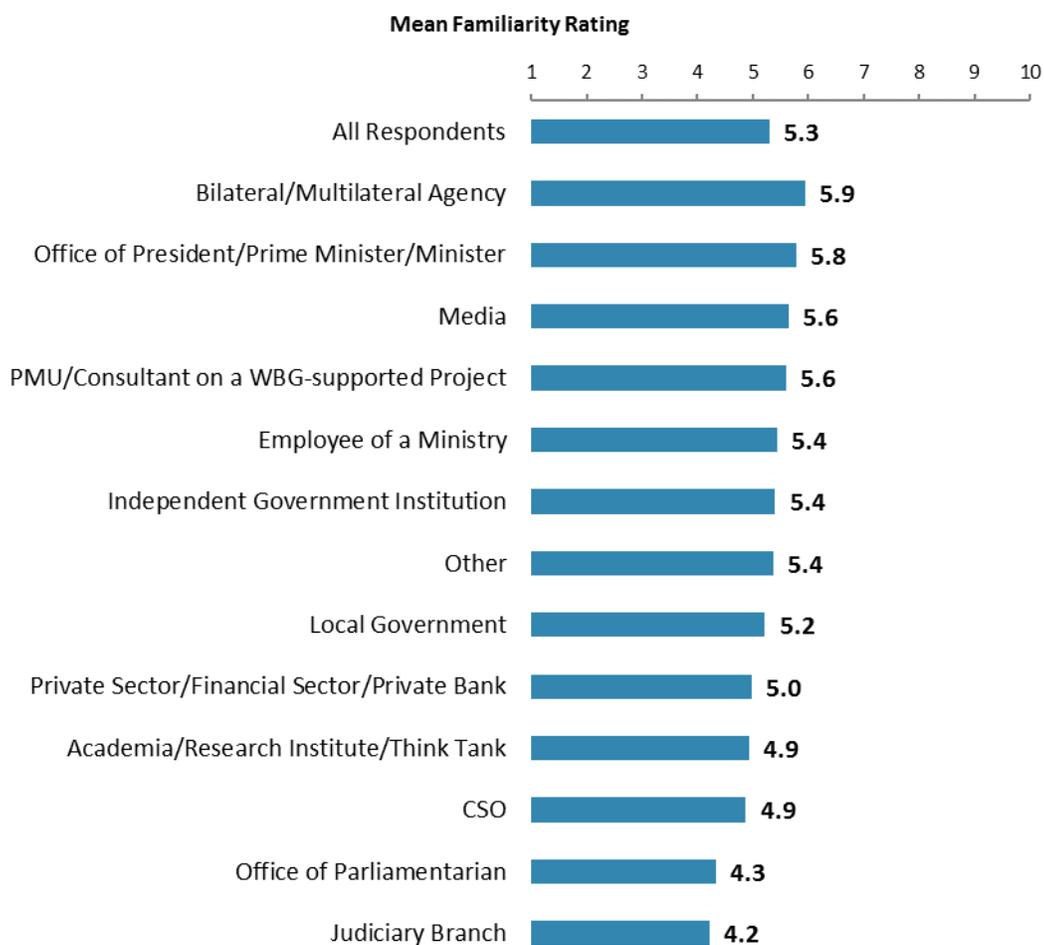
"Which of the following agencies of the World Bank Group do you primarily engage with in Senegal?"
(Respondents chose from a list.)



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey and the FY'14 Country Survey had statistically similar levels of familiarity with the WBG (weighted mean in FY'17 = 5.3; weighted mean in FY'14 = 5.0)¹.
- Respondents' levels of familiarity with the WBG were significantly, strongly correlated with their ratings of the WBG's overall effectiveness in Senegal, and significantly, moderately correlated with their ratings of the extent to which the WBG plays a relevant role in development in Senegal, and the extent to which the WBG contributes to the country's development results.



"How familiar are you with the work of the World Bank Group in Senegal?"
(1 - "Not familiar at all", 10 - "Extremely familiar")

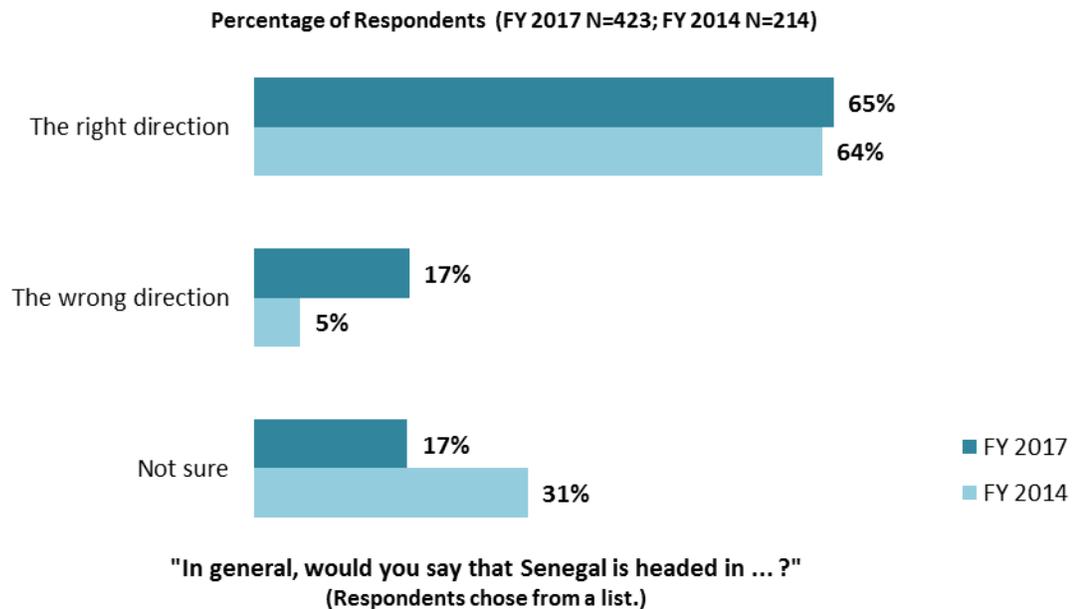
¹ Please refer to Appendix E (page 70) for more details on weighting. The means in the chart were calculated based on un-weighted data.



IV. General Issues Facing Senegal

Headed in the Right Direction²

- **Year comparison:** This year's respondents were significantly more likely to believe that Senegal is headed in the wrong direction compared to respondents in the FY'14 Country Survey.
- **Stakeholder groups:** In this year's Country Survey, respondents from independent government institutions were significantly more likely to indicate that Senegal is headed in the right direction, while respondents from the judiciary branch were significantly less positive about the prospect of Senegal.



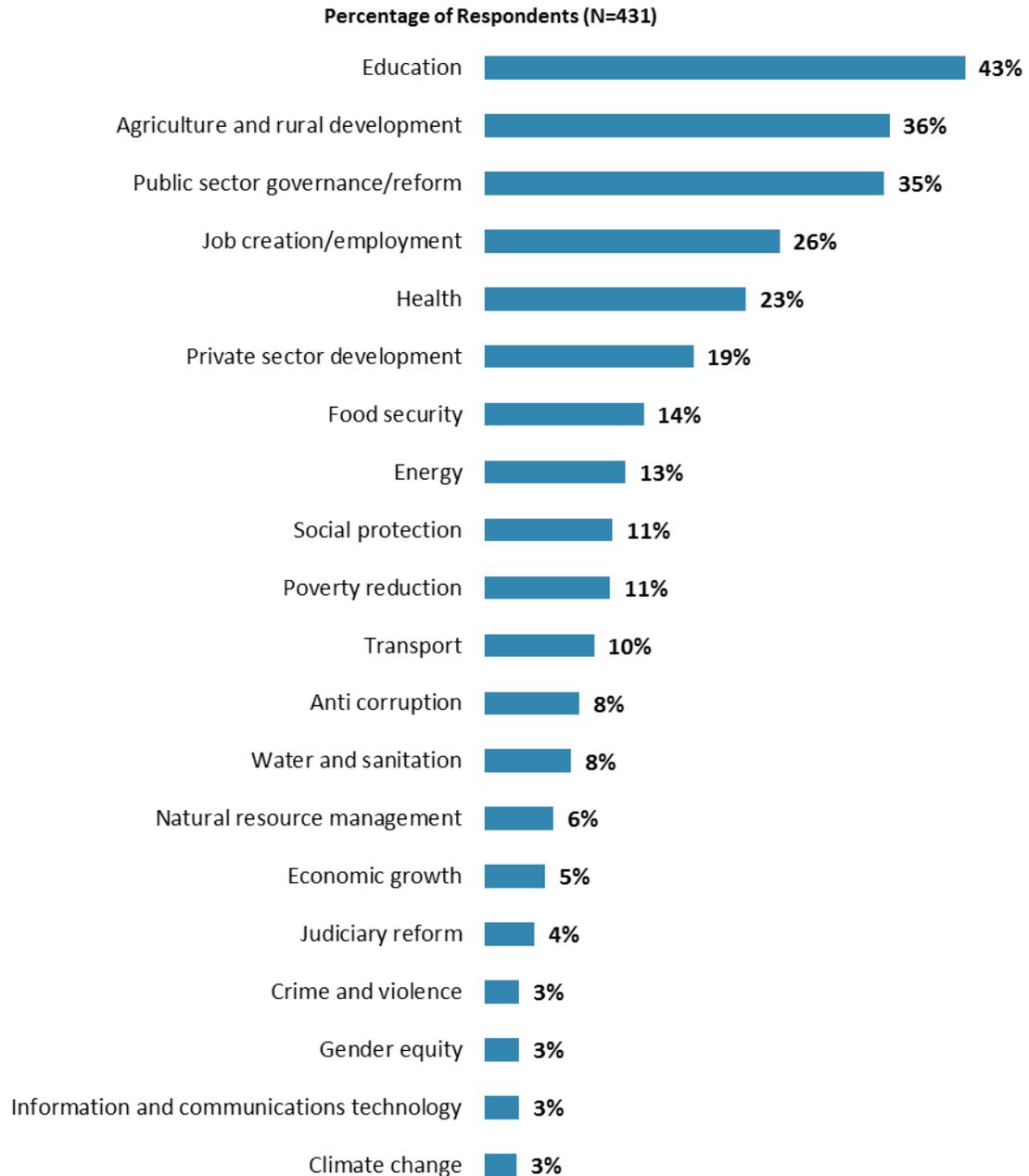
² Percentages presented in the chart were calculated based on weighted data from FY'17 and FY'14.



IV. General Issues Facing Senegal (continued)

Development Priority

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the most important development priorities in Senegal were “*public sector governance/reform*” (37%) and “*education*” (35%).



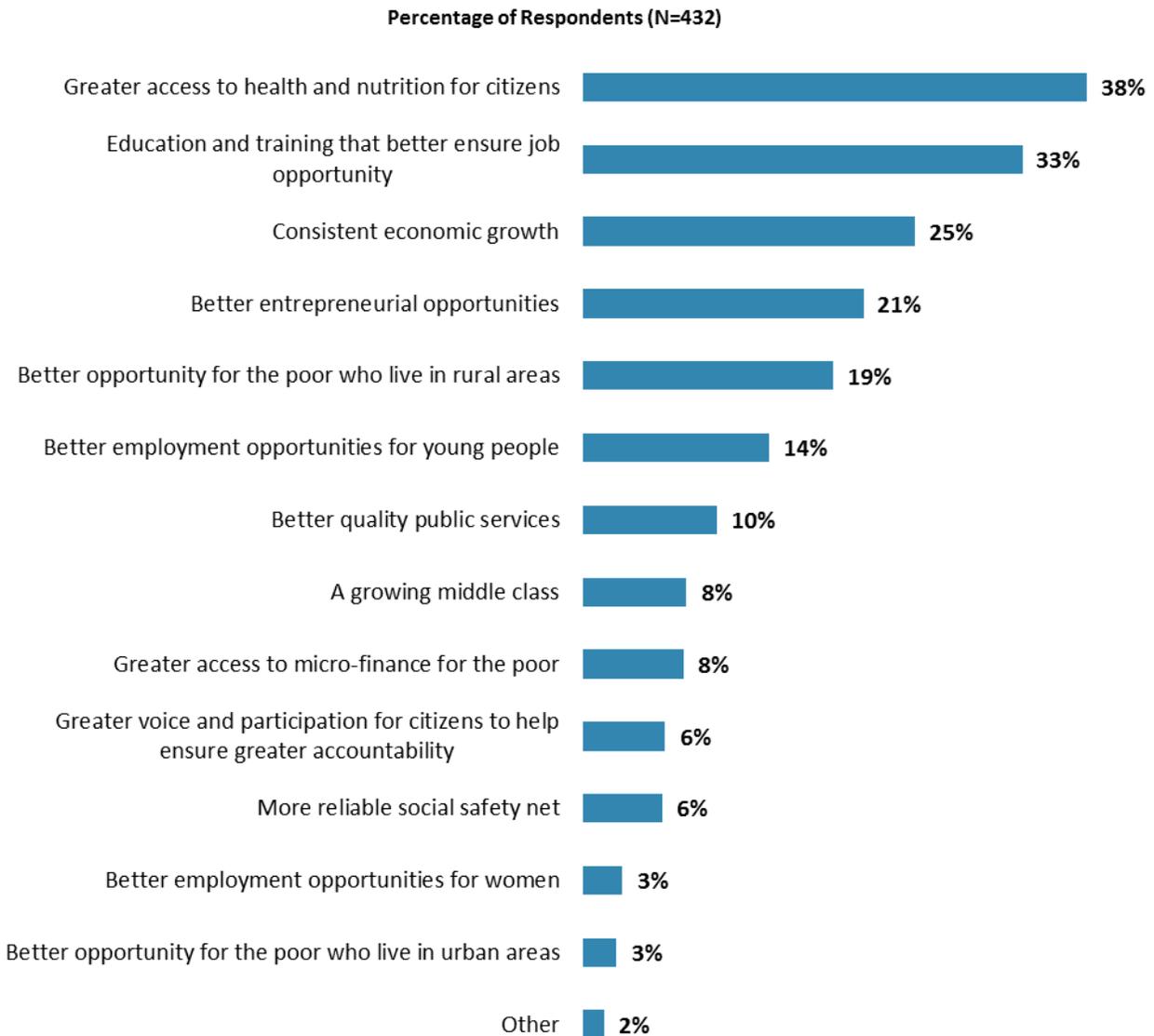
"Listed below are a number of development priorities in Senegal. Please identify which of the following you consider the most important development priorities in Senegal. (Choose no more than THREE)"
(Respondents chose from a list. Responses combined. Top 20 of 28 response options shown.)



IV. General Issues Facing Senegal (continued)

Factors Contributing to “Shared Prosperity”

- **Year comparison:** In the previous FY’14 Country Survey, respondents indicated that shared prosperity in Senegal can be best achieved through “*better employment opportunities for young people*” (30%), “*education and training that better ensure job opportunity*” (26%), and “*better entrepreneurial opportunities*” (25%).



"The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off.

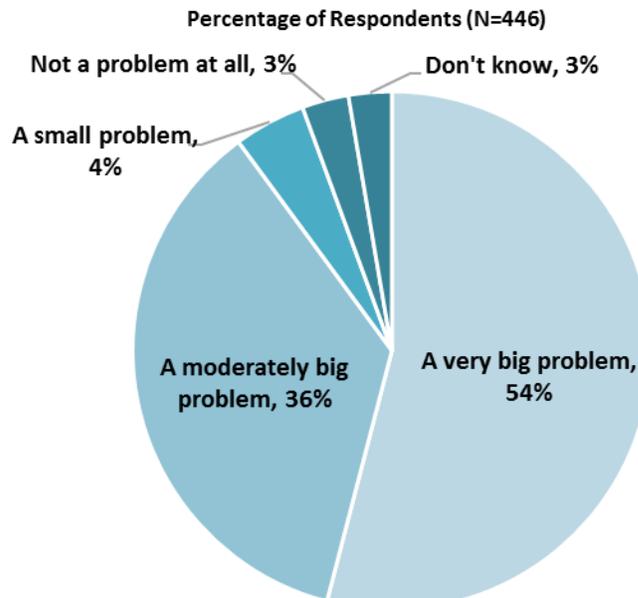
When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Senegal? (Choose no more than TWO)"

(Respondents chose from a list. Responses combined.)



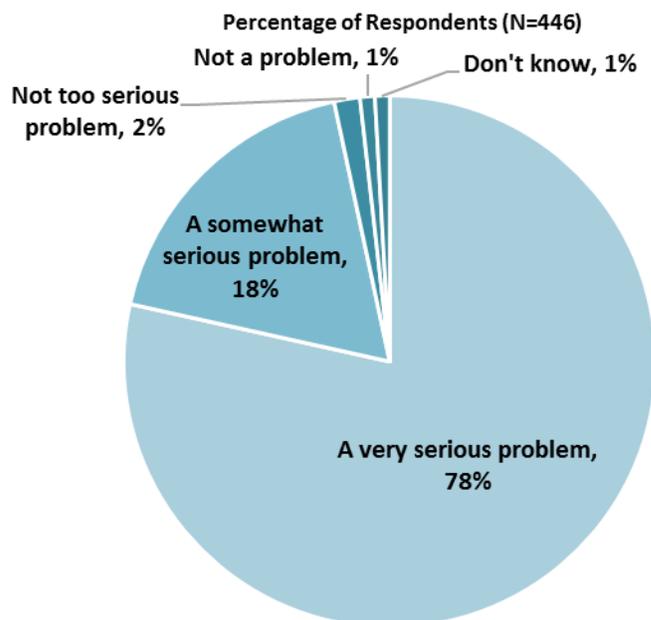
IV. General Issues Facing Senegal (continued)

Gap between the Rich and the Poor



"Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Senegal?" (Respondents chose from a list.)

Global Climate Change

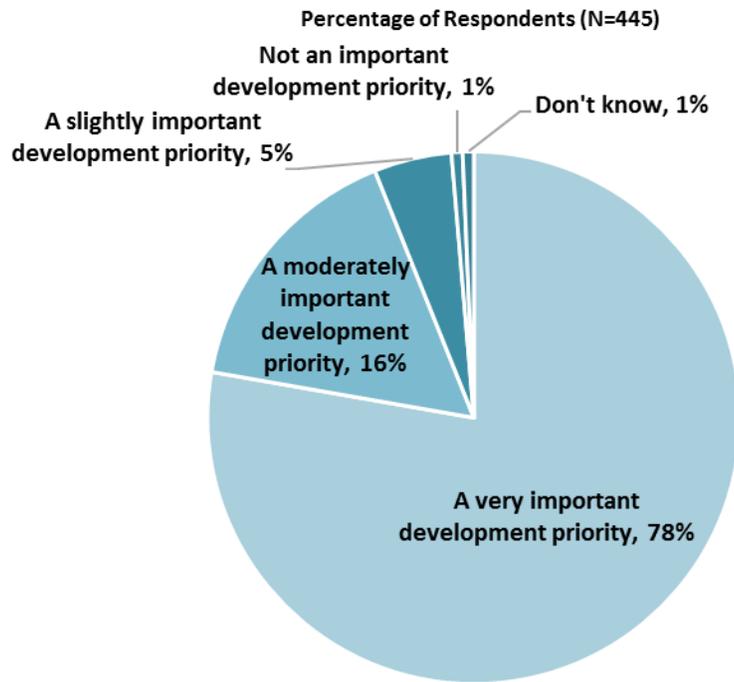


"In your view, is global climate change a very serious problem, somewhat serious, not too serious, or not a problem in your country?" (Respondents chose from a list.)



IV. General Issues Facing Senegal (continued)

Early Childhood Development



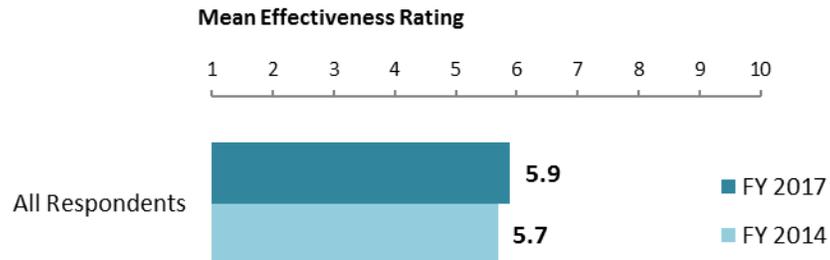
"In your view, is early childhood development (i.e. nutrition, growth, care, and education) a very important, moderately important, slightly important, or not an important development priority in Senegal?"
(Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group

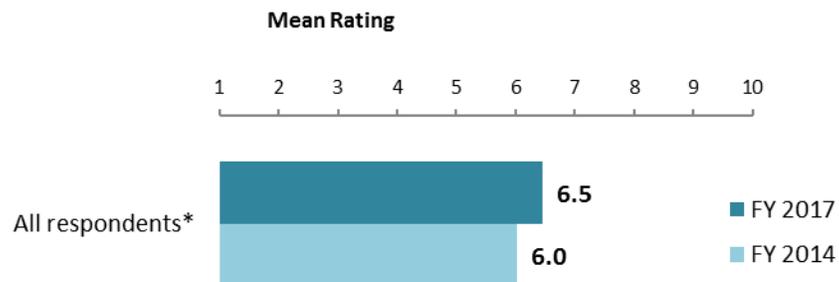
As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Opinion Survey. These will be aggregated for the World Bank Group’s annual Corporate Scorecard.

The World Bank Group’s Overall Effectiveness³ (Indicator Question)



"Overall, please rate your impression of the World Bank Group's effectiveness in Senegal."
(1 - "Not effective at all", 10 - "Very effective")

Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group's work help to achieve development results in Senegal?" (1-"To no degree at all", 10-"To a very significant degree")
(*Significantly different between FY 2017 and FY 2014)

³ Means presented in the charts on this page were calculated based on weighted data.



V. Overall Attitudes toward the World Bank Group (continued)

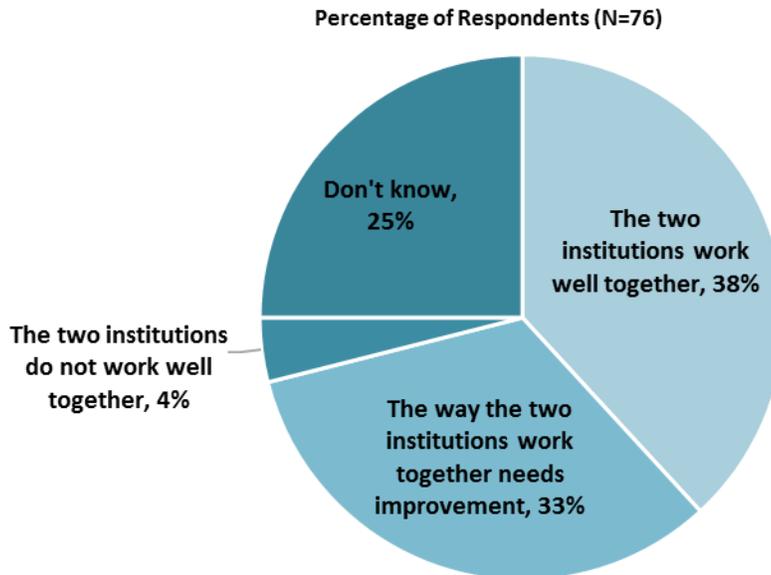
WBG Staff Preparedness⁴



"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Senegal solve its most complicated development challenges?"
 (1-"To no degree at all", 10-"To a very significant degree")

The World Bank and the IFC Working Together

- Only those stakeholders who responded "Yes" to the question "Do your projects involve both the World Bank and the IFC?" provided their views on the working relationship between the World Bank and the IFC.



"If your projects involved both the World Bank and the IFC, what was your view on the two institutions working together in Senegal?" (Respondents chose from a list.)

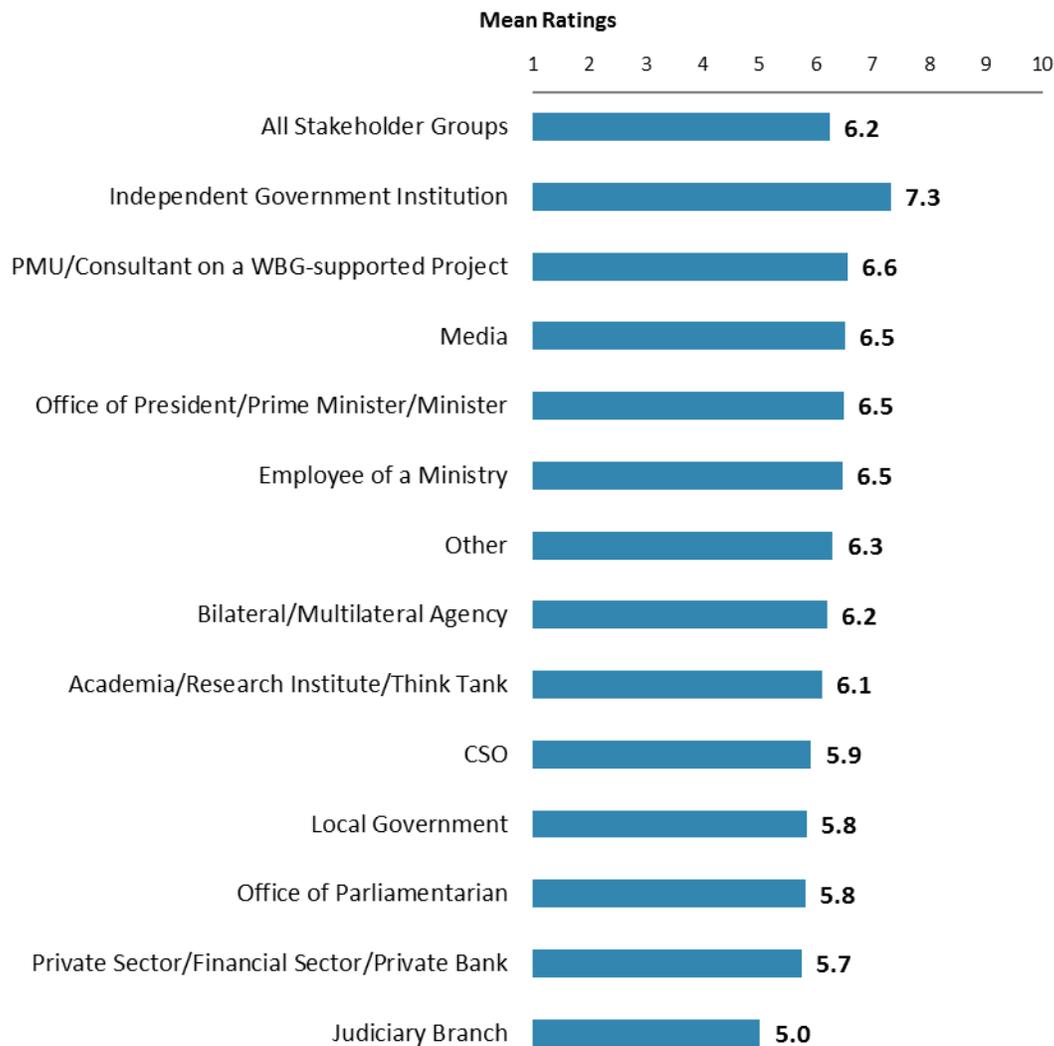
⁴ Means presented in the chart were calculated based on weighted data.



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups

- **Stakeholder groups:** Respondents from independent government institutions had the highest mean ratings for the aggregated responses to the twenty-six COS indicator questions, whereas respondents from the judiciary branch had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (see page 46).
- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-six COS indicator questions (mean rating = 6.6) compared to respondents who do not collaborate with the WBG (mean rating = 5.9). Responses for individual indicator questions by exposure to the WBG can be found in Appendix F (page 74).



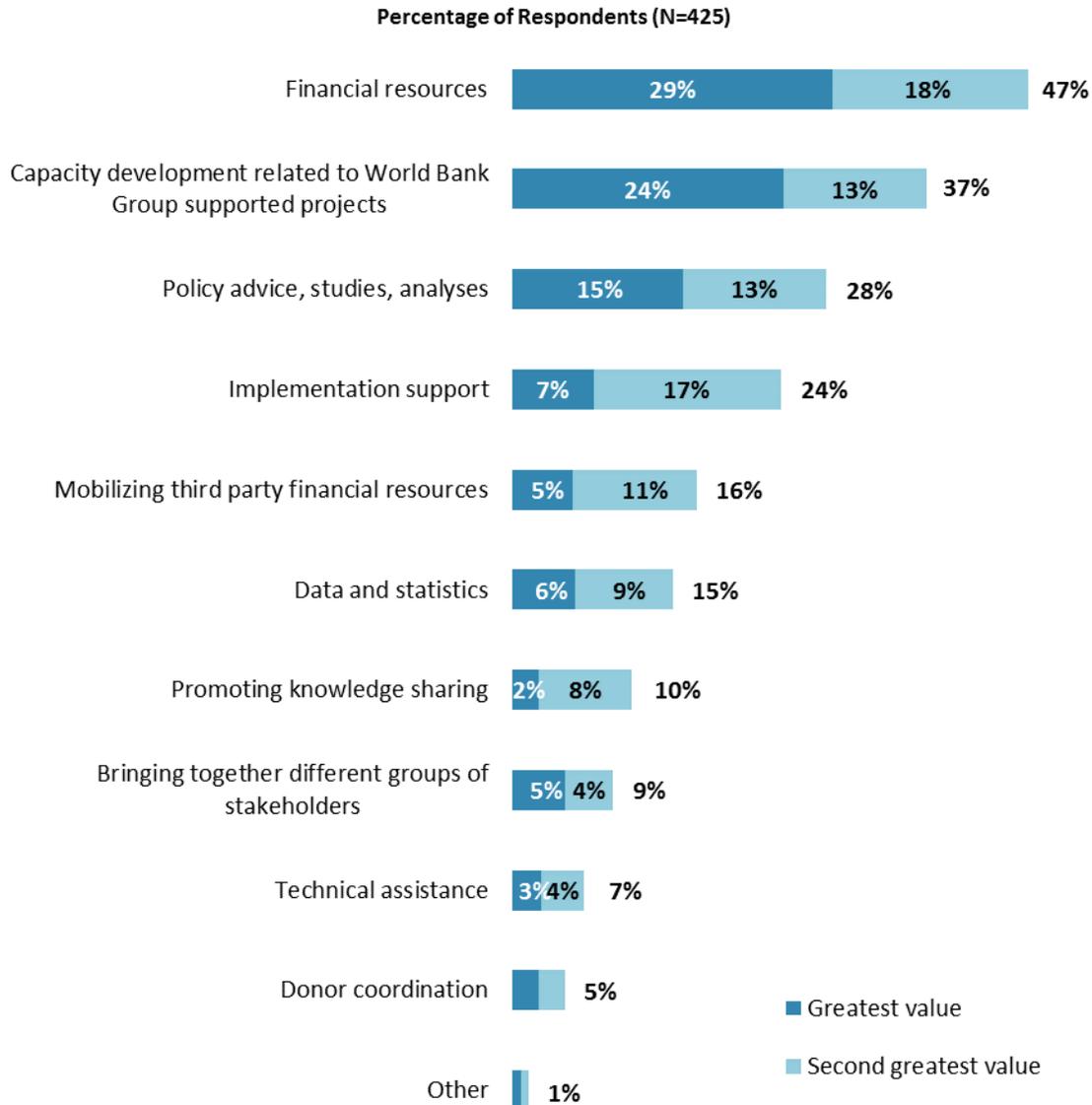
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the WBG's greatest values to Senegal were its "*financial resources*" (55%) and "*capacity development*" (38%).



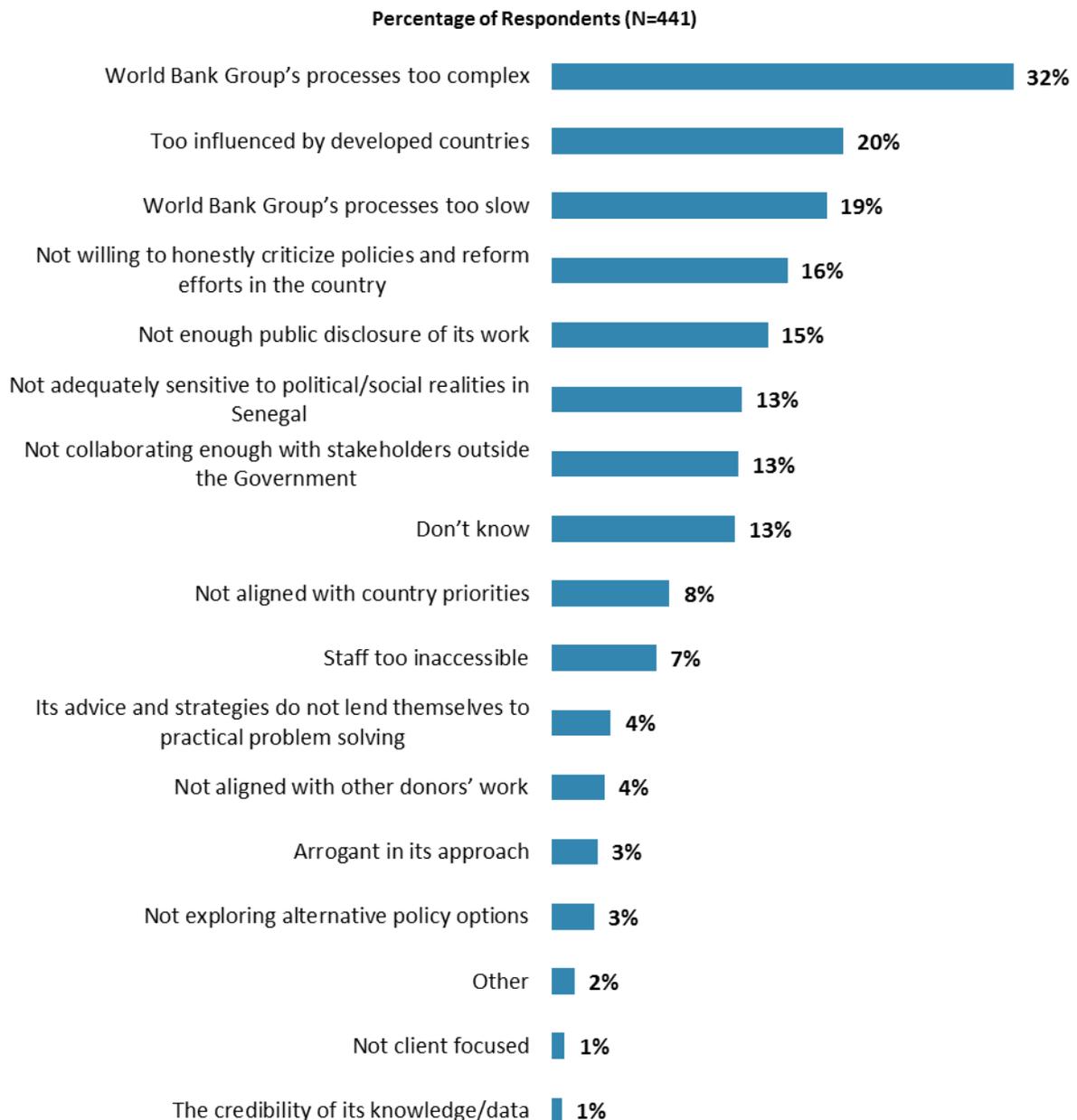
"When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Senegal?"
(Respondents chose from a list.)



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the WBG's greatest weaknesses in its work in Senegal were "*staff too inaccessible*" (19%), "*too influenced by developed countries*" (19%), and "*not aligned with country priorities*" (18%).

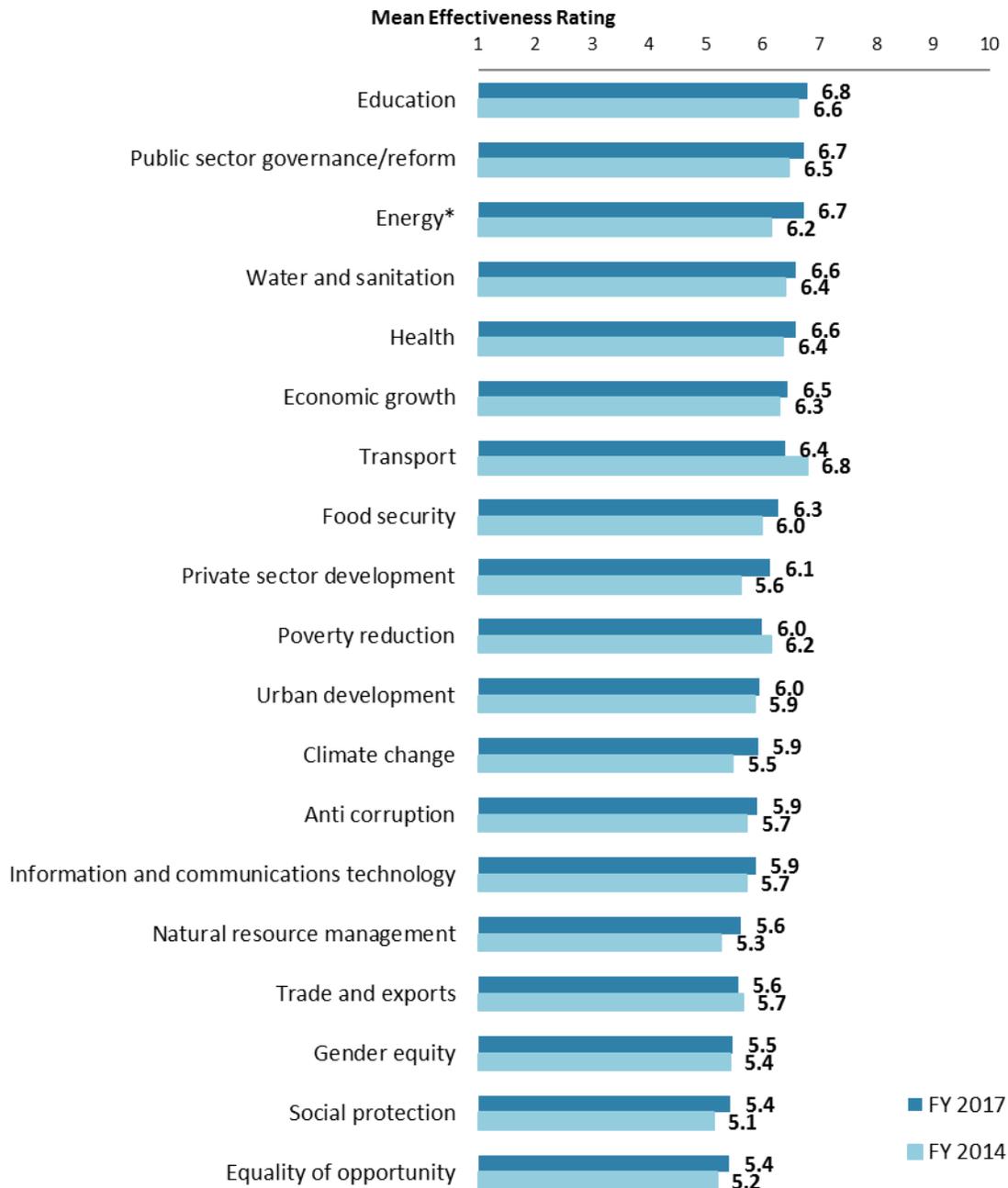


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Senegal? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



VI. Sectoral Effectiveness

Effectiveness of WBG's Support in Sectoral Areas: Year Comparison⁵



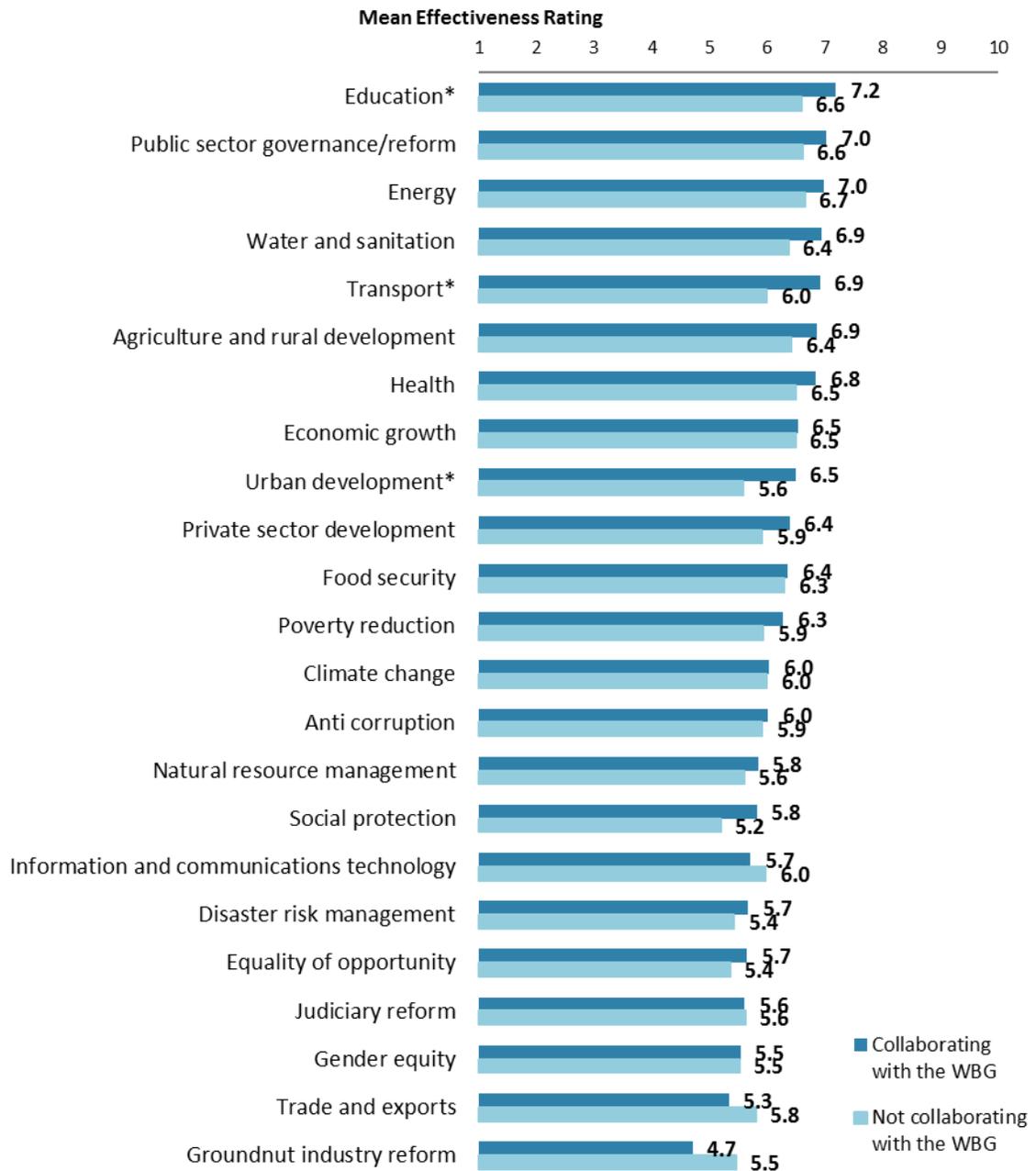
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Senegal?" (1-"Not effective at all", 10-"Very effective")
 (*Significantly different between FY 2017 and FY 2014)

⁵ Means presented in this chart were calculated based on weighted data. See Appendix E for details.



VI. Sectoral Effectiveness (continued)

Effectiveness of WBG's Support in Sectoral Areas: Collaboration⁶



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Senegal?" (1-"Not effective at all", 10-"Very effective")
 (*Significantly different between collaborators and non-collaborators with the WBG)

⁶ Note in the Appendix on the sectoral effectiveness (Appendix A, page 40) that primarily informed stakeholders responded to this question. Respondents were given the option of "don't know" if they did not have exposure to the WBG's work in certain development areas.



VI. Sectoral Effectiveness (continued)

Drivers of Effectiveness

To determine the key drivers of respondents' ratings of the World Bank Group's overall effectiveness and ratings of its ability to help achieve development results in Senegal, bivariate correlational analyses were conducted using respondents' ratings of the twenty-three specific areas of effectiveness.

Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the World Bank Group's overall effectiveness or ratings of its ability to help achieve development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the WBG's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the WBG's ability to help achieve development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the WBG's overall effectiveness or perceptions of the WBG's ability to help achieve development results.

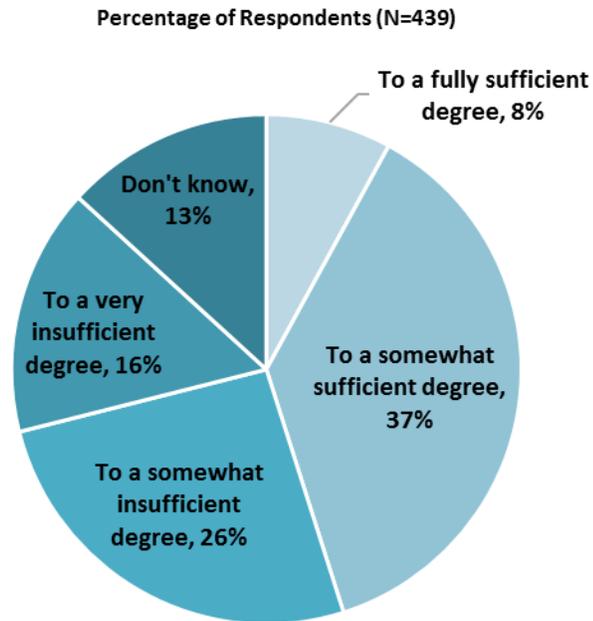
- **Overall Effectiveness:** Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's overall effectiveness in Senegal. The areas determined to be key drivers from these analyses were:
 - The WBG's effectiveness at equality of opportunity;
 - The WBG's effectiveness at poverty reduction; and
 - The WBG's effectiveness at education.

- **Achieving Development Results:** Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's ability to help achieve development results in Senegal, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's ability to help achieve development results. The area determined to be key driver from these analyses was:
 - The WBG's effectiveness at judiciary reform;
 - The WBG's effectiveness at poverty reduction; and
 - The WBG's effectiveness at economic growth.



VI. Sectoral Effectiveness (continued)

Helping the Poorest

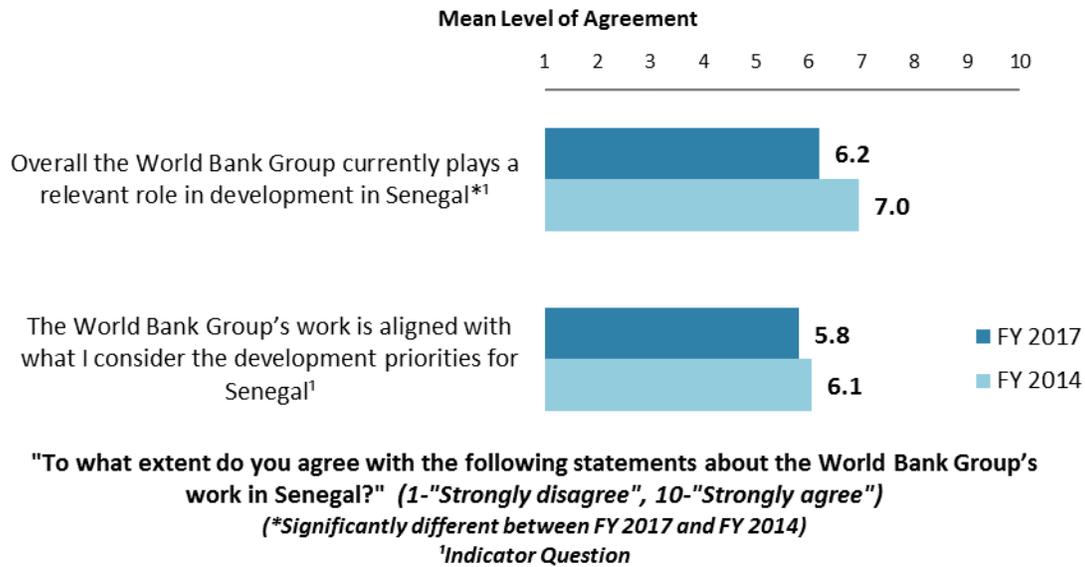


“To what extent do you believe that the World Bank Group's work and support help the poorest in Senegal?” (Respondents chose from a list.)

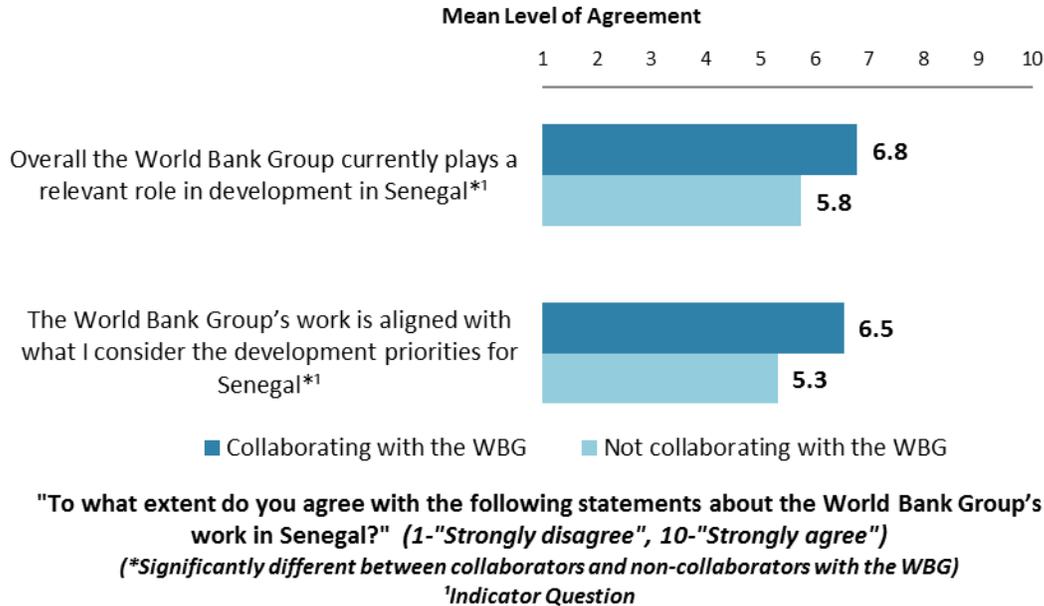


VII. How the World Bank Group Operates

The World Bank Group's Work in Senegal: Year Comparison⁷



The World Bank Group's Work in Senegal: Collaboration

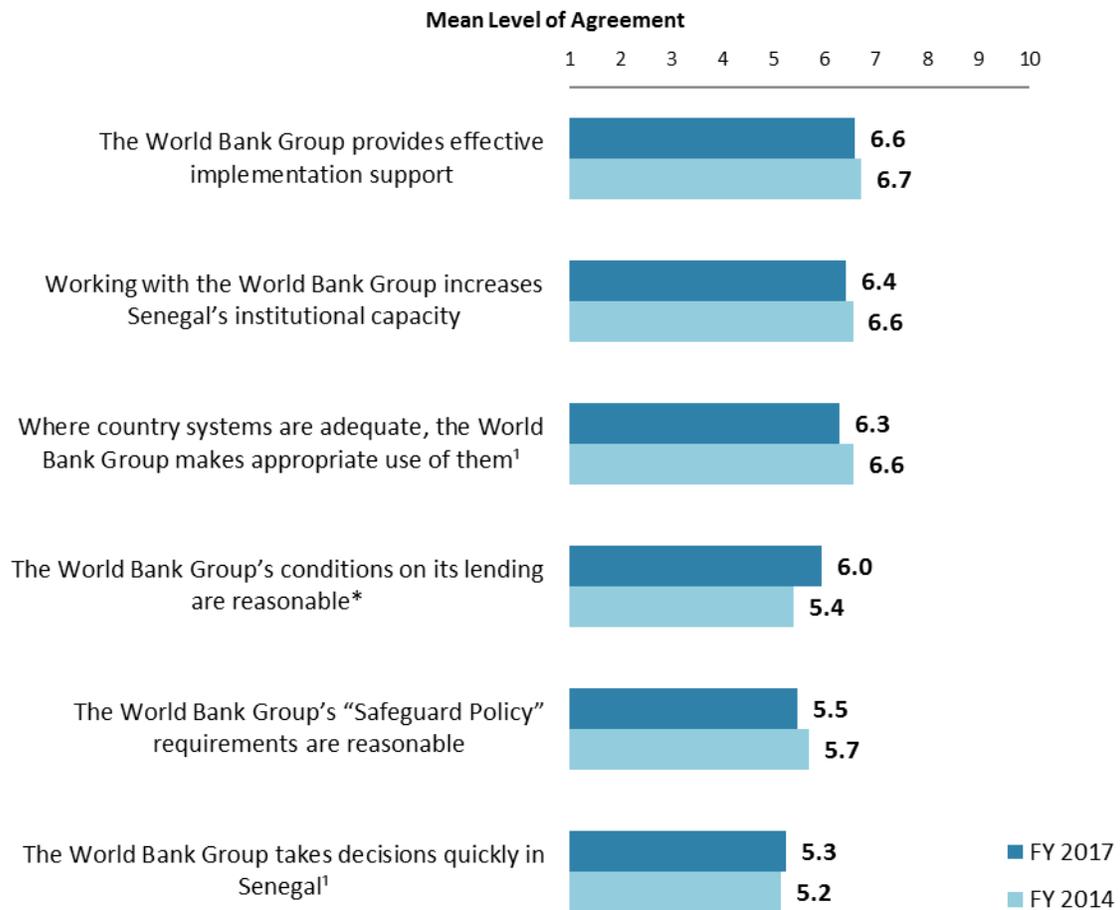


⁷ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Year Comparison⁸



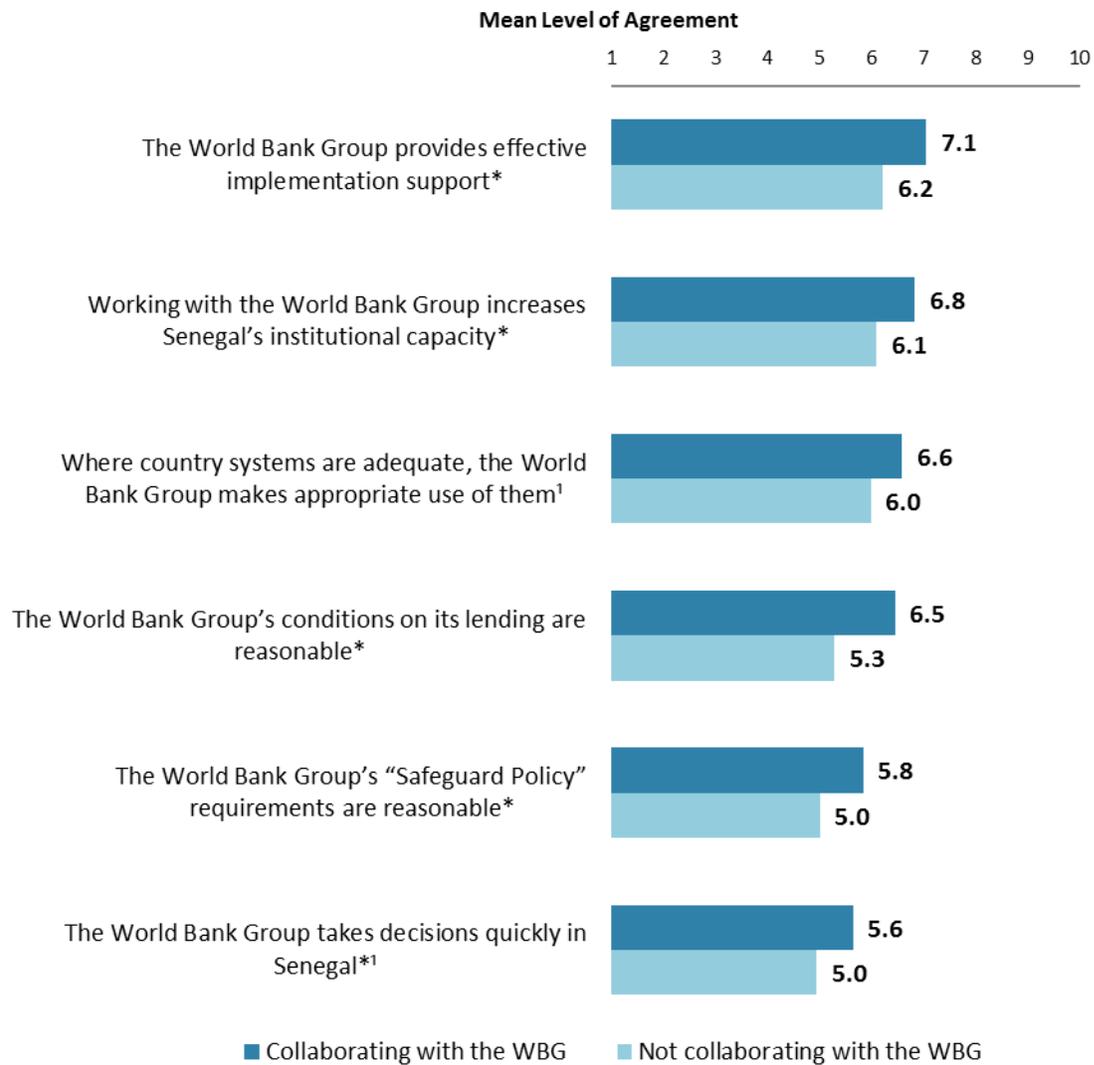
"To what extent do you agree/disagree with the following statements?"
 (1-"Strongly disagree", 10-"Strongly agree")
 (*Significantly different between FY 2017 and FY 2014)
¹Indicator Question

⁸ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

Overall Perceptions: Collaboration

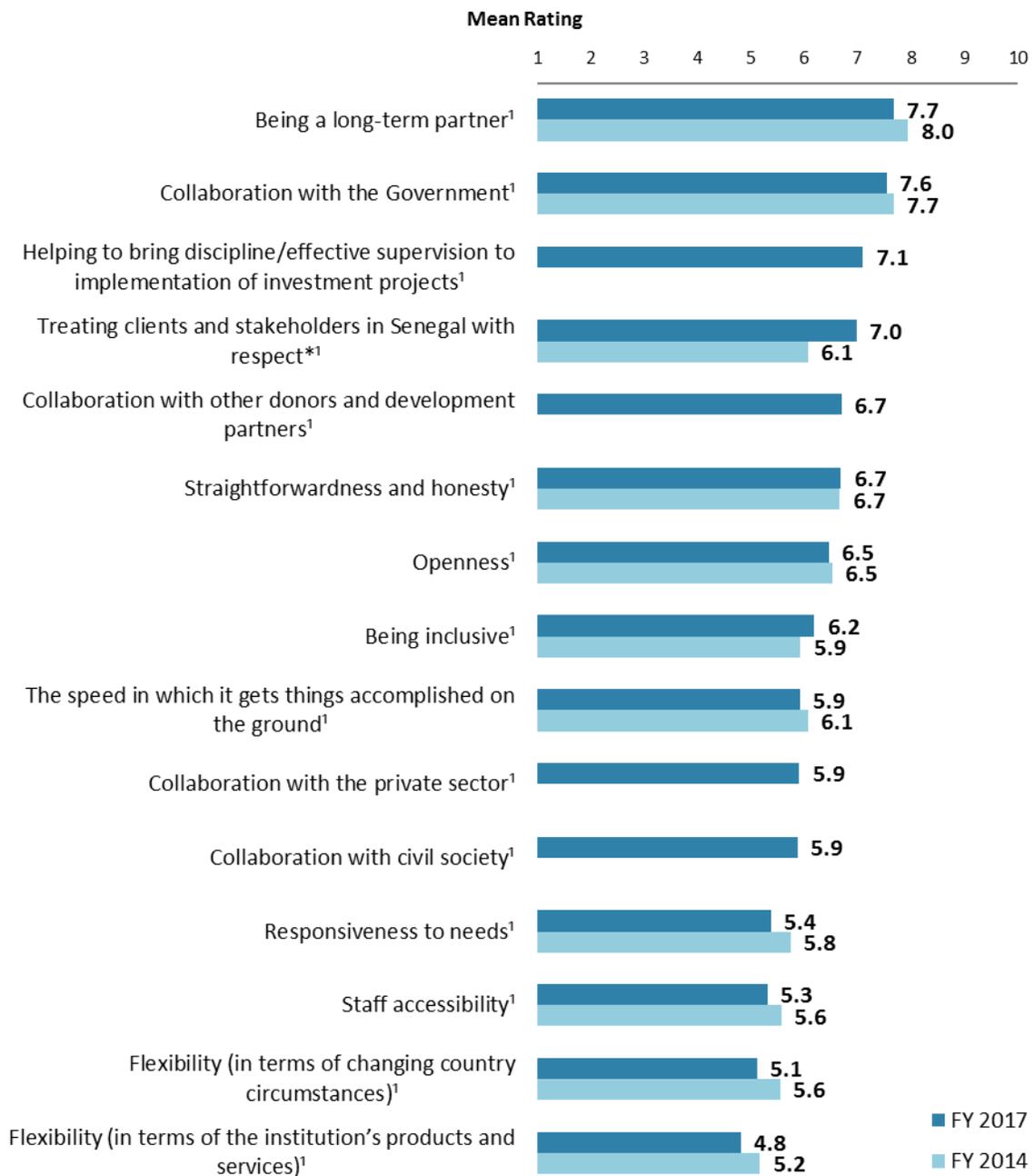


"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree")
*(*Significantly different between collaborators and non-collaborators with the WBG)*
¹Indicator Question



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Year Comparison⁹



"To what extent is the World Bank Group an effective development partner in Senegal, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

*(*Significantly different between FY 2017 and FY 2014)*

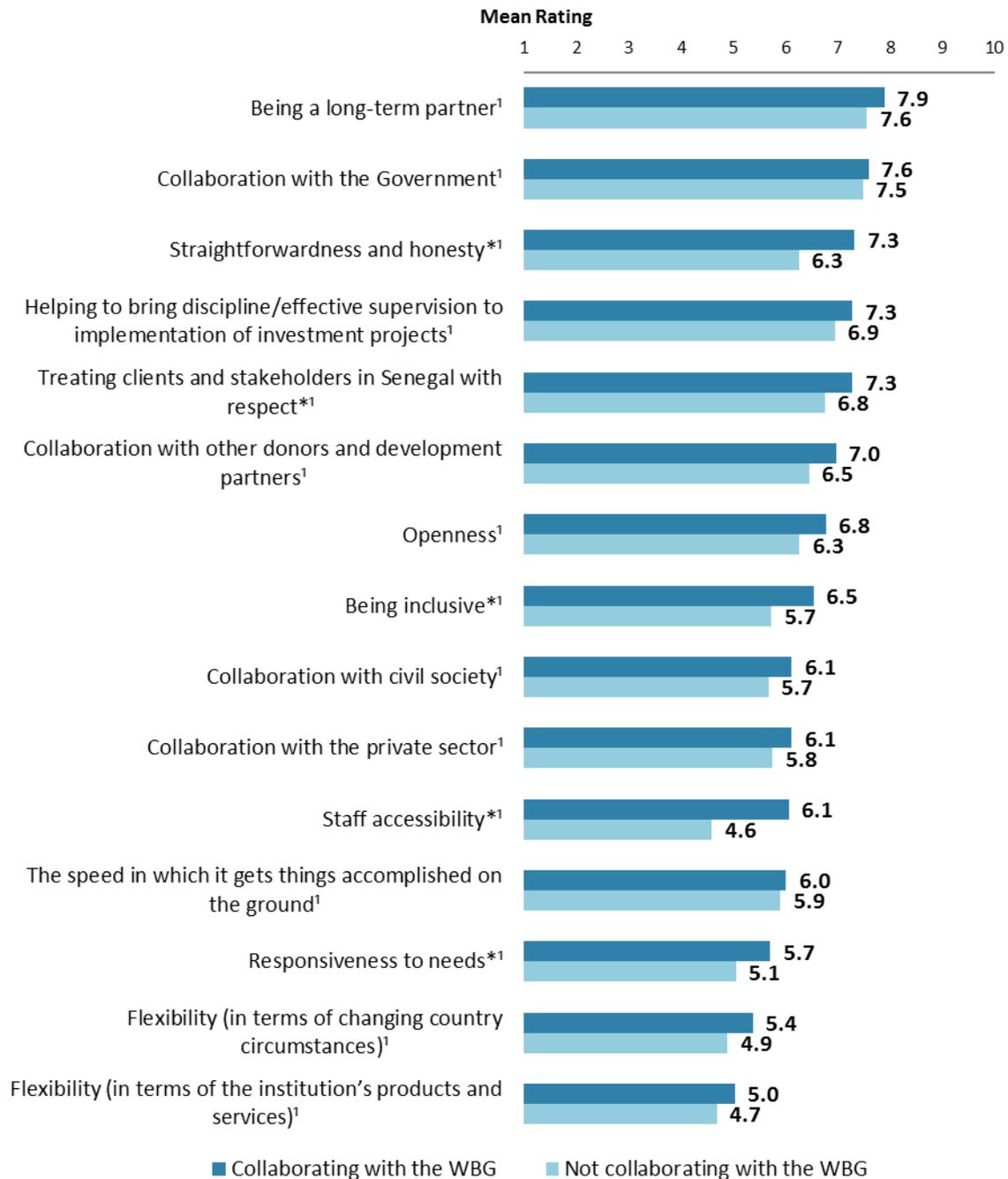
¹Indicator Question

⁹ Means in the chart were calculated based on weighted data.



VII. How the World Bank Group Operates (continued)

The WBG as an Effective Development Partner: Collaboration



"To what extent is the World Bank Group an effective development partner in Senegal, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

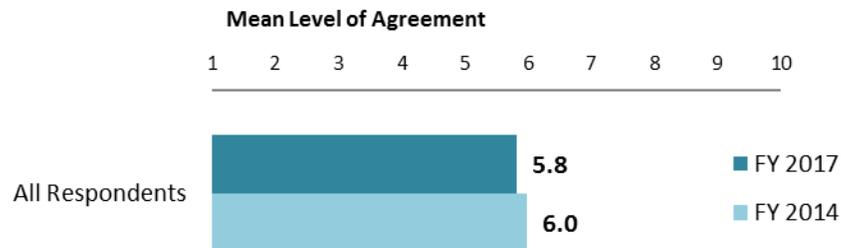
(*Significantly different between collaborators and non-collaborators with the WBG)

¹Indicator Question



VIII. World Bank Group's Knowledge and Instruments

Meeting Senegal's Knowledge Needs¹⁰ (Indicator Question)



"The World Bank Group meets Senegal's needs for knowledge services (e.g., research, analysis, data, technical assistance)." (1-"Strongly disagree", 10-"Strongly agree")

Contribution of the WBG's Knowledge Work and Activities (Indicator Question)



"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?" (1-"Not significant at all", 10-"Very significant")

Technical Quality of the WBG's Knowledge Work and Activities (Indicator Question)



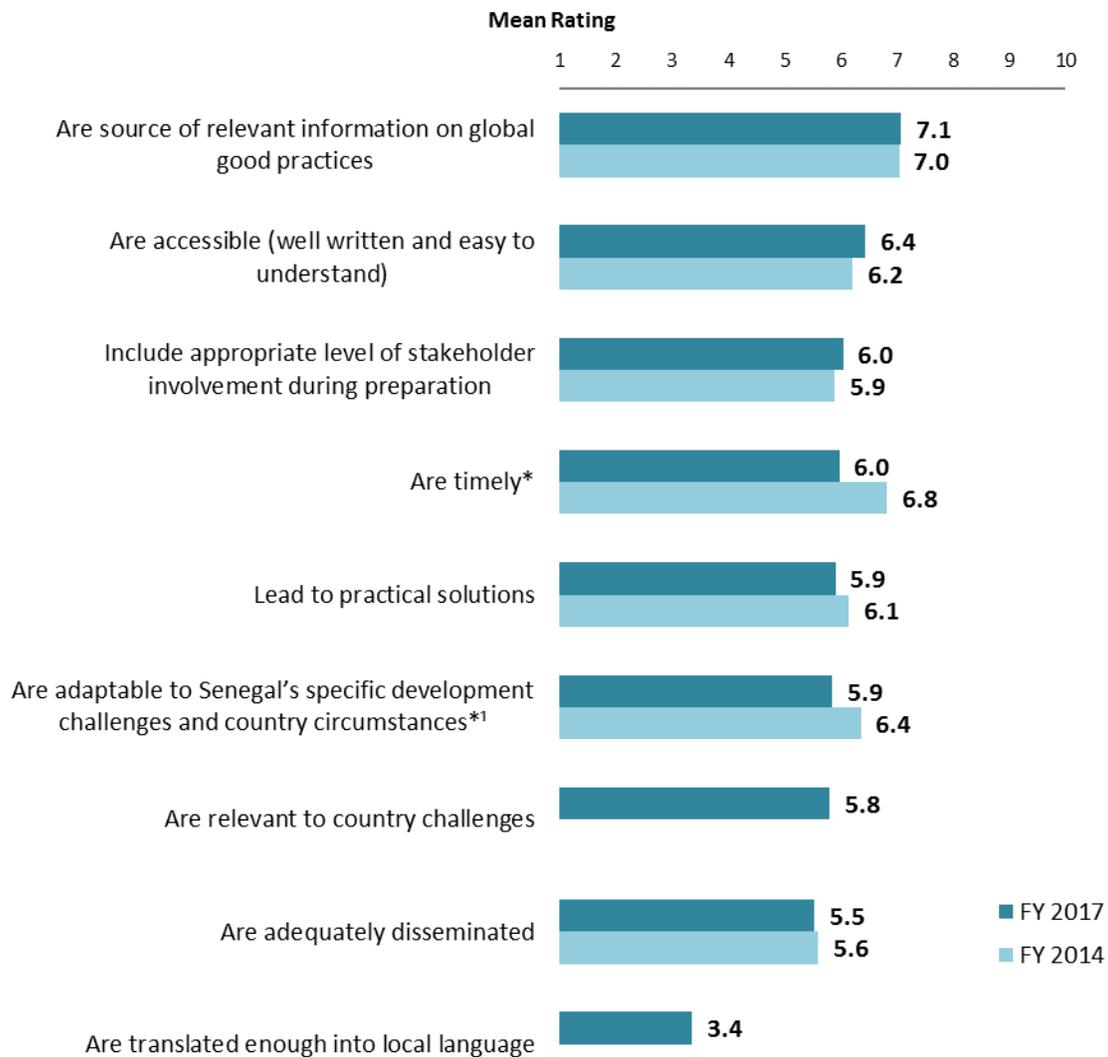
"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" (1-"Very low technical quality", 10-"Very high technical quality")

¹⁰ Means in the charts on this page were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities¹¹



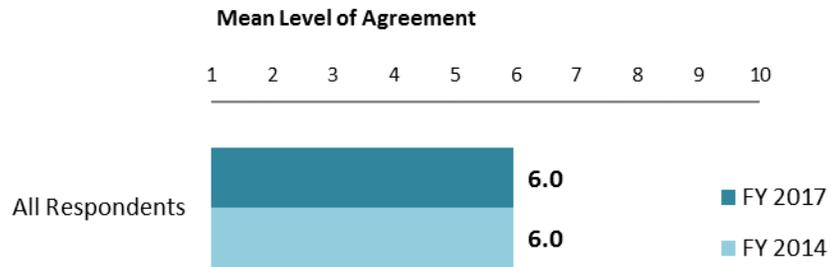
"In Senegal, to what extent do you believe that the World Bank Group's knowledge work and activities: ..." (1-"To no degree at all", 10-"To a very significant degree")
 (*Significantly different between FY 2017 and FY 2014)
 1Indicator Question

¹¹ Means in the chart were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Meeting Senegal's Needs for Financial Instruments¹² (*Indicator Question*)



"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Senegal."
(1-"Strongly disagree", 10-"Strongly agree")

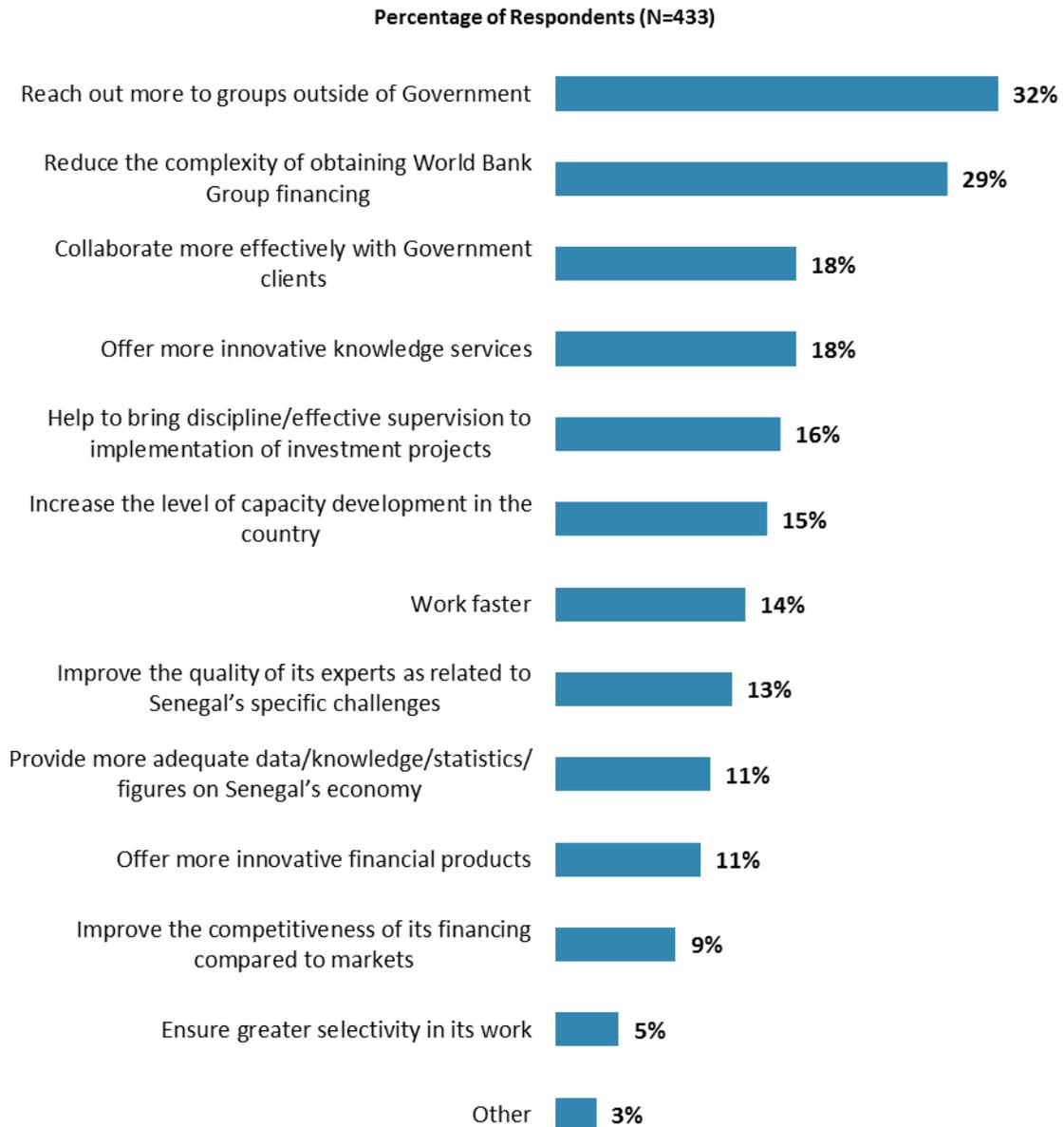
¹² Means in the chart were calculated based on weighted data.



IX. The Future Role of the World Bank Group in Senegal

Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that the WBG should “*reach out more to groups outside of Government*” (32%) to make itself of greater value in Senegal.

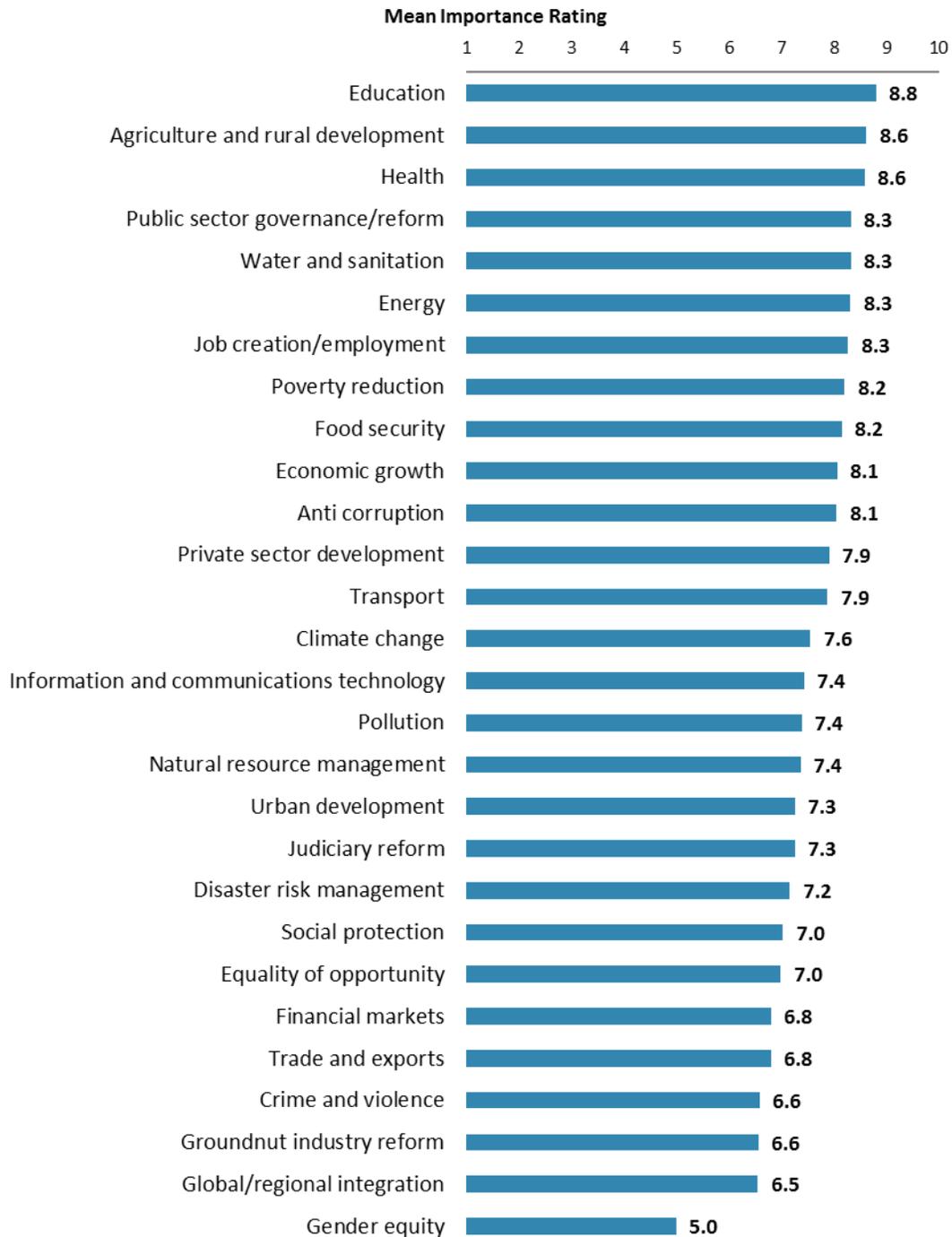


"Which of the following SHOULD the World Bank Group do to make itself of greater value in Senegal? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Senegal (continued)

Importance of the World Bank Group's Support in Sectoral Areas



"In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Senegal?" (1-"Not important at all", 10-"important")

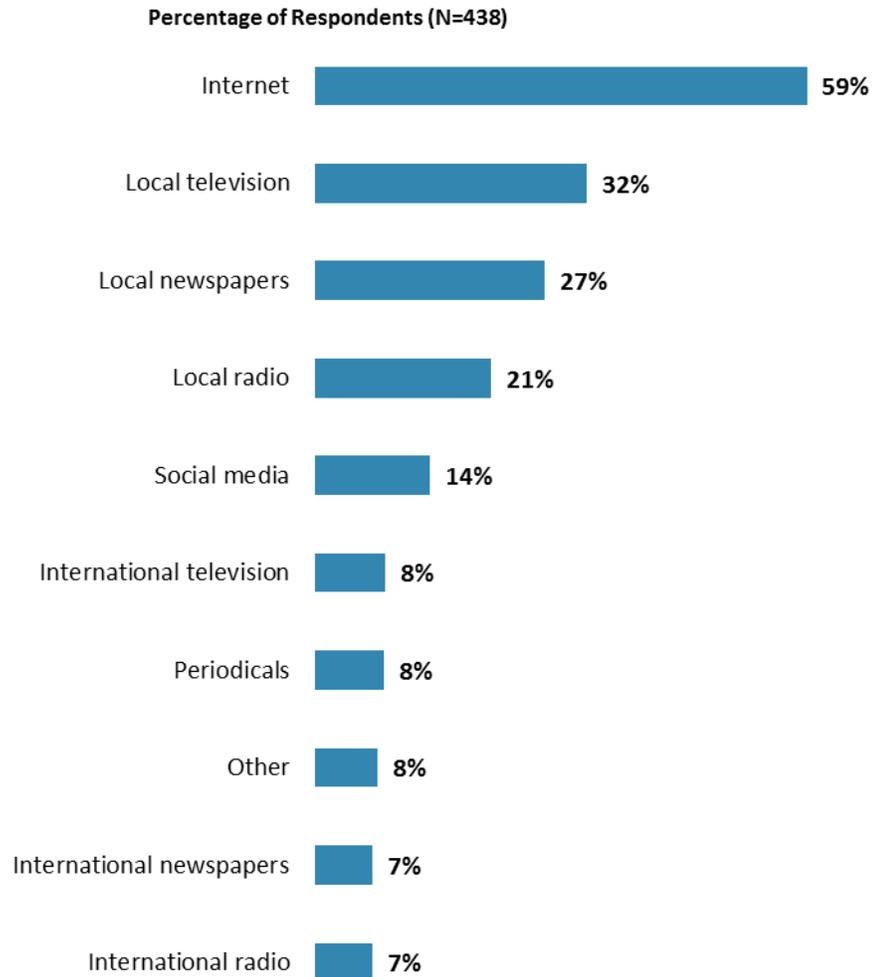


X. Communication and Outreach

Note: When considering the World Bank Group’s future outreach with key constituencies, please see Appendix B (page 46) for all responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the previous FY’14 Country Survey indicated that they got most of their information about economic and social development issues in Senegal from “*Internet*” (60%) and “*local newspapers*” (52%).



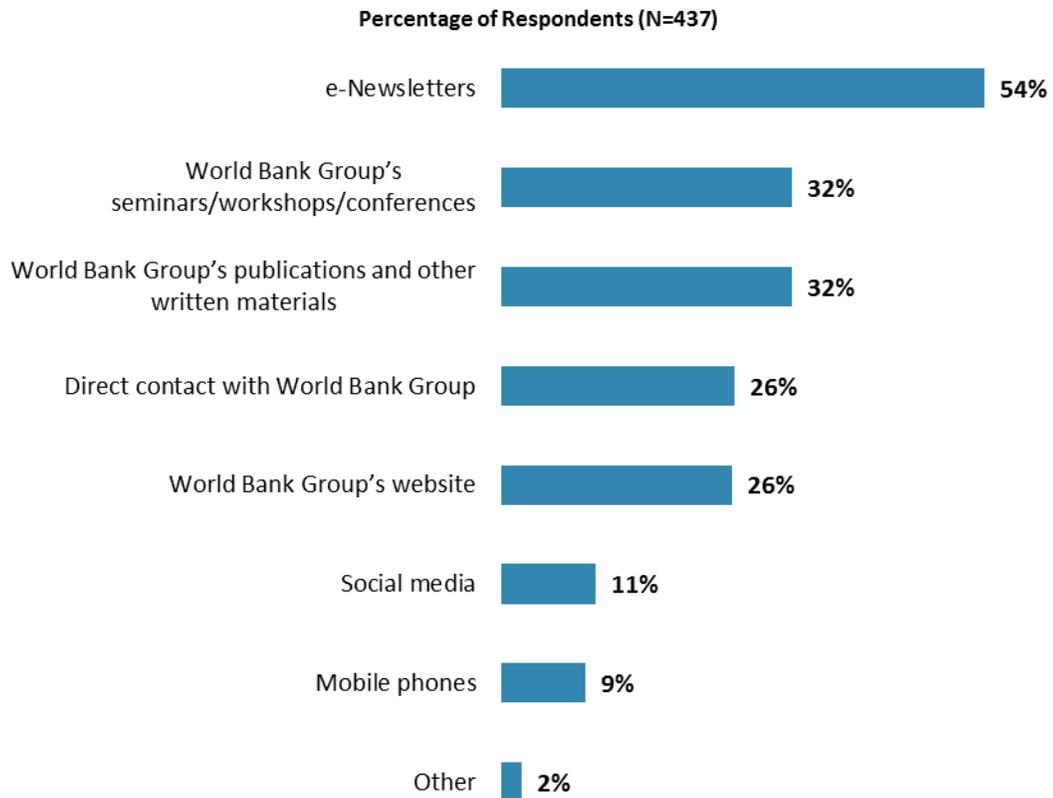
"How do you get most of your information about economic and social development issues in Senegal? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'14 Country Survey indicated that they would prefer to receive information from the WBG through its “*e-Newsletters*” (43%), “*seminars/workshops/conferences*” (37%), and “*direct contact with the WBG*” (32%).



"How would you prefer to receive information from the World Bank Group?
(Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



XI. Appendices

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Senegal





Appendix A: Responses to All Questions across All Respondents (N=446)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. General Issues Facing Senegal

1. In general would you say that Senegal is headed in ... ?	Percentage of Respondents (N=438)
The right direction	65.8%
The wrong direction	17.4%
Not sure	16.9%

2. Listed below are a number of development priorities in Senegal. Please identify which of the following you consider the most important development priorities in Senegal? (Choose no more than THREE)	Percentage of Respondents (Responses Combined; N=431)
Education	42.7%
Agriculture and rural development	36.0%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	35.5%
Job creation/employment	26.2%
Health	23.2%
Private sector development	18.6%
Food security	14.2%
Energy	12.5%
Social protection (e.g., pensions, targeted social assistance)	11.4%
Poverty reduction	11.1%
Transport (e.g., roads, bridges, transportation)	9.7%
Anti corruption	8.4%
Water and sanitation	7.7%
Natural resource management (renewable and non-renewable)	6.0%
Economic growth	5.3%
Judiciary reform	4.4%
Crime and violence	3.0%
Gender equity	3.0%
Information and communications technology	3.0%
Climate change (e.g., mitigation, adaptation)	2.8%
Equality of opportunity (i.e., social inclusion)	2.6%
Global/regional integration	2.3%
Urban development	2.1%
Pollution	1.2%
Trade and exports	0.9%
Groundnut industry reform	0.7%
Disaster risk management	0.5%
Financial markets	0.0%

**A. General Issues Facing Senegal (continued)**

3. The World Bank Group’s “Shared Prosperity” goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country’s population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Senegal? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=432)
Greater access to health and nutrition for citizens	38.2%
Education and training that better ensure job opportunity	33.3%
Consistent economic growth	25.2%
Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)	21.3%
Better opportunity for the poor who live in rural areas	19.0%
Better employment opportunities for young people	14.1%
Better quality public services	10.2%
A growing middle class	7.9%
Greater access to micro-finance for the poor	7.6%
Greater voice and participation for citizens to help ensure greater accountability	6.3%
More reliable social safety net	6.0%
Better employment opportunities for women	3.0%
Better opportunity for the poor who live in urban areas	2.5%
Other	1.6%

4. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Senegal? (Select only ONE response)	Percentage of Respondents (N=446)
A very big problem	54.0%
A moderately big problem	35.9%
A small problem	4.5%
Not a problem at all	2.9%
Don't know	2.7%

5. In your view, is climate change a very serious problem, somewhat serious, not too serious, or not a problem in your country? (Select only ONE response)	Percentage of Respondents (N=446)
A very serious problem	78.5%
A somewhat serious problem	18.2%
Not too serious problem	1.6%
Not a problem	0.9%
Don't know	0.9%

6. In your view, is early childhood development (i.e. nutrition, growth, care, and education) a very important, moderately important, slightly important, or not an important development priority in Senegal? (Select only ONE response)	Percentage of Respondents (N=445)
A very important development priority	77.8%
A moderately important development priority	16.2%
A slightly important development priority	4.7%
Not an important development priority	0.7%
Don't know	0.7%



B. Overall Attitudes toward the World Bank Group

Familiarity	N	DK	Mean	SD
1. How familiar are you with the work of the World Bank Group in Senegal? <i>(1-Not familiar at all, 10-Extremely familiar)</i>	441	0	5.29	2.47

Effectiveness*	N	DK	Mean	SD
2. Overall, please rate your impression of the World Bank Group’s effectiveness in Senegal. <i>(1-Not effective at all, 10-Very effective)</i>	361	83	5.97	2.26

Staff Preparedness	N	DK	Mean	SD
3. To what extent do you believe the World Bank Group’s staff is well prepared (e.g., skills and knowledge) to help Senegal solve its most complicated development challenges? <i>(1-To no degree at all, 10-To a very significant degree)</i>	319	122	6.63	2.22

4. When thinking about the World Bank Group’s role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Senegal?	Percentage of Respondents (N=425)		
	Greatest Value	2nd Greatest Value	Combined
Financial resources	28.9%	17.7%	46.6%
Capacity development related to World Bank Group supported projects	24.5%	12.9%	37.4%
Policy advice, studies, analyses	15.5%	12.9%	28.4%
Implementation support	7.3%	16.9%	24.2%
Mobilizing third party financial resources	5.4%	11.2%	16.6%
Data and statistics	5.6%	8.8%	14.5%
Promoting knowledge sharing	2.4%	8.4%	10.7%
Bringing together different groups of stakeholders	4.7%	4.3%	9.0%
Technical assistance	2.6%	3.8%	6.4%
Donor coordination	2.4%	2.4%	4.7%
Other	0.7%	0.7%	1.4%

5. Which of the following do you identify as the World Bank Group’s greatest WEAKNESSES in its work in Senegal? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=441)
World Bank Group’s processes too complex	32.0%
Too influenced by developed countries	20.2%
World Bank Group’s processes too slow (e.g., too bureaucratic in its operational policies and procedures)	19.0%
Not willing to honestly criticize policies and reform efforts in the country	16.3%
Not enough public disclosure of its work	15.0%
Not adequately sensitive to political/social realities in Senegal	13.2%
Not collaborating enough with stakeholders outside the Government	12.9%
Don’t know	12.7%
Not aligned with country priorities	8.2%
Staff too inaccessible	7.3%
Its advice and strategies do not lend themselves to practical problem solving	4.1%
Not aligned with other donors’ work	3.6%
Arrogant in its approach	3.2%
Not exploring alternative policy options	2.9%
Other	1.6%
Not client focused	0.9%
The credibility of its knowledge/data	0.7%

**B. Overall Attitudes toward the World Bank Group (continued)**

6. To what extent do you believe that the World Bank Group's work and support help the poorest in Senegal? (Select only ONE response)	Percentage of Respondents (N=439)
To a fully sufficient degree	8.0%
To a somewhat sufficient degree	37.1%
To a somewhat insufficient degree	26.0%
To a very insufficient degree	15.7%
Don't know	13.2%

To what extent do you agree with the following statements about the World Bank Group's work in Senegal? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
7. Overall the World Bank Group currently plays a relevant role in development in Senegal*	377	64	6.26	2.50
8. The World Bank Group's work is aligned with what I consider the development priorities for Senegal*	347	93	5.89	2.46

To what extent is the World Bank Group an effective development partner in Senegal, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
9. Responsiveness to needs*	285	154	5.41	2.10
10. Flexibility (in terms of the institution's products and services)*	264	167	4.86	2.04
11. Flexibility (in terms of changing country circumstances)*	236	193	5.13	2.10
12. Being inclusive*	178	248	6.16	2.24
13. Openness (sharing data and other information)*	293	137	6.49	2.20
14. Collaboration with the Government*	339	97	7.58	1.95
15. The speed in which it gets things accomplished on the ground*	277	161	5.95	2.18
16. Helping to bring discipline/effective supervision to implementation of investment projects*	304	130	7.13	2.01
17. Collaboration with civil society*	275	154	5.88	2.29
18. Staff accessibility*	289	146	5.29	2.53
19. Collaboration with other donors and development partners*	241	193	6.69	2.15
20. Collaboration with the private sector*	222	211	5.93	2.43
21. Straightforwardness and honesty*	233	197	6.75	2.39
22. Treating clients and stakeholders in Senegal with respect*	272	163	7.01	2.11
23. Being a long-term partner*	324	118	7.73	2.09

**C. World Bank Group's Effectiveness and Results**

1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Senegal? (1-Not important at all, 10-Very important)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	335	104	7.02	2.50
2. Gender equity	289	134	4.99	2.63
3. Private sector development	347	80	7.91	2.18
4. Education	386	48	8.80	1.78
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	361	76	8.32	2.10
6. Global/regional integration	303	119	6.54	2.26
7. Food security	359	75	8.15	2.16
8. Urban development	326	94	7.25	2.16
9. Energy	366	73	8.31	1.98
10. Water and sanitation	369	66	8.32	2.04
11. Pollution	332	97	7.38	2.33
12. Job creation/employment	364	69	8.27	2.16
13. Health	372	65	8.58	1.99
14. Financial markets	311	114	6.80	2.38
15. Transport (e.g., roads, bridges, transportation)	352	78	7.88	2.14
16. Agriculture and rural development	367	62	8.61	1.89
17. Trade and exports	325	106	6.80	2.34
18. Crime and violence	312	116	6.58	2.75
19. Natural resource management (renewable and non-renewable)	321	113	7.36	2.46
20. Climate change (e.g., mitigation, adaptation)	342	89	7.55	2.40
21. Poverty reduction	376	64	8.20	2.15
22. Anti corruption	354	82	8.05	2.21
23. Judiciary reform	335	98	7.25	2.52
24. Economic growth	355	79	8.06	2.11
25. Disaster risk management	327	103	7.16	2.35
26. Equality of opportunity (i.e., social inclusion)	328	106	6.98	2.57
27. Groundnut industry reform	314	118	6.56	2.51
28. Information and communications technology	345	91	7.43	2.28

**C. World Bank Group's Effectiveness and Results (continued)**

2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Senegal? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., pensions, targeted social assistance)	162	277	5.52	2.62
2. Gender equity	142	289	5.50	2.42
3. Private sector development	213	219	6.18	2.45
4. Education	284	153	6.86	2.23
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	257	180	6.83	2.28
6. Food security	217	219	6.39	2.41
7. Urban development	211	225	5.99	2.31
8. Energy	241	191	6.82	2.30
9. Water and sanitation	240	194	6.62	2.31
10. Health	250	186	6.69	2.33
11. Transport (e.g., roads, bridges, transportation)	229	203	6.40	2.38
12. Agriculture and rural development	256	179	6.63	2.38
13. Trade and exports	173	259	5.69	2.33
14. Natural resource management (renewable and non-renewable)	166	269	5.72	2.30
15. Climate change (e.g., mitigation, adaptation)	197	239	6.03	2.37
16. Poverty reduction	255	178	6.13	2.44
17. Anti corruption	218	220	5.98	2.54
18. Judiciary reform	182	255	5.69	2.58
19. Economic growth	249	189	6.55	2.41
20. Disaster risk management	165	267	5.53	2.63
21. Equality of opportunity (i.e., social inclusion)	158	275	5.48	2.60
22. Groundnut industry reform	163	273	5.28	2.48
23. Information and communications technology	182	255	5.93	2.55

Achieving Development Results*	N	DK	Mean	SD
3. To what extent does the World Bank Group's work help to achieve development results in Senegal? (1-To no degree at all, 10-To a very significant degree)	346	94	6.51	2.02

To what extent do you agree with the following statements about the World Bank Group in Senegal? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
4. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Senegal*	336	107	6.02	2.26
5. The World Bank Group meets Senegal's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	310	133	5.86	2.26

**D. The World Bank Group's Knowledge Work and Activities**

In Senegal, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. Are timely	231	209	6.03	2.21
2. Include appropriate level of stakeholder involvement during preparation	271	175	6.06	2.14
3. Lead to practical solutions	284	158	5.94	2.20
4. Are accessible (well written and easy to understand)	314	125	6.44	2.28
5. Are source of relevant information on global good practices	310	129	7.10	2.20
6. Are relevant to country challenges	299	139	5.79	2.33
7. Are adequately disseminated	144	116	5.53	2.61
8. Are translated enough into local language	253	187	3.32	2.37
9. Are adaptable to Senegal's specific development challenges and country circumstances*	290	150	5.84	2.34
Overall Evaluations				
10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant)	342	98	6.67	2.16
11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality)	336	105	7.02	1.88

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
1. The World Bank Group's "Safeguard Policy" requirements are reasonable	239	206	5.46	2.44
2. The World Bank Group's conditions on its lending are reasonable	268	173	5.88	2.43
3. The World Bank Group takes decisions quickly in Senegal*	236	203	5.28	2.13
4. Working with the World Bank Group increases Senegal's institutional capacity	318	125	6.47	2.43
5. Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them*	272	174	6.29	2.50
6. The World Bank Group provides effective implementation support (i.e., supervision of projects)	320	125	6.64	2.40

**F. The Future Role of the World Bank Group in Senegal**

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Senegal? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=433)
Reach out more to groups outside of Government	32.3%
Reduce the complexity of obtaining World Bank Group financing	28.6%
Collaborate more effectively with Government clients (e.g., national, state, local)	17.6%
Offer more innovative knowledge services	17.6%
Help to bring discipline/effective supervision to implementation of investment projects	16.4%
Increase the level of capacity development in the country	15.5%
Work faster	13.9%
Improve the quality of its experts as related to Senegal's specific challenges	12.9%
Provide more adequate data/knowledge/statistics/figures on Senegal's economy	11.3%
Offer more innovative financial products	10.6%
Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)	8.8%
Ensure greater selectivity in its work	4.6%
Other	3.0%

G. Communication and Information Sharing

1. How do you get most of your information about economic and social development issues in Senegal? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=438)
Internet	58.7%
Local television	32.4%
Local newspapers	27.4%
Local radio	21.0%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	13.7%
International television	8.4%
Periodicals	8.2%
Other	7.5%
International newspapers	6.8%
International radio	6.8%

**G. Communication and Information Sharing (continued)**

2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=437)
e-Newsletters	53.5%
World Bank Group's seminars/workshops/conferences	32.3%
World Bank Group's publications and other written materials	32.3%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	25.9%
World Bank Group's website	25.6%
Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	10.5%
Mobile phones	9.4%
Other	2.3%

H. Background Information

1. Which of the following best describes your current position? (Select only ONE response)	Percentage of Respondents (N=445)
Employee of a Ministry, Ministerial Department or Implementation Agency	19.6%
Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	14.2%
Media (press, radio, TV, web, etc.)	10.1%
NGO/Community Based Organization	9.9%
Local Government Office or Staff	7.9%
Private Sector Organization	6.5%
Academia/Research Institute/Think Tank	6.5%
Office of Parliamentarian	4.7%
Office of Minister	4.3%
Bilateral/Multilateral Agency	4.0%
Other	3.1%
Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)	2.2%
Office of the President, Prime Minister	2.0%
Judiciary Branch	2.0%
Youth Group	0.9%
Trade Union	0.7%
Faith-Based Group	0.7%
Private Foundation	0.4%
Financial Sector/Private Bank	0.2%

**H. Background Information (continued)**

2. Please identify the primary specialization of your work. (Select only ONE response)	Percentage of Respondents (N=429)
Other	22.1%
Education	15.6%
Generalist (specialized in multiple sectors)	11.0%
Transport and ICT	6.1%
Governance	6.1%
Urban, rural, and social development	5.8%
Macroeconomics and fiscal management	5.1%
Environment and natural resources	4.0%
Finance and markets	3.7%
Trade and competitiveness	3.3%
Energy and extractives	3.0%
Agriculture	2.8%
Health, nutrition, and population	2.1%
Jobs	2.1%
Water	1.9%
Gender	1.4%
Fragility, conflict and violence	1.2%
Public-private partnerships	1.2%
Social protection and labor	0.9%
Poverty	0.7%

3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?	Percentage of Respondents (N=425)
Yes	41.4%
No	58.6%

4. Which of the following agencies of the World Bank Group do you primarily engage with in Senegal? (Select only ONE response)	Percentage of Respondents (N=303)
The World Bank (IDA)	71.6%
The International Finance Corporation (IFC)	5.6%
The Multilateral Investment Guarantee Agency (MIGA)	1.0%
Other	21.8%

5. Do your projects involve both the World Bank and the IFC?	Percentage of Respondents (N=389)
Yes	20.1%
No	79.9%

6. If yes, what was your view of how the two institutions work together in Senegal? (Select only ONE response)	Percentage of Respondents (N=76)
The two institutions work well together	38.2%
The way the two institutions work together needs improvement	32.9%
The two institutions do not work well together	3.9%
Don't know	25.0%

**H. Background Information (continued)**

7. Which of the following describes most of your exposure to the World Bank Group in Senegal? (Choose no more than TWO)	Percentage of Respondents (Responses Combined; N=410)
Collaborate as part of my professional duties	39.0%
Observer (i.e., follow in media, discuss in informal conversations, etc.)	33.7%
Use World Bank Group reports/data	30.0%
Engage in World Bank Group related/sponsored events/activities	29.8%
Use World Bank Group website for information, data, research, etc.	23.9%

8. What's your gender?	Percentage of Respondents (N=443)
Female	25.3%
Male	74.7%

9. Which best represents your geographic location?	Percentage of Respondents (N=441)
Dakar	86.2%
Outside Dakar	13.8%



Appendix B: Responses to All Questions by Stakeholder Groups¹³

- Office of President/Prime Minister/Minister N=28
- PMU/Consultant on a WBG-supported Project N=63
- Private Sector/Financial Sector/Private Bank N=30
- Academia/Research Institute/Think Tank N=29
- Office of Parliamentarian N=21
- Local Government N=35
- CSO N=56
- Judiciary Branch N=9
- Employee of a Ministry N=87
- Bilateral/Multilateral Agency N=18
- Media N=45
- Other N=14
- Independent Government Institution N=10

A. General Issues facing Senegal

In general would you say that Senegal's economy is headed in ... ?*

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Local Govt	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Indp Govt Inst	Academia/Research Inst/Think Tank	Judiciary Branch	Other
The right direction	74.1%	76.2%	69.4%	67.7%	57.1%	77.8%	53.3%	59.3%	72.7%	90.0%	53.6%	33.3%	71.4%
The wrong direction	14.8%	19.0%	14.1%	11.3%	28.6%	0.0%	30.0%	22.2%	15.9%	0.0%	14.3%	55.6%	7.1%
Not sure	11.1%	4.8%	16.5%	21.0%	14.3%	22.2%	16.7%	18.5%	11.4%	10.0%	32.1%	11.1%	21.4%

*Significantly different between stakeholder groups

¹³ 445 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

**A. General Issues facing Senegal (continued)**

Listed below are a number of development priorities in Senegal. Please identify which of the following you consider the most important development priorities in Senegal? (Choose no more than THREE)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Local Govt	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Indp Govt Inst	Academia/ Research Inst/ Think Tank	Judiciary Branch	Other
Social protection	8.3%	0.0%	15.1%	11.1%	14.7%	5.9%	0.0%	9.6%	20.0%	30.0%	6.9%	25.0%	0.0%
Gender equity	4.2%	4.8%	1.2%	3.2%	5.9%	5.9%	0.0%	7.7%	0.0%	0.0%	3.4%	0.0%	0.0%
Private sector development	20.8%	9.5%	18.6%	22.2%	23.5%	17.6%	40.7%	13.5%	15.6%	10.0%	10.3%	0.0%	21.4%
Education*	45.8%	38.1%	40.7%	36.5%	44.1%	23.5%	37.0%	50.0%	42.2%	30.0%	75.9%	50.0%	21.4%
Public sector governance/reform	25.0%	42.9%	34.9%	42.9%	17.6%	58.8%	33.3%	30.8%	35.6%	40.0%	34.5%	25.0%	50.0%
Global/regional integration	4.2%	0.0%	2.3%	1.6%	8.8%	5.9%	3.7%	0.0%	0.0%	0.0%	0.0%	0.0%	7.1%
Food security	8.3%	23.8%	7.0%	20.6%	20.6%	5.9%	14.8%	11.5%	17.8%	10.0%	17.2%	25.0%	7.1%
Urban development	0.0%	0.0%	0.0%	6.3%	2.9%	0.0%	0.0%	3.8%	2.2%	0.0%	3.4%	0.0%	0.0%
Energy	29.2%	9.5%	14.0%	7.9%	14.7%	5.9%	3.7%	13.5%	15.6%	20.0%	10.3%	0.0%	14.3%
Water and sanitation	0.0%	4.8%	5.8%	6.3%	14.7%	11.8%	3.7%	9.6%	4.4%	0.0%	17.2%	12.5%	14.3%
Pollution	0.0%	0.0%	0.0%	3.2%	5.9%	0.0%	3.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Job creation/employment	25.0%	57.1%	24.4%	27.0%	23.5%	35.3%	29.6%	25.0%	20.0%	20.0%	17.2%	37.5%	21.4%
Health	20.8%	19.0%	26.7%	20.6%	32.4%	35.3%	29.6%	17.3%	20.0%	20.0%	17.2%	25.0%	14.3%
Financial markets	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Transport	20.8%	0.0%	12.8%	11.1%	11.8%	5.9%	18.5%	1.9%	4.4%	20.0%	13.8%	0.0%	0.0%
Agriculture and rural development*	33.3%	42.9%	44.2%	39.7%	14.7%	11.8%	44.4%	25.0%	37.8%	60.0%	41.4%	25.0%	42.9%
Trade and exports	0.0%	0.0%	2.3%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.1%
Crime and violence	8.3%	4.8%	1.2%	3.2%	5.9%	0.0%	0.0%	3.8%	4.4%	0.0%	0.0%	12.5%	0.0%
Natural resource management	4.2%	0.0%	10.5%	1.6%	0.0%	17.6%	3.7%	11.5%	4.4%	10.0%	3.4%	0.0%	7.1%
Climate change	4.2%	0.0%	1.2%	4.8%	5.9%	5.9%	0.0%	5.8%	0.0%	0.0%	0.0%	0.0%	7.1%
Poverty reduction	8.3%	4.8%	11.6%	6.3%	5.9%	11.8%	7.4%	11.5%	24.4%	10.0%	10.3%	25.0%	14.3%
Anti corruption	4.2%	9.5%	7.0%	7.9%	2.9%	5.9%	25.9%	13.5%	4.4%	10.0%	6.9%	0.0%	7.1%
Judiciary reform	4.2%	4.8%	1.2%	6.3%	8.8%	5.9%	0.0%	5.8%	4.4%	0.0%	3.4%	12.5%	7.1%
Economic growth	8.3%	9.5%	4.7%	1.6%	5.9%	17.6%	0.0%	5.8%	4.4%	0.0%	0.0%	12.5%	21.4%
Disaster risk management*	0.0%	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	7.1%
Equality of opportunity	4.2%	4.8%	3.5%	1.6%	2.9%	0.0%	0.0%	3.8%	0.0%	0.0%	3.4%	0.0%	7.1%
Groundnut industry reform	0.0%	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	1.9%	0.0%	0.0%	3.4%	0.0%	0.0%
Information and communications technology	4.2%	0.0%	5.8%	1.6%	0.0%	0.0%	0.0%	3.8%	8.9%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**A. General Issues facing Senegal (continued)**

The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Senegal? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Local Govt	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Indp Govt Inst	Academia/ Research Inst/ Think Tank	Judiciary Branch	Other
Greater access to health and nutrition for citizens	53.8%	45.0%	37.2%	37.7%	40.6%	27.8%	44.8%	27.3%	40.0%	30.0%	46.4%	25.0%	38.5%
Better entrepreneurial opportunities	11.5%	15.0%	18.6%	32.8%	15.6%	16.7%	37.9%	18.2%	15.6%	20.0%	28.6%	12.5%	23.1%
A growing middle class	11.5%	0.0%	2.3%	8.2%	12.5%	0.0%	10.3%	10.9%	13.3%	10.0%	3.6%	12.5%	15.4%
Better opportunity for the poor who live in rural areas	26.9%	10.0%	18.6%	21.3%	18.8%	22.2%	24.1%	18.2%	17.8%	30.0%	10.7%	0.0%	15.4%
Better opportunity for the poor who live in urban areas	0.0%	10.0%	0.0%	1.6%	6.3%	0.0%	0.0%	1.8%	4.4%	10.0%	0.0%	0.0%	7.7%
Consistent economic growth	26.9%	40.0%	26.7%	27.9%	18.8%	44.4%	17.2%	12.7%	33.3%	10.0%	25.0%	37.5%	15.4%
More reliable social safety net	3.8%	0.0%	9.3%	4.9%	3.1%	16.7%	3.4%	10.9%	4.4%	0.0%	3.6%	0.0%	0.0%
Greater access to micro-finance for the poor	11.5%	15.0%	9.3%	0.0%	15.6%	0.0%	6.9%	5.5%	8.9%	10.0%	0.0%	25.0%	15.4%
Greater voice and participation for citizens to help ensure greater accountability	3.8%	0.0%	1.2%	6.6%	6.3%	16.7%	10.3%	10.9%	8.9%	0.0%	3.6%	25.0%	0.0%
Education and training that better ensure job opportunity	19.2%	40.0%	38.4%	27.9%	21.9%	38.9%	20.7%	38.2%	28.9%	50.0%	57.1%	25.0%	30.8%
Better quality public services	11.5%	15.0%	11.6%	9.8%	6.3%	5.6%	10.3%	14.5%	4.4%	10.0%	7.1%	25.0%	7.7%
Better employment opportunities for young people	11.5%	5.0%	12.8%	18.0%	21.9%	5.6%	13.8%	18.2%	15.6%	20.0%	7.1%	0.0%	15.4%
Better employment opportunities for women	0.0%	5.0%	3.5%	0.0%	12.5%	5.6%	0.0%	1.8%	0.0%	0.0%	3.6%	12.5%	7.7%
Other	7.7%	0.0%	3.5%	1.6%	0.0%	0.0%	0.0%	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%

Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem, or not a problem at all in Senegal? (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Local Govt	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Indp Govt Inst	Academia/ Research Inst/ Think Tank	Judiciary Branch	Other
A very big problem	50.0%	47.6%	48.3%	55.6%	57.1%	55.6%	63.3%	62.5%	64.4%	60.0%	41.4%	55.6%	21.4%
A moderately big problem	39.3%	33.3%	40.2%	30.2%	37.1%	38.9%	26.7%	30.4%	26.7%	40.0%	48.3%	44.4%	64.3%
A small problem	3.6%	14.3%	6.9%	3.2%	2.9%	5.6%	0.0%	1.8%	6.7%	0.0%	3.4%	0.0%	7.1%
Not a problem at all	7.1%	0.0%	3.4%	4.8%	2.9%	0.0%	6.7%	0.0%	0.0%	0.0%	6.9%	0.0%	0.0%
Don't know	0.0%	4.8%	1.1%	6.3%	0.0%	0.0%	3.3%	5.4%	2.2%	0.0%	0.0%	0.0%	7.1%



A. General Issues facing Senegal (continued)

In your view, is climate change a very serious problem, somewhat serious, not too serious, or not a problem in your country? (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Local Govt	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Indp Govt Inst	Academia/Research Inst/Think Tank	Judiciary Branch	Other
A very serious problem	75.0%	57.1%	82.8%	79.4%	60.0%	77.8%	80.0%	83.9%	82.2%	80.0%	75.9%	100.0%	85.7%
A somewhat serious problem	21.4%	38.1%	13.8%	17.5%	34.3%	11.1%	16.7%	12.5%	15.6%	20.0%	24.1%	0.0%	14.3%
Not too serious problem	3.6%	0.0%	1.1%	0.0%	2.9%	11.1%	0.0%	1.8%	2.2%	0.0%	0.0%	0.0%	0.0%
Not a problem	0.0%	0.0%	2.3%	1.6%	2.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	4.8%	0.0%	1.6%	0.0%	0.0%	3.3%	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%

In your view, is early childhood development a very important, moderately important, slightly important, or not an important development priority in Senegal? (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Local Govt	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Indp Govt Inst	Academia/Research Inst/Think Tank	Judiciary Branch	Other
A very important development priority	71.4%	61.9%	71.3%	71.4%	68.6%	83.3%	76.7%	83.6%	91.1%	70.0%	93.1%	88.9%	100.0%
A moderately important development priority	21.4%	28.6%	20.7%	20.6%	20.0%	11.1%	20.0%	10.9%	4.4%	30.0%	6.9%	11.1%	0.0%
A slightly important development priority	7.1%	9.5%	6.9%	4.8%	11.4%	0.0%	3.3%	3.6%	2.2%	0.0%	0.0%	0.0%	0.0%
Not an important development priority	0.0%	0.0%	0.0%	1.6%	0.0%	5.6%	0.0%	0.0%	2.2%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	0.0%	1.1%	1.6%	0.0%	0.0%	0.0%	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%

B. Overall Attitudes toward the World Bank Group

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Local Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Independent Government Institution			Academia/Research Institute/Think Tank			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Senegal?	28	5.79	2.67	21	4.33	2.94	87	5.43	2.34	63	5.60	2.06	32	5.22	2.38	18	5.94	1.51	30	4.97	2.41	54	4.87	2.28	45	5.64	3.29	20	5.40	2.76	29	4.93	1.93	9	4.22	2.86	14	5.36	3.23

(1-Not familiar at all, 10-Extremely familiar)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Local Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Independent Government Institution			Academia/Research Institute/Think Tank			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Senegal.*	21	6.14	1.90	18	5.61	2.66	74	6.07	2.50	58	6.26	2.07	26	6.00	2.21	14	6.43	1.65	26	4.92	1.85	39	4.97	2.36	37	6.76	2.37	7	7.57	1.51	24	5.75	1.70	6	4.17	2.23	11	7.09	1.92

(1-Not effective at all, 10-Very effective) *Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Local Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Independent Government Institution			Academia/Research Institute/Think Tank			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Senegal solve its most complicated development challenges?*	15	6.53	1.51	19	6.11	2.23	64	6.58	2.33	54	6.80	1.93	24	6.71	2.44	13	7.46	1.45	22	5.50	2.09	33	5.94	2.73	30	7.67	2.23	7	7.71	0.49	20	6.15	1.69	7	6.29	2.87	11	8.00	1.95

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Senegal?

Greatest Value Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Local Govt	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Indp Govt Inst	Academia/ Research Inst/ Think Tank	Judiciary Branch	Other
Bringing together different groups of stakeholders	0.0%	0.0%	3.5%	3.3%	6.1%	0.0%	7.1%	9.4%	4.9%	0.0%	7.1%	0.0%	9.1%
Capacity development related to World Bank Group supported projects	22.2%	28.6%	25.6%	24.6%	21.2%	11.8%	32.1%	20.8%	29.3%	0.0%	28.6%	55.6%	9.1%
Technical assistance	0.0%	4.8%	2.3%	6.6%	3.0%	5.9%	0.0%	0.0%	2.4%	0.0%	0.0%	11.1%	0.0%
Policy advice, studies, analyses	29.6%	4.8%	15.1%	13.1%	12.1%	41.2%	14.3%	11.3%	14.6%	22.2%	17.9%	11.1%	9.1%
Financial resources	18.5%	42.9%	31.4%	26.2%	30.3%	23.5%	28.6%	26.4%	39.0%	44.4%	25.0%	11.1%	18.2%
Data and statistics	14.8%	4.8%	5.8%	3.3%	6.1%	0.0%	3.6%	9.4%	2.4%	0.0%	7.1%	0.0%	9.1%
Promoting knowledge sharing	0.0%	9.5%	2.3%	0.0%	3.0%	0.0%	7.1%	5.7%	0.0%	0.0%	0.0%	0.0%	0.0%
Implementation support	7.4%	0.0%	7.0%	13.1%	3.0%	11.8%	3.6%	7.5%	2.4%	0.0%	10.7%	0.0%	27.3%
Mobilizing third party financial resources*	7.4%	0.0%	3.5%	6.6%	12.1%	0.0%	3.6%	3.8%	2.4%	33.3%	3.6%	0.0%	18.2%
Donor coordination	0.0%	4.8%	3.5%	3.3%	3.0%	0.0%	0.0%	5.7%	0.0%	0.0%	0.0%	0.0%	0.0%
Other*	0.0%	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%	2.4%	0.0%	0.0%	11.1%	0.0%

*Significantly different between stakeholder groups

2nd Greatest Value Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Local Govt	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Indp Govt Inst	Academia/ Research Inst/ Think Tank	Judiciary Branch	Other
Bringing together different groups of stakeholders	3.8%	9.5%	7.1%	1.7%	3.0%	0.0%	0.0%	9.8%	0.0%	0.0%	3.6%	11.1%	0.0%
Capacity development related to World Bank Group supported projects	7.7%	9.5%	11.8%	16.7%	21.2%	11.8%	6.9%	7.8%	15.4%	0.0%	17.9%	0.0%	36.4%
Technical assistance	0.0%	9.5%	5.9%	5.0%	6.1%	0.0%	0.0%	5.9%	0.0%	0.0%	0.0%	0.0%	9.1%
Policy advice, studies, analyses*	3.8%	33.3%	11.8%	11.7%	15.2%	5.9%	13.8%	15.7%	10.3%	33.3%	3.6%	33.3%	0.0%
Financial resources	23.1%	19.0%	17.6%	10.0%	18.2%	23.5%	17.2%	23.5%	12.8%	11.1%	25.0%	33.3%	0.0%
Data and statistics	7.7%	0.0%	5.9%	8.3%	9.1%	17.6%	6.9%	15.7%	10.3%	11.1%	10.7%	11.1%	0.0%
Promoting knowledge sharing	3.8%	4.8%	9.4%	8.3%	3.0%	11.8%	13.8%	9.8%	7.7%	11.1%	10.7%	0.0%	0.0%
Implementation support	23.1%	9.5%	17.6%	25.0%	12.1%	11.8%	20.7%	7.8%	23.1%	33.3%	10.7%	0.0%	18.2%
Mobilizing third party financial resources*	26.9%	4.8%	11.8%	10.0%	6.1%	5.9%	17.2%	2.0%	15.4%	0.0%	14.3%	0.0%	36.4%
Donor coordination	0.0%	0.0%	1.2%	3.3%	6.1%	5.9%	3.4%	2.0%	2.6%	0.0%	3.6%	0.0%	0.0%
Other*	0.0%	0.0%	0.0%	0.0%	0.0%	5.9%	0.0%	0.0%	2.6%	0.0%	0.0%	11.1%	0.0%

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Senegal? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Local Govt	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Indp Govt Inst	Academia/ Research Inst/ Think Tank	Judiciary Branch	Other
World Bank Group's processes too complex*	39.3%	42.9%	37.6%	32.3%	20.0%	5.9%	43.3%	20.0%	40.0%	10.0%	41.4%	11.1%	35.7%
Not willing to honestly criticize policies and reform efforts in the country	25.0%	4.8%	14.1%	11.3%	8.6%	23.5%	23.3%	14.5%	26.7%	10.0%	10.3%	22.2%	35.7%
Staff too inaccessible	3.6%	23.8%	5.9%	1.6%	8.6%	11.8%	0.0%	9.1%	6.7%	0.0%	13.8%	11.1%	14.3%
World Bank Group's processes too slow*	10.7%	4.8%	24.7%	32.3%	8.6%	23.5%	26.7%	12.7%	24.4%	10.0%	3.4%	0.0%	21.4%
Not aligned with other donors' work*	0.0%	0.0%	1.2%	4.8%	14.3%	17.6%	0.0%	3.6%	2.2%	0.0%	3.4%	0.0%	0.0%
Not aligned with country priorities	7.1%	23.8%	9.4%	4.8%	14.3%	0.0%	10.0%	5.5%	6.7%	10.0%	3.4%	22.2%	0.0%
Not adequately sensitive to political/social realities in Senegal	10.7%	9.5%	21.2%	14.5%	17.1%	0.0%	20.0%	5.5%	6.7%	10.0%	17.2%	22.2%	0.0%
Too influenced by developed countries*	21.4%	66.7%	14.1%	14.5%	14.3%	0.0%	23.3%	18.2%	20.0%	30.0%	24.1%	44.4%	21.4%
Not exploring alternative policy options	7.1%	0.0%	1.2%	3.2%	2.9%	5.9%	3.3%	3.6%	2.2%	10.0%	3.4%	0.0%	0.0%
Not collaborating enough with stakeholders outside the Government*	10.7%	4.8%	2.4%	12.9%	14.3%	17.6%	3.3%	36.4%	13.3%	10.0%	10.3%	22.2%	7.1%
Its advice and strategies do not lend themselves to practical problem solving	3.6%	0.0%	3.5%	4.8%	5.7%	0.0%	0.0%	7.3%	4.4%	10.0%	3.4%	11.1%	0.0%
Not enough public disclosure of its work*	14.3%	9.5%	12.9%	14.5%	37.1%	17.6%	6.7%	14.5%	8.9%	0.0%	20.7%	33.3%	7.1%
Arrogant in its approach	0.0%	0.0%	3.5%	3.2%	8.6%	0.0%	0.0%	3.6%	4.4%	10.0%	3.4%	0.0%	0.0%
Not client focused	0.0%	0.0%	2.4%	0.0%	0.0%	0.0%	3.3%	1.8%	0.0%	0.0%	0.0%	0.0%	0.0%
The credibility of its knowledge/data	0.0%	0.0%	1.2%	1.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	3.4%	0.0%	0.0%
Other*	0.0%	0.0%	2.4%	3.2%	0.0%	17.6%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	14.3%	4.8%	10.6%	12.9%	11.4%	17.6%	16.7%	14.5%	11.1%	20.0%	13.8%	0.0%	21.4%

*Significantly different between stakeholder groups



B. Overall Attitudes toward the World Bank Group (continued)

To what extent do you believe that the World Bank Group’s work and support help the poorest in Senegal? (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Local Govt	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Indp Govt Inst	Academia/Research Inst/Think Tank	Judiciary Branch	Other
To a fully sufficient degree	7.1%	19.0%	9.3%	8.1%	5.9%	22.2%	3.3%	3.6%	6.7%	12.5%	0.0%	0.0%	21.4%
To a somewhat sufficient degree	39.3%	38.1%	34.9%	51.6%	29.4%	44.4%	20.0%	36.4%	44.4%	25.0%	35.7%	22.2%	28.6%
To a somewhat insufficient degree	28.6%	14.3%	26.7%	25.8%	38.2%	11.1%	33.3%	18.2%	26.7%	25.0%	28.6%	44.4%	21.4%
To a very insufficient degree	17.9%	19.0%	16.3%	8.1%	14.7%	16.7%	33.3%	20.0%	11.1%	0.0%	10.7%	33.3%	7.1%
Don't know	7.1%	9.5%	12.8%	6.5%	11.8%	5.6%	10.0%	21.8%	11.1%	37.5%	25.0%	0.0%	21.4%

To what extent do you agree with the following statements about the World Bank Group’s work in Senegal? (1-Strongly disagree, 10-Strongly agree)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Local Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Independent Government Institution			Academia/Research Institute/Think Tank			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Senegal*	22	6.55	2.32	19	5.68	2.83	71	6.76	2.32	60	6.58	2.44	26	5.96	2.46	17	6.24	1.48	28	5.79	2.69	46	5.35	2.54	38	6.55	2.67	5	8.20	1.79	26	6.08	2.33	9	4.78	3.60	10	7.30	2.26
The World Bank Group’s work is aligned with what I consider the development priorities for Senegal*	20	6.45	2.11	18	6.22	2.80	67	6.10	2.30	56	6.57	2.43	26	5.58	2.56	16	6.44	1.79	27	5.11	2.28	41	5.17	2.38	30	5.60	2.61	4	7.50	1.29	24	5.46	2.60	9	3.67	3.12	9	7.33	2.12

*Significantly different between stakeholder groups

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Senegal, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Local Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Independent Government Institution			Academia/Research Institute/Think Tank			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Responsiveness to needs	18	5.61	1.61	15	4.53	2.23	60	5.60	2.15	50	5.46	1.80	21	5.29	2.15	11	6.18	1.78	20	5.00	2.34	32	4.88	2.42	27	5.59	1.91	5	7.00	1.22	15	5.53	2.67	5	4.20	2.77	6	6.33	1.51
Flexibility (in terms of the institution's products and services)*	17	5.18	1.42	15	4.33	1.40	54	5.41	2.34	42	5.07	1.79	19	4.63	2.11	10	4.70	2.54	19	4.11	1.79	31	3.81	1.97	24	5.13	2.36	6	6.00	1.41	18	5.00	1.91	5	4.00	1.22	4	6.00	0.00
Flexibility (in terms of changing country circumstances)	15	5.53	2.10	11	4.00	1.55	50	5.66	2.05	40	5.20	2.00	18	4.78	1.86	11	6.09	2.26	17	4.24	1.75	24	4.58	2.30	20	5.40	2.54	5	5.60	0.89	18	4.89	2.22	4	4.75	2.36	3	4.67	2.31
Being inclusive	11	5.73	2.20	6	5.00	1.90	38	7.03	2.10	32	6.03	1.94	13	5.00	1.08	7	7.57	1.62	13	6.00	2.38	26	6.08	2.87	15	6.47	2.47	1	6.00	-	12	5.33	1.87	4	5.75	3.30			
Openness (sharing data and other information)*	20	5.95	2.46	18	5.44	2.20	54	7.19	2.02	45	6.91	1.92	19	6.05	2.09	16	6.19	2.10	21	5.43	2.06	35	6.49	2.43	28	6.93	2.71	6	7.00	1.41	21	6.00	1.64	5	5.40	1.82	5	8.40	1.14
Collaboration with the Government*	20	7.70	1.49	18	8.67	1.57	73	7.64	1.89	51	7.61	1.76	28	6.46	2.77	13	7.69	1.38	24	6.92	1.95	38	7.89	1.83	30	7.43	2.19	8	7.88	1.55	22	7.32	1.67	6	7.50	2.26	7	9.29	0.95
The speed in which it gets things accomplished on the ground	18	6.11	1.71	11	5.00	2.10	61	6.23	2.38	53	6.13	1.81	20	5.85	2.25	11	4.91	2.43	19	5.11	2.31	28	5.93	2.77	22	5.77	2.16	5	6.40	1.14	21	6.33	1.68	5	5.40	2.41	3	8.00	2.00
Helping to bring discipline/effective supervision to implementation of investment projects	17	7.41	1.70	19	7.42	2.19	61	7.43	1.79	52	7.17	1.88	24	6.71	2.26	10	6.30	1.83	21	6.62	2.16	34	6.91	2.29	28	7.43	1.97	6	8.00	1.26	20	6.75	2.12	7	6.14	2.85	5	8.20	1.10
Collaboration with civil society	17	5.76	2.59	13	4.54	1.05	48	6.40	2.18	43	6.00	2.02	17	5.12	2.47	11	6.00	1.26	22	6.41	2.32	43	5.21	2.45	24	6.42	2.47	3	6.33	1.53	22	5.59	2.61	6	6.00	2.28	5	7.00	2.00
Staff accessibility*	18	5.50	2.36	11	2.64	0.92	55	6.13	2.60	52	6.23	2.04	19	4.16	2.01	14	5.14	2.28	20	5.00	2.60	37	4.30	2.50	26	5.85	2.85	5	7.60	1.67	22	4.50	1.87	4	3.25	2.63	6	4.67	3.67
Collaboration with other donors and development partners*	17	7.06	2.44	11	5.09	2.21	48	7.25	1.95	41	7.02	1.78	18	5.72	2.05	17	5.65	2.42	18	6.22	2.05	22	6.59	2.20	20	7.55	1.76	5	8.00	1.41	18	6.39	2.35	4	5.50	3.00	2	8.50	2.12
Collaboration with the private sector*	15	6.07	2.63	9	3.89	1.17	39	6.74	2.56	35	6.17	1.95	17	5.53	1.77	10	6.70	2.21	21	5.00	2.55	22	6.18	2.44	20	5.50	2.70	4	8.25	2.36	22	5.64	2.42	5	3.80	2.28	3	8.00	2.65
Straightforwardness and honesty	18	7.33	1.97	13	6.15	2.44	44	7.25	2.29	42	6.86	2.18	16	6.50	2.31	8	7.13	2.10	15	5.53	1.96	23	6.43	2.66	20	6.70	2.99	5	8.20	1.10	20	6.65	2.54	5	4.00	2.92	3	8.00	1.00
Treating clients and stakeholders in Senegal with respect	17	7.35	1.62	11	6.73	2.15	56	7.36	2.17	49	6.82	2.22	23	6.61	2.48	10	7.60	1.26	20	6.35	1.79	30	7.03	2.20	23	7.61	2.44	5	7.20	1.10	19	6.68	1.77	5	5.20	1.92	4	7.75	1.71
Being a long-term partner*	20	8.10	1.59	20	8.00	2.49	70	8.33	1.64	51	7.71	2.09	26	7.42	2.21	13	7.54	1.13	21	6.76	2.10	37	7.03	2.64	24	8.17	2.37	7	8.00	1.15	23	7.52	1.65	5	5.40	3.21	7	8.86	1.86

*Significantly different between stakeholder groups



C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Senegal? (1-Not important at all, 10-Very important)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Local Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Independent Government Institution			Academia/Research Institute/Think Tank			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Social protection	21	6.90	2.49	10	6.70	2.36	76	7.55	2.32	46	7.20	2.32	25	6.16	2.70	16	6.25	1.81	24	6.71	2.69	41	6.85	2.74	28	7.64	2.59	8	6.75	1.75	24	6.13	2.49	8	8.00	3.30	7	7.29	2.93
Gender equity*	19	4.42	2.61	5	2.00	1.22	62	4.92	2.74	39	5.49	2.23	21	4.76	2.74	17	6.29	2.76	20	4.35	2.64	38	5.92	3.00	26	4.54	2.40	8	4.88	2.10	22	4.64	2.11	7	3.86	2.27	5	5.00	2.83
Private sector development*	20	7.60	2.41	16	7.63	2.33	77	8.06	2.17	51	8.22	1.64	27	5.96	2.94	17	8.53	2.21	25	8.52	1.90	39	8.03	1.94	27	8.30	1.64	8	7.63	2.00	23	7.39	2.41	7	7.57	2.70	10	9.00	0.94
Education*	24	8.83	1.46	19	9.11	1.05	77	9.04	1.24	55	9.07	1.40	27	7.07	3.25	18	8.50	1.72	23	8.43	2.27	50	9.16	1.36	38	8.92	1.48	8	8.88	1.25	27	8.89	1.58	8	7.38	3.74	12	9.33	1.23
Public sector governance/reform*	19	8.53	1.47	18	8.61	2.64	73	8.41	2.01	55	8.71	1.79	26	7.15	2.78	17	8.59	1.42	23	8.04	1.80	44	8.43	2.19	34	8.62	1.54	8	9.00	2.07	25	7.40	2.42	8	7.00	3.55	11	9.18	1.60
Global/regional integration	19	6.89	1.63	8	5.50	2.20	61	6.82	2.33	43	6.93	1.93	25	6.24	2.73	16	6.50	2.39	22	6.55	2.65	36	6.28	2.44	24	6.33	2.51	8	7.50	1.51	25	5.84	1.62	8	6.25	3.01	7	6.57	1.40
Food security*	22	8.41	2.02	18	9.72	0.67	71	8.42	1.90	52	8.42	1.79	27	7.19	2.83	16	6.69	2.06	23	7.17	2.59	48	8.10	2.21	33	8.33	2.03	8	8.75	1.75	21	7.62	2.33	8	8.25	2.38	11	8.45	2.34
Urban development*	20	7.05	1.88	14	6.79	2.22	65	7.52	2.22	52	7.88	1.54	24	5.67	2.46	16	7.13	2.00	21	6.90	2.26	38	6.87	2.52	29	7.93	1.71	8	8.13	1.55	23	7.00	2.07	8	6.25	3.01	8	8.13	2.10
Energy*	25	8.32	1.86	17	8.29	2.28	72	8.67	1.58	52	8.63	1.79	27	6.96	2.43	17	8.59	1.00	24	8.00	2.23	46	8.43	1.97	34	8.94	1.56	7	8.71	1.38	25	7.80	2.18	8	6.13	3.44	12	8.08	2.02
Water and sanitation*	24	7.92	2.22	17	7.71	2.26	74	8.55	1.66	55	8.80	1.75	26	7.08	2.80	16	8.00	1.55	24	7.87	2.25	46	8.52	2.05	34	9.03	1.38	8	9.00	1.07	26	8.04	2.29	8	6.75	3.58	11	8.73	1.56
Pollution	20	7.15	2.30	15	7.73	2.28	66	7.41	2.46	49	7.33	2.22	25	6.28	2.72	16	6.50	2.31	24	7.63	1.84	43	8.05	2.05	29	7.79	2.43	8	8.00	1.31	21	6.76	2.36	8	6.50	3.25	8	8.50	1.77
Job creation/employment*	20	7.90	2.36	18	7.89	2.93	74	8.62	1.98	54	8.78	1.40	25	7.20	2.80	17	8.12	2.06	23	7.91	2.19	47	8.85	1.37	34	8.44	2.20	8	8.00	1.77	27	7.70	2.11	8	5.50	4.17	9	8.89	1.96
Health*	23	8.70	1.89	19	9.00	1.56	70	8.90	1.70	54	9.09	1.17	30	6.70	3.01	16	8.37	1.71	23	8.09	2.23	50	8.66	1.94	32	9.25	1.19	8	9.00	1.41	26	7.73	2.25	8	8.62	2.67	13	8.69	2.36
Financial markets	17	6.35	2.15	18	6.67	2.20	55	6.53	2.26	48	6.67	2.45	25	6.60	2.68	15	6.87	2.61	23	7.04	2.20	38	7.21	2.97	27	7.33	1.88	8	7.25	0.71	21	6.48	2.46	8	7.00	3.07	8	7.00	2.14
Transport*	20	7.85	1.98	19	6.68	2.08	71	8.42	1.70	54	8.26	1.88	27	6.63	2.59	16	8.56	1.50	21	7.86	2.39	45	7.64	2.33	29	8.41	1.70	8	8.88	0.99	24	7.54	2.43	7	6.43	3.41	11	7.36	2.54
Agriculture and rural development*	23	8.78	1.57	20	9.25	1.29	74	9.08	1.11	54	9.04	1.57	28	6.57	3.19	17	7.71	2.14	20	8.45	2.04	50	8.78	1.59	33	8.91	1.21	8	9.00	1.07	26	7.77	2.27	8	7.63	2.97	6	10.00	0.00
Trade and exports	20	7.10	2.53	18	7.06	1.63	60	7.15	2.12	47	6.91	2.18	26	5.77	2.55	14	6.50	2.53	22	6.68	2.08	42	6.74	2.77	30	7.27	2.24	8	7.63	1.19	21	6.19	2.36	8	5.50	3.63	8	6.63	2.07
Crime and violence	19	6.53	2.89	11	6.45	2.62	62	6.77	2.75	47	6.64	2.73	26	6.42	2.89	14	5.50	2.79	21	6.29	2.59	43	6.98	2.94	25	7.36	3.07	8	7.25	1.49	21	5.14	2.15	7	7.57	2.70	8	6.00	2.45
Natural resource management*	21	7.90	1.95	13	5.92	2.43	64	7.63	2.37	48	7.90	1.86	24	6.58	2.72	15	7.47	1.77	21	6.38	3.14	42	7.50	2.73	27	7.56	2.68	7	8.43	0.98	23	7.00	2.47	8	5.63	3.34	8	8.25	1.58
Climate change	21	8.05	2.13	16	7.81	2.48	65	7.40	2.64	52	7.48	2.20	26	7.00	2.65	16	7.63	1.86	23	7.39	2.43	48	7.83	2.67	29	7.59	2.10	8	8.38	1.51	22	7.36	2.48	5	5.80	2.59	11	8.18	2.27
Poverty reduction*	23	8.00	2.28	20	9.00	2.00	75	8.47	2.03	54	8.15	1.94	31	6.81	2.99	18	8.11	1.75	23	7.30	2.53	46	8.24	2.12	33	9.12	1.17	9	9.11	1.05	26	7.69	1.87	8	8.63	2.33	9	8.67	2.50
Anti corruption*	21	8.14	1.74	18	8.67	1.61	69	8.10	2.22	54	8.35	2.00	25	6.20	2.94	18	7.61	1.75	23	7.30	2.34	45	8.44	2.04	30	8.83	1.46	8	9.38	1.06	24	7.62	2.12	8	8.00	3.74	11	7.91	2.84
Judiciary reform	18	7.56	2.28	16	7.38	2.85	69	7.48	2.23	50	7.72	2.32	25	6.12	2.65	16	6.50	1.86	23	7.22	2.50	41	7.20	2.90	28	7.46	2.76	7	7.71	2.50	23	7.04	2.40	8	6.25	3.77	11	7.36	2.66
Economic growth	19	8.21	1.75	18	8.28	2.24	74	8.22	1.90	53	8.23	2.23	27	7.11	2.42	17	8.41	1.23	22	7.68	2.55	42	8.05	2.28	33	8.30	1.78	8	9.00	0.76	23	7.74	1.60	8	6.88	3.48	11	8.36	2.77
Disaster risk management	20	7.75	1.59	10	6.40	2.46	65	7.43	2.51	53	7.32	2.16	26	6.35	2.50	16	6.44	1.82	24	7.08	2.52	42	7.40	2.50	25	7.72	2.61	7	7.71	0.76	23	6.04	2.62	8	7.50	1.77	8	7.00	1.85
Equality of opportunity	19	6.95	2.61	12	6.33	3.37	64	7.23	2.60	50	7.28	2.32	27	6.33	2.77	17	6.82	2.19	22	6.05	2.77	43	7.42	2.60	26	7.50	2.44	8	8.13	1.89	24	6.63	2.58	8	5.25	2.38	8	6.88	2.10
Groundnut industry reform	20	7.25	2.51	16	7.31	2.41	61	6.74	2.32	47	6.64	2.44	24	5.67	2.65	13	6.08	1.71	22	6.32	2.38	38	6.00	3.02	26	7.35	2.00	8	6.38	2.92	24	6.33	2.41	7	5.71	3.86	8	7.50	2.62
Information and communications technology	22	7.45	2.22	13	6.62	1.89	68	7.71	2.30	53	7.74	2.03	26	6.35	2.28	16	6.13	2.19	23	7.26	2.32	47	7.55	2.51	31	7.97	2.14	9	8.11	2.62	22	7.32	2.34	8	7.13	2.64	7	8.29	1.25

*Significantly different between stakeholder groups



C. World Bank Group's Effectiveness and Results (continued)

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Senegal? (1-Not effective at all, 10-Very effective)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Local Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Independent Government Institution			Academia/Research Institute/Think Tank			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Social protection	8	5.63	2.45	3	6.67	3.06	30	5.80	2.80	18	5.44	1.98	21	6.05	2.78	8	5.63	1.85	15	5.27	2.31	16	5.56	2.92	19	5.11	3.33	4	6.00	2.16	12	4.50	2.35	4	4.00	2.94	4	6.50	3.11
Gender equity	7	6.14	2.91	1	10.00	-	23	5.43	2.48	17	5.29	2.14	17	5.35	2.91	4	4.50	2.38	13	5.08	2.22	20	5.70	2.94	16	5.25	2.29	3	5.33	0.58	12	5.67	2.02	5	6.60	2.51	4	5.75	0.96
Private sector development	13	6.00	2.58	10	6.80	1.75	35	6.54	2.70	27	6.30	2.11	24	6.17	2.88	12	6.33	1.97	18	5.00	2.43	18	6.17	2.75	21	6.43	2.84	4	7.00	2.00	18	5.94	1.89	4	5.00	2.58	9	6.22	2.22
Education*	17	7.12	1.76	15	8.33	1.91	54	6.91	2.06	43	7.40	1.68	25	6.08	3.03	11	6.36	0.67	16	5.06	2.29	34	6.29	2.28	26	7.19	2.71	5	7.20	2.17	24	7.00	2.06	4	6.00	1.83	9	7.78	1.79
Public sector governance/reform*	15	7.60	1.64	13	9.38	1.19	50	6.82	2.11	39	7.26	1.90	22	5.91	2.31	15	6.73	1.22	17	5.53	2.37	25	6.12	2.77	24	6.75	2.75	5	7.60	1.14	18	6.17	2.20	5	5.80	2.17	9	8.56	1.88
Food security*	13	6.38	2.29	14	8.36	2.06	36	6.53	2.05	33	6.73	1.59	25	5.84	2.97	8	4.88	2.23	15	4.73	2.25	21	6.05	3.14	22	6.68	2.59	4	5.75	1.89	15	6.07	1.75	4	6.75	2.06	7	8.29	2.21
Urban development	13	6.54	2.30	8	5.50	2.51	38	6.24	2.34	32	6.88	1.64	23	5.91	2.43	7	6.00	2.08	16	4.75	2.32	18	4.78	2.67	26	6.58	2.61	5	6.20	1.92	16	5.50	2.00	4	5.00	1.63	5	5.60	1.95
Energy*	16	7.19	2.04	16	8.19	1.97	42	6.95	2.39	36	7.28	1.78	22	6.18	2.38	9	6.67	1.50	17	5.12	2.37	22	5.86	2.61	26	7.58	2.64	7	7.57	1.72	16	6.13	1.86	4	5.25	1.71	8	7.75	1.83
Water and sanitation	13	6.46	2.47	15	6.93	1.53	47	6.83	2.27	35	7.11	1.92	26	6.38	2.61	9	7.33	0.87	16	5.25	2.54	22	6.36	2.79	26	7.58	2.69	4	6.50	1.29	18	5.67	1.71	4	5.00	2.31	5	6.20	2.39
Health*	17	6.88	2.12	15	7.47	2.33	46	6.93	2.19	34	7.26	1.85	25	6.40	2.63	10	6.70	0.95	17	5.12	2.50	27	5.85	2.80	26	7.19	2.65	4	5.75	1.71	17	6.24	1.99	4	6.00	2.45	8	8.13	1.36
Transport	13	6.54	2.70	13	5.92	2.06	41	6.56	2.27	30	7.17	1.98	24	5.67	2.50	9	7.33	1.58	15	5.27	2.43	24	6.25	2.72	23	7.35	2.69	5	6.40	1.52	21	5.90	2.23	4	4.50	2.65	7	6.43	2.07
Agriculture and rural development*	21	6.52	2.29	15	7.47	2.85	46	7.07	2.23	42	7.26	1.85	26	6.00	2.61	8	6.50	1.07	17	5.00	2.76	25	6.44	2.63	24	7.08	2.55	4	6.00	0.82	18	5.61	1.72	4	4.75	2.87	6	8.33	2.25
Trade and exports*	10	4.50	2.46	13	7.69	2.32	30	5.50	2.08	19	6.05	1.72	21	5.71	2.43	8	6.00	2.39	14	4.29	2.61	13	5.15	2.76	20	6.00	2.73	4	5.50	1.29	13	5.08	1.19	3	6.33	0.58	5	7.60	1.14
Natural resource management	10	6.50	2.42	3	5.67	1.53	30	5.80	2.66	24	5.83	1.69	20	5.50	2.14	7	6.00	2.45	13	4.31	1.44	15	5.40	2.64	19	6.16	3.04	3	6.33	1.53	15	5.13	1.92	3	7.00	1.00	4	7.50	1.73
Climate change	10	6.40	2.32	10	7.50	1.58	39	5.92	2.73	24	6.21	1.74	25	5.80	2.65	8	6.75	2.38	14	4.50	2.07	20	5.85	2.72	21	6.33	2.39	2	5.50	0.71	16	5.38	1.78	3	6.33	2.08	5	8.00	1.58
Poverty reduction*	17	6.24	2.19	15	8.00	2.27	48	6.13	2.21	38	6.55	1.72	26	6.27	2.99	9	6.00	1.87	18	4.61	2.40	27	5.26	2.86	23	6.83	2.61	3	5.33	2.08	19	5.26	2.08	5	4.60	2.07	7	8.00	2.08
Anti corruption	13	4.92	2.90	13	6.85	1.99	38	6.24	2.72	30	6.37	2.28	22	5.82	2.77	8	5.50	2.33	15	4.40	1.96	24	5.71	2.80	25	6.56	2.81	4	6.50	1.29	14	5.79	2.19	5	5.20	1.64	7	7.29	2.29
Judiciary reform*	11	5.00	2.72	12	8.17	1.19	31	5.39	2.75	19	5.79	1.90	23	5.61	2.46	8	6.00	2.67	15	4.47	2.67	15	4.87	2.97	22	6.09	2.86	3	7.00	1.00	11	5.00	2.19	4	5.50	1.00	8	7.00	2.67
Economic growth*	15	6.13	2.26	14	8.79	2.08	45	6.42	2.35	33	6.64	1.65	26	5.85	2.91	13	7.08	1.61	17	4.71	2.11	24	5.96	2.76	28	7.11	2.59	5	6.60	2.19	18	6.89	2.00	3	6.00	1.00	8	8.50	2.00
Disaster risk management	10	4.90	2.33	4	4.50	2.08	31	5.68	2.79	20	5.85	2.18	24	5.63	2.84	6	5.83	1.94	13	2.92	1.75	19	6.58	3.11	19	6.00	3.06	2	6.50	0.71	11	5.45	1.63	3	5.00	1.73	3	6.00	0.00
Equality of opportunity	7	4.29	2.87	5	4.80	2.59	28	5.86	3.10	19	5.74	2.08	19	5.32	2.08	7	4.71	1.98	12	3.58	1.88	18	6.11	3.01	18	6.11	2.93	3	7.00	1.00	14	4.86	1.92	4	6.00	2.83	4	7.25	3.10
Groundnut industry reform*	9	4.78	2.22	14	7.71	1.94	27	4.48	2.29	18	5.06	1.80	22	4.91	2.71	7	5.57	0.79	14	3.71	1.98	10	5.50	2.88	19	6.53	3.08	3	4.67	3.21	13	4.69	1.38	3	6.00	1.73	4	6.50	3.11
Information and communications technology	8	4.75	1.98	10	6.70	2.21	33	5.91	2.91	24	7.04	1.49	22	5.77	2.41	7	5.86	2.34	17	4.71	2.47	15	6.33	3.37	21	6.24	3.24	4	5.75	0.96	15	5.07	1.71	4	5.25	2.06	2	8.00	2.83

*Significantly different between stakeholder groups

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Local Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Independent Government Institution			Academia/Research Institute/Think Tank			Judiciary Branch			Other				
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean
To what extent does the World Bank Group's work help to achieve development results in Senegal?*	19	5.74	1.66	19	6.58	2.27	66	6.55	1.91	57	7.00	1.52	24	6.92	1.91	16	6.63	1.02	24	5.25	1.94	37	6.22	2.25	36	7.11	2.53	8	7.38	1.51	22	5.95	1.50	7	5.00	3.32	11	7.09	2.59		

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups



C. World Bank Group's Effectiveness and Results (continued)

To what extent do you agree with the following statements about the World Bank Group in Senegal? (1-Strongly disagree, 10-Strongly agree)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Local Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Independent Government Institution			Academia/Research Institute/Think Tank			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Senegal	20	6.30	1.56	16	6.31	2.58	68	6.07	2.45	54	6.52	2.12	29	6.14	2.05	13	6.54	1.13	21	5.19	2.20	36	5.50	2.56	32	6.09	2.51	9	7.33	1.50	20	4.90	1.97	7	4.57	2.15	11	6.45	2.21
The World Bank Group meets Senegal's needs for knowledge services*	17	6.18	1.81	17	6.82	2.43	58	6.14	2.21	47	6.43	2.03	29	5.10	2.41	13	6.23	2.28	19	5.16	1.54	38	5.58	2.70	28	5.61	2.30	5	7.20	0.84	23	4.91	2.11	6	4.67	1.37	10	6.40	2.72

*Significantly different between stakeholder groups

D. The World Bank Group's Knowledge Work and Activities

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Local Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Independent Government Institution			Academia/Research Institute/Think Tank			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Are timely	12	6.33	1.30	9	6.22	2.28	49	6.31	2.25	40	6.30	1.74	20	5.55	2.80	9	5.00	2.45	13	5.54	1.61	18	5.61	2.70	25	6.40	2.65	4	7.00	1.41	22	5.64	1.87	5	4.00	2.45	5	7.80	0.45
Include appropriate level of stakeholder involvement during preparation*	14	5.93	1.98	13	5.31	2.36	63	6.32	2.35	45	6.80	1.44	19	5.63	2.52	14	6.43	1.79	15	5.20	1.66	28	5.54	2.33	22	6.50	2.39	5	6.80	2.17	23	5.65	1.75	5	3.40	2.30	5	6.40	1.67
Lead to practical solutions*	18	6.22	1.99	16	6.00	2.03	60	5.88	2.44	45	6.82	1.75	24	4.79	2.30	13	6.23	1.88	15	5.20	2.18	25	5.00	2.40	28	5.89	2.30	5	7.40	1.52	23	6.04	1.64	6	5.17	2.86	6	7.83	0.75
Are accessible (well written and easy to understand)	16	6.19	2.14	17	6.76	2.41	67	6.61	2.33	47	6.62	1.81	21	5.52	3.08	16	6.75	1.91	18	6.50	1.92	38	6.03	2.49	30	7.13	2.18	6	6.83	1.33	24	6.13	2.46	7	5.00	2.77	7	6.86	2.27
Are source of relevant information on global good practices	17	7.53	1.55	17	8.35	2.45	61	7.31	2.00	50	7.20	1.69	24	6.29	2.82	16	7.19	1.94	17	6.47	2.18	32	6.75	2.34	31	7.19	2.44	5	7.60	1.14	26	6.85	2.22	7	5.43	3.46	7	8.00	2.45
Are relevant to country challenges	17	6.47	1.97	15	5.13	2.33	66	5.98	2.50	46	6.48	1.87	23	4.78	2.45	14	6.00	2.11	17	5.47	2.12	29	5.41	2.68	30	5.83	2.59	6	6.67	2.07	23	5.43	2.06	5	3.80	2.39	8	6.13	1.81
Are adequately disseminated	2	8.50	2.12	8	6.75	3.54	24	5.29	2.27	19	5.63	2.29	13	4.31	2.56	10	4.90	1.97	6	5.83	2.71	20	6.30	2.56	16	6.38	3.65	3	5.67	1.15	16	4.06	1.81	2	6.00	1.41	5	6.00	2.45
Are translated enough into local language	15	4.20	1.78	10	1.50	0.71	55	3.56	2.73	36	3.58	2.36	21	3.90	2.64	8	4.25	2.96	16	3.50	2.45	30	3.43	2.79	24	2.54	1.74	5	3.00	1.58	22	2.86	1.55	5	3.40	1.95	6	1.17	0.41
Are adaptable to Senegal's specific development challenges and country circumstances	17	6.65	1.62	17	5.82	2.16	63	5.63	2.44	42	6.48	1.71	23	5.04	2.51	14	6.43	2.10	16	5.31	2.41	25	5.44	2.72	30	6.13	2.76	6	6.00	2.10	22	5.86	2.38	6	4.83	3.06	9	5.67	2.24

*Significantly different between stakeholder groups



D. The World Bank Group's Knowledge Work and Activities (continued)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Local Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Independent Government Institution			Academia/Research Institute/Think Tank			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	21	7.00	1.55	16	6.94	2.17	69	6.68	2.14	52	6.94	1.70	27	5.78	2.59	14	6.57	1.87	18	5.89	1.94	38	6.29	2.40	34	7.71	2.46	8	7.75	1.49	25	6.36	1.68	7	5.14	2.97	13	6.77	2.55
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	20	7.05	1.15	16	6.81	1.56	69	7.04	2.05	55	7.47	1.54	26	6.35	2.06	15	7.33	1.45	16	6.44	1.82	40	7.08	1.95	32	7.16	2.42	6	7.33	1.37	24	7.25	1.57	7	4.86	2.27	10	7.10	1.85

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

*Significantly different between stakeholder groups

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Office of President/Prime Minister/Minister			Office of Parliamentarian			Employee of a Ministry			PMU/Consultant on a WBG-supported Project			Local Government			Bilateral/Multilateral Agency			Private Sector/Financial Sector/Private Bank			CSO			Media			Independent Government Institution			Academia/Research Institute/Think Tank			Judiciary Branch			Other		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The World Bank Group's "Safeguard Policy" requirements are reasonable	14	5.14	2.03	15	5.67	1.68	45	5.04	2.34	42	6.48	2.24	21	5.81	2.75	7	6.14	2.27	15	5.07	2.58	19	4.84	2.61	24	4.58	2.89	3	6.67	1.53	20	5.60	2.41	7	6.14	2.48	6	4.83	1.72
The World Bank Group's conditions on its lending are reasonable*	17	6.41	2.15	15	5.80	2.34	58	6.38	2.46	42	6.26	2.04	24	4.54	2.93	10	6.90	1.66	17	5.35	1.97	21	5.38	2.91	25	6.76	2.26	3	7.33	0.58	19	5.84	1.77	8	2.75	1.91	8	4.88	1.96
The World Bank Group takes decisions quickly in Senegal	12	4.83	2.08	13	4.85	2.19	50	5.36	2.41	42	5.93	1.73	19	4.84	2.17	10	5.40	1.84	18	4.67	2.03	15	4.93	2.76	22	5.55	1.47	3	7.00	1.00	19	5.00	1.86	6	3.50	2.43	6	6.00	2.37
Working with the World Bank Group increases Senegal's institutional capacity	17	7.12	1.73	18	7.50	3.11	65	6.45	2.24	52	6.81	1.84	26	6.08	2.64	16	6.38	1.82	23	5.43	2.50	26	6.58	2.83	27	6.56	2.85	6	7.33	1.97	23	6.04	2.40	8	4.25	2.87	10	6.80	2.82
Where country systems are adequate, the World Bank Group makes appropriate use of them*	17	7.18	1.70	11	5.18	2.48	56	6.38	2.52	51	7.24	1.81	25	5.60	2.90	13	6.54	2.33	19	6.16	2.32	18	5.72	2.93	22	5.64	2.98	5	7.80	1.48	19	5.74	2.45	7	4.29	3.04	8	6.25	2.38
The World Bank Group provides effective implementation support	20	6.75	2.27	18	7.11	2.78	69	6.39	2.38	55	7.29	1.89	26	6.69	2.63	15	6.87	1.41	21	5.71	2.45	25	6.60	3.06	19	5.47	2.80	7	7.43	1.72	25	6.60	2.16	9	6.22	2.91	10	7.20	2.30

*Significantly different between stakeholder groups



F. The Future Role of the World Bank Group in Senegal

Which of the following SHOULD the World Bank Group do to make itself of greater value in Senegal? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Local Govt	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Indp Govt Inst	Academia/ Research Inst/ Think Tank	Judiciary Branch	Other
Offer more innovative knowledge services	20.0%	25.0%	14.0%	22.6%	6.1%	0.0%	20.7%	27.3%	11.4%	20.0%	25.0%	12.5%	14.3%
Collaborate more effectively with Government clients	32.0%	15.0%	18.6%	19.4%	21.2%	11.1%	24.1%	14.5%	15.9%	20.0%	7.1%	12.5%	7.1%
Work faster	20.0%	5.0%	18.6%	19.4%	6.1%	16.7%	13.8%	9.1%	11.4%	20.0%	10.7%	12.5%	7.1%
Reduce the complexity of obtaining World Bank Group financing	28.0%	35.0%	33.7%	25.8%	42.4%	22.2%	17.2%	20.0%	34.1%	30.0%	17.9%	12.5%	50.0%
Help to bring discipline/effective supervision to implementation of investment projects	20.0%	30.0%	16.3%	19.4%	15.2%	11.1%	13.8%	10.9%	15.9%	20.0%	17.9%	12.5%	14.3%
Offer more innovative financial products	4.0%	5.0%	9.3%	4.8%	18.2%	22.2%	13.8%	12.7%	11.4%	10.0%	17.9%	12.5%	0.0%
Ensure greater selectivity in its work	4.0%	5.0%	4.7%	6.5%	0.0%	11.1%	6.9%	0.0%	4.5%	10.0%	3.6%	12.5%	7.1%
Provide more adequate data/knowledge/statistics/figures on Senegal's economy	8.0%	10.0%	10.5%	6.5%	6.1%	22.2%	20.7%	10.9%	13.6%	10.0%	17.9%	0.0%	14.3%
Improve the competitiveness of its financing compared to markets	8.0%	10.0%	10.5%	8.1%	9.1%	11.1%	3.4%	5.5%	13.6%	10.0%	3.6%	12.5%	14.3%
Reach out more to groups outside of Government*	16.0%	30.0%	20.9%	25.8%	36.4%	27.8%	27.6%	61.8%	34.1%	20.0%	39.3%	50.0%	28.6%
Increase the level of capacity development in the country	24.0%	15.0%	17.4%	16.1%	18.2%	16.7%	20.7%	7.3%	11.4%	0.0%	17.9%	25.0%	14.3%
Improve the quality of its experts as related to Senegal's specific challenges	12.0%	15.0%	17.4%	16.1%	15.2%	11.1%	10.3%	7.3%	9.1%	20.0%	10.7%	0.0%	7.1%
Other	0.0%	0.0%	2.3%	3.2%	0.0%	5.6%	3.4%	3.6%	4.5%	0.0%	3.6%	12.5%	7.1%

*Significantly different between stakeholder groups



G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Senegal? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Local Govt	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Indp Govt Inst	Academia/ Research Inst/ Think Tank	Judiciary Branch	Other
Local radio*	33.3%	23.8%	14.0%	15.9%	35.3%	0.0%	13.3%	25.0%	19.0%	20.0%	32.1%	44.4%	21.4%
International radio	7.4%	9.5%	3.5%	6.3%	17.6%	5.9%	10.0%	3.6%	4.8%	0.0%	7.1%	22.2%	7.1%
Social media	3.7%	4.8%	17.4%	14.3%	14.7%	5.9%	6.7%	17.9%	21.4%	0.0%	10.7%	11.1%	14.3%
International newspapers	3.7%	0.0%	5.8%	6.3%	8.8%	11.8%	10.0%	7.1%	7.1%	10.0%	10.7%	0.0%	7.1%
Local television	25.9%	42.9%	38.4%	27.0%	55.9%	17.6%	33.3%	30.4%	21.4%	20.0%	32.1%	22.2%	28.6%
Internet	44.4%	61.9%	57.0%	73.0%	38.2%	64.7%	50.0%	60.7%	69.0%	60.0%	50.0%	66.7%	64.3%
Periodicals	11.1%	14.3%	10.5%	6.3%	0.0%	17.6%	0.0%	12.5%	9.5%	20.0%	3.6%	0.0%	0.0%
International television	7.4%	4.8%	7.0%	12.7%	14.7%	5.9%	13.3%	3.6%	7.1%	0.0%	10.7%	11.1%	7.1%
Local newspapers*	29.6%	38.1%	30.2%	27.0%	11.8%	41.2%	50.0%	14.3%	21.4%	40.0%	28.6%	22.2%	28.6%
Other	14.8%	0.0%	5.8%	4.8%	0.0%	17.6%	6.7%	12.5%	7.1%	10.0%	10.7%	0.0%	14.3%

*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Local Govt	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Indp Govt Inst	Academia/ Research Inst/ Think Tank	Judiciary Branch	Other
World Bank Group's publications and other written materials*	29.6%	70.0%	35.7%	15.9%	34.3%	41.2%	33.3%	33.9%	20.5%	30.0%	24.1%	57.1%	57.1%
e-Newsletters*	44.4%	30.0%	60.7%	65.1%	31.4%	58.8%	43.3%	50.0%	56.8%	70.0%	75.9%	28.6%	42.9%
World Bank Group's seminars/workshops/ conferences	29.6%	5.0%	35.7%	30.2%	48.6%	17.6%	33.3%	37.5%	34.1%	40.0%	27.6%	14.3%	21.4%
Mobile phones*	7.4%	5.0%	4.8%	4.8%	20.0%	5.9%	16.7%	5.4%	11.4%	0.0%	13.8%	42.9%	14.3%
Direct contact with World Bank Group	18.5%	30.0%	16.7%	28.6%	28.6%	47.1%	20.0%	33.9%	34.1%	0.0%	34.5%	14.3%	7.1%
World Bank Group's website*	37.0%	40.0%	31.0%	34.9%	17.1%	17.6%	30.0%	14.3%	11.4%	30.0%	13.8%	28.6%	42.9%
Social media	14.8%	10.0%	7.1%	9.5%	11.4%	5.9%	10.0%	14.3%	15.9%	20.0%	3.4%	0.0%	14.3%
Other	7.4%	5.0%	0.0%	1.6%	5.7%	0.0%	3.3%	1.8%	2.3%	0.0%	3.4%	0.0%	0.0%

*Significantly different between stakeholder groups

H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group in your country?*

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Local Govt	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Indp Govt Inst	Academia/ Research Inst/ Think Tank	Judiciary Branch	Other
Yes	50.0%	5.3%	60.5%	75.4%	17.1%	83.3%	34.5%	23.1%	29.3%	50.0%	10.7%	0.0%	9.1%
No	50.0%	94.7%	39.5%	24.6%	82.9%	16.7%	65.5%	76.9%	70.7%	50.0%	89.3%	100.0%	90.9%

*Significantly different between stakeholder groups

**H. Background Information (continued)**

Which of the following agencies of the World Bank Group do you primarily engage with in Senegal?*(Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Local Govt	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Indp Govt Inst	Academia/Research Inst/Think Tank	Judiciary Branch	Other
The World Bank (IDA)	95.0%	9.1%	75.7%	85.0%	65.2%	100.0%	64.7%	67.9%	68.0%	83.3%	40.0%	50.0%	16.7%
The International Finance Corporation	0.0%	0.0%	8.6%	3.3%	17.4%	0.0%	5.9%	0.0%	4.0%	16.7%	6.7%	0.0%	16.7%
The Multilateral Investment Guarantee Agency	0.0%	0.0%	1.4%	0.0%	4.3%	0.0%	5.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Other	5.0%	90.9%	14.3%	11.7%	13.0%	0.0%	23.5%	32.1%	28.0%	0.0%	53.3%	50.0%	66.7%

*Significantly different between stakeholder groups

Do your projects involve both the World Bank and the IFC?*

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Local Govt	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Indp Govt Inst	Academia/Research Inst/Think Tank	Judiciary Branch	Other
Yes	44.0%	5.3%	30.4%	16.4%	39.4%	14.3%	13.6%	11.1%	5.4%	33.3%	8.0%	0.0%	16.7%
No	56.0%	94.7%	69.6%	83.6%	60.6%	85.7%	86.4%	88.9%	94.6%	66.7%	92.0%	100.0%	83.3%

*Significantly different between stakeholder groups

If yes, what was your view of how the two institutions work together in Senegal? (Select only ONE response)

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/Consultant	Local Govt	Bilateral/Multilateral Agency	Private Sector/Financial Sector/Private Bank	CSO	Media	Indp Govt Inst	Academia/Research Inst/Think Tank	Judiciary Branch	Other
The two institutions work well together	40.0%	0.0%	37.5%	50.0%	30.8%	0.0%	0.0%	60.0%	0.0%	66.7%	50.0%	0.0%	50.0%
The way the two institutions work together needs improvement	30.0%	100.0%	29.2%	30.0%	46.2%	0.0%	33.3%	40.0%	50.0%	33.3%	0.0%	0.0%	0.0%
The two institutions do not work well together	0.0%	0.0%	0.0%	0.0%	15.4%	0.0%	33.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	30.0%	0.0%	33.3%	20.0%	7.7%	100.0%	33.3%	0.0%	50.0%	0.0%	50.0%	0.0%	50.0%

**H. Background Information (continued)**

Which of the following describes most of your exposure to the World Bank Group in Senegal? (Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Local Govt	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Indp Govt Inst	Academia/ Research Inst/ Think Tank	Judiciary Branch	Other
Observer*	27.3%	85.0%	23.5%	11.5%	67.7%	0.0%	39.3%	29.1%	41.0%	20.0%	33.3%	100.0%	45.5%
Use World Bank Group reports/ data	50.0%	15.0%	28.4%	19.7%	22.6%	25.0%	35.7%	41.8%	30.8%	30.0%	37.0%	0.0%	45.5%
Engage in World Bank Group related/sponsored events/ activities*	36.4%	10.0%	39.5%	29.5%	6.5%	31.3%	32.1%	40.0%	25.6%	10.0%	33.3%	0.0%	27.3%
Collaborate as part of my professional duties*	50.0%	10.0%	40.7%	65.6%	48.4%	81.3%	21.4%	16.4%	41.0%	40.0%	29.6%	25.0%	9.1%
Use World Bank Group website for information, data, research, etc.*	9.1%	55.0%	24.7%	14.8%	25.8%	6.3%	32.1%	20.0%	30.8%	40.0%	25.9%	25.0%	18.2%

*Significantly different between stakeholder groups

What's your gender?

Percentage of Respondents	Office of President/Prime Minister/Minister	Office of Parliamentarian	Employee of a Ministry	PMU/ Consultant	Local Govt	Bilateral/ Multilateral Agency	Private Sector/ Financial Sector/ Private Bank	CSO	Media	Indp Govt Inst	Academia/ Research Inst/ Think Tank	Judiciary Branch	Other
Female	14.3%	19.0%	27.6%	23.8%	28.6%	35.3%	20.0%	29.1%	26.7%	40.0%	20.7%	25.0%	21.4%
Male	85.7%	81.0%	72.4%	76.2%	71.4%	64.7%	80.0%	70.9%	73.3%	60.0%	79.3%	75.0%	78.6%



Appendix C: Responses to Indicator Questions by Geographic Location¹⁴

- Harare N=380
- Outside Harare N=61

B. Overall Attitudes toward the World Bank Group

	Dakar			Outside Dakar		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Senegal.	311	5.96	2.24	46	5.89	2.41

(1-Not effective at all, 10-Very effective)

To what extent do you agree with the following statements about the World Bank Group's work in Senegal?

(1-Strongly disagree, 10-Strongly agree)

	Dakar			Outside Dakar		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Senegal	317	6.21	2.49	55	6.55	2.41
The World Bank Group's work is aligned with what I consider the development priorities for Senegal	300	5.85	2.47	44	6.07	2.41

To what extent is the World Bank Group an effective development partner in Senegal, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Dakar			Outside Dakar		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	246	5.40	2.12	36	5.47	1.90
Flexibility (in terms of the institution's products and services)	228	4.84	2.05	35	5.00	2.00
Flexibility (in terms of changing country circumstances)	203	5.05	2.09	31	5.55	2.16
Being inclusive	154	6.14	2.29	23	6.35	1.94
Openness (sharing data and other information)	254	6.56	2.17	36	5.89	2.29
Collaboration with the Government	292	7.53	1.92	42	7.88	1.95
The speed in which it gets things accomplished on the ground	236	5.90	2.19	39	6.15	2.21
Helping to bring discipline/effective supervision to implementation of investment projects	261	7.08	2.00	40	7.35	2.09
Collaboration with civil society	236	5.93	2.29	36	5.42	2.27
Staff accessibility	249	5.28	2.51	37	5.24	2.63
Collaboration with other donors and development partners	211	6.63	2.17	27	7.04	2.03
Collaboration with the private sector	191	5.93	2.40	28	5.82	2.65
Straightforwardness and honesty	196	6.74	2.32	34	6.82	2.75
Treating clients and stakeholders in Senegal with respect	230	7.07	2.04	39	6.62	2.48
Being a long-term partner	278	7.73	2.12	43	7.79	1.96

¹⁴ 441 respondents provided information about their geographic location. Only these respondents were included in the analysis presented in this appendix.

**C. World Bank Group's Effectiveness and Results**

	Dakar			Outside Dakar		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Senegal?	297	6.44	2.02	45	6.84	2.01

*(1-To no degree at all, 10-To a very significant degree)***To what extent do you agree with the following statements about the World Bank Group in Senegal?***(1-Strongly disagree, 10-Strongly agree)*

	Dakar			Outside Dakar		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Senegal	285	5.95	2.23	47	6.32	2.38
The World Bank Group meets Senegal's needs for knowledge services	269	5.93	2.24	39	5.36	2.42

D. The World Bank Group's Knowledge Work and Activities**In Senegal, to what extent do you believe that the World Bank Group's knowledge work and activities:***(1-To no degree at all, 10-To a very significant degree)*

	Dakar			Outside Dakar		
	N	Mean	SD	N	Mean	SD
Are adaptable to Senegal's specific development challenges and country circumstances*	247	5.70	2.33	40	6.53	2.26

**Significantly different between geographic locations*

	Dakar			Outside Dakar		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	290	6.57	2.14	48	7.13	2.16
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	285	6.95	1.84	48	7.35	2.06

*(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)***E. Working with the World Bank Group****To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)**

	Dakar			Outside Dakar		
	N	Mean	SD	N	Mean	SD
The World Bank Group takes decisions quickly in Senegal	205	5.23	2.13	29	5.45	2.03
Where country systems are adequate, the World Bank Group makes appropriate use of them	232	6.28	2.43	37	6.24	2.90



Appendix D: Responses to Selected Questions by Level of Collaboration with the World Bank Group¹⁵

Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers all 10-point scale questions from the FY17 Senegal COS questionnaire.

- Collaborating with the WBG N=176
- Not collaborating with the WBG N=249

B. Overall Attitudes toward the World Bank Group

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Senegal?*	175	5.93	2.35	246	4.78	2.46

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Senegal.*	154	6.46	2.11	192	5.54	2.33

(1-Not effective at all, 10-Very effective) *Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Senegal solve its most complicated development challenges?*	142	6.96	2.05	161	6.30	2.34

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

To what extent do you agree with the following statements about the World Bank Group's work in Senegal?

(1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Senegal*	154	6.78	2.26	205	5.75	2.60
The World Bank Group's work is aligned with what I consider the development priorities for Senegal*	143	6.54	2.17	188	5.32	2.55

*Significantly different between collaborators and non-collaborators

¹⁵ 425 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent is the World Bank Group an effective development partner in Senegal, in terms of each of the following?
(1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs*	121	5.71	1.93	150	5.05	2.17
Flexibility (in terms of the institution's products and services)	117	5.03	2.12	137	4.68	1.98
Flexibility (in terms of changing country circumstances)	104	5.38	2.09	123	4.89	2.09
Being inclusive*	78	6.53	2.07	90	5.73	2.26
Openness (sharing data and other information)	122	6.78	2.16	159	6.27	2.23
Collaboration with the Government	142	7.59	1.70	182	7.48	2.14
The speed in which it gets things accomplished on the ground	126	6.01	2.13	141	5.90	2.25
Helping to bring discipline/effective supervision to implementation of investment projects	127	7.28	1.85	162	6.94	2.13
Collaboration with civil society	111	6.12	2.01	150	5.67	2.44
Staff accessibility*	129	6.07	2.41	147	4.59	2.37
Collaboration with other donors and development partners	110	6.96	2.03	123	6.45	2.22
Collaboration with the private sector	90	6.12	2.47	123	5.75	2.39
Straightforwardness and honesty*	100	7.32	2.03	123	6.25	2.58
Treating clients and stakeholders in Senegal with respect*	118	7.28	1.96	144	6.76	2.19
Being a long-term partner	141	7.90	1.86	170	7.56	2.30

*Significantly different between collaborators and non-collaborators



C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Senegal? (1-Not important at all, 10-Very important)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social protection	133	7.25	2.31	189	6.81	2.63
Gender equity*	114	5.43	2.64	165	4.61	2.57
Private sector development	141	7.87	2.11	193	7.91	2.28
Education	152	8.88	1.50	216	8.71	1.98
Public sector governance/reform*	145	8.68	1.58	201	8.03	2.40
Global/regional integration	120	6.81	2.14	174	6.40	2.36
Food security	140	8.17	1.94	205	8.10	2.33
Urban development	133	7.31	2.09	181	7.18	2.26
Energy*	141	8.57	1.69	212	8.11	2.16
Water and sanitation	145	8.44	1.76	211	8.19	2.25
Pollution	129	7.40	2.24	190	7.38	2.41
Job creation/employment*	146	8.56	1.93	202	8.05	2.30
Health	143	8.78	1.70	214	8.42	2.18
Financial markets	120	6.73	2.35	180	6.84	2.44
Transport*	141	8.21	1.79	197	7.61	2.36
Agriculture and rural development	147	8.76	1.58	207	8.49	2.10
Trade and exports	122	6.74	2.31	190	6.78	2.38
Crime and violence	118	6.64	2.78	181	6.52	2.75
Natural resource management	125	7.63	2.25	185	7.17	2.59
Climate change	134	7.60	2.29	195	7.54	2.48
Poverty reduction	147	8.34	1.99	214	8.05	2.29
Anti corruption	141	8.22	1.93	200	7.90	2.43
Judiciary reform	134	7.40	2.33	189	7.08	2.68
Economic growth	145	8.26	2.00	198	7.87	2.21
Disaster risk management	129	7.15	2.32	186	7.12	2.41
Equality of opportunity*	130	7.32	2.49	185	6.69	2.64
Groundnut industry reform	122	6.58	2.28	180	6.46	2.66
Information and communications technology	140	7.31	2.39	192	7.49	2.24

*Significantly different between collaborators and non-collaborators

**C. World Bank Group's Effectiveness and Results (continued)**

How **EFFECTIVE** do you believe the World Bank Group is in terms of the work it does in the following areas of development in Senegal? (1-Not effective at all, 10-Very effective)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Social protection	66	5.82	2.37	91	5.19	2.75
Gender equity	52	5.54	2.30	86	5.52	2.51
Private sector development	77	6.39	2.35	126	5.91	2.49
Education*	112	7.19	1.96	161	6.59	2.40
Public sector governance/reform	103	7.03	1.87	145	6.61	2.56
Food security	80	6.36	2.17	129	6.30	2.58
Urban development*	82	6.49	2.25	123	5.59	2.29
Energy	92	6.97	2.16	141	6.65	2.42
Water and sanitation	96	6.93	2.24	137	6.37	2.36
Health	102	6.84	2.20	142	6.50	2.43
Transport*	89	6.92	2.31	133	5.99	2.39
Agriculture and rural development	100	6.85	2.16	148	6.42	2.52
Trade and exports	61	5.33	2.24	107	5.80	2.36
Natural resource management	63	5.84	2.34	101	5.60	2.28
Climate change	67	6.03	2.32	125	5.99	2.43
Poverty reduction	95	6.28	2.15	148	5.93	2.62
Anti corruption	85	6.01	2.58	129	5.91	2.53
Judiciary reform	59	5.61	2.57	117	5.62	2.60
Economic growth	94	6.53	2.24	146	6.49	2.53
Disaster risk management	55	5.67	2.54	107	5.43	2.71
Equality of opportunity	55	5.65	2.80	100	5.35	2.50
Groundnut industry reform	51	4.71	2.06	107	5.46	2.63
Information and communications technology	63	5.71	2.57	115	5.97	2.53

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Senegal?*	151	6.80	1.78	184	6.19	2.17

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

To what extent do you agree with the following statements about the World Bank Group in Senegal? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Senegal*	146	6.47	1.91	177	5.66	2.43
The World Bank Group meets Senegal's needs for knowledge services*	126	6.33	1.91	174	5.48	2.42

*Significantly different between collaborators and non-collaborators



D. The World Bank Group's Knowledge Work and Activities

In Senegal, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Are timely*	102	6.40	1.96	123	5.67	2.36
Include appropriate level of stakeholder involvement during preparation*	131	6.73	2.02	131	5.38	2.07
Lead to practical solutions*	124	6.31	2.04	150	5.55	2.31
Are accessible (well written and easy to understand)*	133	6.95	1.82	169	6.04	2.54
Are source of relevant information on global good practices*	131	7.39	1.73	166	6.81	2.52
Are relevant to country challenges*	129	6.26	2.08	158	5.36	2.45
Are adequately disseminated	61	5.66	2.34	78	5.38	2.81
Are translated enough into local language*	98	3.90	2.62	146	3.00	2.15
Are adaptable to Senegal's specific development challenges and country circumstances*	122	6.22	2.17	157	5.51	2.47

*Significantly different between collaborators and non-collaborators

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*	147	7.08	1.89	180	6.22	2.31
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*	143	7.40	1.73	180	6.72	1.97

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

*Significantly different between collaborators and non-collaborators

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Collaborating with the WBG			Not collaborating with the WBG		
	N	Mean	SD	N	Mean	SD
The World Bank Group's "Safeguard Policy" requirements are reasonable*	107	5.84	2.42	121	5.01	2.36
The World Bank Group's conditions on its lending are reasonable*	120	6.46	2.02	137	5.29	2.66
The World Bank Group takes decisions quickly in Senegal*	107	5.64	1.95	118	4.95	2.25
Working with the World Bank Group increases Senegal's institutional capacity*	134	6.83	2.08	169	6.10	2.62
Where country systems are adequate, the World Bank Group makes appropriate use of them	122	6.59	2.42	141	5.99	2.57
The World Bank Group provides effective implementation support*	135	7.05	2.10	170	6.22	2.56

*Significantly different between collaborators and non-collaborators



Appendix E: Responses to Selected Questions by Year¹⁶

All data presented in this appendix are weighted. As a result, means of the FY 2017 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2014 respondents and the total number of respondents indicated may differ from those reported in the FY 2014 COS report.

- FY 2014 Number of comparable respondents = 223
- FY 2017 Number of comparable respondents = 431

By weighting, the FY 2014 and FY 2017 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:

Percentage of Respondents	FY 2014	FY 2017
Office of the President/Prime Minister/Minister	5%	5%
Office of Parliamentarian	4%	4%
Government Institutions	40%	40%
Local Government	5%	5%
Bilateral/Multilateral Agencies	4%	4%
Civil Society	15%	15%
Private Sector	9%	9%
Academia	8%	8%
Media	10%	10%

A. General Issues facing Senegal

In general would you say that Senegal is headed in ... ?*

Percentage of Respondents	FY 2014	FY 2017
The right direction	64.0%	65.2%
The wrong direction	5.1%	17.5%
Not sure	30.8%	17.3%

*Significantly different between FY 2014 and FY 2017

B. Overall Attitudes toward the World Bank Group

	FY 2014			FY 2017		
	N	Mean	SD	N	Mean	SD
How familiar are you with the work of the World Bank Group in Senegal?	216	5.01	2.75	427	5.27	2.43

(1-Not familiar at all, 10-Extremely familiar)

	FY 2014			FY 2017		
	N	Mean	SD	N	Mean	SD
Overall, please rate your impression of the World Bank Group's effectiveness in Senegal.	185	5.69	2.24	351	5.89	2.27

(1-Not effective at all, 10-Very effective)

	FY 2014			FY 2017		
	N	Mean	SD	N	Mean	SD
To what extent do you believe the World Bank Group's staff is well prepared to help Senegal solve its most complicated development challenges?	171	6.40	2.16	308	6.54	2.22

(1-To no degree at all, 10-To a very significant degree)

¹⁶ Only those questions that were asked in the FY 2014 and FY 2017 country opinion surveys, with similar response scales/options, are presented in this appendix.

**B. Overall Attitudes toward the World Bank Group (continued)**

To what extent do you agree with the following statements about the World Bank Group's work in Senegal?

(1-Strongly disagree, 10-Strongly agree)

	FY 2014			FY 2017		
	N	Mean	SD	N	Mean	SD
Overall the World Bank Group currently plays a relevant role in development in Senegal*	187	6.96	2.26	369	6.21	2.51
The World Bank Group's work is aligned with what I consider the development priorities for Senegal	177	6.05	2.24	340	5.82	2.46

*Significantly different between FY 2014 and FY 2017

To what extent is the World Bank Group an effective development partner in Senegal, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

	FY 2014			FY 2017		
	N	Mean	SD	N	Mean	SD
Responsiveness to needs	139	5.75	2.13	279	5.38	2.13
Flexibility (in terms of the institution's products and services)	142	5.17	1.98	261	4.81	2.06
Flexibility (in terms of changing country circumstances)	133	5.55	2.11	233	5.12	2.11
Being inclusive	100	5.93	2.09	180	6.19	2.27
Openness (sharing data and other information)	141	6.53	2.14	289	6.46	2.19
Collaboration with the Government	178	7.67	2.01	330	7.55	1.91
The speed in which it gets things accomplished on the ground	136	6.07	2.32	275	5.92	2.19
Helping to bring discipline/effective supervision to implementation of investment projects				299	7.10	2.02
Collaboration with civil society				274	5.87	2.29
Staff accessibility	142	5.58	2.62	286	5.32	2.51
Collaboration with other donors and development partners				239	6.70	2.13
Collaboration with the private sector				222	5.91	2.44
Straightforwardness and honesty	134	6.67	2.39	229	6.69	2.41
Treating clients and stakeholders in Senegal with respect*	139	6.07	2.40	268	6.99	2.10
Being a long-term partner	149	7.95	1.91	316	7.67	2.10

*Significantly different between FY 2014 and FY 2017



C. World Bank Group's Effectiveness and Results

How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Senegal? (1-Not effective at all, 10-Very effective)

	FY 2014			FY 2017		
	N	Mean	SD	N	Mean	SD
Social protection	106	5.14	2.02	157	5.44	2.60
Gender equity	99	5.43	2.29	139	5.48	2.42
Private sector development	111	5.61	2.19	201	6.14	2.45
Education	140	6.63	2.06	273	6.79	2.21
Public sector governance/reform	124	6.47	2.32	246	6.72	2.28
Food security	127	5.98	2.25	206	6.28	2.37
Urban development	120	5.86	2.08	203	5.95	2.33
Energy*	136	6.16	2.21	230	6.72	2.33
Water and sanitation	126	6.40	2.25	231	6.59	2.32
Health	140	6.36	2.11	238	6.59	2.35
Transport	142	6.79	2.17	220	6.39	2.39
Trade and exports	93	5.65	2.09	164	5.57	2.32
Natural resource management	100	5.27	2.33	161	5.62	2.29
Climate change	100	5.48	2.33	189	5.92	2.36
Poverty reduction	135	6.15	2.44	245	5.99	2.42
Anti corruption	117	5.73	2.65	208	5.91	2.53
Economic growth	131	6.30	2.15	237	6.45	2.38
Equality of opportunity	93	5.20	2.23	153	5.42	2.60
Information and communications technology	106	5.72	2.08	178	5.88	2.56

*Significantly different between FY 2014 and FY 2017

	FY 2014			FY 2017		
	N	Mean	SD	N	Mean	SD
To what extent does the World Bank Group's work help to achieve development results in Senegal?*	175	6.02	2.00	335	6.45	2.01

(1-To no degree at all, 10-To a very significant degree) *Significantly different between FY 2014 and FY 2017

To what extent do you agree with the following statements about the World Bank Group in Senegal? (1-Strongly disagree, 10-Strongly agree)

	FY 2014			FY 2017		
	N	Mean	SD	N	Mean	SD
The World Bank Group's financial instruments meet the needs of Senegal	171	5.95	2.02	323	5.96	2.28
The World Bank Group meets Senegal's needs for knowledge services	165	5.99	1.98	298	5.82	2.24

**D. The World Bank Group's Knowledge Work and Activities**

In Senegal, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	FY 2014			FY 2017		
	N	Mean	SD	N	Mean	SD
Are timely*	148	6.82	1.98	225	5.98	2.19
Include appropriate level of stakeholder involvement during preparation	128	5.89	1.95	267	6.04	2.13
Lead to practical solutions	145	6.14	2.28	275	5.91	2.20
Are accessible (well written and easy to understand)	144	6.21	2.19	308	6.44	2.26
Are source of relevant information on global good practices	150	7.04	2.15	302	7.07	2.18
Are relevant to country challenges				290	5.80	2.34
Are adequately disseminated	147	5.60	2.21	140	5.53	2.58
Are translated enough into local language				248	3.36	2.38
Are adaptable to Senegal's specific development challenges and country circumstances*	147	6.36	2.09	278	5.85	2.35

*Significantly different between FY 2014 and FY 2017

	FY 2014			FY 2017		
	N	Mean	SD	N	Mean	SD
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	171	6.72	2.02	327	6.66	2.13
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	169	6.92	2.05	325	7.04	1.88

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	FY 2014			FY 2017		
	N	Mean	SD	N	Mean	SD
The World Bank Group's "Safeguard Policy" requirements are reasonable	115	5.69	2.24	230	5.47	2.44
The World Bank Group's conditions on its lending are reasonable*	144	5.38	2.32	256	5.95	2.39
The World Bank Group takes decisions quickly in Senegal	131	5.15	2.27	228	5.25	2.11
Working with the World Bank Group increases Senegal's institutional capacity	166	6.55	2.33	306	6.41	2.42
Where country systems are adequate, the World Bank Group makes appropriate use of them	129	6.57	2.32	260	6.29	2.48
The World Bank Group provides effective implementation support	161	6.72	2.19	307	6.59	2.40

*Significantly different between FY 2014 and FY 2017



Appendix F: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?		Which of the following describes most of your exposure to the World Bank Group in Senegal? (Choose no more than TWO)									
	Not collaborating with the WBG	Collaborating with the WBG	Observer		Use WBG reports/data		Engage in WBG activities		Collaborate		Use WBG website	
			No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean	No Mean	Yes Mean
Overall, please rate your impression of the World Bank Group's effectiveness in Senegal.	5.54	6.46	6.24	5.37	5.84	6.26	5.95	6.01	5.80	6.20	6.05	5.72
Overall the World Bank Group currently plays a relevant role in development in Senegal	5.75	6.78	6.61	5.73	6.27	6.47	6.26	6.50	6.12	6.65	6.35	6.28
The World Bank Group's work is aligned with what I consider the development priorities for Senegal	5.32	6.54	6.25	5.27	5.86	6.13	5.88	6.09	5.66	6.36	6.03	5.69
Responsiveness to needs	5.05	5.71	5.63	4.99	5.35	5.63	5.37	5.57	5.23	5.67	5.53	5.13
Flexibility (in terms of the institution's products and services)	4.68	5.03	5.05	4.47	4.82	4.99	4.85	4.92	4.69	5.10	4.92	4.72
Flexibility (in terms of changing country circumstances)	4.89	5.38	5.43	4.49	5.14	5.12	5.08	5.26	4.82	5.56	5.22	4.90
Being inclusive	5.73	6.53	6.58	5.37	6.19	6.19	6.05	6.52	5.71	6.80	6.31	5.84
Openness (sharing data and other information)	6.27	6.78	6.83	5.98	6.43	6.85	6.55	6.58	6.44	6.72	6.57	6.54
Collaboration with the Government	7.48	7.59	7.72	7.56	7.57	7.86	7.72	7.54	7.77	7.51	7.61	7.85
The speed in which it gets things accomplished on the ground	5.90	6.01	6.13	5.44	5.83	6.16	5.90	6.00	5.75	6.14	6.00	5.72
Helping to bring discipline/effective supervision to implementation of investment projects	6.94	7.28	7.21	6.99	7.05	7.35	7.15	7.11	7.12	7.17	7.13	7.15
Collaboration with civil society	5.67	6.12	6.06	5.66	5.96	5.86	5.96	5.86	5.91	5.96	5.95	5.84
Staff accessibility	4.59	6.07	5.70	4.56	5.46	5.11	5.35	5.39	4.91	5.90	5.52	4.83
Collaboration with other donors and development partners	6.45	6.96	7.07	6.04	6.72	6.81	6.50	7.29	6.63	6.89	6.90	6.21
Collaboration with the private sector	5.75	6.12	6.41	5.09	5.77	6.47	6.01	5.87	5.99	5.95	5.93	6.09
Straightforwardness and honesty	6.25	7.32	7.12	6.07	6.78	6.69	6.54	7.29	6.41	7.18	6.98	6.11
Treating clients and stakeholders in Senegal with respect	6.76	7.28	7.28	6.45	7.06	7.00	7.03	7.07	6.78	7.37	7.09	6.90
Being a long-term partner	7.56	7.90	7.94	7.32	7.60	8.05	7.77	7.67	7.75	7.73	7.68	7.92
To what extent does the World Bank Group's work help to achieve development results in Senegal?	6.19	6.80	6.64	6.38	6.57	6.53	6.61	6.43	6.44	6.72	6.61	6.40
The World Bank Group's financial instruments meet the needs of Senegal	5.66	6.47	6.25	5.63	5.95	6.29	6.06	6.04	5.95	6.20	6.06	6.05
The World Bank Group meets Senegal's needs for knowledge services	5.48	6.33	6.17	5.39	5.85	6.13	5.81	6.17	5.88	6.01	5.97	5.82
The World Bank Group's knowledge work and activities are adaptable to Senegal's specific development challenges and country circumstances	5.51	6.22	6.07	5.40	5.77	6.05	5.82	5.93	5.65	6.12	5.94	5.60
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	6.22	7.08	6.83	6.27	6.53	6.94	6.65	6.69	6.71	6.60	6.69	6.57
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	6.72	7.40	7.21	6.58	6.92	7.23	7.05	6.94	7.04	6.98	6.98	7.11
The World Bank Group takes decisions quickly in Senegal	4.95	5.64	5.63	4.36	5.25	5.22	5.16	5.41	5.04	5.49	5.15	5.56
Where country systems are adequate, the World Bank Group makes appropriate use of them	5.99	6.59	6.61	5.65	6.25	6.49	6.22	6.53	6.24	6.41	6.24	6.56

Yellow highlight indicates significant difference between Yes and No means.



Appendix G: Senegal FY 2017 Questionnaire



World Bank Group Country Survey FY 2017 – Senegal

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Senegal or who observe activities related to social and economic development. The following survey will give the World Bank Group's team that works in Senegal, greater insight into how the Bank's work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Senegal.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you'll be candid.

Finally, the survey relates to the World Bank Group's work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check "Don't know".

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING SENEGAL

A1. In general would you say that Senegal is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

**SECTION A: GENERAL ISSUES**

A2. Listed below are a number of development priorities in Senegal. Please identify which of the following you consider the most important development priorities in Senegal. (Choose no more than THREE)

1	Social protection (e.g., pensions, targeted social assistance)	15	Transport (e.g., roads, bridges, transportation)
2	Gender equity	16	Agriculture and rural development
3	Private sector development	17	Trade and exports
4	Education	18	Crime and violence
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	19	Natural resource management (renewable and non-renewable)
6	Global/regional integration	20	Climate change (e.g., mitigation, adaptation)
7	Food security	21	Poverty reduction
8	Urban development	22	Anti corruption
9	Energy	23	Judiciary reform
10	Water and sanitation	24	Economic growth
11	Pollution	25	Disaster risk management
12	Job creation/employment	26	Equality of opportunity (i.e., social inclusion)
13	Health	27	Groundnut industry reform
14	Financial markets	28	Information and communications technology

A3. The World Bank Group's "Shared Prosperity" goal captures two key elements, economic growth and equity. It will seek to foster income growth among the bottom 40 percent of a country's population. Improvement in the Shared Prosperity Indicator requires growth and well-being of the less well-off. When thinking about the idea of "shared prosperity" in your country, which of the following TWO best illustrate how this would be achieved in Senegal? (Choose no more than TWO)

1	Greater access to health and nutrition for citizens
2	Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)
3	A growing middle class
4	Better opportunity for the poor who live in rural areas
5	Better opportunity for the poor who live in urban areas
6	Consistent economic growth
7	More reliable social safety net
8	Greater access to micro-finance for the poor
9	Greater voice and participation for citizens to help ensure greater accountability
10	Education and training that better ensure job opportunity
11	Better quality public services
12	Better employment opportunities for young people
13	Better employment opportunities for women
14	Other (please specify): _____

**SECTION A: GENERAL ISSUES**

A4. Do you think the gap between the rich and the poor is a very big problem, a moderately big problem, a small problem or not a problem at all in Senegal? (Select only ONE response)

- | | |
|---|--------------------------|
| 1 | A very big problem |
| 2 | A moderately big problem |
| 3 | A small problem |
| 4 | Not a problem at all |
| 5 | Don't know |

A5. In your view, is climate change a very serious problem, somewhat serious, not too serious, or not a problem in your country? (Select only ONE response)

- | | |
|---|----------------------------|
| 1 | A very serious problem |
| 2 | A somewhat serious problem |
| 3 | Not too serious problem |
| 4 | Not a problem |
| 5 | Don't know |

A6. In your view, is early childhood development (i.e. nutrition, growth, care, and education) a very important, moderately important, slightly important, or not an important development priority in Senegal? (Select only ONE response)

- | | |
|---|---|
| 1 | A very important development priority |
| 2 | A moderately important development priority |
| 3 | A slightly important development priority |
| 4 | Not an important development priority |
| 5 | Don't know |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B1. How familiar are you with the work of the World Bank Group in Senegal?									
1	2	3	4	5	6	7	8	9	10
Not familiar at all									Extremely familiar

B2. Overall, please rate your impression of the World Bank Group's effectiveness in Senegal.										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
Not effective at all									Very effective	Don't know

B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Senegal solve its most complicated development challenges?										
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all									To a very significant degree	Don't know

B4. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Senegal?			
		Greatest Value (Choose only ONE)	Second Greatest Value (Choose only ONE)
1	Bringing together different groups of stakeholders	<input type="checkbox"/>	<input type="checkbox"/>
2	Capacity development related to World Bank Group supported projects	<input type="checkbox"/>	<input type="checkbox"/>
3	Technical assistance	<input type="checkbox"/>	<input type="checkbox"/>
4	Policy advice, studies, analyses	<input type="checkbox"/>	<input type="checkbox"/>
5	Financial resources	<input type="checkbox"/>	<input type="checkbox"/>
6	Data and statistics	<input type="checkbox"/>	<input type="checkbox"/>
7	Promoting knowledge sharing	<input type="checkbox"/>	<input type="checkbox"/>
8	Implementation support	<input type="checkbox"/>	<input type="checkbox"/>
9	Mobilizing third party financial resources	<input type="checkbox"/>	<input type="checkbox"/>
10	Donor coordination	<input type="checkbox"/>	<input type="checkbox"/>
11	Other (please specify): _____	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****B5. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Senegal? (Choose no more than TWO)**

1	World Bank Group's processes too complex
2	Not willing to honestly criticize policies and reform efforts in the country
3	Staff too inaccessible
4	World Bank Group's processes too slow (e.g., too bureaucratic in its operational policies and procedures)
5	Not aligned with other donors' work
6	Not aligned with country priorities
7	Not adequately sensitive to political/social realities in Senegal
8	Too influenced by developed countries
9	Not exploring alternative policy options
10	Not collaborating enough with stakeholders outside the Government
11	Its advice and strategies do not lend themselves to practical problem solving
12	Not enough public disclosure of its work
13	Arrogant in its approach
14	Not client focused
15	The credibility of its knowledge/data
16	Other (please specify): _____
17	Don't know

B6. To what extent do you believe that the World Bank Group's work and support help the poorest in Senegal? (Select only ONE response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

To what extent do you agree with the following statements about the World Bank Group's work in Senegal?

		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
B7	Overall the World Bank Group currently plays a relevant role in development in Senegal											<input type="checkbox"/>	
B8	The World Bank Group's work is aligned with what I consider the development priorities for Senegal											<input type="checkbox"/>	

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

To what extent is the World Bank Group an effective development partner in Senegal, in terms of each of the following?		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
B9	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B10	Flexibility (in terms of the institution's products and services)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B11	Flexibility (in terms of changing country circumstances)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B12	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B13	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B14	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B15	The speed in which it gets things accomplished on the ground	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B16	Helping to bring discipline/effective supervision to implementation of investment projects	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B17	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B18	Staff accessibility	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B19	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B20	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B21	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B22	Treating clients and stakeholders in Senegal with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B23	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Senegal?													
		Not important at all										Very important	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Gender equity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Global/regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Energy	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Pollution	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Financial markets	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Trade and exports	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Crime and violence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Natural resource management (renewable and non-renewable)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
22	Anti corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
23	Judiciary reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
24	Economic growth	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
25	Disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
26	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
27	Groundnut industry reform	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
28	Information and communications technology	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Senegal? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")													
		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
2	Gender equity	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
3	Private sector development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
4	Education	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
6	Food security	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
7	Urban development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
8	Energy	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
9	Water and sanitation	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
10	Health	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
11	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
12	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
13	Trade and exports	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
14	Natural resource management (renewable and non-renewable)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
15	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
16	Poverty reduction	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
17	Anti corruption	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
18	Judiciary reform	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
19	Economic growth	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
20	Disaster risk management	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
21	Equality of opportunity (i.e., social inclusion)	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
22	Groundnut industry reform	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
23	Information and communications technology	1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS**

C3. To what extent does the World Bank Group's work help to achieve development results in Senegal?											
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
To no degree at all									To a very significant degree		Don't know

To what extent do you agree with the following statements about the World Bank Group in Senegal?												
		Strongly disagree								Strongly agree		Don't know
C4	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Senegal	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	The World Bank Group meets Senegal's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.



SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

In Senegal, to what extent do you believe that the World Bank Group's knowledge work and activities:												
		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D1	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D2	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D3	Lead to practical solutions	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D4	Are accessible (well written and easy to understand)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D5	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D6	Are relevant to country challenges	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D7	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D8	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
D9	Are adaptable to Senegal's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

D10. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?												
1	2	3	4	5	6	7	8	9	10			
Not significant at all									Very significant		Don't know	

D11. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?												
1	2	3	4	5	6	7	8	9	10			
Very low technical quality									Very high technical quality		Don't know	

**SECTION E: WORKING WITH THE WORLD BANK GROUP**

To what extent do you agree/disagree with the following statements?												
		Strongly disagree								Strongly agree		Don't know
E1	The World Bank Group's "Safeguard Policy" requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E2	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	The World Bank Group takes decisions quickly in Senegal	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	Working with the World Bank Group increases Senegal's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	The World Bank Group provides effective implementation support (i.e., supervision of projects)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SENEGAL

F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Senegal? (Choose no more than TWO)	
1	Offer more innovative knowledge services
2	Collaborate more effectively with Government clients (e.g., national, state, local)
3	Work faster
4	Reduce the complexity of obtaining World Bank Group financing
5	Help to bring discipline/effective supervision to implementation of investment projects
6	Offer more innovative financial products
7	Ensure greater selectivity in its work
8	Provide more adequate data/knowledge/statistics/figures on Senegal's economy
9	Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms)
10	Reach out more to groups outside of Government
11	Increase the level of capacity development in the country
12	Improve the quality of its experts as related to Senegal's specific challenges
13	Other (please specify): _____

**SECTION G: COMMUNICATION AND INFORMATION SHARING****G1. How do you get most of your information about economic and social development issues in Senegal? (Choose no more than TWO)**

1	Local radio	6	Internet
2	International radio	7	Periodicals
3	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)	8	International television
4	International newspapers	9	Local newspapers
5	Local television	10	Other (please specify): _____

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

1	World Bank Group's publications and other written materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)
4	Mobile phones	8	Other (please specify): _____

**SECTION H: BACKGROUND INFORMATION**

H1. Which of the following best describes your current position? (Select only ONE response)			
1	Office of the President, Prime Minister	11	NGO/Community Based Organization
2	Office of Minister	12	Media (press, radio, TV, web, etc.)
3	Office of Parliamentarian	13	Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution)
4	Employee of a Ministry, Ministerial Department or Implementation Agency	14	Trade Union
5	Project Management Unit (PMU) overseeing implementation of project/ Consultant/Contractor working on World Bank Group supported project/program	15	Faith-Based Group
6	Local Government Office or Staff	16	Youth Group
7	Bilateral/Multilateral Agency	17	Academia/Research Institute/Think Tank
8	Private Sector Organization	18	Judiciary Branch
9	Private Foundation	19	Other (please specify): _____
10	Financial Sector/Private Bank		

H2. Please identify the primary specialization of your work. (Select only ONE response)			
1	Water	12	Gender
2	Social protection and labor	13	Transport and ICT
3	Fragility, conflict and violence	14	Urban, rural, and social development
4	Environment and natural resources	15	Governance
5	Public-private partnerships	16	Poverty
6	Education	17	Jobs
7	Health, nutrition, and population	18	Agriculture
8	Energy and extractives	19	Climate change
9	Macroeconomics and fiscal management	20	Generalist (specialized in multiple sectors)
10	Trade and competitiveness	21	Other (please specify): _____
11	Finance and markets		

H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, or MIGA) in your country?	
1	Yes
2	No

H4. Which of the following agencies of the World Bank Group do you primarily engage with in Senegal? (Select only ONE response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	Other (please specify): _____

**SECTION H: BACKGROUND INFORMATION**

H5. Do your projects involve both the World Bank and the IFC? <i>(If YES please go to Question H6; If NO please go to H7)</i>	
1	Yes
2	No

H6. If yes, what was your view of how the two institutions work together in Senegal? (Select only ONE response)	
1	The two institutions work well together
2	The way the two institutions work together needs improvement
3	The two institutions do not work well together
4	Don't know

H7. Which of the following describes most of your exposure to the World Bank Group in Senegal? (Choose no more than TWO)	
1	Observer (i.e., follow in media, discuss in informal conversations, etc.)
2	Use World Bank Group reports/data
3	Engage in World Bank Group related/sponsored events/activities
4	Collaborate as part of my professional duties
5	Use World Bank Group website for information, data, research, etc.

H8. What's your gender?	
1	Female
2	Male

H9. Which best represents your geographic location?	
1	Dakar
2	Outside Dakar

Thank you for completing the survey!